

### **TOURISM PROMOTION COMMITTEE AGENDA**

### September 14, 2022 at 1:00 PM

City Council Chambers & Zoom (https://us02web.zoom.us/j/85123939310)

### PARTICIPANTS MAY ATTEND THE MEETING AT:

City Hall, 29799 SW Town Center Loop East, Wilsonville, Oregon Zoom: <u>https://us02web.zoom.us/j/</u>85123939310

### TO PARTICIPATE REMOTELY OR PROVIDE PUBLIC COMMENT:

Register with Zoe Mombert: <u>Mombert@ci.wilsonville.or.us</u> or 503-570-1503 Individuals may submit comments by 12:00 PM on the day before the meeting date via email to the address above, or may mail written comments to: Zoe Mombert - Wilsonville City Hall 29799 SW Town Center Loop East, Wilsonville, OR 97070

### CALL TO ORDER

- 1. Roll Call
- 2. Community Input

### **CONSENT AGENDA**

3. April 5, 2022 Minutes

### **COMMITTEE BUSINESS**

- 4. Welcome New Tourism Promotion Committee Member
- 5. Select a Chair and Vice Chair

### **TOURISM PROMOTION & DESTINATION MARKETING UPDATES**

6. JayRay Marketing Updates

### TOURISM PROMOTION PROGRAM

7. Visual Identity Project

### CITY UPDATES

Tourism Promotion Committee September 14, 2022

### **COMMITTEE MEMBER UPDATES**

### ADJOURN

### NEXT MEETING: TBD

Time frames for agenda items are not time certain (i.e. agenda items may be considered earlier than indicated). The City will endeavor to provide the following services, without cost, if requested at least 48 hours prior to the meeting by contacting Zoe Mombert, Assistant to the City Manager at 503-570-1503 or <u>Mombert@ci.wilsonville.or.us</u>: assistive listening devices (ALD), sign language interpreter, and/or bilingual interpreter. Those who need accessibility assistance can contact the City by phone through the Federal Information Relay Service at 1-800-877-8339 for TTY/Voice communication.

Habrá intérpretes disponibles para aquéllas personas que no hablan Inglés, previo acuerdo. Comuníquese al 503-570-1503.

# **EXPLORE** WILSONVILLE

## **TOURISM PROMOTION COMMITTEE MINUTES**

April 05, 2022 at 6:00 PM

Zoom

### WELCOME

Chair Price called the meeting to order at 6:05 pm.

#### PRESENT

Chair Beth Price Member Al Levit Member Brandon Roben Member Elaine Owen Member Jennifer Gage

#### ABSENT

Vice-Chair Rohit Sharma (excused)

**GUEST** Ben Mefford John Holly

#### **CONSENT AGENDA**

### 1. Tourism Committee Minutes - January 13, 2022

Motion made by Chair Price and seconded by Member Gage to approve the January 13, 2022 Minutes. Motion passed unanimously.

#### **COMMITTEE BUSINESS**

#### 2. Tourism Grant Review

Chair Price invited Brian Stevenson (staff) to present the Tourism Grant program. Mr. Stevenson explained the program and informed the committee that the applicants would provide brief presentations and then be available for questions.

Ben Mefford, Wilsonville Arts & Culture Council representative described his grant application requesting \$8,000 for the 2022 Arts Festival and Summer Performance Series. After describing the grant request, Mr. Mefford answered questions from the committee.

Mr. Stevenson introduced John Holly, Rotary Club of Wilsonville representative, who described the grant request for \$5,000 to help fund the Summer Concert Series. Following the grant request presentation, Mr. Holley answered the committee's questions.

Mr. Stevenson led the committee in discussion and clarified that although \$25,000 is available the applicants had carefully crafted their proposals, totaling \$13,000. <u>Member Roben made a motion to</u> award Wilsonville Arts & Culture Council's grant request for \$8,000 for Wilsonville Arts & Culture's Art Festival and Summer Performance Series and award Rotary's Grant request for \$5,000 for Wilsonville Rotary Foundation's Summer Concert Series. The motion was seconded by Member Gage and passed unanimously.

Mr. Stevenson informed the grant applicants that the Tourism Promotion Committee's Recommendation would be forwarded to City Council for approval later in the month. Mr. Stevenson will reach out to the grant recipients following the Council approval.

Both applicants expressed appreciation.

#### 3. FY 2022/23 Five-Year Action Plan and Annual One-Year Implementation Plan

Zoe Mombert (staff) provided the highlights of the plan, since the committee had previously discussed it at their January meeting. The Tourism Promotion Committee Members discussed the items outlined in the Five – Year Action plan, specifically, if they should include a feasibility study for a year- round, multipurpose facility in year three. After much discussion, it was decided that the project would remain in year three and it could be re-evaluated in the future. <u>A motion to approve FY 2022/23 Five-Year Action</u> <u>Plan and Annual One-Year Implementation Plan was made by Member Gage, seconded by Member Levit and passed unanimously.</u>

#### **COMMITTEE MEMBER UPDATES**

Committee members were informed of an upcoming visit from the JayRay (consultant) and also reminded that the committee may not need to meet for the summer but would receive updates periodically via email.

#### ADJOURNED

Chair Price adjourned the meeting at 7:30 pm

# **EXPLORE WILSONVILLE Q4 REPORT (April-June)** FY 2021-2022

August 18, 2022



Item 6.

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### ANNUAL RESULTS TO DATE FY 2021-22

### JULY 2021-JUNE 2022

METRICS	FY 21-22 RESULTS	FY 20-21 RESULTS	CHANGE
<b>Influenced articles</b> (number of articles earned)	4	5	-22%
New website users	13,879	8,969	+43%
<b>Social media reach</b> (Facebook, Instagram, Pinterest)	143,288	116,775	+20%
<b>Social media followers</b> (Facebook, Instagram)	2,182	1,500	+37%

FY 2020-2021 was a baseline year. FY 2021-2022 we continued to measure to determine what's realistic(at this reduced budget level, during a pandemic). The PR program began July 2021.

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## Q4 RECAP

- Hosted content partner, <u>Rachel Teodoro</u>
- Monthly blogs (three new blogs)
  - Four Kid-Approved Outdoor Getaways for Summer Fun
  - Dog-Friendly Destinations
  - Wineries and Farms You Can't Miss
- Website content development:
  - Summer itineraries
  - Submit an event/business form
  - o Navigation maintenance
  - o Event maintenance
  - Wine Month OMHT Co-Op
- Increased followers by 33% across Facebook and Instagram
- Increased IG Reel production





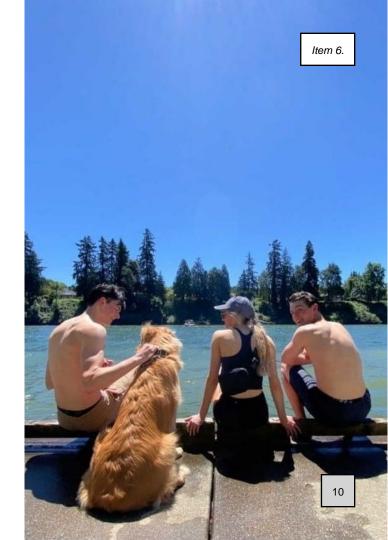
# WEBSITE REPORT

Updated August 8, 2022



## WEBSITE RECAP

- Updated homepage
  - o Spring banner
  - o Featured event
  - Three featured blogs
- Ongoing event maintenance
- Ongoing listings maintenance
- Navigation maintenance and cleaning
- Itineraries
  - Summer landing page
  - Five summer itinerary pages
- OMHT wine month landing page
- Event page layout modifications



## **SUMMER ITINERARIES**

- Summer Landing page
- Best of Wilsonville: Summer Edition
- Keep it Cool
- A Night On The Town (21+)
- Instagram-Friendly Spots
- 10 Things to Do Under \$10

### SUM SUMMER ITINERARIES

**4**4

Explore Oregon the Wilsonville way this summer. Five trips will keep you coming back to Wilsonville: <u>Best of Summer</u>, Kee<u>p it</u> <u>coal. Instagram-Friendly Spots</u>. A Night on the Town (21+) and <u>Ten Things to Do under \$10</u>. Share your adventure by tagging # explorewilsonville

**A NIGHT ON THE TOWN** 

From Wilsonville wine tasting to the city's best

PLAN FOR A NIGHT ON THE TOWN (21+)

happy hours, summer is in full swing for the

grown ups in your party-day and night.

S

(21+)

## BEST OF WILSONVILLE: SUMMER EDITION



Summer memories await in Wilsonville. With Wilsonville as your home base, there's plenty that'll keep you busy in the heart of Oregon.

PLAN FOR THE BEST OF SUMMER

INSTAGRAM-FRIENDLY

We're no strangers to square crops and filters in

Wilsonville. Boost your feed this summer with

PLAN FOR INSTAGRAM-FRIENDLY SPOTS

these aesthetic destinations.

+

**SPOTS** 

#### KEEP IT COOL



From water features in the park to scenic views of the Willamette River, it's easy to stay cool in Wilsonville on a summer afternoon.

PLAN TO KEEP IT COOL

### 10 Things to Do Under \$10



There's frugal fun for all in Wilsonville. Keep reading for affordable activities that don't compromise on the memory-making factor.

+

PLAN TEN THINGS TO DO UNDER \$10





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## **BLOGS**

- Wineries and Farms You Can't Miss
- Four Kid-Approved Outdoor
   Getaways
- Dog-Friendly Destinations

AN OUTDOOR GETAWAY TO WILSONVILLE, OREGON: FOUR KID-APPROVED ITINERARIES FOR SUMMER FUN



DOG-FRIENDLY DESTINATIONS IN WILSONVILLE, OREGON THAT WILL MAKE YOUR TRIP PAWSOME



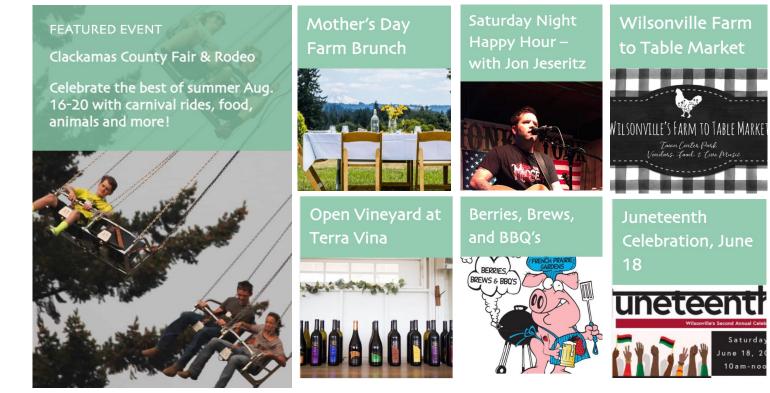
### WILSONVILLE WINERIES AND FARMS NEAR PORTLAND YOU CAN'T MISS





## **EVENTS**

FF



\*Maintenance sample: not an exhaustive list

## **WEBSITE ANALYTICS**

• Significant increase on all metrics YOY.

Increased traffic to wine country itinerary due to geolocation ads and wine month ad.

	FY 20	21-2022				FY 202	20-2021			
Metric	April	Мау	June	Total	April	Мау	June	Total	Change	
New Users	1,151	959	1,006	3,116	1,151	959	1,006	3,116	90%	4
Users	1,225	976	1,025	3,226	1,225	976	1,025	3,226	104%	
Page Views	2,855	2,350	2,259	7,464	2,855	2,350	2,259	7,464	121%	

Page Views: Page views is the total number of pages viewed. Repeated views of a single page are counted.

Users/New Users: A user is a person who has come to your website. A new user is a first-time visitor to the website during the selected date range.

### FY 21-22 Q3 MOST POPULAR PAGES

- FY 21-22 Q4 MOST POPULAR PAGES
- 1. /

   2. /pocket-trips/taking-a-step-forward-and-looking-back-in-wilsonville/

   3. /restaurants-wilsonville-oregon/

   4. /events/

   5. /event/wooden-shoe-tulip-festival-2022/

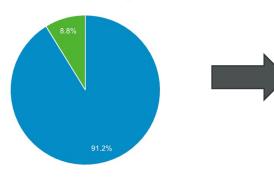
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## **WEBSITE ANALYTICS**

				FY 2021-22									
METRIC	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	April	May	Jun	TOTAL
New Users	1,377	1,297	771	712	609	516	492	570	1,620	1,151	959	1,006	13,879
Users	1,522	1,322	1,513	725	621	527	506	587	1,635	1,225	976	1,025	14,821
Page Views	3,631	2,885	1,819	1,995	1,646	1,271	1,299	1,405	3,799	2,855	2,350	2,259	36,215

#### FY 21-22 Q3 AUDIENCE

New Visitor Returning Visitor



#### FY 21-22 Q4 AUDIENCE

- New Visitor Returning Visitor

• Increase in returning visitors connected to new top pages from last quarter: geolocation campaign promoting wine country and shopping itineraries.

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# SOCIAL MEDIA REPORT

Updated August 8, 2022



## SOCIAL MEDIA RECAP

- FB reach is up 119% from last year
- Instagram reach is up 9%
- Four paid FB and IG promotions
- Pinterest post total reach increased
- Instagram growth is steady, FB slightly faster increase due to paid promotions



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Getaway to Oregon—the Wilsonville way. Follow along for tips on exploring wine country, farmlandia, tax-free shopping and more.



Explore Wilsonville Make Wilsonville, Oregon your base...



**5 PICTURE PERFECT SPOTS FOR SPRING** 

in Wilsonville, OR

applorevilserville Dreaming of bucket list blooms? Look no further than the 14th annual Clackamas County Lavender Festival, this June 25-26 at the Oregon Lavender Farm hosted by Liberty Natural Products, Inc. Enjoy lawneder in all its forms, from lavender products and crafts, to mouth-watering lavender cuisine and refreshments.

Plan your trip: #LinkInBio @: @mthoodterritory

explorewilsonville #ExploreWilsonville #TravelOregon #OregonLavender #WVLavFest #LavenderFestival

6w Reply

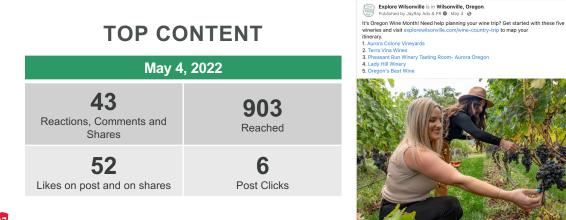


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## FACEBOOK ENGAGEMENT

	FY 2	021-2022 Q4				FY 2020-2	2021 Q4		CHANCE
Metric	April	Мау	June	Total	April	Мау	June	Total	CHANGE
Engagement* (%)	3.54%	7.90%	3.55%	5% AVG	7.83%	6%	5.67%	6.5% AVG	-23%
Post Total Reach**	8,803	12,808	6,512	28,123 TOTAL	460	779	11,598	12,837 TOTAL	119%

\*Engagement is post total reach divided by the number of people who clicked anywhere on Explore Wilsonville posts. Industry standard is .13% (above 1 % is good). \*\*Reach is the total number of people the page's posts were served to



- REACH IS UP 119% FROM LAST YEAR
  - HOWEVER, FB ENGAGEMENT IS DOWN DUE TO THE INVERSE RELATIONSHIP BETWEEN REACH AND ENGAGEMENT

## **INSTAGRAM ENGAGEMENT**

	FY 2	021-2022 Q4				FY 2020-	2021 Q4		CHANGE
Metric	April	Мау	June	Total	April	Мау	June	Total	CHANGE
Engagement* (%)	1.96%	1.97%	1.7%	1.88% AVG	4.16%	4.42%	3.04%	3.87% AVG	-52%
Average number of likes	22.62	13.92	11.7	16 AVG	23.5	33.7	23.5	27 AVG	-40%
Post Total Reach**	7,054	3,941	2,086	13,081 TOTAL	3,358	4,604	4,091	12,053 TOTAL	9%

\*Engagement rate is based on the likes and comments received divided by the number of followers. Industry standard is 3.31% \*\*Reach is the total number of people the page's posts were served to

### **TOP CONTENT**

June 2	0, 2022	esplorewisenville Dreaming of bucket list blooms? Look no futther finant her list annual Cleakanas County Lavender fasting, this June 25-28 at the Dregon Lawned Farm hoteled by List by Harris Mandel, Inc. Edity is purched in all its funder under cleaking and the Dread the Under State State State State Farmer State St	•
52 Likes	365 Reached	Provide the second	
1	14%	Grave Repy	
Comments	Engagement Rate	► C T C T C C T C C C C C C C C C C C C	
			E

 REACH IS UP 9% WITH ENGAGEMENT DROPPING DUE TO THE INVERSE RELATIONSHIP BETWEEN THE TWO METRICS

**EXPLORE WILSONVILLE** 15

## PAID SOCIAL MEDIA (MARKETING)

Sponsored · 🗞

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Air up your tires, pack a helmet and BYOB (bring your own bike) to Wilsonville, Oregon. Whether you're an avid cyclist or carefree cruiser, start planning your scenic bike trip!



Celebrate the tastes of the Willamette Valley during Oregon Wine Month. Stay in the heart of it all—Wilsonville—to experience intimate wine tastings, concerts and excellently paired meals in Wine Country. In partnership with Oregon's Mt Hood Territorv.

Sponsored · @



#### **BIKE MONTH CAROUSEL**

Dates: April 20 - May 5, 2022 Channel: Facebook and Instagram Objective: Link Clicks

Audience: Adults in United States: Sacramento (within 25 mi) California; Boise (within 35 mi) Idaho; Las Vegas (within 25 mi) Nevada; Bend (within 25 mi), Grants Pass (within 25 mi) Oregon; Seattle ( within 50 mi), Tacoma (within 25 mi) Washington

Interests: Outdoor recreation, Road cycling, Racing bicycle, Bicycle touring, Cycling, Local bike shop or Bicycle Spend: \$79.99

Reach: 9,124

Impressions: 14,070 Link Clicks: 122

#### WINE MONTH CAROUSEL

Dates: April 24 - May 31, 2022 Channel: Facebook and Instagram

**Objective:** Website Traffic

Audience: Adults in United States: Sacramento (+50 mi), San Francisco (+45 mi) California; Boise (+40 mi) Idaho; Eugene (+50 mi), Klamath Falls (+25 mi), Portland (+50 mi), Salem (+50 mi), Wilsonville (+50 mi) Oregon; Seattle (+50 mi) Washington interested in Concerts, Wine, Farm-to-table or Wine tasting Interests: Concerts, Wine, Farm-to-table or Wine tasting Spend: \$200 Reach: 40,744 Impressions: 85,034

Link Clicks: 461

## PAID SOCIAL MEDIA (MARKETING)

#### EXPLORE WILSONVILLE ITINERARY PROMO

**Explore Wilsonville** Sponsored · @

Getaway to Oregon-the Wilsonville way. Follow along for tips on exploring wine country, farmlandia, tax-free shopping and more.



Explore Wilsonville Ď Make Wilsonville, Oregon your base...

**Explore Wilsonville** Sponsored · 🖗

Getaway to Oregon-the Wilsonville way. Follow along for tips on exploring wine country. farmlandia, tax-free shopping and more



**Explore Wilsonville** ഗ് Make Wilsonville, Oregon vour base...

··· × Dates: May 3 - May 31, 2022

Channel: Facebook and Instagram

**Objective:** Page Likes

Audience: Adults in United States: Redding (+33 mi), Sacramento (+50 mi) California; Boise (+50 mi) Idaho; Bend (+50 mi), Klamath Falls (+25 mi), 29600 SW Park PI, Wilsonville (+30 mi) Oregon; Seattle (+25 mi), Spokane (+50 mi), Tacoma (+50 mi) Washington

Interests: Outdoor Living, hiking trails, Wine, Motorhome, Vegetable Gardening, Farm-to-table, Outside (magazine), History, Flower, Wine tasting, Bicycle touring, Farmers' market, Farm, Retirement age, Well-being or BackyardGardener.com - Your Backyard Gardening Source

Spend: \$79.67 **Reach:** 2,407 Impressions: 4,333 Page Likes: 90

#### ••• × EXPLORE WILSONVILLE ITINERARY PROMO

Dates: June 3 - June 30, 2022 Channel: Facebook and Instagram **Objective:** Page Likes Audience: Adults in United States: United States: 29600 SW Park Pl. Wilsonville (+30 mi) Oregon Interests: Outdoor Living, Peloton, hiking trails, Wine, Motorhome, Vegetable Gardening, Farm-to-table, Outside (magazine), History, Flower, Road trip, Winter sport, Wine tasting, Bicycle touring, J.Crew, Farmers' market, Hawaii, Farm, Retirement age, Well-being, BackvardGardener.com - Your Backvard Gardening Source or Everlane Spend: \$78.74 Reach: 2.810 Impressions: 5,639 Page Likes: 72

### REACH IS UP 16% WITH ENGAGEMENT DROPPING DUE TO THE INVERSE RELATIONSHIP BETWEEN THE TWO METRICS

## PINTEREST ENGAGEMENT

	FY 2	021-2022 Q4				FY 2020	-2021 Q4		CHANCE
Metric	April	Мау	June	Total	April	May	June	Total	CHANGE
Engagement* (%)	2.31%	1.78%	1.63%	1.91% AVG	3.90%	8.14%	3.36%	5.13% AVG	-63%
Post Total Reach**	1,342	1,294	857	3,493 TOTAL	666	1155	1190	3,011 TOTAL	16%

\*Engagement is the percentage of your pins with at least one repin \*\*Reach is the total number of people the page's posts were served to

### FY 21-22 Q3 TOP BOARD

### FY 21-22 Q4 TOP BOARD

54

Link Clicks

1,916

Impressions



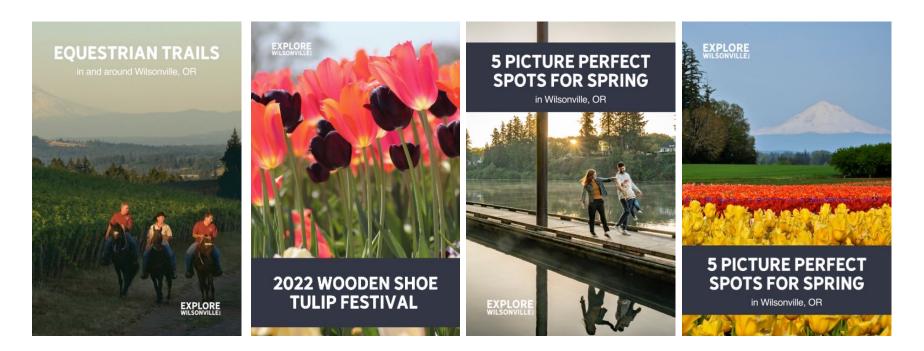


 Explore Wilsonville,...
 100

 245 Pins
 Imp

 22

## **PINTEREST POSTS**



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## FY 2021-2022 SOCIAL MEDIA ENGAGEMENT

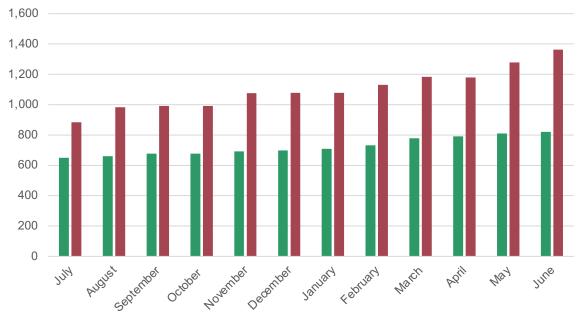
FACEBOOK	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	Мау	June	TOTAL
Engagement* (%)	8.88%	3.83%	4.44%	8.05%	3.30%	4.81%	6.00%	6.48%	5.00%	3.54%	7.90%	3.55%	5.48% AVG
Post Total Reach**	890	32,857	1,937	882	10,761	1,415	564	4,349	5,821	8,803	12,808	6,512	87,599 TOTAL

INSTAGRAM	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	TOTAL
Engagement* (%)	2.23%	1.84%	2.14%	2.24%	2.66%	2.06%	2.88%	2.23%	2.09%	1.96%	1.97%	1.70%	2.17% AVG
Average number of likes	12.7	11	13	10.7	17.6	13.1	18.9	14.7	14.6	22.6	13.9	11.7	15 AVG
Post Total Reach**	2,155	5,328	2,594	2,377	2,252	2,652	2,733	2,643	7,823	7,054	3,941	2,086	43,638 TOTAL

PINTEREST	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	TOTAL
Engagement* (%)	2.97%	2.41%	3.01%	1.49%	6.94%	3.00%	1.71%	3.27%	1.58%	2.31%	1.78%	1.63%	2.68% AVG
Post Total Reach**	807	705	1,096	739	605	1,268	992	1,019	1,327	1,342	1,294	857	12,051 TOTAL



## SOCIAL MEDIA FOLLOWERS



■INSTAGRAM ■FACEBOOK

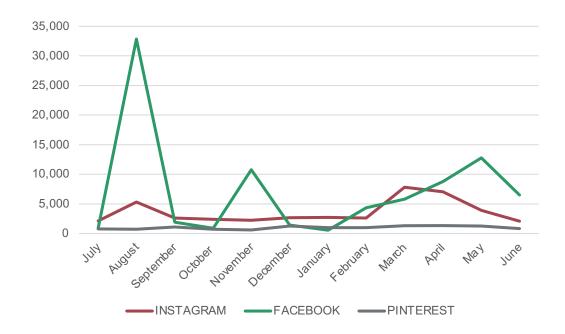
### **TOTAL FOLLOWERS: 2,182**

INSTAGRAM GROWTH IS STEADY, FACEBOOK SLIGHTLY FASTER PACE OF INCREASE DUE TO PAID PROMOTIONS

JAN-JUNE 2021 (PRIOR 6 MONTHS): Total Followers: 1,962

\*Pinterest followers are not tracked or measured. Due to the nature of the platform, it is not an accurate reflection of efforts

## SOCIAL MEDIA REACH



### **TOTAL REACH: 143,288**

PEAKS AND VALLEYS IN FACEBOOK DUE TO PAID ADS. CONSISTENT REACH ON INSTAGRAM AND PINTEREST

JAN-JUNE 2021 (PRIOR 6 MONTHS): Total Reach: 90,763

## **FACEBOOK DEMOGRAPHICS**

Data on people <u>reached</u>. This is the number of people who had any content from Explore Wilsonville or about Explore Wilsonville enter their screen, grouped by age and gender. These numbers are an estimate.

#### AGE RANGE

Most of Explore Wilsonville's Facebook content reaches people who are above the age of 35, and between ages 45-64 — This is a departure from last quarter's measurements showing a majority between ages 55-64.

#### GENDER

Approximately 74% of Explore Wilsonville's Facebook content reached women, and 26% reached men — This is a departure from last quarter's measurements showing 59% women and 40% men.

#### COUNTRY

A majority are from the United States, followed by Canada.

#### CITIES

The top five cities outside of Wilsonville (8.6%) for Explore Wilsonville Facebook content are:

- 1. Portland, OR (8.1%)
- 2. Salem, OR (5%)
- 3. Vancouver, WA (3.3%)
- 4. Beaverton, OR (2.6%)
- 5. Eugene, OR (2.6)

## **INSTAGRAM DEMOGRAPHICS**

This is the number of people who <u>currently follow</u> Explore Wilsonville on Instagram. These numbers are an estimate.

#### AGE RANGE

Most of Explore Wilsonville's Instagram followers are between the ages of 35-44, consistent with last quarter's report.

#### GENDER

Approximately 74% of Explore Wilsonville's Instagram followers are women. 26% are men, 11% prefer not to say, generally consistent with last quarter's report — This is a departure from last quarter's measurements showing 64% women and 24% men.

#### COUNTRY

A majority (90%) are from the United States, followed by Canada (.6%).

#### CITIES

The top five cities for Explore Wilsonville's Instagram are:

- 1. Wilsonville, OR (28.8%)
- 2. Portland, OR (9.2%)
- 3. Canby, OR (5.1%)
- 4. Oregon City, OR (2.7%)
- 5. Sherwood, OR (2.7%)



## **PINTEREST DEMOGRAPHICS**

Data on Explore Wilsonville's <u>total Pinterest audience</u>. This includes all users who have seen or engaged with Explore Wilsonville pins. These numbers are an estimate.

#### AGE RANGE

Most of Explore Wilsonville's Pinterest audience are between the ages of 24-44, with ages 25-34 leading at 50.8% followed by ages 35-44 at 18.8%.

#### GENDER

Approximately 70.6% of Explore Wilsonville's Pinterest audience are women. 20.4% are men and approximately 9% are unspecified & custom.

#### CITIES

The top five metro areas for Explore Wilsonville's Pinterest audience are:

- 1. Portland, OR (14.1%)
- 2. Los Angeles, CA (9.1%)
- 3. San Francisco-Oak-San Jose (4.7%) (newly added to top 5)
- 4. Seattle-Tacoma, WA (4.1%)
- 5. New York, NY (3.5%)

#### **CATEGORIES AND INTERESTS**

The most popular categories for this audience.

\*Affinity indicates how this audience is interested in a particular category compared to the general Pinterest audience

Category	Affinity 🖌 🚺	% of audience
finance	2.61x	10.6%
vehicles	2.04x	33.9%
travel	1.89x	70.5%
animals	1.73x	44.4%
architecture	1.70x	51.0%

# PR REPORT

Updated August 8, 2022



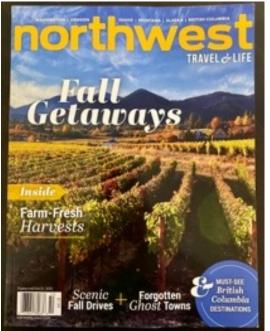
## **PR RECAP**

- Continued media pitching
   (200+ contact points over the quarter)
- Placed advertorial in NW Travel & Life Magazine (Aug/Sept/Oct Issue)
- Nine articles added to online media room
- Hosted travel content partner <u>Rachel Teodoro</u>
  - Blog post
  - Instagram Stories
  - Instagram Reels
  - Pinterest



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## **NW TRAVEL & LIFE**





Aug/Sept/Oct Issue

EXPLORE WILSONVILLE 28



## SUMMER CONTENT PARTNER: RACHEL TEODORO



Explore Wilsonville contracted Rachel Teodoro as a content partner to visit Wilsonville with her family under a content partner agreement that allowed her to follow a pre-determined itinerary in exchange for an authentic review of the different points of interest in and around Wilsonville. Rachel Teodoro is a travel blogger who focuses on frugal travel with families.

### **OVERVIEW:**

- 2-day itinerary: June 24-26
- Focus on family fun

### GOAL:

To inspire a trip to Wilsonville. Seeing Wilsonville through the eyes of a trusted authority delivers an authentic message and establishes Wilsonville as a destination among the content partner's followers.

## ITINERARY



### **POINTS OF INTEREST**

Holiday Inn

Boonetown Tap and Grill

Corner Coffee Shoppe

Tonquin Trail

**Butteville General Store** 

Bullwinkle's dinner and games

Frog Pond Farm

Lux Sucre

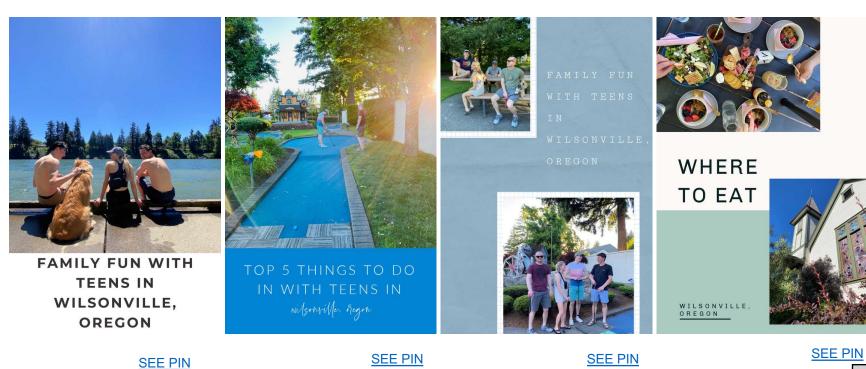
## **CONTENT SAMPLE: BLOG**



The PNW is arguably the most beautiful place to be in the summer with mountains, rivers, trees, and trails. The weather is mild and it's easy to be outside or relax inside. Our family was hosted by Explore Wilsonville recently and we had the best time. Wilsonville is in the heart of it all and only 16 miles south of Portland, making it the perfect home base to explore Oregon.

Read full blog here

## **CONTENT SAMPLE: PINTEREST**



Item 6.

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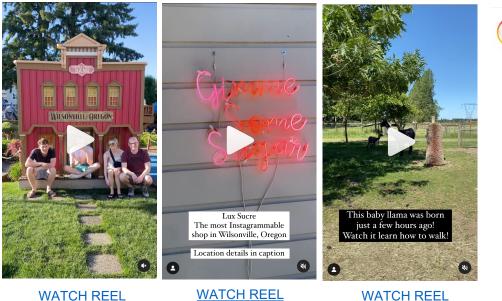
EXPLORE WILSONVILLE 32

## **CONTENT SAMPLE: INSTAGRAM FEED**





# **CONTENT SAMPLE: INSTAGRAM REELS**





### msrachelteodoro Save this post!

5 things to do in Wilsonville, Oregon with teens! We had such a great time this weekend (hosted). Just when you think your kids have outgrown things like petting zoos and splash pads, they have the most fun rediscovering them again! Wilsonville is probably not on your radar, but it should be! @explorewilsonville

1. Pickleball (and skateboarding, baseball, basketball & tennis)

at Memorial Park.

 Hike or bike the 22 miles of paved trails on the Tonquin trail
 Bullwinkles Family Fun center for go karts, putt putt golf, arcade games, zip line and laser tag @bullwinkles\_wilsonville
 Enjoy dipping your toes in the Willamette River or at one of tue local splash pads

5. Hang out with the animals at @frogpondfarmoregon

#explorewilsonville #familytravel #travelwithteens #familytravelblogger #tacomablogger #pnwtravel

4w

# **PR COVERAGE**

#### FOOD

## Wilsonville Killer Burger opens, offers unique burger combinations

by: Gabby Urenda Posted: Jun 14, 2022 / 10:35 AM PDT Updated: Jun 15, 2022 / 11:52 AM PDT



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Miner/Patch)

Colin Miner, Patch Staff 💿 Posted Mon. May 2, 2022 at 4:32 pm PT

O SURRENDER YOUR GUNS TO A LOCAL LAW ENFORCE

### 2022:

Part Amusement Park And Part Adventure Park, Bullwinkle's Wilsonville Is The Ultimate Summer Dav Trip In Oregon June 27, 2022

Wilsonville Killer Burger Opens, Offers Unique Burger Combinations June 14, 2022

Wilsonville Sets Second Annual Juneteenth Celebration for June 18 May 2, 2022

Wilsonville-Based Sole Sisters to Host Race for Women April 20, 2022

Killer Burger Sets Its Sights On Wilsonville With Early Summer Opening April 13, 2022

Top 15 Places To Go Fruit Picking in or Near Portland April 13, 2022

### SEE UPDATED MEDIA ROOM

### Wilsonville-based Sole Sisters to host race for women

0

The running and walking group's 5k, 10k and half-marathon returns Saturday, May 21 at Wilsonville's Memorial Park



unners and walkers gather Saturday mornings at Wilsonville





### Item 6.

## **PUBLIC RELATIONS**

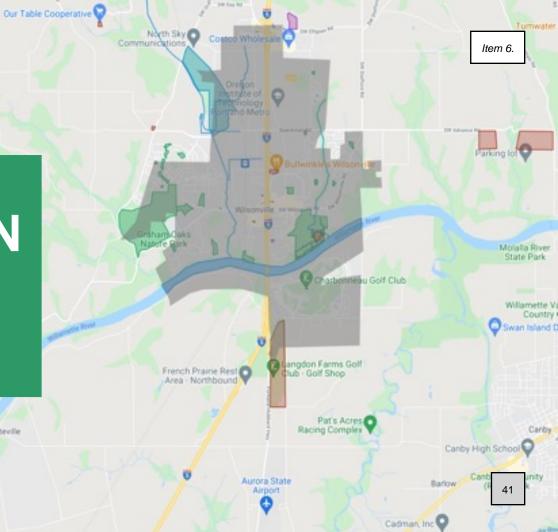
FY 2021-2022						
Month	Total Number of Articles	Circulation	Number Influenced			
July	3	329,972	-			
August	10	14,393,490	1			
September	2	13,619,280	-			
October	6	13,801,066	1			
November	6	8,507,386	-			
December	2	180,200	-			
January	3	330,910	-			
February	6	4,529,415	-			
March	4	174,324	1			
April	14	8,995,116	-			
May	9	4,630,393	-			
June	9	6,860,108	1			
TOTAL	74	76,351,660	4			





# GEOLOCATION DATA Updated April 19, 2022





Item 6.

# **GEOLOCATION UPDATE**

Our geolocation data provider, Datafy, is integrating a new data platform and data partner. Once data is available, the quarter 4 report will be updated.



# STR REPORT

Updated August 8, 2022

Item 6.

# STR REPORT GLOSSARY

- Occupancy:
  - Percentage of available rooms sold during a specified time period. Occupancy is calculated by dividing the number of rooms sold by rooms available.
     Occupancy = Rooms Sold / Rooms Available
- Revenue per available room (RevPAR):
  - Total room revenue divided by the total number of available rooms. See Room Revenue, Rooms Available. Room Revenue/Rooms Available = RevPAR
- Demand:
  - The number of rooms sold in a specified time period (excludes complimentary rooms).
- Revenue:
  - Total room revenue generated from the guestroom rentals or sales.





## **STR REPORT – WILSONVILLE**

#### 2022 2021 OREGON COVID RISK LEVEL UPDATES **DELTA VARIANT** MASK **OMICRON** MANDATE **COVID-19 RESTRICTIONS LIFTED** LIFTED 200 150 100 50 0 -50 Feb Jul Feb Jan Mar Apr May Jun Aug Sep Oct Nov Dec Jan Mar Apr May Jun

---Occupancy ---ADR ----RevPAR

# **STR REPORT – WILSONVILLE**

Q4 FY 21-22					Q4 FY 20-21								
FY 21-22	A	pril	Мау	June	Tota	al	April	Мау	June	Т	otal	YOY CHANGE	
Occupancy %	o 74	4%	71.20%	81.10%	75.43 AV		63.60%	65.50%	75.90%		.33% \VG	+10%	
RevPar	\$7	5.27	\$73.77	\$103.64	\$84. AV		\$51.94	\$57.83	\$79.31		63.03 VG	+34%	
Demand	13	,645	13,577	14,965	42,1 TOT		11,733	12,479	14,000		3,212 DTAL	+10%	
Revenue	\$1,38	38,709	\$1,406,472	\$1,912,140	\$4,707 TOT		\$958,270	\$1,102,567	\$1,463,2		60,837 DTAL	\$2,646,484	
FY 21-22	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Мау	Jun	
Occupancy %	77.6%	73.5%	69.0%	63.9%	61.2%	57.0%	61.9%	65.8%	72.1%	74.0%	71.2%	81.1%	
RevPAR	\$91.33	\$85.55	\$74.58	\$63.51	\$57.54	\$50.25	\$55.52	\$60.93	\$68.74	\$75.27	\$73.77	\$103.64	
Demand	14,793	14,008	12,734	12,181	11,298	10,859	11,806	11,336	13,749	13,645	13,577	14,965	
Revenue	\$1,741,255	\$1,631,032	\$1,375,987	\$1,210,793	\$1,061,555	\$958,01	7 \$1,058,415	\$1,049,132	\$1,310,456	\$1,388,709	\$1,406,47	2 \$1,912,140	



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STR reports are delivered around the 19<sup>th</sup> of each month to JayRay.

### COMPARED TO Q4 2020-21

OCCUPANCY % up 10% RevPar up 32% DEMAND up 10% REVENUE up \$2,646,484

46

**EXPLORE WILSONVILLE** 42



ORDER HERE

# TOURISM DEVELOPMENT

# **TOURISM DEVELOPMENT**

### CONTINUED TO ADD AND PROMOTE PACKAGES ON WEBSITE AND SOCIAL MEDIA

### TULIP FESTIVAL AT THE HILTON



Take 15% off by using the promotional code TULIP when you stay at Hilton Garden Inn for your visit to the Woodenshoe Tulip Festival

## HAREFEST AT THE HILTON



## Take 15% off by using the promotional code HARE when you stay at Hilton Garden Inn for your visit to Hare Fest.

# WE'RE ALWAYS LOOKING FOR TRAVEL PACKAGES!

An ideal package includes an overnight stay and an experience, such as:

- Overnight stay + tasting at Vanguard Brewing
- Overnight stay + nearby winery package
- Overnight stay + dinner or shopping credit

Includes promotion on social media and ExploreWilsonville.com.

If you're willing to collaborate in a package promotion, please email Bridget at <u>bbaeth@jayray.com</u> for details

### JAYRAY A PLACE TO THINK Branding | Advertising | Strategic Communications

**THANK YOU!** 

### Contact us

- S35 Dock Street, Ste. 205 Tacoma, WA 98402
- 253.722.2690
- bbaeth@jayray.com

### Follow us on

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- @jayrayadspr





535 DOCK STREET SUITE 205 TACOMA, WA 98402 253.627.9128 fax 253.627.6548

## Explore Wilsonville Scope of Work & Budget Detail

## TOURISM PROMOTION AND DEVELOPMENT AND DESTINATION MARKETING SERVICES

**ADDITIONAL \$50,000 FOR FY 2022-23** August 8, 2022

**BUDGET: \$50,000** 

### FY 2022-2023: July 1, 2022-June 30, 2023

VISUAL IDENTITY UPDATE: \$17,305	FY 2022-2023
Deliverables	Budget
Strategy & Direction	
Virtual kickoff meeting between teams to finalize project timeline, scope, survey and visual identity direction.	\$1,555
Create online survey for Explore Wilsonville to gather visual inspiration/meaning (destination personality, position). Recommended survey recipients include key City staff, TPC members and tourism	
partners. Approx. I 5-minute survey.	\$1,140
Compile themes from survey findings. Share and discuss survey report.	\$2,280
Logo Design	
Logo options, round 1: Share up to 4 logo directions with client contact and discuss via virtual	
meeting.	\$4,100
Logo options, round 2: Share up to 2 refined logo options with some execution examples to make final decision; show how looks with tagline: Stay in the heart of it all. Present final to TPC.	\$2,435
Logo refinement: Package final chosen logo and provide the following: -2 logo orientations as desired (vertical and horizontal, for example)	
-Reversed version (white) and full-color version	
-Gray scale versions (for use in black and white) in JPG, PNG, .Al for all the above	\$1,680
Visual Identity Guide & Implementation	
Draft I: Document with colors, fonts and logo usage (include tagline, personality, position).	\$1,310
Finalize and send final guide.	\$555
Mock up homepage of website using new identity (2 options). Includes 1 round of revision.	\$2,250
SUBTOTA	AL \$17,305

## EV 2022 2022

MARKETING COLLATERAL: \$23,285	FY 2022-2023
Deliverables	Budget
Design teaser brochure with custom QR code to drive traffic to website. Includes copywriting and design. (2 rounds of revision)	\$4,110
Design illustrative flat map (style TBD) to show Wilsonville in the heart of it all, using updated visual identity and connecting to trip itineraries with QR code. Map to be included in teaser brochure.	
Includes map design concept options (2) and 2 rounds of revision. Print allowance. Brochure/map quantities TBD based on price quote.	\$8,015 \$9,600
Brochure distribution with Certified Folders in 8 Oregon Welcome Centers. SUBTOTAL	\$1,560 . <b>\$23,285</b>

### Item 7.

## FY 2022-2023: July 1, 2022-June 30, 2023

Page 2

WEBSITE SERVICES: \$9,410	FY 2022-2023
Deliverables	Budget
Update website events calendar plug-in style to display events in a more user-friendly way on desktop and mobile. Share display options, design mockup and implement.	\$2,155
Use website mockup from visual identity update to "reskin" website with new logo, colors and fonts.	\$7,255
SUBTOTAL	\$9,410
TOTAL	\$50,000