



TUALATIN CITY COUNCIL MEETING

MONDAY, JANUARY 08, 2024

TUALATIN CITY SERVICES
10699 SW HERMAN ROAD
TUALATIN, OR 97062

Mayor Frank Bubenik
Council President Valerie Pratt
Councilor Maria Reyes Councilor Bridget Brooks
Councilor Christen Sacco Councilor Cyndy Hillier
Councilor Octavio Gonzalez

To the extent possible, the public is encouraged to watch the meeting live on local cable channel 28, or on the City's website.

For those wishing to provide comment during the meeting, there is one opportunity on the agenda: Public Comment. Written statements may be sent in advance of the meeting to Deputy City Recorder Nicole Morris up until 4:30 pm on Monday, January 8. These statements will be included in the official meeting record, but not read during the meeting.

For those who would prefer to make verbal comment, there are two ways to do so: either by speaking in person or entering the meeting using the zoom link and writing your name in chat. As always, public comment is limited to three minutes per person.

Phone: +1 669 900 6833

Meeting ID: 861 2129 3664

Password: 18880

Link: <https://us02web.zoom.us/j/86121293664?pwd=SS9XZUZyT3FnMk5rbDVKN2pWbnZ6UT09>

Work Session

- 1. 5:30 p.m. (30 min) – City Advisory Committee Discussion.** Staff will present information about current City Advisory Committees and the Council Committee on Advisory Appointments and ask for direction about any changes desired.
 - 2. 6:00 p.m. (30 min) – 2023 Tualatin Community Survey Results.** Between September and November 2023, residents of Tualatin were asked to participate in the National Community Survey™ either via a paper survey mailed to their residence or via an open participation link. Staff will present results and highlights from the survey.
 - 3. 6:30 p.m. (30 min) – Council Meeting Agenda Review, Communications & Roundtable.** Council will review the agenda for the January 8 City Council meeting and brief the Council on issues of mutual interest.
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7:00 P.M. CITY COUNCIL MEETING

Call to Order

Pledge of Allegiance

Public Comment

This section of the agenda allows anyone to address the Council regarding any issue not on the agenda, or to request to have an item removed from the consent agenda. The duration for each individual speaking is limited to 3 minutes. Matters requiring further investigation or detailed answers will be referred to City staff for follow-up and report at a future meeting.

Consent Agenda

The Consent Agenda will be enacted with one vote. The Mayor will ask Councilors if there is anyone who wishes to remove any item from the Consent Agenda for discussion and consideration. If you wish to request an item to be removed from the consent agenda you should do so during the Citizen Comment section of the agenda.

- [1.](#) Consideration of Approval of the Work Session and Regular Meeting Minutes of December 11, 2023
- [2.](#) Consideration of **Resolution No. 5746-24** Awarding a Contract for a Parks and Recreation Facilities Assessment and Study to Sazan Group, Inc.
- [3.](#) Consideration of **Resolution No. 5747-24** Authorizing Recycle+ Expanded Recycling Service and Rates
- [4.](#) Consideration of **Resolution No. 5748-24** Awarding a Contract for HVAC On-Call Ordinary Repairs and Scheduled Maintenance to Reitmeier NW
- [5.](#) Consideration of **Resolution No. 5749-24** Amending Water, Sewer, Stormwater, Road and Parks Utility Fee Rates Inside the City of Tualatin and Rescinding Resolution 5710-23
- [6.](#) Consideration of **Resolution No. 5750-24** Authorizing the City Manger to Execute a Second Amendment to an Intergovernmental Agreement with Washington County Related to the Towing of Vehicles

Special Reports

- [1.](#) Outside Agency Grant Awardee - Family Promise of Tualatin Valley 2023 Update

Items Removed from Consent Agenda

Items removed from the Consent Agenda will be discussed individually at this time. The Mayor may impose a time limit on speakers addressing these issues.

Council Communications

Adjournment

Meeting materials, including agendas, packets, public hearing and public comment guidelines, and Mayor and Councilor bios are available at www.tualatinoregon.gov/council.

Tualatin City Council meets are broadcast live, and recorded, by Tualatin Valley Community Television (TVCTV) Government Access Programming. For more information, contact TVCTV at 503.629.8534 or visit www.tvctv.org/tualatin.

In compliance with the Americans with Disabilities Act, this meeting location is accessible to persons with disabilities. To request accommodations, please contact the City Manager's Office at 503.691.3011 36 hours in advance of the meeting.

City Advisory Committee Discussion

PRESENTED BY DEPUTY CITY RECORDER NICOLE MORRIS



Agenda

- What is an Advisory Committee?
- Review of Current City Advisory Committees
- Council Committee on Advisory Appointment (CCAA) Process
- Discussion and Questions

Why have an Advisory Committee?

Boards, Commissions, and Committees are synonymous terms to describe governing bodies with limited authority that serve primarily in an advisory capacity to the City Council.

Why have committees?

- 1) Some are authorized or required by law
 - Like the planning commission and budget committee
- 2) The governing body at their discretion may form additional committees

Municipal committees play an important role in city governance by assisting the governing bodies in addressing specific issues in detail, lending professional expertise, facilitating community decision-making and serving as a conduit between citizens, city staff and the governing body.

Basic Legal Requirements of a Committee

- Oregon Public Meetings Law

- A committee that has the authority to make recommendations to a public body on policy or administration is a “governing body” under the Oregon Public Meetings Law. As such, any public meeting of the committee requires proper notice of the meeting and that the meeting is accessible to people with physical and communication disabilities. Oregon Public Meetings Law requires that the public meetings must also be recorded, or have written minutes prepared.

- Oregon Public Records Law

- Oregon Public Records Law applies to any documents containing “information relating to the conduct of the public’s business”
 - Ex. Notes take by a committee member, email correspondence related to the committee

- Oregon Government Ethics Law

- Oregon Government Ethics Law applies to “public officials.” A volunteer such as a commission member is a “public official” if the person is appointed by a governing body.

City Committees

- 7 active-permanent committees
- Tualatin Municipal Code Chapter 11 – City Committees and Boards
 - Each Section is a committee and covers items such as:
 - Terms of Office and Membership
 - Organization of the Committees
 - Meetings; Quorums; Rules and Regulations
 - Removal; Vacancy
 - Powers and Duties
 - Expenditure of Funds
 - Annual Reporting

Planning Commission (TPC)

- Purpose:

- 1) Recommend and make suggestions to the Council regarding preparation and revision of plans for the growth, development, and beautification of areas both inside the corporate limits of Tualatin and also within the City's urban growth boundary
- 2) Recommend and make suggestions to the Council regarding preparation and revision of community development ordinances
- 3) Study and propose in general such measures as may be advisable for promotion of the public interest, health, morals, safety, comfort, convenience and welfare of the City and of the area within the City's Urban Growth Boundary.
- 4) Serve as the City of Tualatin Commission for Citizen Involvement in accordance with the State of Oregon Land Conservation and Development Goal No. 1
- 5) To exercise any and all powers, functions, and authority delegated to or conferred upon the Commission by the laws of Oregon, the Tualatin City Charter, this Chapter, the Tualatin Development Code, and any other ordinances of the City of Tualatin

- Staff Liaison: Assistant Community Development Director Steve Koper

- Consists of 7 members serving 3 year terms

- No more than 3 with same occupation
- No more than 2 engaged in the buying, selling, or developing of real estate
- No fewer than 5 must reside inside the city, and no more than 2 residing outside the city

Parks Advisory Committee (TPARK)

- Purpose:

- 1) Recommend and make suggestions to the City Council regarding all matters relating to public parks, playground-related activities and programs. This shall include, but not be limited to (a) the budget process, (b) immediate and long-range planning, and (c) citizen participation; and
- 2) To formulate comprehensive and community-wide park and recreation systems and programs to serve the horticultural, environmental, historical, recreational, cultural and leisure needs of all City residents.

- Staff Liaison: Parks and Planning Manager Rich Mueller

- Consists of 7 members serving 3 year terms

- Strive for geographical balance
- No fewer than 5 must reside inside the city, and no more than 2 residing outside the city
- Can have one member less than 18 years old, serves a 1 year term

Core Area Parking District Board (CAPD)

- Purpose:

- 1) The Council delegates to the Board the responsibility for the operation of the district
- 2) The Board shall prepare and submit to the City Budget Committee a proposed budget for the next fiscal year. The budget shall include the estimated costs of maintaining and administering the district and the annual tax rate; costs of constructing new facilities and purchasing property; and any other matter related to the budgetary needs of the district
- 3) The Board shall serve in an advisory capacity to the City Council on policy matters affecting the district

- Staff Liaison: Finance Director/Assistant City Manager Don Hudson

- Consists of 7 members serving 3 year terms

- No fewer than 5 must own, operate, and occupy businesses in the district
- 1 Council Member
- Can have one ex-officio member less than 18 years old, serves a 1 year term

Library Advisory Committee (TLAC)

- Purpose:

- 1) Consult with and advise the Library Manager on all matters affecting operational policies of the City library;
- 2) Make recommendations to the City Council with respect to services, facilities and all other matters pertaining to the maintenance and improvement of the City Library; and
- 3) Hear and consider complaints about City Library policies or materials.

- Staff Liaison: Library Director Jerianne Thompson

- Consists of 7 members serving 3 year terms

- Strive for geographical balance
- No fewer than 5 must reside inside the city, and no more than 2 residing outside the city
- Can have one member less than 18 years old, serves a 1 year term

Arts Advisory Committee (TAAC)

- Purpose:

Encourage greater opportunities for recognition of arts in Tualatin; to stimulate private and public support for programs and activities in the arts; and to strive to ensure excellence in the public arts collection

- Staff Liaison: Recreation Manager Julie Ludemann

- Consists of 7 members serving 3 year terms

- 2 members shall have arts professional backgrounds
- No fewer than 5 must reside inside the city, and no more than 2 residing outside the city
- Can have one member less than 18 years old, serves a 1 year term

Architectural Review Board (ARB)

■ Purpose:

The primary powers and duties of the Board are to review development proposals that are subject to the architectural review process of the Tualatin Development Code. In particular, the Board is to:

- Review, comment, and conduct quasi-judicial hearings on development applications, as provided by the Tualatin Development Code; and
- Conduct any other reviews or hearings, as provided by the Tualatin Development Code, or otherwise directed by Council

■ Staff Liaison: Assistant Community Development Director Steve Koper

■ Consists of 7 members serving 2 year terms

- One member of the City Council
- One registered professional architect (and an alternate)
- One registered professional landscape architect (and an alternate)
- One registered professional engineer or registered engineer in training; and (and an alternate)
- Three lay members, of which at least two must reside in the City
- Can have one ex-officio member less than 18 years old, serves a 1 year term

Inclusion, Diversity, Equity, Access Advisory Committee (IDEA)

- Purpose:

Created to act in an advisory capacity about how the City may build and strengthen relationships with the community as well as lower barriers to public participation in City government.

- Staff Liaison: Library Director Jerianne Thompson and Community Engagement Coordinator Betsy Rodriguez Ruef

- Consists of 9-13 members serving 3 year terms

- No more than 2 residing outside the city
- Can have one member less than 18 years old, serves a 1 year term
- One City Council member serves as an ex-officio member
- Seek to appoint members from a diversity of backgrounds, including cultural diversity, and experiences so that as many viewpoints as possible may be provided in furtherance of the committee's work. Recruitment efforts should include specific outreach to members of the BIPOC and LGBTQIA+ communities, the aging population, persons with differing abilities, and other underrepresented groups to achieve this goal. Persons not mentioned in this description are invited and encouraged to apply.

Council Committee on Advisory Appointments (CCAA)

- Outlined in City Council Rule 7, Section E
- Purpose:
 - Screen and recommend community members to be appointed to City Boards, Commissions, and Committees
- Current Committee Members:
 - Council President Valerie Pratt
 - Councilor Maria Reyes
 - Councilor Christen Sacco
- Committee Members are appointed by the Mayor every two years
- Committee meets the 1st Monday of the month as needed based on term dates and vacancies

Council Committee on Advisory Appointments (CCAA)- Process

■ Process

- The CCAA interviews all candidates for appointment, including candidates wishing to renew their appointments.
- After reviewing the candidates, the CCAA votes to forward their recommended appointees to the full Council for consideration.
- Upon receiving the recommendation from the CCAA, the Council will place the names for consideration on the regular meeting agenda as a General Business item.
- The Council may consider the candidates submitted as a group or may consider each candidate individually.
- The Council may accept, reject, or appoint any candidate, including those not considered by the CCAA.
- All appointments must be made by majority vote of the members of Council present.

Council Committee on Advisory Appointments (CCAA)- Interviews

Interviews are 10 minutes and held on Zoom

■ New Applicant Questions

- What Interests you most about this particular committee?
- Describe your public service/community involvement, and the skills you would bring to the committee.
- What aspects of the city do you like most? What do you like about living here?

■ Reappointment Questions

- What aspect of serving on this committee has given you the most satisfaction?
- As a committee member, can you give an example of when you considered the diverse needs of the entire community you represent?
- What have you learned about yourself from being on this committee that has pleasantly surprised you?
What have you learned about the City of Tualatin?

Discussion and Questions

- Are there any changes to the committees the Council would like to consider?
 - Formalization of council liaisons
 - Committee member term limits
 - Modernize code language
 - Other?
- Are there any process improvements the Council would like to consider for the CCAA?
 - Guidelines for evaluation
 - Expanded applications
 - Updated interview questions
 - Other?



CITY OF TUALATIN Staff Report

TO: Honorable Mayor and Members of the City Council

THROUGH: Sherilyn Lombos, City Manager

FROM: Megan George, Deputy City Manager

DATE: January 8, 2024

SUBJECT:
2023 Tualatin Community Survey Results

EXECUTIVE SUMMARY:

Between September and November 2023, residents of Tualatin were asked to participate in the National Community Survey™ either via a paper survey mailed to their residence or via an open participation link. The results from the survey are included here.

The National Community Survey™ is developed and provided by the National Research Center at Polco. The survey assesses the “livability” of Tualatin based on statistically valid survey results from residents in the community. The National Community Survey™ was selected because:

- It is part of a proven performance measurement program used nationwide and is the only community survey endorsed by the International City/County Management Association and the National League of Cities.
- It provides benchmark comparisons to their entire database of over 500 communities nationwide and custom benchmark comparisons to communities in the west with populations under 75,000.
- It provides a non-scientific web survey in addition to the statistically valid survey, which opened the opportunity to all residents to participate.
- Tualatin conducted the survey in 2010, 2013, 2016, and 2020, so data can be compared with previous years to see how resident's perceptions change over time.

The survey captures resident's opinions of livability considering ten central facets of community: (1) Mobility; (2) Community Design; (3) Inclusivity and Engagement; (4) Health and Wellness; (5) Economy; (6) Utilities; (7) Parks and Recreation; (8) Natural Environment; (9) Education, Arts, and Culture; and (10) Safety.

ATTACHMENTS:

- Presentation
- The National Community Survey Report of Results



2023



TUALATIN
COMMUNITY
SURVEY

The National Community Survey reports the “livability” of Tualatin

- MOBILITY
- COMMUNITY DESIGN
- INCLUSIVITY & ENGAGEMENT
- HEALTH & WELLNESS
- ECONOMY
- UTILITIES
- PARKS & RECREATION
- NATURAL ENVIRONMENT
- EDUCATION, ARTS, & CULTURE
- SAFETY



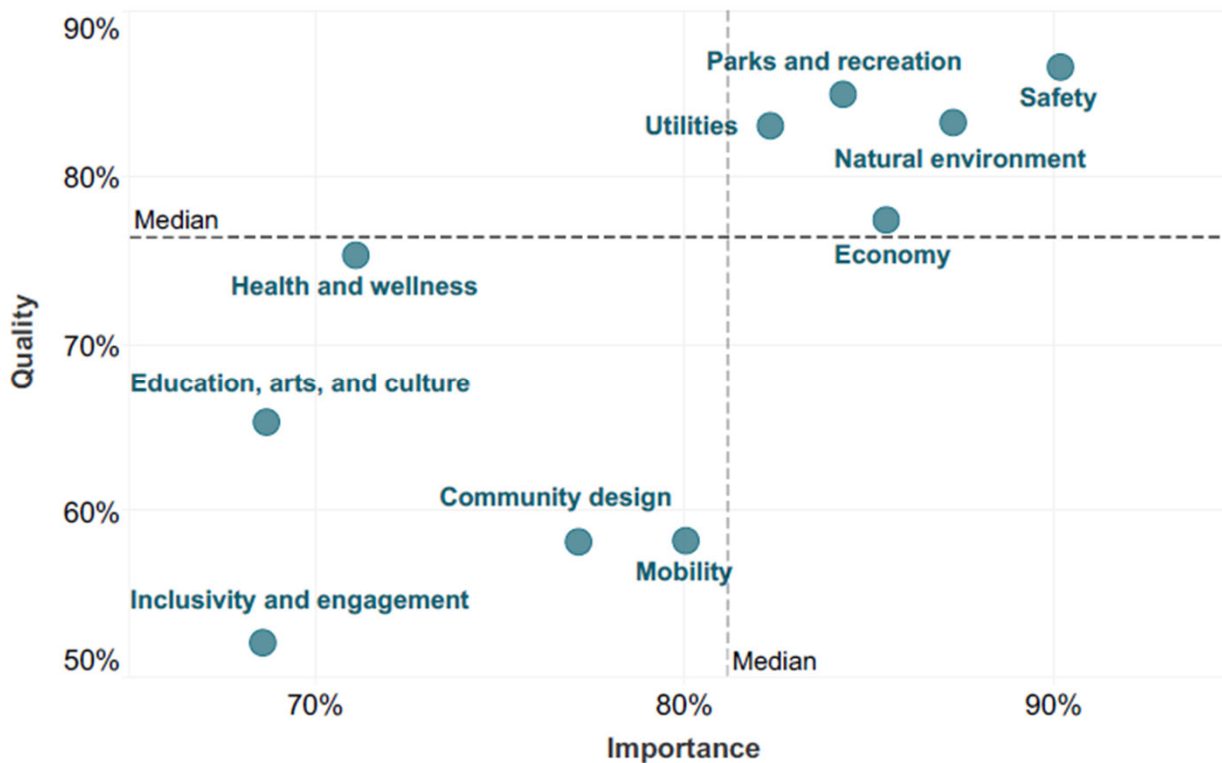
Survey Methodology

- Response rate of 13%
- 359 returned surveys
- Collected between September 1, 2023 and November 12, 2023
- Random sampling of 2,800 households (3% undeliverable)
- 5.2% margin of error (95% confidence interval)
- Results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Tualatin

What is in the report?

- The National Research Center's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Community Survey
- Custom benchmark (cities in western region with populations less than 75,000)
- Local trends from previous surveys in 2010, 2013, 2016, and 2020

Quality-Importance Matrix



Key Takeaways

- Quality of life is high
- Trust in Tualatin government is high
- Residents value City services and our utilities are award winning
- Tualatin is a safe and welcoming community
- Residents are concerned about growth and economic development
- Tualatin is becoming less affordable, especially in housing
- Traffic remains a major concern, but improvements to the transportation system are helping



The quality of life in Tualatin is high

91% Rate Tualatin as an excellent/good place to live

90% Rate their neighborhood as an excellent/good place to live

89% Would recommend living In Tualatin

92% Rate Tualatin as an excellent/good place to raise children

89% Rate the overall quality of life as excellent/good



Trust in Tualatin government is high

72%

Rate Tualatin government as being open and transparent to the public

72%

Rate Tualatin government performance as excellent/good in acting in the best interest of the community

72%

Rate the overall direction that Tualatin is taking to be excellent/good

78%

Rate Tualatin's government as excellent/good at being honest

81%

Rate Tualatin government as excellent/good at treating residents fairly

85%

Rate Tualatin government as excellent/good at treating residents with respect

Residents value City services

85% Rate the overall customer service by Tualatin employees as excellent/good

76% Rate public information services as excellent/good

84% Rate police/sheriff services as excellent/good

83% Rate parks and recreation opportunities as excellent/good

91% Rate the public library as excellent/good



And our utilities are award winning!

93% Rate the quality of drinking water as excellent/good

93% Rate the quality of sewer services as excellent/good

90% Rate the quality of storm water management as excellent/good

85% Overall quality of the utility infrastructure as excellent/good



2021 VOICE OF THE PEOPLE
AWARD FOR EXCELLENCE AND
TRANSFORMATION IN UTILITIES

Tualatin is a safe and welcoming community

87% Rate the overall feeling of safety as excellent/good

94% Feel very or somewhat safe in your neighborhood during the day

92% Feel very or somewhat safe in Tualatin's downtown/commercial area during the day

91% Feel very or somewhat safe from violent crime

70% Rate Tualatin as excellent/good at valuing/respecting residents from diverse backgrounds



77% Rate Tualatin as excellent/good at making all residents feel welcome

71% Rate Tualatin as excellent/good at openness and acceptance of the community toward people of diverse backgrounds

Residents are concerned about growth

49% Rate well-planned residential growth as excellent/good

45% Rate well-planned commercial growth as excellent/good

47% Rate the overall quality of new development as excellent/good



And economic development

77% Rate the overall economic health as excellent/good

61% Rate the quality of economic development as excellent/good

72% Rate the overall quality of business and service establishments as excellent/good

49% Rate the variety of business and service establishments as excellent/good

36% Rate the vibrancy of downtown/commercial area as excellent/good



Tualatin is becoming less affordable

36% Rate the cost of living in Tualatin as excellent/good

51% Rate the availability of affordable quality food as excellent/good

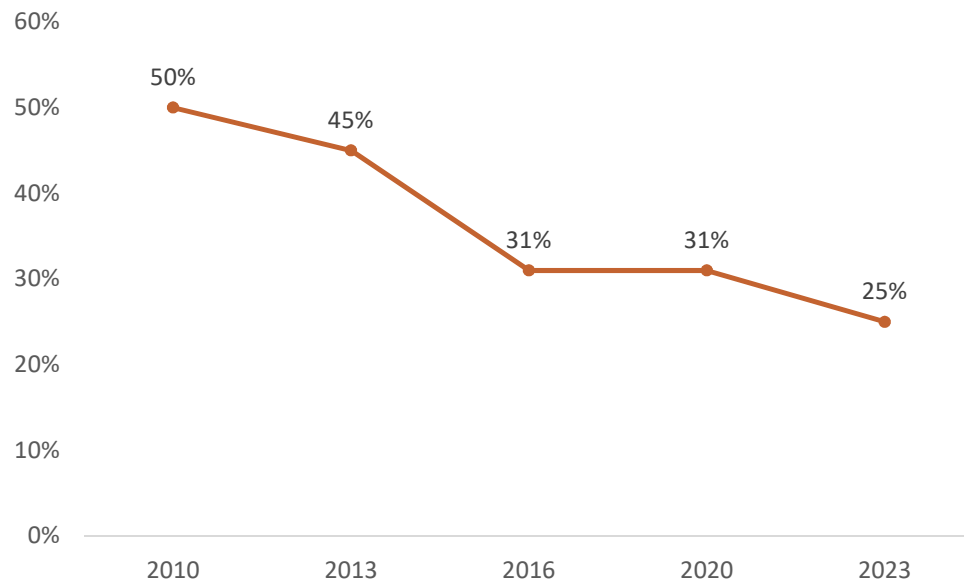
63% Rate the availability of affordable quality medical care as excellent/good

47% Rate the availability of affordable quality mental health care as excellent/good

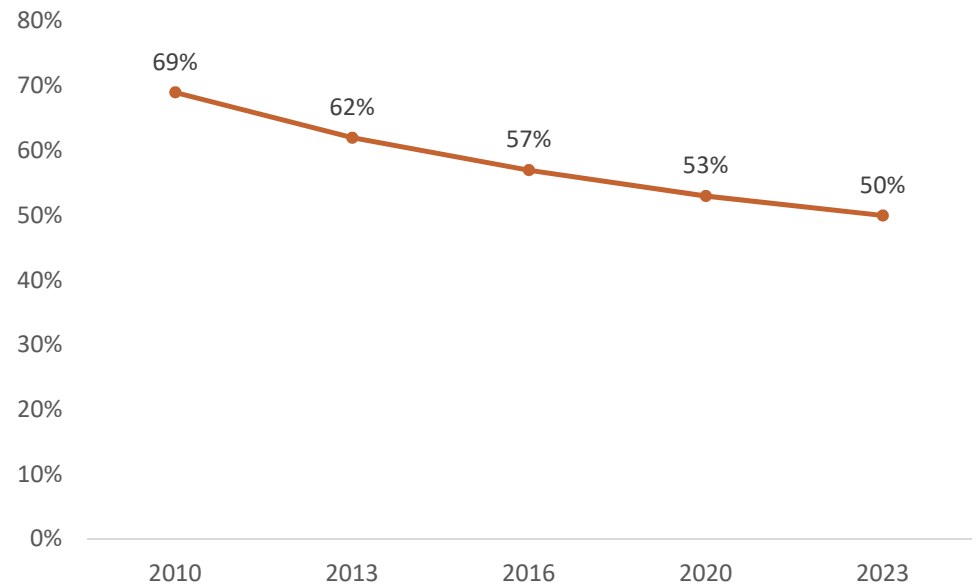


Especially in housing

25% Rate the availability of affordable quality housing as excellent/good



50% Rate the variety of housing options as excellent/good



Traffic remains a concern, but improvements to the transportation system are helping

27% Rate traffic flow on major streets as excellent/good

76% Rate the ease of public parking as excellent/good

77% Walked or biked instead of driving

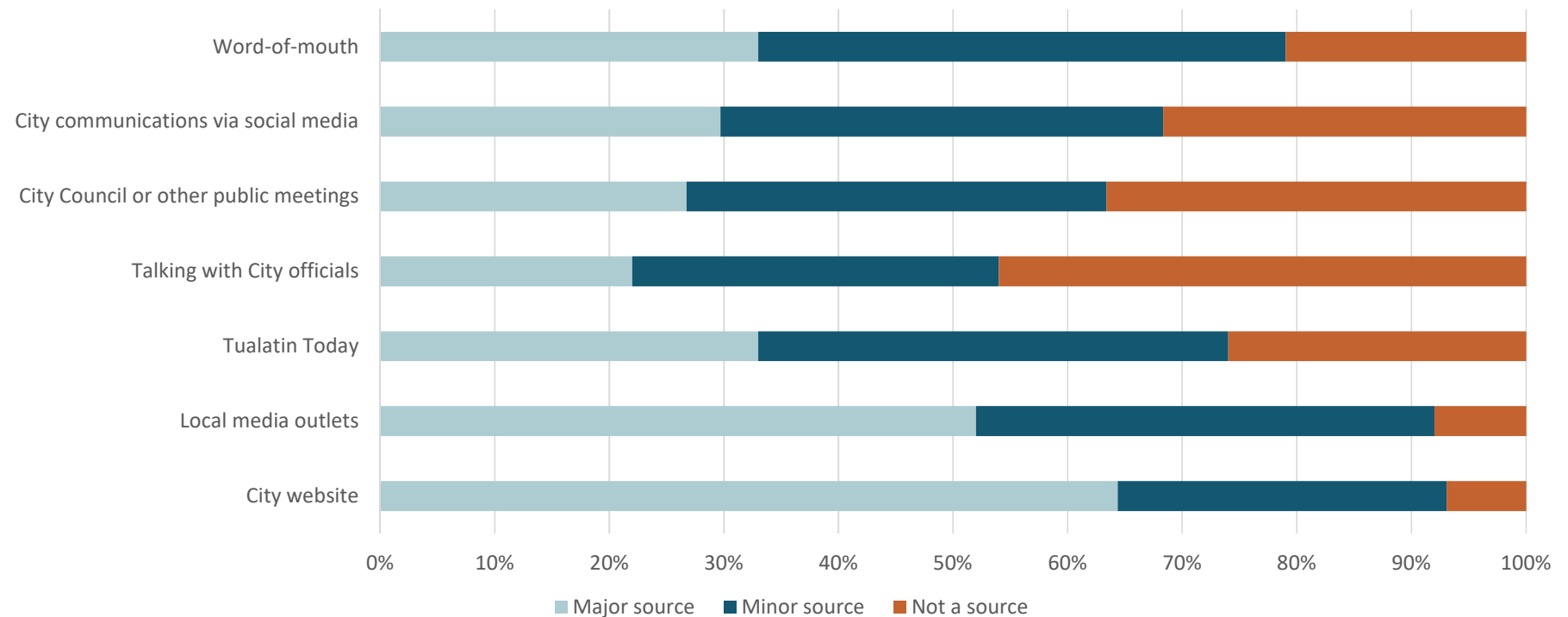
68% Rate the quality of street repair as excellent/good

80% Rate the quality of street lighting as excellent/good

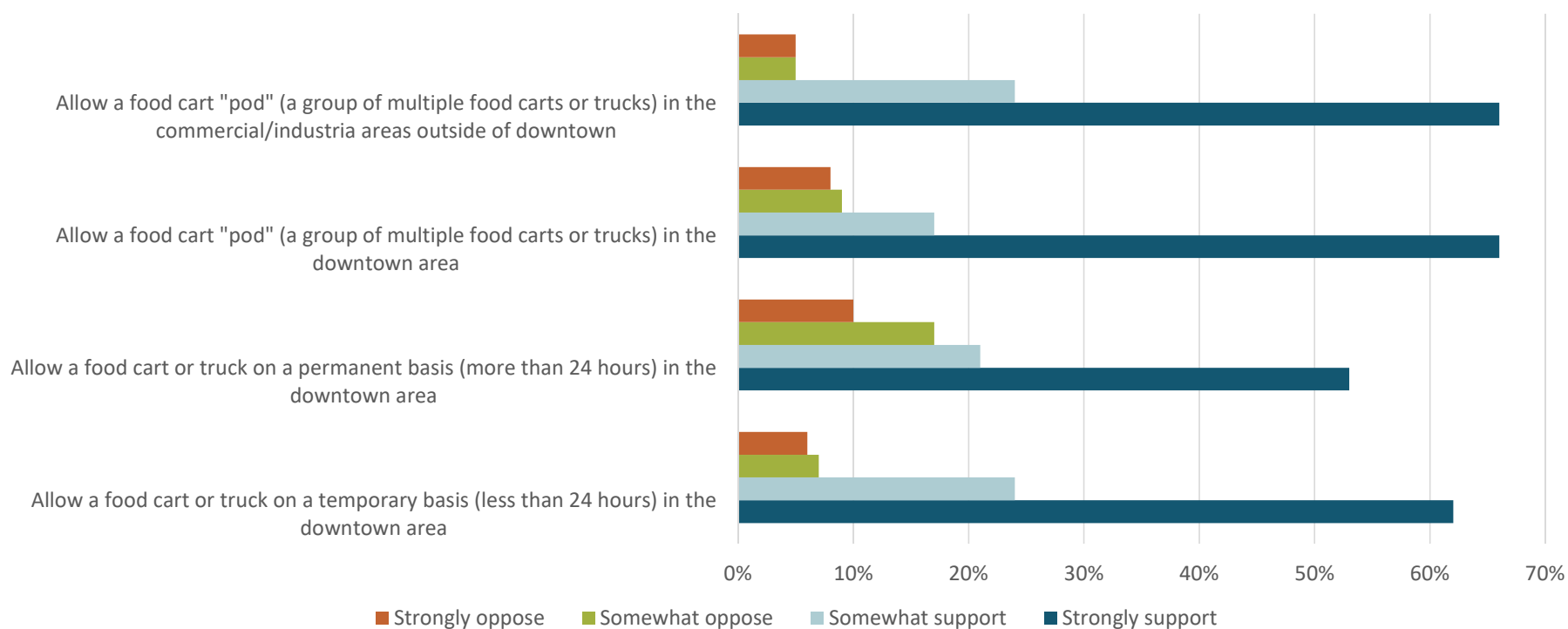
79% Rate the quality of sidewalk maintenance as excellent/good



How much of a source are the following for obtaining information about the City?



Residents strongly support expanding options for food carts





**COMMENTS &
QUESTIONS**

Tualatin, OR

The National Community Survey

Report of Results
2023

Report by:



Visit us online!
www.polco.us



National Research Center at Polco is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Tualatin. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement



POWERED BY POLCO



The report provides the opinions of a representative sample of 359 residents of the City of Tualatin collected from September 1st, 2023 to November 12th, 2023. The margin of error around any reported percentage is 5.2% for all respondents and the response rate for the 2023 survey was 13%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Tualatin.



How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Tualatin’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Tualatin residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Tualatin’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Tualatin’s average rating was more than 20 points different when compared to the benchmark.

The survey was administered after the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to or during the pandemic. This may impact how your City’s 2023 ratings compare to other communities’ ratings from the past five years.

Trends over time

Trend data for Tualatin represent important comparison data and should be examined for improvements or declines.¹ Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents’ opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than 6 percentage points between the 2020 and 2023 surveys, the change is statistically significant.

1. In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Methods

Selecting survey recipients

All households within the City of Tualatin were eligible to participate in the survey. A list of all households within the zip codes serving Tualatin was purchased from Polco's mailing vendor, Go-Dog Direct, based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Tualatin households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Tualatin boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the 3 areas. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was randomly selected using the "birthday method". The birthday method selects a person within the household by asking the "person who most recently had a birthday" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 2,800 randomly selected households received mailings beginning on September 1st, 2023 and data collection for the survey remained open for 9 weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online, as well as QR codes to further encourage participation. All follow-up mailings asked those who had not completed the survey to do so, and those who had already done so to refrain from completing the survey again.

The survey was available in English and Spanish. All mailings contained paragraphs in both languages instructing participants on how to complete the survey in their preferred language.

About 3% of the 2,800 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,709 households that received the invitations to participate, 359 completed the survey, providing an overall response rate of 13%. Of the 359 responses, 357 were completed in English and 2 were completed in Spanish. The response rate was calculated using AAPOR's response rate #2 for mailed surveys of unnamed persons.¹

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the City of Tualatin survey is no greater than plus or minus 5.2 percentage points around any given percent reported for all respondents (359 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open-participation survey was publicized by the City of Tualatin. The open-participation survey was identical to the random sample survey, with two small updates; it asked a question to confirm the respondent was a resident of Tualatin and also a question about where they heard about the survey. The open-participation survey was open to all city residents and became available on October 29th, 2023. The survey remained open for 2 weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open-participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2020 Census and 2022 American Community Survey estimates for adults in the City of Tualatin. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.³ The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target ⁴
Age	18-34	8%	29%	29%
	35-54	32%	40%	40%
	55+	60%	31%	31%
Area	Area 3	22%	35%	35%
	Area 1	23%	26%	26%
	Area 2	55%	39%	39%
Hispanic origin	Yes, I consider myself to be of Hispanic, Lati..	7%	19%	19%
	No, not of Hispanic, Latino/a/x, or Spanish or..	93%	81%	81%
Housing tenure	Rent	17%	45%	46%
	Own	83%	55%	54%
Housing type	Attached	26%	49%	49%
	Detached	74%	51%	51%
Race & Hispanic origin	Not white alone	16%	30%	30%
	White alone, not Hispanic or Latino	84%	70%	70%
Sex	Man	37%	49%	49%
	Woman	63%	51%	51%
Sex/age	Man 18-34	3%	14%	14%
	Woman 18-34	4%	15%	15%
	Man 35-54	11%	20%	20%
	Woman 35-54	22%	20%	20%
	Man 55+	23%	15%	15%
	Woman 55+	37%	16%	16%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Tualatin funded this research. Please contact Megan George of the City of Tualatin at mgeorge@tualatin.gov if you have any questions about the survey.

Study Limitations

All public opinion research is subject to unmeasured error. While the methodologies employed for this survey were designed to minimize this error as much as possible, these other sources of potential error should be acknowledged, and can include non-response error, coverage error, recall bias and social desirability bias. Non-response error arises when those who were selected to participate in the survey did not do so, and may have different opinions or experiences than survey responders. For general resident surveys, where the results are meant to be generalized to the entire adult population living in households, the mailing lists based on the Delivery Sequence File from the United States Post Office may exclude certain types of housing units, such as those in multi-family buildings where mail is addressed to a named resident at the address rather than to a specific unit or where residents only receive their mail at a post office box and the geographic location of a residence cannot be determined, there may be a coverage error, although for most locations, this is minimal. Respondents may not perfectly remember their experiences in the past year (such as participation in social or civic events), and for some survey items they may answer in ways they think cast their responses in a more favorable light (recall bias and social desirability bias).

Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

2. See AAPOR's Standard Definitions for more information at <https://aapor.org/standards-and-ethics/standard-definitions/>
3. Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from <https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf>
4. Targets come from the 2020 Census and 2022 American Community Survey

Key Findings

Tualatin residents feel safe and experience a high quality of life.

Overall, residents gave positive ratings to many measures of the quality of life in Tualatin. Around 9 in 10 favorably evaluated Tualatin as a place to live, their neighborhood as a place to live, and their overall quality of life. A similar percentage provided excellent or good scores to Tualatin as a place to raise children. Additionally, most residents positively evaluated Tualatin's overall image and reputation (80% excellent or good) and the sense of community within the city (60%). Finally, around 8 in 10 respondents reported that they planned to remain in Tualatin for the next five years, while 9 in 10 said they would recommend living in Tualatin to others.

These relatively strong results for quality-of-life measures are likely correlated with the positive ratings provided for safety topics within Tualatin. Over 9 in 10 residents reported feeling very or somewhat safe in their neighborhood during the day and in the city's downtown/commercial areas during the day. Eighty percent felt safe from property crime, and 91% said the same about violent crime. Many safety-related services also received favorable marks, including fire services (90% excellent or good), ambulance or emergency medical services (87%), police services (84%), and crime prevention (82%). While results in this facet were largely positive and on par with national averages, 90% of residents considered safety an essential or very important issue for the Tualatin community to focus on in the coming two years, indicating a need for continued attention in this area.

Alternative forms of transportation are a community strength for Tualatin, with high rates of usage reported by residents.

When asked about aspects of the community that the City should focus on, 8 in 10 residents prioritized the overall quality of the transportation system as essential or very important. Many measures of mobility within Tualatin received scores higher than national comparison communities, including street cleaning (87% excellent or good), street lighting (80%), sidewalk maintenance (79%), and street repair (68%). Evaluations of the ease of public parking in Tualatin exceeded the national average, as well as the City's previous survey iteration, earning positive marks from three-quarters of respondents this year. Bus or transit services also received a score above the national benchmark (57%). In addition, usage rates for alternative modes of transportation increased over the past 3 years. At least three-quarters of Tualatin residents stated that they had walked or biked instead of driving within the past 12 months, while 55% reported having carpooled with others over that same time period. Finally, around one-third of respondents reported that they had used public transportation instead of driving over the last year. Each of these results were higher than national averages and were statistically significant increases from the 2020 report.

Results indicate a growing concern about affordability and Tualatin's local economy.

Residents offered relatively high ratings of importance (85% essential or very important) to Tualatin's overall economic health when asked to assess priorities for the coming two years. Although all evaluations related to the local economy were similar to national averages, several survey items declined since 2020, suggesting an opportunity for renewed focus in this area. Approximately 7 in 10 residents positively rated the quality of the city's overall economic health and the overall quality of business and service establishments in Tualatin, both of which trended downward from prior results. While 6 in 10 provided excellent or good scores to shopping opportunities within the city, holding steady from 2020, ratings for the variety of business and service establishments (49%) experienced a nearly 15% drop. Assessments of the economic development in Tualatin also decreased by 10% since the previous survey, with around 6 in 10 respondents providing excellent or good reviews this year. Similarly, employment opportunities within the city (54%) and the vibrancy of Tualatin's downtown/commercial area (36%) each saw statistically significant declines from 2020.

In addition, results indicated some concern about residents' own personal economic outlook and the affordability of resources within the city. When asked what impact the economy would likely have on their family income in the next six months, only 21% anticipated that it would be very or somewhat positive. The cost of living in Tualatin and the availability of affordable quality housing both received positive marks from around 3 in 10 respondents. Other measures of affordability also showed increased signs of strain, with particularly significant declines in the availability of affordable quality food (from 70% to 51% excellent or good), availability of affordable quality health care (from 80% to 63%), and the availability of affordable quality mental health care (from 56% to 47%).

Facets of livability



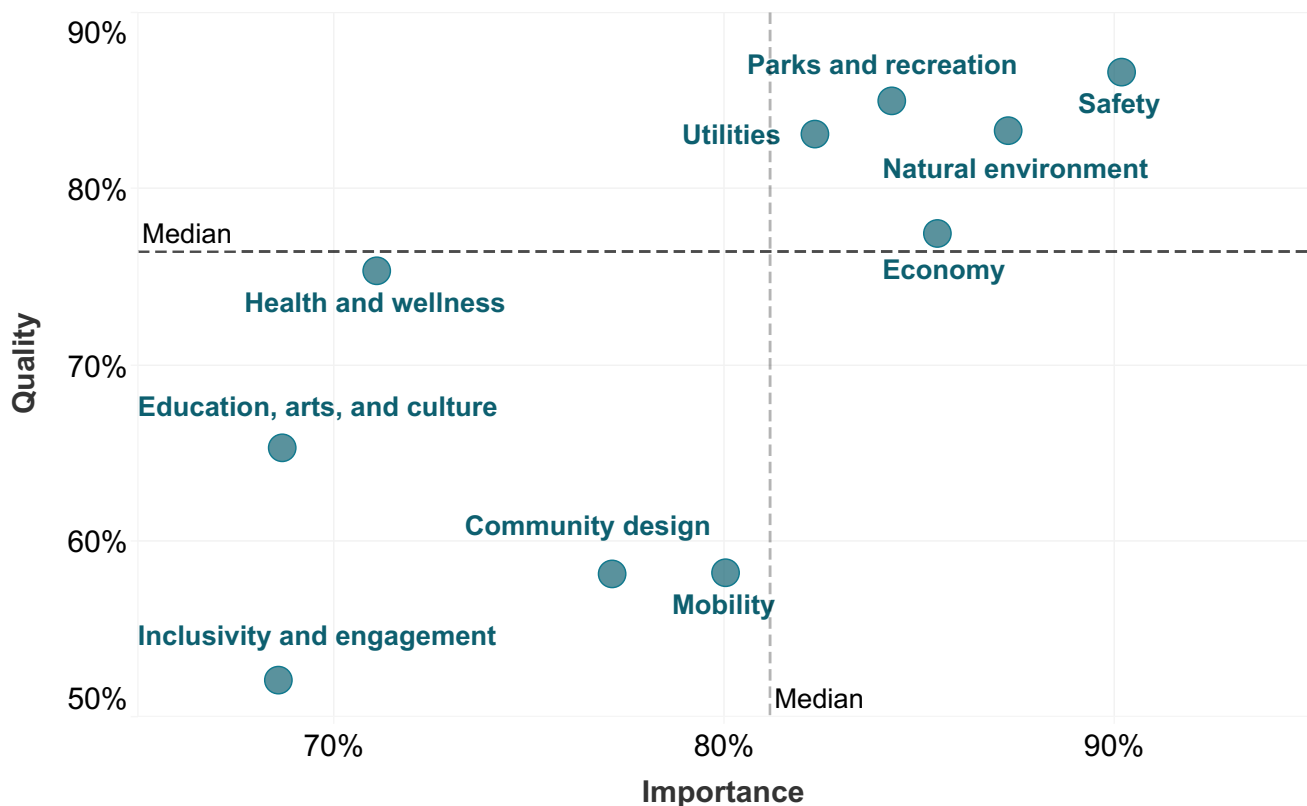
Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

Quality-Importance Matrix

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the *importance* of facets were compared to their ratings of the *quality* of these facets. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all facets were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some facets were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some facets were in the bottom half of both lists.

Facets receiving quality ratings of excellent or good by 76% or more of respondents were considered of “higher quality” and those with ratings lower than 76% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 81% or more of respondents. Services were rated as “less important” if they received a rating of less than 81%. This classification uses the median ratings for quality and importance to divide the services in half.

The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.

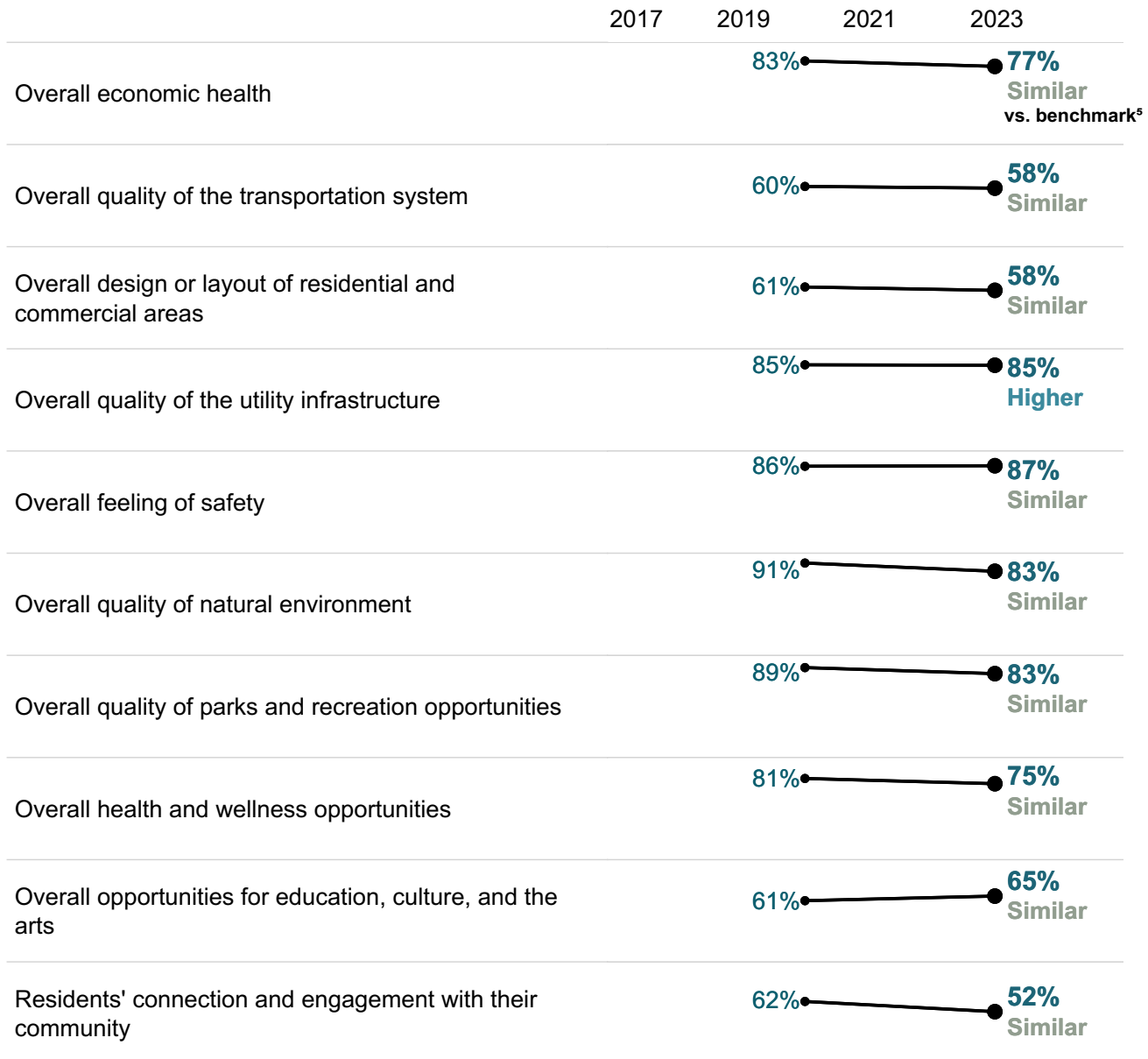


Quality and Importance by the Numbers

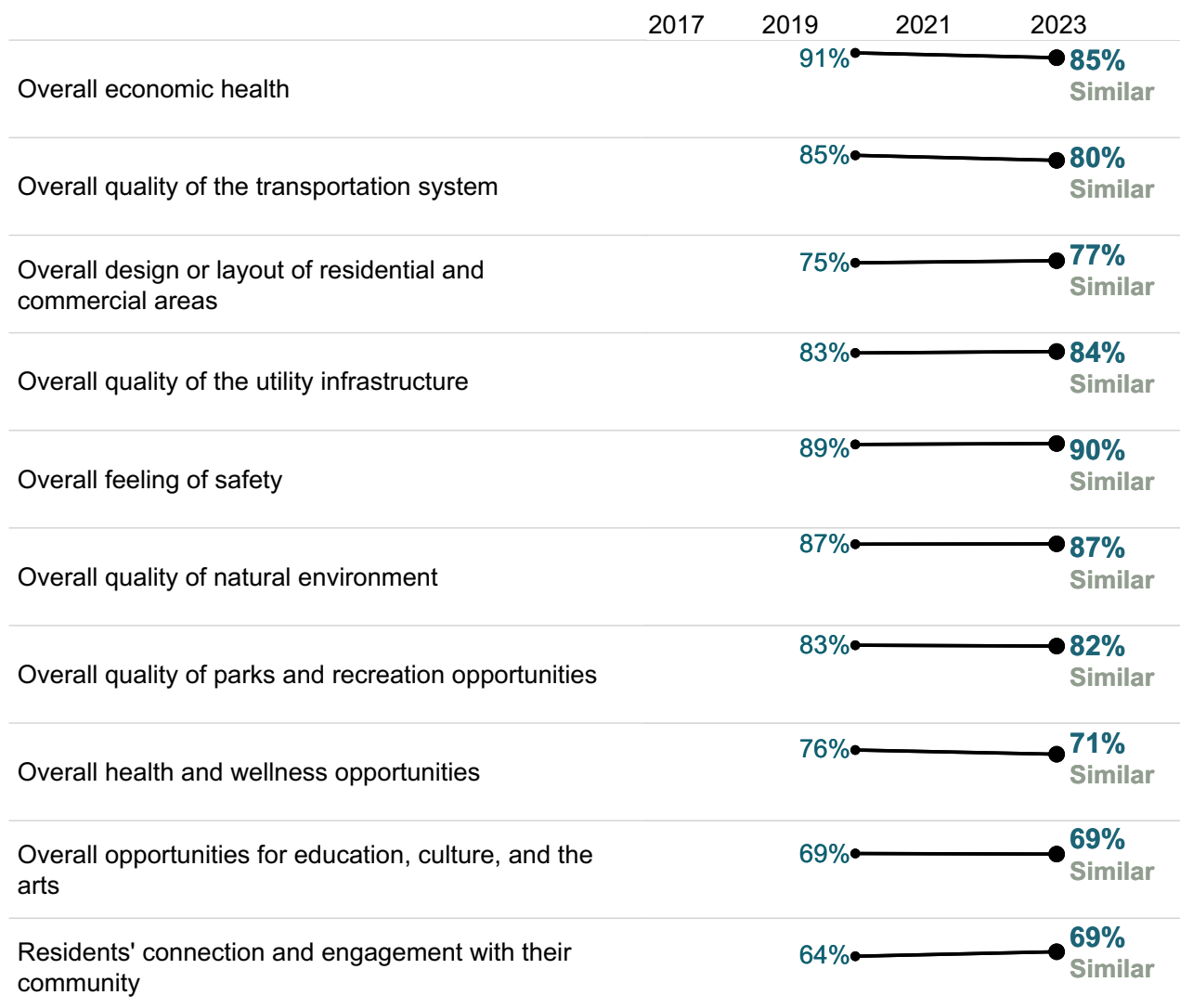
The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Tualatin as a whole.

(% excellent or good)



Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.
 (% essential or very important)



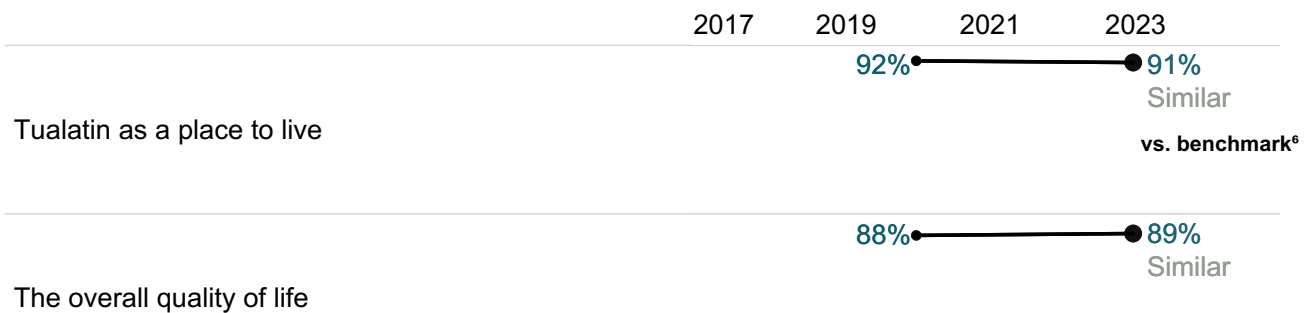
5. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Quality of Life

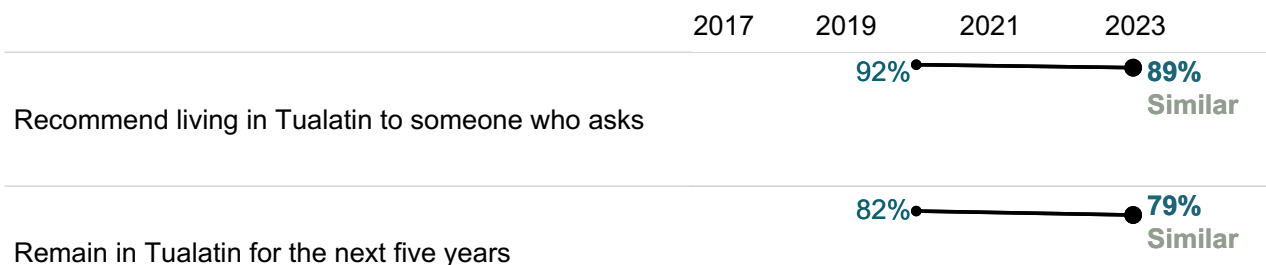
Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.



Please rate each of the following aspects of quality of life in Tualatin.
(% excellent or good)



Please indicate how likely or unlikely you are to do each of the following.
(% very or somewhat likely)



Please rate each of the following in the Tualatin community.
(% excellent or good)



6. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

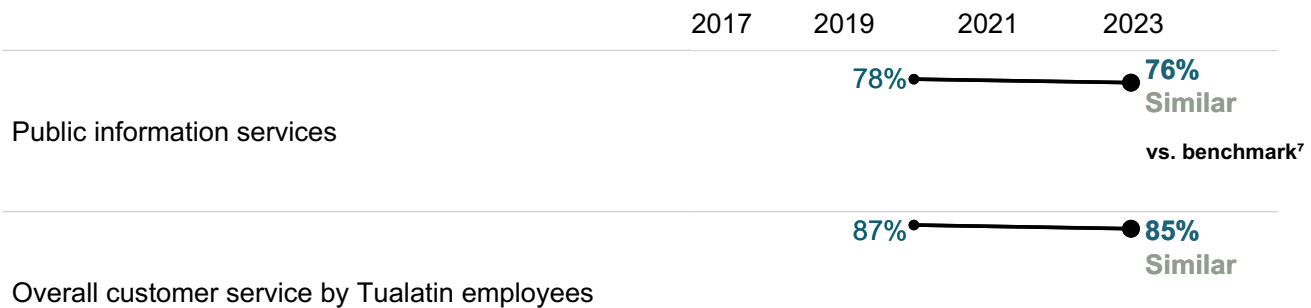
Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

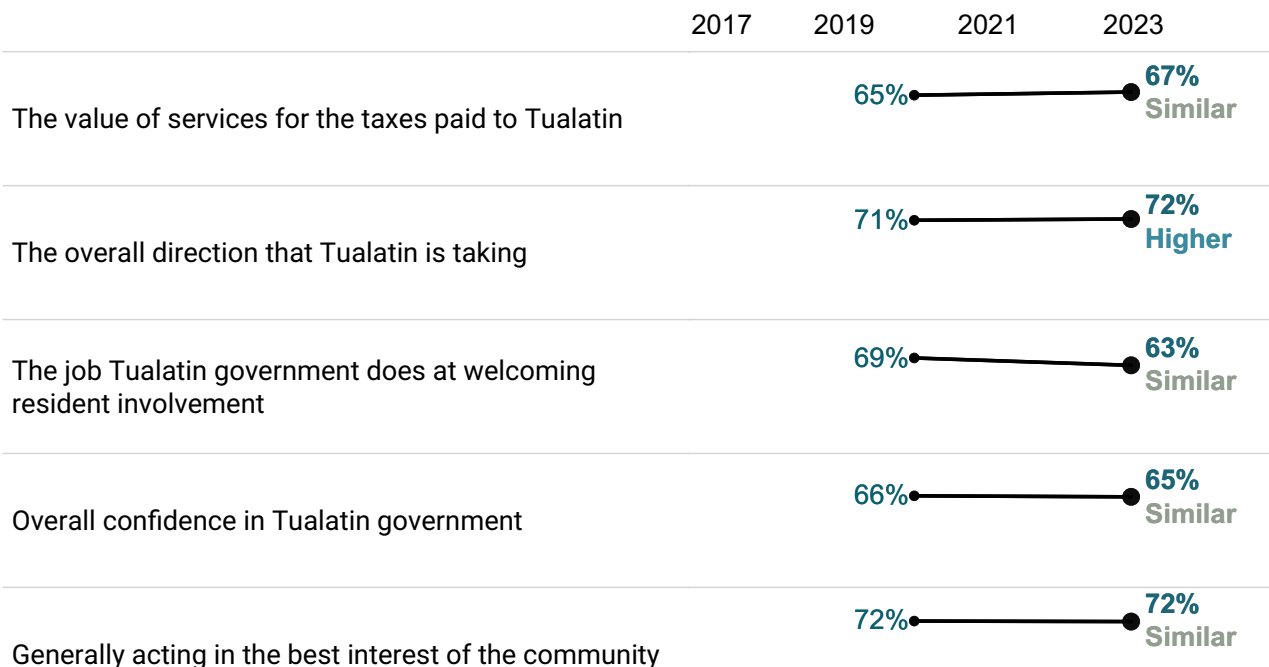
Overall confidence in Tualatin government, 2023

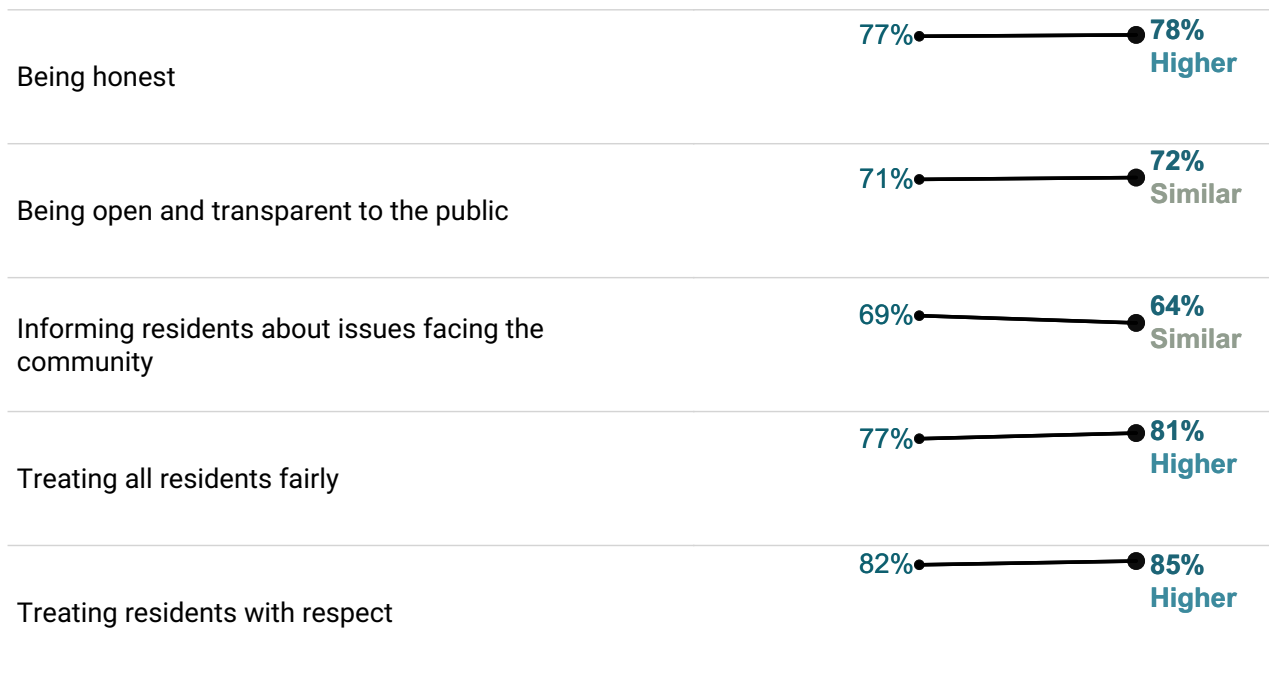


Please rate the quality of each of the following services in Tualatin.
(% excellent or good)



Please rate the following categories of Tualatin government performance.
(% excellent or good)



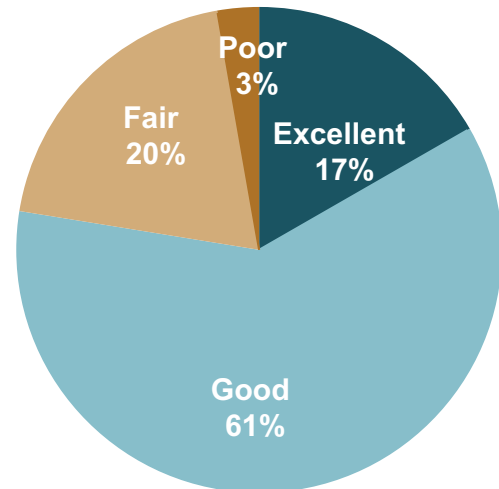


Overall, how would you rate the quality of the services provided by each of the following?
 (% excellent or good)



7. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall economic health of Tualatin, 2023



Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

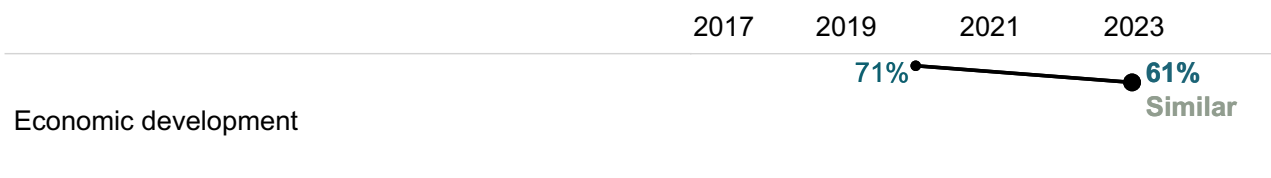
Please rate each of the following characteristics as they relate to Tualatin as a whole.
(% excellent or good)



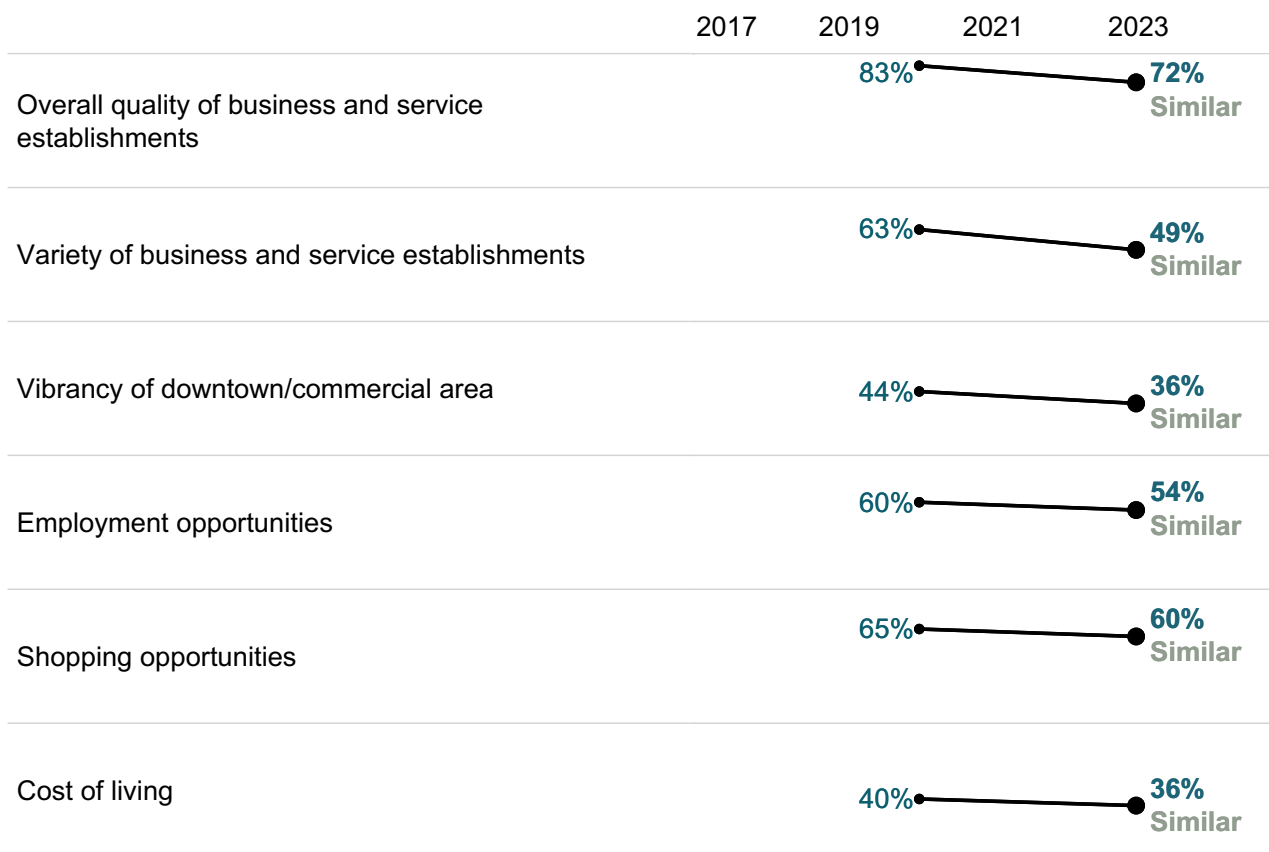
Please rate each of the following aspects of quality of life in Tualatin.
(% excellent or good)



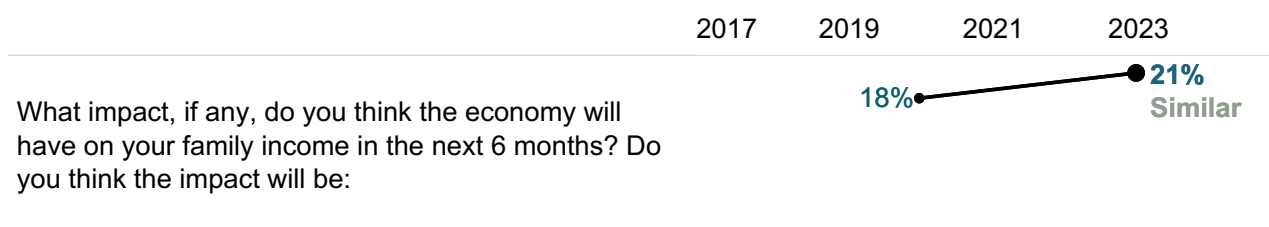
Please rate the quality of each of the following services in Tualatin.
(% excellent or good)



Please rate each of the following in the Tualatin community.
 (% excellent or good)



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
 (% very or somewhat positive)

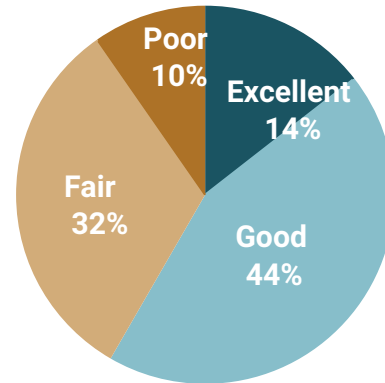


8. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

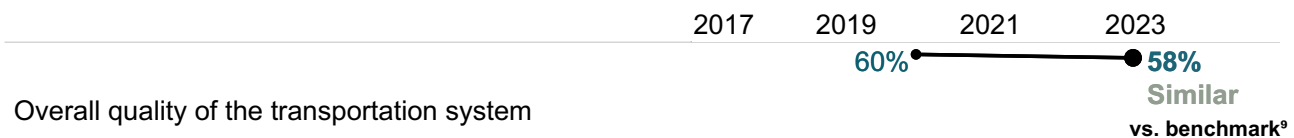
Overall quality of the transportation system in Tualatin, 2023

Mobility

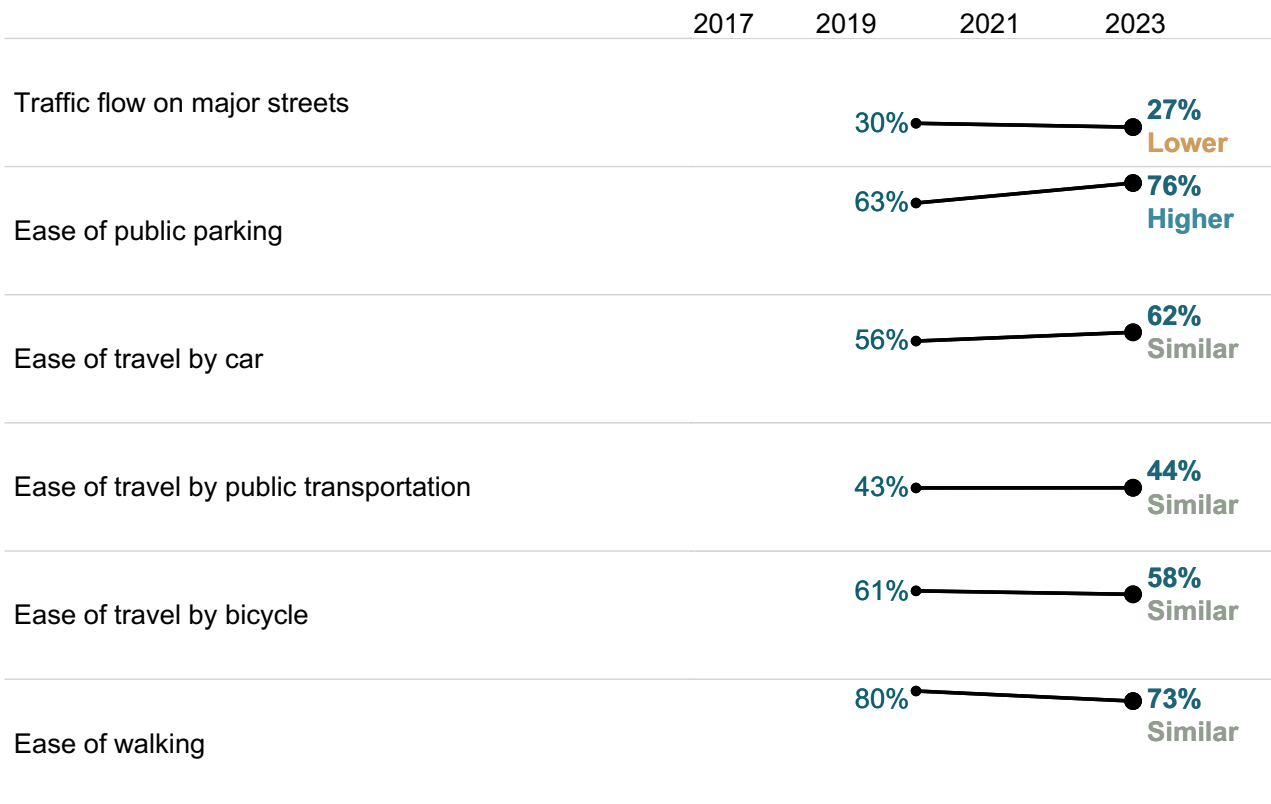
The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.



Please rate each of the following characteristics as they relate to Tualatin as a whole.
(% excellent or good)

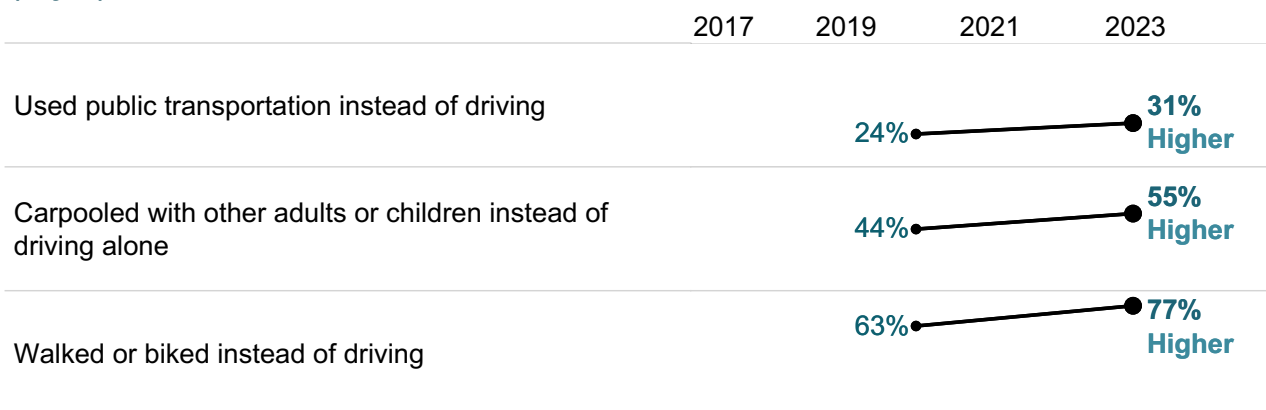


Please also rate each of the following in the Tualatin community.
(% excellent or good)



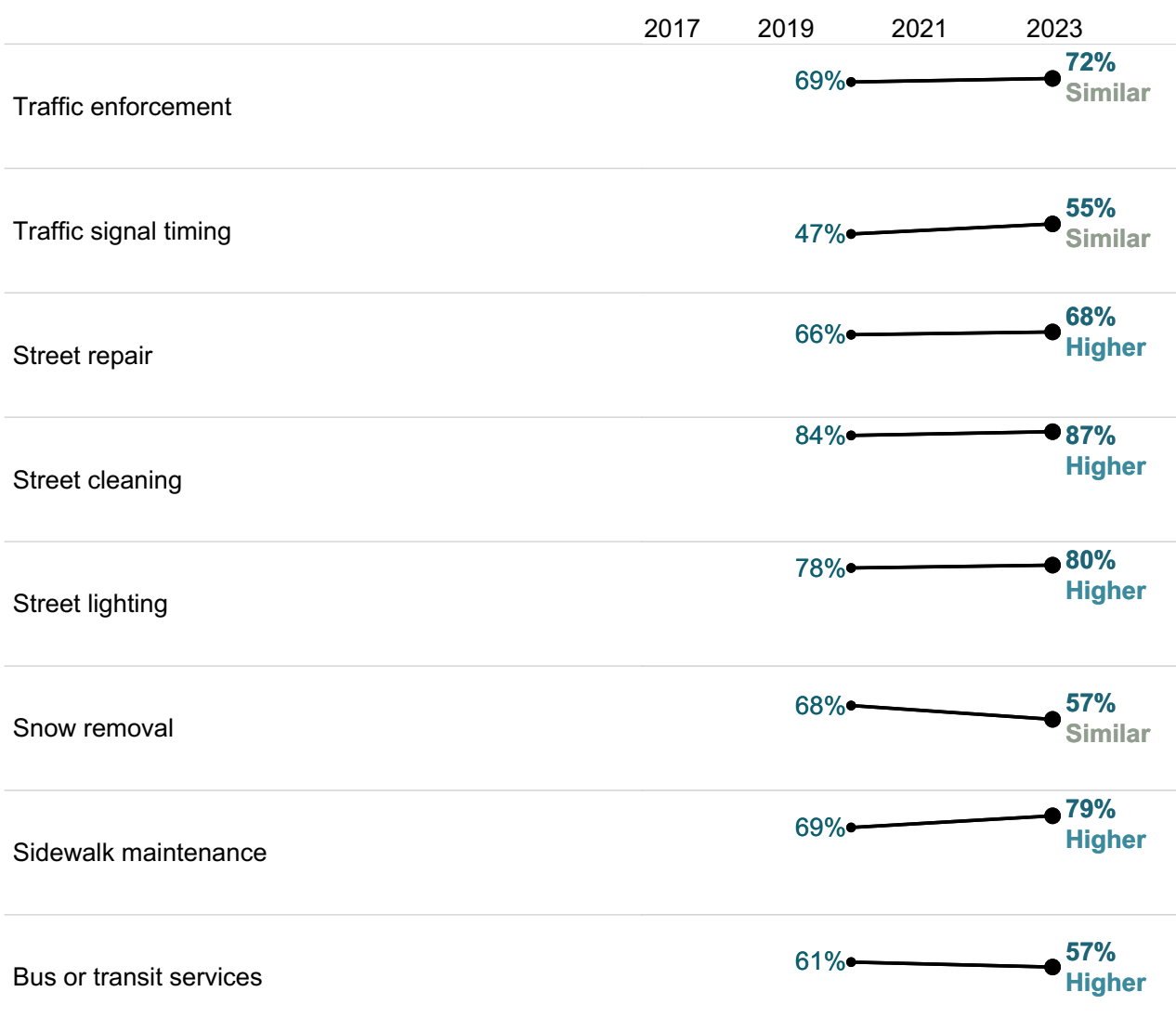
Please indicate whether or not you have done each of the following in the last 12 months.

(% yes)



Please rate the quality of each of the following services in Tualatin.

(% excellent or good)

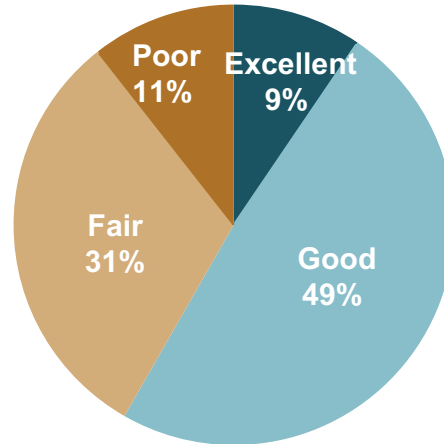


9. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall design or layout of Tualatin's residential and commercial areas, 2023

Community Design

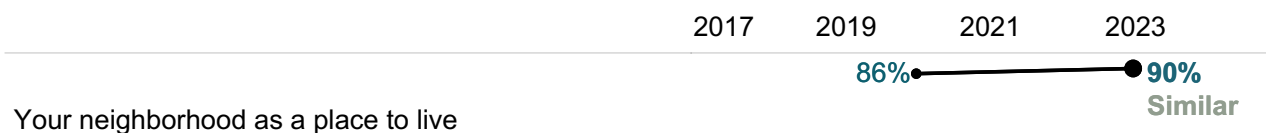
A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.



Please rate each of the following characteristics as they relate to Tualatin as a whole.
(% excellent or good)

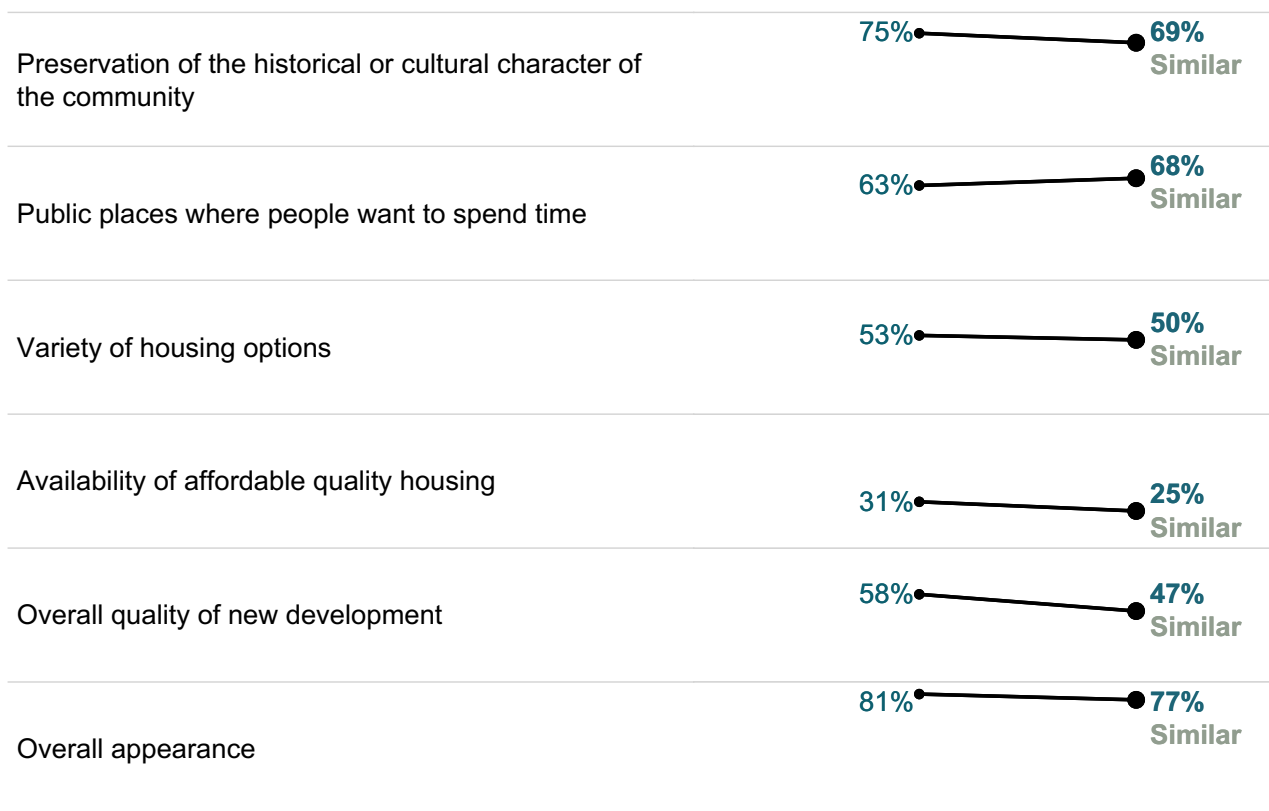


Please rate each of the following aspects of quality of life in Tualatin.
(% excellent or good)



Please also rate each of the following in the Tualatin community.
(% excellent or good)





Please rate the quality of each of the following services in Tualatin.
 (% excellent or good)

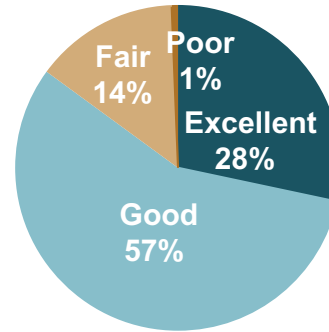


10. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Utilities

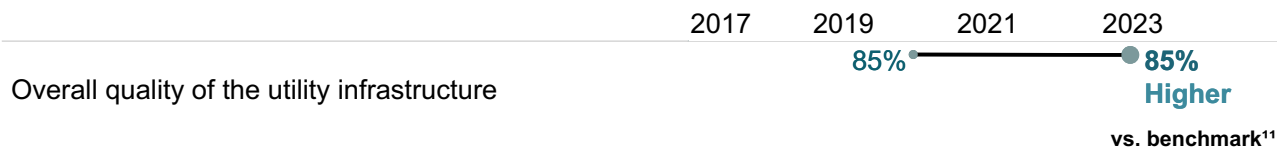
Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Overall quality of the utility infrastructure in Tualatin, 2023



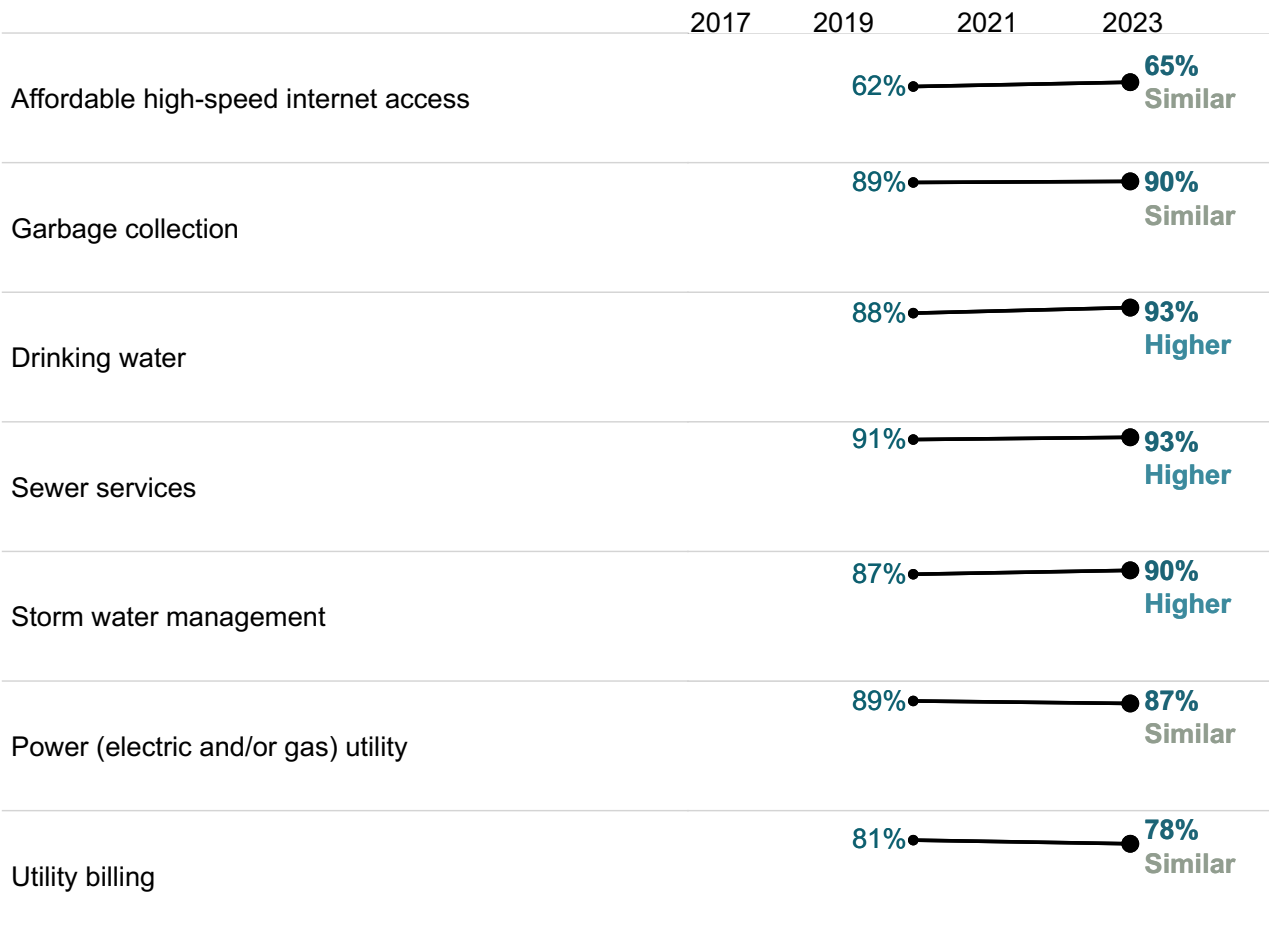
Please rate each of the following characteristics as they relate to Tualatin as a whole.

(% excellent or good)



Please rate the quality of each of the following services in Tualatin.

(% excellent or good)

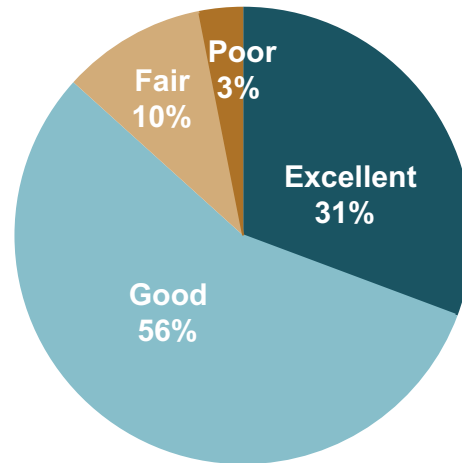


11. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

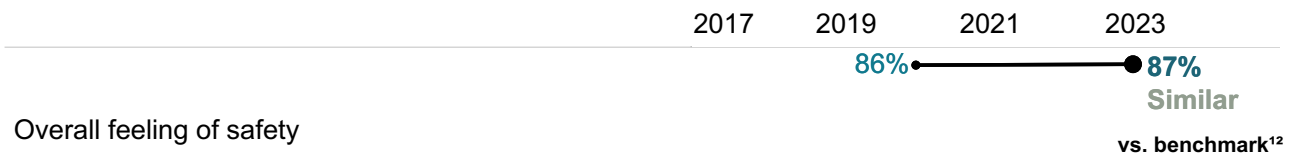
Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

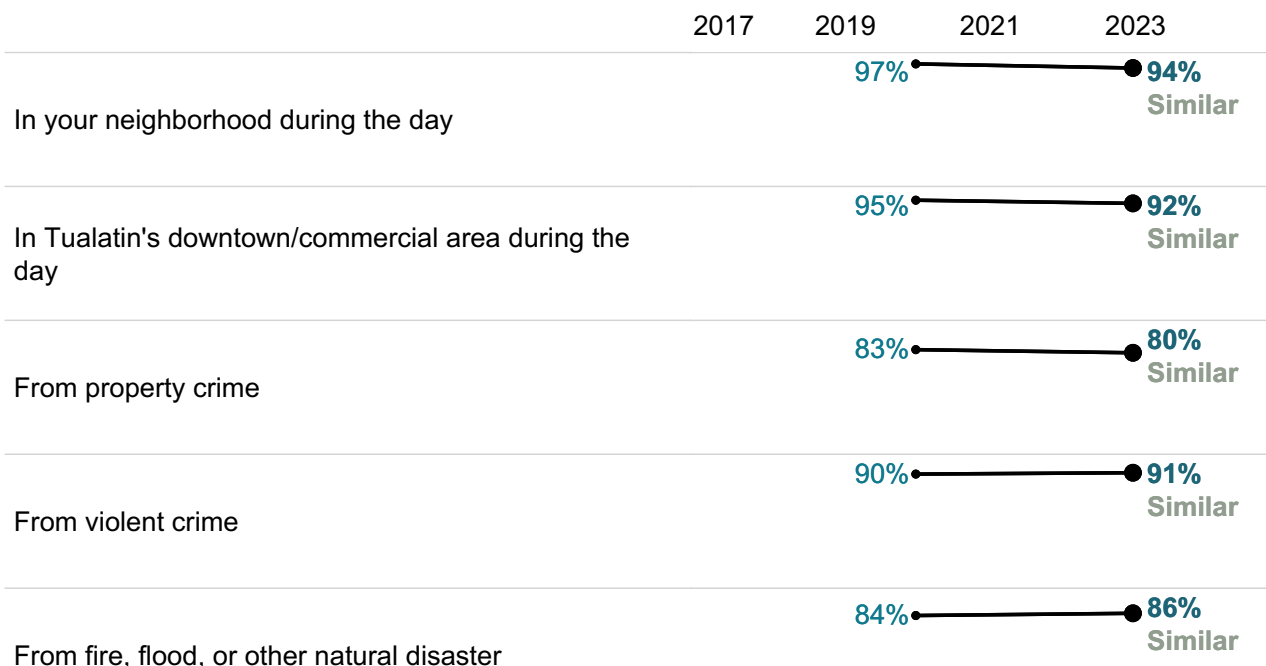
Overall feeling of safety in Tualatin, 2023



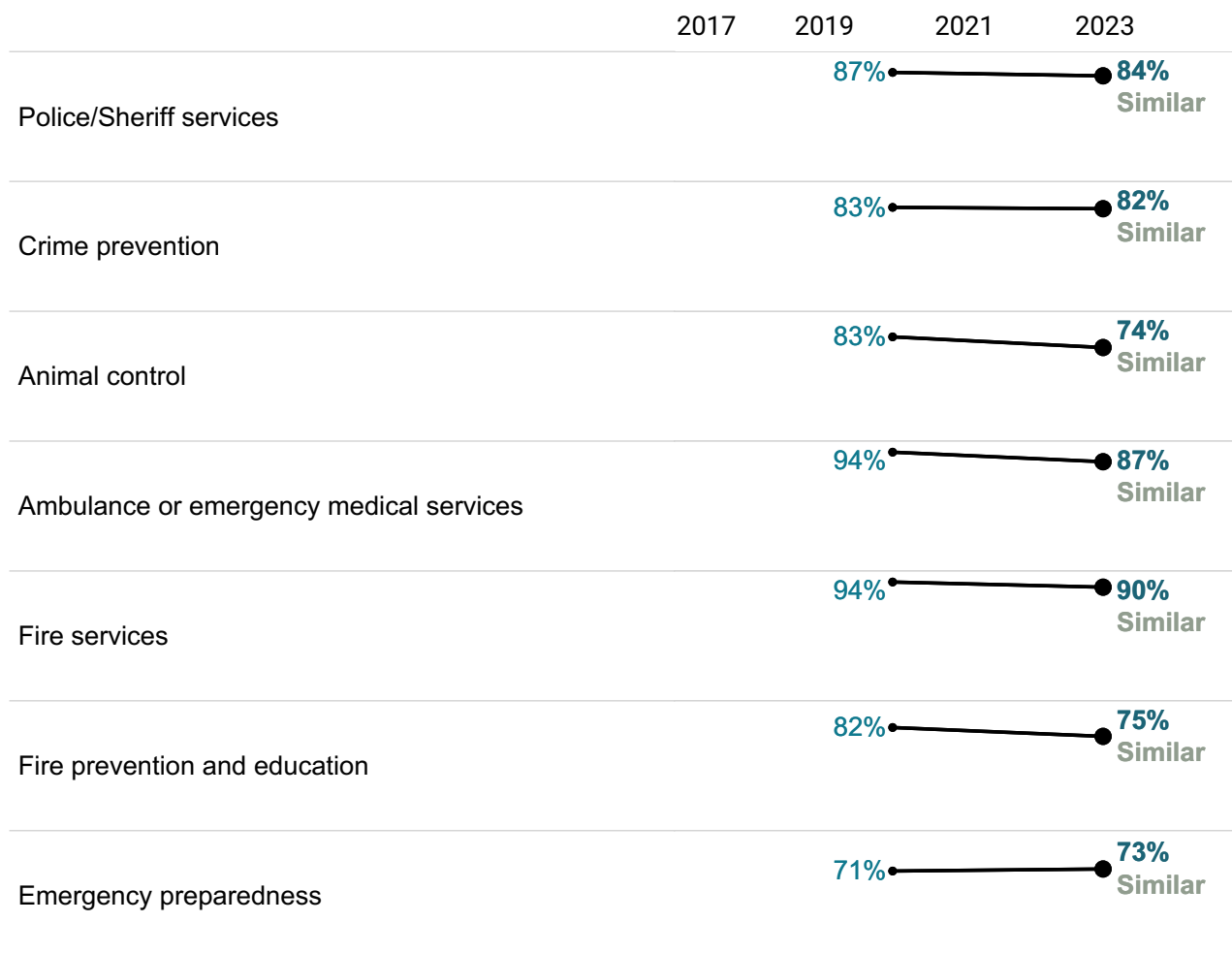
Please rate each of the following characteristics as they relate to Tualatin as a whole.
(% excellent or good)



Please rate how safe or unsafe you feel:
(% very or somewhat safe)



Please rate the quality of each of the following services in Tualatin.
 (% excellent or good)

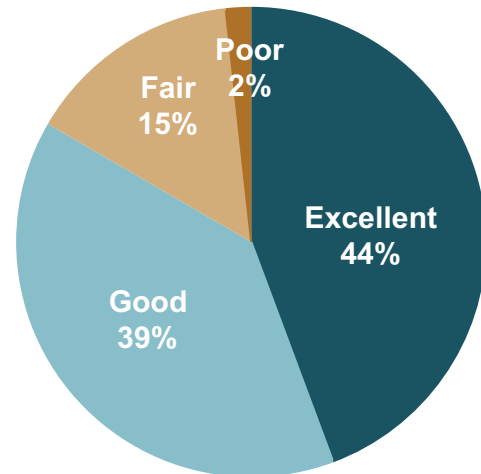


12. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

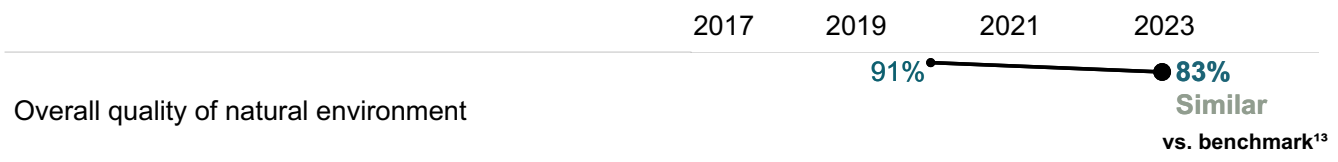
Overall quality of natural environment in Tualatin, 2023

Natural Environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.



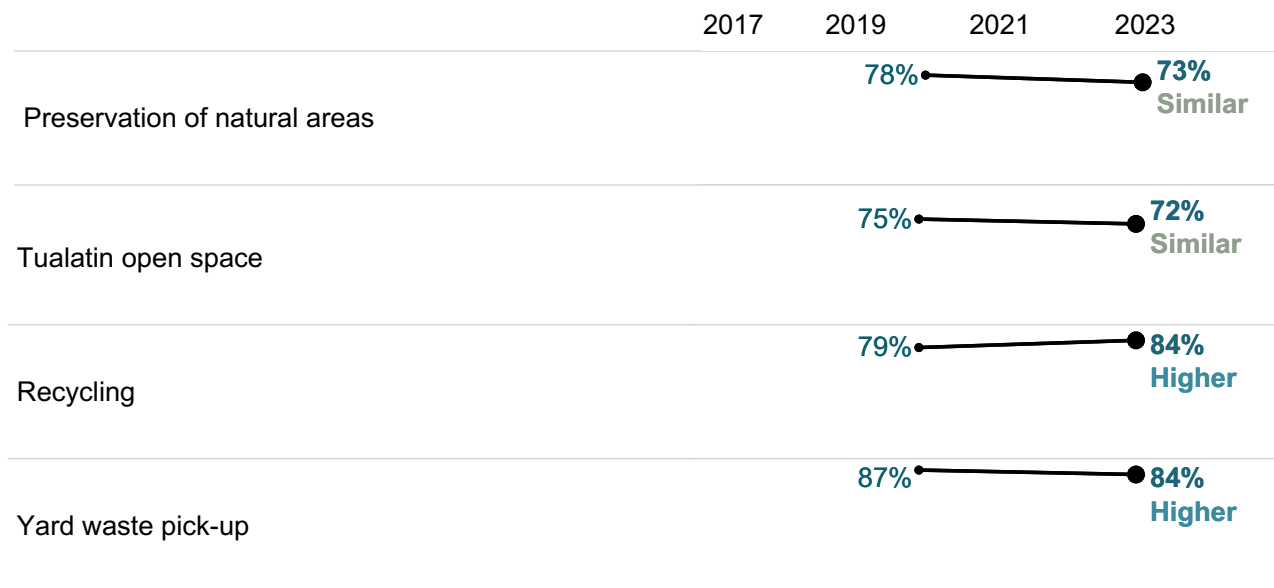
Please rate each of the following characteristics as they relate to Tualatin as a whole.
(% excellent or good)



Please also rate each of the following in the Tualatin community.
(% excellent or good)



Please rate the quality of each of the following services in Tualatin.
 (% excellent or good)



13. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of parks and recreation opportunities, 2023

Parks and Recreation

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

- National Recreation and Park Association



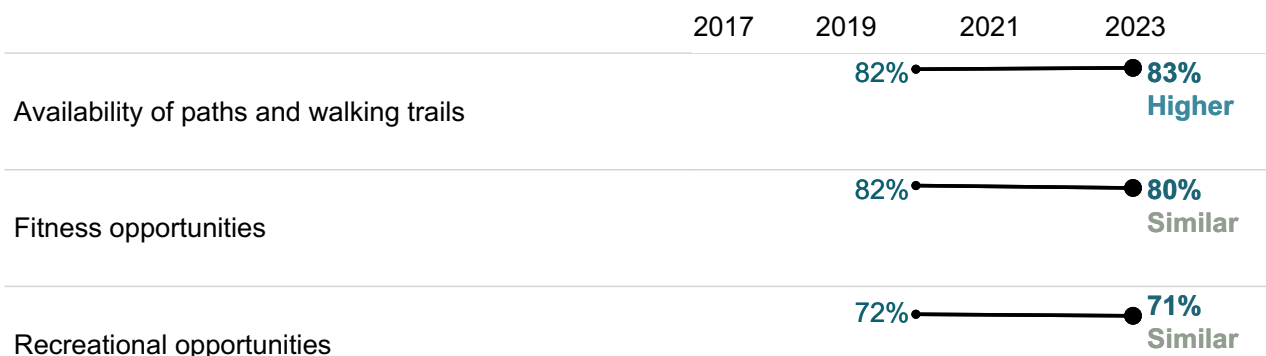
Please rate each of the following characteristics as they relate to Tualatin as a whole.

(% excellent or good)



Please also rate each of the following in the Tualatin community.

(% excellent or good)



Please rate the quality of each of the following services in Tualatin.
(% excellent or good)



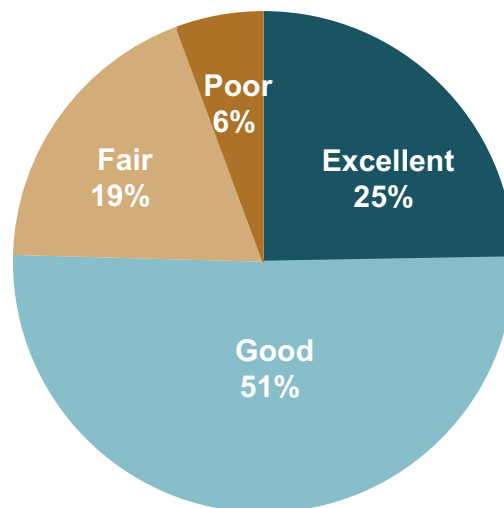
14. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.



Health and Wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

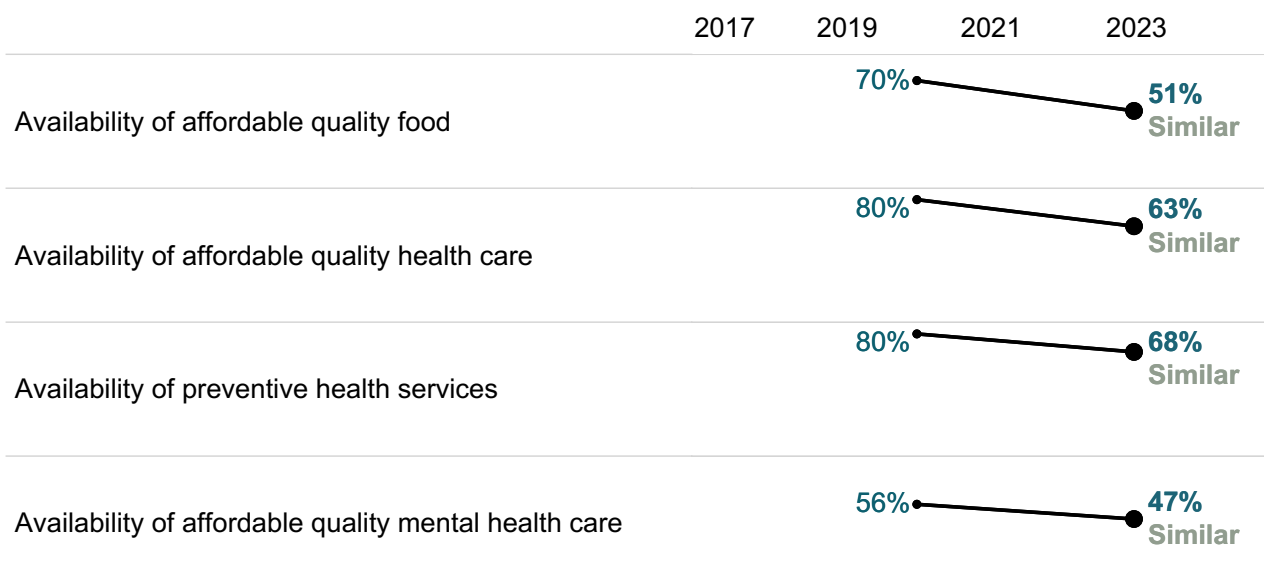
Overall health and wellness opportunities in Tualatin, 2023



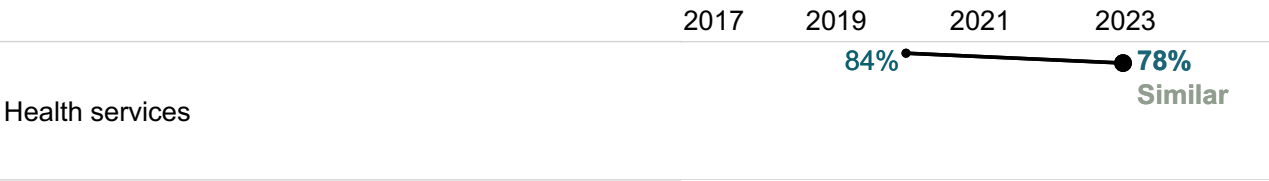
Please rate each of the following characteristics as they relate to Tualatin as a whole.
(% excellent or good)



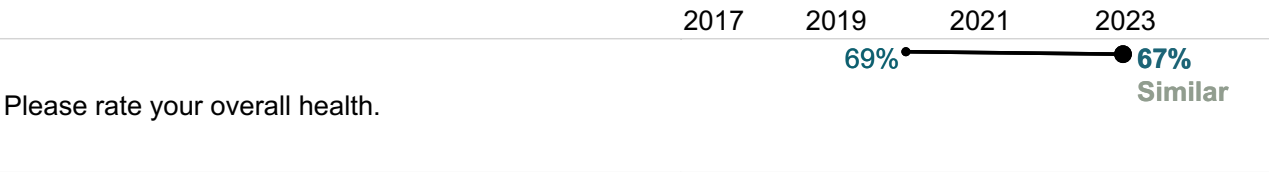
Please also rate each of the following in the Tualatin community.
(% excellent or good)



Please rate the quality of each of the following services in Tualatin.
(% excellent or good)



Please rate your overall health.
(% excellent or very good)



15. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

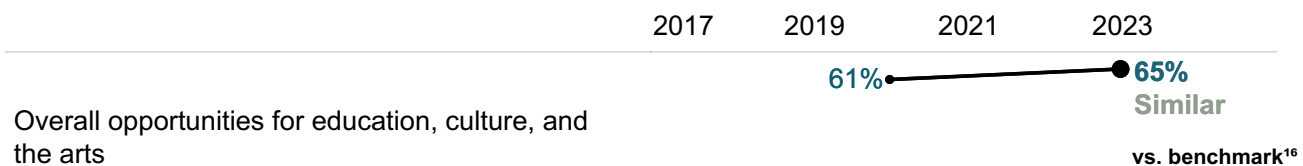
Overall opportunities for education, culture and the arts, 2023



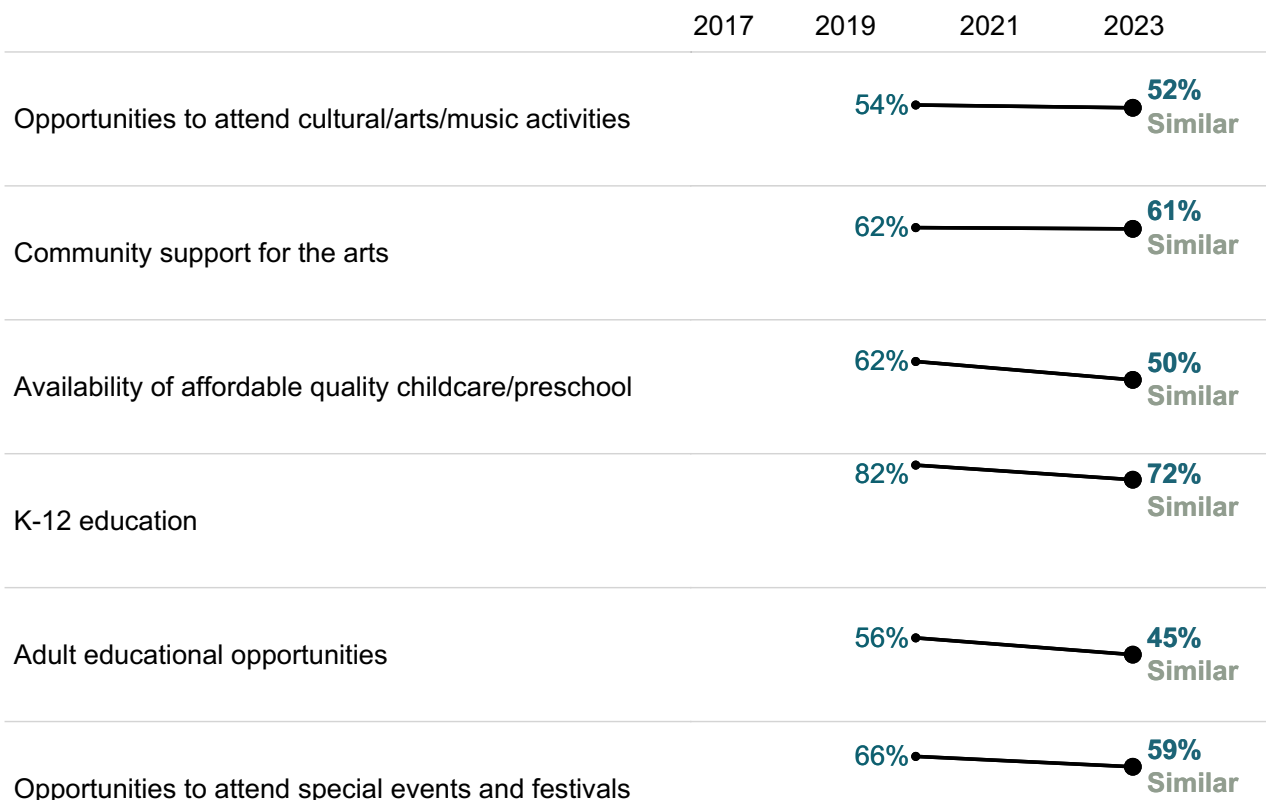
Education, Arts, and Culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

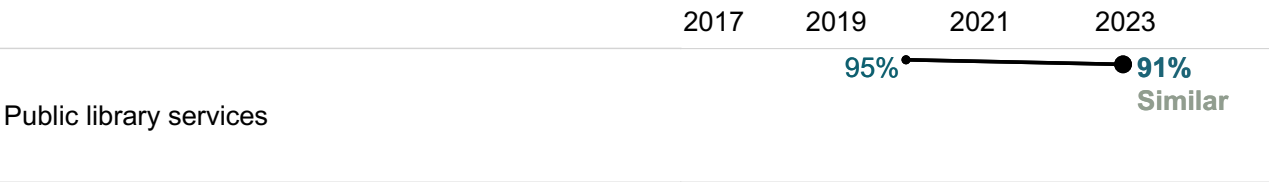
Please rate each of the following characteristics as they relate to Tualatin as a whole.
(% excellent or good)



Please also rate each of the following in the Tualatin community.
(% excellent or good)



Please rate the quality of each of the following services in Tualatin.
(% excellent or good)

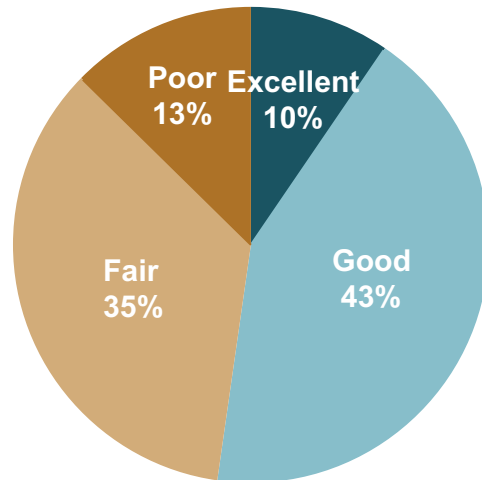


10. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Residents' connection and engagement with their community, 2023

Inclusivity and Engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



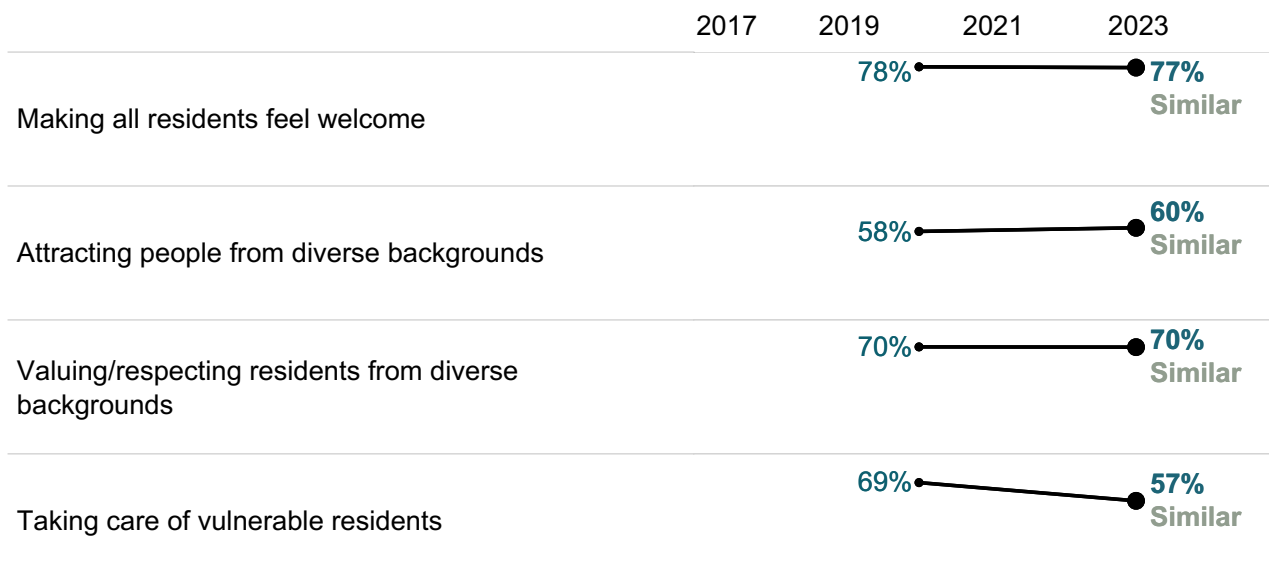
Please rate each of the following characteristics as they relate to Tualatin as a whole. (% excellent or good)



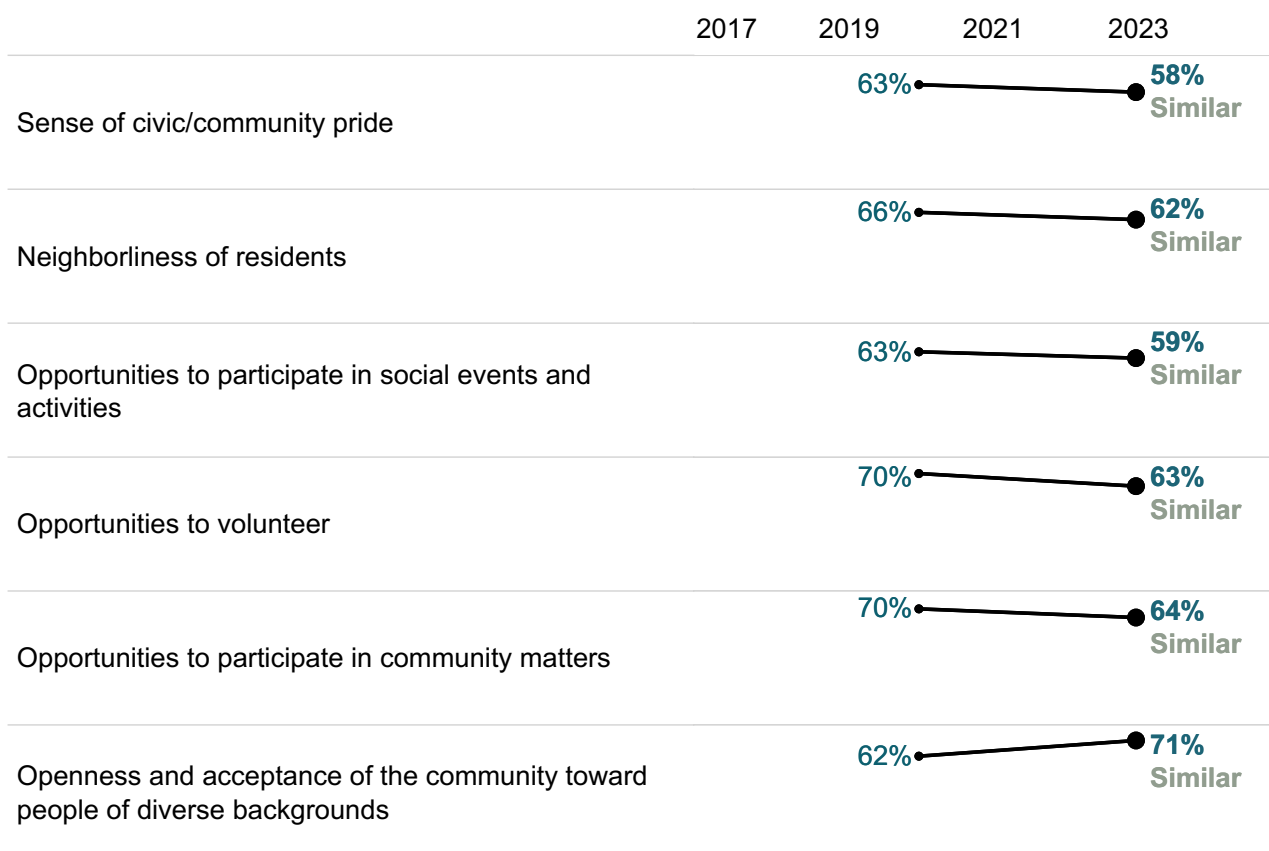
Please rate each of the following aspects of quality of life in Tualatin. (% excellent or good)



Please rate the job you feel the Tualatin community does at each of the following.
 (% excellent or good)



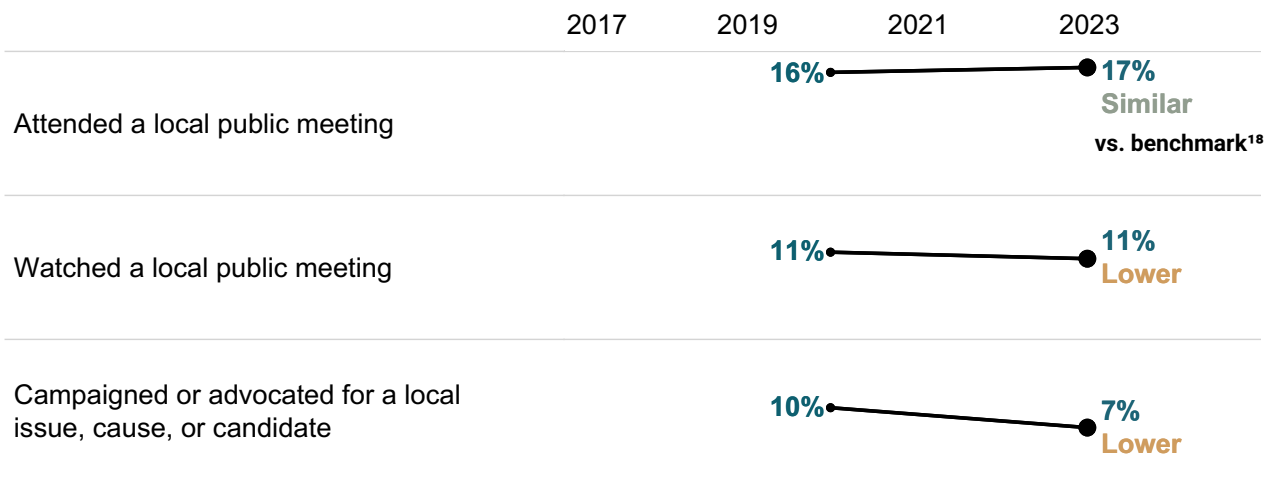
Please also rate each of the following in the Tualatin community.
 (% excellent or good)



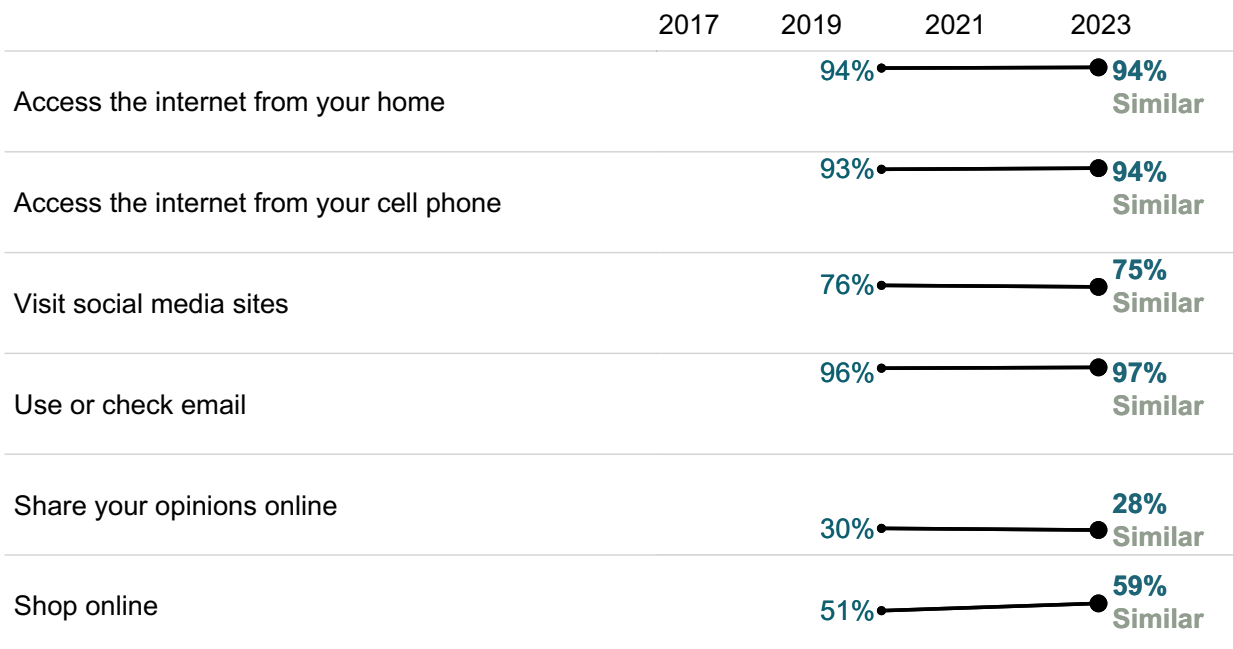
17. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Residents' Participation Levels

Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)



In general, how many times do you:
(% a few times a week or more)



18. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Custom Questions















Below are the complete set of responses to each custom question on the survey. By default, “don’t know” responses are excluded, but may be added to the table using the response filter below.

Include "don't know"
No

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City of Tualatin government and its activities, events, and services.	City website (www.tualatinoregon.gov)	Major source	<div><div></div></div>	65%
		Minor source	<div><div></div></div>	29%
		Not a source	<div><div></div></div>	7%
	Local media outlets (Tualatin Times, Tualatin Life, local television stations)	Major source	<div><div></div></div>	52%
		Minor source	<div><div></div></div>	40%
		Not a source	<div><div></div></div>	8%
	City e-newsletter Tualatin Today	Major source	<div><div></div></div>	33%
		Minor source	<div><div></div></div>	41%
		Not a source	<div><div></div></div>	26%
	Talking with City officials	Major source	<div><div></div></div>	22%
		Minor source	<div><div></div></div>	32%
		Not a source	<div><div></div></div>	46%
	City Council or other public meetings	Major source	<div><div></div></div>	27%
		Minor source	<div><div></div></div>	37%
		Not a source	<div><div></div></div>	37%
	City communications via social media (Facebook, Twitter, Nextdoor, etc.)	Major source	<div><div></div></div>	30%
		Minor source	<div><div></div></div>	39%
		Not a source	<div><div></div></div>	32%
	Word-of-mouth	Major source	<div><div></div></div>	33%
		Minor source	<div><div></div></div>	46%
		Not a source	<div><div></div></div>	21%
Please indicate the extent to which you would support or oppose the following changes to Tualatin's code regarding the operation of mobile food units (e.g., food carts or trucks)?	Allow a food cart or truck on temporary basis (less than 24 hours) in the downtown area	Strongly support	<div><div></div></div>	62%
		Somewhat support	<div><div></div></div>	24%
		Somewhat oppose	<div><div></div></div>	7%
		Strongly oppose	<div><div></div></div>	6%

Please indicate the extent to which you would support or oppose the following changes to Tualatin's code regarding the operation of mobile food units (e.g., food carts or trucks)?

Allow a food cart or truck on a permanent basis (more than 24 hours) in the downtown area	Strongly support		53%
	Somewhat support		21%
	Somewhat oppose		17%
	Strongly oppose		10%
Allow a food cart "pod" (a group of multiple food carts or trucks) in the downtown area	Strongly support		66%
	Somewhat support		17%
	Somewhat oppose		9%
	Strongly oppose		8%
Allow a food cart "pod" (a group of multiple food carts or trucks) in the commercial/industrial areas outside of downtown	Strongly support		66%
	Somewhat support		24%
	Somewhat oppose		5%
	Strongly oppose		5%

National Benchmark Tables

This table contains the comparisons of Tualatin's results to those from other communities. The first column shows the comparison of Tualatin's rating to the benchmark. Tualatin's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Tualatin residents is statistically similar to or different than the benchmark. The second column is Tualatin's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Tualatin's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Tualatin's result -- that is what percent of surveyed communities had a lower rating than Tualatin.

			% positive	Rank	Number of communities	Percentile	
Quality of Life	Please rate each of the following aspects of quality of life in Tualatin.	Tualatin as a place to live	Similar	91%	161	370	55
		The overall quality of life	Similar	89%	155	386	58
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Tualatin to someone who asks	Similar	89%	119	318	62
		Remain in Tualatin for the next five years	Similar	79%	232	316	26
	Please rate each of the following in the Tualatin community.	Overall image or reputation	Similar	80%	132	364	62
Governance	Please rate the quality of each of the following services in Tualatin.	Public information services	Similar	76%	57	318	82
		Overall customer service by Tualatin employees	Similar	85%	96	366	73
	Please rate the following categories of Tualatin government performance.	The value of services for the taxes paid to Tualatin	Similar	67%	58	371	84
		The overall direction that Tualatin is taking	Higher	72%	44	346	87
		The job Tualatin government does at welcoming resident involvement	Similar	63%	60	338	82
		Overall confidence in Tualatin government	Similar	65%	59	310	81
		Generally acting in the best interest of the community	Similar	72%	58	314	81
		Being honest	Higher	78%	38	305	87
		Being open and transparent to the public	Similar	72%	54	258	79
		Informing residents about issues facing the community	Similar	64%	66	262	75
		Treating all residents fairly	Higher	81%	16	311	95
		Treating residents with respect	Higher	85%	22	255	91

Governance	Overall, how would you rate the quality of the services provided by each of the following?	The City of Tualatin	Similar	82%	107	365	70
		The Federal Government	Similar	41%	133	298	55
Economy	Please rate each of the following aspects of quality of life in Tualatin.	Tualatin as a place to work	Similar	75%	106	364	70
		Tualatin as a place to visit	Similar	55%	201	323	37
	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall economic health	Similar	77%	119	317	62
		Overall quality of business and service establishments	Similar	72%	146	317	54
	Please rate each of the following in the Tualatin community.	Variety of business and service establishments	Similar	49%	146	253	42
		Vibrancy of downtown/commercial area	Similar	36%	211	296	29
		Employment opportunities	Similar	54%	91	330	72
		Shopping opportunities	Similar	60%	108	320	66
		Cost of living	Similar	36%	176	307	42
	Please rate the quality of each of the following services in Tualatin.	Economic development	Similar	61%	95	312	69
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall economic health	Similar	85%	256	291	12
		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	21%	140	300	53
Mobility	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall quality of the transportation system	Similar	58%	87	261	66
		Traffic flow on major streets	Lower	27%	291	338	11
	Please also rate each of the following in the Tualatin community.	Ease of public parking	Higher	76%	42	296	86
		Ease of travel by car	Similar	62%	211	328	35
		Ease of travel by public transportation	Similar	44%	103	300	65
		Ease of travel by bicycle	Similar	58%	108	328	66
		Ease of walking	Similar	73%	79	332	76
	Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	Higher	31%	57	282	80

Mobility	Please indicate whether or not you have done each of the following in the last 12 months.	Carpooled with other adults or children instead of driving alone	Higher	55%	43	299	85
		Walked or biked instead of driving	Higher	77%	29	301	90
	Please rate the quality of each of the following services in Tualatin.	Traffic enforcement	Similar	72%	105	359	70
		Traffic signal timing	Similar	55%	145	310	53
		Street repair	Higher	68%	44	351	87
		Street cleaning	Higher	87%	6	321	98
		Street lighting	Higher	80%	11	349	97
		Snow removal	Similar	57%	160	273	40
		Sidewalk maintenance	Higher	79%	23	321	93
		Bus or transit services	Higher	57%	62	289	78
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall quality of the transportation system	Similar	80%	79	251	68
Community Design	Please rate each of the following aspects of quality of life in Tualatin.	Your neighborhood as a place to live	Similar	90%	123	324	61
	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall design or layout of residential and commercial areas	Similar	58%	181	308	41
	Please also rate each of the following in the Tualatin community.	Well-planned residential growth	Similar	49%	103	255	59
		Well-planned commercial growth	Similar	45%	94	254	63
		Well-designed neighborhoods	Similar	66%	88	255	65
		Preservation of the historical or cultural character of the community	Similar	69%	49	251	80
		Public places where people want to spend time	Similar	68%	99	302	67
		Variety of housing options	Similar	50%	93	315	70
		Availability of affordable quality housing	Similar	25%	195	337	41
		Overall quality of new development	Similar	47%	209	326	35
		Overall appearance	Similar	77%	110	340	67

Community Design	Please rate the quality of each of the following services in Tualatin.	Land use, planning and zoning	Similar	47%	153	321	52
		Code enforcement	Similar	59%	111	351	67
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	Similar	77%	134	291	54
Utilities	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall quality of the utility infrastructure	Higher	85%	22	252	91
	Please rate the quality of each of the following services in Tualatin.	Affordable high-speed internet access	Similar	65%	54	249	78
		Garbage collection	Similar	90%	44	331	86
		Drinking water	Higher	93%	8	319	97
		Sewer services	Higher	93%	15	316	95
		Storm water management	Higher	90%	7	331	98
		Power (electric and/or gas) utility	Similar	87%	30	273	89
		Utility billing	Similar	78%	49	295	83
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	Similar	84%	211	251	16
Safety	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall feeling of safety	Similar	87%	150	356	57
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	94%	155	335	53
		In Tualatin's downtown/commercial area during the day	Similar	92%	136	323	57
		From property crime	Similar	80%	126	263	52
		From violent crime	Similar	91%	95	263	64
		From fire, flood, or other natural disaster	Similar	86%	110	253	56
	Please rate the quality of each of the following services in Tualatin.	Police/Sheriff services	Similar	84%	160	383	56
		Crime prevention	Similar	82%	137	360	60
		Animal control	Similar	74%	116	332	64
		Ambulance or emergency medical services	Similar	87%	190	328	40

Safety	Please rate the quality of each of the following services in Tualatin.	Fire services	Similar	90%	175	347	48
		Fire prevention and education	Similar	75%	177	316	43
		Emergency preparedness	Similar	73%	115	317	63
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall feeling of safety	Similar	90%	198	291	32
Natural environment	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall quality of natural environment	Similar	83%	73	317	77
		Cleanliness	Similar	86%	91	331	72
		Water resources	Higher	76%	66	234	72
	Please also rate each of the following in the Tualatin community.	Air quality	Similar	90%	88	303	71
		Preservation of natural areas	Similar	73%	76	302	75
		Tualatin open space	Similar	72%	90	300	70
	Please rate the quality of each of the following services in Tualatin.	Recycling	Higher	84%	67	335	79
		Yard waste pick-up	Higher	84%	72	297	75
		Overall quality of natural environment	Similar	87%	101	291	65
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall quality of natural environment	Similar	87%	101	291	65
Parks and Recreation	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall quality of parks and recreation opportunities	Similar	83%	50	258	81
		Availability of paths and walking trails	Higher	83%	62	332	81
		Fitness opportunities	Similar	80%	76	304	75
	Please also rate each of the following in the Tualatin community.	Recreational opportunities	Similar	71%	127	322	60
		City parks	Similar	86%	119	328	64
		Recreation programs or classes	Similar	72%	154	325	52
	Please rate the quality of each of the following services in Tualatin.	Recreation centers or facilities	Similar	73%	149	312	52
		Overall quality of parks and recreation opportunities	Similar	82%	81	252	68
		Overall quality of parks and recreation opportunities	Similar	82%	81	252	68
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities	Similar	82%	81	252	68
Health and wellness	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall health and wellness opportunities	Similar	75%	141	310	54
		Overall health and wellness opportunities	Similar	75%	141	310	54

Health and wellness	Please also rate each of the following in the Tualatin community.	Availability of affordable quality food	Similar	51%	201	301	33
		Availability of affordable quality health care	Similar	63%	103	308	66
		Availability of preventive health services	Similar	68%	98	295	67
		Availability of affordable quality mental health care	Similar	47%	108	299	64
	Please rate the quality of each of the following services in Tualatin.	Health services	Similar	78%	72	292	75
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall health and wellness opportunities	Similar	71%	185	291	36
		Please rate your overall health.	Similar	67%	116	297	61
Education, Arts and Culture	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall opportunities for education, culture, and the arts	Similar	65%	173	313	45
	Please also rate each of the following in the Tualatin community.	Opportunities to attend cultural/arts/music activities	Similar	52%	179	318	43
		Community support for the arts	Similar	61%	115	251	54
		Availability of affordable quality childcare/preschool	Similar	50%	115	310	63
		K-12 education	Similar	72%	151	313	51
		Adult educational opportunities	Similar	45%	185	303	39
		Opportunities to attend special events and festivals	Similar	59%	189	308	38
	Please rate the quality of each of the following services in Tualatin.	Public library services	Similar	91%	73	327	77
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	Similar	69%	206	291	29
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Tualatin.	Tualatin as a place to raise children	Similar	92%	125	374	65
		Tualatin as a place to retire	Similar	62%	186	369	48
		Sense of community	Similar	60%	206	335	37
	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Residents' connection and engagement with their community	Similar	52%	162	255	36
	Please rate the job you feel the Tualatin community does at each of the following.	Making all residents feel welcome	Similar	77%	58	257	77
		Attracting people from diverse backgrounds	Similar	60%	84	254	67

Inclusivity and Engagement	Please rate the job you feel the Tualatin community does at each of the following.	Valuing/respecting residents from diverse backgrounds	Similar	70%	57	255	78
		Taking care of vulnerable residents	Similar	57%	80	251	68
	Please also rate each of the following in the Tualatin community.	Sense of civic/community pride	Similar	58%	147	251	41
		Neighborliness of residents	Similar	62%	140	303	53
		Opportunities to participate in social events and activities	Similar	59%	187	313	40
		Opportunities to volunteer	Similar	63%	161	308	47
		Opportunities to participate in community matters	Similar	64%	102	308	67
		Openness and acceptance of the community toward people of diverse backgrounds	Similar	71%	49	326	85
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	Similar	69%	150	291	48
Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Tualatin for help or information	Lower	31%	319	330	3
		Contacted Tualatin elected officials to express your opinion	Similar	11%	248	301	17
		Attended a local public meeting	Similar	17%	187	304	38
		Watched a local public meeting	Lower	11%	283	293	3
		Volunteered your time to some group/activity	Similar	26%	217	307	29
		Campaigned or advocated for a local issue, cause, or candidate	Lower	7%	288	297	3
		Voted in your most recent local election	Similar	77%	123	251	51
	In general, how many times do you:	Access the internet from your home	Similar	94%	126	250	50
		Access the internet from your cell phone	Similar	94%	106	252	58
		Visit social media sites	Similar	75%	208	252	17
		Use or check email	Similar	97%	116	253	54
		Share your opinions online	Similar	28%	125	251	50
		Shop online	Similar	59%	92	250	63

Custom Benchmark Tables

This table contains the comparisons of Tualatin's results to other communities in the Western region of the United States with fewer than 75,000 residents. The first column shows the comparison of Tualatin's rating to the benchmark. Tualatin's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Tualatin residents is statistically similar to or different than the benchmark. The second column is Tualatin's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Tualatin's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Tualatin's result -- that is what percent of surveyed communities had a lower rating than Tualatin.

				% positive	Rank	Number of communities	Percentile
Quality of Life	Please rate each of the following aspects of quality of life in Tualatin.	Tualatin as a place to live	Similar	91%	22	58	63
		The overall quality of life	Similar	89%	22	60	65
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Tualatin to someone who asks	Higher	89%	11	51	80
		Remain in Tualatin for the next five years	Similar	79%	38	51	27
	Please rate each of the following in the Tualatin community.	Overall image or reputation	Similar	80%	20	54	64
Governance	Please rate the quality of each of the following services in Tualatin.	Public information services	Higher	76%	7	51	88
		Overall customer service by Tualatin employees	Similar	85%	11	55	81
	Please rate the following categories of Tualatin government performance.	The value of services for the taxes paid to Tualatin	Higher	67%	6	55	90
		The overall direction that Tualatin is taking	Higher	72%	3	57	96
		The job Tualatin government does at welcoming resident involvement	Higher	63%	9	55	85
		Overall confidence in Tualatin government	Higher	65%	5	50	92
		Generally acting in the best interest of the community	Higher	72%	4	50	94

Governance	Please rate the following categories of Tualatin government performance.	Being honest	Higher	78%	3	50	96
		Being open and transparent to the public	Higher	72%	6	44	88
		Informing residents about issues facing the community	Higher	64%	6	44	88
		Treating all residents fairly	Higher	81%	1	51	100
		Treating residents with respect	Higher	85%	2	43	97
		Overall, how would you rate the quality of the services provided by each of the following?					
		The City of Tualatin	Similar	82%	8	58	87
		The Federal Government	Similar	41%	20	49	61
Economy	Please rate each of the following aspects of quality of life in Tualatin.	Tualatin as a place to work	Higher	75%	12	57	80
		Tualatin as a place to visit	Similar	55%	29	50	44
	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall economic health	Higher	77%	14	51	74
		Overall quality of business and service establishments	Similar	72%	17	53	69
	Please rate each of the following in the Tualatin community.	Variety of business and service establishments	Similar	49%	16	43	65
		Vibrancy of downtown/commercial area	Similar	36%	29	49	42
		Employment opportunities	Higher	54%	6	56	91
		Shopping opportunities	Higher	60%	10	56	83
		Cost of living	Similar	36%	11	50	80

Economy	Please rate the quality of each of the following services in Tualatin.	Economic development	Higher	61%	5	49	91
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall economic health	Similar	85%	40	48	18
		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	21%	22	49	57
Mobility	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall quality of the transportation system	Similar	58%	13	43	72
	Please also rate each of the following in the Tualatin community.	Traffic flow on major streets	Lower	27%	46	55	18
		Ease of public parking	Higher	76%	6	50	90
		Ease of travel by car	Similar	62%	32	56	43
		Ease of travel by public transportation	Similar	44%	16	50	70
		Ease of travel by bicycle	Similar	58%	26	56	54
		Ease of walking	Similar	73%	17	56	71
	Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	Similar	31%	12	48	77
		Carpooled with other adults or children instead of driving alone	Similar	55%	10	49	81
		Walked or biked instead of driving	Higher	77%	13	50	76
	Please rate the quality of each of the following services in Tualatin.	Traffic enforcement	Similar	72%	8	57	87
		Traffic signal timing	Similar	55%	19	48	62
		Street repair	Higher	68%	4	57	94

Mobility	Please rate the quality of each of the following services in Tualatin.	Street cleaning	Higher	87%	2	56	98
		Street lighting	Higher	80%	2	50	97
		Snow removal	Similar	57%	17	41	60
		Sidewalk maintenance	Higher	79%	4	48	93
		Bus or transit services	Higher	57%	9	44	81
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall quality of the transportation system	Similar	80%	11	42	76
Community Design	Please rate each of the following aspects of quality of life in Tualatin.	Your neighborhood as a place to live	Similar	90%	21	54	62
	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall design or layout of residential and commercial areas	Similar	58%	19	50	64
	Please also rate each of the following in the Tualatin community.	Well-planned residential growth	Similar	49%	9	42	80
		Well-planned commercial growth	Higher	45%	5	42	90
		Well-designed neighborhoods	Similar	66%	8	42	83
		Preservation of the historical or cultural character of the community	Similar	69%	12	42	73
		Public places where people want to spend time	Similar	68%	15	48	70
		Variety of housing options	Higher	50%	3	53	96
		Availability of affordable quality housing	Similar	25%	18	54	68
		Overall quality of new development	Similar	47%	20	53	64

Community Design	Please also rate each of the following in the Tualatin community.	Overall appearance	Similar	77%	15	54	73
	Please rate the quality of each of the following services in Tualatin.	Land use, planning and zoning	Similar	47%	14	54	75
		Code enforcement	Higher	59%	10	55	83
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	Similar	77%	24	48	52
Utilities	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall quality of the utility infrastructure	Higher	85%	3	42	95
	Please rate the quality of each of the following services in Tualatin.	Affordable high-speed internet access	Higher	65%	2	43	97
		Garbage collection	Higher	90%	7	51	88
		Drinking water	Higher	93%	3	50	96
		Sewer services	Higher	93%	1	47	100
		Storm water management	Higher	90%	2	52	98
		Power (electric and/or gas) utility	Higher	87%	2	43	97
		Utility billing	Higher	78%	6	46	89
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	Similar	84%	36	42	16
Safety	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall feeling of safety	Similar	87%	27	53	50
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	94%	28	53	49
		In Tualatin's downtown/commercial area during the day	Similar	92%	26	51	50

Safety	Please rate how safe or unsafe you feel:	From property crime	Similar	80%	20	43	55
		From violent crime	Similar	91%	23	43	48
		From fire, flood, or other natural disaster	Similar	86%	8	42	83
	Please rate the quality of each of the following services in Tualatin.	Police/Sheriff services	Similar	84%	21	60	66
		Crime prevention	Similar	82%	18	55	68
		Animal control	Similar	74%	15	52	73
		Ambulance or emergency medical services	Similar	87%	20	48	60
		Fire services	Similar	90%	22	51	58
		Fire prevention and education	Similar	75%	19	46	60
		Emergency preparedness	Similar	73%	10	51	82
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall feeling of safety	Similar	90%	25	48	50
Natural environment	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall quality of natural environment	Similar	83%	20	53	64
	Please also rate each of the following in the Tualatin community.	Cleanliness	Higher	86%	16	52	71
		Water resources	Higher	76%	12	37	70
		Air quality	Similar	90%	14	50	74
	Please rate the quality of each of the following services in Tualatin.	Preservation of natural areas	Similar	73%	15	48	70

Natural environment	Please rate the quality of each of the following services in Tualatin.	Tualatin open space	Similar	72%	18	49	65
		Recycling	Higher	84%	5	49	91
		Yard waste pick-up	Higher	84%	8	41	82
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall quality of natural environment	Similar	87%	19	48	62
Parks and Recreation	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall quality of parks and recreation opportunities	Higher	83%	11	42	76
	Please also rate each of the following in the Tualatin community.	Availability of paths and walking trails	Higher	83%	13	52	76
		Fitness opportunities	Similar	80%	17	50	68
		Recreational opportunities	Similar	71%	24	56	58
	Please rate the quality of each of the following services in Tualatin.	City parks	Similar	86%	19	53	66
		Recreation programs or classes	Similar	72%	26	52	51
		Recreation centers or facilities	Similar	73%	26	52	51
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities	Similar	82%	13	42	71
Health and wellness	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall health and wellness opportunities	Similar	75%	21	50	60
	Please also rate each of the following in the Tualatin community.	Availability of affordable quality food	Similar	51%	23	50	56
		Availability of affordable quality health care	Higher	63%	5	50	92
		Availability of preventive health services	Higher	68%	7	48	87

Health and wellness	Please also rate each of the following in the Tualatin community.	Availability of affordable quality mental health care	Higher	47%	4	48	93
	Please rate the quality of each of the following services in Tualatin.	Health services	Higher	78%	6	47	89
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall health and wellness opportunities	Similar	71%	25	48	50
		Please rate your overall health.	Similar	67%	23	48	54
Education, Arts and Culture	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall opportunities for education, culture, and the arts	Similar	65%	19	49	63
	Please also rate each of the following in the Tualatin community.	Opportunities to attend cultural/arts/music activities	Similar	52%	26	55	54
		Community support for the arts	Similar	61%	17	42	61
		Availability of affordable quality childcare/preschool	Higher	50%	8	52	86
		K-12 education	Similar	72%	20	51	62
		Adult educational opportunities	Similar	45%	17	50	68
		Opportunities to attend special events and festivals	Similar	59%	31	51	41
	Please rate the quality of each of the following services in Tualatin.	Public library services	Similar	91%	10	50	82
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	Similar	69%	26	48	47
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Tualatin.	Tualatin as a place to raise children	Similar	92%	18	58	70
		Tualatin as a place to retire	Similar	62%	31	58	48
		Sense of community	Similar	60%	31	54	44

Inclusivity and Engagement	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Residents' connection and engagement with their community	Similar	52%	25	43	44
	Please rate the job you feel the Tualatin community does at each of the following.	Making all residents feel welcome	Similar	77%	9	45	82
		Attracting people from diverse backgrounds	Higher	60%	7	45	86
		Valuing/respecting residents from diverse backgrounds	Higher	70%	5	44	90
		Taking care of vulnerable residents	Higher	57%	7	43	86
	Please also rate each of the following in the Tualatin community.	Sense of civic/community pride	Similar	58%	21	42	52
		Neighborliness of residents	Similar	62%	21	49	59
		Opportunities to participate in social events and activities	Similar	59%	33	55	41
		Opportunities to volunteer	Similar	63%	25	51	52
		Opportunities to participate in community matters	Similar	64%	16	53	71
		Openness and acceptance of the community toward people of diverse backgrounds	Higher	71%	3	55	96
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	Similar	69%	24	48	52
Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Tualatin for help or information	Lower	31%	51	54	7
		Contacted Tualatin elected officials to express your opinion	Similar	11%	44	50	14
		Attended a local public meeting	Similar	17%	42	52	21
		Watched a local public meeting	Lower	11%	47	48	4

Participation Please indicate whether or not you have done each of the following in the last 12 months.

	Volunteered your time to some group/activity	Similar	26%	37	51	29
	Campaigned or advocated for a local issue, cause, or candidate	Lower	7%	44	48	10
	Voted in your most recent local election	Similar	77%	33	44	27
In general, how many times do you:	Access the internet from your home	Similar	94%	24	40	42
	Access the internet from your cell phone	Similar	94%	19	42	57
	Visit social media sites	Similar	75%	27	42	38
	Use or check email	Similar	97%	27	42	38
	Share your opinions online	Similar	28%	15	42	66
	Shop online	Similar	59%	21	42	52

Full Trends

This table contains the trends over time for the City of Tualatin. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2020 and 2023 surveys is greater than 6 percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

			2010	2013	2016	2020	2023
Quality of Life	Please rate each of the following aspects of quality of life in Tualatin.	Tualatin as a place to live	91%	88%	94%	92%	91%
		The overall quality of life	84%	83%	90%	88%	89%
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Tualatin to someone who asks	95%	90%	91%	92%	89%
		Remain in Tualatin for the next five years	87%	83%	83%	82%	79%
	Please rate each of the following in the Tualatin community.	Overall image or reputation	79%	80%	83%	81%	80%
Health and wellness	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall health and wellness opportunities			81%	81%	75%
	Please also rate each of the following in the Tualatin community.	Availability of affordable quality food	63%	67%	70%	70%	51%
		Availability of affordable quality health care	64%	69%	77%	80%	63%
		Availability of preventive health services	61%	68%	73%	80%	68%
		Availability of affordable quality mental health care			52%	56%	47%
	Please rate the quality of each of the following services in Tualatin.	Health services	71%	84%	84%	84%	78%
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall health and wellness opportunities			61%	76%	71%
		Please rate your overall health.			73%	69%	67%
Utilities	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall quality of the utility infrastructure				85%	85%

Utilities	Please rate the quality of each of the following services in Tualatin.	Affordable high-speed internet access					62%	65%
		Garbage collection	84%	92%	88%	89%	90%	
		Drinking water	84%	83%	86%	88%	93%	
		Sewer services	88%	86%	87%	91%	93%	
		Storm water management	74%	79%	81%	87%	90%	
		Power (electric and/or gas) utility	84%	85%	87%	89%	87%	
		Utility billing					82%	81% 78%
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure					83%	84%
Economy	Please rate each of the following aspects of quality of life in Tualatin.	Tualatin as a place to work	58%	66%	76%	79%	75%	
		Tualatin as a place to visit					55%	55% 55%
	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall economic health					78%	83% 77%
	Please rate each of the following in the Tualatin community.	Overall quality of business and service establishments	68%	67%	75%	83%	72%	
		Variety of business and service establishments					63%	49%
		Vibrancy of downtown/commercial area					50%	44% 36%
		Employment opportunities	27%	40%	56%	60%	54%	
		Shopping opportunities	65%	62%	74%	65%	60%	
		Cost of living					38%	40% 36%

Economy	Please rate the quality of each of the following services in Tualatin.	Economic development	50%	54%	69%	71%	61%
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall economic health			89%	91%	85%
		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	16%	21%	32%	18%	21%
Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Tualatin for help or information	55%	47%	32%	36%	31%
		Contacted Tualatin elected officials to express your opinion			10%	12%	11%
		Attended a local public meeting	17%	19%	12%	16%	17%
		Watched a local public meeting	27%	24%	8%	11%	11%
		Volunteered your time to some group/activity	33%	34%	29%	26%	26%
		Campaigned or advocated for a local issue, cause, or candidate			15%	10%	7%
		Voted in your most recent local election	85%	84%		76%	77%
	In general, how many times do you:	Access the internet from your home				94%	94%
		Access the internet from your cell phone				93%	94%
		Visit social media sites				76%	75%
		Use or check email				96%	97%
		Share your opinions online				30%	28%
		Shop online				51%	59%
Education, Arts and Culture	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall opportunities for education, culture, and the arts			72%	61%	65%

Education, Arts and Culture	Please also rate each of the following in the Tualatin community.	Opportunities to attend cultural/arts/music activities	41%	48%	64%	54%	52%
		Community support for the arts				62%	61%
		Availability of affordable quality childcare/preschool	43%	50%	60%	62%	50%
		K-12 education	79%	85%	87%	82%	72%
		Adult educational opportunities			57%	56%	45%
		Opportunities to attend special events and festivals			76%	66%	59%
	Please rate the quality of each of the following services in Tualatin.	Public library services	91%	93%	92%	95%	91%
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts			72%	69%	69%
Community Design	Please rate each of the following aspects of quality of life in Tualatin.	Your neighborhood as a place to live	83%	82%	89%	86%	90%
	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall design or layout of residential and commercial areas			61%	61%	58%
	Please also rate each of the following in the Tualatin community.	Well-planned residential growth				61%	49%
		Well-planned commercial growth				52%	45%
		Well-designed neighborhoods				69%	66%
		Preservation of the historical or cultural character of the community				75%	69%
		Public places where people want to spend time			77%	63%	68%
		Variety of housing options	69%	62%	57%	53%	50%
		Availability of affordable quality housing	50%	45%	31%	31%	25%

Community Design	Please also rate each of the following in the Tualatin community.	Overall quality of new development	68%	69%	70%	58%	47%
		Overall appearance	81%	79%	89%	81%	77%
	Please rate the quality of each of the following services in Tualatin.	Land use, planning and zoning	48%	56%	54%	56%	47%
		Code enforcement	57%	58%	58%	59%	59%
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas			75%	75%	77%
Parks and Recreation	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall quality of parks and recreation opportunities				89%	83%
	Please also rate each of the following in the Tualatin community.	Availability of paths and walking trails	66%	64%	83%	82%	83%
		Fitness opportunities			83%	82%	80%
		Recreational opportunities	53%	62%	76%	72%	71%
	Please rate the quality of each of the following services in Tualatin.	City parks	95%	94%	92%	88%	86%
		Recreation programs or classes	71%	84%	76%	73%	72%
		Recreation centers or facilities	72%	73%	74%	67%	73%
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities				83%	82%
	Please rate the quality of each of the following services in Tualatin.	Public information services	73%	83%	74%	78%	76%
		Overall customer service by Tualatin employees	85%	78%	86%	87%	85%
Governance	Please rate the following categories of Tualatin government performance.	The value of services for the taxes paid to Tualatin	58%	62%	61%	65%	67%
		The overall direction that Tualatin is taking	71%	70%	69%	71%	72%

Governance	Please rate the following categories of Tualatin government performance.	The job Tualatin government does at welcoming resident involvement	62%	69%	61%	69%	63%
		Overall confidence in Tualatin government			69%	66%	65%
		Generally acting in the best interest of the community			69%	72%	72%
		Being honest			67%	77%	78%
		Being open and transparent to the public				71%	72%
		Informing residents about issues facing the community			69%	64%	
		Treating all residents fairly			71%	77%	81%
		Treating residents with respect				82%	85%
	Overall, how would you rate the quality of the services provided by each of the following?	The City of Tualatin	85%	83%	89%	84%	82%
		The Federal Government	36%	38%		37%	41%
Natural environment	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall quality of natural environment	81%	87%	87%	91%	83%
	Please also rate each of the following in the Tualatin community.	Cleanliness	88%	84%	88%	85%	86%
		Water resources				69%	76%
		Air quality	84%	80%	89%	86%	90%
	Please rate the quality of each of the following services in Tualatin.	Preservation of natural areas	69%	74%	76%	78%	73%
		Tualatin open space			72%	75%	72%
Recycling		84%	91%	89%	79%	84%	























Natural environment	Please rate the quality of each of the following services in Tualatin.	Yard waste pick-up	84%	92%	90%	87%	84%	
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall quality of natural environment			82%	87%	87%	
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Tualatin.	Tualatin as a place to raise children	85%	88%	93%	90%	92%	
		Tualatin as a place to retire	60%	59%	68%	71%	62%	
		Sense of community	64%	66%	63%	68%	60%	
	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Residents' connection and engagement with their community				62%	52%	
		Please rate the job you feel the Tualatin community does at each of the following.	Making all residents feel welcome				78%	77%
	Attracting people from diverse backgrounds					58%	60%	
	Valuing/respecting residents from diverse backgrounds					70%	70%	
	Taking care of vulnerable residents					69%	57%	
	Please also rate each of the following in the Tualatin community.	Sense of civic/community pride				63%	58%	
		Neighborliness of residents				66%	66%	62%
		Opportunities to participate in social events and activities	54%	65%	68%	63%	59%	
		Opportunities to volunteer	67%	73%	76%	70%	63%	
		Opportunities to participate in community matters	64%	74%	66%	70%	64%	
		Openness and acceptance of the community toward people of diverse backgrounds	63%	69%	62%	62%	71%	
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community				74%	64%	69%

























Mobility	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall quality of the transportation system	60% 58%				
	Please also rate each of the following in the Tualatin community.	Traffic flow on major streets	23%	29%	16%	30%	27%
		Ease of public parking	60% 63% 76%				
		Ease of travel by car	41%	50%	40%	56%	62%
		Ease of travel by public transportation	51%	47%	46%	43%	44%
		Ease of travel by bicycle	52%	51%	67%	61%	58%
		Ease of walking	69%	67%	76%	80%	73%
	Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	27%	24%	31%		
		Carpooled with other adults or children instead of driving alone	48%	44%	55%		
		Walked or biked instead of driving	65%	63%	77%		
	Please rate the quality of each of the following services in Tualatin.	Traffic enforcement	62%	66%	64%	69%	72%
		Traffic signal timing	50%	53%	44%	47%	55%
		Street repair	61%	58%	69%	66%	68%
		Street cleaning	81%	87%	85%	84%	87%
		Street lighting	74%	75%	83%	78%	80%
		Snow removal	31%	60%	66%	68%	57%
		Sidewalk maintenance	59%	70%	66%	69%	79%

























Mobility	Please rate the quality of each of the following services in Tualatin.	Bus or transit services	64%	49%	68%	61%	57%
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall quality of the transportation system				85%	80%
Safety	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall feeling of safety			91%	86%	87%
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	96%	96%	97%	97%	94%
		In Tualatin's downtown/commercial area during the day	94%	94%	93%	95%	92%
		From property crime	70%	74%		83%	80%
		From violent crime	89%	87%		90%	91%
		From fire, flood, or other natural disaster				84%	86%
	Please rate the quality of each of the following services in Tualatin.	Police/Sheriff services	87%	83%	87%	87%	84%
		Crime prevention	73%	69%	81%	83%	82%
		Animal control	63%	72%	77%	83%	74%
		Ambulance or emergency medical services	94%	92%	91%	94%	87%
		Fire services	95%	93%	95%	94%	90%
		Fire prevention and education	79%	80%	84%	82%	75%
		Emergency preparedness	44%	49%	56%	71%	73%
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall feeling of safety			90%	89%	90%

























Complete Set of Frequencies

























This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

























Please rate each of the following aspects of quality of life in Tualatin.	Tualatin as a place to live	Excellent		37% N=133
		Good		53% N=192
		Fair		9% N=32
		Poor		0% N=2
Your neighborhood as a place to live	Excellent	Excellent		43% N=154
		Good		47% N=168
		Fair		10% N=34
		Poor		0% N=2
Tualatin as a place to raise children	Excellent	Excellent		42% N=125
		Good		49% N=146
		Fair		6% N=18
		Poor		2% N=7
Tualatin as a place to work	Excellent	Excellent		29% N=71
		Good		46% N=114
		Fair		19% N=46
		Poor		6% N=15
Tualatin as a place to visit	Excellent	Excellent		17% N=56
		Good		38% N=127
		Fair		33% N=112
		Poor		12% N=40
Tualatin as a place to retire	Excellent	Excellent		29% N=76
		Good		33% N=86

Please rate each of the following aspects of quality of life in Tualatin.	Tualatin as a place to retire	Fair		28% N=74
		Poor		10% N=26
	The overall quality of life	Excellent		28% N=99
		Good		61% N=215
		Fair		9% N=33
		Poor		1% N=5
Please rate each of the following characteristics as they relate to Tualatin as a whole.	Sense of community	Excellent		16% N=56
		Good		44% N=149
		Fair		29% N=97
		Poor		11% N=39
	Overall economic health	Excellent		17% N=49
		Good		61% N=177
		Fair		20% N=57
		Poor		3% N=8
	Overall quality of the transportation system	Excellent		14% N=48
		Good		44% N=145
		Fair		32% N=106
		Poor		10% N=32
	Overall design or layout of residential and commercial areas	Excellent		9% N=34
		Good		49% N=174
		Fair		31% N=111
		Poor		11% N=38
	Overall quality of the utility infrastructure	Excellent		28% N=97
		Good		57% N=194

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall quality of the utility infrastructure	Fair		14% N=49
		Poor		1% N=2
	Overall feeling of safety	Excellent		31% N=110
		Good		56% N=200
		Fair		10% N=37
		Poor		3% N=11
	Overall quality of natural environment	Excellent		44% N=154
		Good		39% N=136
		Fair		15% N=52
		Poor		2% N=6
	Overall quality of parks and recreation opportunities	Excellent		53% N=185
		Good		30% N=105
		Fair		14% N=49
		Poor		3% N=9
	Overall health and wellness opportunities	Excellent		25% N=76
		Good		51% N=155
		Fair		19% N=58
		Poor		6% N=17
	Overall opportunities for education, culture, and the arts	Excellent		14% N=43
		Good		51% N=152
		Fair		26% N=77
		Poor		9% N=28
	Residents' connection and engagement with their community	Excellent		10% N=29
		Good		43% N=131

























Please rate each of the following characteristics as they relate to Tualatin as a whole.	Residents' connection and engagement with their community	Fair		35% N=108
		Poor		13% N=39
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Tualatin to someone who asks	Very likely		51% N=182
		Somewhat likely		38% N=136
		Somewhat unlikely		6% N=22
		Very unlikely		4% N=16
	Remain in Tualatin for the next five years	Very likely		61% N=210
		Somewhat likely		19% N=64
		Somewhat unlikely		9% N=31
		Very unlikely		12% N=40
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		78% N=280
		Somewhat safe		16% N=56
		Neither safe nor unsafe		2% N=8
		Somewhat unsafe		4% N=14
		Very unsafe		0% N=1
	In Tualatin's downtown/commercial area during the day	Very safe		63% N=222
		Somewhat safe		29% N=101
		Neither safe nor unsafe		5% N=19
		Somewhat unsafe		2% N=6
		Very unsafe		0% N=1
	From property crime	Very safe		31% N=110
		Somewhat safe		49% N=171
		Neither safe nor unsafe		7% N=24
		Somewhat unsafe		10% N=36

Please rate how safe or unsafe you feel:	From property crime	Very unsafe		2% N=9
	From violent crime	Very safe		58% N=202
		Somewhat safe		34% N=117
		Neither safe nor unsafe		4% N=12
		Somewhat unsafe		2% N=9
		Very unsafe		3% N=9
	From fire, flood, or other natural disaster	Very safe		43% N=150
		Somewhat safe		43% N=149
		Neither safe nor unsafe		11% N=38
		Somewhat unsafe		2% N=7
		Very unsafe		1% N=4
Please rate the job you feel the Tualatin community does at each of the following.	Making all residents feel welcome	Excellent		26% N=81
		Good		51% N=161
		Fair		22% N=68
		Poor		1% N=4
	Attracting people from diverse backgrounds	Excellent		28% N=78
		Good		32% N=87
		Fair		27% N=73
		Poor		13% N=36
	Valuing/respecting residents from diverse backgrounds	Excellent		29% N=81
		Good		41% N=114
		Fair		24% N=68
		Poor		6% N=17
	Taking care of vulnerable residents	Excellent		20% N=42

























Please rate the job you feel the Tualatin community does at each of the following.	Taking care of vulnerable residents	Good		37% N=79
		Fair		39% N=82
		Poor		5% N=10
Please rate each of the following in the Tualatin community.	Overall quality of business and service establishments	Excellent		19% N=69
		Good		53% N=189
		Fair		22% N=79
		Poor		6% N=20
	Variety of business and service establishments	Excellent		18% N=63
		Good		32% N=113
		Fair		40% N=142
		Poor		11% N=40
	Vibrancy of downtown/commercial area	Excellent		9% N=32
		Good		26% N=90
		Fair		46% N=158
		Poor		18% N=63
	Employment opportunities	Excellent		18% N=40
		Good		36% N=81
		Fair		34% N=76
		Poor		12% N=26
	Shopping opportunities	Excellent		21% N=76
		Good		38% N=135
		Fair		31% N=109
		Poor		10% N=36
	Cost of living	Excellent		3% N=9

Please rate each of the following in the Tualatin community.	Cost of living	Good	<div><div></div></div>	33% N=118	
		Fair	<div><div></div></div>	46% N=165	
		Poor	<div><div></div></div>	18% N=63	
	Overall image or reputation	Excellent	<div><div></div></div>	24% N=82	
		Good	<div><div></div></div>	56% N=187	
		Fair	<div><div></div></div>	18% N=59	
		Poor	<div><div></div></div>	3% N=9	
	Please also rate each of the following in the Tualatin community.	Traffic flow on major streets	Excellent	<div><div></div></div>	5% N=17
			Good	<div><div></div></div>	22% N=79
			Fair	<div><div></div></div>	39% N=138
Poor			<div><div></div></div>	34% N=119	
Ease of public parking		Excellent	<div><div></div></div>	26% N=90	
		Good	<div><div></div></div>	50% N=172	
		Fair	<div><div></div></div>	18% N=61	
		Poor	<div><div></div></div>	6% N=20	
Ease of travel by car		Excellent	<div><div></div></div>	22% N=76	
		Good	<div><div></div></div>	40% N=139	
	Fair	<div><div></div></div>	30% N=104		
	Poor	<div><div></div></div>	8% N=28		
Ease of travel by public transportation	Excellent	<div><div></div></div>	15% N=27		
	Good	<div><div></div></div>	29% N=53		
	Fair	<div><div></div></div>	27% N=49		
	Poor	<div><div></div></div>	30% N=54		
Ease of travel by bicycle	Excellent	<div><div></div></div>	21% N=50		

























Please also rate each of the following in the Tualatin community.

Ease of travel by bicycle	Good		37% N=88
	Fair		27% N=64
	Poor		14% N=34
Ease of walking	Excellent		30% N=104
	Good		43% N=152
	Fair		22% N=77
	Poor		5% N=18
Well-planned residential growth	Excellent		17% N=41
	Good		31% N=76
	Fair		30% N=72
	Poor		21% N=52
Well-planned commercial growth	Excellent		13% N=31
	Good		32% N=77
	Fair		38% N=91
	Poor		18% N=44
Well-designed neighborhoods	Excellent		13% N=41
	Good		52% N=161
	Fair		23% N=71
	Poor		11% N=34
Preservation of the historical or cultural character of the community	Excellent		25% N=62
	Good		44% N=109
	Fair		28% N=70
	Poor		3% N=9
Public places where people want to spend time	Excellent		23% N=80

























Please also rate each of the following in the Tualatin community.

Public places where people want to spend time	Good		45% N=153
	Fair		23% N=79
	Poor		9% N=31
Variety of housing options	Excellent		21% N=64
	Good		29% N=88
	Fair		34% N=106
	Poor		16% N=50
Availability of affordable quality housing	Excellent		11% N=28
	Good		14% N=36
	Fair		29% N=75
	Poor		46% N=119
Overall quality of new development	Excellent		12% N=32
	Good		36% N=98
	Fair		33% N=89
	Poor		20% N=54
Overall appearance	Excellent		28% N=99
	Good		50% N=177
	Fair		21% N=76
	Poor		1% N=5
Cleanliness	Excellent		33% N=117
	Good		54% N=192
	Fair		13% N=46
	Poor		1% N=2
Water resources	Excellent		33% N=111

























Please also rate each of the following in the Tualatin community.

Water resources	Good		43% N=147
	Fair		17% N=58
	Poor		7% N=23
Air quality	Excellent		32% N=113
	Good		58% N=202
	Fair		10% N=33
Availability of paths and walking trails	Excellent		44% N=154
	Good		38% N=134
	Fair		14% N=49
	Poor		3% N=11
Fitness opportunities	Excellent		38% N=126
	Good		42% N=141
	Fair		14% N=46
	Poor		6% N=21
Recreational opportunities	Excellent		29% N=98
	Good		42% N=143
	Fair		23% N=79
	Poor		6% N=20
Availability of affordable quality food	Excellent		16% N=54
	Good		35% N=122
	Fair		40% N=138
	Poor		10% N=34
Availability of affordable quality health care	Excellent		23% N=68
	Good		40% N=117











Please also rate each of the following in the Tualatin community.

Availability of affordable quality health care	Fair		28% N=84
	Poor		9% N=26
Availability of preventive health services	Excellent		25% N=64
	Good		43% N=112
	Fair		22% N=56
	Poor		11% N=27
Availability of affordable quality mental health care	Excellent		17% N=29
	Good		29% N=48
	Fair		27% N=45
	Poor		27% N=44
Opportunities to attend cultural/arts/music activities	Excellent		13% N=40
	Good		39% N=118
	Fair		35% N=107
	Poor		12% N=38
Community support for the arts	Excellent		15% N=42
	Good		46% N=123
	Fair		31% N=83
	Poor		8% N=23
Availability of affordable quality childcare/preschool	Excellent		18% N=25
	Good		31% N=42
	Fair		28% N=39
	Poor		22% N=31
K-12 education	Excellent		29% N=61
	Good		43% N=88















Please also rate each of the following in the Tualatin community.

























	Fair		16% N=33
	Poor		12% N=26
Adult educational opportunities	Excellent		15% N=25
	Good		30% N=49
	Fair		41% N=69
	Poor		14% N=23
Sense of civic/community pride	Excellent		13% N=39
	Good		45% N=128
	Fair		32% N=92
	Poor		10% N=28
Neighborliness of residents	Excellent		19% N=65
	Good		43% N=148
	Fair		31% N=105
	Poor		7% N=24
Opportunities to participate in social events and activities	Excellent		15% N=45
	Good		44% N=131
	Fair		30% N=87
	Poor		11% N=32
Opportunities to attend special events and festivals	Excellent		18% N=55
	Good		42% N=130
	Fair		33% N=103
	Poor		7% N=23
Opportunities to volunteer	Excellent		24% N=55
	Good		39% N=92

Please also rate each of the following in the Tualatin community.

























Opportunities to volunteer	Fair		31% N=73
	Poor		6% N=13
Opportunities to participate in community matters	Excellent		20% N=49
	Good		44% N=107
	Fair		28% N=68
	Poor		7% N=18
Openness and acceptance of the community toward people of diverse backgrounds	Excellent		19% N=51
	Good		52% N=138
	Fair		26% N=68
	Poor		3% N=9

Please indicate whether or not you have done each of the following in the last 12 months.

























Contacted the City of Tualatin for help or information	No		69% N=246
	Yes		31% N=112
Contacted Tualatin elected officials to express your opinion	No		89% N=317
	Yes		11% N=39
Attended a local public meeting	No		83% N=299
	Yes		17% N=60
Watched a local public meeting	No		89% N=321
	Yes		11% N=38
Volunteered your time to some group/activity	No		74% N=266
	Yes		26% N=92
Campaigned or advocated for a local issue, cause, or candidate	No		93% N=331
	Yes		7% N=26
Voted in your most recent local election	No		23% N=82
	Yes		77% N=272

Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	No		69% N=246
		Yes		31% N=112
	Carpooled with other adults or children instead of driving alone	No		45% N=161
		Yes		55% N=198
	Walked or biked instead of driving	No		23% N=81
		Yes		77% N=278
Please rate the quality of each of the following services in Tualatin.	Public information services	Excellent		22% N=58
		Good		54% N=144
		Fair		21% N=56
		Poor		3% N=7
	Economic development	Excellent		13% N=31
		Good		48% N=112
		Fair		33% N=77
		Poor		6% N=15
	Traffic enforcement	Excellent		15% N=48
		Good		56% N=175
		Fair		18% N=56
		Poor		11% N=33
	Traffic signal timing	Excellent		12% N=42
		Good		43% N=150
		Fair		29% N=104
		Poor		16% N=56
	Street repair	Excellent		14% N=48
		Good		54% N=190


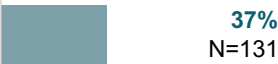







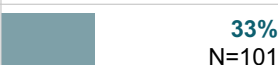







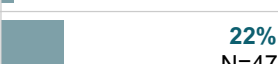






Please rate the quality of each of the following services in Tualatin.

Street repair	Fair		25% N=89
	Poor		7% N=25
Street cleaning	Excellent		37% N=127
	Good		51% N=175
	Fair		12% N=42
	Poor		0% N=2
Street lighting	Excellent		27% N=96
	Good		53% N=189
	Fair		19% N=67
	Poor		1% N=3
Snow removal	Excellent		16% N=43
	Good		40% N=104
	Fair		34% N=87
	Poor		10% N=26
Sidewalk maintenance	Excellent		21% N=74
	Good		57% N=196
	Fair		16% N=56
	Poor		5% N=18
Bus or transit services	Excellent		16% N=33
	Good		41% N=87
	Fair		32% N=67
	Poor		11% N=23
Land use, planning and zoning	Excellent		9% N=20
	Good		38% N=86

























Please rate the quality of each of the following services in Tualatin.

Land use, planning and zoning	Fair		31% N=70
	Poor		22% N=49
Code enforcement	Excellent		13% N=27
	Good		46% N=100
	Fair		24% N=53
	Poor		17% N=37
Affordable high-speed internet access	Excellent		19% N=61
	Good		46% N=148
	Fair		21% N=68
	Poor		13% N=42
Garbage collection	Excellent		45% N=153
	Good		45% N=152
	Fair		9% N=32
	Poor		1% N=2
Drinking water	Excellent		48% N=170
	Good		45% N=158
	Fair		7% N=24
	Poor		1% N=2
Sewer services	Excellent		41% N=134
	Good		52% N=169
	Fair		7% N=24
Storm water management	Excellent		35% N=109
	Good		55% N=170
	Fair		9% N=29

























Please rate the quality of each of the following services in Tualatin.

























Storm water management	Poor		1% N=2
Power (electric and/or gas) utility	Excellent		37% N=131
	Good		50% N=172
	Fair		13% N=44
	Poor		0% N=1
Utility billing	Excellent		29% N=96
	Good		50% N=164
	Fair		18% N=59
	Poor		4% N=12
Police/Sheriff services	Excellent		33% N=101
	Good		51% N=156
	Fair		12% N=37
	Poor		4% N=12
Crime prevention	Excellent		20% N=56
	Good		62% N=172
	Fair		14% N=38
	Poor		5% N=13
Animal control	Excellent		22% N=47
	Good		52% N=110
	Fair		23% N=48
	Poor		3% N=7
Ambulance or emergency medical services	Excellent		34% N=67
	Good		53% N=104
	Fair		13% N=25

























Please rate the quality of each of the following services in Tualatin.

























Please rate the quality of each of the following services in Tualatin.	Ambulance or emergency medical services	Poor		0% N=1
	Fire services	Excellent		47% N=108
		Good		43% N=99
		Fair		7% N=17
		Poor		2% N=5
	Fire prevention and education	Excellent		32% N=68
		Good		43% N=91
		Fair		18% N=38
		Poor		7% N=15
	Emergency preparedness	Excellent		21% N=49
		Good		52% N=123
		Fair		19% N=44
		Poor		8% N=20
	Preservation of natural areas	Excellent		27% N=84
		Good		46% N=142
		Fair		16% N=48
		Poor		11% N=34
	Tualatin open space	Excellent		23% N=73
		Good		49% N=157
		Fair		22% N=69
		Poor		6% N=20
	Recycling	Excellent		31% N=103
		Good		54% N=182
		Fair		11% N=37

























Please rate the quality of each of the following services in Tualatin.

























Please rate the quality of each of the following services in Tualatin.	Recycling	Poor		5% N=16
	Yard waste pick-up	Excellent		36% N=91
		Good		48% N=122
		Fair		12% N=30
		Poor		4% N=10
	City parks	Excellent		36% N=126
		Good		50% N=177
		Fair		10% N=34
		Poor		4% N=14
	Recreation programs or classes	Excellent		25% N=53
		Good		47% N=100
		Fair		18% N=38
		Poor		10% N=22
	Recreation centers or facilities	Excellent		22% N=53
		Good		51% N=121
		Fair		13% N=32
		Poor		13% N=32
	Health services	Excellent		24% N=62
		Good		53% N=137
		Fair		20% N=51
		Poor		3% N=7
	Public library services	Excellent		54% N=165
		Good		37% N=114
		Fair		6% N=19

























Please rate the quality of each of the following services in Tualatin.	Public library services	Poor		2% N=7
	Overall customer service by Tualatin employees	Excellent		34% N=94
		Good		51% N=143
		Fair		13% N=36
		Poor		2% N=5
Please rate the following categories of Tualatin government performance.	The value of services for the taxes paid to Tualatin	Excellent		16% N=45
		Good		51% N=147
		Fair		26% N=74
		Poor		7% N=20
	The overall direction that Tualatin is taking	Excellent		17% N=52
		Good		55% N=168
		Fair		22% N=66
		Poor		6% N=20
	The job Tualatin government does at welcoming resident involvement	Excellent		20% N=51
		Good		43% N=110
		Fair		26% N=67
		Poor		11% N=27
	Overall confidence in Tualatin government	Excellent		13% N=40
		Good		52% N=159
		Fair		30% N=92
		Poor		5% N=16
	Generally acting in the best interest of the community	Excellent		15% N=44
		Good		57% N=166
		Fair		20% N=58

























Please rate the following categories of Tualatin government performance.	Generally acting in the best interest of the community	Poor		9% N=26
	Being honest	Excellent		15% N=33
		Good		63% N=140
		Fair		19% N=42
		Poor		3% N=8
	Being open and transparent to the public	Excellent		13% N=32
		Good		58% N=138
		Fair		18% N=42
		Poor		11% N=25
	Informing residents about issues facing the community	Excellent		13% N=36
		Good		50% N=139
		Fair		26% N=71
		Poor		11% N=29
	Treating all residents fairly	Excellent		22% N=49
		Good		59% N=130
		Fair		17% N=37
		Poor		2% N=5
	Treating residents with respect	Excellent		25% N=60
		Good		60% N=147
		Fair		12% N=30
		Poor		3% N=6
Overall, how would you rate the quality of the services provided by each of the following?	The City of Tualatin	Excellent		21% N=67
		Good		61% N=196
		Fair		17% N=56





















Overall, how would you rate the quality of the services provided by each of the following?	The City of Tualatin	Poor		1% N=4
	The Federal Government	Excellent		6% N=18
		Good		35% N=107
		Fair		32% N=98
		Poor		27% N=83
Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall economic health	Essential		39% N=136
		Very important		46% N=162
		Somewhat important		14% N=48
		Not at all important		1% N=3
	Overall quality of the transportation system	Essential		33% N=118
		Very important		47% N=165
		Somewhat important		15% N=54
		Not at all important		5% N=18
	Overall design or layout of residential and commercial areas	Essential		33% N=117
		Very important		44% N=158
		Somewhat important		20% N=71
		Not at all important		3% N=10
	Overall quality of the utility infrastructure	Essential		42% N=148
		Very important		42% N=149
		Somewhat important		15% N=51
		Not at all important		1% N=4
	Overall feeling of safety	Essential		50% N=175
		Very important		40% N=142
		Somewhat important		8% N=28

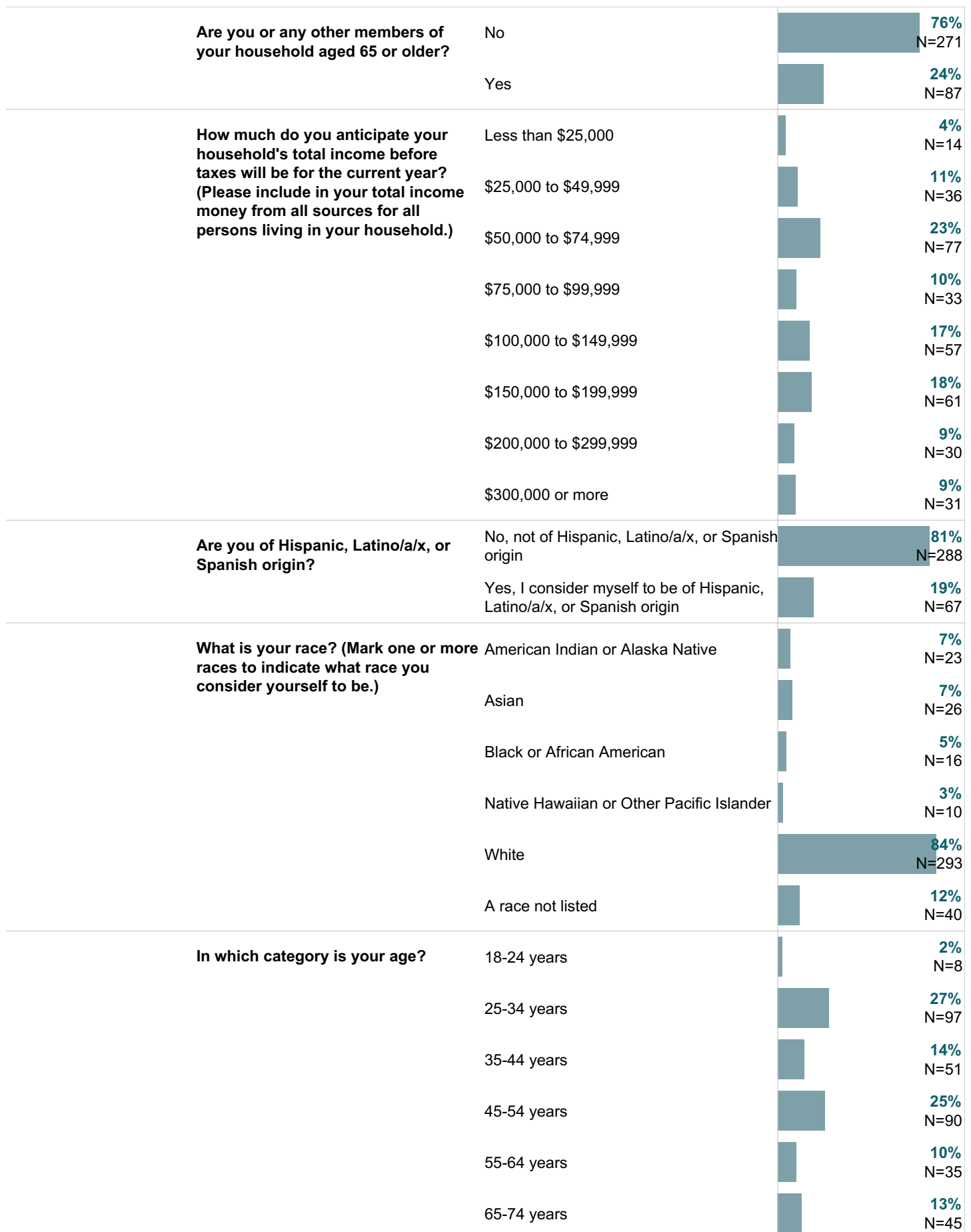
Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall feeling of safety	Not at all important		2% N=6
	Overall quality of natural environment	Essential		40% N=138
		Very important		48% N=166
		Somewhat important		11% N=37
		Not at all important		2% N=7
	Overall quality of parks and recreation opportunities	Essential		33% N=118
		Very important		49% N=173
		Somewhat important		18% N=62
		Not at all important		0% N=
	Overall health and wellness opportunities	Essential		30% N=104
Very important			42% N=147	
Somewhat important			28% N=97	
Not at all important			1% N=4	
Overall opportunities for education, culture, and the arts	Essential		26% N=90	
	Very important		43% N=148	
	Somewhat important		30% N=105	
	Not at all important		1% N=5	
Residents' connection and engagement with their community	Essential		22% N=77	
	Very important		47% N=165	
	Somewhat important		30% N=107	
	Not at all important		1% N=3	
Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City of Tualatin government and its activities, events, and services.	City website (www.tualatinoregon.gov)	Major source		65% N=230
		Minor source		29% N=102
		Not a source		7% N=24









Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City of Tualatin government and its activities, events, and services.	Local media outlets (Tualatin Times, Tualatin Life, local television stations)	Major source		52% N=185
		Minor source		40% N=140
		Not a source		8% N=30
	City e-newsletter Tualatin Today	Major source		33% N=117
		Minor source		41% N=143
		Not a source		26% N=92
	Talking with City officials	Major source		22% N=78
		Minor source		32% N=112
		Not a source		46% N=165
	City Council or other public meetings	Major source		27% N=94
		Minor source		37% N=131
		Not a source		37% N=130
	City communications via social media (Facebook, Twitter, Nextdoor, etc.)	Major source		30% N=107
		Minor source		39% N=138
		Not a source		32% N=113
	Word-of-mouth	Major source		33% N=117
		Minor source		46% N=162
		Not a source		21% N=74
Please indicate the extent to which you would support or oppose the following changes to Tualatin's code regarding the operation of mobile food units (e.g., food carts or trucks)?	Allow a food cart or truck on temporary basis (less than 24 hours) in the downtown area	Strongly support		62% N=213
		Somewhat support		24% N=83
		Somewhat oppose		7% N=24
		Strongly oppose		6% N=22
	Allow a food cart or truck on a permanent basis (more than 24 hours) in the downtown area	Strongly support		53% N=181
		Somewhat support		21% N=71

Please indicate the extent to which you would support or oppose the following changes to Tualatin's code regarding the operation of mobile food units (e.g., food carts or trucks)?	Allow a food cart or truck on a permanent basis (more than 24 hours) in the downtown area	Somewhat oppose		17% N=57
		Strongly oppose		10% N=33
	Allow a food cart "pod" (a group of multiple food carts or trucks) in the downtown area	Strongly support		66% N=228
		Somewhat support		17% N=60
		Somewhat oppose		9% N=31
		Strongly oppose		8% N=26
	Allow a food cart "pod" (a group of multiple food carts or trucks) in the commercial/industrial areas outside of downtown	Strongly support		66% N=221
		Somewhat support		24% N=81
		Somewhat oppose		5% N=17
		Strongly oppose		5% N=18
In general, how many times do you:	Access the internet from your home	Several times a day		85% N=299
		Once a day		4% N=16
		A few times a week		5% N=18
		Every few weeks		2% N=8
		Less often or never		3% N=11
	Access the internet from your cell phone	Several times a day		90% N=316
		Once a day		3% N=12
		A few times a week		1% N=4
		Every few weeks		3% N=10
		Less often or never		3% N=10
	Visit social media sites	Several times a day		50% N=176
		Once a day		15% N=51
		A few times a week		10% N=34
		Every few weeks		6% N=22

In general, how many times do you:	Visit social media sites	Less often or never		19% N=66
	Use or check email	Several times a day		78% N=275
		Once a day		14% N=51
		A few times a week		5% N=16
		Every few weeks		2% N=7
		Less often or never		1% N=3
	Share your opinions online	Several times a day		10% N=36
		Once a day		7% N=25
		A few times a week		11% N=38
		Every few weeks		20% N=71
		Less often or never		51% N=178
	Shop online	Several times a day		12% N=43
		Once a day		6% N=20
		A few times a week		41% N=143
		Every few weeks		30% N=104
		Less often or never		11% N=39
	Please rate your overall health.	Excellent		31% N=109
		Very good		37% N=131
		Good		28% N=99
		Fair		4% N=16
		Poor		0% N=1
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive		3% N=12
		Somewhat positive		17% N=62
		Neutral		50% N=178

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Somewhat negative		21% N=75
	Very negative		8% N=28
How many years have you lived in Tualatin?	Less than 2 years		18% N=65
	2-5 years		23% N=81
	6-10 years		20% N=71
	11-20 years		17% N=61
	More than 20 years		22% N=80
Which best describes the building you live in?	Single-family detached home		51% N=182
	Townhouse or duplex (may share walls but no units above or below you)		8% N=28
	Condominium or apartment (have units above or below you)		41% N=147
	Mobile home		0% N=1
	Other		0% N=1
Do you rent or own your home?	Rent		45% N=163
	Own		55% N=195
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$300		0% N=1
	\$300 to \$599		4% N=13
	\$600 to \$999		5% N=17
	\$1,000 to \$1,499		15% N=53
	\$1,500 to \$2,499		48% N=168
	\$2,500 to \$3,999		23% N=82
	\$4,000 to \$6,999		5% N=16
	\$10,000 or more		0% N=1
Do any children 17 or under live in your household?	No		66% N=236
	Yes		34% N=121



In which category is your age?	75 years or older		8% N=29
What is your gender?	Woman		51% N=179
	Man		49% N=172
	Identify in another way		1% N=3
If you identify in another way, how would you describe your gender?	Agender/I don't identify with any gender		51% N=2
	Genderqueer/gender fluid		14% N=
	Non-binary		18% N=1
	Identify in another way		18% N=1

Methods (open participation)



As part of its participation in The National Community Survey™ (The NCS™), the City of Tualatin conducted a survey of 359 residents. Survey invitations were mailed to randomly selected households and data were collected from September 1st, 2023 to November 12th, 2023. The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Tualatin. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all city residents and became available on October 29th, 2023. The survey remained open for 2 weeks and there were 161 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2020 Census and 2022 American Community Survey estimates for adults in the City of Tualatin. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.¹⁹ The results of the weighting scheme for the open participation survey are presented in the following table.

		Unweighted	Weighted	Target ²⁰
Age	18-34	8%	29%	29%
	35-54	45%	39%	40%
	55+	47%	33%	31%
Area	Area 1	18%	25%	26%
	Area 2	19%	40%	39%
	Area 3	63%	35%	35%
Hispanic origin	No, not of Hispanic, Latino/a/x, or Spanish origin	95%	81%	81%
	Yes, I consider myself to be of Hispanic, Latino/a/x, ..	5%	19%	19%
Housing tenure	Own	89%	56%	54%
	Rent	11%	44%	46%
Housing type	Attached	13%	47%	49%
	Detached	87%	53%	51%
Race & Hispanic or..	Not white alone	11%	29%	30%
	White alone, not Hispanic or Latino	89%	71%	70%
Sex	Man	32%	48%	49%
	Woman	68%	52%	51%
Sex/age	Man 18-34	3%	13%	14%
	Man 35-54	12%	20%	20%
	Man 55+	17%	15%	15%
	Woman 18-34	5%	14%	15%
	Woman 35-54	34%	21%	20%
	Woman 55+	29%	17%	16%



















19. Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from <https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf>



















20. Targets come from the 2020 Census and 2022 American Community Survey.



















Open Participation Survey Results



















This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

Quality of Life	Please rate each of the following aspects of quality of life in Tualatin.	Tualatin as a place to live	Excellent	<div></div>	44% N=71
			Good	<div></div>	44% N=71
			Fair	<div></div>	9% N=15
			Poor	<div></div>	3% N=5
		The overall quality of life	Excellent	<div></div>	30% N=48
			Good	<div></div>	49% N=79
			Fair	<div></div>	18% N=29
			Poor	<div></div>	4% N=6
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Tualatin to someone who asks	Very likely	<div></div>	42% N=67
			Somewhat likely	<div></div>	43% N=69
			Somewhat unlikely	<div></div>	6% N=9
			Very unlikely	<div></div>	9% N=15
Remain in Tualatin for the next five years		Very likely	<div></div>	57% N=91	
		Somewhat likely	<div></div>	29% N=47	
		Somewhat unlikely	<div></div>	7% N=11	
		Very unlikely	<div></div>	7% N=12	

Quality of Life	Please rate each of the following in the Tualatin community.	Overall image or reputation	Excellent		21% N=33
			Good		50% N=78
			Fair		21% N=33
			Poor		7% N=11
Governance	Please rate the quality of each of the following services in Tualatin.	Public information services	Excellent		22% N=27
			Good		47% N=59
			Fair		24% N=30
			Poor		7% N=9
		Overall customer service by Tualatin employees	Excellent		37% N=54
			Good		51% N=75
			Fair		5% N=7
			Poor		6% N=9
	Please rate the following categories of Tualatin government performance.	The value of services for the taxes paid to Tualatin	Excellent		28% N=34
			Good		24% N=29
			Fair		31% N=37
			Poor		16% N=19
		The overall direction that Tualatin is taking	Excellent		24% N=32
			Good		44% N=60
			Fair		

Governance	Please rate the following categories of Tualatin government performance.	The overall direction that Tualatin is taking	Fair		19% N=26
			Poor		13% N=18
		The job Tualatin government does at welcoming resident involvement	Excellent		13% N=16
			Good		50% N=62
			Fair		29% N=36
			Poor		8% N=10
		Overall confidence in Tualatin government	Excellent		21% N=27
			Good		46% N=61
			Fair		21% N=28
			Poor		12% N=16
		Generally acting in the best interest of the community	Excellent		21% N=28
			Good		47% N=62
			Fair		20% N=27
			Poor		11% N=15
		Being honest	Excellent		22% N=29
			Good		52% N=70
			Fair		15% N=20
			Poor		11% N=15

Governance	Please rate the following categories of Tualatin government performance.	Being open and transparent to the public	Excellent		18% N=24
			Good		51% N=68
			Fair		15% N=20
			Poor		16% N=21
		Informing residents about issues facing the community	Excellent		22% N=32
			Good		38% N=55
			Fair		25% N=36
			Poor		16% N=23
		Treating all residents fairly	Excellent		32% N=40
			Good		37% N=46
			Fair		23% N=29
			Poor		8% N=10
		Treating residents with respect	Excellent		31% N=40
			Good		48% N=62
			Fair		13% N=17
			Poor		8% N=10
	Overall, how would you rate the quality of the services provided by each of the following?	The City of Tualatin	Excellent		25% N=36
			Good		54% N=79

Governance	Overall, how would you rate the quality of the services provided by each of the following?	The City of Tualatin	Fair		16% N=24
			Poor		5% N=7
		The Federal Government	Excellent		4% N=5
			Good		26% N=33
			Fair		29% N=38
			Poor		40% N=52
Economy	Please rate each of the following aspects of quality of life in Tualatin.	Tualatin as a place to work	Excellent		30% N=33
			Good		32% N=35
			Fair		21% N=23
			Poor		16% N=18
		Tualatin as a place to visit	Excellent		8% N=12
			Good		34% N=53
			Fair		43% N=68
			Poor		16% N=25
	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall economic health	Excellent		21% N=28
			Good		50% N=66
			Fair		18% N=24
			Poor		10% N=13

Economy

Please rate each of the following in the Tualatin community.

Overall quality of business and service establishments

Excellent



11%
N=18

Good



52%
N=83

Fair



27%
N=43

Poor



10%
N=17

Variety of business and service establishments

Excellent



16%
N=25

Good



26%
N=42

Fair



35%
N=57

Poor



22%
N=36

Vibrancy of downtown/commercial area

Excellent



7%
N=11

Good



23%
N=36

Fair



44%
N=68

Poor



26%
N=40

Employment opportunities

Excellent



15%
N=19

Good



21%
N=26

Fair



35%
N=42

Poor



28%
N=34

Shopping opportunities

Excellent






































14%
N=22

Good



28%
N=45

Economy	Please rate each of the following in the Tualatin community.	Shopping opportunities	Fair		40% N=64
			Poor		19% N=30
		Cost of living	Excellent		5% N=7
			Good		38% N=59
			Fair		29% N=45
			Poor		27% N=43
	Please rate the quality of each of the following services in Tualatin.	Economic development	Excellent		12% N=13
			Good		42% N=49
			Fair		28% N=32
			Poor		18% N=21
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall economic health	Essential		44% N=68
			Very important		30% N=47
			Somewhat important		23% N=36
			Not at all important		3% N=5
		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive		4% N=7
			Somewhat positive		21% N=32
			Neutral		35% N=55
			Somewhat negative		27% N=43

Economy		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very negative		12% N=19
Mobility	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall quality of the transportation system	Excellent		16% N=24
			Good		45% N=71
			Fair		22% N=34
			Poor		17% N=27
	Please also rate each of the following in the Tualatin community.	Traffic flow on major streets	Excellent		0% N=
			Good		33% N=50
			Fair		29% N=44
			Poor		38% N=56
		Ease of public parking	Excellent		15% N=21
			Good		57% N=81
			Fair		18% N=25
			Poor		11% N=16
		Ease of travel by car	Excellent		22% N=33
			Good		32% N=49
			Fair		26% N=40
			Poor		21% N=32
		Ease of travel by public transportation	Excellent		14% N=16

Mobility

Please also rate each of the following in the Tualatin community.

Ease of travel by public transportation

Good



21%
N=24

Fair



42%
N=48

Poor



22%
N=25

Ease of travel by bicycle

Excellent



12%
N=13

Good



37%
N=40

Fair



41%
N=45

Poor



10%
N=11

Ease of walking

Excellent



19%
N=29

Good



43%
N=67

Fair



29%
N=45

Poor



9%
N=14

Please indicate whether or not you have done each of the following in the last 12 months.

Used public transportation instead of driving

No



72%
N=105

Yes



28%
N=41

Carpooled with other adults or children instead of driving alone

No



50%
N=71

Yes



50%
N=71

Walked or biked instead of driving

No



25%
N=37

Yes



75%
N=110



















Please rate the quality of each of the following services in Tualatin.



















Traffic enforcement



















Excellent







































27%
N=35



















Mobility	Please rate the quality of each of the following services in Tualatin.	Traffic enforcement	Good		43% N=55
			Fair		22% N=28
			Poor		9% N=11
		Traffic signal timing	Excellent		9% N=13
			Good		39% N=55
			Fair		27% N=38
			Poor		25% N=35
		Street repair	Excellent		16% N=23
			Good		54% N=79
			Fair		25% N=37
			Poor		4% N=6
		Street cleaning	Excellent		21% N=30
			Good		56% N=77
			Fair		19% N=27
			Poor		4% N=5
		Street lighting	Excellent		27% N=39
			Good		47% N=68
			Fair		22% N=32



















Mobility	Please rate the quality of each of the following services in Tualatin.	Street lighting	Poor		4% N=6
		Snow removal	Excellent		26% N=30
			Good		35% N=41
			Fair		18% N=21
			Poor		21% N=24
		Sidewalk maintenance	Excellent		21% N=30
			Good		51% N=73
			Fair		18% N=25
			Poor		10% N=15
		Bus or transit services	Excellent		17% N=16
			Good		42% N=39
			Fair		18% N=17
			Poor		23% N=21
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall quality of the transportation system	Essential		40% N=60
			Very important		37% N=56
			Somewhat important		20% N=30
			Not at all important		3% N=5
Community Design	Please rate each of the following aspects of quality of life in Tualatin.	Your neighborhood as a place to live	Excellent		44% N=71



















Community Design	Please rate each of the following aspects of quality of life in Tualatin.	Your neighborhood as a place to live	Good		36% N=57
			Fair		14% N=22
			Poor		7% N=11
	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall design or layout of residential and commercial areas	Excellent		18% N=28
			Good		28% N=44
			Fair		43% N=67
			Poor		10% N=16
	Please also rate each of the following in the Tualatin community.	Well-planned residential growth	Excellent		6% N=7
			Good		30% N=38
			Fair		36% N=46
			Poor		29% N=37
		Well-planned commercial growth	Excellent		5% N=7
			Good		27% N=35
			Fair		43% N=56
			Poor		25% N=33
		Well-designed neighborhoods	Excellent		16% N=24
			Good		41% N=64
			Fair		36% N=55

Community Design	Please also rate each of the following in the Tualatin community.	Well-designed neighborhoods	Poor		7% N=11
		Preservation of the historical or cultural character of the community	Excellent		25% N=37
			Good		40% N=58
			Fair		22% N=32
			Poor		13% N=19
		Public places where people want to spend time	Excellent		24% N=38
			Good		41% N=65
			Fair		19% N=30
			Poor		17% N=27
		Variety of housing options	Excellent		12% N=19
			Good		33% N=50
			Fair		27% N=42
			Poor		27% N=42
		Availability of affordable quality housing	Excellent		10% N=14
			Good		15% N=22
			Fair		36% N=53
			Poor		39% N=58
		Overall quality of new development	Excellent		11% N=14

Community Design	Please also rate each of the following in the Tualatin community.	Overall quality of new development	Good		36% N=43
			Fair		30% N=36
			Poor		22% N=27
		Overall appearance	Excellent		16% N=25
			Good		45% N=70
			Fair		33% N=52
			Poor		6% N=9
	Please rate the quality of each of the following services in Tualatin.	Land use, planning and zoning	Excellent		10% N=12
			Good		28% N=32
			Fair		36% N=41
			Poor		26% N=30
		Code enforcement	Excellent		20% N=16
			Good		32% N=26
			Fair		19% N=16
			Poor		29% N=24
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	Essential		35% N=52
			Very important		43% N=64
			Somewhat important		18% N=27

Community Design		Overall design or layout of residential and commercial areas	Not at all important		5% N=7
Utilities	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall quality of the utility infrastructure	Excellent		31% N=47
			Good		43% N=64
			Fair		23% N=34
			Poor		3% N=5
	Please rate the quality of each of the following services in Tualatin.	Affordable high-speed internet access	Excellent		34% N=45
			Good		37% N=49
			Fair		17% N=23
			Poor		12% N=16
		Garbage collection	Excellent		34% N=48
			Good		53% N=75
			Fair		6% N=8
			Poor		7% N=10
		Drinking water	Excellent		51% N=76
			Good		39% N=58
			Fair		7% N=10
			Poor		3% N=5
		Sewer services	Excellent		39% N=45

Utilities	Please rate the quality of each of the following services in Tualatin.	Sewer services	Good		48% N=55
			Fair		9% N=11
			Poor		4% N=5
		Storm water management	Excellent		31% N=36
			Good		48% N=57
			Fair		11% N=13
			Poor		10% N=12
		Power (electric and/or gas) utility	Excellent		37% N=54
			Good		37% N=55
			Fair		19% N=28
			Poor		8% N=11
		Utility billing	Excellent		32% N=34
			Good		39% N=41
			Fair		21% N=23
			Poor		8% N=9
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	Essential		45% N=68
			Very important		29% N=44
			Somewhat important		23% N=34

Utilities		Overall quality of the utility infrastructure	Not at all important		3% N=5
Safety	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall feeling of safety	Excellent		31% N=50
			Good		51% N=82
			Fair		10% N=17
			Poor		7% N=12
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		82% N=133
			Somewhat safe		14% N=22
			Neither safe nor unsafe		0% N=
			Somewhat unsafe		0% N=
			Very unsafe		4% N=6
		In Tualatin's downtown/commercial area during the day	Very safe		69% N=111
			Somewhat safe		24% N=39
			Neither safe nor unsafe		2% N=4
			Somewhat unsafe		1% N=2
			Very unsafe		3% N=6
		From property crime	Very safe		42% N=65
			Somewhat safe		38% N=59
			Neither safe nor unsafe		10% N=15

Safety

Please rate how safe or unsafe you feel:

From property crime

Somewhat unsafe



7%
N=11

Very unsafe



3%
N=5

From violent crime

Very safe



62%
N=100

Somewhat safe



28%
N=45

Neither safe nor unsafe



3%
N=4

Somewhat unsafe



4%
N=6

Very unsafe



3%
N=5

From fire, flood, or other natural disaster

Very safe



55%
N=88

Somewhat safe



22%
N=36

Neither safe nor unsafe



14%
N=23

Somewhat unsafe



4%
N=7

Very unsafe



4%
N=7

Please rate the quality of each of the following services in Tualatin.

Police/Sheriff services

Excellent



43%
N=60

Good



41%
N=57

Fair



5%
N=7

Poor



11%
N=15

Crime prevention

Excellent







































22%
N=29



















Good







































55%
N=74



















Safety	Please rate the quality of each of the following services in Tualatin.	Crime prevention	Fair		15% N=21
			Poor		8% N=11
		Animal control	Excellent		22% N=18
			Good		42% N=34
			Fair		26% N=21
			Poor		9% N=7
		Ambulance or emergency medical services	Excellent		31% N=32
			Good		48% N=48
			Fair		15% N=15
			Poor		5% N=5
		Fire services	Excellent		44% N=45
			Good		44% N=44
			Fair		7% N=7
			Poor		5% N=5
		Fire prevention and education	Excellent		26% N=26
			Good		52% N=52
			Fair		15% N=15
			Poor		7% N=7



















Safety	Please rate the quality of each of the following services in Tualatin.	Emergency preparedness	Excellent		33% N=39
			Good		39% N=46
			Fair		17% N=21
			Poor		11% N=13
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall feeling of safety	Essential		46% N=69
			Very important		41% N=63
			Somewhat important		6% N=10
			Not at all important		7% N=10
Natural environment	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall quality of natural environment	Excellent		40% N=64
			Good		46% N=73
			Fair		8% N=12
			Poor		7% N=11
	Please also rate each of the following in the Tualatin community.	Cleanliness	Excellent		38% N=61
			Good		43% N=69
			Fair		15% N=24
			Poor		3% N=6
		Water resources	Excellent		35% N=57
			Good		38% N=61



















Natural environment	Please also rate each of the following in the Tualatin community.	Water resources	Fair		19% N=30
			Poor		8% N=12
	Air quality		Excellent		37% N=54
			Good		51% N=75
			Fair		8% N=12
			Poor		4% N=6
	Please rate the quality of each of the following services in Tualatin.	Preservation of natural areas	Excellent		28% N=38
			Good		37% N=50
			Fair		20% N=28
			Poor		15% N=20
	Tualatin open space		Excellent		26% N=38
			Good		38% N=55
			Fair		25% N=36
			Poor		10% N=14
	Recycling		Excellent		27% N=38
			Good		48% N=69
			Fair		16% N=23
			Poor		8% N=12



















Natural environment	Please rate the quality of each of the following services in Tualatin.	Yard waste pick-up	Excellent		42% N=40
			Good		35% N=33
			Fair		17% N=16
			Poor		6% N=6
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall quality of natural environment	Essential		35% N=52
			Very important		50% N=75
			Somewhat important		11% N=17
			Not at all important		4% N=6
Parks and Recreation	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall quality of parks and recreation opportunities	Excellent		43% N=69
			Good		47% N=75
			Fair		2% N=3
			Poor		9% N=14
	Please also rate each of the following in the Tualatin community.	Availability of paths and walking trails	Excellent		31% N=50
			Good		48% N=77
			Fair		15% N=24
			Poor		6% N=9
		Fitness opportunities	Excellent		22% N=35
			Good		49% N=78



















Parks and Recreation	Please also rate each of the following in the Tualatin community.	Fitness opportunities	Fair		20% N=32
			Poor		8% N=12
		Recreational opportunities	Excellent		22% N=35
			Good		47% N=72
			Fair		21% N=32
			Poor		10% N=16
	Please rate the quality of each of the following services in Tualatin.	City parks	Excellent		39% N=55
			Good		49% N=68
			Fair		3% N=4
			Poor		9% N=13
		Recreation programs or classes	Excellent		21% N=25
			Good		47% N=55
			Fair		8% N=9
			Poor		24% N=29
		Recreation centers or facilities	Excellent		14% N=18
			Good		48% N=62
			Fair		17% N=22
			Poor		21% N=27



















Parks and Recreation	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities	Essential		45% N=68
			Very important		36% N=54
			Somewhat important		10% N=16
			Not at all important		9% N=13
Health and wellness	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall health and wellness opportunities	Excellent		22% N=33
			Good		52% N=77
			Fair		18% N=27
			Poor		8% N=12
	Please also rate each of the following in the Tualatin community.	Availability of affordable quality food	Excellent		15% N=23
			Good		36% N=55
			Fair		34% N=53
			Poor		15% N=23
		Availability of affordable quality health care	Excellent		8% N=13
			Good		47% N=71
			Fair		31% N=46
			Poor		13% N=20
		Availability of preventive health services	Excellent		9% N=12
			Good		43% N=55

















Health and wellness	Please also rate each of the following in the Tualatin community.	Availability of preventive health services	Fair		28% N=37
			Poor		20% N=25
		Availability of affordable quality mental health care	Excellent		14% N=10
			Good		16% N=12
			Fair		32% N=24
			Poor		38% N=28
	Please rate the quality of each of the following services in Tualatin.	Health services	Excellent		12% N=13
			Good		50% N=57
			Fair		26% N=30
			Poor		13% N=15
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall health and wellness opportunities	Essential		17% N=25
			Very important		36% N=54
			Somewhat important		32% N=48
			Not at all important		14% N=21
	Please rate your overall health.		Excellent		38% N=59
			Very good		30% N=47
			Good		28% N=43
			Fair		4% N=6



















Education, Arts and Culture	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Overall opportunities for education, culture, and the arts	Excellent		11% N=17
			Good		42% N=65
			Fair		24% N=37
			Poor		23% N=36
	Please also rate each of the following in the Tualatin community.	Opportunities to attend cultural/arts/music activities	Excellent		16% N=24
			Good		39% N=60
			Fair		27% N=41
			Poor		18% N=28
	Community support for the arts	Excellent		26% N=36	
		Good		26% N=36	
		Fair		28% N=39	
		Poor		19% N=26	
	Availability of affordable quality childcare/preschool	Excellent		24% N=14	
		Good		29% N=17	
		Fair		19% N=11	
		Poor		29% N=17	
K-12 education	Excellent		17% N=17		
	Good		55% N=56		

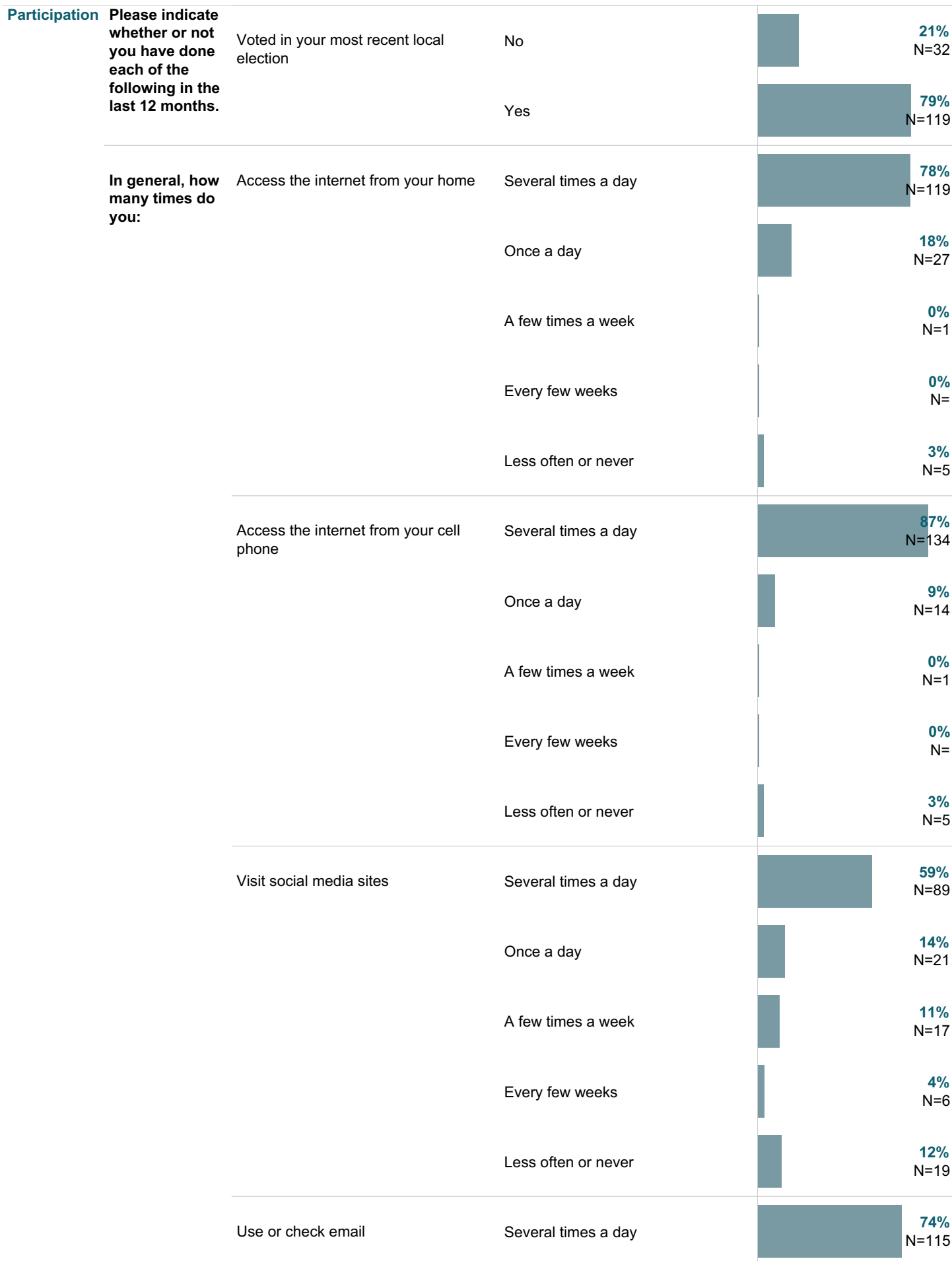
Education, Arts and Culture	Please also rate each of the following in the Tualatin community.	K-12 education	Fair		3% N=4
			Poor		25% N=26
		Adult educational opportunities	Excellent		10% N=10
			Good		39% N=38
			Fair		19% N=18
			Poor		32% N=31
		Opportunities to attend special events and festivals	Excellent		25% N=36
			Good		40% N=58
			Fair		26% N=38
			Poor		9% N=14
	Please rate the quality of each of the following services in Tualatin.	Public library services	Excellent		58% N=82
			Good		31% N=43
			Fair		2% N=2
			Poor		9% N=13
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	Essential		25% N=37
			Very important		38% N=57
			Somewhat important		29% N=43
			Not at all important		8% N=12

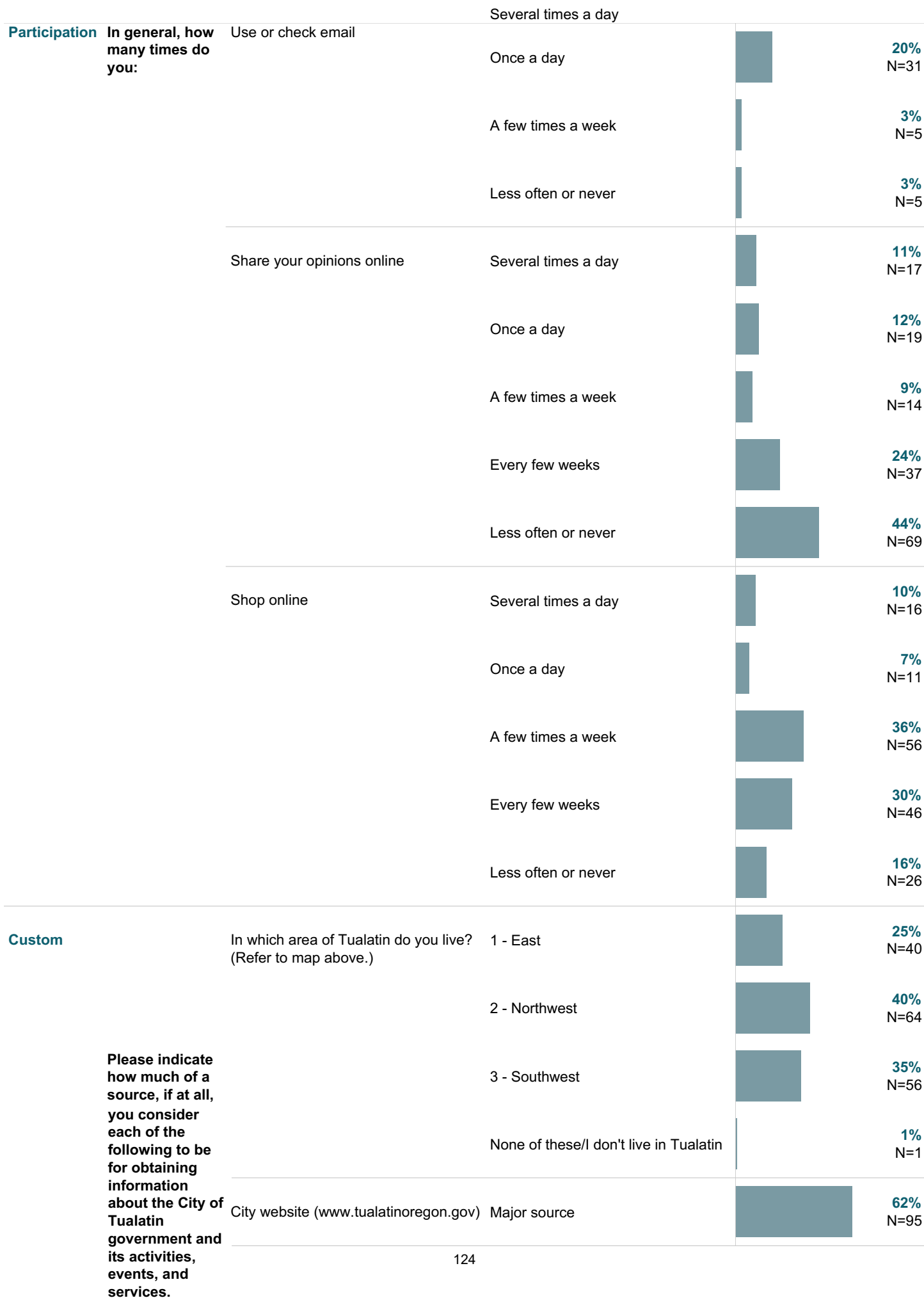
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Tualatin.	Tualatin as a place to raise children	Excellent		47% N=61
			Good		38% N=49
			Fair		8% N=10
			Poor		6% N=8
	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Tualatin as a place to retire	Excellent		34% N=44
			Good		32% N=42
			Fair		17% N=22
			Poor		17% N=23
	Please rate the job you feel the Tualatin community does at each of the following.	Sense of community	Excellent		19% N=31
			Good		36% N=58
			Fair		39% N=62
			Poor		6% N=9
	Please rate each of the following characteristics as they relate to Tualatin as a whole.	Residents' connection and engagement with their community	Excellent		12% N=17
			Good		44% N=66
			Fair		25% N=37
			Poor		19% N=29
	Please rate the job you feel the Tualatin community does at each of the following.	Making all residents feel welcome	Excellent		31% N=44
			Good		43% N=60



















Inclusivity and Engagement	Please rate the job you feel the Tualatin community does at each of the following.	Making all residents feel welcome	Fair		19% N=27
			Poor		7% N=9
	Attracting people from diverse backgrounds		Excellent		19% N=26
			Good		42% N=59
			Fair		34% N=47
			Poor		6% N=8
	Valuing/respecting residents from diverse backgrounds		Excellent		27% N=38
			Good		48% N=66
			Fair		21% N=29
			Poor		5% N=7
	Taking care of vulnerable residents		Excellent		27% N=35
			Good		39% N=52
			Fair		24% N=32
			Poor		11% N=14
	Please also rate each of the following in the Tualatin community.	Sense of civic/community pride	Excellent		17% N=25
			Good		37% N=55
			Fair		31% N=46
			Poor		14% N=21

Inclusivity and Engagement	Please also rate each of the following in the Tualatin community.	Neighborliness of residents	Excellent		20% N=30
			Good		45% N=68
			Fair		25% N=37
			Poor		10% N=15
		Opportunities to participate in social events and activities	Excellent		14% N=20
			Good		55% N=80
			Fair		18% N=27
			Poor		13% N=18
		Opportunities to volunteer	Excellent		31% N=40
			Good		43% N=56
			Fair		17% N=22
			Poor		9% N=12
		Opportunities to participate in community matters	Excellent		22% N=30
			Good		55% N=75
			Fair		15% N=21
			Poor		7% N=10
		Openness and acceptance of the community toward people of diverse backgrounds	Excellent		20% N=27
			Good		45% N=61

Inclusivity and Engagement	Please also rate each of the following in the Tualatin community.	Openness and acceptance of the community toward people of diverse backgrounds	Fair		22% N=29
			Poor		13% N=17
	Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	Essential		19% N=28
			Very important		42% N=64
			Somewhat important		29% N=45
			Not at all important		9% N=14
Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Tualatin for help or information	No		47% N=73
			Yes		53% N=81
		Contacted Tualatin elected officials to express your opinion	No		67% N=104
			Yes		33% N=50
		Attended a local public meeting	No		66% N=102
			Yes		34% N=52
		Watched a local public meeting	No		73% N=113
			Yes		27% N=41
		Volunteered your time to some group/activity	No		53% N=81
			Yes		47% N=70
		Campaigned or advocated for a local issue, cause, or candidate	No		77% N=113
			Yes		23% N=33





Custom	Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City of Tualatin government and its activities, events, and services.	City website (www.tualatinoregon.gov)	Minor source		30% N=46
			Not a source		8% N=13
		Local media outlets (Tualatin Times, Tualatin Life, local television stations)	Major source		52% N=80
			Minor source		26% N=40
			Not a source		22% N=34
		City e-newsletter Tualatin Today	Major source		48% N=74
			Minor source		31% N=48
			Not a source		21% N=32
		Talking with City officials	Major source		21% N=32
			Minor source		38% N=58
			Not a source		42% N=64
		City Council or other public meetings	Major source		28% N=44
			Minor source		39% N=59
			Not a source		33% N=51
		City communications via social media (Facebook, Twitter, Nextdoor, etc.)	Major source		45% N=69
			Minor source		30% N=46
			Not a source		26% N=39
		Word-of-mouth	Major source		27% N=41

Custom	Word-of-mouth		Minor source	<div></div>	52% N=80
			Not a source	<div></div>	21% N=33
Please indicate the extent to which you would support or oppose the following changes to Tualatin's code regarding the operation of mobile food units (e.g., food carts or trucks)?	Allow a food cart or truck on temporary basis (less than 24 hours) in the downtown area	Strongly support	<div></div>	69% N=108	
		Somewhat support	<div></div>	20% N=31	
		Somewhat oppose	<div></div>	8% N=13	
		Strongly oppose	<div></div>	3% N=4	
	Allow a food cart or truck on a permanent basis (more than 24 hours) in the downtown area	Strongly support	<div></div>	61% N=95	
		Somewhat support	<div></div>	22% N=34	
		Somewhat oppose	<div></div>	11% N=17	
		Strongly oppose	<div></div>	6% N=10	
	Allow a food cart "pod" (a group of multiple food carts or trucks) in the downtown area	Strongly support	<div></div>	72% N=112	
		Somewhat support	<div></div>	15% N=23	
		Somewhat oppose	<div></div>	10% N=16	
		Strongly oppose	<div></div>	3% N=5	
	Allow a food cart "pod" (a group of multiple food carts or trucks) in the commercial/industrial areas outside of downtown	Strongly support	<div></div>	70% N=108	
		Somewhat support	<div></div>	19% N=30	
		Somewhat oppose	<div></div>	5% N=8	
		Strongly oppose	<div></div>	6% N=9	

Custom

What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

American Indian or Alaska Native

8%
N=11

Asian

8%
N=12

Black or African American

3%
N=5

Native Hawaiian or Other Pacific Islander

4%
N=6

White

87%
N=127

A race not listed

14%
N=21

How did you hear about this survey? (Select all that apply.)

The City's website

21%
N=33

The City's social media (Facebook, Twitter, Instagram, etc.)

22%
N=35

Received an email from the City

25%
N=40

In a City newsletter or utility bill

9%
N=14

Received a postcard or letter from the City

1%
N=2

Nextdoor

1%
N=2

In my Facebook feed

8%
N=12

Saw it on a video of a public meeting or at a meeting I attended

6%
N=10

Saw it on the City's cable channel

0%
N=

Saw it in a newspaper article or ad (hard copy or online)










0%
N=













Saw a flyer or poster about it

19%
N=30

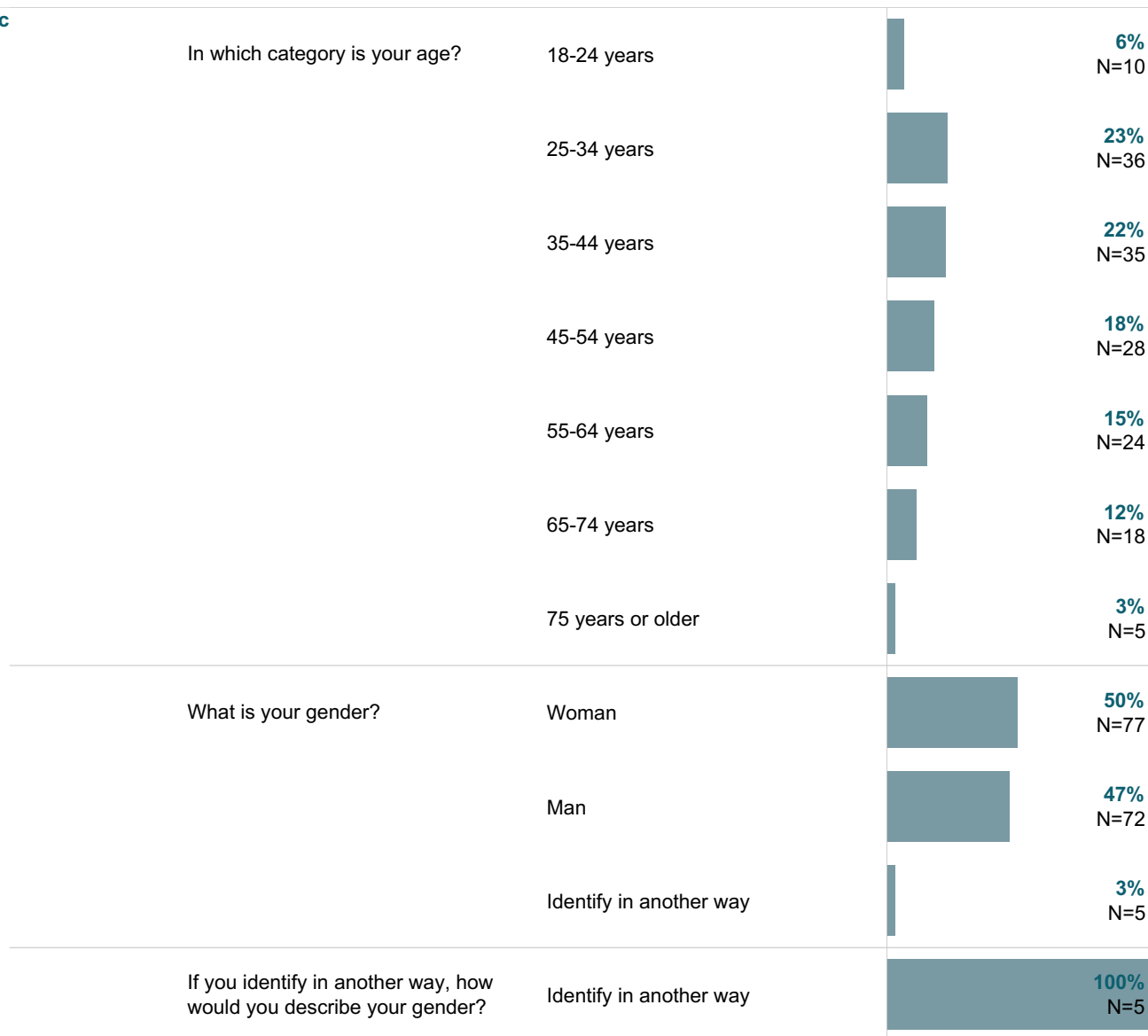
Heard about it from a family member, friend or neighbor

7%
N=11

Custom	How did you hear about this survey? (Select all that apply.)	Heard about it from a business or social organization in my community		5% N=7
		Polco social media post		0% N=
		Other		7% N=12
Demographic	How many years have you lived in Tualatin?	Less than 2 years		10% N=16
		2-5 years		20% N=31
		6-10 years		21% N=32
		11-20 years		21% N=34
		More than 20 years		28% N=44
	Which best describes the building you live in?	Single-family detached home		53% N=83
		Townhouse or duplex (may share walls but no units above or below you)		13% N=21
		Condominium or apartment (have units above or below you)		34% N=53
	Do you rent or own your home?	Rent		44% N=68
		Own		56% N=88
	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$300		0% N=
		\$300 to \$599		3% N=5
		\$600 to \$999		3% N=4
		\$1,000 to \$1,499		21% N=33
		\$1,500 to \$2,499		35% N=55

Demographic	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	\$2,500 to \$3,999		30% N=46
		\$4,000 to \$6,999		5% N=7
		\$7,000 to \$9,999		2% N=4
		\$10,000 or more		0% N=1
	Do any children 17 or under live in your household?	No		61% N=96
		Yes		39% N=60
	Are you or any other members of your household aged 65 or older?	No		74% N=116
		Yes		26% N=40
	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		4% N=7
		\$25,000 to \$49,999		6% N=9
		\$50,000 to \$74,999		18% N=28
		\$75,000 to \$99,999		13% N=20
		\$100,000 to \$149,999		24% N=37
		\$150,000 to \$199,999		20% N=30
		\$200,000 to \$299,999		13% N=21
		\$300,000 or more		2% N=3
	Are you of Hispanic, Latino/a/x, or Spanish origin?	No, not of Hispanic, Latino/a/x, or Spanish origin		81% N=118
		Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin		19% N=27

Demographic



The City of Tualatin 2023 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Tualatin.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Tualatin as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Tualatin as a place to raise children	1	2	3	4	5
Tualatin as a place to work.....	1	2	3	4	5
Tualatin as a place to visit.....	1	2	3	4	5
Tualatin as a place to retire	1	2	3	4	5
The overall quality of life in Tualatin	1	2	3	4	5
Sense of community.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Tualatin as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Tualatin.....	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Tualatin.....	1	2	3	4	5
Overall design or layout of Tualatin's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Tualatin (water, sewer, storm water, electric/gas, broadband).....	1	2	3	4	5
Overall feeling of safety in Tualatin	1	2	3	4	5
Overall quality of natural environment in Tualatin	1	2	3	4	5
Overall quality of parks and recreation opportunities	1	2	3	4	5
Overall health and wellness opportunities in Tualatin	1	2	3	4	5
Overall opportunities for education, culture, and the arts.....	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Tualatin to someone who asks.....	1	2	3	4	5
Remain in Tualatin for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Tualatin's downtown/commercial area during the day	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood, or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Tualatin community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds.....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.).....	1	2	3	4	5

6. Please rate each of the following in the Tualatin community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Tualatin	1	2	3	4	5
Variety of business and service establishments in Tualatin	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities.....	1	2	3	4	5
Cost of living in Tualatin	1	2	3	4	5
Overall image or reputation of Tualatin.....	1	2	3	4	5

7. Please also rate each of the following in the Tualatin community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Tualatin.....	1	2	3	4	5
Ease of travel by public transportation in Tualatin.....	1	2	3	4	5
Ease of travel by bicycle in Tualatin.....	1	2	3	4	5
Ease of walking in Tualatin.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods.....	1	2	3	4	5
Preservation of the historical or cultural character of the community.....	1	2	3	4	5
Public places where people want to spend time.....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Tualatin.....	1	2	3	4	5
Overall appearance of Tualatin.....	1	2	3	4	5
Cleanliness of Tualatin.....	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.).....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.) ...	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities.....	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in Tualatin.....	1	2	3	4	5
Opportunities to participate in social events and activities.....	1	2	3	4	5
Opportunities to attend special events and festivals.....	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters.....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	<u>No</u>	<u>Yes</u>
Contacted the City of Tualatin (in-person, phone, email, or web) for help or information.....	1	2
Contacted Tualatin elected officials (in-person, phone, email, or web) to express your opinion.....	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, Community Involvement Organizations (CIOs), etc.).....	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in Tualatin.....	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election.....	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone.....	1	2
Walked or biked instead of driving.....	1	2

The City of Tualatin 2023 Community Survey

9. Please rate the quality of each of the following services in Tualatin.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Affordable high-speed internet access	1	2	3	4	5
Garbage collection	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.)	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing	1	2	3	4	5
Police services.....	1	2	3	4	5
Crime prevention	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts)	1	2	3	4	5
Tualatin open space	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services	1	2	3	4	5
Overall customer service by Tualatin employees (police, receptionists, planners, etc.)	1	2	3	4	5

10. Please rate the following categories of Tualatin government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Tualatin.....	1	2	3	4	5
The overall direction that Tualatin is taking.....	1	2	3	4	5
The job Tualatin government does at welcoming resident involvement.....	1	2	3	4	5
Overall confidence in Tualatin government.....	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community.....	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5
Treating residents with respect	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City of Tualatin.....	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Tualatin.....	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Tualatin.....	1	2	3	4
Overall design or layout of Tualatin's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.).....	1	2	3	4
Overall quality of the utility infrastructure in Tualatin (water, sewer, storm water, electric/gas, broadband).....	1	2	3	4
Overall feeling of safety in Tualatin	1	2	3	4
Overall quality of natural environment in Tualatin	1	2	3	4
Overall quality of parks and recreation opportunities.....	1	2	3	4
Overall health and wellness opportunities in Tualatin	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents' connection and engagement with their community	1	2	3	4

13. Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City of Tualatin government and its activities, events, and services.

	<u>Major source</u>	<u>Minor source</u>	<u>Not a source</u>
City website (www.tualatinoregon.gov).....	1	2	3
Local media outlets (Tualatin Times, Tualatin Life, local television stations)	1	2	3
City e-newsletter <i>Tualatin Today</i>	1	2	3
Talking with City officials.....	1	2	3
City Council or other public meetings.....	1	2	3
City communications via social media (Facebook, Twitter, Nextdoor, etc.).....	1	2	3
Word-of-mouth.....	1	2	3

14. Please indicate the extent to which you would support or oppose the following changes to Tualatin's code regarding the operation of mobile food units (e.g., food carts or trucks)?

	<u>Strongly support</u>	<u>Somewhat support</u>	<u>Somewhat oppose</u>	<u>Strongly oppose</u>	<u>Don't know</u>
Allow a food cart or truck on temporary basis (less than 24 hours) in the downtown area.....	1	2	3	4	5
Allow a food cart or truck on a permanent basis (more than 24 hours) in the downtown area.....	1	2	3	4	5
Allow a food cart "pod" (a group of multiple food carts or trucks) in the downtown area.....	1	2	3	4	5
Allow a food cart "pod" (a group of multiple food carts or trucks) in the commercial/industrial areas outside of downtown	1	2	3	4	5

The City of Tualatin 2023 Community Survey

Our last questions are about you and your household.

Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1. In general, how many times do you:	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop, or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	1	2	3	4	5	6
Use or check email	1	2	3	4	5	6
Share your opinions online	1	2	3	4	5	6
Shop online	1	2	3	4	5	6

D2. Please rate your overall health.

☐ Excellent ☐ Very good ☐ Good ☐ Fair ☐ Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?

Do you think the impact will be:

☐ Very positive ☐ Somewhat positive ☐ Neutral ☐ Somewhat negative ☐ Very negative

D4. How many years have you lived in the city?

☐ Less than 2 years
☐ 2-5 years
☐ 6-10 years
☐ 11-20 years
☐ More than 20 years

D5. Which best describes the building you live in?

☐ Single-family detached home
☐ Townhouse or duplex (may share walls but
no units above or below you)
☐ Condominium or apartment (have units
above or below you)
☐ Mobile home
☐ Other

D6. Do you rent or own your home?

☐ Rent
☐ Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

☐ Less than \$300 ☐ \$2,500 to \$3,999
☐ \$300 to \$599 ☐ \$4,000 to \$6,999
☐ \$600 to \$999 ☐ \$7,000 to \$9,999
☐ \$1,000 to \$1,499 ☐ \$10,000 or more
☐ \$1,500 to \$2,499

D8. Do any children 17 or under live in your household?

☐ No ☐ Yes

D9. Are you or any other members of your household aged 65 or older?

☐ No ☐ Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

☐ Less than \$25,000 ☐ \$100,000 to \$149,999
☐ \$25,000 to \$49,999 ☐ \$150,000 to \$199,999
☐ \$50,000 to \$74,999 ☐ \$200,000 to \$299,999
☐ \$75,000 to \$99,999 ☐ \$300,000 or more

D11. Are you of Hispanic, Latino/a/x, or Spanish origin?

☐ No ☐ Yes

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

☐ American Indian or Alaskan Native
☐ Asian
☐ Black or African American
☐ Native Hawaiian or Other Pacific Islander
☐ White
☐ A race not listed

D13. In which category is your age?

☐ 18-24 years ☐ 55-64 years
☐ 25-34 years ☐ 65-74 years
☐ 35-44 years ☐ 75 years or older
☐ 45-54 years

D14. What is your gender?

☐ Woman
☐ Man
☐ Identify in another way → go to D14a

D14a. If you identify in another way, how would you describe your gender?

☐ Agender/I don't identify with any gender
☐ Genderqueer/gender fluid
☐ Non-binary
☐ Transgender man
☐ Transgender woman
☐ Two-spirit
☐ Identify in another way

Thank you!

Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502



CITY OF TUALATIN
Staff Report

TO: Honorable Mayor and Members of the City Council
THROUGH: Sherilyn Lombos, City Manager
FROM: Nicole Morris, Deputy City Recorder
DATE: January 8, 2024

SUBJECT:

Consideration of Approval of the Work Session and Regular Meeting Minutes of December 11, 2023

RECOMMENDATION:

Staff respectfully recommends the Council adopt the attached minutes.

ATTACHMENTS:

- City Council Work Session Meeting Minutes of December 11, 2023
- City Council Regular Meeting Minutes of December 11, 2023



OFFICIAL MINUTES OF THE TUALATIN CITY COUNCIL WORK SESSION MEETING FOR DECEMBER 11, 2023

Present: Mayor Frank Bubenik, Council President Valerie Pratt, Councilor Bridget Brooks, Councilor Maria Reyes, Councilor Cyndy Hillier, Councilor Christen Sacco, Councilor Octavio Gonzalez

Mayor Bubenik called the meeting to order at 5:53 p.m.

1. Washington County Supportive Housing Services Update.

Washington County Supportive Housing Services Program Manager Katherine Galian provided an update on their services. She stated over the last two years, they have served 2,522 people, including 1,385 housing placements for homeless individuals, 1,137 eviction preventions with emergency rent assistance, 84 project-based apartments, and doubled shelter bed capacity to 220.

Manager Galian shared housing goals for the housing case management system, rapid housing, and eviction prevention, noting they met and exceeded all their goals. She stated they have built a system of care with 144 case managers, a shelter capacity of 426, and housing capacity for 2,510. Manager Galian stated the shelter program now offers over 400 year-round beds, and construction on another shelter in Beaverton is set to begin, offering 60 more shelter pods. She stated the Permanent Supportive Housing (PSH) program currently provides 84 homes, with 28 more planned.

Manager Galian stated this past year they have been working on better systems alignment, including medical case conferencing, housing liaisons, and partnerships with landlords. She stated the programs focused on equity by investing in the workforce and expanding culturally specific services. An overview of their finances for the last two years was provided. Manager Galian stated next year, their third year, the program will focus on quality improvements, expanding evaluations and monitoring, building system efficiencies and cross-sector alignment, and planning for large system investments.

Councilor Sacco inquired about the impact of the supportive housing services on homelessness—whether there has been a reduction or if the numbers are still growing due to new individuals experiencing homelessness. Additionally, she asked about the demographic reach of the program, specifically whether it serves only those in Washington County or extends to individuals outside the county. Manager Galian stated that based on the point-in-time count, there has been a decrease in unsheltered homelessness. She added that the program predominantly caters to individuals experiencing homelessness in Washington County.

Councilor Hillier inquired about the average age of individuals in the program and the duration of their participation. Manager Galian explained that it is still early in the program to determine the average duration of participation in the program.

Councilor Brooks inquired about whether there is data available regarding the number of Tualatin residents served. Manager Galian explained that it is challenging to determine the

geographic distribution of those served as individuals experiencing homelessness often relocate frequently.

Councilor Brooks asked about advocacy for people at risk of homelessness. Manager Galian stated that eviction prevention work is primarily carried out by Community Action and Central Cultural.

Council President Pratt asked about the security arrangements for Permanent Supportive Housing (PSH) units. Manager Galian confirmed the presence of security and supportive services housing staff onsite.

Councilor Reyes emphasized the importance of obtaining specific data related to Tualatin and inquired about the nonprofit partners involved. Manager Galian clarified that they collaborate entirely with community partners on their programs.

Mayor Bubenik asked about the evaluation process for their programs. Manager Galian explained that they conduct agency assessments based on the goals and deliverables outlined in their agreements.

Mayor Bubenik asked about the additional dollars being budgeted for and the impacts it will have on the amount of people served. Manager Galian stated some of those funds are one time investments in capital to increase shelter capacity and some additional increased capacity for amount of people served.

Mayor Bubenik inquired whether all the supportive housing services funds have been distributed for the current bond period. Manager Galian explained they will continue to collect funds over the upcoming years, and that projections are becoming more stable the longer funds are collected.

2. Water Service Reconnection Fee Discussion.

Assistant City Manager Don Hudson addressed reconnection fees related to water service accounts, highlighting two existing fees: the delivery notification fee and the service restoration fee. Both fees, set annually, have remained unchanged since 2010, with \$10 for the delivery notification fee and \$30 for the service restoration fee. He stated these fees cover the costs associated with completing the relevant actions. Manager Hudson explained there are four contact points before shut-off, including bill receipt, delinquent notice, a door hanger at the residence, and an email/phone contact from staff regarding shut-off. He expressed concern that the service restoration fees can pose challenges for those already struggling to pay, and he proposed that the council consider eliminating this fee. Manager Hudson suggested next steps include the council's consideration of a code change and an update to service fees.

Councilor Sacco expressed support for eliminating the service restoration fee.

Councilor Gonzalez inquired about the potential lost revenue to the city. Manager Hudson indicated it would be less than \$3,600 in lost revenue. Councilor Gonzalez voiced support for eliminating the fee.

Councilor Brooks supported the elimination of the fee and inquired about national trends in regard to this. Manager Hudson mentioned he wasn't sure about the national average.

Councilor Reyes expressed support for eliminating the service restoration fee.

Council President Pratt asked about the duration it takes for someone to pay to restore service. Manager Hudson stated that payment and restoration of service happens by the end of the day.

Mayor Bubenik also supported the elimination of the additional penalty.

3. Council Meeting Agenda Review, Communications & Roundtable.

Councilor Gonzalez asked for corrections to his statements in the work session minutes on consent agenda.

Councilor Sacco stated the first IDEA Committee meeting was held.

Councilor Reyes stated The Posada will be held December 13, 6-8pm, at the Library.

Councilor Gonzalez stated he attended the Washington County Coordinating meeting, the Chamber networking event, the Chamber meeting, and the Commercial CIO meeting.

Councilor Brooks stated she attended the Comprehensive Addiction Crisis webinar hosted by the League of Oregon Cities.

Council President Pratt stated she attended the Clackamas County Tolling sub-committee meeting and the R1 ACT meeting. She stated the Tualatin Police Foundation will be hosting their annual Shop with a Cop event next week.

Mayor Bubenik stated he attended the Borland Free Clinic event, Sheriff Garrett's retirement event, the Comprehensive Addiction Crisis webinar hosted by the League of Oregon Cities, the Holiday Lights Parades, the Washington County Coordinating Committee retreat, the Commercial CIO meeting, the Metro Mayors meeting, and the Washington County Coordinating Committee meeting.

Adjournment

Mayor Bubenik adjourned the meeting at 6:59 p.m.

Sherilyn Lombos, City Manager

_____ / Nicole Morris, Recording Secretary

_____ / Frank Bubenik, Mayor



OFFICIAL MINUTES OF THE TUALATIN CITY COUNCIL MEETING FOR DECEMBER 11, 2023

Present: Mayor Frank Bubenik, Council President Valerie Pratt, Councilor Bridget Brooks, Councilor Maria Reyes, Councilor Cyndy Hillier, Councilor Christen Sacco, Councilor Octavio Gonzalez

Call to Order

Mayor Bubenik called the meeting to order at 7:06 p.m.

Pledge of Allegiance

Public Comment

Len Schaber suggest the Council request Metro Funds to complete a traffic and facilities study on the Borland area due to the I-205 expansion.

Consent Agenda

Councilor Gonzalez requested an amendment to the work session minutes for November 27, 2023. He requested adding "with reservations on how the plan is presented" to the end of the last sentence of his statement regarding the Climate Action Plan.

Consensus was reached to approve the amendment.

Motion to adopt the consent agenda as amended made by Council President Pratt, Seconded by Councilor Sacco.

Voting Yea: Mayor Bubenik, Council President Pratt, Councilor Brooks, Councilor Reyes, Councilor Hillier, Councilor Sacco, Councilor Gonzalez

MOTION PASSED

1. Consideration of Approval of the Work Session and Regular Meeting Minutes of November 27, 2023
2. Consideration of **Resolution No. 5744-23** Authorizing an Agreement with Republic Services to Subcontract Regulated Medical Waste
3. Consideration of **Resolution No. 5745-23** Authorizing the Manager to Execute a Settlement Agreement and Mutual Release; Execute Documents Necessary to Purchase Right-of-Way for the Construction of the Boones Ferry Corridor Sidewalk and Bike Lane (Phase 3) Project

General Business

1. Consideration of Recycle+ Expanded Recycling Service, Provided by Republic Services

Management Analyst Lindsey Marshall and Republic Services Municipal Contract Manager Travis Comfort provided an overview of the Recycle+ expanded recycling program. Analyst Marshall explained the standardized recycling process and highlighted Republic Services as the solid waste and recycling provider for Tualatin. She mentioned the current two-sort system for curbside recycling, emphasizing the need for additional programs to recycle more items.

Manager Comfort introduced the Recycle+ program, an optional curbside solution for responsibly recycling challenging items. He stated the service covers stretchy plastic film/bags, clear plastic clamshell containers, textiles, compact fluorescent light bulbs, and special seasonal items. Manager Comfort stated the program is available for single-family homes through four-plexes. He stated in addition to the bi-weekly service they host quarterly reuse collection drives for items like household goods. Manager Comfort shared details about the program's components, including rates, pick-up opportunities, driver benefits, and material destinations. He stated the monthly base rate is \$2.50, with a \$9.25 pickup fee for curbside service.

Analyst Marshall emphasized that Recycle+ is tailored to meet customers' needs and budgets while offering environmental benefits through increased recycling and reuse. She stated the service can be implemented immediately upon Council approval.

Councilor Gonzalez inquired about Republic's willingness to host yearly events for individuals who don't generate enough materials to justify this monthly fee. Manager Comfort stated they are exploring seasonal and drop-off events in Tualatin.

Councilor Gonzalez asked if Republic is open to collaborating with Homeowners Associations (HOAs) on this service. Manager Comfort affirmed that they offer this service to HOAs and are willing to work with any interested parties.

Councilor Sacco sought clarification on the special collection drives and where the collected items go. Manager Comfort explained that reusable items are donated to Community Warehouse.

Councilor Hillier inquired about the non-curbside rate and the possibility of waiving it for individuals unable to accommodate that service. Analyst Marshall clarified that the fee can be waived for those with disabilities.

Council President Pratt asked about the process for arranging a pick-up. Manager Comfort explained that customers need to call or email to schedule a pick-up.

Councilor Reyes inquired about the recycling events held in the Las Casitas neighborhood. Analyst Lewis stated that event is held once a year through grant funds acquired through Metro.

Mayor Bubenik inquired about the sturdiness of the bin, specifically regarding its ability to withstand weather conditions. Manager Comfort assured him that the bin's lid snaps shut and is designed to endure various weather conditions.

Council consensus was reached to move the program forward.

2. Consideration of **Resolution No. 5739-23** Authorizing the City Manager to Execute a Memorandum of Understanding with Community Action Organization to Provide Eligibility Verification for a Low-Income Utility Bill Assistance Program

Assistant City Manager Don Hudson presented the a Memorandum of Understanding (MOU) with Community Action Organization to facilitate eligibility verification for a Low-Income Utility Bill Assistance Program. He outlined that Community Action would manage the application and eligibility processes, subsequently transmitting eligibility compliance details to the City. Manager Hudson reviewed the criteria for eligibility, emphasizing a \$300 credit per fiscal year for qualified individuals. He stated the MOU is initially set to expire on June 30, 205, with the option for annual renewal. Manager Hudson detailed the program's costs, including a one-time setup fee of \$1,250 and a \$7,800 fee for the first 225 screenings. He stated that funds for the program are available in the American Rescue Plan Act Fund and the water and sewer operating fund.

Councilor Brooks asked what happens to the credit if someone moves. Manager Hudson stated the funds would go back into the program.

Councilor Brooks asked if the program is only available to residential properties. Manager Hudson stated the bill has to be in their name.

Council President asked how the program could be communicated to residents. Manager Hudson stated it will be noted on the bill and flyers will be sent to residents.

Councilor Gonzalez asked how the success of the program would be tracked. Manager Hudson stated Community Action would send weekly reports.

Councilor Gonzalez asked what the current need is for this program. Manager Hudson stated Community Action has processed over 200 applications for Tualatin residents this year for other services.

Councilor Gonzalez asked about the long-term viability of this program. Manager Hudson stated this could be a long-term program that is built into the utility funds. He noted that the program is at the discretion of the Council.

Councilor Brooks asked if there would be a logo to identify the program. Manager Hudson stated there would not be at this time.

Councilor Reyes asked if feedback would be collected from those who receive services from Community Action. Manager Hudson clarified that the City will be administering the program, and Community Action will only be providing the eligibility verification.

Motion to adopt Resolution No. 5739-23 authorizing the City Manager to execute a Memorandum of Understanding with Community Action Organization to provide eligibility verification for a Low-Income Utility Bill Assistance Program made by Council President Pratt, Seconded by Councilor Sacco.

Voting Yea: Mayor Bubenik, Council President Pratt, Councilor Brooks, Councilor Reyes, Councilor Hillier, Councilor Sacco, Councilor Gonzalez

MOTION APPROVED

Council Communications

Councilor Hiller congratulated the Tualatin Robotics and Cheer teams on their recent successes at their competitions.

Councilor Reyes invited everyone to the Posada on December 13 from 6-8 pm at the Library.

Council President Pratt announced that the State Tolling Sub-Committee would be meeting on December 14 at Wilsonville City Hall at 5 pm. She stated residents can provide comments on tolling.

Mayor Bubenik asked if the Council would like to send a letter regarding Grimm's request to change how they handle composting to Metro. There was a consensus among the Council members to send a letter.

Mayor Bubenik requested to schedule time during an upcoming work session to discuss the Stafford Area and potential concept planning for the area. There was a consensus to add the item to a work session for further discussion.

Adjournment

Mayor Bubenik adjourned the meeting at 8:04 p.m.

Sherilyn Lombos, City Manager

_____ / Nicole Morris, Recording Secretary

_____ / Frank Bubenik, Mayor



CITY OF TUALATIN Staff Report

TO: Honorable Mayor and Members of the City Council

THROUGH: Sherilyn Lombos, City Manager

FROM: Ross Hoover, Parks and Recreation Director
Rich Mueller, Parks Planning and Development Manager

DATE: January 8, 2024

SUBJECT:

Consideration of **Resolution No. 5746-24** Awarding a Contract for a Parks and Recreation Facilities Assessment and Study to Sazan Group, Inc.

RECOMMENDATION:

Staff recommends Council award a contract to Sazan Group, Inc. for assessments, evaluation, inventory, and planning for parks and recreation facilities, and authorize the City Manager to enter into a contract for consulting services.

EXECUTIVE SUMMARY:

The 2019 Parks and Recreation Master Plan identified the need to plan and prioritize facility assets, stewardship and sustainability. Within the park system there are approximately 38 buildings and structures. These facilities range between 27 years and 98 years old. Many facilities were built as residential structures, and now have public occupancy challenges. This assessment and study is intended to inform the current status of park facilities, prioritize renovations, provide cost estimates for public occupancy, include recommendation for decommission, and provide information for future planning.

FINANCIAL IMPLICATIONS:

This project is funded in the Parks Utility Fund budget.

Attachments:

Resolution 5746-24

RESOLUTION NO. 5746-24

A RESOLUTION AWARDDING A CONTRACT FOR PARKS AND RECREATION FACILITIES ASSESSMENT AND STUDY TO SAZAN GROUP, INC.

WHEREAS, the City adopted the Parks and Recreation Master Plan in 2019, which included and informed planning for facility assets, stewardship and sustainability;

WHEREAS, on October 9, 2023, the City advertised a Request for Proposal process for Parks and Recreation Facilities Assessment and Study;

WHEREAS, the City received five proposals prior to the close of the submittal period;

WHEREAS, the City conducted the Request for Proposal process under ORS 279C.110 and Sazan Group, Inc. was the successful proposer; and

WHEREAS, awarding the contract to Sazan Group, Inc. for Parks and Recreation Facilities Assessment and Study is in the best interest of the City.

NOW THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF TUALATIN, OREGON, that:

Section 1. The City awards the contract for the Parks and Recreation Facilities Assessment and Study to Sazan Group, Inc.

Section 2. The City Manager is authorized to execute a contract with Sazan Group, Inc. in the amount of \$141,328.

Section 3. The City Manager is authorized to execute change orders, in the amount of up to 10% of the total contract price, without the need for Council approval.

Section 4. This resolution is effective upon adoption.

Adopted by the City Council this 8th day of January, 2024.

CITY OF TUALATIN, OREGON

BY _____
Mayor

APPROVED AS TO FORM

ATTEST:

BY _____
City Attorney

BY _____
City Recorder



CITY OF TUALATIN Staff Report

TO: Honorable Mayor and Members of the City Council
THROUGH: Sherilyn Lombos, City Manager
FROM: Lindsay Marshall, Management Analyst II, Public Works
DATE: January 8, 2024

SUBJECT:

Consideration of **Resolution No. 5747-24** Authorizing Recycle+ Expanded Recycling Service and Rates

RECOMMENDATION:

Staff recommends adoption of Resolution No. 5747-24.

EXECUTIVE SUMMARY:

Recycling is the process of collecting and processing materials that would otherwise be thrown away as trash and making them suitable for reuse. Recycling services are provided to all customers in Tualatin (residential and business) and includes items such as paper, cardboard, tin, aluminum, and other small metal scraps, glass, and some plastics. However, many items are considered “hard to recycle” and are not accepted in the standard recycling stream. These items include plastic bags and clamshells (such as fruit cartons and takeout containers), stretchy plastic film, textiles (fabrics), and compact florescent light bulbs.

Recycle+ is an optional, opt-in service residents can sign up for curbside pickup of hard to recycle items. This service will be provided by the City’s franchised waste hauler, Republic Services.

Recycle + Program Details

Optional Service - Recycle+ is an *optional, opt-in service* that would provide an opportunity for all residential customers in single family homes up to four-plexes to recycle materials not included in standard recycling.

- Customers can cancel Recycle+ service at any time; no continuing subscription is required. For customers who do not want to subscribe to Recycle+, dropping materials off at a recycling depot remains a no-cost recycling option for all community members.
- Staff, Republic Services, and other local governments are continuing discussions for future expansion of Recycle+ service to multifamily/apartment residents and businesses.

Process – Interested customers will sign up for expanded recycling collection service through Republic Services.

- Republic Services would deliver an 18-gallon purple, lidded Recycle+ bin to the customer. Customers would be responsible for sorting all accepted materials by type, putting Recycle+ materials in the 5-gallon bags provided, placing them in the purple bin, and setting their bin out for collection. All items must fit into the bin and kept clean and dry, as required by the recycling processors.

- Pick up is as needed and must be scheduled in advance. Customers must notify Republic Services at least two-business days in advance of collection day to schedule their Recycle+ pickup. Without notification, items in the Recycle+ bin would not be collected.
- It is expected that most customers would utilize the service every 4-6 weeks, but pickups can be more or less frequent as needed/desired by the individual customer.

Cost – Only participating customers would be charged associated fees. Recycle+ has a two-part fee structure: a monthly base participation fee and a per-pickup fee.

1. Base charge (billed monthly to subscribers): \$2.50
2. Collection charge (billed only when a pickup is requested by customers).
 - Customers can set out Recycle+ bins on the “curbside” (defined as within five feet of a public or private road) or at another “non-curbside” location on a customer's property, such as at the doorstep or porch.
 - Curbside pickup (each pickup): \$9.25
 - Non-curbside pickup 5-150 feet from curbside (each pickup): \$11.70
 - Non-curbside pickup over 150 feet from curbside (each pickup): \$13.02
 - If customers qualify as a person with a disability as identified by Oregon state law and does not share a household with an individual capable of placing the container curbside, they can request non-curbside pickup at no extra charge.

Materials Collected – Currently, accepted materials include:

Stretchy plastic film/bags

- Plastic bags, produce bags, dry cleaning bags, plastic padded envelopes (no padded manila envelopes), plastic overwrap for paper towels, paper plates, napkins, etc.

Clear plastic #1 clamshell containers

- Egg cartons, fruit containers, bakery containers, take-out containers

Textiles

- Bed linens, clothing, towels/rags

Compact fluorescent light bulbs

- Long fluorescent tubes used in commercial lighting are not accepted.
- Bulbs must be contained in a zip-sealed bag.

Special Collections

- The Recycle+ service includes special collections a few times each year of specific items or materials for recycling or donation. Customers can set out designated specialty items on with their scheduled Recycle+ collection during the special collection month. For example, November 2023 collected clean and ready-to-use kitchen items for Community Warehouse. January 2024 will see collection of string (holiday) lights.

Where do the materials go?

- Recycle+ materials are handled by local, private facilities that work with a variety of end markets. These markets, like most markets for recyclable scrap commodities, are variable and may change over time. Currently, Recycle+ materials collected by Republic Services goes to Far West Recycling, a local company with locations in Tualatin, Portland, and Hillsboro.

Reasoning – Considerations for offering Recycle+ as an optional expanded recycling collection service to Tualatin Residents at this time include:

- Some materials not accepted in standard mixed recycling have an environmental benefit if they can be recycled or reused in other ways.
- Some community members are willing and able to pay more for the convenience of expanded recycling. Recycle+ service can be shared amongst family, friends, and neighbors. Offering this service as an option enables customers to subscribe only if it meets their needs and budget.
- Providing an optional subscription service provides more recycling opportunities while avoiding significant impacts to service costs across all customers.
- Expanded recycling is a component of the City of Tualatin's drafted Climate Action Plan under Strategy 7.5: Responsible Waste Management and supports Council's 2030 Vision of being an environmentally active, sustainable, and forward-thinking community
- Recycle+ is already a functioning program in Washington County and neighboring cities. Therefore, service can begin in Tualatin immediately after Council adoption. This also helps align educational materials and creates consistency across the county for recycling services.

OUTCOMES OF DECISION:

If adopted, Recycle+ service rates set forth in Schedule A which is attached and incorporated into this resolution, would be established and authorized for collection of expanded recycling materials within the corporate limits of the City of Tualatin.

ALTERNATIVES TO RECOMMENDATION:

Decline the program at this time.

FINANCIAL IMPLICATIONS:

As Recycle + is an optional service, there would be no economic impact to Tualatin customers who do not sign up. For those who wish to participate, services could be added for an additional cost.

ATTACHMENTS:

- **Resolution No. 5747-24** A Resolution Authorizing Recycle+ Expanded Recycling Service and Rates

RESOLUTION NO. 5747-24

A RESOLUTION AUTHORIZING RECYCLE+ EXPANDED REYCLING SERVICE
AND RATES

WHEREAS, the City of Tualatin has an exclusive franchise with Republic Services, as set forth in Ordinance No. 1318-11;

WHEREAS, community members have expressed interest in additional recycling collection services for hard-to-recycle items that are not included in the weekly curbside recycling collection program; and

WHEREAS, Republic Services can provide optional, expanded recycling collection through the Recycle+ service for an additional fee; and

WHEREAS, Recycle+ service is an opt-in and optional service is currently available to single family though fourplex customers.

NOW THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF TUALATIN, OREGON, that:

Section 1. The Recycle+ Expanded Recycling service and rates set forth in Schedule A, which is attached and incorporated into this resolution, are established and authorized for collection of hard-to-recycle items within the corporate limits of the City of Tualatin.

Section 2. This resolution is effective upon adoption.

INTRODUCED and ADOPTED by the City Council this 8th day of January, 2024.

APPROVED AS TO LEGAL FORM

CITY OF TUALATIN OREGON

BY _____
City Attorney

BY _____
Mayor

ATTEST

City Recorder

SCHEDULE A

Recycle+ Expanded Recycling Collection Service		
Fee	Description	Rate
Base Charge (Monthly)	For will-call collection of approved materials.	\$2.50 per month
Curbside Pick-Up (Each)	Curbside collection - when bin is placed with five feet of the curb/street.	\$9.25 each pick-up
Non-Curbside Pick-Up (Each) 5-150 feet	Non-Curbside collection - when bin is placed in a mutually agreed upon location, such as next to the doorstep or garage.	\$11.70 each pick-up
Non-Curbside Pick-Up (Each) Over 150 feet		\$13.02 each pick-up

**If you qualify as a person with a disability as identified by Oregon state law and do not share a household with an individual capable of placing your container curbside, you can request non-curbside pickup at no extra charge. Contact Republic Services for more information.*

Service

Contact Republic Services to sign up - 503-981-1278

Have account information, name, address and a telephone number ready. Customers may cancel at any time.

Customers will receive a purple bin with a lid and bags prior to first collection day.

On-call pickup

Recycle+ is an on-call, every other week collection service. Customers must contact Republic Services to schedule a pickup at least two business days before each collection day. Bin will not be collected unless scheduled with Republic Services.

Please note, the Recycle+ collection day may be on a different day from customers' standard garbage and recycling collection. Bins should be out by 6 a.m. on collection day.

Sort and bag material by type.

All bagged materials must fit inside the bin, with the lid on. All materials must be clean, dry, and sorted properly to be picked up. Please see section "Material Preparation" below.

Do not put other items in the purple Recycle+ bin. Items not accepted will be considered contamination and will not be picked up. Fee will still be charged.

The Recycle+ service includes special collections a few times each year of specific items or materials for recycling or donation. Customers will be notified in advance of special collections.

Materials accepted in the Recycle+ collection service:

Plastic film/bags (also known as plastic film packaging):

A soft, flexible polyethylene (PE) packaging. Bags must be free of food residue.

- Produce bags
- Plastic bags
- Dry cleaning bags
- Plastic padded envelopes (no padded manilla envelopes)
- Plastic overwrap for paper towels, paper plates, napkins, etc.

Clear plastic #1 clamshell containers:

One-piece containers hinged on one side and stamped with #1PET or PETE. Containers must be clear and clean of food residue. No black or other color plastic containers.

- Fruit containers
- Egg cartons
- Bakery containers
- Take-out containers

Textiles:

- Clothing
- Bed linens
- Towels/rags

Compact fluorescent light bulbs:

- A fluorescent bulb that is curved or folded to fit the space of a regular household lamp.
- Long fluorescent tubes used in commercial lighting are NOT accepted.
- Bulbs must be contained in a zip-sealed bag. This protects workers from mercury exposure should bulbs get broken during handling.

Material Preparation

Sorting:

- All materials by type into the plastic bags provided and place them in the purple bin.
- Only one bag per material type, per pick-up. Do not fill more than one of provided bags with one type of material (ex: do not fill three bags with textiles).

- Make sure the purple bin lid can close completely to keep materials dry. Wet materials cannot be recycled in the Recycle+ program and will not be picked-up.

Contamination:

- Do not put any other items in your purple bin. If bin contains items that are not on the approved Recycled+ list, the entire bin will be considered contaminated and will not be picked up (pick-up charge still applies).



CITY OF TUALATIN Staff Report

TO: Honorable Mayor and Members of the City Council

THROUGH: Sherilyn Lombos, City Manager

FROM: Bryce McKenna, Facilities and Fleet Manager
Brett Hoffman, Building Maintenance Technician

DATE: January 8, 2024

SUBJECT:

Consideration of **Resolution No. 5748-24** Awarding a Contract for HVAC On-Call Ordinary Repairs and Scheduled Maintenance to Reitmeier NW.

RECOMMENDATION:

Staff recommends that Council approve the resolution awarding and authorizing the City Manager to execute a contract with RINU, Inc. (dba Reitmeier NW) to perform HVAC On-Call Ordinary Repairs and Scheduled Maintenance in an amount not-to-exceed \$250,000 over three years.

EXECUTIVE SUMMARY:

ORS 279A.215 grants the City the authority to participate in permissive cooperative procurements, commonly referred to as “piggybacking.” On July 11, 2023, the Tri-County Metropolitan Transportation District of Oregon (“TriMet”) issued a Request for Proposals (“RFP”) for On-Call HVAC Repair & Maintenance services and posted the opportunity on its eProcurement system (please refer to Tri-Met Resolution 23-09-49, attached). A total of 87 vendors received notice of TriMet’s RFP, and four vendors submitted proposals. After a thorough selection process, TriMet awarded a contract to Reitmeier NW on October 4, 2023. Both the RFP and resulting contract incorporated language allowing other public agencies to procure the same services from Reitmeier NW without the need to issue their own RFPs.

The City currently hires Reitmeier NW to perform scheduled maintenance and on-call repairs on HVAC units at twelve City sites. The Public Works staff has consistently found Reitmeier NW's services to be professional and reasonably priced.

This contract will not include replacement of HVAC units, as well as larger HVAC projects that qualify as public improvements, such as the alteration of ducts or similar reconstruction. If needed, the City will separately procure those services according to the public contracting code.

OUTCOMES OF DECISION:

Approval of the resolution would ensure the uninterrupted delivery of HVAC maintenance and repairs according to the City’s quarterly schedule. If the Council does not approve the award, the Public Works department would be required to issue an RFP, as its staff lacks the capacity to perform these services. However, as detailed in the attached Tri-Met resolution, issuing an RFP is unlikely to yield additional or superior proposals than those received by Tri-Met, which is a larger organization that attracts more responses to its solicitations. City staff has determined that Reitmeier’s pricing is fair and reasonable and recommends the award.

FINANCIAL IMPLICATIONS:

Funds for this project are available in the General Fund for the current fiscal year. The contract will include a non-appropriations clause, enabling the City to terminate the contract for convenience in case funding is not allocated in subsequent fiscal years.

ATTACHMENTS:

- Resolution No. 5748-24 Awarding Contract
- Tri-Met Resolution 23-09-49

RESOLUTION NO. 5748-24

A RESOLUTION AWARDING A CONTRACT FOR HVAC ON-CALL ORDINARY
REPAIRS AND SCHEDULED MAINTENANCE TO REITMEIER NW

WHEREAS, ORS 279A.215 grants the City the authority to participate in permissive cooperative procurements;

WHEREAS, on July 11, 2023, the Tri-County Metropolitan Transportation District of Oregon ("TriMet") issued a Request for Proposals ("RFP") for On-Call HVAC Repair & Maintenance services;

WHEREAS, a total of 87 vendors received notice of TriMet's RFP, and four vendors submitted proposals. After a thorough selection process, TriMet awarded a contract to RINU, Inc. (dba Reitmeier NW) on October 4, 2023;

WHEREAS, both TriMet's RFP and the resulting contract incorporated language satisfying the cooperative procurement requirements of ORS 279A.215; and

WHEREAS, there are funds budgeted for this project for the current fiscal year in the General Fund.

NOW THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF TUALATIN, OREGON, that:

Section 1. RINU, Inc. (dba Reitmeier NW) is hereby awarded a contract for HVAC On-Call Ordinary Repairs and Scheduled Maintenance.

Section 2. The City Manager is authorized to execute a contract with RINU, Inc. (dba Reitmeier NW) in an amount not-to-exceed a total of \$250,000 over three years.

Section 3. The City Manager, or the City Manager's designee, is authorized to execute Change Orders totaling up to 10% of the original contract amount.

Section 4. This resolution is effective upon adoption.

Adopted by the City Council this 8th day of January, 2024.

ATTEST:

CITY OF TUALATIN, OREGON

BY _____
City Recorder

BY _____
Mayor

Date: September 27, 2023

To: Board of Directors

From: Sam Desue, Jr.



Subject: **RESOLUTION 23-09-49 OF THE TRI-COUNTY METROPOLITAN TRANSPORTATION DISTRICT OF OREGON (TRIMET) AUTHORIZING A CONTRACT WITH RINU, INC., dba REITMEIER, FOR ON-CALL HVAC ORDINARY REPAIR, MAINTENANCE, AND MINOR ALTERATION SERVICES**

1. Purpose of Item

This Resolution requests that the TriMet Board of Directors (Board) authorize the General Manager or his designee to execute a contract (Contract) with RINU, Inc., dba Reitmeier (Reitmeier) for On-Call HVAC Ordinary Repair, Maintenance, and Minor Alteration Services.

2. Type of Agenda Item

- ☒ Initial Contract
- ☐ Contract Modification
- ☐ Other _____

3. Type of Contract Procurement

- ☐ Low Bid / Invitation to Bid (ITB)
- ☒ Request for Proposals (RFP) (inc. CM/GC)
- ☐ Request for Qualifications (RFQ) (Personal Services)
- ☐ Other (inc. sole source) _____

4. Reason for Board Action

Board authorization is required for all contracts obligating TriMet to pay in excess of \$1,000,000.

5. Type of Action

- ☒ Resolution
- ☐ Ordinance 1st Reading
- ☐ Ordinance 2nd Reading
- ☐ Other _____

6. Background

Within its 533 square mile service area, TriMet's Facilities Maintenance Department (Facilities) maintains approximately 20 buildings with HVAC systems. These systems regularly require ordinary repair, maintenance, and/or minor alteration to continue functioning properly, and TriMet has outsourced this work for several years. The Contract's scope of work for these on-call services includes repair and maintenance of air handling systems, boilers, water chillers, cooling towers, hydronic systems, automatic temperature

controls, mechanical systems, Liebert systems, and radiant heating systems. The work under the Contract also includes water chemistry tests.

7. **Description of Procurement Process**

TriMet utilized a competitive Request for Proposals (RFP) process to select a contractor to provide these on-call HVAC services. The RFP was issued on July 11, 2023, with a proposal due date of August 1, 2023. A total of 87 vendors were notified of the RFP via TriMet's eProcurement System (TriP\$) website and four firms submitted proposals. Only two firms, Reitmeier and Just Right Heating and Cooling, were deemed responsive proposers under the requirements of the RFP. Their proposals were forwarded to the Source Evaluation Committee (SEC) for review and scoring.

The SEC, comprised of staff from TriMet's Facilities Maintenance Department, evaluated the proposals based on the criteria set forth in the RFP. These criteria included qualifications of the proposer, staff and workforce diversity, and technical quality of the proposed work plan. After evaluating the proposals, the SEC determined that Just Right Heating and Cooling was not competitive given its low scores (see table below), and its price proposal was not opened.

Therefore, Reitmeier was shortlisted to the competitive range and the SEC opened Reitmeier's price proposal. After the SEC determined that Reitmeier would be considered for a Contract award, it was asked to submit a Best and Final Offer (BAFO) to clarify areas of its proposal and to revise pricing.

	Possible Points	Reitmeier	Just Right Heating and Cooling
<i>Evaluation Criteria</i>			
Qualifications of Proposer and Staff	40	33.2	26.8
Diversity	10	5	10
Understanding of the Work	40	35.2	24.4
Sub- Total Total Points . . .	90	73.4	61.2
Price Proposal Total Points . . .	20	20	NA
Total Points (Score) . . .	110	93.4	N/A
Proposal Price . . .	\$1,120,000		
BAFO . . .	\$1,120,000		

The SEC determined that Reitmeier demonstrated the highest level of qualifications, technical experience, and a strong understanding of the work, and the SEC recommended Reitmeier for Contract award.

Reitmeier did not adjust its price in its BAFO. However, the SEC determined that Reitmeier's \$1,120,000 price for the on-call services over the five-year term was fair and reasonable, and also was less than TriMet's Independent Cost Estimate (ICE) of \$1,385,837. This Resolution would authorize TriMet to obtain on-call HVAC services from Reitmeier based on actual agency requirements, for a not to exceed amount of \$1,120,000 over the Contract's five-year term.

8. Diversity

Reitmeier's total employee count is 26, and its workforce is 21.4% minority and 7% female.

9. Financial/Budget Impact

The Contract amount is accounted for in Facilities Management's FY2024 through FY2025 operating budgets.

10. Impact if Not Approved

Should the Board choose not to approve the Contract, Facilities Management would need to perform these on-call services utilizing TriMet staff. However, TriMet personnel are not qualified or equipped to perform these services. Although TriMet could re-solicit the Contract, doing so is not likely to obtain additional or superior proposals, increased DBE participation, or a lower price. Staff has determined Reitmeier's proposal to be fully responsive and responsible, and found its pricing to be fair and reasonable. Approval of this Resolution is strongly recommended.

RESOLUTION NO. 23-09-49

**RESOLUTION 23-09-49 OF THE TRI-COUNTY METROPOLITAN
TRANSPORTATION DISTRICT OF OREGON (TRIMET) AUTHORIZING A
CONTRACT WITH RINU, INC., DBA REITMEIER, FOR ON-CALL HVAC
ORDINARY REPAIR, MAINTENANCE, AND MINOR ALTERATION
SERVICES**

WHEREAS, TriMet has authority under ORS 267.200 to execute a contract with RINU, Inc., dba Reitmeier, for On-Call HVAC Ordinary Repair, Maintenance, and Minor Alteration Services (Contract); and

WHEREAS, by Resolution No. 22-05-35, dated May 25, 2022, the TriMet Board of Directors (Board) adopted a Statement of Policies requiring the Board to authorize all contracts obligating TriMet to pay in excess of \$1,000,000; and

WHEREAS, the total amount of the Contract exceeds \$1,000,000.

NOW, THEREFORE, BE IT RESOLVED:

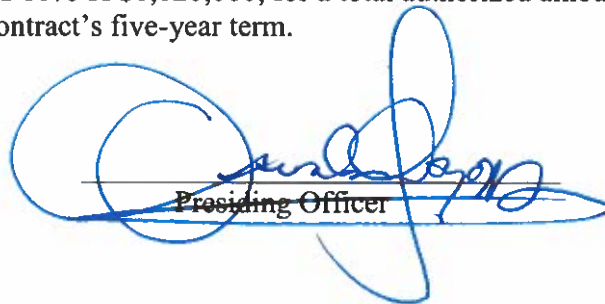
1. That the Contract shall conform with applicable law.
2. That the General Manager or his designee is authorized to execute the Contract in an amount of \$1,120,000.
3. That the General Manager or his designee is further authorized to execute modifications to the Contract to pay for unanticipated additional expenditures in an amount not to exceed 10% of \$1,120,000, for a total authorized amount of \$1,232,000, over the Contract's five-year term.

Dated: September 27, 2023

Attest:



Recording Secretary


Presiding Officer

Approved as to Legal Sufficiency:



Legal Department



CITY OF TUALATIN Staff Report

TO: Honorable Mayor and Members of the City Council
THROUGH: Sherilyn Lombos, City Manager
FROM: Don Hudson, Assistant City Manager/Finance Director
DATE: January 8, 2024

SUBJECT:

Consideration of **Resolution No. 5749-24** Amending Water, Sewer, Stormwater, Road and Parks Utility Fee Rates Inside the City of Tualatin and Rescinding Resolutions 5710-23.

RECOMMENDATION:

Staff recommends adopting the attached Resolution.

EXECUTIVE SUMMARY:

At the December 11, 2023 City Council Work Session, staff presented a proposal to eliminate the \$30 restoration fee when water service is terminated for non-payment. Council gave direction to return at the next Council meeting with an updated rate resolution making this change.

The attached resolution rescinds Resolution No. 5710-23, effective upon passage of Resolution No. 5749-24. That resolution set water, sewer, stormwater, road and parks utility fee rates, effective on July 1, 2023. Resolution No. 5749-24 only removes the restoration fee and makes no changes to these rates.

OUTCOMES OF DECISION:

Adoption of the attached resolution removes the fee for restoration of water service when shut-off for non-payment.

FINANCIAL IMPLICATIONS:

Removal of the fee will reduce water fund revenue of approximately \$3,600 per fiscal year.

ATTACHMENTS:

- Resolution No. 5749-24

RESOLUTION NO. 5749-24

A RESOLUTION AMENDING WATER, SEWER, STORMWATER, ROAD AND PARKS UTILITY FEE RATES INSIDE THE CITY OF TUALATIN AND RESCINDING RESOLUTION 5710-23

WHEREAS, under TMC 2-6, the City established System Development Charges; and

WHEREAS, under TMC 3-2, 3-3, 3-4 and 3-7, the Council established rates for water, sewer, stormwater (also known as "surface water" and "storm sewer"), road and parks utility fees;

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF TUALATIN, OREGON, that:

Section 1. Water, Sewer, and Stormwater System Development Charges.

- (a) The schedule for the Water System Development Charges, as set effective February 1, 2023, are as follows:

Meter Size	Meter Unit Equivalent	System Development Charge*
5/8" X 3/4"	1	\$ 5,566
3/4" X 3/4"	1.5	\$ 8,348
1"	2.5	\$ 13,912
1 1/2"	5	\$ 27,827
2"	8	\$ 44,522
3"	15	\$ 89,044
4"	25	\$ 139,133
6"	50	\$ 278,264
8"	80	\$ 445,221
10"	115	\$ 640,007
* The SDC payment for a single-family residence will be based on the meter size required for domestic water service and irrigation service. If a larger meter is required only for residential fire sprinkler service, the higher fee will not be charged.		

- (b) On February 1st of each year, the Water SDC fees shall automatically increase. The amount of increase shall be the change in Engineering News Record (ENR) Construction Cost Index (CCI) for Seattle, WA. This increase will not require further action by the City Council
- (c) The schedule for the Sewer System Development Charges, per Equivalent Dwelling Unit (EDU), as of July 1, 2023, is as follows:

	System Development Charge
Regional Rate	\$ 6,552.24
Local Rate	\$ 271.76
Total Rate	\$ 6,824.00

- (d) The Stormwater System Development Charges, per Equivalent Service Unit (ESU), as of July 1, 2023, is \$660.00

Section 2. In Lieu Tax Payments. Where the City provides water service to properties outside of the City, which are not subject to bond taxes levied by the City for water system improvements, properties served by the City shall pay in lieu tax payment to the City as follows:

Annually within ninety (90) days after the true cash values are fixed by the tax assessing authority for those properties located outside of the City that are served by City water, the City will compute the "In Lieu Tax Payment" applying the City's tax rate for water system improvements for that year to the taxable value furnished to the City. Payment of the obligation of the "In Lieu Tax Payment" will be made to the City within thirty (30) days of the bill being presented from the City to the property receiving City water service.

Section 3. Service Line Installation Charges.

- (a) Prior to installation of the requested service line, the customer will make a deposit to the City based on an estimate of the actual costs plus 15%.
- (b) When the installation is completed, the customer will pay the balance or be refunded the amount of the deposit not used.

Section 4. Meter Installation Charges.

- (a) Deposits for installation of new water meters are as follows:

METER METHOD	
Meter Size (in inches)	Installation Charge
5/8 x 3/4, Drop-in meter	\$140
1, Drop-in meter	\$300
1½, Drop-in meter	\$540
2, Drop-in meter	\$790
3, drop-in meter	Cost plus 15%
4, drop-in meter	Cost plus 15%
6, drop-in meter	Cost plus 15%
8, drop-in meter	Cost plus 15%
10, drop-in meter	Cost plus 15%
12, drop-in meter	Cost plus 15%

- (b) Prior to the installation of the requested meter, the customer will make a deposit to the City based on an estimate of the actual cost. When the installation is completed the customer will pay the balance, or be given a refund of the amount of deposit not used.

- (c) For Meters requiring a new or larger service line, please reference Section 3. (Service Line Installation) above.

Section 5. Monthly Rates for Water, Sewer, Stormwater, Road and Parks Utility.

- (a) The schedule of monthly Water rates is amended as follows:

METER SIZE	FACILITIES CHARGE		SERVICE CHARGE	WATER CHARGE PER 100 CUBIC FT
	CLASS 1	CLASS 2		
5/8" x 3/4"	\$ 5.47	\$ 5.47	\$ 5.53	\$ 3.90
1"	\$ 13.73	\$ 13.73	\$ 5.53	\$ 3.90
1½"	\$ 27.38	\$ 27.38	\$ 5.53	\$ 3.90
2"	\$ 43.78	\$ 43.78	\$ 5.53	\$ 3.90
3"	---	\$ 59.95	\$ 5.53	\$ 3.90
4"	---	\$ 102.65	\$ 5.53	\$ 3.90
6"	---	\$ 222.41	\$ 5.53	\$ 3.90
8"	---	\$ 427.80	\$ 5.53	\$ 3.90

The customer classes are:

Class 1: All single-residential dwellings, duplexes and triplexes; and

Class 2: All other services not included in Class 1.

- (b) The schedule of monthly Sewer rates are as follows:

	BASE CHARGE (per Dwelling Unit, or EDU)	USE CHARGE Per CCF (hundred cubic feet), winter average
Regional Rate	\$ 28.38	\$ 1.8800
Local Rate	\$ 8.93	\$ 0.6070

- (c) The schedule of monthly Stormwater rates are as follows, per ESU:

	BASE CHARGE
Regional Rate	\$ 2.63
Local Rate	\$ 8.84

- (d) The schedule of monthly Road Utility Fee rates for Residential Customer Groups are as follows:

Customer Group	Per Unit
Single Family Residential	\$ 6.60
Multi-Family Residential	\$ 5.97

- (e) The schedule of monthly Road Utility Fee rates for Non-Residential Customer Groups are as follows:

Customer Group	Per Thousand Square Feet	Flat Fee
Non-Residential Group 1	\$ 1.63	\$ 4.09
Non-Residential Group 2	\$ 2.82	\$ 4.09
Non-Residential Group 3	\$ 7.01	\$ 4.09
Non-Residential Group 4	\$ 15.80	\$ 4.09
Non-Residential Group 5	\$ 45.12	\$ 4.09
Non-Residential Group 6	\$ 107.78	\$ 4.09
Non-Residential Group 7	\$ 12.53	\$ 4.09

- (f) The schedule of monthly Parks Utility Fee rates are as follows:

Customer Group	Per Dwelling Unit
Residential	\$ 5.00
Non-Residential ¹	\$ 5.00

¹ Each non-residential property is one equivalent dwelling unit.

Section 6. Water Wheeling Agreements. The Council may enter into water wheeling agreements with other jurisdictions. These agreements will contain specific water rates and charges for each individual agreement.

Section 7. Charges for Fire Protection Service. The monthly charges for standby fire protection service are as follows:

Service Size	Rate
4"	\$ 19.44
6"	\$ 42.07
8"	\$ 81.44
10"	\$ 129.44

Section 8. Miscellaneous Charges. The following charges are imposed for service restoration, service termination and for account delinquencies:

- (a) **Shut-Off or Turn-On.** When requested by a customer, the City will perform shut-off or turn-on service for the following fee:

<u>REQUEST</u>	<u>CHARGE</u>
During office hours	\$50.00
After office hours	Cost of labor and materials incurred by the city to preform service.
Office Hours are 7:00 a.m. – 4:00 p.m., Monday-Friday, excluding holidays.	

(b) **Delinquency Notification Charge.** Whenever a utility account remains delinquent ten (10) days after the date of the mailed delinquent notice, a charge of \$10.00 may be assessed to the account to cover the costs of handling the delinquent account.

(c) **Restore Meter Removed by City Due to Violation of TMC 3-3-200 Charge.**

When the City finds that one or more provisions of TMC 3-3-200 have been violated, the City may remove the meter and assess to the account a restoration charge of \$50.

Section 9. Temporary Water Services, Bulk Water, and Hydrant Fees.

(a) The charge for the hydrant meters and accessory equipment, temporary water services, water use, and hydrant flow tests are as follows:

Item	Charge
Temporary Water Service Application Fee	\$175
Temporary Water Service, per fill Fee	\$ 20
Hydrant Service Fees and Deposits	
3 inch hydrant meter deposit	\$1,500
Daily rental fee 3 inch hydrant meter	\$5
Hydrant meter installation and removal	\$100
Hydrant meter relocation (per occurrence)	\$100
Hydrant chapman valve deposit	\$250
Hydrant wrench deposit	\$30
Backflow device deposit	\$175
Repair hydrant, equipment, or water system damage	Time & Materials
Temporary Service Fees and Deposit	
5/8 x 3/4 inch water meter deposit	\$140
1 inch temporary water meter deposit	\$300
1.5 inch temporary water meter deposit	\$600
2 inch temporary water meter deposit	\$900
Meter installation and removal fee	\$180
Temporary Service Water Rates	
Water Rate per CCF (with existing service)	Current residential rate
Water Rate per CCF (construction/ no existing service)	Current residential rate +50%
Water Rate per CCF (all other uses including mobile businesses or for use outside Tualatin)	Current residential rate +100%
Miscellaneous Fees	
Hydrant flow test	\$250

- (b) Only temporary water obtained at the current residential rate +100% can be used outside Tualatin city limits.
- (c) Hydrant meter permits expire after six months. At that time, the permit is expired and the meter will be removed.
- (d) Temporary water service permits are valid for up to one (1) year.
- (e) Water use is billed at the current rate at the time the meter is returned.

Section 10. Prior Resolutions Rescinded. Resolution 5710-23 is rescinded.

Section 11. This resolution is effective upon adoption.

INTRODUCED AND ADOPTED this 8th day of January 2024.

CITY OF TUALATIN, OREGON

BY _____
Mayor

APPROVED AS TO FORM:

ATTEST:

BY _____
City Attorney

BY _____
City Recorder



CITY OF TUALATIN Staff Report

TO: Honorable Mayor and Members of the City Council
THROUGH: Sherilyn Lombos, City Manager
FROM: Greg Pickering, Chief of Police
DATE: December 22, 2023

SUBJECT: COUNTY TOW AND ABANDONED VEHICLE IGA – AMENDMENT #2

EXECUTIVE SUMMARY:

The attached is an amendment to the Intergovernmental Agreement between Washington County and the City relating to the towing and abandoned/parking violation recreational vehicles (“RV”) reimbursement program (“IGA”). The City Council adopted Resolution 5528-20 on December 14, 2020, authorizing the City Manager to sign the IGA. This amendment updates the IGA to:

- Increase the maximum reimbursement for abandoned/parking violation RV disposal to \$2,000 for each RV meeting the criteria (up to two tows annually) to better meet the actual cost of RV disposal.
- Increase the tow company response time for abandoned/parking violation tows from 24 hours (not including holidays/weekends) to 48 hours (not including holidays/weekends). Tow companies have faced staffing challenges the past few years and struggle to retain tow drivers. This change gives tow companies the ability to better plan for staffing in advance for these lower priority tows and enables them to prioritize staffing to expedite police tows received through tow desk.
- Adds a requirement to comply with ORS 98.857 and provide recovered stolen vehicle registered owner information to the tow company when the vehicle is towed.
- Extend the IGA to December 31, 2025.

ATTACHMENTS:

- **RESOLUTION 5750-24**
- **IGA AMENDMENT #2**

RESOLUTION NO. 5750-24

A RESOLUTION AUTHORIZING THE CITY MANAGER TO EXECUTE A
SECOND AMENDEMENT TO AN INTERGOVERNMENTAL AGREEMENT
WITH WASHINGTON COUNTY RELATED TO THE TOWING OF VEHICLES.

WHEREAS, the City Council adopted Resolution 5528-20 on December 14, 2020, authorizing the City Manager to sign an Intergovernmental Agreement ("IGA") between Washington County and the City relating to the towing and abandoned/parking violation recreational vehicles ("RV") reimbursement program;

WHEREAS, pursuant to the IGA, the City has agreed to reimburse tow companies for each abandoned/parking violation RV tow within the City that meet the IGA's reimbursement criteria;

WHEREAS, Washington County and the City desire to amend the IGA relating to the towing and abandoned/parking violation RV reimbursement program to: i) increase the City's reimbursement maximum for each abandoned/parking violation RV tow ordered by the City up to the total reimbursement maximum cap on annual tows; ii) allowing tow companies 48 hours to respond for abandoned/parking violation tows; iii) extending the IGA for 2 years and iv) requiring the City comply with ORS 98.857 to provide recovered stolen vehicle registered owner information to the tow company when a recovered stolen RV is towed.

NOW THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF TUALATIN, OREGON, that:

Section 1. The City Manager is authorized to execute IGA Amendment #2 to the IGA with Washington County relating to the towing and abandoned/parking violation RV reimbursement program, which is attached as Exhibit 1 and incorporated by reference.

Section 2. This resolution is effective upon adoption.

INTRODUCED AND ADOPTED by the City Council this 8th day of January, 2023.

CITY OF TUALATIN, OREGON

BY _____
Mayor

ATTEST:

BY _____
City Recorder



WASHINGTON COUNTY OREGON

1/27/23

STANDARD AMENDMENT

Contract No:

CONTRACT AMENDMENT No: 2

This Amendment is made and entered into, by and between Washington County, a political subdivision of the State of Oregon, and City of Tualatin.

This amendment modifies that certain contract between the parties, the original contract number being 21-0002.

The contract is amended as follows:

- 1) Agreement is extended two years, the expiration date is December 31, 2025 unless otherwise amended.
- 2) The annual reimbursement maximum for the term of this Amendment that the City agrees to reimburse to tow companies is \$2,000 for each abandoned/parking violation tow the City ordered that meets the reimbursement criteria up to the total reimbursement maximum number. The revised rate is in effect beginning 1 January 2024.
- 3) Exhibit revisions are attached:
 - a. Exhibit 1 is revised to a reimbursement maximum of \$2,000 (Attached).
 - b. Exhibit 2 is revised, 2024 – 2025 Annual Cap Chart (Attached).
- 4) Tow companies will be allowed 48 hours (not including weekends and holidays) to respond for abandoned/parking violation tows.
- 5) The City agrees to comply with ORS 98.857 and provide recovered stolen vehicle registered owner information to the tow company when a recovered stolen vehicle is towed. Exhibit 5 (attached) provides an optional template form for use if the City does not have their own form.

The most recent insurance requirements are found in ECATS contract number: N/A



Attachment C: Insurance requirements are replaced with the updated Attachment C.

Effective Date of Amendment: November 30, 2023, or upon final signature, whichever is later.

All other terms and conditions of the original contract shall remain in full force and effect.

FOR CONTRACTOR:

By my signature below, I certify that I am authorized to execute this contract on behalf of Contractor.

Authorized Signature

Date

Printed Signatory Name

Title

Telephone

E-Mail Address

FOR COUNTY:

Authorized Signature

Date

Printed Signatory Title

FOR WASHINGTON COUNTY USE ONLY

County Contract Administrator: Melaney Koch

Phone: 503-846-2741

Email: Melaney_Koch@washingtoncountyor.gov



SHERIFF

WASHINGTON COUNTY

CONSERVING THE PEACE THROUGH VALUES DRIVEN SERVICE / SHERIFF CAPRICE MASSEY

Abandoned/Parking Violation RV Reimbursement Request

To: WCSO Tow Coordinator

Fax: (503) 846-2719

Date request submitted: _____

Tow Company: _____

Mailing Address: _____

Phone number: _____

Primary contact: _____

Vehicle license plate or VIN: _____

Date of tow: _____

Include the following documentation with your request:

- ☐ Receipt showing cost of disposal
- ☐ Copies of notification(s) sent to vehicle owner
- ☐ Photos of vehicle
- ☐ Photos of garbage/hazardous materials (when applicable)

Description of garbage or hazardous materials:

WCSO Tow Coordinator Use Only:

- ☐ Vehicle tow was ordered by _____ (agency).
- ☐ Receipt showing cost of disposal was provided.
- ☐ Copies of correspondence attempts sent to vehicle owner was included.
- ☐ Verify in DMV that the vehicle owner matches the owner notification provided.
- ☐ Photos of vehicle and garbage/hazardous materials were provided (when applicable).

Upon review, request is:

- ☐ Approved and submitted for \$_____ payment on _____. *Max reimbursement amount is \$2,000. If disposal was less than \$2,000, payment will be in the amount of disposal.*
- ☐ Denied due to: _____

Request reviewed by: _____ Date: _____

2024-2025 – ANNUAL CAP CHART

Reimbursing \$2,000 (or the actual disposal cost if it is less than \$2,000)

AGENCY	MAXIMUM CAP ON ANNUAL REIMBURSEMENT	MAXIMUM CAP ON ANNUAL TOWS
Banks PD	\$2,000	1
Beaverton PD	\$12,000	6
Cornelius PD	\$2,000	1
Forest Grove PD	\$2,000	1
Gaston PD	\$2,000	1
Hillsboro PD	\$12,000	6
King City PD	\$2,000	1
North Plains PD	\$2,000	1
Sherwood PD	\$2,000	1
Tigard PD	\$6,000	3
Tualatin PD	\$4,000	2
WCSO	\$14,000	7

Recovered Stolen Vehicle – Tow Company Notification

To: _____
(tow company)

Date of tow: _____

Case number: _____

Vehicle plate: _____ State: _____

or

VIN: _____

Make: _____ Year: _____

Owner name: _____

Address: _____

Phone number: _____

Law Enforcement Agency: _____

Date sent: _____ Sent by: _____



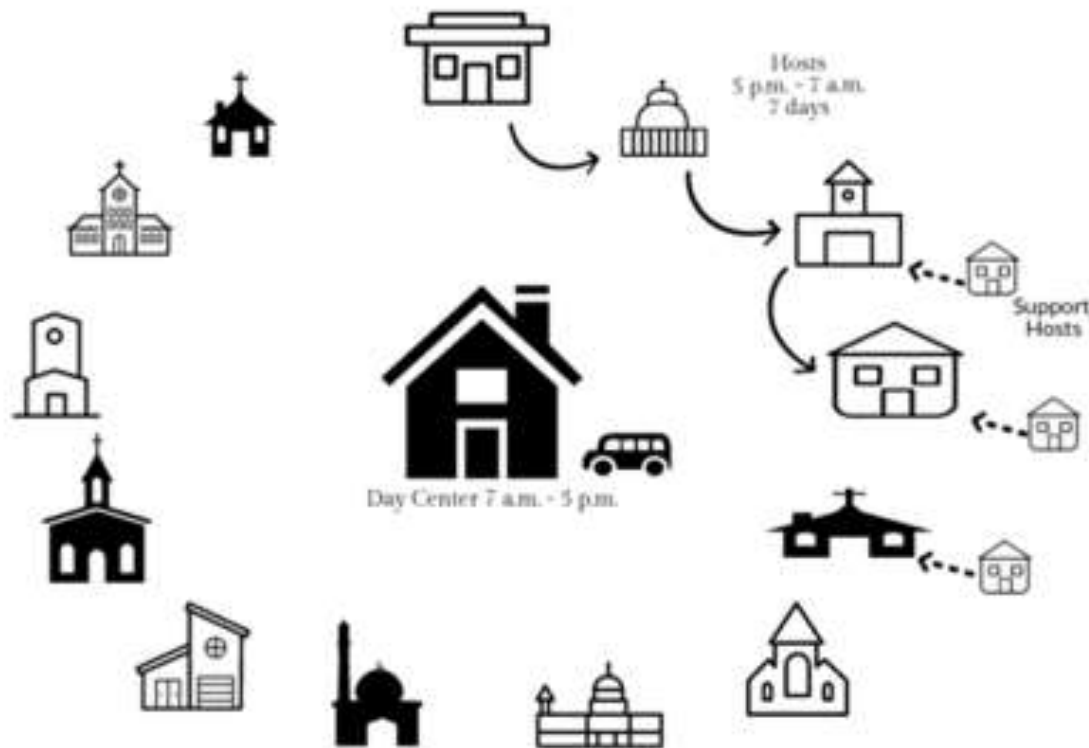
BRIDGE to HOME

Family Promise of Tualatin Valley

A Brief History

5 pm Sunday - 7 am Sunday
Meals, Fellowship, Community
Safe, Comfortable Sleeping Space

13 Rotating Hosts
3-5 Families at a Time
1 Sustainable Program

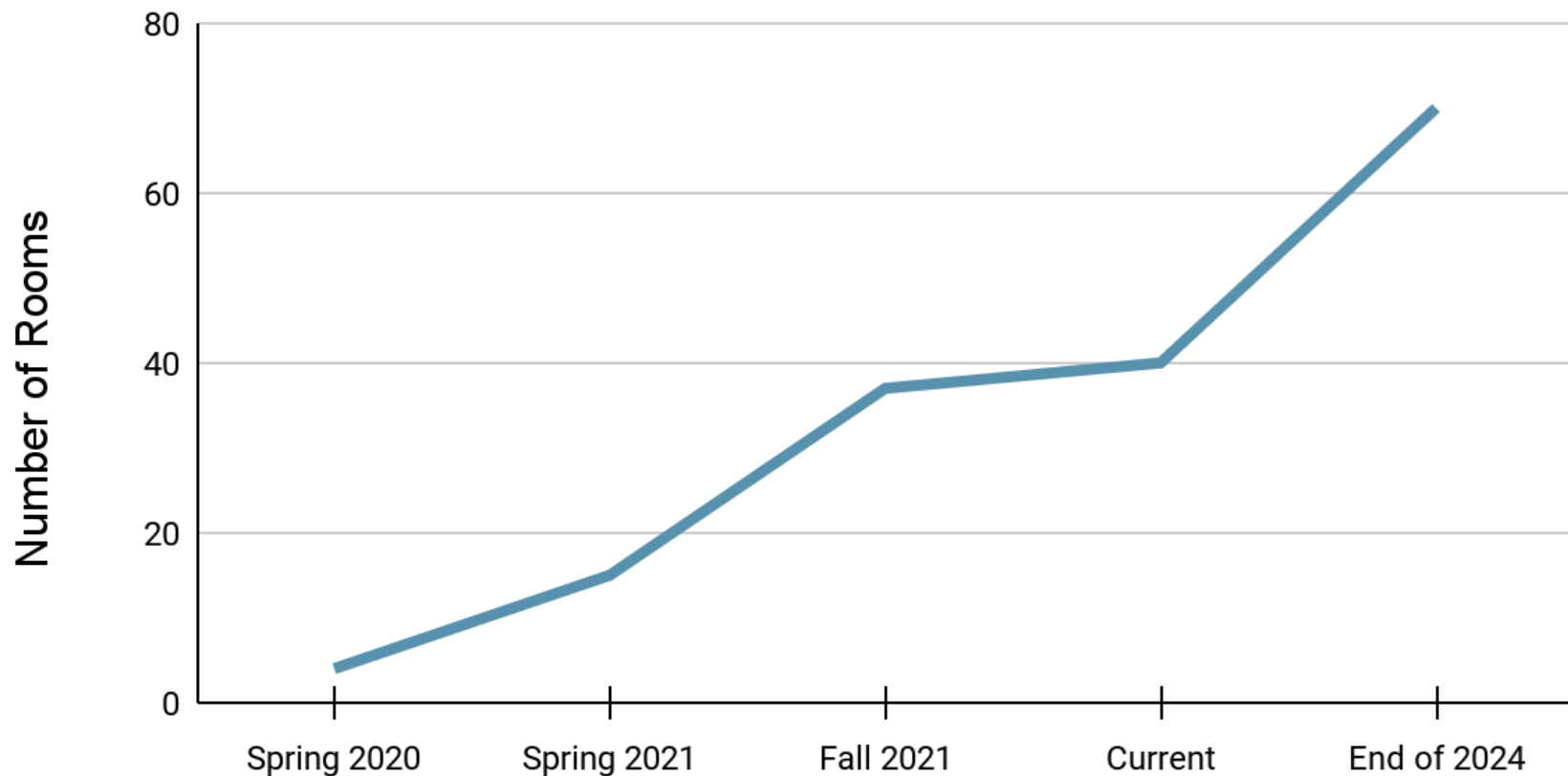




COVID-19

Coronavirus Disease 2019

Capacity Growth



By the Numbers



862

total individuals
served



250

total families
served



28,369

safe shelter
bed nights
provided



326

individuals
sheltered through
motel & cold
weather shelters



78%

of households
exited shelter
to stable
housing

Three Main Programs



- Shelter
- Eviction Prevention
- Graduate Services



Purchase of Shelter Site



Program Changes

- Added adult only households
- Lower barriers
- Initial response position
- Food pantry onsite
- Clothing pantry onsite
- Kitchen manager
- Plans to co-locate mental health services



Enrichment Programs

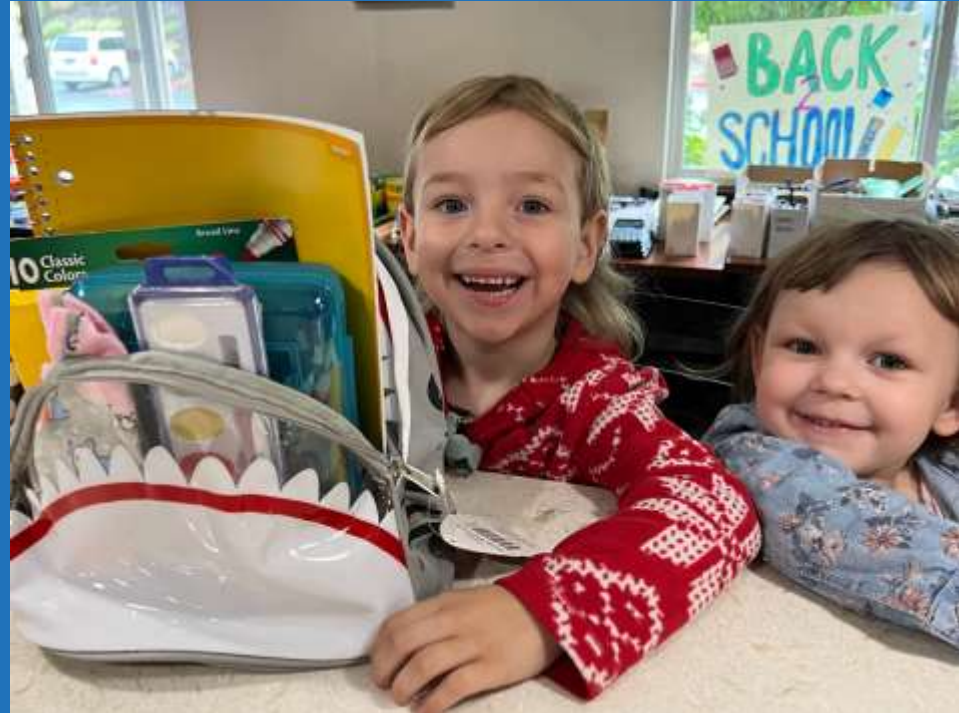


- Spring break
- Stay-and-play
- Summer activities
- Playpark
- Preschool story times
- Bingo nights
- Financial literacy classes



Community Engagement

- Make and serve meals
- Grounds projects
- Enrichment support
- Monthly drives and events



Planned Renovations

- Commercial kitchen
- Fill-in pool/create outdoor space
- Create community spaces
- New laundry facilities
- Parking lot/landscape makeover
- Rooms to co-locate services



How to help

- **Subscribe** to our newsletter and follow us on Facebook to stay in the loop.
- **Volunteer** opportunities are available by contacting volunteer@familypromiseoftv.org.
- **Fund our future** by giving to FPTV today at familypromiseoftv.org/donate.
- **Join Club 365** to support us every day of the year. Contact elise@familypromiseoftv.org with questions.

