



TUALATIN CITY COUNCIL MEETING

MONDAY, SEPTEMBER 14, 2020

JUANITA POHL CENTER
8513 SW TUALATIN ROAD
TUALATIN, OR 97062

Mayor Frank Bubenik
Council President Nancy Grimes
Councilor Paul Morrison Councilor Robert Kellogg
Councilor Bridget Brooks Councilor Maria Reyes
Councilor Valerie Pratt

To the extent possible, the public is encouraged to watch the meeting live on local cable channel 28, or on the City's website.

For those wishing to provide comment during the meeting, there is one opportunity on the agenda: Public Comment. Written statements may be sent in advance of the meeting to Deputy City Recorder Nicole Morris up until 4:30 pm on Monday, August 24. These statements will be included in the official meeting record, but not read during the meeting.

For those who would prefer to make verbal comment, there are two ways to do so. As always, public comment is limited to three minutes per person.

Phone: +1 669 900 6833

Meeting ID: 872 8278 5937

Password: 18880

Link: <https://us02web.zoom.us/j/87282785937?pwd=UHozTXRRQzRyNXIUcDVNcW4xN0JGdz09>

Work Session

- 1. 5:30 p.m. (40 min) – Clackamas County: Transit Development Plan and Shuttles Study.** Representatives from Clackamas County will give an update to the Council on the Transit Development Plan and Shuttles Study.
- 2. 6:10 p.m. (20 min) – Allocation of Funds to Outside Agencies.** Attached are the funding requests from outside agencies for the current fiscal year; \$40,000 is included in the current budget for allocation. Staff is requesting direction from the Council on the allocation of budgeted funds.
- 3. 6:30 p.m. (30 min) – Council Meeting Agenda Review, Communications & Roundtable.** Council will review the agenda for the September 14th City Council meeting and brief the Council on issues of mutual interest.

7:00 P.M. CITY COUNCIL MEETING

Call to Order

Announcements

1. [Our Home, Our Health Event Announcement](#)

Public Comment

This section of the agenda allows anyone to address the Council regarding any issue not on the agenda, or to request to have an item removed from the consent agenda. The duration for each individual speaking is limited to 3 minutes. Matters requiring further investigation or detailed answers will be referred to City staff for follow-up and report at a future meeting.

Consent Agenda

The Consent Agenda will be enacted with one vote. The Mayor will ask Councilors if there is anyone who wishes to remove any item from the Consent Agenda for discussion and consideration. If you wish to request an item to be removed from the consent agenda you should do so during the Citizen Comment section of the agenda.

1. Consideration of Approval of the City Council Work Session and Regular Meeting Minutes of August 10, 2020 and August 24, 2020
2. Consideration of **Resolution No. 5520-20** Authorizing the City Manager to Enter into an Intergovernmental Agreement (IGA) with the Oregon Department of Land Conservation and Development (DLCD) to Provide the City with Consultant Assistance for a Housing Production Strategy and Housing Code Updates

Special Reports

1. [Tualatin Arts Advisory Committee Annual Report](#)

General Business

If you wish to speak on a general business item please fill out a Speaker Request Form and you will be called forward during the appropriate item. The duration for each individual speaking is limited to 3 minutes. Matters requiring further investigation or detailed answers will be referred to City staff for follow-up and report at a future meeting.

1. Consideration of Approval of the Veterans Memorial Report

Council Communications

Adjournment

Meeting materials, including agendas, packets, public hearing and public comment guidelines, and Mayor and Councilor bios are available at www.tualatinoregon.gov/council.

Tualatin City Council meets are broadcast live, and recorded, by Tualatin Valley Community Television (TVCTV) Government Access Programming. For more information, contact TVCTV at 503.629.8534 or visit www.tvctv.org/tualatin.

In compliance with the Americans with Disabilities Act, this meeting location is accessible to persons with disabilities. To request accommodations, please contact the City Manager's Office at 503.691.3011 36 hours in advance of the meeting.



City of Tualatin

CITY OF TUALATIN Staff Report

TO: Honorable Mayor and Members of the City Council

THROUGH: Sherilyn Lombos, City Manager

FROM: Aquilla Hurd-Ravich, AICP, Director of Community Development
Garet Prior, AICP, Policy Analyst

DATE: August 24, 2020

SUBJECT:

City of Tualatin Comments on ODOT's I-205 Tolling Alternatives Study and the National Environmental Protection Act (NEPA)

RECOMMENDATION:

Approve a list of comments to submit into the Oregon Department of Transportation's (ODOT) National Environmental Protection Act (NEPA) comment period for the I-205 tolling study.

EXECUTIVE SUMMARY:

From August 3 to September 16, 2020, ODOT is conducting their official public comment period for NEPA alternatives for tolling I-205. This is an important time to submit comments, as ODOT is required to respond in the final report to all comments received during this period.

In past City Council discussions, there have been questions, comments, and concerns raised about the impact of tolling I-205. Staff has tried to capture these topics, along with incorporating issues raised through the Clackamas County Coordinating Committee, in a draft comment letter.

The staff presentation includes information from TransForm's "[Pricing Roads, Advancing Equity](#)" report and toolkit, which ODOT has referenced as an informative document. The report's recommendations and case study examples can be used to inform our feedback into the I-205 NEPA process.

More information can be found at oregonevents.org/openhouse.i205toll and the public can complete a survey to leave feedback. Comments can also be sent to ODOT by emailing the project team at oregontolling@odot.state.or.us or calling (503) 837-3536.

ATTACHMENTS:

- A. Draft NEPA comment letter from the City of Tualatin
- B. Comment letter from the Clackamas County Coordinating Committee (C4)
- C. Presentation



City of Tualatin

www.tualatinoregon.gov

August 28, 2020

Lucinda Broussard, Toll Program Director
Oregon Department of Transportation
355 Capitol Street NE, MS11
Salem, Oregon 97301

RE: I-205 NEPA Alternatives Comment Period – City of Tualatin comments

Dear Director Broussard:

On behalf of the Tualatin City Council, I respectfully submit the following comments into the public record as a part of the National Environmental Protection Act (NEPA) comment period on the I-205 tolling alternatives:

1. Please clarify that revenues gained from I-205 tolling will be for investment in the I-205 corridor.
2. The NEPA analysis should fully account for the quality of life impacts from tolling and diversion, especially on businesses, neighborhoods, and schools that serve our equity populations. We are very concerned about the impacts to transportation reliability and access, public health, the environment, and economic impact to family and business budgets. With increased automobile traffic due to diversion on local roads, we are concerned about safety conflicts and air quality, as vehicles will spend more time in congestion emitting carbon.
3. The analysis should go beyond simple mitigation to propose and identify a funding plan for equity-informed improvements for increased transportation options and programs to serve lower income and historically marginalized communities, as is identified as a best practice in TransForm's "*Pricing Roads, Advancing Equity*" report and toolkit. The I-205 corridor has limited parallel transportation routes and many of those are severely lacking of basic safety infrastructure for pedestrians and cyclists.

Of specific importance is Borland Road, which has no transit service and is lacking safety infrastructure for pedestrians and cyclists, yet is home to a free clinic, food bank, day home serving people experiencing homelessness, and a warming/cooling center.

4. Before removing any I-205 alternatives for consideration, we would like to see the following actions, as they will better examine the reality of when I-205 tolling would be in place:
 - a. Run the model with I-5 tolling assumed

- b. Run the model with a 2040 horizon, which would be similar to other major projects in the area, such as the Southwest Corridor
 - c. Greater analysis needs to be completed on the impact to equity and health, specifically with emissions and worker commuting data
5. Clarify how the list of goals and objectives will be addressed and incorporated into the project. Traditionally, NEPA documents are guided by the purpose and need statement and federally required areas of analysis and disclosure. The proposed list of goals and objectives represents categories which are traditionally not studied through a NEPA process. Since these items address many of the equity-based concerns, they should be more than data point considerations in the process to get to a locally preferred alternative. How will solutions, such as new programs or transportation improvements, that derive from equity-based discussions be planned and funded?
 6. In addition to alternatives 3 and 4, we recommend furthering analysis of alternative 5 into NEPA. Also, we recommend adding an alternative where the tolled area extends from a location west of Stafford Road to a location north of the OR 212 interchange into the NEPA analysis.
 7. With our understanding of the purpose and need statement's importance in NEPA decision-making, and dedication to equity on this project, we believe that it is imperative that equity be referenced in the project's purpose and needs statement.
 8. We understand that this section of I-205 was selected from the 2018 Value Pricing Feasibility Study, but we would recommend that tolling be considered at a regional-scale to address the major chokepoints of the Boones Bridge and Columbia River Crossing. The current situation of spot tolling has unequal impacts on the region, as only certain communities will bear the greatest burden.

We look forward to discussing your consideration and incorporation of our comments, questions, and requests into this project. We look forward to your response as a part of the NEPA process.

Sincerely,

Frank Bubenik, Mayor

August 13, 2020

Lucinda Broussard, Toll Program Director
Oregon Department of Transportation
355 Capitol Street NE, MS 11
Salem, OR 97301-3871

RE: I-205 NEPA Alternatives Comment Period, August 3 to September 16, 2020

Dear Director Broussard:

On behalf of the Clackamas County Coordinating Committee (C4), we respectfully submit our comments on the identified Purpose and Need of ODOT's I-205 Toll Project and the alternatives that will be advanced through the project's National Environmental Policy Act (NEPA) analysis.

To begin, thank you for your inclusive involvement with local stakeholders since the inception of the newly formed ODOT Toll Program office. As you have likely discerned from your numerous meetings with C4 and a variety of cities and stakeholders, our communities recognize the importance of I-205 for Clackamas County and all of northern Oregon and are passionately concerned about the impacts anticipated from the proposed tolling of I-205 through Clackamas County.

As ODOT begins the process of developing this toll project on I-205 we have three overarching concerns regarding this project.

First, the financial necessity and the benefits of tolling this section of I-205 have not been clearly articulated. After years of improving the highway system of Oregon without the use of tolling, many residents and businesses in Clackamas County question why it is necessary that this project be tolled. The communities of Clackamas County request that a financial analysis of the I-205 Widening and Seismic Improvements project be released that justifies tolling and demonstrates that it cannot be completed without toll funding.

Second, we request the OTC clarify its policy for funding of major highway improvements and assure stakeholders that tolling will be applied equitably to major highway improvements in the region, including this I-205 improvement as well as other proposed improvements on I-5, I-84, I-405, and OR 217. Our hope is for this analysis to either clarify or alleviate the growing concern that tolls will not be imposed to pay for other major highway improvements elsewhere in the Portland region and in Oregon, leaving Clackamas County businesses and residents to shoulder a major share of the cost of this improvement to the state highway system.

Third, we are concerned about a lack of clarity around the intentions and policies regarding toll revenue allocation, and urge that toll revenue generated in a project area should remain in that project area. Based on recent comments from ODOT tolling staff we understand that their intent at the August 13th OTC meeting is to seek policy direction to ensure that toll revenue collected in the corridor remains in the corridor. We strongly support ODOT staff's intention and the concept that the toll revenue collected in a corridor should remain in that corridor.

Despite our expressed concerns with tolling as a policy for funding major transportation improvements, we recognize that ODOT is mandated to advance this project. Therefore, it is our intention to provide comments that will reduce the impacts and result in maximum benefit for Clackamas County, the Portland region, and the State of Oregon. What follows is a list of comments that we believe will improve the alternatives ODOT advances for consideration under a NEPA analysis. As a coordinating committee, we are providing comments of concern to our membership, with an understanding that many within our committee will provide additional comments detailing the local impacts for their communities and businesses. Each member of C4 has their own story to tell with respect to this project. The comments included below apply broadly and are collective in nature.

1. The 2027 travel demand modeling used to select alternatives fails to adequately account for the long-term impacts of tolling on the surrounding communities. We request that ODOT use Metro's 2040 travel demand model to assess the long-term re-routing of traffic that will result from the implementation of tolling on this segment of I-205 and impact our communities.
2. We request that ODOT seek to understand both the difference between the increase of vehicles created by diversion and the impact of those increases on local roads where diversion and delays already occur. To achieve this, apply traffic simulation to determine the impacts of traffic congestion and delay on the arterial roads and signalized intersections that will be impacted by traffic re-routing from I-205 as a result of the implementation of tolling. This analysis should include state highways – and the roads that feed them – that serve as major arterials in surrounding communities, including but not limited to OR 99E, OR 212, OR 43, and OR 213.
3. We request that ODOT analyze the following alternatives in the Environmental Assessment:
 - A. The No-Build alternative should be identified as the full 6-lane improvement to I-205 without tolling. This alternative provides the best baseline to determine the impacts of the tolling alternatives.
 - B. The following alternatives from the "I-205 Toll Project Comparison of Screening Alternatives": Alternative #3, Alternative #4, and Alternative #5.
 - C. An alternative in which the OR 43 Arch Bridge is restricted to bike/ped modes only.
 - D. An alternative in which the existing OR 43 Arch Bridge is restricted to bike/ped modes only and a new vehicle bridge across the Willamette River between Oregon City and West Linn is added with sufficient capacity for forecasted 2050 traffic volumes.
 - E. An alternative in which the tolled area of I-205 extends from a location west of the Stafford Rd interchange to a location north of the OR 212 interchange.
 - F. For each of the above, we request that a version of the alternative be modeled in which equivalent tolls are implemented on I-5 in Portland and I-205 in Clackamas County as was

recommended in the 2018 Value Pricing Feasibility Study, and also a version in which only I-205 is modeled.

4. We also request that ODOT quantify the impacts of traffic re-routing on state highways and major city and county roads throughout the full extent of Clackamas, Multnomah, and Washington Counties, rather than focusing solely on highways and roads in Clackamas County. We believe that this project will have region-wide impacts and that to meet the intent of NEPA it is necessary that those impacts be analyzed.
5. We request more detailed analysis of how each alternative will meet project objectives by adding a peak hour performance measure analysis on all major roads. While an initial evaluation has been provided, we believe each alternative should receive a full analysis to allow a comparison of all the alternatives.
6. We request that ODOT assess the health and equity impacts of each alternative in the Environmental Assessment. We recognize the Equity and Mobility Advisory Committee (EMAC) will provide a more robust analysis of this need, but we highlight this as an opportunity to incorporate health and equity criteria into the performance measures analysis, perform an equity analysis by analyzing the performance measures for subareas with a high percentage of marginalized and vulnerable populations, and partner with Oregon Health Authority (OHA) Environmental Health to explore modeling options of health outcomes.
7. We request ODOT use this NEPA process to additionally assess the original intent of HB 2017 to toll the entirety of I-5 and I-205, between the Columbia River and their intersection north of Wilsonville. Value pricing as a means of congestion relief cannot be achieved as a pilot program where select communities bear the burden of discovery. If value pricing is to have a true impact in our region, ODOT and the region at large will benefit by studying those impacts now, and potentially pursuing those methods of value pricing if they truly model congestion relief. This approach not only favors a system-wide approach to congestion relief, but also removes the already observable and unfair model of penalizing several small communities to fund a project of statewide significance.

Finally, we feel obliged to reinforce our concerns for the impacts of diversion to communities immediately surrounding this project, as well as those peripheral to the project. Diversion already exists on local roads due to bottleneck congestion on I-205. Increased diversion to roads already accommodating diversion is likely to eliminate community support. Hence why Comment 3-A is so important. The I-205 Widening and Seismic Improvements Project must be considered completed for any of this to resonate with our local communities.

We also expect the NEPA analysis to inform how ODOT plans to remedy the impacts of tolling diversion where transportation gaps exist in this area, including a need for improved transit alternatives such as bus on shoulder access and connection routes around the project, improved pedestrian accommodation on projects where diversion will increase, and additional river crossings to accommodate diversion.

Thank you for considering our comments, and we look forward to your response as part of the NEPA process.

Sincerely,



Chair Jim Bernard
C4 Co-chair



Mayor Brian Hodson
C4 Co-chair

C4 Membership: Clackamas County; the Clackamas Cities of Canby, Estacada, Gladstone, Happy Valley, Lake Oswego, Milwaukie, Molalla, Oregon City, Rivergrove, Sandy, Tualatin, West Linn, Wilsonville; Clackamas CPOs, Hamlets, and Special Districts; Ex Officio Members including Metro, MPAC Citizen Port of Portland, Urban and Rural Transit



NEPA Comments

ODOT's I-205 Tolling Study

Tualatin City Council

8.24.2020

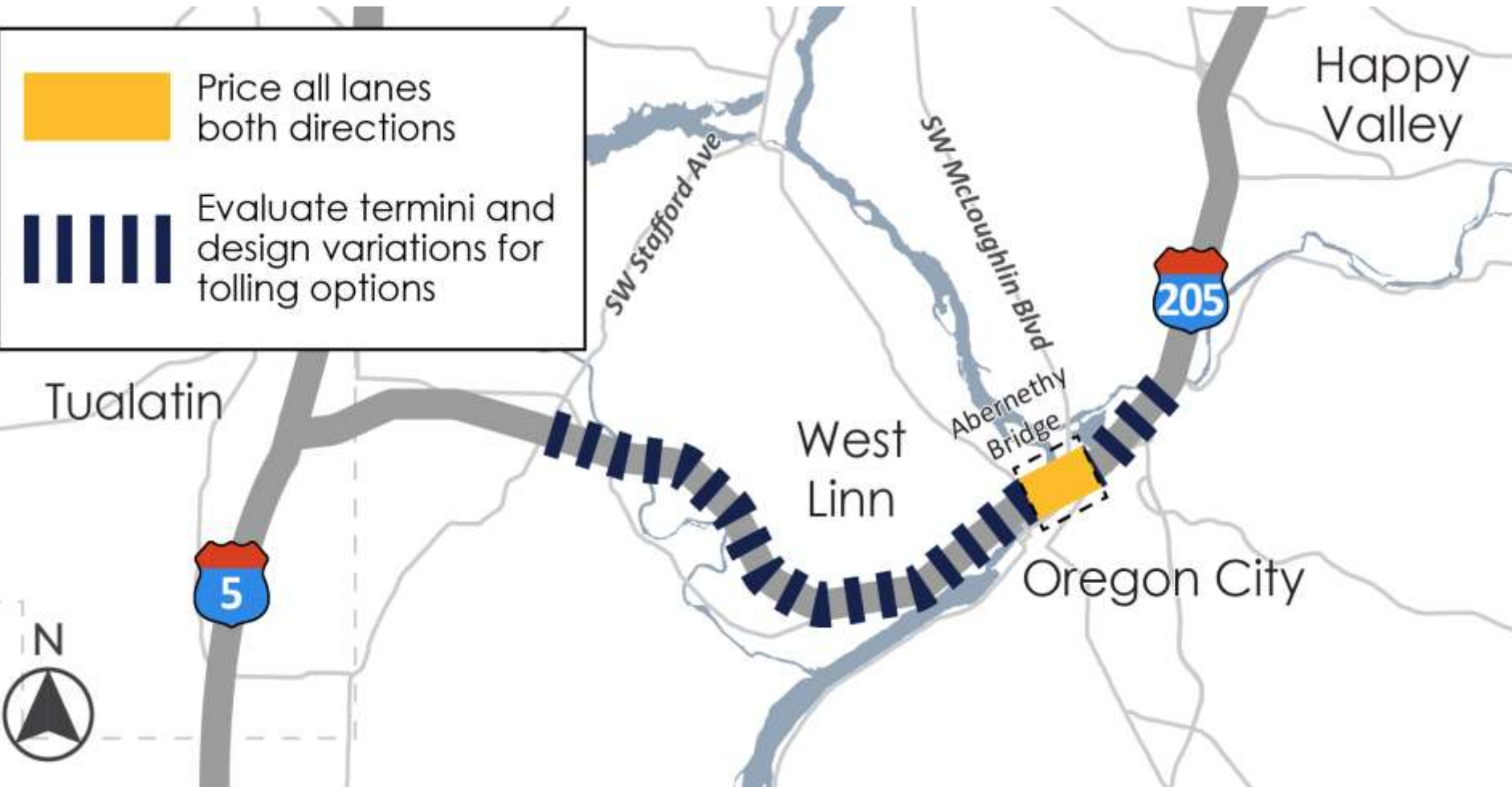


Purpose

Provide staff with additions or changes on a list of I-205 tolling comments to submit to ODOT during their official National Environmental Policy Act (NEPA) public comment phase (August 3 – September 14).

 Price all lanes both directions

 Evaluate termini and design variations for tolling options



TRANSPORTATION POLICY & FUNDING FRAMEWORK



*additional funding opportunities exist

elected, appointed, or volunteer staff

policy or plans

funding

federal funding

NEPA

- Construction
- Impact Analysis
- Mitigation/Avoidance



FEIS

Federal Environmental Impact Statement

Non-NEPA

- Programs
- Plans
- Coordination



CDR

Conceptual Design Report

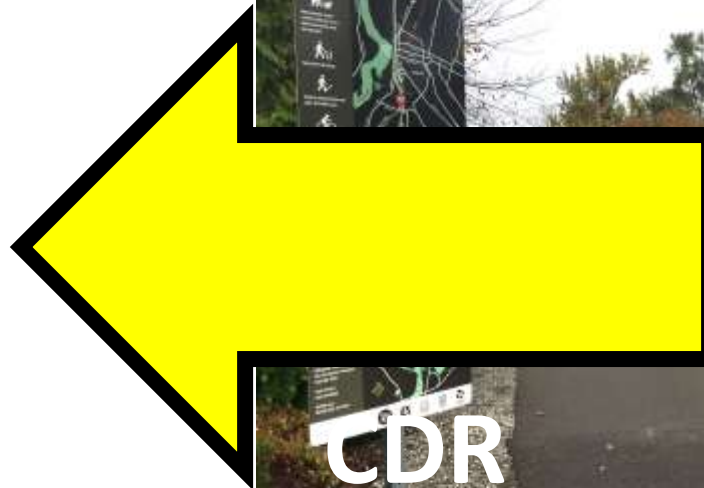
NEPA

- Construction
- Impact Analysis
- Mitigation/Avoidance



Non-NEPA

- Programs
- Plans
- Coordination



TransForm



Our communities. Our transportation. Our future.

**A Report and Toolkit to Help
Communities Advance a More
Equitable and Affordable
Transportation System**

FASTRAK ONLY
**EXPRESS LANES
ENTRANCE 1/2 MILE**

**\$1.45
\$2.55
w/FASTRAK**

**PRICING ROADS,
ADVANCING EQUITY**

<i>Type of Equity:</i>	<i>Key Measures:</i>
Process Equity	Full Participation
Outcome Equity	Affordability
	Access to Opportunity
	Community Health

<i>STRATEGY</i>	<i>EXAMPLES</i>	<i>ISSUES</i>
Affordability and Driver Assistance	<p>Driver Discounts, Caps & Exemptions, such as:</p> <ul style="list-style-type: none"> • Free or discounted transponders • Toll discounts or credits for low-income households • Exemptions for people with disabilities • No tolls during off-peak hours 	<p>If there are too many of these, then other components of the program, like increasing bus and carpool speeds or climate benefits, may be heavily impacted.</p>
	<p>Cash Payments (for those without credit cards or bank accounts)</p>	<p>Must be convenient to access and minimize up-front deposits.</p>
	<p>Transit Discounts</p> <ul style="list-style-type: none"> • Free or discount transit passes • Subsidize bike and car share costs 	

STRATEGY	EXAMPLES	ISSUES
<p style="text-align: center;">Greater Mobility Options and Safer Active Transportation Networks</p>	<p>Improved Transit Service</p> <ul style="list-style-type: none"> • New routes to more destinations • Faster, more reliable service • Improved stations/stops 	<p>Must ensure routes serve vulnerable communities, operate at beginning and end of shifts; minimize need to transfer; not impose undue time penalties; and get as close as possible to job sites.</p>
	<p>Carpool and Vanpool Programs</p> <ul style="list-style-type: none"> • Carpool matching services such as Scoop • New vanpool routes • Additional park-and-ride lots 	<p>These may often be the most effective way to serve suburban and rural areas.</p>
	<p>Pedestrian/Bike Improvements</p> <ul style="list-style-type: none"> • Improved pedestrian network • Improved bicycle network • Pedestrian-scale lighting 	<p>Must be useful to enough people to qualify as an equity promotion measure.</p>
	<p>New Mobility Programs, such as:</p> <ul style="list-style-type: none"> • Bike share • Car share • Creative use of ride-hailing or other services to connect to transit • Shuttles/Microtransit • Carpool apps and programs 	<p>Even when affordable, access might be limited. Options should exist for people without smartphones.</p>

<i>STRATEGY</i>	<i>EXAMPLES</i>	<i>ISSUES</i>
Programs for Seniors and People with Disabilities	Accessible Information (senior help lines, materials)	Must be easy for seniors to access and plan trips.
	Targeted Transit/Shuttle Routes	Must serve destinations accessed frequently by seniors at the right times.
Healthier Communities	Encourage Clean Air Vehicles <ul style="list-style-type: none"> • Credits for drivers of clean vehicles • Purchase clean transit vehicles 	Transit should be prioritized on routes that pass through marginalized communities.

NEPA

- Construction
- Impact Analysis
- Mitigation/Avoidance



FEIS

Federal Environmental Impact Statement

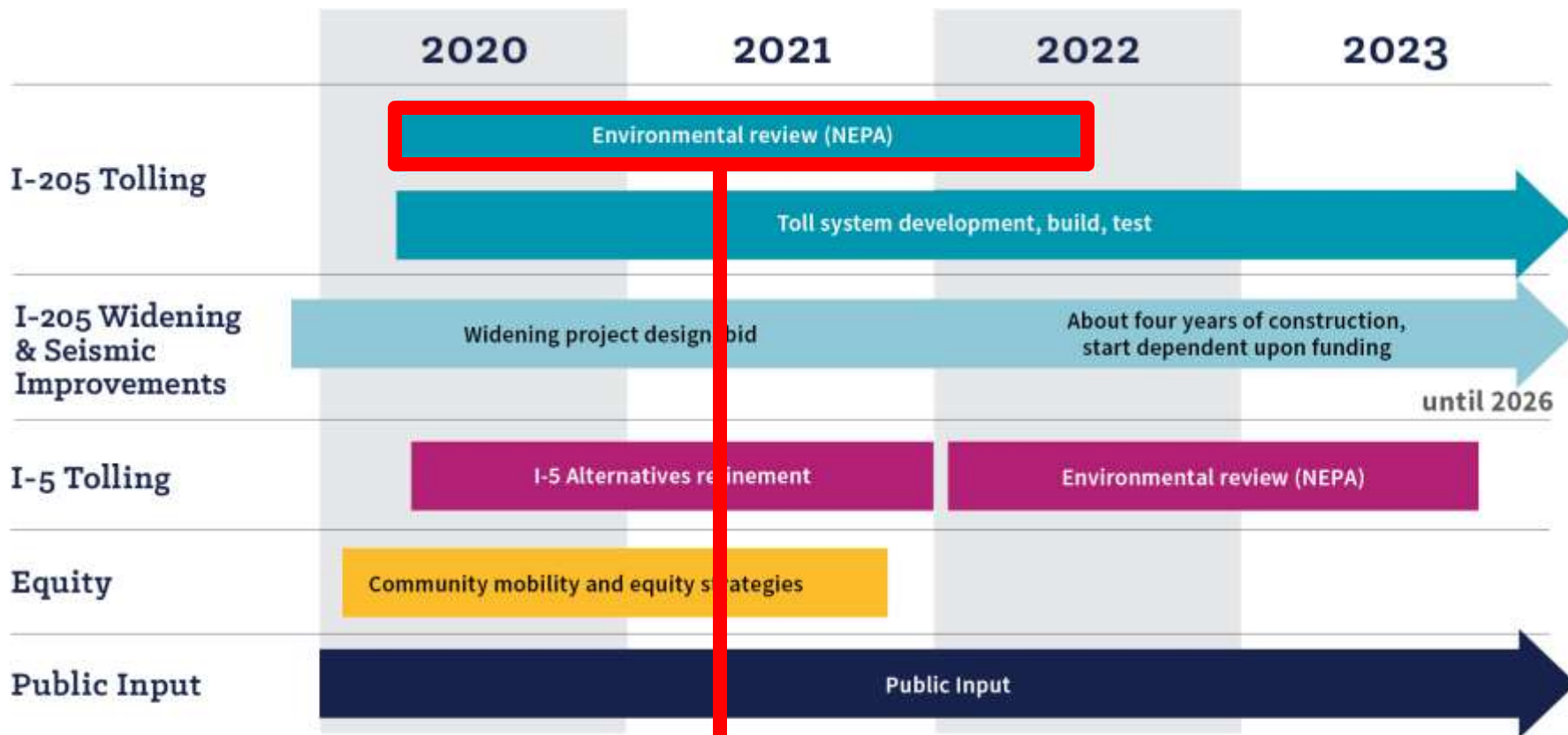
Non-NEPA

- Programs
- Plans
- Coordination



CDR

Conceptual Design Report



Purpose and Need Statement



What is it?

A concise statement of the transportation problem or challenge that needs to be addressed



How it's used

Foundation for determining the range of alternatives to be considered in the environmental review

Limits the range of alternatives - any alternative that fails to meet the project's purpose and need is dismissed from further consideration (pass/fail)

Goals and Objectives



What are they?

Desirable outcomes of the project beyond the Purpose and Need Statement



How they are used

Comparison and evaluation of alternatives studied in the environmental analysis

Develop qualitative and quantitative measures

Have your say!

A 45-day public comment period occurs Aug. 3 through Sept. 16, 2020. During this time, we will host activities where you can ask questions, offer feedback, and learn about the project, including:

- Alternatives under study
- How modern tolling systems work
- The program's approach to equity

You're invited to participate:

- **View and comment**
openhouse.oregondot.org/i205toll
- **Join** a webinar: Aug. 12, Aug. 18 or Aug. 20

Visit OregonTolling.org to learn more.

Contact Information

Lucinda Broussard, Toll Program Director (ODOT)
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503.731.4980

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503.731.4340

Mat Dolata, Alternatives Analysis Lead (WSP)
Mat.Dolata@wsp.com
503.417.936

Tualatin's NEPA comments

1. Revenues from I-205 stay in the corridor
2. Fully account for quality of life impacts of tolling and diversion – businesses, workers, neighborhoods, air quality, health, environment, and transportation
3. Propose and identify funding for equity-serving programs and transportation improvements (e.g. Borland Road)

Tualatin's NEPA comments

4. Modeling: assume I-5, 2040 forecast, and equity and health impacts
5. How will non-NEPA goals and objectives be addressed?
6. Further alterative 5 and study a larger impact
7. Equity in purpose and need statement
8. Study tolling of Boones Bridge and Columbia River crossing

Council Discussion

Additions or changes on a list of I-205 tolling comments to submit to ODOT?

 Price all lanes both directions

 Evaluate termini and design variations for tolling options





City of Tualatin

CITY OF TUALATIN Staff Report

TO: Honorable Mayor and Members of the City Council
THROUGH: Sherilyn Lombos, City Manager
FROM: Jerianne Thompson, Library Director
DATE: August 24, 2020

SUBJECT:
WCCLS Fine-Free Proposal

EXECUTIVE SUMMARY:

Tualatin Library is a member of Washington County Cooperative Library Services (WCCLS). WCCLS and its member library directors recommend the elimination of overdue fines for library materials and the waiver of past overdue fines. WCCLS currently charges \$.25 per day fine for adult and teen materials that are overdue. Fines and fees are not charged to punish patrons but to encourage the on-time return of materials. However, no current data shows that overdue fines achieve this goal. Instead, evidence from the past decade shows that overdue fines keep people away from the library.

WCCLS and its member library directors propose the elimination of overdue fines for library materials to enhance equity in our communities. Taking this action supports the Council's 2030 Vision of "an inclusive community that promotes access, diversity, and equity in creating a high quality of life for everyone," as well as the Washington County's Board of Commissioners' resolution "to [dismantle] long-standing systems, programs, policies, and practices that may have historically created obstacles to the success of people of color, members of ethnic communities, and any marginalized group," and strategic goals for WCCLS and Tualatin Library.

Fines disproportionately affect communities that have income insecurity or individuals with low income. Research shows that communities of color are more likely to be impacted by unpaid library fees and more likely to have a suspended library card because of unpaid fees. Studies also show that patrons accrue overdue fines at similar rates but those experiencing economic hardship have a harder time paying. The mission of the public library is to provide equitable access to everyone. By eliminating overdue fines we are removing a significant barrier to library access.

- When San Francisco conducted analysis of the impact of late fees, they found that neighborhoods that exhibited the highest level of economic stress were also the locations impacted the most by library fines.
- In San Diego, nearly half of patrons whose accounts were blocked by late fees lived in two of the city's poorest neighborhoods.

Other benefits of eliminating overdue fines are that it increases access to library materials, improves staff efficiencies, and improves libraries' relationships with patrons. Many library systems throughout the country have taken the move to eliminate overdue fines in recent years. From their experiences, we can learn the following:

- Patrons will still return their library materials on time. Some systems saw late returns decrease after fines were eliminated.
- Eliminating overdue fines may lead to increases in library card adoption and library usage. Other library systems which have eliminated overdue fines have experienced these positive results.

Library patrons will still be responsible for materials not returned to the library and will be charged for the replacement cost.

The Tualatin Library Advisory Committee voted at their August 4, 2020, meeting to support this proposal. The WCCLS Executive Board will vote on this proposal at their September meeting. The proposal requires the approval of the Washington County Board of Commissioners, who will consider it this fall.

FINANCIAL IMPLICATIONS:

Because of the COVID-library closures, WCCLS temporarily stopped assessing overdue fines in March. This will continue at least through the end of September.

Library fine revenues have been decreasing in recent years. Part of the reason for this is that WCCLS discontinued fines on juvenile items in June 2017. Additionally, the growth in ebook users has led to a decrease in fines charged.

In consultation with the Finance Director, we believe we can absorb the loss of revenue caused by this proposal. Last fiscal year, Tualatin collected approximately \$17,500 in library fines. This represents less than 1% of our budget.

This proposal also calls for waiving overdue fines currently on patron accounts. For Tualatin, 9,233 people would have \$119,796 in fines waived from their accounts. The Library is excited about the possibility of welcoming back 845 patrons whose accounts are currently blocked by fines.

At the countywide level, 111,487 people would have \$1,481,920 in fines waived from their accounts. 12,200 people will have library access restored.

ATTACHMENTS:

- Fine-free fact sheet
- Recommendation to Eliminate Overdue Fines
- Presentation



Facts About Proposed Fine-Free Policy

WCCLS and its member library directors recommend that the Executive Board approve the elimination of overdue fines for library materials, and the waiver of past overdue fines.

Advances Equity

Communities of color and those with low incomes are disproportionately impacted by overdue fines. Eliminating fines is an evidence-based way to reduce barriers to library access. Read the Urban Libraries Council study: bit.ly/2BwEols

Upholds Timely Materials Return

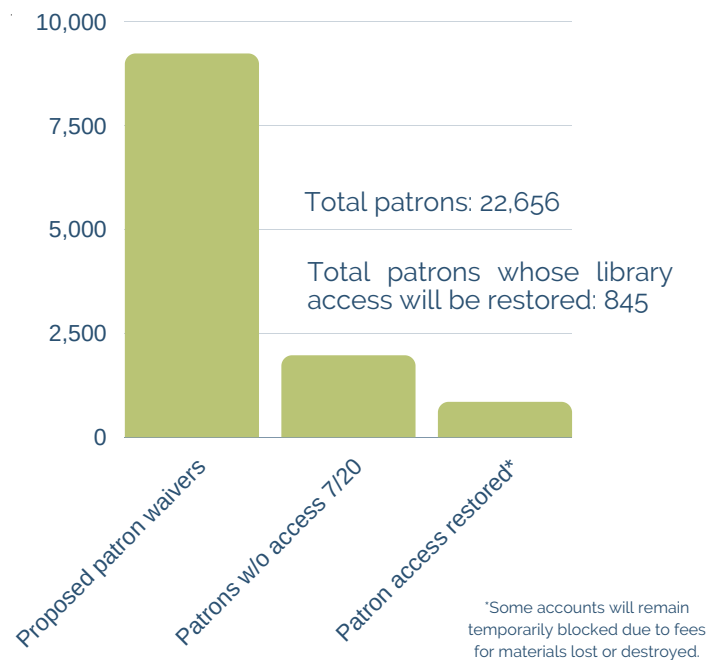
- Chicago Public Library: 240 percent increase in returns after elimination
- Salt Lake City Public Library: drop in late returns (nine percent to four percent) after elimination

Affirms Patron Responsibility

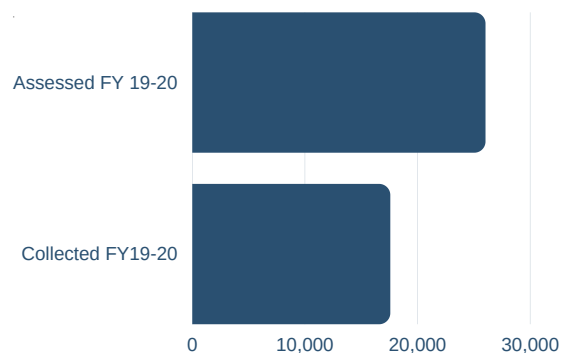
High Plains Library District (Colorado): 95 percent of materials returned within a week of due date

"Overdue fines do not turn irresponsible patrons into responsible ones, they [just] distinguish between patrons who can afford to pay ... and those who cannot." (San Francisco Public Library white paper)

ACCESS IMPACT: TUALATIN PUBLIC LIBRARY



FEE IMPACT: TUALATIN PUBLIC LIBRARY



NOTE: Total of uncollected fines to be waived: \$119,796.12

Recommendation to Eliminate Overdue Fines

Presented to the WCCLS Executive Board July 2020

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Introduction

At the May 2020 Executive Board meeting, many representatives shared their support for no overdue fines for library materials to support equity goals and asked for more information to support a future Executive Board discussion. This document is intended to support that discussion.

Public libraries historically assessed overdue fines in order to incentivize the timely return of library materials. However, there is no current data that shows overdue fines achieve this goal; in fact, overdue fines are counterproductive and keep users away from the library. Evidence from the past decade shows that eliminating overdue fines reduces barriers to library usage for historically underserved communities, results in an increase in the return of long overdue materials and frees up staff time for more positive interactions with library users.

The COVID-19 pandemic has exposed inequalities in our communities. [Washington County has a 14% unemployment rate](#), our communities of color are disproportionately impacted by COVID-19, and families face an extremely challenging school year ahead. Public libraries play a critical role in the well-being and education of our communities, and public library service should be accessible to everyone, especially now. Eliminating overdue fines is a significant action that would demonstrate our commitment to service, access and equity.

This document outlines WCCLS and member library directors' recommendation that the WCCLS Executive Board agree to eliminate overdue fines for all Washington County library users.

Respectfully,

Lisa Tattersall, WCCLS	Molly Carlisle, Garden Home Community Library
Terri Palmer, Aloha Community Library	Karen Muller, Hillsboro Public Library
Denise Holmes, Banks Public Library	Robin Doughty, North Plains Public Library
Glenn Ferdman, Beaverton City Library	Adrienne Doman Calkins, Sherwood Public Library
Peter Leonard, Cedar Mill Community Libraries	Halsted Bernard, Tigard Public Library
Karen Hill, Cornelius Public Library	Jerianne Thompson, Tualatin Public Library
Colleen Winters, Forest Grove City Library	Kristen Thorp, West Slope Community Library

Equity and WCCLS' Strategic Plan

In our [recent racial justice statement](#), WCCLS stated that we are “committed to the Washington County’s Board of Commissioners’ resolution ‘to [dismantle] long-standing systems, programs, policies and practices that may have historically created obstacles to the success of people of color, members of ethnic communities and any marginalized group.’ WCCLS’ strategic vision for Washington County is a curious, engaged, and literate community where everyone is welcome and thrives.... We are committed to making progress on our strategic plan objective of increasing participation by underserved populations by reducing barriers to access.”

Eliminating overdue fines is an evidence-based way to reduce one significant barrier to library access. According to the [Urban Libraries Council](#), “[r]esearch shows that communities of color are more likely to be impacted by unpaid library fees and are grappling with a higher percentage of suspended library cards. This is a growing concern for many municipal leaders who want better ways to engage and support community residents.

Overdue library fees often represent a very small fraction of a library’s operating budget, yet disproportionately affect communities that have income insecurity or individuals with low incomes. Late fees add up and become insurmountable for some families when forced to choose between paying the fee or buying food. For many, this is a reminder of past injustices within public institutions.”

Literature Review¹



Map of fine-free libraries in the continental U.S. Retrieved July 09, 2020, from <https://endlibraryfines.info/fine-free-library-map/>

Our neighboring library system in Multnomah County eliminated overdue fines in July 2020. Fort Vancouver Regional Library District went fine free in 1970 after an internal study that showed the cost of collecting fines did not outweigh the amount of revenue collected.

Peter Bromberg, Executive Director of the Salt Lake City Public Library, says that [since going fine-free in 2017](#), the library has seen a rise in the number of new patrons (3.5%) and a

higher number of borrowed books (10%).

This section answers some of the common questions raised about going fine-free from the professional literature and experiences of public libraries across the country.

Will patrons return library materials on time without fines?

- Chicago Public Library saw a 240% increase in returned books in the month after they eliminated fines in September of 2019.
- Salt Lake City's Public Library saw late returns drop from 9% to 4% after fines were eliminated.

Will patrons practice civic responsibility if we eliminate fines?

- In fine-free libraries, patrons are responsible to return materials, and will have to pay for them if they are lost or damaged.
- According to the High Plains Library District in northern Colorado, which eliminated fines in 2015, "the fear that fines were the only thing between civilization and chaos has proved unfounded: 95 percent of materials are returned within a week of their due date."
- "Fines have become a privilege and — not only do they not work — they actually encourage people to keep materials longer if they can afford it. If you can afford it, you pay your fines, you don't feel guilty and you support the library. We love people to support the library. We don't love that it was a privilege and that people who couldn't afford fines stopped using the library altogether." - Annette Birdsall, Director of the Tompkins County Public Library
- "Overdue fines do not turn irresponsible patrons into responsible ones, they only distinguish between patrons who can afford to pay for the common mistake of late returns and those who cannot." ([San Francisco Public Library white paper](#))

How do fines affect lower-income and historically underserved patrons?

- In San Francisco, "patrons across all branches accrue fines at similar rates, but locations serving low-income areas have higher average debt amounts and more blocked users."
- "For middle-class patrons, [fines] may feel like a slap on the wrist, or even a feel-good donation, but not everyone shares that privilege." ([Slate magazine article](#))

¹ Unless otherwise noted, all information in this summary is quoted or cited from this resource published April 2020: Unrein, Sabrina. (2020). "[Overdue Fines: Advantages, Disadvantages, and How Eliminating Them Can Benefit Public Libraries.](#)" Syracuse, NY: iSchool Public Libraries Initiative at Syracuse University.

- In Seattle, “the branches with the highest proportion of accounts blocked for overdue fines are all in parts of Seattle that are both poorer and more diverse than the city as a whole.”
- Prior to New York City’s fine forgiveness program, according to NYPL’s CEO, “20% of our 400,000 juvenile and young adult patrons had blocked library cards; nearly half of those were concentrated in the poorest quartile of our branches.”
- [American Library Association’s resolution on monetary library fines as a form of social inequity](#)

How do fines affect a library’s relationship with their patrons and staff morale?

- “Not spending dollars to collect dimes.” - Nancy Kreiser from the Contra Costa County Library
- Libraries who charge fines “decide to take the ‘enforcer or tax collector role,’ potentially at the detriment of library usage in general.” ([Journal of Academic Librarianship article](#))
- “Overdue fines are a regressive method of raising revenue, they hurt the most those who can afford them the least, create stress-filled interactions, and require significant amounts of staff time to manage.” - David Seleb from the Oak Park Public Library
- According to Randall Goble from the Kent District Library, “the library spent an estimated \$150k of our payroll dollars on staff time dealing with fines (either collecting the payment or manually waiving them). This staff time could be better focused on providing excellent, positive library service, instead of on negative interactions around fines.”
- In San Diego, [officials calculated that it actually would be saving money](#) if its librarians stopped tracking down patrons to recover books. The city had spent nearly \$1 million to collect \$675,000 in library fees each year.
- [The Denver Post](#) reports that after the Denver Public Library got rid of library fines, residents are returning to the library, with 35 percent of patrons who’d had overdue fines now re-engaging.

Further watching and reading

- Wacek, Dawn. (2018, February). [TED Talk: A Librarian's Case Against Overdue Book Fines](#) (14 minutes)
- Cisneros, J. (2019). [LONG OVERDUE: Eliminating Fines on Overdue Materials to Improve Access to San Francisco Public Library](#). The Office of the Treasurer and Tax Collector.
- Holson, L. M. (2020, February 23). [More Libraries Are Doing Away with Overdue Fines](#). The New York Times.

Fine-Free Implementation at WCCLS

These statements were agreed to by WCCLS and all member libraries in a series of discussions in early July 2020. Due to COVID-19, library patrons will not be assessed any fines through September 30.

Values for the discussion

- We have fees only to encourage the return or replacement of library material.
- We do not use fines and fees to punish library users.

Overdue fines

- No overdue fines will be charged starting [implementation date].
- Existing overdue fines on patron accounts will be deleted on [implementation date].

Processing fees

- *Processing fees are a legacy fee and no longer assessed.*

- Processing fees remaining on accounts will be deleted on [implementation date].

Replacement fees for lost materials

- Replacement fees will continue to be charged.
- Existing replacement fees will *not* be deleted on [implementation date].
- If a lost item is returned in circulating condition, the replacement charge will be removed from the patron's account.

Use of collection agency to encourage the return of long-overdue materials

Important note: collection agency activity for library materials does not impact patrons' credit reports

- Libraries will continue to use collection agency to encourage the return of library materials
- We will increase the threshold at which an account is sent to collections from \$50 to \$100
- We will not pass on the collection agency fee to patrons; libraries will absorb the cost
- Libraries can work with patrons before they are sent to collections, preventing many/most patrons from ever getting contacted if they choose
- We will reevaluate the cooperative use of a collection agency to encourage the return of library materials in one year

Fiscal Impact

At the countywide level, 111,487 people would have \$1,481,920.52 in fees waived from their accounts. This would allow 12,200 people to be able to once again access library services. An additional 11,832 people would continue to be blocked from access, due to replacement charges over \$20 on their accounts. Libraries have committed to working with these still blocked patrons in a proactive and positive way to resolve their accounts, keeping equity principles in mind. Our work to ensure equitable access to libraries is on-going and does not end with this initiative.

A detailed breakdown of these amounts for each member library is in the spreadsheet attached.

With the growth of digital lending (digital books are fine-free) and the elimination of fines on youth materials in 2017, overdue fine revenue has already been shrinking over the past few years. In addition, what fines/fees are assessed is not the same amount as what is collected. For example, 75% of overdue fines that were assessed countywide in FY19-20 were actually collected. Just 7% of replacement fees that were assessed countywide in FY19-20 were actually collected.

Communication Plan

Assuming this recommendation is adopted by the Executive Board and the County's Board of Commissioners, WCCLS will take the lead on communication at the cooperative level. We'll develop a bilingual English/Spanish public communication plan, which will include at least:

- Information and FAQs on wccls.org, including alert banner at the top of the page
- Mass email newsletter to all library cardholders
- "Welcome back" emails to patrons who were previously blocked but are no longer
- Press release and outreach to local reporters
- Social media posts (with paid promotion)
- Consistent communication assets for libraries to use (graphics and messaging)

- Working with individual libraries to determine if additional targeted communication to specific communities or language groups is needed

We will also create support materials and information for library staff including timeline, staff-specific FAQs, etc.

Centralized Online Fine Payment Revenue Distribution

WCCLS proposes to distribute to libraries all revenue that has been collected by WCCLS using the [cooperative-wide online payment portal](#) after we recover the cost to provide the service. This distribution will help offset the loss in fine revenue that may have been budgeted for locally in FY20-21.

From October 1, 2018 through June 30, 2020, WCCLS collected \$84,6990.32 in gross revenue online. The online fine payment service for that time period cost WCCLS \$14,272.69 to deliver. See the spreadsheet attached for detailed distribution amounts. Revenue for each library was determined by which library the patron was registered with at the time they paid the fine.

In July 2021, library directors will look at revenue collected centrally by WCCLS during FY20-21, decide whether the amount merits another distribution and bring a recommendation to the Executive Board.

Next Steps

Executive Board:

- Make decision on this recommendation at your next meeting

County Board of Commissioners:

- WCCLS staff brings Executive Board recommendation to the Board of Commissioners, as well as the online fine payment revenue distribution

Implementation tasks for WCCLS

- Coordinate library director conversation about various related system settings that need to be agreed-upon by [implementation date]
- Work with integrated library system vendor to waive fees
- Adjust system-wide software settings
- Develop and implement public communication campaign
- Build information and resources for library staff support, including updating policies/procedures

WCCLS Fine-Free Proposal

Tualatin City Council
August 24, 2020



Fine-Free Proposal

- Why do we charge fines & fees?
 - We do not use fines & fees to punish library users
 - Fines exist to encourage return or replacement of materials
- Benefits of going fine-free
 - Removes barrier & supports equity goals
 - Increases access to library materials
 - Increases staff efficiency
 - Improves relationships with patrons



Fine-Free Proposal



CITY OF
TUALATIN OREGON



Washington County
Cooperative Library Services

Fine-Free Proposal

- Impact for Tualatin
 - \$17,577 collected in fines last year (\$26,009 assessed)
 - \$119,796 to be waived from 9,233 patron accounts
 - 845 patrons would be free to use the library again
- Impact for WCCLS
 - \$1,481,921 to be waived from 111,487 patron accounts
 - 12,200 people would be free to use the library again



Fine-Free Proposal

- Action to Date
 - July: WCCLS Library Directors recommended proposal
 - August 4: TLAC voted to support proposal
- Next Steps
 - September 23: WCCLS Executive Board to vote on proposal
 - Fall (date to be determined): Washington County Board of Commissioners to vote on proposal





City of Tualatin

CITY OF TUALATIN Staff Report

TO: Honorable Mayor and Members of the City Council
THROUGH: Sherilyn Lombos, City Manager
FROM: Megan George, Assistant to the City Manager
DATE: August 24, 2020

SUBJECT:
2020 Tualatin Community Survey.

EXECUTIVE SUMMARY:

The City contracted with the National Research Center to conduct the National Community Survey™ (NCS) for the fourth time in Tualatin this year. The NCS assesses the “livability” of Tualatin based on statistically valid survey results from residents in the community. The NCS was selected for a variety of reasons:

- NCS is part of a proven performance measurement program used nationwide and is the only community survey endorsed by ICMA and the National League of Cities.
- NCS provides benchmark comparisons to their entire database of over 600 communities nationwide and custom benchmark comparisons to communities in the west with populations between 10,000 – 75,000.
- NCS provides a non-scientific web survey in addition to the statistically valid survey, which opened the opportunity to all residents to rate the City’s services.
- Tualatin conducted the NCS in 2010, 2013, and 2016, so data can be benchmarked with previous years.

The NCS captures resident’s opinions considering ten central facets of community: (1) Economy; (2) Mobility; (3) Community design; (4) Utilities; (5) Safety; (6) Natural Environment; (7) Parks and Recreation; (8) Health and Wellness; (9) Education, Arts, and Culture; and (10) Inclusivity and Engagement. The *Community Livability Report* (attached) highlights resident feedback in each of those areas compared to the results from 2016 and the national benchmark.

The National Research Center prepared four reports, currently in draft form, which are included as attachments. Following the council’s discussion, staff will direct the National Research Center to finalize the reports.

ATTACHMENTS:

- Community Livability Report
- Technical Appendices

- Trends Over Time
- Supplemental Online Survey Results

THE NCS™

The National Community Survey™

Tualatin, OR

Community Livability Report

2020

DRAFT



POWERED BY POLCO

National Research Center, Inc.
2955 Valmont Road Suite 300
Boulder, Colorado 80301
n-r-c.com • 303-444-7863



Leaders at the Core of Better Communities

International City/County Management Association
777 North Capitol Street NE Suite 500
Washington, DC 20002
icma.org • 800-745-8780

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The National Community Survey™
© 2001-2020 National Research Center, Inc.

The NCS™ is presented by NRC in collaboration with ICMA.

NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Tualatin. The phrase “livable community” is used here to evoke a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts and Culture
- Inclusivity & Engagement



The Community Livability Report provides the opinions of a representative sample of 570 residents of the City of Tualatin. The margin of error around any reported percentage is 4% for all respondents and the response rate for the 2020 survey was 17%. The full description of methods used to garner these opinions can be found in the *Technical Appendices* provided under separate cover.

Overview of Results

Residents applaud streets and have seen improvements in traffic flow and car travel.

Residents' were very pleased with streets and evaluations of street repair, street cleaning, and street lighting were exceptional and higher than the national benchmarks. Residents' ratings of traffic flow on major streets and ease of travel by car improved from 2016 to 2020. About 8 in 10 respondents positively reviewed ease of walking, while 6 in 10 favorably rated ease of public parking, ease of travel by car, ease of travel by bicycle, and bus or transit services. Similar to levels observed in comparison communities nationwide, about 6 in 10 residents reported walking or biking instead of driving, 4 in 10 reporting carpooling, and one-quarter had used public transportation.

Community members are pleased with Community Design, but declines in some ratings could be areas of concern.

At least 7 in 10 survey participants favorably reviewed the overall appearance of Tualatin, their neighborhood as a place to live, well-designed neighborhoods, and the preservation of the historical or cultural character of the community. About 6 in 10 Tualatin residents gave high marks to the overall design or layout of Tualatin's residential and commercial areas, the overall quality of new development, well-planned residential growth, public places, and code enforcement; these ratings were on par with comparison communities. However, respondents' reviews of the overall quality of new development, the overall appearance of Tualatin, and public places declined from 2016 to 2020.

Survey participants value the Economy in Tualatin.

About 8 in 10 community members favorably rated the overall economic health of Tualatin. Assessments of Tualatin as a place to work, employment opportunities, and the overall quality of business and services establishments in Tualatin (improved from 2016 to 2020) were outstanding and higher than the national benchmarks. Similar to comparison communities across the country, roughly two-thirds of respondents gave high marks to economic development, the variety of business and service establishments in Tualatin, and shopping opportunities (declined from 2016 to 2020). However, fewer Tualatin residents believed the economy would have a positive impact on their income in 2020 compared to 2016, possibly highlighted by the COVID-19 crisis.

Tualatin residents' trust in City Government is high.

At least 7 in 10 Tualatin residents gave high marks to the City being honest, treating all residents fairly, the overall customer service by Tualatin employees, and the City generally acting in the best interest of the community; these ratings were higher than the national averages. In 2020, more residents positively rated the job Tualatin government does at welcoming resident involvement and being honest compared to 2016. About 7 in 10 respondents reported that they considered the City website to be a major source for obtaining information about the City of Tualatin government and its activities, events, and services.

Facets of Livability

Ratings of importance were compared to ratings of quality to help guide City staff and officials with decisions on future resource allocation and strategic planning areas. When competition for limited resources demands that efficiencies or cutbacks be instituted, it is wise not only to know what facets are deemed most important to residents' quality of life, but which among the most important are perceived to be of relatively lower quality in your community. It is these facets of community livability – more important facets perceived as being of lower quality – to which attention needs to be paid first.

		QUALITY		
		LOWER	SIMILAR	HIGHER
IMPORTANCE	HIGHER			
	SIMILAR	<ul style="list-style-type: none"> • Mobility 	<ul style="list-style-type: none"> • Economy • Community Design • Utilities • Safety • Parks and Recreation • Health and Wellness 	<ul style="list-style-type: none"> • Natural Environment
	LOWER		<ul style="list-style-type: none"> • Education, Culture, and the Arts • Inclusivity and Engagement 	

FIGURE 1: QUALITY OF FACETS OF LIVABILITY- SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2016 to 2020	2020 rating
Overall economic health of Tualatin	↔	↔	83%
Overall quality of the transportation system in Tualatin	↓	↔	60%
Overall design or layout of Tualatin's residential and commercial areas	↔	↔	61%
Overall quality of the utility infrastructure in Tualatin	↔	*	85%
Overall feeling of safety in Tualatin	↔	↔	86%
Overall quality of natural environment in Tualatin	↑	↔	91%
Overall quality of parks and recreation opportunities	↔	*	89%
Overall health and wellness opportunities in Tualatin	↔	↔	81%
Overall opportunities for education, culture, and the arts	↔	↓	61%
Residents' connection and engagement with their community	↔	*	62%

FIGURE 2: IMPORTANCE OF FACETS OF LIVABILITY- SUMMARY

Percent essential or very important	Comparison to benchmark	Change 2016 to 2020	2020 rating
Overall economic health of Tualatin	↔	↔	91%
Overall quality of the transportation system in Tualatin	↔	↓	85%
Overall design or layout of Tualatin's residential and commercial areas	↔	↔	75%
Overall quality of the utility infrastructure in Tualatin	↔	*	83%
Overall feeling of safety in Tualatin	↔	↔	89%
Overall quality of natural environment in Tualatin	↔	↔	87%
Overall quality of parks and recreation opportunities	↔	*	83%
Overall health and wellness opportunities in Tualatin	↔	↑	76%
Overall opportunities for education, culture, and the arts	↓	↔	69%
Residents' connection and engagement with their community	↓↓	↓	64%

Legend

↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower * Not available

Quality of Life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

OVERALL QUALITY OF LIFE IN Tualatin

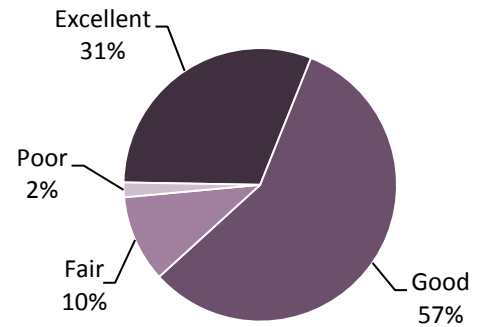


FIGURE 3: QUALITY OF LIFE IN TUALATIN

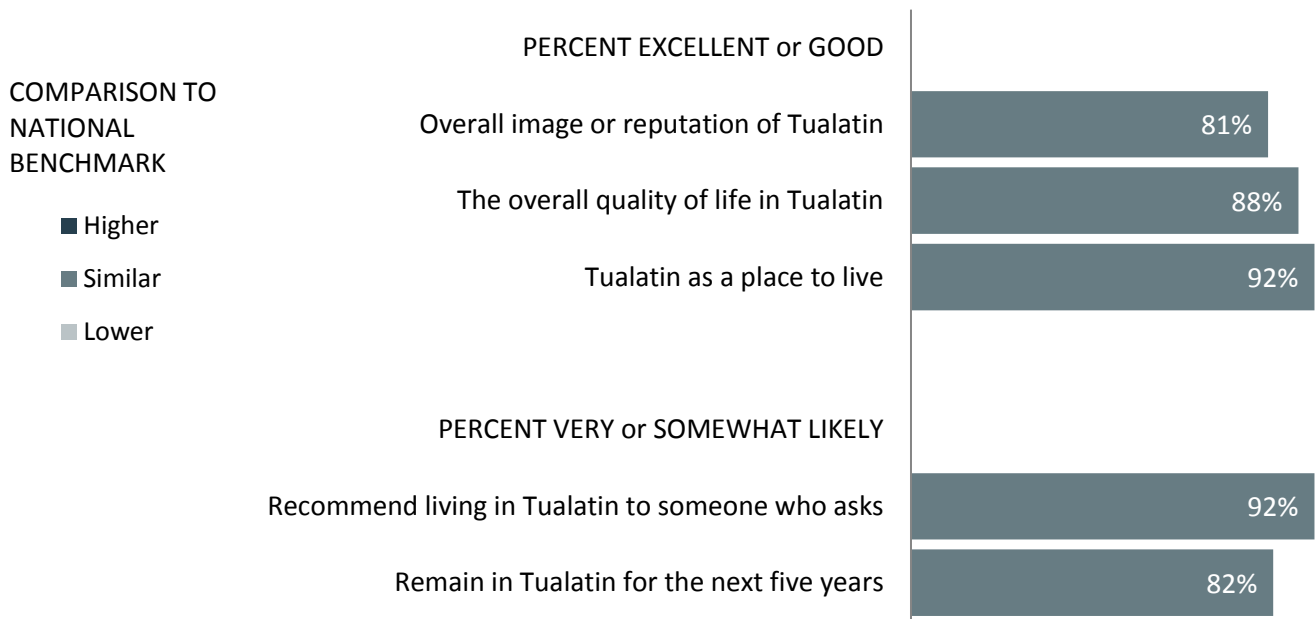


FIGURE 4: QUALITY OF LIFE IN TUALATIN - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2016 to 2020	2020 rating
Overall image or reputation of Tualatin	↔	↔	81%
The overall quality of life in Tualatin	↔	↔	88%
Tualatin as a place to live	↔	↔	92%

FIGURE 5: RECOMMEND TUALATIN - SUMMARY

Percent very or somewhat likely	Comparison to benchmark	Change 2016 to 2020	2020 rating
Recommend living in Tualatin to someone who asks	↔	↔	92%
Remain in Tualatin for the next five years	↔	↔	82%

Legend

↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower * Not available

Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

OVERALL CONFIDENCE IN Tualatin GOVERNMENT

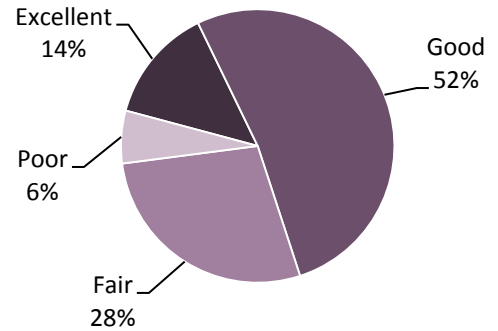


FIGURE 6: GOVERNMENT PERFORMANCE AND SERVICES

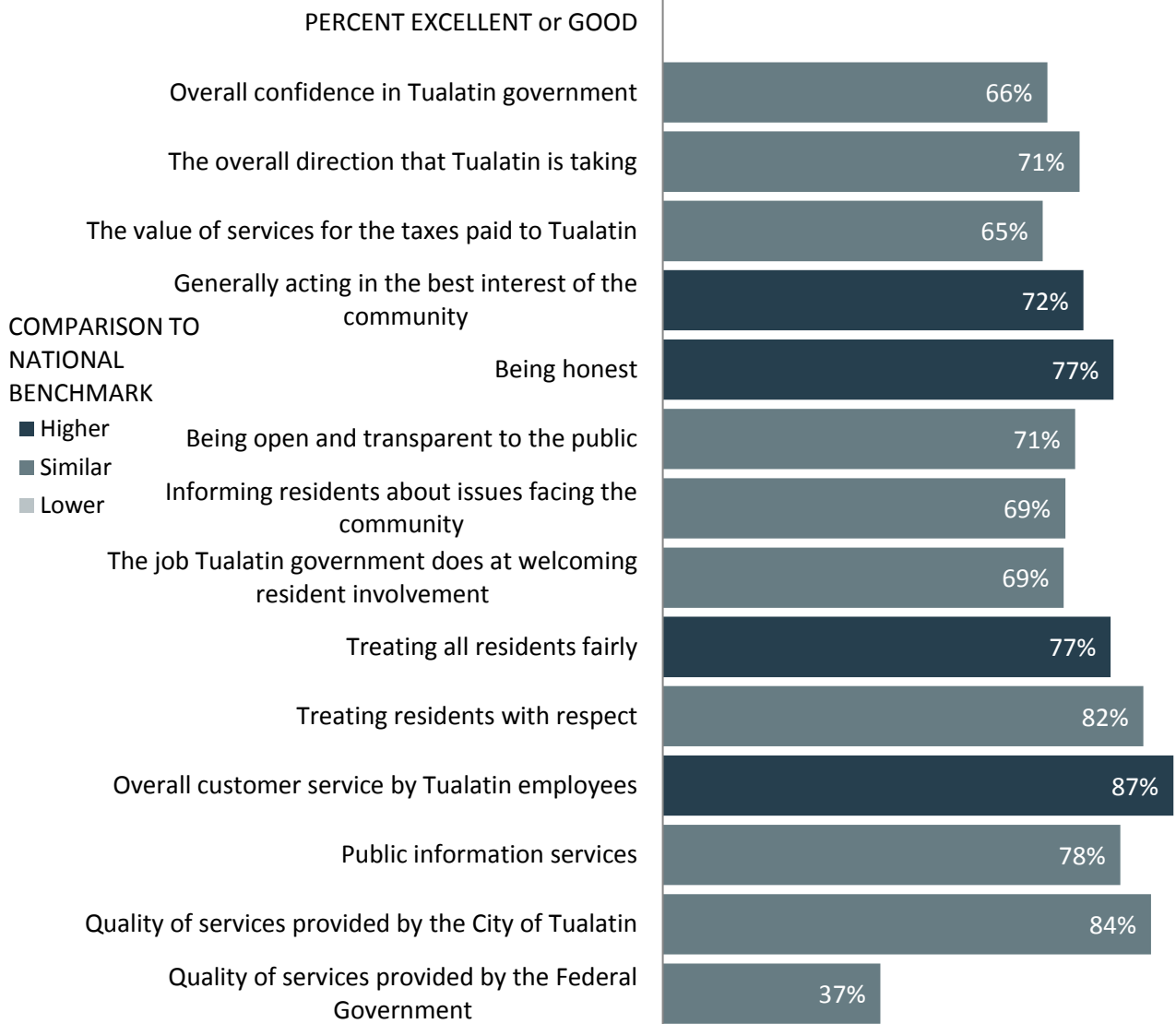


FIGURE 7: GOVERNMENT PERFORMANCE AND SERVICES - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2016 to 2020	2020 rating
Overall confidence in Tualatin government	↔	↔	66%
The overall direction that Tualatin is taking	↔	↔	71%
The value of services for the taxes paid to Tualatin	↔	↔	65%
Generally acting in the best interest of the community	↑	↔	72%
Being honest	↑	↑	77%
Being open and transparent to the public	↔	*	71%
Informing residents about issues facing the community	↔	*	69%
The job Tualatin government does at welcoming resident involvement	↔	↑	69%
Treating all residents fairly	↑	↔	77%
Treating residents with respect	↔	*	82%
Overall customer service by Tualatin employees	↑	↔	87%
Public information services	↔	↔	78%
Quality of services provided by the City of Tualatin	↔	↔	84%
Quality of services provided by the Federal Government	↔	↔	37%

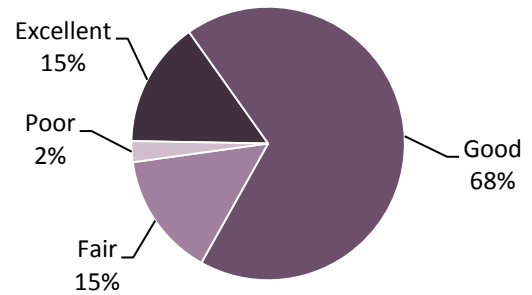
Legend

↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower * Not available

Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

OVERALL ECONOMIC HEALTH OF Tualatin



What impact, if any, do you think the economy will have on your family income in the next 6 months?

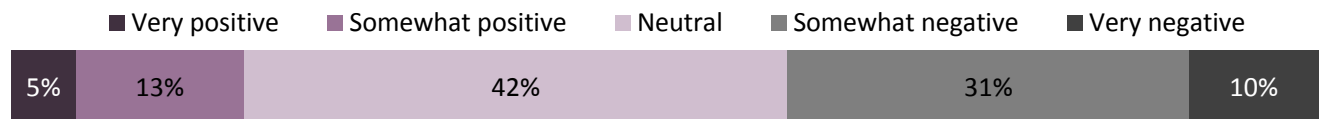


FIGURE 8: ECONOMIC HEALTH

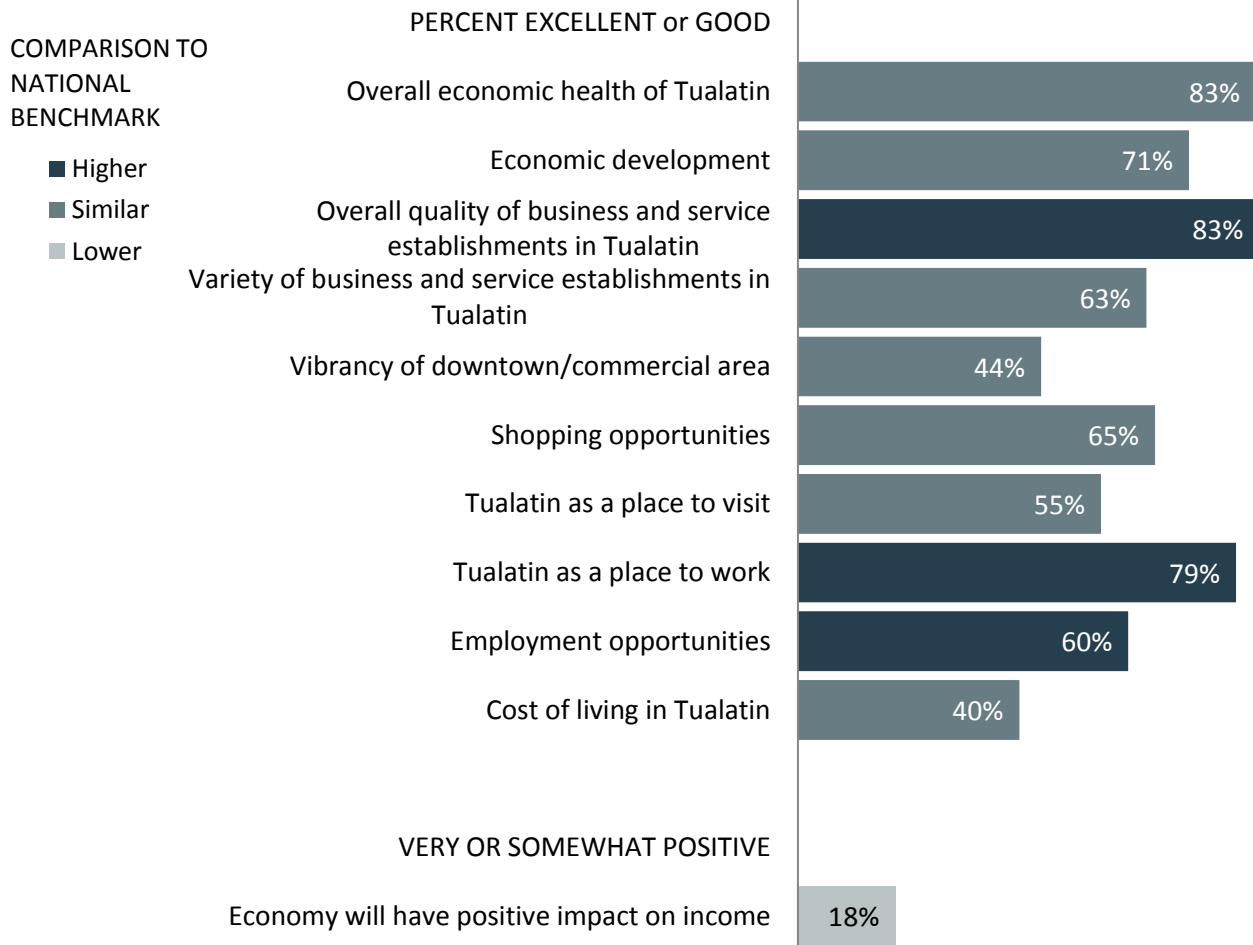


FIGURE 9: ECONOMIC HEALTH - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2016 to 2020	2020 rating
Overall economic health of Tualatin	↔	↔	83%
Economic development	↔	↔	71%
Overall quality of business and service establishments in Tualatin	↑	↑	83%
Variety of business and service establishments in Tualatin	↔	*	63%
Vibrancy of downtown/commercial area	↔	↔	44%
Shopping opportunities	↔	↓	65%
Tualatin as a place to visit	↔	↔	55%
Tualatin as a place to work	↑	↔	79%
Employment opportunities	↑	↔	60%
Cost of living in Tualatin	↔	↔	40%

FIGURE 10: ECONOMIC IMPACT - SUMMARY

Percent very or somewhat positive	Comparison to benchmark	Change 2016 to 2020	2020 rating
Economy will have positive impact on income	↓	↓	18%

FIGURE 11: HOUSING COST - SUMMARY

Percent for whom housing costs are NOT 30% or more of household income	Comparison to benchmark	Change 2016 to 2020	2020 rating
NOT experiencing housing costs stress	↓	↔	58%

Legend

↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower * Not available

Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work and play in the community.

OVERALL QUALITY OF THE TRANSPORTATION SYSTEM IN Tualatin

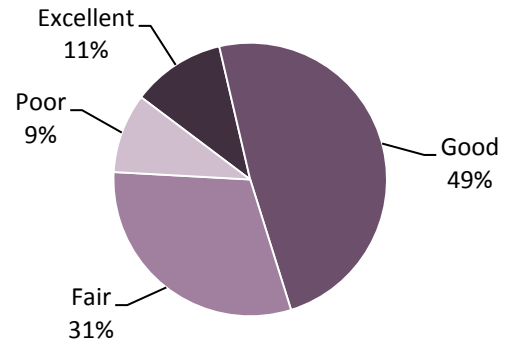


FIGURE 12: MOBILITY IN TUALATIN

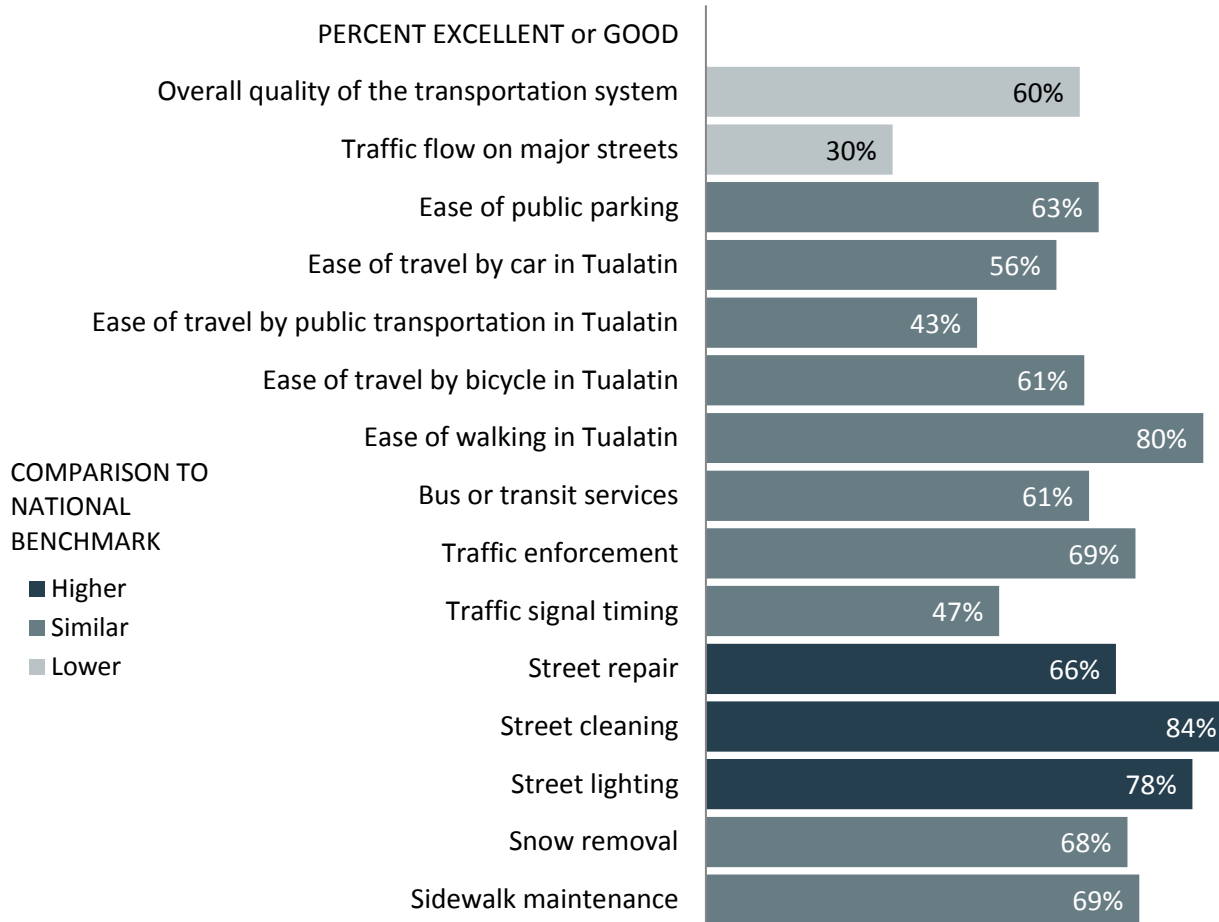


FIGURE 13: USE OF ALTERNATIVE TRANSPORTATION MODES

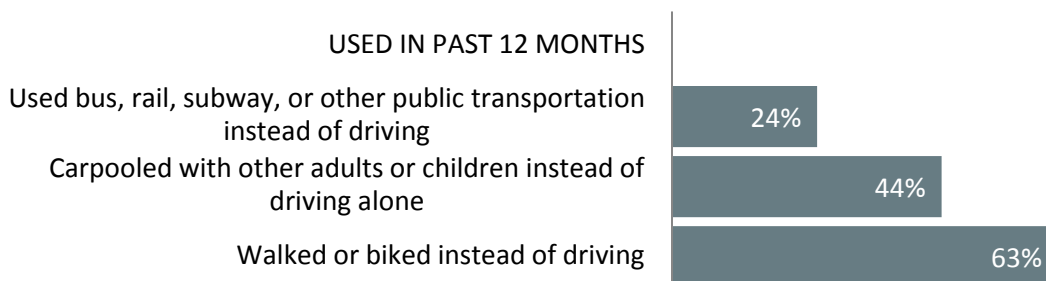


FIGURE 14: MOBILITY IN TUALATIN - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2016 to 2020	2020 rating
Overall quality of the transportation system in Tualatin	↓	↔	60%
Traffic flow on major streets	↓	↑	30%
Ease of travel by car in Tualatin	↔	↑	56%
Ease of travel by public transportation in Tualatin	↔	↔	43%
Ease of travel by bicycle in Tualatin	↔	↔	61%
Ease of walking in Tualatin	↔	↔	80%
Ease of public parking	↔	↔	63%
Bus or transit services	↔	↓	61%
Traffic enforcement	↔	↔	69%
Traffic signal timing	↔	↔	47%
Street repair	↑	↔	66%
Street cleaning	↑	↔	84%
Street lighting	↑	↔	78%
Snow removal	↔	↔	68%
Sidewalk maintenance	↔	↔	69%

FIGURE 15: USE OF ALTERNATIVE TRANSPORTATION MODES - SUMMARY

Percent who did this in past 12 months	Comparison to benchmark	Change 2016 to 2020	2020 rating
Used bus, rail, subway, or other public transportation instead of driving	↔	↔	24%
Carpooled with other adults or children instead of driving alone	↔	↔	44%
Walked or biked instead of driving	↔	↔	63%

Legend

↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower * Not available

Community Design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

OVERALL DESIGN OR LAYOUT OF TUALATIN'S RESIDENTIAL AND COMMERCIAL AREAS

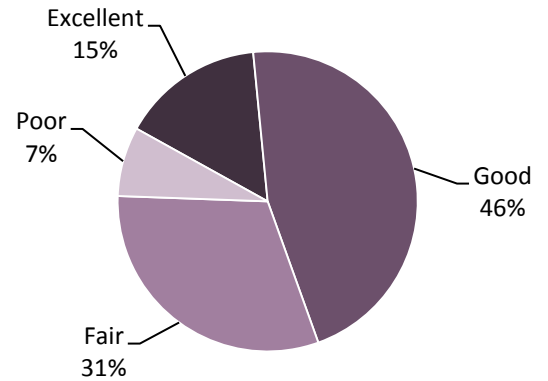


FIGURE 16: COMMUNITY DESIGN

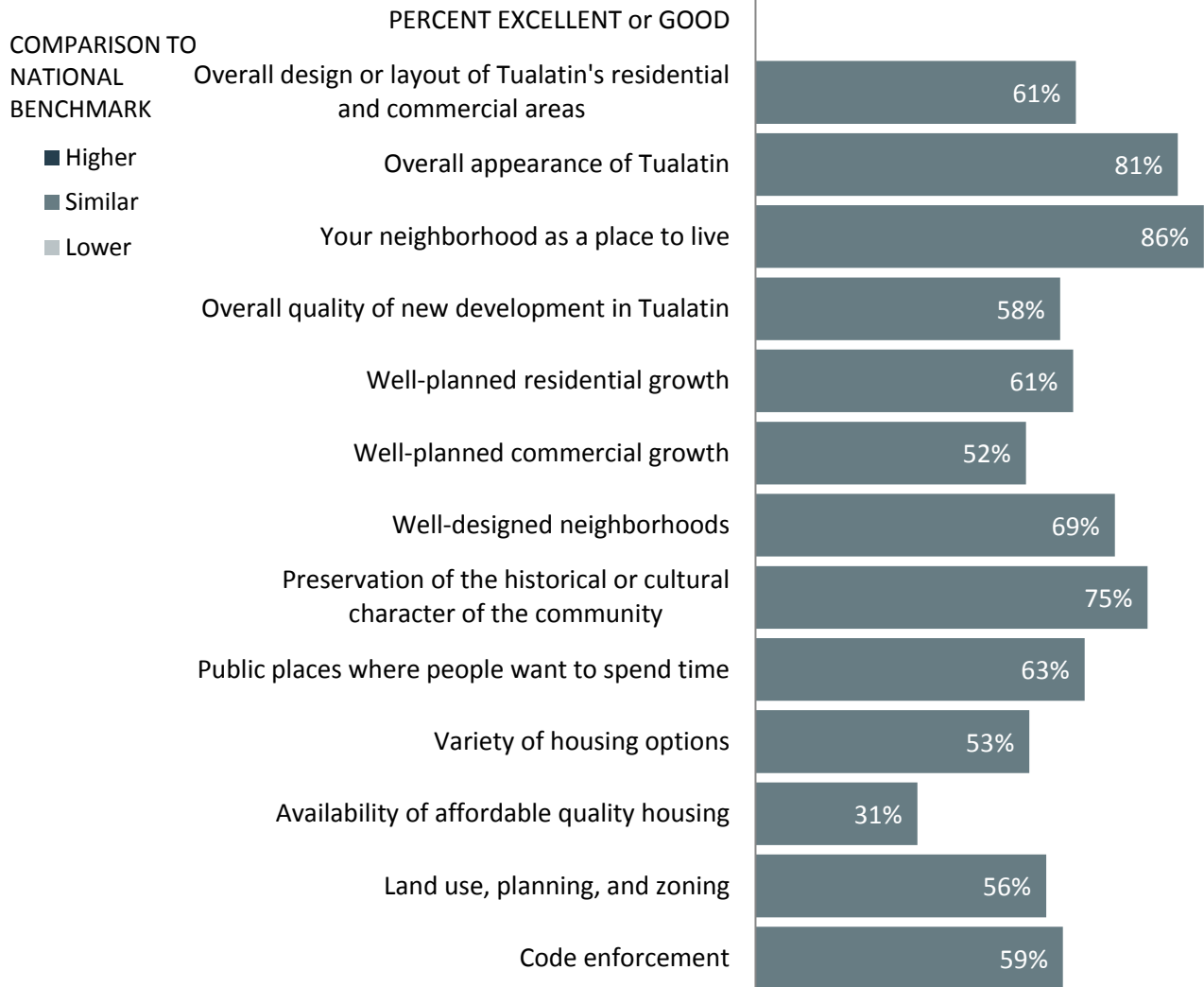


FIGURE 17: COMMUNITY DESIGN - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2016 to 2020	2020 rating
Overall design or layout of Tualatin's residential and commercial areas	↔	↔	61%
Overall appearance of Tualatin	↔	↓	81%
Your neighborhood as a place to live	↔	↔	86%
Overall quality of new development in Tualatin	↔	↓	58%
Well-planned residential growth	↔	*	61%
Well-planned commercial growth	↔	*	52%
Well-designed neighborhoods	↔	*	69%
Preservation of the historical or cultural character of the community	↔	*	75%
Public places where people want to spend time	↔	↓	63%
Variety of housing options	↔	↔	53%
Availability of affordable quality housing	↔	↔	31%
Land use, planning, and zoning	↔	↔	56%
Code enforcement	↔	↔	59%

Legend

↑↑ Much higher

↑ Higher

↔ Similar

↓ Lower

↓↓ Much lower

* Not available

Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

OVERALL QUALITY OF THE UTILITY INFRASTRUCTURE IN Tualatin

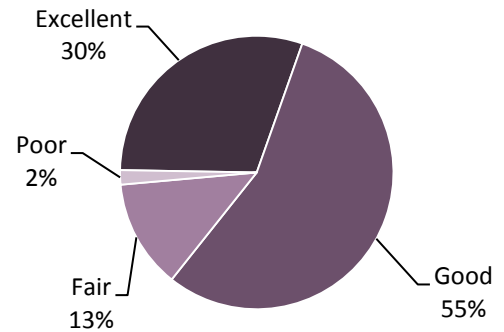


FIGURE 18: UTILITES

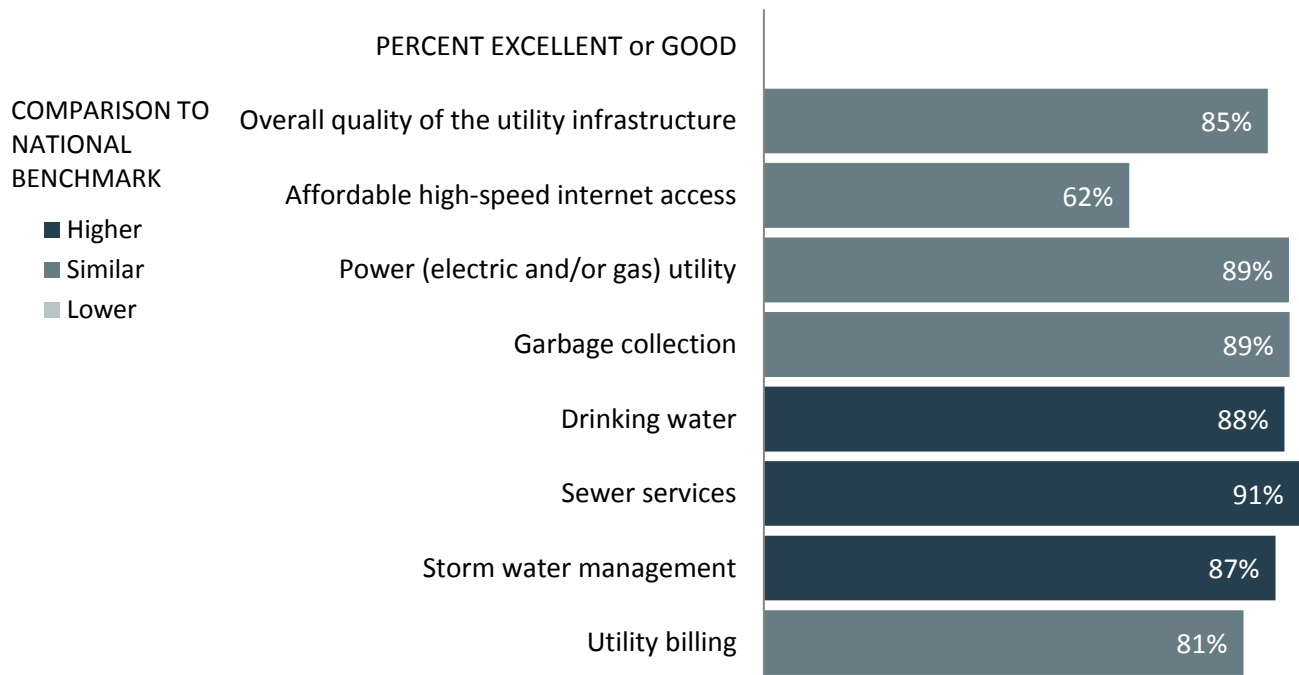


FIGURE 19: UTILITES - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2016 to 2020	2020 rating
Overall quality of the utility infrastructure in Tualatin	↔	*	85%
Affordable high-speed internet access	↔	*	62%
Power (electric and/or gas) utility	↔	↔	89%
Garbage collection	↔	↔	89%
Drinking water	↑	↔	88%
Sewer services	↑	↔	91%
Storm water management	↑	↔	87%
Utility billing	↔	↔	81%

Legend

↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower * Not available

Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust Safety-related services is essential to residents' quality of life.

OVERALL FEELING OF SAFETY IN Tualatin

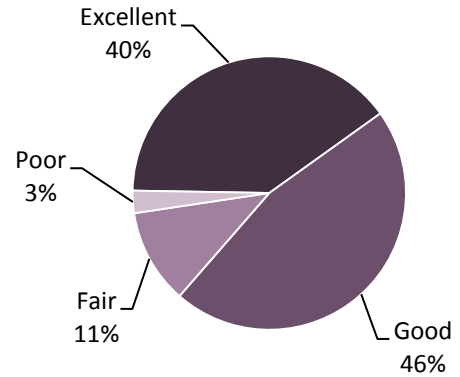


FIGURE 20: SAFETY IN TUALATIN

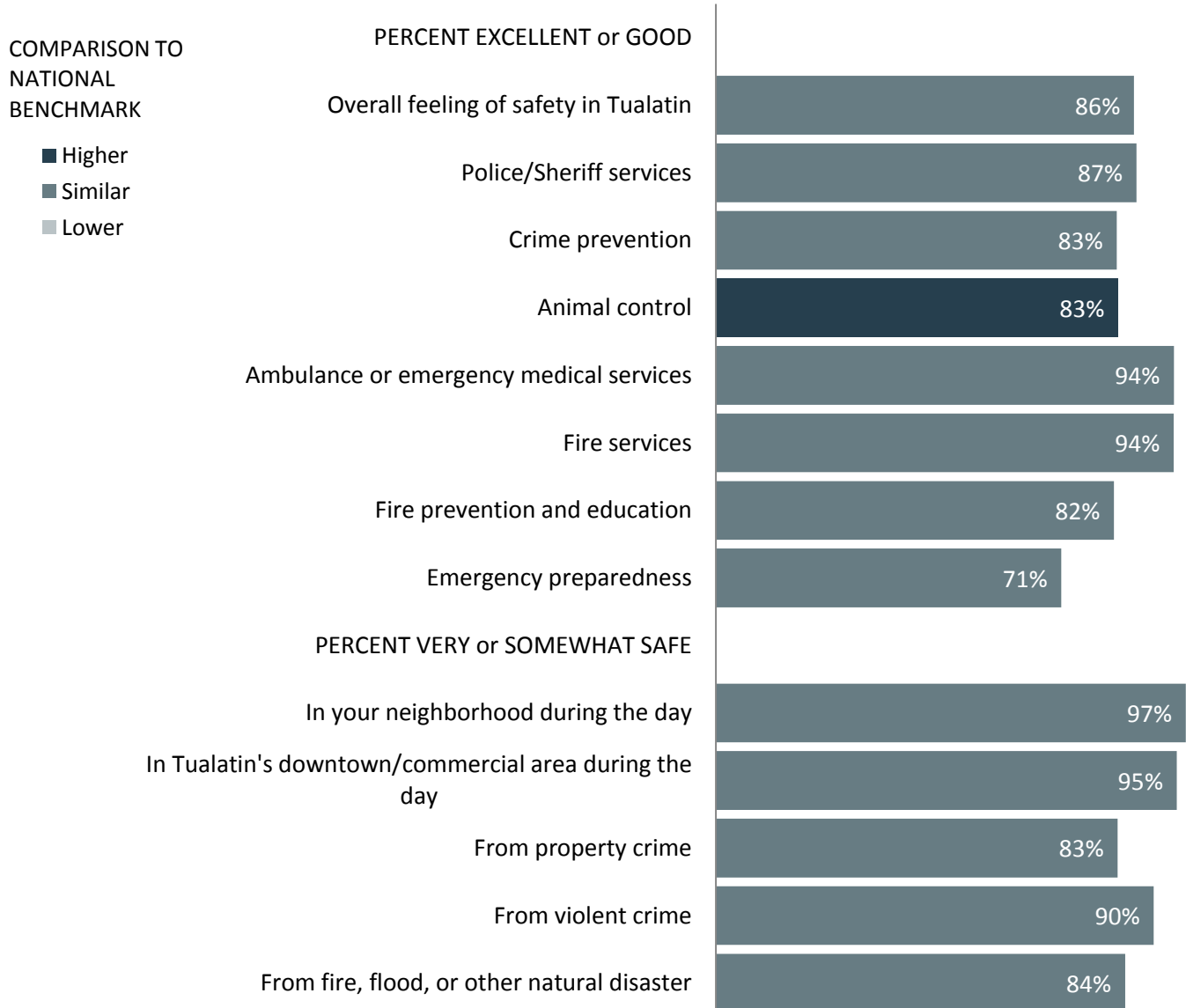


FIGURE 21: SAFETY-RELATED SERVICES - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2016 to 2020	2020 rating
Overall feeling of safety in Tualatin	↔	↔	86%
Police/Sheriff services	↔	↔	87%
Crime prevention	↔	↔	83%
Animal control	↑	↔	83%
Ambulance or emergency medical services	↔	↔	94%
Fire services	↔	↔	94%
Fire prevention and education	↔	↔	82%
Emergency preparedness	↔	↑	71%

FIGURE 22: FEELINGS OF SAFETY- SUMMARY

Percent who feel very or somewhat safe	Comparison to benchmark	Change 2016 to 2020	2020 rating
In your neighborhood during the day	↔	↔	97%
In Tualatin's downtown/commercial area during the day	↔	↔	95%
From property crime	↔	*	83%
From violent crime	↔	*	90%
From fire, flood, or other natural disaster	↔	*	84%

Legend

↑↑ Much higher

↑ Higher

↔ Similar

↓ Lower

↓↓ Much lower

* Not available

Natural Environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

OVERALL QUALITY OF NATURAL ENVIRONMENT IN Tualatin

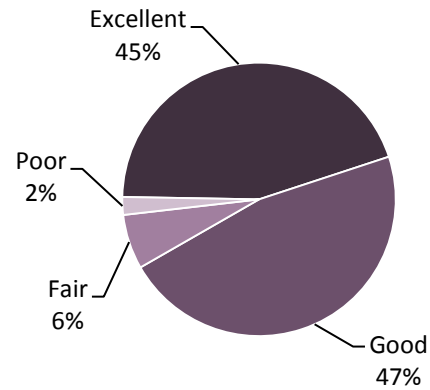


FIGURE 23: NATURAL ENVIRONMENT

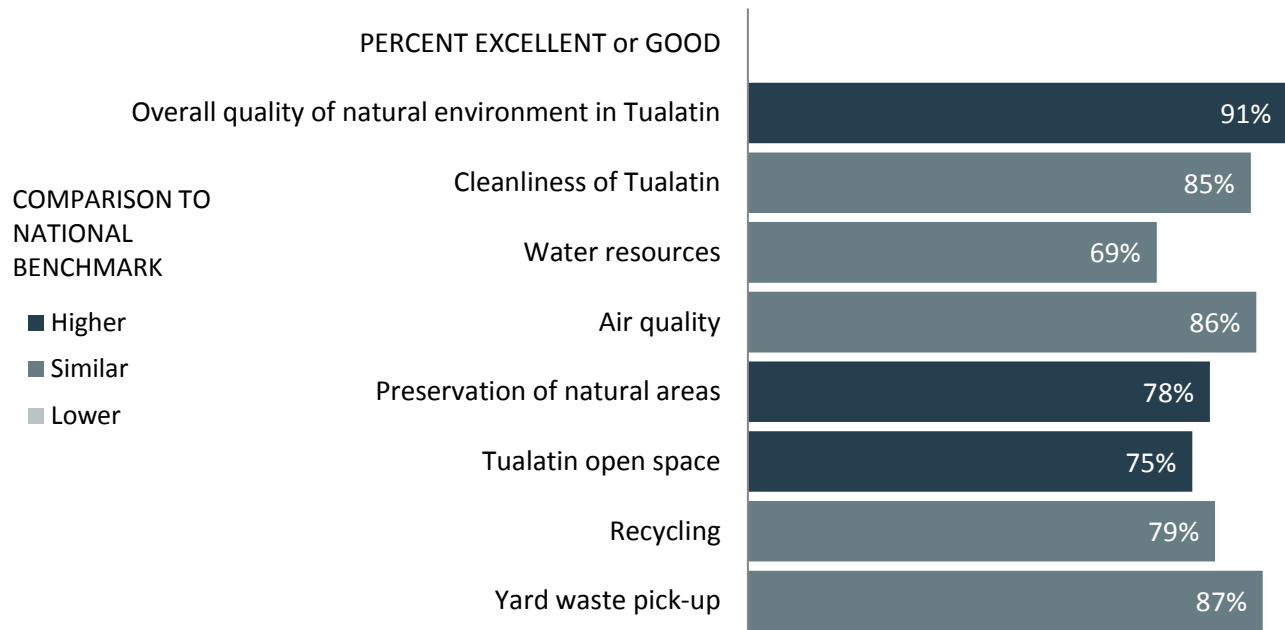


FIGURE 24: NATURAL ENVIRONMENT - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2016 to 2020	2020 rating
Overall quality of natural environment in Tualatin	↑	↔	91%
Cleanliness of Tualatin	↔	↔	85%
Water resources	↔	*	69%
Air quality	↔	↔	86%
Preservation of natural areas	↑	↔	78%
Tualatin open space	↑	↔	75%
Recycling	↔	↓	79%
Yard waste pick-up	↔	↔	87%

Legend

↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower * Not available

Parks and Recreation

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."
 - National Recreation and Park Association

OVERALL QUALITY OF PARKS AND RECREATION OPPORTUNITIES IN TUALATIN

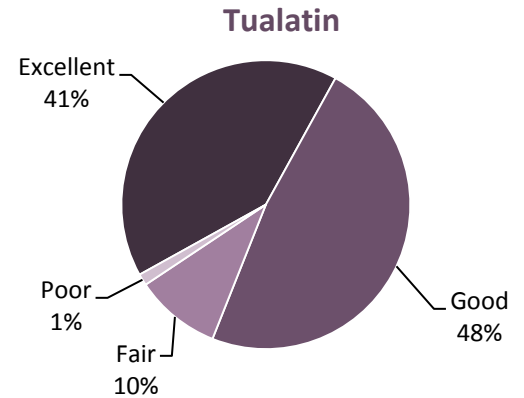


FIGURE 25: PARKS AND RECREATION



FIGURE 26: PARKS AND RECREATION - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2016 to 2020	2020 rating
Overall quality of parks and recreation opportunities	↔	*	89%
Availability of paths and walking trails	↑	↔	82%
City parks	↔	↔	88%
Recreational opportunities	↔	↔	72%
Recreation programs or classes	↔	↔	73%
Recreation centers or facilities	↔	↔	67%
Fitness opportunities	↔	↔	82%

Legend

↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower * Not available

Health and Wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

HEALTH AND WELLNESS OPPORTUNITIES IN Tualatin

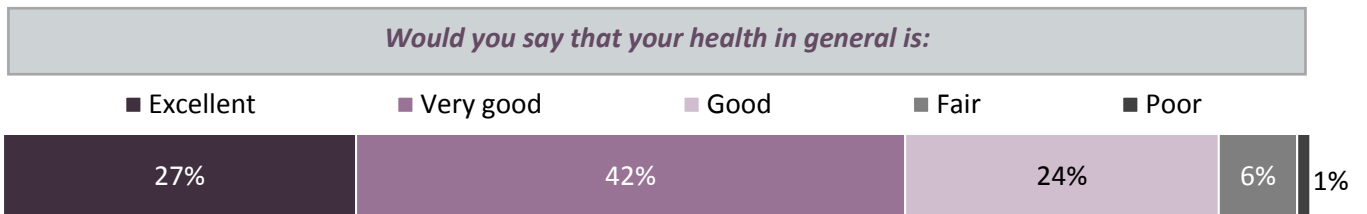
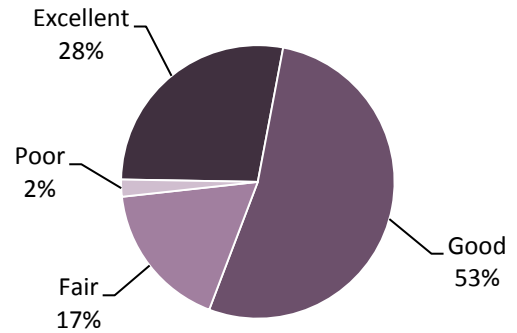


FIGURE 27: HEALTH AND WELLNESS

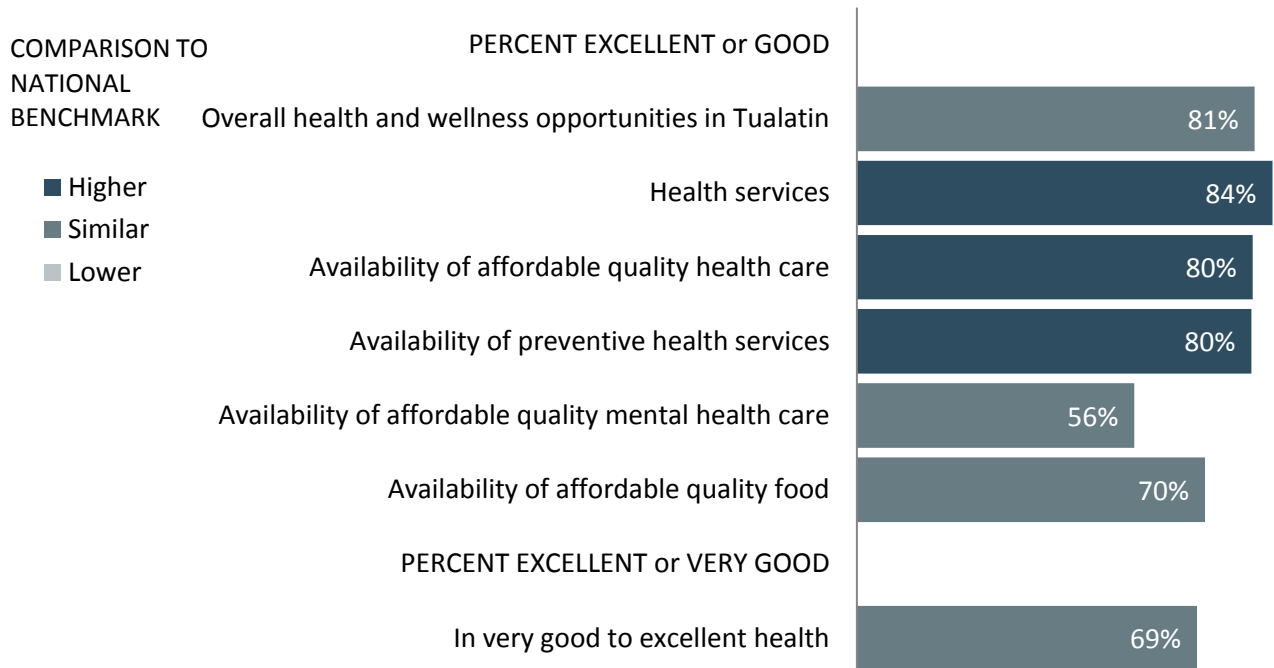


FIGURE 28: HEALTH AND WELLNESS - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2016 to 2020	2020 rating
Overall health and wellness opportunities in Tualatin	↔	↔	81%
Health services	↑	↔	84%
Availability of affordable quality health care	↑	↔	80%
Availability of preventive health services	↑	↔	80%
Availability of affordable quality mental health care	↔	↔	56%
Availability of affordable quality food	↔	↔	70%

FIGURE 29: PERSONAL HEALTH - SUMMARY

	Comparison to benchmark	Change 2016 to 2020	2020 rating
In very good to excellent health	↔	↔	69%

Legend

↑↑ Much higher

↑ Higher

↔ Similar

↓ Lower

↓↓ Much lower

* Not available

Education, Arts, and Culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

OVERALL OPPORTUNITIES FOR EDUCATION, CULTURE, AND THE ARTS IN Tualatin

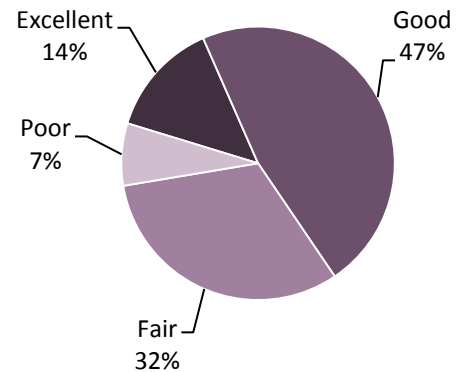


FIGURE 30: EDUCATION, ARTS AND CULTURE

COMPARISON TO NATIONAL BENCHMARK

- Higher
- Similar
- Lower

PERCENT EXCELLENT or GOOD

- Overall opportunities for education, culture, and the arts
- Opportunities to attend cultural/arts/music activities
- Opportunities to attend special events and festivals
- Community support for the arts
- Public library services
- Availability of affordable quality child care/preschool
- K-12 education
- Adult educational opportunities

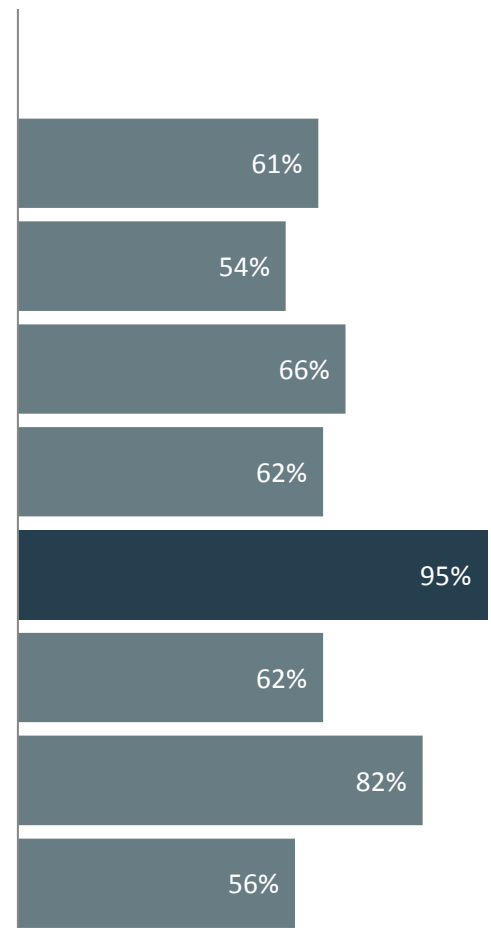


FIGURE 31: EDUCATION, ARTS AND CULTURE - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2016 to 2020	2020 rating
Overall opportunities for education, culture, and the arts	↔	↓	61%
Opportunities to attend cultural/arts/music activities	↔	↓	54%
Opportunities to attend special events and festivals	↔	↓	66%
Community support for the arts	↔	*	62%
Public library services	↑	↔	95%
Availability of affordable quality child care/preschool	↔	↔	62%
K-12 education	↔	↔	82%
Adult educational opportunities	↔	↔	56%

Legend

↑↑ Much higher

↑ Higher

↔ Similar

↓ Lower

↓↓ Much lower

* Not available

Inclusivity and Engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.

RESIDENTS' CONNECTION AND ENGAGEMENT WITH THEIR COMMUNITY

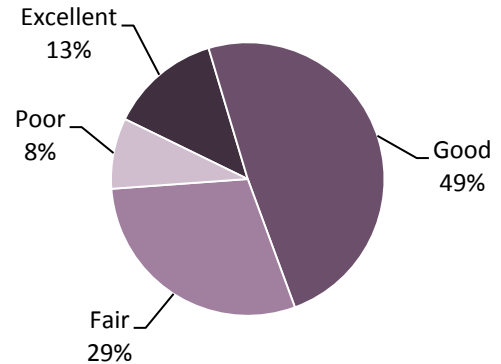


FIGURE 32: INCLUSIVITY & ENGAGEMENT

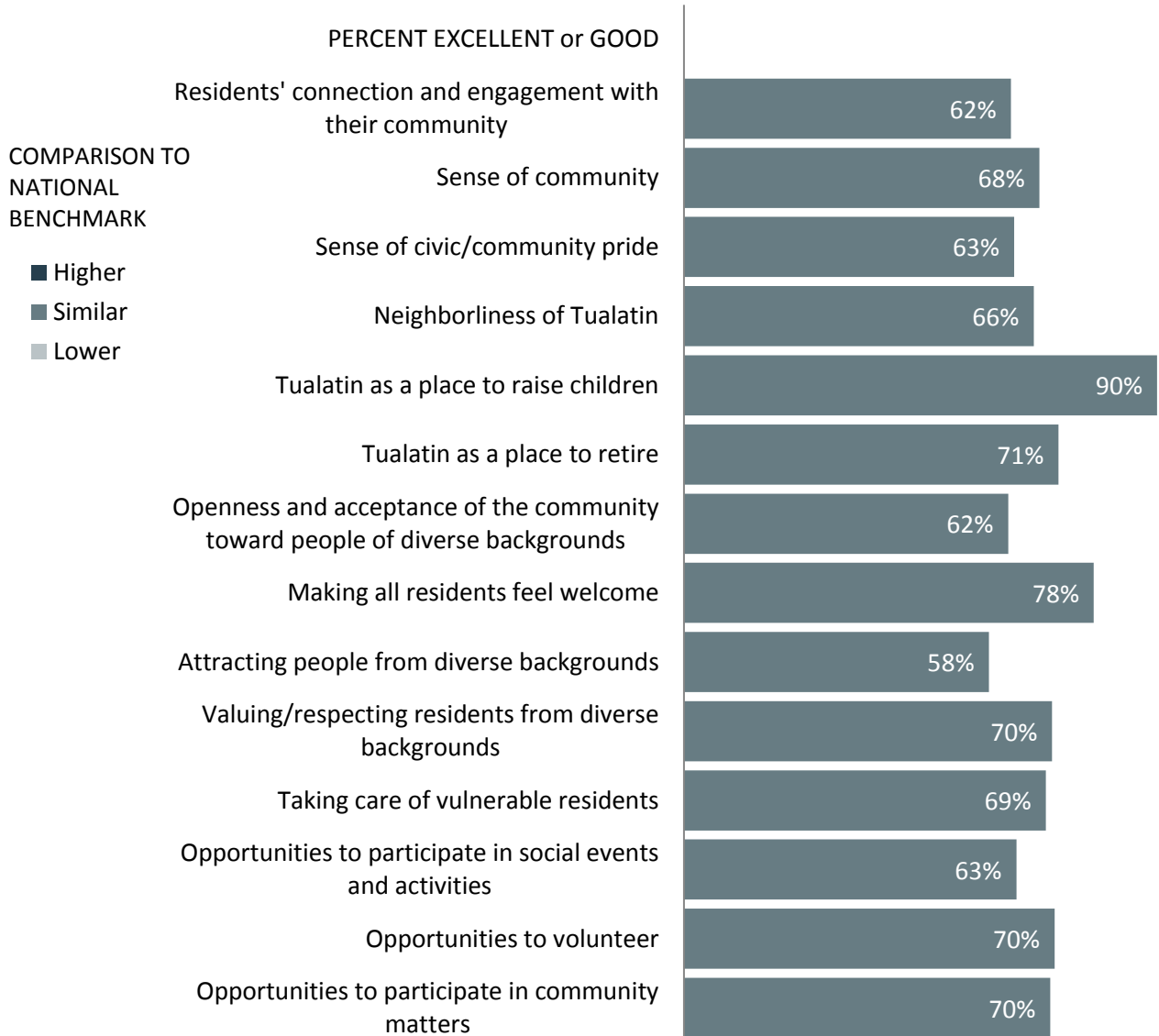


FIGURE 33: INCLUSIVITY & ENGAGEMENT - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2016 to 2020	2020 rating
Residents' connection and engagement with their community	↔	*	62%
Sense of community	↔	↔	68%
Sense of civic/community pride	↔	*	63%
Neighborliness of Tualatin	↔	↔	66%
Tualatin as a place to raise children	↔	↔	90%
Tualatin as a place to retire	↔	↔	71%
Openness and acceptance of the community toward people of diverse backgrounds	↔	↔	62%
Making all residents feel welcome	↔	*	78%
Attracting people from diverse backgrounds	↔	*	58%
Valuing/respecting residents from diverse backgrounds	↔	*	70%
Taking care of vulnerable residents	↔	*	69%
Opportunities to participate in social events and activities	↔	↔	63%
Opportunities to volunteer	↔	↔	70%
Opportunities to participate in community matters	↔	↔	70%

Legend

↑↑ Much higher

↑ Higher

↔ Similar

↓ Lower

↓↓ Much lower

* Not available

FIGURE 34: RESIDENTS' PARTICIPATION LEVELS

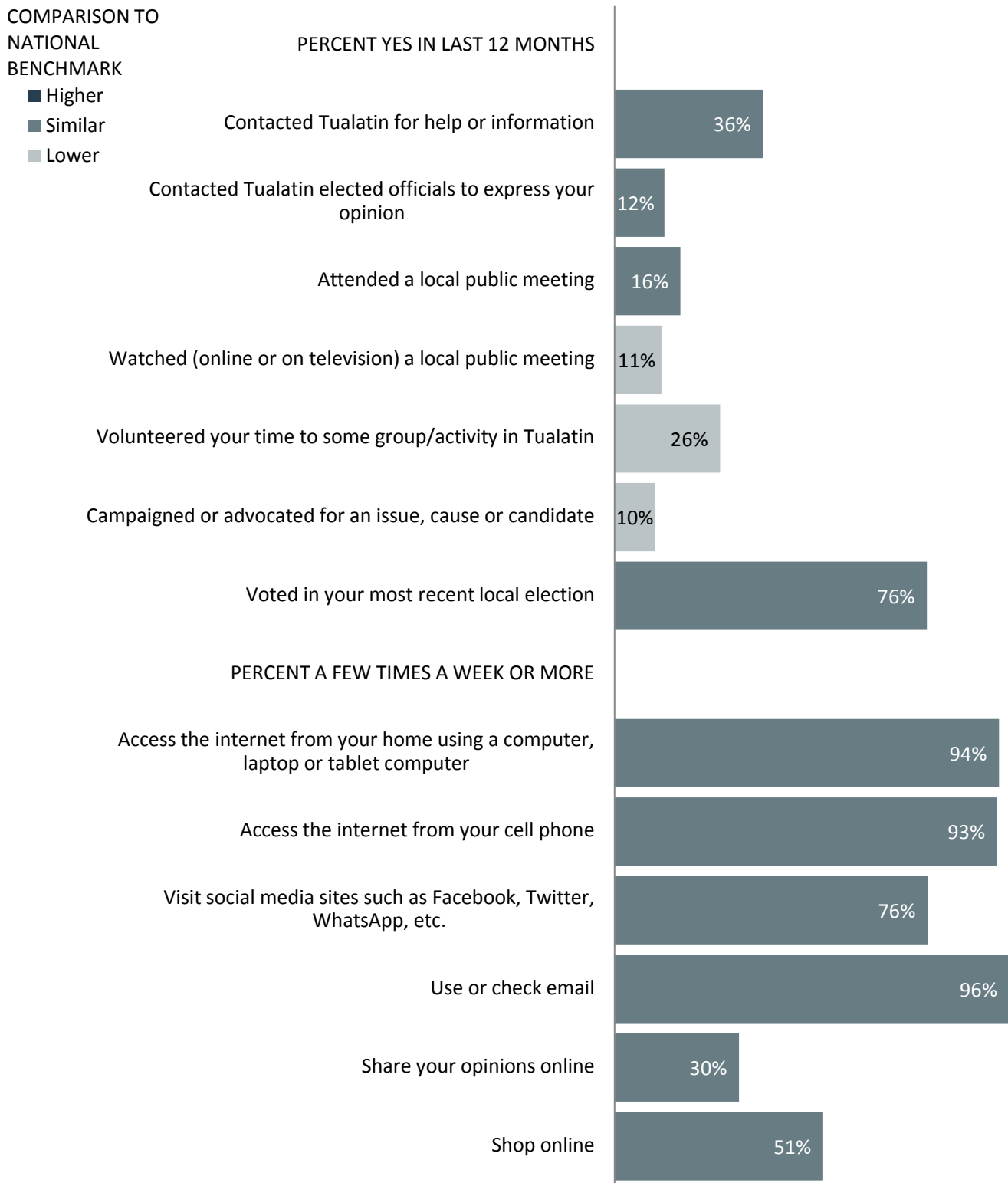


FIGURE 35: RESIDENTS’ PARTICIPATION IN LAST 12 MONTHS- SUMMARY

Percent who had done each in last 12 months	Comparison to benchmark	Change 2016 to 2020	2020 rating
Contacted Tualatin for help or information	↔	↔	36%
Contacted Tualatin elected officials to express your opinion	↔	↔	12%
Attended a local public meeting	↔	↔	16%
Watched (online or on television) a local public meeting	↓	↔	11%
Volunteered your time to some group/activity in Tualatin	↓	↔	26%
Campaigned or advocated for an issue, cause or candidate	↓	↔	10%
Voted in your most recent local election	↔	*	76%

FIGURE 36: RESIDENTS’ GENERAL USE OF TECHNOLOGY- SUMMARY

Percent who report doing each at least a few times a week	Comparison to benchmark	Change 2016 to 2020	2020 rating
Access the internet from your home using a computer, laptop or tablet computer	↔	*	94%
Access the internet from your cell phone	↔	*	93%
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	↔	*	76%
Use or check email	↔	*	96%
Share your opinions online	↔	*	30%
Shop online	↔	*	51%

Legend

↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower * Not available

Special Topics

FIGURE 37: SUPPORT OR OPPOSITION FOR LEVEL OF PARKS AMENITIES

Many parks amenities are reaching the end of their safe and reliable life (e.g., Brown’s Ferry Community Center building and the playground at Jurgens Park). Without additional funding for renovation or replacement, the City may soon need to close, reduce, or remove park amenities. Knowing this, how much would you support or oppose each of the following actions the City might take?

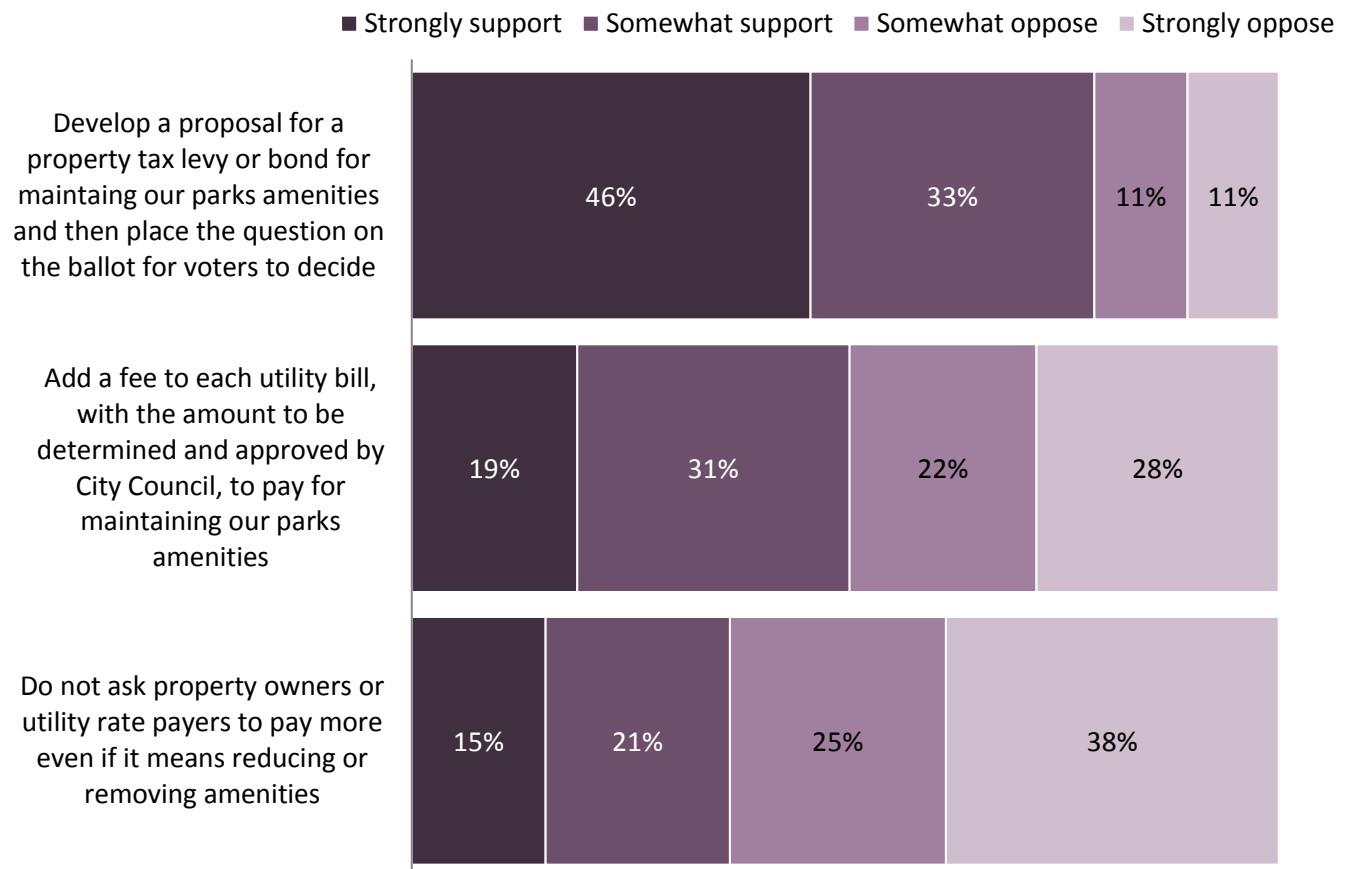
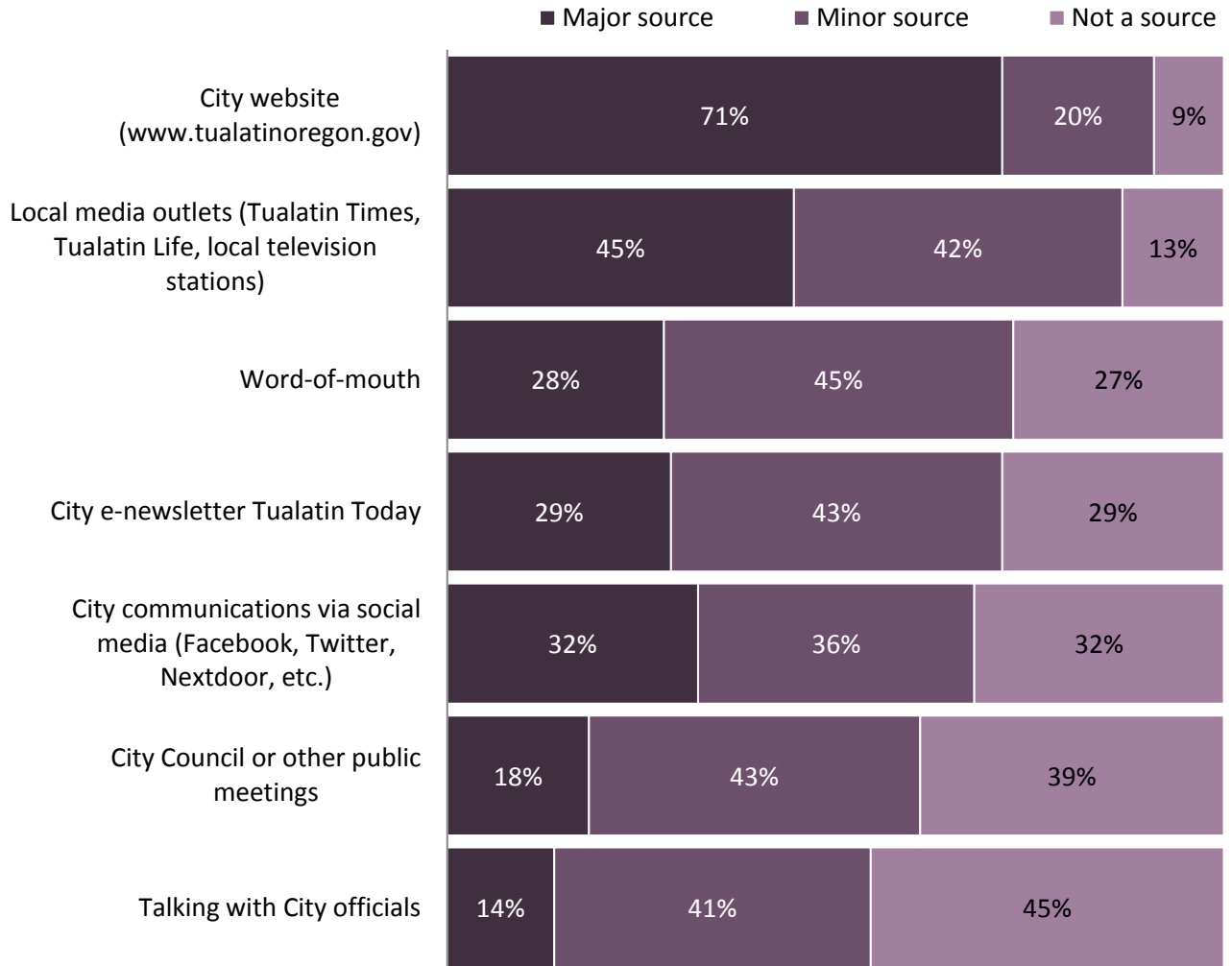


FIGURE 38: SOURCES OF CITY INFORMATION

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City of Tualatin government and its activities, events, and services.



THE NCS™

The National Community Survey™

Tualatin, OR

Trends Over Time

2020



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About Trends Over Time

The National Community Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. The NCS captures residents' opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts and Culture
- Inclusivity & Engagement

This report discusses trends over time, comparing the 2020 ratings for the City of Tualatin to its previous survey results in 2010, 2013, and 2016. Additional reports and technical appendices are available under separate cover.



The National Community Survey™
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The NCS™ is presented by NRC in collaboration with ICMA.

NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

Understanding the Tables

Trend data for Tualatin represent important comparison data and should be examined for improvements or declines¹. Deviations from stable trends over time, especially, represent opportunities for understanding how local policies, programs or public information may have affected residents' opinions.

Meaningful differences between survey years have been noted within the following tables as being "higher" or "lower" if the differences are greater than seven percentage points between the 2016 and 2020 surveys, otherwise the comparisons between 2016 and 2020 are noted as being "similar." Additionally, the benchmark comparisons for the current survey results are presented for reference.

Overall, ratings in Tualatin for 2020 generally remained stable. Of the 119 items for which comparisons were available, 98 items were rated similarly in 2016 and 2020, 12 items showed a decrease in ratings and seven showed an increase in ratings. Notable trends over time included the following:

- Within the facet of Mobility, ratings for traffic flow on major streets and ease of travel by car in Tualatin improved from 2016 to 2020; however, evaluations of bus or transit services declined over this time.
- From 2016 to 2020, survey respondents gave less positive assessments to the overall quality of new development in Tualatin, the overall appearance of Tualatin, and public places where people want to spend time.
- Since 2016, fewer Tualatin residents assigned positive reviews to opportunities to attend special events and festivals, opportunities to attend cultural/arts/music activities, and overall opportunities for education, culture, and the arts.
- Within the facet of Economy, from 2016 to 2020, fewer community members believed the economy would have a positive impact on their income in the six months after the survey. Additionally, respondents were less likely to favorably rate shopping opportunities. However, more survey participants assigned favorable reviews to the overall quality of business and service establishments in Tualatin.
- In 2020, more residents gave high marks to the City being honest and the job Tualatin government does at welcoming resident involvement.

¹ In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Table 1: Quality of Life

Quality of Life Items Percent rating positively (e.g., excellent/good, very/somewhat likely)	2010	2013	2016	2020	2020 rating compared to 2016	Comparison to benchmark
Overall image or reputation of Tualatin	79%	80%	83%	81%	Similar	Similar
The overall quality of life in Tualatin	84%	83%	90%	88%	Similar	Similar
Tualatin as a place to live	91%	88%	94%	92%	Similar	Similar
Recommend living in Tualatin to someone who asks	95%	90%	91%	92%	Similar	Similar
Remain in Tualatin for the next five years	87%	83%	83%	82%	Similar	Similar

Table 2: Governance

Governance Items Percent rating positively (e.g., excellent/good)	2010	2013	2016	2020	2020 rating compared to 2016	Comparison to benchmark
Overall confidence in Tualatin government	NA	NA	69%	66%	Similar	Similar
The overall direction that Tualatin is taking	71%	70%	69%	71%	Similar	Similar
The value of services for the taxes paid to Tualatin	58%	62%	61%	65%	Similar	Similar
Generally acting in the best interest of the community	NA	NA	69%	72%	Similar	Higher
Being honest	NA	NA	67%	77%	Higher	Higher
Being open and transparent to the public	NA	NA	NA	71%	NA	Similar
Informing residents about issues facing the community	NA	NA	NA	69%	NA	Similar
The job Tualatin government does at welcoming resident involvement	62%	69%	61%	69%	Higher	Similar
Treating all residents fairly	NA	NA	71%	77%	Similar	Higher
Treating residents with respect	NA	NA	NA	82%	NA	Similar
Overall customer service by Tualatin employees	85%	78%	86%	87%	Similar	Higher
Public information services	73%	83%	74%	78%	Similar	Similar
Quality of services provided by the City of Tualatin	85%	83%	89%	84%	Similar	Similar
Quality of services provided by the Federal Government	36%	38%	NA	37%	Similar	Similar

Table 3: Economy

Economy Items Percent rating positively (e.g., excellent/good, very/somewhat positive)	2010	2013	2016	2020	2020 rating compared to 2016	Comparison to benchmark
Overall economic health of Tualatin	NA	NA	78%	83%	Similar	Similar
Economic development	50%	54%	69%	71%	Similar	Similar
Overall quality of business and service establishments in Tualatin	68%	67%	75%	83%	Higher	Higher
Variety of business and service establishments in Tualatin	NA	NA	NA	63%	NA	Similar
Vibrancy of downtown/commercial area	NA	NA	50%	44%	Similar	Similar
Shopping opportunities	65%	62%	74%	65%	Lower	Similar
Tualatin as a place to visit	NA	NA	55%	55%	Similar	Similar
Tualatin as a place to work	58%	66%	76%	79%	Similar	Higher
Employment opportunities	27%	40%	56%	60%	Similar	Higher
Cost of living in Tualatin	NA	NA	38%	40%	Similar	Similar
Economy will have positive impact on income	16%	21%	32%	18%	Lower	Lower
NOT experiencing housing costs stress	59%	70%	64%	58%	Similar	Lower

Table 4: Mobility

Mobility Items Percent rating positively (e.g., excellent/good, yes in the last 12 months)	2010	2013	2016	2020	2020 rating compared to 2016	Comparison to benchmark
Overall quality of the transportation system in Tualatin	NA	NA	54%	60%	Similar	Lower
Traffic flow on major streets	23%	29%	16%	30%	Higher	Lower
Ease of travel by car in Tualatin	41%	50%	40%	56%	Higher	Similar
Ease of travel by public transportation in Tualatin	51%	47%	46%	43%	Similar	Similar
Ease of travel by bicycle in Tualatin	52%	51%	67%	61%	Similar	Similar
Ease of walking in Tualatin	69%	67%	76%	80%	Similar	Similar
Ease of public parking	NA	NA	60%	63%	Similar	Similar
Bus or transit services	64%	49%	68%	61%	Lower	Similar
Traffic enforcement	62%	66%	64%	69%	Similar	Similar
Traffic signal timing	50%	53%	44%	47%	Similar	Similar
Street repair	61%	58%	69%	66%	Similar	Higher
Street cleaning	81%	87%	85%	84%	Similar	Higher
Street lighting	74%	75%	83%	78%	Similar	Higher
Snow removal	31%	60%	66%	68%	Similar	Similar

The National Community Survey™ - Trends Over Time

Mobility Items Percent rating positively (e.g., excellent/good, yes in the last 12 months)	2010	2013	2016	2020	2020 rating compared to 2016	Comparison to benchmark
Sidewalk maintenance	59%	70%	66%	69%	Similar	Similar
Used bus, rail, subway, or other public transportation instead of driving	NA	NA	27%	24%	Similar	Similar
Carpooled with other adults or children instead of driving alone	NA	NA	48%	44%	Similar	Similar
Walked or biked instead of driving	NA	NA	65%	63%	Similar	Similar

Prior to 2020, 'Overall quality of the transportation system' was 'Overall ease of getting to the places you usually have to visit'. Differences in ratings may be at least partially attributable to changes in question wording and should be interpreted cautiously.

Table 5: Community Design

Community Design Items Percent rating positively (e.g., excellent/good)	2010	2013	2016	2020	2020 rating compared to 2016	Comparison to benchmark
Overall design or layout of Tualatin's residential and commercial areas	NA	NA	61%	61%	Similar	Similar
Overall appearance of Tualatin	81%	79%	89%	81%	Lower	Similar
Your neighborhood as a place to live	83%	82%	89%	86%	Similar	Similar
Overall quality of new development in Tualatin	68%	69%	70%	58%	Lower	Similar
Well-planned residential growth	NA	NA	NA	61%	NA	Similar
Well-planned commercial growth	NA	NA	NA	52%	NA	Similar
Well-designed neighborhoods	NA	NA	NA	69%	NA	Similar
Preservation of the historical or cultural character of the community	NA	NA	NA	75%	NA	Similar
Public places where people want to spend time	NA	NA	77%	63%	Lower	Similar
Variety of housing options	69%	62%	57%	53%	Similar	Similar
Availability of affordable quality housing	50%	45%	31%	31%	Similar	Similar
Land use, planning, and zoning	48%	56%	54%	56%	Similar	Similar
Code enforcement	57%	58%	58%	59%	Similar	Similar

Table 6: Utilities

Utilities Items Percent rating positively (e.g., excellent/good)	2010	2013	2016	2020	2020 rating compared to 2016	Comparison to benchmark
Overall quality of the utility infrastructure in Tualatin	NA	NA	NA	85%	NA	Similar
Affordable high-speed internet access	NA	NA	NA	62%	NA	Similar

The National Community Survey™ - Trends Over Time

Utilities Items Percent rating positively (e.g., excellent/good)	2010	2013	2016	2020	2020 rating compared to 2016	Comparison to benchmark
Power (electric and/or gas) utility	84%	85%	87%	89%	Similar	Similar
Garbage collection	84%	92%	88%	89%	Similar	Similar
Drinking water	84%	83%	86%	88%	Similar	Higher
Sewer services	88%	86%	87%	91%	Similar	Higher
Storm water management	74%	79%	81%	87%	Similar	Higher
Utility billing	NA	NA	82%	81%	Similar	Similar

Table 7: Safety

Safety Items Percent rating positively (e.g., excellent/good, very/somewhat safe)	2010	2013	2016	2020	2020 rating compared to 2016	Comparison to benchmark
Overall feeling of safety in Tualatin	NA	NA	91%	86%	Similar	Similar
Police/Sheriff services	87%	83%	87%	87%	Similar	Similar
Crime prevention	73%	69%	81%	83%	Similar	Similar
Animal control	63%	72%	77%	83%	Similar	Higher
Ambulance or emergency medical services	94%	92%	91%	94%	Similar	Similar
Fire services	95%	93%	95%	94%	Similar	Similar
Fire prevention and education	79%	80%	84%	82%	Similar	Similar
Emergency preparedness	44%	49%	56%	71%	Higher	Similar
In your neighborhood during the day	96%	96%	97%	97%	Similar	Similar
In Tualatin's downtown/commercial area during the day	94%	94%	93%	95%	Similar	Similar
From property crime	70%	74%	NA	83%	NA	Similar
From violent crime	89%	87%	NA	90%	NA	Similar
From fire, flood, or other natural disaster	NA	NA	NA	84%	NA	Similar

Table 8: Natural Environment

Natural Environment Items Percent rating positively (e.g., excellent/good)	2010	2013	2016	2020	2020 rating compared to 2016	Comparison to benchmark
Overall quality of natural environment in Tualatin	81%	87%	87%	91%	Similar	Higher
Cleanliness of Tualatin	88%	84%	88%	85%	Similar	Similar
Water resources	NA	NA	NA	69%	NA	Similar
Air quality	84%	80%	89%	86%	Similar	Similar
Preservation of natural areas	69%	74%	76%	78%	Similar	Higher

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Natural Environment Items Percent rating positively (e.g., excellent/good)	2010	2013	2016	2020	2020 rating compared to 2016	Comparison to benchmark
Tualatin open space	NA	NA	72%	75%	Similar	Higher
Recycling	84%	91%	89%	79%	Lower	Similar
Yard waste pick-up	84%	92%	90%	87%	Similar	Similar

Table 9: Parks and Recreation

Parks and Recreation Items Percent rating positively (e.g., excellent/good)	2010	2013	2016	2020	2020 rating compared to 2016	Comparison to benchmark
Overall quality of parks and recreation opportunities	NA	NA	NA	89%	NA	Similar
Availability of paths and walking trails	66%	64%	83%	82%	Similar	Higher
City parks	95%	94%	92%	88%	Similar	Similar
Recreational opportunities	53%	62%	76%	72%	Similar	Similar
Recreation programs or classes	71%	84%	76%	73%	Similar	Similar
Recreation centers or facilities	72%	73%	74%	67%	Similar	Similar
Fitness opportunities	NA	NA	83%	82%	Similar	Similar

Table 10: Health and Wellness

Health and Wellness Items Percent rating positively (e.g., excellent/good, excellent/very good)	2010	2013	2016	2020	2020 rating compared to 2016	Comparison to benchmark
Overall health and wellness opportunities in Tualatin	NA	NA	81%	81%	Similar	Similar
Health services	71%	84%	84%	84%	Similar	Higher
Availability of affordable quality health care	64%	69%	77%	80%	Similar	Higher
Availability of preventive health services	61%	68%	73%	80%	Similar	Higher
Availability of affordable quality mental health care	NA	NA	52%	56%	Similar	Similar
Availability of affordable quality food	63%	67%	70%	70%	Similar	Similar
In very good to excellent health	NA	NA	73%	69%	Similar	Similar

Table 11: Education, Arts, and Culture

Education, Arts, and Culture Items Percent rating positively (e.g., excellent/good)	2010	2013	2016	2020	2020 rating compared to 2016	Comparison to benchmark
Overall opportunities for education, culture, and the arts	NA	NA	72%	61%	Lower	Similar
Opportunities to attend cultural/arts/music activities	41%	48%	64%	54%	Lower	Similar
Opportunities to attend special events and festivals	NA	NA	76%	66%	Lower	Similar
Community support for the arts	NA	NA	NA	62%	NA	Similar
Public library services	91%	93%	92%	95%	Similar	Higher
Availability of affordable quality child care/preschool	43%	50%	60%	62%	Similar	Similar
K-12 education	79%	85%	87%	82%	Similar	Similar
Adult educational opportunities	NA	NA	57%	56%	Similar	Similar

Table 12: Inclusivity and Engagement

Inclusivity and Engagement Items Percent rating positively (e.g., excellent/good)	2010	2013	2016	2020	2020 rating compared to 2016	Comparison to benchmark
Residents' connection and engagement with their community	NA	NA	NA	62%	NA	Similar
Sense of community	64%	66%	63%	68%	Similar	Similar
Sense of civic/community pride	NA	NA	NA	63%	NA	Similar
Neighborliness of Tualatin	NA	NA	66%	66%	Similar	Similar
Tualatin as a place to raise children	85%	88%	93%	90%	Similar	Similar
Tualatin as a place to retire	60%	59%	68%	71%	Similar	Similar
Openness and acceptance of the community toward people of diverse backgrounds	63%	69%	62%	62%	Similar	Similar
Making all residents feel welcome	NA	NA	NA	78%	NA	Similar
Attracting people from diverse backgrounds	NA	NA	NA	58%	NA	Similar
Valuing/respecting residents from diverse backgrounds	NA	NA	NA	70%	NA	Similar
Taking care of vulnerable residents	NA	NA	NA	69%	NA	Similar
Opportunities to participate in social events and activities	54%	65%	68%	63%	Similar	Similar
Opportunities to volunteer	67%	73%	76%	70%	Similar	Similar
Opportunities to participate in community matters	64%	74%	66%	70%	Similar	Similar

Table 13: Participation

Participation Items Percent having done each in last 12 months, or having done each a few times a week or more	2010	2013	2016	2020	2020 rating compared to 2016	Comparison to benchmark
Contacted Tualatin for help or information	55%	47%	32%	36%	Similar	Similar
Contacted Tualatin elected officials to express your opinion	NA	NA	10%	12%	Similar	Similar
Attended a local public meeting	17%	19%	12%	16%	Similar	Similar
Watched (online or on television) a local public meeting	27%	24%	8%	11%	Similar	Lower
Volunteered your time to some group/activity in Tualatin	33%	34%	29%	26%	Similar	Lower
Campaigned or advocated for an issue, cause or candidate	NA	NA	15%	10%	Similar	Lower
Voted in your most recent local election	NA	NA	NA	76%	NA	Similar
Access the internet from your home using a computer, laptop or tablet computer	NA	NA	NA	94%	NA	Similar
Access the internet from your cell phone	NA	NA	NA	93%	NA	Similar
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	NA	NA	NA	76%	NA	Similar
Use or check email	NA	NA	NA	96%	NA	Similar
Share your opinions online	NA	NA	NA	30%	NA	Similar
Shop online	NA	NA	NA	51%	NA	Similar

Table 14: Focus Areas

Focus Areas Percent rating each as "essential" or "very important"	2010	2013	2016	2020	2020 rating compared to 2016	Comparison to benchmark
Overall economic health of Tualatin	NA	NA	89%	91%	Similar	Similar
Overall quality of the transportation system in Tualatin	NA	NA	94%	85%	Lower	Similar
Overall design or layout of Tualatin's residential and commercial areas	NA	NA	75%	75%	Similar	Similar
Overall quality of the utility infrastructure in Tualatin	NA	NA	NA	83%	NA	Similar
Overall feeling of safety in Tualatin	NA	NA	90%	89%	Similar	Similar
Overall quality of natural environment in Tualatin	NA	NA	82%	87%	Similar	Similar
Overall quality of parks and recreation opportunities	NA	NA	NA	83%	NA	Similar
Overall health and wellness opportunities in Tualatin	NA	NA	61%	76%	Higher	Similar

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Focus Areas Percent rating each as "essential" or "very important"	2010	2013	2016	2020	2020 rating compared to 2016	Comparison to benchmark
Overall opportunities for education, culture, and the arts	NA	NA	72%	69%	Similar	Lower
Residents' connection and engagement with their community	NA	NA	74%	64%	Lower	Much lower

Prior to 2020, 'Overall quality of the transportation system' was 'Overall ease of getting to the places you usually have to visit'. Differences in ratings may be at least partially attributable to changes in question wording and should be interpreted cautiously.

THE NCS™

The National Community Survey™

Tualatin, OR

*Supplemental Online Survey Results
2020*



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The NCS™ is presented by NRC in collaboration with ICMA.

NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About the Open Participation Online Survey

As part of its participation in The National Community Survey™ (The NCS™), the City of Tualatin conducted a mailed survey of 3,500 residents. Surveys were mailed to randomly selected households in May 2020 and data were collected through June 2020 (see the report, *The National Community Survey: Community Livability Report, Tualatin, OR, 2020*). The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, the City made available a web-based survey to its residents through a link on the City's website. Visitors to the site were able to complete the survey during June 2020 and 572 surveys were received. This report contains the results of this opt-in administration of the web-based survey. These data were not collected through a random sample and it is unknown who in the community was aware of link on the City's website; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were weighted to match the demographic characteristics of the 2010 Census and 2017 American Community Survey estimates for adults in the City of Tualatin.

The results of the weighting scheme for the opt-in survey are presented in the following table.

Table 1: Tualatin, OR 2020 Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing			
Rent home	45%	9%	29%
Own home	55%	91%	71%
Detached unit*	53%	87%	68%
Attached unit*	47%	13%	32%
Race and Ethnicity			
White	89%	90%	85%
Not white	11%	10%	15%
Not Hispanic	87%	97%	91%
Hispanic	13%	3%	9%
Sex and Age			
Female	52%	57%	55%
Male	48%	43%	45%
18-34 years of age	29%	8%	18%
35-54 years of age	40%	43%	43%
55+ years of age	31%	49%	39%
Females 18-34	15%	5%	11%
Females 35-54	21%	26%	25%
Females 55+	16%	27%	19%
Males 18-34	14%	3%	9%
Males 35-54	19%	17%	18%
Males 55+	14%	22%	18%
Area			
East Tualatin	26%	20%	23%
Northwest Tualatin	28%	22%	26%
Southwest Tualatin	46%	57%	51%

* U.S. Census Bureau, ACS 2017 5-year estimates

Complete Survey Responses to Online Open Participation Survey

The following pages contain a complete set of responses to each question on the survey. For questions that included a “don’t know” response option, two tables for that question are provided: the first that excludes the “don’t know” responses, and the second that includes those responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 2: Question 1 without "don't know" responses

Please rate each of the following aspects of quality of life in Tualatin.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Tualatin as a place to live	37%	N=210	57%	N=323	6%	N=36	0%	N=0	100%	N=568
Your neighborhood as a place to live	47%	N=249	41%	N=217	8%	N=43	3%	N=16	100%	N=525
Tualatin as a place to raise children	40%	N=191	49%	N=233	8%	N=40	2%	N=11	100%	N=475
Tualatin as a place to work	23%	N=79	53%	N=179	21%	N=71	2%	N=8	100%	N=336
Tualatin as a place to visit	11%	N=53	40%	N=195	38%	N=186	11%	N=53	100%	N=488
Tualatin as a place to retire	20%	N=84	43%	N=181	26%	N=110	11%	N=47	100%	N=422
The overall quality of life in Tualatin	25%	N=131	63%	N=329	10%	N=53	1%	N=7	100%	N=519
Sense of community	16%	N=84	49%	N=248	31%	N=158	4%	N=20	100%	N=510

Table 3: Question 1 with "don't know" responses

Please rate each of the following aspects of quality of life in Tualatin.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Tualatin as a place to live	37%	N=210	57%	N=323	6%	N=36	0%	N=0	0%	N=0	100%	N=568
Your neighborhood as a place to live	47%	N=249	41%	N=217	8%	N=43	3%	N=16	0%	N=0	100%	N=525
Tualatin as a place to raise children	36%	N=191	45%	N=233	8%	N=40	2%	N=11	9%	N=49	100%	N=524
Tualatin as a place to work	15%	N=79	34%	N=179	14%	N=71	1%	N=8	35%	N=184	100%	N=520
Tualatin as a place to visit	10%	N=53	37%	N=195	36%	N=186	10%	N=53	7%	N=36	100%	N=524
Tualatin as a place to retire	16%	N=84	35%	N=181	21%	N=110	9%	N=47	19%	N=101	100%	N=523

Please rate each of the following aspects of quality of life in Tualatin.	Excellent		Good		Fair		Poor		Don't know		Total	
The overall quality of life in Tualatin	25%	N=131	63%	N=329	10%	N=53	1%	N=7	0%	N=0	100%	N=519
Sense of community	16%	N=84	47%	N=248	30%	N=158	4%	N=20	3%	N=14	100%	N=524

Table 4: Question 2 without "don't know" responses

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Total	
Overall economic health of Tualatin	8%	N=38	70%	N=325	20%	N=93	2%	N=10	100%	N=467
Overall quality of the transportation system (auto, bicycle, foot, bus) in Tualatin	9%	N=44	42%	N=209	37%	N=183	12%	N=60	100%	N=495
Overall design or layout of Tualatin's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	8%	N=41	51%	N=252	33%	N=164	7%	N=36	100%	N=494
Overall quality of the utility infrastructure in Tualatin (water, sewer, storm water, electric/gas)	24%	N=118	67%	N=324	8%	N=37	1%	N=7	100%	N=485
Overall feeling of safety in Tualatin	26%	N=134	61%	N=306	11%	N=57	2%	N=9	100%	N=505
Overall quality of natural environment in Tualatin	31%	N=156	59%	N=299	9%	N=47	1%	N=3	100%	N=505
Overall quality of parks and recreation opportunities	32%	N=158	53%	N=263	14%	N=70	1%	N=6	100%	N=497
Overall health and wellness opportunities in Tualatin	19%	N=93	60%	N=289	16%	N=77	4%	N=21	100%	N=480
Overall opportunities for education, culture, and the arts	9%	N=42	49%	N=236	34%	N=161	8%	N=39	100%	N=479
Residents' connection and engagement with their community	10%	N=47	47%	N=221	35%	N=164	8%	N=39	100%	N=472

Table 5: Question 2 with "don't know" responses

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Overall economic health of Tualatin	7%	N=38	61%	N=325	17%	N=93	2%	N=10	13%	N=70	100%	N=537
Overall quality of the transportation system (auto, bicycle, foot, bus) in Tualatin	9%	N=44	41%	N=209	36%	N=183	12%	N=60	2%	N=12	100%	N=507
Overall design or layout of Tualatin's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	8%	N=41	51%	N=252	33%	N=164	7%	N=36	0%	N=2	100%	N=496
Overall quality of the utility infrastructure in Tualatin (water, sewer, storm water, electric/gas)	23%	N=118	64%	N=324	7%	N=37	1%	N=7	4%	N=22	100%	N=508

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Tualatin	26%	N=134	61%	N=306	11%	N=57	2%	N=9	0%	N=0	100%	N=505
Overall quality of natural environment in Tualatin	31%	N=156	59%	N=299	9%	N=47	1%	N=3	0%	N=0	100%	N=505
Overall quality of parks and recreation opportunities	32%	N=158	52%	N=263	14%	N=70	1%	N=6	1%	N=4	100%	N=501
Overall health and wellness opportunities in Tualatin	18%	N=93	57%	N=289	15%	N=77	4%	N=21	5%	N=28	100%	N=508
Overall opportunities for education, culture, and the arts	8%	N=42	47%	N=236	32%	N=161	8%	N=39	5%	N=27	100%	N=506
Residents' connection and engagement with their community	9%	N=47	44%	N=221	32%	N=164	8%	N=39	7%	N=34	100%	N=506

Table 6: Question 3 without "don't know" responses

Please indicate how likely or unlikely you are to do each of the following.	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
	%	N	%	N	%	N	%	N	%	N
Recommend living in Tualatin to someone who asks	45%	N=238	44%	N=233	7%	N=35	4%	N=21	100%	N=527
Remain in Tualatin for the next five years	55%	N=267	28%	N=135	11%	N=53	7%	N=34	100%	N=488

Table 7: Question 3 with "don't know" responses

Please indicate how likely or unlikely you are to do each of the following.	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recommend living in Tualatin to someone who asks	45%	N=238	44%	N=233	7%	N=35	4%	N=21	1%	N=4	100%	N=531
Remain in Tualatin for the next five years	53%	N=267	27%	N=135	11%	N=53	7%	N=34	2%	N=10	100%	N=499

Table 8: Question 4 without "don't know" responses

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	75%	N=374	20%	N=100	3%	N=16	2%	N=9	0%	N=0	100%	N=500
In Tualatin's downtown/commercial area during the day	70%	N=340	23%	N=114	5%	N=23	2%	N=10	0%	N=0	100%	N=487
From property crime	31%	N=154	47%	N=235	11%	N=56	9%	N=45	2%	N=8	100%	N=498
From violent crime	59%	N=291	32%	N=160	6%	N=28	2%	N=12	1%	N=5	100%	N=496
From fire, flood, or other natural disaster	50%	N=244	36%	N=175	11%	N=56	3%	N=14	0%	N=2	100%	N=491

Table 9: Question 4 with "don't know" responses

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	75%	N=374	20%	N=100	3%	N=16	2%	N=9	0%	N=0	0%	N=0	100%	N=500
In Tualatin's downtown/commercial area during the day	68%	N=340	23%	N=114	5%	N=23	2%	N=10	0%	N=0	3%	N=13	100%	N=500
From property crime	31%	N=154	47%	N=235	11%	N=56	9%	N=45	2%	N=8	0%	N=2	100%	N=500
From violent crime	58%	N=291	32%	N=160	6%	N=28	2%	N=12	1%	N=5	0%	N=2	100%	N=498
From fire, flood, or other natural disaster	49%	N=244	35%	N=175	11%	N=56	3%	N=14	0%	N=2	1%	N=5	100%	N=496

Table 10: Question 5 without "don't know" responses

Please rate the job you feel the Tualatin community does at each of the following.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Making all residents feel welcome	17%	N=82	57%	N=273	22%	N=106	4%	N=21	100%	N=482
Attracting people from diverse backgrounds	10%	N=45	33%	N=143	42%	N=181	15%	N=67	100%	N=436
Valuing/respecting residents from diverse backgrounds	13%	N=56	48%	N=209	33%	N=141	6%	N=28	100%	N=435
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	9%	N=33	46%	N=166	36%	N=130	9%	N=34	100%	N=364

Table 11: Question 5 with "don't know" responses

Please rate the job you feel the Tualatin community does at each of the following.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Making all residents feel welcome	16%	N=82	53%	N=273	21%	N=106	4%	N=21	6%	N=33	100%	N=515
Attracting people from diverse backgrounds	9%	N=45	29%	N=143	37%	N=181	14%	N=67	11%	N=55	100%	N=490
Valuing/respecting residents from diverse backgrounds	11%	N=56	43%	N=209	29%	N=141	6%	N=28	11%	N=53	100%	N=487
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	7%	N=33	34%	N=166	27%	N=130	7%	N=34	25%	N=124	100%	N=488

Table 12: Question 6 without "don't know" responses

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Overall quality of business and service establishments in Tualatin	11%	N=51	62%	N=300	25%	N=122	2%	N=11	100%	N=485
Variety of business and service establishments in Tualatin	10%	N=47	42%	N=204	38%	N=187	10%	N=49	100%	N=487

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Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Vibrancy of downtown/commercial area	8%	N=39	29%	N=139	40%	N=188	23%	N=109	100%	N=475
Employment opportunities	6%	N=17	45%	N=139	36%	N=111	14%	N=44	100%	N=311
Shopping opportunities	11%	N=54	51%	N=247	31%	N=151	7%	N=34	100%	N=486
Cost of living in Tualatin	3%	N=16	35%	N=167	45%	N=217	17%	N=83	100%	N=483
Overall image or reputation of Tualatin	18%	N=87	64%	N=302	16%	N=73	2%	N=9	100%	N=471

Table 13: Question 6 with "don't know" responses

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall quality of business and service establishments in Tualatin	10%	N=51	61%	N=300	25%	N=122	2%	N=11	1%	N=4	100%	N=488
Variety of business and service establishments in Tualatin	10%	N=47	42%	N=204	38%	N=187	10%	N=49	0%	N=1	100%	N=488
Vibrancy of downtown/commercial area	8%	N=39	29%	N=139	39%	N=188	22%	N=109	2%	N=12	100%	N=487
Employment opportunities	4%	N=17	28%	N=139	23%	N=111	9%	N=44	36%	N=177	100%	N=488
Shopping opportunities	11%	N=54	51%	N=247	31%	N=151	7%	N=34	0%	N=1	100%	N=488
Cost of living in Tualatin	3%	N=16	34%	N=167	44%	N=217	17%	N=83	1%	N=6	100%	N=488
Overall image or reputation of Tualatin	18%	N=87	62%	N=302	15%	N=73	2%	N=9	3%	N=16	100%	N=487

Table 14: Question 7 without "don't know" responses

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	1%	N=5	21%	N=103	41%	N=200	36%	N=177	100%	N=485
Ease of public parking	13%	N=57	49%	N=223	33%	N=151	5%	N=21	100%	N=452
Ease of travel by car in Tualatin	8%	N=36	46%	N=210	33%	N=153	13%	N=59	100%	N=458
Ease of travel by public transportation in Tualatin	5%	N=16	22%	N=64	43%	N=127	30%	N=89	100%	N=296
Ease of travel by bicycle in Tualatin	12%	N=42	42%	N=145	33%	N=111	13%	N=43	100%	N=342
Ease of walking in Tualatin	19%	N=83	49%	N=218	26%	N=115	6%	N=28	100%	N=444
Well-planned residential growth	7%	N=25	38%	N=141	41%	N=151	13%	N=49	100%	N=367

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Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Well-planned commercial growth	6%	N=19	42%	N=139	35%	N=115	17%	N=58	100%	N=332
Well-designed neighborhoods	12%	N=51	56%	N=244	26%	N=112	7%	N=29	100%	N=436
Preservation of the historical or cultural character of the community	12%	N=47	51%	N=192	33%	N=124	4%	N=17	100%	N=380
Public places where people want to spend time	12%	N=54	45%	N=202	35%	N=157	8%	N=37	100%	N=449
Variety of housing options	6%	N=26	44%	N=184	33%	N=136	17%	N=72	100%	N=418
Availability of affordable quality housing	4%	N=15	24%	N=86	35%	N=126	36%	N=130	100%	N=357
Overall quality of new development in Tualatin	6%	N=22	40%	N=144	42%	N=150	12%	N=45	100%	N=360
Overall appearance of Tualatin	17%	N=78	64%	N=290	17%	N=79	2%	N=9	100%	N=456
Cleanliness of Tualatin	29%	N=132	61%	N=278	10%	N=43	0%	N=1	100%	N=455
Water resources (beaches, lakes, ponds, riverways, etc.)	18%	N=78	49%	N=214	27%	N=119	6%	N=28	100%	N=439
Air quality	25%	N=110	66%	N=294	9%	N=38	1%	N=4	100%	N=446
Availability of paths and walking trails	27%	N=119	55%	N=244	17%	N=74	2%	N=9	100%	N=446
Fitness opportunities (including exercise classes and paths or trails, etc.)	21%	N=88	53%	N=221	23%	N=96	3%	N=12	100%	N=417
Recreational opportunities	11%	N=50	53%	N=234	30%	N=133	6%	N=27	100%	N=444
Availability of affordable quality food	13%	N=57	55%	N=245	26%	N=116	6%	N=28	100%	N=447
Availability of affordable quality health care	17%	N=68	61%	N=240	18%	N=71	4%	N=17	100%	N=395
Availability of preventive health services	18%	N=68	62%	N=237	17%	N=64	4%	N=14	100%	N=383
Availability of affordable quality mental health care	8%	N=19	38%	N=85	26%	N=59	27%	N=61	100%	N=223
Opportunities to attend cultural/arts/music activities	8%	N=36	47%	N=203	33%	N=142	12%	N=52	100%	N=433
Community support for the arts	15%	N=60	47%	N=187	28%	N=111	11%	N=43	100%	N=400
Availability of affordable quality childcare/preschool	7%	N=13	45%	N=87	34%	N=66	15%	N=30	100%	N=196
K-12 education	25%	N=89	50%	N=176	16%	N=57	8%	N=29	100%	N=350
Adult educational opportunities	6%	N=18	40%	N=116	32%	N=92	22%	N=64	100%	N=289
Sense of civic/community pride	9%	N=39	50%	N=209	34%	N=143	6%	N=26	100%	N=417
Neighborliness of residents in Tualatin	17%	N=76	54%	N=238	23%	N=100	6%	N=26	100%	N=441

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Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Opportunities to participate in social events and activities	12%	N=50	50%	N=212	29%	N=123	9%	N=39	100%	N=424
Opportunities to attend special events and festivals	16%	N=69	51%	N=226	24%	N=107	9%	N=40	100%	N=442
Opportunities to volunteer	19%	N=78	53%	N=216	21%	N=85	7%	N=29	100%	N=408
Opportunities to participate in community matters	15%	N=63	53%	N=220	26%	N=107	6%	N=27	100%	N=417
Openness and acceptance of the community toward people of diverse backgrounds	14%	N=49	47%	N=163	29%	N=101	10%	N=36	100%	N=349

Table 15: Question 7 with "don't know" responses

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	1%	N=5	21%	N=103	41%	N=200	36%	N=177	0%	N=0	100%	N=485
Ease of public parking	12%	N=57	49%	N=223	33%	N=151	5%	N=21	2%	N=7	100%	N=460
Ease of travel by car in Tualatin	8%	N=36	46%	N=210	33%	N=153	13%	N=59	0%	N=1	100%	N=459
Ease of travel by public transportation in Tualatin	3%	N=16	14%	N=64	28%	N=127	19%	N=89	36%	N=164	100%	N=460
Ease of travel by bicycle in Tualatin	9%	N=42	32%	N=145	25%	N=111	10%	N=43	25%	N=113	100%	N=454
Ease of walking in Tualatin	18%	N=83	48%	N=218	25%	N=115	6%	N=28	2%	N=11	100%	N=454
Well-planned residential growth	5%	N=25	31%	N=141	33%	N=151	11%	N=49	20%	N=92	100%	N=459
Well-planned commercial growth	4%	N=19	30%	N=139	25%	N=115	13%	N=58	28%	N=127	100%	N=459
Well-designed neighborhoods	11%	N=51	53%	N=244	25%	N=112	6%	N=29	5%	N=22	100%	N=457
Preservation of the historical or cultural character of the community	10%	N=47	42%	N=192	27%	N=124	4%	N=17	17%	N=78	100%	N=457
Public places where people want to spend time	12%	N=54	44%	N=202	34%	N=157	8%	N=37	2%	N=8	100%	N=457
Variety of housing options	6%	N=26	40%	N=184	30%	N=136	16%	N=72	8%	N=39	100%	N=457
Availability of affordable quality housing	3%	N=15	19%	N=86	28%	N=126	28%	N=130	22%	N=100	100%	N=457
Overall quality of new development in Tualatin	5%	N=22	32%	N=144	33%	N=150	10%	N=45	21%	N=96	100%	N=456
Overall appearance of Tualatin	17%	N=78	64%	N=290	17%	N=79	2%	N=9	0%	N=0	100%	N=456
Cleanliness of Tualatin	29%	N=132	61%	N=278	9%	N=43	0%	N=1	0%	N=1	100%	N=455

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Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Water resources (beaches, lakes, ponds, riverways, etc.)	17%	N=78	47%	N=214	26%	N=119	6%	N=28	3%	N=16	100%	N=455
Air quality	24%	N=110	64%	N=294	8%	N=38	1%	N=4	2%	N=10	100%	N=456
Availability of paths and walking trails	26%	N=119	54%	N=244	16%	N=74	2%	N=9	2%	N=9	100%	N=454
Fitness opportunities (including exercise classes and paths or trails, etc.)	20%	N=88	49%	N=221	21%	N=96	3%	N=12	7%	N=30	100%	N=448
Recreational opportunities	11%	N=50	52%	N=234	29%	N=133	6%	N=27	2%	N=7	100%	N=451
Availability of affordable quality food	13%	N=57	54%	N=245	26%	N=116	6%	N=28	2%	N=7	100%	N=454
Availability of affordable quality health care	15%	N=68	53%	N=240	16%	N=71	4%	N=17	13%	N=58	100%	N=453
Availability of preventive health services	15%	N=68	52%	N=237	14%	N=64	3%	N=14	15%	N=69	100%	N=452
Availability of affordable quality mental health care	4%	N=19	19%	N=85	13%	N=59	13%	N=61	51%	N=230	100%	N=454
Opportunities to attend cultural/arts/music activities	8%	N=36	45%	N=203	31%	N=142	11%	N=52	5%	N=21	100%	N=454
Community support for the arts	13%	N=60	41%	N=187	24%	N=111	9%	N=43	12%	N=53	100%	N=454
Availability of affordable quality childcare/preschool	3%	N=13	19%	N=87	15%	N=66	7%	N=30	57%	N=256	100%	N=452
K-12 education	19%	N=89	39%	N=176	12%	N=57	6%	N=29	23%	N=105	100%	N=455
Adult educational opportunities	4%	N=18	25%	N=116	20%	N=92	14%	N=64	36%	N=166	100%	N=455
Sense of civic/community pride	9%	N=39	47%	N=209	32%	N=143	6%	N=26	7%	N=31	100%	N=448
Neighborliness of residents in Tualatin	17%	N=76	52%	N=238	22%	N=100	6%	N=26	3%	N=14	100%	N=455
Opportunities to participate in social events and activities	11%	N=50	46%	N=212	27%	N=123	9%	N=39	7%	N=32	100%	N=456
Opportunities to attend special events and festivals	15%	N=69	50%	N=226	24%	N=107	9%	N=40	3%	N=12	100%	N=454
Opportunities to volunteer	17%	N=78	48%	N=216	19%	N=85	6%	N=29	10%	N=47	100%	N=455
Opportunities to participate in community matters	14%	N=63	48%	N=220	24%	N=107	6%	N=27	8%	N=39	100%	N=455
Openness and acceptance of the community toward people of diverse backgrounds	11%	N=49	36%	N=163	23%	N=101	8%	N=36	22%	N=99	100%	N=448

Table 16: Question 8

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Contacted the City of Tualatin (in-person, phone, email or web) for help or information	50%	N=233	50%	N=234	100%	N=467
Contacted Tualatin elected officials (in-person, phone, email or web) to express your opinion	83%	N=385	17%	N=81	100%	N=466
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, Community Involvement Organizations (CIOs), etc.)	75%	N=346	25%	N=115	100%	N=461
Watched (online or on television) a local public meeting	78%	N=359	22%	N=99	100%	N=457
Volunteered your time to some group/activity in Tualatin	61%	N=283	39%	N=178	100%	N=461
Campaigned or advocated for a local issue, cause or candidate	81%	N=373	19%	N=89	100%	N=461
Voted in your most recent local election	12%	N=55	88%	N=412	100%	N=467
Used bus, rail, subway, or other public transportation instead of driving	70%	N=324	30%	N=139	100%	N=462
Carpooled with other adults or children instead of driving alone	53%	N=247	47%	N=219	100%	N=467
Walked or biked instead of driving	27%	N=128	73%	N=339	100%	N=467

Table 17: Question 9 without "don't know" responses

Please rate the quality of each of the following services in Tualatin.	Excellent		Good		Fair		Poor		Total	
Public information services	13%	N=52	60%	N=236	24%	N=92	3%	N=12	100%	N=391
Economic development	8%	N=27	51%	N=167	35%	N=115	5%	N=17	100%	N=325
Traffic enforcement	9%	N=32	60%	N=224	27%	N=100	5%	N=17	100%	N=373
Traffic signal timing	4%	N=18	34%	N=147	38%	N=162	24%	N=102	100%	N=429
Street repair	13%	N=56	51%	N=217	31%	N=130	5%	N=19	100%	N=422
Street cleaning	38%	N=162	51%	N=213	10%	N=44	1%	N=3	100%	N=422
Street lighting	20%	N=86	58%	N=248	19%	N=80	4%	N=15	100%	N=429
Snow removal	14%	N=46	51%	N=163	24%	N=75	11%	N=35	100%	N=319
Sidewalk maintenance	13%	N=55	54%	N=227	26%	N=107	7%	N=30	100%	N=419
Bus or transit services	8%	N=22	42%	N=114	33%	N=90	17%	N=47	100%	N=273
Land use, planning, and zoning	6%	N=18	41%	N=124	38%	N=116	15%	N=46	100%	N=304
Code enforcement (weeds, abandoned buildings, etc.)	6%	N=16	44%	N=125	33%	N=94	18%	N=51	100%	N=287

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Please rate the quality of each of the following services in Tualatin.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Affordable high-speed internet access	13%	N=51	48%	N=185	28%	N=106	11%	N=43	100%	N=385
Garbage collection	37%	N=158	53%	N=223	7%	N=30	3%	N=13	100%	N=424
Drinking water	46%	N=197	45%	N=194	7%	N=31	1%	N=6	100%	N=427
Sewer services	40%	N=162	52%	N=209	6%	N=24	2%	N=8	100%	N=403
Storm water management (storm drainage, dams, levees, etc.)	33%	N=128	56%	N=217	9%	N=34	2%	N=9	100%	N=388
Power (electric and/or gas) utility	37%	N=153	56%	N=233	8%	N=32	0%	N=0	100%	N=418
Utility billing	29%	N=119	59%	N=241	11%	N=45	1%	N=3	100%	N=408
Police/Sheriff services	33%	N=130	51%	N=198	14%	N=55	2%	N=7	100%	N=389
Crime prevention	20%	N=73	55%	N=198	22%	N=78	3%	N=12	100%	N=361
Animal control	22%	N=57	56%	N=144	15%	N=40	7%	N=18	100%	N=258
Ambulance or emergency medical services	34%	N=110	58%	N=186	8%	N=25	0%	N=1	100%	N=322
Fire services	44%	N=147	48%	N=163	7%	N=25	0%	N=2	100%	N=337
Fire prevention and education	23%	N=64	53%	N=149	16%	N=44	8%	N=21	100%	N=279
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	23%	N=75	46%	N=150	21%	N=67	10%	N=33	100%	N=325
Preservation of natural areas (open space, farmlands, and greenbelts)	23%	N=92	52%	N=209	18%	N=71	8%	N=30	100%	N=402
Tualatin open space	19%	N=74	58%	N=224	18%	N=69	5%	N=21	100%	N=388
Recycling	28%	N=117	54%	N=222	11%	N=44	6%	N=27	100%	N=409
Yard waste pick-up	37%	N=132	49%	N=174	11%	N=40	3%	N=11	100%	N=357
City parks	36%	N=154	53%	N=228	9%	N=37	2%	N=10	100%	N=428
Recreation programs or classes	17%	N=58	49%	N=172	26%	N=91	8%	N=29	100%	N=350
Recreation centers or facilities	13%	N=48	46%	N=163	28%	N=99	13%	N=44	100%	N=355
Health services	18%	N=60	61%	N=200	18%	N=60	3%	N=9	100%	N=329
Public library services	50%	N=211	45%	N=187	4%	N=15	2%	N=6	100%	N=419
Overall customer service by Tualatin employees (police, receptionists, planners, etc.)	33%	N=125	57%	N=218	8%	N=30	3%	N=11	100%	N=384

Table 18: Question 9 with "don't know" responses

Please rate the quality of each of the following services in Tualatin.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Public information services	12%	N=52	53%	N=236	21%	N=92	3%	N=12	12%	N=54	100%	N=444
Economic development	6%	N=27	38%	N=167	27%	N=115	4%	N=17	25%	N=108	100%	N=433
Traffic enforcement	7%	N=32	52%	N=224	23%	N=100	4%	N=17	13%	N=58	100%	N=431
Traffic signal timing	4%	N=18	34%	N=147	37%	N=162	24%	N=102	1%	N=3	100%	N=432
Street repair	13%	N=56	51%	N=217	30%	N=130	5%	N=19	2%	N=7	100%	N=430
Street cleaning	38%	N=162	49%	N=213	10%	N=44	1%	N=3	2%	N=10	100%	N=432
Street lighting	20%	N=86	58%	N=248	19%	N=80	4%	N=15	0%	N=1	100%	N=431
Snow removal	11%	N=46	38%	N=163	18%	N=75	8%	N=35	26%	N=110	100%	N=428
Sidewalk maintenance	13%	N=55	52%	N=227	25%	N=107	7%	N=30	3%	N=13	100%	N=432
Bus or transit services	5%	N=22	26%	N=114	21%	N=90	11%	N=47	37%	N=159	100%	N=432
Land use, planning, and zoning	4%	N=18	29%	N=124	27%	N=116	11%	N=46	29%	N=127	100%	N=430
Code enforcement (weeds, abandoned buildings, etc.)	4%	N=16	29%	N=125	22%	N=94	12%	N=51	34%	N=145	100%	N=432
Affordable high-speed internet access	12%	N=51	43%	N=185	25%	N=106	10%	N=43	11%	N=48	100%	N=432
Garbage collection	36%	N=158	52%	N=223	7%	N=30	3%	N=13	2%	N=9	100%	N=432
Drinking water	45%	N=197	45%	N=194	7%	N=31	1%	N=6	1%	N=5	100%	N=432
Sewer services	38%	N=162	49%	N=209	5%	N=24	2%	N=8	7%	N=28	100%	N=431
Storm water management (storm drainage, dams, levees, etc.)	30%	N=128	50%	N=217	8%	N=34	2%	N=9	10%	N=42	100%	N=430
Power (electric and/or gas) utility	36%	N=153	54%	N=233	7%	N=32	0%	N=0	3%	N=13	100%	N=431
Utility billing	27%	N=119	56%	N=241	10%	N=45	1%	N=3	6%	N=25	100%	N=432
Police/Sheriff services	30%	N=130	46%	N=198	13%	N=55	2%	N=7	10%	N=42	100%	N=431
Crime prevention	17%	N=73	46%	N=198	18%	N=78	3%	N=12	16%	N=68	100%	N=430
Animal control	13%	N=57	34%	N=144	9%	N=40	4%	N=18	40%	N=172	100%	N=430
Ambulance or emergency medical services	26%	N=110	43%	N=186	6%	N=25	0%	N=1	25%	N=110	100%	N=431
Fire services	34%	N=147	38%	N=163	6%	N=25	0%	N=2	22%	N=94	100%	N=430
Fire prevention and education	15%	N=64	35%	N=149	10%	N=44	5%	N=21	35%	N=152	100%	N=431

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Please rate the quality of each of the following services in Tualatin.	Excellent		Good		Fair		Poor		Don't know		Total	
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	17%	N=75	35%	N=150	15%	N=67	8%	N=33	25%	N=106	100%	N=430
Preservation of natural areas (open space, farmlands, and greenbelts)	21%	N=92	48%	N=209	16%	N=71	7%	N=30	7%	N=30	100%	N=432
Tualatin open space	18%	N=74	53%	N=224	16%	N=69	5%	N=21	8%	N=34	100%	N=423
Recycling	27%	N=117	51%	N=222	10%	N=44	6%	N=27	5%	N=21	100%	N=430
Yard waste pick-up	31%	N=132	40%	N=174	9%	N=40	3%	N=11	17%	N=75	100%	N=432
City parks	36%	N=154	53%	N=228	8%	N=37	2%	N=10	1%	N=3	100%	N=431
Recreation programs or classes	13%	N=58	40%	N=172	21%	N=91	7%	N=29	19%	N=81	100%	N=431
Recreation centers or facilities	11%	N=48	38%	N=163	23%	N=99	10%	N=44	18%	N=76	100%	N=430
Health services	14%	N=60	47%	N=200	14%	N=60	2%	N=9	23%	N=101	100%	N=430
Public library services	49%	N=211	43%	N=187	3%	N=15	1%	N=6	3%	N=14	100%	N=432
Overall customer service by Tualatin employees (police, receptionists, planners, etc.)	29%	N=125	51%	N=218	7%	N=30	3%	N=11	11%	N=47	100%	N=431

Table 19: Question 10 without "don't know" responses

Please rate the following categories of Tualatin government performance.	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Tualatin	10%	N=39	59%	N=233	23%	N=89	8%	N=32	100%	N=393
The overall direction that Tualatin is taking	10%	N=37	52%	N=195	30%	N=111	8%	N=29	100%	N=373
The job Tualatin government does at welcoming resident involvement	17%	N=59	46%	N=164	26%	N=94	12%	N=41	100%	N=358
Overall confidence in Tualatin government	13%	N=52	51%	N=195	28%	N=108	8%	N=30	100%	N=385
Generally acting in the best interest of the community	15%	N=55	57%	N=214	20%	N=75	8%	N=32	100%	N=376
Being honest	18%	N=59	54%	N=174	22%	N=70	6%	N=21	100%	N=324
Being open and transparent to the public	14%	N=49	49%	N=168	26%	N=88	10%	N=35	100%	N=340
Informing residents about issues facing the community	15%	N=52	47%	N=168	27%	N=97	11%	N=41	100%	N=358
Treating all residents fairly	19%	N=56	51%	N=149	20%	N=59	10%	N=28	100%	N=293
Treating residents with respect	21%	N=68	62%	N=204	15%	N=49	3%	N=8	100%	N=329

Table 20: Question 10 with "don't know" responses

Please rate the following categories of Tualatin government performance.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid to Tualatin	9%	N=39	56%	N=233	21%	N=89	8%	N=32	6%	N=24	100%	N=417
The overall direction that Tualatin is taking	9%	N=37	49%	N=195	28%	N=111	7%	N=29	7%	N=29	100%	N=403
The job Tualatin government does at welcoming resident involvement	15%	N=59	40%	N=164	23%	N=94	10%	N=41	12%	N=50	100%	N=408
Overall confidence in Tualatin government	13%	N=52	48%	N=195	27%	N=108	7%	N=30	6%	N=23	100%	N=408
Generally acting in the best interest of the community	13%	N=55	52%	N=214	18%	N=75	8%	N=32	8%	N=32	100%	N=408
Being honest	15%	N=59	43%	N=174	17%	N=70	5%	N=21	20%	N=83	100%	N=407
Being open and transparent to the public	12%	N=49	41%	N=168	22%	N=88	9%	N=35	17%	N=68	100%	N=408
Informing residents about issues facing the community	13%	N=52	41%	N=168	24%	N=97	10%	N=41	12%	N=50	100%	N=408
Treating all residents fairly	14%	N=56	36%	N=149	14%	N=59	7%	N=28	28%	N=116	100%	N=408
Treating residents with respect	17%	N=68	50%	N=204	12%	N=49	2%	N=8	19%	N=79	100%	N=408

Table 21: Question 11 without "don't know" responses

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The City of Tualatin	21%	N=81	58%	N=218	20%	N=76	1%	N=3	100%	N=378
The Federal Government	5%	N=17	21%	N=77	42%	N=153	32%	N=114	100%	N=361

Table 22: Question 11 with "don't know" responses

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The City of Tualatin	20%	N=81	54%	N=218	19%	N=76	1%	N=3	7%	N=29	100%	N=407
The Federal Government	4%	N=17	19%	N=77	38%	N=153	29%	N=114	9%	N=37	100%	N=398

Table 23: Question 12

Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Essential		Very important		Somewhat important		Not at all important		Total	
Overall economic health of Tualatin	43%	N=172	47%	N=189	8%	N=31	2%	N=7	100%	N=398
Overall quality of the transportation system (auto, bicycle, foot, bus) in Tualatin	46%	N=185	40%	N=161	13%	N=51	1%	N=3	100%	N=400
Overall design or layout of Tualatin's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	34%	N=136	47%	N=187	19%	N=74	1%	N=3	100%	N=400
Overall quality of the utility infrastructure in Tualatin (water, sewer, storm water, electric/gas)	37%	N=147	44%	N=176	19%	N=74	1%	N=3	100%	N=399
Overall feeling of safety in Tualatin	51%	N=201	39%	N=157	9%	N=36	1%	N=4	100%	N=399
Overall quality of natural environment in Tualatin	34%	N=138	47%	N=187	17%	N=69	2%	N=7	100%	N=401
Overall quality of parks and recreation opportunities	33%	N=134	45%	N=181	20%	N=78	2%	N=7	100%	N=400
Overall health and wellness opportunities in Tualatin	23%	N=91	45%	N=180	30%	N=120	2%	N=10	100%	N=400
Overall opportunities for education, culture and the arts	27%	N=108	43%	N=170	29%	N=114	2%	N=7	100%	N=399
Residents' connection and engagement with their community	20%	N=81	52%	N=207	26%	N=105	2%	N=6	100%	N=399

Table 24: Question 13 without "don't know" responses

Many parks amenities are reaching the end of their safe and reliable life (e.g., Brown's Ferry Community Center building and the playground at Jurgens Park). Without additional funding for renovation or replacement, the City may soon need to close, reduce, or remove park amenities. Knowing this, how much would you support or oppose each of the following actions the City might take?	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Total	
Develop a proposal for a property tax levy or bond for maintaining our parks amenities and then place the question on the ballot for voters to decide	40%	N=156	36%	N=140	9%	N=36	15%	N=58	100%	N=390
Add a fee to each utility bill, with the amount to be determined and approved by City Council, to pay for maintaining our parks amenities	22%	N=86	33%	N=130	21%	N=81	24%	N=95	100%	N=392
Do not ask property owners or utility rate payers to pay more even if it means reducing or removing amenities	14%	N=50	18%	N=67	33%	N=122	35%	N=127	100%	N=366

Table 25: Question 13 with "don't know" responses

Many parks amenities are reaching the end of their safe and reliable life (e.g., Brown’s Ferry Community Center building and the playground at Jurgens Park). Without additional funding for renovation or replacement, the City may soon need to close, reduce, or remove park amenities. Knowing this, how much would you support or oppose each of the following actions the City might take?	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Don’t know		Total	
Develop a proposal for a property tax levy or bond for maintaining our parks amenities and then place the question on the ballot for voters to decide	39%	N=156	35%	N=140	9%	N=36	14%	N=58	3%	N=11	100%	N=400
Add a fee to each utility bill, with the amount to be determined and approved by City Council, to pay for maintaining our parks amenities	22%	N=86	33%	N=130	20%	N=81	24%	N=95	1%	N=4	100%	N=396
Do not ask property owners or utility rate payers to pay more even if it means reducing or removing amenities	13%	N=50	17%	N=67	31%	N=122	32%	N=127	8%	N=30	100%	N=396

Table 26: Question 14

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City of Tualatin government and its activities, events, and services.	Major source		Minor source		Not a source		Total	
City website (www.tualatinoregon.gov)	69%	N=274	26%	N=103	5%	N=21	100%	N=397
Local media outlets (Tualatin Times, Tualatin Life, local television stations)	51%	N=203	42%	N=165	7%	N=29	100%	N=398
City e-newsletter Tualatin Today	44%	N=173	41%	N=162	16%	N=63	100%	N=398
Talking with City officials	15%	N=59	44%	N=174	41%	N=163	100%	N=396
City Council or other public meetings	20%	N=77	47%	N=188	33%	N=131	100%	N=396
City communications via social media (Facebook, Twitter, Nextdoor, etc.)	36%	N=144	42%	N=165	22%	N=87	100%	N=395
Word-of-mouth	20%	N=79	59%	N=233	21%	N=84	100%	N=396

Table 27: Question D1 without "don't know" responses

Thinking about a typical week, how many times do you:	Several times a day		Once a day		A few times a week		Every few weeks		Less often or never		Total	
Access the internet from your home using a computer, laptop or tablet computer	86%	N=344	4%	N=17	3%	N=14	3%	N=13	3%	N=13	100%	N=401
Access the internet from your cell phone	89%	N=350	3%	N=13	4%	N=17	1%	N=5	2%	N=9	100%	N=394
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	58%	N=231	16%	N=65	7%	N=30	4%	N=15	15%	N=59	100%	N=400
Use or check email	87%	N=346	11%	N=45	2%	N=8	0%	N=0	0%	N=0	100%	N=399
Share your opinions online	16%	N=61	6%	N=25	17%	N=66	14%	N=55	47%	N=185	100%	N=391
Shop online	11%	N=43	9%	N=35	36%	N=144	36%	N=142	9%	N=36	100%	N=400

Table 28: Question D1 with "don't know" responses

Thinking about a typical week, how many times do you:	Several times a day		Once a day		A few times a week		Every few weeks		Less often or never		Don't know		Total	
Access the internet from your home using a computer, laptop or tablet computer	85%	N=344	4%	N=17	3%	N=14	3%	N=13	3%	N=13	0%	N=2	100%	N=403
Access the internet from your cell phone	89%	N=350	3%	N=13	4%	N=17	1%	N=5	2%	N=9	0%	N=0	100%	N=394
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	58%	N=231	16%	N=65	7%	N=30	4%	N=15	15%	N=59	0%	N=1	100%	N=400
Use or check email	87%	N=346	11%	N=45	2%	N=8	0%	N=0	0%	N=0	0%	N=0	100%	N=399
Share your opinions online	15%	N=61	6%	N=25	16%	N=66	14%	N=55	46%	N=185	2%	N=7	100%	N=398
Shop online	11%	N=43	9%	N=35	36%	N=144	36%	N=142	9%	N=36	0%	N=0	100%	N=400

Table 29: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	23%	N=94
Very good	45%	N=182
Good	25%	N=100
Fair	6%	N=24
Poor	0%	N=1
Total	100%	N=401

Table 30: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	4%	N=17
Somewhat positive	13%	N=52
Neutral	41%	N=160
Somewhat negative	32%	N=128
Very negative	9%	N=37
Total	100%	N=394

Table 31: Question D4

How many years have you lived in Tualatin?	Percent	Number
Less than 2 years	3%	N=12
2-5 years	22%	N=87
6-10 years	15%	N=62
11-20 years	31%	N=124
More than 20 years	29%	N=116
Total	100%	N=400

Table 32: Question D5

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	66%	N=311
Building with two or more homes (duplex, townhome, apartment or condominium)	30%	N=140
Mobile home	2%	N=8
Other	2%	N=10
Total	100%	N=468

Table 33: Question D6

Do you rent or own your home?	Percent	Number
Rent	29%	N=136
Own	71%	N=331
Total	100%	N=467

Table 34: Question D7

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$500	5%	N=18
\$500 to \$999	11%	N=38
\$1,000 to \$1,499	25%	N=90
\$1,500 to \$1,999	30%	N=107
\$2,000 to \$2,499	14%	N=52
\$2,500 to \$2,999	9%	N=31
\$3,000 to \$3,499	4%	N=14
\$3,500 or more	2%	N=9
Total	100%	N=360

Table 35: Question D8

Do any children 17 or under live in your household?	Percent	Number
No	60%	N=215
Yes	40%	N=143
Total	100%	N=357

Table 36: Question D9

Are you or any other members of your household aged 65 or older?	Percent	Number
No	71%	N=281
Yes	29%	N=115
Total	100%	N=396

Table 37: Question D10

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	8%	N=32
\$25,000 to \$49,999	13%	N=49
\$50,000 to \$74,999	16%	N=61
\$75,000 to \$99,999	18%	N=66
\$100,000 to \$149,999	24%	N=90
\$150,000 or more	21%	N=79
Total	100%	N=377

Table 38: Question D11

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	91%	N=358
Yes, I consider myself to be Spanish, Hispanic or Latino	9%	N=33
Total	100%	N=391

Table 39: Question D12

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	2%	N=8
Asian, Asian Indian or Pacific Islander	6%	N=23
Black or African American	0%	N=0
White	88%	N=336
Other	8%	N=32

Total may exceed 100% as respondents could select more than one option.

Table 40: Question D13

In which category is your age?	Percent	Number
18-24 years	6%	N=36
25-34 years	11%	N=65
35-44 years	24%	N=137
45-54 years	19%	N=110
55-64 years	18%	N=103
65-74 years	17%	N=98
75 years or older	4%	N=21
Total	100%	N=569

Table 41: Question D14

What is your gender?	Percent	Number
Female	55%	N=258
Male	45%	N=211
Identify in another way	0%	N=1
Total	100%	N=470

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Tualatin, OR

Technical Appendices
2020



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Appendix A: Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey. For questions that included a “don’t know” response option, two tables for that question are provided: the first that excludes the “don’t know” responses, and the second that includes those responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 1: Question 1 without "don't know" responses

Please rate each of the following aspects of quality of life in Tualatin.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Tualatin as a place to live	46%	N=259	46%	N=260	8%	N=47	0%	N=0	100%	N=567
Your neighborhood as a place to live	46%	N=260	40%	N=225	11%	N=64	3%	N=15	100%	N=563
Tualatin as a place to raise children	47%	N=223	43%	N=205	9%	N=42	1%	N=5	100%	N=476
Tualatin as a place to work	28%	N=102	51%	N=182	18%	N=65	2%	N=9	100%	N=357
Tualatin as a place to visit	14%	N=76	40%	N=213	32%	N=169	13%	N=69	100%	N=527
Tualatin as a place to retire	24%	N=100	48%	N=202	22%	N=94	7%	N=28	100%	N=425
The overall quality of life in Tualatin	31%	N=174	57%	N=322	10%	N=58	2%	N=10	100%	N=564
Sense of community	21%	N=110	47%	N=245	25%	N=132	7%	N=39	100%	N=525

Table 2: Question 1 with "don't know" responses

Please rate each of the following aspects of quality of life in Tualatin.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Tualatin as a place to live	46%	N=259	46%	N=260	8%	N=47	0%	N=0	0%	N=0	100%	N=567
Your neighborhood as a place to live	46%	N=260	40%	N=225	11%	N=64	3%	N=15	0%	N=2	100%	N=565
Tualatin as a place to raise children	40%	N=223	36%	N=205	8%	N=42	1%	N=5	16%	N=88	100%	N=564
Tualatin as a place to work	18%	N=102	33%	N=182	12%	N=65	2%	N=9	36%	N=201	100%	N=558
Tualatin as a place to visit	13%	N=76	38%	N=213	30%	N=169	12%	N=69	6%	N=33	100%	N=560
Tualatin as a place to retire	18%	N=100	36%	N=202	17%	N=94	5%	N=28	24%	N=134	100%	N=559
The overall quality of life in Tualatin	31%	N=174	57%	N=322	10%	N=58	2%	N=10	0%	N=1	100%	N=564
Sense of community	20%	N=110	44%	N=245	23%	N=132	7%	N=39	7%	N=37	100%	N=562

Table 3: Question 2 without "don't know" responses

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Overall economic health of Tualatin	15%	N=67	68%	N=305	15%	N=66	2%	N=11	100%	N=449
Overall quality of the transportation system (auto, bicycle, foot, bus) in Tualatin	11%	N=59	49%	N=258	31%	N=162	9%	N=50	100%	N=528
Overall design or layout of Tualatin's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	15%	N=85	46%	N=253	31%	N=171	7%	N=41	100%	N=550
Overall quality of the utility infrastructure in Tualatin (water, sewer, storm water, electric/gas)	30%	N=155	55%	N=284	13%	N=66	2%	N=9	100%	N=513
Overall feeling of safety in Tualatin	40%	N=220	46%	N=256	11%	N=62	3%	N=15	100%	N=553
Overall quality of natural environment in Tualatin	45%	N=245	47%	N=257	6%	N=36	2%	N=12	100%	N=549
Overall quality of parks and recreation opportunities	41%	N=223	48%	N=260	10%	N=52	1%	N=7	100%	N=542
Overall health and wellness opportunities in Tualatin	28%	N=135	53%	N=258	17%	N=85	2%	N=10	100%	N=489
Overall opportunities for education, culture, and the arts	14%	N=67	47%	N=231	32%	N=156	7%	N=36	100%	N=491
Residents' connection and engagement with their community	13%	N=63	49%	N=236	29%	N=142	8%	N=40	100%	N=482

Table 4: Question 2 with "don't know" responses

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall economic health of Tualatin	12%	N=67	55%	N=305	12%	N=66	2%	N=11	19%	N=106	100%	N=555
Overall quality of the transportation system (auto, bicycle, foot, bus) in Tualatin	11%	N=59	47%	N=258	29%	N=162	9%	N=50	4%	N=23	100%	N=551
Overall design or layout of Tualatin's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	15%	N=85	45%	N=253	31%	N=171	7%	N=41	1%	N=7	100%	N=557
Overall quality of the utility infrastructure in Tualatin (water, sewer, storm water, electric/gas)	28%	N=155	51%	N=284	12%	N=66	2%	N=9	8%	N=43	100%	N=556
Overall feeling of safety in Tualatin	40%	N=220	46%	N=256	11%	N=62	3%	N=15	0%	N=2	100%	N=555
Overall quality of natural environment in Tualatin	44%	N=245	46%	N=257	6%	N=36	2%	N=12	1%	N=7	100%	N=556
Overall quality of parks and recreation opportunities	40%	N=223	47%	N=260	9%	N=52	1%	N=7	3%	N=14	100%	N=556
Overall health and wellness opportunities in Tualatin	25%	N=135	47%	N=258	15%	N=85	2%	N=10	12%	N=64	100%	N=553

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Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall opportunities for education, culture, and the arts	12%	N=67	42%	N=231	28%	N=156	7%	N=36	12%	N=64	100%	N=555
Residents' connection and engagement with their community	11%	N=63	43%	N=236	26%	N=142	7%	N=40	13%	N=72	100%	N=554

Table 5: Question 3 without "don't know" responses

Please indicate how likely or unlikely you are to do each of the following.	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
	%	N	%	N	%	N	%	N	%	N
Recommend living in Tualatin to someone who asks	51%	N=279	41%	N=227	6%	N=31	3%	N=15	100%	N=552
Remain in Tualatin for the next five years	53%	N=279	29%	N=155	11%	N=56	7%	N=37	100%	N=528

Table 6: Question 3 with "don't know" responses

Please indicate how likely or unlikely you are to do each of the following.	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recommend living in Tualatin to someone who asks	50%	N=279	41%	N=227	6%	N=31	3%	N=15	1%	N=4	100%	N=555
Remain in Tualatin for the next five years	51%	N=279	28%	N=155	10%	N=56	7%	N=37	4%	N=25	100%	N=552

Table 7: Question 4 without "don't know" responses

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	84%	N=464	13%	N=72	2%	N=14	1%	N=4	0%	N=0	100%	N=554
In Tualatin's downtown/commercial area during the day	68%	N=368	27%	N=148	3%	N=16	2%	N=8	1%	N=3	100%	N=544
From property crime	40%	N=214	43%	N=232	9%	N=48	7%	N=35	2%	N=10	100%	N=539
From violent crime	63%	N=341	27%	N=144	6%	N=34	2%	N=10	2%	N=9	100%	N=538
From fire, flood, or other natural disaster	51%	N=270	33%	N=178	11%	N=57	4%	N=19	1%	N=8	100%	N=532

Table 8: Question 4 with "don't know" responses

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	83%	N=464	13%	N=72	2%	N=14	1%	N=4	0%	N=0	0%	N=3	100%	N=556
In Tualatin's downtown/commercial area during the day	66%	N=368	27%	N=148	3%	N=16	2%	N=8	1%	N=3	2%	N=11	100%	N=555

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Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
From property crime	39%	N=214	42%	N=232	9%	N=48	6%	N=35	2%	N=10	3%	N=16	100%	N=555
From violent crime	61%	N=341	26%	N=144	6%	N=34	2%	N=10	2%	N=9	3%	N=17	100%	N=555
From fire, flood, or other natural disaster	49%	N=270	32%	N=178	10%	N=57	3%	N=19	1%	N=8	4%	N=22	100%	N=554

Table 9: Question 5 without "don't know" responses

Please rate the job you feel the Tualatin community does at each of the following.	Excellent		Good		Fair		Poor		Total	
Making all residents feel welcome	24%	N=114	54%	N=259	16%	N=78	6%	N=28	100%	N=480
Attracting people from diverse backgrounds	19%	N=85	39%	N=173	28%	N=125	14%	N=62	100%	N=444
Valuing/respecting residents from diverse backgrounds	23%	N=101	46%	N=201	23%	N=99	7%	N=31	100%	N=431
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	18%	N=67	51%	N=188	21%	N=79	10%	N=37	100%	N=371

Table 10: Question 5 with "don't know" responses

Please rate the job you feel the Tualatin community does at each of the following.	Excellent		Good		Fair		Poor		Don't know		Total	
Making all residents feel welcome	21%	N=114	47%	N=259	14%	N=78	5%	N=28	13%	N=73	100%	N=553
Attracting people from diverse backgrounds	15%	N=85	31%	N=173	23%	N=125	11%	N=62	20%	N=108	100%	N=552
Valuing/respecting residents from diverse backgrounds	18%	N=101	36%	N=201	18%	N=99	6%	N=31	22%	N=121	100%	N=553
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	12%	N=67	34%	N=188	14%	N=79	7%	N=37	33%	N=182	100%	N=553

Table 11: Question 6 without "don't know" responses

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Total	
Overall quality of business and service establishments in Tualatin	21%	N=114	63%	N=340	14%	N=76	3%	N=14	100%	N=544
Variety of business and service establishments in Tualatin	20%	N=107	43%	N=236	30%	N=161	7%	N=40	100%	N=544
Vibrancy of downtown/commercial area	12%	N=65	32%	N=166	39%	N=205	17%	N=89	100%	N=524
Employment opportunities	16%	N=54	44%	N=151	30%	N=104	10%	N=35	100%	N=343
Shopping opportunities	17%	N=93	48%	N=260	28%	N=155	7%	N=39	100%	N=547

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Cost of living in Tualatin	6%	N=33	34%	N=181	42%	N=223	18%	N=98	100%	N=535
Overall image or reputation of Tualatin	23%	N=125	58%	N=309	17%	N=89	2%	N=12	100%	N=535

Table 12: Question 6 with "don't know" responses

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall quality of business and service establishments in Tualatin	21%	N=114	62%	N=340	14%	N=76	3%	N=14	1%	N=8	100%	N=552
Variety of business and service establishments in Tualatin	19%	N=107	43%	N=236	29%	N=161	7%	N=40	1%	N=6	100%	N=551
Vibrancy of downtown/commercial area	12%	N=65	30%	N=166	37%	N=205	16%	N=89	5%	N=26	100%	N=550
Employment opportunities	10%	N=54	27%	N=151	19%	N=104	6%	N=35	38%	N=208	100%	N=551
Shopping opportunities	17%	N=93	47%	N=260	28%	N=155	7%	N=39	1%	N=4	100%	N=551
Cost of living in Tualatin	6%	N=33	33%	N=181	41%	N=223	18%	N=98	2%	N=9	100%	N=544
Overall image or reputation of Tualatin	23%	N=125	56%	N=309	16%	N=89	2%	N=12	3%	N=15	100%	N=550

Table 13: Question 7 without "don't know" responses

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	4%	N=19	26%	N=142	35%	N=191	35%	N=187	100%	N=540
Ease of public parking	15%	N=79	48%	N=255	28%	N=150	9%	N=47	100%	N=531
Ease of travel by car in Tualatin	11%	N=58	45%	N=243	32%	N=173	12%	N=62	100%	N=536
Ease of travel by public transportation in Tualatin	11%	N=36	32%	N=101	34%	N=106	23%	N=72	100%	N=315
Ease of travel by bicycle in Tualatin	16%	N=61	45%	N=173	30%	N=115	10%	N=37	100%	N=386
Ease of walking in Tualatin	29%	N=152	50%	N=261	15%	N=76	6%	N=30	100%	N=519
Well-planned residential growth	15%	N=57	46%	N=178	32%	N=122	7%	N=29	100%	N=386
Well-planned commercial growth	12%	N=47	40%	N=153	33%	N=128	15%	N=57	100%	N=385
Well-designed neighborhoods	15%	N=72	54%	N=271	26%	N=129	5%	N=26	100%	N=498
Preservation of the historical or cultural character of the community	22%	N=92	53%	N=221	19%	N=77	6%	N=26	100%	N=415

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Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Public places where people want to spend time	20%	N=103	43%	N=224	30%	N=157	6%	N=33	100%	N=517
Variety of housing options	11%	N=52	42%	N=203	31%	N=152	16%	N=78	100%	N=485
Availability of affordable quality housing	5%	N=22	26%	N=111	36%	N=154	33%	N=140	100%	N=426
Overall quality of new development in Tualatin	10%	N=42	48%	N=200	31%	N=126	11%	N=46	100%	N=413
Overall appearance of Tualatin	26%	N=142	55%	N=298	16%	N=88	3%	N=15	100%	N=542
Cleanliness of Tualatin	36%	N=193	49%	N=267	12%	N=63	3%	N=17	100%	N=540
Water resources (beaches, lakes, ponds, riverways, etc.)	28%	N=147	41%	N=213	23%	N=120	8%	N=39	100%	N=520
Air quality	33%	N=174	54%	N=286	12%	N=64	2%	N=10	100%	N=535
Availability of paths and walking trails	39%	N=208	43%	N=231	16%	N=84	3%	N=15	100%	N=537
Fitness opportunities (including exercise classes and paths or trails, etc.)	37%	N=182	45%	N=225	15%	N=75	3%	N=15	100%	N=498
Recreational opportunities	23%	N=115	49%	N=250	24%	N=121	4%	N=20	100%	N=506
Availability of affordable quality food	22%	N=118	48%	N=257	23%	N=124	6%	N=34	100%	N=532
Availability of affordable quality health care	25%	N=111	55%	N=249	17%	N=77	3%	N=12	100%	N=450
Availability of preventive health services	29%	N=121	51%	N=218	17%	N=71	3%	N=14	100%	N=424
Availability of affordable quality mental health care	19%	N=50	37%	N=100	30%	N=80	14%	N=38	100%	N=268
Opportunities to attend cultural/arts/music activities	15%	N=68	40%	N=183	32%	N=147	14%	N=64	100%	N=463
Community support for the arts	18%	N=70	44%	N=170	33%	N=127	6%	N=22	100%	N=389
Availability of affordable quality childcare/preschool	22%	N=47	40%	N=88	22%	N=47	17%	N=36	100%	N=219
K-12 education	31%	N=111	51%	N=181	15%	N=54	3%	N=11	100%	N=356
Adult educational opportunities	14%	N=43	42%	N=132	29%	N=92	14%	N=45	100%	N=311
Sense of civic/community pride	16%	N=73	46%	N=208	31%	N=138	6%	N=28	100%	N=447
Neighborliness of residents in Tualatin	21%	N=108	46%	N=237	27%	N=138	7%	N=36	100%	N=519
Opportunities to participate in social events and activities	17%	N=78	46%	N=212	29%	N=132	8%	N=37	100%	N=458
Opportunities to attend special events and festivals	21%	N=99	46%	N=219	29%	N=138	5%	N=23	100%	N=479
Opportunities to volunteer	24%	N=94	47%	N=184	26%	N=102	4%	N=15	100%	N=395

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Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Opportunities to participate in community matters	20%	N=78	50%	N=197	27%	N=108	3%	N=13	100%	N=395
Openness and acceptance of the community toward people of diverse backgrounds	19%	N=78	42%	N=171	29%	N=117	10%	N=38	100%	N=404

Table 14: Question 7 with "don't know" responses

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	4%	N=19	26%	N=142	35%	N=191	34%	N=187	1%	N=4	100%	N=544
Ease of public parking	15%	N=79	47%	N=255	28%	N=150	9%	N=47	2%	N=10	100%	N=541
Ease of travel by car in Tualatin	11%	N=58	45%	N=243	32%	N=173	11%	N=62	1%	N=4	100%	N=540
Ease of travel by public transportation in Tualatin	7%	N=36	19%	N=101	20%	N=106	13%	N=72	42%	N=226	100%	N=541
Ease of travel by bicycle in Tualatin	11%	N=61	32%	N=173	21%	N=115	7%	N=37	28%	N=154	100%	N=540
Ease of walking in Tualatin	28%	N=152	48%	N=261	14%	N=76	5%	N=30	4%	N=22	100%	N=541
Well-planned residential growth	11%	N=57	33%	N=178	23%	N=122	5%	N=29	29%	N=156	100%	N=541
Well-planned commercial growth	9%	N=47	28%	N=153	24%	N=128	10%	N=57	29%	N=158	100%	N=543
Well-designed neighborhoods	13%	N=72	50%	N=271	24%	N=129	5%	N=26	8%	N=44	100%	N=543
Preservation of the historical or cultural character of the community	17%	N=92	41%	N=221	14%	N=77	5%	N=26	23%	N=127	100%	N=542
Public places where people want to spend time	19%	N=103	41%	N=224	29%	N=157	6%	N=33	5%	N=25	100%	N=542
Variety of housing options	10%	N=52	37%	N=203	28%	N=152	14%	N=78	11%	N=58	100%	N=543
Availability of affordable quality housing	4%	N=22	20%	N=111	28%	N=154	26%	N=140	21%	N=115	100%	N=541
Overall quality of new development in Tualatin	8%	N=42	37%	N=200	24%	N=126	9%	N=46	23%	N=123	100%	N=537
Overall appearance of Tualatin	26%	N=142	55%	N=298	16%	N=88	3%	N=15	0%	N=1	100%	N=543
Cleanliness of Tualatin	36%	N=193	49%	N=267	12%	N=63	3%	N=17	0%	N=1	100%	N=541
Water resources (beaches, lakes, ponds, riverways, etc.)	27%	N=147	39%	N=213	22%	N=120	7%	N=39	4%	N=23	100%	N=543
Air quality	32%	N=174	53%	N=286	12%	N=64	2%	N=10	1%	N=7	100%	N=541
Availability of paths and walking trails	38%	N=208	42%	N=231	15%	N=84	3%	N=15	2%	N=10	100%	N=547

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Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Fitness opportunities (including exercise classes and paths or trails, etc.)	34%	N=182	42%	N=225	14%	N=75	3%	N=15	7%	N=40	100%	N=538
Recreational opportunities	21%	N=115	46%	N=250	22%	N=121	4%	N=20	7%	N=36	100%	N=542
Availability of affordable quality food	22%	N=118	47%	N=257	23%	N=124	6%	N=34	2%	N=10	100%	N=542
Availability of affordable quality health care	21%	N=111	46%	N=249	14%	N=77	2%	N=12	16%	N=88	100%	N=538
Availability of preventive health services	22%	N=121	40%	N=218	13%	N=71	3%	N=14	22%	N=117	100%	N=541
Availability of affordable quality mental health care	9%	N=50	18%	N=100	15%	N=80	7%	N=38	50%	N=274	100%	N=542
Opportunities to attend cultural/arts/music activities	12%	N=68	34%	N=183	27%	N=147	12%	N=64	15%	N=80	100%	N=543
Community support for the arts	13%	N=70	31%	N=170	23%	N=127	4%	N=22	28%	N=152	100%	N=541
Availability of affordable quality childcare/preschool	9%	N=47	16%	N=88	9%	N=47	7%	N=36	59%	N=321	100%	N=540
K-12 education	20%	N=111	33%	N=181	10%	N=54	2%	N=11	34%	N=186	100%	N=542
Adult educational opportunities	8%	N=43	24%	N=132	17%	N=92	8%	N=45	42%	N=228	100%	N=539
Sense of civic/community pride	13%	N=73	38%	N=208	26%	N=138	5%	N=28	17%	N=93	100%	N=540
Neighborliness of residents in Tualatin	20%	N=108	44%	N=237	25%	N=138	7%	N=36	4%	N=24	100%	N=542
Opportunities to participate in social events and activities	14%	N=78	39%	N=212	24%	N=132	7%	N=37	15%	N=83	100%	N=542
Opportunities to attend special events and festivals	18%	N=99	40%	N=219	26%	N=138	4%	N=23	12%	N=63	100%	N=542
Opportunities to volunteer	17%	N=94	34%	N=184	19%	N=102	3%	N=15	27%	N=147	100%	N=542
Opportunities to participate in community matters	14%	N=78	37%	N=197	20%	N=108	2%	N=13	27%	N=144	100%	N=539
Openness and acceptance of the community toward people of diverse backgrounds	15%	N=78	32%	N=171	22%	N=117	7%	N=38	25%	N=133	100%	N=537

Table 15: Question 8

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Contacted the City of Tualatin (in-person, phone, email or web) for help or information	64%	N=342	36%	N=194	100%	N=535
Contacted Tualatin elected officials (in-person, phone, email or web) to express your opinion	88%	N=469	12%	N=65	100%	N=533
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, Community Involvement Organizations (CIOs), etc.)	84%	N=449	16%	N=86	100%	N=535

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Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Watched (online or on television) a local public meeting	89%	N=476	11%	N=61	100%	N=538
Volunteered your time to some group/activity in Tualatin	74%	N=399	26%	N=138	100%	N=537
Campaigned or advocated for a local issue, cause or candidate	90%	N=484	10%	N=53	100%	N=538
Voted in your most recent local election	24%	N=129	76%	N=409	100%	N=538
Used bus, rail, subway, or other public transportation instead of driving	76%	N=408	24%	N=127	100%	N=534
Carpooled with other adults or children instead of driving alone	56%	N=300	44%	N=236	100%	N=537
Walked or biked instead of driving	37%	N=199	63%	N=339	100%	N=538

Table 16: Question 9 without "don't know" responses

Please rate the quality of each of the following services in Tualatin.	Excellent		Good		Fair		Poor		Total	
Public information services	17%	N=68	61%	N=246	18%	N=71	4%	N=16	100%	N=401
Economic development	13%	N=45	58%	N=204	25%	N=87	5%	N=16	100%	N=352
Traffic enforcement	15%	N=68	54%	N=255	21%	N=101	10%	N=46	100%	N=471
Traffic signal timing	11%	N=55	36%	N=186	33%	N=170	20%	N=101	100%	N=512
Street repair	15%	N=76	50%	N=253	29%	N=146	5%	N=25	100%	N=501
Street cleaning	33%	N=167	52%	N=265	15%	N=75	1%	N=5	100%	N=512
Street lighting	26%	N=136	52%	N=265	18%	N=94	4%	N=19	100%	N=515
Snow removal	20%	N=67	47%	N=155	24%	N=78	9%	N=28	100%	N=328
Sidewalk maintenance	16%	N=82	53%	N=266	24%	N=118	7%	N=35	100%	N=501
Bus or transit services	12%	N=39	50%	N=163	27%	N=89	12%	N=38	100%	N=329
Land use, planning, and zoning	8%	N=26	48%	N=155	29%	N=94	15%	N=49	100%	N=323
Code enforcement (weeds, abandoned buildings, etc.)	9%	N=30	50%	N=175	27%	N=95	14%	N=48	100%	N=347
Affordable high-speed internet access	20%	N=95	42%	N=200	29%	N=138	9%	N=44	100%	N=477
Garbage collection	40%	N=194	50%	N=244	8%	N=40	3%	N=14	100%	N=492
Drinking water	51%	N=262	37%	N=190	10%	N=53	1%	N=7	100%	N=513
Sewer services	39%	N=189	51%	N=247	8%	N=41	1%	N=4	100%	N=481
Storm water management (storm drainage, dams, levees, etc.)	35%	N=155	52%	N=231	11%	N=49	2%	N=10	100%	N=445

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Please rate the quality of each of the following services in Tualatin.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Power (electric and/or gas) utility	38%	N=190	51%	N=259	10%	N=52	1%	N=4	100%	N=505
Utility billing	31%	N=151	50%	N=244	17%	N=82	2%	N=9	100%	N=487
Police/Sheriff services	38%	N=175	49%	N=226	11%	N=51	2%	N=11	100%	N=463
Crime prevention	27%	N=115	56%	N=242	13%	N=57	4%	N=18	100%	N=432
Animal control	25%	N=85	57%	N=192	13%	N=44	4%	N=13	100%	N=335
Ambulance or emergency medical services	44%	N=158	50%	N=177	5%	N=17	1%	N=3	100%	N=355
Fire services	51%	N=189	43%	N=161	6%	N=21	0%	N=0	100%	N=370
Fire prevention and education	31%	N=92	51%	N=151	16%	N=46	2%	N=7	100%	N=297
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	23%	N=76	48%	N=154	19%	N=62	10%	N=31	100%	N=323
Preservation of natural areas (open space, farmlands, and greenbelts)	26%	N=113	52%	N=228	17%	N=73	5%	N=22	100%	N=436
Tualatin open space	28%	N=123	48%	N=211	20%	N=89	5%	N=21	100%	N=444
Recycling	32%	N=158	47%	N=230	15%	N=74	6%	N=28	100%	N=489
Yard waste pick-up	38%	N=151	49%	N=197	11%	N=44	2%	N=7	100%	N=399
City parks	38%	N=196	50%	N=257	11%	N=59	1%	N=4	100%	N=516
Recreation programs or classes	21%	N=78	52%	N=190	20%	N=74	7%	N=25	100%	N=367
Recreation centers or facilities	18%	N=72	49%	N=194	23%	N=90	10%	N=41	100%	N=397
Health services	32%	N=113	52%	N=180	13%	N=44	3%	N=12	100%	N=349
Public library services	57%	N=275	38%	N=182	4%	N=21	1%	N=4	100%	N=481
Overall customer service by Tualatin employees (police, receptionists, planners, etc.)	39%	N=166	49%	N=208	10%	N=42	3%	N=12	100%	N=428

Table 17: Question 9 with "don't know" responses

Please rate the quality of each of the following services in Tualatin.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Public information services	13%	N=68	47%	N=246	13%	N=71	3%	N=16	24%	N=124	100%	N=525
Economic development	9%	N=45	39%	N=204	17%	N=87	3%	N=16	33%	N=170	100%	N=521
Traffic enforcement	13%	N=68	49%	N=255	19%	N=101	9%	N=46	10%	N=54	100%	N=524

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Please rate the quality of each of the following services in Tualatin.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic signal timing	10%	N=55	35%	N=186	32%	N=170	19%	N=101	3%	N=14	100%	N=526
Street repair	14%	N=76	48%	N=253	28%	N=146	5%	N=25	5%	N=26	100%	N=526
Street cleaning	32%	N=167	50%	N=265	14%	N=75	1%	N=5	3%	N=16	100%	N=527
Street lighting	26%	N=136	50%	N=265	18%	N=94	4%	N=19	2%	N=13	100%	N=527
Snow removal	13%	N=67	29%	N=155	15%	N=78	5%	N=28	38%	N=198	100%	N=526
Sidewalk maintenance	16%	N=82	50%	N=266	22%	N=118	7%	N=35	5%	N=27	100%	N=528
Bus or transit services	7%	N=39	31%	N=163	17%	N=89	7%	N=38	37%	N=194	100%	N=523
Land use, planning, and zoning	5%	N=26	30%	N=155	18%	N=94	9%	N=49	38%	N=200	100%	N=523
Code enforcement (weeds, abandoned buildings, etc.)	6%	N=30	33%	N=175	18%	N=95	9%	N=48	33%	N=174	100%	N=522
Affordable high-speed internet access	18%	N=95	38%	N=200	26%	N=138	8%	N=44	9%	N=47	100%	N=524
Garbage collection	37%	N=194	46%	N=244	8%	N=40	3%	N=14	7%	N=35	100%	N=527
Drinking water	50%	N=262	36%	N=190	10%	N=53	1%	N=7	3%	N=15	100%	N=528
Sewer services	36%	N=189	47%	N=247	8%	N=41	1%	N=4	9%	N=49	100%	N=530
Storm water management (storm drainage, dams, levees, etc.)	29%	N=155	44%	N=231	9%	N=49	2%	N=10	15%	N=81	100%	N=527
Power (electric and/or gas) utility	36%	N=190	49%	N=259	10%	N=52	1%	N=4	5%	N=25	100%	N=530
Utility billing	29%	N=151	46%	N=244	16%	N=82	2%	N=9	7%	N=39	100%	N=525
Police/Sheriff services	33%	N=175	43%	N=226	10%	N=51	2%	N=11	12%	N=65	100%	N=528
Crime prevention	22%	N=115	46%	N=242	11%	N=57	3%	N=18	18%	N=96	100%	N=528
Animal control	16%	N=85	36%	N=192	8%	N=44	2%	N=13	36%	N=192	100%	N=528
Ambulance or emergency medical services	30%	N=158	34%	N=177	3%	N=17	1%	N=3	32%	N=171	100%	N=527
Fire services	36%	N=189	30%	N=161	4%	N=21	0%	N=0	30%	N=157	100%	N=528
Fire prevention and education	17%	N=92	29%	N=151	9%	N=46	1%	N=7	44%	N=230	100%	N=527
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	14%	N=76	29%	N=154	12%	N=62	6%	N=31	38%	N=202	100%	N=526
Preservation of natural areas (open space, farmlands, and greenbelts)	22%	N=113	44%	N=228	14%	N=73	4%	N=22	17%	N=86	100%	N=522

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Please rate the quality of each of the following services in Tualatin.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Tualatin open space	23%	N=123	40%	N=211	17%	N=89	4%	N=21	16%	N=82	100%	N=526
Recycling	30%	N=158	44%	N=230	14%	N=74	5%	N=28	7%	N=38	100%	N=527
Yard waste pick-up	29%	N=151	38%	N=197	8%	N=44	1%	N=7	24%	N=127	100%	N=526
City parks	37%	N=196	49%	N=257	11%	N=59	1%	N=4	2%	N=13	100%	N=528
Recreation programs or classes	15%	N=78	36%	N=190	14%	N=74	5%	N=25	30%	N=160	100%	N=527
Recreation centers or facilities	14%	N=72	37%	N=194	17%	N=90	8%	N=41	25%	N=129	100%	N=526
Health services	22%	N=113	35%	N=180	8%	N=44	2%	N=12	33%	N=172	100%	N=521
Public library services	52%	N=275	35%	N=182	4%	N=21	1%	N=4	9%	N=46	100%	N=527
Overall customer service by Tualatin employees (police, receptionists, planners, etc.)	32%	N=166	40%	N=208	8%	N=42	2%	N=12	18%	N=94	100%	N=522

Table 18: Question 10 without "don't know" responses

Please rate the following categories of Tualatin government performance.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid to Tualatin	10%	N=43	55%	N=228	29%	N=122	6%	N=23	100%	N=417
The overall direction that Tualatin is taking	13%	N=54	58%	N=235	22%	N=88	7%	N=28	100%	N=405
The job Tualatin government does at welcoming resident involvement	13%	N=46	56%	N=196	25%	N=88	6%	N=22	100%	N=352
Overall confidence in Tualatin government	14%	N=58	52%	N=220	28%	N=118	6%	N=26	100%	N=422
Generally acting in the best interest of the community	17%	N=69	55%	N=228	23%	N=94	5%	N=21	100%	N=412
Being honest	20%	N=66	57%	N=189	20%	N=67	3%	N=9	100%	N=331
Being open and transparent to the public	19%	N=70	51%	N=184	24%	N=86	6%	N=20	100%	N=360
Informing residents about issues facing the community	19%	N=75	50%	N=201	24%	N=98	7%	N=27	100%	N=400
Treating all residents fairly	22%	N=74	55%	N=183	20%	N=66	4%	N=12	100%	N=334
Treating residents with respect	24%	N=89	58%	N=217	14%	N=54	3%	N=13	100%	N=372

Table 19: Question 10 with "don't know" responses

Please rate the following categories of Tualatin government performance.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid to Tualatin	8%	N=43	43%	N=228	23%	N=122	4%	N=23	21%	N=112	100%	N=528
The overall direction that Tualatin is taking	10%	N=54	45%	N=235	17%	N=88	5%	N=28	23%	N=121	100%	N=527
The job Tualatin government does at welcoming resident involvement	9%	N=46	37%	N=196	17%	N=88	4%	N=22	33%	N=176	100%	N=529
Overall confidence in Tualatin government	11%	N=58	42%	N=220	22%	N=118	5%	N=26	20%	N=106	100%	N=528
Generally acting in the best interest of the community	13%	N=69	43%	N=228	18%	N=94	4%	N=21	22%	N=115	100%	N=527
Being honest	13%	N=66	36%	N=189	13%	N=67	2%	N=9	37%	N=195	100%	N=527
Being open and transparent to the public	13%	N=70	35%	N=184	16%	N=86	4%	N=20	32%	N=166	100%	N=526
Informing residents about issues facing the community	14%	N=75	38%	N=201	19%	N=98	5%	N=27	24%	N=126	100%	N=526
Treating all residents fairly	14%	N=74	35%	N=183	12%	N=66	2%	N=12	37%	N=194	100%	N=528
Treating residents with respect	17%	N=89	41%	N=217	10%	N=54	2%	N=13	29%	N=155	100%	N=527

Table 20: Question 11 without "don't know" responses

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The City of Tualatin	27%	N=128	57%	N=273	15%	N=72	1%	N=7	100%	N=479
The Federal Government	5%	N=24	32%	N=145	38%	N=172	25%	N=112	100%	N=453

Table 21: Question 11 with "don't know" responses

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The City of Tualatin	24%	N=128	52%	N=273	14%	N=72	1%	N=7	9%	N=47	100%	N=526
The Federal Government	5%	N=24	27%	N=145	33%	N=172	21%	N=112	14%	N=74	100%	N=526

Table 22: Question 12

Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall economic health of Tualatin	45%	N=234	46%	N=240	9%	N=49	0%	N=0	100%	N=524
Overall quality of the transportation system (auto, bicycle, foot, bus) in Tualatin	41%	N=213	45%	N=235	13%	N=68	2%	N=8	100%	N=525
Overall design or layout of Tualatin's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	31%	N=163	44%	N=228	23%	N=119	2%	N=13	100%	N=522
Overall quality of the utility infrastructure in Tualatin (water, sewer, storm water, electric/gas)	43%	N=222	40%	N=209	17%	N=88	0%	N=2	100%	N=521
Overall feeling of safety in Tualatin	51%	N=265	39%	N=202	10%	N=52	1%	N=4	100%	N=524
Overall quality of natural environment in Tualatin	39%	N=206	48%	N=249	12%	N=61	1%	N=7	100%	N=524
Overall quality of parks and recreation opportunities	36%	N=189	47%	N=249	16%	N=82	1%	N=6	100%	N=527
Overall health and wellness opportunities in Tualatin	29%	N=153	46%	N=242	21%	N=109	4%	N=19	100%	N=522
Overall opportunities for education, culture and the arts	27%	N=143	42%	N=221	28%	N=145	3%	N=16	100%	N=524
Residents' connection and engagement with their community	19%	N=101	44%	N=232	32%	N=170	4%	N=20	100%	N=523

Table 23: Question 13 without "don't know" responses

Many parks amenities are reaching the end of their safe and reliable life (e.g., Brown's Ferry Community Center building and the playground at Jurgens Park). Without additional funding for renovation or replacement, the City may soon need to close, reduce, or remove park amenities. Knowing this, how much would you support or oppose each of the following actions the City might take?	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Total	
	%	N	%	N	%	N	%	N	%	N
Develop a proposal for a property tax levy or bond for maintaining our parks amenities and then place the question on the ballot for voters to decide	46%	N=223	33%	N=159	11%	N=52	11%	N=51	100%	N=485
Add a fee to each utility bill, with the amount to be determined and approved by City Council, to pay for maintaining our parks amenities	19%	N=94	31%	N=155	22%	N=107	28%	N=138	100%	N=494
Do not ask property owners or utility rate payers to pay more even if it means reducing or removing amenities	15%	N=72	21%	N=99	25%	N=116	38%	N=179	100%	N=466

Table 24: Question 13 with "don't know" responses

Many parks amenities are reaching the end of their safe and reliable life (e.g., Brown’s Ferry Community Center building and the playground at Jurgens Park). Without additional funding for renovation or replacement, the City may soon need to close, reduce, or remove park amenities. Knowing this, how much would you support or oppose each of the following actions the City might take?	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Don’t know		Total	
Develop a proposal for a property tax levy or bond for maintaining our parks amenities and then place the question on the ballot for voters to decide	43%	N=223	30%	N=159	10%	N=52	10%	N=51	7%	N=37	100%	N=521
Add a fee to each utility bill, with the amount to be determined and approved by City Council, to pay for maintaining our parks amenities	18%	N=94	30%	N=155	20%	N=107	27%	N=138	5%	N=26	100%	N=521
Do not ask property owners or utility rate payers to pay more even if it means reducing or removing amenities	14%	N=72	19%	N=99	22%	N=116	35%	N=179	10%	N=51	100%	N=517

Table 25: Question 14

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City of Tualatin government and its activities, events, and services.	Major source		Minor source		Not a source		Total	
City website (www.tualatinoregon.gov)	71%	N=366	20%	N=100	9%	N=46	100%	N=513
Local media outlets (Tualatin Times, Tualatin Life, local television stations)	45%	N=230	42%	N=218	13%	N=67	100%	N=515
City e-newsletter Tualatin Today	29%	N=147	43%	N=217	29%	N=145	100%	N=510
Talking with City officials	14%	N=70	41%	N=208	45%	N=233	100%	N=511
City Council or other public meetings	18%	N=93	43%	N=217	39%	N=199	100%	N=510
City communications via social media (Facebook, Twitter, Nextdoor, etc.)	32%	N=165	36%	N=182	32%	N=164	100%	N=512
Word-of-mouth	28%	N=143	45%	N=230	27%	N=139	100%	N=513

Table 26: Question D1 without "don't know" responses

Thinking about a typical week, how many times do you:	Several times a day		Once a day		A few times a week		Every few weeks		Less often or never		Total	
Access the internet from your home using a computer, laptop or tablet computer	87%	N=454	3%	N=17	3%	N=17	0%	N=2	6%	N=31	100%	N=522
Access the internet from your cell phone	88%	N=458	3%	N=14	2%	N=13	1%	N=5	6%	N=30	100%	N=520
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	56%	N=292	11%	N=59	9%	N=46	4%	N=20	20%	N=104	100%	N=521
Use or check email	82%	N=424	12%	N=62	3%	N=14	2%	N=9	2%	N=11	100%	N=519
Share your opinions online	12%	N=60	5%	N=24	14%	N=74	14%	N=71	56%	N=290	100%	N=518
Shop online	10%	N=53	6%	N=31	35%	N=182	38%	N=199	11%	N=58	100%	N=522

Table 27: Question D1 with "don't know" responses

Thinking about a typical week, how many times do you:	Several times a day		Once a day		A few times a week		Every few weeks		Less often or never		Don't know		Total	
Access the internet from your home using a computer, laptop or tablet computer	87%	N=454	3%	N=17	3%	N=17	0%	N=2	6%	N=31	1%	N=3	100%	N=524
Access the internet from your cell phone	88%	N=458	3%	N=14	2%	N=13	1%	N=5	6%	N=30	0%	N=2	100%	N=522
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	56%	N=292	11%	N=59	9%	N=46	4%	N=20	20%	N=104	1%	N=3	100%	N=525
Use or check email	81%	N=424	12%	N=62	3%	N=14	2%	N=9	2%	N=11	0%	N=3	100%	N=522
Share your opinions online	11%	N=60	5%	N=24	14%	N=74	14%	N=71	56%	N=290	1%	N=5	100%	N=522
Shop online	10%	N=53	6%	N=31	35%	N=182	38%	N=199	11%	N=58	0%	N=2	100%	N=525

Table 28: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	27%	N=140
Very good	42%	N=222
Good	24%	N=128
Fair	6%	N=31
Poor	1%	N=5
Total	100%	N=526

Table 29: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	5%	N=25
Somewhat positive	13%	N=67
Neutral	42%	N=218
Somewhat negative	31%	N=161
Very negative	10%	N=53
Total	100%	N=524

Table 30: Question D4

How many years have you lived in Tualatin?	Percent	Number
Less than 2 years	20%	N=106
2-5 years	26%	N=139
6-10 years	11%	N=57
11-20 years	19%	N=103
More than 20 years	23%	N=123
Total	100%	N=527

Table 31: Question D5

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	54%	N=302
Building with two or more homes (duplex, townhome, apartment or condominium)	44%	N=250
Mobile home	0%	N=1
Other	2%	N=10
Total	100%	N=563

Table 32: Question D6

Do you rent or own your home?	Percent	Number
Rent	43%	N=241
Own	57%	N=319
Total	100%	N=560

Table 33: Question D7

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$500	3%	N=14
\$500 to \$999	10%	N=48
\$1,000 to \$1,499	29%	N=146
\$1,500 to \$1,999	24%	N=119
\$2,000 to \$2,499	19%	N=94
\$2,500 to \$2,999	9%	N=45
\$3,000 to \$3,499	4%	N=18
\$3,500 or more	4%	N=19
Total	100%	N=503

Table 34: Question D8

Do any children 17 or under live in your household?	Percent	Number
No	70%	N=364
Yes	30%	N=157
Total	100%	N=522

Table 35: Question D9

Are you or any other members of your household aged 65 or older?	Percent	Number
No	77%	N=402
Yes	23%	N=123
Total	100%	N=525

Table 36: Question D10

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	7%	N=35
\$25,000 to \$49,999	17%	N=86
\$50,000 to \$74,999	17%	N=85
\$75,000 to \$99,999	16%	N=79
\$100,000 to \$149,999	23%	N=114
\$150,000 or more	19%	N=93
Total	100%	N=493

Table 37: Question D11

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	91%	N=474
Yes, I consider myself to be Spanish, Hispanic or Latino	9%	N=44
Total	100%	N=518

Table 38: Question D12

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=5
Asian, Asian Indian or Pacific Islander	10%	N=49
Black or African American	1%	N=6
White	85%	N=438
Other	7%	N=34

Total may exceed 100% as respondents could select more than one option.

Table 39: Question D13

In which category is your age?	Percent	Number
18-24 years	2%	N=14
25-34 years	25%	N=142
35-44 years	21%	N=117
45-54 years	19%	N=109
55-64 years	12%	N=65
65-74 years	15%	N=86
75 years or older	5%	N=28
Total	100%	N=562

Table 40: Question D14

What is your gender?	Percent	Number
Female	53%	N=292
Male	47%	N=261
Identify in another way	0%	N=2
Total	100%	N=555

Appendix B: Benchmark Comparisons

Comparison Data

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. The City of Tualatin chose to have comparisons made to the entire database and a subset of similar jurisdictions from the database (all communities in the West with populations between 10,000 and 75,000).

Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Tualatin’s “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month. The second column is the rank assigned to Tualatin’s rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Tualatin’s rating to the benchmark.

In that final column, Tualatin’s results are noted as being “higher” than the benchmark, “lower” than the benchmark or “similar” to the benchmark, meaning that the average rating given by Tualatin residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Tualatin’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Tualatin’s average rating was more than 20 points different when compared to the benchmark.

Benchmark Database Characteristics	
Region	Percent
New England	3%
Middle Atlantic	5%
East North Central	15%
West North Central	13%
South Atlantic	22%
East South Central	3%
West South Central	7%
Mountain	16%
Pacific	16%
Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	23%
50,000 to 99,999	22%
100,000 or more	23%

National Benchmark Comparisons

Table 41: Quality of Life

Quality of Life Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall image or reputation of Tualatin	81%	146	353	Similar
The overall quality of life in Tualatin	88%	165	454	Similar
Tualatin as a place to live	92%	122	397	Similar
Recommend living in Tualatin to someone who asks	92%	92	294	Similar
Remain in Tualatin for the next five years	82%	186	287	Similar

Table 42: Governance

Governance Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall confidence in Tualatin government	66%	57	278	Similar
The overall direction that Tualatin is taking	71%	79	321	Similar
The value of services for the taxes paid to Tualatin	65%	92	398	Similar
Generally acting in the best interest of the community	72%	37	278	Higher
Being honest	77%	17	269	Higher
Being open and transparent to the public	71%	3	11	Similar
Informing residents about issues facing the community	69%	4	11	Similar
The job Tualatin government does at welcoming resident involvement	69%	46	324	Similar
Treating all residents fairly	77%	13	275	Higher
Treating residents with respect	82%	3	11	Similar
Overall customer service by Tualatin employees	87%	39	385	Higher
Public information services	78%	89	299	Similar
Quality of services provided by the City of Tualatin	84%	97	422	Similar
Quality of services provided by the Federal Government	37%	186	259	Similar

Table 43: Economy

Economy Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall economic health of Tualatin	83%	89	279	Similar
Economic development	71%	54	289	Similar

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Economy Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of business and service establishments in Tualatin	83%	31	280	Higher
Variety of business and service establishments in Tualatin	63%	6	10	Similar
Vibrancy of downtown/commercial area	44%	140	255	Similar
Shopping opportunities	65%	121	299	Similar
Tualatin as a place to visit	55%	200	295	Similar
Tualatin as a place to work	79%	68	366	Higher
Employment opportunities	60%	52	315	Higher
Cost of living in Tualatin	40%	163	274	Similar
Economy will have positive impact on income	18%	264	266	Lower
NOT experiencing housing costs stress	58%	230	265	Lower

Table 44: Mobility

Mobility Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of the transportation system in Tualatin	60%	246	282	Lower
Traffic flow on major streets	30%	302	344	Lower
Ease of travel by car in Tualatin	56%	230	311	Similar
Ease of travel by public transportation in Tualatin	43%	84	246	Similar
Ease of travel by bicycle in Tualatin	61%	105	310	Similar
Ease of walking in Tualatin	80%	70	311	Similar
Ease of public parking	63%	85	240	Similar
Bus or transit services	61%	84	244	Similar
Traffic enforcement	69%	169	370	Similar
Traffic signal timing	47%	176	273	Similar
Street repair	66%	47	381	Higher
Street cleaning	84%	12	328	Higher
Street lighting	78%	23	335	Higher
Snow removal	68%	125	278	Similar
Sidewalk maintenance	69%	61	321	Similar
Used bus, rail, subway, or other public transportation instead of driving	24%	89	225	Similar
Carpooled with other adults or children instead of driving alone	44%	108	258	Similar
Walked or biked instead of driving	63%	89	267	Similar

Table 45: Community Design

Community Design Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall design or layout of Tualatin's residential and commercial areas	61%	132	272	Similar
Overall appearance of Tualatin	81%	135	353	Similar
Your neighborhood as a place to live	86%	113	318	Similar
Overall quality of new development in Tualatin	58%	139	297	Similar
Well-planned residential growth	61%	5	14	Similar
Well-planned commercial growth	52%	7	14	Similar
Well-designed neighborhoods	69%	8	15	Similar
Preservation of the historical or cultural character of the community	75%	3	11	Similar
Public places where people want to spend time	63%	142	266	Similar
Variety of housing options	53%	152	285	Similar
Availability of affordable quality housing	31%	214	309	Similar
Land use, planning, and zoning	56%	108	306	Similar
Code enforcement	59%	147	386	Similar

Table 46: Utilities

Utilities Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of the utility infrastructure in Tualatin	85%	5	11	Similar
Affordable high-speed internet access	62%	3	9	Similar
Power (electric and/or gas) utility	89%	13	196	Similar
Garbage collection	89%	88	350	Similar
Drinking water	88%	10	316	Higher
Sewer services	91%	12	321	Higher
Storm water management	87%	8	344	Higher
Utility billing	81%	19	241	Similar

Table 47: Safety

Safety Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall feeling of safety in Tualatin	86%	145	365	Similar
Police/Sheriff services	87%	151	447	Similar
Crime prevention	83%	112	363	Similar
Animal control	83%	18	332	Higher
Ambulance or emergency medical services	94%	138	341	Similar

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Safety Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Fire services	94%	130	380	Similar
Fire prevention and education	82%	122	289	Similar
Emergency preparedness	71%	94	289	Similar
In your neighborhood during the day	97%	57	362	Similar
In Tualatin's downtown/commercial area during the day	95%	113	327	Similar
From property crime	83%	5	26	Similar
From violent crime	90%	6	26	Similar
From fire, flood, or other natural disaster	84%	7	11	Similar

Table 48: Natural Environment

Natural Environment Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of natural environment in Tualatin	91%	45	282	Higher
Cleanliness of Tualatin	85%	91	302	Similar
Water resources	69%	3	8	Similar
Air quality	86%	79	255	Similar
Preservation of natural areas	78%	30	260	Higher
Tualatin open space	75%	31	246	Higher
Recycling	79%	169	354	Similar
Yard waste pick-up	87%	49	272	Similar

Table 49: Parks and Recreation

Parks and Recreation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of parks and recreation opportunities	89%	4	11	Similar
Availability of paths and walking trails	82%	54	324	Higher
City parks	88%	99	325	Similar
Recreational opportunities	72%	116	301	Similar
Recreation programs or classes	73%	169	333	Similar
Recreation centers or facilities	67%	188	289	Similar
Fitness opportunities	82%	48	264	Similar

Table 50: Health and Wellness

Health and Wellness Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall health and wellness opportunities in Tualatin	81%	70	274	Similar
Health services	84%	27	232	Higher
Availability of affordable quality health care	80%	35	269	Higher
Availability of preventive health services	80%	36	250	Higher
Availability of affordable quality mental health care	56%	53	244	Similar
Availability of affordable quality food	70%	96	253	Similar
In very good to excellent health	69%	68	259	Similar

Table 51: Education, Arts, and Culture

Education, Arts, and Culture Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall opportunities for education, culture, and the arts	61%	181	275	Similar
Opportunities to attend cultural/arts/music activities	54%	185	297	Similar
Opportunities to attend special events and festivals	66%	145	291	Similar
Community support for the arts	62%	5	11	Similar
Public library services	95%	21	336	Higher
Availability of affordable quality child care/preschool	62%	81	266	Similar
K-12 education	82%	108	280	Similar
Adult educational opportunities	56%	150	252	Similar

Table 52: Inclusivity and Engagement

Inclusivity and Engagement Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Residents' connection and engagement with their community	62%	5	11	Similar
Sense of community	68%	118	311	Similar
Sense of civic/community pride	63%	5	11	Similar
Neighborliness of Tualatin	66%	97	266	Similar
Tualatin as a place to raise children	90%	116	385	Similar
Tualatin as a place to retire	71%	146	365	Similar
Openness and acceptance of the community toward people of diverse backgrounds	62%	132	300	Similar

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Inclusivity and Engagement Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Making all residents feel welcome	78%	6	11	Similar
Attracting people from diverse backgrounds	58%	6	11	Similar
Valuing/respecting residents from diverse backgrounds	70%	7	11	Similar
Taking care of vulnerable residents	69%	4	11	Similar
Opportunities to participate in social events and activities	63%	133	271	Similar
Opportunities to volunteer	70%	118	273	Similar
Opportunities to participate in community matters	70%	84	283	Similar

Table 53: Participation

Participation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Contacted Tualatin for help or information	36%	283	338	Similar
Contacted Tualatin elected officials to express your opinion	12%	222	264	Similar
Attended a local public meeting	16%	214	271	Similar
Watched (online or on television) a local public meeting	11%	222	241	Lower
Volunteered your time to some group/activity in Tualatin	26%	230	273	Lower
Campaigned or advocated for an issue, cause or candidate	10%	247	250	Lower
Voted in your most recent local election	76%	3	11	Similar
Access the internet from your home using a computer, laptop or tablet computer	94%	5	11	Similar
Access the internet from your cell phone	93%	4	11	Similar
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	76%	8	11	Similar
Use or check email	96%	6	11	Similar
Share your opinions online	30%	8	11	Similar
Shop online	51%	3	11	Similar

Table 54: Focus Areas

Importance Items	Percent essential or very important	Rank	Number of communities in comparison	Comparison to benchmark
Overall economic health of Tualatin	91%	117	252	Similar
Overall quality of the transportation system in Tualatin	85%	50	252	Similar

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Importance Items	Percent essential or very important	Rank	Number of communities in comparison	Comparison to benchmark
Overall design or layout of Tualatin's residential and commercial areas	75%	149	252	Similar
Overall quality of the utility infrastructure in Tualatin	83%	7	11	Similar
Overall feeling of safety in Tualatin	89%	172	252	Similar
Overall quality of natural environment in Tualatin	87%	77	252	Similar
Overall quality of parks and recreation opportunities	83%	4	11	Similar
Overall health and wellness opportunities in Tualatin	76%	134	251	Similar
Overall opportunities for education, culture, and the arts	69%	220	252	Lower
Residents' connection and engagement with their community	64%	252	252	Much lower

Communities included in national comparisons

The communities included in Tualatin's comparisons are listed on the following pages along with their population according to the American Community Survey (ACS) 2017 5-year estimates.

Adams County, CO.....	487,850	Baytown city, TX	76,205
Airway Heights city, WA.....	8,017	Beaumont city, CA.....	43,641
Albany city, OR	52,007	Bedford city, TX.....	49,082
Albemarle County, VA.....	105,105	Bedford town, MA	14,105
Albert Lea city, MN.....	17,716	Bellevue city, WA	139,014
Alexandria city, VA	154,710	Bellingham city, WA.....	85,388
Allegan County, MI	114,145	Bend city, OR.....	87,167
American Canyon city, CA	20,341	Bethlehem township, PA.....	23,800
Ames city, IA	65,005	Bettendorf city, IA	35,293
Ankeny city, IA	56,237	Billings city, MT	109,082
Ann Arbor city, MI.....	119,303	Bloomington city, IN.....	83,636
Apache Junction city, AZ.....	38,452	Bloomington city, MN	85,417
Arapahoe County, CO.....	626,612	Boise City city, ID	220,859
Arlington city, TX	388,225	Bonner Springs city, KS	7,644
Arvada city, CO.....	115,320	Boulder city, CO.....	106,271
Asheville city, NC.....	89,318	Bowling Green city, KY.....	64,302
Ashland city, OR.....	20,733	Bozeman city, MT	43,132
Ashland town, MA.....	17,478	Brentwood city, TN	41,524
Ashland town, VA	7,554	Brighton city, CO.....	38,016
Aspen city, CO.....	7,097	Brookline CDP, MA	59,246
Athens-Clarke County, GA	122,292	Brooklyn Center city, MN.....	30,885
Auburn city, AL	61,462	Brooklyn city, OH	10,891
Augusta CCD, GA.....	136,103	Broomfield city, CO.....	64,283
Aurora city, CO	357,323	Brownsburg town, IN	24,625
Austin city, TX	916,906	Buffalo Grove village, IL	41,551
Avon town, CO.....	6,503	Burlingame city, CA.....	30,401
Avon town, IN.....	16,479	Cabarrus County, NC	196,716
Avondale city, AZ.....	81,590	Cambridge city, MA.....	110,893
Azusa city, CA.....	49,029	Canandaigua city, NY.....	10,402
Bainbridge Island city, WA.....	23,689	Cannon Beach city, OR.....	1,517
Baltimore city, MD.....	619,796	Cañon City city, CO.....	16,298
Baltimore County, MD.....	828,637	Canton city, SD	3,352
Battle Creek city, MI	51,505	Cape Coral city, FL	173,679
Bay Village city, OH.....	15,426	Carlsbad city, CA	113,147

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Carroll city, IA.....	9,937	Denver city, CO.....	678,467
Cartersville city, GA.....	20,235	Des Moines city, IA.....	214,778
Cary town, NC.....	159,715	Des Peres city, MO.....	8,536
Castle Rock town, CO.....	57,274	Destin city, FL.....	13,421
Cedar Hill city, TX.....	48,149	Dothan city, AL.....	67,784
Cedar Park city, TX.....	70,010	Dover city, NH.....	30,901
Cedar Rapids city, IA.....	130,330	Dublin city, CA.....	57,022
Celina city, TX.....	7,910	Dublin city, OH.....	44,442
Centennial city, CO.....	108,448	Duluth city, MN.....	86,066
Chandler city, AZ.....	245,160	Durham city, NC.....	257,232
Chandler city, TX.....	2,896	Durham County, NC.....	300,865
Chanhassen city, MN.....	25,108	Dyer town, IN.....	16,077
Chapel Hill town, NC.....	59,234	Eagan city, MN.....	66,102
Chardon city, OH.....	5,166	Eagle Mountain city, UT.....	27,773
Charles County, MD.....	156,021	Eau Claire city, WI.....	67,945
Charlotte County, FL.....	173,236	Eden Prairie city, MN.....	63,660
Charlottesville city, VA.....	46,487	Eden town, VT.....	1,254
Chattanooga city, TN.....	176,291	Edgewater city, CO.....	5,299
Chautauqua town, NY.....	4,362	Edina city, MN.....	50,603
Chesterfield County, VA.....	335,594	Edmond city, OK.....	89,769
Clackamas County, OR.....	399,962	Edmonds city, WA.....	41,309
Clayton city, MO.....	16,214	El Cerrito city, CA.....	24,982
Clearwater city, FL.....	112,794	El Paso de Robles (Paso Robles) city, CA.....	31,409
Cleveland Heights city, OH.....	45,024	Elgin city, IL.....	112,628
Clinton city, SC.....	8,538	Elk Grove city, CA.....	166,228
Clive city, IA.....	17,134	Elmhurst city, IL.....	46,139
Clovis city, CA.....	104,411	Englewood city, CO.....	33,155
College Park city, MD.....	32,186	Erie town, CO.....	22,019
College Station city, TX.....	107,445	Escambia County, FL.....	309,924
Colleyville city, TX.....	25,557	Estes Park town, CO.....	6,248
Collinsville city, IL.....	24,767	Euclid city, OH.....	47,698
Columbia city, MO.....	118,620	Fairview town, TX.....	8,473
Columbia city, SC.....	132,236	Farmers Branch city, TX.....	33,808
Columbia Falls city, MT.....	5,054	Farmersville city, TX.....	3,440
Commerce City city, CO.....	52,905	Farmington Hills city, MI.....	81,235
Concord city, CA.....	128,160	Farmington town, CT.....	25,596
Concord town, MA.....	19,357	Fate city, TX.....	10,339
Conshohocken borough, PA.....	7,985	Fayetteville city, GA.....	17,069
Coolidge city, AZ.....	12,221	Fayetteville city, NC.....	210,324
Coon Rapids city, MN.....	62,342	Ferguson township, PA.....	18,837
Coral Springs city, FL.....	130,110	Fernandina Beach city, FL.....	11,957
Coronado city, CA.....	24,053	Flower Mound town, TX.....	71,575
Corvallis city, OR.....	56,224	Forest Grove city, OR.....	23,554
Cottonwood Heights city, UT.....	34,214	Fort Collins city, CO.....	159,150
Coventry Lake CDP, CT.....	2,932	Franklin city, TN.....	72,990
Coventry town, CT.....	12,458	Frederick town, CO.....	11,397
Creve Coeur city, MO.....	18,259	Fremont city, CA.....	230,964
Cupertino city, CA.....	60,687	Frisco town, CO.....	2,977
Dacono city, CO.....	4,929	Fruita city, CO.....	13,039
Dakota County, MN.....	414,655	Gahanna city, OH.....	34,691
Dallas city, OR.....	15,413	Gaithersburg city, MD.....	67,417
Dallas city, TX.....	1,300,122	Galveston city, TX.....	49,706
Danvers town, MA.....	27,527	Gardner city, KS.....	21,059
Danville city, KY.....	16,657	Germantown city, TN.....	39,230
Darien city, IL.....	22,206	Gilbert town, AZ.....	232,176
Davenport city, FL.....	3,665	Gillette city, WY.....	31,783
Davidson town, NC.....	12,325	Glen Ellyn village, IL.....	27,983
Dayton city, OH.....	140,939	Glendora city, CA.....	51,891
Dayton town, WY.....	815	Glenview village, IL.....	47,066
Dearborn city, MI.....	95,295	Golden city, CO.....	20,365
Decatur city, GA.....	22,022	Golden Valley city, MN.....	21,208
Del Mar city, CA.....	4,338	Goodyear city, AZ.....	74,953
DeLand city, FL.....	30,315	Grafton village, WI.....	11,576
Delaware city, OH.....	38,193	Grand Blanc city, MI.....	7,964
Denison city, TX.....	23,342	Grand Rapids city, MI.....	195,355
Denton city, TX.....	131,097	Grants Pass city, OR.....	36,687

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Grass Valley city, CA.....	12,893	Lakewood city, WA.....	59,102
Greeley city, CO.....	100,760	Lancaster County, SC.....	86,544
Greenville city, NC.....	90,347	Lansing city, MI.....	115,222
Greenwich town, CT.....	62,782	Laramie city, WY.....	32,104
Greenwood Village city, CO.....	15,397	Larimer County, CO.....	330,976
Greer city, SC.....	28,587	Las Cruces city, NM.....	101,014
Gunnison County, CO.....	16,215	Las Vegas city, NM.....	13,445
Haltom City city, TX.....	44,059	Lawrence city, KS.....	93,954
Hamilton city, OH.....	62,216	Lawrenceville city, GA.....	29,287
Hamilton town, MA.....	7,991	Lehi city, UT.....	58,351
Hampton city, VA.....	136,255	Lenexa city, KS.....	52,030
Hanover County, VA.....	103,218	Lewisville city, TX.....	103,638
Harrisburg city, SD.....	5,429	Lewisville town, NC.....	13,516
Harrisonburg city, VA.....	53,064	Libertyville village, IL.....	20,504
Harrisonville city, MO.....	10,025	Lincolnwood village, IL.....	12,637
Hastings city, MN.....	22,620	Lindsborg city, KS.....	3,313
Henderson city, NV.....	284,817	Little Chute village, WI.....	11,006
Herndon town, VA.....	24,545	Littleton city, CO.....	45,848
High Point city, NC.....	109,849	Livermore city, CA.....	88,232
Highland Park city, IL.....	29,796	Lombard village, IL.....	43,776
Highlands Ranch CDP, CO.....	105,264	Lone Tree city, CO.....	13,430
Homer Glen village, IL.....	24,403	Long Grove village, IL.....	7,980
Honolulu County, HI.....	990,060	Longmont city, CO.....	91,730
Hoquiam city, WA.....	8,416	Lonsdale city, MN.....	3,850
Horry County, SC.....	310,186	Los Alamos County, NM.....	18,031
Hudson town, CO.....	1,709	Los Altos Hills town, CA.....	8,490
Huntley village, IL.....	26,265	Loudoun County, VA.....	374,558
Huntsville city, TX.....	40,727	Louisville city, CO.....	20,319
Hutchinson city, MN.....	13,836	Lower Merion township, PA.....	58,500
Hutto city, TX.....	22,644	Lynchburg city, VA.....	79,237
Hyattsville city, MD.....	18,225	Lynnwood city, WA.....	37,242
Independence city, MO.....	117,369	Manassas city, VA.....	41,379
Indio city, CA.....	86,867	Manhattan Beach city, CA.....	35,698
Iowa City city, IA.....	73,415	Manhattan city, KS.....	55,427
Irving city, TX.....	235,648	Mankato city, MN.....	41,241
Issaquah city, WA.....	35,629	Maple Grove city, MN.....	68,362
Jackson city, MO.....	14,690	Maplewood city, MN.....	40,127
Jackson County, MI.....	158,989	Maricopa County, AZ.....	4,155,501
James City County, VA.....	73,028	Marin County, CA.....	260,814
Jefferson County, NY.....	116,567	Marion city, IA.....	38,014
Jefferson Parish, LA.....	437,038	Mariposa County, CA.....	17,658
Jerome city, ID.....	11,306	Marshfield city, WI.....	18,326
Johnson City city, TN.....	65,598	Martinez city, CA.....	37,902
Johnston city, IA.....	20,172	Marysville city, WA.....	66,178
Jupiter town, FL.....	62,373	Maui County, HI.....	164,094
Kalamazoo city, MI.....	75,833	McKinney city, TX.....	164,760
Kansas City city, KS.....	151,042	McMinnville city, OR.....	33,211
Kansas City city, MO.....	476,974	Mecklenburg County, NC.....	1,034,290
Keizer city, OR.....	37,910	Menlo Park city, CA.....	33,661
Kent city, WA.....	126,561	Menomonee Falls village, WI.....	36,411
Kerrville city, TX.....	22,931	Mercer Island city, WA.....	24,768
Key West city, FL.....	25,316	Meridian charter township, MI.....	41,903
King City city, CA.....	13,721	Meridian city, ID.....	91,917
Kingman city, AZ.....	28,855	Merriam city, KS.....	11,259
Kirkland city, WA.....	86,772	Mesa city, AZ.....	479,317
Kirkwood city, MO.....	27,659	Mesquite city, TX.....	144,118
Knoxville city, IA.....	7,202	Miami Beach city, FL.....	92,187
La Mesa city, CA.....	59,479	Miami city, FL.....	443,007
La Plata town, MD.....	9,160	Middleton city, WI.....	18,951
La Vista city, NE.....	17,062	Middletown town, RI.....	16,100
Laguna Niguel city, CA.....	65,429	Midland city, MI.....	41,958
Lake Forest city, IL.....	18,931	Milford city, DE.....	10,645
Lake in the Hills village, IL.....	28,908	Milton city, GA.....	37,556
Lake Zurich village, IL.....	19,983	Minneapolis city, MN.....	411,452
Lakeville city, MN.....	61,056	Minnetrissa city, MN.....	7,187
Lakewood city, CO.....	151,411	Missouri City city, TX.....	72,688

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Moline city, IL	42,644	Peoria city, IL	115,424
Monroe city, MI	20,128	Pflugerville city, TX	58,013
Montgomery city, MN	2,921	Philadelphia city, PA	1,569,657
Montgomery County, MD	1,039,198	Pinehurst village, NC	15,580
Monticello city, UT	2,599	Piqua city, OH	20,793
Montrose city, CO	18,918	Pitkin County, CO	17,747
Moraga town, CA	17,231	Plano city, TX	281,566
Morristown city, TN	29,446	Platte City city, MO	4,867
Morrisville town, NC	23,873	Pleasant Hill city, IA	9,608
Morro Bay city, CA	10,568	Pleasanton city, CA	79,341
Moscow city, ID	24,833	Plymouth city, MN	76,258
Mountlake Terrace city, WA	20,922	Polk County, IA	467,235
Murphy city, TX	20,361	Pompano Beach city, FL	107,542
Naperville city, IL	146,431	Port Orange city, FL	60,315
Napoleon city, OH	8,646	Port St. Lucie city, FL	178,778
Nederland city, TX	17,284	Portland city, OR	630,331
Needham CDP, MA	30,429	Powell city, OH	12,658
Nevada City city, CA	3,112	Powhatan County, VA	28,364
Nevada County, CA	98,838	Prairie Village city, KS	21,932
New Braunfels city, TX	70,317	Prince William County, VA	450,763
New Brighton city, MN	22,440	Prior Lake city, MN	25,452
New Concord village, OH	2,561	Pueblo city, CO	109,122
New Hope city, MN	20,909	Purcellville town, VA	9,217
New Orleans city, LA	388,182	Queen Creek town, AZ	33,298
New Ulm city, MN	13,249	Raleigh city, NC	449,477
Newport city, RI	24,745	Ramsey city, MN	25,853
Newport News city, VA	180,775	Raymond town, ME	4,497
Newton city, IA	15,085	Raymore city, MO	20,358
Niles village, IL	29,823	Redmond city, OR	28,492
Noblesville city, IN	59,807	Redmond city, WA	60,712
Norcross city, GA	16,474	Redwood City city, CA	84,368
Norfolk city, NE	24,352	Reno city, NV	239,732
Norfolk city, VA	245,752	Richfield city, MN	35,993
North Mankato city, MN	13,583	Richland city, WA	53,991
North Port city, FL	62,542	Richmond city, CA	108,853
North Yarmouth town, ME	3,714	Richmond Heights city, MO	8,466
Northglenn city, CO	38,473	Rio Rancho city, NM	93,317
Novato city, CA	55,378	River Falls city, WI	15,256
Novi city, MI	58,835	Riverside city, CA	321,570
O'Fallon city, IL	29,095	Roanoke city, VA	99,572
Oak Park village, IL	52,229	Roanoke County, VA	93,419
Oakley city, CA	39,950	Rochester city, NY	209,463
Oklahoma City city, OK	629,191	Rock Hill city, SC	70,764
Olmsted County, MN	151,685	Rockville city, MD	66,420
Olympia city, WA	49,928	Roeland Park city, KS	6,810
Orange village, OH	3,280	Rohnert Park city, CA	42,305
Orland Park village, IL	59,161	Rolla city, MO	20,013
Orleans Parish, LA	388,182	Rosemount city, MN	23,474
Oshkosh city, WI	66,649	Rosenberg city, TX	35,867
Oswego village, IL	33,759	Roseville city, MN	35,624
Ottawa County, MI	280,243	Round Rock city, TX	116,369
Overland Park city, KS	186,147	Royal Palm Beach village, FL	37,665
Paducah city, KY	24,879	Sacramento city, CA	489,650
Palm Beach Gardens city, FL	53,119	Sahuarita town, AZ	28,257
Palm Coast city, FL	82,356	Sammamish city, WA	62,877
Palo Alto city, CA	67,082	San Carlos city, CA	29,954
Palos Verdes Estates city, CA	13,591	San Diego city, CA	1,390,966
Papillion city, NE	19,478	San Francisco city, CA	864,263
Paradise Valley town, AZ	13,961	San Jose city, CA	1,023,031
Park City city, UT	8,167	San Marcos city, CA	93,493
Parker town, CO	51,125	San Marcos city, TX	59,935
Parkland city, FL	28,901	Sangamon County, IL	198,134
Pasco city, WA	70,607	Santa Fe city, NM	82,980
Pasco County, FL	498,136	Santa Fe County, NM	147,514
Payette city, ID	7,366	Sarasota County, FL	404,839
Pearland city, TX	113,693	Savage city, MN	30,011

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Schaumburg village, IL	74,427	Tualatin city, OR	27,135
Schertz city, TX	38,199	Tulsa city, OK	401,352
Scott County, MN	141,463	Tustin city, CA	80,007
Scottsdale city, AZ	239,283	Twin Falls city, ID	47,340
Sedona city, AZ	10,246	Unalaska city, AK	4,809
Sevierville city, TN	16,387	University Heights city, OH	13,201
Shakopee city, MN	40,024	University Park city, TX	24,692
Sharonville city, OH	13,974	Urbandale city, IA	42,222
Shawnee city, KS	64,840	Vail town, CO	5,425
Shawnee city, OK	30,974	Ventura CCD, CA	115,218
Sherborn town, MA	4,302	Vernon Hills village, IL	26,084
Shoreline city, WA	55,431	Vestavia Hills city, AL	34,003
Shoreview city, MN	26,432	Victoria city, MN	8,679
Shorewood village, IL	16,809	Vienna town, VA	16,474
Sierra Vista city, AZ	43,585	Virginia Beach city, VA	450,057
Silverton city, OR	9,757	Walnut Creek city, CA	68,516
Sioux Falls city, SD	170,401	Warrensburg city, MO	19,890
Skokie village, IL	64,773	Washington County, MN	250,979
Snoqualmie city, WA	12,944	Washoe County, NV	445,551
Snowmass Village town, CO	2,827	Washougal city, WA	15,241
Somerset town, MA	18,257	Wauwatosa city, WI	47,687
South Jordan city, UT	65,523	Wentzville city, MO	35,768
Southlake city, TX	30,090	West Carrollton city, OH	12,963
Spearfish city, SD	11,300	West Chester township, OH	62,804
Springfield city, MO	165,785	West Des Moines city, IA	62,999
Springville city, UT	32,319	Western Springs village, IL	13,187
St. Augustine city, FL	13,952	Westerville city, OH	38,604
St. Charles city, IL	32,730	Westlake town, TX	1,006
St. Cloud city, MN	67,093	Westminster city, CO	111,895
St. Joseph city, MO	76,819	Westminster city, MD	18,557
St. Louis County, MN	200,294	Wheat Ridge city, CO	31,162
St. Lucie County, FL	298,763	White House city, TN	11,107
State College borough, PA	42,224	Wichita city, KS	389,054
Steamboat Springs city, CO	12,520	Williamsburg city, VA	14,817
Sugar Land city, TX	86,886	Willowbrook village, IL	8,598
Suisun City city, CA	29,280	Wilmington city, NC	115,261
Summit County, UT	39,731	Wilsonville city, OR	22,789
Sunnyvale city, CA	151,565	Windsor town, CO	23,386
Surprise city, AZ	129,534	Windsor town, CT	29,037
Suwanee city, GA	18,655	Winnetka village, IL	12,504
Tacoma city, WA	207,280	Winter Garden city, FL	40,799
Takoma Park city, MD	17,643	Woodbury city, MN	67,648
Temecula city, CA	110,722	Woodinville city, WA	11,675
Tempe city, AZ	178,339	Wyandotte County, KS	163,227
Temple city, TX	71,795	Wyoming city, MI	75,124
Texarkana city, TX	37,222	Yakima city, WA	93,182
The Woodlands CDP, TX	109,608	York County, VA	67,196
Thousand Oaks city, CA	128,909	Yorktown town, IN	11,200
Tigard city, OR	51,355	Yorkville city, IL	18,691
Tinley Park village, IL	57,107	Yountville city, CA	2,978
Tracy city, CA	87,613		
Trinidad CCD, CO	10,819		

Custom Benchmark Comparisons

Table 55: Quality of Life

Quality of Life Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall image or reputation of Tualatin	81%	25	60	Similar
The overall quality of life in Tualatin	88%	38	83	Similar
Tualatin as a place to live	92%	25	74	Similar
Recommend living in Tualatin to someone who asks	92%	12	54	Similar
Remain in Tualatin for the next five years	82%	34	52	Similar

Table 56: Governance

Governance Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall confidence in Tualatin government	66%	6	50	Higher
The overall direction that Tualatin is taking	71%	5	60	Higher
The value of services for the taxes paid to Tualatin	65%	11	67	Similar
Generally acting in the best interest of the community	72%	2	49	Higher
Being honest	77%	2	50	Higher
Being open and transparent to the public	71%	NA	NA	NA
Informing residents about issues facing the community	69%	NA	NA	NA
The job Tualatin government does at welcoming resident involvement	69%	7	61	Higher
Treating all residents fairly	77%	1	50	Higher
Treating residents with respect	82%	NA	NA	NA
Overall customer service by Tualatin employees	87%	6	64	Higher
Public information services	78%	11	56	Similar
Quality of services provided by the City of Tualatin	84%	9	78	Similar
Quality of services provided by the Federal Government	37%	28	47	Similar

Table 57: Economy

Economy Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall economic health of Tualatin	83%	15	49	Higher
Economic development	71%	3	53	Higher

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Economy Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of business and service establishments in Tualatin	83%	3	53	Higher
Variety of business and service establishments in Tualatin	63%	NA	NA	NA
Vibrancy of downtown/commercial area	44%	21	47	Similar
Shopping opportunities	65%	11	60	Higher
Tualatin as a place to visit	55%	28	48	Similar
Tualatin as a place to work	79%	8	65	Higher
Employment opportunities	60%	4	60	Higher
Cost of living in Tualatin	40%	16	49	Similar
Economy will have positive impact on income	18%	46	47	Lower
NOT experiencing housing costs stress	58%	35	47	Similar

Table 58: Mobility

Mobility Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of the transportation system in Tualatin	60%	43	49	Lower
Traffic flow on major streets	30%	53	62	Lower
Ease of travel by car in Tualatin	56%	44	60	Similar
Ease of travel by public transportation in Tualatin	43%	20	46	Similar
Ease of travel by bicycle in Tualatin	61%	32	62	Similar
Ease of walking in Tualatin	80%	17	61	Similar
Ease of public parking	63%	17	45	Similar
Bus or transit services	61%	17	44	Similar
Traffic enforcement	69%	18	65	Similar
Traffic signal timing	47%	31	47	Similar
Street repair	66%	7	69	Higher
Street cleaning	84%	3	61	Higher
Street lighting	78%	5	59	Higher
Snow removal	68%	10	48	Higher
Sidewalk maintenance	69%	9	56	Higher
Used bus, rail, subway, or other public transportation instead of driving	24%	25	42	Similar
Carpooled with other adults or children instead of driving alone	44%	32	47	Similar
Walked or biked instead of driving	63%	23	48	Similar

Table 59: Community Design

Community Design Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall design or layout of Tualatin's residential and commercial areas	61%	15	48	Similar
Overall appearance of Tualatin	81%	27	61	Similar
Your neighborhood as a place to live	86%	23	59	Similar
Overall quality of new development in Tualatin	58%	18	56	Similar
Well-planned residential growth	61%	NA	NA	NA
Well-planned commercial growth	52%	NA	NA	NA
Well-designed neighborhoods	69%	NA	NA	NA
Preservation of the historical or cultural character of the community	75%	NA	NA	NA
Public places where people want to spend time	63%	20	46	Similar
Variety of housing options	53%	15	52	Similar
Availability of affordable quality housing	31%	21	54	Similar
Land use, planning, and zoning	56%	10	59	Similar
Code enforcement	59%	16	66	Similar

Table 60: Utilities

Utilities Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of the utility infrastructure in Tualatin	85%	NA	NA	NA
Affordable high-speed internet access	62%	NA	NA	NA
Power (electric and/or gas) utility	89%	3	37	Similar
Garbage collection	89%	10	62	Similar
Drinking water	88%	2	60	Higher
Sewer services	91%	4	63	Higher
Storm water management	87%	4	61	Higher
Utility billing	81%	3	45	Similar

Table 61: Safety

Safety Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall feeling of safety in Tualatin	86%	25	57	Similar
Police/Sheriff services	87%	20	78	Similar
Crime prevention	83%	14	67	Similar
Animal control	83%	3	63	Higher
Ambulance or emergency medical services	94%	23	59	Similar

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Safety Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Fire services	94%	19	60	Similar
Fire prevention and education	82%	18	46	Similar
Emergency preparedness	71%	6	56	Similar
In your neighborhood during the day	97%	12	63	Similar
In Tualatin's downtown/commercial area during the day	95%	25	58	Similar
From property crime	83%	3	6	Similar
From violent crime	90%	4	6	Similar
From fire, flood, or other natural disaster	84%	NA	NA	NA

Table 62: Natural Environment

Natural Environment Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of natural environment in Tualatin	91%	16	52	Similar
Cleanliness of Tualatin	85%	20	56	Similar
Water resources	69%	NA	NA	NA
Air quality	86%	17	49	Similar
Preservation of natural areas	78%	6	48	Higher
Tualatin open space	75%	11	48	Similar
Recycling	79%	25	59	Similar
Yard waste pick-up	87%	8	42	Higher

Table 63: Parks and Recreation

Parks and Recreation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of parks and recreation opportunities	89%	NA	NA	NA
Availability of paths and walking trails	82%	13	55	Higher
City parks	88%	20	59	Similar
Recreational opportunities	72%	26	61	Similar
Recreation programs or classes	73%	33	60	Similar
Recreation centers or facilities	67%	35	54	Similar
Fitness opportunities	82%	11	46	Similar

Table 64: Health and Wellness

Health and Wellness Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall health and wellness opportunities in Tualatin	81%	13	49	Similar
Health services	84%	2	45	Higher
Availability of affordable quality health care	80%	3	49	Higher
Availability of preventive health services	80%	5	46	Higher
Availability of affordable quality mental health care	56%	3	45	Higher
Availability of affordable quality food	70%	6	48	Similar
In very good to excellent health	69%	19	47	Similar

Table 65: Education, Arts, and Culture

Education, Arts, and Culture Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall opportunities for education, culture, and the arts	61%	24	48	Similar
Opportunities to attend cultural/arts/music activities	54%	26	56	Similar
Opportunities to attend special events and festivals	66%	25	54	Similar
Community support for the arts	62%	NA	NA	NA
Public library services	95%	6	62	Higher
Availability of affordable quality child care/preschool	62%	5	53	Higher
K-12 education	82%	16	49	Higher
Adult educational opportunities	56%	21	45	Similar

Table 66: Inclusivity and Engagement

Inclusivity and Engagement Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Residents' connection and engagement with their community	62%	NA	NA	NA
Sense of community	68%	23	60	Similar
Sense of civic/community pride	63%	NA	NA	NA
Neighborliness of Tualatin	66%	17	48	Similar
Tualatin as a place to raise children	90%	21	71	Similar
Tualatin as a place to retire	71%	29	62	Similar
Openness and acceptance of the community toward people of diverse backgrounds	62%	25	55	Similar

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Inclusivity and Engagement Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Making all residents feel welcome	78%	NA	NA	NA
Attracting people from diverse backgrounds	58%	NA	NA	NA
Valuing/respecting residents from diverse backgrounds	70%	NA	NA	NA
Taking care of vulnerable residents	69%	NA	NA	NA
Opportunities to participate in social events and activities	63%	23	52	Similar
Opportunities to volunteer	70%	20	52	Similar
Opportunities to participate in community matters	70%	15	55	Similar

Table 67: Participation

Participation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Contacted Tualatin for help or information	36%	49	62	Similar
Contacted Tualatin elected officials to express your opinion	12%	42	48	Similar
Attended a local public meeting	16%	46	51	Similar
Watched (online or on television) a local public meeting	11%	39	46	Similar
Volunteered your time to some group/activity in Tualatin	26%	44	51	Lower
Campaigned or advocated for an issue, cause or candidate	10%	46	46	Lower
Voted in your most recent local election	76%	NA	NA	NA
Access the internet from your home using a computer, laptop or tablet computer	94%	NA	NA	NA
Access the internet from your cell phone	93%	NA	NA	NA
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	76%	NA	NA	NA
Use or check email	96%	NA	NA	NA
Share your opinions online	30%	NA	NA	NA
Shop online	51%	NA	NA	NA

Table 68: Focus Areas

Importance Items	Percent essential or very important	Rank	Number of communities in comparison	Comparison to benchmark
Overall economic health of Tualatin	91%	14	47	Similar
Overall quality of the transportation system in Tualatin	85%	6	47	Higher

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Importance Items	Percent essential or very important	Rank	Number of communities in comparison	Comparison to benchmark
Overall design or layout of Tualatin's residential and commercial areas	75%	31	47	Similar
Overall quality of the utility infrastructure in Tualatin	83%	NA	NA	NA
Overall feeling of safety in Tualatin	89%	26	47	Similar
Overall quality of natural environment in Tualatin	87%	14	47	Similar
Overall quality of parks and recreation opportunities	83%	NA	NA	NA
Overall health and wellness opportunities in Tualatin	76%	18	47	Similar
Overall opportunities for education, culture, and the arts	69%	31	47	Similar
Residents' connection and engagement with their community	64%	47	47	Lower

Communities included in custom comparisons

The communities included in Tualatin's custom comparisons are listed on the following pages along with their population according to the American Community Survey (ACS) 2017 5-year estimates.

Albany city, OR	52,007	Goodyear city, AZ	74,953
American Canyon city, CA	20,341	Grants Pass city, OR.....	36,687
Apache Junction city, AZ.....	38,452	Grass Valley city, CA	12,893
Ashland city, OR	20,733	Greenwood Village city, CO	15,397
Azusa city, CA.....	49,029	Gunnison County, CO	16,215
Bainbridge Island city, WA.....	23,689	Issaquah city, WA.....	35,629
Beaumont city, CA.....	43,641	Jerome city, ID	11,306
Bozeman city, MT	43,132	Keizer city, OR.....	37,910
Brighton city, CO	38,016	King City city, CA	13,721
Broomfield city, CO	64,283	Kingman city, AZ	28,855
Burlingame city, CA.....	30,401	La Mesa city, CA	59,479
Cañon City city, CO.....	16,298	Laguna Niguel city, CA.....	65,429
Castle Rock town, CO	57,274	Lakewood city, WA	59,102
Commerce City city, CO.....	52,905	Laramie city, WY	32,104
Coolidge city, AZ	12,221	Las Vegas city, NM	13,445
Coronado city, CA	24,053	Lehi city, UT.....	58,351
Corvallis city, OR	56,224	Littleton city, CO.....	45,848
Cottonwood Heights city, UT	34,214	Lone Tree city, CO.....	13,430
Cupertino city, CA	60,687	Los Alamos County, NM.....	18,031
Dallas city, OR.....	15,413	Louisville city, CO	20,319
Dublin city, CA	57,022	Lynnwood city, WA	37,242
Eagle Mountain city, UT	27,773	Manhattan Beach city, CA	35,698
Edmonds city, WA	41,309	Mariposa County, CA	17,658
El Cerrito city, CA	24,982	Martinez city, CA.....	37,902
El Paso de Robles (Paso Robles) city, CA.....	31,409	Marysville city, WA.....	66,178
Englewood city, CO.....	33,155	McMinnville city, OR.....	33,211
Erie town, CO	22,019	Menlo Park city, CA	33,661
Forest Grove city, OR.....	23,554	Mercer Island city, WA	24,768
Frederick town, CO	11,397	Montrose city, CO	18,918
Fruita city, CO	13,039	Moraga town, CA	17,231
Gillette city, WY.....	31,783	Morro Bay city, CA.....	10,568
Glendora city, CA	51,891	Moscow city, ID	24,833
Golden city, CO.....	20,365	Mountlake Terrace city, WA	20,922

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Northglenn city, CO.....	38,473	Shoreline city, WA	55,431
Novato city, CA.....	55,378	Sierra Vista city, AZ	43,585
Oakley city, CA	39,950	Snoqualmie city, WA	12,944
Olympia city, WA	49,928	South Jordan city, UT.....	65,523
Palo Alto city, CA	67,082	Springville city, UT	32,319
Palos Verdes Estates city, CA.....	13,591	Steamboat Springs city, CO	12,520
Paradise Valley town, AZ.....	13,961	Suisun City city, CA.....	29,280
Parker town, CO	51,125	Summit County, UT	39,731
Pasco city, WA.....	70,607	Tigard city, OR.....	51,355
Pitkin County, CO	17,747	Trinidad CCD, CO.....	10,819
Queen Creek town, AZ	33,298	Tualatin city, OR.....	27,135
Redmond city, OR.....	28,492	Twin Falls city, ID	47,340
Redmond city, WA.....	60,712	Walnut Creek city, CA	68,516
Richland city, WA.....	53,991	Washougal city, WA.....	15,241
Rohnert Park city, CA.....	42,305	Wheat Ridge city, CO	31,162
Sahuarita town, AZ	28,257	Wilsonville city, OR	22,789
Sammamish city, WA	62,877	Windsor town, CO.....	23,386
San Carlos city, CA	29,954	Woodinville city, WA.....	11,675
Sedona city, AZ.....	10,246		

Appendix C: Detailed Survey Methods

The National Community Survey™ (The NCS™), conducted by National Research Center, Inc., was developed to provide communities an accurate, affordable and easy way to assess and interpret resident opinion about important local topics. Standardization of common questions and survey methods provide the rigor to assure valid results, and each community has enough flexibility to construct a customized version of The NCS.

Results offer insight into residents' perspectives about the community as a whole, including local amenities, services, public trust, resident participation and other aspects of the community in order to support budgeting, land use and strategic planning and communication with residents. Resident demographic characteristics permit comparison to the Census as well as comparison of results for different subgroups of residents. The City of Tualatin funded this research. Please contact Megan George of the City of Tualatin at mgeorge@tualatin.gov if you have any questions about the survey.

Survey Validity

The question of survey validity has two parts: 1) how can a community be confident that the results from those who completed the questionnaire are representative of the results that would have been obtained had the survey been administered to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, the best survey research practices were used for the resources spent to ensure that the results from the survey respondents reflect the opinions of residents in the entire community. These practices include:

- Using a mail-out/mail-back methodology, which typically gets a higher response rate than phone for the same dollars spent. A higher response rate lessens the worry that those who did not respond are different than those who did respond.
- Selecting households at random within the community to receive the survey to ensure that the households selected to receive the survey are representative of the larger community.
- Over-sampling multi-family housing units to improve response from hard-to-reach, lower income or younger apartment dwellers.
- Selecting the respondent within the household using an unbiased sampling procedure; in this case, the "birthday method." The cover letter included an instruction requesting that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.
- Contacting potential respondents three times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Inviting response in a compelling manner (using appropriate letterhead/logos and a signature of a visible leader) to appeal to recipients' sense of civic responsibility.
- Providing a pre-addressed, postage-paid return envelope.
- Offering the survey in Spanish or other language when requested by a given community.
- Weighting the results to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents' expectations for service quality play a role as well as the "objective" quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record his or her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident's report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g., reporting tolerant behaviors toward "oppressed groups," likelihood of voting for a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), his or her memory of the actual behavior (if it is not a question speculating about future actions, like a vote), his or her confidence that he or she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How closely survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g., driving habits), reported intentions to behave with observed future behavior (e.g., voting choices) or reported opinions about current community quality with objective characteristics of the community (e.g., feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as do reported behaviors that are not about highly sensitive issues (e.g., family abuse or other illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct for the respondents' tendency to report what they think the "correct" response should be.

Research on the correlation of resident opinion about service quality and "objective" ratings of service quality vary, with some showing stronger relationships than others. NRC's own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be "objectively" worse than the highest rated fire services (expenditures per capita, response time, "professional" status of firefighters, breadth of services and training provided). Resident opinion commonly reflects objective performance data but is an important measure on its own. NRC principals have written, "If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem."

Selecting Survey Recipients

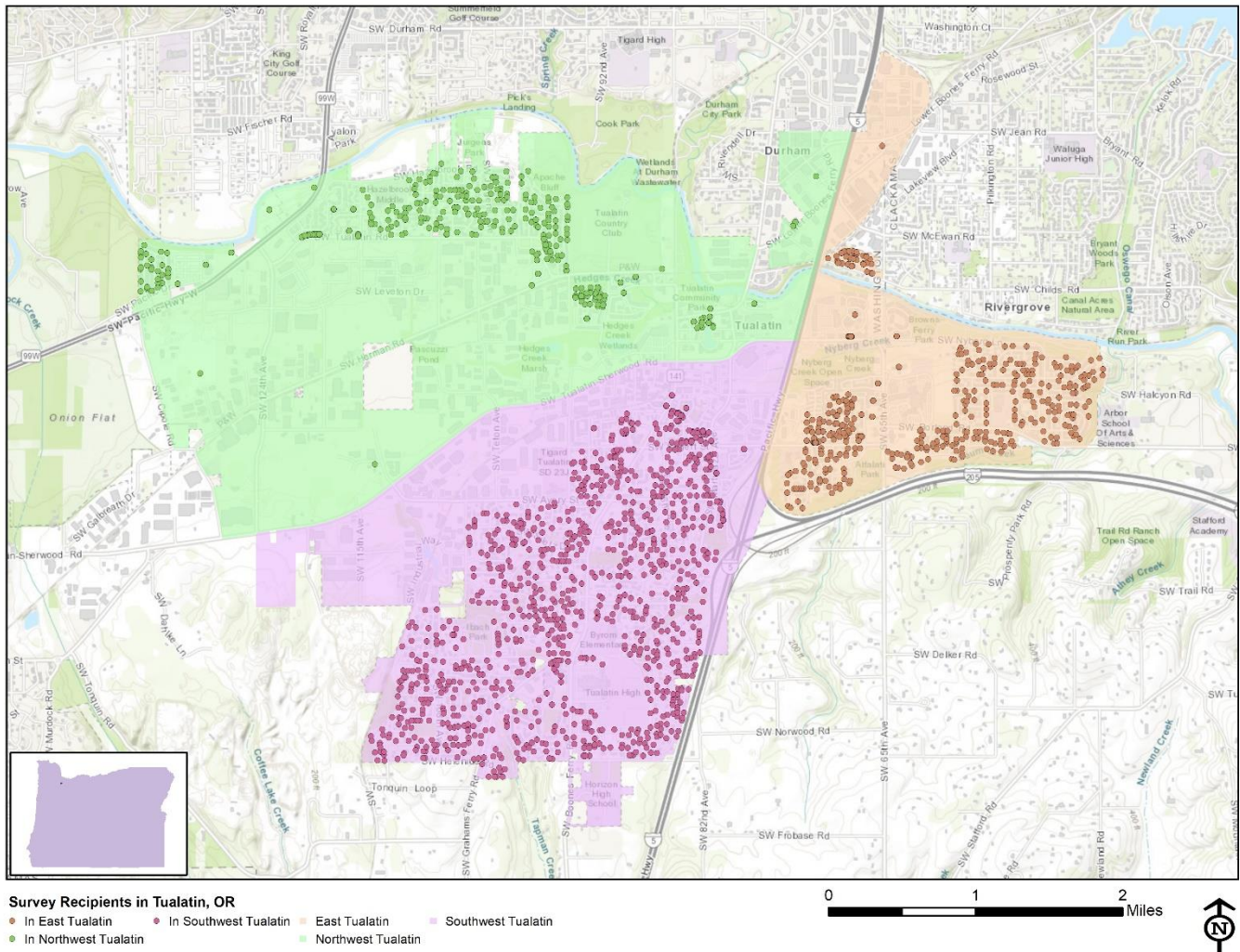
"Sampling" refers to the method by which households were chosen to receive the survey. All households within the City of Tualatin were eligible to participate in the survey. A list of all households within the zip codes serving Tualatin was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Tualatin households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file (updated on a quarterly basis) and addresses located outside of the City of Tualatin boundaries were removed from consideration. Each address identified as being within City boundaries was further identified as being within one of three areas.

To choose the 3,500 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every *Nth* one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. Figure 1 displays a map of the households selected to receive the survey. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be selected at an actual rate that is slightly above or below that).

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

In addition to the scientific, random selection of households, a link to an online “opt-in” survey was publicized and posted to the City of Tualatin website. This opt-in survey was identical to the scientific survey and open to all City residents. The data presented in this report exclude the opt-in survey data. These data can be found in the *Supplemental Online Survey Results* provided under separate cover.

Figure 1: Location of Survey Recipients



Survey Administration and Response

Selected households received three mailings, one week apart, beginning on May 1, 2020. For 1,700 households, the first mailing was a prenotification postcard announcing the upcoming survey. The next mailing contained a letter from the Mayor inviting the household to participate, a questionnaire and a postage-paid return envelope. The final mailing contained a reminder letter, an additional copy of the survey and a postage-paid return envelope. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. For 1,800 households, the first mailing was a postcard with a link to complete the survey online. The second mailing was a reminder postcard, along with the survey link.

The survey was available in English and Spanish. Both cover letters, the invitation postcard, and the reminder postcard included a URL through which the residents selected for the mail survey could choose respond online rather than by mail. The cover letters also contained paragraphs in Spanish instructing participants to complete the Spanish version of the survey online. The City of Tualatin chose to augment their administration of The NCS with custom benchmark comparisons. Completed surveys were collected over the following seven weeks. The online “opt-in” survey became available to all residents on June 5, 2020 and remained open for two weeks.

About 3% of the 3,500 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 3,404 households that received the survey, 570 completed the survey, providing an overall response rate of 17%. Of the 570 completed surveys, two were completed in Spanish and 272 were completed online. Additionally, responses were tracked by area; response rates by area ranged from 13% to 20%. The response rates were calculated using AAPOR's response rate #2¹ for mailed surveys of unnamed persons. Additionally, 572 opt-in residents completed the online opt-in survey.

Table 69: Survey Response Rates by Area

	East Tualatin	Northwest Tualatin	Southwest Tualatin	Overall
Total sample used	974	1,100	1,426	3,500
I=Complete Interviews	148	125	264	537
P=Partial Interviews	9	10	14	33
R=Refusal and break off	0	1	0	1
NC=Non Contact	0	0	0	0
O=Other	0	0	0	0
UH=Unknown household	0	0	0	0
UO=Unknown other	781	923	1,129	2,833
NE=Not eligible	36	41	19	96
Response rate: (I+P)/(I+P) + (R+NC+O) + (UH+UO)	17%	13%	20%	17%

Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions.²

The margin of error for the City of Tualatin survey is no greater than plus or minus four percentage points around any given percent reported for all respondents (570 completed surveys).

¹ See AAPOR's Standard Definitions for more information:

[http://www.aapor.org/Standards-Ethics/Standard-Definitions-\(1\).aspx](http://www.aapor.org/Standards-Ethics/Standard-Definitions-(1).aspx)

² A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the “true” population response. This theory is applied in practice to mean that the “true” perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as “excellent” or “good,” then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on The NCS, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

For subgroups of responses, the margin of error increases because the number of respondents for the subgroup is smaller.

Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

NRC uses Polco, an online public engagement tool designed primarily for local governments, to collect online survey data. The Polco platform includes many features of online survey tools, but also includes elements tailored to the civic environment. For example, like NRC’s mailed surveys, surveys on Polco are presented with the City name, logo (or other image) and a description, so residents understand who is asking for input and why. Optionally, Polco can also verify respondents with local public data to ensure respondents are residents or voters. More generally, an advantage of online programming and data gathering is that it allows for more rigid control of the data format, making extensive data cleaning unnecessary.

Survey Data Weighting

Upon completion of data collection for both the scientific (probability) and nonscientific open participation online opt-in (non-probability) surveys, the demographics of each dataset were separately compared to those found in the 2010 Census and American Community Survey estimates for adults in the City of Tualatin. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. Both survey datasets were weighted independently to best match the Census. The characteristics used for weighting were housing tenure (rent or own), housing unit type (attached or detached), race/ethnicity, sex, age, and area. No adjustments were made for design effects. Results for the opt-in survey have been provided under separate cover.

Table 70: Tualatin, OR 2020 Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing			
Rent home	45%	24%	43%
Own home	55%	76%	57%
Detached unit*	53%	70%	54%
Attached unit*	47%	30%	46%
Race and Ethnicity			
White	89%	89%	82%
Not white	11%	11%	18%
Not Hispanic	87%	95%	91%
Hispanic	13%	5%	9%
Sex and Age			
Female	52%	57%	53%
Male	48%	43%	47%
18-34 years of age	29%	10%	28%
35-54 years of age	40%	32%	40%
55+ years of age	31%	58%	32%
Females 18-34	15%	7%	15%
Females 35-54	21%	19%	21%
Females 55+	16%	31%	17%
Males 18-34	14%	3%	13%
Males 35-54	19%	13%	20%
Males 55+	14%	27%	14%
AREA			
East Tualatin	26%	28%	27%
Northwest Tualatin	28%	24%	28%
Southwest Tualatin	46%	49%	45%

* U.S. Census Bureau ACS 2017 5-year estimates

Survey Data Analysis and Reporting

The survey dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “essential” and “very important,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A.

However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Appendix D: Survey Materials

Dear Tualatin Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Thank you for helping create a better City!

Sincerely,



Frank Bubenik
Mayor

Estimado Residente de Tualatin,

¡No le tomará mucho de su tiempo para marcar una gran diferencia!

Su hogar ha sido elegido al azar para participar en una encuesta sobre su comunidad. Su encuesta le llegará dentro de pocos días.

¡Gracias por ayudar a crear una Tualatin mejor!

Atentamente,



Frank Bubenik
Alcalde

Dear Tualatin Resident,

It won't take much of your time to make a big difference!

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Alcalde



City of Tualatin

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Tualatin, Oregon 97062

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City of Tualatin

www.tualatinoregon.gov

May 2020

Dear City of Tualatin Resident:

Please help us shape the future of Tualatin! You have been selected at random to participate in the 2020 Tualatin Community Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Tualatin make decisions that affect our City.

A few things to remember:

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

www.xxplaceholderxx.com

Please do not share your survey link. This survey is for randomly selected households only. The City will conduct a separate survey that is open to all residents just a few weeks from now.

If you have any questions about the survey please call 503-691-3065.

Thank you for your time and participation!

Sincerely,

Frank Bubenik
Mayor

Estimado Residente de la Ciudad de Tualatin:

¡Por favor ayúdenos a moldear el futuro de Tualatin! Usted ha sido seleccionado al azar para participar en la Encuesta de la Comunidad de Tualatin del 2020.

Por favor tome unos minutos para completar la encuesta adjunta; si usted preferiría completar la encuesta en español, por favor siga las instrucciones abajo para acceder a la encuesta en español por medio de la red. Su participación en esta encuesta es muy importante – especialmente porque su hogar es uno de solamente un número pequeño de hogares que se están encuestando. Sus observaciones le ayudarán a Tualatin tomar decisiones que afectarán a nuestra ciudad.

Algunas cosas para recordar:

- **Sus respuestas son completamente anónimas.**
- Para poder escuchar a un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- **Puede devolver la encuesta por correo en el sobre pre-pagado adjunto, o puede completar la encuesta en línea en español en:**

www.xxplaceholderxx.com

Para la versión en español haga clic en el botón en el parte superior de la pantalla.

Por favor no comparta el enlace de su encuesta. Esta encuesta es solamente para hogares seleccionados al azar. La Ciudad conducirá una encuesta separada que está abierta a todos los residentes dentro de unas semanas.

Si tiene alguna pregunta sobre la encuesta por favor llame al 503-691-3065.

¡Gracias por su tiempo y participación!

Atentamente,

Frank Bubenik
Alcalde



City of Tualatin

www.tualatinoregon.gov

May 2020

Dear City of Tualatin Resident:

Here's a second chance if you haven't already responded to the 2020 Tualatin Community Survey! **(If you completed it and sent it back, we thank you for your time and ask you to recycle this survey. Please do not respond twice.)**

Please help us shape the future of Tualatin! You have been selected at random to participate in the 2020 Tualatin Community Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Tualatin make decisions that affect our City.

A few things to remember:

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

www.xxplaceholderxx.com

Please do not share your survey link. This survey is for randomly selected households only. The City will conduct a separate survey that is open to all residents just a few weeks from now.

If you have any questions about the survey please call 503-691-3065.

Thank you for your time and participation!

Sincerely,

Frank Bubenik
Mayor

Estimado Residente de la Ciudad de Tualatin:

¡Aquí tiene una segunda oportunidad si usted aún no ha respondido a la Encuesta de la Comunidad de Tualatin del 2020! **(Si usted la completó y la devolvió, le damos las gracias por su tiempo y le pedimos que recicle esta encuesta. Por favor no responda dos veces.)**

¡Por favor ayúdenos a moldear el futuro de Tualatin! Usted ha sido seleccionado al azar para participar en la Encuesta de la Comunidad de Tualatin del 2020.

Por favor tome unos minutos para completar la encuesta adjunta; si usted preferiría completar la encuesta en español, por favor siga las instrucciones abajo para acceder a la encuesta en español por medio de la red. Su participación en esta encuesta es muy importante – especialmente porque su hogar es uno de solamente un número pequeño de hogares que se están encuestando. Sus observaciones le ayudarán a Tualatin tomar decisiones que afectarán a nuestra ciudad.

Algunas cosas para recordar:

- **Sus respuestas son completamente anónimas.**
- Para poder escuchar a un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- **Puede devolver la encuesta por correo en el sobre pre-pagado adjunto, o puede completar la encuesta en línea en español en:**

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Para la versión en español haga clic en el botón en el parte superior de la pantalla.

Por favor no comparta el enlace de su encuesta. Esta encuesta es solamente para hogares seleccionados al azar. La Ciudad conducirá una encuesta separada que está abierta a todos los residentes dentro de unas semanas.

Si tiene alguna pregunta sobre la encuesta por favor llame al 503-691-3065.

¡Gracias por su tiempo y participación!

Atentamente,

Frank Bubenik
Alcalde

The City of Tualatin 2020 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are anonymous and will be reported in group form only.

1. Please rate each of the following aspects of quality of life in Tualatin.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Tualatin as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Tualatin as a place to raise children	1	2	3	4	5
Tualatin as a place to work.....	1	2	3	4	5
Tualatin as a place to visit.....	1	2	3	4	5
Tualatin as a place to retire.....	1	2	3	4	5
The overall quality of life in Tualatin	1	2	3	4	5
Sense of community.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Tualatin as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Tualatin.....	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Tualatin.....	1	2	3	4	5
Overall design or layout of Tualatin's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Tualatin (water, sewer, storm water, electric/gas)	1	2	3	4	5
Overall feeling of safety in Tualatin	1	2	3	4	5
Overall quality of natural environment in Tualatin.....	1	2	3	4	5
Overall quality of the parks and recreation opportunities	1	2	3	4	5
Overall health and wellness opportunities in Tualatin	1	2	3	4	5
Overall opportunities for education, culture and the arts.....	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Tualatin to someone who asks.....	1	2	3	4	5
Remain in Tualatin for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Tualatin's downtown/commercial area during the day	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Tualatin community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds.....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.).....	1	2	3	4	5

6. Please rate each of the following characteristics as they relate to Tualatin as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Tualatin.....	1	2	3	4	5
Variety of business and service establishments in Tualatin	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Tualatin	1	2	3	4	5
Overall image or reputation of Tualatin.....	1	2	3	4	5

7. Please rate each of the following characteristics as they relate to Tualatin as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Tualatin.....	1	2	3	4	5
Ease of travel by public transportation in Tualatin.....	1	2	3	4	5
Ease of travel by bicycle in Tualatin.....	1	2	3	4	5
Ease of walking in Tualatin.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods.....	1	2	3	4	5
Preservation of the historical or cultural character of the community.....	1	2	3	4	5
Public places where people want to spend time.....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Tualatin.....	1	2	3	4	5
Overall appearance of Tualatin.....	1	2	3	4	5
Cleanliness of Tualatin.....	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.).....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)... ..	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities.....	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in Tualatin.....	1	2	3	4	5
Opportunities to participate in social events and activities.....	1	2	3	4	5
Opportunities to attend special events and festivals.....	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters.....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	<u>No</u>	<u>Yes</u>
Contacted the City of Tualatin (in-person, phone, email or web) for help or information.....	1	2
Contacted Tualatin elected officials (in-person, phone, email or web) to express your opinion.....	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, Community Involvement Organizations (CIOs), etc.).....	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in Tualatin.....	1	2
Campaigned or advocated for a local issue, cause or candidate.....	1	2
Voted in your most recent local election.....	1	2
Used bus, rail, subway or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone.....	1	2
Walked or biked instead of driving.....	1	2

The City of Tualatin 2020 Community Survey

9. Please rate the quality of each of the following services in Tualatin.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.).....	1	2	3	4	5
Affordable high-speed internet access.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.).....	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing.....	1	2	3	4	5
Police/Sheriff services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services.....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas (open space, farmlands and greenbelts).....	1	2	3	4	5
Tualatin open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities.....	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services.....	1	2	3	4	5
Overall customer service by Tualatin employees (police, receptionists, planners, etc.).....	1	2	3	4	5

10. Please rate the following categories of Tualatin government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Tualatin.....	1	2	3	4	5
The overall direction that Tualatin is taking.....	1	2	3	4	5
The job Tualatin government does at welcoming resident involvement.....	1	2	3	4	5
Overall confidence in Tualatin government.....	1	2	3	4	5
Generally acting in the best interest of the community.....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community.....	1	2	3	4	5
Treating all residents fairly.....	1	2	3	4	5
Treating residents with respect.....	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City of Tualatin.....	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Tualatin.....	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Tualatin.....	1	2	3	4
Overall design or layout of Tualatin's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.).....	1	2	3	4
Overall quality of the utility infrastructure in Tualatin (water, sewer, storm water, electric/gas).....	1	2	3	4
Overall feeling of safety in Tualatin.....	1	2	3	4
Overall quality of natural environment in Tualatin.....	1	2	3	4
Overall quality of the parks and recreation opportunities.....	1	2	3	4
Overall health and wellness opportunities in Tualatin.....	1	2	3	4
Overall opportunities for education, culture and the arts.....	1	2	3	4
Residents' connection and engagement with their community.....	1	2	3	4

13. Many parks amenities are reaching the end of their safe and reliable life (e.g., Brown's Ferry Community Center building and the playground at Jurgens Park). Without additional funding for renovation or replacement, the City may soon need to close, reduce, or remove park amenities. Knowing this, how much would you support or oppose each of the following actions the City might take?

	<u>Strongly support</u>	<u>Somewhat support</u>	<u>Somewhat oppose</u>	<u>Strongly oppose</u>	<u>Don't know</u>
Develop a proposal for a property tax levy or bond for maintaining our parks amenities and then place the question on the ballot for voters to decide.....	1	2	3	4	5
Add a fee to each utility bill, with the amount to be determined and approved by City Council, to pay for maintaining our parks amenities.....	1	2	3	4	5
Do not ask property owners or utility rate payers to pay more even if it means reducing or removing amenities.....	1	2	3	4	5

14. Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City of Tualatin government and its activities, events, and services.

	<u>Major source</u>	<u>Minor source</u>	<u>Not a source</u>
City website (www.tualatinoregon.gov).....	1	2	3
Local media outlets (Tualatin Times, Tualatin Life, local television stations).....	1	2	3
City e-newsletter <i>Tualatin Today</i>	1	2	3
Talking with City officials.....	1	2	3
City Council or other public meetings.....	1	2	3
City communications via social media (Facebook, Twitter, Nextdoor, etc.).....	1	2	3
Word-of-mouth.....	1	2	3

The City of Tualatin 2020 Community Survey

Our last questions are about you and your household.
Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

D1. In general, how many times do you:

	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone.....	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online.....	1	2	3	4	5	6
Shop online.....	1	2	3	4	5	6

D2. Would you say that in general your health is:

- Excellent
 Very good
 Good
 Fair
 Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?

Do you think the impact will be:

- Very positive
 Somewhat positive
 Neutral
 Somewhat negative
 Very negative

D4. How many years have you lived in Tualatin?

- Less than 2 years
 2-5 years
 6-10 years
 11-20 years
 More than 20 years

D5. Which best describes the building you live in?

- One family house detached from any other houses
 Building with two or more homes
 (duplex, townhome, apartment or condominium)
 Mobile home
 Other

D6. Do you rent or own your home?

- Rent
 Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?

- Less than \$500 \$2,000 to \$2,499
 \$500 to \$999 \$2,500 to \$2,999
 \$1,000 to \$1,499 \$3,000 to \$3,499
 \$1,500 to \$1,999 \$3,500 or more

D8. Do any children 17 or under live in your household?

- No Yes

D9. Are you or any other members of your household aged 65 or older?

- No Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- Less than \$25,000 \$75,000 to \$99,999
 \$25,000 to \$49,999 \$100,000 to \$149,999
 \$50,000 to \$74,999 \$150,000 or more

D11. Are you Spanish, Hispanic or Latino?

- No, not Spanish, Hispanic or Latino
 Yes, I consider myself to be Spanish, Hispanic or Latino

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- American Indian or Alaskan Native
 Asian, Asian Indian or Pacific Islander
 Black or African American
 White
 Other

D13. In which category is your age?

- 18-24 years 55-64 years
 25-34 years 65-74 years
 35-44 years 75 years or older
 45-54 years

D14. What is your gender?

- Female
 Male
 Identify in another way

Thank you! Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502



2020 TUALATIN COMMUNITY SURVEY

🟡 ECONOMY

🟡 MOBILITY

🟡 COMMUNITY DESIGN

🟡 UTILITIES

🟡 SAFETY

🟡 NATURAL ENVIRONMENT

🟡 PARKS & RECREATION

🟡 HEALTH & WELLNESS

🟡 EDUCATION, ARTS, & CULTURE

🟡 INCLUSIVITY & ENGAGEMENT

The National Community Survey is a report about the “livability” of Tualatin.

SURVEY METHODOLOGY

Overall response rate of 17% (570 returned surveys)



Data statistically weighed to reflect population

Web survey results were consistent with scientific study

Households selected from comprehensive list

Margin of error was plus or minus 4% (95% confidence)

Random selection of respondent in household

Random sampling of 3,500 households (3% undeliverable)



What's in the reports?

- ⬡ National benchmark with 600+ communities
- ⬡ Custom benchmark with western cities with populations between 10,000 – 75,000
- ⬡ Local trends from previous surveys in 2010, 2013, and 2016



- ⬡ **COMMUNITY LIVABILITY REPORT**
- ⬡ **SUPPLEMENTAL ONLINE SURVEY RESULTS**
- ⬡ **TRENDS OVER TIME**
- ⬡ **TECHNICAL APPENDICES**



FIGURE 1: QUALITY OF FACETS OF LIVABILITY- SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2016 to 2020	2020 rating
Overall economic health of Tualatin	↔	↔	83%
Overall quality of the transportation system in Tualatin	↓	↔	60%
Overall design or layout of Tualatin's residential and commercial areas	↔	↔	61%
Overall quality of the utility infrastructure in Tualatin	↔	*	85%
Overall feeling of safety in Tualatin	↔	↔	86%
Overall quality of natural environment in Tualatin	↑	↔	91%
Overall quality of parks and recreation opportunities	↔	*	89%
Overall health and wellness opportunities in Tualatin	↔	↔	81%
Overall opportunities for education, culture, and the arts	↔	↓	61%
Residents' connection and engagement with their community	↔	*	62%

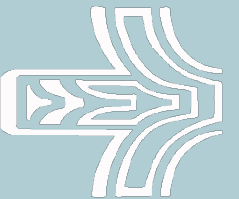


FIGURE 2: IMPORTANCE OF FACETS OF LIVABILITY- SUMMARY

Percent essential or very important	Comparison to benchmark	Change 2016 to 2020	2020 rating
Overall economic health of Tualatin	↔	↔	91%
Overall quality of the transportation system in Tualatin	↔	↓	85%
Overall design or layout of Tualatin's residential and commercial areas	↔	↔	75%
Overall quality of the utility infrastructure in Tualatin	↔	*	83%
Overall feeling of safety in Tualatin	↔	↔	89%
Overall quality of natural environment in Tualatin	↔	↔	87%
Overall quality of parks and recreation opportunities	↔	*	83%
Overall health and wellness opportunities in Tualatin	↔	↑	76%
Overall opportunities for education, culture, and the arts	↓	↔	69%
Residents' connection and engagement with their community	↓↓	↓	64%

- Quality of life is high
- Residents value city services
- Trust in government is high
- Tualatin Moving Forward is having an impact
- CERT is having an impact
- Tualatin is a safe and welcoming community
- Tualatin is a clean and attractive place that values the natural environment
- Housing and the economy are major concerns

KEY TAKEAWAYS

Quality of life in Tualatin is high

92% Rate Tualatin as an excellent/good PLACE TO LIVE

92% Would RECOMMEND LIVING in Tualatin

90% Rate Tualatin as a an excellent/good PLACE TO RAISE CHILDREN

86% Rate their NEIGHBORHOOD as an excellent/good place to live

88% Rate the overall QUALITY OF LIFE as excellent/good





Residents value City Services

87% Rate the CUSTOMER SERVICE provided by City employees as excellent/good

84% Rate the QUALITY OF SERVICES provided by the City as excellent/good

78% Rate the PUBLIC INFORMATION SERVICES as excellent/good

95%
LIBRARY

88%
CITY PARKS

87%
STORMWATER

91%
SEWER

88%
DRINKING
WATER

66%
STREET
REPAIR

81%
UTILITY
BILLING

Trust in Tualatin City Government is high

72% Say the City is excellent/good at generally ACTING IN THE BEST INTEREST OF THE COMMUNITY

77% Say the City is excellent/good at BEING HONEST

77% Say the City is excellent/good at TREATING ALL RESIDENTS FAIRLY

82% Say the City is excellent/good at TREATING ALL RESIDENTS WITH RESPECT





Tualatin Moving Forward is having an impact

30% Rate TRAFFIC FLOW ON MAJOR STREETS as excellent/good (+14% from 2016)

56% Rate EASE OF TRAVEL BY CAR as excellent/good (+16% from 2016)

80% Rate EASE OF WALKING as excellent/good

60% Rate the OVERALL QUALITY of the transportation system as excellent/good (+6% from 2016)



CERT is having an impact

71% Say the City's EMERGENCY PREPAREDNESS is excellent/good

84% Feel very safe or somewhat SAFE FROM FIRE, FLOOD, OR OTHER NATURAL DISASTER



Tualatin is a safe and welcoming community

97% Feel very/somewhat SAFE IN THEIR NEIGHBORHOOD during the day

95% Feel very/somewhat SAFE IN DOWNTOWN during the day

87% Rate POLICE SERVICES as excellent/good

78% Say Tualatin does an excellent/good job at MAKING ALL RESIDENTS FEEL WELCOME

70% Say Tualatin is excellent/good at VALUING/RESPECTING RESIDENTS FROM DIVERSE BACKGROUNDS



Tualatin is a clean and attractive place that values the environment

85% Rate Tualatin's CLEANLINESS as excellent/good

84% Rate STREET CLEANING as excellent/good

86% Rate the AIR QUALITY as excellent/good

81% Rate the OVERALL APPEARANCE as excellent/good

91% Rate the overall quality of the NATURAL ENVIRONMENT as excellent/good

78% Rate the PRESERVATION OF NATURAL AREAS as excellent/good

Housing is top of mind

58% Say they are NOT experiencing HOUSING COSTS STRESS (42% say they are)

53% Say the VARIETY OF HOUSING in Tualatin is excellent/good

31% Say the availability of AFFORDABLE QUALITY HOUSING in Tualatin is excellent/good

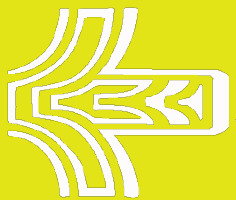
As is the economy

18% Think the economy will have a POSITIVE IMPACT on their income

40% Say the COST OF LIVING is excellent/good

83% Rank the OVERALL ECONOMIC HEALTH of Tualatin is excellent/good



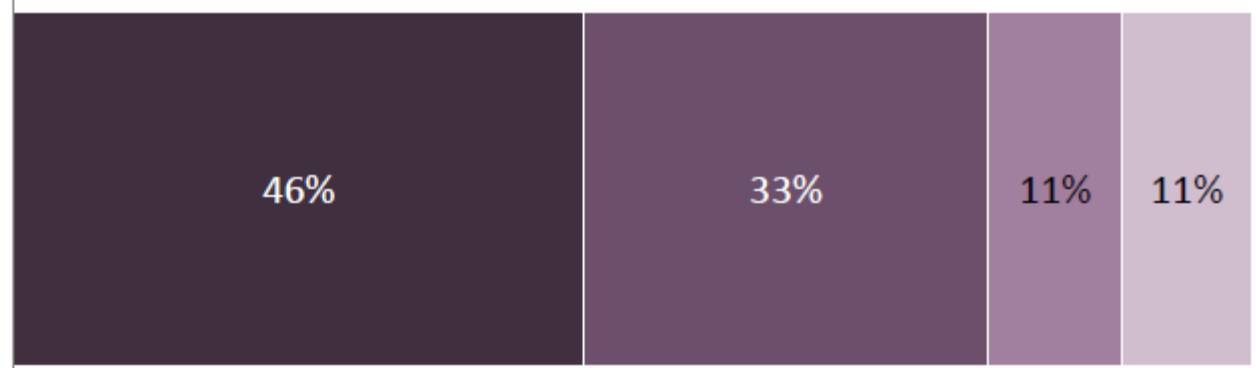


PARKS FUNDING

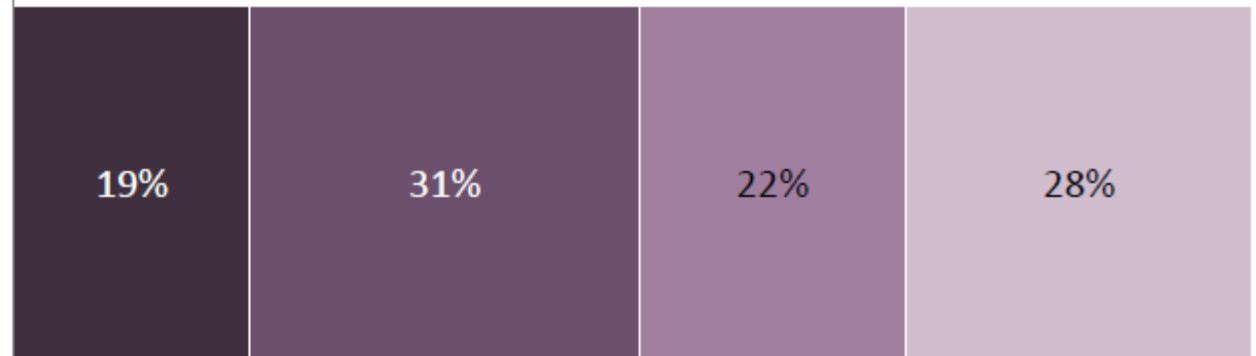
2020 Tualatin Community Survey

■ Strongly support ■ Somewhat support ■ Somewhat oppose ■ Strongly oppose

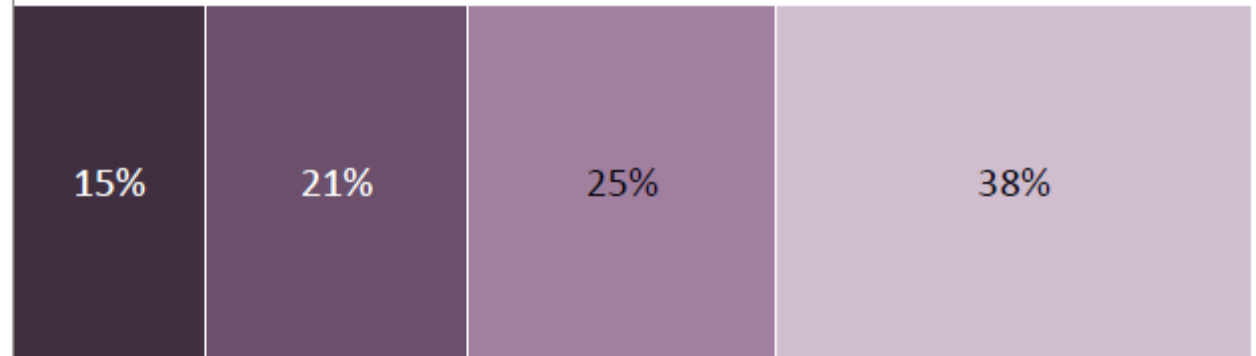
Develop a proposal for a property tax levy or bond for maintaining our parks amenities and then place the question on the ballot for voters to decide



Add a fee to each utility bill, with the amount to be determined and approved by City Council, to pay for maintaining our parks amenities

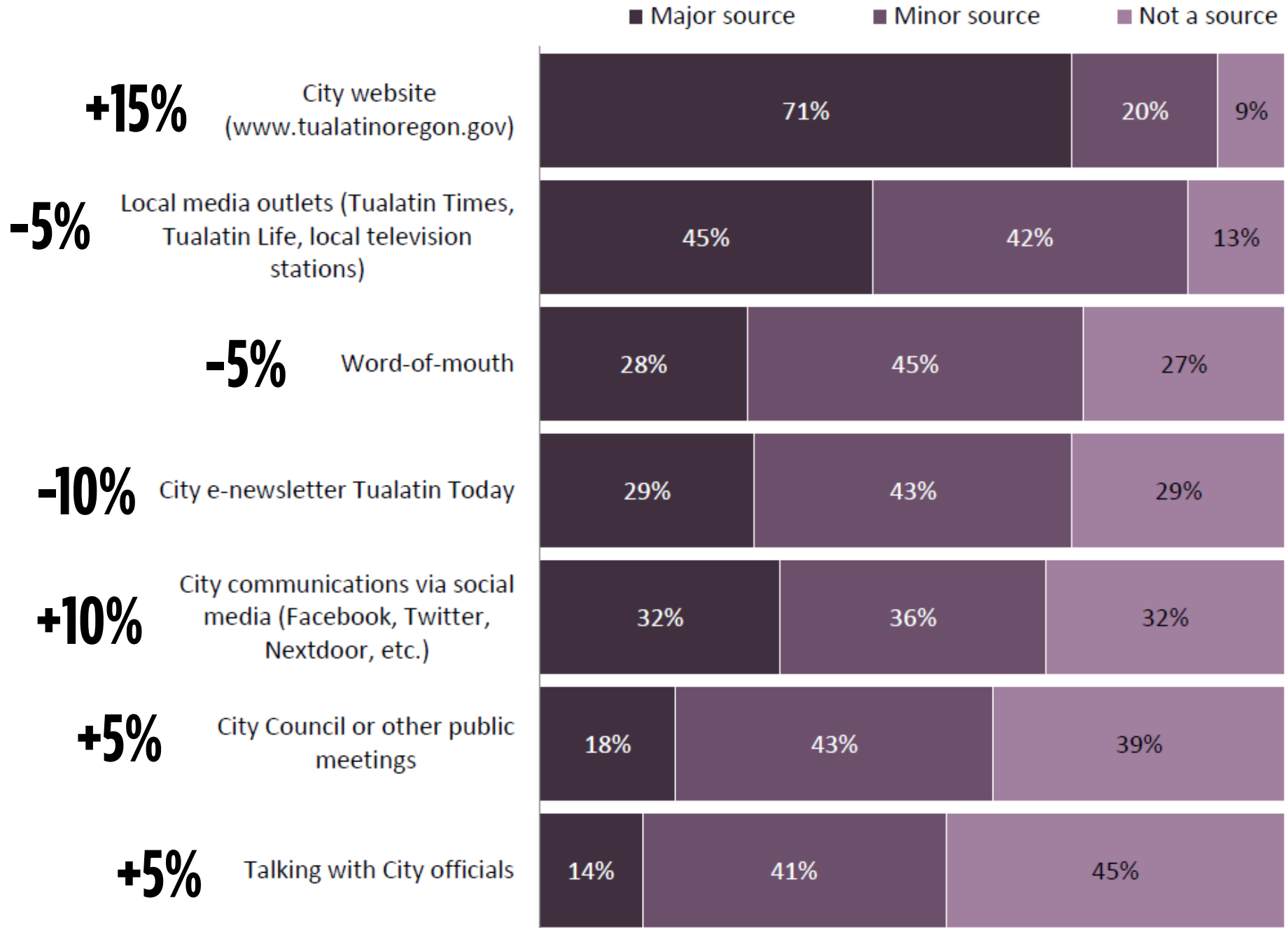


Do not ask property owners or utility rate payers to pay more even if it means reducing or removing amenities



SOURCES OF CITY INFO

2020 Tualatin Community Survey





COMMENTS, QUESTIONS, & NEXT STEPS



City of Tualatin

CITY OF TUALATIN Staff Report

TO: Honorable Mayor and Members of the City Council
THROUGH: Sherilyn Lombos, City Manager
FROM: Bill Steele, Chief of Police
DATE: August 24, 2020

SUBJECT:

Consideration of **Resolution No. 5517-20** Accepting Coronavirus Emergency Supplemental Funding (CESF) grant funds to support the City of Tualatin Police Department

RECOMMENDATION:

Staff recommends approval of the resolution to allow the Assistant City Manager to execute an intergovernmental agreement with the State of Oregon for Coronavirus emergency supplemental funding.

EXECUTIVE SUMMARY:

The Coronavirus Emergency Supplemental Funding (CESF), a Bureau of Justice Assistance (BJA) grant program, is intended to provide financial assistance to address the needs associated with the preparation for, response to, and prevention of the spread of COVID-19 (the Coronavirus).

The City of Tualatin, through the State of Oregon, is the sub-recipient of the CESF grant. The City of Tualatin will receive the funding through the State of Oregon's Criminal Justice Commission (CJC).

The City of Tualatin requested \$32,695 from the CESF grant to assist in purchasing equipment, supplies, and contractual services related to Tualatin Police Department's preparation for, response to, and prevention of the spread of COVID-19. These include disinfectant wipes, safety gloves, protective eyewear, PPE masks, hand sanitizer, and daily cleaning of the police building.

OUTCOMES OF DECISION:

The City will receive grant funds to assist the Tualatin Police Department in purchasing equipment, supplies, and contractual services in preparation for, response to, and prevention of the spread of COVID-19.

FINANCIAL IMPLICATIONS:

The City will receive \$32,695 from the CESF grant to purchase equipment, supplies, and contractual services in preparation for, response to, and prevention of the spread of COVID-19.

ATTACHMENTS:

-Resolution 5517-20

RESOLUTION NO. 5517-20

A RESOLUTION AUTHORIZING THE ASSISTANT CITY MANAGER TO EXECUTE AN INTERGOVERNMENTAL AGREEMENT WITH THE STATE OF OREGON FOR CORONAVIRUS EMERGENCY SUPPLEMENTAL FUNDING

WHEREAS, ORS 190.110 et seq., authorizes the City to enter into Intergovernmental Agreements with other government entities;

WHEREAS, the Coronavirus Emergency Supplemental Funding (CESF), a Bureau of Justice Assistance (BJA) grant program, is intended to provide financial assistance to address the needs associated with the preparation for, response to, and prevention of the spread of COVID-19 (the Coronavirus);

WHEREAS, the City of Tualatin, through the State of Oregon, is the sub-recipient of the CESF grant. The City of Tualatin will receive the funding through the State of Oregon's Criminal Justice Commission (CJC);

WHEREAS, the City of Tualatin requested \$32,695 from the CESF grant to assist in purchasing equipment, supplies, and contractual services related to Tualatin Police Department's preparation for, response to, and prevention of the spread of COVID-19, to include disinfectant wipes, safety gloves, protective eyewear, PPE masks, hand sanitizer, and daily cleaning of the police building;

NOW THEREFORE, BE IT RESOLVED BY THE CITY OF TUALATIN, that:

Section 1. The Assistant City Manager is authorized to execute an Intergovernmental Agreement (IGA) with the State of Oregon for Coronavirus Emergency Supplemental Funding, which is attached as Exhibit A.

Section 2. This resolution is effective upon adoption.

ADOPTED by the City Council this 24^h day of August, 2020.

CITY OF TUALATIN, OREGON

BY _____
Mayor

APPROVED AS TO FORM

ATTEST:

BY _____
City Attorney

BY _____
City Recorder

CRIMINAL JUSTICE COMMISSION
CORONAVIRUS EMERGENCY SUPPLEMENTAL FUNDING
GRANT AGREEMENT

885 Summer Street NE
Salem, OR 97301

This Grant Agreement (“Agreement”) is made and entered into by and between the **State of Oregon**, acting by and through its Criminal Justice Commission, hereafter referred to as “CJC,” and **City of Tualatin**, hereinafter referred to as “Grantee,” and collectively referred to as the “Parties.” This Agreement shall become effective on the later of August 1, 2020 or the date when this Agreement is fully executed and approved as required by applicable law.

1. Grant. In accordance with the terms and conditions of this Agreement, CJC shall provide Grantee an amount not to exceed **\$32,695** (the “Grant Funds”) to assist Grantee in implementing the project described in Exhibit A (the “Project”) during the period beginning on the Project Start Date and ending on the Project End Date (the “Project Period”), as those dates are specified in Exhibit A. The Grant Funds may be used by Grantee solely for Eligible Costs (as described in Section 4.a) incurred by Grantee within the line items of the Project Budget (set forth in Exhibit A) during the Project Period. CJC’s obligation to disburse Grant Funds under this Agreement shall end on the Project End Date. The Grant Funds provided under this Agreement are a subaward of federal funds received by CJC under a Federal award. Additional information on the Federal award and subaward are set forth in Exhibit E.

2. Agreement Documents. This Agreement consists of this document and the following documents, all of which are attached hereto and incorporated herein by reference:

- Exhibit A: **Project Description and Budget**
- Exhibit B: **Subagreement Insurance Requirements**
- Exhibit C: **Federal Terms and Conditions**
- Exhibit D: **Federal Award and Subaward Information**

In the event of a conflict between two or more of the documents comprising this Agreement, the language in the document with the highest precedence shall control. The precedence of each of the documents comprising this Agreement is as follows, listed from highest precedence to lowest precedence: Exhibit D, Exhibit C, this Agreement without Exhibits; Exhibit A; Exhibit B.

3. Reports. Grantee shall submit the reports required by this section.

a. Progress Reports. Grantee shall submit to CJC a progress report, together with such other Project information as CJC may reasonably request, (collectively, a “Progress Report”) every 6 months during the Project Period. Progress Reports must be received by CJC no later than January 25 and July 25, in each case reporting for the prior calendar 6-month period. Additionally, Grantee shall submit to CJC, no later than January 15, an annual Progress Report

for the prior year that describes, in a narrative fashion, Grantee's progress in meeting the Project's objectives and any remedial actions necessary if those objectives have not been met in any respect. Progress Reports must be submitted through CJC's grant administration website and contain all of the requested data. Grantee must receive prior approval from CJC to submit a Progress Report after its due date.

b. Financial Reports. Grantee shall submit to CJC a Financial Report each quarter to detail expenditures of Grant Funds during the prior calendar quarter. Financial Reports must be received by CJC no later than October 25, January 25, April 25, and July 25 for the prior calendar quarter; provided, however, that the final Financial Report must be submitted no later than the earlier of 30 days after completion of the Project or 30 days after the Project End Date. Failure to submit a Financial Report by the due date could result in a suspension of further disbursement of Grant Funds in addition to other remedies arising from Grantee's default. Grantee must receive prior approval from CJC to submit a Financial Report after its due date.

4. Disbursement and Recovery of Grant Funds.

a. Disbursement Generally. Subject to Section 4.b, CJC shall disburse the Grant Funds in a single installment of \$32,695. CJC shall disburse the Grant Funds no later than September 5, 2020. The Grant Funds may be used solely for Eligible Costs incurred in carrying out the Project. "Eligible Costs" are the reasonable costs incurred by Grantee (or a subgrantee or subrecipient under a Subagreement) during the Project Period in implementation of the Project, and that are not excluded by CJC, either by this Agreement or by exclusion as a result of financial review or audit.

b. Conditions Precedent to Disbursement. CJC's obligation to disburse Grant Funds to Grantee is subject to satisfaction, with respect to each disbursement, of each of the following conditions precedent:

i. CJC has received funding, appropriations, limitations, allotments or other expenditure authority sufficient to allow CJC, in the exercise of its reasonable administrative discretion, to make the disbursement.

ii. Grantee is in compliance with the terms of this Agreement.

iii. Grantee's representations and warranties set forth in Section 6 are true and correct on the date of disbursement with the same effect as though made on the date of disbursement.

iv. All Progress Reports due on or before the date of disbursement have been completed and submitted to CJC.

v. All Financial Reports due on or before the date of disbursement have been completed and submitted to CJC.

vi. Grantee has expended all Grant Funds previously disbursed to Grantee under this Agreement.

5. **Recovery of Unexpended Grant Funds.** Any Grant Funds disbursed to Grantee under this Agreement that remain unexpended (“Unexpended Funds”) on the earlier of termination of this Agreement, completion of the Project, or the Project End Date, must be returned to CJC. Grantee shall return all Unexpended Funds to CJC within 30 days after the earlier of termination of this Agreement, completion of the Project, or the Project End Date.

6. **Representations and Warranties of Grantee.** Grantee represents and warrants to CJC as follows:

a. **Organization and Authority.** Grantee is duly organized and validly existing under the laws of the State of Oregon and is eligible to receive the Grant Funds. Grantee has full power, authority, and legal right to make this Agreement and to incur and perform its obligations hereunder, and the making and performance by Grantee of this Agreement (1) have been duly authorized by all necessary action of Grantee and (2) do not and will not violate any provision of any applicable law, rule, regulation, or order of any court, regulatory commission, board, or other administrative agency or any provision of Grantee’s charter or other governing documents, (3) do not and will not result in the breach of, or constitute a default or require any consent under any other agreement or instrument to which Grantee is a party or by which Grantee or any of its properties may be bound or affected. No authorization, consent, license, approval of, filing or registration with or notification to any governmental body or regulatory or supervisory authority is required for the execution, delivery or performance by Grantee of this Agreement.

b. **Binding Obligation.** This Agreement has been duly executed and delivered by Grantee and constitutes a legal, valid and binding obligation of Grantee, enforceable in accordance with its terms subject to the laws of bankruptcy, insolvency, or other similar laws affecting the enforcement of creditors’ rights generally.

c. **No Solicitation.** Grantee’s officers, employees, and agents shall neither solicit nor accept gratuities, favors, or any item of monetary value from contractors, potential contractors, or parties to subagreements. No member or delegate to the Congress of the United States or State of Oregon employee shall be admitted to any share or part of this Agreement or any benefit arising therefrom.

d. **No Debarment.** Neither Grantee nor its principals is presently debarred, suspended, or voluntarily excluded from any federally-assisted transaction, or proposed for debarment, declared ineligible or voluntarily excluded from participating in this Agreement by any state or federal agency. Grantee agrees to notify CJC immediately if it is debarred, suspended or otherwise excluded by any state or federal agency or if circumstances change that may affect this status, including without limitation upon any relevant indictments or convictions of crimes.

The warranties set in this section are in addition to, and not in lieu of, any other warranties set forth in this Agreement or implied by law.

7. Records Maintenance and Access; Audit.

a. Records, Access to Records and Facilities. Grantee shall make and retain proper and complete books of record and account and maintain all fiscal records related to this Agreement and the Project in accordance with all applicable generally accepted accounting principles, generally accepted governmental auditing standards, state minimum standards for audits of municipal corporations, and in accordance with 2 CFR Part 200, Subpart F. Grantee shall ensure that each of its subgrantees and subrecipients complies with these requirements. CJC, the Secretary of State of the State of Oregon (the “Secretary”), the United States Department of Justice Office of Special Programs, Bureau of Justice Assistance (“USDOJ”), and their duly authorized representatives shall have access to the books, documents, papers and records of Grantee that are directly related to this Agreement, the funds provided hereunder, or the Project for the purpose of making audits and examinations. In addition, CJC, the Secretary, USDOJ and their duly authorized representatives may make and retain excerpts, copies, and transcriptions of the foregoing books, documents, papers, and records. Grantee shall permit authorized representatives of CJC, the Secretary and USDOJ to perform site reviews of the Project, and to inspect all vehicles, real property, facilities and equipment purchased by Grantee as part of the Project, and any transportation services rendered by Grantee.

b. Retention of Records. Grantee shall retain and keep accessible all books, documents, papers, and records that are directly related to this Agreement, the Grant Funds or the Project for a minimum of six (6) years, or such longer period as may be required by other provisions of this Agreement or applicable law, following the Project End Date. If there are unresolved audit questions at the end of the six-year period, Grantee shall retain the records until the questions are resolved.

c. Expenditure Records. Grantee shall document the expenditure of all funds disbursed by CJC under this Agreement. Grantee shall create and maintain all expenditure records in accordance with generally accepted accounting principles and in sufficient detail to permit CJC to verify how the moneys were expended.

d. Audits. If Grantee expends \$750,000 or more in Federal funds (from all sources) in its fiscal year, Grantee shall have a single organization-wide audit conducted in accordance with the 2 CFR Part 200, Subpart F (Audit Requirements). Copies of all audits must be submitted to CJC within 30 days of completion. If Grantee expends less than \$750,000 in its fiscal year in Federal funds, Grantee is exempt from Federal audit requirements for that year. Records must be available for review or audit by appropriate officials as provided in Section 7.a herein.

e. Audit Costs. Audit costs for audits not required in accordance with 2 CFR Part 200, Subpart F, are unallowable. If Grantee did not expend \$750,000 or more in Federal funds in its

fiscal year, but contracted with a certified public accountant to perform an audit, costs for performance of that audit are not Eligible Costs and may not be charged to Grant Funds.

8. Grantee Subagreements and Procurements

a. Subagreements. Grantee may enter into agreements with subgrantees and subrecipients (“Subagreements”) for implementation of portions of the Project.

i. Each Subagreement must be in writing executed by Grantee and must incorporate and pass through all of the applicable requirements of this Agreement to the other party or parties to the Subagreement, including but not limited to the requirement to comply with 2 CFR Part 200 (Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards), as applicable. Use of a Subagreement does not relieve Grantee of its responsibilities under this Agreement.

ii. Grantee shall notify CJC of each Subagreement and provide CJC with a copy of a Subagreement upon request by CJC. Any material breach of a term or condition of a Subagreement relating to Grant Funds provided under this Agreement must be reported by Grantee to CJC within ten (10) days of its discovery.

b. Subagreement indemnity; insurance.

Each Grantee Subagreement shall require each other party to such Subagreement, that is not a unit of local government as defined in ORS 190.003, or a unit of state government as defined in ORS 174.111, to indemnify, defend, save and hold harmless the CJC and its officers, employees and agents from and against any and all claims, actions, liabilities, damages, losses, or expenses, including attorneys’ fees, arising from a tort, as now or hereafter defined in ORS 30.260, caused, or alleged to be caused, in whole or in part, by the negligent or willful acts or omissions of the other party to the Subagreement or any of such party’s officers, agents, employees or contractors (“Claims”). It is the specific intention of the Parties that CJC shall, in all instances, except for Claims arising solely from the negligent or willful acts or omissions of the CJC, be indemnified by the other party to the Subagreement from and against any and all Claims.

Any such indemnification shall also provide that neither the other party to such Subagreement nor any attorney engaged by such party shall defend a Claim in the name of the State of Oregon or an agency of the State of Oregon, nor purport to act as legal representative of the State of Oregon or any of its agencies, without the prior written consent of the Oregon Attorney General. The State may, at any time at its election, assume its own defense and settlement in the event that it determines that the other party to such Subagreement is prohibited from defending State or that such other party is not adequately defending State’s interests, or that an important governmental principle is at issue or that it is in the best interests of State to do so. State reserves all rights to pursue claims it may have against the other party to such Subagreement if State elects to assume its own defense.

Grantee shall require each other party to each of its Subagreements, that is not a unit of local government as defined in ORS 190.003, or a unit of state government as defined in ORS 174.111, to obtain and maintain insurance of the types and in the amounts provided in Exhibit C to this Agreement.

c. Procurements.

i. Grantee shall make purchases of any equipment, materials, or services for the Project under procedures that comply with Oregon law, including all applicable provisions of the Oregon Public Contracting Code and rules, as well as the requirements of 2 CFR §§ 200.317-326, as applicable.

ii. All procurement transactions, whether negotiated or competitively bid and without regard to dollar value, shall be conducted in a manner so as to provide maximum open and free competition. Justification must be provided to CJC for any non-competitive or sole-source procurement. Justification should include a description of the equipment, materials or services procured, an explanation of why it was necessary to procure noncompetitively, time constraints and any other pertinent information. All sole source procurements in excess of \$100,000 must receive prior written approval from CJC in addition to any other approvals required by law applicable to Grantee. Intergovernmental agreements between units of government are excluded from this requirement to obtain CJC approval of sole source procurements.

iii. The Grantee shall be alert to organizational conflicts of interest or non-competitive practices among vendors that may restrict or eliminate competition or otherwise restrain trade. A vendor that develops or drafts specifications, requirements, statements of work, or Requests for Proposals (RFP) for a proposed procurement shall be excluded from bidding or submitting a proposal to compete for the award in such procurement. A request for a waiver of this restriction must be submitted to and approved by CJC in advance and in writing.

9. Default. Grantee shall be in default under this Agreement upon the occurrence of any of the following events:

a. Grantee fails to perform, observe or discharge any of its covenants, agreements or obligations set forth herein; or

b. Any representation, warranty or statement made by Grantee herein or in any documents or reports relied upon by CJC to monitor implementation of the Project, the use of the Grant Funds or the performance by Grantee is untrue in any material respect when made.

10. Remedies upon Default. If Grantee's default is not cured within 30 calendar days of written notice thereof to Grantee from CJC or such longer period as CJC may authorize in its sole discretion, CJC may pursue any remedies available under this Agreement, at law or in equity. Such remedies include, but are not limited to, termination of this Agreement as provided in Section 11.a.ii, suspension

of further disbursements of Grant Funds, recovery of Grant Funds, and declaration of ineligibility for the receipt of future awards from CJC.

11. Termination

- a. Termination by CJC.** CJC may terminate this Agreement upon thirty (30) days advance written notice of termination to Grantee. In addition, CJC may terminate this Agreement effective upon delivery of written notice of termination to Grantee, or at such later date as may be established by CJC in such written notice, if:
- i.** Grantee fails to implement the Project during the Project Period or commencement or continuation of the Project by Grantee is, for any reason, rendered improbable, impossible, or illegal; or
 - ii.** Grantee is in default under this Agreement and has failed to cure the default within the time period specified in Section 10; or
 - iii.** Grantee takes an action without the approval of CJC that, under the provisions of this Agreement, requires the approval of CJC; or
 - iv.** CJC fails to receive funding, appropriations, limitations or other expenditure authority sufficient to allow CJC, in the exercise of its reasonable administrative discretion, to continue to make payments under this Agreement; or
 - v.** Federal or state laws, rules, regulations or guidelines are modified or interpreted in such a way that the Project is no longer allowable or no longer eligible for funding under this Agreement; or
 - vi.** The Project would not produce results commensurate with the further expenditure of funds.
- b. Termination by Grantee.** Grantee may terminate this Agreement effective upon delivery of written notice of termination to CJC, or at such later date as may be established by Grantee in such written notice, if:
- i.** After conferring with CJC, Grantee has determined that the requisite local funding to continue the Project is unavailable to Grantee or Grantee is unable to continue implementation of the Project as a result of circumstances not reasonably anticipated by Grantee at the time it executed this Agreement and that are beyond Grantee's reasonable control; or
 - ii.** Federal or state laws, rules, regulations or guidelines are modified or interpreted in such a way that the Project is no longer allowable or no longer eligible for funding under this Agreement.
- c. Effect of Termination.** Upon termination of this Agreement, CJC may end all further disbursements of Grant Funds; provided, however, that if this Agreement is terminated under

Sections 11.a.iv, 11.a.v, 11.a.vi, or 11.b, CJC will disburse Grant Funds to cover Eligible Costs incurred by Grantee prior to termination that CJC would otherwise be required to reimburse under the terms and conditions of this Agreement had the Agreement not been terminated. Termination of this Agreement shall not affect Grantee's obligations under this Agreement or CJC's right to enforce this Agreement against Grantee in accordance with its terms, with respect to Grant Funds actually received by Grantee or with respect to portions of the Project actually implemented. Specifically, but without limiting the generality of the preceding sentence, Sections 7 and 12 shall survive termination of this Agreement.

12. GENERAL PROVISIONS

a. Contribution. If any third party makes any claim or brings any action, suit or proceeding alleging a tort as now or hereafter defined in ORS 30.260 ("Third Party Claim") against CJC or Grantee relating to this Agreement or the Project and with respect to which the other Party may have liability, the notified Party must promptly notify the other Party in writing of the Third Party Claim and deliver to the other Party a copy of the claim, process, and all legal pleadings with respect to the Third Party Claim. Each Party is entitled to participate in the defense of a Third Party Claim, and to defend a Third Party Claim with counsel of its own choosing. Receipt by a Party of the notice and copies required in this paragraph and meaningful opportunity for the Party to participate in the investigation, defense and settlement of the Third Party Claim with counsel of its own choosing are conditions precedent to that Party's contribution obligation with respect to the Third Party Claim.

With respect to a Third Party Claim for which CJC is jointly liable with Grantee (or would be if joined in the Third Party Claim), CJC shall contribute to the amount of expenses (including attorneys' fees), judgments, fines and amounts paid in settlement actually and reasonably incurred and paid or payable by Grantee in such proportion as is appropriate to reflect the relative fault of the CJC on the one hand and of the Grantee on the other hand in connection with the events which resulted in such expenses, judgments, fines or settlement amounts, as well as any other relevant equitable considerations. The relative fault of CJC on the one hand and of Grantee on the other hand shall be determined by reference to, among other things, the Parties' relative intent, knowledge, access to information and opportunity to correct or prevent the circumstances resulting in such expenses, judgments, fines or settlement amounts. CJC's contribution amount in any instance is capped to the same extent it would have been capped under Oregon law, including the Oregon Tort Claims Act, ORS 30.260 to 30.300, if CJC had sole liability in the proceeding.

With respect to a Third Party Claim for which Grantee is jointly liable with CJC (or would be if joined in the Third Party Claim), Grantee shall contribute to the amount of expenses (including attorneys' fees), judgments, fines and amounts paid in settlement actually and reasonably incurred and paid or payable by CJC in such proportion as is appropriate to reflect the relative fault of Grantee on the one hand and of CJC on the other hand in connection with the events which resulted in such expenses, judgments, fines or settlement amounts, as well as any other relevant equitable considerations. The relative fault of Grantee on the one hand and of CJC on

the other hand shall be determined by reference to, among other things, the Parties' relative intent, knowledge, access to information and opportunity to correct or prevent the circumstances resulting in such expenses, judgments, fines or settlement amounts. Grantee's contribution amount in any instance is capped to the same extent it would have been capped under Oregon law, including the Oregon Tort Claims Act, ORS 30.260 to 30.300, if it had sole liability in the proceeding.

b. Dispute Resolution. The Parties shall attempt in good faith to resolve any dispute arising out of this Agreement. In addition, the Parties may agree to utilize a jointly selected mediator or arbitrator (for non-binding arbitration) to resolve the dispute short of litigation.

c. Amendments; budget changes. This Agreement may be amended only by a written instrument signed by both Parties and approved as required by applicable law. Grantee may propose changes to the Project Budget in Exhibit A that do not increase the total budget amount. If Grantee's proposed changes do not alter any line item in the Project Budget by more than ten percent, the proposed changes to the Project Budget will be effective upon written approval by CJC delivered to Grantee as provided in Section 12.f. All other changes to the Project Budget must be implemented through a formal amendment to this Agreement before the changes become effective.

d. Duplicate Payment. Grantee is not entitled to compensation or any other form of duplicate, overlapping or multiple payments for costs reimbursed under this Agreement from any agency of the State of Oregon or the United States of America or any other party, organization or individual.

e. No Third Party Beneficiaries. CJC and Grantee are the only Parties to this Agreement and are the only Parties entitled to enforce its terms. Nothing in this Agreement gives, is intended to give, or shall be construed to give or provide any benefit or right, whether directly or indirectly, to a third person unless such a third person is individually identified by name herein and expressly described as an intended beneficiary of the terms of this Agreement.

Grantee acknowledges and agrees that the Federal Government, absent express written consent by the Federal Government, is not a party to this Agreement and shall not be subject to any obligations or liabilities to the Grantee or any other person pertaining to any matter resulting from the this Agreement.

f. Notices. Except as otherwise expressly provided in this Agreement, any notices to be given by a Party to the other Party hereunder shall be given in writing by personal delivery, facsimile, email, or mailing the same by registered or certified mail, postage prepaid, to Grantee Contact or CJC Contact at the address or number set forth on the signature page of this Agreement, or to such other addresses or numbers as either Party may hereafter indicate pursuant to this Section 12.f. Any notice personally delivered shall be deemed to be given when actually delivered. Any notice delivered by facsimile shall be deemed to be given when receipt of the transmission is generated by the transmitting machine, and to be effective against

CJC, such facsimile transmission must be confirmed by telephone notice to CJC Contact. Any notice by email shall be deemed to be given when the recipient of the email acknowledges receipt of the email. Any notice by registered or certified mail shall be deemed to be given three (3) days after mailing. The parties also may communicate by telephone, regular mail or other means, but such communications shall not be deemed notices under this Section unless receipt by the other Party is expressly acknowledged in writing by the receiving party.

g. Work Product. To the extent it has the necessary rights, Grantee hereby grants to CJC a non-exclusive, irrevocable, perpetual, royalty-free, license to use, reproduce, prepare derivative works based upon, distribute copies of, perform and display for governmental purposes, all documents, reports and works of authorship created, produced or obtained as part of or in connection with the Project (“Work Product”). Grantee shall deliver copies of Work Product to CJC upon request. In addition, if applicable law requires that CJC or Grantee grant to the United States a license to any intellectual property created, produced or obtained as part of or in connection with the Project, or if applicable law requires that the CJC or the United States own such intellectual property, then Grantee shall execute such further documents and instruments as CJC may reasonably request in order to make any such grant or to assign ownership in the intellectual property to the United States or CJC.

h. Governing Law, Consent to Jurisdiction.

i. This Agreement shall be governed by and construed in accordance with the laws of the State of Oregon without regard to principles of conflicts of law.

ii. Any claim, action, suit or proceeding (collectively, "Claim") between CJC (and/or any other agency or department of the State of Oregon) and Grantee that arises from or relates to this Agreement must be brought and conducted solely and exclusively within the Circuit Court of Marion County for the State of Oregon (unless Oregon law requires that it be brought and conducted in another Oregon county). Grantee hereby consents to the exclusive jurisdiction of such court, waives any objection to venue, and waives any claim that such form is an inconvenient forum.

iii. Notwithstanding Section 12.h.ii above, if a Claim must be brought in a federal forum, then it must be brought and adjudicated solely and exclusively within the United States District Court for the District of Oregon. This Section 12.h.iii applies to a Claim brought against CJC or any other agency or department of the State of Oregon only to the extent Congress has appropriately abrogated the State of Oregon’s sovereign immunity and is not consent by the State of Oregon to be sued in federal court. This Section 12.h.iii is also not a waiver by the State of Oregon of any form of defense or immunity, including but not limited to sovereign immunity and immunity based on the Eleventh Amendment to the Constitution of the United States.

i. Compliance with Law. Grantee shall comply with all federal, state and local laws, regulations, executive orders and ordinances applicable to the Agreement or to the

implementation of the Project, including without limitation 2 CFR Part 200 (Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards) and the federal laws, rules and regulations described in Exhibit C, as applicable. Without limiting the generality of the foregoing, Grantee expressly agrees to comply with (i) Title VI of Civil Rights Act of 1964; (ii) Title V and Section 504 of the Rehabilitation Act of 1973; (iii) the Americans with Disabilities Act of 1990 and ORS 659A.142; (iv) all regulations and administrative rules established pursuant to the foregoing laws; and (v) all other applicable requirements of federal and state civil rights and rehabilitation statutes, rules and regulations.

j. Insurance; Workers' Compensation. All employers, including Grantee, that employ subject workers who provide services in the State of Oregon shall comply with ORS 656.017 and provide the required Workers' Compensation coverage, unless such employers are exempt under ORS 656.126. Employer's liability insurance with coverage limits of not less than \$500,000 must be included. Grantee shall ensure that each of its subgrantees and subrecipients complies with these requirements.

k. Independent Contractor. Grantee shall implement the Project as an independent contractor and not as an agent or employee of CJC. Grantee has no right or authority to incur or create any obligation for or legally bind CJC in any way. CJC cannot and will not control the means or manner by which Grantee implements the Project, except as specifically set forth in this Agreement. Grantee is responsible for determining the appropriate means and manner of implementing the Project. Grantee acknowledges and agrees that Grantee is not an "officer", "employee", or "agent" of CJC, as those terms are used in ORS 30.265, and shall not make representations to third parties to the contrary.

l. Severability. If any term or provision of this Agreement is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and provisions shall not be affected, and the rights and obligations of the Parties shall be construed and enforced as if this Agreement did not contain the particular term or provision held to be invalid.

m. Counterparts. This Agreement may be executed in two or more counterparts (by facsimile or otherwise), each of which is an original and all of which together are deemed one agreement binding on all Parties, notwithstanding that all Parties are not signatories to the same counterpart.

n. Integration and Waiver. This Agreement, including all Exhibits, constitutes the entire agreement between the Parties on the subject matter hereof. There are no understandings, agreements, or representations, oral or written, not specified herein regarding this Agreement. The delay or failure of either Party to enforce any provision of this Agreement shall not constitute a waiver by that Party of that or any other provision.

The signatures of the parties follow on the next page.

Grantee, by the signature below of its authorized representative, hereby acknowledges that it has read this Agreement, understands it, and agrees to be bound by its terms and conditions.

Approved by Grantee

Signature of Grantee Date

Name/Title

Federal Tax ID Number

State Tax ID Number

Approved by Criminal Justice Commission

Ken Sanchagrín, Executive Director Date

Approved for Legal Sufficiency

Approved for Legal Sufficiency by AAG Sam Zeigler by email dated August 4, 2020

CJC Contact
KC Lewis
885 Summer St. NE
Salem, OR 97301-2524
Kenneth.Lewis@oregon.gov
(480)-363-4564

Grantee Contact
Jennifer Massey
8650 SW Tualatin Road
Tualatin, OR, 97062
jmassey@tualatin.gov
(503)-691-4846

EXHIBIT A

Project Description and Budget

The goal of the Coronavirus Emergency Supplemental Funding grant is to provide funding to assist eligible states, local units of government, and tribes in preventing, preparing for, and responding to the coronavirus. The CESF Program is authorized by Division B of H.R. 748, Pub. L. No. 116-136 (Emergency Appropriations for Coronavirus Health Response and Agency Operations); 28 U.S.C. 530C. Allowable projects and purposes include, but are not limited to, overtime, equipment (including law enforcement and medical personal protective equipment), hiring, supplies (such as gloves, masks, sanitizer), training, travel expenses (particularly related to the distribution of resources to the most impacted areas, and addressing the medical needs of inmates in state, local, and tribal prisons, jails, and detention centers.

Grantee will use Grant Funds for only the following categories of eligible costs:

Cleaning: \$29,000
Disinfectant Wipes: \$1,000
Safety Gloves: \$1,400
Protective Eye Wear: \$1,000
PPE Masks: \$250
Hand Sanitizer: \$45

Project Start Date: January 20, 2020
GRANT #: CESF-20-24
GRANTEE PROGRAM CONTACT: Jennifer Massey
EMAIL: jmassey@tualatin.gov
TELEPHONE: (503)-691-4846

Project End Date: January 19, 2022
CFDA #: 16.034
GRANTEE FISCAL CONTACT: Nora Madarang
EMAIL: nmadarang@tualatin.gov
TELEPHONE: (503)-691-3051

BUDGET SUMMARY:

	Grant Funds Requested
Personnel Salaries	\$0
Contractual/Consultant Services	\$29,000
Rent And Utilities	\$0
Supplies	\$1,045
Travel/Training/Conferences	\$0
Equipment	\$2,650
Administration	\$0
Evaluation	\$0
Other Expenses	\$0
Total	\$32,695

EXHIBIT B

Subagreement Insurance Requirements

Grantee shall require each other party to a Subagreement that is not a unit of local government as defined in ORS 190.003, or a unit of state government as defined in ORS 174.111, if any, to: i) obtain insurance specified under TYPES AND AMOUNTS and meeting the requirements under ADDITIONAL INSURED, "TAIL" COVERAGE, CERTIFICATES OF INSURANCE, and NOTIFICATION OF CHANGE OR CANCELLATION before the subgrantee performs under Subagreement, and ii) maintain the insurance in full force throughout the duration of the Subagreement. The insurance must be provided by insurance companies or entities that are authorized to transact the business of insurance and issue coverage in the State of Oregon and that are acceptable to CJC. Grantee shall not authorize a subgrantee to begin work under a Subagreement until the insurance is in full force. Thereafter, Grantee shall monitor continued compliance with the insurance requirements on an annual or more frequent basis. Grantee shall incorporate appropriate provisions in the Subagreements permitting it to enforce subgrantee compliance with the insurance requirements and shall take all reasonable steps to enforce such compliance. Examples of "reasonable steps" include issuing stop work orders (or the equivalent) until the insurance is in full force or terminating the Subagreement as permitted by the Subagreement, or pursuing legal action to enforce the insurance requirements. In no event shall Grantee permit a subgrantee to work under a Subagreement when the Grantee is aware that the subgrantee is not in compliance with the insurance requirements.

TYPES AND AMOUNTS.

i. **WORKERS COMPENSATION.** Workers' Compensation Insurance as required by applicable workers' compensation laws for persons performing work under a Subagreement including Employers' Liability Insurance with limits not less than \$500,000 each accident.

ii. PROFESSIONAL LIABILITY

Required by CJC Not required by CJC.

Professional Liability Insurance covering any damages caused by an error, omission or negligent act related to the services to be provided under the Subagreement, in an amount not less than \$2,000,000 per occurrence. Annual aggregate limit shall not be less than \$4,000,000. If coverage is on a claims made basis, then either an extended reporting period of not less than 24 months shall be included in the Professional Liability Insurance coverage, or the subgrantee shall provide Tail Coverage as stated below.

iii. COMMERCIAL GENERAL LIABILITY.

Required by CJC Not required by CJC.

Commercial General Liability Insurance covering bodily injury, death, and property damage in a form and with coverages that are satisfactory to CJC. This insurance shall include personal injury liability, products and completed operations and contractual liability coverage for the indemnity provided under

the Subagreement. Coverage shall be written on an occurrence form basis in an amount of not less than \$1,000,000 per occurrence. Annual aggregate limit shall not be less than \$2,000,000.

iv. AUTOMOBILE LIABILITY.

Required by CJC Not required by CJC.

Automobile Liability Insurance covering all owned, non-owned and hired vehicles with a combined single limit of not less than \$1,000,000 for bodily injury and property damage.

ADDITIONAL INSURED. The Commercial General Liability insurance and Automobile Liability insurance must include the State of Oregon, CJC, and their officers, employees and agents as Additional Insureds but only with respect to the activities to be performed under the Subagreement. Coverage must be primary and non-contributory with any other insurance and self-insurance.

"TAIL" COVERAGE. If any of the required insurance is on a "claims made" basis and does not include an extended reporting period of at least 24 months, the subgrantee shall maintain either "tail" coverage or continuous "claims made" liability coverage, provided the effective date of the continuous "claims made" coverage is on or before the effective date of the Subagreement, for a minimum of 24 months following the later of : (i) the subgrantee's completion and Grantee's acceptance of all services required under the Subagreement or, (ii) the expiration of all warranty periods provided under the Subagreement.

CERTIFICATE(S) OF INSURANCE. Grantee shall obtain from the subgrantee a certificate(s) of insurance for all required insurance before the subgrantee performs under the Subagreement. The certificate(s) list the State of Oregon, its officers, employees and agents as a Certificate holder and as Additional Insured, specify that subgrantee shall pay for all deductibles, self-insured retention and self-insurance, if any, that all coverage shall be primary and non-contributory with any other insurance and self-insurance, and confirm that either an extended reporting period of at least 24 months is provided on all claims made policies or that tail coverage is provided. As proof of insurance, CJC has the right to request copies of the certificate(s) or insurance policies relating to the insurance requirements in this Agreement.

NOTICE OF CHANGE OR CANCELLATION. The subgrantee or its insurer must provide at least 30 days' written notice to Grantee and CJC before cancellation of, material change to, potential exhaustion of aggregate limits of, or non-renewal of the required insurance coverage(s).

INSURANCE REQUIREMENT REVIEW. Grantee agrees to periodic review of insurance requirements by CJC under this agreement and to provide updated requirements as mutually agreed upon by Grantee.

EXHIBIT C

Federal Terms and Conditions

- I. Debarment, Suspension, Ineligibility and Voluntary Exclusion. The Grantee certifies by accepting grant funds that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, nor voluntarily excluded from participation in this transaction by any Federal department or agency. (This certification is required by regulations published May 26, 1988, implementing Executive Order 12549, Debarment and Suspension, 28 CFR Part 69 and 28 CFR Part 67.)
- II. No Supplanting. The Grantee certifies that Federal funds will not be used to supplant State or local funds, but will be used to increase the amount of funds that, in the absence of Federal aid, would be made available for law enforcement activities.
- III. Compliance with Applicable Law. The Grantee shall comply with all applicable laws, regulations, and guidelines as written or as amended, of the State of Oregon, the Federal Government and CJC in the performance of this Agreement. Without limiting the generality of the foregoing, Grantee shall comply with all laws, rules and guidelines set forth in the most recent version of the *Grant Management Handbook* published by CJC, including but not limited to:
 - A. The provisions of 28 CFR applicable to grants and cooperative agreements including Part 18, Administrative Review Procedure; Part 20, Criminal Justice Information Systems; Part 22, Confidentiality of Identifiable Research and Statistical Information; Part 23, Criminal Intelligence Operating Policies; Part 30, Intergovernmental Review of Department of Justice Programs and Activities; Part 38, Equal Treatment Regulations; Part 42, Non-Discrimination/Equal Employment Opportunity Policies and Procedures; Part 46, Protection of Human Subjects; Part 54, Title IX Regulations; Part 61, Procedures for Implementing the National Environmental Policy Act; Part 63, Floodplain Management and Wetland Protection Procedures, and Federal laws or regulations applicable to Federal assistance programs.
 - B. Uniform Relocation Assistance and Real Property Acquisitions Act of 1970 (P.L. 91-646).
 - C. Section 102(a) of the Flood Disaster Protection Act of 1973, P.L. 93-234, 87 Stat.97, approved December 31, 1976.
 - D. Section 106 of the National Historic Preservation Act of 1966 as amended (16 USC 470), Executive Order 11593, and the Archeological and Historical Preservation Act of 1966 (16 USC 569a-1 et seq.).
 - E. National Environmental Policy Act of 1969, 42 USC 4321 et seq.
 - F. Flood Disaster Protection Act of 1973, 42 USC 4001 et seq.
 - G. Clean Air Act, 42 USC 7401 et seq.
 - H. Clean Water Act, 33 USC 1368 et seq.
 - I. Federal Water Pollution Control Act of 1948, as amended, 33 USC 1251 et seq.
 - J. Safe Drinking Water Act of 1974, 42 USC 300f et seq.
 - K. Endangered Species Act of 1973, 16 USC 1531 et seq.
 - L. Wild and Scenic Rivers Act of 1968, as amended, 16 USC 1271 et seq.

- M. Historical and Archaeological Data Preservation Act of 1960, as amended, 16 USC 469 et seq.
- N. Coastal Zone Management Act of 1972, 16 USC 1451 et seq.
- O. Coastal Barrier Resources Act of 1982, 16 USC 3501 et seq.
- P. Indian Self-Determination Act, 25 USC 450f.
- Q. Hatch Political Activity Act of 1940, as amended, 5 USC 1501 et seq.
- R. Animal Welfare Act of 1970, 7 USC 2131 et seq.
- S. Demonstration Cities and Metropolitan Development Act of 1966, 42 USC 3301 et seq.
- T. Federal Fair Labor Standards Act of 1938 (as appropriate), as amended, 29 USC 201 et seq.
- U. 28 CFR Part 46 and all USDOJ Office of Justice Programs policies and procedures regarding the protection of human research subjects, including obtainment of Institutional Review Board approval, if appropriate, and subject informed consent.

IV. Standard Assurances and Certifications Regarding Lobbying.

- A. No federal appropriated funds have been paid or will be paid, by or on behalf of the Grantee, to any person for influencing or attempting to influence an officer or employee of any agency, a member of Congress, an officer or employee of Congress, or any employee of a member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- B. If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the Grantee agrees to complete and submit Standard Form-LLL "Disclosure Form to Report Lobbying", in accordance with its instructions.
- C. The CJC will require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subgrantees will certify and disclose accordingly.
- D. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification will be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

V. Certification of Non-discrimination.

The Grantee, and all its contractors and subcontractors, certifies that no person shall be excluded from participation in, denied the benefits of, subjected to discrimination

under, or denied employment in connection with any activity funded under this Agreement on the basis of race, color, age, religion, national origin, disability, or gender. Grantee shall comply with any applicable federal nondiscrimination requirements, which may include the Omnibus Crime Control and Safe Streets Act of 1968 (42 U.S.C. 3789d); the Victims of Crime Act (42 U.S.C. 10604(e)); the Juvenile Justice and Delinquency Prevention Act of 2002 (42 U.S.C. 5672(b)); Title VI the Civil Rights Act of 1964 (42 U.S.C. § 2000d); the Rehabilitation Act of 1973 (29 U.S.C. 794); the Americans with Disabilities Act of 1990 (42 U.S.C. 12131-34); the Education Amendments of 1972 (20 U.S.C. 1681, 1683, 1685-86); the Age Discrimination Act of 1975 (42 U.S.C. 6101-07); 28 C.F.R. pt. 42 (U.S. Department of Justice Regulations – OJJDP Grant Programs); 28 C.F.R. pt. 42, Subparts C, D, E, G, and I, and pt. 54 (U.S. Department of Justice Regulations – Nondiscrimination; Equal Employment Opportunity; Policies and Procedures); Exec. Order No. 13279 (equal protection of the laws for faith-based and community organizations); Exec. Order No. 13559 (fundamental principles and policymaking criteria for partnerships with faith-based and neighborhood organizations); and 28 C.F.R. pt. 38 (U.S. Department of Justice Regulations – Equal Treatment for Faith-Based Organizations).

In accordance with Federal civil rights laws, the grantee shall not retaliate against individuals for taking action or participating in action to secure rights protected by these laws.

In the event that a Federal or State court or administrative agency, such as BOLI, makes a finding of discrimination after a due process hearing on the grounds of race, color, age, religion, national origin, disability or gender against the Grantee or any of its contractors or subcontractors, the Grantee or any of its contractors or subcontractors will forward a copy of the finding to CJC. CJC will forward a copy of the finding to the Office for Civil Rights, Office of Justice Programs.

The addresses for CJC and OCR are as follows:

Oregon Criminal Justice Commission
885 Summer Street, NE
Salem, Oregon 97301

Office for Civil Rights
Office of Justice Programs
U.S. Department of Justice
810 7th Street, NW
Washington, DC 20531

VI. Systems Requirements.

- A. In order to promote information sharing and enable interoperability among disparate systems across the justice and public safety community, the Office of Justice Programs (OJP) requires the grantee to comply with DOJ's Global Justice Information Sharing Initiative (DOJ's Global) guidelines and recommendations for this particular grant. Grantee shall conform to the Global Standards Package (GSP) and all constituent elements, where applicable, as described at: http://www.it.ojp.gov.gsp_grantcondition. Grantee shall document planned approaches to information sharing and describe compliance to the GSP and

appropriate privacy policy that protects shared information, or provide detailed justification for why an alternative approach is recommended.

- B. Any information technology system funded or supported by OJP funds will comply with 28 C.F.R. Part 23, Criminal Intelligence Systems Operating Policies, if OJP determines this regulation to be applicable. Should OJP determine 28 C.F.R. Part 23 to be applicable, OJP may, at its discretion, perform audits of the system, as per the regulation. Should any violation of 28 C.F.R. Part 23 occur, Grantee may be fined as per 42 U.S.C 3789g(c)-(d). Grantee may not satisfy such a fine with federal funds.
- C. Grantee understands and agrees that – (a) No award funds may be used to maintain or establish a computer network unless such network blocks the viewing, downloading, and exchanging of pornography, and (b) Nothing in subsection (a) limits the use of funds necessary for any Federal, State, tribal or local law enforcement agency or any other entity carrying out criminal investigations, prosecution, or adjudication activities.
- D. To avoid duplicating existing networks or information technology systems in any initiatives funded by OJP, Bureau of Justice Assistance (BJA) for law enforcement information sharing systems which involve interstate connectivity between jurisdictions, such systems shall employ, to the extent possible, existing networks as the communication backbone to achieve interstate connectivity, unless the grantee can demonstrate to the satisfaction of BJA that this requirement would not be cost effective or would impair the functionality of an existing or proposed information technology system.

VII. Services to Limited-English-Proficient (LEP) Persons.

National origin discrimination includes discrimination on the basis of limited English proficiency (LEP). To ensure compliance with Title VI and the Safe Streets Act, the CJC and grantees are required to take reasonable steps to ensure that LEP persons have meaningful access to their programs. Meaningful access may entail providing language assistance services, including interpretation and translation services, where necessary. Grantees are encouraged to consider the need for language services for LEP persons served or encountered both in developing their proposals and budgets and in conducting their programs and activities. Reasonable costs associated with providing meaningful access for LEP individuals are considered allowable program costs. The U.S. Department of Justice has issued guidance for grantees to assist them in complying with Title VI requirements. The guidance document can be accessed on the Internet at www.lep.gov.

- VIII. Equal Employment Opportunity Plan (EEOP). The grantee will provide an Equal Employment Opportunity Plan (EEOP) to the Office for Civil Rights, Office of Justice Programs (OCR) and the DJCS, if it has received a single award of \$500,000 or more. If the grantee receives \$25,000 or more and has 50 or more employees, it will maintain a current EEOP on file and submit an EEOP Certification Form to the OCR, certifying that its EEOP is on file. For public grantee agencies receiving less than \$25,000, or public grantee agencies with fewer than 50 employees, regardless of the amount of the award, the grantee will provide

an EEOP Certification Form to the OCR certifying it is not required to submit or maintain an EEOP. EEOP Certification Forms are available at:
<http://www.ojp.usdoj.gov/about/ocr/pdfs/cert.pdf>:

If required to formulate an EEOP, the Grantee must maintain a current copy on file which meets the applicable requirements. **The grantee must complete the EEOP certification and submit the Certification or the EEOP document (as applicable) within 60 days of contract execution.**

IX. National Environmental Policy Act (NEPA); Special Condition for U.S. Department of Justice Grant Programs.

A. Prior to obligating grant funds, Grantee agrees to first determine if any of the following activities will be related to the use of the grant funds. Grantee understands that this special condition applies to its following new activities whether or not they are being specifically funded with these grant funds. That is, as long as the activity is being conducted by the Grantee, a contractor, subcontractor or any third party and the activity needs to be undertaken in order to use these grant funds, this special condition must first be met. The activities covered by this special condition are:

1. new construction;
2. minor renovation or remodeling of a property either (a) listed on or eligible for listing on the National Register of Historic Places or (b) located within a 100-year floodplain;
3. a renovation, lease, or any other proposed use of a building or facility that will either (a) result in a change in its basic prior use or (b) significantly change its size; and
4. implementation of a new program involving the use of chemicals other than chemicals that are (a) purchased as an incidental component of a funded activity and (b) traditionally used, for example, in office, household, recreational, or educational environments.

B. Application of This Special Condition to Grantee's Existing Programs or Activities: For any of the Grantee's or its contractors' or subcontractors' existing programs or activities that will be funded by these grant funds, the Grantee, upon specific request from the Bureau of Justice Assistance, agrees to cooperate with the Bureau of Justice Assistance in any preparation by the Bureau of Justice Assistance of a national or program environmental assessment of that funded program or activity.

X.. Certification Regarding Drug Free Workplace Requirements. Grantee certifies that it will provide a drug-free workplace by:

A. Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession or use of a controlled substance is prohibited in

the Grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;

- B. Establishing a drug-free awareness program to inform employees about:
 - 1. The dangers of drug abuse in the workplace;
 - 2. The Grantee's policy of maintaining a drug-free workplace;
 - 3. Any available drug counseling, rehabilitation, and employee assistance programs; and
 - 4. The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace.
 - C. Requiring that each employee engaged in the performance of the grant be given a copy of the employer's statement required by paragraph (1).
 - D. Notifying the employee that, as a condition of employment under the award, the employee will:
 - 1. Abide by the terms of the statement; and
 - 2. Notify the employer of any criminal drug statute conviction for a violation occurring in the workplace not later than five days after such conviction.
 - E. Notifying the Grantee within ten days after receiving notice from an employee or otherwise receiving actual notice of such conviction.
 - F. Taking one of the following actions, within 30 days of receiving notice, with respect to any employee who is so convicted:
 - 1. Taking appropriate personnel action against such an employee, up to and including termination; or
 - 2. Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by Federal, State, or local health, law enforcement, or other appropriate agency.
 - G. Making a good faith effort to continue to maintain a drug-free workplace.
- XI. No Text Messaging While Driving. Pursuant to Executive Order 13513, "Federal Leadership on Reducing Text Messaging While Driving," Grantee is encouraged to adopt and enforce policies banning employees from text messaging while driving any vehicle during the course of performing work funded by this Agreement and to establish workplace safety policies and conduct education, awareness and other outreach to decrease crashes caused by distracted drivers.

EXHIBIT D

Federal Award and Subaward Information Information required by 2 CFR § 200.331(a)(1)*

Federal Award Identification:

1. Subrecipient name (which must match registered name in DUNS): City of Tualatin
2. Subrecipient's unique entity identifier (e.g. DUNS number): INSERT DUNS
3. Federal Award Identification Number (FAIN): INSERT FAIN
4. Federal Award Date: 5/14/2020
5. Sub-award Period of Performance Start and End Date: From 1/20/2020 to 1/19/2022
6. Total Amount of Federal Funds Obligated by this Agreement: \$32,695
7. Total Amount of Federal Funds Obligated to the Subrecipient by the pass-through entity including this Agreement**: \$32,695
8. Total Amount of Federal Award committed to the Subrecipient by the pass-through entity: \$32,695
9. Federal award project description: Provide funding to assist in preparing for, preventing, and responding to the coronavirus.
10. Name of Federal awarding agency, pass-through entity, and contact information for awarding official of the pass-through entity:
 - (a) Name of Federal awarding agency: Bureau of Justice Assistance
 - (b) Name of pass-through entity: State of Oregon acting by and through its Criminal Justice Commission
 - (c) Contact information for awarding official of the pass-through entity: Ken Sanchagrin
885 Summer St NE, Salem OR 97301 ken.sanchagrin@oregon.gov 971-719-6000
11. CFDA Number and Name: 16.034 Coronavirus Emergency Supplemental Funding Program
Amount: INSERT AMOUNT
12. Is Award Research and Development? Yes No
13. Indirect cost rate for the Federal award: 10 %

*For the purposes of this Exhibit, the term "Subrecipient" refers to Grantee, and the term "pass-through entity" refers to CJC.

**The Total Amount of Federal Funds Obligated to the Subrecipient by the pass-through entity is the Total Amount of Federal Funds Obligated to the Subrecipient by the pass-through entity during the current fiscal year.



City of Tualatin

CITY OF TUALATIN Staff Report

TO: Honorable Mayor and Members of the City Council
THROUGH: Sherilyn Lombos, City Manager
FROM: Stacy Ruthrauff, Human Resources Director
DATE: August 24, 2020

SUBJECT:

Consideration of Resolution No. 5518-20 Authorizing the City Manager to execute an agreed upon one year extension of the Collective Bargaining Agreement (CBA) with American Federation of State, City and Municipal Employees (AFSCME), Local 422.

RECOMMENDATION:

Staff recommends the City Council adopt the attached Resolution

EXECUTIVE SUMMARY:

Updates to the contract include a rework of the membership article to correspond with recent legislation as a result of the Janus v AFSCME case. Also included is a 1.25% cost of living adjustment retroactive to July 1, 2020 and a 1.25% cost of living adjustment effective January 1, 2021. In addition, the City's insurance rate premium is continued with an updated Vision coverage included. All other provisions of the contract remain in effect through the duration of the CBA extension.

FINANCIAL IMPLICATIONS:

Provisions for adjustments to the economic terms of the Collective Bargaining Agreement between the City of Tualatin and AFSCME are incorporated in the FY 2020-21 budget.

ATTACHMENTS:

RESOLUTION NO. 5518-20

RESOLUTION NO. 5518-20

A RESOLUTION AUTHORIZING THE CITY MANAGER TO EXECUTE A COLLECTIVE BARGAINING AGREEMENT WITH THE AMERICAN FEDERATION OF STATE, COUNTY & MUNICIPAL EMPLOYEES (AFSCME) LOCAL 422

WHEREAS, the City Council authorized the negotiation and execution of the collective bargaining agreement (CBA) between the City of Tualatin and AFSCME Local 422;

WHEREAS, the City and AFSCME previously negotiated and executed a CBA that was in effect until June 30, 2020;

WHEREAS, the City and AFSCME negotiated a one year extension of the current CBA, which term will now end June 30, 2021; and

WHEREAS, the City Council believes that it is in the best interest of the City to approve the extension of the CBA with AFSCME Local 422.

NOW THEREFORE, BE IT RESOLVED BY THE CITY OF TUALATIN, that:

Section 1. The Council approves a one year extension of the current CBA between the City and AFSCME Local 422. The term of the CBA now end on June 30, 2021.

Section 2. The Council authorizes the City Manager to execute the CBA extension.

Section 3. This resolution is effective upon adoption.

INTRODUCED AND ADOPTED this 24th day of August, 2020.

CITY OF TUALATIN, OREGON

BY _____
Mayor

APPROVED AS TO FORM

ATTEST:

BY _____
City Attorney

BY _____
City Recorder



City of Tualatin

CITY OF TUALATIN Staff Report

TO: Honorable Mayor and Members of the City Council
THROUGH: Sherilyn Lombos, City Manager
FROM: Nicole Morris, Deputy City Recorder
DATE: 8/24/2020

SUBJECT:

Consideration of Approval of a Change in Liquor License Application for MOD Pizza

RECOMMENDATION:

Staff respectfully recommends the Council approve endorsement of the liquor license application for MOD Pizza.

EXECUTIVE SUMMARY:

MOD Pizza has submitted a change in liquor license application under the category of limited on-premises and off premises. This would permit them to sell factory-sealed malt beverages, wine, and cider at retail to individuals in Oregon for consumption on and off the license premises. They would also be eligible to provide sample tastings of malt beverages, wine, and cider for consumption on the premises. The business is located 7152 SW Hazel Fern Road. The application is in accordance with provisions of Ordinance No. 680-85 which establishes procedures for liquor license applicants. Applicants are required to fill out a City application form, from which a review by the Police Department is conducted, according to standards and criteria established in Section 6 of the ordinance. The Police Department has reviewed the new liquor license application and recommended approval. According to the provisions of Section 5 of Ordinance No. 680-85 a member of the Council or the public may request a public hearing on any of the liquor license requests. If such a public hearing request is made, a hearing will be scheduled and held on the license. It is important that any request for such a hearing include reasons for said hearing.

FINANCIAL IMPLICATIONS:

A fee has been paid by the applicant.

ATTACHMENTS:

- Application
- Vicinity Map

How many full-time employees do you have? 4 Part-time employees? 18

SECTION 3: DESCRIPTION OF LIQUOR LICENSE

Name of Individual, Partnership, Corporation, LLC, or Other applicants MOD Super Fast Pizza, LLC

Type of liquor license (refer to OLCC form) Limited On-Premises and Off-Premises

Form of entity holding license (check one and answer all related applicable questions):

INDIVIDUAL: If this box is checked, provide full name, date of birth, and residence address.
Full name _____ Date of birth _____
Residence address _____

PARTNERSHIP: If this box is checked, provide full name, date of birth and residence address for each partner. If more than two partners exist, use additional pages. If partners are not individuals, also provide for each partner a description of the partner's legal form and the information required by the section corresponding to the partner's form.
Full name _____ Date of birth _____
Residence address _____
Full name _____ Date of birth _____
Residence address _____

CORPORATION: If this box is checked, complete (a) through (c).
(a) Name and business address of registered agent.
Full name _____
Business address _____

(b) Does any shareholder own more than 50% of the outstanding shares of the corporation? If yes, provide the shareholder's full name, date of birth, and residence address.
Full name _____ Date of birth _____
Residence address _____

(c) Are there more than 35 shareholders of this corporation? Yes No. If 35 or fewer shareholders, identify the corporation's president, treasurer, and secretary by full name, date of birth, and residence address.
Full name of president: _____ Date of birth: _____
Residence address: _____
Full name of treasurer: _____ Date of birth: _____
Residence address: _____
Full name of secretary: _____ Date of birth: _____
Residence address: _____

LIMITED LIABILITY COMPANY: If this box is checked, provide full name, date of birth, and residence address of each member. If there are more than two members, use additional pages to complete this question. If members are not individuals, also provide for each member a description of the member's legal form and the information required by the section corresponding to the member's form.
Full name: Attached Date of birth: _____
Residence address: _____

Full name: _____ Date of birth: _____
Residence address: _____

OTHER: If this box is checked, use a separate page to describe the entity, and identify with reasonable particularity every entity with an interest in the liquor license.

SECTION 4: APPLICANT SIGNATURE

A false answer or omission of any requested information on any page of this form shall result in an unfavorable recommendation.

Signature of Applicant

Date

Lisa Davis, Licensing & Legal Assistant 8/7/2020

For City Use Only

Sources Checked:

DMV by _____ LEADS by _____ TuPD Records by _____
 Public Records by _____

Number of alcohol-related incidents during past year for location.
 Number of Tualatin arrest/suspect contacts for _____

It is recommended that this application be:

Granted

Denied

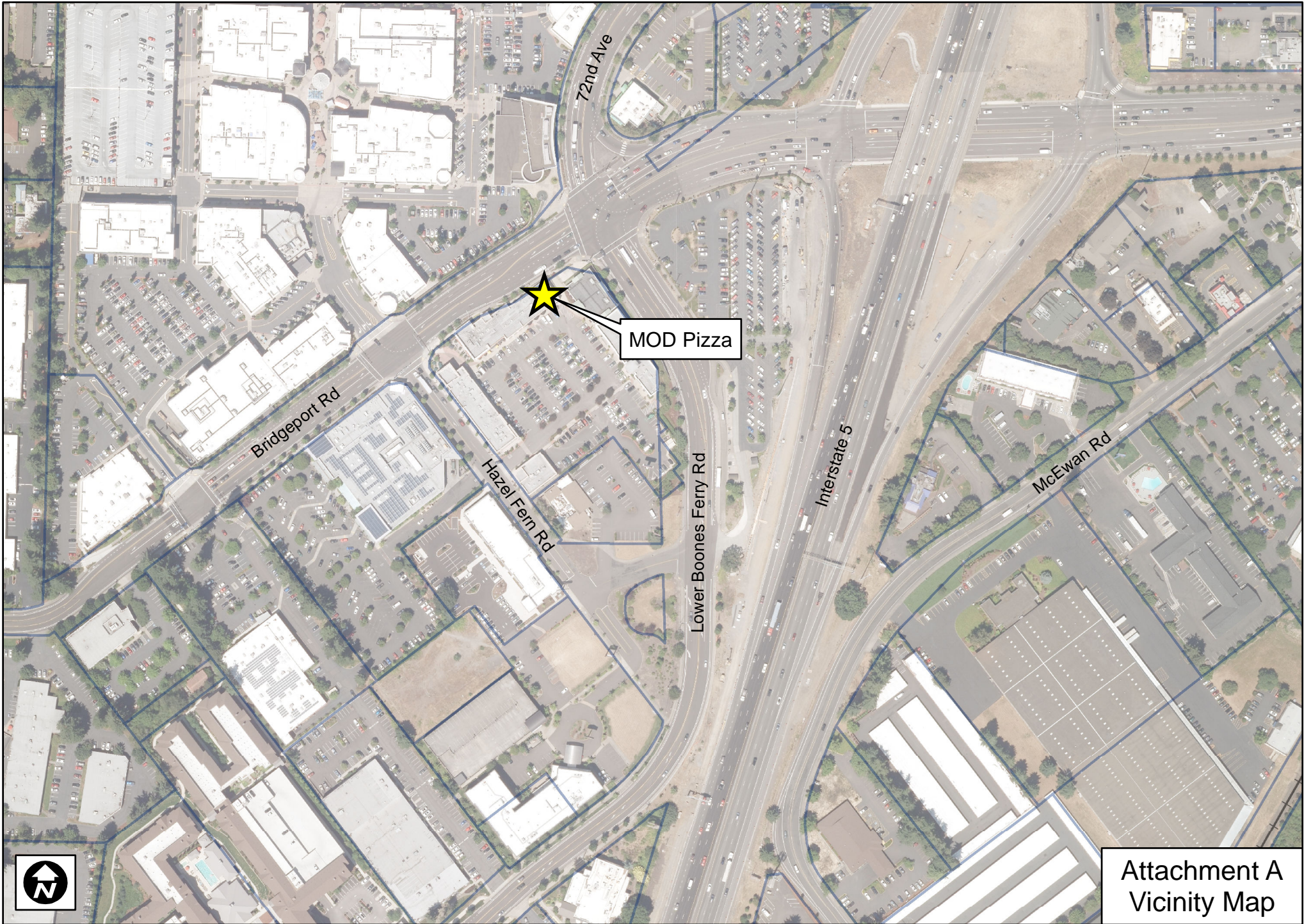
Cause of unfavorable recommendation: _____

Signature

8-14-2020

Date

Bill Steele
Chief of Police
Tualatin Police Department



Attachment A
Vicinity Map



City of Tualatin

CITY OF TUALATIN Staff Report

TO: Honorable Mayor and Members of the City Council
THROUGH: Sherilyn Lombos, City Manager
FROM: Nicole Morris, Deputy City Recorder
DATE: 8/24/2020

SUBJECT:

Consideration of Approval of a New Liquor License Application for El Ranchito Alegre, Inc

RECOMMENDATION:

Staff respectfully recommends the Council approve endorsement of the liquor license application for El Ranchito Alegre, Inc.

EXECUTIVE SUMMARY:

El Ranchito Alegre, Inc has submitted a change in liquor license application under the category of limited on-premises and off premises. This would permit them to sell factory-sealed malt beverages, wine, and cider at retail to individuals in Oregon for consumption on and off the license premises. They would also be eligible to provide sample tastings of malt beverages, wine, and cider for consumption on the premises. The business is located at 8349 SW Tonka Street. The application is in accordance with provisions of Ordinance No. 680-85 which establishes procedures for liquor license applicants. Applicants are required to fill out a City application form, from which a review by the Police Department is conducted, according to standards and criteria established in Section 6 of the ordinance. The Police Department has reviewed the new liquor license application and recommended approval. According to the provisions of Section 5 of Ordinance No. 680-85 a member of the Council or the public may request a public hearing on any of the liquor license requests. If such a public hearing request is made, a hearing will be scheduled and held on the license. It is important that any request for such a hearing include reasons for said hearing.

FINANCIAL IMPLICATIONS:

A fee has been paid by the applicant.

ATTACHMENTS:

- Application
- Vicinity Map



CITY OF TUALATIN

LIQUOR LICENSE APPLICATION

Return Completed form to:
City of Tualatin
Attn: Deputy City Recorder
18880 SW Martinazzi Ave
Tualatin, OR 97062

Date 8/10/2020

IMPORTANT: *This is a three-page form. You are required to complete all sections of the form.* If a question does not apply, please indicate N/A. Please include full names (last, first middle) and full dates of birth (month/day/year). Incomplete forms shall receive an unfavorable recommendation.
Thank you for your assistance and cooperation.

SECTION 1: TYPE OF APPLICATION

- Original (New) Application - \$100.00 Application Fee.
- Change in Previous Application - \$75.00 Application Fee.
- Renewal of Previous License - \$35.00 Application Fee. Applicant must possess current business license. License # _____
- Temporary License - \$35.00 Application Fee.

SECTION 2: DESCRIPTION OF BUSINESS

Name of business (dba): E1 Ranchito Alegre, Inc.

Business address 8349 Sw Tonka St City Tualatin State OR Zip Code 97062

Mailing address same City _____ State _____ Zip Code _____

Telephone # 503-482-5881 Fax # 877-707-3579

Email sherry.castle@gmail.com

Name(s) of business manager(s) First Aide M. _____ Last Artez Lucas

Date of birth 1/18/77 Sex _____ Marital Status _____

Business address _____ (attach additional pages if necessary)

Type of business Taqueria & convenience/grocery store

Type of food served Mexican fast food

Type of entertainment (dancing, live music, exotic dancers, etc.) none just TV

Days and hours of operation M-Sun 8am-9pm

Food service hours: Breakfast 9am-12pm Lunch 12pm-4pm Dinner 4pm-6pm

Restaurant seating capacity 40 Outside or patio seating capacity 0

How late will you have outside seating? N/A How late will you sell alcohol? Grocery store 8am-9pm

Taqueria only during 9am to 6pm

How many full-time employees do you have? 4 Part-time employees? 2

SECTION 3: DESCRIPTION OF LIQUOR LICENSE

Name of Individual, Partnership, Corporation, LLC, or Other applicants El Ranchito Alegre, Inc.

Type of liquor license (refer to OLCC form) Limited On-Premises & Limited Off Premises

Form of entity holding license (check one and answer all related applicable questions):

INDIVIDUAL: If this box is checked, provide full name, date of birth, and residence address.
Full name _____ Date of birth _____
Residence address _____

PARTNERSHIP: If this box is checked, provide full name, date of birth and residence address for each partner. If more than two partners exist, use additional pages. If partners are not individuals, also provide for each partner a description of the partner's legal form and the information required by the section corresponding to the partner's form.
Full name _____ Date of birth _____
Residence address _____
Full name _____ Date of birth _____
Residence address _____

CORPORATION: If this box is checked, complete (a) through (c).
(a) Name and business address of registered agent.
Full name El Ranchito Alegre Inc.
Business address 8349 SW Tomka St. Tualatin, OR 97062

(b) Does any shareholder own more than 50% of the outstanding shares of the corporation? If yes, provide the shareholder's full name, date of birth, and residence address.
Full name [REDACTED]
Residence [REDACTED]

(c) Are there more than 35 shareholders of this corporation? Yes Y No. If 35 or fewer shareholders, identify the corporation's president, treasurer, and secretary by full name, date of birth, and residence address.
[REDACTED]

LIMITED LIABILITY COMPANY: If this box is checked, provide full name, date of birth, and residence address of each member. If there are more than two members, use additional pages to complete this question. If members are not individuals, also provide for each member a description of the member's legal form and the information required by the section corresponding to the member's form.
Full name: _____ Date of birth: _____
Residence address: _____

Full name: _____ Date of birth: _____

Residence address: _____

OTHER: If this box is checked, use a separate page to describe the entity, and identify with reasonable particularity every entity with an interest in the liquor license.

SECTION 4: APPLICANT SIGNATURE

A false answer or omission of any requested information on any page of this form shall result in an unfavorable recommendation.



Signature of Applicant

Date

8/10/20

For City Use Only

Sources Checked:

- DMV by B
- LEADS by B
- TuPD Records by B
- Public Records by B

Number of alcohol-related incidents during past year for location.

Number of Tualatin arrest/suspect contacts for _____

It is recommended that this application be:

Granted

Denied

Cause of unfavorable recommendation: _____

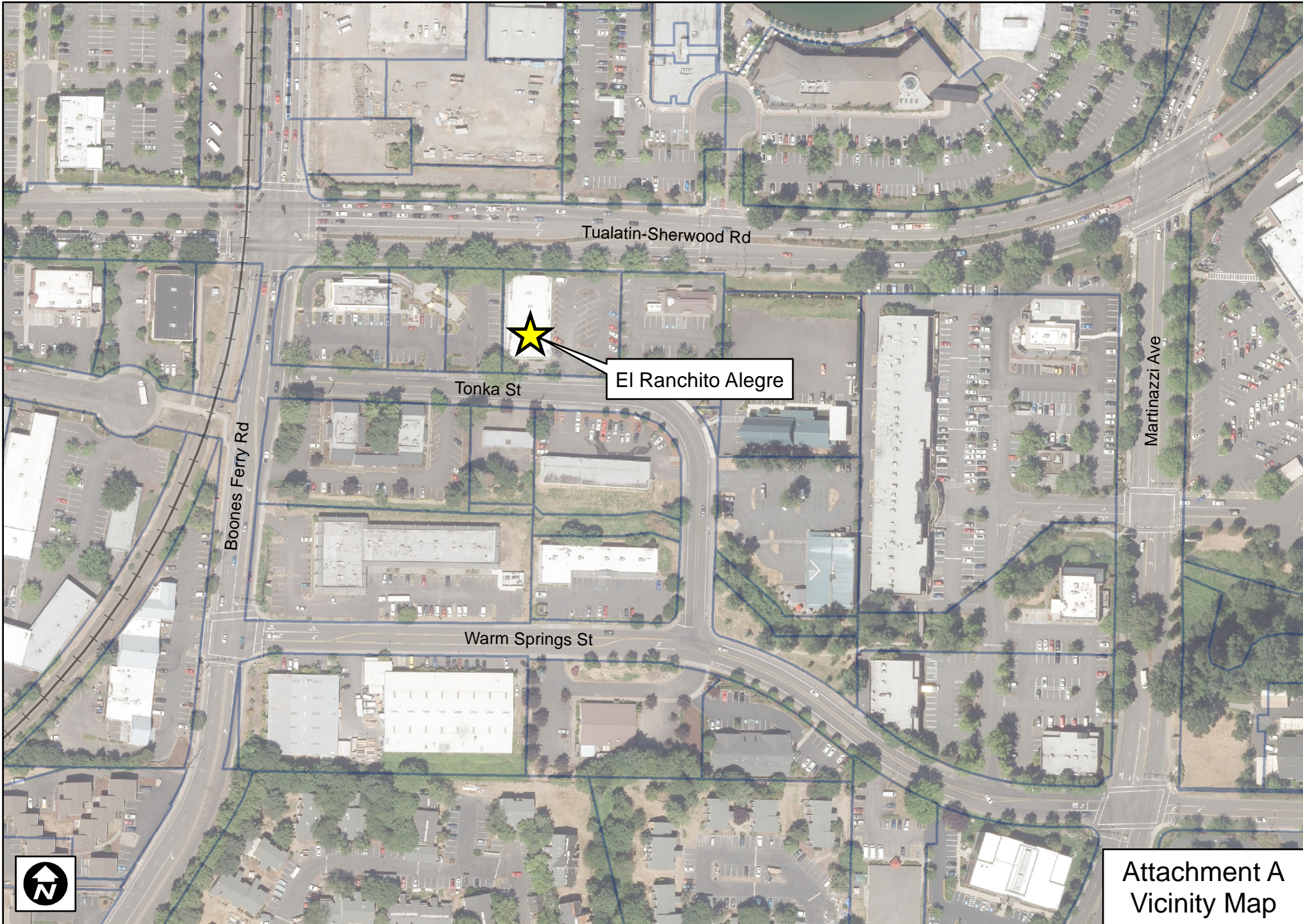
B Steele

Signature

8-14-20

Date

Bill Steele
Chief of Police
Tualatin Police Department





City of Tualatin

CITY OF TUALATIN Staff Report

TO: Honorable Mayor and Members of the City Council
THROUGH: Sherilyn Lombos, City Manager
FROM: Kim McMillan, City Engineer
Jeff Fuchs, Public Works Director
DATE: August 24, 2020

SUBJECT:

Consideration of **Ordinance No. 1443-20** Approving the renaming of a portion of SW 120th Avenue to SW 119th Avenue.

RECOMMENDATION:

Staff recommends Council adopt the ordinance.

EXECUTIVE SUMMARY:

Staff propose renaming a segment of Southwest 120th Avenue to Southwest 119th Avenue to better align with the surrounding street grid used for addressing and emergency services.

The City recently annexed a portion of SW 120th Avenue south of SW Itel Street and the half-street improvement was constructed by private development. This new segment of SW 120th Avenue is 320 feet east of the existing segment of SW 120th Avenue, between Tualatin-Sherwood Road and Itel Street. The street grid will make more sense when this new street is renamed to SW 119th Avenue, allowing for SW 120th Avenue to be extended to the south in the future.

The City works with the emergency services team at WCCCA (Washington County Consolidated Communications Agency) to provide street names and addresses that are used by emergency services. This in turn, also reduces confusion for the public and first responders.

The Planning Commission recommended approval of the name change on August 20, 2020.

OUTCOMES OF DECISION:

Provides a street name that best serves our citizens, first responders, and emergency services.

ALTERNATIVES TO RECOMMENDATION:

Council could decide not to authorize this ordinance and the name will remain as SW 120th Avenue.

FINANCIAL IMPLICATIONS:

There are no financial implications.

ATTACHMENTS:

Ordinance No. 1443-20 Approving the renaming of a portion of SW 120th Avenue to SW 119th Avenue

ORDINANCE NO. 1443-20

AN ORDINANCE APPROVING THE RENAMING OF A PORTION OF SOUTHWEST 120TH AVENUE TO SOUTHWEST 119TH AVENUE.

WHEREAS, the City recently annexed a portion of SW 120th Avenue right-of-way into the City of Tualatin, south of SW Itel Street;

WHEREAS, there is an existing segment of SW 120th Avenue, between Tualatin-Sherwood Road and SW Itel Street, that is approximately 320 west of the segment of SW 120th Avenue south of SW Itel Street;

WHEREAS, by renaming SW 120th Avenue to SW 119th Avenue, south of SW Itel Street, it better aligns with the street grid that is used for addressing and emergency services (WCCCA); and

WHEREAS, it is in the public's best interest to provide a logical street grid to minimize confusion for first responders and other road users;

WHEREAS, under ORS 227.120 the Planning Commission recommended approval of the name change; and

WHEREAS, the City provided public notice and a public hearing as provided by ORS 227.120.

THE CITY OF TUALATIN ORDAINS AS FOLLOWS:

Section 1. The portion of SW 120th Avenue south of SW Itel Street and north of SW Blake Street is renamed "SW 119th Avenue."

Section 2. The City Manager, or designee, shall file a certified copy of this ordinance with the Washington County Recorder, Assessor, and Surveyor as provided in ORS 227.120.

ADOPTED by the City Council this 24th day of August, 2020.

CITY OF TUALATIN, OREGON

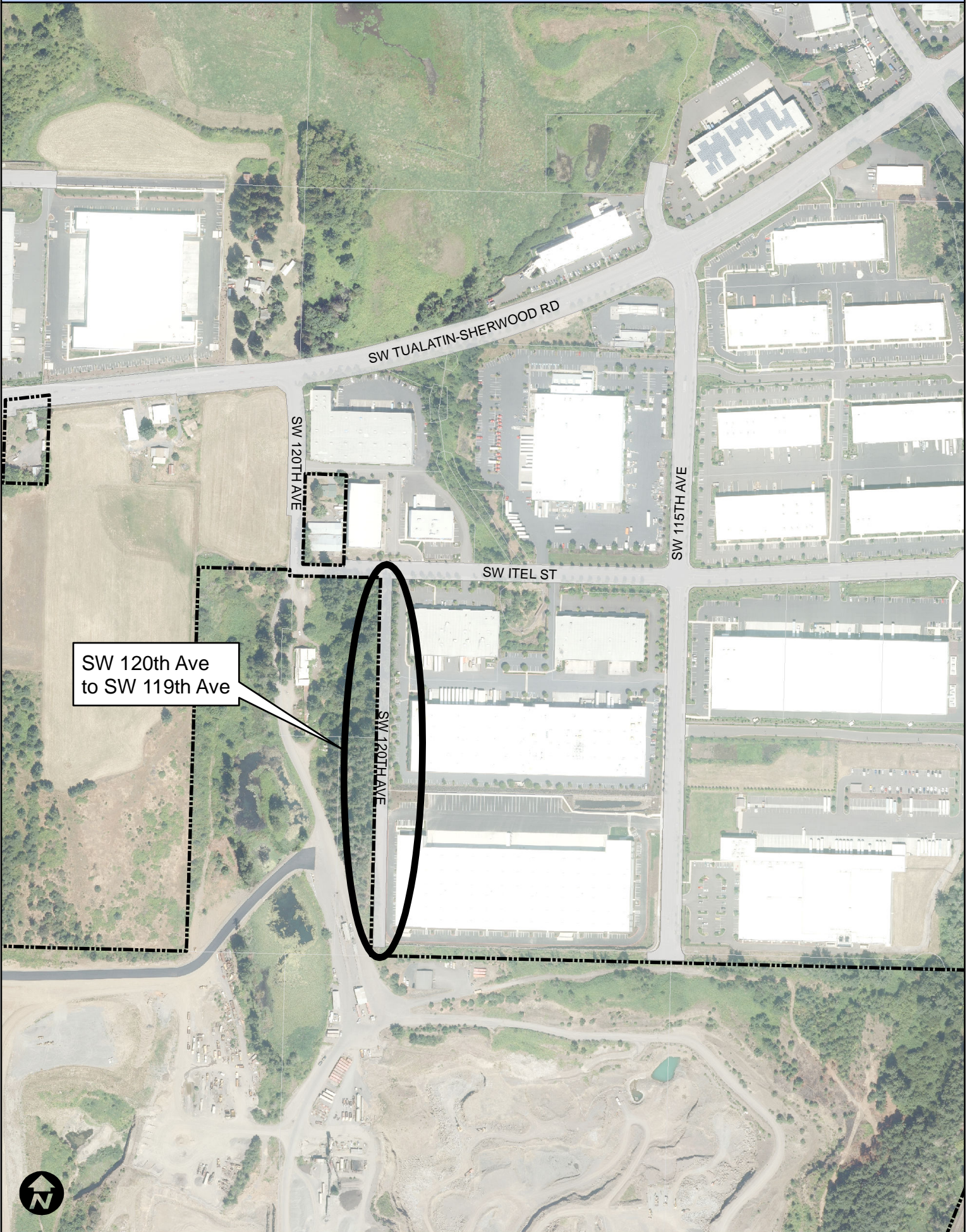
BY _____
Mayor

APPROVED AS TO FORM

ATTEST:

BY _____
City Attorney

BY _____
City Recorder





City of Tualatin

CITY OF TUALATIN Staff Report

TO: Honorable Mayor and Members of the City Council

THROUGH: Sherilyn Lombos, City Manager

FROM: Kim McMillan, P.E., City Engineer
Jeff Fuchs, P.E., Public Works Director

DATE: August 24, 2020

SUBJECT:

Council consideration of the installation of NO PARKING signs.

RECOMMENDATION:

Staff recommends council approve the installation of NO PARKING signs on the west side of the newly constructed 119th Avenue (aka 120th Avenue) and along the north and south sides of Itel Street, between 119th Avenue and 120th Avenue

EXECUTIVE SUMMARY:

The half-street improvement of 119th Avenue was recently completed south of Itel Street. There is adequate width on 119th Avenue to allow parking on the east side, where there are new sidewalks, and provide access for the public and emergency vehicles. After completion of the street, there were parked cars on both sides, which does not allow adequate access for emergency vehicles, as required by the Majestic land use decision.

Staff installed NO PARKING signs on the west side of the street and the parking of cars on that side has stopped. Future development will construct the remaining street width and the NO PARKING signs may be removed.

A half-street improvement of Itel Street, from 119th Avenue to 120th Avenue is currently underway. This half street is narrow and intersects with 120th Avenue and the main driveway for Tigard Sand & Gravel. NO PARKING signs are proposed on both sides of Itel Street from 119th Avenue to 120th Avenue. In a similar manner as 119th Avenue, the NO PARKING signs can be removed with the future construction of the remainder of Itel Street.

OUTCOMES OF DECISION:

Council approval will allow the NO PARKING signs to remain until completion of the other half of 119th Avenue and allow NO PARKING signs to be installed on both sides of Itel Street, from 119th Avenue to 120th Avenue.

ALTERNATIVES TO RECOMMENDATION:

Council could decide to not allow the NO PARKING signs on 119th Avenue and direct staff to remove them. This would prevent adequate access for emergency vehicles. Council could also decide not to allow the NO PARKING signs on Itel Street.

FINANCIAL IMPLICATIONS:

None

ATTACHMENTS:

119th Avenue to 120th Avenue Parking Restrictions

-

RESOLUTION NO. 5516-20

A RESOLUTION PROHIBITING PARKING ON PORTIONS OF SW 119TH AVENUE AND SW ITEL STREET.

WHEREAS, Tualatin Municipal Code (TMC) 8-3-030 provides that, subject to state law, the City Council is to exercise all municipal traffic authority for the City by resolution of the Council, except for certain powers specifically and expressly delegated; and

WHEREAS, the Council has decided to prohibit parking along the west side of SW 119th Avenue and on both sides of Itel Street, between 119th Avenue and 120th Avenue;

NOW THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF TUALATIN, OREGON, that:

Section 1. No person may stop, stand, or park a vehicle on: 1) the west side of SW 119th Avenue from a point beginning 30 feet south of the intersection of SW 119th Avenue and Itel Street then south to a point ending 830 feet south of the intersection of SW 119th Avenue and Itel Street; and 2) the north and south sides of Itel Street, between SW 119th Avenue and 120th Avenue.

Section 2. The City Manager, or City Manager's designee, is authorized to determine the exact locations and placement of any traffic control device to prohibit stopping, standing, or parking a vehicle under the provisions of Section 1 of this resolution.

Section 3. This resolution is effective upon date of adoption.

INTRODUCED AND ADOPTED by the City Council this 24th day of August, 2020.

CITY OF TUALATIN, OREGON

BY _____
Mayor

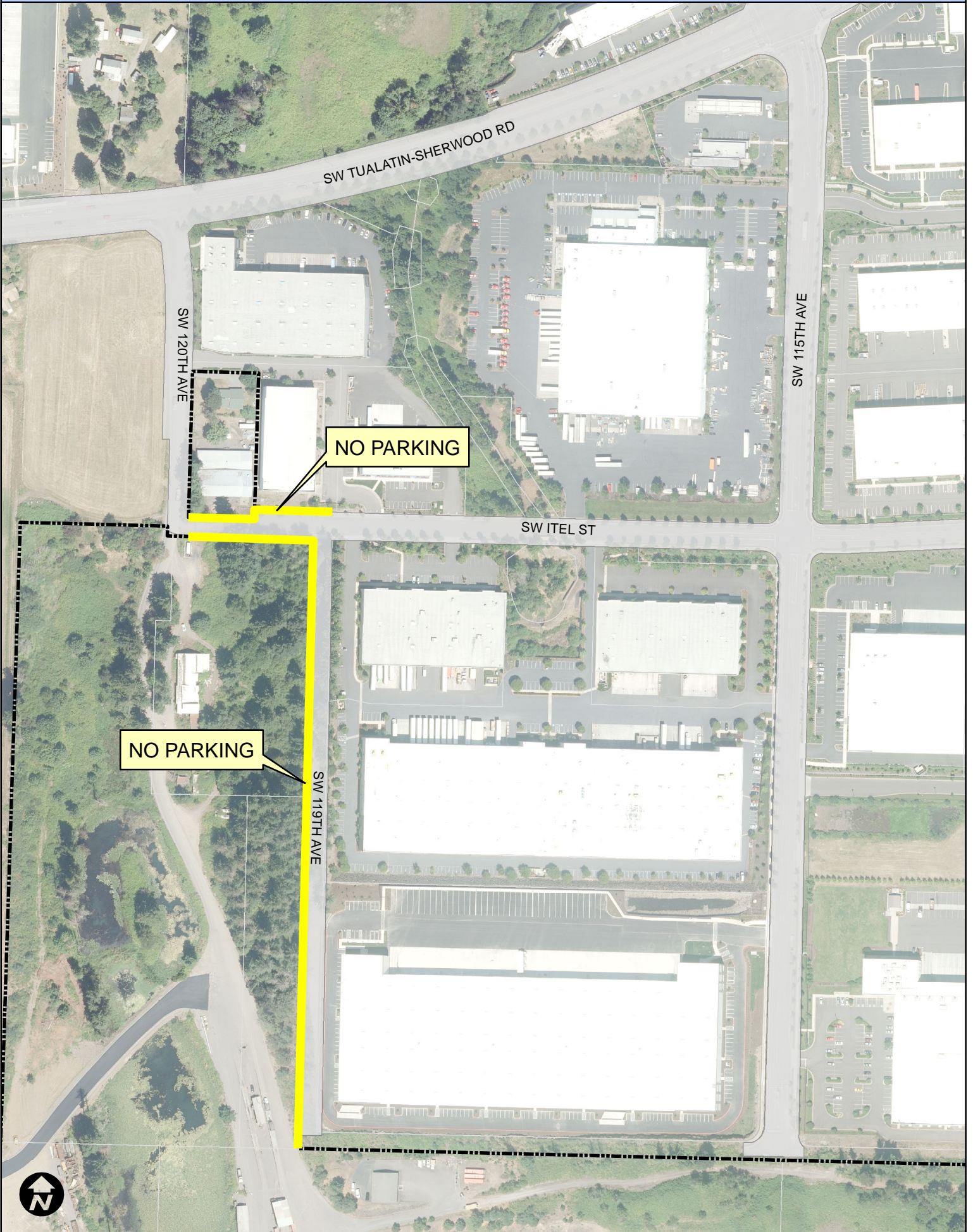
APPROVED AS TO FORM

BY _____
City Attorney

ATTEST:

BY _____
City Recorder

119th Ave and 120th Ave Parking Restrictions



SW TUALATIN-SHERWOOD RD

SW 120TH AVE

NO PARKING

SW 115TH AVE

SW ITEL ST

NO PARKING

SW 119TH AVE





City of Tualatin

CITY OF TUALATIN Staff Report

TO: Honorable Mayor and Members of the City Council
THROUGH: Sherilyn Lombos, City Manager
FROM: Jonathan Taylor, Economic Development Manager
DATE: August 24th, 2020

SUBJECT:

Consideration of Economic Recovery Programming for business assistance, childcare scholarships, and future disbursements.

RECOMMENDATION:

Staff recommends Council consider the draft plan and provide direction to staff to move ahead with implementation.

EXECUTIVE SUMMARY:

Background

On March 27th, the Federal Government passed the Coronavirus Aid, Relief, and Economic Security (CARES) Act to provide \$2 trillion dollars in economic stimulus to assist the United States in mitigating the economic fallout from the COVID-19 pandemic. Within the CARES Act, the law provided \$150 billion in relief funding for eligible units of local government, including Washington County.

In July 2020, Council approved resolutions No.5515-13 and No.5515-20 authorizing the City Manager to enter into intergovernmental agreements with Business Oregon and Washington County. Resolution No.5515-13 authorized the City to receive \$35,000 for the Business Oregon 1:1 Matching Grant. Additionally, on July 27th the City Council made a motion to authorize the City Manager to execute the change in contract which increased the amount to \$278,000. Resolution 5515-20 authorized the City to receive \$680,000 from Washington County for small business assistance.

Council's Direction

On July 27th, Council discussed community priorities regarding the use of funds from Business Oregon and Washington County for local economic recovery. Those discussions included small business assistance, childcare scholarships, future disbursement planning, housing assistance, utility assistance, and direct-cash assistance for COVID-19 affected Tualatin businesses and residents.

City staff followed Council direction and provided a planned outline to Washington County that addressed Council's priorities and our community's needs.

Due to the Washington County Small Business Grant contract, several of these programs were not approved by Washington County. Approved programming includes small business assistance, childcare scholarships, and future disbursement planning.

Our Current Recovery Plan

In April 2020, City Staff presented the Economic Recovery Plan currently being implemented. The mission of the recovery plan is “to manage and implement an effective, efficient, and nimble local economic recovery effort, in collaboration with vital partners, that charts a path for future economic prosperity.” Our current phase is below:

- Stabilization Phase (1 – 6 months) – CURRENT PHASE
 - Focus: Work to stabilize existing or at-risk businesses from disruptions or closures.
 - Efforts:
 - Business Recovery Centers – Worked with Washington County to establish a business recovery center in Tualatin with \$100,000 to cover Tualatin, Sherwood, Durham, Tigard, and Wilsonville. This center is one of four in Washington County.

ECONOMIC RECOVERY PROGRAM AREAS

- Economic Stabilization Fund 2.0
- Childcare Scholarships
- Potential Planning

ECONOMIC STABILIZATION FUND 2.0

The program will be a blended version of the City of Tualatin’s Economic Stabilization Fund and the Business Oregon 1:1 matching grant. There will be one application for businesses to complete that will be provided or modeled on Business Oregon’s application questions. The application will also require all documentation that we required from the Economic Stabilization Fund 1.0 – an economic worksheet and financials – to ensure compliance with Washington County CARES Audit Guidelines. The award will be a reimbursement grant similar to the Economic Stabilization Fund Round 1.

PROGRAM OVERVIEW

Total Funds: \$600,000

Business Oregon: \$278,000

Washington County Small Business Grant: \$322,000

Eligibility

- Businesses with 50 or fewer employees.
- Must have a current Tualatin business license.
- The business must have experienced a loss of income due to COVID-19
- No national chains. National chains are defined as franchises/for-profit corporations that are not headquartered in the State of Oregon or Washington County, Oregon; except in the case where the franchisee or brand has a Tualatin-based owner and the brand has no more than one location within the Tualatin city limits at completion this grant.

JUDGEMENT CRITERIA

Priority will be given to businesses affected by Governor Brown’s executive orders, establishments operating at reduced capacity, those who have had larger economic impacts on revenue, and those who have not previously received funding from local, state, or federal sources.

IMPACT

Based on our business license information and previous program requests, the City is prepared to assist up to 140 businesses, 87 more than Economic Stabilization 1.0. With the release of contingency funds in a potential Economic Stabilization Fund 3.0, the City can assist an additional 50 businesses. With total funds assisting up to **190 businesses**. Staff's goal is to ensure that we meet the needs of as many businesses as possible. We will utilize our existing network of contacts and the newly established Business Recovery Center in Tualatin to ensure access to all businesses.

CHILDCARE SCHOLARSHIPS

PROGRAM OVERVIEW

Total Funds: \$100,000

Washington County Small Business Grant: \$100,000

Scholarships will be provided for children of Tualatin residents or workers to attend a registered child-care provider in Tualatin for up to \$1,000 per child per month for a maximum of three months. This program will directly assist childcare facilities with secured guaranteed revenue (complying with the Washington County Small Business Contract) while ensuring that residents and workers of Tualatin have the necessary childcare that is attainable and affordable (ensuring that Tualatin is actively addressing diversity, equity, and inclusion.)

Eligibility

- Need: You are or partner is currently, or have been unemployed, for longer than four weeks; or
- Proportionality: Past or current unemployment assistance does not (or did not) exceed 100% of your original employment income.
- Reduced work hours in excess of 10 or more hours per week.

Payments will be made directly to the local childcare facility located in Tualatin to ensure scholarship usage as intended and comply with the Washington County Small Business Contract.

FUTURE DISBURSEMENTS

PROGRAM OVERVIEW

Total Funds: \$510,000

Washington County Small Business Grant: \$258,000

Washington County Reimbursement: \$252,000

As COVID-19 cases have steadily increased over the last month, many communities and states are reverting to additional business restrictions and closures, including complete lockdowns. Governor Brown has currently discussed this for several counties in Oregon. If economic restrictions occur, these funds will be used to provide immediate emergency grant assistance in accordance with the Economic Stabilization Fund.

If no government economic restrictions occur, these funds will be transitioned to provide another round of the Economic Stabilization Fund as proposed in this staff report to be distributed by November 15th.

OUTCOMES OF DECISION:

The plan adopted tonight will be provided to Washington County Economic CARES Steering Committee. Upon final approval from Washington County, City Staff will bring back the necessary budget resolutions, while staff continues to implement the plan ensuring Council's priority of moving quickly for our local businesses.

City Staff anticipates launching these programs on September 1st.

ALTERNATIVES TO RECOMMENDATION:

None

FINANCIAL IMPLICATIONS:

\$680,000 will be distributed to City of Tualatin, \$252,000 will be distributed to the Tualatin Development Commission.

ATTACHMENTS:

Attachment A - Presentation



**CITY OF TUALATIN
RECOVERY PLAN PROGRAM AND FUNDING**

SOURCES OF FUNDING



\$278,000

Business Oregon

\$252,000

**Reimbursement
Economic
Stabilization 1.0**

\$680,000

**Washington County
Small Business
Assistance Grant**

Question to Council



**Does Council wish to proceed with the program
outline for economic recovery?**

Where We Have Been...



- **April 14 - Economic Stabilization Fund distributed**
- **May 26 - Council directs Staff on Economic Recovery Plan**
- **July 13 - Council approves Business Oregon contract**
- **July 27 - Council approves Washington County contracts**
 - **Council provided direction to Staff on program funding with identified priorities.**
 - **Washington County approved three priorities for funding use.**
- **Tonight - Staff presents to Council funding plan**

PROGRAMING AREAS



**ECONOMIC
STABILIZATION
FUND**



**CHILDCARE
SCHOLARSHIPS**



**FUTURE
DISTRIBUTION**



ECONOMIC STABILIZATION FUND 2.0

\$600,000



Provides reimbursable grants to qualifying businesses. Funding may be used for any operating expense: sustain current workforce, maintain physical presence, reimbursed for COVID-19

OVERVIEW

- Eligibility (elimination of physical storefront.)
- Judgement Criteria
- Anticipated Launch: September 1st

CHILDCARE SCHOLARSHIPS



Work to ensure that our local childcare facilities are stabilized and operational during and after the COVID-19 pandemic.

\$100,000

OVERVIEW

Scholarships: Up to \$1,000 per child per month for a maximum of three months.

Eligibility:

- You or partner is currently, or have been unemployed, for longer than four weeks.
- Past or current unemployment assistance does not exceed 100% of your original employment income.
- Reduced work hours of 10 or more hours per week.

FUTURE DISPURSEMENTS

\$510,000



Ensure that the City of Tualatin has necessary resources for potential reductions in economic activity or provide holiday stimulus funding for a 2021 launch.

OVERVIEW

- The City of Tualatin will set aside an amount for preparation of any government-mandated economic reductions.
- If no reductions occur, these funds will be allocated to the Economic Stabilization Fund for a Round 3 with funds dispersed by Nov. 15th.

Next Steps:



- 1. Staff will submitted Council's Plan to Washington County for approval.**
- 2. Staff will return with budget resolutions for appropriate expenditures before disbursement.**
- 3. Anticipated launch of programs – September 1st**

Question to Council



**Does Council wish to proceed with the program
outline for economic recovery?**