

BOARD OF WATERWORKS COMMISSIONERS AGENDA

August 19, 2024 at 3:30 PM

Water Utility Admin Office, 72 Park Avenue, Sheboygan WI

Persons with disabilities who need accommodations to attend this meeting should contact the Sheboygan Water Utility, (920) 459-3805. Persons other than commission, committee, and board members who wish to participate remotely shall provide notice to the Utility at 920-459-3805 at least 24 hours before the meeting so that the person may be provided a remote link for that purpose.

OPENING OF MEETING

Pledge of Allegiance

MINUTES

2. Approve minutes from the July 15, 2024 Board meeting

REPORTS

- 3. Financial reports and approval of vouchers
- 4. Superintendent's report including operations, construction-maintenance, and customer relations/fiscal

ITEMS FOR DISCUSSION AND POSSIBLE ACTION

- 5. Approval of proposal for ongoing actuarial services
- 6. Approval of proposals for filter 1 and 2 media and IMS cap replacement
- 7. Review of water disconnection program

PERSONNEL

8. Motion to convene in closed session under the exemption contained in Wis. Stat. s. 19.85(1)(c) where the body will consider employment, promotion, compensation or performance evaluation data of any public employee over which the body has jurisdiction or exercises responsibility.

NEXT MEETING

Next meeting will take place on: Sept. 16, 2024

ADJOURN

10. Motion to Adjourn

In compliance with Wisconsin's Open Meetings Law, this agenda was posted in the following locations more than 24 hours prior to the time of the meeting:

City Hall • Mead Public Library Sheboygan County Administration Building • City's website



REPORT OF BILLING

JULY 2024

	Subtotal	367,494.86	327,411.46	40,083.40
	Public	24,023.44	15,541.98	8,481.46
	Industrial	6,558.76	5,965.04	593.72
	Commercial	77,020.48	69,959.87	7,060.61
and Superior Ave.)	Multi-Family	32,483.80	27,633.26	4,850.54
(Dist II - between Union	Residential	227,408.38	208,311.31	19,097.07
Quarterly Metered*				(=======)
•		2024	2023	(Decrease)

^{*} Billing for scheduled district only for the three preceding months usage.

Public Fire Protection Monthly Metered Sheboygan Net	68,812.78	70,122.64	(1,309.86)
	445,749.36	411,974.02	33,775.34
	882,057.00	809,508.12	72,548.88
Sheboygan Falls	70,912.20	57,201.73	13,710.47
Kohler	40,809.80	35,871.39	4,938.41
Total	993,779.00	902,581.24	91,197.76

Total accumulative billing for 2024 is \$6,185,338.00. An increase of \$412,601.15 from 2023 accounted for as follows:

	2024-Total Year to Date
Sheboygan	308,503.00
Sheboygan Falls	77,383.94
Kohler	26,714.21
	412,601.15

Total bills mailed July, 2024: 6,432

Residential	5,351	Wholesale	5
Multi-Family	111	Multi-Family	11
Commercial	775	Commercial	20
Industrial	34	Industrial	67
Public	55	Public	3
Quarterly	6,326	Monthly	106



RETURN ON RATE BASE

July 31, 2024

Add 2 YR Average	JULY 2024	JULY 2023
Utility Plant Balance	\$ 102,473,007	\$ 80,284,213
Materials and Supplies Inventory	\$ 243,742	\$ 253,465
Less 2 YR Average		
Reserve for Depreciation	\$ 27,553,314	\$ 26,033,116
Customer Adv for Const	\$ 1,755,973	\$ 6,521,287
Average Rate Base	\$ 73,407,462	\$ 47,983,275
Net Operating Income YTD	\$ 1,237,612	\$ 764,961
Net Operating Income As a	4 000/	4 =00/
Percent of Average Net Rate Base	 1.69%	 1.59%

Rate base is calculated using the two year average balance in the following accounts:

Utility Plant Balance - includes all capital assets less any contributed capital assets.

Materials and Supplies Inventory - includes all materials and supplies on hand and in inventory.

Reserve for Depreciation - includes depreciation on capital assets less any contributed capital assets.



CASH RESERVE July 31, 2024

Ending balance on report for June 30, 2024	7,873,556.83
Plus: Receipts Misc Receipts Direct Pay Receipts LSL Repayment Money Market/CDARs Accrued Interest	536,349.86 28,797.78 527,252.14 21,909.49 13,395.77
Disbursements - vendors and payroll Bank Service Fees & Credits Health & Dental Claims/Adm Costs NSF Checks & Customer Refunds Invoice Cloud/Paymentech Deposit Fees Reallocate Sewer/Garbage - payments Reallocate Sewer/Garbage - monthly DNR SDWLP Reimbursement RWI WRS Preliminary Reconciliation Automated Credit Card Payments Utility Water Payments Segregate LSL Payments to Revolving Loan Cash Ending Balance July 31, 2024	(1,247,034.78) (183.03) (67,178.23) (1,092.49) (9,759.42) 94.23 (594.88) - 0.03 (2,065.93) (3,528.24) - \$ 7,669,919.13
Note: The above amount includes: Bond Reserve Fund LSL Revolving Loan Fund * Money Market Investment ARPA Money Market Restricted - RWI 6 Month CD 3 Month CD 6 Month CD Total	574,393.75 530,691.56 1,026,057.45 289,790.53 524,802.76 1,584,138.64 1,054,568.80 \$ 5,584,443.49
	0.005.475.04

^{*}LSL revolving loan fund is cash available for funding LSL replacement and comes from customer repayment of LSL loans.

General Unrestricted Operating Cash

2,085,475.64



STATEMENT OF NET POSITION JULY 31, 2024 AND 2023

Assets and Other Debits Utility Plant	Year to Date 2024	Year to Date <u>2023</u>	<u>Liabilities and Other Credits</u> Proprietary Capital	Y	ear to Date <u>2024</u>	Y	ear to Date <u>2023</u>
Utility Plant	125,556,514	95,263,615	Capital Paid by Municipal		1,640,701		1,640,701
Depreciation- Utility Plant	30,568,672	28,887,257	Unapprop. Earned Surplus		62,678,923		57,740,225
Net Utility Plant	\$ 94,987,841	\$ 66,376,358	Total Proprietary Capital	\$	64,319,624	\$	59,380,926
Other Property and Investments			Bonds, Loans & Advances		39,220,750		16,175,367
Appropriated Funds	820,482	1,822,736	Total Long Term Debt	\$	39,220,750	\$	16,175,367
Bond Redemption Fund	574,394	612,360					
Net Pension Asset ¹	-	992,887	Current & Accrued Liabilities				
Deferred Outflow - Pension & OPEB 1	2,648,031	2,025,204	Accounts Payable		(246)		886
Total Other Prop & Investment	\$ 4,042,907	\$ 5,453,186	Accrued Liabilities		734,852		1,276,117
			Unearned Revenue ⁴		270,987		1,539,495
Current and Accrued Assets			Total Current & Accrued Liab.	\$	1,005,594	\$	2,816,498
Cash & Investments ⁵	6,275,793	7,975,184					
Accounts Receivable	1,510,600	1,600,748	Deferred Credits				
LSL Loan Receivable ²	607,598	151,430	Bond Premium		114,195		147,067
Grant Receivable - Restricted ³	0	0	Pre 2003 Depr on Contributed Assets		-		10,427
Materials & Supplies Inventory	276,008	211,477	Other Deferred Credits		0		0
Prepaid Expenses	40,647	21,697		\$	114,195	\$	157,494
Total Current & Accrued Assets	\$ 8,710,646	\$ 9,960,536	Operating Reserves				
			Net Pension & OPEB Liability ¹		835,240		190,275
Total Assets and Debits	\$ 107,741,394	\$ 81,790,081	Deferred Inflow - Pension & OPEB ¹		1,533,534		2,402,200
			Accrued Vac & Sick Leave		712,458		667,320
			Total Operating Reserve	\$	3,081,232	\$	3,259,795
			Total Liab & Other Credits	\$	107,741,394	\$	81,790,081

¹ See full audited Financial Statements for disclosures and details regarding pensions and OPEB.

² Receivable related to the SWU Lead Service Lateral loan program.

³ Grants Receivable - Restricted pertains to the Lead Service Lateral Replacement Program funded by the DNR.

⁴Unearned Revenue is the remaining balance of unspent American Rescue Plan Act funding designated to the Raw Water Improvement project.

⁵ The decrease in Cash & Investments is due to the payment of bond and SDWLP principal and interest in May 2024.



STATEMENT OF REVENUE, EXPENSES AND CHANGES IN NET POSITION

JULY 31, 2024 AND 2023

	20	24		20	23		I	ncr (Decr)	% Incr/Decr
	 MONTH		YTD	 MONTH		YTD		YTD	YTD
Sales Revenue ¹	\$ 1,008,567	\$	5,920,689	\$ 913,309	\$	5,502,224	\$	418,465	7.61%
Other Water Revenue ²	\$ 3,624	\$	25,709	\$ 4,598	\$	32,390	\$	(6,681)	-20.63%
Total Operating Revenues	\$ 1,012,191	\$	5,946,398	\$ 917,907	\$	5,534,614	\$	411,784	7.44%
Operating Expenses	396,089		2,628,137	419,234		2,653,949		(25,812)	-0.97%
Maintenance Expenses ³	135,441		562,947	65,482		526,703		36,244	6.88%
Depreciation Expenses	125,182		893,619	131,955		954,606		(60,987)	-6.39%
Taxes ⁴	95,874		624,083	96,020		634,397		(10,313)	-1.63%
Total Operating Expenses	\$ 752,586	\$	4,708,786	\$ 712,691	\$	4,769,654	\$	(60,868)	-1.28%
Utility Operating Income	\$ 259,605	\$	1,237,612	\$ 205,216	\$	764,960	\$	472,652	61.79%
Other Income & Expense									
Non-operating Grant Revenue	-		-	-		151,358		(151,358)	
Non-Operating Grant Expenses	-		-	-		(151,358)		151,358	
Bond Premium	2,739		19,175	2,739		19,175		-	
Interest Earned on Investments	13,937		102,005	12,824		63,455		38,550	
Contributions	22,500		22,500	3,489,446		3,489,446		(3,466,946)	
Other Expense	-		-	-		-		-	
Misc Amortization	-		-	2,094		14,661		(14,661)	
Bond Interest Expense	(60,568)		(391,970)	(89,492)		(627,040)		235,070	
Change in Net Position	\$ 238,213	\$	989,322	\$ 3,622,828	\$	3,724,657	\$	(2,735,336)	

¹ The increase in Sales Revenue in 2024 is due to a rate increase that went into effect on 4/1/2024.

² The decrease in Other Water Revenues is due to a decrease in billed miscellaneous services.

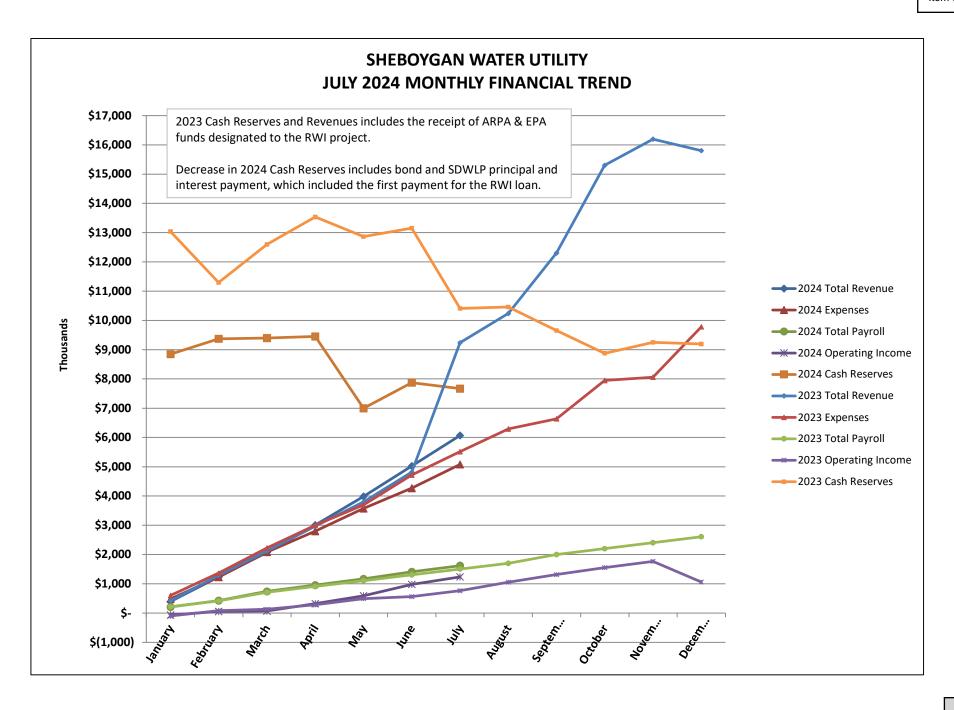
³ The increase in Maintenance Expense in 2024 is due to washing and maintenance of the Erie Avenue tank, timing of meters maintenance and meter inventory for maintenance.

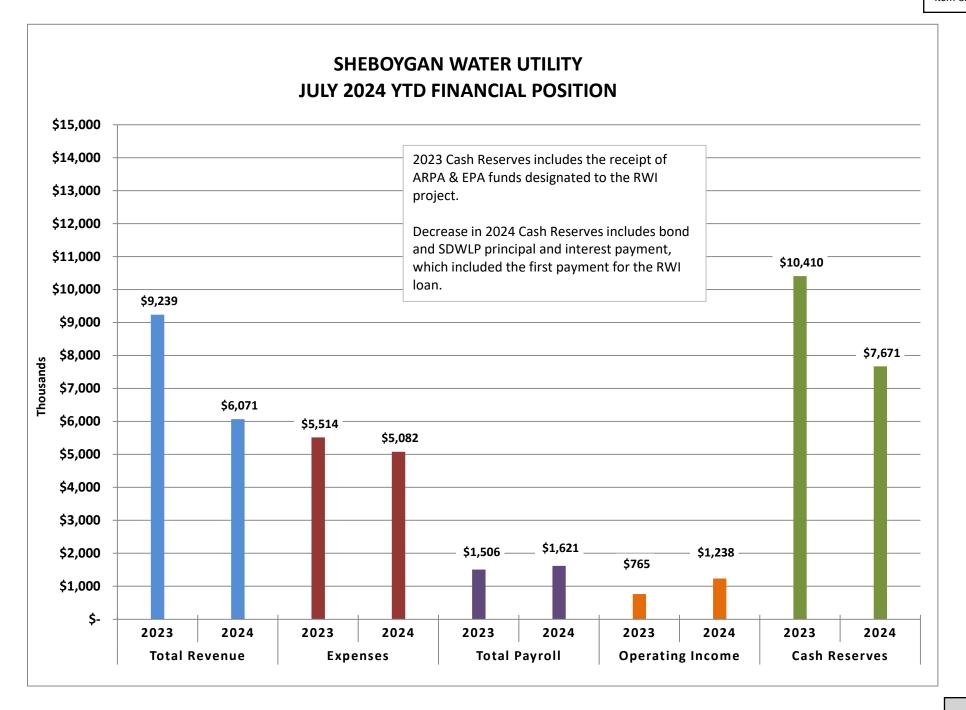
⁴ The decrease in Tax Expense is due to a decrease in the City tax rates.

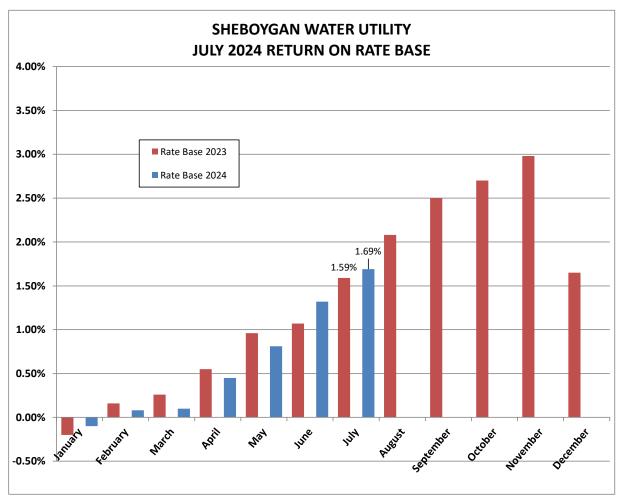


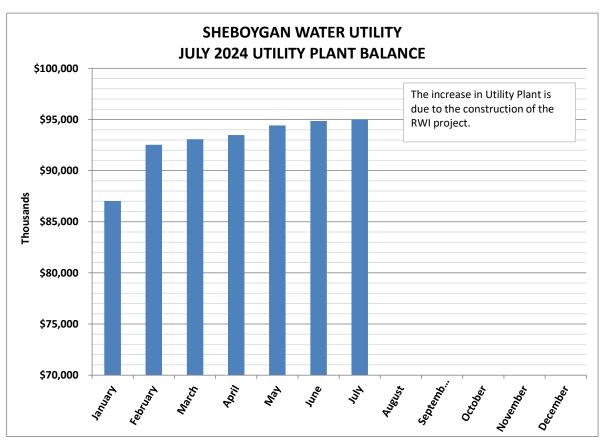
APPROVAL OF VOUCHERS July 31, 2024

Total Of The General V	ouchers	_	\$	1,024,053.82
Gross Payroll			\$	206,158.22
Net Payroll		-	\$	126,564.31
	BOARD OF WATER	RCOMMISSIC	NERS	3
	PRESIDENT			
	SECRETARY			
	MEMBER			
	SUPERINTENDEN	Г		









OPERATIONS MONTHLY REPORT

PUMPING Raw Water Pumpage (MGD) 9.542 11.422 15.735 15.748 12.693 13.824 **■** 2024 **■** 2023 Finished Water Pumpage (MGD) 9.314 10.936 15.184 15.498 12.669 13.506 0 10 12 18 16 **■** 2024 **■** 2023



2,444,351,000Gallons Pumped YTD

OPERATIONS MONTHLY REPORT

WATER QUALITY

Raw Water		
	2023	2024
Turbidity	1.3	0.9
рН	8.32	8.24
Alkalinity	108.3	108.1
Temperature	53.7	53.5
Positive Bacteriological Testing	14	0





Finished Water		
	2023	2024
Turbidity	0.049	0.06
рН	7.71	7.76
Alkalinity	102.2	103.3
Temp.	57.2	57.8
Chlorine Residual	0.93	0.86
Fluoride Residual	0.7	0.72
Orthophosphate Residual	1.48	1.5
Bacteriological Testing	0	0

ADDITIONAL ACTIVITIES

- Routine Plant Operations
- Routine Plant and Remote Site Maintenance
- RWI Project
- Annual WDNR Lab Testing and Monitoring
- RWI Training
- Sodium Permangnate system maint.
- Property grounds, cleaning, and building maintenance
- Alliant Electrical Service Upgrade-Office and Treatment Plant
- EAPS Motor/VFD Diagnostic and Testing
- Shift Coverage
- Water Quality Notes:
- ♦ Aluminum Sulfate Usage Down 21.19%
- Raw Turbidity Down 30.8%

DISTRIBUTION MONTHLY REPORT

WATER MAIN

Water Main Installed

495.6'

Street, Curb, and Sidewalk Restoration

10,282.5

Cu Ft YTD

MAIN BREAKS



HYDRANTS YEAR TO DATE





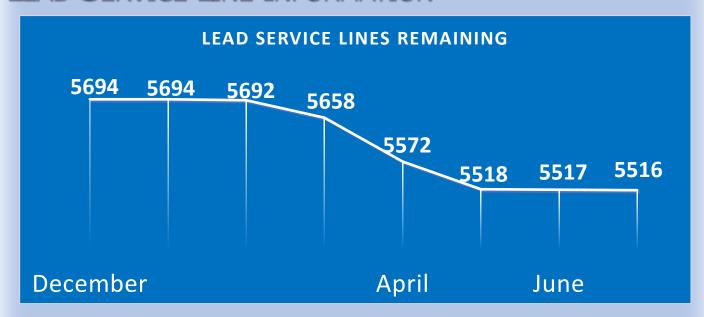
VALVES YEAR TO DATE





DISTRIBUTION MONTHLY REPORT

LEAD SERVICE LINE INFORMATION



250 Goal

66% 2024 Replacement 2024 Replacement **Goal Completed**

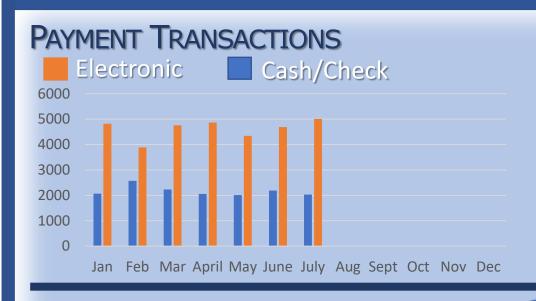
167 YTD WIDNR Lead Brochures Distributed

ADDITIONAL ACTIVITIES

- Continued monitoring of annual water quality flushing.
- Correspondence with WDNR and PSC about 2024 and 2025 LSL Funding.
- Submission of LSL Inventory to WDNR to meet new Lead and Copper Requirement.



CUSTOMER RELATIONS & FISCAL SUMMARY



PAPERLESS ENROLLMENT 5,746

CUSTOMER **TRANSFERS** 223

COLLECTIONS

Districts 2 & 3

\$2,163,419

Total Billed

\$448.606

Outstanding After Due Date

2,639

Past Due Letters Mailed

438

Disconnection Letters Mailed

26

Properties Disconnected

\$177,153

Outstanding At Month End

Discos for Dist. 2 & 3 were held in July

METERS



Meters Installed/Replaced

Meters Tested

CROSS CONNECTION

1 2 Inspections Completed

WEBSITE VISITORS

*Analytics will resume in August 2024



CUSTOMER RELATIONS & FISCAL SUMMARY

LEAK ALLOWANCES ISSUED

3 Customer Requests 147 CCF Allowed @ Reduced Rate



LEAD SERVICE LINE REPLACEMENT LOANS



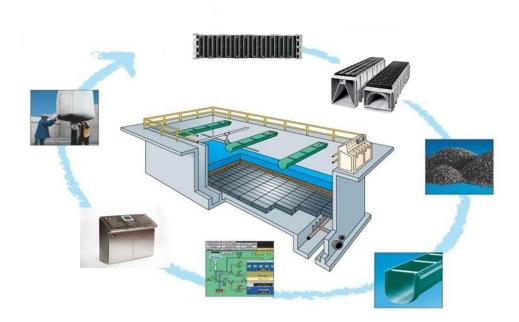
ADDITIONAL CR/F ACTIVITIES

- Service Techs (STs) continue their work replacing meters due to age, and due to the LSL Projects.
- USSs issued bills to District 2 and Monthly customers.
- Collected Financial Agreements from customers on the Dillingham LSL Replacement projects.



Proposal

Sheboygan WTP Filters 1 and 2 Sheboygan, WI



8/7/2024



Xylem Water Solutions USA, Inc.

108 Tomlinson Drive Suite 400 Zelienople, PA 16063 Mr. Bruce Wolfe

Mobile: 724-504-0366

Email: bruce.wolfe@xylem.com

8/7/2024

Project name : Sheboygan, WI – Filters #1 & #2

Project number : I24327

To Whom It May Concern:

Based on your inquiry, we are pleased to forward the following proposal to your attention. Thank you for the opportunity to offer our equipment and services for the Sheboygan, WI, WTP project.

We hope that our proposal meets your expectation. If you have any questions, please do not hesitate to contact me or our local representative.

Respectfully,

Bruce Wolfe Territory Manager



20

Table of Contents

Technical Description	4
Scope of SupplyServices	
Technical Clarification & Deviations	Error! Bookmark not defined
Price & Scope of Supply	4
Main Scope	
Commercial Terms & Conditions	5
Delivery scheduleT&C's for proposal	Error! Bookmark not defined
	Scope of Supply Services Technical Clarification & Deviations Price & Scope of Supply Main Scope



1 Technical Description

1.1 SCOPE OF SUPPLY

We are pleased to offer the following materials and services by Xylem Water Solutions USA, Inc. This quotation has been prepared using previous Leopold contract L8-9960 and Leopold specifications.

I.M.S® 200 MEDIA RETAINER:

Under this section, we propose to furnish 372 full sections of I.M.S® 200 media retainer for two dual bay filters (4 cells). The scope includes molded thermoplastic I.M.S® 200 media retainer to be field cut as required and installed by the contractor onto the existing Leopold Universal® Type S® Underdrain block in two filters (4 cells). Included in this section are the required sealant and mounting screws for installation.

Leopold will provide (8) spare I.M.S® 200 media retainers for any retainers damaged during field cutting.

Filters #1 and #2 are 11'- 2 1/8" x 31' - 0 1/2" (1,388 total square feet)

NOTE: Field trimming of the IMS 200 caps is required to achieve a proper fit to the existing Type S underdrain blocks.

1.2 SERVICES

MANUFACTURER'S SERVICES:

The services of a qualified Leopold technical representative to instruct the Contractor's personnel about the proper installation technique of the I.M.S® 200 media retainer and flushing of the laterals (if required) will be provided for a period of (8) days (8 hr/day) on site plus (6) days travel time to and from the job-site in (3) trips.

2 Price & Scope of Supply

2.1 MAIN SCOPE

BASIS of PRICING:

Any items and/or accessories not specifically called out in this quotation must be construed as being furnished by others.

This quotation is considered firm for 60 days. Any order received more than 60 days after the date of this quotation is reviewed by Xylem Water Solutions USA, Inc. before acceptance and



is subject to changes in prices or delivery depending on conditions existing at the time of entry. Quoted prices are firm for delivery within 12 months from the delivery date stipulated in the plans & specifications or mutually agreed upon by Xylem Water Solutions USA, Inc. and Purchase Order issuer at time of order placement.

We do not include any applicable taxes.

Orders resulting from this quotation should be addressed to Xylem Water Solutions USA, Inc. 108 Tomlinson Drive Suite 400 – Zelienople, PA 16063, USA.

We propose to furnish the material described in this document for a total selling price of \$97,280.00.

Pricing for the equipment and field services outlined in this proposal, DAP Jobsite per Incoterms 2020

For further information pertaining to the equipment contained in this proposal, please contact our area representative, who is:

Drydon Equipment, Inc. Phone: 414-881-3778

Attention: Jeff Williamson

Pricing is based on the following payment terms (net 30 days):

90% following the date of the respective shipments of the product 10% following start-up, not to exceed 180 days after shipment of the product (whichever comes first)

3 Commercial Terms & Conditions

3.1 DELIVERY SCHEDULE

3.1.1 Delivery time

Delivery 10 to 12 weeks.

<u>FILTER MEDIA WARRANTY (if applicable):</u> SELLER warrants that its filter media products will meet the standards established by the latest edition of AWWA (American Water Works Association) B100. SELLER shall be responsible for verifying that the filter media meets or exceeds the AWWA B100 Standard at the point of sale. Testing shall be by an independent laboratory, which regularly performs testing of filter media. BUYER shall notify Xylem Water Solutions USA, Inc. immediately upon discovery of any defective product. The SELLER shall have the right to inspect said product and BUYER shall, if requested, return the defective product to the SELLER with



transportation prepaid. NO LIABILITY IS ASSUMED BY THE SELLER UNDER ANY CIRCUMSTANCES FOR LABOR, MATERIAL OR OTHER COSTS ASSOCIATED WITH THE REMOVAL OR REPLACEMENT OF MEDIA UNLESS PREVIOUSLY APPROVED IN WRITING BY AN AUTHORIZED EMPLOYEE OF THE SELLER.

3.2 TERMS AND CONDITIONS OF SALE - NORTH AMERICA

This order is subject to the Standard Terms and Conditions of Sale – Xylem Americas effective on the date the order is accepted. Terms are available at http://www.xyleminc.com/en-us/Pages/terms-conditions-of-sale.aspx and incorporated herein by reference and made a part of the agreement between parties.

Different terms are hereby rejected unless expressly assented to in writing.

AGREEMENT TO PURCHASE: BUYER agrees to purchase the equipment and services herein in accordance with the terms and conditions set forth above.	ACCEPTANCE: SELLER hereby accepts BUYER'S offer to purchase.			
(BUYER)	Xylem Water Solutions USA, Inc.			
BY:	BY:			

Red Flint Sand & Gravel, LLC

1 American Blvd. PO Box 688

Eau Claire, WI 54702 Phone: (715) 855-7600 Fax: (715) 855-7608

DATE: August 8, 2024 **TO:** Bill Swearingen

Bill Swearingen Phone: 920-459-3812
Sheboygan Water Utility Email: billswearingen@sheboyganwater.org

FROM: Emily Ayres

Kaylie Wollum

SUBJECT: Granular Filter Materials **OUOTE:** OTE240808E13-01

SHEBOYGAN, WI

Listed below is our quotation for the Red Flint products you requested, quoted with delivery to Sheboygan, WI. Our product pricing will remain valid for 30 days; however, Red Flint reserves the right to re-quote the media as conditions change and update the purchase order pricing accordingly, and freight rate at time of shipping will apply. Our terms are net 30 days, with 1.5% interest charged per month on all account balances over 30 days. Red Flint imposes a surcharge of 2% on the transaction of Visa, MasterCard, Discover, and American Express credit cards, which is not greater than our cost of acceptance. We do not surcharge debit cards.

Red Flint granular filter materials have been used in municipal and industrial filtration applications since 1917. Red Flint filtration media is produced to meet exacting size and uniformity specifications and meets or exceeds the AWWA B100-16 Standard (Granular Filter Materials) and is NSF/ANSI Standard 61 (Drinking Water System Components – Health Effects) certified for quality and purity.

ITEM CODE	ITEM DESCRIPTION	QUANTITY		
AC31020	Garnet #8/12	12 (21.43 cuft) super sacks		
AC38020	Garnet #60	20 (23.81 cuft) super sacks		
AB39010	Filter Sand 0.45-0.55mm, UC<1.5	36 (40 cuft) super sacks		
AC24030	Anthracite 0.95-1.05 mm UC< 1.4	48 (45 cuft) super sacks		
PA14099	Garnet Pallets	32 pallets		
PA11099	Industrial Pallets	36 pallets		
PA13099	Anthracite Pallets	48 pallets		
	\$95,249.00			
TA12099	Estimated Shipping & Handling- Sand	3 flatbed		
TA12099	Estimated Shipping & Handling- Sand HS	1 flatbed		
TA13099	Estimated Shipping & Handling- Garn	2 flatbed		
TA13099	Estimated Shipping & Handling- Garn HS	1 flatbed		
TA13099	Estimated Shipping & Handling- Anth	2 flatbed		
TA13099	Estimated Shipping & Handling- Anth HS	1 flatbed		
	Freight Subtotal:	\$17,950.00		
	TOTAL USD:	\$113,199.00		

Additional Notes:

- 1. In order to meet your delivery schedule, Red Flint requests that a Purchase Order be issued **12-15 weeks** prior to your estimated shipping date. This lead time **does not** include transit time to your location.
- 2. Independent Laboratory Testing is not included in the quoted price.

- 3. Shipping & Handling price is based on current rates and fuel surcharge. Actual rates and surcharge at the time of shipping will apply. Delivery will be made via flatbed truck; a forklift is needed to remove the pallets from the truck. After the first hour of truck unloading, there is an \$85/hour demurrage charge for any further unloading time.
- 4. We advise all of our customers to account for the volatility of the shipping market in their project contingency plans. We will pass on increases, should they occur on this project, when we invoice. If reductions were to occur, we will also pass on those savings at invoice. Prior to accepting a purchase order, Red Flint will provide updated and current freight rates. The freight rates at time of shipping will apply; rates will be updated after purchase order no less than every 30 days for the duration of the project as freight rates change.
- 5. Bulk Density of Sand & Gravel = 100 lb/cubic foot.
- 6. Bulk Density of Garnet #8/12 = 140 lb/cubic foot.
- 7. Bulk Density of Garnet #60 = 126 lb/cubic foot.
- 8. Bulk Density of Anthracite = 50 lb/cubic foot.
- 9. An additional 5% of each material has been included in the quoted total to allow for skimming.
- 10. Anthracite and garnet pricing and availability are extremely volatile, and pricing and availability are quoted based on current availability. This quotation is an estimate based on current pricing and availability and is not guaranteed. Actual anthracite and garnet price and availability may change prior to shipment, and Red Flint will advise the customer of any anticipated price or lead time increases prior to shipment. Red Flint will immediately re-quote as conditions change and the purchase order pricing will be adjusted accordingly.
- 11. Red Flint shall not be liable for any delay or failure in delivering any of the products if such delay or failure shall be due to one or more of the following causes: fire, strike, lockout, dispute with workmen, pandemic, flood, lightning, accident, delay in transportation, shortage of fuel, inability to obtain material within quoted prices, war, embargo, demand or requirement of the United States or any governmental or war activity, or any other cause whatsoever beyond the reasonable control of Red Flint. In addition, Red Flint shall not be liable for any delays or failure attributable to failure of any materials supplier or freight carrier to perform any of its obligations in a timely manner. In the event of any such delay, Red Flint's obligations related to such products shall be excused for the period of such delay and the time for the performance shall be extended by a period equivalent to such delay.
- 12. Material released for pick-up must ship within 60 days of the production due date agreed to by the customer and Red Flint. Material that remains after 60 days will be billed to the customer with two months of storage fees added. Additional storage fees will be billed based on the number of months in storage. If material remains in storage for an extended period of time, Red Flint may have to re-bag material. A cost estimate will be provided to the customer if rebagging becomes necessary. Red Flint reserves the right to refuse storage of material and require pick-up with two-weeks' notice.

Media Characteristics:

Garnet:

Specific Gravity: 3.6 (exception to the AWWA B100 standard required)

Anthracite:

Specific Gravity: >1.6

Filter Sand:

Specific Gravity: >2.6

Please advise if we can be of further assistance by calling Red Flint at (715) 855-7600 or you can email me at emily.ayres@redflint.com. Purchase orders can be sent to sales@redflint.com. Thank you for considering Red Flint Sand and Gravel.



2025 Disconnection Program

Non-Payment

August 2024

The Sheboygan Water Utility currently utilizes disconnection of water service for non-payment as a form of collections. Disconnection of water service for non-payment is allowed under PSC 185.37 but is not required. Most class AB water utilities in the State of Wisconsin (about 66%) do not utilize disconnection of water service as a form of collection. These Utilities strictly collect past due balances through the tax roll per Wisconsin State Statute § 66.0809.

Over the past decade, The Sheboygan Water Utility made a strong effort to reduce the number of disconnections for non-payment. As part of this effort, the threshold for disconnection has changed from \$60.00 to \$300.00. The down payment requirement for Deferred Payment Agreements decreased from 50% to 25% of the outstanding balance. During COVID disconnection of water service was prohibited due to the public health emergency. The COVID era also prompted funding for those struggling to pay their water bills specifically through the Low-Income Household Water Assistance Program (LIHWAP). This funding was the first of its kind offered through the state to help with water bills. This funding was exhausted as of December 2023.

While changes to our program and temporary state funding helped reduce the number of disconnections per year, the process and the actual physical action of disconnecting water service still causes a number of concerns to customer and employee safety, negative customer/utility interactions, and a significant amount of labor for little return.

My recommendation is to cease the disconnection program for non-payment as a trial in 2025. The Utility can then use the year 2025 as a test year to gauge the need for the disconnection program. The Utility will continue to notify customers and landlords by mail of past due balances to encourage payment ahead of tax roll. Customers enrolled in e-statements will also continue to receive email notifications as reminders to pay their bills by the due date.

The amount of time the service techs used for non-payment disconnects (3 Techs x 4 hours per month x 8 months of the year = 96 hours a year) will be put towards the 20-year meter replacement program and radio read replacements. In 2025 we have 1,425 small meters to replace. This is a large number of small meters to be replaced. We also plan to replace 300 small meters due to lead service line replacements. The original radio read devices (Orions) are nearing the end of their useful life and we need to start replacing them ahead of failure.

26



2025 Disconnection Program Non-Payment

Select Utilities Without Disconnect Programs

	\$ Transferred to Tax	\$ Operating	% of	
2023	Roll	Revenue	Revenue	
	\$	\$		
Green Bay	469,467.97	24,142,969.00	2%	
	\$	\$		
Madison	3,594,403.65	57,720,870.00	6%	
	\$	\$		
Fond Du Lac	414,252.00	13,210,675.00	3%	
	\$	\$	8%	
Milwaukee*	7,885,015.00	105,078,145.00		
	\$	\$		
Sheboygan	97,881.00	10,423,636.00	1%	

SWU Tax Roll History

	2018	2019	<mark>2020</mark>	2021	2022	2023
Number of Customer Letters Mailed	705	639	1497	1906	2112	2051
Number of Owner Letters Mailed	300	305	691	916	962	913
Dollars Subject to Tax Roll as of October 15	\$216,811.89	\$197,780.14	\$492,953.85	\$434,025.37	\$745,385.71	\$459,959.00
Dollars Subject to Tax Roll as of November 1	\$175,725.80	\$153,286.34	\$364,749.96	\$299,132.77	\$330,482.02	\$327,241.79
Dollars 10% Penalty	\$17,572.55	\$15,328.73	\$34,235.62	\$29,912.85	\$33,048.29	\$32,724.03
Total Outstanding Dollars as of November 15 w/Penalties	\$184,952.98	\$157,522.99	\$398,985.58	\$278,727.60	\$326,058.78	\$311,408.41
Total Outstanding Garbage/Recycling & Sewer Dollars w/Penalties as of November 15	\$120,443.37	\$107,799.01	\$249,164.95	\$190,473.28	\$223,400.69	\$213,527.43
Total Outstanding Water Dollars w/Penalties as of November 15	\$64,509.61	\$49,723.98	\$ 114,181.23	\$84,637.26	\$102,658.09	\$97,880.98
Total Outstanding Delinquent LSL Replacement Loans				\$3,616.33	\$21,847.85	\$9,418.56

^{*}Added Recycling Fee Collections 01/01/2020

^{*}No disconnections due to **pandemic** April 2020-April 2021

^{*}Resumed Disconnection 4/2021 for \$300+ Balances

^{*2019} balances \$150+ Subject to Tax Roll

^{*2021} balances \$10+ Subject to Tax Roll