



CITY COUNCIL SPECIAL MEETING

Tuesday, November 23, 2021, at 6:00 PM
Court Room/Council Chambers (2nd Floor) and Online

MEETINGS HELD IN PERSON & ONLINE

The public is invited to participate as outlined below:

- **In Person** – Meetings are held on the 2nd floor in the Court Room/Council Chambers at City Hall
- **YouTube Live** – Public meetings will be shown live on the Santaquin City YouTube Channel, which can be found at <https://bit.ly/2P7ICfQ> or by searching for Santaquin City Channel on YouTube.

ADA NOTICE

If you are planning to attend this Public Meeting and due to a disability need assistance in understanding or participating in the meeting, please notify the City Office ten or more hours in advance and we will, within reason, provide what assistance may be required.

AGENDA

PLEDGE OF ALLEGIANCE

INVOCATION / INSPIRATIONAL THOUGHT

DECLARATION OF POTENTIAL CONFLICTS OF INTEREST

INTERVIEWS OF CANDIDATES TO FILL CITY COUNCIL SEAT VACANCY

1. Discussion & Possible Action – Appointment to Fill City Council Seat Vacancy

ADJOURNMENT

CERTIFICATE OF MAILING/POSTING

The undersigned duly appointed City Recorder for the municipality of Santaquin City hereby certifies that a copy of the foregoing Notice and Agenda was e-mailed to the Payson Chronicle, Payson, UT, 84651, posted on www.santaquin.org, as well as posted on the State of Utah's Public Notice Website.

BY: 
K. Aaron Shirley, City Recorder



Santaquin City
275 West Main Street
Santaquin, UT 84655
PH: 801-754-3211
FX: 801-754-3526

Santaquin City is accepting applications to fill an at-large vacancy on the City Council. The term of office for this appointment is through 12:00 noon on the first Monday of January 2024. Those interested in being appointed to fill the vacancy must meet the Requirements for Office outlined below and shall submit a complete and notarized application to the Santaquin City Recorder* no later than Friday, November 19, 2021 at 1:00pm.

Applicants to fill this vacancy will be interviewed by the Mayor and City Council in an open public meeting of the City Council to be held at 6:00pm on November 23, 2021 at the City Council Chambers on the 2nd floor of the Public Safety Building, 275 West Main Street, Santaquin, UT. It is anticipated that the Mayor and Council will then select an applicant to fill the vacancy during the same meeting.

City Council Member Appointment Application

Name: Keith Broadhead

Address: 1225 Foothill Dr. Santaquin, Utah

Phone: (801) 636- 0190

Email: kbroadhead@spanishfork.org

Number of years as a Santaquin resident: 47 U.S. Citizen (Y/N) Y Registered voter? (Y/N) Y

Requirements for Office:

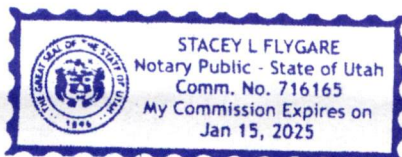
1. Must be at least 18 years of age, a United States citizen and a registered voter of Santaquin City;
2. Must have resided within the boundaries of Santaquin City for at least twelve (12) consecutive months immediately preceding the date of appointment;
3. Must not be a convicted felon; must not have been convicted of treason or of an election crime; must not have been declared mentally incompetent; and must not have had the right to hold public office restricted pursuant to Article IV, Section 6, of the Utah Constitution and U.C.A. 20A-2-101.5.

I, Keith Broadhead, certify that I have read and understand the Requirements for Office listed above to file as a potential City Council member in Santaquin City, Utah, and verify that I meet said requirements and understand the legal qualifications for office.

Keith Broadhead
Signature

State of Utah
County of Utah

Subscribed and sworn to (or affirmed) before me this 11 day of November,
20 21 by Keith Broadhead.



Stacey Flygare
Notary Public

My commission expires Jan 15 2025

Please provide responses to the following questions. A cover letter and resume may be submitted with this application. Note: Any information submitted with this application is considered public, will be provided to the Mayor and City Council, and will be made available to the public in the City Council Agenda Packet for the November 30, 2021 meeting.

- 1) Please provide information about your background in Santaquin City and your interest in serving on the Santaquin City Council. How will you be an asset to the Council? Include any professional or civic experience you may have had. (NOTE: Professional or civic experience is not a requirement to be appointed to the Council). You may attach a cover letter and resume. (Should we add something like the following to each of the 3 responses requested "Additional space/sheets may be added by the applicant if the space provided below is not sufficient to capture an applicant's response" ? Just my thoughts coming from recent public comments regarding the General Plan effort that we have not provided enough space for lengthy feedback....)

I have lived in Santaquin for the last 47 years now. My siblings live here, my children and my grandchildren live here as well as my 86-year-old mother. In the time I have been here I have served as a firefighter for 29 years; I have served 3 terms as a city council member and 6 ½ years as Mayor.

Served 4 years on the state CDBG Board.

I am very knowledgeable of the City Budget process as well as the separation of Executive and Legislative branches of city government.

In my firefighting career with Santaquin Fire, I worked as a Captain along with assistant chief Dan Olson, Dan and I had a great working relationship that I could apply to working with him as the new Mayor.

My professional career has been geared towards infrastructure and Civil Engineering. I have worked as a project manager for Sunrise Engineering, Epic Engineering and currently at Spanish Fork City Engineering. I am currently the Spanish Fork City project manager for a large 36" sewer trunkline that runs from the south exist to the sewer plant on the north end of the city. I am the project manger for the new, \$21,000,000 Spanish Fork

Library/ Administration building. I am also the project manager for the new \$120,000,000 Waste Water Treatment Plant. This plant will be an MBR similar to Santaquin's WRF.

2) What do you perceive as the three best things about Santaquin City that set it apart from other cities?

1- Employees. I have worked with various city employees around the state and none compare to Santaquin's Employees. I've seen firsthand the skills that they have, their willingness to work with other departments and especially interact and serve the public. I am a huge fan of all of them.

2 – The people who call Santaquin their home. I love and welcome the people that have been here for many years as well as the new arrivals. I think that we are blending well and that we have great citizens.

3- Small Town Feel and Small Government. Although Santaquin is growing rapidly I think we still have a small-town atmosphere. I believe that most citizens feel safe and secure here. I like that our city government is small enough to serve the citizens and still be down to earth. I would hope that the citizens can feel that the Elected Officials, administration and employees are approachable and here to help them.

3) Please share a current or past issue in Santaquin that you are passionate about and how you feel your appointment as a City Council member can impact that issue.

I don't believe in dwelling on the past.

The issues that I am passionate about are Public Safety and Infrastructure. Police, Fire and EMS should always be a priority for any city. Citizens should always feel safe in our city and when they call for service, they will receive the best service by the best professionals with the best equipment. We have one of the best public safety departments in the state, and I would totally support these departments.

With the growth that is happening, and with more to come, infrastructure should always be a priority. The city needs to stay ahead of the growth by ensuring that our citizens have access to ample clean water, secondary water, sewer and streets. Without these our city cannot grow residentially as well as commercially. These are very vital resources.

I believe that my past experience as an elected official, my current career in civil engineering and my time spent as a firefighter gives me insight towards these issues. I would be happy to apply these skills towards making Santaquin a great place to live



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City Council Member Appointment Application

Name: Nicci McNeff

Address: 274 N 100 E

Phone: (801)234-9312 Email: niccimcneff@gmail.com

Number of years as a Santaquin resident: 11 U.S. Citizen (Y/N) Y Registered voter? (Y/N) Y

Requirements for Office:

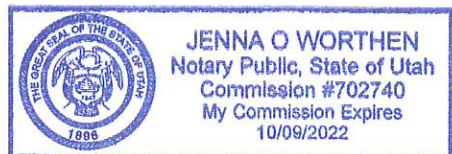
1. Must be at least 18 years of age, a United States citizen and a registered voter of Santaquin City;
2. Must have resided within the boundaries of Santaquin City for at least twelve (12) consecutive months immediately preceding the date of appointment;
3. Must not be a convicted felon; must not have been convicted of treason or of an election crime; must not have been declared mentally incompetent; and must not have had the right to hold public office restricted pursuant to Article IV, Section 6, of the Utah Constitution and U.C.A. 20A-2-101.5.

I, Nicci McNeff, certify that I have read and understand the Requirements for Office listed above to file as a potential City Council member in Santaquin City, Utah, and verify that I meet said requirements and understand the legal qualifications for office.

State of Utah
County of Utah

Nicci McNeff
Signature

Subscribed and sworn to (or affirmed) before me this 19th day of November,
20 21 by Nicci McNeff.



Jenna O. Worthen
Notary Public
My commission expires 10/9/2022

Please provide responses to the following questions. A cover letter and resume may be submitted with this application. Note: Any information submitted with this application is considered public, will be provided to the Mayor and City Council, and will be made available to the public in the City Council Agenda Packet for the November 30, 2021 meeting.

- 1) Please provide information about your background in Santaquin City and your interest in serving on the Santaquin City Council. How will you be an asset to the Council? Include any professional or civic experience you may have had. (NOTE: Professional or civic experience is not a requirement to be appointed to the Council). You may attach a cover letter and resume. (Should we add something like the following to each of the 3 responses requested "Additional space/sheets may be added by the applicant if the space provided below is not sufficient to capture an applicant's response" ? Just my thoughts coming from recent public comments regarding the General Plan effort that we have not provided enough space for lengthy feedback....)

My family and I have lived in Santaquin City for about 11 years with 3 of my 4 children having been born here. I recently ran for City Council office this year but did not make the cut in the Primary Election. However, this has not deterred me from staying up to date with everything going on in the city, nor has it kept me from wanting to continue to serve the residents of Santaquin. I truly do miss being actively engaged in the city processes and working with the city staff. As a candidate, I was able to attend Santaquin University and become more familiar with how the city works and is run. I am thoroughly impressed with all the hard work that everyone puts into their jobs to help run the city smoothly and as efficiently as possible. I am also involved with keeping up to date on the issues that the residents of Santaquin are most concerned about. I do my research to know what has been done, what can be done, and I hope to have a stronger hand in helping make needed changes in our city.

I have an extensive education background, including but not limited: to civil engineering classes, a Bachelor's of Science in English Teaching with a minor in Psychology from Utah State University, a Master of Arts in English Education from Western Governors University, as well as experience teaching and working in local schools. As such, I am able to follow the details and understand the different development projects throughout the city and as well as know building and city codes. I can help liaison between citizens and city officials since I am able to communicate well in various aspects – from simple summaries to complicated professional communications.

Not only will I be able to help make educated decisions as a member of the city council that will best represent the desires of Santaquin residents and support their needs, but I will also be able to then communicate those details to the residents, explaining the different processes and needs.

As a resident and mother in the community, I am always focused on serving those around me, and listen to the people I serve. I want to help. I want to be a part of what makes this city great. I know I can be a real asset to the amazing team that already serves the city.

2) What do you perceive as the three best things about Santaquin City that set it apart from other cities? I feel like Santaquin's greatness comes from its history, the people here, and the unique way of living that sets it apart from other towns, even Payson. Santaquin's history, including the Chieftain Museum and the generations of families who have lived here and have so many stories to share, is something that needs to continue to be cherished and shared with everyone moving into our town. The people here are unlike any that I have lived with in the many cities throughout Utah I have lived. They are so willing to jump and help out during tough times, are such good neighbors, and have made my family not only feel welcome but feel like part of their family throughout the years. With the orchards and farms throughout the city, in the middle of neighborhoods as well as the outskirts of town, help shape what makes our city special. We work hard, we appreciate the earth and where our food comes from, and love to be in nature. This is such a great atmosphere for our children and grandchildren to grow up in, and as a city we need to preserve this unique way of life.

3) Please share a current or past issue in Santaquin that you are passionate about and how you feel your appointment as a City Council member can impact that issue.

One of the biggest hot button topics is that of high-density housing. While I fully understand the process and needs of landowners and developers, I also appreciate the citizens wanting to keep the small-town feel and keep from turning into just another city in Utah County that you can drive through anywhere around. I feel the city codes are very broad in many building aspects that allow for this kind of out-of-control-feeling construction going on through our city. The codes need to be looked at, adjusted to fit our city's needs and desires, and then upheld throughout every aspect and department of our city. I know our staff is well versed in how the codes work and what works and what doesn't, and I do feel with their help we can resolve the issues that need to be addressed and fixed.



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City Council Member Appointment Application

Name: BetsyMontoya_____

Address: 266 S 730 E
Santaquin_____

Phone: (385-314-9481) _____ - _____ Email:
_____elizabeth.montoya@aggieamil.usu.edu_____

Number of years as a Santaquin resident: 15 _____ U.S. Citizen (Y/N) y _____ Registered voter? (Y/N)
y _____

Requirements for Office:

1. Must be at least 18 years of age, a United States citizen and a registered voter of Santaquin City;
2. Must have resided within the boundaries of Santaquin City for at least twelve (12) consecutive months immediately preceding the date of appointment;
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I, Betsy Montoya, certify that I have read and understand the Requirements for Office listed above to file as a potential City Council member in Santaquin City, Utah, and verify that I meet said requirements and understand the legal qualifications for office.

Elizabeth B Montoya _____
State of Utah _____ Signature
County of Utah _____

Subscribed and sworn to (or affirmed) before me this _____ day of _____,
20____ by _____.

Notary Public
My commission expires _____

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Having lived in Santquin for 15 years I have seen a lot of change and growth. I have met many people who have lived here their entire lives and many who are recent move ins- all of whom are good, hard working people who bring vitality and diversity to our city. I believe it is important to serve and contribute to whatever community I live in. I first helped coach youth soccer, helped with the last general plan, then served on the planning commission for five years before being elected to the city council. While serving on the city council I was given various assignments, which I fulfilled diligently- planning commission liaison, ULCT representative, created and mentored the Youth City Council, event representative, council representative for the current general plan update, attended nearly every event, ribbon cutting and extra activity which the youth council was asked to help with, and served each year to help with Orchard Days. I have participated on hiring committees, bid review committees, attended multiple conferences and trainings and implement what I learned to better serve the city, its residents and employees. I have built relationships with those serving at the State level in order to communicate the needs and priorities of Santaquin and how decisions made at the State level can either positively or negatively impact our residents and our ability to provide services to them. I bring a unique perspective as an educator and a family scientist. I bring the perspective of a woman, wife and mother. Very few women serve in government and their insight and perspectives are needed at the table.

2) What do you perceive as the three best things about Santaquin City that set it apart from other cities?

The employees and residents of Santaquin are second to none.

The unique history, surrounding nature and agriculture are precious resources.

The youth of Santaquin are future leaders and the best to be found anywhere. The Youth City Council members are active and involved, more so than most other cities. There are more youth in the city who can be encouraged in different ways to serve and take pride in our community.

3) Please share a current or past issue in Santaquin that you are passionate about and how you feel your appointment as a City Council member can impact that issue.

I am passionate about the youth of our city, opportunities for them to learn, be involved and serve. I have spent hundreds of hours serving with and mentoring the youth of Santaquin and desire to continue that service. As the creator of the Youth Council, I am their advocate, champion and learn from them as I teach.

I am passionate about building bridges within our local area as well as with those serving at the State and Federal levels so that our needs can be heard and remembered. It is important to convey that unfunded mandates and pressures from State and Federal government put undue pressure on local government and that decisions on local issues ought to be made at the local level. Communication with State and Federal leaders, as well as regional leaders, helps our city by making our needs known. This takes time, consistent effort and patience. There are things we, as city leaders, have authority over and things we do not. Building bridges works better than tearing down others as we strive to protect our interests.

I am passionate about having a community in which all feel welcome and safe and have opportunities for the quality of life they seek. Growth is not easy. As a community located along the I-15 Wasatch Front corridor we

will continue to grow and feel pressures from the State in the housing crisis. I will always advocate local decisions be made at the local level. I will fight to keep out water regulated at the local level, to work with UDOT on transportation challenges, to complete the General plan process and see that it is implemented, to represent children and families and make decisions that are data based and not politically based. I serve with dignity and respect. I represent Santaquin in a way that helps residents learn truth, feel kindness and feel welcomed.

I am passionate about upholding the US Constitution and the rights that each citizen is afforded thereby. One example is the bundle of rights that are granted to each property owner. Making land use decisions is challenging on a good day. Property owners have the right to develop their property and the city council has the duty to balance the needs of the community while honoring those property rights. My experience on the planning commission has provided opportunities to learn more about zoning, land use, State law, and to recognize ways that zoning and city code protect residents and how those can be improved over time.

November 16, 2021

Esteemed Mayor Hunsaker and City Council Members,

This letter is attached to my application to serve out the remaining two years of Council Woman Jennifer Bowman's city council seat, which she chose to vacate on November 2, 2021. My family and I have lived in Santaquin for 15 years. Of all the things to love about Santaquin, I love the people most. I earned my Bachelor and Master's degrees from Utah State University in Family and Human Development. I am an educator by profession. I served on the Planning Commission for five years before being elected to City Council in 2018. With the support of mayor and council, I acted on an idea I had and created the Santaquin Youth City Council in March of 2019 and serving with the youth of our community is one of my favorite activities. They are the future! My next favorite Council responsibilities are walking in the Orchard Days Parade, seeing the community gathered, and getting to know and supporting our amazing employees. Working to get things done has been an exercise in patience. There is so much planning behind the scenes. I understand that service, wise planning and diversity strengthen our community now and for generations to come. I have seen how strong families build the foundation of a community. I am thankful for opportunities to serve and work for the benefit of families and children in Santaquin. I strive to protect natural resources, agriculture, value personal property rights, prepare for the future, and stretch each penny of funds as far as it can go.

We have challenges in our city. We are facing those challenges boldly. Elected leaders and staff are working together toward solutions and improvements. Growth brings challenges. It is also a sign of a strong economy and a great place to live because others want to come and live in Santaquin.

As you are aware, here are just a few things I envision working on moving forward-

- **Agriculture-** I have proposed the creation of an Agricultural Advisory Board to include the insights of local farmers on how development is impacting them and other agricultural sites throughout the city. I just announced that on July 1 and it is already being created by ordinance and will happen through cooperation of elected leaders, staff and farmers.
- **Property rights-** Land rights are guaranteed by the United States Constitution. Balancing how a landowner can develop their land and what impacts that development has on the city is very delicate. We are currently in the middle of **updating our general plan**, for which I am currently the council representative, and which will guide us in future development in the city. We are seeking as much public input as possible in this process. I respect the rights of landowners and I honor the US Constitution.
- **City wide trails-** Having the trails master plan updated will allow us to implement plans and seek funding for a trail system. Update the plan for active transportation.
- **Communication-** Hire a communications specialist to help with messaging so that we can better share all the positive and good things happening in the city and offer factual updates on projects and events. Elected leaders and staff have much to share and can improve in this area.
- **Agrotourism-** Support farmers who desire to seek and expand agrotourism opportunities.
- **Youth-** Continue engaging the youth of our city in service and learning.

I shared this quote at meet the Candidates night and it still resonates with me-
"A person with an experience is never at the mercy of a person with an opinion."

Thank you for your consideration.

Most Respectfully,

Betsy Montoya

Elizabeth Montoya

Elizabeth.montoya@aggiemail.usu.edu

Education

Utah State University 2002-2005
Bachelor degree
Family, Consumer and Human Development

Utah State University 2008-2010
Masters Degree
Family and Human Development

Relevant Work and Service Experience

Santaquin City General plan committee 2012-2013
Santaquin City Planning Commission Jan. 2013- Dec. 31, 2018
Santaquin City Council Jan. 2018-current

Examples of projects, assignments and activities participated in while serving:

- Made at least 13 changes to how and where multi-family housing is permitted in the city.
- Multi-family housing is no longer permitted in the R-8 zone. **This changed was approved September 17, 2019**
- Changed the city code to require commercial for development that fronts onto Main Street in the CBD and MSC zones.
- Created the Youth City Council, which now has 24 members and has given over 500 hours of service to the community in two and half years. They are learning about each department and how city government works.
- Updated Master Plans for transportation, water and sewer.
- Update coming to Master Plans for parks, recreation, trails, and open space for FY2021-2022.
- Continued working with the Forest Service toward re-opening of Santaquin Canyon (**this has been a five-year process thus far**) and the reconstruction has just begun.
- Participated in hiring a full time Fire Chief
- Supporting training and safe equipment for our Public Safety officers
- Building strong teams of employees and organization in every department
- Improvement of the intersection of Highland Rd. and Center Street (Canyon Rd.) which will make this area much safer for residents, especially children.
- Implementing a protocol for requests such as stop signs and cross walks to make decisions based on data and not politics
- Working to get a full-service grocery store
- Increasing our sales tax revenue by 22% and adding more businesses, and more are coming

- We have continued to reclaim water (we are at 2 billion gallons of water) through the sewer treatment facility and reused that water in our irrigation system.
- Our city irrigation is fully metered, so water is not wasted.
- We have achieved the strongest financial situation we have ever had and have the maximum balance permitted by the State of Utah in our rainy-day fund, which cannot exceed 35% of the annual budget.
- We have acquired over \$9 million in grants to go toward city projects such as debris basins, which will help protect homes on the East bench of the city.
- We secured \$50,000 in a grant from MAG (Mountainland Association of Governments) to update the active transportation plan so that we can seek further funding for a trail system throughout the city. We received grants to cover half the cost of the current general plan update.
- Improvements to parks: a basketball court and corn hole to Centennial Park, are adding pickle ball courts, additional restrooms and a playground to the Harvest View Park and are paving the parking lot there; playground and frisbee golf course at Ahlin Park.
- Creating the Cultural Arts Committee- We are increasing the arts in our community and supported a beautiful new mural on the utility building at Centennial Park, hosting concerts in the park and expanding recreational programs, and city-wide celebrations such as Santaquin Holly -days.
- Secured funding for a new city hall which will allow our public safety department to grow as our city grows and provide a safe and healthy meeting place for our seniors and Veterans.
- We have secured funding grants (\$9.71 million= \$4.4 for phase 4 and \$5.3 for phase 5) to go toward expansion of Main Street
- Installed a time stamped recording system for meetings to make it much easier for residents to listen to meetings, or just part of a meeting, and **find out for themselves** what is happening.
- Purchased a small bus to use for Senior Citizen field trip s and Youth Council field trips.
- Serving as the representative for the City at Utah League of Cities and Towns, attended semiannual and annual training conferences each year.
- Serving as the liaison to the planning commission, continuing to read minutes and/or watch live meetings on the 2nd and 4th Tuesdays of each month.
- Serving as the General Plan representative for the last year.
- Served as the event representative for three years.
- Participating on hiring committees, salary review committees and interview panels
- Attended nearly every event, ribbon cutting and celebration for four years.
- Contributed over 5,000 hours of individual service to Santaquin City over the last four years.

MICHEAL WEIGHT

567 Summit Trails, Santaquin Utah, 84655 | 816-803-3823 | mike.weight@gmail.com

2021-11-08

Aaron Shirley
Finance Director/City Recorder
Santaquin City
275 West Main Street
Santaquin, UT 84655

Dear Aaron Shirley:

I would like to express my interest in the open City Council position. I have included my resume, and the application for the position. I have run for City Council in the last two elections, and would very much appreciate your, the Mayor, and the City Council's consideration to allow me to serve as a replacement for this open seat.

Sincerely,



Micheal Weight



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City Council Member Appointment Application

Name: Micheal Weight

Address: 567 Summit Trails Santaquin, UT 84655

Phone: (816) 803 - 3823 Email: mike.weight@gmail.com

Number of years as a Santaquin resident: 6 U.S. Citizen (Y/N) Y Registered voter? (Y/N) Y

Requirements for Office:

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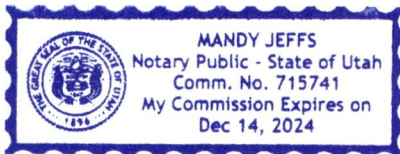
* Contact Aaron Shirley, City Recorder, at 801-754-1904 or ashirley@santaquin.org to submit your application

I, Micheal Weight, certify that I have read and understand the Requirements for Office listed above to file as a potential City Council member in Santaquin City, Utah, and verify that I meet said requirements and understand the legal qualifications for office.

State of Utah
County of Utah

[Signature]
Signature

Subscribed and sworn to (or affirmed) before me this 8 day of November, 2021 by Michael Weight.



Mandy Jeffs
Notary Public

My commission expires 12-14-2024

Please provide responses to the following questions. A cover letter and resume may be submitted with this application. Note: Any information submitted with this application is considered public, will be provided to the Mayor and City Council, and will be made available to the public in the City Council Agenda Packet for the November 30, 2021 meeting.

- 1) Please provide information about your background in Santaquin City and your interest in serving on the Santaquin City Council. How will you be an asset to the Council? Include any professional or civic experience you may have had. (NOTE: Professional or civic experience is not a requirement to be appointed to the Council). You may attach a cover letter and resume.

I have lived in Santaquin for a little over 6 years. I have really enjoyed living in our town and getting to know neighbors here. We have had our boys participate in the local baseball, and basketball rec teams.

We have really loved being able to see the parade, car show, rodeo and the other activities that

we have here for orchard days. We moved here specifically because of the more rural nature of Santaquin with all of the orchards and farms that are here and nearby. We love that this is a community that we can participate in and be a part of. I appreciate all of the hard work and effort that our city employees and those that are serving as elected officials put in and I want to help out where I can to help our wonderful community continue on with it's heritage of being a place that we can all raise our families in and enjoy the good values here.

In the past I have been involved with various community committees, from Boy Scout's to working with the local fire department and ambulance team to become part of the local CERT. Currently I am working on a charter school board to help bring another K-8 school option to Santaquin city residents.

2) What do you perceive as the three best things about Santaquin City that set it apart from other cities?

1- The family atmosphere of our city and that people choose to live here for generations is a testament of how special our city is.

2- The area that we live in is fairly rural and we have the mountains and Santaquin canyon so close by.

3- The people that live here are just incredible! We have so many people here that have helped me and taken the time to teach me so many great things about our town and what it means to them, I am really appreciative of them.

3) Please share a current or past issue in Santaquin that you are passionate about and how you feel your appointment as a City Council member can impact that issue.

I think our current biggest issue is the growth of our city and how that is effecting us all. Water, emergency services for fire, police, and ambulance. Also where and how to change city ordinances to continue to attract business and protect our agricultural heritage, without crippling us for future possibilities. These are the things that come to mind as I think about this question. I have worked onsite for state agencies, and with city, state, and federal organizations in my professional life. I know that it takes patience and perserverance to get things done as there are so many laws, regulations, and other items that need to be considered. I can do that and also represent my neighbors that live here.

Mike Weight

567 Summit Trails, Santaquin, UT 84655

816-803-3823

mike.weight@gmail.com

Career Summary

A highly skilled team leader with over 20 years experience working with and leading technical teams in corporate IT environments. Proven collaboration skills with senior management, Information Technology, and multiple business units implementing new software and systems, problem solving, testing, and training.

- Team Leader
- System Documentation
- Process Improvement
- Server OS
- Troubleshooter
- Communicator
- Desktop OS
- Business Enabler
- System Management

Career History:

Adobe, Lehi, UT

May 2016 - Present

Customer Success Engineer - May, 2016 – Present

Create, manage, and maintain a managed service environment running AEM on Redhat Linux in AWS, for assigned customers. Single point of contact for support and all other operations needed within a managed service environment. Customer set includes fortune 100 and 500 customers. Managed customer relationship and infrastructure running RedHat Linux and Adobe Experience Manager, for content management and serving of customer content and websites.

- Successfully managed the customer upgrade process for multiple customers resulting in a better upgrade experience and reducing costs.
- Maintained customer relationships, service, and environments in such a way that they all renewed their contracts and even expanded them to provide more revenue.

Brigham Young University, Provo, UT

November 2014 - April 2016

Linux Platform Engineer - November, 2014 – April 2016

Linux platform team, installing configuring and maintaining Linux server environment for 1000+ Red Hat Linux servers. Research and build of Docker and Kubernetes environment for both on premise and AWS cloud install.

- Built and maintained the Docker and Kubernetes environments supporting the CI/CD development teams.
- Created Atomic host infrastructure installation and maintenance scripts to automate processes for the Docker and Kubernetes clusters.
- Created routes and configurations for AWS that facilitated the use of AWS for research projects for the CI/CD pipelines.

Novell Inc., Provo, UT

April 2008 - November 2014

Senior Technical Support Engineer - April, 2012 – November 2014

Top tier technical support, facilitating bug fixes and liaison with customers and developers. Supporting Novell ZENworks and dealing with customer environments supporting 30,000+ seats.

- Author and/or editor of 96 Technical Information Documents (TIDs) providing configuration and support information for Novell ZENworks product suite. Resulting in code fixes for the software and improved customer communication.
- Developed and presented training at Advanced Technical Training Live conference showing best practices and top issues of ZENworks product suite. Training presented was rated above average by attendees who filled out the training surveys.
- Documented, reported, and helped to resolve 27 defects in the Novell ZENworks suite. This work resulted in code fixes and improvements to the capabilities within the ZEN suite.

Advantage Support Engineer - April, 2008 – April, 2012

Assigned support contact for high level customers in the large and very large customer base usually managing 5,000+ devices. Supported products were Novell eDirectory, Identity Manager, and ZENworks.

- Led the team in number of Service Requests (SRs) satisfactorily resolved. Achieving a satisfactorily closed issue rate of 15-20% more calls than the team average.
- Learned and supported 2 new products, Identity Manager and ZENworks, to fill in gaps on the support team. Resulting in 4 hour response time, instead of 6-8 hours for this customer set.

Assurant Employee Benefits, Kansas City, MO

October, 2006 – April, 2008

Team Leader Delivery Services - October, 2006 – April, 2008

Team leader for tier 3 support and application packaging and distribution team. Supporting and managing the desktop devices and software packaging and delivery systems for 37 offices across the United States. Supported products were Windows desktop devices, Linux, NetWare, and Windows servers.

- Created and implemented a training plan to educate the delivery services team on newer versions of tools used, every team member trained and skill sets strengthened. This decreased the time to package each software deployment by a day on the average.
- Led implementation and migration to a single updated version of delivery and management software for 37 offices throughout the United States. This allowed a single package to deliver software to be used across the organization instead of having to package the software multiple times for multiple locations. The overall reduction in packaging went from creating 5 or more packages to 1.

Novell Inc., Provo, UT

May 2002 – October 2006

IT Services Team Lead - January, 2006 – October, 2006

Team lead for the managed services team tasked with the management and upgrade of a 5000+ user email and network operating system infrastructure.

- Implemented new hardware infrastructure to consolidate servers in over 30 locations, into business continuity clusters located in 2 datacenters for service and data redundancy. Eliminating the travel to the many locations and providing greater uptime for the services. Uptime previous to the transition was less than 95% and was increased to 99.999%.
- Migrated 5000+ users from old email system to new, including server hardware, OS, software, and desktop software. Resulting in client load time reduction of up to 60%, and the ability to backup and manage the data to fulfill long term storage and retrieval requirements.
- Implemented server and service monitoring system to provide guaranteed SLA for critical services within the environment. Resulting in exceeding a targeted 99.999% uptime for mail and file servers, previous uptime was less than 95%.

Dedicated Support Engineer - April, 2005 – January, 2006

Novell Inc., Provo, UT

Single point of contact for all Novell support needs for state agency.

- Documented and helped to define the weaknesses in the current systems and suggested updates where needed. These suggestions resulted in the customer purchasing a managed services contract worth over two million dollars.
- Collaborated with the customer's IT staff to implement new data sync processes to provide data backups and availability. This resulted in a consolidated backup system that allowed same day restores of data, instead of the standard 1-2 business days.

Service Account Manager - May, 2002 – April, 2005

Novell Inc., Provo, UT

Customer support liaison for 32 enterprise accounts overseeing their technical support needs related to their Novell products. Documented and presented quarterly reports with customer support cases showing products, processes, services, and skills that could be implemented or better implemented to meet the business' needs

- Collaborated with sales teams to present support solutions to customers resulting in contract renewals and upgrades for both software and services.
- Collaborated with customers and helped to show areas of training that would help them to better implement and utilize their systems. This resulted in the purchase of training and consulting services.

Education and Certifications

Master CNE and CDE Certification

Novell Training Services, Novell Inc., Provo, Utah

CompTIA IT Project+ Certified Professional

CompTIA

Bachelor of Science, Information Technology

University of Phoenix, Kansas City, MO