



# TRANSIT ADVISORY BOARD MEETING

Wednesday, July 10, 2024 at 5:30 PM  
Operations Center

## AGENDA

---

---

### TO ATTEND THE MEETING IN-PERSON:

Come to the Transit Operations Building - 16610 Champion Way, Sandy, OR 97055

### TO ATTEND THE MEETING ONLINE VIA ZOOM:

Please use this link: <https://us02web.zoom.us/j/82632206386>

or by phone: (253) 215-8782; Meeting ID: 826 3220 6386

### ROLL CALL

### APPROVAL of the March Minutes and June Agenda

1. Approval of Minutes

### CITY COUNCIL LIAISON

### NEW BUSINESS

Triennial Audit

Grant Management and Financials

Ridership Updates

GM Operations Update

### OLD BUSINESS

Capital Projects

### NEIGHBOR UPDATES

### PUBLIC COMMENT

### ADJOURN

Next Meeting

Wednesday, September 18, 2024

5:30 pm-7:00 pm

The Operations Center

16610 Champion Way

Sandy, OR 97055

Americans with Disabilities Act Notice: Please contact Sandy City Hall, 39250 Pioneer Blvd. Sandy, OR 97055 (Phone: 503-668-5533) at least 48 hours prior to the scheduled meeting time if you need an accommodation to observe and/or participate in this meeting.



## MINUTES

### Transit Advisory Board Meeting

5:30 pm - 7:00 pm

Wednesday, March 20, 2023

Click [here](#) for Virtual Meeting Via Zoom

1. **ROLL CALL** Andi Howell, Berenice Tynan, Chuck Lowe , Heather Michet, Joseph Lowe, Muna Rustam, Nancy Payne, Rebecca Hanset , Roxy Lowe, Tamara Darnell
  
2. **APPROVAL of the December Minutes and the March Agenda**  
 Motion to approve December Minutes and March Agenda by Roxy Lowe and seconded by Berenice Tynan
  
3. **CITY COUNCIL LIAISON** None
  
4. **NEW BUSINESS**
  - 4.1. **Cares Act Grant** Sandy transit has been awarded \$398,000 for service.
  - 4.2. **Route Updates and Ridership** Current ridership numbers for SAM Gresham and Estacada routes are down from last year. Sam Rides and Ed service numbers continue to climb.
  - 4.3 **New Cutaways**  
 SAM's new cutaway vehicles are wonderful and do extremely well on gas.
  
5. **5.1 GM Operations Update**  
 MV continues to hire new drivers, they will have a booth at the Sandy Community Center job fare on April 16, 2024.
  
6. **OLD BUSINESS**
  - 6.1. **Capital Projects** Sandy city employees have met with MWA's architect team numerous times to discuss the remodel of the Operation Center. MWA has presented the city with three different remodel suggestions to work with and to help support all departments in the building.
  - 6.2. **New Clackamas Town Center Route & Business Advertisement (added to Agenda)** Suggestions made were to disburse schedules at neighborhood apartment complexes & businesses along the route.
  - 6.3. **Sandy Library Outreach Vehicle (added to Agenda)**

Rebecca Hanset with Sandy Library came and requested board support for the project. They would like to purchase a vehicle to serve the greater cornering communities of Sandy such as Boring and Government Camp. The request for support from the Board was endorsed.

**7. NEIGHBOR UPDATES**

MHX ridership numbers are currently climbing but continue to be lower than pre-pandemic levels.

**8. PUBLIC COMMENT**

None

**9. ADJOURN by Heather Michet at 7:20 pm.**

**9.1. Next Meeting**

**5:30 pm – 7:00 pm**

**Wednesday, June 26, 2024**

**The Operations Center**

**16610 Champion Way**

**Sandy, OR 97055**

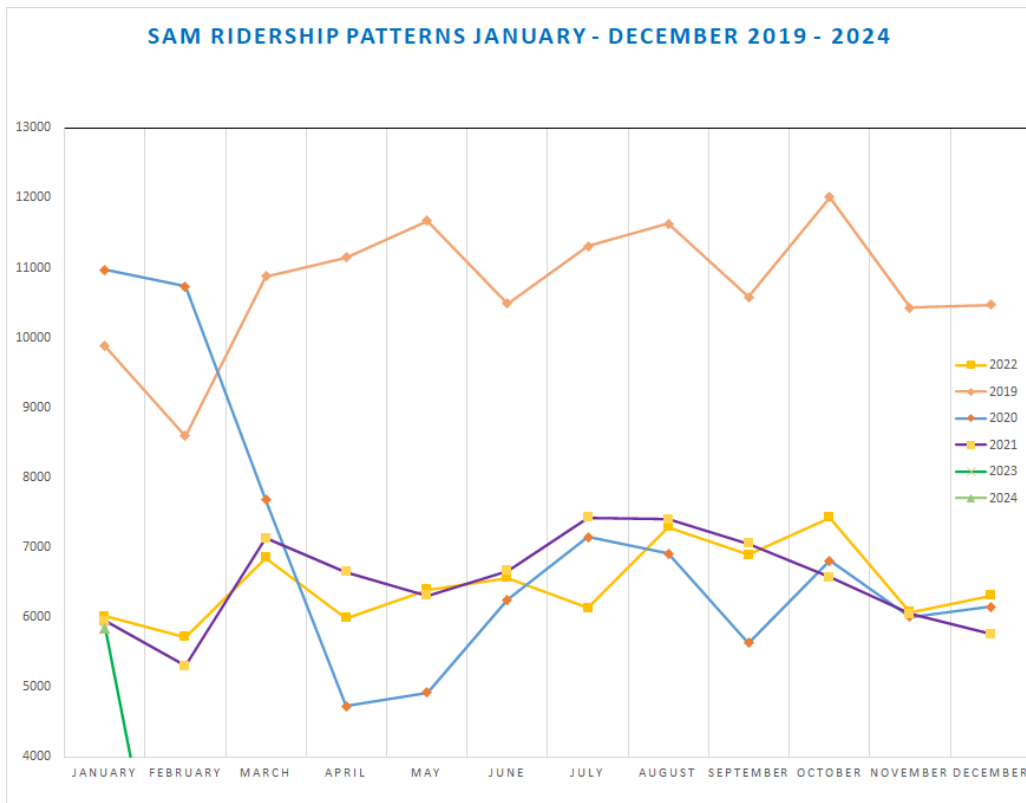
# Transit Staff Report – January 2024



# SANDY AREA METRO

From the Program Administrator

## Ridership



The ice storms in January impacted ridership, with many individuals unable to leave their homes due to hazardous conditions. Consequently, there was a decrease in the number of people utilizing public transportation services. Additionally, the adverse weather conditions resulted in operational challenges that lead to limited service availability during that period.

Despite the challenges, overall ridership only declined by 18.7% compared to January 2023, providing 5,846 rides. SAM-Gresham had 4,406 passengers in January, a decrease of 16.7%. Estacada experienced a 52.6% decrease and the Shopper Shuttle decreased by 26.81%. Despite the inclement weather the new SAM CTC route provided 71 rides!

SAM rides provided 648 rides, a decrease of 17.14%. The ED program however, increased by 27.42%. This is likely due to the fact that much of the limited service was outside of the ED program hours.

### **The Clackamas Town Center Route Launch**



While the inclement weather postponed the Clackamas Town Center Launch party it didn't deter drivers from beginning the route. Despite the midmonth start and some limited service we provided 71 rides to passengers!

As a bonus, the first 50 riders were entered into a raffle to win a year-long SAM pass and a gift card to a local business. Billy P., a regular SAM rider, was one of our lucky winners! He is a regular SAM rider and having a direct route to his work significantly improves his commute,

saving him both time and money. This is just one of the many ways this regional connection is a vital part of the Sandy community.

### **Clackamas County Partnership**

In January 2024, SAM brought in \$4,422.34 from the oversight of Mt. Hood Express. The revenue from medical rides was \$5,069.54. Total earnings from the Clackamas County partnership were \$9,491.88.

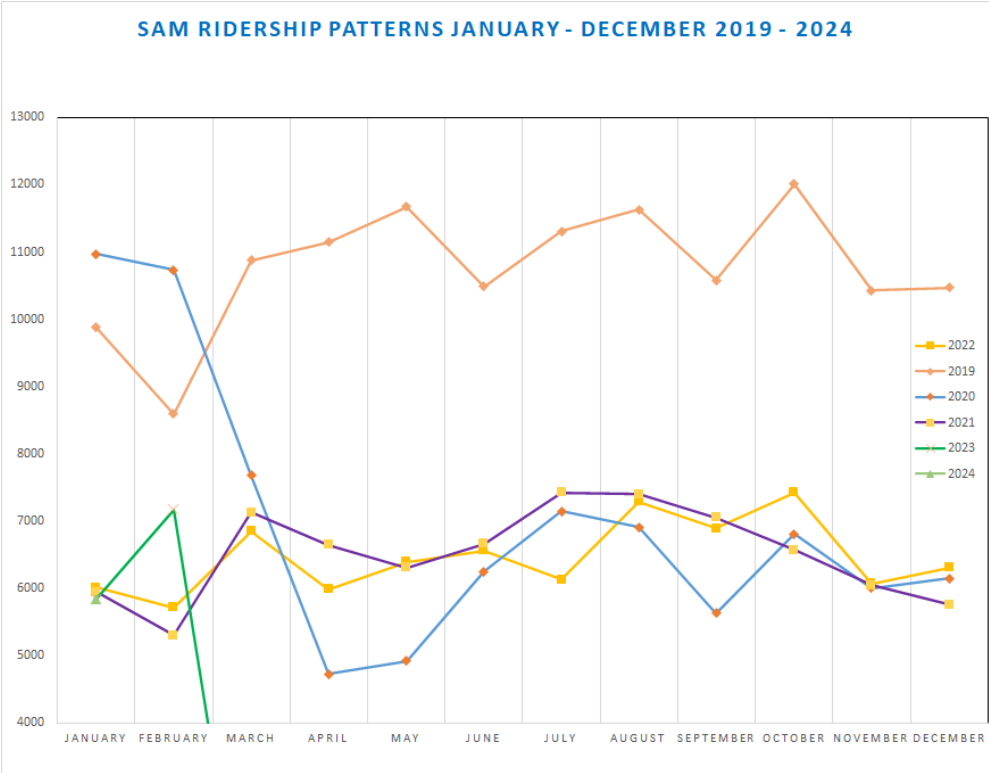
# Transit Staff Report – February 2024



# SANDY AREA METRO

From the Program Administrator

## Ridership





Ridership is on the rise!! In February, SAM provided a total of 7,173 rides a 15.43% increase over February 2023. SAM-Gresham increased by 15.23%, providing 5,394 rides. SAM-Estacada did see a decline of 39.11% with 246 riders. The Clackamas Town Center route continues to grow with 126 riders. The shopper Shuttle grew by 27.21%, transporting 561 passengers.

SAM rides grew by 17.4% providing 749 rides in February of 2024. The Ed program provided 97 rides, almost doubling ridership with a 94% increase!

### **Clackamas County Partnership**

In February 2024, SAM brought in \$4,422.34 from the oversight of Mt. Hood Express. The revenue from medical rides was \$6,240.83. Total revenue for February was \$10,663.17.

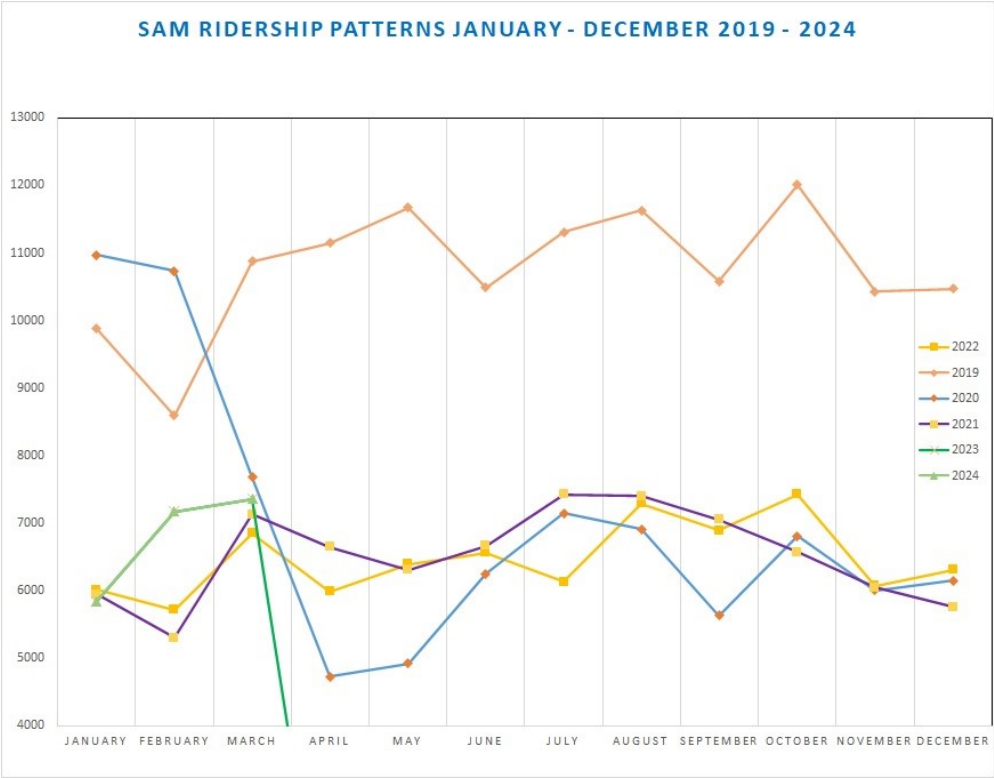
# Transit Staff Report – March 2024



# SANDY AREA METRO

From the Program Administrator

## Ridership



Ridership is still down from pre-pandemic ridership but continues to remain steady with some slight fluctuations. Overall ridership decreased by 8.3% compared with March of 2023. SAM-Gresham provided 5,390 rides, a decrease of 10.47%. SAM-Estacada provided 237 rides, declining by 54.68%. The Shopper Shuttle provided 595 rides, a 5.1% decrease. The Clackamas Town Center route ridership continues to double in growth. In the month of March we provided 278 rides!

SAM *rides* provided 796 ride, a 0.13% increase. ED provided 66 rides, a 4.76% increase from March 2023. This continues to be a valuable transportation resource for the residents of Sandy. The decrease is due in part to the workforce continuing to telecommute. In addition, as families vacation during spring break they may suspend their normal commuting patterns.

### **New Marketing Materials**

The Clackamas Town Center route has been added to the new schedules (see below). The result is a cleaner, streamlined route map that provides easy to understand SAM routes and times as well as the regional connectivity for the community!

Staff also created eye-catching channel cards that will be featured inside both SAM and MHX buses, showcasing the routes for easy reference.

Keep an eye out for the new “Making Connections” banner at the Sandy Transit Center! SAM is committed to ensuring that citizens are fully aware of the transportation options available, making travel more convenient and accessible for everyone.



Call us, we'll pick you up! Anyone can ride! WEEKDAYS 5:30 AM - 9:00 PM SATURDAY 10:15 AM - 4:30 PM Call for a reservation: (503) 668-3466

### CLACKAMAS

Clackamas Town Center, Labor Medical, 172nd Ave

### GRESHAM

Gresham Transit Center

### HAPPY VALLEY

Boring Post Office, Wally Rd

### DAMASCUS

Damascus Gateway

### BORING

Boring Post Office, Wally Rd

### Sandy to Clackamas Town Center

MONDAY - SATURDAY / LUNES - SÁBADO

DEPART		ARRIVE					DEPART					ARRIVE				
Start	End	Clackamas Town Center	Edgar Medical	Wisham St. City C.	Clack. Ave.	22nd Ave.	Clackamas Town Center	Edgar Medical	Wisham St. City C.	Clack. Ave.	22nd Ave.	Clackamas Town Center	Edgar Medical	Wisham St. City C.	Clack. Ave.	22nd Ave.
5:45	5:57	4:00	6:51	6:51	6:28	6:28	6:54	7:06	7:30	7:36	7:20	7:30	7:40	7:40	7:40	7:40
6:45	6:57	5:00	6:51	6:51	6:28	6:28	6:54	7:06	7:30	7:36	7:20	7:30	7:40	7:40	7:40	7:40
7:45	7:57	6:00	6:51	6:51	6:28	6:28	6:54	7:06	7:30	7:36	7:20	7:30	7:40	7:40	7:40	7:40
8:45	8:57	7:00	6:51	6:51	6:28	6:28	6:54	7:06	7:30	7:36	7:20	7:30	7:40	7:40	7:40	7:40
9:45	9:57	8:00	6:51	6:51	6:28	6:28	6:54	7:06	7:30	7:36	7:20	7:30	7:40	7:40	7:40	7:40

The route does not operate on New Year's Day, Memorial Day, Independence Day, Labor Day and Christmas Day.

### Sandy Local & Gresham Express\*

MONDAY - FRIDAY / LUNES - VIERNES

Local		EXPRESS		Local	
DEPART	ARRIVE	DEPART	ARRIVE	DEPART	ARRIVE
5:30	5:35	5:56	6:00	6:05	6:05
6:00	6:05	6:26	6:30	6:35	6:35
6:30	6:35	6:56	7:00	7:05	7:05
7:00	7:05	7:26	7:30	7:35	7:35
7:30	7:35	7:56	8:00	8:05	8:05
8:00	8:05	8:26	8:30	8:35	8:35
8:30	8:35	8:56	9:00	9:05	9:05
9:00	9:05	9:26	9:30	9:35	9:35
9:30	9:35	9:56	10:00	10:05	10:05
10:00	10:05	10:26	10:30	10:35	10:35
10:30	10:35	10:56	11:00	11:05	11:05
11:00	11:05	11:26	11:30	11:35	11:35
12:30	12:35	12:56	13:00	13:05	13:05
12:30	12:35	12:56	13:00	13:05	13:05
12:30	12:35	12:56	13:00	13:05	13:05
1:00	1:05	1:26	1:30	1:35	1:35
1:30	1:35	1:56	2:00	2:05	2:05
2:00	2:05	2:26	2:30	2:35	2:35
2:30	2:35	2:56	3:00	3:05	3:05
3:00	3:05	3:26	3:30	3:35	3:35
3:30	3:35	3:56	4:00	4:05	4:05
4:00	4:05	4:26	4:30	4:35	4:35
4:30	4:35	4:56	5:00	5:05	5:05
5:00	5:05	5:26	5:30	5:35	5:35
5:30	5:35	5:56	6:00	6:05	6:05
6:00	6:05	6:26	6:30	6:35	6:35
6:30	6:35	6:56	7:00	7:05	7:05
7:00	7:05	7:26	7:30	7:35	7:35
7:30	7:35	7:56	8:00	8:05	8:05
8:00	8:05	8:26	8:30	8:35	8:35
9:00	9:05	9:26	9:30	9:35	9:35

\*The route to Damascus operates on other days too. Memorial Day, Independence Day, Labor Day, and Christmas Day. Monday & operates out of Sandy's New Post Bay Memorial Day, Independence Day, Labor Day, & Christmas Day.

### Shopping Shuttle

MONDAY - SATURDAY / LUNES - SÁBADO

DEPART		ARRIVE										
Departure Center	End	Sandy Heights	Capitol Park	Burns	Gay	McCormack Drive	Cedar Ridge	Sandy High School	Sandy	Sandy Market	Feed Store	Sandy Center
12:30	12:31	12:35	12:42	12:47	12:51	12:54	1:01	1:08	1:14	1:16	1:18	1:20
1:30	1:31	1:35	1:42	1:47	1:51	1:54	2:01	2:08	2:14	2:16	2:18	2:20
2:30	2:31	2:35	2:42	2:47	2:51	2:54	3:01	3:08	3:14	3:16	3:18	3:20
4:00	4:01	4:05	4:12	4:17	4:21	4:24	4:31	4:38	4:44	4:46	4:48	4:50
5:30	5:31	5:35	5:42	5:47	5:51	5:54	6:01	6:08	6:14	6:16	6:18	6:20
6:30	6:31	6:35	6:42	6:47	6:51	6:54	7:01	7:08	7:14	7:16	7:18	7:20

### Sandy & Estacada SAM

MONDAY - SATURDAY / LUNES - SÁBADO

DEPART		ARRIVE								DEPART		ARRIVE												
Sandy TC	Longwood	Estacada	Estacada	Estacada	Estacada	Estacada	Estacada	Estacada	Estacada	Estacada	Longwood	Sandy TC	Sandy TC	Longwood	Estacada	Estacada	Estacada	Estacada	Estacada	Estacada	Longwood	Sandy TC		
7:00	7:03	7:05	7:09	7:22	7:30	7:31	7:48	7:52	7:57															
10:30	10:33	10:35	10:49	10:52	11:00	11:03	11:18	11:22	11:27															
3:00	3:03	3:05	3:19	3:22	3:30	3:33	3:48	3:52	3:57															
5:00	5:03	5:05	5:19	5:22	5:30	5:33	5:48	5:52	5:57															
6:30	6:33	6:35	6:49	6:52	7:00	7:03	7:18	7:22	7:27															

The route does not operate on New Year's Day, Memorial Day, Independence Day, Labor Day, and Christmas Day. Monday & operates out of Sandy's New Post Bay Memorial Day, Independence Day, Labor Day, & Christmas Day.

**Track Your Ride In Real Time**

Download the PandaGo app to know bus location in real-time, estimated arrival, vehicle, boarding amenities and ADA accessibility. Download the app and search for City of Sandy!

Descarga PandaGo Aplicación de Información en vivo en tu dispositivo. Disponible en Google Play o Apple Store o escanea el código QR a continuación.

**Schedule times may vary by as much as 5 mins.**  
Los tiempos del programa pueden variar hasta en 5 mins.

The New Buses are Ready to Roll



SAM has two new buses serving the City of Sandy! Through the STIF Regional Coordination we received \$250,000 in funding to secure the buses. They were purchased so that SAM could launch the Clackamas Town Center route with a Gillig without compromising other routes. We now have two additional buses that are large enough to serve all SAM routes but the cost is half the price of purchasing one new Gillig!

### **Sandy-Clackamas County Partnership**

In March 2024, SAM brought in \$4,422.34 from the oversight of Mt. Hood Express. The revenue from medical rides was \$6,716.13. Total earnings from the Clackamas County partnership were \$11,138.47.