

# TOWN COUNCIL REGULAR MEETING

Tuesday, February 17, 2026 at 6:00 PM

RUTH TOWN HALL

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## AGENDA

**CALL TO ORDER**

**INVOCATION**

**ROLL CALL**

**AGENDA ADOPTION**

**GUEST SPEAKERS**

**COMMUNITY FORUM**

**APPROVAL OF LAST MEETING'S MINUTES**

1. Approval of Last Meetings Minutes- attached

**OLD BUSINESS**

2. Update on the Mall area surveys/schematics-preliminary surveys attached.
3. Spring Fling-Jenny and David are working on this item.

**COMMITTEE REPORTS**

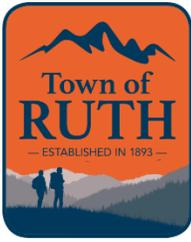
4. Financial Reports attached; Amendment Ordinance recommendation also attached.

**NEW BUSINESS**

5. Town building and grounds update-See attached quote for bringing our attic insulation up to code.
6. Amie will inform the board of the latest FOIA requests.

**ADJOURNMENT**

*In accordance with the Americans with Disabilities Act, persons who need accommodation to attend or participate in this meeting should contact Town Hall at (828) 287-7943 within 48 hours prior to the meeting to request such assistance.*



# JANUARY TOWN COUNCIL MEETING

Tuesday, January 20, 2026 at 6:00 PM

RUTH TOWN HALL

## MINUTES

### CALL TO ORDER

David Called Meeting to Order

### INVOCATION

David offered an Invocation.

### ROLL CALL

Participating from Local Government are Mayor Guy, Commissioners Goode and Piper, Town Manager Hanaway

### AGENDA ADOPTION

Amie asked the board to consider amending the proposed agenda to include one new item of business. Nick made a motion to adopt amended agenda. Jenny seconded. Passes unanimously.

### GUEST SPEAKERS

1. Town Auditor attending via electronic link to review audit report with the Board.  
C. Randolph presented the audit report to the Board reviewing the highlights. She highlights the terrific report, no FPIC's to respond to; She communicates to the Board what a terrific year we had. She thanked the Board for the opportunity as well as sharing with the Board Amie's competence.

### COMMUNITY FORUM

No Citizens in attendance.

### APPROVAL OF LAST MEETING'S MINUTES

2. Last Meeting's Minutes attached  
No changes, deletions, additions to minutes, they stand as presented.

### OLD BUSINESS

3. Stop Sign Project is underway. Awaiting supplies and manpower.  
Nothing to report tonight as awaiting materials and labor.
4. Town of Ruth Sign Project is underway, awaiting revisions to designs.  
No updates tonight as we are awaiting revised renderings. Jenny inquired about the specific signs being revised. She commented the best sign is what we call the sailboat sign. Jenny reminded after sign installation she's interested in the "rose bud project" proceeding, with volunteered manpower already in place. Amie mentioned a ground cover she had seen, wondering if it might be a lower maintenance, more durable option. It was a low ground cover, looked like ivy, purple/green/bluish in color, gorgeous and holding up in these temperatures. David also mentioned adding back the wildflowers on the trail bank.
5. Street Parking-Amie has received zero feedback from improvements or lack there of since previous meeting.  
Assume all is good as we have had no feedback to the contrary. David said the area is still being patrolled. He shared they are cracking down across the County and Ruth is in the rotation.
6. Trailhead litter problems- Amie awaiting measurements from David so she can price options for Board approval.

Awaiting measurements for opening so solutions might be offered for Board approval. David shared the litter has appeared again. We need a solution. He will measure.

7. Trail Safety and Surveillance Project-This has many layers, it is underway with a vendor meeting today, another before month's end.

Amie met with a surveillance company today. They walked the trail for quoting purposes. It wasn't a job this vendor felt his company could handle, however he works with others whom he will refer. Once potential vendors referred, Amie will reach out to explore options.

## COMMITTEE REPORTS

8. Financials-Reports forwarded earlier are attached for review. Amie will discuss highlighted items.

Amie reviewed the financials, first directing the Board to the Property Tax Collection line item. She verified with Rutherfordton Finance Officer they did receive a different value from the County Tax Office prior to billing; billing invoice is correct. Upon this verification, Amie contacted the County Tax Manager on 1/8/26 for explanation. It was communicated the Manager is still on leave, however, they are in communication with him and he will have an answer. Today is 1/20/26, still no feedback. Amie will reach out again for follow-up. Amie highlighted the Fire Tax line item account will also need revision as it is based on the County valuation number. Once she hears back from the County, she will present a Budget Amendment Ordinance to the Board for approval.

Jenny reminds about a Spring Fling and would like to see this proceed. Amie will add it to next month's agenda. Amie reminded the Board they should submit they're agenda requests a week before the meeting.

## NEW BUSINESS

9. Roadway Concerns-Surveying roadways in order of need will be underway soon. No repairs will be done during winter months.

We are scheduled for street review in order of need, however it won't be active until the weather warms. List will be provided to board with quotes as soon as appraisal is complete.

10. Right of Ways-Andrew Brunette sent final pictures 1/10/26, haven't received pictures from Megan Seals for other areas of concern. Amie has forwarded received pictures for quoting while awaiting exact demarcations of easements.

Awaiting clarification of right of way easements. Assessments of interference being documented as we wait for measurements. Amie has and will circulate areas of concern for quote while awaiting exact easement distances. Amie will reach out to surveyors for review as well.

11. Trail Safety Wiring/Tunneling Project-Attached is a ballpark quote Amie will discuss the details as she knows them to date.

Amie highlighted this tunneling project will be fine tunned to show materials, machinery, manpower. It is a detailed and laborious job. The main stimulus for this is safety and liability. As the quote is fine tunned she will supply the detailed itemization. This is general ballpark for Board review, discussion, potential approval. Details of tunneling include equipment/machinery, the wire for distances necessary, the panels in need of upgrade, pouring concrete anchoring floodlights. Amie mentioned this would also be supportive for any surveillance and lighting equipment, anything requiring wiring and power in the future, not exclusive to Christmas. Amie referenced the line items where we have budgeted for these safety upgrades. Amie talked about the layers for this project, David talked about the layers. Goode made a motion to proceed, Piper seconded. Passes unanimously. Amended agenda Item is a quote from WNC Surveillance to upgrade our faulty Town Hall equipment and upgrade the hub which will include expansion slots should they be necessary. The quote was circulated for details. Goode made a motion to approve quote, Piper seconded, passes unanimously.

12. Hazard Mitigation Plan Review-Amie will review this item. See attached template resolution.

Amie will dig deeper into this, talk to the company assisting, forward to the lawyer for proofing and reassurance. David comments he is very familiar and comfortable with this template, he feels it can't hurt to have lawyer look, however he doesn't feel it's necessary. Amie will customize and send for signature and forward to appropriate parties.

## ADJOURNMENT

Nick made a motion to adjourn, Jenny seconded, passes unanimously.

*In accordance with the Americans with Disabilities Act, persons who need accommodation to attend or participate in this meeting should contact Town Hall at (828) 287-7943 within 48 hours prior to the meeting to request such assistance.*

Type	Disp Acct	Budget	YTD	Variance	Pr	Item 4.
Type: Revenues						
Revenues	10-250-01 Unearned Revenue	\$0.00	\$0.00	\$0.00		0.00%
Revenues	10-282-01 Late List Penalty Current	\$0.00	\$7.48	\$7.48		0.00%
Revenues	10-282-02 Late List Penalty Prior	\$0.00	\$0.62	\$0.62		0.00%
Revenues	10-300-00 Revenues	\$0.00	\$0.00	\$0.00		0.00%
Revenues	10-301-00 Current Taxes	\$204,717.08	\$89,996.84	(\$114,720.24)		43.96%
Revenues	10-301-01 Taxes - Prior Years	\$0.00	\$2,321.06	\$2,321.06		0.00%
Revenues	10-302-00 Interest and Penalties	\$0.00	\$0.00	\$0.00		0.00%
Revenues	10-329-00 Interest Earned on Invest	\$5,270.00	\$3,504.84	(\$1,765.16)		66.51%
Revenues	10-329-01 Interest Earned Powell Bill	\$110.00	\$89.66	(\$20.34)		81.51%
Revenues	10-335-00 Miscellaneous Revenues	\$0.00	\$0.00	\$0.00		0.00%
Revenues	10-336-00 Current Personal Auto Taxes	\$10,123.18	\$8,638.49	(\$1,484.69)		85.33%
Revenues	10-336-01 Personal Auto Prior Years	\$0.00	\$0.00	\$0.00		0.00%
Revenues	10-337-00 NC Franchise Tax	\$0.00	\$0.00	\$0.00		0.00%
Revenues	10-343-00 Powell Bill Allocation	\$16,000.00	\$15,219.55	(\$780.45)		95.12%
Revenues	10-367-02 Sales & Use Tax Dist	\$60,500.00	\$48,109.84	(\$12,390.16)		79.52%
Revenues	10-367-03 NC Franchise & Utility TD	\$13,300.00	\$9,654.25	(\$3,645.75)		72.59%
Revenues	10-367-04 Solid Waste Disposal Tax Dist.	\$300.00	\$132.28	(\$167.72)		44.09%
Revenues	10-380-01 Sign Permit Payment	\$0.00	\$0.00	\$0.00		0.00%
Revenues	10-385-01 Hall Rental Fees	\$0.00	\$50.00	\$50.00		0.00%
Revenues	10-399-00 Appro.Fund Balance	\$0.00	\$0.00	\$0.00		0.00%
Revenues	10-399-01 Current Landfill Fees	\$33,880.00	\$28,709.53	(\$5,170.47)		84.74%
Revenues	10-399-02 Landfill Fees Prior	\$0.00	\$471.21	\$471.21		0.00%
Revenues	10-399-51 ARP Funding	\$0.00	\$0.00	\$0.00		0.00%
		\$344,200.26	\$206,905.65	(\$137,294.61)		60%
Type: Expenses						
Expenses	10-400-00 Expenses	\$0.00	\$0.00	\$0.00		0.00%
Expenses	10-409-00 NC Sales Tax	\$1,800.00	\$891.17	\$908.83		49.51%
Expenses	10-409-01 Sales Tax Other	\$80.00	\$67.65	\$12.35		84.56%
Expenses	10-409-02 S/H Freight	\$400.00	\$0.00	\$400.00		0.00%
Expenses	10-410-00 Mayor's Salary	\$387.54	\$258.40	\$129.14		66.68%
Expenses	10-410-01 Commissioner's Salary	\$646.00	\$384.46	\$261.54		59.51%
Expenses	10-410-02 Tax Collection & Clerk Ex	\$23,600.04	\$15,733.36	\$7,866.68		66.67%
Expenses	10-410-03 Legal	\$5,000.00	\$0.00	\$5,000.00		0.00%
Expenses	10-410-04 Professional Services	\$10,200.00	\$10,112.97	\$87.03		99.15%
Expenses	10-410-06 FICA Expense	\$2,000.00	\$0.00	\$2,000.00		0.00%
Expenses	10-410-10 Election Expense	\$0.00	\$600.14	(\$600.14)		0.00%
Expenses	10-410-11 Town Employee Education	\$1,000.00	\$0.00	\$1,000.00		0.00%
Expenses	10-410-13 Utilities/CityHall/Mall	\$4,000.00	\$1,898.04	\$2,101.96		47.45%

Type	Disp Acct	Budget	YTD	Variance	Pr	Item 4.
Expenses	10-410-15 Maint/Repairs-Bldg&Ground	\$17,500.00	\$449.58	\$17,050.42		2.57%
Expenses	10-410-16 Maint/Repair-Equipment	\$1,000.00	\$25.00	\$975.00		2.50%
Expenses	10-410-26 Advertising	\$300.00	\$114.40	\$185.60		38.13%
Expenses	10-410-33 Dept.Materials & Supplies	\$1,469.94	\$3,213.54	(\$1,743.60)		218.62%
Expenses	10-410-53 Dues & Subscriptions	\$25,000.00	\$23,528.57	\$1,471.43		94.11%
Expenses	10-410-54 Insurance & Bonds	\$8,648.75	\$7,356.39	\$1,292.36		85.06%
Expenses	10-410-57 Miscellaneous Expense	\$0.00	\$50.00	(\$50.00)		0.00%
Expenses	10-410-58 Christmas Decorations	\$30,000.00	\$12,512.50	\$17,487.50		41.71%
Expenses	10-410-59 Downtown Beautification	\$1,000.00	\$0.00	\$1,000.00		0.00%
Expenses	10-410-60 Town Hall Furnishings	\$551.31	\$551.31	\$0.00		100.00%
Expenses	10-410-70 Town Grounds	\$2,000.00	\$2,000.00	\$0.00		100.00%
Expenses	10-410-76 Captial Outlay-Technology	\$0.00	\$0.00	\$0.00		0.00%
Expenses	10-420-01 CARES Expenditure account	\$0.00	\$0.00	\$0.00		0.00%
Expenses	10-510-71 Capital Outlay Land	\$0.00	\$0.00	\$0.00		0.00%
Expenses	10-510-72 Capital Outlay Building	\$0.00	\$0.00	\$0.00		0.00%
Expenses	10-510-73 Capital Outlay Other Imp	\$31,500.00	\$0.00	\$31,500.00		0.00%
Expenses	10-510-74 Capital Outlay Equipment	\$30,194.11	\$0.00	\$30,194.11		0.00%
Expenses	10-510-75 Capital Outlay Technology	\$10,000.00	\$0.00	\$10,000.00		0.00%
Expenses	10-530-00 Fire Department	\$0.00	\$0.00	\$0.00		0.00%
Expenses	10-530-45 FireDept.Contr.Serv-Calls	\$71,613.42	\$59,414.45	\$12,198.97		82.97%
Expenses	10-530-46 Tree Removal	\$1,000.00	\$0.00	\$1,000.00		0.00%
Expenses	10-560-00 Street Department	\$0.00	\$0.00	\$0.00		0.00%
Expenses	10-560-13 Utilities-Street Lights	\$10,393.99	\$5,299.88	\$5,094.11		50.99%
Expenses	10-560-14 Utilities-Signal Lights	\$50.00	\$0.00	\$50.00		0.00%
Expenses	10-560-15 Maint/Rep-Existing Street	\$15,000.00	\$0.00	\$15,000.00		0.00%
Expenses	10-560-16 Snow & Ice Removal	\$2,000.00	\$0.00	\$2,000.00		0.00%
Expenses	10-560-17 Traffic Control	\$0.00	\$0.00	\$0.00		0.00%
Expenses	10-560-18 Drainage & Storm Sewer	\$0.00	\$0.00	\$0.00		0.00%
Expenses	10-560-19 Curb & Gutter	\$0.00	\$0.00	\$0.00		0.00%
Expenses	10-560-20 Bikeways	\$1,000.00	\$0.00	\$1,000.00		0.00%
Expenses	10-560-21 Sidewalks	\$0.00	\$0.00	\$0.00		0.00%
Expenses	10-560-22 Greenways	\$500.00	\$0.00	\$500.00		0.00%
Expenses	10-560-25 Town Hall Mowing & beautification	\$675.00	\$0.00	\$675.00		0.00%
Expenses	10-560-26 Helene Storm Damage Cleanup and Recovery	\$0.00	\$0.00	\$0.00		0.00%
Expenses	10-560-33 Dept. Materials & Supplie	\$0.00	\$1,300.00	(\$1,300.00)		0.00%
Expenses	10-560-45 Contr.Serv.-FireHydrants	\$0.00	\$0.00	\$0.00		0.00%
Expenses	10-580-00 Sanitation Department	\$0.00	\$0.00	\$0.00		0.00%
Expenses	10-580-33 Sanitation-Dept.Mat.&Supp	\$0.00	\$0.00	\$0.00		0.00%

Type	Disp Acct	Budget	YTD	Variance	Pr	Item 4.
Expenses	10-580-44 Recycle Contracted Servic	\$0.00	\$0.00	\$0.00		0.00%
Expenses	10-580-45 Garbage Contracted Serciv	\$22,490.16	\$13,026.86	\$9,463.30		57.92%
Expenses	10-580-46 RCSW Landfill Fees	\$11,200.00	\$7,503.48	\$3,696.52		67.00%
		\$344,200.26	\$166,292.15	\$177,908.11		48%

**GL Budget Amendment Entries**

Item 4.

Selected Batch

Town of Ruth  
02/16/2026 6:19 PM

Page 1 of 1  
Operator: 1

**Batch: 2317** Description February Amendments

GL Account	Date	Description	Debit	Credit
10-410-33	02/17/2026	Dept.Materials & Supplies To amend for increa	\$2,000.00	\$0.00
10-510-73	02/17/2026	Capital Outlay Other Imp To amend for increa	\$0.00	\$2,000.00

**Fund Total(s)**

Fund	Debits	Credits
10	\$2,000.00	\$2,000.00

**February Budget Ordinance Recommendation**

BE IT ORDAINED by the Governing Board of the Town of Ruth, North Carolina, the following amendment is made to the annual budget ordinance for the fiscal year ending June 30, 2026:

Section 1 & 2: Amends the General Fund Revenues & Appropriations as displayed above:

Section 3: Copies of this budget amendment shall be furnished to the Clerk of the Governing Board, the Budget Officer, and the Finance Officer for their direction. Adopted this 17th day of February 2026.

Notes for Amendment to the Budget Ordinance:

- 1 This assumes that for budgeting purpose, the city used an estimated collection rate in line with the amount established by state law [G.S. 159-13(b)(6)] and that the un-amended collection rate is equal to or less than the allowable limit.
- 2 Many revenues are not fully collected until June 30. To revise estimates mid-year requires careful analysis to ensure that revenue estimates will not be overestimated. Most revenue amendments are for new revenues; however, these are not new revenues.

Please review the following agreement and then sign. You will receive a copy via email for your records. Thanks!

### Crawl Space Moisture Condition & Insulation Service Plan

- The Property -

Residence  Other

Read this plan (the "Plan") carefully. It gives you the ("Purchaser" or "you"), certain rights and imposes upon Go-Forth Pest Management, Inc., A North Carolina corporation ("Go Forth"), certain obligations regarding your property identified about (the "Property") and the moisture content of the wooden components of the Property's substructure. It explains what Go-Forth's obligations are, the important limitations on these obligations, and what you should and should not expect of Go-Forth's coverage of the Property. It is important that you read and understand these limitations and exclusions before you agree to them by signing this plan.

Go-Forth does not guarantee that during the Coverage Period, excessive moisture levels will not occur in the wooden components of the Property's substructure. Instead, Go-Forth agrees to install moisture control items and provide inspections during the Coverage Period that it considers to be necessary in its sole discretion to determine the effectiveness of the installed items in reducing or maintaining the wood moisture content ("WMC") levels of the wooden components of the Property's substructure. If, after Go-Forth's initial installation, Go-Forth finds that the WMC levels are in excess of those Go-Forth expected after the installation of purchased items, Go-Forth will further attempt to limit the WMC levels by reconfiguring the installed items and/or installing additional quantities of initially installed items to bring the WMC levels in line with Go-Forth's initial expectations. However, Go-Forth will not be responsible for any damage that (i) results from excessive WMC levels or (ii) is caused by wood-infesting organisms associated with excessive WMC levels. The Plan contains an acknowledgement that inspections of the substructure of your Property by Go-Forth and any inspector graph or report based on these inspections may be limited in scope and accuracy due to conditions beyond the control of Go-Forth. Finally, the Plan provides that any disagreement that arises between Go-Forth and yourself that cannot be resolved between ourselves will be decided by mediation or arbitration. In addition to the initial Coverage Period you may extend this Plan and all its coverages for as long as you own the Property upon payment of an annual extension fee on or before each anniversary of the effective date of this Plan. Go-Forth disclaims any liability for, and the Purchaser expressly waives any claim for and discharges and releases Go-Forth from responsibility for special, incidental, exemplary, punitive, and consequential damages, including all damages related

to moisture, wood-infesting organism, and wood-infesting insect damages. The guarantees stated in this Plan are given in lieu of any other guarantees or warranties, expressed or implied, including any warranty of merchantability or fitness for a particular purpose.

**COVERAGES.** At the beginning of the Coverage Period, Go-Forth will install the items and materials as specified in the attached Home Service Work Order. During the Coverage Period, Go-Forth will perform, to the extent and in the frequency and manner it deems or believes to be necessary, in its sole discretion, measurements of the WMC levels of the accessible components of the substructure of the Property. If, during the Coverage Period, WMC levels are found by Go-Forth that, in the sole opinion of Go-Forth, are higher than those it would reasonably expect relative to the quantities and types of items initially installed, then Go-Forth will, to the extent and in the manner it deems or believes to be necessary, in its sole discretion and at its expense, reconfigure initially installed items and/or install additional quantities of initially installed items. However, if the Purchaser has failed to comply with any of Go-Forth's exterior moisture control recommendations, then such reconfigurations and/or additional installation shall not be made until such exterior recommendations have been complied with. Go-Forth will, at its sole cost and expense, also replace, during the Coverage Period, any installed items it determines to be defective or nonfunctional.

Go-Forth does not guarantee, that during the Coverage Period excess WMC levels, moisture damage, or damage by wood-infesting organisms often associated with excess WMC levels will not occur in the Property nor does this Plan provide for the repair of, replacement of, or compensation for any type of damage to the Property. The Purchaser hereby agrees that Go-Forth shall not be liable for any type of moisture or wood-infesting organism damage to the Property, whether existing before the Coverage Period or arising during or after the Coverage Period, and the Purchaser expressly waives any claim for and discharges and releases Go-Forth from responsibility for any such damage. This property was not inspected, nor serviced, for the presence or control of health related mold or fungi. **GO-FORTH SPECIFICALLY DISCLAIMS ANY LIABILITY FOR ALLERGIES, AGGRAVATIONS THEREOF, OR FOR ANY BODILY INJURY RESULTING FROM MOLD, FUNGUS, MILDEW, OR ANY OTHER CAUSE.**

**COVERED PROPERTY.** This Plan applies to and covers only the wooden components (substructure or wooden components or substructure wooden components) of the crawl space area of the structure(s) of the Property, and only to the extent depicted on the inspection graph. Wooden decks, whether depicted on the inspection graph or not, are excluded from coverage hereunder.

**COVERAGE PERIOD.** This Plan is effective only during the Coverage Period. The "Coverage Period" shall begin on the date of the receipt of payment from Purchaser by Go-Forth of the initial service plan charge, the installation cost, and the cost of any other work agreed upon, all of which is specified below (the "Effective Date") and shall end on the one year anniversary of the date the Purchaser signed this Plan (the "Anniversary Date"). Go-Forth will extend the Coverage Period annually for as long as the Purchaser owns the Property upon payment by Purchaser to Go-Forth of the annual coverage period extension charge specified below, which shall be payable on or before each successive Anniversary Date. The Coverage Period shall end upon non-payment of the annual coverage period extension charge or termination of the Purchaser's ownership of the Property. Go-Forth reserves the right to revise the annual coverage period extension charge for any coverage period extension term which constitutes the third or later year of this Plan.

**SEVERABILITY.** If any part of this Plan is held to be invalid or unenforceable for any reason, the remaining terms and conditions of this Plan shall remain in full force and effect.

**ENTIRE AGREEMENT.** This Plan, including the inspection graph and recommendations and the Terms and Conditions attached hereto, constitutes the entire agreement between Go-Forth and the Purchaser and no other representations or statements will be binding upon the Purchaser or Go-Forth.

**PAYMENT.** The Purchaser agrees to pay Go-Forth the initial service plan charge, the installation cost, and the cost of any other work agreed upon, all of which is specified below.

**NOTICE: YOU, THE PURCHASER, MAY CANCEL THIS PLAN AT ANY TIME PRIOR TO MIDNIGHT OF THE THIRD BUSINESS DAY AFTER THE DATE YOU SIGN THIS PLAN BY MAILING A TYPED OR HANDWRITTEN NOTICE OF YOUR INTENT TO CANCEL THIS PLAN TO GO-FORTH CUSTOMER SERVICE, 4260 PIEDMONT PARKWAY, GREENSBORO, NC 27410. IF SUCH NOTICE IS TIMELY GIVEN, GO-FORTH WILL REFUND ALL AMOUNTS PAID BY THE PURCHASER, AND THIS PLAN SHALL TERMINATE. PROVIDED, HOWEVER, THAT NO REFUND WILL BE GIVEN FOR THE COST OF LABOR AND MATERIALS FOR WORK PERFORMED BY GO-FORTH PRIOR TO SUCH TERMINATION.**

**INITIAL CHARGES**

**RENEWAL CHARGES AND CONDITIONS** Initial Agreement Period 12 Months

Please Read Front AND Back of this agreement.

Purchaser has read and understands the charges, specifications, terms and conditions set forth on the front and back of this Plan and all attached documents and hereby authorizes

Go-Forth to do the work specified. Purchaser also has read and understands the information about the the materials used in connection with the work and the explanation of warranty and commitments by Go-Forth and the Purchaser.

I approve my credit cards and/or bank account to be charged automatically each month for this service. By signing this Plan, I expressly agree and consent to be contacted by Go-Forth by an automated text and phone call system via any telephone number that I may provide to Go-Forth or that Go-Forth may acquire.

Home Service Work Order

Break Down

Special Instructions: Blow in 6” of insulation in attic on top of 6” of existing

Terms and Conditions

#### GENERAL

The following terms and conditions apply to all services under the Plan:

Purchaser agrees to make the Property available for service in order to maintain the effectiveness of the treatment and to accept such services.

Purchaser agrees to assist in correcting existing and potential conditions, such as sanitation and corrective construction measures, in order to prevent excess WMC. Failure of Purchaser to take necessary steps to correct such conditions will relieve Go-Forth of its obligations under this Plan.

Purchaser agrees to notify Go-Forth, prior to its technician rendering service, of any occupant of the Property who is allergic or sensitive to chemicals. If Purchaser or any occupant is allergic or sensitive to dust, pollen, odors, chemicals, or suffers from a respiratory illness, a physician should be consulted prior to any service being performed.

Purchaser expressly releases and waives all liability claims against Go-Forth for injuries or damages arising from any work Go-Forth performs under the terms of this Plan. Go-Forth disclaims any liability for, and the Purchaser expressly waives any claim for and disclaims and releases Go-Forth from responsibility for special, incidental, exemplary, punitive, and consequential damages, including all damages related to moisture, wood-infesting organisms, and wood-infesting insect damages.

Go-Forth owns all equipment unless otherwise noted on the front of this Plan.

Purchaser agrees to follow all written and oral instructions provided by Go-Forth pertaining to services rendered under the Plan. Should Purchaser fail to perform its obligations in this regard, Go-Forth shall have the right to terminate this Plan immediately.

Any services listed on the front of this Plan may be subcontracted by Go-Forth, either in part or in whole, to another vendor, without the consent of Purchaser.

Go-Forth is not responsible for any damages or loss caused by any pre-existing conditions, any pests, or any displacement costs or any other costs other than damages directly resulting from the services provided by Go-Forth as described herein. Purchaser agrees to grant Go-Forth access to all areas of the Property during normal business hours, 8 AM to 5 PM Monday through Friday, for the performance of Go-Forth's services hereunder.

Scheduling appointments is a cooperative effort. Go-Forth's services shall begin on or around the Effective Date and continue thereafter during the Coverage Period, unless otherwise noted on this Plan. **CANCELLATION or EARLY TERMINATION:** If the Purchaser should desire to cancel services under and terminate the Plan at any time, it may do so by filling out the online cancellation form located at <https://www.go-forth.com/terms-copy> and agreeing to the form's terms and conditions. Services under this Plan should not be considered cancelled until the Purchaser has received confirmation from Go-Forth in writing and/or by email and in no event shall Purchaser be entitled to any refund as a result of its early termination of the Plan.. Notwithstanding foregoing if early termination by Purchaser is due to a move by Purchaser within the Go-Forth service area, Purchaser may "move" the remainder of the service Plan to their new location; provided, however, that at Go-Forth's sole discretion, there may be additional costs involved with such "move" that Purchaser shall be responsible for. Go-Forth reserves the right to terminate this Plan at any time without prior notification and for any reason; in such event, Go-Forth shall credit or refund Purchaser a prorated amount of the annual service plan charge for the current service year based on the number of days remaining in the current service year.

**COLLECTION INFORMATION:** If any credit card payment by Purchaser fails to process and new credit card information is not received by Go-Forth within thirty (30) days of any invoice, or if a check/cash is not received by Go-Forth within thirty (30) days of any invoice, then a service charge of up to 2% of the amount due will be charged per month to Purchaser. Purchaser agrees to pay any and all costs of collection of any amounts due Go-Forth, including attorney's fees. If any service hereunder is terminated due to non-payment or late payment by Purchaser, Go-Forth may require an advance payment to reinstate service. There will be a collection fee assessed if Purchaser's account ever reaches ninety (90) days past due. This fee is incurred for Go-Forth to pay a third party company to help Go-Forth collect the money that is owed.

By signing this Plan, Purchaser expressly agrees and consents to be contacted by Go-Forth by an automated text and phone call system via any telephone number that Purchaser may provide to Go-Forth or that Go-Forth acquires.

Thank you for choosing Go-Forth Pest Control, the pest control experts you can count on!

[www.go-forth.com](http://www.go-forth.com)

4000 Ossi Ct, High Point, NC 27265

336.841.6111 phone

336.841.5052 fax

[www.Go-Forth.com](http://www.Go-Forth.com)

Lic#2681PW

#### NOTICE OF CANCELLATION

12/18/2026 (date)

You may cancel this transaction, without any penalty or obligation, within three business days from the above date.

If you cancel, any property traded in, any payments made by you under the contract or sale, and any negotiable instrument executed by you will be returned within 10 business days following receipt by the seller of your cancellation notice and any security interest arising out of the transaction will be canceled.

If you cancel, you must make available to the seller at your residence, in substantially as good condition as when received, any goods delivered to you under this contract or sale; or you may, if you wish, comply with the instructions of the seller regarding the return shipment of the goods at the seller's expense and risk. In the event you purchased antiques at an antique show and cancel, and your residence is out-of-state, you must deliver the purchased goods to the seller.

If you do make the goods available to the seller and the seller does not pick them up within 20 days of the date of your notice of cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to the seller, or if you agree to return the goods to the seller and fail to do so, then you remain liable for performance of all obligations under the contract.

To cancel this transaction, mail or deliver a signed and dated copy of this cancellation notice, or any other written notice, or send a telegram, to

Go-Forth Pest Control

4000 Ossi Ct

High Point, NC 27265

not later than midnight of the third business day.

I hereby cancel this transaction. \_\_\_\_\_ (date).

\_\_\_\_\_

(Customer Signature)

Residential & Commerical Pest - Termite Treatments - Lawn Care - Christmas Lights

This agreement is for an initial period of 12 Months.

Sign above

I have read and agree to the terms and conditions of this agreement including any additional terms and disclosures listed above. I confirm that my email address is entered correctly and agree to receive my agreement, additional disclosures, and future account notifications electronically.