

# City of Richwood — TEXAS —

## CRIME CONTROL AND PREVENTION DISTRICT BOARD MEETING AGENDA

Thursday, February 20, 2025 at 6:00 PM

Richwood City Hall, 1800 Brazosport Blvd. N.

BE IT KNOWN THAT a City of Richwood Crime Control and Prevention District Board will meet Thursday, February 20, 2025, beginning at 6:00 PM at Richwood City Hall, located at 1800 Brazosport Blvd. N., Richwood, Texas 77531 with the following agenda:

- I. CALL TO ORDER
- II. ROLL CALL OF BOARD MEMBERS
- III. PUBLIC COMMENTS
- IV. CONSENT AGENDA
  - A. Approval of minutes from meeting held October, 10, 2024.
- V. DISCUSSION AND ACTION ITEMS
  - A. Discuss and consider the Richwood Police Department's realized 2024 goals and the planned 2025 goals.
  - B. Discussion and consideration on the status of the authorized purchases of 2024 Chevrolet Silverado 1500 Police Pursuit Vehicle, Security Fence Project and Bolawrap restraint project.
  - C. Consider, discuss, and possible action on the use of CCPD funds to create a hiring incentive and/or create a retention incentive.
  - D. Consider, discuss, and possible action on the use of CCPD funds to facilitate the purchase of new ticket writers and all costs associated therein not to exceed \$15,000.00
- VI. SET NEXT MEETING DATE
- VII. FUTURE AGENDA ITEMS
- VIII. ADJOURNMENT

**The City Council may go into Executive Session on any item listed on the Agenda in accordance with Section 551-071 of the Government Code (attorney-client privilege).**

*This facility is wheelchair accessible and accessible parking spaces are available. Requests for accommodations or interpretive services must be made 48 hours prior to this meeting. Please contact the City Secretary's Office at (979) 265-2082 or FAX (979) 265-7345 for further information.*

I, Kirsten Garcia, do hereby certify that I did, on February 14, 2025 at 5:00 PM post this notice of meeting on the bulletin board at 1800 N. Brazosport Blvd., Richwood, TX, in compliance with the Texas Open Meetings Law.

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Kirsten Garcia, City Secretary  
City of Richwood

# MINUTES

## RICHWOOD CRIME CONTROL AND PREVENTION DISTRICT BOARD MEETING

Thursday, October 10, 2024 at 6:00 PM

BE IT KNOWN THAT a City of Richwood Crime Control and Prevention District Board will meet Thursday, October 10, 2024, beginning at 6:00 PM at Richwood City Hall, located at 1800 Brazosport Blvd. N., Richwood, Texas 77531 with the following agenda:

I. CALL TO ORDER

The meeting was called to order at 6:00 p.m.

II. ROLL CALL OF BOARD MEMBERS

Present:

Randy Day, Board chair

Randy Accord, Board vice chair

Buster Prim, Board member

Leslie Klug, Board member

Lauren LaCount, Board member

David Thompson, Board member

William Yearsin, Council Liaison

III. PUBLIC COMMENTS

There was no public comment.

IV. CONSENT AGENDA

A. Approval of minutes from meeting held January 25, 2024.

B. Approval of minutes from meeting held June 6, 2024.

***Motion to approve consent agenda.***

***Motion made by Lauren LaCount, seconded by Leslie Klug.***

***All in favor, motion carried.***

V. DISCUSSION AND ACTION ITEMS

A. DISCUSS CCPD APPROVED EXPENDITURES FOR FISCAL YEAR 23/24

Chief Mayer began the discussion with a breakdown of FY23/24's CCPD budgeted items to include their original budget amount, expenditures, and remaining balance or overages.

The board discusses the total amount of savings from the various projects.

Board member David Thompson voiced concern regarding the failure to spend all monies assigned for training and the possible liability involved. Chief Mayer advised that when the staffing shortage, of last fiscal year, is considered (fewer officers to train/fewer opportunities to send officers to train) the training balance is easily understandable.

Board member David Thompson voiced concern regarding the failure to spend all monies assigned for equipment purchases. Chief Mayer advised that when budgeting for various projects it is wise to overestimate the cost whereas unforeseen incidentals are covered should they occur. The balance was the result of there being no unforeseen incidents.

Board member Lauren LaCount voiced interest in the fact that we saved money on the Taser purchase. Chief Mayer advised that the original Taser purchase budget was for funds not to exceed \$55,000 and the purchase amount was \$49,796. and all training and extra cartridges were included in the original quote therefore there were no overages.

Board member David Thompson returned to the topic of concern for not spending all the training funds allotted.

Board member Lauren LaCount voiced a question as to if Sergeant Nadia Nelson attended the Women in Policing Conference this year. Chief Mayer advised that Sergeant Nelson went last year, and Officer Leslie Ortiz and Samantha Stallberg went this year.

Board member Leslie Klug voiced a statement that the Richwood police officers were not undertrained.

Board chair Randy Day voiced a question regarding how many officers the department has at the present time verses what the department should have. Chief Mayer advised that the organization has one open unfilled position and one officer out on extended leave. The discussion continued into decisions related to scheduling.

Board chair Randy Day voiced a question regarding how the department advertises for open police officer positions. Chief Mayer advised that the department uses Texas Municipal League and social media.

Board member David Thompson voiced a question regarding the department's retention rate. Chief Mayer responded with the fact that he couldn't answer that question but would be willing to research it and bring it back to the next meeting. Mr. Thompson voiced his desire for that to happen.

Board member Lauren LaCount voiced a question regarding whether it was appropriate or authorized for CCPD to offer a sign on bonus. Chief Mayer advised that he was unsure and would need to research that as well.

Board member David Thompson voiced a question as to whether it would be allowed for CCPD to offer incentive bonuses based on longevity.

**DISCUSSION ONLY – NO ACTION TAKEN**

**B. DISCUSS FISCAL YEAR 24/25 UPCOMING EXPENDITURES**

Chief Mayer began the discussion with a breakdown of FY24/25's CCPD budgeted items to include their original budget amount, expenditures, and remaining balance or overages.

Board member Buster Primm requested clarification as to what the Bolawrap tool would be used for.

Board member Lauren LaCount voiced a question regarding whether the monies used for National Night Out came out of the current budget or last year's budget. Chief Mayer advised that it came from last year's budget.

Chief Mayer brought up the likelihood of bringing a budget amendment to the CCPD board for the purchase of ticket writers as a solution to issues uncovered following the transition to Lake Jackson Police RMS.

Board member David Thompson voiced a question regarding the level of cooperation between the Lake Jackson Police Department and the Richwood Police Department regarding the new RMS transition. Chief Mayer advised there was an abundance of cooperation.

Board member David Thompson voiced a question regarding the amount of money paid to Lake Jackson Police Department for dispatch services. Chief Mayer answered the question with "\$160,000."

**DISCUSSION ONLY – NO ACTION TAKEN**

**VI. SET NEXT MEETING DATE**

Tentative date, December 12, 2024.

VII. FUTURE AGENDA ITEMS

Richwood police officer retention rate.

Use of CCPD funds for incentive pay and sign on bonuses.

VIII. ADJOURNMENT

***Motion to adjourn the meeting***

***Motion made by Lauren LaCount. Motion seconded by Leslie Klug.***

***All in favor, motion carried.***

## 2024 GOALS REALIZED

Last year, the primary goal of the Richwood Police Department was regarding rampage shootings across the United States of America. The department's priority goals were to ensure all officers receive advanced training and equipment, and a detailed action plan be created to outline the best practice response. As we move into the year 2025, the department has realized these goals. All officers are trained in Advanced Law Enforcement Rapid Response Training (ALERRT) Level 1, two officers were trained at the next level as Instructors in the ALERRT Level 1 course. The department has secured cooperation from the Brazosport College Police Academy regarding the use of their practical application active shooter training facility and intends to use the newly trained ALERRT Level 1 trainers to hone the response skills of the officers throughout the year 2025. Additionally, the Department has obtained advanced medical response kits for each police vehicle and command kits for the police chief's and the sergeant's vehicle. Lastly, a detailed action plan was created with ALERRT best practices in mind. The action plan includes an education base component and a detailed pre, present, and post event layout. The police department has begun communication with the Richwood Volunteer Fire Department regarding their responsibilities with staging and as part of the rescue task force.

In addition, the Richwood Police Department's less critical goals included the following:

Update soon-to-be expired department issued, officer worn, ballistic vests and carriers.

- All ballistic vests and carriers were updated.

Upgrade all department issued body worn cameras.

- All Body worn cameras were replaced with new state of the art Axon cameras.

Upgrade all marked patrol vehicle radars.

- All radars were upgraded with state-of-the-art Stalker radar detection devices.

Upgrade all department issued Tasers.

- All Tasers were upgraded with state-of-the-art Taser 10s.

Upgrade as many marked patrol vehicle on-board camera systems as fiscally possible.

- All police vehicles received state of the art Axon on board camera systems.

Create a greater balance in officer training efforts.

- A more balanced approach to training was implemented. Already, a 2025 training calendar has been created which ensures an even greater training balance.

Downsize department motor vehicle fleet.

- Fleet downsized to four (4) patrol vehicles and one (1) administrative vehicle.

Increase crime prevention/traffic enforcement efforts in troubled areas of the city.

- Several strategic traffic and crime prevention efforts were employed throughout the year 2024.

Increase police officer self-initiated focus on animal control issues.

- Police officer took a more proactive role in detaining animals observed at large without the influence of a citizen call for service.

### **2025 GOALS**

The department intends to continue its work with rampage shooting training through facilitating three (3) additional Active Shooter practical trainings, utilizing the Brazosport College Police Academy’s “shoot house,” throughout the year 2024.

The department intends to upgrade the organization’s ticket-writer computer system with more modern and advanced equipment.

The department intends to upgrade the organization’s mobile police cruiser onboard computer structure with a state-of-the-art system.

The department intends to acquire “Flock” video surveillance equipment to be used as a criminal deterrent/apprehension tool.

The department intends to facilitate department-wide Jujitsu (grappling) training to ensure all officers are prepared to safely secure violent offenders.

The department intends to facilitate department-wide police emergency driving training as a refresher to all officers of proper vehicle operations in emergency driving situations.



# FREEDOM CHEVROLET

8008 MARVIN D LOVE FWY  
 DALLAS, TEXAS 75237  
 972-707-9474 fax 214-350-0085

## QUOTE

### Customer

Name City of Richwood  
 Address \_\_\_\_\_  
 City \_\_\_\_\_ State IL ZIP \_\_\_\_\_  
 Phone \_\_\_\_\_

Date 8/2/2024  
 Order No. RSOSILV  
 Rep BDS  
 FOB TBD

Qty	Description	Unit Price	TOTAL
1	2024 Black PPV Silverado Crew Cab 4X4, V8, Power seat Carpet, EZ lift power tailgate, XM radio, Trailering group Extra key FOBs,  PLEASE MAIL PAYMENT TO: Freedom Chevrolet 8008 Marvin D. Love Fwy Dallas, Tx. 75237  TERMS: NET 30	\$ 52,700.00	\$52,700.00

### Payment Details

- Cash
- Check
- Credit Card

Name \_\_\_\_\_  
 CC # \_\_\_\_\_  
 Expires \_\_\_\_\_

Subtotal	\$52,700.00
Shipping & Handling	\$650.00
Taxes _____ State _____	
<b>TOTAL</b>	<b>\$53,350.00</b>

Office use only

PLEASE REMIT PAYMENT TO FREEDOM CHEVROLET



# Straight Fence Company

1903 Avenue G  
Danbury, TX 77534 US  
(979) 481-2985  
tom@str8fence.com  
https://www.str8fence.com



## Estimate

ADDRESS	ESTIMATE	1690
Richwood Police Department	DATE	05/30/2024
ACTIVITY	DESCRIPTION	AMOUNT
COMMERCIAL CHAIN LINK	12ft Tall All commercial grade 2-3/8inch galvanized schedule 40 line post 3inch galvanized schedule 40 corner post all post set with 80lb bag of ready mix Fabric 9 gauge 1-5/8 schedule 40 top rail and bottom rail all fittings will be galvanized	21,829.00
CHAIN LINK ROLLER GATE	(2) Commercial grade chain link roller gates 16ft opening 4inch gate post Nylon Rollers with Safety Covers All galvanized pipe sch 40 All welds will be sprayed with cold galvanize Built to match fence	6,932.00
AUTOMATIC GATE OPENER	Liftmaster gate openers CSL24UL 1/2hp Solar powered units	9,678.00
CHAIN LINK WALK GATE	Commercial Grade Chain link walk thru gate 4ft x 8ft All galvanized pipe Gate frame will be welded and welds sprayed with cold galvanized	625.00
REMOTES/CLICKERS	20 Lift Master remotes	450.00
WARRANTY	1 Year warranty on craftsmanship	0.00
UNDERGROUND UTILITY LOCATE	Texas 811 will locate all underground public utilities (phone, gas, pipelines, internet, etc) Straight Fence Company LLC is not responsible for damage to any underground utilities private or public or irrigation systems, sewer, water lines, electrical, etc.	0.00
DEPOSIT	50% deposit required to start the project, the remaining balance due the day of completion	0.00
LABOR	Labor to break concrete for fence post where needed If we can flange post we will flange using anchor bolts and plates	475.00

TOTAL **\$39,989.00**

Accepted By

Section V, Item B.

Accepted Date





# Richwood Police Department (TX)

Richwood Police Department (TX)  
1800 Brazosport Boulevard North  
Richwood, TX 77531  
United States

Reference: 20241003-092244399  
Quote created: October 3, 2024  
Quote expires: January 1, 2025  
Quote created by: Chandler Bergey

**Jeremy Richards**  
jrichards@richwoodtx.gov  
+19792651532

cbergey@wrap.com  
+12155390332

### Comments from Chandler

Number of Cassettes was calculated at 10 officers x 4 cassettes for initial operator training = 40 + 8 field use = 48 total.

Item & Description	Quantity	Unit Price	Total
BolaWrap 150 - Yellow	4	\$1,799.95	\$7,199.80
BolaWrap 150 Cassette	48	\$59.95	\$2,877.60
BolaWrap 150 BlackHawk Retention Holster - Belt Attachment	4	\$84.95	\$339.80
Training	1	\$389.00	\$389.00
Shipping	1	\$42.00	\$42.00

One-time subtotal

<b>Due Now</b>	<b>\$10,848.20</b>
<b>Total contract value</b>	<b>\$10,848.20</b>

**Purchase terms**

Net 30

- **Please provide accounts payables email address for invoicing purposes, if different from individual signing quote:** \_\_\_\_\_
- Tax Exempt Certificate if applicable required prior to shipment. If not provided tax will be applied to the invoice.
- Client shall furnish to Wrap, upon the latter's request, written evidence from such governmental authorities of all such licenses, permits, clearances, authorizations, approvals, registrations, and recordings.
- These items are controlled by the U.S. Government and authorized for export only to the country of ultimate destination for use by the ultimate consignee or enduser(s) herein identified. They may not be resold, transferred, or otherwise disposed of, to any other country or to any person other than the authorized ultimate consignee or end-user(s), either in their original form or after being incorporated into other items, without first obtaining approval from the U.S. government or as otherwise authorized by U.S. law and regulations.

**Signature**

Before you sign this quote, an email must be sent to you to verify your identity. Find your profile below to request a verification email.

<p><b>Jeremy Richards</b> jrichards@richwoodtx.gov</p>	<p>Verify to sign</p>
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**Crime Control and Prevention Districts (CCPDs) in Texas use funds to support crime prevention, education, and intervention initiatives. Some examples of how CCPD funds are used include: [1, 2]**

**Police recruitment and training**

CCPD funds can be used to pay for supplies, equipment, uniforms, instructors, and salaries for new officers. [2]

**Crime prevention programs**

CCPD funds can be used to support programs that help prevent crime in neighborhoods, schools, and other areas. [2, 3]

**Equipment and technology**

CCPD funds can be used to purchase new vehicles, replace high-mileage vehicles, and upgrade equipment and technology. [2, 4]

**Facility improvements**

CCPD funds can be used to improve facilities, such as police stations, property rooms, and heliports. [2, 4]

**Partner programs**

CCPD funds can be used to support partner programs, such as treatment and prevention initiatives, and to enhance court and prosecution services. [4]

**Community cooperation**

CCPD funds can be used to foster community cooperation. [4]

CCPDs are special purpose districts that collect a sales tax to fund crime control and reduction. The Texas Legislature created the Crime Control and Prevention District Act in 1989 to help smaller cities in metropolitan areas fight crime. [5]

[1] <https://argyletx.com/382/CCPD>

[2] <https://police.fortworthtexas.gov/UI/Resource.aspx?p=1b4f64e8-9eb5-42c0-aa3a-82799af819ef>

[3] <https://police.fortworthtexas.gov/CCPD/>

[4] <https://www.montgomerytexas.gov/ccpdb>

[5] <https://www.cityofazle.org/351/Crime-Control-Prevention-District>

Sec. 363.151. DISTRICT RESPONSIBILITIES; LIMITATIONS ON EXPENDITURES. (a) The district may finance all the costs of a crime control and crime prevention program, including the costs for personnel, administration, expansion, enhancement, and capital expenditures.

(b) The program may include police and law enforcement related programs, including:

- (1) a multijurisdiction crime analysis center;
- (2) mobilized crime analysis units;
- (3) countywide crime stoppers telephone lines;
- (4) united property-marking programs;
- (5) home security inspection programs;
- (6) an automated fingerprint analysis center;
- (7) an enhanced radio dispatch center;
- (8) a computerized criminal history system;
- (9) enhanced information systems programs;
- (10) a drug and chemical disposal center;
- (11) a county crime lab or medical examiner's lab;

and

- (12) a regional law enforcement training center.

(c) The program may include community-related crime prevention strategies, including:

- (1) block watch programs;
- (2) a community crime resistance program;
- (3) school-police programs;
- (4) senior citizen community safety programs;
- (5) senior citizen anticrime networks;
- (6) citizen crime-reporting projects;
- (7) home alert programs;
- (8) a police-community cooperation program;
- (9) a radio alert program; and
- (10) ride along programs.

(d) The program may include specific treatment and prevention programs, including:

- (1) positive peer group interaction programs;
- (2) drug and alcohol awareness programs;

- (3) countywide family violence centers;
- (4) work incentive programs;
- (5) social learning centers;
- (6) transitional aid centers and parole centers;
- (7) guided group interaction programs;
- (8) social development centers;
- (9) street gang intervention centers;
- (10) predelinquency intervention centers;
- (11) school relations bureaus;
- (12) integrated community education systems;
- (13) steered straight programs;
- (14) probation subsidy programs;
- (15) Juvenile Offenders Learn Truth (JOLT) programs;
- (16) reformatory visitation programs;
- (17) juvenile awareness programs;
- (18) shock incarceration;
- (19) shock probation;
- (20) community restitution programs;
- (21) team probation;
- (22) electronic monitoring programs;
- (23) community improvement programs;
- (24) at-home arrest;
- (25) victim restitution programs;
- (26) additional probation officers; and
- (27) additional parole officers.

(e) The program may include court and prosecution services, including:

- (1) court watch programs;
- (2) community arbitration and mediation centers;
- (3) night prosecutors programs;
- (4) automated legal research systems;
- (5) an automated court management system;
- (6) a criminal court administrator;
- (7) an automated court reporting system;



(8) additional district courts that are required by law to give preference to criminal cases, judges, and staff; and

(9) additional prosecutors and staff.

(f) The program may include additional jails, jailers, guards, and other necessary staff.

Added by Acts 1997, 75th Leg., ch. 165, Sec. 23.03(a), eff. Sept. 1, 1997.

**GISMO™ eCitation Annual Subscription**

**Budgetary Estimate**

Actual quote may vary based on selected modules and number of users

Module	License Type	Qty
<b>GISMO™ eCitation + NCIC</b>		
GISMO™ eCITATION Software, Annual Maintenance & Support	User	5
GISMO™ Plus - NCIC	User	5
365™ NCIC State Message Switch Connection	Agency	1
Citation Control - Citation Management System	Agency	1
<b>Interfaces</b>		
eCitation Interface to Court System (Estimated)	Agency	1
<b>Public Safety Cloud</b>		
PUBLIC SAFETY CLOUD COMPUTE & STORAGE - Azure GovCloud for eCitation - Agency Base Fee (includes Primary Cloud, DR Cloud, and Backup System)	Agency	1
<b>SubTotal</b>		
<b>Vanguard Discount</b>	5%	
<b>Total - SaaS Annual Subscripton</b>		

**Budgetary Estimate**

Actual quote may vary based on selected modules and number of users

**Hardware Option: GISMO™ Rugged**

Product	Qty	Unit List	Discounted Unit Price
GISMO™ Rugged Handheld	5	\$1,985	\$1,495
GISMO™ Mobile Printer	5	\$605	\$549
4G LTE Connectivity Upgrade (Optional)			
Agency to provide Data Plan	5	\$150	\$100
<b>Total - GISMO Rugged</b>			

**Hardware Option: GISMO A10 All-in-One Handhelds**

Product	Qty	Unit List	Discounted Unit Price
GISMO™ A10 Handheld	5	\$995	\$595
4G LTE Connectivity Upgrade (Optional)			
Agency to provide Data Plan	5	\$150	\$100
<b>Total - GISMO A10</b>			

**Budgetary Estimate**

Actual quote may vary based on selected modules and number of users

Module	Qty	Unit Price	Extended Price
<b>Implementation &amp; Project Management</b>			
GISMO eCitation Implementation	1	\$6,000	\$6,000
NCIC Implementation	1	\$4,000	\$4,000
<b>Total - SW Implementation</b>			<b>\$10,000</b>

Price based on existing 365Labs ticket format. Custom Ticket Design for agency or state will incur an additional one time fee.

Module	Qty	Unit Price	Extended Price
<b>Interface Implementation &amp; Project Management</b>			
eCitation Interface to Court System	1	\$8,000	\$8,000
<b>Total - Interface Implementation</b>			<b>\$8,000</b>

Module	Qty	Unit Price	Extended Price
Workshops, Training & Go-Live - Remote - 1 Man-day	2	\$1,400	\$2,800
<b>Total - Workshops &amp; Training</b>			<b>\$2,800</b>

Minimum suggested. Additional time may be required based on individual agency needs.  
 Onsite Training Available - Travel Time, Expenses & Lodging billed separately

	Qty	Unit Price	Extended Price
<b>Onsite Assistance for Training &amp; Go-Live (Recommended)</b>			
Consultant Travel Time (at 50% Cost), Travel, & Lodging for Onsite Assistance - 1 Resource, 2 Days (Estimated)	1	\$3,000	\$3,000
<b>Total - Onsite Assistance</b>			<b>\$3,000</b>

Minimum suggested. Additional time may be required based on individual agency needs.

**ESTIMATE**

Peacemaker Technologies  
 1308 Common St #205  
 New Braunfels, TX 78130

l.martz@peacemakertech.com  
 +1 (866) 222-6660  
 peacemakertech.com



**Bill to**  
 Richwood Police Department  
 1800 Brazosport Blvd N,  
 Richwood, Texas 77531

**Ship to**  
 Richwood Police Department  
 1800 Brazosport Blvd N,  
 Richwood, Texas 77531

**Estimate details**

Sales Representative: Jessica Muro

Estimate no.: 3167  
 Estimate date: 12/12/2024  
 Expiration date: 03/31/2025

#	Date	Product or service	Description	Qty	Rate	Amount
1.		<b>HSA - e-Citation - Yearly Subscription - (4) Years</b>	(48) Month Hardware Refresh (Requires Active Subscription Agreement) - (4) Annual Payments - (1) e-Citation License for (48) Months Included	5	\$1,195.00	\$5,975.00
2.		<b>e-Citation Single User License</b>	Annual Subscription - e-Citation Single User License	5	\$400.00	\$2,000.00
3.		<b>e-Citation Training - Daily Rate</b>	e-Citation Training - Daily Rate - One Time Fee	1	\$500.00	\$500.00
4.		<b>e-Citation Court Integration</b>	eCitation Court Integration - One - Time Fee	1	\$1,295.00	\$1,295.00
5.		<b>e-Citation Court Integration</b>	eCitation Court Integration - Annual Maintenance	1	\$300.00	\$300.00
6.		<b>RJ4250WB-L 4"Printer</b>	4" Rugged Mobile Thermal Printer w/USB, Bluetooth/MFI, NFC Pairing	5	\$0.00	\$0.00
7.		<b>RJ4230/RJ4250WB-L Printer Kit</b>	Kit for RJ4230/RJ4250WB-L: Mounting screws, headrest mount, car adapter, paper roll	5	\$0.00	\$0.00

**Total \$10,070.00**

**Note to customer**

Annual Payment \$7975.00, (48) Month Equipment Refresh  
 Court Integration Annual Maintenance Fee \$300.00

Expiry date 03/31/2025

I, hereby agree to purchase All equipment and services set forth in

this estimate. I understand that this estimate represents ALL equipment and services being procured under this estimate and includes any and all commitments verbal or written. I understand that it is my responsibility to insure that the equipment and services contemplated in this estimate are complete and accurate. I understand additional charges will apply if additional equipment or services are added after acceptance of this estimate.

Additional Agreements Apply for Hardware-as-a-Subscription Orders.

PLEASE SIGN AND RETURN TO:

ORDERS@PEACEMAKERTECH.COM

**Accepted date**

**Accepted by**

# PMM65W/PMM65A Handheld Rugged Tablet

Slim, Rugged, Multi-functional |  
Wireless Computing

## ANTIMICROBIAL

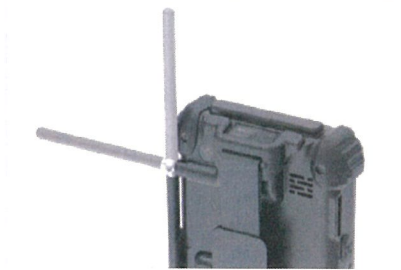


The Peacemaker Technologies PMM65 series touch screens and high performance yet energy efficient processors within slim, lightweight, durable packages. With built-in Wi-Fi, Bluetooth and smart card reader as well as options for the data capture modules, these robust tablets offer seamless information capture and transmission for improved workflow. Rated IP65 and MIL-STD-810G, the PMM65 series Handheld Rugged Tablets provide reliable operation in harsh, mission-critical environments.



### Features

- 6" capacitive touch screen, digital pen support
- Intel® Pentium® Silver 4-core or Qualcomm 8-core processor
- Microsoft® Windows® 10 IoT Enterprise or Android operating system
- NIST compliant BIOS available (DT363GL)
- Built-in smart card/CAC reader (DT363GL)
- Hot swappable battery pack
- IP65-rated for water and dust resistance
- MIL-STD-810G for shock and vibration protection



### Major Options

- NFC or UHF RFID reader
- Front and back cameras
- Barcode scanner
- 4G LTE/AWS with foldable antenna

# Specifications

Section V, Item D.



Model

**PMM65A**

**PMM65W**

## System

CPU	Intel® Pentium® Silver Quad-Core 1.10GHz (up to 2.70GHz)	Qualcomm octa-core processor (2.0GHz)
RAM	8GB	4GB
Storage	256GB flash	64GB flash
Operating System	Microsoft® Windows® 10 IoT Enterprise	Android 9.0 and 10
NIST Compliance	NIST compliant BIOS available	N/A
Display	6" LED-backlight (350 nits) screen with capacitive touch	
Display Resolution	720x 1440	720 x 1440
Control Switch and Buttons	1 power button, 2 trigger buttons	1 power button, 2 trigger buttons
Microphone	Built-in microphone	Built-in microphone
Speaker	Built-in speaker	Built-in speaker

## Network Interface

WLAN	Wi-Fi 802.11ac 2.4GHz/ 5GHz dual band	
Bluetooth	Bluetooth 4.2 LE	Bluetooth 4.2 LE

## I/O Ports

USB Port	USB Type-C x 1 (data transmitting and charging; data transmitting only available in one insertion direction)	
Smart Card/CAC Reader	Full slot, reads ISO 7816 T=0, T=1; I.8/3.5V smart card	N/A
SD Slot	N/A	1 SD card slot

## Mechanical and Environmental

AC/DC Adapter	Input: 100-240V AC; Output: 20V DC, 3.25A	Input: 100 - 240V AC; Output: 20V DC, 3.25A
Battery Pack	Hot swappable battery, 3300mAh	
Enclosure	ABS+ PC plastics	
Dimensions (H x W x D)	7.6 x 3.7 x 1.2 in/ 192 x 95 x 31 mm	7.6 x 3.7 x 1.2 in/ 192 x 95 x 31 mm
Weight	1.4 lbs/ 650 g	1.4 lbs/ 650 g
Durability	IP65 and MIL-STD-810G	IP65 and MIL-STD-810G
Regulatory	FCC Class B, RoHS compliant	
Temperature	Operation: -14°F to 122°F (-10°C to 50°C); Storage: -4°F to 140°F (-20°C to 60°C)	
Humidity	0% - 90% non-condensing	

## Major Options

Barcode Scanner (2D)	2D scanner, reads ID, also	
Camera	5 megapixel front camera and 8 megapixel back camera	
NFC/RFID Reader	HF: 13.56MHz, ISO standard 15693, 14443A(B) & 18000-3 mode-1	
UHF RFID Reader	865MHz - 928MHz, EPCglobal Class 1 Gen 2, ISO 18000-6(j), reach 16 feet (4.87m) read distance with integrated ThingMagic micro module	
Mobile Broadband	4G LTE-AWS with foldable antenna	

## Accessories

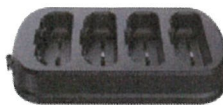
• Digit@Pen



• Desktop Charging Cradle



• 4-Bay System Gang Charger



• 6-Bay Battery Gang Charger



• Battery Pack





# digiTICKET<sup>®</sup>

electronic ticketing solution

**digiTICKET 5 Unit Handheld Solution as a Service (dSaaS)  
Price Quote for the:**

**Richwood Police Department  
Sergeant Jeremy Richards**



December 31, 2024

**SALTUS**  
TECHNOLOGIES

**Prepared by:**  
Shawn Sicking  
918.392.3904 office  
918.691.8066 cell  
Shawns@saltustech.com

Saltus Technologies  
907 South Detroit Ave, Suite 820  
Tulsa, OK 74120



December 31, 2024

**Sergeant Jeremy Richards**  
**Richwood Police Department**

**RE: digiTICKET® Proposal - 5 Unit Handheld Solution Proposal**

Dear Sergeant Richards,

I appreciate the opportunity to provide the attached digiTICKET agreement for the Richwood Police Department. Please note the following about the proposed solution:

- 5 unit digiTICKET solution that includes the following:
  - New Hardware that is included in this proposal
    - 5 each rugged Zebra TC27 tablets with touch screen and 1D/2D scanner
    - 5 each 4" Rugged Brother RJ4230 thermal printers and ballistic cases
- The proposed solution includes the following standard features:
  - Scofflaw / Repeat offender alerts
  - TCOLE data capture and report
  - 24/7 phone and email support for hardware and software with US based engineers.
- Full 4" citation with high-grade thermal paper and a pre-printed back.
- Standard XML eCitation data exports to i3 Verticals / NetData. Please confirm availability of standard XML imports and related fees with 3<sup>rd</sup> party vendors.
- Saltus undergoes a detailed configuration process that uses significant input from agency stakeholders. The thorough deployment process ensures the digiTICKET application will meet the needs of agency users. Additional information will need to be provided by the agency via a kick-off call and subsequent web meetings. Please note that deployments typically require 90-180 days depending upon the development queue.

Saltus Technologies is solely focused on developing and offering digiTICKET to public safety agencies. digiTICKET is now in over 400 agencies in 20 states and supports agencies as small as 3 sworn officers and as large as 500 officers. digiTICKET has been used to issue over 7 million citations and warnings over the past 10 years.

The digiTICKET Solution as a Service (dSaaS) option there is zero up front cost, and the Agency simply pays a monthly usage fee, per unit. All digiTICKET costs are included in the monthly fee – software, implementation services, maintenance and support, paper, hosting. Hardware for this solution will be purchased separately and is included in this quote. If additional units are needed over time the monthly fee can simply be adjusted as necessary based on quantity (tiered pricing applies). *The dSaaS option has no contract term. There are no limits to the number of users or tickets written. The entire solution can be returned to Saltus without penalty with a 60-day written notice.*

The following document provides a price quote and additional information for a 5 unit solution and expires 60 days from the date above. I appreciate your interest in digiTICKET and look forward to working with you to assist in your decision process. If you have any questions or need any additional information, please don't hesitate to contact me directly.

Sincerely,

**Shawn Sicking | Saltus Technologies | Mobile:918-691-8066 | [shawns@saltustech.com](mailto:shawns@saltustech.com)**



## Why digiTICKET, Saltus?

Saltus Technologies, LLC (Saltus) is solely focused on developing and marketing our electronic ticketing solution digiTICKET®. After launching digiTICKET in 2010, Saltus has grown its customer base to over 450 agencies in 23 states. Customers range from over 500 police officers in a single metropolitan department, to over 20 agencies in county-wide deployments to very small agencies sharing 2 handheld devices. Overall, Saltus customers now issue over 100,000 citations per month, combined.

We believe digiTICKET provides distinct advantages to our customers:

**Efficiency** – digiTICKET eliminates handwriting errors and reduces the amount of time required to process tickets by utilizing barcode scanners and electronically exporting data to Records Management and Court Case Management systems.

**Ease of use** – digiTICKET was designed with the assistance of law enforcement personnel and has been enhanced over the years based on officer and agency feedback. We believe it is the most user-friendly solution on the market today.

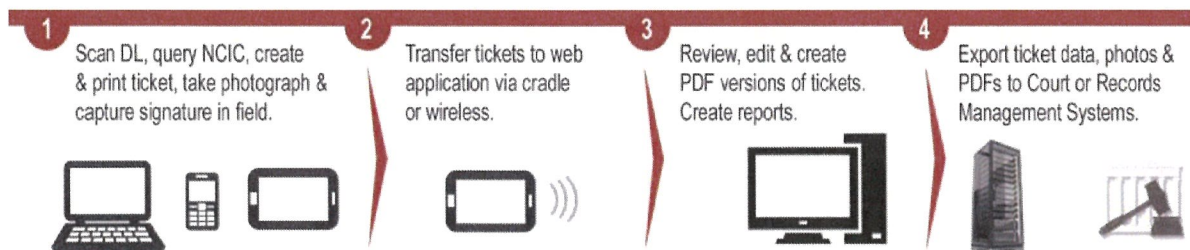
**Highly Configurable** – digiTICKET has continually been enhanced over the years to be as flexible and configurable as possible. **digiTICKET can be configured to exactly match your agency’s current processes** and tickets can be designed to match your agency’s requirements. Interfaces can be built to the specifications of your RMS or Court system. To date, Saltus has deployed interfaces to over 75 different systems.

**Customer Service** – Saltus has earned the best customer service reputation in the eCitation market. We encourage you to contact any Saltus customer to discuss our responsiveness and customer service capabilities.

**Experience** – Although a small company, the Saltus team has over 175 combined years of experience configuring, deploying, and supporting digiTICKET.

## digiTICKET Solution Overview

digiTICKET is a mobile software application that automates the process of writing and processing citations for law enforcement agencies. digiTICKET mobile software can run on existing laptops, tablets, ruggedized handheld device or phones. The digiTICKET client software can be deployed to devices running Windows, Android or iOS operating systems.





**digiTICKET Quote**

The digiTICKET Solution as a Service (dSaaS) procurement option includes two parts: (1) a monthly fee for digiTICKET software licenses, software implementation and training services, custom configuration services (if applicable), and ongoing hosting and maintenance and support fees, and (2) hardware purchased separately.

The dSaaS option includes two parts: (1) a monthly fee for software, professional services, and ongoing support and maintenance and hosting (2) hardware and paper purchased separately.

**dSAAS Fees:**

<b>"digiTICKET Solution as a Service" (dSaaS) Price Quote</b>			
<b>Item Description</b>	<b>Units</b>	<b>Per Unit</b>	<b>Total</b>
Tablet/Handheld Configurations	5	\$ 129	\$ 645
Monthly Sub-Total			\$ 645
<i>TX DIR Discount</i>		<i>15%</i>	<i>Included</i>
<b>TOTAL MONTHLY FEE</b>			<b>\$ 645</b>
<b>Items Below Included in Monthly Fee</b>			<b>Units</b>
All required server, mobile client and interface software licenses			5
Annual software maintenance and support services			1
Annual hosting services			1
Thermal paper as needed			As needed
Net Data i3 Verticals CMS interface license			1
Standard implementation and training services			1
Configuration of Field Interview form			1
Configuration of approval process tab on web application			1
Configuration of auto-exporter (total exporters)			1
Design and creation of custom pre-printed ticket back (4" paper only)			1
<p><i>Price above includes all customer discounts shown in Purchase price, if applicable.</i></p> <p><b>NOTE:</b> <i>Travel &amp; living expenses associated with on-site training will be billed separately, as actual.</i></p>			

Saltus offers a pre-payment discount for customers paying 6 or 12 months in advance

- 6 month pre-payment offers a discount of 2%:   \$ (155) *annual discount*
- 12 month pre-payment offers a discount of 4%:   \$ (310) *annual discount*



**Hardware Fees:**

DETAILED HARDWARE QUOTE			
Item Name	Qty	Unit Price	Total
<b>Rugged Mobile Computers</b>			
<b>Zebra TC27 Rugged Android Handheld</b>			
Zebra EVM, TC27, 5G WWAN, WLAN, Qualcomm® 5430 hex-core (2.1 GHz) CPU, Android GMS, Standard Range 2D Imager (SE4710), 6" display, NFC, Class 2 Bluetooth v5.2, USB-C, 6GB/64GB, 16MP rear-facing camera and 5MP front-facing camera, IP68-rated w/o battery and IP65-rated w/battery, 2-pin back I/O connector, standard battery, North America	5	\$ 1,153.99	\$ 5,769.95
Zebra EVM, Onecare Service, 3 year comprehensive (hardware and software)	5	\$ 300.65	\$ 1,503.25
ZEBRA EVM/EMC, TC22/TC27 5-slot charge only sharecradle [Requires Power Supply (PWR-BGA12V108W0WW), DC Cable (CBL-DC-381A1-01), and AC Line Cord (23844-00-00R)]	1	\$ 684.48	\$ 684.48
Zebra EVM/EMC, level VI AC/DC power supply for 5-slot cradle, (AC INPUT: 100-240V, 2.8A. DC OUTPUT: 12V, 9A), 108W, (Requires DC line cord CBL-DC-381A1-01 and 23844-00-00R)	1	\$ 123.99	\$ 123.99
Zebra EVM/EMC, cable, DC power cord, 4-slot cradle (requires 23844-00-00R)	1	\$ 31.25	\$ 31.25
Zebra EVM/EMC, US AC Line cord, 3 wire/prong, 7.5 feet, grounded (FOR DOCK USE ONLY)	1	\$ 12.71	\$ 12.71
Zebra EVM/EMC, cigarette lighter adapter, 5V, 2.5A, 2 type A USB ports	5	\$ 46.21	\$ 231.05
Zebra EVM, TC22/TC27 tempered glass screen protector	5	\$ 18.64	\$ 93.20
Zebra EVM, TC22/TC27 protective boot	5	\$ 53.24	\$ 266.20
<b>Thermal Ticket Printers</b>			
<b>Brother RuggedJet 4230 Bluetooth Thermal Printer</b>			
RuggedJet 4230BL Kit: 4" DT Printer w/USB, Serial & Bluetooth MIFI - Includes Printer, LiON batt, 2 year Premier Warranty, belt clip & CPCL	5	\$ 780.00	\$ 3,900.00
RuggedJet 4 - 3 year warranty; 1-Year Premium Service (initial service plus 1 add'l year)	5	\$ 50.73	\$ 253.65
Vehicle Power Adapter (cigarette lighter) 10' length	5	\$ 29.08	\$ 145.40
Brother Mobile, AC adapter for RJ and PJ, includes AC cable LB3781	1	\$ 59.10	\$ 59.10
<b>Carrying Case</b>			
Taylor Made work board carrying cases for Zebra TCX/RJ4230	5	\$ 130.25	\$ 651.25
<b>TOTAL Hardware:</b>			<b>\$ 13,725.48</b>

*NOTE: Upon request, Saltus can include the necessary hardware in the monthly fee. Please note that hardware and financing fees will apply.*



**Explanation of the digiTICKET Solution as a Service Monthly Fee:**

Customer pays a per-license, per-month fee – annual or semi-annual pre-payment discounts are available. If the agreement is canceled before the end of the pre-payment period, Saltus will refund the appropriate amount based on the cancelation date.

The following components are included in the dSaaS pricing summarized above.

**Software Licenses Fees:**

- digiTICKET Server Software – 1 license is required regardless of the number of client licenses
  - Includes one RMS or Court System Export license
- digiTICKET Mobile Client Software – 1 license is required for each device running digiTICKET
- digiTICKET Mobile to RMS Mobile Interface – 1 license is required for each device using the interface

**NOTE:** This interface enables digiTICKET to access person/vehicle query data from RMS or CAD mobile software applications. This capability is dependent on the quality and consistency of data being provided by the RMS mobile software. Because digiTICKET must rely on the RMS software and because the format of data returned from the state message switch can vary so widely, Saltus cannot guarantee 100% accuracy of returned data.

To configure this interface, Saltus developers use actual return datasets **provided by the customer for each state being configured**. A minimum of 5 person and vehicle returns (more than 5 will increase accuracy of the interface) must be provided by the customer to allow developers to create parsing algorithms for each state being configured. The standard interface includes in-state returns and 2 additional states of your choosing. Additional states can be added for an additional cost.

- Additional Exports – 1 license is required for each additional data export (per instance of the 3<sup>rd</sup> party software)

**NOTE:** Fees charged by RMS or Court system vendors are not included as part of this proposal and will need to be negotiated separately between the agency and each respective vendor.

**Professional Services:**

- Standard Implementation and Training Services include project management, requirements gathering, basic system configuration, quality assurance testing, user acceptance software testing, end user training and the deployment of digiTICKET.
- Other services related to non-standard configuration tasks, are included based on current understand of your requirements. They include:
  - None noted.

**Hosting:**

- The server application is web based. Saltus utilizes Microsoft Azure GovCloud to provide hosting services. Hosting fees are paid annually and are considered part of ongoing maintenance and support fees.
  - Hosting can be performed by the customer but requires an onsite server and additional implementation services fees. No hosting fees would apply.

**Recurring Annual Fees:**

- Annual Maintenance and Support fees are paid annually beginning in year 2 and are a percentage of the total software license fees.



- The percentage is greater if the customer hosts the server application on site.

**Explanation of Hardware and Paper Fee:**

- Hardware items such as rugged handheld computers, USB barcode scanners, thermal printers and associated warranties, cables, etc.
  - See line-item hardware quote on following page for specifics related to quote above.

**NOTE:** The use of existing tablet or handheld computers, phones, barcode scanners and/or printers must be approved by Saltus. **Handhelds or phones must be Android 10 or iOS 13 or newer.** If approved, the customer must provide a minimum of two of each existing device types for system configuration and testing purposes.

**NOTE:** Saltus does NOT provide hardware installation services. Customer is responsible for installing all hardware.

**Paper:**

- digiTICKET prints to thermal printers. Saltus provides premium thermal paper with high
- 4" wide paper is sold by the roll. Each roll contains 60 to 75 pages per roll (depending on the length of the ticket)
  - Standard deployments include pre-printing the back of the ticket with violator instructions. This is an optional capability requiring a one-time setup fee.
  - Pre-printed ticket paper has a 50-roll minimum order quantity.



Software Overview:

Mobile Client Software

- Configured to match the agency’s requirements/process.
- Extremely easy to use, runs on laptops or tablets
- Tickets can be issued in a disconnected state – no data connection is required
- Capable of writing tickets using multiple ticket formats – traffic, parking, code enforcement, city, or state tickets
- All officer, court and violation information automatically updated upon secure login by officer, allowing for the sharing of devices between officers
- Includes an electronic book of tickets that have been issued to the officer from the digiTICKET web application
- Includes an up-to-date electronic list of charges – including a “favorites” list for fast data entry
- “Lookup” tool for charges not included in favorites list
- Can issue as many as 8 charges on one screen – configurable to meet the agency’s guidelines
- Ticket numbering can be handled multiple ways to meet the agency’s guidelines
- Designate individual violations as warnings or flag as other types of violations such as “Grant” tickets
- Optional database of street addresses to ensure uniform locations on tickets
- Easy to use step by step procedure to create tickets
- Drop down lists ensure accurate data entry
- Scans barcodes on driver licenses and military IDs from across the United States, Mexico, and Canada
- Captures photo and electronic signature of violator
- Save in-process tickets and finish later
- Copy information from a previous ticket to start another
- Ability to change to and from “night mode,” reversing contrast to limit nighttime brightness
- Automatic notification of repeat offenders (scofflaw)
- Captures GPS coordinates of each stop
- Provides officers with ability to capture racial profiling information and make notes after a traffic stop – available to, or hidden from, court personnel
- Ticket information can be customized to meet each agency’s needs and processes
- Printed ticket is easily customized to exactly match agency’s requirements
- Includes software for remote diagnostics and updates
- Training typically takes less than 2 hours for novice computer users
- Optional capabilities include NCIC/NLETS queries (real time data connectivity is required) and interfaces to RMS mobile software field reporting applications

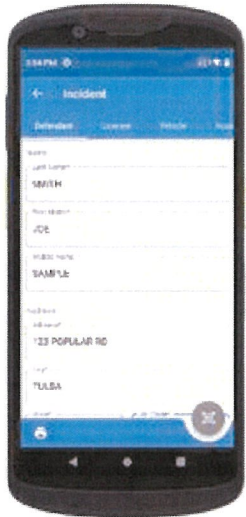


Figure 1 - digiTICKET on a rugged Zebra TC58 Android Tablet



Figure 2 - digiTICKET on a Panasonic CF31





**Server Software**

- Web based software that can be accessed from any PC with Internet/network access
- Secure login and data transfer and multiple levels of user authorizations
- Dashboard reporting of ticketing activity
- Review, edit, approve, void, or decline tickets
- Search for tickets or warnings by officer, shift, squad, violator, court date, ticket date and many more.
- Reproduce exact copies of tickets in PDF format with signatures, court disposition information, and photos
- Print PDFs on standard office printers or store and send electronically
- View a map of stop locations (captured using GPS capable devices)
- Edit, create, or inactivate municipal ordinances and state statutes
- Issue tickets to officers or run audit reports of assigned ticket numbers
- View, print or export reports of specific ticket data (custom reports available)
- Export citation data to Records Management or Court systems through web-based utility – optionally include PDF copies of tickets, pictures, etc.
- Automatically export data and deliver to the RMS in a predefined location, or interface to 3<sup>rd</sup> party systems through web services – optional capability
- Manage court dates for multiple court types for up to a year in advance
- Set court date rules such as docket size or lead time – for all or individual court dates/types
- Create an unlimited number of user types with a very detailed user-based permissions system – based on user type (i.e., officer, supervisor, prosecutor, court clerk, etc.)
- Group users by troop, shift, squad, division, etc.

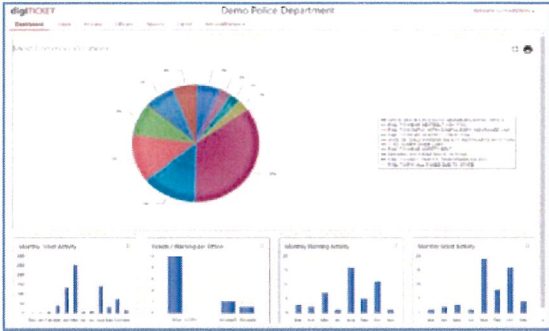


Figure 3 – digiTICKET Dashboard

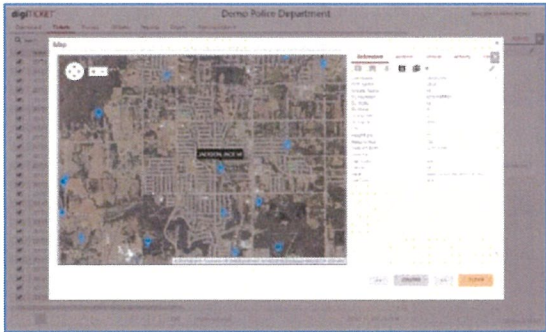


Figure 4 – digiTICKET Ticket Mapping



Figure 5 – digiTICKET Court Calendars

**Data Synchronization**

- The digiTICKET solution requires an internet/network data connection to synchronize tickets to the server. This is typically a full-time connection located where the units are maintained. The units do not require a connection when they are in use in the field.



**Recommended Hardware**

Saltus has designed digiTICKET to be “device agnostic” – meaning that we purchase “off the shelf” hardware and load the software on the devices. digiTICKET can be configured to utilize any number of computers and printers. Typically, digiTICKET is deployed on a Windows Mobile handheld computer or a Windows XP/7/8 laptop or tablet with the proper data capture capabilities (barcode/magnetic stripe scanner, Bluetooth communication, touchscreen, etc.). Tickets can be printed on any type of mobile printer – thermal or otherwise.

The following hardware configuration is recommend based on Saltus’ current understanding of your agency’s needs:

**Zebra TC27 Rugged Handheld Tablet**

The TC22/TC27 is waterproof, dustproof, drop-proof and tumble proof, thanks to an improved design, IP68 sealing, plus drop and tumble tests that are even more aggressive than the industry standard MIL-STD 810H and IEC. And shatter-and-scratch-resistant Corning® Gorilla® Glass protects two of the most vulnerable features — the display and scanner exit window.



- **OS:** Android operating system
- **Display:** 6.0 in. Full High Definition; 1080x 2160; LED backlight; 450 NITS
- **Connectivity:** Wi-Fi 6E only, no cellular connectivity
- **Scanner:** Integrated 1D/2D barcode scanner and 8MP rear camera
- **Memory:** Up to 8 GB RAM, 128GB of Flash
- **Battery:** Standard 3800 mAH battery
- **GPS:** Integrated GPD Module with Concurrent Reception of GPS
- **Processor:** Qualcomm 5430 hex-core, 2.1 GHz
- **Dimensions:** Device dimensions: 6.5 in. L x 3 in. W x 0.49 in. H
- **Drop and Ingress:** IP68 and IP65 with battery per applicable IEC sealing specifications. Multiple 5 ft./1.5 m drops to concrete over operating temp (-10° C to 50° C/14° F to 122° F) with protective boot per MIL-STD-810H.
- **Cameras:** Front—5 MP; Rear—16 MP autofocus



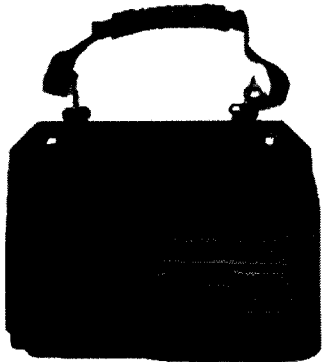
**Brother RuggedJet 4230BL**

- Industry leading battery life to last a full day shift and indicator for a true know before you go battery life status
- One Touch Pairing
  - Fast print speed of up to 5 inches per second
- Compact - Significantly smaller than its predecessor
- Tough Construction - IP54 certification and 6 ft. drop protection mean that water, dust, or drops will not affect the printer's operation under normal conditions
- Versatile Functionality - Prints on labels and receipts from 2 inches wide to 4 inches wide
- Two year, "bumper-to-bumper" warranty \* – Brother will fix the problem or provide a replacement printer
- Ergonomic design – Easy to load paper and intuitive interface controls
- Low maintenance costs – Highly reliable direct thermal technology uses fewer moving parts than other printing technologies
- Low consumable costs – There are no ink or ribbons to replace
- Wide range of connectivity options – USB, Serial, and Bluetooth®
- 203 dpi resolution



**Taylor Made Custom Work Boards/Holsters**

- Custom made for Saltus to hold the DT362GL handheld device and Bluetooth thermal printers
- Work boards enable officers to easily store and transport ticket writers and printers – includes multiple mounting options
- Taylor Made provides custom work boards and holsters made from durable ballistic materials and stainless-steel clips and D-rings.
- These cases can be custom designed to meet specific vehicle requirements.



There are many options for mounting the brother printer in a vehicle. If requested, Saltus can provide pricing for the mounting option of your choice. Saltus does not provide installation services.



**Printed Ticket Sample**

Saltus designs tickets to look as much like traditional handwritten tickets as possible. This maintains a level of comfort with officers, court administrators as well as violators.

- Ticket fronts and backs are customized based on agency requirements.
- Tickets can be printed in 4" wide or full 8 ½ x 11" formats. 4" tickets can be deployed with pre-printed backs containing violator instructions. 8.5 x 11" tickets can be printed with the entire citation on the front side (similar to the Court's PDF copy below).
- Tickets can also be printed on a standard printer from the digiTICKET web application. These can include signatures, pictures, and Court disposition information (see sample below).

**Implementation and Support Services**

The Saltus Solution Delivery Methodology is used for all solution deployments. This is a structured process that ensures that all possible issues and all requirements are jointly identified by Saltus, and customer resources and all system configuration changes are approved by the customer prior to any work being performed by Saltus engineers. This process ensures that Saltus and the customer are always on the same page and that expectations are being met throughout the entire process.

**digiTICKET Hosting Infrastructure**

Saltus partners with Microsoft to host the digiTICKET web application on the Azure Government Cloud.

Saltus can provide detailed hosting, security and backup and recovery information upon request.





digiTICKET Solution Scope Checklist			
Agency: <u>Richwood Police Department</u>		Sales Person: <u>Shawn Sicking</u>	
Contract Date: _____		Contract Type: <u>dSaaS</u>	
Type of Solution	Answer /Qty.	Type	Description
Laptop	0		
Tablet/Handheld/Phone	5		
Hardware Provided by Saltus	Answer /Qty.	Type	Description
Tablet/Handheld	5	Zebra TC27	See detailed hardware pricing table for
4" Printers (note options MSR, Bluetooth, Battery)	5	RJ4230	See detailed hardware pricing table
Full Page 8 1/2 x 11 Printers	0	NA	
Barcode Scanners	0	NA	
Existing Hardware Provided by Customer	Answer /Qty.	Type	Description
Laptops	0		Windows
Tablets/Handhelds	0		
Does tablet have integrated scanners?			
4" Printers			
Full Page 8 1/2 x 11 Printers			
Barcode Scanners			
Exports / Interfaces	Response		
<i>IF SALTUS IS PROVIDING EXPORT(S) (BELOW), CUSTOMER MUST CONFIRM AVAILABILITY AND PRICING FOR DATA IMPORT W/ 3rd PARTY.</i>			
<b>Records Management System</b>			
Vendor Contact Information			
Is an RMS Export included?			
Type of export required?			
<b>Court Case Management System</b>		Net Data i3 Verticals	
Vendor Contact Information			
Is a CMS Export included?		Export included	
Type of export required?		Auto-export	
<b>Other Interfaces (State system, Payment, etc.)</b>			
Vendor Contact Information			
Is another export required?			
Type of export required?			
Has export format and process been vetted by config?		NA	
Has all documentation been provided to config?		NA	
Mobile Software to digiTICKET Mobile Software Interface	Response		
Mobile Query Software to digiTICKET Mobile Interface?	No		
Vendor Contact Information			
Number of states to be parsed (in-state + 2 included)?	0	10 person & vehicle returns MUST be provided per state	
Software Configuration Requirements (also see Pricing Summary)			
Configuration of Field Interview form		Configuration of approval process tab on web application	
Ticket Types / Formats	Answer /Qty	Type	Description
Printed ticket types:	0		
Pre-printed Paper Back Required (4" printer):	Yes		
Training Requirements	Response		
Type of Training:	On-Site	Travel & living expenses for on-site training will be invoiced seperately, as actual.	
Number of days of training:	1		
Custom Development Requests	Response		
NA			
Other	Response		
If dSaaS, does the solution include hardware or paper?	NO HW, INCLUDE PAPER		
Type of client connectivity? WIFI/MiFi/Cellular?	WIFI		
Expectations on deployment date?			
Have they used other e-ticketing software?			
Is this a response to an RFP, is there anything promised that Config needs to know about etc.?			