

AGFNDA

Community Engagement Committee (CEC)

Prosper Town Hall, Executive Conference Room 250 W. First Street, Prosper, Texas Wednesday, December 03, 2025 6:00 PM

Welcome to the Prosper Community Engagement Committee (CEC) meeting.

Addressing the Community Engagement Committee (CEC):

Those wishing to address the Community Engagement Committee must complete the Public Comment Form located on the Town website or in the meeting room.

Please submit this form to the Board Chair or a staff person recording the minutes for the Board/Commission prior to the meeting. When called upon, please state your name and address for the record.

In compliance with the Texas Open Meetings Act, the Town Council/Board/ Commission may not deliberate or vote on any matter that does not appear on the agenda. The Council/Board/Commission, however, may provide statements of fact regarding the topic, request the topic be included as part of a future meeting, and/or refer the topic to Town staff for further assistance.

Citizens and other visitors attending Community Engagement Committee (CEC) meetings shall observe the same rules of propriety, decorum, and good conduct applicable to members of the Committee. Any person making personal, impertinent, profane or slanderous remarks or who becomes boisterous while addressing the Committee or while attending the meeting shall be removed from the room, if so directed by the Mayor or presiding officer, and the person shall be barred from further audience before the Committee during that session of the meeting. Disruption of a public meeting could constitute a violation of Section 42.05 of the Texas Penal Code.

- 1. Call to Order / Roll Call.
- 2. Consider and act upon the minutes of the October 1, 2025 and November 5, 2025 Community Engagement Committee (CEC) meeting.
- 3. Citizen Comments

The public is invited to address the Committee on any topic. However, the Committee is unable to discuss or take action on any topic not listed on this agenda. Please complete a "Public Comment Request Form" and present it to a staff member prior to the meeting. Please limit your comments to three minutes. If multiple individuals wish to speak on a topic, they may yield their three minutes to one individual appointed to speak on their behalf. All individuals yielding their time must be present at the meeting, and the appointed individual will be limited to a total of 15 minutes.

- 4. Review Scope of Work and Town Obligations for Downtown Block Party and Pride in the Sky
- 5. Brainstorming Ideas for Life in Prosper:

- a. Discussion regarding collaborative engagement activities between the Community Engagement Committee and the Mayor's Youth Advisory Council.
- 6. Discussion of Town Events:
 - a. Recent Events:
 - a1. Veterans Day Honor Run & Memorial Ribbon Cutting
 - a2. Prosper on Tap: Friendsgiving
 - b. Upcoming Events:
 - **b1. Christmas Festival**
- 7. Discuss and receive any updates regarding:
 - a. Community Engagement Activities
- 8. Discuss and consider "CEC Top 3" & Save the Date items.
- 9. Request for future agenda items.
- 10. Adjourn.

<u>CERTIFICATION</u>

I, the undersigned authority, do hereby certify that this Notice of Meeting was posted at Prosper Town Hall, located at 250 W. First Street, Prosper, Texas 75078, a place convenient and readily accessible to the general public at all times, and said Notice was posted by 5:00 p.m., on Tuesday, November 25, 2025, and remained so posted at least three (3) business days before said meeting was convened.

Michelle Lewis Sirianni, Town Secretary	Date Notice Removed

Pursuant to Section 551.071 of the Texas Government Code, the Community Engagement Committee reserves the right to consult in closed session with its attorney and to receive legal advice regarding any item listed on this agenda.

NOTICE

NOTICE OF ASSISTANCE AT PUBLIC MEETINGS: The Town of Prosper Board, Commission, and Committee meetings are wheelchair accessible. For special services or assistance, please contact the Town Secretary's Office at (972) 569-1073 at least 48 hours prior to the meeting time.



MINUTES

Community Engagement Committee

Prosper Town Hall, Executive Conference Room 250 W. First Street, Prosper, Texas Wednesday, November 5, 2025

1. Call to Order / Roll Call.

The meeting was called to order at 6:02 p.m.

Committee Members Present:

Annie Bunger Kimberly Smith, Chair Sean Boardman Samad Abdur-Razzaaq Ella Lee Jennifer Downs Jeff Robinson

Committee Members Absent:

Andy Franco Soprina Reeves, Vice Chair Rory Conley

Councilmembers Present:

Marcus Ray Jeff Hodges Amy Bartley

Staff Members Present:

Myrisa Petty, Community Engagement Coordinator Kaylynn Stone, Special Events Manager

Todd Rice, Communications Director2. Consider and act upon the minutes of the October

1, 2025 Community Engagement Committee (CEC) meeting.

The Committee opted to push the approval of minutes to the December meeting.

3. Comments from the Public.

Ahammad M attended the meeting to observe how the CEC works. He comments on his experience with the Citizens Fire Academy and his hope to participate in the upcoming Town of Prosper's Citizen's Academy.

4. Election for CEC Chair and Vice Chair

Ms. Bunger nominated Kimberly Smith to be Chair of CEC. Mr. Abdur-Razzaaq seconded the motion. The committee unanimously voted Kimberly Smith as Chair. Ms. Bunger nominated Soprina Reeves to remain as Vice Chair. Mr. Boardman seconded. The committee unanimously voted to keep Soprina Reeves as Vice Chair.

5. Brainstorming Ideas for Life in Prosper.

a. Cedarbrook Media Pride in the Sky Contract

Ms. Stone introduced Cedarbrook Media as the vendor who runs Pride in the Sky with the Town being a sponsor. She presented the contract for the committees feedback. She details

some suggested changes such as dates and due dates, upping the fee for Cedarbrook to pay out to the what the Town puts into it as a sponsor. Ms. Bunger recommends moving forward with the contract. Councilmember Ray suggests higher expectations for Cedarbrook such as logistics and marketing on their side. Councilmember Bartley suggests a focus on what is expected and what the Town is getting such as stage sizes, speakers and music.

b. 2026 Event Dates Walkthrough

The CEC was presented a list of the confirmed budgeted 2026 Event Dates. Councilmember Ray suggests before each event to audit the communication briefing. This is projected to be brought back in the January meeting. Mr. Rice announces a potential Downtown Block Party partnership to happen in May 2026 with details being nailed down in the coming weeks. Councilmember Ray suggests partnering with the ProsperISD for some of their events.

c. E-Bike Ordinance Education Campaign

Councilmember Bartley updates the committee on an updated ordinance regarding e-bikes and asks for ideas on how Prosper police can begin enforcement and staff can educate the public. With the ordinance now requiring a permit for e-bikes and e-motorcycles, Councilmember Bartley asks how should police meet in the middle so bikes can be permitted but parents don't have to tow the bikes to the police station. It is imperative that the officers get to see the bikes in person for the permitting. The committee suggests neighborhood pop up events or working through the Prosper Home Owners Associations. Ms. Willis suggests a partnership with ProsperISD and to try and speak during lunch periods. Ms. Downs suggested a bike rally event for the students to come together. For education campaigns, Ms. Bunger suggested videos that are both educational and lighthearted. Councilmember Ray suggested raffling off a prize to incentivize residents to register their bikes.

6. Discussion on Town Events

a. Recent Events

Celebrate Prosper

The event was held on October 4 at Frontier Park. With the new additions including the petting zoo, bubble truck and food trucks, it was a well attended event. Ms. Stone comments that she plans to keep the Prosper Jam Off since it seemed to be a big hit and a great way to get residents involved. Councilmember Ray suggests vetting the set lists to be more family friendly in the future.

National Night Out
 The event was held on October 7 and had a record number of 22 neighborhoods registered for this year.

b. Upcoming Events

- Veterans Day Honor Run & Memorial Ribbon Cutting The event will be held on November 8 at Frontier Park. The run has been expanded to include three distances. The ribbon cutting ceremony for the Veterans Memorial at Frontier Park will take place after the conclusion of the Honor Run medal ceremony. At the time of the meeting, there were 316 people registered for the run. Ms. Petty informs the committee that a push notification has been scheduled to encourage lastminute registrations. Ms. Stone comments that there is always a large surge of registrations in the last days leading up to the run.
- Prosper on Tap: Friendsgiving
 The next date of the sip and stroll series happening in Downtown Prosper is coming up on November 22 and is a Thanksgiving themed afternoon of fun.
- Christmas Festival The Town's yearly holiday celebration is coming up on December 6. Taking over the downtown and Town Hall areas, it is promising an afternoon of cheer including an ice skating rink, vendors, a parade and a drone show. Ms. Petty comments with the new

changes in structure for Town employees she will be needed elsewhere during the event and therefore needs the CEC to man the table for the entirety of the event.

7. Discuss and receive updates regarding:

a. Community Engagement Activities

Ms. Petty shared videos and photos that were shared on the public safety social media channels in celebration of Halloween the previous week. She also informed the committee of a save the date for the upcoming boards and commissions reception, letting them know that they will receive an official invitation from the Town Secretary soon. Lastly, Ms. Petty informed the committee of a new member that will be joining at the next meeting.

b. Mayor's Youth Advisory Council Updates

Ms. Petty shared that the MYAC has officially voted in their leadership for the year and shared photos. She shared that the next meeting will be happening on November 19th at the Prosper Police Station where the students will learn more about e-bikes, the new ordinances and be able to collaborate with Prosper police on best practices to reach their age group. Ms. Petty mentions that the December date for MYAC is the same date as the CEC and therefore is setting time aside for the two boards to come together that night.

7. Discuss and consider "CEC Top 3" & Save the Date Items.

The Committee recommended the following for the CEC Top 3 this month:

- Christmas Festival
- Veterans Honor Run
- Prosper on Tap: Friendsgiving

8. Requests for future agenda items.

The Committee requested the following for future agenda items

Focus the meeting on meeting with MYAC

9. Adjourn.

The meeting was adjourned at 7:41 p.m. on November 5, 2025.

These minutes were approved on December 3, 2025.

APPROVED		
Kimberly Smith, Chair		
ATTESTED		
Todd Rice, Communications Director		





TOWN OF PROSPER

Communications Report October 2025

SNAPSHOT

275 POSTS

663 NEW FOLLOWERS ENGAGEMENTS

1,103

37,331

97,485

870,773

IMPRESSIONS 975,665 PREVIOUS COMPARISON PERIOD

COMBINED ACCOUNTS

VIEW OCTOBER 2025 COMBINED SOCIAL ACCOUNTS REPORT

Impressions: The number of times content was displayed to someone's feed.

Engagements: The number of times someone interacted with the content (likes, shares, comments, link clicks, etc.)

Reach: The number of people who see the content.

TOWN OF PROSPER FACEBOOK



24,943 **FOLLOWERS**



GAINED 115 NEW **FACEBOOK FOLLOWERS**



PREVIOUS COMPARISON PERIOD

12,857 ENGAGEMENTS



PREVIOUS COMPARISON PERIOD

147,40 IMPRESSIONS



110.267

PREVIOUS COMPARISON PERIOD





PROSPER POLICE FACEBOOK



24,755 FOLLOWERS



GAINED 129 NEW **FACEBOOK FOLLOWERS**

POSTS



PREVIOUS COMPARISON PERIOD

8.594 ENGAGEMENTS



70,365

PREVIOUS COMPARISON PERIOD

291,650

IMPRESSIONS



497,234

PREVIOUS COMPARISON PERIOD

PROSPER FIRE RESCUE FACEBOOK



12,364 FOLLOWERS



GAINED 64 NEW **FACEBOOK FOLLOWERS**

VIEW TOP POST

16 POSTS



21

PREVIOUS COMPARISON PERIOD

ENGAGEMENTS



12,845

PREVIOUS COMPARISON PERIOD

199,757 **IMPRESSIONS**



118,249

PREVIOUS COMPARISON PERIOD

VIEW TOP POST



PROSPER PARKS & RECREATION FACEBOOK



9,387 FOLLOWERS



GAINED **157 NEW**FACEBOOK FOLLOWERS

36
POSTS



31
PREVIOUS COMPARISON PERIOD

3,592
ENGAGEMENTS



4,637

PREVIOUS COMPARISON PERIOD

100,396

IMPRESSIONS



119,165

PREVIOUS COMPARISON PERIOD

PROSPER COMMUNITY LIBRARY FACEBOOK



5,607 FOLLOWERS



GAINED **44 NEW**FACEBOOK FOLLOWERS

VIEW TOP POST

37



48
PREVIOUS COMPARISON PERIOD

1,014 ENGAGEMENTS



695

PREVIOUS COMPARISON PERIOD

26,734IMPRESSIONS



19,534

PREVIOUS COMPARISON PERIOD





TOWN OF PROSPER

CELEBRATE PROSPER 8,802 VIEWS **107** LIKES 4 SHARES 1 COMMENTS



PROSPER POLICE COFFEE WITH A COP **2,309** VIEWS 45 LIKES 8 SHARES



COMMUNITY LIBRARY LIBRARY HALLOWEEN

1,422 VIEWS 17 LIKES 4 SHARES



LINKEDIN



3,465



8 POSTS



3,800 **IMPRESSIONS**



257



328

ENGAGEMENTS POST CLICKS

NEXTDOOR



18,161 **MEMBERS**





IMPRESSIONS



POSTS

CLAIMED HOUSEHOLDS



TOWN OF PROSPER VIDEOS



9

Better if you Duo
Stroke Awareness Week
Santa's Helpers Toy Donations
Library Membership Goal
Mayor's Minute
Mayor's Minute
Library Halloween
Celebrate Prosper Recap

MAYOR'S MINUTE



2 NEW VIDEOS

VIEWS 4.9K

MAYOR'S MINUTE - 10/28/2025 MAYOR'S MINUTE - 10/14/2025

The "Prosper Mayor's Minute" is a concise update provided by the mayor of Prosper, offering important information and updates about the Town's affairs.

E-NEWS

Citizens Fire Academy



PRINT AND DIGITAL PUBLICATIONS 2

PARKS ACTIVITY CALENDAR | LIBRARY CALENDAR



resident update **5,446**

CONTACTS **5,402** Comparison Period

EMPLOYEE EDITION

492

CONTACTS

HOA MONTHLY NEWSLETTER

207

CONTACTS

68% AVERAGE OPEN RATE

53%AVERAGE
OPEN RATE

66%
AVERAGE
OPEN RATE

4% AVERAGE CLICK RATE

> 6% AVERAGE CLICK RATE

6%
AVERAGE
CLICK RATE

5
NEWSLETTERS
SENT

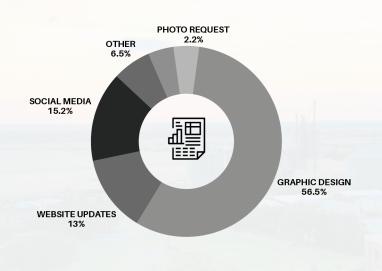
1
NEWSLETTERS
SENT

1
NEWSLETTERS

SENT



COMMUNICATION HELP TICKETS



46 COMMUNICATION HELP TICKETS WERE SUBMITTED

CHATBOT TOP TOPICS

TOPIC NUMBER OF MENTIONS

•	Contact Information	21
•	Ticket Payment	8
•	Auto Theft Inspection	6
•	Trash Pickup	6
•	Railroad Cameras	6

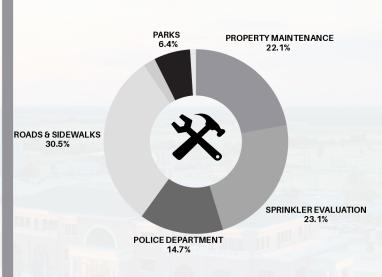
These are the top monthly topics that website viewers request information on. These questions are assessed and updated weekly to help viewers find information with ease.



90.41% Resolution Rate

70% is the standard resolution rate for questions answered correctly.

MYPROSPER MOBILE APP SERVICE REQUESTS



SERVICE REQUESTS & APP DOWNLOADS

96TOTAL REQUESTS

83CLOSED REQUESTS

13
OPEN REQUESTS

91 NEW APP DOWNLOADS

8,704TOTAL APP DOWNLOADS



MEDIA COVERAGE

833

MEDIA MENTIONS

CAMPARISON 497

TOP COVERAGE

Prosper Media Coverage for October 25 - October 30, 2025

Prosper Media Coverage for October 18 - October 24, 2025

Prosper Media Coverage for October 11 - October 17, 2025.

Prosper Media Coverage for October 4 - October 10, 2025.

Prosper Media Coverage for September 27 - October 3, 2025.



COMMUNITY ENGAGEMENT R

COMMUNITY ENGAGEMENT

8

- Community Engagement Committee
- Downtown Advisory Committee
- Mayor's Youth Advisory Council
- Celebrate Prosper
- National Night Out
- HOA Presidents Meeting
- Balcony Reception
- First Responder Day Celebration

6

COMMUNITY ROOM MEETINGS

- Folsom Elementary PTO
- Highland Meadows HOA
- Moms Mosaic
- Preston Lakes HOA
- Project Elevate
- Prosper Historical Society



USER BREAKDOWN

107,933

PAGE VIEWS COMPARISON PERIOD 109,738

48.46

OF USERS ACCESS OUR WEBSITE USING A DESKTOP COMPARISON PERIOD 60.8%

50.79

OF USERS ACCESS OUR WEBSITE USING A MOBILE DEVICE COMPARISON PERIOD 39.2%

MOST VISITED PAGES

- Town of Prosper A Place Where Everyone Matters
- Field Status
- <u>Library Card Membership</u>
- Live Railroad Feeds
- Join Prosper Police Department





