



CITY OF NOVI
Administrative ePacket
September 12, 2024

Council Action/Attention

[The Buzz Report](#)

Departmental Updates

[Public Safety Year-to-Date Statistics Report](#)

For Your Information

Introducing the Buzz Report !!

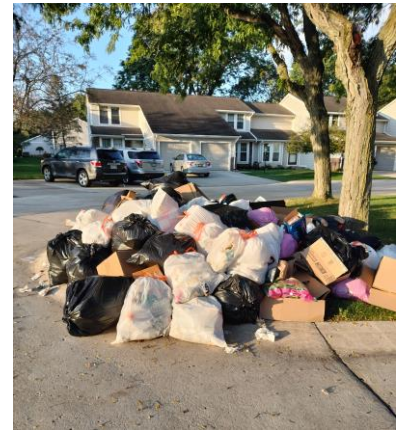
A weekly report highlighting the top questions and issues that may interest City Council members when engaging with residents and the community. The purpose of this report is to:

1. Keep Council informed of current topics and issues percolating among residents or frequently asked of staff.
2. Empower Council members to be effective ambassadors of information, equipped with accurate and up-to-date answers.

Hot Topics:

- **Priority Waste**

Priority Waste purchased GFL, our contracted trash provider, and took over services for the city. Some neighborhoods, like Central Park Estates, Applegate Condominiums, Lakewoode Parkhomes, and various mobile home communities etc., are not part of the City's contract. They each have separate contracts with Priority, and they've all had collection issues (like collection not happening or being delayed). The latest to experience this is Lakewoode, which uses community dumping locations throughout the complex. Obviously, with trash being out for a week or more, issues can occur. By the time this report hits email boxes, we're optimistic that collection would have occurred.



UPDATE: As of Tuesday, September 10th, Priority was able to remove 70%. We are still looking for confirmation for the remaining 30%

Confirmed all has been collected. However, Applegate Town Homes are now in the same situation.

- **Pickleball**

New Courts: Constructed and are up and running at Meadowbrook Commons. Additional pickleball courts are nearly complete in Wildlife Woods Park. Target date for completion is October 2024.

Bristol Corners: The association told neighbors in the March newsletter that the tennis courts would be resurfaced. After work began, a worker told a neighbor they were installing pickleball courts. Residents as close to 7 homes away can hear the pickleball noise clearly. Also, there is considerably more traffic and yelling with two pickle courts vs. the one tennis court that was replaced. Code Compliance has committed to measuring decibel levels to see if players are exceeding allowable levels; however, use of the court does not fall under the purview of the City. Pickleball, tennis, soccer, tennis, even if individuals bring a portable basketball hoop and play a game of pickup, as long as the physical space of the court isn't changed (size), we do not get involved.

- **Property Maintenance Program**

The City of Novi's Neighborhood Property Maintenance Program, launched in 2018, aims to maintain and increase housing values by applying the International Property Maintenance Code to property exteriors. The program works with homeowners through initial communication and inspections, addressing issues individually and connecting residents with resources when needed without issuing civil infractions. A background of the efforts thus far can [be found here](#)

- **Disorderly Resident**

On August 21, 2024, Megha Dave, a Novi resident, was arrested at the Civic Center parking lot after displaying aggressive and disorderly behavior toward citizens, resisting detention, and striking an officer. Following her arrest, she made statements requiring transport to Ascension Providence for a mental health evaluation. Ms. Dave has previously visited numerous front-facing Department counters at the Civic Center, making threatening comments after disagreeing about the price of her water bill. Civic Center employees were advised to contact the police if she came to the counter; this was all before her arrest.

Frequently Asked Questions:

Q: What is happening with the car wash at 10/Meadowbrook?

A: Pure Car Wash faced some delays with receiving a transformer, but they are now open.

Q: What is happening with the former nursing home at 10/Novi?

A: The former Whitehall nursing home has been demolished. Currently, a daycare center is being proposed at the former site. Previously, a swim school was supposed to accompany the daycare, but that plan has been abandoned. The proposed daycare center is 13,586 square feet and is estimated to have 202 children during its peak hours.

Next Steps: Final Stamping Set submittal

Q: What are the high-level road updates (end dates/major changes to closures) for the summer?

A: ~~Wixom~~
~~Beck~~
~~Meadowbrook~~
~~Grand River (RCOC Project)~~
I-96, slated for completion October/November

Q: Why have passport services stopped/When will they resume?

A: Passport services are paused for election services and are expected to resume in early December.

Q: When does voting begin?

A: Ballots are first mailed on September 26. Early voting will run from October 26 through November 3. On November 4 absent voter ballots may be voted in-person at the City Clerk's Office. November 5 is the official date of the Presidential Election.

Q: What are the teal ribbons on trees

A: **Tie Michigan Teal** brings ovarian cancer awareness to cities throughout Michigan in September during Ovarian Cancer Awareness Month. The campaign consists of volunteers tying teal ribbons on lamps, posts, benches, and business areas. The event is held during the

month of September, which has been declared National Ovarian Cancer Awareness Month. There is no cost to the city, and the ribbons are taken down at the end of the month.

Novi Public Safety

Police and Fire Departments 2024 v. 2023 Year-to-Date Statistics
January – August

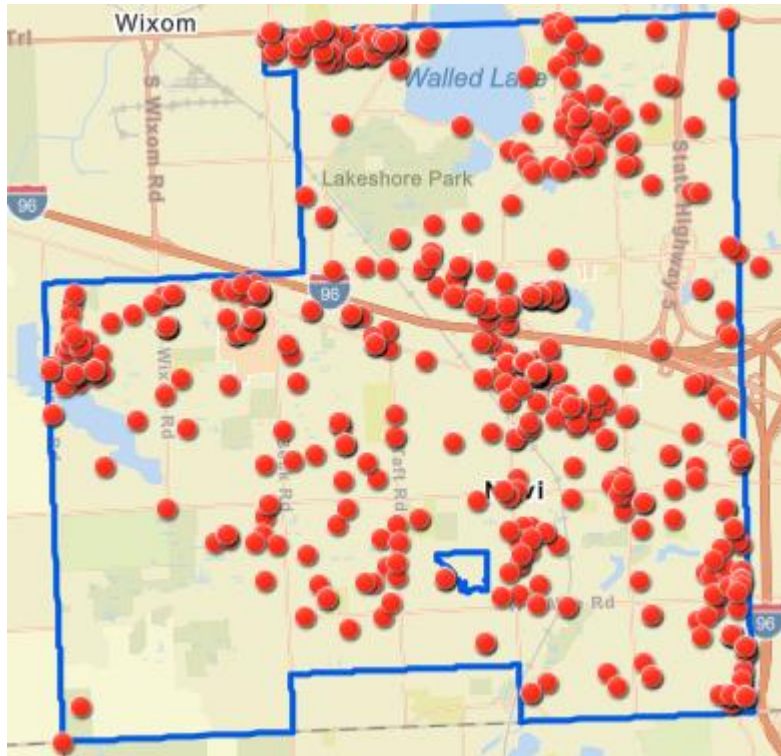
September 2024



Part A

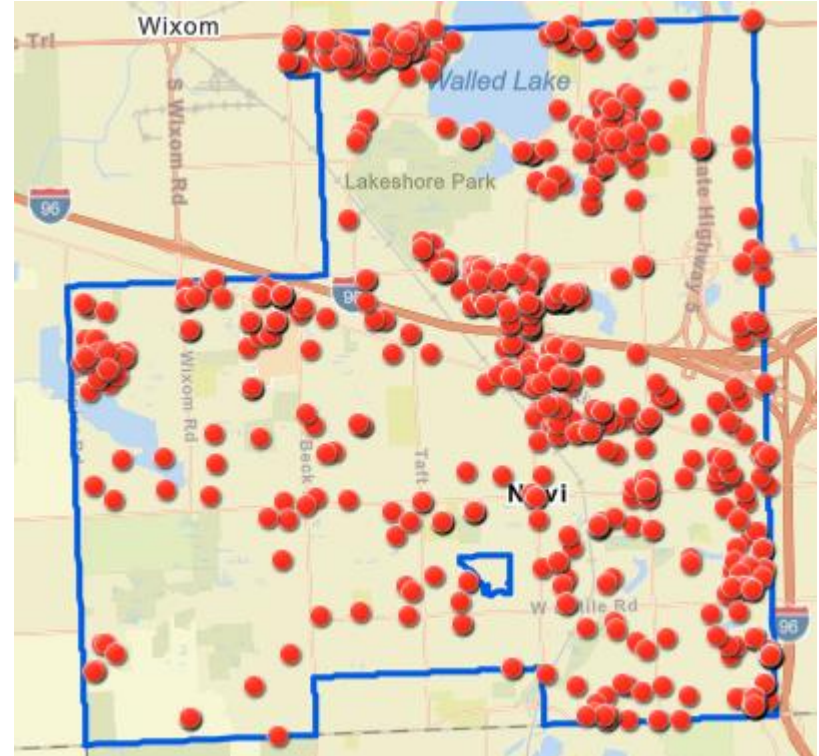
2024

747



2023

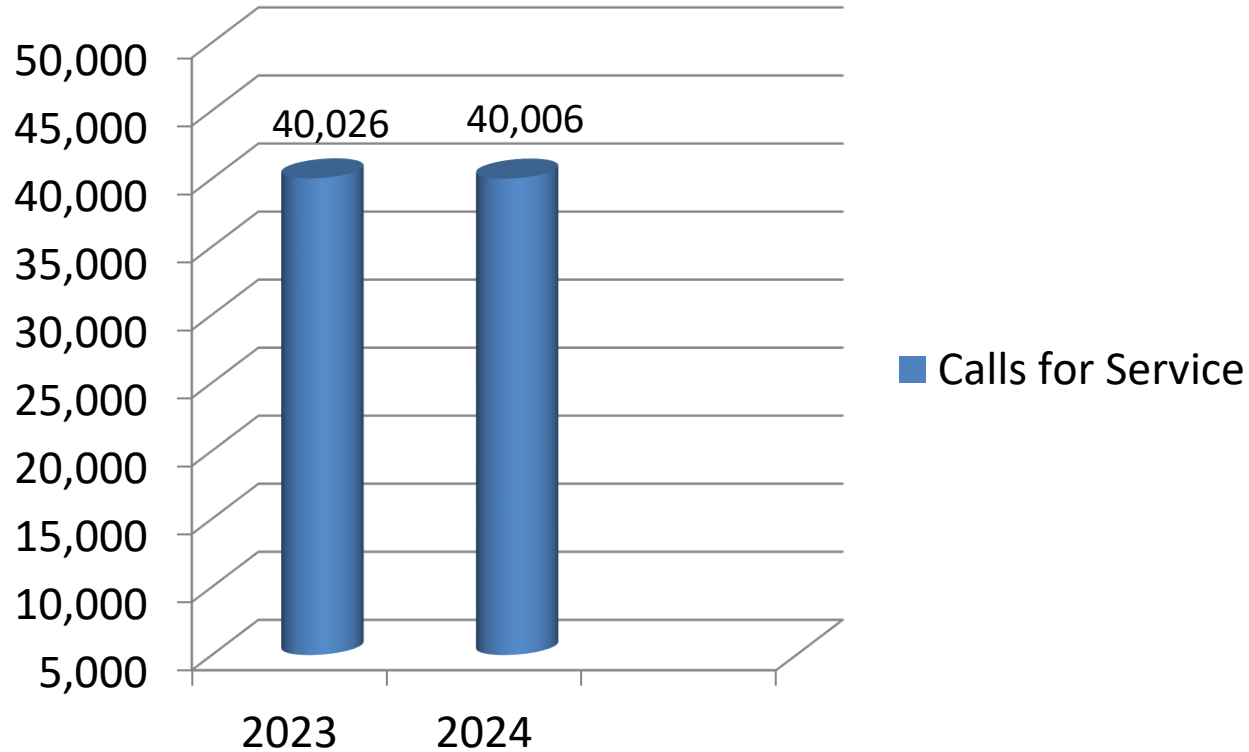
895



PART A	YTD 2024	YTD 2023	Percent Changed
AGGRAVATED/FELONIOUS ASSAULT	26	24	8.33%
ANIMAL CRUELTY	2	0	100.00%
BURGLARY -ENTRY WITHOUT FORCE (Intent to Commit)	6	5	20.00%
BURGLARY -FORCED ENTRY	15	17	-11.76%
DAMAGE TO PROPERTY	40	78	-48.72%
EMBEZZLEMENT	10	15	-33.33%
EXTORTION	1	1	0.00%
FORGERY/COUNTERFEITING	10	6	66.67%
FRAUD -CREDIT CARD/AUTOMATIC TELLER MACHINE	19	13	46.15%
FRAUD -FALSE PRETENSE/SWINDLE/CONFIDENCE GAME	44	36	22.22%
FRAUD - IDENTITY THEFT	14	38	-63.16%
FRAUD -WELFARE FRAUD	1	0	100.00%
FRAUD -WIRE FRAUD	5	0	100.00%
HUMAN TRAFFICKING - PURCHASING PROSTITUTION	1	0	100.00%
INTIMIDATION/STALKING	17	18	-5.56%
LARCENY -OTHER	44	67	-34.33%
LARCENY -PURSESNAATCHING	1	0	100.00%
LARCENY -THEFT FROM BUILDING	22	17	29.41%
LARCENY -THEFT FROM MOTOR VEHICLE	32	56	-42.86%
LARCENY -THEFT OF MOTOR VEHICLE PARTS/ACCESSORIES	15	43	-65.12%
MOTOR VEHICLE, AS STOLEN PROPERTY	2	2	0.00%
MOTOR VEHICLE FRAUD	1	1	0.00%
MOTOR VEHICLE THEFT	36	55	-34.55%
MURDER/NONNEGLIGENT MANSLAUGHTER (VOLUNTARY)	1	0	100.00%
NARCOTIC EQUIPMENT VIOLATIONS	17	9	88.89%
NONAGGRAVATED ASSAULT	167	174	-4.02%
OBSCENITY	1	1	0.00%
RETAIL FRAUD -REFUND/EXCHANGE	2	1	100.00%
RETAIL FRAUD -THEFT	154	165	-6.67%
ROBBERY	2	2	0.00%
SEXUAL CONTACT FORCIBLE -CSC 2ND DEGREE	1	2	-50.00%
SEXUAL CONTACT FORCIBLE -CSC 4TH DEGREE	3	2	50.00%
SEXUAL PENETRATION PENIS/VAGINA -CSC 3RD DEGREE	4	2	100.00%
SEXUAL PENETRATION PENIS/VAGINA -CSC 1ST DEGREE	3	2	50.00%
STOLEN PROPERTY	6	4	50.00%
VIOLATION OF CONTROLLED SUBSTANCE ACT	27	21	28.57%
WEAPONS OFFENSE- CONCEALED	11	19	-42.11%
WEAPONS OFFENSE -OTHER	4	3	33.33%
TOTAL PART A	747	895	-16.54%



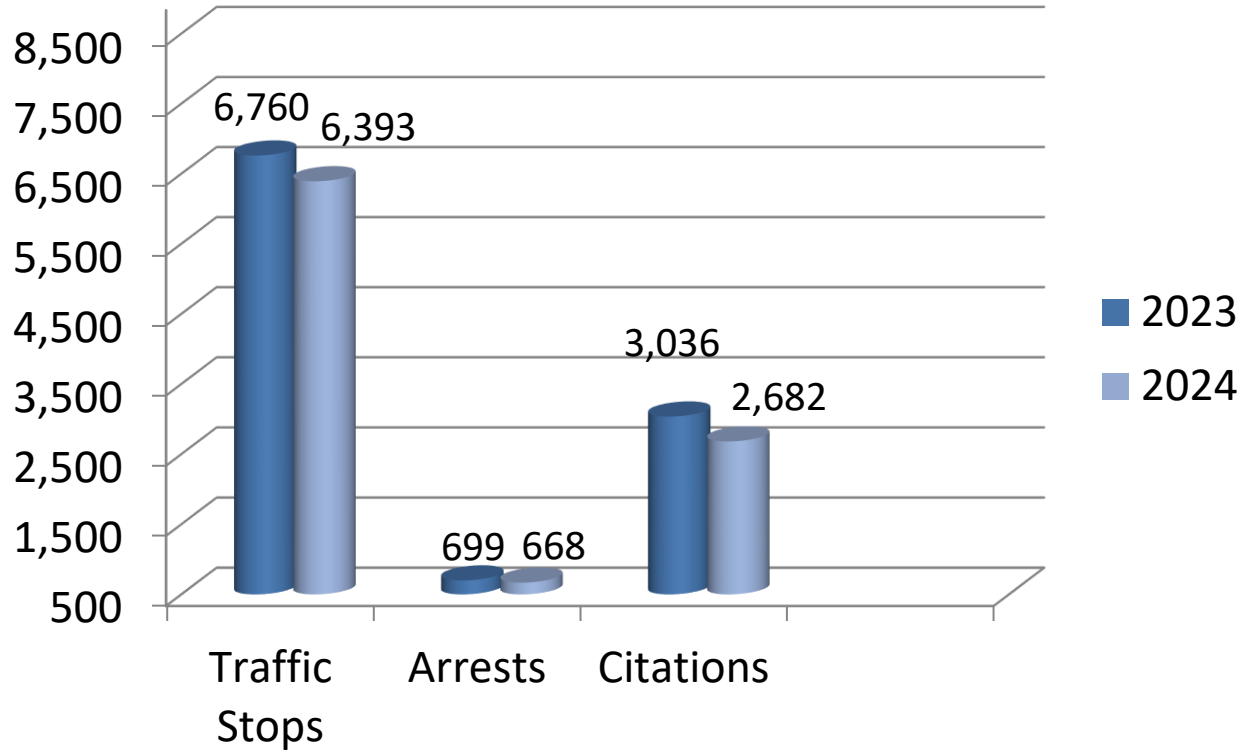
Police Total Calls for Service*



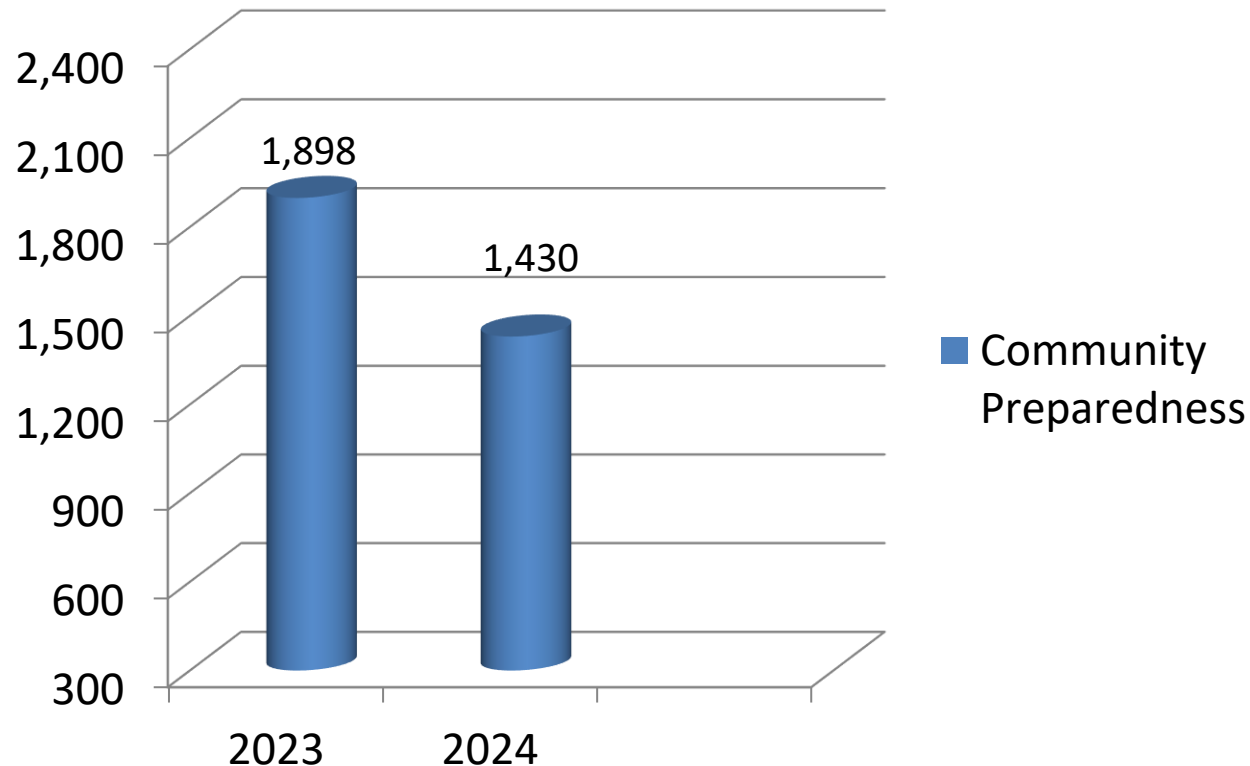
*includes all traffic stops, self initiated activity, routine and priority calls for service, etc.



Officer Productivity



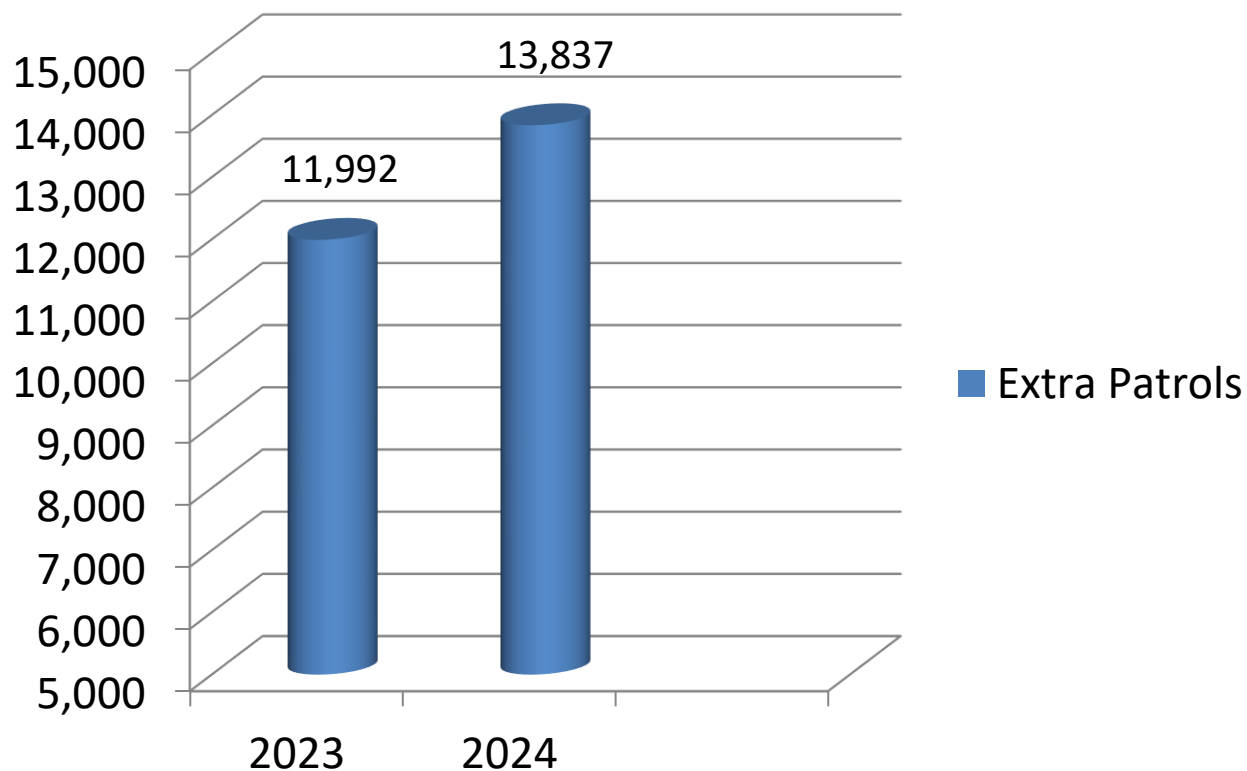
Community Preparedness Numbers* – Self Initiated



*Extra patrols at critical infrastructure (ie. ITC Transmission, US Energy Distribution, Ascension Providence Park Hospital, Water Treatment Facility, etc.) within the city.



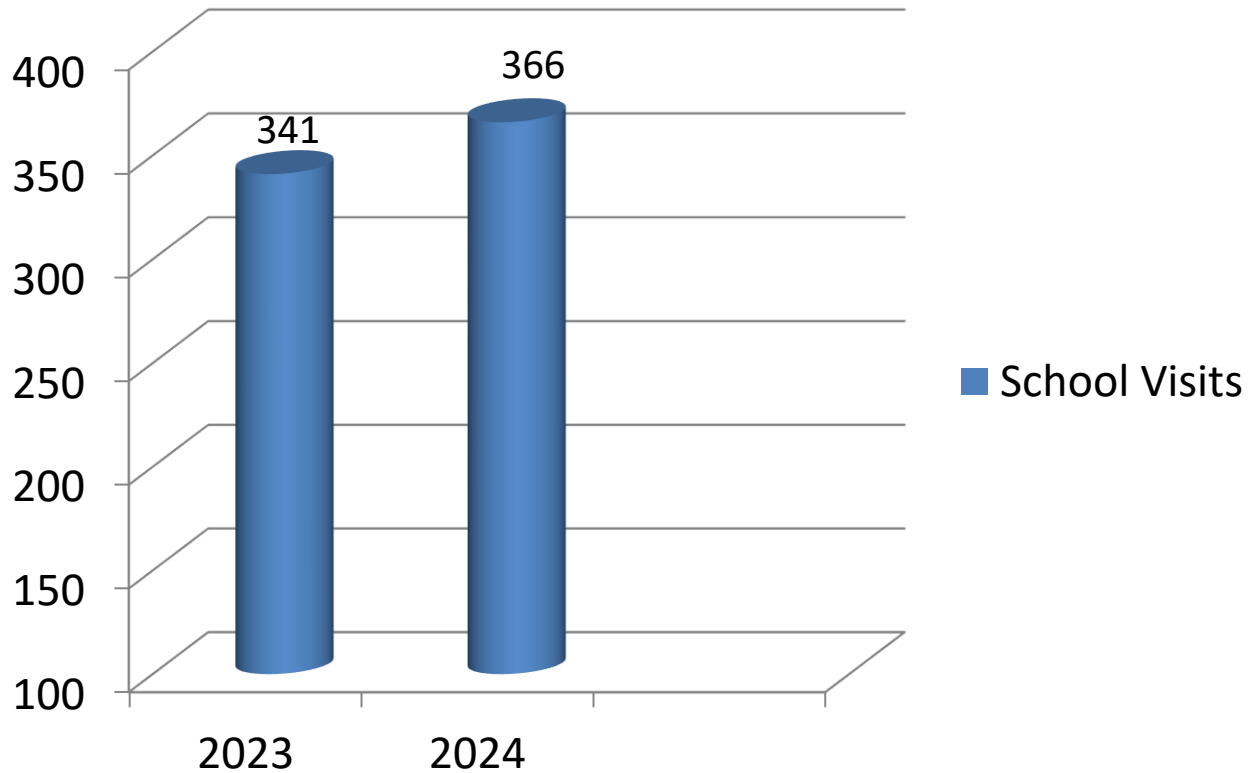
Extra Patrol Numbers* – Self Initiated



*Officers providing additional patrols at various locations above and beyond routine patrol.



School Visit Numbers* – Self Initiated



*Additional patrols at area schools where officers typically walk inside.



Fire Priority Calls for Service

August 2024 v. 2023

INCIDENT ACTIVITY REPORT				
Summary Comparison YTD				
Priority Calls for Service				
Incident Type	2024	2023	Difference	% Change
Fire (All Fires)	51	53	-2	-4%
EMS (Medicals, Rescues & PIAs)	3646	3522	124	4%
Hazardous Condition (Haz-Mat, Wires)	71	160	-89	-56%
Service Call (Pub.Assist, Unauth.Burn)	62	66	-4	-6%
Good Intent (Haz not found, CNX call)	104	90	14	16%
False Calls	203	188	15	8%
Other (Inspections, Pub-Ed, Pub-Relations, Car Seats,	9	8	1	13%
TOTAL	4146	4087	59	1%



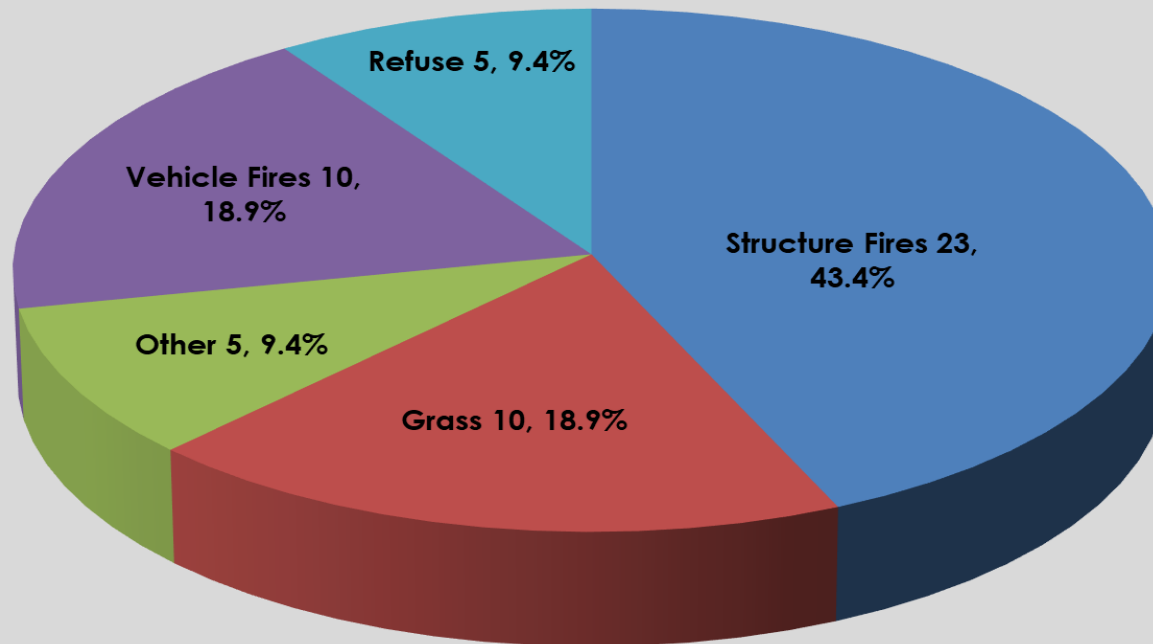
Fire All Calls for Service

August 2024 v. 2023

INCIDENT ACTIVITY REPORT				
Summary Comparison YTD				
All Calls for Service				
Incident Type	2024	2023	Difference	% Change
Fire (All Fires)	59	71	-12	-17%
EMS (Medicals, Rescues & PIAs)	4045	3694	351	10%
Hazardous Condition (Haz-Mat, Wires)	131	233	-102	-44%
Service Call (Pub.Assist, Unauth.Burn)	736	611	125	20%
Good Intent (Haz not found, CNX call)	208	195	13	7%
False Calls	413	407	6	1%
Power Outage Invst.(Severe weather)	6	16	-10	-63%
Other (Inspections, Pub-Ed, Pub-Relations, Car Seats,	418	487	-69	-14%
TOTAL	6016	5714	302	5%



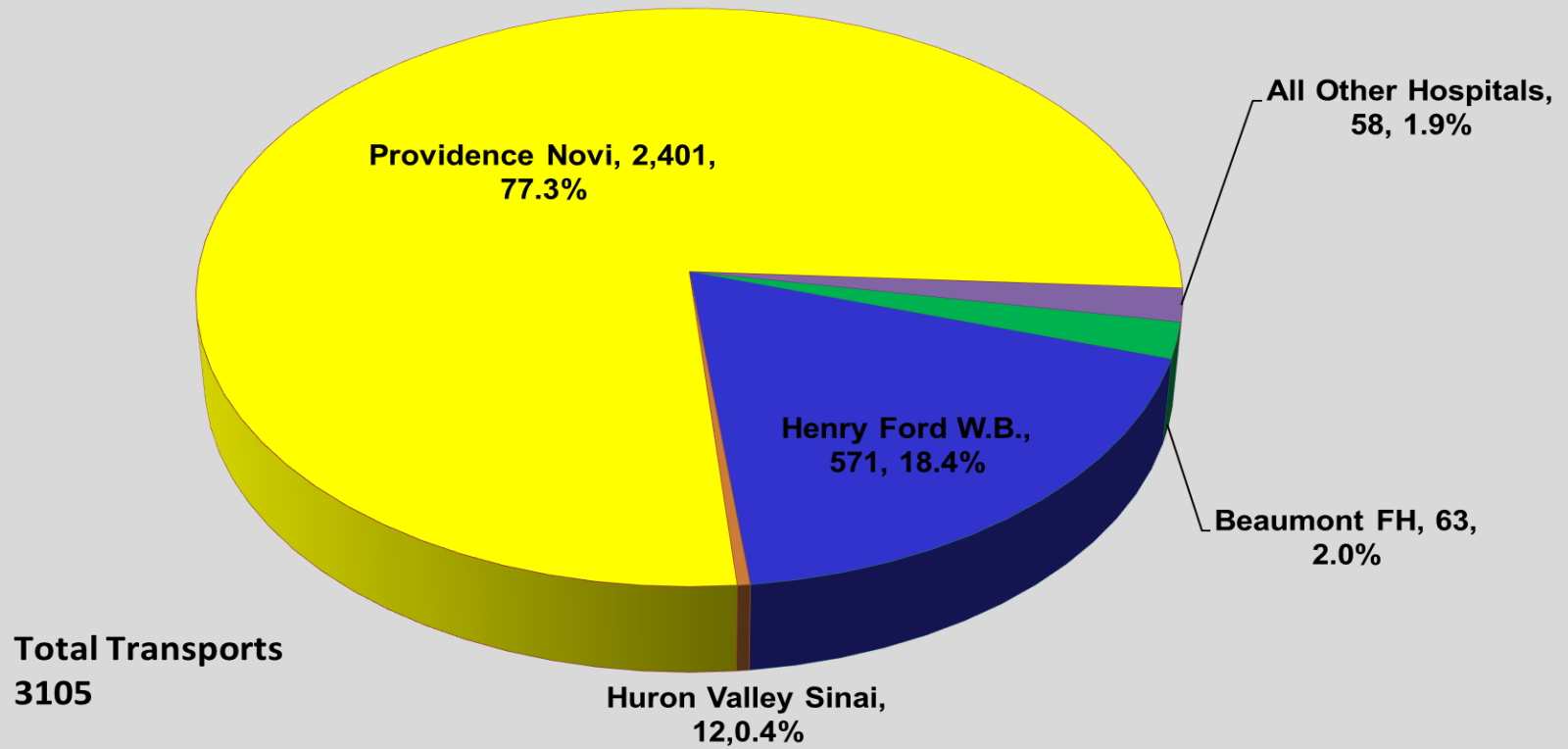
2024 YTD FIRES



TOTAL 53



Hospital Transports 2024



FIRE OPERATIONS AVERAGE RESPONSE TIMES PRIORITY RESPONSES ONLY

TEAM / STATION	August	Total Calls	2024	Total Calls	2023	Total Calls
	2024		YTD		YTD	
TEAM 'A':						
STATION 1	4:27	94	4:29	773	4:33	808
STATION 2	5:05	97	4:51	741	4:50	676
STATION 3	5:18	46	4:57	289	4:50	251
STATION 4	5:00	29	5:06	239	4:53	294
TEAM 'A' AVERAGE:	4:57	266	4:50	2042	4:46	2029
TEAM 'B':						
STATION 1	5:05	86	5:07	739	4:55	740
STATION 2	5:25	83	5:35	697	5:25	694
STATION 3	5:56	33	5:50	305	5:55	319
STATION 4	5:58	34	5:59	293	6:02	261
TEAM 'B' AVERAGE:	5:36	236	5:37	2034	5:34	2014
TEAM. AVERAGE	5:16	502	5:14	4076	5:10	4043

