

Town of New Castle
450 W. Main Street
PO Box 90
New Castle, CO 81647

Administration Department
Phone: (970) 984-2311
Fax: (970) 984-2716
www.newcastlecolorado.org

Agenda

New Castle Town Council Work Session

Tuesday, November 19, 2024, 6:15 PM

Virtual Meetings are subject to internet and technical capabilities.

To join by computer, smart phone or tablet:

<https://us02web.zoom.us/j/7096588400>

If you prefer to telephone in:

Please call: 1-346-248-7799

Meeting ID: 709 658 8400

Follow the prompts as directed. Be sure to set your
phone to mute until called on

- [a.](#) Update – Advocate Safehouse – Betty Lucas, Director
- [b.](#) Update – Journey Home – Heather Grant, Executive Director



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Memorandum

To: Mayor & Council
From: David Reynolds
Re: Council Workshop: Update from Advocate Safehouse
Date: 11/19/24

Purpose:

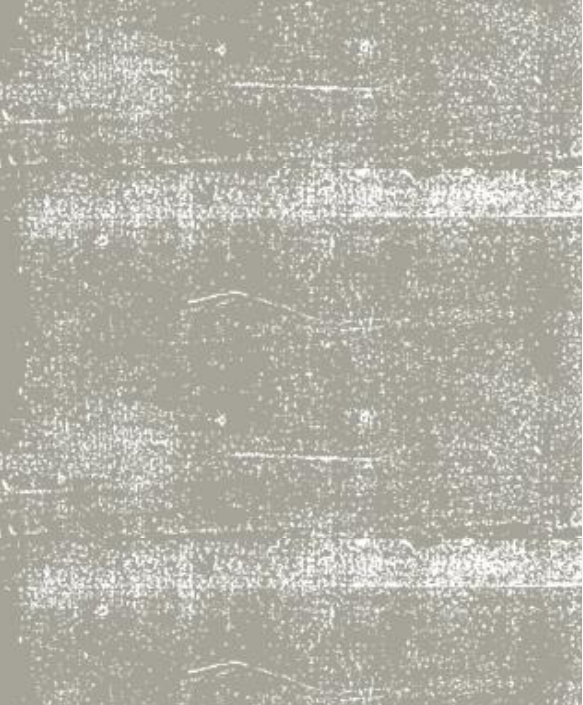
The purpose of this workshop discussion is to allow time for Betty Lucas, the Executive Director for the Advocate Safehouse Project, to update the Town Council on the work that her organization does on behalf of residents of New Castle and the greater Colorado Valley Region.

The Advocate Safehouse Project in Glenwood Springs is a nonprofit organization dedicated to supporting individuals experiencing crises specifically related to domestic violence and sexual assault across Garfield County, including New Castle. They provide 24-hour crisis intervention, emergency shelter, outreach services, and ongoing counseling to help survivors find safety and rebuild their lives. Their work is crucial in offering a secure environment, resources, and advocacy for New Castle residents impacted by these specific types of traumas. As a supporter of Advocate Safehouse, New Castle's Town Council has granted charitable grants to the organization for several years.

Advocate Safehouse Project

Since 1987





History

- 1987 Advocate Safehouse Project was incorporated
- 1991 ASP expanded
- 1993 Safehouse was acquired
- 1996 Spanish and English Service were offered.
- 2008 Safe was in dire need of a "Facelift."



Mission

To promote healthy relationships free from violence as we strive to overcome imbalances through advocacy, collaboration, education, and shelter.





Vision

ASP envisions all relationships in our community filled with well-being and empowerment.





Our Values

**Integrity, Compassion,
Resiliency,
Empowerment, and Well-Being**



Program Goals

To provide assistance to survivors of intimate partner and/or sexual violence.

To promote crisis management via a network of volunteers and professionals

To educate survivors and community members about healthy relationships free from violence.

To advocate for and partner with survivors regarding intimate partner violence and/or sexual violence.

To provide safe housing in a healing environment.

To provide privileged confidential supportive services to survivors and their children

To provide an inclusive environment for all survivors to feel recognized and accepted regardless of how the survivors identify themselves.



Programs

- Safehouse Program
- Bilingual Advocacy
- Sexual Assault Advocacy
- Outreach Program
- 24 – Hour Help Line
- Housing First Program
- Community Education
- Garfield County Domestic Violence Coalition

Rio Blanco

Colorado

Garfield

Eagle

New Castle
Silt
Chacra
Glenwood Springs
Rifle
Parachute
Battlement
Mesa
Cardiff
Cattle Creek
Carbondale
Catherine

Pitkin

Mesa





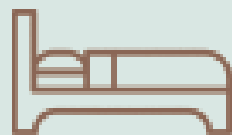
ADVOCATE
SAFEHOUSE
PROJECT

2023 IN REVIEW



572

SURVIVORS SERVED



2605

NIGHTS OF SHELTER



485

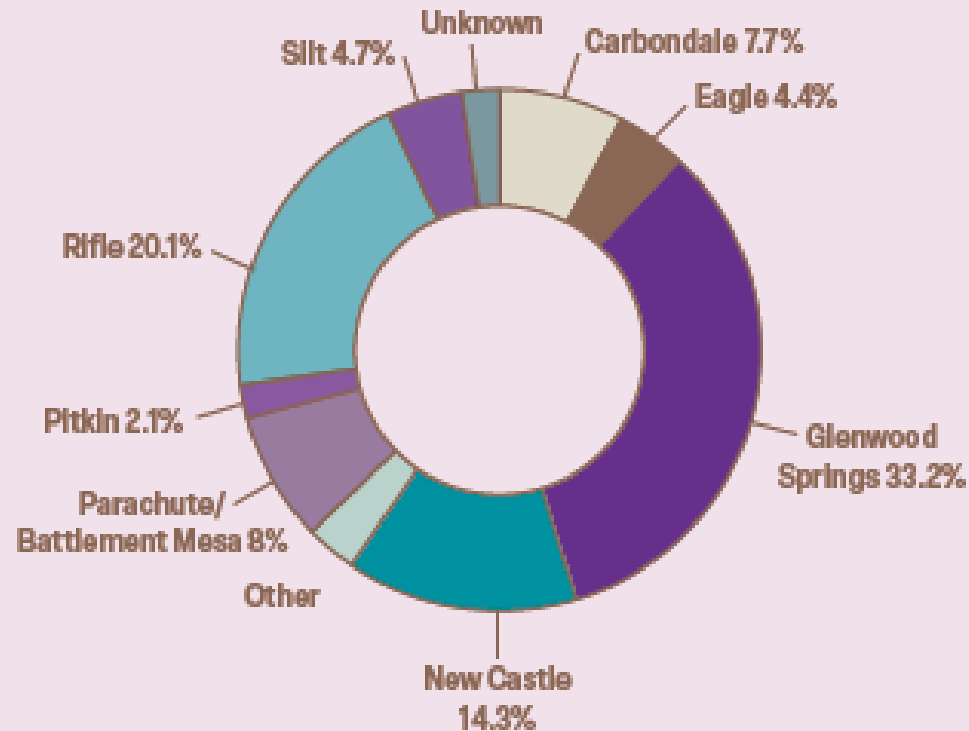
HELP LINE CALLS



142

MONTHS OF RENTAL ASST.

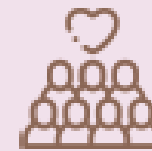
SURVIVORS SERVED BY COMMUNITY



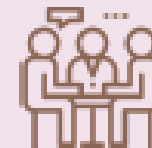
RAISING COMMUNITY AWARENESS



31 educational presentations were given to 836 individuals in Garfield County.

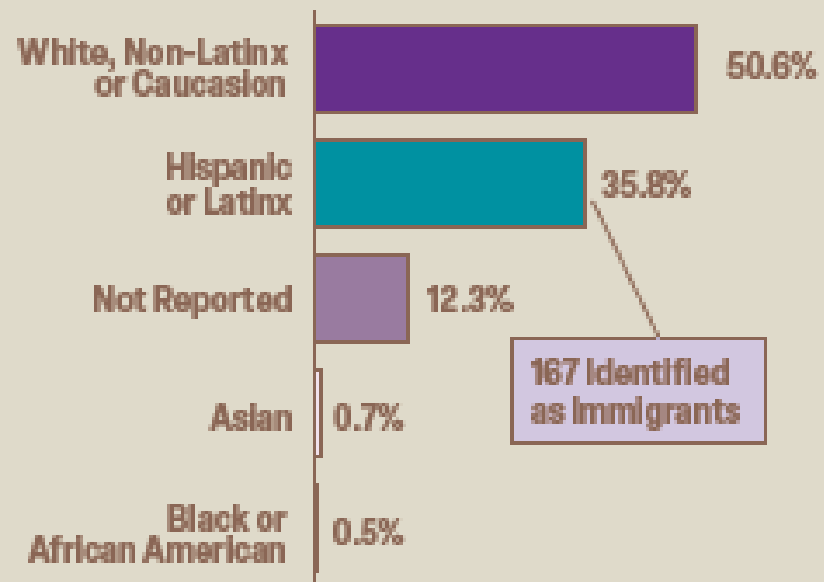


54 community awareness activities were given with the focus on developing healthy relationships.

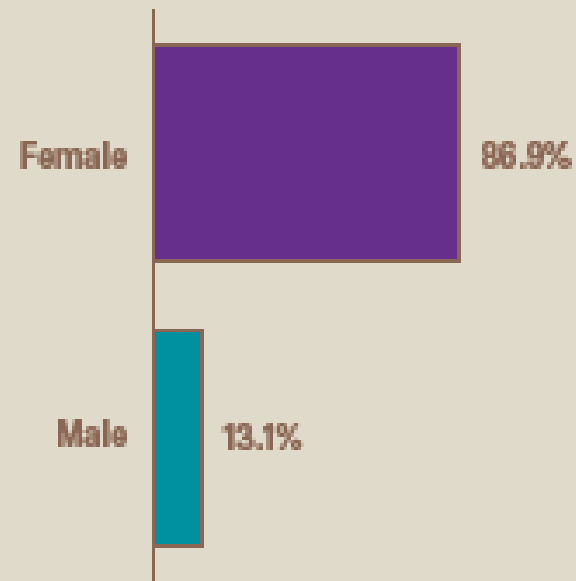


5 meetings were held with the Garfield County Domestic Violence Coalition.

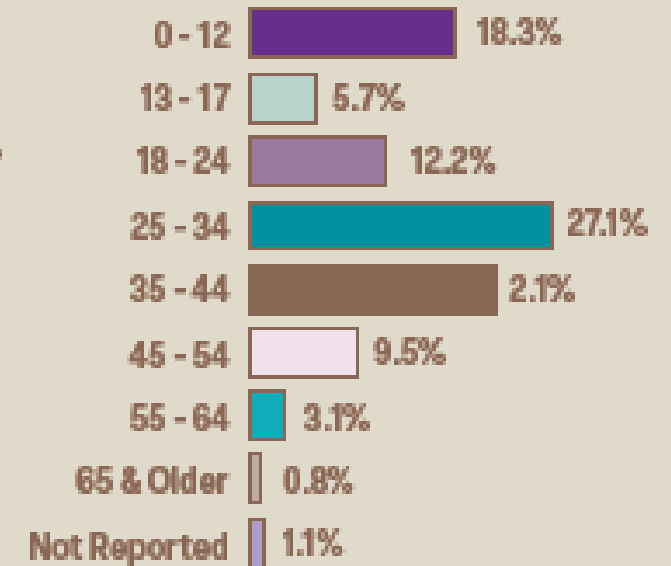
RACE



GENDER



AGE



ADVOCATE SAFEHOUSE PROJECT

2023 Benchmarks
January - December 2023

100% of Year Completed - QTR

#	MEASURABLES	Yr Goal	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	YTD TOTAL	% Completed
Help Line								
1	Help Line Calls	450	115	118	137	115	485	108%
2	Help Line Callers	250	88	80	105	97	370	148%
Overall - Clients								
3	All New Clients	625	185	126	134	127	572	92%
Safehouse Program								
4	All Safehouse New Clients	45	27	4	8	14	53	118%
5	Safehouse New Adults	25	13	4	5	9	31	124%
6	Safehouse New Child/Youth	20	14	0	3	5	22	110%
7	Total Nights of Shelter	1750	598	606	578	823	2605	149%
8	Safehouse Nights of Shelter	1500	548	562	540	757	2407	160%
9	Hotel Nights of Shelter	250	50	44	25	79	198	79%
Housing 1st Program								
10	Hsg 1st New Clients - Families	25	14	6	5	5	30	120%
11	Months of Rental Assistance	100	47	34	33	28	142	142%
Latinx Program								
12	All Latinx New Clients	130	35	26	29	24	167	128%
Contacts - In Person								
13	Adult Client Contacts	2400	551	1025	1169	1121	3866	161%
14	Youth Client Contacts	400	67	65	0	14	146	37%
Contacts - Phone								
15	All Client Phone Contacts	2000	346	807	893	832	2878	144%
Surveys								
16	Client Surveys Returned	100	15	26	55	23	119	119%
Education								
17	# of Presentations	25	7	1	13	10	31	124%
18	# of Attendees at Presentations	700	569	15	71	181	836	119%
19	# of Comm Awareness Activities	50	15	12	13	14	54	108%
Coalition								
20	GCDVC Stake Holder Meeting	15	2	5	4	1	12	80%
21	GCDVC Mtgs	6	1	2	1	1	5	83%
Volunteer Hours - All								
22	Help Line Volunteer Hours	4000	1047	1134	1104	1310	4595	115%
23	Volunteer Hours - All	4800	1278	1365	1281	1425	5349	111%
Budget								
24	Revenue: Without In-Kind	\$ 1,068,882	\$ 358,396	\$ 227,156	\$ 296,826	\$ 359,721	\$ 1,242,100	116%
25	Expenses: Without In-Kind	\$ 1,068,474	\$ 314,532	\$ 289,349	\$ 303,217	\$ 281,674	\$ 1,188,773	111%
26	Net Income: Without In-Kind	\$ 388	\$ 43,864	\$ (62,183)	\$ (6,391)	\$ 78,047	\$ 53,327	

ADVOCATE SAFEHOUSE PROJECT

2024 Benchmarks
January - December 2024

75% of Year Completed - QTR

#	MEASURABLES	Yr Goal	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	YTD TOTAL	% Completed
Help Line								
1	Help Line Calls	450	174	161	194		529	118%
2	Help Line Callers	250	128	94	144		366	146%
Overall - Clients								
3	All New Clients	625	223	128	175		526	84%
Safehouse Program								
4	All Safehouse New Clients	45	22	18	14		54	120%
5	Safehouse New Adults	25	12	8	9		29	116%
6	Safehouse New Child/Youth	20	10	10	5		25	125%
7	Total Nights of Shelter	1800	524	508	263		1295	72%
8	Safehouse Nights of Shelter	1500	484	428	219		1131	75%
9	Hotel Nights of Shelter	250	40	80	44		164	66%
Housing 1st Program								
10	Hsg 1st New Clients - Families	25	13	3	3		19	76%
11	Months of Rental Assistance	100	29	19	19		67	67%
Latinx Program								
12	All Latinx New Clients	130	67	21	33		121	93%
Contacts - In Person								
13	Adult Client Contacts	2400	715	707	739		2161	90%
14	Youth Client Contacts	400	72	57	49		178	45%
Contacts - Phone								
15	All Client Phone Contacts	2000	628	507	594		1729	86%
Surveys								
16	Client Surveys Returned	100	29	26	34		89	89%
Education								
17	# of Presentations	25	3	5	9		17	68%
18	# of Attendees at Presentations	700	178	14	331		523	75%
19	# of Comm Awareness Activities	50	16	16	21		53	106%
Coalition								
20	GCDVC Stake Holder Meeting	15	2	2	3		7	47%
21	GCDVC Mtgs	6	1	1	2		4	67%
Volunteer Hours - All								
22	Help Line Volunteer Hours	4000	1299	1152	1104		3555	89%
23	Volunteer Hours - All	4800	1435	1275	1384		4094	85%
Budget								
24	Revenue: Without In-Kind	\$ 1,068,719	\$ 305,803	\$ 278,858	\$ 288,626		\$ 873,288	82%
25	Expenses: Without In-Kind	\$ 1,068,090	\$ 271,596	\$ 296,352	\$ 288,979		\$ 856,927	81%
26	Net Income: Without In-Kind	\$ 29	\$ 34,207	\$ (17,494)	\$ (353)	\$ -	\$ 16,360	

STAFF DIRECTORY

- **Bilingual Advocates**
 - Glenda Martinez - (C)970.456.5374
glenda@advocatesafehouse.org
 - Esmeralda Pena - (C)970.456.5628
esmeralda@advocatesafehouse.org
- **Sexual Assault Advocate**
 - Walezka Rivers - (C)970.319.0267
walezka@advocatesafehouse.org
- **Housing First Advocate**
 - Erin Morelli - (C)970.355.5321
erin@advocatesafehouse.org
- **Support Specialist**
 - Gissel Luna - (C)970.945.2632
gissel@advocatesafehouse.org
- **Advocacy Director**
 - Crystal Young (C)970.456.1198
crystal@advocatesafehouse.org
- **Executive Director**
 - Betty Lucas (C)970.930.1750
betty@advocatesafehouse.org



Thank You



CONTACT Us

If love hurts, you're not alone.

Call us at 970-945-4439





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Memorandum

To: Mayor & Council
From: David Reynolds
Re: Council Workshop: Update from Journey Home Animal Shelter
Date: 11/19/24

Purpose:

The purpose of this workshop discussion is to allow time for Heather Grant from Journey Home Animal Care Center to update the Town Council on the work that Journey Home does in our greater community.

Journey Home Animal Care Center in Rifle, CO, serves Garfield County as an essential resource for animal welfare. They provide shelter, medical care, and adoption services for homeless, abandoned, and stray animals. Their mission extends beyond sheltering animals; they focus on responsible pet ownership, spay/neuter programs, and reuniting lost pets with their families. Journey Home's efforts help reduce the number of stray animals in our community, ensuring healthier and safer environments for both pets and residents. New Castle's Police Department, as well as other Police Departments throughout the valley use the services of Journey Home as lost or abandoned animals are found to be in need of shelter services. New Castle supports Journey Home's mission by utilizing their services as well as by providing out-going grant support funding.

YOUR LOCAL IMPACT



JOURNEY HOME
ANIMAL CARE CENTER

OUR MISSION STATEMENT

**Strengthening the human-animal
bond through compassion and
education**



JOURNEY HOME
ANIMAL CARE CENTER

WHAT WE DO...

Spay/Neuter/Vaccines

JHACC believes in animal care for all. Currently, our organization offers low cost spay/neuter/vaccines for community owned animals and encourages people who adopt to utilize our services. This is possible through donors, grant funding and fundraising events.

Every one goes through unprecedented times, challenging times that they never may have envisioned. JHACC is here to help. If an animal needs to be rehomed, if JHACC cannot take the animal right away, we offer a courtesy post on social media to share the animal as long as it is fully vaccinated and spayed/neutered.

Educating our youth on proper animal care and support is crucial to the future. JHACC has significantly expanded humane education to further reach future generations of animal lovers.

Adoptions happen every single day at JHACC. Each year we take in and care for nearly 1500 animals. Adoption is a reasonable price because we believe that the best homes are then most wealthy homes, but those with the most heart.



OUR IMPACT TOGETHER



Strays: 20

Surrender: 18

Adoptions: 123

RTO: 7

Behavior cases: 4

Food Pantry:

**Average of 4 New Castle
community members each month**

Totals for Sx/Vx as of Oct. 15:

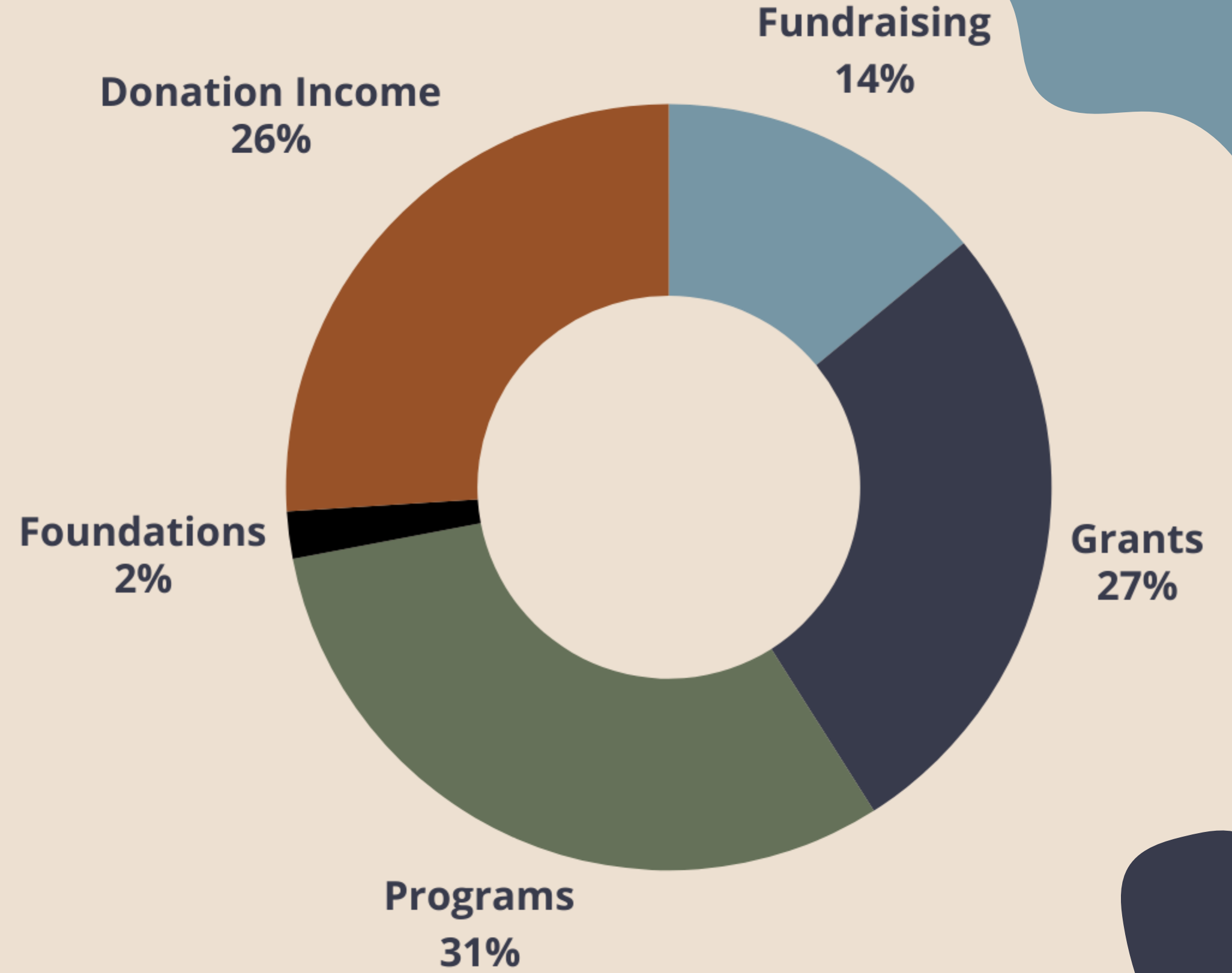
75/106

Total shelter S/N: 583

Total shelter vax: over 1,000

****Grant funding request \$2,000
to vaccinate 167 animals
actually vaccinated 171 animals**

JOURNEY HOME ANIMAL CARE CENTER INCOME



COST OF CARE COMPARISON

Journey Home Animal Care Center

\$679 per animal

Colorado Animal Rescue

\$800 per animal

Eagle County Animal Services

\$600 per animal

Routt County Humane

\$751 per animal

Denver Dumb Friends League

\$600 per animal

ADDITIONAL MEDICAL EXPENSES

\$2,150.26 - 81647 (within city limits)

**These are medical expenses beyond routine
veterinary care through October 15th**

**** (If these animals were treated outside
our clinic the costs would increase
substantially)**

PRICE COMPARISONS TO 2021

Item	2021	2024
Sedation Medication	\$4.94/\$184.35	\$6.26/\$212.25
Iso	\$24.11	\$29.71
Chlorhexidine Scrub	\$18.45	\$21.83
Needles for Vaccines	\$8.72	\$9.15
“Rescue” Cleaning Fluid	35.61	\$41.80
Syringes	\$8.72	\$9.15
Cat Food	\$30.03	\$37.13

Item	2021	2024
Dog Food	\$15.86	\$21.96
Distemper Vaccines	\$184.35	\$212.25
Utilities	\$17,538	\$60,057
Insurance Expenses	\$15,921.46	\$33,134
Shelter Medical Expenses	\$25,476	\$40,246
Shelter Supplies	\$22,010	\$34,276
Payroll	\$456,406	\$482,654

THE GIFT OF LIFE



Max

Max was surrendered in August, as his previous owner could not have pets in their new rental. He is now available for adoption and looking for the right family.



Minnie

While visiting family in April, Minnie got out of the house. She was missing until mid-October, when she was brought to Journey Home. Our staff cared for her, until her post on Facebook found her family. Minnie was picked up and transported home to Greeley shortly after.



Hansel

Hansel came in with another dog from Peach Ct. He was friendly and playful, and got along well with other dogs at our facility. After over a month, he was adopted into his home!

COMMUNITY OUTREACH

Humane Education:

Youth summer camp, Tail Tale Storytime, Dog Bite Prevention presentations... We offer educational folders for all kids who come through our door!

Pet Food

Our volunteer-run mobile pet food pantry that serves Rifle every other Thursday.

Adoption

Every day we strive to be out in the community as many chances as we can get to have adoption events with businesses, partners, and community events!







THANK YOU

**for your time, generosity,
and life-changing support!**



JOURNEY HOME
ANIMAL CARE CENTER