



BOARD OF DIRECTORS REGULAR MEETING STUDY SESSION AGENDA

Thursday, August 17, 2023 at 3:00 PM

66575 Second St, Desert Hot Springs, CA AND/OR Via Teleconference

NOTICE IS HEREBY GIVEN THAT THE BOARD OF DIRECTORS OF MISSION SPRINGS WATER DISTRICT WILL HOLD ITS REGULAR MEETING(S) ON THE DATE LISTED ABOVE. THE BOARD WILL MEET IN PERSON AT 66575 SECOND STREET, DESERT HOT SPRINGS.

THE PUBLIC IS PERMITTED TO ATTEND THIS MEETING IN PERSON OR VIRTUALTY USING THE ZOOM LINK BELOW.

JOIN ZOOM MEETING:

<https://us02web.zoom.us/j/8220655340?from=addon>

DIAL BY PHONE:

+1 (408) 638-0968

Meeting ID: 822 065 5340

ACTION MAY BE TAKEN ON ANY ITEM LISTED ON THIS AGENDA

1. CALL TO ORDER
2. ROLL CALL
3. ANNOUNCEMENT AND VERIFICATION OF REMOTE MEETING PARTICIPATION PURSUANT TO AB 2449 OR GC 54953(b)
4. PLEDGE OF ALLEGIANCE
5. RULES OF PROCEDURE
6. PUBLIC INPUT
*This is the opportunity for members of the public to address the Board on matters within the Board's jurisdiction. **Please limit comments to three (3) minutes or less.** State law prohibits the Board from discussing or taking action on any item not listed on the agenda.*

EMPLOYEE RECOGNITION

7. HUMAN RESOURCES REPORT

ACTION ITEMS

- 8. RESOLUTION 2023-16 ~ AMENDING RESOLUTION 2023-05 ~ REVISIONS TO MISSION SPRINGS WATER DISTRICT PERSONNEL RULES AND REGULATIONS**
It is recommended to adopt Resolution 2023-16 providing for the revisions to Mission Springs Water District Personnel Rules and Regulations.
- 9. ASSOCIATION OF CALIFORNIA WATER AGENCIES (ACWA) REGION 9 ELECTION**
It is recommended to either concur with the Region 9 Nominating Committee's recommended slate of officers for the 2024-2025 term, or concur on the individual candidates for Chair, Vice Chair and five (5) Board Members, and direct the Board President to submit the ballot.
- 10. RESOLUTION 2023-19 ~ APPOINTING INTERIM GENERAL MANAGER, BRIAN MACY AS SECRETARY OF THE BOARD OF DIRECTORS**
It is recommended to approve Resolution 2023-19, appointing Brian Macy Secretary of the Board of Directors and rescind Resolution 2006-27.

DISCUSSION ITEMS

- 11. STRATEGIC PLAN REVIEW AND DIRECTION**
- 12. NANCY WRIGHT REGIONAL WATER RECLAMATION FACILITY UPDATE**
- 13. CRITICAL SERVICES CENTER AND ADMINISTRATION BUILDING UPDATE**
- 14. ENERGY CONSERVATION AND EFFICIENCY SERVICE PLAN UPDATE - ENGIE SERVICES U.S.**

CONSENT AGENDA

Consent agenda items are expected to be routine and non-controversial, to be acted upon by the Board at one time, without discussion. If a member would like an item to be handled separately, it will be removed from the Consent Agenda for separate action.

- 15. APPROVAL OF MINUTES**
It is recommended to approve the minutes as follows:
- July 13, 2023 - Study Session
July 17, 2023 - Board Meeting
July 25, 2023 - MSWD/DWA Joint Meeting

- 16. REGISTER OF DEMANDS**
The register of demands totaling \$7,225,939.90

REPORTS

- 17. DIRECTOR'S REPORTS**
- 18. GENERAL MANAGER'S REPORT**
Included in this report are the following oral reports:

- A. Finance Report
- B. Public Affairs Report

COMMENTS

- 19. DISTRICT COUNSEL COMMENTS
- 20. DIRECTOR COMMENTS

CLOSED SESSION

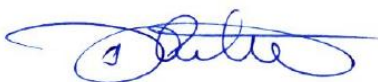
- 21. **CONFERENCE WITH LEGAL COUNSEL REGARDING EXISTING LITIGATION**
pursuant to Government Code Section 54956.9(d)(1)
One Case: Case No. PSC 1600676
(Mission Springs Water District vs. Desert Water Agency)
- 22. **PUBLIC EMPLOYEE PERFORMANCE REVIEW**
Pursuant to Govt Code 54957
Title: Interim General Manager
- 23. **REPORT ON ACTION TAKEN DURING CLOSED SESSION**
- 24. **ADJOURN**

If you need special assistance to participate in this meeting, please contact the Executive Assistant at (760) 660-4403 at least 48 working hours prior to the meeting.

ANY DISCLOSABLE PUBLIC RECORDS RELATED TO AN OPEN SESSION ITEM ON A REGULAR MEETING AGENDA AND DISTRIBUTED BY MISSION SPRINGS WATER DISTRICT TO ALL OR A MAJORITY OF THE BOARD OF DIRECTORS LESS THAN 72 HOURS PRIOR TO THAT MEETING ARE AVAILABLE FOR PUBLIC INSPECTION AT THE DISTRICT OFFICE, 66575 SECOND STREET, DESERT HOT SPRINGS, CALIFORNIA DURING NORMAL BUSINESS HOURS AND MAY ALSO BE AVAILABLE ON THE DISTRICT'S WEBSITE AT WWW.MSWD.ORG/MEETINGS. NOTE: THE PROCEEDINGS MAY BE AUDIO AND VIDEO RECORDED.

CERTIFICATION OF POSTING

I certify that on or before August 14, 2023, a copy of the foregoing notice was posted near the regular meeting place of the Board of Directors of Mission Springs Water District at least 72 hours in advance of the meeting (Government Code Section 54954.2).



Dori Petee
Executive Assistant

AGENDA STAFF REPORT

MEETING NAME: REGULAR BOARD MEETINGS

MEETING DATE(S): AUGUST 17 & 21, 2023

FROM: ORIANA HOFFERT-HUMAN
RESOURCES MANAGER



HUMAN RESOURCES REPORT

PERSONNEL ACTIVITY FOR THE PERIOD JULY 1-31, 2023

NEW HIRES

None

ANNIVERSARIES

Lee Boyer	Chief Plant Operator	23 Years
Greg Chapman	Wastewater Treatment Operator II	17 Years
Jacob Mosqueda	Wastewater Treatment Plant Operator I	1 Year

PROMOTIONS

None

CERTIFICATIONS/EDUCATIONAL ACCOMPLISHMENTS

Chad Finch	Cross Connection Control Specialist certification
Fernando Ruelas	Grade 2 (D-2) Water Distribution certificate

AGENDA STAFF REPORT



MEETING NAME: REGULAR BOARD MEETING

MEETING DATE(S): AUGUST 17 & 21, 2023

FROM: ORIANA HOFFERT – HUMAN RESOURCES
MANAGER

FOR: ACTION X DIRECTION _____ INFORMATION _____

RESOLUTION NO. 2023-16 - AMENDING RESOLUTION NO. 2023-05; REVISION TO MISSION SPRINGS WATER DISTRICT PERSONNEL RULES AND REGULATIONS

STAFF RECOMMENDATION

Adopt Resolution No. 2023-16 amending Resolution No. 2023-05; updating Mission Springs Water District Personnel Rules and Regulations.

SUMMARY

The MSWD Personnel Rules and Regulations (aka Employee Handbook) provides guidance and information related to the District’s policies, procedures, and benefits in a written format.

The Employee Handbook was most recently updated in March 2023. On March 20, 2023, the MSWD Board of Directors (Board) adopted Resolutions No. 2023-05, which rescinded all previous resolutions related to personnel policies and regulations and replaced in its entirety the MSWD Personnel Rules and Regulations.

In order to ensure that the District is in full compliance with laws implemented by state and federal agencies, the District’s Human Resources Manager and the District Counsel regularly review and revise the personnel rules and regulations. The revised MSWD Personnel Rules and Regulations includes updates to existing policies to remain competitive, comply with the law, or to clarify policy language.

Exhibit “A” outlines the updates to the MSWD Personnel Rules and Regulations. The updated MSWD Personnel Rules and Regulations is in conformance with all required California and federal employment laws.

FISCAL IMPACT

None

ATTACHMENTS

- Resolution No. 2023-16
- Exhibit “A” – Revisions to Personnel Rules and Regulations

RESOLUTION NO. 2023-16

A RESOLUTION TO THE BOARD OF DIRECTORS OF MISSION SPRINGS WATER DISTRICT AMENDING RESOLUTION 2023-05, REVISIONS TO MISSION SPRINGS WATER DISTRICT PERSONNEL RULES AND REGULATIONS

WHEREAS, on March 20, 2023, the Board of Directors of Mission Springs Water District (“Board of Directors”) adopted Resolution No. 2022-05 and

WHEREAS, this Resolution shall amend Resolution No. 2022-05, and

WHEREAS, other minor revisions to the Personnel Rules and Regulations are required for consistency and clarity, and

WHEREAS, in order to ensure that the District is in full compliance with all required California and federal employment laws it is necessary to regularly update the District’s personnel rules and regulations, and

WHEREAS, to the extent the provisions of this Resolutions conflict with any other order, policy, resolution, or ordinance of Mission Springs Water District, the provisions of this Resolutions shall control, and

WHEREAS, updates to the Mission Springs Water District Personnel Rules and Regulations has been submitted to the Board of Directors for consideration and action,

NOW THEREFORE, BE IT RESOLVED, DETERMINED AND ORDERED by the Board of Directors of Mission Springs Water District, that the revisions shown in Exhibit A are duly adopted and incorporated into the Mission Springs Water District Personnel Rules and Regulations as of August 1, 2023; and

BE IT FURTHER RESOLVED, by the Board of Directors that the District hereby adopts the changes to the Mission Springs Water District Personnel Rules and Regulations as described in Exhibit “A” attached hereto as of August 1, 2023.

ADOPTED this ____ day of August, 2023, by the following vote:

Ayes:

Noes:

Abstain:

Russ Martin
President of Mission Springs Water District
and its Board of Directors

ATTEST:

Brian Macy
Secretary of Mission Springs Water District
and its Board of Directors

Exhibit A

Below represents the changes made to the Mission Springs Water District Personnel Rules and Regulations:

Rule 7. Workplace Safety – *Added the following verbiage:*A. Workers Compensation.

Employees must submit to HR Work Status reports after each medical visit. The District strives to coordinate the submission of Work Status reports with employees' medical providers. However, in the event the employees' medical providers fail to submit Work Status reports on behalf of the employees, the District will require employees to do so themselves. Reports should be submitted via email or hard copy within 48 hours after each medical visit. Failure to submit Work Status reports on a timely basis may result in employees' accommodations and/or leaves of absence being adjusted.

D. Coordination of Benefits. The District coordinates benefits with the Workers' Compensation program in order to ensure that employees receive up to 100% of their normal gross weekly wages during periods when they are unable to work. Employees may substitute any accrued paid leave for any portion of unpaid leave during which the employee receives Workers' Compensation benefits.

In no event shall employees receive more money from Workers' Compensation and District wage replacement benefits than their regular wages.

Rule 10. Types of Appointments/Appointment Process – *Added the following verbiage:*

"Classification" means each position in the competitive service that has a designated title, a specific statement of the duties required to be performed by the employees in such position, and an established wage range for such position.

D.1. Regular Employee. A regular employee is one who has successfully completed the probationary period and is employed full-time or part-time. A full-time regular employee receives all fringe benefits provided to that employee's classification pursuant to these Rules. ~~A regular part-time employee receives prorated fringe benefits if regularly assigned to work more than twenty (20) hours per week.~~

Rule 17. Fringe Benefits - Revised**A. Enrollment in Health Insurance, Dental Insurance, Vision Care Coverage, Life Insurance, Employee Assistance Program and Deferred Compensation.**

1. All employees who are employed on a full-time basis, except emergency, seasonal and temporary employees (~~less than forty 40~~ thirty 30 hours or more per week), shall be enrolled in the health, vision, ~~life insurance~~, and employee assistance plans sponsored by the District. ~~Regular and probationary employees may enroll eligible dependents in the health plan provided acceptable proof of eligibility is submitted along with enrollment forms. Regular and probationary employees and their dependents. They~~ shall also be eligible for dental insurance, on the terms and conditions as authorized by the Board of Directors of the District. The District's deferred compensation program is voluntary. Fringe benefits may be altered on a year-by-year basis as the District may see fit. ~~Part-time employees receive prorated benefits if they are regularly assigned to work more than twenty (20) hours per week, except emergency, seasonal and temporary employees.~~ After a 30-day absence, that does not have job protection under any applicable local, state, or federal leave laws ("non-protected leave"), fringe benefits including but not limited to health insurance and life insurance will cease. Employees will be offered COBRA for medical benefits only. Life Insurance coverage will resume once the employee returns to work.

Rule 25. Vacation Leave – Revised

E. Personal Time. Personal need for time off from scheduled work shall be considered as ~~unscheduled~~ vacation leave and will be paid to employee from accrued vacation balance.

Rule 26. Sick Leave – Revised

E.2.b. Employees who qualify for sick leave under this section are entitled to use accrued sick days beginning on the 90th day of employment. Temporary, extra help, part-time, and seasonal employees shall receive 27 hours (or three (3) days) of sick leave in their sick leave bank immediately upon commencement of employment. Unused sick leave at the end of the calendar year may not be carried forward and sick leave may not be cashed out. Thereafter, at the beginning of each subsequent calendar year, the employee shall begin the year with 27 hours (or three (3) days) in their sick leave bank. ~~In the event a temporary employee becomes a full-time regular employee, they will begin to accrue sick leave at the same rate as all other full-time regular employees without loss to their accrual bank.~~

E.3.b. If the District does not receive sufficient information from an employee regarding the reason for an unexpected and unscheduled absence, the unexpected and unscheduled absence will be deducted from the employee's accrued ~~sick leave vacation~~ unless the District and the employee agree otherwise. For purposes of this Section, "sufficient information" shall mean to provide the general nature of the request (e.g., doctor's appointment, treatment, care of a covered family member or "designated person," etc.). When requesting sick leave, employees

should not disclose any private medical information or any other confidential personal information.

E.4.i. An employee taking three or more unauthorized sick leave days in one quarter will be subject to discipline at the discretion of the General Manager or his/her designee. (“Unauthorized” means leave that has not been previously approved by a supervisor or which does not constitute an appropriate use of sick leave in the discretion of management.) **After employees have exhausted their allotment of sick days under the Healthy Workplace Healthy Family Act (HWHFA), any additional unauthorized absences may be subject to discipline on a case-by-case basis.**

E.6.a. The employee shall make an effort to notify his/her supervisor within thirty (30) minutes of the beginning of the workday that the employee is absent, **if possible. If not possible, the employee shall provide notice as soon as possible.** If the employee is unable to contact his/her supervisor, he/she shall make an effort to notify Human Resources of the absence.

E.6.c. Sick leave benefits may be taken **15-minute in 30-minute** increments.

E.6.f. An employee on **a leave of absence due to illness or injury sick leave** must exhaust all other paid leaves, including, but not limited to, sick leave, vacation leave, and administrative leave, before ~~sick~~ the leave may be taken without pay. This provision shall not apply to accrued compensatory time off.

Rule 27 – Family Care Leave and Other Types of Leaves - Revised

B.3. Substitution of Paid Leave. Employees are required to substitute accrued vacation time and other paid personal leave (except sick leave) for all family care, medical leaves, and military leaves. **Employees on leave for occupational injuries may elect to substitute paid leave for any portion of unpaid leave.** Employees may elect to substitute sick leave to attend to an illness of a child, parent, spouse or domestic partner of the employee *or* for other types of family care leave. Employees are required to substitute sick leave only for the employee's own medical leaves. During the time an employee is receiving Paid Family Leave benefits, he/she will be required to exhaust up to 2 weeks of accrued and unused vacation benefits, and employees, at their discretion, may use any accrued and unused sick leave.

B.6. Leave’s Effect on Benefits. Employees will be placed on COBRA if employees **exhaust their FMLA, CFRA, and PDL leaves and fail to return to work performing the minimum number of hours required to be eligible for health insurance. fails to return to work after exhausting his/her 12 weeks of FMLA leave.**

B.11. Leave’s Effect on Reinstatement. If you have questions or would like further clarification about your rights under the FMLA or other types of leave, please contact Human Resources. Separately, employees may file complaints of claimed violations of CFRA with the **California Department of Fair Employment and Housing (DFEH), Civil Rights Department (CRD)**

which is authorized to investigate such complaints. For more information, visit the CRD's ~~DFEH's~~ website at <http://www.dfeh.ca.gov>. <https://calcivilrights.ca.gov/>.

E. Other Leaves of Absence: - Revised

Leave for Educational/Daycare Purposes

Employees will be granted time off without pay for up to 40 hours per calendar year, but no more than eight hours in any calendar month, to:

- participate in the activities of schools or licensed child daycare facilities attended by their children,
- find, enroll, or reenroll their children in a school or with a licensed child care provider, or
- address a child care provider or school emergency (*i.e.*, the school or child care provider requested that the child be picked up, there is a behavioral or discipline problem with the child that needs to be addressed with the school or child-care provider, there is a closure or unexpected unavailability of the school or child-care provider, or that there is a natural disaster, such as an earthquake or fire, requiring that the child be kept home or picked up from the school or child-care provider). Leave for this purpose will not be limited to 8 hours per month.
- Employees eligible for such leave are parents, step-parents, foster parents, grandparents, guardians or persons who stand *in loco parentis* (in the place of a parent) to a child.
- Employees must substitute accrued vacation for purposes of a planned absence under this policy.
- Employees wishing to take time off under this policy must provide their supervisors with reasonable notice of the planned absence. If both parents of a child are employed by District at the same worksite, the request for time off under this policy will be granted to the first parent to provide notice of the need for time off. The request from the second parent will be accommodated if possible.
- The District reserves the right to request that the employee furnish written verification from the school or daycare facility as proof that the employee participated in school or daycare activities on the specific date and at a particular time. Failure to provide written verification is grounds for disciplinary action.
- The District prohibits any discrimination or discharge due to an employee taking time off under this policy.

Bereavement Leave

Employees who have been employed with the District for at least 30 days and who are compelled to be absent from work because of the death of the employee's parent, including biological, foster, or adoptive parent, a parent-in-law, a stepparent, a legal guardian, or other person who stood *in loco parentis* to the employee when the employee was a child, grandparent, sibling, sister-or brother-in-law, spouse, registered domestic partner, child of any age, including biological, adopted, or foster child or stepchild, a legal ward, or a child of an employee or the employee's registered domestic partner, or a

person to whom the employee stands in loco parentis, or grandchild, the employee may take up to five (5) days leave to attend the funeral or memorial services. The five (5) day leave shall be as follows:

1. Employees are allowed a maximum of three (3) days paid bereavement leave.
2. If the employee has accrued at least eighteen (18) hours of unused sick leave, the employee may substitute two (2) paid sick leave days for any unpaid portion of bereavement leave, and the two (2) days will be deducted from accrued leave entitlement OR employees may take an additional two (2) unpaid bereavement days if the employee does not have enough accrued sick leave.
3. Additional time off may be granted by the General Manager.
4. The five days of bereavement leave do not have to be used continuously. They can be taken intermittently, but the entire leave must be completed within 3 months of the death of the eligible family member.

The District reserves the right to request documentation of the death of the family member, including a death certificate, published obituary, or written verification of death, burial, or memorial services from a mortuary, funeral home, burial society, crematorium, religious institution, or governmental agency. If requested, the documentation must be provided within thirty days of the first day of bereavement leave. The District will maintain the confidentiality of any employee who requests bereavement leave under this policy.

A leave to attend to the death of an individual not covered under the paid bereavement policy above may be granted as a short unpaid personal leave. Vacation or other accrued leave (except sick leave) may be substituted for the unpaid personal leave.

Rule 28 - Resignation and Job Abandonment - Revised

A.3. Final paycheck. An employee who voluntarily resigns will receive their final wages at the next scheduled pay date.

Rule 39 – Education and Certification Incentive Pay - Revised

A. Higher Education. Employees whose jobs do not require a degree, but have earned a higher education degree will be eligible for the following incentive:

- a. ~~B.A. degree or B.S.~~ Bachelor's degree or Master's degree: two-and one-half percent (2 ½%).

- A. Eligibility. Employees who demonstrate, to the satisfaction of the District, the ability to communicate in a foreign language will receive a stipend in the amount of \$25 per pay period. These employees may be required to communicate with customers, review literature that has been translated by third parties, and/or to translate simple documents from a foreign language to English or vice versa.

Employees who wish to receive bilingual pay must apply by submitting the Bilingual Pay form to the Human Resources department.

Employees who do not pass to the District's satisfaction the initial language evaluation may reapply to be evaluated after 6 months.

- B. Effective Date. The employee will receive a salary increase beginning the next full pay period after receiving a passing score in the foreign language evaluation.

AGENDA STAFF REPORT



MEETING NAME: REGULAR BOARD MEETINGS

MEETING DATE(S): AUGUST 17 & 21, 2023

FROM: DORI PETEE – EXECUTIVE ASSISTANT

FOR: ACTION ___ DIRECTION X INFORMATION ___

ASSOCIATION OF CALIFORNIA WATER AGENCIES REGION 9 ELECTION

STAFF RECOMMENDATION

At the Boards discretion, either concur with the Region 9 Nominating Committee’s recommended slate of offices, or concur on individual candidates for Chair, Vice Chair, and five (5) Board Members, and direct the Board President to submit the Ballot.

SUMMARY

Region 9 Board members are elected to represent the issues, concerns, and needs of your region. The Region 9 chair and vice chair will serve on ACWA’s Board of Directors for the next two-year term beginning January 1, 2024. Additionally, the newly elected chair and vice chair will make the Region 9 committee appointment recommendations to the ACWA president for the 2023-2024 term. Also, either the chair or vice chair will hold a seat on the ACWA Finance Committee.

FISCAL IMPACT AND STRATEGIC PLAN IMPEMENTATION

None

ATTACHMENTS

ACWA Region 9 Board Ballot 2024-2025 Term

OFFICIAL REGION 9 Board Ballot

2024-2025 TERM

Item 9.



Please return completed ballot by Sept. 15, 2023

E-mail: regionelections@acwa.com

Mail: ACWA
980 9th Street, Suite 1000
Sacramento, CA 95814

General Voting Instructions:

1 You may either vote for the slate recommended by the Region 9 Nominating Committee or vote for individual region board members (please note rules & regulations for specific qualifications). Mark the appropriate box to indicate your decision.

2 Complete your agency information. The authorized representative is determined by your agency in accordance with your agency's policies and procedures.

Region 9 Rules & Regulations:

Region 9 Rules & Regulations: The chair and vice chair shall be elected, one from each area, and the positions shall be rotated between the Western and Arid areas of Region 9. For the 2024-2025 term, the chair shall be from the Arid area.

Submitted board candidate bios and headshots are available on www.acwa.com/elections/2023-region-elections/.

CLEAR FORM

1 Nominating Committee's Recommended Slate

I concur with the Region 9 Nominating Committee's recommended slate below.

CHAIR:

- **G. Patrick O'Dowd**, Executive Director, Salton Sea Authority (Arid)

VICE CHAIR:

- **Carol Lee Gonzales-Brady**, Vice President, Rancho California Water District (Western)

BOARD MEMBERS:

- **Brenda Dennstedt**, Board Member, Western Municipal Water District (Western)
- **Gina Dockstader**, Director, Imperial Irrigation District (Arid)
- **James Morales Jr.**, Vice Chairman, East Valley Water District (Western)
- **Paul Ortega**, President of the Board of Directors, Desert Water Agency (Arid)
- **Harvey Ryan**, Board Member, Elsinore Valley Municipal Water District (Western)

OR

Individual Board Candidate Nominations

(See Rules & Regulations before selecting)

I do not concur with the Region 9 Nominating Committee's recommended slate. I will vote for individual candidates below as indicated.

CANDIDATES FOR CHAIR: (CHOOSE ONE)

- G. Patrick O'Dowd**, Executive Director, Salton Sea Authority (Arid)

CANDIDATES FOR VICE CHAIR: (CHOOSE ONE)

- Carol Lee Gonzales-Brady**, Vice President, Rancho California Water District (Western)

CANDIDATES FOR BOARD MEMBERS: (MAX OF 5 CHOICES)

- Amber Duff**, Director, Mission Springs Water District (Arid)
- Chander Letulle**, Director, San Geronio Pass Water Agency (Arid)
- David E. Raley**, Director, San Bernardino Valley Water Conservation District (Western)
- G. Patrick O'Dowd**, Executive Director, Salton Sea Authority (Arid)
- Carol Lee Gonzales-Brady**, Vice President, Rancho California Water District (Western)
- Brenda Dennstedt**, Board Member, Western Municipal Water District (Western)
- Gina Dockstader**, Director, Imperial Irrigation District (Arid)
- James Morales Jr.**, Vice Chairman, East Valley Water District (Western)
- Paul Ortega**, President of the Board of Directors, Desert Water Agency (Arid)
- Harvey Ryan**, Board Member, Elsinore Valley Municipal Water District (Western)

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AGENCY NAME

AUTHORIZED REPRESENTATIVE

DATE

AGENDA STAFF REPORT



MEETING NAME: REGULAR BOARD MEETINGS

MEETING DATE(S): AUGUST 17 & 21, 2023

FROM: DORI PETEE – EXECUTIVE ASSISTANT

FOR: ACTION DIRECTION INFORMATION

RESOLUTION 2023-19 APPOINTING BRIAN MACY AS SECRETARY OF THE BOARD OF DIRECTORS

STAFF RECOMMENDATION

It is recommended to approve Resolution 2023-19, appointing Brian Macy Secretary of the Board of Directors and rescind Resolution 2006-27.

SUMMARY

Arden Wallum was appointed Secretary of the Board of Directors, in August of 2006. Due to his retirement, effective August 7, 2023, a new Board Secretary must be appointed.

ANALYSIS

According to the Water Code Section 30579, the secretary shall Countersign all contracts on behalf of the District and perform other duties imposed by the Board.

FISCAL IMPACT AND STRATEGIC PLAN IMPEMENTATION

No fiscal impact

ATTACHMENTS

Resolution 2023-19

RESOLUTION NO. 2023-19

A RESOLUTION OF THE BOARD OF DIRECTORS OF MISSION SPRINGS WATER DISTRICT APPOINTING BRIAN MACY AS ITS BOARD SECRETARY AND RESCINDING RESOLUTION NO. 2006-27

WHEREAS, the Board of Directors of the Mission Springs Water District does hereby **Resolve, Determine and Order** as follows;

Section 1. That Resolution 2006-27 appointing Arden Wallum as its Secretary is hereby rescinded.

Section 2. That Brian Macy is hereby appointed to the office of Secretary.

EFFECTIVE AND ADOPTED this ____ day of August 2023, by the following vote:

- Ayes:
- Noes:
- Abstain:
- Absent:

Russ Martin
 President of Mission Springs Water District
 and its Board of Directors

ATTEST:

Brian Macy
 Secretary of Mission Springs Water District
 and its Board of Directors



BOARD OF DIRECTORS REGULAR MEETING STUDY SESSION MINUTES

Thursday, July 13, 2023 at 3:00 PM

66575 Second St, Desert Hot Springs, CA AND/OR Via Teleconference

CALL TO ORDER

President Martin called the meeting to order at 3:00 PM

ROLL CALL

BOARD MEMBERS PRESENT: President Russ Martin, Vice President Ivan Sewell, Director Robert Griffith
Director Amber Duff, Director Ted Mayrhofen

STAFF MEMBERS PRESENT: Arden Wallum, Brian Macy, Marion Champion, Kurt Kettenacker, Rachel Pust, Arturo Ceja, April Scott, Eric Weck, Dori Petee, Amanda Lucas, Claudia Lopez, Chad Finch

PUBLIC INPUT

No public input

EMPLOYEE RECOGNITION

HUMAN RESOURCES REPORT

This item will be fully recognized on Monday.

ACTION ITEMS

PROPOSED ADOPTION OF MSWD SOCIAL MEDIA POLICY NO. 2023-01

It is recommended to adopt the MSWD Social Media Policy No. 2023-01

Marion Champion presented the draft policy and reviewed the Districts need for creating and implementing a social media policy. Content will supplement and not replace required notices or standard methods of communication. This policy is not meant to stifle communication but rather to protect the District.

The Board submitted comments to Ms. Champion, and she will bring back this policy with said changes on Monday.

RESOLUTION 2023-16 ~ AMENDING RESOLUTION 2023-05 ~ REVISIONS TO MISSION SPRINGS WATER DISTRICT PERSONNEL RULES AND REGULATIONS

It is recommended to adopt Resolution 2023-16 providing for the revisions to Mission Springs Water District Personnel Rules and Regulations.

Brian Macy presented this item and the revisions in front of the Board today. Vee Sotelo from Slovak Baron was present to field questions.

AUTHORIZE INTERIM GENERAL MANAGER EMPLOYMENT AGREEMENT AND ADOPT RESOLUTION 2023-18 AMENDING CLASSIFICATION PLAN FOR FY 2023-24

If so desired approve Resolution 2023-18 approving the Interim General Manager Employment agreement and Classification Plan for FY 2023-24.

This item will be addressed on Monday.

ASSOCIATION OF CALIFORNIA WATER AGENCIES (ACWA) COMMITTEE NOMINATIONS FOR THE 2024-2025 TERM

It is recommended to consider nominating a candidate or candidates to serve on one or more of ACWA's standing committees.

President Martin pointed out the committees listed in the Board packet. He announced that those interested in a committee position should email him prior to Monday and he will open it up for nominations on Monday.

RESOLUTION 2023-17 ~ HONORING ARDEN WALLUM FOR HIS DEDICATION AND SERVICE TO MISSION SPRINGS WATER DISTRICT

It is recommended to approve Resolution 2023-17, honoring Arden Wallum for 18 years of dedication and service to Mission Springs Water District.

This item will be addressed on Monday.

DISCUSSION ITEMS

NANCY WRIGHT REGIONAL WATER RECLAMATION FACILITY UPDATE

Steve Ledbetter presented a construction and grant update to the Board.

CRITICAL SERVICES CENTER AND ADMINISTRATION BUILDING UPDATE

Brian Macy presented an update to the Board.

ENERGY CONSERVATION AND EFFICIENCY SERVICE PLAN UPDATE - ENGIE SERVICES U.S.

Ashu Jain of Engie Services U.S. presented to the Board. They have been conducting meetings and site walks with staff to evaluate the energy conservation and efficiencies of the District. He presented a potential solar project to the Board.

CONSENT AGENDA

Consent agenda items are expected to be routine and non-controversial, to be acted upon by the Board at one time, without discussion. If a member would like an item to be handled separately, it will be removed from the Consent Agenda for separate action.

The register of demands was pulled for discussion.

APPROVAL OF MINUTES

It is recommended to approve the minutes as follows:

June 6, 2023 - Board Workshop
June 15, 2023 - Study Session
June 19, 2023 - Board Meeting

REGISTER OF DEMANDS

The register of demands totaling \$2,325,176.27

GRANT OF EASEMENT WITH COACHELLA VALLEY CONSERVATION COMMISSION FOR APN 665-200-013

It is recommended to authorize the General Manager to take the necessary actions to accept and file a utility easement from the Coachella Valley Conservation Commission for Assessor's Parcel Number (APN) 665-200-013.

REPORTS

DIRECTOR'S REPORTS

All reports will be given on Monday

GENERAL MANAGER'S REPORT

Included in the General Managers Report are the following oral reports:

- A. Finance Report
- B. Public Affairs Report

Oral reports will be given on Monday.

COMMENTS

DISTRICT COUNSEL COMMENTS

No comments

DIRECTOR COMMENTS

No comments

CLOSED SESSION

CONFERENCE WITH LABOR NEGOTIATOR

pursuant to Govt Code 54957.6
Agency designated representative: Russ Martin
Unrepresented Employee: Interim General Manager

REPORT ON ACTION TAKEN DURING CLOSED SESSION

The Board met in closed session on the following item: CONFERENCE WITH LABOR NEGOTIATOR pursuant to Govt Code 54957.6
Agency designated representative: Russ Martin, Unrepresented Employee: Brian Macy.

After a lengthy discussion, President Martin reported the form of the contract is acceptable. President Martin further noted there are items outside of the contract that may be addressed by legal counsel. No reportable action was taken, and action on the Interim General Manager’s contract will be taken at the Board meeting on Monday.

ADJOURN

With no further business, President Martin adjourned the meeting at 5:45 PM.

Respectfully,

Dori Petee
Executive Assistant



BOARD OF DIRECTORS REGULAR MEETING MINUTES

Monday, July 17, 2023 at 3:00 PM

66575 Second St, Desert Hot Springs, CA AND/OR Via Teleconference

CALL TO ORDER

President Martin called the meeting to order at 3:00 PM

PLEDGE OF ALLEGIANCE

Led by Vice President Sewell

ROLL CALL

BOARD MEMBERS PRESENT: President Russ Martin, Vice President Ivan Sewell, Director Robert Griffith, Director Amber Duff, Director Ted Mayrhofen

STAFF: Arden Wallum, Brian Macy, Marion Champion, Dori Petee, Kurt Kettenacker, Danny Friend, Amanda Lucas, April Scott, Arturo Ceja, Carol Morin, Eric Weck, James Steiner, Chad Finch, Jeff Nutter, Lorenzo Soto, Mike Platt, Oriana Hoffert, Theresa Murphy,

RULES OF PROCEDURE

Rules of Procedure were read by General Counsel, John Pinkney.

All noticed meetings are conducted using Rosenberg’s Rules of Order as a procedural guideline. Directors should refrain from responding directly to public comments at meetings of the Board. The Board President will refer matters raised during public comment to the General Manager for follow-up when appropriate. Occasionally, a prompt response may be offered when an obvious answer resolution is available provided this is done in compliance with the Brown Act. Directors should refrain from debating or making decisions in response to public comments. The President of the Board presides at all meetings and decides all points of order and procedure during meetings. The President is responsible for maintenance and decorum at all Board meetings. No person shall be allowed to speak who is not first been recognized by the President. All questions and remarks should be addressed to the President as the presiding officer. No member of the Board should speak more than once about any one subject until every other member on the Board wishing to speak on the subject shall have been given the opportunity to speak. No Board member shall interfere with the orderly progress of a Board meeting. In order to ensure the orderly progress of Board meetings the Board President regulates the amount of time to be dedicated to a particular agenda item.”

PUBLIC INPUT

No public input

PRESENTATIONS

SPECIAL RECOGNITION OF GENERAL MANAGER ARDEN WALLUM

Mayor Scott Matas presented Arden Wallum with a Proclamation of Appreciation from the City of Desert Hot Springs.

Shyla Hernandez from Congressman Ruiz's Office presented Arden with a Certificate of Congressional Appreciation.

EMPLOYEE RECOGNITION

HUMAN RESOURCES REPORT

The Board acknowledged the following employees:

NEW HIRES

Juan Serrano Lopez	Field Operations Technician I	1 Year
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ANNIVERSARIES

Adrian Gaona	Field Service Representative I	
James Steiner	Field Operations Technician I	1 Year
Michael Moore	Field Operations Technician II	4 Years

PROMOTIONS

Lorenzo Soto	Field Operations Technician II (previously Field Operations Technician I)
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CERTIFICATIONS/EDUCATIONAL

ACCOMPLISHMENTS

Adrian Gaona	Water Distribution Operator Grade D1
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ACTION ITEMS

RESOLUTION 2023-17 ~ HONORING ARDEN WALLUM FOR HIS DEDICATION AND SERVICE TO MISSION SPRINGS WATER DISTRICT

The Board approved Resolution 2023-17, honoring Arden Wallum for 18 years of dedication and service to Mission Springs Water District.

President Martin and the Board of Directors acknowledged Arden Wallum with kind words and passed Resolution 2023-17 Honoring Arden for his dedication and service to MSWD.

Motion made by Director Griffith, Seconded by Vice President Sewell.

Voting Yea: President Martin, Vice President Sewell, Director Griffith, Director Duff, Director Mayrhofen

PROPOSED ADOPTION OF MSWD SOCIAL MEDIA POLICY NO. 2023-01

The Board adopted the MSWD Social Media Policy No. 2023-01

Motion made by Director Duff, Seconded by Director Mayrhofen.

Voting Yea: President Martin, Vice President Sewell, Director Griffith, Director Duff, Director Mayrhofen

RESOLUTION 2023-16 ~ AMENDING RESOLUTION 2023-05 ~ REVISIONS TO MISSION SPRINGS WATER DISTRICT PERSONNEL RULES AND REGULATIONS

The Board voted to table this Resolution 2023-16 providing for the revisions to Mission Springs Water District Personnel Rules and Regulations.

There were concerns from the Board that prevented the Board from moving forward with this item. Director Duff made a motion to table this item until August of 2023

Motion made by Director Duff, Seconded by Director Griffith.

Voting Yea: President Martin, Vice President Sewell, Director Griffith, Director Duff, Director Mayrhofen

AUTHORIZE INTERIM GENERAL MANAGER EMPLOYMENT AGREEMENT AND ADOPT RESOLUTION 2023-18 AMENDING CLASSIFICATION PLAN FOR FY 2023-24

The Board approved Resolution 2023-18 approving the Interim General Manager Employment agreement and Classification Plan for FY 2023-24.

Mr. Macy recused himself from this discussion.

Motion made by Director Griffith, Seconded by Director Mayrhofen.

Voting Yea: President Martin, Vice President Sewell, Director Griffith, Director Duff, Director Mayrhofen

ASSOCIATION OF CALIFORNIA WATER AGENCIES (ACWA) COMMITTEE NOMINATIONS FOR THE 2024-2025 TERM

It is recommended to consider nominating a candidate or candidates to serve on one or more of ACWA's standing committees.

President Martin announced that those interested in serving should send him an email.

DISCUSSION ITEMS**NANCY WRIGHT REGIONAL WATER RECLAMATION FACILITY UPDATE**

Nothing further to add

CRITICAL SERVICES CENTER AND ADMINISTRATION BUILDING UPDATE

Nothing further to add. Director Mayrhofen noted he would like to see this plant in compliance with Lead Green.

ENERGY CONSERVATION AND EFFICIENCY SERVICE PLAN UPDATE - ENGIE SERVICES U.S.

Nothing further to add.

CONSENT AGENDA

The Board approved the consent agenda as presented.

Motion made by Vice President Sewell, Seconded by Director Duff.

Voting Yea: President Martin, Vice President Sewell, Director Griffith, Director Duff, Director Mayrhofen

APPROVAL OF MINUTES

It is recommended to approve the minutes as follows:

June 6, 2023 - Board Workshop

June 15, 2023 - Study Session

June 19, 2023 - Board Meeting

REGISTER OF DEMANDS

The register of demands totaling \$2,325,176.27

GRANT OF EASEMENT WITH COACHELLA VALLEY CONSERVATION COMMISSION FOR APN 665-200-013

It is recommended to authorize the General Manager to take the necessary actions to accept and file a utility easement from the Coachella Valley Conservation Commission for Assessor's Parcel Number (APN) 665-200-013.

REPORTS**DIRECTOR'S REPORTS**

Director Duff reported she attended the following events: 6/13 DHS Planning Commission, 6/27 DHS Planning Commission, 6/29 Tour of East Valley Water District.

Director Griffith reported he attended the following events: 6/13 CVWD Board Meeting, 6/20 DWA Board Meeting, 6/27 CVWD Board Meeting, 6/29 Tour of East Valley Water District.

President Martin reported he attended the following events: 6/1 DVBA Legislative Meeting, 6/3 Little League Closing Event, 6/8 CVAG ~ CVCC and E&E Meetings, 6/13 RivCo Board of Supervisors Meeting, 6/20 DHS City Council Meeting, 6/22 DVBA Annual Membership Appreciation Night, 6/26 DVBA Board Meeting, 6/27 RivCo Board of Supervisors Meeting, 6/28 Tribal Water Authority Meeting, 6/29 Tour of East Valley Water District.

GENERAL MANAGER'S REPORT

Included in the General Managers Report are the following oral reports:

- A. Finance Report
- B. Public Affairs Report

Mr. Wallum noted the list of Strategic Planning submittals. Brian Macy noted how we would usually proceed but asked the Board how to make them more involved in this process. The Board elected to proceed with a Board Workshop.

Arturo Ceja gave a financial update for the period ending May 31, 2023.

Marion Champion presented a Public Affairs update.

COMMENTS

DISTRICT COUNSEL COMMENTS

John Pinkney congratulated Arden on his retirement and congratulated Brian on his Interim appointment.

DIRECTOR COMMENTS

Director Mayrhofen commented on the efforts of the DHS Planning Commission and MSWD to implement water wise plants.

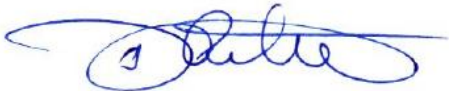
Vice President Sewell congratulated Arden on his retirement and Brian on his Interim appointment.

President Martin concurred with the comments made about Arden and Brian.

ADJOURN

With no further business, President Martin adjourned the meeting at 4:26 PM

Respectfully,



Dori Petee
Executive Assistant



BOARD OF DIRECTORS SPECIAL JOINT MEETING MINUTES

Tuesday, July 25, 2023 at 8:00 AM

Mission Creek Groundwater Replenishment Facility (Worsley Road north of Mission Lakes Boulevard, South of Indian Canyon Drive)

MSWD BOARD MEMBERS PRESENT: President Russ Martin, Director Amber Duff, Director Ted Mayrhofen

MSWD BOARD MEMBERS ABSENT: Vice President Ivan Sewell, Director Robert Griffith

MSWD STAFF MEMBERS PRESENT: Brian Macy, Marion Champion, Danny Friend, Dori Pete, Tim Owens

DWA BOARD MEMBERS PRESENT: President Paul Ortega, Secretary/Treasurer Gerald McKenna, Director Kristin Bloomer, Director Steve Grasha

DWA BOARD MEMBERS ABSENT: Vice President Jeff Bowman

DWA STAFF MEMBERS PRESENT: Mark Krause, David Tate, Sylvia Baca, Jamie Hoffman, Melinda Weinrich, Ernye Valenciano, Emmanuel Sarpong.

DWA CONSULTANT: Ashley Metzger

ELECTED OFFICIALS: John Aguilar (CVWD), Russell Betts (City of DHS)

WELCOME & INTRODUCTIONS OF BOARD MEMBERS AND STAFF

President Ortega of DWA opened the special joint meeting and conducted roll call. President Martin of MSWD then did the same.

REPLENISHMENT FACILITY PRESENTATION & MISSION CREEK GROUNDWATER REPLENISHMENT FACILITY TOUR

The group heard presentations from DWA staff then participated in a tour of the facility.

President Ortega and President Martin provided closing comments.

ADJOURN

With no further business, President Ortega of DWA adjourned the meeting at 9:20 AM

Respectfully,

A handwritten signature in blue ink, appearing to read 'Dori Pete', is written above a horizontal line.

Dori Pete
Executive Assistant

CHECK NUMBER	CHECK DATE	PAID TO VENDOR	DISBURSEMENT DESCRIPTION	OPERATING	CAPITAL	TOTAL
1001200	07-27-23	J.F. SHEA CONSTRUCTION, INC.	CONTRUCTION PROGRESS PYMT #15	0.00	2,048,477.72	2,048,477.72
1001053	07-06-23	J.F. SHEA CONSTRUCTION, INC.	CONSTRUCTION PROGRESS PAYMENT - #14	0.00	1,384,915.20	1,384,915.20
1001194	07-27-23	DOWNING CONSTRUCTION, INC.	PROGRESS PAYMENT #4	0.00	1,075,272.61	1,075,272.61
1001075	07-12-23	CALIF PUBLIC EMPLOYEES RETIREMENT SYSTEM	UNFUNDED ACCRUED LIABILITY PENSION PREPAY	562,519.00		562,519.00
1001190	07-27-23	DESERT WATER AGENCY	DWA RAC FEES - ID-E SYSTEMS	343,142.32		343,142.32
			DWA RAC FEES - MAIN SYSTEM			
99103638	07-14-23	WELLS FARGO BANK	AUTO DEP PPE 07.07.23	149,553.33		149,553.33
99103839	07-28-23	WELLS FARGO BANK	AUTO DEP PPE 07.21.23	145,467.54		145,467.54
1001205	07-27-23	SOUTHERN CALIFORNIA EDISON COMPANY	JULY 2023 ELECTRIC BILL	117,939.23		117,939.23
			JUNE 2023 ELECTRIC BILL			
99103843	07-27-23	J.F. SHEA CONSTRUCTION, INC.	RETENTION WIRE FOR PP #15	0.00	107,814.62	107,814.62
1001070	07-12-23	ACWA-JPIA HEALTH BENEFITS AUTH.	AUGUST 2023 PREPAID INS.	99,682.98		99,682.98
99103575	07-06-23	J.F. SHEA CONSTRUCTION, INC.	RETENTION WIRE PP #14	0.00	72,890.27	72,890.27
99103667	07-14-23	EFTPS-IRS PAYROLL TAX REMITTANCE	FED TAX DEP PPE 07.07.23	60,965.58		60,965.58
99103840	07-28-23	EFTPS-IRS PAYROLL TAX REMITTANCE	FED TAX DEP PPE 07.21.23	57,372.35		57,372.35
99103842	07-28-23	DOWNING CONSTRUCTION, INC.	RETENTION FOR PP #4	0.00	56,593.29	56,593.29
99103837	07-03-23	WELLS FARGO BANK	JUNE 2023 LOC INTEREST	53,200.00		53,200.00
99103845	07-31-23	WELLS FARGO - WELLSONE	JUNE 2023 CC PAYMENT	50,095.23		50,095.23
1001042	07-06-23	ECOLOGY AUTO PARTS	SLUDGE HAULING	42,823.06		42,823.06
			TRACTOR UNIT & BELT TRAILER			
			TRACTOR UNIT/BELT TRAILER			
			TRACTOR UNIT/BELT TRANSFER			
1001113	07-20-23	CITY OF DESERT HOT SPRINGS	DHS 60TH CELEBRATION FEE	41,096.97		41,096.97
			ENCROACHMENT PERMITS 2022			
			ENCROACHMENT PERMITS 2022			
			ENCROACHMENT PERMITS AUGUST 2022			
			MAY 2023 UU TAX			
99103735	07-19-23	CALIF PUBLIC EMPLOYEES RETIREMENT SYSTEM	PERS PPE 07.07.2023	38,881.97		38,881.97
1001071	07-12-23	ACWA/JOINT POWERS INSUR AUTH	PREPAID PROPERTY INS. 2023/24	35,789.86		35,789.86
99103570	07-10-23	CALIF PUBLIC EMPLOYEES RETIREMENT SYSTEM	PERS PPE 06.23.2023	34,314.33		34,314.33
1001120	07-20-23	ENTERPRISE FM TRUST	JULY 2023 MONTHLY FLEET LEASE	31,748.54		31,748.54
			JUNE 2023 MONTHLY LEASE FEE			
1001128	07-20-23	L.O. LYNCH QUALITY WELLS & PUMPS, INC.	WELL 22 REHAB PROGRESS PAYMENT #4	0.00	27,480.00	27,480.00
1001056	07-06-23	L.O. LYNCH QUALITY WELLS & PUMPS, INC.	TERRACE BOOSTER #1	0.00	21,267.00	21,267.00
1001055	07-06-23	KSM ELECTRIC INC.	INSTALLATION OF MOTOR SAVERS	20,301.54		20,301.54
1001134	07-20-23	MUROW DEVELOPMENT CONSULTANTS	FINAL PROGRESS PAYMENT #13	0.00	19,537.50	19,537.50
			PROGRESS PAYMENT #12			
			PROGRESS PAYMENT #10			
			PROGRESS PAYMENT #11			
1001193	07-27-23	DHS PROPERTIES 109, LLC.	ENGINEERING RELEASE OF DEPOSIT JOB #11509	17,149.19		17,149.19
1001088	07-12-23	INFOSEND INC	APRIL 2023 BILLING INSERT	16,383.05		16,383.05
			JUNE 2023 BILLING INSERT			
			MONTHLY BILLING SERVICES			
			PROGRAMMING FEE			
			SEWER PREPAYMENT LETTERS 23/24			
99103457	07-03-23	BERKADIA COMMERCIAL MORTGAGE	AD #7 LOAN PAYABLE	16,123.75		16,123.75
99103844	07-28-23	LINCOLN NATIONAL LIFE INS CO	DEF COMP PPE 07.21.23	15,701.45		15,701.45
1001210	07-27-23	TKE ENGINEERING, INC	APR.-JUNE 2023 CONSULTANT DESIGN SERVICES	12,185.00	3,467.50	15,652.50
			GENERAL ENGINEERING SERVICES/ MSWD SUB BASIN			

CHECK NUMBER	CHECK DATE	PAID TO VENDOR	DISBURSEMENT DESCRIPTION	OPERATING	CAPITAL	TOTAL
			JUNE 2023 C&M INSPECTION			
			JUNE 2023 CONSULTANT DESIGN SERVICES			
			PREP. FOR WSA/WSV			
			PREPARATION FOR WSA/WSV			
1001091	07-12-23	NOBEL SYSTEMS INC.	CORELOGIC W/GEOVIEWER & WORK ORDER ANNUAL SUB.	15,590.00		15,590.00
1001102	07-12-23	USA BLUEBOOK	ANALYZER FREE CHLORINE REAGENTS	13,573.12		13,573.12
			PRESSURE TRANSMITTER - PRODUCTION			
			REPLACEMENT BLEED VALVES - C&M			
			REPLACEMENT HOLE SAW BITS - C&M			
			SAFETY SIGN - HORTON PLANT			
			SDS BINDERS - HORTON PLANT			
99103640	07-14-23	LINCOLN NATIONAL LIFE INS CO	DEF COMP PPE 07.07.23	13,559.79		13,559.79
1001086	07-12-23	HIGH TECH MAILING SERVICES	CCR	12,897.68		12,897.68
99103639	07-14-23	STATE OF CA EDD	STATE TAX PPE 07.07.23	11,964.92		11,964.92
99103841	07-28-23	STATE OF CA EDD	STATE TAX PPE 07.21.23	11,327.65		11,327.65
1001101	07-12-23	UMETECH, INC.	JUNE 2023 IT SUPPORT SERVICES	11,210.35		11,210.35
1001119	07-20-23	ECOLOGY AUTO PARTS	JUNE 2023 SLUDGE DISPOSAL	10,845.50		10,845.50
			SLUDGE HAULING			
1001150	07-20-23	WEBB MUNICIPAL FINANCE, LLC	ANNUAL ADMIN FEES FY 22/23 AD #13	10,000.00		10,000.00
1001149	07-20-23	USA BLUEBOOK	ANALYZER FREE CHLOR REAGENTS	9,706.69		9,706.69
1001049	07-06-23	DHS PROPERTIES 109, LLC.	RELEASE OF DEPOSIT	9,104.90		9,104.90
1001189	07-27-23	CORE & MAIN LP	1" COPPER TUBING	8,934.33		8,934.33
			PLASTIC HYD HOSE CAP/STRAIGHT MUEL			
			REPLACEMENT SPPOL/FLAG BALL A.M. STOP MUEL			
			STRAIGHT ADAPTOR MUEL			
1001030	07-06-23	BECK OIL, INC.	DIESEL FUEL	8,563.96		8,563.96
			UNLEADED GASOLINE			
1001094	07-12-23	ROBERT G MODRICH	JUNE 2023 UNIDATE MAINTENANCE	8,388.00		8,388.00
1001183	07-27-23	AECOM TECHNICAL SERVICES INC.	AREA M-2 PROGRESS PAYMENT #7	0.00	7,508.00	7,508.00
			WELL 42 REDESIGN PP #22			
			WELL 42 REDESIGN PP #23			
1001191	07-27-23	DESERT HARVEST	ENGINEERING RELEASE OF DEPOSIT JOB #11517	7,422.35		7,422.35
1001065	07-06-23	TOM DODSON & ASSOCIATES	ENVIRONMENTAL SERVICES - CEQA SUPPORT	0.00	7,252.00	7,252.00
1001140	07-20-23	PLUMBERS DEPOT INC	COLLECTIONS - ITEMS FOR MAINTENANCE	7,111.52		7,111.52
			FABRICATE BAFFLES - CLARIFIER #3			
1001138	07-20-23	PATTON DOOR & GATE	WELL 29 FENCE REPAIR	6,950.00		6,950.00
1001198	07-27-23	HACH COMPANY	REPLACEMENT BOD5 SAMPLES	6,874.45		6,874.45
1001214	07-27-23	WATERLINE TECHNOLOGIES INC.	16 DRUMS REFILLED	6,848.59		6,848.59
			4 DRUMS REFILLED			
			8 DRUMS REFILLED			
1001123	07-20-23	FORSHOCK	HIGHLAND CAMERA NETWORKING	800.00	6,028.63	6,828.63
			SCADA SERVCR CONSOLIDATION/ACCESS			
			SCADA SUPPORT SERVICES - RWRP PROJECT			
			SCADA SUPPORT SERVICES - WWTP			
			VISTA PLC PROGRAMMING - MISSION LAKES			
1001081	07-12-23	CV STRATEGIES	JUNE 2023 GENERAL MARKETING & CONSULTING	6,500.00		6,500.00
1001096	07-12-23	SLOVAK BARON EMPEY MURPHY & PINKNEY LLP	LEGAL SERVICES RETAINER	6,500.00		6,500.00
1001148	07-20-23	URBAN HABITAT	MAY 2023 MONTHLY LANDSCAPING	6,425.00		6,425.00
			QUARTERLY LANDSCAPE - DPLS			

CHECK NUMBER	CHECK DATE	CHECK PAID TO VENDOR	DISBURSEMENT DESCRIPTION	OPERATING	CAPITAL	TOTAL
1001125	07-20-23	HOME DEPOT CREDIT SERVICES	HOME DEPOT CREDIT CARD	4,635.63	1,374.03	6,009.66
1001139	07-20-23	DHS PROPERTIES 109, LLC.	RELEASE OF DEPOSIT	5,637.39		5,637.39
1001116	07-20-23	COUNTY OF RIVERSIDE AUDITOR CONTROLLER	LAFCO FEES FY 2024	5,561.86		5,561.86
1001216	07-27-23	WEST YOST & ASSOCIATES, INC.	APR.-MAY 2023 NITROGEN CONTROL STRATEGY	5,108.94	428.25	5,537.19
			JUNE 2023 NITROGEN CONTROL STRATEGY			
			MAY 2023 TO JUNE 2023 PROJ. MGMT CONSULTING			
1001187	07-27-23	BLACKSTAR INDUSTRIAL PROPERTIES, LLC	ENGINEERING RELEASE OF DEPOSIT JOB #11510	5,322.12		5,322.12
1001212	07-27-23	TOTALENERGIES DISTRIBUTED	O&M SERVICES FEE - YEAR 4 Q2	5,307.00		5,307.00
1001089	07-12-23	MANPOWER US INC.	STAFFING SERVICES - GM REPORT/GRANTS	5,230.88		5,230.88
1001052	07-06-23	INFOSEND INC	MAY 2023 BILLING INSERT	5,152.37		5,152.37
			MONTHLY BILLING SERVICE			
1001118	07-20-23	CYPRESS DENTAL ADMINISTRATORS	AUGUST 2023 PREPAID INS.	5,115.95		5,115.95
99103828	07-26-23	EFTPS-IRS PAYROLL TAX REMITTANCE	QTR 2 PAYROLL TAXES	5,010.73		5,010.73
1001037	07-06-23	STARK VENTURES LLC/PULSE INVESTMENT GROU	RELEASE OF DEPOSIT - ENGINEERING	5,000.00		5,000.00
		P				
1001131	07-20-23	MANPOWER US INC.	STAFFING SERVICES - GM REPORT/GRANTS	4,722.50		4,722.50
			STAFFING SERVICES - WWTP OIT			
1001034	07-06-23	DESERT HARVEST	RELEASE OF DEPOSIT - ENGINEERING	4,721.75		4,721.75
1001206	07-27-23	STARK VENTURES LLC/PULSE INVESTMENT GROU	ENGINEERING RELEASE OF DEPOSIT JOB #11536	4,526.22		4,526.22
		P				
1001117	07-20-23	CS-AMSCO	8" RUBBER FLAPPER - HORTON PLANT	4,519.38		4,519.38
1001202	07-27-23	MARAPHARM DHS CALIFORNIA, LLC	ENGINERRING RELEASE OF DEPOSIT JOB #11505	4,455.26		4,455.26
1001144	07-20-23	THE LINCOLN NATL. LIFE INS. CO.	AUGUST 2023 PREPAID INS.	4,434.16		4,434.16
1001141	07-20-23	RAFTELIS FINANCIAL CONSULTANTS, INC	JUNE 2023 LONG RANGE FINANCIAL PLAN	4,396.26		4,396.26
			MAY 2023 LONG RANGE FINANCIAL PLAN			
1001199	07-27-23	HOT SPRINGS DESERT LLC	ENGINEERING RELEASE OF DEPOSIT JOB #11527	4,356.52		4,356.52
1001110	07-20-23	BABCOCK LABORATORIES, INC.	TOTAL N TESTING - DESERT CREST EFFLUENT	4,351.83		4,351.83
			TOTAL N TESTING - HORTON BELT PRESS			
			TOTAL N TESTING - HORTON CLAR. EFF.			
			TOTAL N TESTING - HORTON CLARIFIER			
			TOTAL N TESTING - HORTON GROUNDWATER			
			TOTAL N TESTING - HORTON INFLUENT			
			TOTAL N TESTING - RWRf GROUNDWATER #1			
			TOTAL N TESTING - RWRf GROUNDWATER WELL 1			
1001043	07-06-23	ENVIROGEN TECHNOLOGIES INC	WELL 26A URANIUM TREATMENT MAY 2023	4,233.11		4,233.11
1001192	07-27-23	DF ONE OPERATOR LLC	ENGINEERING RELEASE OF DEPOSIT JOB #11515	4,165.14		4,165.14
1001197	07-27-23	GARNET PROPERTIES 2014, LLC	ENGINEERING RELEASE OF DEPOSIT JOB #11579	4,157.37		4,157.37
1001121	07-20-23	ENVIROGEN TECHNOLOGIES INC	WELL 26A URANIUM TREATMENT - JUNE 2023	4,120.87		4,120.87
1001076	07-12-23	CARPI & CLAY. INC	JUNE 2023 FEDERAL ADVOCACY	4,000.00		4,000.00
1001036	07-06-23	BLACKSTAR INDUSTRIAL PROPERTIES, LLC	RELEASE OF DEPOSIT - ENGINEERING	3,742.99		3,742.99
1001145	07-20-23	TKE ENGINEERING, INC	CONSULTANT DESIGN SERVICES APRIL & MAY 2023	0.00	3,685.00	3,685.00
			DESIGN SERVICES APRIL & MAY 2023			
			MAY 2023 C&M INSPECTION			
99103576	07-11-23	AFLAC	JUNE 2023 AFLAC DEDUCTIONS	3,590.85		3,590.85
1001079	07-12-23	CORE & MAIN LP	4" DUCKBILL CHECK VALVES - PRODUCTION	3,555.75		3,555.75
1001204	07-27-23	MERJ, LLC	ENGINEERING RELEASE OF DEPOSIT JOB #11475	3,509.39		3,509.39
1001201	07-27-23	MANPOWER US INC.	STAFFING SERVICES - GM REPORT/GRANTS	3,400.63		3,400.63
			STAFFING SERVICES - WWTP OIT			
1001067	07-06-23	VESTED SOLUTIONS	MAY 2023 - JANITORIAL/DISINFECTION SERVICES	2,692.32		2,692.32

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1001038	07-06-23	CORE & MAIN LP	BALL STOP MUEL	2,675.74		2,675.74
			BLIND FLANGE/ADPT MUEL			
			RESTOCK FLANGE GASKETS			
			STRAIGHT ADPT MUEL			
1001147	07-20-23	UNITED RENTALS NORTHWEST, INC.	REPLACEMENT CAP ASSIST	2,612.69		2,612.69
			SCISSOR LIF GAS CHARGES			
			SCISSOR LIFT 25-27'			
1001109	07-20-23	ALL VALLEY CRANE, INC.	CRANE SERVICES - INSTALL PUMPS @ D.P.L.S	2,550.00		2,550.00
			CRANE SERVICES - PULL PUMPS @ D.P.L.S			
1001143	07-20-23	T4 SPATIAL, LLC	JULY 2023 CCTV STORAGE	2,500.00		2,500.00
			JUNE 2023 - CCTV STORAGE			
1001103	07-12-23	WATERLINE TECHNOLOGIES INC.	10 DRUMS REFILLED	2,445.93		2,445.93
99103836	07-28-23	AFLAC	JULY 2023 AFLAC DEDUCTIONS	2,393.90		2,393.90
1001114	07-20-23	CLINICAL LABORATORY OF SAN BERNARDINO	BOD TEXTING - H+DC - MAY 2023	2,127.00		2,127.00
			LAB SERVICES MAY 2023			
1001087	07-12-23	HUNTER JOHNSEN, INC.	JUNE 2023 CV WATER COUNTS CONSULTING	2,068.70		2,068.70
1001093	07-12-23	RAY LOPEZ ASSOCIATES	LANDSCAPE INSPECTIONS/INFILL	1,935.00		1,935.00
1001041	07-06-23	DF ONE OPERATOR LLC	RELEASE DEPOSIT - ENGINEERING	1,624.38		1,624.38
1001059	07-06-23	OLIVER MILLS CHATBURN II	O.CHATBURN II - TURF REBATE	1,500.00		1,500.00
1001074	07-12-23	ARAMARK UNIFORM SERVICES, LLC	UNIFORM SERVICES 06.07.23	1,434.97		1,434.97
			UNIFORM SERVICES 06.14.23			
			UNIFORM SERVICES 06.21.23			
1001062	07-06-23	RENE LIERA	RELEASE OF DEPOSIT - ENGINEERING	1,356.28		1,356.28
1001142	07-20-23	SHERWIN-WILLIAMS	RESTOCK - SAFETY YELLOW/GREEN/ORANGE	1,350.98		1,350.98
			STOCK 2 GALLON - SAFETY YELLOW/RED/ORANGE			
1001083	07-12-23	DESERT VALLEY DISPOSAL, INC.	JUNE 2023 SERVICE CHARGES - ADMIN BLDG	1,250.51		1,250.51
			JUNE 2023 SERVICE CHARGES - CORP YARD			
1001057	07-06-23	MCMASTER-CARR	3/4" BRALL 90 ELL	1,161.73		1,161.73
			BRASS UNION			
			REPLACEMENT V BELTS - HORTON PLANT			
1001058	07-06-23	O'REILLY AUTOMOTIVE INC.	FLOOR JACK - SHOP MAINT.	1,149.46		1,149.46
			OIL FILTER & OIL - UNIT 421			
			P/M - UNIT 419			
			PUSH BUTTON FOR GATE - CORP YARD			
			REPLACEMENT BATTERY - UNIT 410			
			REPLACEMENT BRAKES - UNIT 393			
			RESTOCK CAR WASH SOAP - CORP YARD			
			SPARK PLUG REPAIR - UNIT 367			
1001124	07-20-23	HI-DESERT AIR INC.	SERVICE CALL - CLEANED COIL & ADDED R-22	1,110.00		1,110.00
			SERVICE CALL - COMPRESSOR			
1001107	07-13-23	LILIA RODRIQUEZ	ACCOUNT REFUND 13340 CALIENTE DR	1,078.67		1,078.67
1001112	07-20-23	CASAMAR GROUP, LLC	LABOR COMPLIANCE - B81 PAVING	678.37	342.82	1,021.19
			LABOR COMPLIANCE - HI-DESERT AIR			
			LABOR COMPLIANCE - KSM ELECTRIC			
			LABOR COMPLIANCE - L.O. LYNCH			
			LABOR COMPLIANCE - TRI-STAR			
			WELL 24 LABOR COMPLIANCE			
1001132	07-20-23	METTLER TOLEDO INC	LAB MOISTURE ANALYZER CALIBRATION	956.17		956.17
1001211	07-27-23	TOM DODSON & ASSOCIATES	JUNE 2023 CEQA SUPPORT SERVICES	0.00	930.00	930.00

CHECK NUMBER	CHECK DATE	PAID TO VENDOR	DISBURSEMENT DESCRIPTION	OPERATING	CAPITAL	TOTAL
1001064	07-06-23	THE LAMAR COMPANIES	BILLBOARD/FOG PROGRAM	925.00		925.00
1001209	07-27-23	THE LAMAR COMPANIES	BILLBOARD/PORTAL PROGRAM	925.00		925.00
1001104	07-12-23	WEST COAST SAND AND GRAVEL INC.	RESTOCK BASE - CORP YARD	914.02		914.02
1001031	07-06-23	CA-NV SECTION OFFICE	CROSS CONNECTION COURSE - C.FINCH	865.00		865.00
1001126	07-20-23	JESSUP AUTO PLAZA	UNIT 391 - REPLACEMENT IGN LOCK	849.39		849.39
1001100	07-12-23	TOPS N BARRICADES, INC	RESTOCK - SURVEY PAINT/FLAGS	834.55		834.55
1001127	07-20-23	KSM ELECTRIC INC.	REPLACEMENT E -STOP BUTTON - HORTON EFF.	824.50		824.50
PR071423	07-14-23	EMPLOYEES	PAPER PAYROLL CHECKS	809.31		809.31
1001195	07-27-23	FARMER BROS. CO	CORP YARD COFFEE ORDER	790.83		790.83
1001028	07-06-23	ACWA/JOINT POWERS INSUR AUTH	EXCESS CRIME INSURANCE	782.00		782.00
1001155	07-20-23	ALL VALLEY CONSTRUCTION, INC.	ACCOUNT REFUND POMELO DR PASATIEMPO DR	770.08		770.08
99103822	07-26-23	STATE OF CA EDD	2ND QUARTER PAYROLL TAX RETURN	766.48		766.48
1001033	07-06-23	CASAMAR GROUP, LLC	LABOR COMPLIANCE - MAY 2023	764.07		764.07
			LABOR COMPLIANCE MAY 2023			
1001050	07-06-23	MERJ, LLC	RELEASE OF DEPOSIT - ENGINEERING	763.73		763.73
1001171	07-20-23	ONYX PAVING COMPANY, INC.	ACCOUNT REFUND 66511 8TH ST	679.13		679.13
1001186	07-27-23	BEN & JERRY'S PALM SPRINGS	ALL HANDS/RETIREMENT	670.74		670.74
1001098	07-12-23	SOUTH COAST AIR QUALITY	D.P.L.S. ICE GENERATOR PERMIT	665.26		665.26
			FLAT FEE EMISSIONS - D.P.L.S			
1001161	07-20-23	HAL HAYS CONSTRUCTION, INC.	ACCOUNT REFUND MISSION LAKES BLVD	664.29		664.29
1001160	07-20-23	DOTY BROS CONSTRUCTION CO	ACCOUNT REFUND ATKINS RD & GARNET AVE	660.81		660.81
1001207	07-27-23	STARLITE RECLAMATION	USED OIL REMOVAL	658.38		658.38
1001078	07-12-23	CASEY DOLAN	DIGITAL AD MGMT & CONSULT - JULY 2023	650.00		650.00
1001146	07-20-23	UNDERGROUND SERVICE ALERT	UNDERGROUND SERVICE ALERT	616.45		616.45
1001105	07-12-23	WHITE CAP CONSTRUCTION SUPPLY	RESTOCK - MARKING PAINT/WORK GLOVES/SAFETY GLASSES	611.41		611.41
1001066	07-06-23	VERIZON CONNECT FLEET USA LLC	GPS TRACKING SUBSCRIPTION	606.40		606.40
1001213	07-27-23	VERIZON CONNECT FLEET USA LLC	GPS TRACKING SUBSCRIPTION	606.40		606.40
1001072	07-12-23	ACWA/JOINT POWERS INSURANCE AUTHORITY	ESPOSITO/PATNEAUDE RESTITUTION	600.00		600.00
1001177	07-20-23	SUGEY CORNEJO	ACCOUNT REFUND 14343 W AGUA DULCE DR	553.57		553.57
1001203	07-27-23	MATHESON TRI-GAS, INC	HARD HAT RESTOCK - FIELD STAFF	539.83		539.83
99103821	07-24-23	STATE OF CA EDD	1ST QTR AMENDED PAYROLL TAX RETURN	515.20		515.20
1001060	07-06-23	PARKERS BUILDING SUPPLY	BATHROOM BRASS FITTINGS - CORP YARD	478.58		478.58
			BATHROOM FAUCET REPAIR - CORP YARD			
			BATHROOM REPAIR ITEMS - CORP YARD			
			HEAVY DUTY DOOR PULL - CORP YARD			
			ICE MAKER REPAIR - CORP YARD			
			ITEMS FOR STAIR REPAIR - ACCOUNTING			
			MISC. ITEMS - PRODUCTION			
			PRESSURE WASHER REPAIR - CORP YARD			
			PRESSURE WASHER REPAIR PARTS - CORP YARD			
			REPAIR ITEMS - ADMIN BLDG			
			REPAIR ITEMS - CORP YARD			
			TANK LEVER - CORP YARD			
			WATER FAUCET CONNECTOR - CORP YARD			
1001185	07-27-23	ANSAFONE CONTACT CENTERS	ANSAFONE ANSWERING SERVICE	468.45		468.45
1001188	07-27-23	CASAMAR GROUP, LLC	LABOR COMPLIANCE - APR. MAY 2023	295.12	171.41	466.53
			LABOR COMPLIANCE - URBAN HABITAT			
99103823	07-25-23	CALIF PUBLIC EMPLOYEES RETIREMENT SYSTEM	PERS RETRO 06.11.23	425.47		425.47
1001073	07-12-23	ANSAFONE CONTACT CENTERS	ANSAFONE ANSWERING SERVICE	407.04		407.04

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1001029	07-06-23	ADT COMMERCIAL LLC	ALARM SERVICES	392.31		392.31
1001111	07-20-23	BRINKS INCORPORATED	MONTHLY PICKUP SERVICES	388.60		388.60
1001068	07-06-23	MARAPHARM DHS CALIFORNIA, LLC	RELEASE OF DEPOSIT - ENGINEERING	347.34		347.34
1001069	07-06-23	XEROX CORPORATION	XEROX LEASE - ADMIN	343.73		343.73
1001130	07-20-23	MAC'S MOBILE AUTOGLASS	UNIT #324 - GLASS REPAIR	338.21		338.21
1001051	07-06-23	HI-DESERT AIR INC.	A/C REPAIRS - TREATMENT PLANT	320.00		320.00
1001027	07-06-23	GARNET PROPERTIES 2014, LLC	RELEASE OF DEPOSIT - ENGINEERING	300.17		300.17
1001039	07-06-23	DAVID WEAVER	BOOT REIMB. - D.WEAVER	300.00		300.00
1001184	07-27-23	ANDY GRUNNET	A.GRUNNET - BOOT REIMB.	300.00		300.00
1001077	07-12-23	CASAMAR GROUP, LLC	MAY 2023 LABOR COMPLIANCE	295.12		295.12
1001035	07-06-23	CHAD FINCH	AWWA BACKFLOW CERT - C.FINCH REIMB.	285.00		285.00
1001032	07-06-23	CALIFORNIA ASSOCIATION OF	CAPIO MEMBERSHIP RENEWAL	275.00		275.00
1001040	07-06-23	DAVID PENA	BOOT REIMB. - D.PENA	267.22		267.22
1001044	07-06-23	FARMER BROS. CO	ADMIN COFFEE	258.61		258.61
1001135	07-20-23	O'REILLY AUTOMOTIVE INC.	UNIT 406 - REPLACEMENT PARTS	253.20		253.20
			UNIT 408 - REPLACEMENT BATTERY			
1001136	07-20-23	PALM SPRINGS PEST CONTROL, INC.	BAIT BOX SERVICE - ADMIN WAREHOUSE	250.00		250.00
			BAIT BOX SERVICE - WWTP			
			PEST CONTROL - ADMIN			
			PEST CONTROL - ANNEX			
			PEST CONTROL - CORP YARD			
1001099	07-12-23	THE UPS STORE #5062	DHSHS GRADUATION BANNER	248.11		248.11
			NAME PLATES FOR COMMITTEE MEMBERS			
			POSTERS - UTILITY ASSIST CLINIC			
1001097	07-12-23	SMITH PIPE & SUPPLY, INC	RESTOCK 4" PVC PIPE & 18" PVC SAW	229.72		229.72
1001196	07-27-23	FORSHOCK	SCADA MONITORING - JULY 2023	220.00		220.00
1001048	07-06-23	GRANT FOURNIER	BOOT REIMB. - G.FOURNIER	217.45		217.45
1001054	07-06-23	KILLER BEE PEST CONTROL	HIVE REMOVAL FROM METER BOXES	180.00		180.00
1001151	07-20-23	WIENHOFF DRUG TESTING	DOT PROGRAM ENROLLMENT - J.LOPEZ	175.00		175.00
1001152	07-20-23	XEROX CORPORATION	JULY 2023 XEROX LEASE	172.39		172.39
1001137	07-20-23	PARKERS BUILDING SUPPLY	POWERCORDS - SERVICE DEPT.	171.02		171.02
			PRODUCTION - MISC. ITEMS			
			PRODUCTION - PUMP MAINT. SUPPLIES			
			REPLACEMENT PARTS FOR SWAMP COOLER - METER SHOP			
			REPLACEMENT PARTS SWAMP COOLER - METER SHOP			
1001108	07-20-23	ADRIAN GAONA MORENO	BOOT REIMB. - A.GAONA	157.68		157.68
1001047	07-06-23	HOT SPRINGS DESERT LLC	RELEASE OF DEPOSIT - ENGINEERING	140.67		140.67
1001153	07-20-23	AGNES KONG	ACCOUNT REFUND 13710 MESQUITE AVE	126.83		126.83
1001084	07-12-23	DHS NUMBERED STREETS	ACCOUNT REFUND 66164 1ST ST	125.48		125.48
1001167	07-20-23	KARINEH KHORENIAN	ACCOUNT REFUND 66193 1ST ST	109.09		109.09
1001182	07-20-23	VIDAL MURILLO	ACCOUNT REFUND 13110 HADLEY WAY	101.85		101.85
1001046	07-06-23	FRANK EUGENE STEVENS	F.STEVENS - TOILET REBATE	100.00		100.00
1001090	07-12-23	MARK THIESEN	TOILET REBATE - THIESEN	100.00		100.00
1001115	07-20-23	COUNTY OF RIVERSIDE	WATER 101 ROOM FEE - 4 SESSIONS	100.00		100.00
1001208	07-27-23	TERRY RITZMAN	TOILET REBATE - RITZMAN	100.00		100.00
202307	07-26-23	STATE OF CA EDD	LATE PYMT FEE - QTR 1	87.84		87.84
1001092	07-12-23	POLLARD WATER.COM EAST	CHLORINE TEST KIT - PRODUCTION	85.28		85.28
1001095	07-12-23	RUSS MARTIN	R.MARTIN - MILEAGE REIMB.	83.18		83.18
1001163	07-20-23	JAMES RHODES	ACCOUNT REFUND 16750 CALLE CASITA	82.00		82.00

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1001174	07-20-23	SILO INC	ACCOUNT REFUND 63738 ORR WAY A	82.00		82.00
1001175	07-20-23	SILO INC	ACCOUNT REFUND 63738 ORR WAY B	78.68		78.68
99103741	07-19-23	CALIF PUBLIC EMPLOYEES RETIREMENT SYSTEM	PERS MCELTRONE'S RETRO	77.36		77.36
1000067	07-11-23	WILLIAM BIZALDI, JR	STALE DATED	-76.02		-76.02
1001106	07-12-23	WILLIAM BIZALDI, JR	ACCOUNT REFUND 15955 AVE FLORENCITA	76.02		76.02
1001181	07-20-23	VIBIANO MUNOZ	ACCOUNT REFUND 13052 DEL RAY LN	73.69		73.69
1001063	07-06-23	SWRCB ACCOUNTING OFFICE	A.GAONA - D1 WATER DIST. CERT.	70.00		70.00
1001133	07-20-23	NANCY MEZQUITA	N.MEZQUITA REIMB. - NOTARY & REGISTRATION	69.00		69.00
1001179	07-20-23	THOMAS DEBALSKI	ACCOUNT REFUND 8533 ROCKIES AVE	68.86		68.86
1001129	07-20-23	LISA PELTON	L.PELTON REIMB. - NOTARY SUPPLIES	64.57		64.57
1001164	07-20-23	JASON MADEIRA	ACCOUNT REFUND 9175 CALLE ESCORIAL	63.73		63.73
1001215	07-27-23	WESTAIR GASES & EQUIPMENT, INC.	REPLACEMENT CO2 TANK FOR SOUNDINGS	62.82		62.82
1001122	07-20-23	FEDEX	WF PAYMENT MANAGER OVERNIGHT CHARGES	47.24		47.24
1001085	07-12-23	FEDEX	WF PAYMENT MGR OVERNIGHT FEES	47.14		47.14
1001061	07-06-23	PLANIT REPROGRAPHICS	BOND PRINTS OF APPROVED PLANS	46.29		46.29
			FULL SET OF LANDSCAPE PLANS/PRINTED & DELIVERED			
99103745	07-18-23	CALIF PUBLIC EMPLOYEES RETIREMENT SYSTEM	A.GRUNNET PERS RETRO	44.17		44.17
1001180	07-20-23	TINA BLANCHARD	ACCOUNT REFUND 11801 SKYLARK ST	41.38		41.38
1001169	07-20-23	MOTUNRAYO ESTHER OGUNYEMI	ACCOUNT REFUND 13915 MARK DR	40.34		40.34
1001158	07-20-23	DAWN ANN REEVE	ACCOUNT REFUND 66580 ESTRELLA AVE	39.14		39.14
1001082	07-12-23	DESERT ELECTRIC SUPPLY	CIRCUIT BREAKER - PRODUCTION	0.00	36.00	36.00
1001154	07-20-23	AGNES KONG	ACCOUNT REFUND 13700 MESQUITE AVE	27.81		27.81
1001170	07-20-23	NELSON DE LA CRUZ BRAVO	ACCOUNT REFUND 65377 SALIDA DEL SOL PL	26.28		26.28
1001178	07-20-23	TERESA RAMIREZ	ACCOUNT REFUND 66262 4TH ST	26.17		26.17
1001080	07-12-23	COUNTY OF RIVERSIDE	WATER EFFICIENCY WORKSHOP ROOM FEE	25.00		25.00
1001172	07-20-23	PAOLA KUNZ	ACCOUNT REFUND 9146 SILVER STAR AVE	22.74		22.74
1001168	07-20-23	KEVIN HENTZEN	ACCOUNT REFUND 13595 EL RIO LN	22.30		22.30
1001166	07-20-23	JOE MIRAMONTES	ACCOUNT REFUND 66032 3RD ST	21.64		21.64
1001176	07-20-23	SOL MUNIZ	ACCOUNT REFUND 9600 CONGRESSIONAL RD	16.25		16.25
1001159	07-20-23	DOLORES JOSEPH	ACCOUNT REFUND 8551 WARWICK DR	16.18		16.18
1001157	07-20-23	CRYSTAL WESTBROOK	ACCOUNT REFUND 13207 JOSHUA RD	9.10		9.10
1001173	07-20-23	SANDY DELONG	ACCOUNT REFUND 65565 ACOMA AVE #67	8.22		8.22
1001165	07-20-23	JHOANA MAE URITA	ACCOUNT REFUND 67657 SAN TOMAS ST	4.59		4.59
1001045	07-06-23	FEDEX	LATE FEE	3.78		3.78
1001156	07-20-23	ANGELA ACOSTA	ACCOUNT REFUND 54210 KALSMAN DR	3.43		3.43
1001162	07-20-23	J MICHAEL FREEMAN	ACCOUNT REFUND 67325 MONTEREY RD	2.84		2.84
PR072823	07-28-23	EMPLOYEES	PAPER PAYROLL CHECKS	0.00		0.00
			CURRENT CHECK TOTAL	2,380,468.0	4,845,471.8	7,225,939.9
TOTAL				2,380,468.05	4,845,471.85	7,225,939.90
218 records listed						

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202307	07-26-23	STATE OF CA EDD	LATE PYMT FEE - QTR 1	87.84		87.84
1000067	07-11-23	WILLIAM BIZALDI, JR	STALE DATED	-76.02		-76.02
1001027	07-06-23	GARNET PROPERTIES 2014, LLC	RELEASE OF DEPOSIT - ENGINEERING	300.17		300.17
1001028	07-06-23	ACWA/JOINT POWERS INSUR AUTH	EXCESS CRIME INSURANCE	782.00		782.00
1001029	07-06-23	ADT COMMERCIAL LLC	ALARM SERVICES	392.31		392.31
1001030	07-06-23	BECK OIL, INC.	DIESEL FUEL	8,563.96		8,563.96
			UNLEADED GASOLINE			
1001031	07-06-23	CA-NV SECTION OFFICE	CROSS CONNECTION COURSE - C.FINCH	865.00		865.00
1001032	07-06-23	CALIFORNIA ASSOCIATION OF	CAPIO MEMBERSHIP RENEWAL	275.00		275.00
1001033	07-06-23	CASAMAR GROUP, LLC	LABOR COMPLIANCE - MAY 2023	764.07		764.07
			LABOR COMPLIANCE MAY 2023			
1001034	07-06-23	DESERT HARVEST	RELEASE OF DEPOSIT - ENGINEERING	4,721.75		4,721.75
1001035	07-06-23	CHAD FINCH	AWWA BACKFLOW CERT - C.FINCH REIMB.	285.00		285.00
1001036	07-06-23	BLACKSTAR INDUSTRIAL PROPERTIES, LLC	RELEASE OF DEPOSIT - ENGINEERING	3,742.99		3,742.99
1001037	07-06-23	STARK VENTURES LLC/PULSE INVESTMENT GROU	RELEASE OF DEPOSIT - ENGINEERING	5,000.00		5,000.00
			P			
1001038	07-06-23	CORE & MAIN LP	BALL STOP MUEL	2,675.74		2,675.74
			BLIND FLANGE/ADPT MUEL			
			RESTOCK FLANGE GASKETS			
			STRAIGHT ADPT MUEL			
1001039	07-06-23	DAVID WEAVER	BOOT REIMB. - D.WEAVER	300.00		300.00
1001040	07-06-23	DAVID PENA	BOOT REIMB. - D.PENA	267.22		267.22
1001041	07-06-23	DF ONE OPERATOR LLC	RELEASE DEPOSIT - ENGINEERING	1,624.38		1,624.38
1001042	07-06-23	ECOLOGY AUTO PARTS	SLUDGE HAULING	42,823.06		42,823.06
			TRACTOR UNIT & BELT TRAILER			
			TRACTOR UNIT/BELT TRAILER			
			TRACTOR UNIT/BELT TRANSFER			
1001043	07-06-23	ENVIROGEN TECHNOLOGIES INC	WELL 26A URANIUM TREATMENT MAY 2023	4,233.11		4,233.11
1001044	07-06-23	FARMER BROS. CO	ADMIN COFFEE	258.61		258.61
1001045	07-06-23	FEDEX	LATE FEE	3.78		3.78
1001046	07-06-23	FRANK EUGENE STEVENS	F.STEVENS - TOILET REBATE	100.00		100.00
1001047	07-06-23	HOT SPRINGS DESERT LLC	RELEASE OF DEPOSIT - ENGINEERING	140.67		140.67
1001048	07-06-23	GRANT FOURNIER	BOOT REIMB. - G.FOURNIER	217.45		217.45
1001049	07-06-23	DHS PROPERTIES 109, LLC.	RELEASE OF DEPOSIT	9,104.90		9,104.90
1001050	07-06-23	MERJ, LLC	RELEASE OF DEPOSIT - ENGINEERING	763.73		763.73
1001051	07-06-23	HI-DESERT AIR INC.	A/C REPAIRS - TREATMENT PLANT	320.00		320.00
1001052	07-06-23	INFOSEND INC	MAY 2023 BILLING INSERT	5,152.37		5,152.37
			MONTHLY BILLING SERVICE			
1001053	07-06-23	J.F. SHEA CONSTRUCTION, INC.	CONSTRUCTION PROGRESS PAYMENT - #14	0.00	1,384,915.20	1,384,915.20
1001054	07-06-23	KILLER BEE PEST CONTROL	HIVE REMOVAL FROM METER BOXES	180.00		180.00
1001055	07-06-23	KSM ELECTRIC INC.	INSTALLATION OF MOTOR SAVERS	20,301.54		20,301.54
1001056	07-06-23	L.O. LYNCH QUALITY WELLS & PUMPS, INC.	TERRACE BOOSTER #1	0.00	21,267.00	21,267.00
1001057	07-06-23	MCMMASTER-CARR	3/4" BRALL 90 ELL	1,161.73		1,161.73
			BRASS UNION			
			REPLACEMENT V BELTS - HORTON PLANT			
1001058	07-06-23	O'REILLY AUTOMOTIVE INC.	FLOOR JACK - SHOP MAINT.	1,149.46		1,149.46
			OIL FILTER & OIL - UNIT 421			
			P/M - UNIT 419			
			PUSH BUTTON FOR GATE - CORP YARD			

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			REPLACEMENT BATTERY - UNIT 410			
			REPLACEMENT BRAKES - UNIT 393			
			RESTOCK CAR WASH SOAP - CORP YARD			
			SPARK PLUG REPAIR - UNIT 367			
1001059	07-06-23	OLIVER MILLS CHATBURN II	O.CHATBURN II - TURF REBATE	1,500.00		1,500.00
1001060	07-06-23	PARKERS BUILDING SUPPLY	BATHROOM BRASS FITTINGS - CORP YARD	478.58		478.58
			BATHROOM FAUCET REPAIR - CORP YARD			
			BATHROOM REPAIR ITEMS - CORP YARD			
			HEAVY DUTY DOOR PULL - CORP YARD			
			ICE MAKER REPAIR - CORP YARD			
			ITEMS FOR STAIR REPAIR - ACCOUNTING			
			MISC. ITEMS - PRODUCTION			
			PRESSURE WASHER REPAIR - CORP YARD			
			PRESSURE WASHER REPAIR PARTS - CORP YARD			
			REPAIR ITEMS - ADMIN BLDG			
			REPAIR ITEMS - CORP YARD			
			TANK LEVER - CORP YARD			
			WATER FAUCET CONNECTOR - CORP YARD			
1001061	07-06-23	PLANIT REPROGRAPHICS	BOND PRINTS OF APPROVED PLANS	46.29		46.29
			FULL SET OF LANDSCAPE PLANS/PRINTED & DELIVERED			
1001062	07-06-23	RENE LIERA	RELEASE OF DEPOSIT - ENGINEERING	1,356.28		1,356.28
1001063	07-06-23	SWRCB ACCOUNTING OFFICE	A.GAONA - D1 WATER DIST. CERT.	70.00		70.00
1001064	07-06-23	THE LAMAR COMPANIES	BILLBOARD/FOG PROGRAM	925.00		925.00
1001065	07-06-23	TOM DODSON & ASSOCIATES	ENVIRONMENTAL SERVICES - CEQA SUPPORT	0.00	7,252.00	7,252.00
1001066	07-06-23	VERIZON CONNECT FLEET USA LLC	GPS TRACKING SUBSCRIPTION	606.40		606.40
1001067	07-06-23	VESTED SOLUTIONS	MAY 2023 - JANITORIAL/DISINFECTION SERVICES	2,692.32		2,692.32
1001068	07-06-23	MARAPHARM DHS CALIFORNIA, LLC	RELEASE OF DEPOSIT - ENGINEERING	347.34		347.34
1001069	07-06-23	XEROX CORPORATION	XEROX LEASE - ADMIN	343.73		343.73
1001070	07-12-23	ACWA-JPIA HEALTH BENEFITS AUTH.	AUGUST 2023 PREPAID INS.	99,682.98		99,682.98
1001071	07-12-23	ACWA/JOINT POWERS INSUR AUTH	PREPAID PROPERTY INS. 2023/24	35,789.86		35,789.86
1001072	07-12-23	ACWA/JOINT POWERS INSURANCE AUTHORITY	ESPOSITO/PATNEAUDE RESTITUTION	600.00		600.00
1001073	07-12-23	ANSAFONE CONTACT CENTERS	ANSAFONE ANSWERING SERVICE	407.04		407.04
1001074	07-12-23	ARAMARK UNIFORM SERVICES, LLC	UNIFORM SERVICES 06.07.23	1,434.97		1,434.97
			UNIFORM SERVICES 06.14.23			
			UNIFORM SERVICES 06.21.23			
1001075	07-12-23	CALIF PUBLIC EMPLOYEES RETIREMENT SYSTEM	UNFUNDED ACCRUED LIABILITY PENSION PREPAY	562,519.00		562,519.00
1001076	07-12-23	CARPI & CLAY, INC	JUNE 2023 FEDERAL ADVOCACY	4,000.00		4,000.00
1001077	07-12-23	CASAMAR GROUP, LLC	MAY 2023 LABOR COMPLIANCE	295.12		295.12
1001078	07-12-23	CASEY DOLAN	DIGITAL AD MGMT & CONSULT - JULY 2023	650.00		650.00
1001079	07-12-23	CORE & MAIN LP	4" DUCKBILL CHECK VALVES - PRODUCTION	3,555.75		3,555.75
1001080	07-12-23	COUNTY OF RIVERSIDE	WATER EFFICIENCY WORKSHOP ROOM FEE	25.00		25.00
1001081	07-12-23	CV STRATEGIES	JUNE 2023 GENERAL MARKETING & CONSULTING	6,500.00		6,500.00
1001082	07-12-23	DESERT ELECTRIC SUPPLY	CIRCUIT BREAKER - PRODUCTION	0.00	36.00	36.00
1001083	07-12-23	DESERT VALLEY DISPOSAL, INC.	JUNE 2023 SERVICE CHARGES - ADMIN BLDG	1,250.51		1,250.51
			JUNE 2023 SERVICE CHARGES - CORP YARD			
1001084	07-12-23	DHS NUMBERED STREETS	ACCOUNT REFUND 66164 1ST ST	125.48		125.48
1001085	07-12-23	FEDEX	WF PAYMENT MGR OVERNIGHT FEES	47.14		47.14
1001086	07-12-23	HIGH TECH MAILING SERVICES	CCR	12,897.68		12,897.68
1001087	07-12-23	HUNTER JOHNSEN, INC.	JUNE 2023 CV WATER COUNTS CONSULTING	2,068.70		2,068.70

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1001088	07-12-23	INFOSEND INC	APRIL 2023 BILLING INSERT	16,383.05		16,383.05
			JUNE 2023 BILLING INSERT			
			MONTHLY BILLING SERVICES			
			PROGRAMMING FEE			
			SEWER PREPAYMENT LETTERS 23/24			
1001089	07-12-23	MANPOWER US INC.	STAFFING SERVICES - GM REPORT/GRANTS	5,230.88		5,230.88
1001090	07-12-23	MARK THIESEN	TOILET REBATE - THIESEN	100.00		100.00
1001091	07-12-23	NOBEL SYSTEMS INC.	CORELOGIC W/GEOVIEWER & WORK ORDER ANNUAL SUB.	15,590.00		15,590.00
1001092	07-12-23	POLLARD WATER.COM EAST	CHLORINE TEST KIT - PRODUCTION	85.28		85.28
1001093	07-12-23	RAY LOPEZ ASSOCIATES	LANDSCAPE INSPECTIONS/INFILL	1,935.00		1,935.00
1001094	07-12-23	ROBERT G MODRICH	JUNE 2023 UNIDATE MAINTENANCE	8,388.00		8,388.00
1001095	07-12-23	RUSS MARTIN	R.MARTIN - MILEAGE REIMB.	83.18		83.18
1001096	07-12-23	SLOVAK BARON EMPEY MURPHY & PINKNEY LLP	LEGAL SERVICES RETAINER	6,500.00		6,500.00
1001097	07-12-23	SMITH PIPE & SUPPLY, INC	RESTOCK 4" PVC PIPE & 18" PVC SAW	229.72		229.72
1001098	07-12-23	SOUTH COAST AIR QUALITY	D.P.L.S. ICE GENERATOR PERMIT	665.26		665.26
			FLAT FEE EMISSIONS - D.P.L.S			
1001099	07-12-23	THE UPS STORE #5062	DHSHS GRADUATION BANNER	248.11		248.11
			NAME PLATES FOR COMMITTEE MEMBERS			
			POSTERS - UTILITY ASSIST CLINIC			
1001100	07-12-23	TOPS N BARRICADES, INC	RESTOCK - SURVEY PAINT/FLAGS	834.55		834.55
1001101	07-12-23	UMETECH, INC.	JUNE 2023 IT SUPPORT SERVICES	11,210.35		11,210.35
1001102	07-12-23	USA BLUEBOOK	ANALYZER FREE CHLORINE REAGENTS	13,573.12		13,573.12
			PRESSURE TRANSMITER - PRODUCTION			
			REPLACEMENT BLEED VALVES - C&M			
			REPLACEMENT HOLE SAW BITS - C&M			
			SAFETY SIGN - HORTON PLANT			
			SDS BINDERS - HORTON PLANT			
1001103	07-12-23	WATERLINE TECHNOLOGIES INC.	10 DRUMS REFILLED	2,445.93		2,445.93
1001104	07-12-23	WEST COAST SAND AND GRAVEL INC.	RESTOCK BASE - CORP YARD	914.02		914.02
1001105	07-12-23	WHITE CAP CONSTRUCTION SUPPLY	RESTOCK - MARKING PAINT/WORK GLOVES/SAFETY GLASSES	611.41		611.41
1001106	07-12-23	WILLIAM BIZALDI, JR	ACCOUNT REFUND 15955 AVE FLORENCITA	76.02		76.02
1001107	07-13-23	LILIA RODRIQUEZ	ACCOUNT REFUND 13340 CALIENTE DR	1,078.67		1,078.67
1001108	07-20-23	ADRIAN GAONA MORENO	BOOT REIMB. - A.GAONA	157.68		157.68
1001109	07-20-23	ALL VALLEY CRANE,INC.	CRANE SERVICES - INSTALL PUMPS @ D.P.L.S	2,550.00		2,550.00
			CRANE SERVICES - PULL PUMPS @ D.P.L.S			
1001110	07-20-23	BABCOCK LABORATORIES, INC.	TOTAL N TESTING - DESERT CREST EFFLUENT	4,351.83		4,351.83
			TOTAL N TESTING - HORTON BELT PRESS			
			TOTAL N TESTING - HORTON CLAR. EFF.			
			TOTAL N TESTING - HORTON CLARIFIER			
			TOTAL N TESTING - HORTON GROUNDWATER			
			TOTAL N TESTING - HORTON INFLUENT			
			TOTAL N TESTING - RWRP GROUNDWATER #1			
			TOTAL N TESTING - RWRP GROUNDWATER WELL 1			
1001111	07-20-23	BRINKS INCORPORATED	MONTHLY PICKUP SERVICES	388.60		388.60
1001112	07-20-23	CASAMAR GROUP, LLC	LABOR COMPLIANCE - B81 PAVING	678.37	342.82	1,021.19
			LABOR COMPLIANCE - HI-DESERT AIR			
			LABOR COMPLIANCE - KSM ELECTRIC			
			LABOR COMPLIANCE - L.O. LYNCH			
			LABOR COMPLIANCE - TRI-STAR			

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1001113	07-20-23	CITY OF DESERT HOT SPRINGS	WELL 24 LABOR COMPLIANCE DHS 60TH CELEBRATION FEE	41,096.97		41,096.97
			ENCROACHMENT PERMITS 2022			
			ENCROACHMENT PERMITS 2022			
			ENCROACHMENT PERMITS AUGUST 2022			
			MAY 2023 UU TAX			
1001114	07-20-23	CLINICAL LABORATORY OF SAN BERNARDINO	BOD TEXTING - H+DC - MAY 2023 LAB SERVICES MAY 2023	2,127.00		2,127.00
1001115	07-20-23	COUNTY OF RIVERSIDE	WATER 101 ROOM FEE - 4 SESSIONS	100.00		100.00
1001116	07-20-23	COUNTY OF RIVERSIDE AUDITOR CONTROLLER	LAFCO FEES FY 2024	5,561.86		5,561.86
1001117	07-20-23	CS-AMSCO	8" RUBBER FLAPPER - HORTON PLANT	4,519.38		4,519.38
1001118	07-20-23	CYPRESS DENTAL ADMINISTRATORS	AUGUST 2023 PREPAID INS.	5,115.95		5,115.95
1001119	07-20-23	ECOLOGY AUTO PARTS	JUNE 2023 SLUDGE DISPOSAL SLUDGE HAULING	10,845.50		10,845.50
1001120	07-20-23	ENTERPRISE FM TRUST	JULY 2023 MONTHLY FLEET LEASE JUNE 2023 MONTHLY LEASE FEE	31,748.54		31,748.54
1001121	07-20-23	ENVIROGEN TECHNOLOGIES INC	WELL 26A URANIUM TREATMENT - JUNE 2023	4,120.87		4,120.87
1001122	07-20-23	FEDEX	WF PAYMENT MANAGER OVERNIGHT CHARGES	47.24		47.24
1001123	07-20-23	FORSHOCK	HIGHLAND CAMERA NETWORKING SCADA SERVCR CONSOLIDATION/ACCESS SCADA SUPPORT SERVICES - RWRF PROJECT SCADA SUPPORT SERVICES - WWTP	800.00	6,028.63	6,828.63
			VISTA PLC PROGRAMMING - MISSION LAKES			
1001124	07-20-23	HI-DESERT AIR INC.	SERVICE CALL - CLEANED COIL & ADDED R-22 SERVICE CALL - COMPRESSOR	1,110.00		1,110.00
1001125	07-20-23	HOME DEPOT CREDIT SERVICES	HOME DEPOT CREDIT CARD	4,635.63	1,374.03	6,009.66
1001126	07-20-23	JESSUP AUTO PLAZA	UNIT 391 - REPLACEMENT IGN LOCK	849.39		849.39
1001127	07-20-23	KSM ELECTRIC INC.	REPLACEMENT E - STOP BUTTON - HORTON EFF.	824.50		824.50
1001128	07-20-23	L.O. LYNCH QUALITY WELLS & PUMPS, INC.	WELL 22 REHAB PROGRESS PAYMENT #4	0.00	27,480.00	27,480.00
1001129	07-20-23	LISA PELTON	L.PELTON REIMB. - NOTARY SUPPLIES	64.57		64.57
1001130	07-20-23	MAC'S MOBILE AUTOGLASS	UNIT #324 - GLASS REPAIR	338.21		338.21
1001131	07-20-23	MANPOWER US INC.	STAFFING SERVICES - GM REPORT/GRANTS STAFFING SERVICES - WWTP OIT	4,722.50		4,722.50
1001132	07-20-23	METTLER TOLEDO INC	LAB MOISTURE ANALYZER CALIBRATION	956.17		956.17
1001133	07-20-23	NANCY MEZQUITA	N.MEZQUITA REIMB. - NOTARY & REGISTRATION	69.00		69.00
1001134	07-20-23	MUROW DEVELOPMENT CONSULTANTS	FINAL PROGRESS PAYMENT #13 PROGRESS PAYMENT #12 PROGRESS PAYMENT #10 PROGRESS PAYMENT #11	0.00	19,537.50	19,537.50
1001135	07-20-23	O'REILLY AUTOMOTIVE INC.	UNIT 406 - REPLACEMENT PARTS UNIT 408 - REPLACEMENT BATTERY	253.20		253.20
1001136	07-20-23	PALM SPRINGS PEST CONTROL, INC.	BAIT BOX SERVICE - ADMIN WAREHOUSE BAIT BOX SERVICE - WWTP PEST CONTROL - ADMIN PEST CONTROL - ANNEX PEST CONTROL - CORP YARD	250.00		250.00
1001137	07-20-23	PARKERS BUILDING SUPPLY	POWERCORDS - SERVICE DEPT. PRODUCTION - MISC. ITEMS PRODUCTION - PUMP MAINT. SUPPLIES	171.02		171.02

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			REPLACEMENT PARTS FOR SWAMP COOLER - METER SHOP			
			REPLACEMENT PARTS SWAMP COOLER - METER SHOP			
1001138	07-20-23	PATTON DOOR & GATE	WELL 29 FENCE REPAIR	6,950.00		6,950.00
1001139	07-20-23	DHS PROPERTIES 109, LLC.	RELEASE OF DEPOSIT	5,637.39		5,637.39
1001140	07-20-23	PLUMBERS DEPOT INC	COLLECTIONS - ITEMS FOR MAINTENANCE	7,111.52		7,111.52
			FABRICATE BAFFLES - CLARIFIER #3			
1001141	07-20-23	RAFTELIS FINANCIAL CONSULTANTS, INC	JUNE 2023 LONG RANGE FINANCIAL PLAN	4,396.26		4,396.26
			MAY 2023 LONG RANGE FINANCIAL PLAN			
1001142	07-20-23	SHERWIN-WILLIAMS	RESTOCK - SAFETY YELLOW/GREEN/ORANGE	1,350.98		1,350.98
			STOCK 2 GALLON - SAFETY YELLOW/RED/ORANGE			
1001143	07-20-23	T4 SPATIAL, LLC	JULY 2023 CCTV STORAGE	2,500.00		2,500.00
			JUNE 2023 - CCTV STORAGE			
1001144	07-20-23	THE LINCOLN NATL. LIFE INS. CO.	AUGUST 2023 PREPAID INS.	4,434.16		4,434.16
1001145	07-20-23	TKE ENGINEERING, INC	CONSULTANT DESIGN SERVICES APRIL & MAY 2023	0.00	3,685.00	3,685.00
			DESIGN SERVICES APRIL & MAY 2023			
			MAY 2023 C&M INSPECTION			
1001146	07-20-23	UNDERGROUND SERVICE ALERT	UNDERGROUND SERVICE ALERT	616.45		616.45
1001147	07-20-23	UNITED RENTALS NORTHWEST, INC.	REPLACEMENT CAP ASSIST	2,612.69		2,612.69
			SCISSOR LIF GAS CHARGES			
			SCISSOR LIFT 25-27'			
1001148	07-20-23	URBAN HABITAT	MAY 2023 MONTHLY LANDSCAPING	6,425.00		6,425.00
			QUARTERLY LANDSCAPE - DPLS			
1001149	07-20-23	USA BLUEBOOK	ANALYZER FREE CHLOR REAGENTS	9,706.69		9,706.69
1001150	07-20-23	WEBB MUNICIPAL FINANCE, LLC	ANNUAL ADMIN FEES FY 22/23 AD #13	10,000.00		10,000.00
1001151	07-20-23	WIENHOFF DRUG TESTING	DOT PROGRAM ENROLLMENT - J.LOPEZ	175.00		175.00
1001152	07-20-23	XEROX CORPORATION	JULY 2023 XEROX LEASE	172.39		172.39
1001153	07-20-23	AGNES KONG	ACCOUNT REFUND 13710 MESQUITE AVE	126.83		126.83
1001154	07-20-23	AGNES KONG	ACCOUNT REFUND 13700 MESQUITE AVE	27.81		27.81
1001155	07-20-23	ALL VALLEY CONSTRUCTION, INC.	ACCOUNT REFUND POMELO DR PASATIEMPO DR	770.08		770.08
1001156	07-20-23	ANGELA ACOSTA	ACCOUNT REFUND 54210 KALSMAN DR	3.43		3.43
1001157	07-20-23	CRYSTAL WESTBROOK	ACCOUNT REFUND 13207 JOSHUA RD	9.10		9.10
1001158	07-20-23	DAWN ANN REEVE	ACCOUNT REFUND 66580 ESTRELLA AVE	39.14		39.14
1001159	07-20-23	DOLORES JOSEPH	ACCOUNT REFUND 8551 WARWICK DR	16.18		16.18
1001160	07-20-23	DOTY BROS CONSTRUCTION CO	ACCOUNT REFUND ATKINS RD & GARNET AVE	660.81		660.81
1001161	07-20-23	HAL HAYS CONSTRUCTION, INC.	ACCOUNT REFUND MISSION LAKES BLVD	664.29		664.29
1001162	07-20-23	J MICHAEL FREEMAN	ACCOUNT REFUND 67325 MONTEREY RD	2.84		2.84
1001163	07-20-23	JAMES RHODES	ACCOUNT REFUND 16750 CALLE CASITA	82.00		82.00
1001164	07-20-23	JASON MADEIRA	ACCOUNT REFUND 9175 CALLE ESCORIAL	63.73		63.73
1001165	07-20-23	JHOANA MAE URITA	ACCOUNT REFUND 67657 SAN TOMAS ST	4.59		4.59
1001166	07-20-23	JOE MIRAMONTES	ACCOUNT REFUND 66032 3RD ST	21.64		21.64
1001167	07-20-23	KARINEH KHORENIAN	ACCOUNT REFUND 66193 1ST ST	109.09		109.09
1001168	07-20-23	KEVIN HENTZEN	ACCOUNT REFUND 13595 EL RIO LN	22.30		22.30
1001169	07-20-23	MOTUNRAYO ESTHER OGUNYEMI	ACCOUNT REFUND 13915 MARK DR	40.34		40.34
1001170	07-20-23	NELSON DE LA CRUZ BRAVO	ACCOUNT REFUND 65377 SALIDA DEL SOL PL	26.28		26.28
1001171	07-20-23	ONYX PAVING COMPANY, INC.	ACCOUNT REFUND 66511 8TH ST	679.13		679.13
1001172	07-20-23	PAOLA KUNZ	ACCOUNT REFUND 9146 SILVER STAR AVE	22.74		22.74
1001173	07-20-23	SANDY DELONG	ACCOUNT REFUND 65565 ACOMA AVE #67	8.22		8.22
1001174	07-20-23	SILO INC	ACCOUNT REFUND 63738 ORR WAY A	82.00		82.00
1001175	07-20-23	SILO INC	ACCOUNT REFUND 63738 ORR WAY B	78.68		78.68

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1001176	07-20-23	SOL MUNIZ	ACCOUNT REFUND 9600 CONGRESSIONAL RD	16.25		16.25
1001177	07-20-23	SUGEY CORNEJO	ACCOUNT REFUND 14343 W AGUA DULCE DR	553.57		553.57
1001178	07-20-23	TERESA RAMIREZ	ACCOUNT REFUND 66262 4TH ST	26.17		26.17
1001179	07-20-23	THOMAS DEBALSKI	ACCOUNT REFUND 8533 ROCKIES AVE	68.86		68.86
1001180	07-20-23	TINA BLANCHARD	ACCOUNT REFUND 11801 SKYLARK ST	41.38		41.38
1001181	07-20-23	VIBIANO MUNOZ	ACCOUNT REFUND 13052 DEL RAY LN	73.69		73.69
1001182	07-20-23	VIDAL MURILLO	ACCOUNT REFUND 13110 HADLEY WAY	101.85		101.85
1001183	07-27-23	AECOM TECHNICAL SERVICES INC.	AREA M-2 PROGRESS PAYMENT #7	0.00	7,508.00	7,508.00
			WELL 42 REDESIGN PP #22			
			WELL 42 REDESIGN PP #23			
1001184	07-27-23	ANDY GRUNNET	A.GRUNNET - BOOT REIMB.	300.00		300.00
1001185	07-27-23	ANSAFONE CONTACT CENTERS	ANSAFONE ANSWERING SERVICE	468.45		468.45
1001186	07-27-23	BEN & JERRY'S PALM SPRINGS	ALL HANDS/RETIREMENT	670.74		670.74
1001187	07-27-23	BLACKSTAR INDUSTRIAL PROPERTIES, LLC	ENGINEERING RELEASE OF DEPOSIT JOB #11510	5,322.12		5,322.12
1001188	07-27-23	CASAMAR GROUP, LLC	LABOR COMPLIANCE - APR. MAY 2023	295.12	171.41	466.53
			LABOR COMPLIANCE - URBAN HABITAT			
1001189	07-27-23	CORE & MAIN LP	1" COPPER TUBING	8,934.33		8,934.33
			PLASTIC HYD HOSE CAP/STRAIGHT MUEL			
			REPLACEMENT SPPOL/FLAG BALL A.M. STOP MUEL			
			STRAIGHT ADAPTOR MUEL			
1001190	07-27-23	DESERT WATER AGENCY	DWA RAC FEES - ID-E SYSTEMS	343,142.32		343,142.32
			DWA RAC FEES - MAIN SYSTEM			
1001191	07-27-23	DESERT HARVEST	ENGINEERING RELEASE OF DEPOSIT JOB #11517	7,422.35		7,422.35
1001192	07-27-23	DF ONE OPERATOR LLC	ENGINEERING RELEASE OF DEPOSIT JOB #11515	4,165.14		4,165.14
1001193	07-27-23	DHS PROPERTIES 109, LLC.	ENGINEERING RELEASE OF DEPOSIT JOB #11509	17,149.19		17,149.19
1001194	07-27-23	DOWNING CONSTRUCTION, INC.	PROGRESS PAYMENT #4	0.00	1,075,272.61	1,075,272.61
1001195	07-27-23	FARMER BROS. CO	CORP YARD COFFEE ORDER	790.83		790.83
1001196	07-27-23	FORSHOCK	SCADA MONITORING - JULY 2023	220.00		220.00
1001197	07-27-23	GARNET PROPERTIES 2014, LLC	ENGINEERING RELEASE OF DEPOSIT JOB #11579	4,157.37		4,157.37
1001198	07-27-23	HACH COMPANY	REPLACEMENT BOD5 SAMPLES	6,874.45		6,874.45
1001199	07-27-23	HOT SPRINGS DESERT LLC	ENGINEERING RELEASE OF DEPOSIT JOB #11527	4,356.52		4,356.52
1001200	07-27-23	J.F. SHEA CONSTRUCTION, INC.	CONTRUCTION PROGRESS PYMT #15	0.00	2,048,477.72	2,048,477.72
1001201	07-27-23	MANPOWER US INC.	STAFFING SERVICES - GM REPORT/GRANTS	3,400.63		3,400.63
			STAFFING SERVICES - WWTP OIT			
1001202	07-27-23	MARAPHARM DHS CALIFORNIA, LLC	ENGINERRING RELEASE OF DEPOSIT JOB #11505	4,455.26		4,455.26
1001203	07-27-23	MATHESON TRI-GAS, INC	HARD HAT RESTOCK - FIELD STAFF	539.83		539.83
1001204	07-27-23	MERJ, LLC	ENGINEERING RELEASE OF DEPOSIT JOB #11475	3,509.39		3,509.39
1001205	07-27-23	SOUTHERN CALIFORNIA EDISON COMPANY	JULY 2023 ELECTRIC BILL	117,939.23		117,939.23
			JUNE 2023 ELECTRIC BILL			
1001206	07-27-23	STARK VENTURES LLC/PULSE INVESTMENT GROU P	ENGINEERING RELEASE OF DEPOSIT JOB #11536	4,526.22		4,526.22
1001207	07-27-23	STARLITE RECLAMATION	USED OIL REMOVAL	658.38		658.38
1001208	07-27-23	TERRY RITZMAN	TOILET REBATE - RITZMAN	100.00		100.00
1001209	07-27-23	THE LAMAR COMPANIES	BILLBOARD/PORTAL PROGRAM	925.00		925.00
1001210	07-27-23	TKE ENGINEERING, INC	APR.-JUNE 2023 CONSULTANT DESIGN SERVICES	12,185.00	3,467.50	15,652.50
			GENERAL ENGINEERING SERVICES/ MSWD SUB BASIN			
			JUNE 2023 C&M INSPECTION			
			JUNE 2023 CONSULTANT DESIGN SERVICES			
			PREP. FOR WSA/WSV			

CHECK NUMBER	CHECK DATE	PAID TO VENDOR	DISBURSEMENT DESCRIPTION	OPERATING	CAPITAL	TOTAL
			PREPARATION FOR WSA/WSV			
1001211	07-27-23	TOM DODSON & ASSOCIATES	JUNE 2023 CEQA SUPPORT SERVICES	0.00	930.00	930.00
1001212	07-27-23	TOTALENERGIES DISTRIBUTED	O&M SERVICES FEE - YEAR 4 Q2	5,307.00		5,307.00
1001213	07-27-23	VERIZON CONNECT FLEET USA LLC	GPS TRACKING SUBSCRIPTION	606.40		606.40
1001214	07-27-23	WATERLINE TECHNOLOGIES INC.	16 DRUMS REFILLED	6,848.59		6,848.59
			4 DRUMS REFILLED			
			8 DRUMS REFILLED			
1001215	07-27-23	WESTAIR GASES & EQUIPMENT, INC.	REPLACEMENT CO2 TANK FOR SOUNDINGS	62.82		62.82
1001216	07-27-23	WEST YOST & ASSOCIATES, INC.	APR.-MAY 2023 NITROGEN CONTROL STRATEGY	5,108.94	428.25	5,537.19
			JUNE 2023 NITROGEN CONTROL STRATEGY			
			MAY 2023 TO JUNE 2023 PROJ. MGMT CONSULTING			
99103457	07-03-23	BERKADIA COMMERCIAL MORTGAGE	AD #7 LOAN PAYABLE	16,123.75		16,123.75
99103570	07-10-23	CALIF PUBLIC EMPLOYEES RETIREMENT SYSTEM	PERS PPE 06.23.2023	34,314.33		34,314.33
99103575	07-06-23	J.F. SHEA CONSTRUCTION, INC.	RETENTION WIRE PP #14	0.00	72,890.27	72,890.27
99103576	07-11-23	AFLAC	JUNE 2023 AFLAC DEDUCTIONS	3,590.85		3,590.85
99103638	07-14-23	WELLS FARGO BANK	AUTO DEP PPE 07.07.23	149,553.33		149,553.33
99103639	07-14-23	STATE OF CA EDD	STATE TAX PPE 07.07.23	11,964.92		11,964.92
99103640	07-14-23	LINCOLN NATIONAL LIFE INS CO	DEF COMP PPE 07.07.23	13,559.79		13,559.79
99103667	07-14-23	EFTPS-IRS PAYROLL TAX REMITTANCE	FED TAX DEP PPE 07.07.23	60,965.58		60,965.58
99103735	07-19-23	CALIF PUBLIC EMPLOYEES RETIREMENT SYSTEM	PERS PPE 07.07.2023	38,881.97		38,881.97
99103741	07-19-23	CALIF PUBLIC EMPLOYEES RETIREMENT SYSTEM	PERS MCELTRONE'S RETRO	77.36		77.36
99103745	07-18-23	CALIF PUBLIC EMPLOYEES RETIREMENT SYSTEM	A.GRUNNET PERS RETRO	44.17		44.17
99103821	07-24-23	STATE OF CA EDD	1ST QTR AMENDED PAYROLL TAX RETURN	515.20		515.20
99103822	07-26-23	STATE OF CA EDD	2ND QUARTER PAYROLL TAX RETURN	766.48		766.48
99103823	07-25-23	CALIF PUBLIC EMPLOYEES RETIREMENT SYSTEM	PERS RETRO 06.11.23	425.47		425.47
99103828	07-26-23	EFTPS-IRS PAYROLL TAX REMITTANCE	QTR 2 PAYROLL TAXES	5,010.73		5,010.73
99103836	07-28-23	AFLAC	JULY 2023 AFLAC DEDUCTIONS	2,393.90		2,393.90
99103837	07-03-23	WELLS FARGO BANK	JUNE 2023 LOC INTEREST	53,200.00		53,200.00
99103839	07-28-23	WELLS FARGO BANK	AUTO DEP PPE 07.21.23	145,467.54		145,467.54
99103840	07-28-23	EFTPS-IRS PAYROLL TAX REMITTANCE	FED TAX DEP PPE 07.21.23	57,372.35		57,372.35
99103841	07-28-23	STATE OF CA EDD	STATE TAX PPE 07.21.23	11,327.65		11,327.65
99103842	07-28-23	DOWNING CONSTRUCTION, INC.	RETENTION FOR PP #4	0.00	56,593.29	56,593.29
99103843	07-27-23	J.F. SHEA CONSTRUCTION, INC.	RETENTION WIRE FOR PP #15	0.00	107,814.62	107,814.62
99103844	07-28-23	LINCOLN NATIONAL LIFE INS CO	DEF COMP PPE 07.21.23	15,701.45		15,701.45
99103845	07-31-23	WELLS FARGO - WELLSONE	JUNE 2023 CC PAYMENT	50,095.23		50,095.23
PR071423	07-14-23	EMPLOYEES	PAPER PAYROLL CHECKS	809.31		809.31
PR072823	07-28-23	EMPLOYEES	PAPER PAYROLL CHECKS	0.00		0.00
			CURRENT CHECK TOTAL	2,380,468.0	4,845,471.8	7,225,939.9
TOTAL				2,380,468.05	4,845,471.85	7,225,939.90
218 records listed						

AGENDA REPORT

REGULAR BOARD MEETING AUGUST 17 & 21, 2023

DIRECTOR REPORTS

DIRECTOR REPORTS

(Per GC 53232.3(d) brief reports on meetings attended for which a daily stipend was claimed)

Date	Event	Attendees
7/5	DWA BOARD MEETING	GRIFFITH
7/5	DHS CITY COUNCIL MEETING	MARTIN
7/6	DVBA GENERAL MEMBERSHIP LUNCHEON	MAYRHOFEN, MARTIN
7/11	CVWD BOARD MEETING	GRIFFITH
7/11	DHS PLANNING COMMISSION	DUFF
7/11	RIVCO BOARD OF SUPERVISORS MEETING	MARTIN
7/12	BIA NETWORKING NIGHT	MAYRHOFEN, MARTIN
7/18	DWA BOARD MEETING	GRIFFITH
7/18	RIVCO BOARD OF SUPERVISORS MEETING	MARTIN
7/20	DVBA NETWORKING NIGHT	MAYRHOFEN, MARTIN
7/26	SAN GORGONIO PASS REGIONAL WATER ALLIANCE MEETING	DUFF

(OTHER) MEETINGS ATTENDED *(*no daily stipend was claimed)*

Date	Event	Attendees
7/6	DVBA LEGISLATIVE MEETING	MARTIN
7/11	CSDA WEBINAR – STRATEGIC PLAN	DUFF
7/25	DHS PLANNING COMMISSION	DUFF



General Manager's Report August 2023



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ADMINISTRATION

Customer Service

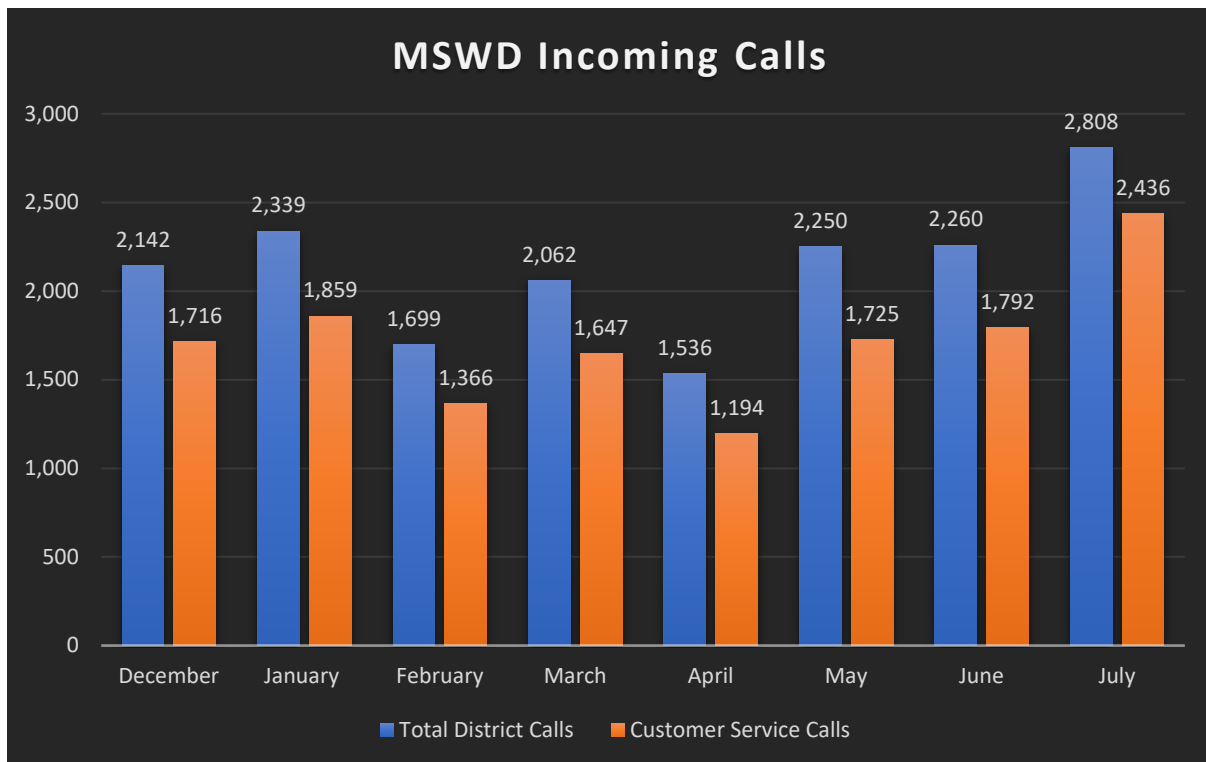
Customer Experience Enhancement Program

The Customer Service Department is proud to announce the Customer Experience Enhancement Program. This program will provide phone screening and on-the-spot feedback/coaching with a Customer Service representative. Also, the Customer Service team will host “Coffee Talk Wednesdays” providing mini-training and discussions.



Calls into the Customer Service Department

The District has seen an increase in the number of calls in the last three months. The chart below represents total MSWD incoming calls and those received by the Customer Service staff.

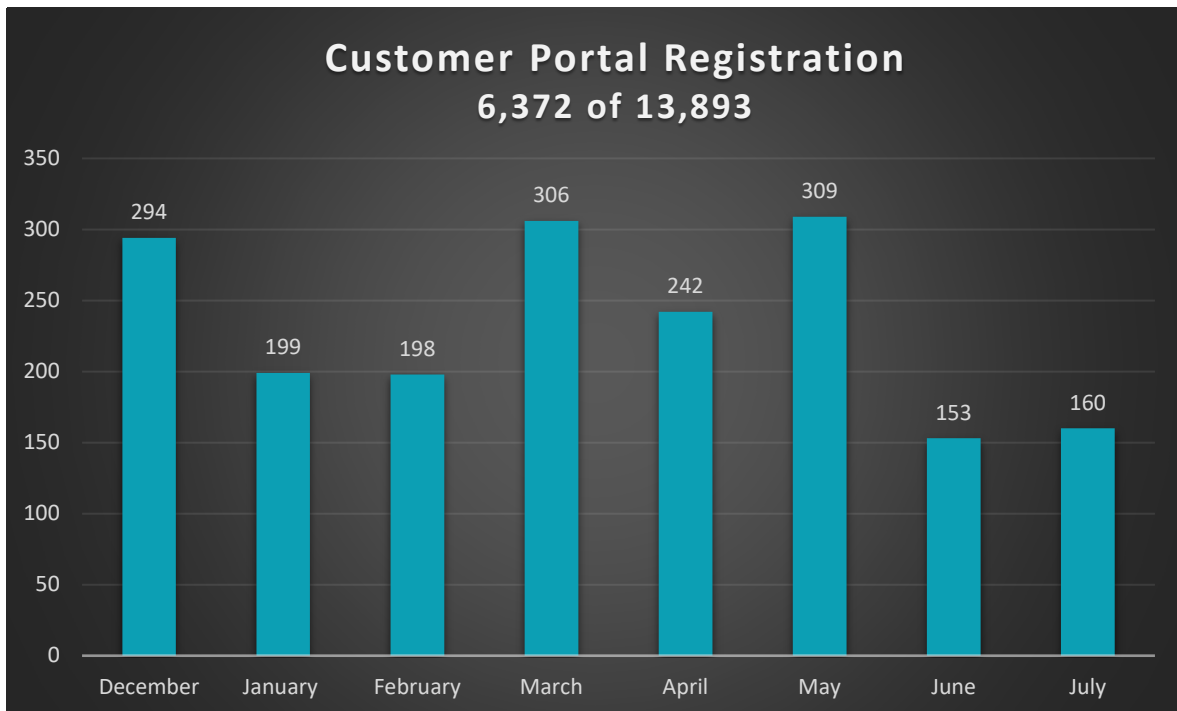


Most calls are related to payment plans, bill assistance information, demand/lien release requests, new property start/stop service, and account balance requests. The table below provides a summary of the number of calls by category received by the Customer Service staff.

Customer Request	Total for July 2023	Monthly Avg. for FY 2024	Total for FY 2024
Water Waste	4	4	4
High Bill Calls / Service Line Leaks	3	3	3
No Water	9	9	9
Disconnections by Request & Non-Pay	243	243	243
Reconnections by Request & Non-Pay	81	81	81
Service Transfers	97	97	97
New Customer / Roll Over Accounts	126	126	126
High/Low Pressure	2	2	2
Water Quality	5	5	5
Other / Miscellaneous	87	87	87

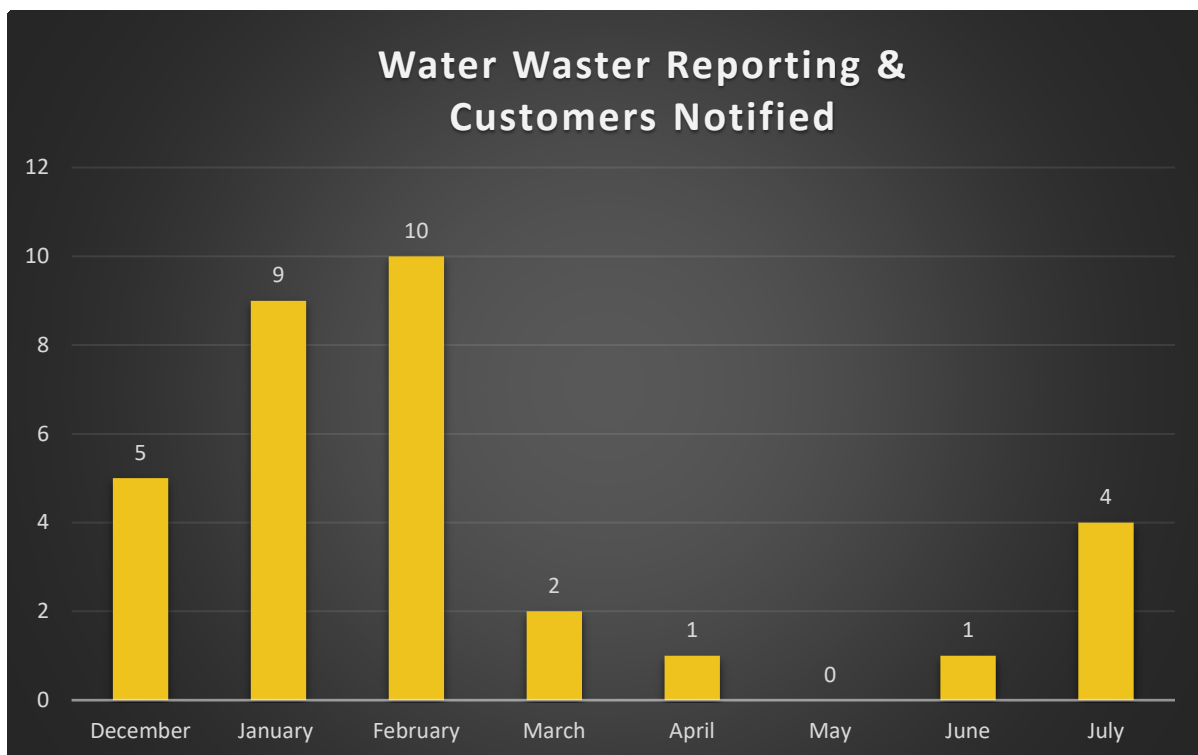
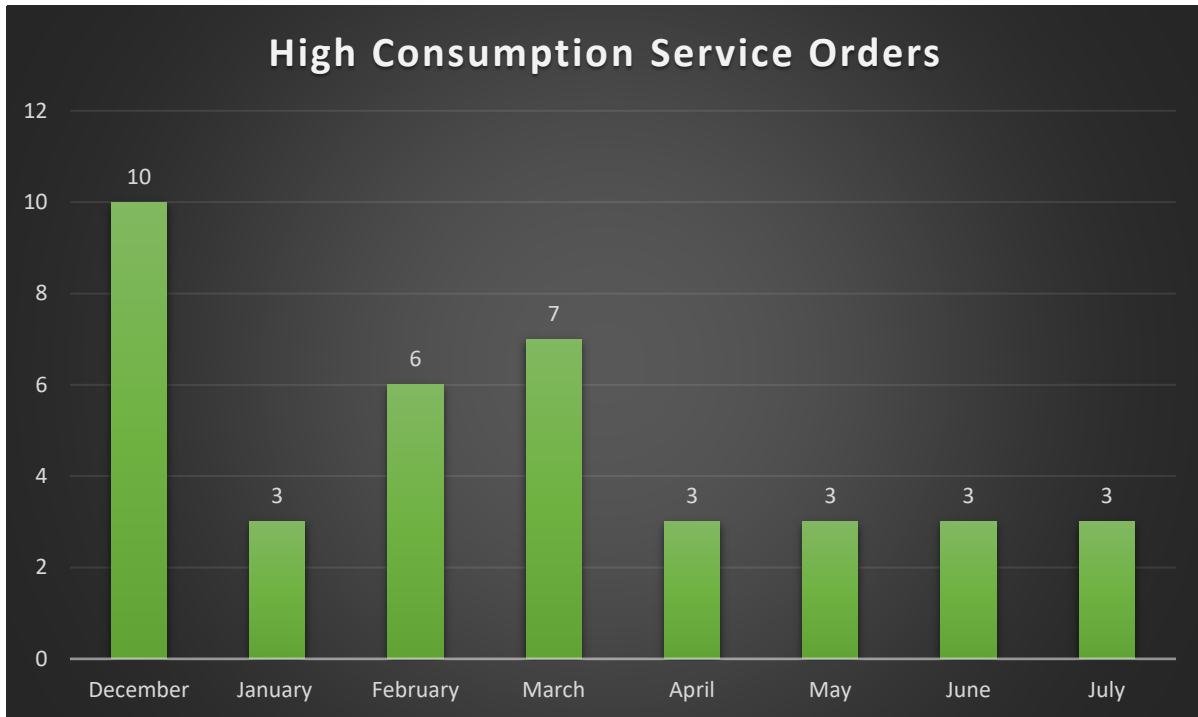
Customer Portal

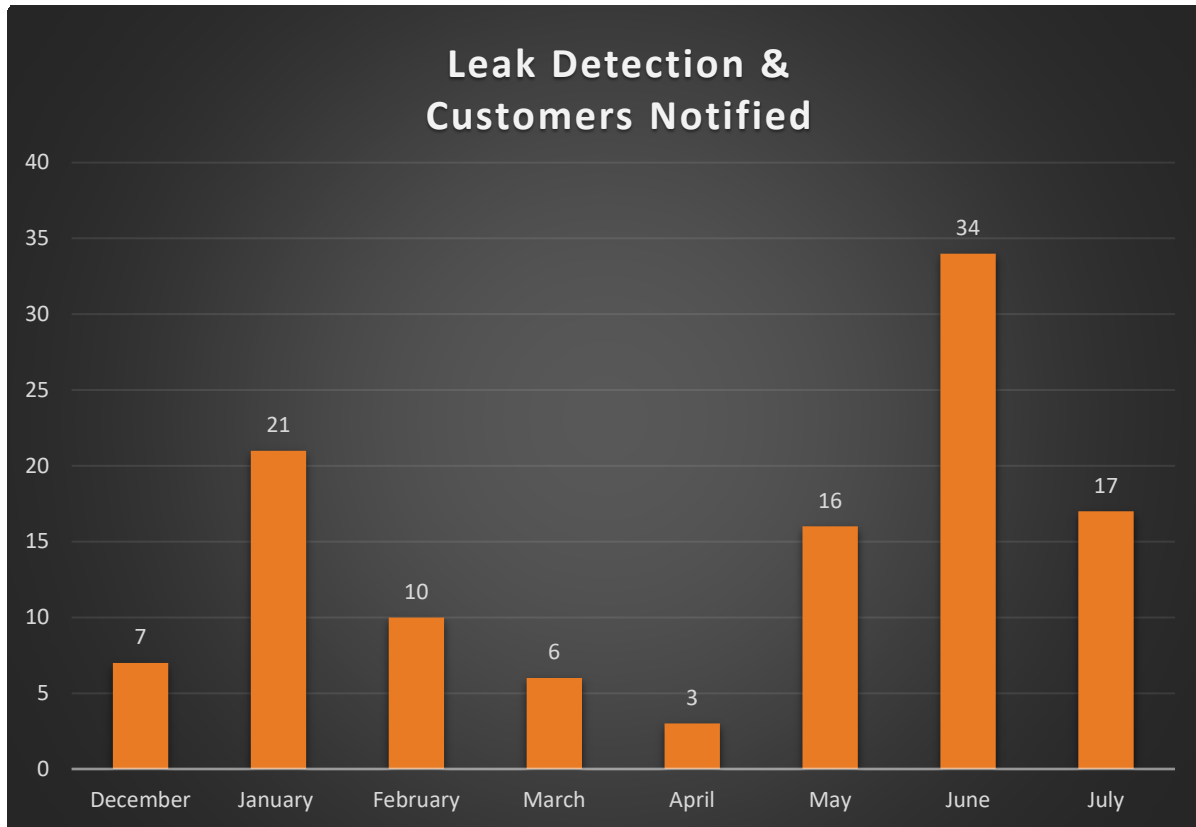
The District has implemented an AMI infrastructure and Neptune 360 portal. All customers are encouraged to sign up for the Customer Portal to access bills and leak alerts. Since launching the portal, customer adoption has reached 46%, or 6,372 customers registered so far.



Monitoring of Customer Accounts

The District continues to leverage the new AMI infrastructure and Neptune 360 portal to investigate high consumption, identify water wasters, and detect leaks. The following charts represent the monitoring results for 13,893 customer accounts by the Customer Service staff.





Customer Bill Assistance Programs

The District continues to facilitate bill assistance programs for the benefit of its customers.

- The United Way Customer Bill Assistance Program continues to be utilized by those customers who need assistance for one billing period annually, paying \$100 per approved customer.
- Riverside County's Low Income Household Water Assistance Program (LIHWAP) Care Program provides customers with a one-time payment towards their water and/or sewer bill up to \$2,000. The U.S. Department of Health has permitted the extension of the LIHWAP program through March 31, 2024. Staff will immediately work with Local Service Providers to extend the program through December 31, 2023, and then evaluate further extension of the program.
- Beginning March 13, 2023, LIHWAP will now be able to assist customers even if their account does not have an arrearage. When a customer is not past due on their bill, they will receive a base payment ranging between \$200 - \$371. The amount the customer receives will depend on their household size and income.

The table below summarizes the results of the customer bill assistance programs administered by the Customer Service staff.

Assistance Program	Customers Assisted in July 2024	Total Assistance in July 2024	Total Assistance in FY 2024
United Way of the Desert	8	\$800.00	\$800.00
LIHWAP / CAP Riverside	14	\$29,296.33	\$29,296.33
MSWD Payment Plans Last Month	Previous Month Remaining to be Billed	MSWD Current Customer Payment Plans	Current Balance Remaining to be Billed
107	\$53,430.72	93	\$44,202.42



Delinquency Service Disconnections

Staff continued to reach out to customers with delinquent accounts to provide information for assistance and repayment options to avoid disconnection. The table below summarizes the activities of Customer Service staff regarding delinquent accounts.

Fiscal Year	Auto-Dialer Calls to Customers	Door Hangers to Property	Customer Contact to Make Payment Plan	Service Disconnections
2023 – 2024 (Year to Date)	373	81	112	62
2022 – 2023	5,107	759	1,171	656
2021 – 2022 (3/24/2022 – 6/30/2022 COVID Moratorium End)	1,937	494	378	286
2020 – 2021 (COVID Moratorium)	0	0	0	0
2019 – 2020 (COVID Moratorium Started 3/9/2020)	7,182	1,760	814	667

Customer Bill Pay Options

MSWD Customer Service continues to provide customers with multiple options for bill payment.

- Payment Portal on MSWD.org/Customer Connect.
- Customers can pay at 7-11 or Walmart in Desert Hot Springs and must have their bills present.
- Customers can drop payments (check or money order) in the drop box.
- Customers can call in and pay through the IVR system, or with Customer Service Representative assistance.
- Pay Near Me is promoting inclusive payment options including: Cash App Pay (New), PayPal, Google Pay, Apple Pay, and the QR code on the back of the bill. Customers can pay directly from their smartphone. Coming soon by December 2023, Pay Near Me will partner with Dollar General as another local payment location.

Cash App Pay

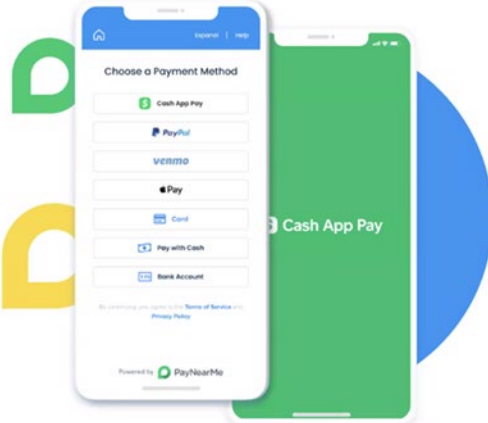
Pay Near Me is excited to announce that Cash App Pay is available as a payment option for billers. According to Pay Near Me research, 1 in 5 consumers say Cash App Pay is an important or very important option for bill pay. Now, Pay Near Me clients can offer even more convenient options for payments.


Cash App Pay entered the market with their peer-to-peer money transfer service years ago and has since amassed 53 million monthly transacting activities as of March 2023. In 2021, the financial services app made it possible for merchants within the Square network to accept consumer payments via Cash App Pay. And recently, they welcomed merchants outside of the Square network, including Pay Near Me clients, to also reap the benefits of Cash App Pay.

Cash App Pay

Accept payments from the mobile wallets your customers use daily.

- Offer a convenient, online payment option for your underbanked customers.
- More than two-thirds of Cash App's monthly transacting actives are Millennial or Gen Z customers
- Supports one-time, future-dated payments and recurring payments.
- Pay with stored balances
- Mobile-first customer experience



 PayNearMe

Finance and Accounting Department

The Finance and Accounting Department continues to work with its vendors to complete the yearly and necessary tasks to meet State and Federal reporting requirements and the strategic goals established by the MSWD Board of Directors. Below are project highlights and summaries for July 2023.

Current Work Priorities

The main priorities for Accounting were the Fiscal Year 2023-2024 Budget, and the completion of the Interim Audit.

The Finance Department continues to update the procurement policy to meet District needs while ensuring it meets State and Federal laws.

The Accounting Department continues to support other departments as needed.

Human Resources

- Processed retroactive pay for merit increases.

Information Technology

- Continue to evaluate the migration from Unidata to another ERP system.

Customer Service

- Provided several corrections to customer service for customer accounts.
- Continued to work with Customer Service to update the tax roll data for the Fiscal Year 2023-2024 Sewer Fees.

Public Relations

- Assisted in the preparation of customer turf & toilet rebate grant reimbursement request.

Engineering and Construction and Maintenance

- Two new reimbursable jobs were requested by Engineering.
 - Celebrities Bar – landscape plan check and inspection.
 - Aventura Palms II – water and sewer connections and landscape plan check and inspection review.
- One new reimbursable job was requested by Construction & Maintenance.
 - Overlook Drive – contractor damage to service line.

Budget

Budget transfers in July 2023 amounted to \$17,760 for energy costs, disposal costs, administrative support, and laboratory testing.

The Fiscal Year 2023-2024 Budget was finalized, adopted, and uploaded into the financial software. No budget transfers were requested for that fiscal year.

Audit

The Fiscal Year 2022-2023 interim audit began on June 26, 2023, and was completed the week of July 10, 2023.

Payroll

The Payroll Department continues to work with other departments to ensure timecards are prepared accurately.

Cash

Total cash receipts for the month of July 2023 amounted to \$1,773,056 with the majority being water and sewer customer account payments, and sewer prepayments.

Cash disbursements for the month of July 2023 amounted to \$7,225,940 with the largest payments going to:

- JF Shea Construction - \$3,614,098
- Downing Construction - \$1,131,866
- CalPERS - \$636,262
- Net Payroll - \$295,021
- Desert Water Agency - \$343,142
- EFTPS-IRS Federal Tax Remittance - \$123,349
- Southern California Edison - \$117,939
- ACWA-JPIA Health Benefits Authority - \$99,683



Innovation and Technology Department

The Innovation and Technology (IT) Department continues to work with staff and vendors to achieve technological enhancement and meet innovation goals established by the MSWD Board of Directors. Below are project highlights and summaries for July 2023.

Technology Improvements

The IT Department completed the office moves for Field Services and the Construction & Maintenance Leads. New computers were purchased and configured as needed in the Administrative Building for Field Services and in the former Field Services office for the Construction & Maintenance Leads.

IT completed the offboarding of the Associate Engineer position and is ready to onboard when a new candidate is hired.

IT has begun reviewing employment applications for the GIS Specialist position.

MSWD continues its push toward paperless operations with the expansion of Laserfiche forms which staff are currently using for managing budgets and submitting overtime. Additional forms are in development along with continuous improvements in current forms.

Cybersecurity improvements continue to be made to improve District security.

Desktop computers and laptop upgrades continue as needed.

On-Going Cyber Security Training

The District will be receiving additional cyber security training resources for staff as part of the District's July 1, 2023 cyber security insurance coverage renewal. More details will be provided when the new resources are available to the IT Manager for review and configuration.

IT continues the monthly anti-phishing training scenarios with staff and Board members. Staff has been diligent in reporting suspicious emails or contacting the IT Manager for review of suspicious emails before acting.

Cyber Security News Roundup

The IT Department tracks trends in cyber security to note new opportunities for security and new concerns to defend against. The news below is a brief selection of news intended for informational purposes and provides no insight to the District's cyber security controls.

Russian hackers used Microsoft Teams to breach government agencies. ([TechCrunch](#)) Beginning in May 2023, a Russian hacking group used previously compromised Microsoft

365 accounts to create new tech support domains to then send Microsoft Team messages to users in an attempt to trick users into approving multifactor authentication prompts. This would allow the group access to those accounts and exfiltrate sensitive data.

A hacking group claims to have stolen 70 terabytes of data from Barts Health NHS Trust, which runs five London-based hospitals, making it the largest ever breach of healthcare data in the United Kingdom. ([TechCrunch](#))

The SEC adopts rules requiring public companies to disclose cyber security incidents to investors as well as material information regarding their cyber security risk management, strategy, and governance. ([SEC](#))

Crypto-jacking attacks surge while ransomware attacks decline. Hackers increasingly seek to take control of computers to use for mining cryptocurrency due to the potentially higher returns but with lower-cost and risk to the hacker. ([ITPro](#))



Purchasing Department

Staff continues to source sanitization supplies to ensure wipes, hand sanitizer, and disinfectants are available to all District buildings and vehicles for the safety of the staff.

Price increases and supply chain issues continue to surface within our industry. Specifically, PVC pipe and fittings, ductile iron pipe and service brass fittings, restraints, hydrants, and valves, as well as many other products, are experiencing significant shortages that could lead to extended lead times. Along with these supply chain problems, pricing continues to escalate. These problems exist with both domestic and import materials. Staff will continue to monitor the situation and perform due diligence in getting all the material that is needed to maintain the water systems.

Total inventory purchases were \$6,684.48, and the total issued for use by field crews totaled \$39,341.64, for July 2023.



ENGINEERING AND OPERATIONS

Engineering Department

Below is a list of Capital Projects and status updates for July 2023.

Well 42 Project

Construction is still on-hold due to revisions to the pumping and electrical equipment.

The contractor is in the process of procuring the well motor and pump assembly, and is coordinating a submittal for the MCC equipment from the manufacturer.

Construction will likely be on-hold for several more weeks while the equipment submittals are processed and the equipment is ordered, fabricated, and delivered to the site for construction and installation.

AD-18 – GQPP Sewer Project Areas “H” & “I”

Staff continued to negotiate with the property owner at the south end of Hildago Street for an easement needed to complete the proposed sewer pipe alignment.

Well 22 Rehabilitation

The well contractor, L.O. Lynch, continued progress on production test pumping to identify the well pumping capacity. The contractor will be starting the next stage of higher test pumping next week. Further well test pumping is still needed over the next two weeks.

The final project plans and specifications for the well site improvements, following the test pumping work, were finalized and submitted to the District. Staff is preparing for soliciting construction bids. Staff anticipates completing the bid opening in September 2023 and bringing the lowest responsible and responsive bid to the Board for award thereafter.

Water and Wastewater System Comprehensive Master Plan Updates

Staff is in the process of reviewing the draft water and sewer master plans.

In addition, staff is reviewing and adjusting the flow model with demand and calibration data.

Engineering and Operations staff are evaluating the breadth and depth of the proposed water CIP.

AD-18 GQPP Sewer Project Area “D3-1”

The California Department of Water Resources (DWR) has approved repurposing the grant funding for this project and combining with other grant funding for the Area D-3

construction. Staff has prepared a grant amendment and submitted it to DWR for review and processing.

AD-18 – GQPP Sewer Project Areas “A” & “G”

The design consultant, Genterra, continued progress on the 90% construction plans and specifications.

Backup Generators for Well Sites 27-32 and 37 Projects

Staff has received the contract extension returned from the consultant extending the contract term for one year.

The consultant submitted revised plans on June 6, 2023, and staff reviewed and approved the plans and are waiting on revised specifications and engineer’s construction estimate. Staff will review the specifications and prepare the contract documents for bidding purposes to solicit construction bids.

Supplemental Environmental Project

Staff completed updates to the project scope and bid package in July 2023. Staff put the project back out to bid and has scheduled the bid opening for August 17, 2023 at 2:00pm.

Staff completed the pre-bid conference with prospective bidders on July 26, 2023.

Well 34 Rehabilitation

Staff completed the final bid package and is preparing for soliciting construction bids. Staff anticipates completing the bid opening in September 2023 and bringing the lowest responsible and responsive bid to the Board for award thereafter.

Regional Water Reclamation Facility

This item has moved from this report to the Board Packet as a monthly update.



Operations & Maintenance

Construction & Maintenance

Water Line Locations

Staff completed approximately 447 water line location requests using iPads and the GeoViewer Mobile app to streamline and manage line locations.



Water System Repairs/Replacement

Staff continued to repair and replace components of the water distribution system keeping it in optimum working order and properly functioning without any interruption. Below is a summary of the repairs and replacements completed in July 2023.

- 33 water service lines were replaced with copper.
- 19 service line leaks were repaired.
- Four mainline leaks were repaired
- Three hit fire hydrants were repaired.



Water System Maintenance

Staff continued to implement preventative maintenance and inspection programs keeping the water distribution system in optimum working order and properly functioning without any interruption. Below is a summary of the maintenance completed in July 2023.

- 212 ground valves were exercised.
- 95 fire hydrants were flushed, maintained, and painted.
- No air-release valve were inspected and/or rebuilt.
- Two blow-offs were flushed.



Street/Asphalt Repair (City/County)

The District's contractor, B-81, continued efforts to finalize permanent asphalt repairs from leaks and scheduled work throughout the District. After all pending repairs are completed, repair work will be dispersed quarterly.

CMMS Workorder Program

A total of 64 work orders were processed in July 2023 using the CMMS program.

New Water Meter Service Installation

Staff installed four new water service lines in July 2023.

Fire Flow Testing

Staff continues performing field fire flow tests for the Engineering Department. Nine fire flow tests were conducted in July 2023.

Fleet and Facility Maintenance

Janitorial Services

All District buildings continue to be cleaned and disinfected weekly, Tuesday through Friday, by our janitorial company. Routine disinfection is completed four times per week and routine janitorial services are completed twice a week (Wednesday and Friday).

Building Maintenance

Staff completed the following building maintenance during the month of July 2023:

- Irrigation repairs were made at the following well sites: 25, 25A, 28, and 27/31.
- Irrigation repairs were made at the following reservoir sites: Two Bunch, Quail, and Low Desert View.
- Replaced burned out bulbs in Stores bathroom, and the Administration Building kitchen.
- Resealed vent tube going into the Billing office.
- Hung TV and whiteboard in the new Construction & Maintenance Lead office.
- Cleaned and replaced filter for the Corporate Yard office AC unit.
- Cleaned filters for WWTP AC unit, replaced filters for the North Building.
- Replaced filters on the Accounting Modular AC units.
- Performed wasp abatement on oil containment shade supports.
- Patched holes in the Shop Building walls and the Construction & Maintenance Lead office and the Meter Shop.

Standby Generator Monthly Maintenance Program

This testing ensures the generators are in good working order and ready to be used when needed. There were no generator issues in July 2023, however, the 230KW Cummins portable generator remains out of service.

Fleet Maintenance/Repairs

- Repaired minor electrical connection issues on Unit 389.
- Plugged holes in two separate tires on Unit 418.
- Replaced both batteries and changed cabin filter on Unit 414.
- Reinstalled the carburetor on the 3-inch trash pump and prepared for storage.
- PS Motors performed AC repairs on Unit 406.
- Dealer recalls were performed on Units 391, 397, 398, 399, and 423.
- Replaced the fuel pump on Unit 324.
- Preventative maintenance services completed on Units 393, 415, and 430.
- Replaced left front grille strobe on Unit 419.
- Cleaned carburetor and replaced fittings on Unit 34 pressure washer and prepared for storage.
- Decking replaced and resealed on Trailer 345.
- Resealed left rear hub on Trailer 395.

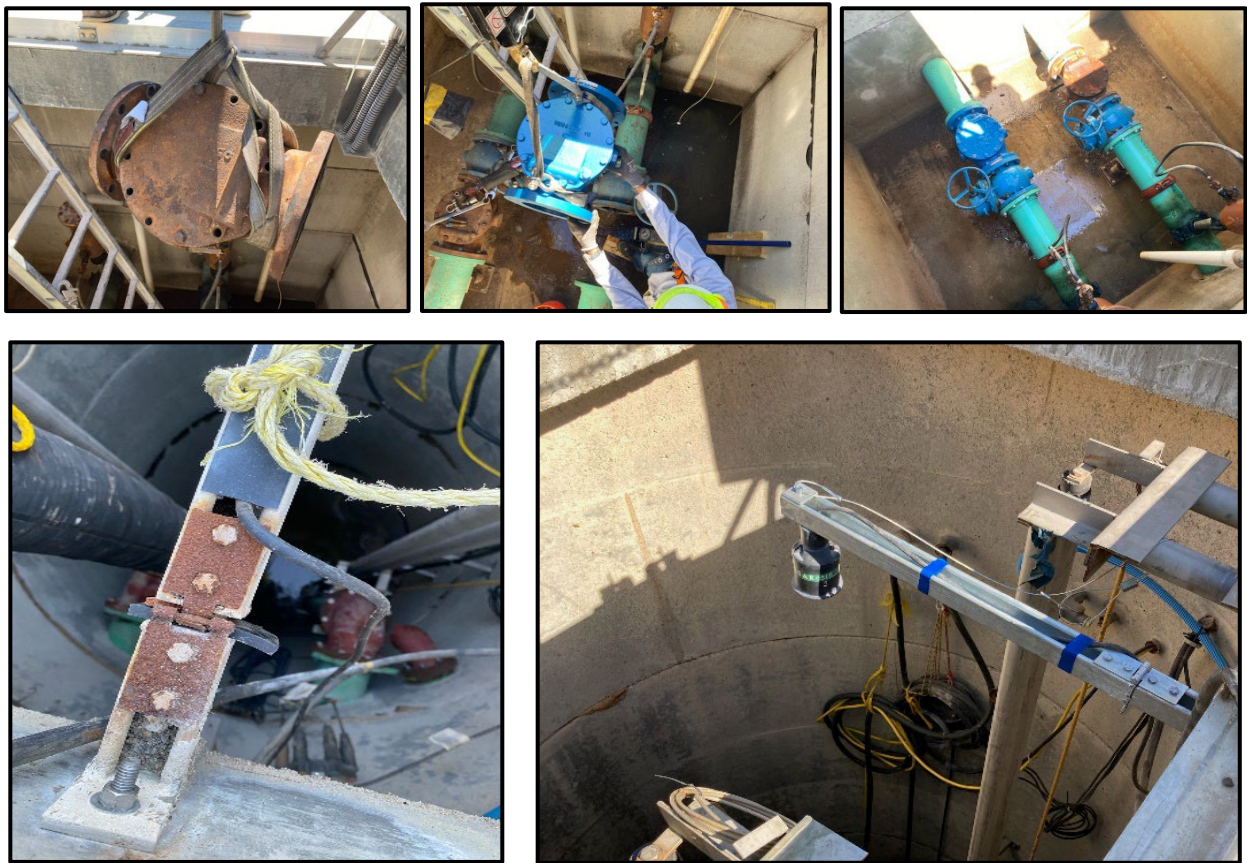
Wastewater Collections

Sanitary Sewer Overflows (SSOs)

There were no Sanitary Sewer Overflows (SSOs) in the collection system during July 2023.

Dos Palmas Lift Station

Operators conducted daily site visits at the Dos Palmas Lift Station checking for proper pump operation, ensuring the SCADA system is working properly, and checking site security. Staff replaced a damaged check valve for Pump 2 at the lift station. Pump 2 is now back in normal operation and the bypass pumping was returned to Xylem. Staff also replaced the sonar bracket that was starting to corrode due to the corrosive atmosphere of the lift station.



Sewer Line Locations

Staff completed 440 sewer line location requests using iPads and the GeoViewer mobile application to streamline and manage line locations.

Sewer Line/Collections Maintenance

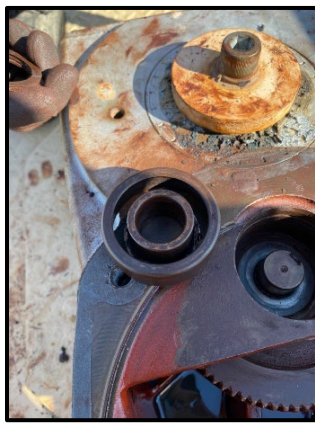
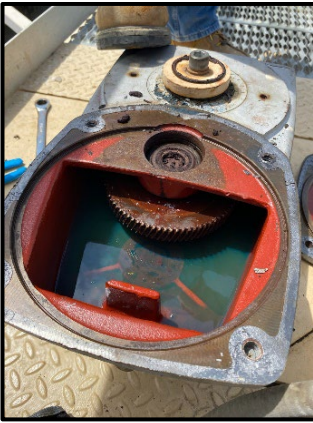
- Staff completed two inspections using CCTV in July 2023,
- Staff cleaned approximately 9.20 miles of sewer mainline in July 2023.

Wastewater Treatment

Plant Maintenance

Staff spent a combined 400.25-man hours performing routine plant maintenance, equipment maintenance, and plant operations at the Horton and Desert Crest Wastewater Treatment Plants (WWTPs). Also, during this timeframe staff spent 154-man hours operating the sludge belt filter press, including filling and removing 17 trailers of sludge from the Horton and Desert Crest WWTPs.

Staff had issue with the gearbox speed reducer on Clarifier 3. A bearing failed on the main gear box causing the gear for the speed reducer to prematurely wear down. Staff replaced the bearing and the gearbox speed reducer and Clarifier 3 is back in normal operation.



Staff installed two new baffles on the center well of Clarifier 3. The placement of the inlet for Clarifier 3 has always been a bad design that would cause mixed liquor to get pushed at a high velocity out of the clarifier and straight to the ponds via the weirs. By adding these two stainless-steel baffles, staff has slowed down the mixed liquor velocity and solved this issue.



Staff encountered an issue with RAS Pumps 3 and 4. These pumps had a 10-foot rag pulled into it and most of the piping had to be dismantled to remove the rag.



Sampling and Laboratory

Staff collected 48 samples and spent 72-man hours performing laboratory duties and analysis for process control and regulatory reporting purposes. Both wastewater treatment plants are producing an effluent that meets the District's permit discharge requirement. Staff continues to sample for a nitrogen study that the Horton WWTP is currently going through.

Staff continued to perform monthly groundwater sampling and sound water levels at the groundwater monitoring wells for the Wright RWWF.

Pond Maintenance

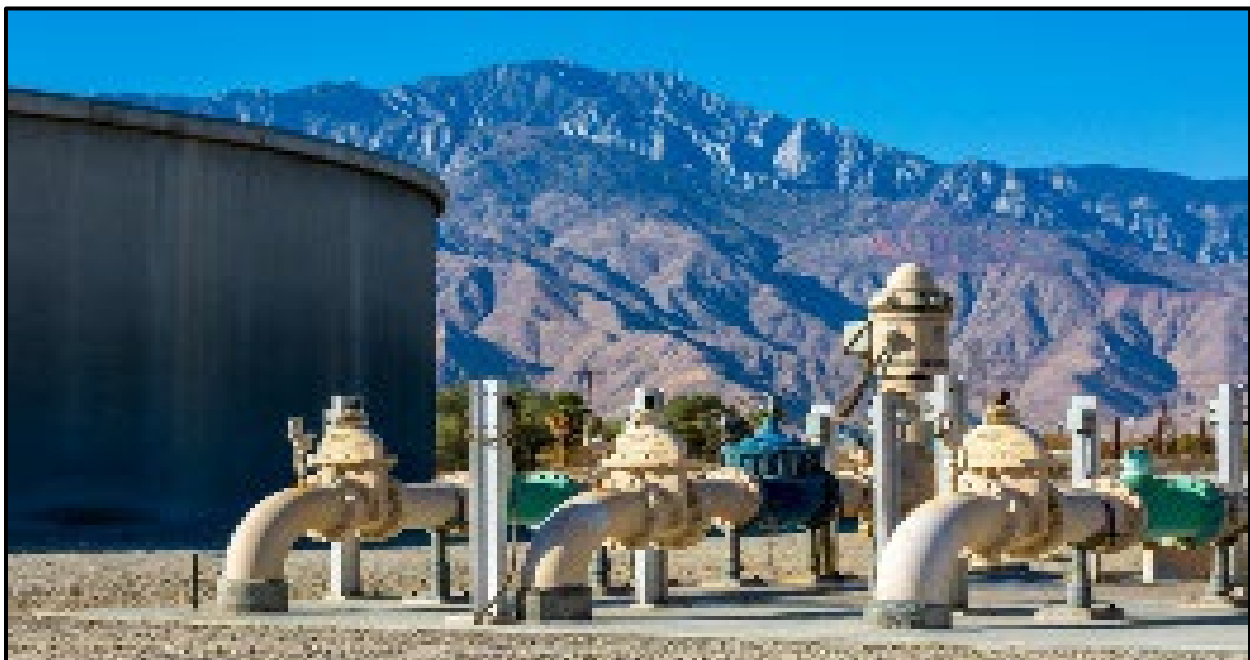
Staff cleaned and rehabilitated Ponds 1, 2, 3, 4, 6, 7, and 8 in July 2023. Pond 1 was cleaned twice.



Weekly Wastewater Training

Staff continues to conduct a weekly department “Wastewater Training” program. These training courses are intended to provide all operators with consistent knowledge and a better understanding of processes, including operating equipment in a more proficient manner. This training also aids in keeping operators safe when completing maintenance. This month’s training included:

- Heat Safety
- Changing Ponds
- Breaks, Lunches, and Cellphone Usage
- Weekend Coverage



Through continued development in the Desert Hot Springs area, and at the request of new consumers, sanitary services are always being added to the collection system. Below is a summary of new sanitary service connections by month.

New Sanitary Service Connections to Collection System

	2023/24	2022/23	2021/22	2020/21	2019/20	2018/19
July	4	4	18	8	7	9
August		26	20	4	1	8
September		20	20	5	2	12
October		13	36	9	4	8
November		8	29	50	10	9
December		8	12	9	3	3
January		35	14	21	7	1
February		4	7	23	5	1
March		24	17	48	1	0
April		16	7	18	3	3
May		9	16	17	11	3
June		4	2	21	7	3
Annual	4	171	198	233	61	60

Additional sanitary service connection information is provided in Appendix A.

The following table shows the average daily flow and peak daily flow for the Horton and Desert Crest WWTPs.

Monthly Wastewater Flows

WASTEWATER FLOW MGD				
2023/24	HORTON PLANT		DESERT CREST	
	Avg. Daily Flow	Peak 24 hr. Flow	Avg. Daily Flow	Peak 24 hr. Flow
July	1.922043	2.149212	0.050983	0.071200
August				
September				
October				
November				
December				
January				
February				
March				
April				
May				
June				

Additional wastewater flow information is provided in Appendix A.

Water Production

Water Pumped/Produced

During the month of July 2023, the District's three public water systems produced the following quantity of water:

- MSWD (CA3310008) – 768.13 Acre Feet (250.3 MG)
- Palm Springs Crest (CA3310081) – 13.06 Acre Feet (4.26 MG)
- West Palm Springs Village (CA3310078) – 8.79 Acre Feet (2.87 MG)

Water Sampling/Testing

- Staff collected 50 routine samples in Desert Hot Springs, four routine samples in ID-E, seven well samples in Desert Hot Springs, and four well samples in ID-E.
- Staff also collected 16 general physical samples in Desert Hot Springs and two general physical samples in ID-E.
- The monthly uranium sampling at Well 26A was completed on July 3, 2023.
- The MSWD Monthly Coliform Monitoring Report for July 2023 was sent to the SWRCB on August 10, 2023.



Chlorination System Updates

- Staff continued to conduct routine chlorine pump maintenance and inspections at all well sites, making necessary adjustments to all chlorine pumps and/or their related equipment, ensuring proper operation and repairing/rebuilding as needed. All chlorinators were functioning properly in July 2023, with only typical preventative maintenance required for these pumps. The chlorine suction line on Well 27 was replaced on July 19, 2023. The chlorine pump diaphragm on Well 32 was replaced on July 26, 2023. The chlorine discharge tubing on Well 37 was replaced on July 10, 2023.
- Staff began cleaning all chlorinators two times per month with a vinegar-based solution to reduce chlorinator issues. All of the chlorine pumps were cleaned during July 2023.
- During the month of July 2023, a total of 2,124 gallons of chlorine (12.5% solution strength) was used to disinfect the distribution system and the production facilities. (Reflects usage in the MSWD and ID-E systems)

- During the month of July 2023, the Production staff checked and documented the chlorine residuals at all the wells that are in-use a total of 217 times. The average chlorine residual of these 217 readings was 1.32 ppm. (Reflects data in the MSWD and ID-E systems)
- Staff performed monthly maintenance for the analyzer located at the Valley View Reservoir.
- During the month of July 2023, the Production staff checked and documented the chlorine residuals throughout the distribution system a total of 112 times. The average chlorine residual of these 112 readings was 0.85 ppm. (Reflects data in the MSWD and ID-E systems)



Well Soundings

Staff continued to sound the groundwater levels for 13 production wells and nine monitoring wells.



Production Facility Updates

Staff continued to oversee all water production sites making necessary adjustments. Staff routinely climb reservoirs and conduct monthly overflow maintenance as needed. Staff also conduct reservoir roof inspections using a drone.

- Well 22 Rehabilitation – The contractor, L.O. Lynch, gave a target completion date by the end of August 2023.
 - Both the mechanical and chemical rehabilitation methods were completed.
 - Test pumping was performed during the first couple of weeks in May 2023. The test pumping provided the important information regarding the possible yield capacity of this well. A maximum flow rate of approximately 1,290 gpm was achieved with a drawdown rate of less than 10 feet. The test pump and motor was pulled during the last week of May 2023.
 - A larger pump and motor was installed during the first week of June 2023. A maximum flow rate of approximately 1,500 gpm was achieved, which was less than expected. The constant rate test pumping was performed during the week of June 19, 2023. The test pump equipment was pulled from the well during the week of June 26, 2023.
 - The final step is disinfection and outfitting the well with the permanent pump and motor. The downhole equipment has been ordered and there is a minimum 2 month lead time on the pump. The final design flow was determined to be 1,600 gpm.
- ID-E Sanitary Survey Preparation – In anticipation of an upcoming State Sanitary Survey for the two water systems in the ID-E area, staff replaced all the drain-to-waste screens with “duckbills”. The previous screens kept coming off when exposed to the high water flows during pump start/stop sequences.



- 19th Avenue Boosters – The contacts were found to be dirty, burnt, and pitted at the 19th Avenue Boosters. Staff cleaned and replaced these contacts during the first week of July 2023.



- Highland Reservoir Overflow – This reservoir overflowed on July 8, 2023 due to a STOP FAIL at Redbud Booster Station. The issue was resolved and there were no damages due to the overflow.
- Oil Changes – All well and booster motors have been serviced with an oil change. The next oil change is scheduled for October 2023.
- Electrical Issues – The District experienced electrical issues in the nighttime hours of July 14 and 16, 2023 at the Redbud, Low Desert View, and Two Bunch pump stations. The pumps were tripped offline due to the recently installed MotorSaver devices properly protecting our equipment. Staff investigated after responding to START FAIL alarms and found that the voltage came into balance each night shortly after 10:30pm. Staff has requested SCE to do some power monitoring (datalogging) at Low Desert View to see if the cause for these issues can be determined. Additionally, SCE triggered an outage at Well 25 and Terrace Boosters as part of our participation in their power conservation programs. We experienced this outage on July 20, 2023.
- Gateway Fire Pump Monthly Testing – Staff performed the monthly fire pump testing on July 27, 2023. All systems functioned properly. Water loss data was captured and entered into the water loss tracking worksheet.
- Well 26 AirVac – The AirVac at Well 26 was replaced on July 25, 2023 due to mechanical failure of the previous unit.
- Cottonwood Reservoir (ID-E) – This reservoir was intentionally overflowed (preventative maintenance) on July 11, 2023. The purpose of this overflow was to replace the older water located in the upper strata of the reservoir that is prone to be exposed to thermal stratification.

Landscaping Update

Urban Habitat has increased their visits to our Production facilities. All sites look much better and continue to be monitored by MSWD staff.

Through continued development in the Desert Hot Springs area and at the request of new customers, water services are always being added. Below is a summary of new water services added each month.

New Service Connections to the Water System

	2023/24	2022/23	2021/22	2020/21	2019/20	2018/19
July	5	6	18	7	4	5
August		28	19	6	10	5
September		22	23	18	2	14
October		16	33	13	3	21
November		10	27	10	16	4
December		9	9	2	17	3
January		26	14	15	6	3
February		14	8	13	8	5
March		29	19	16	2	3
April		24	6	11	1	3
May		16	19	15	12	5
June		5	1	24	11	2
Annual	5	205	196	150	92	73
Avg./ Mo.	0.42	17.08	16.33	12.50	7.67	6.08

Additional water service connection information is provided in Appendix A.

As expected, the new water services increase the amount of water needed to be pumped; however, the weather and water conservation continue to be the primary factor in MSWD water production. The following table summarizes the MSWD water production for each month.

Monthly Water Production

	FY	Variance		FY	FY	FY	FY
	2023/24	from prior year		2022/23	2021/22	2020/21	2019/20
	AF	AF	%	AF	AF	AF	AF
July	789.99	38.20	5.08%	751.79	796.57	857.77	853.23
August		-	0.00%	850.19	839.93	885.31	795.18
September		-	0.00%	716.03	738.65	784.80	757.08
October		-	0.00%	691.98	665.18	755.84	709.39
November		-	0.00%	599.39	679.85	690.13	619.87
December		-	0.00%	554.27	565.48	588.32	537.23
January		-	0.00%	530.39	580.28	537.96	553.20
February		-	0.00%	490.41	527.34	495.61	520.85
March		-	0.00%	500.37	601.44	625.80	557.73
April		-	0.00%	552.34	624.07	649.34	573.02
May		-	0.00%	726.25	745.36	723.62	698.99
June		-	0.00%	682.09	730.02	761.63	806.02
TOTAL	789.99	38.20	5.08%	7,645.50	8,094.17	8,356.13	7,981.79

Additional water production information is provided in Appendix A.

Water Resources

Below is a list of water resources related activities for July 2023:

Integrated Regional Water Management Planning

The Coachella Valley Regional Water Management Group (CVRWMG) met to discuss on-going grant funded projects and upcoming grant opportunities. The CVRWMG implements the Integrated Regional Water Management (IRWM) Plan for the Coachella Valley IRWM Region.

Mayoma Dunes Water Company has reached out to join the CVRWMG. The CVRWMG will be processing the request in the coming weeks.

Mission Creek Subbasin Sustainable Groundwater Management Act Compliance

The 2022 Alternative Plan Update for the Mission Creek Subbasin is still with the California Department of Water Resources (DWR) for review, however, DWR doesn't anticipate completing reviews of alternative plans until 2024.

San Geronio Pass Subbasin Sustainable Groundwater Management Act Compliance

DWR is currently reviewing the 2022 Groundwater Sustainability Plan for the San Geronio Pass Subbasin.

Indio Subbasin Sustainable Groundwater Management Act Compliance

The 2022 Alternative Plan Update for the Indio Subbasin is still with the DWR for review, however, DWR doesn't anticipate completing reviews of alternative plans until 2024.

Salt and Nutrient Management Planning

Staff attended the Technical Advisory Committee meeting on July 25, 2023, and the monthly Steering Committee meeting on July 26, 2023, for the Coachella Valley Salt and Nutrient Management Plan (CV SNMP) Update.

Staff is currently reviewing the Task 1 Technical Memo titled, Characterize TDS/N Mass Loading to the Groundwater Basin.



PUBLIC AFFAIRS

Below is a list of Public Affairs activities:

Past and Upcoming Sponsorships / Events

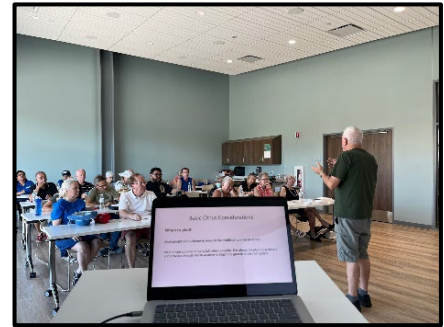
MSWD Blood Drive: July 12, 2023

Recognizing the continued need in our community, MSWD again partnered with Life Stream to host an employee/community blood. As part of the 9-Cities challenge, we had 13 life-saving blood donations that will count towards the City of Desert Hot Springs total.



Water Efficiency Workshop with Burt Boss: July 20, 2023

MSWD's July 2023 Water Efficiency Workshop featured UCCE Master Gardener Burt Boss, who shared his experiences and techniques for caring for Citrus trees in the desert. Approximately 30 attendees participated in a lively discussion on water techniques and other care/feeding tips. Feedback from the session was very positive. Our next UCCE workshop will be held on December 19, 2023, focusing on seasonal planting.



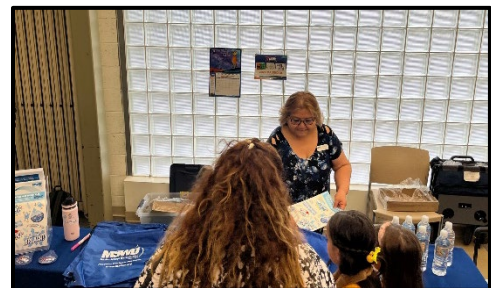
Arden Wallum Retirement Dinner: August 3, 2023

Elected officials, community members, and staff joined on Thursday, August 3, 2023, to celebrate Arden Wallum's retirement from MSWD. More than 50 guests attended the event, which was held at Mission Lakes Country Club. Our news release on the subject received coverage on social media and in the ACWA newsletter, Uken Report, and the Spanish publication El Informador.



Cabot Yerxa Elementary School, Back to School Night: August 8, 2023

On the eve of the new school year, the Public Affairs team joined others in the community during a special resource fair held at Cabbot's Elementary School designed to educate and inform parents of available community resources. The MSWD booth had more than 150 families stop by our booth, learning more about our water system and program offerings.



Upcoming Sponsorships / Events

DVBA Bowling Bash/Networking Night: August 16, 2023 at 5:30pm

Team MSWD will join community leaders at a special networking night hosted by the Desert Valley Builders Association on August 16, 2023. The annual event brings together a mix of developers and the businesses community from all areas of the Coachella Valley.



MSWD Blood Drive: September 13, 2023

MSWD will host the LifeStream bloodmobile again on September 13, 2023, to honor the lives of our fallen 9/11 heroes. Watch your email or the District's social media for appointment information.



City of Desert Hot Springs 60th Anniversary Event: September 17, 2023, 2:00 – 8:00pm

MSWD will be joining others in the community to celebrate the City of Desert Hot Springs's 60th Anniversary at a special event being held at Mission Springs Park on Sunday, August 16, 2023. The Public Affairs team will have a resource booth offering information about programs and services and featuring our award-winning water.



Water 101, Let's Talk Water: August – November 2023

MSWD is launching a new fall series of our popular Water 101: Let's Talk Water community workshops. The monthly courses will be at the new Desert Hot Springs Library from 6:00 – 7:00pm to discuss our water and wastewater systems, finances, and planning functions. Following is a complete list of dates:



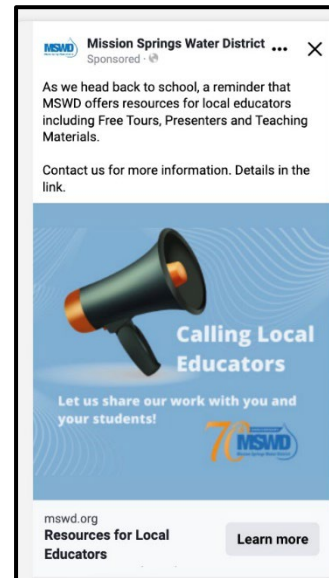
- August 24, 2023
- September 28, 2023
- October 26, 2023
- November 9, 2023

If any other events occur throughout the month, they will be communicated either from the Public Affairs team or Dori Petee.

Public & Media Outreach

Groundwater Guardian/Educator Resources

As we head back to school, MSWD promotes the different resources we offer to educators to help students learn more about our water resources and wastewater services. These offerings include free/sponsored tours to the Mission Creek Preserve and our MSWD facilities, in-classroom presentations, teaching materials, and other resources depending on the classroom's needs. Anyone wishing to learn more about our offerings is encouraged to contact the Public Affairs team at PR@mswd.org or call 760-329-6448 ext. 145.



MSWD Community Calendar Drawing Contest

MSWD is again launching a children's drawing contest, soliciting local students' artwork illustrating water conservation and groundwater protection. K-12 students throughout the District are being encouraged to participate. In addition, the Public Affairs team is promoting the contest through our local schools, social media, and our August 2023 customer newsletter.



Twelve winners will receive an Amazon gift card and have their artwork showcased in the District's 2024 community calendar. The deadline for submission is October 3, 2023. More information and a copy of the entry form are available on the District's website at www.mswd.org/drawingcontest.

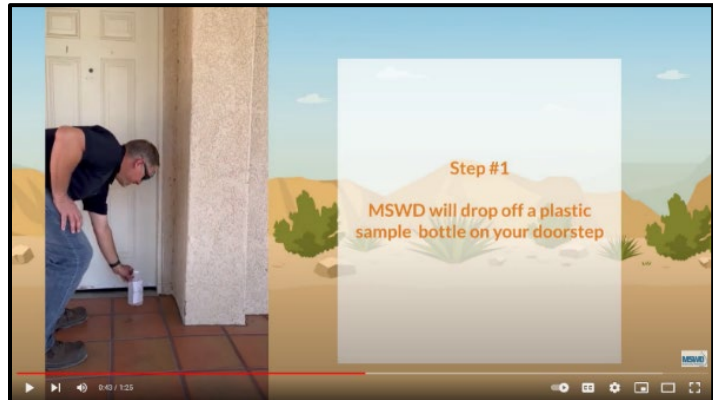
Customer Newsletter

Our July 2023 Water Matters newsletter that was inserted in all customer's July 2023 statements included information on bill assistance programs, pass-along fees (including the City Utility Users Tax and the DWA Replenishment Fee), and a special message from outgoing General Manager Arden Wallum. Printed copies of the newsletter are available in our lobby and also available online in the news section of our website.

Video: Lead and Copper Testing

While MSWD collects and analyzes thousands of samples annually to ensure our water meets and exceeds all State and Federal guidelines, specific contaminants such as lead and copper require additional analysis as they may be introduced into some homes' water supply through the corrosion of internal piping and plumbing fixtures or lead solder that may have been used during construction. As part of the Federal Lead and Copper Rule established in 1991, local water providers must create and implement a plan to sample at-risk properties every three years.

Supporting our Operations team, the Public Affairs Department recently developed a "How To" video showing customers how to take a water sample at their home accurately. A QR Code linking to the video was included in all customer correspondence.



Legislative Update

Federal: FY 2024 Appropriations Update

In July 2023, both the House and the Senate spent significant time making progress on moving the Fiscal Year (FY) 2024 appropriations bills forward. The House Appropriations Committee has approved ten of the twelve FY 2024 appropriations bills, while the Senate Appropriations Committee has approved all twelve FY 2024 appropriations bills. Right before adjourning for the August 2023 Congressional recess, the House approved its first FY 2024 appropriations bill (MilCon/VA). Of particular interest to MSWD, the Senate Energy and Water bill included the following community project request:

- \$2.7 million for Mission Springs Water District Army Corps of Engineers Sec. 219 Groundwater Protection Project (Feinstein and Padilla)

As Congress heads out of Washington, D.C., for the August 2023 Congressional recess and is not scheduled to return until after the Labor Day holiday, the focus is shifting towards the end of the current federal fiscal year on September 30, 2023. To avoid a government shutdown, Congress must pass a Continuing Resolution (CR) to allow the federal

government to remain open and funded at current levels. Given the challenges to moving the FY 2024 appropriations bills forward and the current political climate, the path forward on a CR looks more difficult than in recent years.

A full federal update is available in Appendix B.

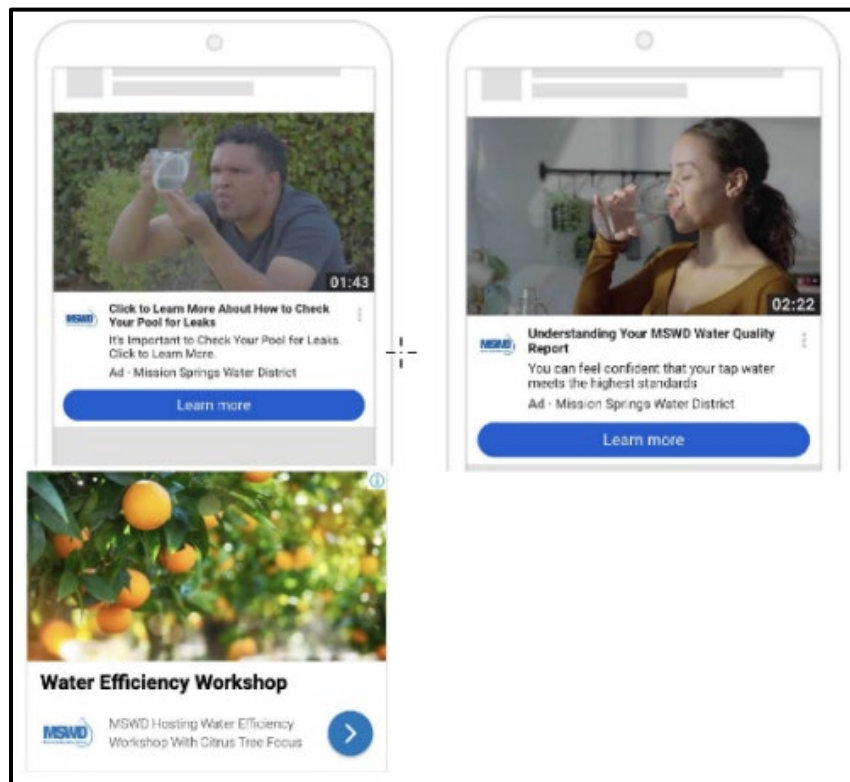
California: Hexavalent Chromium

Following the SWRCB's August 1, 2023, public workshop for the proposed MCL for Hexavalent Chromium, the written public comment period on the proposed regulation was extended a second time to August 18, 2023. Following our MSWD Board workshop on August 9, 2023, with guidance from Corona Environmental, our Chromium-6 consultant, MSWD is drafting a written reply. Once complete, a copy will be distributed to the Board.

Public & Media Outreach

MSWD Digital Advertising

The District featured three Google and Facebook/Instagram ads promoting our Pool Paranoia Video, Water Efficiency Workshop, and Water Quality Video. Our Google campaign garnered more than 71,574 impressions and 1,332 link clicks. Our Facebook ads garnered almost 79,752 impressions and 340 link clicks. A full report is included in Appendix C.



Social Media

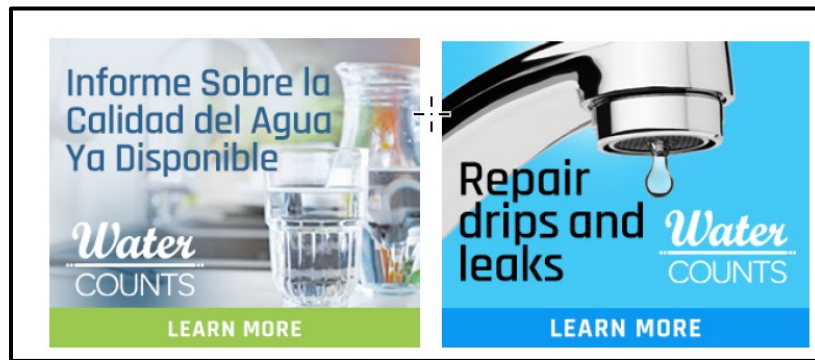
A copy of the July 2023 social media report can be found in Appendix C. This report highlights activities and posts on the District's social media platforms. While overall impressions were down, our audience grew, especially on LinkedIn, where we added 73 new followers. Our three posts with the highest engagement included a news release about outgoing GM Arden Wallum and the appointment of Brian Macy, a Happy 4th of July Post, and a Worker Wednesday post promoting proper disposal of wipes and FOG.

media report can be found in

3 Most Engaging Posts		
	News Release: MSWD Honors Outgoing General Manager Arden ...	16.83%
	Happy 4th of July from MSWD! Our offices are closed today...	14.5%
	#ICYMI, please don't flush those so-called "flushable wip...	10.64%

CV Water Counts

July 2023 was another great month for CV Water Counts, with nearly 2,000 people visiting the site and viewing over 3,300 pages. The Conservation Tips page was, by far, the most-viewed page during the month, thanks mainly to the advertising campaigns, which saw more than 230,000 impressions across websites, apps, video streaming, and Facebook / Instagram. A full report is in Appendix C.



Rebates & Conservation

The Public Affairs team continued to promote rebates and conservation throughout our service territory during July 2023.

Toilet Rebates

Staff funded two toilet rebate applications in July 2023, totaling \$200.

Turf Rebates

No new turf rebates applications were received in July 2023.

Conservation Kits

Staff did not receive any new requests for Conservation Kits in July 2023.

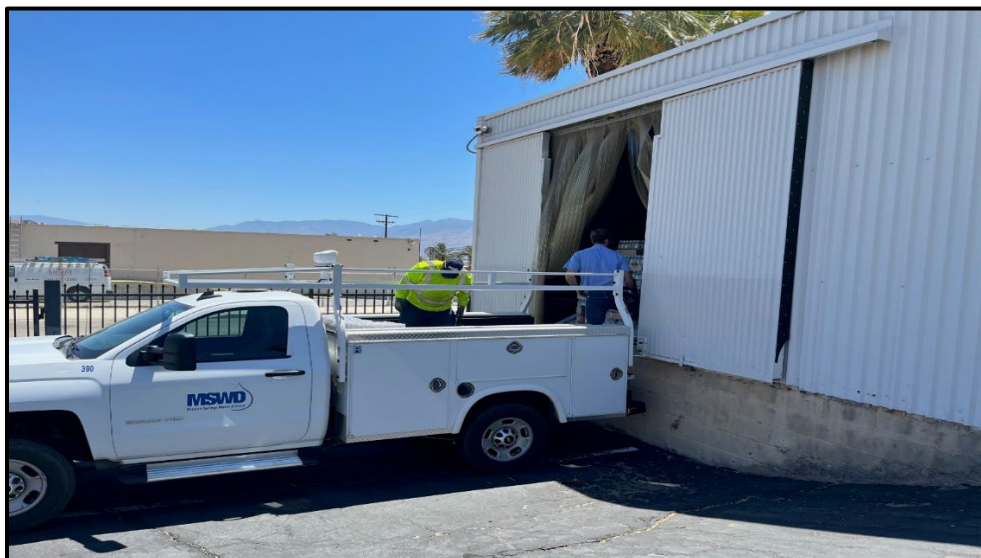
Bottle Water Tracking Report

Water Donations for July 2023

Date Supplied	Requests Filled	Event or Purpose	# Cases Requested
7/5/2023	PSUSD - DHS	Impaired & blind students	6
7/19/2023	City of DHS	Council/Commission Meetings/Walk-in Guest	25
7/18/2023	City of DHS	Mobile home park fire – evacuation	70
7/19/2023	DHS Family Resource Ctr	Community events & services	5
7/19/2023	DHS Police Dept.	Community events, crime scenes, traffic accidents	6
7/27/2023	PSUSD - DHS	Training for staff members	10
Total Cases			116

Always available to lend a helping hand!

During the recent mobile home park fire (located at the corner of Palm and Dillon), MSWD provided the evacuees with close to a pallet (70 cases total) of emergency bottled water. Below is a photo of our Maintenance and Operations team members loading up the water for delivery.



APPENDIX A – Wastewater and Water Production Tables

WASTEWATER REPORT

SEWER CONNECTION SUMMARY													
	2023/24	2022/23	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15	2013/14	2012/13	2011/12
July	4	4	18	8	7	9	51	2	1	139	2	0	0
August		26	20	4	1	8	53	2	4	214	4	0	2
September		20	20	5	2	12	8	11	2	90	2	1	0
October		13	36	9	4	8	12	4	21	65	8	2	1
November		8	29	50	10	9	7	7	1	52	18	7	3
December		8	12	9	3	3	64	1	0	86	22	11	2
January		35	14	21	7	1	16	8	3	27	3	11	1
February		4	7	23	5	1	42	0	3	5	46	6	1
March		24	17	48	1	0	23	5	0	31	16	2	1
April		16	7	18	3	3	15	30	0	8	95	14	3
May		9	16	17	11	3	20	45	7	13	98	3	2
June		4	2	21	7	3	6	70	4	4	72	2	0
Annual	4	171	198	233	61	60	317	185	46	734	386	59	16

Connections to Sewer Collection System:
 As of June 30, 2023 8,836
 Plus YTD 4
Total Sewer Connections = 8,840

WASTEWATER FLOW MGD				
2023/24	HORTON PLANT		DESERT CREST	
	Avg. Daily Flow	Peak 24 hr. Flow	Avg. Daily Flow	Peak 24 hr. Flow
July	1.922043	2.149212	0.050983	0.071200
August				
September				
October				
November				
December				
January				
February				
March				
April				
May				
June				

WASTEWATER FLOW MGD				
2022/23	HORTON PLANT		DESERT CREST	
	Avg. Daily Flow	Peak 24 hr. Flow	Avg. Daily Flow	Peak 24 hr. Flow
July	1.980020	2.086591	0.038856	0.045610
August	2.007484	2.156507	0.043378	0.051750
September	2.085598	2.243680	0.042339	0.047130
October	1.980283	2.266199	0.045616	0.052230
November	1.966075	2.124845	0.045861	0.050330
December	1.963779	2.145901	0.041817	0.050300
January	1.954007	2.142796	0.043181	0.048220
February	1.917610	2.093768	0.041724	0.056170
March	1.977725	2.134190	0.042863	0.047530
April	2.047194	2.217048	0.037373	0.047160
May	1.977976	2.188987	0.040162	0.059330
June	1.938862	2.058816	0.049741	0.067470

WATER REPORT

WATER CONNECTION SUMMARY													
	2023/24	2022/23	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15	2013/14	2012/13	2011/12
July	5	6	18	7	4	5	7	2	0	0	1	0	0
August		28	19	6	10	5	3	2	2	0	1	0	0
September		22	23	18	2	14	4	13	3	0	2	2	0
October		16	33	13	3	21	8	3	20	0	5	1	1
November		10	27	10	16	4	0	7	3	0	1	0	1
December		9	9	2	17	3	3	2	0	0	2	0	0
January		26	14	15	6	3	20	1	1	2	2	0	0
February		14	8	13	8	5	11	1	0	1	0	1	0
March		29	19	16	2	3	6	5	0	12	0	0	4
April		24	6	11	1	3	7	11	2	7	0	1	4
May		16	19	15	12	5	11	9	8	2	0	1	2
June		5	1	24	11	2	8	2	10	1	0	0	0
Annual	5	205	196	150	92	73	88	58	49	25	14	6	12
Avg./ Mo.	0.42	17.08	16.33	12.50	7.67	6.08	7.33	4.83	4.08	2.08	1.17	0.50	1.00

Connections to Water System:
 As of June 30, 2023 13,542
 Plus YTD 5
Total Water Connections = 13,547

WATER PRODUCTION SUMMARY													
	FY 2023/24	Variance from prior year		FY 2022/23	FY 2021/22	FY 2020/21	FY 2019/20	FY 2018/19	FY 2017/18	FY 2016/17	FY 2015/16	FY 2014/15	FY 2013/14
	AF	AF	%	AF	AF	AF	AF	AF	AF	AF	AF	AF	AF
July	789.99	38.20	5.08%	751.79	796.57	857.77	853.23	857.20	835.87	714.50	659.11	859.00	942.82
August		-	0.00%	850.19	839.93	885.31	795.18	806.47	829.93	808.54	706.62	730.71	828.60
September		-	0.00%	716.03	738.65	784.80	757.08	689.47	712.40	679.54	657.37	800.67	813.20
October		-	0.00%	691.98	665.18	755.84	709.39	709.81	733.86	678.33	575.86	716.30	716.09
November		-	0.00%	599.39	679.85	690.13	619.87	631.75	642.41	601.89	582.22	533.69	557.05
December		-	0.00%	554.27	565.48	588.32	537.23	502.16	584.24	520.63	503.10	590.83	633.09
January		-	0.00%	530.39	580.28	537.96	553.20	570.20	599.52	465.10	431.38	526.86	582.86
February		-	0.00%	490.41	527.34	495.61	520.85	415.49	512.79	453.39	483.92	506.49	522.87
March		-	0.00%	500.37	601.44	625.80	557.73	490.92	536.09	549.50	514.05	614.94	603.89
April		-	0.00%	552.34	624.07	649.34	573.02	635.08	644.06	540.56	502.36	622.58	664.05
May		-	0.00%	726.25	745.36	723.62	698.99	598.36	697.15	731.81	601.83	590.28	708.18
June		-	0.00%	682.09	730.02	761.63	806.02	710.39	688.74	732.68	685.93	706.34	812.96
TOTAL	789.99	38.20	5.08%	7,645.50	8,094.17	8,356.13	7,981.79	7,617.30	8,017.06	7,476.47	6,903.75	7,798.69	8,385.66

APPENDIX B – Federal Update from Carpi & Clay



Mission Springs Water District Federal Update

July 28, 2023

FY 2024 Appropriations Update

In July, both the House and the Senate spent significant time making progress on moving the Fiscal Year (FY) 2024 appropriations bills forward. The House Appropriations Committee has approved ten of the twelve FY24 appropriations bills, while the Senate Appropriations Committee has approved all twelve FY24 appropriations bill. Right before adjourning for the August Congressional recess, the House approved its first FY24 appropriations bill (MilCon/VA). Below is an updated chart providing the status of the FY24 appropriations bills in the House and the Senate.

Of particular interest to Mission Springs Water District, the Senate Energy and Water bill included the following community project request:

- \$2.7 million for Mission Springs Water District Army Corps of Engineers Sec. 219 Groundwater Protection Project (Feinstein and Padilla)

As Congress heads out of Washington, D.C. for the August Congressional recess, and not scheduled to return until after the Labor Day holiday, the focus is beginning to shift towards the end of the current federal fiscal year on September 30th. To avoid a government shutdown, Congress will need to pass a Continuing Resolution (CR) to allow the federal government to remain open and funded at current levels. Given the challenges to moving the FY24 appropriations bill forward, coupled with the current political climate, the path forward on a CR looks to be more difficult than in recent years.

SUBCOMMITTEE	FY 2023 ENACTED (in billions)	FY 2024 HOUSE (in billions)	FY 2024 SENATE (in billions)	STATUS
Agriculture-FDA	\$25.48	\$17.83	\$25.99	<p>House: Approved by the Committee on June 14th by a vote of 34-27.</p> <p>Senate: Approved by the Committee on June 22nd by a vote of 28-0.</p>

Commerce-Justice-Science	\$82.44	\$58.67	\$69.63	<p>House: Approved by the subcommittee on July 14th.</p> <p>Senate: Approved by the Committee on July 13th by a vote of 28-1.</p>
Defense	\$797.73	\$826.44	\$823.26	<p>House: Approved by the Committee on June 22nd by a vote of 34-24.</p> <p>Senate: Approved by the Committee on July 27th by a vote of 27-1.</p>
Energy & Water	\$54	\$52.37	\$56.73	<p>House: Approved by the Committee on June 22nd by a vote of 34-24.</p> <p>Senate: Approved by the Committee on July 20th by a vote of 29-0.</p>
Financial Services	\$27.55	\$11.31	\$16.80	<p>House: Approved by the Committee on July 13th by a vote 34-26.</p> <p>Senate: Approved by the Committee on July 13th by a vote of 29-0.</p>
Homeland Security	\$60.7	\$62.79	\$56.92	<p>House: Approved by the Committee on June 21st by a vote of 33-25</p> <p>Senate: Approved by the Committee on July 27th by a vote of 24-4.</p>
Interior-Environment	\$38.85	\$25.41	\$37.85	<p>House: Approved by the Committee on July 19th by a vote of 33-27.</p> <p>Senate: Approved by the Committee on July 27th by a vote of 28-0.</p>

Labor-HHS-Education	\$207.36	\$147.09	\$195.23	<p>House: Approved by the subcommittee on July 14th.</p> <p>Senate: Approved by the Committee on July 27th by a vote of 26-2.</p>
Legislative Branch	\$6.9	\$6.74	\$6.76	<p>House: Approved by the Committee on June 21st by a vote of 33-24.</p> <p>Senate: Approved by the Committee on July 13th by a vote of 29-0.</p>
MilCon-VA	\$154.16	\$155.7	\$154.35	<p>House: Passed the House on July 27th by a vote of 219-211.</p> <p>Senate: Approved by the Committee on June 22nd by a vote of 28-0.</p>
State-Foreign Ops	\$59.69	\$41.36	\$58.35	<p>House: Approved by the Committee on July 12th by a vote of 32-27.</p> <p>Senate: Approved by the Committee on July 20th by a vote of 27-2.</p>
Transportation, Housing & Urban Development	\$87.33	\$65.2	\$88.09	<p>House: Approved by the Committee on July 18th by a voted of 34-27.</p> <p>Senate: Approved by the Committee on July 20th by a vote of 29-0.</p>

Senator Introduces Bipartisan Legislation on Colorado River Salinity

Senator Michael Bennett (D-CO) introduced the *Colorado River Salinity Control Fix Act* which would amend the 1974 Colorado River Basin Salinity Control Act's cost sharing provisions to increase federal support for salinity reduction projects. Diminished water levels in the Colorado River have affected water levels in Lake Powell and Lake Mead

and reduced hydropower generation at the Glen Canyon and Hoover Dams. The legislation is cosponsored by Sens. Dianne Feinstein (D-CA), Alex Padilla (D-CA), John Barrasso (R-WY), Cynthia Lummis (R-WY), Mitt Romney (R-UT), and Kyrsten Sinema (I-AZ). The text of the bill can be found [HERE](#).

Revised WOTUS Definition Under OMB Review

On July 17th, the Environmental Protection Agency (EPA) and the U.S. Army Corps of Engineers submitted an amended definition of the waters of the United States (WOTUS) rule to the White House Office of Management and Budget (OMB). The recent Supreme Court decision in *Sackett v. EPA* required the EPA and the Army Corps to amend their recently released WOTUS rule. The updated definition removes pieces inconsistent with the Court's ruling and is expected to be released in September. More information can be found [HERE](#).

White House Releases Fact Sheet on New Extreme Heat Measures

The White House announced the following new measures to assist communities with impacts of extreme heat events:

- Department of Labor to issue a Hazard Alert for heat;
- Establish two virtual research centers at National Oceanic and Atmospheric Administration focused on heat resiliency;
- White House Interagency Working Group on Extreme Heat will develop a National Heat Strategy in partnership with the National Integrated Heat Health Information System;
- Convene mayors and tribal leaders for a meeting at the White House on extreme heat; and
- Host a Summit on Climate Resilience and Sustainability in Affordable Housing

The White House released a fact sheet outlining these actions that can be found [HERE](#).

Federal Funding Opportunities/Announcements

EPA Releases \$14 Billion NCIF NOFO. EPA released a \$14 billion NOFO for the National Clean Investment Fund (NCIF) as part of the Greenhouse Gas Reduction Fund (GGRF). NCIF will provide grants to two or three national nonprofit financing entities to create national clean financing institutions capable of partnering with the private sector to provide financing for clean technology projects nationwide. Applications are due October 12th and more information is available [HERE](#).

EPA Releases \$6 Billion CCIA NOFO. EPA released a \$6 billion NOFO for the Clean Communities Investment Accelerator (CCIA) program as part of the GGRF. CCIA will provide grants to between two and seven hub nonprofits that will provide funding and technical assistance networks of public, quasi-public, not-for-profit, and nonprofit community lenders for the purpose of deploying clean energy in communities nationwide. Community lenders may include community development financial institutions, credit

unions, green banks, housing finance agencies, minority depository institutions, and other related lenders. Applications are due October 12th and more information can be found [HERE](#).

Federal Agency Personnel/Regulatory Announcements

DOI Announces New Principal Deputy Assistant Secretary for Water and Science.

The Department of the Interior (DOI) announced that Michael Brain will serve as Principal Deputy Assistant Secretary for Water and Science. Previously, Brain served as Deputy Commissioner of the Bureau of Reclamation. He succeeds Tanya Trujillo, who resigned effective July 17th.

DOI Releases Interactive Infrastructure Map. DOI released a new interactive map that tracks Bipartisan Infrastructure Law spending. The map can be found [HERE](#).

EPA Proposes Updates to Air Emissions Reporting Requirements Rule. EPA announced proposed updates to the Air Emissions Reporting Requirements Rule, which would require reporting of hazardous air pollutants, commonly referred to as “air toxics,” by 2027. The rule currently requires states to report emissions of common air pollutants like particulate matter, along with pollutants that contribute to their formation, such as ozone-forming volatile organic compounds. EPA is hosting several informational webinars in August and registration information can be found [HERE](#). More information about the proposed rule can be found [HERE](#).

##

APPENDIX C – Public Affairs Information



CVWC Digital Marketing Report

Website, Social, and Marketing Performance

July, 2023

by Hunter | Johnsen

Google Ads Campaigns

 DISPLAY AD IMPRESSIONS
CV WATER COUNTS

116,685

 SEARCH AD IMPRESSIONS
CV WATER COUNTS

678

 VIDEO IMPRESSIONS
CV WATER COUNTS

87,041

 CLICKS
CV WATER COUNTS

1,289

 CTR
CV WATER COUNTS

0.63%

 GOOGLE PROGRAMMATIC DISPLAY AD CAMPAIGN PERFORMANCE
CV WATER COUNTS

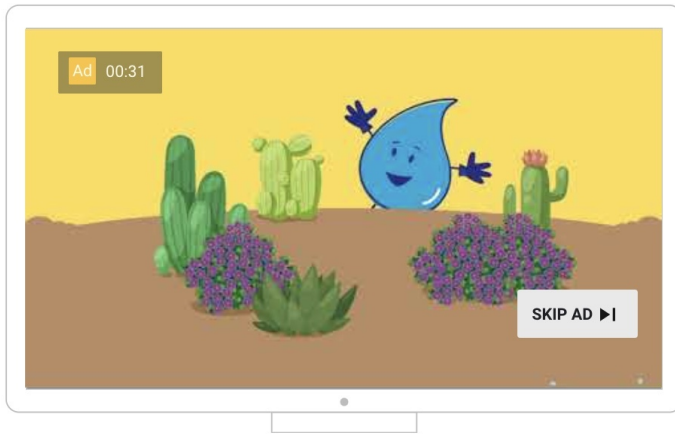
Campaign	Clicks	Impr.
CV Water Counts July 2023 Spanish	758	72,188
Repair Drips	645	63,868
Water Quality	113	8,320
CV Water Counts July 2023	248	44,497
Water Quality	116	23,944
Repair Drips	132	20,553
	1,006	116,685



 GOOGLE YOUTUBE VIDEO AD CAMPAIGN PERFORMANCE
CV WATER COUNTS

Account name	Impr.	Engagements	Video views	Clicks
CV Water Counts	87,041	37,426	19,589	194
CVWC Water Saving Tips YouTube Spanish July 2023	37,318	18,289	12,120	80
CVWC Water Saving Tips English YouTube July 2023	49,723	19,137	7,469	114
	87,041	37,426	19,589	194

Item 18.



GOOGLE ADS PAID SEARCH CAMPAIGN PERFORMANCE
CV WATER COUNTS


Campaign	Clicks	Impr.
CVWC Search Campaigns	89	678
	89	678

KEYWORDS PERFORMANCE
CV WATER COUNTS

Account name	Clicks	Impr.	CTR
CV Water Counts	26	323	8.05%
water service	15	118	12.71%
water company	7	151	4.64%
water service provider	3	7	42.86%
water rebates	1	2	50%
water agency	0	8	0%
save water	0	9	0%
water preservation	0	20	0%
ways to conserve water	0	5	0%
water conservation techniques	0	1	0%
water rebate program	0	2	0%
	26	330	7.88%

Facebook Ad Campaigns

FACEBOOK AD PERFORMANCE HUNTER JOHNSEN

Ad preview	Link Clicks	Impr.	Reach	Frequency	Page engagement
 <p>CVWC - Repair Drips and Leaks cvwatercounts.com A leak as small as the tip of a pen can waste more than 200 gallons per day.. 💧</p>	767	115,383	29,144	3.96	774
	767	115,383	29,144	3.96	774

Website Information

USERS
CV WATER - CV WATER COUNTS - GA4

1,960

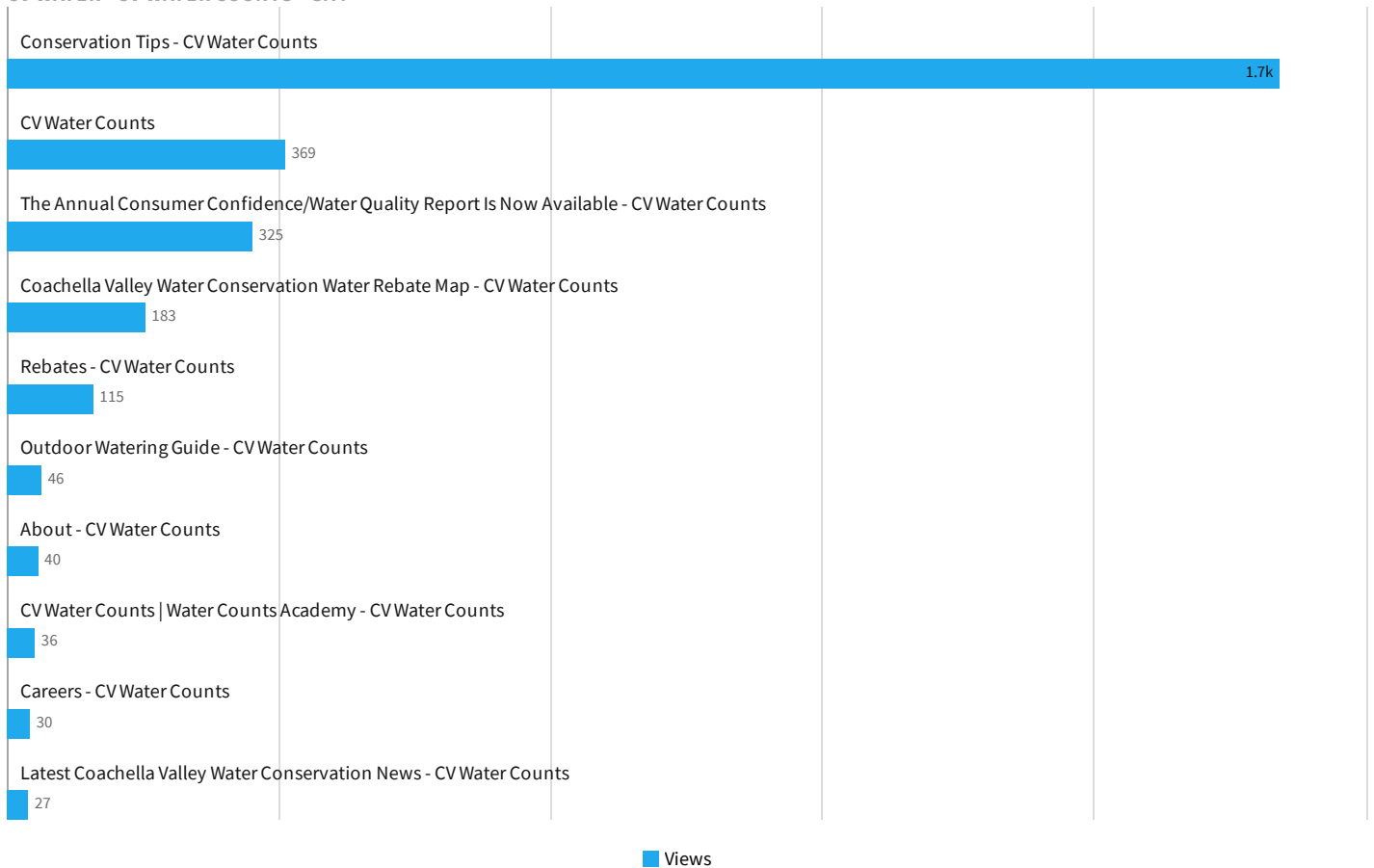
SESSIONS
CV WATER - CV WATER COUNTS - GA4

2,510

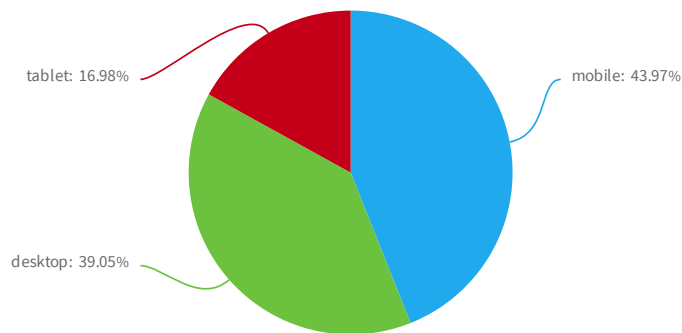
PAGEVIEWS
CV WATER - CV WATER COUNTS - GA4

3,362

VIEWS BY PAGE TITLE AND SCREEN CLASS
CV WATER - CV WATER COUNTS - GA4



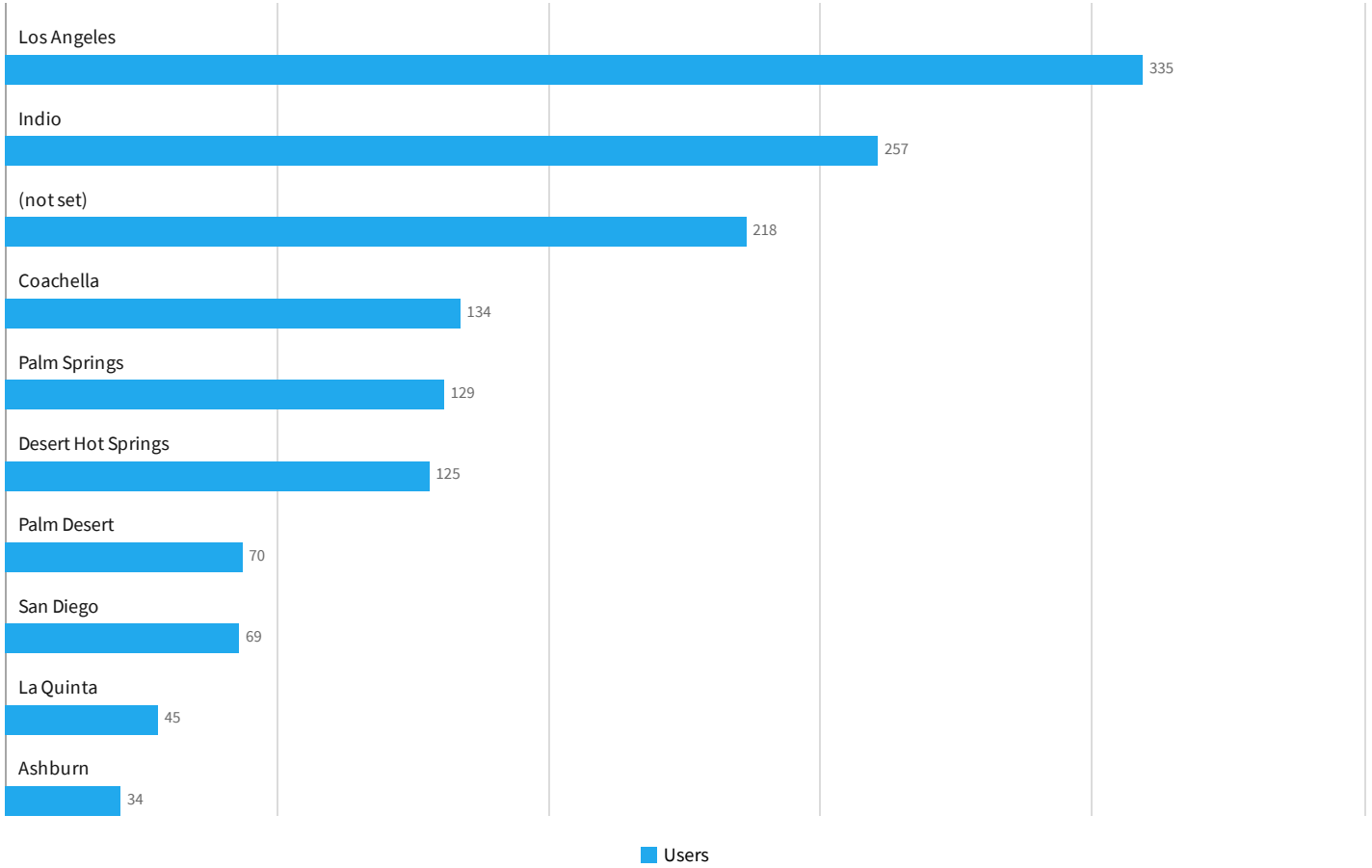
ENGAGED SESSIONS BY DEVICE CATEGORY
CV WATER - CV WATER COUNTS - GA4



Item 18.

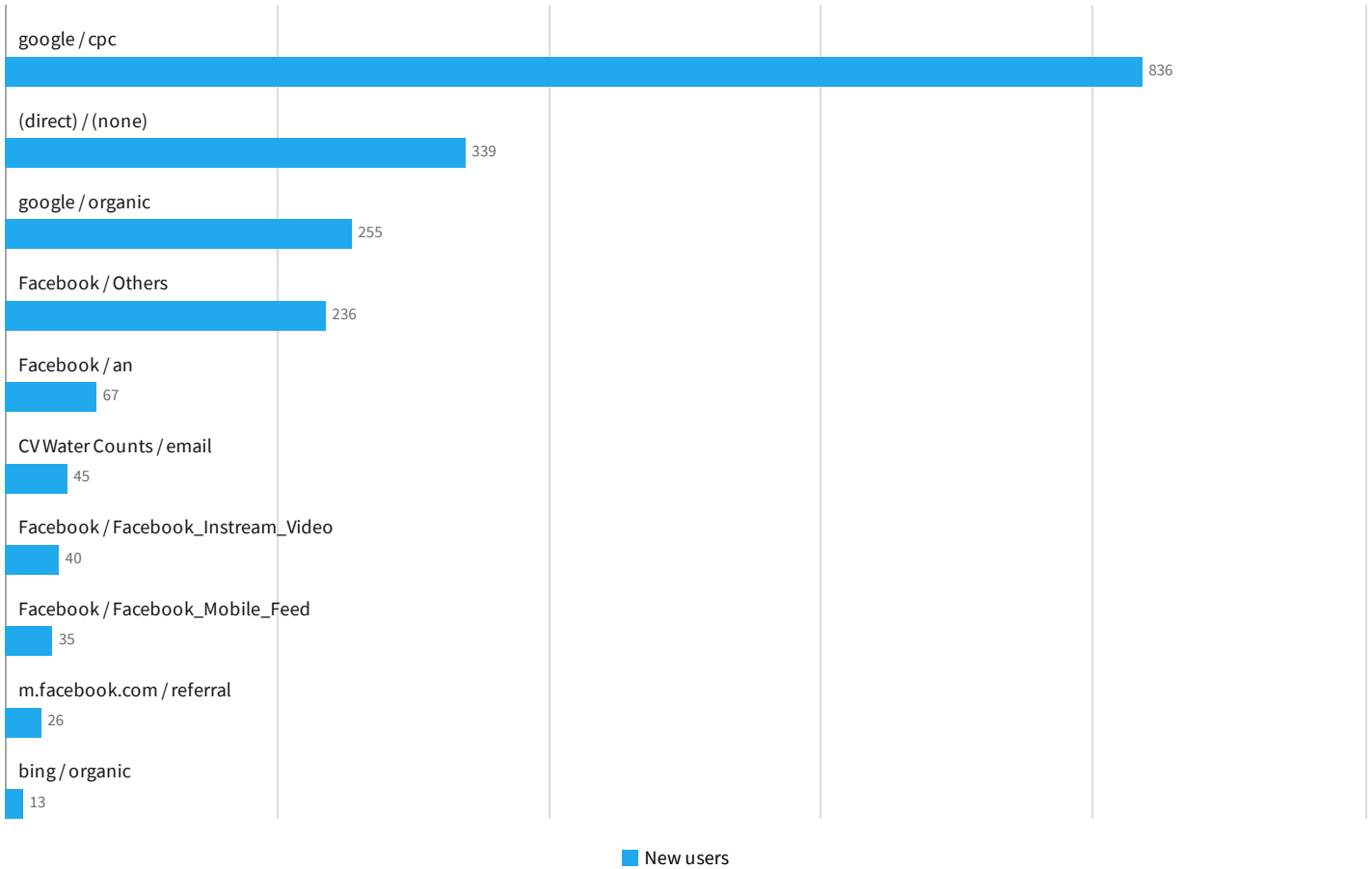
USERS BY CITY

CV WATER - CV WATER COUNTS - GA4



NEW USER ACQUISITION

CV WATER - CV WATER COUNTS - GA4



MONTH PERFORMANCE

PAST 6 MONTHS: CV WATER - CV WATER COUNTS - GA4

Month	New users	Engaged sessions	Engagement rate	Sessions per User	Average engagement time	Conv.
July 2023	1,965	632	25.2%	1.28	15s	0
June 2023	19	4	19.0%	1.17	15s	0
May 2023	0	0	0.0%	0	0s	0
April 2023	0	0	0.0%	0	0s	0
March 2023	0	0	0.0%	0	0s	0
February 2023	0	0	0.0%	0	0s	0
	1,984	636	25.1%	1.28	15s	0

Organic Search

TOP KEYWORDS CVWATERCOUNTS.COM/

Query	Impr.	Clicks	CTR	Avg. position
lake cahuilla	1,271	1	0.08%	8.77
cv water	514	2	0.39%	5.56
lantana ground cover	447	0	0%	3.88
red pancake	424	0	0%	9.41
water pledge	397	0	0%	7.7
myoma water	186	0	0%	3.26
spotlight cv	156	0	0%	44.24
chaparral sage	136	1	0.74%	5.58
indian fig	121	0	0%	55.52
hesperaloe parviflora	94	0	0%	40.48
	3,746	4	0.11%	18.44

TOP PAGES CVWATERCOUNTS.COM/

Page	Impr.	Clicks	CTR	Avg. position
https://cvwatercounts.com/lake-cahuilla-recreation-and-reliability/	2,012	6	0.3%	10.3
https://cvwatercounts.com/plant-of-the-month-trailing-lantana-lantana-montevideensis/	1,453	8	0.55%	16.9
https://cvwatercounts.com/save-water-pledge/	1,128	3	0.27%	5.6
https://cvwatercounts.com/	855	11	1.29%	9.26
https://cvwatercounts.com/plant-of-the-month-paddle-plant-or-red-pancake-kalanchoe-thyrsiflora/	837	6	0.72%	17.78
https://cvwatercounts.com/eco-friendly-car-washes-in-the-coachella-valley/	747	0	0%	51.71
https://cvwatercounts.com/wp-content/uploads/2019/02/Golf-and-Recycled-Water.pdf	591	9	1.52%	24.18
https://cvwatercounts.com/plant-of-the-month-cleveland-sage-chaparral-sage-salvia-clevelandii/	538	6	1.12%	12.19
https://cvwatercounts.com/plant-of-the-month-prickly-pear-cactus-opuntia/	531	1	0.19%	21
https://cvwatercounts.com/cv-water-counts-water-counts-academy-program-graduates/	493	5	1.01%	24.24
	9,185	55	0.6%	19.32

Facebook Information

f IMPRESSIONS
CV WATER COUNTS

87,870

f REACH
CV WATER COUNTS

27,288

f NEW PAGE LIKES
CV WATER COUNTS

1

f ENGAGED USERS
CV WATER COUNTS

890





f PAGE VIEWS
CV WATER COUNTS

497


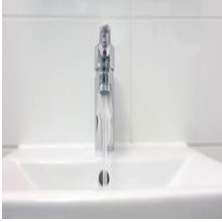



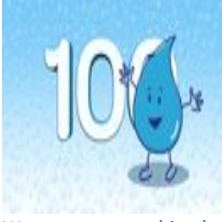
f LIFETIME PAGE LIKES
CV WATER COUNTS

4,002




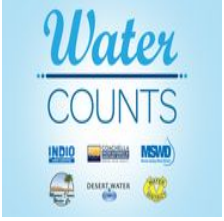

f POSTS
CV WATER COUNTS

Post	Created at	Post reach	Engaged users	Post engagement rate	Likes	Comments
 <p>As one of the fastest gr...</p>	July 31, 2023	30	4	13%	3	0
 <p>Mulching is one of the ...</p>	July 28, 2023	75	3	4%	2	0
 <p>Water your plants only...</p>	July 27, 2023	57	4	7%	2	0
 <p>This succulent is well a...</p>	July 24, 2023	119	5	4%	4	1
		2,634	91	3%	35	1

Item 18.

Post	Created at	Post reach	Engaged users	Post engagement rate	Likes	Comments
 <p>If you or someone you...</p>	July 20, 2023	32	2	6%	2	0
 <p>Install water-saving ae...</p>	July 20, 2023	125	3	2%	2	0
 <p>Rebates from your wat...</p>	July 17, 2023	1,700	45	3%	2	0
 <p>With the heat of summ...</p>	July 14, 2023	36	3	8%	2	0
 <p>Use a broom instead o...</p>	July 13, 2023	63	3	5%	2	0
 <p>Water your yard in the ...</p>	July 10, 2023	46	4	9%	2	0
		2,634	91	3%	35	1

Item 18.

Post	Created at	Post reach	Engaged users	Post engagement rate	Likes	Comments
 <p>The 2022 Annual Cons...</p>	July 8, 2023	27	3	11%	2	0
 <p>Consider upgrading yo...</p>	July 6, 2023	98	4	4%	2	0
 <p>Happy Fourth of July!</p>	July 4, 2023	109	3	3%	2	0
 <p>CV Water Counts is a n...</p>	July 3, 2023	31	3	10%	2	0
 <p>CV Water Counts upda...</p>	July 1, 2023	86	2	2%	4	0
		2,634	91	3%	35	1

Instagram Information

 **IMPRESSIONS**
CV WATER COUNTS

633



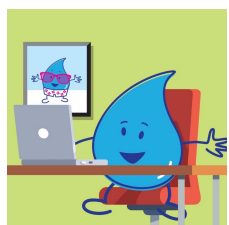

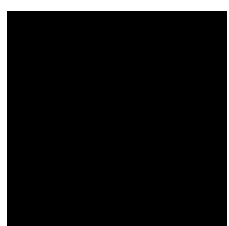
 **LIKES**
CV WATER COUNTS

9

 **FOLLOWERS (LIFETIME)**
CV WATER COUNTS

233

 **MEDIA PERFORMANCE**
CV WATER COUNTS

Media	Impr.	Engagement	Reach	Saved	Video views
 <p>Water your plants only...</p>	17	2	17	0	0
 <p>Install water-saving ae...</p>	12	1	11	0	0
 <p>Rebates from your wat...</p>	8	2	6	0	0
 <p>Happy Fourth of July!</p>	8	1	4	0	0
 <p>Water your yard in the ...</p>	0	0	20	0	28
	45	6	58	0	28

Twitter Information

Jul 2023 • 31 days

TWEET HIGHLIGHTS

Top Tweet earned 27 impressions

Rebates from your water agency can be a great way to beautify your home, save money, and save water too. Visit our rebates page at CVWaterCounts.com/rebates to find out more. pic.twitter.com/RikGdGuESS



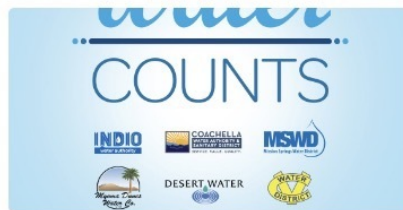
♥ 2

View Tweet activity

View all Tweet activity

Top media Tweet earned 12 impressions

CV Water Counts is a nonprofit group that was formed for focus on water conservation. It is made up of our valley's six water agencies. To find out more, visit our Shared Goals page at CVWaterCounts.com/about/#SharedG... pic.twitter.com/ecjW4vgSqD



♥ 1

View Tweet activity

View all Tweet activity

JUL 2023 SUMMARY

Tweets

8

Tweet impressions

180

Profile visits

34

New followers

0

E-Blast Information

CAMPAIGN PERFORMANCE
CV WATER COUNTS

Campaign	Send Time	Emails Sent	Total Opens	Open Rate	Industry Open Rate	Total Clicks	Click Rate	Industry Click Rate	Hard Bounces	Unsubscribe Count
CV Water Counts July 2023 - Re-Send	Saturday, July 8, 2023 4:30 PM	264	75	21.97%	17.23%	14	3.41%	0.84%	0	1
CV Water Counts July 2023	Wednesday, July 5, 2023 6:45 PM	569	557	56.06%	17.23%	85	6.33%	0.84%	0	2
		833	632	45.26%	17.23%	99	5.4%	0.84%	0	3



MSWD Digital Marketing & Website Report


Website, Social, and Marketing Performance

July, 2023

Casey Dolan

Casey Dolan Consulting

Google Ads Campaigns

 IMPRESSIONS
MSWD


71,574

 CLICKS
MSWD

1,332


 CTR
MSWD

1.86%

 GOOGLE ADS CAMPAIGN PERFORMANCE
MSWD

Ad group	Impr.	Clicks	CTR
MSWD Pool Paranoia Video	24,332	576	2.37%
Citrus Workshop	28,842	384	1.33%
MSWD Water Quality Report Video	18,400	372	2.02%
	71,574	1,332	1.86%

Item 18.




01:43

MSWD **Click to Learn More About How to Check Your Pool for Leaks**

It's Important to Check Your Pool for Leaks. Click to Learn More.

Ad · Mission Springs Water District

[Learn more](#)



02:22

MSWD **Understanding Your MSWD Water Quality Report**

You can feel confident that your tap water meets the highest standards

Ad · Mission Springs Water District

[Learn more](#)



Water Efficiency Workshop

MSWD MSWD Hosting Water Efficiency Workshop With Citrus Tree Focus

[>](#)

Facebook Ad Campaigns

Includes ad campaign information for all campaigns, excluding anniversary event

FACEBOOK AD GROUP PERFORMANCE


MSWD

Ad	Campaign Name	Link Clicks	Impr.	Reach	Frequency	Page Likes
MSWD Citrus Tree Workshop 7.20.23	MSWD Citrus Tree Workshop 7.20.23	209	22,065	4,794	4.6	0
MSWD July Pool Paranoia Video	MSWD July Pool Paranoia Video	75	29,152	16,308	1.79	0
MSWD Water Quality Video July	MSWD Water Quality Video July	56	28,535	15,876	1.8	0
		340	79,752	23,408	3.41	0

Item 18.

Instagram

missionspringswaterdistrict
Sponsored




Learn more >

missionspringswaterdistrict Join MSWD for a free Water Efficiency Workshop on July 20 with UCCE Master Gardener Burt Boss, who will share his experiences and techniques for growing healthy citrus trees using water-efficient irrigation and landscaping techniques.

MSWD Mission Springs Water District
Sponsored

Click for information on how to check for possible leaks in your pool along with other tips to check for leaks around your home.




MSWD.ORG
MSWD - Pool Paranoia
Mission Springs Water District ha...

LEARN MORE

MSWD Mission Springs Water District
Sponsored

MSWD is proud to serve some of the best-tasting drinking water in the world, drawn from the Mission Creek Subbasin ...See more



mswd.org
Understanding Your MSWD Water Quality Report

Learn more

Like Comment Share

Website Information

Note: New Google Analytics GA4 tracking enabled on 7/10, with information below from 7/10-7/31.

USERS

WWW.MSWD.ORG - HTTP://WWW.MSWD.O...

4,608

VIEWS

WWW.MSWD.ORG - HTTP://WWW.MSWD.O...

13,695

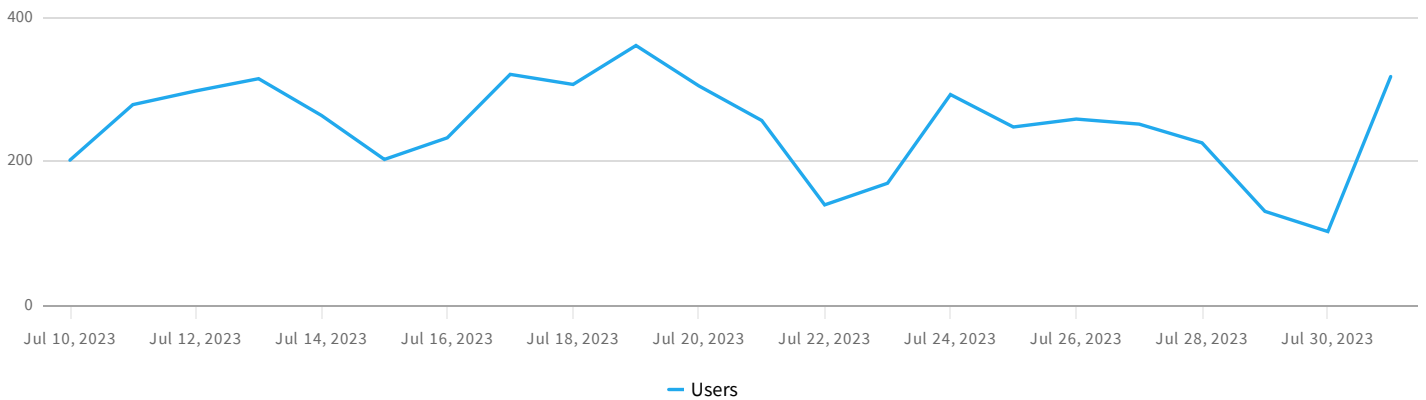
ENGAGED SESSIONS

WWW.MSWD.ORG - HTTP://WWW.MSWD.O...

4,172

USERS BY DAY

WWW.MSWD.ORG - HTTP://WWW.MSWD.ORG - GA4

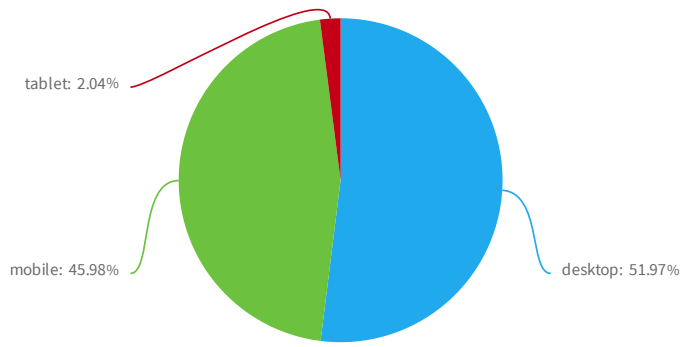


PAGE TITLE PERFORMANCE

WWW.MSWD.ORG - HTTP://WWW.MSWD.ORG - GA4

Page Title	Views	Views Per User	Users	Engaged sessions	Sessions per User	Average engagement time
Mission Springs Water District Home Page Mission Springs Water District CA	3,955	1.58	2,509	2,938	1.31	17s
New Customer Portal Mission Springs Water District CA	3,020	1.55	1,943	189	1.38	15s
Job Opportunities Mission Springs Water District CA	729	2.08	351	139	1.4	18s
Bill Pay Options Mission Springs Water District CA	479	1.36	351	241	1.2	23s
Leaks Mission Springs Water District CA	425	1.25	334	73	1.16	9s
Careers Mission Springs Water District CA	331	1.52	218	72	1.4	19s
Application for Water Service Mission Springs Water District CA	321	2.06	156	42	1.47	3m 41s
Start/Stop Water Service Mission Springs Water District CA	254	1.39	183	28	1.19	18s
Video: Understanding Your Water Quality Report Mission Springs Water District CA	224	1.24	179	57	1.13	12s
Upcoming Meetings Mission Springs Water District CA	212	2.16	98	26	1.82	22s
	13,695	2.97	4,608	4,172	1.41	52s

ENGAGED SESSIONS BY DEVICE CATEGORY
 WWW.MSWD.ORG - HTTP://WWW.MSWD.ORG - GA4

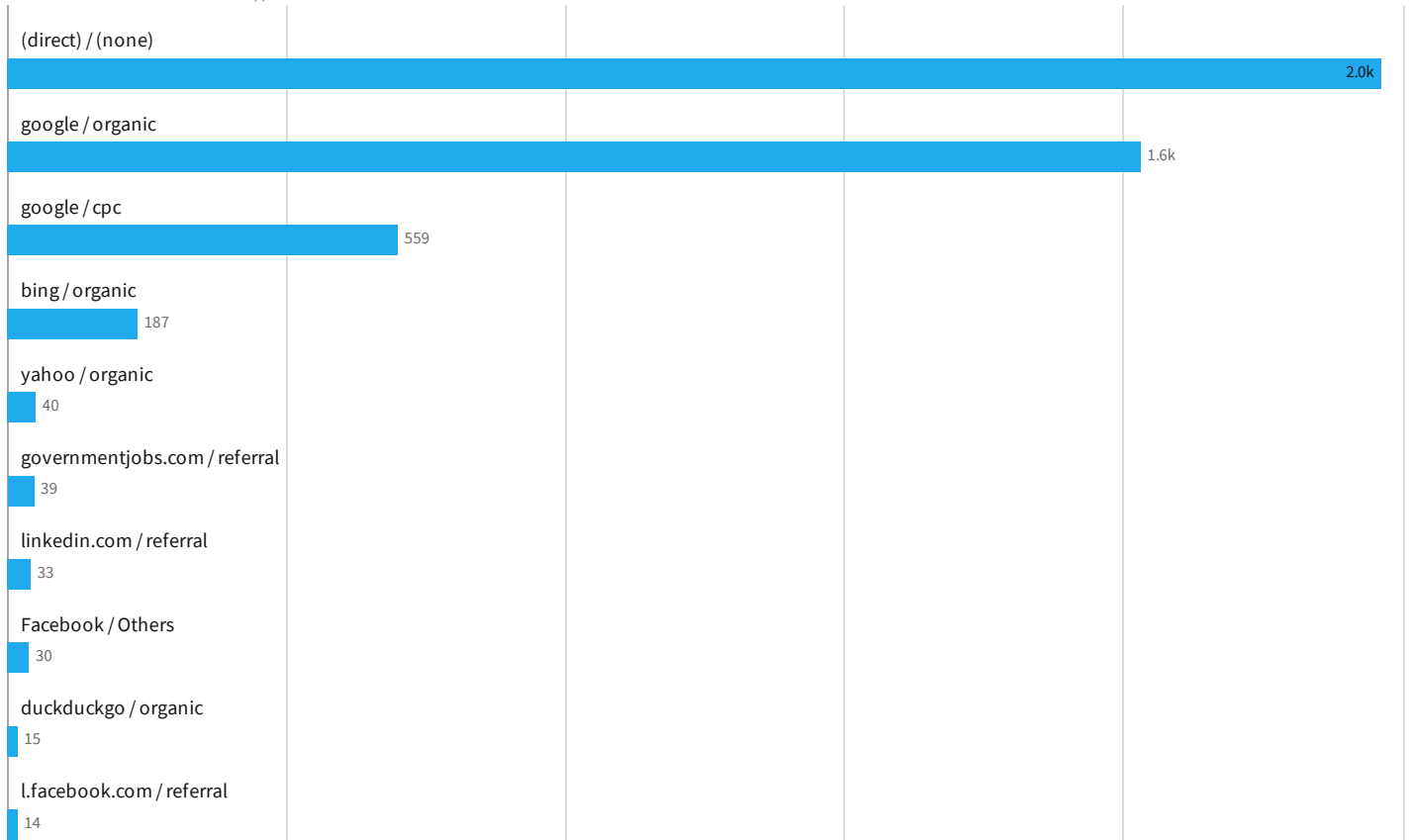


USERS BY CITY
 WWW.MSWD.ORG - HTTP://WWW.MSWD.ORG - GA4

City	Users
Desert Hot Springs	1,042
Los Angeles	802
(not set)	441
Indio	185
Palm Springs	122
San Diego	118
Ashburn	115
La Quinta	102
Palm Desert	61
Cathedral City	39
	4,608

NEW USER ACQUISITION

WWW.MSWD.ORG - HTTP://WWW.MSWD.ORG - GA4



■ New users



July 2023 Social Media Analytics

MSWD July Cross Platform Analytics

<i>Engagement Metrics</i>	<i>Totals:</i>	<i>% Change:</i>
Total Engagements	1069	45.24%
Twitter	4	-71.43%
Facebook	705	89.01%
Instagram	317	-3.35%
LinkedIn	43	104.76%

<i>Audience Metrics</i>	<i>Total Followers</i>	<i>Total gained:</i>	<i>% Change:</i>
Cross-Platform Audience	1852	82	4.43%
Twitter	95	1	1.05%
Facebook	1,230	1	0.08%
Instagram	278	7	2.52%
LinkedIn	249	73	29.32%


<i>Impressions Metrics</i>	<i>Total:</i>	<i>% Change:</i>
Total Impressions	87638	-52.56%
Facebook	66,296	-30.90%
Instagram	20,521	-76.84%
LinkedIn	821	314.65%

Facebook Account Overview (July 1 - 31, 2023)




<p>Posts Published</p> <p>15</p> <p>-2 -11.8%</p>	<p>Total Likes</p> <p>1,230</p> <p>+3 0.2%</p>	<p>New Likes</p> <p>3</p> <p>+1 50.0%</p>	<p>Unlikes</p> <p>2</p>	<p>Engaged People</p> <p>705</p> <p>-82 -10.4%</p>
<p>Total Reach</p> <p>45,151</p> <p>-37,126 -45.1%</p>	<p>Organic Reach</p> <p>2,525</p> <p>+301 13.5%</p>	<p>Paid Reach</p> <p>42,617</p> <p>-37,511 -46.8%</p>	<p>Impressions</p> <p>66,296</p> <p>-29,647 -30.9%</p>	<p>Video Views</p> <p>8,239</p> <p>-6,186 -42.9%</p>

3 Most Engaging Posts	3 Highest Reach Posts	3 Most Shared Posts
<p>News Release A Wallum News Release: MSWD Honors Outgoing General Manager Arden ... 16.83%</p>	<p>Landscape Workshop Join MSWD for a Water Efficiency Workshop with UCCE Maste... 211</p>	<p>LIWAP Event Did you miss our recent Utility Assistance Clinics? I... 1</p>
<p>4th of July Happy 4th of July from MSWD! Our offices are closed today... 14.5%</p>	<p>Evap Cooler Info Chill out and save water! Evaporative coolers, operat... 199</p>	<p>4th of July Happy 4th of July from MSWD! Our offices are closed today... 1</p>
<p>Worker Wed - Wipes #ICYMI, please don't flush those so-called "flushable wip... 10.64%</p>	<p>National Water Park Day Celebrate National Waterparks Day in Desert Hot Springs! ... 176</p>	<p>Landscape Workshop Join MSWD for a Water Efficiency Workshop with UCCE Maste... 1</p>

3 Least Engaging Posts




	LIWAP Event Did you miss our recent Utility Assistance Clinics? I...	2.46%
	National Water Park Day Celebrate National Waterparks Day in Desert Hot Springs! ...	3.41%
	Landscape Workshop Join MSWD for a Water Efficiency Workshop with UCCE Maste...	4.27%

3 Lowest Reach Posts

	Blood Drive Give the gift of life! Stop by our offices at 66575 2nd ...	53
	Check for toilet leaks While you are tackling those indoor "Honey Dos" this summ...	69
	RWR Update Construction Update #CAwater agencies have been inve...	76

3 Least Shared Posts

Item 18.

	RWR Update Construction Update #CAwater agencies have been inve...	0
	Check for toilet leaks While you are tackling those indoor "Honey Dos" this summ...	0
	National Water Park Day Celebrate National Waterparks Day in Desert Hot Springs! ...	0

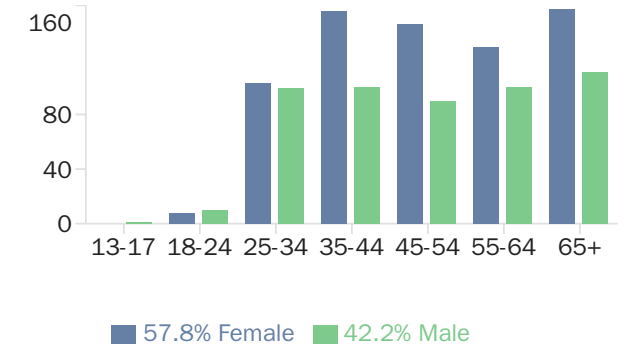
Likes By Country

1. United States of America (1,200 likes)
2. Mexico (14 likes)
3. France (4 likes)
4. Canada (2 likes)
5. Sierra Leone (1 like)

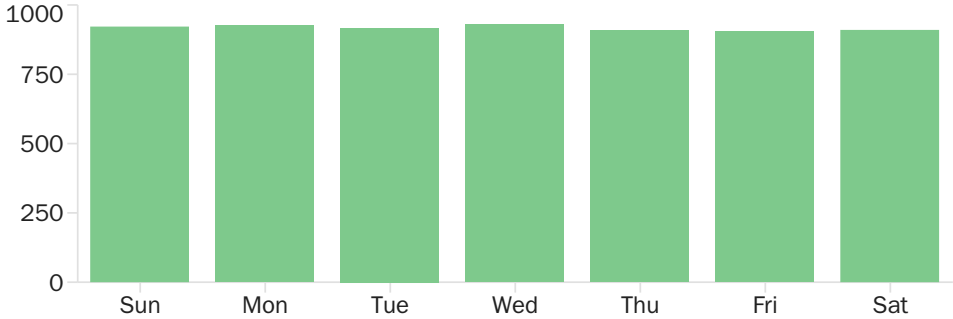
Likes By City

1. Desert Hot Springs, CA (561 likes)
2. Indio, CA (69 likes)
3. Palm Springs, CA (51 likes)
4. Palm Desert, CA (49 likes)
5. Cathedral City, CA (47 likes)

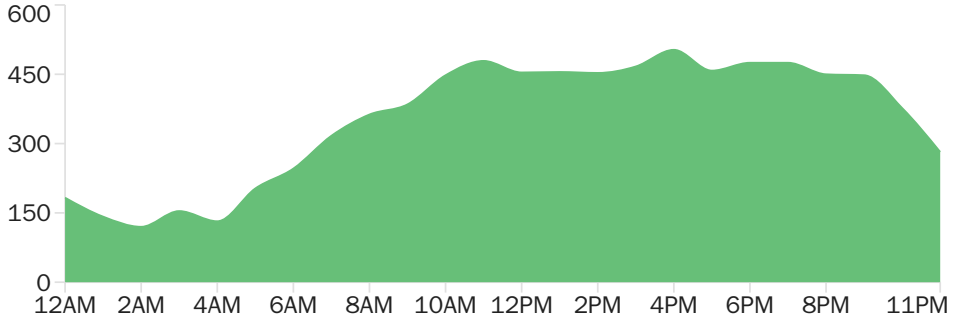
Likes by age & gender



Days your fans are online











Hours fans are online



















Item 18.







Facebook Post Metrics (July 1 - 31, 2023)

Item 18.

Date	Format	Post	Reach	Engaged Users	Engagement Rate	Reactions	Comments	Shares	Clicks	Video Views
July 31, 2023 10:00 PM PDT	 Video	 RWRF Update 🚧 Construction Update 🧑‍🔧 #CAwater agencies have been investing in the infrastructure we need to #QuenchCA for future generations. MSWD's new Nancy Wright Regional Water Reclamation is just one proj...	76	4	5.26%	4	0	0	0	15
July 31, 2023 12:29 PM PDT	 Video	 Check for toilet leaks While you are tackling those indoor "Honey Dos" this summer, don't forget to check your toilet for leaks! 🚰💧 And for an added bonus, replace your old inefficient model with a new water-efficiency v...	69	7	10.14%	6	1	0	2	32
July 28, 2023 4:31 PM PDT	 Image	 National Water Park Day Celebrate National Waterparks Day in Desert Hot Springs! 🌈 When swimming at the John H. Furbee Aquatics Center, remember to bring along a refillable bottle with tap water. Even though you are s...	176	6	3.41%	7	0	0	1	0
July 26, 2023 12:26 PM PDT	 Image	 Worker Wed - Cones Workers ahead! 🧑‍🔧 Please remember to give our crews some space as they make repairs and maintain our systems. And feel free to thank them for working around the clock to ensure water is always av...	161	12	7.45%	5	0	0	9	0

Date	Format	Post	Reach	Engaged Users	Engagement Rate	Reactions	Comments	Shares	Clicks	Item 18.
July 23, 2023 12:24 PM PDT	 Image	 <p>Link to Customer Portal #DYK, you can get online alerts about your water usage, including possible leaks? 💧 Our new web portal offers insights on water use and customized conservation suggestions. If you haven't already si...</p>	87	4	4.6%	5	0	0	0	0
July 21, 2023 12:20 PM PDT	 Image	 <p>National Hot Dog Month Did you know that July is National Hot Dog month? And what goes better with a dog than a cool glass of award-winning MSWD water!? 🌭 + 🥤 = 💙 #hotdogmonth #awardwinningwater</p>	139	8	5.76%	7	0	1	9	0
July 18, 2023 5:55 PM PDT	 Image	 <p>News Release A Wallum News Release: MSWD Honors Outgoing General Manager Arden Wallum - AGM Brian Macy to serve as Interim General Manager During its regularly scheduled July meeting, local elected officials and the ...</p>	101	17	16.83%	7	1	0	17	0
July 14, 2023 12:18 PM PDT	 Image	 <p>July Community Calendar Drawing Fix Leaks promptly to save water! 💧 Just ask Arley G. from Bubbling Wells Elementary School, whose artwork is showcased in the MSWD 2023 Conservation and Groundwater Protection Calendar. #MSWD #20...</p>	77	5	6.49%	3	0	0	4	0

Date	Format	Post	Reach	Engaged Users	Engagement Rate	Reactions	Comments	Shares	Clicks	Item 18.
July 12, 2023 12:15 PM PDT	 Image	 <p>Worker Wed - Field Crews Thank you to our field crews! 🙌🙌 The MSWD team works to keep our water and wastewater systems operating by maintaining pipes and quickly making repairs. #ProvideProtectPreserve #WorkerWednesday</p>	143	15	10.49%	8	2	0	18	0
July 11, 2023 10:04 AM PDT	 Image	 <p>Blood Drive Give the gift of life! 🩸 Stop by our offices at 66575 2nd Street Tomorrow Wednesday, July 12, from 7 a.m. to 1 p.m. to donate blood. This Blood Drive is extra special, as all blood donated will be p...</p>	53	4	7.55%	3	0	0	1	0
July 10, 2023 12:10 PM PDT	 Image	 <p>Evap Cooler Info 😓 Chill out and save water! 💧 Evaporative coolers, operating properly, can use between 3 and 15 gallons of water per hour! Working improperly, they can waste hundreds of gallons. To reduce your per...</p>	199	18	9.05%	8	2	1	17	0
July 07, 2023 12:06 PM PDT	 Image	 <p>Landscape Workshop Join MSWD for a Water Efficiency Workshop with UCCE Master Gardener Burt Boss, who will share his experiences and techniques for growing healthy citrus trees using water-efficient irrigation and la...</p>	211	9	4.27%	8	0	1	4	0


Date	Format	Post	Reach	Engaged Users	Engagement Rate	Reactions	Comments	Shares	Clicks	Item 18.
July 05, 2023 12:07 PM PDT	 Image	 Worker Wed - Wipes #ICYMI, please don't flush those so-called "flushable wipes" and disinfecting wipes! Unfortunately, they clog up the pipes and can cause major issues for our wastewater system. Here's an example of...	94	10	10.64%	7	0	0	4	0
July 04, 2023 9:02 AM PDT	 Image	 4th of July Happy 4th of July from MSWD! Our offices are closed today in observance of our nation's independence day; however, we are still here for you 24/7/365 in case of an emergency. 🇺🇸 #4thofJuly #Independ...	131	19	14.5%	15	2	1	23	0
July 01, 2023 11:47 AM PDT	 Video	 LIWAP Event 👤 Did you miss our recent Utility Assistance Clinics? If so, don't despair. Contact Riverside CAP directly at 951-955-4900 to make an appointment at the DHS location or visit https://loom.ly/UDaz...	122	3	2.46%	3	0	1	0	19
Total			1,839	141		96	8	5	109	66
Average			122.6	9.4	7.67%	6.4	0.5	0.3	7.3	4.4

Twitter Account Overview (July 1 - 31, 2023)


Item 18.

Tweets Published	Total Likes	Total Retweets	Total Followers	Following
4	4	0	95	99
-11 -73.3%				


3 Most Retweeted Posts

- 

4th of July
Happy 4th of July from MSWD! Our offices are closed today in observance of our nation's independence day; however, h...

0
- 


Worker Wed - Field Crews
Thank you to our field crews! 🙌🙌 The MSWD team works to keep our water and wastewater systems operating by maintai...

0
- ...
- 


Worker Wed - Cones
Workers ahead! 🚧 Please remember to give our crews some space as they make repairs and maintain our systems. And...

0


3 Most Liked Posts

- 

4th of July
Happy 4th of July from MSWD! Our offices are closed today in observance of our nation's independence day; however, h...

1
- 

Worker Wed - Field Crews
Thank you to our field crews! 🙌🙌 The MSWD team works to keep our water and wastewater systems operating by maintai...

1
- ...
- 

Worker Wed - Cones
Workers ahead! 🚧 Please remember to give our crews some space as they make repairs and maintain our systems. And...

1

3 Least Retweeted Posts



National Water Park Day
Celebrate National Waterparks Day in Desert Hot Springs! 🏊
When swimming at the John H. Furbee Aquatics Center, ...

0



Worker Wed - Cones
Workers ahead! 🚧 Please remember to give our crews some
space as they make repairs and maintain our systems. And ...

0



Worker Wed - Field Crews
Thank you to our field crews! 🙌🙌 The MSWD team works to
keep our water and wastewater systems operating by maintai...

0

...

3 Least Liked Posts

Item 18.



National Water Park Day
Celebrate National Waterparks Day in Desert Hot Springs! 🏊
When swimming at the John H. Furbee Aquatics Center, ...

1



Worker Wed - Cones
Workers ahead! 🚧 Please remember to give our crews some
space as they make repairs and maintain our systems. And ...

1











Worker Wed - Field Crews
Thank you to our field crews! 🙌🙌 The MSWD team works to
keep our water and wastewater systems operating by maintai...

1

...


Twitter Post Metrics (July 1 - 31, 2023)

Item 18.


Date	Format	Post	Retweets	Likes
July 28, 2023 4:31 PM PDT	 Link	 <p>National Water Park Day Celebrate National Waterparks Day in Desert Hot Springs! 🏊 When swimming at the John H. Furbee Aquatics Center,...</p> <p>https://t.co/r2M6GJKm3q</p>	0	1
July 26, 2023 12:26 PM PDT	 Link	 <p>Worker Wed - Cones Workers ahead! 🧑‍🎨 Please remember to give our crews some space as they make repairs and maintain our systems. And...</p> <p>https://t.co/a4ktOGFMAI</p>	0	1
July 12, 2023 12:15 PM PDT	 Link	 <p>Worker Wed - Field Crews Thank you to our field crews! 🧑‍🎨 🧑‍🎨 The MSWD team works to keep our water and wastewater systems operating by maintai...</p> <p>https://t.co/dP02YGmBhK</p>	0	1
July 04, 2023 9:03 AM PDT	 Link	 <p>4th of July Happy 4th of July from MSWD! Our offices are closed today in observance of our nation's independence day; however,...</p> <p>https://t.co/ryYzdXTfF</p>	0	1
Total			0	4
Average			0.0	1.0

Posts Published	Total Followers	New Followers	Impressions	Reach	Profile Views
15	279	5	20,521	13,539	38
-2 -11.8%					


3 Most Liked Posts

- 

Worker Wed - Wipes
#ICYMI, please don't flush those so-called "flushable wipes" and disinfecting wipes! Unfortunately, they clog up the ...

11
- 


Worker Wed - Cones
Workers ahead! 🚧 Please remember to give our crews some space as they make repairs and maintain our systems. And f...

11
- 


Worker Wed - Field Crews
Thank you to our field crews! 🙌🙌 The MSWD team works to keep our water and wastewater systems operating by maintaini...

9


3 Most Commented Posts

- 

News Release A Wallum
News Release 7/18/2023: MSWD Honors Outgoing General Manager Arden Wallum - AGM Brian Macy to serve as Interim Genera...

1
- 

National Hot Dog Month
Did you know that July is National Hot Dog month? And what goes better with a dog than a cool glass of award-winning...

1
- 

LIWAP Event
Did you miss our recent Utility Assistance Clinics? If so, don't despair. Contact Riverside CAP directly at 951-9...

0

3 Least Liked Posts



Give the gift of life! 🩸 Stop by our offices at 66575 2nd Street Tomorrow, Wednesday, July 12, from 7 a.m. to 1 p.m. t...

3



4th of July
Happy 4th of July from MSWD! Our offices are closed today in observance of our nation's independence day; however, we...

4



National Water Park Day
Celebrate National Waterparks Day in Desert Hot Springs! 🏊
When swimming at the John H. Furbee Aquatics Center, r...

5

3 Least Commented Posts

Item 18.



RWRF Update
🚧 Construction Update 🧑‍🔧 #CAwater agencies have been investing in the infrastructure we need to #QuenchCA for future ...

0



Check for toilet leaks
While you are tackling those indoor "Honey Dos" this summer, don't forget to check your toilet for leaks! 🚽💧 And for ...

0



National Water Park Day
Celebrate National Waterparks Day in Desert Hot Springs! 🏊
When swimming at the John H. Furbee Aquatics Center, r...

0

Instagram Story Metrics (July 1 - 31, 2023)







Item 18.







Date	Story	Exits	Impressions	Reach	Replies	Taps Forward	Taps Back
------	-------	-------	-------------	-------	---------	--------------	-----------







No stories found within the selected date range.







Instagram Post Metrics (July 1 - 31, 2023)







Item 18.

Date	Format	Post	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Video Views
July 31, 2023 10:01 PM PDT	 Video	 <p>RWRP Update 🚧 Construction Update 🧑‍🔧 #CAwater agencies have been investing in the infrastructure we need to #QuenchCA for future generations. MSWD's new Nancy Wright Regional Water Reclamation is just one proj...</p>	7	0		87	7	8.05%	0	
July 31, 2023 12:29 PM PDT	 Video	 <p>Check for toilet leaks While you are tackling those indoor "Honey Dos" this summer, don't forget to check your toilet for leaks! 🚽💧 And for an added bonus, replace your old inefficient model with a new water-efficiency v...</p>	8	0		53	8	15.09%	0	
July 28, 2023 4:31 PM PDT	 Image	 <p>National Water Park Day Celebrate National Waterparks Day in Desert Hot Springs! 🏊‍♀️ When swimming at the John H. Furbee Aquatics Center, remember to bring along a refillable bottle with tap water. Even though you are s...</p>	5	0	43	37	5	13.51%	0	

Date	Format	Post	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Item 18.
July 26, 2023 12:26 PM PDT	 Image	 <p>Worker Wed - Cones Workers ahead! 🚧 Please remember to give our crews some space as they make repairs and maintain our systems. And feel free to thank them for working around the clock to ensure water is always av...</p>	11	0	51	47	11	23.4%	0	
July 23, 2023 12:24 PM PDT	 Image	 <p>Link to Customer Portal #DYK, you can get online alerts about your water usage, including possible leaks? 💧 Our new web portal offers insights on water use and customized conservation suggestions. If you haven't already si...</p>	5	0	37	34	5	14.71%	0	
July 21, 2023 12:20 PM PDT	 Image	 <p>National Hot Dog Month Did you know that July is National Hot Dog month? And what goes better with a dog than a cool glass of award-winning MSWD water!? 🌭 + 🍺 = ❤️ #hotdogmonth #awardwinningwater</p>	6	1	42	35	7	20.0%	0	

Date	Format	Post	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Item 18.
July 18, 2023 5:55 PM PDT	 Image	 <p>News Release A Wallum News Release 7/18/2023: MSWD Honors Outgoing General Manager Arden Wallum - AGM Brian Macy to serve as Interim General Manager During its regularly scheduled July meeting, local elected officials...</p>	8	1	50	43	9	20.93%	0	
July 14, 2023 12:18 PM PDT	 Image	 <p>July Community Calendar Drawing Fix Leaks promptly to save water! 💧 Just ask Arley G. from Bubbling Wells Elementary School, whose artwork is showcased in the MSWD 2023 Conservation and Groundwater Protection Calendar. #MSWD #20...</p>	6	0	32	27	6	22.22%	0	
July 12, 2023 12:15 PM PDT	 Image	 <p>Worker Wed - Field Crews Thank you to our field crews! 🙌🙌 The MSWD team works to keep our water and wastewater systems operating by maintaining pipes and quickly making repairs. #ProvideProtectPreserve #WorkerWednesday</p>	9	0	49	41	9	21.95%	0	

Date	Format	Post	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Item 18.
July 11, 2023 9:11 AM PDT	 Image	 <p>Give the gift of life! 🩸 Stop by our offices at 66575 2nd Street Tomorrow, Wednesday, July 12, from 7 a.m. to 1 p.m. to donate blood. This Blood Drive is extra special, as all blood donated will be ...</p>	3	0	29	21	3	14.29%	0	
July 10, 2023 12:10 PM PDT	 Image	 <p>Evap Cooler Info 🥰 Chill out and save water! 💧 Evaporative coolers, operating properly, can use between 3 and 15 gallons of water per hour! Working improperly, they can waste hundreds of gallons. To reduce your per...</p>	7	0	35	31	7	22.58%	0	
July 07, 2023 12:09 PM PDT	 Image	 <p>Landscape Workshop Join MSWD for a Water Efficiency Workshop with UCCE Master Gardener Burt Boss, who will share his experiences and techniques for growing healthy citrus trees using water-efficient irrigation and la...</p>	7	0	41	36	7	19.44%	0	


Date	Format	Post	Likes	Comments	Impressions	Reach	Engagements	Engagement Rate	Saves	Item 18.
July 05, 2023 12:09 PM PDT	 Image	 Worker Wed - Wipes #ICYMI, please don't flush those so-called "flushable wipes" and disinfecting wipes! Unfortunately, they clog up the pipes and can cause major issues for our wastewater system. Here's an example of...	11	0	70	60	11	18.33%	0	
July 04, 2023 9:08 AM PDT	 Image	 4th of July Happy 4th of July from MSWD! Our offices are closed today in observance of our nation's independence day; however, we are still here for you 24/7/365 in case of an emergency. 🇺🇸 #4thofJuly #Independ...	4	0	26	23	4	17.39%	0	
July 01, 2023 11:47 AM PDT	 Image	 LIWAP Event 👤 Did you miss our recent Utility Assistance Clinics? If so, don't despair. Contact Riverside CAP directly at 951-955-4900 to make an appointment at the DHS location or visit https://loom.ly/UDaz...	5	0	38	32	5	15.63%	0	
Total			102	2	543	607	104		0	
Average			6.8	0.1	41.8	40.5	6.9	17.13%	0.0	

LinkedIn Account Overview (July 1 - 31, 2023)


Item 18.

<p>Posts Published</p> <p>6</p> <p>+1 20.0%</p>	<p>Likes</p> <p>26</p> <p>+9 52.9%</p>	<p>Views</p> <p>88</p> <p>+70 388.9%</p>	<p>Followers</p> <p>249</p>
<p>Comments</p> <p>1</p>	<p>Impressions</p> <p>821</p> <p>+451 121.9%</p>	<p>Clicks</p> <p>16</p> <p>+5 45.5%</p>	<p>Engagement Rate</p> <p>8.7%</p>


3 Most Engaging Posts

- 

News Release: MSWD Honors Outgoing General Manager Arden Wallum - AGM Brian Macy to serve as Interim General Manager ...

9.84%
- 


Worker Wed - Field Crews
Thank you to our field crews! 🙌🙌 The MSWD team works to keep our water and wastewater systems operating by maintaini...

8.84%
- 


Worker Wed - Cones
Workers ahead! 🚧 Please remember to give our crews some space as they make repairs and maintain our systems. And f...

7.69%


3 Most Shared Posts

- 

Worker Wed - Field Crews
Thank you to our field crews! 🙌🙌 The MSWD team works to keep our water and wastewater systems operating by maintaini...

1
- 




July Community Calendar Drawing
Fix Leaks promptly to save water! 💧 Just ask Arley G. from Bubbling Wells Elementary School, whose artwork is showcas...

1
- 

News Release: MSWD Honors Outgoing General Manager Arden Wallum - AGM Brian Macy to serve as Interim General Manager ...




1

3 Least Engaging Posts

	<p>4th of July Happy 4th of July from MSWD! Our offices are closed today in observance of our nation's independence day; however, we...</p>	3.54%
	<p>July Community Calendar Drawing Fix Leaks promptly to save water! 💧 Just ask Arley G. from Bubbling Wells Elementary School, whose artwork is showcas...</p>	5.56%
	<p>RWRF Update 🚧 Construction Update 🧑‍🔧 #CAwater agencies have been investing in the infrastructure we need to #QuenchCA for future</p>	6.35%
...		







3 Least Shared Posts







Item 18.

	<p>RWRF Update 🚧 Construction Update 🧑‍🔧 #CAwater agencies have been investing in the infrastructure we need to #QuenchCA for future</p>	0
...		
	<p>4th of July Happy 4th of July from MSWD! Our offices are closed today in observance of our nation's independence day; however, we...</p>	0
	<p>Worker Wed - Cones Workers ahead! 🧑‍🔧 Please remember to give our crews some space as they make repairs and maintain our systems. And f...</p>	1

LinkedIn Post Metrics (July 1 - 31, 2023)

Item 18.

Date	Format	Post	Shares	Clicks	Engagement Rate	Reactions	Impressions	Comments
July 31, 2023 10:01 PM PDT	 Video	 RWR Update 🚧 Construction Update 🧑‍🔧 #CAwater agencies have been investing in the infrastructure we need to #QuenchCA for future generations. MSWD's new Nancy Wright Regional Water Reclamation is just one proj...	0	0	6.35%	4	63	0
July 26, 2023 12:26 PM PDT	 Image	 Worker Wed - Cones Workers ahead! 🧑‍🔧 Please remember to give our crews some space as they make repairs and maintain our systems. And feel free to thank them for working around the clock to ensure water is always av...	1	2	7.69%	4	91	0
July 21, 2023 7:40 AM PDT	 Image	 News Release: MSWD Honors Outgoing General Manager Arden Wallum - AGM Brian Macy to serve as Interim General Manager During its regularly scheduled July meeting, local elected officials and the Mi...	1	4	9.84%	7	122	0

Date	Format	Post	Shares	Clicks	Engagement Rate	Reactions	Impressions	Item 18.
July 14, 2023 12:18 PM PDT	 Image	 <p>July Community Calendar Drawing Fix Leaks promptly to save water! 💧 Just ask Arley G. from Bubbling Wells Elementary School, whose artwork is showcased in the MSWD 2023 Conservation and Groundwater Protection Calendar. #MSWD #20...</p>	1	2	5.56%	3	108	0
July 12, 2023 12:15 PM PDT	 Image	 <p>Worker Wed - Field Crews Thank you to our field crews! 🙌🙌 The MSWD team works to keep our water and wastewater systems operating by maintaining pipes and quickly making repairs. #ProvideProtectPreserve #WorkerWednesday</p>	1	8	8.84%	9	215	1
July 04, 2023 9:08 AM PDT	 Image	 <p>4th of July Happy 4th of July from MSWD! Our offices are closed today in observance of our nation's independence day; however, we are still here for our customers 24/7/365 in case of an emergency. 🎆 #4thofJuly...</p>	0	1	3.54%	3	113	0

Date	Format	Post	Shares	Clicks	Engagement Rate	Reactions	Impressions	Item 18.
Total			4	17		30	712	1
Average			0.7	2.8	6.97%	5.0	118.7	0.2