



Agenda

Mangum City Hospital Authority

August 27, 2024 at 5:00 PM

City Administration Building at 130 N Oklahoma Ave.

The Trustees of the Mangum City Hospital Authority will meet in regular session on August 27, 2024, at 5:00 PM, in the City Administration Building at 130 N. Oklahoma Ave, Mangum, OK for such business as shall come before said Trustees.

CALL TO ORDER

ROLL CALL AND DECLARATION OF A QUORUM

CONSENT AGENDA

The following items are considered to be routine and will be enacted by one motion. There will be no separate discussion of these items unless a Board member (or a community member through a Board member) so requests, in which case the item will be removed from the Consent Agenda and considered separately. If any item involves a potential conflict of interest, Board members should so note before adoption of the Consent Agenda.

- [1.](#) Approve July 23, 2024 regular meeting minutes as present.
- [2.](#) Approve July 2024 Medical Staff meeting minutes as presented.
- [3.](#) Approve July 2024 Clinic Report.
- [4.](#) Approve July 2024 CCO Report.
- [5.](#) Approve July 2024 CEO Report.
6. Approve the following forms, policies, appointments, and procedures previously approved on _____ through Corporate Management, on 08/15/2024 Quality Committee and on 08/22/2024 by Medical Staff.

Discussion and Possible Action to Approve the Policy and Procedure: MRMC-Hospital Financial Assistance Policy

Discussion and Possible Action to Approve the Policy and Procedure: MRMC-Patient Post-Fall Review

Discussion and Possible Action to Approve the Policy and Procedure: MRMC-HIPAA Security Risk Assessment 2024

Discussion and Possible Action to Approve the Policy and Procedure: MRMC-LSP-002-Security Management Plan Policy

Discussion and Possible Action to Approve the Policy and Procedure: MRMC-LSP-003-Fire Management Plan Policy

Discussion related to HIM Delinquencies-none to report.

FURTHER DISCUSSION

REMARKS

Remarks or inquiries by the audience not pertaining to any item on the agenda.

REPORTS

- [7.](#) Financial Report for July 2024.

OTHER ITEMS

- 8. Discussion and Possible Action to Approve using the Medicare receivable to pay \$743,598.35 towards the ERS loan currently outstanding. The Medicare receivable paid off one of the ERS loans. However, it was paid to the facility instead of applying it to the second ERS loan. The only way to correct the error is to authorize applying the payment to the other ERS loan by issuing a check.
- [9.](#) Discussion and Possible Action to Approve the ACH application between Mangum Regional Medical Center and Amerisource Bergen for payment of pharmacy orders.
- [10.](#) Discussion and Possible Action to Approve the AT&T Business Telecommunications Services Renewal for the Hospital Internet Services.
- [11.](#) Discussion and Possible Action to Approve the ODOT's Title VI plan and other 5310 Grant Items associated with the transport van that was previously approved at June 2024 meeting.
- [12.](#) Discussion and Possible Action to Approve the First Digital Service Order Agreement for clinic fax line service.

EXECUTIVE SESSION

- 13. Discuss and possible action to enter into executive session for the review and approval of **medical staff privileges/credentials/contracts** for the following providers pursuant to 25 O.S. § 307(B)(1):

Credentialing

OPEN SESSION

- 14. Discussion and possible action regarding executive session.

STAFF AND BOARD REMARKS

Remarks or inquiries by the governing body members, City Manager, City Attorney or City Employees

NEW BUSINESS

Discussion and possible action on any new business which has arisen since the posting of the Agenda that could not have been reasonably foreseen prior to the time of the posting (25 O.S. 311-10)

ADJOURN

Motion to Adjourn

Duly filed and posted at **4:00 p.m. on the 23th day of August 2024**, by the Secretary of the Mangum City Hospital Authority.

Codi Gutierrez, Secretary



Minutes

Mangum City Hospital Authority Session

July 23, 2024 at 5:00 PM

City Administration Building at 130 N Oklahoma Ave.

The Trustees of the Mangum City Hospital Authority will meet in regular session on July 23, 2024, at 5:00 PM, in the City Administration Building at 130 N. Oklahoma Ave, Mangum, OK for such business as shall come before said Trustees.

CALL TO ORDER

Call to order at 5:05pm.

ROLL CALL AND DECLARATION OF A QUORUM

PRESENT

Trustee Cheryl Lively
Trustee Michelle Ford
Trustee Lisa Hopper

ABSENT

Trustee Carson Vanzant
Trustee Ronnie Webb

ALSO PRESENT

Attorney Corry Kendall

CONSENT AGENDA

The following items are considered to be routine and will be enacted by one motion. There will be no separate discussion of these items unless a Board member (or a community member through a Board member) so requests, in which case the item will be removed from the Consent Agenda and considered separately. If any item involves a potential conflict of interest, Board members should so note before adoption of the Consent Agenda.

1. Approve June 25, 2024 regular meeting minutes as present.
2. Approve June 2024 Medical Staff meeting minutes as presented.
3. Approve May 2024 Quality Report.
4. Approve June 2024 Quality Report.
5. Approve June 2024 Clinic Report.
6. Approve June 2024 CCO Report.

7. Approve June 2024 CEO Report.
8. Approve the following forms, policies, appointments, and procedures previously approved _____ through Corporate Management, on July 11, 2024 Quality Committee and on July 18, 2024 Medical Staff.

Discussion and Possible Action to Approve the Policy and Procedure:MRMC-Infection Prevention Manual.

Discussion and Possible Action to Approve the Policy and Procedure: Clinical Consultant Moderate Complexity Job Description.

Discussion and Possible Action to Approve the Policy and Procedure: CA-600 Coagulation Instrument-Historical Standard Deviation.

Discussion and Possible Action to Approve the Policy and Procedure: Technical Consultant Moderate Complexity Job Description.

Discussion related to HIM Delinquencies-none to report

Motion to approve Consent Agenda 1, 2, and 5-8.

Motion made by Trustee Ford, Seconded by Trustee Lively.
Voting Yea: Trustee Lively, Trustee Ford, Trustee Hopper

FURTHER DISCUSSION

Item #3: Trustee Lively concerned about customer service and wait times in the ER. She discussed that she has heard complaints among the community about these issues. She has asked that the Hospital look into this.

Item #4: Trustee Ford asked what amount was expected from MCR Managed Care. Dennis Boyd stated that they expect around \$824,000 by the end of July.

Motion to approve items 3 and 4.

Motion made by Trustee Ford, Seconded by Trustee Lively.
Voting Yea: Trustee Lively, Trustee Ford, Trustee Hopper

REMARKS

Remarks or inquiries by the audience not pertaining to any item on the agenda.

None.

REPORTS

9. Financial Report for June 2024

Dennis Boyd presented the financial report for June.

Statistics

The average daily census (ADC) for June 2024 was 12.07-(YTD 11.57 PY fiscal year end of 11.47)

Year-to-Date Acute payer mix was approximately 77% MCR/MCR Managed Care combined & lower than the prior fiscal year end of 79%.

Year-to-Date Swing Bed payer mix was 89% MCR & 11% MCR Managed Care. For the prior year end those percentages were 90% & 10%, respectively.

Balance Sheet Highlights

The cash balance as of June 30, 2024, inclusive of both operating & reserves, was \$967K. This a decrease of \$263K from May 31, 2024, balance was primarily due to an increase in disbursements.

Days cash on hand, inclusive of reserves, was 20.1 based on June expenses.

Net AR increased by \$157K from May.

Payments of approximately \$1.217M were made on AP (prior 3-month avg was \$1.2M).

Cash receipts were \$322K less than in the previous month (\$951K vs \$1.3M).

The Medicare principal balance decreased by \$50K due to ERS loan payments.

Income Statement Highlights

Net patient revenue for June 2024 was \$1.356M, which is approximately an increase of \$94K over the prior month.

Operating expenses, exclusive of interest & depreciation, were \$1.39M.

340B revenue was \$8K in June, a decrease of \$1.5K from the prior month. YTD revenue was \$95K. Net profit from this service line YTD is \$23K.

Clinic (RHC) Income Statement Highlights-actual & projected (includes swing bed rounding):

Current month average visits per day=	6,595
Projected operating revenues (YTD)=	\$362K
Projected Operating expenses (YTD)=	\$751K
Projected Operating loss (YTD)=	-\$389K

OTHER ITEMS

- 10. Discussion and Possible Action to Approve Quote between KHIM 97.7 and Mangum Regional Medical Center for Standard Package services.

Martinez stated that this is for KHIM 97.7 to run an Ad for the Hospital on the radio and also during live games. This will help to support the community and also promote the Hospital and Clinic. This will cost \$110 per month and will run August to July and will come out of the advertising budget.

Motion to approve.

Motion made by Trustee Hopper, Seconded by Trustee Ford.
Voting Yea: Trustee Lively, Trustee Ford

11. Discussion and Possible Action to Approve GPO Conversion Forms with Amgen, Genetech USA, GSK GlaxoSmithKline, Merck, Sanofi Pasteur, Sanofi Aventis for AmeriSource Bergen transition.

Martinez stated this is for the new pharmacy vendor and at no cost to the hospital.

Motion to approve.

Motion made by Trustee Hopper, Seconded by Trustee Lively.
Voting Yea: Trustee Lively, Trustee Ford, Trustee Hopper

12. Discussion and Possible Action to Approve Interface Agreement for Electronic Medical Record Interface with Clinical Pathology Laboratories and Mangum Regional Medical Center for interface services.

Martinez states that the cost is waved for the CPL to CPSI.

Motion to approve.

Motion made by Trustee Hopper, Seconded by Trustee Ford.
Voting Yea: Trustee Lively, Trustee Ford, Trustee Hopper

13. Discussion and Possible Action to Approve Proposal between Boston Scientific for Holter Monitor services.

Martinez explains this is for the Halter Monitor application. There is currently no Halter Monitor available. This would give the Hospital the capability to provide one to a patient that comes in with chest pain. The patient would wear it for the specified amount of days and then the patient would ship the Halter Monitor to Boston Scientific. Boston Scientific would then send the information to a Cardiologist. This would be at no cost to the Hospital, only to the patient.

Motion to approve.

Motion made by Trustee Hopper, Seconded by Trustee Lively.
Voting Yea: Trustee Lively, Trustee Ford, Trustee Hopper

14. Discussion and Possible Action to Approve Certificate of Ownership & Transfer of Title between Seimens Healthcare Diagnostics and Mangum Regional Medical Center for Dimension EXL 200 analyzer trade in.

Martinez explained that the Hospital currently owns the Van and that there is no resell value remaining on it. This will allow Seimens to pick up the van and use as trade. The title will also have to be signed over to them.

Motion to approve.

Motion made by Trustee Hopper, Seconded by Trustee Ford.
Voting Yea: Trustee Lively, Trustee Ford, Trustee Hopper

15. Discussion and Possible Action to Approve Public Adjuster Contract between Insurance Adjusters Group, LLC and Mangum Regional Medical Center to advise and assist in the adjustment of the insurance claim services.

Martinez explains that the roof is in bad shape and needs to be replaced. This adjuster would come out to look at the roof and bring in multiple people to run tests on the current roof. The cost for this will be \$5,000-\$6,000. The adjuster will also contact the insurance and try to get them to pay. The adjuster will make all the calls so that part will be off the hospital. There is no guarantee that he will be able to get them pay anything. The Hospital has always paid to replace the roof out of pocket, the insurance has never paid. The testing and in the roof will be covered in the fees. The amount to replace the roof is estimated at \$260,000.

Motion to approve.

Motion made by Trustee Ford, Seconded by Trustee Lively.
Voting Yea: Trustee Lively, Trustee Ford, Trustee Hopper

EXECUTIVE SESSION

16. Discuss and possible action to enter into executive session for the review and approval of **medical staff privileges/credentials/contracts** for the following providers pursuant to 25 O.S. § 307(B)(1):

Credentialing

None.

OPEN SESSION

17. Discuss and possible action regarding executive session, in needed.

None.

STAFF AND BOARD REMARKS

Remarks or inquiries by the governing body members, City Manager, City Attorney or City Employees

Martinez introduced Mr. Ogembo, NP to the board. Ogembo introduced himself and told the board he he ended up in Mangum. The board welcomed him.

Martinez advised that there will be a post in the newspaper soon about Dr. Sanda joining the clinic.

NEW BUSINESS

Discussion and possible action on any new business which has arisen since the posting of the Agenda that could not have been reasonably foreseen prior to the time of the posting (25 O.S. 311-10)

None.

ADJOURN

Motion to Adjourn

Motion to adjourn at 5:35pm.

Carson Vanzant, Chairman

Codi Gutierrez, City Clerk

Mangum Regional Medical Center
Medical Staff Meeting
Thursday
July 18, 2024

MEMBERS PRESENT:

John Chiaffitelli, DO, Medical Director
Laura Gilmore, MD
Absent:
Guest:

ALLIED HEALTH PROVIDER PRESENT:

Mary Barnes, APRN-CNP

NON-MEMBERS PRESENT:

Chelsea Church, PharmD
Nick Walker, RN, CCO
Denise Jackson, RN, Quality
Chasity Howell, RN – Utilization Review
Lynda James, LPN, Pharmacy Tech

1. Call to order
 - a. The meeting was called to order at 12:54 pm by Dr. John Chiaffitelli, Medical Director.
2. Acceptance of minutes
 - a. The minutes of the June 20, 2024, Medical Staff Meeting were reviewed.
i.Action: Dr. Chiaffitelli, Medical Director, made a motion to approve the minutes.
3. Unfinished Business
 - a. None
4. Report from the Chief Executive Officer
 - a. Cohesive has signed a new MD to work in Carnegie and Mangum clinic it appears he will be starting in the Mangum clinic location in September.

- Operations Overview
 - We are getting closer to being ready to open the Strong Minds program.
 - We are applying for the grant that was approved last month by the board. You will see an ad in the paper with a notice of an opportunity for a public hearing regarding this grant.
 - Patient rounds continue to provide positive feedback from our patients.
 - Looking at clinic collections for June we collected a total of \$1,834.61 at time of service.
 - The hospital collected \$14,977.55 in copays and collections for the month of June.
 - Conversations are ongoing over roof repairs.
 - We continue to plan events for staff at the hospital and clinic staff.
- Written report remains in the minutes.

5. Committee / Departmental Reports

a. Medical Records

1. Correcting several charts that had the wrong “attending provider” listed on the charts.
2. Reviewing a Swing bed chart with a potential problem to ensure it is corrected.

Written report remains in the minutes.

b. Nursing

Patient Care

- MRMC Education included:
 1. Nursing meeting held. Updates including documentations, processes and education.
 2. A new cleaning solution was identified and ordered that neutralizes *C. auris*. Recommendations from the State included this cleaning solution and care of infected patients.
- MRMC Emergency Department reports 0 patients Left Without Being Seen (LWBS).
- MRMC Laboratory reports 0 contaminated blood culture set(s).
- MRMC Infection Prevention reports 0 CAUTI.
- MRMC Infection Prevention report 0 CLABSI.
- MRMC Infection Prevention reports 2HAI, or 1 MDRO for the month of June.

Client Service

- Total Patient Days decreased with 363 patient days in June 2024 as compared to 342 patient days in May 2024. This represents an average daily census of 12.1. In addition, MRMC Emergency Department provided care to 142 patients in June 2024.
- MRMC Case Management reports 34 Total Admissions for the month of June 2024.
- June 2024 COVID-19 Stats at MRMC: Swabs (0 PCR & 15 Antigen) with 1 Positive.

Preserve Rural Jobs

- Nursing meeting held on June 26, 2024, with great turnout and input from staff.
- MRMC has LPN position and one CNA position open at this time.
- Patients continue to voice their praise and appreciation for the care received at MRMC. We continue to strive for excellence and improving patient/community relations.

Written report remains in minutes.

c. Infection Control

- Old Business
 - a None
- New Business
 - a. N/A
- Data:
 - a, N/A
- Policy & Procedures Review:
 - a. Corporate Policy & Review Committee is currently looking at all policies associated with Influenza Vaccines.
- Education/In Services
 - a. Monthly EPIC meeting for IP education.
 - b. Weekly Call with Corp. IP.
 - c. Weekly Lunch and Learns.
 - d. Staff education
- Updates: No updates at this time.
- Annual Items:
 - a. Completed March 2023
 - b. ICRA approved by Board March, 2024.

May and June Meeting Minutes will be reported next month.

d. Environment of Care and Safety Report

- i. Evaluation and Approval of Annual Plans –
 - i.i. Old Business - -
 - a. Chrome pipe needs cleaned and escutcheons replaced on hopper in ER- could not replace escutcheons due to corroded piping in

- wall – capped off leaking pipe under the floor to stop leak – hopper will be covered – remodel postponed.
- b. ER Provider office flooring needing replaced. Tile is onsite.- remodel is postponed.
 - c. Damaged ceiling tile in patient area due to electrical upgrade-will need more tile to complete. - - No tile in stock at Lowes. Tile picked up 5/08/2024 - - Complete 5-21-2024.
 - d. Replace ceiling tile that do not fit properly – will need more tile to complete. No tile in stock at Lowes. – Tile picked up 5/08/2024 – Complete 5-21-2024.
 - e. EOC, EM and Life Safety Plans will be evaluated and approved in the July EOC meeting.
- i.i.i. New Business
 - a. None.
Written report remains in minutes.
- e. Laboratory
 - i. Tissue Report – None – June, 2024 – Approved
 - i.i. Transfusion Report – June, 2024 – Approved
Written report remains in minutes.
- f. Radiology
 - i. There was a total of – 160 X-Rays/CT/US
 - i.i. Nothing up for approval
 - i.i.i. Updates:
 - o No updates
Written report remains in minutes.
- g. Pharmacy
 - i. Verbal Report by PharmD.
 - i.i. COVID-19 Medications-Have 1 dose of Bebtelovimab, 30 doses of Remdesivir and 18 Paxlovid doses in-house.
 - i.i.i. P & T Committee Meeting – P&T Committee Meeting will be held on September 05, 2024.
 - iv. Sterile Cipro IV and Levaquin 750mh IV has been added to the shortage list.
 - v. Discussion on a plan for the providers to be reminded how and where to document in True Bridge
Written report remains in the minutes.
- h. Physical Therapy
 - i. No report.
- i. Emergency Department
 - i. No report
- j. Quality Assessment Performance Improvement

Risk

- Risk Management
 - 0 Grievance – April
 - 0 Grievance – May
 - 4 - Fall with no injury – April
 - 2 - Fall with no injury – May
 - 1- Fall with minor injury – April
 - 0 – Fall with minor injury - May
 - 0 – Fall with major injury – April
 - 0 – Fall with major injury – May
 - Death – 1 – April
 - Death – 0 – May
 - AMA/LWBS – 3 – April
 - AMA/LWBS – 5 – May
- Quality
 - Quality Minutes from previous 2 months included as attachment.
- HIM – H&P –H&P completion – 100% - April – 92% - May
Progress Note completion – 95% - April – 100% – May
- Med event – 3 – April
- Med event – 2 – May
- Afterhours access was – 100% to date – May
- Compliance
Quality Minutes for April, 2024 and May, 2024 remain in the Minutes.

k. Utilization Review

- i. Total Patient days for May: 342
 - i.i. Total Medicare days for May: 311
 - i.i.i. Total Medicaid days for May: 2
 - iv. Total Swing Bed days for May: 293
 - v. Total Medicare SB days for May: 282
- Report will be given next month.

Motion made by Dr. John Chiaffitelli, Medical Director to approve Committee Reports for June, 2024.

6. New Business

- a. Review & Consideration of Approval of Policy & Procedures: MRMC – Infection Control Policy & Procedure Manual – Table of Contents attached
i.Motion: made by John Chiaffitelli, DO, Medical Director, to approve MRMC – Infection Control Policy & Procedure Manual – Table of Contents attached
- b.Review & Consideration of Approval of Policy & Procedure: MRMC – Laboratory Policy &

Procedure – Clinical Consultant Moderate Complexity Job Description

i.Motion: made by John Chiaffitelli, DO, Medical Director, to approve MRMC – Laboratory Policy & Procedure – Clinical Consultant Moderate Complexity Job Description

c.Review & Consideration of Approval of Policy & Procedure: MRMC – Laboratory Policy & Procedure – CA-600 Coagulation Instrument – Historical Standard Deviation – Policy 50-704

i.Motion: made by John Chiaffitelli, DO, Medical Director, to approve MRMC – Laboratory Policy & Procedure – CA-600 Coagulation Instrument – Historical Standard Deviation – Policy 50-704.

d.Review & Consideration of Approval of Policy & Procedure: MRMC – Laboratory Policy & Procedure – Technical Consultant Moderate Complexity Job Description

i.Motion: made by John Chiaffitelli, DO, Medical Director, to approve MRMC - Laboratory Policy & Procedure – Technical Consultant Moderate Complexity Job Description.

e.Discussion and Possible Action to remove KOH Wet Preps as a service Provided at the Mangum Regional Medical Center Lab

i.Motion: made by John Chiaffitelli, DO, Medical Director, to Table the discussion and possible action to remove KOH Wet Preps as a service Provided at the Mangum Regional Medical Center Lab.

f.Discussion and Possible Action to remove Gastrocult as a service provided at the Mangum Regional Medical Center Lab

i.Motion: made by John Chiaffitelli, DO, Medical Director, to Table Discussion and Possible Action to remove Gastrocult as a service provided at the Mangum Regional Medical Center Lab.

7. Adjourn

a. Dr Chiaffitelli made a motion to adjourn the meeting at 1:07 pm.

Medical Director/Chief of Staff

Date



Clinic Operations Report

Mangum Family Clinic

July 2024

Monthly Stats	July 2023	July 2024
Total Visits	148	140
Provider Prod	112	152
RHC Visits	138	135
Nurse Visits	2	0
Televisit	0	0
Swingbed	0	5

Provider Numbers	RHC	TH	SB
Ogembo	135		
Chiaffitelli			3
Davenport			1
Barnes			1

Payor Mix	
Medicare	48
Medicaid	43
Self	5
Private	42

Visits per Geography	
Mangum	106
Granite	16
Altus	4

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Visits	177	178	150	140	124	141	140						

Clinic Operations:

- Nelson Ogembo continues to get more comfortable in his setting.
- Dr. Sanda is set to start soon. Credentialing continues. He is onboarding at Pawhuska and should be ready to see limited patients on his first day.

Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	0	0	12 audited
Patient Satisfaction	8	5	8-excellent
New Patients	17	10	Excellent
No Show	10.5%	<12%	19 no shows for the month
Expired Medications	0	0	None noted.

Outreach:

- School physicals have wound down but are continuing if needed in the office.
- Provider advertising to start soon.

Summary :

The Clinic continues to post solid numbers. Volume is expected to increase with the addition of an MD and with both providers getting comfortable in their new surroundings. The clinic will assess their options and decide the best cost effective options for marketing of the new providers. Great things are on the horizon for the Mangum community.

“You love, you serve, and you show people you care. It’s the simplest, most powerful, greatest, success model of all time.” Joe Gordon.



Chief Clinical Officer Report July 2024

Patient Care

- MRMC Education included:
 1. Nursing documentation/updates are communicated to nursing staff weekly.
 2. With an uptick in Covid cases, nursing staff reminded to be cautious with any patient presenting with symptoms.
- MRMC Emergency Department reports 0 patients Left Without Being Seen (LWBS).
- MRMC Laboratory reports 0 contaminated blood culture set(s).
- MRMC Infection Prevention reports 0 CAUTI.
- MRMC Infection Prevention report 0 CLABSI.
- MRMC Infection Prevention reports 1 HAI and 1 MDRO for the month of July.

Client Service

- Total Patient Days decreased with 327 patient days in July 2024 as compared to 363 patient days in June 2024. This represents an average daily census of 10.5. In addition, MRMC Emergency Department provided care to 132 patients in July 2024.
- MRMC Case Management reports 27 Total Admissions for the month of July 2024.
- July 2024 COVID-19 statistics at MRMC: Swabs (0 PCR & 24 Antigen) with 3 Positive.

Mangum Regional Medical Center												
Monthly Census Comparison												
	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Inpatient	30	36	25	20	30	34	27					
Swing Bed	10	18	10	10	12	19	14					
Observation	3	1	2	2	2	0	3					
Emergency Room	175	182	131	125	144	142	132					
Lab Completed	2377	2439	2004	1832	1961	1982	1987					
Rad Completed	128	199	151	182	165	160	143					
Ventilator Days	0	0	0	0	0	0	0					

Preserve Rural Jobs and Culture Development

- Planning for nursing skills fair has begun, scheduled for early October 2024.
- MRMC has LPN positions, and one CNA position open currently, interviews are scheduled.
- Patients continue to voice their praise and appreciation for the care received at MRMC. We continue to strive for excellence and improving patient/community relations.



Chief Executive Officer Report July 2024

Operations Overview

- Sports physicals continue to take place at our clinic.
- We have applied for the grant to purchase the van for Strong Minds and other transportation needs. We are just waiting to hear back if we are going to receive the grant.
- Patient rounds continue to provide positive feedback from our patients.
- Looking at clinic collections for July we collected a total of \$2,032.18 at time of service.
- The hospital collected \$9,380.25 in copays and collections for the month of July.
- The public adjuster has started his work, the meteorologist report is back, and it appears that we have a good date of loss. We continue to move forward with the roof project.
- We are looking forward to supporting the community and schools this school year.

Mangum Board Meeting Financial Reports

July 31, 2024

REPORT TITLE	
1	Financial Summary (Overview)
2	Cash Receipts - Cash Disbursements - NET
3	Financial Update (page 1)
4	Financial Update (page 2)
5	Stats
6	Balance Sheet Trend
7	Cash Collections Trend
8	Medicare Payables (Receivables)
9	Current Month Income Statement
10	Income Statement Trend
11	RHC YTD Income Statement
12	AP Aging Summary

Mangum Regional Medical Center
Financial Summary
July 31, 2024

	Prior Month	Current Month	Jul-24 Year-to-Date	Mthly Avg Year-to-Date
ADC (Average Daily Census)	12.07	10.48	11.41	11.41
Payer Mix % (Acute):				
MCR	74.42%	70.27%	57.43%	
MCR Mgd Care	6.98%	13.51%	20.57%	
All Others	18.60%	16.22%	22.00%	
Total	100.00%	100.00%	100.00%	
Payer Mix % (SWB):				
MCR	79.94%	81.60%	87.94%	
MCR Mgd Care	20.06%	18.40%	11.87%	
All Others	0.00%	0.00%	0.19%	
Total	100.00%	100.00%	100.00%	
Operating margin	(75,660)	(198,949)	(915,679)	(130,811)
<i>Operating Margin (Current Month vs Mthly Avg)</i>	55,151	(68,138)		
NPR (Net Patient Revenue)	1,356,114	1,527,520	9,196,600	1,313,800
<i>NPR (Current Month vs Mthly Avg)</i>	42,314	213,720		
Operating Expenses	1,441,338	1,743,168	10,236,868	1,462,410
<i>Oper Exp (CM vs Mthly Avg)</i>	(21,071)	280,758		
NPR % of Oper Exp	94.1%	87.6%	89.8%	
Patient Days	362	325	2,431	347
Oper Exp / PPD	\$ 3,982	\$ 5,364	\$ 4,211	
# of Months	1	1	7	
Cash Receipts (rnd)	950,928	1,344,607	8,346,393	1,192,342
<i>Cash Receipts (CM vs Mthly Avg)</i>	(241,414)	152,265		
Cash as a % of NPR (s/b 100% min)	70.1%	88.0%	90.8%	
Calendar Days	30	31	213	
Operating Exp / Day	\$ 48,045	\$ 56,231	\$ 48,060	
Cash - (unrestricted)	966,740	733,502	733,502	
Days Cash-On-Hand	20.1	13.0	15.3	
MCR Rec (Pay) - "as stated - but to be adjusted"	(1,332,483)	(963,186)		
AP & Accrued Liab	15,272,074	15,375,078		
Accounts Receivable (at net)	1,135,593	1,125,516		
Per AP aging schedule (incl. accruals)	Jun-24	Jul-24	Net Change	
Account Payable - Cohesive	13,341,633	12,820,637	(520,996)	
Account Payable - Other	1,037,717	1,661,717	624,000	
Total	14,379,350	14,482,354	103,004	
Cohesive Loan	5,086,748	5,055,732	(31,017)	

Mangum Regional Medical Center
 Cash Receipts - Cash Disbursements Summary
 7/31/24

	Current Month	COVID	Total Less COVID	Year-To-Date	COVID	Year-To-Date Less COVID
Cash Receipts	\$ 1,344,607	\$ -	\$ 1,344,607	\$ 8,346,393	\$ -	\$ 8,346,393
Cash Disbursements	\$ (1,562,407)	\$ -	\$ (1,562,407)	\$ (8,544,250)	\$ -	\$ (8,544,250)
NET	\$ (217,800)	\$ -	\$ (217,800)	\$ (197,857)	\$ -	\$ (197,857)
				(0.00)		

	Prior Month	COVID	Total Less COVID	Prior Month YTD	COVID	Prior Month YTD Less COVID
Cash Receipts	\$ 950,928	\$ -	\$ 950,928	\$ 7,001,786	\$ -	\$ 7,001,786
Cash Disbursements	\$ (1,216,556)	\$ -	\$ (1,216,556)	\$ (6,981,843)	\$ -	\$ (6,981,843)
NET	\$ (265,628)	\$ -	\$ (265,628)	\$ 19,943	\$ -	\$ 19,943



Aug 27, 2024

Board of Directors
Mangum Regional Medical Center

July 2024 Financial Statement Overview

- Statistics
 - The average daily census (ADC) for July 2024 was **10.48** – (Year-To-Date **11.41** PY fiscal year end of **11.47**).
 - Year-To-Date Acute payer mix was approximately **78%** MCR/MCR Managed Care combined & lower than the prior fiscal year end of **79%**.
 - Year-To-Date Swing Bed payer mix was **88%** MCR & **12%** MCR Managed Care. For the prior year end those percentages were **90%** & **10%**, respectively.

- Balance Sheet Highlights
 - The cash balance as of July 31, 2024, inclusive of both operating & reserves, was **\$734K**. This a decrease of **\$233K** from June 30, 2024, balance was primarily due to an increase in disbursements.
 - Days cash on hand, inclusive of reserves, was **13.0** based on July expenses.
 - Net AR decreased by **\$10K** from June.
 - Payments of approximately **\$1.56M** were made on AP (prior 3-month avg was **\$1.3M**).
 - Cash receipts were **\$394K** more than in the previous month (**\$1.34M vs \$951K**).
 - The Medicare principal balance decreased by **\$50K** due to ERS loan payments.



- Income Statement Highlights

- Net patient revenue for July 2024 was **\$1.527M**, which is approximately an increase of **\$171K** over the prior month.
- Operating expenses, exclusive of interest & depreciation, were **\$1.69M**.
- 340B revenue was **\$15K** in July, an increase of **\$6.6K** from the prior month. YTD revenue was **\$110K**. Net profit from this service line YTD is **\$28K**.

- Clinic (RHC) Income Statement Highlights - actual & projected (includes swing bed rounding):

- Current month average visits per day = **6.43**
- Projected operating revenues (YTD) = **\$347K**
- Projected operating expenses (YTD) = **\$766K**
- Projected operating loss (YTD) = **-\$419K**

MANGUM REGIONAL MEDICAL CENTER

Admissions, Discharges & Days of Care

Fiscal Year 2024

								12/31/2024	12/31/2023
	January	February	March	April	May	June	July	YTD	YTD
Admissions									
Inpatient	19	18	15	10	18	15	13	108	178
Swingbed	10	18	10	10	12	18	14	92	137
Observation	3	1	2	2	2	0	3	13	21
	32	37	27	22	32	33	30	213	336
Discharges									
Inpatient	20	17	12	12	18	17	11	107	178
Swingbed	8	12	8	13	13	14	15	83	132
Observation	3	1	2	2	2	0	3	13	21
	31	30	22	27	33	31	29	203	331
Days of Care									
Inpatient-Medicare	24	38	27	25	29	32	26	201	356
Inpatient-Other	67	15	17	8	20	11	11	149	274
Swingbed-Medicare	102	268	383	311	276	255	235	1,830	3,161
Swingbed-Other	56	31	21	11	15	64	53	251	340
Observation	4	1	3	3	4	0	3	18	21
	253	353	451	358	344	362	328	2,449	4,152
Calendar days	31	29	31	30	31	30	31	213	365
ADC - (incl OBS)	8.16	12.17	14.55	11.93	11.10	12.07	10.58	11.50	11.38
ADC	8.03	12.14	14.45	11.83	10.97	12.07	10.48	11.41	11.32
ER	227	237	145	125	150	140	136	1,160	1,677
Outpatient	106	98	103	127	134	118	137	823	1,832
RHC	177	176	148	137	123	140	133	1,034	1,978

MANGUM REGIONAL MEDICAL CENTER

Comparative Balance Sheet - Unaudited

Fiscal Year 2024

Item 7.

	January	February	March	April	May	June	July	12/31/23	Variance
Cash And Cash Equivalents	928,483	646,998	809,154	996,013	1,230,088	966,740	733,502	80,298	653,205
Reserved Funds	-	-	-	-	-	-	-	812,189	(812,189)
Patient Accounts Receivable, Net	1,029,644	1,482,640	1,457,086	1,296,358	978,809	1,135,593	1,125,516	1,410,015	(284,499)
Due From Medicare	300,000	150,000	150,000	150,000	262,000	333,000	650,552	0	650,552
Inventory	255,138	261,348	267,175	265,782	271,231	271,221	266,904	259,367	7,537
Prepays And Other Assets	1,866,039	1,838,554	1,801,875	1,782,687	1,837,325	1,789,629	1,732,244	1,897,615	(165,371)
Capital Assets, Net	1,829,169	1,799,080	1,768,991	1,738,903	1,708,814	1,678,726	1,651,307	1,859,246	(207,939)
Total Assets	6,208,472	6,178,619	6,254,282	6,229,743	6,288,268	6,174,908	6,160,024	6,318,729	(158,705)
Accounts Payable	13,278,998	13,580,039	13,938,685	13,839,576	14,215,610	14,379,350	14,482,354	12,876,396	1,605,958
AHSO Related AP	892,724	892,724	892,724	892,724	892,724	892,724	892,724	892,724	0
Deferred Revenue	-	-	-	226,129	113,064	-	169,940	0	169,940
Due To Medicare	2,086,019	1,952,438	1,817,700	1,767,460	1,716,728	1,665,483	1,613,738	2,218,453	(604,715)
Covid Grant Funds	-	-	-	-	-	-	-	0	0
Due To Cohesive - PPP Loans	-	-	-	-	-	-	-	0	0
Notes Payable - Cohesive	5,241,832	5,210,815	5,179,799	5,148,782	5,117,765	5,086,748	5,055,732	5,272,849	(217,117)
Notes Payable - Other	30,675	23,247	23,247	23,247	17,948	12,649	7,351	38,045	(30,694)
Alliantz Line Of Credit	-	-	-	-	-	-	-	0	0
Leases Payable	271,991	271,189	270,384	269,576	269,072	268,257	267,440	272,789	(5,349)
Total Liabilities	21,802,238	21,930,451	22,122,538	22,167,493	22,342,911	22,305,212	22,489,277	21,571,256	918,022
Net Assets	(15,593,766)	(15,751,832)	(15,868,256)	(15,937,750)	(16,054,644)	(16,130,304)	(16,329,253)	(15,252,526)	(1,076,727)
Total Liabilities and Net Assets	6,208,472	6,178,619	6,254,282	6,229,743	6,288,268	6,174,908	6,160,024	6,318,729	(158,705)

**Mangum Regional Medical Center
Cash Receipts & Disbursements by Month**

2022				2023			2024		
Month	Receipts	Funds	Disbursements	Month	Receipts	Disbursements	Month	Receipts	Disbursements
		Stimulus							
Jan-22	2,163,583		1,435,699	Jan-23	1,290,109	1,664,281	Jan-24	1,187,504	1,150,522
Feb-22	1,344,463	254,626	1,285,377	Feb-23	1,506,708	1,809,690	Feb-24	708,816	995,157
Mar-22	789,800		1,756,782	Mar-23	1,915,435	1,109,683	Mar-24	1,236,158	1,073,824
Apr-22	1,042,122		1,244,741	Apr-23	2,005,665	1,365,533	Apr-24	1,645,373	1,483,022
May-22	898,311		1,448,564	May-23	1,436,542	2,237,818	May-24	1,273,007	1,062,762
Jun-22	1,147,564		1,225,070	Jun-23	1,777,525	1,506,459	Jun-24	950,928	1,216,556
Jul-22	892,142		979,914	Jul-23	1,140,141	1,508,702	Jul-24	1,344,607	1,562,407
Aug-22	890,601		1,035,539	Aug-23	1,600,786	1,352,905	Aug-24		
Sep-22	2,225,347		1,335,451	Sep-23	1,490,569	1,295,680	Sep-24		
Oct-22	1,153,073		1,233,904	Oct-23	1,211,980	1,345,813	Oct-24		
Nov-22	935,865		1,476,384	Nov-23	985,475	1,355,224	Nov-24		
Dec-22	1,746,862		1,073,632	Dec-23	929,990	1,191,570	Dec-24		
	<u>15,229,733</u>	254,626	<u>15,531,057</u>		<u>17,290,925</u>	<u>17,743,359</u>		<u>8,346,393</u>	<u>8,544,250</u>
Subtotal FY 2022	<u><u>15,484,359</u></u>			Subtotal FY 2023	<u><u>17,290,925</u></u>		Subtotal FY 2024	<u><u>8,346,393</u></u>	

**Mangum Regional Medical Center
Medicare Payables by Year**

	Original Balance	Balance as of 07/31/24	Total Interest Paid as of 07/31/24
2016 C/R Settlement	1,397,906.00	-	205,415.96
2017 Interim Rate Review - 1st	723,483.00	-	149,425.59
2017 Interim Rate Review - 2nd	122,295.00	-	20,332.88
2017 6/30/17-C/R Settlement	1,614,760.00	-	7,053.79
2017 12/31/17-C/R Settlement	(535,974.00)	-	269,191.14
2017 C/R Settlement Overpayment	3,539,982.21	-	-
2018 C/R Settlement	1,870,870.00	-	241,040.31
2019 Interim Rate Review - 1st	323,765.00	-	5,637.03
2019 Interim Rate Review - 2nd	1,802,867.00	-	277,488.75
2019 C/R Settlement	(967,967.00)	-	-
2020 C/R Settlement	(3,145,438.00)	-	-
<i>FY21 MCR pay (rec) estimate</i>	(1,631,036.00)	-	-
<i>FY22 MCR pay (rec) estimate</i>	(318,445.36)	-	-
2016 C/R Audit - Bad Debt Adj	348,895.00	-	16,927.31
2018 MCR pay (rec) Audit est.	(34,322.00)	-	-
2019 MCR pay (rec) Audit est.	(40,612.00)	-	-
2020 MCR pay (rec) Audit	(74,956.00)	-	-
<i>FY23 (8-month IRR) L4315598</i>	95,225.46	76,314.65	7,038.71
<i>FY23 (8-month IRR) L4315599</i>	1,918,398.00	1,537,423.12	141,800.63
<i>FY23 MCR pay (rec) remaining estimate</i>	-	-	-
<i>FY24 MCR pay (rec) estimate</i>	-	(650,552.00)	-
Total	7,009,696.31	963,185.77	1,341,352.10

Mangum Regional Medical Center
Statement of Revenue and Expense
For The Month and Year To Date Ended July 31, 2024
Unaudited

Item 7.

MTD					YTD			
Actual	Budget	Variance	% Change		Actual	Budget	Variance	% Change
216,458	260,956	(44,498)	-17%	Inpatient revenue	2,103,749	1,798,932	304,817	17%
1,319,862	1,193,612	126,250	11%	Swing Bed revenue	9,536,114	8,196,950	1,339,164	16%
588,027	614,040	(26,013)	-4%	Outpatient revenue	4,505,303	4,103,474	401,829	10%
207,252	170,532	36,719	22%	Professional revenue	1,491,823	1,146,567	345,256	30%
<u>2,331,600</u>	<u>2,239,141</u>	<u>92,459</u>	<u>4%</u>	Total patient revenue	<u>17,636,989</u>	<u>15,245,923</u>	<u>2,391,065</u>	<u>16%</u>
1,051,072	783,135	267,937	34%	Contractual adjustments	9,676,707	5,142,843	4,533,864	88%
(317,552)	-	(317,552)	#DIV/0!	Contractual adjustments: MCR Settlement	(650,552)	-	(650,552)	#DIV/0!
70,560	81,595	(11,035)	-14%	Bad debts	(585,767)	554,164	(1,139,930)	-206%
<u>804,079</u>	<u>864,729</u>	<u>(60,650)</u>	<u>-7%</u>	Total deductions from revenue	<u>8,440,389</u>	<u>5,697,006</u>	<u>2,743,382</u>	<u>48%</u>
1,527,520	1,374,412	153,109	11%	Net patient revenue	9,196,600	9,548,917	(352,317)	-4%
1,818	3,097	(1,279)	-41%	Other operating revenue	14,874	21,664	(6,790)	-31%
14,880	12,607	2,273	18%	340B REVENUES	109,715	88,248	21,467	24%
<u>1,544,218</u>	<u>1,390,116</u>	<u>154,103</u>	<u>11%</u>	Total operating revenue	<u>9,321,190</u>	<u>9,658,829</u>	<u>(337,640)</u>	<u>-4%</u>
				Expenses				
371,155	400,394	(29,239)	-7%	Salaries and benefits	3,002,442	2,739,126	263,316	10%
112,557	143,994	(31,438)	-22%	Professional Fees	491,975	1,007,961	(515,986)	-51%
712,751	361,146	351,605	97%	Contract labor	2,723,423	2,503,757	219,666	9%
126,147	141,523	(15,375)	-11%	Purchased/Contract services	871,724	990,221	(118,497)	-12%
225,000	225,000	-	0%	Management expense	1,575,000	1,575,000	-	0%
75,175	97,944	(22,769)	-23%	Supplies expense	628,058	678,483	(50,425)	-7%
17,006	30,300	(13,295)	-44%	Rental expense	173,812	212,103	(38,291)	-18%
11,366	18,358	(6,992)	-38%	Utilities	102,059	128,505	(26,446)	-21%
1,112	1,085	27	3%	Travel & Meals	6,880	7,595	(715)	-9%
15,646	12,130	3,516	29%	Repairs and Maintenance	77,766	84,910	(7,145)	-8%
6,102	11,415	(5,313)	-47%	Insurance expense	79,578	79,904	(325)	0%
12,233	20,773	(8,540)	-41%	Other Expense	78,647	145,413	(66,766)	-46%
9,877	8,187	1,690	21%	340B EXPENSES	81,355	57,102	24,253	42%
<u>1,696,127</u>	<u>1,472,249</u>	<u>223,878</u>	<u>15%</u>	Total expense	<u>9,892,719</u>	<u>10,210,080</u>	<u>(317,361)</u>	<u>-3%</u>
<u>(151,908)</u>	<u>(82,133)</u>	<u>(69,775)</u>	<u>85%</u>	EBIDA	<u>(571,529)</u>	<u>(551,251)</u>	<u>(20,278)</u>	<u>4%</u>
<u>-9.8%</u>	<u>-5.9%</u>	<u>-3.93%</u>		EBIDA as percent of net revenue	<u>-6.1%</u>	<u>-5.7%</u>	<u>-0.42%</u>	
16,952	24,938	(7,986)	-32%	Interest	133,530	189,121	(55,592)	-29%
30,089	49,698	(19,609)	-39%	Depreciation	210,620	347,885	(137,265)	-39%
<u>(198,949)</u>	<u>(156,769)</u>	<u>(42,180)</u>	<u>27%</u>	Operating margin	<u>(915,679)</u>	<u>(1,088,258)</u>	<u>172,579</u>	<u>-16%</u>
-	-	-		Other	-	-	-	
-	-	-		Total other nonoperating income	-	-	-	
<u>(198,949)</u>	<u>(156,769)</u>	<u>(42,180)</u>	<u>27%</u>	Excess (Deficiency) of Revenue Over Expenses	<u>(915,679)</u>	<u>(1,088,258)</u>	<u>172,579</u>	<u>-16%</u>
<u>-12.88%</u>	<u>-11.28%</u>	<u>-1.61%</u>		Operating Margin %	<u>-9.82%</u>	<u>-11.27%</u>	<u>1.44%</u>	

MANGUM REGIONAL MEDICAL CENTER
Statement of Revenue and Expense Trend - Unaudited
Fiscal Year 2024

Item 7.

	January	February	March	April	May	June	July	YTD
Inpatient revenue	553,917	328,884	236,205	196,935	317,963	253,385	216,458	2,103,749
Swing Bed revenue	691,403	1,305,865	1,741,728	1,452,094	1,461,877	1,563,284	1,319,862	9,536,114
Outpatient revenue	745,496	798,546	552,340	675,619	606,736	538,539	588,027	4,505,303
Professional revenue	191,359	268,737	196,841	210,516	214,718	202,400	207,252	1,491,823
Total patient revenue	2,182,175	2,702,032	2,727,115	2,535,164	2,601,295	2,557,609	2,331,600	17,636,989
Contractual adjustments	1,194,669	1,354,471	1,363,095	1,126,715	2,317,722	1,268,964	1,051,072	9,676,707
Contractual adjustments: MCR Settlement	(300,000)	150,000	-	-	(112,000)	(71,000)	(317,552)	(650,552)
Bad debts	66,677	56,019	13,598	70,776	(866,928)	3,530	70,560	(585,767)
Total deductions from revenue	961,346	1,560,491	1,376,693	1,197,491	1,338,794	1,201,494	804,079	8,440,389
Net patient revenue	1,220,829	1,141,541	1,350,421	1,337,672	1,262,501	1,356,114	1,527,520	9,196,600
Other operating revenue	2,507	1,439	1,671	3,522	2,606	1,311	1,818	14,874
340B REVENUES	37,399	17,167	14,616	10,643	6,757	8,253	14,880	109,715
Total operating revenue	1,260,735	1,160,148	1,366,708	1,351,837	1,271,864	1,365,678	1,544,218	9,321,190
	84.7%	86.6%	91.1%	94.1%	90.9%	94.1%	87.6%	89.8%
Expenses								
Salaries and benefits	411,278	535,269	472,469	436,412	416,357	359,502	371,155	3,002,442
Professional Fees	158,386	(37,292)	62,832	64,972	36,261	94,261	112,557	491,975
Contract labor	298,317	291,650	364,102	320,557	345,990	390,056	712,751	2,723,423
Purchased/Contract services	91,358	88,301	119,963	141,455	146,479	158,021	126,147	871,724
Management expense	225,000	225,000	225,000	225,000	225,000	225,000	225,000	1,575,000
Supplies expense	88,273	75,565	103,550	86,191	101,981	97,324	75,175	628,058
Rental expense	33,505	28,767	26,139	36,564	13,147	18,683	17,006	173,812
Utilities	25,813	15,200	12,810	14,755	10,905	11,211	11,366	102,059
Travel & Meals	-	1,802	1,841	1,106	670	349	1,112	6,880
Repairs and Maintenance	12,246	10,628	10,277	11,356	8,198	9,414	15,646	77,766
Insurance expense	12,672	12,896	12,677	12,749	13,582	8,901	6,102	79,578
Other	10,525	8,288	11,834	11,225	11,611	12,932	12,233	78,647
340B EXPENSES	21,375	11,198	9,880	10,402	10,500	8,124	9,877	81,355
Total expense	1,388,748	1,267,272	1,433,374	1,372,743	1,340,679	1,393,776	1,696,127	9,892,719
EBIDA	\$ (128,013)	\$ (107,125)	\$ (66,665)	\$ (20,905)	\$ (68,815)	\$ (28,098)	\$ (151,908)	\$ (571,529)
EBIDA as percent of net revenue	-10.2%	-9.2%	-4.9%	-1.5%	-5.4%	-2.1%	-9.8%	-6.1%
Interest	22,090	20,853	19,670	18,500	17,990	17,474	16,952	133,530
Depreciation	30,089	30,089	30,089	30,089	30,089	30,089	30,089	210,620
Operating margin	\$ (180,192)	\$ (158,066)	\$ (116,424)	\$ (69,494)	\$ (116,893)	\$ (75,660)	\$ (198,949)	\$ (915,679)
Other	-	-	-	-	-	-	-	-
Total other nonoperating income	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Excess (Deficiency) of Revenue Over Expenses	(180,192)	(158,066)	(116,424)	(69,494)	(116,893)	(75,660)	(198,949)	(915,679)
Operating Margin % (excluding other misc. reve	-14.29%	-13.62%	-8.52%	-5.14%	-9.19%	-5.54%	-12.88%	-9.82%

	7/31/2024
On-Site Visits -->	971
On-Site Visit / Bus Day -->	6.43

	"Annualized"
On-Site Visits -->	1,665
On-Site Visit / Bus Day -->	6.43

Mangum Family Clinic

One Month Ended 07/31/2024

Description	YTD FS Per General Ledger	Eliminate Rev Deduct & Other Inc	Adj Rev Deduct to RHC Calc	Cost Report Allocations	7	FY 2024
					RHC Financial Statements	"Annualized" RHC Financial Statements
Gross Patient Revenue	119,490	-	-	-	119,490	204,840
Less: Revenue deductions	96,176	(96,176)	83,012	-	83,012	142,307
Net Patient Revenue	215,666	(96,176)	83,012	-	202,502	347,147
Other Income (if any)	1,666	(1,666)	-	-	-	-
Operating revenue	217,332	(97,842)	83,012	-	202,502	347,147
Operating Expenses:						
Salaries	116,797	-	-	-	116,797	200,223
Benefits	12,931	-	-	-	12,931	22,167
Prof Fees	750	-	-	24,221	24,971	42,807
Contract Labor	11,520	-	-	-	11,520	19,749
Purch Serv	39,373	-	-	-	39,373	67,496
Supplies	7,605	-	-	-	7,605	13,037
Rent	14,805	-	-	-	14,805	25,379
Utilities	4,823	-	-	-	4,823	8,269
Repairs	1,076	-	-	-	1,076	1,845
Other	1,258	-	-	-	1,258	2,157
Insurance	1,578	-	-	-	1,578	2,705
Travels & Meals	774	-	-	-	774	1,327
Management Fee Direct Exp	-	-	-	80,782	80,782	138,483
Critical Access Hospital Overhead Allocation (a)	-	-	-	128,879	128,879	220,935
Total Operating Expenses	213,290	-	-	233,882	447,172	766,579
Net Income (loss)	4,042	(97,842)	83,012	(233,882)	(244,670)	(419,432)

MGMT Fee Allocation est. 2023	1 months	11,540
IP Rounding allocation based on 8/31/22 IRR estimate	8 months	27,681
CAH Overhead Allocation - from Chris based on last filed cost report ----->	12 months	220,936
Total allocation ----->		<u>260,157</u>

Mangum RHC Reimbursement Analysis

4

(a) Will experience increased volumes from swing-bed rounding in FY2023

6.4

6.65

One Month Ended 07/31/2024

Payer	VOLUMES: Current Month			
	Clinic (On-Site)	Telehealth	Swing-Bed (a)	TOTAL
MCR	34		5	39
MCR Managed Care	3			3
Medicaid	13			13
BCBS	22			22
Commercial	51			51
Self-Pay	5			5
Other				-
	128	-	5	133

Payer	VOLUMES: Year-To-Date 07-31-24			
	Clinic (On-Site)	Telehealth	Swing-Bed (a)	TOTAL
MCR	225		43	268
MCR Managed Care	37		17	54
Medicaid	285			285
BCBS	160			160
Commercial	222			222
Self-Pay	42		3	45
Other	-			-
	971	-	63	1,034

Payer	Projected Reimbursement Rate			
	\$	\$	\$	
MCR	282.62	-	282.62	
MCR Managed Care	282.62	-	282.62	338.62
Medicaid	282.62	-	282.62	
BCBS	73.00	-	-	51.51
Commercial	73.00	-	-	72.45
Self-Pay	73.00	-	-	11.93
Other	73.00	-	-	135.7

Payer	Projected Reimbursement			
MCR	63,590	-	12,153	75,742
MCR Managed Care	10,457	-	4,805	15,261
Medicaid	80,547	-	-	80,547
BCBS	11,680	-	-	11,680
Commercial	16,206	-	-	16,206
Self-Pay	3,066	-	-	3,066
Other	-	-	-	-
	\$ 185,545	\$ -	\$ 16,957	\$ 202,502

Clinic (On-Site)	# of Accounts at + or - \$5 balance	Total Cash Received	Average Payment per Visit
MCR			<-- use RHC rate
MCR Managed Care			<-- use RHC rate
Medicaid			<-- use RHC rate
BCBS			#DIV/0!
Commercial			#DIV/0!
Self-Pay			#DIV/0!
Other			#DIV/0!

Telehealth	# of Accounts at + or - \$5 balance	Total Cash Received	Average Payment per Visit
MCR			
MCR Managed Care			
Medicaid			
BCBS			#DIV/0!
Commercial			#DIV/0!
Self-Pay			#DIV/0!
Other			#DIV/0!

Latest filed cost report:			FY24 Proj	
Cost	\$ 447,172		\$ 766,579	
Visits	1,034	12	12,408	<-- excl Telehealth.
MCR rate	\$ 432.47		\$ 61.78	

Jan 22 Rate Letter \$ 338.62

12/19/23 New Rate per (2024) \$ 282.65

VENDOR NAME	DESCRIPTION	0-30 Days	31-60 Days	61-90 Days	OVER 90 Days	7/31/2024	6/30/2024	5/31/2024	4/30/2024	3/31/2024
ALCO SALES & SERVICE CO	Patient Supplies	-	-	-	-	-	-	-	-	-
AMERICAN HEART ASSOCIATION INC	Supplies	-	-	-	-	-	-	-	-	-
AMERICAN PROFICIENCY INSTITUTE	Lab Supplies	-	-	-	-	-	-	-	-	-
ANESTHESIA SERVICE INC	Patient Supplies	-	-	-	-	-	1,485.00	525.00	-	-
APEX MEDICAL GAS SYSTEMS, INC	Supplies	-	-	-	-	-	900.00	-	-	-
ARAMARK	Linen Services	-	-	-	-	-	-	-	6,099.60	3,049.80
ASPEN INSPECTION SERVICES	Repairs/maintenance	-	-	-	-	-	-	-	-	-
AT&T	Fax Service	-	-	-	-	-	171.47	-	1,888.89	-
AVANAN, INC.	COVID Capital	-	-	-	16,800.00	16,800.00	16,800.00	16,800.00	16,800.00	16,800.00
BARRY DAVENPORT	1099 Provider	-	-	-	-	-	4,680.00	4,680.00	-	-
BIO-RAD LABORATORIES INC	Lab Supplies	-	-	-	-	-	649.74	2,211.74	-	-
BRIGGS HEALTHCARE	Supplies	-	-	-	-	-	-	-	-	-
CARNEGIE EMS	Patient Transport Svs	-	-	-	-	-	11,310.00	5,610.00	-	-
CARNEGIE TRI-COUNTY MUN. HOSP	Pharmacy Supplies	-	-	-	-	-	6,897.10	-	78.62	-
CARRIER CORP	Shipping	-	-	-	-	-	-	-	1,880.00	-
CDW-G LLC	Supplies	-	-	-	-	-	-	-	-	-
CITY OF MANGUM	Utilities	-	-	-	-	-	6,961.37	5,769.79	300.00	-
CLIA LABORATORY PROGRAM	Lab Services	-	-	-	-	-	-	-	-	-
CliftonLarsonAllen LLP	Audit firm	-	-	-	-	-	-	-	-	-
COHESIVE HEALTHCARE MGMT	Mgmt Fees	225,207.95	235,805.74	1,437.24	2,251,189.77	2,713,640.70	2,710,900.96	2,514,615.11	2,575,527.57	2,350,415.07
COHESIVE HEALTHCARE RESOURCES	Payroll	-	226,530.03	432,379.09	4,145,780.92	4,804,690.04	5,864,216.59	6,212,888.40	5,745,727.13	5,667,380.26
COHESIVE MEDIRYDE LLC	Patient Transportation Service	-	-	-	-	-	(1,174.25)	3,988.75	-	395.25
COHESIVE STAFFING SOLUTIONS	Agency Staffing Service	486,878.15	726,416.47	431,048.00	3,657,963.69	5,302,306.31	4,767,689.61	4,332,292.28	4,102,526.35	4,162,840.20
COMMERCIAL MEDICAL ELECTRONICS	Quarterly Maintenance	-	-	-	-	-	-	-	-	-
CORRY KENDALL, ATTORNEY AT LAW	Legal Fees	-	-	-	-	-	-	19,980.95	19,980.95	19,980.95
CPSI	EHR Software	-	-	-	-	-	-	-	-	-
CURBELL MEDICAL PRODUCTS INC	Supplies	-	-	-	-	-	-	-	-	-
DELL FINANCIAL SERVICES LLC	Server Lease	-	-	-	-	-	-	-	-	-
DIAGNOSTIC IMAGING ASSOCIATES	Radiology Purch Svs	-	-	-	-	-	4,300.00	2,150.00	2,150.00	2,150.00
DOERNER SAUNDERS DANIEL ANDERS	Legal Fees	-	-	-	358,558.16	358,558.16	358,558.16	358,558.16	358,558.16	358,558.16
DR W. GREGORY MORGAN III	1099 Provider	-	-	-	-	-	-	-	-	-
DYNAMIC ACCESS	Vascular Consultant	-	-	-	-	-	3,875.00	2,500.00	-	-
eCLINICAL WORKS, LLC	RHC EHR	-	-	-	-	-	-	-	42.19	-
EMD MILLIPORE CORPORATION	Lab Supplies	-	-	-	-	-	-	-	-	-
F1 INFORMATION TECHNOLOGIES IN	IT Support Services	-	-	-	-	-	-	-	-	-
FEDEX	Shipping	-	-	-	-	-	85.24	109.42	42.89	-
FFF ENTERPRISES INC	Pharmacy Supplies	-	-	-	-	-	-	-	-	-
FIRE EXTINGUISHER SALES & SERV	Maintenance Supplies	-	-	-	-	-	-	-	685.00	-
FIRSTCARE MEDICAL SERVICES, PC	1099 Provider	-	-	-	-	-	11,910.44	14,679.66	-	-
FORVIS LLP	Finance Purch Svs(Formerly BKD)	-	-	-	-	-	-	782.25	-	-
FOX BUILDING SUPPLY	Repairs/maintenance	-	-	-	-	-	-	-	105.83	-
GEORGE BROS TERMITE & PEST CON	Pest Control Service	-	-	-	-	-	560.00	160.00	60.00	160.00
GLOBAL EQUIPMENT COMPANY INC.	Patient Supplies	-	-	-	-	-	-	-	-	-
GRAINGER	Maintenance Supplies	-	-	-	-	-	908.03	309.24	1,117.58	871.76
GREER COUNTY CHAMBER OF	Advertising	-	-	-	-	-	-	-	-	-
GREER COUNTY TREASURER	Insurance	-	-	-	-	-	-	-	-	-
HAC INC	Dietary Supplies	-	-	-	-	-	340.31	257.96	13.05	-
HEALTH CARE LOGISTICS	Pharmacy Supplies	-	-	-	-	-	-	-	-	-
HEARTLAND PATHOLOGY CONSULTANT	Lab Consultant	-	-	-	-	-	2,159.69	1,050.00	-	-
HENRY SCHEIN	Lab Supplies	-	-	-	-	-	-	-	-	-
HEWLETT-PACKARD FINANCIAL SERV	Computer Services	-	-	-	-	-	-	307.10	614.20	614.20
HILL-ROM COMPANY, INC	Rental Equipment	-	-	-	-	-	-	-	-	-
HOBART SERVICE	Repairs/maintenance	-	-	-	-	-	-	-	-	-
ICU MEDICAL SALES INC.	Supplies	-	-	-	-	-	-	-	-	-
HSI	Materials Purch svs	-	-	-	-	-	-	-	-	-
IMPERIAL, LLC.-LAWTON	Dietary Purchased Service	-	-	-	-	-	-	-	-	-
INQUISEEK LLC	RHC purch svs	-	-	-	225.00	225.00	225.00	225.00	225.00	225.00
INSIGHT DIRECT USA INC.	IT Minor Equipment	-	-	-	-	-	-	-	-	-
JANUS SUPPLY CO	Housekeeping Supplies, based in Altus	-	-	-	-	-	907.10	2,210.83	799.19	606.22

VENDOR NAME	DESCRIPTION	0-30 Days	31-60 Days	61-90 Days	OVER 90 Days	7/31/2024	6/30/2024	5/31/2024	4/30/2024	3/31/2024
JIMALL & KANISHA' LOFTIS	Rent House	-	-	-	-	-	(850.00)	(850.00)	-	-
KCI USA	Rental Equipment	-	-	-	-	-	-	2,271.43	-	-
KING GUIDE PUBLICATIONS INC	Advertising	-	-	-	-	-	-	-	-	-
LABCORP	Lab purch svcs	-	-	-	-	-	-	1,750.84	-	-
LAMPTON WELDING SUPPLY	Patient Supplies	-	-	-	-	-	1,275.29	1,297.69	-	-
LANGUAGE LINE SERVICES INC	Translation service	-	-	-	-	-	260.00	260.00	-	-
LG PRINT CO	Advertising	-	-	-	-	-	75.00	-	115.00	-
LOCKE SUPPLY	Plant Ops supplies	-	-	-	-	-	-	-	-	-
MANGUM STAR NEWS	Advertising	-	-	-	-	-	294.00	294.00	-	-
MARK CHAPMAN	Employee Reimbursement	-	-	-	-	-	-	-	-	-
MCKESSON / PSS - DALLAS	Patient Care/Lab Supplies	586.07	-	-	-	586.07	15,901.64	10,489.72	9,090.51	1,079.72
MCKESSON - 340 B	Pharmacy Supplies	0.06	-	-	-	0.06	948.42	373.34	776.00	-
MEDLINE INDUSTRIES	Patient Care/Lab Supplies	3,442.54	-	-	-	3,442.54	23,394.48	17,219.47	17,135.20	15,372.46
MYHEALTH ACCESS NETWORK, INC	Compliance purch svcs	-	-	-	-	-	-	-	-	-
NATHAN ANDREW PERRY	Biomed Services	-	-	-	-	-	-	-	-	-
NATIONAL RECALL ALERT CENTER	Safety and Compliance	-	-	-	-	-	-	-	-	-
NEXTIVA, INC.	Phone Svcs	-	-	-	-	-	-	-	-	-
NUANCE COMMUNICATIONS INC	RHC purch svcs	-	-	-	-	-	-	325.00	-	-
OFMQ	Quality purch svcs	-	-	-	-	-	-	-	-	350.00
OHERI	Education/Training	-	-	-	-	-	-	-	-	-
OKLAHOMA BLOOD INSTITUTE	Blood Bank	-	-	-	-	-	5,878.30	-	-	-
OPTUM	Pharmacy Supplies	-	-	-	-	-	-	-	-	-
ORGANOGENESIS INC	Patient Care/Lab Supplies	-	-	-	-	-	-	450.00	255.00	-
ORTHO-CLINICAL DIAGNOSTICS INC	Lab purch svcs	-	-	-	-	-	-	-	-	-
PARA REV LOCKBOX	CDM purch svcs	-	-	-	-	-	1,959.00	1,959.00	-	-
PHARMA FORCE GROUP LLC	340B purch svcs	-	-	-	-	-	1,172.50	1,156.48	1,158.37	-
PHARMACY CONSULTANTS, INC.	PHARMACY CONSULTANTS, INC.	-	-	-	-	-	2,600.00	2,600.00	5,949.92	2,600.00
PHILADELPHIA INSURANCE COMPANY	OHA Insurance	-	-	-	-	-	2,573.50	-	-	-
PHILIPS HEALTHCARE	Supplies	-	-	-	-	-	-	-	-	-
PIPETTE COM	Lab maintenance	-	-	-	-	-	-	-	-	-
PITNEY BOWES GLOBAL FINANCIAL	Postage rental	-	-	-	-	-	-	-	-	-
PORT53 TECHNOLOGIES, INC.	Software license	-	-	-	-	-	-	-	-	-
PRESS GANEY ASSOCIATES, INC	Purchased Service	-	-	-	-	-	1,476.88	738.48	-	-
PUCKETT DISCOUNT PHARMACY	Pharmacy Supplies	-	-	-	-	-	62.80	62.80	-	-
PURCHASE POWER	Postage Fees	-	-	-	-	-	200.00	-	-	-
RADIATION CONSULTANTS	Radiology maintenance	-	-	-	-	-	-	-	-	-
RESPIRATORY MAINTENANCE INC	Repairs/maintenance	-	-	-	-	-	-	-	-	-
REYES ELECTRIC LLC	COVID Capital	-	-	-	-	-	10,000.00	12,000.00	12,000.00	14,000.00
RUSHMORE TRANSPORT LLC	Patient Transportation Service	-	-	-	-	-	580.98	-	-	-
RUSSELL ELECTRIC & SECURITY	Repair and Maintenance	-	-	-	-	-	-	-	-	-
SBM MOBILE PRACTICE, INC	1099 Provider	-	-	-	-	-	-	-	-	-
SCHAPEN LLC	Clinic Rent	-	-	-	-	-	(1,750.00)	(1,750.00)	-	-
SECURITY CHECK	Security	-	-	-	-	-	-	-	-	-
SHERWIN-WILLIAMS	Supplies	-	-	-	(11.78)	(11.78)	(11.78)	(11.78)	(11.78)	(11.78)
SHRED-IT USA LLC	Secure Doc disposal service	-	-	-	-	-	-	-	-	-
SIEMENS HEALTHCARE DIAGNOSTICS	Service Contract	2,264.54	-	-	-	2,264.54	-	-	-	-
SIZEWISE	Rental Equipment	-	-	-	-	-	-	-	-	-
SMAART MEDICAL SYSTEMS INC	Radiology interface/Radiologist provider	1,735.00	-	-	-	1,735.00	1,735.00	3,470.00	-	-
SOMSS LLC	1099 Provider	-	-	-	-	-	13,200.00	21,600.00	-	-
SPACELABS HEALTHCARE LLC	Telemetry Supplies	-	-	-	-	-	2,570.42	-	-	-
SPARKLIGHT BUSINESS	Cable service	-	-	-	-	-	520.94	-	-	-
STANDLEY SYSTEMS LLC	Printer lease	-	-	-	-	-	-	2,150.57	-	2,150.57
STAPLES ADVANTAGE	Office Supplies	-	-	-	-	-	1,439.77	458.18	342.42	1,677.45
STERICYCLE INC	Waste Disposal Service	-	-	-	-	-	1,550.80	1,539.68	-	896.53
STRYKER INSTRUMENTS	Patient Supplies	-	-	-	-	-	-	-	-	-
SUMMIT UTILITIES	Utilities	77.17	-	-	-	77.17	793.48	810.24	1,422.28	-
TECUMSEH OXYGEN & MEDICAL SUPP	Patient Supplies	-	-	-	-	-	-	-	-	-
TIGER ATHLETIC BOOSTERS	Advertising	-	-	-	-	-	500.00	-	-	-
TOUCHPOINT MEDICAL, INC	Med Dispense Monitor Support	-	-	-	3,285.00	3,285.00	3,285.00	3,285.00	3,285.00	3,285.00

VENDOR NAME	DESCRIPTION	0-30 Days	31-60 Days	61-90 Days	OVER 90 Days	7/31/2024	6/30/2024	5/31/2024	4/30/2024	3/31/2024
TRIOSE INC	Freight	393.81	-	-	-	393.81	386.30	1,403.47	650.87	24.86
TRS MANAGED SERVICES	Agency Staffing-old	-	-	-	-	-	-	-	6,604.26	17,679.26
ULINE	Patient Supplies	-	-	-	-	-	917.40	1,103.72	628.60	1,831.50
ULTRA-CHEM INC	Housekeeping Supplies	-	-	-	-	-	-	-	-	-
US FOODSERVICE-OKLAHOMA CITY	Food and supplies	-	-	-	-	-	2,281.41	1,820.10	-	-
US MED-EQUIP LLC	Swing bed eq rental	-	-	-	-	-	-	1,169.20	-	-
VITAL SYSTEMS OF OKLAHOMA, INC	Swing bed purch service	-	-	-	-	-	-	-	-	1,600.00
WELCH ALLYN, INC.	Supplies	-	-	-	-	-	-	-	-	-
WORTH HYDROCHEM	semi-annual water treatment	-	-	-	-	-	-	-	-	-
BLUTH FAMILY MEDICINE, LLC	1099 Provider	-	-	-	-	-	-	750.00	-	-
CARDINAL HEALTH 110, LLC	Patient Supplies	-	-	-	-	-	6,123.60	5,478.38	-	-
CUSTOM MEDICAL SOLUTIONS	Equipment Rental Agreement	-	(1,125.00)	-	-	(1,125.00)	(3,564.00)	5,671.00	-	-
DATA CENTER WAREHOUSE LLC	Equipment Rental Agreement	-	-	-	-	-	-	1,115.75	-	-
DIRECTV	Cable service	-	-	-	-	-	288.30	294.55	-	-
SOUTHWEST TAB & COMMISSIONING	Repairs/maintenance	-	-	-	-	-	-	1,800.00	-	-
VESTIS	Housekeeping Service	3,247.35	-	-	-	3,247.35	12,989.40	9,149.40	-	-
ZOLL MEDICAL CORP.	Patient Supplies	-	-	-	-	-	-	-	2,316.41	-
BADGE BUDDIES LLC	Office Supplies	-	-	-	-	-	320.14	-	-	-
CARLOS MENDOZA	Education/Training	-	-	-	-	-	2,900.00	-	-	-
CULLIGAN WATER CONDITIONING	Equipment Rental Agreement	-	-	-	-	-	11.50	-	-	-
DELL MARKETING L.P	Server Lease	-	-	-	-	-	1,155.63	-	-	-
DP MEDICAL SERVICES	Rental	-	-	-	-	-	1,750.00	-	-	-
FEDEX FREIGHT	Shipping	-	-	-	-	-	141.00	-	-	-
FREEBORN DYSPHAGIA ASSOC LLC	1099 Provider	-	-	-	-	-	1,100.00	-	-	-
PYA, P.C.	Audit firm	-	-	-	-	-	22,000.00	-	-	-
Grand Total		723,832.64	1,187,627.24	864,864.33	10,433,790.76	13,210,114.97	13,915,753.66	13,616,367.35	12,896,940.26	12,646,582.44
			Reconciling Items:		Conversion Variance	13,340.32	13,340.32	13,340.32	13,340.32	13,340.32
					AP Control	15,555,726.38	15,687,861.10	15,388,474.79	14,666,060.65	14,880,461.29
					Accrued AP	(180,648.84)	(415,787.48)	(280,140.91)	66,239.38	(49,052.63)
					AHSO Related AP	(892,723.76)	(892,723.76)	(892,723.76)	(892,723.76)	(892,723.76)
					TOTAL AP	14,482,353.78	14,379,349.86	14,215,610.12	13,839,576.27	13,938,684.90
AHSO Related AP	Description	7/31/2024								
ADP INC	QMI Payroll Service Provider	4,276.42								
ADP SCREENING AND SELECTION	QMI Payroll Service Provider	1,120.00								
ALLIANCE HEALTH SOUTHWEST OKLA	Old Mgmt Fees	698,000.00								
AMERICAN HEALTH TECH	Rental Equipment-Old	22,025.36								
C.R. BARD INC.	Surgery Supplies-Old	3,338.95								
COMPLIANCE CONSULTANTS	Lab Consultant-Old	1,000.00								
ELISE ALDUINO	1099 AHSO consultant	12,000.00								
HEADRICK OUTDOOR MEDIA INC	AHSO Advertising	25,650.00								
HERC RENTALS-DO NOT USE	Old Rental Service	7,653.03								
IMEDICAL INC	Surgery Supplies-Old	1,008.29								
MEDSURG CONSULTING LLC	Equipment Rental Agreement	98,670.36								
MICROSURGICAL MST	Surgery Supplies-Old	2,233.80								
MID-AMERICA SURGICAL SYSTEMS	Surgery Supplies-Old	3,607.60								
NINJA RMM	IT Service-Old	2,625.00								
QUARTZ MOUNTAIN RESORT	Alliance Travel	9,514.95								
SUBTOTAL-AHSO Related AP		892,723.76								

Non-Repetitive Wire/ACH Authorization Form

One Time – Wire/ACH Set Up

1. Attach approved invoice/contract and supporting documentation to this form.
2. Attach explanation of why this payment cannot be paid by check.
3. Vendor documents/wiring instructions

Explain the Purpose of the Wire/ACH

Amerisource Bergen vendor requires either payment upfront or ACH for payment.

Amount of wire/ACH \$ Varies upon order size

Accounts Payable	Date
-------------------------	-------------

Director Approval One-Time Wire/ACH Transfers

- Wire instructions verification (please check)
- Confirmed no other payment options with vendor (please check)

Director of Finance or Hospital CFO	Date
--	-------------

Wire Originator Signature (Board Member/City Originator)	Date
---	-------------

Repetitive Wire/ACH Authorization Form

(Reoccurring wires/ACHs need to be approved at initiation or at any time a change/alteration is made to the initially approved wire/ACH)

Initial

Revised

Repetitive Wire/ACH Set Up

The following items have been included in the request:

1. Attach approved invoice/contract and supporting documentation to this form.
2. Attach explanation of why this payment cannot be paid by check.
3. Vendor documents/wiring instructions

Explain the Purpose of the Wire/ACH Change

Reoccurring Amount of wire/ACH \$ _____

Accounts Payable	Date
-------------------------	-------------

Director Approval Repetitive Wire/ACH Transfers

- Wire instructions verification with vendor (please check)
- Confirmed no other payment options with vendor (please check)

Director of Finance or Hospital CFO	Date
--	-------------

Wire Originator Signature (Board Member/City Originator)	Date
---	-------------



Business Telecommunications Services
BUDGETARY PRICING SUMMARY
MONTHLY RECURRING AND NON-RECURRING CHARGES

Company: Mangum Regional Hospital
Contact: Chad Lampson
Contact Phone: 405-777-4093
Service Address: 1 Wickerson Street, Mangum, OK 73554

Quote Date: 8/19/2024
Quote Valid: 30 days
Term: 3 yrs
Delivery: 90-120 Days ARO

Account Team: David Forsythe Matranga
 Solutions Sales Consultant
 (405) 320 4083
df176b@att.com

Matthew Culver
 Applications Sales Consultant
 (918) 232-4419
cc9478@att.com

Qty	Proposal AT&T Dedicated Internet	Mo. Recurring Chg
1	Mangum - AT&T Dedicated Internet w/ Managed Router - 1G	\$1,077.46
Total Monthly:		\$1,077.46

NON-RECURRING:

Service Activation, Setup and Installation

1	Fiber Installation (Tele-Install)	\$1,500.00	\$150.00
---	-----------------------------------	------------	----------

Taxes, fees and surcharges may apply and are not included in this budgetary pricing summary.
Pricing reflects promotional discounts that may require competitive pricing documentation.
A Customer furnished dedicated phone line is required for router management.
Additional one-time charges may apply for fiber access special construction, if required.
Additional one-time charges may apply for AT&T DMARC extension, if required.
Customer may be responsible for premise-access telecommunications conduit installation, if required.

Hospital Vendor Contract Summary Sheet

1. Existing Vendor New Vendor
2. **Name of Contract: AT&T**
3. **Contract Parties: AT&T/MRMC**
4. **Contract Type Services: Telecommunications**
5. **Impacted Hospital Departments: Hospital**
6. **Contract Summary: Provide fiber internet service provider.**
7. **Cost: \$1,077.46/month+1-time cost of \$150.00**
8. **Prior Cost: \$1,901.73/month**
9. **Term: 36 months**
10. **Termination Clause: None**

Mangum Regional Medical Center

Title VI Program

Date filed with ODOT Office of Mobility and Public Transit Programs:

8-21-24

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A. Introduction

MANGUM REGIONAL MEDICAL CENTER agrees to comply with all provisions prohibiting discrimination on the basis of race, color, or national origin of Title VI of the Civil Rights Act of 1964, as amended, 42 U.S.C. 200d *et seq.*, and with U.S. DOT regulations, “Nondiscrimination in Federally-Assisted Programs of the Department of Transportation – Effectuation of Title VI of the Civil Rights Act,” 49 CFR part 21.

MANGUM REGIONAL MEDICAL CENTER assures that no person shall, as provided by Federal and State civil rights laws, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity. **MANGUM REGIONAL MEDICAL CENTER** further ensures every effort will be made to ensure non-discrimination in all programs and activities, whether those programs and activities are federally funded or not.

MANGUM REGIONAL MEDICAL CENTER meets the objectives of the FTA Master Agreement, which governs all entities applying for FTA funding, including **MANGUM REGIONAL MEDICAL CENTER** and its third-party contractors, by promoting actions that:

- A. Ensure that the level and quality of transportation service is provided without regard to race, color, or national origin.
- B. Identify and address, as appropriate, disproportionately high and adverse effects of programs and activities on minority populations and low-income populations.
- C. Promote the full and fair participation of all affected Title VI populations in transportation decision-making.
- D. Prevent the denial, reduction, or delay in benefits related to programs and activities that benefit minority populations or low-income populations.
- E. Ensure meaningful access to programs and activities by persons with Limited English Proficiency (LEP).

B. Agency Information

1. Mission of MANGUM REGIONAL MEDICAL CENTER

It's our mission to make a difference every day by delivering compassionate, exceptional healthcare through collaboration and team commitment.

2. History (including year started)

Mangum Regional Medical Center (MRMC) is an 18-bed critical access hospital located in the heart of Mangum, Oklahoma established in 1967. With more than 50 years of tradition and excellence.

3. Regional Profile (regional population; growth projection)

The area served is around 66,000 people. Mangum Regional Medical Center has a highly utilities swing bed program and is implementing a 55+ psychiatric care program called Strong Mind. This program provides mental health services and transportation to participants within a 60-mile radius of Mangum Regional Medical Center.

4. Population served (in relation to regional population)

We provide quality care to patients every day for the communities of Greer, Jackson, Kiowa, Beckham, Harmon, and Washita counties.

5. Service area (include map, with any routes utilized)

Our patients and community benefit from high nurse-to-patient ratios, 24-hour emergency services, in-house laboratory services, connections to higher levels of care when needed, and close-to-home care 365 days a year.

6. Governing body make-up (include terms of office)

Carson VanZant-Chairman of the Board
Cheryl Lively- Vice Chair
Ronnie Webb-Board Member
Lisa Hall- Board Member
Michelle Ford- Board Member

**NOTIFYING the PUBLIC of RIGHTS UNDER TITLE VI
MANGUM REGIONAL MEDICAL CENTER**

- The Mangum Regional Medical Center operates its programs without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the Mangum Regional Medical Center.
- For more information on the Mangum Regional Medical Center's civil rights program, and procedures to file a complaint, contact (580) 782-3353 TTY (1-866-874-3972 ID# 221365); email info@mangumregional.org or visit our administrative office at 1 Wickersham Dr., Mangum, Oklahoma, 73554-9117
- A complainant may file a complaint directly with the Oklahoma Department of Transportation by filing a complaint with the Contract Compliance Division, Attention: Contract Compliance Division Manager, 200 NE 21st Street, Oklahoma City, OK 73105-3204.

If information is needed in another language, contact (1-866-874-3972) client ID: 221365.

This Notice can be found:

On the website <https://mangumregional.net/>

In the Strong Mind Vehicle

In the Strong Mind Meeting Room

D. Procedure for Filing a Title VI Complaint

Filing a Title VI Complaint

The complaint procedures apply to the beneficiaries of **MANGUM REGIONAL MEDICAL CENTER's** programs, activities, and services.

RIGHT TO FILE A COMPLAINT: Any person who believes they have been discriminated against on the basis of race, color, or national origin by **MANGUM REGIONAL MEDICAL CENTER** may file a Title VI complaint by completing and submitting the agency's Title VI Complaint Form. Title VI complaints must be received in writing within 180 days of the alleged discriminatory complaint.

HOW TO FILE A COMPLAINT: Information on how to file a Title VI complaint is posted on our agency's website (<https://mangumregional.net/>), and in public areas of our agency.

You may request a copy of the **MANGUM REGIONAL MEDICAL CENTER** Title VI Complaint Form at copy by writing to 1 Wickersham Dr., Mangum, Oklahoma, 73554-9117 or by calling **MANGUM REGIONAL MEDICAL CENTER** at (580) 782-3353.

You may file a signed, dated complaint no more than 180 days from the date of the alleged incident. The complaint should include:

- Your name, address and telephone number.
- Specific, detailed information (how, why, and when) about the alleged act of discrimination.
- Any other relevant information, including the names of any persons, if known, the agency should contact for clarity of the allegations.

Please submit your complaint form to 1 Wickersham Dr., Mangum, Oklahoma, 73554-9117.

COMPLAINT ACCEPTANCE: **MANGUM REGIONAL MEDICAL CENTER** will process complaints that are complete.

Once a completed Title VI Complaint Form is received, **MANGUM REGIONAL MEDICAL CENTER** will review it to determine **whether it** has jurisdiction. The complainant will receive an acknowledgment letter informing them whether or not the complaint will be investigated by **MANGUM REGIONAL MEDICAL CENTER**.

INVESTIGATIONS: **MANGUM REGIONAL MEDICAL CENTER** will generally complete an investigation within 90 days from receipt of a completed complaint form. If more information is needed to resolve the case, **MANGUM REGIONAL MEDICAL CENTER TITLE VI COORDINATOR** may contact the complainant. Unless a longer period is specified by **MANGUM REGIONAL MEDICAL CENTER TITLE VI COORDINATOR**, the complainant will have ten (10) days from the date of the letter to send the requested information to the **MANGUM REGIONAL MEDICAL CENTER** investigator assigned to the case.

If the requested information is not received within that timeframe, the case will be closed. A case can also be administratively closed if the complainant no longer wishes to pursue it.

LETTERS OF CLOSURE OR FINDING: After the Title VI investigator reviews the complaint, the Title VI investigator will issue one of two letters to the complainant: a closure letter or letter of finding (LOF).

- A closure letter summarizes the allegations and states that there was not a Title VI violation and that the case will be closed.
- A Letter of Finding (LOF) summarizes the allegations and provides an explanation of the corrective action taken.

If the complainant disagrees with **MANGUM REGIONAL MEDICAL CENTER's** determination, the complainant may request reconsideration by submitting the request in writing to the Title VI investigator within seven (7) days after the date of the letter of closure or letter of finding, stating with specificity the basis for the reconsideration.

MANGUM REGIONAL MEDICAL CENTER will notify the complainant of the decision either to accept or reject the request for reconsideration within ten (10) days. In cases where reconsideration is granted, **MANGUM**

REGIONAL MEDICAL CENTER will issue a determination letter to the complainant upon completion of the reconsideration review. Item 11.

A person may also file a complaint directly with the Federal Transit Administration, at the FTA Office of Civil Rights, 1200 New Jersey Avenue SE, Washington, DC 20590.

If information is needed in another language, contact **MANGUM REGIONAL MEDICAL CENTER DIRECTOR** at 1 Wickersham Dr., Mangum, Oklahoma, 73554-9117 or at (580) 782-3353.

E. Monitoring Title VI Complaints, Investigations, Lawsuits and Documenting Evidence of Agency Staff Title VI Training Item 11.

Documenting Title VI Complaints/Investigations

All Title VI complaints will be entered and tracked in **MANGUM REGIONAL MEDICAL CENTER's** complaint log. Active investigations will be monitored for timely response on the part of all parties. The agency's Title VI Coordinator shall maintain the log.

Agency Title VI Complaint Log

Date complaint filed	Complainant	Basis of complaint R-C-NO	Summary of allegation	Pending status of complaint	Actions taken	Closure Letter (CL)	Letter of Finding (LOF)	Date of CL or LOF

Documenting Evidence of Agency Staff Title VI Training

MANGUM REGIONAL MEDICAL CENTER's staff is given Title VI training, and agency can answer affirmatively to all the following questions:

1. Are new employees made aware of Title VI responsibilities pertaining to their specific duties?
2. Do new employees receive this information via employee orientation?
3. Is Title VI information provided to all employees and program applicants?
4. Is Title VI information prominently displayed in the agency and on any program materials distributed, as necessary?

Goal

The goal of the Public Participation Plan is for all identified audiences to participate significantly and on an ongoing basis in the public participation process for major agency outreach efforts.

Objectives

- To understand the service area demographics and determine what non-English languages and other cultural barriers exist to public participation.
- To provide general notification of meetings and forums for public input in a manner that is understandable to all populations in the area.
- To hold public meetings in locations that are accessible to all area stakeholders, including but not limited to minority and low-income members of the community.
- To provide methods for two-way communication and information and input from populations which are less likely to attend meetings.
- To convey the information in various formats to reach all key stakeholder groups.

Identification of Stakeholders

Stakeholders are those who are either directly or indirectly affected by an outreach effort, system or service plan or recommendations of that plan. Stakeholders include but are not limited to the following:

- Board of Directors – the governing board of the agency. The role of the Board is to establish policy and legislative direction for the agency. The Board defines the agency’s mission, establishes goals, and approves the budget to accomplish the goals.
- Advisory Bodies—Non-elected advisory bodies review the agency's current and proposed activities and are encouraged to be active in the agency’s public participation process. Advisory bodies provide insight and feedback to the agency.
- Agency Transit riders and clients
- Minority and low-income populations, including limited English proficient persons
- Local jurisdictions and other government stakeholders
- Private businesses and organizations
- Employers
- Partner agencies

Elements of the Public Participation Plan

It is necessary to establish a public participation plan that includes an outreach plan to engage minority and limited English proficient (LEP) populations.

Elements of the Public Engagement Plan include:

1. Public Notice

- a. Official notification of intent to provide opportunity for members of the general public to participate in public engagement plan development, including participation in open Board/council meetings, and advisory committees.

2. Public Engagement Process/Outreach Efforts:

- a. Public meetings
- b. Open houses
- c. Rider forums
- d. Rider outreach
- e. Public hearings
- f. Focus groups
- g. Surveys
- h. Services for the Disabled (Notices of opportunities for public involvement include contact information for people needing these or other special accommodations.)

Events such as public meetings and/or open houses are held at schools, churches, libraries and other non-profit locations easily accessible to public transit and compliant with the Americans with Disabilities Act.

3. Public Comment

- a. Formal public comment periods are used to solicit comments on major public involvement efforts around an agency service or system change.
- b. Comments are accepted through various means:
 - i. Dedicated email address.
 - ii. Website.
 - iii. Regular mail.
 - iv. Forms using survey tool for compilation.
 - v. Videotaping.
 - vi. Phone calls to Customer Service Center [phone]

4. Response to Public Input

All public comments are provided to the Board of Directors prior to decision making. A publicly available summary report is compiled, including all individual comments.

Title VI Outreach Best Practices

MANGUM REGIONAL MEDICAL CENTER ensures all outreach strategies, communications and public involvement efforts comply with Title VI. **MANGUM REGIONAL MEDICAL CENTER**'s Public Participation Plan proactively initiates the public involvement process. It makes concerted efforts to involve members of all social, economic, and ethnic groups in the public involvement process. Aligned with the above referenced communication tactics, **MANGUM REGIONAL MEDICAL CENTER** provides the following:

- a. Public notices published in non-English publications (if available).
- b. Title VI non-discrimination notice on agency's website.
- c. Agency communication materials in languages other than English (subject to Safe Harbor parameters).
- d. Services for Limited English Proficient persons. Upon advance notice, translators may be provided.

2024 – 2026 Title VI Program Public Participation Process

Item 11.

MANGUM REGIONAL MEDICAL CENTER will conduct a Public Participation Process for the 2024-2026 Title VI Program. This process includes Community Meetings to seek input, provide education, and highlight key components of the Title VI Plan. Materials have been created to explain Title VI policies as well as provide education on how they relate to minority populations.

MANGUM REGIONAL MEDICAL CENTER will provide briefings to the Board of Directors and Advisory Bodies.

MANGUM REGIONAL MEDICAL CENTER will conduct a 30-day public comment period to provide opportunities for feedback on the 2024-2026 Title VI Program.

Comments are accepted during the public outreach period via:

- a. Email
- b. Mail
- c. Phone
- d. In-person

Summary of 2022-2024 Public Outreach Efforts

We were not involved in the program; therefore, we didn't have any effort.

F. Language Assistance Plan

Item 11.

MANGUM REGIONAL MEDICAL CENTER Limited English Proficiency Plan

This limited English Proficiency (LEP) Plan has been prepared to address **MANGUM REGIONAL MEDICAL CENTER**'s responsibilities as a recipient of federal financial assistance as they relate to the needs of individuals with limited language skills. The plan has been prepared in accordance with Title VI of the Civil Rights Act of 1964; Federal Transit Administration Circular 4702.1B, dated October 1, 2012, which states that the level and quality of transportation service is provided without regard to race, color, or national origin.

Executive order 13166, titled "Improving Access to Services for Persons with Limited English

Proficiency" indicates that differing treatment based upon a person's inability to speak, read, write, or understand English is a type of national origin discrimination. It directs each federal agency to publish guidance for its respective recipients clarifying their obligation to ensure that such discriminations do not take place. This order applies to all state and local agencies which receive federal funds.

Service Area Description: An approximate 60-mile area of Mangum Regional Medical Center.

MANGUM REGIONAL MEDICAL CENTER has developed this LEP Plan to help identify reasonable steps for providing language assistance to persons with limited English proficiency who wish to access services provided by **MANGUM REGIONAL MEDICAL CENTER**. As defined in Executive Order 13166, LEP persons are those who do not speak English as their primary language and have limited ability to read, speak, write or understand English. This plan outlines how to identify a person who may need language assistance, and the ways in which assistance may be provided.

In order to prepare this plan, **MANGUM REGIONAL MEDICAL CENTER** undertook the **four-factor LEP analysis** which considers the following factors:

Four Factor Analysis

1. The number and proportion of LEP persons eligible to be served or likely to be encountered in the service area:

A significant majority of people in the **MANGUM REGIONAL MEDICAL CENTER** service area are proficient in the English language. Based on 2015 Census data, **5.13%** of the population five years of age and older speak English "less than very well" – a definition of limited English proficiency

Population 5 years and over by language spoken at home and ability to speak English	Percentage of Population 5 Years and Older
<u>Population 5 Years and Over</u>	73419
Speak English "less than very well"	3769
<u>Spanish</u>	6946

Speak English “less than very well”	2756
<u>Other Indo-European</u>	337
Speak English “less than very well”	58
<u>Asian and Pacific Island</u>	42
Speak English “less than very well”	7
<u>All Other</u>	734
Speak English “less than very well”	172

2. Frequency of Contact by LEP Persons with MANGUM REGIONAL MEDICAL CENTER’s Services: We do not currently have a vehicle program, but we do have an LEP program in place for patients.

The **MANGUM REGIONAL MEDICAL CENTER** staff reviewed the frequency with which office staff, dispatchers, and drivers have, or could have, contact with LEP persons. To date, **MANGUM REGIONAL MEDICAL CENTER** has, on average, **only one monthly request** for an interpreter for patients. **MANGUM REGIONAL MEDICAL CENTER** averages **1** phone call per month.

LEP Staff Survey Form

If provided a 5310 Grant, **MANGUM REGIONAL MEDICAL CENTER** will study the language assistance needs of its riders so that we can better communicate with them if needed. The below is currently not applicable.

1. How often do you come into contact with passengers who do not speak English or have trouble understanding you when you speak English to them?
 DAILY WEEKLY MONTHLY LESS THAN MONTHLY
2. What languages do these passengers speak?
3. What languages (other than English) do you understand or speak?
4. Would you be willing to serve as a translator when needed?

Frequency of Contact with LEP Persons

Frequency	Language Spoken by LEP Persons
Daily	
Weekly	

Monthly	
Less frequently than monthly	

3. The importance of programs, activities, or services provided by **MANGUM REGIONAL MEDICAL CENTER** to LEP persons:

Outreach activities, summarized in **MANGUM REGIONAL MEDICAL CENTER**'s Title VI Public Engagement Plan, include events such as public meetings and/or open houses held at schools, churches, libraries and other non-profit locations, and include specific outreach to LEP persons to gain understanding of the needs of the LEP population, and the manner (if at all) needs are addressed.

Outside Organization LEP Survey

Organization: _____

1. What language assistance needs are encountered?
2. What languages are spoken by persons with language assistance needs?
3. What language assistance efforts are you undertaking to assist persons with language assistance needs?
4. When necessary, can we use these services?

4. The resources available to **MANGUM REGIONAL MEDICAL CENTER** and overall cost to provide LEP assistance:

Strategies for Engaging Individuals with Limited English Proficiency include:

1. Language line. Upon advance notice, translators can be provided.
2. Language identification flashcards.
3. Written translations of vital documents (identified via safe harbor provision)
4. One-on-one assistance through outreach efforts.
5. Website information.
6. To the extent feasible, assign bilingual staff for community events, public hearings, and Board of Directors meetings and on the customer service phone lines.

MANGUM REGIONAL MEDICAL CENTER will provide assistance and direction to LEP persons who request assistance.

Staff LEP Training

Item 11.

The following training will be provided to **MANGUM REGIONAL MEDICAL CENTER** staff:

1. Information on **MANGUM REGIONAL MEDICAL CENTER** Title VI Procedures and LEP responsibilities.
2. Description of language assistance services offered to the public.
3. Use of Language Identification Flashcards.
4. Documentation of language assistance requests.

Monitoring and Updating the LEP Plan

The LEP Plan is a component of **MANGUM REGIONAL MEDICAL CENTER**'s Title VI Plan requirement.

MANGUM REGIONAL MEDICAL CENTER will update the LEP plan as required. At minimum, the plan will be reviewed and updated when it is clear that higher concentrations of LEP individuals are present in the **MANGUM REGIONAL MEDICAL CENTER** service area. Updates include the following:

1. How the needs of LEP persons have been addressed.
2. Determine the current LEP population in the service area.
3. Determine as to whether the need for, and/or extent of, translation services has changed.
4. Determine whether local language assistance programs have effectively and sufficiently met the needs.
5. Determine whether **MANGUM REGIONAL MEDICAL CENTER**'s financial resources are sufficient to fund language assistance resources as needed.
6. Determine whether **MANGUM REGIONAL MEDICAL CENTER** has fully complied with the goals of this LEP Plan.
7. Determine whether complaints have been received concerning **MANGUM REGIONAL MEDICAL CENTER**'s failure to meet the needs of LEP individuals.

G. Advisory Bodies

Table Depicting Membership of Committees, Councils, By Race

Committee [examples]	Caucasian	Latino	African American	Asian American		Total
Advisory Committee	100					100%
Chamber of Commerce	95	5				100%

Description of efforts made to encourage minority participation on committees:

- Our CEO, a minority, has been active on committees to try and stimulate other minorities to become more active on committees.

H. Subrecipient Assistance

Item 11.

MANGUM REGIONAL MEDICAL CENTER does not have any subrecipients.

I. Subrecipient Monitoring

MANGUM REGIONAL MEDICAL CENTER does not have any subrecipients.

J. Equity Analysis of Facilities

MANGUM REGIONAL MEDICAL CENTER has not constructed any storage facilities, maintenance facilities, or operations centers in the last three years.

Attachment 1 – Agency Information

Item 11.

Mangum Regional Medical Center is a proud partner of Cohesive Healthcare Management and Consulting. Through our relationship with Cohesive Healthcare, we can provide a level of care we've never been able to. Mangum Regional Medical Center (MRMC) is an 18-bed critical access hospital located in the heart of Mangum, Oklahoma.

Established in 1967. With more than 50 years of tradition and excellence, we provide quality care to patients daily for the communities of Greer, Jackson, Kiowa, Beckham, Harmon, and Washita counties. We offer a wide range of state-of-the-art, high-quality medical services that allow us to improve the health of the community we serve. Our patients and community benefit from high nurse-to-patient ratios, 24-hour emergency services, in-house laboratory services, connections to higher levels of care when needed, and close-to-home care 365 days a year.

The governing board is a Board of Directors consisting of five voting members: Carson VanZant, Chair; Cheryl Lively, Vice Chair; Lisa Hall, Member; Ronnie Webb, Member; and Michelle Ford, Member. They serve four years and are appointed.

Mangum Regional Medical Center is committed to improving transportation services for seniors and individuals with disabilities in our community. We will specifically operate a vehicle for the Strong Mind Program, a mental health initiative for aging adults (over 55) experiencing emotional distress or psychological difficulties. The Strong Mind Program treatment plans are individualized to meet patients' needs. We provide transportation to participants within a 60-mile radius. This ensures all participants who need the care can attend. We plan to provide coordinated care for medical appointments from our Strong Mind Program pickup locations if seats are available.

TITLE VI COMPLAINT FORM

Item 11.

The **Mangum Regional Medical Center** is committed to ensuring that no person is excluded from participation in or denied the benefits of its services on the basis of race, color, or national origin, as provided by the Title VI of the Civil Rights Act of 1964, as amended. The Title VI complaints must be filed within 180 calendar days from the date of the alleged discrimination.

Date of Filing:	
Name:	
Address:	
City, State, Zip Code:	
Work Phone:	
Home Phone:	
E-mail Address:	

Mangum Regional Medical Center
Wickersham Dr., Mangum,
Oklahoma, 73554-9117
580-782-3353

Indicate on what ground(s) you believe you have been discriminated against (check all that apply):

- Race Color National Origin

Indicate the person(s) who you believe discriminated against you:

Name(s):	
Work Location (if known):	
Work Phone:	
Date of alleged incident	

If you have an attorney representing you concerning the matters raised in this complaint, please provide the following:

Name:	
Address:	
Work Phone:	
E-mail Address:	

Explain why you believe discrimination has occurred. If there are witnesses, please provide names, addresses and telephone numbers. Be sure to include how other persons were treated differently than you. Attach additional pages as necessary and any written material pertaining to your case.

What remedy are you requesting? Please be specific:

Item 11.

Have you filed or do you intend to file a charge or complaint concerning the matters raised in this complaint with any other agencies (Federal, State, or local):

Yes

No

If so, please provide the following information:

Agency:	
Address:	
Name of Investigator (if known):	
Phone Number:	
E-mail Address:	
Date Filed:	
Status of case:	

I confirm that I have read the above charge(s) and that they are true to the best of my knowledge.

Print or typed name of complainant:	

Signature

Date

Completed forms must be submitted to the **Mangum Regional Medical Center**. If you require assistance filling out this form, please contact the Mangum Regional Medical Center Title VI Coordinator at (580) 782-3353.

The **Mangum Regional Medical Center** ensures that no person or groups of persons shall, on the grounds of race, color, sex, religion, national origin, age, disability, retaliation, or genetic information, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any and all programs, services, or activities administered by **Mangum Regional Medical Center**. Please contact the Mangum Regional Medical Center ADA Coordinator at 580-782-3353 to request accommodation.



Company Name:	Mangum Regional Medical Center	Service Order Number:	
Contact Name:	Chad Lampson	Sales Rep:	James Coy
Contact Number:	405.652.0764	Date:	8.16.2024
Email:	clampson@chmcok.com		

SERVICE SUMMARY	FD Fiber	Term Length:	36 Month
Requested Service Date:	8/30/20223	Services:	FD Fiber
Purchase Order Number:		Delivery Mechanism:	FD Network

CUSTOMER INFORMATION / SERVICE SITE

Customer Business Name:	Mangum Regional Medical Center	Main Phone:	
Company Federal ID #:		Main Fax:	
Service Address:	1 Wickersham Dr	City:	Mangum
Billing Address:		State:	OK
Bill Options: <input checked="" type="checkbox"/> Paper <input type="checkbox"/> Email:		Zip:	73554
For Internal Use Only		State:	
CAS Number:		Zip:	
		If multiple locations: <input checked="" type="checkbox"/> One Bill <input checked="" type="checkbox"/> Separate Bills	
		Site Number:	

MONTHLY CHARGES

Discription	Cost Per Unit	X	Quantity	Total
DID	\$ -	X	1	\$ -
Webex Common Area/Workspace License	\$ 1.00	X	9.5	\$ 9.50
	\$ -	X		\$ -
	\$ -	X		\$ -
	\$ -	X		\$ -
Total Monthly Charges				\$ 9.50

Installation

Discription	Cost Per Unit	X	Quantity	Total
192 Cisco ATA	\$ 85.00	X	1	\$ 85.00
Shipping	\$ -	X		TBD
	\$ -	X		\$ -
	\$ -	X		\$ -
	\$ -	X		\$ -
Total Install Charges				\$ 85.00

By signing this order form, Customer agrees to pay all charges incurred on Customer's FirstDigital Telecom's ("FirstDigital") account, including any applicable federal, state, or local use, excise, sales, privilege taxes, duties, or similar liabilities, by the stated due date and to adhere to all of the terms and conditions as set forth at www.firstdigital.com/legal and in FirstDigital's applicable tariffs, if any, and promotional offerings and the terms and conditions included with this Service Order Agreement, which FirstDigital terms and conditions and applicable tariffs are hereby incorporated by reference. Customer also authorizes FirstDigital to obtain any credit information necessary and/or customer proprietary network information, necessary to provision FirstDigital Service and to establish this FirstDigital account, and authorizes release of said information by any and all third parties to FirstDigital. Further, the undersigned represents that he/she is authorized to approve and accept the responsibility of the terms and conditions herein. Customer understands that, pursuant to tariff, number assignments are not guaranteed, and should not be relied on before service is activated. Customer understands there is a charge for changing Preferred (InterLATA and/or IntraLATA long distance Carrier(s)).

Authorized Signature: _____	Title	_____
Customer Name: _____	Date	_____
Company Name: _____	Name:	_____
FirstDigital Signature _____	Date	_____

Hospital Vendor Contract Summary Sheet

1. Existing Vendor New Vendor
2. **Name of Contract: First Digital**
3. **Contract Parties: First Digital/MRMC**
4. **Contract Type Services: Telecommunications**
5. **Impacted Hospital Departments: Clinic**
6. **Contract Summary: Provide fax line service agreement**
7. **Cost: \$9.50/month with a one-time upfront cost of \$85.00**
8. **Prior Cost: \$135/month through AT&T we will terminate after approval**
9. **Term: 36 months**
10. **Termination Clause: None**
- 11.