



TOWN OF LOS GATOS
COMMUNITY HEALTH AND SENIOR SERVICES COMMISSION
AUGUST 27, 2026
110 EAST MAIN STREET
TOWN COUNCIL CHAMBERS
4:00 PM

Martha Sterne, Chair
Gregory Gentile, Vice Chair
Dick Konrad, Commissioner
Patricia Uro-May, Commissioner
Stewart Brewster, Commissioner
Elenor Yick, Commissioner
Shailaja Venkatsubramanayan, Commissioner
Matthew Hudes, Council Liaison

IMPORTANT NOTICE

This meeting will be held in person at the location listed above. Members of the public may provide written or oral comments on agenda items by following the instructions listed at the end of the agenda.

CALL MEETING TO ORDER

ROLL CALL

CONSENT ITEMS *(Items appearing on the Consent are considered routine Town business and may be approved by one motion. Members of the public may provide input on any Consent Item(s) when the Chair asks for public comment on the Consent Items. Each speaker is limited to three minutes or such time as authorized by the Chair.)*

1. Approve the Minutes of the June 9, 2026, Special Meeting

VERBAL COMMUNICATIONS *(Members of the public are welcome to address the Community Health and Senior Services Commission on any matter that is not listed on the agenda and is within the subject matter jurisdiction of the Commission. During special meetings, members of the public are welcome to address the Commission only on items listed on the agenda. Town resources may not be used to facilitate audio or visual presentations. To ensure all agenda items are heard, this portion of the agenda is limited to 30 minutes. In the event additional speakers were not able to be heard during the initial Verbal Communications portion of the agenda, an additional Verbal Communications will be opened prior to adjournment. Each speaker is limited to three minutes or such time as authorized by the Chair.)*

OTHER BUSINESS *(Each speaker is limited to three minutes or such time as authorized by the Chair.)*

2. Los Gatos Monte Sereno Police Department Potential Service to Saratoga
3. Receive an Update from Community Service Provider Jewish Family Services on Their Programs for Seniors
4. Discuss the CHSSC Meeting Schedule for the 2027 Calendar Year
5. Discuss the Distribution of the 2026 Service Provider Survey
6. Receive Information Regarding the Launch of MyLosGatos311

COMMISSIONER/STAFF LIAISON REPORTS

ADJOURNMENT

ADA NOTICE - In compliance with the Americans with Disabilities Act, if you require special assistance to participate in this meeting, please contact the Clerk's Office at (408) 354-6834. Please notify the Clerk's Office at least two (2) business days prior to the meeting so that reasonable arrangements can be made to ensure accessibility in compliance with 28 CFR §35.102-35.104 and related provisions.

NOTICE REGARDING SUPPLEMENTAL MATERIALS - Materials related to an item on this agenda submitted to the Commission after initial distribution of the agenda packets are available for public inspection in the Clerk's Office at Town Hall, 110 E. Main Street, Los Gatos, and on the Town's website at www.losgatosca.gov. Town Commission agendas and related materials can be viewed online at <https://losgatos-ca.municodemeetings.com/>.

HOW TO PARTICIPATE

The Town of Los Gatos strongly encourages your active participation in the public process. If you are interested in providing oral comments during the meeting, you must attend in-person, complete a speaker's card, and return it to the staff. If you wish to speak to an item on the agenda, please list the item number on the speaker card. The time allocated to speakers may change to better facilitate the meeting. If you are unable to attend the meeting in-person, you are welcome to submit written comments via email to clerk@losgatosca.gov.

Public Comment During the Meeting:

When called to speak, please limit your comments to three (3) minutes, or such other time as the Chair may decide, consistent with the time limit for speakers at a Town meeting.

Speakers at public meetings may be asked to provide their name and to state whether they are a resident of the Town of Los Gatos. Providing this information is not required.

Deadlines to Submit Written Comments:

If you are unable to participate in person, you may email clerk@losgatosca.gov with the subject line "Public Comment Item #_" (insert the item number relevant to your comment). Persons wishing to submit written comments to be included in the materials provided to the Commission must provide the comments as follows:

For inclusion in an addendum: by 3:00 p.m. the day before the Commission meeting.

For inclusion in a desk item: 11:00 a.m. the day of the Commission meeting.



TOWN OF LOS GATOS

COMMUNITY HEALTH AND SENIOR SERVICES COMMISSION AGENDA REPORT

MEETING DATE: 08/27/2026

ITEM NO: 1

Minutes of the Community Health and Senior Services Special Meeting June 9, 2026

MEETING CALLED TO ORDER AT APPROXIMATELY 10:00 A.M.

ROLL CALL

Present: Chair Sterne, Vice Chair Gentile, Commissioner Konrad, Commissioner Uro-May, Commissioner Brewster, Commissioner Yick, Commissioner Venkatsubramanayan. Council Liaison Hudes (arrived at approximately 10:10 a.m.).

Absent: None.

Staff Present: Assistant Town Manager Katy Nomura and Senior Service Coordinator Jen Fosco.

CONSENT ITEMS

1. Approve the Minutes of the May 28, 2026, Meeting.

MOTION: Motion by Commissioner Konrad to approve the minutes of the May 28, 2026, meeting. **Seconded** by Commissioner Uro-May.

VOTE: Motion passed 7-0.

VERBAL COMMUNICATIONS

No public comment.

OTHER BUSINESS

2. Receive an update from community service provider Saratoga Area Senior Coordinating Council (SASSC) on their nutrition, transportation, and other programs for seniors.

Community Service Provider, Tyler Taylor, gave an update on SASSC and senior services in general.

The Commission discussed the item.

The following individuals spoke during verbal communications:

- 1) Tom Picraux

SUBJECT: Draft Minutes of the Community Health and Senior Services Commission
Meeting of May 28, 2026

DATE: June 9, 2026

2) Kiersten Shum

3. Select Two Commissioners to Serve as Community Grant Raters.

The Commission discussed the item.

No one from the public spoke.

MOTION: **Motion by Commissioner Yick** to nominate Chair Sterne and Commissioner Venkatsubramanayan as Community Grant Raters. **Seconded by Commissioner Gentile.**

VOTE: **Motion passed 7-0.**

ADJOURNMENT:

The meeting adjourned at 11:12 a.m.

Respectfully Submitted

/s/ Jen Fosco, Senior Service Coordinator



TOWN OF LOS GATOS
COMMUNITY HEALTH AND SENIOR
SERVICES COMMISSION AGENDA REPORT

MEETING DATE: 08/27/2026

ITEM NO: 2

DATE: August 27, 2026
TO: Community Health and Senior Services Commission
FROM: Jen Fosco, Senior Service Coordinator
SUBJECT: Los Gatos Monte Sereno Police Department Potential Service to Saratoga

REMARKS:

Chief of Police Jamie Field will provide a verbal report regarding the Los Gatos Monte Sereno Police Department's potential service to Saratoga.

PREPARED BY: Jen Fosco
Senior Service Coordinator



TOWN OF LOS GATOS
COMMUNITY HEALTH AND SENIOR
SERVICES COMMISSION AGENDA REPORT

MEETING DATE: 08/27/2026
ITEM NO: 3

DATE: August 27, 2026
TO: Community Health and Senior Services Commission
FROM: Jen Fosco, Senior Services Coordinator
SUBJECT: Receive an Update from Community Service Provider Jewish Family Services
on Their Programs for Seniors

RECOMMENDATION:

Receive an update from community service provider Jewish Family Services on their programs for seniors. This item is for discussion only.

REMARKS:

Relevant to the CHSSC work plan item to stay informed about community senior services, Commissioners will have the opportunity to receive an update from a Jewish Family Services representative.

A presentation prepared by Jewish Family Services is included as an attachment to this staff report as public comment.

ATTACHMENT:

1. Public Comment

PREPARED BY: Jen Fosco
Senior Service Coordinator



PRESENTATION TO COMMUNITY HEALTH & SENIOR SERVICES COMMISSION

DEBBIE MICHELS
VICE PRESIDENT OF COMMUNITY ENGAGEMENT

AGENDA

- Introduction
- Mission, Vision & Values
- Six Pillars – Who We Serve
- An Ecosystem of Care
- Q&A



JFS SILICON VALLEY

- Founded in 1978 to serve Holocaust survivors from the former Soviet Union
- Located on University Avenue in Los Gatos
- ~60 employees
- \$21+ million-dollar budget
- 30+ programs & services



Our Mission

Jewish Family Services of Silicon Valley is an inclusive nonprofit social services organization providing comprehensive support services to individuals and families facing life's challenges. We engage community partners and collectively we make a positive impact on the lives of those we serve.

Our Vision

Jewish Family Services of Silicon Valley envisions a world where each person achieves self-sufficiency, stability, well-being and purpose.

Our Values

Our work is rooted in core Jewish values reminding us that we have an obligation to build a better world. These values inform how we work with each other, our clients and our community.

Repairing the World – Tikkun Olam

Welcoming the Stranger – Yadatem Et-Nefesh HaGer

Respect and Dignity for All – K'vod Habriyot

MISSION, VISION & VALUES





OUR SIX PILLARS

Older Adults



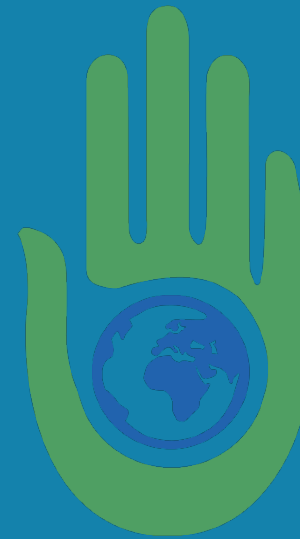
Home Care



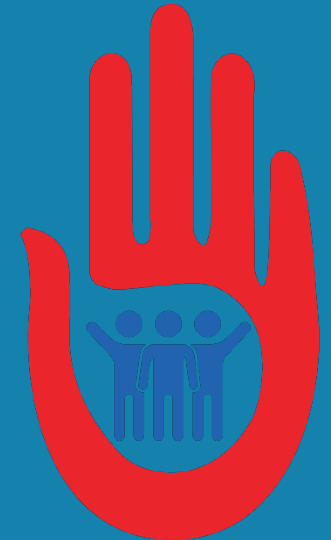
Holocaust Survivors



Adults & Families



Newcomers &
Immigrants



Volunteer Services

 Jewish Family Services
of Silicon Valley

JFS SILICON VALLEY: AN ECOSYSTEM OF CARE FOR OLDER ADULTS

Supporting health, independence and connection
across the lifespan

An Ecosystem for Older Adults

One organization. Many doors into care.



Meeting People Where They Are

Serving older adults across socioeconomic levels.

LOWER INCOME

- Care management and care coordination
- Food pantry and nutrition support
- Transportation and resource navigation
- Connection to community services

MIDDLE / MODERATE INCOME

- Care management and support
- Sliding-scale mental health services
- Home-based and community supports
- Help navigating changing needs

PRIVATE PAY / HIGHER INCOME

- Professional home care
- Personalized in-home support
- Respite and transitional care
- Mental health and other services

People don't have to fit into one box. We meet people where they are and connect them to the level of support they need.

The Power of a Connected System

The needs of older adults are rarely isolated.

A FALL

- May signal a need for OT and home safety support
- May create new caregiving needs
- Can threaten independence if support comes too late

ISOLATION

- Can affect mental and emotional well-being
- Friendly Visitors and community programs create connection
- Transportation helps people remain engaged

CAREGIVER STRESS

- Care management helps families navigate options
- Home care can provide respite and daily support
- Mental health services support caregivers too

Our strength is not simply having many programs. It is being able to connect them around the whole person.

Beyond Aging: Supporting Health Across the Community

CalAIM and Community Living Connections extend the ecosystem.

CalAIM

- Connects Medi-Cal members to community-based supports
- Addresses social needs that affect health
- Creates a bridge between healthcare and community services
- Expands JFS's reach to new clients

COMMUNITY LIVING CONNECTIONS

- Supports adults 60+ and adults with disabilities
- Care management and system navigation
- Connects clients to housing, benefits and community services
- Helps people remain safely at home and avoid unnecessary institutionalization

**Health isn't just what happens in a doctor's office.
Social connection, food, housing, safety and support all affect health.**

What We're Seeing

Needs are increasingly interconnected.

1

MORE COMPLEXITY

Older adults and families often face several needs at the same time: health, food, caregiving, transportation and mental health.

2

AGING IN PLACE

People want to remain safely and independently in their homes. That takes a network of supports, not a single service.

3

SOCIAL ISOLATION

Connection is a health issue. Community programs, Friendly Visitors and transportation help people remain engaged.

4

PREVENTION

Helping someone before a crisis can preserve independence and reduce the need for more intensive intervention.

What We Need & Where We're Going

Building a stronger community of care together.



- Strong community partnerships that help us reach people earlier



- Healthcare partnerships that connect clinical care with social supports



- Resources to expand home-based and preventive services



- Continued investment in care management, mental health and social connection



- Better data collection so we can understand needs, outcomes and gaps

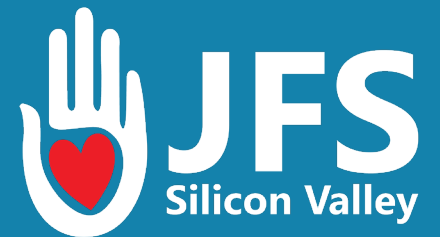


- Partners who see prevention and connection as essential parts of community health

Our goal:
Help people age
with dignity,
independence,
connection and
the support they
need to thrive.

THANK YOU!

QUESTIONS?





TOWN OF LOS GATOS
COMMUNITY HEALTH AND SENIOR
SERVICES COMMISSION AGENDA REPORT

MEETING DATE: 08/27/2026
ITEM NO: 4

DATE: August 27, 2026
TO: Community Health and Senior Services Commission
FROM: Jennifer Fosco, Senior Service Coordinator
SUBJECT: Discuss the CHSSC Meeting Schedule for the 2027 Calendar Year

REMARKS:

For the 2026 calendar year, the CHSSC has regular meetings scheduled on the fourth Thursday of each month, with the exception of the July recess and adjustments for holidays. Due to regular holiday conflicts and conflicts with the Council agenda posting process that occurs the Thursday before every Council meeting, alternative regular meeting dates need to be considered to begin in January 2027. While the current schedule will remain the same for the remainder of the calendar year, setting a new schedule now to start in 2027 will allow the new schedule to be advertised in the annual commissioner recruitment that begins in the fall.

The following times are available in the Los Gatos Town Council Chambers for the 2027 CHSSC meetings:

- Third Wednesday of the month 4:00 p.m.
- Third Thursday of the month 2:00 p.m.

Staff looks forward to the input of the CHSSC. This item is for discussion only.

PREPARED BY: Jen Fosco
Senior Service Coordinator



TOWN OF LOS GATOS
COMMUNITY HEALTH AND SENIOR
SERVICES COMMISSION AGENDA REPORT

MEETING DATE: 08/27/2026
ITEM NO: 5

DATE: August 27, 2027
TO: Community Health and Senior Services Commission
FROM: Jen Fosco, Senior Services Coordinator
SUBJECT: Discuss the Distribution of the 2026 Service Provider Survey

RECOMMENDATION:

Discuss and provide input into the distribution of the 2026 service provider survey.

REMARKS:

The Town of Los Gatos is preparing to launch its annual Service Provider Survey, with the input of CHSSC. The survey will be posted on the Town website, social media and will be distributed via email to service providers. Contacts were compiled from the Town, the West Valley Community Services group, The HUB, and internet and phone research.

As the Town prepares for the survey in 2026, we are seeking input on its distribution.

This item is for discussion only.

ATTACHMENTS:

1. 2026 Town of Los Gatos Service Provider Survey

PREPARED BY: Jen Fosco
Senior Service Coordinator

2026 Town of Los Gatos Service Provider Survey

The Town of Los Gatos is thankful to the many agencies who provide needed services to the Los Gatos Community and is committed to understanding the services available.

To better understand the needs and the impact of local service providers, we invite you to complete the Town of Los Gatos annual service provider survey. The aggregated results will be shared with the Community Health and Senior Services Commission, which advises the Town Council on community health and senior services, and as a result be publicly available.

Please complete and submit the survey by [_____]. The survey contains 21 questions and should take approximately 15 minutes to complete. **Your time and insights are of value, and we sincerely thank you for your participation.**

The Town of Los Gatos has partnered with Los Gatos Saratoga Recreation 55+ to create The HUB, which lists many local service providers. [55 Plus – Resources Hub – LGS Recreation](#). If you have additional resources to be added to The HUB, please make a suggestion [here](#).

ABOUT YOUR ORGANIZATION

1. Organization Name:

[Text Entry]

2. Primary Contact Name:

[Text Entry]

Email:

[Text Entry]

Phone:

[Text Entry]

3. What are the geographic area (s) that your organization serves? (select all that apply):

☐ Los Gatos

☐ Santa Clara County

☐ Other (please specify): [Text Entry]

4. What populations does your agency primarily serve? (select all that apply):

☐ General Population

☐ Youth (under 19)

☐ Adults (19-54)

☐ Older Adults (55+)

☐ Low-income individuals/families

☐ Unhoused/At-risk populations

☐ Other (please specify): [Text Entry]

5. What are the age groups primarily served? (select all that apply)

- ☐ Youth (under 19)
- ☐ Adults (19-54)
- ☐ Older Adults (55+)

6. How do you promote awareness of your services? (select all that apply)

- ☐ Social media
- ☐ Website
- ☐ Community events
- ☐ Referrals from other organizations
- ☐ Flyers/Posters
- ☐ Newspapers or other printed media (please specify) [text entry]
- ☐ Word of mouth
- ☐ Other (please specify): [Text Entry]

7. How do individuals typically access your programs? (select all that apply)

- ☐ Self-referral
- ☐ Referral from healthcare provider
- ☐ Referral from social services
- ☐ Outreach/enrollment events
- ☐ Other (please specify): [Text Entry]

8. What Programs/Services do you offer? (select all that apply)

- ☐ Health & Wellness
- ☐ Mental Health
- ☐ Addiction Support
- ☐ Unhoused Services
- ☐ Youth Services
- ☐ Older Adult Case Management
- ☐ Older Adult Day Care
- ☐ Older Adult Caregiver Support
- ☐ Older Adult Recreation & Social Activities
- ☐ Older Adult Educational Programs
- ☐ Older Adult Health & Wellness
- ☐ Older Adult Transportation
- ☐ Older Adult Food & Nutrition
- ☐ Older Adult Housing/Sheltering
- ☐ Other (please specify): [Text Entry]

9. How does your organization measure program impact? (select all that apply)

- ☐ Client surveys
- ☐ Service utilization data (please specify) [Text Entry]
- ☐ Outcome tracking (e.g., health improvements) (please specify) [Text Entry]

- ☐ External evaluations
- ☐ Other (please specify): [Text Entry]
- ☐ We do not currently measure impact

10. How many individuals were served in the past month?

- ☐ 0-5
- ☐ 6-10
- ☐ 11-20
- ☐ 21-50
- ☐ 51-100
- ☐ 100+ [numeric entry]

Of these, how many were Los Gatos residents?

[Numeric Entry]

Of these, how many were Older Adults (55+)?

[Numeric Entry]

11. How many individuals were served in the past year?

- ☐ 0-5
- ☐ 6-10
- ☐ 11-20
- ☐ 21-50
- ☐ 51-100
- ☐ 100+ [numeric entry]

Of these, how many were Los Gatos residents?

[Numeric Entry]

Of these, how many were Older Adults (55+)?

[Numeric Entry]

12. Do you collaborate with other organizations or government agencies in Santa Clara County (select all that apply):

- ☐ Healthcare providers [Please specify] [Text Entry]
- ☐ Social service agencies [Please specify] [Text Entry]
- ☐ Housing organizations [Please specify] [Text Entry]
- ☐ Older Adult services [Please specify] [Text Entry]
- ☐ Youth organizations [Please specify] [Text Entry]
- ☐ Other (please specify): [Text Entry]
- ☐ None

13. Do you collect client satisfaction data?

- ☐ Yes (please provide link or attach report) [Text Entry]
- ☐ No

14. What are your biggest challenges in delivering services? (select up to 3):

- ☐ Funding constraints [Please describe] [Text Entry]

- ☐ Staffing shortages [Please describe] [Text Entry]
- ☐ Client outreach/engagement [Please describe] [Text Entry]
- ☐ Transportation barriers/gaps [Please describe] [Text Entry]
- ☐ Facility limitations [Please describe] [Text Entry]
- ☐ Regulatory compliance [Please describe] [Text Entry]
- ☐ Lack of affordable housing [Please describe] [Text Entry]
- ☐ Limited mental health resources [Please describe] [Text Entry]
- ☐ Volunteer Shortages
- ☐ Other (please specify): [Text Entry]

15. Have any events occurred in the past 12 months that have or will impact your services?

- ☐ Yes (please specify): [Text Entry]
- ☐ No

16. What are your primary funding sources (select all that apply):

- ☐ Federal government grants
- ☐ State government grants
- ☐ County government grants
- ☐ Town of Los Gatos grants
- ☐ Private grants
- ☐ Individual donations
- ☐ Fundraising events
- ☐ Service fees
- ☐ Other (please specify): [Text Entry]

17. Do you offer volunteer opportunities?

- ☐ Yes
- ☐ No

If yes, how do you recruit volunteers? (select all that apply)

- ☐ Website
- ☐ Social media
- ☐ Print publications
- ☐ Community events
- ☐ Partnerships with schools or organizations
- ☐ Volunteer Connections newsletter
- ☐ Other (please specify): [Text Entry]

TOWN-WIDE SERVICE PROVISION OBSERVATIONS

18. In your opinion, what is working well in health and senior services in Los Gatos? (select all that apply)

- ☐ Access to healthcare
- ☐ Senior social programs

- ☐ Transportation services
- ☐ Housing support
- ☐ Nutrition programs
- ☐ Other (please specify): [Text Entry]

19. Regarding health and senior services in Los Gatos, do you see any challenges, service gaps, or have any new ideas?

- ☐ Yes [Please describe]
- ☐ No

20. Has your organization partnered with the Town on programs or events?

- ☐ Yes
- ☐ No

If yes, please briefly describe your experience, including any feedback or suggestions:
[Text Entry]

21. Please share any other feedback or suggestions you have for the Town.

[Text Entry]

Thank you for taking the time to complete this survey.



TOWN OF LOS GATOS
COMMUNITY HEALTH AND SENIOR SERVICES
COMMISSION AGENDA REPORT

MEETING DATE: 08/27/26

ITEM NO: 6

DATE: August 27, 2026
TO: Community Health and Senior Services Commission
FROM: Jen Fosco, Senior Service Coordinator
SUBJECT: Receive Information Regarding the Launch of MyLosGatos311

REMARKS:

The Town continues to focus on finding ways to modernize how people connect with local government, expand access, and improve the overall service experience.

On June 1, 2026, the Town launched MyLosGatos311, a free mobile community engagement application. This user-friendly app increases access to government services for community members and puts it in the palms of their hands. This new centralized platform makes it easier than ever for Los Gatos residents and community members to connect with the Town.

The community can now submit non-emergency service requests (e.g., potholes, graffiti, etc.), report concerns, and send messages to the appropriate Town department all through one convenient channel. Once someone submits a request, they will receive real-time status updates and automated notifications as their request is reviewed and resolved. The system enables direct, two-way messaging between community members and Town staff, so requestors are never left wondering about the status of their concern. Additionally, the MyLosGatos311 provides a significant amount of Town information, making it easier for the community to access information.

This level of transparency and responsiveness is a meaningful upgrade to the community experience and reflects the Town's commitment to open and accessible government. As always, Town staff continue to be available to serve and connect with the community by phone and in person.

The app is available for free download in the Apple App Store and Google Play by searching "MyLosGatos311."

For those who prefer not to download the app, service requests can still be submitted anytime through the Town website at www.LosGatosCA.gov/MyLosGatos311 or directly from the Town's homepage by clicking "Report A Concern."

PREPARED BY: Jen Fosco
Senior Service Coordinator

PAGE 2 OF 2

SUBJECT: MyLosGatos311

DATE: August 27, 2026

The Town appreciates Commissioners helping to spread the word about MyLosGatos311 in their personal capacities throughout their networks within the community. Flyers and business cards (Attachment 1) are available to be passed out if desired. The other side of the business cards contains important emergency preparedness information.

ATTACHMENT:

1. MyLosGatos311 Flyer and Business Card



MyLosGatos311 App

- Submit a Request
- Report Concerns
- Access Quick Links
- Connect with the Town





www.LosGatosCA.gov/MyLosGatos311



www.LosGatosCA.gov/EmergencyPreparedness

Emergency Preparedness

Stay Informed - Sign up for Santa Clara County emergency alerts at AlertSCC.org



Sign up for news and updates from the Town at www.LosGatosCA.gov/NotifyMe