TOWN OF LOS GATOS
LIBRARY BOARD MEETING AGENDA
NOVEMBER 12, 2026
100 VILLA AVENUE, LOS GATOS LIBRARY
LIBRARY CONFERENCE ROOM
3:30 PM

Katharine Vieceli, Chair
Deborah Lowe, Vice Chair
Edana Beck, Commissioner
Richard Capatosto, Commissioner
Sabiha Chunawala, Commissioner
Bernadette Marie White, Commissioner
Vacant, Commissioner
Ryan Santosh, Youth Commissioner

IMPORTANT NOTICE

This meeting will be held in person at the location listed above. Members of the public may provide written or oral comments on agenda items by following the instructions listed at the end of the agenda.

CALL MEETING TO ORDER

ROLL CALL

CONSENT ITEMS *(Items appearing on the Consent are considered routine Town business and may be approved by one motion. Members of the public may provide input on any Consent Item(s) when the Chair asks for public comment on the Consent Items. Each speaker is limited to three minutes or such time as authorized by the Chair.)*

1. Approve the Draft Minutes of the May 13, 2026 Meeting
2. Approve the Draft Minutes of the September 9, 2026 Meeting

VERBAL COMMUNICATIONS *(Members of the public are welcome to address the Library Board on any matter that is not listed on the agenda and is within the subject matter jurisdiction of the Board. During special meetings, members of the public are welcome to address the Board only on items listed on the agenda. Town resources may not be used to facilitate audio or visual presentations. To ensure all agenda items are heard, this portion of the agenda is limited to 30 minutes. In the event additional speakers were not able to be heard during the initial Verbal Communications portion of the agenda, an additional Verbal Communications will be opened prior to adjournment. Each speaker is limited to three minutes or such time as authorized by the Chair.)*

OTHER BUSINESS *(Each speaker is limited to three minutes or such time as authorized by the Chair.)*

3. Review Recommended Library Policy on Theft and Vandalism of Library Property

4. Review Results of the Annual Library Survey

ADJOURNMENT

ADA NOTICE - In compliance with the Americans with Disabilities Act, if you require special assistance to participate in this meeting, please contact the Clerk's Office at (408) 354-6834. Please notify the Clerk's Office at least two (2) business days prior to the meeting so that reasonable arrangements can be made to ensure accessibility in compliance with 28 CFR §35.102-35.104 and related provisions.

NOTICE REGARDING SUPPLEMENTAL MATERIALS - Materials related to an item on this agenda submitted to the Board after initial distribution of the agenda packets are available for public inspection in the Clerk's Office at Town Hall, 110 E. Main Street, Los Gatos, and on the Town's website at www.losgatosca.gov. Town Board agendas and related materials can be viewed online at https://losgatos-ca.municodemeetings.com/.

HOW TO PARTICIPATE

The Town of Los Gatos strongly encourages your active participation in the public process. If you are interested in providing oral comments during the meeting, you must attend in-person, complete a speaker's card, and return it to the staff. If you wish to speak to an item on the agenda, please list the item number on the speaker card. The time allocated to speakers may change to better facilitate the meeting. If you are unable to attend the meeting in-person, you are welcome to submit written comments via email to rbaker@losgatosca.gov.

Public Comment During the Meeting:

When called to speak, please limit your comments to three (3) minutes, or such other time as the Chair may decide, consistent with the time limit for speakers at a Town meeting.

Speakers at public meetings may be asked to provide their name and to state whether they are a resident of the Town of Los Gatos. Providing this information is not required.

Deadlines to Submit Written Comments:

If you are unable to participate in person, you may email rbaker@losgatosca.gov with the subject line "Public Comment Item #_" (insert the item number relevant to your comment). Persons wishing to submit written comments to be included in the materials provided to the Commission must provide the comments as follows:

DRAFT
MINUTES OF THE LIBRARY BOARD REGULAR MEETING
WEDNESDAY, MAY 13, 2026

The Los Gatos Library Board of the Town of Los Gatos conducted a Meeting on Wednesday, May 13, 2026 at 3:30 p.m. at the Los Gatos Library Conference Room, 100 Villa Ave, Los Gatos CA 95030.

MEETING CALLED TO ORDER at 3:48 p.m.

ROLL CALL

Present: Commissioner Capatosto, Commissioner Beck, Commissioner White, Commissioner Lowe,

Absent: Commissioner Vieceli, Commissioner Chunawala, Commissioner Horowitz, Youth Commissioner Littfin

Also Present: Staff Liaison Baker

COMMISSIONER REPORTS

None

CONSENT ITEMS (TO BE ACTED UPON BY A SINGLE MOTION)

1. Approve the Minutes of the March 11, 2026 Meeting

Tabled until the next meeting due to minutes not being included in packet.

VERBAL COMMUNICATION

No public comment

OTHER BUSINESS

2. Review Recommended Library Policy for Animals in the Library

No public comment

MOTION: **Motion** by **Commissioner White** to adopt the policy accounting for typos. **Seconded** by **Commissioner Beck.**

VOTE: **Motion passed unanimously**

ADJOURNMENT

The meeting adjourned at 4:08 p.m.

This is to certify that the foregoing is a true
and correct copy of the minutes
as approved by the Los Gatos Library Board.

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Ryan Baker, Library Director

DRAFT
MINUTES OF THE LIBRARY BOARD REGULAR MEETING
WEDNESDAY, SEPTEMBER 9, 2026

The Los Gatos Library Board of the Town of Los Gatos conducted a Meeting on Wednesday, September 9, 2026 at 3:30 p.m. at the Los Gatos Library Conference Room, 100 Villa Ave, Los Gatos CA 95030.

MEETING CALLED TO ORDER at 3:30 p.m.

ROLL CALL

Present: Commissioner Capatosto, Commissioner Beck, Commissioner White, Commissioner Chunawala, Commissioner Vieceli, Commissioner Lowe

Absent:

Also Present: Staff Liaison Pham

COMMISSIONER REPORTS

None

VERBAL COMMUNICATION

No public comment

OTHER BUSINESS

1. Review Annual Library Survey Questions

No public comment

The Board discussed and made suggestions for additions and changes.

2. Select Library Board Member to Service on Poet Laureate Selection Committee

No public comment

MOTION: **Motion** by **Commissioner White** select Commissioner Chunawala for the Poet Laureate Selection Committee. **Seconded** by **Commissioner Lowe.**

VOTE: **Motion passed unanimously**

3. Select Special Meeting Day for November Due to Regular Meeting Falling on Holiday

The Board selected Thursday, November 12 as the alternate meeting date.

No public comment

ADJOURNMENT

The meeting adjourned at 3:42 p.m.

This is to certify that the foregoing is a true
and correct copy of the minutes
as approved by the Los Gatos Library Board.

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Ryan Baker, Library Director

DATE: May 13, 2026

TO: Library Board

FROM: Ryan Baker, Library Director

SUBJECT: Review Recommended Library Policy on Theft and Vandalism of Library Property

RECOMMENDATION:

Adopt a motion to approve the draft Theft and Vandalism to Library Property Policy.

REMARKS:

The Library's Theft Policy has not been updated since 2015, and is in need of review. The original 2015 is attached for reference (Attachment 1).

The wording of the new draft policy is recommended as:

Theft, Vandalism, and Damage to Library Property

Town of Los Gatos Library
Library Standard Operating Procedures
Approved by the Library Board: [Date]
Supersedes: Theft Policy, December 1, 2015

PURPOSE

The Library has a responsibility to protect and preserve public property, including library materials, equipment, furnishings, and facilities, to ensure their continued availability for community use. This policy establishes expectations for the proper use of Library property and procedures for addressing theft, vandalism, and intentional damage.

SCOPE

This policy applies to all individuals using Library materials, equipment, facilities, or premises, including materials and equipment borrowed for use outside the Library.

PREPARED BY: Ryan Baker
Library Director

POLICY

The theft, attempted theft, vandalism, intentional damage, destruction, or unauthorized alteration of Library property is prohibited.

Library property includes, but is not limited to, books and other circulating materials, computers and electronic equipment, furniture, fixtures, artwork, signage, and the Library building and grounds.

Prohibited activities include:

1. Removing or attempting to remove Library materials or equipment without proper checkout or authorization.
2. Willfully defacing, mutilating, or damaging Library materials, including marking, tearing, removing pages, altering bindings, or removing security devices.
3. Damaging, defacing, destroying, or altering Library facilities, furniture, equipment, fixtures, or other property without authorization.
4. Tampering with Library computers, technology, security systems, or other equipment in a manner that causes or is intended to cause damage or disruption.
5. Concealing, unlawfully retaining, or intentionally failing to return Library property in violation of applicable law.

Such conduct may constitute a violation of California Penal Code Sections 484, 490.5, or 594, or California Education Code Sections 19910 or 19911, as applicable.

Individuals responsible for theft, vandalism, or intentional damage may be subject to suspension of Library privileges, financial liability for damages, and/or referral to law enforcement, as permitted by law.

PROCEDURES

1. Protection of Library Materials and Property

All circulating Library materials and equipment must be properly checked out before removal from the Library. Library property not designated for circulation may not be removed without staff authorization.

Library materials, furnishings, equipment, and facilities must be used for their intended purposes and treated with reasonable care.

2. Suspected Theft or Vandalism

Library staff who observe or reasonably suspect theft, vandalism, or intentional damage shall take appropriate action consistent with Library procedures and employee safety.

Staff may request that an individual return Library property, discontinue prohibited behavior, or provide an explanation regarding suspected unauthorized removal or damage.

Staff shall not physically confront, pursue, or restrain individuals suspected of theft or vandalism. Any detention or inspection authorized under California law shall be conducted only in accordance with Town-approved procedures and applicable legal requirements.

When circumstances warrant, staff may contact the Los Gatos-Monte Sereno Police Department for assistance or investigation.

3. Documentation and Reporting

Incidents involving suspected theft, vandalism, or intentional damage shall be reported to Library Administration and documented in accordance with established incident-reporting procedures.

Documentation should include the nature of the incident, property affected, available identifying information, estimated damages, and actions taken, as appropriate.

4. Recovery of Damages

Individuals responsible for theft, vandalism, or intentional damage to Library property may be held financially responsible for the reasonable cost of repair or replacement, consistent with applicable law and Town policies.

Charges for lost or damaged circulating materials shall be assessed in accordance with the Library's established borrowing policies.

For damage to facilities, furnishings, equipment, or other noncirculating property, Library Administration may coordinate with appropriate Town departments to determine repair or replacement costs and pursue reimbursement when warranted.

5. Enforcement and Suspension of Privileges

Violations of this policy may result in immediate removal from the Library, suspension of Library privileges, or other appropriate action.

Enforcement, including the duration of any suspension, notification requirements, special considerations for minors, and appeal procedures, shall be governed by the Library's established Rules of Conduct.

6. Referral to Law Enforcement

The Library may report incidents of suspected theft, vandalism, or intentional damage to the Los Gatos-Monte Sereno Police Department.

The decision to pursue criminal investigation or prosecution rests with the appropriate law enforcement and prosecutorial authorities.

ATTACHMENTS:

1. 2015 Version of the Library Theft Policy

Library Standard Operating Procedures

Approved by the Library Board: December 1, 2015

THEFT

PURPOSE

The Library has stewardship responsibility to protect and secure the public investment in library materials.

SCOPE

This policy applies to all library patrons and all library materials.

POLICY

It is illegal to steal library materials per California Penal Code Section 490.5.

PROCEDURE

1. All library materials must be properly checked out to an eligible borrower before being removed from the Library.
2. Deliberate removal or attempted removal of library materials from the Library building, without checking the materials out is considered theft.
3. Attempted removal of materials that have not been checked out will trigger the Library's alarm system and prompt staff inspection of bags, parcels and other places of concealment.
4. The Library reserves the right to conduct an inspection for materials that have not been checked out even if the alarm has not sounded.
5. The willful mutilation of library materials by marking, underlining, removing pages or portions of the binding, removing electronic book detection devices, or in any other way defacing library materials is considered theft.
6. The Library may detain persons suspected of theft or attempted theft and call the police for further investigation.

DATE: May 13, 2026

TO: Library Board

FROM: Ryan Baker, Library Director

SUBJECT: Review Results of the Annual Library Survey

REMARKS:

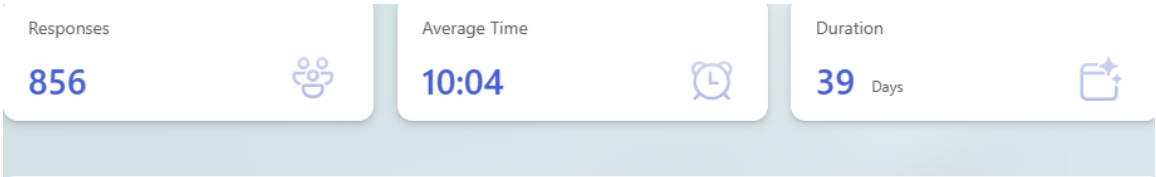
The Library's annual public survey closed on Monday, November 9th with 856 responses. The full results of the survey are included as Attachment 1.

ATTACHMENTS:

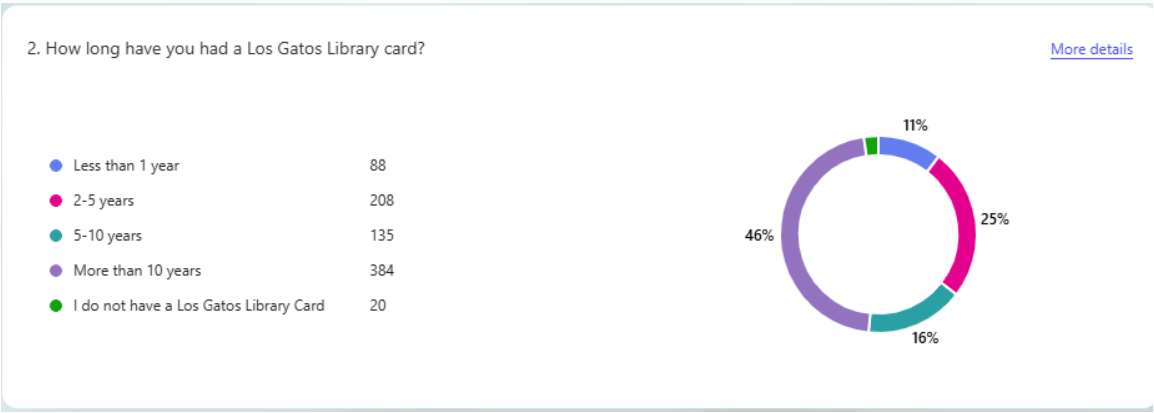
1. 2026 Library Survey Results

PREPARED BY: Ryan Baker
Library Director

2026 Los Gatos Library Annual Survey Results







How would you be impacted if there was not a library in our community?

Key takeaways:

1. **The library is viewed as far more than a book repository.**
2. **Families and children are among the groups most likely to be affected.**
3. **The library functions as an essential public third space.**
4. **Library services help reduce inequities.**
5. **Community impact extends beyond individual users.**

Community Connection & Belonging (60)

- It's a major part of the community and where people come together. It would be greatly negatively impacted.
- Significant impact on a key resource for our community; It provides a local place to gather, learn new skills, social activities and obtain valuable resources/materials.
- No community
- I would be impacted and also the community because it is important that the library provides the community free online searches, educational supplements, Technology and the like for everyone.
- When I'm trying to learn about something, I turn to my library and my librarians. I find joy in the media I check out. I find community in the events. My life would be significantly worse without the Los Gatos Library.
- Our community will lost our soul.
- This is the heart of the town for me. Can't imagine our town without it.
- The library is vital center for knowledge, community, and exploration. It would be a major loss to not have a library in the community.
- Practically would just use Saratoga, but emotionally would be embarrassed that I lived in such an ass-backwards community.
- I'd have to seek out a library in another community, then find a way to get there. I'm an older adult, and I value the presence of Los Gatos Library.
- I would be very unhappy if we didn't have our library in Los Gatos. It is an important part of our community for all ages.
- It would be devastating if we did not have a library in LG. It is a valuable resource to our community!
- Not directly but what a loss for the community
- It would be awful. The Los Gatos Library is a pillar of our community.
- I would be sad to lose this vital community space
- Loss of important community programs
- Devastated, having a free source of open education is vital to our community
- I would not be impacted but it would be a terrible loss for the community.
- Libraries make information accessible, provide one of the only places in our society where it's free to just hang out, and support the community in a multitude of other ways.
- Greatly! It is an incredible asset to our community.
- It would be very sad, community hub, resources that will not be replaced
- Libraries are the lifeblood of every community. Without them the community doesn't exist!
- We would loose an important resource open to the community
- A loss to the community
- I would've devastated. To me, libraries are the HEART of a community
- The library is an essential resource in our community. Education is paramount for our society. It should never be removed.
- It is a center for the community
- Los Gatos library is like a glue that holds the community together. Loss would be irreparable.
- I think it's a vital space to share information and a gathering space for community.
- The library is a wonderful community resource

- Would miss the sense of community and programs
- I would go to a neighboring community
- A terrible loss to the community
- It would be a tremendous loss of resources and community connection.
- It would be a devastating loss to me and to our community. The library is a vital part of our community.
- The library is fundamental to my sense of a thriving, socially engaged community that values equal and free access to knowledge
- It would be terrible for the community even though I use other libraries more often.
- I would mourn the loss of one of the best resources any community could have
- Would be very sad, every community need a quality library like ours
- Library is at the heart of the community
- disconnect to my community, loss of group events and pursuing my intellect and knowledge
- The library brings people together…a sense of community, demonstrating the importance of staying a lifelong learner!
- I, and my local community, would lose an important resource and meeting place.
- Not having a library would mean that the last Third Space in our community is gone.
- Negatively; sad & would be wrong community decision
- Very! It's such a great asset to the community
- I enjoy going to the library and would miss it if it weren't there. I like seeing other people using the facility as well. It brings me a sense of calm and community.
- Very sad. The library is a great gathering spot as well as a fountain of knowledge.
- I would have to move to a community that had a library
- The library is a vital part of any community. This would be devastating.
- Very much. The Los Gatos Library is a safe, well designed community service space that serves the LG community.
- Libraries are a cornerstone to every community. I would organize to fight the closure of any library!
- I would be sad that a vital educational and cultural resource was not available in my community.
- I would be very upset if we did not have access to a library, for myself and the community at large
- I would be very sad. Our library is a community treasure!
- It would be horrible. The library is a wonderful community resource
- Loss of a community center, access to information and entertainment
- Public libraries are an essential part of any community...residents would lose an important cornerstone of Los Gatos, a place available to anyone regardless of income or station in life, as long as they follow the Library code of conduct.
- I would be negatively impacted. Libraries in my community brings people together by share of knowledge, events, safe public space, etc.
- not much, though I like having it in our community

Children, Families & Youth (94)

- Sad - its very important for my family and the growth of my baby

- The library is an amazing place to take our daughter, and if we didn't have it she'd have less exposure to other kids and reading
- it would be a great loss for our kids
- We would not know where to go for story time
- Extremely negatively. We don't have childcare, and the library acts as a way for us to meet other children, and has already improved her literacy.
- It would definitely have a negative impact in our lives, we bring our daughter to story time every week and also bring her to other activities and on regular days, she loves it here!
- I would lose the community. Also a safe place for my daughters to play with other children in a calm and environment
- It would be too bad. My kids love the Library.
- Immensely impacted. I used borrow books from the library to read to my kids until they went to high school. Boys probably used library on their own after that.
- I've used it on a weekly basis, monthly basis, and a yearly basis and no matter how many times I use it in a year it's presence is also valuable and let's community know that we're in this together living as a community serving each other as a community and I will always treasure and find benefit for a library in the community for me personally and I know for others and children as a place not just for books but just to be around other people focused on what they enjoy what they enjoy learning about watching children skip up to the front door with their parents to the library. The areas where you can read outside it's a place that's supposed to be for without cell phones or it's rarely used as cell phone so we can have a place where our minds can relax and be one with each other with our own interest. It's a way that serves diversity as well as our commonality libraries are for life for the world.
- It'll be devastating for my children's learning development. We depend on the library for our kids' education.
- Devastated. Excellent library for both kids and adults
- Yes - it's a very important place to have in town!! So great for kids
- Disappointed. Loss for kids and others. I don't physically use it as much as I did. I meet friends there and get books in spanish
- I would miss the time I spend there perusing large print books for me, and rummaging through used books for my grandchildren. for my grandchildren. I would miss the pleasant ambiance of staff during my visits. the staff it
- I'd be disturbed, especially for children and teenagers
- It will be sad for the kids special for the history time for babies and toddlers
- I would spend more money on books and kids activities. I am so happy to have such an amazing free community service for my family and I to enjoy.
- Sad my grandkids love it.
- The library is a treasure for school age kids, and college students home for the summer.
- Children need access to literature for proper development.
- Loss of a safe place to go and amazing books and children'sPrograms
- I would be deeply saddened. I read a lot, kids use it and rely on it to be a safe place after school. Many remain until their parents are off work

- Would be a big loss for me. I check out lots of books and puzzles. My kids enjoy access to the spaces and books and use the color printer. It's a beautiful space that we enjoy
- I love to bring my grandkids to the library. I studied most of the time at Los Gatos Library long time ago myself too
- I would be devistated. When my children were little we went to the library every week m, sometimes multiple times a week. We went to story time for toddlers and the music program. I value a public library in our community and thus it is one of the best resources in our community. I would be crushed if we didn't have a library in our community.
- Your children's area is the best of all the libraries in our area — my daughter is only 2, but she's already fallen in love with the library and regularly asks to go. Not only are the educational toys engaging, she also gets to watch older kids reading, helping instill curiosity and interest in books.
- My family loves the library. We use it whenever we want someplace quiet and peaceful to work.
- I would not personally be impacted, but I think it would be terrible for the community not to have a library
- It would be a terrible cultural and social void for me and my family
- This question rattles me. My 3 kids would and I would not have a place to check out books, learn, or do activities. I could never live in place without a library. Libraries are a second home to my family. Libraries are full of life, knowledge and infinite possibilities. No place can ever even compete with libraries.
- My children would be very upset, they love the library
- I'd be very impacted. My kids love going to the library and I read several books a month that I borrow from a library
- Devastating. 98% of our children books, games, and puzzles are loaned from the library.
- It would be a huge loss for my family. The kids would be really sad
- not as many fun places for our family to go
- Books and happy places to read our critical to our family. Los Gatos library is our go-to happy place!
- When my grandchildren come several times a year, they literally live at the library.
- I used to visit the library once a week when my children lived here. Now I use the online e-books regularly.
- It would be devastating, our two young children wouldn't have access to the wonderful programs and books that we all love, and the community itself would suffer.
- It would be horrible to think we did not have a library. Due to personal circumstances I don't visit as much as I want, but appreciate it being there.
- I use library as a place to find good material to read, a quiet place to concentrate, and a place for my kids to understand the value of community and real book.
- I'll miss programs and nice variety of children's book.
- My children's development would be reduced as my children use the library extensively.
- my granddaughter would loose access to a great children's book resource.
- There would be endless consequences! While I only visit the library when in town visiting family, personally I would not have a quiet, thoughtful place to get work done away from the house. I would also not have a place to keep cool (house has no AC) during the summer without having to buy something.

- Heavily impacted. My kids and me are big readers and would miss the library
- It would be a shame to not have a library in our community. It also is a huge resource to the high school, being in such close proximity to it and giving the kids a short walk to a place where they can go immediately after school to work on their homework. The fact that it is so walkable to and from the school also means the kids are not in the heat for long or the rain.
- my kids would not have a public space to go to where they don't have to spend money
- I would not be able to access new reading material for myself or my children as frequently.
- lose a place to study, there'd be a bunch of kids on the loose
- No community "third space"; no kids area; no public bathroom, no ability to purchase inexpensive books, no ability to check out books for free within walking distance
- It would have a negative impact as our family relies on the library for its resources.
- It would be a great loss to both my mom and my family.
- A big loss for kids.
- Less impacted than before when I had a child. I use Saratoga library now because of the larger selection
- Not a happy person
- Very inconvenient, we would have to find a new place to hear storytime and get the grandchildren's books
- We would be very sad no to have a library to bring our children to.
- I will be impacted emotionally both personally and professionally, I enjoyed visiting the library when I get some free time
- If there wasn't a library in our community, our family would have less access to books or would be more inclined to buy books for our household. Our family wouldn't learn about the new releases or read a larger variety of books.
- Without libraries, we would lose more than books—we would lose equal access to knowledge, opportunities for personal growth, and a sense of community. The gap between the privileged and underprivileged would widen, making education and learning less accessible to all.
- It would have a very negative impact for me and my family
- I would read a lot less if I had to buy books, but it would be especially hard for my young grandchildren because they go through so many books books so quickly
- I would miss the cutest storytimes!
- We would not be able to borrow books for research and pleasure. No reading programs for kids. No place to go to read.
- Less opportunities for children's activities, reduced access to books
- That would be a terrible loss to my family as well as our community.
- I cannot even imagine not having a library in the community. When my kids were young we attended storytime, and special events. I use the online services much more now, checking out audiobooks frequently. Honestly, I love the back area of the library and often brought our dog there to run around.
- Would have to travel further for library services (children's programming, borrowing books)
- We would have to spend a lot more money on books for our kids!
- I wouldn't personally be impacted, but I think it's very important for the community for people to have access.

- We use the library mostly with our kids to help develop and nurture a love for reading. The are in kinder and grade 2. We use the library mostly in the winter when its a great weekend activity on rainy days. I expect we'll use it a lot more as the kids start to do research projects. It would be a real loss if we didn't have a library.
- Though I haven't visited the library as much lately, my family does, and it would be a loss.
- My family would be devastated.
- It would be devastating. I do research, check out books, bring grandchildren for storytime, go to unwind.
- My kids would loose the best place to read books
- . I use it for my grandchildren and myself. It is a wonderful resource and also the Bookstore
- Major only source of books especially for kids
- Very much. It's a place we take our kids and just explore reading about different topics
- It's an essential community resource for my children
- As a school teacher, I rely on our library for childrens books to share with Title 1 school children.
- No impact since. I have lived and raised my children in LG. They were educated in LG schools but our family was not granted LG Library card while they were in school because we lived on Brush Road. We simply went to Santa Clara County library off Fruitvale.
- We would miss a lot of key reading materials for our Spanish language learning, our personal enrichment, our general learning and our enjoyment.
- KIDS WOULD HAVE NO PLACE TO GO AFTER SCHOOL AND NO PLACE TO BORROW BOOKS CONVENIENTLY
- Now that I have children I look forward to the wonderfull access to books that I had as a child. If there was no library that would not be possible.
- Lack of resources, programming, and tools for my kids
- Soo sad. A great community specially with the kids activities
- Quills. Miss opportunity to borrow boooks for 5 yr old granddaughter
- Would not have a third space, would not be good for my family, peace of mind would be impacted, my book budget would be damaged, sense ofd community and belonging removed
- Greatly impacted, my children and I visit the library often.
- We love the storytimes! Especially for the babies - it's one of the only activities to bring a baby to when they're under 1 year.
- I would be extremely upset. Its a place I take my son to play and read and discover new books. Its a place I go to for inspiration and books and even a quiet place to work.
- I use it mostly for books for my children and it would be a huge loss to not have that resource! My children love coming to hang as well as checking out books!

Books, Reading & Collections (181)

- Would read less myself and to my kid
- Greatly. I rely on ebooks due to vision issues
- I would have to buy more books.
- to a great degree. I depend on it for all my reading materials

- I read at least one book a week from the library- this is an integral part of my well being; and the space is lovely and enjoyable
- Social isolation, safe haven during heat advisories. I check out books via CloudLibrary, but love to walk, ride my bike, or drive to the library to browse the shelves and check out hard copy books or a book I have on hold. Hard copy books are preferable for nighttime reading as using an eReader at night affects my sleep. I visit the library a couple times per month but that was not an option to the above question
- I use digital access daily, for audiobooks and ebooks. I'd rather participate in my community than spend money on purchasing these resources and hoarding them for myself.
- Devastated!! The library is one of my primary resources for books--and I read a lot. Plus it is wonderful for gathering with others, enjoying the public spaces and using the public wifi for work during inclement weather, etc.
- Wouldn't have access to as many audio books, free activities (craft circles!), or free books and movies
- I would have to drive further to check out books and print things, and at that point, I probably would just go to FedEx instead or check out books less often
- I would not be able to check out books when needed. I would not be able to donate books.
- have to find reading/listening materials somewhere else
- less to read
- I'd be buying more books.
- This would be very hard for me. I depend on it for my reading habit.
- You're kidding right , if we're considering closing libraries then America is totally fucked and it's already sliding downhill
- I use the library for the mystery book club would miss it
- I would lose a great source of community and a place to find resources. I would lose a place to get books without needing to spend a ton of money. I would lose a place to read, do work, study, and meet others without having to buy something.
- I use library space for studying as well as using books occasionally.
- Not able to get books
- wWill not get ebooks
- Very sad as I'm retired and enjoy reading.
- I would just download books but I'd miss the "browsing" and getting books for free
- Would need to buy more books myself
- I would not be able to read or listen to as many great books
- Reading is my favorite hobby. No library would be very sad.
- I wouldn't have quiet place close to home and school where I could study or use textbooks.
- I wouldn't have access to books I'd like to read.
- MORE AUDIO BOOKS
- I participate in the monthly library cookbook club. I would lose a community I've built by attending for over a year.
- It would be harder to access literature and research materials.
- No access to dvd's would not be good, certain books, etc..
- I would not read as often.

- I would be saddened to lose access to a place to get books, read books, do desk work, do computer work.
- I would lose out on book access
- I would be quite upset. Currently, I use the library as a place to try new books and check out puzzles. When I was a highschool student, I used the library a lot as a place to study.
- It would be awful. So many of the books I read are library books and there is no way I would buy them all to fill in. The library is a massive benefit to the entire community
- I would not be able to afford books and craft materials.
- I would be indirectly but severely impacted. Access to books free of charge critical for our community!
- Impact to me would be minimal. I read books digitally - mostly Kindle. I joined LG library because I was hoping to get access to journals that are behind paywalls. That did not work out.
- I mostly download books or listen to audiobooks so the physical library location doesn't affect me all that much.
- We'd miss out on discovering new books
- People need to read
- Negatively. I use it to check out books and media. And to research.
- I would read read less. I use the library and its app to select reading material on a weekly/ monthly basis.
- I would not read as much becuase I won't buy books and magazines like I used to.
- I use libraries all the time for checking out books.
- I would have to drive further to get my books
- I'd miss about a quarter of the books I read, and also the sense of a community anchor.
- I wouldn't have a comfortable space to read, relax and print nearby.
- Impacted terribly. I read books and on line books almost entirely from the library.
- The library is a great resource, and not only for books. When I had been job hunting, the library served as an informal "base of operations". I would be devastated were there no library.
- I would be deeply saddened. I enjoy reading in the library is my main source of obtaining books. I also volunteer at friends of the Los Gatos library through NCL.
- I would find it more difficult to access books and probably would read less. Plus enetering the library is a happy, peaceful experience which could not be replaced.
- I would be denied the variety of reading material.
- I would lose a trusted place to get books causing further trips to other libraries and greater expense to buy books I would have normally gotten from the library
- Devastated. I frequent this locale to keep me sane--working from here 1-2 times per week, checking out books and accessing communal knowledge bases, and staying informed on community events.
- have to buy books
- Couldn't check out books
- Will not read books as much
- It's my access for jigsaw puzzles and most the books I read
- I would read less and be less aware of useful resources.
- I would miss downloading my books from your library

- I have been borrowing a lot of books this year from the library. If there wasn't one in the community it would severely impact my access and I don't think I would be reading much or at all.
- Deeply impacted- all of my reading comes from the library
- I would be hugely impacted. I love libraries. They are how I have access to most of the books, audio books, and movies that I enjoy. It is also a cruital space for having a place to go study. To meet up with community groups, to partake in activities offered by the library. The library is a central pillar of our community and it is invaluable.
- At a loss for a quiet place to read and write.
- I would be so disappointed. Pretty much every book I ever read comes from the library.
- I would not be able to go to the book clubs
- I download all my books, don’t go inside anymore unless there’s an issue. It’s a terrific facility and service!
- Not having a space to gather and read would be awful
- I would lose a space for me to work outside of home. I would also lose access to books. I cannot afford to buy my books, and the library provides reading material that I otherwise would not be able to access.
- the library saves me a lot of money and allows me to check out a variety of e-books from new releases to classics, I would have much more limited reading options without them.
- it would be awful! I count on a beautiful calm place to read, work.
- That would be terrible. I don't buy books so I get all my reading material from the library.
- Can’t check out books, DVDs
- Would have to find fewer books to read, and have to drive longer.
- I wouldn't be able to borrow books that interest me without the commitment of purchasing them. I also enjoy the DVD selection so I can watch a movie without using a streaming service.
- Book reading ability and community interaction would be affected
- Would lose easy access to books and other services
- I can't even fathom who I would be without the library! I discovered my love of reading and learning at the library, which is a big part of who I am today. I also love to use the library to study with my friends.
- I would be saddened for the loss of community space it provides, for the availability of books and puzzles that we enjoy borrowing regularly
- Buying books yourself is too expensive so I unfortunately would probably just read a lot less, or have to drive farther to get books which would mean reading less as well.
- Would pay alot for books
- Unable to read books
- I appreciate e-books and Kanopy. I appreciate the perks the library offers the community
- We can't loose books! E-everything is a poor choice, in my opinion.
- That would be a tremendous loss for those of us who appreciate the importance and joy of reading.
- I use ebooks mostly so min impact unless that access ended
- Would probably read less.
- I would still survive but I would lose a feeling of connection and a really nice place to study, work, read etc. I don't even want to think.
- No source for books for three book clubs. Loss of one of my book clubs. Terrible loss to whole community.

- I would be devastated. I could not access books for pleasure or for academic purposes, and I would lose a vital community space.
- In so many ways. 1. The reading room - I enjoy the newspapers and magazines 2. The lending library for books, movies and music 3. Ability to work on laptop 4. Special classes offered by the library
- I would not likely drive out of the way for other library use and would lose access to physical books and movies that I enjoy today.
- A library is essential, it would be very inconvenient to go to another town to visit a library. It is good to sit and read books and other reference material.
- Very negatively. I use it for reading and taking home fiction and non fiction large print books, Hardbacks. Travel research. I love that there are open stacks and reading nooks.
- I read a lot and can't afford to buy everything myself. So I would have a harder time getting books.
- I love the audiobooks and use them several times a week.
- I would be very sad to lose our community library. I genuinely enjoy visiting it, and it's a special place where I can spend time reading, exploring books, and learning new things. Its absence would be a real loss to our community.
- It would a terrible loss, loss of valuable resource for reading, internet etc.
- I wouldn't have access to free books, and be able to enjoy life as much as I currently do. Being able to get lost in so many diverse stories brings me so much joy, and I don't have enough money to afford all these books.
- Would read less, would not have a place to work quietly.
- Not at all, but I believe it is essential for our community! I read tons of library books online and switched to the SCC library (Saratoga) app when I could not get the books I wanted or enough books through the LG library offerings.
- I would have much less available to read and less diversity in my reading material.
- Reduced accessibility to educational and recreational sources, as well as a beautiful location to read them in.
- No impact, I use my kindle and get 99% of books through Amazon
- Greatly, by the loss of access to literature etc.
- I would cry. I use audio books frequently.
- I can't imagine a town without a library . I read a lot so it would be tragic
- I would have to travel too far for books.
- Removal of a place to read and study away from home.
- I would read less and have to spend a lot more money to read
- Very impacted! Not only would it be extremely distressing to have our LG library gone but it would required me to drive even further to borrow books. Since I'm a senior driving farther is a huge disadvantage.
- It would be a great loss to our community if we were to lose our library, especially for young readers.
- It would limit my reading since I wouldn't buy all the books which catch my interest
- It would be horrible. Books, reading and learning are important but also, since Covid, using the library as the heart of our community is more important now than ever.
- Very much, I like to visit libraries to check out books and films when trying to stay in budget. I would be spending if that is the case.

- It is hard to find favorite books.
- I would be very sad and not be able to read fantasy :(
- The LG library has some of the most extensive & best cookbooks collections - I'd need to purchase my own set, which would be less than ideal. I also love the space!
- I get almost all of my reading material from the library and use the library to read the New York Times and for puzzles
- Very impacted. I get most of the books I read from the library.
- A library is an essential part of our community. Without one, I would lose access to free books, reliable information, computers, internet access, and a quiet place to read, learn, and work. Libraries provide valuable resources for people of all ages, especially those who cannot afford to purchase books or technology. They also bring people together and support education, lifelong learning, and community connections. Losing our library would be a significant loss for me and the entire community.
- lose a great source of pleasure- reading books
- It would be devastating! I love our LG library and I'm a big reader. I find books online and then check them out, the librarians pull the book and I just arrive to pick it up on the shelf. Super fast and easy!
- I'd have to look elsewhere and spent more money buying books
- Incredibly impacted. I use the library to check out books and movies and to use as a third space.
- Definitely read less
- That would be terrible! I get a lot of movies and audiobooks from the library.
- Life would be worse without the library. Books, DVDs, the bathrooms would be missing.
- Huge negative impact. LG is my primary library. I walk there about twice per month. If it doesn't carry a particular book, I have to drive to Saratoga Library.
- I wouldn't have access to some books I need occasionally.
- Would mis community connection, love browsing media, books.
- I would have to buy a lot more of the books I read or get them from other libraries or online sources (ebooks or audiobooks)
- I read actual books rather than downloading so I would be very disappointed.
- I use the library for reading but also to find help on how to do things
- Would not have access to books. Would rely more on neighbors small book libraries
- I would have to travel further for books to Reed or find another source for ebooks and eaudiobooks.
- Would affect my ability to try dvds and books before purchase. Or to just enjoy a quiet afternoon of randomly reading something I enjoy.
- Your pop-up library is a great help for me because I do not drive anymore and Breanna brings books that I'm interested in. THANK YOU!!!
- I would not have access to books!
- I'd miss checking out books and attending author events.
- I would be devastated. I love the library, seeing books I would not ordinarily look for
- Very negatively. It is a space where I consistently access books, and I love being able to spend time in a space that is outside my home. The benefit of a third space is important for healthy societies.
- reading is very important now that I'm retired and I can't afford too many books so it is wonderful to borrow newer titles
- I would be devastated as I love to read and can only drive locally.

- I would have to find something else besides reading because I can’t afford to buy over 200 books a year.
- It would have a major impact on my life. I am very connected yo the library book club.
- It would create a large void in our access to reading
- Access to physical books would be reduced.
- I use the library's online services a lot to borrow ebooks. I also borrow physical books when it's convenient, and I love to be able browse shelves.
- I would miss the library as a safe place and a place to share books.
- Absolutely. Great resource for things besides the books.
- I'd be devastated. I loving coming and perusing books and seeing new people.
- I would not be able to read many books. I usually get Large Type/Print and read five to ten books a week.
- Books are vital to our culture. To read is to learn.
- no place to borrow books
- I would have to pay for books
- It would be devastating not to have a safe place to read and enjoy quiet time.
- lose a ssource of reading for enjoyment and a resorce provider
- I wouldn't read as much
- I would be unable to read new books and would not have a place to meet to study.
- More difficult to access books and a study location where I don’t have to buy a coffee
- I would read fewer books.
- That would be terrible! Where would students go to study and meet? And what about ordinary readers ?!
- Libraries are essential services, how is this even a question? So many lives would be impacted, and as prices rise libraries will become even more essential for reading, resources, & community connection.
- I would be disappointed. I really enjoy having a free third space in Los Gatos where I can study or borrow books/resources.
- I would have to spend a fortune buying books.
- Severely impacted. I have often not had internet or money for books or gas for my car and needed to walk to this resource for college.
- I’m 80 and isolated. I count on borrowing audiobooks weekly. Impact without would be awful.
- I would likely have to buy books
- I go to school at LGHS and when they don't have the certain book I want, I come here. I also use the library to study, probably 5 times a year.
- Without a library in our community, I would lose an important public space where I can read, study, learn new things, access information, and participate in community activities. A library provides valuable resources for people of all ages and backgrounds. It is also a welcoming place where people can connect, learn, and feel part of the community.
- I would read less !
- We would be not be able to attend the great story hour or check out all the books
- I used to sit and read in the afternoons all the time, and now I just can't stand the High Schoolers who take over the entire 2nd floor. They are loud and obnoxious. I would wear headphones but even than I could hear them or they would be running and eating food. I watched several times how they

disrespect the space leaving trash or leaving their backpacks and belongings for a half our or more unattended taking valuable seating space from other users. so now I prefer to go to a bookstore or take my books home.
- Extremely impacted. Although I check out less books from the library than when I was in school, the library is a 3rd space for individuals to be able to work, study, and connect.
- I would read significantly less, and feel less secure in my ability to find quiet places to work.
- I wouldn't know where to go. I do enjoy reading.
- I would have to buy much more books for reading

Study, Work & Third Space (13)

- We often come there to work
- we would have to find a new place to study
- Lack a clean, free venue with quiet places to work and learn
- I wouldn't be able to work easily.
- Honestly, my most convenient libraries to home and work are San Jose libraries, even though my home address is Los Gatos.
- It is where I study , a quiet place to focus it would be a loss
- As a student, it would be hard for me to find another study place
- Massively. It’s an important place to have for my creative work. A space to simply sit and think without distraction.with great resources. And a microcosm of the community would disappear.
- It would be detrimental to students, and the whole community
- I would need to find a quiet place to study
- I wouldn’t have a non-commercial space in which to do my work (mostly grading as a teacher) outside of my home.
- Even before I had a library card I spent so much time at this library to study, to enjoy the area
- It would be harder to find a place to work from sometimes.

Technology & Digital Access (3)

- we love all the tech services laptops, 3D printing, classes!!!
- I have occasionally come to the tech help on Tuesdays and it's wonderfull
- I use the internet, I would probably have to buy a laptop and hang out at a Starbucks

Emotional Impact & Loss (90)

- I would have to go farther to another library. I would be sad if our Town did not have it's own library.
- Of course that would be terrible
- It would devastate me!
- It would be a great loss
- sad
- I'd feel bereft

- I would be very sad
- It would be horrible!
- I would be devastated.
- loss of local history
- I would be devastated
- Devastated - it's a favorite place to go.
- I'd be at a loss!
- I grew up with the library; it's a wonderful resource; I would be very sad
- I would be sad
- It would make me sad.
- That would be pitifully sad. At these gas prices i would not drive to another library. I would go without.
- It would be a terrible loss!
- Devastated
- Wow. That would be a terrible loss. The Los Gatos library is a great user friendly resource and a place Where I enjoy spending time and discovering new things.
- Devastated. The library is an important part of my life.
- That would be terrible!
- It would be devastating and unfair.
- That would be terrible
- it would be a great loss
- I've always felt the library to be a safe space and one of very few still out there. I would be deeply saddened and upset.
- Saddened
- Devastated
- Devastated
- I'm would be sad having to drive a long way to the next library
- We would be devastated!
- I'd be devastated
- It would be devastating not to have a library.
- It would be awful
- It would be a huge loss
- Devastated!
- Sad and bored
- Terrible to imagine.
- I would be devastated! I got my first library card there when I was 4yrs old (53 yrs ago!)
- That would be horrible. How can you even ask that question.
- Devastated!
- Sad
- I would be so sad!
- Completely bereft.
- I would be devastated
- Yes it would be a big loss

- great loss
- Horrible
- totally sad
- I would be very sad since the library is one of my favorite places to go with my daugther
- very sad
- Sad but I don't go there that often anymore
- Terrible depressed devastated!
- I think it would be a great loss.
- sad
- An incredible loss of intellectual, cultural and communal resources. Terrifying thought
- Very sad. Devastated.
- I would be so sad. The library brightens my days.
- I would be devastated.
- Devastated
- Sad day
- it would be horrible
- It would sadden me greatly but I would probably be okay because there's libraries nearby
- Devastated
- I would be devastated 💔
- Would be very sad
- Sad news. Can not let that happen.
- That would be awful! I love our new library and all the staff.
- Devastates
- Sad, deprived
- We would be very sad
- Quite sad - missing out on accessing some great information
- Sad
- I would be sad. I always search out libraries whenever exploring a new place
- Devastated by the losses to neighbors who cannot afford frequent purchases, as I am able to do.
- Very sad
- That would be awful
- It would be terrible! We absolutely need a library!
- It would be so sad!
- are you kidding the library is full it would be devastating to all of us!
- devastated. must have library.
- It would be horrible!
- I would be very sad
- I would be sad not having the library here in L G. I would have to go to Saratoga.
- I'd be devastated
- It would be sad
- It would be a terrible loss to me.
- Devastated. We need libraries - we're homeschooling

- be annoying and sad
- It would be terrible.

General Impact Statements (275)

- Highly
- Badly
- Very much!
- unhappy
- Every Thing would Be Gone
- very much
- Very bad impact
- Drive further
- I would not have a fun place to take the kid I care for
- That's a horror story!
- Use other libraries
- Miss it a lot
- Disappointed
- Very much so
- Inconvenient
- I would be very upset
- I'd be disappointed
- I'd have to go to a San Jose library.
- Inconvenienced, but would live.
- I would have to use another library which would be very inconvenient.
- I would use the Saratoga Library
- A lot.
- very
- Somewhat. I like the I like benefits, including Kanopy.
- Moderately
- Disappointment
- having a library is a blessing for people who wish to remain updated, engaged and enrich themselves with knowledge and wisdom.
- Not a happy camper. Would miss it very much.
- I would be very disappointed!
- It would be a serious disappointment if the town of Los Gatos was not able to offer this to its residents!
- Adversely
- Heavily impacted. That would be tragic.
- I'd need to go to the county library in Saratoga
- My week would be very empty as I volunteer several times a month.
- Hugely impacted
- I would be very impacted. I love the library!

- Not too much
- I would be extremely unhappy!
- I enjoy your library but now live in Sunnyvale.
- Big impact
- Not impacted because this library doesn't have Libby support
- Very bad idea
- It's not convenient without city library.
- Would have to find the next closest library
- unacceptable to close library
- I can't even imagine it
- Not much
- Crazy bad- don't even suggest a thing like that
- I would really miss it
- Very
- I would move. The best part of Los Gatos is the Los Gatos Library!
- They currently have eight other Library cards, so to be honest, not that much. There are services there that I appreciate, however they're not as advertised exactly. There are, however individual people there that are amazing.
- I use the on line library monthly and would miss it
- I would have to go elsewhere
- I would remain uninspired
- It'd be disappointing for sure! I use the Saratoga library as well, but I love having a library we can walk to.
- Lost resource
- it would be a much greyer world
- would be very worrisome and a sign of bigger issues
- The library is central to my happiness
- Quality of life would be significantly reduced.
- I use the cloud library not the physical librry
- Little or no impact
- I say libraries are the last fort in today's society regarging having indoor spaces as a public without being client to someone. And this is all while getting better at ourselves.
- Would need to travel farther
- Not at all. saratoga has a library
- Love having the library
- I'd have to drive to a farther one and register for a new card
- well.... it's the 2nd closest library to me so usually I use the Campbell library
- Would probably have to find somewhere downtown to stay after school, a little more stress on that end
- Amazon would get more of my business.
- Not much
- not much
- i'd be very disappointed

- very concerned
- No impact
- no question: lost w/o a library
- A lot because I love going there for lots of different things
- It is important to have a library in my neighborhood
- I now depend on the library.
- Libraries Are Life!
- Annoyed.
- I would have to travel further to a library and will have less causal stops there.
- Negatively
- I would miss it terribly
- Hard time
- Yes
- I would be forlorn. I would miss researching home improvement, mental health, and travel.
- Need it for other people
- Yes
- No way. You MUST have a physical library!!!!!
- I'd feel like the heart of our city was gone.
- I use the county libraries so would not be impacted.
- I use the Santa Clara county and San Jose libraries regularly, so it would be an inconvenience but frankly, not a disaster.
- Catastrophy
- That would be a disaster
- Very much!
- Hugely!
- We have the service come to our own Senior facility.
- Greatly
- would have to drive farther
- It would be a signal of something gone wrong in our Society- and I be worried for future generations and basic education.
- This is my go-to library, so without access to it I'd have to use the Saratoga library which is not convenient.
- I mean there are other libraries, but I have found that the services and materials at the LG Library are different from other local libraries, and I appreciate the ability to use the LG library. I also really appreciate the seed library, which not all libraries have.
- That is unthinkable!
- I primarily use online library resources, but feel that a physical library is wonderful and would be missed if we did not have one
- I would have to rely on the Santa Clara Library System. The Los Gatos library give more options plus it's very close.
- We would just continue to go to the County Library like we do now
- One less place to go for resources and quiet studies.

- Unthinkable. I would contribute to keeping it open.
- Would have to go to another library
- honestly, the library is our go to spot. It would be tragic if it was no longer there
- Disappointed
- Locate library elsewhere
- I extensively use inline services in addition to checking out physical material
- The quality of my life in advanced old age would be seriously diminished!
- Greatly impacted negau
- It would be sorely missed
- Outraged
- Have to find another library. The closest one is in Saratoga CA
- would not be an issue but I do love having the opportunity should the desire or need arrive
- Go elsewhere
- I would go to the Campbell or Saratoga Library. Having a libarary here in Los Gatos is very convenient because I can walk to the library.
- I would end up using the Campbell library
- Most of my library contact is now online because I have mobility issues
- would have to go to San Jose libraries
- Would have to do more driving to get to a library
- Nothing for me
- Severely. I use on line media.
- Absolutly necessary
- We have to support libraries. They have a place for everyone.
- Would reduce options
- It's a great resource when I am in Los Gatos.
- I would be lost
- Santa Clara instead
- That would be very difficult and disappointing
- Very disappointed - San Jose library is a poor option
- significantly.
- Not a great deal because I also have access to the Santa Clara County library system.
- Not much impact - using it less as service dwindled
- yes.
- Libraries integrate our communities around learning and the pursuit of knowledge. Growing up, I spent all of my free time at the local library. It's important for young and old people to have a place to go that is quiet and safe from drugs and alcohol, but which also doesn't cost them anything.
- I would join the Saratoga library.
- I'd have to go somewhere else
- The town would lose a very valuable resource
- it would be very bad
- Logistics
- I currently only use the online portion of the library

- I typically go to this library after I finish school; I wouldn't be able to do this it if i wasn't there.
- Would be very disappointed in our state/city
- Hopefully that will not happen.
- I would be evastated without access to a library.
- I would need to travel further to use other libraries in Santa Clara County.
- We love the library that is local and would miss it if it was gone
- Somewhat impacted
- would not be happy having to drive to San Jose library
- Very disappointed
- We moved recently and now visit the library in Aptos,ca but couldn't get along with the lgpl
- I use eServices more than physical library
- Some
- that would be a travesty
- That would be a tragedy
- Not much anymore
- Impacted
- Very much
- No impact but would be disappointed if the LG library went away.
- HELL!!!!!!
- The library is my resource for anything and everything . Occasionally I check a periodical that I don't subscribe to for an article.
- I would have to go to a different library system
- I would have to drive further to access other facilities
- Even though I don't use my local library often, I think it would be a travesty to not have it around.
- Noooo don't say that! Pls don't remove our library
- It would be a big impact on my enjoyment and quality of life
- I would drive to a library in another town.
- I would greatly miss it.
- I frequently visit the bay area and would miss this branch. It has wonderful staff
- Yes. This library is a special place.
- negatively
- I would have a more limited exposure to the world.
- I would miss it.
- The library is full of resources, myself and others would be lost without access to information
- My life would be poorer
- I would miss it in principle but probably not practically
- I would be spending a lot of money on printed materials for my hobbies and profession.
- We go to the Saratoga library every week. So Los Gatos wouldn't make a huge difference. No library would.
- Use the sjpl
- greatly...I will be using the library more...I AM PRO-LIBRARY...
- It would really impact our quality life because we go there after school with our 9 year old

- Wouldn't have a library I like to go to.
- Heavily. I go there every day after school
- Not much, I rely mostly on the Santa Clara County Library system for my library needs
- inconvenience - would use library in Palo Alto or San Jose
- I would miss the services, company and materials. It would make out difficult to travel a longer way to fond a replacement
- I would not be able to develop new skills from the crafts and Mah Jong classes
- I would spend time supporting an effort to build a library.
- Disappointed
- minimal impact
- I would be very upset
- I would miss it a lot
- Very! Attending the creative break is an activity I look forward to every month.
- It's important, but I have been using the Santa Clara County library.
- Miss it
- I live out of the area.
- I can use the San Jose Library. But I wouldn't want the Los Gatos library to fail.
- Would have to go further to the Saratoga Library
- I would have to use only san jose library system
- The library is a vital part of the town and it offers necessary services.
- Really upset. I love the library.
- Disaster. I guess would have to drive miles to a county library
- I wouldn't have as many opportunities to learn and be creative.
- I won't be impacted partically because your hours don't match the times I would need access to the library!!
- Oh nooooo! Hugely impacted. I LOVE my library.
- For me Los Gatos is an nice add-on. I'm closer to Santa Clara County libraries like in Campbell.
- Lack of information
- Not much since I borrow online through county library
- Would have to travel to a Santa Clara Co. library
- I really love having a great library in my town, even if I don't get in more often if I don't get to participate in all the
- Frustrated then I have to travel further to find one
- I would move! Even though I don't often use the library my life is better for have it here.
- Negatively as this is the closest library to me
- I would have to spend much more money on streaming services and movies
- Not much
- Impacted a lot
- would have to drive to a city that had a library
- I would have to drive to Campbell to access the county library.
- This town would lose all credibility. I'd have to consider moving. (Not really, but honestly - libraries bring the rizz.)

- I'd just use other libraries.
- Lightly
- I love the library. It's always there.
- Slightly
- Enormously badly
- I would have to go to Saratoga to the county library for my library needs.
- No impact however I've been trying to use Library services more frequently.
- I would be very disappointed and not happy if that was the case
- I would spend much less time at the library
- I would not have access to a great space and great resources
- It is an invaluable resource.
- Yikes!
- would have travel additional 20 mind for similar svc
- Not at all
- That would be VERY bad!
- It would not be good cause I find the atmosphere of a library to be soothing
- I would greatly miss it; I go there about every 2 weeks.
- ?
- Deeply disappointed. The library is a very important part of my life.
- Something big would be missing. Libraries still play an essential part in my life.
- Significantly
- I'd have to go to a county library
- We would have to go to the Saratoga library.
- Tremendously.
- Far less easy access [low cost] to educational information
- I would have to drive to Saratoga or Campbell.
- Very much.
- Much less knowledgeable available
- I'd go to another library close by
- I would just have to go to campbell
- Little
- Bummed out!
- deprived
- would be impacted in a big way
- I'd have to drive further to another library
- I would have to go to another city library
- I would have to rely on county library
- lap top requires to many steps to sign o
- Negatively
- I would have to travel a greater distance to obtain library resources.
- it woud be bad for our town
- I USUALLY COME TO THE FREE FOOD IN THE PARKING LOT

- not well
- have to find somewhere else
- It's important to keep the library vital
- I receive the email newsletter and think the library is an awesome place. Keep funding it!
- I use mostly online sources
- Very much impacted.
- I strongly support the library and am thankful it is here

What was your best library moment from the last year?

Key Takeaways

1. **People love the staff.** Staff interactions generated an extraordinary number of positive comments.
2. **Families value children's services deeply.** Storytimes, crafts, and children's programming create lasting memories.
3. **Finding books still matters.** Traditional library services remain central to the patron experience.
4. **The physical building is highly valued.** Patrons repeatedly described the library as peaceful, beautiful, welcoming, and conducive to learning and reflection.
5. **Technology services have become a major strength.** Tech Help, 3D printing, and digitization services generated numerous memorable experiences.
6. **The library creates community.** The strongest emotional responses focused on relationships, belonging, and shared experiences rather than individual transactions.

Books, Reading and Discovery (172)

- easy pic up when reserved book
- Borrowed books
- Borrowing games instead of buying so not to waste plastic and reuse
- Having Reference desk help me remember the the title of a book I'd bortowed
- Getting a new book that had been on hold for several months
- Browsing and sitting and reading looking for a new book to check out.
- finding the books I want to read
- They always have what I want to read
- I love the little used bookstore across from the entry. My dog and I spent an hour scouring the titles.
- Borrow dvds
- Getting personal invite to join the Mystery Book club! So sweet.
- Finding a seat to read and not having to deal with noise
- I used to frequent the used book sales and have purchased a lot of wonderful full books for my ckassroom.
- Finding the book I wanted without any problems. Donating books.
- Sitting in the reading room

- I just appreciate most of the time the library has the book I'm looking for. Keep me on pace for reading goals
- Reading quietly and buying books from little book shop.
- Discussions at the book club
- Going inside to pick up a hold and stumbling on a new book that I didn't realize there was a copy of!
- Reading wonderful books online
- The Cupertino Library borrowing Switch games
- Good books
- Some new Japanese fiction books.
- Giving books for resale in bookstore
- finding books on shelves that I wanted to read but thought it would be long hold request
- Being able to put a hold on books online.
- after hearing about a book on a podcast while walking past the library, i ducked in to see if Our LG library had it. It did! I checked it out, read it over 2 days then walked back to return it for another to enjoy.
- The new travel books
- Book club
- When LG has the book I want that Santa Clara/San Jose did not
- Great books
- When I discovered new little know books
- DONATING PERSONAL BOOKS TO THE LIBRARY
- Discovering a new book!
- Buying books from the Friends' display.
- Buying the books offered in the lobby for a friend
- Generally I'm happy to find a book I've heard about on NPR. Otherwise I'm grateful to be able to request the library to purchase a new book
- visiting with my daughter to select some fiction for summer reading.
- All the books!
- Getting my card so I could check out audio books.
- Finding an inspiring book to use at a memorial service
- Walking out with a fresh stack of books
- Finding cool books while my daughter worked on her internship applications.
- Books
- Downloading multiple books for a long trip.
- photocopied an important paper. Thought of reading wuthering heights
- My teen found a manga series the wanted to read
- maybe 🧐 participating in the book club
- Taking a walk through and perusing the books
- Buying discounted books
- Finding and reading Get Shorty
- Getting audio books
- It was definitely finding a quiet place to sit and read before deciding if I wanted a book or not.

- Anytime I find a book I would like to read.
- I saw the book “Hidden Valley Road” on display, read it, and found it fascinating.
- Getting a book that was new and hard to get.
- Being able to come in and check out a book with just my ID
- I cannot remember… maybe buying a used book?
- Every time I see a kid reading in that circular space nook designed to let the light in. It's a story of the future.
- Getting the Frieren collection to read
- Book group—stopped going to it, though, when I moved 2 miles north in LG
- Finding great chapter books for my 8 year old
- Reading the introduction of "The hidden power of the 5 hearts" book for one hour
- All sorts of books to choose from each month.
- When my daughter found a book about Ancient Egypt we’d never suspected existed.
- Discovering the collection of audiobooks on cd/dvd
- Perusing the new books table.
- My little one learning read!
- Browsing the shelves and finding a great book
- Finding an excellent book while browsing the shelves
- finding the book I wanted
- Quiet reading time in the atrium
- Finding interesting books from display
- The rush of happiness and anticipation I have each time when I enter the library to find new books.
- I download books from the library
- I went to get a book off the shelf that was supposed to be there, but couldn't find. I mentioned it to someone at the desk who decided to try, and they found it put away in the wrong place. I was so happy that they took the time to find a book I was interested in reading.
- Seeing people of all ages coming together for books and activities.
- Read paper
- Quiet place to read
- Being in a library. Being around people who read.
- Mystery lovers Book Club
- Being able to visit the library to browse and to sit in the beautiful reading room with the lovely view and the fireplace. A great asset to our community.
- Reading
- When I realized I could borrow puzzles as well as books.
- Checking out a book.
- Getting ebooks
- Sitting peacefully while listening to an audio book
- Finding the books for my book club
- Receiving a book ordered on Amazon that the library dod not havr.
- Getting to read books from Maggie Habberman.
- My son discovered a great book series that encourage him to read on his own.That was a huge deal for his reading development!

- I don't recall any. I do often recall having trouble finding a parking space so that I could pick up or return a book.
- Travel books
- Checking out a book that I've wanted to read for a while.
- my suggestion to purchase a book
- Nice environment to browse and find books
- audiobooks - both for learning and for pleasure.
- Downloading audio books
- finding a book I want to read
- Just browsing through books
- Reading great books I was able to borrow.
- Borrowing puzzles for my mother-in-law
- Finding just the book I was looking for, enjoying it and then returning it so I won't have a ton of unwanted material in my home.
- Finding a book for Bookclub that I wanted to read but not purchase.
- When you purchase my book suggestions
- Running into community members and chatting, finding a great read randomly
- Walking around the plaza nearby enjoying a new book.
- I found 2 misprinted pages in a book.
- When I was walking to the library to return a book and was reading it on the way, and right as I got to the drop-off place I finished the book 😌
- picking up books I requested
- Running into people I know at the library who share a love of reading
- Easily using office equipment and the abundance of books to choose from
- Ability to check out books
- Finding unexpected books to read!
- My best Los Gatos Library moment last year was enjoying the welcoming atmosphere, discovering new books, and having a peaceful place to read and learn. I appreciated how the library brings people together and provides valuable resources for the entire community. It reminded me how important the library is as a place to connect, explore new ideas, and feel part of the community.
- checking out a great book
- I found a lot of history on Los Gatos so I can do a hsitey book for my son who is 3rd generation here and to LG schools
- Enjoyed visiting the library with my wife, Grace. We read a couple of books together.
- Book club
- The excitement on my daughter's face when we went in to the library to check out books.
- Always finding inspiring books from the lobby New Books display area.
- I found a book that I could use in my teaching position.
- Finding books with my adult daughter
- Borrowing a puzzle
- I wanted specific books on a business subject...you had then...and offered to order more--IF NEED BE...
- Discovering a new book from an old favorite author.

- Finding an audio book in your collection that I had been unable to find elsewhere.
- Travel books
- I enjoy checking out books and visiting the Friends of the Library bookstore.
- Realizing I can take out a large number of books at one time for a trip
- Finding the exact book I was looking for at the used book sale. (Magpie Murders)
- I frequently found the library already had exactly the book (or video) I was looking for but doubted they had. A few times I've suggested a book, and have had my suggestion accepted!
- Having the library order a book for me
- Discovering a new book series my son loves
- It was not last year, but I checkedout some good books for my wife to read several years back.
- Watching my grand kiddos engae with stories and activities, as well as belonging to several of the book clubs.
- Books,study room
- None. I tried to donate books and no one would come out to pick up
- Reading a book in peace while a construction crew was at my house
- Summer reading challenge
- Just being able to go there for books to read. It's my favorite pastime.
- Any of the Monday book club meetings.
- Having my book purchase request approved and being able to check out the book I requested
- using the new CD section on the 2nd floor. I found new audio books easily.
- Informed Citizen Book Club meeting.
- Do enjoy the foundation book sale shop. Love the deals.
- Taking grandaughter to look at board books.
- Walking into the entrance where all the new books are shelved and finding an author is wanted to read
- Down load books
- While browsing, found a book that was the start of a new hobby.
- ebooks
- Finding a favorite book on the shelf & rereading it.
- I like to ride my bike and stop in and relax in the reading room with the newspaper very cathartic
- getting a book i wanted to read
- On line borrowed books
- Summer reading progra; got a few prizes.
- Purchasing books, etc., from Friends of Los Gatos Library.
- When I learnt that I could order books for the library I was interested in that are not in the catalog. Also when I learned there were no late fees.
- A book I suggested was purchased
- FINDING A GOOD BOOK AND A COZY SPOT TO READ IT
- Riding my bicycle through Europe and having someone help me remotely renew so I could read and listen to ebooks about the places I was traveling.
- reading
- Finding the comfortable reading room on the ground level.

- Discovering a new book and using it to interview Prince's ex-engineer for a radio story for Stanford's PhilosophyTalk.
- All of them- I read almost everyday
- Playing with my son and reading all the books he wanted
- Last winter it was raning heavily and a grabbed Kafka by the shore and read by the window for a couple hours. A very nice time.
- Watching my son get so excited when he discovers a new book he loves
- Hard to answer; it is always a delight to browse in the new book section and pick one up to read.
- I am part of the am bookclub
- I enjoyed discovering the Persepolis books.
- I found a new book?

- **Children and Family Experiences (88)**
  - Kids programming.
  - Puppet show
  - All the great children's programs, and spontaneously seeing friends.
  - Watching my daughter get more and more comfortable and excited for story time
  - Story time! Amazing!
  - The time the library hosted the animals, my kids love that program still bring it up!
  - Story time
  - Story time!
  - Watching my baby slowly learn the songs and actions
  - Story time!
  - Storytime
  - Story time w grandkids
  - So many! The librarians are skilled and choosing books for my kids based on their preferences, books I never would have found on my own
  - Story time for baby
  - Children's story time & perusing books on CD.
  - I go to get books, this question is more applicable to kids or parents with kids
  - We love all the events the Library puts on. My kids attended one of the art events and it's wonderful to have events that cater to such a wide group of ages.
  - There was actually somebody personing The kids area who was able to show me how to do columns with word
  - History time and all the wonderful books and people help to find
  - I enjoyed getting seeds from the seed library. My kids enjoyed a craft.
  - Kids cozying up with books they chose in the little nooks.
  - Watching our grandchildren play, read and enjoy it.
  - Watching. My 9 year old granddaughter learn to knit
  - I did not go to the library, but I am still puzzled and saddened that the library used public funds to offer a drag queen session/show for children at the library
  - They were all great. Cannot remember a distinct moment. But my then-baby's story times were our higlihghts of the week.
  - Kids go to various station and I feel they are safe.

- The best moment from last year was watching my children explore the teen section of the library. They gave gradeuted from the children's section and now have many more genre of books to explore.
- Checking out the teen area and suggesting it to my kids.
- When my 11-year-old told me to go find a book for myself in the sci-fi section while she went to find a book in the children's area by herself
- Watching my grandkids.
- Taking grandkids to story hour
- Seeing my daughter volunteering at the library. Seeing my kids look for or discover a book. Personally, every time I step into the library is my favorite library moment.
- Watching my grandson create a game using programming. He s 9 years old
- My children playing and exploring in the children's section
- Puppet show. Live Alligator visits the library. Pleasant regular visits.
- Taking my child to storytimes
- Taking my grandchildren to visit the library.
- Just regular visits and going with grandkids
- I like kids story time and baby story time
- Meeting a friend for quiet intimate conversation and buying a few children's books.
- Having the library available for my grandchildren.
- Taking my grandson to storytime and to play with the trains in the children's section.
- Just seeing the joy on our children's faces when we arrive and explore what's new!
- Again it relates to my children, in this case, my daughter. She found an additional book in your "New books" section that is in a series she has been reading and her face lit up when she saw it. Thanks for obtaining new books!
- reading books to my granddaughter in the children's section
- Having my kids pick out there books and start reading them in the library itseld
- Spending time in the children's section and seeing my kids browse for books independently.
- One of my favorite library moments was seeing my daughter discover and read an entire collection of child-friendly Sherlock Holmes books. I loved Sherlock Holmes growing up, so it was wonderful to see her enjoying the same stories. My wife and I also love reading both fiction and nonfiction, and having a library where all three of us can explore our interests makes it especially meaningful to our family.
- Taking my grandkids for visits. Spanish book club with Francisco.
- I don't think in these terms. Overall, I am very happy to see young children learn how to get book and enjoy reading.
- Puppet show in the Kids Room
- Visiting the library with my grandchildren
- My kids love the take home kits
- Story time with my 2 year old granddaughter
- story time and the book sale
- Reading with my granddaughter in the welcoming children's room . She likes the games
- Love that all the librarians are welcoming to my toddler!
- Bringing my grandchildren to enjoy the children's area.

- Grandkids enjoying it.
- Visiting w granddaughter
- When the astronaut came to storytime!
- taking my granddaughter
- It used to be a quiet place to go and read or just browse Los Gatos needs to readjust. They're thinking even though the children's library is right near the pier periodicals it is out of control with people talking loud. No one's whispering this is minus the children's hour also the homelessness the ones that are coming in is a problem because of the fact they are washing in the bathroom and you never know who's in there when you go in there just to use it for obviously what you need to use it for you never know who you're gonna bump into
- Storytime with Amanda
- Storytime
- Bubble show was a hit with my kids
- Kids events
- Being greeted by names. Me and my wife and kids.
- Seeing my kids get interested in a topic and look up from the computer to look for more
- my toddler playing in the children's section
- My kids meeting new friends there, variety of children's books, playing in the park space outside
- Sharing the experience with my 8 yr old granddaughter, and seeing her love of books.
- Seeing the animals and having the librarians known the kids names.
- Children's arts and crafts
- Children's story time with my granddaugher
- Many best moments. Staff who make me feel welcomed. Ordering a book I requested. A staffmember alerted me to the cherry trees blooming near the children's wing.
- Crafty Corner for the kids
- Too hard to pick! We love crafty corner and the kids events! We also love the quiet moments in the children's area with the wonderful librarians
- The puppet shows
- finding fun books for kids
- storytime
- Accompanying my young granddaughter to several library events. She loves going to the LG library.
- Baby story time
- The halloween parade and storytimes with Amanda and the librarian that does storytime for the over one year olds. They are both SO awesome. And great resources for information. I cannot say enough wonderful things about them. My baby loved them both immediately and tried to sit in their laps. Their energy is amazing. I did have one incident with an older librarian where she was annoyed that my baby was taking books off of a shelf. I told her I would put them back afterward and she said "but they won't be in the right order will they." I absolutely understand and I stopped my baby from doing it. I just felt like it could have been said in a kinder way. I didn't know she was doing anything wrong if I cleaned them up afterward - and they were children's books.
- The rescue animal for kids group
- I love kids storytime
- visiting with my grandson

- watching my kids each carry out about 15 books that they were excited to read

- **Library as a Place and Workspace (22)**
  - Peaceful seat looking at nature on the second floor
  - Having a space to study
  - It's a quiet place to relax & reflect!
  - Going through study guides
  - Going to study with friends
  - Working on schoolwork/being productive in a quiet, clean, and beautiful building.
  - Discovering that Saratoga library is a far better library. In particular, there is a quiet room there, and I can park for as long as I want without getting an expensive ticket.
  - Finding the outdoor space next to the library. What a lovely spot!
  - Having a quiet workspace, and finding my research information. It's a wonderful resource
  - Just a few nice quiet hours to study
  - I was working on my startup idea, library was an excellent place for me to go to focus on what needed to be done and close many tasks.
  - Studying with friends in the teen room
  - studying by the window
  - Coming back after a couple years out of town! Was wonderful to return to the space and the memories it holds.
  - Taking breaks from my work to look at the trees and garden area outside the beautiful windows.
  - Working there :)
  - I like seeing so many young people feeling so comfortable there. Doing homework and socializing.
  - Studying by the big window while looking out over the trees. I even saw a blue jay come and eat a big spider one time!
  - Studying with friends
  - My power went out at my house during the work week. I was able to bike over to the library and use it to complete my work for the day.
  - It would impact my ability to prepare for work projects (Interpreter)
  - being able to work there when I did not have wifi at home
- **Other Positive Experiences (133)**
  - Every time they visit me here at Belmont
  - seeing vegetable seeds being offered; also many kits like nature walking, astronomy etc that we can check out as well as puzzles!
  - all of it
  - Cant Remember, I was probably Dancing, or Sliding, or Swimming, or Floating, I dont have to stretch. I can Use All my Senses, Some Times. Just have to Slide With Us. Catch the Wind.
  - Saratoga Library
  - We liked the mariachi band a LOT, and the reptile guy was very fun. She was a little bit young for the magician.
  - We really enjoyed the music/theater guests who visited.
  - Getting my library card!
  - Checking out movies to watch with family.
  - Finding out there was a seed library!

- I needed somewhere new to go when I first moved to Los Gatos and knowing it was a place I could find things I needed or wanted and focus on. It's an intelligent place just knowing it was there from prior experiences with other libraries and the benefit of having one so it was coming across Los Gatos library temporary moving here and snowing. I could have a place like that to go to.
- meeting with library's historian who gave valuable direction on researching LG records
- Meeting with my students
- Finding the magazines I was looking for
- digital library
- Didn't visit.
- I left something at the library and the front counter person gs e it back to me
- Easy checkout.
- Becoming a member of this prestigious organization.
- Using laptops
- The Diwali dancers!
- Finding unexpected titles when I went looking for something else
- Spanish practice w a friend
- I always enjoyed checking out music CDs and movie DVDs.
- None because no Libby support
- Finding great puzzles to do.
- Don't know
- Finding puzzles to check out.
- Nothing in particular
- Sound bath
- Volunteering (weekly)
- checking out the magnetic induction stove top
- Friendly knowledgeable service.
- It being open
- Just the ambiance
- I did not visit in the past year.
- none
- Hoopla until it was taken away. That might have been last year
- Was in the teen room for a few hours and played some card games with friends
- Peaceful atmosphere
- Nothing in particular stands out
- Not sure
- I tried the electric stove :)
- Bathroom
- Video
- Many
- Volunteering at friends
- Sharing it with a cousin visiting from Croatia
- No particular one- every time is good
- love the animal ambassador shows!

- our little one (then less than a year old) learning to play with friends there
- Attending the Master Gardeners' worshops on roses, pruning and garden design for native plants.
- I love the Cloud Library
- All are uniformly good.
- Meeting in a private room for a very constructive meeting
- Seeing my Grandfather's name on the wall.....Ansten Ness
- bringing my grandaughter. However the toys really need cleaning, yuck.
- Walking around the library looking at items
- volunteering
- Loaning out a banjo.
- Saw a lot of activity, young and old. Making good use of this facility
- Learning that the library has DVDs as well - feels like going back to Blockbuster!
- sitting in the library at the back with the view and silence
- No particular moment
- Could not remember
- Puzzles
- Cafecito meetings
- Spending time prepping for my new job in one of the corners that looks out onto the beautiful green area in the back of the library.
- I don’t have one personally. Please join Libby!
- Service
- Malamustfa Balazani
- Finding the excellent section of graphic novels.
- Access to foreign language learning tools.
- I am not sure what you mean by "best Library moment"
- All moments there are good
- Discovery of new (to me) authors
- Finding a seed bank
- Using iCloud
- Dropping off election ballot!
- Impromptu visit to meet a friend
- Planning a trip to Ireland
- Learning how to use Libby
- Needing to update my audio subscription and finding so manly wonderful titles
- Running in to people I know
- Discovering a new author.
- Participating in writting the constitution
- Every time I am there!
- I don’t know
- Running into someone I knew there
- Being able to walk out of the library with 3 movies I didn't expect to find!
- Getting Malcolm Gladwell's "Bomber Mafia."
- I can’t say that I have a favorite moment at the LG location…

- Too many to count; I usually bring a 4 year old and he loves his library
- I loved the community. It's a great place to meet other people at lg without feeling forced
- cannot recall
- Meeting a friend there
- I used the library to prepare for my model UN with my friends. It was very fun and informational.
- Didn't get the chance to visit last year
- Digital support.
- Find all the travel guides I needed
- Son's field trip to the library
- When the Los Gatos Library comes to The Terraces
- No "best". Every visit is great
- Not sure
- Going to the library with my son is always a highlight
- Finding nice DVDs of TV shows or foreign language topics
- Income taax preparation
- Being in a great atmosphere!
- All of them
- Going into the library to browse.
- taking my husband for the first time, he loved it
- History research
- Making lots of donations
- A chance interaction with a colleague.
- I no longer live in Los Gatos
- Visited to have a question answered by a lovely person.
- Easy renewal of material
- Peace
- Peacefulness in the library!
- Making a sewing a mouse and decorationg a tin for it
- realizing that there were state and county day use passed to be checked out.
- Capybaras at the library!
- Halloween is a highlight, yoga, and just the weekly moments during kid stories
- getting food at Park It Market
- It's a nice place to be!
- Always having reliable access.
- School field trips to the library
- none
- just seeing the beautiful library as the cornerstone of civic life in Los Gatos
- Christmas
- LEARNING THERE WAS FREE GROCERIES
- the Halloween parade
- too many to count

- **Programs, Classes and Events (38)**
  - Going to ESL class

- Adult craft classes were particularly memorable and fun as it provided a safe and convenient opportunity to learn new things.
- I enjoy the adult programs
- joining the online author talks
- Poetry reading with Jen Siraganian
- I couldn't speak for last year but would mention that a recent evening Poet Laureate reading, speaker, and interview was exciting to see there--so appropriate for a library to add to its list of book-related events.
- Hosting a STEM Event at the library
- mahjong class
- The realization that the hard work of the friends was able to make such a difference in programs.
- Making a craft, a small tray
- The cookbook club meetings
- Participating in an online class
- Adult craft class
- I'm speaking for both myself and my daughter who has a developmental disability. For me, the best moment was attending an author talk. For my daughter, I think it was the first time she was at the library and by chance, was invited to join a class and felt so welcome and participated and was included. Thank you for making sure the library is open and accessible to all
- My daughter loved the Aguacate music event
- The extra events and the telescope and the portable induction cooktop.
- craft class
- Getting to see the capybara with my son at one of the animal-show events in the kid's corner.
- summer reading program
- Joining the cookbook club
- Too many to count. I have really enjoyed some of the book club author talks as well as the social stitching and other adult programing activities.
- Love the special classes- took a tarot card reading class and it was very fun
- Adult craft events
- Finding mahjong class for beginners (unfortunately could not attend, hope there will be more)
- Checking out videos of classic films and foreign films (such as Bicycle Thieves) to watch at home.
- Learning Mahjong
- I enjoy the classes like the recent Mahjong for beginners.
- When the mobile fix it workshops came to help out
- I usually just check books out, I don't really come in for events.
- Sitting out on the patio sipping a cup of coffee & writing my latest notes & poetry pieces.
- Attending creative break and getting to craft
- Going through new book arrivals every month and updated on community event. Also I found some valuable books at the book store.
- Attending the cookbook club.
- We discovered some wonderful classic books and some new and fun Spanish stories
- attending an online author talk
- The plant a seed reading program.

- Getting involved with Cookbook Club
- I am very disappointed to have received a parking ticket while visiting the Los Gatos Library. I honestly don't understand why the library parking lot has such a restrictive 90-minute time limit. A library is a place where people come to read, study, attend programs, use public resources, and spend time learning. Realistically, what can someone accomplish at a library within just 90 minutes?What makes this policy even more frustrating is that downtown Los Gatos offers approximately three hours of parking, while visitors to the public library are limited to just 90 minutes.

- **Staff Interactions and Service (98)**
  - The librarians computer help.
  - Miss Amanda's class
  - talking to Rachel at the desk
  - I often use the service of the drop in tech tutoring with Francisco
  - I just had a great interaction with one of your staff "Heather" she showed me the new "study booth". I was able to reserve it on the spot
  - I have been digitizing my old photos with the help of Rachel and the adult volunteer who is very knowledgeable.
  - I enjoy speaking with the librarians when I visit and getting their recommendations!
  - The librarian recommending one of the books in the new book section.
  - Nice staff
  - How kind and helpful the staff are.
  - All librarians are very nice and friendly. Very helpful
  - Kind interactions with librarians
  - Rachel helped me with digitizing old home videos. She’s the very best!
  - Great help when checking out from Rachel in selecting a much better alternative book!
  - Getting help from the friendly librarians.
  - I came in to get a library card, and was greeted and helped by Ava. She was incredibly friendly and helpful. We talked a lot about books that we liked to read. She helped make the los gatos library warm and safe.
  - When a library staff accepted a box of books on a day that was not a donation day of the week.
  - I enjoy reading the periodicals, like Kiplinger Magazine, and am disappointed when the current issues are not available.
  - Always appreciate the librarians!
  - I was on my way out and stopped at the front desk to ask if there was a bookmark available for me. Enthusiastically, the librarian pulled out several beautiful hand drawn and colored bookmarks that a young volunteer left for patrons who might need one. It honestly made the book I was taking home so special!
  - My interactions with the staff
  - Staff
  - Book I wanted was available through cloud library
  - I asked a librarian for help finding a book and we got to talking about releases that we had both read and loved!

- Staff helping with questions and being able to set a hold for books I'd like to read if they aren't already available.
- The person at the front desk took the time to show me how to use the App on my phone or order books, etc.
- There have been many moments over the last year. I'm always amazed at how many books I'm interested in reading are actually available at the library. It's such a gift
- I found some helpful gardening books that were helpful for planting native bee and butterfly supporting plants
- Getting my library card and talking with the librarian while doing so.
- helped by librarian, especially renewed card
- Minimally if i could still access all of the available material online
- Helpful Staff Members.
- I was looking for a specific book which was not available at the SCC system.
- Not one moment but overall the helpfulness of the librarians is outstanding
- Front door librarians are always welcoming and helpful
- Any interaction with the staff. They are all delightful
- Candle painting event with Amanda, wish there were more craft programs like this.
- Rachel telling me equipment is available to transfer legacy media.
- Talking to Rachel
- Every visit is great. And the staff are incredibly knowledgeable and helpful.
- Discovering the seed library!!!! Also, one of the librarians (I'm terrible with names, but she was a Black woman) was really friendly and helpful when I signed up for my card. She told me about some of the library services that I might find useful, like digitizing videos.
- stopping the man from following my daughter into the girls bathroom despite the library staff saying he mus tbe allowed to follow her bc he identified as a girlas a girl
- service at front desk
- No one moment, but the helpful, cheery staff
- Staff assistance
- The staff is always so helpful. Always best moments.
- All the fantastic help from staff to navigate the system
- Any time. The front desk are very friendly. The staff are quite helpful search the book I need. I am amazed that the books are not available they order it to come to my home address.
- My interaction with the library staff.
- Talking with a librarian about the Sarah J. Mass universe.
- I just heard about a new book release by a favorite author, saved it in the app and it was available for me within A DAY. Who has service like that in this day and age except the library?.
- Finding a guide book in the stacks that never would have been available at a book store.
- I recently had to renew my library card, and the person at the desk was very helpful, kind, and efficient. Thank you for the work you do!
- Being able to check book availability online
- How friendly the staff were in assisting my friend in getting their card
- Always interacting with the staff and how friendly they are.
- It's a nice place to be and explore the books and other available information.

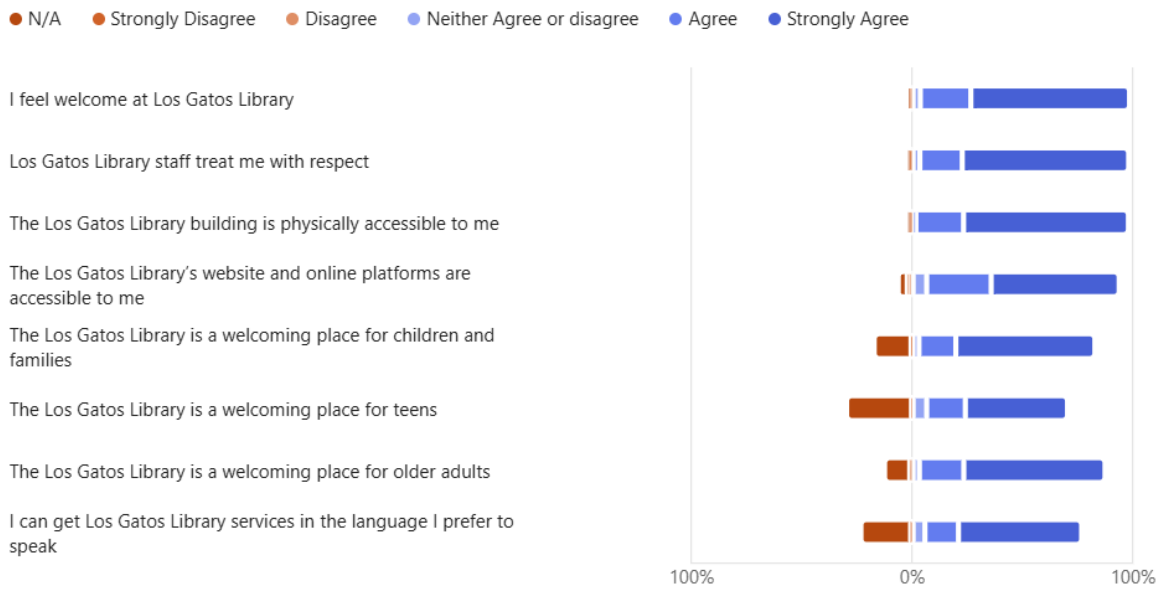
- Interacting with the front desk librarians is always a pleasure :)
- great reads, great environment, great services, nice staff, and much need cool comfort on very hot days!!
- Reading all the books/online services available
- Chatting with the lovely front desk staff every time I come in to pick up my holds.
- Your staff that works there!
- I was helped by one of the staff to print copies of my finished tax forms to submit to the IRS just in time!!
- more audio books available
- Speaking with Heather
- I had a good time at the book club meeting led by Rachel.
- Nothing. The last 2 times I visited, staff wasn't very friendly at all.
- Being notified that a book that I had reserved was now available.
- the nice people at the front desk, and discover no late charges :)
- The staffinga exceptional friendliness and helpfulness
- Book I needed was available.
- Engaging with the helpful staff!
- Connections with staff
- Finding Pride and Prejudice with the help of a friendly librarian
- Great support from staff
- Mystery book club with Breanna
- I enjoy coming in because the staff is always friendly.
- I enjoy checking out the used books available as well as plan on visiting the historical section for research since I'm an archaeologist fascinated with local history.
- front desk help solving an issue makes me smile
- When I found out school librarians could request books from the local library to be checked out for the student and delivered to the school.
- Chatting with the librarians about their favorite books, and recommendations. (Generally interactions with the librarians).
- Getting help from the librarians. I love the suggestions for our books group.
- Signing up for my library card with a fun librarian!
- The friendly librarians and classes
- Seeing Rachel! She is knowledgeable and friendly. Watching her interactions with the teenagers makes me smile. She is friendly yet firm.
- The reference librarian is always so kind and helpful in guiding me to the stacks.
- Talking with Rachel the librarian to solve a problem I had with finding a book. She was super helpful and cheerful.
- Tech Assist service coordinated by Francisco
- being welcomed by the librarian with a smile.
- discovering you have jigsaw puzzles available for checkout
- I learned how to digitize my old family 35 mm slides using equipment that is available to check out from the library.

- there were too many to count - friendly and helpful staff, great bookstore finds, interactions with other patrons, guest speakers,
- Meeting Heather.
- A library tour with Francisco
- getting to know the librarians better
- Interactions with the library staff are always great
- found meaningful book. also benefitted from staff assistance
- Just reserving books on line and picking them up when available at the library

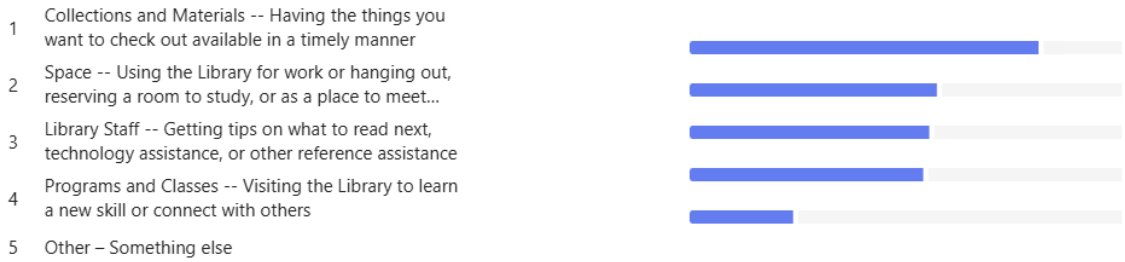
- **Technology and Innovation (57)**
  - Having the Repair Shop visit
  - receiving an email about a 3D print
  - my daughter asked for a 3D print
  - Waiting to pick up a 3D print :)
  - Tech help on Tuesdays!
  - I started going to the Food truck every other Thursday recently and I also have been to the Tech Help here and there, the volunteers are amazing thank you
  - We mainly use the library for 3D print request!
  - I normally use libby and we come in to pick up 3D prints too
  - I use the library to do retro-tech
  - We've had in the past few months picked up 3D prints for small projects, love the service!
  - Getting a book I'd been waiting for
  - Meeting with friends in the upstairs group meeting room and out front at the tables there
  - Working with the tech consult for computer problems
  - I got a bunch of art books and one of the kits and started teaching myself how to paint.
  - Discovering the fairly priced color printing that the LGHS freshman class used for their class homecoming project. Thank you!
  - One day, it was pouring rain and my daughter was pinging off the walls at home. I messaged a few mom friends and within an hour, we were all at the library, watching our little ones play in a beautiful space surrounded by books and educational toys. I felt so lucky to have access to this incredible space.
  - primary use was for faster internet than at home when my work computer needed some major updates
  - Company resume on the computer and landing the job
  - Some library events like tai chi or learning about technology or how to utilize library resources events that are hosted at the library.
  - Quiet reading and computer time and I use the Library to work on my projects
  - It's always seeing that a certain person there can come in everyday, set themselves up in a corner and work on their project, and all this despite the very difficult life circumstances they clearly have to deal with. The library is a beautiful and dignifying sanctuary in that way.
  - Having a LG high school help me with my computer and cell phone
  - I was able to get a book quickly while the SCCLD had a long wait list for the same book.
  - Tech help

- Having a school portfolio meeting in the Tech Lab./ Checking out a CA Parks Pass to explore Point Lobos!
- Climbing the stairs and seeing the bookshelves and redwood trees outside always fills my heart with joy.
- Summer 2025 I spent 8 hours a day for 2 weeks in the Los Gatos Public Library working on my MLIS coursework. I would try to get a chair upstairs towards the back west-facing windows and savored how peaceful it was.
- Finding a good Italian dictionary to aid my learning journey in Italian.
- Finding my love for books, again
- Using the tech Services
- The reason I ended up with a library card, I was on highway 17 and got a flat tire, managed to safely get off exit and parked in Los Gatos. While waiting for help I killed time by going to the library and checking out a book. It made a difficult day very positive. And now I have my library card!!
- when I saw the repair people on a Sunday in the library fixing people's things
- Attending the classes offered. Worm composting, 3D printing, and mahjong
- Using computer in the library lab.
- Reading in a quiet space in a comfy chair
- Biking to the library on the Los Gatos Creek Trail and then checking out the art exhibit after checking out a book.
- Aimlessly wandering the stacks just to see what's there.
- going to repair cafe and also finding a book that my kid was looking for
- Finding resource material, that was NOT AI!
- Sitting in a chair upstairs with a view of the trees and green surrounding the back area . The big windows quiet upstairs not crowded area are my fav things about the library as well as the room with magazine nes and newspspers
- retro tech preserving our memories
- Taking lots of workshops and learning to paint with watercolors!
- Getting help in locating my book; Tue 3pm tech help
- Doing a little 3D Printing
- Taking the 3-D printing class.
- Tech Assist help
- Jenny - rock painting craft
- Having a VCR tape from my wedding 30 years earlier get digitized.
- learning it has 3D printing
- the repair cafe program was great
- taking a class about AI
- I LOVE using the Los Gatos Library daily. When I was able to visit and now online (since 2020).
- Enjoy attending the weekly Tech help program
- I come once a month to pick up a 3D print, this last time it was one of the coolest prints I've ever had the pleasure of receiving. Thank you
- Got a DVD from the library, the person at the check-out desk said, "Nice choice"
- Finding a book I've been waiting years for in the new books section!
- When there were loaner computers.

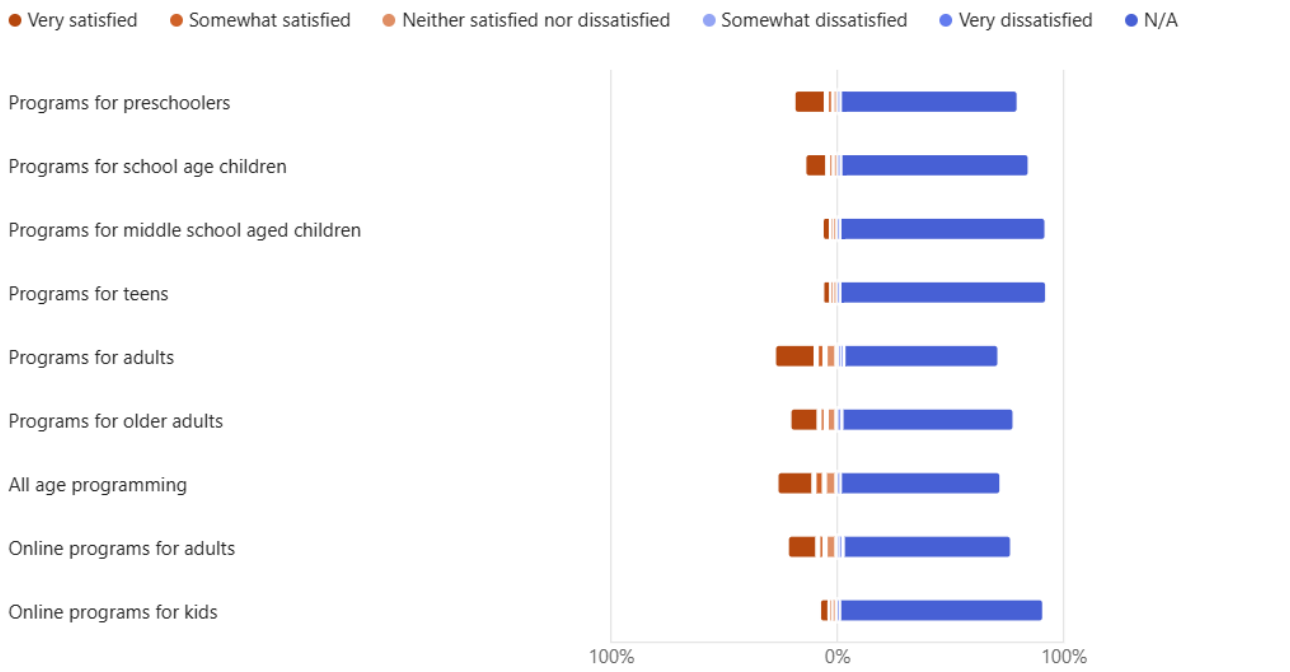
5. How much do you agree with the following statements? More details



6. Please rank the following Los Gatos Library services from 1-5, with 1 being the service you value most and 5 being the service that is least important to you. (Drag items up and down to order them; placing the most important at the top, l east important at the bottom.) More details



7. If you have attended Los Gatos Library programs in the last year, how satisfied were you with the program? More details



(Question 8 is missing, it was an invitation to leave an email if they'd like to be subscribed to our monthly newsletter.)

Anything else you'd like us to know about programs?

- **Collections and Materials (19)**
  - I miss having the magazines online
  - Unable to access Libby.com with my LG library card
  - Cloud library book selections need to be broadened to offer more titles. I am particularly interested in nonfiction
  - Please allow Kindle ebook checkout via Libby
  - Bring back hoopla
  - Please switch to Libby
  - Very efficient system for checking. out and returning books.
  - I am primarily an e-book reader and the library has been an amazing resource for me.

- The library is a great place in LG community and we are value it. Maybe, they can help us to recirculate or properly recycle old books.
- Move ebooks to Libby please!
- You don't have any content - Hoople, CDs, books all going doen
- could you please buy more pottery books, books on how to saggar, how to glaze, how to throw, stories about potters, how to handbuild. thanks :)
- Interested in something like Kanopy
- Please strongly consider using overdrive/Libby as the e book checkout platform. It's a huge inconvenience that LGL uses another platform.
- I would prefer the library was a Libby member
- I miss the online book options
- Please get Libby
- I also appreciate the downloadable ebooks that I can borrow with my library card.
- Being able to ask for a book you don't currently have & you getting it for me.

- **Facilities, Spaces and Access (5)**
  - I very strongly think the library should be a quiet place with closed spaces for talking
  - I wish the parking lot was for either longer or didn't get ticketed if you were a library patron. It makes me nervous every time that I visit that I am going to get a ticket if I don't watch the clock constantly
  - I answered that i neither agee or disagree that the library is welcoming . The reason i say this is the parking restriction. When i go to the library to study or read 90 minutes is totally insufficient so i don't go, i got a ticket once and i don't want to repeat this. Maybe think about how people could stay longer.
  - Parking is hard
  - Would like space to hold Community Meetings, like a Pro/Con meeting on the ballot propositions hosted by our local LWV SWSCV.
- **General Comments and Suggestions (56)**
  - Keep It Up!!!!! Every One Needs Us!!!
  - it would be great if the food truck would come weekly or more often.
  - Love story time
  - I love our library.
  - More board games and unit blocks and math manipulatives to borrow please
  - I may try to attend next year
  - Not at this time, but thank you for the option for any input
  - No thanks. You are doing yeoman service to the community.
  - We in LG are fortunate to have such a quality library!
  - I really appreciate the Los Gatos Library
  - I live this library:)
  - Nope!
  - I love the online options.
  - Get Trish Nishikawa to do her presentation on Japanese Internment Camp inspired artwork.
  - Thank you for providing such an amazing service and benefit to the community!!

- I hate to say it, but any library services that I need I can find on the internet. As a retired research scientist, I am accustomed to web searching.
- I love our library!!
- Not having the WSJ and other newspapers causes me to use the Saratoga library instead. Not having back issues also a problem.
- really like all your mediums
- More information about them
- Didn't know any existed.
- why do you cater to the perverts & street bums instead of the tax paying citizens of Los Gatos who pay for the separate (non county) library
- The online link is important
- No.
- None , Thanks
- I need to be able to renew my card without coming into the library. I live alone with mobility issues.
- Thank you for everything you do, it is such a blessing to have our great library in Los Gatos :)
- Nothing
- Thanks for all you do.
- maybe through notifications through the app
- I'd love to have access to Coursera through the library
- more info on travel
- Nope
- Thank you so much
- You folks do a great job! Keep it up! :)
- Thank you!
- Might at a later date
- not at this time
- I value the work the LG library does and brag about LG Library services to everyone I know. =0)
- Not sure I'm hearing about them in a timely fashion. In theory I'd be interested.
- I wish Los Gatos was part of the free museum pass system
- Thank you
- No, not that I can think of
- nope
- Not at this time
- It's a great library
- Not at this time
- The LG library is a great community rescource and gives me a sense of pride.
- I wish you had more lectures/presentations.
- Our library is a credit to our community and an invaluable resource for all
- I keep meaning to join some as some look interesting but haven't so far
- I appreciate the effort.
- Keep up the great work!
- lap top requires to many questions to usw , log in

- Would be nice to have a time for 0-3 that isn't right around nap time or have 2 a week that cover the broad 1-2 nap schedule.
- Thanks for all you do for the community.

- **Programs for Children, Teens and Families (26)**
  - Would like more programs and activities/shows for kids, like in San Jose Library system. We really have not many which is disappointing
  - Would love more hands on art activities like they have at Saratoga library for the kids.
  - The programs for babies/toddlers has been so helpful for us! We're looking forward to the trick or treat parade. We hope that will continue for many years.
  - We love storytime! Wish there were more, it's hard to get a seat and a parking spot because so many people come!
  - The kid's section is our go-to spot and they love it. Somehow it would be awesome if the library catalog were usable by kids who can't read yet (under 6) so they could actually use the computer and engage earlier.
  - I feel there are too many toys in the kids section. Some families treat the library like a playground. It gets too rowdy in the kids section. Also, I would love for this library to participate in Discover and Go and Libby. These are services I use through my Santa Clara County Library card
  - All is good and thank you for being there for me and my grand kids too
  - I'm not sure how to say this … but it would be so helpful to have literacy and special education consultants present on topics applicable to people like my daughter who are still not able to read and could benefit from some tips and instructions from people outside of her family. A reading group maybe? In terms of accessibility, because my daughter has cerebral visual impairment, presenting craft materials in an uncluttered way, offering high contrast options (yes black is an ideal background!) and vivid colors, as well as materials with texture. Thank you!
  - Drag Queens (cross dressing men) are not an appropriate form of programs for children
  - When my 3 children were school age, they used the library several times a week
  - My husband, daughters and I love The Friends of the Library and often find great books there. I love that you have books arranged specifically for those that the LGHS kids are reading in English class.
  - I would appreciate more classes for kids in the afternoon. Years 5-7 maybe. Sth crafty or even educational where they learn about certain topics
  - I'd like the library to be open later for teens to study. It closes way too early.
  - Yes, your audio collection is our family link to the library. It makes many long days pleasurable for my mom.
  - I feel like there aren't many kid events. Lots of baby/toddler events but not much for kids between toddlers and teens. Also some of your activities are inappropriate for families like drag queen reading time or tarot reading. Its fine to be diverse but then do something more traditional for those families they don't want to expose kids to things outside of beliefs. The focus on these make me feel uncomfortable to bring my kids.
  - Maintenance and cleaning of the children's outdoor area is not adequate and is usually quite poor. There was a period of at least month last spring when the trash was never removed
  - There fire! Would love more teen ones.
  - The kids would love to have the 3d printer working again

- There are way too many kids at Tuesday's story hour. It's chaotic and hardly a way to introduce little kids to books with a librarian using a headset and pointing to a screen. I took my granddaughter twice—that was two times too many. It would be nice if the group was smalll enough that the librarian could actually hold a book.
- I was sad when they merged the two early childhood storytimes as I think the two groups have differing needs.
- 1. Some of us are short and/or old. Getting books above the 5 foot shelf line is challenging, and there are not enough stools to climb. 2. I like reading older novels as well as the bright and shiny newer ones, and often reread old favorites, but often those oldies but goodies are culled without notice to make room for the newbies. Give us notice to the planned cullings? Maybe give us an opportunity to purchase the cullings? 3. The poetry collection is not anywhere near the level of fiction or non-fiction or even movies collections. While readers and writers of poems are a small niche in this country (raising both hands for both), the nation's poetry collection is a strong one and the LG Library should reflect it. I'd be glad to suggest some additions (you've got my email address on this survey and I can provide credentials for my recommendations if that helps). 4. The building and grounds are lovely. 5. Sad you're having to cut so many magazines. 5. Encourage you to develop "How to Use the Los Gatos Library" online guide and on premises tour. King Library had such a tour after they opened and it was great. There are many services and programs many patrons don't know about so can't use. This would be especially important for the teen group, but also for the AARP crowd.
- Love kids things ages 4-6
- Love the children's program and community
- The baby story time transition to a giant screen without physical books was disheartening
- Please keep all of the baby and toddler storytimes as frequently as possible! When they cut some of the storytimes over the summer it impacted our family's schedule. I know it's not always possible due to funding etc. But if it is possible that would be great. They are SO crowded so I know the need from the community is there.
- I'd love to see more kids activities through out the year.

- **Programs, Events and Classes (56)**
  - You have a wonderful variety of programs. Keep up the good work.
  - You need to join the County Library System like Saratoga, Los Altos etc so we have much greater shared resources. Your collection is much smaller than the county system. Also, the county system has huge number of activities, classes like Zumba, Yoga etc which we can benefit from. County has much greater collection in other languages which Los Gatos doesn't
  - When are the programs schedules are released to the public?
  - I really appreciate the programs. Mahjong is great!
  - Adult craft classes and activities seemed significantly impacted this past year due to budget cuts. Please bring some back.
  - Keep doing all the stem programs they are great
  - love to see more programs for adults!
  - Maybe there could be a class about 3D printing once in a while, my son loves this stuff.
  - We love to see more programs like story time for babies!

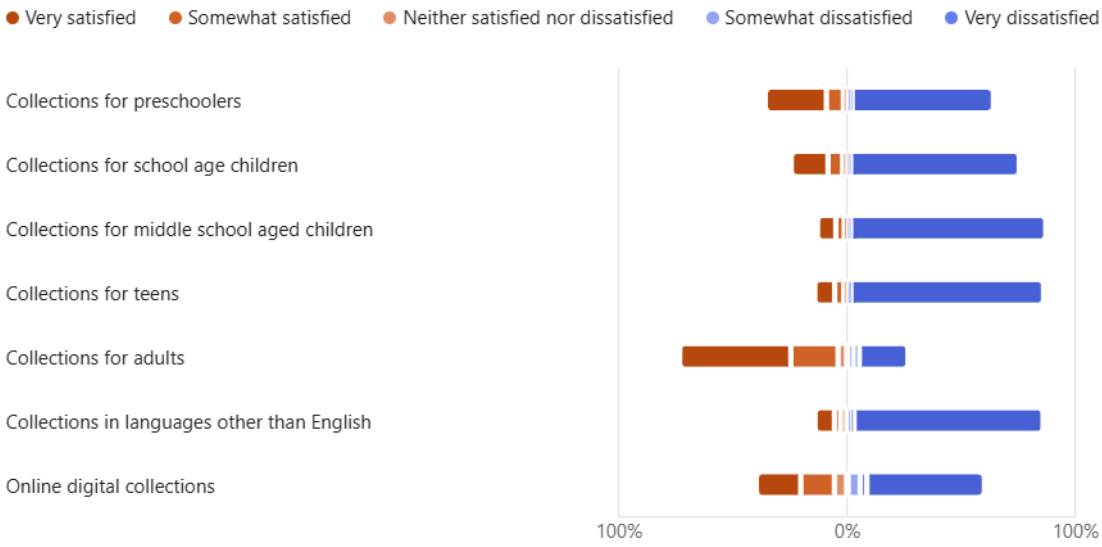
- Sometimes it's hard to get to programs, because I work a full time job. But when I can, I really enjoy them.
- Thanks. We love your programs
- Love the book clubs. Could there be game nights-- for learning new card and board games?
- Would love more crafting events!
- Please have more crafts for adults and older adults
- Would love to see some programs for adults with intellectual disabilities
- It would be great if there were more adult programs
- online offering and programs news. online programs for information loversage 50 and over
- Having free programs for all ages is so important! Please keep doing them!
- Cookbook Club is amazing
- I actually didn't know you had programs for adults. I look forward to learning more through the Cat's Meow.
- More space needed! Class fill so quickly
- I was unaware about the programs
- I would love book club about African American/Black literature and one about the local history of the Bay Area (native populations, the impact different immigrant communities had in the area and how they lived/are living today).
- Not about the programs, but I would love to the library closed later cause I was a student. It’s a bit of an inconvenience when library closes at six.
- Appreciate the adult craft programs
- Please hold more exciting craft programs for adults
- more hands-on art programs (like the Senior Center offers)
- Pls have some more programs available to working parents (outside of M-F 8-5 hours pls)
- I appreciate how staff are on hand to help workshop leaders with IT concerns.
- It would be helpful ti have no coat Spanish and perhaps other language classes for our diverse community/region.
- I would love to have a Spanish-English language exchange or some other programs for learners of Spanish or other languages
- This is not about programs. My experience attempting to print PDFs is not good. The format of printed PDFs is altered from what is visually seen on the monitor, and that's not useful.
- Great job - always enjoy the special presentations by authors and special presentations at the library on all subjects. Would like to see them happen more often.
- Need more adult events - need to invest in more craft infrastructure - 3D printers, laser engravers, Cricut machines, etc.
- In past years, poetry readings and workshops helped my disabled spouse stay connected to literature.
- I particularly loved the puzzle exchange at the end of summer! I would love if there were more book and writers’ clubs, or ways for community members to list their own bookclubs for public browsing. If these services already exist, perhaps advertising them more often so that more people can learn about them!
- I have yet to avail myself of any programs, but will look into the calendar.
- I am not aware of programs for seniors

- I do wish the book club started at 5:30 so I could join
- Would like to see more technology programs, like Cricut workshops or 3-D printing
- I enjoyed all programs
- Keep them coming & looking forward to more exciting and creative programs. Please surprise us!
- Please have more programs for adults of all ages, not just older adults, and not just stuff like.. ESL
- It would be lovely to offer classes such as crocheting, Zentangle, Mahjong…
- More programs would be nice but maybe I just don't hear about them - Idk.
- I have enjoyed all of the classes I have taken at the library
- Great job with programs!!!!!!!!!!
- Please provide creative programming in the evenings (Monday-Friday) and during the weekends. I work Monday-Friday (8 a.m. to 5 p.m.), and I want to be able to attend library workshops and classes.
- Would love more AI intro classes
- Los Gatos library hours from 10-6 PM does not present the library as a viable facility for me! I am a volunteer at SCORE.org where we hold business Workshop at Santa Clara library ! Your hours would not allow us to offer similar programs at your location
- Some of the book clubs have very low attendance. If the library is committed to a book club, the person running it should do everything possible to make it a big success - multiple reminder emails and use social media to share club photos and increase interest and attendance. For example, there is no book club meet photos regularly shared on the library instagram page.
- more wildlife programs
- More classes and activities!
- We like the ESL program
- Would like to know more about repair things program
- Book clubs are great (Cafecito)

- **Staff and Customer Service (6)**
  - Los Gatos librarians have the most attitude problem compared to the other 15-20 libraries I've patronized in the bay
  - The middle age Asian Librarian and Fabroso are like Fabrio are phenomenal
  - The library is great and staff is helpful
  - Thank you for a bright, beautiful place for our community to learn, have access to free resources, and for the helpful staff.
  - Rachel the librarian is pure magic. Her personality shines.
  - library is beautiful and peaceful environment, nice friendly staff
- **Technology and Innovation (6)**
  - Id like the chain fixed on the alphabet wheel in the childres section and more plants in the garden- like a plant for each child to take care of
  - only a few libraries offer the tech help the days I can attend. thank you
  - I read electronic books frequently because I live in the Santa Cruz Mountains and it is had to get to the library as much as I would like to. I would not want to lose that. I think having a physical library is very important. Seeing, touching, and reading a real book are important.
  - I am mainly interested in audio books but the selection is limited

- I wish you would install permanent tables with backgammon and checker boards and have the pieces available for checkout. And croquette sets for checkout. And badminton
- I wish you could have the calendar printed out again at the front desk. I know it was too expensive but it was more accessible to me that way.

10. If you borrowed Los Gatos Library materials in the last year, how satisfied were you with the collection? More details



Anything else you'd like us to know about the Los Gatos Library collections?

- **Collections and Materials (74)**
  - It would be great if we can expand the library collection. There are times where the library doesn't have books that I am interested in.
  - More current award winning books in teen and adult especially audio books but all types are good
  - really enjoy all the book recommendations from staff!
  - I am very impressed with the poetry section and with the scifi/fantasy section. The new books are always wonderfUl.
  - I wish there were more board and picture books that are popular in spheres like Charlotte Mason.
  - I understand that space is limited, so the collection is not as vast as sccld, but I'd love to see more TV show DVDs.
  - I like being able to request that the library purchase books. I've made a few suggestions for the the music section that were accepted.
  - Collections are fine; need longer hours in the evening
  - Thank you for always considering my "new book" purchasing recommendations!
  - Love that there's a Los Gatos History movie!

- In addition to the new books area, may want a best sellers section or something like SJ has with “Lucky Day” books.
- I requested A Darker Shore by Leigh Bardugo and the website said it's already in the catalog then placed a hold on Six of Crows for me, which isn't the same book. Not sure why this happened.
- Smaller collection of listening materials than other libraries
- I feel you should encourage people to donate / send more books in different languages to the library through displays at prominent places at the library as well as other public places.
- Awesome selection- almost overwhelming how many kids books there are!!
- I usually have to use soccer library because lg doesn't have the books im looking to read
- Poor new books
- To what does collections refer to?
- Need more copies of popular books and more best seller books in general.
- More diverse collections of books in Italian and in French would be great
- I tend to buy, rather than borrow, books. Hence, I LOVE the Friends display at the front door.
- Charlotte Mason has a glorious word she used for books that lack substance: twaddle. I find many of the children’s books available at this library to be twaddle at best. I wish the selection were more heavily curated for beautiful language, illustrations, and stories. Same for middle grade books. I also understand I’m fighting a bit of a losing battle there though!
- It would be nice to have access to more audio books
- Could have more travel books. With so many people who travel in Los Gatos, you should just ask for donations. People often have books they briefly look at that are like new or lightly used.
- Periodicals have diminished
- I really wish the library had a bigger selection of books in languages other than English, both for adults and children (preschoolers to teens).
- Very dissatisfied w your Audible collection of books. You need to expand choices and collection
- It’s a pity you gave away your German books. I read them. I enjoy the topical nonfiction books you have.
- Would like more up to date travel books
- I love the Mangas collections
- I would like more books available. LG Library is my local library, but I find that I need to supplement with Saratoga Library since they have a wider selection.
- The Ne Book collection seem geared to younger users. I find the collection rather "dark" and have not checked out a book from it for several years.
- Would be great if you could get the books recommended by Hicklebee’s. Also allow for more purchase requests and allow books to be on hold for more than 7 days before putting them back if there isn’t another hold on them. I receive upwards of 10 emails a day from you regarding book holds. Can you please find a way to consolidate? Please open library earlier than 10am for those with young kids.
- Really appreciate the curation of books for adults on the first floor (is well curated and saves parents a trip to the floor above). Please add some business/ pop. science/psychology and human behavior/ economics and finance as well.
- Great selection! It's very rare that I look for a book that you end up not having.
- I would like to see more Caldecott books and classic books on the shelves.

- Good magazine and newspaper collection, but that doesn't mean they couldn't be better.
- I would love to see more French-language books and movies, both for children and adults.
- I'd love it if there was a CD collection but I understand that there may be budget constraints. I may be the only one who wants this, haha!
- I don't know anything about the library collections
- If you can accept request to add new books or material to the collection, that would be even better.
- Board books aren't educational, and too political. Dozens of book about same-gender families, religions, races, LGBT etc., but no book like first 100 words, very few on learning colors, animals, weather, seasons, nature, insects etc. Preschoolers should learn world around them, not social studies. Let's keep it for older ages.
- I have noticed in the past year or so books take much longer to order. I use to be able to reserve books 6 weeks prior to publication. Now that is no longer an option and some of my favorite authors are no longer available. When I do get to reserve my book it takes much longer to actually get the the book from publication date. I have cut back on my use of the library and have been ordering books myself and then donate them to the library when I am finished reading.
- could you have more children's books in Italian? I realize that this is very specialized, but I'm trying to learn Italian. :)
- On multiple occasions I have had to use other libraries to access new release materials. Obtaining anticipated titles more quickly would be a plus for collections.
- I'd love to see books in Ukrainian
- There are not enough books, waiting times are very long
- I have mainly used the library to borrow books, and I should take advantage of other resources and programs.
- Would love more nonfiction e-books, and sooner after release (not audio books)
- I wish we had more books in various languages. Spanish and French are my second and third languages and I am trying to find books to read or audio books to listen to I. These la gauges and have had a difficult time.
- More recent books on cds
- When I tried requesting a book from 2018, it was denied after a few days because apparently the book was too old which I thought didn't make much sense
- When you don't have a title of a newer book, I recommend that you purchase it and if funds are available, and the request is accepted, then you buy it and its there!!
- If you could, please include foreign languages in non-fiction collection.
- Liked it when the new DVDS were displayed prominently
- It would be great if you merged with SCCL so that the collection was even bigger
- delighted that my suggestions for new book acquisition were accepted
- Great collection & responsive to new ideas
- Often gaps in childrens book series which can make continuity hard. We've ended up buying books/series when its spotty. Perhaps a donatiom program could be established?
- Books with adult subject matter should not be available in kids sections. It's disturbing and repugnant.

- The board books for preschoolers lack the fun themes I read my children and seem way over the heads of infants. Where are the rhyming books? Teaching kids not to hit or to feel not sad seem are fine—for older children. But board books for toddlers should be for toddlers.
- More audio books please
- You don’t seem to have full collections of say John Steinbeck, other older classics.
- I don't know anything about the LG Library collections.
- The library has a very poor collection of foreign language books. This is a big miss.
- I have tried to check out recently published popular mystery series books, and they are not available and there is a long waiting list to get the books. It would be nice if the library could have more copies of popular recent publications..
- I really like how you place the newer books in the foyer and show them with the full cover view so visitors can see the latest published books. Have found a lot of really fresh and interesting books there!
- Keep bringing more spa ish and Russian books pls. We love it!
- I'm happy with the collections
- I appreciate it, but I'm surprised by the number of junky movies in the DVD collection. I miss the WeekEnd Financial Times, which I love and provides a global perspective that is not available anywhere else.
- I appreciated the program where you can get a book ordered that wasn’t in the rotation.
- Good selection of toddler books.
- A great selection of books and a cool place to read
- Please get full series of books, I'm not sure if this is a valid ask, but It'd be great.

- **Digital Collections and Online Services (65)**
  - I miss hoopla and Flipster
  - would love if the library had Libby, or Hoopla
  - I miss hoopla
  - Prefer digital over physical books.
  - I haven’t tried figuring out how to checkout online books yet but will try soon.
  - I wish you were connected to Libby
  - I love Kanopy!
  - I’ve tended to use the library less because the santa clara county library has a better digital books selection) my wife checks both the LG library online collection and county but since i get almost everything at the county level i go there more and that’s a bit sad.
  - No Libby
  - Please please please. Fix your ability to access audio books - current system / process / selection is sub par …. I end up using the SC county “Libby” app almost exclusively
  - I love cloud library, wish you had more Audio selections.
  - Not on Libby
  - Please sign up for Libby instead of Cloud Library
  - I'm not able to borrow ebooks for my Kindle
  - Provide online materials on Libby
  - online books and movie navigation not so great. with better interface and mask over providers so I don't have to be a genius to know who is providing what that year.

- I actually got a membership mainly to borrow ebook -- mainly Kindle -- but found out that you don't support borrowing via Libby
- More ebooks
- Please uselibby
- Needs to gave more audiobooks and downloadable books available.
- I'd love it if you guys partnered with Libby for ebooks, so I could have all of my library cards in one place.
- Not happy that we moved to the cloud library app instead of ḥoopla
- The online collection of books via CloudLibrary is a little confusing, with some books disappearing or appearing in the catalog, and often incomplete series.
- Inability to get ebooks for kindle is a reason I do not frequent the Los Gatos library
- I miss Kanopy, but am grateful I can get it from the county system.
- more e audiobooks please
- I wish you were part of the Libby platform. I mostly check out e-books and the LG Library e-book doesn't work with my kindle.
- It would be great if you were on Libby! My kindle isn't able to get ebooks from the LG library so I had to get a SJ library card too.
- I love the online materials
- I wish you had more audio books/copies. I tend to use Libby (Santa Clara county) because I can't get copies at LG
- The Kanopy collection could be expanded.
- I'm very disappointed by the digital/online collection for adults. I couldn't find any books I wanted to read using Cloud Library and was hoping for access to Hoopla and or Libby . I end up signing up to other nearby libraries instead for better digital collections.
- I miss Hoopla and Flipster
- Prefer Libby over iCloud
- For ebooks, I use both LG and Santa Clara County library because the collections are different. Love going to the library though; I love the space. Also, I like the used book store.
- Online books are very limited.
- Join Overdrive/Libby I would 100% use the library more if you used the Libby platform
- The books I want aren't always available online
- Yes, please continue to build you online digital collections.
- I love being able to reserve books online
- Would be great to get on Libby.
- You guys should register for Libby, and in general also have more books bc every time I look for a book you guys don't have it in your catalog
- I'd REALLY LOVE if the library was open til 9:00pm on some days. Most high school students have activities like sports that run til 6:00pm, so we can't access the library as a place to study and get work done. Additionally, there are some books that I just can't find on the online catalog that I'd love to read. At Vineland Library, there were books that we could check out from the catalog that were at Alum Rock or other near by ones, but we could still borrow those. I was wondering if it was a similar or different system here? Also, there are some books on the e-library that are originally in

English, but I can only find the Spanish or German versions of them. Anyhow, thank you so much for all that you do! I really would like to come more often this year <3
- I rarely find ebooks that I am looking for
- Ebooks and audio books are important sources
- Cloud library can be somewhat glitchy
- status and policy on ebooks?
- Would like more offerings on Libby/Overdrive and access to popular movies and shows on streaming
- I wish you would provide Libby
- I would like LIbby audio books to be available at this branch.
- I wish you participated in Libby.
- It would be nice to transition to Libby, if possible.
- Selection of ebooks is very limited
- Wish it was part of Libby app
- I wish the digital collection was more thorough. Some items I have looked for through the library have not been available, and I have had to use the Santa Clara County library.
- It would be nice if the libray had Libby
- 1. Beautiful library, especially that patio off magazine / large print room. 2. Staff is terrific: friendly, informative, helpful, welcoming. 2. I'm vaguely aware there have been significant budget cutbacks recently. Maybe post some information on this in the libby, and include ways supporters could contribute.
- Being able to access library materials (books, audiobooks, newspapers) is incredibly valuable. I'd love to see expanded selection (e.g. Economist, FT magazine access) and CloudLibrary improvements (the UI is quite bad and unintuitive in some ways).
- I was used to libby where we lived and wished you had it too. Thank you
- Wish that overdrive/libby was supported
- Is it possible to get more manga, like both online and offline? Like those not so popular ones too?
- I've appreciated having libby access via other libraries since I use a kindle.
- I miss being able to request audiobook purchases. But current selection is excellent.
- Can the LG library get on Libby for ebooks please!
- Missing hoopla and flipster

- **Facilities, Hours and Access (8)**
  - Very noisy. Students take over the library. Reserved space for children and students. Nothing for adults.
  - Are there plans to improve parking availability? I understand the difficulties on making improvements given the location.
  - It's a very pleasant and comfortable building
  - I love the building and the layout of the library.
  - Parking remains an issue
  - I like your quiet areas
  - The front desk is loud and the sound penetrates the newspaper reading room.
  - The library should be open longer. Prior to COVID, the library was open until 8 pm. This allowed working individuals, students, and families a safe space to work, read, and connect.

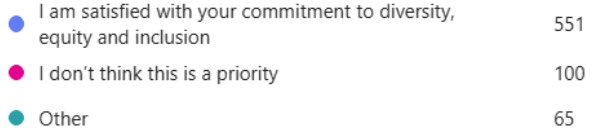
- **General Feedback and Suggestions (51)**
  - The High school students are not very disciplined sometimes. They can be extremely noisy.They need coaching.
  - U Rock!!!!! My First Time in Person was Today, but I Have Been Here!
  - It seems to be updated as much as possible with current publications as well for fiction or non-fiction or continue keeping an eye out for these things to have at the library cause that also makes a difference and feeling modern up-to-date and refreshing to go to hang out visit and check things out
  - Nothing!
  - I value the library very much.
  - No.
  - I really wish you did inter-library loans.
  - Yay LG library! Thank you!
  - It needs Nintendo Switch games like the Cupertino library
  - So grateful for all you do!!
  - Get Dungeon Crawler Carl Series
  - Could use more contemporary best sellers
  - The library access was a game changer for my high school daughter. Thank you!
  - Catalog of nonfiction sometimes seems limited (I often cannot find what I want).
  - I rarely use the library.
  - I wish the hold lists weren't so long!
  - Really enjoy the ability to borrow jigsaw puzzles, both for myself and for my elderly mother in law. More of these would be amazing!
  - The selections are not as robust as the County libraries.
  - I wish the library were part of the county-wide system, to allow trading between local sites.
  - You do an amazing excellent job as befits a library of your size.
  - I love the location….very easy to get to and on the bus line
  - very limited and definitely pushes an agenda
  - I like murder mysteries. If there is a series, I can always find the volume I haven't read at the library.
  - I am very satisfied.
  - I think the children area definitely needs UPDATING.
  - I wish all libraries modeled Los Gatos, it's a true treasure
  - Love that you've recently (?) offered puzzles for checking out!
  - I joined the Santa Clara library since LG content is gone
  - Please see my #3 response above
  - It seems limited and I have to supplement with the Santa Clara system
  - I wish the library had a bit more depth in it's fiction offerings.
  - I would like more balance of perspective and less ideology.
  - Love getting the state park pass too!!!
  - Keep up the good work.
  - I wish you would join the Santa Clara library network so I don't have to drive to Saratoga
  - ...keep up the good work...encourage everyone to GET SMARTER...

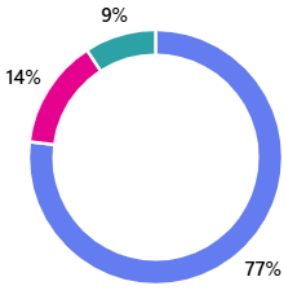
- More variance would be nice but it's a private library that adjusts to donors so I can understand if it's tough.
- More outdoor comfortable seating and tlc for the nearby plants in the back
- Not at this time, but I will ask if I have a question.
- I love the library. They're so essential, especially these days. Thank you.
- nope
- The academic journal and newspaper subscriptions are helpful.
- Thank you for approving my order requests!
- If the library can make the drop box more accessible to drive by and drop it would be very helpful
- Not at this time
- Would be good to have an option to borrow using Kindle
- I would love if here were passes to parks etc. idk you may have them just not aware of it.
- Thank you so much for all that you do
- Could use more poetry selections of American and English poets.
- Great folky
- Sorry this survey is way too long. In my line of work we keep it to less than 5 questions.

- **Programs and Events (3)**
  - I would like to know if there will be new workshops for adults, like a 3D printing workshop, art workshop or contest. I would like to have an hour to practice English in an intermediate-advanced level. The program offered it is focused for beginners. If possible, I would like to have pronunciation lesson/workshop.
  - Beautiful library, welcoming space, great staff, wonderful programs and very proud of it being in our town.
  - Would like to see more classic children's stories. There was no celebration of America's 250th birthday and any sense of patriotism when every other holiday and marginalized group was celebrated.
- **Staff and Customer Service (10)**
  - Thank you for providing this service!
  - The Tacoma library has tools and machines and such available to borrow. My adult daughters use this service regularly
  - I don't think it should (below) do anything for diversity. It is supposed to be American English people who are paying taxes. Therefore, the services should only be for them.
  - Glad we have a beautiful library with great staff
  - I find the library extremely patient and helpful toMe a senior citizen. Thank themfor their service.
  - when the library 1st opened i red to the preschoolers once a month and the kids and parents loved it and i got cards from the kids all the time when the new director came he didnt want anyone but the librarians read i have a phd and was super indent for 20 years
  - Do we have interlibrary loan services?
  - Your librarians are great!
  - wonderful staff members.....
  - Keep up the great work, library staff!
- **Technology and Innovation (8)**

- I was a very regular user of the Wall Street Journal, available in the reading area. It is no longer available there. This is a shame, that the town of Los Gatos cannot provide it for residents to read at the public library!
- Again, accessible and auditory content is my priority. I recently retired, so I have more time to accompany her and look for such materials and access
- One system upgrade that I would love to see is the automatic renewal of materials when there are no holds placed on the item. When the two-time renewal passes I will need to either contact to extend the loan or check in and check out again.
- I've been very pleased to be able to suggest additions and get a response. Once part of a series was missing and then it was purchased and available. thanks
- I'm currently interested in religious studies. I think adding some foundational texts for learning Ancient Greek or Aramaic would be great.
- It would be great if you could partner with other libraries to expand available texts
- Wait times can be long for popular materials.
- After many years of being excluded, after more funds were needed, it was agreed to include the mountain community. I'm still a bit miffed, as you can see.

12. How can the Los Gatos Library demonstrate a strong commitment to diversity, equity and inclusion? If you have an idea that we should consider, please put it in the "other" box. More details





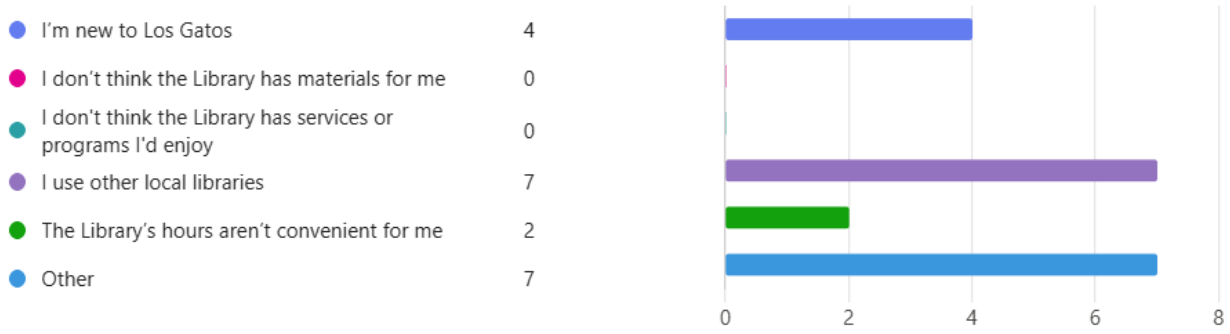
Ideas suggested under "Other"

- Making info displays of other cultures, such as selected books you have on various cultures...
- A bigger selection of books in languages other than English. Reach people who can't come to the library through outreach, partnering also with highschoolers who already have a driver's license.
- Adopting multilingual signage throughout the library, in a mainstreamed way (for example, *not* just a foreign languages section). As one example, the Helsinki (Finland) library has signage for each type of genre of books written out in Finnish, Swedish, and English -- specifically, for example: "Sateenkaarihylly / Regnbågshylla / LGBTQIA+" Libraries are a place for learning and celebrating literacy -- signage for book sections throughout, in several of the most commonly-used languages among Los Gatos residents, could be a natural way to improve the community's understanding of cultures and languages, and thereby show the Library's commitment to diversity and equity!
- all about content online for me. ...and not offering inaccurate content from skewed political extremes stating it as fact.

- Always staffing with a diverse group of employees can always help
- As noted above having regular Spanish language classes would be a great asset.
- Audiobooks
- CONSIDER ADDING CONSERVATIVE VOICES AND TOPICS
- Continue to create DEI activities and don't listen to the haters!
- Could be increased - Los Gatos could use diversity enrichment.
- DEI is wrong.....Merit is right
- DEI isn't really inclusive and doesn't include people like me
- DEI seems to be driven by need for funds.
- have activities celebrating and/or get to know a different culture, experience it for kids and adults
- Here again, I would like to see more materials in Foreign languages
- Honestly it was shocking that there were more books in a bunch of languages other than English in the kids section. It was actually difficult to find books written in English. I am for diversity, equity, and inclusion, but not at the cost of losing books in English.
- i don't know what you do for dei but please keep supporting dei, this current insane administration does not seem to understand stand dei is for veterans , women , disabled people etc. and not some kind of job scheme for poc (who btw do deserve a leg up after 250 years of persecution from slavery to the new jim crow)
- I don't know. I hope so
- I don't know very much about your commitment, but it seems like you should evaluate the extent to which you serve the historically underserved populations in and around LG, and make adjustments based on those findings.
- I don't think it should be a priority because there's some weirdos out there in Los Gatos unfortunately.
- I like reading the literature on the diverse cultures from which Americans originate
- I need to renew my card without coming into the Library
- I put them all above...
- I think you should stop wasting time with DEI
- I would just like to take my kids to the library to read books and do basic things like drawing and legos. Not deal with political agendas of either side.
- I would love to see more resources that support transient members of the community who regularly pass through LG to and from SJ and Santa Cruz
- I'm so glad you asked this question. It's critically important public institutions uphold and foster DEI. I'm sorry to say I don't know much about the library's DEI policy so don't feel I can answer the question. I DO think this is a high priority in public life, and would like to learn more about your DEI policy and practices.
- Idk
- I'm not sure, but I'm glad to know that LGL has a strong commitment to DEI
- In Los Gatos???
- Is DEI an important function for a library? I'm in favor of the ideology, but not certain a library has to make that a priority.
- It is fine the way it is! Good Job!
- it's not an appropriate topic for libraries to focus on for programs.
- Join the County Library System like Saratoga, Los Altos etc so we have much greater coverage overall across language, cultures.
- Librarians are my diversity heroes! Keep up the great work and thank you!
- Make sure that books featuring characters in minority groups are prominently displayed
- More authors of color and ethnicity

- Neutral
- No ideas
- No opinion
- Not sure how to answer this but I did appreciate the diversity of books relating to boomer culture and growing g up in war times and their after effects
- please stop focusing on this stuff... It creates division by driving the right further right because they think we've gone too far left. (And I am a liberal democrat, but this stuff is killing our core message)
- Publicize diversity events more broadly
- Purchase books on the topic as well as more female/LGBTQ/people of color authors
- See above
- See my comment earlier. Invite more presenters of cultural heritage things.
- Speak to Us, We Know Many Codes
- The childrens are needs a new and updated area.
- These very long surveys are not helpul
- Uncertain; I am Asian, but seldom feel any prejudice or feel the need for "inclusian."
- Very satisfied. The only important suggestion is minimizing 'closed' days especially the Christmas holidays as the unhoused are without a critical resource in the Winter.
- We can never be “satisfied” when there is an active headwind of bigotry and tyranny.
- What is the point of this question in the survey!?
- Widen collections opitons with DEI materials
- Your online digital collection allows people who are unable to get into a car or walk access to great books online. This includes people of all ages.

13. Why don’t you use the Los Gatos Library?



14. Optional : What age group are you in?

More details

19 or younger	22
20-29	27
30-39	70
40-49	95
50-59	94
60-69	162
70 and up	238

