



CITY OF LEON VALLEY
COFFEE WITH THE MAYOR AND CITY COUNCIL
Leon Valley City Hall, 6400 El Verde Road, Leon Valley, Texas 78238
Saturday, April 27, 2024 at 9:00 AM

AGENDA


1. **Call to Order; Determine a Quorum is Present**
2. **Leon Valley City Council Will Host a Citizens' Communication Meeting to Hear Citizen Issues and Provide General Policy and Factual Information as To Issues Brought Up by Citizens. No Action Will Be Taken Except to Place an Item on A Future Agenda as Appropriate**
3. **Presentations**
 1. Presentation and Discussion Regarding the 9-1-1 Dispatch Services
4. **Citizens to be Heard**
5. **Adjournment**

Executive Session. The City Council of the City of Leon Valley reserves the right to adjourn into Executive Session at any time during the course of this meeting to discuss any of the matters listed on the posted agenda, above, as authorized by the Texas Government Code, Sections 551.071 (consultation with attorney), 551.072 (deliberations about real property), 551.073 (deliberations about gifts and donations), 551.074 (personnel matters), 551.076 (deliberations about security devices), and 551.087 (economic development).

Sec. 551.0411. MEETING NOTICE REQUIREMENTS IN CERTAIN CIRCUMSTANCES: (a) Section does not require a governmental body that recesses an open meeting to the following regular business day to post notice of the continued meeting if the action is taken in good faith and not to circumvent this chapter. If an open meeting is continued to the following regular business day and, on that following day, the governmental body continues the meeting to another day, the governmental body must give written notice as required by this subchapter of the meeting continued to that other day.

Attendance by Other Elected or Appointed Officials: It is anticipated that members of other City boards, commissions and/or committees may attend the open meeting in numbers that may constitute a quorum. Notice is hereby given that the meeting, to the extent required by law, is also noticed as a meeting of any other boards, commissions and/or committees of the City, whose members may be in attendance in numbers constituting a quorum. These members of other City boards, commissions, and/or committees may not deliberate or act on items listed on the agenda. [Attorney General Opinion – No. GA-0957 (2012)].

I hereby certify that the above **NOTICE OF PUBLIC MEETING(S) AND AGENDA OF THE LEON VALLEY CITY COUNCIL** was posted at the Leon Valley City Hall, 6400 El Verde Road, Leon Valley, Texas, and remained posted until after the meeting(s) hereby posted concluded. This notice is posted on the City website at <https://www.leonvalleytexas.gov>. This building is wheelchair accessible. Any request for sign interpretive or other services must be made 48 hours in advance of the meeting. To plan, call (210) 684-1391, Extension 216.


SAUNDRA PASSAILAIGUE, TRMC
City Secretary
April 3, 2024 1:35 PM





Leon Valley Dispatch

April 27, 2024

Crystal Caldera, PhD

When did we stop having our own 911 Dispatch Services?

- 2014-2015: Helotes took over Leon Valley Dispatch Services through the duration of the PD renovations
- 2015: Discussions with New City Manager about possible equipment replacement in the new Building - \$100-150,000 cost
- November 2015: the Council requested the City Manager Negotiate an agreement with Helotes anticipated saving \$254,000
- December 2015 :Contract signed with Helotes total cost for five years - \$705,359
- Summer 2017: The City's annual budget could not support the Helotes contract and the City moved

Why can we not have our own 911 Dispatch center?

- Cost
 - Project Salaries for FY 2016 - \$367,389
 - 6 dispatchers to support 8760 hours year
 - You need a minimum of two dispatchers per shift.
 - Each dispatcher puts in 2080 hours a year with 6 dispatchers thats12,480 hours but with two per shift you were only covering 6,240 hours, so that means you were utilizing noncertified staff to answer phones for 2,520 hours which is a severe violation
 - Min salary today: \$56,000 for 10 dispatchers - \$560,000 plus benefits \$112,000= \$672,000/yr.
 - Required to have a TAC Communication Supervisor - Salary is about \$87,000 plus benefits \$17,400 benefit = \$104,400/yr. (FBI Criminal Justice Information Services (CJIS) Security Policy)
 - Total ongoing cost -\$776,400
 - Building cost- \$2 - 3 Million dollars
 - Should be in the center building, away from exterior windows and doors
 - Redundancy and Backup system
 - Disaster Preparedness
 - Unfunded mandates
 - Federal, State, and Local Regulations
 - Applicable Law--Includes, but is not limited to, federal law and FCC regulations; Texas Health and Safety Code Chapter 771; Commission rules, Texas Administrative Code (TAC), Title 1, Part 12; Public Utility Commission of Texas rules, TAC Title 16, Part 2, Chapters 22 and 26; the Uniform Grant Management Standards, TAC Title 1, Part 1, Chapter 5, Subchapter A, Division 4. Also referred to as "applicable laws and rules."
 - TLETS - Texas Law Enforcement Telecommunications System and TCIC Texas Crime Information Center requirements

Why can we not have our own 911 Dispatch center?

- Cost
 - Equipment Cost -
 - Dispatch Counsel - \$18,000 - \$21,000
 - Technology, servers, software - \$1 million dollars (rough Estimate)
 - City of Helotes Example
 - In 2022 the City of Helotes requested help from the county
 - \$1 Million over two years to assist with personnel cost
 - \$200,000 immediately to upgrade its equipment to stay in compliance
 - <https://youtu.be/5HZtseYdKCU?si=PU09Ahd9Hw7BJ5QI>

Why does it take so long for someone to be dispatched?

- When a call comes into dispatch, it is labeled as
 - Priority
 - Non-emergency Priority
 - Report Only
- Depending on the code and available personnel will determine how fast you will receive services.
 - <https://youtu.be/96DdiDOUSL0?si=VX1UJtVU6kuNGlwK>