

AGENDA CITY OF LAUREL CITY COUNCIL MEETING TUESDAY, DECEMBER 14, 2021 6:30 PM COUNCIL CHAMBERS

NEXT RES. NO. R21-124

NEXT ORD. NO. O21-05

WELCOME . . . By your presence in the City Council Chambers, you are participating in the process of representative government. To encourage that participation, the City Council has specified times for citizen comments on its agenda -- once following the Consent Agenda, at which time citizens may address the Council concerning any brief community announcement not to exceed one minute in duration for any speaker; and again following Items Removed from the Consent Agenda, at which time citizens may address that is not on tonight's agenda. Each speaker will be limited to three minutes, unless the time limit is extended by the Mayor with the consent of the Council. Citizens may also comment on any item removed from the consent agenda prior to council action, with each speaker limited to three minutes, unless the Mayor with the consent of the Council. If a citizen would like to comment on an agenda item, we ask that you wait until the agenda item is presented to three minutes.

Any person who has any question concerning any agenda item may call the City Clerk-Treasurer's office to make an inquiry concerning the nature of the item described on the agenda. Your City government welcomes your interest and hopes you will attend the Laurel City Council meetings often.

Pledge of Allegiance

Roll Call of the Council

Approval of Minutes

1. Approval of Minutes of November 23, 2021.

Correspondence

- 2. Fire Monthly Report November 2021.
- 3. Police Monthly Report November 2021.
- 4. Building Department Monthly Report November 2021.

Council Disclosure of Ex Parte Communications

Public Hearing

5. Public Hearing: 306 W. 12th Street Annexation (CANCELLED)

Consent Items

NOTICE TO THE PUBLIC

The Consent Calendar adopting the printed Recommended Council Action will be enacted with one vote. **The Mayor will** first ask the Council members if any Council member wishes to remove any item from the Consent Calendar for discussion and consideration. The matters removed from the Consent Calendar will be considered individually at the end of this Agenda under "Items Removed from the Consent Calendar." (See Section 12.) The entire Consent Calendar, with the exception of items removed to be discussed under "Items Removed from the Consent Calendar," is then voted upon by roll call under one motion.

- 6. Claims entered through December 10, 2021.
- 7. Approval of Payroll Register for PPE 11/28/2021 totaling \$239,209.62.

Ceremonial Calendar

8. Arbor Day Proclamation 2022

Reports of Boards and Commissions

- 9. Budget/Finance Committee Minutes November 23, 2021.
- <u>10.</u> Emergency Services Committee Minutes of November 29, 2021.
- <u>11.</u> Tree Board Minutes of November 18, 2021.

12. Park Board Minutes of December 2, 2021.

Audience Participation (Three-Minute Limit)

Citizens may address the Council regarding any item of City business that is not on tonight's agenda. Comments regarding tonight's agenda items will be accepted under Scheduled Matters. The duration for an individual speaking under Audience Participation is limited to three minutes. While all comments are welcome, the Council will not take action on any item not on the agenda.

Scheduled Matters

- 13. Resolution No. R21-124: A Resolution Of The City Council To Accept The Southside Master Stormwater Plan Prepared For The City Of Laurel By KLJ Engineering.
- 14. Resolution No. R21-125: A Resolution Of The City Council Authorizing The Mayor To Sign An Agreement With MCCi For Services Relating To Upgrading The City's Laserfiche System.
- 15. Resolution No. R21-126: A Resolution Approving An Encroachment Permit For The Installation Of A Trash Enclosure On A Portion Of South Montana Avenue Adjacent To 415 South 1st Avenue.
- 16. Resolution No. R21-127: Resolution Authorizing The Mayor To Execute An Agreement With Beartooth Rc&D Economic Development District.
- 17. Resolution No. R21-128: A Resolution Of The City Council Authorizing The City To Participate In The Low Income Home Water Assistance Program ("LIHWAP") And Authorizing The Mayor And City Clerk To Sign All Contracts And/Or Agreements To Implement The Program On The City's Behalf.
- 18. Resolution No. R21-129: A Resolution Of The City Council Authorizing The Mayor To Sign An Agreement With Community Development Solutions For Software And Related Services For The Public Works And Building Departments.

Items Removed From the Consent Agenda

Community Announcements (One-Minute Limit)

This portion of the meeting is to provide an opportunity for citizens to address the Council regarding community announcements. The duration for an individual speaking under Community Announcements is limited to one minute. While all comments are welcome, the Council will not take action on any item not on the agenda.

Council Discussion

Council members may give the City Council a brief report regarding committees or groups in which they are involved.

Mayor Updates

Unscheduled Matters

Adjournment

The City makes reasonable accommodations for any known disability that may interfere with a person's ability to participate in this meeting. Persons needing accommodation must notify the City Clerk's Office to make needed arrangements. To make your request known, please call 406-628-7431, Ext. 2, or write to City Clerk, PO Box 10, Laurel, MT 59044, or present your request at City Hall, 115 West First Street, Laurel, Montana.

DATES TO REMEMBER

2. Fire Monthly Report - November 2021.



Laurel Fire Department

Report for the Month of

Nov-21

		Calls		Hours
Structure Fires		4		45
Wildland Fires		7		125
Extrications		4		85
Other Rescues				
Alarms		4		19
Public Assist				
Medical Assist.		4		17
Other calls		13		111
		36	Totals	402
Fire Prevention				
Total Training				145
Total Maintenance				55
Community Service				
	-	_	- 	
			Total	602

Announcements:

Structure Firefighting

Conduct all levels of Structure Firefighting to include entry and attack, ventilation, salvage, overhaul, and investigation.

A structure fire is a fire involving the structural components of various types of residential, commercial or industrial buildings.

Wildland Firefighting

Wildfire, brush fire, bush fire, desert fire, forest fire, grass fire, hill fire, peat fire, vegetation fire. **Extrications**

Rescue victims entrapped in automobiles, machinery, farm equipment, buildings, and trenches.

Other Rescues

Rope Rescue, Water Rescue, Ice Rescue

Alarms

Any false alarms or malfunctions.

Other Calls

EMS assist, Industrial or Aircraft firefighting, Vehicle Fire, Hazmat, Spills, Public safety, Investigations, gas leaks, Carbon Monoxide problems, etc.

3. Police Monthly Report - November 2021.





215 W. 1st Street Laurel, Mt. 59044 • Phone 406-628-8737 • Fax 406-628-4641

Total Calls

Printed on December 1, 2021

[CFS Date/Time] is between '2021-05-25 00:00' and '2021-06-27 23:59' and [Primary Incident Code->Code : Description] All

Code : Description		Totals
10-15 : With Prisoner	0	0
: Abandoned Vehicle	8	8
: Agency Assist	81	81
: Alarm - Burglary	21	21
: Alarm - Fire	5	5
AMB : Ambulance	87	87
: Animal Complaint	20	20
: Area Check	9	9
: Assault	5	5
: Bad Checks	0	0
: Barking Dog	4	4
: Bomb Threat	0	0
: Burglary	3	3
: Child Abuse/Neglect	3	3
: Civil Complaint	18	18
: Counterfeiting	1	1
: Criminal Mischief	1	1

8

Code : Description		Totals
: Criminal Trespass	8	8
: Cruelty to Animals	10	10
: Curfew Violation	30	30
: Discharge Firearm	0	0
: Disorderly Conduct	12	12
: Dog at Large	18	18
: Dog Bite	1	1
DUI : DUI Driver	21	21
: Duplicate Call	2	2
: Escape	0	0
: Family Disturbance	14	14
: Fight	2	2
FIRE : Fire or Smoke	15	15
: Fireworks	6	6
: Forgery	0	0
: Found Property	5	5
: Fraud	6	6
: Harassment	0	0
: Hit & Run	3	3
: Identity Theft	0	0
: Indecent Exposure	0	0

9

Code : Description		Totals
: Insecure Premises	0	0
: Intoxicated Pedestrian	0	0
: Kidnapping	0	0
: Littering	0	0
: Loitering	4	4
: Lost or Stray Animal	26	26
: Lost Property	5	5
: Mental Health	3	3
: Missing Person	2	2
: Noise Complaint	6	6
: Open Container	0	0
: Order of Protection Violation	1	1
: Parking Complaint	21	21
: Possession of Alcohol	0	0
: Possession of Drugs	1	1
: Possession of Tobacco	0	0
: Privacy in Communications	2	2
: Prowler	1	1
: Public Assist	87	87
: Public Safety Complaint	7	7
: Public Works Call	29	29

Code : Description		Totals
: Report Not Needed	11	11
: Robbery	0	0
: Runaway Juvenile	0	0
: Sexual Assault	1	1
: Suicide	0	0
: Suicide - Attempt	1	1
: Suicide - Threat	1	1
: Suspicious Activity	102	102
: Suspicious Person	12	12
: Theft	33	33
: Threats	15	15
: Tow Call	0	0
: Traffic Accident	12	12
: Traffic Hazard	9	9
: Traffic Incident	17	17
: TRO Violation	0	0
: Truancy	0	0
T/S : Traffic Stop	170	170
: Unattended Death	0	0
: Unknown - Converted	0	0
: Unlawful Transactions w/Minors	0	0

		Totals
: Unlawful Use of Motor Vehicle	0	0
: Vicious Dog	2	2
: Warrant	15	15
: Welfare Check	19	19
Totals	1034	1034

4. Building Department Monthly Report - November 2021.

Jan-2 [°]	1		Year to Date 2021		
New Construction	Amnt	Valuation	New Construction	Amnt	Valuation
 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	0 0 0 1 0 0	\$0 \$0 \$0 \$0 \$200,000 \$0 \$0 \$200,000	 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	0 0 0 1 0 0	\$0 \$0 \$0 \$0 \$200,000 \$0 \$0 \$200,000
Remodel and Additions			Remodel and Additions		
 8 Residential 9 Commercial 10 R. Fence/Roof/Siding 11 C.Fence/Roof/Siding 12 Sign/Temp Structure 	$ \begin{array}{c} 1\\ 0\\ 1\\ 0\\ 2\\ \end{array} $	\$15,000 \$0 \$6,500 \$0 \$7,500	 8 Residential 9 Commercial 10 R.Fence/Roof/Siding 11 C.Fence/Roof/siding 12 Sign/Temp Structure 	$ \begin{array}{c} 1\\ 0\\ 1\\ 0\\ 2\\ \end{array} $	\$15,000 \$0 \$6,500 \$0 \$7,500
Total R & A Grand Total:	<u>4</u> <u>5</u>	\$29,000 \$229,000	Total R & A Grand Total:	<u>4</u> 5	\$29,000 \$229,000

Feb-2	1		Year to Date 2021		
New Construction	Amnt	Valuation	New Construction	Amnt	Valuation
 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	$ \begin{array}{c} 0 \\ 0 \\ 0 \\ 0 \\ 0 \\ 2 \\ 2 \end{array} $	\$0 \$0 \$0 \$0 \$0 \$0 \$3,300 \$3,300	 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	$ \begin{array}{c} 0 \\ 0 \\ 0 \\ 1 \\ 0 \\ 2 \\ 3 \end{array} $	\$0 \$0 \$0 \$200,000 \$0 \$3,300 \$203,300
Remodel and Additions			Remodel and Additions		
 8 Residential 9 Commercial 10 R. Fence/Roof/Siding 11 C.Fence/Roof/Siding 12 Sign/Temp Structure Total R & A 	$\begin{array}{c} 2 \\ \hline 2 \\ \hline 1 \\ \hline 0 \\ \hline 2 \\ \hline 7 \end{array}$	\$18,281 \$27,324 \$1,500 \$0 \$7,472 \$54,577	 8 Residential 9 Commercial 10 R.Fence/Roof/Siding 11 C.Fence/Roof/siding 12 Sign/Temp Structure Total R & A 	$ \begin{array}{r} 3\\ 2\\ 0\\ 4\\ 11 \end{array} $	\$33,281 \$27,324 \$8,000 \$0 \$14,972 \$83,577
Grand Total:	9	\$57,877	Grand Total:	14	\$286,877

Mar-2	1		Year to Date 2021		
New Construction	Amnt	Valuation	New Construction	Amnt	Valuation
 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	$ \begin{array}{c} 0 \\ 0 \\ 0 \\ 0 \\ 0 \\ 1 \\ 1 \\ 2 \end{array} $	\$0 \$0 \$0 \$0 \$0 \$8,957 \$1,000 \$9,957	 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	0 0 0 1 1 3 5	\$0 \$0 \$0 \$200,000 \$8,957 \$4,300 \$213,257
Remodel and Additions			Remodel and Additions		
 8 Residential 9 Commercial 10 R. Fence/Roof/Siding 11 C.Fence/Roof/Siding 12 Sign/Temp Structure Total R & A 	0 0 11 0 1 12	\$0 \$0 \$69,778 \$0 \$6,458 \$76,236	 8 Residential 9 Commercial 10 R.Fence/Roof/Siding 11 C.Fence/Roof/siding 12 Sign/Temp Structure Total R & A 	3 2 13 0 5 23	\$33,281 \$27,324 \$77,778 \$0 \$21,430 \$159,813
Grand Total:	14	\$86,193	Grand Total:	28	\$373,070

Apr-21	1		Year to Date 2021		
New Construction	Amnt	Valuation	New Construction	Amnt	Valuation
 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	0 0 0 0 9 9	\$0 \$0 \$0 \$0 \$0 \$0 \$145,000 \$145,000	 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	$ \begin{array}{c} 0 \\ 0 \\ 0 \\ 1 \\ 12 \\ 14 \end{array} $	\$0 \$0 \$0 \$200,000 \$8,957 \$149,300 \$358,257
Remodel and Additions			Remodel and Additions		
 8 Residential 9 Commercial 10 R. Fence/Roof/Siding 11 C.Fence/Roof/Siding 12 Sign/Temp Structure Total R & A 	0 1 7 2 2 12	\$0 \$45,000 \$44,207 \$31,086 \$5,390 \$125,683	 8 Residential 9 Commercial 10 R.Fence/Roof/Siding 11 C.Fence/Roof/siding 12 Sign/Temp Structure Total R & A 	3 20 2 7 35	\$33,281 \$72,324 \$121,985 \$31,086 \$26,820 \$285,496
Grand Total:	21	\$270,683	Grand Total:	49	\$643,753

May-2 [°]	1		Year to Date 2021		
New Construction	Amnt	Valuation	New Construction	Amnt	Valuation
 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	0 0 0 0 0 0 0	\$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0	 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	0 0 0 1 1 12 14	\$0 \$0 \$0 \$200,000 \$8,957 \$149,300 \$358,257
Remodel and Additions			Remodel and Additions		
 8 Residential 9 Commercial 10 R. Fence/Roof/Siding 11 C.Fence/Roof/Siding 12 Sign/Temp Structure 	$\begin{array}{c} 2\\ 0\\ 13\\ 3\\ 2\\ \end{array}$	\$67,500 \$0 \$98,961 \$26,800 \$27,476	 8 Residential 9 Commercial 10 R.Fence/Roof/Siding 11 C.Fence/Roof/siding 12 Sign/Temp Structure 	5 3 33 5 9	\$100,781 \$72,324 \$220,946 \$57,886 \$54,296
Total R & A Grand Total:	20 20	\$220,737 \$220,737	Total R & A Grand Total:	<u>55</u> 69	\$506,233 \$864,490

Jun-21	I		Year to Date 2021		
New Construction	Amnt	Valuation	New Construction	Amnt	Valuation
 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	0 0 0 1 1 2	\$0 \$0 \$0 \$1,549,466 \$3,000 \$0 \$1,552,466	 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	0 0 0 2 12 16	\$0 \$0 \$0 \$1,749,466 \$11,957 \$149,300 \$1,910,723
Remodel and Additions			Remodel and Additions		
 8 Residential 9 Commercial 10 R. Fence/Roof/Siding 11 C.Fence/Roof/Siding 12 Sign/Temp Structure Total R & A 	1 14 1 1 1 18	\$12,000 \$12,000 \$98,042 \$24,162 \$500 \$146,704	 8 Residential 9 Commercial 10 R.Fence/Roof/Siding 11 C.Fence/Roof/siding 12 Sign/Temp Structure Total R & A 	6 4 47 6 10 73	\$112,781 \$84,324 \$318,988 \$82,048 \$54,796 \$652,937
Grand Total:	20	\$1,699,170	Grand Total:	89	\$2,563,660

Jul-21	l		Year to Date 2021		
New Construction	Amnt	Valuation	New Construction	Amnt	Valuation
 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	0 0 0 1 0 1 2	\$0 \$0 \$0 \$1,000 \$40,000 \$41,000	 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	0 0 0 3 2 13 18	\$0 \$0 \$0 \$1,750,466 \$11,957 \$189,300 \$1,951,723
Remodel and Additions			Remodel and Additions		
 8 Residential 9 Commercial 10 R. Fence/Roof/Siding 11 C.Fence/Roof/Siding 12 Sign/Temp Structure Total R & A 	0 11 1 1 13	\$0 \$0 \$162,588 \$11,900 \$1,000 \$175,488	 8 Residential 9 Commercial 10 R.Fence/Roof/Siding 11 C.Fence/Roof/siding 12 Sign/Temp Structure Total R & A 	6 4 58 7 11 86	\$112,781 \$84,324 \$481,576 \$93,948 \$55,796 \$828,425
Grand Total:	15	\$216,488	Grand Total:	104	\$2,780,148

Aug-21			Year to Date 2021		
New Construction	Amnt	Valuation	New Construction	Amnt	Valuation
 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	0 0 0 0 0 0 0 0	\$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0	 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	0 0 0 3 2 13 18	\$0 \$0 \$0 \$1,750,466 \$11,957 \$189,300 \$1,951,723
Remodel and Additions			Remodel and Additions		
 8 Residential 9 Commercial 10 R. Fence/Roof/Siding 11 C.Fence/Roof/Siding 12 Sign/Temp Structure Total R & A 	0 1 8 1 3 13	\$0 \$103,797 \$68,710 \$48,669 \$29,971 \$251,147	 8 Residential 9 Commercial 10 R.Fence/Roof/Siding 11 C.Fence/Roof/siding 12 Sign/Temp Structure Total R & A 	6 5 66 8 14 99	\$112,781 \$188,121 \$550,286 \$142,617 \$85,767 \$1,079,572
Grand Total:	13	\$251,147	Grand Total:	117	\$3,031,295

Sep-2	1		Year to Date 2021		
New Construction	Amnt	Valuation	New Construction	Amnt	Valuation
 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	0 0 0 0 3 0 3	\$0 \$0 \$0 \$0 \$0 \$102,549 \$0 \$102,549	 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	0 0 0 3 5 13 21	\$0 \$0 \$0 \$1,750,466 \$114,506 \$189,300 \$2,054,272
Remodel and Additions			Remodel and Additions		
 8 Residential 9 Commercial 10 R. Fence/Roof/Siding 11 C.Fence/Roof/Siding 12 Sign/Temp Structure Total R & A 	2 1 12 2 2 19	\$20,235 \$4,000 \$89,250 \$29,000 \$31,969 \$174,454	 8 Residential 9 Commercial 10 R.Fence/Roof/Siding 11 C.Fence/Roof/siding 12 Sign/Temp Structure Total R & A 	8 6 78 10 16 118	\$133,016 \$192,121 \$639,536 \$171,617 \$117,736 \$1,254,026
Grand Total:	22	\$277,004	Grand Total:	139	\$3,308,299

Oct-2	1		Year to Date 2021		
New Construction	Amnt	Valuation	New Construction	Amnt	Valuation
 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	0 0 0 1 0 0 1	\$0 \$0 \$0 \$360,000 \$0 \$0 \$360,000	 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	$ \begin{array}{c} 0 \\ 0 \\ 0 \\ 4 \\ 5 \\ 13 \\ 22 \\ \end{array} $	\$0 \$0 \$0 \$2,110,466 \$114,506 \$189,300 \$2,414,272
Remodel and Additions			Remodel and Additions		
 8 Residential 9 Commercial 10 R. Fence/Roof/Siding 11 C.Fence/Roof/Siding 12 Sign/Temp Structure Total R & A 	2 0 10 0 0 12	\$8,200 \$0 \$61,547 \$0 \$0 \$0 \$69,747	 8 Residential 9 Commercial 10 R.Fence/Roof/Siding 11 C.Fence/Roof/siding 12 Sign/Temp Structure Total R & A 	10 6 88 10 16 130	\$141,216 \$192,121 \$701,083 \$171,617 \$117,736 \$1,323,774
Grand Total:	13	\$429,747	Grand Total:	152	\$3,738,046

Nov-2'	1		Year to Date 2021		
New Construction	Amnt	Valuation	New Construction	Amnt	Valuation
 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	0 0 0 0 1 0	\$0 \$0 \$0 \$0 \$0 \$47,000 \$0 \$47,000	 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	0 0 0 4 6 13 23	\$0 \$0 \$0 \$2,110,466 \$161,506 \$189,300 \$2,461,272
Remodel and Additions			Remodel and Additions		
 8 Residential 9 Commercial 10 R. Fence/Roof/Siding 11 C.Fence/Roof/Siding 12 Sign/Temp Structure Total R & A 	$ \begin{array}{c} 0 \\ -4 \\ 2 \\ 0 \\ -1 \\ 7 \end{array} $	\$0 \$1,849,700 \$2,050 \$0 \$5,000 \$1,856,750	 8 Residential 9 Commercial 10 R.Fence/Roof/Siding 11 C.Fence/Roof/siding 12 Sign/Temp Structure Total R & A 	10 10 90 10 17 137	\$141,216 \$2,041,821 \$703,133 \$171,617 \$122,736 \$3,180,524
Grand Total:	8	\$1,903,750	Grand Total:	160	\$5,641,796

Dec-2	1		Year to Date 2021		
New Construction	Amnt	Valuation	New Construction	Amnt	Valuation
 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	0 0 0 0 0 0 0	\$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0	 Single family Duplex Multi-Family Hotel/Motel Commercial Garage/Carport Mobile Home Total New: 	0 0 0 4 6 13 23	\$0 \$0 \$0 \$2,110,466 \$161,506 \$0 \$2,271,972
 Remodel and Additions 8 Residential 9 Commercial 10 R. Fence/Roof/Siding 11 C.Fence/Roof/Siding 12 Sign/Temp Structure 	0 0 0 0 0	\$0 \$0 \$0 \$0 \$0 \$0	 Remodel and Additions 8 Residential 9 Commercial 10 R.Fence/Roof/Siding 11 C.Fence/Roof/siding 12 Sign/Temp Structure 	10 10 90 10 17	\$141,216 \$2,041,821 \$703,133 \$171,617 \$122,736
Total R & A	0	\$0	Total R & A	137	\$3,180,524
Grand Total:	0	\$0	Grand Total:	160	\$5,452,496

8. Arbor Day Proclamation 2022



Whereas,		In 1872, J. Sterling Morton proposed to the Nebraska Board of Agriculture that a special day be set aside for the planting of trees, and						
Whereas,		this holiday, called Arbor Day, was first observed with the planting of more than a million trees in Nebraska, and						
Whereas,	Arbor Day is now o	Arbor Day is now observed throughout the nation and the world, and						
Whereas,	water, cut heating an	erosion of our precious topsond cooling costs, moderate the oxygen, and provide habitat for	e temperature, clean the air,					
Whereas,		e resource giving us paper, we d countless other wood produc						
Whereas,	-	ease property values, enhance beautify our community, and	e the economic vitality of					
Whereas,	trees, wherever they renewal.	are planted, are a source of jo	oy and spiritual					
Now, There	fore, I, Emelie Ea	ton	, Mayor of the City of					
, i i i i i i i i i i i i i i i i i i i	Laurel		, do hereby proclaim					
	May 3, 202	21	as					
	In the City of Laurel	rbor D or Day and to support efforts	, and I urge all					
Further,	I urge all citizens to of this and future ge	plant trees to gladden the hea nerations.	rt and promote the well-being					
Dated this	14th	day of Decembe	er 2021					

9. Budget/Finance Committee Minutes November 23, 2021.

Minutes of City of Laurel Budget/Finance Committee Tuesday, November 23, 2021

Members Present:	Richard Klose Scot Stokes	Bruce McGee
Others Present:	Appointed Mayor Eaton	
	Stan Langve, Police Chief	
	Bethany Langve, Clerk/Treasurer	

The meeting was called to order by the Committee Vice-Chair McGee at 5:30 pm.

Public Input: Citizens may address the committee regarding any item of business that is not on the agenda. The duration for an individual speaking under Public Input is limited to three minutes. While all comments are welcome, the committee will not take action on any item not on the agenda.

There was no public in attendance

General Items –

- 1. Review and approve the November 09, 2021, Budget and Finance Committee meeting minutes. Richard Klose moved to approve the minutes of the November 09, 2021, Budget and Finance Committee meeting. Scot Stokes seconded the motion, all in favor, motion passed 3-0.
- 2. Review and approve purchase requisition increase for the Fire Department Command vehicle. The Clerk/Treasurer explained the initial purchase requisition approval for the Fire Department Command vehicle was done on April 27, 2021. The original approval amount was \$72,259.87; however, the final invoice was for \$79,503.87. This was an increase of \$7,244.00. The Clerk/Treasurer provided an email approval from Mayor Nelson; however, the Budget and Finance Committee needs to approve the increase. Bruce McGee motioned to approve the \$7,244.00 increase to the original purchase requisition from the Fire Department for the new Command vehicle. Scot Stokes seconded the motion, all in favor, motion passed 3-0.
- **3.** Review and recommend approval to Council; claims entered through 11/19/2021. The Committee had previously reviewed the claims and check register. The Committee asked if where the City's credit card payments were on the register. The Clerk/Treasurer stated they were in the previous claims register. The Committee asked if there was a balance kept on the City credit cards. The Clerk/Treasurer stated there was no balance kept on the City credit cards as they were paid in full each month. There were no further questions or comments regarding the claims. Scot Stokes made a motion to approve the claims entered through 11/19/2021. Richard Klose seconded the motion, all in favor, motion passed 3-0.
- **4.** Review and approve Payroll Register for the pay period ending 11/14/2021 totaling \$202,062.33. Bruce McGee motioned to approve the payroll register for the pay period ending 11/14/2021 totaling \$202,062.33. Richard Klose seconded the motion, all in favor, motion passed 3-0.

New Business -

5. CARES Funds Update – The Clerk/Treasurer went over the figures she provided for the CARES funding. She stated reports are due to the US Treasury by April 30, 2022. The Committee asked if the City's reports would be ready. The Clerk/Treasurer stated her reports are ready. However, the portal to submit the reports to the US Treasury isn't available yet. The Committee asked what the cost of the remodel to the Police Department was. Chief Langve stated it was difficult to get anyone to bid on the project. He stated one contractor wanted \$15,000 just to bid on the project.

He stated contractors don't want to come to look at the project because they are all swamped. The Committee asked if KLJ was doing the engineering of the project. The Chief stated he is using plans that are approximately 12 years old. The Committee asked if the remodel of the Police Department or the addition of the Ambulance Department sleeping quarters should go first. The Chief stated they should be done together as they are both high-priority projects. The Chief stated locker space is a big issue, and he is hoping this remodel will get his department through the next 7-10 years.

Old Business –

- 6. The Committee had previously requested current CD rates, and the Clerk/Treasurer provided the rates at the previous meeting. However, one Committee member was absent from that meeting, so the rates are being presented again. The Committee reviewed the rates and asked if the City had any money held at Altana. The Clerk/Treasurer stated the City had a CD at Altana. The Committee asked what the maturity date of the Altana CD was. The Clerk/Treasurer stated she would need to find out and bring that information to the next meeting. The Committee asked if the City had any money held at Western Security Bank. The Clerk/Treasurer stated the City had a CD at Western Security Bank. The Committee asked what the maturity date of the Western Security Bank CD was. The Clerk/Treasurer stated she would need to find out and bring that information to the next meeting between the City had a CD at Western Security Bank. The Committee asked what the maturity date of the Western Security Bank CD was. The Clerk/Treasurer stated she would need to find out and bring that information to the next meeting between the City had a CD at Western Security Bank. The Committee asked what the maturity date of the Western Security Bank CD was. The Clerk/Treasurer stated she would need to find out and bring that information to the next meeting.
- 7. Feral Cat Clinic Chief Langve stated citizens contacted him regarding \$10,000 for a cat rescue clinic. One of his first questions is who wants the funding. The City of Laurel doesn't have a cat ordinance. However, there is a nuisance ordinance, and feral cat complaints could be investigated via the nuisance ordinance. The Chief stated the department very seldom gets complaints regarding feral cats. He stated he is also concerned about where these individuals will be trapping cats, how they will be managing the program and liability. Will the City of Laurel have any liability? Will these individuals be considered contractors, and will the City of Laurel be liable to pay them as contractors? Will they be going into the County? If any of the cats are rabid, how will that be handled under public safety? The Chief feels a better use of these individuals' time would be to put on an educational clinic for the public. The Chief stated he went through his budget with the individuals, and he stated he didn't have \$10,000 to give to them. They asked him if the Clerk/Treasurer was lying to them. He asked them if the Clerk/Treasurer referred to the Animal Control wages budgeted before the November hire date. The Chief stated his department doesn't have extra money and doesn't see spending the money on something the City of Laurel doesn't have a nexus. He feels education regarding not feeding or attracting these animals would be better. The Mayor thanked Chief Langve for coming and speaking to the Committee regarding the subject. She stated these individuals said they spoke to someone at the Police Department, and the Committee needed to hear both sides of the conversation. The Committee is concerned about them getting someone's pet and liability issues. The Budget and Finance Committee is not making a recommendation at this time.

Other Items -

- 8. Review Comp/OT reports for the pay period ending 10/31/2021. The Committee asked the Police Chief about the DUI Task Force. The Chief stated Yellowstone County allots a certain amount of money to overtime DUI shifts. The Committee asked the Chief if the department does roadblocks for DUI's. The Chief stated yes, but that tactic has gone out of favor here in Montana. The Committee had no additional comments or questions.
- **9.** Clerk/Treasurer Update The Clerk/Treasurer stated she would have the Police Chief speak to the feral cat clinic before providing her update. The Clerk/Treasurer stated the letter to MDT regarding funding for West Railroad went out in the mail today. She also stated the CARES Funds reports to the US Treasury are due April 30, 2022.

10. Mayor Update – Mayor Eaton stated she was thankful the letter for West Railroad went out in the mail. She said it got bogged down in emails. She stated it was drafted, reviewed by the City Attorney, and then sent to the State.

Announcements –

- 11. The next Budget and Finance Committee meeting will be held on December 14, 2021, at 5:30 pm.
- 12. Bruce McGee will be reviewing claims for the next meeting.

Respectfully submitted,

Bethany Langve Clerk/Treasurer

NOTE: This meeting is open to the public. This meeting is for information and discussion of the Council for the listed workshop agenda items.

10. Emergency Services Committee Minutes of November 29, 2021.



CITY OF LAUREL EMERGENCY SERVICE COMMITTEE MEETING MINUTES Monday November 29,2021 6:00 PM COUNCIL CHAMBERS

NO QUORUM, NO VALID MEETING

COMMITTEE MEMBERS PRESENT:

_X_Bruce McGee Chair _X_ Irv Wilke Co Chair _X_Richard Klose ____ Heidi Sparks

__Bill Mountsier

___Jim Irwin

OTHERS PRESENT:

<u>Chief Peters</u> <u>Ambulance Director Gurcheik</u>



CITY OF LAUREL EMERGENCY SERVICE COMMITTEE MEETING November 29, 2021 6:00 PM COUNCIL CHAMBERS

Public Input: Citizens may address the committee regarding any items of business that is not on the agenda. The duration for an individual speaking under Public Input is limited to three minutes. While all comments are welcome, the committee will not take action on any time not on the agenda.

General Items:

- 1. Approval of any past meeting minutes.
 - September 27, 2021

Regular Business:

2. Updates from Ambulance Director, Fire and Police Chief or representatives present.

Old Business:

3. Report to committee of suggested plan to members to increase Volunteer ambulance pay.

New Business:

Adjournment

The City makes reasonable accommodations for any known disability that may interfere with a person's ability to participate in the meeting. Persons needing accommodations ust notify the City Clerk's Office to make needed arrangements. To make your request known, please call 406-628-7431 Ext. 2 or write to City Clerk, P.O. Box 10 Laurel, MT 59044

11. Tree Board Minutes of November 18, 2021.

Minutes City of Laurel Tree Board 11/18/21 9:30 AM

Upstairs Break room

Attending: LuAnne Engh, Paul Kober, Matt Wheeler

- 1. Public Input
 - a. We were moved due to too many meetings...only two of us, so no quorum

2. General Items

- a. Oct minutes approved -
- b. New Honey Locust planted in Thomson by the shelter by Billings Nursery for \$1,034
- c. Arbor Day grant for \$750 needs to be done by the end of the year. Matt will do that.
- d. 2022 Arbor Day Tuesday, May 3rd South Pond

3. Old Business

- a. Downtown trees We have 13 locations that should be replaced. If the trees are gone the stumps are still in the ground or suckers are growing...its looks awful.
- b. We should notify the landowners it's their responsibility to replace them.
- 4. Other Items
 - a. Volunteer hours Please keep your hours to be returned in December
 - b. South Pond asphalt walkway is finished. Paul said the Lions would like to see the drip system improved so that more trees could be planted around the pond.
 Benches are also an item Rotary would like to add their benches.
 A retaining wall to hold back the east ledge will be necessary eventually.

Next meeting December 16th-9:30

LuAnne Engh, Chairman

File Attachments for Item:

12. Park Board Minutes of December 2, 2021.

December 2, 2021

Laurel Park Board Meeting

Started 5:30 PM by Irv Wilke with Jon Rutt, Evan Bruce, Phyllis Bromgard, Matt Wheeler, and Paul Kober.

Public Comment:

None

Approved minutes from November 4, 2021, meeting, Phyllis motioned and Evan 2nd. Motion passed

Guests: Gavin Williams and his wife attended the meeting to discuss the needs of the Park Board for the new reservation software that Gavin has been contracted for by the City. Matt will introduce to the City Employees he will need to deal with.

New Business:

Horseshoe pits had a light pole blow down and was removed, discussion to remove some of the pits was tabled to give board members time to look at them. Russell Park is being proposed as a possible site for a storm water pond on the west side.

Old Business:

Opening Riverside Park and Website – As soon as software is available per discussion at the beginning of meeting. Pipeline construction is done, and contractors are gone

Jaycee hall Update -- BB gun group has 9 tables and 51 chairs in meeting room. Heaters are ordered to replace the broken ones. Water line is operable and working to run the Hall.

Lions Park Update – Done.

Calendar Update on Reservations - No new requests for use yet.

Other Items:

Trees planted on east side of Thompson Park Shelter.

We agreed to meet on January 6, 2022, for the next meeting.

Meeting adjourned at 6:12

Jon Rutt

File Attachments for Item:

13. Resolution No. R21-124: A Resolution Of The City Council To Accept The Southside Master Stormwater Plan Prepared For The City Of Laurel By KLJ Engineering.

RESOLUTION NO. R21-124

A RESOLUTION OF THE CITY COUNCIL TO ACCEPT THE SOUTHSIDE MASTER STORMWATER PLAN PREPARED FOR THE CITY OF LAUREL BY KLJ ENGINEERING.

BE IT RESOLVED by the City Council of the City of Laurel, Montana,

Section 1: <u>Acceptance</u>. The Southside Master Stormwater Plan, a copy attached hereto and incorporated herein, is hereby accepted by the City Council.

Introduced at a regular meeting of the City Council on December 14, 2021, by Council Member _____.

PASSED and APPROVED by the City Council of the City of Laurel this 14th day of December 2021.

APPROVED by the Mayor this 14th day of December 2021.

CITY OF LAUREL

Emelie Eaton, Mayor

ATTEST:

Bethany Langve, Clerk-Treasurer

Approved as to form:

Sam S. Painter, Civil City Attorney

File Attachments for Item:

14. Resolution No. R21-125: A Resolution Of The City Council Authorizing The Mayor To Sign An Agreement With MCCi For Services Relating To Upgrading The City's Laserfiche System.

RESOLUTION NO. R21-125

A RESOLUTION OF THE CITY COUNCIL AUTHORIZING THE MAYOR TO SIGN AN AGREEMENT WITH MCCi FOR SERVICES RELATING TO UPGRADING THE CITY'S LASERFICHE SYSTEM.

BE IT RESOLVED by the City Council of the City of Laurel, Montana,

Section 1: <u>Approval</u>. The Agreement between the City of Laurel and MCCi a copy attached hereto and incorporated herein, is hereby approved.

Section 2: <u>Execution</u>. The Mayor and the City Clerk of the City of Laurel are hereby given authority to execute the Agreement on behalf of the City.

Introduced at a regular meeting of the City Council on December 14, 2021, by Council Member _____.

PASSED and APPROVED by the City Council of the City of Laurel this 14th day of December 2021.

APPROVED by the Mayor this 14th day of December 2021.

CITY OF LAUREL

Emelie Eaton, Mayor

ATTEST:

Bethany Langve, Clerk-Treasurer

Approved as to form:

Sam S. Painter, Civil City Attorney

Estimate

City of Luarel

Issued: December 3, 2021



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RECOMMENDED SOLUTION OVERVIEW: LASERFICHE

MCCi is recommending the Laserfiche solution and MCCi Professional Services for your organization. With capabilities ranging from electronic records management to document routing, electronic forms, and integrations, Laserfiche is a powerful solution that enables the entire enterprise. Please keep in mind some of the features of Laserfiche:



USER-FRIENDLY

Laserfiche is very easy to learn, navigate, and use. With a folder structure similar to Windows Explorer, Laserfiche will seem familiar to your staff, giving them the confidence to begin scanning and retrieving documents almost immediately after installation.

COMPREHENSIVE SECURITY

Laserfiche Comprehensive Security allows you to control and administer the security of your documents. You determine which functions, such as scanning and printing, each staff member may use.

INTELLIGENT SEARCH

The Laserfiche Search Engine is a powerful tool to help users find the documents they need during their day-to-day processes, including full-text search, index search, and document and folder name. The Laserfiche full-text search unlocks the contents of your documents; if you need to find a word or phrase within a document, Laserfiche retrieves it immediately. An easy Google-style toolbar is available for searching as well.

INTEGRATION

Laserfiche is the central repository for records in your organization and allows you to integrate other main line-ofbusiness solutions easily. Whether you are looking for a way to integrate with a departmental solution, ERP solution, Microsoft Office application or SharePoint, etc., Laserfiche has options available to reduce duplicate data entry and provides seamless access to your records.

E-FORMS & BUSINESS PROCESS AUTOMATION

Laserfiche allows users to capture information while automating and transforming business processes. Users are

finding efficiencies by reducing the time processes take and giving users access to information instantaneously through the implementation of Laserfiche Forms and Laserfiche Workflow, resulting in cost savings for the organization.

MOBILITY & WEB TOOLS

Mobile devices are used in organizations for day-to-day operations. Laserfiche has options available to ensure you can access Laserfiche from these devices and perform related actions quickly on the go. There are also options to give your outside citizens/customers access to records through the web to promote transparency and decrease records requests.



LASERFICHE SUBSCRIPTION

MCCi is recommending the Subscription platform for your organization. Laserfiche Subscription seamlessly combines traditional content services platform (CSP) functionality with powerful business process management, auditing tools, and security. This platform is designed for clients like you, who **innovate and evolve** with changing technologies, **digitally transforming** their organization, and expanding business processes across the enterprise.

Unlike purchased perpetual licensing, Laserfiche Subscription lowers your initial licensing costs based on *subscribing* to the rights to use Laserfiche products and services instead of *owning* them. With included functional ranging from records management (DoD 5015.2 certified) to document routing, electronic forms, and batch processing tools, Laserfiche Subscription provides an easy-to-use, cost-effective platform for automating day-to-day business processes. By providing unlimited document repositories and servers, Laserfiche Subscription supports development, testing, staging and production, putting you in complete control of your business processes and system design.

LASERFICHE SUBSCRIPTION LICENSING GUIDE

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To determine which platform/licenses are applicable, please refer to the <u>Pricing</u> section.

† Public Portal and Forms Portal are licensed per Laserfiche Application Server.

tt Quick Fields is licensed per machine.

* A sandbox environment includes 10 users, Laserfiche Directory Server and any additional add-ons purchased, such as portals.

LASERFICHE SUBSCRIPTION DEFINITIONS

To determine which licenses are applicable, please refer to the <u>Pricing</u> section. Your specific implementation may not include all features below.

LASERFICHE SUBSCRIPTION

Laserfiche Subscription allows organizations to access the entire Laserfiche product suite at a cost-effective price point. It is accessible, convenient and designed to help your organization scale. With Laserfiche Subscription, you have the flexibility to manage licenses based on user roles or expected growth so you can easily scale your deployment with your organization. Laserfiche offers three different tiers: Starter, Professional and Business. All Laserfiche Subscription tiers include:

- Web Client: Enables subscription users to access content through a web browser.
- **Laserfiche Mobile:** An app (Android and Apple) that enables you to capture, upload, and securely access and work with documents inside Laserfiche while on the go.
- Laserfiche Snapshot: "Print" electronic documents into your repository as TIFF images with this virtual printer. Laserfiche Snapshot works as though you had printed the document and then scanned it back into Laserfiche but allows you to skip the step of making a physical printed copy.
- **Audit Trail:** Track activities performed in a Laserfiche repository and generate reports. Auditing helps to show compliance with legal regulations and contributes to the security of the Laserfiche repository.
- Automated text extraction: Automatically extract specific text.
- Import Agent with Email Archive: A tool for automatically importing files into the Laserfiche repository from a Windows folder, and the Email Archive allows you to automatically archive emails to Laserfiche. Email Archive can extract and assign metadata to the emails saved in Laserfiche, as well as extract and save attachments and the email's distribution list file.
- Microsoft Office Integration: Integration with Microsoft Office® Suite. Allows for direct content import as well
 as indexing capabilities. As a part of this integration, emails and attachments stored in Outlook can be imported
 to the repository with a single click and auto indexed with information such as sender, subject, time received, etc.
- Integration with SharePoint: The SharePoint Integration (SPI) is built on the power of Laserfiche Web Client, a Section 508-compliant thin client that reduces installation, support, and maintenance requirements. The integration requires an on-premises installation of SharePoint.

LASERFICHE BUSINESS SUBSCRIPTION

Please refer to the <u>Pricing</u> section to determine which package was quoted. This functionality provides many tools to automate business processes and reduce manual work:

- Full SQL Support
- 15 Repositories per Laserfiche Application Server
- **Workflow:** Automates business processes, such as approvals, routing based on conditions, or database integrations, improving consistency with how records are filed in Laserfiche.
- **Forms Professional:** Laserfiche Forms allows organizations to create electronic fillable forms for collection and processing information and has flexible design options to meet your organization's needs. You can:
 - Create custom forms from a library of field or selection elements.
 - Utilize the Business process library includes (10.1+) a digital library of prebuilt form templates designed for easier process automation deployment
 - Automate business processes for form data to follow, such as decision-making, emailing, or approvals (dynamic behaviors available with CSS and JavaScript).
 - Role-based security is included to allow and restrict access to necessary functions for form submitters, reviewers, approvers, form creators, and system administrators.



Reporting tools allow different views of details on submitted forms such as:

- User view of details about all submitted forms.
- Approver "dashboard" of submissions awaiting approval.
- Administrator views of all submissions by form and approval status.
- Forms can be used internally or externally (with the appropriate licensing). Publication options include a login to forms system, public URL, secure URL, or embedded into a webpage.
- Reporting and Analytics: Use out-of-the-box reports or create custom reports on process data for insights to make informed decisions.
- **Connector:** Provides a no-code means for integrating Laserfiche with line-of-business applications
- Records Management Edition: Process records and record folders according to a life cycle, through creation, retrieval, storage, and disposition.
- Enterprise Identity Management: The Enterprise Identity Management add-on expands out Laserfiche Directory Server capabilities, making it easier for enterprise organizations to manage users at scale. This includes on-demand (just-in-time) license provisioning to onboard SAML and Active Directory (AD) users automatically as they login to Laserfiche for the first time, as well as a self-service portal where users can upgrade their license type. Additionally, documentation for the LFDS API is available, including code samples, to support the development of custom on-boarding user flows. This add-on is particularly relevant for organizations with SAML or enterprise organizations (500+ employees, 1,000+ licenses) with AD. This product requires an SOW for implementation.
- **SDK:** Access to the same Web Services, API's and libraries for integration with other applications.
- Quick Fields Complete with Agent: An advanced automated data capture solution. The complete suite of modules for Quick Fields are included along with Agent that allows scheduled automated processing sessions around the clock, without operator intervention.
- Public Portal: With unlimited views, share documents with people outside the organization, providing read-only
 access to specific documents without signing in.
- Forms Portal: With unlimited submissions, allow non-authenticated users to view and submit public starting forms. Laserfiche Business Subscription comes with 3 installations of Forms Portal.
- Sandbox: A sandbox environment includes 10 users, Laserfiche Directory Server and any additional add-ons purchased, such as portals. Laserfiche Business Subscription comes with three (3) sandboxes.
- **Federated Search:** A web application that allows you to perform searches across multiple repositories at the same time.
- Laserfiche Integration with DocuSign: Initiate a signing process from within Laserfiche Cloud. Users may select the type of signing process they are initiating and attach documents that need to be a part of that process. Once the signing process completes, documents are imported back into the Laserfiche Repository from DocuSign as new versions of the un-signed document. Information captured during the signing process may be mapped to Laserfiche metadata fields.

LASERFICHE BUSINESS SUBSCRIPTION ADD-ONS

- **Participant Users:** For employees in need of read-only repository access and the ability to participate in forms processes. Education Participants are available for educational institutions.
- Community Users: For non-employees and non-contractors. Provides read-only repository access and ability to participate in forms processes (i.e. Vendor Management, Residents).
- **ScanConnect:** Enables the use of ISIS scanning drivers with Laserfiche scanning.
- **Certified Integration with SAP ArchiveLink:** Allows you to configure a Laserfiche repository as a content repository in SAP. Archive content from SAP in Laserfiche as well as search, retrieve, update, and delete archived content.

- Integration with LaserApp: This is a third-party application that helps Financial Services clients fill out and file forms. Using the Laserfiche integration with Laser App, you can then store those forms in Laserfiche, and extract information from your forms to populate Laserfiche metadata.
- Laserfiche for Ricoh MFD: A single integrated solution in which scanning, searching, browsing, and printing from the Laserfiche Server can be performed.

Client Name: City of Laurel Estimate Number: 22010 Estimate Type: Platform Change Estimate Date: December 03, 2021

Pro	duct Description:	Qty.	Unit Cost	Annual Total
LAS	ERFICHE ANNUAL SUBSCRIPTION - BASIC			
\checkmark	Laserfiche Municipality Site License Subscription (Population Less than 10,000)	1	\$3,100.00	\$3,100.00
\checkmark	Laserfiche Records Management Subscription	1	Included	Included
\checkmark	Laserfiche Public Portal Subscription for Unlimited Laserfiche Servers	1	Included	Included
\checkmark	Laserfiche Quick Fields Complete with Agent Subscription (10-Pack)	1	Included	Included
\checkmark	Laserfiche Advanced Audit Trail Subscription	1	Included	Included
\checkmark	Laserfiche Forms Portal Subscription	3	Included	Included
\checkmark	Laserfiche Sandbox Subscription	3	Included	Included
\checkmark	Laserfiche Integration with DocuSign Subscription	1	Included	Included
	Laserfiche Annual Recurring Subscription Subtotal			\$3,100.00
<u>MC</u>	CI ANNUAL SUBSCRIPTION			
\checkmark	Laserfiche PowerPack by MCCi Subscription Requires dedicated Full Named User.	1	\$1,000.00	\$1,000.00
	MCCi Annual Recurring Subscription Subtotal			\$1,000.00
<u>MC</u>	CI SUPPLEMENTAL SUPPORT SERVICES SUBSCRIPTION			
\checkmark	Process Administration Support Services for Laserfiche, Level 2	1	\$7,245.00	\$7,245.00
-	<i>Client needs are estimated based on the current components provided herein: up to 25 hours that will expire at the end of your renewal term.</i>			
V	Training Center for Laserfiche Site License, Population Less than 10,000	1	\$450.00	\$450.00
\checkmark	MCCi SLA for Laserfiche Site License, Population Less than 10,000	1	\$600.00	\$600.00
	MCCi Supplemental Support Services Annual Recurring Subscrip Subtotal	tion		\$ <i>8,295.00</i>

GRAND TOTAL - RECURRING ANNUAL SUPPORT/SUBSCRIPTION



\$12,395.00

51

Ser	vice Description:	Qty.	Unit Cost	Total
MC	<u>CI SERVICE PACKAGES</u>			
Ŋ	Implementation Services Package <i>Cost is based on the current components provided herein. MCCi's</i> <i>certified personnel will administer these services to assist Client</i> <i>with implementing the software/subscription components</i> <i>purchased.</i>	1	\$1,025.00	\$1,025.00
\checkmark	Laserfiche Licensing Platform and Version Upgrade Package	1	\$4,100.00	\$4,100.00
V	Laserfiche PowerPack by MCCi Installation and Configuration Package	1	\$1,025.00	\$1,025.00
	Service Packages Subtotal			\$6,150.00
GRA	ND TOTAL - ONE-TIME SERVICES			\$6,150.00
EXIS ☑	STING LASERFICHE SOFTWARE SUPPORT CREDIT Existing Laserfiche Software Support Credit Total			TBD
<u>EXIS</u>	STING MCCI SUPPLEMENTAL SUPPORT CREDIT Existing MCCi Supplemental Support Credit Total			TBD
TOT	AL LASERFICHE PROJECT COST			\$18,545.00

NOTE: The information presented in this document is based on the results of MCCi and Client's collaborative preliminary discovery thus far and merely serves as an estimate to be used for planning purposes. As planning and discovery continue, the project scope and costs may change to meet the specific needs of the Client. MCCi will present a formal detailed pricing proposal and project scope for approval prior to the start of any project. This is not a formal quote. Additional services will likely need to be included based on required discovery session.

ADDENDUM NO. 1 TO MASTER SERVICES AGREEMENT NO. 20091

LASERFICHE SUBSCRIPTION SITE LICENSE ORDER

Pursuant to Master Services Agreement No. 20091 ("Agreement"):

This Laserfiche Subscription Site License Order, designated as Addendum No. 1 is entered into as of ______, 2021 ("Addendum Effective **Date**"), by and between MCCi and Client and is hereby incorporated into the Agreement and made a part thereof. If there is any conflict between a provision of the Agreement and this Addendum, the Agreement will control. Any capitalized terms not otherwise defined herein shall have the meaning set forth in the Agreement. This Order supersedes any previous quote or proposals received.

IN WITNESS WHEREOF, the Parties hereto have caused this Addendum No. 1 to be executed by their respective duly authorized representatives as of the Addendum Effective Date.

MCCi, LLC	CITY OF LAUREL ("Client")
Signed:	Signed:
Name:	Name:
Title:	Title:
Date:	Date:

PRICING: LASERFICHE SUBSCRIPTION



3717 Apalachee Parkway, Suite 201 Tallahassee, FL 32311 850.701.0725 850.564.7496 fax

Client Name: City of Laurel Quote Number: 22010 Order Type: Platform Change

Pro	duct Description:	Qty.	Unit Cost	Annual Total
LAS	ERFICHE ANNUAL SUBSCRIPTION - BASIC			
\checkmark	Laserfiche Municipality Site License Subscription (Population Less than 10,000)	1	\$3,100.00	\$3,100.00
\checkmark	Laserfiche Records Management Subscription	1	Included	Included
\checkmark	Laserfiche Public Portal Subscription for Unlimited Laserfiche Servers	1	Included	Included
\checkmark	Laserfiche Quick Fields Complete with Agent Subscription (10-Pack)	1	Included	Included
\checkmark	Laserfiche Advanced Audit Trail Subscription	1	Included	Included
\checkmark	Laserfiche Forms Portal Subscription	3	Included	Included
\checkmark	Laserfiche Sandbox Subscription	3	Included	Included
\checkmark	Laserfiche Integration with DocuSign Subscription	1	Included	Included
	Laserfiche Annual Recurring Subscription Subtotal			\$3,100.00
MC	CI ANNUAL SUBSCRIPTION			
\checkmark	Laserfiche PowerPack by MCCi Subscription	1	\$1,000.00	\$1,000.00
	Requires dedicated Full Named User.			
	MCCi Annual Recurring Subscription Subtotal			\$1,000.00
МС	CI SUPPLEMENTAL SUPPORT SERVICES SUBSCRIPTION			
\checkmark	Process Administration Support Services for Laserfiche, Level 2	1	\$7,245.00	\$7,245.00
	Client needs are estimated based on the current components provided herein: up to 25 hours that will expire at the end of your renewal term.			
\checkmark	Training Center for Laserfiche Site License, Population Less than 10,000	1	\$450.00	\$450.00
\checkmark	MCCi SLA for Laserfiche Site License, Population Less than 10,000	1	\$600.00	\$600.00
	MCCi Supplemental Support Services Annual Recurring Subscription Su	ıbtotal		\$8,295.00

GRAND TOTAL - RECURRING ANNUAL SUPPORT/SUBSCRIPTION\$12,395.00

Bill /Ship to: Brittney Moorman bmoorman@laurel.mt.gov

Quote Date: December 06, 2021

Ser	vice Description:	Qty.	Unit Cost	Total
<u>мс</u>	Ci SERVICE PACKAGES Implementation Services Package Cost is based on the current components provided herein. MCCi's certified personnel will administer these services to assist Client with implementing the software/subscription components purchased.	1	\$1,025.00	\$1,025.00
\checkmark	Laserfiche Licensing Platform and Version Upgrade Package	1	\$4,100.00	\$4,100.00
\checkmark	Laserfiche PowerPack by MCCi Installation and Configuration Package	1	\$1,025.00	\$1,025.00
	Service Packages Subtotal			\$6,150.00
GR/	AND TOTAL - ONE-TIME SERVICES			\$6,150.00
EXI	STING LASERFICHE SOFTWARE SUPPORT CREDIT Laserfiche Team Server	-1		
V	Laserfiche Full User	-1		
$\overline{\mathbf{V}}$	Laserfiche Retrieval User	-4		
\checkmark	Laserfiche Snapshot	-1		
\checkmark	Laserfiche ScanConnect (Legacy)	-1		
\checkmark	Laserfiche Software Support Credit Proration	1		
\checkmark	Existing Laserfiche Software Support Credit Total			(\$133.05)
GR/	AND TOTAL - EXISTING SUPPORT CREDIT			(\$133.05)
Ø	Laserfiche Promo 2021SBLUD			(\$1,483.47)
TO	TAL LASERFICHE PROJECT COST			\$16,928.47

All Order Pricing Expires in 30 Days

This is NOT an invoice. Please use this confirmation to initiate your purchasing process.

RECURRING SERVICES

The Recurring Services portion of this Order will be based on the pricing at the time of renewal. It will systematically renew unless written notice of termination has been provided per the master agreement. In the event that a manufacturer increases its prices for recurring annual services, the increase will be passed along to the Client. No more than once per year, MCCi may adjust its recurring annual services to coincide with current U.S. inflation rates; any increase will not exceed the cumulative increase in the Consumer Price Index (CPI) occurring since the last price increase.

SALES TAX

Sales tax will be invoiced where applicable and is not included in the fee quote above.

REMOTE SERVICES

All services will be performed remotely unless noted otherwise.

PRODUCT ORDER TERMS

MCCi will process Product Orders as follows:

Product/Service Description	Timing of Product Order
All Software, Recurring Annual	Within 30 days of receipt of Order
Support/Subscription, and	
Supplemental Support Services	

The act of MCCi processing orders determines the start date of annual Recurring Service periods. Establishment of start dates for 3rd party manufacturer products are subject to each manufacturer's current policy.

BILLING TERMS

MCCi will invoice Client as follows:

Product/Service Description	Timing of Billing
All Software, Recurring Annual Support/Subscription, and	 Initial Sale: Upon delivery of software or activation of the subscription. Annual Renewal: 75 days in advance of expiration date.
Supplemental Support Services	
Service Packages	50% of the total upon receipt of Order, remaining 50% upon delivery completion and Client acceptance.

MCCi will invoice MCCi shall not send any invoices nor claim payment for any fees or expenses incurred by MCCi until both parties authorize this Order. Sales tax will be invoiced where applicable and is NOT included in the Pricing section.

GENERAL ASSUMPTIONS

To determine which platform/licenses are applicable, please refer to the <u>Pricing</u> section. The following assumptions serve as the basis for the Service Package(s) reflected below. Any service or activity not described below is not included in the Scope of services to be provided. Variations to the following may impact the Service Package's cost and/or schedule justifying a change order.

- MCCi's completion of a Deliverable to Client shall constitute that MCCi has conducted its own review and believes it meets Client's requirements. Client shall then have the right to conduct its own review of the Deliverable as Client deems necessary. If Client, in its reasonable discretion, determines that any submitted Deliverable does not meet the agreed upon expectations, Client shall have five (5) business days after MCCi's submission to give written notice to MCCi specifying the deficiencies in reasonable detail. MCCi shall use reasonable efforts to promptly resolve any such deficiencies. Upon resolution of any such deficiencies, MCCi shall resubmit the Deliverable for review as set forth above. Notwithstanding the foregoing, if Client fails to reject any Deliverable within five (5) business days, such Deliverable shall be deemed accepted.
- If either party identifies a business issue during the project, MCCi and Client must jointly establish a plan to resolve the issues with potential impact analysis of timeline and budget within five (5) business days of identification. Any necessary business decision resulting from the identified business issues must be made by Client within five (5) business days from request.
- Client is responsible to ensure that adequate hardware/infrastructure is in place and capable of handling the extra resources that may be required to support the services performed.
- Any additional software licensing needs related to this service/process configuration have not been considered or included as part of service packages. Client is responsible for ensuring that the required software licensing is available.
- If the Services require MCCi to access or use any third party software products provided or used, Client warrants that it shall have all rights and licenses of third parties necessary or appropriate for MCCi to access or use such third party products and agrees to produce evidence of such rights and licenses upon the reasonable request of MCCi and to indemnify, hold harmless and defend MCCi from and against any claims, actions, demands, lawsuits, damages, liabilities, settlements, penalties, fines, costs and expenses (including reasonable attorneys' fees) to the extent arising from MCCi's access to or use of such third party products.
- Client will maintain primary contacts and project staff for the duration of the project, as a change in staff may
 result in a change order for time spent by MCCi on retraining, reeducating, or changes in direction.
- Through the course of this project, MCCi may choose to utilize the third-party service Asana (http://www.asana.com) for project management and team collaboration. Documentation and correspondence exchanged between MCCi and Client may be stored in Asana.
- Client will ensure that all Client's personnel who may be necessary or appropriate for the successful performance
 of the services will, on reasonable notice: (i) be available to assist MCCi' personnel by answering business,
 technical and operational questions and providing requested documents, guidelines and procedures in a timely
 manner; (ii) participate in the services as reasonably necessary; and (iii) be available to assist MCCi with any other
 activities or tasks required to complete the services.
- All pricing assumes Client will grant MCCi unattended access to the required infrastructure for the project. Failure to provide this access can result in a change order increasing the cost to the client and the timeline of the project.

IMPLEMENTATION SERVICES PACKAGE

MCCi's certified personnel will administer these services to assist Client with implementing the software/subscription components purchased.

MCCi ACTIVITIES AND/OR DELIVERABLES

Professional Services may include any of the following for the purchased components:

- Project management associated with the proposed solution:
 - Outlining requirements
 - Setting expectations for project success
- Assistance with basic repository configuration and user account setup (Laserfiche only)
- Basic configuration of all software components and remote installation as needed
- Review of implemented solution

LASERFICHE LICENSING PLATFORM AND VERSION UPGRADE PACKAGE

MCCi's Laserfiche Licensing Platform and Version Upgrade Package is designed for MCCi to switch your existing Laserfiche Licensing Platform (e.g., United, Teams, Avante, Rio) to a new Laserfiche Licensing Platform (e.g., United to Avante or Avante to Rio, etc.) on the servers Laserfiche is currently installed on. This includes installing new modules that are included with your new licensing platform, installing and configuring Directory Server, Converting/Migrating users from your repository to Directory Server if needed, and upgrading your existing Laserfiche applications to the newest supported versions.

CLIENT DELIVERABLES

- Allow access to all servers that have Laserfiche products installed on them.
- Provide a Windows Account that has administrative rights to each Laserfiche server (can create, write, and read the various Laserfiche databases, and query Active Directory).
- Acquire, install, and set up SSL/TLS Certificates that meet Laserfiche requirements.
- Open necessary Firewall ports.

MCCi DELIVERABLES

- Perform licensing update to upgrade Client to defined platform and newest supported version of Laserfiche.
- Install and configure new modules in one environment (e.g., Test, Dev, Staging, QA, etc.) not currently owned by Client to not exceed: Directory Server, Web Client, Forms, Workflow as outlined in the Laserfiche assumptions section.
- Install and configure Directory Server on the appropriate server per MCCi best practices.
- Convert/Migrate repository user accounts to Directory Server (some pre-requisites apply).
- Configure Laserfiche web products for Single Sign-On using LFDS authentication in one environment (e.g., Test, Dev, Staging, QA, etc.).

EXCLUSIONS

- Migrating Laserfiche system or MS SQL to new Windows Servers.
- Migrating existing Laserfiche environment/applications to new environment.
- Installing and Configuring Failover Clusters or Load Balancing.
- Configuring Servers in DMZs.
- Configuring Identity Providers other than native Active Directory.
- Metadata Configuration.
- Training and/or video recordings.

ASSUMPTIONS

- Existing SQL Server version instances meet Laserfiche requirements.
- Existing Windows Server version meets Laserfiche requirements.
- Google Chrome or Chrome Microsoft Edge is installed on all Laserfiche servers.

Addendum No. 1 to Master Services Agreement No. 20091

Laserfiche Server version 8 and Laserfiche Workflow version 8.3 or higher is currently installed.

LASERFICHE POWERPACK BY MCCi INSTALLATION AND CONFIGURATION PACKAGE

MCCi provides installation and configuration services to assist MCCi's clients and help them quickly utilize the benefits of these powerful features.

CLIENT DELIVERABLES

- Provide IIS web server to host the Data Analytics website
- Provide SQL Server to host Data Analytics database (will be created during the initial configuration)
- Provide server/workstation to install OCR Scheduler and Data Analytics service
- Provide Laserfiche Workflow server to install and configure custom Workflow Activities
- Provide a dedicated Laserfiche named user license for PowerPack to utilize

MCCi ACTIVITIES AND/OR DELIVERABLES

- Install and configure PowerPack components on a single server. Workflow custom activities will be installed on the Workflow server
- Install PDF and Microsoft Office iFilters
- Provide one remote overview training

EXCLUSIONS

- Configuring OCR Scheduler to extract text from electronic files other than PDF and MS Office files (Tiff files will still be OCRd)
- Files in Laserfiche Record Series will not be OCRd

ASSUMPTIONS

- PowerPack is whitelisted with Client's antivirus software
- Client environment supports the latest Laserfiche SDK runtimes

SUPPLEMENTAL SUPPORT PACKAGES

As Client's first-tier solution provider, MCCi provides multiple options for technical support. Client's annual renewal covers application break/fix support, version downloads, and continued educational resources. MCCi offers supplemental support packages to cover remote training, basic configuration services, and maintenance of existing business processes. MCCi Managed Support Services (MSS) or Process Administration Support Services (PASS) packages are strongly encouraged to be included with every renewal. Supplemental Support Packages are annual subscriptions and pricing is based on the package purchased and an advanced discounted block of hours, which expire on the same date as Client's annual renewal.

LASERFICHE

	Process
	Administration
	Support Services
Description	PASS 2
Easy access to MCCi's team of Certified Technicians for application break/fix support issues (i.e. error codes, bug fixes, etc.) ⁺	
Remote access support through web conferencing service ⁺	-
Access to product update version and hotfixes (Client Download) ⁺	
24/7 access to the Laserfiche Support Site and Laserfiche Answers discussion forums ⁺	
Additional Remote Basic Training	
Additional System Settings Consultation	
Assistance with Implementation of Version Updates	-
Annual Review (upon Client's request) of Administration Settings	=
Priority Offering of Laserfiche CPPs & Laserfiche Empower Registration Scholarships	-
Configuration and maintenance of <i>basic</i> business processes and MCCi packaged solution utilizing	_
Laserfiche Forms and Workflow	
Configuration of Laserfiche Quick Fields sessions	-
Basic Records Management Module Overview Training	
Administration Configuration Services	=
Dedicated Certified Professional	
Proactive recurring consultation calls upon the Client's request	
Annual Review of business process configurations	
Institutional Knowledge of Client's Solution	
Maintenance of MCCi/Client configured complex business processes	
Ability to schedule after-hours migrations/upgrades	
Monday-Friday 8 am to 10 pm ET and Saturday-Sunday from 12 pm to 4 pm ET	-
Basic JavaScript, CSS, and Calculations for Laserfiche Forms*	-
Clientle Compart/Colemaniation Dependentia de statemente en Characteria de statemente de statemente de statemente	

⁺ Client's Support/Subscription Renewal includes these benefits, regardless of whether a supplemental package is purchased.

* Excludes the development of new integrations, large-scale development projects, and SQL queries.

**** Hours:** MCCi allows clients to use their hours for a multitude of services, as long as a request will not start a service that cannot be completed with the hours available. None of the packages listed above are intended to be utilized to configuration a new *complex* business process. In those instances, a separate SOW is required.

Duesees

BUSINESS PROCESS DEFINITIONS (RELATIVE TO THE TABLE ABOVE)

A Workflow, Forms, or Quick Fields process that automates or streamlines an organization-specific process.

- BASIC: A business process requiring minimal configuration and virtually no institutional knowledge of the Client's business process, allowing an MCCi Application Support Analyst to assist with configuration, support, and maintenance of the process.
- **COMPLEX:** A large business process with an extensive configuration that is mission-critical to the organization.
 - EXAMPLES: Large accounts payable process with a high volume of transactions, approval steps, database lookups, etc. Complex business processes require MCCi's Application Support Analyst to have institutional/process knowledge to configure the process.
 - For creation of new complex Forms, Workflow, and Transparent Records Management configurations, please discuss a Business Process Configuration Service with Client's Account Executive or Account Manager.
- MCCi Packaged Solution: A solution MCCi has created for a market that has a specific business process automation use.

SUPPLEMENTAL SUPPORT PACKAGE DESCRIPTIONS

CLIENT RESPONSIBILITIES (ALL PACKAGES)

- For self-hosted (applications hosted by Client) solutions: Configuring/maintaining backups and any general network, security, or operating system settings outside of Client's solution (Laserfiche, ABBYY, Blue Prism).
- Managing application-level security.
- Managing and creating retention policies related to Records Management Module.
- Providing an IT contact (internal or third-party) for MCCi to work with as necessary.
- Providing remote access capabilities as needed. If the Client requests MCCi to have unattended access, the Client assumes all responsibility for the related session(s). The Client will work with MCCi to set up user profiles, user tags, etc. to allow desired security rights/access.
- Creating/providing process diagrams (and any other necessary paperwork/examples).

PROCESS ADMINISTRATION SUPPORT SERVICES LEVEL 2 (PASS 2)

PASS 2 includes the benefits of **PASS** and provides the ability for MCCi to maintain complex business processes, which requires knowledge transfer and maintenance of that knowledge. **PASS 2** pricing for the advanced block of hours is based on a flat fee and MCCi's Application Support Analyst hourly rate discounted by 10%. The number of hours included is based on active products and will expire on the same date as Client's annual renewal. **PASS 2** can be used for the following:

ANNUAL REVIEW OF BUSINESS PROCESS CONFIGURATIONS

INSTITUTIONAL KNOWLEDGE OF CLIENT SOLUTION

Turnover within Client's organization can happen, and it's important to have a plan. Who will help Client's new solution administrator get up to speed on Client's processes and solutions in place? Leave that to us. MCCi documents Client's specific organization's usage and implemented business processes, integrations, etc., and are able to assist with the knowledge transfer to the new solution administrator if needed.

MAINTENANCE OF MCCI/CLIENT CONFIGURED COMPLEX BUSINESS PROCESSES

The assigned representative can maintain MCCi or Client configured *complex* business processes. For example, minor tweaks, updates due to upgrades, process improvements, etc.

ABILITY TO SCHEDULE AFTER-HOURS MIGRATIONS/UPGRADES

Avoid MCCi's after-hours premium charge for server migrations and upgrades. PASS 2 clients can schedule these anytime Monday-Friday from 8 am to 10 pm ET and Saturday and Sunday from 12 pm to 4 pm ET.

BASIC JAVASCRIPT, CSS AND CALCULATIONS FOR LASERFICHE FORMS

Addendum No. 1 to Master Services Agreement No. 20091

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Excludes complex scripting.

BASIC LASERFICHE WEBLINK/PUBLIC PORTAL CUSTOMIZATION
 MCCi will help customize Client's WebLink/Public Portal to meet Client's needs.

SERVICE LEVEL AGREEMENT (SLA)

MCCi's SLAs are offered as additional options to Client's annual support/subscription. An SLA offers clients escalated response times depending on the severity of the support issue, as well as other additional benefits. The SLA documentation and pricing is readily available upon request. MCCi currently has two separate SLAs available:

- Infrastructure Hosting
- Application Support (Client Self-Hosted)
- Application Support (Cloud Applications)

THE TRAINING CENTER FOR LASERFICHE

MCCi's Training Center for Laserfiche annual subscription provides an easy, cost-effective way for all users in Client's organization to access training videos for Laserfiche and ABBYY.

BENEFITS

- 24/7 access to on-demand Laserfiche training videos and other resources
- Reduction in training expenses
- Caters to all skill levels from Basic Users to Advanced System Administrators
- Unlimited access for Client's entire organization
- User determined schedule and pacing
- Reduction in internal support and increased user productivity
- Increased efficiency through improved internal usage/adoption
- Instant/budgeted training available in the case of employee turnover
- Enhance Client's organization's internal Laserfiche training program
 *The Training Center subscription gate is based on Laserfiche user counts

MCCi ASSUMPTIONS

TECHNICAL SUPPORT

Clients may contact MCCi support via MCCi's Online Support Center, email (<u>support@mccinnovations.com</u>), or telephone 866-942-0464. Support is available Monday through Friday (excluding major holidays) from 8 am to 8 pm Eastern Time.

PROFESSIONAL SERVICES

CHANGE ORDER PROCESS

Any deviations from the contract will be documented in a Change Order that Client must execute.

CONFIGURATION ASSISTANCE

Many of MCCi's packages list remote configuration assistance for up to a certain number of days. This is based on total days, not business days.

TRAVEL

MCCi will schedule travel in consecutive days for most engagements unless otherwise stated or agreed upon.

SCHEDULING

All rates are based on normal business hours, Monday through Friday from 8 am to 5 pm local time. If scheduling needs to occur after business hours, additional rates may apply.

RETURN POLICY

Any product returns are subject to the manufacturer's return policy.

LIMITED LIABILITY

If the Master Agreement is silent on each Parties' limited liability, liability is limited to the amount of dollars received by MCCi directly associated with this Order.

PRE-EXISTING INTELLECTUAL PROPERTY (IP)

The following products noted below are deemed Pre-existing IP as defined in the Master Agreement and are not considered "Works Made for Hire" and as such all rights, title or interest remains with MCCi. Client shall retain, a non-exclusive, royalty-free, world-wide, perpetual license to use the product(s) is such product(s) is integrated into the solution purchased by Client.

- Laserfiche PowerPack by MCCi
- Laserfiche EnerGov Integration by MCCi
- Laserfiche Neogov Integration by MCCi
- GoFiche Suite for Avante/Rio/Subscription
- Common Web Service API for Laserfiche

CLIENT SOLUTION CUSTOMIZATIONS

Client may also choose to customize their system internally, without MCCi's help. MCCi is not responsible for any damages caused by the user's customization of the system not performed by MCCi. MCCi will not be held responsible for correcting any problems that may occur from these customizations. Routine updates to as provided by software

manufacturers may affect any customizations made by entities other than MCCi. If MCCi's help is required to correct/update any customizations made by any entity other than MCCi, appropriate charges will apply.

CLIENT INFORMATION TECHNOLOGY ASSISTANCE

For MCCi to excel in providing the highest level of service, Client must provide timely access to technical resources. Client must provide adequate technical support for all MCCi installation and support services. If Client does not have "in-house" technical support, it is Client's responsibility to make available the appropriate Information Technology resources/consultant when needed.

LASERFICHE ASSUMPTIONS

The following assumptions are current as of the date of order. Manufacturer's terms and conditions are subject to change.

HARDWARE REQUIREMENTS & INSTALLATION

Client is responsible for ensuring they meet the recommended hardware requirements, which are available upon request. One (1) of each of the following components will be installed as part of Client's Laserfiche solution by default unless Pricing section states otherwise:

LASERFICHE SUBSCRIPTION

- Laserfiche Server
 Directory Server (LFDS)*[†]
- Windows Client & Administration Console
 Import Agent
- Web Client*

Federated Search*

Mobile Server

Forms* (Professional/Business only)Audit Trail

Workflow (Professional/Business only)

*Requires SSL/TLS Certificate. Client is responsible for acquiring and installing prior to Laserfiche implementation. Certificate requirements for Laserfiche Directory Server can be <u>found here</u>.

^{*†}Required for all Rio and Avante systems and cannot be removed.*</sup>

Note: Configuring a test environment, setting up an external DMZ, and/or setting up failover/load balancing are not included by default and must be detailed and priced in the applicable Statement of Work to be implemented.

LASERFICHE END USER LICENSE AGREEMENT (EULA)

By accepting this Order, Client acknowledges Laserfiche's EULA and agrees to abide by its terms and absolve MCCi of any Laserfiche product-related liability.

LASERFICHE SOFTWARE SUPPORT PLAN

MCCi acts as first-tier support and works with Laserfiche, who would provide second-tier level support when needed. Laserfiche software support plans are applicable to actively supported perpetual software and are bundled with onpremises Subscription and Cloud systems. All software support plans are on a yearly subscription basis and accompany the applicable software product designed, developed, created, written, owned, or licensed by Laserfiche. On-premises Subscription and Cloud system subscribers are advised to export data from their Laserfiche system prior to cancellation or any other termination.

ACTIVE LASERFICHE SOFTWARE SUPPORT PLAN BENEFITS INCLUDE:

- Easy remote access to MCCi's team of Laserfiche Gold Certified Support Technicians
- Access to new product update versions and hotfixes
- Software credit eligibility for product upgrades, as determined by Laserfiche's then current policy
- Continued access to Client's Laserfiche solution*
- * Specific to Laserfiche Cloud and Laserfiche on-premises Subscription licensed Clients

POLICIES

- To receive periodic product updates for a Laserfiche Software Solution, its associated software support plan must be purchased and maintained throughout the software term.
- All software support plan subscriptions are annual, prepaid and non-refundable
- The annual term start date for new systems is established by Laserfiche at the time MCCi submits an order to Laserfiche on Client's behalf.

- For platform upgrades, software and support credit eligibility is determined by Laserfiche's then current policy. To receive any available software or support credit, Client's support plan must be active (i.e., support plan has not expired)
- For expansion purchases, the applicable service period is prorated to match Client's existing or future service period, which is dependent on Laserfiche's then current policy and the timing of the expansion order vs. the Client's annual service period renewal date (i.e. prorating for less than four months may not be permittable due to the timing of renewal invoicing.)

LATE PAYMENTS

- If payment is not received before Client's renewal date, Client's Laserfiche software support plan expires. Please allow up to five (5) business days after receipt of payment for MCCi to process renewal payment to Laserfiche.
- Impact of Expiration:
- Client will be able to access MCCi Support Technicians for 30 days post expiration. However, if there are support issues that require Laserfiche involvement, these issues cannot be resolved until Client's support is renewed.
- Perpetual software support plan: Access to the Laserfiche support website and Laserfiche technicians will no longer be available until MCCi receives Client's renewal payment and processes payment to Laserfiche.
- Laserfiche on-premises Subscription or Laserfiche Cloud: Access to Client's Laserfiche solution will be turned off after 30 days and Client's access to the Laserfiche support website, and Laserfiche technicians will no longer be available until MCCi receives Client's renewal payment and processes payment to Laserfiche. Laserfiche onpremises Subscription Clients must reactivate the on-premises Subscription system following payment of the software support plan renewal to ensure uninterrupted usage.
- Reinstatement Fees: In order to receive uninterrupted support for perpetual on-premises Laserfiche Software Solutions, Client must maintain a software support plan for the term of the Laserfiche Software Solution. In the event that Client's software support plan is expired for more than 45 days, the plan will need to be reinstated. Reinstatements reset the annual date of the software support plan, and the cost includes one year of the software support plan in addition to the Reinstatement Fee. The Reinstatement Fee is a 10% markup on the lapsed value of the software support plan. The Reinstatement Fee includes the number of days lapsed since your software support plan expired.

INTEGRATIONS

Third-party Laserfiche integrations or utilities may consume one (1) or more Laserfiche user licenses depending on how the vendor designed and coded the integration. These additional licensing needs should be verified by Client and considered in the user licensing purchased.

LASERFICHE SOLUTION PROVIDER OF RECORD

As Client's current Solution Provider of Record, Laserfiche's policy dictates that MCCi is the only Laserfiche Solution Provider that has access to Client's support account, along with the ability to download software licenses and activations, process subscription renewals and initiate additional purchases on Client's behalf. Unless Client decides to cancel Client's contract with MCCi or work with Laserfiche to formally change Client's Laserfiche Solution Provider of Record, future purchases and subscription renewals will be processed and provided by MCCi.

File Attachments for Item:

15. Resolution No. R21-126: A Resolution Approving An Encroachment Permit For The Installation Of A Trash Enclosure On A Portion Of South Montana Avenue Adjacent To 415 South 1st Avenue.

RESOLUTION NO. R21-126

A RESOLUTION APPROVING AN ENCROACHMENT PERMIT FOR THE INSTALLATION OF A TRASH ENCLOSURE ON A PORTION OF SOUTH MONTANA AVENUE ADJACENT TO 415 SOUTH 1ST AVENUE.

WHEREAS, the property owner of a Lot located at 415 South 1st Avenue, City of Laurel, ("Property Owner") is currently constructing a structure and such Lot is not able to support the City's Garbage Trucks; and

WHEREAS, the Property Owner retained A&E Design and Wells Built Inc. to design and construct a Trash Enclosure to be located adjacent to the Lot on a portion of South Montana Avenue to enable garbage pickup and such action requires an encroachment permit issued by the City; and

WHEREAS, City Staff reviewed the application and supporting materials, attached hereto and incorporated herein, and recommends the City Council approve the Encroachment Permit pursuant to the authority provided the City Council under Chapter 12.16.040, LMC; and

WHEREAS, upon review of this situation and the special facts and circumstances surrounding this situation, the City Council has determined issuance of an Encroachment Permit is appropriate and in the City's best interest.

NOW, THEREFORE, BE IT RESOLVED by the City Council that the attached Encroachment Permit is hereby approved for the installation and construction of a Trash Enclosure to be located on a portion of South Montana Avenue, within the City of Laurel; and

BE IT FURTHER RESOLVED, that the permit shall remain valid and run with the property so long as the structure is not removed by the Property Owner. The Mayor/City Staff are authorized to execute and record the attached Encroachment Permit on behalf of the City of Laurel.

Introduced at a regular meeting of the City Council on December 14, 2021, by Council Member

PASSED and APPROVED by the City Council of the City of Laurel this 14th day of December 2021.

APPROVED by the Mayor this 14th day of December 2021.

CITY OF LAUREL

Emelie Eaton, Mayor

ATTEST:

Bethany Langve, Clerk-Treasurer Approved as to form:

Sam S. Painter, Civil City Attorney



CITY OF LAUREL, MT

PO BOX 10 LAUREL, MT 59044 **Encroachment Permit**

Instructions:

- 1. Submit a completed Encroachment Permit application in duplicate (original signatures on both) with all necessary supplementary documents to the Public Works Department.
- 2. Pay the Encroachment Permit fee as established by the adopted Laurel Schedule of Fees at time of permit submittal.
- 3. The Public Works Department will review the application and approve, approve with conditions, or deny the permit application within 10 working days.
- 4. If the Public Works Department decides to approve or approve with conditions, Application will be sent to City Council for final approval.
- 5. If the Public Works Department denies the application, the applicant may appeal to Laurel City Council.
- 6. Permit approval will be followed by a return of a fully executed and approved permit form.

The undersigned herby makes application for permission to encroach upon public right of way within the city limits of the City of Laurel, MT at the location described below and as shown on the attached site plan hereby made part of the application.

Applicant Name (or Representative): Adam Baumgartner AIA, for A&E Design

Job Address: 415 S. 1st Avenue, Laurel, Mt 59044	
Legal description: Lot #: HAGEMAN SUBD 4TH FILING, S16, T02	S, R24 E, Lot 1 'ract:
Property Owner:	Property Owner Phone:
Property Owner Address: 840 Shiloh Rd, Billings, Mt 59106	szabaea@rimrockauto.com
Contractor: Wells Built Inc	Business Phone: 406-656-1301
City of Laurel Business License #:	Email:
Completion Date: Nov 2022	
Project Description: trash enclosure installed on the east side of S. at 415 S. 1st Avenue.	Montana Avenue directly adjacent to our project site

Location of installations or structures to be installed:

eternity Permit timeline (Length of time Permit is Desired for):

I, the undersigned, request permission to work in the public right- of- way within the city limits of the City of Laurel, MT, at the above location subject to the rules and regulations set forth in Chapter 12 of the Laurel Municipal Code specifying current Montana Public Works Standard Specifications. In consideration for this permission, the applicant agrees to the following:

see above

- 1. All construction concerning this permit will be in a safe manner so as not to interfere with or endanger public travel and to perform all work in a neat and workman type manner using material acceptable to the Building Official or the Director of Public Works and that the right- of- way will be cleaned and left in a condition equal to or better than the original condition.
- 2. The applicant will fully protect the traffic on the highway, street, alley, sidewalk, or public right-of-way during construction covered hereunder by proper and applicable signs, barricades, flagmen, and lights to indemnify and hold harmless the City of Laurel, its officers and employees, from all damages, expense, claims or liabilities

arising out of any alleged damages of any nature, any person or property, due to the construction performance or nonperformance of work or existence of said construction.

- 3. No work shall be done in such a manner that there will be parking or servicing of vehicles on the public right-ofway or adjacent sidewalks.
- 4. Special additional requirements: _____

Signature of Applicant: Date: 11.2.2021
Name of Applicant (Printed): ADAM BAUMGARTNER
Public Works Department hereby Approves Approves with Conditions Denies Application for Encroachment Permit.
Public Works Director: Land Margan Date: 11-19-2021
Additional Staff Comments: The lot cannot support City Garbage

Encroachment Permit Application Fee: \$ 100.00

Annual Encroachment Rental Fee: \$_____

Total amount due: \$_____

Application

Site Plan

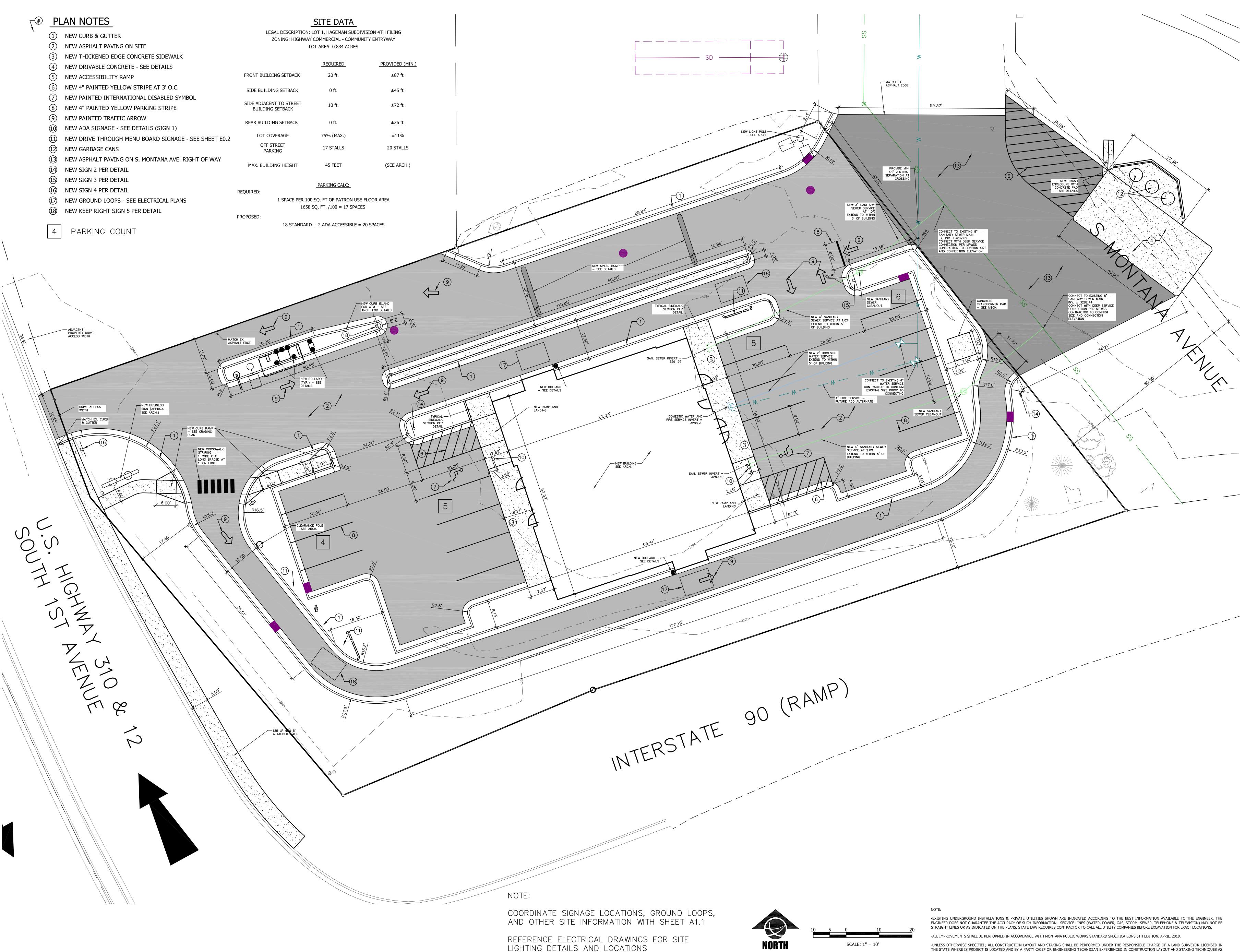
Special Provisions Permit

2

SPECIAL PROVISIONS TO ENCROACHMENT PERMIT

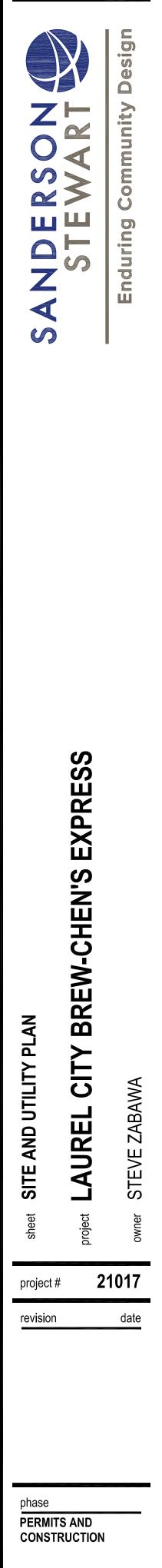
The attached application for encroachment permit filed by <u>ADAM BAUMGARTNER</u> is hereby granted and approved subject to the following conditions:

- 1. **TERM:** This permit shall be in full force and effect from the date hereof until revoked as provided in Section 3 herein.
- 2. RENTAL FEES: Annual Encroachment Rental Fees shall be as established by Resolution of the City Council.
- 3. **REVOCATION:** This permit may be revoked by the City upon written notice to Permittee, at the address shown on the application hereto attached, but the City reserves the right to revoke this permit without notice in the event Permittee breaks any conditions or terms of the permit application or as set forth herein.
- 4. **COMMENCEMENT OF WORK:** No work shall be commenced until permittee notifies the Public Works Department when he proposes to commence work.
- 5. **CHANGES IN STREET:** If the City changes street, necessitating changes in the structure or installation under this permit, Permittee shall make necessary changes at their own expense.
- 6. CITY SAVED HARMLESS FROM CLAIMS: In accepting this permit the Permittee, their successors or assigns, agree to protect the City and save it harmless from all claims, actions or damage of every kind and description which may accrue to, or be suffered by, any person or persons, corporations or property by reason of the performance of any such work, character of materials used or manner of installations, maintenance and operation or by the improper occupancy of said right-of-way, and in case any suit or action is brought against the City and arising out of, or by reason of, any of the above causes, the Permittee, their successors or assigns, will, upon notice to it/him of the commencement of such action defend the same at its/his sole cost and expense and satisfy and judgement which may be rendered against the City in any such suit or action.
- 7. **COMPLETION CITY APPROVAL:** All work completed under this permit must be to the satisfaction of the City. Any required corrections to such work performed must be made at the Permittee's expense.



LIGHTING DETAILS AND LOCATIONS

ARE REQUIRED BY THE SPECIFIC TYPE OF WORK BEING PERFORMED.





issue date 12.9.2021

File Attachments for Item:

16. Resolution No. R21-127: Resolution Authorizing The Mayor To Execute An Agreement With Beartooth Rc&D Economic Development District.

RESOLUTION NO. R21-127

RESOLUTION AUTHORIZING THE MAYOR TO EXECUTE AN AGREEMENT WITH BEARTOOTH RC&D ECONOMIC DEVELOPMENT DISTRICT.

WHEREAS, the City of Laurel desires to retain the services of Beartooth RC&&D Economic Development District for services relating to a regional economic development planning program; and

WHEREAS, Beartooth RC&D Economic Development District provided such services for the City of Laurel in the past and desires to continue the provision of such services for the City in accordance with the terms and conditions of the attached Memorandum of Understanding, including a membership contribution of \$2,147.93; and

WHEREAS, the City of Laurel is satisfied with the services provided to date and desires a continuation of its relationship with Beartooth RC&D Economic Development District.

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Laurel, Montana,

That the Mayor is authorized to execute the attached Memorandum of Understanding with Beartooth RC&D Economic Development District.

Introduced at a regular meeting of the City Council on December 14, 2021, by Council Member _____.

PASSED and APPROVED by the City Council of the City of Laurel this 14th day of December 2021.

APPROVED by the Mayor this 14th day of December 2021.

CITY OF LAUREL

ATTEST:

Emelie Eaton, Mayor

Bethany Langve, Clerk-Treasurer

Approved as to form:

Sam S. Painter, Civil City Attorney

A MEMORANDUM OF UNDERSTANDING Between Yellowstone County Commissioners, Big Sky Economic Development Authority, City of Billings, City of Laurel And

Beartooth Resource Conservation & Development Area, Inc.

THIS MEMORANDUM OF UNDERSTANDING is made and entered into this _____ day of ______, 202___, by and between Beartooth Resource Conservation & Development Area, Inc., whose principal business address is P.O. Box 180, Joliet, Montana 59041, hereinafter referred to as "Beartooth RC&D" and <u>Yellowstone County Commissioners (in cooperation</u> with the City of Billings, City of Laurel, and Big Sky EDA), and hereinafter referred to as "<u>the Entity</u>."

WHEREAS, Beartooth RC&D has been formally recognized by the U.S. Department of Commerce, Economic Development Administration (EDA) as a designated Economic Development District (EDD), and as a District, Beartooth RC&D has been awarded funding to carry out its Comprehensive Economic Development Strategy (CEDS). This funding will provide a staff person, administrative support and operating costs. This is a continual grant, renewable based on successful program operation and availability of federal funds. Local match is required.

WHEREAS, Each entity participating in the District will designate a representative and an alternate to the regional Beartooth RC&D Board. This individual will convey the needs and economic development goals of the community to Beartooth RC&D board meetings. Regular board meetings will be held every two months to assess project status and evaluate regional economic development needs.

NOW THEREFORE IT IS UNDERSTOOD AS FOLLOWS:

ARTICLE 1: SCOPE OF WORK:

Beartooth RC&D employs an Economic Development Director to assist in the completion of the Comprehensive Economic Development Strategy for the five-county region. The Director's time will be allocated consistent with the goals in the CEDS by Beartooth RC&D board of directors. The board is composed of one representative and an alternate from business partners, county and local elected officials and local economic development partners from our five-county region. Input from this board is essential for meeting the needs of the communities in our region.

Priority will be assigned projects of regional scope or projects with strong local leadership. Grant funding for this position is from EDA; therefore, emphasis will be on regional economic development planning and projects which have a correlation to job creation, economic diversification and increased tax base. Matching funds are from participating entities and emphasis will be placed on their specified projects.

Annual Evaluation:

The performance of the Economic Development District will be evaluated annually by local entities participating on the regional Beartooth RC&D Board. Progress and/or accomplishments on each program/project will be reported and evaluated to ensure resources are being utilized in the most effective and efficient manner possible. Annual Comprehensive Economic Development Strategy updates and an annual plan of work will be developed with input from Beartooth RC&D staff and board. Annual reports on projects and economic development activities will be provided to the board and participating entities along with the renewal of the Memorandum of Understanding.

ARTICLE 2: PERIOD OF PERFORMANCE:

The term of this Memorandum of Understanding shall be from the date it is signed through **December 31, 2022**, unless extended by mutual agreement by both parties. Such extension must be in writing, signed by authorized representatives of both parties, and made a part of the original Memorandum of Understanding by modification reference. This Memorandum of Understanding supersedes the prior Memorandum for participation in the Economic Development District.

ARTICLE 3: PAYMENT:

The Entity's annual contribution will be **\$4,500.00** as a "Membership" fee plus a per capita assessment of **.19** cents per person. These funds will provide the necessary match to obtain the \$70,000.00 in federal funds. Entities who do not participate financially in the match requirement will not receive services from the Economic Development Coordinator. The calculated fee for **Yellowstone County** is **\$35,798.89**. This figure is a total of the **\$4,500.00** county fee plus **\$31,298.89** per capita formula using a population of **164,731** as per the 2020 Census data. Yellowstone County's full payment will be separated into a four-way payment system. Each entity within the county will pay a percentage (%) similar to the previous year. Big Sky EDA- 34% or **\$12,171.62**, City of Billings- 36% or **\$12,887.60**, City of Laurel- 6% or **\$2,147.93** and Yellowstone County- 24% or **\$8,591.73**.

Annually, Beartooth RC&D/EDD staff will provide a comprehensive report of the past year's activity. A new Memorandum of Understanding will be prepared and a request for the following year's match submitted. Entities will be billed for match funds after January 1, 2022, for the current year's assessment.

Payment as provided in this section shall be full compensation for work performed, services rendered and for all materials, supplies, equipment, and incidentals necessary to complete the work.

ARTICLE 4: EXAMINATION OF RC&D RECORDS:

The Entity or its representatives shall have the right to examine any books, records, or other documents of Beartooth RC&D, directly relating to costs when such costs are the basis of compensation hereunder.

ARTICLE 5: OWNERSHIP AND USE OF DOCUMENTS:

Reproducible copies of all documents and other materials produced by Beartooth RC&D in connection with the services rendered under this memorandum of understanding shall be provided to the Entity for the Entity's use whether the project for which they are made is executed or not. Beartooth RC&D shall be permitted to retain originals, including reproducible originals, of drawings and specifications for information, reference and use in connection with Beartooth RC&D endeavors.

ARTICLE 6: WARRANTY:

Beartooth RC&D warrants that all services performed herein shall be performed using that degree of skill and care ordinarily exercised in and consistent with generally accepted practices for the nature of the services and shall conform to all requirements of this Memorandum of Understanding.

ARTICLE 7: SAFETY:

Beartooth RC&D agrees to fully comply with the Occupational Safety and Health Act of 1970, all regulations issued there under and all state laws and regulations enacted and adopted pursuant thereto. Beartooth RC&D shall take all necessary precautions in performing the services hereunder to prevent injury to persons or damage to property.

ARTICLE 8: CONFIDENTIALITY AND CONFLICTS OF INTEREST:

Beartooth RC&D agrees to hold in strict confidence any proprietary or other data, findings, results, or recommendations deemed to be confidential by the Entity and obtained or developed by Beartooth RC&D in connection with the work under this memorandum of understanding. Beartooth RC&D warrants and agrees they do not and will not have any conflicts of interest regarding the performance of services hereunder.

ARTICLE 9: APPLICABLE LAW:

This Memorandum of Understanding shall be governed in all respects by the laws of the State of Montana. No changes, amendments or modifications of any of the terms and conditions hereof shall be valid unless agreed to in writing. Venue of any proceeding arising hereunder shall be the Twenty-second Judicial District.

ARTICLE 10: COMPLIANCE WITH LAWS:

Beartooth RC&D shall in performing the services contemplated by this Memorandum of Understanding, faithfully observe and comply with all federal, state, and local laws, ordinances and regulations, applicable to the services to be rendered under this Memorandum of Understanding.

ARTICLE 11: CHANGES:

The parties, by mutual agreement, may, at any time during the term of this Memorandum of Understanding and without invalidating the Memorandum of Understanding, make changes within the general scope of the Memorandum of Understanding. Beartooth RC&D to perform such changed services. The Entity's priority list for project work within their county can be changed at any time. In such case, the District will be informed of this change at the Entity's earliest convenience.

ARTICLE 12: TERMINATION:

This Memorandum of Understanding may be terminated in whole or in part, in writing, by either party in the event of substantial failure by the other party to fulfill its obligations under this Memorandum of Understanding through no fault of the terminating party, provided that no termination may be effected unless the other party is given: (1) not less than ten (10) days written notice (delivered by certified mail, return receipt requested) of intent to terminate, and (2) an opportunity for consultation with the terminating party prior to termination.

Upon such termination the Entity shall pay Beartooth RC&D amounts due and unpaid for services rendered as of the effective date of termination, and Beartooth RC&D shall provide to the Entity all materials, surveys, reports, data, and other information performed or prepared as of such date.

ARTICLE 13: INDEMNIFICATION:

Beartooth RC&D agrees to and does hereby indemnify and save the Entity, its officers, officials and employees, harmless against and from:

1. Any and all claims and liabilities, including but not limited to costs, expenses, and attorney fees arising from injury to, or death of, persons (including claims and liabilities for care or loss of services in connection with any bodily injury or death) and including injuries, sickness, disease, or death to Beartooth RC&D employees occasioned by a negligent act, omission, or failure of Beartooth RC&D;

2. Any and all claims and liabilities, including costs and expenses, for loss or destruction of or damage to any property belonging to Beartooth RC&D or the Entity caused by a negligent act, omission, or failure of Beartooth RC&D and;

3. Any fines, penalties, or other amounts assessed against the Entity by reason of Beartooth RC&D's failure to comply with all health, safety, and environmental laws and regulations applicable to the services; resulting directly or indirectly from, or occurring in the course of Beartooth RC&D's performance of the services. However, this indemnity shall not

extend to claims and liabilities for (i) injury or death to persons or (ii) loss of or damage to property to the extent that these claims and liabilities result directly from the Entity's negligence or willful misconduct.

ARTICLE 14: INSURANCE:

Beartooth RC&D shall maintain and demonstrate the following types of insurance:

1. Beartooth RC&D agrees that its employees and particularly the employees designated to work on this memorandum of understanding are covered by applicable Worker's Compensation provisions. Beartooth RC&D further agrees that if the Entity should legally incur any costs whatsoever under the Worker's Compensation laws by reason of Beartooth RC&D employees' injury or death while engaged in the contract work, Beartooth RC&D will indemnify and hold harmless the Entity for such costs which the Entity may be legally be required to pay to employees of Beartooth RC&D.

2. Comprehensive general liability insurance for bodily injury, death, or loss of or damage to property of third persons or other liability due to the negligent acts of Beartooth RC&D in the minimum amounts of \$500,000 per occurrence and \$1,000,000 aggregate for personal injury; and \$500,000 per occurrence/aggregate for property damage. Proof of coverage as required by this section shall be delivered to the Entity within fifteen (15) days of execution of this Agreement.

3. Professional liability errors and omissions insurance in a minimum amount of \$100,000.00.

ARTICLE 15: NONDISCRIMINATION:

Beartooth RC&D will not discriminate against any employee or applicant for employment relating to this project on the basis of race, color, religion, creed, political ideas, sex, age, marital status, physical or mental handicap or national origin. All hiring associated with any project shall be on the basis of merit and qualifications related to the requirements of the particular position being filled.

ARITCLE 16: INDEPENDENT CONTRATOR:

Beartooth RC&D and the Entity agree that Beartooth RC&D is an independent contractor with respect to the services provided pursuant to this Memorandum of Understanding. Nothing in this Memorandum of Understanding shall be considered to create the relationship of employer and employee between the parties hereto. Neither Beartooth RC&D nor any employee of Beartooth RC&D shall be entitled to any benefits accorded Entity's employees by virtue of the services provided under this Memorandum of Understanding. The Entity shall not be responsible for withholding or otherwise deducting federal income tax or social security or for contributing to the state Worker's Compensation program, nor shall the Entity be deemed in any way to assume the duties of an employer with respect to Beartooth RC&D, or any employee of Beartooth RC&D.

ARTICLE 17: ASSIGNMENT:

Beartooth RC&D shall not sublet or assign any of the services covered by this Memorandum of Understanding without the express written consent of the Entity.

ARTICLE 18: NON-WAIVER:

Waiver by the City of any provision of this memorandum of understanding or any time limitation provided for in this memorandum of understanding shall not constitute a waiver of any other provision.

ARTICLE 19: NOTICES:

Any Notice to be served hereunder may be served upon the parties personally or served by certified mail, return receipt. Notice served by mail shall be deemed complete upon deposit of said notice in any United States Post Office, postage prepaid, directed to the party to be served, at the following addresses:

ENTITY:	<u>City of Laurel</u>	RC&D:	Beartooth RC&D
	P.O. Box 10		P.O. Box 180
	Laurel, MT 59044		<u>Joliet, MT 59041</u>

ARTICLE 20: INTEGRATED AGREEMENT:

This Memorandum of Understanding together with attachments or addenda represents the entire and integrated Agreement between the Entity and Beartooth RC&D and supersedes all prior negotiations, representations, or agreements, written or oral. This Memorandum of Understanding may be amended only by written instrument signed by both the Entity and Beartooth RC&D.

IN WITNESS WHEREOF, the parties have hereunto set their hands and seals to this Memorandum of Understanding the day and year in this instrument first above written.

CITY OF LAUREL

BEARTOOTH RC&D/EDD

Mayor

Ryan VanBallegooyen Chairman

ATTEST: _____

Date:

File Attachments for Item:

17. Resolution No. R21-128: A Resolution Of The City Council Authorizing The City To Participate In The Low Income Home Water Assistance Program ("LIHWAP") And Authorizing The Mayor And City Clerk To Sign All Contracts And/Or Agreements To Implement The Program On The City's Behalf.

RESOLUTION NO. R21-128

A RESOLUTION OF THE CITY COUNCIL AUTHORIZING THE CITY TO PARTICIPATE IN THE LOW INCOME HOME WATER ASSISTANCE PROGRAM ("LIHWAP") AND AUTHORIZING THE MAYOR AND CITY CLERK TO SIGN ALL CONTRACTS AND/OR AGREEMENTS TO IMPLEMENT THE PROGRAM ON THE CITY'S BEHALF.

BE IT RESOLVED by the City Council of the City of Laurel, Montana,

Section 1: <u>Approval</u>. The City Council authorizes and approves the City's participation in the State of Montana's Low Income Home Water Assistance Program ("LIHWAP") and all documents are attached hereto and incorporated herein.

Section 2: <u>Execution</u>. The Mayor and the City Clerk of the City of Laurel are hereby given authority to execute the requisite contract/agreement on behalf of the City.

Introduced at a regular meeting of the City Council on December 14, 2021, by Council Member _____.

PASSED and APPROVED by the City Council of the City of Laurel this 14th day of December 2021.

APPROVED by the Mayor this 14th day of December 2021.

CITY OF LAUREL

Emelie Eaton, Mayor

ATTEST:

Bethany Langve, Clerk-Treasurer

Approved as to form:

Sam S. Painter, Civil City Attorney



Department of Public Health and Human Services

Human and Community Services Division Intergovernmental Human Services Bureau PO Box 202956 Helena, MT 59620-2956

Greg Gianforte, Governor

Adam Meier, Director

Application

DATE:	July 19, 2021
TO:	Public Water System Providers
FROM:	Sara Loewen, DPHHS Intergovernmental Human Services Bureau Chief
SUBJECT:	Low-Income Home Water Assistance Program (LIHWAP) Contractor Ap and Contract

A temporary emergency Low-Income Home Water Assistance Program¹ (LIHWAP) is being developed to provide low-income households assistance in paying their water and wastewater bills. Funds will be sent directly to Public Water System (PWS) operators to be credited to income eligible household accounts to reduce arrearages, prevent shutoffs and reduce monthly rates. This program is slated to operate from October 1, 2021 through September 30, 2023. Households will apply for assistance through a process coordinated with the Low-Income Energy Assistance (LIEAP) program.

The MT Department of Public Health and Human Services is providing the opportunity to PWS providers to participate in this program through a contract with the Department in order to receive and provide this assistance to income eligible households. The Department is beginning the process of securing contracts with PWS providers interested in participating in the LIHWAP.

The following documents are enclosed:

1. A copy of the (DPHHS-HWAP-001) Low Income Home Water Assistance Program Contractor Application and Contract for the time period October 1, 2021 through September 30, 2023.

Complete the Contractor Information sections, including the Contractor Taxpayer ID number field. Sign the bottom of page three. The contract will be signed by a Department representative and a copy will be returned for your records.

2. A Taxpayer Identification Number (TIN) Verification (W-9) form. The completed W-9 form is required to receive payments from the Department. The W-9 form will be used to verify the TIN and the address where the 1099 form will be sent.

¹ The LIHWAP program is authorized under Section 533 Title V of Division H of the Consolidated Appropriations act of 2021, Public Law No: 116-260 and as provided for under The American Rescue Plan Act (ARPA). Additional information can be found at: <u>https://www.acf.hhs.gov/ocs/programs/lihwap</u>.

- 3. A Payment Address Form to complete and return if the mailing address for the LIHWAP payment is to be made to an address <u>other</u> than the one entered on the W-9 form.
- 4. A Direct Deposit Sign-up Form to complete if your company would prefer to have payments made directly to your financial institution. A written Statement of Remittance (SOR) will be mailed as usual but LIHWAP funds will be available at least one day earlier.

In order to participate and receive funds under this program, items #1 and #2 (above) must be completed and returned, along with items #3 and #4 if applicable.

These documents should be mailed to: DPHHS LIHWAP, PO Box 202925, Helena, MT 59620

We encourage all Public Water System providers to complete the above information in order to participate in the program and allow their customers to receive this assistance.

Look for additional information (coming soon) at <u>www.lieap.mt.gov</u>. A list of frequently asked questions will be available. You can also email Program Specialist Sheri Shepherd at <u>sshepherd2@mt.gov</u>.

Thank you for considering participating in the Low Income Home Water Assistance Program aimed at reducing arrearages and rates of low-income households, particularly those with the lowest incomes, that pay a high proportion of household income for drinking water and wastewater services.

SavaLoever

Sara Loewen Intergovernmental Human Services Bureau Chief Human and Community Services Division, MT DPHHS

Public Water System Suppliers FAQ'S

The LIHWAP program is authorized under Section 533 Title V of Division H of the Consolidated Appropriations act of 2021, Public Law No: 116-260 and as provided for under The American Rescue Plan Act (ARPA). Additional information can be found at: <u>https://www.acf.hhs.gov/ocs/programs/lihwap</u>.

1. How do I know if I am a qualified public water system?

Contact DPHHS/IHSB by emailing <u>sshepherd2@mt.gov</u> to determine if you are a qualified water vendor.

2. What do I need to track on payments that come in?

When you have contracted with DPHHS, payments for income eligible customers will be sent directly to the water vendor. Payments must be applied to the customer account for past-due amounts, disconnect or reconnect fees (if applicable) and water bills and sewer bills. The water vendor must be able to show DPHHS how those payments were applied to the eligible customer's account upon request.

Suppliers will be expected to submit reports/data indicating the financial accountability for these funds to eligible customer accounts were credited with LIHWAP benefits.

3. What if a client moves or passes away?

When a customer moves or passes away any <u>unused</u> LIHWAP funds will need to be returned to: DPHHS/HCSD; P.O. Box 202956, Helena, MT 59620. Include customer's name, LIHWAP benefit issuance date, and <u>LIHWAP account number</u> with remittance.

4. Do we have to return funds at a certain time if not used?

LIHWAP funds only need to be returned when the account is closed due to a move or a client passes away or when the program closes on June 30, 2023. In these cases, any LIHWAP attributable credit remaining on the customer account will need to be returned to DPHHS.

5. How will payments be issued via check or direct deposit?

All payments will be issued directly to the water/sewer provider who has entered into a contract with DPHHS on behalf of the customer. The LIHWAP vendor application allows the vendor to choose to receive funds (via check or direct deposit (EFT)).

6. How does the program work for vendors?

The LIHWAP benefits will be sent directly to the water/sewer provider who has an approved contract with DPHHS. Documentation will be sent with the payment indicating the customer's account number, benefit amounts (Water, sewer and arrearages). The vendor needs to apply the benefit to the correct customer's account. A Public Water System (PWS) provider application can be obtained by emailing <u>sshepherd2@mt.gov</u>.

7. Are we allowed to let our clients know about the program?

Water vendors are encouraged to refer customers to the local eligibility office. Eligibility offices are located on the <u>LIHEAP</u>, <u>LIHWAP</u> and <u>Weatherization</u> <u>Assistance</u> (<u>mt.gov</u>) website.

8. Will there be some type of brochure we can give our clients?

Information is available on the <u>LIHEAP</u>, <u>LIHWAP</u> and <u>Weatherization Assistance</u> (<u>mt.gov</u>) website.

9. If we have a question as a vendor, is there a number to call for questions? Call Sheri at 406-447-4269 or email any questions to <u>sshepherd2@mt.gov</u>.

10. Can we request applications to provide our customers?

To obtain a supply of applications please email <u>sshepherd2@mt.gov</u>. Or contact your local HRDC office which can be found at <u>LIHEAP</u>, <u>LIHWAP</u> and <u>Weatherization</u> <u>Assistance (mt.gov)</u>

11. What is the application process, and what is our role in that?

Applicants will apply through the local eligibility offices. If deemed eligible, a payment will be sent to the water/sewer provider to apply to the applicant's water and/or sewer account as directed in the payment. The water/sewer providers do not process applications.

12. Is the Direct Deposit for each household or the vendor?

The Direct Deposit may include payments to the public water system supplier for more than one customer. The deposit will provide documentation indicating the account the payment is for and the amount to apply to each customer's account.

If additional information is needed regarding a payment please call Sheri at 406-447-4269.

Low Income Home Water Assistance Program

LIHWAP helps pay:

a. Water Bills

b. Wastewater/Sewer Bills

- b. Water and Wastewater (sewer) Past Due Bills
- c. Water and Wastewater (sewer) Late Fees and Reconnect Fees

Funds will be sent directly to Public Water System (PWS) operators to be credited to income eligible household accounts. The Water Program is slated to start October 1, 2021 and continue through September 30, 2023.

Do I Qualify for LIHWAP Assistance?

To qualify for LIHWAP assistance, you must meet these requirements:

- Be responsible for paying water and/or wastewater (sewer) bill.
- Have an active water and/or wastewater(sewer) account or have an obligation to pay through a rental agreement.
- Be a United States citizen or legally admitted for permanent residency.
- Meet the following income and resource guidelines

Household	Income	Resource
Members	Limits	Limits
1	\$27,282	\$12,043
2	\$35,676	\$18,071
3	\$44,071	\$19,277
4	\$52,465	\$20,483
5	\$60,859	\$21,689
6	\$69,254	\$22,895

How do I Apply?

You can apply for assistance by submitting the combined LIHWAP and Low-Income Energy Assistance Program (LIEAP) application. An application can be found at lieap.mt.gov or by contacting your local LIEAP eligibility office. The local LIEAP offices are listed on the back of this flyer. Find the county you live in and return the application to the office listed.

What Items are Needed?

Before mailing your application, make sure you:

- Answer all questions completely.
- Ensure everyone in the home is included on the application.
- Ensure everyone age 16 or older signs and dates the application.
- Include your recent water and wastewater (sewer) bill(s).
- Include income records for the previous three months for everyone sixteen (16) years of age and older.
- Include a recent bank statement for all open bank accounts.
- Include copies of Social Security cards.

Local LIEAP/LIHWAP Offices

Find your county and return the application to the office listed.

If you live in this county:	Return application to:	If you live in this county:	Return application to:
Carter Prairie Custer Prairie Daniels Richland Dawson Rosebud Fallon Sheridan Garfield Treasure McCone Valley Phillips Wibaux	Action for Eastern Montana 2030 North Merrill P.O. Box 1309 Glendive, MT 59330-1309 Ph. 377-3564 or 1-800-227-0703	Fergus Golden Valley Judith Basin Musselshell Petroleum Wheatland	District VI HRDC Centennial Plaza 300 First Avenue North, Room 203 Lewistown, MT 59457 Ph. 535-7488 or 1-800-766-3018
Blaine Hill Liberty	District IV HRDC 2229 5 th Avenue Havre, MT 59501 Ph. 265-6743 or 1-800-640-6743	Gallatin Meagher Park	District IX HRDC 32 South Tracy Avenue Bozeman, MT 59715 Ph. 587-4486 or 1-800-332-2796
Cascade Chouteau Glacier	Opportunities Inc. 905 First Ave North P.O. Box 2289 Great Falls, MT 59403-2289 Ph. 761-0310 or 1-800-326-0955	Broadwater Jefferson Lewis & Clark	Rocky Mountain Development Council LIEAP Office 648 N. Jackson P.O. Box 1717 Helena, MT 59626-1717 Ph. 447-1625 or 1-800-356-6544
Big Horn Carbon Stillwater Sweet Grass Yellowstone	District VII HRDC 3116 First Ave North P.O. Box 2016 Billings, MT 59103 Ph. 247-4778 or 1-800-433-1411	Beaverhead Deer Lodge Granite Madison Powell Silver Bow	Action Inc. – Human Resource Council 25 W Silver Street, Butte, MT 59701 P.O. Box 39, Butte, MT 59703 Ph. 533-6855 or 1-800-382-1325
Missoula Mineral Ravalli	District XI Human Resource Council 1801 South Higgins Missoula, MT 59801 Ph. 728-3710	Pondera Teton Toole	North Central Area Agency on Aging 311 S Virginia St, Suite 2 Conrad, MT 59425 Ph. 271-7553 or 1-800-551-3191
Flathead Lake Lincoln Sanders	Community Action Partnership of NW MT 214 Main Street P.O. Box 8300 Kalispell, MT 59904-1300 Ph. 758-5433 or 1-800-344-5979	For additional inform	nation visit: lieap.mt.gov

File Attachments for Item:

18. Resolution No. R21-129: A Resolution Of The City Council Authorizing The Mayor To Sign An Agreement With Community Development Solutions For Software And Related Services For The Public Works And Building Departments.

RESOLUTION NO. R21-129

A RESOLUTION OF THE CITY COUNCIL AUTHORIZING THE MAYOR TO SIGN AN AGREEMENT WITH COMMUNITY DEVELOPMENT SOLUTIONS FOR SOFTWARE AND RELATED SERVICES FOR THE PUBLIC WORKS AND BUILDING DEPARTMENTS.

BE IT RESOLVED by the City Council of the City of Laurel, Montana,

Section 1: <u>Approval</u>. The Agreement between the City of Laurel and Community Development Solutions, a copy attached hereto and incorporated herein, is hereby approved.

Section 2: <u>Execution</u>. The Mayor and the City Clerk of the City of Laurel are hereby given authority to execute the Agreement on behalf of the City.

Introduced at a regular meeting of the City Council on December 14, 2021, by Council Member _____.

PASSED and APPROVED by the City Council of the City of Laurel this 14th day of December 2021.

APPROVED by the Mayor this 14th day of December 2021.

CITY OF LAUREL

Emelie Eaton, Mayor

ATTEST:

Bethany Langve, Clerk-Treasurer

Approved as to form:

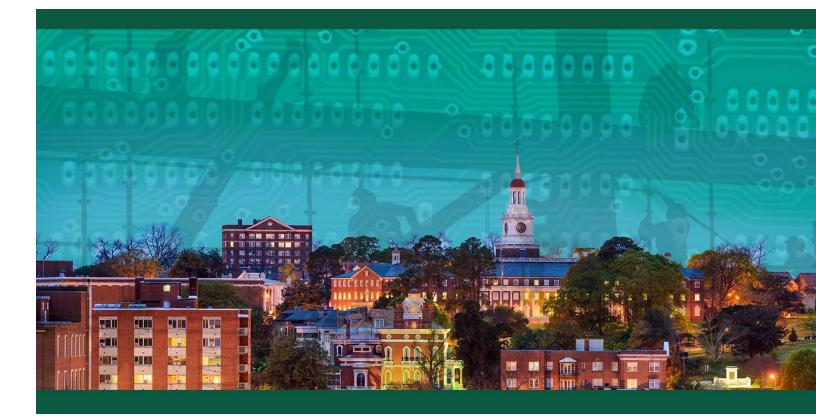
Sam S. Painter, Civil City Attorney

City of Laurel

Yellowstone County

Proposal for Municity[™] Integrated Parcel Management SaaS

September 23, 2021 Valid for 3 months



Suzanne Owens Solutions Account Executive 585-402-8667 SOwens@generalcode.com



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CUSTOMER NEEDS AND REQUIREMENTS

In an effort to take their community development and code enforcement to the next level, the City of Laurel would like to incorporate Municity 5 Software into their daily tasks and utilize it as a process management tool across departments. Details of the project are as follows:

- Summation of the key project data:
 - Which programs of work apply to this situation based on the need's assessment
 - Applications to Certificate
 - Code Enforcement
 - Periodic Inspections
 - How many departments are involved and which ones?
 - (2) Building Department and Public Works
 - How many in-office users will be on the system and how many mobile users will be required
 - (4) Desktop Users
 - (3) Mobile Users
 - How many different software programs will integrations be needed for?
 - N/A
 - \circ Is there legacy data that needs to be converted and imported into Municity 5?
 - N/A

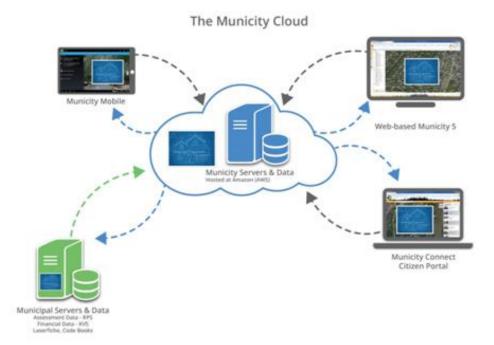


MUNICITY PRODUCT OVERVIEW

THE MUNICITY SUITE

The Municity Suite is a set of hosted software products that work together to provide your municipality with the best functionality that serves the needs of each user and usage environment. At the core of the system is a Microsoft SQL database that contains all your municipal data – parcels, owners, building permits, violations, variances, fees, etc. All of the modules of Municity access and update this database in real-time so there is no synchronizing required or lag time between activities. **Municity 5** is the web-based interface for Municity which provides users access to all Municity data anywhere with an Internet connection, as well as some enhanced functionality like advanced analytics and reporting. Municity 5 also includes advanced GIS capabilities that enable you to visualize all your parcel data, permits, complaints, inspections, etc. via a geographical (map) interface. **Municity Mobile** combines the ease of use of a tablet or smart phone with the power and functionality of Municity. Users can complete inspections, issues stop work order or violations, take photos, or just access any Municity data necessary to be as productive as possible in the field. Finally, the **Municity Connect** module allows the municipality to extend the information from the Municity database to a public website, reducing calls and foot traffic into the office. Optionally the **Municity Connect** module can be utilized to accept on-line permit application and issue reporting, allowing users, via a log-in, to track the status of their applications and permits.

General Code staff will preload the data information provided by the City into the Municity software. This includes parcel data, fee schedules, mapping integration, zones, and historical data conversion (permits, complaints, etc. – this may be quoted separately depending upon the volume of data). The included standard forms and reports will be updated to include your municipality's logos and standard text. Configured forms and reports can be created at an additional cost.





STAGE 1 – MUNICITY 5 IMPLEMENTATION

MUNICITY 5 – WEB BASED MUNICITY:

Parcel Information - Search for parcels by owner, address, parcel number and then view all parcel assessment information, including owner, owner's address, zoning, property class, acreage, etc. Municity captures full property history, including ownership changes and historical ownership information.

Contact Management – Fully integrated contact manager allows you to track all your contact information, including contractor insurance, worker's comp. and basic licensing.

Permitting - The permitting module of Municity allows users to track all activities on a permit including permit type, status, construction cost, contractors, inspections, fees, and tasks. The permit editor is extremely flexible and can be configured by the users to display the information they require and arrange it in the order they find most convenient.

Type:		Qte	itus:		Permit Nu	mber:	Editors
RENOVATION - IN	TERIOR		NDING	v	Permit Nu		
			NDING				
Application Date		Permit Date:		Expiration Date:		Assigned To:	
12/18/2017	•	Permit Date		12/17/2018		Assigned To	`
Group #:		Construction	Cost:	Square Footage:		Residential/Co	mmercial:
Group #	*	10000		Square Footage	Square Footage Resid		
Description:							
Owner / Tena	nt / Applic	cant				A	dd Contac
Fullname 🔺	Role		Phone	Email	А	pplicant	Delete
William J Mathews	OWNE	R					×
Dale Cooper	Contra	actor					×
dd Fees?							
Add Fee Bulk	Pay Fees Description	Amount		aid Date Paid	Pay Ty	pe Check #	Yes No
Fee Type* 🔺	_	Amount 25		aid Date Paid		pe Check #	Yes No
Add Fee Bulk Fee Type* A 1 State Fee Alter / Remod	Description	25	[pe Check #	
Fee Type* 🔺 1 State Fee Alter / Remod Total Due: \$2	Description 1% 820-0300-48 25,025.00	25	[12/18/2017			×××
Fee Type* 🔺 1 State Fee Alter / Remod Total Due: \$2 Add Inspectio	Description 1% 820-0300-48 5,025.00 ons?	25	[✓ 12/18/2017 ✓ 12/18/2017 			X X Yes No
Fee Type* 1 State Fee Alter / Remod Total Due: \$2 Add Inspection Add Inspection	Description 1% 820-0300-48 5,025.00 ons?	25 1181 25000		 12/18/2017 12/18/2017 Total Paid: \$25, 	025.00	Edit Inspec	X X Yes No
Fee Type* ▲ 1 State Fee Alter / Remod Total Due: \$2 Add Inspection Inspection Type	Description 1% 820-0300-48 5,025.00 ons?	25	[12/18/2017 12/18/2017 Total Paid: \$25, 		Edit Inspec	Yes No tion Types
Fee Type* 1 State Fee Alter / Remod Total Due: \$2 Add Inspection Add Inspection	Description 1% 820-0300-48 5,025.00 ons? Sc	25 1181 25000		 12/18/2017 12/18/2017 Total Paid: \$25, 	025.00	Edit Inspec	X X Yes No

Municity 5 – Permit Creation Wizard

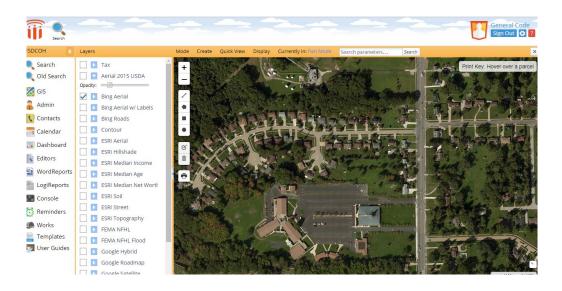


Permit Inspections – Full tracking and scheduling of inspections, including checklists, documents and pictures. Pre-defined inspection templates can be created for each permit-type to ensure all inspections are completed before a permit is closed.

Permit Fees – Track all fees related to each building permit.

Permit Tasks– Assign tasks/prerequisites that have to be completed prior to permit issuance. Create tasks based on templates and automatically assign them to the responsible parties. Get notification when tasks are completed.

GIS – The GIS capabilities in Municity 5 enable the visualization of all of your Municity data via a geographic interface. Municity GIS utilizes geospatial layer data from a variety of sources (the municipality, the County, the State and even some generally available layers from the federal government).





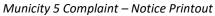
Workflow - Configure your permit/application workflow to your liking. Permit Templates allow users to define processes (reviews, inspections, fees, etc.) based on permit type.

Appointment Calendar – Appointment Calendar for scheduling of inspections. With appropriate user rights you can view multiple inspectors from one calendar and re-assign or re- schedule inspections. Completing inspections from the calendar automatically completes the inspections on the associated permit.

рсон									
Search	Calendar								-
Old Search	< March 2019 >	< > to	day refresh)	March 2019)	month wee	k day list	Unscheduled Inspections
GIS	5 M T W T F S 24 25 26 27 28 1 2	Sun	Mon	Tue	Wed	Thu	Fri	Sat	3 Year Fire
Admin	3 4 5 6 7 8 9	24	25	26	27	28	1	2	5912 Aster Dr 02/26 / 19
Contacts	10 11 12 13 14 15 16 17 18 19 20 21 22 23		(1p COMPLAIN				3 Year Fire 6566 Brecksville R 02/26 / 19
a Calendar	24 25 26 27 28 29 30 31 1 2 3 4 5 6	3	4	5		7 1 Year Fire 41 9a DRAINAGE	8	9	COMPLAINT FOLD 6427 Acres Dr 03/15 / 19
🔋 Dashboard	Today				Ľ	9a DRAINAGE			COMPLAINT FOLI
Editors	Search	10	11	12	13	14	15	16	03/15 / 19
WordReports	Calendars Add User								1 Year Fire 5251 Butternut R 03/19 / 19
LogiReports	📕 Joe Potoma 🛛 🚔 🥒	17	18	19	20	21	22	23	1 Year Fire 6429 Acres Dr
	Michael Gero 🗁 🦉	(🔍 1 Year Fire 65	ASPHALT -FIN			03/23 / 19
Console	Lebanon Demo 🗁 🦉 Don Ramm 🗁 🦉			1 Year Fire 65					
Reminders	Michael Leidlein 🖨 🦉	24	25	26	27	28	29	30	
Works		0	CABLE 5745 I			(CABLE 5700 E		
Templates									
User Guides		31				4	5	6	

Code Enforcement - Track all complaint activity including issuance of violations based on the municipal code, state building code or fire code. Create summonses, track court appearances, levy fines, and attach pictures and documents. Create documents such as notice of violation, accusatory, affidavits of service.

	File Viewer	NoticeofViolation00	3-02-21 031656 ~	Sign in 🔗)	
	word	Notecorviolationo	5-02-21 051050 -			
		🕼 Accessibility Mode 🛛 🛓 Dow	nload 🛛 📤 Save a copy to OneE	rrive. 🖶 Print …		
Parcel 561-01-003 5403 Schaaf Rd Independence, OH		haaf Ltd. Schaaf Rd idence, OH 44131	COUNTY IN			0 - 0
		ISSUE DA	TE: 5/8/2019		Print	Map Help Delete
Med	lia	NOTICE OF	COMPLAINT			Image Merge PDF Merge
ML	SEC-BLK-I	OT: 561-01-003	COMP DATE: 03	/02/2021		
Uple	Da	: 5403 Schaaf Rd	COMP NO: 5			
	the above na overgro	KE NOTICE, a complaint has been re med individual(s) did commit or permi wn front lawn 3" m constitutes a violation of:		ed above, in that		🔒 Upload
Overview	Code Sou		Ordinance			
Contacts (1)	City of Indepe Codified Ordin	ndence (206) - 1365.08(c) APPEARANCE OF ances RESIDENTIAL PREMISES AND STRUCTURES.	1365.08 APPEARANCE OF RESIDENT STRUCTURES. The extenior of the pre- dwelling structures and the condition of a	ises, the exterior of		
ltems (0 / 2)		STRUCTURES.	shall be maintained so that the appearance all buildings thereon shall reflect a level of	e of the premises and f m aintenance in		
Media			keeping with the residential standards of neighborhood so that in order that the app premises and structures shall not constitu	earance of the e a blighting factor for		
Notifications			adjoining property owners nor an elem en progressive deterioration and downgradin neighborhood with the accom parying din	g of the immediate		
Subscriptions			values including the following (c) Lan shall be maintained so that lawns, hedges	iscaping. Premises and bushes shall not		
Financial			become overgrown and unsightly where e and where the same constitute a blighting adjoining property and im pairing the goo	factor depreciating		
Comments (0)			of the immediate neighborhood.			
	Page 1 of 2		75% 0	ive Feedback to Microsoft		
Quick Map	File Information		Notes			
Quick Calendar(beta)	Name:	NoticeofViolation003-0	NoticeofViolation003	-02-21 031656.docx		
	Upload Date:	03/02/21 03:03 PM	uploaded by			
	Uploaded By:	Uploaded By				
	Last Modified:	03/02/21 03:03 PM				





Media – Attach any electronic files to your parcels, permits, inspections or complaints. Upload pictures, documents, PDF files, and videos and then rearrange into subdirectories. Print or email the files. View all pictures in a slideshow, add notes, or download to your computer.

Dashboard / Analytics - View all the latest activities of your department, such as applications submitted, permits issued, complaints issued, inspections completed, tasks assigned, etc. Configure the dashboard to your preferences by choosing from a variety of graphs and data views.

inicity 5	ashboard						- 0
Search	City Squared Applications	FSDCOH - Pool Permits	My Tasks	Projects w/ Recent Activity	Setup Das	shboard	
Old Search	Search by any column		Expand Columns	s Export to CSV E	xport to CSV ·	- No File Headers	Refresh
GIS	Filters						
Admin	Name	Туре	Status	Project Addres	5	Entity	
	Add Driveway	Area Variance	PENDING	6478 Ever	green Dr	Project	
Contacts	Baumgartner Lot Lin	Lot Line Adjustment	PENDING	564 10 03	1	Project	
Calendar	Cara Test	Lot Line Adjustment	PENDING	6200 Patr	iots Way	Project	
Dashboard	John Glen Subdivision	Subdivision - Minor	PENDING	6563 Bee	chwood Dr	Project	
Editors	Mike's Lot Line Adjust	Lot Line Adjustment	DENIED	6570 Jose	phine Dr	Project	
	My NEw House	New Construction	PENDING	8123 Hills	ide Rd	Project	
WordReports	My Subdivision	Subdivision - Major	PENDING	5777 Bro	okside Rd	Project	
LogiReports	New Home	New Construction	PENDING	6200 Patr	iots Way	Project	
Console	New House	Testing	PENDING	6200 Patr	iots Way	Project	
Reminders	Project 001	Lot Line Adjustment	PENDING	6508 And	erson Ave	Project	
	Rizzo's Barber Shop	Use Variance	PENDING	6570 Jose	phine Dr	Project	
1 Works	Smith Road Project	Lot Line Adjustment	PENDING	Brecksvill	e Rd	Project	
Templates	test	Area Variance	PENDING	6456 Pop	lar Dr	Project	
User Guides							
Dashboard(Beta)							
Recently Viewed							

Municity 5 - Dashboard

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Print Outs – Municity 5 is delivered with several standard printouts. These documents include:

- Parcel Information / History / Title Search.
- Permits.
- Approval / Denial Letters.
- Certificates (CO, CC, Temporary CO).
- Inspection Results (Passed / Failed Letter).

Reports – Municity 5 comes standard with the following reports:

- Applications Submitted
- Permits Issued
- Permits Issued w/ Cost of Construction
- Expired Permits
- Certificates (COs/CCs) Issued
- Temporary COs Issued
- Complaints / Violations Issued
- Open Complaints / Violations

• Resolved Complaints / Violations

Summons / Appearance Ticket

Daily Inspection Schedule.

Complaint Notice.

Accusatory / Affidavit.

- Inspections Completed
- Overdue Inspections
- Fees Collected
- Unpaid Fees
- Ad hoc reporting

Additional custom reports available for an additional fee.



MUNICITY MOBILE:

The Municity Mobile application allows users to interact directly with the Municity database via most Android, iOS, and Windows-enabled devices. There is no need to synchronize once you get back to the office – you are working with live data. Google Chrome is the preferred browser.

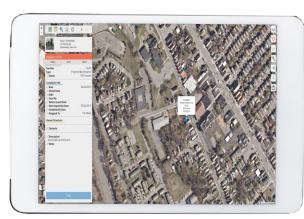


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Functions



- Search for items and parcels in the database using the advanced search option.
- Search items can be projected on the map and color-coded based on status.

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	Districts	2	at is	10
	(20.4-30) (3.760k address, Address	2	14	NAN .
2	G.		(-	
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C	-		·	2

Create Complaints, Appointments,

Schedule and complete inspections.

View your inspections schedule in a

Pull up information on any parcel in

Map Assets and Work Orders

Violations, and more.

list or calendar view.

your municipality.



MUNICITY 5 PROGRAMS OF WORK

Municity provides a variety of functionality to streamline and automate important aspects of the Building, Planning and Zoning functions within a municipal government. The Programs of Work can apply to one department, or it can be spread across multiple departments depending on how the government operation is structured. Following are each of the current Programs of Work within Municity 5 along with descriptions and the processes supported in each of the POW's.

Programs of	Description	Processes Within
Work	Description	Program Of Work
Application to Certificate	To identify, approve, track, and monitor building changes/enhancements to parcels/structures in the Municipality. Receiving applications and processing them through to approval, generating permits, completing inspections, and issuing certificates	 Processing Permit Application Application Review Tasks Tracking Application Fees Inspection and Re- inspection for Permitted Work and Closing of a Permit Certificate Issuance
		 Mobile application (Inspections) [(additional)] Tracking of Periodic Inspections on
		 Parcels/Occupants Detailed Inspection Checklists with relation to Ordinances
Periodic Inspections	To identify areas of public assembly and certify compliance with all Municipal & state codes To track Inspections that have to be done on a	 Printouts detailing checklist items and ordinance pass/failure
	scheduled basis for public safety, fire safety or health	 Dashboards to track inspections
		 Bulk Reminder Letters for upcoming inspections
		 Tracking of inspection related fees



		Identifying and Verifying Code Violation
Code	To identify violations, issue tickets and prescribe	 Issuing Notice of Violation/Order to Remevy
Enforcement	reparations (fees & timeframe for compliance)	Tracking Inspections for violations
		Ticketing and Court Process for Outstanding Violation

Included Base Documents/Print Outs per Program of Work

Applications to Certificate

- 1. Receipt
- 2. Invoice
- 3. Permit card
- 4. Application Denial Letter
- 5. Inspection Report
- 6. (3) Certs

Periodic Inspections

- 1. Inspection Results
- 2. Occupancy Posting
- 3. Reminder Letter

Code Enforcement

- 1. NOV
- 2. Court Summons
- 3. Stop Work Order

PROGRAMS OF WORK NOT INCLUDED IN THE PROJECT*

*POW not included can be added at a later date via Municity Change Order form.

	To identify, approve, track, and monitor planning and zoning changes/enhancements to parcels in the Municipality	Processing ApplicationApplication Approval Tasks
Planning and Zoning	Receiving applications for planning and Zoning	and Meetings
Applications	related items such as variances or subdivision and	Tracking Application Fees
	processing them through to approval. As well as tracking related meetings, tasks, escrow and bond accounts	 Tracking Project Escrow and Bond Accounts



Assets and Inspections	Tracking assets such as signs, fire hydrants, park benches, and inspections related to the assets	 Creating Assets and setting up recurring Inspections for Assets
		 Tracking Data fields for Assets
		Detailed Inspection Checklists
		 Printouts detailing checklist items pass/failure
		Dashboards to track Assets
		Bulk Reminder Letters for upcoming inspections
		Tracking of inspection related fees
		 Mobile application (additional)
Work Orders and Maintenance	Functionality to create, assign and track Work Orders and/or Maintenance items on various parent entities	 Creating, assigning, and tracking one off Work Order Items
		 Tracking stockpiles of time and material used for Work Order Completion
		 Setting up Recurring Maintenance items for third parties
		Dashboards to track Work Orders and Maintenance
		 Bulk Reminder Letters for upcoming maintenance items
		• Tracking of related fees
		 Mobile application (additional)



		-
Vacancy and Landlord/Rental Registration	To identify, track, & monitor vacant properties in the Municipality. To identify, register, and monitor Rental Properties in the Municipality To identify rental units in the Municipality and certify compliance with all Municipal and state codes	 Identification, Verification and Notification of Vacant or Abandoned Properties Activity to Resolve Vacancy Identified on a Property Application, Verification and Registration of Property and Landlord Detailed inspection Checklists items related to Ordinance codes that allow inspector to indicate exact area of rental property that failed a checklist item Separate entities to track easier – allows creation of occupants, tenants, etc. Track fees related to vacancies and rentals
Licensing Management	Track and manage professional contractor licensing and/or Workman's Compensation Insurance including renewals, validation, and applications. This also includes Clerk managed licensing options, such as Dog/Cat, Liquor, Game of Chance, etc.	 Receiving license applications Issuing licenses Processing license renewals Approval reviews Bulk letter generation of license expirations Fee tracking related to licensing



Connect	Public Facing Portal - Citizens can apply for permits, request inspections, grab mailing list for abutter notices and more Recommendations of appropriate programs of work, integrations and any other general recommendations should be noted at this point.	 Online permit applications
		Inspection requests
		 Review personal inspection status
		 Review personal inspection history
		Receive complaints
		 Receive requests for new licenses (not renewals)
		 Vacancy and landlord registrations

Included Base Documents/Print Outs per Program of Work

Planning and Zoning Applications

- 1. App Approval Letter
- 2. App Denial Letter
- 3. Board Meeting Letter
- 4. Escrow Transactions
- 5. Additional Escrow Fund needed

Assets and Inspections

- 1. Inspection Results Document
- 2. Reminder Letters

Workorder Management

- 1. Receipt
- 2. Invoice

Vacancy and Landlord/Rental Registrations

- 1. Receipt
- 2. Invoice
- 3. Inspection Results Document
- 4. Renewal Reminder

License Application/Renewal Management

- 1. License
- 2. Renewal Reminder
- 3. Receipt
- 4. Invoice



ANNUAL SERVICE AND SUPPORT

The annual service and support agreement provides the City of Laurel's with service and support on the Municity System. This includes advice for procedural questions, configuration updates, regular software updates and software fixes for problems encountered.

As part of this purchase, the City of Laurel agrees to allow remote access to its desktop systems with a minimum of broadband Internet connection. High-speed Internet connectivity is preferred. Support will be provided utilizing software such as GoToMeeting or GoToAssist.

Security and Compliance

Municity inherits best practices of security policies, architecture and operations processes of its underlying platform, which is continuously audited, meets requirements for numerous compliance programs, and benefits from accredited certifications. Periodic Trustwave vulnerability scans ensure PCI compliance of financial platforms. All sites are certificate secured, and web traffic is protected by SSL encryption.

Prevention and Detection

Automated assessments improve the security and compliance of Municity applications. Servers are hardened based on recommendations from industry standard CIS security benchmarks, known vulnerabilities and exposures, runtime behavior analysis, and security best practices. Network traffic is actively monitored for security risks, immediate notifications are provided in case of suspected malicious or unauthorized behavior.

Storage and Recovery

Customer data is secured in a private network, and databases backed up and stored remotely in multiple regions. Data access is secured by IAM best practices.

The Importance of the Customer's Involvement in successful implementation

It is imperative that there be buy in from all parties involved within the project in order for it to be successful. Please review the following considerations:

- Commitment from Management for Change and managing resistance
- Senior Project Manager assignment from Customer single point of contact
- Supervisors' role in learning and becoming inside expert to support users
- Clarity relating to desired integrations and their functionality
- Access to all relevant data for incorporation early in the process
- Commitment to schedules and timelines



MUNICITY IMPLEMENTATION & TRAINING PROCESS

The process of implementing a new software solution within the framework of a busy, often-underresourced local government operation is often overlooked when jurisdictions consider purchasing a software solution. Successful deployments while being completed in a few months' time often take 18 to 24 months before the new application is seen as comfortable and adopted as "the way we do it." General Code/ICC Community Development Solutions' implementation methodology follows a very specific phased approach to implementation and training that has proven to be very successful. Its success is based on a sound structure that supports the process by having clarity on what will make the implementation successful:



Configure-able Software

Municity 5 has been built over time based on needs and requirements that have been asked for by our customers. Essentially, it has been built based on customer direction. Part of that evolutionary development has required that it be very flexible in its design to allow that while all building and code enforcement departments issue permits, conduct inspections, manage complaints and so much more, every department we work with operates under different rules and procedures. So, the software and its construction of work processes, form types, information fields, etc. have to allow a great deal of flexibility. This should not be confused with the concept of customization. The ability to configure the software in a flexible way should not need to include new programming/development of the software to achieve the implementation. There is a separate process for software customizations that may come later but aren't done routinely as part of an implementation.

Foundation for a successful implementation -Vendor experience and discipline

Our discipline for implementation follows a very well-organized phased approach led by skilled project managers, technicians, and trainers. The chart below illustrates the process and the discipline followed to move through the implementation as thoroughly and efficiently as possible. It is based on gaining knowledge as rapidly as possible about the way your operation works, the details around your processes and constituent interface and your data sources and structures required to build out the software solution for your organization.



SAMPLE IMPLEMENTATION TIMELINE



Additional annual service and support program details are described in Appendix B.

Customer management commitment to change and time/resource commitment

Leadership commitment and involvement in the implementation of a new software implementation is critical to successful implementation. Vendor's can only do so much to address resistance to change which is a natural part of the implementation process. Leadership reinforcement throughout the process is required to ensure that the decisions made to move to a new platform, while creating short-term pain will lead to longer-term productivity. Leadership also must commit to the amount of time that will be involved in migrating to the new platform –part these commitments include being responsible for the County (or other source) GIS shape files to be imported into the Municity 5 database. Software users must be reassured that while there will be discomfort and some disruption for them, it is a necessary part of the change process and will eventually become easier once the learning curves are surpassed.

Post-implementation support

A strong helpdesk setup for customer support should be a must for any software vendor. After training and go-live our customers are migrated to our helpdesk for their ongoing support. Our staff tracks all incoming calls or contacts in our CRM system and the cases are tracked through resolution of the issues. The period after go live is that time when new users and managers will be working to reinforce the new way of doing things which often-times means having access to experts who can answer questions or help make needed adjustments to the system or its output.

Project Planning

Upon conclusion of the contract negotiation the process opens with our discovery process. This involves the initial phase 1 plan and schedule. While the project plan at this early phase is created as a general outline as

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Formerly General Code CMS LLC

each phase is completed the next phase has a specific plan created based on what took place in the most recently completed phase. The project teams from both sides of the team iron out the specific plans and agreed to time frames. In each of these phases there can be tasks and/or time/resource commitments that must be agreed to by both sides. Once those items are agreed-upon then the planned phase commences. ICC Community Development Solutions builds in discount incentives for completion and/or time commitments met by the customer in most of the phases of the process.

General Code/ICC Project Manager determines if customer requirements for deliverables and deadlines are met at the completion of each phase for discounts to apply. See the Authorization and Agreement section for your specific available discounts.



INVESTMENT DETAIL & OPTIONS

Prices noted for setup, configuration, training, and other services are valid for 3 months from the date of this proposal.

	Annual SaaS	Subscription			
Municity 5 / Web-hosted Subscription	Users		Year 1	Year 2	Year 3
Annual Municity5 Site Subscription	unlimited		\$5,000	\$5,150	\$5,305
Annual Municity5 Mobile Subscription	3		\$600	\$600	\$600
Total Annual SaaS			\$5 <i>,</i> 600	\$5,750	\$5 <i>,</i> 905
	Implementatio	on and Training			
<u>Stage 1 – Municity 5</u> Municity 5 POW Implementation (set-up, configuration, templating, etc.)	Departments Building, Public Works	POW - Application to Certificate - Code Enforcement - P&Z Applications - Periodic Inspections	Year 1 \$24,000	Year 2	Year 3 0 -
Municity 5 Training (Remote – 3.5 days, On-Site – 2 days)			\$8,100	-	-
Data Migrations: none scoped			-	-	-
Integrations – none scoped			-	-	-
Municipal Code Import – n/a			-	-	-
	Total Ye	arly Cost			
			\$37,700	\$5,750	\$5,905

• After the first year General Code may raise the annual support contract by 3% or by the previous year's annual Cost of Living Adjustment (COLA) as calculated by the US Social Security Administration, whichever is greater. General Code will provide the Municipality with notice of any proposed increase no later than ninety (90) days prior to the anniversary date of the Contract. The absence of such notice shall be

construed as General Code's intent to maintain the annual support contract at the prior years' amount.



The base Municity subscription license charges support the following:

- Annual Software subscription this is the actual cost of the software license itself and is an annual recurring expense.
- Hosting This covers the cost of providing the software in the Cloud and is an annual recurring expense.
- System access The Municity subscription pricing includes unlimited user access. There may be normal added expenses for adding users or departments to the system for set up and training but there is no additional charge for adding users (Does not include Mobile access which is user license based).
- General Code/Helpdesk General Code provides Helpdesk support to users and admin managers on a daily basis. This covers the extensive ongoing support that the customer receives while on subscription.
- 1. Adjustments to Performance Schedule; Delays.

Adjustments to Schedule. Upon the mutual consent of the Municipality and General Code, the "Performance Schedule" may be changed or extended as provided under "Delays" below.

Delays. Client must notify General Code, in writing, immediately upon learning or otherwise becoming aware, of any difficulties that may delay the delivery of services or deliverables within each Phase of the Implementation timeline. Such notification must identify the reason for the delay, as well as the anticipated period of delay. Any delay on the part of the customer that extends 10 working days beyond the target date for completion of any phase will result in a project restart and additional charges will be identified as part of a change order provided to the customer. This clause shall not apply in case of force majeure. Additionally, an incentive is applied should the Municipality meet the agreed upon deadlines as outlined in the Performance schedule.



AUTHORIZATION & AGREEMENT

The **City of Laurel, Montana** hereby agrees to the procedures outlined above, to General Code's Terms and Conditions which are available at <u>http://cms.generalcode.com/terms-conditions</u>, and authorizes General Code to proceed with the project.

OPTIONAL COMPONENTS

Please check any optional component to be included with this authorization

Optional Contingency Fund for Scope Changes (20% of Services) \$6,420

We recommend the Municipality consider establishing a Contingency fund to cover any unanticipated scope changes that may occur throughout the project. This will protect the project from delays as a quick email approval could keep a scope change from added delays of waiting for an approval to proceed. This fund creates a pre-approved pool of funds for changes, which will be communicated and approved via Scope Change document, highlighting changes before additional work is implemented. If the funding is not used it will be returned to the Municipality.

If this option is **not selected**, any changes or additions to the project will be subject to the traditional Change Order process highlighted in Appendix E, where the Municipality will receive a quote for changes that will need to run through an additional approval process, delays included.

PAYMENT SCHEDULE

SUBSCRIPTION

- 100% of the First-Year subscription price shall be invoiced upon site license activation payable within 30 days of authorization
- 100% of the Subsequent years' subscription price shall be invoiced at the 1-year anniversary of license activation

SERVICES – SETUP, IMPLEMENTATION, TRAINING & TRAVEL (\$32,100)

Phase 1: \$1,605 (5%) of the total services price shall be invoiced after Phase I - Discovery completion

• Customer eligible for a 5% discount \$81 on this Phase if agreed-upon time/meeting commitments are met by customer and process workflows are agreed upon as part of the Phase 1 plan

Phase 2: \$6,420 (20%) of the total services price shall be invoiced after Phase 2 - Initial Configuration.

• Customer eligible for a 5% discount \$321 on this Phase if agreed-upon time/meeting commitments are met by customer and process workflows are agreed upon as part of the Phase 2 plan

Phase 3: \$8,025 (25%) of the total services price shall be invoiced after Phase 3 – Process and Data Review

• Customer eligible for a 5% discount \$401 on this Phase if agreed-upon time/meeting commitments are met by customer and process workflows are agreed upon as part of the Phase 3 plan

Phase 4: \$6,420 (20%) of the total services price shall be invoiced after Phase 4 – Process and Data Review

• Customer eligible for a 5% discount \$321 on this Phase if agreed-upon time/meeting commitments are met by customer and process workflows are agreed upon as part of the Phase 4 plan



Phase 5: \$6,420 (20%) of the total services price shall be invoiced after Phase 5 – Training and Go-live

• Customer eligible for a 5% discount \$321 on this Phase if agreed-upon time/meeting commitments are met by customer and process workflows are agreed upon as part of the Phase 5 plan

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Phase 6: \$3,210 (10%) of the total services price shall be invoiced after Phase 6, 20 Days after Go-live.



General Code/ICC Project Manager determines if customer requirements for deliverables and deadlines are met at the completion of each phase for discounts to apply.

Estimated Municity Base Solution (First Year Costs):		\$ 37,700
Optional Component(s), if offered and selected:	+	\$ 6,420*
Estimated Total Investment:		\$

*Contingency fund is for pre-approval of funds. These funds will not be invoiced unless they are needed and agreed upon after change order review

CITY OF LAUREL, YELLOWSTONE COUNTY, MONTANA

Ву:	In the Presence of:
Title:	Title:
Date:	
GENERAL CODE, CMS, LLC	
Ву:	In the Presence of:
Title:	Title:
Date:	Date:

1. Sign the Proposal

2. Fax <u>or</u> email the Authorization & Agreement Section only to: <u>ICCCDS@generalcode.com</u> • fax (585) 328-8189

3. Mail the signed Proposal to General Code at: 781 Elmgrove Road • Rochester, NY 14624

Upon request General Code can sign and mail a copy of this agreement back to the Municipality for its records.



APPENDIX A - MUNICITY™ RECOMMENDED MINIMUM SPECIFICATIONS

Workstations:

Processor	Minimum Intel i5 or equivalent processor and is less than 5 years old	
Operating System	Windows 10 (32 or 64 bit) – 64 bit preferred	
Optimal Browser	Google Chrome latest version	
Hard Drives	10 GB of free disk space for software and temporary files (SSD Preferred)	
	Should also be less than 5 years old	
RAM	Minimum 8 GB	
Monitor	Minimum 23" monitor recommended for optimal viewing	
Internet Access	Program is web-based. Support is handled online. Stable Internet access and	
	ability to access via GoToAssist required on all workstations	

Mobile Device (if applicable):

General	Android, iOS, Windows enabled device
	Mobile can be used in offline mode
	Camera recommended for taking photos in the field
	Minimum 8-inch screen

Network Recommendations:

General	There is a confirmed interference with some antiviruses that check every network call before allowing it to be sent through the browser
	Broadband Internet Connection with a minimum bandwidth of 80kbps for each user
	Whitelist all of the Municity domains in your firewalls/router/antivirus: *.Municity5.com/* *.MunicityMedia.com/* *.MunicityReports.com/*

Remote Access:

The client agrees to allow remote access to its desktop systems with a minimum of broadband Internet connection. High-speed Internet connectivity is preferred. Support will be provided utilizing software such as GoToMeeting, GoToAssist or WebEx.



APPENDIX B - GENERAL MUNICITY SERVICE LEVEL AGREEMENT

Municity Support is renewable on an annual basis and was created to deliver critical program updates and provide ongoing technical support for your Municity System. With Municity Support you will always be confident that you are receiving the very best performance and quality possible.) Technical support also covers basic updates to Entity Types, templates, fee calculations, reports, printouts as well as creation of new user accounts.

Contacting General Codes Support Team

- Call our toll-free number (855-436-5500)
- email at <u>municitysupport@generalcode.com</u>

Service Level Agreement

- Technical support requests not immediately addressed will be acknowledged within 8 business hours with the majority of response times within 2 hours
- General Codes Help Desk Technician may need to remotely access your system to diagnose an issue.
 - In these situations, General Code will use RescueAssist, WebEx, or your remote service tool, to create a remote connection with you so they can observe and diagnose an issue
 - Technical Support is provided between the hours of 8:00 AM 5:00 PM EST, Monday through Friday
- Technical Support is provided between the hours of 8:00 AM 5:00 PM EST, Monday through Friday
 In situations that require additional research or work by the technician we will let you know what
- In situations that require additional research or work by the technician, we will let you know what still needs to be done, along with a timeframe for getting back to you
- Every Issue reported to the General Code Help Desk will have a Case Number Assigned for your reference

Included with Municity Support

- Simple Updates/Additions to Entity types and Templates
 - Entity types are items such as Permit Types, Fee Types License types etc.
 - Templates are configured mappings of items such as fees, inspections and task to parent items such as Permits and Licenses
- Simple Updates/Additions to Printouts
- Creation of Simple New Reports
- Creation of New User Accounts
- Creation of New Groups and Fields on Entities
- Remote troubleshooting and repair to the extent of our ability of any errors generated by Municity
- Remote troubleshooting and repair to the extent of our ability any Municity technical issues
- Escalation to Municity Engineers for any software issue that we cannot immediately resolve
- Access to all major and minor updates provided by Municity per the request of the customer
- Assistance in activating/configuring minor software updates provide by Municity
- Access to TIPS and FAQs on the General Code website
- User group meetings and webinars
- Access to Municity's knowledgebase
- Answers to Basic Procedural questions
- Automatic Scheduled Bulk updates to parcel data



- Customer must be using a software that Municity has currently integrated with, please contact your sales rep for the most updated list
- Customer must own their Assessment data or have arranged access to the data with the entity that does have ownership
- Periodic Bulk Updates to Parcel
 - If not using an integrated software customer must send the data to the General Code Helpdesk when changes are needed
 - Data needs to be sent in either excel format or some other text delimited format
 - Data should be sent in the same format each time
 - Ordinance code updates at the customer's request (if integration is purchased)
 - If Ordinance Codes are not available through General Code's eCode Product they must be provided in a text delimited or excel file
 - The file must separate the Code Number, Short Description and Long description

Excluded from Municity Support

- New user or refresher training (on-site or remote)
- Training related new features/modules released as part of a software updates
- Data Conversions from Third Party Systems
- Addition of custom features or functionality to the software
- Support or troubleshooting of third-party software
- Faults or problems caused by unauthorized access to configuration information or changes to components by the user or a third party.
- Problems or faults caused by use of the product outside its normal operating conditions.
- Support of Customer Hardware/Infrastructure that is used in conjuncture with Municity
- Creation of Complex New Reports
 - General Code will be responsible for determining if a request is Major or Minor based on the number of hours required to make the requested change
 - Complex reports refer to but is not limited to Reports that require unique data formatting, process changes, pulling data from multiple child objects, and multiple data groupings
- Complex Updates/Additions to Entity Types/Templates or Processes
 - \circ $\;$ This refers to significant new or updated changes of Entity Types/Templates.
 - General Code will be responsible for determining if a request is Major or Minor based on the number of hours required to make the requested change
 - This includes any requests that require development changes in order to enact
- Complex Updates/Additions to Printouts
 - \circ $\;$ This refers to significant new or updated changes of Print Outs $\;$
 - General Code will be responsible for determining if a request is Major or Minor based on the number of hours required to make the requested change
 - This includes any requests that require development changes in order to enact
- Assistance in activating/configuring complex updates provide by Municity
 - This refers to major updates such as entirely new functionality/modules released by Municity Developers



- General Code and Municity developers will be responsible for determining if an update is complex or simple based on the number of hours required to activate and configure the update
- If you have questions regarding whether a change is complex or simple please contact our Municity Support
- Automatic Ordinance codes updates unless a separate integration is purchased

Method of Support:

General Code provides its Help Desk support remotely via the internet utilizing web browser tools such as GoToAssist. The customer agrees to provide remote internet access to their client workstation(s) as needed. Broadband internet connectivity at the customer site is preferred, but a minimum of a 56kb modem is required.

Customer's Obligation:

In order to participate in the Municity Support program, the Customer is required:

- To issue a purchase order for or complete payment on an invoice for the annual Municity Support.
- To have Internet access on all workstations where the Municity client is installed and be willing to allow our Support Technicians remote access to the Customer's Municity system via GoToAssist or other acceptable remote access tool.
- To designate an IT contact and to provide the name, phone number and e-mail address.
- To describe technical issues completely in order to provide General Code's Help Desk staff sufficient information to be able to diagnose and reproduce the problem, including any identified error codes.

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• To have our preferred browser installed



APPENDIX C – MUNICITY TRAINING EXAMPLE

SAMPLE TRAINING TIMELINE

*training timeline & course curriculum subject to change dependent on the scoped project, what is provided is a sample to provide an idea of potential training schedule & content

SESSION	Start Time	Topics	AUDIENCE	CONFERENCE ROOM	
	9am	Intro to Municity	All Municity Users		
DAY 1	10am	Licenses, Contacts and Occupants	Users who need to interact with Licenses, Contacts or Occupants		
			Break		
	1pm	Application Process	Users who need to interact with Planning and Zoning Applications		
	9am	Code Enforcement Process	Users who need to interact with the Code Enforcement Process		
DAY 2		Break			
	1pm	Application to Certificate Process	User who need to interact with Building Applications		
-	9am	Periodic Inspections and Mobile	Inspectors and users needing to schedule inspections		
Day 3	Break				
	1pm	Reporting, Dashboards and Console	Super Users interested in learning more about these items	5	
		Day 4	- Live with Municity 5		

Support for Day 3 and 4

The Technical Trainer and Project Manager will be available all day via GoToMeeting to support the Municipality. At any point municipal team members can join in the meeting to connect with support. Call in information will be provided closer to go-live.

Additional Support Time (Depending on Modules Selected & Departments Involved)

Post training/ Following Week – daily check-in calls at 8:30

COURSE DESCRIPTIONS BELOW



SAMPLE COURSE: INTRODUCTION TO MUNICITY

DESCRIPTION:

This initial class is meant to introduce Users to Municity navigation features and to briefly review the available functions within Municity.

EXPECTATIONS AND GOALS:

After this course, Users will have a basic understanding of what Municity is capable of and the functionality they can expect with their current configuration.

COURSE FORMAT:

This course may be taught to up to 15 individuals in a classroom format. Conference room with projector or large screen monitor required.

DETAILED COURSE OUTLINE:

- Review Logging into Municity and Brief Review of Left Task Bar Functions
 - o GIS
 - Contacts
 - o Calendar
 - o Dashboard
 - Word Reports
 - o Console
 - o Reminders
 - o Templates
- Using the Searching Screen
- Parcel Window overview
 - Overview Screen, Groups and Fields
 - Contacts
 - Child Items Brief review of each item
 - o Breadcrumbs
 - o Media
 - Subscriptions
- Brief Review of Advance Searches within the Console



SAMPLE MODULE COURSE: APPLICATION TO CERTIFICATE PROCESS

DESCRIPTION:

This training session will walk Users through the permitting process from receiving an application to the issuance of a certificate.

EXPECTATIONS AND GOALS:

After this course, Users will have a basic understanding of how to create and process new applications/permits and their necessary related items such as fees, inspections, review tasks and certificates. During the class, the trainer will also review how to search for legacy permits and continue to process any open permits that have been brought over from your legacy system.

COURSE FORMAT:

This course may be taught to up to 10 individuals in a classroom format. Conference room with projector or large screen monitor required.

DETAILED COURSE OUTLINE:

- Adding an Application/Permit to a Parcel
 - Using Application/Permit Wizard
 - Fee, task and inspection templates
 - Adding additional fees, task and inspection from within the wizard
- Adding/Changing Data in the Application/Permit after it is created
 - Overview screen fields
 - Child items
 - o Media
- Completing payments and issuing permits
- Scheduling Inspections
 - Completing inspections will be covered in more detail during the inspection training

- Grouping Permits (if applicable)
- Completing a Permit and issuing a certificate
- Issuing a permit to a person/company as opposed to a parcel
- Moving permit data from one parent item to another
- Voiding or Deleting an application/permit and its child items
- Using the console for advance permit searches



APPENDIX D – REFERENCES AND TEAM INFORMATION

CUSTOMER REFERENCE INFORMATION			
Customer Information			
Company/Organization Name	City of Schenectady		
Company Address	105 Jay Street, Schenectady, NY 12305		
Contact Name and Position	Lisa Adamyk, Principal Audit Clerk		
Phone Number	518-382-5199, x5357		
Email Address	LAdamyk@schenectadyny.gov		
Contact Name and Position	John Coluccio, Signal Superintendent		
Phone Number	518-382-5065		
Email Address	JColuccio@schenectadyny.gov		
Website Address (if available)	http://www.cityofschenectady.com		
Demographic Information			
Company/Organization Size	80 Users		
 Solutions/Systems Installed, Installation 	Municity 5		
Timeframe and Sequence			
Dates(s) Solution/System Installed	2019		

CUSTOMER REFERENCE INFORMATION

Customer Information		
Company/Organization Name	City of Greenfield	
Contact Name and Position	Mark Snow, Fire/Building/Zoning Inspector & Code Officer	
Company Address	14 Court Square, Greenfield, MA 01301	
Phone Number	413-772-1404	
Email Address	mark.snow@greenfield-ma.gov	
Website Address (if available)	https://greenfield-ma.gov/	
 Company/Organization Size 	33 users	
 Solutions/Systems Installed, Implementation 	Municity 5, Mobile inspectors, Municity	
Timeframe and Sequence	Connect	
 Dates(s) Solution/System Installed 	2019	



CUSTOMER REFERENCE INFORMATION				
Customer Information				
Company/Organization Name	City of Auburn			
Contact Name and Position	Jennifer Haines, Director Planning & Economic Development			
Company Address	Memorial Cty Hall, 24 South St, Auburn, NY 13021			
Phone Number	315-255-4146			
Email Address	jhaines@auburnny.gov			
Website Address (if available)	https://www.auburnny.gov/			
Company/Organization Size	35 users			
 Solutions/Systems Installed, Implementation Timeframe and Sequence 	Municity 5, Mobile, Municity Connect			
Dates(s) Solution/System Installed	2019			

C	STOMER REFERENCE INFORMATION

Customer Information			
Company/Organization Name	Borough of Emmaus		
Contact Name and Position	Jessica Wessner, Building Department		
Company Address	28 South Fourth Street, Emmaus, PA 18049		
Phone Number	610-965-9292		
Email Address	jwessner@borough.emmaus.pa.us		
Website Address (if available)	https://www.borough.emmaus.pa.us/		
Company/Organization Size	10 users		
Solutions/Systems Installed, Implementation	Municity 5		
Timeframe and Sequence			
Dates(s) Solution/System Installed	2019		



CUSTOMER REFERENCE INFORMATION						
Customer Information						
Company/Organization Name	City of Roseburg					
Company Address	900 S.E. Douglas Avenue, Roseburg, OR 97470					
Contact Name and Position	Brian West – IT Manager					
Phone Number	(541) 492-7001					
Email Address	BWest@cityofroseburg.org					
Website Address (if available)	https://www.cityofroseburg.org/					
Demographic Information						
Company/Organization Size	25 Users					
 Solutions/Systems Installed, Installation Timeframe and Sequence 	Municity 5					
 Dates(s) Solution/System Installed 	2018					



APPENDIX E – SAMPLE CHANGE ORDER

If the Municipality does not elect to utilize the Contingency fund option, any scope changes discovered through the project will be handled through a Change Order approval process – which may potentially affect the project schedule. Below is a sample Change Order.



781 Elmgrove Road, Rochester, New York 14624 (800) 836-8834 • (585) 328-1810 FAX (585) 328-8189

MUNICITY[™] CHANGE ORDER #XXXXX_02042021 ADDITIONAL PRODUCT OR SERVICES

This Change Order is subject to General Code's Content Management Solutions Terms and Conditions, which are available at <u>http://cms.generalcode.com/terms-conditions</u> and are incorporated herein by reference, and the client authorizes General Code to proceed with the project.

 nt Name: ress:	Customer Name Customer Address Customer Address	Contact Person: Account Executive: Date:	Customer name GC Name January 26 th , 2021
Municity 5	/ Additional Programs of Work or Ch	ange in Scope	
POW Implementation (set-up, configuration, templating, project management, printout/report development, etc.)			
≻ Va	cancy and Landlord/Rental Registratio	ns	\$TBD
Total One-	time Price		\$TBD
Total Annu	al Subscription Price	:	\$TBD

Timeline: This service will be provided within the implementation phases of the main Municity 5 project.

Payment Terms: 100% of development services will be invoiced upon deployment.

Price Validity: Price is valid for 60 days from 2/4/2021.

(Client please fill out) Invoice for this Change Order to be sent to:

Department:

Contact Name:



(Please See Following Page for Scope Change description and Signature) DESCRIPTIONS OF PROGRAMS OF WORK OR SCOPE CHANGE INCLUDED IN THIS CHANGE ORDER:

Programs of Work	Description	Detail
Scope Change #1		
Scope Change #2		

The prices and specifications in this Change Order are satisfactory and are hereby accepted. All work is to be performed under the same terms and conditions as specified in the original contract unless otherwise specified.

MUNICIPALITY NAME, MUNICIPALITY COUNTY, MUNICIPALITY STATE

Signature	Date	
Name	Title	



ABOUT GENERAL CODE

Serving the needs of local government for over 55 years, General Code, LLC has provided a variety of products and services to more than 3,000 clients throughout the United States, including the Municity™ Integrated Parcel Management Suite. Our staff has developed, implemented and maintained many projects for various local governments, ranging from small towns and villages to major cities and counties.

On November 16, 2017 it was announced that General Code, LLC became a wholly-owned subsidiary of the International Code Council (ICC). The decision to bring these complementary organizations together was based on the desire to deliver a broader set of digital solutions for ICC members.

"This acquisition of General Code will provide a perfect complement to our product and service portfolio," said Code Council Chief Executive Officer Dominic Sims, CBO. "We are strategically aligned with similar missions and goals, focused on safety and serving our members and customers."

TEAM STRUCTURE

General Code will provide a Project Manager as a single point of contact for the Municity project. This will ensure consistency across the projects, and direct access for question resolution, project status updates, change order requests and issue escalation. In addition, General Code will assign various specialists across the duration of the project based on expertise needed and schedule.

During Consultation and Project Planning, the General Code team will discuss process needs, system requirements, make technical recommendations and answer questions. Finally, the Project Manager will work with the Municipality Project Manager and Team to set schedules, identify users and security and set a tentative timeline for the Implementation.

Training of IT staff and End-Users will be performed by General Code's Installer/Trainer(s). These individuals will work with groups of end-users to train them on various aspects of the Municity system.

