



**MINUTES
CITY OF LAUREL
EMERGENCY SERVICES COMMITTEE
MONDAY, MARCH 28, 2022**

The Emergency Services Committee meeting was called to order at 6:00pm on Monday, March 28, 2022 by Chair Heidi Sparks

Members Present: Heidi Sparks- Chair, Irv Wilke- Vice-Chair, Richard Klose, Bruce McGee, Jim Irwin, Jamie Swecker

Others Present: Police Chief Stan Langve, Fire Captain Sean McCleary, Ambulance Director Lyndy Gurchiek

Public Input:

Harry Schlitz with HOPE Animal Assistance Crisis Response gave a short presentation on the program and the services they offer. Stated would like to partner with Laurel since he is local. Presentation is attached.

General Items

1. Approval of Emergency Services Committee minutes of February 28, 2022. Motion by Irv Wilke, Seconded by Richard Klose, motion carried 6-0

New Business

2. Update from Ambulance Director, Fire and Police Chiefs
 - a. Police Chief Report attached
 - i. No major take away or highlights outside of documents presented and attached
 - b. Fire Captain Report attached
 - i. Fire season outlook is no great, this is the 3rd season of drought
 - ii. Yellowstone County has already started having grass fire callouts
 - iii. Looks like fire season will start early this year and be long
 - c. Ambulance Director Report attached
 - i. Ambulance Department continues to face staffing challenges
 - ii. One volunteer is injured and out on light duty
 - iii. Looking for outside the box solutions including:
 1. Splitting a full-time position into 2 part-time positions to draw EMTs, Paramedics currently working full-time elsewhere
 2. Looking into a possible student program partnership with SD2 in Billings since an EMT course is offered at Career Center

Old Business- None

Other Items

Announcements

4. Next Meeting will be Monday, April 25, 2022 at 6:00pm in Council Chambers

Meeting adjourned at 6:41pm

HOPE

Animal-Assisted
Crisis Response

HOPE ANIMAL-ASSISTED CRISIS RESPONSE

1292 High Street, #182 • Eugene • OR • 97401

Email: info@hopeaacr.org • www.hopeaacr.org

877-HOPE-K9S (877-467-3597)

The purpose of this letter is to introduce you to HOPE Animal-Assisted Crisis Response (HOPE AACR), and hopefully, to develop a working relationship with your agency. HOPE AACR's mission is to provide comfort and encouragement to individuals affected by crises or disasters, by means of human/canine-assisted support. We are prepared to work independently or alongside mental health professionals and emergency response agencies.

Our all-volunteer organization was developed following a shooting that occurred at an Oregon High School in 1998. Our workshops and continuing education training were developed to better prepare teams to assist emergency personnel. Following 9-11, the American Red Cross invited crisis response teams to Ground Zero. HOPE AACR teams responded and provided comfort services to the first responders, relief workers, and friends and families of those lost. HOPE AACR was then incorporated and became a registered 501(c)(3) nonprofit organization.

Since our inception, we have responded to vehicular accidents, mud slides, school shootings, train and plane crashes, wild fire base camps and shelters, hurricane support centers, wounded soldier encampments and memorial services following the loss of emergency responders. In Colorado, we have assisted with the Planned Parenthood Shooting in Colorado Springs, the national EMS Memorial, school student and teacher deaths, the Boulder King Soopers shooting, and the recent disastrous Marshall Fire in Louisville, CO. We also have very busy teams doing the same great work in Montana.

HOPE AACR is a national organization, with 300 Crisis Response Teams ready to take action following a request from agencies such as Red Cross, FEMA, NOVA, schools, Fire and Police departments or clergy. Our services are free of charge and our teams are covered by \$1 million in liability insurance. HOPE AACR Teams also meet the AACR National Standards.

We strongly believe in the scientifically proven healing benefits of the human-animal bond and the special emotional comfort and support that our dogs bring to individuals affected by crisis, disaster response personnel and other affected members of our community. Our dogs have been described as having "Seeing Hearts". HOPE AACR's paramount concern is how those in need can best be served.

I look forward to discussing with you how HOPE AACR working with your agency, can benefit our community.

Harry Schlitz
Billings Area Coordinator
HOPE Animal Assisted Crisis Response
(406) ~~694-5727~~ 633-3336-C
mtmushers@aol.com

Board of Directors

Keena Jones, Constance Howell, Shay Jacobsen, Pam Madden Jeanne Hooke,
Glenn Schafer, Ngaire Abernethy, Heather Jenkins-Brazell, Connie Clark Redmond, Kathy Olin
Rocky Mountain Regional Manager, Sandy Miller

HOPE Animal-Assisted Crisis Response is a 501(c)(3) tax exempt organization • Tax ID #93-1330180

Subject: **HOPE AACR Certification Letter**
Date: 3/6/2022 12:31:30 PM Mountain Standard Time
From: hopeaacr@mg2.lglcrm.net
To: mtmushers@aol.com

HOPE Animal-Assisted Crisis Response

1292 High Street, #182 • Eugene • OR • 97401

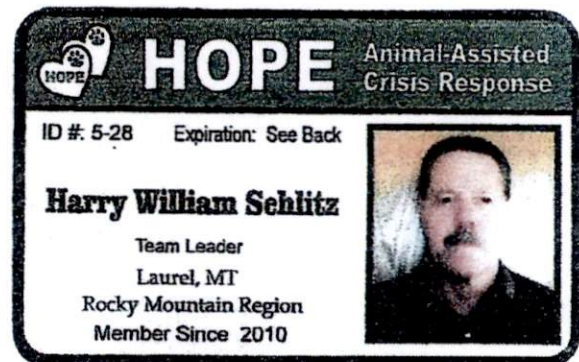
Email: info@hopeaacr.org • www.hopeaacr.org

877-HOPE-K9S (877-467-3597)

February 1, 2022

Re: Letter of Certification
Harry Schlitz
HOPE AACR ID: #5028
Member Since: 2010
Expiration Date: January 31, 2023

To Whom It May Concern:



Harry Schlitz is a Certified Crisis Response Team Leader for HOPE Animal-Assisted Crisis Response (HOPE AACR), having completed specialized training for providing comfort and encouragement to people affected by crises and disasters. In addition, Team Leaders have been trained to assist HOPE AACR certified canine crisis response teams.

The nature of animal-assisted crisis response work requires this individual be on-call at all times. While on official business, this member will display HOPE AACR identification. Our members are insured by a one million dollar general liability insurance policy while on HOPE AACR business. Questions regarding work with HOPE AACR may be directed to me by calling 877-467-3597 or email president@hopeaacr.org.

Sincerely,

Keena Jones
President
HOPE Animal-Assisted Crisis Response

Contact information:
Harry Schlitz
Team Leader
HOPE K-9 Crisis Teams
www.hopeaacr.org
(406) 633 2858 H
(406) 633 3336 C
Toll-Free 877 467 3597



Request HOPE Teams ☎ 1-877-HOPE-K9s ☎

HOPE

Animal Assisted
Crisis Response

MISSION: To provide comfort and encouragement through animal-assisted support to individuals affected by crises and disasters.

Evolution of Crisis Response Dogs

HOPE AACR was born from the vision of founder Cindy Ehlers after responding to a tragic school shooting with her therapy dogs and the National Organization for Victim Assistance (NOVA). Her experience led her to develop and implement the structure and training required for dog and handler to be effective crisis response teams.

Since 2001, HOPE AACR teams have responded to the aftermath of crises and disasters, including 9/11, Hurricanes Katrina and Florence, and the Virginia Tech shootings. Regionally, HOPE teams have responded after floods, school shootings, student and faculty deaths and natural disasters.



What Sets HOPE AACR Apart?

- HOPE Animal-Assisted Crisis Response (AACR)...is an all-volunteer, national, non-profit 501(c)(3) organization that responds free of charge.
- HOPE only responds when invited and supports *all* people affected by crisis, including first responders, survivors and families.
- HOPE has and continues to train a nationwide network of certified crisis response teams and team leaders to respond to all kinds of crises and disasters.
- HOPE teams are insured and undergo extensive screening of both handler and dog including a monthly criminal background check.
- HOPE teams are experienced therapy teams that have undergone extensive canine behavior evaluation and additional crisis training to ensure they are familiar with crises and disaster environments.
- HOPE teams receive training in psychological first aid, human and pet first aid and CPR, canine behavior and welfare, stress management and other related topics in order to be self-sufficient during emergency deployments.
- HOPE teams maintain their skills through continuing education and participation in crisis response drills.
- HOPE follows the Incident Command Structure (ICS) so that, on arrival, agencies have one point of contact.
- HOPE adheres to the AACR National Standards that ensure services are safely and consistently delivered with professionalism.
- HOPE teams have worked with local and national response agencies, such as VOADs, FEMA, NOVA, Salvation Army, American Red Cross, as well as fire departments, law enforcement agencies and schools.

Sandy Miller
Rocky Mountain Regional Manager

RMRrd@hopeaacr.org

  Connect with us. www.hopeaacr.org

HOPE

Animal-Assisted
Crisis Response

HOPE Animal-Assisted Crisis Response

877-HOPE-K9s www.hopeaacr.org

"Comfort in times of crisis"

coloradohopedogs@hotmail.com

The Mission of HOPE Animal-Assisted Crisis Response is:

"To provide comfort and encouragement through animal-assisted
Support to individuals affected by crises and disasters."



About HOPE AACR

- ◇ Hope AACR is an all volunteer, national, non-profit 501 (C)(3) organization dedicated to helping people.
- ◇ Our crisis response teams provide comfort and encouragement to people whose lives have been adversely affected by traumatic events.
- ◇ Our certified crisis response teams consist of a handler and dog who are trained to respond to intense emotional and environmental situations.
- ◇ Animal-Assisted Crisis Response is based on scientifically proven healing benefits of the human-animal bond.
- ◇ HOPE AACR teams are available to assist in the recovery from crisis disasters, assist mental health personnel on location. Teams are trained and prepared to work in unpredictable situations and are self-contained. Crisis Teams are available on short notice.

Our Goals

- ◇ To train a nationwide network of certified crisis response teams to respond to all kinds of crises and disasters.
- ◇ To assist other organizations who meet the emotional needs of people affected by traumatic events.
- ◇ To Provide the highest quality training for our response teams.

A Brief History

HOPE Animal-Assisted Crisis Response was formed in 1998 after responding to a high school shooting in Oregon. Since then we have worked with FEMA, the American Red Cross, Cal Fire, to name a few. We have responded to fires, hurricanes, transportation accidents, school shootings, and the loss of emergency responders. HOPE teams were deployed by the Red Cross to New York City following the attacks on September 11, 2001.



HOPE AACR Certification Program

The HOPE Animal-Assisted Crisis Response certification program trains and certifies experienced AAA/T teams and individuals without dogs, for crisis response work.

- ◇ Applicants are screened to help determine if they have the aptitude for crisis response work.
- ◇ Applicants that qualify are invited to attend a three day certification training workshop, where they will be trained in psychological first aid, crisis response protocols, canine behavior training, canine welfare issues, stress management. Crisis role-play field training is also a part of the workshop.
- ◇ Successful completion of the certification workshop is required to become a member.
- ◇ We require skills be maintained through continuing education training, and response drills.

Sandy Miller, Regional Manager-Rocky Mountain Region Call 719-651-9912 to request crisis response teams



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

03/11/2022

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Bliss Sequoia Insurance P.O. Box 826 Salem OR 97308		CONTACT NAME: Janet O'Meara PHONE (A/C, No, Ext): (503) 364-5401 E-MAIL ADDRESS: jano@huggins.com FAX (A/C, No):	
INSURED Hope Animal Assisted Crisis Response 1292 High St # 182 Eugene OR 97401		INSURER(S) AFFORDING COVERAGE INSURER A: Cincinnati Insurance INSURER B: INSURER C: INSURER D: INSURER E: INSURER F:	
		NAIC # 10677	

COVERAGES**CERTIFICATE NUMBER:** (22-23)**REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR			ETD 0314153	03/15/2022	03/15/2023	EACH OCCURRENCE \$ 1,000,000
			DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 1,000,000				
			MED EXP (Any one person) \$ 10,000				
			PERSONAL & ADV INJURY \$ 1,000,000				
	GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:						GENERAL AGGREGATE \$ 2,000,000
	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY						PRODUCTS - COMP/OP AGG \$ 2,000,000
	UMBRELLA LIAB <input type="checkbox"/> OCCUR EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED RETENTION \$						Professional Liability \$
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) <input type="checkbox"/> Y/N If yes, describe under DESCRIPTION OF OPERATIONS below			N/A			COMBINED SINGLE LIMIT (Ea accident) \$
							BODILY INJURY (Per person) \$
							BODILY INJURY (Per accident) \$
							PROPERTY DAMAGE (Per accident) \$
							\$
							EACH OCCURRENCE \$
							AGGREGATE \$
							\$
							PER STATUTE OTH-ER
							E.L. EACH ACCIDENT \$
							E.L. DISEASE - EA EMPLOYEE \$
							E.L. DISEASE - POLICY LIMIT \$

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

Coverage for the operations of the Named Insured as provided by the above policy(ies).

CERTIFICATE HOLDER**CANCELLATION**

Evidence of Insurance

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

Janet O'Meara



Laurel Police Department

215 W. 1st Street Laurel, Mt. 59044 • Phone 406-628-8737 • Fax 406-628-4641

Total Calls

Printed on March 1, 2022

[CFS Date/Time] is between '2022-02-01 00:00:00' and '2022-02-28 23:59:59' and

[Primary Incident Code->Code : Description] All

Code : Description	Totals	
10-15 : With Prisoner	0	0
: Abandoned Vehicle	32	32
: Agency Assist	45	45
: Alarm - Burglary	14	14
: Alarm - Fire	5	5
AMB : Ambulance	79	79
: Animal Complaint	12	12
: Area Check	5	5
: Assault	2	2
: Bad Checks	0	0
: Barking Dog	3	3
: Bomb Threat	0	0
: Burglary	0	0
: Child Abuse/Neglect	5	5
: Civil Complaint	4	4
: Counterfeiting	0	0
: Criminal Mischief	8	8

Code : Description	Totals	
: Criminal Trespass	3	3
: Cruelty to Animals	2	2
: Curfew Violation	2	2
: Discharge Firearm	2	2
: Disorderly Conduct	6	6
: Dog at Large	11	11
: Dog Bite	0	0
DUI : DUI Driver	12	12
: Duplicate Call	1	1
: Escape	0	0
: Family Disturbance	12	12
: Fight	1	1
FIRE : Fire or Smoke	10	10
: Fireworks	0	0
: Forgery	1	1
: Found Property	1	1
: Fraud	3	3
: Harassment	0	0
: Hit & Run	5	5
: Identity Theft	0	0
: Indecent Exposure	1	1

Code : Description	Totals	
: Insecure Premises	2	2
: Intoxicated Pedestrian	1	1
: Kidnapping	0	0
: Littering	0	0
: Loitering	0	0
: Lost or Stray Animal	15	15
: Lost Property	5	5
: Mental Health	6	6
: Missing Person	1	1
: Noise Complaint	7	7
: Open Container	1	1
: Order of Protection Violation	2	2
: Parking Complaint	19	19
: Possession of Alcohol	1	1
: Possession of Drugs	1	1
: Possession of Tobacco	4	4
: Privacy in Communications	2	2
: Prowler	0	0
: Public Assist	51	51
: Public Safety Complaint	3	3
: Public Works Call	10	10

Code : Description	Totals	
: Report Not Needed	10	10
: Robbery	0	0
: Runaway Juvenile	3	3
: Sexual Assault	1	1
: Suicide	0	0
: Suicide - Attempt	0	0
: Suicide - Threat	5	5
: Suspicious Activity	60	60
: Suspicious Person	13	13
: Theft	17	17
: Threats	4	4
: Tow Call	0	0
: Traffic Accident	10	10
: Traffic Hazard	3	3
: Traffic Incident	20	20
: TRO Violation	0	0
: Truancy	2	2
T/S : Traffic Stop	99	99
: Unattended Death	3	3
: Unknown - Converted	0	0
: Unlawful Transactions w/Minors	0	0

Code : Description	Totals	
: Unlawful Use of Motor Vehicle	2	2
: Vicious Dog	0	0
: Warrant	20	20
: Welfare Check	18	18
Totals	708	708



Laurel Fire Department

Report for the Month of Feb-22

Structure Fires
Wildland Fires
Extrications
Other Rescues
Alarms
Public Assist
Medical Assist.
Other calls
Fire Prevention
Total Training
Total Maintenance
Community Service

Calls		Hours
1		20
3		42
1		26
9		89
5		32
6		84
25	Totals	293
		470
		55

Total	818
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Announcements:

Structure Firefighting

Conduct all levels of Structure Firefighting to include entry and attack, ventilation, salvage, overhaul, and investigation.

A structure fire is a fire involving the structural components of various types of residential, commercial or industrial buildings.

Wildland Firefighting

Wildfire, brush fire, bush fire, desert fire, forest fire, grass fire, hill fire, peat fire, vegetation fire.

Extrications

Rescue victims entrapped in automobiles, machinery, farm equipment, buildings, and trenches.

Other Rescues

Rope Rescue, Water Rescue, Ice Rescue

Alarms

Any false alarms or malfunctions.

Other Calls

EMS assist, Industrial or Aircraft firefighting, Vehicle Fire, Hazmat, Spills, Public safety, Investigations, gas leaks, Carbon Monoxide problems, etc.

Laurel Emergency Services Report created 3/28/22:

2020

1090 requests for service

159 times LEMS was unavailable

72 times AMR was unavailable

288 responses in Ward 5 = 27% of calls outside of the city of Laurel

2021

1228 requests for service

135 times LEMS was unavailable

34 times AMR was unavailable

318 responses in Ward 5 = 26% of calls outside of the city of Laurel

Recent Month Summary:

February 2022:

Requests	84
Missed Calls	10=12 %
Shortest Delay	9 minutes
Longest Delay	63 minutes
Average Delay	33 minutes
Fire Driver Available	27 times
QRU Response With 1 Provider	5 times **
On A Previous Call	0 times
No Crew / Provider Available	5 times
AMR Transported or Responded	6 times
Red Lodge Transported	0 times
HELP Flight Transported	0 times
Columbus Transported	1 times
Joliet Transported	0 time
Park City Transported	1 time
PD Assisted Pt no transport	1 time
POV Transport	0 times
YCSO Transported	0 times
MHP Transported	0 times

**1 times the QRU responded and the patient refused / no transport to hospital or no patient found

*25 responses in Ward 5 = 30 % of calls outside of the city of Laurel



2022 Running Totals

	January	February	March	April	May	June	July	August	September	October	November	December	Total 2021
Requests	100	84											
Missed Calls	11	10											
Shortest Delay (minutes)	12	9											
Longest Delay (minutes)	69	63											
Average Delay (minutes)	31	33											
Fire Driver Available	22	27											
QRU Response w 1 Provider	6	5											
On A Previous Call	3	0											
No Crew / Provider Available	2	5											
AMR Transported or Responded	5	6											
Columbus Transported	1	1											
Poliet Transported	0	0											
Park City Transported	0	1											
Red Lodge Transported	0	0											
HELP Flight Transported	0	0											
POV Transport	5	0											
PD Assisted Pt no transport	0	1											
CSO Transported	0	0											
MHP Transported	0	0											
QRU/AMR Refusal or No Patient	0	1											
Responses in Ward 5	30	25											

Other Reporting Information:

- The paramedic applicant that accepted the position withdrew his acceptance stating that he did not realize he couldn't get out of his current employer contract until August. He may consider reapplying then if we still have openings. I am working with the Mayor, City Clerk and City Attorney to see if we can come up with some creative ideas to help us recruit and retain our staff.
- The 2 volunteer EMT have been officially approved by the City Council and Mayor and both are starting this week,
- We have conducted the classroom training for the Public Works employees to be drivers for times that we are not able to have a full crew and no fire driver available. 1 of them is ready to go and the other 2 we are working on getting them on a couple of calls before we use them officially.
- We received approval for the crew sleeping quarters and work has started on the project. This is a huge improvement for our crews and we are excited!
- I have been asked to sit on multiple groups from around the state regarding establishing an EMS Advocacy group. I have been appointed as Director at Large for the MEMSA group and will be traveling to Helena for a meeting with the Montana Hospital Association group. I believe that both of these groups will help set the stage for the future of EMS in Montana, particularly establishing us as an essential service and hopefully more funding to ensure that we can continue to grow and care for people in our communities.