



ADMINISTRATIVE POLICY COMMITTEE MEETING AGENDA

September 16, 2025 at 5:30 PM

Kronenwetter Municipal Center - 1582 Kronenwetter Drive Board Room (Lower Level)

1. CALL MEETING TO ORDER

- A. Pledge of Allegiance
- B. Roll Call

2. PUBLIC COMMENT

Please be advised per State Statute Section 19.84(2), information will be received from the public. It is the policy of this Village that Public Comment will take no longer than 15 minutes with a three-minute time period, per person, with time extension per the Chief Presiding Officer's discretion. Be further advised that there may be limited discussion on the information received, however, no action will be taken under public comments.

3. APPROVAL OF MINUTES- DISCUSSION AND POSSIBLE ACTION

- C. August 14, 2025 Joint RDA/APC Minutes
- D. August 19, 2025 APC Minutes

4. OLD BUSINESS- DISCUSSION AND POSSIBLE ACTION

- E. Garbage Service RFP Review

5. NEW BUSINESS- DISCUSSION AND POSSIBLE ACTION

- F. Proposed Ambulance Service Agreement Review
- G. Complaint Procedure Review
- H. HR-005 -Policy Review and 2025 Wage Adjustment Chart
- I. Renewal of Municipal Property Insurance (MPIC) for 2026

6. CONSIDERATION OF ITEMS FOR FUTURE AGENDA

7. NEXT MEETING: September 23, 2025

8. ADJOURNMENT

NOTE: Requests from persons with disabilities who need assistance to participate in this meeting or hearing should be made at least 24 hours in advance to the Village Clerk's office at (715) 693-4200 during business hours.

Posted: 09/12/2025 Kronenwetter Municipal Center and www.kronenwetter.org

Faxed: WAOW, WSAU, City Pages, Mosinee Times | Emailed: Wausau Daily Herald, WSAW, WAOW, Mosinee Times, Wausau Pilot and Review, City Pages



JOINT ADMINISTRATIVE POLICY COMMITTEE AND REDEVELOPMENT AUTHORITY MEETING MINUTES

August 14, 2025 at 5:30 PM

Kronenwetter Municipal Center - 1582 Kronenwetter Drive Board Room (Lower Level)

1. CALL MEETING TO ORDER

- A. Pledge of Allegiance
- B. Roll Call Redevelopment Authority
Roll Call Administrative Policy Committee

PRESENT

APC

CHAIRPERSON David Baker

VICE-CHAIR Guy Fredel

Mary Solheim

Sandi Sorensen

Sean Dumais

PRESENT

RDA

Pat Kilsdonk

Terry Radtke

Terry Lewis-Birkett

Lane Loveland

Garrett Lysne

2. PUBLIC COMMENT

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None

3. NEW BUSINESS- DISCUSSION AND POSSIBLE ACTION

- C. TID #1 Review

President Baker discusses TID #1 that was created in 2004, it has been labeled severely distressed. He states that there are several potential developments that have the opportunity to turn it around prior to its closure. Discussion on financials and parcels took place.

- D. FIN-003 Review

Discussion was had between Redevelopment Authority and Administrative Policy Committee Members on procedures outlined in FIN-003. APC members- Motion by Dumais/Solheim send Item D FIN-003 back to APC for Review and modification. Motion carried 5:0 by voice vote., RDA members requested that the policy be compared to state statute.

- E. Flanner & Jamroz Road and Storm Sewer TID #2 Potential Expenditures

Zoning Director discusses the drainage issues on Jamroz and Flanner Rd. President Baker discusses that it is within the .5 miles of TID boundary and how the project would be funded by leftover funds from the loan. President Baker to bring back to RDA next meeting.

F. Potential TID #1 Study-Ehlers Cash Flow Review & Projections

RDA Motion-Motion by Lysne/Loveland to recommend Village Board approve to engage Ehlers for \$2,500 paid from TID #1. Motion carried 6:0 by roll call.

G. Potential TID #5 - Ehlers Concept Development Support

APC motion- Motion by Fredel/Sorensen to recommend Village Board hire Ehlers for \$3,000 to support the concept plan for TID #5. Motion carried 5:0 by roll call.

4. CONSIDERATION OF ITEMS FOR FUTURE AGENDA

None

5. NEXT MEETING: RDA- September 11, 2025, APC- August 19, 2025

6. ADJOURNMENT

RDA- Motion by Loveland/ Radtke to adjourn. Motion carried 6:0 by voice vote.

APC- Motion by Solheim/Dumais to adjourn. Motion carried 5:0 by voice vote.

NOTE: Requests from persons with disabilities who need assistance to participate in this meeting or hearing should be made at least 24 hours in advance to the Village Clerk's office at (715) 693-4200 during business hours.

Posted: 08/11/2025 Kronenwetter Municipal Center and www.kronenwetter.org

Faxed: WAOW, WSAU, City Pages, Mosinee Times | Emailed: Wausau Daily Herald, WSAW, WAOW, Mosinee Times, Wausau Pilot and Review, City Pages

Minutes prepared by: Sarah Fisher- Account Clerk



ADMINISTRATIVE POLICY COMMITTEE MEETING MINUTES

August 19, 2025 at 5:30 PM

Kronenwetter Municipal Center - 1582 Kronenwetter Drive Board Room (Lower Level)

1. CALL MEETING TO ORDER

- A. Pledge of Allegiance
- B. Roll Call

PRESENT

CHAIRPERSON David Baker
 VICE-CHAIR Guy Fredel
 Mary Solheim
 Sandi Sorensen
 Sean Dumais

Other Board Members Present

Trustee Ken Charneski

Staff Present

Pete Wegner
 John Jacobs

2. ANNOUNCEMENT OF CLOSED SESSION

3. PUBLIC COMMENT

Please be advised per State Statute Section 19.84(2), information will be received from the public. It is the policy of this Village that Public Comment will take no longer than 15 minutes with a three-minute time period, per person, with time extension per the Chief Presiding Officer's discretion. Be further advised that there may be limited discussion on the information received, however, no action will be taken under public comments.

Ken Charneski 2604 16th Rd. submitted written comment to be included in minutes.

CLOSED SESSION

Consideration of motion to convene into closed session pursuant to Wis. Stat. 19.85 (1)(c) for consideration of employment, promotion, compensation or performance evaluation data of any public employee over which the governmental body has jurisdiction or exercises responsibility – to wit Administrator Interviews

Consideration of motion to convene into closed session pursuant to Wis. Stat. 19.85 (1)(e) for consideration of deliberation or negotiating the purchase of public properties, the investing of public funds- to wit Potential Acquisition of Property

Motion by Solheim/Sorensen to convene into closed session. Motion carried 5:0 by roll call.

RECONVENE OPEN SESSION

Consideration of motion to reconvene into open session.

Motion by Fredel/Sorensen to reconvene into open session. Motion carried 5:0 by voice vote.

ACTION AFTER CLOSED SESSION

Motion by Fredel/Sorensen to recommend Village Board consider James Davel for Village Administrator position.

Motion carried 5:0 by roll call.

4. APPROVAL OF MINUTES- DISCUSSION AND POSSIBLE ACTION

- C. July 22, 2025

Motion by Solheim/Dumais to accept July 22nd and August 5th minutes as presented. Motion carried 5:0 by voice vote.

- D. August 5, 2025

5. REPORTS AND DISCUSSIONS

- E. Finance Director Report

Finance director John Jacobs discusses his finance report. He also discusses preliminary financial information the Village is receiving out of Madison (state) numbers.

6. NEW BUSINESS- DISCUSSION AND POSSIBLE ACTION

- F. Proposed Cost Centers for 2026 Budget

Motion by Dumais/Solheim to accept and send proposed cost center proposal to Village Board for approval. Motion carried 5:0 by roll call.

- G. Code of Conduct and Complaint Procedure Review

Dumais discusses concerns with the current code of conduct and other attached policies and suggests that APC should ask the board to direct APC to do a review on all policies and ordinances that pertain to complaints.

Motion by Dumais/Sorensen to request Village Board repeal code of conduct ordinance 115-13 and instruct APC to review all policy and ordinances related to complaint procedures. Motion carried 5:- by voice vote.

7. CONSIDERATION OF ITEMS FOR FUTURE AGENDA

Well capacity numbers from water department, Preliminary numbers for TID #2 payoff, and TID #1 report update.

8. NEXT MEETING: September 16, 2025

9. ADJOURNMENT

Motion by Solheim/Fredel to Adjourn. Motion carried 5:0 by voice vote. Meeting Adjourn at 9:09PM

NOTE: Requests from persons with disabilities who need assistance to participate in this meeting or hearing should be made at least 24 hours in advance to the Village Clerk's office at (715) 693-4200 during business hours.

Posted: 08/15/2025 Kronenwetter Municipal Center and www.kronenwetter.org

Faxed: WAOW, WSAU, City Pages, Mosinee Times | Emailed: Wausau Daily Herald, WSAW, WAOW, Mosinee Times, Wausau Pilot and Review, City Pages

Minutes Drafted By: Sarah Fisher-Account Clerk

Ken Charneski 2604 16th Rd Kronenwetter.
APC public input Aug 19, 2025

Committee members.

At the July 22nd APC meeting you recommended the lowering of standards for the annual budget from detailed line items to so-called "cost centers". Mr. Baker and Jacobs proposed this change under presupposition and speculation that an excessive number of budget amendments would happen, and that they would interfere with staff comfort and efficiency.

In other words they were fixing something that was not shown to be broken, at the expense of financial transparency, public trust, and accountability.

In effect, APC recommended circumventing long-standing budget accountability principles by transferring much of the budget-changing authority from elected officials to administrative employees by generalizing the budget and keeping line item details off-budget.

In the past, the concept and ongoing practice of staff arbitrarily overriding public-approved budget details has continually caused problems, overspending and other controversy in the 8 years that I have been a trustee. The \$5000 automatic overspending allowance further makes the term "budget accountability" even more of a hollow thought.

Unfortunately, the Board has voted to approve APC's recommendation before even knowing what these "cost centers" would look like.

To paraphrase Luke 16:11 "If you can't be trusted with small things (like line item limits), how can you be trusted with larger things" (like a "cost center" limits or a department budget).

"Watch the pennies, and the dollars will take care of themselves", to quote Ben Franklin.

These are just two basic concepts of management and accountability that have been undermined with the changes made here so far.

The issue of defining the "cost centers", has now come to APC for a recommendation. If you were to compare these cost centers to the 2025 budget, you would see that some of them cover a range of line items far too wide in scope to allow at-will rearranging of the appropriations.

I do not agree with throwing the line-item budget accountability under the bus for mere convenience and under a false pretext, but since that has already been accomplished, I would hope and suggest that the "cost center" designation be narrowly defined by the committee to mitigate the disparate use of funds in a way that was not approved by the Board.

At a minimum, can we have the **sub-cost centers** listed on pages 11-15 of the packet be **designated as "cost centers"**?

The second issue that I see in the packet is **Item 9 G "Code of Conduct and Complaint Procedure Review"**.

Here again we have a proposed problem or conflict that for the most part does not exist, and we see a very liberal leap of logic by interpreting Chapter 14-21 provisions as a way to undermine or change another (CLIPP) committee's responsibilities.

The Village can move forward more successfully with the real issues we have before us, if everyone stays in their lane and can avoid creating unnecessary conflict like this.

In my opinion Policy GEN-012 works fine with the referenced complaint (attached) and just as it was originally intended to apply to residents and staff alike. It is also completely compatible with a reasonable interpretation of Chapter 14-21, and does not relate at all to the Code of Conduct (ethics violations).

GEN-012 was created as a means to reinforce public trust by addressing public complaints in a direct, transparent manner. Sidetracking a taxpayer's complaint like this can easily be perceived by the public as a stonewalling tactic. If it has merit CLIPP can make sure it is addressed, and if not, then dismiss it.

Ordinance 115-13 Code of Conduct however, is another story and a big red flag all by itself.

I think that since it is part of this agenda item, an extensive rewrite or complete replacement of this ordinance should be a priority for this committee.

Thanks for your attention in these two matters.



Report to APC

Agenda Item: Discussion and Possible Action: Garbage and Recycling RFP

Meeting Date: September 16, 2025

Referring Body: CLIPP and APC

Committee Contact:

Staff Contact: Greg Ulman

Report Prepared by: Greg Ulman

AGENDA ITEM: Discussion and Possible Action: Garbage and Recycling RFP

OBJECTIVE(S): To select a contractor for the Villages' Garbage and Recycling services

HISTORY/BACKGROUND: The current garbage and recycling contract is coming to an end at the end of 2025, and staff requested proposals from qualified contractors to present to the Village Board. Harters Fox Valley Disposal has our current contract with the Village and staff has received very few complaints over the 5-year portion of the contract. If the board would select Harters for the new contract Village residents would see very little or no service-based changes. If Waste Management would get the contract new garbage and recycling carts would need to be delivered and a new garbage and recycling schedule would need to be established. Currently residents are charged \$10.98 a month or \$159.60 per year for garbage and recycling services.

The cost breakdown is as follows for the residents:

Harters:

2026 – Monthly \$13.30 Yearly \$159.60
 2027 – Monthly \$13.83 Yearly \$165.96
 2028 – Monthly \$14.39 Yearly \$172.68
 2029 – Monthly \$14.96 Yearly \$179.52
 2030 – Monthly \$15.56 Yearly \$186.72

Waste Management:

2026 – Monthly \$12.55 Yearly \$150.60
 2027 – Cost increase based on CPI
 2028 – Cost increase based on CPI
 2029 – Cost increase based on CPI
 2030 – Cost increase based on CPI

The numbers above are from both contractors submitted RFP. Harters gives a detailed breakdown for each of the 5-year contract, where Waste Management has costs based on the national CPI average for Water, Sewer, and Trash Collection Services. These numbers are not guaranteed from year to year but Waste Management figures a 4.5% increase year-over-year.

Staff included a more detailed cost breakdown sheet attached to this memo, where John Jacobs found a different number national average CPI for Water, Sewer, and Trash Collection Services.

RECOMMENDED ACTION: For APC to select an RFP from the appropriate contractor for approval by the Village Board.

ATTACHMENTS: RFP's and Cost Breakdown Sheet

Harter's Fox Valley Disposal
169901 Ringle Ave.
Ringle, WI 54471

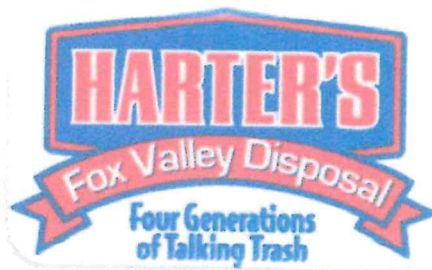


Office: (715) 446-5400
Website: www.harters.net
Email: agayhart@harters.net

Village of Kronenwetter, WI

Prepared by Nick Achtermeier Jr.
Harter's Fox Valley Disposal
169901 Ringle Ave.
Ringle, WI 54471
715-446-5400

Harter's Fox Valley Disposal
169901 Ringle Ave.
Ringle, WI 54471



Toll Free: (888) 804-8556
Office: (715) 446-5400
Fax: (715) 446-5410
Website: www.hartersfvd.com

8/7/2025

Village of Kronenwetter

Harter's Fox Valley Disposal
169901 Ringle Ave.
Ringle, WI. 54471

Thank you for providing Harter's Fox Valley Disposal with the opportunity to submit a proposal for the Village of Kronenwetter's trash and recycling hauling. We are a customer service oriented, family-owned company that has been hauling trash for four generations. Harter's is a Wisconsin company that employs Wisconsin people and the maximum amount of the revenue we generate is kept in the state. We service over 160 municipalities in Wisconsin and Minnesota, some as big as 18,000 households and some that are just a few hundred households. We service Wausau, Mosinee, Schofield, Stratford, Rib Mountain and many other communities in Central and North East Wisconsin.

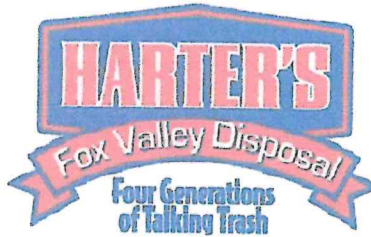
We would like to take this time to say thank you for taking the valuable time out of your day to review our proposal. We hope that our proposal and our reputation will help you to select us to be the future hauler for the Village of Kronenwetter. If you should have any questions, you can contact me anytime.

Thank you, 

Nick Achtermeier, Jr.
Municipal Sales Manager
Cell: 715 881-1698
nachtermeier@harters.net

Andy Gayhart
Owner
Cell: 608-790-7733
agayhart@harters.net

Harter's Fox Valley Disposal
169901 Ringle Ave.
Ringle, WI 54471



Office: (715) 446-5400
Website: www.harters.net
Email: agayhart@harters.net

Company Overview:

Harter's Fox Valley Disposal is a fourth generation, family-owned company. We take great pride in our superior customer service. Whether a small account or our largest, we promise each customer that we will go out of our way to help our customers as much as we possibly can.

Harter's Fox Valley Disposal is a sister company to Harter's Quick Clean Up and Dynamic Recycling. Harter's Quick Clean Up operates 25+ trucks, has over 2,000 commercial accounts, picks up over 20,000 residential accounts, and has hundreds of roll off containers in La Crosse, WI. Dynamic Recycling is one of the larger electronic Recyclers in the Midwest, and is a company that operates on high ethics and environmental guidelines. Because of Dynamic Recycling Harter's is able to offer better options on electronic recycling.

We are a company that believes the future is "Green" and are always looking for new ways to recycle and help the environment wherever and whenever possible. It is our promise to our customers that we will always give them the best service, and handle their refuse in the most environmentally friendly way possible.

Why Harter's is Different:

Harter's is a family-owned trash and recycling business run by people who have dedicated their lives to the trash and recycling industry. In order to better serve our customers, we pride ourselves on knowing more about the waste removal and recycling business than anyone else. We have dedicated ourselves to providing the best service for all of our customers. When our clientele needs something done, they talk directly to a Harter's representative and we take care of the request on the spot. We do not have the "big business" mentality where it always seems to take days to take care of the smallest issues. However, we have the resources to compete with any waste removal and recycling company in the area.

Harter's provides great service, and we also are very competitive in all of our prices. We service over 145 townships in Central Wisconsin and the Fox Valley. Many companies will offer a few references and a couple of townships they serve for future customers to contact. At Harter's we have no problem sending over a spreadsheet of every township we service so our potential customers can pick and choose who they call for references, not just the townships we pick out for you.

Harter's Fox Valley Disposal
169901 Ringle Ave.
Ringle, WI 54471



Office: (715) 446-5400
Website: www.harters.net
Email: agayhart@harters.net

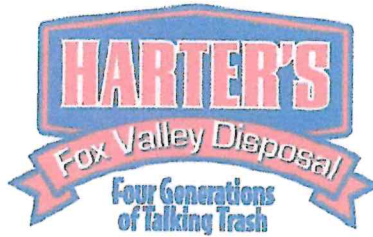
Company Profile:

- Family-owned company that has been serving the Central Wisconsin area since 2008.
- Owner Andrew Gayhart.
- General Manager is Todd Mitchell.
- Municipal Sales is Nick Achtermeier, Jr.
- Service over 160 townships, and pick up 150,000+ stops per week.
- Specialize in residential services, recycling, commercial pick up, construction dumpsters, roll-off containers, and compactor sales + services.
- Counties serviced include; Brown, Marathon, Menominee, Outagamie, Portage, Shawano, Oconto, Waupaca, Fond du lac, Marinette, Lincoln, Winnebago, Sheboygan, Ozaukee, Washington, Manitowoc, Dodge and Kewaunee.
- Sister Company in La Crosse that has been in business since 1993.
- We have a sister company, Dynamic Recycling, that specializes in electronics recycling.
- Over 90 trucks and 100+ employees with 401k and healthcare benefits.

Facilities

- Harter's Fox Valley Disposal 169901 Ringle Ave. Ringle, WI. 54471
- Harter's Fox Valley Disposal 1120 E. Pearl St. Seymour, WI. 54165
- Harter's Lakeside Disposal W2578 Holland-Lima Rd. Oostburg, WI. 53070
- Harter's Expert Disposal 2610 Engel Rd Wisconsin Rapids, WI. 54495
- Harter's Expert Disposal 128 N. Clairemont Ave. Eau Claire, WI. 54703

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Email: agayhart@harters.net

References

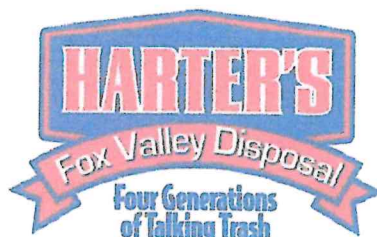
Municipality: The Town of Lawrence
Contact: Patrick Wetzel-Administrator
Email: patrickw@lawrencewi.gov
Date of work: 1/1/2025-12/31/2029
Phone number: 920 347-3710

Municipality: Village of Howard
Contact: Geoff Farr, PE - Public Works Director
Email: gfarr@villageofhoward.com or publicworks@villageofhoward.com
Date of work: 1/1/2014-12/31/2026
Phone number: 920 434-4060

Municipality: Town of Ledgeview
Contact: Greg Potts- Director of Public Works
Email: gpotts@ledgeview.wi.gov
Date of work: 11/1/2020-12/31/2030
Phone number: 920 366-3360, ext. 102

Municipality: The City of Wausau
Contact: Mary Ann Groat-Finance Director
Email: mgoat@ci.wausau.wi.us
Date of work: 1/1/2016-12/31/2026
Phone number: 715 216-6640

Harter's Fox Valley Disposal
169901 Ringle Ave.
Ringle, WI 54471



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Website: www.harters.net
Email: agayhart@harters.net

MUNICIPALITIES SERVICED

Marathon County

Franzen
Norrie
Village of Elderon
Hatley
City of Wausau
Bevent
Town of Wausau
Bergen
Kronenwetter
Village of Marathon
Schofield
Easton
Aniwa
Texas
Ringle
Maine
Edgar
Reid
City of Mosinee
Town of Mosinee
Rib Mountain
Knowlton
Village of Stratford
Town of Emmet
Town of Day
Town of Eau Claire
Town of Cassel

Outagamie County

Black Creek
Center
Freedom
Greenville
Hortonville
Maple Creek
Bovina
Maine
Village of Bear Creek
City of Seymour
Vanden Broek
Hortonia

Marquette County

City of Peshtigo

Waupaca County

Marion
Town of Fremont
Wyoming
Big Falls
Clintonville
Embarrass
Village of Iola
Town of Farmington

Portage County

Alban
Town of Amherst
Village of Amherst
Amherst Junction
Hull
Nelsonville
Pine Grove
Rosholt
Sharon
Park Ridge
Dewey
Belmont
Lanark
Village/Town of Almond
Buena Vista
New Hope
Town of Stockton

Brown County

Pulaski
Rockland
Howard
Suamico
Bellevue
Glenmore
Ledgewood
Humboldt
Oneida Nation

Lincoln County

Corning

Wood County

Village of Arpin
Cranmoor
Village of Milladore

Shawano County

Almon
Village of Bowler
Belle Plaine
Village of Aniwa
Green Valley
Stockbridge Reservation
Lessor
Morris
Navarino
Red Spring
Richmond
Seneca
Town of Birnamwood
Fairbanks
Town of Wittenberg
Village of Wittenberg
Hermann
Menominee Reservation
Mattoon
Maple Grove
Eland
Village of Birnamwood

Winnebago County

Town of Neenah
Village of Fox Crossings
Vinland
Algoma

Kewaunee

Town of Casco
Village of Casco
Pierce
Village of Luxemburg
West Kewaunee
City of Kewaunee
Town of Luxemburg
Red River
Franklin
Montpelier
Village of Casco

Clark County

Town of Loyal

Sheboygan County

Town of Sheboygan
Holland
Belgium
Village of Cascade
Village of Eden
Mosel
Village of Glenbeulah
Town of Scott

Ozaukee County

Village of Fredonia
City of Port Washington
Town of Grafton
Village of Newburg

Fond du Lac County

Calumet
Town of Eden
Eldorado
Rosendale
Metomen
Auburn
Taycheedah
Byron
Lamartine
Empire
Village of North Fond du Lac
Town of Ashford
Village of Mount Calvary

Washington County

Addison
Village of Slinger

Oconto County

Underhill
Abrams

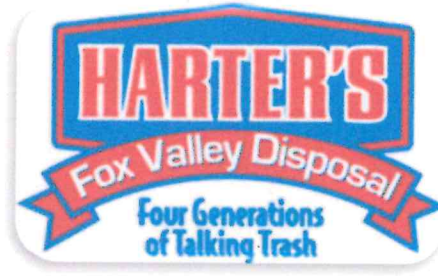
Manitowoc County

Eaton

Dodge County

Village of Theresa
Town of Trenton
Herman
Leroy
Town of Lomira
Village of Brownsville

Harter's Fox Valley Disposal
169901 Ringle Ave.
Ringle, WI 54471



Toll Free: (888) 804-8556
Office: (715) 446-5400
Fax: (715) 446-5410
Website: www.hartersfvd.com

Submittal Information:

1. Billing will be done monthly to the village.
2. 3 or 5-year contract.
3. Harter's to service using current carts.
4. Harter's to pay disposal costs for recycling.
5. Harter's to deposit garbage at Marathon County Landfill.
6. Kronenwetter to pay tipping fees directly to Marathon County.

Costs For Curbside Services:

- a. See section VII
- b. White Goods Price Sheet

Municipal Services:

***Per Exhibit A serviced at no additional charge.**

***Fuel surcharge begins at \$4.00 gallon and adds 1% to the monthly statement for every \$0.10 fuel increases.**

Contacts:

Andy Gayhart Owner. Office: 715 446-5400, Cell: 608-790-7733. agayhart@harters.net

Nick Achtermeier Sales Manager. Office 715 446-5400, Cell: 715-881-1686. nachtermeier@harters.net

Village of Kronenwetter Request for Proposals

RESIDENTIAL GARBAGE AND RECYCLING COLLECTION

For Period January 1, 2026 through December
31, 2030

Mail out: July 21, 2025

Proposal Due Date/Bid Opening: August 12, 2025 at 1:30 PM

Anticipated Award: August 25, 2025 Village Board Meeting

SUBMITTED BY:

Contractor: HARTER'S FOX VALLEY DISPOSAL

Address: 169901 Ringle Ave. Ringle, WI. 54471

Telephone Number: 715 446-5400 Fax Number: 715 446-5410

Contact Person: NICK ACHTERMEIER

Title: SALES MGR.

Section V:
LOCATION OF RECYCLING FACILITY

Please provide below information concerning the facility which is intended to be used for the processing of recyclable materials collected at curbside.

NAME ADDRESS OWNER USAGE DATES PROPOSED MARKET OR MRF

Republic Services of Eagle River
701 Recycling Way
Eagle River, WI. 54521

Owner: Republic Services

Dates: All

MRF

Section VI REFERENCES & COMPETENCY

In order to allow evaluation of Contractor's capabilities, Contractors are required to supply the information requested below. Each Contractor shall list three municipalities where similar work has been conducted. For each reference, list the contact person's name, address, and phone number, services provided, and the time period in which the work was completed. **The Contractor shall also attach a written description of the firm including: its history, ownership, services provided, facilities, fleet, clients, etc.**

1. CITY OF WAUSAU

Municipality or Agency

Contact Name MARY ANNE GLOAT - FINANCE DIRECTOR

Address 407 Grant St. WAUSAU, WI (Area Code) Phone Number 715 261-6640

Services Provided RESIDENTIAL TRASH & RECYCLING
MUNICIPAL TRASH & RECYCLING Date of Work 11/1/2016 - to present day.

2. TOWN OF LEDGEVIEW

Municipality or Agency

Contact Name GREG POTTS - DIRECTOR OF PUBLIC WORKS

Address 3700 Dickinson Road (Area Code) Phone Number 920 336-3360 ext. 102
LEDGEVIEW, WI 54115

Services Provided RESIDENTIAL TRASH & RECYCLING
MUNICIPAL TRASH & RECYCLING Date of Work 11/1/2020 - to present day.

3. TOWN OF LAWRENCE

Municipality or Agency

Contact Name PATRICK WETZEL - Administrator

Address 2400 Shady Ct. (Area Code) Phone Number 920 336-9131
DE PERE, WI 54115

Services Provided RESIDENTIAL TRASH & RECYCLING
MUNICIPAL TRASH & RECYCLING Date of Work 1/1/2025 - to present day

Section VII
CONTRACTOR COST SUMMARY

The bid shall follow the below format.

Bid #1 (Primary): 96-gallon garbage cart and 96-gallon recycling cart. This bid shall include both weekly garbage and bi-weekly recycling service.

	Year 1	Year 2	Year 3	Year 4	Year 5
BASE SERVICE					
Garbage Monthly Rate/Household	\$ <u>8.61</u>	\$ <u>8.95</u>	\$ <u>9.31</u>	\$ <u>9.68</u>	\$ <u>10.07</u>
Recycling Monthly Rate/Household	\$ <u>4.69</u>	\$ <u>4.88</u>	\$ <u>5.08</u>	\$ <u>5.28</u>	\$ <u>5.49</u>

White Goods Price Quotation Sheet:

Please provide a five-year price sheet for curbside pickup and disposal/recycling of white goods. *SEE Quotation sheet*

Harter's Fox Valley Disposal
169901 Ringle Ave.
Ringle, WI 54471



Toll Free: (888) 804-8556
Office: (715) 446-5400
Fax: (715) 446-5410
Website: www.hartersfvd.com

White Goods Price Quotation Sheet

Appliances non freon:

Stove, microwave, water heater etc.

Year 1 \$52.00, Year 2 \$54.00, Year 3 \$56.00, Year 4 \$56.00, Year 5 \$58.00

Freon appliances:

Refrigerator, freezer, dehumidifier, air conditioner etc.

Year 1 \$88.00, Year 2 \$92.00, Year 3 \$96.00, Year 4 \$100.00, Yr 5 \$104.00

Section VII
CONTRACTOR CERTIFICATION

I certify that I am acting as an agent for the firm designated below and that the firm will sell to the Village of Kronenwetter the item(s) described herein for the amount specified above. Further, I certify that all exceptions or deviations from the attached detailed specifications are clearly stated in writing and the price quoted shall include all terms specified unless otherwise noted.

The estimated figures of service area and eligible households located in the Request for Proposal were gathered using the best data available at the time of the Request for Proposals creation. I further certify and understand that any submitted proposals are final and will not be subject to negotiation during the contract term. I further understand and agree that the prices listed above represent a fixed priced contract for the initial first four years of the term of the contract, commencing January 1, 2026 and ending either December 31, 2028 or December 31, 2030 for curbside collection of garbage and recyclable materials. Adjustments to net yearly contract amounts for the last two years of the contract are to be negotiated.


Signature of Authorized Representative

PLEASE TYPE OR NEATLY PRINT THE FOLLOWING INFORMATION:

Name of Authorized Representative Nick Achtermeier

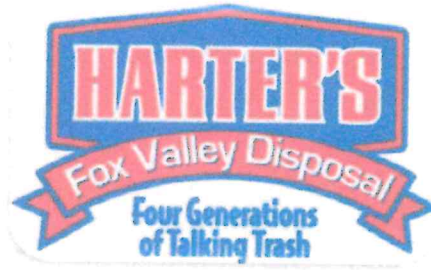
Title Sales MGR Date 8/7/2025

Company Name Harten's Fox Valley Disposal

Street Address 169901 Ringle Ave

Municipality, State Zip Code (Area Code) Phone Number, FAX
Ringle, WI. 54471 715 446-5400 715 446-5410

Harter's Fox Valley Disposal
169901 Ringle Ave.
Ringle, WI 54471



Toll Free: (888) 804-8556
Office: (715) 446-5400
Fax: (715) 446-5410
Website: www.hartersfvd.com

List of Subcontractors

NONE

Exhibit A

Services for Municipal Properties

<u>Year-Round Locations</u>	<u>Units</u>
Municipal Center 1582 Kronenwetter Drive	1- 2-yard dumpster and 2- 96-gallon recycling carts.
Village Garage North Road	1- 3-yard dumpster and 1-96-gallon recycling cart.
Fire Department 1582 Kronenwetter Dr	3-96-gallon garbage carts and 3-96-gallon recycling carts.
Village Wellhouse 1979 Lea Road	1-96-gallon garbage cart and 1-96-gallon recycling cart.
<u>Seasonal Locations*</u>	<u>Units</u>
Park Department Garage	1- 5-yard dumpster
Farmers Market	1 96-gallon garbage cart and 1-96-gallon recycling cart
* Service for seasonal location to start and stop as specified by the Village on a yearly basis	

Harter's Fox Valley Disposal
169901 Ringle Ave.
Ringle, WI. 54471



Office: (715) 446-5400
Website: www.hartersfvd.net
Fax: 715 446-5410

Sample Tag

This is a universal tag that is used for trash and recycling by all of the drivers to communicate to the residents of any issues with the materials set out at curbside.



Harter's Fox Valley Disposal
1-888-804-8556

Dear Valued Customer....

- ☐ Please have material curbside before 6:00 am.
- ☐ All garbage must be placed in plastic bags (white or clear) and securely tied shut. Absolutely no loose garbage in containers.
- ☐ Please call our office for pricing and to schedule a bulky item pickup. (Electronics, Appliances, Tires, Furniture, Etc.) This is every other Wednesday
- ☐ Cart is facing the wrong direction. (Wheels and Handle should face the house.)
- ☐ Place cart a minimum of (4) feet from any obstacle, including other carts.
- ☐ All bagged household garbage should be placed in cart with lid fully closed.
- ☐ Excessive cart/can weight (limit 50 pounds each).
- ☐ Trash and/or recyclables must be separated.
- ☐ Unacceptable items were left behind (Ex: Asbestos, Building demo (ex. carpet, drywall, insulation, wood), Empty chemical containers, Liquid waste, Used Motor Oil, Hazardous waste, Yard waste and/or Other Non-Household Trash).
- ☐ Cardboard must be cut, bundled and tied in sections no larger than 2 feet by 2 feet.
- ☐ No barrels or drums.
- ☐ Additional carts available to rent. Please call office for details.
- ☐ Other: _____

For additional information about trash, recycling or bulky/large item pickup services, please call us.

Driver _____

VILLAGE OF KRONENWETTER
Summary of Garbage/Recycling Fees

Section 4, Item E.

*HARTER'S
ORIGINAL
PROPOSAL*

Annual Garbage/Recycling Fee on Tax Bill (for the following service year):
(Includes Spring Dropoff Costs)

		Annual Amount	Annual Amount Change	Annual % Change
Dec	2019	\$ 122.45		
Dec	2020	\$ 154.09	\$ 31.64	25.84%
Dec	2021	\$ 172.88	\$ 18.79	12.19%
Dec	2022	\$ 178.35	\$ 5.47	3.16%
Dec	2023	\$ 183.60	\$ 5.25	2.94%
Dec	2024	\$ 186.73	\$ 3.13	1.70%

Harter's Annual Household Garbage/Recycling Fees invoiced to Village:

		Garbage Cost (Monthly)	Recycling Cost (Monthly)	Total Monthly Cost	Total Annual Cost	Annual Amount Change	Annual % Change
Actual	2021	\$ 6.50	\$ 3.36	\$ 9.86	\$ 118.32		
Actual	2022	\$ 6.66	\$ 3.44	\$ 10.10	\$ 121.20	\$ 2.88	2.43%
Actual	2023	\$ 6.82	\$ 3.53	\$ 10.35	\$ 124.20	\$ 3.00	2.48%
Actual	2024	\$ 7.03	\$ 3.63	\$ 10.66	\$ 127.92	\$ 3.72	3.00%
Actual	2025	\$ 7.24	\$ 3.74	\$ 10.98	\$ 131.76	\$ 3.84	3.00%
Proposed	2026	\$ -	\$ -	\$ 12.30	\$ 147.60	\$ 15.84	12.02%
Estimated	2027	\$ -	\$ -	\$ 12.92	\$ 155.04	\$ 7.44	5.04%
Estimated	2028	\$ -	\$ -	\$ 13.57	\$ 162.84	\$ 7.80	5.03%
Estimated	2029	\$ -	\$ -	\$ 14.25	\$ 171.00	\$ 8.16	5.01%
Estimated	2030	\$ -	\$ -	\$ 14.96	\$ 179.52	\$ 8.52	4.98%

Annual ACTUAL Garbage/Recycling Fees invoiced to Village:
(includes Spring Dropoff Costs & Solid Waste Invoices from Marathon County)

		Garbage	Recycling	Total Annual Cost	Annual Amount Change	Annual % Change
Actual	2019	\$ 225,124	\$ 99,530	\$ 324,654		
Actual	2020	\$ 241,920	\$ 104,733	\$ 346,653	\$ 21,999	6.78%
Actual	2021	\$ 302,213	\$ 118,310	\$ 420,523	\$ 73,870	21.31%
Actual	2022	\$ 329,151	\$ 133,971	\$ 463,122	\$ 42,599	10.13%
Actual	2023	\$ 336,990	\$ 126,726	\$ 463,716	\$ 594	0.13%
Actual	2024	\$ 317,756	\$ 129,953	\$ 447,709	\$ (16,007)	-3.45%

Annual BUDGET Garbage/Recycling Fees invoiced to Village:
(includes Spring Dropoff Costs & Solid Waste Invoices from Marathon County)

		Garbage	Recycling	Total Annual Cost	Annual Amount Change	Annual % Change
Budget	2019	\$ 216,947	\$ 92,690	\$ 309,637		
Budget	2020	\$ 227,578	\$ 97,440	\$ 325,018	\$ 15,381	4.97%
Budget	2021	\$ 294,854	\$ 110,235	\$ 405,089	\$ 80,071	24.64%
Budget	2022	\$ 352,801	\$ 130,461	\$ 483,262	\$ 78,173	19.30%
Budget	2023	\$ 366,512	\$ 134,089	\$ 500,601	\$ 17,339	3.59%
Budget	2024	\$ 350,000	\$ 145,000	\$ 495,000	\$ (5,601)	-1.12%
Budget	2025	\$ 413,000	\$ 145,000	\$ 558,000	\$ 63,000	12.73%

Annual Number of Households receiving Garbage/Recycling Service:

		# of Households
Dec	2021	2,817
Dec	2024	2,867
May	2025	2,869

VILLAGE OF KRONENWETTER

Summary of Garbage/Recycling Fees - Harter's proposal

Section 4, Item E.

Annual Garbage/Recycling Fee on Tax Bill (for the following service year):

(includes Spring Dropoff Costs)

Annual Amount	Annual Amount Change	Annual % Change

Harter's Annual Household Garbage/Recycling Fees invoiced to Village:

		Garbage Cost (Monthly)	Recycling Cost (Monthly)	Total Monthly Cost	Total Annual Cost	Annual Amount Change	Annual % Change
Actual	2021	\$ 6.50	\$ 3.36	\$ 9.86	\$ 118.32		
Actual	2022	\$ 6.66	\$ 3.44	\$ 10.10	\$ 121.20	\$ 2.88	2.43%
Actual	2023	\$ 6.82	\$ 3.53	\$ 10.35	\$ 124.20	\$ 3.00	2.48%
Actual	2024	\$ 7.03	\$ 3.63	\$ 10.66	\$ 127.92	\$ 3.72	3.00%
Actual	2025	\$ 7.24	\$ 3.74	\$ 10.98	\$ 131.76	\$ 3.84	3.00%
Proposed	2026	\$ 8.61	\$ 4.69	\$ 13.30	\$ 159.60	\$ 27.84	21.13%
Proposed	2027	\$ 8.95	\$ 4.88	\$ 13.83	\$ 165.96	\$ 6.36	3.98%
Proposed	2028	\$ 9.31	\$ 5.08	\$ 14.39	\$ 172.68	\$ 6.72	4.05%
Proposed	2029	\$ 9.68	\$ 5.28	\$ 14.96	\$ 179.52	\$ 6.84	3.96%
Proposed	2030	\$ 10.07	\$ 5.49	\$ 15.56	\$ 186.72	\$ 7.20	4.01%

Annual ACTUAL Garbage/Recycling Fees invoiced to Village:

(includes Spring Dropoff Costs & Solid Waste Invoices from Marathon County)

Garbage	Recycling	Total Annual Cost	Annual Amount Change	Annual % Change

Number of households: 2,870 2,870

Annual BUDGET Garbage/Recycling Fees invoiced to Village:

(excludes Spring Dropoff Costs & Solid Waste Invoices from Marathon County)

		Garbage	Recycling	Total Annual Cost	Annual Amount Change	Annual % Change
Estimate	2025	\$ 249,346	\$ 128,806	\$ 378,152		
Proposed	2026	\$ 296,528	\$ 161,524	\$ 458,052	\$ 79,900	21.13%
Proposed	2027	\$ 308,238	\$ 168,067	\$ 476,305	\$ 18,253	3.98%
Proposed	2028	\$ 320,636	\$ 174,955	\$ 495,591	\$ 19,286	4.05%
Proposed	2029	\$ 333,379	\$ 181,843	\$ 515,222	\$ 19,631	3.96%
Proposed	2030	\$ 346,811	\$ 189,076	\$ 535,887	\$ 20,665	4.01%

Annual Number of Households receiving Garbage/Recycling Service:

	# of Households
Dec 2021	2,817
Dec 2024	2,867
May 2025	2,869
June 2025	2,870

HARTE'S
* REVISED - 1/21
PROPOSAL

\$1.00/Household
HIGHER
THAN ORIGINAL
PROPOSAL

5-YEAR COST
\$2,481,057

VILLAGE OF KRONENWETTER
Summary of Garbage/Recycling Fees - Waste Mgmt. proposal

Section 4, Item E.

Annual Garbage/Recycling Fee on Tax Bill (for the following service year):
(includes Spring Dropoff Costs)

Annual Amount	Annual Amount Change	Annual % Change

Annual Household Garbage/Recycling Fees invoiced to Village:

		Garbage Cost (Monthly)	Recycling Cost (Monthly)	Total Monthly Cost	Total Annual Cost	Annual Amount Change	Annual % Change	
Actual	2021	\$ 6.50	\$ 3.36	\$ 9.86	\$ 118.32			Harter's
Actual	2022	\$ 6.66	\$ 3.44	\$ 10.10	\$ 121.20	\$ 2.88	2.43%	Harter's
Actual	2023	\$ 6.82	\$ 3.53	\$ 10.35	\$ 124.20	\$ 3.00	2.48%	Harter's
Actual	2024	\$ 7.03	\$ 3.63	\$ 10.66	\$ 127.92	\$ 3.72	3.00%	Harter's
Actual	2025	\$ 7.24	\$ 3.74	\$ 10.98	\$ 131.76	\$ 3.84	3.00%	Harter's
Proposed	2026	\$ 7.40	\$ 5.15	\$ 12.55	\$ 150.60	\$ 18.84	14.30%	Waste Mgmt
Proposed	2027	\$ 7.80	\$ 5.43	\$ 13.23	\$ 158.76	\$ 8.16	5.42%	Waste Mgmt
Proposed	2028	\$ 8.22	\$ 5.72	\$ 13.94	\$ 167.28	\$ 8.52	5.37%	Waste Mgmt
Proposed	2029	\$ 8.66	\$ 6.03	\$ 14.69	\$ 176.28	\$ 9.00	5.38%	Waste Mgmt
Proposed	2030	\$ 9.12	\$ 6.35	\$ 15.47	\$ 185.64	\$ 9.36	5.31%	Waste Mgmt

CPI
5.34% Est.
5.34% Est.
5.34% Est.
5.34% Est.

Annual ACTUAL Garbage/Recycling Fees invoiced to Village:
(includes Spring Dropoff Costs & Solid Waste Invoices from Marathon County)

Garbage	Recycling	Total Annual Cost	Annual Amount Change	Annual % Change

Number of households: 2,870 2,870

Annual BUDGET Garbage/Recycling Fees invoiced to Village:
(excludes Spring Dropoff Costs & Solid Waste Invoices from Marathon County)

		Garbage	Recycling	Total Annual Cost	Annual Amount Change	Annual % Change
Estimate	2025	\$ 249,346	\$ 128,806	\$ 378,152		
Proposed	2026	\$ 254,856	\$ 177,366	\$ 432,222	\$ 54,070	14.30%
Proposed	2027	\$ 268,632	\$ 187,009	\$ 455,641	\$ 23,419	5.42%
Proposed	2028	\$ 283,097	\$ 196,997	\$ 480,094	\$ 24,453	5.37%
Proposed	2029	\$ 298,250	\$ 207,673	\$ 505,923	\$ 25,829	5.38%
Proposed	2030	\$ 314,093	\$ 218,694	\$ 532,787	\$ 26,864	5.31%

Annual Number of Households receiving Garbage/Recycling Service:

	# of Households
Dec 2021	2,817
Dec 2024	2,867
May 2025	2,869
June 2025	2,870

WASTE MGMT. NEEDS TO VERIFY HOW THEY CAME UP WITH CPI INDE; THEY CLAIMED IT WAS 4.54% INSTEAD - JOHN THINKS IT IS 5.34% INSTEAD.

5-YEAR COST \$2,406,667
\$74,390 LOWER THAN HARTER'S PROPOSAL



169901 RINGLE AVE
RINGLE, WI 54471
888-804-8556 / FAX 715-446-5400

INVOICE

Invoice #: 1310378

Invoice Date: 06/30/2025

Due Date: 07/20/2025

Bill To:

VILLAGE OF KRONENWETTER
1582 KRONENWETTER DR
MOSINEE WI 54455
USA

Service Address:

VILLAGE OF KRONENWETTER
1582 KRONENWETTER DR
MOSINEE WI 54455

Customer #: 01-14036 7

2025
COST
PER
UNIT
↓
\$7.21
\$3.7
\$10.9

Date	Description	Quantity	Rate	Amount
	* PAYMENTS RECEIVED THIS PERIOD *			
06/16/2025	PMT: 39802			-31,501.62
06/30/2025	95G TRASH SERVICE # P/U: 3	2870.00		20,778.80
06/30/2025	95G RECYCLE SERVICE # P/U: 3	2870.00		10,733.80

We offer automatic payment options!
Please email arfoxvalley@harters.net for
additional information.
To view your account and manage online
payments, visit www.hartersfvd.com
Your online access code is 0003916

Total Invoice 31,512.60

Current	31-60 Days	61-90 Days	91+ Days	Please pay BALANCE DUE
31,512.60	0.00	0.00	0.00	31,512.60

Customer #: 01-14036 7
Service Address: 1582 KRONENWETTER DR

Invoice #: 1310378
For Period: JUNE

US CITY AVERAGE

Expenditure category	Relative importance Jun. 2025	Unadjusted percent change		Seasonally adjusted change			Section 4, Item E.
		Jul. 2024-Jul. 2025	Jun. 2025-Jul. 2025	Apr. 2025-May 2025	May 2025-Jun. 2025	Jun. 2025-Jul. 2025	
College textbooks(1)(3)(11)		12.9	0.4	0.4	-0.8	0.4	
Information technology commodities(3)	0.698	-5.9	-0.7	0.1	0.0	-1.4	
Computers, peripherals, and smart home assistants(1)(4)	0.270	-1.8	-1.2	1.1	1.4	-1.2	
Computer software and accessories(1)(2)	0.028	1.0	-2.6	-0.6	-0.2	-2.6	
Telephone hardware, calculators, and other consumer information items(2)	0.400	-8.8	-0.2	-0.6	-0.9	-1.4	
Smartphones(1)(3)(12)		-14.7	0.0	-1.6	0.0	0.0	
Alcoholic beverages(1)	0.826	1.4	0.1	-0.1	0.1	0.1	
Alcoholic beverages at home	0.441	-0.2	0.0	-0.4	-0.2	0.1	
Beer, ale, and other malt beverages at home(1)	0.151	0.3	0.2	-0.4	-0.2	0.2	
Distilled spirits at home(1)	0.102	0.8	0.5	-0.4	-0.2	0.5	
Whiskey at home(1)(3)		-1.7	0.3	0.0	-0.3	0.3	
Distilled spirits, excluding whiskey, at home(1)(3)		1.6	0.6	-0.9	-0.2	0.6	
Wine at home	0.189	-1.1	-0.4	-0.3	0.0	-0.3	
Alcoholic beverages away from home(1)	0.385	3.4	0.2	0.2	0.4	0.2	
Beer, ale, and other malt beverages away from home(1)(2)(3)		3.1	0.3	0.4	0.2	0.3	
Wine away from home(1)(2)(3)		3.4	0.1	0.2	0.9	0.1	
Distilled spirits away from home(1)(2)(3)		3.9	0.1	-0.2	0.7	0.1	
Other goods(3)	1.289	3.0	0.1	0.2	0.3	0.2	
Tobacco and smoking products(1)	0.487	6.5	0.3	0.8	0.5	0.3	
Cigarettes(1)(2)	0.366	8.0	0.8	0.8	0.3	0.8	
Tobacco products other than cigarettes(1)(2)	0.116	0.8	-1.4	0.9	1.3	-1.4	
Personal care products(1)	0.643	0.4	0.0	-0.2	0.1	0.0	
Hair, dental, shaving, and miscellaneous personal care products(1)(2)	0.286	0.3	0.2	0.4	-0.9	0.2	
Cosmetics, perfume, bath, nail preparations and implements(1)	0.348	0.4	-0.2	-0.6	0.9	-0.2	
Miscellaneous personal goods(2)	0.159	2.7	-0.4	-0.5	0.7	0.8	
Stationery, stationery supplies, gift wrap(3)		1.6	-2.0	0.1	-0.3	0.2	
Services less energy services	60.602	3.6	0.2	0.2	0.3	0.4	
Shelter	35.418	3.7	0.2	0.3	0.2	0.2	
Rent of shelter(13)	35.001	3.6	0.2	0.3	0.2	0.2	
Rent of primary residence	7.447	3.5	0.2	0.2	0.2	0.3	
Lodging away from home(2)	1.386	-3.5	-1.5	-0.1	-2.9	-1.0	
Housing at school, excluding board(13)	0.239	3.3	0.5	0.2	0.2	0.1	
Other lodging away from home including hotels and motels	1.147	-4.8	-2.0	-0.1	-3.6	-1.3	
Owners' equivalent rent of residences(13)	26.167	4.1	0.3	0.3	0.3	0.3	
Owners' equivalent rent of primary residence(13)	24.974	4.1	0.3	0.3	0.3	0.3	
Tenants' and household insurance(1)(2)	0.417	5.8	1.0	0.8	1.1	1.0	
Water and sewer and trash collection services(2)	1.086	5.3	0.4	0.2	0.4	0.4	
Water and sewerage maintenance(1)	0.741	4.9	0.3	0.1	0.4	0.3	

Footnotes

- (1) Not seasonally adjusted.
- (2) Indexes on a December 1997=100 base.
- (3) Special index based on a substantially smaller sample.
- (4) Indexes on a December 2007=100 base.
- (5) Indexes on a December 2005=100 base.
- (6) Indexes on a December 1986=100 base.
- (7) Indexes on a December 1993=100 base.
- (8) Indexes on a December 2009=100 base.
- (9) Indexes on a December 1990=100 base.
- (10) Indexes on a December 1983=100 base.
- (11) Indexes on a December 2001=100 base.
- (12) Indexes on a December 2019=100 base.
- (13) Indexes on a December 1982=100 base.
- (14) Indexes on a December 1996=100 base.



5.34% ↑

July 2024 to July 2025 Search FRED Data...

Section 4, Item E.

Home > Categories > Prices > Consumer Price Indexes (CPI and PCE) > Housing

RELEASE CALENDAR TOOLS NEWS BLOG ABOUT

Consumer Price Index for All Urban Consumers: Water and Sewer and Trash Collection Services in U.S. City Average (CUSR0000SEHG)

Observations

Jul 2025: 318.244

Updated: Aug 12, 2025 7:42 AM CDT

Next Release Date: Sep 11, 2025

Units:

Index Dec 1997=100,

Seasonally Adjusted

Frequency:

Monthly

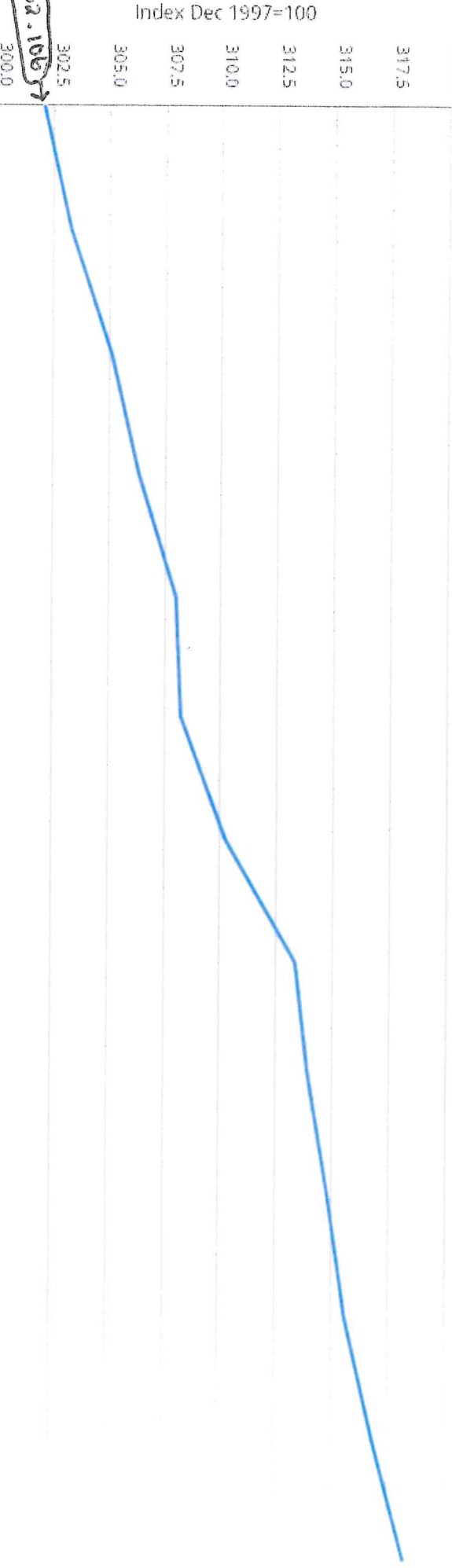
1Y | 5Y | 10Y | Max

2024-07-01 to 2025-07-01

Download

Edit Graph

FRED — Consumer Price Index for All Urban Consumers: Water and Sewer and Trash Collection Services in U.S. City Average



Source: U.S. Bureau of Labor Statistics via FRED®
Shaded areas indicate U.S. recessions.

fred.stlouisfed.org

Fullscreen

Share Graph

Account Tools

X f in



VILLAGE OF KRONENWETTER, WI

PROPOSAL FOR:

Village of Kronenwetter - Residential Garbage and Recycling Service

Due Date: Tuesday August 12th, 2025, 1:30 p.m.

SUBMITTED BY:

Waste Management of Wisconsin, Inc.

CONTACT:

Chad Koehler | Senior Account Executive – Public Sector
(262) 307-9368 | ckoehler@wm.com





Waste Management of Wisconsin, Inc.

5509 Fuller St.
Schofield, WI 54476

August 11th, 2025

Village of Kronenwetter, WI
1582 Kronenwetter Dr.
Kronenwetter, WI 54455
Attn: Greg Ulman – Director of Public Works

Dear Mr. Ulman:

Waste Management of Wisconsin, Inc. (WM) is pleased to provide the enclosed proposal response package, outlining not only our ability and commitment, but also our fully equipped resources that stand ready to continue to provide service excellence to the Village of Kronenwetter, WI, as described in your RFP for Village of Kronenwetter - Residential Garbage and Recycling Service.

As Kronenwetter's future environmental service provider, no one is in a better position to provide the Village dependable service utilizing trucks with cutting-edge video technology for service verification, a state-of-the-art Recycling Facility, 24/7 customer service options for the Village's residents, and drivers that are intimately familiar with your streets, and your residents.

Cutting-Edge Technology: WM Smart Truck® technology combines video with GPS functionality to provide WM and the Village the capability of producing a photographic record of service. We are also piloting this technology to identify recycling contamination and directly communicate with residents using photos and education sent via email.

World Class Customer Service: WM has reinvented its approach to customer service through comprehensive digital offerings. These enhancements allow residents to conduct nearly 100% of their communications with WM online 24/7 through our web site, mobile app, and live chat features. Additionally, WM still offers residents, who prefer to speak with a live rep, the option to give us a call.

Zero-Risk Transition: Village officials and residents can rest assured that on day one of the new contract a team of dedicated professionals will arrive in Kronenwetter equipped with the necessary knowledge to complete the service like clockwork. There will be no need to worry about missed streets or understaffed operational assumptions – just dependable solid waste and recycling service the Village has come to expect.

Always Working For A Sustainable Tomorrow®: As a leader in sustainability, we share Kronenwetter's commitment of increasing recycling participation and tons diverted, as well as reducing climate impact; increasing circularity; and prioritizing safety all of which are addressed in our proposal.

On behalf of our entire team at WM, we thank you for the chance to earn your business and extend our sincere appreciation for the opportunity to provide this enclosed proposal. We are excited about sharing our recently developed advancements and entering into a new relationship with Kronenwetter. We look forward to your feedback, and if you have any questions or require clarification regarding our proposal, please do not hesitate to contact me.

Sincerely,

Chad Koehler, Senior Account Executive – Public Sector | (262) 307-9368 | ckoehler@wm.com



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1 | Contractors Qualifications

WM history stretches back over 100 years. Since 1893 when Waste Management founder Harm Huizenga began removing trash in Chicago, WM has been working **For Tomorrow®**. But what started as ‘Waste Management’, has evolved to become WM - the world’s leading provider of comprehensive environmental services, and the work that started over a hundred years ago continues every day, as we play an integral role in keeping communities like Kronenwetter clean, safe and functioning. **We’re WM. Always Working For A Sustainable Tomorrow®.**

WM serves millions of residential, commercial, industrial, and municipal customers throughout the U.S. and Canada by collecting, transporting, and finding new uses for the waste they generate. We also collaborate with our customers to help them achieve their sustainability goals through managing and reducing waste and operating more sustainably.

To serve our diverse customer base, we have developed the industry’s largest network of collection operations, transfer stations, and recycling and disposal facilities, led by a team of 48,000 employees motivated to go above and beyond. Unmatched in geographical reach and ability, our resources enable us to manage every aspect of our customers’ waste streams.

WM At-A-Glance (data represents the most recently published information)

People	Operations				
48,000 team members	263 solid waste landfills	5 hazardous waste landfills	497 hauling facilities	332 transfer facilities	\$32.8B asset base

Material is Repurposed

102 recycling facilities
41 organics recycling facilities, including WM CORE® sites and composting
14.8 million tons of material recovered

Energy is Renewable

11,307 alternative-fuel vehicles
181 natural gas fueling stations
95 landfill gas-to-electricity facilities
23 direct landfill gas-to-industrial customers
17 renewable natural gas facilities

Communities are Thriving

74 certified wildlife habitat programs
72 pollinator gardens and wildflower meadow projects
291 habitat, species, and education projects “on-the-ground”
13,413 acres actively managed for wildlife preservation

WM is Evolving from Service Provider to Sustainability Ally

WM is more than just a waste management company. We are advancing from a service provider to a true sustainability ally by making it easier for customers to reduce waste, decrease emissions, and use more recycled materials in a manner that is good for people, communities, and the environment.

As we continue to evolve, a critical component of this sustainability strategy is expanding services that support a transition to a lower-carbon economy. With this new strategy, we aim to help customers increase circularity and accelerate their decarbonization goals.

Sustainability is in the spotlight as never before, and WM is responding by incorporating sustainability into everything we do.

Always Working For A Sustainable Tomorrow®.

And we are investing – significantly – in this sustainability strategy. Following are WM’s five strategic sustainability growth areas that will continue to shape WM’s path to a true sustainability ally.

Sustainability program ally	Our customers have expectations to reduce waste, enhance their sustainability reporting, and contribute to a circular economy. WM, in turn, is continuing to adapt to meet these needs and become a true sustainability ally to help our customers increase circularity and accelerate decarbonization goals.
Modern landfills and renewable energy	As part of our overarching company goals to reduce our operations' climate impact, WM plans to invest over \$1 billion in growth capital to build around 20 new WM-owned renewable natural gas facilities by 2026 to help meet our target to capture 8X more landfill gas than in 2021. As we build more renewable natural gas facilities, we aim to allocate renewable natural gas to 100% of our compressed natural gas fleet by 2026.
Recycling infrastructure	We plan to invest \$1 billion in new and upgraded recycling infrastructure through 2026 – investments that will make our material recovery facilities more efficient so we can reduce contamination and recycle more. With these investments, we aim to add more than 2.5 million tons of material recovery capacity annually to our existing recycling network by 2026 from a 2021 baseline.
Integrated organics	Creating new value from discarded materials goes beyond traditional recycling. A growing number of states and municipalities are enacting or considering regulations that would promote diversion of organics, particularly food waste. We are investing in a range of technologies and programs to proactively grow our infrastructure for handling food waste and other organic materials.
Circular logistics	By recycling materials, we help to avoid GHG emissions by preventing the mining and manufacture of products from virgin materials. The more we can recycle, the more materials we can keep in the circular economy and the more emissions we can avoid. From educating consumers on how to Recycle Right®, to investing in technologies that allow us to divert from landfills, to helping create new markets for recyclables – WM participates in creating a circular economy.

Village of Kronenwetter - Residential Garbage and Recycling Service

While we are a large company, we are indeed your local provider located in Marathon County with employees who live, work, and raise their families throughout the County, including many who live in the Village of Kronenwetter. We are strongly committed to a foundation of sustainability, innovation, financial strength, and professionalism.

Accordingly, WM provides solid differentiators including:

- Zero-risk transition, backed by years of knowledge and experience in servicing the area
- State-of-the-art onboard, GPS and video technology that increases efficiencies and maximizes quality of service
- Regional network of trucks and drivers to support our local operation
- The financial stability to ensure our fulfillment of our long-term obligations to your community
- Dedicated account manager, Chad Koehler
- Best-in-Class insurance
- Focus on Safety as a core value
- Employer of choice – committed to Diversity and Inclusion and to hiring Veterans

We provide superior waste and recycling services from our WM Wausau Hauling site to the surrounding area serving residential, municipal, commercial, and industrial customers.

Our local Wausau Hauling office will continue to provide the Village of Kronenwetter with operational, management, financial, and reserve resources as part of this Agreement. Our outstanding history of past performance, regulatory compliance, and superior safety record, along with the financial and resource backing of North America's largest environmental services company, give us the foundation needed to not only meet but exceed Kronenwetter's future expectations for waste and recycling services.

We are well positioned to continue to provide the services and operations you require on an uninterrupted basis and our WM Wausau Hauling team looks forward to the opportunity to remain Kronenwetter's proud environmental services provider.

Waste Management of Wisconsin, Inc.

Waste Management of Wisconsin, Inc., an indirect subsidiary of Waste Management, Inc., was organized and incorporated in Wisconsin in 1959. Our team of professionals will service Kronenwetter from our Wausau Hauling District, which is located at 5509 Fuller St.

Schofield, WI 54476. We invite Kronenwetter representatives to visit our facilities and learn firsthand about our superior operational approach to providing waste and recycling services for your Village.

The WM Difference: What Sets Us Apart

Our commitments to being a "People First" organization and achieving "Success with Integrity" mean striving for results in all that we do. We hold ourselves and others to higher standards of accountability, honesty, ethics, and compliance. Our people are committed to doing the right thing, the right way, every day. They place our core values of safety, customers, environment, and inclusion and diversity first in all they do.

We believe our employees are our greatest asset, and if we take care of them, they will take care of our customers, communities, shareholders, environment, and each other. These commitments and values are the foundation for the many differentiators that set us apart from our competitors:

An Unmatched Service Network: We serve nearly 20 million municipal, federal, commercial, industrial, and residential customers across North America through a network of 497 collection operations and 263 waste landfill disposal sites.

Extensive Local Resources: In addition to tapping into an industry-leading network of resources across North America, WM offers management, operational, and reserve resources at the local level. A local office with local support/operations, including a single point of contact for your account, and a local fleet of trucks and equipment all add up to world-class service delivery for Kronenwetter from an unrivaled resource network.

Assets of \$32.8 billion: As the largest asset-based company in the industry with more trucks, landfills, and recycling facilities than any of our competitors, we are positioned to provide unsurpassed service at the most competitive rate to Kronenwetter. Our assets and strong financial metrics offer peace of mind and security for Kronenwetter.

Ethical Responsibility: At the core of everything we do is our firm commitment to adhere to ethical business standards and practices. We have been recognized annually as an Ethical Leader by many organizations, including Ethisphere Institute as a "World's Most Ethical Company" in 2024 for the 15th year, as well as by the Better Business Bureau, Wildlife Habitat Council, and the Dow Jones Sustainability Indexes. These honors reflect our commitment to our employees who strive to take care of our customers, communities, shareholders, environment, and each other.

Environmental Stewardship: Environmental stewardship is the core of our business - our promise to customers, our competitive advantage, and our obligation to the locations in which we operate. In a business as highly regulated as ours, protecting the environment, maintaining compliance, and innovating to improve operations requires an unwavering focus, expertise, comprehensive systems, and internal checks and balances. We have a long track record of supporting high regulatory standards and striving to go beyond them.

Unparalleled Recycling Program: As North America's leading post-consumer recycler and largest marketer of residential recyclables, WM has been leading change in the ever-growing and dynamic recycling industry for more than three decades. From the \$1 billion we have invested in recycling processing infrastructure to the 14.8 million tons in recyclables we managed in 2022 to the industry's first recycling education program, Recycle Right® - WM is committed to making our world more sustainable.

World-Class Customer Service: At WM, our core principles guide everything we do. Providing world-class customer service is at the top of our list. For our customers, a positive customer service experience rarely goes unnoticed, and we believe those everyday interactions are our best opportunity to provide an exceptional experience for Kronenwetter. We have been nationally recognized for our commitment to unsurpassed customer service and combined with our tested processes and innovative new technologies, we bring Kronenwetter a level of service reliability and customer satisfaction that is truly unmatched.

State-of-the-Art Technology: We utilize state-of-the-art technology to maximize safety and customer experience and minimize environmental impacts. From mapping and re-routing vehicles in real time via our onboard computers, to using our DriveCam® cameras to capture community safety

concerns, to the industry's largest fleet of trucks that runs on cleaner and quieter Compressed Natural Gas - our technology works for our customers.

Commitment to Near-Zero Emissions: Since the early 1990s, WM has prioritized equipment efficiency and innovation to reduce our vehicles' greenhouse gas (GHG) emissions, in part by converting our diesel trucks to run on cleaner natural gas. For every diesel truck we replace with natural gas we reduce our use of diesel fuel by an average of 8,000 gallons per year along with a reduction of 14 metric tons of GHG emissions per year - the equivalent of a 15% emissions reduction per truck. WM's fleet now includes 11,307 natural gas trucks, the largest heavy-duty natural gas truck fleet of its kind in North America.

Leading Training and Safety Programs: Once hired, our drivers undergo intensive immersion training at our state-of-the-art training centers. Over two weeks, drivers gain experience through classroom training and simulated driving courses that reflect real-life obstacles. At the end of training, each driver receives a comprehensive evaluation that confirms their understanding of and commitment to WM's culture of safety.

Proven Employee Hiring Practices: To provide the safest and most secure service for your Village, our employees undergo comprehensive background checks and drug testing. Prior to employment, all driver candidates must possess a valid Commercial Driver's License (CDL) for Class-C trucks and must pass a Department of Transportation (DOT) medical exam. Once employed, all drivers are subject to ongoing drug and alcohol screenings.

Commitment to Diversity and Inclusion: At WM, we are committed to promoting and fostering a workplace where everyone is valued and respected. Only by fully embracing diversity and the well-being of our employees can we drive superior innovation and service for the customers we serve. Through recruitment and community outreach efforts, we support minority and women's organizations that strive to improve opportunities for professional development and advancement. We have been recognized for best-in-class business practices by the Human Rights Campaign Foundation, the Hispanic/Latino Professionals Association, DIVERSEability Magazine, and Women's Choice Award, among others.

Commitment to Hiring Veterans: WM has nearly 2,500 veterans working in a variety of roles - representing 6% of our workforce. We have been recognized as a "Best for Vets Employer" by the Military Times for 20 years, a top "Military Friendly Employer" by G.I. Jobs/Military Friendly Companies from 2010 to 2021, and in 2022, "Best Employers for Veterans" by Forbes. We take great pride in hiring, training, promoting, and retaining veterans within our company.





2 | Experience in Kronenwetter

WM wants to first thank you for the opportunity to earn your business and the chance to start a new partnership. WM acquired Advanced Disposal Service, Inc. which had previously been purchased by Veolia. In total, WM or its acquisitions have served Marathon County communities for **over 30 years**, and we have a long history of providing exemplary, timely service. WM commits to continuing to provide exceptional, dedicated service to your residents. Our extensive experience in the area means that we know the unique requirements. Exceptional customer service, higher safety standards, and a real commitment to supporting Kronenwetter are first and foremost on our minds as we respond to your requirements.

If given the privilege of serving as your service provider, we already have all the capacity and resources in place to guarantee a smooth transition to a new Agreement. Our drivers are familiar with the eccentricities of Kronenwetter roads and traffic patterns.

Although no changes are planned in staffing, route, or physical office facilities, WM plans to substantially increase its investment in Kronenwetter through our upgraded Germantown Recycling Facility as well as new Smart Truck® technology and advanced safety features on our collection vehicles.

Communities are thriving

We're empowering people to live sustainably

We are committed to strengthening our new relationship by not only providing high-quality, reliable service for the entire term of the agreement, but also by our continued sponsorship of and involvement in Village events. We strive to make the communities where we work safe, resilient, and sustainable - better places to work and live, today and in the future.

At WM, for more than two decades we've played an integral role our communities. Now WM is embarking on an ambitious next chapter, focused on reinventing what's possible for communities and society to be more sustainable. We've now set three bold ambitions for the future:

- Materials are repurposed
- Energy is renewable
- Communities are thriving

This industry-leading sustainability vision is focused specifically on driving the next generation of progress and growth: one where technological innovation opens up a new horizon—where more materials can be reused, our advanced energy systems power both our trucks and cities, and our communities are empowered to thrive through education and conservation.

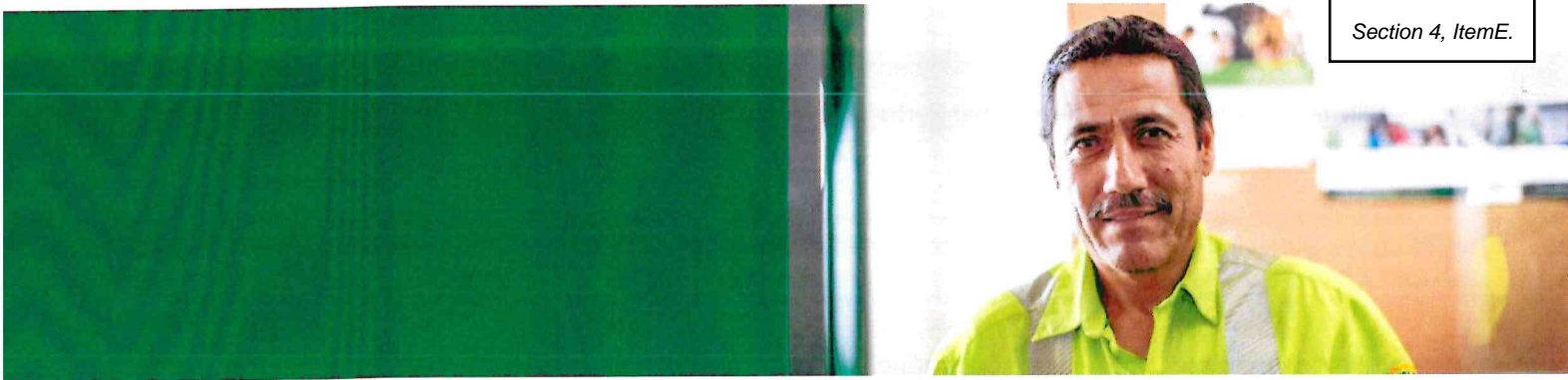
What does WM's "Communities are thriving" ambition mean for Kronenwetter?

Village of Kronenwetter - Residential Garbage and Recycling Service

- It means we're focused on making a difference. We strive to be good corporate citizens by making communities, including Kronenwetter, safer, stronger and more sustainable.
- Why are we focused on this? Not only is putting people first one of our fundamental commitments, but we also know we cannot thrive as a business if our communities are not supported, clean, safe, and sharing in diverse, inclusive opportunities.
- Our social impact commitment (donate the equivalent of 2% of our net income to targeted social impact programs by 2030) is a significant, leading investment that exemplifies our dedication to supporting our communities. We work with involved citizens, organizations and corporate partners on local initiatives to promote civic pride, economic development and revitalization.

To achieve this ambition, we participate in and support Kronenwetter events that positively impact your community and residents.





3 | References

WM is a trusted environmental solutions partner for customers throughout the Central Wisconsin area and we provide services to many of Kronenwetter’s neighbors and other similar communities. We have included a sampling of these customers in the following list of references. We encourage you to contact them so that you may learn firsthand about our excellent record of service with other customers. If the Village desires more references, we would be pleased to provide them.

Customer	City of Marshfield
Contact	Tim Rasmussen – Streets Superintendent
Address	407 W. Second St. Marshfield, WI 54449
Phone	(715) 486-2085
Services Provided	Residential Curbside trash and recycling (1985 – Present)

Customer	Village of Rothschild
Contact	Tim Vergara - Public Works Administrator
Address	211 Grand Ave. Rothschild, WI 54474
Phone	(715) 359-3660
Services Provided	Residential Curbside trash and recycling (2012 – Present)

Customer	City of Medford
Contact	Joe Harris – City Coordinator
Address	639 S. Second St. Medford, WI 54451
Phone	(715) 438-4321
Services Provided	Residential Curbside trash and recycling (1992 – Present)

Village of Kronenwetter - Residential Garbage and Recycling Service

Customer	City of Berlin
Contact	Scott Zabel - Streets Superintendent
Address	241 Spring St. Berlin, WI 54923
Phone	(920) 361-5425
Services Provided	Residential Curbside trash and recycling (2015 - Present)



4 | Pricing

Best value, best service...our best price

We recognize that our pricing may not earn us low-cost bidder status, but we are proud that we service all our contracts with consistent, quality service over the full life of the contract. The following pricing assumes that Waste Management will provide the Village with a single monthly bill for services provided.

*Cost breakdown, per household unit, for services for **weekly refuse and biweekly recycling** pick up for the Village of Kronenwetter (based on 96-gallon refuse and recycle carts to each residential unit).*

	Trash 96gal	Recycle 96gal	Total per household per month
3-year term (96 refuse/96 recycling)	\$7.90	\$5.65	\$13.55
5-year term (96 refuse/96 recycling)	\$7.40	\$5.15	\$12.55

- Pricing does not include At Your Doors services.

Refuse Overflow Stickers

WM will offer a Refuse Overflow Sticker program for the Village of Kronenwetter. Stickers can be purchased, and supplied to the Village, for \$2.00 each.

Holiday Schedule

WM collects refuse and recycling the next day following a holiday, including Saturday collections, when needed. A yearly calendar can be provided to the Village. Observed Holidays include New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas Day.

Clean Recycling Education

WM prides ourselves on our Recycle Right.® campaign and would genuinely welcome the opportunity to partner with a forward-thinking recycler like Kronenwetter. We can complement your annual Refuse and Recycling Guidelines, and your various digital social media efforts with our suite of deliverables available from WM and Recycle Right. We commit to partnering with Kronenwetter and the Marathon County Solid Waste Department for a cooperative effort to provide education to all interested residents, ensuring as many materials as possible are diverted from the landfill. Kronenwetter can assure all recyclable material is processed effective, and efficiently through WM.

Special Collections

WM will offer special curbside collections for property owners needing excess volume removed due to move-in, move-out or household projects. Residents may contact WM directly for one-time trips,

or rental dumpsters, by calling 1-888-960-0008 or visiting wm.com and ordering. Residents will be billed directly. Any Village requests to clean up evictions will be billed directly to the property owner.

Long Driveway Collection

WM will offer valet service/long driveway service for those residents with physical limitations that make curbside service impractical or difficult. This would be a subscription service, billed to the individual resident. Each request would need to be approved by the local WM operations team. Entering private property with collection equipment may require a waiver of liability.

Annual Village-Wide Christmas Tree Pickup

Throughout the month of January, WM collects Christmas trees set curbside. Our guidelines also stipulate that the trees need to be cut down to no longer than 4 feet in length. Trees need to be curbside by 6:00am. There will be no additional cost for this service.

Spring Bulk Item Drop-Off Events

WM will provide 40-yard roll off containers for a Village organized Spring Bulk Item Drop-Off Event, to be held at a Village location. We will work with Village staff to coordinate dates and times of the events. WM will haul containers on an as needed basis and remove containers as they fill. The Village will be responsible for any disposal charges incurred at Marathon County Landfill. A list of acceptable items will be sent to the Village on a yearly basis. The cost for these 40-yard containers will be \$225.00 per haul.

Village of Kronenwetter Municipal Buildings / Properties

At no cost to the Village, WM will provide refuse and/or recycling services at all municipal buildings and properties as specified in Exhibit A of the RFP. We will provide the appropriate containers based on the needs and frequency of each location. Any future municipal locations will also be included at no charge.

Carts for Service

Upon award of a contract, WM will work with the Village to ensure all residents receive new 96gal trash carts (green body and green lids), and 96gal recycling carts (green body and yellow lids). Carts will be manufactured by Cascade Cart Solutions and come with a 10-year warranty. WM will handle the deployment of all carts and will supply Village approved notifications to all residents regarding the change. WM will require a list of all current service addresses for cart deployment.

Handling of Replacement Carts

WM will own and maintain the carts throughout the life of the contract. If a cart needs to be repaired or replaced, WM will do so at no charge. If a cart is lost or stolen, or becomes damaged outside of normal wear and tear, WM will collect an \$85 replacement charge directly from the resident.

Handling of Newly Issued Carts to Newly Constructed Homes

Taxpayers of newly constructed homes will be required to contact the Village of Kronenwetter to order the refuse and recycling cart service. We understand that the Village will contact us, so that we can add to the Village's billed cart count. WM will work with the Village each year to ensure identical cart count records.

Reporting of Tonnages

WM will provide quarterly recycling reports to facilitate documenting and tracking refuse and recycling tonnages.

Subcontractors

WM will not require any subcontractors to perform the work outlined within this proposal.

Memorandum of Understanding with Marathon County Landfill

WM recognizes that Kronenwetter has entered into a contract (Memorandum of Understanding) with Marathon County Solid Waste Department. WM will haul Kronenwetter’s municipal solid waste only to the Marathon County Landfill as specified. WM understands the Village of Kronenwetter will be responsible for, and pay for, all disposal costs.

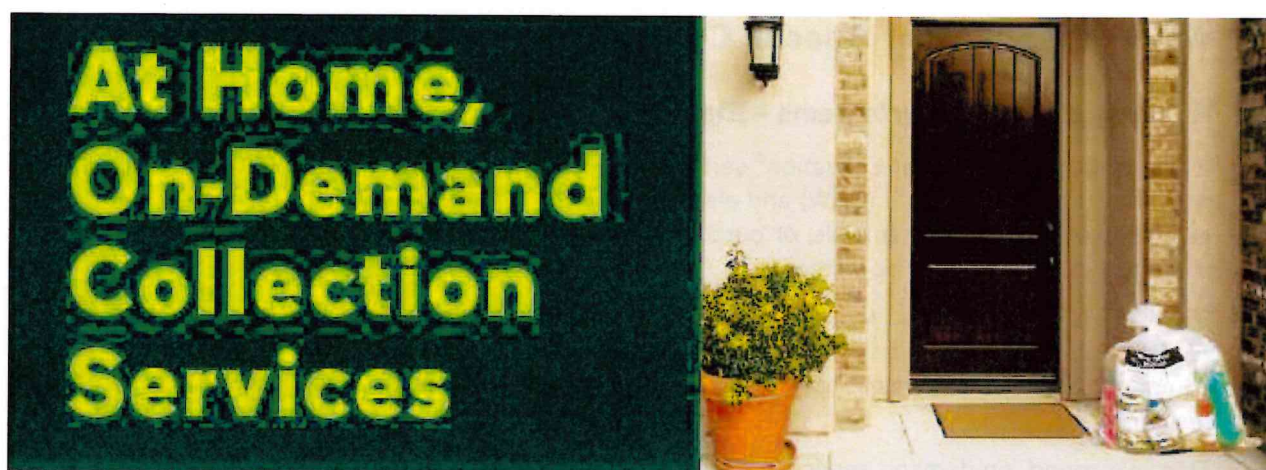
Annual Price Adjustment

Pricing is based on a total of approximately **2,821** households. Number of households to be confirmed annually. The rates will be guaranteed for the first year of the contract. Rates for these services will be increased annually, beginning on January 1st of each year. WM is proposing that annual increases for subsequent years be tied directly to the Consumer Price Index for all Urban Consumers: Water, Sewer and Trash Collection as it best aligns with our business and the services we are offering. Information for this index can be viewed at <https://data.bls.gov/series-report> (Series ID: CUUR0000SEHG).

Fuel Price Adjustment

Waste Management’s proposed pricing for curbside collection will include a fuel surcharge, based on a \$4.00 fuel table. The published index for determining monthly diesel fuel prices will be the Department of Energy’s (DOE) “Weekly Retail On-Highway Diesel Prices” for the Midwest region. The price published for the first Monday of the month will be used as that month’s diesel fuel price. The prices can be viewed at the DOE’s website. If diesel fuel is below \$4.00 per gallon, the fuel surcharge will be 0 percent. If diesel fuel is at or above \$4.00 per gallon, the following percentages will apply to Waste Management’s base rate.

Diesel Fuel Price per Gallon	Fuel Surcharge
<\$4.00	0 percent
\$4.00 to \$4.24	2 percent
\$4.25 to \$4.49	4 percent
\$4.50 to \$4.75	5 percent
For every \$0.25 per gallon increase above \$4.75	The Fuel Surcharge will increase by 1 percent



WM's At Your Door Special Collection® service provides residents a safe, convenient, sustainable solution for disposing of their household hazardous waste, electronics and hard-to-recycle items from the convenience of home.

Year-round, On-Demand Collection

Residents can visit wmatyourdoor.com online to schedule a collection of their unwanted household items. (Weekday pickups only. Restrictions apply. Visit wmatyourdoor.com for details.)

Safe, Compliant Solution for Your Community

Improper disposal of household hazardous waste - pouring them down the drain or storm drains or putting them in the trash - can pollute the environment and your community.

WM's At Your Door Special Collection® service is a good way to safely and properly dispose of unwanted household hazardous waste in your community. Our trained team stays up-to-date with all federal, state and local regulations to help ensure safe, compliant, and efficient pickup, transfer and disposal of your community's household hazardous waste.

Wide Variety of Acceptable Materials

The most common items include:

Automotive products: Antifreeze, motor oil, oil filters, brake fluid, transmission fluid, cleaners, upholstery cleaner, polishes, fuels and waxes

Batteries: Household and vehicle

Household Cleaners: Carpet and upholstery cleaners, tile and shower cleaners, drain cleaners, cleaning compounds and rust removers

Household items: Hobby glue, nail polish removers, and more

Electronics: Televisions, desktop computers, laptops, tablets, monitors, mouse, keyboards, mp3 players, DVD players, gaming consoles, CD/tape players, VCRs, cell phones, desktop printer, scanner, fax machines, microwaves, CD rom and related cords

Mercury containing items: Compact Fluorescent Lamps (CFLs), straight fluorescent tubes, thermometers and thermostats

Paint products: Latex and oil based paint, spray paint, paint thinner, stain, stripper, caulk, sealer, wood stain and wood preservative

Garden chemicals: Fertilizer, herbicide, pesticide

Swimming pool chemicals: Pool acid, stabilizer and chlorine

Sharps: Syringes, needles and lancets (Select areas only)

Unable to Collect: Ammunition, EV batteries, explosives, asbestos, tires, or any materials in unlabeled or leaking containers. Additional, unacceptable materials based on local or state laws.



Schedule your home collection today!
wmatyourdoor.com



WM's At Your Door Special Collection® Program Overview

Handling Hard-to-Recycle Items – Right from Your Doorstep

WM's At Your Door Special Collection® service makes it easy for residents to safely manage household hazardous waste (HHW) and electronics – without ever leaving home. Whether it is old paint, batteries, garden chemicals, or outdated electronics, this service brings responsible recycling and disposal right to your doorstep.

Since 1995, WM has helped thousands of communities across the U.S. collect and manage hard-to-recycle materials. With decades of experience and a deep understanding of local regulations, WM is equipped to deliver a seamless, compliant, and community-focused solution that works for your residents.

This year-round, on-demand service is designed to meet people where they are – literally. Residents can schedule a collection when it suits them, and WM takes care of the rest. From packaging guidance to safe transportation and processing, every step is handled with care and expertise.

WM's At Your Door Special Collection® service is more than just convenient – it is a thoughtful, proven approach to protecting homes and the environment.

Safe Disposal Made Simple for Residents

WM's At Your Door Special Collection® service is designed with your community in mind. It is a valuable public service that helps Kronenwetter protect residents, reduce environmental risks, and improve access to safe disposal options. By offering doorstep collection of HHW and electronics, this program removes barriers that often prevent proper disposal – like transportation challenges, limited event dates, or lack of awareness.



Here is what your residents get with WM's At Your Door® service:

Convenience

There is no need to load up your car or navigate traffic – WM comes to you. This is especially helpful for seniors, people with disabilities, or anyone with a busy schedule. Residents can schedule a pickup when it works best for them – bringing convenience to their doorsteps.

Safety

Removing hazardous materials from homes helps reduce the risk of accidents, spills, or fires. WM's trained technicians handle every item with care, ensuring it is packaged, transported, and processed safely and responsibly.

Dedicated Customer Support

WM's dedicated Operations Service Center is here to help. Our specialists are trained to answer questions about everything from paint and batteries to pool chemicals and electronics. Residents can call 1-800-449-7587 or visit wmatyourdoor.com for 24/7 access to FAQs, videos, and scheduling tools.

How We Manage Materials – Safely and Responsibly

WM's At Your Door Special Collection® service is built on a foundation of safety, compliance, and care. Every step of the process – from collection to final processing – is designed to protect your residents, WM employees, and the environment.

Responsible Disposal

After collection, materials are transported to a WM facility where they are sorted, packaged, and sent to certified third-party processors. Whenever possible, items are recycled using environmentally sound methods. Items that cannot be recycled are disposed of in accordance with all applicable federal, state, and local regulations.

WM prioritizes recycling for materials such as:

- Household and vehicle batteries
- Latex and oil-based paint
- Compact fluorescent lamps and tubes
- Motor oil and antifreeze
- Consumer electronics

This approach helps keep harmful materials out of landfills and supports your community's sustainability goals.

Training and Safety Programs

Every WM team member involved in the At Your Door® service – from service technicians to customer support specialists – receives extensive training in hazardous materials handling, safety protocols, and regulatory compliance.

- **Service Technicians** complete a 40-hour HAZWOPER certification and hold a Hazmat endorsement on their Commercial Driver's License.
- **Customer Support Specialists** are trained in chemistry, materials classification, and safe packaging guidance to support residents effectively.

Training is ongoing and regularly updated to reflect the latest safety standards and best practices.

Preventing Contamination

Proper handling of hazardous materials is critical to protecting the waste and recycling stream. WM's clear instructions, collection kits, and expert oversight help prevent contamination and ensure that materials are managed correctly from the moment they leave each resident's doorstep.

Residents are instructed to:

- Label all containers clearly
- Avoid using containers over 5 gallons
- Transfer leaking materials into sealed, non-leaking containers

Materials that are unlabeled, leaking, or improperly packaged will not be collected to ensure safety for all involved.

Data-Driven Support for Your Sustainability Goals

An added benefit of WM’s At Your Door Special Collection® service is that it can help Kronenwetter work towards your environmental commitments. After each collection, WM tracks the types and quantities of materials collected and provides detailed diversion reports upon request. These reports can be used to support sustainability reporting, track progress toward waste reduction goals, and demonstrate environmental leadership to your community.

By choosing a service that prioritizes recycling and responsible disposal, Kronenwetter is taking measurable steps to reduce landfill use, prevent pollution, and promote a clean, safe future for your residents.

How to Schedule an At Your Door® Pickup

Scheduling a pickup with WM’s At Your Door Special Collection® service is quick and easy. Residents can choose the method that works best for them – online or by phone – and get step-by-step guidance from start to finish.

Two Easy Ways to Schedule

1. Online

Visit [wmatyourdoor.com](https://www.wmatyourdoor.com) any time, day or night. The website is available 24/7 and includes helpful tools, FAQs, and videos to guide residents through the process.
2. By Phone

Call 1-800-449-7587 to speak with a trained specialist at WM’s Operations Service Center. The team is available Monday through Friday from 5 a.m. to 5 p.m. Pacific Time (PT) to answer questions and help residents schedule their collection.



Residents receive collection kits sent to their homes via U.S. mail that they can use to package their unwanted materials and schedule a pickup.

What Residents Will Need

To schedule a collection, residents will be asked to provide:

- Contact information
- Home address
- A general list of the items they want collected

Once scheduled, WM will provide a specific collection date and send a collection kit* with clear instructions on how to prepare materials for pickup.

**A collection kit is not provided when a resident only has e-waste. They are instead instructed where to place their items when they schedule.*

Residents’ Feedback Drives Service Excellence

Customer feedback is a key part of the At Your Door Special Collection® experience. Every interaction is an opportunity to learn, improve, and deliver even more value to Kronenwetter.

After each collection, residents may be invited to complete a brief survey. Their input helps WM understand what is working well and where we can improve. This feedback loop supports continuous improvement and ensures the service continues to meet the evolving needs of your community.

Want to hear what your residents are saying? We can provide a summary of anonymous survey results at your request.

Why Wait for an Event? Safe Disposal Can Be At Your Door®

As opposed to a collection event, WM’s At Your Door Special Collection® service offers a smarter, safer, and more convenient way to handle household hazardous materials and electronics – for both Kronenwetter and your residents. It helps ensure that more residents can participate in safe, responsible waste management – without added burden on community resources. Here is how:

Benefits of At Your Door® vs. Collection Events		
Feature	At Your Door Special Collection®	One-Day Drop-Off Event
Availability	Year-round, on each resident’s schedule	Limited to specific dates
Accessibility	Open to all eligible residents	Only for those who can drive and attend
Effort Required	Items are picked up at each resident’s door	Residents must transport items themselves
Instructions	Clear, written guidance provided	Often unclear or inconsistent
Customer Support	Dedicated service center and 24/7 online help – residents can call 1-800-449-7587 or visit wmatyourdoor.com	Varies by event
Recycling Focus	Most materials are sent for recycling	Recycling details often unknown
Reporting	Diversion reports available	Typically not provided

Staffing


WM handles all staffing

Kronenwetter staff and volunteers often required

What We Can Collect At Your Door®

WM's At Your Door Special Collection® makes it easy for residents to safely dispose of household hazardous waste and electronics. To ensure a smooth pickup, it is important to know which items are accepted and how to prepare them.


Residents will receive clear instructions with their collection kit* and can always visit wmatyourdoor.com or call 1-800-449-7587 for the most up-to-date information. Here is an example of the step-by-step detailed instructions we provide to help residents prepare their materials for collection. Actual instruction sheet may vary according to your location.



**At Your Door
Special Collection®**


Instruction Sheet

Thank you for choosing WM At Your Door Special Collection® for the collection of your home-generated special materials.
Please read and follow these instructions carefully.

**Your Collection Date:**


This collection kit contains:

- Instruction sheet
- One plastic containment bag
- Plastic cable tie
- Labels for blank containers




Our team is here to help. If you have any questions:


- **Call:** 1-800-449-7587
Monday through Friday, 9 a.m. - 5 p.m. (CT)
- **Website:** www.wmatyourdoor.com




Step 1 Gather your unwanted items.


Most household, automotive and garden chemicals are accepted by this program. However, most refrigerators, air conditioners, and A/C units are not. Please call 1-800-449-7587 for more information.

**Acceptable materials for INSIDE the containment bag**




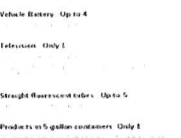
- Automotive products
- Flammable liquids
- Motor oil
- Garden chemicals
- Motor oil change kits

**Paint products** (smaller than 5 gallon containers)





- Batteries
- Swimming pool chemicals
- Flammable liquids
- Sprayers, herbicides and fungicides

**Acceptable materials for OUTSIDE the containment bag**



- Vehicle Battery: Up to 4
- Refrigerators: Only 1
- Straight fluorescent tubes: Up to 5
- Products in 5 gallon containers: Only 1

**Computer system** (Up to 1 complete system)

**Consumer electronics** (Up to 25 lbs total)

Our goal is to collect 95% of your materials when we arrive. The quantity limitations listed above provide enough room on our vehicles to hold up to 100% from everyone that is scheduled for a specific date. If you have a larger quantity of materials, please contact us to reschedule for another date.

*A collection kit is not provided when a resident only has e-waste. They are instead instructed where to place their items when they schedule.

Acceptable Materials

WM's At Your Door Special Collection® service will collect the items on the Acceptable Materials list provided below. This list includes the most common eligible items for the At Your Door Special Collection® service. This list is not all-inclusive. WM reserves the right to modify the list. Additional instructions may apply, based on applicable regulations.

ACCEPTABLE MATERIALS**Automotive Material**

Antifreeze
 Brake fluids
 Cleaners
 Gasoline and Diesel fuel (must be placed in containers designed and sold for containment and transportation of fuel (up to 5-gallon max)
 Hydraulic fluid
 Motor oil
 Transmission fluid
 Used oil filters
 Vehicle batteries (up to 4 max.)
 Waxes/polishes
 Windshield washer fluid

Electronics with Circuit Boards

CD ROM
 Cell phone
 Computer monitors
 CPU/computer tower (up to 1 max.)
 Desktop printer/scanner
 DVD/VCR/CD/tape player
 Fax machine
 Gaming consoles
 Keyboard
 Laptop computer
 Microwave oven
 Mouse
 MP3 player, iPod, music player
 Related cords
 Tablet computer
 Televisions (up to 1 max.)

Flammable and Combustible Materials

Kerosene
 Solvents

Mercury-Containing Devices

Switches
 Thermometers
 Thermostats

Household Cleaners

Ammonia
 Carpet/upholstery cleaner
 Drain cleaner
 Floor cleaner
 Floor stripper
 Rust remover
 Tile/shower cleaner
 Toilet bowl cleaner

Garden Chemicals

Fertilizer
 Herbicides
 Insect sprays/insecticides
 Other poisons
 Pesticides
 Weed killers

Miscellaneous Household Items

- Driveway sealer (up to 5-gallon max)
- Florescent tubes/compact fluorescent bulbs
- High intensity lamps
- Hobby glue
- Household batteries

Sharps, Needles, and Lancets

Must be placed in a sealed, rigid, puncture resistant container. (Qualified states only)

Paint Products

- Artist paint
- Caulking
- Latex paint
- Oil based paint
- Sealers
- Spray paint
- Stripper and thinner
- Wood preservative and stains

Swimming Pool Chemicals

- Chlorine: tablets, liquids
- Pool acid
- Stabilizers

Excluded Items

Some materials are not accepted through the At Your Door Special Collection® service. This includes commercial or business-related waste – even if located at a residence – as well as unusually large quantities of the same item.

If residents are unsure whether an item qualifies, our customer service team is here to help. They can visit wmatyourdoor.com or call 1-800-449-7587 for case-by-case guidance.

Choose Confidence. Choose WM.

When it comes to managing household hazardous materials, safety is not optional – it is essential. WM’s At Your Door Special Collection® service offers your community a proven, professional solution that protects residents, supports compliance, and simplifies operations.

With expertly trained staff, rigorous safety protocols, and a commitment to responsible disposal, WM delivers peace of mind – right to your doorstep.

Let WM experts handle the hazards, so Kronenwetter residents don’t have to.



5 | Key Personnel

Your Local Kronenwetter Service Team.

Live where we work.

Our dependable operations are overseen by a highly qualified group of WM team members with experience in the daily operations of environmental services. The team we have assembled for Kronenwetter represents top leaders at all levels – from executive management - to sales management - to operations management. Our local sales and operations team members are proud residents of these local communities.

We will continue work with your community to implement and execute collection services that align with all of your requirements and expectations. Your local Kronenwetter service team brings a diversity of backgrounds, skillsets, and job responsibilities and will include:



Steve Kanow, Upper Midwest President



Danielle Thoms, Senior Financial Analyst



Diana Siebels, Area Manager - Public Sector Solutions



Chad Koehler, Senior Account Executive – Public Sector



Scott Stencil, Senior District Manager



Brandon Sternot, District Manager



Jeff Mills, Operations Manager

Waste Management will use Automated Side Load trucks for collection in the Village of Kronenwetter. One truck for refuse, and one truck for recycling.





6 | Safety and Technology

Putting People First with Robust Safety Programs

WM knows it is our duty to take every sensible step to prevent injuries in the workplace and return our employees home safely every night.

Likewise, Kronenwetter depends on us to safely collect, process, and dispose of their wastes while being mindful of our actions to protect the environment that we share.

This is why safety is a core value for our company and we understand the magnitude of this responsibility. We will strive to confirm that each task, piece of equipment, and company policy and procedure reinforces safe actions and behaviors.

Our commitment to safety is woven into everything we do – from hiring practices to training to advancing safety technologies to preventive maintenance.

For nearly 20 years, we have engaged employees on safety practices through the Mission to Zero (M2Z), where the “Zero” represents zero tolerance for unsafe actions or conditions. Based on the results of a 2021 safety culture assessment survey, WM updated our Safety Vision and Promise to be better aligned with the concept of safety as a core value. Our new Vision statement captures our desire to have all employees and community members “Get Home Safe, Every Day”. Safety comes first on the job, all day, every day, without compromise.

Our Safety Vision and Promise is to:



Always put safety first



Take personal ownership of safety



Champion safe operations with our words and actions



Follow all safety rules



Identify and address safety risks in advance



‘Our People First’ is a core commitment of WM. We commit to taking care of each other, our customers, our communities, and the environment.

The behaviors in our Safety Vision and Promise protect what is most valuable to us and to our customers: health and well-being. As a People First company, keeping our people and our communities safe is our top priority.

Driver Safety

Drivers on their collection routes face many safety risks that are beyond WM's control on a daily basis. We prepare them for the risks they may face with in-depth training.



Regional Training Centers

WM training centers for drivers and technicians are located in Glendale, Arizona and Fort Myers, Florida, and include maintenance shops, driver training courses, classrooms, computer labs, and technician workstations to simulate typical experiences at WM facilities. Newly hired drivers and technicians selected from across the country travel to these centers for two-week, immersive onboarding programs designed to enhance their capabilities. Trainees spend their first week in the classroom learning and by week two transition into simulated driving courses and stations that provide scenarios reflective of day-to-day collection conditions and obstacles – from severe weather, traffic, and responding to other drivers’ behavior. At the end of the two-week training course, drivers receive a comprehensive evaluation of performance in key safety areas.

Reinforcing Safety with Ongoing Training

Safety training is never “complete” at WM. All drivers participate in ongoing safety training, including:

- **‘Tailgate’ Meetings:** Every morning each of our drivers attends “tailgate” meetings where safety is a primary focus. Relevant and time-sensitive safety topics are often discussed, such as upcoming weather forecasts for conditions, scheduled community events that result in more pedestrian traffic, and road/bridge closures that may require alternative routes.
- **WM SAFETY Defensive Driving System:** Provides ongoing safe driving instruction specific to waste collection vehicles. The system is refreshed monthly with videos that address hazards in drivers’ daily operating environments. Topics include safe backing, following distances, pedestrians, bicyclists, and rollover prevention.



- **Observation Behavior Assessments:** On a regular basis, WM route managers and driver trainers provide on-the-job observation behavior assessments to evaluate driver knowledge, operating behaviors, and safety/best practice compliance.

Advancing Safety Technology with a Better Collection Truck

WM is investing deeply in technology to keep drivers safe. We continue to transition from manual to automated collection technologies, which reduce the number of times our employees must exit the truck while collecting trash and recyclables. This technology helps reduce fatigue and the potential for incidents. A few features that we are incorporating into our trucks include:

Safety Technology on WM Trucks

WM Smart Truck® Technology

With the help of a proprietary system of cameras and sensors, WM Smart Truck® technology can document every service, every day to provide customers with direct, targeted feedback to drive behavior change and reduce contamination. This technology reduces the number of times drivers must leave the cabs of their trucks.

Better Brake Lights

The more visible our trucks are on the roads, the safer we are. To help reduce rear-end collisions, we are upgrading to the new brake lights that flash repeatedly to catch the attention of other drivers.



DriveCam®

DriveCam® camera is a video recorder that is automatically activated by sudden movements, allowing managers to see drivers' behavior and, if necessary, coach them on safer driving techniques.

Automatic Side Loading

Safety data tells us that our highest incident rate comes on residential rear-end-load collection routes. We are in the process of transitioning from rear-loading to side-loading trucks, which removes collection employees from the back of trucks where they could be at higher risk.

Advanced Driver Assistance System (ADAS)

Advanced driver systems include features like collision mitigation, active braking technology and vehicle telematics that communicate any needed repairs to our shops. Beyond the safety benefits, these enhancements lead to greater driver satisfaction and retention.

DriveCam®: Intelligent Dashcam Technology for Safer Collection

DriveCam®, one of the safety innovations onboard our trucks, goes beyond traditional dashcams by pairing machine vision with artificial intelligence to identify risks as they occur on the road and respond to the driver with real-time coaching.

DriveCam® is mounted on the windshield of the interior cab with cab-facing and road-facing cameras. When an unsafe condition is detected, such as critical following distance, lane departure, or imminent collision, the device visually and audibly alerts our drivers, providing an opportunity for self-correction.

Additionally, if an event is detected, video data is sent to WM route managers for follow-up performance coaching with the driver. Recorded events also help us appreciate the many times that our drivers avoid collisions through using proper defensive driving techniques. We believe our investment in DriveCam® has contributed to reducing our reported vehicle accidents by almost 80% since 2005.

Extra Eyes on Your Roads
WM drivers can manually trigger recording of video on the DriveCam® in the event they witness an emergency situation or suspicious activity.

Additional Onboard Technology Advancements

Back-up cameras	Provide a view of the area behind the truck whenever the truck is in reverse, reducing the potential for backing accidents and enhancing pedestrian safety.
On-board methane detection	On compressed natural gas (CNG)-powered trucks, methane detectors provide immediate visual and audible alarm for potential leaks from fuel tanks or lines.
Maximum idle time limit	After five minutes, engines turn off to reduce fuel consumption and exhaust emissions.
Heated rear view mirrors	Provides fog and frost-free view of both sides of the truck. Mirrors are adjustable electronically.
Bus-boy mirrors	Angled convex mirrors allow the driver an unrestricted view of the area in front of the truck. Especially valuable when pedestrians are present.
Trapezoidal side lights	Floodlights located halfway down the side of the body come on automatically when the truck is in reverse. Bright flood lighting illuminates both sides of the truck and roadway.
Sears air ride driver's seat	Provides added comfort and excellent ergonomics for the driver. Includes eight-way adjustability with lumbar support to help reduce driver fatigue and improve performance.
Heavy duty disc brakes	Provide the best stopping distance for heavy trucks in the industry. Exceeds all applicable Federal Motor Vehicle Safety Administration requirements.
Electromagnetic or hydraulic driveline retarders	Retarders are silent and provide additional braking capacity. Eight-inch-wide rear brake lining also increases braking capacity and improves vehicle safety.

While safety is a core value for WM, sustainability is also at the forefront of everything we do. That is why efficiency is a top priority. Not only does it reduce the cost of service to the Village, but efficient routes also benefit the environment through reduced fuel usage, reduced emissions and quieter collections.

eRouteLogistics®: Routing Software that Reflects Real-Time Developments

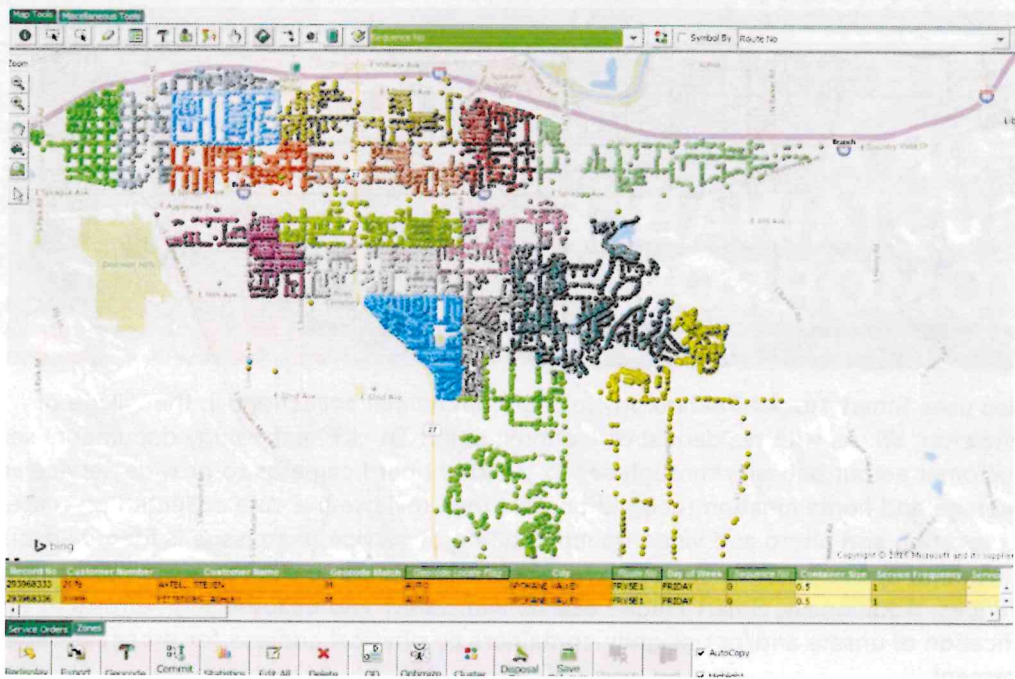
We utilize eRouteLogistics® to develop, manage, and modify routes for maximum efficiency. The software is used daily by our operations team to ensure that each route is well-maintained and adjusted to reflect new developments and changes in service levels, customer counts, and traffic patterns.

The eRouteLogistics program uses specialized software and a process analysis that bases routing and rerouting on:



eRouteLogistics displays customer locations in a user-friendly map through a variety of coloring and labeling options and allows users to visualize existing and future routes. Updated in near real-time, eRouteLogistics enables our route managers, drivers, dispatchers, and customer service representatives to resolve any questions or concerns our customers or municipal partners may have concerning routes.

This web-based application integrates with our billing and customer database, Mid-Atlantic Services (MAS). MAS provides daily updates to eRouteLogistics to capture new customers and service level changes. eRouteLogistics features mapping capabilities supported by Microsoft’s Bing Maps technology. Mapping is automatically updated via Bing Maps to reflect road changes and new community developments.



eRouteLogistics features mapping capabilities supported by Microsoft’s Bing Maps technology. Mapping is automatically updated via Bing Maps to reflect road changes and new community developments.

WM Smart Truck® Technology

WM Smart Truck® is our state-of-the-art smart technology that helps communities ensure the cleanliness of their streets and stormwater systems, reduce contamination, and identifies recycling opportunities. This smart technology enhances our customer service by:

- Educating customers on how to care for their trash and recycling
- Equipping drivers with the tools to capture real-time service opportunities via recorded images
- Providing CSRs with the technology and tools to resolve issues quickly and accurately through service verification

How WM Smart Truck® Works

WM Smart Truck® technology captures footage of customer containers as they are tipped into the truck during service. Technicians review the footage to ensure materials are placed in the correct container and collected successfully.



Our proprietary Smart Truck® technology captures video and photo of every collection.

WM Smart Truck® Customer Communications

WM has created customizable WM Smart Truck® customer educational communications to strategically collaborate with our customers and help build awareness of the importance of placing the right materials into the right cart.

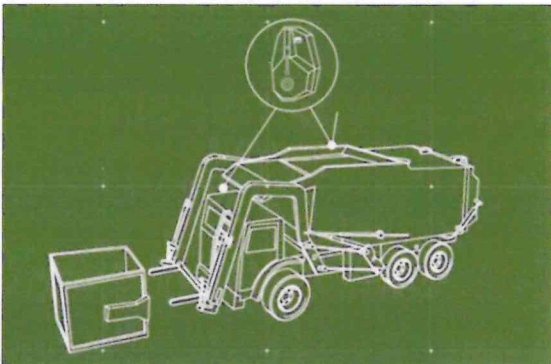


WM also uses Smart Truck® Technology for our commercial collections in the Village of Kronenwetter, WI. As with residential collections, Smart Truck® technology documents service data and customer setout behavior through sensors and onboard cameras to provide service verification and overage and contamination recognition. WM then reviews the data collected on route, including vehicle location and photo and video documentation of service. If an issue is identified, such as contamination or overage, the customer receives a notification based on customer communication preferences. Additionally, Smart Truck® assists with safety and beautification efforts through identification of unsafe and/or unsightly containers by physical address for proactive repair or replacement.

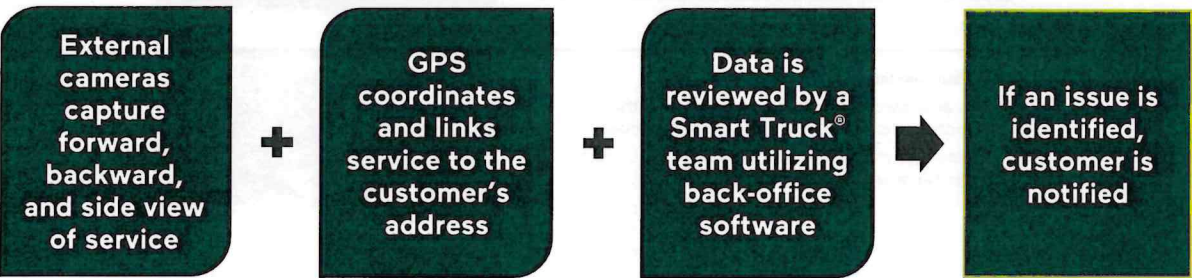
WM is at the forefront of developing and implementing sustainable technologies that are revolutionary in the environmental services industry, and Smart Truck® is the latest in those continual efforts.

The Benefits of Smart Truck®

- Smart Truck® **maximizes safety** by automating processes that keep our drivers in the cab so they can focus on the task at hand while constantly monitoring their surroundings.
- Smart Truck® **provides better service with more transparency** by documenting every container serviced every day for improved customer experience through proactive communication.
- Smart Truck® **improves waste-related decision-making**. Awareness is the first step to behavior change. Using pictures or video, Smart Truck® technology notifies the customer of trash overages, contamination, and container issues to help increase efficiencies and reduce costs.
- Smart Truck® **enhances community aesthetics**. Images and videos allow us to proactively identify service opportunities such as containers that need repair, graffiti that needs to be removed, and overflowing dumpsters that need to be addressed.



How Smart Truck® Technology Works

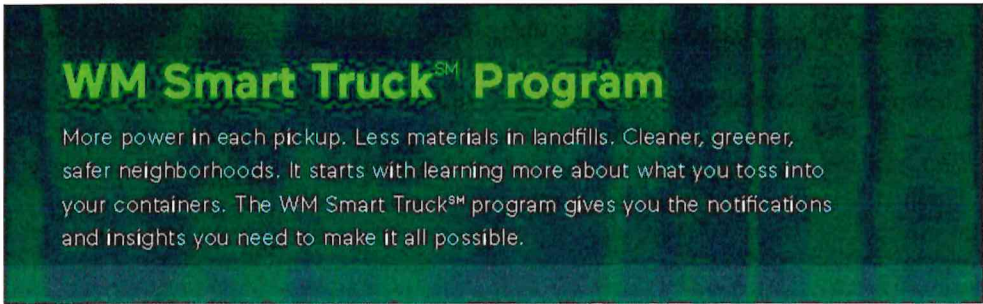


Smart Truck® technology is a well-thought-out enhancement to our existing, industry-leading onboard technology - developed with careful consideration of our customer's needs and tested and proven in the field with real life customer experiences.

How does Smart Truck® technology improve customer service? The technology frees the driver to have a singular responsibility: collection service excellence. Drivers no longer have to leave their trucks to photograph container overages or contamination. Smart Truck® technology also adds another layer of service quality for customers by confirming every service every day, automatically recording issues such as a damaged container, missed service, or blocked containers, allowing for a timely service response.

What happens when Smart Truck® technology detects a service issue? WM reviews the images from each route daily for overfilled containers and any potential contamination. Depending on the issue, a repair ticket is created, or a notification is sent to the customer. If a container is overfilled or contaminated, the customer is notified. If a container needs maintenance, repair, and/or replacement, the team will send a ticket to our operations team for action.

How are customers notified? Customers are notified of overages and contamination through their preferred channel of communication (email, text, or phone), which they can specify online at wm.com/us/mypreferences. Customers may receive additional proactive communications, such as a call or email from WM, with recommendations to right-size equipment that may result in reduced costs.



How It Works

- 1

Your Materials

With the help of mounted cameras, WM Smart Truck® technology captures footage of containers as they are collected during service.
- 2

Your Service

A dedicated team of technicians reviews the footage associated with your address to make sure your materials were thrown into the correct container and were collected successfully.
- 3

Your Notifications

If a container associated with your address is overloaded or non-acceptable material is found, we'll send you a notification. Log in to **My WM** to set your communication preferences.

You may be charged when you overfill a container or when you contaminate your recycling or organics.



Do More with My WM
Visit <https://www.wm.com/us/en/user/register> or scan the QR code to sign up for an account and get started or call **%number%**.



Customer Service, For Tomorrow®

WM believes in putting our customers first and staying ahead of our customers' ever-changing needs. That's why we are excited to share that we have built upon our traditional call center and continue to invest in advanced customer service technologies, like Interactive Voice Response, a Contact Back System, Digital Support Requests and Live Chat Support.

These technologies are shaping the future of customer service at WM and making our customers' experience even better:

- **Interactive Voice Response (IVR):** Our voice driven conversational IVR platform, seamlessly guides customers to self-service options without menu prompts and connects them with the right resources for a convenient and efficient experience.
- **Callback System:** Our contact back functionality ensures customers never have to wait on hold. With the callback or text option, customers will receive a call from a Customer Service Representative as soon as they are available, or customers receive a text allowing them to continue the conversation at their convenience.
- **Live Chat:** Our self-aware Live Chat Support allows customers to get quick answers to questions and solve issues faster than email exchanges or waiting on hold in the call queue. And with each customer conversation, the chatbot learns and evolves to provide an even faster solution.
- **Contact Back:** Our new digital offering allows customers to briefly describe their issues in writing, anytime, anywhere, through a digital intake form. The support request form is presented to customers with complex issues that require a specialized WM agent to resolve.

Customer Experience Channels

Our IVR, Contact Back System, Intuitive website and Live Chat Support customer experience channels are just a part of our commitment to delivering exceptional customer service. We are continually working to expand self-service tools that put the value of our customers' time front and center.

wm.com	Gives customers a seamless and intuitive way to discover the services and solutions available in the community.
Customer Support Resources	Allows customers to explore a collection of resources by topic to find quick solutions to top asked questions.
Social Media Platforms	Provides extra convenience and a new way to connect with WM.

Village of Kronenwetter - Residential Garbage and Recycling Service

- My WM/My WM App**

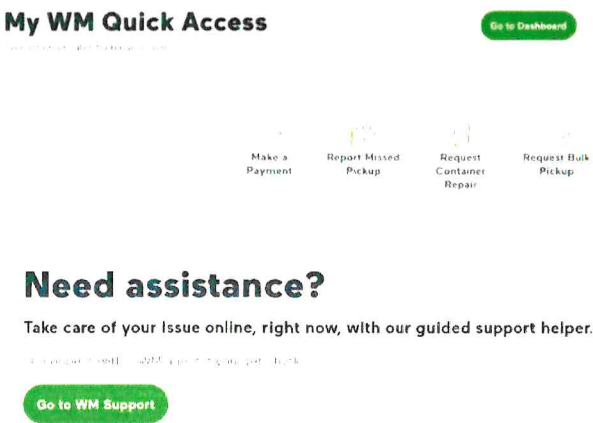
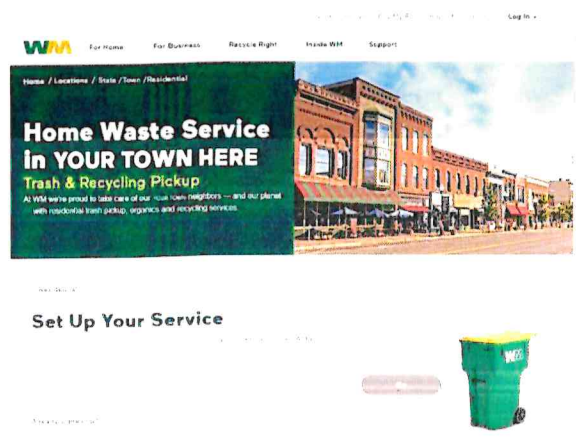
This platform empowers our customers with the tools and technologies for on-demand digital account management and self-service solutions.
- Customer Service Center**

Provides a comprehensive and dedicated one-on-one assistance to address and resolve complicated issues.

Localized WM Customer Website Offering

As a value-add offering, WM can offer the Village a dynamic WM customer website, designed to provide Kronenwetter residents with a seamless and easy-to-navigate experience, that is tailored specifically to Kronenwetter. The website is a single access point for residents to find service information and 24/7 self-serve options.

Your local community’s website is the digital gateway for residents to self-serve through WM.com, make service requests, pay their bill, set personalized service notification preferences,



Shown here are a sampling of quick access links to make payments, report missed pickups, get general assistance, and more, as well as general Service Guidelines and Instructions for your residents.

In collaboration, we can develop customized content for a Kronenwetter website that provides:

- **Localization:** Your WM customer website is designed and custom-built to showcase your community, services, solutions, and special programs.
- **Promote self-serve service:** Your WM customer website is the first line of support, empowering customers to access information and find answers at their convenience.

- **Provide helpful resources and service information:** Your WM customer website is the information hub for all information regarding services - from collection schedules to special events to bulk item collection information (if applicable) to any service guidelines. Communications, newsletters that we team on can be uploaded to the website.
- **Lead the way to a more sustainable community:** If desired, your WM customer website links directly to WM's Recycle Right® recycling education program, making it even easier to recycle right and reduce contamination.

Customer Service Center Hours & Days of Operation

Customers can contact WM during normal business hours - 8 a.m. to 5 p.m. local time. The Customer Service Center is closed on nationally observed holidays. However, our easy-to-use self-service channels - WM.com, My WM, Virtual Assistant Chatbot and more - are available to support customers' needs 24 hours a day, seven days a week, 365 days a year.

Comprehensive Investments in Customer Service Technology

WM has made operational and capacity-building investments to service technology to better serve our customers by strategically connecting them to the right information at the right time. WM's onboard computer technology provides constant contact with drivers and vehicles allowing us to improve workflow efficiency, reduce emissions in the communities we serve, and making it easier to provide effective solutions for our customers by:

- Obtaining real-time information related to all truck locations, stops serviced, service status.
- One-touch cart service verification.
- Proactively generating service tickets for cart repair or replacements for customers.
- Centralized customer service for immediate and efficient issue resolution, including on-call requests, rerouting, and customer service's needs.

Voice of Our Customers Survey (VOC)

WM invites more than 100,000 unique customers to fill out our Voice of Our Customers survey every month to understand expectations, perceptions, and satisfaction points, and gain insight into areas for improvement.

The survey initially focuses on core questions related to the customer's overall relationship with WM, then expands into targeted questions regarding the customer's service experience with our company. This survey provides WM with unprecedented insights to develop proactive solutions to not only meet but exceed customer expectations every day.



WM's Commitment to Kronenwetter

- Quick resolution of issues
- Ease of integration across communication channels
- Nationwide network of trained customer experience ambassadors
- Complete customer satisfaction



7 | Sustainability and Recycling

WM has played a vital role in keeping our communities and environment clean and safe by providing environmental solutions across North America for generations. In 2022, we refreshed our sustainability strategy, announcing planned financial investments and our commitment to sustainability initiatives. We recognize that the issues facing the world today require bolder action and that yesterday's solutions won't meet the demands of our current social and environmental challenges. With this strategy, WM is deepening its commitment to communities by expanding the breadth and depth of our sustainability offerings. Our sustainability strategy is centered on three core ambitions:

WM's Sustainability Ambitions

WM is reinventing what's possible to enable a more sustainable world.

Leveraging our infrastructure, scale, expertise and world-class operations, we're focusing our strategy on three bold ambitions.

Our Ambitions



Material is Repurposed

We're reimagining a circular economy

...by investing in and operating **innovative recycling and waste solutions** that help fuel the continuous reuse of materials.



Energy is Renewable

We're innovating for climate progress

...by **deploying advanced technologies that use waste to produce energy** that both power communities and reduce our carbon footprint.



Communities are Thriving

We're empowering people to live sustainably

...by supporting the **people and communities** where we live and work with **clean, safe environments** and diverse, **inclusive opportunities**.

2030 Goals & Commitments

\$2.215 billion planned investments to grow our recycling and renewable energy solutions.

Increase materials recovery to **25 million tons** per year.

42% reduction in our direct emissions — an industry-leading target.

6X more renewable natural gas generated at our landfills.

Positively impact **10 million** people in our communities, and donate the equivalent of 2% of our net income.

Increase diversity to achieve:

25% female representation overall.

30% minority representation in leadership roles.

3% annual reduction in our Total Recordable Incident Rate to continue to keep our people safe.



sustainability.wm.com

WM is reimagining a circular economy by investing in and operating innovative recycling and waste solutions that fuel the continuous reuse of materials. We're innovating for climate progress by deploying advanced technologies that use waste to produce energy that powers communities and reduces our footprint. We're empowering our team members and community to live sustainably while strengthening the resiliency of the diverse places where we live and work. We believe these ambitions will enable us to meet our sustainability and corporate objectives and open up a new horizon — one where more materials can be reused, our advanced renewable energy systems can be used to power both our trucks and cities and our people and communities are empowered to thrive through education and conservation initiatives.

2022 Progress

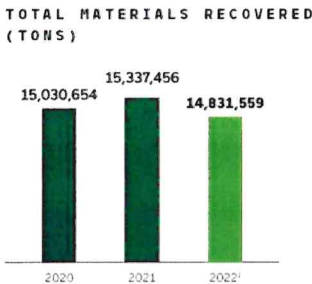
14,831,559 tons recovered
5 recycling facility infrastructure projects completed, including **1** new location and **4** automation upgrades

WM's Commitment to Recycling Circularity

Transforming our economy into a more circular one where waste is seen as a resource is a priority of WM's. At WM, we support the circular economy by recovering materials for reuse from our customers and communities through recycling collection and processing and sustainability consulting services.

As the largest recycler of post-consumer materials, we have the infrastructure and networks to drive circular economy solutions. That is why we have made circularity central to our company's growth strategy. In 2022, we completed five recycling facility automation projects and we just completed an upgrade at our WM Germantown Recycling Facility, where Kronenwetter's collected recyclables are processed. Please see more about this local investment and how it enhances your recycling collection program on the following pages.

Below is our 2030 goal and the progress we have made thus far. It is important to note that in 2022, we faced a slight decrease in the total materials recovered. This was primarily attributed to the temporary closure of recycling facilities to implement automation capabilities. While this setback posed a challenge, it also presented an opportunity for us to enhance and streamline our processes for long-term efficiency and sustainability. We remain committed to achieving our 2030 goals and will continue to adapt and innovate as we work towards a more sustainable future.



2030 Goal

Increase WM's management of materials by 60% to 25M tons, compared to a 2021 baseline, including an interim milestone of a 25% increase by 2025.



WM Germantown Recycling Facility Upgrades

Making Wisconsin More Sustainable, For Tomorrow®



Benefits Local Community

The **WM Germantown Recycling Facility** is an epicenter of sustainability cultivation in Wisconsin. WM is introducing innovative recycling technology and building sustainability solutions with a commitment to the environment – ensuring local communities thrive not just today, but in the future.

This investment of \$35M+ represents:

- ✓ The transformation and expansion of the state’s largest recycling facility
- ✓ State-of-the-art processing equipment that will improve the recovery of recyclables
- ✓ An additional annual processing capacity of 80,000 tons, expanding to an estimated 240,000 per year
- ✓ Technology that allows for dynamic adjustments to respond to evolving market demands
- ✓ Recovery of cardboard, paper, plastics, and glass that will be utilized by end users to cultivate a circular economy in the state of Wisconsin
- ✓ Career advancement opportunities
- ✓ Part of WM’s planned investments of over \$1B in recycling infrastructure

WM Wisconsin Footprint & Impact

750,000+
Customers in Wisconsin

1,300+
Employees



WM Wisconsin Recycling Facilities

Current Operations

Your solutions provider with recycling operations in:

- 1 Lacrosse
- 2 Menasha
- 3 Janesville
- 4 Madison
- 5 Milwaukee

Newly Automated

- 6 Germantown

Village of Kronenwetter - Residential Garbage and Recycling Service

WM has enhanced its recycling capabilities in Wisconsin with a \$38 million investment in the newly renovated WM Germantown Recycling Facility with state-of-the-art technology. The new facility will help increase recycling access in Wisconsin. As the state’s largest recycling facility, the WM Germantown facility is expected to process up to 240,000 tons of material annually, including cardboard, mixed paper, metals, tin, and plastic.

WM’s planned recycling investments will enable an additional 2.8 million tons of materials to be processed annually by 2026, so that materials can see a second life and communities can have increased access to recycling capabilities. This includes new markets where recycling services are limited today and will allow more consumers to recycle.

With automation being added to WM’s recycling facilities, technology makes it easier to capture more products in the same timeframe. For example, a facility without advanced technology could process 20-25 tons in an hour, the automated facilities can process 65-70 tons per hour. These materials were also previously sorted manually, removing the physical intensity and dependency of the work and enabling WM to move employees to more tech-focused roles. Instead of two optical sorters at recycling sites, there are now 17 optical sorters that have an ‘eye’ that shines a light that looks for certain material types.

These technological advancements are expected to allow the upgraded WM Germantown recycling facility to:

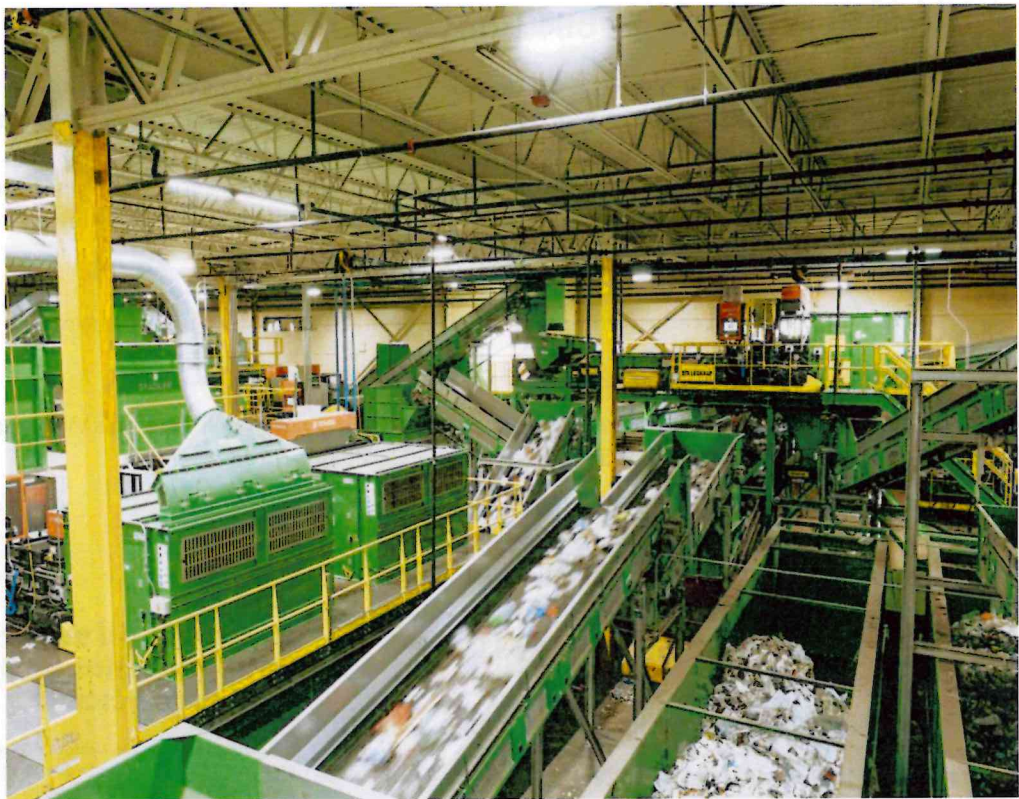
- Capture more types of plastics (including film plastic)
- Utilize intelligent sorting where conveyors and optical sorters communicate with each other and with technicians to improve material quality
- Include a final optical sort line which sends missed recyclable material back for a second chance to be recycled.

This upgrade project in Germantown is part of WM’s previously announced enterprise-wide plans to invest over \$1 billion in new and upgraded recycling facilities across North America, which is expected to add 2.8 million incremental tons managed per year by 2026.



Please scan this QR code to enjoy a brief video showcasing the new technology in WM's Germantown Recycling Facility

Village of Kronenwetter - Residential Garbage and Recycling Service



State-of-the-art Sorting Technology at work in the WM Germantown Recycling Facility



Baled recyclables await shipment to new end uses.

Recycle Right®: Proactive Public Education for Kronenwetter

In addition to collecting recycling and providing recycling processing services, we look forward to working collaboratively with the Village to produce customized recycling educational material. WM has a complete suite of education materials for residential recycling education available in our Residential Recycling Education & Outreach Toolkit. This toolkit includes resources to set the Village of Kronenwetter up for continued recycling success. We believe it will assist Kronenwetter:

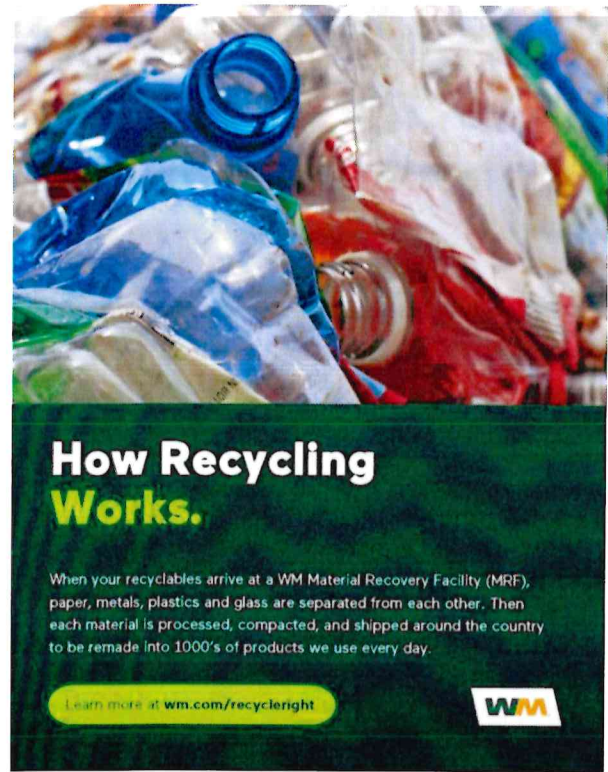
- To help grow recycling volume over the contract lifetime
- To provide a value-added recycling education program to Kronenwetter residents
- To make recycling education standard and cost-effective across the Village.

When Kronenwetter succeeds, WM succeeds. Increasing recycling rates will help the Village meet its diversion goals and help WM reach its 2030 Sustainability Goals & Commitments.

In the kit you'll find a comprehensive step by step plan to maintaining your successful recycling program, as well as fully customizable education tools, available in English and Spanish (with the ability for WM to translate into other languages as needed) that will show your residents how to Recycle Right®.

Educational efforts and outreach materials can include:

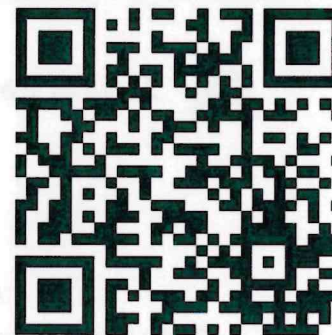
- Community Meet and Greet + Recycling Facility Tour
- Social Media Posts
- Cart Tags
- Postcards



Preserving natural resources and virgin materials through recycling is at the heart of what our customers, communities, and WM want to accomplish. It is a key component of our business, and it is what you, our customers, are requesting. But recycling simply must be both environmentally and economically sustainable. By cleaning up collection, reducing contamination and limiting what we place in our carts to material that has a reliable market and can be reprocessed into new products, we can reduce the risk of recycling programs. A global effort is underway to move the needle in a more sustainable direction, and we know that this process starts with addressing contamination.

WM has made a significant investment in our Recycle Right® education program. The comprehensive, complimentary offerings found on the Recycle Right® website provide tailored tools for everyone from residents to businesses to educators to property managers as well as our government customers. Recycle Right® is successful at getting customers to change their recycling habits because we: 1. Clearly define the problem (recycling confusion and contamination), 2. Give consumers a reason to do something, and 3. Simplify the message:

**RECYCLE
RIGHT** 



To view our Recycle Right® website and all of its recycling education tools, scan the above QR code or visit wm.com/recycleright.



Always Recycle



Plastic Bottles & Containers



Food & Beverage Cans



Glass Bottles & Containers



Paper



Flattened Cardboard & Paperboard



**RECYCLE
RIGHT**

To learn more, visit wm.com/recycleright
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Recycle Right’s customer-specific tools and resources recognize that recycling presents different challenges in different environments. Multifamily property managers need tools that are formatted in a way that makes it easy for them to educate residents - a “what goes where” doorhanger or a new resident welcome letter, while a business may really benefit from posters designed specifically for break rooms or desk side recycling tips. Based on community-based social marketing precepts, the Recycle Right program includes educational videos, printed inserts, posters, bin decals and bookmarks, a robust social media campaign, elementary school resources that include a STEM-approved Curriculum for K-Five, and other interactive tools you can use to make recycling sustainable for future generations. Please see additional examples of customizable Recycle Right® tools available to Kronenwetter on the following pages.

RECYCLE RIGHT

To learn more,
visit wm.com/recycleright



Always Recycle



Plastic Bottles & Containers
Botellas y Envases De Plástico



Glass Bottles & Containers
Botellas y Frascos De Vidrio



Food & Beverage Cans
Latas De Alimentos y Bebidas



Paper
Papeles



Flattened Cardboard & Paperboard
Cartón y Cartulina Aplastados



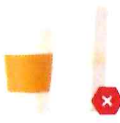
Do Not Include In Your Mixed Recycling Container



No Food or Liquids
No Comida o Líquidos



No Clothing, Furniture or Carpet
No Ropa, Muebles y Alfombras



No Foam Cups & Containers
No Vasos y Recipientes
de Poliestireno



No Yard Waste
No Residuos de Jardín



No Hazardous Waste or Batteries
No Residuos Peligrosos o Baterías

© 2023 WM Intellectual Property Holdings, LLC. The Recycle Right recycling education program was developed based upon national best practices. Please consult your local municipality for their acceptable materials and additional details of local programs, which may differ slightly.

Recycle Right Educational Material Examples:



Keep Batteries Out Of Recycling And Waste Carts

Here's why.

Batteries pose a safety hazard for our workers as they can cause fires in our trucks and recycling facilities. Never dispose of batteries in your waste or recycling carts.

Instead, safely recycle batteries in the following ways.

- Visit WM's Battery Tracker at www.wm.lamptracker.com/v2/product_battery.cfm
- Check local City or County websites or local retailers for battery recycling dropoff locations.

To learn more, visit wm.com/recycleright



Mantiene Los Baterías Fuera De Los Contenedores Reciclaje Y Basura

Este es el por qué.

Las baterías representan un peligro para la seguridad de nuestros trabajadores, ya que pueden provocar incendios en nuestros camiones e instalaciones de reciclaje.

Nunca deseche las baterías en los contenedores de basura o reciclaje. En su lugar, recicle las baterías de manera segura de las siguientes maneras.

- Visite el rastreador de baterías de WM en www.wm.lamptracker.com/v2/product_bateria.cfm
- Consulte los sitios web locales de la ciudad o del condado.

To learn more, visit wm.com/recycleright

We are constantly adding new tools and resources to our Recycle Right® education program and have designed the program to be an ongoing resource for our customers with fresh materials and content appearing regularly.

According to our customer service satisfaction surveys, 45% of our municipal resident customers look to their municipalities for recycling information, primarily on their municipal websites, and one of the biggest frustrations that residents have around recycling is a lack of information available to them. To help solve this problem, WM has designed a new tool - the Recycle Right® widget - to help keep your website up-to-date and provide current recycling information to your residents.

RECYCLING JUST GOT SIMPLER

- Watch the videos.
Get the tools.



WM also offers widgets for schools and businesses as well, so that they can share the latest and greatest recycling information with their students, parents, faculty, and customers.

To learn more, visit
wm.com/recyclerright



Always Recycle



Plastic Bottles & Containers



Food & Beverage Cans



Paper



Flattened Cardboard & Paperboard



Glass Bottles & Containers



Do Not Include In Your Mixed Recycling Container



NO Foam Cups & Containers



NO Food or Liquids



NO Green Waste



NO Clothing,
Furniture & Carpet



NO Batteries
Check local
drop-off programs
for proper disposal

8 | Surety Letter



Endurance Assurance Corporation
4 Manhattanville Road
Purchase, NY 10577

Date: August 12, 2025

To: Village of Kronenwetter
1582 Kronenwetter Dr.
Kronenwetter, WI 54455

Principal: Waste Management of Wisconsin, Inc.
Bid Date: August 12, 2025
Description: Residential Garbage and Recycling Collection

Dear Sir/Madam:


We, Endurance Assurance Corporation, hereby agree that in the event an award is made to Waste Management of Wisconsin, Inc., on the project as captioned and a mutually acceptable contract is signed, we will execute the necessary Performance and/or Payment Bonds that may be required

Sincerely,

Endurance Assurance Corporation

Theresa Hintzman
Theresa Hintzman, Attorney-in-Fact

Village of Kronenwetter - Residential Garbage and Recycling Service



SOMPO INTERNATIONAL
INSURANCE

POWER OF ATTORNEY

24496





KNOW ALL BY THESE PRESENTS that Endurance Assurance Corporation, a Delaware corporation ("EAC"), Endurance American Insurance Company, a Delaware corporation ("EAIC"), Lexon Insurance Company, a Texas corporation ("LIC"), and/or Bond Safeguard Insurance Company, a South Dakota corporation ("BSIC"), each, a "Company" and collectively, "Sompo International" do hereby constitute and appoint: **Brook T. Smith, Raymond M. Hundley, Jason D. Cronwell, Barbara Duncan, Mark A. Gentry, Jill Kemp, Lynnette Long, Amy Smith, Deborah Neichter, Theresa Hintzman, Beth Frymire, Leigh McCarthy, Michael Dix, Susan Ritter, Ryan Britt, Kelsy Hoagland, Jacob Mottio, Natasha Richardson, Michael Ocasio, Suzanna Knight, Elizabeth Kille, Melissa Ray** as true and lawful Attorney(s) in fact to make, execute, seal, and deliver for and on its behalf as surety or co-surety, bonds and undertakings given for any and all purposes, also to execute and deliver on its behalf as aforesaid renewals, extensions, agreements, waivers, consents or stipulations relating to such bonds or undertakings provided, however, that no single bond or undertaking so made, executed and delivered shall obligate the Company for any portion of the penal sum thereof in excess of the sum of **One Hundred Million Dollars (\$100,000,000.00)**. Such bonds and undertakings for said purposes, when duly executed by said attorney(s) in fact, shall be binding upon the Company as fully and to the same extent as if signed by the President of the Company under its corporate seal attested by its Corporate Secretary.

This appointment is made under and by authority of certain resolutions adopted by the board of directors of each Company by unanimous written consent effective the 30th day of March, 2023 for BSIC and LIC and the 17th day of May, 2023 for EAC and EAIC, a copy of which appears below under the heading entitled "Certificate".

This Power of Attorney is signed and sealed by facsimile under and by authority of the following resolution adopted by the board of directors of each Company by unanimous written consent effective the 30th day of March, 2023 for BSIC and LIC and the 17th day of May, 2023 for EAC and EAIC and said resolution has not since been revoked, amended or repealed.

RESOLVED, that the signature of an individual named above and the seal of the Company may be affixed to any such power of attorney or any certificate relating thereto by facsimile, and any such power of attorney or certificate bearing such facsimile signature or seal shall be valid and binding upon the Company in the future with respect to any bond or undertaking to which it is attached.

IN WITNESS WHEREOF each Company has caused this instrument to be signed by the following officers, and its corporate seal to be affixed this 25th day of May, 2023

<p>Endurance Assurance Corporation</p> <p>By: <i>Richard Appel</i> Richard Appel, SVP & Senior Counsel</p> 	<p>Endurance American Insurance Company</p> <p>By: <i>Richard Appel</i> Richard Appel, SVP & Senior Counsel</p> 	<p>Lexon Insurance Company</p> <p>By: <i>Richard Appel</i> Richard Appel, SVP & Senior Counsel</p> 	<p>Bond Safeguard Insurance Company</p> <p>By: <i>Richard Appel</i> Richard Appel, SVP & Senior Counsel</p> 
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ACKNOWLEDGEMENT

On this 25th day of May, 2023, before me, personally came the above signatories known to me, who being duly sworn, did depose and say that truthfully is an officer of each of the Companies, and that he executed said instrument on behalf of each Company by authority of his office under the by-laws of each Company.

CERTIFICATE

I, undersigned Officer of each Company, DO HEREBY CERTIFY that:

1. That the original power of attorney of which the foregoing is a copy was duly executed on behalf of each Company and has not since been revoked, amended or modified;
2. That the undersigned has compared the foregoing copy thereof with the original power of attorney, and that the same is a true and correct copy of the original power of attorney and of its whole thereof;
3. That the following are resolutions which were adopted by the board of directors of each Company by unanimous written consent effective 30th day of March, 2023 for BSIC and LIC and the 17th day of May, 2023 for EAC and EAIC and said resolutions have not since been revoked, amended or modified:

RESOLVED, that each of the individuals named below is authorized to make, execute, seal and deliver for and on behalf of the Company any and all bonds, undertakings or obligations in surety or co-surety with others: **RICHARD M. APPEL, MATTHEW E. CURRAN, MARGARET HYLAND, SHARON L. SIMS, CHRISTOPHER L. SPARKO,** and be it further

RESOLVED, that each of the individuals named above is authorized to appoint attorneys-in-fact for the purpose of making, executing, sealing and delivering bonds, undertakings or obligations in surety or co-surety for and on behalf of the Company;

3. The undersigned further certifies that the above resolutions are true and correct copies of the resolutions as so recorded and of the whole thereof.

IN WITNESS WHEREOF I have hereunto set my hand and affixed the corporate seal this 12th day of August, 2025

By: *Daniel S. Lurie*
Daniel S. Lurie, Secretary

NOTICE: U. S. TREASURY DEPARTMENT'S OFFICE OF FOREIGN ASSETS CONTROL (OFAC)

No coverage is provided by this Notice nor can it be construed to replace any provisions of any surety bond or other surety coverage provided. This Notice provides information concerning possible impact on your surety coverage due to directives issued by OFAC. **Please read this Notice carefully.**

The Office of Foreign Assets Control (OFAC) administers and enforces sanctions policy, based on Presidential declarations of "national emergency". OFAC has identified and listed numerous foreign agents, front organizations, terrorists, terrorist organizations, and narcotics traffickers as "Specially Designated Nationals and Blocked Persons". This list can be located on the United States Treasury's website - <https://www.treasury.gov/press-releases/Pages/20250812>

In accordance with OFAC regulations, if it is determined that you, or any other person or entity claiming the benefits of any coverage has violated U.S. sanctions law or is a Specially Designated National and Blocked Person, as identified by OFAC, any coverage will be considered a blocked or frozen contract and all provisions of any coverage provided are immediately subject to OFAC. When a surety bond or other form of surety coverage is considered to be such a blocked or frozen contract, no payments nor premium refunds may be made without authorization from OFAC. Other limitations on the premiums and payments may also apply.

Any reproductions are void.

Surety Claims Submission: LexonClaimsAdministration@sompo-intl.com

Telephone: 615-563-9600 Mailing Address: Sompo International, 12680 Lebanon Road, Mount Juliet, TN 37122-2870



9 | Proof of Insurance

WM secures gold-standard insurance coverage to protect our customers. Kronenwetter can rest easy with WM as your service provider knowing that you are always protected by best-in-class insurance. A copy of our certificate of insurance is included below.

ACORD		CERTIFICATE OF LIABILITY INSURANCE		DATE (MM/DD/YYYY)		
		1/1/2026		6/4/2025		
THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.						
IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).						
PRODUCER		CONTACT				
Lockton Companies, LLC		NAME				
DBA as Lockton Insurance Brokers, LLC in CA		PHONE				
CA license #0F15767		FAX				
3657 Briarpark Dr., Ste. 700		E-MAIL				
Houston TX 77042		ADDRESS				
(866) 260-3538						
INSURED		INSURER(S) AFFORDING COVERAGE		NAIC #		
1300299 WASTE MANAGEMENT HOLDINGS, INC. & ALL AFFILIATED		INSURER A: Indemnity Insurance Co of North America		43575		
RELATED & SUBSIDIARY COMPANIES INCLUDING:		INSURER B: ACE American Insurance Company		22667		
WASTE MANAGEMENT OF TEXAS, INC.		INSURER C: ACE Fire Underwriters Insurance Company		20702		
800 CAPITOL STREET, SUITE 3000		INSURER D: ACE Property and Casualty Insurance Company		20699		
HOUSTON TX 77002		INSURER E:				
		INSURER F:				
COVERAGES		CERTIFICATE NUMBER: 21918351		REVISION NUMBER: XXXXXXXX		
THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.						
INSURANCE TYPE	TYPE OF INSURANCE	ADDITIONAL INSURED	POLICY NUMBER	POLICY EFF. DATE (MM/DD/YYYY)	POLICY EXP. DATE (MM/DD/YYYY)	LIMITS
B	COMMERCIAL GENERAL LIABILITY	Y	HDO G48900793	1/1/2025	1/1/2026	EACH OCCURRENCE \$ 5,000,000
	CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/>					DAMAGE TO RENTED PREMISES (Per occurrence) \$ 5,000,000
	ISO FORM CG00010413					MED EXP (Any one person) \$ XXXXXXXX
	GEN. AGGREGATE LIMIT APPLIES PER: POLICY <input checked="" type="checkbox"/> PROJECT <input checked="" type="checkbox"/> LOC <input checked="" type="checkbox"/>					PERSONAL & ADV. INJURY \$ 5,000,000
	OTHER					GENERAL AGGREGATE \$ 6,000,000
B	AUTOMOBILE LIABILITY	Y	MMT H1082335A	1/1/2025	1/1/2026	COMBINED SINGLE LIMIT (Per accident) \$ 1,000,000
	ANY AUTO <input checked="" type="checkbox"/>					BODILY INJURY (Per person) \$ XXXXXXXX
	OWNED AUTOS ONLY <input type="checkbox"/>					BODILY INJURY (Per accident) \$ XXXXXXXX
	HIRED AUTOS ONLY <input type="checkbox"/>					PROPERTY DAMAGE (Per accident) \$ XXXXXXXX
	MC 9-90 <input checked="" type="checkbox"/>					\$ XXXXXXXX
D	UMBRELLA LIAB	Y	XEU 27928242 010	1/1/2025	1/1/2026	EACH OCCURRENCE \$ 15,000,000
	EXCESS LIAB <input checked="" type="checkbox"/>					AGGREGATE \$ 15,000,000
	DED. <input type="checkbox"/> RETENTION \$ <input type="checkbox"/>					\$ XXXXXXXX
A/B/C	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY	Y/N	WLR C73629463 (AOS)	1/1/2025	1/1/2026	PER STATUTE <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
	ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/OWNER EXCLUDED? (Mandatory in NH)	N/A	WLR C73629463 (AZ, CA & MA)	1/1/2025	1/1/2026	E.L. EACH ACCIDENT \$ 3,000,000
	First Section Upper Description of Operations Below		SCF C7362970A (WI)	1/1/2025	1/1/2026	E.L. DISEASE - EA EMPLOYEE \$ 3,000,000
B	EXCESS AUTO LIABILITY	Y	XSA H10823249	1/1/2025	1/1/2026	E.L. DISEASE - POLICY LIMIT \$ 3,000,000
						COMBINED SINGLE LIMIT \$9,000,000 (EACH ACCIDENT)
DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required). BLANKET WAIVER OF SUBROGATION IS GRANTED IN FAVOR OF CERTIFICATE HOLDER ON ALL POLICIES WHERE AND TO THE EXTENT REQUIRED BY WRITTEN CONTRACT WHERE PERMISSIBLE BY LAW. CERTIFICATE HOLDER IS NAMED AS AN ADDITIONAL INSURED ON ALL POLICIES (EXCEPT FOR WORKERS' COMP/EMPLOYER'S LIABILITY) WHERE AND TO THE EXTENT REQUIRED BY WRITTEN CONTRACT.						
CERTIFICATE HOLDER			CANCELLATION			
21918351 FOR INFORMATIONAL OR BID PURPOSES ONLY			SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.			
			AUTHORIZED REPRESENTATIVE			

ACORD 25 (2016/03)

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10 | Required Forms

Village of Kronenwetter Request for Proposals

RESIDENTIAL
GARBAGE AND RECYCLING
COLLECTION

For Period January 1, 2026 through December
31, 2030

Mail out: July 21, 2025
Proposal Due Date/Bid Opening: August 12, 2025 at 1:30 PM
Anticipated Award: August 25, 2025 Village Board Meeting

SUBMITTED BY:

Contractor: Waste Management of WI, Inc.
Address: 5509 Fuller St. Schofield, WI 54476
Telephone Number: 262-307-9368 Fax Number:
Contact Person: Chad Koehler
Title: Senior Account Executive - Public Sector

Section V:
LOCATION OF RECYCLING FACILITY

Please provide below information concerning the facility which is intended to be used for the processing of recyclable materials collected at curbside.

NAME ADDRESS OWNER USAGE DATES PROPOSED MARKET OR MRF

All recyclable material will be collected and transported to
WM - Wausau Hauling/Transfer Station located at 5509 Fuller St. Schofield, WI 54476.

From there, all recyclable materials will be transported to
WM - Germantown MRF located at W132N10487 Grant Dr. Germantown, WI 53022
for final processing and marketing.

** WM would like to extend an invitation to Village Board Members, Village Committee Members and Village Staff to join us for a tour of our newly renovated MRF in Germantown, WI. **

Section VI
REFERENCES & COMPETENCY

In order to allow evaluation of Contractor's capabilities, Contractors are required to supply the information requested below. Each Contractor shall list three municipalities where similar work has been conducted. For each reference, list the contact person's name, address, and phone number, services provided, and the time period in which the work was completed. The Contractor shall also attach a written description of the firm including: its history, ownership, services provided, facilities, fleet, clients, etc.

1. Please refer to Section 3. - References on pages 8 and 9 of the Proposal
Municipality or Agency

Contact Name

Address (Area Code) Phone Number

Services Provided Date of Work

2. Please refer to Section 3. - References on pages 8 and 9 of the Proposal
Municipality or Agency

Contact Name

Address (Area Code) Phone Number

Services Provided Date of Work

3. Please refer to Section 3. - References on pages 8 and 9 of the Proposal
Municipality or Agency

Contact Name

Address (Area Code) Phone Number

Services Provided Date of Work

Section VII CONTRACTOR COST SUMMARY

The bid shall follow the below format.

Bid #1 (Primary): 96-gallon garbage cart and 96-gallon recycling cart. This bid shall include both weekly garbage and bi-weekly recycling service.

	Year 1	Year 2	Year 3	Year 4	Year 5
BASE SERVICE					
Garbage Monthly Rate/Household	\$ 7.40	\$ ***	\$ ***	\$ ***	\$ ***
Recycling Monthly Rate/Household	\$ 5.15	\$ ***	\$ ***	\$ ***	\$ ***

*** Rates for years 2, 3, 4, and 5 will be based on CPI - WST

White Goods Price Quotation Sheet:


Please provide a five-year price sheet for curbside pickup and disposal/recycling of white goods.

APPLIANCES	
Stoves, Washers, Dryers, Dishwashers, etc. (no Freon)	\$40.00
Water Heaters	\$40.00
Microwaves, Laptops, Computers, Monitors, Stereos	\$60.00
Freon Containing Items	\$80.00
BULK ITEMS	
Mattresses/Box Springs	\$45.00
Couches/Loveseats	\$45.00
Sleeper Sofa	\$60.00
Chair/Recliner	\$40.00
Lawnmower (gas and oil removed)	\$40.00
Television (non-console) 32" or less / Larger than 32"	\$60.00 / \$80.00
Toilets/Sinks	\$40.00
Exercise Equipment	\$40.00
Ceiling Fans	\$20.00
Interior/Exterior Doors/Shower Doors/Mirrors (each)	\$20.00
Dressers	\$40.00
Bed Frame	\$20.00
Patio Furniture (each)	\$20.00
Gas or Charcoal Grill (no propane or bottles)	\$20.00
Mercury Thermostats/Thermometers (each)	\$20.00
PCB Containing Capacitors / Ballast	\$20.00

Section VII
CONTRACTOR CERTIFICATION

I certify that I am acting as an agent for the firm designated below and that the firm will sell to the Village of Kronenwetter the item(s) described herein for the amount specified above. Further, I certify that all exceptions or deviations from the attached detailed specifications are clearly stated in writing and the price quoted shall include all terms specified unless otherwise noted.

The estimated figures of service area and eligible households located in the Request for Proposal were gathered using the best data available at the time of the Request for Proposals creation. I further certify and understand that any submitted proposals are final and will not be subject to negotiation during the contract term. I further understand and agree that the prices listed above represent a fixed priced contract for the initial first four years of the term of the contract, commencing January 1, 2026 and ending either December 31, 2028 or December 31, 2030 for curbside collection of garbage and recyclable materials. Adjustments to net yearly contract amounts for the last two years of the contract are to be negotiated.


Signature of Authorized Representative

PLEASE TYPE OR NEATLY PRINT THE FOLLOWING INFORMATION:

Name of Authorized Representative	
Chad Koehler	
Title	Date
Senior Account Executive - Public Sector	August 11, 2025
Company Name	
WM of Wisconsin, Inc. - Wausau Hauling	
Street Address	
5509 Fuller St.	
Municipality, State Zip Code (Area Code)	Phone Number, FAX
Schofield, WI 54476	262-307-9368



11 | Conclusion

WM is the local provider Kronenwetter can count on:



We know Kronenwetter. We have over 20 years' experience serving as your reliable provider in the Village of Kronenwetter, WI. As the Village's current provider, our local team of drivers and support staff know your community, their routes, and their customers. We are a local team already in place, eliminating the need for a risky full-scale transition that could negatively impact your residents.



We make a transition easy. We already have the resources and expertise in place to meet your target commencement date of January 1, 2026. Transitioning service providers would require rebuilding an already successful program from the ground up. With all the necessary assets in place, your WM team can concentrate on delivering dependable collections and enhancing your residents' experience from the moment the contract is awarded.



We offer cleaner and quieter collections. WM is proud to service Kronenwetter with a newer fleet of diesel vehicles. Our residential fleet of trucks was updated in June of 2024. Older vehicles were replaced with new, state-of-the-art, EonicSD trucks. These new single commodity trucks allow for less downtime and more predictable collection for the Village of Kronenwetter.






We are safe. WM takes every sensible step to return our employees home safely every night while keeping Kronenwetter residents safe. Safety is a core value for our company and we maintain ongoing efforts to keep Village safety a top priority as well by keeping an eye out for suspicious activity and reporting that to law enforcement agencies.



We use the latest technology to keep you satisfied, safe and your recycling sustainable. We are the only company that can offer WM Smart Truck®, eRouteLogistics®, and DriveCam®, our proprietary solutions for service verification, tracking recycling contamination, optimizing routing, and enhancing community safety.



We can be counted on. We are a company that is here to stay both locally and nationally. We are invested in your community, in our people, in our technology, in our upgraded Germantown recycling facility, and in our future. Our financial strength provides peace of mind that we can meet our obligations and continue to evolve with the waste industry and grow with the Village of Kronenwetter, WI.

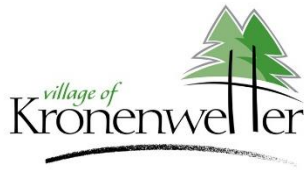
	<p>We are reputable. We have the right culture, the right technology, and the right assets in place, to continue to reliably and consistently serve the Village of Kronenwetter, WI. WM delivers service with honesty and integrity in everything we do. We lead by doing things the right way, every day. Recognitions we have received for ethical leadership include the Ethisphere Institute's "World's Most Ethical Companies" award, where WM is a 15-time honoree.</p>
	<p>We are a great place to work. WM offers competitive pay, outstanding benefits, including paid education for dependents, and has won multiple awards for fostering a culture of belonging. WM has been recognized for veteran outreach, for being female-friendly, and for being an overall welcoming workplace where mutual trust and respect is the cornerstone of our People First culture.</p>
	<p>We are a part of the fabric of Kronenwetter. Community support is a key component to our municipal relationships. We will build on our existing presence in the Village devoting time, talent, and resources to the Village of Kronenwetter, WI and its community stakeholders as an active, engaged community partner for the long haul.</p>

WM appreciates the opportunity to continue as your provider. Together we can continue to build a more sustainable tomorrow for Kronenwetter. Thank you for your consideration of our proposal.



TESTED.
PROVEN.
TRUSTED.





REPORT TO APC

ITEM NAME:	Proposed Ambulance Service Contract
MEETING DATE:	September 16, 2025
PRESENTING COMMITTEE:	NA
COMMITTEE CONTACT:	David Baker; Board Contact: Trustee Joling
STAFF CONTACT:	Fire Chief O'Brien
PREPARED BY:	David Baker

ISSUE: Fire Chief O'Brien has requested that we consider modifying or replacing our existing Ambulance Service contract with Riverside to address issues that she has identified.

In addition, Fire Chief O'Brien has suggested in the recent past that we consider issuing an RFP for Ambulance Service. I personally believe that the combination of service level and cost that we have received from Riverside justifies letting the current contract auto renew for one year and am recommending that we **do not** issue an RFP for our 2026 Ambulance Service.

Trustee Joling has suggested that Fire Chief O'Brien prepare a contract addendum for review by APC, possibly by our Village Board, and by Riverside to address the liability issues that Fire Chief O'Brien has identified. It is my understanding that Trustee Joling and Riverside Fire Chief Briggs agree the liability issues should be addressed and would support a mutually agreeable addendum to do so.

Fire Chief Briggs, after consultation with legal counsel, has suggested that the contract addendum could also potentially extend the length of the contract beyond the one year auto renewal period.

Fire Chief O'Brien has prepared a draft 2026 contract (see attached) for consideration in response to her discussions with Trustee Joling in regards to preparing a contract addendum.

OBJECTIVES: Consider and potentially address the Fire Chief's concerns while maintaining our relationship with Riverside to continue to provide our residents with responsive, high quality ambulance service at a reasonable cost to the Village and Village residents.

ISSUE BACKGROUND/PREVIOUS ACTIONS:

What is a contract addendum?

A contract addendum is a document added to an existing contract to change, clarify, or expand its terms without replacing the original agreement. It acts as an amendment, allowing both parties to update specific parts of the contract while keeping the rest of the agreement intact. An addendum must be agreed upon by all parties and is considered legally binding once signed.

Addenda are often used when circumstances change or when new terms are needed, such as extending deadlines, adjusting payment terms, or adding additional responsibilities.

<https://www.cobrief.app/resources/legal-glossary/contract-addendum-overview-definition-and-example/>

PROPOSAL: Work towards reaching a mutually agreeable contract addendum to address identified issues while allowing the current contract to auto renew for 2026.

ADVANTAGES:

DISADVANTAGES:

ITEMIZE ALL ANTICIPATED COSTS (Direct or Indirect, Start-Up/One-Time, Capital, Ongoing & Annual, Debt Service, etc.)

RECOMMENDED ACTION: Review the proposed contract language changes with the goal of developing a mutually acceptable contract addendum.

OTHER OPTIONS CONSIDERED:

TIMING REQUIREMENTS/CONSTRAINTS:

FUNDING SOURCE(s) – Must include Account Number/Description/Budgeted Amt CFY/% Used CFY/\$

Remaining CFY

Account Number:

Description:

Budgeted Amount:

Spent to Date:

Percentage Used:

Remaining:

ATTACHMENTS (describe briefly):

2021 Ambulance RFP

2021 RSFD RFP Signed

2022 – 3 year Ambulance Agreement

DRAFT – 2026 Contract – Prepared by Fire Chief O’Brien

Items to add – List of concerns not in current contract - Prepared by Fire Chief O’Brien

Village of Kronenwetter, Wisconsin

Emergency Ambulance Service

Request for Proposal

May 2021

The Village of Kronenwetter is seeking proposals from qualified contractors for Emergency Ambulance Service.

The Village of Kronenwetter will receive proposals to provide, in whole, **Emergency Ambulance Service** for the Village of Kronenwetter. **Proposals must be received by 4:00 p.m. on Friday, August 13, 2021.** Late proposals will not be considered or returned.

Proposals should be delivered via US Mail to:
Emergency Ambulance Service RFP
Village of Kronenwetter
1582 Kronenwetter Drive
Kronenwetter, WI 54455

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DEFINITIONS

In this RFP, the terms “contactor”, “organization”, and “providers” shall all refer to the persons submitting proposals and/or the service provider to be selected pursuant to this RFP.

The term “Committee” shall refer to a review committee that will include, in the Village’s discretion, selected representatives of the Village. The Committee shall review proposals and make a recommendation to the Village of Kronenwetter Community Life, Infrastructure and Public Property Committee (CLIPP) and Village Board. The Village Board shall have sole approving authority for awarding a contract for EMS service in the Village of Kronenwetter. Regardless of the Committee’s recommendation, the Village Board shall have the right to reject any and all proposals, and to decide to award or not award a contract in the best interest of the respective municipality.

The term “Village” shall refer to the Village of Kronenwetter.

The term “contract” shall refer to the emergency ambulance services contract that will be drawn up as a result of this RFP process. The successful contractor will be expected to execute the contract when presented.

The term “SOP” refers to the contractor’s standard operating procedures manual detailing the plan of service for the Village of Kronenwetter.

SECTION 1 GENERAL TERMS AND CONDITIONS

1.1 ADDITIONAL INFORMATION. Information about the Village of Kronenwetter may be obtained at its website: www.kronenwetter.org. Contractors should carefully examine the entire RFP, and addenda thereto, and all related reference materials and data referenced in this RFP. Contractor will be presumed to be familiar with all specifications and requirements of this RFP. The failure or omission to examine any form, instrument or document will in no way relieve contractors from any obligation with respect to this proposal. Additional information or corrections will be posted to the Village of Kronenwetter website.

1.2 COMMUNICATIONS. Any questions regarding the RFP should be submitted to Village of Kronenwetter Fire Chief Chad Zerkle at firechief@kronenwetter.org.

1.3 CONFLICTS OF INTEREST. Contractors must disclose any potential conflicts of interest that the contractor may have due to other clients, contracts, or interests associated with the services under this RFP.

1.4 ACCEPTANCE. If the Contractor's proposal includes a cost to the municipality for the emergency medical services, the contractor shall hold such cost firm and subject to acceptance by the Village of Kronenwetter and any contracting municipality for a minimum period of one hundred and twenty (120) working days from the date of the Committee's recommendation.

1.5 AWARD. While the Village of Kronenwetter is considering contracts for the emergency medical services, the Village have not obligation to award any contract.

- Award, if any, will be made to the contractor offering the most advantageous proposal. The criteria are not listed in any order of preference.
- The Committee will contact and evaluate the contractor's references; contact any contractor to clarify any response; contact any current users of a contractor's services; solicit information from any available source concerning any aspect of a proposal; and seek and review any other information deemed pertinent to the evaluation process.
- The Committee will not be obligated to recommend acceptance of the lowest priced proposal, but will make a recommendation which it believes to be in the best interests of the Village after all factors have been evaluated.
- The Village will be the sole judge of the successful proposals hereunder. The Village reserves the right to award a contract to other than the contractor submitting the lowest total price and to negotiate with any or all contractors. Contractors are advised that it is possible that an award may be made without any contact concerning the proposals received. Accordingly, proposals should contain the most favorable terms from a price and technical standpoint, which the contractor can submit to the Village. Do not assume that you will be contacted or afforded an opportunity to clarify, discuss, or revise your proposal.

- Award will be by means of a written agreement with the successful contractor. A Notification of Intent to Award may be sent to any contractor selected.

1.6 PROOF OF FINANCIAL AND BUSINESS CAPABILITY. Contractors must supply the most recent audited and certified financial statement of the corporation, as satisfactory evidence of their ability to furnish products or services in accordance with the terms and conditions of these specifications. The Village will make the final determination as to the contractor's ability.

1.7 CONTRACTOR DEFAULT. The Village reserves the right, in case of contractor default, to procure the services from other sources and hold the defaulting contractor responsible for any excess costs occasioned thereby.

1.8 RESTRICTIVE OR AMBIGUOUS SPECIFICATIONS. It is the responsibility of the prospective contractor to review the entire RFP packet and to notify the Village if the specifications are formulated in the manner that would unnecessarily restrict competition. Any such protest or question regarding the specifications or proposal procedures must be received in the Village not fewer than ten (10) business days prior to the time set for proposal opening. These requirements also apply to specifications that are ambiguous.

1.9 PROPOSAL ORIGINAL AND COPIES. The Village requires that the contractor submit one (1) signed original and four (4) additional copies of the proposal. In addition, a PDF of said proposal shall be provided. The package containing the proposal must be sealed and marked with the contractor's name and **"Confidential – Ambulances Services – RFP – Ambulance Service Contract."**

- **COVER LETTER AND SIGNING OF PROPOSALS.** A cover letter, which will be considered an integral part of the proposal, must be signed by individual(s) who is (are) authorized to contractually bind the contractor(s). Each signature must indicate the classification or position that the individual holds in the firm. The cover letter must designate a person or persons who may be contacted during the period of evaluation with questions or contract issues. For each listed individual, include the name, title, address, telephone number, and email address.
- **WAIVING OF INFORMALITIES.** The Village reserves the right to waive minor informalities or technicalities when it is in the best interests of the Village. If discrepancies between sections or other errors are found in a proposal, the Village may reject the proposal; however, the Village may, at its sole option, correct any arithmetical errors in price. The Village may waive any immaterial deviation or defect in a proposal. The Village's waiver of an immaterial deviation or defect will in no way modify the RFP documents or excuse the contractor from full compliance with the RFP requirements, if awarded a contract.

1.10 SUBCONTRACTING. If the contract is awarded pursuant to this RFP process, the successful contractor may not subcontract or assign the contract.

1.11 DECLARATIVE STATEMENTS. Any statement or words (i.e., must, shall, will etc.) are declarative statements and the contractor must comply with the condition. Failure to comply with any such condition may result in the proposal being non-responsive and disqualified.

1.12 PROPOSAL FORMAT. The Village reserves the right to use all pertinent information (also learned from sources other than disclosed in the RFP process) that might affect the Village's judgment as to the appropriateness of an award to the best-evaluated contractor. This information may be appended to the proposal evaluation process results. Information on a service provider from reliable sources, and not within the service provider's proposal, may also be noted and made part of the evaluation file. The Village shall have sole responsibility for determining a reliable source. At its discretion, the Village may conduct written and /or oral discussions/interviews with some or all of the prospective contractors after the proposal opening. The purpose of such discussions/interviews is to provide clarification and additional information to make an award that is in the best interest of the Village. It is the Village's intent that such interviews/discussions shall be open to the public.

1.13 OMISSION OF INFORMATION. Contractors are hereby cautioned that failure to include any information requested may be just cause for rejection of proposal.

1.14 PRICING. The proposal shall provide a proposed cost to the Village, if any, for all services, equipment or supplies to be provided pursuant to this RFP in one (1) year, three (3) year, five (5) year and seven (7) year contracts.

SECTION 2 OBLIGATIONS, RIGHTS AND REMEDIES

2.1 CONTRACT TERMS. The contents of the proposal of the successful contractor will become contractual obligations and failure to accept these obligations in a contractual agreement may result in cancellation of the award. At the Village's discretion, the RFP and proposals shall be attached as part of the contract ("Contract") between the Village and the selected contractor. The Village reserves the right to negotiate other terms and conditions it deems appropriate and necessary under the circumstances to protect the public health, safety, and welfare.

2.2 INCORPORATION. All specifications, drawings, technical information, the RFP, the proposal, award and similar items referred to or attached or which are the basis for the contract are deemed incorporated by reference as if set out fully in this RFP.

2.3 ALTERATIONS OR AMENDMENTS. No alterations, amendments, changes, modification or additions to the contract shall be binding on the Village without the prior written approval of the Village.

2.4 ASSIGNMENT. Contractor shall not assign or sub-contract the contract, its obligations or rights hereunder to any party, company, partnership, incorporation or person.

2.5 WARRANTY. Contractor warrants to the Village that all services rendered shall conform to the specifications, proposal or other descriptions furnished or incorporated by reference. Contractor extends to the Village all warranties allowed under Wisconsin state law.

2.6 REMEDIES. The Village shall have rights and remedies afforded under Wisconsin law in contract and in tort, including but not limited to rejection of goods, rescission, right of set-off, refund, incidental, consequential and compensatory damages and reasonable attorneys' fees.

2.7 ORDER OF PRECEDENCE. In the event of inconsistent or conflicting provision of the contract and referenced documents, the following descending order of precedence shall prevail: (1) Item Description, (2) Request for Proposal, (3) Proposal, (4) Award, (5) Special Terms and Conditions, (6) General Terms and Conditions, (7) Specifications.

2.8 SEVERABILITY. If any provision of the contract is declared illegal, void or unenforceable, the remaining provisions shall not be affected but shall remain in force and in effect.

2.9 GOVERNING LAW. The laws of the State of Wisconsin shall govern the contract, and all obligations of the parties are to be performed in Marathon County, Wisconsin. The Circuit Court of Marathon County, Wisconsin shall have exclusive and concurrent jurisdiction of any disputes that arise under the Contract.

2.10 DEFAULT. If Contractor fails to perform or comply with any provision of the Contract or the terms or conditions of any documents referenced and made a part hereof, the Village may terminate the contract, in whole or in part, and may consider such failure or noncompliance a breach of contract. The Village expressly retains all its rights and remedies provided by law in case of such breach, and no action by the Village shall constitute a waiver of any such rights or remedies. In the event of termination for default, the Village reserves the right to obtain its services elsewhere, with or without competitive proposals.

2.11 COMPLIANCE WITH ALL LAWS. Contractor is assumed to be familiar with and agrees to observe and comply with all federal, state, and local laws, statutes, ordinances, and all regulations in any manner affecting the provision of goods and/or services, and all instructions and prohibitive orders issued regarding this work and shall obtain all necessary permits.

2.12 INDEMNIFICATION AND HOLD HARMLESS. Contractor shall indemnify, defend, save and hold harmless the Village, its officers, members and agents from all suits, claims, actions or damages of any nature brought because of, arising out of, or due to performance or breach of the contract by Contractor, its subcontractors, suppliers, agents, or employees or due to any negligent act or occurrence or any omission or commission of Contractor, its subcontractors, suppliers, agents or employees.

2.13 RIGHT TO INSPECT. The Village or its designees, reserve the right to make periodic inspections regarding the manner and means in which the services are performed.

2.14 NONDISCRIMINATION AND NON-CONFLICT STATEMENT. Contractor agrees that no person on the grounds of disability, age, race, color, religion, sex, sexual orientation or national origin, shall be executed from participation in, or be denied benefits of, or be otherwise subjected to discrimination in the performance of the contract, or in the employment practices of Contractor. Contractor shall upon request show proof of such non-discrimination, and shall post in conspicuous places available to all employees and applicants notices of non-discrimination. Contractor covenants that it complies with the Fair Wage and Hour Laws, the National Labor Relations Act, and other federal and state employment laws as applicable. Contractor covenants that it does not engage in any illegal employment practices.

- Contractor covenants that it has no public or private interest, and shall not acquire directly or indirectly and interest that would conflict in any manner with the provision of its goods or performance of its services. Contractor warrants that no part of the total contract amount provided herein, if any, shall be paid directly or indirectly to any officer, member or employee of the Village as wages, compensation, or gifts in exchange for acting as officer, agent, employee, subcontractor or consultant to Contractor in connection with any goods provided or work contemplated or performed relative to the Contract.

2.15 BOOKS AND RECORDS. Contractor shall maintain all books, documents, accounting records (these shall include all Vehicle and Equipment Maintenance Records, Employee training records and employee license records) and other evidence pertaining to the services provided under the contract and make such materials available at its offices at all reasonable times during the contract period and for three (3) years, or any longer period required by law, from the date of the final performance of the contract for inspection by Village or by any other governmental entity or agency participating in the funding of the contract, or any authorized agents thereof; copies of said records to be furnished if requested. Such records shall not include those books, documents and accounting records that represent the Contractor's cost of acquiring or delivering the services governed by the contract.

SECTION 3 SPECIAL TERMS AND CONDITIONS

3.1 EXPECTATIONS

3.1.1 This contract requires the highest levels of performance and reliability, and the mere demonstration of effort, even diligent and well intentioned effort, shall not substitute for performance results. Specifically:

1. Ambulance response time is very important to the Village. The proposal must contain a description of the average response time the proposed contractor will provide and how the response time is determined and recorded. A monthly detailed incident response report will be required by the 10th of each month to the Fire Chief and EMS Coordinator.
2. The proposal must contain a detailed description of how ambulances and First Responders will be dispatched under the contract.
3. Ambulance service will be available to the service area 24 hours per day, 7 days per week, 365 days per year. The proposal must describe how many ambulances will be dedicated to serving the Village and where these ambulances will be located.
4. Clinical performance must be consistent with approved medical standards and protocols and guidelines set forth by the State of Wisconsin.
5. The conduct of personnel must be professional and courteous at all times.
6. There must be an unrelenting effort to detect and correct performance deficiencies and to continuously upgrade the performance and reliability of the entire EMS system.
7. Clinical and response time performance must be extremely reliable, with equipment failure and human error held to an absolute minimum through constant attention to performance, protocol, procedure, performance auditing, and prompt and definitive corrective action.
8. The most important aspect of this procurement is the fact that this procurement will result in the award of a performance-based contract. A contractor who fails to perform must and shall be promptly replaced, because human lives, and not merely inconvenience or money, are at stake. In accepting a Contractor's proposal, the Committee neither accepts nor rejects the Contractor's level-of- effort estimates; rather, the Committee accepts the Contractor's promise to employ whatever level- of-effort is necessary to achieve the clinical, response time, and other performance standards required by the terms of the Contract.

3.2 INTENT

- 3.2.1 The intent of this RFP is to receive proposals to provide 911 Emergency and Non-Emergency care and transport at minimum of Advanced Emergency Medical Technician (AEMT) level 24/7/365 for the service area. The Village is seeking the service with the highest quality patient care, most reliable ambulance services, at the most reasonable price. Proposals not meeting this intent may not be considered.
- 3.2.2 The successful Contractor shall be responsible for providing staffed ambulances for response to 911 calls for emergency and non-emergency requests throughout the coverage area 24/7/365.
- 3.2.3 In this procurement, the Village desires clinical excellence, superb response time performance, cost containment, and a professional and courteous image. Under the contract, the relationship between the Village and the Contractor should always be one of cooperation and not conflict. The services shall include, but not be limited to, the management and operation of all ambulances. Additionally, the service shall include medical supply purchasing, and all fleet maintenance.

3.3 MINIMUM REQUIREMENTS. Successful proposals will include, at a minimum, the following:

3.3.1 GENERAL DUTIES

1. Contractor must maintain compliance with all Wisconsin licenses, permits, laws, rules
2. Contractor must provide and pay for all administration, insurance, professional expertise, labor, materials, buildings, vehicles, and equipment necessary to respond to all emergency and non-emergency calls within the Village. The contractor must provide information regarding how its ambulances and crews will be dispatched and monitored by Marathon County 911 Dispatch. All buildings, vehicles, equipment, and supplies used in providing emergency medical services must meet or exceed standards including inter-operable communications with the various jurisdictions and entities necessary to provide emergency services in the service area. All buildings, vehicles and equipment shall be fully operational when placed in service and throughout the term of the contract for response to public needs.

The Proposal must describe in detail how the Contractor will provide emergency medical service and non-emergency care and transport to the Village, including:

- The location and description of any building(s) the Contractor will provide to house the emergency medical service, vehicles, equipment, and supplies;

- Description of the ambulances, equipment and supplies the Contractor will provide.
- Whether and to what extent the Contractor anticipates utilizing the Village's Fire Department personnel or equipment in the provision of emergency medical services to the Village, including but not limited to:
 - What incidents, if any, will the Contractor expect the Kronenwetter Fire Department and First Responders to respond?
 - When the Contractor is providing fire standby EMS services for the Fire Department, will it follow NIMS standards regarding management of the scene; what protocol will the Contractor follow in releasing the ambulance from the fire scene?
 - The Contractor's plan for providing rehabilitation services to firefighters at the scene.
 - Whether the Contractor will require Kronenwetter Fire Department personnel to drive or ride with the ambulance at any time, and if so, whether the Contractor's liability insurance would cover the Village's Fire Department personnel.
 - Whether the Contractor will provide medical direction for the Kronenwetter Fire Department, and a description of what that will involve.
 - Describe the on-going training and continuing education that the Contractor will provide for the Fire Department and the Village Police Department, and whether there will be any charge to the Village.

The proposal must include the Contractor's plan for handling inter-facility transfers, while still providing 24/7/365 911 emergency medical services to the community with response times described in the contractor's proposal.

3. The Contractor must apply for, secure, and renew all licenses, permits, certificates or similar government approvals which are or may be required by applicable law. The Contractor must provide copies of all licenses to the Village.
4. The Contractor must accept assignment of Medicare benefits as payment and shall not bill Medicare beneficiaries for any additional amount except as permitted by the Medicare Guidelines for the acceptance of assignment.

5. The Contractor must make emergency and non-emergency services (as defined in this RFP) available to all persons within the service area which will include the Village.
6. The Contractor must participate and comply with the Marathon County Hazard Mitigation Plan, or other County or municipal emergency plans, or successor plans adopted and approved by Marathon County.
7. The Contractor further agrees to conduct at least four (4) EMS drills at the Kronenwetter Fire station per year.
8. The Contractor will develop excellent community relationships and will provide during, on a non-dedicated basis, at no additional cost, standby coverage community events and health/wellness events.
9. The proposal shall include the Contractor's plan, if any, for making available dedicated staff, vehicle and equipment to groups wishing to contract for such services. This would be over and above the required service described in this RFP and paid for by the requesting group.
10. The Contractor may not offer incentives, by way of additional salaries or wages, or compensated leave of absence, to employees based upon the number of procedures performed or based upon mileage for the provision of ambulance transportation.
11. The proposal shall describe the Contractor's ability and plan for handling at least two (2) simultaneous situations within Kronenwetter Fire Departments service region and an acceptable strategy for handling additional situations beyond this minimum 24 hours per day/seven days per week.
12. The Contract shall provide copies of all mutual aid agreements currently in effect between the Contractor and other municipalities and mutual aid agreements that the Contractor intends to enter into with additional municipalities if the contract is awarded to that Contractor.

3.3.2 TRANSPORT

- The Contractor must provide emergency services from the scene to the appropriate health facility or other location for all persons in the service area.

3.3.3 COMMUNICATIONS EQUIPMENT

- The Contractor shall supply and maintain fully operational vehicle and portable radios as required for it to perform hereunder. All radios shall operate on frequencies required in the MABAS Communications Plan.

3.3.4 RESPONSE TIME

1. The proposal must provide information on anticipated average response time, how that response time is determined, and how it is documented for purposes of performance review.
2. Monthly detailed incident response time reports must be available for review by the Fire Chief.

3.3.5 PERSONNEL

1. The Contractor should attempt to employ individuals with local knowledge and experience.
2. The parties understand that the EMS System requires professional and courteous conduct at all times from all of Contractor's employees. The Contractor shall employ highly trained and properly certified patient care staff and support staff. The proposal shall contain information on the staff, their level of training, their certifications, and their experience.
3. All patient care staff shall be physically capable of performing the tasks assigned by the Contractor and shall be clean in dress and person. The Contractor shall have a defined, written dress code and any of Contractor's employees who operate under the contract shall conform to that code.
4. As licensing and training requirements change, the cost of such training or education shall be the sole responsibility of the Contractor or its employees.

5. Contractor shall supply the Village an emergency contact list.

3.3.6 QUALITY IMPROVEMENT & MITIGATION PROGRAMS

- The proposal shall include an on-going and comprehensive quality improvement program for the EMS System and a description of how it will be implemented. This should also address a weather mitigation plan, to maximize response times, and decrease injuries when threatening weather is approaching.

3.3.7 FIRST RESPONDERS (including Certified First Responders and Police or Fire First Responders)

1. The proposal shall include the Contractor's plan for utilizing, cooperating, and coordinating its activities and services with any and all First Responder services, the primary goal being to enhance patient care through mutual cooperation. The plan shall include: a) the Contractor's expected training level for First Responders; b) the plan for providing on-going training for First Responders; and 3) the supplies the Contractor will provide for First Responders, and the cost, if any, to the Village.
2. The proposer shall provide information on its protocol for working with other agencies on the scene of an emergency.

3.3.8 MINIMUM INSURANCE REQUIREMENTS

1. On or before entering into a Contract pursuant to this RFP process, the Contractor shall purchase and provide, in a company or companies licensed to do business in the State of Wisconsin, such insurance as will protect the contracting municipality from claims which may arise or result from the Contractor's operations under the contract, whether such operations are performed by Contractor or any subcontractor, or by anyone directly or indirectly employed by any of them, by Village staff at the Contractor's request, or by anyone for whose acts the Contractor or subcontractor may be liable.
2. The insurance required shall be written for not less than any limits or liability specified below or required by Wisconsin law, whichever is greater. All policies shall provide for 30-day notice to all contracting municipalities of cancellation or alteration in coverage. The Contractor shall maintain through the life of the contract insurance, through insurers rated A- or better by A.M. Best at the minimum amounts as determined by Wisconsin statutes or any others that may be required by Wisconsin Statutes. The Village reserves the right to determine what levels and types of insurance the Contractor will need to provide to adequately protect the Village, which may include, but will not be limited to:

- Commercial general liability insurance
- Professional medical malpractice insurance
- Worker's compensation coverage to statutory limits as required by law
- Personal injury protection (PIP) or medical payment coverage as required by law.

3.3.9 INDEMNIFICATION

1. The Contractor agrees to defend, indemnify and save harmless the Village, their members, officers, agents, employees and representatives from any and all claims, demands, liabilities, penalties, damages, expenses and judgments of any nature and description based on the negligence of the Contractor and arising out of the performance by the Contractor, its employees, subcontractors or agent in providing ambulance services under the contract for the Village.
2. Contractor expressly understands and agrees that any insurance protection required by the contract or otherwise provided by the Contractor shall in no way limit the responsibility to indemnify, defend, save and hold harmless the contracting municipalities, their members, officers, employees, agents, assigns, and instrumentalities as herein provided.
3. The Village has no obligation to provide legal counsel or defense to Contractor or its subcontractors in the event that a suit, claim or action of any character is brought by any person not a party to the contract against Contractor as a result of or relating to performance or obligations of the services under the contract.
4. Except as expressly provided herein, the Village has no obligation for the payment of any judgment or the settlement of any claims against Contractor as a result of or relating to obligations under the contract.
5. Contractor shall immediately notify the Village of any claim or suit made or filed against Contractor or its subcontractors regarding any matter resulting from or relating to Contractor's obligations under the contract, and will cooperate, assist and consult with the Village in the defense or investigation thereof.

3.4 USE OWN EXPERTISE AND JUDGEMENT

3.4.1 Contractor shall use its own best expertise and professional judgment in deciding upon the methods to be employed to achieve and maintain the high performance required under the contract. "Methods" include without limitation, compensation programs, shift schedules, personnel policies, supervisory structures, fluid vehicle deployment techniques, and other internal matters which, taken together, comprise each Contractor's own strategies and tactics for getting the job done. Contractor's shall describe such methods in its proposal

3.4.2 The Village hopes to promote innovation, efficiency, and superior levels of high performance.

3.5 COSTS INCURRED IN RESPONDING

3.5.1 The Village will not pay any costs incurred in proposal preparation or negotiation, nor does it commit to procure or contract for any services. All costs of proposal preparation will be borne by the contractor.

3.5.2 It is understood that all proposals, inquiries, and correspondence relating to this RFP and all reports, charts, displays, schedules, exhibits, and other documentation will become the property of the Village, the Committee when received by the Village and may be considered public information under applicable law.

3.5.3 The Village and the Committee assumes no liability for any costs incurred by contractors throughout the entire selection process

3.6 ADDITIONAL INFORMATION

3.6.1 The award, if any, will be made to the Contractor who the Village deems will provide them with the most responsible, responsive and reliable service, not necessarily the lowest overall cost but the best service to the Village.

3.6.2 The Committee may schedule site visits to the contractor's facilities or a current operational site in order to assess the capability and ability of the contractor to fulfill the requirements of this RFP.

3.6.3 The Village reserves the right to cancel this solicitation at any time, prior to or after the submittal deadline.

3.7 TERM - The term of the contract shall be subject to negotiation. The Proposal shall include information on the Contractor's proposed term.

3.8 PERFORMANCE REVIEW

3.8.1 The proposal shall address strategies and methods for ongoing performance evaluation of the Contractor. This will include but not be limited to issues of compliance with the terms of the contract, but shall also include a plan for addressing concerns that may arise about the emergency medical services being provided. Such concerns may be raised by the Village, or residents thereof.

3.8.2 The Contractor's performance should exceed the minimum requirements of the contract.

3.9 COMPENSATION

3.9.1 The proposal shall include proposed terms regarding cost, if any, to the Village, for the emergency medical services and non-emergency care and transport services the Contractor is providing to the Village.

3.9.2 The proposal shall include a schedule of cost that will be passed on to the patient as part of patient billing. The schedule should include both ALS and BLS services as well as non transports.

3.10 INTERPRETATIONS AND CLARIFICATIONS

3.10.1 No oral interpretations will be made to any Contractors as to the meaning of specifications or any other contract documents. All addenda shall become part of the contract documents.

3.11 PERFORMANCE BOND

The successful Contractor must supply a Performance Bond, or irrevocable letter of credit in an amount and with such terms determined by the contracting municipalities. Contractor shall provide and pay for all costs associated with this bond.

3.12 CONFIDENTIAL AND PROPRIETARY DATA

Proposals received will be subject to the State of Wisconsin Open Records Laws. Contractors should mark information they consider proprietary or confidential in the event it is exempt from the requirements of the Wisconsin Open Records Law. Contractor presentations will be conducted in an open public meeting.

SECTION 4: PROPOSAL FORMAT - To facilitate the review process, the following guidelines shall be adhered to:

4.1 AN INTRODUCTION TO THE PROPOSAL - Contractors should provide a brief understanding of the Village's needs and the contractor's capability to perform the services described in this RFP.

4.2 A SIGNED STATEMENT AUTHORIZING SUBMISSION OF THE PROPOSAL

4.3 CONTRACTOR INFORMATION - Name, address, contact person, telephone number, fax number, and Contractor's US Tax ID Number.

4.4 CONTRACTOR AND COMPANY HISTORY - Years in business, nature of business, locations of business, location of headquarters, number of employees, nature of business plan (in relation to continued growth). Please provide list of relevant licenses and permits.

4.5 FINANCIAL INFORMATION - Please attach an audited financial statement for the preceding three (3) years.

4.6 COST PROPOSAL - Contractor's cost proposal shall include the cost to provide service to the entire service area.

4.7 INITIALED COPY OF ORIGINAL RFP - Attach an initialed copy of the original RFP to the proposal. Contractor shall initial next to each bold type header to signify completion or understanding of that requirement.

4.8 PROPOSED OPERATIONS PLAN - Location of in service equipment, location of standby equipment and crews, number and types of ambulances, nature of certification of crews, detailed list of skills & services to be provided.

4.9 ANY EMPLOYEE HIRING AND RETENTION PLAN

SECTION 5: PROPOSAL EVALUATION AND REVIEW PROCESS

5.1 The Committee shall review all the submitted RFPs. The Committee will recommend one contractor to the Village Board of the Village of Kronenwetter.

5.2 The Village reserves the right to accept or reject any and/or all proposals.

SECTION 6: PRELIMINARY TIMELINE

- July 15, 2021 - Release of RFP.
- August 13, 2021 – Deadline for receipt of proposals by 4:00 p.m.
- Month of August – Review of proposals
- September 13th – Recommendation of award to Community Life & Public Safety Committee for approval
- September 28th - Recommendation of award to Village Board for approval

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 Rothschild, Wisconsin 54474
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 Fax: 715.359.7268

August 12, 2021

Village of Kronenwetter
 1582 Kronenwetter Drive
 Kronenwetter, WI 54455

Village of Kronenwetter Board,

After much research and dedication, we have compiled the information as requested in the request for proposal for qualified contractors to provide emergency ambulance service to the residents and visitors of the Village of Kronenwetter.

The information will be found in the following document pages and will satisfy the requirements as previously stated in the RFP. Should any questions regarding any of the information contained within this packet arise, please forward those to Chief Rob Bowen whose contact information can be found at the bottom of this page. Riverside Fire District aspires to provide the same excellent clinical care to the residents, visitors, and businesses in the Village of Kronenwetter in 2022, and beyond, that the Village of Rothschild and City of Schofield have appreciated since the inception of our organization. The City of Schofield had provided outstanding medical service to Kronenwetter for many years previously and now that the aforementioned departments have merged and formed Riverside Fire District, we look forward to the opportunity to serve you once again in an enhanced capacity.

Respectfully Submitted,

Rob Bowen, Fire Chief

211 Grand Avenue
 Rothschild, WI 54474
 Office: 715-359-3500
 Cell: 715-370-4134
chief@riversidefd.com



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AN INTRODUCTION TO THE PROPOSAL

Upon review of the request for proposal, the Village of Kronenwetter is looking for proposals from organizations that include performance and reliability in their everyday operations. Some of those performance/reliability factors would include ambulance response time, commitment to training and protocol development, financially responsible organizations, maintaining performance deficiencies to an absolute minimum, and maintaining a level of professionalism that the EMS coverage area deserves. The Riverside Fire District is committed to those standards and expectations as outlined in the request for proposal document and will be outlined in our submitted document for your review.

SIGNED STATEMENT AUTHORIZING SUBMISSION OF THE PROPOSAL

See Attachment

CONTRACTOR INFORMATION

Below you will find the district information as well as the person who will serve as the contact regarding questions that may arise during the selection process.

Riverside Fire District
 211 Grand Avenue
 Rothschild, Wisconsin 54474

Contact Person: Chief Rob Bowen
 Phone: 715-359-3500
 Fax: 715-359-7268
 Cell: 715-370-4134

Ambulance License number: 6604970
 Tax ID Number: 81-4090326

CONTRACTOR AND COMPANY HISTORY

The Riverside Fire District was formed on January 1st, 2017, as a result of the former Schofield and Rothschild Fire Departments merging. We are a Combination Fire District currently lead by a full-time Fire Chief working Monday-Friday 9am to 5pm. Furthermore, our organizational

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structure also consists of 4 captains, 4 lieutenants, and 43 Firefighter/EMT personnel who fill our scheduled times to ensure continuous coverage for area. Most of those individuals are cross trained in both Fire and EMS response. In any current or future hiring for our district, cross trained staff is a requirement we will be maintaining and keeping in place.

We currently operate out of one location with operations moving into our new Fire Station by the end of September 2021. Until that date we are operating out of the former Schofield Fire Department building at 1325 Schofield Avenue, Schofield, WI 54476. Our new Fire Station is located at 20 Alexander Avenue, Rothschild, WI 54474 which will be closer to the Kronenwetter response area than our current location. Once construction is completed, we will only be operating out of the single location in Rothschild.

In 2020, Riverside Fire District had 776 EMS requests for service. We pride ourselves on not having to use mutual aid to respond or cover an ambulance call. Other departments have been forced to add full-time staff due to a lack of off duty roll up response from their members. Riverside though, has over 40 EMS professionals and has had continuously shown vast numbers in off duty roll up response reducing the likelihood of needing mutual aid to cover calls. Our average dispatch to enroute time is 2 minutes 16 seconds. The average dispatch to enroute time for local full-time departments is between 1-2 minutes. Utilizing Google Maps the estimated travel time from our station at 20 Alexander Ave., Rothschild WI to the intersection of Gardner Park Rd & Kowalski Rd is six minutes. Using the same software, the estimated travel time to Kowalski Rd & County Hwy X is eight minutes and our response to Maple Ridge Rd and County Hwy X would be 11 minutes. Our staffing model of part-time paid on-premises staff, 16 hours a day, combined with paid on-call staff the other 8 hours, during lower volume times, has allowed us to be fiscally responsible while still offering competitive response times. With our new facility having dorm rooms for our on-call staff to stay in house, covering the overnight shifts, our response times are anticipated to be reduced to half of what current overnight response times are. Our new fire station will be centrally located between the City of Schofield and Village of Rothschild which will allow for a quicker response time to the scene of a medical emergency in the Village of Kronenwetter as well.

Riverside Fire District currently is licensed as an Advanced Emergency Medical Technician service. In October of 2020 Riverside Fire District was approved by the Wisconsin State EMS Office to provide service at the Paramedic level under the ACT 97 Flexible Staffing model. With this model, our advanced level providers (Paramedics, RNs, and MD), that we currently have on staff, are allowed to practice to their license level within the protocols that our Medical Director has approved. This provides a higher level of assessment in which the Paramedics, RN and MD

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can provide advanced life support (ALS) skills without the cost of full-time paramedics. Therefore, we would be providing the Village of Kronenwetter with paramedic level of service when one of our 13 Paramedic/RN/MDs are available on the call. In addition, the physician, nurses, and paramedics provide ongoing training and quality assurance to the rest of the Emergency Medical Responders, not matched by most other organizations.

FINANCIAL INFORMATION

See attachment

COST PROPOSAL

The Riverside Fire District has compiled the following information for the cost of our services to the Village of Kronenwetter. Our proposal has a cost of \$5.80 per capita annually with a \$50 administrative fee per call. The population number utilized in our formula is 7,826 and would equate to a cost of service to the Village of Kronenwetter in 2022, \$45,390.80, in addition to the \$50 per call administration fee. There would be a 2% increase per year on the cost per capita for every year following the initial year due to the rise of costs that would be anticipated. Therefore, in 2023 we would estimate the cost, with a population of 8,000 to equal \$47,360.00, 2024 = \$48,240.00, 2025 = \$49,280.00, 2026 = \$50,240.00, 2027 = \$51,200.00 and then 2028 = \$52,240.00.

The administrative fee of \$50 per call would apply for all calls that Riverside Fire District would respond to for the duration of this contract.

See attachment for Ambulance Service Charges. Village of Kronenwetter residents will be billed at the Resident Rate.

INITIALED COPY OF ORIGINAL RFP

See Attached

PROPOSED OPERATIONS PLAN

Our ambulance equipment will be stationed out of our new Fire Station with an anticipated occupancy of the facility near the end of September 2021. At that point, all equipment/operations will be at the 20 Alexander Ave., Rothschild address which is next to the Rothschild Village Hall. When our primary medical crew is requested for a 911 call or an Interfacility Transport, our back up crew responds to the station to staff the next request for service. We require our back up staff to respond and be ready at the station within 8

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minutes of the initial request. If there is a second request that comes in, the secondary crew will respond to that call. Our staffing model provides the ability to staff three ambulances at any given time. We then rely on our off-duty members to respond to staff any additional calls for service. As previously stated, we have not had issues with staffing 3 ambulances at any one time. Riverside Fire District operates 2 frontline or primary ambulances, one being a type 1 ambulance and the other being a type 3. We have a fully stocked reserve type 3 ambulance that is ready for service at any given time. Our Capital Improvement Plan for 2022 includes the purchase of a 4th ambulance. Riverside Fire District will provide ambulance service at a minimum Advanced Emergency Medical Technician (AEMT) service level. Our AEMT's can start IV's, initiate IV fluids, infuse medications to treat diabetic emergencies, administer Narcan for narcotic overdoses, Nitroglycerin for chest pain, transmit 12 lead EKGs to the receiving hospital for early identification of ST elevated MI's and much more. A higher level of service does not always mean you are getting better service. 90%-95% of the patients transported are BLS or AEMT level patients. Your current base fee to the patient for paramedic service is much higher and they get billed that higher rate even if they only utilized BLS skills (90% of the runs). Your residents will benefit from our service delivery model over a Full-time Paramedic service by not being charged for services that are not needed and will only be billed individually when that ALS level of care is provided. In the event of ALS being needed, one of our department Paramedics, RN, or MD will respond to the scene to provide the advanced level procedures or medications that are needed. With the flexible staffing model, we carry medications for pain control, seizure or behavioral emergencies, hypotensive emergencies, as well as medications for cardiac emergencies and many other medical conditions. Currently all EMS patient care records go through a QA/QI process with high acuity calls being reviewed by our Medical Director. Feedback is then provided to the EMS professionals which allows for a continual improvement process for our staff. Kronenwetter EMS professionals will also be included in this process as they are an integral part of the continuum of care. An updated Ambulance Operational Plan will be submitted to the State EMS office, if awarded this contract. A copy of the approved Ambulance Operational Plan, to include Medical Guidelines, will be provided once approved by the State EMS office. Current Emergency Medical Services Protocol Guidelines are included on the Zip Drive but not printed out in each packet due to the size of the document. Doing so would be environmentally and fiscally irresponsible when our protocols will be updated and provided when awarded the EMS contract.

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Another aspect that Riverside Fire District prides itself on is training. We take training seriously and have developed a training schedule that is almost unmatched in the area. We use both in person training as well as online training to ensure our members are aware of and knowledgeable in best practices and the latest techniques available to us. We hold all our members to the same level of expectations regarding training and attendance to maintain compliance with District policy. Our policy currently requires Fire District members to attend a minimum of 5 out of the 9 offered training events every quarter. In the event members are not able to meet that requirement we are then able to supplement that training with online training covering the topics covered during the in-person training. Kronenwetter EMRs will be invited to EMS training events with Riverside Fire District throughout the year to satisfy each department's needs. We will cater our training to reflect the new service area and the challenges it poses to us with it being more rural than our present service areas are. Riverside Fire District is willing to assist and train Kronenwetter Fire Department and Police Department members in certification for CPR and first aid type classes. Riverside Fire District will provide EMS support, in conjunction with Kronenwetter Fire and First Responders, at all medical emergencies, traffic accidents, and fire calls within the Village limits of Kronenwetter as part of our contract. In relation to fire incidents, we feel it is important to have a dedicated ambulance onsite, in the event a Firefighter gets injured, that is dedicated to Kronenwetter Firefighters or others on the scene of the incident. There is no additional charge for this stand-by service. We will follow all appropriate standards and protocols that have been developed by NIMS and Riverside Fire District as well as those policies that are set forth by the Village of Kronenwetter. We will be dedicated to the scene until released by the incident commander or other emergency calls arise that would require us to respond to those emergencies. As part of our operations, it is important that the Kronenwetter First Responders and Riverside Fire District work together as a cohesive team. With that, Riverside Fire District would share Medical Direction to assure policies are aligned and there are no conflicts when it comes to treating patients on emergency scenes. I would encourage all Kronenwetter EMS credentialed staff to cross credential with Riverside Fire District so that they could make up a part of a legal crew if the need or situation presented. In the event of a critical patient, we would allow Kronenwetter First Responders to assist in patient care in the back of Riverside Fire District ambulances during the transport of the patients if there was a need. This would be at the discretion of the lead Riverside Fire District provider after assessing scene and patient needs and would be covered under Riverside Fire District liability insurance.

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ANY EMPLOYEE HIRING AND RETENTION PLAN

The Riverside Fire District has a team of dedicated, professional, and committed members. We stress the importance of building a team that trusts one another and thus has assisted us in maintaining high moral around the station. We value our trained professionals and provide them the tools and training to perform at a high level that our patients expect. This is how we have been able to retain our members. With those that have left our department, to benefit their careers, leaving has been bittersweet. Riverside Fire District is not only a professional organization but deemed by its members as a second family. We have always had an excellent response rate to hiring postings and have been able to recruit quality individuals. When the need for hiring does come around, we hire for personality and teamworking abilities. Although certifications are a benefit, it is not the only requirement we have. We need members that are able to work together as a team and have a common goal in mind of benefitting the lives of those who request our services.

Respectfully Submitted,

Rob Bowen, Fire Chief
 Riverside Fire District

2023
AMBULANCE SERVICE AGREEMENT
(3 Year)

This Ambulance Service Agreement (hereinafter "Agreement") made on the date set forth below between Riverside Fire District and the Village of Kronenwetter, Marathon County, Wisconsin (hereinafter "Customer"), both municipal corporations located in Marathon County, Wisconsin.

WHEREAS, Riverside Fire District owns ambulance equipment and employs trained emergency medical technicians; and

WHEREAS, Customer desires to contract for ambulance services for calls originating or terminating within the municipal boundaries of Customer; and

WHEREAS, Wis. Stats. §66.0301 authorizes municipalities in the State to enter into agreements for the purposes of providing services to residents of a municipality.

NOW, THEREFORE, in consideration of the mutual promises, obligations and benefits provided herein, the receipt and adequacy of which is hereby acknowledged, Riverside Fire District and Customer, agree as follows:

1. **Services.** Through the proper alert of Marathon County dispatch, Riverside Fire District shall provide emergency ambulance services ("Ambulance Service") within the Service Area. Riverside Fire District is hereby authorized to respond to all calls in the Service Area for Ambulance Service with such medical equipment and employees, including mutual aid, as may be necessary to render such service in the discretion of the Riverside Fire Chief or his assistant in command.
2. **Service Area.** The service area for Ambulance Service pursuant to this Agreement includes the entire municipal boundary of Customer (the "Service Area").
3. **Term.** The initial term of this Agreement shall be three (3) years commencing on January 1, 2023, at 12:00am and expiring on December 31, 2025, at 11:59pm ("Initial Term"), unless renewed pursuant to Paragraph 4 of this Agreement.
4. **Automatic Renewal.** This Agreement shall automatically renew for a one (1)-year terms commencing on each January 1 after the Initial Term unless written notice of non-renewal is served by either party upon the other party at least ninety (90) days before expiration of the then current term.
5. **Termination.** Either party may terminate this Agreement if the other party materially breaches this Agreement. The party claiming the right to terminate shall serve written notice of the material breach to the other party. Termination shall not become effective if the breaching party remedies or cures the breach within thirty (30) days from receipt of such notice.

6. **Annual Base Fee.** Customer shall pay Riverside Fire District for providing the services herein an Annual Base Fee in the amount of \$5.92 per capita of Customer based on the State of Wisconsin Department of Administration's latest census information for Customer. Riverside Fire District shall bill Customer the sum due annually under this Paragraph by February 15th of each year. Said Annual Base Fee shall be due and payable by Customer to Riverside Fire District no later than April 1st of said year. The Annual Base Fee shall increase two percent (2.0%) each calendar year during the Initial Term and any Renewal Term(s), commencing on the second calendar year of this Agreement.
7. **Quarterly Processing Fee.** Customer shall also pay Riverside Fire District a quarterly processing fee of \$50.00 per patient care report. Riverside Fire District shall bill Customer the sum due for the processing fee herein at the end of each calendar quarter. Said quarterly processing fee shall be due and payable by Customer to Riverside Fire District within 30 days of receipt of said billing statement.
8. **Patient Charges.** In addition to the fees and charges set for in Paragraphs 6 and 7 hereinabove Riverside Fire District shall be entitled to all revenues that Riverside Fire District or its designated agent(s), shall directly bill patients (or the appropriate person/insurer responsible for payment) for services herein according to the fee schedule attached hereto and incorporated herein as Exhibit A. Said sums billed to patients shall be due and payable by the patients (or the appropriate person/insurer responsible for payment) within 30 days of receipt of said billing. Riverside Fire District may annually review the patient charges set forth on Exhibit A attached hereto and in its sole discretion adjust the patient charges accordingly. Customer shall not in any way be responsible to Riverside Fire District for payment of the patient charges set forth in this paragraph.
9. There shall be no fee for supplies that the First Responders use on ambulance calls.
10. **Liability Insurance.** In addition to worker's compensation insurance, Riverside Fire District shall carry general public liability insurance with limits of not less than one million dollars (\$1,000,000.00) for bodily injury, including accidental death, to any one person and not less than one million dollars (\$1,000,000.00) for each accident with a total aggregate of two million dollars (\$2,000,000.00). Riverside Fire District shall also provide property damage insurance with limits of not less than one million dollars (\$1,000,000.00) for each accident with a total aggregate of two million dollars (\$2,000,000.00).
11. **Indemnity.** Riverside Fire District and the Customer shall each hold the other harmless and indemnify the other and their agents from and against any and all claims and demands, including all claims of negligence, damages, losses, costs, charges and expenses, including attorney fees arising out of the defense of said claims related to Ambulance Service provided herein and for any loss occasioned by the acts or omissions of the other party, their employees or agents. Nothing herein shall waive the rights and defenses to which each party may be entitled under the law, including all of the immunities, limitations, and defenses under Wis. Stats. §893.80 or any subsequent amendment thereto.

12. Notices. All notices, demand or other communications under this Agreement shall be sufficiently given or delivered when hand delivered or when mailed by first class mail, postage prepaid, as indicated below:

Riverside Fire District: Rob Bowen, Chief
Riverside Fire District
211 Grand Avenue
Rothschild, WI 54474

Customer: Village of Kronenwetter
1582 Kronenwetter Drive
Kronenwetter, WI 54455

13. Execution. This agreement shall become effective only upon the approval and execution of the Riverside Fire District Board of Directors and the Customer.
14. Governing Law. The laws of the State of Wisconsin shall govern this Agreement.
15. Severability. If any part, term, or provision of this Agreement is held by a court of competent jurisdiction to be illegal or otherwise unenforceable, such illegality or unenforceability shall not affect the validity of any part, term or provision and the rights of the parties shall be construed as if the part, term, or provision was never part of the Agreement.
16. Waiver. No waiver by either party of any breach of any provision of this Agreement shall be deemed a waiver of any breach of any other provision of this Agreement. Any continuing or subsequent acceptance of payment under this Agreement by Riverside Fire District shall not be deemed a waiver of any preceding breach by Customer of any terms, covenants, or conditions of this Agreement.
17. Binding Effect. This Agreement shall be binding on each party and its successors and assigns, whether by consolidation, merger or otherwise.
18. Assignment of Rights. No party to this Agreement may assign its rights or responsibility hereunder without the prior written consent of the other party.
19. Counterparts. This Agreement may be signed in several counterparts, each of which shall be an original but all of which together shall constitute the same instrument. Delivery of a signed counterpart by facsimile or e-mail transmission shall be effective as delivery of a manually signed counterpart of this Agreement.
20. Captions. The captions of the paragraphs in this Agreements are only for convenience or reference and do not define, limit, extend or describe the scope or intent of this Agreement.

21. **Legal Relationship of the Parties.** The legal relationship of the parties shall be that of independent contractor. The employees of either party shall not be considered an agent or employee of the other party for any purpose.
22. **Entire Agreement.** This Agreement constitutes the entire agreement and understanding of the parties and supersedes all offers, negotiations and other agreements of any kind related to the subject matter hereof. There are no representations or understandings of any kind other than as we set forth herein. Any modification of or amendment to this Agreement must be in writing and executed by both parties.
23. **Riverside Fire District agrees to conduct four (4) EMS drills at the Kronenwetter Fire Station per year.** These drills will occur in the months of March, June, September, and December of the calendar year. Topics to be determined by the Kronenwetter Fire Chief or his/her designee.
24. **Riverside Fire District when dispatched for EMS at a fire scene in the Village of Kronenwetter, Riverside Fire District will follow NIMS standards regarding the management of the scene and will remain on-scene until released by the incident commander.** While on-scene, the ambulance crew will provide medical care as needed along with providing rehabilitation services to firefighters as requested by the incident commander.
25. **Riverside Fire District will continue to provide detailed incident response time reports to the Fire Chief and EMS Coordinator by the 10th of each month.**

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed by the authorized officials by motion duly adopted

[Signatures and acknowledgements of following pages]

RIVERSIDE FIRE DISTRICT

By: _____,
_____, Chairman

ATTEST:

_____, Vice Chairman

Adopted by Motion dated: _____

[illegible]

Personally, came before me on this _____ day of _____, 2022, the above named _____ to me known to be such persons who executed the foregoing instrument And acknowledged the same.

_____, Notary Public
State of Wisconsin
My Commission

TOWN/VILLAGE/CITY

By: [Signature]
(Chairman/President/Mayor)

ATTEST:

Christoph Ed
_____, Vice Chairman

Adopted by Motion dated: 6-27-2022

[illegible]

Personally, came before me on this 8th day of August, 2022, the above named Christopher Voll to me known to be such persons who executed the foregoing instrument And acknowledged the same.

Dianne E. Drew

Dianne E. Drew, Notary Public

State of Wisconsin

My Commission expires 11/25/2023

TOWN/VILLAGE/CITY

By: _____
(Chairman/President/Mayor)

THIS INSTRUMENT DRAFTED BY:
Shane J VanderWaal
Dietrich VanderWaal, S.C.
530 Jackson Street
P.O. Box 1343
Wausau, Wisconsin 54402-1343
(715) 845-9401

Exhibit A:

<u>LEVEL OF SERVICE</u>	<u>RESIDENT FEES</u>	<u>NON-RESIDENT FEES</u>
ALS 1	\$950.00	\$1,100.00
ALS 2	\$1,100.00	\$1,300.00
ALS On Scene Care	\$850.00	\$1,000.00
BLS On Scene Care	\$325.00	\$400.00
BLS	\$850.00	\$1,000.00
SCT (Interfacility Transport)	\$1,200.00	\$1,500.00
Mileage	\$20.00 per mile	\$20.00 per mile
Oxygen	\$75.00	\$75.00
Spinal Immobilization	\$150.00	\$150.00
Return Check Fee	\$25.00	\$25.00

AMBULANCE SERVICE AGREEMENT

Effective Date: January 1, 2026

Parties: Riverside Fire District (“Provider”) and Village of Kronenwetter (“Customer”)

Jurisdiction: Marathon County, Wisconsin

1. Purpose and Authority

This Agreement is entered into pursuant to Wis. Stats. §66.0301 for the provision of transporting emergency ambulance services within the municipal boundaries of the Village of Kronenwetter.

2. Term and Renewal

- **Initial Term:** One (1) year, from January 1, 2026 to December 31, 2026
- **Renewal:** Renewal shall occur only upon written agreement following a joint performance review. Automatic renewal is expressly excluded.

3. Scope of Services

Provider shall provide transporting emergency ambulance services within the Service Area through proper alert by Marathon County dispatch. Services include:

- Emergency and non-emergency transporting ambulance service 24/7/365
- Fully staffed and equipped ambulances capable of patient transport at the paramedic level.
- On-scene care and transport
- Provider may deliver on-scene medical assessment and care when transport is declined or deemed unnecessary.
- Mutual aid coordination
- Provider shall supply a dedicated stand-by ambulance at all fire incidents within the Village of Kronenwetter at no additional charge. Provider shall provide fire scene medical support and firefighter rehabilitation per NIMS standards with operation in coordination with Kronenwetter Fire Department under the following expectations:
 - Kronenwetter Fire Department shall establish and maintain Incident Command for all fire and vehicle/machinery accident-related incidents within the Village of Kronenwetter. Ambulance crews shall maintain radio contact using designated Marathon County radio channels reporting to the Incident Commander upon arrival and remain integrated into the command structure for the duration of the incident.

- Provide medical support for fire personnel, civilians and any individuals affected by the incident
- Establish and manage firefighter rehabilitation (rehab) zones, including vital sign monitoring, hydration and medical evaluation.
- If Riverside Fire District is unable to provide a transporting ambulance at the time of the dispatch, mutual aid shall be immediately requested. In such cases Riverside shall not respond to the scene unless specifically requested by the Kronenwetter Fire Chief or Incident Command. This ensures only transport-capable units are dispatched unless additional support is explicitly needed. Riverside will provide a written monthly report of mutual aid activations.

4. Service Area

The Service Area includes the entire municipal boundary of the Village of Kronenwetter.

5. Staffing Requirements

Each ambulance dispatched shall be staffed with at minimum one Paramedic-level provider and one EMT-Basic.

6. Joint Training and Integration

Provider shall participate in quarterly joint EMS/fire training sessions with Kronenwetter Fire Department personnel. These sessions shall include EMS and fire operations integration and shall be scheduled in coordination with the Kronenwetter Fire Chief or EMS Coordinator. Training shall occur in March, June, September, and December, and shall include scenario-based drills and after action reviews.

Provider may at times invite Kronenwetter Fire Department members to their EMS and/or Fire training events.

Kronenwetter First Responders will be encouraged to cross credential with provider so that when situations require they can make up part of the legal crew on the ambulance during transport of the patients. This would be at the discretion of the Provider's lead EMS personnel after assessing the scene and patient needs. Kronenwetter First Responders would be covered under Provider's liability insurance.

7. Incident Reporting

Provider shall submit monthly reports to the Kronenwetter Fire Chief and EMS Coordinator by the 10th of each month. Reports shall include at minimum the following:

- Date and location of call
- Type of location (residential, commercial, roadway, etc..)

- Initial dispatch time of first dispatched unit
- Ambulance enroute time
- Arrival time on scene
- Mileage
- Time on scene (in minutes)
- Destination Hospital if transported
- Type of call (Medical, Trauma, Cancelled, No Transport)
- Staffing level (Paramedic, AEMT, EMT-Basic, etc.)
- Kronenwetter First Responders on scene (yes/no status)

8. Billing Classification and Reporting

Provider shall define and provide to the Village of Kronenwetter Fire Chief billing classifications for “Resident” and “Non-Resident” patients. Provider shall submit quarterly reports from the billing company to the Kronenwetter Fire Chief detailing:

- Number of billed calls by classification (resident/non-resident)
- Billing rates applied
- Payment status
- Adjustments or write-offs

9. Revenue Transparency

Provider shall submit quarterly revenue statements to the Kronenwetter Fire Chief detailing all revenue received from calls originating within the Village of Kronenwetter. Statements shall include:

- Number of calls originating in Kronenwetter
- Gross and net revenue
- Breakdown by billing classification and level of service

10. Payment Structure

Village of Kronenwetter shall pay Riverside Fire District for providing transporting ambulance service the following fees.

- **Base Fee:** \$6.27 per capita, adjusted annually by 2% for any renewal terms. The per capita shall be based on the State of Wisconsin Department of Administration's latest census information for the Village of Kronenwetter.
- **Processing Fee:** \$50.00 per patient care report
- **Payment Schedule:** Base Fee shall be paid in four equal quarterly installments due April 1, July 1, October 1, and January 1. Processing fee shall be billed quarterly.
- No payment shall be made unless Provider is in compliance with all reporting and training obligations outlined in this contract. Provider will have a grace period of 10 days to cure the default.
- In addition to the fees and charges payable by the Village of Kronenwetter, Riverside Fire District shall be entitled to all revenues received from the patient or patient's agency for services according to the Riverside Fire District fee schedule. Village of Kronenwetter is not in any way responsible to Riverside Fire District for patient charges.

11. Billing Standards

Provider shall submit documentation to the Kronenwetter Fire Chief outlining billing standards, including:

- Definitions and criteria for Basic Life Support (BLS) vs. Advanced Life Support (ALS) billing
- Required documentation for each billing level.
- Compliance with CMS and Wisconsin Medicaid guidelines

12. HIPAA and PHI Compliance

Provider shall ensure all EMS personnel complete annual HIPAA compliance and the handling of Protected Health Information (PHI). Proof shall be submitted to the Kronenwetter Fire Chief annually no later than March 30th.

13. Quality Assurance and Improvement

Provider shall maintain a QA/QI program including:

- Chart reviews
- Incident debriefs
- Corrective action plans
- Annual summary report to the Kronenwetter Fire Chief

14. Mass Casualty and Life Safety Protocols

Provider shall submit written protocols for mass casualty and life safety hazard incidents annually or upon any changes to protocols, including:

- Mutual aid activation procedures
- Command structure integration
- Resource deployment standards

15. Utilization of Kronenwetter Fire Department First Responders

Provider shall coordinate with Kronenwetter Fire Chief and EMS Coordinator to ensure appropriate utilization of First Responders, including:

- Initial patient assessment and care
- Scene support as appropriate until transport is initiated or the scene is cleared
- Clear role definitions
- Integration into patient care
- Monthly reports shall include a documentation of Kronenwetter First Responder involvement
- Restocking supplies utilized by Kronenwetter First Responders on ambulance calls with no additional fee to the Village of Kronenwetter

In the event that Kronenwetter Fire Department personnel are requested or required to operate a Riverside Fire District Ambulance, the following provisions shall apply:

- Not having a Kronenwetter Fire Department personnel drive would delay patient care or transport
- Authorization: Operation of Riverside Fire District ambulances by Kronenwetter personnel shall only occur when emergency necessity, or with prior written approval from both the Riverside Fire District Chief and the Kronenwetter Fire Chief.
- Training and Certification: Kronenwetter personnel must hold appropriate licensure and training for ambulance operation, and Riverside shall ensure access to orientation or vehicle-specific instruction as needed.
- Liability Coverage: Riverside Fire District shall maintain liability insurance that explicitly covers ambulance operation by authorized Kronenwetter personnel acting within the scope of their duties. Proof of coverage shall be provided annually or upon request.

- Riverside Fire District shall indemnify and hold harmless the Village of Kronenwetter and its personnel from any claims, damages, or liabilities arising from ambulance operation by Kronenwetter staff, except in cases of gross negligence or willful misconduct.

16. Radio Communication Standards

Provider shall utilize Marathon County radio channels for all EMS responses within the Village of Kronenwetter. This includes:

- Enroute notification
- On-scene coordination
- Communication with Kronenwetter Fire Department personnel

17. Complaint Resolution

Provider shall maintain a formal complaint process for patient and staff concerns, including:

- Submission protocol
- Investigation timeline
- Resolution steps
- Documentation and reporting to Kronenwetter Fire Chief
- For complaints regarding Kronenwetter Fire Department staffing if further escalation is needed beyond the Kronenwetter Fire Chief complaint would be present to the Village of Kronenwetter Police and Fire Commission and handled per their protocols.

18. Insurance Requirements

Provider shall maintain:

- General liability insurance: \$1,000,000 per occurrence / \$2,000,000 aggregate
- Property damage insurance: \$1,000,000 per occurrence / \$2,000,000 aggregate
- Workers' compensation insurance
- Provider's Insurance shall cover Kronenwetter First Responders assisting during transport under Riverside's liability insurance.
- Customer shall be named as an additional insured. Proof of coverage shall be submitted annually.

19. Contract compliance and ramifications

Failure to comply with this Agreement shall trigger the following remedies:

- Written notice and 30-day cure period
- Suspension of payments
- Mandatory performance review
- Termination for cause if unresolved

20. Audit Rights

The Village of Kronenwetter and the Kronenwetter Fire Chief reserves the right to audit Provider's billing, revenue, and training records annually or upon reasonable request with no cost to the Village of Kronenwetter.

21. Legal Relationship

The parties are independent contractors. No employment or agency relationship is created.

22. Governing Law

This Agreement shall be governed by the laws of the State of Wisconsin.

23. Entire Agreement

This Agreement supersedes all prior agreements and may only be amended in writing signed by both parties.

24. Execution

This Agreement shall be effective upon approval and execution by both parties.

Changes and other items that should be included in any future ambulance contracts and/or as part of the RFP process – some of these are in the current contract but there is no way to hold them accountable. This list may not be all inclusive:

- Quarterly training between Kronenwetter Fire – EMS and Fire with Contracted Service Provider
- Monthly reports to include Date, Location Type, Dispatch Time (initial dispatch time not the time due to change of vehicle), Time arrive on scene, Miles, Time on scene in minutes, type of call – Medical/Trauma, cancelled/no transport, as well as staffing level (paramedic, emt-b, etc..)
- Billing type definition – resident vs non-resident – there is nothing currently that states how our residents are billed – this could include a monthly or quarterly report from the billing company
- Quarterly revenue statements – statement of revenue received from calls initiating in Kronenwetter.
- Currently the total contracted amount is paid beginning of the year and quarterly payments based on the # of calls from that quarter (\$50.00 per call) – With this payment model there is nothing holding them to anything in the contract – possible change to quarterly payments?
- Ramifications if contract is not followed.
- Complaint process – steps to complete or follow regarding complaints – both from patients as well as staff.
- HIPAA and PHI annual Training
- Billing standards – documentation regarding billing standards (ie: Basic vs ALS levels – differences in care needed to bill at higher rates)
- Quality Assurance (QA/QI) process documentation
- Life Safety Hazard and Mass Casualty calls protocols – including mutual aid resources
- Utilization of First Responders/Fire Department staffing
- Utilization of Marathon County radio channels for communication of enroute and with KFD staff



REPORT TO APC

ITEM NAME:	Complaint Procedure Review
MEETING DATE:	September 16, 2025
PRESENTING COMMITTEE:	Referred by Village Board on 08/25/25
COMMITTEE CONTACT:	David Baker
STAFF CONTACT:	Jennifer Poyer
PREPARED BY:	David Baker

ISSUE: A resident of the Village has filed a complaint against all 7 VOK Board members and against 1 Village employee (a Department Head), requesting that the complaint be entered into the official complaint log which is reviewed by the CLIPP committee.

The Village has adopted a Code of Conduct 115-13 which governs the procedure for handling complaints by residents against elected officials. The Code of Conduct does not include entering the complaints against elected officials in the CLIPP complaint log.

Ordinance 14-21 governing CLIPP includes the language in 14-21G(8) that states that CLIPP duties shall include any matter of resident complaints or concern.

Policy GEN-012 Complaints to the Village also addresses the Complaint Procedure.

The Village’s organizational chart shows that the Department Heads report to the Village Administrator which would indicate that the Village Administrator is responsible for supervision and discipline of Village employees, rather than a Standing Committee.

This item falls under the following APC jurisdiction: (14-20G1) Personnel policies and (14-20G3) Changes to policies of the village as they relate to personnel or financial matters.

OBJECTIVES:

ISSUE BACKGROUND/PREVIOUS ACTIONS:

APC previously voted 5-0 on 8/19/25 to recommend that the Village Board repeal the code of conduct ordinance 115-13 and instruct APC to do a review on all policy and ordinances related to complaint procedures.

The Village Board voted 5:2 on 8/25/25 to repeal the Code Conduct Ordinance 115-13 and direct APC to review the complaint procedure and draft a new code of conduct.

The review of and recommendations for the Village’s complaint procedure is on the 9/16/25 APC agenda. Drafting a new code of conduct will be addressed at a future APC meeting.

PROPOSAL:

ADVANTAGES:

DISADVANTAGES:

ITEMIZE ALL ANTICIPATED COSTS (Direct or Indirect, Start-Up/One-Time, Capital, Ongoing & Annual, Debt Service, etc.)

RECOMMENDED ACTION: Review our Complaint Procedures and Ordinances and make recommendations to the Village Board. Drafting a new code of conduct will be addressed at a future APC meeting.

OTHER OPTIONS CONSIDERED:

TIMING REQUIREMENTS/CONSTRAINTS:

FUNDING SOURCE(s) – Must include Account Number/Description/Budgeted Amt CFY/% Used CFY/\$

Remaining CFY

Account Number:

Description:

Budgeted Amount:

Spent to Date:

Percentage Used:

Remaining:

ATTACHMENTS (describe briefly): Ordinance 14-21, Policy Gen-012, VOK Organizational Chart Page 1

§ 14-20. Administrative policy committee (APC).

- A. *Composition.* The administrative policy committee shall consist of five members. Two members shall be village trustees. Three members shall be citizen members. Three members of the administrative policy committee shall constitute a quorum.
- B. *Appointment.* The village president appoints members to the administrative policy committee, with consultation and confirmation by the village board.
- C. *Organization.* The administrative policy committee shall select a chairperson and vice chairperson annually as described in §§ 14-10 and 14-11.
- D. *Recordkeeping.* The administrative policy committee shall keep a written record of its proceedings to include all actions taken, a copy of which shall be filed with the village clerk.
- E. *Meetings.* The APC shall meet quarterly or more often as determined by the committee, chairperson, village board, or administrator.
- F. *Duties to be verbally enumerated.* It shall be the responsibility of the village administrator to see to it that the duties in subsection G, below, shall be verbally enumerated and reviewed by the committee through discussion annually at the May committee meeting after the chairperson and the vice chairperson are selected. In the absence of the village administrator, this duty shall fall to the village clerk.
- G. *Duties.* The administrative policy committee is composed of sworn public officials assigned the responsibility of providing recommendations to the village board, and/or recommendations or memos to other committees on issues regarding administration, finances, and human resources for the short-term and long-term good of the village and its citizens. The village board recognizes and respects the fundamental importance of our committee structure and the weight of the citizen-member responsibilities as well as the value of well-considered and researched committee recommendations. Therefore, it is determined that the performance of these itemized duties shall not in any way be obstructed, curtailed, or bypassed by anyone either directly or by omission, except as deemed necessary by a majority vote of the village board. This committee's duties shall be liberally construed to include review, research, and recommendations regarding the following:
 - (1) Personnel policies;
 - (2) Staffing levels and changes to position descriptions and wage scales;
 - (3) Changes to policies of the village as they relate to personnel or financial matters;
 - (4) Proposed annual budgets for presentation to the village board;
 - (5) The monitoring of revenues and expenditures through regular reports, including the annual audit;
 - (6) Acquisition or disposition of village-owned property;
 - (7) Operational and capital budgets of all the departments of the village, including the village water utility and the village sewer utility;
 - (8) Grant applications;
 - (9) Financial review of capital projects and contracted services as defined in village policy FIN-004;
 - (10) Recruitment process for the village administrator or a department head position when a vacancy occurs in any of those positions;
 - (11) Review of internal financial controls and auditor's recommendations; and
 - (12) Any other matter the village board or administrator may refer.


(Ord. No. 10-04, 4-12-2010; Ord. No. 19-02, 2-12-2019; Ord. No. 21-08, 8-24-2021)

- A. *Composition.* The community life, infrastructure and public properties committee shall consist of five members. Two members shall be village trustees. Three members shall be citizen members. Three members of the community life, infrastructure and public properties committee shall constitute a quorum.
- B. *Appointment.* The village president appoints members to the community life, infrastructure and public properties committee, with consultation and confirmation by the village board.
- C. *Organization.* The community life, infrastructure and public properties committee shall select a chairperson and vice chairperson annually as described in §§ 14-10 and 14-11.
- D. *Recordkeeping.* The community life, infrastructure and public properties committee shall keep a written record of its proceedings, to include all actions taken, a copy of which shall be filed with the village clerk.
- E. *Meetings.* The community life, infrastructure and public properties committee shall meet quarterly or more often as determined by the committee, chairperson, village board, or administrator.
- F. *Duties to be verbally enumerated.* It shall be the responsibility of the village administrator to see to it that the duties in subsection G, below, shall be verbally enumerated and reviewed by the committee through discussion annually at the May committee meeting after the chairperson and the vice chairperson are selected. In the absence of the village administrator, this duty shall fall to the village clerk.
- G. *Duties.* The community life, infrastructure and public properties committee is composed of sworn public officials assigned the responsibility of providing recommendations to the village board, and/or recommendations or memos to other committees on issues regarding community safety, quality of life, and recreation for the short-term and long-term good of the village and its citizens. It shall also provide recommendations relating to the maintenance and physical development of all municipal property, including parks, streets, and municipal buildings, for the short-term and long-term good of the village and its citizens. The village board recognizes and respects the fundamental importance of our committee structure and the weight of the citizen-member responsibilities as well as the value of well-considered and researched committee recommendations. Therefore, it is determined that the performance of these itemized duties shall not in any way be obstructed, curtailed, or bypassed by anyone either directly or by omission, except as deemed necessary by a majority vote of the village board. This committee's duties shall be liberally construed to include review, research, and recommendations regarding the following:
 - (1) Long-range and short-range plans in the areas of parks, streets, utilities, and municipal buildings;

- (2) Research related to the acquisition or disposition of property;
- (3) Operational and capital properties and infrastructure budgets of the community development, public works, parks, police, and fire departments;
- (4) Grant applications in terms of the scope of the committee;
- (5) Policies and procedures regarding the use, maintenance, or improvements of public property;
- (6) Requests for proposals and bidding documents for capital infrastructure projects;
- (7) Recreation opportunities, such as park programming, bike and pedestrian paths, community events, and any other matters regarding general quality of life within in the village;
- (8) Community outreach, and citizen involvement, and any matter of resident complaints or concern;
- (9) Police department, fire department, streets and public works operations;
- (10) Village inspection services;
- (11) Village forestry and agricultural programs;
- (12) Traffic and pedestrian safety matters;
- (13) Refuse collection activities;
- (14) Long- and short-range planning, preparation, and procedure for the village emergency operation plan; and
- (15) Any other matter the village board or administrator may refer.

(Ord. No. 19-02, 2-12-2019; Ord. No. 21-08, 8-24-2021; Ord. No. 21-23, 11-23-2021)

Editor's note— Ord. No. 19-02, adopted February 12, 2019, amended the Code by repealing former § 14-21, which pertained to the properties and infrastructure committee (PIC), and adding a new § 14-21.

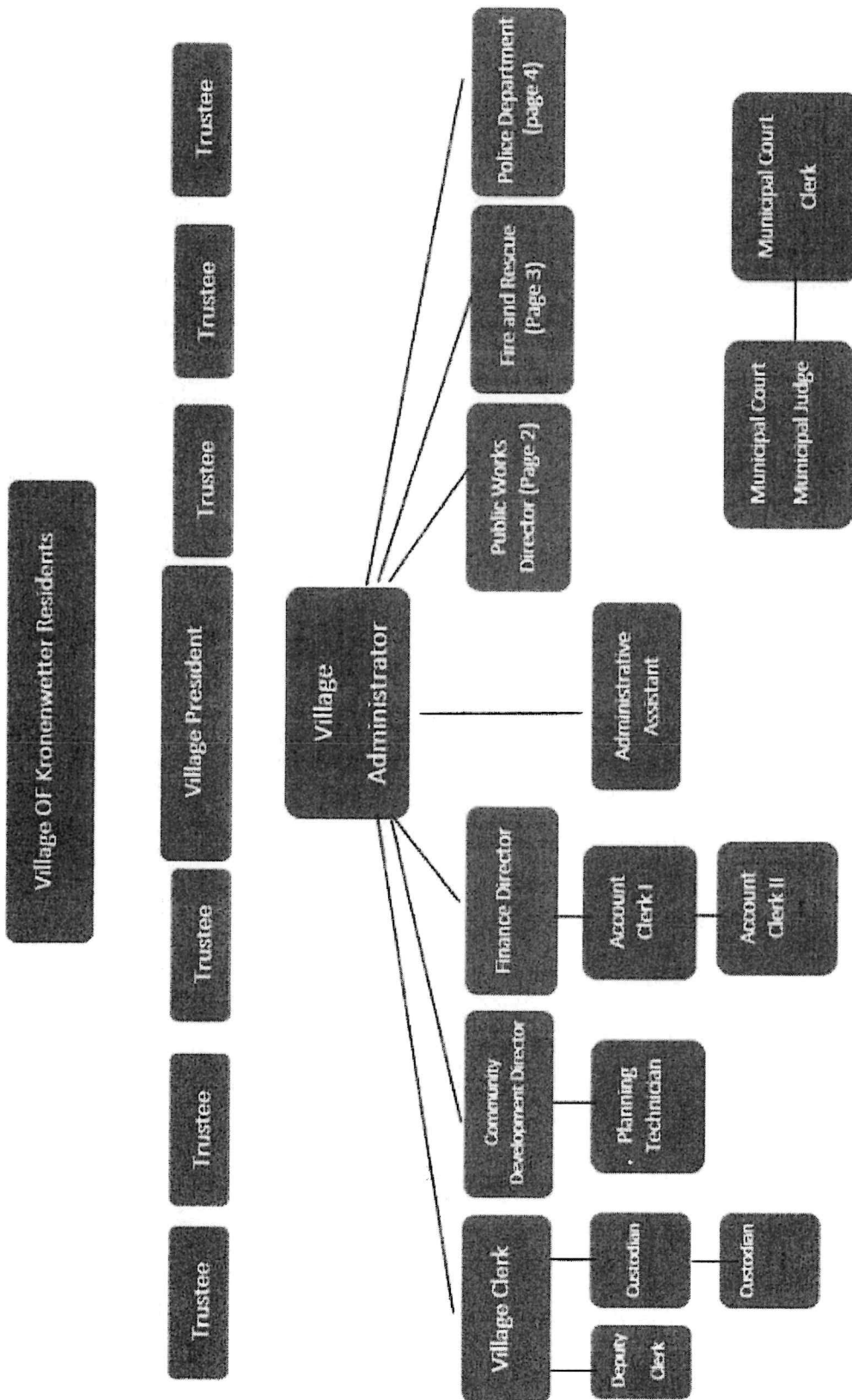
POLICY ID: GEN-012		TITLE: <i>Complaints to the Village</i>	
<input checked="" type="checkbox"/> ORIGINAL <input type="checkbox"/> REVISION EFFECTIVE DATE: <i>Immediate</i>		APPROVED BY VILLAGE BOARD:  Village Clerk	DATE: 05/23/22 & 01/23/23
APPLIES TO:		<input checked="" type="checkbox"/> FLSA EXEMPT	<input checked="" type="checkbox"/> FLSA NON-EXEMPT
		<input checked="" type="checkbox"/> REPRESENTED EMPLOYEES	<input checked="" type="checkbox"/> Non-REPRESENTED EMPLOYEES
<i>This policy applies to all Village of Kronenwetter employees in the categories checked in this section. Provisions within individual personal contracts or a collective bargaining agreement may supersede certain parts of this policy.</i>			

Purpose – As part of the Village’s Mission Statement, the Village Board has determined that the Village will meet service demands through high-quality customer service, innovation, a positive work environment, and a commitment to excellence. Therefore, complaints of the Village should be handled administratively by Village staff. The Community Life Infrastructure and Public Property Committee will review them to ensure that if policy changes need to occur, the elected officials of the Village can address them promptly.

Policy – Village staff will log any verbal or written complaint received by the Village related to non-Police or Fire associated matters. Village staff will address the complaints promptly to the best of their ability and within the adopted policies, ordinances, and state statutes.

Village staff shall place a copy of that log on the regular schedule of the Community Life, Infrastructure, and Public Property (CLIPP) for review and discussion by the committee. The committee will review the complaints and summarize the actions that staff took administratively to address the complaints. Suppose the committee feels that a change in the policies, or ordinances of the Village needs to occur. In that case, they shall either place the item on a future CLIPP agenda or recommend that staff take the thing to another committee of the Village for recommendation by that committee to the Village Board. For example, water quality complaints would go to the Utility Committee of the Village, Tax Assessments would go to the Board of Review, etc.

Village of Kronenwetter Organizational Chart





REPORT TO APC

ITEM NAME:	HR 005 Policy Review and Wage Adjustment Chart
MEETING DATE:	September 16, 2025
PRESENTING COMMITTEE:	NA
COMMITTEE CONTACT:	David Baker
STAFF CONTACT:	John Jacobs
PREPARED BY:	David Baker

ISSUE: Policy HR-005 Employee Evaluation Program directs that each non-represented (non-union) employee shall be evaluated annually on the anniversary of the employee’s hire date and be given a wage increase using the specified wage adjustment chart.

Per the Policy, the Village Board shall adopt the wage adjustment chart in January of each year.

According to our records, the Village has not adopted a wage adjustment chart since 4/26/22 (see attachment).

Based on the assignment of duties of the administrator, President Baker is in the process of completing the performance evaluation of three employees for which the evaluation is due or overdue. It is planned that these evaluations will be presented in closed session at the 9/22/2025 Village Board meeting.

OBJECTIVES: From the Policy, ensure that assessments and the accompanying wage adjustments are completed in an unbiased and efficient manner to ensure that the Village retains quality employees.

ISSUE BACKGROUND/PREVIOUS ACTIONS:
The wage adjustment chart has not been updated since 4/26/22.

The wage adjustment chart method has historically, apparently, only provided for a review-based increase up to a CPI rate or to a fixed 3% maximum increase and did not provide for a means to make market adjustments.

References:
Weston 2025 Pay Scale: [09152025-1821](#)
Rib Mountain 2025 Pay Scale: [25-04 Signed 2025 Salaries & Wages REVISED.pdf](#)

PROPOSAL: Consider market/merit increases based on market pay scales in addition to a cost of living adjustment.

ADVANTAGES:
DISADVANTAGES:

ITEMIZE ALL ANTICIPATED COSTS (Direct or Indirect, Start-Up/One-Time, Capital, Ongoing & Annual, Debt Service, etc.)

RECOMMENDED ACTION: Review, discuss, and possible recommend modifications to be forwarded to the Village Board.

OTHER OPTIONS CONSIDERED:

TIMING REQUIREMENTS/CONSTRAINTS:

FUNDING SOURCE(s) – Must include Account Number/Description/Budgeted Amt CFY/% Used CFY/\$

Remaining CFY

Account Number:

Description:

Budgeted Amount:

Spent to Date:

Percentage Used:

Remaining:

ATTACHMENTS (describe briefly):

Proposed Kronenwetter Pay Scale

4/26/2022 Wage Adjustment Chart

Weston 2025 Pay Scale

Rib Mountain 2025 Pay Scale:



PROPOSED

Village of Kronenwetter Salary Pay Grid

Title	Minimum	Mid-point	Maximum
Village Administrator	\$53.18 \$110,618.10	\$62.20 \$129,361.90	\$73.64 \$153,179.50
Village Clerk	\$33.19 \$69,028.93	\$38.82 \$80,740.35	\$45.96 \$95,594.62
Finance Director	\$41.22 \$85,733.08	\$48.23 \$100,320.90	\$57.09 \$118,749.90
Community Development Director	\$41.22 \$85,733.08	\$48.23 \$100,320.90	\$57.09 \$118,749.90
Public Works Director	\$45.04 \$93,682.08	\$52.69 \$109,592.40	\$62.37 \$129,745.00
Police Chief	TBD	TBD	TBD

APC September 16, 2025

MEETING DATE: 4/26/2022	REPORT TO VILLAGE BOARD			AGENDA ITEM # 4.7																																																						
PRESENTING COMMITTEE: Administrative Policy Committee	COMMITTEE CONTACT: Trustee Eiden & Trustee Holmes	STAFF CONTACT: Richard Downey, Village Administrator	PREPARED BY: Richard Downey, Village Administrator																																																							
ISSUE: Discussion & Action: Adoption of 2022 Evaluation Wage Range																																																										
ISSUE BACKGROUND/PREVIOUS ACTIONS: Per HR-005, which is attached, the Village Board has to set a yearly range for the employee evaluations for the Village. The Village employees that are full time, and not represented by a collective bargaining agreement would be eligible for this evaluation wage adjustment.																																																										
<p>I am recommending the chart to the right for evaluations for 2022 for the committee to recommend to the Village Board. The 2.00% rate is what was included in the 2022 budget for employee adjustments for non-represented employees.</p>																																																										
<p>This chart would impact only the following employees: the Village Clerk, the Police Chief, the Police Lieutenant, the Village Treasurer, the Community Development Director, the Planning Technician, and the Public Works Director. All other employees, are not full-time employees, are represented under a union contract, or are covered under a different policy and hence would follow those policies or agreements.</p>																																																										
<table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th></th> <th>2018</th> <th>2019</th> <th>2020</th> <th>2021</th> <th>2022</th> </tr> </thead> <tbody> <tr> <td>4.5 to 5.0</td> <td>3.00%</td> <td>3.00%</td> <td>3.00%</td> <td>3.00%</td> <td>2.00%</td> </tr> <tr> <td>4.0 to 4.49</td> <td>2.50%</td> <td>2.75%</td> <td>2.57%</td> <td>2.58%</td> <td>1.75%</td> </tr> <tr> <td>3.5 to 3.99</td> <td>2.25%</td> <td>2.50%</td> <td>2.32%</td> <td>2.04%</td> <td>1.50%</td> </tr> <tr> <td>3.0 to 3.49</td> <td>2.00%</td> <td>2.25%</td> <td>2.07%</td> <td>1.56%</td> <td>1.00%</td> </tr> <tr> <td>2.5 to 2.99</td> <td>0.75%</td> <td>0.75%</td> <td>0.75%</td> <td>0.75%</td> <td>0.75%</td> </tr> <tr> <td>2.0 to 2.49</td> <td>0.50%</td> <td>0.50%</td> <td>0.50%</td> <td>0.50%</td> <td>0.50%</td> </tr> <tr> <td>1.5 to 1.99</td> <td>0.25%</td> <td>0.25%</td> <td>0.25%</td> <td>0.25%</td> <td>0.25%</td> </tr> <tr> <td>1.0 to 1.49</td> <td>0.00%</td> <td>0.00%</td> <td>0.00%</td> <td>0.00%</td> <td>0.00%</td> </tr> </tbody> </table>						2018	2019	2020	2021	2022	4.5 to 5.0	3.00%	3.00%	3.00%	3.00%	2.00%	4.0 to 4.49	2.50%	2.75%	2.57%	2.58%	1.75%	3.5 to 3.99	2.25%	2.50%	2.32%	2.04%	1.50%	3.0 to 3.49	2.00%	2.25%	2.07%	1.56%	1.00%	2.5 to 2.99	0.75%	0.75%	0.75%	0.75%	0.75%	2.0 to 2.49	0.50%	0.50%	0.50%	0.50%	0.50%	1.5 to 1.99	0.25%	0.25%	0.25%	0.25%	0.25%	1.0 to 1.49	0.00%	0.00%	0.00%	0.00%	0.00%
	2018	2019	2020	2021	2022																																																					
4.5 to 5.0	3.00%	3.00%	3.00%	3.00%	2.00%																																																					
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<p>The Administrative Policy Committee review this and recommended on a 3-1 vote for the Village Board to adopt the adjustment scale. Jerry Wirth of the APC voted against this adjustment as he felt it was woefully too low. The fact of the matter is that this is what was included in the budget. If the Village Board wants to send this back to the APC and request that they find the money to cover a larger increase, we can do that as well.</p>																																																										
RECOMMENDED ACTION: Make a motion to recommend that the Village Board adopt the 2022 Evaluation Wage Adjustment chart as presented.																																																										
COST/BENEFIT ANALYSIS and JUSTIFICATION <i>(attach separate spreadsheets or other documentation as applicable)</i>																																																										
ITEMIZE ALL ANTICIPATED COSTS (Direct or Indirect, Start-Up/One-Time, Capital, Ongoing & Annual, Debt Service, etc.) It will depend on the actual scoring of the employee on the evaluation.																																																										
ITEMIZE ALL ANTICIPATED BENEFITS (Subjective, Financial, Operational, Service-related, etc.) This will set the 2022 evaluation rate for each of the employees.																																																										
FUNDING SOURCE(s) – Must include Account Number/Description/Budgeted Amt CFY/% Used CFY/\$ Remaining CFY This will vary depending on the employee																																																										
OTHER OPTIONS CONSIDERED: The Village Board had been individually setting the wage adjustments for each employee but in 2018 changed this process to have the Village Administrator handle most of the evaluations with the Village Board setting the wage scale that would be available via evaluations. Evaluations prior to being completed will be presented to the Village Board for their review.																																																										
TIMING REQUIREMENTS/CONSTRAINTS: Per the policy of the Village this chart is supposed to be adopted by the Village Board in January, but if the committee feels that they would like more discussion on this item, I would request that the committee request that the Village Board refer this matter back to the APC for review at the February APC meeting and not adopt it.																																																										
ATTACHMENTS (describe briefly): HR-005 revision #3.																																																										

VILLAGE OF RIB MOUNTAIN
RESOLUTION #25 - 04
Re: 2025 Salaries & Wages

Section 5, Item H.

WHEREAS it is the duty of the Village Board to establish salaries and wages for the employees of the Village of Rib Mountain.

NOW, THEREFORE, BE RESOLVED, by the Village Board of the Village of Rib Mountain, Marathon County, Wisconsin, that the salaries or wages for the employees of the Village of Rib Mountain as of April 1, 2025, shall be as follows:

		Minimum	Midpoint	Maximum
Grade 1	To Be Determined	N/A	N/A	N/A
Grade 2	To Be Determined	N/A	N/A	N/A
Grade 3	Deputy Clerk	\$21.25 \$44,200	\$25.50 \$53,040	\$29.75 \$61,880
Grade 4	Public Works Equipment Operator Water Operator I	\$22.95 \$47,736	\$27.54 \$57,283	\$32.13 \$66,830
Grade 5	Deputy Treasurer Mechanic Water Operator II	\$24.78 \$51,542	\$29.74 \$61,859	\$34.69 \$72,155
Grade 6	Public Works Operator/Technician	\$26.77 \$55,682	\$32.12 \$66,810	\$37.48 \$77,958
Grade 7		\$28.91 \$60,133	\$34.69 \$72,155	\$40.47 \$84,178
Grade 8	Clerk Public Works Foreman Building Inspector/ Asst. Zoning Administrator	\$31.23 \$64,958	\$37.47 \$77,938	\$43.72 \$90,938
Grade 9		\$70,158.	\$84,178	\$98,218
Grade 10		\$75,774	\$90,917	\$106,080
Grade 11	Community Development Director Finance Director/ Treasurer	\$81,827	\$98,197	\$114,566
Grade 12	Street/Park Superintendent Utility Director	\$88,379	\$106,059	\$123,739
Grade 13		\$95,451	\$114,546	\$133,640
Grade 14	Administrator	\$103,106	\$123,718	\$144,352

Coverage period April 1, 2025, through March 31, 2026. This salary wage schedule expires April 1, 2026.

GENERAL GOVERNMENT

		4/2024	4/2025	
Plan Commission		\$35.00 per meeting	\$35.00 per meeting	
Zoning Board of Appeals		\$35.00 per meeting	\$35.00 per meeting	
Park Commission		\$35.00 per meeting	\$35.00 per meeting	
Pedestrian & Bicycle Safety Committee		\$35.00 per meeting	\$35.00 per meeting	
Administrator	Gaylene Rhoden	\$106,091	\$109,664	\$35.00 per meeting (not to exceed 6/mo).
Finance Director	Ben Krenke	\$81,827** \$86,000	\$87,765	\$35.00 per meeting (not to exceed 6/mo).
Clerk	Lynnae Kolden	\$64,958	\$67,406	\$35.00 per meeting (not to exceed 6/mo).

VILLAGE OF RIB MOUNTAIN
RESOLUTION #25 - 04
Re: 2025 Salaries & Wages

Section 5, Item H.

Deputy Treasurer	Debbie Heeg	\$51,542	\$53,484	
Deputy Clerk	Sabrina Weiler	\$22.40/hour	\$23.24/hour	
Election Captains		\$15.25/hour	\$15.55/hour	
Election Officials		\$13.19/hour	\$13.45/hour	

PUBLIC SAFETY

		4/1/2024	4/1/2025	
Community Development Director	Jared Grande	\$81,827	\$84,910	\$35.00 per meeting (not to exceed 6/mo).
Building Inspector/ Zoning	Jermey Kloos	\$64,958	\$67,406	\$35.00 per meeting (not to exceed 6/mo).
PT Animal Control Officer	David Woods	\$40/hour + Mileage	\$40/hour + Mileage	
Crossing Guards	Mark Gajewski Bruce Slaminski Louise Springer Eugene Viegut Shirley Fasbender Raechel Tessen	\$14.90/hour	\$15.19/hour	

PUBLIC WORKS

		4/1/2024	4/1/2025	
Director of Street and Parks	Vacant	\$88,379	TBD	\$35.00 per meeting (not to exceed 6/mo).
Foreman	Matt Sebold	\$31.23/hour	\$32.41/hour	
Operator /Technician	Derek Wilichowski	\$28.64/hour	\$29.60/hour	
Mechanic	Jordan Resch	\$26.58/hour	\$27.42/hour	
Operator	Dineen Gorski	\$25.00/hour	\$25.79/hour	
Operator	Josh Steidinger	\$24.00/hour	\$24.71/hour	
Operator	Jermey Leach	\$24.00/hour	\$24.76/hour	
Call-In Operator	Pat Krautkramer David Falasky Michael Besaw Shane Will	\$21.33/hour	\$21.75/hour	
Call-In Trail Maintenance	Dennis Budleski Richard Jarvis Alex Gordan Bob Klos	\$18.53/hour	\$18.90/hour	
Seasonal Hwy/Park		\$16.40/hour	\$16.72/hour	
Yard Site Attendant	Jim Wollenzien	\$14.90/hour	\$15.19/hour	
Shelter Maintenance	Jason Kiekbusch	\$15.26/hour	\$15.56/hour	
Public Works Intern		\$17.00/hour	\$17.34/hour	
Landscape Maintenance	Vacant	\$15.93/hour	\$16.24/hour	

RECREATION


		4/1/24	4/1/25
Playground Director	Brooke Heise	\$20.19/hour	\$20.59/hour
Co-Activities Director (3)		\$14.11/hour	\$14.39/hour
Rink Maintenance	Jason Kiekbusch	\$15.26/hour	\$15.56/hour
Rink Attendant	Thomas Bedora	\$14.91/hour	\$15.20/hour

VILLAGE OF RIB MOUNTAIN
RESOLUTION #25 - 04
Re: 2025 Salaries & Wages

Section 5, Item H.

BE FURTHER RESOLVED THAT pursuant to Wisconsin law compensation of elective Village officials shall be set by the Village meeting, which compensation is hereby confirmed as follows:

- | | |
|---|------------------|
| (1) Village President (elected odd years) | \$7,313 per year |
| (2) Village Trustees (4) (2 elected odd years/2 elected even years) | \$5,665 per year |
| (2) Water Utility President | \$4,000 peryear |
| (3) Water Utility Commissioners (2) | \$3,500 peryear |


Allen Opall, Village President

ATTEST:


Lynnae Kolden, Clerk

VILLAGE OF WESTON, WISCONSIN
RECOMMENDED PAY PLAN 2025 (2024 +3%)
Approved with 2025 Budget on November 18, 2024

		Market AVG		
Grade	Position	Minimum	Mid-Point	Maximum
T	Administrator	\$ 118,130.15	\$ 135,005.89	\$ 162,007.07
		\$ 56.79	\$ 64.91	\$ 77.89
S		\$ 108,557.65	\$ 124,065.89	\$ 148,879.07
		\$ 52.19	\$ 59.65	\$ 71.58
R	Director of Public Works	\$ 98,985.15	\$ 113,125.89	\$ 135,751.07
		\$ 47.59	\$ 54.39	\$ 65.26
Q		\$ 94,312.16	\$ 107,785.32	\$ 129,342.38
		\$ 45.34	\$ 51.82	\$ 62.18
P	Director of Finance Director of Planning & Development	\$ 89,639.16	\$ 102,444.75	\$ 122,933.70
		\$ 43.10	\$ 49.25	\$ 59.10
O	Director of GIS & Technology Director of Parks & Recreation	\$ 86,063.39	\$ 98,358.16	\$ 118,029.79
		\$ 41.38	\$ 47.29	\$ 56.75
N	Deputy Director of Public Works Utility Superintendent Staff Engineer	\$ 82,582.32	\$ 94,379.79	\$ 113,255.75
		\$ 39.70	\$ 45.37	\$ 54.45
M	Street Superintendent	\$ 78,669.58	\$ 89,908.09	\$ 107,889.71
		\$ 37.82	\$ 43.23	\$ 51.87
L	Clerk Building Inspector/Building Manager	\$ 73,099.85	\$ 83,542.69	\$ 100,251.23
		\$ 35.14	\$ 40.16	\$ 48.20
K	Fleet Foreman Street Foreman Property/Residential Inspector Utility Foreman Aquatic Center Manager AP, Payroll and HR Specialist Deputy Director of Finance Associate Planner	\$ 64,567.23	\$ 73,791.12	\$ 88,549.34
		\$ 31.04	\$ 35.48	\$ 42.57

added 240219

added 240715

added 240819

J	Utility Technician	\$ 59,141.57	\$ 67,590.36	\$ 81,108.43
	Utility Senior Operator	\$ 28.43	\$ 32.50	\$ 38.99
	Mechanic			
	Public Works Crew Leader			
	Assistant Planner			
	Assistant Zoning Administrator/Code Enforcement Officer			
I	Arborist/Forester	\$ 53,793.15	\$ 61,477.88	\$ 73,773.46
	Utility Operator	\$ 25.86	\$ 29.56	\$ 35.47
	Public Works Senior Operator			
H	Planning/Development Technician	\$ 50,742.42	\$ 57,991.34	\$ 69,589.61
	Public Works Operator	\$ 24.40	\$ 27.88	\$ 33.46
	Administrative Support Specialist/Deputy Clerk 3			
	Utility Clerk			
	Utility Maintainer			
G	Public Works Maintainer	\$ 45,104.37	\$ 51,547.85	\$ 61,857.42
	Administrative Support Specialist/Deputy Clerk 2	\$ 21.68	\$ 24.78	\$ 29.74
	Finance Support Specialist			
F	Administrative Support Specialist/Deputy Clerk 1	\$ 39,466.33	\$ 45,104.38	\$ 54,125.26
		\$ 18.97	\$ 21.68	\$ 26.02
E		\$ 36,299.75	\$ 41,485.43	\$ 49,782.52
		\$ 17.45	\$ 19.94	\$ 23.93
D	Seasonal Maintenance Worker	\$ 33,828.29	\$ 38,660.90	\$ 46,393.08
	Office Assistant	\$ 16.26	\$ 18.59	\$ 22.30

added 250120



REPORT TO APC

ITEM NAME:	Renewal of Municipal Property Insurance (MPIC) for 2026
MEETING DATE:	September 16, 2025
PRESENTING COMMITTEE:	
COMMITTEE CONTACT:	President David Baker
STAFF CONTACT:	Jennifer Poyer
PREPARED BY:	Jennifer Poyer, John Jacobs

ISSUE: Renewal of the policy quotes for property insurance from Municipal Property Insurance Company (MPIC)

OBJECTIVES: Provide the Village of Kronenwetter with affordable and reliable property insurance.

ISSUE BACKGROUND/PREVIOUS ACTIONS:

The Village has approximately \$22,380,097 of insurable property. Our current policy from MPIC expires on October 1, 2025.

Of note, the new water treatment plant valued at \$2,465,271 is now part of the property insurance coverage. The actual property insurance Rate Per \$100 of Value remains relatively flat at \$.0873 per \$100 of insured value compared to expiring of \$.0868 per \$100 of insured value.

PER JOHN JACOBS:

The total new 10/1/2025 property valuation went up by \$2,525,487 (increase of 11.3%). Of that increase, \$2,465,271 is from the new water treatment plant, which means that the remaining \$60,216 valuation increase is from all other Village property (then only a 0.27% increase). This looks very reasonable.

The total premium increase for “Buildings, Personal Property & Property in the Open” is increasing by \$2,304 (\$21,743 renewal vs. \$19,439 present premium). The majority of this increase is for the new water treatment plant = \$2,465,271 x .0873 / 100 = \$2,152. The \$2,152 amount will be charged directly to the Water Utility Fund. While the remaining premium \$152 (\$2,304 - \$2,152) for all other property in this category.

The total premium is increasing by \$2,665 (10.2% increase) from the prior year. While the new water treatment plant insurance is increasing by \$2,152, this means that the remaining insurance is increasing by only \$513 “Village-wide” (excluding the new water treatment plant). This quotation looks again very reasonable to me, and we will incorporate the new insurance premiums into our budget calculations.

PROPOSAL:

ADVANTAGES:

DISADVANTAGES:

ITEMIZE ALL ANTICIPATED COSTS (Direct or Indirect, Start-Up/One-Time, Capital, Ongoing & Annual, Debt Service, etc.)

RECOMMENDED ACTION: Motion by APC to forward to Village Board for approval. Motion for approval of the renewal of the Villages Property Insurance for 2026 at a yearly rate of **\$28,746** with a \$1,000.00 deductible

OTHER OPTIONS CONSIDERED:

TIMING REQUIREMENTS/CONSTRAINTS:

FUNDING SOURCE(s) – Must include Account Number/Description/Budgeted Amt CFY/% Used CFY/\$

Remaining CFY

Account Number:

Description:

Budgeted Amount:

Spent to Date:

Percentage Used:

Remaining:

ATTACHMENTS (describe briefly): MPIC Quote, Renewal Premium Summary with John Jacobs' marks



MUNICIPAL PROPERTY INSURANCE COMPANY

9701 Brader Way, Suite 301, Middleton, WI 53562 - (608) 821-6303

MPIC Quote

Proposal #: 48-10488-26-001

Agent: Jesse Furrer

Item I. Named Insured and Principal

Address:

Village of Kronenwetter
1582 Kronenwetter
Kronenwetter, WI 54455

Contact: Bobbi Birk-LaBarge
Phone: (715) 693-4200 x11

Item II. Policy Period:

This Policy takes effect at 12:01 A.M., 10/1/2025, and expires at 12:01 A.M., 10/1/2026.
These effective and expiration times are based upon the local times at the principal address of the first named insured stated in Item I. above.

Item III. Coverages:

Coverage	Valuation	Deductible % Ded	TIV	Rate	Annual Premium
Building	Replacement Cost	\$1,000	\$19,726,962	.0873	\$17,222
Personal Property	Replacement Cost	\$1,000	\$1,498,144	.0873	\$1,308
Property in the Open	Replacement Cost	\$1,000	\$3,680,478	.0873	\$3,213
Contractors Equipment	New Replacement Cost	\$1,000	\$1,547,645	.22	\$3,405
> \$25,000					
Contractors Equipment	See Endorsement	\$1,000	\$521,643		\$0
< \$25,000					
Equipment Breakdown	With Sewer and Water or Utility	\$1,000	\$24,905,584	.0126	\$3,138
Pedestrian Bridges	See Endorsement	\$1,000	\$681,726	.0675	\$460
Schedule Attached					

Total Annual Premium

\$28,746

Billed to Insured

Item IV. Forms and Endorsements made part of this policy at time of issue:

Form (Edition Date)	Description
MPIC 002Q(1123)	Declaration Pages
MPIC 002ENDT(1123)	Variable Coverage Schedules
MPIC 004(1123)	Statement Of Values
MPIC 004P(1123)	Statement Of Values - PITO
MPIC 004CE(1123)	Statement Of Values - Contractors Equipment
MPIC 508(1123)	Manuscript Endorsements
MPIC 001(1124)	Policy Form
MPIC 006(0419)	Joint Loss Agreement
MPIC 007(1123)	Loss Payable Endorsement
MPIC 008(0419)	TRIA Cap on Losses Endorsement
MPIC 205(1020)	Pedestrian Bridge Coverage Endorsement
MPIC 300(0120)	Contractors Equipment New Replacement Cost
MPIC-506(06/16)	Coverage of Computer-Related Losses Endorsement
MPIC 507(0117)	Equipment Breakdown Protection Coverage Endorsement
MPIC 510(0119)	Tax Lien Property Endorsement
MPIC 511(0419)	Leased Property Endorsement
MPIC 900(0620)	MPIC Claim Reporting Information
MPIC 901(0620)	Loss Reporting Form

DECLARATIONS

MUNICIPAL PROPERTY INSURANCE COMPANY

Variable Coverage Schedules

Pedestrian Bridge

Bridges - Old Hwy 51 Multi-Use Path Bridge	\$411,119
Bridges - The Kronenwetter Drive Multi-Use Path Bridge	\$270,607
Total	\$681,726

STATEMENT OF VALUES

MUNICIPAL PROPERTY INSURANCE COMPANY

Section 5, Item1.

Coverage Amount - \$24,905,584

Site	Bldg	Description	Year Built	Floors	Square Footage	Building RC	Personal Property RC
001		MUNICIPAL CENTER/FIRE DEPT					
	001	MUNICIPAL CENTER/FIRE DEPT 1582 KRONENWETTER DR, KRONENWETTER,WI 54455	1980	2	35,334	\$8,021,682	\$928,142
	002	PARK & RECREATION BUILDING 1582 KRONENWETTER DR, KRONENWETTER,WI 54455		1	0	\$119,215	\$29,397
		MUNICIPAL CENTER/FIRE DEPT (001) Total				\$8,140,897	\$957,539
002		GAUGING STATION 1					
	001	GAUGING STATION 1 2361 TOWER RD, KRONENWETTER,WI 54455	1996	1	120	\$85,533	\$0
		GAUGING STATION 1 (002) Total				\$85,533	\$0
003		GAUGING STATION 2					
	001	GAUGING STATION 2 2302 OLD HIGHWAY 51, KRONENWETTER,WI 54455	1999	1	120	\$85,533	\$0
	002	GENERATOR BUILDING 3 2302 OLD HIGHWAY 51, KRONENWETTER,WI 54455	1999	1	195	\$117,015	\$0
		GAUGING STATION 2 (003) Total				\$202,548	\$0

STATEMENT OF VALUES

MUNICIPAL PROPERTY INSURANCE COMPANY

Section 5, Item1.

Coverage Amount - \$24,905,584

Site	Bldg	Description	Year Built	Floors	Square Footage	Building RC	Personal Property RC
004		WELL HOUSES					
	001	GENERATOR BUILDING 1 1979 LEA RD, KRONENWETTER,WI 54455	1996	1	195	\$209,842	\$0
	003	WELL HOUSE 1 1979 LEA RD, KRONENWETTER,WI 54455	1996	1	2,950	\$1,013,792	\$26,042
	005	Water Treatment Facility & Well #2 1979 Lea Road, KRONENWETTER,WI 5445	2025	1		\$2,514,576	\$0
		Property in the Open					\$81,136
		WELL HOUSES (004) Total				\$3,738,210	\$107,178
005		GENERATOR BUILDING 2					
	001	GENERATOR BUILDING 2 2201 TOWER RD, KRONENWETTER,WI 54455	1996	1	195	\$128,243	\$0
		GENERATOR BUILDING 2 (005) Total				\$128,243	\$0
006		VILLAGE GARAGE					
	001	FUEL STORAGE 1910 NORTH RD, KRONENWETTER,WI 54455		1	0	\$35,070	\$14,814
	002	NEW SALT SHED (ADD01) 1910 NORTH RD, KRONENWETTER,WI 54455	2015	1	4,800	\$497,347	\$0
	003	SALT SHED 1910 NORTH RD, KRONENWETTER,WI 54455		1	0	\$123,613	\$69,098
	004	VILLAGE GARAGE 1910 NORTH RD, KRONENWETTER,WI 54455	1955	1	10,160	\$1,195,393	\$370,377
		VILLAGE GARAGE (006) Total				\$1,851,423	\$454,289

STATEMENT OF VALUES

MUNICIPAL PROPERTY INSURANCE COMPANY

Section 5, Item1.

Coverage Amount - \$24,905,584

Site	Bldg	Description	Year Built	Floors	Square Footage	Building RC	Personal Property RC
007		SOCCER FIELD - STORAGE SHED					
	001	SOCCER FIELD - STORAGE SHED TOWER RD, KRONENWETTER,WI 54455		1	0	\$9,954	\$5,324
		Property in the Open					\$44,445
		SOCCER FIELD - STORAGE SHED (007) Total				\$9,954	\$49,769
008		KRONENWETTER COMMUNITY PARK - CONCESSION STAND					
	001	KRONENWETTER COMMUNITY PARK - CONCESSION STAND 1582 KRONENWETTER DR, KRONENWETTER,WI 54455		1	0	\$9,606	\$2,431
		Property in the Open					\$165,049
		KRONENWETTER COMMUNITY PARK - CONCESSION STAND (008) Total				\$9,606	\$167,480
009		BUSKA PARK					
	001	RESTROOMS BUSKA PARK, KRONENWETTER,WI 54455		1	0	\$145,423	\$12,719
	002	STORAGE SHED BUSKA PARK, KRONENWETTER,WI 54455		1	0	\$1,947	\$1,260
		Property in the Open					\$110,419
		BUSKA PARK (009) Total				\$147,370	\$124,398
010		YARD WASTE SITE - GARAGE					
	001	YARD WASTE SITE - GARAGE 4496 MARTIN RD, KRONENWETTER,WI 54455		1	0	\$54,630	\$19,096
		YARD WASTE SITE - GARAGE (010) Total				\$54,630	\$19,096

STATEMENT OF VALUES

MUNICIPAL PROPERTY INSURANCE COMPANY

Section 5, Item1.

Coverage Amount - \$24,905,584

Site	Bldg	Description	Year Built	Floors	Square Footage	Building RC	Personal Property RC
011		FRIENDSHIP PARK - SHELTER					
	001	FRIENDSHIP PARK - SHELTER 2350 SUNNY MEADOW DR, KRONENWETTER,WI 54455	2007	1	672	\$285,423	\$19,444
		Property in the Open					\$137,966
		FRIENDSHIP PARK - SHELTER (011) Total				\$285,423	\$157,410

STATEMENT OF VALUES

MUNICIPAL PROPERTY INSURANCE COMPANY

Section 5, Item1.

Coverage Amount - \$24,905,584

Site	Bldg	Description	Year Built	Floors	Square Footage	Building RC	Personal Property RC
012	LIFT STATIONS						
	001	LIFT STATION #1 2201 TOWER RD, KRONENWETTER,WI 54455	2006	1	0	\$319,334	\$0
	002	LIFT STATION #10 2500 SUSSEX PLACE, KRONENWETTER,WI 54455	2005	1	0	\$189,586	\$0
	003	LIFT STATION #11 1050 GLADE COURT, KRONENWETTER,WI 54455	2006	1	0	\$167,365	\$0
	004	LIFT STATION #2 1929 KIMBERLY RD, KRONENWETTER,WI 54455	2011	1	0	\$332,414	\$0
	005	LIFT STATION #3 2361 TOWER RD, KRONENWETTER,WI 54455	1996	1	0	\$196,067	\$0
	006	LIFT STATION #4 899 W NELSON RD, KRONENWETTER,WI 54455	2000	1	0	\$253,361	\$0
	007	LIFT STATION #5 1100 CEDAR RD, KRONENWETTER,WI 54455	1999	1	0	\$272,227	\$0
	008	LIFT STATION #6 2100 RIVER FOREST LN, KRONENWETTER,WI 54455	1999	1	0	\$246,185	\$0
	009	LIFT STATION #7 2302 OLD HWY 51, KRONENWETTER,WI 54455	1999	1	0	\$246,532	\$0
	010	LIFT STATION #8 1210 KRONENWETTER DR, KRONENWETTER,WI 54455	2001	1	0	\$272,227	\$0
	011	LIFT STATION #9 WEST RD & CTH X, KRONENWETTER,WI 54455	2003	1	0	\$216,324	\$0
	LIFT STATIONS (012) Total					\$2,711,622	\$0

STATEMENT OF VALUES

MUNICIPAL PROPERTY INSURANCE COMPANY

Section 5, Item1.

Coverage Amount - \$24,905,584

Site	Bldg	Description	Year Built	Floors	Square Footage	Building RC	Personal Property RC
013		GOODING PARK					
	001	GAZEBO , KRONENWETTER,WI 54455		0	0	\$1,157	\$0
	002	SHELTER W/ STONE FIREPLACE , KRONENWETTER,WI 54455		0	0	\$45,371	\$0
		Property in the Open					\$2,199
		GOODING PARK (013) Total				\$46,528	\$2,199
014		NORM PLAZA MEMORIAL PARK					
	001	SHELTER 24' X 24' , KRONENWETTER,WI 54455		0	576	\$16,667	\$0
		Property in the Open					\$46,644
		NORM PLAZA MEMORIAL PARK (014) Total				\$16,667	\$46,644
015		SEVILLE PARK					
	001	Shelter SEVILLE PARK, Kronenwetter,WI 54455		0	0	\$34,723	\$0
		Property in the Open					\$26,968
		SEVILLE PARK (015) Total				\$34,723	\$26,968
016		WATER TOWER					
	001	WATER TOWER 1688 PINE RD, KRONENWETTER,WI 54455	1996	1	0	\$1,581,859	\$0
		WATER TOWER (016) Total				\$1,581,859	\$0
017		TRAFFIC SIGNALS					
		Property in the Open					\$434,499
		TRAFFIC SIGNALS (017) Total				\$0	\$434,499

STATEMENT OF VALUES

MUNICIPAL PROPERTY INSURANCE COMPANY

Section 5, Item1.

Coverage Amount - \$24,905,584

Site	Bldg	Description	Year Built	Floors	Square Footage	Building RC	Personal Property RC
018		PITO AT VARIOUS LOCATIONS THROUGHOUT THE CITY					
		Property in the Open					\$2,631,152
		PITO AT VARIOUS LOCATIONS THROUGHOUT THE CITY (018) Total				\$0	\$2,631,152
019		Bridges					
	001	Old Hwy 51 Multi-Use Path Bridge , KRONENWETTER,WI 54455		0	0	\$411,119	\$0
	002	The Kronenwetter Drive Multi- Use Path Bridge , KRONENWETTER,WI 54455		0	0	\$270,607	\$0
		Bridges (019) Total				\$681,726	\$0
Building Subtotal							\$19,726,962
Contents Subtotal							\$1,498,144
Property in the Open Subtotal							\$3,680,478
Building, Contents and PITO Total							\$24,905,584

PROPERTY IN THE OPEN

MUNICIPAL PROPERTY INSURANCE COMPANY

Section 5, Item1.

Site	Description	Quantity	Replacement Cost
004	WELL HOUSES		
	PORTABLE GENERATOR		\$30,556
	PORTABLE PUMP		\$28,357
	SAFETY EQUIPMENT		\$22,223
	WELL HOUSES (004) Total		\$81,136
007	SOCCER FIELD - STORAGE SHED		
	BOUNCER ANIMAL		\$926
	BOUNCER SHOVEL		\$926
	FENCING CHAINLINK		\$15,047
	FENCING WOOD		\$6,019
	GOAL NETS		\$14,236
	HORIZONTAL LADDER		\$1,505
	PICNIC TABLES		\$1,273
	SWING		\$1,505
	TRASH RECEPTABLE		\$3,009
	SOCCER FIELD - STORAGE SHED (007) Total		\$44,445
008	KRONENWETTER COMMUNITY PARK - CONCESSION STAND		
	BACKSTOP		\$23,612
	BBQ , STEEL		\$694
	BENCH, ALUMINUM		\$579
	BENCH, WOOD		\$579
	BLEACHER, ALUMINUM		\$14,468
	BLEACHER, WOOD		\$1,505
	BOUNCER (ANIMAL & CAR)		\$1,852
	DUGOUT		\$23,612
	FENCING, CHAINLINK < 6'		\$12,153
	FENCING, CHAINLINK > 6'		\$12,963
	PICNIC TABLES		\$694
	PLAYSTRUCTURE MEDIUM		\$24,885

PROPERTY IN THE OPEN

Section 5, Item1.

MUNICIPAL PROPERTY INSURANCE COMPANY

Site	Description	Quantity	Replacement Cost
	SCOREBOARD MEDIUM		\$44,445
	TRASH RECEPTABLE, CONCRETE		\$3,009
	KRONENWETTER COMMUNITY PARK - CONCESSION STAND (008) Total		\$165,049

009	BUSKA PARK		
	1/2 BASKETBALL COURT		\$1,968
	BACKSTOP (48')		\$7,871
	BLEACHER, ALUMINUM		\$6,945
	DUGOUTS		\$8,102
	FENCING, CHAINLINK < 6'		\$4,051
	FENCING, CHAINLINK > 6'		\$9,722
	JUNGLE GYM		\$14,815
	PARK BENCH, WOOD		\$579
	PICNIC TABLE		\$694
	SCOREBOARD		\$14,815
	SUNSET PARK PLAYSTRUCTURE		\$9,259
	TENNIS COURT		\$27,894
	TRASH RECEPTACLE		\$3,704
	BUSKA PARK (009) Total		\$110,419

011	FRIENDSHIP PARK - SHELTER		
	BORDER MATERIALS		\$5,324
	CONCRETE BENCHES		\$6,366
	CONCRETE PICNIC TABLES		\$18,635
	E-Z DIGGER ACCESSIBLE		\$926
	E-Z DIGGER STANDARD		\$926
	FENCING		\$22,454
	FLUTTER BY SPRING RIDER		\$926
	PLAYSTRUCTURE		\$64,932
	PLAYSTRUCTURE RUBBER MATS		\$1,620

PROPERTY IN THE OPEN

MUNICIPAL PROPERTY INSURANCE COMPANY

Section 5, Item1.

Site	Description	Quantity	Replacement Cost
	SPRINGMATE CHIPMUNK		\$926
	SPRINGMATE TURTLE		\$926
	SURFACING MATERIAL, 240 CUBIC YARDS		\$8,796
	SWING UNIT ARCHED		\$5,208
	FRIENDSHIP PARK - SHELTER (011) Total		\$137,966
013	GOODING PARK		
	TRASH RECEPTACLE, CONCRETE		\$2,199
	GOODING PARK (013) Total		\$2,199
014	NORM PLAZA MEMORIAL PARK		
	BACKSTOP		\$7,871
	BASKETBALL GOAL, DOUBLE		\$3,472
	BBQ , STEEL		\$1,157
	BOUNCER ANIMAL		\$1,852
	NORM PLAZA PLAYSTRUCTURE, MEDIUM		\$17,130
	PARK BENCH, WOOD		\$579
	SIGNS		\$2,546
	SOCCER GOAL		\$4,745
	SWING BELT		\$1,968
	TABLES		\$3,125
	TRASH RECEPTACLE, CONCRETE		\$2,199
	NORM PLAZA MEMORIAL PARK (014) Total		\$46,644
015	SEVILLE PARK		
	BAR CLIMBER		\$810
	BOUNCER CAR & ANIMAL		\$1,852
	PARK BENCH, WOOD		\$1,273
	PICNIC TABLES		\$1,852
	PLAYSTRUCTURE, MEDIUM		\$17,130
	SWINGS		\$3,241
	VOLLEYBAL POSTS AND SAND COURT		\$810

PROPERTY IN THE OPEN

Section 5, Item1.

MUNICIPAL PROPERTY INSURANCE COMPANY

Site	Description	Quantity	Replacement Cost
	SEVILLE PARK (015) Total		\$26,968
017	TRAFFIC SIGNALS		
	BACKPLATES SIGNAL FACE, 12" 3 SEC		\$463
	BACKPLATES SIGNAL FACE, 12" 35 SEC		\$810
	CABLE TRAFFIC SIGNAL, 21-41 AWG		\$6,482
	CABLE TRAFFIC SIGNAL, 3-14 AWG		\$231
	CABLE TRAFFIC SIGNAL, 5-14 AWG		\$347
	CABLE TRAFFIC SIGNAL, 7-14 AWG		\$463
	CONCRETE BASES TYPE 1		\$4,630
	CONCRETE BASES TYPE 2		\$2,199
	CONDUIT LOOP DETECTOR		\$3,357
	CONDUIT RIGID, NON-METALLIC 2"		\$14,005
	CONDUIT RIGID, NON-METALLIC 3"		\$9,607
	CONNECT TRAFFIC/RAILROAD SIGNAL		\$1,273
	CONTROL CABINET CONC BASE TYPE 6		\$1,852
	LOOP DETECTOR LEAD IN CABLE		\$4,514
	LOOP DETECTOR WIRE		\$1,736
	MRR/OLD 51 TRAFFIC SIGNAL #1		\$3,935
	MRR/OLD 51 TRAFFIC SIGNAL #10		\$7,986
	MRR/OLD 51 TRAFFIC SIGNAL #2		\$2,083
	MRR/OLD 51 TRAFFIC SIGNAL #3		\$5,787
	MRR/OLD 51 TRAFFIC SIGNAL #4		\$7,408
	MRR/OLD 51 TRAFFIC SIGNAL #5		\$1,042
	MRR/OLD 51 TRAFFIC SIGNAL #6		\$2,083
	MRR/OLD 51 TRAFFIC SIGNAL #7		\$7,639
	MRR/OLD 51 TRAFFIC SIGNAL #8		\$5,208
	MRR/OLD 51 TRAFFIC SIGNAL #9		\$4,051
	MRR/OLD 51 TRAFFIC SIGNAL CONTROLLER		\$134,609

PROPERTY IN THE OPEN

Section 5, Item 1.

MUNICIPAL PROPERTY INSURANCE COMPANY

Site	Description	Quantity	Replacement Cost
	PEDESTAL BASES		\$1,389
	POLES TYPE 2		\$3,125
	PULL BOXES STEEL 18" X 24"		\$1,852
	PULL BOXES STEEL 24" X 42"		\$4,398
	SIGNAL MOUNTING HARDWARE		\$1,736
	STOP SIGNS FOLDING		\$1,852
	TRAFFIC SIGNAL CONTROLLER 8 PH		\$37,501
	TRAFFIC SIGNAL FACES - NO LEFT TURN		\$7,871
	TRAFFIC SIGNAL FACES - NO RIGHT TURN		\$7,871
	TRAFFIC SIGNAL FACES 3-12" HORIZONTAL		\$1,736
	TRAFFIC SIGNAL FACES 3-12" VERT		\$3,472
	TRAFFIC SIGNAL FACES 5-12" VERT		\$9,375
	TRAFFIC SIGNAL STANDARDS, 13'		\$810
	TRAFFIC SIGNAL STANDARDS, 15'		\$1,736
	TRAFFIC SIGNALS		\$112,618
	TRANSFORMER BASES		\$926
	TROMBONE ARMS 20'		\$2,431
	TRAFFIC SIGNALS (017) Total		\$434,499
018	PITO AT VARIOUS LOCATIONS THROUGHOUT THE CITY		
	EMERGENCY WARNING SIREN		\$24,885
	EMERGENCY WARNING SIREN		\$24,885
	EMERGENCY WARNING SIREN- 40'		\$24,885
	Fire Hydrants 519 @ \$4,500 ea.		\$2,406,032
	MAPLE RIDGE INTERCHANGE CONTROLLER		\$7,523
	MAPLE RIDGE INTERCHANGE DOUBLE LAMP		\$31,251
	MAPLE RIDGE INTERCHANGE SINGLE LAMP		\$17,477
	MAPLE RIDGE INTERCHANGE SINGLE LAMP		\$45,256
	MAPLE RIDGE INTERCHANGE SINGLE LAMP W/ 15' AR		\$10,533

PROPERTY IN THE OPEN

Section 5, Item1.

MUNICIPAL PROPERTY INSURANCE COMPANY

Site	Description	Quantity	Replacement Cost
	MRR/ OLD 51 DOUBLE LAMP		\$10,417
	PARK & RIDE CONTROLLER		\$6,134
	PARK & RIDE LIGHTS		\$21,875
	PITO AT VARIOUS LOCATIONS THROUGHOUT THE CITY		\$2,631,152
	(018) Total		

PROPERTY IN THE OPEN TOTAL

\$3,680,478

CONTRACTORS EQUIPMENT

MUNICIPAL PROPERTY INSURANCE COMPANY

Section 5, Iteml.

Description (Year/Make/Model/Serial #)	Department	Replacement Cost
1980 WATEROUS MINI PUMP MODEL:BB1037360		\$15,881
1987 ROSCO COMPACT ROLLER, MODEL:ROLLPACLLL		\$9,528
1989 SULLAIR DIESEL COMPRESSOR, MODEL:185Q		\$15,881
1990 MB COMPANIES BROOM FOR LOADER, MODEL:TKH		\$13,500
1992 TIGER GRASS CUTTING TRACTOR, MODEL:SPECIAL S610		\$55,583
1996 HYSTER XL80 FORK LIFT		\$13,273
1998 EAGLE FRESH AIR COMPRESSOR, MODEL:E005H2		\$23,822
2001 BEAVER CULVERT STEAMER MODEL:BS/300, 0/3500		\$42,879
2001 INTERSTATE EQUIPMENT 12 TON TRAILER, MODEL:24DT		\$11,117
2002 BADGER BUCKET LOADER 4 IN 1, MODEL:938G		\$11,913
2002 WAUSAU PLOW 10' FOR CAT LOADER MODEL:HSS4212H		\$15,881
2002 WAUSAU WING FOR CAT LOADER, MODEL:DW10		\$7,939
2003 CAT LOADER MODEL:938G		\$222,330
2004 CAT LOADER FORKS 6' MODEL:1504288		\$8,258
2004 CATERPILLAR BULLDOZER MODEL:D5GXL		\$113,057
2005 STAINLESS & REPAIR CUSTOM BUILT, WATER TANK		\$19,461
2005 SWENSON UNDER TAILGATE SANDER, MODEL:SBD9559		\$4,402
2005 UNIVERSAL PATROL WING, MODEL:AHW PDF10TE		\$10,011
2005 UNIVERSAL REVERSIBLE PLOW, MODEL:BH12		\$11,641
2006 MACLANDER TRAILER PARKS		\$12,726
2007 MULE TRAILER MODEL 7814ST		\$5,302
2007 MULE TRAILER MODEL:7814ST		\$4,136
2007 NEW HOLLAND TRACTOR MODEL:TC40DA AND ATTACHMENTS ADDED INCLUDING \$7,000 SNOWBLOWER ATTACHMENT		\$59,894
2007 SWENSON SANDER BOX FOR STERLING, MODEL:SBD9559		\$24,915
2007 UNIVERSAL PLOW FOR 2007 STERLING MODEL:BH12		\$24,915
2007 UNIVERSAL WING FOR 2007 STERLING, MODEL:AHW-PDFIDTE		\$24,915
2008 VOLVO WHEELED EXCAVATOR MODEL : EW180C		\$307,137
2009 ATTACHMENTS FOR JOHN DEERE LOADER: FALLS LSDL-10A WING		\$5,302
2009 ATTACHMENTS FOR JOHN DEERE LOADER: FORKS		\$8,484
2009 ATTACHMENTS FOR JOHN DEERE LOADER: MB BROOM		\$13,786
2009 ATTACHMENTS FOR JOHN DEERE LOADER: UNIVERSAL BH- 12-43L REVERSIBLE SNOWPLOW		\$8,802
2009 GRACO LINE PAINTER		\$11,270
2009 JD 624K JOHN DEERE WHEEL LOADER		\$273,432
2013 BEAVER PRESSURE WASHER		\$8,155
2013 HENDERSON TAILGATE MATERIAL, SPREADER MODEL:TGS- 9SS		\$7,528
2013 JOHN DEERE IRON MID MOUNT SIDE DISCHARGE		\$3,262
2013 JOHN DEERE TRACTOR MOWER, MODEL:1023E		\$12,546
2013 LOADMASTER ALUMINUM TRANSPORT, TRAILER MODEL:UTT712A		\$3,262
2013 RASCAL BASEBALL INFIELD DRAG, MODEL:IR-PR055		\$3,763
2013 UNIVERSAL 12 REVERSIBLE PLOW FOR MACK MODEL:CST12- 43		\$10,036
2013 UNIVERSAL FRONT SNOW WING MOUNT, FOR MACK MODEL:AHW/UG-F		\$9,410
2014 LOAD TRAILER		\$3,763
2015 SPAULDING HOT BOX PATCHER		\$37,118
2016 HYDROLIC VALVE EXERCISOR		\$8,484
2016 JOHN DEERE XUV 825I, 1M0825GECGM116267 WITH ATTACHMENTS		\$22,633
2016 SWENSON SBD-9 EXT TAILGATE SPREADER		\$5,302
2016 UNIVERSAL BH-12-43L REVERSIBLE SNOWPLOW		\$8,272

CONTRACTORS EQUIPMENT

MUNICIPAL PROPERTY INSURANCE COMPANY

Section 5, Iteml.

Description (Year/Make/Model/Serial #)	Department	Replacement Cost
2016 UNIVERSAL UNITILT 10' WING		\$8,802
2019 ROLLER 1.5 TON BOMAG BW900-50		\$15,271
2020 BOBCAT SKID STEER T66, S/N: B4SB12586 W/ ATTACHMENTS - FORKS & SNOWBLOWER		\$94,637
2021 CATERPILLAR GRADER, MODEL #140-15AWD, S/N #0EB300348		\$314,317
2022 JOHN DEERE LAWNMOWER 1550 TERRAINCUT		\$27,261
2022 SWENSON SBD-9 EXT TAILGATE SPREADER		\$5,302
2022 UNIVERSAL BH-12-43L REVERSIBLE SNOWPLOW		\$8,802
2022 UNIVERSAL UNITILT 10' WING		\$8,272
2023 B-B BEHNKE TILT BED TRAILER		\$11,666
JOHN DEERE LAWNMOWER X320		\$10,605
LARGE SNOWBLOWER		\$0
MODEL:5-2000 SN17998		\$8,232
SEWER JETTER MODEL HV2060TR/L, S/N WMTR 9214857		\$1,214
SHOULDER MACHINE		\$0
CONTRACTOR'S EQUIPMENT ≥ \$25,000		\$1,547,645
CONTRACTOR'S EQUIPMENT < \$25,000		\$521,643
CONTRACTOR'S EQUIPMENT TOTAL		\$2,069,288

MUNICIPAL PROPERTY INSURANCE COMPANY

Endorsement Change Form

This endorsement modifies insurance provided under:

MUNICIPAL PROPERTY INSURANCE COMPANY POLICY MPIC-001.

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MUNICIPAL PROPERTY INSURANCE COMPANY

Section 5, Item 1.

9701 Brader Way, Suite 301, Middleton, WI 53562

Policy Provisions

Read the entire policy carefully to determine rights, duties, and what is and what is not "covered." Several provisions in this policy restrict coverage.

Throughout this policy, the words "you" and "your" refer to the Named Insured shown on the Declarations page. The words "we", "us" and "our" refer to Municipal Property Insurance Company. Other words and phrases that appear in quotation marks have special meaning. Refer to Section IX, Definitions, and Section IV. Definition of "Contractors Equipment".

In consideration of the provisions of this policy, the payment of premium, receipt of a statement of values, "Property in the Open" schedule and/or contractors equipment detail, we insure those named on the Declaration page for the coverages defined in this policy, during the policy term stated on the Declarations Page.

SECTION I – PERILS "COVERED" Coverage: This policy insures against sudden and accidental direct physical loss or damage except as limited or excluded in the following sections.

SECTION II – DEDUCTIBLE

The amount shown as deductible on the Declarations page shall be deducted from the claim for each "occurrence".

If more than one coverage under this policy applies to the same "occurrence", then the deductible will be calculated as follows: we will determine which coverage accounts for the largest proportion of the loss, and only the deductible associated with the largest portion of the loss will apply, unless otherwise stated.

SECTION III – AMOUNT OF COVERAGE

With regard to "buildings", personal property regardless of its location, and "Property in the Open":

The amount of coverage shall be limited as stated in Sections IV, V and VII.

Unless limited by other provisions of this policy or by endorsement, "buildings", personal property, and "Property in the Open", are subject to an "occurrence" limit of 125% of the Total Insured Value shown on the Statement of Values.

SECTION IV – "COVERED" PROPERTY; LIMIT OF COVERAGE

Subject to the terms, conditions, limitations and exclusions in the policy, this policy covers:

- A. "Buildings" and structures listed on the Statement of Values.
- B. Non-Owned Property. "Buildings" and structures listed on the Statement of Values for which you may be contractually liable in the event of damage or destruction and which are in your care, custody or control and being used for a legitimate governmental purpose.
- C. Personal property you own or are legally responsible for insuring.
- D. "Property in the Open". The amount we will pay for "Property in the Open" is limited to \$10,000 per "occurrence". However, this \$10,000 limitation per "occurrence" does not apply to items listed separately on the Statement of Values "Property in the Open" detail list.

- E. Leased property improvements and betterments at locations listed on the Statement of Values. In the event improvements or betterments made by you are damaged or destroyed during the term of this policy by an insured peril, our liability will be determined as follows:
1. If you elect to repair or replace a damaged improvement or betterment, actual repair or replacement must be made as soon as reasonably possible after the loss or damage occurs, but not to exceed two (2) years unless the time is extended in writing by us.
 2. If the improvements or betterments are not repaired or replaced, we will pay a fraction of the original cost of the improvement. The fraction will be proportional to the remaining term of the lease as of the date of loss.
- F. The cost of removing debris when "covered" property is destroyed or damaged by an insured peril. However, unless otherwise provided for in this policy, debris removal does not apply to costs:
1. To extract "pollutants" or "contaminants" from land or water; or
 2. To remove, restore or replace land or water containing or affected by "pollutants" or "contaminants"; or
 3. For asbestos cleanup, removal or abatement.
- G. The cost to repair or replace foundations of "buildings", structures, machinery or boilers, provided that those foundations are beneath the basement level or underground.
- The most we will pay for any "occurrence" under this section is \$250,000.
- H. The cost of excavation, grading or filling related to an "occurrence", the most we will pay under this coverage is \$50,000.
- I. Lawns, trees, shrubs, and plants if within 100 feet of an insured "building". The amount we will pay is limited to \$500 for any one tree, shrub, or plant and \$1,000 for lawn damage up to a maximum of \$25,000 per "occurrence"
- J. "Contractors Equipment", as defined in Section X., that you own or are legally responsible for insuring up to a limit of \$25,000 for each item including its attachment(s). Equipment not listed in Section X. is considered personal property and is "covered" the same way as your other personal property. See Section IV.C.

Coverage, in excess of the \$25,000 per item, is provided only if the equipment is scheduled and a premium for the coverage is shown on the Declarations page, unless the equipment is newly acquired during the current policy period, provided your interest is not covered under any other policy of insurance.

EXCEPTION: Contractors Equipment that is not-owned, and has been rented, borrowed or leased for a period of 180 days or less, and you are contractually responsible for insuring, is considered scheduled "Contractors Equipment", for the period of use, provided your interest is not covered under any other policy of insurance.

- K. "Valuable Records" that are your property or property of others in your care, custody, or control.

We will also pay for:

1. Expenses necessary to research and recreate lost "valuable records"; and
2. Expenses necessary for transcribing or copying lost "valuable records" from available secondary sources.

We will not pay for losses caused by errors, omissions, or negligence in processing or copying.

- L. Employees' Personal Property. We will cover personal property owned by your employees while on your premises if that employee's property is not covered by other insurance. The maximum coverage for property owned by any one employee is \$500. The coverage limit for each "occurrence" is \$10,000.
- M. Personal property owned by someone other than you or your employees, if the personal property is not covered by other insurance, while it is in your care, custody, or control and while it is on the premises described in the Statement of Values. The coverage limit per "occurrence" for all such property is \$10,000.
- N. "Extra Expense". Provided a loss or damage to "covered" property is caused by an insured peril we will pay up to a maximum of \$10,000,000 (unless a higher limit has been established by endorsement) under this "extra expense" coverage subject to the following:

We will pay "Extra Expense" to allow you to continue "operations" at:

- 1. Your insured premises; or
- 2. Replacement premises; or
- 3. Temporary premises you use while your insured premises are being restored.

Costs to relocate, or to equip and operate the premises in N.2 or N.3, are covered.

Adjustment of any loss under this coverage will reflect the salvage value of property that you obtained for use while your property was being restored and that you retain after the resumption of normal "operations".

- O. "Buildings" or structures acquired by you during the policy period at any location, provided your interest is not covered under any other policy of insurance.
- P. Remodeling and repairs to existing buildings listed on the Statement of Values, unless the work involves an increase in square footage or a change in the footprint of the building or foundation.
- Q. Underground fiber optic cable. We will pay for the repair or replacement of underground fiber optic cable within 1,000 feet of a covered "building" when loss of or damage to the cable is caused by a "covered" peril.
- R. Refrigerated Property. We will pay for loss or damage you sustain from spoilage of refrigerated or perishable property you own or are legally responsible to insure, if the spoilage is due to:
 - 1. Contamination by a refrigerant; or
 - 2. Temperature change due to:
 - a. Mechanical breakdown or failure of refrigeration systems;
 - b. Burning out of electric motors;
 - c. Blowing of fuses or circuit breakers;
 - d. The breakdown or malfunction of the equipment or apparatus connecting or controlling refrigeration systems, electrical motors, or electrical power; or
 - e. Complete or partial lack of power to operate the refrigeration systems.
- S. Ordinance or Law Coverage.

Provided a loss or damage to "covered" property is caused by an insured peril we will pay up to \$10,000,000 (unless a higher limit has been established by endorsement) for the increased cost to repair, rebuild or reconstruct "covered" property caused by enforcement of or compliance with a building, zoning or land use ordinance or law subject to the following:

1. We will also pay for loss or damage to the undamaged portion of a "covered" "building" or structure caused by enforcement of or compliance with any ordinance or law that:
 - a. Requires the demolition of parts of the same "building" or structure not damaged by an insured peril;
 - b. Regulates the construction or repair of "buildings" or structures, or establishes zoning or land use requirements at the described premises; and
 - c. Is in force at the time of loss or damage.
2. The following conditions apply to this coverage and must be met before we will make payment:
 - a. You must actually repair or replace the "covered" property; and
 - b. You must repair or replace the property as soon as reasonably possible after the loss or damage. Unless we consent to writing, this time period may not exceed two years.
3. If the property is repaired or rebuilt, it must be intended for similar occupancy as the current property, unless otherwise required by zoning or land use ordinance or law.
4. The most we will pay under this coverage is the increased cost of construction at the same site, unless an ordinance or law requires relocation to another site, in which case the most we will pay is the increased cost of construction at the new site.
5. If the property is repaired or replaced on the same or another site, we will not pay more for loss or damage to "covered" property, including loss caused by enforcement of or compliance with an ordinance or law, than the amount you actually spend to repair or rebuild the "building" or structure to the minimum standards required by the ordinance or law. In no event will we pay more than the following:
 - a. For a "historical building":
 - 1) The cost of repairing or replacing at the same site a "building" or structure of the same height, square footage and style with a less costly "building" or structure that is functionally equivalent to the damaged "building" or structure; or
 - 2) The cost of repairing or replacing the damaged portion of the "covered" "historical building" with less costly material consistent with its previous architectural style.
 - b. For all other "covered" "buildings" or structures, the cost of repairing or rebuilding at the same site a "building" or structure of the same height, square footage, style and quality as the "covered" property at the time of the loss or damage.
6. If the property is not repaired or replaced, we will not pay more for loss or damage to "covered" property, including loss caused by enforcement of or compliance with an ordinance or law, than the "actual cash value" of the "covered" property at the time of the loss or damage.
7. We will not pay for the cost of compliance with any ordinance or law that requires:

- a. Repairing, remediating, or tearing down property due to “contaminants” or “pollutants” or resulting from the presence or spread of “fungus”, wet or dry rot, viruses, bacteria, or other microorganisms; or,
- b. Testing for, monitoring, or cleaning up “pollutants”, “contaminants”, wet or dry rot, “fungus”, viruses, bacteria, or other microorganisms.

T. Limited Coverage for Unscheduled “Buildings”

For unscheduled “buildings” not on the Statement of Values, coverage will be provided up to \$1,000,000 for a covered loss.

It is a condition of this coverage that the “buildings” be scheduled when discovered. In addition, you must pay any unpaid premium on the unscheduled “buildings” back to policy inception.

This coverage does not apply when:

- 1. The insured intentionally left the “buildings” unscheduled; or
- 2. The insured could have discovered with reasonable diligence that the “buildings” had unintentionally been left unscheduled.

This provision does not apply to “buildings” or structures acquired by you during the policy period as coverage for these items is provided in Section IV.O. in this policy.

U. Electronic data processing equipment, “electronic data” and “computer programs” consisting of the following:

- 1. Electronic data processing equipment owned by or leased to you, including its component parts and similar property of others for which you are legally liable;
- 2. Your “electronic data”, “computer programs” and similar property of others for which you are legally liable.
- 3. Accounts, bills, evidences of debt, valuable papers, records, abstracts, deeds, manuscripts or other documents that were converted to “electronic data”.
- 4. We will also pay for:
 - a. Expenses necessary to research and recreate lost “electronic data”;
 - b. Expense for copying lost “electronic data” from available secondary sources.
- 5. We will not cover:
 - a. “Electronic data” or “computer programs” which cannot be replaced with others of the same kind or quality;
 - b. Losses caused by errors, omissions, or negligence in processing or copying; or,
 - c. Accounts that are your records of accounts receivables.

V. Fire Department Charges.

We will reimburse you for charges of fire departments involved in containing a fire or other “covered” loss to which this insurance applies. No deductible applies to this reimbursement.

W. Asbestos Cleanup, Abatement and Removal.

We will pay up to \$5,000,000 for your expense to clean up, abate, or remove from "covered" property asbestos particles that are discharged, dispersed, or released, subject to the following conditions:

1. The discharge, dispersal, or release must occur as a result of a covered peril.
2. Covered damages before the cost of the asbestos cleanup, removal, or abatement must exceed the policy deductible.
3. The discharge, dispersal, or release must occur accidentally and begin and end within 72 hours.
4. The discharge, dispersal, or release must not be the result of planned building renovation, remodeling or demolition activities.

X. Service Dogs and Horses.

Service dogs and horses are considered to be destroyed if, because of injury, the dog or horse is not able to perform the dog's or horse's normal functions and there is no reasonable prospect that the dog or horse will be able to do so.

1. For service dogs and horses that are destroyed in the scope of their duties, we will pay for the cost to replace the dog or horse and the cost of any necessary training.
2. We will pay the cost of necessary treatment and care to enable the dog or horse to resume performing the dog's or horse's normal functions. We will not pay the cost of treatment and care to treat and prevent disease. This coverage does not apply to mortality, injury, or sickness from causes outside the scope of duties of the service dog or horse.

The maximum amount we will pay per service dog or horse is the lesser of \$50,000 or the total of the expenses related to the replacement of the dog or horse plus expenses for the care or treatment of the service dog or horse. A deductible of \$1,000 will apply to this coverage on a per "occurrence" basis.

- Y. We will pay the reasonable and necessary expenses we require you to incur for the documentation of an "occurrence". The most we will pay for these expenses is \$50,000.

This coverage does not apply to any expenses incurred by "you" for any insurance adjusters, consultants, attorneys retained by you or any work performed by their subsidiary or affiliate.

- Z. We will pay for reasonable and necessary architectural design and engineering fees associated with an "occurrence". The most we will pay for this coverage is \$250,000.

AA. Limited Coverage For "Fungus", Wet Rot, Dry Rot, Virus, Bacterium And Other Microorganism.

1. The coverage described in Paragraph 2. below only applies when: a) the "fungus", wet or dry rot, virus, bacterium or other microorganism is the result of one or more of the "specified causes of loss", other than fire or lightning; b) the "specified causes of loss" occurs during the policy period; and c) you took all reasonable measures to protect the property from additional damage during and after the "occurrence".
2. We will pay for direct physical loss or damage caused by "fungus", wet or dry rot, virus, bacterium or other microorganism subject to the coverage limits specified in Paragraph 3 of this Limited Coverage. For purposes of this paragraph, the term "loss or damage" includes costs necessarily incurred to:
 - a. Eradicate the "fungus", wet or dry rot, virus, bacterium or other microorganism;

- b. Access the part of the "building" or other property where the "fungus", wet or dry rot, virus, bacterium or other microorganism is located; and
 - c. Test to ensure that the "fungus", wet or dry rot, virus, bacterium or other microorganism has been successfully eliminated.
3. We will pay no more than \$25,000 for each "covered" loss under Paragraph 2. We will pay no more than \$50,000 for the total of all occurrences of "covered" losses under Paragraph 2. During any annual policy period, regardless of the number of claims made. We will pay no more than \$25,000 for a particular "specified causes of loss" which results in "fungus", wet rot, dry rot, virus, bacterium or other microorganism even if the "fungus", wet rot, dry rot, virus, bacterium or other microorganism remains present through multiple policy periods or reappears in subsequent policy periods.
 4. This coverage does not increase the amount we will pay for loss or damage to "covered" property above the limits referenced in **Section III – Amount of Coverage**. We will not pay more than the limits set forth in **Section III – Amount of Coverage** even if loss or damage results from more than one cause, including "fungus", wet rot, dry rot, virus, bacterium or other microorganism.

If there is a "covered" loss or damage not caused by "fungus", wet rot, dry rot, virus, bacterium or other microorganism, payment for that loss will not be limited by this coverage unless "fungus", wet rot, dry rot, virus, bacterium or other microorganism increases the amount of the loss or damage. To the extent that "fungus", wet rot, dry rot, virus, bacterium or other microorganism increases the amount of the loss or damage, payment for that increase is limited by the terms of Paragraph 3.

5. The following additional condition applies to losses "covered" under **Limited Coverage For "Fungus", Wet Rot, Dry Rot, Virus, Bacterium And Other Microorganism** when the policy includes the Business Income Endorsement: The "specified causes of loss" definition will apply to any loss arising from "fungus", wet or dry rot, virus, bacterium or other microorganism that is "covered" under Paragraph B. **Limited Coverage For "Fungus", Wet Rot, Dry Rot, Virus, Bacterium And Other Microorganism** and under the Business Income Endorsement.

BB. "Fine Arts". We will only provide coverage for "Fine Arts" subject to the following:

1. We will not pay more than \$50,000 for any one "Fine Arts" unless you insure those items for specific amounts by purchasing an Agreed Value Fine Arts Endorsement.
2. The most we will pay for each item covered under this additional coverage shall not exceed the lesser of the following amounts:
 - a. \$50,000;
 - b. The cost of replacing the damaged property at the time of loss with property of like kind and quality to be used for the same purpose on the same site; or
 - c. The amount actually spent repairing your damaged property as soon as reasonably possible after the loss or damage, but within a time not to exceed two (2) years from the date of the loss or damage, unless the time is extended in writing by us.
3. **SECTION VII-Basis of Recovery** does not apply to this additional coverage.

CC. "Flood". We will provide coverage for loss due to "flood", subject to the following limitations:

1. This Additional Coverage does not apply to loss at any property located in a designated flood plain, special flood hazard area (SFHA) or 100-year flood plain with a prefix of "A" or "V" – as specified and defined by the National Flood Insurance Program (NFIP).

The most we will pay under this Coverage is \$5,000,000 per policy period.

DD. "Pollutants" or "Contaminants". We will pay no more than \$2,000,000 for reasonable and necessary expenses incurred for removal, disposal or clean-up of actual "pollutants" or "contaminants" from land or water at an insured location and due to "specified causes of loss". The release, emission, leakage or spreading of "pollutants" or "contaminants" must be caused by a loss not otherwise excluded.

The most we will pay in each annual policy period under this coverage is \$2,000,000 for all "specified causes of loss".

All expenses must be reported to us within 180 days after the date of the "specified causes of loss" to be eligible for this coverage. We will not pay for costs of testing for "pollutants" or "contaminants" unless such testing is performed while the "pollutants" or "contaminants" are being removed from the land or water. We will not pay for costs of monitoring "pollutants" or "contaminants" or determining the extent of pollution or contamination.

EE. Emergency Response Equipment

Emergency response equipment contained within or on an emergency response vehicle that is not affixed or attached is covered as personal property subject to a \$1,000 deductible per occurrence regardless of any other applicable deductible.

FF. We will pay not more than \$5,000,000 per policy period for:

1. Earthquake, meaning a shaking or trembling of the earth's crust, caused by underground volcanic or tectonic forces or by breaking or shifting of rock beneath the surface of the ground from natural causes.
2. Volcanic Eruption, meaning the eruption, explosion or effusion of a volcano.
3. Landslide, meaning the rapid downward movement of a mass of rock, earth or artificial fill on a slope.
4. Mine Subsidence, meaning lateral or vertical ground movement caused by a failure initiated at the mine level of man-made underground mines, including but not limited to coal, clay limestone and fluorspar mines.

All Earthquake shocks, Volcanic Eruptions, Landslides or Mine Subsidence ground movements that occur within any 168-hour period will constitute a single Earthquake, Volcanic Eruption, Landslide or Mine Subsidence.

The following additional exclusions apply to this coverage:

1. This insurance for Earthquake, Volcanic Eruption, Landslide and Mine Subsidence does not apply to, or modify any limits or deductibles that apply to:
 - a. The insurance otherwise provided for loss or damage by fire or explosion that results from an Earth Movement, other than Volcanic Eruption, and for loss or damage by fire, building glass breakage or "volcanic action" that results from a Volcanic Eruption; or
 - b. Any other Insurance provided for loss or damage to which Earth Movement exclusion does not apply.
2. This insurance will not pay for loss or damage caused by or resulting from any Earthquake, Volcanic Eruption, Landslide or Mine Subsidence that begins before the inception of this insurance.
3. This insurance does not apply to the cost of restoring or remediating land or to loss resulting from the time required to restore or remediate land.

GG. We will pay not more than \$100,000 per policy period for damage caused by water below the surface of the ground including water which exerts pressure on or flows, seeps or leaks through sidewalks, driveways, foundations, walls, basements, or other floors, or through doors, windows, or any other openings in such sidewalks, driveways, foundations, walls, or floors; unless loss by fire, sprinkler leakage or explosion (not excluded in this policy) results, then we will pay for only such resulting loss.

EXCEPTION: Coverage for sewer, septic system or sump pump backup that is contained within a "building" or structure are covered up to the policy coverage limit.

SECTION V – PROPERTY NOT "COVERED"

The following are not "covered" property unless specifically added or endorsed to this policy:

- A. Land, water, crops, and standing or cut timber, wherever located.
- B. Cost of excavation, grading or filling not related to an "occurrence".
- C. Underground and buried cables, pipes, flues or drains, underground storage tanks and tunnels including those that are part of your storm, water or sewer systems, located more than 1,000 feet, on the horizontal, from a "covered" "building" or structure. Coverage is provided for underground and buried pipes, flues or drains that are:
 - 1. Part of the water treatment plant, wastewater treatment plant, lift station or gas reduction station premises; or
 - 2. Part of a geothermal heating and cooling system.
- D. Those portions of sidewalks, bridges (including roadway/vehicular bridges and railroad bridges), roadways, culverts, paved surfaces, and associated guard rails located more than 100 feet from a "covered" "building" or structure, except for bridges that are:
 - 1. Bridges used exclusively for pedestrian traffic.
- E. Dams, pavements, swimming pools and related equipment, retaining walls, bulkheads, piers, bridges, canals, seawalls, breakwaters, wharves and docks for damage caused by any of the following: flood; earthquake; freezing; thawing; impact of watercraft; the pressure or weight of ice or water, whether driven by wind or not; and, erosion or deterioration, whether gradual or sudden.
- F. Railroads, meaning trackage, beds, ties and railroad bridges.
- G. Aircraft, except for drones, and vehicles licensed for road use.
- H. Animals and livestock, except for service dogs and horses.
- I. "Money" and "securities", including postage stamps and food stamps, deeds, evidence of debt, or accounts receivable.
- J. Overhead or suspended transmission, distribution, or conductor lines of all types.
- K. "Buildings" and structures, including property contained within a "building" or structure, "vacant" for more than sixty (60) consecutive days before the loss or damage occurs. However, this paragraph only applies to the perils of: vandalism; sprinkler leakage or "water damage", unless you have used reasonable means to protect the sprinkler or plumbing system against freezing; building glass breakage; theft; or attempted theft. For all other perils "covered", loss adjustment shall be on an "actual cash value" basis for the "vacant" building, personal property and "Property in the Open" within 1,000 feet of the "vacant" building.

SECTION VI – LOSSES EXCLUDED

A. We will not pay for loss or damage caused directly or indirectly by, based upon, or arising out of any of the following:

1. Wear and tear; improper maintenance; extremes of temperatures unless you exercised due diligence with respect to maintaining the proper temperature for the property involved; dampness or dryness of atmosphere; deterioration; rust or corrosion; disease; inherent vice; inherent or latent defect; contamination; smog; smoke, vapor or gases from agricultural or industrial operations; error, omission, or deficiency in design, specifications, workmanship or materials; settling, cracking, shrinkage, bulging or expansion of pavements, sidewalks, foundations, walls, floors, roofs, or ceilings; insects, or birds; "malicious programming"; unless loss by a peril not excluded in this policy results, and then we will be liable for only such resulting loss.
2. Unexplained or mysterious disappearance of any property or shortage disclosed upon taking inventory.
3. Dishonest or criminal act committed by you or any "employee(s)" acting alone or in collusion with others whether or not occurring during the hours of employment. However, if a criminal act results in a "specified causes of loss", we will pay for the loss or damage caused by that "specified causes of loss".
4. Release, emission, leakage or spreading of "pollutants" or "contaminants", subject to the following:
 - a. This exclusion does not apply:
 - 1) If the release, emission, leakage or spreading of "pollutants" or "contaminants" is caused by a "specified causes of loss"; or
 - 2) To chemical damage to glass;
 - b. When a release, emission, leakage or spreading of "pollutants" or "contaminants" results in a "specified causes of loss", the loss or damage caused by that "specified causes of loss" is a "covered" loss.
5. An "occurrence", condition, or explosion within any steam boiler, steam generator, steam turbine, steam engine, or steam piping that you own, lease, or operate. However, we will pay for loss or damage resulting from:
 - a. Fire;
 - b. Combustion explosion; or
 - c. Explosion of fuels or gases within the furnace of a fired vessel or the adjoining flues or passages.
6. Hot water boilers or other water heating equipment caused by or resulting from any condition or event inside such boilers or equipment; except when such condition results from a fire or explosion. However, if a loss by a peril not otherwise excluded in this policy results, we will be liable for only such resulting loss.
7. Electrical or mechanical breakdown including rupture or bursting caused by centrifugal force. However, if a loss by a peril not otherwise excluded in this policy results, we will then be liable for only such resulting loss.

 EXCEPTION: If mechanical breakdown results in elevator collision, we will pay for the loss or damage caused by that elevator collision.
8. Animal or insect nesting, infestation, or waste.
9. Any loss arising out of any act committed:
 - a. By or at the direction of an insured; and

- b. With the intent to cause a loss.

10. Interruption of utility services related to overhead transmission lines or satellites

B. Loss or damage based upon or arising out of any of the following causes is excluded, whether such cause is direct or indirect. This exclusion applies even when another cause contributes concurrently or in any sequence to the loss or damage.

1. Nuclear reaction, nuclear radiation, or radioactive contamination. However, we will pay for loss or damage due to fire caused by nuclear reaction, nuclear radiation, or radioactive contamination.
2. Wet rot, dry rot, or "fungus". But we will pay for loss or damage caused by:
 - a. "specified causes of loss" that resulted from wet rot, dry rot or "fungus";
 - b. fire; or
 - c. lightning.

For causes of loss other than fire or lightning, coverage is governed by **SECTION IV – "COVERED" PROPERTY; LIMIT OF COVERAGE** Item AA. **Limited Coverage For "Fungus", Wet Rot, Dry Rot, Virus, Bacterium and Other Microorganism.**

3. Virus, Bacterium, or other microorganism, except to the extent that coverage is provided in Item AA. **Limited Coverage For "Fungus", Wet Rot, Dry Rot, Virus, Bacterium And Other Microorganism.**
4. "Flood", including spray from any "flood", whether driven by wind or not, unless otherwise provided under **SECTION IV – "COVERED" PROPERTY; LIMIT OF COVERAGE.**
5. War, warlike action, insurrection, rebellion, and revolution, or action taken by governmental authority in hindering or defending against any of these.
6. Failure by you to take all reasonable measures to prevent further property damage during and after a loss.

SECTION VII – BASIS OF RECOVERY

Replacement of property "covered" by Section IV of this policy shall be based upon "replacement cost" (without deduction for depreciation) of those items to which this policy applies unless otherwise limited by other provisions of this policy, by endorsement or the following:

- A. The most we will pay for loss or damage to "covered property" other than a "historical building" shall not exceed the lesser of the following amounts:
 1. The policy limits of your coverage under this agreement.
 2. The amount incurred to repair or replace the damaged property at the time of loss with property of like kind and quality to be used for the same purpose on the same site.
 3. The amount incurred to repair or replace the damaged property as soon as reasonably possible after the loss or damage, but within a time not to exceed two (2) years unless the time is extended in writing by us.
 4. The "actual cash value" of the property at the time of loss or damage unless it is repaired or replaced subject to the following.

- a. If you do not provide us with written notice of your intent to repair or replace the damaged "covered" property within 180 days of the date of loss, then you will receive "actual cash value".
 - b. If you receive a settlement on an "actual cash value" basis, you may make a written request within 180 days of the date of loss to repair or replace the damaged "covered" property; or
 - c. If there were plans for disposal or demolition of the property prior to the loss or damage, you will receive the "actual cash value" of the property at the time of loss or damage.
- B. With respect to a "historical building", our liability for "covered" loss or damage shall not exceed the lesser of the following amounts:
- 1. The policy limits of your coverage under this agreement.
 - 2. If the "historical building" is a total loss:
 - a. The cost of repairing or replacing at the same site a "building" or structure of the same height, square footage and style with a less costly "building" or structure that is functionally equivalent to the damaged "building" or structure; or
 - b. If an ordinance or law requires relocation to a different site, the cost of repairing or replacing at the new site a "building" or structure of the same height, square footage and style with a less costly "building" or structure that is functionally equivalent to the damaged "building" or structure.
 - 3. The cost of repairing or replacing the damaged portion of the "covered" "historical building" with less costly material consistent with its previous architectural style. We will not pay for expenses incurred more than two (2) years after the loss unless the time is extended in writing by us.
 - 4. The "actual cash value" of the property at the time of the loss or damage unless it is repaired or replaced subject to the following:
 - a. If you do not provide us with written notice of your intent to repair or replace the damaged "covered" property within 180 days of the date of loss, then you will receive "actual cash value."
 - b. If "you" receive a settlement on an "actual cash value" basis, you may make a written request within 180 days of the date of loss to repair or replace the damaged "covered" property; or.
 - c. If there were plans for disposal or demolition of the property prior to the loss or damage, you will receive the "actual cash value" of the property at the time of loss or damage.
- C. The most we will pay for "cosmetic damage" from a "covered" peril, shall not be more than 5% of the "actual cash value" of the damage, subject to the following:
- 1. No payment shall be made under this provision if any other payment is made for any other damage associated with the insured property.
 - 2. Payments made under this provision shall only be paid one time per insured building, regardless of the number of occurrences during the policy period.
 - 3. Any payment for damages under this provision, in any prior policy period, precludes all future payments under this provision.

SECTION VIII – CONDITIONS

This policy is subject to the following conditions:

- A. **Other Insurance.** If there is other insurance covering loss to the property from any peril(s) insured against under this policy, we will not be liable under this policy until such other insurance has been exhausted. We shall not be liable for payment of deductibles under other policies.
- B. **Cancellation and Nonrenewal.** You may cancel this policy at any time by giving us written notice or returning the policy to us and stating at what future date coverage is to stop.

We may cancel or not renew this policy by written notice to you at the address shown on the declarations. If the notice is mailed, it will be by first class mail. Proof of delivery of mailing is sufficient proof of notice.

If this policy is in effect for less than 60 days, we may cancel you for any reason.

If this policy has been in effect 60 days or more or if it is a renewal of a policy issued by us, we may cancel or not renew only at the anniversary date unless:

1. The premium has not been paid when due;
2. We discover material misrepresentation made by you or with your knowledge in obtaining the policy, continuing the policy, or presenting a claim under the policy,
3. There has been a substantial change in risk assumed that we could not have reasonably foreseen or contemplated in writing the policy; or
4. There have been substantial breaches of contractual duties, conditions or warranties.

If we cancel this policy, we will give you notice at least ten days before cancellation is effective.

If we cancel or non-renew this policy at the anniversary date, we will give you at least 60 days advance notice.

Your return premium, if any, will be calculated on a pro rata basis and refunded at the time of cancellation or as soon as practical. Payment or tender of the unearned premium is not a condition of cancellation.

- C. **Renewal.** If we decide to renew or amend this policy at the anniversary date with terms less favorable to you or at a higher premium, we will give you notice of the altered terms at least 60 days prior to the renewal or anniversary date. Our notice will be delivered or mailed by first class mail.

A notice is not needed if it involves a premium increase and the premium increase:

1. Is less than 25% and is generally applicable to the class of business to which this policy belongs; or
2. Results from a change based on your action that alters the nature or extent of the risk insured against, including but not limited to a change in classification or the units of exposure, or increased policy coverage.

- D. **Change in Use or Occupancy.** If your use or occupancy of any “building” or structure “covered” by this policy changes, you must notify “us” of such change in use or occupancy at renewal.
- E. **Appraisal.** In the event that you and we disagree as to the value or the amount of loss, then, on the written demand of either, each shall select a competent and disinterested appraiser and notify the other of the appraiser within twenty days of such demand. These two appraisers will then select a competent and disinterested umpire; and

failing for fifteen days to agree upon such umpire, then, on request of you or we, such umpire shall be selected by a judge of a court of record in the state in which the property covered is located.

The appraisers will appraise the loss, stating separately the value and damage. Failing to agree, they will submit their differences to the umpire. A decision agreed to, in writing and filed with us, by any two will be binding. Each party will:

1. Pay its chosen appraiser; and
2. Bear the other expenses of appraisal and umpire equally.

If there is an appraisal, we still retain our right to deny the claim.

F. **Options.** In the event of a loss or damage to “covered” property we will, at our option, decide whether to:

1. Pay based on the cost to repair or replace the damaged “covered” property; and/or
2. Retain salvage rights to the damaged “covered” property.

G. **Abandonment.** There may be no abandonment of any property to us.

H. **When Losses Will Be Paid.** We will pay for covered loss or damage within 30 days after we receive the Sworn Statement in Proof of Loss, provided you have complied with all of the terms of this policy, and (1) we have reached agreement with you on the amount of loss; or (2) a valid Appraisal Award has been rendered.

I. **Loss Payable.** Loss will be adjusted with and payable to you except with regard to loss of property in which others have an insurable interest identified in this policy as owner(s), mortgagee(s), or loss payee(s), at which time the loss will be adjusted with you and payable to you and such other owner(s), mortgagee(s), or loss payee(s) as designated.

J. **Subrogation.** Upon payment to you by us, we acquire all rights of recovery you have or may have against any party, to the extent of such payment. We will not be entitled to recover until you have been made whole. Any waiver of subrogation made by you on or after the effective date of this policy to insure your property through us is not binding on us and will not affect our rights of recovery against any party to the extent of any payment by us to you.

K. **Liberalization.** Any change we make to this coverage form during the policy period, or the 45 days preceding it, that expands the coverage provided by this policy and that does not require the payment of additional premiums will be included in the policy.

L. **Suit Against Us.** No suit to recover any loss may be brought against us unless:

1. The terms of the property coverage have been fully complied with; and
2. The suit is commenced within one year after the loss.

If any applicable law makes this limitation invalid, then suit must begin with the shortest period permitted by the law.

M. **Assignment.** Assignment of this policy will not be valid except with the written consent by us.

N. **Premium Adjustment:**

Only endorsements adding or deleting a coverage components, during the policy period, resulting in a net premium adjustment will be charged or credited to the insured. These premium adjustments will be charged or credited on a pro-rata basis from the effective date of the endorsement.

O. No Benefit To Bailee:

No one, other than the policyholder, who has custody of the "covered" property is entitled to the benefits of this policy.

P. Inspections and Surveys. You grant us the right to have rating, advisory, rate services or similar organizations make insurance inspections and surveys and create reports or recommendations on our behalf. The decision to make any inspections and surveys or to issue reports or recommendations is at our sole discretion. The activities of these organizations are for our benefit in establishing premiums but may incidentally indicate possible improvements to your business activities.

These inspections and surveys are not intended to benefit you, your employees, or the public and should not be relied upon in lieu of conducting your own health and safety inspections. Neither we nor any organization performing an inspection or survey on our behalf warrants that conditions on your premises are safe or healthful or that they comply with applicable laws, regulations, or safety standards.

Q. Duties In The Event Of Loss or Damage

You must see that the following are done in the event of loss or damage to "covered" property:

1. Notify the police if a law may have been broken.
2. Give us prompt notice of the loss or damage including a description of the property involved.
3. As soon as possible, give us a description of how, when and where the loss or damage occurred.
4. Take all reasonable steps to protect the "covered" property from further damage, and keep a record of your expenses necessary to protect the "covered" property, for consideration in the settlement of the claim. This will not increase the Limit of Insurance. However, we will not pay for any subsequent loss or damage resulting from a cause of loss that is not a "covered" peril. Also, if feasible, set the damaged property aside and in the best possible order for examination.
5. At our request, give us complete inventories of the damaged and undamaged property. Include quantities, costs, values and amount of loss claimed.
6. As often as may be reasonably required, permit us to inspect the property proving the loss or damage and examine your books and records. Also permit us to take samples of damaged and undamaged property for inspection, testing and analysis, and permit us to make copies from your books and records.
7. Send us a signed, sworn proof of loss containing the information we request to investigate the claim. You must do this within 60 days after our request. We will supply you with the necessary forms.
8. Cooperate with us in the investigation or settlement of the claim.
9. We may examine any insured under oath, while not in the presence of any other insured and at such times as may be reasonably required, about any matter relating to this insurance or the claim, including an insured's books and records. In the event of an examination, an insured's answers must be signed.

SECTION IX – DEFINITIONS

- A. "Actual cash value" means the cost (new) to replace the structure with one of like kind and quality less physical depreciation and obsolescence as determined by Wisconsin's Broad Evidence Rule.
- B. "Builders risk property" means:
 - 1. "Buildings", structures or "Property in the Open" in the course of construction;
 - 2. "Building materials";
 - 3. Foundation of a "building", structure or "Property in the Open" in the course of construction;
 - 4. Addition to an existing "building", structure or "Property in the Open";
 - 5. Temporary structures built or assembled on the premises", including cribbing, scaffolding, signs, fences, and construction forms used in the course of construction or alterations or repairs of the "builders risk property"; and
 - 6. Underground and buried pipes, flues or drains but not including those that are part of your storm, water or sewer systems.
- C. "Building" or "buildings" means:
 - 1. Any structure that exhibits two or more of the following characteristics;
 - a. Structural walls and roof covering
 - b. Some form of permanent foundation (post, block, slab or sub-grade)
 - c. Permanent utility services (electrical service, heating ventilation or air conditioning or plumbing)
 - 2. Completed additions;
 - 3. Permanently installed fixtures, machinery and equipment;
 - 4. Communication towers 100 feet or greater in height;
 - 5. Electrical substations, including control structures, transformers, distribution equipment and related structures located within the substation area;
 - 6. Lift stations, wells or pumping locations;
 - 7. Permanent water storage tanks and towers;
 - 8. Wastewater lagoons, including: plastic, synthetic, clay or other lagoon liners, lagoon riprap and soil/subsoil embankments;
 - 9. Gas reduction or odorizing stations; or
 - 10. Underground and buried pipes, flues or drains that are part of a geothermal heating or cooling system, or part of the water treatment plant, wastewater treatment plant, lift station or gas reduction station, but not including those that are part of your storm, water or sewer systems.

- D. "Building materials" means unattached materials and supplies, fixtures and machinery, and equipment used to service the "buildings", structures or "Property in the Open" that are intended for use in the construction or occupancy of the "buildings", structures or "Property in the Open". "Building materials" also includes "building materials" in the custody of the contractor or subcontractor intended for use in the construction or occupancy of the "building", structure or "Property in the Open" if not covered by other insurance.
- E. "Computer program(s)" means a sequence of instructions that performs a specific task when executed by a computer or device connected to it.
- F. "Contaminants" means mixture or contact with an impure or a foreign substance which, when introduced to the property, injures the property's usefulness.
- G. "Cosmetic Damage" means the disfiguring, blemishing, tarnishing, denting or other outward damage that changes the appearance of insured property, but does not impair its ability to function as intended.
- H. "Covered" means insured by us under this policy.
- I. "Electronic data" means facts, information, documents, records or "computer programs" stored on, used on, or transmitted to or from electronic devices, equipment or media.
- J. "Employee(s)" means any partner, member, officer, manager, employee (including leased employees), director, trustee, or official.
- K. "Extra Expense" means the excess (if any) of the total cost incurred during a reasonable time period while the property is being restored, chargeable to your "operations", over and above the total cost that would normally have been incurred to conduct your "operations" during the same period had no damage or destruction occurred.
- L. "Fine Arts" means works of art, museum collections, limited production collectibles, historical value items, antiques or rare articles, including etchings, pictures, photographs (negatives and positives), lithographs, gallery proofs, original records, statues, sculptures, and similar property.
- M. "Flood" means a general and temporary condition of partial or complete inundation of 2 or more acres of normally dry land area or of 2 or more properties (at least 1 of which is the policyholder's property) from:
 - 1. Overflow of inland or tidal waters; or
 - 2. Unusual and rapid accumulation or runoff of surface waters from any source; or
 - 3. Mudflow; or
 - 4. Collapse or subsidence of land along the shore of a lake or similar body of water as a result of erosion or undermining caused by waves or currents of water exceeding anticipated cyclical levels that result in a flood as defined above.
- N. "Fungus" means mold, mildew, or any other type of fungus, including mycotoxins, spores, odors or byproducts arising out of the current or past presence of a fungus.
- O. "Historical building" means any "building" or structure listed by the Wisconsin State Historical Society on the Wisconsin State and National register of historic places.
- P. "Malicious programming" means an illegal or unauthorized entry into an "electronic data" or computer system. that results in the distortion, corruption, manipulation, copying, deletion, destruction, slowing down, restriction of access or withholding of that "electronic data" or computer system.

- Q. "Money" means currency (electronic and government issued), coins, bank notes, bullion, travelers checks, registered checks and money orders (including those held for sale to the public).
- R. "Occurrence" means an accident, including continuous or repeated exposure to substantially the same general harmful conditions within a 72-hour period, which results in property damage during the policy period.
- S. "Operations" means the performance of your functions and duties at the insured premises.
- T. "Property in the Open" means mobile or permanently affixed personal property designed to be left exposed to the elements and outside of a covered building.
- U. "Pollutants" means largely undesirable substances, irritants, "contaminants", chemicals or waste products that interfere with human comfort or health or that adversely affect the air, soil, water or other natural resources.
- V. "Replacement Cost" means the cost to repair or replace (new) the property with like kind and quality.
- W. "Securities" means all negotiable and non-negotiable instruments or contracts representing either "money" or other property and includes revenue stamps, food stamps, and other stamps in current use; tokens and tickets.
- X. "Sinkhole collapse" means the abrupt settlement, systematic weakening or collapse of the land supporting a covered "building" that results from simultaneous movement of soil, sediment or rock into subterranean voids created by the effect of water on a limestone or similar rock formation. "Sinkhole collapse" does not include collapse of the land into manmade underground cavities or ordinary settling or cracking of the covered "building" or its foundation.
- Y. "Specified causes of loss" means the following: upset, collision, impact, or overturn of aircraft or vehicles; civil commotion; explosion; fire; hail; leakage from fire extinguishing equipment; lightning; riot; "sinkhole collapse"; smoke; vandalism; volcanic action; "water damage"; weight of snow, ice or sleet; windstorm. It also means falling objects, not including loss or damage to "Property in the Open" or to the interior of a "building" or its contents if the exterior of the "building" remains undamaged by the falling objects.
- Z. "Vacant" means:
1. Unoccupied or unused "building" for more than sixty (60) consecutive days
 2. If you are a tenant of a unit or suite leased to you that does not house sufficient personal property to allow you to conduct your normal business "operations".
 3. If you are an owner or general lessee of a "building", less than 31 % of the total square footage of your "building" is used by an owner, a lessee, or a sub-lessee to conduct its normal business "operations".
- "Buildings", units, suites or structures under construction or renovation are not considered "vacant".
- A suspension of "operations" or period of inactivity during part of each year which is usual and incidental to the described occupancy of the "building", unit, suite or structure shall not be deemed "vacant".
- Change of occupancy shall be recognized by us only if formal action changing the occupancy of the "building", unit, suite or structure was taken by your governing board prior to the loss.
- AA. "Valuable Records" means inscribed, printed, or written documents; manuscripts or records, including abstracts, books, deeds, drawings, films, maps, and mortgages. "Valuable Records" does not mean your accounts receivables, "money" or "securities".

BB. "Water damage" means the accidental escape of water or steam from a plumbing system, HVAC system, or appliance on your insured premises as a direct result of the breakdown or failure of that system or appliance. "Water damage" does not include accidental discharge or overflow of water from a sump system.

This policy is made and accepted subject to the foregoing provisions together with such other provisions and agreements as may be added by endorsement.

SECTION X. DEFINITION OF "CONTRACTORS EQUIPMENT"

The following items are "Contractors Equipment" and must be scheduled to have coverage in excess of the \$25,000 provided in **Section IV.J**:

Airport Equipment	Farm Equipment	Portable Equipment
Aircraft Servicing Equipment	Balers	Compactors Compressors
Fire Fighting Equipment	Combines	Excavators Generators
Snow Removal	Cultivators	Pumps Scales
Equipment	Harvesters	Stages Tanks
Asphalt/Concrete Plants	Haybines	Turbines Water Blaster
All-Terrain Vehicles	Planters	Pulvi-Mixers
Augerminer	Spreaders	Railroad Equipment
Back Hoes	Forklifts	Railroad Cars
Boats/Motors	Golf Carts	Railroad Engines
Booster Heaters	Grinders	Track Service Vehicles
Boring Machines	Hauling Equipment (off Highway)	Road Equipment
Brush Burners	End Dumps	Flushers Graders
Cement Mixers	Hoisting Machines	Oilers Scrapers
Chippers	Honey Wagons	Rollers Sweepers
Choppers	Hydraulic Breaker	Spreaders Shoulder Machines
Compaction Equipment Pneumatic	Lake Treatment Equipment	Robots
Rollers	Barges	Rock Pickers
Steel Wheel Rollers	Lake Sprayers	Road Wideners
Tamping Compactors	Weed Harvesting Equipment	Sand Blasters
Vibratory Compactors	Leaf Suckers	Seeders
Concrete Saws	Lifts	Sewer Jetters
Conveyors	Loaders	Sewer Rodders
Core Drill	Mowers	Shovels
Cranes	Mulchers	Sludge Trucks
Crack Melter	Painting Machines	Sludge Injectors
Crushing & Aggregate	Paving Equipment	Snow Grooming Equipment
Discs	Base Plants Finishers	Snow Blowers
Ditchers	Distributors Mixers	Snowmobiles
Draglines	Profilers Plants	Sprayers
Drones	Rippers Screeners	Street Sweepers
Earth Moving Equipment	Spreaders Surge Bins	Stump Cutters
Crawler Loaders	Scarifiers Asphalt Heaters	Stump Pullers
Loader - Backhoes	Tar Kettles Tumblers	Surge Bins
Motor Graders	Transit Mixers	Tractors (including riding lawnmowers)
Motor Scrapers	Personal Watercraft	Trailers
Rubber-Tired Loaders	Pile Driving Equipment	Tree Movers/Planters
Wheel Tractors	Pipeline Equipment	Valve Operator
End Loader Type	Plow Blades	*Vehicles
Equipment Derricks	Plow Wings	Water Wagons
Equipment Excavating		Welders
Excavators		Windrow Eliminators
		Windrower

Attachments related to the operation of the property listed above need not be scheduled. They are covered as part of the basic power unit.

*Vehicles designed for road use, but not licensed, because of specialized use. Attachments to vehicles licensed for road use such as wing blades, snowblades, and sanders are Contractors Equipment.

MUNICIPAL PROPERTY INSURANCE COMPANY JOINT LOSS AGREEMENT ENDORSEMENT

This endorsement applies in the event of damage to or destruction of property at a location designated in this policy and also designated in a Boiler and Machinery Insurance Policy(ies) and there is a disagreement between the insurers with respect to:

1. Whether such damage or destruction was caused by a peril insured against by this policy or by a peril insured against by such Boiler and Machinery Insurance Policy(ies) or
2. The extent of participation of this policy and of such Boiler and Machinery Insurance Policy(ies) in a loss which is insured against, partially or wholly, by any or all of said policies.

We shall, upon written request of you, pay you one-half of the amount of the loss which is in disagreement, but in no event more than we would have paid if there had been Boiler and Machinery Insurance Policy(ies) in effect, subject to the following conditions:

The amount of the loss which is in disagreement, after making provisions for any undisputed claims payable under the said policies and after the amount of the loss is agreed upon by you and the insurers, is limited to the minimum amount remaining payable under either this or the Boiler and Machinery Policy(ies);

1. The Boiler and Machinery insurer(s) shall simultaneously pay to the insured one-half of said amount which is in disagreement;
2. The payments by the insurers hereunder and acceptance of the same by you signify the agreement of the insurers to submit to and proceed with arbitration within 90 days of such payments; the arbitrators shall be three in number, one shall be appointed by the Boiler and Machinery insurer, one shall be appointed by us, and the third appointed by consent of the other two. The decision by the arbitrators shall be binding on the insurers and judgement upon such award may be entered in any court of competent jurisdiction;
3. You agree to cooperate in connection with such arbitration but not to intervene therein;
4. The provisions of this endorsement shall not apply unless such other policy(ies) issued by the Boiler and Machinery insurance company(ies) is similarly endorsed; and
5. Acceptance by you of some payment pursuant to the provisions of this endorsement, including an arbitration award, shall not operate to alter, waive, surrender or in any way affect the rights of you against any of the insurers.

MUNICIPAL PROPERTY INSURANCE COMPANY

LOSS PAYABLE ENDORSEMENT

This endorsement modifies insurance provided under the following:

MUNICIPAL PROPERTY INSURANCE COMPANY POLICY MPIC-001

Loss, if any, shall be adjusted with the Named Insured and shall be payable to the Named Insured and the Loss Payee, as indicated below, as their interests may appear:

Name and address of Loss Payee:

Per schedule on Declarations Page, MPIC-002LP(11/23)

Named Insured:

Per Declarations Page attached.

To be completed only if issued after
effective date of the policy

Policy #:
Effective Date:10/1/2025

MUNICIPAL PROPERTY INSURANCE COMPANY
CAP ON LOSSES FROM CERTIFIED
ACTS OF TERRORISM

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

MUNICIPAL PROPERTY INSURANCE COMPANY POLICY MPIC-001

A. Cap On Certified Terrorism Losses

"Certified act of terrorism" means an act that is certified by the Secretary of the Treasury, in concurrence with the Secretary of State and the Attorney General of the United States, to be an act of terrorism pursuant to the federal Terrorism Risk Insurance Act. The criteria contained in the Terrorism Risk Insurance Act for a "certified act of terrorism" include the following:

1. The act resulted in insured losses in excess of \$5 million in the aggregate, attributable to all types of insurance subject to the Terrorism Risk Insurance Act; and
2. The act is a violent act or an act that is dangerous to human life, property or infrastructure and is committed by an individual or individuals as part of an effort to coerce the civilian population of the United States or to influence the policy or affect the conduct of the United States Government by coercion.

If aggregate insured losses attributable to terrorist acts certified under the Terrorism Risk Insurance Act exceed \$100 billion in a Program Year (January 1 through December 31) and we have met our insurer deductible under the Terrorism Risk Insurance Act, we shall not be liable for the payment of any portion of the amount of such losses that exceeds \$100 billion, and in such case insured losses up to that amount are subject to pro rata allocation in accordance with procedures established by the Secretary of the Treasury.

B. Application Of Exclusions

The terms and limitations of any terrorism exclusion, or the inapplicability or omission of a terrorism exclusion, do not serve to create coverage for any loss which would otherwise be excluded under this Policy, such as losses excluded for nuclear reaction, radiation or contamination; losses due to war, warlike action, insurrection, rebellion and revolution; or, action taken by governmental authority.

MUNICIPAL PROPERTY INSURANCE COMPANY PEDESTRIAN BRIDGE COVERAGE ENDORSEMENT

This endorsement modifies insurance provided under:

MUNICIPAL PROPERTY INSURANCE COMPANY POLICY MPIC-001 .

With respect to “pedestrian bridges” scheduled in the Declarations page the following change applies:

Item E. of **SECTION V – PROPERTY NOT COVERED**, of the **MUNICIPAL PROPERTY INSURANCE COMPANY MPIC-001** is replaced with the following:

- E. Dams, pavements, swimming pools and related equipment, retaining walls, bulkheads, piers, bridges, canals, seawalls, breakwaters, wharves and docks for damage caused by any of the following: flood; earthquake; freezing; thawing; impact of watercraft; the pressure or weight of ice or water, whether driven by wind or not; and, erosion or deterioration, whether gradual or sudden. Except for:

Bridges used exclusively for pedestrian traffic and that are scheduled specifically for this coverage are covered property with respect to damage caused by:

1. Impact of watercraft;
2. The pressure or weight of ice or water, whether driven by wind or not

MUNICIPAL PROPERTY INSURANCE COMPANY
CONTRACTORS EQUIPMENT
NEW REPLACEMENT COST COVERAGE ENDORSEMENT

Property "Covered"

This endorsement provides coverage only for the items which are shown on the attached schedule you provided. Coverage applies regardless of the location of the property.

Perils "Covered": This endorsement insures against all sudden and accidental direct physical loss or damage except as limited or excluded in the following sections.

Losses Excluded: See Section **VI** of the policy. Except exclusion **VI (B)** does not apply to "contractors Equipment".

Additional Exclusion: This endorsement does not insure against loss or damage to tires or tubes unless the loss is coincidental with other loss or damage insured by this policy.

Basis of Recovery:

- (1) Replacement Cost – See Section **VII** of basic policy. The recovery basis for property of others shall be "actual cash value" unless you have agreed to the "replacement cost" basis in a written contract.

For "contractors equipment" on the statement of value, we will pay the current "replacement cost" at the time of the loss even if the value shown was higher or lower than the current value at the time of loss.

MUNICIPAL PROPERTY INSURANCE COMPANY COVERAGE OF COMPUTER-RELATED LOSSES ENDORSEMENT

This endorsement modifies coverage provided under:

Municipal Property Insurance Company Policy MPIC-001

We will pay up to \$25,000 for the cost to recover or replace your "electronic data" due to loss caused by the following:

- A. Impairment of computer services through inside attack. We will pay for the actual expenses you incur due to the impairment of your operations during the "period of recovery" caused by the loss of "electronic data" due to "malicious programming" by an employee, contractor, or other authorized person to whom you have granted permission to access your computer system.
- B. Impairment of computer services through outside attack. We will pay for the actual expenses you incur due to the impairment of your operations during the "period of recovery" caused by the loss of "electronic data" due to "malicious programming" by any person to whom you have not granted permission to access your computer system.
- C. Loss of communications services. We will pay for the actual expenses you incur due to the impairment of your operations during the "period of recovery" caused by the loss of "electronic data" due to an interruption in communications services to the described premises. The interruption must result from direct physical loss or damage caused by a "covered" peril to communications transmission lines, including fiber optic transmission lines, but excluding overhead transmission lines.

This coverage does not apply to losses caused by the following:

- A. Governmental action relating to, or seizure of, the affected property.
- B. War, warlike action, insurrection, rebellion, and revolution, or action taken by governmental authority in defending against any of these.
- C. Nuclear reaction, nuclear radiation, or radioactive contamination.

The following definitions apply to this coverage:

- A. "Electronic data" means information, facts or computer programs stored as or on, created or used on, or transmitted to or from computer software (including systems and applications software), on hard or floppy disks, CD-ROMs, tapes, drives, cells, data processing devices or any other repositories of computer software which are used with electronically controlled equipment. The term computer programs, referred to in the foregoing description of electronic data, means a set of related electronic instructions which direct the operations and functions of a computer or device connected to it, which enable the computer or device to receive, process, store, retrieve or send data.
- B. "Malicious programming" means an illegal or unauthorized entry into an "electronic data" or computer system that results in the distortion, corruption, manipulation, copying, deletion, destruction or slowing down of that "electronic data" or computer system. It does not mean physical loss or damage to computers or computer systems.

- C. "Period of recovery" means the period of time that:
- a. Begins at the time of direct loss of or damage to "electronic data" caused by or resulting from any peril "covered" by this endorsement; and
 - b. Ends on the earlier of:
 - i. The date when your operations are restored, with reasonable speed and diligence, to the condition that would have existed in the absence of the loss of "electronic data"; or
 - ii. Sixty days after the date when, with reasonable speed and diligence, your computer system is restored to the functionality that existed prior to the loss.
 - c. The expiration date of this policy will not cut short the "period of recovery."

EQUIPMENT BREAKDOWN PROTECTION COVERAGE ENDORSEMENT

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

Various provisions in this policy restrict coverage. Read the entire policy carefully to determine rights, duties and what is and is not covered.

Throughout this policy the words "you" and "your" refer to the Named Insured shown in the Declarations. The words "we," "us" and "our" refer to the Municipal Property Insurance Company.

Other words and phrases that appear in quotation marks have special meaning. Refer to Section F-Definitions.

A. Coverage

1. Covered Cause of Loss

Covered Cause of Loss is a "Breakdown" to "Covered Equipment."

2. Coverages Provided

The following coverages are provided; each of the following coverages is provided and apply only to that portion of the loss or damage that is a direct result of a Covered Cause of Loss:

a. Property Damage

We will pay for direct damage to "Covered Property" located at the premises described in the Declarations.

b. Expediting Expenses

With respect to direct damage to "Covered Property" we will pay for the extra cost you necessarily incur to:

- (1) Make temporary repairs; and
- (2) Expedite the permanent repairs or replacement of the damaged property.

c. Business Income And Extra Expense

(1) We will pay:

- (a) Your actual loss of "Business Income" during the "Period of Restoration"; and
- (b) The "Extra Expense" you necessarily incur to operate your business during the "Period of Restoration."

We will consider the experience of your business before the "Breakdown" and the probable experience you would have had without the "Breakdown" in determining the amount of our payment.

(2) If you have coverage for "Business Income" and "Extra Expense" and:

- (a) If you have coverage for Ordinance or Law, then the "Period of Restoration" is extended to include the additional period of time required for demolition, removal, repair, remodeling or reconstruction.
- (b) If "Media" is damaged or "Data" is lost or corrupted, we will pay your actual loss of "Business Income" and/or "Extra Expense" during the time necessary to:
 - (i) Research, replace or restore the damaged "Media" or lost or corrupted "Data"; and
 - (ii) Reprogram instructions used in any covered "Computer Equipment."

There shall be no coverage for any "Media" or "Data" that we determine is not or cannot be replaced or restored.

Unless a higher limit is shown in the Declarations, we will pay the lesser of your actual loss of "Business Income" and/or "Extra Expense" up to 30 days after the "Period of Restoration" or \$25,000.

d. Spoilage Damage

- (1) We will pay for the spoilage damage to raw materials, property in process or finished products, provided all of the following conditions are met:
 - (a) The raw materials, property in process or finished products must be in storage or in the course of being manufactured;
 - (b) You must own or be legally liable under written contract for the raw materials, property in process or finished products; and
 - (c) The spoilage damage must be due to the lack of excess of power, light, heat, steam or refrigeration.
- (2) We will also pay any necessary expenses you incur to reduce the amount of loss under this coverage. We will pay such expenses to the extent that they do not exceed the amount of loss that otherwise would have been payable under this Coverage Form. The most we will pay is \$250,000 or the actual cost of the loss, whichever is less.

e. Utility Interruption

If you have coverage for Business Income And Extra Expense and/or Spoilage Damage, that coverage is extended to include loss resulting from the interruption of utility services provided all of the following are met:

- (1) The interruption is the direct result of a "Breakdown" to "Covered Equipment" owned, operated or controlled by the local private or public utility or distributor that directly generates, transmits, distributes or provides utility services which you receive;
- (2) The "Covered Equipment" is used to supply electric power, communication services, air conditioning, heating, gas, sewer, water or steam to your premises; and
- (3) The interruption of utility service to your premises lasts at least the consecutive period of time shown in the Declarations. Once this waiting period is met, coverage will

commence at the initial time of the interruption and will be subject to all applicable deductibles.

a. Newly Acquired Premises

We will automatically provide coverage at newly acquired premises you have purchased or leased. This coverage begins at the time you acquire the property and continues for a period not exceeding the number of days indicated in the Declarations for Newly Acquired Premises, under the following conditions:

- (1) You must inform us, in writing, of the newly acquired premises as soon as practicable;
- (2) You agree to pay an additional premium as determined by us;
- (3) The coverage for these premises will be subject to the same terms, conditions, exclusions and limitations as other insured premises; and
- (4) If the coverages and deductibles vary for existing premises, then the coverages for the newly acquired premises will be the broadest coverage and highest limits and deductible applicable to the existing premises.

b. Ordinance Or Law Coverage

The following applies despite the Ordinance or Law Exclusion and provided these increases in loss are necessitated by the enforcement of any laws or ordinances that are in force at the time of the "Breakdown," which regulate the demolition, construction, repair or use of the building or structure. With respect to the building or structure that was damaged as a result of a "Breakdown":

- (1) We will pay for:
 - (a) The loss in value of the undamaged portion of the building or structure as a consequence of enforcement of an ordinance or law that requires the demolition of undamaged parts of the same building or structure;
 - (b) Your actual cost to demolish and clear the site of the undamaged parts of the same building or structure as a consequence of enforcement of an ordinance or law that requires the demolition of such undamaged property; and
 - (c) The increased cost actually and necessarily expended to:
 - (i) Repair or reconstruct the damaged or destroyed portions of the building or structure; and
 - (ii) Reconstruct or remodel the undamaged portion of that building or structure with buildings or structures of like materials, height, floor area, and style for like occupancy, whether or not demolition is required on:
 - i. The same premises or on another premises if you so elect. However, if you rebuild at another premises, the most we will pay is the increased cost of construction that we would have paid to rebuild at the same premises; or
 - ii. Another premises if the relocation is required by the ordinance or law. The most we will pay is the increased cost of construction at the new premises.

(1) We will not pay for any:

- (a) Demolition or site clearing until the undamaged portions of the buildings or structures are actually demolished;
- (b) Increase in loss until the damaged or destroyed buildings or structures are actually rebuilt or replaced and approved by the regulating government agency;
- (c) Loss due to any ordinance or law that:
 - (i) You were required to comply with before the loss, even if the building was undamaged; and
 - (ii) You failed to comply with;
- (d) Increase in the loss, excess of the amount required to meet the minimum requirement of any ordinance or law enforcement at the time of the "Breakdown"; or
- (e) Increase in loss resulting from a substance declared to be hazardous to health or environment by any government agency.

(2) If:

- (a) The building or structure is damaged by a "Breakdown" that is covered under this policy;
- (b) There is other physical damage that is not covered under this policy; and
- (c) The building damage in its entirety results in enforcement of ordinance or law;

then we will not pay the full amount of the loss under this coverage. Instead, we will pay only that proportion of such loss; meaning the proportion that the covered "Breakdown" loss bears to the total physical damage.

But if the building or structure sustains direct physical damage that is not covered under this policy and such damage is the subject of the ordinance or law, then there is no Ordinance Or Law coverage under this Coverage Part even if the building has also sustained damage by a covered "Breakdown."

B. Exclusions

We will not pay for loss or damage caused directly or indirectly by any of the following. Such loss or damage is excluded regardless of any other cause or event that contributes concurrently or in any sequence to the loss.

The exclusions apply whether or not the loss event results in widespread damage or affects a substantial area.

1. Ordinance Or Law

Increase in loss from the enforcement of any ordinance, law, rule, regulation or ruling which restricts or regulates the repair, replacement, alteration, use, operation, construction, installation, clean-up or disposal of "Covered Property."

However, the words use and operation shall be eliminated as respects a covered "Breakdown" to electrical supply and emergency generating equipment located on the premises of a hospital.

2. Earth Movement

Earth movement, including but not limited to earthquake, landslide, land subsidence, mine subsidence or volcanic action.

3. Water

- a. Flood, surface water, waves, tides, tidal waves, overflow of any body of water, or their spray, all whether driven by wind or not;
- b. Mudflow or mudslide;
- c. Water damage caused by backup of sewer, drains or drainage piping; or
- d. Water damage caused by the discharge or leakage of a sprinkler system or domestic water piping.

4. Nuclear Hazard

Nuclear reaction or radiation, or radioactive contamination, however caused.

5. War Or Military Action

- a. War, including undeclared or civil war;
- b. Warlike action by a military force, including action in hindering or defending against an actual or expected attack, by any government, sovereign or other authority using military personnel or other agents; or
- c. Insurrection, rebellion, revolution, usurped power or action taken by governmental authority in hindering or defending against any of these.

6. An explosion. However, we will pay for direct loss or damage caused by an explosion of "Covered Equipment" of a kind specified in a. through g. below, if not otherwise excluded in this Section B.:

- a. Steam boiler;
- b. Electric steam generator;
- c. Steam piping;
- d. Steam turbine;
- e. Steam engine;
- f. Gas turbine; or
- g. Moving or rotating machinery when such explosion is caused by centrifugal force or mechanical breakdown.

7. Fire or combustion explosion including those that:

- a. Result in a "Breakdown";
- b. Occur at the same time as a "Breakdown"; or
- c. Ensur from a "Breakdown."

8. Explosion within the furnace of a chemical recovery type boiler or within the passage from the furnace to the atmosphere.
9. Water or other means used to extinguish a fire, even when the attempt is unsuccessful.
10. Depletion, deterioration, corrosion, erosion, or wear and tear. However, if a "Breakdown" occurs, we will pay the resulting loss or damage.
11. A "Breakdown" that is caused by any of the following causes of loss if coverage for that cause of loss is provided by another policy of insurance you have, whether collectible or not:
 - a. Aircraft or vehicles;
 - b. Freezing caused by cold weather;
 - c. Lightning;
 - d. Sinkhole collapse;
 - e. Smoke;
 - f. Riot, civil commotion or vandalism; or
 - g. Weight of snow, ice or sleet.
12. A "Breakdown" that is caused by Windstorm or Hail.
13. A delay in, or an interruption of any business, manufacturing or processing activity except as provided by the Business Income And Extra Expense and Utility Interruption Coverages.
14. With respect to Business Income And Extra Expense and Utility Interruption Coverages, the following additional exclusions shall apply:
 - a. The business that would not or could not have been carried on if the "Breakdown" had not occurred;
 - b. Your failure to use due diligence and dispatch and all reasonable means to operate your business as nearly normal as practicable at the premises shown in the Declarations; or
 - c. The suspension, lapse or cancellation of a contract following a "Breakdown" extending beyond the time business could have resumed if the contract had not lapsed, been suspended or canceled.
15. Lack or excess of power, light, heat, steam or refrigeration except as provided by the Business Income And Extra Expense, Spoilage Damage and Utility Interruption Coverages.
16. With respect to Utility Interruption Coverage, any loss resulting from the following additional causes of loss whether or not coverage for that cause of loss is provided by another policy you have:
 - a. Acts of sabotage;
 - b. Collapse;
 - c. Deliberate act(s) of load shedding by the supplying utility;
 - d. Freezing caused by cold weather;

- e. Impact of aircraft, missile or vehicle;
 - f. Impact of objects falling from an aircraft or missile;
 - g. Lightning
 - h. Riot, civil commotion or vandalism;
 - i. Sinkhole collapse;
 - j. Smoke; or
 - k. Weight of snow, ice or sleet.
17. Any indirect result of a "Breakdown" to "Covered Equipment" except as provided by the Business Income And Extra Expense, Spoilage Damage and Utility Interruption Coverages.
 18. Neglect by you to use all reasonable means to save and preserve "Covered Property" from further damage at and after the time of the loss.

C. Limits Of Insurance

1. The most we will pay for any and all coverages for loss or damage from any "One Breakdown" is the applicable Limit of Insurance shown in the Declarations.
2. Any payment made will not be increased if more than one insured is shown in the Declarations.
3. For each coverage in Paragraph A.2. if:
 - a. INCLUDED is shown in the Declarations, the limit for such coverage is part of, not in addition to, the Limit per Breakdown.
 - b. A limit is shown in the Declarations, we will not pay more than the Limit of Insurance for each such coverage.
4. For any "Covered Equipment" that is:
 - a. Used solely to supply utility services to your premises;
 - b. Owned by a public or private utility;
 - c. Not in your care, custody or control and for which you are legally liable; and
 - d. Covered under this Coverage Form;

the Limit of Insurance for Property Damage stated in the Declarations is deleted and replaced by the sum of one dollar.

If you are a public or private utility, 4.b. is deleted and replaced by the following:

- b. Owned by a public or private utility other than you.
5. Unless a higher limit or INCLUDED is shown in the Declarations, the most we will pay for direct damage as a direct result of a "Breakdown" to "Covered Equipment" is \$250,000 for each of the following. The limits are part of, not in addition to, the Limit of Insurance for Property Damage or Limit per Breakdown.

a. Ammonia Contamination

The spoilage to "Covered Property" contaminated by ammonia, including any salvage expense.

b. Consequential Loss

The reduction in the value of undamaged "Stock" parts of a product which becomes unmarketable. The reduction in value must be caused by a physical loss or damage to another part of the product.

c. Data And Media

Your cost to research, replace or restore damaged "Data" or "Media" including the cost to reprogram instructions used in any "Computer Equipment."

d. Hazardous Substance

Any additional expenses incurred by you for the clean-up, repair or replacement or disposal of "Covered Property" that is damaged, contaminated or polluted by a "Hazardous Substance."

As used here, additional expenses mean the additional cost incurred over and above the amount that we would have paid had no "Hazardous Substance" been involved with the loss.

Ammonia is not considered to be a "Hazardous Substance" as respects this limitation. This coverage applies despite the operation of the Ordinance or Law Exclusion.

e. Water Damage

The damage to "Covered Property" by water including any salvage expenses, except no coverage applies to such damage resulting from leakage of a sprinkler system or domestic water piping.

6. Unless a higher limit or INCLUDED is shown in the Declarations, the most we will pay for direct damage as a direct result of a "Breakdown" to "Covered Equipment" is \$25,000 for the following. The limits are part of, not in addition to, the Limit of Insurance for Property Damage or Limit per Breakdown.

Consequential Loss

The reduction in the value of undamaged "Stock" parts of a product which becomes unmarketable. The reduction in value must be caused by a physical loss or damage to another part of the product.

D. Deductibles

1. Application Of Deductibles

We will not pay for loss or damage resulting from any "One Breakdown" until the amount of covered loss or damage exceeds the deductible shown in the Declarations for each applicable coverage. We will then pay the amount of covered loss or damage in excess of the deductible, up to the applicable Limit of Insurance.

Deductibles apply separately for each applicable coverage except if more than one "Covered Equipment" is involved in "One Breakdown," then only one deductible, the highest, shall apply for each of the applicable coverages.

2. Determination Of Deductibles

a. Dollar Deductible

If a dollar deductible is shown in the Declarations, we will first subtract the deductible amount from any loss we would otherwise pay.

b. Time Deductible

If a time deductible is shown in the Declarations, we will not be liable for any loss under that coverage that occurs during that specified time period immediately following a "Breakdown." If a time deductible is shown in days, each day shall mean twenty-four consecutive hours.

E. Equipment Breakdown Protection Conditions

The following conditions apply in addition to the Common Policy Conditions:

1. Loss Conditions

a. Abandonment

There can be no abandonment of any property to us.

b. Appraisal

If we and you disagree on the value of the property or the amount of loss, either may make written demand for an appraisal of the loss. In this event, each party will select a competent and impartial appraiser. The two appraisers will select an umpire. If they cannot agree, either may request that the selection be made by a judge of a court having jurisdiction. The appraisers will state separately the value of the property and amount of loss. If they fail to agree, they will submit their differences to the umpire. A decision agreed to by any two will be binding.

Each party will:

- (1) Pay its chosen appraiser; and
- (2) Bear the other expenses of the appraisal and umpire equally.

If there is an appraisal, we will still retain our right to deny the claim.

c. Defense

We may elect to defend you against suits arising from claims of owners of property. We will do this at our expense.

d. Duties In The Event Of Loss Or Damage

(1) You must see that the following are done in the event of loss or damage to "Covered Property":

- (a) Give us a prompt notice of the loss or damage. Include a description of the property involved.
- (b) As soon as possible, give us a description of how, when and where the loss or damage occurred.
- (c) Allow us a reasonable time and opportunity to examine the property and premises before repairs are undertaken or physical evidence of the "Breakdown" is removed. But you must take whatever measures are necessary to protect the property and premises from further damage.
- (d) As often as may be reasonably required, permit us to inspect the property proving the loss or damage and examine your books and records. Also permit us to take samples of damaged and undamaged property for inspection, testing and analysis, and permit us to make copies from your books and records.
- (e) Send us a signed, sworn proof of loss containing the information we request to investigate the claim. You must do this within 60 days after our request. We will supply you with the necessary forms.
- (f) Cooperate with us in the investigation or settlement of the claim.

(2) We may examine any insured under oath, while not in the presence of any other insured and at such times as may be reasonably required, about any matter relating to this insurance or the claim, including an insured's books and records. In the event of an examination, an insured's answers must be signed.

e. Insurance Under Two Or More Coverages

If two or more of this policy's coverages apply to the same loss or damage, we will not pay more than the actual amount of the loss or damage.

f. Legal Action Against Us

No one may bring a legal action against us under this Coverage Part unless:

- (1) There has been full compliance with all the terms of this Coverage Part; and
- (2) The action is brought within 2 years after the date of the "Breakdown"; or
- (3) We agree in writing that you have an obligation to pay for damage to "Covered Property" of others or until the amount of that obligation has been determined by final judgment or arbitration award. No one has the right under this policy to bring us into any action to determine your liability.

g. Loss Payable Clause

- (1) We will pay you and the loss payee shown in the Declarations for loss due to a "Breakdown" to "Covered Equipment," as interests may appear. The insurance covers the interest of the loss payee unless the loss results from conversion, secretion or embezzlement on your part.
- (2) We may cancel the policy as allowed by the Cancellation Condition. Cancellation ends this agreement as to the loss payee's interest. If we cancel, we will mail you and the loss payee the same advance notice.
- (3) If we make any payment to the loss payee, we will obtain their rights against any other party.

h. Other Insurance

- (1) You may have other insurance subject to the same plan, terms, conditions and provisions as the insurance under this Coverage Part. If you do, we will pay our share of the covered loss or damage. Our share is the proportion that the applicable Limit of Insurance under this Coverage Part bears to the Limits of Insurance of all insurance covering on the same basis.
- (2) If there is other insurance covering the same loss or damage, other than that described in Paragraph (1), we will pay only for the amount of covered loss or damage in excess of the amount due from that other insurance, whether you can collect on it or not. But we will not pay more than the applicable Limit of Insurance.

i. Privilege To Adjust With Owner

In the event of loss or damage involving property of others in your care, custody or control, we have the right to settle the loss or damage with the owner of the property. A receipt for payment from the owner of that property will satisfy any claim of yours against us.

j. Reducing Your Loss

As soon as possible after a "Breakdown" you must:

- (1) Resume business, partially or completely;
- (2) Make up for lost business within a reasonable period of time. This reasonable period does not necessarily end when operations are resumed; and
- (3) Make use of every reasonable means to reduce or avert loss including:
 - (a) Working extra time or overtime at the premises or at another premises you own or acquire to carry on the same operations;
 - (b) Utilizing the property and/or services of other concerns;
 - (c) Using merchandise or other property, such as surplus machinery, duplicate parts, equipment, supplies and surplus or reserve stock you own, control or can obtain; or
 - (d) Salvaging the damaged "Covered Property."

k. Transfer Of Rights Of Recovery Against Others To Us

If any person or organization to or for whom we make payment under this Coverage Part has rights to recover damages from another, those rights are transferred to us to the extent of our payment.

That person or organization must do everything necessary to secure our rights and must do nothing after loss to impair them. But you may waive your rights against another party in writing:

- (1) Prior to a loss to your "Covered Property" or covered income.
- (2) After a loss to your "Covered Property" or covered income only if, at time of loss, that party is one of the following:
 - (a) Someone insured by this insurance;
 - (b) A business firm:
 - (i) Owned or controlled by you; or
 - (ii) That owns or controls you; or
 - (c) Your tenant.

This will not restrict your insurance.

I. Valuation

- (1) We will determine the value of "Covered Property" in the event of loss or damage as follows:
 - (a) The cost to repair, rebuild or replace the damaged property with property of same kind, capacity, size or quality on the same site or another site whichever is the less costly; or
 - (b) The cost actually and necessarily expended in repairing, rebuilding, or replacing on the same site or another site whichever is the less costly;

Except we will not pay for such damaged property that is obsolete and useless to you.

- (2) If:
 - (a) Any damaged "Covered Property" is protected by an extended warranty, or maintenance or service contract; and
 - (b) That warranty or contract becomes void or unusable due to a "Breakdown"; we will reimburse you for the unused costs of non-refundable, non-transferable warranties or contracts.
- (3) Unless we agree otherwise in writing, if you do not repair or replace the damaged property within 24 months following the date of the "Breakdown," then we will pay only the smaller of the:
 - (a) Cost it would have taken to repair or replace; or
 - (b) Actual cash value at the time of the "Breakdown."
- (4) If all of the following conditions are met, property held by you for sale will be valued at the selling price as if no loss or damage had occurred, less any discounts you offered and

expenses you otherwise would have had:

- (a) The property was manufactured by you;
- (b) The selling price of the property is more than the replacement cost of the property; and
- (c) You are unable to replace the property before its anticipated sale.

(5) We will pay for loss to damaged "Data" or "Media" as follows:

- (a) Replacement cost for "Data" or "Media" that are mass produced and commercially available; and
- (b) The cost you actually spend to reproduce the records on blank material for all other "Data" or "Media" including the cost of gathering or assembling information for such reproduction.

However, we will not pay for "Data" or "Media" that we determine is not or cannot be replaced with "Data" or "Media" of like kind and quality or property of similar functional use.

(6) We will determine the value of "Covered Property" under Spoilage Damage Coverage as follows:

- (a) For raw materials, the replacement cost;
- (b) For property in process, the replacement cost of the raw materials, the labor expended and the proper proportion of overhead charges; and
- (c) For finished products, the selling price, as if no loss or damage had occurred, less any discounts you offered and expenses you otherwise would have had.

(7) Any salvage value of property obtained for temporary repairs or use following a "Breakdown" which remains after repairs are completed will be taken into consideration in the adjustment of any loss.

(8) We will pay you the Actual Cash Value of any electrical transformer over 25 years old which has not been rebuilt and has been damaged by a "Breakdown." For purpose of determining Actual Cash Value, any transformer over the age of 25 but under 30 years will be depreciated 50% and transformers over 30 years will be depreciated 75%.

m. The following additional conditions apply to the Business Income and Extra Expense Coverage:

(1) Annual Reports

You must complete an Annual Report on Values Form approved by us once each year. Your reports must reach us within three months of the effective date as shown in the Declarations.

(2) Coinsurance

- (a) We will not pay the full amount of any loss if:

- (i) The “Business Income Actual Annual Value” at the time of loss is greater than the “Business Income Estimated Annual Value” shown in your latest report; or
 - (ii) Your report was received by us more than 3 months after the effective date of this coverage or the date of loss, whichever is later, in which case the “Business Income Estimated Annual Value” will be equal to zero.
- (b) Instead we will determine the most we will pay using the following steps:
- (i) Divide the “Business Income Estimated Annual Value” by the “Business Income Actual Annual Value” at the time of the “Breakdown”;
 - (ii) Multiply the total amount of the covered loss of “Business Income” by the figure determined in Step (i); and
 - (iii) Subtract any applicable deductible from the amount determined in Step (ii).

We will pay the amount determined in Step (iii) or the Business Income and Extra Expense limit of insurance, whichever is less. For the remainder, you will either have to rely on other insurance or absorb the loss yourself.

If coverage is provided for more than one premises, then this Coinsurance Condition applies separately to each premises.

2. General Conditions

a. Additional Insured

If a person or organization is designated in this Coverage Part as an additional insured, we will consider them to be an insured under this Coverage Part to the extent of their interest.

b. Bankruptcy

The bankruptcy or insolvency of you or your estate will not relieve us of our obligation under this Coverage Part.

c. Concealment, Misrepresentation Or Fraud

This Coverage Part is void in any case of fraud, intentional concealment or misrepresentation of a material fact by you or any other insured, at any time, concerning:

- (1) This Coverage Part;
- (2) The “Covered Property”;
- (3) Your interest in the “Covered Property”; or
- (4) A claim under this Coverage Part.

d. Liberalization

If we adopt any standard form revision for general use that would broaden coverage in this Coverage Part without additional premium, the broadened coverage will immediately apply to this Coverage Part if the revision is effective within 45 days prior to or during the policy period.

e. Mortgage holder

- (1) The term - mortgage holder - includes trustee.
- (2) We will pay for direct damage to "Covered Property" due to a "Breakdown" to "Covered Equipment" to each mortgage holder shown in the Declarations in their order of precedence, as interests may appear.
- (3) The mortgage holder has the right to receive loss payment even if the mortgage holder has stated foreclosure or similar action on the "Covered Equipment."
- (4) If we deny your claim because of your acts or because you have failed to comply with the terms of this Coverage Part, the mortgage holder will still have the right to receive loss payment if the mortgage holder:
 - (a) Pays any premium due under this Coverage Part at our request if you have failed to do so.

f. No Benefit To Bailee

No person or organization, other than you, having custody of "Covered Property" will benefit from this insurance.

g. Policy Period, Coverage Territory Under this Coverage Part:

- (1) We cover loss or damage commencing:
 - (a) During the policy period shown in the Declarations; and
 - (b) Within the coverage territory.
- (2) The coverage territory is:
 - (a) The United States of America (including its territories and possessions);
 - (b) Puerto Rico; and
 - (c) Canada.

h. Premium And Adjustments

You shall report to us 100% of the total insurable values at each premises every year as of the anniversary date. Premium for each anniversary will be promulgated for the ensuing period on the basis of rates in effect at the anniversary date and for all values at risk.

You agree to keep the applicable records for each policy year available for inspection by our representatives at all times during business hours, during the respective policy year, and for a period of twelve months after the end of the respective policy year or after cancellation of this Coverage Part.

i. Suspension

Whenever "Covered Equipment" is found to be in, or exposed to, a dangerous condition, any of our representatives may immediately suspend the insurance against loss from a "Breakdown" to that "Covered Equipment." This can be done by delivering or mailing a written notice of suspension to:

- (1) Your last known address; or
- (2) The address where the "Covered Equipment" is located.

Once suspended in this way, your insurance can be reinstated only by an endorsement for that "Covered Equipment."

If we suspend your insurance, you will get a pro rata refund of premium for that "Covered Equipment." But the suspension will be effective even if we have not yet made or offered a refund.

3. Joint Or Disputed Loss Agreement

a. This condition is intended to facilitate payment of insurance proceeds when:

- (1) Both a commercial property policy and this equipment breakdown protection policy are in effect;
- (2) Damage occurs to Covered Property that is insured by the commercial property policy and this equipment breakdown protection policy; and
- (3) There is disagreement between the insurers as to whether there is coverage or as to the amount of the loss to be paid, if any, by each insurer under its own policies.

b. This condition does not apply if:

- (1) Both the commercial property insurer(s) and we do not admit to any liability; and
- (2) Neither the commercial property insurer(s) nor we contend that coverage applies under the other insurer's policy.

c. The provisions of this condition apply only if all of the following requirements are met:

- (1) The commercial property policy carried by the named insured, insuring the Covered Property, contains a similar provision at the time of the loss or damage, with substantially the same requirements, procedures and conditions as contained in this condition;
- (2) The damage to the Covered Property was caused by a loss for which:
 - (a) Both the commercial property insurer(s) and we admit to some liability for payment under the respective policies; or
 - (b) Either
 - (i) The commercial property insurer(s) does not admit to any liability for payment, while we contend that:
 - i. All liability exists under the commercial property policy; or

- ii. Some liability exists under both the commercial property policy and this equipment breakdown protection policy;
 - (ii) We do not admit to any liability for payment, while the commercial property insurer(s) contends that:
 - i. All liability exists under this equipment breakdown protection coverage policy; or
 - ii. Some liability exists under both the commercial property policy and this equipment breakdown protection policy; or
 - (iii) Both the commercial property insurer(s) and we:
 - i. Do not admit to any liability for payment; and
 - ii. Contend that some or all liability exists under the other insurer's policy; and
- (c) The total amount of the loss is agreed to by you, the commercial property insurer(s) and us.
- d. If the requirements listed in Paragraph c. above are satisfied, we and the commercial property insurer(s) will make payments to the extent, and in the manner, described as follows:
 - (1) We will pay, after your written request, the entire amount of loss that we have agreed as being covered, if any, by this equipment breakdown protection policy and one-half (1/2) the amount of the loss that is in disagreement.
 - (2) The commercial property insurer(s) will pay, after your written request, the entire amount of loss that they have agreed as being covered, if any, by the commercial property policy and one-half (1/2) the amount of loss that is in disagreement.
 - (3) Payments by the insurers of the amounts that are in disagreement, as described in Paragraphs (1) and (2), do not alter, waive or surrender any rights of any insurer against any other with regard to the portion of the loss for which each insurer is liable.
 - (4) The amount in disagreement to be paid by us under this condition shall not exceed the amount payable under the equivalent Loss Agreement(s) of the commercial property policy.
 - (5) The amount to be paid under this condition shall not exceed the amount we would have paid had no commercial property policy been in effect at the time of loss. In no event will we pay more than the applicable Limit of Insurance shown in the Declarations.
 - (6) Acceptance by you of sums paid under this condition does not alter, waive or surrender any other rights against us.
- e. Arbitration
 - (1) If the circumstances described in Paragraph c.(2)(a) exist and the commercial property insurer(s) and we agree to submit our differences to arbitration, the commercial property insurer(s) and we will determine the amount each will pay and will pay the insured within 90 days. Arbitration will then take place within 90 days after payment of the loss under the terms of this condition.
 - (2) If any of the circumstances described in Paragraph c.(2)(b) exist, then the commercial property insurer(s) and we agree to submit our differences to arbitration within 90 days after payment of the loss under the terms of this condition.

- (3) You agree to cooperate with any arbitration procedures. There will be three arbitrators: one will be appointed by us, and another will be appointed by the commercial property insurer(s). The two arbitrators will select a third arbitrator. If they cannot agree, either may request that selection be made by a judge of a court having jurisdiction. A decision agreed to by two of the three arbitrators will be binding on both parties. Judgment on any award can be entered in any court that has jurisdiction.

f. Final Settlement Between Insurers

The insurer(s) found responsible for the greater percentage of the ultimate loss must return the excess contribution to the other insurer(s). In addition, the insurer(s) found responsible for the greater portion of the loss must pay Liquidated Damages to the other insurer(s) on the amount of the excess contribution of the other insurer(s). Liquidated Damages are defined as interest from the date the insured invokes this Agreement to the date the insurer(s) that contributed the excess amount is reimbursed. The interest is calculated at 1.5 times the highest prime rate from the Money Rates column of the Wall Street Journal during the period of the Liquidated Damages. Arbitration expenses are not a part of the excess contribution for which Liquidated Damages are calculated. Arbitration expenses will be apportioned between insurers on the same basis that the ultimate loss is apportioned.

F. Definitions

1. "Breakdown":

- a. Means the following direct physical loss, that causes damage to "Covered Equipment" and necessitates its repair or replacement:

- (1) Failure of pressure or vacuum equipment;
- (2) Mechanical failure including rupture or bursting caused by centrifugal force; or
- (3) Electrical failure including arcing;

unless such loss or damage is otherwise excluded within this Coverage Form.

- b. Does not mean or include:

- (1) Malfunction including but not limited to adjustment, alignment, calibration, cleaning or modification;
- (2) Defects, erasures, errors, limitations or viruses in computer equipment and programs including the inability to recognize and process any date or time or provide instructions to "Covered Equipment";
- (3) Leakage at any valve, fitting, shaft seal, gland packing, joint or connection;
- (4) Damage to any vacuum tube, gas tube, or brush;
- (5) Damage to any structure or foundation supporting the "Covered Equipment" or any of its parts;
- (6) The functioning of any safety or protective device; or
- (7) The cracking of any part on an internal combustion gas turbine exposed to the products of combustion.

2. "Business Income" means the:
 - a. Net Income (Net Profit or Loss before income taxes) that would have been earned or incurred; and
 - b. Continuing normal operating expenses incurred, including payroll.
3. "Business Income Actual Annual Value" means the sum of the net income and continuing normal operating expenses incurred, including payroll that would have been earned had the "Breakdown" not occurred.
4. "Business Income Estimated Annual Value" means the sum of the net income and continuing normal operating expenses incurred, including payroll as estimated by you in the most recent business income annual value report on file with us.
5. "Computer Equipment" means:
 - a. Your programmable electronic equipment that is used to store, retrieve and process data; and
 - b. Associated peripheral equipment that provides communication including input and output functions such as printing or auxiliary functions such as data transmission.

It does not include "Data" or "Media."

6. "Covered Equipment":
 - a. Means and includes any:
 - (1) Equipment built to operate under internal pressure or vacuum other than weight of contents;
 - (2) Electrical or mechanical equipment that is used in the generation, transmission or utilization of energy;
 - (3) Communication equipment, and "Computer Equipment"; and
 - (4) Equipment in Paragraphs (1), (2) and (3) that is owned by a public or private utility and used solely to supply utility services to your premises.

However, if Coverage A.2.e. Utility Interruption is provided, then Paragraph 6.a.(4) does not apply.

Except for Paragraph 6.a.(4), Utility Interruption Coverages, the "Covered Equipment" must be located at a premises described in the Declarations and be owned, leased, or operated under your control.

- b. Does not mean or include any:
 - (1) "Media";

- (1) Part of pressure or vacuum equipment that is not under internal pressure of its contents or internal vacuum;
 - (2) Insulating or refractory material, but not excluding the glass lining of any "Covered Equipment";
 - (3) Non-metallic pressure or vacuum equipment, unless it is constructed and used in accordance with the American Society of Mechanical Engineers (A.S.M.E.) code or another appropriate and approved code;
 - (4) Catalyst;
 - (5) Vessels, piping and other equipment that is buried below ground and requires the excavation of materials to inspect, remove, repair or replace;
 - (6) Structure, foundation, cabinet or compartment supporting or containing the "Covered Equipment" or part of the "Covered Equipment" including penstock, draft tube or well casing;
 - (7) Vehicle, aircraft, self-propelled equipment or floating vessel including any "Covered Equipment" that is mounted upon or used solely with any one or more vehicle(s), aircraft, self-propelled equipment or floating vessel;
 - (8) Dragline, excavation, or construction equipment including any "Covered Equipment" that is mounted upon or used solely with any one or more dragline(s), excavation, or construction equipment;
 - (9) Felt, wire, screen, die, extrusion plate, swing hammer, grinding disc, cutting blade, non-electrical cable, chain, belt, rope, clutch plate, brake pad, non-metal part or any part or tool subject to periodic replacement;
 - (10) Machine or apparatus used solely for research, diagnosis, medication, surgical, therapeutic, dental or pathological purposes including any "Covered Equipment" that is mounted upon or used solely with any one or more machine(s) or apparatus, or
 - (11) Equipment or any part of such equipment manufactured by you for sale.
7. "Covered Property" means any property that:
 - a. You own; or
 - b. Is in your care, custody or control and for which you are legally liable.
 8. "Data" means:
 - a. Programmed and recorded material stored on "Media"; and
 - b. Programming records used for electronic data processing, or electronically controlled equipment.
 9. "Extra-Expense" means the additional cost you incur to operate your business during the "Period of Restoration" over and above the cost that you normally would have incurred to operate the business during the same period had no "Breakdown" occurred.

1. "Hazardous Substance" means any substance other than ammonia that has been declared to be hazardous to health by a government agency.
2. "Media" means electronic data processing or storage media such as films, tapes, discs, drums or cells.
3. "One Breakdown" means if an initial "Breakdown" causes other "Breakdowns", all will be considered "One Breakdown". All "Breakdowns" at any one premises that manifest themselves at the same time and are the direct result of the same cause will be considered "One Breakdown."
4. "Period of Restoration" means the period of time that:
 - a. Begins at the time of the "Breakdown" or 24 hours before we receive notice of "Breakdown" whichever is later; and
 - b. Ends 5 consecutive days after the date when the damaged property at the premises described in the Declarations is repaired or replaced with reasonable speed and similar quality.
5. "Stock" means merchandise held in storage or for sale, raw materials, property in process or finished products including supplies used in their packing or shipping.

POLICY CONDITIONS

All Coverage Parts included in this policy are subject to the following conditions.

A. Cancellation

1. The first Named Insured shown in the Declarations may cancel this policy by mailing or delivering to us advance written notice of cancellation.
2. We may cancel this policy by mailing or delivering to the first Named Insured written notice of cancellation at least:
 - a. 10 days before the effective date of cancellation if we cancel for nonpayment of premium; or
 - b. 30 days before the effective date of cancellation if we cancel for any other reason.
3. We will mail or deliver our notice to the first Named Insured's last mailing address known to us.
4. Notice of cancellation will state the effective date of cancellation. The policy period will end on that date.
5. If this policy is cancelled, we will send the first Named Insured any premium refund due. If we cancel, the refund will be pro rata. If the first Named Insured cancels, the refund may be less than pro rata. The cancellation will be effective even if we have not made or offered a refund.
6. If notice is mailed, proof of mailing will be sufficient proof of notice.

B. Changes

This policy contains all the agreements between you and us concerning the insurance afforded. The first Named Insured shown in the Declarations is authorized to make changes in the terms of this policy with our consent. This policy's terms can be amended or waived only by endorsement issued by us and made a part of this policy.

C. Examination Of Your Books And Records

We may examine and audit your books and records as they relate to this policy at any time during the policy period and up to three years afterward.

D. Inspections And Surveys

1. We have the right to:
 - a. Make inspections and surveys at any time;
 - b. Give you reports on the conditions we find; and
 - c. Recommend changes.
2. We are not obligated to make any inspections, surveys, reports or recommendations and any such actions we do undertake relate only to insurability and the premiums to be charged. We do not make safety inspections. We do not undertake to perform the duty of any person or organization to provide for the health or safety of workers or the public. And we do not warrant that conditions:
 - a. Are safe or healthful; or
 - b. Comply with laws, regulations, codes or standards.
3. Paragraphs 1. And 2. of this condition apply not only to us, but also to any rating, advisory, rate service or similar organization which makes insurance inspections, surveys, reports or recommendations.
4. Paragraph 2. of this condition does not apply to any inspections, surveys, reports or recommendations we may make relative to certification, under state or municipal statutes, ordinances or regulations, of boilers, pressure vessels or elevators.

E. Premiums

The first Named Insured shown in the Declarations:

1. Is responsible for the payment of all premiums; and
2. Will be the payee for any return premiums we pay.

F. Transfer Of Your Rights And Duties Under This Policy

Your rights and duties under this policy may not be transferred without our written consent except in the case of death of an individual Named Insured.

If you die, your rights and duties will be transferred to your legal representative but only while acting within the scope of duties as your legal representative. Until your legal representative is appointed,

Coverage is subject to the following sub-limits unless otherwise specified.

SUB-LIMITS:	
Expediting Expense	\$5,000,000
Spoilage Damage	\$1,000,000
Newly Acquired Premises	Included/365 days
Ordinance or Law	\$25,000,000
Errors and Omissions	Included
Brands and Labels	Included
Contingent Business Income/Extra Expense	\$250,000
Ammonia Contamination	\$1,000,000
Consequential Loss	\$1,000,000
Data and Media	\$1,000,000
Hazardous Substances	\$1,000,000
Water Damage	\$1,000,000
Limited Coverage for Fungus, Wet Rot, Dry Rot and Bacteria	\$2,500,000
Green Upgrades Increased Cost of Loss	25% of the PD loss /\$100,000 max
Business Income	
Combined Business Income and Extra Expense	\$5,000,000
Period of Restoration	30 days
Ordinary Payroll	Included
Utility Interruption	
Spoilage Damage	\$1,000,000
Business Income and/or Extra Expense	\$5,000,000
Waiting Period	24 hours
Valuation:	
Repair or Replacement	Property Damage except
Actual Loss Sustained	Combined BI & Extra Expense

DEDUCTIBLES:	<ul style="list-style-type: none"> Deductibles Vary (\$500 / \$1,000 / \$2,500 /\$5,000 / \$10,000 / \$25,000) as on file with MPIC
DEDUCTIBLES: SPECIFIC OBJECT DEDUCTIBLE UNLESS OTHERWISE SPECIFIED IN THE DECLARATIONS PAGE OR IN SPECIFIED DEDUCTIBLE BELOW:	<ul style="list-style-type: none"> \$14 Per HP – ICS's 200 HP and Over
	<ul style="list-style-type: none"> \$5 Per HP – Electric Power Generators 200 HP & Over
	<ul style="list-style-type: none"> \$5 Per KVA – Transformers 1400 KVA & Over
	<ul style="list-style-type: none"> \$15 Per Foot Depth – Deep Wells Pumps
	<ul style="list-style-type: none"> \$7 Per KW – Steam & Water Turbines 1000 KW & Over
	<ul style="list-style-type: none"> \$17 Per KW – Gas Turbines 500 KW & Over
SPECIFIED DEDUCTIBLE (IF APPLICABLE):	<ul style="list-style-type: none">
TIME ELEMENT:	<ul style="list-style-type: none"> 12 Hours Utility Interruption – Business Income on Theme Park Attractions 12 Hours Business Income

MUNICIPAL PROPERTY INSURANCE COMPANY

Tax Lien Property Coverage

This endorsement modifies insurance provided under:

MUNICIPAL PROPERTY INSURANCE COMPANY POLICY MPIC-001.

SECTION VII – BASIS OF RECOVERY is amended to include:

- E. The most we will pay for a loss of property acquired through any statutory taking process is “actual cash value”. The “actual cash value” settlement amount will be inclusive of all applicable sub limits.

MUNICIPAL PROPERTY INSURANCE COMPANY

Leased Property Coverage

This endorsement modifies insurance provided under:

MUNICIPAL PROPERTY INSURANCE COMPANY POLICY MPIC-001.

SECTION VII – BASIS OF RECOVERY is amended to include:

- D. The most we will pay for a loss of leased property is “actual cash value”, unless the insured is contractually responsible for a different amount.

MPIC CLAIM REPORTING INFORMATION

Thank you for selecting the Municipal Property Insurance Company (MPIC) to be your property insurance carrier. We look forward to working with you should you have a claim. In the event you experience damage or circumstances that may result in a claim for damages, please provide notice to MPIC as promptly as possible, using the attached Loss Reporting Form.

Report a claim to us:

Fax, e-mail or mail the [Loss Reporting Form](#) (Word) to:

Fax: 612-766-3099

E-mail: claims@mpicwi.com

Mail: MPIC
9701 Brader Way, Ste. 301
Middleton, WI 53562

You may also call Jerry Parker at the following number:

Toll-Free Phone: 877-278-4165

Also, please note the following specific **Section VII - Basis of Recovery** and **SECTION VIII - Conditions** policy provisions that apply to loss reporting and recovery.

Section VII – Basis Of Recovery

- A. The most we will pay for loss or damage to “covered property” other than a “historical building” shall not exceed the lesser of the following amounts:
 2. The amount incurred to repair or replace the damaged property at the time of the loss with property of like kind and quality to be used for the same purpose on the same site.
 3. The amount incurred to repair or replace the damage property as soon as reasonably possible after the loss or damage, but within a time not to exceed two (2) years unless the time is extended in writing by us.
 4. The “actual cash value” of the property at the time of the loss or damage unless it is repaired or replaced subject to the following:

Section VIII - Conditions

Q. Duties In The Event Of Loss or Damage

1. You must see that the following are done in the event of loss or damage to “covered” property:
 - b. Give us prompt notice of the loss or damage. Include a description of the property involved.
 - d. Take all reasonable steps to protect the “covered” property from further damage, and keep a record of your expenses necessary to protect the “covered” property, for consideration in the settlement of the claim. Also, if feasible, set the damage property aside and in the best possible order for examination.
 - f. As often as may be reasonably required, permit us to inspect the property proving the loss or damage and examine your books and records. Also permit us to take samples of damaged and undamaged property for inspection, testing, and analysis, and permit us to make copies of your books and records.
 - h. Cooperate with us in the investigation or settlement of the claim.

LOSS REPORTING FORM

Section 5, Item1.

MUNICIPAL PROPERTY INSURANCE COMPANY

9701 BRADER WAY, SUITE 301

MIDDLETON, WI 53562

CONTACT: JERRY PARKER

PHONE: (877) 278-4165

FAX: (612) 766-3099

EMAIL: CLAIMS@MPICWI.COM

Instructions: Complete this form online or email or mail to MPIC. If available, attach a copy of the police report. This form may be reproduced.

Major losses should be reported by phone. Call MPIC at:

Phone: (877) 278-4165

Complete this section:

Policy Number:		Name as it Appears on Policy:			
Contact Person (for this claim):			Phone Number:		
Fax Number:			Email Address:		
Address:		City:		State: WI	Zip Code:
Date of Loss (if unsure, use date discovered):		Time of Loss:	Estimated Amount of Loss (attach copy of estimate if available):		
Kind of Loss (check one): <input type="checkbox"/> Fire <input type="checkbox"/> Lightning <input type="checkbox"/> Wind <input type="checkbox"/> Hail <input type="checkbox"/> Glass Breakage <input type="checkbox"/> Vandalism (Other than Glass) <input type="checkbox"/> Water Damage <input type="checkbox"/> Damage by Vehicle <input type="checkbox"/> Collision – Vehicle <input type="checkbox"/> Comprehensive – Vehicle <input type="checkbox"/> Other – Describe			Type of Property: <input type="checkbox"/> Building <input type="checkbox"/> Contents <input type="checkbox"/> Contractors Equipment <input type="checkbox"/> Other – Describe <input type="checkbox"/> Property in the Open <input type="checkbox"/> Money <input type="checkbox"/> Vehicle		
Location of Loss:					
Description of Loss and Damage:					
Remarks:					
Print Name:			Title:		
Signature:				Date:	



Village of Kronenwetter 2025-26 Municipal Property Insurance Co. (MPIC) Renewal Premium Summary

	2023-24 Expired	2024-25 Expiring	2025-26 Renewal
Buildings, Personal Property & Property in the Open	\$18,679 TIV \$22,158,510	\$19,439 TIV \$22,380,097	\$21,743 TIV \$24,905,584
Contractors Equipment	\$3,211 TIV \$1,459,354	\$3,371 TIV \$1,532,322	\$3,405 TIV \$1,547,645
Contractors Equipment valued under \$25,000	\$0 TIV \$491,883	\$0 TIV \$516,480	\$0 TIV \$521,643
Bridges	\$447 TIV \$661,741	\$451 TIV \$668,359	\$460 TIV \$681,726
Equipment Breakdown with Sewer & Water	\$2,792 TIV \$22,158,510	\$2,820 TIV \$22,380,097	\$3,138 TIV \$24,905,584
Total Annual Premium	\$25,129	\$26,081	\$28,746

Premium = \$2,304 ↑ 11.9% ↑
 Value = \$2,525,487 ↑ 11.3% ↑

Premium = \$318 ↑ 11.3% ↑
 Total Premium = \$2,665 ↑ 10.2% ↑