



BOARD OF MAYOR AND ALDERMEN WORK SESSION MINUTES

Monday, August 31, 2026 at 4:30 PM

City Hall, 415 Broad Street, Montgomery - Watterson Boardroom

Board of Mayor and Aldermen

Mayor Paul W. Montgomery, Presiding
Vice Mayor Darrell Duncan
Alderman Morris Baker
Alderman Julie Byers

Alderman Calvin Clifton
Alderman Richard Isaacs
Alderman James Phillips

I. CALL TO ORDER 4:30 pm by Mayor Paul Montgomery.

II. ROLL CALL by City Recorder/CFO Travis Bishop.

III. DISCUSSION ITEMS

1. Customer Information System Update - Travis Bishop

Mr. Bishop presented this item and provided an update since the implementation of the new software back in April. He provided details on a recent billing issue that affected about 20% of the customer base and how staff have addressed this issue. There was some discussion as he answered questions from the board. IT Manager Floyd Bailey also provided further details regarding the calls processed by Grace AI.

2. Public Art Policy - Tyler Wicks

Mr. Wicks provided information on this item which is on the business meeting agenda tomorrow night. He pointed out there are guidelines within the code of ordinances, and they are relative only to items that are on public property. He discussed the process, criteria and timeline for a public art project to be approved. Discussion ensued.

IV. REVIEW OF BUSINESS MEETING AGENDA

City staff gave a summary for each item on the September 1, 2026 proposed agenda. The following items were discussed at greater length or received specific questions or concerns.

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Monday, August 31, 2026, at 4:30 PM

Kingsport City Hall, 415 Broad Street, Boardroom

X.1 Conduct Public Hearings and Consider Resolution and Ordinance to Annex, Adopt a Plan of Services, and Assign Zoning for the Airport Parkway Annexation (AF-262-2026) Sam Cooper gave a presentation on this item, [pointing out this is a zero-cost annexation and will be combined with the adjacent 41-acre property. He stated this item is coming to the board in two parts due to a new state law. Mr. Cooper also pointed out the Planning Commission sent a positive recommendation with no feedback from the public.

XII.5 Consideration of a Resolution to Adopt a Policy to Establish the Framework for the Financial Management, Billing Structure, and Operational Responsibilities of the City's Fleet Internal Service Fund (AF-260-2026) The City Manager commended Travis Bishop for reevaluating and updating this policy. Mr. Bishop provided further details, stating it more formally documents what it is already in place.

The City Manager reviewed the swearing in process tomorrow night at the beginning of the meeting.

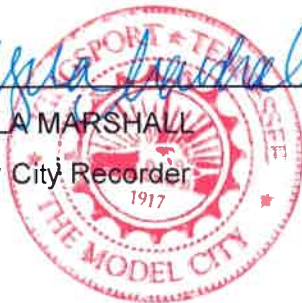
V. ITEMS OF INTEREST

1. Projects Status Report

VI. ADJOURN

Seeing no other business for consideration, Mayor Montgomery adjourned the meeting at 5:29 p.m.


ANGELA MARSHALL
Deputy City Recorder




PAUL W. MONTGOMERY
Mayor