Homer City Hall



491 E. Pioneer Avenue Homer, Alaska 99603 www.cityofhomer-ak.gov

City of Homer Agenda

Library Advisory Board Worksession Tuesday, January 26, 2021 at 5:30 PM City Hall Cowles Council Chambers via Zoom Webinar ID: 969 2971 1222 Password: 997591

Dial: 346-248-7799 or 669-900-6833; (Toll Free) 888-788-0099 or 877-853-5247

CALL TO ORDER, 5:30 P.M.

APPROVAL OF AGENDA

PUBLIC COMMENTS REGARDING ITEMS ON THE AGENDA (3 minute time limit)

DISCUSSION TOPIC(S)

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COMMENTS OF THE AUDIENCE (3 minute time limit)

ADJOURNMENT

Next Regular Meeting is **TUESDAY, FEBRUARY 2, 2021 at 5:30 P.M**. All meetings scheduled to be held via Zoom Webinar in the City Hall Cowles Council Chambers located at 491 E. Pioneer Avenue, Homer, Alaska.



Homer Public Library

500 Hazel Avenue Homer, AK 99603

library@cityofhomer-ak.gov (p) (907)-235-3180 (f) (907)-235-3136

Memorandum

TO: LIBRARY ADVISORY BOARD

FROM: DAVID BERRY, LIBRARY DIRECTOR

DATE: JANUARY 12, 2021

SUBJECT: PLANNED GIVING ACTION ITEMS

The LAB discussed the planned giving program at its December 1, 2020 meeting, and assigned various tasks to members. Since that meeting, members have created marketing materials, worked on language for a case statement, and begun pulling together a list of potential donors and persons of influence.

Two key events have occurred in the last six weeks: a generous donor offered up to \$10,000 in matching funds for donations to the library endowment fund, and the Friends of Homer Library (FHL) began independently developing their own planned giving program.

The matching grant illuminated some of the challenges associated with fundraising. It demonstrated that some contributors were confused about the distinction between the Friends and the library endowment fund, and also that the LAB does not currently have any mechanism for reaching out to donors or thanking them after the fact.

Combining the efforts of the LAB and the Friends would avoid a lot of duplicated effort, confusion and competition. Collaborating on fundraising could benefit both FHL and the endowment fund by highlighting the wide range of things the library does, and by introducing different types of donors to one another. It also gives both groups the benefit of additional people to help with fundraising tasks.

I have invited representatives of the Friends to attend the LAB worksession on January 26, 2021. The groups should work towards the following:

- 1. Collaborate on a joint fundraising strategy:
 - o Highlight the distinctions between what each group does
 - Develop a system for mutual cooperation, such as a standing committee or regular joint meetings
 - o Develop a scale for thanking donors at various levels of donations
 - Develop a timeline for fundraising activities and events
- 2. Assign tasks to individuals on a permanent basis:
 - Reaching out to prospective donors

- o Creating and updating advertising materials
- Organizing fundraising events
- o Thanking donors for their contributions

The LAB packet for the worksession includes "Planned Giving Plans" from both the LAB and the FHL. These documents contain many good ideas for discussion.

RECOMMENDATION

Develop a joint fundraising strategy with the Friends of Homer Library and assign tasks to further that strategy.

List of Planned Giving Materials

Library Advisory Board (LAB)

Case Statement

Developed by Clark Fair, December 2020

List of Potential Donors and Influencers

Developed by Kate Finn and Jacque Peterson, January 2021

Donor Recognition Policy

Developed by Dave Berry; debated by LAB and library staff, September 2019

Advertising Materials

Developed by Marcia Kuszmaul and Dave Berry, January 2021

Bookmark

Thank-you card

Quarter-page chart: Library Endowment and FHL

Planned Giving FAQ

Planned Giving Plan

Developed by Marcia Kuszmaul, December 2020

Friends of Homer Library (FHL)

Planned Giving Plan

Developed by Miranda Weiss and Joy Stewart, December 2020

Joint FHL-LAB?

Bookmark

Developed by Dave Berry, January 2021

Case Statement—LAB

In the 1940s, the Homer Women's Club founded Homer's first library inside a 600-square-foot log cabin. Later generations invested in new buildings, invented new programs, adjusted to changing technologies and found new ways to meet our city's needs. If you love your library and believe in literacy, education and life-long learning, please consider making a personally significant gift to the endowment fund. Share the power of knowledge with all who seek it.

List of Potential Donors and Influencers—LA	I	ist	of	Poten	tial]	Donors	and	Influ	encers—	$-\mathbf{L}A$		B
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Under development.

Donor Recognition Policy—LAB (Discussed but never adopted; some January 2021 revisions below in red text)

HOMER PUBLIC LIBRARY DONATION ACCEPTANCE AND MANAGEMENT POLICY SEPTEMBER 4, 2019

The library welcomes donations of materials, funds and other real property. Donations will be managed differently depending on the type of donation and its uses.

MATERIALS

The Library Director shall be authorized to accept gifts of materials on behalf of the library. The library adds gift materials to the collection with the understanding that such material is an integral part of the collection. The library will not set up special collections and will not permit circulation restrictions or stipulations for future use. Books and other materials not deemed appropriate for inclusion in the library collection may be offered to other libraries or institutions, offered for sale, or returned to the donor upon request.

ARTWORK

All donations of artwork are referred to the Parks, Art, Recreation and Culture Advisory Commission (PARCAC), which evaluates donations in accordance with their policies.

EQUIPMENT AND OTHER PHYSICAL ITEMS

When considering any gift, the Library Director may solicit the recommendation of a gift acceptance committee, a group made up of advisors knowledgeable about financial, legal, and community matters, to be chosen by the Library Director. Authority for accepting or rejecting gifts resides with the Library Director, although gifts valued at \$5,000 or more may require further approval of the Library Advisory Board and/or the Homer City Council. Gifts that may require an opinion from the gift acceptance committee include, but are not limited to, the following:

- Any gift with recognition requirements other than those ordinarily provided by the library or Friends of Homer Library.
- Gifts of valuables that will encumber the library either financially or administratively.
- Large or highly specialized equipment, which requires operator expertise beyond that normally held by library staff.

Because of limited space, as a general rule the library is unable to accept donations of furnishings or other tangible personal property given on condition that they be retained by or displayed at the library.

FUNDS

Financial donations are directed to different places, depending upon the donor's intent. Donors who wish to support purchases of library materials, replacement or upgrading of library equipment, or improvements to library facilities, should donate to the Library Endowment Fu vhich is managed by Homer Foundation. Donors who

wish to support library programs, outreach, the bookmobile or various volunteer opportunities should donate to the Friends of Homer Library, an independent nonprofit organization.

As a general rule, the library and the Friends of Homer Library cannot accept restrictions for specific purposes, such as particular collections or programs. Donors who wish to make a restricted gift should contact the Library Director to discuss options.

SECURITIES, REAL ESTATE AND OTHER NON-CASH DONATIONS

The Library Endowment Fund will also accept donations in all of the following categories, with the understanding that such donations will be liquidated and the resulting monies deposited in the Endowment Fund:

- Securities. Marketable securities are strongly preferred, but the Endowment Fund will also consider closely held stock, limited partnership interests, joint venture interests, and other forms of investments that may not fall into the marketable securities category.
- Real estate. Every proposed gift of real estate must be examined on its individual merits, including, but not limited to, the title to the property and its insurability, the results of environmental investigations, and marketability. The donor must provide an appraisal by a qualified appraiser, completed within the previous 12 months.
- Gift annuities.
- Charitable Remainder or Lead trusts.
- Named endowment funds.
- Life insurance policies. Any proposed gift of life insurance must be examined on its merits, including, but not limited to, the type of insurance, the status (paid-up, vanished, etc.) of the policy, outstanding loan balances, and the long-term viability of the insurance company.
- Estate remainders. The Library Endowment Fund can be named as a beneficiary in a will.

The library does not accept donations that are not outright gifts. The library, the Friends of Homer Library and the Library Endowment Fund reserve the right to decline any gift that interferes with the library's ability to fulfill its mission or that unduly encumbers either the library or the City of Homer.

The library cannot legally appraise gifts for tax purposes. Donors will be provided a signed and dated gift statement as a receipt.

Donor Recognition

Thank you for your donation! Contributions from the public are critical to the success of Homer Public Library. We like to show our appreciation in various ways:

- We thank donors by name on the library's website, unless you would rather be anonymous.
- For donations of \$500 or more: **XXXX**.
- Donations of \$10,000 or more can carry naming rights for a fixture or structure. Note that all naming requests require approval from the Homer City Council.

Instructions from Donors to Staff

ABOUT ME

See reverse side for other kinds of donations.

	BOOKS, MAGAZINES AND OTHER MATERIALS
	rem is not selected for the library's collection, we will forward it to the Friends of Homer book sale. If the item is selected for inclusion in the library's collection:
	Please add a bookplate with this message on it:
For ma	gazines and newspapers:
	I would like to sponsor a subscription to a magazine or newspaper. Note that such subscriptions are subject to approval from the Library Director. Title of publication:

ARTWORK, EQUIPMENT, ETC.

Sadly, we don't have space for all the donations we receive, so we evaluate donations on a case-by-case basis. We refer donations of artwork to the Homer Parks, Art, Recreation and Culture Advisory Commission (PARCAC), which may display such works anywhere in the city. If the item is not selected for use or display, we will forward it to the Friends of Homer Library book sale.



Help secure our future.

Homer Public Library Endowment Fund https://www.homerfoundation.org/give-now

The very existence of libraries affords the best evidence that we may yet have hope for the future of man.

T.S. Eliot





The very existence of libraries affords the best evidence that we may yet have hope for the future of man.

T.S. Eliot



Thank you.

Your support helps secure the future of the Homer Public Library.

Ways to Support Homer Public Library



Friends of Homer Library

https://friendsofthe homerpubliclibrary. wildapricot.org

- Public programs
- Outreach
- The bookmobile
- Booksale/volunteers

Donations accepted:

- At library checkout
- At the website above
- At the Homer
 Foundation (choose
 "Friends of Homer
 Public Library
 Endowment Fund")



Library Endowment Fund

www.homerfoundation. org/give-now

- Buys materials and equipment
- Improves facilities

Donations accepted:

- At library checkout
- At the website above (choose "Library Endowment Fund")

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Planned Giving FAQ—LAB

Q: What is the Library Endowment Fund?

A: The Library Endowment Fund gives those who love the Homer Public Library and believe in literacy, education and life-long learning the means to strengthen and protect the library today and into the future through donations and planned gifts. The Homer City Council established the fund in 2020 upon recommendation and support of the citizen Library Advisory Board and Library Director.

In the 1940s, the Homer Women's Club founded Homer's first library inside a 600-square-foot log cabin. Later generations invested in new buildings, invented new programs, adjusted to changing technologies and found new ways to meet our city's needs. Now, the Library Endowment will secure for future generations the ability to share the power of knowledge with all who seek it.

Q: How does the Library Endowment Fund support the mission of the library?

A: The Library Endowment Fund is a source of sustainable support for the library's mission to serve the diverse needs of our community members by providing access to information, promoting literacy, and facilitating lifelong learning. The library fosters education, personal well-being, cultural creativity, community engagement, and economic development. Its resources are offered without charge to people of all ages and abilities within our service area, which includes the communities of the southern Kenai Peninsula from Ninilchik south.

Q: How does the Library Endowment Fund work?

A: The Library Endowment Fund is a permanent Field of Interest fund with The Homer Foundation. Gifts to the fund grow the principal. Income from the fund is distributed annually to the library to provide a sustained source of support and to address areas of most urgent need. The Homer Foundation's investments are managed by the Vanguard Group.

Q: What is The Homer Foundation?

A: The Homer Foundation is a community foundation whose mission is to enhance the quality of life for the citizens of the greater Homer area while helping donors fulfill their philanthropic goals. Established in 1991, The Homer Foundation was the first community foundation in Alaska. Full information about The Homer Foundation is available here.

Q: Is there a financial goal for the Library Endowment Fund?

A: The Library Advisory Board has set a goal to establish an initial balance of \$100,000 in the Library Endowment Fund. At this level, annual income will provide significant additional income for the library to use where most needed.

Q: How can I contribute to the Library Endowment Fund?

A: Donors to the Library Endowment Fund with The Homer Foundation have a wide range of giving options. Gifts may include cash, publicly traded securities, real estate, life insurance, disbursement from an individual retirement account (IRA), bequests and _______ r planned giving options.

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To donate now, visit the Donation page, click the Donate button, and select Library Endowment from the drop-down menu. Cash or check donations can also be dropped off at the library's front desk.

To make a bequest to the library, go to Planned Giving for information and next steps.

Q: Is my gift tax-deductible?

A: Yes. All gifts to the Library Endowment Fund are fully tax deductible.

Q: What is Planned Giving?

A: Planned Giving is making a personally significant gift through your will, charitable trust or designating the Library Endowment as a beneficiary of a retirement plan or life insurance policy.

Q: What are the benefits of Planned Giving?

A: Through a bequest, you can establish an enduring commitment to the Homer community and continue the pattern of philanthropy established during your lifetime. A bequest can help ensure the things you supported and cared about can continue while also helping you achieve your financial planning goals.

Those who notify The Homer Foundation of bequests to the Library Endowment are invited to join its Legacy Society and will receive recognition, now and in the future, that will in turn encourage others to consider bequests as both a planned giving option and a way of giving back to their communities. A bequest can easily be made by naming the Homer Foundation as beneficiary in your estate planning documents. An estate planning professional or staff at The Homer Foundation can help you determine how best to fulfill your goals for your charitable legacy.

Q: Why does the library need an endowment fund? Isn't it a city department funded by our tax dollars?

A: While the City of Homer provides an annual budget for basic operations through the General Fund, the Library Endowment will supplement those funds to ensure the library can keep the library collection current, upgrade equipment and introduce new technologies.

Q: What's the difference between the Library Endowment and the Friends of the Homer Library Fund? Both accept gifts and both have a fund with The Homer Foundation.

A: The Endowment and the Friends Fund provide different but complementary support for the library. The Friends provide volunteer support for library programs and promote the use and enjoyment of the library. Projects include BOB the bookmobile, the Summer Reading and Learning Program, the library Story Walk, the Celebration of Lifelong Learning, and more.

The Library Endowment supports purchases of library materials, replacement or upgrades to library equipment, and improvements to library facilities.

Gifts to both funds help the library and are greatly appreciated.

DRAFT PLANNED GIVING PLAN for Library Endowment Fund

The draft plan below is an outline for the Library Advisory Board to consider to launch a planned giving program for the Library Endowment with The Homer Foundation. All ideas and suggestions are presented for discussion.

Background

In 2019, the Library Advisory Board (LAB), library director and City of Homer staff worked together to establish the Library Endowment Fund with The Homer Foundation. The library and the LAB now have the means to promote and accept gifts that can directly benefit core library operations.

Specifically, the LAB has set a goal to initiate a Planned Giving program as part of its role to "solicit donations of money and/or property for the benefit of the library." By definition, a planned gift (or legacy gift) is any major gift, made in lifetime or at death as part of a donor's overall financial and/or estate planning. These include gifts of equity, life insurance, real estate, personal property, or cash.

With the Library Endowment Fund in place, the LAB now turns its attention to soliciting those planned gifts.

Who Might Give

While we can't predict who may be motivated and have the means to make a legacy gift, the most likely donor will be a person who already is a strong library supporter/enthusiast and/or frequent library user. These are individuals or families whose lives have benefited from library services, such as, but not limited to:

- Donors to campaign for new library building (lowest hanging fruit)
- Parents and grandparents whose children have benefited from library materials and programming such as storytime, tutoring, after-school activities and summer learning
- Business community/entrepreneurs who have used the library to start or expand their businesses
- Life-long learners who frequently have used the library to pursue personal interests, find a job, acquire new skills, complete a degree or certification

The LAB also can reach out to key local influencers -- local attorneys, financial planners and tax advisors – to provide information about the Library Endowment.

Why Give

A simple, compelling case statement can be a conversation starter about the Library Endowment and be the basis for print, online and in person communications. Below is a statement provided to The Homer Foundation for its Annual Report announcing the new fund and two draft statements adapted from what other libraries have said about planned giving.

"In the 1940s, the Homer Women's Club founded a library in a 600-square-foot cabin. Later generations renewed the commitment to their community and their library, investing in new buildings, inventing new programs, and adjusting to changing technologies. Now, we carry that

commitment forward again with a new endowment fund that will support local literacy and lifelong learning for generations to come."

-- Marcia Kuszmaul, Chair, Library Advisory Board & David Berry, Director, Homer Public Library

Draft case statements – freely borrowed from other libraries' statement in the Appendix.

- Those who love the Homer Public Library and its integral role in our community have the power to strengthen and protect it -- today, tomorrow and into the future by making a planned gift. Making a personally significant gift to the library speaks to your belief in the power of knowledge, made freely available to all. (See Samuels Public Library)
- The Homer Public Library has been an integral part of our community for nearly 80 years, even before the city's incorporation. A planned gift to the Library Endowment Fund helps ensure that the library resources and services that we depend on and enjoy today are available for future generations. (See Free Library of Philadelphia)

Giving Goal

The current balance in the Library Endowment fund is approximately \$14,000. In the Appendix are projections Library Director Berry prepared to illustrate endowment growth and payout across low, medium and high giving scenarios. Ideally, the LAB would set and work toward a measureable, obtainable goal to jumpstart the Library Endowment and accelerate its benefit to the library.

Potential goals could be:

- \$50,000 in 5 years
- \$10,000 per year
- 3 pledged/planned gifts per year

How to Launch and Promote

Create Core Materials

At minimum, the LAB and library staff would collaborate to develop and produce a few basic materials that current and future LAB members and library staff can use over time to promote planned giving and the Library Endowment.

- Fact Sheet a one-page tool that details the basic messaging and facts regarding the Library Endowment and how to give. The Fact Sheet could be posted online or used as the basis for print, online and in-person communications.
- FAQ a one-page FAQ to address common questions that potential donors may have, such as how Library Endowment differs from Friends fund

Execute Breadth Communications

Tactics to reach out to the community broadly include:

- Planned giving opportunity information on Library online Donate page -https://www.cityofhomer-ak.gov/library/donate
- Poster for Library bulletin board with matching bookmark for distribution (perhaps also timed for National Library Week or September Library Card Sign-up Month)
- Donation jar/box at circ desk could be a 50/50 share between Friends/Library Endowment, or give folks choice or highlight fine-free with text something like "Your donation helps HPL stay fine-free"
- National Library Week editorial/PSAs (April 4-10,2021)
- Annual report to City Council

Plan and Execute Targeted Communications

Tactics to reach targeted individuals/groups:

- Develop prospect lists including community members who supported library building campaign, sympathetic local businesses and vendors, frequent library users, personal contacts, etc.
- Engage 1:1 with prospects.
- Work with The Homer Foundation to develop specific outreach to its Legacy Society.
- 1:1 informational meetings with local influencers estate attorneys, financial advisors, etc.

Launch with a Challenge Grant Program

We can only launch once so we should consider how to maximize this opportunity. The Homer Foundation has suggested that a challenge/matching campaign could engage and motivate potential donors. To that end, we could work with The Homer Foundation to:

- Leverage initial investment from the city to challenge others to "match" the city's investment.
- Identify individuals and/or businesses that may be willing to develop a challenge match to inspire others to give.

APPENDIX

Sample Planned Giving "case statements":

• Free Library of Philadelphia

An Inspirational Legacy: Secure the Free Library's Tomorrow—Make a Planned Gift Today

The Free Library of Philadelphia has been an integral part of our community for over 100 years. A planned gift to the Free Library of Philadelphia Foundation helps to ensure that the Library's engaging programs, in-depth resources, and critical services will be available for future generations to depend on and enjoy.

• The Library of Congress

The reason for making a gift to the Library of Congress may be different for each donor — to honor a loved one, to support a tradition of excellence or to express gratitude for a service well-performed. Whatever the motivation for your gift, a planned gift can give you the assurance that you are being a good steward of your assets by increasing the benefits for yourself, family members, and the organization receiving the gift.

• Samuels Public Library, Front Royal, VA

Those who love Samuels Library have the power to strengthen and protect it—today, tomorrow, and into the future by making a planned gift. A Planned Gift to Samuels Library . . . Makes a personally significant gift that speaks to your belief in the power of knowledge, made freely available to all.

Ridgefield Library, Ridgefield, CT

Planned giving allows donors to make a significant or long-term commitment to the Ridgefield Library while also considering their own financial planning goals.

New York Public Library

... opportunity to make an impact, allowing us to continue to provide free and open access for all—as well as a place for people from all walks of life to come together to discuss, debate, and be inspired, now and well into the future.

Phoenixville Public Library, Phoenixville, PA

Planned Giving is an effective way to have an impact on the future well-being of Phoenixville's Public Library.

• West Des Moines Public Library, West Des Moines, IA

A planned gift to a charitable organization like The West Des Moines Public Library allows you to make a positive difference in our community while also making a wise financial decision.

If you want to be a supporter of the Library for years to come, planned giving may be a way to achieve that. When you honor your community by putting The Library in your will or estate plan, there are benefits to you and your family beyond just giving to a good cause.

Calgary Public Library, Alberta, Canada

A gift that keeps on giving . . . By leaving the Calgary Public Library a gift in your will, or committing your support in a number of other ways, you will provide the Library with a critical source of long-term funding – a gift that will help generations of Calgarians.

000 400

Starting contribution: S
Annual contributions: S = Disbursement rate: Years After Initial - Administration fees: - Inflation proofing: Market return: Total Held in Principal 57,107.09 60,249.23 51,006.43 42,296.73 45,142.66 48,045.52 34,089.39 36,771.17 26,355.42 28,882.53 31,460.18 10,000.00 12,200.00 14,444.00 16,732.88 2,000.00 21,448.89 54,026.56 23,877.87 19,067.54 39,506.60 1,00% 5.00% 2.00% Disbursement Annual 1,142.14 1,204.98 1,020.13 1,080.53 845.93 902.85 960.91 681.79 735.42 790.13 527.11 577.65 428.98 288.88 629.20 477.56 381.35 244.00 200.00 Disbursement Cumulative (\$2k Annual Contributions, 5% Market Rate) 10,026.56 12,249.23 7,142.66 8,045.52 9,006.43 11,107.09 4,089.39 4,771.17 5,506.60 6,296.73 3,460.18 2,882.53 732.88 1,067.54 2,355.42 1,877.87 1,448.89 444.00 200.00 \$10,000,00 \$20,000.00 \$30,000.00 \$40,000.00 \$50,000.00 \$70,000.00 \$60,000.00 N Low Estimate HPL Endowment Fund: 20-Year Projection S h Un. Ø) v 00 w 10 E 12 13 ŭ ts 16 17 55 50

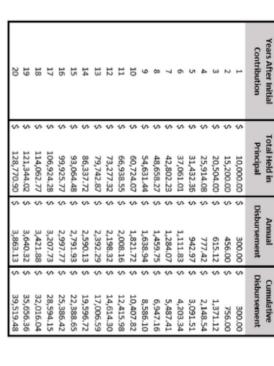
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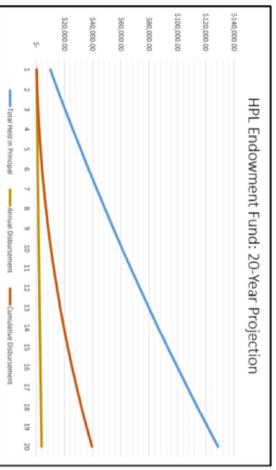
Compare with Wyoming Community Foundation's Endowment Calculator (https://wycf.org/endowment-calculator) $and investor. gov \verb| (https://www.investor.gov/additional-resources/free-financial-planning-tools/compound-interest-calculator)| \\$

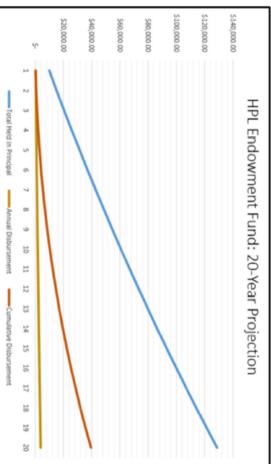
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Starting contribution: \$
Annual contributions: \$ = Disbursement rate: Administration fees: Inflation proofing: Market return: 10,000.00 5,000.00 6.00% 2.00% 1.00% 3.00%

5k Annual	
Annual Contributions, 6% Market Rate)	Medium Estimate
5% Market Rate	ate





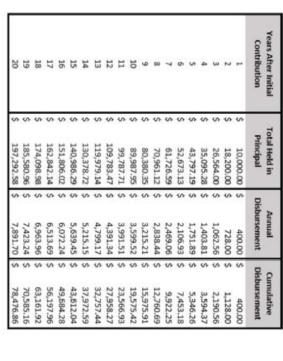


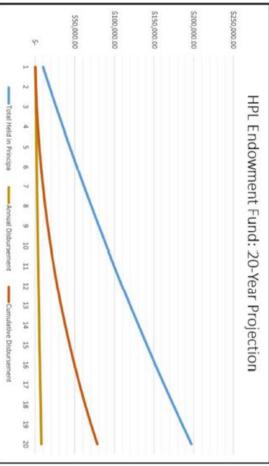
and Investor.gov (https://www.investor.gov/additional-resources/free-financial-planning-tools/compound-interest-calculator) Compare with Wyoming Community Foundation's Endowment Calculator (https://wycf.org/endowment-calculator)

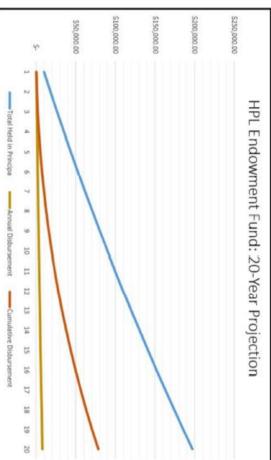
Starting contribution: \$
Annual contributions: \$
Market return:
- Inflation proofing: = Disbursement rate: Administration fees: 8,000.00 7.00% 2.00% 1.00%

10,000.00

Rate)	Market	. 7% N	Contributions	\$8k Annual (
		te	High Estimat	







Libraries Are For Everyone. Libraries Are Forever.

A Planned Giving Blueprint for the Friends of the Homer Library

Provided by:
Miranda Weiss
mirandaweiss@gmail.com
907.299.5550

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A FORWARD ABOUT FUNDRAISING

The first thing to know about fundraising is that, contrary to what many people think, the bulk of charitable giving doesn't come from private foundations, corporate sponsorships, or government grants. The bulk of charitable giving comes from individuals—about 70% of all philanthropic giving in the U.S., according to *Giving USA*.

The second thing to know is that good fundraising is based on good relationships.

Good fundraising is not about whether you know the nitty gritty about tax incentives.

It's not about memorizing financial terms.

It's also not about perks and gifts.

Good fundraising is built on good relationships with donors, which are usually built on three things:

Shared passion.

You and the donor both believe in the mission, values, and vision of the organization.

Trust.

You are reliable, open, and clear.

Follow-through.

You are responsible for following up on conversations, questions, and commitments.

These things require honest, regular, and engaging communication; careful listening; good record-keeping; and relentless follow-up.

Identifying prospective donors and getting to know them is a lot like building friendships. You ask these individuals about their interests and passions. You seek to understand where those come from. With fundraising, you build off these fundamentals to deepen a donor's connection to the organization's mission and activities as well as her or his investment in the organization.

And once relationships are built, good fundraising from individual donors requires knowing who should ask, making the ask, waiting for an answer, and then thanking the donor for the gift. Individual donor fundraising is a continual process of relationship-building, asking, and thanking.

PLANNED GIVING 101

What is planned giving?

Planned giving is the process of making a charitable gift during a donor's life or at the donor's death that is part of her or his financial plan. Planned giving can allow donors to support organizations with larger gifts than can be made with ordinary income. According to *Giving USA*, planned giving amounts to about 10% of charitable donations in the U.S. each year.

What kinds of donations can be planned gifts?

Planned gifts can take many forms, and can be as simple as a cash gift specified in a will (a bequest). Planned gifts can also include appreciated securities (e.g., stocks, bonds, etc.), life insurance, retirement accounts, real estate, artwork, jewelry, or other property.

Planned gifts also include more involved donation vehicles, such as charitable remainder trusts, charitable lead trusts, and gifts of plans and policies such as Roth IRAs and life insurance plans.

What kind of donor is a good prospect for planned giving?

You don't have to be a millionaire to make a planned gift! Planned giving is for any donor who wants to think ahead to support an organization. Planned giving isn't just for people with extensive stock portfolios or real estate holdings. It isn't just for people who have no children or other heirs. Any donor can make a planned gift to an organization.

What are the benefits to the donor?

Planned giving can enable donors to make gifts to organizations that are larger than they'd be able to make through conventional donations. There can also be significant tax benefits to donors and heirs with planned gifts. And planned giving can be rewarding ways for donors to leave legacies in their communities.

What are the benefits to the recipient organization?

Planned gifts are often the biggest gifts an organization receives. And conversations about planned gifts can deepen an organization's relationship with its donors. Planned giving on the whole represents a large and untapped source of gifts for charities.

How does it work?

Some donors list a charity in their will without alerting the organization. In other cases, planned gifts emerge out of conversations between donors and organizations. Planned giving may require that donors seek advice from a lawyer or financial planner. An organization may likewise need to seek professional advice on how to manage and record planned gifts.

Do I need to be an expert to ask a donor for a planned gift?

No! A board member or volunteer does NOT need to be an expert to talk about planned giving with a donor. And rest easy, you should never offer legal or financial advice. The most important thing is to get the conversation started and spark the donor's connection to FHL's vision.

PLANNED GIVING GLOSSARY

Annuity: a contract to pay a fixed sum of money to an individual at regular intervals.

Appraisal: a professional assessment of the value of a piece of property.

Beneficiary: the recipient of a gift.

Bequest: a transfer of property or cash to an individual or organization through a will or estate plan. The most common type of planned gift.

Charitable gift annuity: (CGA) a gift contract that provides one or two beneficiaries with fixed income for life in exchange for a donation to a charity.

Charitable remainder trust: (CRT) a tax-exempt, irrevocable trust that pays income to a donor or other beneficiaries for a set term—either life or a designated number of years. At the end of the term, the remainder of the trust is donated to the designated charity.

Charitable lead trust: (CLT) an irrevocable trust that pays income to a charity or charities for a set period of time. At the end of that time, the remaining assets are distributed to the donor or other beneficiaries.

Codicil: like a legal "P.S." to your will. A codicil amends a previously executed will.

Estate tax: a federal tax on the value of property held by an individual at her or his death. This tax is paid by the estate, not the heirs or recipients of bequests. (FYI, Alaska does not levy a state inheritance or estate tax.)

Executor: the person named in a will to administer the estate.

Fair market value: the price that an asset would bring on the open market.

Intestate: dying without a legal current will or living trust.

Life income gift: a planned gift that makes payments to the benefactor and/or other beneficiaries for life or a term of years, then distributes the remainder to charity.

Revocable living trust: a legal document created during a donor's life that outlines how assets will be transferred after the donor's (the trustor's) death. Like a will, a revocable living trust can be changed during the trustor's life. Unlike a will, a living trust transfers property outside of probate court.

Personal property: securities, artwork, business interests, and items of tangible property as opposed to "real property" (see below.)

Probate: the review or testing of a will before a court to ensure that the will is authentic and the estate is distributed properly.

Real property: in essence, real estate. Real property also includes ownership and usage rights that accompany real estate properties.

Testamentary trust: a trust established in accordance with instructions contained within a will. A named trustee is responsible for managing and distributing the trustor's assets to the beneficiaries as directed in the will.

Testator: the person making the will.

Trust: a legal entity created by a written agreement to hold and invest property for the benefit of the grantor (an individual who transfers assets into the trust) and/or other beneficiaries (such as heirs and organizations).

Trustee: the person or organization who carries out the wishes of the person who established the trust.

Security: a financial asset that can be sold (e.g., stocks, bonds, and mutual funds).

Split-interest agreements: an interest in an asset that is split between the organization and the donor (or another non-charitable beneficiary), e.g., charitable lead and remainder trusts.

PLANNED GIVING & THE FRIENDS OF THE HOMER LIBRARY MISSION

The mission of the Friends of the Homer Library is to provide volunteer support for Library programs and services, to raise funds that enrich the Library experience, and to promote the use and enjoyment of the Library.

This mission embraces many things people value in their lives and in society at large:

Books

Community

Lifelong learning

Equality & equal access to information

Youth

Democracy

Civic life

Literature & the arts

Public/private partnerships

The high value placed on these things, coupled with FHL's enduring presence at the center of the community, makes FHL a strong candidate for planned gifts. And the organization has numerous assets to leverage when it comes to reaching prospective donors and getting the word out about planned giving.

PLANNED GIVING & THE BOARD OF DIRECTORS

Boards work best when members know what is expected of them. The Board should play a central role in organizational fundraising, including taking the lead as donors themselves, identifying prospects, building relationships, figuring out who to ask, asking, and thanking. Board members can plug into this process in different ways. Not everyone will know many donor prospects. Not everyone needs to ask. But each member can play a role. And often it is more powerful for a board member to ask a prospective donor for a gift than for a staff member to do the asking. The staff member's salary may depend on it. The board member's doesn't!

Planned giving efforts should emerge from the Board, and ideally from a team within the Board that is tasked with leading this effort. The team should ensure that regular time at board meetings is reserved to talk about planned giving topics, such as how to identify the corps of loyal FHL supporters, how to leverage Library assets to get the word out about planned giving, as well as questions or confusion around the topic, etc. This will help ensure that the whole Board is apprised of the planned giving program and that planned giving becomes integral to all of the organization's fundraising and outreach.

PLANNED GIVING—WHY NOW?

According to CharityNavigator.org, over the next two decades, Baby Boomers will leave behind \$30 trillion in assets. This is the largest transfer of wealth in human history and an enormous opportunity for philanthropy.

More immediately, the Covid-19 pandemic has spurred many people into financial and estate planning. According to the AARP, fear of the virus is driving many people to write wills. And, because of Covid-19 social distancing requirements, many states have relaxed laws around estate planning such as allowing remote online notarization.

And while the pandemic has caused great financial hardship for many people, according to the *Chronicle of Philanthropy*, nonprofit organizations report that donors are showing increased interest in nearly all type of planned giving. The gravity of the crisis is inspiring donors to contemplate the role that nonprofit organizations will play in their legacies.

Additionally, the pandemic has created opportunities to talk about the bigger picture of financial health, sustainability, and literacy. This crisis is spurring conversations about equality, women's financial roles in their families, how to be proactive with financial planning, and financial education. A livelier conversation about financial issues provides more opportunities to talk about planned giving.

The Covid-19 pandemic is also showcasing the central role the Homer Public Library plays in our community in responding to crisis. Over the past nine months, the Library has provided free food, offered loaner computers, and broadcast outdoor WIFI—these are functions that make the Library even more central to the community than ever before. The Covid-19 crisis will not be the last challenge this community faces. And the Library will likely continue to play a central role in responding to challenges that lie ahead.

THE ABUNDANCE MINDSET

Sometimes when people first get involved in fundraising, they worry that there's not enough resources to go around. The donors are being asked too many times. We're competing with other groups for donors and funds. We're annoying people by talking about what our organization needs. This is known as the "scarcity mindset," and it's neither accurate nor helpful when it comes to fundraising. In reality, there are abundant resources to go around. Donors appreciate being asked to join in worthwhile causes. And fundraising done thoughtfully is still relatively rare.

It will be important to embrace this "abundance mindset," especially when it comes to working with the Library Advisory Board, which may also launch a planned giving program. The distinction between the missions of FHL and the LAB will not be clear—or relevant—to most donors. And the public will likely be confused if there are two planned giving programs coming out of the library. The FHL and the LAB should think from the get-go about how to collaborate on planned giving efforts to help do what's best for the library and the community.

BLUEPRINT OVERVIEW

The goal of this Blueprint is to provide the outline for a from-scratch planned giving program.

The Blueprint starts with the fundamentals and then offers a continuum of activities from passive to active to elevate the planned giving efforts. The FHL Board can use the Blueprint to develop a workplan that outlines specific actions to be taken that are tied to timelines and lead volunteers.

It's possible to carry out the bulk of this work without paid staff. Many free resources exist online, including sample policies and plans. So, there's no need to reinvent the wheel. And professional help and training can be called in when needed.

Start small. Get the fundamentals in place. Set realistic goals. And go!

STEP 1: BEGIN AT HOME

All good fundraising begins closest to the organization. In the case of the FHL, that means the Board. Before turning to donors, prospects, and the community at large, the FHL board should look within and begin the process themselves.

Make a case.

At an upcoming board meeting, 20 minutes should be set aside for board members to figure out their own case for FHL. Why FHL?

Here's how: One board member can hand out paper and pens and set a timer for five minutes. The lead member instructs the board to answer the question: Why do I support FHL? The lead encourages the board to not worry about grammar, spelling, or writing perfect sentences. The goal is to write from the heart about what connects you to the work and mission of FHL. This could be about the lasting impact of a book you read as a child. It could be about finding community at Library events. It could be about witnessing an aha! learning moment in the children's Library. What is important is that this case is personal and specific.

Take 10-15 minutes or so to share elements of these cases with each other. Now every board member has a specific, personal case of why she or he supports the FHL. These case statements can be used as the basis of fundraising materials (e.g., solicitation letters) or simply be the story board members share with others as part of their roles as emissaries and fundraisers at FHL.

Make a gift.

It's much more effective to ask donors to join you in supporting the FHL than to ask them to do something you haven't done yourself. In addition, it's important to many funding organizations (especially the Rasmuson Foundation, Alaska's largest private foundation) that 100% of the board gives. Each member should make an annual gift that is meaningful to them.

Here's how: Board members should agree on one meeting a year when members renew their financial commitment to the organization. One board member should be responsible for ensuring that this happens, including carrying out any necessary follow-up and thanking board members. (If the board doesn't want to dedicate meeting time to this, the lead board member should call each member individually during the designated time period to ask for a specific gift.)

Board members should make their own planned giving commitments to the organization. Not only will this enable board members to ask others to join them in making a planned gift, giving the board a chance to lead by example, but this will educate them in the process of planned giving in a hands-on way.

STEP 2: GETTING THE FUNDAMENTALS IN PLACE

Planned Giving Team

The Board should recruit a team of three to five members, staff (as available), and ad-hoc community volunteers to form a planned giving team (PGT). This team will take the lead in developing and carrying out a planned giving plan. In an ideal world, the PGT would be made up of people with experience in fundraising, estate planning, and record-keeping. In reality, it's more likely that this team will be a group of people who are passionate about FHL, willing to learn, and capable of follow-through.

When recruiting from outside the board, it's usually best to ask for a specific, finite commitment rather than participation in an ongoing committee. ("Would you join our Planned Giving Team? We'll meet monthly for 12 months with the goal of getting a planned giving plan and fundamentals in place. Your role would be to...")

Planned Giving Plan

Using this Blueprint as a guide, the Planned Giving Team can begin developing a plan that identifies SMART (Specific, Measurable, Attainable, Relevant, and Time-bound) goals, as well as actions needed to reach those goals. With planned giving, the goals should not be numbers of dollars raised that year, but instead should outline the work needed to get a planned giving program in place, the number of donors reached, etc. See the sample SMART Workplan in the Appendix 1.

Planned Giving Budget

The PGT should think about the size of budget needed to get the first year's work done. Do team members need training? Would consultation with a local lawyer be helpful? What about production of materials? Lunch or coffee meetings with donors? It often takes money to make money, so make sure you budget adequately.

Planned Giving Case Statement

This case statement is an appeal for support for FHL but has a stronger emphasis on the future vision of the organization than a general fundraising case statement. What is the future direction of the FHL? The case statement will contain the central language that is then tailored for different publications, such as a brochure and the website. It should include:

An engaging title that is the "brand" of the planned giving program (e.g., "Heart and Hearth for Years to Come" or "Libraries are Forever.")

The mission and major activities of the FHL.

The future vision of FHL.

The impacts of planned gifts.

How people can learn more about planned giving opportunities at FHL.

Planned Giving Policies

Before delving too far into any kind of individual donor fundraising, it's important to get some policies in place. For additional information, see policy resources in Appendix 3.

<u>Gifts acceptance policy</u>: This policy outlines the guidelines an organization adheres to when contemplating acceptance of a donation. Would you accept donation of a book collection of unknown value? A remote cabin? An eroding bluff property?

<u>Donor recognition policy</u>: This policy outlines how an organization recognizes different kinds of donations. Who is responsible for thanking donors? For a \$500 gift, do you send a letter or make a phone call? For a \$5,000 gift? How quickly will you respond? What are your donor categories? How is each recognized? And what are benefits of each?

This policy should recognize a special category of donors: those who make planned gifts. Many organizations have a specific name for these donors—e.g., Legacy Society, Benefactor's Circle, or another name. To recognize these donors and highlight the planned giving program, these donors should receive special, enduring recognition at the Library.

<u>Investment policy</u>: This policy outlines how an organization stewards its assets. What will you do when a \$50,000 bequest comes in? What about a life insurance policy? Investment policies can be complex, but there are resources to help. (See Appendix 3 for some of them.) Some people assume that all planned gifts should be invested in an endowment fund, but organizations—especially small ones—should think carefully about locking up assets that could be invested in the mission and used to reap dividends in ways without similar restrictions.

Administrative Procedures

Good fundraising requires good record keeping. This need not be an expensive database, but the PGT and the Board at large should decide how, where, and by whom donor records are kept. This system should include records of past donations; alternate ways to identify donors and prospects; actions needed for each donor; a tag for which person is responsible for following-up; and a reminder system for follow-up. There should also be a paper filing system that includes records of potential and confirmed planned gifts. And you'll need adequate financial recording of planned gifts.

Planned Giving Materials & Messages

In order to spread the word about the FHL's planned giving program, planned giving information should be incorporated into <u>all</u> FHL materials, including the newsletter, e-newsletter, website, and all other communications. In addition, specific materials should be created about the planned giving program. Stick with the branding/slogan you came up with in the case statement.

Incorporate planned giving information into all print materials:

A simple tagline at the bottom of each newsletter can get readers thinking about planned gifts.

Interested in leaving a legacy of books and learning in Homer? To learn more about how to support the Friends of the Homer Library in your will, email.....or call....

Donation forms should include a checkbox where people can indicate that they have already included the FHL in their will. In addition, periodic articles about the financial planning resources available at the Library and through FHL programs as well as about specific planned giving topics will help the community learn more about the planned giving program.

Incorporate a planned giving message into every FHL event:

During introductions at FHL events and programs, FHL board and staff should incorporate a simple planned giving message. Always ensure participants know how they can learn more.

Incorporate planned giving information into the FHL donation webpage:

Add a check-box on the donation page where people can indicate their interest in receiving information about planned giving. This check box should alert the PGT to follow-up with the donor.

I'd like information on how to leave a legacy of books and learning by supporting the Friends of the Homer Library in my will.

At the conclusion of the online donation experience, provide a hyperlinked option for people to be directed to the planned giving page (see below). And, of course, include some inspirational photos of the Library and patrons of all ages.

I'd like to learn more about how my gift can help ensure the future of the Library.

<u>Create a separate page about the planned giving program</u>: Build off the brand developed in the case statement. Be sentimental rather than technical, focusing on the organization's mission and the impacts of legacy gifts. Provide a way for donors to express their interest (and provide their contact information) so that the PGT can follow-up. And include a photo of an FHL planned donor and a brief success story (see below.) See sample webpage language in Appendix 2.

<u>Write success stories</u>: Gather success stories to highlight FHL donors who have already made planned gifts. A friendly photo should accompany each story. If you don't yet have a planned giver, start with the Board!

Develop a planned giving brochure:

This can include largely the same language as the webpage, and again, will build off the brand created in the case statement. Include an abbreviated version of the case statement, basic planned giving information, contact information for donors and prospective donors to use to reach out for more information, success stories, and inspiring and heart-melting photos. Distribute the brochure at the Library, at events, and wherever else you come in contact with Library users and donors.

STEP 3: OUTREACH & EDUCATION

You have your fundamentals in place. Now is the time to work actively to get the word out and meet prospective donors.

Leverage Library assets and platforms:

The Library is an incredible asset in Homer—a wonderful space, a place where thousands of people walk through the doors each year, a font of information, the location of billboards seen by a large section of the community, an inspiring location to meet, etc. Explore how you can leverage these assets to help meet planned giving goals. For example:

<u>Website:</u> Explore how the Library website can drive visitors to the FHL website. Is there an opportunity to add a "Support the Library" link on the Library website?

Events: One of the biggest barriers to planned giving is that donors haven't written wills or completed estate planning. The FHL could build off the workshops you've already carried out to consider making the Library the center for financial literacy in Homer through regular public events on the topics of financial sustainability, how to retire, writing wills, etc. This would help meet the lifelong education mission of the FHL and be a natural avenue for getting the word out about the planned giving program and meeting prospective donors. And the broader focus of "financial literacy" or "financial planning" would engage audiences beyond those people for whom the idea of "estate planning" resonates. Consider carrying out a year-long financial literacy campaign to highlight these efforts. This might include radio programs, invited speakers, etc.

Note: An important consideration is that an increasing number of people are turning to online services (e.g. FreeWill.com, Legal Zoom, Rocket Lawyer, etc.) for inexpensive loan-writing assistance. FHL should think about what role the organization could play in facilitating people through this process. Can FHL help people understand the differences between these online services? Can FHL provide programming for kids that will serve as childcare while parents attend a workshop? Can FHL provide access to a printer and notary so that people can complete their wills during a workshop? Consider workshops such as:

How to write a will FAST AND FOR FREE: A workshop for busy parents

Financial health for families: A workshop for moms (N.B., Women often learn better from women teachers and surrounded by fellow participants who are women.)

This kind of programming could help FHL connect to new constituencies, educate community members about the planned giving program, and provide an avenue for FHL to follow-up with these individuals to cultivate them as donors.

<u>Materials:</u> Is there an opportunity to add planned giving information to Library materials, e.g. book receipts? Can FHL secure a small bit of real estate at the Library for a "financial literacy center"? This could be a kiosk where people can learn about tools for financial planning, will-writing, etc., and of course, the planned giving program.

Leverage partnerships:

Whom can you partner with to help reach your planned giving goals and donors' needs and goals? <u>Current Donors:</u> Current donors with planned gifts of their own can be your best advocates when talking to donors about making planned gifts.

<u>Library Advisory Board</u>: It will be confusing to the public to see two different planned giving programs from the library. How can you collaborate?

<u>Homer Foundation:</u> How can a partnership with the Homer Foundation help the FHL reach planned giving goals?

<u>Local attorneys:</u> Explore partnerships with local attorneys to offer estate planning workshops (as you've already done) and to offer services at a discount to clients who sign up through FHL.

<u>Online will service:</u> Explore a partnership with an online will-writing service. FreeWill.com (with whom the Seattle Public Library Foundation partners, for example) enables people to create or update their wills in about 20 minutes <u>for free</u>. Nonprofits pay a fee for the partnership.

Leverage social media:

Use social media platforms to broadcast planned giving success stories, advertise events, educate people about aspects of financial literacy, and elevate the profile of FHL.

Meet your prospects and stakeholders where they are:

Where do community-minded people who may be thinking about financial planning spend time? What do they read? What are they listening to and watching? Saturate the community with messages about the planned giving program and appeal to donors' sense of self—What is your legacy? Get FHL's planned giving message out in front of prospects through:

FHL events and programs

Other nonprofit organizations and clubs (e.g. Rotary, etc.)

Senior Center

Pickleball clubs

Book clubs

Medical offices

Radio programs and sponsorships

Boosted social media posts

Homer News

Personalized letters

Follow up. Follow up. Follow up.

Capture contact information at events, through door prizes or just by passing around a contact sign-up sheet. (Always make sure that a few people have entered their full contact information at the top of the sheet to encourage others to do the same.) Then rigorously follow-up to steward new donors.

STEP 4: WORKING WITH DONORS

A successful planned giving program depends on a successful individual donor program, as planned gifts are most likely to come from existing, loyal donors. A successful individual donor program involves doing four things:

Identify prospects.

Cultivate donors.

Ask.

Thank.

Identifying prospects

The best way to identify prospects is to think about concentric circles. At the center is the organization—your Board, staff and loyal donors. This is "home," and once again, it's the best place to start. According to Target Analytics, loyal giving is a better predictor of whether a donor will make a planned gift than size of the donor's annual giving. In fact, some organizations have received million-dollar bequests from donors who have loyally given only \$25 or \$50 for years. As you move beyond the center of your circles, you'll find shorter-term annual donors, frequent program participants, and those aligned with the mission of the FHL. These individuals should be cultivated to become loyal donors and planned gift prospects.

With planned giving, age is another important consideration. A 2016 study by Pentera and the Lilly Family School of Philanthropy showed that the likelihood of a donor making a planned gift increases sharply at age 50. But in order to be top of mind to a prospective donor in her or his 50s, you should recruit and cultivate donors in their 40s or even younger.

As mentioned in Step 3, the FHL should continually work to connect with new people—through events, programs, etc. These people should be "brought into the fold" of FHL so that they can be cultivated and asked to support the FHL. Throughout this process, keep in mind, you may have donors who are thinking about putting FHL in their will, or already have, but who have not yet informed the organization.

<u>Cultivate</u>

Develop a Donor Cultivation Plan. This plan outlines how FHL builds relationships with prospective donors, turning someone who has never contributed to the organization into a loyal supporter excited about making larger gifts. This plan could be a professionally-produced one or a one-pager the Board comes up with.

Focus on deepening the connection with your donors, building the relationships through increasingly personalized contact (e.g., e-newsletters to hand-written thank you notes to phone calls to in-person visits.)

Ask

People are often terrified of this part of fundraising. But it doesn't have to be scary. Training and practice can turn someone frightened of the process into someone who feels charged up by it.

The first question when planning an ask is: who should do the asking? The right person to ask is the person who is comfortable asking. It's often someone who is a peer of the donor. Sometimes a team approach is best.

Do your research. You'll need to know the donor's past support for the organization and a sense of their financial situation.

Plan an ask that works for the donor's schedule and needs. This might be a phone call or an inperson visit.

The most important thing is to ask the donor and then stop talking. (People often find it difficult to not fill in the silence.)

Would you consider leaving a bequest in your will to FHL?

Most people are flattered when asked thoughtfully for a donation.

Thank

This is one of the most important elements of fundraising. Make sure you do it swiftly and thoughtfully—as guided by your Donor Recognition Policy.

With planned gifts, the ask is often just the beginning.

It's likely that a request to a donor for a planned gift with really just be the beginning of a conversation. You'll need to consider:

Getting expert input

Your donor may already have a trusted attorney, financial advisor or tax advisor. But be ready to offer contact information of an attorney or other expert that your donor can turn to for additional information. Likewise, the organization may need to consult an attorney or other expert.

Follow up

Make sure you diligently follow-up with the donor to get a planned gift commitment.

See additional resources on fundraising in the Appendix 3.

STEP 5: LIFE STORIES CAMPAIGN

You have your planned giving team in place, your materials produced and updated. You've held outreach events and met with individual donors about making planned gifts.

How can you take this work even farther?

One way is to plan a campaign that will help FHL build deep connections with individuals who are later in life and steward these relationships to reach planned giving goals.

Here's a story: A nonprofit animal shelter in the Seattle area was in dire need of new people to adopt pets. They noticed that many of the people who adopted animals from the shelter were older, and that many of them had recently experienced the death of a spouse. Rather than wait around for prospective adopters to walk in the door, they decided to seek them out, and scanned the obituaries for information about the newly widowed. The shelter reached out thoughtfully to these people, beginning a relation that ended up being a win-win-win beyond the organization's wildest dreams: The shelter met its mission by placing animals in loving homes. Adopters experienced the companionship and comfort of a pet. And the organization built relationships with a population they could steward as donors and from whom they could identify planned giving prospects.

A Life Stories Campaign would be a chance for FHL board members or other FHL volunteers to connect with individuals who are later in life to collect "life stories" from them through in-person interviews. The individual would be asked to recall a specific life event, or answer a standard set of oral history questions: What is one moment in your life you're proud of? What was your greatest challenge as a child? Likewise, these interviews could focus solely on the role of books and libraries in the lives of community members. What is one book that has impacted your life and why? What role did libraries play in your childhood? (In this case, perhaps the effort would be called the "Stories of Our Lives" Campaign.)

These stories could be preserved digitally and shared publicly (perhaps through a digital Library kiosk where people could see or hear excerpts).

This project would be a win-win-win. FHL would make a deep connection with individuals who are later in life. Interview subjects would get a chance to share aspects of their lives with others in an affirming way. And the public would learn from and enjoy these life stories.

A Life Stories campaign would also help the FHL reach lifelong learning and humanities goals, making the project a good candidate for grant funding.

CONCLUSION

Libraries are fundamental to our democracy, to equal access to information, and to the civic life of our communities. The Homer Public Library is one of Homer's most beloved and essential assets. It serves patrons of all backgrounds, helps a diverse population meet a diverse set of needs, and responds to community challenges and opportunities.

The Friends of the Homer Library helps the Library reach deeply into our community through programs, events, and services. Together, the FHL and the Library promote values held dear in our community and our society: lifelong learning, literature and the arts, affordable access to books, empathy, and liberty. Some would argue that these things are needed now more than ever before. And in the years to come, the FHL will continue to play a critical role in the Library's ability to serve the community with resources and programs.

This Blueprint can guide the FHL in setting up a planned giving program from the ground up. It's not rocket science. You don't have to be an expert to make a plan, you don't even have to be an expert to ask for a planned gift.

You just have to begin—and the best time to begin any fundraising effort is NOW.

Appendix 1: SMART Workplan

A SMART Workplan includes goals and specific actions that are tied to deadlines and leads.

GOAL	ACTION	DEADLINE	LEAD	STATUS
Recruit Planned Giving Team	Ask BOD members to volunteer at next meeting	1/15/20	Joy	Not done
	Call Loyal Donor X to see if she'll join team	1/15/20	Andy	Not done

Appendix 2: Sample Planned Giving Webpage Language

Libraries Are For Everyone. Libraries Are Forever.

Leave a legacy of books and learning in Homer by making a planned gift.

I'm interested in learning more about planned giving at FHL. (*The goal here is to capture the individual's contact information so that the PGT can follow-up*.)

What is YOUR legacy?

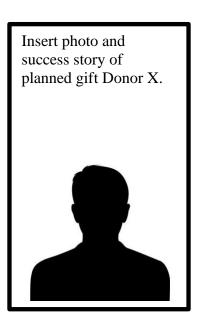
You don't have to be a millionaire to leave a legacy in your community.

If you want to be part of the Library forever, you can leave a gift to FHL in your will.

Planned gifts help FHL DO WHAT (example impacts of planned gifts...e.g., grow the Library collections, ensure funds for future programs, etc.)

You can even make a gift to FHL when you create a will online.

Planned gifts often come with significant tax benefits, and enable donors to leave charitable legacies in their communities while meeting their financial needs.



Click here to learn about FHL's Legacy Society and ways to make a planned gift. (*Hyperlink to page below*.)

For more information, please contact XXX at (XXX) XXX-XXXX or XXX@XXXX.XXX.

Appendix 2 continued: Sample Webpage Language

Libraries Are For Everyone. Libraries Are Forever.

Legacy Society – Be part of the Library....FOREVER.

The Friends of the Homer Library Legacy Society isn't a bunch of stodgy millionaires. They're people like you, people who love books and the Library and who want to make a gift to the Library that will last forever.

Benefits include....insert recognition/benefits language here.

Types of Planned Gifts

<u>Bequests</u>

Bequests are charitable donations outlined in a will or estate plan. They are the most popular types of planned gift because they're flexible and easy to execute.

Benefits of a bequest include:

It costs you nothing today.

A bequest is free of federal and estate tax.

Your bequest can be changed later.

You can still benefit your heirs with specific gifts.

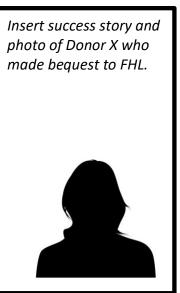
Your bequest could be a dollar amount, a percentage of your estate, or a specific asset (such as a vehicle or property). A bequest can also be made from the remainder of your estate or what is left of your assets once all gifts have been made to your heirs.

You can include a provision in your will that looks like this:

I give to Friends of the Homer Library, an Alaska nonprofit organization that is recognized as exempt from tax under Section 501(c)(3) of the Internal Revenue Code, with its principal office located at 500 Hazel Avenue, Homer, Alaska 99603, \$____/XX percent of the total value of my estate to be used for its general purposes. Tax # XXXXXXXXX.1

Other types of planned gifts: Charitable Annuities Gifts of Plans and Policies (hyperlink) (hyperlink)

Appendix 2 continued: Sample Webpage Language



¹ From www.Kleinandroth.com.

Charitable Gift Annuities

A Charitable Gift Annuity (CGA) is an investment in the future of the Homer Public Library. A CGA guarantees you income for life and allows the Library to invest your gift during your lifetime.

How it works:

A CGA can be established by someone 65 or older, with a gift of \$10,000 or more.

The Friends of the Homer Library agrees to pay you a fixed payment every quarter for the rest of your life. This amount is guaranteed and will never change regardless of the economic climate.

A significant portion of this payment is tax free, and you can take a charitable deduction in the year you make the gift.

The remainder of your gift annuity is donated to FHL.

For more information, please contact XXX at (XXX) XXX-XXXX or XXX@XXXX.XXX.

Gifts of Plans and Policies

Donate your retirement plan

You can make a lasting gift to FHL using assets from qualified retirement plans such as a Roth IRA or 401K.

You can also designate FHL as the owner and/or beneficiary of a life insurance policy. Simply contact your insurance agent and ask for the appropriate forms.

For more information, please contact XXX at (XXX) XXX-XXXX or XXX@XXXX.XXX.

Appendix 3: Additional Resources

General fundraising resources:

<u>The Foraker Group</u>: An Alaska nonprofit organization that offers capacity-building training and services to nonprofits, including board trainings, fundraising consultations, and planned giving assistance.

https://www.forakergroup.org/

<u>Grassroots Fundraising Journal</u>: Free articles available online on a variety of fundraising topics. https://nonprofitquarterly.org/grassroots-fundraising-journal/

<u>Anything by Kim Klein</u>: Founder of the *Grassroots Fundraising Journal* and a fundraising consultant and trainer, she takes a no-nonsense approach to fundraising. https://www.kleinandroth.com/

<u>Chronical of Philanthropy</u>: A subscription journal available online that covers a range of fundraising topics and trends.

https://www.philanthropy.com/

<u>Amy Eisenstein</u>: A fundraising trainer based in New Jersey who offers a number of free resources online.

https://www.amyeisenstein.com/

Policy resources:

Foraker Resources, including sample fiscal policies

https://www.forakergroup.org/resources/

Sample United Way chapter planned giving, gifts acceptance, and endowment policy

https://www.wapellocouw.org/sites/wapellocouw.org/files/UWWC_Planned%20Giving%20Policy_Adopted%2006_09_2009.pdf

<u>National Council of Nonprofits</u>: A resource and advocacy organization with numerous tools and information available for free online.

https://www.councilofnonprofits.org/tools-resources/investment-policies-nonprofits https://www.councilofnonprofits.org/tools-resources/gift-acceptance-policies

Local attorneys:

Lindsay Wolter: (907) 235-2717 Lindsay@homerlaw.net Terri Spigelmyer: (907) 235-1007 Terrispigelmyer@gmail The very existence of libraries affords the best evidence that we may yet have hope for the future of man.

T. S. Eliot



. future



Friends of Homer Library https://friendsofthehomer publiclibrary.wildapricot.org



Library Endowment Fund www.homerfoundation.org/ give-now