



City Council Work Session Agenda

September 8, 2026 at 6:00 PM

Emily Francis, Mayor
Julie Pignataro, District 2, Mayor Pro Tem
Chris Conway, District 1
Josh Fudge, District 3
Melanie Potyondy, District 4
Amy Hoeven, District 5
Anne Nelsen, District 6

Council Information Center (CIC)
300 Laporte Avenue, Fort Collins

Cablecast on FCTV
Channel 14 on Connexion
Channel 14 and 881 on Comcast

Carrie Daggett
City Attorney

Kelly DiMartino
City Manager

Delynn Coldiron
City Clerk

City Council members may participate in this meeting via electronic means pursuant to their adopted policies and protocol: [Rules of Procedure](#)

ATTENDANCE OPTIONS

- Meetings are open to the public and can be attended by anyone in person by anyone.
- Meetings are televised live on Channels 14 & 881 on cable television.
- Meetings are livestreamed on the City's website, <https://fortcollins.gov/fctv>.

CITY COUNCIL WORK SESSION 6:00 PM

A) CALL MEETING TO ORDER

B) ITEMS FOR DISCUSSION

1. Staff Report: 2026 Community Survey Results

The purpose of this item is to review the 2026 Community Survey Results.

2. Staff Report: E-Moto Behavior and Enforcement Update

The purpose of this item is to provide important information regarding e-mobility devices (e-bikes, e-scooters, e-motorcycles, etc.) with a focus on emerging trends, user behaviors, and related safety concerns. The item will also highlight current education, outreach, and enforcement strategies being implemented by Police Services and other community stakeholders to promote the safe and responsible use of these devices.

3. Proposed Economic Development Investment Program (EDIP) Framework as a Complement to the Updated Business Assistance Policy

The purpose of this item is to discuss a proposed Economic Development Investment Program (EDIP) framework intended to complement the City's updated Business Assistance Policy (BAP) by expanding the City's ability to support small businesses and other strategic business

investment/reinvestment opportunities that generate measurable community and economic benefit.

4. Safe Parking Pilot Program

The purpose of this item is to share information and seek direction from Councilmembers on Safe Parking programs for people experiencing unsheltered homelessness, including the status of a proposed pilot program in Fort Collins and the City's role in enabling Safe Parking programs to operate.

C) ANNOUNCEMENTS

D) ADJOURNMENT

Upon request, the City of Fort Collins will provide language access services for individuals who have limited English proficiency, or auxiliary aids and services for individuals with disabilities, to access City services, programs and activities. Contact 970.221.6515 (V/TDD: Dial 711 for Relay Colorado) for assistance. Please provide advance notice. Requests for interpretation at a meeting should be made by noon the day before.

A solicitud, la Ciudad de Fort Collins proporcionará servicios de acceso a idiomas para personas que no dominan el idioma inglés, o ayudas y servicios auxiliares para personas con discapacidad, para que puedan acceder a los servicios, programas y actividades de la Ciudad. Para asistencia, llame al 970.221.6515 (V/TDD: Marque 711 para Relay Colorado). Por favor proporcione aviso previo. Las solicitudes de interpretación en una reunión deben realizarse antes del mediodía del día anterior.

File Attachments for Item:

1. Staff Report: 2026 Community Survey Results

The purpose of this item is to review the 2026 Community Survey Results.

September 8, 2026

WORK SESSION AGENDA

ITEM SUMMARY

City Council



STAFF

Amanda King, Chief Communications & Engagement Officer
Sonya Wytink, EVP of Data & Insights, Polco

SUBJECT FOR DISCUSSION

Staff Report: 2026 Community Survey Results

EXECUTIVE SUMMARY

The purpose of this item is to review the 2026 Community Survey Results.

GENERAL DIRECTION SOUGHT AND SPECIFIC QUESTIONS TO BE ANSWERED

1. This is an informational item in support of ongoing budget, strategic and work planning.

BACKGROUND / DISCUSSION

Since 2001, the City of Fort Collins has contracted with Polco/National Research Center, Inc. (NRC) to administer the Community Survey with a representative sample of households to help determine attitudes and perceptions about City services and overall direction. Community Survey results and survey reports dating back to 2010 are available on the City website at www.fcgov.com/communitysurvey.

The Community Survey serves as a consumer report card for the City by providing residents with the opportunity to rate the quality of life in the city and their satisfaction with community amenities and local government. Residents also provide feedback to the City government on what is working well and what is not and identify priorities for community planning and resource allocation.

The 2026 Community Survey results and survey reports dating back to 2010 are available on the City website at www.FortCollins.gov/CommunitySurvey

NEXT STEPS

2026 Community Survey results are shared with Council and Departments to inform strategic and annual work planning. Individual department presentations will be conducted as requested, and the survey reports are shared online with the community.

ATTACHMENTS / LINKS

1. 2026 Community Survey Executive Summary
2. 2026 Community Survey Report
3. 2026 Community Survey Memo to Council
4. Presentation

Executive Summary

Summary of Survey Methods

The 2026 City of Fort Collins Community Survey provided residents with the opportunity to rate the quality of life in Fort Collins, as well as the quality-of-service delivery and overall workings of local government. The survey also permitted residents to provide feedback on parks and recreation satisfaction and needs, and to share their priorities for community planning and resource allocation.

Surveys were mailed to 4,400 randomly selected resident households in April 2026. A total of 537 surveys were completed, yielding a response rate of 13%. In addition to the scientific survey of randomly selected households, a link to an online, community-wide, open participation survey was publicized through various community channels. This open participation survey was identical to the scientific survey and open to all Fort Collins residents. A total of 363 online surveys were completed, yielding a total count of 900 survey responses.

Survey results were weighted so that respondent gender, age, housing type (attached or detached), housing tenure (rent or own), race, and council district were represented in proportions reflective of the entire adult population of the city. The margin of error is plus or minus three percentage points around any given percentage point reported for all survey respondents.

Because Fort Collins has administered resident surveys before, some comparisons could be made between 2026 responses and those from previous survey iterations. The body of the report presents data from 2013 to 2026.

Fort Collins also elected to have its results compared to those of other jurisdictions across the nation and in the Front Range of Colorado. Comparisons are made possible through a national benchmark database created and maintained by Polco. This database contains resident perspectives gathered in resident surveys from over 400 jurisdictions over the past five years.

Key Findings

Residents value living in Fort Collins, while affordability remains a challenge.

- Overall perceptions of quality of life remained exceptionally strong in 2026. Eighty-seven percent of residents rated the quality of life in Fort Collins as very good or good, matching the 2025 result and remaining comparable to both the national and Front Range benchmarks.
- Residents continued to view many aspects of living in Fort Collins favorably as well. About 9 in 10 rated the city as a good place to live, attend college, and raise children. Around 7 in 10 gave positive ratings to the quality of public schools and Fort Collins as a place to retire, while about 6 in 10 viewed the community as welcoming and accepting of people from diverse backgrounds.
- Affordability remained the city's weakest-rated quality-of-life dimension. Fewer than 20% of residents rated the availability of affordable, quality childcare positively, and fewer than 10% gave favorable ratings to the availability of affordable, quality housing.
- Residents also demonstrated a strong commitment to their community. Nearly 9 in 10 said they were likely to recommend Fort Collins as a place to live and expected to remain in the city over the next five years. Both measures were unchanged from 2025 and continue to rank among the highest levels recorded over the past decade.

Residents continue to feel safe throughout Fort Collins.

- Residents' overall sense of safety remained high in 2026. About 9 in 10 respondents rated the overall feeling of safety in Fort Collins as very good or good, unchanged from 2025 and comparable to both the national and Front Range benchmarks.
- Feelings of safety were strongest during the daytime. At least 9 in 10 residents reported feeling safe in their neighborhood, throughout Fort Collins, in downtown, and when visiting recreation facilities during the day. Approximately 8 in 10 also felt safe in parks, natural areas and open spaces, on trails, and in their neighborhood at night.
- Perceptions of safety after dark remained positive, although somewhat lower than daytime ratings. About 7 in 10 residents reported feeling safe in Fort Collins overall and in downtown at night, while about two-thirds felt safe using Transfort/MAX. Compared with 2025, ratings were stable across nearly all locations. The only statistically significant change was a slight decline in perceived safety on trails, though a large majority of residents continued to report feeling safe there.

Active travel leads satisfaction, biking and walking remain highly rated.

- Active transportation continued to receive the strongest ratings in 2026. More than 8 in 10 residents rated the ease of traveling by bicycle as very good or good, making it the highest-rated transportation measure once again. Positive ratings were also common for ease of walking, the Northern Colorado Regional Airport/Shuttle Service, street maintenance, and ease of travel by car, each receiving favorable ratings from at least 6 in 10 respondents. About half of residents also rated downtown parking availability and safety from motor vehicle accidents positively.
- Residents were less satisfied with transportation accessibility and mobility options. About 4 in 10 respondents gave positive ratings to accessibility for people with disabilities, while about 3 in 10 rated the ease of traveling by public transportation, the availability of electric vehicle charging stations, and traffic flow as very good or good.
- Several transportation measures declined compared with 2025. The largest decreases were recorded for ease of traveling by public transportation (down 8 percentage points), accessibility for people with disabilities (down 7 points), availability of electric vehicle charging stations (down 6 points), and both street maintenance and traffic flow (down 5 points each).

Economic ratings remain stable despite ongoing business concerns.

- Fort Collins continued to receive positive ratings as a place to work. About 7 in 10 residents rated the city favorably in this area, a slight decline from 2025. Despite the decrease, Fort Collins remained above the Front Range benchmark and comparable to the national benchmark in this area.
- Residents expressed the most favorable views of healthcare and consumer amenities. Approximately two-thirds rated the availability of quality healthcare, entertainment opportunities, and dining options as very good or good, while about 6 in 10 gave positive ratings to shopping opportunities. By comparison, only one-fourth of respondents rated the availability of job opportunities positively.
- Economic health ratings remained largely stable, with one notable exception. The availability of job opportunities declined by 10 percentage points, from 35% in 2025 to 25% in 2026, representing the lowest rating recorded for this measure over the trend period.
- Business health indicators also reveal mixed confidence among residents. About half of respondents rated the City positively for encouraging a variety of businesses, while roughly one-third offered favorable assessments of efforts to attract new businesses and retain existing ones. Compared with 2025, ratings for attracting new businesses declined further, whereas the other two measures remained stable.

Strong service delivery continues across City operations.

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- City utilities continued to earn exceptionally high marks from their customers. Most respondents reported receiving electric (93%) and water (84%) services from Fort Collins Utilities, while about half subscribed to Connexion broadband. Satisfaction with these services remained high, with about 9 in 10 customers giving positive ratings to electric and water services and about 8 in 10 rating Connexion positively.
- Residents who interacted with City employees continued to report positive service experiences. Nearly 9 in 10 rated employees' courtesy as very good or good, while about 8 in 10 gave favorable ratings to employees' promptness, knowledge, and overall service. Approximately three-fourths felt valued during their interaction. Ratings for all aspects of customer service were consistent with those reported in 2025.
- Perceptions of the City's leadership and governance were generally positive, although some areas received more modest ratings. Around two-thirds of residents felt the City respects all community members regardless of background. Approximately 6 in 10 gave favorable ratings to the City's overall direction, commitment to sustainability, efforts to foster a welcoming and inclusive community, efficient delivery of programs and services, and openness to community involvement. Lower ratings, at about 4 in 10, were given to the City's partnership with the community on climate change, its approach to balancing development and growth, its responsiveness to resident input, and its long-term planning for growth.

Survey Background

The City of Fort Collins contracted with Polco to conduct a community-wide resident survey. The primary goal of the survey was to assess the attitudes and opinions of residents by:

- Evaluating city programs and services.
- Determining general perceptions of the quality of life in Fort Collins.
- Comparing survey results to other communities across the nation.
- Establishing trendlines to measure government performance over time.

The City of Fort Collins Community Survey serves as a consumer report card for Fort Collins by providing residents with the opportunity to rate the quality of life in the city, as well as the community's amenities, service delivery and their satisfaction with local government. Residents also provide feedback on what is working well and what is not and communicate their priorities for community planning and resource allocation.

Focus on quality-of-service delivery helps city leaders, staff, and the public to set priorities for budget decisions and lays the groundwork for tracking community opinions about the core responsibilities of the City of Fort Collins government, helping to assure maximum service quality over time.

This type of survey gets at the key services that local government controls to create a quality community. It is akin to private sector customer surveys that are used regularly by many corporations to monitor where there are weaknesses in product or service delivery before customers defect into competition or before other problems from dissatisfied customers arise.

This is the 17th iteration of the City of Fort Collins Community Survey since the baseline study conducted in 2001.

Survey Administration

A postcard was mailed to 4,400 Fort Collins households, selected at random, notifying residents that they had been chosen to participate in the survey. A paper copy of the survey followed in the mail after one week. Both mailings included a web link so that residents could take the survey online, if desired. The survey was also available online in Spanish. All mailing contained instructions in Spanish on how to access the online survey. There were 537 respondents to the mailed questionnaire, yielding a response rate of 13%. In addition to the scientific, random sample, a link to an online "opt-in" survey was publicized through various community channels. This opt-in survey was identical to the scientific survey and open to all Fort Collins residents. A total of 363 online surveys were completed, yielding a total count of 900 survey responses. There were three completed surveys in Spanish. The margin of error is plus or minus three percentage points around any given percentage for all respondents.

Survey results were weighted so that respondent gender, age, housing type (attached or detached), housing tenure (rent or own), race, and council district were represented in proportions reflective of the entire adult population of the city. More information about the survey methodology can be found in *Appendix G: Survey Methodology*.

How the Results are Reported

For the most part, the full set of frequencies or the “percent positive” are presented in the body and narrative of the report. The percent positive is the combination of the top two most positive response options (i.e., “very good” and “good,” “very safe” and “somewhat safe,” “strongly support” and “somewhat support,” etc.).

On many of the questions in the survey, respondents could give an answer of “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in *Appendix B: Complete Survey Frequencies* and is noted in the body of this report if it is 30% or greater. However, these responses have been removed from the analyses presented in the body of the report, unless otherwise indicated. In other words, the majority of the tables and graphs in the body of the report display the responses from respondents who had an opinion about a specific item.

For some questions, respondents were permitted to select multiple responses. When the total exceeds 100% in a table for a multiple response question, it is because some respondents are counted in multiple categories. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the customary practice rounding values to the nearest whole number.

Precision of Estimates

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). The margin of error for this survey is generally no greater than plus or minus three percentage points around any given percentage reported for the entire sample (N=900).

Comparison of Results Over Time and by Subgroups

Because this survey was the 17th iteration of the Fort Collins Community Survey, the 2026 results are presented along with past ratings when available. To simplify, the body of the report presents data from 2013 to 2026, when available. The full set of trends can be found in *Appendix F: Comparisons of Survey Results by Year*. Differences between years can be considered “statistically significant” if they are plus or minus three points on the 100-point scale or are plus or minus five percentage points or more around any given percent.

This metric can sometimes be a bit confusing, so it’s worth noting that the average rating is not the percentage of respondents who rated the item as “excellent” or “good.” Instead, it’s an average on a 100-point scale. You can think of it like a United Way fundraising thermometer—the higher the average rating, the closer it is to 100.

Selected survey results were compared by respondent characteristics and council district of residence. The full set of results by demographic characteristics and council districts can be found in *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*. For each pair of subgroups that has a statistically significant difference, an upper-case letter denoting significance is shown in the category with the larger column proportion.

Comparing Survey Results to Other Communities

Polco's database of comparative resident opinion comprises resident perspectives gathered in resident surveys from approximately 400 communities whose residents evaluated their services. National benchmark comparisons and Front Range benchmark comparisons have been provided when similar questions on the Fort Collins survey are included in Polco's database, and there were at least five communities in which the question was asked.

Where comparisons for quality ratings were available, Fort Collins' results were generally noted as being "higher" than the benchmark, "lower" than the benchmark, or "similar" to the benchmark. In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of "much," (for example, "much lower" or "much higher"). These labels come from a comparison of Fort Collins' rating to the benchmark where a rating is considered "similar" if it is within the standard margin of error (10 points or less on the 100-point scale); "higher" or "lower" if the difference between Fort Collins' rating and the benchmark is greater than 10 points, but 20 points or less; and "much higher" or "much lower" if the difference between Fort Collins' rating and the benchmark is more than twice the standard margin of error (greater than 20 points). Comparisons for a number of items in the survey are not available in the benchmark database. These items are excluded from the benchmark tables.



FOR ASSISTANCE VIEWING OR READING ANY CITY DOCUMENTS,

contact the City's ADA Coordinator via email adacoordinator@fortcollins.gov or phone: 970-416-4254.

[A Request for Reasonable Accommodation](#)
can also be completed online.

For more information about the City's Non-Discrimination policy and Accessibility efforts, visit FortCollins.gov/Non-Discrimination.





The City of Fort Collins Community Survey 2026

Report of Results

July 2026

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For some questions, respondents were permitted to select multiple responses. When the total exceeds 100% in a table for a multiple response question, it is because some respondents are counted in multiple categories. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the customary practice rounding values to the nearest whole number.

Precision of Estimates

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). The margin of error for this survey is generally no greater than plus or minus three percentage points around any given percentage reported for the entire sample (N=900).

Comparison of Results Over Time and by Subgroups

Because this survey was the 17th iteration of the Fort Collins Community Survey, the 2026 results are presented along with past ratings when available. To simplify, the body of the report presents data from 2013 to 2026, when available. The full set of trends can be found in *Appendix F: Comparisons of Survey Results by Year*. Differences between years can be considered “statistically significant” if they are plus or minus three points on the 100-point scale or are plus or minus five percentage points or more around any given percent.

This metric can sometimes be a bit confusing, so it’s worth noting that the average rating is not the percentage of respondents who rated the item as “excellent” or “good.” Instead, it’s an average on a 100-point scale. You can think of it like a United Way fundraising thermometer—the higher the average rating, the closer it is to 100.

Selected survey results were compared by respondent characteristics and council district of residence. The full set of results by demographic characteristics and council districts can be found in *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*. For each pair of subgroups that has a statistically significant difference, an upper-case letter denoting significance is shown in the category with the larger column proportion.

Comparing Survey Results to Other Communities

Polco's database of comparative resident opinion comprises resident perspectives gathered in resident surveys from approximately 400 communities whose residents evaluated their services. National benchmark comparisons and Front Range benchmark comparisons have been provided when similar questions on the Fort Collins survey are included in Polco's database, and there were at least five communities in which the question was asked.

Where comparisons for quality ratings were available, Fort Collins' results were generally noted as being "higher" than the benchmark, "lower" than the benchmark, or "similar" to the benchmark. In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of "much," (for example, "much lower" or "much higher"). These labels come from a comparison of Fort Collins' rating to the benchmark where a rating is considered "similar" if it is within the standard margin of error (10 points or less on the 100-point scale); "higher" or "lower" if the difference between Fort Collins' rating and the benchmark is greater than 10 points, but 20 points or less; and "much higher" or "much lower" if the difference between Fort Collins' rating and the benchmark is more than twice the standard margin of error (greater than 20 points). Comparisons for a number of items in the survey are not available in the benchmark database. These items are excluded from the benchmark tables.

Neighborhood Livability and Social Health

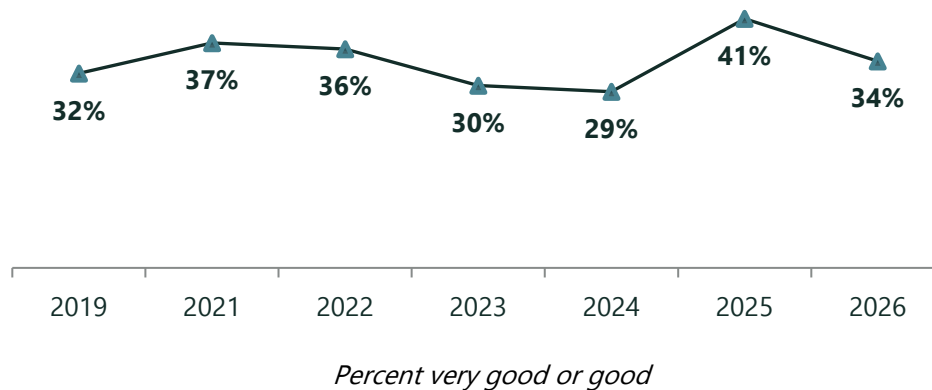
A number of questions on the 2026 survey address measures of neighborhood livability and social health, including quality of life and community, characteristics of neighborhoods, and resident engagement with the community.

Promotion of Social Health

Residents continued to rate the city's performance in promoting social health, including human services, affordable housing, homelessness, equity, and inclusion. In 2026, about one-third of residents gave the city a positive rating ("very good" or "good"). Although this marks a seven-percentage-point decrease from the 2025 survey, it remains above the levels observed in both 2023 and 2024.

Figure 1: Promotion of Social Health Compared by Year

Please rate the City's performance in each of the following areas: Promotion of social health of Fort Collins (human services, affordable housing, homelessness, equity & inclusion, etc.).



Aspects of Quality of Life and Community

Fort Collins residents continue to report a high quality of life, with 87% rating it as very good or good in 2026. This matches the 2025 rating, indicating that the improvement from the 2024 low has been maintained. The current 87% rating is similar to the national and Front Range benchmark comparisons (see *Appendix E: Detailed Benchmark Comparisons* for detailed information on benchmark comparisons).

Figure 2: Overall Quality of Life in Fort Collins, 2026

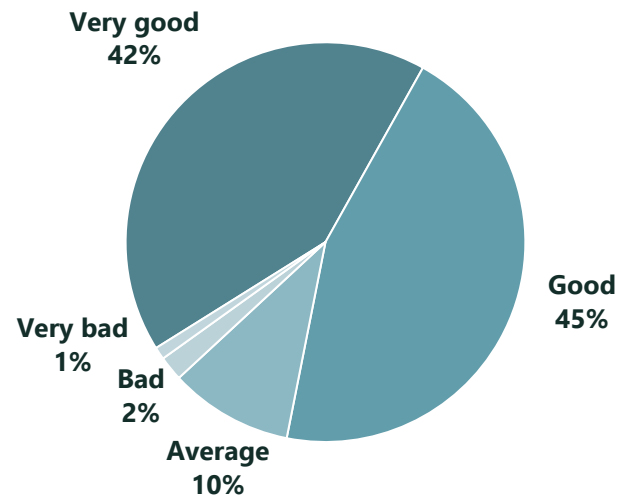
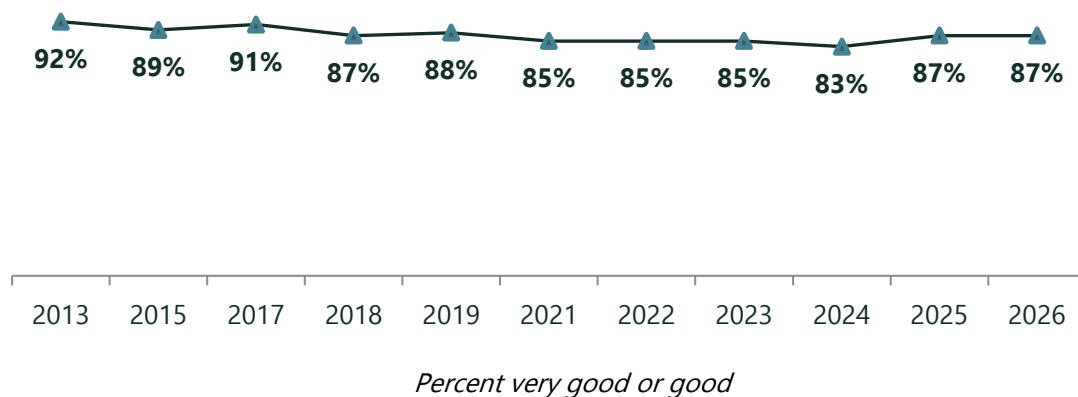


Figure 3: Overall Quality of Life Compared by Year



Residents also rated several specific aspects of quality of life in Fort Collins. About 9 in 10 respondents gave positive ratings to Fort Collins as a place to live, a place to attend college, and a place to raise children.

Approximately 7 in 10 residents rated the quality of public schools and Fort Collins as a place to retire as very good or good, while about 6 in 10 gave positive ratings to the community's openness and acceptance of people from diverse backgrounds.

Ratings related to affordability were substantially lower. Fewer than 2 in 10 residents rated the availability of affordable, quality childcare as very good or good, and fewer than 1 in 10 gave positive ratings to the availability of affordable, quality housing.

Compared with 2025, ratings for most community characteristics remained stable. The only statistically significant change was a decline in residents' ratings of the community's openness and acceptance of people from diverse backgrounds.

When comparisons were possible, Fort Collins generally ranked similarly to the national and Front Range benchmark.

Figure 4: Aspects of Quality of Life Compared by Year

Please rate Fort Collins as a community on each of the items listed below. (Percent very good or good)	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Overall, as a place to live	91%	91%	87%	89%	89%	91%	92%	92%	95%	93%	97%
As a place to attend college	89%	86%	84%	83%	84%	86%	84%	85%	86%	89%	88%
As a place to raise children	87%	85%	80%	84%	82%	86%	91%	85%	89%	90%	92%
Quality of public schools*	71%	72%	66%	70%	71%	76%	78%	80%	83%	84%	82%
As a place to retire	71%	71%	65%	65%	63%	69%	71%	71%	69%	81%	79%
Openness and acceptance of the community toward people of diverse backgrounds	62%	68%	61%	59%	58%	54%	55%	58%	66%	68%	75%
Availability of affordable quality childcare*	19%	19%	16%	17%	21%	22%	15%	.	.	.	.
Availability of affordable quality housing	6%	10%	9%	7%	7%	8%	12%	10%	11%	17%	31%

* More than 30% of respondents had "no opinion" when rating the asterisked items.

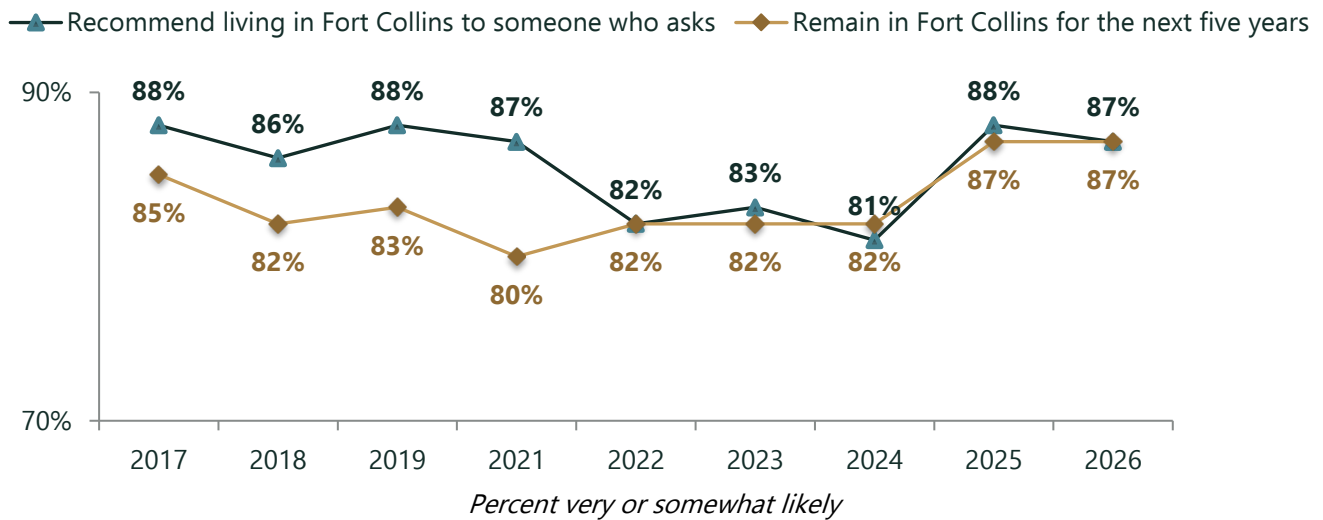
The full set of responses, including "no opinion", can be found in Appendix B: Complete Survey Frequencies.

Residents continued to express a strong commitment to Fort Collins in 2026. Nearly 9 in 10 respondents indicated they were very or somewhat likely to recommend Fort Collins as a place to live to someone who asked (87%) and to remain in the city for the next five years (87%). Both ratings were essentially unchanged from 2025 and remain among the highest recorded over the past decade, reflecting consistently strong resident satisfaction and confidence in the community.

Ratings for both measures were comparable to those of peer communities nationwide and across the Front Range. However, residents' likelihood of remaining in Fort Collins for the next five years exceeded the Front Range benchmark.

Figure 5: Recommend Living and Remaining in Fort Collins Compared by Year

Please indicate how likely or unlikely you are to do each of the following:



Aspects of Neighborhood Livability

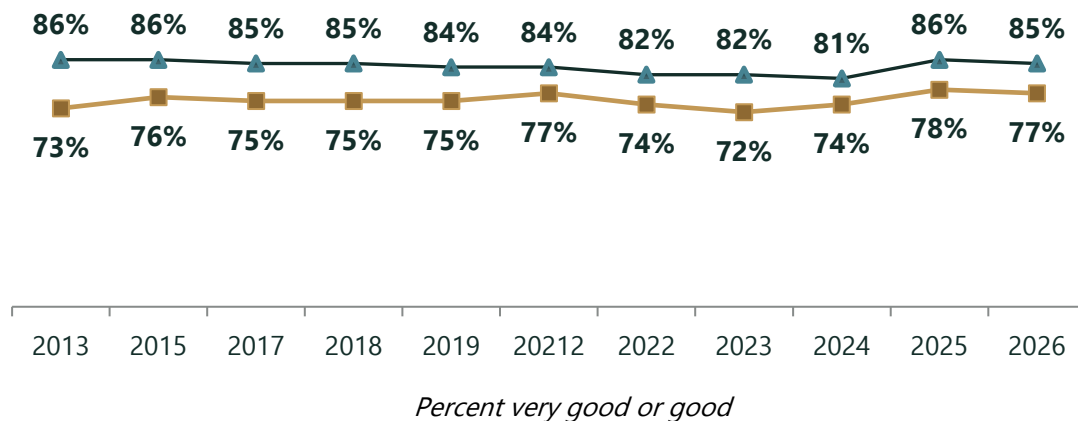
Over 8 in 10 residents positively rated their neighborhood as a place to live and about 3 in 4 gave high marks to their neighborhood as a place to raise children. These ratings were similar to those given in 2025.

Benchmark comparisons were available for “your neighborhood as a place to live,” with Fort Collins ranking similarly to the national and Front Range averages.

Figure 6: Quality of Neighborhoods Compared by Year

Please rate Fort Collins as a community on each of the items listed below.

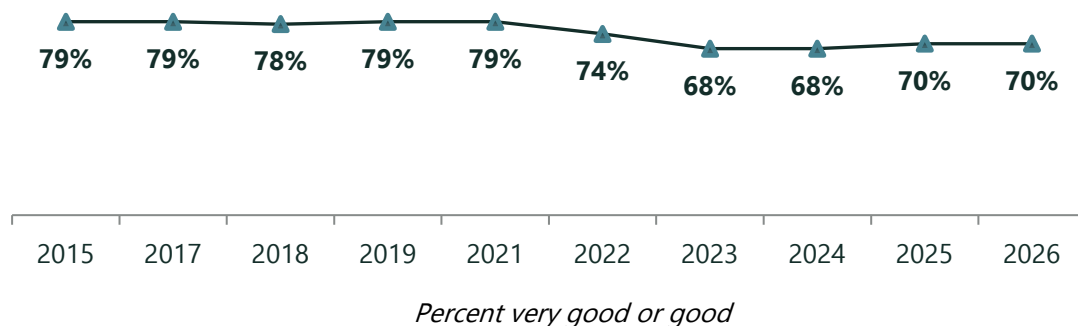
—▲— Your neighborhood as a place to live —■— Your neighborhood as a place to raise children



As in 2025, about 7 in 10 survey respondents rated their access to everyday needs—such as grocery shopping—in their neighborhoods as very good or good

Figure 7: Access in Neighborhood to Everyday Needs Compared by Year

Please rate Fort Collins as a community on each of the items listed below: Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities).



Residents were also asked to rate the quality of neighborhood-related services. In 2026, about 6 in 10 residents rated residential property maintenance as very good or good, while about half gave positive ratings to code enforcement (weeds, rubbish, and trash). Four in 10 residents rated noise enforcement positively.

Compared with 2025, ratings for residential property maintenance declined slightly, from 66% to 61%, while ratings for code enforcement and noise enforcement remained largely unchanged. Compared with benchmark communities, Fort Collins performed similarly to both the national and Front Range benchmarks for code enforcement.

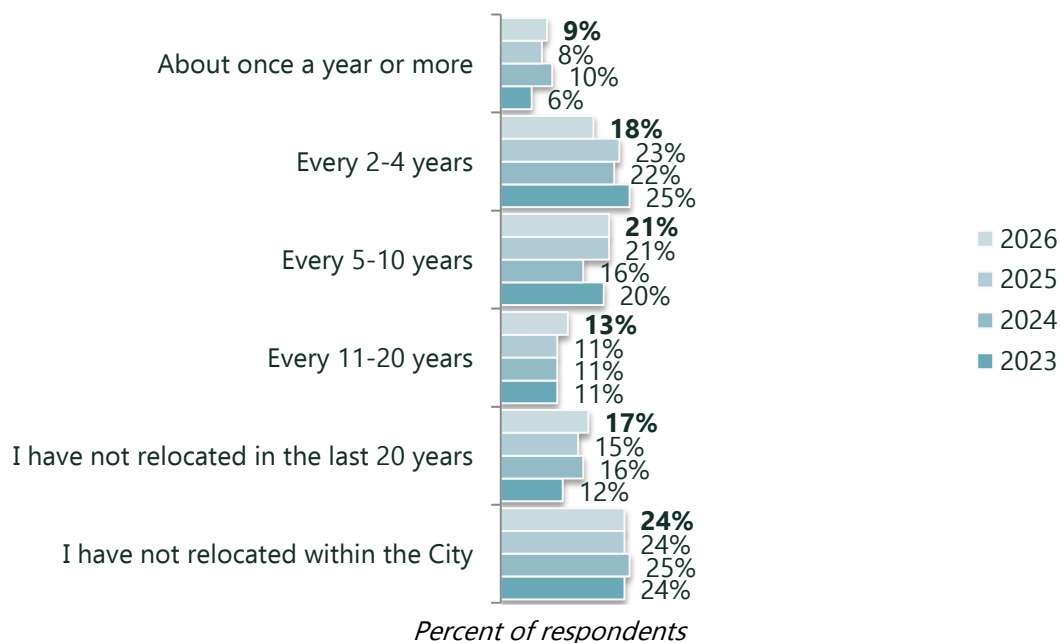
Figure 8: Neighborhood Services Ratings Compared by Year

Please rate the quality of each of the following in Fort Collins. (Percent very good or good)	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Residential property maintenance	61%	66%	59%	58%	56%	60%	61%	63%	65%	65%	67%
Code enforcement (weeds, rubbish/trash)	49%	51%	45%	45%	48%	51%	56%	56%	49%	54%	57%
Noise enforcement	40%	41%	37%	40%	41%	48%	48%	54%	50%	49%	57%

Residents were also asked how often they had relocated to a different residence within Fort Collins during the past 20 years. In 2026, about 4 in 10 residents reported not relocating, including 24% who had never moved within the city and 17% who had not relocated during the past 20 years. Among those who had moved, the most common response was relocating every 5 to 10 years (21%), followed by every 2 to 4 years (18%), every 11 to 20 years (13%), and about once a year or more (9%).

Figure 9: Respondent Relocation Frequency Compared by Year

In the last 20 years, how often have you moved to a different place of residence in Fort Collins?



Community Engagement

Virtually all residents visited a locally owned business or a neighborhood/city park at least once during the 12 months prior to the survey. Similar to 2025, about 9 in 10 residents reported talking with or visiting their immediate neighbors at least once during the past year. About 8 in 10 respondents said they had done a favor for a neighbor, while about 6 in 10 reported carpooling with other adults or children instead of driving alone. Half of residents indicated they had volunteered in Fort Collins at least once during the previous 12 months. About 4 in 10 residents attended a neighborhood-sponsored event, and about one-third attended a government-organized event at least once during the past year.

Fort Collins ranked higher than the national benchmark for volunteering time and was similar to the national and Front Range benchmarks for the remaining items when comparisons were available.

Figure 10: Community Engagement Compared by Year

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins? (Percent at least once in the last 12 months)	2026	2025	2024	2023	2022	2021	2019	2018	2017
Visited a locally owned business operating within the city	99%	99%	98%	.	.	.	.	.	.
Visited a neighborhood park or City park	96%	96%	96%	95%	94%	94%	93%	95%	92%
Talked to or visited with your immediate neighbors	92%	90%	86%	88%	94%	89%	89%	93%	91%
Done a favor for a neighbor	79%	79%	74%	76%	78%	77%	76%	80%	79%
Carpooled with other adults or children instead of driving alone	59%	63%	57%	57%	52%	37%	58%	55%	57%
Volunteered your time in Fort Collins	51%	59%	51%	54%	47%	45%	60%	60%	58%
Attended a neighborhood-sponsored event	43%	43%	44%	42%	36%	25%	48%	47%	44%
Attended a government-organized event (open house, City Council session, forum, etc.)	34%	36%	33%	34%	25%	17%	27%	29%	30%

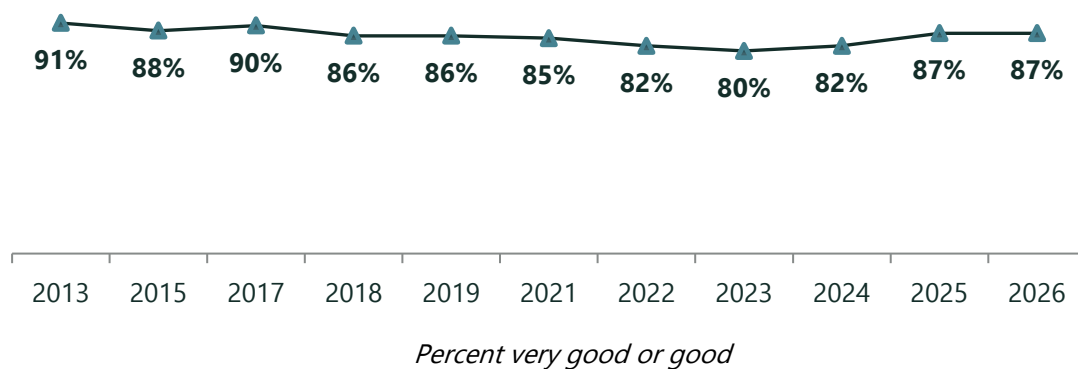
Safety

In order to participate in and contribute to their community, residents must have a sense of personal safety in their environment, as well as confidence in the quality of government services provided to keep the community safe.

Personal Safety

About 9 in 10 respondents rated the overall feeling of safety in Fort Collins as very good or good, consistent with results from 2025. Fort Collins ranked similarly to the Front Range and national averages for overall community safety.

Figure 11: Overall Safety in City Compared by Year



Survey respondents were also asked how safe they felt in various locations throughout the community (see *Figure 12* on the following page). At least 9 in 10 residents reported that they usually or always felt safe in their neighborhood during the day, in Fort Collins overall during the day, in downtown Fort Collins during the day, and when visiting recreation facilities. Approximately 8 in 10 respondents also indicated that they usually or always felt safe in parks, natural areas and open spaces, on trails, and in their neighborhood at night.

About 7 in 10 residents reported usually or always feeling safe in Fort Collins overall at night and in downtown Fort Collins at night, while about two-thirds felt safe when using Transfort/MAX. Compared with 2025, perceptions of safety remained stable across nearly all locations. The only statistically significant change was a decline in the share of residents who reported feeling safe on trails. Despite this decrease, a large majority of residents continued to report feeling safe in this setting.

Where benchmark comparisons were available, Fort Collins' safety ratings were generally comparable to those of both the national and Front Range benchmark communities.

Figure 12: Ratings of Personal Safety Compared by Year

Please tell us how safe you feel in each of the following areas. (Percent reporting always safe or usually safe)	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Your neighborhood during the day	96%	97%	95%	96%	96%	98%	97%	98%	96%	97%	98%
Fort Collins overall during the day	95%	93%	93%	93%	94%	96%	95%	94%	95%	96%	98%
Downtown Fort Collins during the day	94%	92%	91%	92%	94%	96%	94%	93%	93%	95%	99%
Recreation facilities	91%	92%	92%	86%	91%	95%	92%	90%	92%	93%	95%
Parks	85%	88%	84%	81%	86%	90%	85%	82%	82%	83%	87%
Your neighborhood at night	85%	88%	83%	83%	83%	84%	83%	82%	85%	85%	88%
Natural areas/open spaces	83%	86%	83%	82%	85%	87%	86%	81%	84%	87%	88%
Trails	80%	85%	81%	82%	82%	87%	82%	80%	83%	83%	82%
Fort Collins overall at night	73%	73%	65%	66%	66%	75%	70%	72%	71%	73%	77%
Downtown Fort Collins at night	68%	70%	63%	60%	60%	66%	62%	65%	59%	67%	71%
Transfort/MAX*	64%	66%	59%	59%	67%	68%	70%	.	.	.	.

* About 50% of respondents said "no opinion" when evaluating perceptions of safety in the Transfort/MAX system (See Appendix B: Complete Survey Frequencies for all responses including "no opinion").

Safety Services

About 9 in 10 respondents positively rated natural areas and park ranger services, EMS/fire services overall, and EMS/fire response time. At least three-fourths of respondents also gave very good or good marks toward disaster response, emergency preparedness, and fire prevention /education/ outreach.

About 6 in 10 respondents praised fire business property maintenance, police response time, police services overall, crime prevention, and animal control. About half of residents gave very good or good ratings to police visibility and police patrol, while 4 in 10 positively rated traffic enforcement.

Positive ratings for disaster response and restoration of services (+7), emergency preparedness (+6), crime prevention (+6), and fire prevention (+5) improved in 2026 when compared to 2025, while ratings for the remaining services remained stable. Although Fort Collins safety services tended to rank on par with peer communities across the nation and in the Front Range, it scored higher than the Front Range average for emergency preparedness.

Figure 13: Community Safety Services Ratings Compared by Year

Please rate the quality of each of the following in Fort Collins. (Percent reporting very good or good)	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
EMS/Fire services overall	91%	88%	84%	87%	79%	87%	85%	83%	89%	87%	89%
Natural Areas and Park Ranger services	90%	88%	88%	88%	87%	86%	88%	84%	85%	83%	81%
EMS/Fire response time*	89%	86%	83%	85%	81%	86%	85%	83%	91%	87%	89%
Disaster response and restoration of services	81%	74%	71%	73%	67%	78%	72%	75%	82%	77%	84%
Emergency preparedness	79%	73%	69%	70%	66%	80%	75%	76%	79%	76%	80%
Fire prevention /education/ outreach	75%	70%	68%	67%	62%	75%	72%	73%	74%	78%	74%
Business property maintenance	70%	68%	67%	58%	61%	68%	70%	73%	72%	68%	74%
Police response time*	64%	60%	58%	55%	58%	69%	73%	71%	70%	72%	74%
Police services overall	61%	59%	57%	51%	57%	65%	71%	72%	68%	70%	76%
Crime prevention	61%	55%	50%	46%	47%	61%	61%	69%	67%	66%	70%
Animal control*	59%	58%	57%	54%	59%	62%	58%	65%	66%	59%	64%
Police patrol	54%	52%	51%	44%	47%	57%	65%	63%	63%	63%	72%
Police visibility	51%	51%	50%	50%	48%	61%	63%	69%	65%	64%	69%
Traffic enforcement	41%	41%	33%	33%	40%	46%	54%	53%	51%	52%	63%

* More than 30% of respondents had "no opinion" when rating the asterisked items (See Appendix B: Complete Survey Frequencies for all responses including "no opinion"). Prior to 2023, "EMS/Fire services overall" was "Fire services overall," "EMS/Fire response time" was "Fire response time," and "Fire prevention/education/outreach" was "Fire prevention/education."

Transportation

As in previous years, ease of travel by bicycle received the highest transportation rating, with 83% of residents rating it as very good or good. Other highly rated aspects included ease of walking, the Northern Colorado Regional Airport/Shuttle Service, and street maintenance, each receiving positive ratings from at least 6 in 10 respondents. About 6 in 10 residents also rated the ease of travel by car positively, while about half gave favorable ratings to the availability of parking downtown and safety from motor vehicle accidents.

Lower ratings were given to accessibility for people with disabilities, which was rated positively by about 4 in 10 residents. About 3 in 10 respondents gave positive ratings to the ease of traveling by public transportation, the availability of electric vehicle charging stations, and traffic flow.

Compared with 2025, several transportation measures declined. The largest decreases were observed for ease of traveling by public transportation (-8 percentage points), accessibility for people with disabilities (-7), availability of electric vehicle charging stations (-6), street maintenance (-5), and traffic flow (-5).

Compared with benchmark communities, Fort Collins rated higher or much higher than both the national and Front Range benchmarks for ease of travel by bicycle and street maintenance. For most other transportation measures, Fort Collins' ratings were comparable to the benchmark communities.

Figure 14: Transportation Ratings Compared by Year

Please rate the following areas of transportation in Fort Collins. (Percent reporting very good or good)	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Ease of travel by bicycle	83%	85%	82%	83%	83%	83%	86%	82%	81%	79%	83%
Ease of walking	65%	67%	62%	62%	62%	75%	75%	61%	59%	60%	67%
Northern Colorado Regional Airport/Shuttle Service*	63%	67%	54%	38%	42%	29%	.	.	.	.	.
Street maintenance	61%	66%	56%	52%	50%	53%	59%	56%	58%	44%	50%
Ease of travel by car	59%	60%	59%	57%	58%	52%	49%	43%	39%	36%	52%
Availability of parking Downtown	47%	48%	44%	46%	35%	37%	38%	35%	29%	26%	34%
Safety from motor vehicle accidents when walking, biking or using public transportation	45%	45%	.	.	.	.	.	.	.	.	.
Accessibility for people with disabilities*	39%	46%	38%	37%	48%	.	.	.	.	.	.
Availability of electric vehicle charging stations*	33%	39%	22%	26%	25%	41%	.	.	.	.	.
Ease of traveling by public transportation	32%	40%	27%	29%	31%	44%	42%	48%	46%	45%	41%
Traffic flow	31%	36%	29%	29%	30%	20%	15%	16%	13%	13%	20%

More than 30% of respondents had "no opinion" when rating the asterisked items (See Appendix B: Complete Survey Frequencies for all responses including "no opinion").

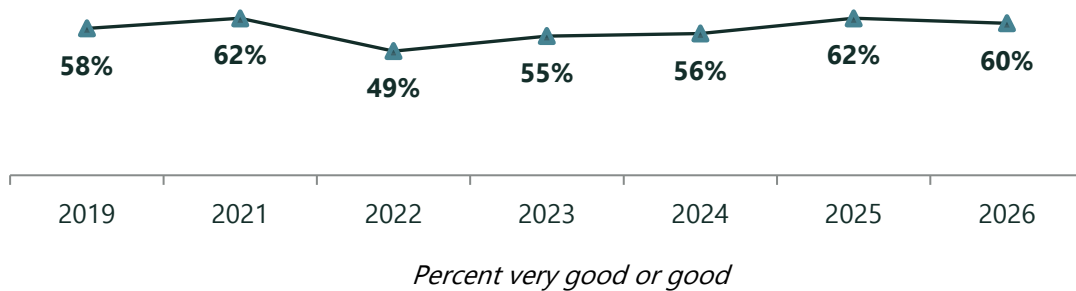
Environmental Health

Environmental health includes a variety of factors that support residents' physical health and ensure the protection and sustainability of the community's natural resources.

About 6 in 10 residents rated the city's performance in promoting the health of the environment of Fort Collins as very good or good. This rating was consistent with the rating received in 2025.

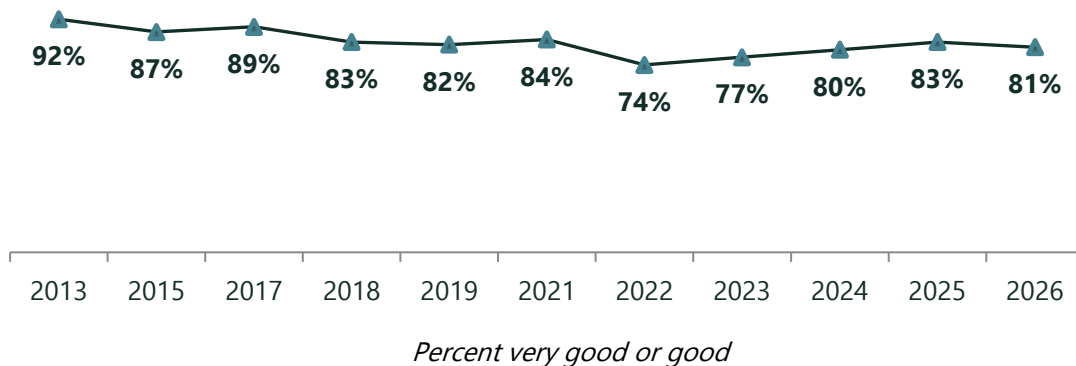
Figure 15: Promotion of Environmental Health by Year

Please rate the City's performance in each of the following areas: Promotion of the health of the environment of Fort Collins.



About 8 in 10 respondents rated the overall quality of the environment as very good or good, which was similar to 2024 and 2025. Fort Collins ranked similarly to the national and Front Range benchmarks for overall quality of the environment.

Figure 16: Overall Quality of the Environment Compared by Year



July 2026

City leadership also sought resident feedback on characteristics that contribute to Fort Collins' natural environment. Residents gave particularly high marks to the city's overall appearance, with about 9 in 10 rating it as very good or good. Around three-fourths of respondents gave positive ratings to conservation efforts, while about 7 in 10 were satisfied with recycling programs and 6 in 10 gave favorable ratings to air pollution reduction efforts.

Compared with 2025, ratings for the overall appearance of the city and conservation efforts remained stable, while ratings for recycling programs and air pollution reduction efforts declined slightly. The decline in ratings for air pollution reduction efforts should be interpreted with caution, as the survey item was reworded from "Air quality" in 2025 to "Air pollution reduction efforts" in 2026, which may have influenced residents' responses.

Compared with benchmark communities, Fort Collins rated higher than both the national and Front Range averages for the overall appearance of the city. Ratings for air pollution reduction efforts and recycling programs were comparable to both the national and Front Range benchmarks (see *Appendix F: Benchmark Comparisons*).

Figure 17: Aspects of the Environment Compared by Year

Please rate the quality of the environment in Fort Collins on each of the items listed below. (Percent reporting very good or good)	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Overall appearance of the city	88%	88%	87%	85%	86%	90%	88%	88%	90%	89%	91%
Conservation efforts	75%	77%	71%	68%	68%	77%	75%	78%	84%	78%	82%
Recycling programs	68%	73%	61%	60%	66%	73%	70%	79%	82%	78%	83%
Air pollution reduction efforts*	58%	64%	62%	53%	56%	63%	70%	71%	73%	82%	90%

* Prior 2026 "Air pollution reduction efforts" was "Air quality."

Residents were also asked to identify the three areas they believed should be the city's highest priorities over the next five years. The environment was selected by 57% of respondents, making it one of the most frequently identified priorities. This level of support was comparable to neighborhood and community vitality (57%), transportation (54%), and the economy (53%), and substantially higher than culture, parks and recreation (33%), safety (27%), and general government (15%) (see *Figure 32: Top Three Budget Priorities Compared by Year* on page 33).

Culture and Recreation

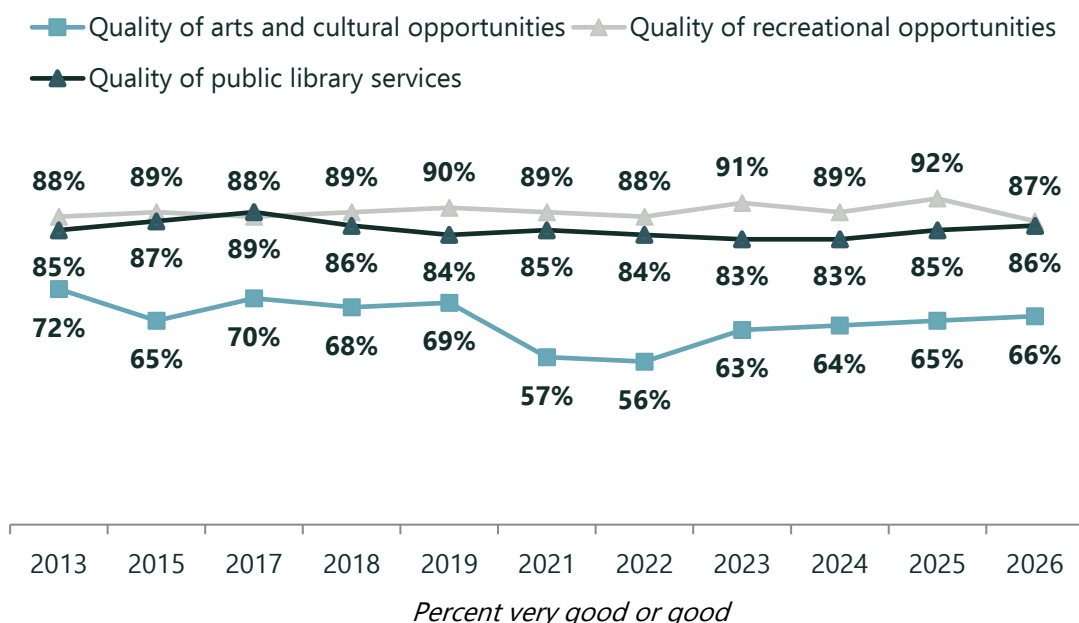
Cultural and recreational opportunities provide residents with a chance to participate in their community and enhance their quality of life. Between 8 and 9 in 10 residents rated the quality of recreational opportunities in Fort Collins and the quality of public library services as very good or good. The quality of arts and cultural opportunities was rated positively by 66% of respondents.

While the quality of public library services and arts and cultural opportunities remained stable when compared with 2025, the quality of recreational opportunities showed a slight retractions (from 92% in 2025 to the current 87%).

Fort Collins ranked higher than both the national and Front Range averages for the quality of recreational opportunities, higher than the Front Range benchmark for arts and cultural opportunities, and similar to both averages for public library services.

Figure 18: Community Aspects of Culture and Recreation Compared by Year

Please rate Fort Collins as a community on each of the items listed below.



Residents also provided their opinions about a variety of parks, recreational programs, cultural programs, and facilities in Fort Collins. Among the highest-rated amenities were trails, natural areas and open space, parks overall, and The Gardens on Spring Creek, each of which received positive ratings from at least 9 in 10 respondents.

Most of the remaining services and facilities were rated positively by at least 8 in 10 residents. Lower-rated amenities included senior recreation programs (75%), Foothills Activity Center (74%), youth and teen recreation programs (74%), adult recreation programs (71%), dog parks (67%), and Mulberry Pool (60%).

Most ratings were consistent with those in 2025, with two notable exceptions. Positive ratings for athletic fields increased by 7 percentage points, from 78% to 85%, while ratings for cemeteries declined by 5 percentage points, from 86% to 81%.

Compared with benchmark communities, Fort Collins rated higher or much higher than both the national and Front Range benchmarks for parks overall and natural areas and open space.

Figure 19: Ratings of Parks, Recreational, and Cultural Programs Compared by Year

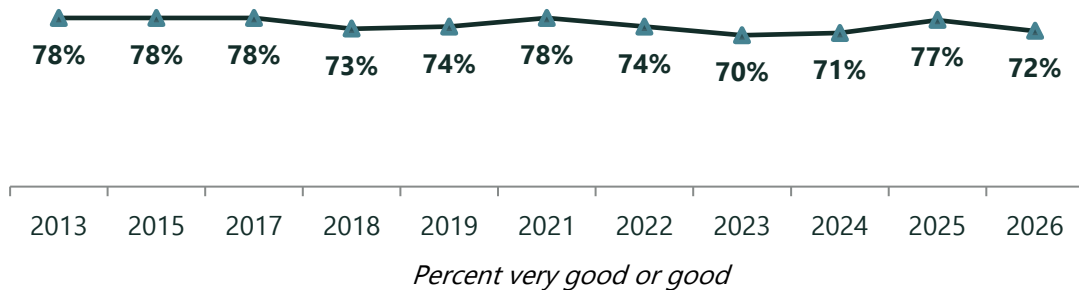
Please rate the quality of each of the programs or facilities listed below. (Percent reporting very good or good)	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Trails	96%	95%	93%	93%	92%	94%	94%	93%	96%	96%	96%
Natural areas and open space	96%	93%	93%	92%	92%	94%	93%	93%	94%	95%	95%
Parks Overall	95%	93%	92%	91%	90%	94%	92%	92%	96%	94%	96%
The Gardens on Spring Creek	92%	95%	90%	90%	89%	92%	92%	89%	93%	90%	91%
Art in Public Places program	89%	88%	83%	86%	85%	86%	85%	86%	86%	82%	82%
The Farm at Lee Martinez Park*	88%	87%	88%	82%	87%	85%	90%	86%	90%	87%	87%
Timberline Recycling Center*	87%	88%	85%	81%	82%	.	.	.	.	.	.
Fort Collins Museum of Discovery*	87%	87%	85%	87%	87%	86%	89%	89%	90%	88%	87%
Pottery studio*	87%	87%	81%	75%	76%	88%	82%	78%	79%	80%	83%
Fort Collins Senior Center*	86%	88%	81%	83%	85%	87%	85%	84%	86%	90%	87%
Parks in my neighborhood	85%	81%	81%	80%	83%	.	.	.	.	.	.
Athletic fields*	85%	78%	82%	79%	78%	79%	86%	81%	86%	83%	89%
Lincoln Center programs	83%	84%	81%	81%	80%	85%	83%	84%	86%	84%	85%
Northside Aztlan Community Center*	82%	84%	81%	78%	84%	84%	86%	86%	87%	86%	82%
Cemeteries*	81%	86%	81%	74%	79%	83%	82%	79%	83%	83%	86%
Golf courses*	81%	82%	76%	68%	75%	79%	81%	79%	84%	83%	85%
Edora Pool Ice Center (EPIC)*	81%	80%	80%	77%	78%	82%	86%	82%	81%	81%	85%
Senior recreation programs*	75%	78%	68%	73%	72%	80%	78%	76%	80%	77%	82%
Foothills Activity Center*	74%	78%	73%	68%	73%	79%	81%	79%	.	.	.
Youth/teen recreation programs*	74%	76%	66%	68%	72%	82%	73%	75%	76%	76%	79%
Adult recreation programs*	71%	73%	65%	66%	69%	81%	75%	76%	78%	75%	79%
Dog parks*	67%	64%	62%	62%	68%	.	.	.	.	.	.
Mulberry Pool*	60%	62%	56%	51%	55%	66%	68%	70%	73%	71%	72%

* More than 30% of respondents had "no opinion" when rating the asterisked items (See Appendix B: Complete Survey Frequencies for all responses including "no opinion").

Economic Health

About 7 in 10 residents rated Fort Collins favorably as a place to work, a slight decrease compared to 2025. The city ranked higher than the Front Range benchmark and similar to the national benchmark in this area.

Figure 20: Ratings of City as a Place to Work Compared by Year



Survey participants were also asked to rate several aspects of Fort Collins' economic health. About two-thirds of respondents gave very good or good ratings to the availability of quality healthcare, entertainment opportunities, and dining options. Around 6 in 10 residents rated shopping opportunities positively, while only about one-fourth gave favorable ratings to the availability of job opportunities in the city.

Most economic health ratings remained consistent with the 2024 and 2025 results. The only statistically significant change was a decline in ratings for the availability of job opportunities, which fell from 35% in 2025 to 25% in 2026. This represents the lowest rating recorded for this measure over the trend period.

Fort Collins rated higher than both the national and Front Range benchmarks for the availability of quality healthcare, higher than the Front Range benchmark for shopping opportunities, and comparable to both benchmark groups for the availability of job opportunities.

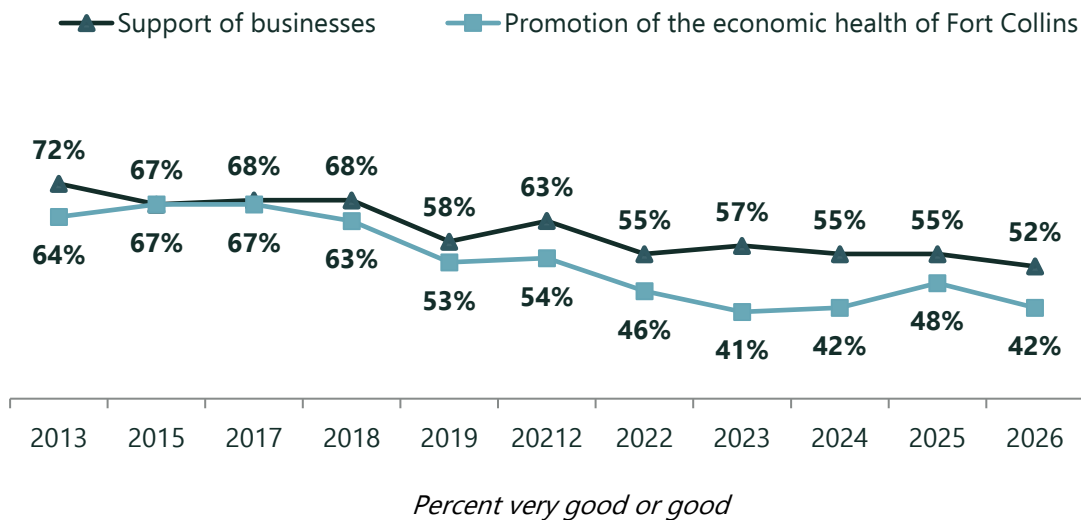
Figure 21: Community Aspects of Economic Health Compared by Year

Please rate Fort Collins as a community on each of the items listed below. (Percent reporting very good or good)	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Availability of quality healthcare	68%	67%	68%	70%	75%	80%	78%	78%	75%	77%	75%
Quality of entertainment opportunities	65%	67%	63%	63%	66%	62%	66%	76%	76%	72%	68%
Quality of dining opportunities	63%	67%	64%	68%	75%	77%	77%	83%	85%	83%	82%
Quality of shopping opportunities	58%	58%	61%	55%	68%	69%	66%	69%	72%	67%	67%
Availability of job opportunities	25%	35%	37%	37%	46%	46%	48%	44%	46%	42%	35%

Additionally, community members assessed the City's performance in two areas: supporting local businesses and promoting the overall economic health of Fort Collins. In 2026, just over half of respondents rated the City's support of businesses positively, while about 4 in 10 gave favorable ratings for efforts to promote economic health. The rating for business support held steady compared with 2025, whereas the rating for economic promotion declined following the temporary improvement observed last year.

Figure 22: Business Support and Economic Promotion Compared by Year

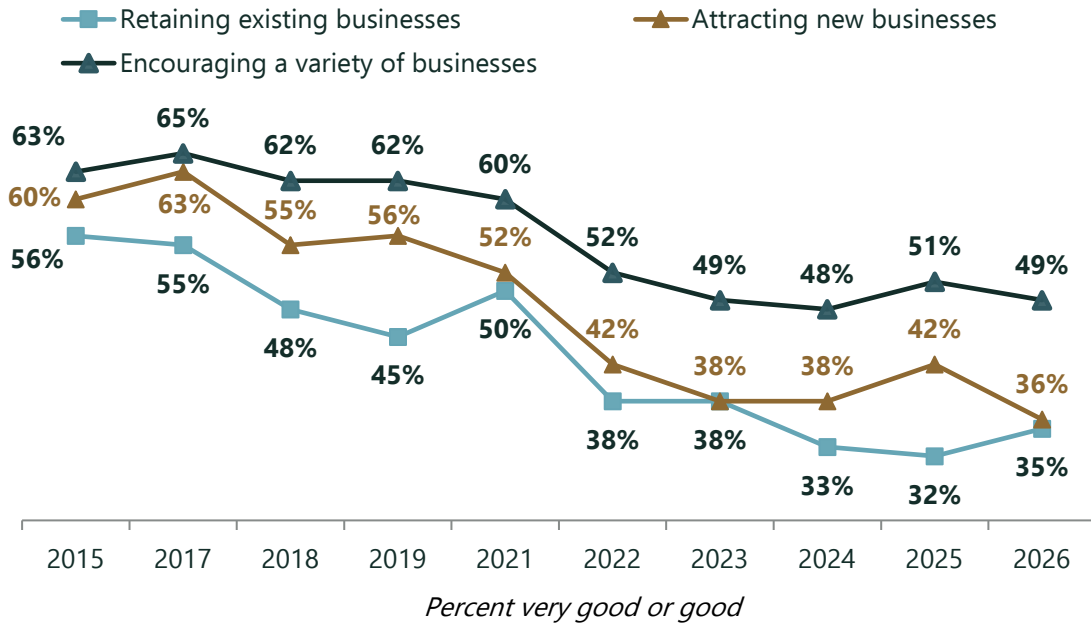
Please rate the City's performance in each of the following areas.



In terms of business health, about half of respondents gave the city positive ratings for encouraging a variety of businesses, while about one-third gave positive ratings for attracting new businesses and retaining existing business. Compared with 2025, the rating for attracting new businesses contracted further, while the other two measures held steady. Taken together, the data highlight a long-term, downward trend in confidence across all aspects of business health, underscoring challenges in sustaining and diversifying the local economy.

Figure 23: Business Health Compared by Year

Please rate the City's performance in each of the following areas.



Government Performance

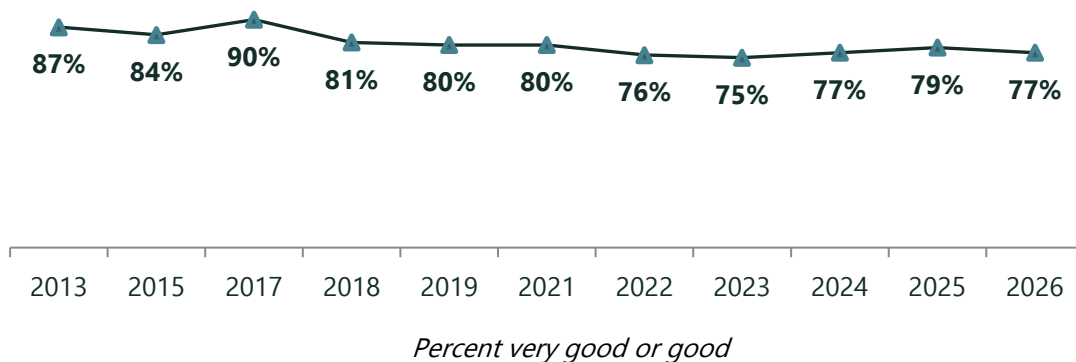
The survey included several questions aimed at measuring government performance, including interactions with city employees, planning, and providing public information. Resident input on perceptions of government performance is a valuable tool for identifying potential gaps in service, communication, or civic engagement.

Overall Quality of City Services

About three-fourths of survey respondents rated the overall quality of City services as either very good or good. This rating has remained steady since 2018. Fort Collins ranked similarly to both the national and Front Range benchmarks for overall quality of services.

Figure 24: Overall Quality of City Services Compared by Year

Overall, how would you rate the quality of the services provided by the City of Fort Collins?



City Government and Employees

About two-thirds of residents positively rated the City for respecting all community members regardless of background. Meanwhile, 6 in 10 praised the City's overall direction, its commitment to sustainability, its efforts to create a welcoming and inclusive environment where residents feel a sense of belonging, the efficient operation of programs and services, and its openness to community involvement. In contrast, only about 4 in 10 respondents gave favorable ratings for the City's partnership with the community to address climate change, its approach to balancing development and growth, listening to residents, and managing long-term planning for growth.

Five of these ratings were consistent with 2025 results while three showed notable declines: listening to community members dropped by 10 points, while ratings for creating a welcoming, inclusive community and for respecting all residents regardless of race, ethnicity, gender, religion, age, disability, sexual orientation, or marital status each fell by 6 points.

When comparisons could be made, Fort Collins ranked similarly to national and Front Range benchmark comparisons.

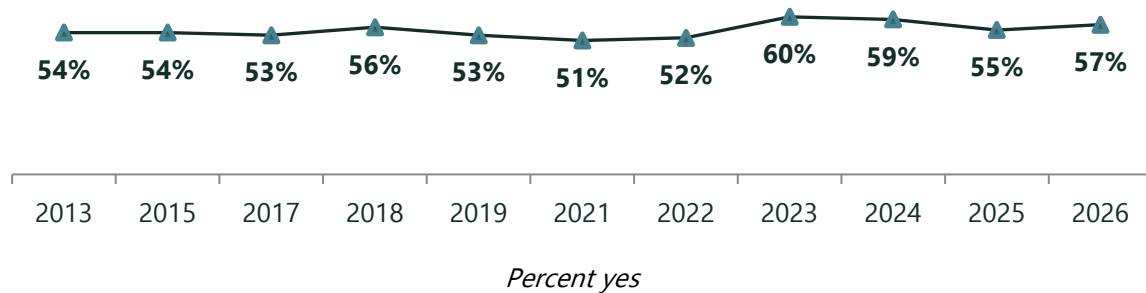
Figure 25: City Government Ratings Compared by Year

Please rate the City's performance in each of the following areas. (Percent reporting very good or good)	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status	64%	70%	62%	59%	62%	58%	60%	.	.	.	.
Encouraging sustainability in the community	62%	63%	59%	56%	58%	64%	63%	69%	76%	69%	73%
Creating a welcoming, inclusive community where all community members feel a sense of belonging	61%	67%	59%	55%	47%	55%	56%	.	.	.	.
Overall direction of the City	60%	63%	52%	55%	49%	59%	65%	62%	65%	65%	70%
Efficient operation of programs and services	59%	60%	56%	54%	55%	63%	60%	66%	65%	58%	65%
Welcoming community member involvement	56%	60%	52%	48%	52%	57%	60%	61%	66%	69%	67%
Partnering with the community to address climate change	46%	51%	43%	42%	38%	.	.	.	.	.	.
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	46%	49%	37%	38%	38%	48%	56%	.	.	.	.
Listening to community members	40%	50%	40%	36%	40%	49%	46%	50%	52%	50%	53%
Managing and planning for growth	40%	40%	33%	34%	35%	39%	49%	46%	44%	50%	56%

As in previous years, about 6 in 10 respondents reported having contact with a City employee during the 12 months prior to the survey. Compared with peer communities nationwide and across the Front Range, Fort Collins was comparable to both benchmark groups in the frequency of resident contact with City employees.

Figure 26: Contact with City Employees Compared by Year

Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?



Those who had contact with a city employee were asked to rate various aspects of their interaction. Nearly 9 in 10 rated the courtesy of the employee as either very good or good. Additionally, 8 in 10 gave positive ratings for the employee's promptness, knowledge, and overall impression. About three-fourths gave high marks for feeling valued during the interaction. All ratings were consistent with previous year.

Fort Collins ranked on par with national and Front Range peer communities for residents' overall impression and knowledge of city employees.

Figure 27: Users Ratings of City Employees Compared by Year

Thinking about your most recent contact, please rate City employee(s) on each of the items below. (Percent reporting very good or good)	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Courtesy	89%	89%	88%	86%	88%	85%	86%	89%	88%	86%	88%
Knowledge	84%	83%	81%	80%	83%	82%	78%	83%	82%	83%	80%
Promptness	84%	83%	78%	80%	81%	82%	79%	84%	79%	79%	81%
Overall impression	83%	80%	79%	80%	81%	76%	82%	80%	80%	79%	80%
Making you feel valued	75%	74%	71%	72%	72%	73%	74%	72%	72%	69%	69%

This question was asked only of those who reported having contact with a city employee in the last 12 months.

Residents who had not interacted directly with a City employee were also invited to share their impressions. About 8 in 10 respondents gave high marks for the courtesy of City staff and the promptness of responses to inquiries and service requests. In addition, 7 in 10 positively rated employees for making community members feel valued. All three measures improved compared with recent years, reflecting stronger public confidence in the quality of employee interactions.

Figure 28: Non-users Ratings of City Employees Compared by Year

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins residents. Please rate City employees on each of the items below. (Percent reporting very good or good)	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Courtesy	84%	79%	76%	79%	83%	77%	81%	80%	84%	80%	79%
Promptness in responding to inquiries and service requests	77%	70%	67%	67%	71%	72%	69%	74%	72%	76%	73%
Making community members or customers feel valued	72%	67%	61%	67%	67%	71%	66%	73%	73%	71%	68%

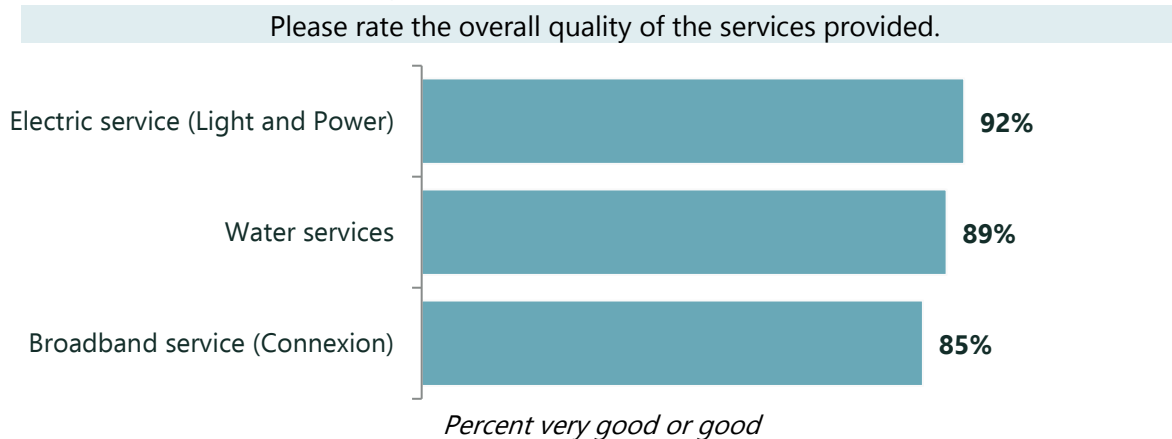
This question was asked only of those who did not have contact with a City employee in the last 12 months. At least 30% of respondents said "no opinion" when evaluating each of these three characteristics of City employees (see Appendix B: Complete Survey Frequencies for all responses including "no opinion").

Fort Collins Utilities

Fort Collins residents were asked whether they receive electric, water, and broadband services from Fort Collins Utilities. Nearly 9 in 10 reported receiving electric service, about 8 in 10 reported water service, and roughly half indicated they use the City's broadband service.

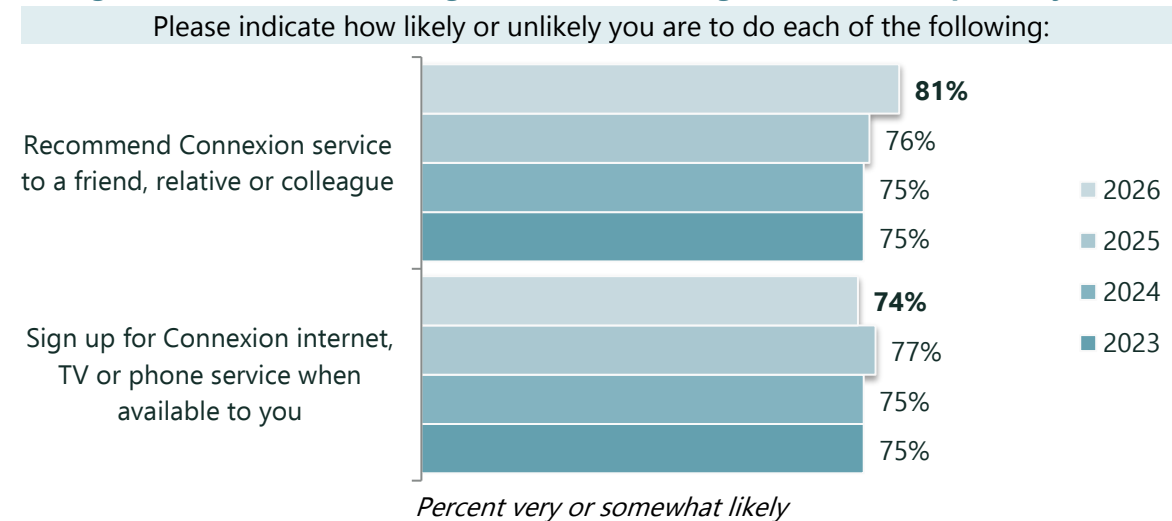
Those who receive these services were then asked to evaluate their quality. Overall, all three utilities earned strong positive ratings. About 9 in 10 users praised both the electric and water services, while broadband service was rated positively by 8 in 10 Connexion users. These results reflect consistently high satisfaction across the City's core utility offerings.

Figure 29: Fort Collins Utilities, 2026



About 8 in 10 survey respondents indicated that they would be very or somewhat likely to recommend Connexion service to a friend, relative, or colleague. Meanwhile, about 3 in 4 indicated that they would be at least somewhat likely to sign up for Connexion internet, TV, or phone service when available to them.

Figure 30: Likelihood of Using and Recommending Connexion Compared by Year



Fiscal Management and Planning

Survey respondents were asked to consider seven aspects of the community and identify whether the city should apply more effort, the same amount of effort, or less effort to each. These are aspects for which the city plays a role in sustaining, at least in part, and which map to the Strategic Objectives from the City's Strategic Plan.

About 6 in 10 residents wanted the city to increase its efforts in economic development (60%) and mobility and transportation (56%). About half of the respondents also asked for increased efforts in neighborhood and community vitality (54%) and environment protection (50%). Finally, about a fourth of respondents claimed more efforts in culture, parks & recreation (26%), safety (24%), and general government (20%).

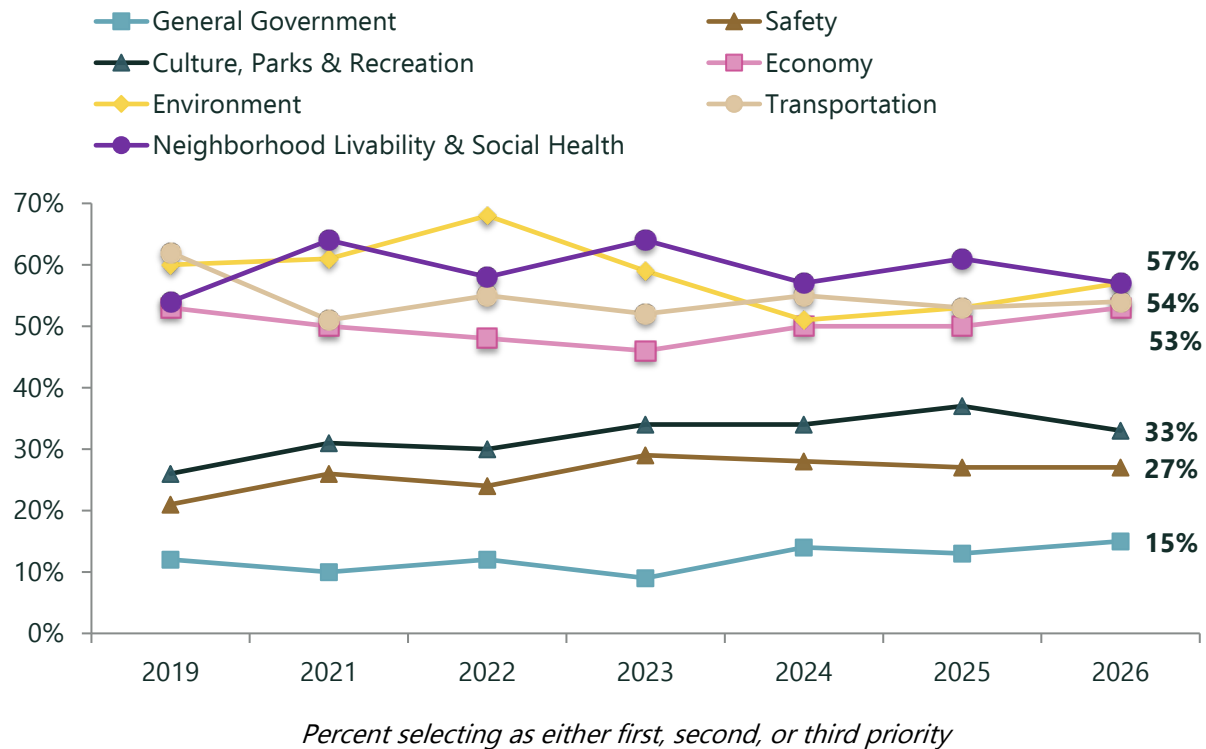
Figure 31: Budget Priorities, 2026

Please select the option that best describes how you think the City should address each of the following aspects of the community.		%
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	More effort	60%
	Same effort	37%
	Less effort	3%
Transportation and Mobility: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport	More effort	56%
	Same effort	41%
	Less effort	3%
Neighborhood and Community Vitality: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community	More effort	54%
	Same effort	41%
	Less effort	6%
Environment: Includes efforts to protect and manage natural resources, including maintaining high-quality water supplies, improving air quality, conserving land, supporting smart and sustainable growth, advancing progress toward carbon neutrality, expanding renewable energy and working toward long-term waste-reduction.	More effort	50%
	Same effort	44%
	Less effort	6%
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas	More effort	26%
	Same effort	71%
	Less effort	4%
Safety: Includes police, fire, stormwater, emergency medical response, and building inspection	More effort	24%
	Same effort	72%
	Less effort	5%
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	More effort	20%
	Same effort	74%
	Less effort	6%

Survey participants were asked to prioritize the same seven strategic plan areas by selecting the three they felt were most important for the city to focus on over the next five years. Environment and Neighborhood Livability and Social Health were the most frequently mentioned areas (both with 57%), followed by Transportation (54%) and Economy (53%). Lower on the list of priorities were Culture, Parks and Recreation (33%), Safety (27%), and General Government (15%). Compared to 2025, most priorities remained stable.

Figure 32: Top Three Budget Priorities Compared by Year

Please select which three (3) should be the top priorities for the City to focus on in the next 5 years.

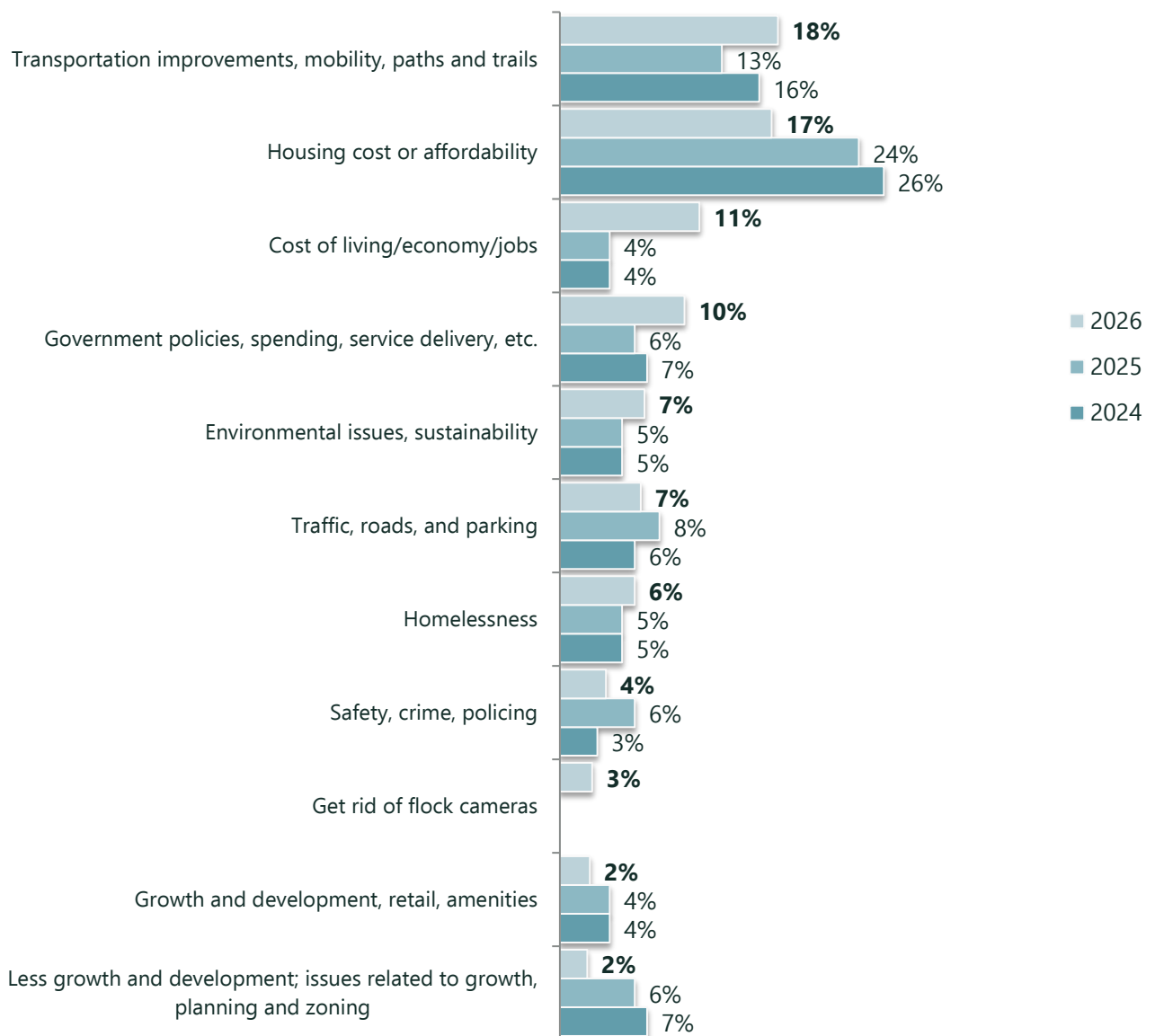


The survey also included an open-ended question asking residents to identify, in their own words, the single issue or area they believed the City should prioritize over the next few years. Transportation emerged as the most frequently mentioned topic, with approximately one in five respondents identifying transportation-related improvements as their top priority. Housing affordability was the second most common theme, cited by 17% of respondents, followed by concerns about the cost of living (11%) and government policies (10%).

Several other issues were also raised by notable shares of residents. About 1 in 20 respondents mentioned the environment, traffic, homelessness, or public safety as priorities for improvement. Less frequently cited topics included Flock cameras and growth and development.

Figure 33: Community Member Priorities by Year

Thinking about the next few years, what is ONE item or focus area you would like the City to improve on?



Percent of respondents

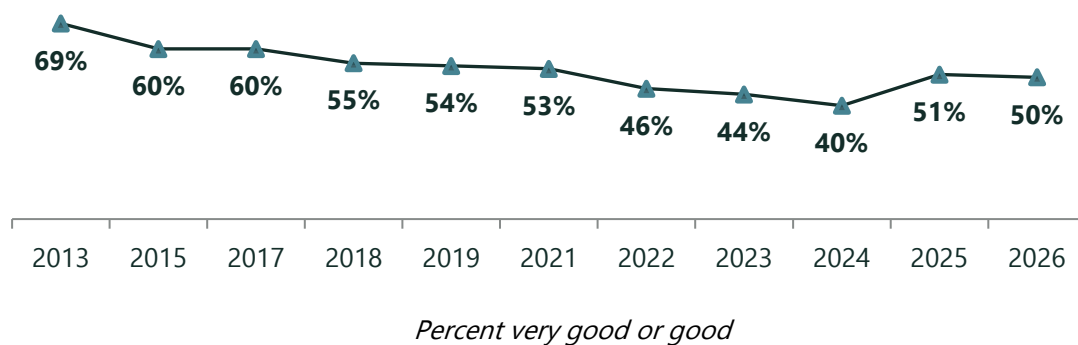
Respondents could write in their own response. The complete set of verbatim comments can be found in Appendix C: Verbatim Responses to Open-Ended Questions.

Public Information

The quality of a community is reflected not only in residents' perceptions of City services, but also in how well informed they feel about local issues, programs, and events. In 2026, about half of residents rated the City positively for keeping the community informed. After declining steadily from 2013 through 2024, this measure improved in 2025 and remained stable in 2026, suggesting that residents' perceptions of the City's communication efforts have strengthened in recent years.

Figure 34: Ratings of Informing Residents Compared by Year

Please rate the City's performance in the following area: Informing community members.

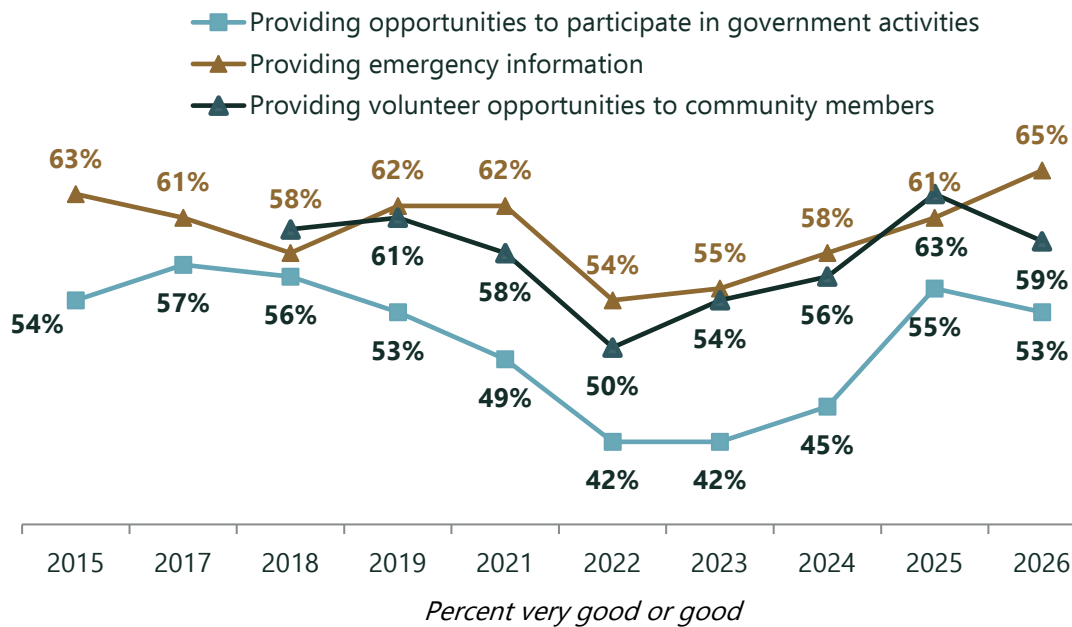


About two-thirds of residents gave high marks to the City for providing emergency information, while six in ten praised the availability of volunteer opportunities. In comparison, about half of respondents positively rated the City's efforts to provide opportunities to participate in government activities. Although all three measures were consistent with 2025 results, the rating for emergency information has shown a steady upward trend since 2022, reflecting growing confidence in the City's communication during emergencies.

When benchmarked against other communities, Fort Collins ranked similarly to both the national and Front Range averages for providing volunteer opportunities and for offering ways to participate in government activities.

Figure 35: Providing Information and Opportunities to Participate Compared by Year

Please rate the City performance in each of the following areas.



Nearly all residents reported using word of mouth or the City's website as sources of information about City issues, services, and programs. Social media was also widely used, with nearly 8 in 10 respondents indicating they rely on platforms such as Facebook, Twitter/X, Nextdoor, or YouTube. About two-thirds reported turning to City employees or departments and program guides such as the Recreator or Explorer.

More than half of respondents mentioned City newsletters, newspapers, and City booths at local events as information sources. Other channels—including radio, Access Fort Collins, the OurCity platform, and the Engage platform—were used less frequently, but showed growth compared with 2025. Television news and the City's local channels were the least commonly cited.

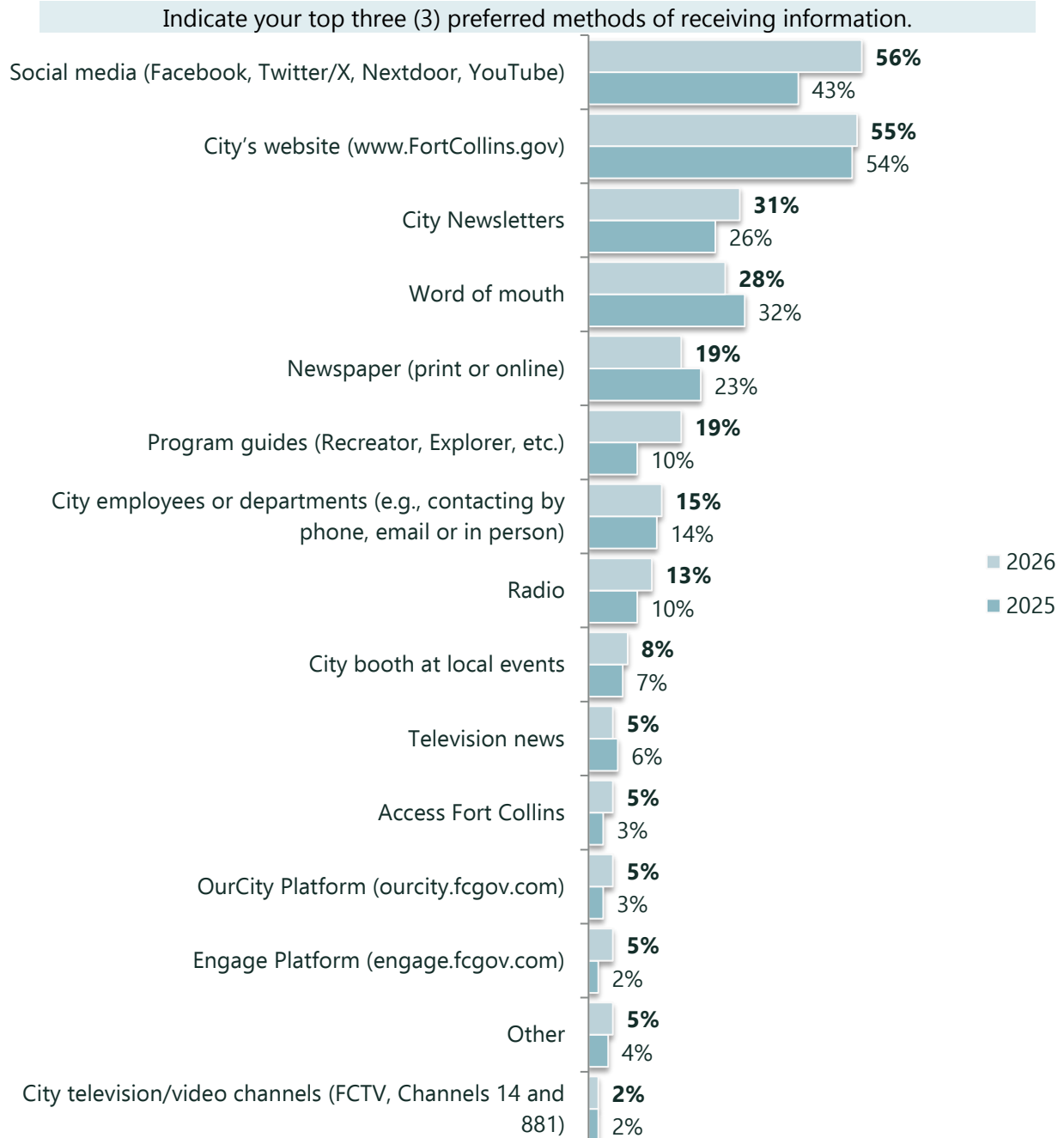
Figure 36: Information Sources Used Compared by Year

Indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services and programs. (Percent of respondents who had ever used this as a source)	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Word of mouth	92%	92%	92%	90%	88%	91%	91%	91%	90%	87%	88%
City's website (www.fcgov.com)	90%	91%	88%	91%	86%	82%	77%	79%	79%	79%	80%
Social media (Facebook, Twitter/X, Nextdoor, YouTube)	78%	73%	72%	73%	70%	77%	65%	67%	63%	60%	55%
City employees or departments (by phone, email or in person)	66%	65%	63%	60%	60%	61%	58%	56%	57%	.	.
Program guides (Recreator, Explorer, etc.)	65%	69%	69%	70%	67%	67%	68%	71%	66%	70%	70%
City Newsletters	58%	45%	38%	40%	35%	33%	33%	63%	65%	65%	67%
Newspaper (print or online)	56%	60%	57%	57%	61%	67%	66%	67%	70%	72%	80%
City booth at local events	51%	52%	49%	45%	39%	41%	36%	37%	38%	41%	.
Radio	40%	44%	45%	43%	47%	52%	50%	56%	55%	63%	69%
Access Fort Collins	35%	29%	30%	28%	27%	27%	22%	22%	20%	20%	17%
OurCity Platform (ourcity.fcgov.com)	32%	27%	23%	24%	26%	20%	16%	18%	18%	.	.
Engage Platform (engage.fcgov.com)	29%	20%	20%	19%	17%	12%	12%	14%	.	.	.
Television news	28%	31%	31%	29%	35%	38%	41%	41%	45%	57%	69%
The City of Fort Collins local channels 14 and 881	15%	12%	12%	13%	13%	16%	12%	20%	20%	22%	30%
Other	14%	12%	13%	11%	10%	.	.	.	.	.	.

* Prior to 2026, "Program guides (Recreator, Explorer, etc.)" was listed as "Recreator," "City Newsletters" appeared as "City News eNewsletter," and "City television/video channels (FCTV, Channels 14 and 881)" was labeled "The City of Fort Collins local channels 14 and 881." Prior to 2025, "Explorer (the guide to natural areas activities)" was titled "Tracks and Trails."

Residents were also asked to identify their three preferred methods for receiving information from the City about issues, services, and programs. More than half selected social media and the City's website as preferred communication channels. Approximately three in ten residents chose City newsletters and word of mouth, while about one-fifth favored newspapers and program guides. Less frequently preferred sources included City employees or departments, radio, television, and City booths at local events.

Figure 37: Top Three Preferred Methods of Receiving Information Compared by Year



Percent selecting as either first, second, or third preferred method

Appendix A: Respondent Characteristics

The following tables summarize the demographic characteristics of Fort Collins's survey respondents in 2026.

Table 1: Length of Residency

About how many years have you lived in Fort Collins?	Percent of respondents
Less than 2 years	10%
2-5 years	20%
6-10 years	19%
11-20 years	14%
More than 20 years	36%
Total	100%

Table 2: Respondent Student Status

Are you a full-time or part-time student at a college or university in Fort Collins?	Percent of respondents
Yes	9%
No	91%
Total	100%

Table 3: Respondent College or University Attended

Which college or university do you attend?	Percent of respondents
Colorado State University	78%
Front Range Community College	14%
Another local college or university	8%
Total	100%

Asked only to those who indicated that they were full-time or part-time students at a college or university in Fort Collins.

Table 4: Employment Status

What is your employment status?	Percent of respondents
Working full time for pay	60%
Working part time for pay	12%
Unemployed, looking for paid work	5%
Unemployed, not looking for paid work	3%
Fully retired	20%
Total	100%

Table 5: Work in Fort Collins

Do you work inside the boundaries of Fort Collins?	Percent of respondents
Yes, outside the home	49%
Yes, from home	22%
No	28%
Total	100%

Table 6: Respondent Age

Which of the age groups below best describes you?	Percent of respondents
18-24	9%
25-34	32%
35-44	13%
45-54	16%
55-64	10%
65-74	13%
75+	7%
Total	100%

Table 7: Respondent Housing Type

Which best describes the building you live in?	Percent of respondents
One family house detached from any other houses	56%
Duplex or townhome	13%
Apartment or condominium	30%
Mobile home	1%
Other	1%
Total	100%

Table 8: Respondent Housing Tenure

Do you own or rent your residence?	Percent of respondents
Own	57%
Rent	43%
Total	100%

Table 9: Respondent Household Income

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income from all sources for all persons living in your household.)	Percent of respondents
Less than \$25,000	8%
\$25,000-\$49,999	11%
\$50,000-\$99,999	30%
\$100,000 to \$149,999	27%
\$150,000 to \$199,999	11%
\$200,000 or more	13%
Total	100%

Table 10: Respondent Gender

What is your gender?	Percent of respondents
Nonbinary	1%
Woman	50%
Man	44%
Transgender	1%
Two-Spirit	0%
Prefer to self-identify	1%
Prefer not to answer	6%

Total may exceed 100% as respondents could select more than one option.

Table 11: Respondent Sexual Orientation

Which term best describes your sexual orientation?	Percent of respondents
Asexual	5%
Bisexual	10%
Heterosexual	65%
Lesbian or gay	6%
Pansexual	2%
Queer	6%
Prefer to self-identify	1%
Prefer not to answer	14%

Total may exceed 100% as respondents could select more than one option.

Table 12: Respondent Race/Ethnicity

What is your race and/or ethnicity?	Percent of respondents
American Indian/Alaskan Native	2%
African	0%
African American/Black	2%
Asian/Asian American	7%
Hispanic/Latinx/Spanish Origin	8%
Middle Eastern/North African	1%
Native Hawaiian/Other Pacific Islander	1%
White	80%
Prefer to self-identify	2%
Prefer not to answer	9%

Total may exceed 100% as respondents could select more than one option.

Table 13: Council District of Residence

District	Percent of respondents
District 1	21%
District 2	16%
District 3	15%
District 4	16%
District 5	18%
District 6	14%
Total	100%

Appendix B: Complete Survey Frequencies

The following pages contain a complete set of responses to each question on the survey. For questions that included a “don’t know” or “no opinion” response option, two tables for that question are provided: the first excludes the “don’t know” or “no opinion” responses and the second includes those response options.

Table 14: Question 1 without "no opinion" responses

Please rate Fort Collins as a community on each of the items listed below.	Very good		Good		Average		Bad		Very bad		Total	
Overall, as a place to live	57%	N=502	34%	N=297	8%	N=70	1%	N=7	1%	N=7	100%	N=882
Overall safety of community members	48%	N=426	39%	N=348	11%	N=101	2%	N=14	0%	N=1	100%	N=889
Quality of shopping opportunities	24%	N=209	34%	N=300	32%	N=281	8%	N=71	3%	N=23	100%	N=883
Quality of dining opportunities	28%	N=244	35%	N=311	29%	N=254	7%	N=58	1%	N=13	100%	N=879
Quality of entertainment opportunities	26%	N=223	39%	N=343	27%	N=236	6%	N=53	2%	N=15	100%	N=871
Availability of job opportunities	3%	N=21	21%	N=151	44%	N=307	23%	N=160	9%	N=64	100%	N=704
Availability of affordable quality housing	1%	N=11	5%	N=39	29%	N=236	35%	N=289	30%	N=252	100%	N=828
Quality of arts and cultural opportunities	24%	N=210	41%	N=356	28%	N=239	6%	N=52	1%	N=7	100%	N=864
Quality of recreational opportunities	56%	N=494	31%	N=269	10%	N=91	2%	N=19	1%	N=8	100%	N=880
Availability of quality healthcare	28%	N=236	40%	N=331	25%	N=208	5%	N=41	2%	N=18	100%	N=835
Availability of affordable quality childcare	6%	N=21	13%	N=43	31%	N=104	32%	N=107	18%	N=59	100%	N=335
Quality of public schools	24%	N=124	47%	N=248	20%	N=107	6%	N=32	3%	N=13	100%	N=525

Please rate Fort Collins as a community on each of the items listed below.	Very good		Good		Average		Bad		Very bad		Total	
Quality of public library services	49%	N=388	37%	N=299	12%	N=97	2%	N=13	0%	N=2	100%	N=799
As a place to raise children	45%	N=289	42%	N=265	10%	N=66	2%	N=12	1%	N=6	100%	N=639
As a place to retire	33%	N=221	38%	N=254	19%	N=130	7%	N=45	3%	N=18	100%	N=670
As a place to attend college	50%	N=379	39%	N=290	8%	N=62	2%	N=14	1%	N=7	100%	N=752
As a place to work	29%	N=230	42%	N=332	22%	N=169	5%	N=37	2%	N=16	100%	N=784
Openness and acceptance of the community toward people of diverse backgrounds	23%	N=197	39%	N=329	31%	N=260	5%	N=47	2%	N=16	100%	N=850
Overall appearance of the city	45%	N=399	43%	N=383	10%	N=89	1%	N=11	1%	N=8	100%	N=889
Overall quality of life in Fort Collins	42%	N=378	45%	N=398	10%	N=92	2%	N=17	1%	N=5	100%	N=891

Table 15: Question 1 with "no opinion" responses

Please rate Fort Collins as a community on each of the items listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Overall, as a place to live	57%	N=502	34%	N=297	8%	N=70	1%	N=7	1%	N=7	0%	N=0	100%	N=882
Overall safety of community members	48%	N=426	39%	N=348	11%	N=101	2%	N=14	0%	N=1	0%	N=2	100%	N=891
Quality of shopping opportunities	24%	N=209	34%	N=300	32%	N=281	8%	N=71	3%	N=23	1%	N=6	100%	N=890

Please rate Fort Collins as a community on each of the items listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Quality of dining opportunities	28%	N=244	35%	N=311	29%	N=254	7%	N=58	1%	N=13	1%	N=7	100%	N=886
Quality of entertainment opportunities	25%	N=223	39%	N=343	27%	N=236	6%	N=53	2%	N=15	2%	N=20	100%	N=890
Availability of job opportunities	2%	N=21	17%	N=151	35%	N=307	18%	N=160	7%	N=64	20%	N=177	100%	N=882
Availability of affordable quality housing	1%	N=11	4%	N=39	27%	N=236	33%	N=289	29%	N=252	5%	N=44	100%	N=872
Quality of arts and cultural opportunities	24%	N=210	40%	N=356	27%	N=239	6%	N=52	1%	N=7	3%	N=24	100%	N=888
Quality of recreational opportunities	55%	N=494	30%	N=269	10%	N=91	2%	N=19	1%	N=8	1%	N=10	100%	N=891
Availability of quality healthcare	27%	N=236	37%	N=331	23%	N=208	5%	N=41	2%	N=18	6%	N=51	100%	N=886
Availability of affordable quality childcare	2%	N=21	5%	N=43	12%	N=104	12%	N=107	7%	N=59	62%	N=553	100%	N=887
Quality of public schools	14%	N=124	29%	N=248	12%	N=107	4%	N=32	2%	N=13	39%	N=341	100%	N=866

Please rate Fort Collins as a community on each of the items listed below.														
	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Quality of public library services	44%	N=388	34%	N=299	11%	N=97	1%	N=13	0%	N=2	9%	N=78	100%	N=877
As a place to raise children	33%	N=289	30%	N=265	7%	N=66	1%	N=12	1%	N=6	28%	N=248	100%	N=886
As a place to retire	25%	N=221	29%	N=254	15%	N=130	5%	N=45	2%	N=18	24%	N=216	100%	N=886
As a place to attend college	43%	N=379	33%	N=290	7%	N=62	2%	N=14	1%	N=7	15%	N=132	100%	N=884
As a place to work	26%	N=230	38%	N=332	19%	N=169	4%	N=37	2%	N=16	11%	N=100	100%	N=884
Openness and acceptance of the community toward people of diverse backgrounds	22%	N=197	37%	N=329	29%	N=260	5%	N=47	2%	N=16	5%	N=42	100%	N=892
Overall appearance of the city	45%	N=399	43%	N=383	10%	N=89	1%	N=11	1%	N=8	0%	N=1	100%	N=889
Overall quality of life in Fort Collins	42%	N=378	45%	N=398	10%	N=92	2%	N=17	1%	N=5	0%	N=0	100%	N=891

Table 16: Question 2 without "no opinion" responses

Please rate the quality of your neighborhood on each of the items listed below.	Very good		Good		Average		Bad		Very bad		Total	
Your neighborhood as a place to live	48%	N=425	38%	N=336	13%	N=117	1%	N=9	0%	N=4	100%	N=891
Your neighborhood as a place to raise children	43%	N=284	34%	N=223	18%	N=117	5%	N=31	1%	N=6	100%	N=662
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	39%	N=347	31%	N=273	23%	N=205	5%	N=44	2%	N=21	100%	N=889

Table 17: Question 2 with "no opinion" responses

Please rate the quality of your neighborhood on each of the items listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Your neighborhood as a place to live	48%	N=425	38%	N=336	13%	N=117	1%	N=9	0%	N=4	0%	N=0	100%	N=891
Your neighborhood as a place to raise children	32%	N=284	25%	N=223	13%	N=117	4%	N=31	1%	N=6	26%	N=231	100%	N=893
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	39%	N=347	31%	N=273	23%	N=205	5%	N=44	2%	N=21	0%	N=2	100%	N=891

Table 18: Question 3 without "don't know" responses

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Fort Collins to someone who asks	53%	N=464	34%	N=300	7%	N=62	5%	N=48	100%	N=874
Remain in Fort Collins for the next five years	66%	N=577	21%	N=183	6%	N=50	7%	N=62	100%	N=872

Table 19: Question 3 with "don't know" responses

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Fort Collins to someone who asks	52%	N=464	34%	N=300	7%	N=62	5%	N=48	1%	N=12	100%	N=885
Remain in Fort Collins for the next five years	65%	N=577	20%	N=183	6%	N=50	7%	N=62	2%	N=21	100%	N=893

Table 20: Question 4 without "don't know" responses

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Visited a neighborhood park or City park	38%	N=344	33%	N=297	24%	N=217	4%	N=40	100%	N=898
Attended a neighborhood-sponsored event	2%	N=14	5%	N=49	36%	N=318	57%	N=513	100%	N=894
Attended a government-organized event (open house, City Council session, forum, etc.)	1%	N=5	5%	N=44	28%	N=250	66%	N=580	100%	N=879
Carpooled with other adults or children instead of driving alone	19%	N=164	19%	N=169	21%	N=188	41%	N=361	100%	N=882
Volunteered your time in Fort Collins	10%	N=85	15%	N=133	27%	N=239	49%	N=431	100%	N=889
Talked to or visited with your immediate neighbors	37%	N=329	29%	N=261	26%	N=229	8%	N=69	100%	N=888
Done a favor for a neighbor	14%	N=126	24%	N=211	42%	N=371	21%	N=184	100%	N=892
Visited a locally owned business operating within the city	50%	N=443	38%	N=343	11%	N=95	1%	N=11	100%	N=891

Table 21: Question 4 with "don't know" responses

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Visited a neighborhood park or City park	38%	N=344	33%	N=297	24%	N=217	4%	N=40	100%	N=898
Attended a neighborhood-sponsored event	2%	N=14	5%	N=49	36%	N=318	57%	N=513	100%	N=894
Attended a government-organized event (open house, City Council session, forum, etc.)	1%	N=5	5%	N=44	28%	N=250	66%	N=580	100%	N=879
Carpooled with other adults or children instead of driving alone	19%	N=164	19%	N=169	21%	N=188	41%	N=361	100%	N=882
Volunteered your time in Fort Collins	10%	N=85	15%	N=133	27%	N=239	49%	N=431	100%	N=889
Talked to or visited with your immediate neighbors	37%	N=329	29%	N=261	26%	N=229	8%	N=69	100%	N=888
Done a favor for a neighbor	14%	N=126	24%	N=211	42%	N=371	21%	N=184	100%	N=892
Visited a locally owned business operating within the city	50%	N=443	38%	N=343	11%	N=95	1%	N=11	100%	N=891

Table 22: Question 5

In the last 20 years, how often have you moved to a different place of residence in Fort Collins?	Percent	Number
2+ times a year	1%	N=7
About once a year	8%	N=71
Every 2-4 years	18%	N=158
Every 5-7 years	13%	N=113
Every 8-10 years	8%	N=70
Every 11-15 years	7%	N=58
16-20 years	6%	N=50
I have not relocated in the last 20 years	17%	N=148
I have not relocated within the City	24%	N=213
Total	100%	N=888

Table 23: Question 6 without "no opinion" responses

Please tell us how safe you feel in or on each of the following in Fort Collins.	Always safe		Usually safe		Sometimes safe sometimes unsafe		Usually unsafe		Always unsafe		Total	
Downtown Fort Collins during the day	60%	N=536	33%	N=297	5%	N=43	1%	N=10	0%	N=2	100%	N=888
Downtown Fort Collins at night	17%	N=147	50%	N=429	25%	N=209	6%	N=48	2%	N=17	100%	N=850
Your neighborhood during the day	76%	N=677	20%	N=178	3%	N=26	1%	N=6	0%	N=1	100%	N=888
Your neighborhood at night	47%	N=417	38%	N=337	12%	N=107	1%	N=10	2%	N=15	100%	N=885
Parks	33%	N=281	52%	N=441	13%	N=107	1%	N=11	1%	N=6	100%	N=847
Natural areas/open spaces	36%	N=307	48%	N=408	15%	N=125	2%	N=14	0%	N=3	100%	N=857
Recreation facilities	50%	N=376	41%	N=302	8%	N=57	1%	N=7	0%	N=3	100%	N=745
Trails	32%	N=267	48%	N=401	17%	N=145	2%	N=16	1%	N=4	100%	N=833
Fort Collins overall during the day	49%	N=428	47%	N=414	4%	N=37	0%	N=2	0%	N=1	100%	N=883
Fort Collins overall at night	16%	N=141	57%	N=497	24%	N=205	2%	N=15	1%	N=11	100%	N=869
Transfort/MAX	22%	N=99	43%	N=195	24%	N=110	6%	N=30	5%	N=24	100%	N=458

Table 24: Question 6 with "no opinion" responses

Please tell us how safe you feel in or on each of the following in Fort Collins.	Always safe		Usually safe		Sometimes safe sometimes unsafe		Usually unsafe		Always unsafe		No opinion		Total	
Downtown Fort Collins during the day	60%	N=536	33%	N=297	5%	N=43	1%	N=10	0%	N=2	1%	N=7	100%	N=895
Downtown Fort Collins at night	16%	N=147	48%	N=429	23%	N=209	5%	N=48	2%	N=17	5%	N=44	100%	N=894
Your neighborhood during the day	76%	N=677	20%	N=178	3%	N=26	1%	N=6	0%	N=1	0%	N=2	100%	N=890
Your neighborhood at night	47%	N=417	38%	N=337	12%	N=107	1%	N=10	2%	N=15	1%	N=6	100%	N=892
Parks	32%	N=281	49%	N=441	12%	N=107	1%	N=11	1%	N=6	5%	N=44	100%	N=891
Natural areas/open spaces	34%	N=307	46%	N=408	14%	N=125	2%	N=14	0%	N=3	4%	N=36	100%	N=893
Recreation facilities	42%	N=376	34%	N=302	6%	N=57	1%	N=7	0%	N=3	16%	N=144	100%	N=889
Trails	30%	N=267	45%	N=401	16%	N=145	2%	N=16	0%	N=4	6%	N=51	100%	N=885
Fort Collins overall during the day	48%	N=428	47%	N=414	4%	N=37	0%	N=2	0%	N=1	0%	N=4	100%	N=887
Fort Collins overall at night	16%	N=141	56%	N=497	23%	N=205	2%	N=15	1%	N=11	3%	N=23	100%	N=892
Transfort/MAX	11%	N=99	22%	N=195	12%	N=110	3%	N=30	3%	N=24	49%	N=436	100%	N=894

Table 25: Question 7 without "no opinion" responses

Please rate the quality of each of the following in Fort Collins.	Very good		Good		Average		Bad		Very bad		Total	
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	36%	N=244	43%	N=296	18%	N=122	2%	N=14	1%	N=10	100%	N=686
Disaster response and restoration of services	37%	N=232	44%	N=279	17%	N=109	1%	N=6	1%	N=7	100%	N=633
Fire prevention/education/outreach	34%	N=246	41%	N=290	21%	N=149	3%	N=20	1%	N=8	100%	N=713
EMS/Fire response time	52%	N=322	37%	N=228	10%	N=59	0%	N=1	1%	N=5	100%	N=615
EMS/Fire services overall	56%	N=360	35%	N=227	8%	N=52	1%	N=3	1%	N=4	100%	N=647
Crime prevention	15%	N=103	46%	N=317	31%	N=210	6%	N=38	2%	N=15	100%	N=682
Police patrol	16%	N=118	38%	N=281	37%	N=270	6%	N=44	4%	N=26	100%	N=738
Traffic enforcement	10%	N=82	31%	N=248	37%	N=296	14%	N=112	9%	N=72	100%	N=809
Police visibility	17%	N=137	34%	N=272	39%	N=312	6%	N=52	4%	N=31	100%	N=805
Police response time	24%	N=111	40%	N=190	29%	N=134	4%	N=21	3%	N=14	100%	N=470
Police services overall	22%	N=153	39%	N=269	27%	N=188	7%	N=48	5%	N=33	100%	N=691
Code enforcement (weeds, rubbish/trash, etc.)	14%	N=90	35%	N=235	36%	N=239	10%	N=68	5%	N=34	100%	N=667
Noise enforcement	11%	N=69	28%	N=175	38%	N=236	14%	N=88	8%	N=48	100%	N=616
Animal control	19%	N=113	41%	N=248	29%	N=176	7%	N=41	5%	N=30	100%	N=607
Business property maintenance	19%	N=133	51%	N=350	26%	N=179	3%	N=19	1%	N=6	100%	N=687
Residential property maintenance	17%	N=124	44%	N=315	33%	N=235	5%	N=33	2%	N=13	100%	N=721
Natural Areas and Park Ranger services	54%	N=422	36%	N=284	9%	N=71	1%	N=5	1%	N=6	100%	N=788

Table 26: Question 7 with "no opinion" responses

Please rate the quality of each of the following in Fort Collins.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	28%	N=244	34%	N=296	14%	N=122	2%	N=14	1%	N=10	22%	N=196	100%	N=882
Disaster response and restoration of services	26%	N=232	32%	N=279	12%	N=109	1%	N=6	1%	N=7	28%	N=247	100%	N=880
Fire prevention/education/outreach	28%	N=246	33%	N=290	17%	N=149	2%	N=20	1%	N=8	19%	N=169	100%	N=881
EMS/Fire response time	37%	N=322	26%	N=228	7%	N=59	0%	N=1	1%	N=5	30%	N=267	100%	N=882
EMS/Fire services overall	41%	N=360	26%	N=227	6%	N=52	0%	N=3	1%	N=4	26%	N=229	100%	N=876
Crime prevention	12%	N=103	36%	N=317	24%	N=210	4%	N=38	2%	N=15	22%	N=191	100%	N=873
Police patrol	14%	N=118	32%	N=281	31%	N=270	5%	N=44	3%	N=26	15%	N=135	100%	N=873
Traffic enforcement	9%	N=82	28%	N=248	34%	N=296	13%	N=112	8%	N=72	7%	N=62	100%	N=871
Police visibility	16%	N=137	31%	N=272	36%	N=312	6%	N=52	4%	N=31	8%	N=74	100%	N=879
Police response time	13%	N=111	22%	N=190	15%	N=134	2%	N=21	2%	N=14	46%	N=396	100%	N=865
Police services overall	18%	N=153	32%	N=269	22%	N=188	6%	N=48	4%	N=33	19%	N=163	100%	N=853
Code enforcement (weeds, rubbish/trash, etc.)	10%	N=90	27%	N=235	27%	N=239	8%	N=68	4%	N=34	24%	N=207	100%	N=873
Noise enforcement	8%	N=69	20%	N=175	27%	N=236	10%	N=88	6%	N=48	30%	N=263	100%	N=879
Animal control	13%	N=113	28%	N=248	20%	N=176	5%	N=41	3%	N=30	31%	N=268	100%	N=875
Business property maintenance	15%	N=133	40%	N=350	21%	N=179	2%	N=19	1%	N=6	21%	N=184	100%	N=871
Residential property maintenance	14%	N=124	36%	N=315	27%	N=235	4%	N=33	2%	N=13	18%	N=154	100%	N=875
Natural Areas and Park Ranger services	48%	N=422	32%	N=284	8%	N=71	1%	N=5	1%	N=6	11%	N=99	100%	N=887

Table 27: Question 8 without "no opinion" responses

Please rate the following areas of transportation in Fort Collins.	Very good		Good		Average		Bad		Very bad		Total	
Ease of travel by car	21%	N=186	37%	N=327	30%	N=262	8%	N=73	3%	N=29	100%	N=877
Ease of traveling by public transportation	8%	N=50	24%	N=155	31%	N=203	26%	N=168	11%	N=74	100%	N=649
Ease of walking	26%	N=226	39%	N=338	25%	N=217	8%	N=70	2%	N=21	100%	N=872
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs)	10%	N=55	29%	N=153	34%	N=183	20%	N=106	7%	N=35	100%	N=532
Ease of travel by bicycle	44%	N=353	39%	N=314	13%	N=107	2%	N=18	1%	N=8	100%	N=800
Availability of parking Downtown	15%	N=131	32%	N=271	28%	N=237	17%	N=145	8%	N=70	100%	N=855
Traffic flow	6%	N=49	25%	N=223	41%	N=364	20%	N=178	7%	N=65	100%	N=880
Street maintenance	21%	N=183	40%	N=354	30%	N=268	6%	N=56	2%	N=20	100%	N=881
Availability of electric vehicle charging stations	7%	N=19	26%	N=69	34%	N=92	19%	N=51	15%	N=40	100%	N=272
Northern Colorado Regional Airport/Shuttle Service	23%	N=113	40%	N=198	22%	N=106	9%	N=46	6%	N=28	100%	N=490
Safety from motor vehicle accidents when walking, biking or using public transportation	9%	N=69	36%	N=290	33%	N=265	15%	N=119	7%	N=58	100%	N=802

Table 28: Question 8 with "no opinion" responses

Please rate the following areas of transportation in Fort Collins.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Ease of travel by car	21%	N=186	37%	N=327	30%	N=262	8%	N=73	3%	N=29	1%	N=8	100%	N=885
Ease of traveling by public transportation	6%	N=50	17%	N=155	23%	N=203	19%	N=168	8%	N=74	27%	N=239	100%	N=889
Ease of walking	26%	N=226	39%	N=338	25%	N=217	8%	N=70	2%	N=21	1%	N=4	100%	N=877
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs)	6%	N=55	17%	N=153	21%	N=183	12%	N=106	4%	N=35	40%	N=350	100%	N=882
Ease of travel by bicycle	41%	N=353	36%	N=314	12%	N=107	2%	N=18	1%	N=8	8%	N=70	100%	N=871
Availability of parking Downtown	15%	N=131	31%	N=271	27%	N=237	17%	N=145	8%	N=70	3%	N=25	100%	N=880
Traffic flow	6%	N=49	25%	N=223	41%	N=364	20%	N=178	7%	N=65	1%	N=11	100%	N=891
Street maintenance	21%	N=183	40%	N=354	30%	N=268	6%	N=56	2%	N=20	0%	N=3	100%	N=883
Availability of electric vehicle charging stations	2%	N=19	8%	N=69	10%	N=92	6%	N=51	5%	N=40	69%	N=612	100%	N=884
Northern Colorado Regional Airport/Shuttle Service	13%	N=113	23%	N=198	12%	N=106	5%	N=46	3%	N=28	43%	N=376	100%	N=866

Please rate the following areas of transportation in Fort Collins.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Safety from motor vehicle accidents when walking, biking or using public transportation	8%	N=69	33%	N=290	30%	N=265	13%	N=119	7%	N=58	9%	N=79	100%	N=881

Table 29: Question 9 (Use)

Please indicate whether each of the following services is provided to you by Fort Collins Utilities.	Yes		No		Total	
Electric service (Light and Power)	93%	N=828	7%	N=61	100%	N=889
Water services	84%	N=743	16%	N=145	100%	N=888
Broadband service (Connexion)	54%	N=479	46%	N=400	100%	N=879

Table 30: Question 9 (Quality) without "no opinion" responses

If the answer is "Yes", please rate the overall quality of the services provided.	Very good		Good		Average		Bad		Very bad		Total	
Electric service (Light and Power)	63%	N=512	29%	N=237	7%	N=53	1%	N=8	1%	N=6	100%	N=816
Water services	59%	N=437	30%	N=219	9%	N=68	1%	N=10	1%	N=4	100%	N=738
Broadband service (Connexion)	66%	N=308	19%	N=91	14%	N=64	1%	N=5	0%	N=1	100%	N=469

Table 31: Question 9 (Quality) with "no opinion" responses

If the answer is "Yes", please rate the overall quality of the services provided.	Very good		Good		Average		Bad		Very bad		Not applicable		Total	
Electric service (Light and Power)	63%	N=512	29%	N=237	7%	N=53	1%	N=8	1%	N=6	0%	N=1	100%	N=817
Water services	59%	N=437	30%	N=219	9%	N=68	1%	N=10	1%	N=4	0%	N=3	100%	N=741
Broadband service (Connexion)	65%	N=308	19%	N=91	13%	N=64	1%	N=5	0%	N=1	2%	N=8	100%	N=477

Table 32: Question 10 without "don't know" responses

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Sign up for Connexion internet, TV or phone service when available to you	52%	N=375	22%	N=157	9%	N=62	17%	N=123	100%	N=718
Recommend Connexion service to a friend, relative or colleague	59%	N=358	22%	N=133	3%	N=18	16%	N=95	100%	N=604

Table 33: Question 10 with "don't know" responses

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Sign up for Connexion internet, TV or phone service when available to you	43%	N=375	18%	N=157	7%	N=62	14%	N=123	17%	N=147	100%	N=864
Recommend Connexion service to a friend, relative or colleague	41%	N=358	15%	N=133	2%	N=18	11%	N=95	31%	N=271	100%	N=875

Table 34: Question 11 without "no opinion" responses

Please rate the quality of the environment in Fort Collins on each of the items listed below.	Very good		Good		Average		Bad		Very bad		Total	
Air pollution reduction efforts	18%	N=134	39%	N=288	31%	N=226	8%	N=55	4%	N=28	100%	N=732
Recycling programs	27%	N=228	41%	N=353	25%	N=210	6%	N=50	2%	N=13	100%	N=854
Conservation efforts	30%	N=247	45%	N=361	19%	N=153	4%	N=30	2%	N=18	100%	N=809
Overall quality of environment	33%	N=285	48%	N=417	17%	N=146	2%	N=13	1%	N=10	100%	N=872

Table 35: Question 11 with "no opinion" responses

Please rate the quality of the environment in Fort Collins on each of the items listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Air pollution reduction efforts	15%	N=134	32%	N=288	25%	N=226	6%	N=55	3%	N=28	18%	N=158	100%	N=890
Recycling programs	26%	N=228	40%	N=353	24%	N=210	6%	N=50	1%	N=13	4%	N=35	100%	N=889
Conservation efforts	28%	N=247	41%	N=361	17%	N=153	3%	N=30	2%	N=18	9%	N=82	100%	N=891
Overall quality of environment	32%	N=285	47%	N=417	16%	N=146	1%	N=13	1%	N=10	2%	N=17	100%	N=888

Table 36: Question 12 without "no opinion" responses

Fort Collins implemented a new residential trash and recycling service in 2024. How would you rate the new service so far?	Percent	Number
Better	27%	N=160
About the same	49%	N=288
Worse	24%	N=139
Total	100%	N=588

Table 37: Question 12 with "no opinion" responses

Fort Collins implemented a new residential trash and recycling service in 2024. How would you rate the new service so far?	Percent	Number
Better	18%	N=160
About the same	32%	N=288
Worse	16%	N=139
Don't know / Not applicable	34%	N=302
Total	100%	N=890

Table 38: Question 13 without "no opinion" responses

Please rate the quality of each of the programs or facilities listed below.	Very good		Good		Average		Bad		Very bad		Total	
Natural areas and open space	66%	N=565	31%	N=263	3%	N=27	0%	N=3	0%	N=2	100%	N=861
Trails	64%	N=555	32%	N=274	4%	N=31	0%	N=3	0%	N=0	100%	N=863
Parks Overall	60%	N=520	36%	N=309	4%	N=36	1%	N=5	0%	N=1	100%	N=870
Parks in my neighborhood	51%	N=414	34%	N=277	12%	N=102	2%	N=16	1%	N=8	100%	N=818
Dog parks	34%	N=145	34%	N=146	24%	N=102	7%	N=31	2%	N=8	100%	N=432
Timberline Recycling Center	47%	N=270	40%	N=234	11%	N=65	1%	N=7	1%	N=3	100%	N=579
Cemeteries	37%	N=139	44%	N=165	18%	N=68	1%	N=2	0%	N=0	100%	N=374
Golf courses	32%	N=107	49%	N=163	13%	N=42	4%	N=14	3%	N=9	100%	N=336
Athletic fields	34%	N=147	51%	N=224	15%	N=65	0%	N=2	0%	N=1	100%	N=440
Northside Aztlan Community Center	38%	N=149	45%	N=177	16%	N=63	1%	N=2	1%	N=5	100%	N=396
Fort Collins Senior Center	39%	N=175	47%	N=208	11%	N=48	2%	N=10	1%	N=5	100%	N=445
Edora Pool Ice Center (EPIC)	33%	N=145	48%	N=213	16%	N=71	2%	N=8	1%	N=4	100%	N=440
Foothills Activity Center	31%	N=81	43%	N=113	23%	N=60	2%	N=6	0%	N=1	100%	N=260
Mulberry Pool	20%	N=63	40%	N=127	30%	N=95	8%	N=25	1%	N=4	100%	N=314
The Farm at Lee Martinez Park	40%	N=201	48%	N=237	10%	N=52	1%	N=3	1%	N=4	100%	N=497
The Gardens on Spring Creek	60%	N=415	32%	N=217	7%	N=47	1%	N=6	0%	N=3	100%	N=689
Pottery studio	40%	N=72	47%	N=85	12%	N=22	1%	N=2	0%	N=0	100%	N=181
Art in Public Places program	48%	N=297	41%	N=255	9%	N=57	1%	N=9	1%	N=5	100%	N=622
Lincoln Center programs	40%	N=252	42%	N=264	16%	N=101	1%	N=5	0%	N=2	100%	N=623
Fort Collins Museum of Discovery	49%	N=295	39%	N=234	11%	N=69	0%	N=3	1%	N=7	100%	N=608
Adult recreation programs	30%	N=146	41%	N=204	24%	N=119	4%	N=17	1%	N=5	100%	N=492
Senior recreation programs	31%	N=85	43%	N=117	20%	N=55	3%	N=8	2%	N=5	100%	N=270

Please rate the quality of each of the programs or facilities listed below.	Very good		Good		Average		Bad		Very bad		Total	
Youth/teen recreation programs	34%	N=83	40%	N=97	19%	N=48	4%	N=9	4%	N=9	100%	N=246

Table 39: Question 13 with "no opinion" responses

Please rate the quality of each of the programs or facilities listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Natural areas and open space	64%	N=565	30%	N=263	3%	N=27	0%	N=3	0%	N=2	2%	N=21	100%	N=881
Trails	62%	N=555	31%	N=274	4%	N=31	0%	N=3	0%	N=0	3%	N=27	100%	N=890
Parks Overall	58%	N=520	35%	N=309	4%	N=36	1%	N=5	0%	N=1	2%	N=19	100%	N=890
Parks in my neighborhood	47%	N=414	31%	N=277	11%	N=102	2%	N=16	1%	N=8	8%	N=69	100%	N=887
Dog parks	16%	N=145	16%	N=146	12%	N=102	3%	N=31	1%	N=8	51%	N=455	100%	N=887
Timberline Recycling Center	31%	N=270	27%	N=234	7%	N=65	1%	N=7	0%	N=3	34%	N=294	100%	N=873
Cemeteries	16%	N=139	19%	N=165	8%	N=68	0%	N=2	0%	N=0	58%	N=511	100%	N=885
Golf courses	12%	N=107	19%	N=163	5%	N=42	2%	N=14	1%	N=9	61%	N=532	100%	N=868
Athletic fields	17%	N=147	26%	N=224	7%	N=65	0%	N=2	0%	N=1	50%	N=434	100%	N=874
Northside Aztlan Community Center	17%	N=149	20%	N=177	7%	N=63	0%	N=2	1%	N=5	55%	N=485	100%	N=882
Fort Collins Senior Center	20%	N=175	24%	N=208	5%	N=48	1%	N=10	1%	N=5	49%	N=434	100%	N=879
Edora Pool Ice Center (EPIC)	16%	N=145	24%	N=213	8%	N=71	1%	N=8	0%	N=4	50%	N=438	100%	N=877
Foothills Activity Center	9%	N=81	13%	N=113	7%	N=60	1%	N=6	0%	N=1	70%	N=612	100%	N=872
Mulberry Pool	7%	N=63	15%	N=127	11%	N=95	3%	N=25	0%	N=4	64%	N=560	100%	N=874

Please rate the quality of each of the programs or facilities listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
The Farm at Lee Martinez Park	23%	N=201	27%	N=237	6%	N=52	0%	N=3	0%	N=4	43%	N=370	100%	N=867
The Gardens on Spring Creek	47%	N=415	25%	N=217	5%	N=47	1%	N=6	0%	N=3	22%	N=191	100%	N=879
Pottery studio	8%	N=72	10%	N=85	3%	N=22	0%	N=2	0%	N=0	79%	N=694	100%	N=875
Art in Public Places program	34%	N=297	30%	N=255	7%	N=57	1%	N=9	1%	N=5	28%	N=240	100%	N=862
Lincoln Center programs	29%	N=252	30%	N=264	12%	N=101	1%	N=5	0%	N=2	29%	N=249	100%	N=872
Fort Collins Museum of Discovery	34%	N=295	27%	N=234	8%	N=69	0%	N=3	1%	N=7	31%	N=269	100%	N=877
Adult recreation programs	17%	N=146	23%	N=204	13%	N=119	2%	N=17	1%	N=5	44%	N=390	100%	N=881
Senior recreation programs	10%	N=85	13%	N=117	6%	N=55	1%	N=8	1%	N=5	69%	N=610	100%	N=880
Youth/teen recreation programs	9%	N=83	11%	N=97	5%	N=48	1%	N=9	1%	N=9	72%	N=633	100%	N=878

Table 40: Question 14 without "no opinion" responses

Please rate the City's performance in each of the following areas.	Very good		Good		Average		Bad		Very bad		Total	
Managing and planning for growth	9%	N=73	31%	N=248	35%	N=275	17%	N=135	8%	N=66	100%	N=797
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	12%	N=96	34%	N=285	33%	N=275	13%	N=107	8%	N=70	100%	N=833
Efficient operation of programs and services	15%	N=114	44%	N=334	31%	N=235	4%	N=33	5%	N=40	100%	N=756
Encouraging sustainability in the community	20%	N=165	41%	N=337	27%	N=224	7%	N=55	4%	N=35	100%	N=815
Partnering with the community to address climate change	14%	N=97	32%	N=223	31%	N=214	16%	N=114	7%	N=48	100%	N=695
Overall direction of the City	15%	N=127	45%	N=375	26%	N=219	8%	N=71	6%	N=47	100%	N=838
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	9%	N=74	25%	N=196	37%	N=287	20%	N=154	10%	N=76	100%	N=786
Promotion of the health of the environment of Fort Collins	19%	N=148	41%	N=327	30%	N=233	6%	N=46	4%	N=34	100%	N=789
Promotion of the economic health of Fort Collins	11%	N=86	31%	N=240	38%	N=293	13%	N=101	7%	N=50	100%	N=770
Support of businesses	16%	N=116	36%	N=251	32%	N=227	10%	N=69	6%	N=43	100%	N=707
Encouraging a variety of businesses	14%	N=99	35%	N=254	32%	N=231	12%	N=86	6%	N=45	100%	N=715
Retaining existing businesses	9%	N=65	26%	N=188	38%	N=277	20%	N=143	7%	N=48	100%	N=720
Attracting new businesses	9%	N=60	28%	N=186	39%	N=262	18%	N=123	6%	N=42	100%	N=672

Please rate the City's performance in each of the following areas.	Very good		Good		Average		Bad		Very bad		Total	
Welcoming community member involvement	19%	N=132	37%	N=266	31%	N=217	9%	N=61	5%	N=35	100%	N=709
Listening to community members	13%	N=87	27%	N=189	38%	N=260	12%	N=81	10%	N=71	100%	N=689
Informing community members	14%	N=111	36%	N=281	31%	N=246	13%	N=102	5%	N=41	100%	N=781
Providing opportunities to participate in government activities	14%	N=97	39%	N=264	30%	N=208	12%	N=83	5%	N=32	100%	N=683
Providing volunteer opportunities to community members	20%	N=129	39%	N=255	33%	N=216	5%	N=35	3%	N=18	100%	N=653
Providing emergency information	24%	N=181	41%	N=306	29%	N=218	5%	N=38	1%	N=11	100%	N=754
Providing timely information about road construction and related traffic impacts	17%	N=140	35%	N=286	27%	N=225	14%	N=113	7%	N=59	100%	N=824
Ensuring all community members can access and participate in City programs and services	17%	N=113	37%	N=243	33%	N=218	9%	N=60	3%	N=22	100%	N=655
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status	28%	N=207	36%	N=273	25%	N=189	5%	N=37	6%	N=43	100%	N=751
Creating a welcoming, inclusive community where all community members feel a sense of belonging	23%	N=182	37%	N=293	29%	N=226	6%	N=50	4%	N=32	100%	N=783

Table 41: Question 14 with "no opinion" responses

Please rate the City's performance in each of the following areas.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Managing and planning for growth	8%	N=73	28%	N=248	31%	N=275	15%	N=135	8%	N=66	9%	N=82	100%	N=879
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	11%	N=96	32%	N=285	31%	N=275	12%	N=107	8%	N=70	6%	N=50	100%	N=883
Efficient operation of programs and services	13%	N=114	38%	N=334	27%	N=235	4%	N=33	5%	N=40	14%	N=124	100%	N=880
Encouraging sustainability in the community	19%	N=165	38%	N=337	25%	N=224	6%	N=55	4%	N=35	8%	N=67	100%	N=882
Partnering with the community to address climate change	11%	N=97	25%	N=223	24%	N=214	13%	N=114	5%	N=48	21%	N=185	100%	N=880
Overall direction of the City	15%	N=127	43%	N=375	25%	N=219	8%	N=71	5%	N=47	4%	N=35	100%	N=873
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	8%	N=74	22%	N=196	33%	N=287	17%	N=154	9%	N=76	11%	N=94	100%	N=881
Promotion of the health of the environment of Fort Collins	17%	N=148	38%	N=327	27%	N=233	5%	N=46	4%	N=34	9%	N=79	100%	N=868

Please rate the City's performance in each of the following areas.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Promotion of the economic health of Fort Collins	10%	N=86	27%	N=240	33%	N=293	11%	N=101	6%	N=50	13%	N=110	100%	N=880
Support of businesses	13%	N=116	29%	N=251	26%	N=227	8%	N=69	5%	N=43	19%	N=167	100%	N=873
Encouraging a variety of businesses	11%	N=99	29%	N=254	27%	N=231	10%	N=86	5%	N=45	18%	N=154	100%	N=869
Retaining existing businesses	7%	N=65	21%	N=188	31%	N=277	16%	N=143	5%	N=48	18%	N=160	100%	N=881
Attracting new businesses	7%	N=60	21%	N=186	30%	N=262	14%	N=123	5%	N=42	24%	N=208	100%	N=880
Welcoming community member involvement	15%	N=132	30%	N=266	25%	N=217	7%	N=61	4%	N=35	19%	N=168	100%	N=877
Listening to community members	10%	N=87	22%	N=189	30%	N=260	9%	N=81	8%	N=71	21%	N=183	100%	N=872
Informing community members	13%	N=111	32%	N=281	28%	N=246	12%	N=102	5%	N=41	11%	N=95	100%	N=876
Providing opportunities to participate in government activities	11%	N=97	30%	N=264	24%	N=208	9%	N=83	4%	N=32	22%	N=196	100%	N=879
Providing volunteer opportunities to community members	15%	N=129	29%	N=255	25%	N=216	4%	N=35	2%	N=18	25%	N=220	100%	N=873
Providing emergency information	21%	N=181	35%	N=306	25%	N=218	4%	N=38	1%	N=11	13%	N=114	100%	N=868
Providing timely information about road construction and related traffic impacts	16%	N=140	33%	N=286	26%	N=225	13%	N=113	7%	N=59	6%	N=55	100%	N=879

Please rate the City's performance in each of the following areas.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Ensuring all community members can access and participate in City programs and services	13%	N=113	28%	N=243	25%	N=218	7%	N=60	2%	N=22	25%	N=215	100%	N=870
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status	24%	N=207	31%	N=273	22%	N=189	4%	N=37	5%	N=43	15%	N=127	100%	N=878
Creating a welcoming, inclusive community where all community members feel a sense of belonging	21%	N=182	33%	N=293	26%	N=226	6%	N=50	4%	N=32	11%	N=97	100%	N=880

Table 42: Question 15 without "no opinion" responses

Overall, how would you rate the quality of the services provided by the City of Fort Collins?	Percent	Number
Very good	29%	N=249
Good	49%	N=422
Average	19%	N=165
Bad	2%	N=18
Very bad	2%	N=15
Total	100%	N=870

Table 43: Question 15 with "no opinion" responses

Overall, how would you rate the quality of the services provided by the City of Fort Collins?	Percent	Number
Very good	28%	N=249
Good	48%	N=422
Average	19%	N=165
Bad	2%	N=18
Very bad	2%	N=15
No opinion	2%	N=13
Total	100%	N=883

Table 44: Question 16

Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?	Percent	Number
Yes	57%	N=505
No	43%	N=379
Total	100%	N=884

Table 45: Question 16A without "no opinion" responses

Thinking about your most recent contact, please rate City employee(s) on each of the items below.	Very good		Good		Average		Bad		Very bad		Total	
Courtesy	66%	N=330	23%	N=116	7%	N=37	2%	N=9	1%	N=7	100%	N=498
Promptness	59%	N=294	24%	N=119	12%	N=59	3%	N=12	2%	N=10	100%	N=495
Knowledge	60%	N=294	24%	N=117	12%	N=59	3%	N=13	2%	N=8	100%	N=492
Making you feel valued	51%	N=245	24%	N=117	18%	N=85	4%	N=20	4%	N=18	100%	N=485
Overall impression	56%	N=279	27%	N=136	11%	N=54	2%	N=12	4%	N=19	100%	N=499

**Asked only of those who reported having contact with a City employee in the 12 months prior to the survey.*

Table 46: Question 16A with "no opinion" responses

Thinking about your most recent contact, please rate City employee(s) on each of the items below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Courtesy	64%	N=330	22%	N=116	7%	N=37	2%	N=9	1%	N=7	3%	N=17	100%	N=516
Promptness	57%	N=294	23%	N=119	11%	N=59	2%	N=12	2%	N=10	4%	N=22	100%	N=517
Knowledge	58%	N=294	23%	N=117	11%	N=59	3%	N=13	2%	N=8	4%	N=20	100%	N=511
Making you feel valued	47%	N=245	23%	N=117	16%	N=85	4%	N=20	4%	N=18	6%	N=32	100%	N=517
Overall impression	54%	N=279	26%	N=136	10%	N=54	2%	N=12	4%	N=19	3%	N=17	100%	N=515

*Asked only of those who reported having contact with a City employee in the 12 months prior to the survey.

Table 47: Question 16B without "no opinion" responses

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins community members. Please rate City employees on each of the items below.	Very good		Good		Average		Bad		Very bad		Total	
Courtesy	41%	N=113	44%	N=120	14%	N=38	1%	N=1	1%	N=3	100%	N=276
Promptness in responding to inquiries and service requests	32%	N=89	44%	N=122	21%	N=58	0%	N=1	2%	N=5	100%	N=276
Making community members or customers feel valued	30%	N=83	42%	N=116	23%	N=63	3%	N=9	2%	N=6	100%	N=276

*Asked only of those who reported NOT having had contact with a City employee in the 12 months prior to the survey.

Table 48: Question 16B with "no opinion"

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins community members. Please rate City employees on each of the items below.														
	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Courtesy	28%	N=113	30%	N=120	10%	N=38	0%	N=1	1%	N=3	31%	N=122	100%	N=398
Promptness in responding to inquiries and service requests	22%	N=89	30%	N=122	14%	N=58	0%	N=1	1%	N=5	32%	N=129	100%	N=405
Making community members or customers feel valued	21%	N=83	29%	N=116	16%	N=63	2%	N=9	1%	N=6	31%	N=126	100%	N=402

**Asked only of those who reported NOT having had contact with a City employee in the 12 months prior to the survey.*

Table 49: Question 17 without "no opinion" responses

Please select the option that best describes how you think the City should address each of the following aspects of the community.	More effort		Same effort		Less effort		Total	
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	60%	N=490	37%	N=301	3%	N=23	100%	N=814
Environment: Includes efforts to protect and manage natural resources, including maintaining high-quality water supplies, improving air quality, conserving land, supporting smart and sustainable growth, advancing progress toward carbon neutrality, expanding renewable energy and working toward long-term waste-reduction	50%	N=422	44%	N=365	6%	N=52	100%	N=839
Neighborhood and Community Vitality: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community	54%	N=453	41%	N=342	6%	N=48	100%	N=844
Safety: Includes police, fire, stormwater, emergency medical response, and building inspection	24%	N=193	72%	N=589	5%	N=38	100%	N=821
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas	26%	N=219	71%	N=601	4%	N=30	100%	N=850
Transportation and Mobility: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport	56%	N=473	41%	N=345	3%	N=26	100%	N=844
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	20%	N=154	74%	N=583	6%	N=47	100%	N=785

Table 50: Question 17 with "no opinion" responses

Please select the option that best describes how you think the City should address each of the following aspects of the community.	More effort		Same effort		Less effort		No opinion		Total	
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	56%	N=490	35%	N=301	3%	N=23	6%	N=54	100%	N=869
Environment: Includes efforts to protect and manage natural resources, including maintaining high-quality water supplies, improving air quality, conserving land, supporting smart and sustainable growth, advancing progress toward carbon neutrality, expanding renewable energy and working toward long-term waste-reduction	48%	N=422	42%	N=365	6%	N=52	4%	N=33	100%	N=873
Neighborhood and Community Vitality: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community	52%	N=453	39%	N=342	6%	N=48	3%	N=24	100%	N=868
Safety: Includes police, fire, stormwater, emergency medical response, and building inspection	22%	N=193	68%	N=589	4%	N=38	5%	N=45	100%	N=865
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas	25%	N=219	69%	N=601	3%	N=30	3%	N=23	100%	N=874

Please select the option that best describes how you think the City should address each of the following aspects of the community.	More effort		Same effort		Less effort		No opinion		Total	
Transportation and Mobility: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport	54%	N=473	39%	N=345	3%	N=26	3%	N=30	100%	N=874
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	18%	N=154	67%	N=583	5%	N=47	10%	N=87	100%	N=872

Table 51: Question 17 - Top 3 Priorities

Please select which three (3) should be the top priorities for the City to focus on in the next 5 years.	Percent selecting as top 1, 2 or 3 priority	Number
Economy	53%	N=455
Environment	57%	N=493
Neighborhood and Community Vitality	57%	N=492
Safety	27%	N=230
Culture, Parks & Recreation	33%	N=287
Transportation and Mobility	54%	N=467
General Government	15%	N=128

Table 52: Question 18

Thinking about the next few years, what is ONE item or focus area you would like the City to improve?	Percent	Number
Cost of living/economy/jobs	11%	N=84
Housing cost, availability, issues	17%	N=127
Traffic, roads, and parking	7%	N=49
Environmental issues, sustainability	7%	N=51
Growth and development, retail, amenities	2%	N=18
Less growth and development; issues related to growth, planning and zoning	2%	N=16
Transportation improvements, mobility, paths and trails	18%	N=131
Safety, crime, policing	4%	N=28
Homelessness	6%	N=45
Government policies, spending, service delivery, etc.	10%	N=74
Recreation and parks, open space	1%	N=10
Diversity, equity, and inclusion	1%	N=6
Neighborhood livability	2%	N=15
Northern Colorado Regional Airport, airport options	0%	N=1
Community events, groups, activities	1%	N=5
Get rid of flock cameras.	3%	N=19
Other	9%	N=68
Total	100%	N=747

Table 53: Question 19

Please indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services and programs.	Always		Frequently		Sometimes		Never		Total	
City television/video channels (FCTV, Channels 14 and 881)	1%	N=9	3%	N=24	11%	N=98	85%	N=738	100%	N=870
City's website (www.FortCollins.gov)	7%	N=60	29%	N=249	55%	N=474	10%	N=84	100%	N=867
City Newsletters	4%	N=35	16%	N=141	38%	N=325	42%	N=357	100%	N=857
City employees or departments (e.g., contacting by phone, email or in person)	2%	N=17	11%	N=92	53%	N=456	34%	N=293	100%	N=857
Program guides (Recreator, Explorer, etc.)	6%	N=49	20%	N=169	39%	N=338	35%	N=305	100%	N=862
Word of mouth	12%	N=103	40%	N=346	40%	N=342	8%	N=71	100%	N=861
Newspaper (print or online)	6%	N=52	17%	N=151	32%	N=279	44%	N=384	100%	N=865
Radio	6%	N=48	9%	N=78	25%	N=219	60%	N=516	100%	N=862
Television news	2%	N=21	6%	N=50	20%	N=168	72%	N=617	100%	N=857
Social media (Facebook, Twitter/X, Nextdoor, YouTube, etc.)	16%	N=140	29%	N=247	33%	N=286	22%	N=190	100%	N=862
OurCity Platform (ourcity.fcgov.com)	1%	N=11	7%	N=60	24%	N=205	68%	N=580	100%	N=856
Engage Platform (engage.fcgov.com)	2%	N=19	5%	N=46	21%	N=180	71%	N=606	100%	N=852
Access Fort Collins	2%	N=20	6%	N=54	27%	N=227	65%	N=548	100%	N=848
City booth at local events	2%	N=19	8%	N=68	40%	N=346	49%	N=424	100%	N=857
Other (please specify)	3%	N=15	3%	N=14	7%	N=34	86%	N=400	100%	N=463

Table 54: Question 19 - Top 3 Priorities

Indicate your top three (3) preferred methods of receiving information.	Percent selecting as top 1, 2 or 3 priority	Number
City television/video channels (FCTV, Channels 14 and 881)	2%	N=18
City's website (www.FortCollins.gov)	55%	N=464
City Newsletters	31%	N=263
City employees or departments (e.g., contacting by phone, email or in person)	15%	N=127
Program guides (Recreator, Explorer, etc.)	19%	N=161
Word of mouth	28%	N=239
Newspaper (print or online)	19%	N=160
Radio	13%	N=109
Television news	5%	N=46
Social media (Facebook, Twitter/X, Nextdoor, YouTube, etc.)	56%	N=477
OurCity Platform (ourcity.fcgov.com)	5%	N=43
Engage Platform (engage.fcgov.com)	5%	N=44
Access Fort Collins	5%	N=43
City booth at local events	8%	N=70
Other (please specify)	5%	N=39

Appendix C: Verbatim Responses to Open-Ended Questions

The following are verbatim responses to the open-ended question on the survey. Because these responses were written by survey participants, they are presented here in verbatim form, including any typographical, grammar or other mistakes. The responses are grouped by category and are in alphabetical order.

Q18: Thinking about the next few years, what is ONE item or focus area you would like the City to improve?

COST OF LIVING/ECONOMY/JOB

- Afford affordable
- Affordability
- Affordability
- Affordability
- Affordability
- Affordability
- Affordability
- Affordability
- Affordability
- Affordability
- AFFORDABILITY
- AFFORDABILITY
- AFFORDABILITY - LESS BUILDING RESTRICTIONS IE VRBO/AIR BNB
- Affordability and access to social services
- Affordability especially in housing
- Affordability including costs and wages
- AFFORDABILITY OF HOUSING
- Affordability of housing for all residents
- Affordability, both housing and business rents. I think high rents in Old Town are especially detrimental to the City. I'd like to see more regulation on increases in housing and business costs
- Affordability, particularly housing for working families
- Affordability.
- AFFORDABLE , QUALITY HOUSING.
- Affordable child care
- Better economic opportunities
- Business diversity, but not data centers.
- Business growth-jobs create residents. Please spend less time on issues like inclusion and equity and more time on allowing those who create jobs the tools to do it/
- Childcare affordability
- Cost of living

- Cost of living and employments opportunities
- Cost of living!
- Cost of utilities
- creating an economic tax base that would sustain growth and jobs, support our natural areas, parks, trails, roads, ect, and create a balance of commute traffic. I am concerned that FC will become a bedroom community if it does not have some large employment in the city. I see lots of small business, and that is great! but we also need a few, just a few large businesses to increase the tax base.
- Developing more jobs that pay a living wage commensurate with the cost of living.
- Economic health
- ECONOMIC HEALTH
- Economic Health - more diverse businesses and opportunities for good employment
- Economic, reduce spending, make budget sustainable without excessive taxation
- economy
- Economy
- Economy
- Economy
- Economy
- Economy
- ECONOMY
- ECONOMY - CHILDCARE, EDUCATION, EMPLOYMENT OPPORTUNITIES.
- ECONOMY - WITHOUT IT NOTHING ELSE WORKS
- Economy -- childcare access, job opportunities to attract young families.
- Economy (more jobs)
- ECONOMY AND ADDRESSING, PLACING FOR PROVIDING RESOURCES FOR THE HOMELESS
- Economy: Employment opportunities, childcare, and education are top priorities with the rising cost of living and AI transition.
- Employment Opportunities
- Encouraging a broad range of attractive economic opportunities (especially for young people and families)
- Historical homes preservation and affordable single family homes
- IMPROVE COST OF LIVING AND AFFORDABILITY. IT HAS GOTTEN SO EXPANSIVE SINCE 2009.
- Improved environment for attracting new businesses and employers.
- Improving employment opportunities!!!!!! Improving housing choices!!!!
- It costs too much to live here. Also, every week I look for something to do with a limited social security income. EVERYTHING is too expensive. I would move if my family didn't live here.
- Job availability
- Jobs. Without jobs the rest is pointless.
- Keeping utilities prices reasonable
- Lower cost of living
- Lowering cost of living
- Make city affordable for its residents.

- Make Fort Collins more affordable for small businesses to fill all the many vacant retail spaces and bring young families back so schools get fully funded.
- Make it more affordable to live here - primarily cost to build new housing.
- Making Fort Cillins more economically accessible..
- Making Fort Collins more affordable for people to live in post-college. Whether that's promoting job growth, making affordable housing, etc.
- Making living here more affordable
- More jobs
- More jobs with liveable wages for living in this city. It's way off for entry level positions to be able to afford a livable wage. I can barely pay my mortgage and bills, nothing extra. Been this way for YEARS.
- Overall affordability
- Quality and affordability of life for families with children
- Reductions to overall cost of living.
- Resources for small businesses
- Stop detouring larger businesses to come to the city and work harder to maintain what businesses we have.
- Support for downtown business community.
- Support, incentives, and resources for small businesses, helping them sustain. Lower rent prices in high traffic areas. Social programs for individuals out of work and for the unhoused. Would love to see more low income housing.
- There are not a lot of new jobs being created in this area. CSU and the City of Fort Collins are the two largest employers, and with CSU cutting jobs and laying off workers, this creates a lot of stress for people who live in Fort Collins who want to work here.

HOUSING COST OR AFFORDABILITY

- Access for low income people to stable housing, food, childcare and opportunities to access recreation for free. Did you know to get a low income pass for horsetooth and other local recreation areas you have to drive all the way into the park to the visitors center. This creates a hardship for so many who don't have the extra gas, time or mobility to get the pass. It has been a barrier for us personally. We need more free opportunities for low income people to participate in this community, recreation, city government, etc.
- Access to affordable housing
- Accessible housing for disabled people - there's almost nothing available!
- Actual affordable housing. Small places for single people.
- Affordability, specifically housing.
- affordable housing
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- Affordable housing
- Affordable Housing
- AFFORDABLE HOUSING
- AFFORDABLE HOUSING -ESPECIALLY SINGLE FAMILY HOMES.
- Affordable housing and Renewable energy sources
- Affordable housing for all economic levels. Affordable apartments, affordable houses to buy.
- Affordable housing for first time buyers
- Affordable Housing for Middle and Low Income Groups
- AFFORDABLE HOUSING FOR MY GRANDCHILDREN
- Affordable housing for seniors
- Affordable housing for those making less than \$50,000 a year.
- Affordable housing opportunities
- Affordable housing, especially for public educators in our district
- Affordable housing, rent control
- Affordable housing! I know the city is already putting a lot of effort into this area and I have noticed more apartments going up but they tend to be higher end developments. It can be frustrating that as a single person, the only way I can afford housing is to have roommates.
- Affordable housing. (Section note: I didn't have an opinion on neighborhood livability because historic preservation and addressing poverty do NOT belong in the same category.)
- Affordable housing/supporting those without homes

- Affordable housingAlso, I did not see anywhere in the survey to address this but DO NOT start charging for street parking in old town. Many employees there already cannot afford to live here. This is charging people to go to work. It is wrong!!
- Affordable or free activities for youth, especially teens, and families. We need a large scale athletic venue with multiple basketball courts and soccer fields, including indoor soccer and or artificial turf fields. This town is terrible for families with school aged children. I shouldn't have to drive 30-45 minutes (often times to Windsor, timnath or even Severance) for my kids sports.
- affordable rent and housing
- affordable senior housing
- Availability of affordable housing for seniors
- Availability of affordable housing including services for people experiencing homelessness
- Build more housing!
- Cost of housing
- Diversity and adding different cultures to businesses. I feel like we have a ton of repeating businesses such as restaurants and boutiques, we could really use more diversity there!
- Fair rent rates, yearly rent price increase
- Housing
- Housing
- Housing
- Housing
- HOUSING
- HOUSING & SERVICES FOR THE UNHORSED
- Housing affordability
- housing affordability
- Housing affordability
- Housing affordability
- Housing affordability
- Housing affordability
- Housing affordability
- Housing affordability
- Housing Affordability
- HOUSING AFFORDABILITY AND HOMELESSNESS
- housing affordability and limiting growth-
- Housing affordability without completely comprising quality of life by infilling like mad (which would overload existing infrastructure such as parks, bike trails, streets, parking etc..) So some more housing units that are low income accessible and rent controlled by government in places where it makes sense. There housing units can be further from downtown if more/better public transportation is available! We don't necessarily need to infill old town neighborhoods to achieve this.
- Housing affordability. Fort Collins is for everyone, not just upper middle class white people
- Housing along the MAX corridor. I'm sorry to see that the intersection at Drake and College may be used partially for a large gas station. It would have been perfect for housing.

- Housing availability
- Housing cost
- Housing costs
- Housing density
- Housing expansion
- Housing for young people
- Housing is too expensive!!!
- Housing prices
- Housing prices
- housing prices and equity
- housing supply - more of all housing, more affordable housing, more housing around transit, etc (single biggest thing impacting affordability)
- Housing that is affordable for the average family
- I live at Trilby and Lemay- it is incredibly difficult and challenging to get to my house and has been for many months. I am wasting huge amounts of time and fuel. This planning was badly done. Could we have improved planning for these projects moving forwards? Even the lights are not adjusted to plan for the different traffic patterns which wastes more time. Also, the scheduler for hockey ice at EPIC is terrible.
- INCREASE HOUSING OPPORTUNITIES WITHOUT CHANGING THE CHARACTER OF EXISTING NEIGHBOURHOODS
- Instead of just talking the talk... it's time to start walking the walk and ACTUALLY make sure that AFFORDABLE HOUSING comes to fruition!!! :(
- Low cost housing
- Main priority should be affordable housing should be the top priority. We need real programs without tough qualifying restrictions. Personally, I'd like to see investment within EV charging stations. It's a shame that EV owners have such limited options in Larimer County.
- maintain current neighborhood look and feel, while addressing affordable housing issues
- More affordable housing
- MORE AFFORDABLE HOUSING
- More affordable housing along existing and planned transit lines
- MORE AFFORDABLE HOUSING FOR ELDERLY.
- More affordable housing for the elderly on SS only.
- MORE AFFORDABLE HOUSING OPTIONS
- More affordable housing, and rent capping. I can't afford to buy a house, but don't think it's right to have to pay more and more in rent each time I renew my lease.
- More low cost housing. Folks with average salaries can't afford to live in Fort Collins. It is becoming like Boulder, a place where vital employees live out of town because they can't afford to live here. Also, more low cost housing would reduce the glut of cars that are on the roads now because people have to commute in from longer distances to work here.
- Providing more housing options for folks on the lower ends of income so that we can retain the citizens we already have here.
- QUALITY AFFORDABLE HOUSING PARTNERSHIPS COMMUNITY VITALITY
- Reduce costs and obstacles to ADU & smaller, affordable housing please.

- Rent cost containment. Rent is too expensive.
- Rent prices are far too high and increasing far faster than they should. Home prices are far too high leading me to look outside the city
- Revamping landuse code to remove single family zoning, FORCE mixed-use new development, improve density, and increase mixed-zoning (i.e. apartments above shops or corner stores in neighborhoods).
- Safe, affordable, disability-friendly housing.
- severe housing unaffordability and rising costs making this community elitist, not friendly towards medium to low income households and families. Rapid population growth,
- Starter housing affordability and job availability
- Support for PSD with dropping enrollment rates. Helping to support affordable housing in older neighborhoods to support the schools.
- The city desperately needs to put more effort into establishing limitations on owning properties in Fort Collins as investments. Almost half of all living areas in Fort Collins are rentals. That is the biggest reason for housing prices being outrageous. It should be obvious that more demand means higher prices, economics 101, and having such a high incentive for investors to buy properties as investments to rent means that they are competing with the people who want to buy those same homes to live in. Many properties are owned by people who don't even live in the state, meaning that money is just leaving the city and state. Yes, we need rental properties being a college town. The students need a place to live, but space is limited and that is what dorms are for, or apartments. Renting is for people who are not planning on staying long term, not just people who cannot afford to own. Schools in Fort Collins are struggling with enrollment because new families with school age kids struggle to afford to move here. If Fort Collins wants to build a sense of community that is safe and available to have and raise children, the single biggest thing they can do is provide every incentive and ability for families to buy homes here, not investors. There are so many ways Fort Collins could go about this. One option, make it so that property taxes increase exponentially with the number of houses someone owns. A family owns one house that they live in, lower property taxes. Someone owns multiple houses, the second house has higher taxes, the third is even higher, and so on. Eventually it will be prohibitively expensive for investors and they will put that money elsewhere, freeing up availability and thus price for people who want to live here. Obviously this would not apply to apartments and dorms. We need those for renters, but the development of those should also be closely regulated to keep Fort Collins in a competitive balance between students and families. And
- The City needs to provide more affordable housing options for residents, not just more high cost housing that blue collar workers can't afford.
- Truly affordable housing including people who rent.
- You have to encourage more private housing construction through zoning reform or we will continue our downward slide into a white, old, rich enclave with closing schools and service sector workers commuting in from miles away. We are losing talented young professionals and families by the day due to a lack of attainable housing. And government apartments of a few dozen units can't begin to make a dent. Nimbyism is killing this town.

TRAFFIC, ROADS, AND PARKING

- Better traffic flow management and noise control
- Communicating road work info to residents

- Congestion in town everywhere one goes is out of control. We are lucky that people like to move to Fort Collins. It has become overwhelming.
- Control over bicycles. FC is moving BACKWARDS. ALL vehicles in public roadways MUST follow ALL the same laws, to include identification (license plates), taxes, license/certification, age requirements, safe operation, etc. For us to have to hit the brakes to avoid a bicycle running a stop sign, warping brake discs, paying to cover such repairs ourselves, calming down kids and elderly passengers who were affected by the avoidance efforts, and then be ok with the law changing to promote further issues, is ABSOLUTELY ABSURD!!!
- Do not charge for downtown parking. It will really hurt the businesses.
- DO NOT implement parking meters or any type of cost or charge for on-street parking downtown.
- DO NOT PUT IN PAID PARKING METERS IN OLD TOWN! I'm not a downtown business owner but a regular patron, and if parking in Old Town for quick visits or more extended stays is a hassle, I'll not go! Businesses will suffer and the City will regret ever having implemented such a system. I came from a community that did this and it was a train wreck! The two hour limit now in place works just fine. I never have much trouble parking and always happy to go a block or two from my destination and simply walk to wherever I want to go. This supports more shopping and visiting multiple businesses.
- Downtown parking
- Ending the extortion and overpolicing by parking enforcement, traffic cameras, and needless surveillance would immediately make life measurably better for everyone!
- Finish road construction projects promptly instead of starting several and finishing none
- Fixing all the bad roads in town that needs to be fixed.
- Free downtown parking
- Maintaining access to local business in old town via free street parking
- Making roadways MUCH safer and convenient for active modes (everything but cars/trucks).
- MORE EFFICIENT ROAD CONSTRUCTION PLANS
- Moving traffic more efficiently
- Not performing road construction on every main thoroughfare at the same time. Traffic is awful and there are only a few ways in and out of the city.
- Parking
- Parking and traffic control
- Pedestrian safety north of the railroad tracks
- Plan a real bypass route or main east/west route from I-25 to Taft Hill Road. The Trilby Road idea was stupid when Carpenter is available and would serve both cities and have state money contributed.
- Reducing traffic congestion as population increases.
- Road closures
- ROAD CONSTRUCTION - TRILOGY IS TAKING TOO LONG
- ROAD MAINTENANCE
- ROAD QUALITY / IMPROVEMENTS
- Road safety for bikes, pedestrians, and cars.
- Road safety, limit commercial trucks within the city limits.

- Road work has made getting across town a nightmare. They need to look at the whole picture and look at schedule so you can get across town better. It's like they don't.
- Roads
- ROADS & TRAFFIC FLOW
- Slow down traffic within city limits. Posted speeds of 55mph date back to when the city had less development along South College and Harmony. 45mph on Timberline north of Drake is dangerous, as autos turning into the housing developments cause near accidents since their turning lanes are so short. Also, we need more traffic enforcement. Red light runners are rampant, and even when police are present, they're not cited.
- Speed at which roadwork is done
- Stop working on the roads. I find it ridiculous that every year every day of every part of the year there's always a road closed. Just knock it off they're fine there's nothing wrong with them I don't care about these pipes you're putting in the ground anymore. I am sick and tired of how clustered this whole town is just because you allowed so much housing and then you continue to do road projects all the time all the time. Quit telling me I need to get my bicycle or walk we're not in a urban living situation and I don't want to be because I have to drive to work no matter what. Also I want more pools they need to be indoor pools and outdoor pools that aren't designed for swimmers. Our children need more places to play and hang out that don't cost an arm and a leg. Martinez Park is quite honestly outrageously always over busy too so like we need to make more places so we're not so clustered together all the time.
- The absolute cluster **** that is Prospect between Shields and Timberline. Wildly unsafe for all travelers and all mobilities
- Traffic
- Traffic
- Traffic
- Traffic
- TRAFFIC
- Traffic - promote Front Range Passenger Rail!
- Traffic Congestion
- Traffic congestion and noise from traffic. Too many vehicles with loud exhaust systems.
- Traffic flow
- TRAFFIC FLOW
- TRAFFIC FLOW
- Traffic flow. Do not close down all north/south or east/west streets all at the same time!!!! Thank you for the downtown flowers!
- Traffic law enforcement
- TRAFFIC ON CARPENTER - HIGHWAY 392
- TRAFFIC OVERBUILDING
- Traffic safety
- Traffic safety, vehicles, bikes & pedestrians
- Traffic safety/ decrease car dependency
- Traffic Timing
- Traffic violations - drivers are getting seriously out of control

- Traffic. As someone who was born at PVH 47 years ago, the traffic is out of hand. I avoid coming into the heart of Fort Collins whenever possible.
- Traffic/speeding/safe roadways, more police presence, more affordable housing.
- Train crossings. Need tunnels or bridges.

ENVIRONMENTAL ISSUES, SUSTAINABILITY

- Air and environmental quality
- air quality
- Air quality and greenhouse gas reductions
- Air Quality in the region
- An all encompassing plan on how our community will adapt to changes in our climate, including our water resources, air quality, and alternatives to individual vehicle transportation (biking, buses, trains, etc).
- clean air
- Climate Change
- COMPOST OPPORTUNITIES / DROP OFF SITES
- Conservation of water, land, and other natural resources
- CONTROL SUBURBAN SPAWL, PRESERVE NATURAL AREAS
- ENCOURAGE HOAS TO REDUCE LAWN GRASS IN COMMON SPACES TO REDUCE WASTE OF WATER
- Ensuring natural areas stay natural
- Environment
- Environment
- Environment
- ENVIRONMENT
- ENVIRONMENT
- ENVIRONMENT
- ENVIRONMENT
- ENVIRONMENT
- Environment with a focus on sustainable transportation modalities
- Environment: city itself wasting less water.
- Environment. Stop with all the chemicals applied to parks, natural spaces, schools, etc. it's killing is and the wildlife!
- Environmental health, more green building tech
- Fewer sirens. The noise level in this town is crazy.
- Fort Collins needs to be more serious about climate change, our horrific air quality, and the notion that affordable housing will address all of the ills of our community. City Council is in la la land when it comes to squaring their devotion to growth and development against the actual needs of the residents who live here.
- I wish the city would make environmental issues a priority - for instance, why are medians in certain parts of the city covered in grass that nobody uses? Why do we continue to water our lawns here? Why aren't building codes more strict on new buildings to reduce energy

consumption - thereby reducing peak hour pricing. Common sense/practical solutions to upcoming environmental and economic issues.

- If sustainability is a top priority then there needs to be more funding available to make it happen.
- LEARNING AND PROTECTING THE ENVIRONMENT
- Make sure we have adequate clean water
- Making environmental improvement more accessible to lower income families. This includes information, support, resources. Even as a more affluent family, navigating what is available and how to manage major projects is daunting.
- more conservative perspective
- More education and enforcement in parks, trails, and natural areas for safety & environmental protection
- MORE EFFORT TO STOP THE EXTREMELY LOUD VEHICLES SPEEDING AROUND TOWN.
- noise
- Noise Compliance
- Noise enforcement in neighborhoods. I have one neighbor who's fired 5 shots from his gun during the night picked up shell casings before police arrived. Recently blaring an air horn whilst we're trying to sleep!
- Noise from Motorcycles
- Noise pollution
- NOISE REDUCTION OF TRAINS AND TRUCKS IN CITY
- PLEASE FINALLY DO SOMETHING about unnecessarily loud vehicles on any/all roadways. I have lived all across this country and have never experiences such negligence around this issue as in Fort Collins.
- preparation for climate changes: flooding, drought, fire
- Preservation of views and natural areas (enjoy walking dirt trails with trees, without structures like irrigation ditch trails, Pineridge and Hughes) for a chance to experience nature.
- PROTECTING OUR ENVIRONMENT
- Recycling more items
- Reduce city generated carbon
- Reducing air pollution
- Sound barrier/trees between i25 and waterglen neighborhood. Safety on trails.
- Stop only studying noise and do something about enforcing loud vehicles and motorcycles!
- Supporting smart and sustainable growth - including evaluating existing systems. Should the city be encouraging more efforts from certain industries?
- Sustainable Growth
- The city's partnership with community around climate action is at all time low now. There used to be education, business engagement and leadership with community for years. Now it's gone away and seems primarily focused on spending a paltry \$5M funding source. Community and businesses has been left out of this effort and we are crucial to achieving our ambitious goals. Leadership in the past cared about this and asked more of City staff. I'd like to see that again.
- THE ENVIRONMENT KEEP IT GOING WELL
- The environment is the one area that will determine the quality and livability of the city in a world of climate change

- WATER CONSERVATION
- WATER CONSERVATION
- Water conservation/management. Are we preparing for long term drought?
- Water supply
- We need to focus on adaptation to water shortages, and help neighborhoods control their fire risk and water usage.

GROWTH AND DEVELOPMENT, RETAIL, AMENITIES

- ATTRACT MORE QUALITY CLOTHING STORES
- Attracting more small businesses to open and helping them stay open.
- Better shopping. I shouldn't have to drive to Boulder or Denver to find interesting shops.
- Bring in businesses and build more house, not "affordable condos "
- Bringing more businesses to my neighborhood to make it walkable. North College needs to be cleaned up.
- Building a safe and welcoming community
- Continue to foster a more business centric environment.
- Development of business services, especially shopping. Grocery stores here are below average.
- economic growth opportunities
- Growth for the sake of growth is the philosophy of cancer; forcing growth in already-compact, established, and historic neighborhoods is destroying the character, livability, and overall quality of life in many areas of Fort Collins.
- Hughes land plan and development as selected by the voters
- I don't shop much but there's NOWHERE but Kohls & Target to shop (neither of which I frequent) - what happened to Dillards or similar? (especially on the west side)
- Increase density throughout Fort Collins to allow for more housing and more mixed residential and commercial areas
- Keeping the downtown vibrant and accessible for all.
- Midtown development
- Simplifying processes for development to promote building a variety of housing and encouraging business to choose Fort collins
- Streamlining the building and development process and lowering fees
- Supporting a more vibrant creative industry
- Would like to see the city attract more commercial development, retail businesses, dining and entertainment options to the city.

LESS GROWTH AND DEVELOPMENT; ISSUES RELATED TO GROWTH, PLANNING, AND ZONING

- As foco grows, careful planning about traffic, resources and affordability
- Attempt to manage the growth and livability of the City. Past growth has been extremely high.
- Construction Planning
- Control rampant growth, especially of apartments.
- Greater control of development efforts and paying more attention to the objections of involved residents to development proposals (a good example -- ignoring the objections and concerns of residents near the Old Town Library when the later-to-be-meth-infused church wanted and was approved to install lockers for the homeless when the Murphy Center would have been a well

workable option with far less impact on the contiguous community, which clearly proved to be a big mistake (church to meth house!)

- I would like the city to focus on safeguarding its residents from potential data centers being built here. (I'm aware there's a different survey for that) I really want to emphasize how important it is to keep Foco as environmentally conscious as possible.
- LIMIT PEOPLE COMING TO F.C.
- Limiting growth to keep it manageable for the resources we have.
- Limiting land development
- maintain character of neighborhoods....DO NOT increase building density near existing neighborhoods where roads currently cannot accommodate existing traffic.
- please take into account what makes Fort Collins so great and keep doing that. The density push is killing the city. Make room for higher income families, and allow for higher end neighborhoods.
- Population increase and how it impacts the infrastructure in Fort Collins. I moved here 5 years ago from Los Angeles and the traffic here is starting to remind me of why I left California. Also make housing more affordable by building residences (no too close together) to relieve some of the burden of the exponential increase in population.
- Reduce population growth
- Slow down on housing development. Fort Collins is growing too fast and may lose the small town feel that makes it special.
- Stop approving every development request, especially from carpet bagging developers! You allow tacky tacky housing that costs far too much and is poorly maintained. At the very least, there must be regulations that actually provide affordable and low-income housing, especially for service workers.
- STOP DESTROYING THE OPEN AREAS WITH MORE DEVELOPMENT.
- Stop encouraging and building dense housing, especially the numerous apartment complexes that look like Russian gulags! Stop the focus on artificially creating inclusive communities. The mayor and city council members should lead by example and open their own homes to the homeless.
- stop encouraging more growth, the street infrastructure, and need for scarce water can't handle more growth
- STOP OVER BUILDING!
- Stop supporting carpetbagger developers and giving them leeway to build crap while providing tax breaks. Council SUCKS at this while claiming to work for affordable and low income housing.
- STOP UNBRIDLED GROWTH. YOU ARE CHOKING THE LIFE OUT OF THIS TOWN. FC native born in the 60's. The growth is not sustainable.
- The city must not encourage growth! We do not have enough water to support the current population and water resources will be diminishing in the near future because of climate change. People who work in other cities should be encouraged to leave Fort Collins.
- There are too many apartment buildings. Commercial development is way out of control and ruining the city. With the influx of housing and people the city is no longer easy to get around and crime is increasing. Because of this we will have to leave the town we loved.

TRANSPORTATION IMPROVEMENTS, MOBILITY, PATHS, AND TRAILS

- A continuous sidewalk is needed on the northbound side of City Park Avenue, for easier access to City Park.
- A transport hsystem beyond MOM. Walk from Midtown to Mistake on Mason takes 30 min from my home. No bus timetables available online unless you have wifi. Some older adults, tourists don't have
- Address transportation and mobility efforts in NE Fort Collins.
- Better bus routes to reach arterials more easily
- Better public transportation and economy.
- better public transportation, that runs more frequently and on every day to make it a more feasible option for everyone
- Bicycle Infrastructure / Mass Transit
- Bicycle infrastructure and advocacy
- Bike access for Northeast Fort Collins
- Bike infrastructure on the east side of the city
- Bike infrastructure.
- Bike safety
- Bike safety
- Bike trails
- BIKE TRAILS CONNECTING ALL NEIGHBOURHOODS.
- Bike/pedestrian safety; there are so many gaps in safety and severe lack of enforcement (cars blowing red/blinking yellow crossing lights DAILY).
- Bob Overbeck raising property taxes in an unsustainable way making it even more expensive to live here and maintain a home here. We should have a cap on the increases he's allowed to implement.
- Build a public transit system that actually woks, so you can get places by bus in a reasonable amount of time. Run more routes. Run smaller buses.
- Bus route efficiency
- Busses
- Connect the city in a safer and more attractive manner for cyclists and pedestrians to reduce car trips
- Connecting the northern portion of the City with bike lanes, sidewalks, crosswalks, and roads to complete a more cohesive community. Bike paths currently dead end and do not connect any communities north of Vine St. Sidewalks and crosswalks have been missing for a decade on Vine, Suniga, and other northern roads. Roads dead end and it feels unplanned and difficult to navigate.
- Continue improving trail system for bikes & pedestrians.
- Continue its great effort in working toward more use of public transportation. It is difficult but important.
- Dedicated bike lanes for bike safety and to encourage better alternatives to driving.
- Developing a broader and more robust public transportation system, while also increasing pedestrian only areas.
- Do not embrace e-bikes and don't put bikes on arterials, don't remove lanes or turn lanes

- Expand public transit
- Expanding public and alternative forms of transportation
- Focus more on safe pedestrian sidewalks to link to bus stops.
- Fort Collins *desperately* needs functional public transportation. Making this a priority has immediate benefits for livability/walkability, economy, environment, and culture.
- Getting the e-bikes under control on trails. I have NEVER seen police or parks enforcement and there are many dangerous high-speed illegal e-bikes.
- Have to focus on transportation mode shift. We still encourage individual motor vehicle travel more than anything else.
- I would love to see Sunday bus service come back. It would drive more revenue to old town for those of us that can't make it that far.
- I'd love for the city to become more friendly to people rather than cars
- I'd really like to see more buses running so I can lean into using them more than driving. Especially if you go ahead with a bonehead move of charging for existing free Old Town parking. There is already paid garage parking that is almost always available when free spots are taken. Maybe more buses would help. Unless you're planning to make the garages free and charge for the street spots, it is beyond backwards. I will not go to Old Town if I have to pay. Paid parking should be a premium, not the only option. We aren't that big.
- Improve walkability. Crossing arterial roads is dangerous, even at lighted intersections. Install more crosswalks between major intersections. Fort Collins is too focused on motor vehicles
- Improving transportation access to reduce driving.
- Increased bus access to SW fort collins
- Increased bus routes!!
- Increasing travel by active modes and public transit, and NOT improving driving other than increasing safety. It is a *good* thing if there is a lot of traffic and parking is inconvenient, because this is how you get more people to ride bikes and take buses.
- local and regional public transportation options (ie public shuttle to the airport)
- Making the city and surrounding areas safer for cyclists and walkers.
- Making the city easier to travel without a car
- Making the city more walkable/accessible via public transport or bicycle
- More bicycle infrastructure and more bus routes
- More bus accessibility and more efficient bus routes
- More comprehensive public transportation
- More connection between trails networks
- More focus on South Fort Collins- transportation, business development, rec center construction and road maintenance
- More frequent bus service
- More protected bike lanes and access to trails from District 1
- More sidewalks and pedestrian access to old town from neighboring neighborhoods
- non-motorized vehicle transport (optimize bus routes- which is happening), contiguous sidewalks, safe bike lanes/lower speed limits where appropriate
- Pedestrian and cycling safety and access on high traffic roads.

- Please please please improve Transfort! I rely on it daily but half the time I have to use Lyft/Uber because the buses aren't frequent enough, the stops are too far away, and they don't go where I need and want to go. I plan to move out of the city sometime in the next few years because I can't get anywhere without it taking hours or paying \$25+ to get across the city each way by rideshare. Plus, I've been stalked and threatened by another passenger while using the Flex. I don't care if I have to pay a dollar or two to use the bus, I just want it to be reliable and safe.
- Protected bike lanes
- Public transit
- Public transit
- PUBLIC TRANSIT (WHICH WOULD HELP ENVIRONMENT TOO)
- Public transit. Putting a gas station right next to the max line station on Drake is a bad idea that the community DID NOT WANT. That should have been an expanded transit center.
- PUBLIC TRANSPIRATION VIA RAILROAD
- public transportation
- Public transportation
- Public transportation
- Public Transportation
- PUBLIC TRANSPORTATION
- public transportation - more bus routes, for example, and commuter rail along the front range and to DIA
- Public transportation: train
- Public transportation. I have to drive almost everywhere from where I live. There is no easily accessible public transportation from many residential areas, especially south of Harmony.
- Reduce automobile traffic by encouraging other forms of transportation and making walking easier in many areas of the city.
- Reducing the need for driving automobiles, especially vehicles with single person occupancy.
- Safe pedestrian and bike crossings
- Streets! More protected bike lanes and replacement of two-way turn lanes with planted "park-like" medians and standard left turn lanes. After that, replacing awful pedestrian stoplights with push-operated flashing yellow pedestrian yield signs.
- The safety of all trail and road users from the unsafe use of e-bikes
- Transfort network. We need to find more funding for wider, more frequent coverage. Would love to not need a car.
- Transfort service frequency
- Transfort/Max service
- TRANSP & MOBIL - LARGER BUSES ON MAIN ROUTES, MORE SMALLER BUSES IN NEIGHBOURHOODS. WE HAVE NO BUS SYSTEM NEAR US, HAVE TO DRIVE NEIGHBOURHOODS.
- Transportation
- Transportation
- Transportation
- Transportation
- Transportation
- TRANSPORTATION - BIKE PATHS & SAFETY

- TRANSPORTATION & MOBILITY - TRAFFIC/BIKE/PED SAFETY.
- Transportation and Mobility
- Transportation equity: less space and speed for cars
- Transportation flow as city continues to grow - for cars and SAFE routes for bikes (esp. on the NE side)
- TRANSPORTATION FOR DISABLED. WE USED PROGRAMS THAT HELP WITH THE COST OF BEING UNABLE TO DRIVE DUE TO DISABILITY.
- Transportation options other than cars, taxis, rideshares, and similar - achieve this by improving the exiting Transfort routes to put regular (min 30 minute headway) bus service within 1/2 mile of at least 75% of residents. Make the bus a reasonable alternative for people who need to commute to work and school anywhere in the city.
- Transportation that is as convenient as driving
- Transportation- forward thinking
- Transportation- public buses, safety and accessibility for pedestrians and cyclists
- Transportation, especially walkability and bike ability, road safety (road diets, speed limits) better connectivity on bus routes, rail. Incentives for college students to ditch the cars (so many cars, so much money wasted). Traffic will choke the city if not controlled.
- Transportation, Streets.
- Transportation. The bus system needs to factor in ALL of the city. Not just CSU. we need to have more of a grid system for all buses. When improving a major intersection, plan for farther down the line.
- TRUTH AND TRANSPORT
- walkability
- Walkability
- Wider range for public transit
- Working with state partners to improve transportation in the region.

SAFETY, CRIME, POLICING

- A police force that does something
- Crime
- CRIME
- Downtown safety and reduction of homeless population
- Enforce traffic violations- there are multiple people running red lights, not stopping at stop signs, speeding in school zones, aggressive driving, etc every day! We never see police!
- HARSHER SENTENCING FOR SHOPLIFTING
- LAW ENFORCEMENT
- MAKE FORT COLLINS SAFER BY ELIMINATING LOITERING AND PREDATION BY UN HOUSED MEN BEING ALLOWED TO ROAM AROUND COMMUNITY AREAS & NEIGHBOURHOODS.
- MORE SAFE RIDE OPTIONS FOR NIGHTLIFE
- Police actively enforcing traffic and noise laws and manage challenging homeless people
- Safety
- Safety
- Safety

- SAFETY
- SAFETY
- Safety and economic development by addressing the transient problem
- Safety especially w homeless
- Safety in neighborhoods, there needs to be more crosswalk paint paths across streets especially to promote safe places to get across streets when walking.
- Safety in trail system
- safety, address drugs and theft
- Speedin g drivers. We have a real problem in the city.

HOMELESSNESS

- Address homelessness challenges and the associated safety and trash issues in natural areas
- Address the number of homeless people living on the streets, in drainage/irrigation ditches, and loitering in transfort facilities. The number of homeless people along the entire college corridor is very concerning and it has gotten significantly worse in the last five years. While we've voted through programs to support these folks, that should also be coupled with enforcing laws and not allowing people to squat or loiter in public spaces and parks. It's both a disservice to the people in need as well as the community / tax payers.
- Addressing poverty and homelessness
- Addressing the homelessness and drug use in public areas.
- Addressing the increasing population of unhoused people downtown.
- Aiding the unhoused population.
- Cleaning the city of the homeless problem
- Continue to address those who are unhoused. It is complex as there needs to also be adequate care for mental health and training for employment.
- Help for the homeless
- Homeless
- Homeless Crime
- Homeless population
- Homeless population management
- Homeless Population Mitigation
- Homeless Services
- Homeless Situation
- Homelessness
- Homelessness
- Homelessness
- Homelessness
- Homelessness. Our alley is used consistently as an open-air bathroom.
- HOMELESSNESS. IT IS BECOMING A HAZARD.
- Homelessness. What is the root cause of the uptick of homelessness in our community over the past 10 years or so and what policies does the state of Colorado and the City of Fort Collins have that attracts the homeless community here?
- I KNOW ITS HARD, BUT POVERTY & HOMELESSNESS.

- I would love to see continued efforts in helping the homeless, including an increase in variety of programs.
- Improving support for the unhoused population and the individuals panhandling at street corners and outside grocery store.
- Less vagrancy, more enforcement of existing laws.
- More support for unhoused community.
- MY FEMALE ARE UNCOMFORTABLE USING OLD TOWN LIBRARY BECAUSE OF PRESENCE OF SO MANY HOMELESS IN PARK NEARBY.
- not attracting the homeless to the area
- Please for the love of God do something about the increasing and frightening amount of unhoused in Old Town. It's out of hand and scary to visitors and residents. I see city officials as well as police officers approached, sleeping and Dirty unused individuals in old town sitting there or sleeping or creating a little home in the middle of the day and just check on them which is lovely but they shouldn't be there and we as a people need to find them a place to be.
- Poverty and homelessness
- Programs to help the homeless improve their quality of lives.
- Programs, and assistance, including 1. homeless assistance 2. More Programs for low income families to afford. 3. Programs tha assist and help pay for seniors. 4. Water Quality!!! Pretty terrible water for one of the most expensive places to live in Colorado!!
- providing housing for the homeless
- Reduce homeless camps
- Reducing homeless population.
- Remove encampments and trash from natural areas and keep them free from encampments so residents and families can safely use the best natural spaces fort Collins has to offer along the river instead of feeling unsafe doing so
- Removing all ma bell junction boxes as the homeless have destroyed most boxes and they look like ****!!!! Bury those wires or remove them completely!!
- REMOVING AND LINE JUNCTION LOOPS BECAUSE THE HOMELESS HAVE TEST THEM.
- Revitalization of North College with an emphasis on the unhoused population.
- Safety-Old Town has gotten really sketchy when it's dark out. Even in the middle of the day the homeless are pretty out of control. The crazy, loud, yelling homeless people need to be moved somewhere where they don't threaten the safety of ordinary people. As someone who works in old town it doesn't feel all that safe anymore.
- Stop allocating resources to people experiencing homelessness and start enforcing the law.
- The homeless population needs to be addressed. Several people are afraid to use facilities we pay for due to the homeless population and effects of their drug use in public.
- The homeless situation is out of control. Downtown is starting to feel unsafe and I'm tired of trash and camps on the bike trails or along the river. It's time to do something
- The trash that the homeless leave in parks and natural areas
- The unhoused activity has really increased the past few years. As someone who lives downtown, this impacts me regularly. There are some areas I don't walk during certain parts of the day (for example, most of the unpaved trails along the Poudre), and some not at all (for example, Gustav Swanson Natural Area).

- transient population
- Transients
- Treating our unhoused population like humans and not approving things like aggressive landscaping to prevent people from having a place to sit/lay. Affordable housing, like actually affordable for low income individuals and families
- Unhoused needs.
- Visible homelessness at Buckingham Park. I would like to raise a family in my neighborhood and have confidence my child could go to the park and be safe. This isn't about being harsh toward our homeless neighbors but rather getting people into homes.
- While the increase of the unhoused population over the past 10-15 years is alarming and makes many areas along the bike trails and old town are concerning, my biggest concern in FtC is the seemingly endless increase in traffic, and along with that, people driving like complete a-holes. When I moved here in 1999, I never felt unsafe riding my bike or as a pedestrian. In the past few years, I've been t-boned by a car running a red light at Mulberry and Remington, witnessed two cars hit bicyclists, and on my 3.5 mile drive to and from work every day, I ALWAYS see multiple drivers run red lights a day. As an avid cyclists, I've seen a bewildering growth in hostility of drivers towards cyclists. I personally experience cars driving either on the line of the bike lane or even over the line into the bike lane on a regular basis. I don't have a solution for this trend other than VERY strict penalties for drivers cutting off cyclists and pedestrians or otherwise jeopardizing their safety, but it's alarming.
- Working with aggressive homelessness in parks and natural areas.

GOVERNMENT POLICIES, SPENDING, SERVICE DELIVERY, ETC.

- Open communication
- 2-way communication with citizens given the sorry state of local news and online discussion forums. Resume City Manager's Report.
- A relationship with the community that is less mediated by consultants or "best practices" from other areas that have different sociopolitical contexts that may not apply here
- ACCOUNTABILITY WITH RECYCLING
- announcement of happenings on social media
- Better response times with regards to inquiries on the ACCESS Fort Collins site.
- Cancelling flock contracts and limiting police budgets
- CITY LOWER COSTS FOR BUSINESS OWNERS TAXES, RENT, COSTS TO RENDEL, RULES THAT DON'T MAKE SENSE
- City Management
- City management - find more qualified individuals to manage the city - upper tier city management seems to be lacking in experience for a community of our size.
- Cominication
- common sense government without a political agenda
- Communication. I've emailed COFC Traffic before about an ongoing roadway issue and have gotten no response from them or higherup Traffic city employees. Note that I've only emailed about this one issue aka I'm not fanatic or overly sensitive. In general, the roads are pretty good.
- Council should make oversight of city government their first priority and ensure that staff is doing what best for residents.

- Discourage the scraping of existing homes in old town to build expensive vanity projects
- Do not implement policies that charge for services for those that do not use them. E.G. trash services.
- Don't compromise on quality education and early child care support. Assist households with maintaining good relations with neighbors and keeping neighborhoods beautiful, eg. Provide clear jurisdiction and code enforcement with alleys- esp ensure construction activities don't compromise alleys and contractors repair damage; and don't allow drainage into alleys. With regards to keeping neighborhoods looking goodeg. assist w leaf disposal to encourage homeowners to keep mature trees. The waste and recycle program that the city implemented is another good example of city assistance.
- Efficiency in implementing plans by following through without second guessing decisions.
- Eliminate the trash opt-out fee.
- Elimination of NP-STRs
- Fewer regulations on business & home builders
- Financial stability of City and the safety of the community
- Find a way to regulate or restrict rail operations downtown.
- Focus on not increasing cost of government.
- Focus on the money! Spend less, tax less, shrink the bureaucracy, avoid the extra issues we really can't control be the small City we always wanted to be focus locally don't try to save the whole world?
- Focus on the whole city. Not just downtown .
- Fort Collins is a pretty lilly white city still. I recommend reaching out to our diverse communities to add variety to our city
- GENERAL GOVERNMENT
- Get Swoboda to pull his thumbs out of his *** and do his job instead of trying to rely on Flock.
- Hello! I am an MPH student and I believe this survey does not reach the qualifications of a 7-8th grade level, which is typically standard for a survey. I think you may have more success in changing the survey to combine less items and using lay person language. I think this is my one item I would like the city to improve. I apologize if I'm wrong!
- I do not have a single issue I feel that the City needs to improve
- I would like to see the City support the historic preservation program more as our historic properties are a defining feature that make our community distinct. Without them, we become a character-less college town.
- Improve customer service for those trying to navigate the permitting process. Staff are nice but they barely know the process themselves and can't give clear advice on how to get a building permit
- Improved leadership
- Improving communications so you both increase reach across the entire city and make messaging more impactful so our community is inspired to engage and interact with what's going on
- KEEP TAXES DOWN
- Leadership in sustainability
- Listen to the community when we have concerns.

- Listening more to residents. Seems you make a choice to build something, and you pretend to listen to locals but really it's just a show
- Listening to voters. Voters have clearly expressed their wants (e.g., fewer hurdles for opening a business, a new bike park, respectable public pickleball courts) but council decides that none of this can happen until they solve the affordable housing problem or climate change. Not doing the former is not going to solve the latter.
- Live within it's budget - get rid of the fluff and politically motivated pet projects and focus on Fort Collins
- Living Assistance for low-earners
- Living within OUR budget. This survey is a prime example. It asks for a perceptual assessment of various factors with no consideration as to whether residents are willing to pay to maintain or improve those services and amenities.
- Local sovereignty of the government FROM private partnerships. This overlaps with many issues above.
- LOWER PROPERTY TAXES
- Lowering taxes for all so that more community members support themselves without public assistance. Actively try to discourage people needing assistance from moving here. Stop the endless cycle of growth. Get the population down to a number that the environment can support.
- MAINTAINING TRUST W/ THE PUBLIC
- making city owned land available and useable by farmers, we have voted tax levies toward this and the city needs to improve their efforts to cultivate young farmers and the land, infrastructure, and code leniency that young farmers need to begin farming.
- NO DATE CENTERS OR OTHER INVESTOR PRIORITIES THAT ARE DETER MINAL TO HEALTH OF CITIZENS.
- No more penalties for opting out of the trash service monopoly.
- Outreach and community education/communication
- Planning and development that is not politically motivated by council members.
- Pre-K childcare + care options for teacher in-service days/holidays for K-6 graders.
- Reconsider zoning to encourage small business ventures within residential areas, including bars, restaurants, boutiques, etc. to create more vibrant neighborhoods rather than separating commercial zones from residential areas.
- Reduce red tape for small business
- Reduce taxes
- Reducing fees/costs/overlapping/inconsistent rules & regs that increase costs to create & maintain affordable housing
- Reducing red tape on establishing small businesses
- REDUCING TAXES !
- reducing the size of government and reducing taxes
- Relationship with citizens in manners regarding city staff
- Remove City Trash/Penalties for those who don't want your monopoly.
- Remove/change/improve FC Utilities staff - it's abysmal
- Stop raising taxes on 60 year old homeowners to provide affordable housing for young people. You are taxing me out of my home!

- Stopping the approval of Homeowner's Associations and building-out city services to fill the gap. Shifting municipal inefficiencies onto homeowners who do not have the time, nor experience to manage an organization, does not produce positive outcomes in neighborhoods. Further, HOA's do not manage resources more efficiently. Most homeowners do not have the time or experience to meaningfully influence or serve on an HOA board. Feel free to contact me to have a meaningful, productive, solutions-based conversation: tmgs02@gmail.com
- Taking out the tracking cameras at intersections. And have more emergency groups that differ from the cops (cops are rarely right for the emergency)
- The city leans left/woke and disenfranchises conservative residents.
- the new website was a step backwards
- Timely communication with community without the need for social media.
- Transparency from and accountability of the representatives in government/administration -- the Superintendent of Education comes to mind as an individual who raises concern over fiduciary sensibility, social accountability, ethical capacity, and frankly, has behaved and acted in a manner that raises clear questions over propriety and even legality. He, and his cronies, are "NOT Fort Collins" at all. Likewise, the residential waste collection issue raises concerns over propriety and effectiveness in planning and execution. The director of that program - Josh? - has been irresponsible and reactive to legitimate concerns. His responses, effectively, "tough luck," are not reasonable, appropriate, nor effective in fielding legitimate concerns and questions raised regarding its implementation and continuation.
- While a lot of City staff is great to work with, we feel the current City Manager has been very challenging to work with and at times not respectful/professional.
- WISER SPENDING
- Working on getting the budget under control and stop adding new taxes/fees to community members because of reckless spending from city government.

RECREATION AND PARKS, OPEN SPACE

- Add another golf course
- CULTURE , PARKS & REC
- Keeping Fort Collins unique, focusing on our parks and trails
- Lee Martinez Community Park
- Less tennis, more pickleball
- Listen to the pickleball community, a lot of money is leaving the city because of lack of facilities. Don't need large facility, just convert what we have
- Maintenance of older parks in old town west
- Make recreation passes more affordable!
- More natural areas.
- More public pickleball courts! Or invest in improving the current state of City Park Pickleball courts.
- Pickleball courts
- Preserve Open Spaces
- REPLACING TREES IN NEIGHBOURHOODS SOONER.

DIVERSITY, EQUITY, AND INCLUSION

- Creating a more inclusive, diverse, less segregated community (I worry about raising my kids in such a white town)

- Disability access in businesses
- Diversity, Equity, Inclusion efforts
- Having a more diverse city council instead of all yimby's that want to force growth on all of us when we do not have enough water as it is and to ruin our neighborhoods for their pro developer stance.
- I'm in a very privileged position as a retired, white, homeowner. I'd like to see our community more fully celebrate our longtime Hispanic population, and welcome other minority communities. I especially want to protect immigrant, and trans people at this time. I'm also concerned about unhoused people, and the need for more affordable housing options for all of our community.
- More teaching of diversity to fort collins..alot of no diversity.
- The Lincoln Center is a 1949 junior high school auditorium. For the relying on a mobility device, it is inaccessible, has no accessible seating that has the same visibility as ALL of the non accessible seat and is a death trap in an emergency with only 1 accessible exit (none if it is blocked). The Lincoln center needs to be replaced.

COMMUNITY EVENTS, GROUPS, ACTIVITIES

- Arts and Culture Institutions!!! More art please!
- Bring back New West Fest
- Civic engagement
- COMMUNITY BONDING AND CONNECTIONS
- COMMUNITY VITALITY
- Focus on family friendly growth, activities, health care. Have family at center of all things.
- Live music scene -
- Maintaining traditional American traditions, such as the 4th of July parade!

NEIGHBORHOOD LIVABILITY

- Historic preservation of homes/neighborhoods, stopping megahome builds on city lots, preventing loopholes like scraping all but a wall and calling it a remodel. Homes like at 700 Elizabeth belong in suburbs not historical neighborhoods
- I would like more neighborhood stability. I don't mind infill, but scrape-and-replace-with-a-mcmansion types of replacement construction seems to do more damage to neighborhood relations than anything. It's not just the new building that we're stuck with, but the kinds of neighbors that it draws are not people who want to be part of the neighborhood. They build bigger and stronger fences around their brightly, brightly lit properties and don't interact with the neighbors. Why can't they all be put on empty lots elsewhere that they can do with what they will and not talk to each other without interfering with the friendly neighborhood we had before?
- I would like to see more focus on improvements to North Fort Collins (this is already beginning, but needs to continue and increase).
- Livability
- More community initiatives local to neighborhoods
- More neighborhood improvement programs, especially grants
- Neighborhood
- NEIGHBORHOOD & COMMUNITY VITALITY
- NEIGHBORHOOD & COMMUNITY VITALITY.
- NEIGHBORHOOD + COMMUNITY VITALITY

- NEIGHBORHOOD AND COMMUNITY
- Neighborhood livability
- Neighborhood livability and social health
- Neighborhood quality of life
- North College corridor - 2 hotels need to be torn down, Old Albertson's is still vacant after 14 years. Will it be the same for the old King Soopers on College
- North college neighborhood
- North College revitalization
- Not focusing all the really nice things about Fort Collins in old town and the university . There should be more emphasis on the other neighborhoods in town in regard to beautification efforts etc.

GET RID OF FLOCK CAMERAS

- Banning flock cameras. This company is very bad! Please support citizens voices and not police voices.
- GET RID OF FLOCK
- GET RID OF FLOCK
- Get rid of flock cameras. Privacy of the people
- Get rid of the flock cameras.
- Getting rid of surveillance technology for Fort Collins constituents
- I DO NOT LIKE THE NEW SURVEILLANCE SYSTEM. IT IS ADULATION OF OUR RIGHTS.
- I would like you to remove FLOCK. They are run by a third party and the data is not managed properly. Most importantly it is a violation of the people's 4th amendment right.
- Improve in removing surveillance systems like flock from public and private spaces if possible
- less speed cameras and more free parking
- Less surveillance (flock in particular)
- Reduce Surveillance
- Remove all the Flock cameras - they're a privacy violating and no one wants them. The city was not up front about their intention to install them, they cost WAY TOO MUCH for something the City doesn't even own, and data policies are unclear and not trustworthy.
- Remove every last flock.camera and drone that no one voted for. The police and city counsel are corrupt. Treat those who are unhoused with respect and kindness.
- Remove flock cameras
- Remove Flock cameras
- Removing AI/automated traffic cameras (i.e. Flock) and keeping them out of Fort Collins
- Removing all the flock or other government surveillance devices from the city. It's all too much.
- Stop the "Big Brother" traffic radar & cameras, and pay Police officers to use discretion and good community building skills to write traffic tickets.

OTHER

- 15 minute city
- A COLLEGE TOWN THE 50'S & 60'S WHO A NICE TOWN ! NOW ITS A CITY.
- Above checked items are in line with what I think of as core roles of local government.
- Accept family businesses

- Accesibilidad a cuidado de nios
- Being more responsive to complaints re Republic trash collection
- CHILDE CARE
- community respect
- Complete Hughes Stadium property
- Continued improvement and accessibility in south Fort Collins (like near trilby and surrounding areas)
- CONTROL OVER MOBILE HOME PARK RENT - NO MORE THAN COLA RAISES 2 % NOT 62
- Culture
- Denser housing and services. Especially for lower-middle and middle income families (affordable) and aging adults (single level)
- DROUGHT EDUCATION
- elect those with CONSRVATIVE values
- FIRE PREVENTION
- Fire prevention and homelessness
- Fraud, waste, and abuse
- Getting air conditioning in our schools for our children!
- Health facility for low income to get support; mentally and physically. Deceasing the stain on healthcare and support community wellness and safety.
- I would love to have a high quality local newspaper. The Coloradoan is too expensive for what you get in the printed version, and the online interface is terrible.
- I would love to see the city take on initiative to move from turf to drought tolerant landscaping throughout town
- I'd like the city to get off the "woke" train, STOP trying to control the weather, and stop letting NIMBYs control what we need. Also as a Hispanic, I am greatly offended by "LATINX." I am Hispanic, Mexican - NOT LATINX. It sounds like "kleenex"
- I'd like to have the 3+ rule back. We have a frat house in the south end of town, as renters in a quiet neighborhood. This shouldn't be allowed.
- Improve municipal court processes, wait times, wages, and increase staff. I'm appalled at what I know about that operation.
- Increase cell towers for more consistent and reliable connectivity throughout and around the city.
- Infrastructure
- Internet service
- Legalizing Missing Middle Housing
- Less woke liberal *****
- limiting air B&B and elimating corporate ownership of rental housing
- Maintaining the current quality of life as a community.
- Mental health resources for low income families
- MORE SENIOR PROGRAMS - MORE HOUSING WITH ONE LEVEL
- NO SMOKING in the city!!!!
- Overall, Fort Collins is at a crossroads between being an outlying Denver suburb and a center for culture, shopping and events in Northern Colorado. I currently travel for almost all entertainment

outside the city. Denver for theatre, sporting events (other than CSU events) and shopping. We desperately need an actual newspaper, a video news outlet (the Coloradoan is abysmal) and a way to follow community events. I'm a veteran and have lived all over the country. I've never had such a hard time getting local news and information as I do in Fort Collins. I'd like to see the city improve on becoming the cultural hub of Northern Colorado. Let's keep those entertainment dollars here! I also want to compliment the department that manages our sidewalks, trees and roads as there is no other text box in this survey. Our family has a wheelchair user and our neighborhood sidewalks were repaired without a complaint. We so appreciated being able to move about our neighborhood safely. An area without trees had two trees placed and the road care and clearance is handled beautifully. Thanks! Maintenance is keeping a city truly accessible for all.

- People on any board need to have assimilated into the life style already here and not try to change the flavor of the town. FOCO used to be a live and let live kind of town. Now it's full of liberals trying to orchestrate how everyone lives.
- planning infrastructure and resources for the future, conserving resources proactively
- Prohibit backyard fires to support vulnerable populations and reduce wildfire risk as a public health and sustainability initiative.
- PROMOTING OTHER AREAS THAN COLLEGE ARE FOR LIVING, BUSINESS
- Protect Voting Rights
- Psd and the city working together around school closure
- QUALITY CARE IN SENIOR FACILITIES (HIGHER PAY TO EMPLOYEES TO RETAIN CARE)
- Quit pandering to drug addicts and criminals for clout.
- Radical environmentalism
- Rec centers
- Recession proof the city as much as possible
- REMOVING LOW HEAD DAMS ON THE POUDDRE; NOISE ON SUNIGA
- Separating mountain bikers from hikers on natural area trails
- SHUT DOWN THE BUSINESS THAT DOES LABORATORY EXPERIMENTS ON DOGS, CATS & OTHER ANIMALS ! PLEASE !
- STAND UP TO THE STATE OF COLORADO ! YOU SHOULDN'T IMPORT SINGLE - FAMILY RESIDENTIALLY ZONED NEIGHBORHOODS WITH ALLOWING IT TO GO AWAY AND INVESTORS TURN NEIGHBORHOODS INTO SLUM REDUCES ONLY INVESTORS CAR BUY !
- Stay neautral with political and ideological position as a governing body as polarization trend strengthens generally.
- Stop the liberal nonsense, let the police do their job and enforce ALL of the laws. We let too many things slide in this town and it effects the daily quality of life. I hear loud vehical and fireworks all of the time. Too many homeless people camped in the parks. Lack of enforcement of appear standards - if there are any) This place looks like a dump.
- Stop watering your sidewalks and setup and promote stronger resource conservation efforts
- To hav e the non r residence Jorden court and other buildings be towed
- Unsure, I am fairly new to Fort Collins, and would like to get to know the city more.
- Very broad categories with competing interests in one category so tough to rate. You should have more text input like here so we can provide better and more detailed input. City government

needs to focus on the things they can influence and improve the quality of life for its residents. Parks, trails, recreational facilities, a safe and vibrant downtown (take a look at Loveland, lapped Ft. Collins downtown authority in the last 5 years), safe neighborhoods, cultural opportunities, attracting new and popular restaurants and shopping. Too much ideology with trending mayor and city council - selfish for them to spend valuable time and city resources on things they will not influence in any meaningful way like OCF, their terrible plans to force housing changes that would absolutely change the face of Ft Collins. Ft Collins has been one of the best places to live in the world for the last 30+ years, we all care about clean water, recycling, etc. Don't be extreme and ideologically driven and ruin what makes Ft Collins special.

- Vision Zero
- While promoting economic growth is important, it is also important to recognize when you don't have the infrastructure to sustain that growth. Traffic is backed up from light to light, apartment housing going up all over the place. You used to be able to see the mountains which is one of the things I loved about FoCo...now it's a view of apartment buildings and Amazon.
- easier access to the airport, park and rides in Ft Collins to catch the shuttle (where you can park your car for a week or a few days safely)
- PORT COLORADO AIRPORT

Q18: Other sources for information regarding city issues, services, and programs.

- 8th judicial website
- BECAUSE OF MY AGE 92 YEARS.
- Bulletin boards
- Business owners
- Chamber of Commerce
- City Council meetings or other public announcements
- city news releases
- city website
- Colorado Public Radio
- Coloradoan
- Contacting via email/phone planning&zoning staff and recreation/Parks staff
- DDA and other organizations
- email
- Email
- EMAIL
- Email council who, by and large ignore my concerns. This council and the previous one thinks they are the smartest people in the room.
- Emailing City Council
- Facebook word of mouth
- Farmers Markets
- fcgov.com
- Flyers in mail with utilities bills
- Fort Collins Chamber of Commerce
- GOOGLE

- Google Gemini AI -- good at excluding the useless fluff and Democrat-slanted views to get to the meat of the needed info quickly.
- Half the programs we had no clue existed
- I don't.
- I find locating information to be relatively easy
- I had no idea that Ourcity or Engage existed before today. I'm going to try them now!
- I meant to select never other sources
- I see updates in the Collegian regarding CSU relevant changes in the city.
- I selected "never"
- I selected never
- I use the emails that I get telling me about community events. I look every week for things to do that don't cost too much. I rarely find anything that I can afford to attend.
- I was not aware that most of these sources even existed. Had I been aware, I would have used some of these sources more often. Fort Collins has a youtube channel? Guess I'll check it out.
- I work for an adjacent municipality
- I would love a better source. All I know about is the website. Don't have tv. Don't use social media.
- IM 92 NOT ACTIVE NOW
- Instagram and Facebook
- Internet
- KUNC
- letters sent to residents, posted signs at parks, neighborhoods, etc
- LIES
- local newspaper
- Local newspaper
- Mailings and Coloradoan
- misclicked and it won't let me clear the response
- More honest press releases that do little more than glorify city actions. The quality of local government of late is deeply substandard.
- More towing on Jorden court for nonresident
- mostly social media and local newspaper headlines
- Mostly The Coloradan and Visit Fort Collins
- Natural area employees.
- NEIGHBORS
- never
- never.
- Newsletter signups.
- newsletters, word of mouth, KUNC, city website
- NEXT ALERTS
- Official documents - agendas, minutes, packets, etc.
- Online google
- Podcasts
- Podcasts

- Postings in stores, instagram
- Recreator
- Reddit
- Reddit
- Reddit
- Reddit - r/fortcollins
- reddit, utility bill flyers,
- several
- social media
- Social media
- Social Media
- Social Media
- Social media if at all. Or just go to the particular service website.
- Social media, mail
- ss
- Take over the ugly billboards that are around town (especially at CSU) Use them for city event ads
- TEXT MESSAGE ALERTS
- Text sign up notice
- The website Fort Collins.gov
- Through work.
- Unlocked Larimer County
- UTILITY BILLS
- website
- Website
- Website
- Website and newsletters
- Whatever comes in my Electric bill.
- Why can't I deselect???
- Word of mouth
- Word of mouth
- Word of mouth
- Word of mouth or from Human Services.
- Word of mouth via newcomers club or others
- Word of mouth. Signage for construction zones.
- Yes
- YouTube videos.

D12: Prefer to self-identify race/ethnicity.

- Again, this over-segmentation of data serves no purpose. Delivering good government services, blind to gender, race and sexual orientation serves the community's interest best.
- AMERICAN
- AMERICAN

- Chicano
- Eastern European and Mediterranean origin
- European - "white" is not a real race or ethnicity
- HUMAN
- I did participate in a ancestral DNA test several years ago. I am your true blue melting pot, therefore, I just identify as human.
- Italian English Scottish Canadian
- JEWISH
- Jigus ligus.
- purple
- WHY?

Appendix D: Responses to Selected Survey Questions by Respondent Characteristics

The subgroup comparison tables contain the cross tabulations of selected survey questions by respondent characteristics. Most ratings are shown as an average rating on 100-point scale (e.g., 0=very bad, 25=bad, 50=average, 75=good, 100=very good), all others are shown as percent positive ratings (e.g., percent "very good" and "good"). Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A "p-value" of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent "real" differences among those populations.

For each pair of subgroups that has a statistically significant difference, an upper-case letter denoting significance is shown in the category with the larger column proportion. The letter denotes the category with the smaller column proportion from which it is statistically different. Differences were marked as statistically significant if the probability that the differences were due to chance alone were less than 5%. Categories were not used in comparisons when a column proportion was equal to zero or one.

Items that have no upper-case letter denotation in their column and that are also not referred to in any other column were not statistically different.

For example, in Table 55 on the next page, residents who have lived in Fort Collins for five years or less (A) or between six and ten years (B) gave significantly higher average ratings to Fort Collins as a place to live than those who have lived in the City for 10 to 20 years (C) or more than 20 years (D). This significant difference is denoted by the "B D" letters in the cells for the five-years-or-less and six-to-ten-years groups for that line item.

Comparisons by Respondent Characteristics

Comparisons by respondent length of residency, tenure (rent/own), employment status, gender, age, and race/ethnicity.

Table 55: Aspects of Quality of Life and Community by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Overall, as a place to live	91 C D	88 C D	83	83	87	85	86	87	86
As a place to raise children	87 C D	83 C	77	81	83	81	82	83	82
As a place to attend college	89 B D	83	85 D	80	83	84	83	85	84
Quality of public schools	76 B	68	70	70	72	70	70	73	71
As a place to retire	78 C D	75 D	71	70	73	72	71	77 A	73
Openness and acceptance of the community toward people of diverse backgrounds	75 B C D	64	69	67	68	70	68	72	69
Availability of affordable quality childcare	46 B C	35	33	41	42 B	34	38	43	40
Availability of affordable quality housing	31 B	21	28 B	28 B	31 B	23	26	33 A	28

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Overall quality of life in Fort Collins	86 B C D	81	80	79	83 B	80	81	83	82

Table 56: Aspects of Quality of Life and Community by Gender, Age, and Race/Ethnicity

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Overall, as a place to live	86	88 C	79	87	86	87	88	85	86
As a place to raise children	80	85 A	75	81	84	82	83	80	82
As a place to attend college	83	86 A	80	85	83	84	85	83	84
Quality of public schools	68	75 A C	56	69	72	72	74 B	65	71
As a place to retire	73	74	66	75 B	69	75 B	76 B	69	73

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Openness and acceptance of the community toward people of diverse backgrounds	70	68	66	68	68	72	70	67	69
Availability of affordable quality childcare	42	37	17	32	40 A	49 A B	39	40	40
Availability of affordable quality housing	28	27	24	24	24	36 A B	29 B	22	28
Overall quality of life in Fort Collins	82 C	82 C	74	81	81	83	83	81	82

Table 57: Resident Loyalty by Respondent Length of Residency, Housing Tenure, and Employment Status

Please indicate how likely or unlikely you are to do each of the following:(Average rating 0=very unlikely, 100=very likely).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Recommend living in Fort Collins to someone who asks	87 C D	83 C D	77 D	68	77	80	78	78	78
Remain in Fort Collins for the next five years	82	81	85	81	88 B	74	80	88 A	82

Table 58: Resident Loyalty by Gender, Age, and Race/Ethnicity

Please indicate how likely or unlikely you are to do each of the following: (Average rating 0=very unlikely, 100=very likely).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Recommend living in Fort Collins to someone who asks	78 C	82 A C	60	84 B C	74	75	81 B	76	78
Remain in Fort Collins for the next five years	80 C	86 A C	60	77	86 A	86 A	83	81	82

Table 59: Promotion of Social Health by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	59 B C D	45	51	47	52	50	49	57 A	51

Table 60: Promotion of Social Health by Gender, Age, and Race/Ethnicity

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	52	52	44	50	49	56 A B	53	50	51

Table 61: Quality of Neighborhoods by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the quality of your neighborhood on each of the items listed below. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Your neighborhood as a place to live	84 D	85 D	84 D	80	86 B	79	82	85 A	83
Your neighborhood as a place to raise children	75	79	78	80 A	83 B	70	77	81	78

Table 62: Quality of Neighborhoods by Gender, Age, and Race/Ethnicity

Please rate the quality of your neighborhood on each of the items listed below. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Your neighborhood as a place to live	83 C	84 C	70	81	84	85 A	83	82	83
Your neighborhood as a place to raise children	78 C	80 C	49	71	82 A	82 A	79	76	78

Table 63: Access in Neighborhood to Everyday Needs by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the quality of your neighborhood on each of the items listed below. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	77 B	70	77 B	74	75	74	73	79 A	75

Table 64: Access in Neighborhood to Everyday Needs by Gender, Age, and Race/Ethnicity

Please rate the quality of your neighborhood on each of the items listed below. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	72	78 A	66	72	73	80 A B	75	74	75

Table 65: Ratings of Neighborhood-related Services by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Code enforcement (weeds, rubbish/trash, etc.)	63	60	60	59	59	63 A	60	62	61
Noise enforcement	57	56	56	54	55	56	56	54	55
Residential property maintenance	71 D	68	68	65	67	68	68	66	67

Table 66: Ratings of Neighborhood-related Services by Gender, Age, and Race/Ethnicity

Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Code enforcement (weeds, rubbish/trash, etc.)	60	64	60	63	60	59	61	67 A	61
Noise enforcement	55	58	66	58 C	57	52	55	63 A	55
Residential property maintenance	68	68	73	66	72 A C	67	68	69	67

Table 67: Community Engagement by Respondent Length of Residency, Housing Tenure, and Employment Status

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins? (Percent who had ever done each)	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Visited a neighborhood park or City park	100% C D	97% D	93%	93%	95%	97%	98% B	92%	96%
Attended a neighborhood-sponsored event	45%	44%	46%	38%	47% B	37%	41%	47%	43%
Attended a government-organized event (open house, City Council session, forum, etc.)	22%	47% A	38% A	38% A	40% B	27%	35%	33%	34%
Carpooled with other adults or children instead of driving alone	61%	65%	60%	56%	56%	64% A	61%	56%	59%
Volunteered your time in Fort Collins	38%	58% A	57% A	57% A	59% B	41%	50%	55%	51%
Talked to or visited with your immediate neighbors	88%	95% A	94% A	94% A	99% B	84%	91%	96% A	92%
Done a favor for a neighbor	73%	72%	81%	87% A B	88% B	67%	76%	88% A	79%
Visited a locally owned business operating within the city	100% D	99%	100% D	98%	99%	99%	100% B	97%	99%

Table 68: Community Engagement by Gender, Age, and Race/Ethnicity

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins? (Percent who had ever done each)	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Visited a neighborhood park or City park	96%	96%	100%	100% B C	97% C	90%	97%	95%	96%
Attended a neighborhood-sponsored event	43%	43%	39%	38%	41%	51% A B	43%	41%	43%
Attended a government-organized event (open house, City Council session, forum, etc.)	38% B	30%	19%	27%	40% A	39% A	35%	29%	34%
Carpooled with other adults or children instead of driving alone	54%	64% A	49%	68% B C	60% C	48%	60%	57%	59%
Volunteered your time in Fort Collins	53%	48%	45%	42%	54% A	60% A	54% B	36%	51%
Talked to or visited with your immediate neighbors	92% C	92% C	80%	87%	95% A	97% A	92%	91%	92%
Done a favor for a neighbor	80%	78%	85%	68%	82% A	91% A B	80% B	73%	79%
Visited a locally owned business operating within the city	99%	99%	100%	100% C	99% C	97%	99%	99%	99%

Table 69: Overall Safety in City by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Overall safety of community members	88 C D	86 C D	81	79	83	85	84	83	83

Table 70: Overall Safety in City by Gender, Age, and Race/Ethnicity

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Overall safety of community members	85 C	84 C	72	86 C	83	82	85	83	83

Table 71: Ratings of Personal Safety by Respondent Length of Residency, Housing Tenure, and Employment Status

Please tell us how safe you feel in each of the following areas. (Average rating 0=always unsafe, 100=always safe)	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Downtown Fort Collins during the day	91 C D	90 D	87	85	89	87	88	88	88
Downtown Fort Collins at night	73 D	74 D	70 D	63	70	68	69	69	69
Your neighborhood during the day	94	96 D	93	91	94 B	91	93	93	93
Your neighborhood at night	82	86 C D	81	81	85 B	78	82	82	82
Parks	84 C D	81 C D	75	76	77	81 A	79	80	79
Natural areas/open spaces	83 C D	82 D	78	75	78	81 A	80	79	79
Recreation facilities	87 D	88 C D	83	83	85	86	85	86	85
Trails	81 C D	81 C D	75	73	76	79	78	77	77
Fort Collins overall during the day	89 D	89 D	86 D	82	86	86	86	86	86
Fort Collins overall at night	75 C D	74 D	70	68	72	70	72	72	71

Please tell us how safe you feel in each of the following areas. (Average rating 0=always unsafe, 100=always safe)	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Transfort/MAX	67	75 A D	67	64	68	66	66	72 A	67

Table 72: Ratings of Personal Safety by Gender, Age, and Race/Ethnicity

Please tell us how safe you feel in each of the following areas. (Average rating 0=always unsafe, 100=always safe)	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Downtown Fort Collins during the day	89	88	93	89	87	89	89	90	88
Downtown Fort Collins at night	70	68	73	70	68	68	69	70	69
Your neighborhood during the day	94 C	93	88	92	94	93	93	93	93
Your neighborhood at night	85 B C	80 C	69	80	85 A	83	82	81	82
Parks	80	78	85	80	78	78	79	83 A	79
Natural areas/open spaces	83 B	77	76	83 B C	78	76	80	82	79
Recreation facilities	87	85	84	86	85	84	86	86	85
Trails	82 B	73	78	81 B C	75	76	79	78	77
Fort Collins overall during the day	87	86	93	87	85	86	86	89	86
Fort Collins overall at night	73 B	70	70	72	72	71	72	74	71
Transfort/MAX	68	68	56	68	66	68	69	66	67

Table 73: Community Safety Services Ratings by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	80 D	79	77	75	79	75	77	79	77
Disaster response and restoration of services	80	82 D	79	76	80	77	78	81	79
Fire prevention/education	80 B D	75	79 D	73	76	76	75	79 A	76
Fire response time	87	84	84	85	86	83	84	87 A	85
Fire services overall	88	86	86	85	87	85	86	87	86
Crime prevention	74 B C D	65	65	64	66	68	66	70 A	67
Police patrol	71 B C D	58	65 B	62	66 B	62	64	66	64
Traffic enforcement	59 B D	51	54	54	58 B	51	55	56	55
Police visibility	68 B D	61	66 D	60	65	61	63	64	63
Police response time	76 B D	60	75 B D	67 B	71	67	68	73	69

Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Police services overall	73 B D	58	69 B	66 B	71 B	61	65	71 A	67
Animal control	69 D	64	67	63	64	67	65	66	65
Business property maintenance	76 B C D	71	71	68	71	71	72	70	71
Natural Areas and Park Ranger services	91 C D	89 C D	84	80	83	89 A	86	84	85

Table 74: Community Safety Services Ratings by Gender, Age, and Race/Ethnicity

Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	78	78	75	76	77	79	78	78	77
Disaster response and restoration of services	78	80	78	78	80	79	79	81	79

Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Fire prevention/education	77	76	80	75	76	79 A	77	76	76
Fire response time	85	85	83	83	85	88 A	85	86	85
Fire services overall	86	86	86	85	87	87	87	87	86
Crime prevention	68	67	71	67	66	68	67	71 A	67
Police patrol	65	65	59	62	65	67 A	64	71 A	64
Traffic enforcement	56	57	49	53	55	59 A	56	58	55
Police visibility	65	64	58	63	64	65	64	69 A	63
Police response time	70	70	79	67	71	73 A	70	73	69
Police services overall	66	69	68	61	67 A	73 A B	67	71	67
Animal control	64	68	71	66	66	65	65	72 A	65
Business property maintenance	71	72	78	70	75 A C	70	72	74	71

Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Natural Areas and Park Ranger services	87	86	85	90 B C	84	82	87	87	85

Table 75: Promotion of Environmental Health by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Promotion of the health of the environment of Fort Collins	74 B C D	65 D	66 D	60	64	68 A	66	67	66

Table 76: Promotion of Environmental Health by Gender, Age, and Race/Ethnicity

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Promotion of the health of the environment of Fort Collins	68	67	60	68	66	66	68	66	66

Table 77: Overall Quality of the Environment by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the quality of the environment in Fort Collins in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Overall quality of environment	83 B C D	78	74	74	77	78	77	78	77

Table 78: Overall Quality of the Environment by Gender, Age, and Race/Ethnicity

Please rate the quality of the environment in Fort Collins in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Overall quality of environment	78	78	72	76	78	79	78	78	77

Table 79: Aspects of the Environment by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the quality of the environment in Fort Collins in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Air quality	73 B C D	63	62	62	63	68 A	66	65	65
Recycling programs	73 B	69	72	71	74 B	68	70	76 A	71
Conservation efforts	80 B C D	75	72	70	73	76	74	76	74
Overall quality of environment	83 B C D	78	74	74	77	78	77	78	77
Overall appearance of the city	86 B D	81	84 D	79	82	83	83	82	82

Table 80: Aspects of the Environment by Gender, Age, and Race/Ethnicity

Please rate the quality of the environment in Fort Collins in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Air quality	67	65	55	66	64	67	65	71 A	65
Recycling programs	72	72	61	66	72 A	78 A B	73 B	68	71
Conservation efforts	76	74	68	74	75	76	76	73	74
Overall quality of environment	78	78	72	76	78	79	78	78	77
Overall appearance of the city	83 C	83 C	69	82	84	83	84	82	82

Table 81: Quality of the new residential trash and recycling service by Length of Residency, Housing Tenure, and Employment Status

Fort Collins implemented a new residential trash and recycling service in 2024. How would you rate the new service so far? (Percent Better)	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Fort Collins implemented a new residential trash and recycling service in 2024. How would you rate the new service so far?	41% C D	30%	26%	23%	28%	27%	26%	32%	27%

Table 82: Quality of the new residential trash and recycling service by Gender, Age, and Race/Ethnicity

Fort Collins implemented a new residential trash and recycling service in 2024. How would you rate the new service so far? (Percent Better)	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Fort Collins implemented a new residential trash and recycling service in 2024. How would you rate the new service so far?	30%	27%	15%	28%	24%	31%	31% B	20%	27%

Table 83: Transportation Ratings by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the following areas of transportation in Fort Collins. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Ease of travel by car	74 B C D	68 D	62	61	65	68	66	67	66
Ease of traveling by public transportation	54 B D	44	52 B D	41	48	47	46	52 A	48
Ease of walking	72 B	65	68	69	71 B	66	67	75 A	69
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs)	55	53	55	53	58 B	49	53	57	54

Please rate the following areas of transportation in Fort Collins. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Ease of travel by bicycle	85 B C D	79	77	79	82 B	79	81	82	81
Availability of parking Downtown	61 C D	60 C	52	55	59 B	55	57	58	57
Traffic flow	58 B C D	52 C D	44	45	51	50	49	54 A	50
Street maintenance	74 B D	67	69 D	63	67	68	68	69	68
Availability of electric vehicle charging stations	54 B	43	47	46	48	48	50	44	48
Northern Colorado Regional Airport/Shuttle Service	70 B D	62	70	64	66	67	64	71 A	66
Safety from motor vehicle accidents when walking, biking or using public transportation	60 B D	52	56	55	59 B	52	55	60 A	56

Table 84: Transportation Ratings by Gender, Age, and Race/Ethnicity

Please rate the following areas of transportation in Fort Collins. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Ease of travel by car	65	69 A	59	69 B	63	67	67	69	66
Ease of traveling by public transportation	45 C	52 A C	27	48	44	53 B	48	48	48
Ease of walking	69 C	71 C	53	64	69 A	77 A B	69	70	69
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs)	58 B C	52 C	33	46	55 A	64 A B	53	56	54
Ease of travel by bicycle	82	81	86	79	83 A	82	82	81	81
Availability of parking Downtown	60 B	55	51	57	58	58	59	55	57
Traffic flow	51 C	52 C	37	53 B	46	52 B	52	52	50
Street maintenance	67	71 A	66	69	67	68	69	68	68
Availability of electric vehicle charging stations	40	58 A	50	50	42	52 B	48	50	48
Northern Colorado Regional Airport/Shuttle Service	62	72 A C	47	63	66	72 A	68	64	66

Please rate the following areas of transportation in Fort Collins. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Safety from motor vehicle accidents when walking, biking or using public transportation	56	57	50	51	59 A	61 A	57	56	56

Table 85: Community Aspects of Culture and Recreation by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Quality of arts and cultural opportunities	75 B D	68	71	68	71	70	70	73	71
Quality of recreational opportunities	88 D	85	85	82	86 B	83	85	84	85
Quality of public library services	84	83	82	83	83	83	83	83	83

Table 86: Community Aspects of Culture and Recreation by Gender, Age, and Race/Ethnicity

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Quality of arts and cultural opportunities	71	70	78	69	71	73 A	72 B	66	71
Quality of recreational opportunities	85	85	79	84	85	86	86 B	79	85
Quality of public library services	81	86 A	81	82	85	83	85 B	80	83

Table 87: Ratings of Parks, Recreational and Cultural Programs and Facilities by Length of Residency, Tenure, and Employment Status

Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Natural areas and open space	94 C D	92 D	90 D	86	89	92 A	91	90	90
Trails	93 D	91 D	90	87	89	91	90	90	90
Parks Overall	92 C D	92 C D	85	85	88	89	89	88	89

Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Parks in my neighborhood	86 C D	83	80	81	81	85 A	83	83	83
Dog parks	75 D	77 D	70	68	71	74	73	72	72
Timberline Recycling Center	85	83	84	81	84	81	82	84	83
Cemeteries	81	78	83 D	78	80	79	80	77	79
Golf courses	68	74	80 A	79 A	81 B	67	75	79	76
Athletic fields	83 D	78	79	77	79	80	79	80	79
Northside Aztlan Community Center	86 B C D	77	75	79	81 B	76	78	82	79
Fort Collins Senior Center	83	82	77	80	82 B	76	79	83 A	80
Edora Pool Ice Center (EPIC)	84 B C D	76	75	76	79 B	75	77	80	78
Foothills Activity Center	79 B	63	75 B	79 B	77 B	72	75	78	76
Mulberry Pool	74 C D	69	63	66	68	66	66	71	67

Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
The Farm at Lee Martinez Park	84 D	84 D	81	79	82	81	82	81	82
The Gardens on Spring Creek	92 B D	88 D	88 D	84	88	88	88	86	88
Pottery studio	90 C D	88 C D	72	79 C	80	83	83	77	81
Art in Public Places program	89 B C D	84	81	81	83	84	83	84	83
Lincoln Center programs	84 D	85 D	81 D	77	80	81	81	78	81
Fort Collins Museum of Discovery	88 B D	81	85 D	81	84	83	83	83	83
Adult recreation programs	77 D	75	71	72	74	72	73	75	74
Senior recreation programs	78	80	74	73	74	77	77	73	75
Youth/teen recreation programs	85 C D	75	74	70	75	71	75	69	74

Table 88: Ratings of Parks, Recreational and Cultural Programs and Facilities by Gender, Age, and Race/Ethnicity

Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Natural areas and open space	90	91	94	92 C	90	88	92 B	88	90
Trails	90	91	92	91	89	89	92 B	87	90
Parks Overall	89	89	87	90 B	87	88	91 B	86	89
Parks in my neighborhood	82	84	84	84 B	79	85 B	84	81	83
Dog parks	74	73	67	73	75	72	73	79	72
Timberline Recycling Center	83	85	75	81	84	84	84	83	83
Cemeteries	79	81	79	79	80	80	81	79	79
Golf courses	75	79	60	68	82 A	79 A	77	74	76
Athletic fields	79	81	73	80	79	79	80	82	79
Northside Aztlan Community Center	77	82 A	85	76	79	82 A	80	80	79
Fort Collins Senior Center	79	82	80	75	81 A	82 A	82	79	80
Edora Pool Ice Center (EPIC)	77	79	75	74	80 A	79 A	79	77	78

Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Foothills Activity Center	78	74	75	67	79 A	80 A	79 B	69	76
Mulberry Pool	68	67	67	70 B	63	71 B	68	65	67
The Farm at Lee Martinez Park	80	84 A	75	83	81	81	82	79	82
The Gardens on Spring Creek	87	89 C	78	89	87	87	89 B	84	88
Pottery studio	83	82	63	84	82	77	82	82	81
Art in Public Places program	82	85	77	85	84	82	85	83	83
Lincoln Center programs	78	84 A	76	82	81	79	82	80	81
Fort Collins Museum of Discovery	80	86 A	86	83	84	83	85 B	81	83
Adult recreation programs	74	75	63	71	74	76 A	76 B	70	74
Senior recreation programs	76	78	67	77	78	73	79	75	75
Youth/teen recreation programs	76 C	74 C	25	74	72	77	74	76	74

Table 89: Ratings of City as a Place to Work by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
As a place to work	76 D	72	74	71	74	71	74	72	73

Table 90: Ratings of City as a Place to Work by Gender, Age, and Race/Ethnicity

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
As a place to work	74 C	74 C	54	73	72	75	74	73	73

Table 91: Community Aspects of Economic Health by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Quality of shopping opportunities	74 B C D	66	66	62	64	70 A	66	68	67
Quality of dining opportunities	72 B	64	71 B	71 B	70	71	68	75 A	70
Quality of entertainment opportunities	74 D	71 D	73 D	65	70	71	69	73	70
Availability of job opportunities	47	42	45	49 B	50 B	43	46	47	47
Availability of quality healthcare	73 B	67	74 B	72 B	76 B	65	69	79 A	72

Table 92: Community Aspects of Economic Health by Gender, Age, and Race/Ethnicity

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Quality of shopping opportunities	70 B C	66 C	53	69	65	67	70 B	62	67
Quality of dining opportunities	71	71	64	68	69	74 A B	73 B	63	70
Quality of entertainment opportunities	70	71	71	70	69	72	73 B	61	70
Availability of job opportunities	50 B	45	40	43	46	54 A B	48 B	43	47
Availability of quality healthcare	74	71	68	65	70 A	82 A B	73 B	67	72

Table 93: Business Support and Promotion of Economic Health by Length of Residency, Housing Tenure, and Employment Status

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Promotion of the economic health of Fort Collins	67 B C D	54	55	52	56	59	55	62 A	57
Support of businesses	75 B C D	56	59	56	58	67 A	61	64	62

Table 94: Business Support and Promotion of Economic Health by Gender, Age, and Race/Ethnicity

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Promotion of the economic health of Fort Collins	59 C	59 C	45	58	55	59	59	59	57
Support of businesses	62	65	52	68 B C	58	59	64	64	62

Table 95: Business Health by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Encouraging a variety of businesses	72 B C D	56	54	54	56	64 A	59	63	60
Retaining existing businesses	66 B C D	48	48	48	50	58 A	53	53	53
Attracting new businesses	64 B C D	52	48	49	50	59 A	53	56	54

Table 96: Business Health by Gender, Age, and Race/Ethnicity

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Encouraging a variety of businesses	58	64 A C	50	64 B C	56	59	62	62	60
Retaining existing businesses	55	54	46	58 B C	49	51	55	54	53
Attracting new businesses	51	59 A	48	59 B C	50	51	56	54	54

Table 97: Overall Quality of City Services by Respondent Length of Residency, Housing Tenure, and Employment Status

(Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Overall, how would you rate the quality of the services provided by the City of Fort Collins?	82 B C D	74 D	75 D	70	74	77	76	75	75

Table 98: Overall Quality of City Services by Gender, Age, and Race/Ethnicity

(Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Overall, how would you rate the quality of the services provided by the City of Fort Collins?	77	76	72	77 B	73	75	77	75	75

Table 99: Equitable Access to Programs and Services by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Ensuring all community members can access and participate in City programs and services	71 B D	60	65	60	65	62	64	65	64

Table 100: Equitable Access to Programs and Services by Gender, Age, and Race/Ethnicity

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Ensuring all community members can access and participate in City programs and services	63	67 C	49	63	64	66	66 B	61	64

Table 101: City Government Ratings by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Managing and planning for growth	65 B C D	50	52	48	54	55	54	56	54
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	67 B C D	57 D	54	50	56	59	57	58	57
Efficient operation of programs and services	75 B C D	66 D	63 D	57	63	67 A	64	68	65
Encouraging sustainability in the community	75 B C D	67 D	64	61	65	69	66	69	67
Partnering with the community to address climate change	66 B C D	53	57	52	57	58	56	61	57
Overall direction of the City	75 B C D	67 C D	59	55	62	67 A	64	65	64
Welcoming community member involvement	74 B C D	61	64	58	63	66	64	64	64
Listening to community members	67 B C D	51	57 D	48	55	56	55	56	55

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status	75 B D	67	71 D	64	68	69	68	70	69
Creating a welcoming, inclusive community where all community members feel a sense of belonging	75 B C D	64	68 D	62	66	69	67	68	67

Table 102: City Government Ratings by Gender, Age, and Race/Ethnicity

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Managing and planning for growth	55 C	56 C	41	55	51	57 B	55	56	54
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	59 C	59 C	40	60 B	54	58	59	60	57
Efficient operation of programs and services	66	66	61	66	64	66	67	65	65
Encouraging sustainability in the community	68	68	58	68	64	68	69	65	67
Partnering with the community to address climate change	59	58	48	56	56	62 A B	60 B	55	57
Overall direction of the City	65 C	67 C	47	69 B C	60	62	66	66	64
Welcoming community member involvement	63 C	68 A C	43	67 C	63	61	67 B	62	64
Listening to community members	55 C	60 A C	36	58 B	53	55	57	58	55

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status	71	69	66	67	70	70	71 B	67	69
Creating a welcoming, inclusive community where all community members feel a sense of belonging	69	68	64	69	66	68	71 B	64	67

Table 103: Contact with City Employees by Respondent Length of Residency, Housing Tenure, and Employment Status

Percent yes	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?	51%	52%	64% A B	62% A B	64% B	49%	57%	60%	57%

Table 104: Contact with City Employees by Gender, Age, and Race/Ethnicity

Percent yes	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?	64% B	50%	53%	53%	55%	66% A B	56%	59%	57%

Table 105: Users Ratings of City Employees by Respondent Length of Residency, Housing Tenure, and Employment Status

Thinking about your most recent contact, please rate City employee(s) on each of the items below. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Courtesy	89	91 D	87	85	87	89	87	91 A	88
Promptness	88 D	89 D	86 D	78	83	85	83	87	84
Knowledge	89 D	87 D	88 D	78	83	87	83	87	84
Making you feel valued	83 D	85 D	78	73	77	81	78	81	78
Overall impression	87 D	89 C D	81	77	81	85	82	85	82

Table 106: Users Ratings of City Employees by Gender, Age, and Race/Ethnicity

Thinking about your most recent contact, please rate City employee(s) on each of the items below. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Courtesy	88	90	80	91 B	83	89 B	89	90	88
Promptness	85	87	74	87 B	82	84	86	86	84
Knowledge	85	88	74	89 B	79	85 B	86	89	84
Making you feel valued	79	81	77	84 B	73	78	80	85	78
Overall impression	84	85	80	88 B C	77	83 B	84	88	82

Table 107: Non-users Ratings of City Employees by Respondent Length of Residency, Housing Tenure, and Employment Status

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins residents. Please rate City employees on each of the items below. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Courtesy	90 B C D	80	75	76	82	78	80	82	81
Promptness in responding to inquiries and service requests	84 B C D	72	71	74	79 B	73	76	78	76
Making community members or customers feel valued	83 B C D	72	68	70	76	71	74	74	74

Table 108: Non-users Ratings of City Employees by Gender, Age, and Race/Ethnicity

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins residents. Please rate City employees on each of the items below. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Courtesy	78	83 A	70	79	82	81	80	82	81
Promptness in responding to inquiries and service requests	75	78	65	74	79	76	76	76	76
Making community members or customers feel valued	73	75	70	71	77	74	75	70	74

Table 109: Fort Collins Utilities Ratings by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the overall quality of the services provided by Fort Collins Utilities to you. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Electric service (Light and Power)	89	90 C	85	88	89	87	88	89	88
Water services	87	88	84	86	88 B	85	87	86	86
Broadband service (Connexion)	84	92 A D	92 A D	85	89 B	84	89 B	84	87

Table 110: Fort Collins Utilities Ratings by Gender, Age, and Race/Ethnicity

Please rate the overall quality of the services provided by Fort Collins Utilities to you. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Electric service (Light and Power)	90 B C	87	78	87	88	89	88	92 A	88
Water services	89 B	85	84	85	88	88	87	86	86
Broadband service (Connexion)	89	86	96	88	88	86	89	85	87

Table 111: Likelihood of Using and Recommending Connexion by Length of Residency, Housing Tenure, and Employment Status

Please indicate how likely or unlikely you are to do each of the following: (Average rating 0=very unlikely, 100=very likely).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Sign up for Connexion internet, TV or phone service when available to you	62	78 A D	76 A	68	73 B	65	73 B	61	70
Recommend Connexion service to a friend, relative or colleague	69	83 A D	83 A D	71	79 B	66	78 B	68	75

Table 112: Likelihood of Using and Recommending Connexion by Gender, Age, and Race/Ethnicity

Please indicate how likely or unlikely you are to do each of the following: (Average rating 0=very unlikely, 100=very likely).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Sign up for Connexion internet, TV or phone service when available to you	74 B	66	70	69 C	81 A C	61	68	75	70
Recommend Connexion service to a friend, relative or colleague	78	74	73	75 C	84 A C	66	75	75	75

Table 113: Budget Priorities by Respondent Length of Residency, Housing Tenure, and Employment Status

Please select the option that best describes how you think the City should address each of the following aspects of the community.		Length of residency				Respondent tenure		Employment status		Overall
		5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	More effort	54%	69%	64%	60%	60%	61%	64%	51%	60%
	Same effort	44%	30%	34%	35%	36%	38%	34%	44%	37%
	Less effort	2%	1%	2%	5%	4%	1%	2%	5%	3%
Environment: Includes efforts to protect and manage natural resources, including maintaining high-quality water supplies, improving air quality, conserving land, supporting smart and sustainable growth, advancing progress toward carbon neutrality, expand	More effort	55%	49%	44%	49%	45%	58%	51%	48%	50%
	Same effort	43%	49%	46%	42%	48%	39%	43%	46%	44%
	Less effort	1%	2%	11%	9%	7%	4%	6%	6%	6%
Neighborhood and Community Vitality: Includes efforts to protect and manage natural resources, including maintaining high-quality	More effort	58%	60%	51%	49%	46%	64%	57%	47%	54%
	Same effort	40%	37%	35%	44%	47%	33%	38%	47%	41%

Please select the option that best describes how you think the City should address each of the following aspects of the community.		Length of residency				Respondent tenure		Employment status		Overall
		5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	
water supplies, improving air quality, conserving land, supporting smart and sustainable growth, advancing progress toward c	Less effort	2%	3%	13%	7%	7%	3%	5%	6%	6%
Safety: Includes police, fire, stormwater, emergency medical response, and building inspection	More effort	22%	22%	24%	26%	22%	26%	24%	22%	24%
	Same effort	73%	72%	71%	71%	76%	67%	71%	76%	72%
	Less effort	5%	6%	5%	3%	2%	8%	6%	2%	5%
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cem	More effort	30%	31%	23%	20%	22%	30%	26%	24%	26%
	Same effort	69%	65%	73%	75%	73%	69%	70%	73%	71%
	Less effort	1%	4%	4%	5%	5%	1%	3%	3%	4%
Transportation and Mobility: Includes transportation planning and development, maintaining roads and traffic operations, Transfort	More effort	58%	68%	51%	52%	51%	64%	61%	44%	56%
	Same effort	42%	30%	47%	42%	45%	34%	36%	53%	41%

Please select the option that best describes how you think the City should address each of the following aspects of the community.		Length of residency				Respondent tenure		Employment status		Overall
		5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	
operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport	Less effort	0%	3%	2%	7%	4%	2%	3%	3%	3%
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	More effort	13%	20%	22%	24%	18%	22%	19%	20%	20%
	Same effort	85%	74%	73%	67%	76%	73%	74%	76%	74%
	Less effort	2%	6%	5%	9%	7%	5%	7%	4%	6%

Table 114: Budget Priorities by Gender, Age, and Race/Ethnicity

Please select the option that best describes how you think the City should address each of the following aspects of the community.		Respondent gender			Respondent age			Race/ethnicity		Overall
		Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	More effort	58%	64%	46%	62%	64%	55%	62%	56%	60%
	Same effort	40%	34%	39%	37%	32%	40%	36%	42%	37%
	Less effort	2%	1%	16%	1%	4%	5%	2%	2%	3%
Environment: Includes efforts to protect and manage natural resources, including maintaining high-quality water supplies, improving air quality, conserving land, supporting smart and sustainable growth, advancing progress toward carbon neutrality, expand	More effort	48%	54%	49%	61%	42%	43%	53%	47%	50%
	Same effort	45%	42%	38%	37%	51%	48%	42%	48%	44%
	Less effort	7%	4%	13%	2%	7%	9%	5%	4%	6%
Neighborhood and Community Vitality: Includes efforts to protect and manage natural resources, including	More effort	53%	56%	63%	61%	55%	44%	55%	56%	54%
	Same effort	41%	41%	27%	37%	40%	47%	41%	43%	41%

Please select the option that best describes how you think the City should address each of the following aspects of the community.		Respondent gender			Respondent age			Race/ethnicity		Overall
		Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	
maintaining high-quality water supplies, improving air quality, conserving land, supporting smart and sustainable growth, advancing progress toward c	Less effort	6%	4%	11%	3%	5%	9%	5%	1%	6%
Safety: Includes police, fire, stormwater, emergency medical response, and building inspection	More effort	22%	23%	20%	24%	20%	26%	22%	24%	24%
	Same effort	72%	75%	72%	69%	73%	74%	74%	72%	72%
	Less effort	6%	2%	7%	6%	6%	1%	4%	4%	5%
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cem	More effort	28%	23%	43%	27%	30%	18%	27%	22%	26%
	Same effort	68%	74%	57%	69%	68%	78%	70%	74%	71%
	Less effort	4%	3%	0%	4%	2%	4%	3%	4%	4%
Transportation and Mobility: Includes transportation	More effort	57%	55%	84%	68%	54%	42%	57%	56%	56%

Please select the option that best describes how you think the City should address each of the following aspects of the community.		Respondent gender			Respondent age			Race/ethnicity		Overall
		Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	
planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport	Same effort	39%	43%	16%	31%	41%	53%	40%	41%	41%
	Less effort	5%	2%	0%	1%	4%	5%	3%	3%	3%
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	More effort	16%	20%	34%	16%	18%	24%	19%	13%	20%
	Same effort	79%	74%	60%	78%	76%	70%	76%	83%	74%
	Less effort	5%	6%	6%	5%	6%	6%	5%	4%	6%

Table 115: Ratings of Informing Residents by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Informing community members	71 B C D	57	63 B D	52	59	62	61	59	60

Table 116: Ratings of Informing Residents by Gender, Age, and Race/Ethnicity

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Informing community members	61	62	53	62	61	59	62	62	60

Table 117: Providing Information and Opportunities to Participate by Length of Residency, Housing Tenure, and Employment Status

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Providing opportunities to participate in government activities	65 D	62	63	58	62	61	61	62	61
Providing volunteer opportunities to community members	72 B D	66	67	64	67	66	66	69	67
Providing emergency information	75 B D	70	71	67	71	69	70	72	70
Providing timely information about road construction and related traffic impacts	64 D	60	60	58	62	58	59	63	60

Table 118: Providing Information and Opportunities to Participate by Gender, Age, and Race/Ethnicity

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
Providing opportunities to participate in government activities	62 C	65 C	46	62	60	63	64 B	59	61
Providing volunteer opportunities to community members	67	69	63	65	67	69	70 B	63	67
Providing emergency information	72	70	64	69	72	71	71	71	70
Providing timely information about road construction and related traffic impacts	61	62	48	58	60	64 A	64 B	53	60

Table 119: Sources of Information by Respondent Length of Residency, Housing Tenure, and Employment Status

Please indicate how frequently, if ever, you or other members of your household use each of the following sources of information regarding City issues, services and programs. (Percent at least sometimes)	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
City television/video channels (FCTV, Channels 14 and 881)	12%	11%	18%	18% A B	18% B	11%	13%	20% A	15%
City's website (www.FortCollins.gov)	89%	95% A C	88%	90%	91%	90%	93% B	83%	90%
City Newsletters	50%	59%	60%	65% A	67% B	47%	57%	60%	58%
City employees or departments (e.g., contacting by phone, email or in person)	52%	62% A	63% A	81% A B C	74% B	54%	62%	76% A	66%
Program guides (Recreator, Explorer, etc.)	51%	61% A	69% A	77% A B	76% B	49%	63%	67%	65%
Word of mouth	91%	92%	90%	93%	92%	91%	95% B	85%	92%
Newspaper (print or online)	46%	56% A	58% A	63% A	60% B	49%	53%	62% A	56%
Radio	33%	32%	47% A B	47% A B	47% B	31%	39%	44%	40%
Television news	21%	21%	30%	37% A B	30%	25%	23%	40% A	28%
Social media (Facebook, Twitter/X, Nextdoor, YouTube, etc.)	85% D	82% D	77%	71%	75%	82% A	83% B	65%	78%

Please indicate how frequently, if ever, you or other members of your household use each of the following sources of information regarding City issues, services and programs. (Percent at least sometimes)	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
OurCity Platform (ourcity.fcgov.com)	29%	32%	35%	36%	36% B	28%	33%	33%	32%
Engage Platform (engage.fcgov.com)	29%	34%	30%	26%	28%	30%	30%	26%	29%
City of Fort Collins mobile apps (Access Fort Collins, Digital Publications, Recreator)	33%	39%	40%	34%	35%	35%	36%	34%	35%
City booth at local events	51%	54%	57% D	46%	52%	48%	51%	49%	51%

Table 120: Sources of Information by Gender, Age, and Race/Ethnicity

Please indicate how frequently, if ever, you or other members of your household use each of the following sources of information regarding City issues, services and programs. (Percent at least sometimes)	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
City television/video channels (FCTV, Channels 14 and 881)	14%	15%	16%	8%	12%	26% A B	13%	18%	15%
City's website (www.FortCollins.gov)	89%	92%	100%	90%	96% A C	87%	90%	93%	90%
City Newsletters	59%	56%	42%	49%	61% A	67% A	59%	52%	58%
City employees or departments (e.g., contacting by phone, email or in person)	71% B	60%	53%	54%	67% A	81% A B	65%	61%	66%
Program guides (Recreator, Explorer, etc.)	55%	72% A	63%	46%	76% A	77% A	63%	64%	65%
Word of mouth	92%	92%	100%	93%	94%	89%	93%	92%	92%
Newspaper (print or online)	56%	57%	36%	48%	59% A	62% A	59% B	43%	56%
Radio	43%	37%	26%	31%	45% A	48% A	38%	42%	40%
Television news	27%	28%	26%	12%	28% A	48% A B	27%	27%	28%
Social media (Facebook, Twitter/X, Nextdoor, YouTube, etc.)	74%	84% A	100% A	85% C	85% C	63%	78%	86% A	78%

Please indicate how frequently, if ever, you or other members of your household use each of the following sources of information regarding City issues, services and programs. (Percent at least sometimes)	Respondent gender			Respondent age			Race/ethnicity		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	
OurCity Platform (ourcity.fcgov.com)	31%	34%	36%	28%	36% A	35%	33%	33%	32%
Engage Platform (engage.fcgov.com)	29%	30%	31%	28%	31%	27%	29%	33%	29%
City of Fort Collins mobile apps (Access Fort Collins, Digital Publications, Recreator)	38%	32%	39%	30%	39% A	37%	36%	31%	35%
City booth at local events	47%	52%	53%	50%	47%	55%	52% B	42%	51%

Comparisons by Council District

Table 121: Aspects of Quality of Life and Community by Area of Residence

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Overall, as a place to live	89 D E F	88 E	88 E	84	83	85	86
As a place to raise children	82 E	82 E	86 E	85 E	75	84 E	82
As a place to attend college	85 E	84	85	83	81	85	84
Quality of public schools	72	68	75 B E	71	67	71	71
As a place to retire	74	70	75 E	74	68	77 E	73
Openness and acceptance of the community toward people of diverse backgrounds	70 E	72 E	72 E	70 E	63	68	69
Availability of affordable quality childcare	35	46 A E F	47 A E F	46 A E F	36	28	40
Availability of affordable quality housing	26	27	34 A B E F	30	25	27	28
Overall quality of life in Fort Collins	83 E	85 E	84 E	83 E	75	80 E	82

Table 122: Resident Loyalty by Area of Residence

Please indicate how likely or unlikely you are to do each of the following: (Average rating 0=very unlikely, 100=very likely).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Recommend living in Fort Collins to someone who asks	81 F	82 E F	82 F	76	75	74	78
Remain in Fort Collins for the next five years	83 E	88 E	85 E	86 E	70	83 E	82

Table 123: Promotion of Social Health by Area of Residence

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	51 E	56 E F	56 E F	52 E	45	48	51

Table 124: Quality of Neighborhoods by Area of Residence

Please rate the quality of your neighborhood on each of the items listed below. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Your neighborhood as a place to live	83 E	84 E	88 A B E F	85 E F	78	79	83
Your neighborhood as a place to raise children	78 E F	77 E F	88 A B E F	85 A B E F	70	71	78

Table 125: Access in Neighborhood to Everyday Needs by Area of Residence

Please rate the quality of your neighborhood on each of the items listed below. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	71	84 ACDEF	75	72	71	77 A E	75

Table 126: Ratings of Neighborhood-related Services by Area of Residence

Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Code enforcement (weeds, rubbish/trash, etc.)	60	66 D E	64 E	59	55	60	61
Noise enforcement	56	54	58	57	53	54	55
Residential property maintenance	69 E	67	74 ABDEF	69 E	63	63	67

Table 127: Community Engagement by Area of Residence

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins? (Percent who had ever done each)	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Visited a neighborhood park or City park	97% B D	91%	96%	93%	97% B	99% B D	96%
Attended a neighborhood-sponsored event	53% B D E	34%	46% B E	42% E	30%	48% B E	43%
Attended a government-organized event (open house, City Council session, forum, etc.)	38% D	31%	29%	27%	41% C D	35%	34%
Carpooled with other adults or children instead of driving alone	60%	53%	51%	64% C	65% B C	60%	59%
Volunteered your time in Fort Collins	49%	54%	51%	54%	56%	45%	51%

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins? (Percent who had ever done each)	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Talked to or visited with your immediate neighbors	96% B E	86%	95% B E	97% B E	87%	92%	92%
Done a favor for a neighbor	80%	72%	87% B E	85% B E	74%	79%	79%
Visited a locally owned business operating within the city	99%	98%	100%	98%	98%	99%	99%

Table 128: Overall Safety in City by Area of Residence

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Overall safety of community members	83	86 D F	84	82	83	81	83

Table 129: Ratings of Personal Safety by Area of Residence

Please tell us how safe you feel in each of the following areas. (Average rating 0=always unsafe, 100=always safe)	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Downtown Fort Collins during the day	87	90	89	91 A E	86	87	88
Downtown Fort Collins at night	67	70	68	70	70	67	69
Your neighborhood during the day	93 E	94 E	96 A E F	95 E F	89	91	93
Your neighborhood at night	79	84 A E F	90 A B E F	86 A E F	77	78	82
Parks	74	83 A F	80 A	79 A	81 A	77	79
Natural areas/open spaces	75	81 A	79	81 A	83 A F	77	79
Recreation facilities	84	88 A	85	85	85	84	85
Trails	74	79 A	78	77	81 A	77	77
Fort Collins overall during the day	84	88 A	87	87 A	86	85	86
Fort Collins overall at night	70	75 A E F	74 A E F	72	69	69	71
Transfort/MAX	63	73 A E F	70	70	64	65	67

Table 130: Community Safety Services Ratings by Area of Residence

Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	81 E F	81 E F	78 E	77	72	75	77
Disaster response and restoration of services	82 E F	80 F	80 F	78	75	74	79
Fire prevention/education	76 E	80 E	80 E	76 E	69	77 E	76
Fire response time	86 E	89 D E F	89 D E F	83	81	83	85
Fire services overall	87 E	90 D E	89 D E	84	82	85	86
Crime prevention	64	70 A E	69	66	64	70	67
Police patrol	64 E	66 E	66 E	66 E	57	68 E	64
Traffic enforcement	52 E	56 E	60 A E	57 E	46	61 A E	55
Police visibility	64 E	65 E	64	61	58	68 D E	63
Police response time	68	75 E	73 E	68	62	74 E	69

Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Police services overall	66 E	68 E	72 E	70 E	57	70 E	67
Animal control	68	65	67	66	64	61	65
Business property maintenance	73 E	72	74 E	72 E	67	70	71
Natural Areas and Park Ranger services	85	87	85	85	84	86	85

Table 131: Promotion of Environmental Health by Area of Residence

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Promotion of the health of the environment of Fort Collins	65	71 E F	72 A E F	66	64	61	66

Table 132: Overall Quality of the Environment by Area of Residence

Please rate the quality of the environment in Fort Collins in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Overall quality of environment	76	80 E	83 A D E F	78 E	73	76	77

Table 133: Aspects of the Environment by Area of Residence

Please rate the quality of the environment in Fort Collins in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Air quality	61	70 A E F	70 A E F	68 A E	61	63	65
Recycling programs	70 E	75 E F	76 A E F	74 E F	65	68	71
Conservation efforts	75 E	77 E	80 E F	75 E	68	73	74
Overall quality of environment	76	80 E	83 A D E F	78 E	73	76	77
Overall appearance of the city	83 E	83 E	87 A E F	85 E F	77	80	82

Table 134: Quality of the new residential trash and recycling service by Area of Residence

(Percent Better)	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Fort Collins implemented a new residential trash and recycling service in 2024. How would you rate the new service so far?	22%	41% A C E	18%	32% C	20%	32% C	27%

Table 135: Transportation Ratings by Area of Residence

Please rate the following areas of transportation in Fort Collins. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Ease of travel by car	65	67	68 F	67	68 F	62	66
Ease of traveling by public transportation	44	51	43	56 A C E F	45	48	48
Ease of walking	70	74 E	71	68	67	68	69
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs)	52 E	57 E	61 A E F	63 A E F	44	50	54
Ease of travel by bicycle	80	84 E	83 E	83 E	76	81	81
Availability of parking Downtown	56	60	59	58	56	54	57
Traffic flow	53 E	50 E	52 E	52 E	44	52 E	50
Street maintenance	70 E	68 E	70 E	69 E	61	67 E	68
Availability of electric vehicle charging stations	47	45	44	56 C	46	50	48
Northern Colorado Regional Airport/Shuttle Service	63	63	73 A B E	72 A B E	57	72 A B E	66
Safety from motor vehicle accidents when walking, biking or using public transportation	57 E	56 E	61 E	60 E	49	55 E	56

Table 136: Community Aspects of Culture and Recreation by Area of Residence

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Quality of arts and cultural opportunities	71	70	71	72	68	71	71
Quality of recreational opportunities	88 E F	84 F	87 F	88 E F	83	78	85
Quality of public library services	83	82	85 E	86 E	79	85 E	83

Table 137: Ratings of Parks, Recreational and Cultural Programs and Facilities by Area of Residence

Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Natural areas and open space	90	91	93 D F	89	90	89	90
Trails	91 E	90	92 E	89	88	89	90
Parks Overall	88	89	91 E F	91 E F	86	87	89
Parks in my neighborhood	77	80	88 A B E	86 A B	83 A	84 A	83
Dog parks	68	71	83 A B D E F	73	70	70	72

Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Timberline Recycling Center	86 E	84 E	86 E	82 E	74	83 E	83
Cemeteries	80 B	73	82 B	80 B	76	86 A B D E	79
Golf courses	80 B	67	80 B E	77 B	72	82 B E	76
Athletic fields	81	78	83 E	78	76	80	79
Northside Aztlan Community Center	81 E	81 E	85 E	82 E	68	83 E	79
Fort Collins Senior Center	79 E	79 E	85 E	86 A B E	73	81 E	80
Edora Pool Ice Center (EPIC)	78 E	82 E	80 E	81 E	70	76	78
Foothills Activity Center	75 E	73 E	81 E	82 B E	63	82 E	76
Mulberry Pool	68	70	63	71	63	69	67
The Farm at Lee Martinez Park	85 B E	76	82 B	84 B E	76	84 B E	82
The Gardens on Spring Creek	90 E	85	89 E	90 B E	83	87	88
Pottery studio	80	82 E	76	83 E	72	88 A C E	81

Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Art in Public Places program	84 E	86 E	84 E	84 E	77	86 E	83
Lincoln Center programs	83 E	79	81 E	84 B E	75	80 E	81
Fort Collins Museum of Discovery	84 E	83	85 E	84	78	86 E	83
Adult recreation programs	76 B E	69	76 E	74 E	67	82 B D E	74
Senior recreation programs	79	73	73	75	76	73	75
Youth/teen recreation programs	76 E F	77 E F	76 F	78 E F	65	64	74

Table 138: Ratings of City as a Place to Work by Area of Residence

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
As a place to work	75 E F	78 E F	76 E F	75 E F	68	66	73

Table 139: Community Aspects of Economic Health by Area of Residence

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Quality of shopping opportunities	67	69	67	64	65	70 D	67
Quality of dining opportunities	69	71	74 A E	72	67	71	70
Quality of entertainment opportunities	71	68	68	72	70	72	70
Availability of job opportunities	45	54 A C E F	48 E	51 A E F	41	42	47
Availability of quality healthcare	68	77 A E F	79 A E F	74 A F	70	65	72

Table 140: Business Support and Promotion of Economic Health by Area of Residence

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Promotion of the economic health of Fort Collins	56	64 A D E F	61 E F	56	54	52	57
Support of businesses	62	65	60	62	59	62	62

Table 141: Business Health by Area of Residence

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Encouraging a variety of businesses	60 E	65 E	64 E	59	53	59	60
Retaining existing businesses	52	56	52	56	50	52	53
Attracting new businesses	50	55	56	55	53	54	54

Table 142: Equitable Access to Programs and Services by Area of Residence

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Ensuring all community members can access and participate in City programs and services	62	65 E	73 A B E F	67 E	57	63	64

Table 143: City Government Ratings by Area of Residence

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Managing and planning for growth	51	60 A E F	62 A D E F	55 F	51	47	54
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	55	59 E	64 A E F	58 E	52	56	57
Efficient operation of programs and services	65	64	71 E F	66	61	64	65
Encouraging sustainability in the community	68	70 E	70 E	64	63	65	67
Partnering with the community to address climate change	55	61 E	65 A D E F	57	54	56	57
Overall direction of the City	65 E	68 E	66 E	63	58	64	64
Welcoming community member involvement	65	66 F	68 E F	65	60	59	64
Listening to community members	54 E	59 E	57 E	62 A E	45	55 E	55
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status	71 E	67	74 B E	72 E	62	68	69
Creating a welcoming, inclusive community where all community members feel a sense of belonging	69	64	71 B	68	66	65	67

Table 144: Contact with City Employees by Area of Residence

Percent yes	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?	54%	62% C	43%	60% C	62% C	61% C	57%

Table 145: Users Ratings of City Employees by Area of Residence

Thinking about your most recent contact, please rate City employee(s) on each of the items below. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Courtesy	87	92	89	87	86	87	88
Promptness	84	87 D	87	80	84	84	84
Knowledge	85	90 D E F	87	81	80	83	84
Making you feel valued	79	85 D E	80	76	74	79	78
Overall impression	83	88 D E	84	78	80	81	82

Table 146: Non-users Ratings of City Employees by Area of Residence

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins residents. Please rate City employees on each of the items below. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	
	(A)	(B)	(C)	(D)	(E)	(F)	
Courtesy	83 E	84 E	84 E	80 E	68	82 E	81
Promptness in responding to inquiries and service requests	78 E	76 E	79 E	76 E	64	83 E	76
Making community members or customers feel valued	76 E	73	77 E	73	65	74	74

Table 147: Fort Collins Utilities Ratings by Area of Residence

Please rate the overall quality of the services provided by Fort Collins Utilities to you. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	
	(A)	(B)	(C)	(D)	(E)	(F)	
Electric service (Light and Power)	90 E F	91 E F	89 E	87	84	86	88
Water services	88	90 E F	88	86	84	84	86
Broadband service (Connexion)	88	84	89	88	87	86	87

Table 148: Likelihood of Using and Recommending Connexion by Area of Residence

Please indicate how likely or unlikely you are to do each of the following: (Average rating 0=very unlikely, 100=very likely).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Sign up for Connexion internet, TV or phone service when available to you	78 B E F	67	70	70	65	67	70
Recommend Connexion service to a friend, relative or colleague	84 BCDEF	71	73	71	74	72	75

Table 149: Overall Quality of City Services by Area of Residence

(Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Overall, how would you rate the quality of the services provided by the City of Fort Collins?	76	75	76	78 E F	72	72	75

Table 150: Budget Priorities by Area of Residence

Please select the option that best describes how you think the City should address each of the following aspects of the community.		Council District						Overall
		District 1	District 2	District 3	District 4	District 5	District 6	
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	More effort	70%	50%	59%	59%	63%	56%	60%
	Same effort	28%	44%	39%	38%	34%	42%	37%
	Less effort	1%	5%	2%	3%	2%	2%	3%
Environment: Includes efforts to protect and manage natural resources, including maintaining high-quality water supplies, improving air quality, conserving land, supporting smart and sustainable growth, advancing progress toward carbon neutrality, expand	More effort	55%	58%	35%	43%	52%	57%	50%
	Same effort	41%	32%	60%	50%	42%	39%	44%
	Less effort	4%	10%	5%	7%	7%	5%	6%
Neighborhood and Community Vitality: Includes efforts to protect and manage natural resources, including maintaining high-quality water supplies, improving air quality, conserving land, supporting smart and sustainable growth, advancing progress toward c	More effort	56%	64%	46%	38%	58%	60%	54%
	Same effort	39%	29%	50%	57%	37%	34%	41%
	Less effort	6%	7%	4%	6%	5%	7%	6%
Safety: Includes police, fire, stormwater, emergency medical response, and building inspection	More effort	25%	22%	26%	22%	24%	23%	24%
	Same effort	71%	77%	71%	71%	66%	76%	72%
	Less effort	4%	1%	3%	7%	10%	1%	5%
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cem	More effort	21%	27%	21%	23%	25%	41%	26%
	Same effort	78%	65%	76%	74%	71%	55%	71%
	Less effort	1%	8%	3%	3%	4%	4%	4%

Please select the option that best describes how you think the City should address each of the following aspects of the community.		Council District						Overall
		District 1	District 2	District 3	District 4	District 5	District 6	
Transportation and Mobility: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport	More effort	57%	57%	40%	52%	69%	58%	56%
	Same effort	42%	39%	57%	44%	26%	40%	41%
	Less effort	2%	4%	3%	4%	4%	2%	3%
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	More effort	22%	15%	19%	18%	22%	19%	20%
	Same effort	74%	80%	76%	74%	66%	77%	74%
	Less effort	4%	5%	5%	8%	12%	3%	6%

Table 151: Ratings of Informing Residents by Area of Residence

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Informing community members	61 E	62 E	68 E F	63 E	52	57	60

Table 152: Providing Information and Opportunities to Participate by Area of Residence

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Providing opportunities to participate in government activities	65 E	60	62	65 E	57	59	61
Providing volunteer opportunities to community members	67	68	68	66	64	69	67
Providing emergency information	71	71	71	70	67	72	70
Providing timely information about road construction and related traffic impacts	62 B E	53	68 B D E	60	55	63 B E	60

Table 153: Sources of Information by Area of Residence

Please indicate how frequently, if ever, you or other members of your household use each of the following sources of information regarding City issues, services and programs. (Percent at least sometimes)	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
City television/video channels (FCTV, Channels 14 and 881)	11%	21% A F	20% A F	17%	13%	11%	15%
City's website (www.FortCollins.gov)	91%	90%	88%	87%	93%	91%	90%
City Newsletters	58%	58%	49%	61%	62% C	62% C	58%
City employees or departments (e.g., contacting by phone, email or in person)	66% C	68% C	55%	70% C	63%	74% C E	66%
Program guides (Recreator, Explorer, etc.)	69% E F	65%	69% F	70% E F	57%	57%	65%

Please indicate how frequently, if ever, you or other members of your household use each of the following sources of information regarding City issues, services and programs. (Percent at least sometimes)	Council District						Overall
	District 1	District 2	District 3	District 4	District 5	District 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Word of mouth	92%	87%	91%	95% B E	89%	96% B E	92%
Newspaper (print or online)	63% B E	51%	59%	56%	49%	55%	56%
Radio	40%	43%	31%	43%	34%	51% C E	40%
Television news	20%	34% A E	44% A D E F	29% E	17%	28% E	28%
Social media (Facebook, Twitter/X, Nextdoor, YouTube, etc.)	80%	71%	78%	78%	78%	83% B	78%
OurCity Platform (ourcity.fcgov.com)	37% E	36% E	28%	40% C E F	24%	28%	32%
Engage Platform (engage.fcgov.com)	31%	30%	28%	28%	31%	23%	29%
City of Fort Collins mobile apps (Access Fort Collins, Digital Publications, Recreator)	40% E	36%	33%	34%	30%	38%	35%
City booth at local events	57% C E	50%	42%	51%	42%	61% C E	51%

Appendix E: Detailed Benchmark Comparisons

Comparison Data

Polco's database of comparative resident opinion comprises resident perspectives gathered in surveys from over 400 communities whose residents evaluated the same kinds of topics on the City of Fort Collins Community Survey. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. Polco adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. National benchmark comparisons and Front Range benchmark comparisons have been provided when similar questions on the City of Fort Collins Community Survey are included in Polco's database.

Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Fort Collins' "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," "essential" and "very important," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month. The second column is the rank assigned to Fort Collins' rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Fort Collins' rating to the benchmark.

In that final column, Fort Collins' results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Fort Collins' average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Fort Collins' average rating was more than 20 points different when compared to the benchmark.

National Benchmark Comparisons

Table 154: Quality of Life

Quality of Life Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of life in Fort Collins	87%	132	369	Similar
Overall, as a place to live	91%	130	362	Similar
Recommend living in Fort Collins to someone who asks	87%	134	331	Similar
Remain in Fort Collins for the next five years	87%	100	333	Similar

Table 155: Governance

Governance Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall direction of the City	60%	127	346	Similar
Welcoming community member involvement	56%	87	350	Similar
Overall impression	83%	94	356	Similar
Quality of services provided by the City of Fort Collins	77%	106	360	Similar
Listening to community members	40%	6	10	Similar
Informing community members	50%	12	21	Similar
Knowledge	84%	11	19	Similar

Table 156: Economy

Economy Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Quality of shopping opportunities	58%	94	332	Similar
As a place to work	72%	111	361	Similar
Availability of job opportunities	25%	239	344	Similar

Table 157: Mobility

Mobility Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Traffic flow	31%	215	341	Similar
Ease of travel by car	59%	231	342	Similar
Ease of traveling by public transportation	32%	130	319	Similar
Ease of travel by bicycle	83%	13	341	Much Higher
Ease of walking	65%	138	346	Similar
Availability of parking Downtown	47%	213	319	Similar
Traffic enforcement	41%	274	351	Similar
Street maintenance	61%	50	356	Higher
Carpooled with other adults or children instead of driving alone	59%	35	317	Higher

Table 158: Community Design

Community Design Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall appearance of the city	88%	47	337	Higher
Your neighborhood as a place to live	85%	181	345	Similar
Availability of affordable quality housing	6%	284	347	Lower
Code enforcement (weeds, rubbish/trash, etc.)	49%	93	349	Similar

Table 159: Safety

Safety Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall safety of community members	87%	121	351	Similar
Police services overall	61%	306	365	Similar
Crime prevention	61%	217	342	Similar
Animal control	59%	233	336	Similar
EMS/Fire services overall	91%	215	352	Similar
Fire prevention/education/outreach	75%	180	330	Similar
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	79%	55	331	Similar
Your neighborhood during the day	96%	125	334	Similar
Downtown Fort Collins during the day	94%	147	325	Similar
Downtown Fort Collins at night	68%	4	9	Similar
Parks	85%	5	22	Similar

Table 160: Natural Environment

Natural Environment Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of environment	81%	164	336	Similar
Air pollution reduction efforts	58%	268	328	Similar
Natural areas and open space	96%	5	317	Much Higher
Recycling programs	68%	156	345	Similar

Table 161: Parks and Recreation

Parks and Recreation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Parks Overall	95%	35	342	Higher
Quality of recreational opportunities	87%	31	334	Higher
Adult recreation programs	71%	120	331	Similar

Table 162: Health and Wellness

Health and Wellness Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Availability of quality healthcare	68%	54	331	Higher

Table 163: Education, Arts, and Culture

Education, Arts, and Culture Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Quality of arts and cultural opportunities	66%	100	345	Similar
Quality of public library services	86%	195	337	Similar
Availability of affordable quality childcare	19%	272	331	Lower
Quality of public schools	71%	147	338	Similar

Table 164: Inclusivity and Engagement

Inclusivity and Engagement Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
As a place to raise children	87%	162	364	Similar
As a place to retire	71%	121	361	Similar
Openness and acceptance of the community toward people of diverse backgrounds	62%	96	339	Similar
Providing volunteer opportunities to community members	59%	208	330	Similar
Providing opportunities to participate in government activities	53%	228	326	Similar

Table 165: Participation

Participation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Contacted with any City employee(s) within the last 12 months	57%	51	338	Similar
Volunteered your time in Fort Collins	51%	26	325	Higher
Visited a neighborhood park or City park	96%	1	6	Similar

Front Range Benchmark Comparisons

Table 166: Quality of Life

Quality of Life Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of life in Fort Collins	87%	8	32	Similar
Overall, as a place to live	91%	7	31	Similar
Recommend living in Fort Collins to someone who asks	87%	7	26	Higher
Remain in Fort Collins for the next five years	87%	3	24	Similar

Table 167: Governance

Governance Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall direction of the City	60%	9	30	Similar
Welcoming community member involvement	56%	8	32	Similar
Overall impression	83%	5	30	Similar
Quality of the services provided by the City of Fort Collins	77%	8	31	Similar
Knowledge	84%	2	6	Similar

Table 168: Economy

Economy Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Quality of shopping opportunities	58%	5	28	Higher
As a place to work	72%	6	32	Higher
Availability of job opportunities	25%	14	28	Similar

Table 169: Mobility

Mobility Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Traffic flow	31%	16	27	Similar
Ease of travel by car	59%	18	31	Similar
Ease of traveling by public transportation	32%	11	27	Similar
Ease of travel by bicycle	83%	7	31	Higher
Ease of walking	65%	16	31	Similar
Availability of parking Downtown	47%	12	23	Similar
Traffic enforcement	41%	18	31	Similar
Street maintenance	61%	2	30	Higher
Carpooled with other adults or children instead of driving alone	59%	7	23	Similar

Table 170: Community Design

Community Design Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall appearance of the city	88%	2	26	Higher
Your neighborhood as a place to live	85%	12	30	Similar
Availability of affordable quality housing	6%	19	27	Similar
Code enforcement (weeds, rubbish/trash, etc.)	49%	4	29	Similar

Table 171: Safety

Safety Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall safety of community members	87%	11	26	Similar
Police services overall	61%	21	31	Similar
Crime prevention	61%	15	29	Similar
Animal control	59%	17	28	Similar
EMS/Fire services overall	91%	16	25	Similar
Fire prevention/education/outreach	75%	8	24	Similar
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	79%	1	25	Higher
Your neighborhood during the day	96%	12	27	Similar
Downtown Fort Collins during the day	94%	14	26	Similar
Parks	85%	3	6	Similar

Table 172: Natural Environment

Natural Environment Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of environment	81%	12	27	Similar
Air pollution reduction efforts	58%	15	25	Similar
Natural areas and open space	96%	2	25	Higher
Recycling programs	68%	9	26	Similar

Table 173: Parks and Recreation

Parks and Recreation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Parks Overall	95%	5	25	Higher
Quality of recreational opportunities	87%	9	28	Higher
Adult recreation programs	71%	12	29	Similar

Table 174: Health and Wellness

Health and Wellness Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Availability of quality healthcare	68%	1	24	Higher

Table 175: Education, Arts, and Culture

Education, Arts, and Culture Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Quality of arts and cultural opportunities	66%	9	27	Higher
Quality of public library services	86%	17	25	Similar
Availability of affordable quality childcare	19%	17	25	Similar
Quality of public schools	71%	9	24	Similar

Table 176: Inclusivity and Engagement

Inclusivity and Engagement Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
As a place to raise children	87%	12	32	Similar
As a place to retire	71%	9	32	Similar
Openness and acceptance of the community toward people of diverse backgrounds	62%	3	27	Similar
Providing volunteer opportunities to community members	59%	15	26	Similar
Providing opportunities to participate in government activities	53%	20	27	Similar

Table 177: Participation

Participation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Contacted with any City employee(s) within the last 12 months	57%	9	28	Similar
Volunteered your time in Fort Collins	51%	4	24	Higher

Appendix F: Comparisons of Survey Results by Year

This appendix contains the average ratings for all evaluative questions compared by year; the percent positive is shown for questions on a non-evaluative scale that have trend data. Differences between 2025 and 2026 can be considered “statistically significant” if they are plus or minus three points or more on the 100-point scale or plus or minus five percentage points or more around any given percent.

Table 178: Promotion of Social Health of the Community Compared by Year

Please rate the City's performance in each of the following areas.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	51	54	47	47	51	52	50	.	.	.	.	.	.	.	.	.	.

Table 179: Aspects of Quality of Life and Community Compared by Year

Please rate Fort Collins as a community on each of the items listed below.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Overall, as a place to live	86	87	85	84	86	88	86	88	89	89	91	90	88	88	79	81	80
Availability of affordable quality housing	28	30	27	25	26	29	34	32	31	38	53	54	58	52	40	43	37
Quality of public schools	71	72	70	71	73	75	77	78	80	82	80	80	77	76	76	.	.
As a place to raise children	82	82	79	79	80	82	84	83	84	87	87	86	84	83	81	84	81
As a place to retire	73	73	69	68	69	73	74	73	73	79	80	79	79	77	76	73	74
As a place to attend college	84	83	81	80	82	81	81	82	83	85	84	85	85	84	81	84	84
Openness and acceptance of the community toward people of diverse backgrounds	69	71	67	64	67	65	65	67	71	72	76	72	69	70	64	67	64
Availability of affordable quality childcare	40	39	40	41	42	43	38	.	.	.	.	.	.	.	.	.	.
Overall quality of life in Fort Collins	82	82	79	79	80	81	81	82	84	85	86	84	83	82	.	.	.

Table 180: Resident Loyalty Compared by Year

Please indicate how likely or unlikely you are to do each of the following:	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Recommend living in Fort Collins to someone who asks	78	78	73	74	74	79	78	79	79	.	.	.	.	.	.	.	.
Remain in Fort Collins for the next five years	82	81	77	76	77	77	78	77	80	.	.	.	.	.	.	.	.

Table 181: Quality of Neighborhoods Compared by Year

Please rate the quality of your neighborhood on each of the items listed below.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Your neighborhood as a place to live	83	82	81	80	80	81	82	83	82	83	82	80	78	80	80	.	.
Your neighborhood as a place to raise children	78	77	76	75	77	78	77	78	77	77	75	75	72	73	78	.	.
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	75	73	74	73	78	80	79	80	79	79	.	.	.	.	.	.	.

Table 182: Ratings of Neighborhood-related Services Compared by Year

Please rate quality of each of the following in Fort Collins.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Code enforcement (weeds, rubbish/trash, etc.)	61	62	58	58	60	62	64	64	62	64	65	66	63	63	.	.	.
Noise enforcement	55	55	53	55	57	60	60	63	61	62	65	66	.	.	.	.	.
Residential property maintenance	67	69	65	65	64	67	68	68	69	70	70	69	67	68	.	.	.

Table 183: Overall Safety in City Compared by Year

Please rate Fort Collins as a community on each of the items listed below.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Overall safety of community members	83	81	79	77	79	81	81	81	82	81	84	83	81	81	72	76	78

Table 184: Ratings of Personal Safety Compared by Year

Please tell us how safe you feel in each of the following areas.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Downtown Fort Collins during the day	88	88	85	86	88	87	88	87	87	89	93	92	88	88	86	.	.
Downtown Fort Collins at night	69	70	67	65	67	68	68	68	66	68	71	69	70	69	67	.	.
Your neighborhood during the day	93	93	91	91	92	92	92	91	92	93	94	93	91	91	89	.	.
Your neighborhood at night	82	82	80	79	79	79	80	79	81	81	82	81	78	78	79	.	.
Parks	79	81	78	77	78	81	79	77	77	79	79	80	80	79	76	.	.
Natural areas/open spaces	79	81	78	78	78	80	79	79	79	79	80	79	80	78	.	.	.
Recreation facilities	85	85	84	81	82	85	84	84	84	84	86	83	84	82	79	.	.
Trails	77	80	77	77	77	79	78	77	78	78	78	77	76	74	72	.	.
Fort Collins overall during the day	86	86	85	84	86	86	86	86	87	87	90	88	.	.	.	.	.
Fort Collins overall at night	71	71	68	68	70	73	71	71	71	72	74	73	.	.	.	.	.
Transfort/MAX	67	69	67	64	68	72	71	.	.	.	.	.	.	.	.	.	.

Table 185: Community Safety Services Ratings Compared by Year

Please rate the quality of each of the following in Fort Collins.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	77	73	72	71	70	77	76	75	77	76	77	75	.	.	.	.	.
Disaster response and restoration of services	79	75	73	72	72	76	75	75	77	76	78	.	.	.	.	.	.
Fire prevention/education	76	73	73	70	68	74	73	75	74	77	76	75	.	.	.	.	.
Fire response time	85	83	81	80	79	81	82	81	83	83	83	81	.	.	.	.	.
Fire services overall	86	84	82	80	79	83	82	81	82	82	82	81	86	86	.	85	87
Crime prevention	67	63	61	59	60	69	68	70	69	69	71	70	74	72	.	.	.
Police patrol	64	63	61	58	62	66	70	70	69	69	73	72	72	72	.	.	.
Traffic enforcement	55	55	51	49	55	60	62	63	62	62	67	69	68	68	.	61	61
Police visibility	63	64	61	61	62	68	70	71	69	70	72	72	71	72	.	.	.
Police response time	69	68	65	63	67	71	75	73	72	73	74	72	70	71	.	74	76
Police services overall	67	66	64	61	66	69	74	73	70	71	74	72	70	71	.	.	.
Animal control	65	66	65	63	65	68	68	69	69	65	68	69	67	70	.	.	.
Business property maintenance	71	70	70	66	67	71	71	72	72	71	73	73	71	72	.	.	.
Natural Areas and Park Ranger services	85	84	83	82	81	82	82	80	79	79	78	78	.	.	.	.	.

Table 186: Promotion of Environmental Health of the Community Compared by Year

Please rate the City's performance in each of the following areas.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Promotion of the health of the environment of Fort Collins	66	66	64	62	62	68	66	.	.	.	.	.	.	.	.	.	.

Table 187: Overall Quality of the Environment Compared by Year

Please rate the quality of the environment in Fort Collins in each of the following areas.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Overall quality of environment	77	78	76	74	73	78	77	79	81	81	83	81	81	80	76	.	.

Table 188: Aspects of the Environment Compared by Year

Please rate the quality of the environment in Fort Collins in each of the following areas.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Air pollution reduction efforts*	65	67	66	62	64	68	70	72	74	78	83	80	80	78	71	67	63
Recycling programs	71	73	69	67	69	74	73	77	80	77	80	79	77	76	71	68	69
Conservation efforts	74	75	72	70	71	75	74	76	79	77	79	78	78	75	.	.	.
Overall quality of environment	77	78	76	74	73	78	77	79	81	81	83	81	81	80	76	.	.
Overall appearance of the city	82	83	82	79	80	82	83	84	83	83	84	81	80	82	78	75	70

* Prior 2026 was "Air quality".

Table 189: Transportation Ratings Compared by Year

Please rate the following areas of transportation in Fort Collins.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Ease of travel by car	66	67	66	65	66	62	58	56	53	51	61	65	61	57	50	.	.
Ease of traveling by public transportation	48	52	44	45	48	56	56	58	59	57	56	54	48	51	38	.	.
Ease of walking	69	69	68	67	68	74	73	68	67	67	71	71	67	68	60	.	.
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs)	54	58	53	51	59	.	.	.	.	.	.	.	.	.	.	.	.
Ease of travel by bicycle	81	82	80	80	81	80	81	81	79	77	79	81	78	78	68	.	.
Availability of parking Downtown	57	59	57	56	51	53	52	51	47	46	49	51	51	52	.	.	.
Traffic flow	50	52	48	49	48	45	38	38	37	33	45	50	48	44	.	32	27
Street maintenance	68	69	65	62	62	63	66	64	65	57	61	61	52	60	.	59	59
Availability of electric vehicle charging stations	48	53	44	45	44	51	.	.	.	.	.	.	.	.	.	.	.
Northern Colorado Regional Airport	66	70	63	49	55	45	.	.	.	.	.	.	.	.	.	.	.
Safety from motor vehicle accidents when walking, biking or using public transportation	56	57	.	.	.	.	.	.	.	.	.	.	.	.	.	.	.

Table 190: Community Aspects of Culture and Recreation Compared by Year

Please rate Fort Collins as a community on each of the items listed below.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Quality of arts and cultural opportunities	71	71	69	69	65	67	72	72	72	71	74	70	68	69	67	.	.
Quality of recreational opportunities	85	88	86	85	85	85	85	86	85	85	86	84	83	81	81	.	.
Quality of public library services	83	82	82	80	82	82	82	82	84	83	81	81	79	77	75	76	78

Table 191: Ratings of Parks, Recreational and Cultural Programs and Facilities Compared by Year

Please rate the quality of each of the programs or facilities listed below.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Natural areas and open space	90	89	89	87	86	89	88	88	89	88	87	86	85	84	82	78	76
Trails	90	91	89	87	86	89	89	89	90	89	88	87	86	86	83	82	81
Parks Overall	89	88	87	85	85	88	87	88	88	87	87	86	84	85	82	83	83
Parks in my neighborhood	83	80	81	78	80	.	.	.	.	.	.	.	.	.	.	.	.
Dog parks	72	68	69	68	72	.	.	.	.	.	.	.	.	.	.	.	.
Timberline Recycling Center	83	83	81	78	79	.	.	.	.	.	.	.	.	.	.	.	.
Cemeteries	79	81	79	73	76	81	78	78	80	79	81	78	75	75	74	73	72
Golf courses	76	80	73	68	76	78	77	78	80	79	79	78	76	79	78	78	78
Athletic fields	79	76	76	74	75	78	79	78	81	79	81	80	78	79	76	78	77
Northside Aztlan Community Center	79	79	78	73	79	79	82	81	81	81	80	81	80	79	67	.	.
Fort Collins Senior Center	80	81	79	78	79	80	82	82	82	84	82	82	81	82	83	.	.
Edora Pool Ice Center (EPIC)	78	78	77	74	75	77	80	80	78	78	79	79	78	78	79	.	.
Foothills Activity Center	76	76	74	71	72	74	79	78	.	.	.	.	.	.	.	.	.

Please rate the quality of each of the programs or facilities listed below.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Mulberry Pool	67	67	64	61	64	70	72	72	72	74	74	75	74	71	72	.	.
The Farm at Lee Martinez Park	82	82	81	77	81	81	83	81	82	81	81	80	79	79	81	.	.
The Gardens on Spring Creek	88	88	86	84	84	86	85	85	85	85	84	84	81	82	76	.	.
Pottery studio	81	82	77	73	76	78	81	76	77	79	80	77	76	74	74	.	.
Art in Public Places program	83	84	80	81	81	81	81	82	82	79	80	78	72	74	67	.	.
Lincoln Center programs	81	80	78	78	79	79	80	81	80	80	80	80	76	77	76	77	78
Fort Collins Museum of Discovery	83	84	82	83	82	83	84	85	84	84	83	78	71	70	72	70	72
Adult recreation programs	74	74	71	70	71	76	75	76	76	75	78	76	74	73	73	71	74
Senior recreation programs	75	77	73	74	74	77	79	77	78	78	80	78	77	78	78	75	78
Youth/teen recreation programs	74	75	70	71	73	77	76	76	76	75	78	77	74	72	67	69	63

Table 192: Ratings of City as a Place to Work Compared by Year

Please rate Fort Collins as a community on each of the items listed below.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
As a place to work	73	75	73	72	75	76	75	76	76	76	77	77	73	71	.	66	73

Table 193: Community Aspects of Economic Health Compared by Year

Please rate Fort Collins as a community on each of the items listed below.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Quality of shopping opportunities	67	68	67	66	73	73	72	73	75	72	72	70	68	68	66	.	.
Quality of dining opportunities	70	73	70	73	78	79	78	82	83	82	82	83	80	81	80	.	.
Quality of entertainment opportunities	70	71	69	69	71	69	72	75	75	73	73	69	68	67	68	.	.
Availability of job opportunities	47	53	55	56	61	59	60	58	60	57	55	52	48	49	50	.	.
Availability of quality healthcare	72	71	73	73	77	79	77	77	75	77	76	77	74	73	.	.	.

Table 194: Business Support and Promotion of Economic Health Compared by Year

Please rate the City's performance in each of the following in Fort Collins.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Promotion of the economic health of Fort Collins	57	60	56	55	59	62	62	68	69	69	67	65	57	57	56	.	.
Support of businesses	62	63	63	63	63	66	65	70	70	69	70	69	63	63	.	.	.

Table 195: Business Health Compared by Year

Please rate the City's performance in each of the following in Fort Collins.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Encouraging a variety of businesses	60	61	61	60	62	65	66	66	69	69	.	.	.	.	.	.	.
Retaining existing businesses	53	51	52	54	56	61	56	62	64	65	.	.	.	.	.	.	.
Attracting new businesses	54	56	54	55	57	62	62	65	67	66	.	.	.	.	.	.	.

Table 196: Overall Quality of City Services Compared by Year

	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Overall, how would you rate the quality of the services provided by the City of Fort Collins?	75	76	74	73	73	76	76	78	81	79	79	78	74	73	.	.	.

Table 197: City Government Ratings Compared by Year

Please rate the City's performance in each of the following in Fort Collins.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Managing and planning for growth	54	54	48	48	51	54	57	57	57	58	63	62	59	53	43	44	40
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	57	57	51	50	52	57	60	.	.	.	.	.	.	.	.	.	.
Efficient operation of programs and services	65	66	64	63	64	67	67	70	68	66	69	66	63	63	53	.	.
Encouraging sustainability in the community	67	68	65	63	65	68	67	71	74	71	72	71	.	.	.	.	.
Partnering with the community to address climate change	57	60	56	55	54	.	.	.	.	.	.	.	.	.	.	.	.
Overall direction of the City	64	65	60	60	60	63	67	67	68	68	71	70	65	63	.	.	.
Welcoming community member involvement	64	66	61	60	62	66	67	67	69	71	71	70	64	66	48	.	.
Listening to community members	55	59	53	51	56	60	59	60	62	61	63	63	58	57	55	.	.
Informing community members	60	60	55	56	59	63	63	64	66	67	71	70	66	67	62	63	62
Providing opportunities to participate in government activities	61	63	59	57	58	60	64	66	65	64	.	.	.	.	.	.	.

Table 198: Contact with City Employees Compared by Year

Percent yes	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?	57%	55%	59%	60%	52%	51%	53%	56%	53%	54%	54%	55%	46%	46%	55%	58%	58%

Table 199: Users Ratings of City Employees Compared by Year

Thinking about your most recent contact, please rate City employee(s) on each of the items below.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Courtesy	88	88	86	84	85	83	85	86	86	84	85	84	82	81	83	81	84
Promptness	84	83	79	80	79	80	80	82	79	81	79	79	76	76	77	75	77
Knowledge	84	83	81	80	83	81	79	81	82	81	79	79	79	77	78	77	78
Making you feel valued	78	78	76	75	76	75	77	75	77	75	74	75	75	75	75	75	76
Overall impression	82	82	79	79	81	78	80	80	80	79	79	78	78	77	.	.	.

This question was asked only of those who reported having had phone or in-person contact with any City employee(s) within the last 12 months

Table 200: Non-users Ratings of City Employees Compared by Year

Although you may not have had any recent personal contact with City employees, please rate City employees on each of the items below.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Courtesy	81	76	76	75	76	75	75	78	78	74	77	76	80	72	72	73	69
Promptness in responding to inquiries and service requests	76	69	71	70	73	72	70	73	73	74	74	74	67	68	66	69	65
Making community members or customers feel valued	74	69	69	68	70	71	69	74	74	71	73	72	72	69	67	67	64

This question was asked only of those who reported no phone or in-person contact with any City employee(s) within the last 12 months

Table 201: Ratings of Informing Residents Compared by Year

Please rate the City's performance in each of the following in Fort Collins.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Informing community members	60	60	55	56	59	63	63	64	66	67	71	70	66	67	62	63	62

Table 202: Providing Information and Opportunities to Participate Compared by Year

Please rate the City's performance in each of the following in Fort Collins.	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Providing opportunities to participate in government activities	61	63	59	57	58	60	64	66	65	64	.	.	.	.	.	.	.
Providing volunteer opportunities to community members	67	69	64	65	64	65	69	68	.	.	.	.	.	.	.	.	.
Providing emergency information	70	66	65	64	64	68	68	67	68	70	.	.	.	.	.	.	.

Table 203: Sources of Information Compared by Year

How frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services and programs. (Percent who had ever used this as a source)	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
City television/video channels (FCTV, Channels 14 and 881)	15%	12%	12%	13%	13%	16%	12%	20%	20%	22%	30%	30%	36%	41%	35%	28%	26%
City's website (www.FortCollins.gov)	90%	91%	88%	91%	86%	82%	77%	79%	79%	79%	80%	74%	71%	72%	50%	54%	12%
City Newsletters	58%	45%	38%	40%	35%	33%	33%	63%	65%	65%	67%	63%	61%	71%	76%	76%	56%
City employees or departments (e.g., contacting by phone, email or in person)	66%	65%	63%	60%	60%	61%	58%	56%	57%	.	.	.	.	.	.	.	.
Program guides (Recreator, Explorer, etc.)	65%	51%	69%	76%	74%	76%	67%	69%	73%	68%	.	.	.	.	.	.	.
Word of mouth	92%	92%	92%	90%	88%	91%	91%	91%	90%	87%	88%	87%	85%	88%	82%	87%	54%
Newspaper (print or online)	56%	60%	57%	57%	61%	67%	66%	67%	70%	72%	80%	80%	81%	87%	89%	.	76%

How frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services and programs. (Percent who had ever used this as a source)	2026	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Radio	40%	44%	45%	43%	47%	52%	50%	56%	55%	63%	69%	60%	64%	66%	61%	.	27%
Television news	28%	31%	31%	29%	35%	38%	41%	41%	45%	57%	69%	60%	65%	69%	58%	63%	.
Social media (Facebook, X/Twitter, Nextdoor, etc.)	78%	73%	72%	73%	70%	77%	65%	67%	63%	60%	55%	44%	.	.	.	.	.
OurCity Platform (ourcity.fcgov.com)	32%	27%	23%	24%	26%	20%	16%	18%	18%	.	.	.	.	.	.	.	.
Engage Platform (engage.fcgov.com)	29%	20%	20%	19%	17%	12%	12%	14%	.	.	.	.	.	.	.	.	.
City of Fort Collins mobile apps (Access Fort Collins, Digital Publications, Recreator)	35%	29%	30%	28%	27%	27%	22%	22%	20%	20%	17%	15%	.	.	.	.	.
City booth at local events	51%	52%	49%	45%	39%	41%	36%	37%	38%	41%	.	.	.	.	.	.	.

* Prior 2026, "Program guides (Recreator, Explorer, etc.)" was "Recreator (guide to recreation programs)", "City television/video channels (FCTV, Channels 14 and 881)" was "The City of Fort Collins local channels 14 and 881" and "City Newsletters" was "City News eNewsletter".

Appendix G: Survey Methodology

About the Survey

The City of Fort Collins Community Survey was first administered in 2001. General resident surveys, such as this one, ask recipients about their perspectives about the quality of life in the city, their use of city amenities, their opinions on policy issues facing the city and their assessment of city service delivery. The City of Fort Collins funded this research. Please contact William Bevil of the City of Fort Collins at wbevil@fcgov.com if you have any questions about the survey.

Developing the Questionnaire

The 2026 survey instrument was developed by starting with the version from the previous implementation in 2025. Few changes were made to the survey in order to maximize comparisons over time. In an iterative process between Fort Collins staff and Polco staff, a final six-page questionnaire was created.

Selecting Survey Recipients

“Sampling” refers to the method by which survey recipients are chosen. The “sample” refers to all those who were given a chance to participate in the survey. A list of all households within the zip codes serving Fort Collins was purchased from Go-Dog Direct based on updated listings from the United States Postal Service, updated every three months, providing the best representation of all households in a specific geographic location. Polco used the USPS data to select the survey recipients.

A larger list than needed was pulled so that a process referred to as “geocoding” could be used to eliminate addresses from the list that were outside Fort Collins’ boundaries. Geocoding is a computerized process in which addresses are compared to electronically mapped boundaries and coded as inside or outside desired boundaries; in this case, within Fort Collins. All addresses determined to be outside the study boundaries were eliminated from the list of potential households. Each address identified as being within city boundaries was further identified as being within Council Districts. A random selection was made of the remaining addresses to create a mailing list of 4,400 addresses.

To choose the 4,400 survey recipients, a systematic sampling method was applied to the list of households. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every Nth one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be selected at an actual rate that is slightly above or below that).

An individual within each household was randomly selected to complete the survey using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the

cover letter accompanying the questionnaire. The survey was also available online in Spanish, and all mailings contained instructions in Spanish on how to access the online survey.

In addition to the scientific, random sample, a link to an online "opt-in" survey was publicized through various community channels. This opt-in survey was identical to the scientific survey and open to all city residents. The open participation survey was also available in Spanish.

Survey Administration and Response Rate

Each selected household was contacted two times. First, a prenotification announcement was sent on April 21, 2026, informing the household members that they had been selected to participate in the 2026 City of Fort Collins Community Survey. Approximately one week after mailing the prenotification, each household was mailed a paper survey containing a cover letter signed by Mayor Emily Francis and City Manager Kelly DiMartino enlisting participation. The packet also contained a postage-paid return envelope in which the survey recipients could return the completed questionnaire directly to Polco. All mailings contained instructions in both English and Spanish, and the online survey was also available in Spanish. Data collection was open through June 2, 2026. The online "opt-in" survey became available to all Fort Collins residents on May 16, 2026 and remained open for the final two weeks of data collection.

One hundred and sixty-eight of the 4,400 surveys mailed were returned because the housing unit was vacant, or the postal service was unable to deliver the survey as addressed. Of the 4,232 households presumed to have received a survey, 537 completed the survey, providing a response rate of 13%. The response rates were calculated using AAPOR's response rate #2¹ for mailed surveys of unnamed persons. Additionally, 363 residents completed the online "opt-in" survey, providing a grand total of 900 completed surveys. Three surveys were completed in Spanish.

MARGIN OF ERROR

The 95% confidence interval (or "margin of error") quantifies the 'sampling error' or precision of the estimates made from the survey results. A 95% confidence interval can be calculated for any sample size and indicates that in 95 of 100 surveys conducted like this one, for a particular item, a result would be found that is within three percentage points of the result that would be found if everyone in the population of interest was surveyed. The practical difficulties of conducting any resident survey may introduce other sources of error in addition to sampling error. Despite best efforts to boost participation and ensure potential inclusion of all households, some selected households will decline participation in the survey (referred to as non-response error) and some eligible households may be unintentionally excluded from the listed sources for the sample (referred to as coverage error).

While the margin of error for the survey is generally no greater than plus or minus three² percentage points around any given percent reported for the entire sample, results for subgroups will have wider confidence intervals. Where estimates are given for subgroups, they are less precise.

¹ See AAPOR's Standard Definitions here: <https://aapor.org/wp-content/uploads/2024/03/Standards-Definitions-10th-edition.pdf> for more information

² Although this has become the traditional way to describe survey research precision, when opt-in results are blended with scientific results, assumptions about randomness of responses are not the same as when results come only from the random sample. Consequently other terms sometimes are used in place of "confidence interval" or "margin of error," such as "credibility intervals."

Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, Polco would use protocols to randomly choose two of the three selected items for inclusion in the dataset. All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

A series of quality control checks were also performed to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

Weighting the Data

Upon completion of data collection for both the scientific (probability) and online “opt-in” (non-probability) samples, data were compared in order to determine whether it was appropriate to combine, or blend, both samples together. In the case of Fort Collins, the non-probability sample’s characteristics were similar to the probability sample, in both respondent trait and opinion, indicating that the samples could be blended. This decision reflects a growing trend in survey research toward integration of traditional scientific probability samples and non-probability samples (opt-in).

The demographic characteristics of the survey sample were compared to those found in the 2020 Census and the 2024 American Community Survey estimates for adults in the City of Fort Collins. The primary objective of weighting survey data is to make the survey sample reflective of the larger population of the community. Both samples were weighted independently and then combined into one final dataset.

The characteristics used for weighting were respondent gender, age, race, housing unit type (attached or detached), housing tenure (rent or own), and geographic area of residence. This decision was based on:

- The disparity between the survey respondent characteristics and the population norms for these variables
- The saliency of these variables in differences of opinion among subgroups
- The historical profile created and the desirability of consistently representing different groups over the years

A special software program using mathematical algorithms is used to calculate the appropriate weights. Several different weighting ‘schemes’ are tested to ensure the best fit for the data.

The results of the weighting schemes for both the scientific, random sample and open participation surveys are presented in the tables on the following pages.

2026 City of Fort Collins Community Survey Weighting Table – Address-based Sample

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing*			
Own home	52%	71%	56%
Rent home	48%	29%	44%
Detached unit	53%	63%	55%
Attached unit	47%	38%	45%
Race*			
White	82%	92%	83%
Not white	18%	8%	17%
Ethnicity*			
Not Hispanic	89%	95%	93%
Hispanic	11%	5%	7%
Sex and Age*			
Male	49%	44%	47%
Female	51%	56%	53%
18-34 years of age	47%	16%	41%
35-54 years of age	27%	27%	28%
55+ years of age	26%	57%	31%
Males 18-34	23%	5%	20%
Males 35-54	14%	14%	14%
Males 55+	12%	25%	13%
Females 18-34	24%	10%	23%
Females 35-54	13%	13%	13%
Females 55+	14%	33%	17%
District**			
District 1	22%	20%	20%
District 2	16%	16%	18%
District 3	15%	17%	15%
District 4	16%	19%	16%
District 5	17%	15%	18%
District 6	14%	13%	14%

*Source: 2020 U.S. Census Bureau, 2024 American Community Survey Population Estimates

**From geocoded USPS mailing list, April 2026

2026 City of Fort Collins Community Survey Weighting Table – Open Participation Sample

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing*			
Own home	52%	77%	58%
Rent home	48%	23%	42%
Detached unit	53%	77%	58%
Attached unit	47%	23%	42%
Race*			
White	82%	94%	85%
Not white	18%	6%	15%
Ethnicity*			
Not Hispanic	89%	93%	89%
Hispanic	11%	7%	11%
Sex and Age*			
Male	49%	42%	48%
Female	51%	58%	52%
18-34 years of age	47%	15%	41%
35-54 years of age	27%	42%	31%
55+ years of age	26%	43%	29%
Males 18-34	23%	6%	19%
Males 35-54	14%	17%	15%
Males 55+	12%	20%	14%
Females 18-34	24%	8%	23%
Females 35-54	13%	25%	14%
Females 55+	14%	25%	15%
District**			
District 1	22%	21%	22%
District 2	16%	15%	13%
District 3	15%	12%	15%
District 4	16%	20%	16%
District 5	17%	17%	18%
District 6	14%	15%	15%

*Source: 2020 U.S. Census Bureau, 2024 American Community Survey Population Estimates

**From geocoded USPS mailing list, April 2026

Analyzing the Data

The electronic dataset was analyzed by Polco staff using the Statistical Package for the Social Sciences (SPSS). For the most part, frequency distributions and mean ratings are presented in the body of the report. A complete set of frequencies for each survey question is presented in *Appendix B: Complete Survey Frequencies*. Also included are results by respondent characteristics (*Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*). Chi-square or ANOVA tests of significance were applied to these breakdowns of selected survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. Where differences between subgroups are statistically significant, they have been denoted with capital letters.

Appendix H: Survey Materials

The following pages contain copies of the survey materials sent to randomly selected households within the City of Fort Collins.

2026 Fort Collins Community Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. **Your responses to this survey are completely confidential.**

1. Please rate Fort Collins as a community on each of the items listed below.

	Very <u>good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	Very <u>bad</u>	No <u>opinion</u>
Overall, as a place to live	1	2	3	4	5	6
Overall safety of community members	1	2	3	4	5	6
Quality of shopping opportunities.....	1	2	3	4	5	6
Quality of dining opportunities	1	2	3	4	5	6
Quality of entertainment opportunities	1	2	3	4	5	6
Availability of job opportunities	1	2	3	4	5	6
Availability of affordable quality housing	1	2	3	4	5	6
Quality of arts and cultural opportunities	1	2	3	4	5	6
Quality of recreational opportunities	1	2	3	4	5	6
Availability of quality healthcare	1	2	3	4	5	6
Availability of affordable quality childcare	1	2	3	4	5	6
Quality of public schools.....	1	2	3	4	5	6
Quality of public library services.....	1	2	3	4	5	6
As a place to raise children	1	2	3	4	5	6
As a place to retire.....	1	2	3	4	5	6
As a place to attend college.....	1	2	3	4	5	6
As a place to work	1	2	3	4	5	6
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5	6
Overall appearance of the city	1	2	3	4	5	6
Overall quality of life in Fort Collins.....	1	2	3	4	5	6

2. Please rate the quality of your neighborhood on each of the items listed below.

	Very <u>good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	Very <u>bad</u>	No <u>opinion</u>
Your neighborhood as a place to live	1	2	3	4	5	6
Your neighborhood as a place to raise children	1	2	3	4	5	6
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities).....	1	2	3	4	5	6

3. Please indicate how likely or unlikely you are to do each of the following:

	Very <u>likely</u>	Somewhat <u>likely</u>	Somewhat <u>unlikely</u>	Very <u>unlikely</u>	Don't <u>know</u>
Recommend living in Fort Collins to someone who asks	1	2	3	4	5
Remain in Fort Collins for the next five years.....	1	2	3	4	5

4. In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins?

	2 times a <u>week or more</u>	2-4 times <u>a month</u>	Once <u>a month or less</u>	Not <u>at all</u>
Visited a neighborhood park or City park.....	1	2	3	4
Attended a neighborhood-sponsored event	1	2	3	4
Attended a government-organized event (open house, City Council session, forum, etc.).....	1	2	3	4
Carpooled with other adults or children instead of driving alone.....	1	2	3	4
Volunteered your time in Fort Collins	1	2	3	4
Talked to or visited with your immediate neighbors.....	1	2	3	4
Done a favor for a neighbor.....	1	2	3	4
Visited a locally owned business operating within the city.....	1	2	3	4

2026 Fort Collins Community Survey

Item 1.

the last 20 years, how often have you moved to a different place of residence in Fort Collins?

- ☐ 2+ times a year
 ☐ About once a year
 ☐ Every 2-4 years
 ☐ Every 5-7 years
 ☐ Every 8-10 years
☐ Every 11-15 years
 ☐ 16-20 years
 ☐ I have not relocated in the last 20 years
 ☐ I have not relocated within the City

6. Please tell us how safe you feel in or on each of the following in Fort Collins.

	<u>Always safe</u>	<u>Usually safe</u>	<u>Sometimes safe sometimes unsafe</u>	<u>Usually unsafe</u>	<u>Always unsafe</u>	<u>No opinion</u>
Downtown Fort Collins during the day	1	2	3	4	5	6
Downtown Fort Collins at night	1	2	3	4	5	6
Your neighborhood during the day	1	2	3	4	5	6
Your neighborhood at night	1	2	3	4	5	6
Parks	1	2	3	4	5	6
Natural areas/open spaces	1	2	3	4	5	6
Recreation facilities	1	2	3	4	5	6
Trails	1	2	3	4	5	6
Fort Collins overall during the day	1	2	3	4	5	6
Fort Collins overall at night	1	2	3	4	5	6
Transfort/MAX	1	2	3	4	5	6

7. Please rate the quality of each of the following in Fort Collins.

	<u>Very good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	<u>Very bad</u>	<u>No opinion</u>
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	1	2	3	4	5	6
Disaster response and restoration of services	1	2	3	4	5	6
Fire prevention/education/outreach	1	2	3	4	5	6
EMS/Fire response time	1	2	3	4	5	6
EMS/Fire services overall	1	2	3	4	5	6
Crime prevention	1	2	3	4	5	6
Police patrol	1	2	3	4	5	6
Traffic enforcement	1	2	3	4	5	6
Police visibility	1	2	3	4	5	6
Police response time	1	2	3	4	5	6
Police services overall	1	2	3	4	5	6
Code enforcement (weeds, rubbish/trash, etc.)	1	2	3	4	5	6
Noise enforcement	1	2	3	4	5	6
Animal control	1	2	3	4	5	6
Business property maintenance	1	2	3	4	5	6
Residential property maintenance	1	2	3	4	5	6
Natural Areas and Park Ranger services	1	2	3	4	5	6

8. Please rate the following areas of transportation in Fort Collins.

	<u>Very good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	<u>Very bad</u>	<u>No opinion</u>
Ease of travel by car	1	2	3	4	5	6
Ease of travel by public transportation	1	2	3	4	5	6
Ease of walking	1	2	3	4	5	6
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs)	1	2	3	4	5	6
Ease of travel by bicycle	1	2	3	4	5	6
Availability of parking Downtown	1	2	3	4	5	6
Traffic flow	1	2	3	4	5	6
Street maintenance	1	2	3	4	5	6
Availability of electric vehicle charging stations	1	2	3	4	5	6
Northern Colorado Regional Airport/Shuttle Service	1	2	3	4	5	6
Safety from motor vehicle accidents when walking, biking or using public transportation	1	2	3	4	5	6

2026 Fort Collins Community Survey

Item 1.

Please indicate whether each of the following services is provided to you by Fort Collins Utilities. If the answer is "Yes", please rate the overall quality of the services provided.

	<u>Yes</u>	<u>No</u>	<u>Very good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	<u>Very bad</u>	<u>Not applicable</u>
Electric service (Light and Power).....	1	2	1	2	3	4	5	6
Water services	1	2	1	2	3	4	5	6
Broadband service (Connexion).....	1	2	1	2	3	4	5	6

10. Please indicate how likely or unlikely you are to do each of the following:

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Sign up for Connexion internet, TV or phone service when available to you.....	1	2	3	4	5
Recommend Connexion service to a friend, relative or colleague	1	2	3	4	5

11. Please rate the quality of the environment in Fort Collins on each of the items listed below.

	<u>Very good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	<u>Very bad</u>	<u>No opinion</u>
Air pollution reduction efforts.....	1	2	3	4	5	6
Recycling programs.....	1	2	3	4	5	6
Conservation efforts	1	2	3	4	5	6
Overall quality of environment.....	1	2	3	4	5	6

12. Fort Collins implemented a new residential trash and recycling service in 2024. How would you rate the new service so far?

☐ Better
 ☐ About the same
 ☐ Worse
 ☐ Don't know / Not applicable

13. Please rate the quality of each of the programs or facilities listed below.

	<u>Very good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	<u>Very bad</u>	<u>No opinion</u>
Natural areas and open space	1	2	3	4	5	6
Trails	1	2	3	4	5	6
Parks overall	1	2	3	4	5	6
Parks in my neighborhood.....	1	2	3	4	5	6
Dog parks	1	2	3	4	5	6
Timberline Recycling Center	1	2	3	4	5	6
Cemeteries.....	1	2	3	4	5	6
Golf courses	1	2	3	4	5	6
Athletic fields	1	2	3	4	5	6
Northside Aztlan Community Center.....	1	2	3	4	5	6
Fort Collins Senior Center	1	2	3	4	5	6
Edora Pool Ice Center (EPIC)	1	2	3	4	5	6
Foothills Activity Center.....	1	2	3	4	5	6
Mulberry Pool	1	2	3	4	5	6
The Farm at Lee Martinez Park.....	1	2	3	4	5	6
The Gardens on Spring Creek	1	2	3	4	5	6
Pottery studio	1	2	3	4	5	6
Art in Public Places program.....	1	2	3	4	5	6
Lincoln Center programs	1	2	3	4	5	6
Fort Collins Museum of Discovery	1	2	3	4	5	6
Adult recreation programs	1	2	3	4	5	6
Senior recreation programs.....	1	2	3	4	5	6
Youth/teen recreation programs.....	1	2	3	4	5	6

2026 Fort Collins Community Survey

Item 1.

Please rate the City's performance in each of the following areas.

	Very good	Good	Average	Bad	Very bad	No opinion
Managing and planning for growth	1	2	3	4	5	6
Balancing development and growth while maintaining the character and identity of the City and neighborhoods.....	1	2	3	4	5	6
Efficient operation of programs and services.....	1	2	3	4	5	6
Encouraging sustainability in the community	1	2	3	4	5	6
Partnering with the community to address climate change	1	2	3	4	5	6
Overall direction of the City.....	1	2	3	4	5	6
Promotion of the social health of Fort Collins (human services, affordable housing, homelessness, equity & inclusion, etc.).....	1	2	3	4	5	6
Promotion of the health of the environment of Fort Collins.....	1	2	3	4	5	6
Promotion of the economic health of Fort Collins	1	2	3	4	5	6
Support of businesses.....	1	2	3	4	5	6
Encouraging a variety of businesses	1	2	3	4	5	6
Retaining existing businesses	1	2	3	4	5	6
Attracting new businesses.....	1	2	3	4	5	6
Welcoming community member involvement.....	1	2	3	4	5	6
Listening to community members.....	1	2	3	4	5	6
Informing community members.....	1	2	3	4	5	6
Providing opportunities to participate in government activities	1	2	3	4	5	6
Providing volunteer opportunities to community members.....	1	2	3	4	5	6
Providing emergency information	1	2	3	4	5	6
Providing timely information about road construction and related traffic impacts	1	2	3	4	5	6
Ensuring all community members can access and participate in City programs and services	1	2	3	4	5	6
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status.....	1	2	3	4	5	6
Creating a welcoming, inclusive community where all community members feel a sense of belonging.....	1	2	3	4	5	6

15. Overall, how would you rate the quality of the services provided by the City of Fort Collins?

☐ Very good
 ☐ Good
 ☐ Average
 ☐ Bad
 ☐ Very bad
 ☐ No opinion

16. Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?

☐ Yes → Answer Q16A ONLY
☐ No → Answer Q16B ONLY

16A. Thinking about your most recent contact, please rate the City employee(s) on each of the items below.

	Very good	Good	Average	Bad	Very bad	No opinion
Courtesy	1	2	3	4	5	6
Promptness.....	1	2	3	4	5	6
Knowledge	1	2	3	4	5	6
Making you feel valued.....	1	2	3	4	5	6
Overall impression	1	2	3	4	5	6

16B. Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees interact with Fort Collins community members. Please rate City employees on each of the items below.

	Very good	Good	Average	Bad	Very bad	No opinion
Courtesy	1	2	3	4	5	6
Promptness in responding to inquiries and service requests.....	1	2	3	4	5	6
Making community members or customers feel valued	1	2	3	4	5	6

2026 Fort Collins Community Survey

Item 1.

It, please select the option that best describes how you think the City should address each of the following aspects of the community. Then, please select which three (3) should be the top priorities for the City to focus on in the next 5 years.

	<u>More effort</u>	<u>Same effort</u>	<u>Less effort</u>	<u>No opinion</u>	<u>Top 3 priorities</u>
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities1	2	3	4	☐	
Environment: Includes efforts to protect and manage natural resources, including maintaining high-quality water supplies, improving air quality, conserving land, supporting smart and sustainable growth, advancing progress toward carbon neutrality, expanding renewable energy and working toward long-term waste-reduction.1	2	3	4	☐	
Neighborhood and Community Vitality: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community1	2	3	4	☐	
Safety: Includes police, fire, stormwater, emergency medical response, and building inspection.....1	2	3	4	☐	
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas1	2	3	4	☐	
Transportation and Mobility: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport1	2	3	4	☐	
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair1	2	3	4	☐	

18. Thinking about the next few years, what is ONE item or focus area you would like the City to improve?

19. Please first indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services, and programs. Then indicate your top three (3) preferred methods of receiving information.

	<u>Always</u>	<u>Frequently</u>	<u>Sometimes</u>	<u>Never</u>	<u>Top 3 methods</u>
City television/video channels (FCTV, Channels 14 and 881).....	1	2	3	4	☐
City’s website (www.FortCollins.gov)	1	2	3	4	☐
City Newsletters.....	1	2	3	4	☐
City employees or departments (e.g., contacting by phone, email or in person).....	1	2	3	4	☐
Program guides (Recreator, Explorer, etc.)	1	2	3	4	☐
Word of mouth	1	2	3	4	☐
Newspaper (print or online)	1	2	3	4	☐
Radio.....	1	2	3	4	☐
Television news.....	1	2	3	4	☐
Social media (Facebook, Twitter/X, Nextdoor, YouTube, etc.).....	1	2	3	4	☐
OurCity Platform (ourcity.fcgov.com).....	1	2	3	4	☐
Engage Platform (engage.fcgov.com).....	1	2	3	4	☐
Access Fort Collins	1	2	3	4	☐
City booth at local events	1	2	3	4	☐
Other (please specify)	1	2	3	4	☐

2026 Fort Collins Community Survey

Item 1.

This section is optional. However, we ask for the information below so that we can better understand and address concerns about and differences with City service delivery. Your responses will remain completely confidential and no identifying information will be shared.

D1. About how many years have you lived in Fort Collins?

- ☐ Less than 2 years
- ☐ 2-5 years
- ☐ 6-10 years
- ☐ 11-20 years
- ☐ More than 20 years

D2. Are you a full-time or part-time student at a college or university in Fort Collins?

- ☐ Yes → GO TO QUESTION D3
- ☐ No → GO TO QUESTION D4

D3. Which college or university do you attend?

- ☐ Colorado State University
- ☐ Front Range Community College
- ☐ Another local college or university

D4. What is your employment status?

- ☐ Working full time for pay
- ☐ Working part time for pay
- ☐ Unemployed, looking for paid work
- ☐ Unemployed, not looking for paid work
- ☐ Fully retired

D5. Do you work inside the boundaries of Fort Collins?

- ☐ Yes, outside the home
- ☐ Yes, from home
- ☐ No

D6. Which of the age groups below best describes you?

- ☐ 18-24 ☐ 55-64
- ☐ 25-34 ☐ 65-74
- ☐ 35-44 ☐ 75 +
- ☐ 45-54

D7. Which best describes the building you live in?

- ☐ One family house detached from any other houses
- ☐ Duplex or townhome
- ☐ Apartment or condominium
- ☐ Mobile home
- ☐ Other

D8. Do you own or rent your residence?

- ☐ Own
- ☐ Rent

D9. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income from all sources for all persons living in your household.)

- ☐ Less than \$25,000
- ☐ \$25,000 to \$49,999
- ☐ \$50,000 to \$99,999
- ☐ \$100,000 to \$149,999
- ☐ \$150,000 to \$199,999
- ☐ \$200,000 or more

D10. What is your gender? (Select all that apply.)

- ☐ Nonbinary
- ☐ Woman
- ☐ Man
- ☐ Transgender
- ☐ Two-Spirit
- ☐ Prefer to self-identify: _____
- ☐ Prefer not to answer

D11. Which term best describes your sexual orientation? (Select all that apply.)

- ☐ Asexual
- ☐ Bisexual
- ☐ Heterosexual
- ☐ Lesbian or gay
- ☐ Pansexual
- ☐ Queer
- ☐ Prefer to self-identify: _____
- ☐ Prefer not to answer

D12. What is your race and/or ethnicity? (Please mark any race or ethnicity you identify as)

- ☐ American Indian/Alaska Native
- ☐ African
- ☐ African American/Black
- ☐ Asian/Asian American
- ☐ Hispanic/Latinx/Spanish Origin
- ☐ Middle Eastern/North African
- ☐ Native Hawaiian/Other Pacific Islander
- ☐ White
- ☐ Prefer to self-identify: _____
- ☐ Prefer not to answer

Thank you for completing this survey. Please return the completed questionnaire to National Research Center. PO Box 14050. Houston, TX 77221-9904 in the postage-paid envelope provided

Fort Collins Community Member,

We invite you to help shape the future of our community! You've been randomly selected to participate in the Fort Collins 2026 Community Survey. Your feedback is important. It will impact decisions that affect our community.

To hear from a representative group of residents, the adult 18 or older in your household who most recently had a birthday should complete this survey.

Please do not share your survey link. This survey is for randomly selected households only. You can wait a few days for a paper survey to arrive in the mail, or go online now and complete the confidential survey at:

polco.us/xxplaceholder

Survey closes on May 31st. If you have any questions about the survey, please call 970-416-2209. Thank you for helping create a better city!

Sincerely,



Emily Francis
Mayor/Alcalde

Estimado miembro de la Comunidad de Fort Collins,

¡Ayúdenos a pensar nuestro futuro! Ud. ha sido seleccionado al azar para participar en la Encuesta Comunitaria de 2026 de Fort Collins. Sus opiniones son importantes y afectarán el futuro de nuestra comunidad.

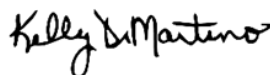
Para escuchar a un grupo representativo de residentes, el adulto de 18 años o más en su hogar que cumplió años más recientemente debe completar esta encuesta.

Por favor no comparta el enlace de su encuesta. Esta encuesta es únicamente para hogares seleccionados al azar. Para acceder a la encuesta en español elija la opción 'español' en la parte superior de la pantalla de la siguiente página web:

polco.us/xxplaceholder

La encuesta cierra el 31 de mayo. Si tiene alguna pregunta sobre la encuesta, por favor llame al 970-416-2209. ¡Gracias por ayudar a crear una ciudad mejor!

Atentamente,



Kelly DiMartino
City Manager/Administradora de la Ciudad

Item 1.



Communications & Public Involvement Office
PO Box 580. Fort Collins, CO 80522-0580

Presorted
First Class Mail
US Postage
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Boulder, CO
Permit NO. 94

QR Code
Placeholder

Page 249

Tell us what you think! Complete the Fort Collins community survey by scanning the QR code.

¡Su opinión nos interesa! Participe en la Encuesta Comunitaria de Fort Collins escaneado el código QR.



City Manager's Office
 300 LaPorte Avenue
 PO Box 580
 Fort Collins, CO 80522
970.221.6505
 970.224.6107 - fax
FortCollins.gov

Dear City of Fort Collins Community Member:

Join us in shaping the future of Fort Collins! You've been randomly selected to participate in the 2026 Fort Collins Community Survey. If you've already completed the survey online, thank you.

If you have not already filled out the survey online, please fill out the enclosed survey. Your feedback is crucial since your household is among a select number invited to participate. Survey results will impact decisions that affect Fort Collins.

Important things to keep in mind:

- Please do not share your survey link. This survey is for randomly selected households only.
- Your responses are **confidential** and no identifying information will be shared.
- Complete the survey if you're 18 or older. If there are multiple adults in your household, have the one who most recently had a birthday fill it out. This way, the person within your household is also randomized.
- You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:

Querido Integrante de la Comunidad de Fort Collins:

¡Ayúdenos a moldear el futuro de Fort Collins! Usted ha sido seleccionado al azar para participar en la Encuesta Comunitaria de Fort Collins de 2026. Si ya completó la encuesta en línea, gracias.

Si aun no completó la encuesta, por favor siga el enlace que esta más abajo. Su participación es muy importante - especialmente porque su hogar es uno de los pocos que han sido invitados a participar.

Algunas cosas que recordar:

- No comparta el enlace de su encuesta. Esta encuesta es únicamente para hogares seleccionados al azar.
- Sus respuestas son **confidenciales** y no se compartirá ninguna información de identificación.
- Complete la encuesta si tiene 18 años o más. Si hay varios adultos en su hogar, el adulto que cumplió años más recientemente debe completar la encuesta.
- **Para acceder a la encuesta en español elija la opción 'español' en la parte superior del siguiente enlace:**

polco.us/xxplaceholder

QR Code
Placeholder

Survey closes on May 31st. If you have any questions about the survey, please call or email the Communications & Public Involvement Office at 970-416-2209 or cpiocom@FortCollins.gov.

Thank you for your time and participation!

La encuesta cierra el 31 de mayo. Si tiene alguna pregunta acerca de la encuesta o para solicitar una encuesta en español, favor de llamar la Oficina de Comunicaciones y Participación Pública al 970-416-2209 o enviar un correo electrónico a cpiocom@FortCollins.gov.

¡Gracias por su tiempo y participación!

Sincerely / Atentamente,

Emily Francis
Mayor/Alcalde

Kelly DiMartino
City Manager/Administradora de la Ciudad

MEMORANDUM

Date: Sept. 8, 2026
To: Mayor and City Councilmembers
Through: Kelly DiMartino, City Manager
Denzel Maxwell, Assistant City Manager / IES Director
From: Amanda King, Chief Communications & Engagement Officer
Subject: **2026 Community Survey Results**

BACKGROUND

Since 2001, the City of Fort Collins has contracted with Polco/National Research Center, Inc. (NRC) to administer the Community Survey with a representative sample of households to help determine attitudes and perceptions about City services and overall direction. Community Survey results and survey reports dating back to 2010 are available on the City website at FortCollins.gov/CommunitySurvey.

The Community Survey serves as a consumer report card for the City by providing residents the opportunity to rate the quality of life in the city and their satisfaction with community amenities and local government. Residents also provide feedback to the City government on what is working well and what is not and identify priorities for community planning and resource allocation.

METHODOLOGY & REPORTING:

Polco conducts the statistically valid survey and works with staff to ensure questions align with the seven key outcome areas described in the City Strategic Plan and Budget. City staff review the survey instrument before each administration to ensure the accuracy and relevancy of questions. Questions are constructed carefully—where possible and appropriate—to enable comparative regional and national benchmarking.

The scientific survey was mailed to a probability-based sample of Fort Collins households in both English and Spanish. Respondents received a postcard (with link to the online survey) and

CC: [list any additional recipients]

a paper survey packet. An identical “opt-in” online survey was made available May 16-31 to the entire community, with responses representing the open participation sample.

In keeping with best practice, survey results are weighted so that the gender, age, housing tenure (rent or own), housing unit type (attached or detached) and area of residence are represented in the proportions reflective of all adults in households in Fort Collins (based on U.S. Census data). Details about systemic sampling and blending of the statistically valid response and open participation groups can be found in Appendix G: Survey Methodology (page 223 of the detailed report)

2026 RESPONSE:

- 4,400 household surveys mailed to Fort Collins households
- 900 total survey responses
 - 537 mailed survey responses received
 - 363 open participation (opt-in) responses received
- Survey was provided in English and Spanish; 3 Spanish response received
 - 8% of survey respondents self-identified as Hispanic/Latinx/Spanish origin.
- 95% confidence interval with +/- 3% margin of error (consistent with 2024-2025)

KEY FINDINGS:

- Fort Collins residents continue to report an excellent quality of life (87%), while affordability — particularly affordable housing and childcare—remains a challenge.
- Residents continue to feel safe throughout Fort Collins; overall safety remained high and stable, though perceived safety on trails declined slightly from 2025.
- Active travel continues to lead transportation satisfaction, with ease of travel by bicycle the highest-rated measure; several other transportation ratings declined from 2025, especially public transportation and accessibility.
- Fort Collins remains positively rated as a place to work, but availability of job opportunities fell from 35% in 2025 to 25% in 2026, the lowest rating in the trend period.
- Overall City services and interactions with City employees remain strongly rated; City utilities also continue to receive high satisfaction from customers.
- Public information ratings remained stable after rebounding in 2025, with 50% rating the City positively for informing community members.

Results and trends are included in the attached detailed report and can be compared by respondent subgroups using demographic characteristics and geographic location.

COMMUNITY PRIORITIES

Residents identified these top three items as budget priorities to focus on in the next five years:

1. Environment and Neighborhood Livability and Social Health (both with 57%)
2. Transportation (54%)
3. Economy (53%)

Other rankings – Culture, Parks and Recreation (33%), Safety (27%), and General Government (15%). Compared to 2025, most priorities remained stable.

The top five items below were identified as the ONE item residents want the City to improve on:

1. Transportation improvements, mobility, paths and trails (18%)
2. Housing cost or affordability (17%)
3. Cost of living/economy/jobs (11%)
4. Government policies, spending, service delivery, etc. (10%)
5. Environmental issues/sustainability and traffic, roads and parking (7% each)

BENCHMARKS

Results are also compared to Front Range and National benchmark cities through a national benchmark database. Benchmark comparisons are provided when similar questions on the Fort Collins survey are included in Polco's database.

Fort Collins had similar or higher rankings than the Front Range benchmarks in every category.

Fort Collins ranked higher than the Front Range benchmarks in 13 categories:

- Recommend living in Fort Collins to someone who asks
- Quality of shopping opportunities
- As a place to work
- Ease of travel by bicycle
- Street maintenance
- Overall appearance of the city
- Emergency preparedness
- Natural areas and open space
- Parks Overall
- Quality of recreational opportunities
- Availability of quality healthcare
- Quality of arts and cultural opportunities

- Volunteered your time in Fort Collins

Fort Collins ranked higher than the National benchmarks in nine categories:

(* indicates a much higher ranking)

- Ease of travel by bicycle *
- Street maintenance
- Carpooled with other adults or children instead of driving alone
- Overall appearance of the city
- Natural areas and open space *
- Parks Overall
- Quality of recreational opportunities
- Availability of quality healthcare
- Volunteered your time in Fort Collins

Fort Collins ranked lower than the National benchmarks in two categories:

- Availability of affordable quality housing
- Availability of affordable quality childcare

HOW DATA IS USED:

The survey results are an important factor in the City's strategic work planning and budgeting processes. Community Survey data is used by departments as an input to measure the perceived effectiveness of various projects and programs, development of work plans, and to identify areas of focus for improvement. Several survey data points serve as metrics which are reviewed quarterly by the Executive Leadership Team (ELT) and department heads.

SURVEY ECOSYSTEM

All survey requests are routed through the central communications office to ensure coordination and alignment with City policies. When a new survey is proposed, we review whether the annual Community Survey already captures the information sought and review other current or recently completed surveys for overlaps or opportunities to integrate geographically or topically. This helps reduce the effect of 'survey fatigue' in our community while improving efficiency and quality of the feedback collected. We are continually seeking to improve this process, updating

our survey guidelines and protocols, exploring new digital survey platforms, and ensuring all surveys are aligned, fit for purpose and providing data to support decision-making.

BUDGET

The City of Fort Collins, through the Communications and Public Involvement Office (CPIO) contracts with Polco/National Research Center, Inc. (NRC) to administer the Community Survey at a cost of \$39,600. This includes survey printing and mailing, language translation (Eng -> Spanish), online interfacing, data capture and analysis and a detailed report. Historically, a small budget is allocated within CPIO for paid advertising to promote the survey.

NEXT STEPS:

2026 Community Survey results are shared with Departments to inform strategic and annual work planning. Individual department presentations will be conducted as requested, and the survey reports are shared online with the community.

Attached are the Executive Summary of the scientific survey and the full report. These materials are also available online at FortCollins.gov/CommunitySurvey and can be printed upon request. If Council is interested, individual district reports or presentations can be coordinated through the City Manager's and Communications and Public Involvement Offices.

The City of Fort Collins Community Survey

Presentation of Results 2026

Sonya Wytinck

EVP of Data & Insights
Polco



26 Community Survey Overview

Annual consumer report card for the City.

Residents rate their quality of life in the city and satisfaction with amenities and local government.

- 17th year of conducting scientific survey.
- Conducted April 21 – May 31, 2026.
- Informs strategic master plans, operational & department objectives, and the budget.
- Executive summary and full report available online.

FortCollins.gov/CommunitySurvey



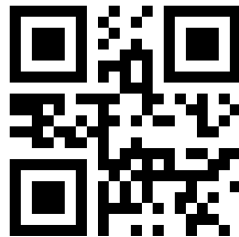


Civic Communication & Analytics Platform

Smarter, better-connected communities. A civic surveying, policy polling, and constituent communication tech platform.

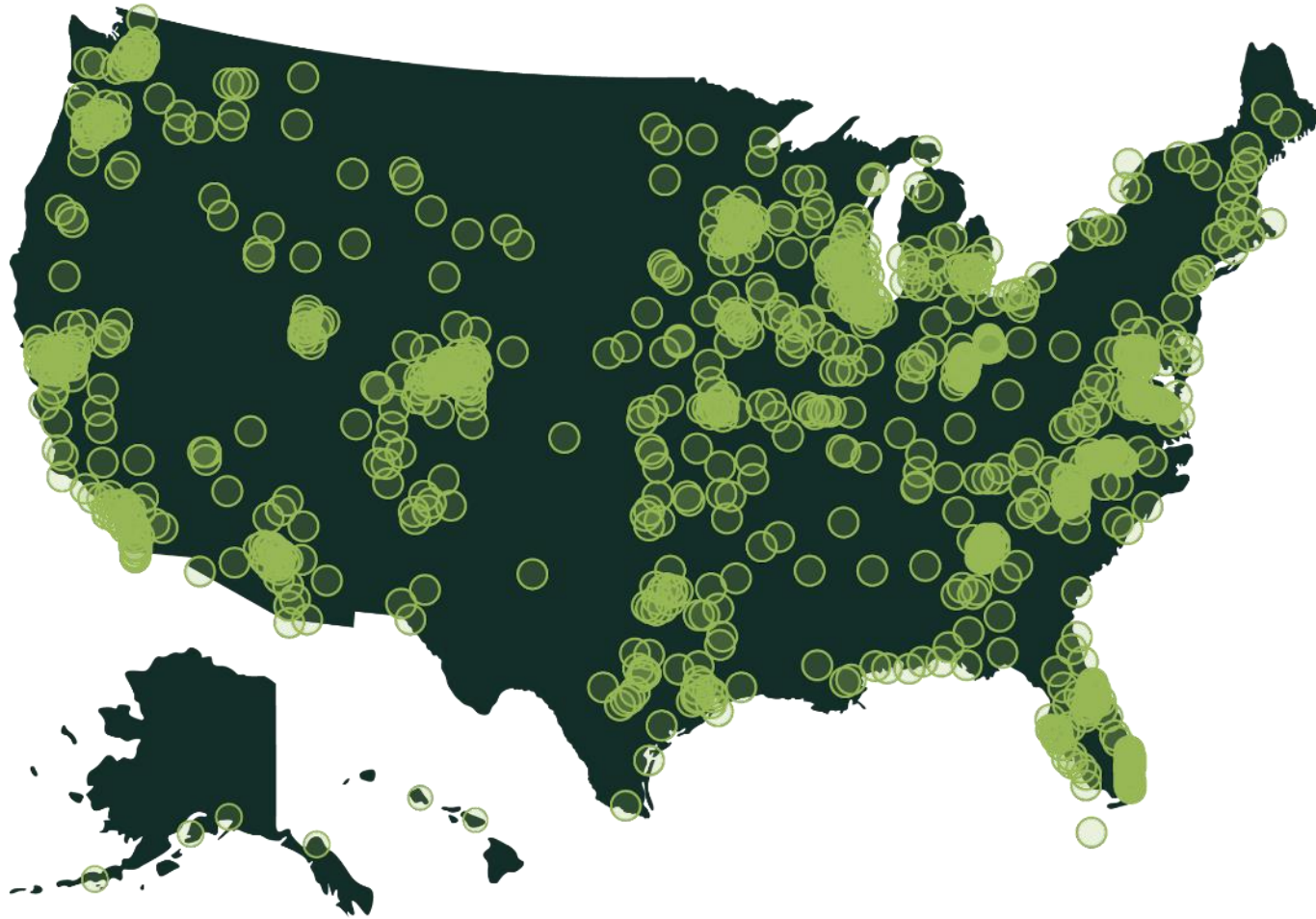
Visit us online at

polco.us



Advanced Survey Science & Performance Analytics

Data insights to help communities move forward. The premiere provider of professional civic surveys and performance benchmarking analyses.



More than **400**
comparison communities
across the nation.

Representing the opinions
of more than **50 million**
residents.

Outreach approach:

- Probability-based random sample of 4,400 households
 - postcard invitation (with online link and QR)
 - paper survey with postage paid return envelope
 - 537 total responses received (199 paper + 338 online)
- Open participation link shared by City: 363 responses

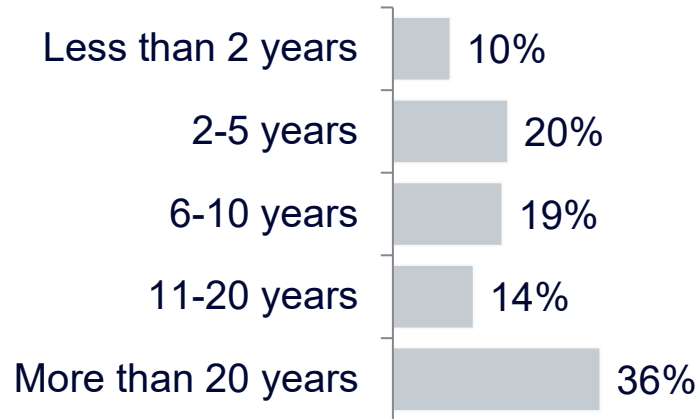
900 Survey Respondents

- Survey available in English and Spanish
- Statistically weighted to reflect Fort Collins
- **± 3% margin of error** (95% confidence interval)
- Differences between 2026 and 2025 are statistically significant if they are $\pm 3\%$ or more.

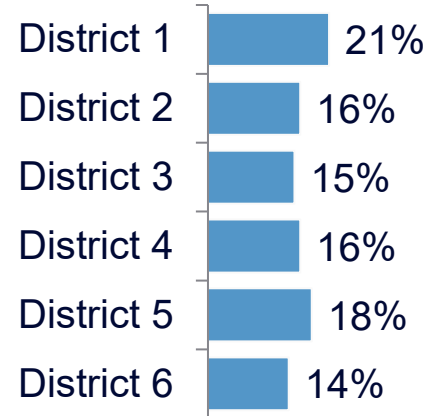


Respondents Demographics

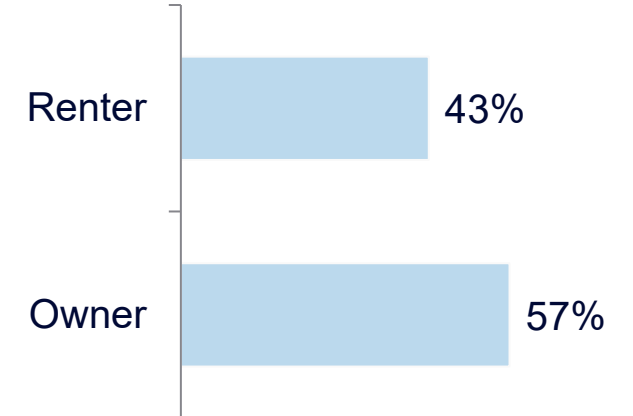
Length of Residency



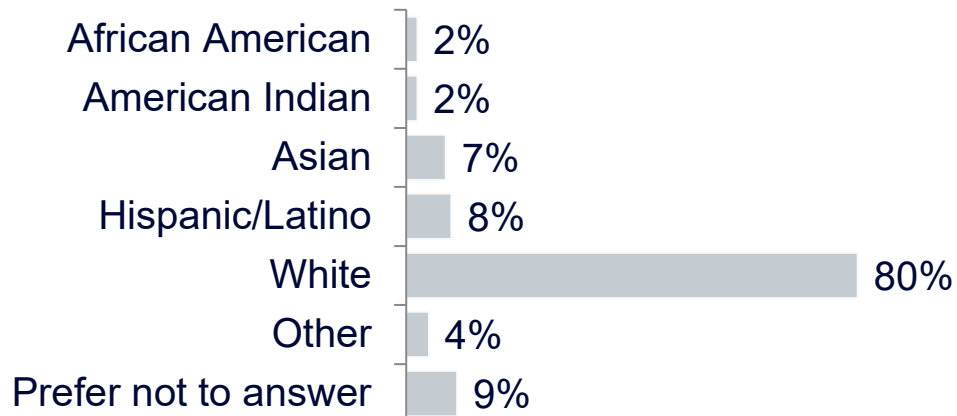
District of Residency



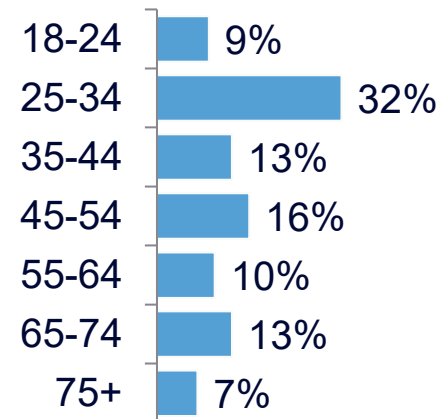
Tenure



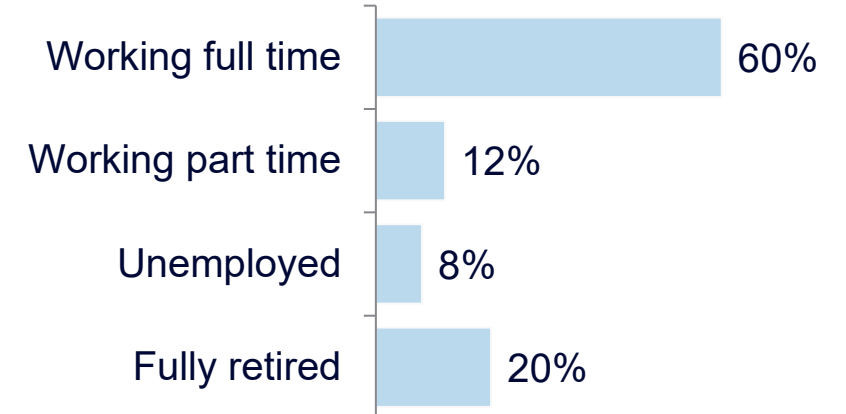
Race / Ethnicity



Age Group



Employment Status





Overview of Survey Results



Comparisons to Front Range Benchmarks



1

Affordability and sustainable growth

Promote affordability and sustainable growth by making development predictable, efficient and cost-effective.

2

A thriving economy

Bolster a thriving economy, with a focus on small businesses, neighborhood centers, and quality job creation.

3

Accelerate progress toward Vision Zero

Eliminate all traffic-related fatalities and serious injuries by 2032 — with emphasis on the most vulnerable road users.

4

Long-term financial sustainability

Use public funds wisely and realign service levels with long-term financial capacity.

5

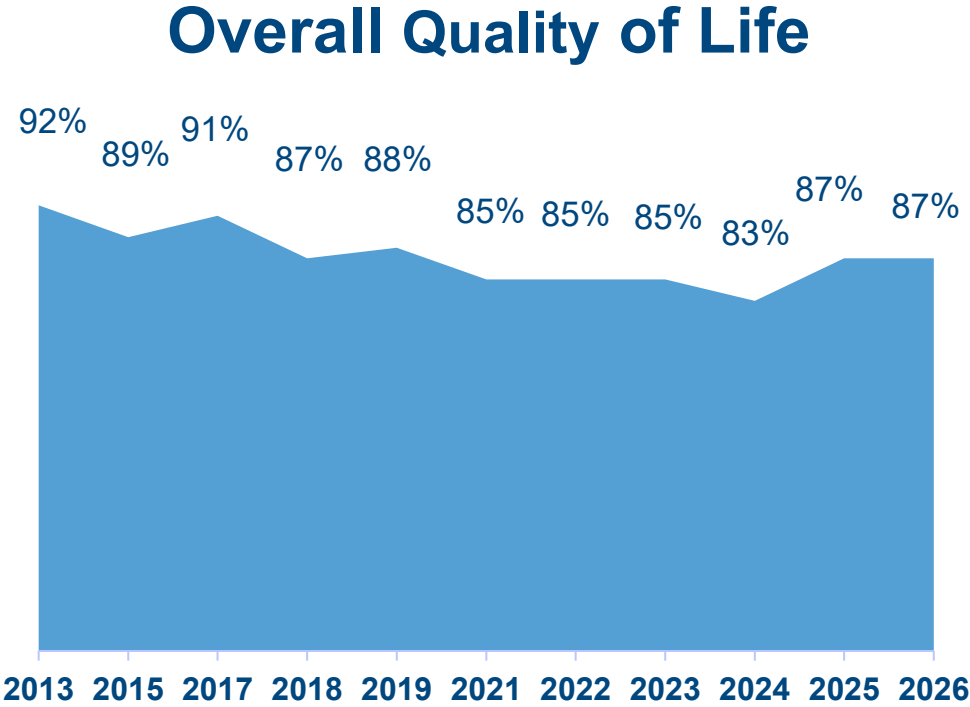
Connect community to Council actions

Proactive, accessible ways for everyone to stay informed and feel connected — before, during and after Council policy development.

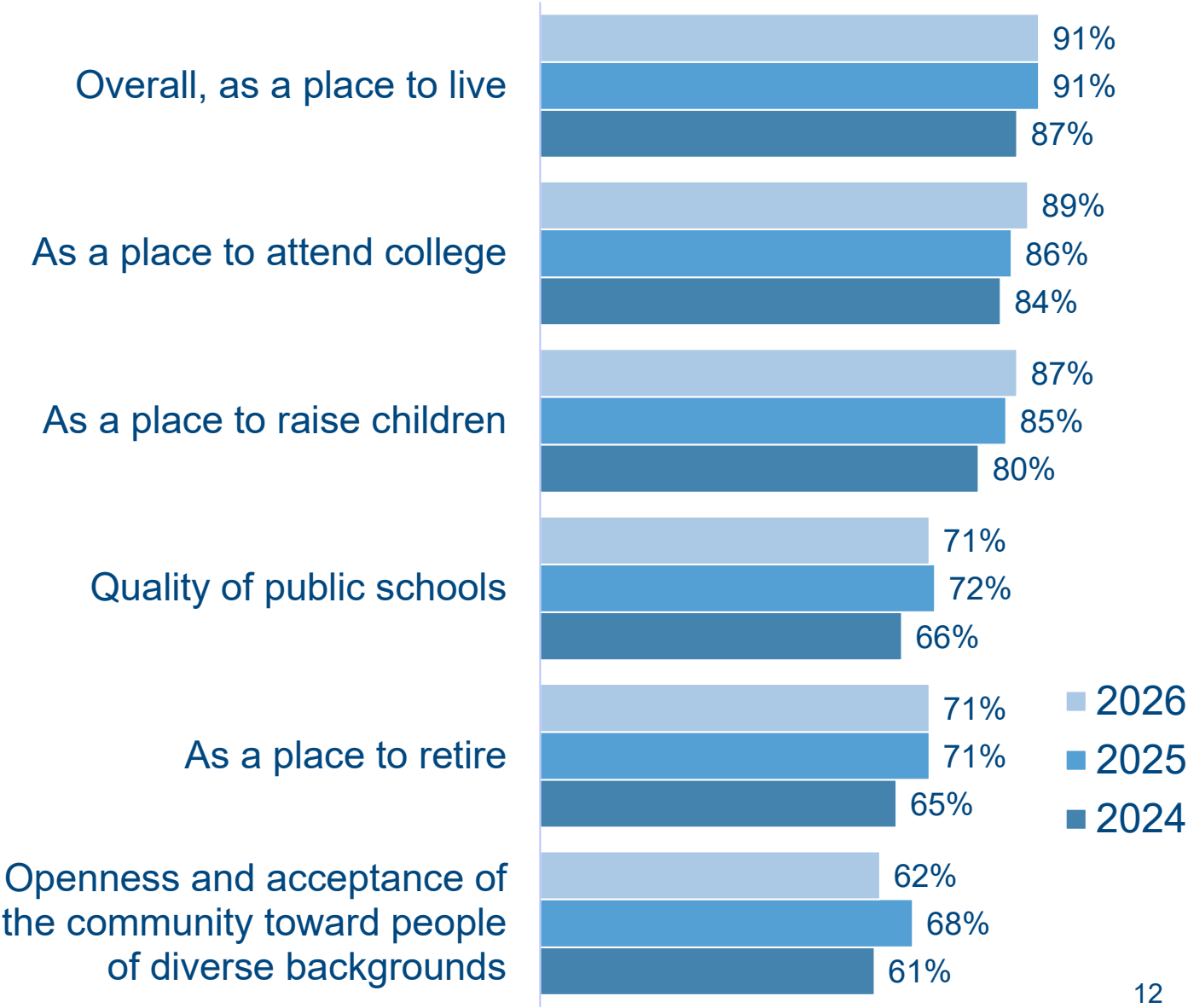


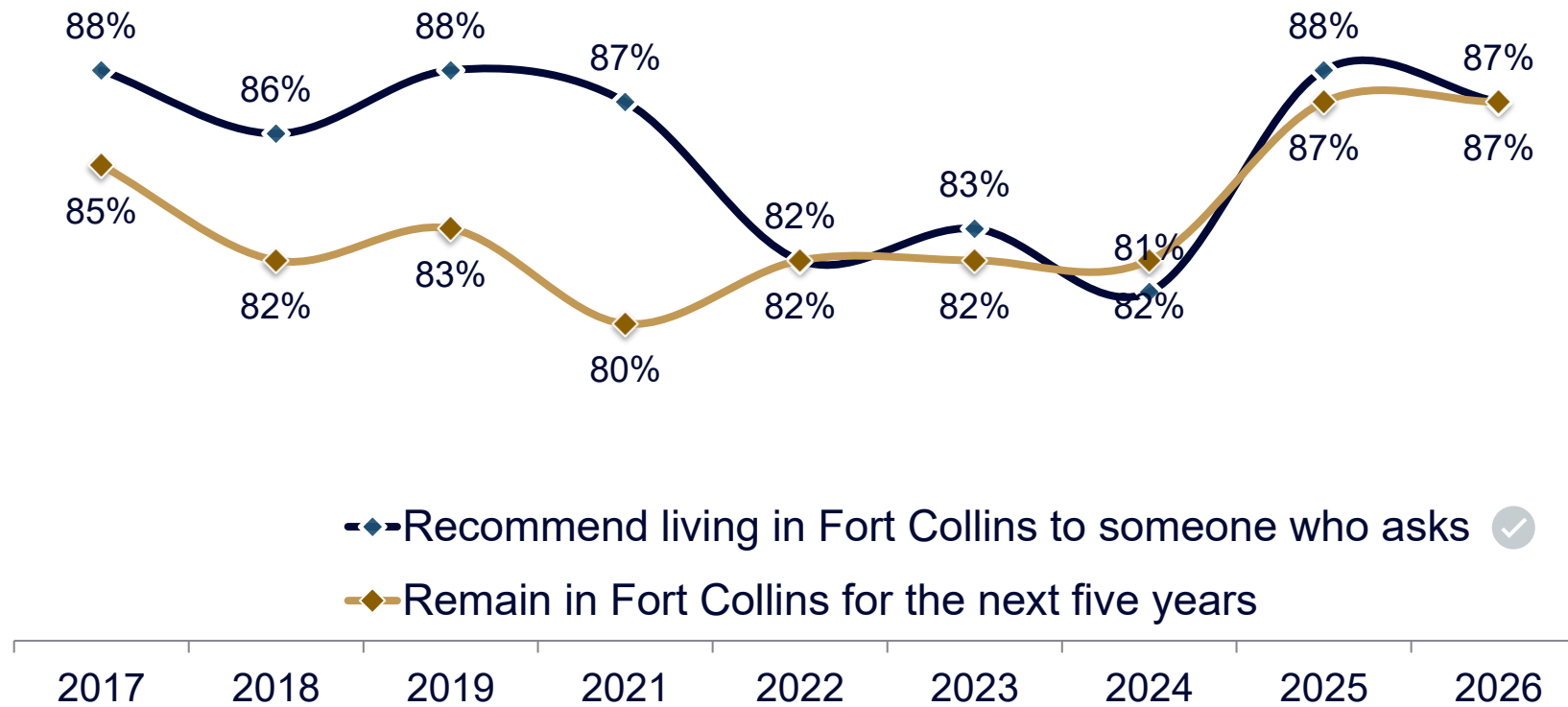
Residents value living in Fort Collins, while affordability remains a challenge





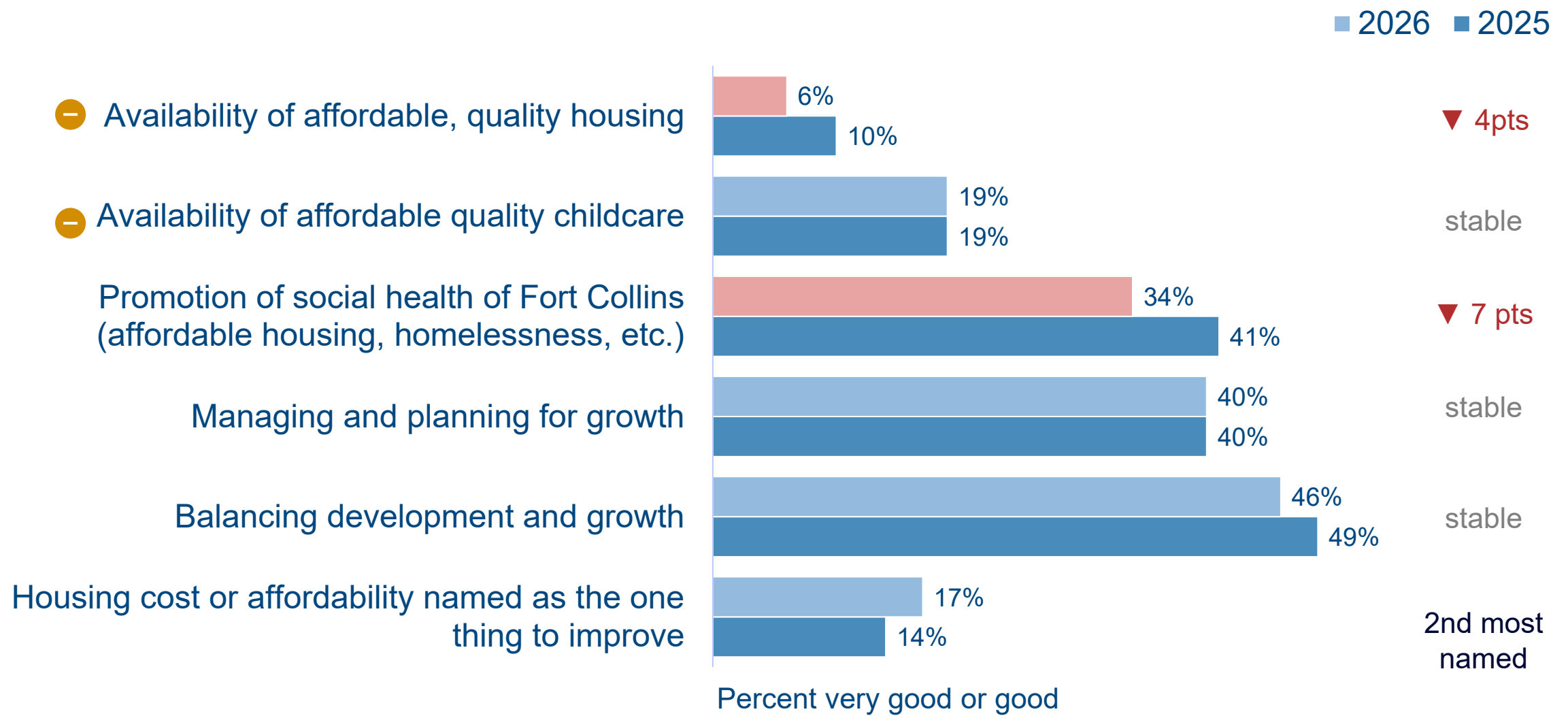
Percent very good or good





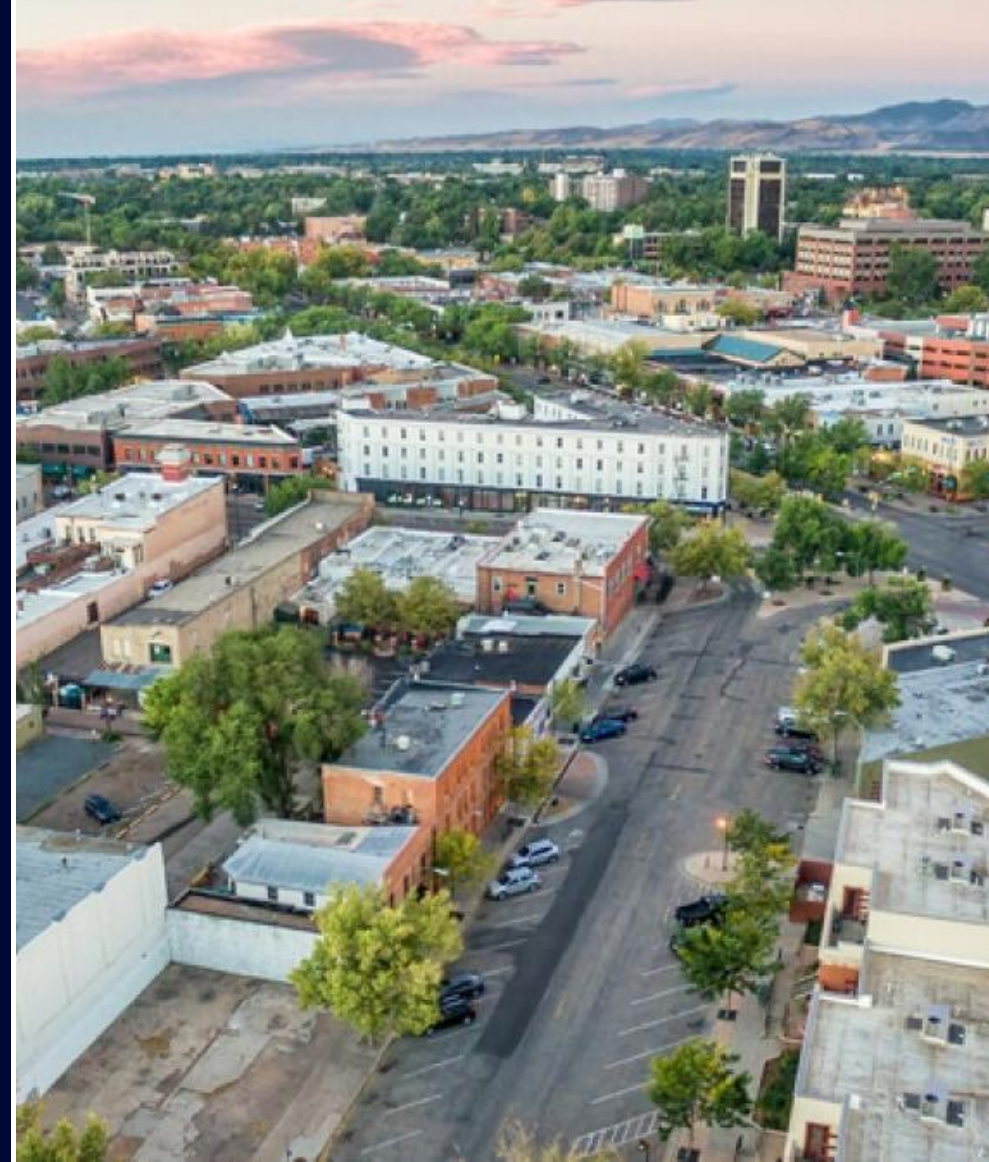
◆ Recommend living in Fort Collins to someone who asks ✓

◆ Remain in Fort Collins for the next five years

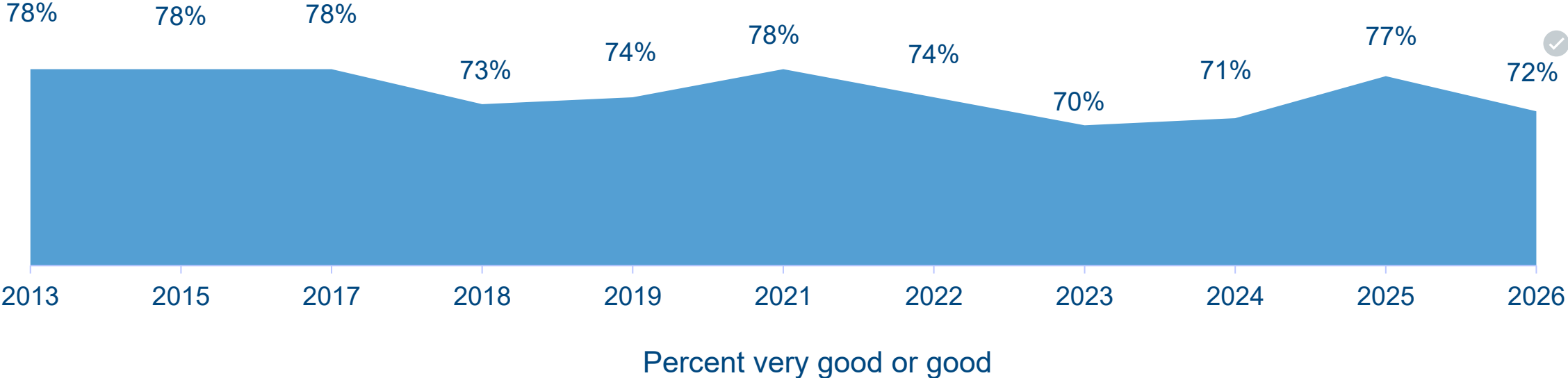




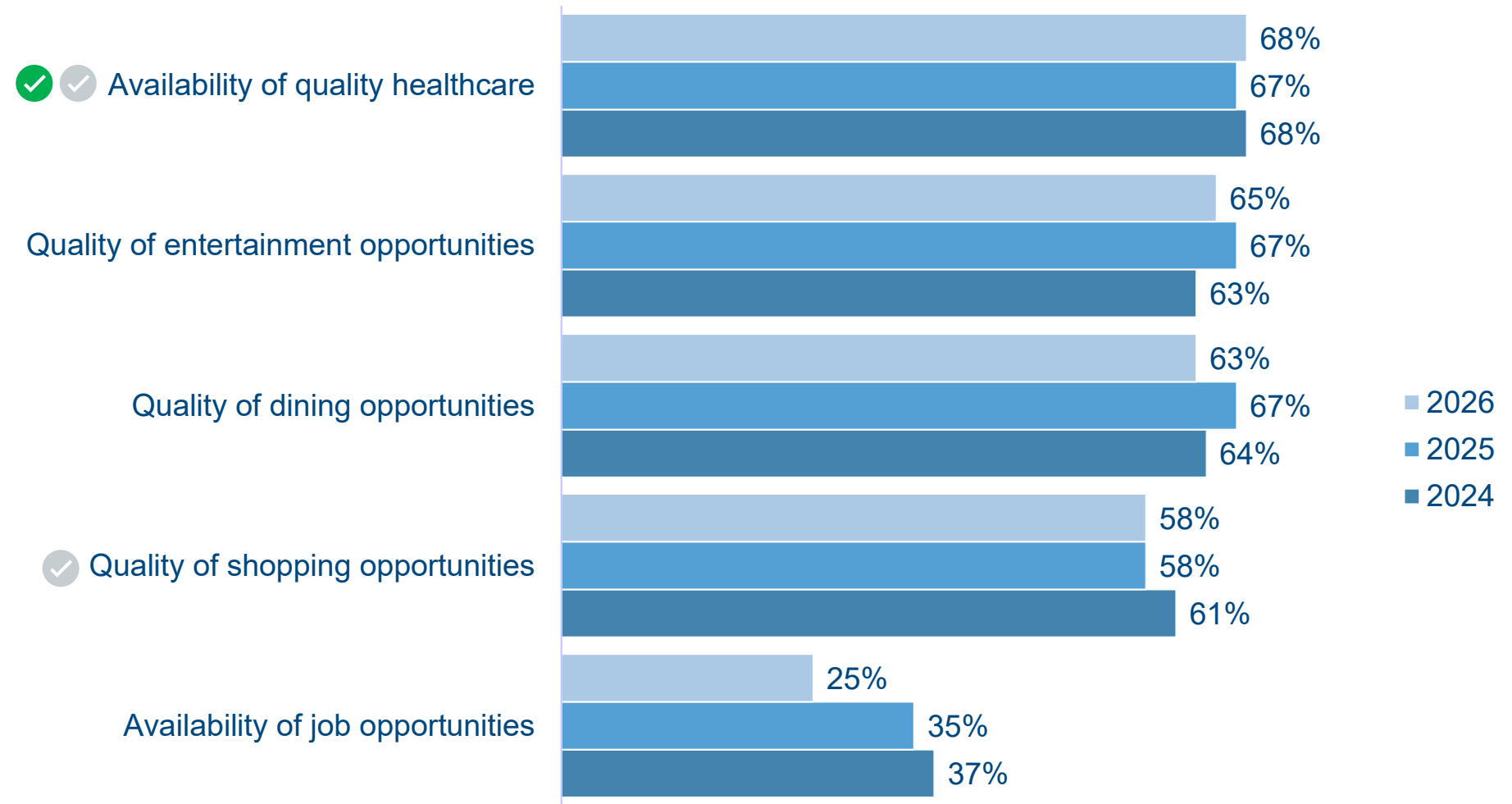
Economic ratings remain stable despite ongoing business concerns



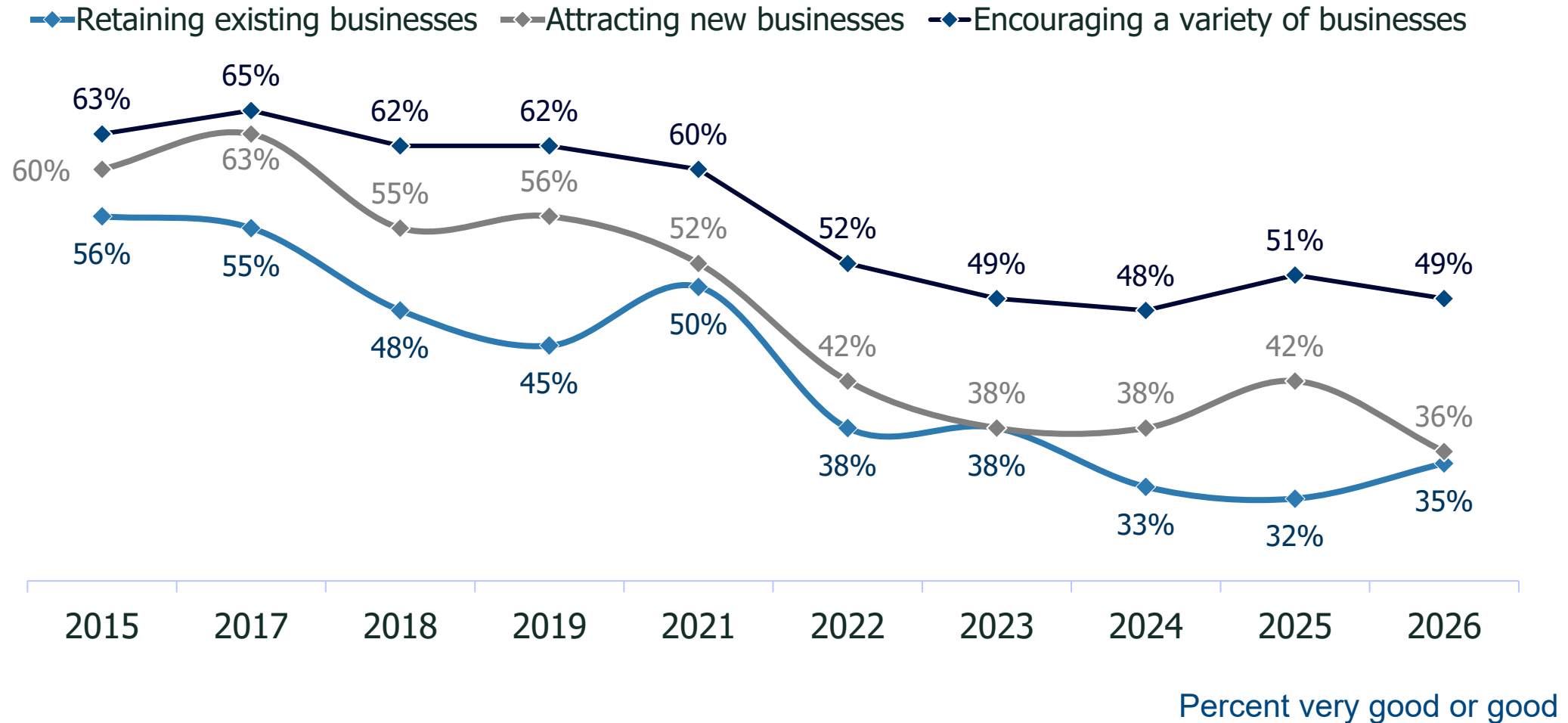
Findings for Fort Collins as a Place to Work

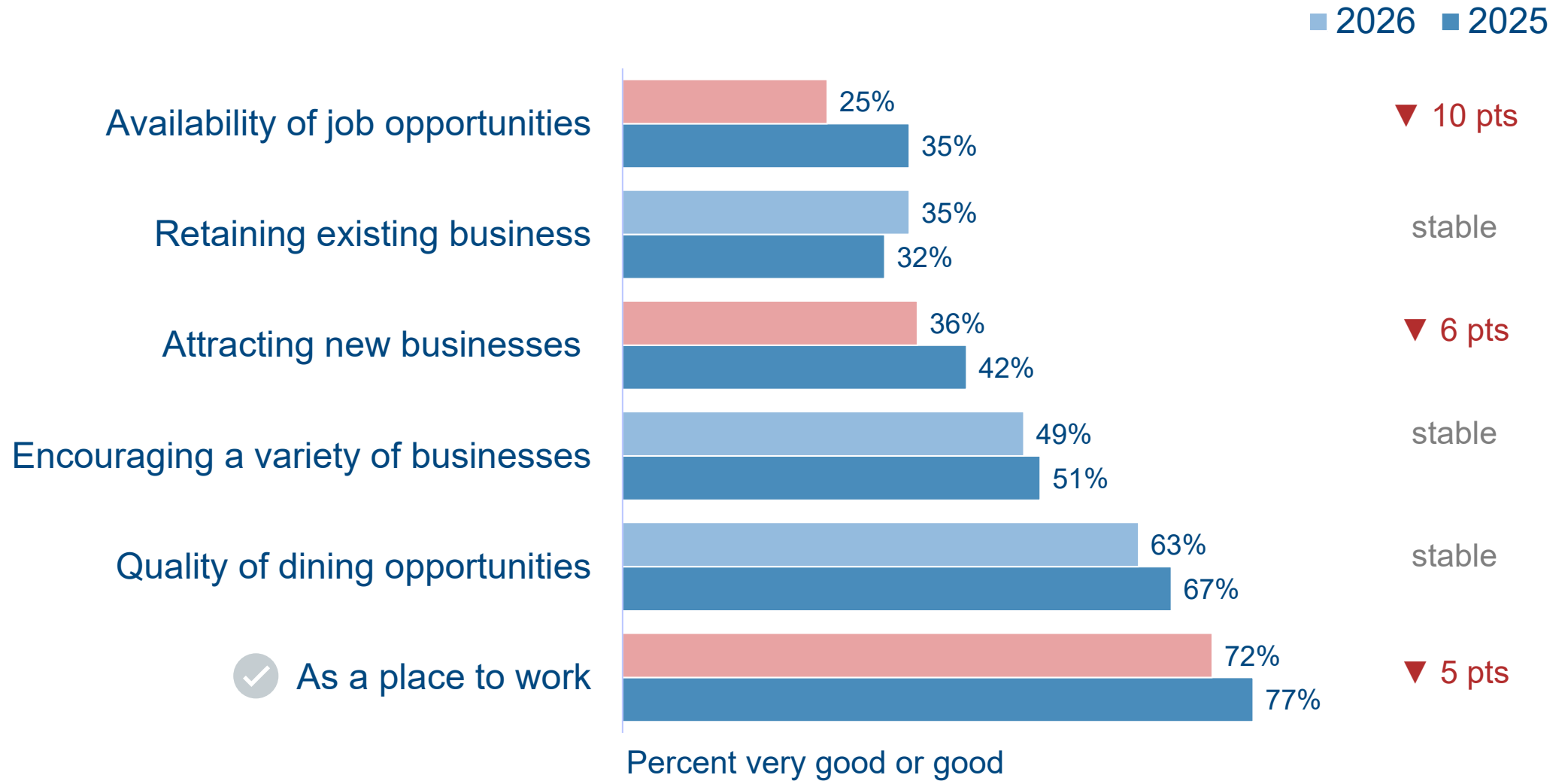


Community Aspects of Economic Health



- ✓ Higher than the National benchmark
- ✓ Higher than the Front Range benchmark



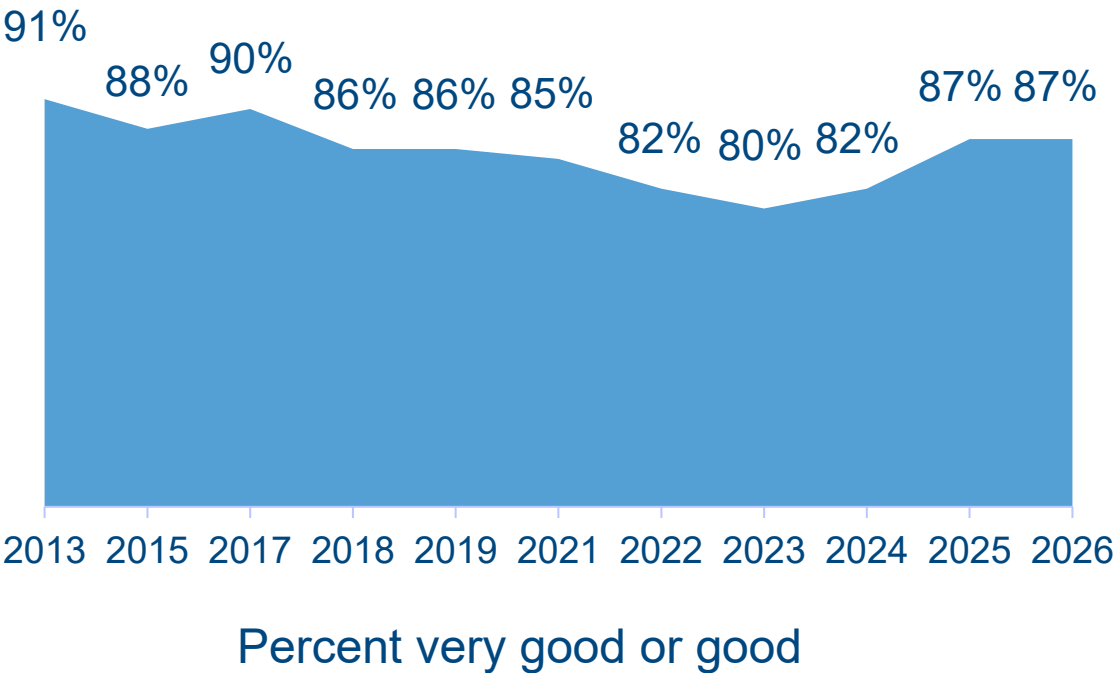




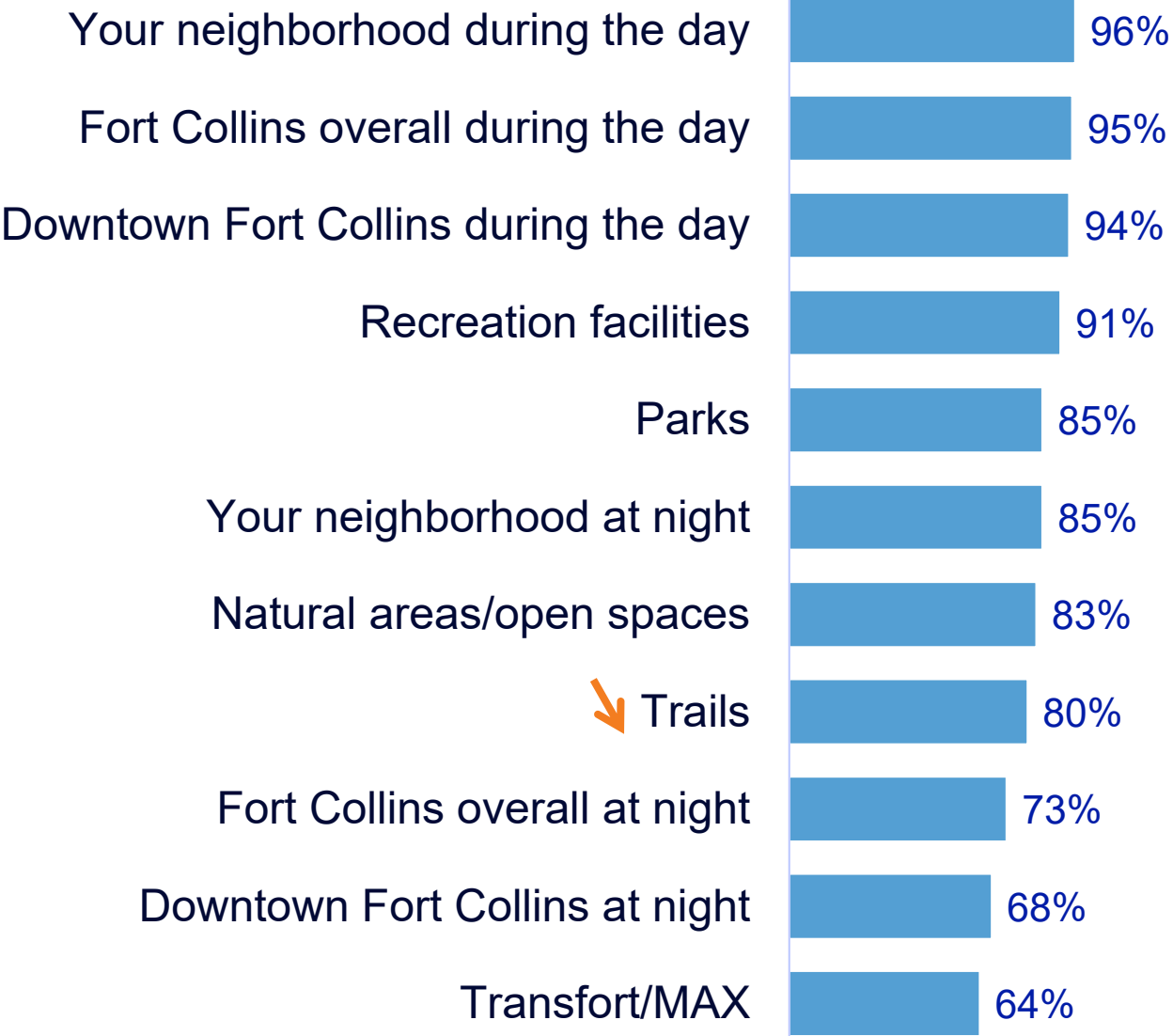
Residents continue to feel safe throughout Fort Collins



Overall feeling of safety in Fort Collins



↘ Statistically significant decrease

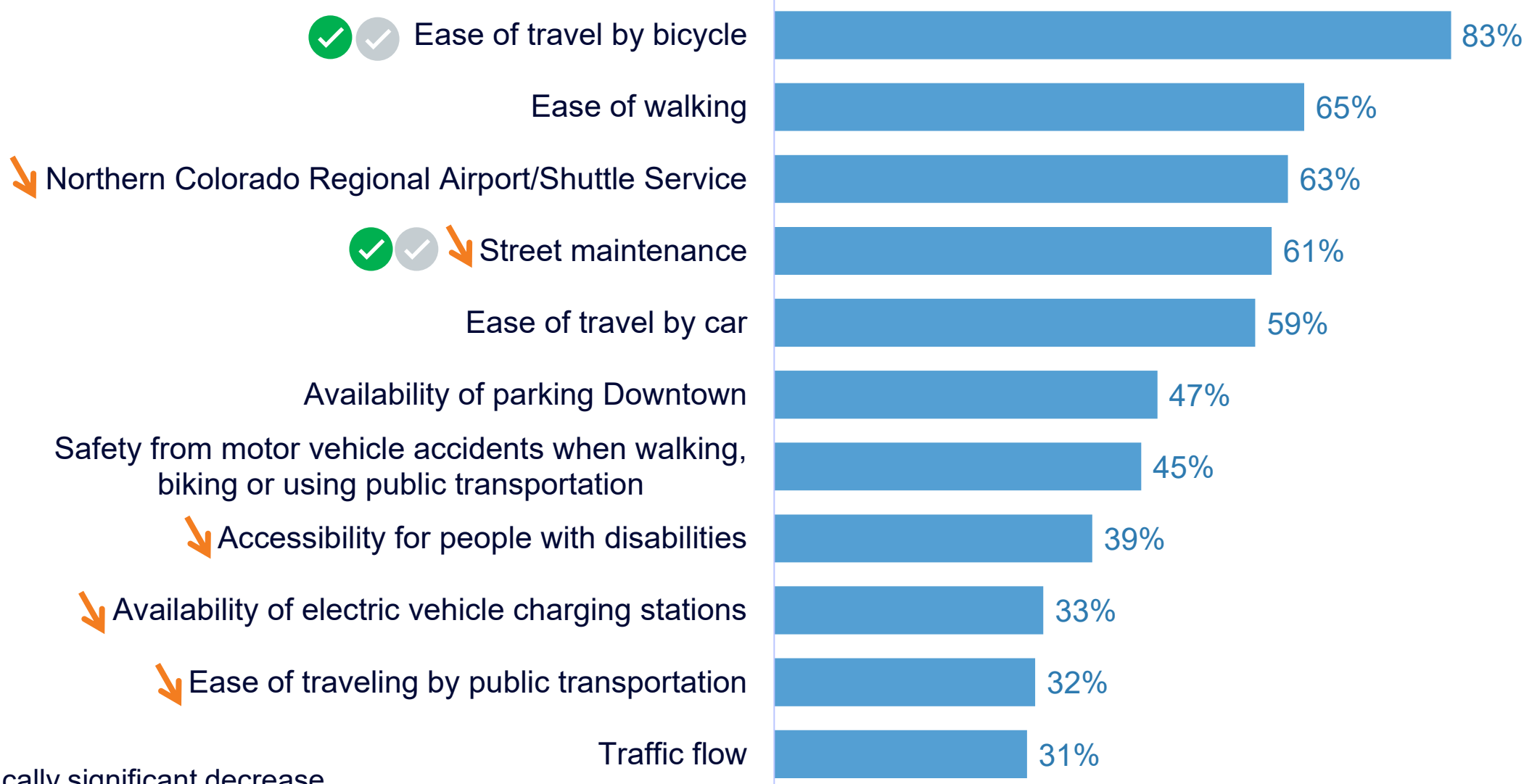


Percent always or usually safe



Active travel leads satisfaction, biking and walking remain highly rated



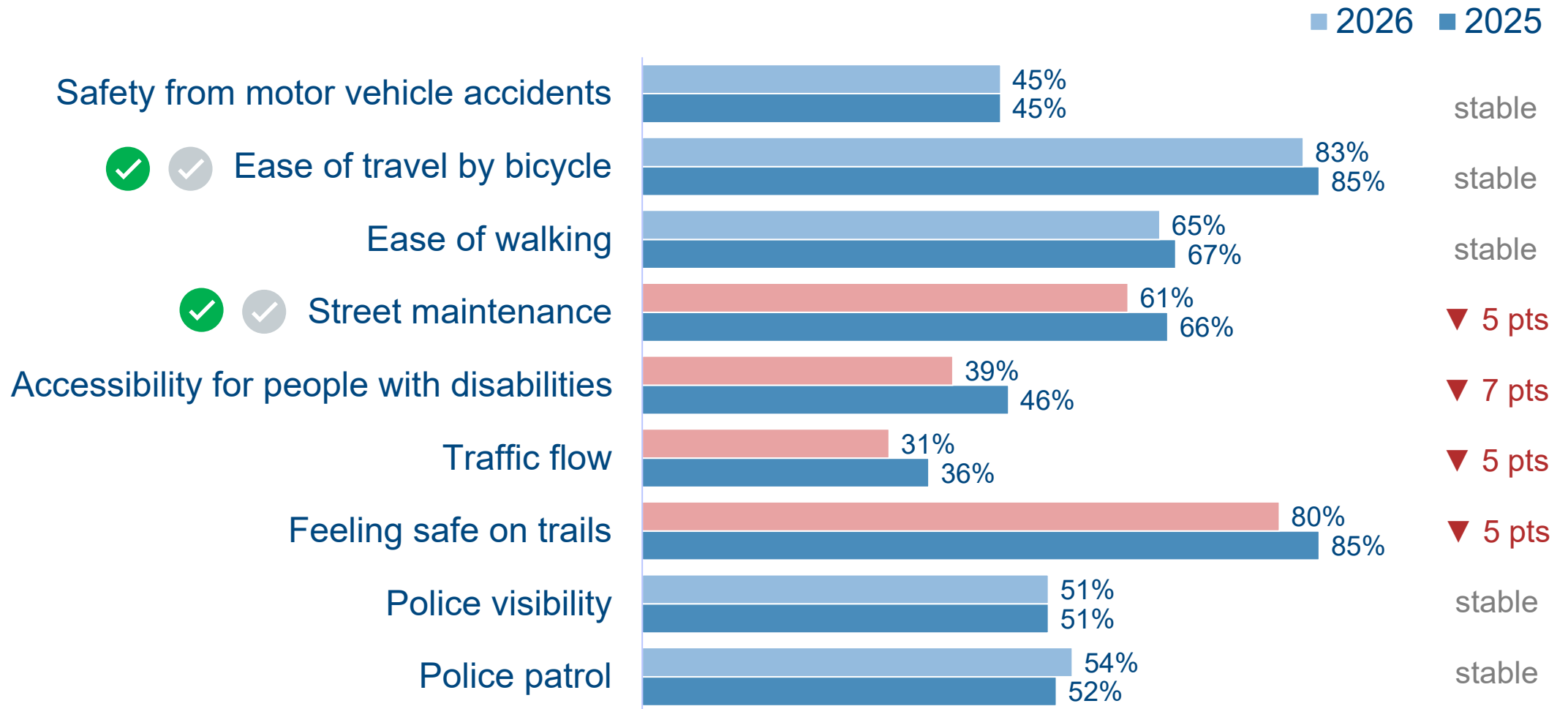


Percent very good or good

Statistically significant decrease
than the Front Range benchmark
Higher than the National benchmark

Item 1.

Priority 3 — Accelerate progress toward Vision Zero



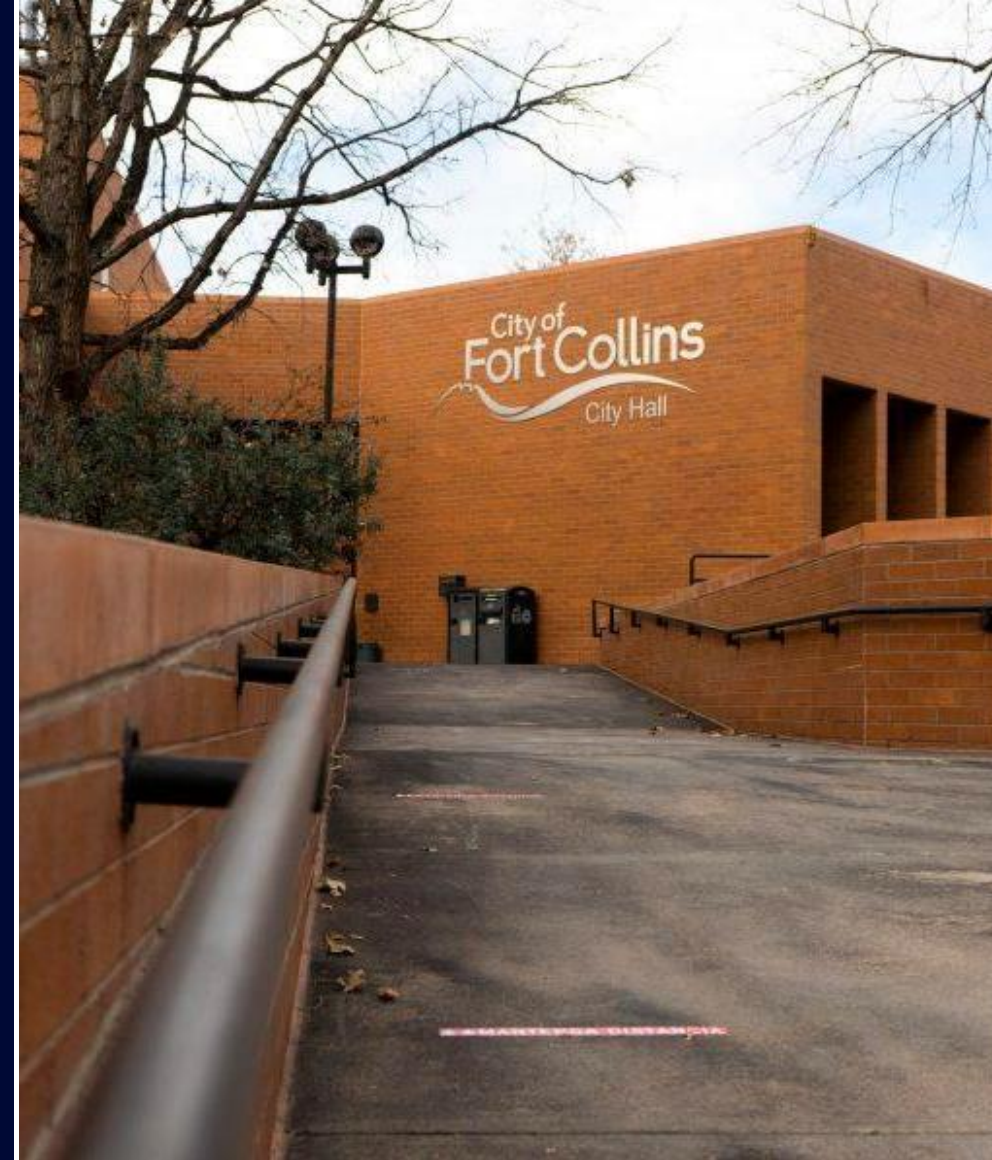
Percent very good or good / always or usually safe

✓ Higher than the National benchmark

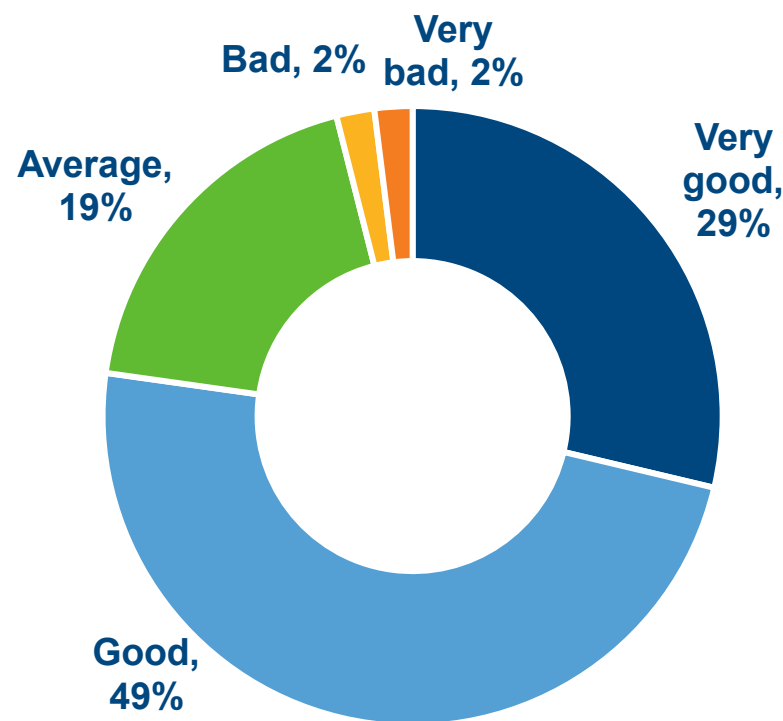
Higher than the Front Range benchmark



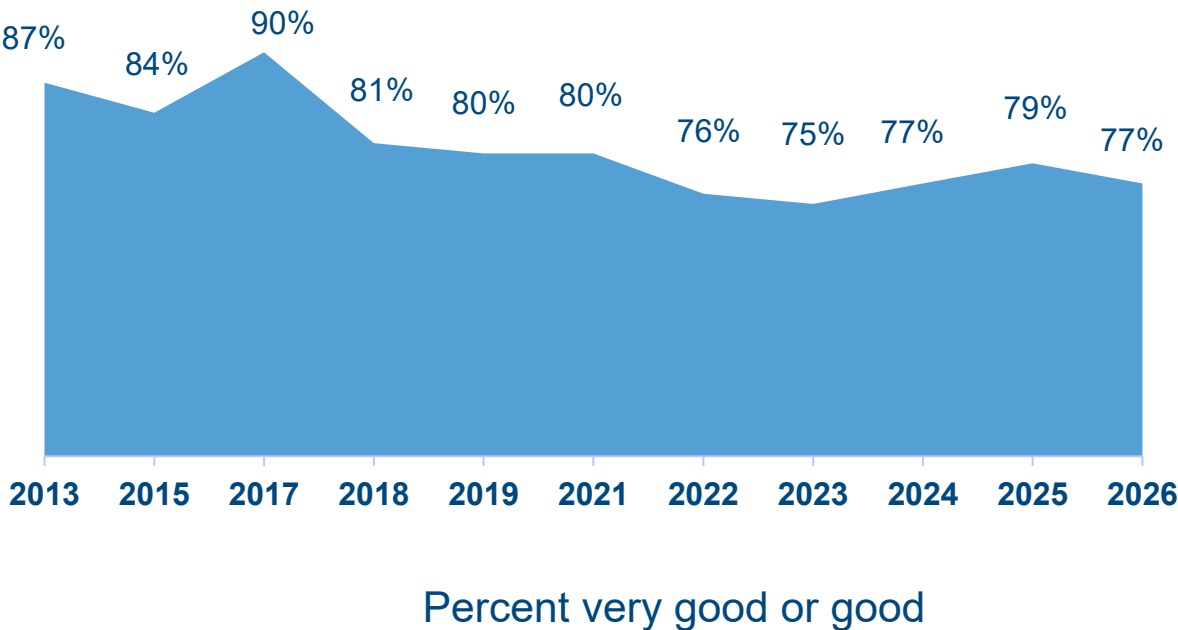
Strong service delivery continues across City operations



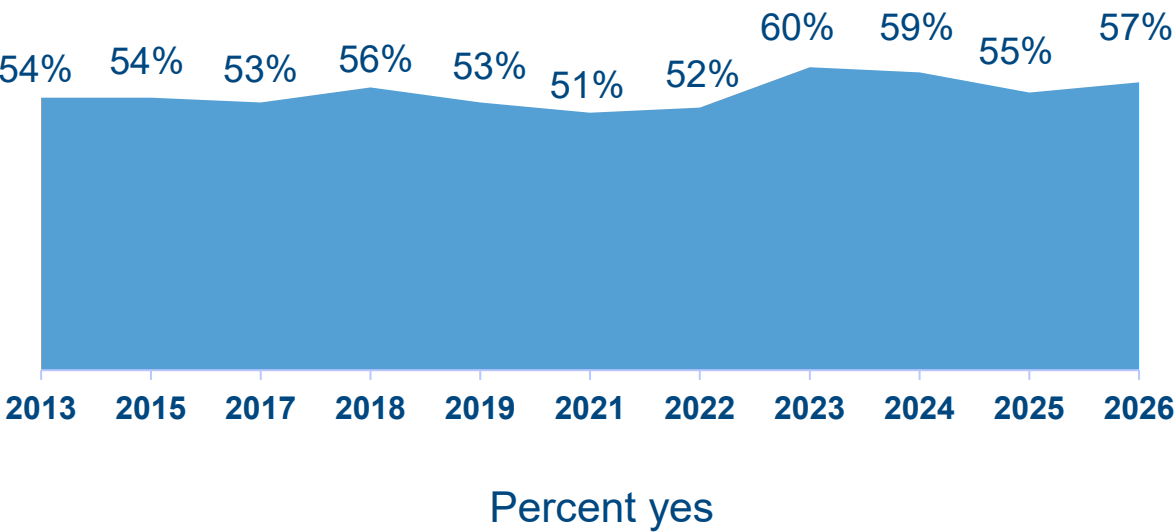
Overall Quality of City Services



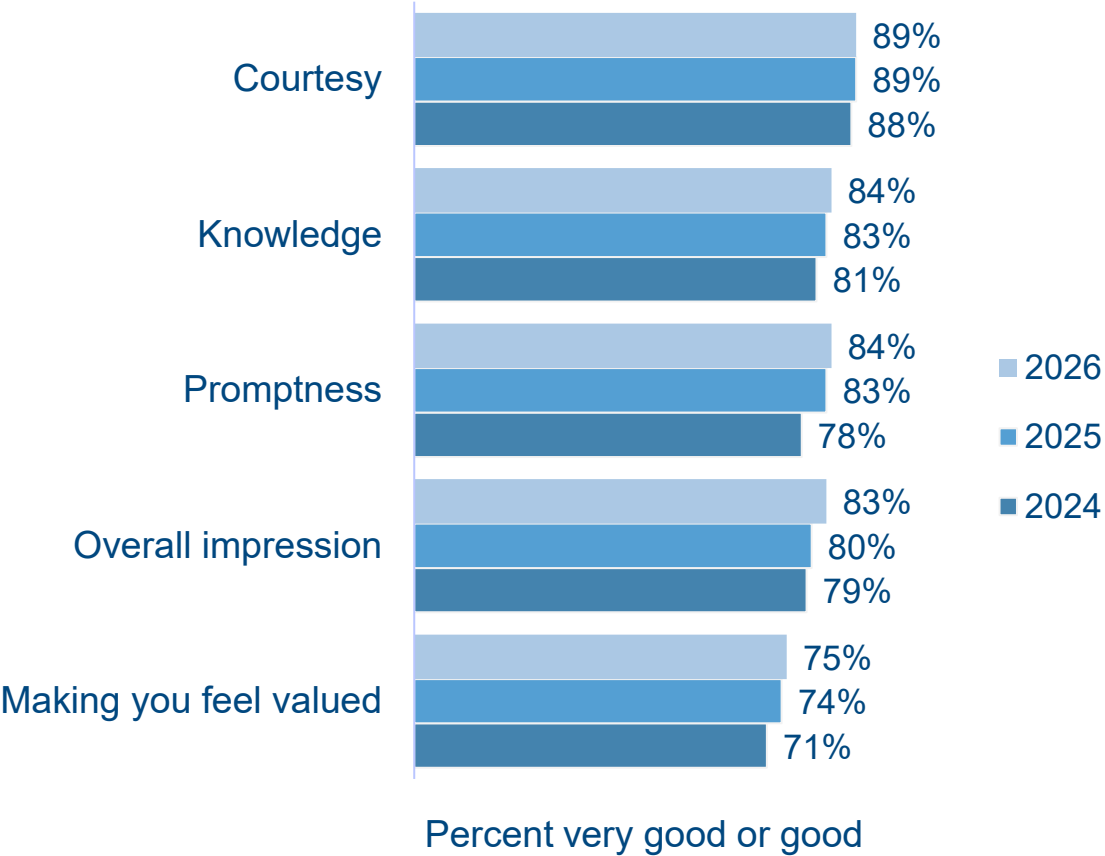
Overall Quality of City Services by Year

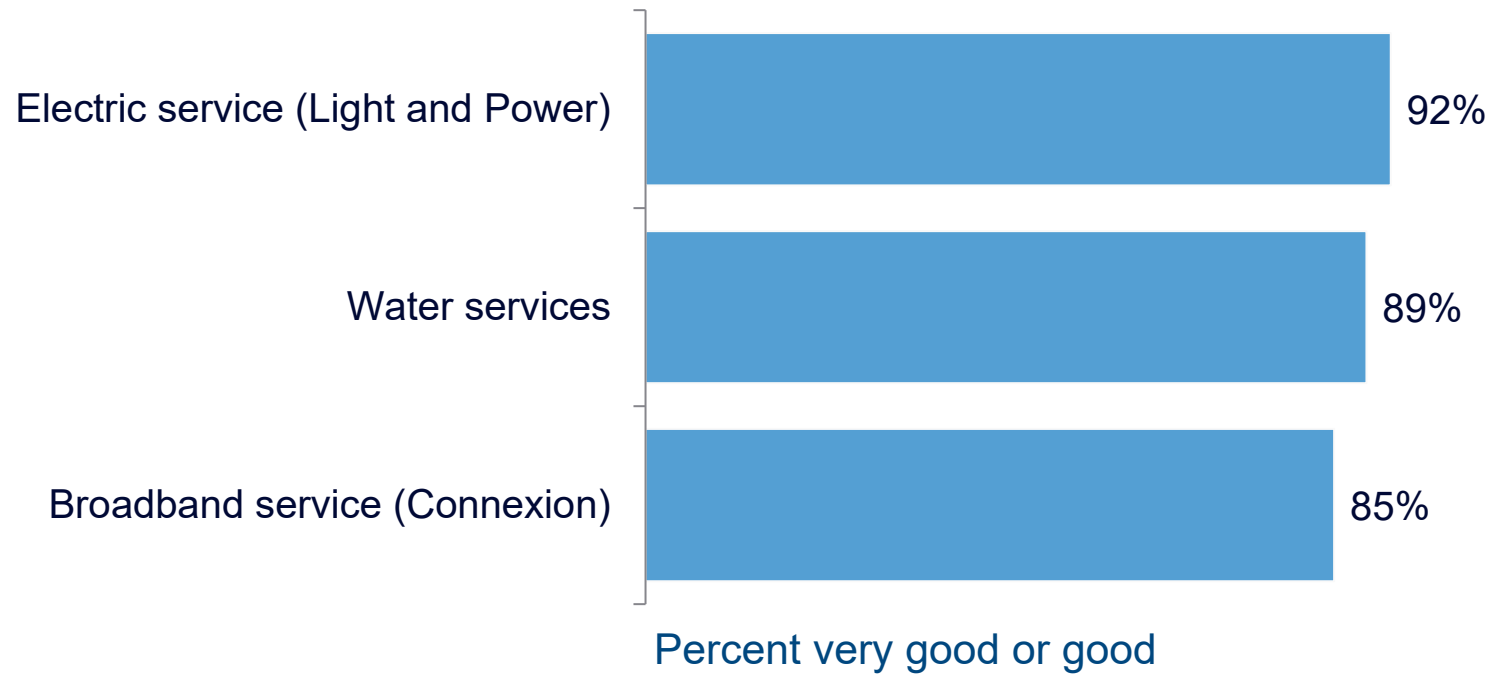


Contact with City Employees by Year



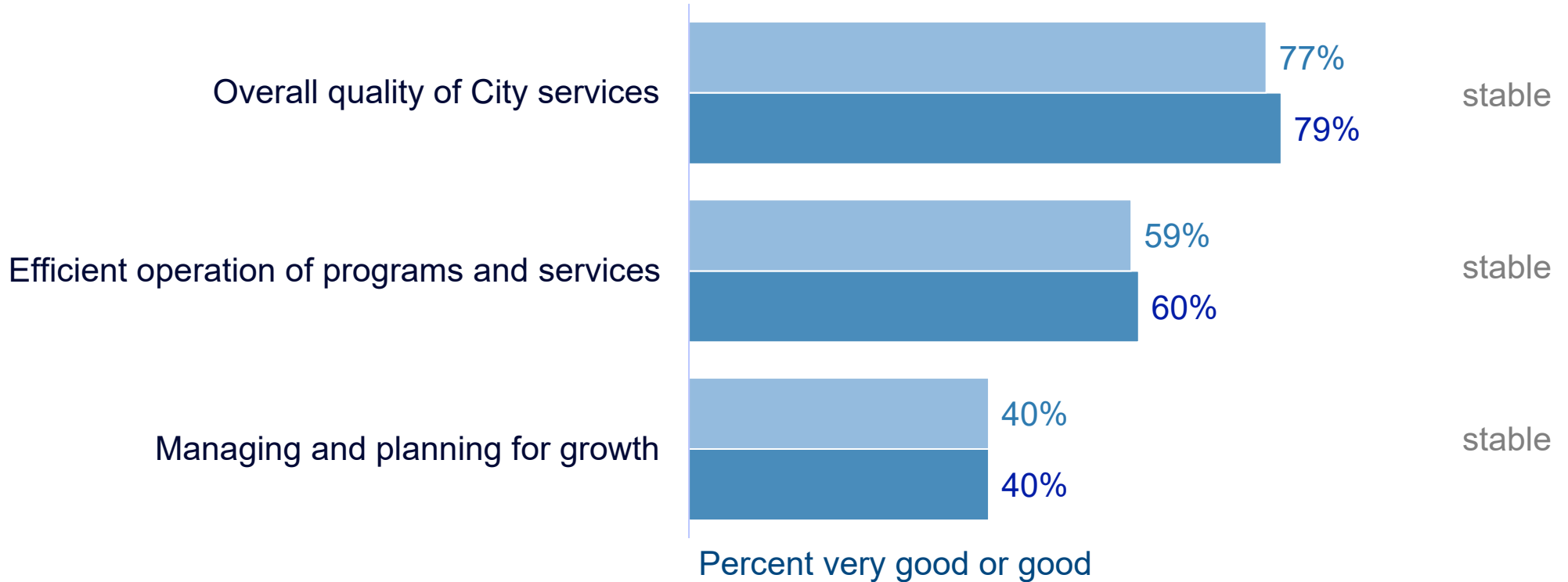
Users Ratings of City Employees by Year

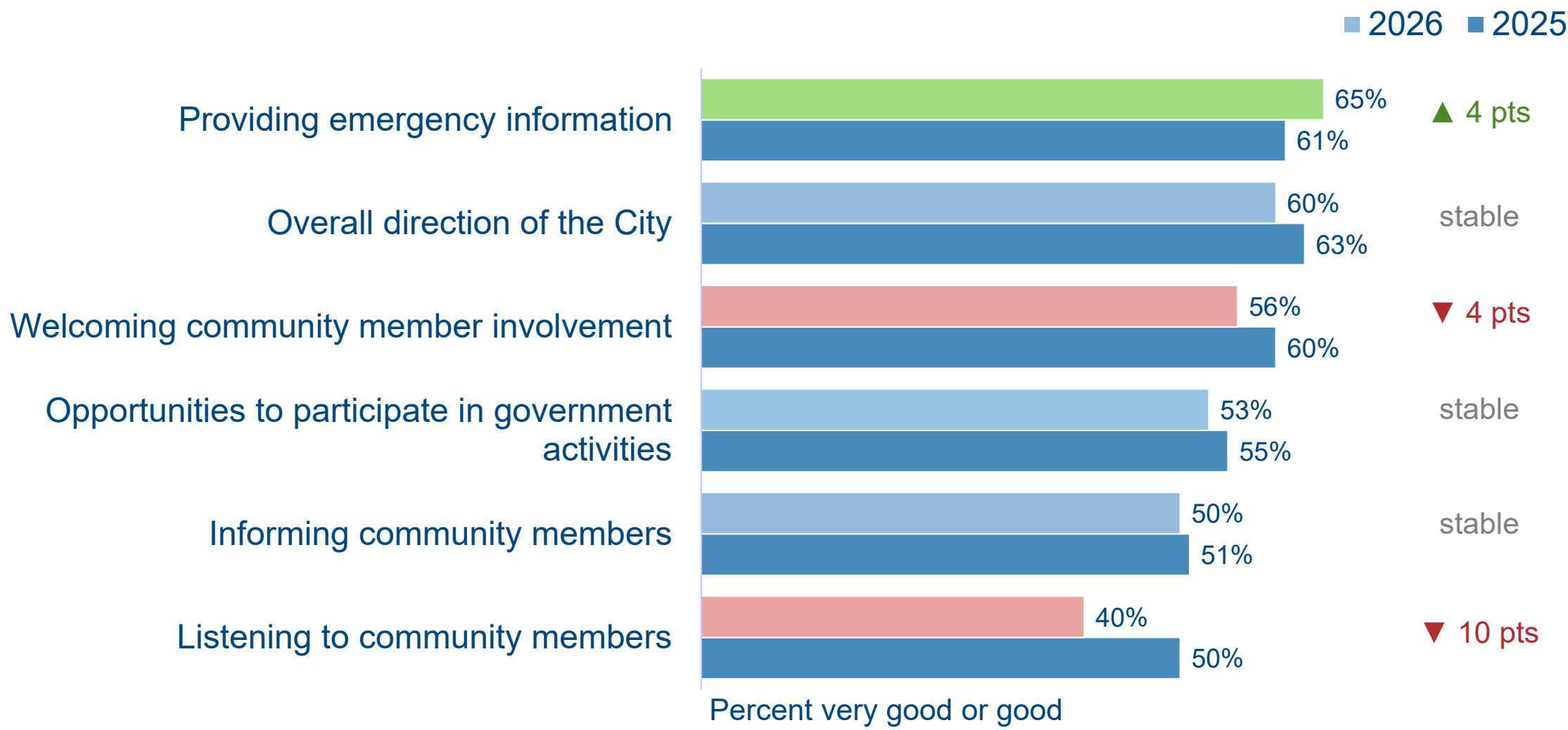




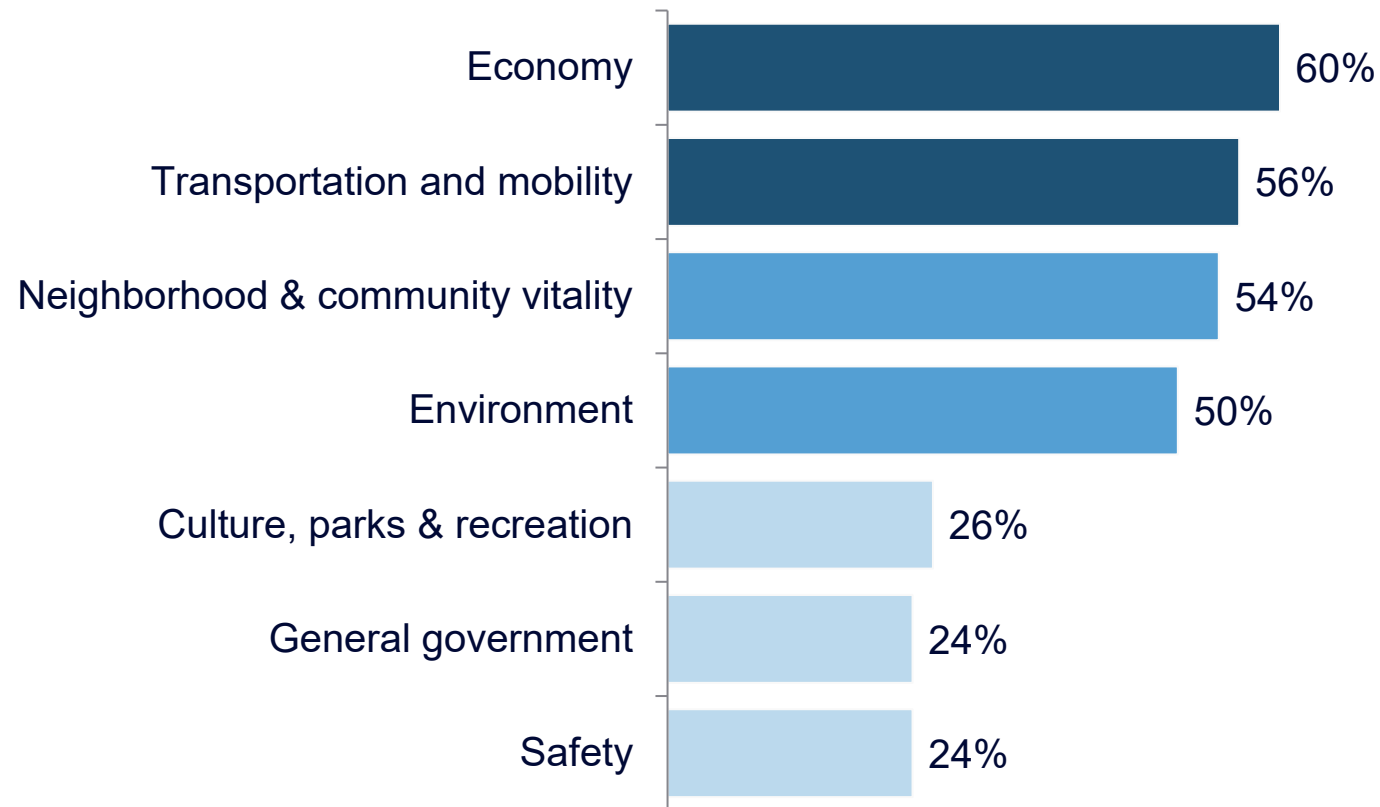
ARE RESIDENTS GETTING VALUE TODAY?

■ 2026 ■ 2025



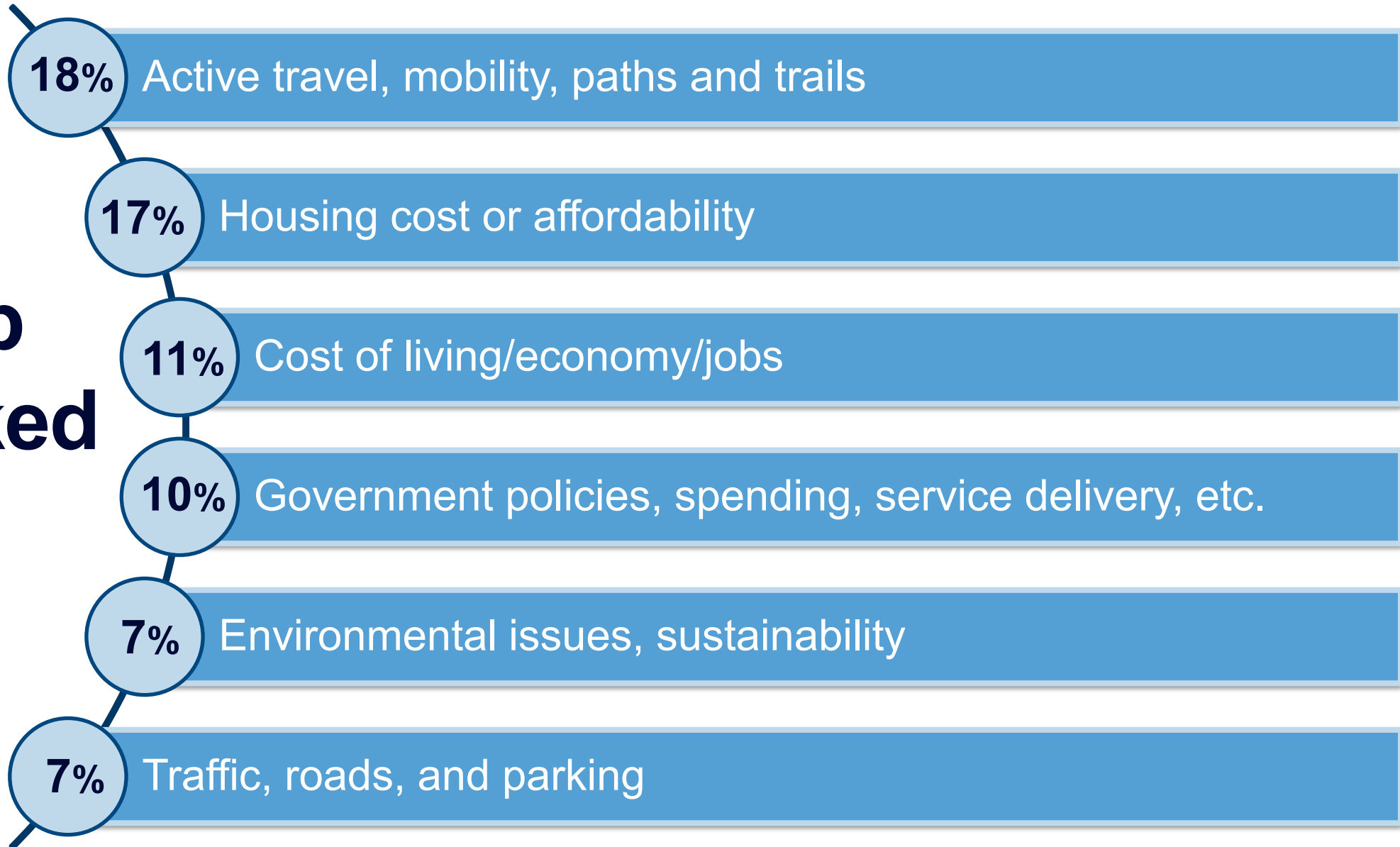


WHERE RESIDENTS WANT MORE EFFORT



Asked to pick their **top three focus areas for the next five years**, residents chose Environment (57%) and Neighborhood Livability (57%), then Transportation (54%) and Economy (53%). General government came last at 15%.

Top Ranked





Questions?



Thank you!

FortCollins.gov/CommunitySurvey

File Attachments for Item:

2. Staff Report: E-Moto Behavior and Enforcement Update

The purpose of this item is to provide important information regarding e-mobility devices (e-bikes, e-scooters, e-motorcycles, etc.) with a focus on emerging trends, user behaviors, and related safety concerns. The item will also highlight current education, outreach, and enforcement strategies being implemented by Police Services and other community stakeholders to promote the safe and responsible use of these devices.

September 8, 2026

WORK SESSION AGENDA

ITEM SUMMARY

City Council



STAFF

Justin Gallimore, Assistant Chief, Police Services
Kevin Cronin, Lieutenant, Police Services
Dave Lindsay, Sergeant, Police Services

SUBJECT FOR DISCUSSION

Staff Report: E-Moto Behavior and Enforcement Update

EXECUTIVE SUMMARY

The purpose of this item is to provide important information regarding e-mobility devices (e-bikes, e-scooters, e-motorcycles, etc.) with a focus on emerging trends, user behaviors, and related safety concerns. The item will also highlight current education, outreach, and enforcement strategies being implemented by Police Services and other community stakeholders to promote the safe and responsible use of these devices.

GENERAL DIRECTION SOUGHT AND SPECIFIC QUESTIONS TO BE ANSWERED

None.

BACKGROUND / DISCUSSION

Over the past several years, e-mobility devices have experienced rapid growth in popularity across the country. As adoption has increased, cities nationwide have faced challenges in developing effective strategies to responsibly manage and regulate their use. Community members have expressed growing concerns regarding dangerous riding behaviors, including young riders engaging in illegal or unsafe activities that can create significant risks when interacting with vehicles, particularly at higher speeds. Dangerous interactions with pedestrians have also occurred on sidewalks, trails, and other public and private spaces, resulting in serious injuries.

In response to citizen concerns, policymakers across Colorado have taken steps to improve transparency and consumer awareness surrounding e-mobility devices. New and proposed legislation has sought to address confusion in the marketplace regarding device classifications, capabilities, applicable restrictions, and who may legally operate certain devices. These developments underscore the importance of ensuring that residents understand both the capabilities of the devices they purchase and the laws governing their use.

As e-mobility continues to grow in both popularity and public concern, Police Services is evolving its approach toward a holistic, community-wide strategy that prioritizes education and training, analysis of emerging trends and riding behaviors, community engagement, and enhanced enforcement efforts. The

goal is to promote responsible use, improve compliance with applicable laws, and reduce crashes, injuries, and other safety risks associated with e-mobility.

NEXT STEPS

None.

ATTACHMENTS / LINKS

1. Presentation



E-Moto Behavior & Enforcement Update



City Council Work Session

Assistant Chief Justin Gallimore

Lieutenant Kevin Cronin

Sergeant Dave Lindsay

September 8, 2026

01



Behaviors

Injury and call-for-service trends, community feedback, and notable cases

02



Education

New Colorado law, city outreach channels, and regional agency efforts

03



Enforcement

Definitions and our strategy: dangerous behavior vs. administrative violations



Behaviors

Trends, data & notable cases

What We All Are Hearing from Residents

“

"...I have had several encounters with kids around the neighborhood and around Webber/Johnson on electric dirt bikes/scooters that have almost been accidents. They drive down the middle of the street, ignoring school zone speed limits, going on the wrong side of the street, riding into on coming traffic, and taking the e dirt bikes through the school district fields.

Resident comment — Service Area Request (SAR)

“

"I can't walk on the sidewalks anymore in this neighborhood because kids are riding electrical scooters, bikes, and electric dirtbike things on the sidewalks. They're clearly not driving age and are zipping around going way faster than 10 mph...I have to worry about getting hit. You can't even hear them coming. I've almost been hit 3 times..."

Resident comment — Service Area Request (SAR)

“

"From our daily walks on the trail and our observations from our back deck, we have become increasingly concerned about the electric vehicles on the trail. We have observed at least a dozen different types of electric vehicles on the trail, some of which are nothing short of an electric motorcycle and go well over 30 MPH..."

Resident comment — Service Area Request (SAR)



Working Together

Coordinated response across service areas — Police, Parks, Natural Areas and FC Moves.

Shared messaging, shared data, and consistent rules across streets and trails.



Fleeing Suspects

Riders using e-motorcycles to elude officers; high speed, no plates, difficult and dangerous to follow, and against policy to pursue.



Pedestrian Struck Inside Mall

A juvenile riding a low-powered scooter struck a pedestrian inside a shopping mall.

(active case – limited details)



Old Town Behaviors

Recurring issues in the downtown district: groups riding through crowds, stunt riding and dismount-zone violations.

Serious pediatric injuries associated with e-bikes are increasing sharply in Colorado

These Are Not Simply Minor Bicycle Injuries

Speed Changes the Injury Profile

The Research Supports the Concern

How do we compare (FC vs outside municipalities)?

Why now?



**Traditional Bicycle
Speed - Child:
7-10 mph**



**E-Bicycle
Speed:
20 –28 mph**



**E-Motorcycle
Speed:
50+ mph**



Education

Community Outreach & Colorado law



Trails

In person education and signage across the paved trail network



Internal to PD

Briefing training and quick-reference materials for officers



Safety Education Videos

Short safety videos we are preparing to send out



City Website

One place for rules: what can ride where, by device type
(<https://www.fortcollins.gov/Services/Transportation-and-Roads/Getting-Around-Town/Electric-Mobility>)



Schools (PSD SROs)

Direct outreach to students and parents via monthly newsletter and SROs during their classroom presentations.



PSAs, Fliers & Videos Through Social Media

Sustained messaging modeled on regional campaigns

Goal: Riders and parents understand what they are buying and what the law expects before enforcement action is needed.

HB25-1197EFF. AUG 2025 &
JAN 2027**E-Bicycle Sale Requirements
(Two Phase Implementation)**

- Batteries must be safety-certified (UL / EN standards)
- Sellers must disclose class, speed & wattage at sale
- Illegal to market non-qualifying vehicles as "e-bicycles"

HB26-1079

EFF. AUG 2026

Motorcycle Permit Consent

- Minors now need written permission from a parent or legal guardian for a motorcycle instruction permit
- Closes prior loophole where any adult over 21 could consent
- Applies to e-motorcycles requiring a motorcycle endorsement

HB26-1125

DID NOT PASS

Parent Penalties

- Would have fined parents who permit unlawful minor use of e-bicycles, e-motorcycles, e-scooters & e-skateboards
- Would have defined "electric motorcycle" in statute
- Shelved in committee at the sponsor's request, March 2026 — may return next session

What Other Agencies Are Doing

CDOT & State Patrol

Statewide e-bicycle safety campaign, micromobility messaging and parent-focused safety guides

Windsor PD

Public campaign on the e-bicycle vs. e-motorcycle distinction; violations go to municipal court; chief urging parents to know what their kids are riding

Estes Park PD

Micromobility safety & enforcement program involving education for riders, drivers and parents, with active enforcement

CSU Police

Required registration of bicycles, e-bicycles & e-scooters; campus dismount zones; Safety Education & Enforcement Program

Larimer County

E-bicycle study on natural-surface trails informing county trail policy and etiquette education

Lone Tree PD

Model education page for every device class with photos, wattage tiers and legal requirements in plain language

Commerce City PD

Local e-motorcycle ordinance in action. They recently cited three juvenile riders and their parents

Common thread: educate first, enforce dangerous behavior, involve parents.



Enforcement

Definitions & strategy

Definitions: Know the Difference

RIDE LIKE BICYCLES — NO LICENSE NEEDED



Class 1 & 2 E-Bicycle

≤ 750 W · 20 mph

No license, insurance
or registration

Any age can ride



Class 3 E-Bicycle

≤ 750 W · 28 mph

No license, insurance
or registration

Riders must be 16+ · helmet
for those under 18



E-Scooter

< 100 lbs · 20 mph

No license, insurance
or registration

Any age can ride

MOTOR VEHICLES — LICENSE REQUIRED



Low-Power Scooter

≤ 4,476 W

Driver's license · insurance
3-year decal

Riders must be 16+ · helmet
for those under 18



E-Motorcycle

Over 4,476 W

Motorcycle endorsement
insurance · license plate

Riders must be 16+ · helmet
for those under 18

Per Fort Collins Traffic Code & C.R.S. 42-1-102

	Class 1 & 2 E-Bicycle	Class 3 E-Bicycle	E-Scooter	Low-Power Scooter	E-Motorcycle
Street	✓	16+	✓	✓	✓
Bike lane	✓	✓	✓	✓	✗
Sidewalk	✓	Varies	✓	✗	✗
Paved trails	✓	✗	✓	✗	✗
Crosswalk	Ride	Ride	Dismount	✗	✗

FORT COLLINS TRAFFIC CODE 2002(40)

Wheels 14 inches or less (outside diameter)

Not designed, approved or intended for use on public roadways or off-road

Includes mini bikes, pocket bikes, kamikaze boards, go-peds and stand-up scooters.

Excludes e-scooters, off-highway vehicles and snowmobiles.



Pocket bike



Go-ped



Razor E-Punk



Scream Machine

Not built for the road and not legal on it.

THE ONE-WHEEL QUESTION

Not completely clear where these devices fall under the law.
The below is our CAO's interpretation.



TOY VEHICLE

Onewheel-style board

Small wheel · about 15 mph



TOY VEHICLE

High-power electric unicycle

Larger tire · about 40 mph Lights and
brake lights

Fits no where else within the law

Relevant laws: 1410 — skateboard/toy device where prohibited, including on the roadway · 1410(2) — dismount zones.



2025

Total Citations: 35



2026

Total Citations: 31 (Year to Date)

Total

Total Citations: 66

Most common charges for both years: Disregarding Traffic Control Device (13), Left Place of Safety (12), Drove Vehicle/Low Powered Scooter on Sidewalk (6), Reckless Riding (6), and Careless Riding (5)



Dangerous Behavior

Reckless or Careless riding · fleeing officers · endangering pedestrians · motor vehicles in parks, trails & natural areas

ENFORCE: CHARGE & POSSIBLE IMPOUND



Administrative Violations

Certain trail issues · helmet violations · missing license, decal or plate

EDUCATE: WARN & NOTIFY PARENTS



Parents can be cited. FC Traffic Code 2101(1)(b): a parent shall not knowingly permit a child to violate riding laws — and as of Aug 12, 2026, minors also need written parental consent for a motorcycle instruction permit (HB26-1079).

- **Continue working across City departments and community partnerships to problem solve current and potential issues.**
- **Leverage proven processes and established best practices to achieve positive, sustainable outcomes.**
- **Actively monitor Colorado State legislation and provide input as appropriate when feasible.**



Questions?

Fort Collins Police Services

File Attachments for Item:

3. Proposed Economic Development Investment Program (EDIP) Framework as a Complement to the Updated Business Assistance Policy

The purpose of this item is to discuss a proposed Economic Development Investment Program (EDIP) framework intended to complement the City's updated Business Assistance Policy (BAP) by expanding the City's ability to support small businesses and other strategic business investment/reinvestment opportunities that generate measurable community and economic benefit.

September 8, 2026

WORK SESSION AGENDA ITEM SUMMARY

City Council



STAFF

Tyler Menzales, Senior Manager, Economic Development
Michael Bussmann, Lead Business Specialist, Economic Development

SUBJECT FOR DISCUSSION

Proposed Economic Development Investment Program (EDIP) Framework as a Complement to the Updated Business Assistance Policy

EXECUTIVE SUMMARY

The purpose of this item is to discuss a proposed Economic Development Investment Program (EDIP) framework intended to complement the City's updated Business Assistance Policy (BAP) by expanding the City's ability to support small businesses and other strategic business investment/reinvestment opportunities that generate measurable community and economic benefit.

GENERAL DIRECTION SOUGHT AND SPECIFIC QUESTIONS TO BE ANSWERED

1. Does the proposed EDIP framework reflect Council's desire to expand support for small businesses and other business investment/reinvestment opportunities that do not meet the requirements of the BAP?
2. Are there additional considerations or guardrails Council would like staff to evaluate before returning with a proposed EDIP policy for adoption?

BACKGROUND / DISCUSSION

The City's BAP has historically provided a framework for supporting primary business attraction, retention, and expansion projects through performance-based incentives tied to measurable economic outcomes. Council recently directed staff to modernize the policy to ensure it remains responsive to today's economic environment and competitive regional landscape.

During the policy update, Council expressed interest in expanding support for small businesses and other investment/reinvestment opportunities that may not align with the scale or eligibility requirements of the Business Assistance Policy. Staff regularly encounters projects that can

generate meaningful community and economic benefit (including commercial reinvestment, activation of vacant or underutilized space, business expansion, and neighborhood-serving amenities) but may not warrant a comprehensive incentive agreement.

In response, an EDIP is being proposed as an additional tool within the City's economic development toolbox. The proposed framework was informed by existing City policies, staff experience, peer-community research, and interviews with economic development professionals across Colorado. The EDIP is intended to complement existing programs and may be used independently or alongside other local, regional, state, and federal resources when appropriate.

PROPOSED ECONOMIC DEVELOPMENT INVESTMENT PROGRAM FRAMEWORK

Purpose

The EDIP is intended to provide targeted financial assistance for business investment/reinvestment projects that generate measurable community and economic benefit. The program responds to Council's interest in expanding support for small businesses while remaining flexible enough to address other investment opportunities where modest public participation can influence project outcomes.

The EDIP is intended to reduce barriers for projects that would likely occur differently, or not at all, without public participation. The City's role is not to replace private investment, but to strategically participate where City assistance can improve project feasibility, leverage additional private investment, or achieve community outcomes such as revitalizing vacant commercial property, expanding employment opportunities, increasing the local tax base, or improving neighborhood-serving amenities.

The EDIP is not intended to subsidize routine business operations or reduce the normal costs of doing business. Assistance would instead be based on identified barriers and anticipated community and economic benefit.

Guiding Principles

The proposed EDIP's principles:

- **Reduce barriers.** Public financing should meaningfully reduce barriers for small businesses and other investment/reinvestment projects where City participation can influence project feasibility or outcomes.
- **Generate community and economic benefit.** Public investment should produce measurable community or economic outcomes that justify City participation (e.g. meeting 15min City amenities in a food desert).
- **Leverage private investment.** City participation should complement, rather than replace, private investment.
- **Prioritize investment over operations.** Funding should support project-specific investments rather than routine business operations.

- **Scale accountability.** Performance expectations and oversight should be proportional to the level of public participation.
- **Complement existing tools.** EDIP should leverage other local, regional, state, or federal resources when appropriate.

Program Structure and Funding

The EDIP would be funded through annual appropriations approved by City Council. To support continuity of the program, staff anticipates seeking reappropriation of available program resources through future budget actions, where appropriate. This approach allows EDIP to be recapitalized over time while preserving Council's authority to determine the appropriate level of investment.

Funding would remain subject to available appropriations, with annual reporting providing Council visibility into how EDIP resources are deployed and the outcomes supported by those investments. Establishment of the EDIP would not obligate the City to support every eligible project. Rather, the program would provide a framework for strategically deploying available resources based on the barriers identified, anticipated community and economic benefit, and alignment with program criteria.

Staff proposes City Manager administrative approval authority for qualifying awards of up to \$50,000 per project, with total administrative approvals not to exceed \$250,000 annually. Individual requests exceeding \$50,000, or administrative awards that would exceed the \$250,000 annual limit, would require City Council approval. This structure is intended to allow timely responses to investment opportunities while maintaining Council oversight of larger requests and the overall level of administrative investment.

Eligible Projects

Eligible projects would be evaluated based on the circumstances of each project and alignment with EDIP criteria, with assistance focused on defined business investment/reinvestment projects rather than routine operating expenses or ongoing business subsidies.

Applicants must maintain an active City of Fort Collins Sales and Use Tax License, as applicable, and be in good standing with all applicable City requirements. Final eligibility would be determined through staff review based on the circumstances of each project and alignment with EDIP criteria.

Performance Measures and Accountability

Performance expectations and accountability requirements would be tailored to the scale and nature of each project. Whenever practical, assistance would be tied to readily verifiable project milestones and existing City processes, such as project approvals, completion of eligible improvements, issuance of a Certificate of Occupancy, or documentation of eligible expenditures. This approach is intended to provide appropriate oversight while minimizing duplicative reporting and administrative burden for participating businesses.

For professional or technical assistance, performance may be demonstrated through completion of the applicable work or advancement through an identified stage of the development review process rather than longer-term business performance measures.

Assistance would generally be structured through milestone-based or reimbursement payments after agreed-upon requirements have been completed and documented. Alternative payment structures may be considered when warranted by project circumstances and anticipated community and economic benefit. Project agreements would identify applicable performance expectations, documentation requirements, and repayment provisions, if any, proportional to the level of City participation.

Program Administration

The Economic Development Department (EDD) would administer the EDIP. To further reduce barriers for participating businesses, EDD staff would serve as the primary point of contact throughout the process, coordinating application intake, due diligence, project evaluation, funding recommendations, agreement administration, and ongoing program monitoring. Staff would coordinate with other City departments as necessary based on the characteristics of each project.

Additionally, the Economic Advisory Board may provide advisory review of EDIP requests requiring City Council consideration and provide recommendations to Council consistent with its advisory role. Final approval authority would remain with the City Manager or City Council in accordance with established program thresholds.

Implementation of the EDIP would represent a new administrative responsibility for EDD and is anticipated to require additional staff capacity at any funding level. Staff will continue working with Finance to evaluate program administration needs and associated resource requirements as the framework is refined.

Conclusion

EDIP would expand the City's economic development toolbox by providing a flexible mechanism to reduce barriers for small businesses and other investment and reinvestment opportunities that generate community and economic benefit. Staff is seeking Council direction on the proposed framework and any additional considerations or guardrails Council would like evaluated before returning with a proposed EDIP policy for adoption.

NEXT STEPS

If Council is aligned with the direction and approach outlined, staff will incorporate Council feedback, finalize the EDIP framework and administrative structure, and return to Council for consideration of program adoption and associated funding in November or December 2026, pending Council agenda availability.

ATTACHMENTS

1. EDIP Program Guidelines
2. Presentation

ECONOMIC DEVELOPMENT INVESTMENT PROGRAM GUIDELINES

Purpose and Intent

The Economic Development Investment Program (EDIP) provides targeted financial assistance to support small business investment and reinvestment projects that contribute to business development and long-term economic vitality within our community. The program is intended to assist projects that deliver meaningful local community and economic benefit but do not meet the requirements of the City's Business Assistance Policy.

Program Structure

The EDIP operates under a flexible assistance model that considers project scale, identified barriers, and anticipated community and economic benefit. Assistance funding may be provided up to \$50,000 per project, with total administrative approvals not to exceed \$250,000 annually. Funding approval within this structure falls to the City Manager. Any request exceeding the per-project or annual thresholds would require City Council approval.

Eligible Uses

EDIP assistance may be used for business investments that strengthen long-term viability, including but not limited to:

- Facade improvements
- Tenant improvements and interior build-out
- Signage and exterior visibility improvements
- Technical assistance or professional services directly associated with advancing a defined project
- Equipment purchases or other capital investments that support enhanced business operations

Assistance will generally be provided on a reimbursement basis for eligible and documented expenses. Applicants must submit documentation acceptable to the City demonstrating completion of applicable project requirements or eligible expenditures.

Eligibility Requirements

Applicants seeking assistance through the EDIP must meet the following minimum requirements:

- The business must have less than 50 employees.
- The business must be locally owned, locally operated, or primarily serve the local market.
- The business must be clear of liens, liabilities, or other obligations that compromise its financial health.
- The business must be located within City limits and comply with all City regulations including adopted plans, zoning and building regulations, sales tax licensing requirements, and applicable development standards.
- The applicant must demonstrate an identified project barrier and the extent to which City participation could influence the project or its outcomes.
- Requested funds must directly support a defined business investment such as start-up, expansion, relocation within the City, or long-term operational enhancement.
- The applicant must commit to applicable performance and reporting requirements for a defined period consistent with the executed EDIP agreement.
- The applicant must provide financial documentation sufficient for the City to evaluate project feasibility, financial risk, and anticipated community and economic benefit.

Evaluation Criteria

Projects seeking assistance through the Economic Development Investment Program will be evaluated based on the degree to which they advance community and economic development objectives. Considerations may include:

- Completed application submitted through the appropriate channel.
- An identified project barrier and the extent to which public participation influences project feasibility or outcomes.
- Alignment with City economic development priorities, including support for neighborhood-serving retail and reinvestment in existing commercial areas.
- The degree to which the project activates vacant or underutilized commercial space.
- Capital investment and overall scale of the project relative to the requested assistance.
- Contribution to local employment opportunities and wage levels where applicable.
- Enhancement of the built environment through façade improvements, redevelopment, or site upgrades.
- Long-term business viability and operator experience.

- Potential to catalyze additional private investment or support broader district revitalization.

The City may prioritize projects that address identified retail gaps, strengthen neighborhood commercial corridors, activate vacant or underutilized commercial space, or enhance the diversity and resilience of the local business ecosystem.

Documentation Requirements

Documentation requirements will be tailored to the nature and scale of the project and may include:

- Complete application
- Sign W-9
- Valid State of Colorado issued identification
- Certification of Good Standing from the Secretary of State of Colorado
- Current, and compliant, City of Fort Collins Sales Tax License
- Certificate of Occupancy
- Lease agreement or property ownership record
- Landlord approval letter for tenant improvements
- Most recent two years of business tax returns
- Detailed project budget
- List of outstanding debt obligations

Post Award Documentation may include:

- Paid invoices
- Before and after pictures
- Verification of closed permits, where applicable
- Lien releases where applicable

Ongoing Documentation Needs

- Certification of annual City Sales Tax remittance
- Operational or financial reporting associated with applicable performance requirements

Funding Approach

The EDIP will be capitalized through dedicated City appropriations and supplemented by additional funding sources as available. These sources may include allocations from other authorized economic development funding mechanisms approved by City Council.

Program Administration

The Economic Development Investment Program will be administered by the Economic Development Department in coordination with other City departments as necessary. Program administration responsibilities include reviewing applications, evaluating project eligibility, developing funding recommendations, verifying eligible expenses, and monitoring compliance with program requirements and executed agreements.

The City may establish further application procedures, documentation requirements, and administrative guidelines necessary for effective program implementation.

Funding Limits and Risk Controls

All projects receiving assistance must enter into a formal agreement with the City outlining performance expectations, reporting requirements, and operational commitments. Agreements may include audit and repayment provisions, where appropriate, allowing the City to recover funds if program requirements are not met.

The City reserves the right to deny assistance to projects that present excessive financial risk, insufficient documentation, or limited community benefit.

Success Metrics

Success metrics are two-sided: project outcomes and the success of the City's investment. Project outcomes will be measured against the performance expectations established in the applicable EDIP agreement.

City investment success will be evaluated based on the community and economic benefits achieved relative to the level of public participation. Recognizing that strategic economic development investment carries some level of risk, the program will also monitor annual and historical default rates, with a target of maintaining an aggregate default rate below 20%.

Annual Reporting

The Economic Development Department will provide Council with an annual report to support continued oversight of the program's performance and sustainability, including how EDIP resources were deployed and the outcomes supported by those investments.

Economic Development Investment Program

*Expanding Fort Collins' Economic
Development Toolbox*

Tyler Menzales

Senior Manager, Economic Development

Michael Bussmann

Lead Economic Sustainability Specialist



- Does the proposed Economic Development Investment Program (EDIP) reflect Council's desire to expand support to those small businesses and opportunities that do not qualify for the Business Assistance Policy (BAP)?
- Are there additional considerations or guardrails Council would like staff to evaluate before returning with a proposed EDIP policy for adoption?



Business Assistance Policy updated in 2026



Council identified a need to expand support for small businesses and other investment and reinvestment opportunities



Staff evaluated local needs and approaches used by peer communities



EDIP proposed as a complementary tool within the City's economic development toolbox

The City's role is not to replace private investment, but to strategically participate where modest public investment can influence project outcomes to increase community and economic benefits in line with council priorities.

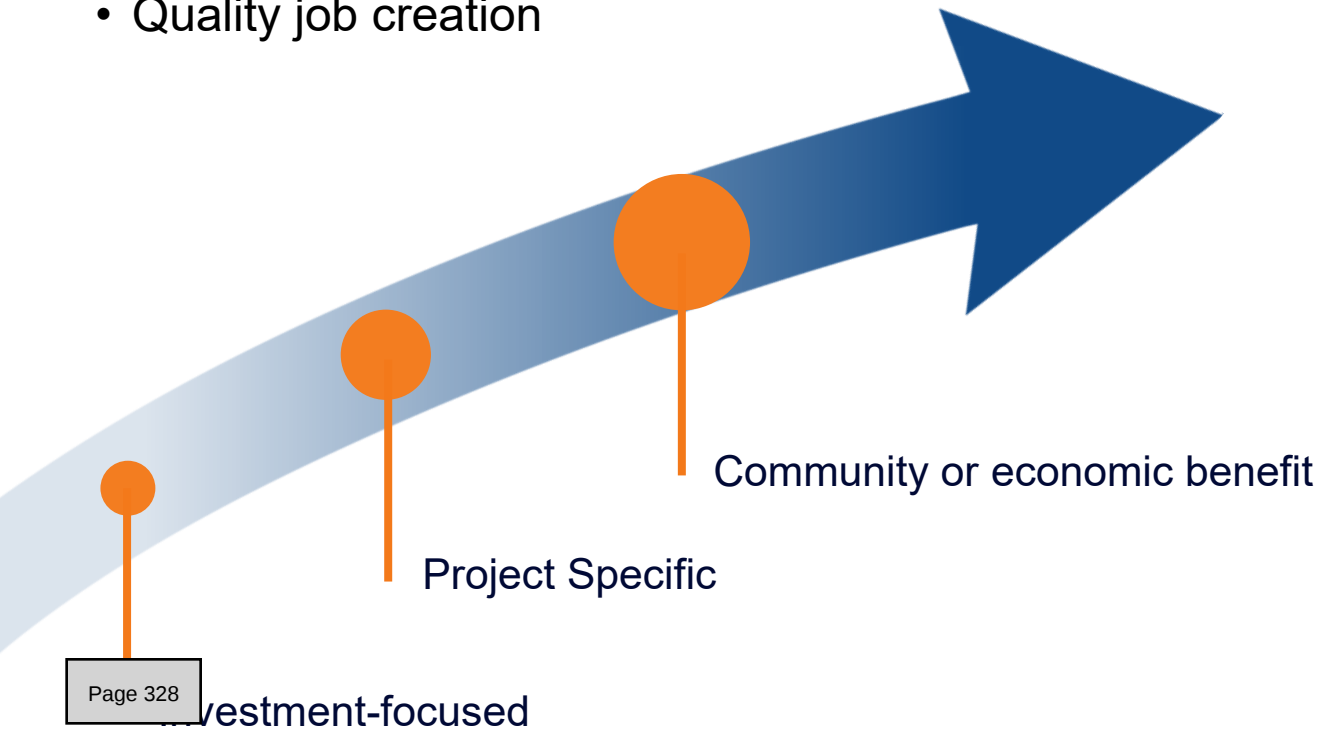
Private Investment	Public Investment
• Financial return • Creditworthiness • Project feasibility	• Barrier reduction • Community or economic benefit • Council priorities



- **Reduce Barriers**
Reduce barriers for small businesses and other investment opportunities.
- **Generate Community & Economic Benefit**
Produce measurable outcomes that justify City participation.
- **Leverage Private Investment**
Complement, rather than replace, private investment.
- **Prioritize Investment Over Operations**
Support project-specific investments, not routine operations.
- **Scale Accountability**
Match oversight to the level of City participation.
- **Complement Existing Tools**
Leverage other resources when appropriate.

Business & Commercial Reinvestment

- Vacant / underutilized space
- Expansion & modernization
- Neighborhood-serving amenities
- Quality job creation





PROCESS CONSIDERATIONS:

What should the role of the Economic Advisory Board (EAB) be, if any, in the staff evaluation/recommendation process? Or should EAB only entertain requests requiring Council consideration?

Does Council agree with \$50,000 City Manager administrative approval per project, up to a \$250,000 annual spending limit with all requests above those thresholds requiring Council approval?

Funding remains subject to Council approval and available appropriations.

- **Annual Appropriation**

Council determines the level of investment

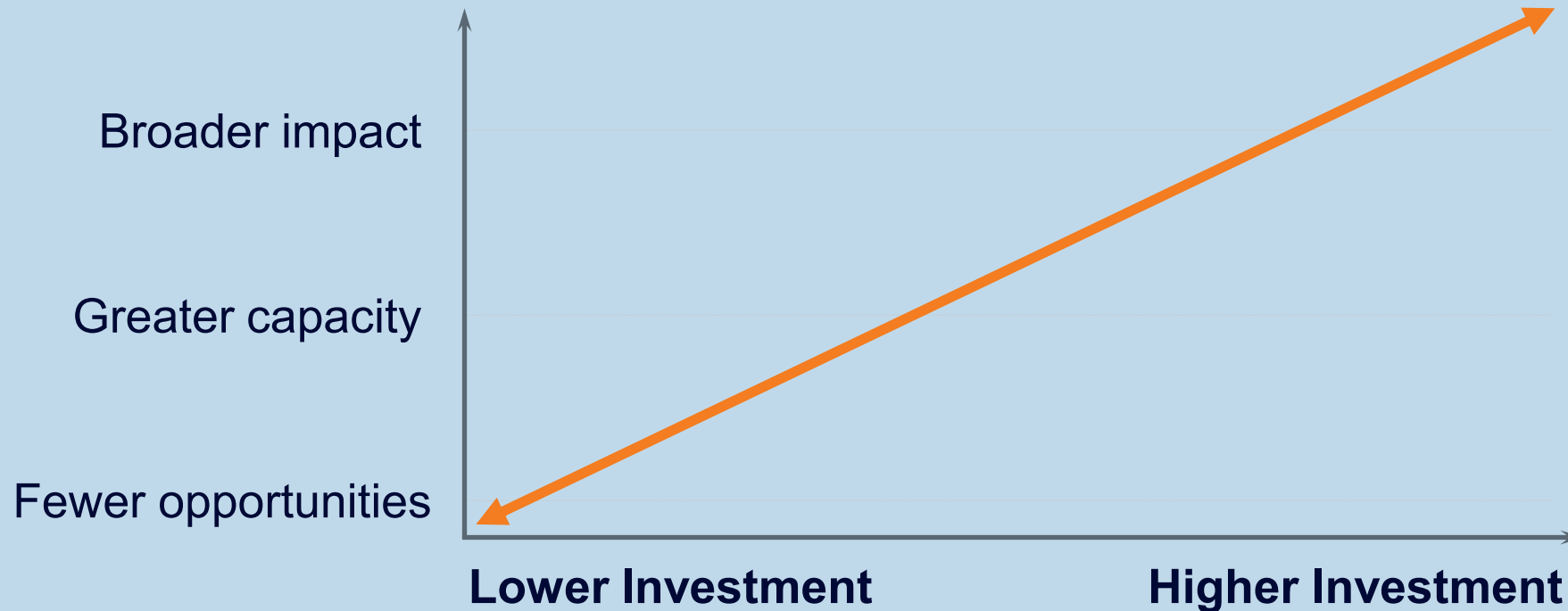
- **Reappropriation**

Available resources may carry forward through future budget actions

- **Recapitalization**

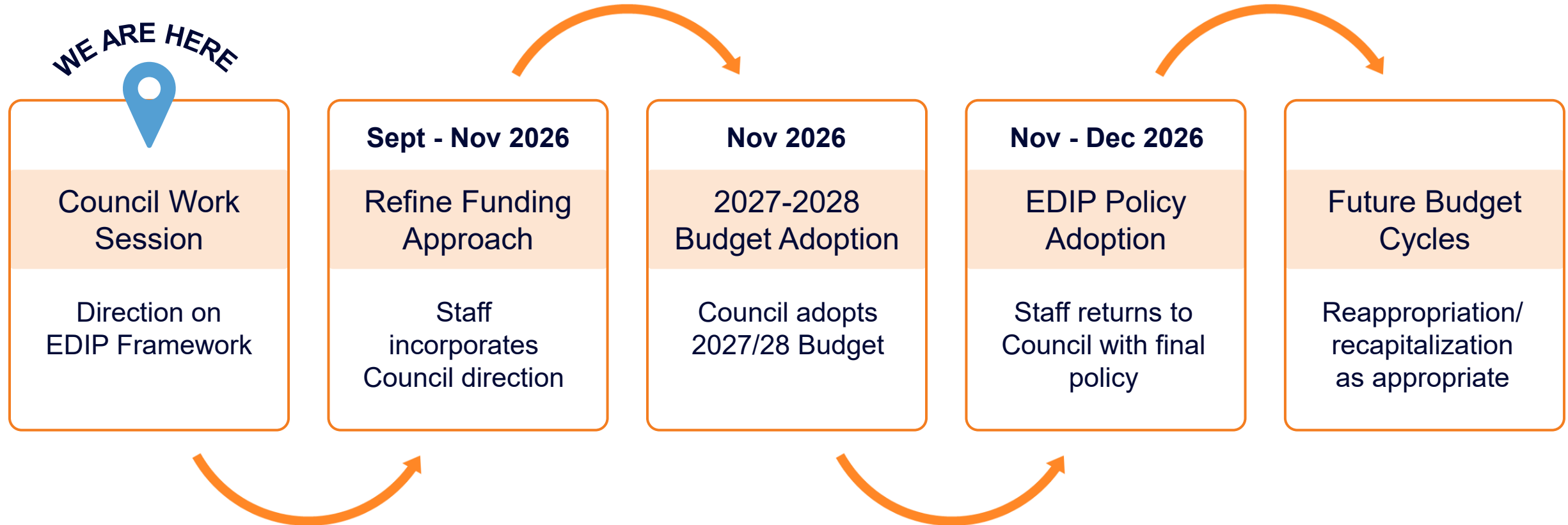
Program capacity can be replenished over time

A smaller appropriation doesn't change the operating philosophy; it changes the number and potentially the scale of opportunities staff can support*.



**While impacts to staff capacity are still being evaluated, this would be a new responsibility for the Economic Development Department that will likely require additional staffing.*

Next Steps & Timing



- Does the proposed Economic Development Investment Program (EDIP) reflect Council's desire to expand support to those small businesses and opportunities that do not qualify for the Business Assistance Policy (BAP)?
 - What should the role of the Economic Advisory Board (EAB) be, if any, in the staff evaluation/recommendation process? Or should EAB only entertain requests requiring Council consideration?
 - Does Council agree with \$50,000 City Manager administrative approval per project, up to a \$250,000 annual spending limit with all requests above those thresholds requiring Council approval?
- Are there additional considerations or guardrails Council would like staff to evaluate before returning with a proposed EDIP policy for adoption?



Thank you

For follow up items please reach out to Michael Bussmann - MBussmann@FortCollins.gov

File Attachments for Item:

4. Safe Parking Pilot Program

The purpose of this item is to share information and seek direction from Councilmembers on Safe Parking programs for people experiencing unsheltered homelessness, including the status of a proposed pilot program in Fort Collins and the City's role in enabling Safe Parking programs to operate.

September 8, 2026

WORK SESSION AGENDA ITEM SUMMARY

City Council



STAFF

Brittany Depew, Homelessness Lead Specialist
Vanessa Fenley, Senior Housing Manager

SUBJECT FOR DISCUSSION

Safe Parking Pilot Program

EXECUTIVE SUMMARY

The purpose of this item is to share information and seek direction from Councilmembers on Safe Parking programs for people experiencing unsheltered homelessness, including the status of a proposed pilot program in Fort Collins and the City's role in enabling Safe Parking programs to operate.

GENERAL DIRECTION SOUGHT AND SPECIFIC QUESTIONS TO BE ANSWERED

1. Are Councilmembers interested in City staff proposing code changes to allow for Safe Parking programs to operate in Fort Collins?
2. If yes, what considerations for code changes and enforcement are top of mind for Councilmembers?

BACKGROUND / DISCUSSION

City staff and various community partners have explored options for implementing Safe Parking programs intermittently over the past four years, with limited traction until recently. Now, local partners are prepared to launch a Safe Parking program; local codes prevent its implementation. As this type of program has not been discussed with the current Council, staff are seeking direction from Councilmembers regarding their interest in the City modifying codes to allow local partner(s) to operate a Safe Parking program in Fort Collins.

Safe Parking Overview

Safe Parking programs provide designated parking areas where people experiencing homelessness and sleeping in their passenger vehicles can safely park overnight, without risk of citation. There is no standard program model for Safe Parking and operations vary between communities. Access to restrooms (either portable toilets or inside a building), case management, and connections to other resources are common features of Safe Parking programs.

Safe Parking programs can provide an alternative for people who are unable to stay in shelter or for whom shelter is not a good fit. Participants may prefer a safe parking option if there are limited shelter beds in

the community; if they have a partner, pets, or family members with whom they could not stay if in a shelter; if they have health issues that make staying in close proximity to others challenging or dangerous; if their work hours or other conditions do not align with shelter hours; or other factors that make sleeping in their car preferable. For people who would choose to sleep in their cars, Safe Parking provides a legal and safer option than staying in prohibited and unmonitored locations.

Outcome data for Safe Parking programs varies. In a review of Safe Parking practices nationwide, programs reported the rate of positive housing outcomes (i.e., percentage of participants moving into temporary or permanent housing) ranged from a low of 13% to a high of 98%, although the program with the 98% success rate was designed as a stopgap for households awaiting motel vouchers; success rates without the guaranteed motel vouchers was substantially lower (around 60%)¹. The variation in reported outcomes may be related to the availability of affordable housing in the community, the population served in the program, and the program's design, including whether assistance and financial resources to access permanent housing are an embedded program component.

There has been a SafeLot operating in Loveland since November 2023, the only program of its kind in the region. Local partners have met with the team in Loveland and have designed a similar program. (A link to the Loveland SafeLot program website can be found in the attachments section of this document.)

While Safe Parking programs do not serve as a replacement for shelter programs in the community, they can provide a useful alternative for a limited number of unhoused residents while they seek permanent housing.

History of Safe Parking in Fort Collins

City staff and community agencies have been exploring options to implement a Safe Parking program in Fort Collins since 2022. In 2022, there was interest among City leaders for staff to lead Safe Parking conversations. City staff met with partners including Larimer County, the League of Women Voters, Colorado State University, and presented to the Fort Collins Interfaith Council to identify potential partners and gauge interest in pursuing a Safe Parking program.

While initial conversations did not lead immediately to a proposed program, community partners did express interest in trying to build a Safe Parking option for Fort Collins' unhoused residents. City staff met with partners in Loveland, who opened a Safe Parking program in November 2023, and toured a Safe Parking site in Longmont, operated by HOPE for Longmont. City staff in Housing and Community Vitality (formerly Social Sustainability) also engaged a graduate student to complete a review of best practices of Safe Parking programs as part of their graduate capstone project.

With additional information gathered through these learning efforts, an internal staff team formed to examine steps the City would need to take to enable Safe Parking programs to operate in Fort Collins, with the expectation that programs would be operated by external partners. Departments and teams participating on this internal committee have included Sustainability Services, Housing and Community Vitality, Transportation/Parking Services, Code Compliance, Planning and Development Services, City Attorney's Office, and Police Services (HOPE Team). Staff have also been in contact with Poudre Fire Authority to understand any program parameters they would recommend or require.

¹ McElwain, L., Schiele, D., & Waheed, L. (2021). Smart practices for safe parking: A nationwide review of safe parking programs for people sheltering in vehicles. The Center for Homeless Inquiries. Accessible at <https://static1.squarespace.com/static/5e40681539b77957555f10e0/t/609ef366f1f5035bc056db19/1621029735677/Safe+Parking+Briefer+Final.pdf>.

Over the past two and a half years, staff have continued to meet as needed when local partners indicated they were making progress in developing a viable program. Different potential program operators and sites have explored the option of hosting or operating a Safe Parking program, with limited traction until recently when Family Housing Network and Catholic Charities decided to collaborate to work towards launching a one-year Safe Parking pilot program, in partnership with First United Methodist Church and Trinity Lutheran Church, who would serve as the parking sites for the pilot program. The one-year pilot proposed would enable program partners to assess program operations, outputs, and outcomes after one year and determine whether to continue to operate the program, modify program operations, or stop operations to focus on other programs.

The City's Role

Were a Safe Parking Program to move forward, the City would determine parameters for approval of Safe Parking Programs in Fort Collins, with no direct client involvement or day-to-day operational oversight. This aligns with the role the City takes in other homelessness or human services program operations; the City has very limited influence over nonprofit program operations outside of requirements attached to funding. The City has not committed to providing funding to a Safe Parking pilot program.

Even with specific amendments to the code to allow for the safe parking program, the City would still be able to enforce other laws related to nuisance, health and safety, and criminal activity. Part of the City's role will be to determine, if a pilot program does proceed, what conditions would lead to early termination of the program through the reversal of any code modifications. This may include early termination due to failure to operate the program as outlined in any code modifications; nuisance, noise or other violations; or other issues that do not get sufficiently mitigated. Upon the completion of the one-year pilot, the City would assess whether to continue offering code options for sites to operate Safe Parking Programs.

Program Proposal

The current program proposal involves the nonprofit partners of Catholic Charities and Family Housing Network and the parking sites of Trinity Lutheran Church and First United Methodist Church.

Catholic Charities and Family Housing Network are long-standing nonprofit organizations operating in Fort Collins. Each has experience in sheltering households experiencing homelessness and supporting them to access permanent housing. Catholic Charities and Family Housing Network are choosing to partner together to leverage each organization's capacity and expertise.

Trinity Lutheran Church and First United Methodist Church have each worked with their respective congregations and leadership to ensure support within their organizations, and have each conducted outreach in their surrounding neighborhoods. Additional information on the outreach conducted is included in a later section. Trinity Lutheran Church is located at 301 E Stuart Street, in Council District 5. First United Methodist Church is located at 1005 Stover Street, in Council District 1.

Table 1 (below) outlines the key details of the proposed Safe Parking pilot program. These parameters have been developed by the program partners of Catholic Charities, Family Housing Network, Trinity Lutheran Church, and First United Methodist Church.

Table 1. Safe Parking Program Proposal

Cadence	Each site hosts every other month
Hours of Operation	7pm – 7am
Max Capacity	7 passenger vehicles
Eligibility Criteria	Participants must pass a background check and have a valid driver's license, registration and vehicle insurance
Screening and Intake Process	Completed by Family Housing Network and Catholic Charities
Resource Navigation and Case Management	Case management available through Family Housing Network and Catholic Charities; encouraged but not mandatory
Restrooms and Trash	Program partners will provide and maintain portable toilets and trash receptacles at each site
Pet Policy	Pets would be allowed and must remain in the vehicle or leashed at all times; owners must clean up after their pets
Security	Cameras will be installed and monitored by staff at Catholic Charities
Extreme Heat/Cold	Will provide space indoors during inclement weather

Community Engagement and Feedback

City staff advised program partners to conduct community outreach and engagement to gauge reactions from neighbors and gather input that could impact program design and operations. Staff from the City's Housing and Community Vitality Department (formerly Neighborhood Services) consulted with nonprofit partners and the church sites on methods to engage neighbors but were not directly involved in any outreach efforts.

First United Methodist Church (FUMC) hosted an open house in August 2025 and went door-to-door in the surrounding neighborhood in fall 2025, focusing on residences abutting FUMC's property. Staff from First United Methodist reported they received mostly positive to neutral responses. In response to concerns raised by one neighbor owning multiple properties in close proximity, FUMC opted to change the proposed location of the reserved parking spots to an area near where neighbors were more supportive. Staff in Housing and Community Vitality have not received any direct communication from First United Methodist neighbors, either in support or opposition to the proposed program.

Trinity Lutheran Church first met with nonprofit partners in June 2025 before working in-depth on a collaborative SafeLot model with FUMC. After meeting as a leadership team throughout winter 2025 and spring 2026, Trinity Lutheran hosted one open house and one panel presentation for neighbors in spring and summer 2026. Panelists at the June panel presentation included representatives from Catholic Charities, Family Housing Network, Fort Collins Police Services – HOPE Team, Outreach Fort Collins, and Loveland's SafeLot Program. While many neighbors or congregation members have expressed their support of the program, there are also several neighbors, particularly those in closest proximity to the church, expressing concerns or opposition to the program operating at Trinity Lutheran. Most communications received from Trinity Lutheran's neighbors by Housing and Community Vitality staff have expressed substantial reservations and concerns about the program operating in a heavily residential area and requested neighbors be able to provide input prior to decisions being made.

NEXT STEPS

Staff are seeking direction from Councilmembers regarding their interest in having code changes brought forward that would allow a Safe Parking pilot program to operate. If Councilmembers request staff continue in this direction, the internal staff committee will continue to work to bring forward code updates to allow for a one-year pilot Safe Parking program and will integrate other steps or components Councilmembers request, including additional community engagement, into the process.

ATTACHMENTS / LINKS

1. Presentation
2. First United Methodist Church Safe Parking Pilot website <https://www.firstchurchfc.org/safeparking>
3. Loveland SafeLot Parking Program <https://lovelandsafelotparking.org/>

Safe Parking Pilot Program Proposal

Brittany Depew

Homelessness Lead Specialist

Vanessa Fenley

Senior Housing Manager



Safe Parking Overview

- What is Safe Parking?
- City History with Safe Parking

City Role

- Determination of Requirements

Program Proposal

- Details of Pilot Program Proposal
- Neighborhood Engagement

Discussion

Are Councilmembers interested in City staff bringing code updates to allow a Safe Parking program to operate in Fort Collins?

If yes, what considerations for code updates and enforcement are top of mind for Councilmembers?

Safe Parking Programs allow people experiencing homelessness to legally sleep in their vehicles overnight in sanctioned parking lots.

- Participants must meet requirements, apply, and be accepted
- Not considered shelter or housing program; participants have access to case management
- Light touch, low investment option
- One solution within a larger suite of solutions
- Can provide stability for clients working toward self-sufficiency
- Often used by those who can't or won't go to shelter



2022

- City staff began exploring
- Met with Larimer County, League of Women Voters, CSU
- Presented to Fort Collins Interfaith Council (IFC)

2023

- Met with City of Loveland – Loveland SafeLot opened in Nov.
- HOPE for Longmont site tour
- Capstone student research project
- City staff team began meeting

2024-Present

- Multiple churches show interest in hosting
- Current program team began collaborating in 2025



The City would determine parameters for approval of Safe Parking Programs in Fort Collins

No direct client involvement or day-to-day oversight

Continue to enforce other laws related to nuisance, health and safety, and criminal activity

Determine what conditions would lead to early termination of program

Assess whether to retain code changes after proposed one-year pilot period

Current Pilot Program Proposal

Partners	Trinity Lutheran Church, First United Methodist Church Catholic Charities, Family Housing Network
Cadence	Each lot hosts every other month
Hours of Operation	7pm – 7am
Max Capacity	7 passenger vehicles
Eligibility Criteria	Must pass background check and have valid license, registration and vehicle insurance
Intake Process	Completed by FHN and CC
Resource Navigation	Case management available through FHN and CC
Restrooms & Trash	Will provide portable toilets and trash receptacles
Pet Policy	Pets are allowed and must remain in the vehicle or leashed at all times
Security	Cameras will be installed and monitored by staff at CC
Extreme Heat/Cold	Will provide space inside during inclement weather

First United Methodist Church

- Connected with neighbors both door-to-door and during an open house
- Mostly positive response but not unanimous support
- Selected portion of parking lot nearest supportive neighbors

Trinity Lutheran Church

- Hosted one open house and one panel presentation that included nonprofit partners and Fort Collins Police Services
- Received mixed response from neighbors; several neighbors, including a neighboring business that serves children, have expressed concerns and reservations

Are Councilmembers interested in City staff bringing code updates to allow a Safe Parking program to operate in Fort Collins?

If yes, what considerations for code updates and enforcement are top of mind for Councilmembers?