

CITY OF FOREST PARK MAYOR & COUNCIL City Council Work Session - CANCELLED DUE TO WEATHER

Monday, May 03, 2021 at 6:00 PM

Council Chambers, Virtual Meeting Via Zoom and YouTube Livestream

Website: www.forestparkga.gov YouTube: https://bit.ly/3c28p0A Phone Number: (404) 366.1555 FOREST PARK CITY HALL 745 Forest Parkway

Forest Park, GA 30297

Agenda

The Honorable Mayor Angelyne Butler, MPA

The Honorable Kimberly James The Honorable Dabouze Antoine, Mayor Pro-Tem The Honorable Hector Gutierrez The Honorable Latresa Akins-Wells The Honorable Allan Mears

> Dr. Marc-Antonie Cooper, City Manager Sharee Steed, City Clerk Mike Williams, City Attorney

VIRTUAL MEETING NOTICE

DISCLAIMER: Mayor and Council Meeting is accessible to the public or media through web or teleconference. For in person attendance CDC requirements of Masks and Social Distancing will be adhered.

To join the meeting via Zoom:

https://us02web.zoom.us/j/89028641266?pwd=M1NEa1hPclJ3eUo2eHBNOGJ2d21BZz09

Webinar ID: 890 2864 1266 Passcode: 205119 Join Zoom by Phone (One Tap Mobile): Please dial 1 301 715 8592 Meeting ID and Password are above

To watch the meeting via YouTube: https://bit.ly/3c28p0A

The Council Meetings will be livestream and available on the City's YouTube page "City of Forest Park GA". *Please Subscribe to our YouTube page for notifications!*

CALL TO ORDER/WELCOME:

ROLL CALL-CITY CLERK:

CITY MANAGER'S REPORT:

COVID-19 UPDATE: Deputy Fire Chief, Clemons and Division Chief, Joel Turner

PRESENTATION(S):

1. On-Site Investigation, Design, And Pre-Development Report On 6 Six Potential Welcome Sign Locations Throughout the City. - Director of Planning Building and Zoning, James Shelby

OLD BUSINESS:

NEW BUSINESS:

2. Discussion to Approve Body Worn Camera Policy- Public Safety Director/Chief of Police, Nathaniel Clark.

Background and Summary:

In order to move forward with purchasing Body Worn Cameras. The Police Department is asking for the Governing Body to approve the Body Worn Camera Policy. A. The purpose of this policy is to establish guidelines regarding the use of Body Worn Cameras (BWC) supplied by the Forest Park Police Department, In-Car Cameras (ICC), and the control of recorded media created by these devices. This policy shall apply to all officers who may utilize this equipment, mobile applications or software related to the equipment, or who may utilize and/or access media recorded from these devices.

<u>3.</u> Discussion to Approve Cleaning Services Contract for the Police Department- Public Safety Director/Chief of Police, Nathaniel Clark.

Background and Summary:

Currently the Forest Park Police Department does not have cleaning services for the police building located at 320 Cash Memorial Blvd. This is a necessity, as the building has recently opened back up to the public and the building is utilized to its full capacity, especially on Wednesdays for court services. We obtained three bids from companies for the cleaning of the building, which will take place three times per week. We are looking forward to starting the service, so that our building will be clean and in order for the citizens of our city and others who have to conduct business there and the personnel that work therein. This cleaning services will come out of the Facilities and Maintenance and Supplies line-item on the police department's budget and there are sufficient funds in the line-item to cover the cost of the service.

4. **Discussion to Approve the Human Resource Departments Budget/Amendment/Transfer of Funds –** Diane Lewis, Benefits Specialist and Darquita Williams, Interim Finance Director

Background and Summary:

In an effort to create a balance budget, the following budget amendments are being proposed to replenish line items that have exceeded funding due to adding new programs such as: Justifacts, Laserfiche and Civic Plus. These transfers will not have a negative impact on any of the involved line items.

We are requesting a total of \$5,500.00 in transfers from 100-25-1540-52-3302 Want Ads to the following:

General Department Expense line # 100-25-1540-53-1105 \$1,500.00

Personnel Services line # 100-25-1540-52-3917 \$1,500.00

Office Supplies line # 100-25-1540-53-1102 \$1,000.00

Employee Assistance Program line # 100-25-1540-53-1201 \$1,500.00

EXECUTIVE SESSION: (When an Executive Session is required, one will be called for the following issues: Personnel, Litigation or Real Estate)

ADJOURNMENT:

In compliance with the Americans with Disabilities Act, those requiring accommodation for Council meetings should notify the City Clerk's Office at least 24 hours prior to the meeting at 404-366-1555.

File Attachments for Item:

2. Discussion to Approve Body Worn Camera Policy- Public Safety Director/Chief of Police, Nathaniel Clark.

Background and Summary: In order to move forward with purchasing Body Worn Cameras. The Police Department is asking for the Governing Body to approve the Body Worn Camera Policy. A. The purpose of this policy is to establish guidelines regarding the use of Body Worn Cameras (BWC) supplied by the Forest Park Police Department, In-Car Cameras (ICC), and the control of recorded media created by these devices. This policy shall apply to all officers who may utilize this equipment, mobile applications or software related to the equipment, or who may utilize and/or access media recorded from these devices.

City of Forest Park Department of Police Services

Subject:		Number:	
Body Worn/In-Car Cameras			
Date Issued:	Effective:	Revised Date:	

I. Purpose and Scope:

A. The purpose of this policy is to establish guidelines regarding the use of Body Worn Cameras (BWC) supplied by the Forest Park Police Department, In-Car Cameras (ICC), and the control of recorded media created by these devices. This policy shall apply to all officers who may utilize this equipment, mobile applications or software related to the equipment, or who may utilize and/or access media recorded from these devices.

II. Policy

- A. The Forest Park Police Department is committed to protecting the safety and welfare of the public as well as its members. Audio/Video recordings from Body Worn Cameras (BWC) and In-Car Cameras (ICC) can improve the quality and reliability of investigations and increase transparency.
- B. The Forest Park Police Department will provide Body Worn Camera (BWC) equipment for purposes of providing evidence in the prosecution of criminal offenses, to enhance officer safety, to gather evidence, to help resolve citizen complaints, verify officer actions, and for evaluating officer performance and determining training needs. In order to maximize the utility of this equipment in these and related areas, officers will follow the procedures for BWC, and related equipment use as set forth in this policy.
- C. It is the policy of the Forest Park Police Department (FPPD) that officers will use the BWC and related equipment to record video and audio interactions, in their entirety, that occur between officers and the public as described in this policy.
- D. All videos created using the FPPD BWC and related equipment are the sole property of the FPPD. Any portion of the video/audio recording that contains events surrounding a violation of the law is considered a record of a criminal investigation.

III. Program Objectives:

- A. BWCs are intended to improve the operational efficiency of the FPPD. The purpose of the Forest Park Police Department's BWC program is to accomplish the following objectives:
 - 1. Promote transparency, accountability, and build community trust.
 - 2. Accurately document events, actions, conditions, and statements made during arrests, contacts, and critical incidents, to enhance officer reports, collection of evidence, and testimony in court; and
 - 3. The enhancement of this agency's ability to review probable cause for arrest, arrest procedures, officer interaction with the public and suspects, and evidence for investigative purposes, as well as for officer evaluation and training.

IV. Definitions

A. Visual Labs– The vendor selected by the department to provide Body Worn Cameras (BWC), in-car cameras (ICC).

Item #2.

- B. Activate To manually begin recording officers must intentionally start the BWC unless there is a triggering event.
- C. Trigger Event An event that causes the ICC/BWC system to begin recording. Trigger events include activation of emergency lights, the police vehicle exceeding a preset speed or manual activation by the officer.
- D. Pre-Event Recording ICC systems will retain the video recording made prior to the trigger event for a period of time determined by the system settings. Audio is not recorded until the trigger event occurs.
- E. Category A term used in the Visual Labs system for video/audio that has been marked for retention for longer than the default retention period. Categories are also labels given to BWC or ICC data for classification. Note: changing the category does not automatically change the retention; those are two separate permissions.
- F. Bookmark A bookmark is a place marker in the video. By marking a video with a marker, it will allow you to quickly advance to an important segment in that video later during playback.
- G. Visual Labs Administrator A Visual Labs system user who has the authorized access to gov.visuallabsinc.com with the capability of utilizing functions beyond the basic user.
- H. Body Worn Camera (BWC) Is defined as any device that can be worn on the body and capture recorded media in both audio and visual signals.
- I. In-Car Camera (ICC) Is defined as any device that is mounted inside a marked patrol vehicle to capture recorded media in both audio and visual signals.
- J. Covert Mode A setting for the BWC that will suppress all external indicators on the unit, audio, and visual indicators.
- K. Officers For the purpose of this policy, officers could also include civilian personnel who wear a BWC during the performance of their duties.

V. Operating Procedures:

- A. BWC equipment is the responsibility of the officer assigned to it and will be maintained according to manufacturer's recommendations and the policy requirements of the Forest Park Police Department. Officers will follow the procedures listed below when utilizing BWC equipment.
- 1. Based on availability of equipment, BWC will be primarily issued to those officers assigned to the patrol division in a non-supervisory role. However, should any sworn officer work in a uniformed patrol capacity they must wear a BWC if a BWC is available for use.
 - a. Such officers must contact a Visual Labs administrator prior to the duty assignment to be temporarily assigned a BWC.
 - b. Upon completion of the assignment, the BWC must be returned to the Visual Labs administrator.
 - 2. Prior to each shift, officers shall inspect and test BWCs to ensure that it is operational, and the battery is fully charged. The officer shall then sync their BWC with the ICC (if the vehicle is equipped with Visual Labs ICC) to determine whether their equipment is working satisfactorily according to the manufacturer's directions. Any failure of the equipment shall immediately be brought to the attention of their immediate supervisor.

- a. If the BWC must be pulled from service, the officer and/or supervisor shall immediately report the defective item to the Visual Labs system administrator.
- b. If there is noticeable damage to the BWC, do not attempt to charge the device. Doing so could damage the device or its battery, cause serious personal injury, or result in smoke or fire.
- 3. Except as otherwise provided in this policy, officers shall activate their BWC equipment to record.
 - a. All contacts with citizens in the performance of his/her official duties (i.e., calls for service, vehicle stops, execution of search and/or arrest warrants, observed events).
 - i. Officers have discretion on whether or not to record casual non-enforcement contacts.
 - b. Once a body-worn camera is activated, the device shall remain on until the event is completed to ensure the integrity of the recording.
 - c. If an officer fails to activate his/her body-worn camera, fails to record the entire event, or interrupts the recording, the officer shall document in his/her report why the recording was not made, interrupted, or terminated.
 - d. If an officer purposely de-activates his/her body-worn camera without justified cause, he/she may be subject to disciplinary action. Below are some examples where an officer needs to keep recording and are NOT justifiable reasons to turn off a BWC:
 - i. When an officer is in an area open to the public, and a citizen objects to the recording, the officer shall not stop recording.
 - ii. When an officer is in an area where an individual has a reasonable expectation of privacy (such as a private home), pursuant to a valid search warrant, and the individual objects to the recording, the officer shall not stop recording.
 - iii. When an officer enters an area where an individual has a reasonable expectation of privacy (such as a private home), without a valid search warrant, but where exigent circumstances exist (hot pursuit of fleeing felon; imminent destruction of evidence, need to prevent suspect's escape; or a risk of danger to the police or others), and an individual objects to the recording, the officer shall not stop recording.
 - e. If multiple officers are on scene with a BWC, all officers with a BWC will record.
 - f. While not required by policy or state law, officers assigned a BWC may inform other parties that they are being recorded. This has proven to be influential in garnering cooperation of subjects and has been shown to reduce incidents of use of force.
 - g. Officers should use their assigned BWC to record crime scenes prior to the arrival of crime scene technicians if possible, especially if the scene may change or be compromised.
 - h. Officers shall make a verbal notation on the recording anytime he or she plans to intentionally stop or mute a recording prior to the completion of an event or incident. The verbal notation must include the reason why the member is stopping the recording.

- 4. Video will automatically upload to the Visual Lab cloud after the video is captured and saved. Officers will charge their BWC phone between shifts and can manually upload using the VL Android application.
- 5. BWC equipment will automatically activate when a Triggered Event or Remote Triggering occurs. When the event has concluded, the officer will manually stop the recording. The equipment may be manually deactivated during non-enforcement activities such as when protecting accident scenes from other vehicular traffic.
- 6. As soon as practical, the officer shall classify the recordings with the appropriate category. This is accomplished through gov.visuallabsinc.com. Categories include:
 - a. Uncategorized System category that is default for all new evidence.
 - b. Citizen Contact to be utilized when an officer contacts a citizen, but no enforcement action is taken.
 - c. Crash Investigation to be used during a traffic accident investigation.
 - d. Sensitive not for release If the video is sensitive in nature, the officer can request consideration for viewing of the video, such as same gender, etc. In this event the Visual Labs administrator will designate a person to review the video who will report the contents of the video to the administrator.
 - e. DWI/DUI/DRE When the officer arrests a person for DWI or DUI. Also, for DRE evaluations.
 - f. Felony Offense/Arrest to be used when a person is arrested and/or transported in a patrol unit for a felony.
 - g. Incident To be used for situations beyond casual citizen encounters but do not rise to the level of enforcement action as listed above, including civil matters. These typically will be cleared as stat 4 Cad notes.
 - h. Misd. Offense/Arrest to be used when a person is arrested and/or transported in a patrol unit for a misdemeanor.
 - i. Pending Review System category for supervisors only. DO NOT USE.
 - j. Person/Vehicle Search when a vehicle search or pat down search is recorded but no arrest occurs.
 - k. Pursuit to be used when the patrol unit is involved in a vehicle pursuit.
 - 1. Accidental to be used to classify an accidental activation, or other situation where there is no need to retain the video recording beyond the default period. This category is to be used for video that may have been accidentally recorded in a situation in which BWC usage is not mandated. The video is not viewable to anyone other than a designated review supervisor.
 - m. Test/Training to be used during a pre-shift inspection of the BWC/ICC to ensure the proper operation of the camera systems. Also, to be used when the BWC/ICC is utilized for training.
 - n. Traffic Stop to be used for all traffic stops.
 - o. VIOLENT Felony Offense/Arrest the same as above but for violent crimes (homicides, terroristic acts, etc.).

- p. Critical Incident Homicide, officer involved shooting, etc.
- 7. Recorded data will be retained and archived based on the applied category for the following minimum periods:
 - a. Uncategorized 180 days
 - b. Citizen Contact 180 days
 - c. Crash Investigation 30 months
 - d. Sensitive not for release 30 months
 - e. DWI/DUI/DRE 30 months
 - f. Felony Offense/Arrest 30 months
 - g. Incident -30 months
 - h. Misd. Offense/Arrest 30 months
 - i. Pending Review Until Manually Deleted (system category)
 - j. Person/Vehicle Search 30 months
 - k. Pursuit 30 months
 - l. Accidental 180 days
 - m. Test/Training 180 days
 - n. Traffic Stop -30 months
 - o. VIOLENT Felony Offense/Arrest 30 months
 - p. Critical Incident- Permanent
 - q. Officer Injury- 30 months
 - r. Officer Use of Force- 30 months
- 8. The officer is responsible for ensuring that equipment is operating to record every citizen and/or enforcement action. In so doing, officers will ensure that:
 - a. The BWC is affixed to their department-issued uniform in the chest area, above the belt line and below the neck, to optimally capture all recordings and to optimize the field of view.
 - b. The BWC shall not be deactivated until the enforcement action is completed and;
 - c. The use of the BWC will be recorded in all department reports. This notation of the use of BWC does not replace the officer's responsibility to fully complete departmental reports.
 - d. Whenever an officer obtains a recording of a statement, the event shall be documented in all department reports. A video statement is a supplement to, and not a replacement or substitute for, a written statement.
 - e. An officer may not exclusively use "please see video" or any similar language on any department-mandated reports.

B. Restrictions on Use of Body-Worn Cameras

- 1. BWCs shall be used only in conjunction with official law enforcement duties. However, BWCs shall NOT be used to record the following:
 - a. Secretly record conversations that are not investigative in nature or are unrelated to official police activities (i.e., casual "shop-talk" conversations between officers).
 - i. A violation of this prohibition would be considered serious in nature and could result in discipline, up to and including termination.
 - ii. If such a conversation is recorded, the officer shall immediately notify a supervisor. The supervisor shall take all necessary steps to ensure that the recorded conversation is not repeated or played unless required by law.
 - b. Performance of non-enforcement functions or administrative duties within a department facility.
 - c. During departmental investigations and/or interviews involving any of the following: Command-level interviews, Response to Use of Force Interviews, and/or Office of Professional Standards interviews.
 - d. Intentional recording of undercover officers or their confidential informants.
 - e. When on break or otherwise engaged in personal activities.
 - f. Locations where department personnel have a reasonable expectation of privacy, including, but not limited to, hospital rooms or emergency rooms, locker rooms, and restroom facilities.
- 2. Officers shall utilize body-worn cameras while on secondary employment. BWC's will be activated whenever an officer working secondary employment takes any type of law enforcement action.
- C. Officers shall only use department issued BWC's. Officers shall not use personally owned body-worn cameras while on duty.
- D. Special circumstances.
- a. When an officer enters an area where an individual has a reasonable expectation of privacy (such as a private home), without a valid search warrant, and where exigent circumstances do not exist, but person with authority over the premises, such as a renter, objects to the recording, this shall be regarded as a revocation of the consent to enter, and the officer should (after recording the objection) exit the location to a public area outside the structure, such as a yard, side walk, street etc. Revoking consent for BWC's does not constitute probable cause to arrest.
- b. When an officer is taking a witness statement from a victim of a sexual assault, or if there is a rational belief by that officer that the recording would place the witness in danger of harm, the video should be tagged as sensitive not for release. This discretion is solely left to the responding officer.
- c. Any interruption of a BWC recording under this section must be properly documented in the officer's report.
- d. Officers shall not attempt to erase, alter, or tamper with any BWC data/recording or in any way interfere with the recording system, or intentionally cause the unit to malfunction.

- e. Officers shall not attempt to duplicate videos for any purpose other than legitimate department matters, nor shall any officer attempt to or upload videos not authorized by the Chief of Police or the Chief's designee to any social media platform.
- f. Officers may review video/audio recordings created under their own profile to aid in reviewing details or in completing documentation of events.
- g. Supervisors may review video/audio recordings created by another officer to aid in training.
- h. Officers will note in incident, arrest, and related reports when video/audio recordings were made during the incident in question.

VI. Video Control and Management:

A. BWCs containing information that may be of value for case prosecution or in any criminal or civil adversarial proceeding shall be safeguarded as other forms of evidence. As such, these will:

- 1. Be subject to the same security restrictions and chain-of-evidence safeguards as detailed in this agency's evidence control policy. Whenever possible, the case can be made digitally available by those with permissions through email links. If needed a DVD copy can be utilized.
- 2. Not be released to another criminal justice agency for trial or other reasons without the approval of the Evidence Custodian.
- 3. Not be released to the public, the media, or any other entity outside law enforcement without prior approval of the Chief of Police or the Chief's designee.
- 4. Media or citizen requests for a video recording shall be made in accordance with the Georgia Open Records Act and shall be directed to the City Clerk for processing.

B. The Training Unit, Office of Professional Standards, or other unit as approved by the Chief of Police or the Chief's designee, may request a copy of a video segment for use in training, review, investigation of a complaint, or other legitimate purpose pertaining to the function of that unit. Upon approval by the Chief of Police or the Chief's designee, these recorded copies may be retained by the requesting unit for the use of that unit. Such recorded copies will be subject to the same restrictions from release to non-law enforcement entities or uploading to social media network.

VII. Supervisory Responsibilities:

Supervisory personnel who manage officers equipped with BWCs shall ensure that:

- 1. All officers follow established procedures for the use and maintenance of BWC equipment, handling of video/audio recordings, and the completion of BWC documentation.
- 2. The supervisor shall, on a weekly basis, also ensure that the correct classification of the "event" is selected for the incident. A report may be run in gov.visuallabs.com to list those officers who have not properly categorized their evidence.
- 3. On a monthly basis, supervisors shall randomly review recordings to assist in an assessment of officer performance, determine whether BWC equipment is being fully and properly used, and to identify material that may be appropriate for training. Supervisors shall conduct this assessment on each officer under their command and should review at least one video per officer during each month. Supervisors shall keep documentation of this assessment recording, the date of the assessment, the system ID of the video reviewed, the type of video reviewed, and any observations made by the supervisor. The video that is reviewed should be from the same month the assessment is being made and may be a review of any type of officer/citizen contact.
- 4. Repairs and replacement of damaged or non-functional BWC equipment is performed.

VIII. Training

All officers must receive training, including policy review, on BWC equipment prior to use. This training will include the unit nomenclature, mounting options, and operation procedures of the BWC. This training will also include a documented overview of the gov.visuallabs.com software system.

IX. Critical Incident Protocol

Critical Incident for the Purpose of this SOP is any police action or activity that directly or indirectly results in great bodily harm or death to a department member and/or civilian.

- 1. In the event of a critical incident, members assigned a body worn camera will refrain from viewing the recorded data until the investigative entity responsible for the investigation arrives on scene.
- 2. The Chief of Police or his designee shall make the determination if the involved officer(s) will be permitted to view the recorded data.
- 3. This section does not prohibit members in critical incidents with ongoing exigency from viewing body worn camera recordings that may aid the present investigation (e.g., suspect descriptions, suspect vehicles, direction of travel, etc.)

X Data Privacy/ Records Request

- 1. Members will not allow citizens to review video captured by a BWC unless there is an investigative reason to do so and such viewing has been approved by a supervisor. Members shall advise civilians that they may request a copy of the recording through the public records process.
- 2. The release of video requested through a public records request will be handled in accordance with existing policy and public records laws. Reproduction fees for duplication of recordings will be established by the City of Forest Park.
- 3. Prior to the release of any BWC recordings to the public, the Records Division will ensure that proper redactions have been made in accordance with state law.

File Attachments for Item:

3. Discussion to Approve Cleaning Services Contract for the Police Department- Public Safety Director/Chief of Police, Nathaniel Clark.

Background and Summary:

Currently the Forest Park Police Department does not have cleaning services for the police building located at 320 Cash Memorial Blvd. This is a necessity, as the building has recently opened back up to the public and the building is utilized to its full capacity, especially on Wednesdays for court services. We obtained three bids from companies for the cleaning of the building, which will take place three times per week. We are looking forward to starting the service, so that our building will be clean and in order for the citizens of our city and others who have to conduct business there and the personnel that work therein. This cleaning services will come out of the Facilities and Maintenance and Supplies line-item on the police department's budget and there are sufficient funds in the line-item to cover the cost of the service.

Lisa Waller

From: Sent: To: Subject: Attachments: Millennial Cleaning Services <notification@getjobber.com> Sunday, June 07, 2020 10:32 AM jdelk@forestparkpd.com; lwaller@forestparkpd.com Following up on quote #67 quote_67.pdf



Quote follow-up

Hi Forest Park Police Department,

We just wanted to send a quick note to see if you had a chance to look at the quote we sent recently? W

We're excited to get to work, so if you'd like to proceed let us know and we can get started!

Thanks,

Millennial Cleaning Services 4707154744

Review Quote

Button not working? Copy and paste this link to your browser address bar: https://secure.getjobber.com/client_hubs/690b1218-fe3e-45c1-8 374d9df1a402/quotes/7651275?auth_token=eyJhbGciOiJIUz11NiJ9.eyJidW5rZXJfdXNlcl9pZCI6Mjg3MzI2NTV9.aZoAb8YMgBGJKMyAsilv

> Millennial Cleaning Services 4707154744 crs@millennialcs.com 3061 Oakcliff Road 202, Doraville, Ga 30340

Millennial Cleaning Services

3061 Oakcliff Road 202, Doraville, Ga 30340 4707154744 crs@millennialcs.com | https://www.millennial-cleaning-services.com



Forest Park Police Department

320 Cash Memorial Boulevard Forest Park, Georgia 30297

Quote #67	
Sent on	Jun 01, 2020
Frequency	x3 Weekly
Total	\$105.00

PRODUCT / SERVICE	DESCRIPTION	QTY.	UNIT COST	TOTAL
General Commercial and Office Cleaning	Full cleaning of commercial and office spaces	1	\$105.00	\$105.00
	157 Services in a year Average Monthly Cost: \$1373.75			
	12 Service Month: \$1260 13 Service Month: \$1365 14 Service Month: \$1470			
	If you all are closed for holidays or an other event, you will not be charged.	DMARCEDCI 20008-1-4 V-101-10111-001-01-4-	a Dankata Mahawaya Jaha Maddi Maridi Jawa Rond, Yu Sanna a Sana Sila Jin	una del desatutiones i honittations conservationes parto

Thank You! This is the cost per day for our cleaning services at 3 days a week. Please feel free to reach out to us if you have any further questions or concerns. References upon request. Insured. Bonded. Workers Comp.

SERVICE AGREEMENT OVERVIEW

This contract is to be for (1) one year from the date of the first service. This agreement is automatically renewed thereafter. Either party may at any time cancel the current services after this agreement is made as long as there is written notice. MILLENNIAL CLEANING SERVICES, LLC is required to remain Insured and Bonded at all times. Documents are available upon request. All work is guaranteed to be specified, and the above work to be performed in accordance with the specifications submitted. Unless stated otherwise in the task specifications, we will provide all the necessary equipment needed to perform all tasks. If you are not

Total

\$105.00

NNIAL

Millennial Cleaning Services

3061 Oakcliff Road 202, Doraville, Ga 30340 4707154744 crs@millennialcs.com | https://www.millennial-cleaning-services.com

Notes Continued...

satisfied with the service please inform us within 24 hours of the last service. A representative of MILLENNIAL CLEANING SERVICES, LLC will fix the issue at no extra charge to you. Otherwise, the service will be accepted as is.

CONDITIONS OF PAYMENT

I understand that it is my obligation and that of the business that I represent to pay what is due to MILLENNIAL CLEANING SERVICES LLC, upon receiving my invoice within the terms of payment. I am aware that I will have a three (3) day grace period to submit a payment after the invoice is due. Non payment or delayed payment will be subject to immediate cancellation of all services agreed upon until reconciliation is made. Any alteration or deviation from above specifications involving any extra services will be executed only upon written orders and will become an extra charge over and above the proposal price stated.

The above prices, specifications and conditions are fair and hereby accepted. MILLENNIAL CLEANING SERVICES, LLC and any of it's representatives are authorized to do the work as specified.

Date: Signature:



2 of 2 pages