



**ESTUARY TRANSIT DISTRICT
REGULAR BOARD MEETING**
ETD Offices, 91 N. Main St, Middletown, CT
with Remote Options
June 14, 2024 at 9:00 AM

AGENDA

- I. Call to Order — L. Strauss, Chair
- II. Roll Call — T. Griswold, Secretary
 1. Welcome New Board Member
- III. Public Hearing on Proposed FY 24-25 Budget
- IV. Visitors' Comments as They Pertain to Agenda Items
- V. Secretary's Report — T. Griswold
 - [1.](#) Acceptance of Special Board Meeting Minutes of April 19, 2024
 - [2.](#) Acceptance of Expansion Committee Meeting Minutes of April 19, 2024
 - [3.](#) Acceptance of Special Finance Committee Meeting Minutes of May 14, 2024
 - [4.](#) Acceptance of Special Board Meeting Minutes of May 20, 2024
 - [5.](#) Acceptance of Transit Advisory Committee Meeting Minutes of June 11, 2024
 - [6.](#) Acceptance of Special Facilities Committee Minutes of June 11, 2024
 - [7.](#) Acceptance of Finance Committee Minutes of June 12, 2024
- VI. Communications — T. Griswold
- VII. Treasurer's Report — C. Norz
- VIII. Executive Director's Report — J. Comerford
- IX. Committee Reports
 1. Facilities Committee — J. Gay, Chair
 2. Finance Committee — C. Norz, Chair
 - [3.](#) Marketing Committee — L. Strauss, Chair
 4. Legislative Committee — J. Gay, Chair
 5. Transit Advisory Committee — T. Griswold, Chair
 6. Personnel Committee — J. Hall, Chair
 7. COG Update — B. Geraghty, Transit Planner
- X. Transit Planner's Report - B. Geraghty
 1. Passio Update

2. Smart Grant CTITP Fare Payment Technology Update
 - [3.](#) Service Span Expansion Review
 - [4.](#) Xtra Mile Launch Review
 - [5.](#) Bus Shelter Project
 - [6.](#) Park Connect
- XI. Finance Director's Report — H. Famiglietti
- [1.](#) Budget vs. Actuals and Cash Flow
- XII. Operations Director's Report — J. Whitcomb
- [1.](#) Ridership
- XIII. Maintenance Director's Report — P. Hevrin
- XIV. New Business
- [1.](#) Approval of FY24-25 Budget
 - [2.](#) Insurance Anti-trust Resolution
 - [3.](#) Site Improvements Authorizing Resolution
- XV. Old Business
- [1.](#) Dissolution of MTD
- XVI. Chair Comments
- XVII. Board Members Comments
- XVIII. Next Meeting (Annual Meeting) — August 7, 2024 at 9:00 AM with Remote Options
- XIX. Adjournment

Join Zoom Meeting

<https://us02web.zoom.us/j/85658322438?pwd=V21EVGN3azd0MWdXOWNzOFBoTkIkUT09>

Meeting ID: 856 5832 2438

Passcode: 322594

One tap mobile

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Language Assistance is available. If you need assistance, please call Chris at 860-510-0429 ext. 104 at least 48 hours prior to the meeting.

THESE MINUTES ARE SUBJECT TO APPROVAL AT THE NEXT ETD MEETING

ESTUARY TRANSIT DISTRICT
RIVER VALLEY TRANSIT
REGULAR MEETING
Friday, April 19, 2024
91 N. Main Street, Middletown, CT and
Via ZOOM

CALL TO ORDER

Chairman Strauss called the meeting to order at 9:00 a.m. In attendance included: Charlie Norz, John Hall, Leslie Strauss, Robert Brown, Joan Gay, Kathryn Russell, David Lahm, Jim Irish, Christine Marques, DG Fitton, Tim Griswold, Beverly Lawrence, and Irene Haines.

Guests: Mikaela Maroltullo, DOT, Sam Savvidou, DOT, Attorney Jonathan Shapiro and Attorney Matthew Ruan.

Staff: Chris Denison, Mutez Ennab, Joe Comerford, Brendan Geraghty, Halyna Famiglietti, Jared Whitcomb, Pat Hevrin, Lisa Gibson

New Board members Richard Brown, Clinton and Kathryn Russell, Deep River were welcomed to the Board.

VISITOR COMMENTS – None.

EXECUTIVE SESSION

DG Fitton made a motion to go into Executive Session at 9:08 a.m. for the purpose of a discussion on Healthcare. Tim Griswold seconded the motion. The motion passed unanimously. Invited into the Executive Session: Board members and Attorney Ruan and Attorney Shapiro.

Regular Session resumed at: 9:35

No action taken.

COMMUNICATIONS

A letter from the DOT regarding the Connecticut Integrated Transit Mobility Project was included in the Board’s packet. The DOT will reimburse the District \$160,000 for conducting a fare technology pilot project. These funds may be used for the purchase of fare validators, software implementation and contingency costs. If the pilot program is successful, the State would like to expand the service to provide a common fare structure across the state.

SECRETARY’S REPORT

DG Fitton made a motion to accept the minutes of the 2/9/24 Board meeting as presented. John Hall seconded the motion. The motion passed with Kathryn Russell and Rob Brown abstaining from the vote.

DG Fitton made a motion to accept the minutes of the 2/26/24 Finance meeting as presented. Charlie Norz seconded the motion. The motion passed with Kathryn Russell and Rob Brown abstaining from the vote.

DG Fitton made a motion to accept the minutes of the 2/27/24 Board meeting as amended. Charlie Norz seconded the motion. The motion passed with Kathryn Russell and Rob Brown abstaining from the vote.

Note that the 2/27/24 meeting was a Special meeting, not a Regular meeting as reported.

Tim Griswold made a motion to accept the minutes of the 3/8/24 Transit Advisory meeting as presented. DG Fitton seconded the motion. The motion passed with Kathryn Russell and Rob Brown abstaining from the vote.

Jim Irish made a motion to accept the minutes of the 4/16/24 Facilities meeting as presented. John Hall seconded the motion. The motion passed with Kathryn Russell and Rob Brown abstaining from the vote.

DG Fitton made a motion to accept the minutes of the 4/17/24 Finance meeting as presented. Jim Irish seconded the motion. The motion passed with Kathryn Russell and Rob Brown abstaining from the vote.

TREASURER’S REPORT

Charlie Norz reported that the Finance Committee met on Wednesday 4/17/24. The finances of the District were reviewed and found to be in good order. The financial documents included a report on the District’s unrestricted assets. As of the end of April, the assets total \$2.4 million dollars. The cash position for the next several months remains healthy.

DG Fitton made a motion to accept the Treasurer’s Report as presented. Kathryn Russell seconded the motion. The motion passed unanimously.

COMMITTEE REPORTS

Facilities Committee

A copy of the 4/16/23 Facilities Committee meeting minutes was included in the Board packet and provided a status report of Facilities initiatives. Joan Gay, Chairman of the Facilities Committee was available to address questions and comments posed by Board members.

The DOT is working on the MOU for the bus maintenance facility.

DG Fitton made a motion to accept the Facilities Report as presented. John Hall seconded the motion. The motion passed unanimously.

Finance Committee – no report.

Marketing Committee – Leslie reported:

- The consultant is facilitating the plans, as required by the DOT, for the micro transit pilot program as requested by the State.
- Bus wrapping is on-going.
- New brochures are being developed.
- As requested by the State, the District will again market the Park Connect Program.

DG Fitton made a motion to accept the Marketing Report as presented. Joan Gay seconded the motion. The motion passed unanimously.

Legislative Committee – no report.

Transit Advisory Committee -

Tim Griswold reported:

- The process to hire new drivers is being updated. The District is now able to participate in a Pilot Program to train for CDL licensing.
- The District has funding for 3 Micro Transit programs – Middletown, E. Hampton and Guilford.
- We’ve provided input to the State relative to the location of bus shelters.
- An RFP has been issued to solicit bidders for the Taxi Voucher program.

Tim Griswold made a motion to accept the Transit Advisory Committee Report as presented. DG Fitton seconded the motion. The motion passed unanimously.

Expansion Committee – Tim reported:

- The Committee recommends inviting Portland and E. Hampton to join the District.

DG Fitton made a motion to accept the Expansion Report as presented. Tim Griswold seconded the motion. The motion passed unanimously.

Personnel Committee – no report.

COG Update – Brendan reported:

- Work on the Thrive Grant is progressing. Public Meetings will be scheduled, and consultants will be hired.

DG Fitton made a motion to accept the COG Update as presented. Tim Griswold seconded the motion. The motion passed unanimously.

EXECUTIVE DIRECTOR’S REPORT

Joe reported:

- Bus driver training – The State is allowing the District to participate in Pilot Programs to train drivers; one program for endorsements on commercial licenses and one for full CDL. DOT is funding these programs.
- The District is gearing up for the new services to start in May.

DG Fitton a motion to accept the Executive Director’s Report as presented. Kathryn Russell seconded the motion. The motion passed unanimously.

TRANSIT PLANNERS REPORT

Brendan reported:

- Brochures are being updated to reflect the new schedules, Micro Transit, Extra Mile.
- Drivers are being hired to facilitate the expanded services including Extra Mile.
 - The Extra Mile program is being marketed.
- Vehicle Technology Software – upgrades to the terminal and train station are complete. However, the information on the screens is not accurate. Due to the on-going issues, the District is well within its rights to now use a different vendor.
- As reported above, the District has provided 10 “priority” bus shelter sites to the State as requested.

DG Fitton made a motion to accept the Transit Planner’s Report as presented. John Hall seconded the motion. The motion passed unanimously.

FINANCE DIRECTOR’S REPORT

A copy of the Finance report was included in the Board packet and discussed. These documents have been reviewed by the Finance Committee.

Halyna reported:

- No issues with Budget vs Actual
- Grant applications are on-going and will meet due dates.
- Cash flow remains healthy.
 - 4.6% interest has been realized totaling \$10,623.
- Buses have been received and delivery of additional buses is anticipated in the summer.
- The HR software will assist with hiring, benefits, payroll, etc.

Halyna was available to address questions/comments posed by Board members.

DG Fitton made a motion to accept the Finance Director’s Report as presented. Joan Gay seconded the motion. The motion passed unanimously.

OPERATIONS DIRECTOR’S REPORT

Jared Whitcomb reported:

- Ridership is not back to prior Pandemic numbers, but Portland continues to grow.
- Additional dispatch hours will be needed to accommodate the expanded services.
- Two drivers have been hired for Middletown.
 - Several drivers are out on medical leave.

Christine Marques made a motion to accept the Operations Director’s Report as presented. Charlie Norz seconded the motion. The motion passed unanimously.

MAINTENANCE DIRECTOR’S REPORT – no report.

NEW BUSINESS

Resolution – Angus McDonald

Joan Gay made the following motion:

WHEREAS, Angus McDonald, Jr. has served on the Estuary Transit District Board of Directors as the representative for the Town of Deep River since October 2106; and

WHEREAS, He has served as the Board Chairman of the Nominating Committee since February 2021; and

WHEREAS, He has served on the MOA/Expansion Transition Committee, the Facilities Committee and the Legislative Committee; and

WHEREAS, He has been a key contributor to the Board in all areas of transit concern offering invaluable insights with wisdom;

NOW, THEREFORE, BE IT RESOLVED that the Estuary Transit District wholeheartedly thanks him for his many years of outstanding contributions and service.

DG Fitton seconded the motion. The motion passed unanimously.

Approval – East Hampton and Portland Membership Dues

DG Fitton made the following motion:

THE UNDERSIGNED, being all the members of the Estuary Transit District (the ETD) Board of Directors (the Board), hereby unanimously consent to adopt the following resolution for and on behalf of the Company:

WHEREAS, pursuant to Conn. Gen. Stat. 7-273b, the municipalities of Chester, Clinton, Deep River, Essex, Killingworth, Lyme, Old Lyme, Old Saybrook, and Westbrook established the ETD in 1981;

WHEREAS, the municipalities of Durham, Middlefield and Middletown joint ETD in 2022 as Middletown Transit District combined with ETD;

AND WHEREAS, Conn. Gen. State 7-273b(e) provides that “the legislative body of any municipality may vote to establish a transit district or to join with any one or more municipalities to form such a district. Any municipality may at any time be included in the district if the legislative body thereof so votes and if accepted by a majority vote of the directors of the transit district”.

NOW THEREFORE, BE IT RESOLVE, the Board hereby invites the Towns of E. Hampton and Portland to join the ETD in accordance with Conn. Gen. Stat. 7-273b;

RESOLVED, that all actions heretofore with respect to the foregoing matters be and each of them hereby is approved and ratified in all respects; and

RESOLVED, that this resolution and consent be placed in the minute book of the ETD and become a part of the records of the ETD.

Jim Irish seconded the motion. The motion passed unanimously.

Note: dues will be set at the FY2024/25 rate.

Snow Removal and Landscaping Authorizing Resolution

John Hall made the following motion:

WHEREAS, bids for an experienced Contractor to assume responsibility for snow removal and landscaping services to serve its two Middletown locations, were solicited and opened on February 29, 2024;

BE IT RESOLVED, that Central CT Services, LLC be awarded the bid to assume responsibility for the aforementioned tasks;

RESOLVED FURTHER, that the Executive Director, Joseph Comerford, hereby is authorized on behalf of the ETD to negotiate and execute all necessary contract documents with Central CT Services, LLC in an amount not to exceed \$100,000.

David Lahm seconded the motion. The motion passed unanimously.

Security Camera Authorizing Resolution

John Hall made the following motion:

RESOLVED, that the Executive Director Joseph Comerford, hereby is authorized on behalf of the ETD to negotiate and execute all necessary contract documents required to install a new security camera system for the Estuary Transit District from Security 101 dba Advance Security Integration, LLC in an amount not to exceed \$65,000.

David Lahm seconded the motion. The motion passed unanimously.

Fare Validator Authorizing Resolution

DG Fitton made the following motion:

RESOLVED, that the Executive Director Joseph Comerford, hereby is authorized on behalf of the ETD to negotiate and execute all necessary contract documents required to purchase and install fare validator software from SC Soft Americas and fare calculation software from Littlepay for the ETD in an amount not to exceed \$160,000.

John Hall seconded the motion. The motion passed unanimously.

5311 Authorizing Resolution

DG Fitton made the following motion:

WHEREAS, the ETD, pursuant to Chapter 103a, Section 7-273k of the General Statutes of the State of Connecticut, as revised, is empowered to enter into contracts for the purpose of subsidizing transit services, therefore;

BE IT RESOLVED, that Leslie B. Strauss, Chairman, and/or in her absence of inability to act, the Vice Chairman, Joan Gay, having been since April 19, 2024, hereby are authorized to act on behalf of the ETD, in filing an application with the Connecticut DOT under the RTA Section 5311 Nonurbanized Area Formula Program and negotiating the executing agreements/contracts, and all appropriate and necessary contractual instruments for the aid in the financing of operating, administrative, capital and/or technical assistance projects with the Connecticut DOT.

John Hall seconded the motion. The motion passed unanimously.

On-Demand Authorizing Resolution

DG Fitton made the following motion:

WHEREAS, bid for an experienced Contractor to perform and provide on-demand transportation services to satisfy ETD’s need were solicited and opened on April 1, 2024;

BE IT RESOLVED, that Transportation General, Inc. dba M7 and UBER Technologies, Inc. be awarded the bid to assume responsibility for the aforementioned tasks;

RESOLVED FURTHER, that the Executive Director Joseph Comerford, hereby is authorized on behalf of the ETD to negotiate and execute all necessary contract documents with Transportation General, Inc. dba M7 and UBER Technologies, Inc. in an amount not to exceed \$1,000,000.00.

John Hall seconded the motion. The motion passed unanimously.

AAA Authorizing Resolution

DG Fitton made the following motion:

RESOLVED, that the Executive Director, Joseph Comerford and/or in his absence or inability to act, the Chairperson, Leslie B. Strauss, are hereby, authorized on behalf of the ETD to negotiate and execute all necessary contract documents required to obtain funds from the Senior Resources Agency on Aging.

John Hall seconded the motion. The motion passed unanimously.

Note: Dates on Resolutions will reflect 4/19/24.

Discussion of Fare and Service Change Policy

A copy of the Fare and Service Change Policy was included in the Board’s packet. Note that the document should be dated 4/19/24, not 4/12/24.

Changes to the document were highlighted and Brendan Geraghty was available to address

questions/comments posed by Board members.

DG Fitton made a motion to approve the Fare and Service Change Policy as presented. Tim Griswold seconded the motion. The motion passed unanimously.

OLD BUSINESS

COMMITTEE ASSIGNMENTS

Leslie Strauss offered suggestions for committee assignments as follows:

- Finance – DG Fitton was added to the Committee.
- Facilities – includes Jim Irish, Christine Marques and John Hall
- Legislative – Christine Marques was added to the Committee.
- Expansion – includes DG Fitton, Tim Griswold and Charlie Norz

John Hall made a motion to accept the committee assignments as recommended. DG Fitton seconded the motion. The motion passed unanimously.

John Hall made a motion to appoint DG Fitton (Chair), Jim Irish and Tim Griswold to the Nominating Committee. DG Fitton seconded the motion. The motion passed unanimously.

Board members are required to serve on at least one committee. New Board members will let Leslie or Joe know what committee they would like to serve on.

CHAIR COMMENTS

Leslie welcomed the new members and thanked members for their attendance at today’s meeting.

BOARD MEMBERS COMMENTS – None.

ADJOURNMENT

Leslie Strauss made a motion to adjourn the meeting at 11:05 a.m. DG Fitton seconded the motion. The motion passed unanimously.

Next meeting – June 14, 2024 - 9 a.m.

Respectfully submitted,

Suzanne Helchowski
Clerk

THESE MINUTES ARE SUBJECT TO APPROVAL AT THE NEXT
ESTUARY TRANSIT DISTRICT BOARD MEETING

ESTUARY TRANSIT DISTRICT
EXPANSION COMMITTEE MEETING
ETD OFFICES, 91 N. Main Street, Middletown, CT with Remote Option
FRIDAY, APRIL 19, 2024, at 8:00 AM

CALL TO ORDER

The meeting was called to order by Timothy C. Griswold, Chair, at 8:00 a.m.

ROLL CALL

A quorum was established with the following committee members present: DG Fitton, Tim Griswold, and Charlie Norz (ZOOM)

Also in attendance: Staff: Joe Comerford, Christina Denison (Zoom), and Brendan Geraghty

OLD BUSINESS

Copies of the Expansion Analysis Report and Town Dues FY2024-25 report were included in the meeting packet.

Discussion of Setting Membership dues for Future Towns Wishing to Join

The Towns of East Hampton and Portland, both who currently pay for services contractually, will be asked to join the District. Other towns which have regional routes in their areas will be asked later. The benefits of having other towns join were discussed. The impact on quorum and voting weight were also discussed.

NEW BUSINESS

Recommendation to Board to set Membership Dues for East Hampton and Portland at the FY24-25 Rates

DG Fitton made a motion for the Expansion Committee to recommend the Board invite the Towns of East Hampton and Portland to join Estuary Transit District at the current FY 2024-25 rate. Griswold seconded the motion. The motion passed unanimously.

ADJOURNMENT

The meeting was adjourned at 8 :30 a.m.

Next Meeting—The next meeting will be June 14, 2024, at 8:00 a.m.

Respectfully submitted,

Christina Denison
Clerk

THESE MINUTES ARE SUBJECT TO APPROVAL AT THE NEXT
ESTUARY TRANSIT DISTRICT BOARD MEETING

ESTUARY TRANSIT DISTRICT
SPECIAL FINANCE COMMITTEE MEETING
RVT ADMINISTRATIVE OFFICES, 91 N. MAIN STREET, MIDDLETOWN, CT
WITH REMOTE OPTIONS
MONDAY, MAY 14, 2024, AT 9:00 A.M.

CALL TO ORDER

The meeting was called to order by Charles Norz, Chair, at 9:02 a.m.

ROLL CALL

A quorum was established with the following committee members present: DG Fitton, Joan Gay, Jim Irish, and Charles Norz

Also in attendance: Joseph Comerford, Christina Denison, Halyna Famiglietti and Leslie Strauss

DISCUSSION OF FY24-25 BUDGET

Copies of the proposed budget FY24-25 were included in the meeting packet.

Famiglietti presented an overview of the budget and explained the budget process. She was available to answer questions from members.

Irish made a motion to accept the proposed FY24-25 budget as presented and recommend publication of the budget to the full Board at the next Board meeting. Gay seconded the motion. The motion passed unanimously.

ADJOURNMENT

On a motion made by Fitton and seconded by Irish, the meeting was adjourned at 9:13 a.m.

Next Regular Meeting—June 12, 2024, at 9:00 a.m.

Respectfully submitted,

Christina Denison
Clerk

These minutes are subject to approval at the next Estuary Transit District Meeting

ESTUARY TRANSIT DISTRICT
SPECIAL BOARD MEETING
MIDDLETOWN OPERATIONS FACILITY
91 N. MAIN STREET, MIDDLETOWN, CT
WITH REMOTE OPTIONS

MONDAY, MAY 20, 2024

CALL TO ORDER

The meeting was called to order by Leslie Strauss, Chairman, at 9:01 a.m.

ROLL CALL

A quorum was established with the following board members present: DG Fitton, Joan Gay, Tim Griswold, Jim Irish, David Lahm, Beverly Lawrence, Christine Marques, Charlie Norz, Kathryn Russell, and Leslie Strauss.

Absent: Richard Brown, John Hall, and Brendan Rae

Also in attendance: Joe Comerford, Christina Denison, and Halyna Famiglietti

New Business

Approval to Publish FY 23/24 Budget

DG Fitton made a motion to approve the FY 24-25 budget as presented for publication purposes. Kathryn Russell seconded the motion. The motion passed unanimously.

Halyna Famiglietti was available to answer questions from the Board.

NEXT REGULAR MEETING – June 12, 2024 @ 9:00 a.m.

Joe Comerford noted that a Quorum is necessary at the meeting in order to adopt the FY24-25 budget and urged everyone to attend.

ADJOURNMENT

Fitton made a motion, seconded by Charles Norz, to adjourn the meeting at 9:07 a.m.

Respectfully Submitted,

Christina Denison
Clerk

THESE MINUTES ARE SUBJECT TO APPROVAL AT THE NEXT
ESTUARY TRANSIT DISTRICT BOARD MEETING

ESTUARY TRANSIT DISTRICT
TRANSIT ADVISORY COMMITTEE MEETING
ETD OFFICES, 91 N. Main Street, Middletown, CT with Remote Options
TUESDAY, JUNE 11, 2024, at 9:00 AM

I. CALL TO ORDER

The meeting was called to order by Timothy C. Griswold, Chair at 9:00 a.m.

II. ROLL CALL

A quorum was established with the following committee members present: Courtney DiMenna, Student Support Manager, Vista Life Innovations (via ZOOM); Will Goble, Program Director, Vista Life Innovations (via ZOOM) (partial meeting, items I-V); Heather Granja, ACES Early Head Start Program Coordinator; Timothy C. Griswold; Committee Chair and Board Secretary (via ZOOM); Kecia Hemphill, East Hampton Senior Center Assistant (via ZOOM); Tim Kellogg, Head of Public Services, E.E. Scranton Memorial Library, Madison, and ETD rider (via ZOOM); Beverly Lawrence, ETD Board Member (via ZOOM); Laurie McElwee, South Central Connecticut Regional Mobility Manager at the Kennedy Collective (via ZOOM); and Artha Slade, Middletown Resident and ETD rider (via ZOOM)

Staff: Joe Comerford, Executive Director; Christina Denison, Executive Assistant; and Brendan Geraghty, Transportation Planner

ETD Board: Leslie Strauss, Board Chair

Griswold moved to amend the agenda to add the acceptance of the March 8, 2024, meeting minutes to the agenda.

L. McElwee made a motion; seconded by A. Slade and unanimously approved, to accept the meeting minutes from March 8, 2024

III. PASSIO UPDATE

B. Geraghty provided a progress report on the new vehicle location technology recently installed on the fixed route buses and at the terminal.

IV. SMART GRANT CTITP FARE PAYMENT TECHNOLOGY UPDATE

Geraghty reported that CTDOT will be installing fare validators on the buses which will allow for fare capping on the fixed bus routes. A RVT rollout is expected in the early fall. Options are being explored for those riders who do not have debit/credit cards. Google Pay and Apple Pay are also being looked at. Eventually the State hopes to standardize fares across the State.

V. SERVICE SPAN EXPANSION REVIEW

Geraghty reported that new service went into effect for select routes. These increases to service span include Weeknight and Saturday night service to 11pm, and Sunday service. Initial reports from riders have been favorable to the new service.

VI. XTRA MILE LAUNCH REVIEW

Geraghty reported that the pilot programs in Madison/Guilford and East Hampton were launched on May 28. Ridership has been modest as expected, but growth is being seen particularly in Madison and Guilford. Ridership is expected to grow in both zones over time.

Griswold left the meeting after the conclusion of this discussion. L. Strauss assumed Chair duties.

VII. BUS SHELTER PROJECT

Geraghty reported the District has partnered CTDOT and the City of Middletown to plan out installation of bus shelters at key locations in Middletown with the goal of making the stops accessible and safer for riders and buses.

VIII. PARK CONNECT

Geraghty reported the District is participating in the Park Connect summer program again this year. With changes to the service including Sunday service for the 645 and replacing the Madison Shuttle with free service in the XtraMile zone in Madison & Guilford to Hammonasset Beach.

Geraghty and Comerford were available to respond to any questions/comments from committee members.

Strauss recommended that future agenda include Old Business/New Business sections. T. Kellogg made a motion, seconded by H. Granga and unanimously approved, to revise future agenda based on Strauss' recommendation.

IX. Next Meeting— The next meeting will be held in September 2024; date TBD.

X. ADJOURNMENT

Slade made a motion; seconded by Granga and unanimously approved to adjourn the meeting at 9:57 a.m.

Respectfully submitted,

Christina Denison
Clerk

THESE MINUTES ARE SUBJECT TO APPROVAL AT THE NEXT
ESTUARY TRANSIT DISTRICT BOARD MEETING

ESTUARY TRANSIT DISTRICT
SPECIAL FACILITIES COMMITTEE MEETING
ETD OFFICES, 91 N. Main Street, Middletown, CT with Remote Option
TUESDAY, JUNE 11, 2024, AT 2:00 P.M.

CALL TO ORDER

The meeting was called to order by Joan Gay, Chair, at 2:02 p.m.

ROLL CALL

A quorum was established with the following committee members present: Joan Gay, John Hall (arrived 2:15 p.m.), Jim Irish, and Christine Marques

Also in attendance: Staff: Joe Comerford and Christina Denison

Board Members: Leslie Strauss, ETD Board Chair and Charles Norz, ETD Board Member, Old Saybrook

CT DOT: Graham Curtis, Bus Capital Programs, Asst. Administrator

FACILITIES PLAN WITH DOT

A copy of the Facilities Progress Plan was included in the meeting packet.

Graham Curtis reported:

Architecture & Engineering

Facilities Master Plan –

- CTDOT has permission from the City of Middletown to access the easement area of the North Main Street property.
- A survey has been completed, but more property line work is needed.
- Some excavation work and further environmental investigation also need to be done.
- Electrification of buses –
 - Buses will be delivered in September/October. Buses will be predominantly branded with the electric bus logo but will be co-branded with RVT’s logo.
 - Some sitework, including paving and fencing, needs to be completed before an AFE for the chargers can be issued.

Right of Way Acquisition

Middletown Maintenance Facility –

- Review of the equity analysis should be completed within thirty (30) days.

Shoreline Facility –

- The developer for the Westbrook property is meeting with DEEP later in the week and a public meeting is scheduled for next month. The developer has not responded to Curtis’s calls.
- DOT is looking at possible overflow sites: Flat Rock Place and the Old Saybrook property. Additionally, DOT is planning on putting fast charging chargers at the Madison Train Station for full size buses and smaller vehicles.

- As part of a pilot program, CTDOT is receiving 12 electric vans which will be distributed throughout the State. The program will allow DOT to gather performance data which will be helpful in determining the district’s needs.

Middletown Terminal Renovation –

- CTDOT has retained VHP to access the property with a team of safety and traffic consultants. A kickoff meeting will be held soon; stakeholders, including the City of Middletown Public Works Dept., fire and police, will be invited.
- C. Marques reported that the current City Hall site is off the table as a possible future location for the terminal.

Bus Shelter Program—

- The state has a four-year program to spend up to \$20 million for enhancing bus shelters throughout Connecticut. Middletown has been identified as a pilot program for 7 to 10 stops. Stakeholders will have an opportunity to comment on the style and location.

EXECUTIVE DIRECTOR’S REPORT

J. Comerford reported that the bus shelter pilot program will be looking at improving pedestrian access around the shelter. Several individuals from Graham Curtis’s team at DOT came out and reviewed all the Middletown stops.

ADJOURNMENT

The meeting was adjourned at 2:33 p.m.

The next meeting will be held on Tuesday, August 6, 2024, at 2:00 p.m.

Respectfully submitted,

Christina Denison
Clerk

THESE MINUTES ARE SUBJECT TO APPROVAL AT THE NEXT
ESTUARY TRANSIT DISTRICT BOARD MEETING

ESTUARY TRANSIT DISTRICT
FINANCE COMMITTEE MEETING
RVT ADMINISTRATIVE OFFICES, 91 N. Main Street, Middletown, CT with
Remote Options
WEDNESDAY, June 12, 2024, at 9:00 A.M.

CALL TO ORDER

The meeting was called to order by Charles Norz, Chair, at 9:00 a.m.

ROLL CALL

A quorum was established with the following committee members present: DG Fitton, Joan Gay, Jim Irish, and Charles Norz

Also in attendance: Joseph Comerford, Christina Denison, and Halyna Famiglietti

DISCUSSION OF BUDGET VS. ACTUALS and CASH FLOW

Copies of the Budget vs. Actuals and Cash Flow report were included in the meeting packet.

The Budget and Cash Flow were reviewed and discussed. No issues to report. Famiglietti and Comerford answered questions from the Committee.

D.G. Fitton made a motion to accept the Finance Director’s report as presented. J. Irish seconded the motion. The motion passed unanimously.

ADJOURNMENT

Fitton made a motion, seconded by Irish and unanimously approved to adjourn the meeting at 9:21 a.m.

Next Meeting—August 7, 2024, at 9:00 a.m.

Respectfully submitted,

Christina Denison
Clerk

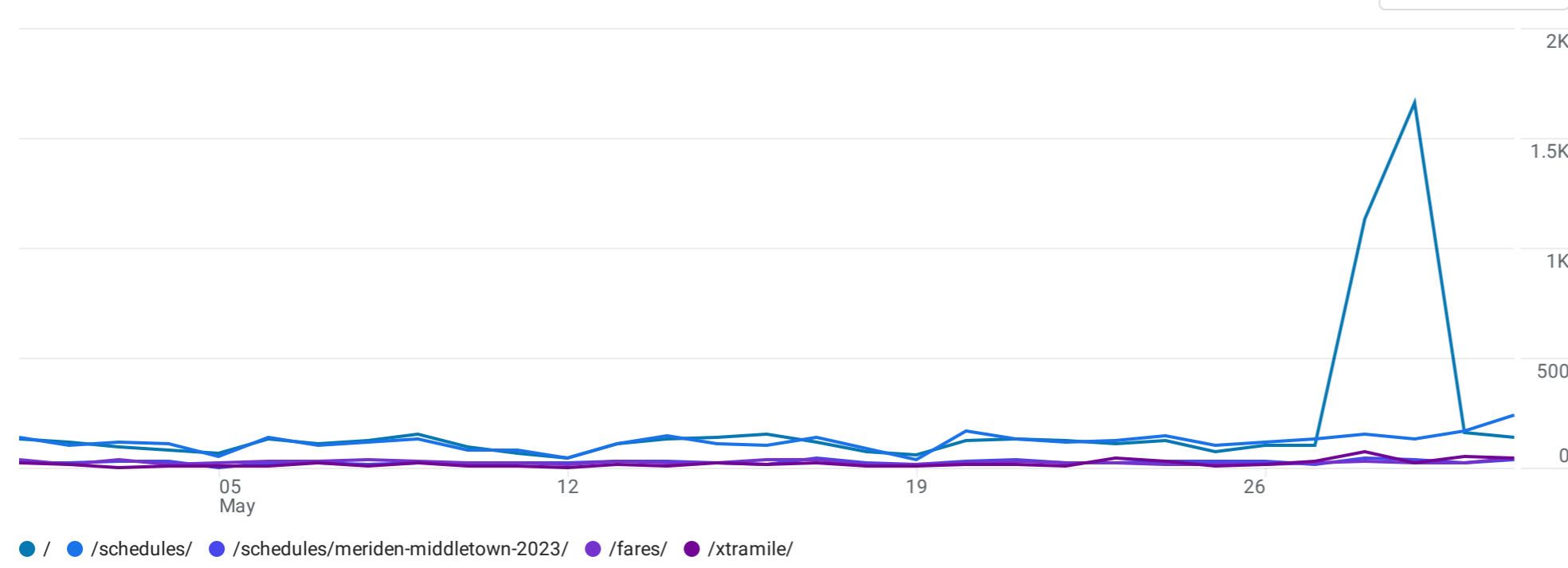
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Custom May 1 - May 31, 2024
Compare: Apr 1 - Apr 30, 2024

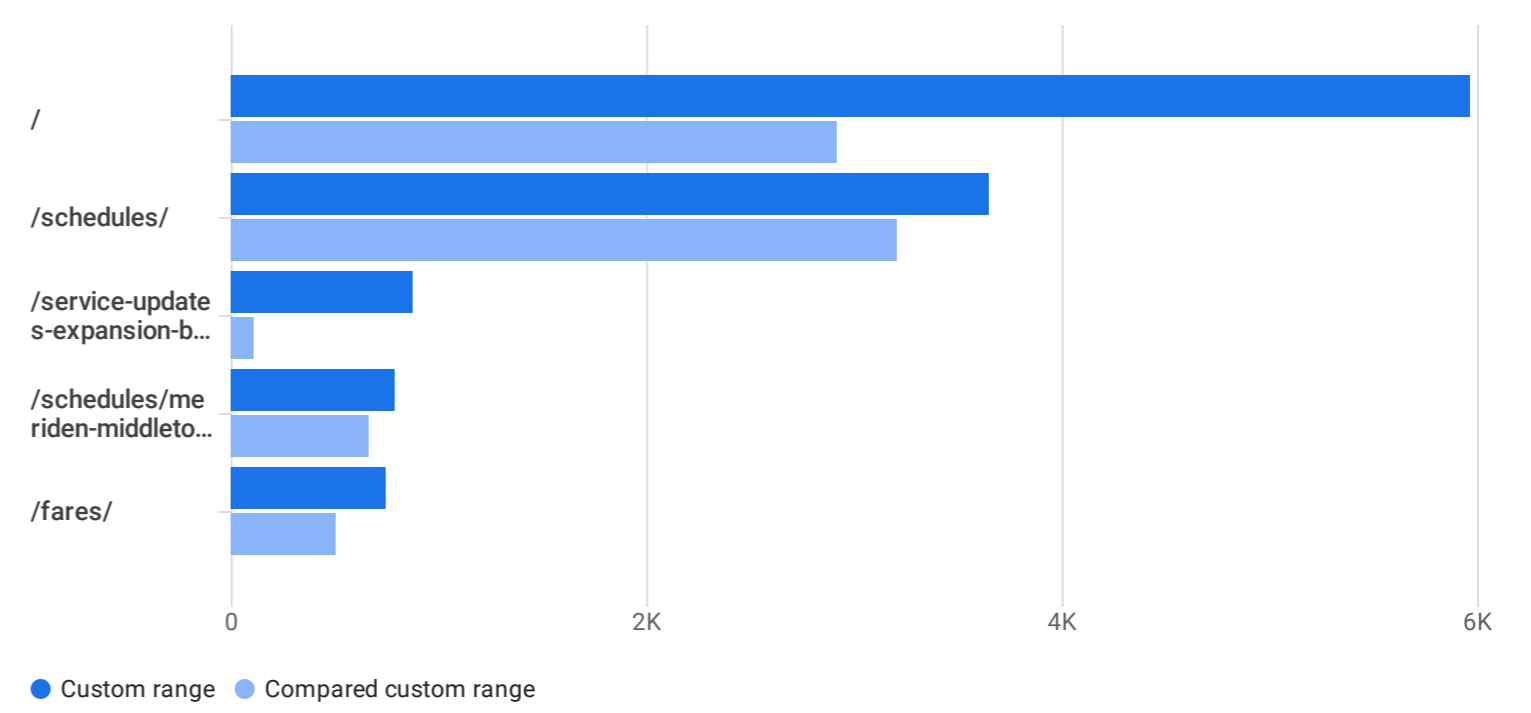
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Views by Page path and screen class over time



Views by Page path and screen class



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Page path and screen class	Views	Users	Views per user	Average engagement time	Event count	Key events	Total revenue
SHOW ALL ROWS					All events	All events	
	21,260 vs. 14,356 ↑ 48.09%	4,720 vs. 3,301 ↑ 42.99%	4.50 vs. 4.35 ↑ 3.57%	1m 36s vs. 95.72 ↑ 0.46%	51,277 vs. 36,751 ↑ 39.53%	0.00 vs. 0.00	\$0.00 vs. \$0.00
1 /							
May 1 - May 31, 2024	5,965	2,228	2.68	41s	13,627	0.00	\$0.00
Apr 1 - Apr 30, 2024	2,916	1,869	1.56	21s	9,457	0.00	\$0.00
% change	104.56%	19.21%	71.6%	94.69%	44.09%	0%	0%
2 /schedules/							
May 1 - May 31, 2024	3,648	1,623	2.25	36s	9,479	0.00	\$0.00
Apr 1 - Apr 30, 2024	3,203	1,407	2.28	40s	8,212	0.00	\$0.00
% change	13.89%	15.35%	-1.26%	-10.46%	15.43%	0%	0%
3 /service-updates-expansion-beginning-may-28th/							
May 1 - May 31, 2024	872	638	1.37	18s	2,594	0.00	\$0.00
Apr 1 - Apr 30, 2024	108	83	1.30	13s	349	0.00	\$0.00
% change	707.41%	668.67%	5.04%	39.82%	643.27%	0%	0%
4 /schedules/meriden-middletown-2023/							
May 1 - May 31, 2024	785	382	2.05	35s	1,941	0.00	\$0.00
Apr 1 - Apr 30, 2024	663	336	1.97	36s	1,600	0.00	\$0.00
% change	18.4%	13.69%	4.14%	-1.39%	21.31%	0%	0%
5 /fares/							
May 1 - May 31, 2024	743	450	1.65	54s	1,708	0.00	\$0.00
Apr 1 - Apr 30, 2024	502	279	1.80	1m 02s	1,196	0.00	\$0.00
% change	48.01%	61.29%	-8.24%	-11.87%	42.81%	0%	0%
6 /xtramile/							
May 1 - May 31, 2024	595	328	1.81	2m 09s	1,704	0.00	\$0.00
Apr 1 - Apr 30, 2024	463	304	1.52	1m 08s	1,420	0.00	\$0.00
% change	28.51%	7.89%	19.11%	89.36%	20%	0%	0%
7 /schedules/old-saybrook-madison-2023/							
May 1 - May 31, 2024	528	216	2.44	1m 11s	1,106	0.00	\$0.00
Apr 1 - Apr 30, 2024	491	176	2.79	56s	945	0.00	\$0.00
% change	7.54%	22.73%	-12.38%	27.02%	17.04%	0%	0%
8 /schedules/westlake-drive-2023/							
May 1 - May 31, 2024	373	160	2.33	51s	749	0.00	\$0.00
Apr 1 - Apr 30, 2024	413	208	1.99	32s	826	0.00	\$0.00
% change	-9.69%	-23.08%	17.41%	57.78%	-9.32%	0%	0%
9 /real-time-bus-tracking/							
May 1 - May 31, 2024	371	130	2.85	17s	828	0.00	\$0.00
Apr 1 - Apr 30, 2024	377	117	3.22	25s	852	0.00	\$0.00
% change	-1.59%	11.11%	-11.43%	-30.95%	-2.82%	0%	0%
10 /contact-us/							
May 1 - May 31, 2024	348	240	1.45	36s	977	0.00	\$0.00
Apr 1 - Apr 30, 2024	296	199	1.49	1m 14s	907	0.00	\$0.00
% change	17.57%	20.6%	-2.52%	-51.19%	7.72%	0%	0%

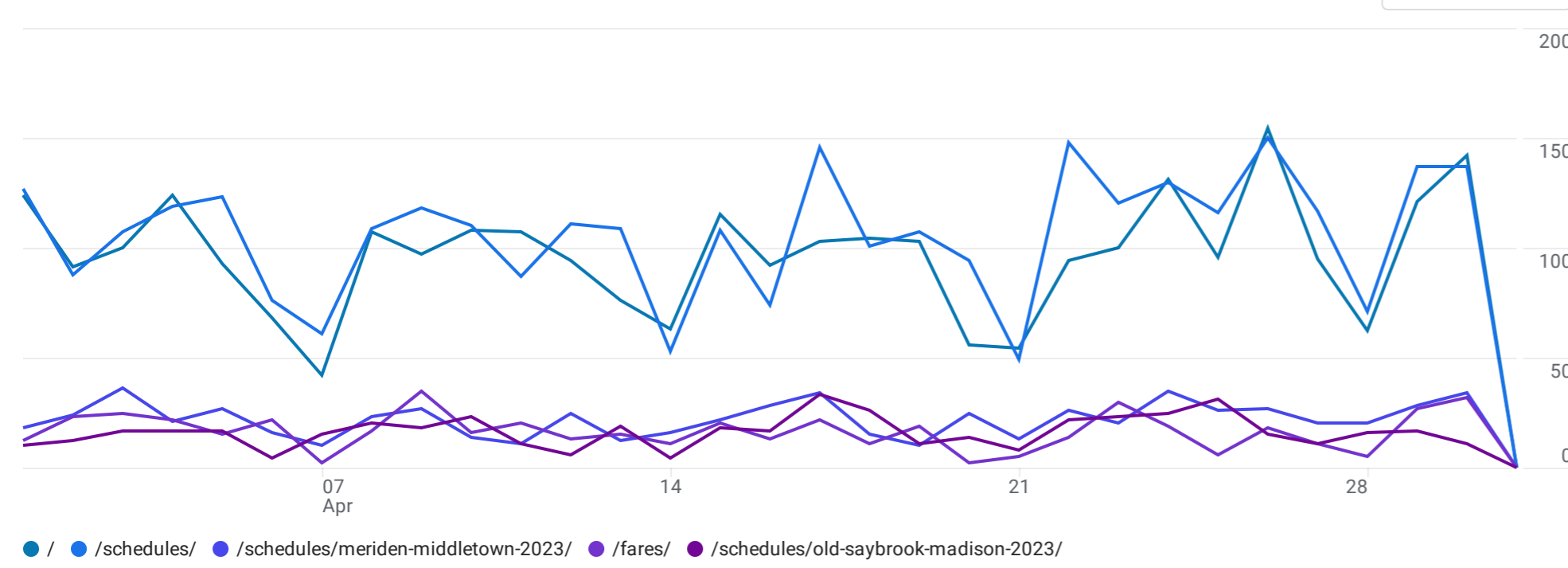
All Users [Add comparison +](#)

Custom Apr 1 - Apr 30, 2024
Compare: Mar 1 - Mar 31, 2024

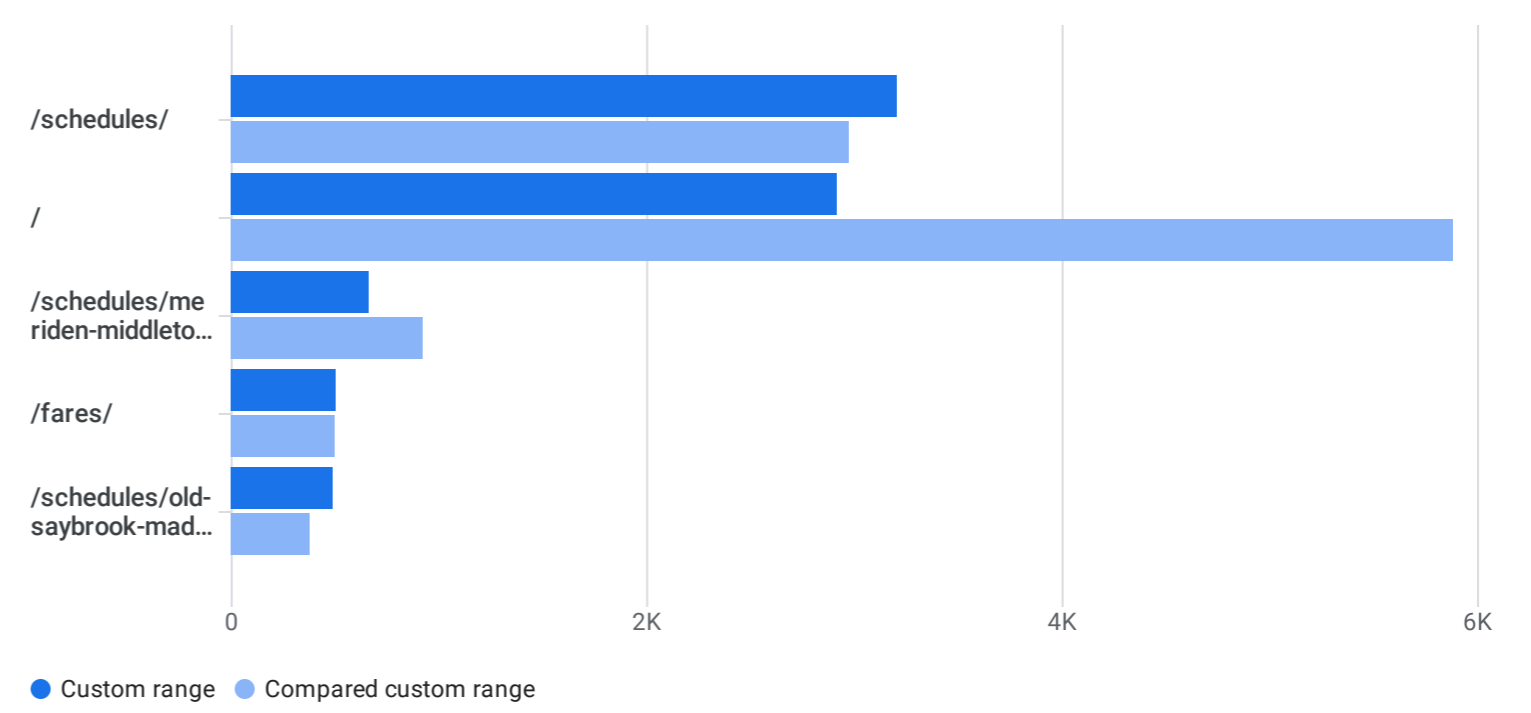
Pages and screens: Page path and screen class [👍](#)

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Views by Page path and screen class over time



Views by Page path and screen class



Search...

Rows per page: 10 Go to: 1 < 1-10 of 120 >

Page path and screen class	Views	Users	Views per user	Average engagement time	Event count	Key events	Total revenue
SHOW ALL ROWS	vs. 16,573	vs. 3,283	vs. 5.05	vs. 105.16	vs. 38,702	vs. 0.00	vs. \$0.00
1 /schedules/	14,356 ↓ -13.38%	3,301 ↑ 0.55%	4.35 ↓ -13.85%	1m 35s ↓ -8.97%	36,751 ↓ -5.04%	0.00 vs. 0.00	\$0.00 vs. \$0.00
Apr 1 - Apr 30, 2024	3,203	1,407	2.28	40s	8,212	0.00	\$0.00
Mar 1 - Mar 31, 2024	2,974	1,435	2.07	34s	7,801	0.00	\$0.00
% change	7.7%	-1.95%	9.84%	19.14%	5.27%	0%	0%
2 /							
Apr 1 - Apr 30, 2024	2,916	1,869	1.56	21s	9,457	0.00	\$0.00
Mar 1 - Mar 31, 2024	5,884	1,995	2.95	45s	13,024	0.00	\$0.00
% change	-50.44%	-6.32%	-47.1%	-53.04%	-27.39%	0%	0%
3 /schedules/meriden-middletown-2023/							
Apr 1 - Apr 30, 2024	663	336	1.97	36s	1,600	0.00	\$0.00
Mar 1 - Mar 31, 2024	924	485	1.91	38s	2,400	0.00	\$0.00
% change	-28.25%	-30.72%	3.57%	-6.67%	-33.33%	0%	0%
4 /fares/							
Apr 1 - Apr 30, 2024	502	279	1.80	1m 02s	1,196	0.00	\$0.00
Mar 1 - Mar 31, 2024	498	311	1.60	1m 26s	1,288	0.00	\$0.00
% change	0.8%	-10.29%	12.36%	-28.28%	-7.14%	0%	0%
5 /schedules/old-saybrook-madison-2023/							
Apr 1 - Apr 30, 2024	491	176	2.79	56s	945	0.00	\$0.00
Mar 1 - Mar 31, 2024	376	159	2.36	1m 09s	737	0.00	\$0.00
% change	30.59%	10.69%	17.97%	-18.25%	28.22%	0%	0%
6 /xtramile/							
Apr 1 - Apr 30, 2024	463	304	1.52	1m 08s	1,420	0.00	\$0.00
Mar 1 - Mar 31, 2024	295	205	1.44	51s	907	0.00	\$0.00
% change	56.95%	48.29%	5.84%	32.6%	56.56%	0%	0%
7 /schedules/saybrook-road-5/							
Apr 1 - Apr 30, 2024	426	197	2.16	58s	829	0.00	\$0.00
Mar 1 - Mar 31, 2024	394	212	1.86	42s	748	0.00	\$0.00
% change	8.12%	-7.08%	16.35%	38.87%	10.83%	0%	0%
8 /schedules/westlake-drive-2023/							
Apr 1 - Apr 30, 2024	413	208	1.99	32s	826	0.00	\$0.00
Mar 1 - Mar 31, 2024	374	171	2.19	44s	728	0.00	\$0.00
% change	10.43%	21.64%	-9.22%	-27.51%	13.46%	0%	0%
9 /real-time-bus-tracking/							
Apr 1 - Apr 30, 2024	377	117	3.22	25s	852	0.00	\$0.00
Mar 1 - Mar 31, 2024	236	88	2.68	18s	496	0.00	\$0.00
% change	59.75%	32.95%	20.15%	41.53%	71.77%	0%	0%
10 /schedules/newfield-street-2023/							
Apr 1 - Apr 30, 2024	361	174	2.07	1m 05s	719	0.00	\$0.00
Mar 1 - Mar 31, 2024	289	165	1.75	33s	564	0.00	\$0.00
% change	24.91%	5.45%	18.45%	97.3%	27.48%	0%	0%



RIVER VALLEY TRANSIT

About River Valley Transit

River Valley Transit (RVT) is a transit agency operated by the Estuary Transit District. RVT provides a variety of transit services including traditional fixed routes, ADA Paratransit, Dial-A-Ride, and our On-Demand XtraMile service. Our service area encompasses most of Middlesex County and serves 17 municipalities. All services are open to the general public with no age or disability restrictions.



RIVER VALLEY TRANSIT

Middletown Operations Facility
91 N Main Street
Middletown, CT 06457
(860) 346-0212

Middletown Terminal
340 Main Street, Middletown
(860) 510-0429
rivervalleytransit.com

Interactive maps and schedules are available on our website:



RIDE GUIDE 2024

Public Transit for the Lower Connecticut River Valley






















Effective 5/28/2024
English and Español



Download the




TRANSIT APP

(860) 510-0429
rivervalleytransit.com

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TRANSIT APP

Life's better without a car.
Download the Transit app.


For help planning out trips throughout the state of CT, make sure to download the free Transit App on your smartphone by using this QR Code.



ABOUT RIVER VALLEY TRANSIT

River Valley Transit (RVT) is the operating name of the Estuary Transit District. RVT provides a variety of transit services including traditional fixed routes, ADA Paratransit, Dial-A-Ride and our On-Demand XtraMile service. Our service area encompasses most of Middlesex County and serves 17 municipalities.

EXCITING CHANGES TO PUBLIC TRANSIT IN MIDDLESEX COUNTY

River Valley Transit was formerly two separate transit districts, Middletown Area Transit (MAT) and 9-Town Transit (9TT). MAT served the northern portion of Middlesex County and 9TT served the southern Shoreline Division. For a variety of reasons including simplicity, resource pooling, larger staff and vehicle capabilities, the districts officially merged as of July 1st 2022. RVT now represents the one unified system. As part of this merger a series of exciting changes are coming including expanded hours, new routes, new fare discounts and new branding. Be on the lookout for more exciting changes. Want to learn more about our service changes? Please go to RiverValleyTransit.com.

DIAL-A-RIDE

RVT offers many routes throughout Middlesex County, however there are some gaps in service. Dial-A-Ride is our response to those gaps, offering reservation-based curb-to-curb service for the general public. Any trip that originates or ends more than 3/4 of a mile from a fixed route is eligible for Dial-A-Ride service. Dial-A-Ride service is available on a first-come-first served basis, Monday-Friday 6:30am-4:30pm. Reservations can be made up to two weeks in advance, but reservations must be made by 4pm the day prior to a desired ride. To schedule a ride, download the Ecolane App or call (860) 510-0429 option 3 between 8am-4:30pm Monday-Friday. For more information, visit RiverValleyTransit.com.

XTRAMILE

XtraMile is a same day on-demand service within certain service areas. The XtraMile service is in Old Saybrook and portions of Westbrook and Essex. Starting in June 2024 there will be new XtraMile zones in Madison and Guilford, Middletown, and East Hampton. For more information and to easily request a ride download the free XtraMile by RVT App available on iPhone or Google or by calling (860) 510-0429.



TAXI VOUCHER PROGRAM

River Valley Transit's Taxi Voucher Program provides accessible transportation outside of the RVT service area. The program offers a 100% match, meaning RVT will pay for half of the cost of your

taxi ride. This service is only available to seniors and persons with disabilities. Anyone with a CT reduced fare ID, a Medicare card, is certified for ADA Paratransit or is over the age of 60 is eligible for the taxi voucher program. Riders must submit a Taxi Voucher Application form with payment and proof of eligibility to use the program. The taxi service will take residents anywhere in Connecticut. Visit RiverValleyTransit.com for more information.

ADA PARATRANSIT

ADA Paratransit is an origin-to-destination service for individuals of any age with physical or cognitive disabilities that prevents them from using RVT fixed route services. ADA paratransit is only available for trips within 3/4 of a mile of a fixed bus route. To learn more about the ADA Paratransit service area, please call (860) 510-0429 option 2. To register for ADA Paratransit, you must complete an application process to determine eligibility for the program. Applications are available online at RiverValleyTransit.com or by calling (860) 510-0429.

FLYER SERVICE

Flyer service is available on specific routes. Flyer service does not offer flag stop service and stops only at designated stops.

FLAG STOPS

Although some stops in the region are marked by a bus stop, buses will also stop on request anywhere on the route where it is safe to do so. To be picked up, riders must wait in a safe and visible roadside location and wave to let the driver know the rider wants to be picked up. Be on the same side of the road before the bus approaches as the bus will not wait for you to cross the street. The bus will not wait for you to cross the street due to safety reasons. Drivers will determine whether or not a stop is safe for pickups and drop-offs. Waiting at an intersection or a guardrail is considered an unsafe pick up location. There may also be additional flag stop restrictions unique to each bus route. To learn more about these restrictions please reference the individual route schedule. To depart from the bus, simply pull the stop request cord about a block before your desired drop off point.

OFF-ROUTE SERVICE

For routes 640, 642, 643, 644, and 645 off-route service is available for an additional charge. These deviations must be within 3/4 of a mile of the bus route and must be scheduled by 4:30pm the day prior. It is also possible that off route service may be denied due to schedule constraints, as bookings are first come, first-served.

TRAVEL CONDITIONS

Schedule times are approximate and subject to delays caused by poor weather and traffic conditions. During severe weather events, updates on delayed openings, early shutdowns and closures will be posted online on social media and on local TV stations.

BICYCLE RACKS

All RVT buses are equipped with bicycle racks, which are available for use at no additional charge. Bicycles must be loaded and unloaded by the passenger in the following manner:

- As the bus approaches, have your bike ready to load. Remove water bottles, pumps, or other loose items.
- Inform the driver that you will be loading or unloading a bicycle.
- Load only from the curb side of the vehicle.
- Pull the handle in the center of the rack and pull the rack down.
- Place the bicycle in the inside slot of the rack if empty.
- Pull the support arm over the front tire, ensuring that it is not on the fender or frame.
- After removing your bicycle, pull the handle to lift the rack back up to the stowed position.

HOLIDAYS

Buses do not operate on the following holidays:

- New Years Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving
- Christmas Day

PASSENGER GUIDELINES

Please adhere to the following guidelines to allow us to better serve you:

- Have your fare ready before boarding
- Reserve front seats for seniors and people with disabilities
- No eating or drinking while in the vehicle
- Keep conversations quiet while talking to others and when on the phone
- Animals other than service animals must be caged
- No smoking or using any other tobacco or nicotine products
- Never cross in front of bus; wait until it has pulled away
- Use headphones when playing audio or video devices
- Shirt and shoes are required
- Weapons, firearms and explosives are forbidden.

TRAVEL TRAINING

Travel Training is a free service provided by the Kennedy Collective to teach seniors and people with disabilities how to use their local bus and rail service properly and safely. The training process is individualized to meet the needs of those being trained with an emphasis on safety. A qualified travel trainer will travel with you to your desired locations at times of your convenience. Your travel trainer will ride with you until you are ready to travel on your own. There is no time limit for training and there will be no cost other than payment of your bus or train fare. For more information, please visit rivalleytransit.org and view resources.

PERSONAL ITEMS, STROLLERS AND CARTS

RVT is not responsible for lost articles left on busses. Limit bags, groceries and personal items to what you can carry on when you board. Items cannot take up seats. Strollers and shopping carts must be folded prior to boarding and stored out of the aisle. Keep items in your lap or on the floor by your feet. Keep the aisle clear.

TITLE IV POLICY STATEMENT

The Estuary Transit District is committed to ensuring that no person is excluded from participation, denied benefits, or otherwise subjected to discrimination under any program or activity, on the basis of race, color or national origin. Any person who believes that he or she has been subjected to discrimination or retaliation based on their race, color or national origin may file a Title VI complaint. For more information about this policy and the complaint process go to RiverValleyTransit.com or call our Civil Rights Officer at (860) 510-0429 Ext 101.

LANGUAGE TRANSLATION SERVICES

RVT offers free translation services for over 100 languages by phone. Callers may begin speaking in any language and we will place you on hold while we conference in a translator.

ACCESSIBILITY

River Valley Transit is accessible to persons with disabilities. All buses are equipped with wheelchair lifts or ramps that enable persons in wheelchairs or persons who cannot navigate steps to utilize our services. Bus Operators are trained to assist riders in use of lifts and ramps and secure wheelchairs. Passengers may travel with respirators, concentrators, and/or portable oxygen. Service animals are welcome on board our vehicles and in our facilities. Public information is available in alternative formats upon request. If you have a complaint about the accessibility of our transit system or service or believe you have been discriminated against because of your disability, you may file a complaint by visiting RiverValleyTransit.com or calling (860) 510-0429 Ext 122 if you need assistance filing a complaint.

REASONABLE ACCOMMODATIONS

Passengers with disabilities may request modifications to current service procedures to access the service. To make a request, please call us at (860) 510-0429 or email us at info@estuarytransit.org. Please submit requests at least two business days before the trip when possible.

FARES

Please have your exact fare, pass or transfer ready when you board the bus. Fares may be paid in cash on-board the vehicle at the time of the trip. Exact fare is required and no change can be provided. The farebox only holds change for 30 seconds, then drops. If your fare drops, you will be required to pay again. Damaged or mutilated passes will not be replaced. No refunds or exchanges on any fare product. The Token Transit App for IOS and Android allows payment by credit card for tickets and passes. RVT is committed to reducing financial barriers for riders. RVT offers money saving multi-trip passes and monthly passes available at the Downtown Middletown Terminal, RVT Centerbrook Office, as well as the Clinton, Madison and Old Saybrook Stop & Shop stores, the Deep River Adams Market, Token Transit, and online at RiverValleyTransit.com.

SENIOR/DISABLED FARES

Reduced fares are available to people with disabilities and seniors aged 65 and older. To qualify, simply show your Medicare card to the bus operator. If you do not have a Medicare card, you can obtain a reduced fare ID by visiting www.cttransit.com and submitting an application.

U-PASS

U-Pass is a CT Rides program that allows for participating colleges' students to ride transit for free. U-Pass riders simply show both their U-Pass ID and Student ID for free service.

WESPASS



WesPass provides free rides for Wesleyan Students on RVT services. Simply show your Wesleyan ID to ride for free.

TRANSFERS

Payment of a one-way ticket enables riders to make free transfers to another bus in the system. Transfers are provided at no charge with fare payment by cash or tickets when requested upon boarding. They are valid on the next connecting bus for a continuing one-way trip on the next RVT bus, connecting CT Transit routes, as well as South East Area Transit (SEAT) routes.

TOKEN TRANSIT APP

Ride transit with just your phone. Download the Token Transit app.

[rivervalleytransit.com](http://www.rivervalleytransit.com)



FARES

Fixed Route	
Single Ride	\$1.75
Senior/Disabled Single Ride	\$0.85
Off-Route Ride	\$3.50
All Day Pass	\$3.50
Children Under 5	FREE
U-Pass	FREE
Wespass	FREE
Demand Response	
Dial-A-Ride Reservation	\$3.50
Dial-A-Ride - Senior 60+	Donation
ADA Paratransit	\$3.50
XtraMile	\$1.75
Pre-Paid Fares	
Ten-Ride Ticket	\$15.75
Senior/Disabled Ten-Ride Ticket	\$7.65
Monthly Pass	\$52.50
Senior/Disabled Monthly Pass	\$26.25
Dial-A-Ride Ten-Ride Ticket	\$35.00

CUSTOMER SERVICE

Customer Service agents are available for questions, information, reservations, or comments.

Phone: (860) 346-0212 or (860) 510-0429

TDD: 711

Hours: 6:00am -10:00pm Monday-Friday
7:15am-6:00pm Saturday

Email: info@estuarytransit.org

Online: www.RiverValleyTransit.com

Senior transportation is made possible by a grant from the Senior Resources Agency on Aging with Title III funds made available under the Older Americans Act. RVT reserves the right to alter or cancel this program at any time. Senior Fare requires pre-registration by calling customer service at (860) 510-0429

ACERCA DE RIVER VALLEY TRANSIT

River Valley Transit (RVT) es una agencia de tránsito operada por Estuary Transit District. RVT provee una variedad de servicios de tránsito incluyendo rutas fijas tradicionales, ADA Paratransit, Dial-A-Ride, y el servicio On-Demand XtraMile service. Nuestra área de servicio abarca la mayoría del Condado de Middlesex y sirve a 17 municipalidades.

CAMBIOS EMOCIONANTES EN EL SERVICIO DE TRANSPORTES DEL CONDADO DE MIDDLESEX

River Valley Transit anteriormente era dos distritos de tránsito separados, Middletown Area Transit (MAT) y 9-Town Transit (9TT). MAT servía la parte norte del condado de Middlesex y 9TT servía la División Shoreline del sur. Por diversas razones, como la simplicidad, la agrupación de recursos, un personal y vehículos más grandes, los distritos se fusionaron oficialmente a partir del 1 de julio de 2022. RVT ahora representa el sistema unificado. Como parte de esta fusión, se avecinan una serie de importantes cambios, incluyendo horarios ampliados, nuevas rutas, nuevos descuentos en tarifas y una nueva imagen de marca. Estén atentos para más cambios emocionantes. Si deseas obtener más información sobre nuestros cambios de servicio, visita RiverValleyTransit.com.

DIAL-A-RIDE

RVT ofrece muchas rutas en todo el condado de Middlesex, sin embargo, existen algunas brechas en el servicio. Dial-A-Ride es la respuesta a esas brechas, ofreciendo un servicio de reservaciones de puerta a puerta para el público en general. Cualquier viaje que comience o termine a más de 3/4 de milla de una ruta fija es elegible para el servicio de Dial-A-Ride. El servicio de Dial-A-Ride está disponible por orden de llegada, de lunes a viernes de 6:30 a. m. a 4:30 p. m. Las reservas se pueden hacer hasta con dos semanas de anticipación, pero deben realizarse antes de las 4 p. m. del día anterior al viaje deseado. Para programar un viaje, descarga la aplicación Ecolane o llama al (860) 510-0429, opción 3, entre las 8 a. m. y las 4:30 p. m. de lunes a viernes. Para obtener más información, visita RiverValleyTransit.com.

XTRAMILE

XtraMile es un servicio on-demand disponible el mismo día en ciertas áreas de servicio. El área de servicio de XtraMile se encuentra en Old Saybrook y partes de Westbrook y Essex. XtraMile también podría estar disponible en otros lugares de nuestra región. Para obtener más información y solicitar un viaje de manera sencilla, descargue la aplicación gratuita XtraMile de RVT, disponible en iPhone o Google, o llame al (860) 510-0429.



TAXI VOUCHER PROGRAM

El Programa de Cupones de Taxi de River Valley Transit brinda transporte accesible fuera del área de servicio de RVT. El programa ofrece un 100% de "match", lo que significa que RVT pagará la mitad del costo de su viaje en taxi. Este servicio solo está disponible para personas mayores y personas con discapacidades. Cualquier persona con una identificación de tarifa reducida de CT, una tarjeta de Medicare, está certificada para el ADA Paratransit o tiene más de 60 años es elegible para el programa de cupones de taxi. Los pasajeros deben presentar un formulario de solicitud de cupón de taxi con el pago y la prueba de elegibilidad para utilizar el programa. El servicio de taxi llevará a los residentes a cualquier lugar de Connecticut. Visite RiverValleyTransit.com para obtener más información.

ADA PARATRANSIT

ADA Paratransit es un servicio de origen y destino para personas de cualquier edad con discapacidad física o cognitiva que les impide utilizar los servicios de ruta fija de RVT. El servicio de ADA Paratransit solo está disponible para viajes dentro de 3/4 de milla de una ruta de autobús fija. Para obtener más información sobre el área de servicio de ADA Paratransit, llame al (860) 510-0429, opción 2, si tiene alguna pregunta. Para registrarse en ADA Paratransit, debe completar un proceso de solicitud para determinar la elegibilidad para el programa. Las solicitudes están disponibles en línea en RiverValleyTransit.com o llamando al (860) 510-0429.

SERVICIO DE FLYER

El servicio de Flyer no ofrece paradas a solicitud y solo se detiene en las paradas designadas.

PARADAS A SOLICITUD

Aunque algunas paradas en la región están marcadas con una parada de autobús, los autobuses también se detendrán a pedido en cualquier lugar de la ruta donde sea seguro hacerlo. Para ser recogidos, los pasajeros deben esperar en un lugar seguro y visible junto a la carretera y hacer señas a los conductores para informarles que desean ser recogidos. Asegúrese de estar en el mismo lado de la carretera antes de que el autobús se acerque y haga señas al conductor para que sepa que desea ser recogido. El autobús no esperará a que cruce la calle por razones de seguridad. Los conductores determinarán si una parada es segura para recoger o dejar a los pasajeros. Esperar en una intersección o en una barandilla se considera un lugar de recogida inseguro. También puede haber restricciones adicionales de paradas a solicitud específicas para cada ruta de autobús. Para obtener más información sobre estas restricciones, consulte el horario individual de la ruta.

Para descender del autobús, simplemente tire del cordón de solicitud de parada aproximadamente una cuadra antes del punto donde desea bajarse.

SERVICIO FUERA DE RUTA

Para las rutas en nuestra División de Shoreline, el servicio fuera de ruta puede estar disponible por un cargo adicional. Estas desviaciones deben estar dentro de 3/4 de milla de la ruta del autobús y deben programarse antes de las 4 p.m. del día anterior. También es posible que el servicio fuera de ruta sea denegado debido a restricciones de horario.

CONDICIONES DE VIAJE

Los horarios son aproximados y están sujetos a retrasos causados por malas condiciones climáticas y del tráfico. Durante eventos climáticos severos, se publicarán actualizaciones sobre aperturas con retraso, cierres anticipados y cierres en línea y en estaciones de televisión locales.

PORTABICICLETAS

Todos los autobuses de RVT están equipados con portabicicletas, los cuales están disponibles para su uso sin costo adicional. Las bicicletas deben ser cargadas y descargadas por el pasajero de la siguiente manera:

- Cuando el autobús se acerque, tenga su bicicleta lista para cargar. Retire botellas de agua, bombas u otros objetos sueltos.
- Informe al conductor que va a cargar o descargar una bicicleta.
- Cargue solo desde el lado de la acera del vehículo.
- Jale la manija en el centro del portabicicletas y baje el portabicicletas.
- Coloque la bicicleta en el espacio interior del portabicicletas si está vacío.
- Jale el brazo de soporte sobre la rueda delantera, asegurándose de que no esté sobre el guardabarros o el marco
- Después de retirar su bicicleta, jale la manija para levantar el portabicicletas de nuevo a la posición guardada.

FERIADOS

Los buses no operan en los siguientes feriados:

- New Years Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving
- Christmas Day

REGLAS PARA PASAJEROS

Por favor seguir las siguientes reglas que nos permiten servirlo mejor:

- Tenga su tarifa lista antes de abordar
- Reserve asientos para ancianos o personas con discapacidades
- No come o beba mientras usa el vehículo
- Hable en voz baja con otros o mientras usa su teléfono
- Todos los animales, excepto los de servicio, deben estar enjaulados
- No se debe fumar o usar ningún producto de tabaco o nicotina
- Nunca cruce enfrente de un bus. Espere a que pare.
- Se requiere el uso de camisa y zapatos.
- Está prohibido portar armas, armas de fuego o explosivos.

ENTRENAMIENTO PARA VIAJES

Travel Training es un servicio ofrecido por Kennedy Collective para enseñar a las personas a usar el bus local y trenes apropiadamente y de manera segura. El proceso de capacitación está individualizado para satisfacer las necesidades de la persona que está siendo capacitada, con un énfasis en la seguridad. Un entrenador de viaje calificado viajará contigo a los lugares que desees en horarios que te convengan. Tu entrenador de viaje también permanecerá contigo, enseñándote técnicas de viaje seguro hasta que estés listo para viajar por tu cuenta. No hay límite de tiempo para la capacitación y no habrá costo adicional aparte del pago de la tarifa del autobús o tren. Para obtener más información, visita traveltraining@thekennedycollective.org o llama al (203) 365-8522 extensión 2950.

ARTÍCULOS PERSONALES, COCHES DE BEBÉ Y CARROS

RVT no se hace responsable de los artículos perdidos que se dejen en los autobuses. Limita las bolsas, comestibles y artículos personales a lo que puedas llevar contigo al abordar. Los artículos no pueden ocupar asientos. Los cochecitos y carros de compras deben estar plegados antes de abordar y guardados fuera del pasillo. Mantén los artículos en tu regazo o en el suelo junto a tus pies. Mantén el pasillo despejado.

TÍTULO IV POLÍTICA

Estuary Transit District está comprometido a garantizar que ninguna persona sea excluida de la participación, se le nieguen beneficios o sea objeto de discriminación en cualquier programa o actividad, basada en raza, color u origen nacional. Cualquier persona que crea que ha sido objeto de discriminación o represalia basada en su raza, color u origen nacional puede presentar una queja bajo el Título VI. Para obtener más información sobre esta política y el proceso de quejas, visite RiverValleyTransit.com o llame a nuestro Oficial de Derechos Civiles al (860) 510-0429 Extensión 101.

SERVICIO DE TRADUCCIÓN DE IDIOMAS

RVT ofrece servicios de traducción gratuitos para más de 100 idiomas por teléfono. Los llamantes pueden comenzar a hablar en cualquier idioma y los pondremos en espera mientras conectamos a un traductor.

ACCESIBILIDAD

River Valley Transit es accesible para personas con discapacidades. Todos los autobuses están equipados con elevadores o rampas para sillas de ruedas que permiten a las personas en sillas de ruedas o personas que no pueden subir escalones utilizar nuestros servicios. Los operadores de autobuses

están capacitados para ayudar a los pasajeros en el uso de los elevadores y rampas y en asegurar las sillas de ruedas. Los pasajeros pueden viajar con respiradores, concentradores y/u oxígeno portátil. Los animales de servicio son bienvenidos a bordo de nuestros vehículos y en nuestras instalaciones. La información pública está disponible en formatos alternativos a pedido. Si tiene una queja sobre la accesibilidad de nuestro sistema de tránsito o servicio o cree que ha sido discriminado debido a su discapacidad, puede presentar una queja visitando RiverValleyTransit.com o llamando al (860) 510-0429 Extensión 122 si necesita ayuda para presentar una queja.

ACOMODACIONES RAZONABLES

Los pasajeros con discapacidades pueden solicitar modificaciones a los procedimientos de servicio actuales para acceder al servicio. Para hacer una solicitud, llámenos al (860) 510-0429 o envíenos un correo electrónico a info@estuarytransit.org. Por favor, envíe las solicitudes al menos dos días hábiles antes del viaje cuando sea posible.

TOKEN TRANSIT APP

Ride transit with just your phone.
Download the Token Transit app.



rivalleytransit.com

TARIFAS

Por favor, tenga su tarifa exacta, pase o transbordo listo cuando suba al autobús. Las tarifas se pueden pagar en efectivo a bordo del vehículo en el momento del viaje. Se requiere una tarifa exacta y no se proporcionará cambio. El cajero de tarifas solo retiene el cambio durante 30 segundos, luego lo devuelve. Si su tarifa se devuelve, deberá pagar nuevamente. Los pases dañados o mutilados no serán reemplazados. No hay reembolsos ni cambios en productos de tarifa. Otra forma conveniente de pagar es a través de la aplicación Token Transit para iOS y Android, que permite el pago con tarjeta de crédito para boletos y pases. RVT se compromete a reducir las barreras financieras para los pasajeros. RVT ofrece pases multipases que ahorran dinero y pases mensuales disponibles en la Terminal de Downtown Middletown, la Oficina de RVT en Centerbrook, así como en las tiendas Stop & Shop de Clinton, Madison y Old Saybrook, el Adams Market de Deep River y en línea en RiverValleyTransit.com.

TARIFAS PARA PERSONAS MAYORES/ DISCAPACITADAS

Se ofrecen tarifas reducidas a personas con discapacidades y personas mayores de 65 años. Para calificar, simplemente muestre su tarjeta de Medicare al conductor del autobús. Si no tiene una tarjeta de Medicare, puede obtener una identificación de tarifa reducida visitando www.cttransit.com y presentando una solicitud.

U-PASS

El Programa CT Rides permite a los estudiantes de las universidades participantes viajar en tránsito de forma gratuita. Los pasajeros de U-Pass simplemente muestran su identificación de U-Pass y su identificación de estudiante para obtener el servicio gratuito.

WESPASS

WesPass ofrece paseos gratuitos a los estudiantes de Wesleyan en los servicios de RVT. Simplemente muestra tu identificación de Wesleyan y viaja gratis.

TRANSFERENCIAS

El pago de un boleto de ida también permite a los pasajeros hacer transferencias gratuitas a otro autobús en el sistema. Las transferencias se proporcionan sin cargo al pagar la tarifa en efectivo o con boletos cuando se solicitan al abordar. Son válidas en el próximo autobús de conexión para un viaje de un solo sentido en el próximo autobús de RVT, muchas rutas de CT Transit, así como en las rutas de South East Area Transit.

TARIFAS

Fixed Route	
Viaje Simple	\$1.75
Viaje Simple para Senior/ Discapacitado	\$0.85
Viaje Fuera de la Ruta	\$3.50
Pase Todo El Día	\$3.50
Niños Menores de 5	GRATIS
U-Pass	FREE
Wespass	FREE
Demand Response	
Reservación Dial-A-Ride	\$3.50
Dial-A-Ride - Senior de 60 años o mas +	Donación
ADA Paratransit \$	3.50
XtraMile	\$1.75
Pre-Paid Fares	
Ticket de Diez Viajes	\$15.75
Ticket de Diez Viajes para Senior/ Discapacitado	\$7.65
Pase Mensual	\$52.50
Pase Mensual para Senior/ Discapacitado	\$26.25
Ticket de Diez Viajes Dial-A-Ride	\$35.00

SERVICIO AL CLIENTE

Los agentes de Servicio Al Cliente están disponibles para preguntas, información, reservaciones o comentarios.

Teléfono: (860) 346-0212

TDD: 711

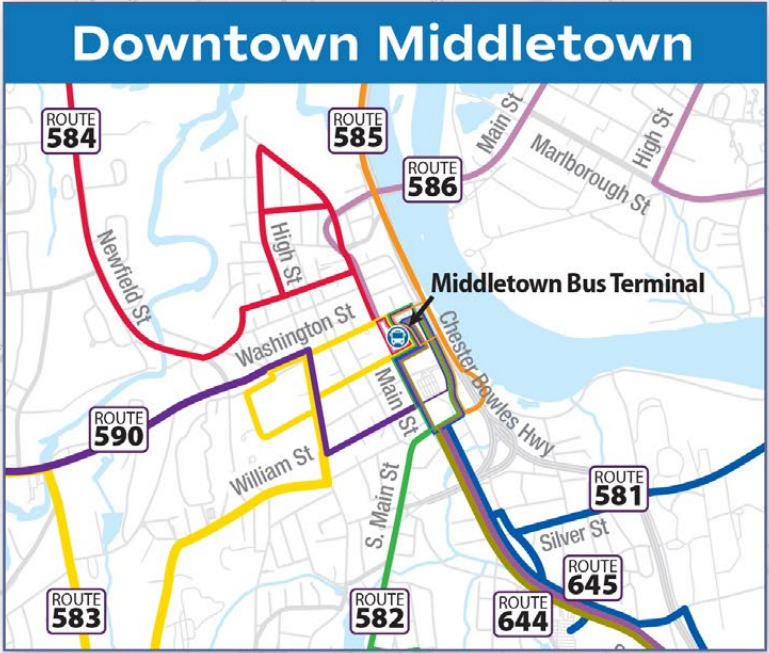
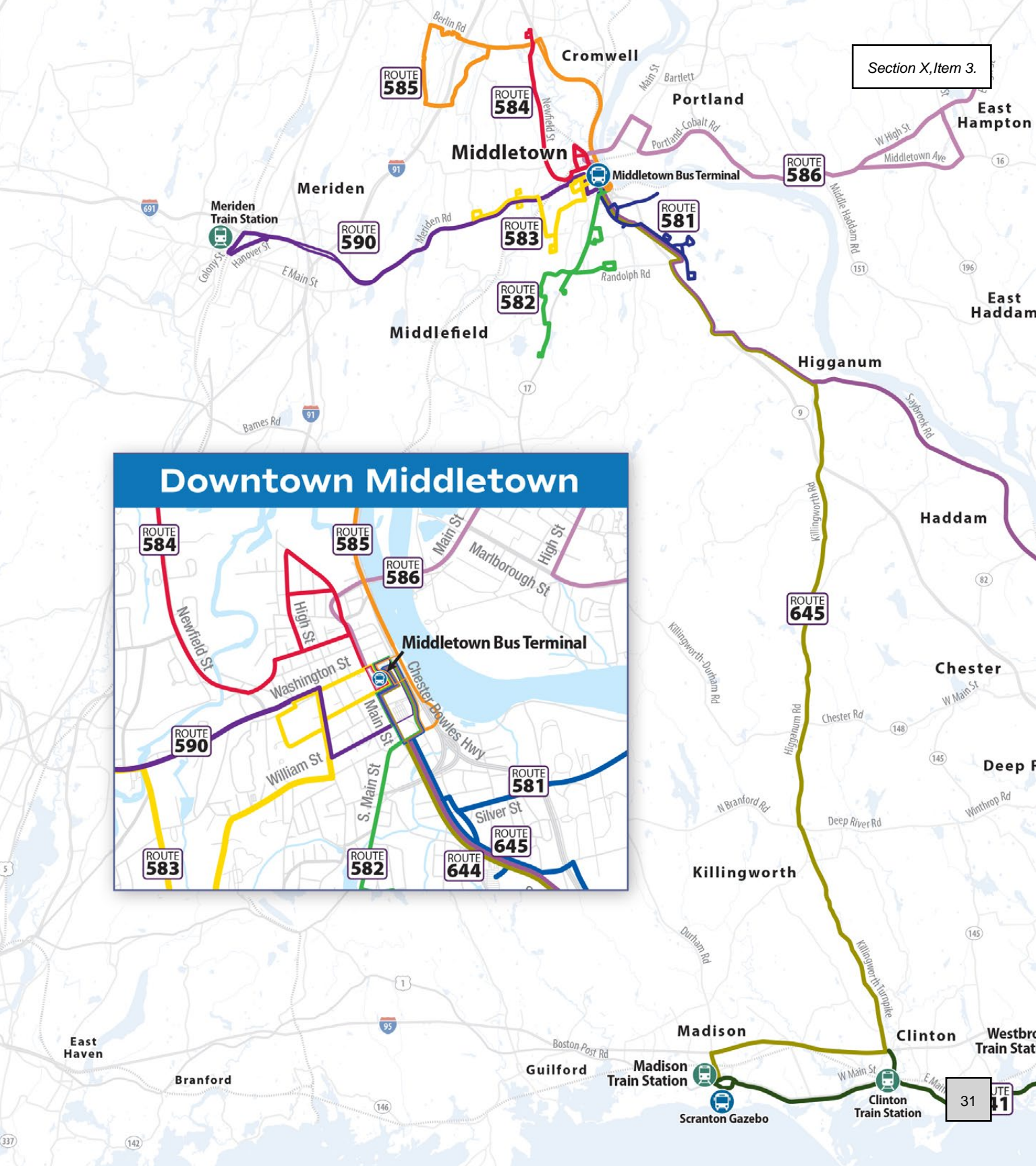
Horas: 6:00am - 10:00pm Lunes- Viernes
7:15am - 6:00pm Sabado

Email: info@estuarytransit.org

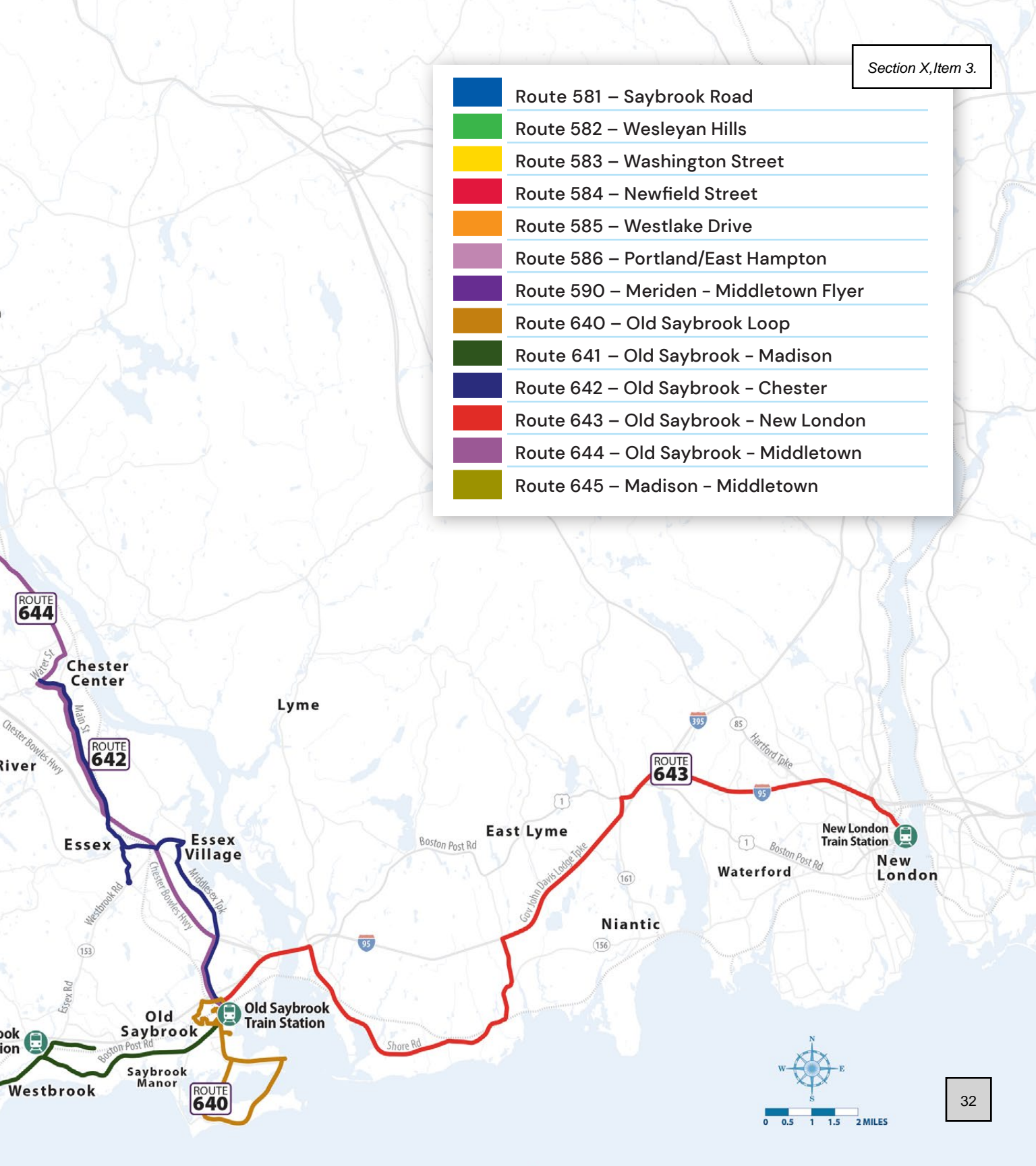
Online: www.RiverValleyTransit.com

La transportación de ancianos es posible por un fondo de la Agencia de Recursos de Vejez del Título III con fondos disponibles bajo el Acta de Americanos Envejecientes. RVT se reserva el derecho a cancelar el programa en cualquier momento. La tarifa Senior requiere preinscripción antes del llamando a servicio al cliente al (860) 510-0429

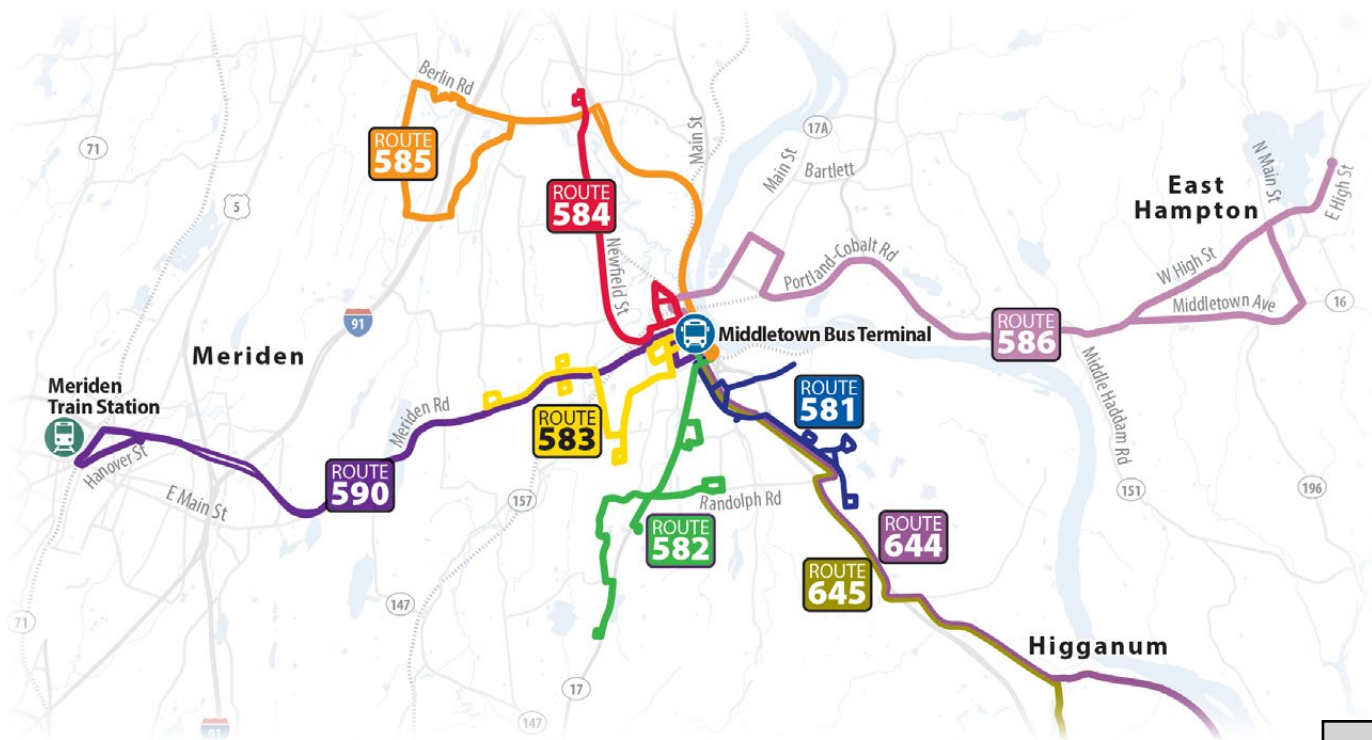
Section X, Item 3.



- Route 581 – Saybrook Road
- Route 582 – Wesleyan Hills
- Route 583 – Washington Street
- Route 584 – Newfield Street
- Route 585 – Westlake Drive
- Route 586 – Portland/East Hampton
- Route 590 – Meriden - Middletown Flyer
- Route 640 – Old Saybrook Loop
- Route 641 – Old Saybrook - Madison
- Route 642 – Old Saybrook - Chester
- Route 643 – Old Saybrook - New London
- Route 644 – Old Saybrook - Middletown
- Route 645 – Madison - Middletown



Route 581 – Saybrook Road	Serves Downtown south to Summer Hill Road
Route 582 – Wesleyan Hills	Serves Downtown south to Round Hill Road
Route 581/582 – Saybrook/Wesleyan Hills	Combined Weekday Evening and Weekend routing
Route 583 – Washington Street	Serves Downtown west to Sagamore Hills
Route 584 – Newfield Street	Serves Downtown north to Cromwell
Route 585 – Westlake Drive	Serves Downtown north to East Berlin
Route 584/585 – Newfield/Westlake Evening	Combined Weekday Evening routing
Route 584/585 – Newfield/Westlake Saturday	Combined Saturday and Sunday routing
Route 586 – Portland/East Hampton	Serves Downtown east to East Hampton
Route 590 – Meriden - Middletown Flyer	Serves Downtown west to Meriden
Route 644 – Old Saybrook - Middletown	Serves Downtown southeast to Old Saybrook
Route 645 – Madison - Middletown	Serves Downtown south to Madison

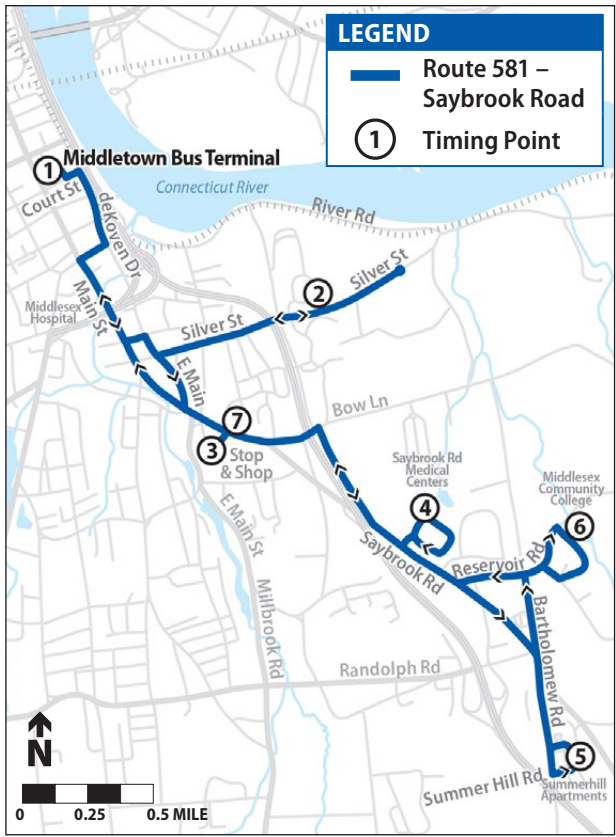


Route 581 – Saybrook Road

Section X, Item 3.

SOUTHBOUND – Mon-Fri				
Downtown Terminal (Departure)	Connecticut Valley Hospital	Stop and Shop Middletown	534 Saybrook Rd Medical Center	Summer Hill Rd & Woodbury Circle
1	2	3	4	5
6:00	6:08	6:15	6:22	6:28
7:00	7:08	7:15	7:22	7:28
8:00	8:08	8:15	8:22	8:28
9:00	9:08	9:15	9:22	9:28
10:00	10:08	10:15	10:22	10:28
11:00	11:08	11:15	11:22	11:28
12:00	12:08	12:15	12:22	12:28
1:00	1:08	1:15	1:22	1:28
2:00	2:08	2:15	2:22	2:28
3:00	3:08	3:15	3:22	3:28
4:00	4:08	4:15	4:22	4:28
5:00	5:08	5:15	5:22	5:28
6:00	6:08	6:15	6:22	6:28

NORTHBOUND – Mon-Fri				
Summer Hill Rd & Woodbury Circle	CT State Middlesex	534 Saybrook Rd Medical Center	Saybrook Road @ Stop and Shop	Downtown Terminal (Arrival)
5	6	4	7	1
6:28	6:32	6:39	6:43	6:50
7:28	7:32	7:39	7:43	7:50
8:28	8:32	8:39	8:43	8:50
9:28	9:32	9:39	9:43	9:50
10:28	10:32	10:39	10:43	10:50
11:28	11:32	11:39	11:43	11:50
12:28	12:32	12:39	12:43	12:50
1:28	1:32	1:39	1:43	1:50
2:28	2:32	2:39	2:43	2:50
3:28	3:32	3:39	3:43	3:50
4:28	4:32	4:39	4:43	4:50
5:28	5:32	5:39	5:43	5:50
6:28	6:32	6:39	6:43	6:50



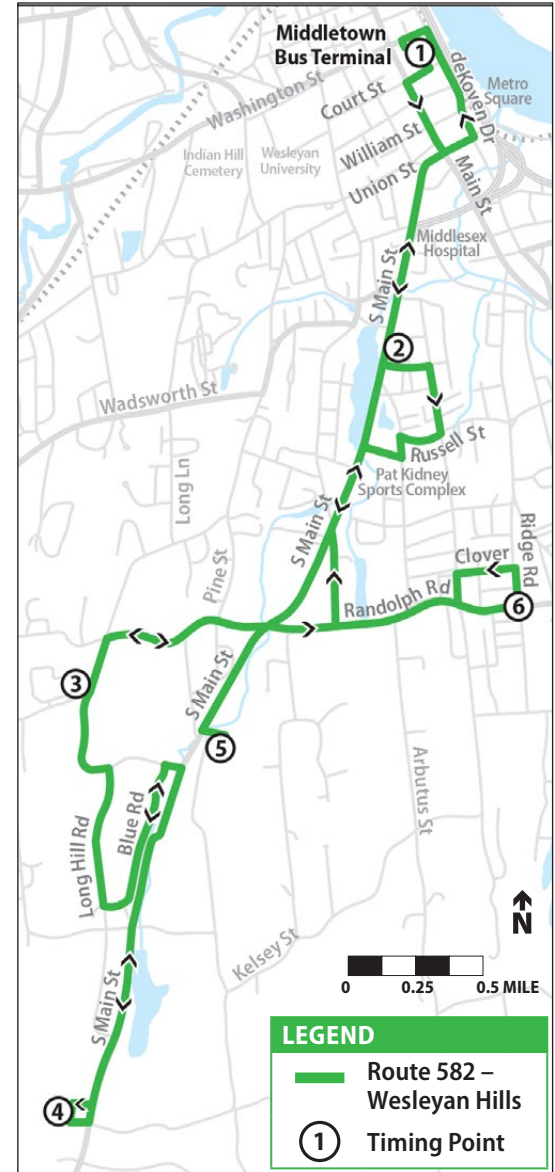
BOLD times indicate p.m.

For evening service and weekend service, see 581/582 schedule.

Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.

SOUTHBOUND – Mon - Fri			
Downtown Terminal (Departure)	Eckersley-Hall Senior Center @ Lake Street	Long Hill Road & Daniels Street	Department of Social Services
1	2	3	4
6:00	6:07	6:15	6:23
7:00	7:07	7:15	7:23
8:00	8:07	8:15	8:23
9:00	9:07	9:15	9:23
10:00	10:07	10:15	10:23
11:00	11:07	11:15	11:23
12:00	12:07	12:15	12:23
1:00	1:07	1:15	1:23
2:00	2:07	2:15	2:23
3:00	3:07	3:15	3:23
4:00	4:07	4:15	4:23
5:00	5:07	5:15	5:23
6:00	6:07	6:15	6:23

NORTHBOUND – Mon-Fri				
Department of Social Services	Long Hill Road & Daniels Street	Stonegate Apartments	Ridge & Randolph Road	Downtown Terminal (Arrival)
4	3	5	6	1
6:23	6:33	6:37	6:40	6:50
7:23	7:33	7:37	7:40	7:50
8:23	8:33	8:37	8:40	8:50
9:23	9:33	9:37	9:40	9:50
10:23	10:33	10:37	10:40	10:50
11:23	11:33	11:37	11:40	11:50
12:23	12:33	12:37	12:40	12:50
1:23	1:33	1:37	1:40	1:50
2:23	2:33	2:37	2:40	2:50
3:23	3:33	3:37	3:40	3:50
4:23	4:33	4:37	4:40	4:50
5:23	5:33	5:37	5:40	5:50
6:23	6:33	6:37	6:40	6:50



BOLD times indicate p.m.

For evening service and weekend service, see 581/582 schedule.

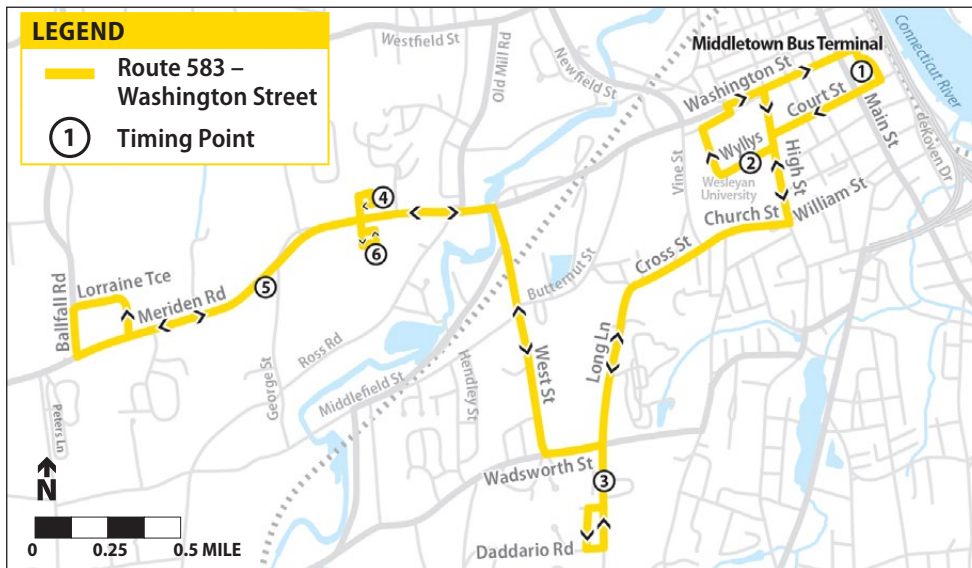
Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.

Route 583 – Washington Street

Section X, Item 3.

Mon-Fri—6am-11pm, Saturday—8am-11pm, Sunday—8am-6pm

Days	WESTBOUND					EASTBOUND				
	Downtown Terminal (Departure)	Usdan Campus Center	Long Lane & Santangelo Circle	Middletown Plaza @ Big Lots	Sagamore Hills	Sagamore Hills	Washington Plaza @ Price Chopper	Long Lane & Santangelo Circle	Usdan Campus Center	Downtown Terminal (Arrival)
	1	2	3	4	5	5	6	3	2	1
Monday-Friday	6:00	6:04	6:15	6:22	6:27	6:27	6:30	6:39	6:44	6:50
	7:00	7:04	7:15	7:22	7:27	7:27	7:30	7:39	7:44	7:50
Monday-Sunday	8:00	8:04	8:15	8:22	8:27	8:27	8:30	8:39	8:44	8:50
	9:00	9:04	9:15	9:22	9:27	9:27	9:30	9:39	9:44	9:50
	10:00	10:04	10:15	10:22	10:27	10:27	10:30	10:39	10:44	10:50
	11:00	11:04	11:15	11:22	11:27	11:27	11:30	11:39	11:44	11:50
	12:00	12:04	12:15	12:22	12:27	12:27	12:30	12:39	12:44	12:50
	1:00	1:04	1:15	1:22	1:27	1:27	1:30	1:39	1:44	1:50
	2:00	2:04	2:15	2:22	2:27	2:27	2:30	2:39	2:44	2:50
	3:00	3:04	3:15	3:22	3:27	3:27	3:30	3:39	3:44	3:50
	4:00	4:04	4:15	4:22	4:27	4:27	4:30	4:39	4:44	4:50
	5:00	5:04	5:15	5:22	5:27	5:27	5:30	5:39	5:44	5:50
Monday-Saturday	6:00	6:04	6:15	6:22	6:27	6:27	6:30	6:39	6:44	6:50
	7:00	7:04	7:15	7:22	7:27	7:27	7:30	7:39	7:44	7:50
	8:00	8:04	8:15	8:22	8:27	8:27	8:30	8:39	8:44	8:50
	9:00	9:04	9:15	9:22	9:27	9:27	9:30	9:39	9:44	9:50
	10:00	10:04	10:15	10:22	10:27	10:27	10:30	10:39	10:44	REQ



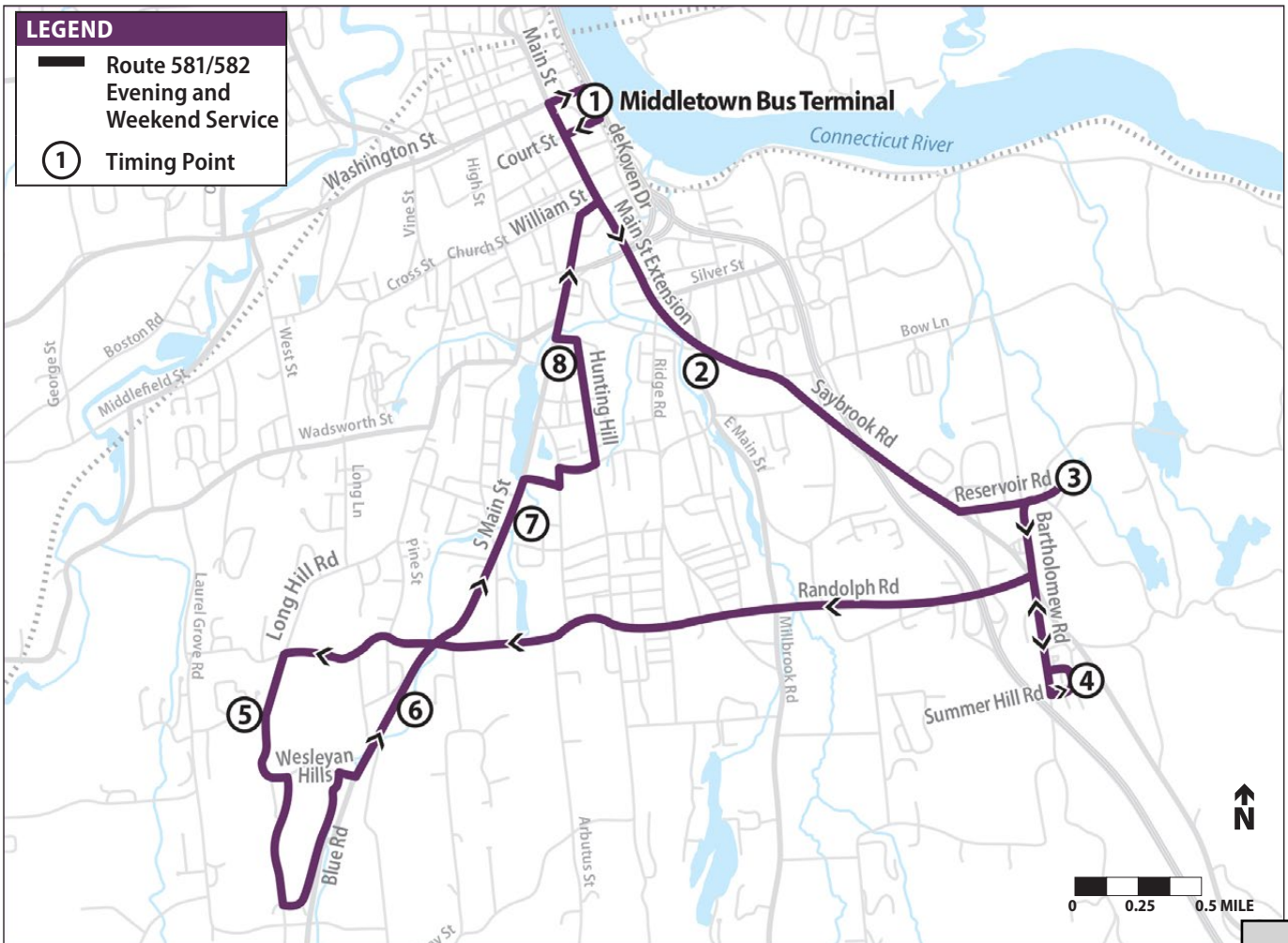
BOLD times indicate p.m.

Please Note: No stop zone on Washington Street between the railroad bridge overpass and Vine Street.

Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.

REQ – Stops upon request.

Monday - Friday Evenings							
Downtown Terminal	Stop & Shop Middletown	CT State Middlesex	Summerhill Apartments	Long Hill & Daniels Street	Stonegate Apartments	Eckersley-Hall Senior Center @ Lake Street	Downtown Terminal
①	②	③	④	⑤	⑥	⑧	①
7:00	7:08	7:14	7:19	7:27	7:33	7:42	7:50
8:00	8:08	8:14	8:19	8:27	8:33	8:42	8:50
9:00	9:08	9:14	9:19	9:27	9:33	9:42	9:50
10:00	10:08	10:14	10:19	10:27	10:33	10:42	REQ



Route 581/582 – Saybrook Rd/Wesleyan Hills

Section X, Item 3.

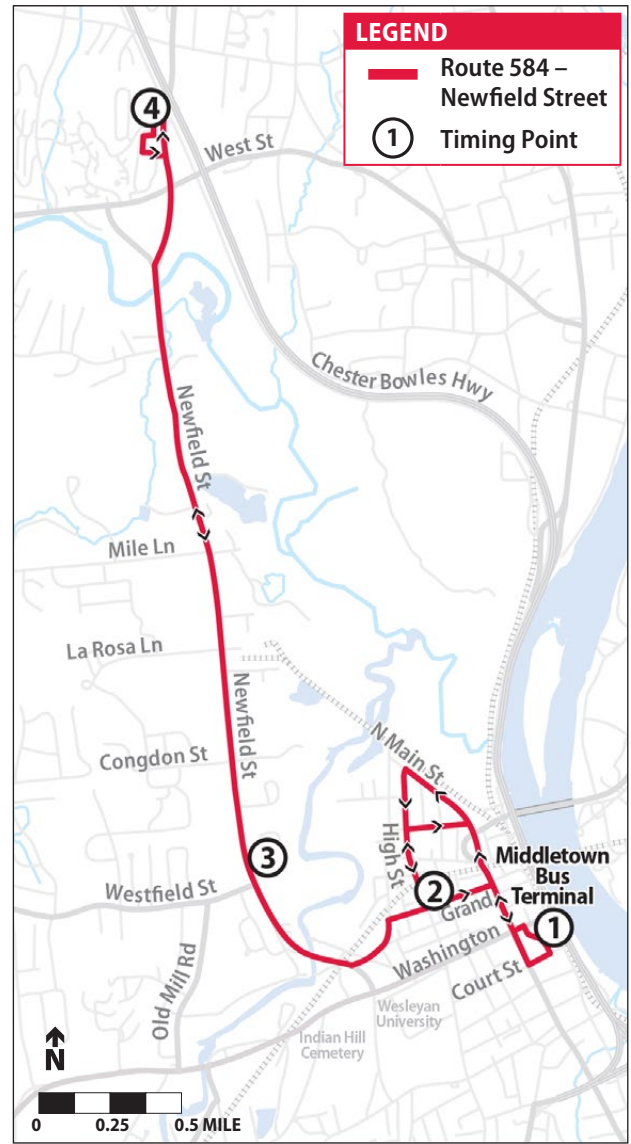
Saturday							
Downtown Terminal	Stop & Shop Middletown	CT State Middlesex	Summerhill Apartments	Long Hill & Daniels Street	Stonegate Apartments	Eckersley-Hall Senior Center @ Lake Street	Downtown Terminal
1	2	3	4	5	6	8	1
8:00	8:08	8:14	8:19	8:27	8:33	8:42	8:50
9:00	9:08	9:14	9:19	9:27	9:33	9:42	9:50
10:00	10:08	10:14	10:19	10:27	10:33	10:42	10:50
11:00	11:08	11:14	11:19	11:27	11:33	11:42	11:50
12:00	12:08	12:14	12:19	12:27	12:33	12:42	12:50
1:00	1:08	1:14	1:19	1:27	1:33	1:42	1:50
2:00	2:08	2:14	2:19	2:27	2:33	2:42	2:50
3:00	3:08	3:14	3:19	3:27	3:33	3:42	3:50
4:00	4:08	4:14	4:19	4:27	4:33	4:42	4:50
5:00	5:08	5:14	5:19	5:27	5:33	5:42	5:50
6:00	6:08	6:14	6:19	6:27	6:33	6:42	6:50
7:00	7:08	7:14	7:19	7:27	7:33	7:42	7:50
8:00	8:08	8:14	8:19	8:27	8:33	8:42	8:50
9:00	9:08	9:14	9:19	9:27	9:33	9:42	9:50
10:00	10:08	10:14	10:19	10:27	10:33	10:42	REQ
Sunday							
Downtown Terminal	Stop & Shop Middletown	CT State Middlesex	Summerhill Apartments	Long Hill & Daniels Street	Stonegate Apartments	Eckersley-Hall Senior Center @ Lake Street	Downtown Terminal
1	2	3	4	5	6	8	1
8:00	8:08	8:14	8:19	8:27	8:33	8:42	8:50
9:00	9:08	9:14	9:19	9:27	9:33	9:42	9:50
10:00	10:08	10:14	10:19	10:27	10:33	10:42	10:50
11:00	11:08	11:14	11:19	11:27	11:33	11:42	11:50
12:00	12:08	12:14	12:19	12:27	12:33	12:42	12:50
1:00	1:08	1:14	1:19	1:27	1:33	1:42	1:50
2:00	2:08	2:14	2:19	2:27	2:33	2:42	2:50
3:00	3:08	3:14	3:19	3:27	3:33	3:42	3:50
4:00	4:08	4:14	4:19	4:27	4:33	4:42	4:50
5:00	5:08	5:14	5:19	5:27	5:33	5:42	REQ

BOLD times indicate p.m. Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.

REQ – Stops upon request

NORTHBOUND – Monday - Friday			
Downtown Terminal (Departure)	High & Grand St	Newfield Towers	Cromwell Square Plaza
1	2	3	4
6:00	6:07	6:10*	6:25
7:00	7:07	7:10*	7:25
8:00	8:07	8:10	8:25
9:00	9:07	9:10	9:25
10:00	10:07	10:10	10:25
11:00	11:07	11:10	11:25
12:00	12:07	12:10	12:25
1:00	1:07	1:10	1:25
2:00	2:07	2:10	2:25
3:00	3:07	3:10	3:25
4:00	4:07	4:10	4:25
5:00	5:07	5:10	5:25
6:00	6:07	6:10	6:25

SOUTHBOUND – Monday - Friday			
Cromwell Square Plaza	Newfield Towers	High & Grand St	Downtown Terminal (Arrival)
4	3	2	1
6:25	6:35	6:45	6:50
7:25	7:35	7:45	7:50
8:25	8:35	8:45	8:50
9:25	9:35	9:45	9:50
10:25	10:35	10:45	10:50
11:25	11:35	11:45	11:50
12:25	12:35	12:45	12:50
1:25	1:35	1:45	1:50
2:25	2:35*	2:45	2:50
3:25	3:35*	3:45	3:50
4:25	4:35	4:45	4:50
5:25	5:35	5:45	5:50
6:25	6:35	6:45	6:50



BOLD times indicate p.m.

* Bus will pull in to Middletown High School

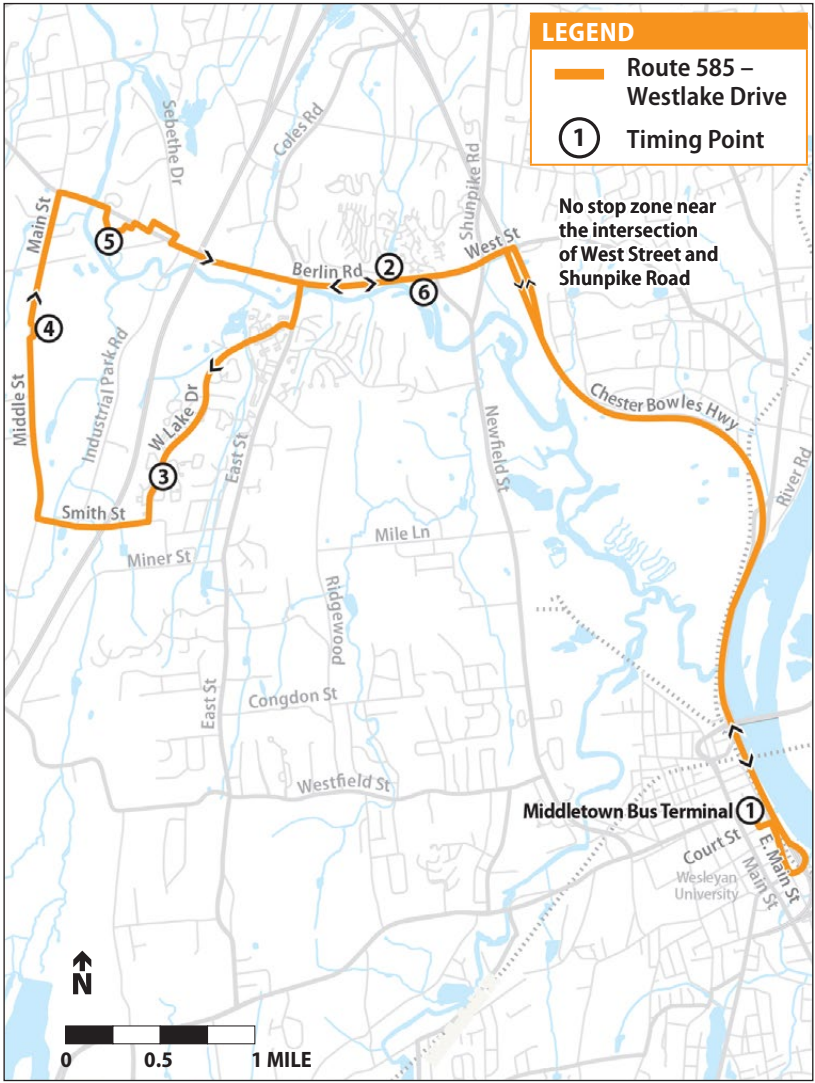
For evening service and weekend service, see 584/585 schedule.

Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.

Route 585 – Westlake Drive

Section X, Item 3.

Monday - Friday						
Downtown Terminal (Departure)	Berlin & Willowbrook Road	West Lake Dr & Carriage Crossing	Fedex	Walmart (Cromwell)	West Street and Berlin Road	Downtown Terminal (Arrival)
1	2	3	4	5	6	1
6:00	6:12	6:17	6:23	6:28	6:37	6:50
7:00	7:12	7:17	7:23	7:28	7:37	7:50
8:00	8:12	8:17	8:23	8:28	8:37	8:50
9:00	9:12	9:17	9:23	9:28	9:37	9:50
10:00	10:12	10:17	10:23	10:28	10:37	10:50
11:00	11:12	11:17	11:23	11:28	11:37	11:50
12:00	12:12	12:17	12:23	12:28	12:37	12:50
1:00	1:12	1:17	1:23	1:28	1:37	1:50
2:00	2:12	2:17	2:23	2:28	2:37	2:50
3:00	3:12	3:17	3:23	3:28	3:37	3:50
4:00	4:12	4:17	4:23	4:28	4:37	4:50
5:00	5:12	5:17	5:23	5:28	5:37	5:50
6:00	6:12	6:17	6:23	6:28	6:37	6:50



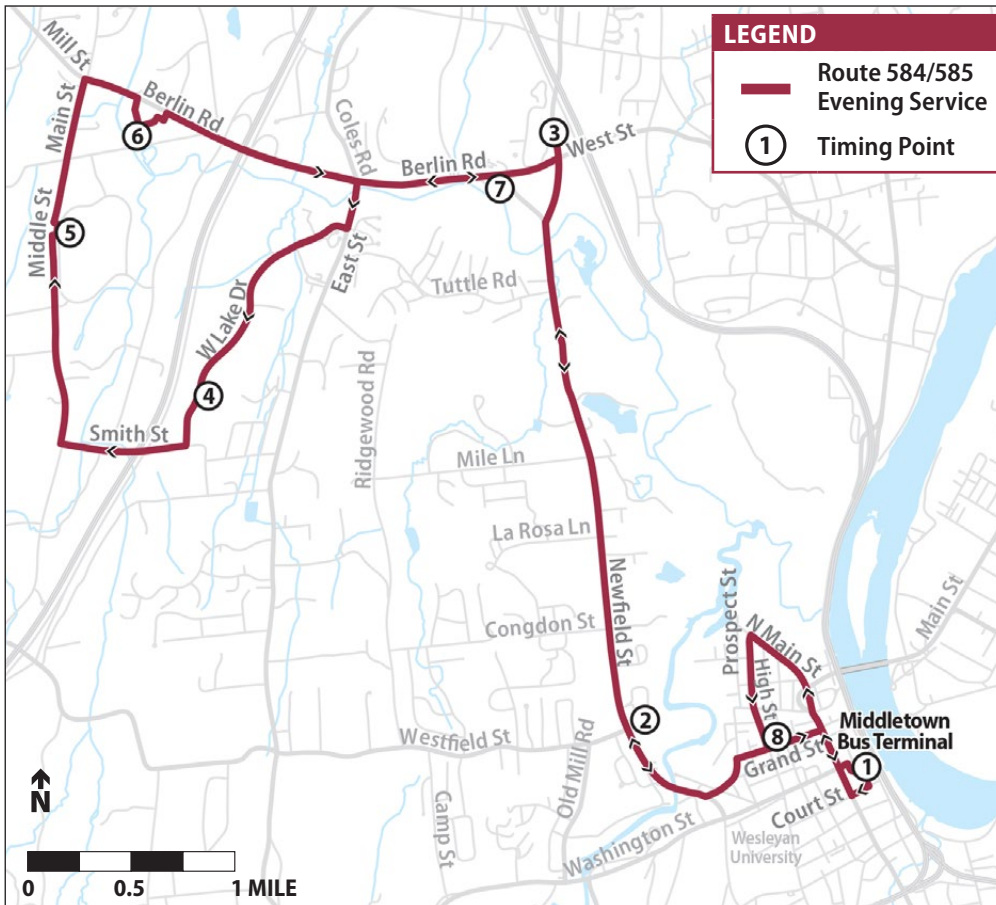
BOLD times indicate p.m.

For evening service and weekend service, see 584/585 schedule.

Timepoints are places the bus is scheduled to reach at a specific time.
 The timepoints are not the only places the bus will stop along the route.

Monday-Friday Evenings

Downtown Terminal (Departure)	Newfield Towers	Cromwell Square Plaza	West Lake Dr & Carriage Crossing	Fedex	Walmart Cromwell	West Street and Berlin Road	Newfield Towers	Grand & High Street	Downtown Terminal (Arrival)
1	2	3	4	5	6	7	2	8	1
7:00	7:10	7:18	7:25	7:30	7:34	7:41	7:47	7:50	7:55
8:00	8:10	8:18	8:25	8:30	8:34	8:41	8:47	8:50	8:55
9:00	9:10	9:18	9:25	9:30	9:34	9:41	9:47	9:50	9:55
10:00	10:10	10:18	10:25	10:30	10:34	10:41	10:47	10:50	REQ

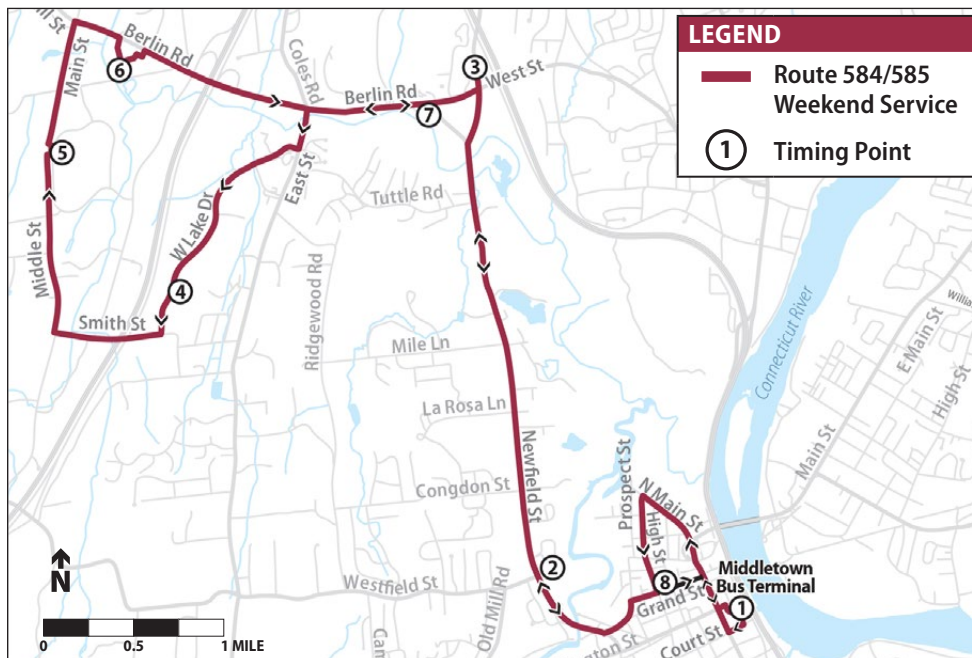


BOLD times indicate p.m.
 Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.
 REQ – Stops upon request.

Route 584/585 – Newfield/Westlake – Sat - Sun

Section X, Item 3.

Days	Saturday-Sunday									
	Downtown Terminal (Departure)	Newfield Towers	Cromwell Square Plaza	West Lake Dr & Carriage Crossing	Fedex	Walmart (Cromwell)	West Street & Berlin Road	Newfield Towers	Grand & High Street	Downtown Terminal (Arrival)
	1	2	3	4	5	6	7	2	8	1
Saturday-Sunday	8:00	8:10	8:18	8:25	8:30	8:34	8:41	8:47	8:50	8:55
	9:00	9:10	9:18	9:25	9:30	9:34	9:41	9:47	9:50	9:55
	10:00	10:10	10:18	10:25	10:30	10:34	10:41	10:47	10:50	10:55
	11:00	11:10	11:18	11:25	11:30	11:34	11:41	11:47	11:50	11:55
	12:00	12:10	12:18	12:25	12:30	12:34	12:41	12:47	12:50	12:55
	1:00	1:10	1:18	1:25	1:30	1:34	1:41	1:47	1:50	1:55
	2:00	2:10	2:18	2:25	2:30	2:34	2:41	2:47	2:50	2:55
	3:00	3:10	3:18	3:25	3:30	3:34	3:41	3:47	3:50	3:55
	4:00	4:10	4:18	4:25	4:30	4:34	4:41	4:47	4:50	4:55
5:00	5:10	5:18	5:25	5:30	5:34	5:41	5:47	5:50	5:55	
Saturday Only	6:00	6:10	6:18	6:25	6:30	6:34	6:41	6:47	6:50	6:55
	7:00	7:10	7:18	7:25	7:30	7:34	7:41	7:47	7:50	7:55
	8:00	8:10	8:18	8:25	8:30	8:34	8:41	8:47	8:50	8:55
	9:00	9:10	9:18	9:25	9:30	9:34	9:41	9:47	9:50	9:55
	10:00	10:10	10:18	10:25	10:30	10:34	10:41	10:47	10:50	REQ



BOLD times indicate p.m.

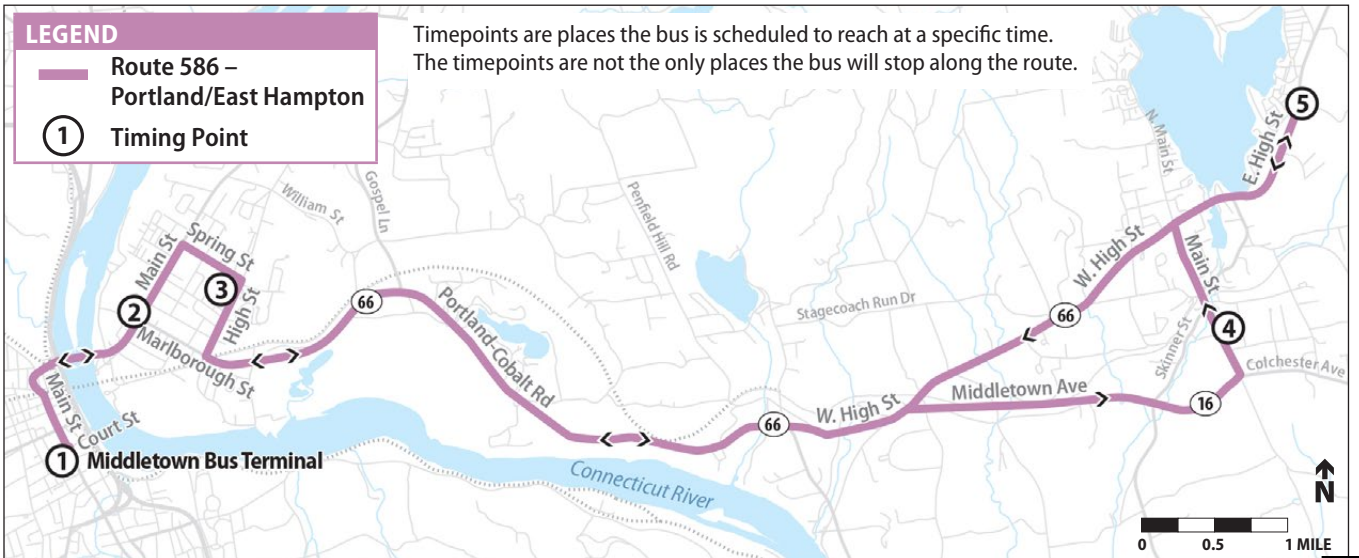
Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.

REQ – Stops upon request.

EASTBOUND – Monday - Friday				
Downtown Terminal (Departure)	Main and Marlborough Street	Greystone Manor	East Hampton Public Library	Edgewater Apartments
①	②	③	④	⑤
6:00	6:05	6:09	6:24	6:29
7:00	7:05	7:09	7:24	7:29
8:00	8:05	8:09	8:24	8:29
9:00	9:05	9:09	9:24	9:29
12:00	12:05	12:09	12:24	12:29
4:00	4:05	4:09	4:24	4:29
5:00	5:05	5:09	5:24	5:29
6:00	6:05	6:09	6:24	6:29
EASTBOUND – Saturday - Sunday				
9:00	9:05	9:09	9:24	9:29
11:00	11:05	11:09	11:24	11:29
1:00	1:05	1:09	1:24	1:29
3:00	3:05	3:09	3:24	3:29
5:00	5:05	5:09	5:24	5:29

WESTBOUND – Monday - Friday			
Edgewater Apartments	Greystone Manor	Portland Housing Authority	Downtown Terminal (Arrival)
⑤	③	②	①
6:29	6:45	6:47	6:55
7:29	7:45	7:47	7:55
8:29	8:45	8:47	8:55
9:29	9:45	9:47	9:55
12:29	12:45	12:47	12:55
4:29	4:45	4:47	4:55
5:29	5:45	5:47	5:55
6:29	6:45	6:47	REQ
WESTBOUND – Saturday - Sunday			
9:29	9:45	9:47	9:55
11:29	11:45	11:47	11:55
1:29	1:45	1:47	1:55
3:29	3:45	3:47	3:55
5:29	5:45	5:47	REQ

BOLD times indicate p.m. **REQ** – Stops upon request.



Route 590 – Meriden - Middletown Flyer

Section X, Item 3.

WESTBOUND – Monday-Friday			
Downtown Terminal (Departure)	William & High Street	Middletown Plaza @ Washington Street	Meriden Railroad Station
①	②	③	④
6:00	6:03	6:10	6:25
7:00	7:03	7:10	7:25
8:00	8:03	8:10	8:25
9:00	9:03	9:10	9:25
10:00	10:03	10:10	10:25
11:00	11:03	11:10	11:25
12:00	12:03	12:10	12:25
1:00	1:03	1:10	1:25
2:00	2:03	2:10	2:25
3:00	3:03	3:10	3:25
4:00	4:03	4:10	4:25
5:00	5:03	5:10	5:25
6:00	6:03	6:10	6:25
7:00	7:03	7:10	7:25
8:00	8:03	8:10	8:25
9:00	9:03	9:10	9:25
10:00	10:03	10:10	10:25

EASTBOUND – Monday-Friday				
Meriden Railroad Station	Pratt & Camp Street	Washington Plaza @ Washington Street	Wesleyan Lo-Rise Housing	Downtown Terminal (Arrival)
④	⑤	③	②	①
6:25	6:27	6:39	6:45	6:50
7:25	7:27	7:39	7:45	7:50
8:25	8:27	8:39	8:45	8:50
9:25	9:27	9:39	9:45	9:50
10:25	10:27	10:39	10:45	10:50
11:25	11:27	11:39	11:45	11:50
12:25	12:27	12:39	12:45	12:50
1:25	1:27	1:39	1:45	1:50
2:25	2:27	2:39	2:45	2:50
3:25	3:27	3:39	3:45	3:50
4:25	4:27	4:39	4:45	4:50
5:25	5:27	5:39	5:45	5:50
6:25	6:27	6:39	6:45	6:50
7:25	7:27	7:39	7:45	7:50
8:25	8:27	8:39	8:45	8:50
9:25	9:27	9:39	9:45	9:50
10:25	10:27	10:39	10:45	REQ

For weekend service see page 22.

BOLD times indicate p.m. **REQ** – Stops upon request.



WESTBOUND – Saturday			
Downtown Terminal (Departure)	William & High Street	Middletown Plaza @ Washington Street	Meriden Railroad Station
1	2	3	4
8:00	8:03	8:10	8:25
10:00	10:03	10:10	10:25
12:00	12:03	12:10	12:25
2:00	2:03	2:10	2:25
4:00	4:03	4:10	4:25
6:00	6:03	6:10	6:25
7:00	7:03	7:10	7:25
8:00	8:03	8:10	8:25
9:00	9:03	9:10	9:25
10:00	10:03	10:10	10:25



EASTBOUND – Saturday				
Meriden Railroad Station	Pratt & Camp Street	Washington Plaza @ Washington Street	Wesleyan Lo-Rise Housing	Downtown Terminal (Arrival)
4	5	3	2	1
8:25	8:27	8:39	8:45	8:50
10:25	10:27	10:39	10:45	10:50
12:25	12:27	12:39	12:45	12:50
2:25	2:27	2:39	2:45	2:50
4:25	4:27	4:39	4:45	4:50
6:25	6:27	6:39	6:45	6:50
7:25	7:27	7:39	7:45	7:50
8:25	8:27	8:39	8:45	8:50
9:25	9:27	9:39	9:45	9:50
10:25	10:27	10:39	10:45	REQ

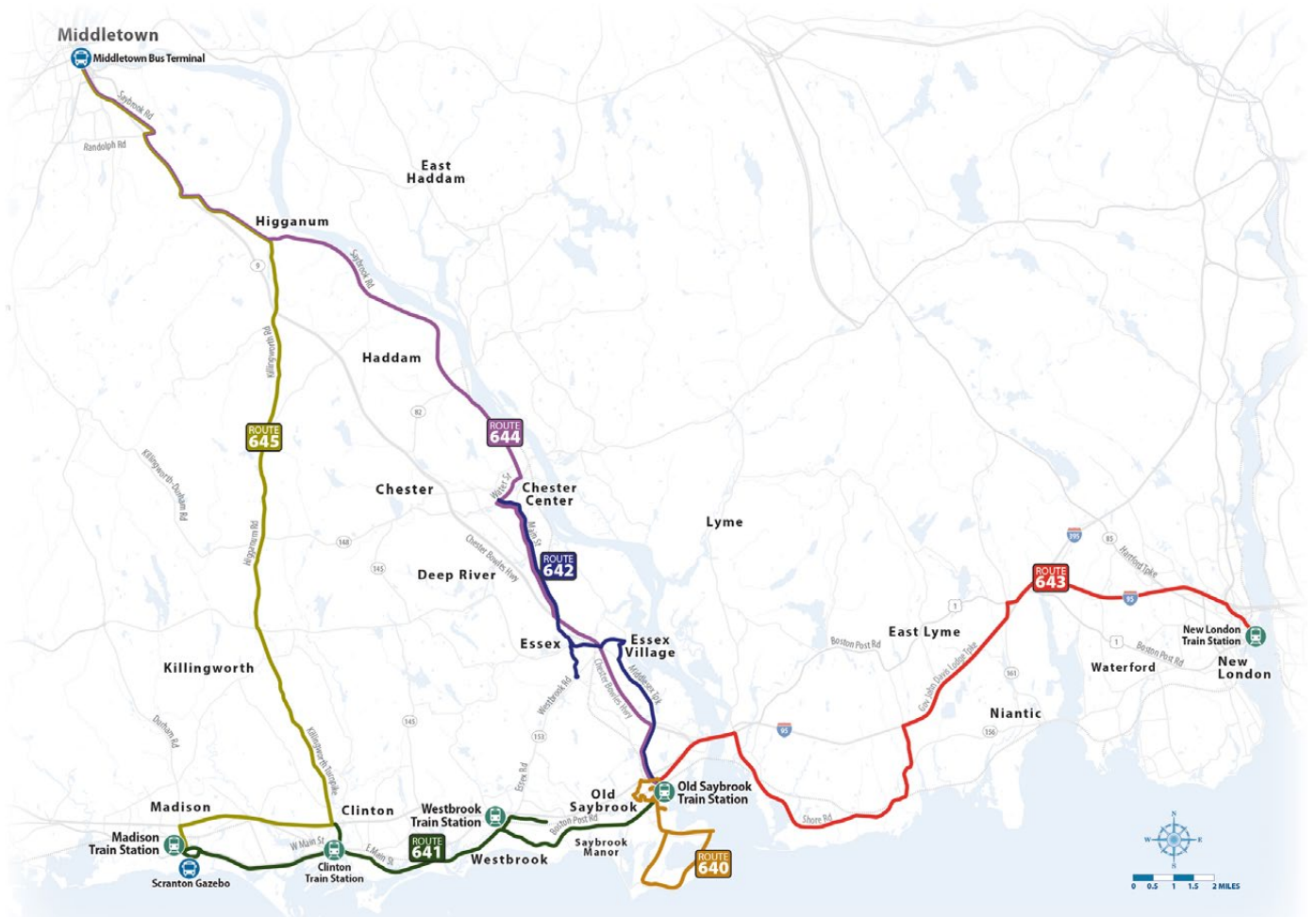
BOLD times indicate p.m. **REQ** – Stops upon request.

WESTBOUND – Sunday			
Downtown Terminal (Departure)	William & High Street	Middletown Plaza @ Washington Street	Meriden Railroad Station
1	2	3	4
8:00	8:03	8:10	8:25
10:00	10:03	10:10	10:25
12:00	12:03	12:10	12:25
2:00	2:03	2:10	2:25
4:00	4:03	4:10	4:25

EASTBOUND – Sunday				
Meriden Railroad Station	Pratt & Camp Street	Washington Plaza @ Washington Street	Wesleyan Lo-Rise Housing	Downtown Terminal (Arrival)
4	5	3	2	1
8:25	8:27	8:39	8:45	8:50
10:25	10:27	10:39	10:45	10:50
12:25	12:27	12:39	12:45	12:50
2:25	2:27	2:39	2:45	2:50
4:25	4:27	4:39	4:45	4:50

BOLD times indicate p.m.

	Route 640 – Old Saybrook Loop	Serves Old Saybrook
	Route 641 – Old Saybrook - Madison	Serves Old Saybrook, Westbrook, Clinton and Madison
	Route 642 – Old Saybrook - Chester	Serves Chester, Deep River, Essex and Old Saybrook
	Route 643 – Old Saybrook - New London	Serves Old Saybrook, East Lyme, Old Lyme and New London
	Route 644 – Old Saybrook - Middletown	Serves Middletown, Haddam, Chester, Deep River, Essex and Old Saybrook
	Route 645 – Madison - Middletown	Serves Madison, Clinton, Killingworth, Higganum, Haddam and Middletown



Monday-Friday

Old Saybrook Train Station	Old Saybrook Stop and Shop	Research Parkway and Mill Rock Road	Main Street & Maple Ave	Saybrook Point	Main Street & Planting Field Place	The Estuary Senior Center	Old Saybrook Stop and Shop	Research Parkway and Mill Rock Road	Old Saybrook Train Station
1	2	3	4	5	4	6	2	3	1
7:00	7:05	7:09	7:15	7:25	7:27	7:35	7:40	7:44	7:50
9:00	9:05	9:09	9:15	9:25	9:27	9:35	9:40	9:44	9:50
11:00	11:05	11:09	11:15	11:25	11:27	11:35	11:40	11:44	11:50
1:00	1:05	1:09	1:15	1:25	1:27	1:35	1:40	1:44	1:50
3:00	3:05	3:09	3:15	3:25	3:27	3:35	3:40	3:44	3:50
5:00	5:05	5:09	5:15	5:25	5:27	5:35	5:40	5:44	5:50
7:00	7:05	7:09	REQ	REQ	REQ	REQ	REQ	REQ	REQ

Saturday									
9:00	9:05	9:09	9:15	9:25	9:27	9:35	9:40	9:44	9:50
11:00	11:05	11:09	11:15	11:25	11:27	11:35	11:40	11:44	11:50
1:00	1:05	1:09	1:15	1:25	1:27	1:35	1:40	1:44	1:50
3:00	3:05	3:09	3:15	3:25	3:27	3:35	3:40	3:44	3:50

BOLD times indicate p.m.



LEGEND

- Route 640 – Old Saybrook Loop
- ① Timing Point

Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.

REQ – Stops upon request.

Off Route Service - Off route service is provided within ¾ mile of this route.

641 – Old Saybrook – Madison

Section X, Item 3.

WESTBOUND – Monday-Friday									
Old Saybrook Train Station	Stop and Shop Old Saybrook	Route 1 @ Spencer Plains Road	Westbrook Outlets	Route 1 & Old Clinton Road	Stop and Shop Clinton & Dunkin	Clinton Crossings Mall	Madison Market Place	Vista Life Innovations	Scranton Gazebo
1	2	3	4	5	6	7	8	9	10
6:00	6:04	6:12	6:20	6:25	6:31	–	6:40	6:45	6:50
7:00	7:04	7:12	–	7:17	7:23	7:33	7:40	7:45	7:50
8:00	8:04	8:12	8:20	8:25	8:31	–	8:40	8:45	8:50
9:00	9:04	9:12	–	9:17	9:23	9:33	9:40	9:45	9:50
10:00	10:04	10:12	10:20	10:25	10:31	–	10:40	10:45	10:50
11:00	11:04	11:12	–	11:17	11:23	11:33	11:40	11:45	11:50
12:00	12:04	12:12	12:20	12:25	12:31	–	12:40	12:45	12:50
1:00	1:04	1:12	–	1:17	1:23	1:33	1:40	1:45	1:50
2:00	2:04	2:12	2:20	2:25	2:31	–	2:40	2:45	2:50
3:00	3:04	3:12	–	3:17	3:23	3:33	3:40	3:45	3:50
4:00	4:04	4:12	4:20	4:25	4:31	–	4:40	4:45	4:50
5:00	5:04	5:12	–	5:17	5:23	5:33	5:40	5:45	5:50
6:00	6:04	6:12	6:20	6:25	6:31	–	6:40	6:45	6:50
7:00	7:04	7:12	–	7:17	7:23	7:33	REQ	REQ	REQ

EASTBOUND – Monday-Friday								
Scranton Gazebo	Madison Market Place	Clinton Crossings Mall	Walgreens & Stop & Shop Clinton	South Main Street & Fiske Lane	Westbrook Outlets	Route 1 @ Spencer Plain Road	Stop and Shop Old Saybrook	Old Saybrook Train Station
10	8	7	6	5	4	3	2	1
6:00	6:07	6:16	6:25	6:31	–	6:35	6:45	6:50
7:00	7:07	–	7:13	7:20	7:26	7:35	7:45	7:50
8:00	8:07	8:16	8:25	8:31	–	8:35	8:45	8:50
9:00	9:07	–	9:13	9:20	9:26	9:35	9:45	9:50
10:00	10:07	10:16	10:25	10:31	–	10:35	10:45	10:50
11:00	11:07	–	11:13	11:20	11:26	11:35	11:45	11:50
12:00	12:07	12:16	12:25	12:31	–	12:35	12:45	12:50
1:00	1:07	–	1:13	1:20	1:26	1:35	1:45	1:50
2:00	2:07	2:16	2:25	2:31	–	2:35	2:45	2:50
3:00	3:07	–	3:13	3:20	3:26	3:35	3:45	3:50
4:00	4:07	4:16	4:25	4:31	–	4:35	4:45	4:50
5:00	5:07	–	5:13	5:20	5:26	5:35	5:45	5:50
6:00	6:07	6:16	6:25	6:31	–	6:35	6:45	6:50
7:00	7:07	–	7:13	7:20	7:26	REQ	REQ	REQ

Timepoints are places the bus is scheduled to reach at a specific time.
 The timepoints are not the only places the bus will stop along the route.

BOLD times indicate p.m.

REQ – Stops upon request.

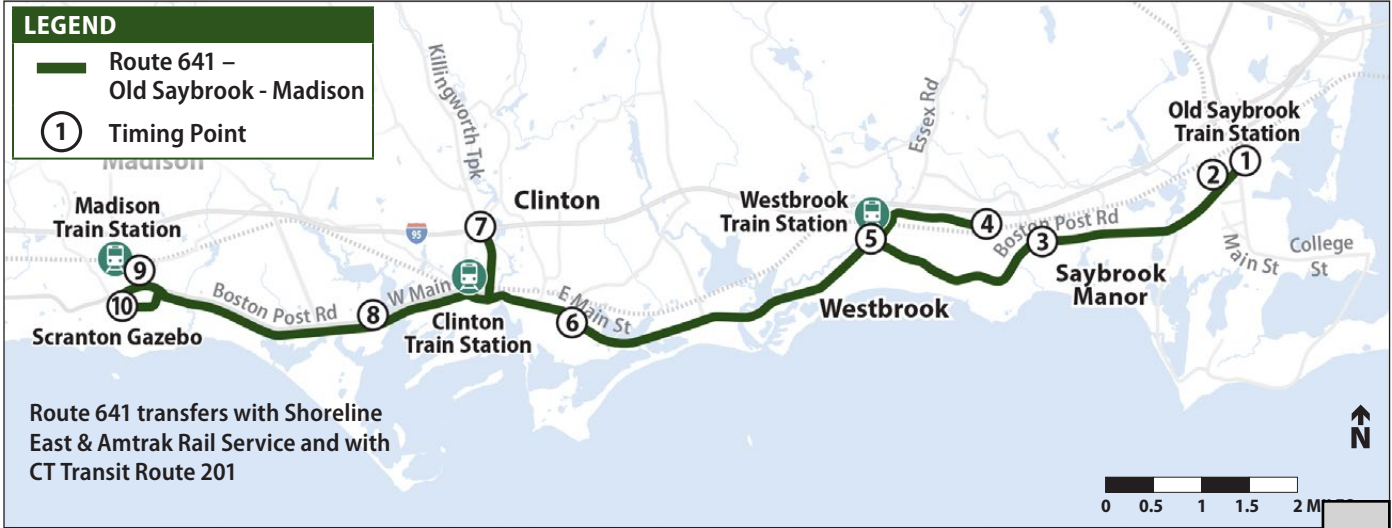
For weekend service see page 26.

WESTBOUND – Saturday-Sunday

Old Saybrook Train Station	Stop and Shop Old Saybrook	Route 1 @ Spencer Plains Road	Westbrook Outlets	Route 1 & Old Clinton Road	Stop and Shop Clinton & Dunkin	Clinton Crossings Mall	Madison Market Place	Vista Life Innovations	Scranton Gazebo
1	2	3	4	5	6	7	8	9	10
7:00	7:04	7:12	-	7:17	7:23	7:33	7:40	7:45	7:50
8:00	8:04	8:12	8:20	8:25	8:31	-	8:40	8:45	8:50
9:00	9:04	9:12	-	9:17	9:23	9:33	9:40	9:45	9:50
10:00	10:04	10:12	10:20	10:25	10:31	-	10:40	10:45	10:50
11:00	11:04	11:12	-	11:17	11:23	11:33	11:40	11:45	11:50
12:00	12:04	12:12	12:20	12:25	12:31	-	12:40	12:45	12:50
1:00	1:04	1:12	-	1:17	1:23	1:33	1:40	1:45	1:50
2:00	2:04	2:12	2:20	2:25	2:31	-	2:40	2:45	2:50
3:00	3:04	3:12	-	3:17	3:23	3:33	3:40	3:45	3:50
4:00	4:04	4:12	4:20	4:25	4:31	-	4:40	4:45	4:50
5:00	5:04	5:12	-	5:17	5:23	5:33	REQ	REQ	REQ

EASTBOUND – Saturday-Sunday

Scranton Gazebo	Madison Market Place	Clinton Crossings Mall	Walgreens & Stop & Shop Clinton	South Main Street & Fiske Lane	Westbrook Outlets	Route 1 @ Spencer Plains Road	Stop and Shop Old Saybrook	Old Saybrook Train Station
10	8	7	6	5	4	3	2	1
7:00	7:07	-	7:13	7:20	7:26	7:35	7:45	7:50
8:00	8:07	8:16	8:25	8:31	-	8:35	8:45	8:50
9:00	9:07	-	9:13	9:20	9:26	9:35	9:45	9:50
10:00	10:07	10:16	10:25	10:31	-	10:35	10:45	10:50
11:00	11:07	-	11:13	11:20	11:26	11:35	11:45	11:50
12:00	12:07	12:16	12:25	12:31	-	12:35	12:45	12:50
1:00	1:07	-	1:13	1:20	1:26	1:35	1:45	1:50
2:00	2:07	2:16	2:25	2:31	-	2:35	2:45	2:50
3:00	3:07	-	3:13	3:20	3:26	3:35	3:45	3:50
4:00	4:07	4:16	4:25	4:31	-	4:35	4:45	4:50
5:00	5:07	-	5:13	5:20	5:26	REQ	REQ	REQ



642 – Old Saybrook – Chester

Section X, Item 3.

SOUTHBOUND – Monday-Friday

Chester Center @ Water Street Parking Lot	Adams Deep River Market	Bokum Plaza	Essex Center @ Essex Square	Route 154 @ Yale New Haven Health	Old Saybrook Train Station
6	5	4	3	2	1
6:30	6:35	6:42	6:49	6:55	7:00
8:30	8:35	8:42	8:49	8:55	9:00
10:30	10:35	10:42	10:49	10:55	11:00
12:30	12:35	12:42	12:49	12:55	1:00
2:30	2:35	2:42	2:49	2:55	3:00
4:30	4:35	4:42	4:49	4:55	5:00
6:30	6:35	6:42	6:49	6:55	7:00

SOUTHBOUND – Saturday

8:30	8:35	8:42	8:49	8:55	9:00
10:30	10:35	10:42	10:49	10:55	11:00
12:30	12:35	12:42	12:49	12:55	1:00
2:30	2:35	2:42	2:49	2:55	3:00

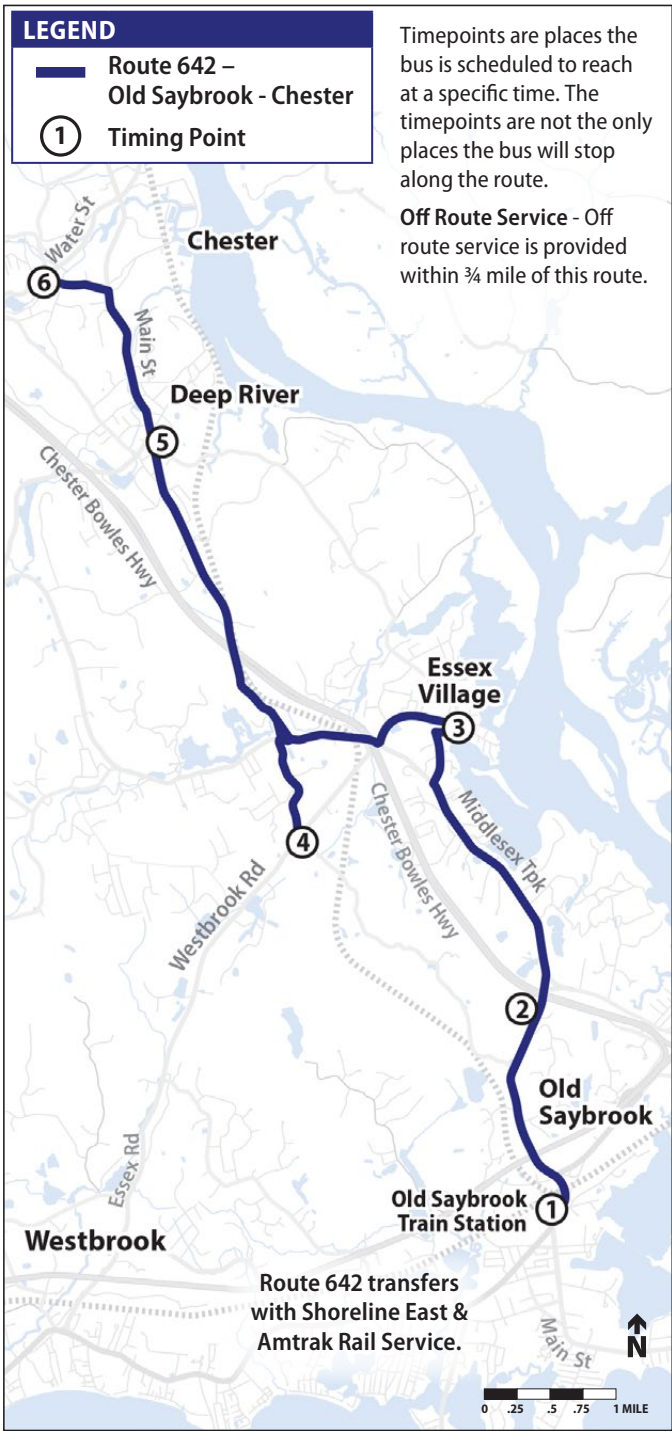
BOLD times indicate p.m.

NORTHBOUND – Monday-Friday

Old Saybrook Train Station	Route 154 @ Yale New Haven Health	Essex Center @ Essex Square	Bokum Plaza	Adams Deep River Market	Chester Center @ Water Street Parking Lot
1	2	3	4	5	6
8:00	8:05	8:11	8:18	8:25	8:30
10:00	10:05	10:11	10:18	10:25	10:30
12:00	12:05	12:11	12:18	12:25	12:30
2:00	2:05	2:11	2:18	2:25	2:30
4:00	4:05	4:11	4:18	4:25	4:30
6:00	6:05	6:11	6:18	6:25	6:30

NORTHBOUND – Saturday

10:00	10:05	10:11	10:18	10:26	10:30
12:00	12:05	12:11	12:18	12:26	12:30
2:00	2:05	2:11	2:18	2:26	2:30
4:00	4:05	4:11	4:18	4:26	4:30



EASTBOUND – Monday-Friday				
Old Saybrook Train Station	Old Lyme Market Place	Soundview @ Shore Road	Latimer Brook Commons @ Route 1	New London Train Station
1	2	3	4	5
7:00	7:10	7:24	7:36	7:50
9:00	9:10	9:24	9:36	9:50
11:00	11:10	11:24	11:36	11:50
1:00	1:10	1:24	1:36	1:50
3:00	3:10	3:24	3:36	3:50
5:00	5:10	5:24	5:36	5:50

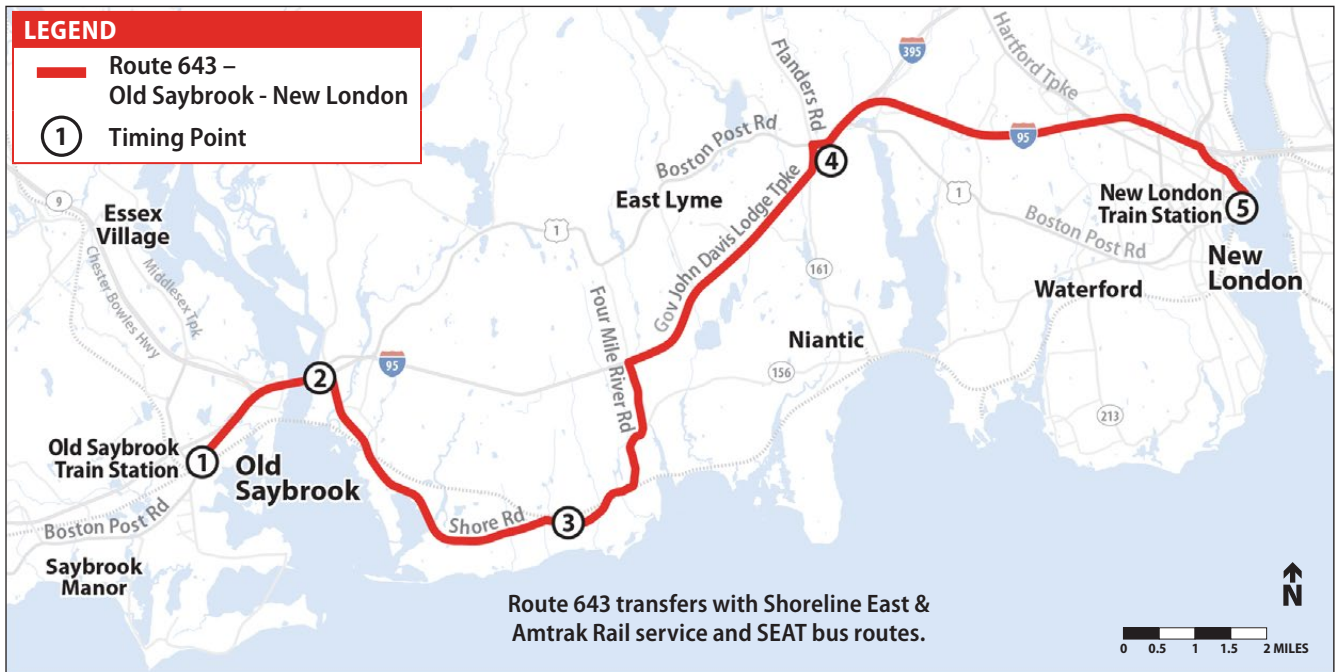
WESTBOUND – Monday-Friday				
New London Train Station	Latimer Brook Commons @ Route 1	Soundview @ Shore Road	Old Lyme Market Place	Old Saybrook Train Station
5	4	3	2	1
8:00	8:12	8:27	8:37	8:50
10:00	10:12	10:27	10:37	10:50
12:00	12:12	12:27	12:37	12:50
2:00	2:12	2:27	2:37	2:50
4:00	4:12	4:27	4:37	4:50
6:00	6:12	6:27	6:37	REQ

Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.

BOLD times indicate p.m.

REQ – Stops upon request.

Off Route Service - Off route service is provided within ¼ mile of this route.

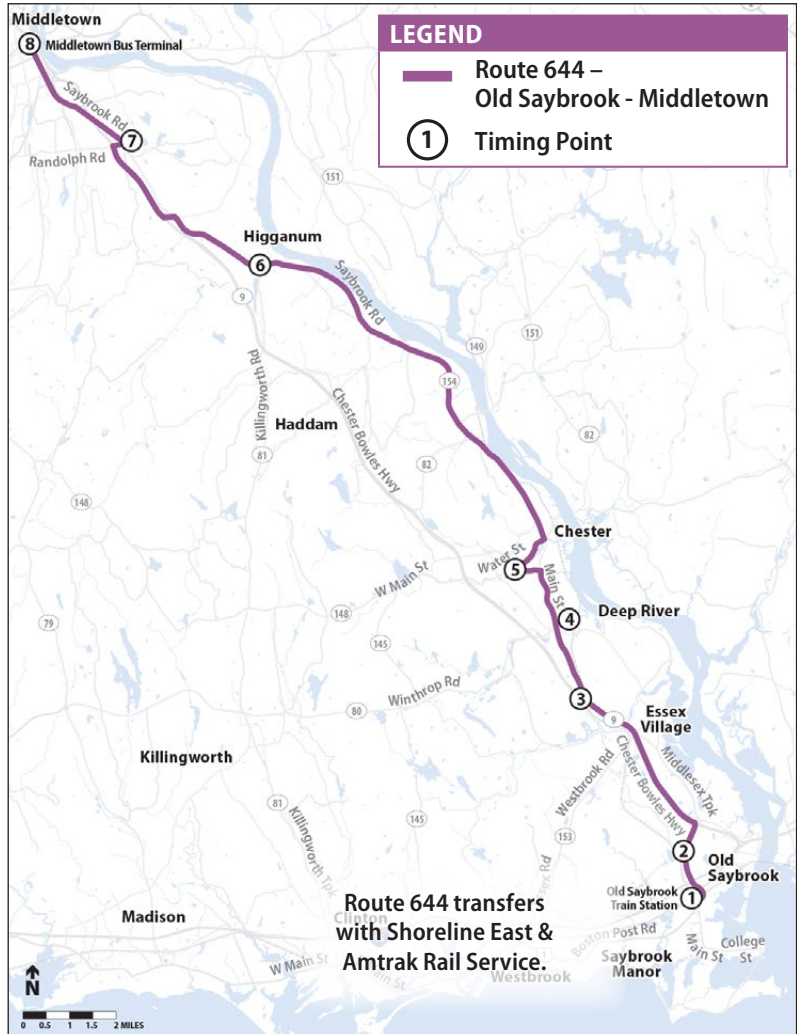


644 – Old Saybrook – Middletown

Section X, Item 3.

SOUTHBOUND – Monday - Friday							
Middletown Bus Terminal	CT State Middlesex	Route 154 & 81 Higganum	Chester Center @ Water Street Parking Lot	Adam's Deep River Market	Essex Park & Ride	Route 154 @ Yale New Haven Health	Old Saybrook Train Station
8	7	6	5	4	3	2	1
6:00	-	6:20	6:36	6:41	6:45	6:50	6:55
8:00	-	8:20	8:36	8:41	8:45	8:50	8:55
10:00	-	10:20	10:36	10:41	10:45	10:50	10:55
12:00	12:10	12:20	12:36	12:41	12:45	12:50	12:55
2:00	2:10	2:20	2:36	2:41	2:45	2:50	2:55
4:00	4:10	4:20	4:36	4:41	4:45	4:50	4:55
6:00	6:10	6:20	6:36	6:41	6:45	6:50	6:55

NORTHBOUND – Monday - Friday							
Old Saybrook Train Station	Route 154 @ Yale New Haven Health	Essex Park & Ride	Adam's Deep River Market	Chester Center @ Water Street Parking Lot	Route 154 & 81 Higganum	CT State Middlesex	Middletown Bus Terminal
1	2	3	4	5	6	7	8
7:00	7:06	7:11	7:15	7:19	7:35	7:44	7:55
9:00	9:06	9:11	9:15	9:19	9:35	9:44	9:55
11:00	11:06	11:11	11:15	11:19	11:35	11:44	11:55
1:00	1:06	1:11	1:15	1:19	1:35	-	1:55
3:00	3:06	3:11	3:15	3:19	3:35	-	3:55
5:00	5:06	5:11	5:15	5:19	5:35	-	5:55
7:00	7:06	7:11	7:15	REQ	REQ	-	REQ



BOLD times indicate p.m.

Timepoints are places the bus is scheduled to reach at a specific time.

The timepoints are not the only places the bus will stop along the route.

REQ – Stops upon request.

Off Route Service- Off route service is provided within ¼ mile of this route.

SOUTHBOUND – Mon - Fri						
Middletown Bus Terminal	CT State Middlesex	Route 81 & 154 Higganum	Beechwood	Killingworth Village	Clinton Crossings Mall	Scranton Gazebo
7	6	5	4	3	2	1
6:00	-	6:20	6:32	6:37	6:45	6:55
8:00	-	8:20	8:32	8:37	8:45	8:55
10:00	-	10:20	10:32	10:37	10:45	10:55
12:00	12:10	12:20	12:32	12:37	12:45	12:55
2:00	2:10	2:20	2:32	2:37	2:45	2:55
4:00	4:10	4:20	4:32	4:37	4:45	4:55
6:00	6:10	6:20	6:32	REQ	REQ	REQ

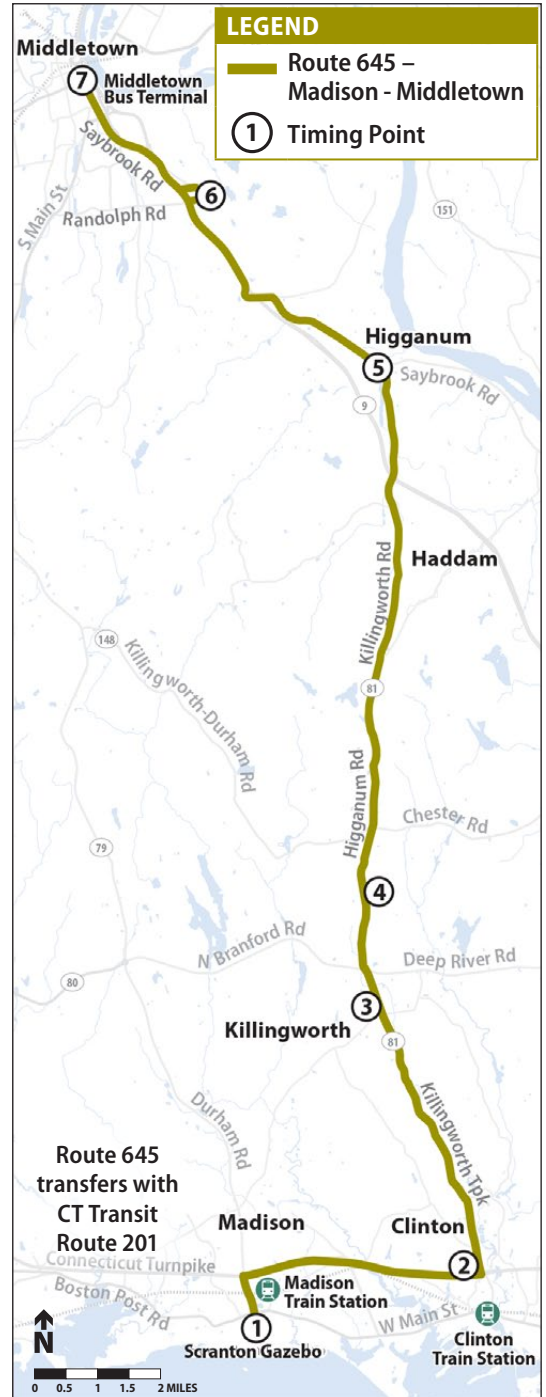
NORTHBOUND – Mon - Fri						
Scranton Gazebo	Clinton Crossings Mall	Killingworth Village	Beechwood	Route 81 & 154 Higganum	CT State Middlesex	Middletown Bus Terminal
1	2	3	4	5	6	7
7:00	7:12	7:20	7:24	7:36	7:45	7:55
9:00	9:12	9:20	9:24	9:36	9:45	9:55
11:00	11:12	11:20	11:24	11:36	11:45	11:55
1:00	1:12	1:20	1:24	1:36	-	1:55
3:00	3:12	3:20	3:24	3:36	-	3:55
5:00	5:12	5:20	5:24	5:36	-	5:55

SOUTHBOUND – Saturday						
Middletown Bus Terminal	CT State Middlesex	Route 81 & 154 Higganum	Beechwood	Killingworth Village	Clinton Crossings Mall	Scranton Gazebo
7	6	5	4	3	2	1
8:00	-	8:15	8:27	8:32	8:41	8:50
10:00	-	10:15	10:27	10:32	10:41	10:50
12:00	-	12:15	12:27	12:32	12:41	12:50
2:00	-	2:15	2:27	2:32	2:41	2:50
4:00	-	4:15	4:27	4:32	4:41	4:50

NORTHBOUND – Saturday						
Scranton Gazebo	Clinton Crossings Mall	Killingworth Village	Beechwood	Route 81 & 154 Higganum	CT State Middlesex	Middletown Bus Terminal
1	2	3	4	5	6	7
9:00	9:12	9:20	9:24	9:36	-	9:50
11:00	11:12	11:20	11:24	11:36	-	11:50
1:00	1:12	1:20	1:24	1:36	-	1:50
3:00	3:12	3:20	3:24	3:36	-	3:50
5:00	5:12	5:20	5:24	REQ	-	REQ

Off Route Service-
Off route service is provided within ¼ mile of this route.

BOLD times indicate p.m.
REQ – Stops upon request.



Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.



Xtramile

MADISON & GUILFORD

Section X, Item 4.

Ride Sharing for the Rest of Us. Be Driven.

\$1.75
PER RIDE



Get the app.



Or go to:
rivervalleytransit.com/xtramile
for more info.

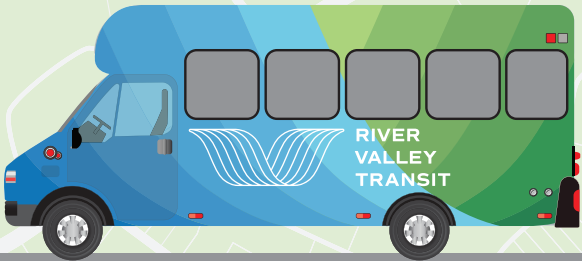
rivervalleytransit.com/xtr



XtraMile

MADISON & GUILFORD

Section X, Item 4.



Ride Sharing for the Rest of Us.

XtraMile is a ride sharing service that anyone can use to get to or from anywhere in Madison and Guilford, Connecticut. Our shuttle bus picks you up and takes you to wherever it is that you need to go in the service area. Pay through the app or with cash when boarding. Download the app and try it out.

Hours

Monday – Friday: 6 am – 7 pm
Saturdays: 7:30 am – 6 pm
No Sunday Service

Who Can Ride?

Anyone can ride to anywhere within the service area. Download the app and try it out.

Our shuttle buses are equipped with wheelchair lifts and drivers are trained at helping people with disabilities.

People without smartphones may call our dispatch center to get a ride: 860-510-0429.

**This is a two year pilot program, starting May 28, 2024.*



Xtramile

Section X, Item 4.

BELLTOWN

Ride Sharing for the Rest of Us. Be Driven.

\$1.75
PER RIDE



Get the app.



Or go to:
rivervalleytransit.com/xtramile
for more info.

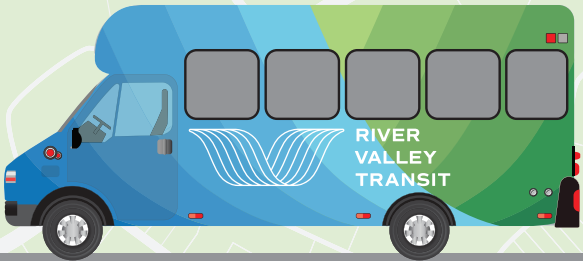
rivervalleytransit.com/xtr



XtraMile

BELLTOWN

Section X, Item 4.



Ride Sharing for the Rest of Us.

XtraMile is a ride sharing service that anyone can use to get to or from anywhere in the Belltown area of East Hampton, Connecticut. Our shuttle bus picks you up and takes you to wherever it is that you need to go in the service area. Pay through the app or with cash when boarding. Download the app and try it out.

Hours

Monday – Friday: 7 am – 6 pm
Saturdays: 8 am – 5 pm
No Sunday Service

Who Can Ride?

Anyone can ride to anywhere within the service area. Download the app and try it out.

Our shuttle buses are equipped with wheelchair lifts and drivers are trained at helping people with disabilities.

People without smartphones may call our dispatch center to get a ride: 860-510-0429.

**This is a two year pilot program, starting May 28, 2024.*

Proposed Middletown Bus Shelter Locations

Section X, Item 5.



Fedex



Westlake Dr
& Trolley
Crossing



Stoneycrest
Towers



Newfield
Towers



High &
William
Street



Sagamore
Hills



Hammonasset Beach State Park Service Effective Summer 2024

Weekends and Holidays from
Memorial Day through Labor Day.
Clinton Trolley runs Thursdays
through Sundays and Holidays.

FARE FREE!

HOURS FOR HAMMONASSET BEACH RUNS MEMORIAL DAY – LABOR DAY 2024				
RUN	THU-FRI	SATURDAY	SUNDAY	HOLIDAYS: May 27, June 19, July 4, Sept 2
ROUTE 645	SEE WEEKDAY SCHEDULE	SEE SATURDAY SCHEDULE	8 AM – 5:55 PM	8 AM – 5:55 PM
CLINTON TROLLEY	12 PM – 9 PM	12 PM – 9 PM	11 AM – 6 PM	11 AM – 6 PM

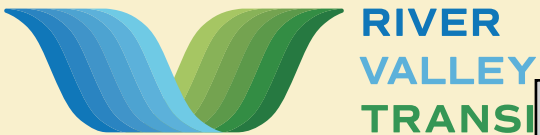


**RIVER
VALLEY
TRANSIT**

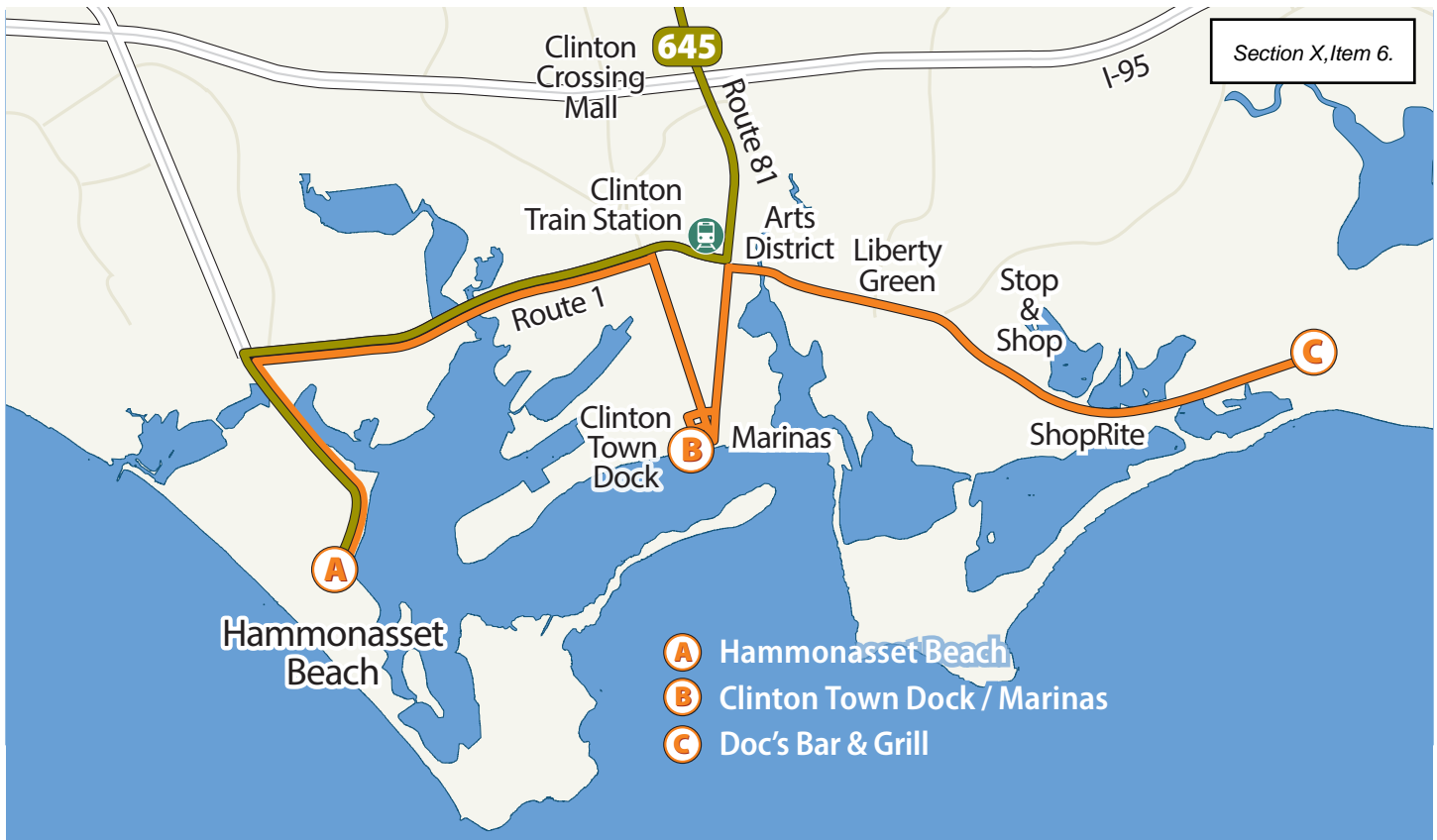
CUSTOMER SERVICE
860-510-0429
RiverValleyTransit.com



For help planning transit trips throughout Connecticut, download the free Transit app on your smartphone by using this QR code.



Service operated by



- A** Hammonasset Beach
- B** Clinton Town Dock / Marinas
- C** Doc's Bar & Grill

ROUTE 645 MADISON/MIDDLETOWN					
SUNDAY/HOLIDAY					
SOUTH BOUND					
Middletown Terminal	8:00	10:00	12:00	2:00	4:00
Rt 81 & Rt 154 Higganum	8:15	10:15	12:15	2:15	4:15
Killingworth Village	8:30	10:30	12:30	2:30	4:30
Clinton Crossing Mall	8:40	10:40	12:40	2:40	4:40
Hammonasset Beach	8:50	10:50	12:50	2:50	4:50
NORTH BOUND					
Hammonasset Beach	9:00	11:00	1:00	3:00	5:00
Clinton Crossing Mall	9:15	11:15	1:15	3:15	5:15
Killingworth Village	9:25	11:25	1:25	3:25	5:25
Rt 81 & Rt 154 Higganum	9:40	11:40	1:40	3:40	5:40
Middletown Terminal	9:55	11:55	1:55	3:55	5:55

See RiverValleyTransit.com for weekday and weekend schedule

CLINTON TROLLEY	
Thursday – Saturday – 12:00 PM - 9:00 PM	
Sunday/Holiday – 11:00 AM - 6:00 PM	
EAST BOUND	
Stop	Time
Hammonasset Beach	:00
Clinton Train Station	:07
Clinton Town Dock	:10
Lobster Landing	:11
Arts District	:13
Liberty Green	:15
Stop & Shop	:17
Doc's Bar & Grill	:30
WEST BOUND	
Doc's Bar & Grill	:30
Stop & Shop	:33
Liberty Green	:35
Arts District	:37
Clinton Town Dock	:40
Clinton Train Station	:43
Hammonasset Beach	:00

BOLD times are time points

GRANTS TOTAL	ESTUARY TRANSIT DISTRICT		
	For the Period July 1, 2023 to April 30, 2024		
	YTD ACTUAL	BUDGET AMOUNT	YTD % of BUDGET
REVENUE			
FAREBOX REVENUE	\$ 342,271	\$ 292,000	117%
URBAN CARES ACT	\$ 779,569	\$ 992,250	79%
RURAL CARE ACT	\$ -	\$ 68,500	0%
OTHER	\$ 101,490	\$ 173,577	58%
TOTAL REVENUE	\$ 1,223,330	\$ 1,526,327	80%
EXPENSES			
SALARY AND BENEFITS	\$ 3,520,984	\$ 3,935,000	89%
PROFESSIONAL SERVICES	\$ 542,662	\$ 585,000	93%
RENT&UTILITIES	\$ 198,036	\$ 260,000	76%
INSURANCE	\$ 110,688	\$ 140,000	79%
MAINTENANCE	\$ 406,945	\$ 650,000	63%
FUEL	\$ 517,330	\$ 770,000	67%
MISCELLANEOUS EXPENSE	\$ 60,464	\$ 95,000	64%
PARK CONNECT	\$ 28,251	\$ 91,000	31%
PURCHASE TRANSPORTATION	\$ 8,275	\$ 25,000	33%
TOTAL EXPENSES	\$ 5,393,635	\$ 6,551,000	82%

DEFICIT	\$ (4,162,014)	\$ (5,024,673)
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DOT	\$ 4,183,328	\$ 5,111,095
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LOCAL	\$ -	\$ 683,750
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Surplus/(Deficit)	\$ 21,313
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FIXED 5307	ESTUARY TRANSIT DISTRICT		
	For the Period July 1, 2023 to April 30, 2024		
	YTD ACTUAL	BUDGET AMOUNT	YTD % of BUDGET
REVENUE			
FAREBOX REVENUE	\$ 263,149	\$ 225,000	117%
URBAN CARES ACT	\$ 485,172	\$ 536,750	90%
RURAL CARE ACT			0%
OTHER		\$ 173,577	0%
TOTAL REVENUE	\$ 748,321	\$ 935,327	80%
EXPENSES			
SALARY AND BENEFITS	\$ 2,293,689	\$ 2,680,500	86%
PROFESSIONAL SERVICES	\$ 427,467	\$ 485,500	88%
RENT&UTILITIES	\$ 162,322	\$ 200,000	81%
INSURANCE	\$ 92,113	\$ 100,000	92%
MAINTENANCE	\$ 260,290	\$ 450,000	58%
FUEL	\$ 371,362	\$ 550,500	67%
MISCELLANEOUS EXPENSE	\$ 38,242	\$ 54,500	70%
PARK CONNECT		\$ -	
PURCHASE TRANSPORTATION			
TOTAL EXPENSES	\$ 3,645,485	\$ 4,521,000	81%

DEFICIT	\$ (2,897,164)	\$ (3,585,673)
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DOT	\$ 2,897,164	\$ 3,476,597
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LOCAL	\$ -	\$ 610,000
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Surplus/(Deficit)	\$ 0.00
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Midshore(OldSaybrook/Middletown) & Riverside EXT.	ESTUARY TRANSIT DISTRICT		
	For the Period July 1, 2023 to April 30, 2024		
	YTD ACTUAL	BUDGET AMOUNT	YTD % of BUDGET
REVENUE			
FAREBOX REVENUE	\$ 3,067	\$ 9,500	32%
URBAN CARES ACT			
RURAL CARE ACT			
OTHER			
TOTAL REVENUE	\$ 3,067	\$ 9,500	32%
EXPENSES			
SALARY AND BENEFITS	\$ 222,766	\$ 227,000	98%
PROFESSIONAL SERVICES	\$ 9,555	\$ 29,000	33%
RENT&UTILITIES	\$ 1,507	\$ 19,000	8%
INSURANCE	\$ 450	\$ 12,500	4%
MAINTENANCE	\$ 30,085	\$ 40,000	75%
FUEL	\$ 26,314	\$ 46,000	57%
MISCELLANEOUS EXPENSE	\$ 899	\$ 6,000	15%
PARK CONNECT			
PURCHASE TRANSPORTATION			
TOTAL EXPENSES	\$ 291,578	\$ 379,500	77%

DEFICIT	\$ (288,511)	\$ (370,000)
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DOT	\$ 309,824	\$ 370,000
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LOCAL	\$ -
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Surplus/(Deficit)	\$ 21,313
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RURAL 5311	ESTUARY TRANSIT DISTRICT		
	For the Period July 1, 2023 to April 30, 2024		
	YTD ACTUAL	BUDGET AMOUNT	YTD % of BUDGET
REVENUE			
FAREBOX REVENUE	\$ 7,116	\$ 8,000	89%
URBAN CARES ACT			
RURAL CARE ACT	\$ -	\$ 68,500	0%
OTHER			
TOTAL REVENUE	\$ 7,116	\$ 76,500	9%
EXPENSES			
SALARY AND BENEFITS	\$ 234,828	\$ 222,000	106%
PROFESSIONAL SERVICES	\$ 29,494	\$ 21,000	140%
RENT&UTILITIES	\$ 10,604	\$ 12,000	88%
INSURANCE	\$ 6,702	\$ 7,000	96%
MAINTENANCE	\$ 22,724	\$ 25,000	91%
FUEL	\$ 37,421	\$ 26,000	144%
MISCELLANEOUS EXPENSE	\$ 2,464	\$ 3,500	70%
PARK CONNECT			
PURCHASE TRANSPORTATION			
TOTAL EXPENSES	\$ 344,236	\$ 316,500	109%

DEFICIT	\$ (337,119)	\$ (240,000)
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DOT	\$ 337,119	\$ 420,000
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LOCAL		\$ -
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Surplus/(Deficit)	\$ 0.00
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RT.81(Madison/Middletown)	ESTUARY TRANSIT DISTRICT		
	For the Period July 1, 2023 to April 30, 2024		
	YTD ACTUAL	BUDGET AMOUNT	YTD % of BUDGET
REVENUE			
FAREBOX REVENUE	\$ 3,416	\$ 4,000	85%
URBAN CARES ACT	\$ 141,096	\$ 168,500	84%
RURAL CARE ACT			0%
OTHER			
TOTAL REVENUE	\$ 144,512	\$ 172,500	84%
EXPENSES			
SALARY AND BENEFITS	\$ 108,832	\$ 127,500	85%
PROFESSIONAL SERVICES			
RENT&UTILITIES			
INSURANCE			
MAINTENANCE	\$ 14,566	\$ 20,000	73%
FUEL	\$ 13,157	\$ 21,000	63%
MISCELLANEOUS EXPENSE	\$ 7,956	\$ 4,000	199%
PARK CONNECT			
PURCHASE TRANSPORTATION			
TOTAL EXPENSES	\$ 144,512	\$ 172,500	84%

DEFICIT	\$ -	\$ -
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DOT	\$ -	\$ -
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LOCAL	\$ -
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Surplus/(Deficit)	\$ -
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ADA, DAR & MGP	ESTUARY TRANSIT DISTRICT		
	For the Period July 1, 2023 to April 30, 2024		
	YTD ACTUAL	BUDGET AMOUNT	YTD % of BUDGET
REVENUE			
FAREBOX REVENUE	\$ 34,486	\$ 25,000	138%
URBAN CARES ACT	\$ 13,062		
RURAL CARE ACT			
OTHER	\$ 88,138		
TOTAL REVENUE	\$ 135,686	\$ 25,000	543%
EXPENSES			
SALARY AND BENEFITS	\$ 524,538	\$ 478,000	110%
PROFESSIONAL SERVICES	\$ 69,400	\$ 35,000	198%
RENT&UTILITIES	\$ 23,603	\$ 29,000	81%
INSURANCE	\$ 11,423	\$ 20,500	56%
MAINTENANCE	\$ 61,072	\$ 79,500	77%
FUEL	\$ 52,629	\$ 86,500	61%
MISCELLANEOUS EXPENSE	\$ 5,103	\$ 15,500	33%
PARK CONNECT			
PURCHASE TRANSPORTATION			
TOTAL EXPENSES	\$ 747,768	\$ 744,000	101%

DEFICIT	\$ (612,082)	\$ 719,000
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DOT	\$ 612,082	\$ 734,498
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LOCAL	\$ -	\$ 73,750
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Surplus/(Deficit)	\$ -
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X_MILE	ESTUARY TRANSIT DISTRICT		
	For the Period July 1, 2023 to April 30, 2024		
	YTD ACTUAL	BUDGET AMOUNT	YTD % of BUDGET
REVENUE			
FAREBOX REVENUE	\$ 25,488	\$ 8,000	319%
URBAN CARES ACT	\$ 140,240	\$ 287,000	49%
RURAL CARE ACT			
OTHER	\$ 13,352		
TOTAL REVENUE	\$ 179,080	\$ 295,000	61%
EXPENSES			
SALARY AND BENEFITS	\$ 136,331	\$ 200,000	68%
PROFESSIONAL SERVICES	\$ 6,746	\$ 14,500	47%
RENT&UTILITIES			
INSURANCE			
MAINTENANCE	\$ 18,207	\$ 35,500	51%
FUEL	\$ 16,447	\$ 40,000	41%
MISCELLANEOUS EXPENSE	\$ 1,350	\$ 5,000	27%
PARK CONNECT			
PURCHASE TRANSPORTATION			
TOTAL EXPENSES	\$ 179,080	\$ 295,000	61%

DEFICIT	\$ -	\$ -
----------------	------	------

DOT	\$ -	\$ -
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LOCAL	\$ -
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Surplus/(Deficit)	\$ -
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TAXI Voucher	ESTUARY TRANSIT DISTRICT		
	For the Period July 1, 2023 to April 30, 2024		
	YTD ACTUAL	BUDGET AMOUNT	YTD % of BUDGET
REVENUE			
FAREBOX REVENUE	\$ 5,548	\$ 12,500	44%
URBAN CARES ACT			
RURAL CARE ACT			
Prepaid Fare			
TOTAL REVENUE	\$ 5,548	\$ 12,500	44%
EXPENSES			
SALARY AND BENEFITS			
PROFESSIONAL SERVICES			
RENT&UTILITIES			
INSURANCE			
MAINTENANCE			
FUEL			
MISCELLANEOUS EXPENSE	\$ 4,450	\$ 6,500	68%
PARK CONNECT			
PURCHASE TRANSPORTATION	\$ 8,275	\$ 25,000	33%
TOTAL EXPENSES	\$ 12,725	\$ 31,500	40%

DEFICIT	\$ (7,177)	\$ 19,000
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DOT	\$ 7,177	\$ 19,000
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LOCAL	\$ -
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Surplus/(Deficit)	\$ -
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ParkConnect	ESTUARY TRANSIT DISTRICT		
	For the Period July 1, 2023 to September 30, 2023		
	YTD ACTUAL	BUDGET AMOUNT	YTD % of BUDGET
REVENUE			
FAREBOX REVENUE	\$ -	\$ -	
URBAN CARES ACT	\$ 8,290		
RURAL CARE ACT			
Prepaid Fare			
TOTAL REVENUE	\$ 8,290	\$ -	\$ -
EXPENSES			
SALARY AND BENEFITS			
PROFESSIONAL SERVICES			
RENT&UTILITIES			
INSURANCE			
MAINTENANCE			
FUEL			
MISCELLANEOUS EXPENSE			
PARK CONNECT	\$ 28,251	\$ 91,000	
PURCHASE TRANSPORTATION			
TOTAL EXPENSES	\$ 28,251	\$ 91,000	31%

DEFICIT	\$ (19,961)	\$ 91,000
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DOT	\$ 19,961	\$ 91,000
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LOCAL	\$ -
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Surplus/(Deficit)	\$ -
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RIVER VALLEY TRANSIT	
STATEMENT OF CASH FLOWS	
Tuesday, June 11, 2024	
Operating Checking	\$ -
Payroll Checking	\$ -
Capital Checking	\$ -
Money Market	\$ 2,732,309
Essex Savings Bank	\$ 98,360
BALANCE TOTAL	\$ 2,830,669

Account Payable	Jun-24	Jul-24	Aug-24
Payroll	\$ 265,000	\$ 265,000	\$ 265,000
Benefits	\$ 50,000	\$ 100,000	\$ 100,000
Professional Services	\$ 47,904	\$ 52,000	\$ 52,000
CIRMA	\$ 10,000	\$ 12,500	\$ 12,500
Rent & Utilities	\$ 20,000	\$ 20,000	\$ 20,000
Insurance	\$ 6,000	\$ 15,000	\$ 15,000
Fuel	\$ 65,000	\$ 65,000	\$ 65,000
Vehicle Maintenance and Repairs	\$ 35,000	\$ 50,000	\$ 50,000
Other Monthly Expenses	\$ 10,500	\$ 15,500	\$ 15,500
TOTAL EXPENSES	\$ 509,404	\$ 595,000	\$ 595,000

Account Receivable			
CT DOT FY23 Capital Grants	\$ 25,000	\$ 23,100	\$ -
CT DOT FY24 Capital Grants	\$ -	\$ 54,088	\$ -
FIXED 5307 FY 24	\$ -	\$ 404,500	\$ -
FIXED 5307 FY25	\$ -	\$ -	\$ 1,040,000
MGP Grant	\$ -	\$ -	\$ 109,112
DAR	\$ -	\$ -	\$ 28,083
ADA FY24	\$ -	\$ 57,860	\$ -
ADA FY 25	\$ -	\$ -	\$ 120,000
RURAL 5311	\$ -	\$ -	\$ 35,580
New Freedom 5310	\$ 32,075	\$ 33,400	\$ 33,400
Madison/Middletown (RT.81)	\$ 32,000	\$ 14,375	\$ 14,375
X-Mile	\$ 29,350	\$ 16,500	\$ 16,500
TAXI Voucher	\$ -	\$ 1,500	\$ 1,500
URBAN CAR ACT	\$ -	\$ 5,000	\$ 5,000
Fare Box and Pre-paid Fare Revenue	\$ 14,000	\$ 28,500	\$ 28,500
Middlesex Hospital, Wesleyan, AAA	\$ 15,000	\$ 5,600	\$ 5,600
Town Dues	\$ -	\$ 164,027	\$ 211,400
TOTAL REVENUE	\$ 147,425	\$ 808,450	\$ 1,649,050

Cash at the beginning of the period	\$ 2,830,669	\$ 2,468,690	\$ 2,682,140
Cash at the end of the period	\$ 2,468,690	\$ 2,682,140	\$ 3,736,190

Money Market Account Interest as of 05/31/2024		4.60%	\$ 28,468.00
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November 2023 Customer Service Report

Call Report by Queue

	Inbound Calls	Answered	Abandoned	Avg Handle Time
Dial A Ride CQ	1177	1040	132	2:36
Fixed/General	1409	1253	149	1:21
Paratransit CQ	186	160	24	2:07
Xtra Mile CQ	1261	1066	182	1:30
Total	4033	3519	487	1:48

Customer Feedback

	Middletown	Shoreline	Valid	Invalid	Total
Driver	2	1	3	0	3
Driver Safety	2	1	2	1	3
FOI					2
General					2
OTP	1	2	1	2	3
Question					47
Routing	8	3	0	0	11
Rudeness	1	0	0	1	1
Sales					3
Service Change	0	1			1
Total	14	8	6	4	76

Sources of Feedback

Facebook	3	4%
Email	63	83%
Phone	9	12%
Twitter	1	1%
Total	76	

Feedback Handling Time (hours)

First Response	12:22
Resolution	42:12

Dec-23 Customer Service Report

Call Report by Queue

	Inbound Calls	Answered	Abandoned	Avg Handle Time
Dial A Ride CQ	916	832	83	2:10
Fixed/General	1165	1061	104	1:29
Paratransit CQ	173	154	20	1:51
Xtra Mile CQ	889	823	67	1:10
Total	3143	2870	274	1:37

Customer Feedback

	Middletown	Shoreline	Both	Valid	Invalid	Negative	Nuetral	Total
App	0	1	0	1	0	0	1	1
Booking Req	0	0	8	8	0	0	8	8
Driver Safety	1	1	0	0	2	2	0	2
Fares	2	0	2	3	1	3	1	4
General								2
No-Show	0	0	2	0	2	2	0	2
OTP	0	0	1	0	1	1	0	1
Pass-by	1	0	0	0	1	1	0	1
Question								51
Routing	4	0	5	9	0	2	7	9
Rudeness	3	0	0	2	1	3	0	3
Sales								0
Service Change	0	1						1
Ticket Order								0
Vehicle Clean	0	0						0
Total	11	2	10	14	8	14	17	85

Sources of Feedback

Facebook	6	7%
Email	73	86%
Phone	5	6%
Twitter	1	1%
Total	85	

Feedback Handling Time (hours)

First Response	27:41
Resolution	45:42

**Jan-24
Customer Service Report**

Call Report by Queue

	Inbound Calls	Answered	Abandoned	Avg Handle Time
Dial A Ride CQ	985	927	66	2:30
Fixed/General	1136	1024	116	1:28
Paratransit CQ	220	215	7	1:48
Xtra Mile CQ	928	865	67	1:17
Total	3269	3031	256	1:45

Customer Feedback

	Middletown	Shoreline	All	Valid	Invalid	Negative	Nuetral	Total
App	0	6	0	6	0	6	0	6
Booking Req	0	0	7	7	0	0	7	7
Driver Safety	1	1	0	0	2	2	0	2
Fares	0	0	5	5	0	1	4	5
General								2
No-Show	0	1	0	0	1	1	0	1
OTP	1	2	0	1	2	3	0	3
Pass-by	0	0	0	0	0	0	0	0
Question								4
Routing	5	2	0	5	2	4	3	7
Rudeness	7	1	0	2	6	8	0	8
Sales								7
Service Change	0	1						1
Ticket Order								8
Vehicle Clean	0	0				0	0	0
Total	14	8	5	13	13	25	14	40

Sources of Feedback

Facebook	2	2%
Email	83	83%
Phone	14	14%
Twitter	0	0%
Mail	1	1%
Total	100	

Feedback Handling Time (hours)

First Response	24:32
Resolution	86:13

Customer Service Report

Call Report by Queue

	Inbound Calls	Answered	Abandoned	Avg Handle Time
Dial A Ride CQ	889	777	105	2:30
Fixed/General	1074	1010	61	1:33
Paratransit CQ	236	229	7	2:10
Xtra Mile CQ	896	865	30	1:24
Total	3095	2881	203	1:49

Customer Feedback

	Middletown	Shoreline	All	Valid	Invalid	Negative	Nuetral	Total
App	0	0	4	4	0	0	4	4
Booking Req	0	0	12	12	0	0	12	12
Driver Safety	0	0	0	0	0	0	0	0
Fares	0	0	3	3	0	0	3	3
General								9
No-Show	0	0	0	0	0	0	0	0
OTP	0	0	1	1	0	1	0	1
Pass-by	0	1	0	0	1	1	0	1
Question								3
Routing	0	1	3	3	1	1	3	4
Rudeness	0	0	0	0	0	0	0	0
Sales								0
Service Change	0	0						0
Ticket Order								8
Vehicle Clean	0	0				0	0	0
Total	0	2	23	23	2	3	22	45

Sources of Feedback

Facebook	3	3%
Email	95	90%
Phone	5	5%
Twitter	3	3%
Mail	0	0%
Total	106	

Feedback Handling Time (hours)

First Response	25:41
Resolution	80:40

**Mar-24
Customer Service Report**

Call Report by Queue

	Inbound Calls	Answered	Abandoned	Avg Handle Time
Dial A Ride CQ	920	860	58	2:29
Fixed/General	1026	975	48	1:48
Paratransit CQ	233	226	7	2:34
Xtra Mile CQ	931	903	26	1:26
Total	3110	2964	139	1:57

Customer Feedback

	Middletown	Shoreline	All	Valid	Invalid	Negative	Nuetral	Positive	Total
App	1	3	4	8	0	0	8	0	8
Booking Req	0	0	12	12	0	0	12	0	12
Driver Safety	1	0	0	0	1	1	0	0	1
Fares	1	1	6	7	2	2	6	0	9
General									6
No-Show	0	0	0	0	0	0	0	0	0
OTP	0	1	1	2	0	2	0	0	2
Pass-by	1	3	0	0	4	4	0	0	4
Routing	2	1	2	5	0	0	5	0	5
Rudeness	3	0	0	0	3	3	0	0	3
Sales									1
Service Change	0	0							0
Ticket Order									18
Vehicle Clean	0	0				0	0	0	0
Website			1	1	0	0	1	0	1
Total	9	9	26	35	10	12	32	0	70

Sources of Feedback

Facebook	0	0%
Email	71	83%
Phone	15	17%
Twitter	0	0%
Mail	0	0%
Total	86	

Feedback Handling Time (hours)

First Response	3:19
Resolution	30:26

**Apr-24
Customer Service Report**

Call Report by Queue

	Inbound Calls	Answered	Abandoned	Avg Handle Time
Dial A Ride CQ	960	860	100	1:51
Fixed/General	1087	1030	57	1:33
Paratransit CQ	249	236	13	1:52
Xtra Mile CQ	1056	998	58	1:05
Total	3352	3124	228	1:31

Customer Feedback

	Middletown	Shoreline	All	Valid	Invalid	Negative	Nuetral	Positive	Total
App	0	0	9	9	0	0	9	0	9
Booking Req	0	0	24	24	0	0	24	0	24
Driver Safety	1	2	0	2	1	3	0	0	3
Fares	0	0	3	3	0	0	3	0	3
General									24
No-Show	0	0	1	0	1	1	0	0	1
OTP	0	0	2	2	0	2	0	0	2
Pass-by	1	0	0	0	1	1	0	0	1
Question									3
Routing	0	3	6	0	2	2	6	1	2
Rudeness	1	1	0	1	1	2	0	0	2
Sales									0
Service Change	0	0							0
Ticket Order									21
Website			1	1	0				1
Vehicle Clean	0	0				0	0	0	0
Total	3	6	46	42	6	11	42	1	41

Sources of Feedback

Facebook	2	2%
Email	92	86%
Phone	12	11%
Twitter	0	0%
Mail	1	1%
Total	107	

Feedback Handling Time (hours)

First Response	39:12
Resolution	119:40

May-24 Customer Service Report

Call Report by Queue

	Inbound Calls	Answered	Abandoned	Avg Handle Time
Dial A Ride CQ	1083	988	95	2:06
Fixed/General	1195	1060	135	1:33
Paratransit CQ	217	181	95	1:47
Xtra Mile CQ	1123	1023	100	1:04
Total	3618	3252	425	1:35

Customer Feedback

	Middletown	Shoreline	All	Valid	Nuetral	Invalid
App	0	0	7	0	7	0
Booking Req	0	0	17	0	17	0
Driver Safety	1	2	0	2	0	1
Fares	0	0	2	0	2	0
General						
No-Show	0	0	2	2	0	0
OTP	0	1	2	1	0	2
Pass-by	0	1	0	1	0	0
Question						
Routing	1	0	10	0	10	1
Rudeness	0	1	0	1	0	0
Sales						
Service Change	0	1				
Ticket Order						
Website			2	0	2	0
Vehicle Clean	0	0				
Total	2	6	42	7	38	4

Sources of Feedback

Facebook	6	7%
Email	79	87%
Phone	6	7%
Twitter	0	0%
Mail	0	0%
Total	91	

Feedback Handling Time (hours)

First Response	15:08
Resolution	62:57

Negative	Nuetral	Positive	Total
7	0	0	7
0	17	0	17
3	0	0	3
2	0	0	2
			17
2	0	0	2
3	0	0	3
1	0	0	1
			1
1	9	2	11
1	0	0	1
			0
			1
			21
			2
0	0	0	0
20	26	2	42

May-24 Customer Service Report

Call Report by Queue

	Inbound Calls	Answered	Abandoned	Avg Handle Time
Dial A Ride CQ				
Fixed/General				
Paratransit CQ				
Xtra Mile CQ				
Total	0	0	0	

Customer Feedback

	Middletown	Shoreline	All	Valid	Nuetral	Invalid
App	0	0	0	0	0	0
Booking Req	0	0	0	0	0	0
Driver Safety	0	0	0	0	0	0
Fares	0	0	0	0	0	0
General						
No-Show	0	0	0	0	0	0
OTP	0	0	0	0	0	0
Pass-by	0	0	0	0	0	0
Question						
Routing	0	0	0	0	0	0
Rudeness	0	0	0	0	0	0
Sales						
Service Change	0	0				
Ticket Order						
Website			0	0	0	0
Vehicle Clean	0	0				
Total	0	0	0	0	0	0

Sources of Feedback

Facebook		0%
Email		0%
Phone		0%
Twitter		0%
Mail	1	100%
Total	1	

Feedback Handling Time (hours)

First Response	24:32
Resolution	

Negative	Nuetral	Positive	Total
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
			0
0	0	0	0
0	0	0	0
			0
			0
0	0	0	0
0	0	0	0

May-24 Customer Service Report

Call Report by Queue

	Inbound Calls	Answered	Abandoned	Avg Handle Time
Dial A Ride CQ				
Fixed/General				
Paratransit CQ				
Xtra Mile CQ				
Total	0	0	0	

Customer Feedback

	Middletown	Shoreline	All	Valid	Nuetral	Invalid
App	0	0	0	0	0	0
Booking Req	0	0	0	0	0	0
Driver Safety	0	0	0	0	0	0
Fares	0	0	0	0	0	0
General						
No-Show	0	0	0	0	0	0
OTP	0	0	0	0	0	0
Pass-by	0	0	0	0	0	0
Question						
Routing	0	0	0	0	0	0
Rudeness	0	0	0	0	0	0
Sales						
Service Change	0	0				
Ticket Order						
Website			0	0	0	0
Vehicle Clean	0	0				
Total	0	0	0	0	0	0

Sources of Feedback

Facebook		0%
Email		0%
Phone		0%
Twitter		0%
Mail	1	100%
Total	1	

Feedback Handling Time (hours)

First Response	24:32
Resolution	

Negative	Nuetral	Positive	Total
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
			0
0	0	0	0
0	0	0	0
			0
			0
0	0	0	0
0	0	0	0

May-24 Customer Service Report

Call Report by Queue

	Inbound Calls	Answered	Abandoned	Avg Handle Time
Dial A Ride CQ				
Fixed/General				
Paratransit CQ				
Xtra Mile CQ				
Total	0	0	0	

Customer Feedback

	Middletown	Shoreline	All	Valid	Nuetral	Invalid
App	0	0	0	0	0	0
Booking Req	0	0	0	0	0	0
Driver Safety	0	0	0	0	0	0
Fares	0	0	0	0	0	0
General						
No-Show	0	0	0	0	0	0
OTP	0	0	0	0	0	0
Pass-by	0	0	0	0	0	0
Question						
Routing	0	0	0	0	0	0
Rudeness	0	0	0	0	0	0
Sales						
Service Change	0	0				
Ticket Order						
Website			0	0	0	0
Vehicle Clean	0	0				
Total	0	0	0	0	0	0

Sources of Feedback

Facebook		0%
Email		0%
Phone		0%
Twitter		0%
Mail	1	100%
Total	1	

Feedback Handling Time (hours)

First Response	24:32
Resolution	

Negative	Nuetral	Positive	Total
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
			0
0	0	0	0
0	0	0	0
			0
			0
0	0	0	0
0	0	0	0

**ESTUARY TRANSIT DISTRICT
PROPOSED BUDGET REPORT FOR 2024-2025**

	Proposed Revenue	Proposed Expenses
Fares Revenue	\$ 347,100	
Maximum Federal Subsidy	\$ 568,750	
Maximum State Subsidy	\$ 7,121,950	
Maximum Local subsidy	\$ 746,250	
Covid Relief Funds	\$ 592,400	
Salary \$ Wages		\$ 4,273,100
Benefits		\$ 1,563,700
Professional Services		\$ 924,625
Operating Expenses		\$ 2,421,475
Other Expenses		\$ 193,550
Total expenses	\$ 9,376,450	\$ 9,376,450

*ESTUARY TRANSIT DISTRICT
UNRESTRICTED FUNDS
BALANCE AS OF 06/30/23
\$2,944,488*

STATE OF CONNECTICUT)
)
COUNTY OF MIDDLESEX)

SS: ESTUARY TRANSIT DISTRICT
June 14, 2024

RESOLUTION NO. 24-016

UNANIMOUS WRITTEN CONSENT OF THE BOARD OF DIRECTORS OF THE ESTUARY TRANSIT DISTRICT

THE UNDERSIGNED, being all the members of the Estuary Transit District (the “ETD”) Board of Directors (the “Board”), hereby unanimously consent to adopt the following resolution for and on behalf of ETD:

WHEREAS, ETD is a self-insured employer through its participation in the State of Connecticut’s Partnership Plan 2.0;

WHEREAS, based on discussions with counsel, ETD believes it has valid claims against Hartford Healthcare Corporation for various anti-trust and anti-competition violations;

WHEREAS, such claims may be best raised as a class action lawsuit, and ETD desires to bring such claims on behalf of similarly situated employers who may be impacted by Hartford Healthcare Corporation’s practices;

NOW THEREFORE, BE IT RESOLVED, the Board hereby authorizes Aeton Law Partners, LLP and Freed Kanner London & Millen LLC, to initiate such litigation on behalf of ETD and a class of similarly situated employers against Hartford Healthcare Corporation and such other entities as they determine necessary;

BE IT FURTHER RESOLVED, Aeton Law Partners LLP and Freed Kanner London & Millen LLC are authorized to take such actions in the conduct of such litigation as they deem appropriate and necessary to advance the interests of ETD and the class and seek appropriate relief in connection with such claims;

BE IT FURTHER RESOLVED, Joseph Comerford is authorized to sign all appropriate documents and engagement letters with Aeton Law Partners LLP and Freed Kanner London & Millen LLC and any other paperwork necessary in the conduct of the action on behalf of ETD so that they may undertake such representation.

CERTIFICATION:

I, Timothy C. Griswold, Secretary of the Estuary Transit District (“ETD”) do hereby certify that the foregoing is a true and correct copy of a resolution adopted at its meeting on June 14, 2024, in which a quorum was present and acting throughout and that the resolution has not been modified, rescinded, or revoked and is at present in full force and effect.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the seal of the Estuary Transit District this 14th day of June 2024.

Timothy C. Griswold, Secretary

STATE OF CONNECTICUT)
)
COUNTY OF MIDDLESEX)

SS: ESTUARY TRANSIT DISTRICT
June 14, 2024

**RESOLUTION NO. 24-017
AUTHORIZING RESOLUTION
ESTUARY TRANSIT DISTRICT**

WHEREAS, on May 2, 2024, an Invitation for Bids for site improvements to 110 N. Main Street, Middletown to include milling and paving, and the installation of fencing and gate hardware, was released; and

WHEREAS, no bids were received in response to this solicitation; and

WHEREAS, the Connecticut Department of Transportation (CTDOT) and the Estuary Transit District, solicited quotes from contractors for the site improvements to 110 N. Main Street, Middletown; and

WHEREAS, on June 5, 2024, CTDOT approved waiving Estuary Transit District’s purchasing policy for a formal procurement for purchases equal to or greater than fifty thousand dollars (\$50,000); and

WHEREAS, Holzner Construction was named the lowest, responsive and responsible Bidder; for the aforementioned tasks;

BE IT RESOLVED, that the Board of Directors waives the requirement for a formal procurement for the site improvements at 110 N Main St project; and

BE IT FURTHER RESOLVED that the Executive Director, Joseph Comerford, hereby is authorized on behalf of the Estuary Transit District to award the winning bid and sign a contract with Holzner Construction for the aforementioned tasks for the Estuary Transit District in an amount not to exceed seventy-four thousand five hundred dollars (\$74,500).

CERTIFICATION:

I, Timothy C. Griswold, Secretary of the Estuary Transit District (“ETD”) do hereby certify that the foregoing is a true and correct copy of a resolution adopted at its meeting on June 14th, 2024, in which a quorum was present and acting throughout and that the resolution has not been modified, rescinded, or revoked and is at present in full force and effect.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the seal of the Estuary Transit District this 14th day of June 2024.

Timothy C. Griswold, Secretary

RESOLUTION

WHEREAS, pursuant to Conn. Gen. Stat. § 7-273b, the City of Middletown established the Middletown Transit District (“MTD”) in 1968;

WHEREAS, on March 14, 2018, the Board of Directors of the MTD moved to resolve and invite, among others, the Towns of Durham and Middlefield to join MTD;

WHEREAS, in 2019, the Town of Middlefield voted to join MTD and became a member of MTD pursuant to Conn. Gen. Stat. § 7-273b(e);

WHEREAS, in June of 2020, a Lower Connecticut River Valley Transit Study, funded by the Connecticut Department of Transportation (“CTDOT”), recommended expanding the Estuary Transit District (“ETD”) to be the single transit operating entity for the Middletown and Shoreline region;

WHEREAS, on July 23, 2021, ETD entered into a Memorandum of Agreement (the “MOA”) with the Middletown Transit District (“MTD”) pursuant to which MTD and ETD committed to prepare for and effect the equivalent of a merger of MTD and ETD by the MTD member towns withdrawing from MTD, the joining of MTD’s member towns into ETD, and the transfer of MTD’s assets and transit operations into the existing ETD structure, and to implement other recommendations for Scenario 3 in the Lower Connecticut River Valley Transit Study (hereafter referred to as LCRV Transit Study) prepared for the Lower Connecticut River Council of Governments (“COG”) conditioned upon receiving the necessary support from the Connecticut Department of Transportation (“CDOT”) as set forth in the MOA;

WHEREAS, effective on July 1, 2022, the Town of Middlefield became a member of the ETD;

WHEREAS, Conn. Gen. Stat. § 7-273b(f) provides that “[a]ny municipality included in the district may withdraw therefrom if the legislative body thereof votes to do so. In such case the board of directors of the district, including the members chosen from the withdrawing municipality, shall determine the share of the district’s expenses and obligations remaining due from the municipality. The municipality shall pay or secure such amount to the district before such withdrawal shall become effective.”

NOW, THEREFORE, BE IT RESOLVED BY THE TOWN OF MIDDLEFIELD, that the Town of Middlefield approves and authorizes the withdrawal of the Town of Middlefield from MTD;

BE IT FURTHER RESOLVED BY THE TOWN OF MIDDLEFIELD, that the Town of Middlefield hereby withdraws from the MTD in accordance with and pursuant to Conn. Gen. Stat. § 7-273b(f); and

BE IT FURTHER RESOLVED BY THE TOWN OF MIDDLEFIELD, that James Irish, Selectman, is empowered to take any action necessary to effectuate the withdrawal of the Town of Middlefield from the MTD.



James Irish
James Irish, Selectman
Dated this 15th day of May, 2024