



PUBLIC NOTICE

Library Board of Trustees Meeting

Monday, August 10, 2026 at 5:00 PM

City Hall Council Chambers, 410 East Leffler St,

Dodgeville, WI

AGENDA

MEETING DULY POSTED

I. AGENDA & MINUTES APPROVAL

- [1.](#) Minutes from July 13, 2026 meeting

II. PUBLIC COMMENT

III. REPORTS & UPDATES

- [2.](#) Treasurer's Report
- [3.](#) Approval of Invoices
- [4.](#) Director's Report
- [5.](#) Library Building Project Update

IV. OLD BUSINESS

- [6.](#) Review and discussion of first round logo revisions

V. NEW BUSINESS

- [7.](#) Discussion and possible action to close library on September 14 for staff training
8. Preliminary discussion of meeting room policy

VI. CONCERNS AND COMMENTS OF THE BOARD

VII. UPCOMING MEETINGS

VIII. ADJOURN

9. Motion to Adjourn

Any person who has a qualifying disability, as defined by the Americans with Disabilities Act, that requires the meeting or material at the meeting to be in an accessible location or format, must contact the City Clerk at the address listed above or call 930-5228, prior to the meeting so that any necessary arrangements can be made to accommodate each request.



Library Board of Trustees Meeting

Monday, July 13, 2026 at 5:00 PM

City Hall Council Chambers, 410 E Leffler St, Dodgeville,

WI

MINUTES

Present: Lisa Spady, Mary Wepking, Deb Haag, Jody Vanderloo, Brian Kulcinski, Roxanne Reynolds-Lair, Nancy Howard

Also present: Carrie Portz

Meeting called to order at 5:02 pm by Vanderloo

MEETING DULY POSTED

I. AGENDA & MINUTES APPROVAL

Approved as presented

II. PUBLIC COMMENT

None

III. REPORTS & UPDATES

1. Treasurer's Report

Howard provided update on Foundation's funds

Portz presented YTD budget report

2. Approval of Invoices

Motion by Wepking, second by Spady. Motion carried 7-0.

3. Director's Report

Portz presented directors report for June

4. Library Building Project Update

Portz presented update dates July 13, 2026

III. OLD BUSINESS

None

V. NEW BUSINESS

5. Review and discussion of draft logos

Spady to draft feedback for Shannon Boyce

VI. CONCERNS AND COMMENTS OF THE BOARD

None

VII. UPCOMING MEETINGS

August 10, 2026

VIII. ADJOURN

6. Motion to Adjourn

Motion by Vanderloo at 6:19 pm

DRAFT

Account Number	Account Title	YTD	Budget	Variance	% Budget
150 - SPECIAL PURPOSE LIBRARY FUND					
150-55115-000-000	LIBRARY - OPERATING EXPENSE(E)	315.00	.00	-315.00	100.00%
150-55115-110-000	LIBRARY - WAGE ACCOUNT(E)	169,755.85	361,000.00	191,244.15	47.02%
150-55115-111-000	LIBRARY - SOC & MEDICARE(E)	12,258.67	26,900.00	14,641.33	45.57%
150-55115-112-000	LIBRARY - RETIREMENT(E)	8,639.53	17,900.00	9,260.47	48.26%
150-55115-113-000	LIBRARY - HEALTH INSURANCE(E)	44,203.60	78,810.00	34,606.40	56.08%
150-55115-114-000	LIBRARY - DENTAL INSUR(E)	2,414.19	4,400.00	1,985.81	54.86%
150-55115-115-000	LIBRARY - VISION CARE(E)	562.00	1,500.00	938.00	37.46%
150-55115-116-000	LIBRARY - HEALTH INS. ADMIN(E)	.00	.00	.00	100.00%
150-55115-117-000	LIBRARY - LIFE INS.(E)	192.11	650.00	457.89	29.55%
150-55115-118-000	LIBRARY - AFLAC INSUR(E)	1,041.50	2,000.00	958.50	52.07%
150-55115-200-000	LIBRARY- PROFESSIONAL SERVICES(E)	.00	.00	.00	100.00%
150-55115-300-000	LIBRARY SUPPLIES & EXPENSES(E)	132.56	.00	-132.56	100.00%
150-55115-400-000	LIBRARY - EDUCATION(E)	.00	.00	.00	100.00%
150-55115-500-000	LIBRARY - PROGRAMMING(E)	.00	.00	.00	100.00%
150-57610-000-000	LIBRARY-TECH & EQUIP OUTLAY(E)	.00	.00	.00	100.00%
150-57615-000-000	LIBRARY - BUILDING PRJ OUTLAY(E)	62.15	.00	-62.15	100.00%
150-55525-000-000	GRANTS - EXPENSE ACCOUNT(E)	.00	.00	.00	100.00%
150-55115-390-000	ANNEX-OTHER SUPPLIES & EXPENSE(E)	.00	.00	.00	100.00%
150-55716-000-000	LIBRARY OUTREACH EXP ACCT(E)	.00	.00	.00	100.00%
150-55115-223-000	LIBRARY- TELEPHONE(E)	1,078.66	1,200.00	121.34	89.88%
150-55115-221-000	LIBRARY- ELECTRIC(E)	3,347.85	4,500.00	1,152.15	74.39%
150-55115-222-000	LIBRARY- WATER/SEWER(E)	986.65	1,500.00	513.35	65.77%
150-55115-224-000	LIBRARY- COPIER COSTS(E)	2,699.02	6,500.00	3,800.98	41.52%
150-55115-225-000	LIBRARY- TEACH (Internet)(E)	600.00	1,200.00	600.00	50.00%

Account Number	Account Title	YTD	Budget	Variance	% Budget
150-55115-231-000	LIBRARY- SWLS NetSW(E)	16,871.13	16,871.00	-.13	100.00%
150-55115-232-000	LIBRARY- SWLS Tech Services(E)	2,508.47	2,292.00	-216.47	109.44%
150-55115-233-000	LIBRARY- WiLS(E)	199.00	199.00	.00	100.00%
150-55115-234-000	LIBRARY- WISCAT(E)	.00	200.00	200.00	0.00%
150-55115-311-000	LIBRARY - OFFICE SUPPLIES(E)	1,563.05	3,000.00	1,436.95	52.10%
150-55115-312-000	LIBRARY - ADVERTISING(E)	377.46	500.00	122.54	75.49%
150-55115-313-000	LIBRARY - POSTAGE(E)	151.08	400.00	248.92	37.77%
150-55115-321-000	LIBRARY - BOOKS & MATERIALS(E)	7,942.00	25,000.00	17,058.00	31.76%
150-55115-322-000	LIBRARY - VISUAL(E)	638.03	1,500.00	861.97	42.53%
150-55115-323-000	LIBRARY - AUDIO(E)	2,195.08	3,500.00	1,304.92	62.71%
150-55115-324-000	LIBRARY - INTERACTIVE(E)	1,145.91	800.00	-345.91	143.23%
150-55115-325-000	LIBRARY - PERIODICALS(E)	2,028.82	2,100.00	71.18	96.61%
150-55115-326-000	LIBRARY - NEWSPAPERS(E)	1,979.79	2,000.00	20.21	98.98%
150-55115-327-000	LIBRARY - eMaterials (WPLC)(E)	6,491.72	6,492.00	.28	99.99%
150-55115-328-000	LIBRARY - DATABASES(E)	.00	2,000.00	2,000.00	0.00%
150-55115-331-000	LIBRARY - EQUIPMENT(E)	2,448.30	4,000.00	1,551.70	61.20%
150-55115-341-000	LIBRARY - CUSTODIAL SUPPLIES(E)	89.43	100.00	10.57	89.43%
150-55115-351-000	LIBRARY - BUILDING MAINTENANCE(E)	.00	1,000.00	1,000.00	0.00%
150-55115-361-000	LIBRARY - TRAINING & EDUCATION(E)	920.95	3,000.00	2,079.05	30.69%
150-55115-371-000	LIBRARY - PROGRAMMING(E)	4,366.50	6,200.00	1,833.50	70.42%
150-55115-381-000	LIBRARY - OUTREACH(E)	1,024.47	1,500.00	475.53	68.29%
150-55115-391-000	LIBRARY - ANNEX UTILITIES(E)	2,115.79	3,300.00	1,184.21	64.11%
150-55115-392-000	LIBRARY - ANNEX RENT(E)	4,550.00	5,850.00	1,300.00	77.77%
150-55115-393-000	LIBRARY - ANNEX MAINTENANCE(E)	.00	200.00	200.00	0.00%
150-55115-394-000	LIBRARY - ANNEX INTERNET(E)	772.16	850.00	77.84	90.84%

Account Number	Account Title	YTD	Budget	Variance	% Budget
150-55115-395-000	LIBRARY - ANNEX SUPPLIES(E)	.00	100.00	100.00	0.00%
150-55115-510-000	LIBRARY -INSURANCE PROP & LIAB(E)	943.77	3,500.00	2,556.23	26.96%
Total Expenditure:		309,612.25	604,514.00	294,901.75	
150-40000-000-000	ASSIGNED FUNDS/CARRYOVER(R)	.00	.00	.00	100.00%
150-41110-000-000	PROPERTY TAXES(R)	.00	-455,000.00	-455,000.00	0.00%
150-43525-000-000	GRANTS(R)	-1,650.00	-1,800.00	-150.00	91.66%
150-45110-000-000	FINE - OVERDUE(R)	-16.99	-200.00	-183.01	8.49%
150-46100-000-000	COPIES(R)	-1,047.92	-2,500.00	-1,452.08	41.91%
150-46715-000-000	LIBRARY - COUNTY AID(R)	-137,258.51	-137,258.00	.51	100.00%
150-46810-000-000	REIMBURSEMENTS(R)	-3.00	.00	3.00	100.00%
150-46900-000-000	SW WI LIBRARY SYSTEM(R)	.00	.00	.00	100.00%
150-48100-000-000	TEMPORARY INVESTMENTS INTEREST(R)	-2,174.05	-2,000.00	174.05	108.70%
150-48500-000-000	DONATIONS FROM ORGANIZ.& INDIV(R)	-2,382.36	-3,500.00	-1,117.64	68.06%
150-49000-000-000	TECH & EQUIP FUND(R)	.00	.00	.00	100.00%
150-46820-000-000	LIBRARY ANNEX(R)	.00	.00	.00	100.00%
150-46716-000-000	LIBRARY - CO AID-OUTREACH(R)	.00	.00	.00	100.00%
Total Revenue:		-144,532.83	-602,258.00	-457,725.17	
Total 150 - SPECIAL PURPOSE LIBRARY FUND:		165,079.42	2,256.00	-162,823.42	

Account Number	Account Title	YTD	Budget	Variance	% Budget
160 - CAPITAL PROJECT FUND					
160-57610-000-000	LIBRARY BUILDING PRJ OUTLAY(E)	3,270,058.34	2,990,000.00	-280,058.34	109.36%
Total Expenditure:		<u>3,270,058.34</u>	<u>2,990,000.00</u>	<u>-280,058.34</u>	
Total 160 - CAPITAL PROJECT FUND:		<u>3,270,058.34</u>	<u>2,990,000.00</u>	<u>-280,058.34</u>	
Total:		<u>3,435,137.76</u>	<u>2,992,256.00</u>	<u>-442,881.76</u>	

Report Criteria:
Report type: GL detail
Check.Type = {<>} "Adjustment"
Bank.Bank number = 1
[Report].Invoice GL Account (3 Characters) = "150","160"

Check Issue Date	Check Number	Vendor Number	Payee	Invoice Number	Description	Invoice Amount	Check Amount
66241							
07/27/2026	66241	87	BAER INSURANCE INC	10723	WC Q1 2026	244.75	244.75
07/27/2026	66241	87	BAER INSURANCE INC	10723	LIABILITY Q1 2026	392.20	392.20
Total 66241:							636.95
66252							
07/27/2026	66252	714	MUNICIPAL PROPERTY INSURA	4810053 070	070126-070127 PROPERTY INS	34.00	34.00
Total 66252:							34.00
66258							
07/27/2026	66258	2116	Daniels Construction	12	LIBRARY CONSTRUCTION	433,897.84	433,897.84
Total 66258:							433,897.84
66259							
07/27/2026	66259	1830	Playaway Products LLC	542403	LANYARDS	99.92	99.92
Total 66259:							99.92
66260							
07/27/2026	66260	1114	WILS	505745	WILS COOPERATIVE PURCHASIN	199.00	199.00
Total 66260:							199.00
66261							
07/27/2026	66261	2283	Dean Robbins	AS-681	DEAN ROBBINS PROGRAM	150.00	150.00
Total 66261:							150.00
700441							
07/27/2026	700441	34	ALLIANT ENERGY/WP&L (UTILI	1734128140	ANNEX ELECTRIC/GAS	118.77	118.77
Total 700441:							118.77
700442							
07/27/2026	700442	1328	GFC Leasing WI	I591778	COPIER LEASE	243.85	243.85
Total 700442:							243.85
Grand Totals:							435,380.33

Summary by General Ledger Account Number

GL Account	Debit	Credit	Proof
150-21000-000-000	.00	1,482.49-	1,482.49-
150-55115-224-000	243.85	.00	243.85
150-55115-233-000	199.00	.00	199.00
150-55115-323-000	99.92	.00	99.92
150-55115-371-000	150.00	.00	150.00
150-55115-391-000	118.77	.00	118.77
150-55115-510-000	670.95	.00	670.95
160-21000-000-000	.00	433,897.84-	433,897.84-
160-57610-000-000	433,897.84	.00	433,897.84
Grand Totals:	435,380.33	435,380.33-	.00

Dated: _____

Mayor: _____

City Council: _____

City Recorder: _____

Report Criteria:
Report type: GL detail
Check.Type = {<>} "Adjustment"
Bank.Bank number = 1
[Report].Invoice GL Account (3 Characters) = "150","160"

CITY OF DODGEVILLE

Check Register - Farmers Savings Bank General

Page: 1

Check Issue Dates: 8/10/2026 - 8/10/2026

Aug 07, 2026 12:44PM

Report Criteria:

Report type: GL detail

Check.Type = {<=>} "Adjustment"

Bank.Bank number = 1

[Report].Invoice GL Account (3 Characters) = "150", "160"

Check Issue Date	Check Number	Vendor Number	Payee	Invoice Number	Description	Invoice Amount	Check Amount
66307							
08/10/2026	66307	36	AMAZON CAPITAL SERVICES	16VL-6MDH-	LOCAL HISTORY DAY - DIGGING F	87.40	87.40
08/10/2026	66307	36	AMAZON CAPITAL SERVICES	16VL-6MDH-	JUV PUZZLE COLLECTION	103.84	103.84
08/10/2026	66307	36	AMAZON CAPITAL SERVICES	16VL-6MDH-	OFFICE SUPPLIES	38.71	38.71
08/10/2026	66307	36	AMAZON CAPITAL SERVICES	16VL-6MDH-	RIDGEWAY SUMMER CAMP	56.50	56.50
08/10/2026	66307	36	AMAZON CAPITAL SERVICES	1CXY-61GT-	4 JUV BOOKS	60.41	60.41
08/10/2026	66307	36	AMAZON CAPITAL SERVICES	1N6M-9TF6-	1 BOOK	12.64	12.64
08/10/2026	66307	36	AMAZON CAPITAL SERVICES	1N6M-9TF6-	LABELS	41.38	41.38
08/10/2026	66307	36	AMAZON CAPITAL SERVICES	1N6M-9TF6-	CRAFT SUPPLIES	119.56	119.56
Total 66307:							520.44
66308							
08/10/2026	66308	195	CITY OF DODGEVILLE WATER	208950 0731	LIBRARY UTILITIES	48.95	48.95
Total 66308:							48.95
66309							
08/10/2026	66309	1592	DENNIS J MARKLEIN	2026-08-01	ANNEX RENT	650.00	650.00
Total 66309:							650.00
66310							
08/10/2026	66310	295	DODGEVILLE AREA CHAMBER	7705	MEMBERSHIP RENEWAL	100.00	100.00
Total 66310:							100.00
66311							
08/10/2026	66311	1823	Elan Financial Services	072726 Libra	POSTAGE	51.05	51.05
08/10/2026	66311	1823	Elan Financial Services	072726 Libra	COOLING SHELTER	11.48	11.48
08/10/2026	66311	1823	Elan Financial Services	072726 Libra	LOCAL HISTORY DAY	24.66	24.66
Total 66311:							87.19
66312							
08/10/2026	66312	668	MHTC-MH	10734619	ANNEX PHONE INTERNET	104.18	104.18
08/10/2026	66312	668	MHTC-MH	10734619	PHONE	68.38	68.38
Total 66312:							172.56
66313							
08/10/2026	66313	1830	Playaway Products LLC	543794	1 JUV WONDERBOOK	67.99	67.99
Total 66313:							67.99
66314							
08/10/2026	66314	2134	River Valley Raptors Inc	2026-07-31	RIDGEWAY RAPTOR PROGRAM	395.23	395.23
Total 66314:							395.23

Check Issue Date	Check Number	Vendor Number	Payee	Invoice Number	Description	Invoice Amount	Check Amount
66315							
08/10/2026	66315	1685	HGA	275327	ARCHITECTURAL SERVICES	5,828.00	5,828.00
Total 66315:							5,828.00
700454							
08/10/2026	700454	408	GORDON FLESCH CO INC	IN15714901	COPIES OVER BASE	207.84	207.84
Total 700454:							207.84
Grand Totals:							8,078.20

Summary by General Ledger Account Number

GL Account	Debit	Credit	Proof
150-21000-000-000	.00	2,250.20-	2,250.20-
150-55115-222-000	48.95	.00	48.95
150-55115-223-000	68.38	.00	68.38
150-55115-224-000	207.84	.00	207.84
150-55115-311-000	80.09	.00	80.09
150-55115-313-000	51.05	.00	51.05
150-55115-321-000	73.05	.00	73.05
150-55115-324-000	171.83	.00	171.83
150-55115-371-000	243.10	.00	243.10
150-55115-381-000	551.73	.00	551.73
150-55115-392-000	650.00	.00	650.00
150-55115-394-000	104.18	.00	104.18
160-21000-000-000	.00	5,828.00-	5,828.00-
160-57610-000-000	5,828.00	.00	5,828.00
Grand Totals:	8,078.20	8,078.20-	.00

Dated: _____

Mayor: _____

City Council: _____

City Recorder: _____

	January	February	March	April	May	June	July	YTD 2026	YTD 2025	
Programming										
Children (0-5) Programs	0	5	6	10	0	3	5	29	22	32%
Attendance	0	163	198	226	0	214	274	1075	720	49%
Children (6-11) Programs	2	2	2	2	2	9	12	31	42	-26%
Attendance	25	38	20	26	399	284	379	1171	1711	-32%
Young Adult (12-18) Programs	1	1	1	1	1	1	1	7	0	
Attendance	1	10	1	3	0	1	0	16	0	
Adult (19+) Programs	6	6	6	5	6	7	9	45	37	22%
Attendance	27	27	27	16	33	32	75	237	498	-52%
General Audience (all ages) Programs	0	1	0	1	2	4	1	9	8	13%
Attendance	0	11	0	5	53	91	1	161	230	-30%
Total In-Person Programs	9	15	15	19	11	24	28	121	109	11%
Attendance	53	249	246	276	485	622	729	2660	3159	-16%
Drop-in Activities										
Total Number of Self-Directed Activities	2	3	3	3	2	4	2	19	8	0%
Total Participation	130	165	10	179	90	88	102	764	883	-4%

JAN FEB MAR APR MAY JUN JUL YEAR-TO-DATE 2026 YEAR-TO-DATE 2025 ANNUAL % CHANGE

Circulation

Total Circulation	2,463	2,655	3,166	2,808	2,918	3,698	3,317	21,025	21,673	-3.0%
Holds Placed	766	676	814	794	736	632	816	5,234	5,449	-3.9%
Overdrive Checkouts	2,566	2,122	2,546	2420	2391	2239	2248	16,532	15,483	6.8%
Overdrive Active Holds	1,804	1,742	1,817	1783	1833	1831	1914	12,724	13302	-4.3%

Visits

Main Library	na	na	na	na	na	na	na	na	na	na
Annex	156	160	183	192	199	178	229	1,297	2110	-38.5%
Ridgeway	190	232	265	263	233	275	377	1,835	1,896	-3.2%
Meeting Room Use	13	14	20	18	10	14	19	108	174	-37.9%

Collection Development

Items Added	164	134	194	163	149	135	109	1,048	960	9.2%
Items Removed	438	288	490	505	469	633	329	3,152	1,111	183.7%

Patrons

Cards Added	36	24	21	47	25	28	36	217	214	1.4%
New Overdrive Users	20	15	11	12	11	14	11	94	95	-1.1%
Cards Removed	6	373	3	12	1	0	1	396	252	57.1%

Technology Use

Library Computers	125	98	152	142	130	140	151	938	931	0.8%
Annex Computers	18	28	30	34	23	25	48	206	195	5.6%
Wireless Internet	217	201	222	276	246	250	205	1,617	2,121	-23.8%
Total	360	327	404	452	399	415	404	2,761	3,247	-15.0%

Digital Engagement

Website Visits	753	285	66	na	na	na	na	1,104	5,113	-78.4%
Facebook - Followers	1,625	1,627	1,641	1,653	1,661	1684	1667			
Facebook - Views	15,695	16,602	19,909	22,058	20,801	34,224	38,178			
Facebook - Engagement	716	923	1,033	1,071	792	1,340	2,374			
Tik Tok - followers	1,391	1,404	1,425	1,450	1,474	1479	1485			
Tik Tok - views	1,581	4,750	3,600	4,003	3,694	1994	5814			
Tik Tok - likes	142	388	472	432	888	179	508			
Instagram - followers	315	316	330	331	330		337			
Instagram - views	1,500	419	1,488	1,251	1,189		773			
Instagram - likes	153	316	172	126	105		44			
Newsletter subscribers	70	76	75	75	75		83			

2026 Summer Programming Stats

Reading Program & Bingo Participants = **922**

Summer Reading Program = 276 Readers!

Ages	Participants	Totals
Birth to 5	71	8,177 books
6 to 11	84	79,300 minutes
12 to 18	16	18,169 minutes
19+	105	211,159 minutes

Bingo (all ages) = 646 participants
June - 220 July - 223 August - 203 so far!

29 children's program attendance

SLP Kick-off event	397
7 Storytime's	438 (averaging 63)
7 Crafty Kids	97
5 Wednesday Performer	225 (averaging 51)
7 Library LEGO	129
Mining for Gems at the Town Square	50
Cops for Kids	100
Total attendance =	1,466

22 adult programs attendance

11 Senior Planet	36
2 International Mystery Book Club	27
9 Other programming	216
Total attendance =	279



City of Dodgeville

410 East Leffler Street
Dodgeville, WI 53533
(608) 930-5228

Project Update

10 August 2026

Dodgeville Public Library Renovation and Expansion

The City of Dodgeville is pleased to share regular updates on the ongoing renovation and expansion of the Dodgeville Public Library. The project, which represents a significant investment in the community’s educational and cultural future, continues to move forward on schedule.

Project Background

In 2014 a space needs study conducted by the Dodgeville Public Library Board of Trustees found the library "critically overcrowded” and recommended a 20,000+ square feet library. In February 2020, the City of Dodgeville passed a referendum for a \$7 million library, but the COVID pandemic paused these plans. In 2024, the City of Dodgeville was awarded a \$4.25 million grant from the State of Wisconsin to help fund the new library. Plans were developed for a library that will serve the people of Dodgeville and the surrounding area for the next generation. Thoughtful consideration went into improving efficiencies, creating a resilient space for emergencies, and developing a welcoming space that reflects the historic downtown - all while making choices to keep costs as low as possible.

Budget Outlook

The total project budget is \$8.95 million, supported by a \$4.25 million Flexible Facilities Project Grant, a \$1 million contribution from the Dodgeville Public Library Foundation, and \$3.7 million from the City of Dodgeville. To date, the project is 72% complete, and the City has been reimbursed \$4,225,000 million in grant funds. A retainage of \$25,000 in grant funds will be held by the State of Wisconsin until project completion.

The project remains under budget and updated figures will be shared each month.

Construction Progress

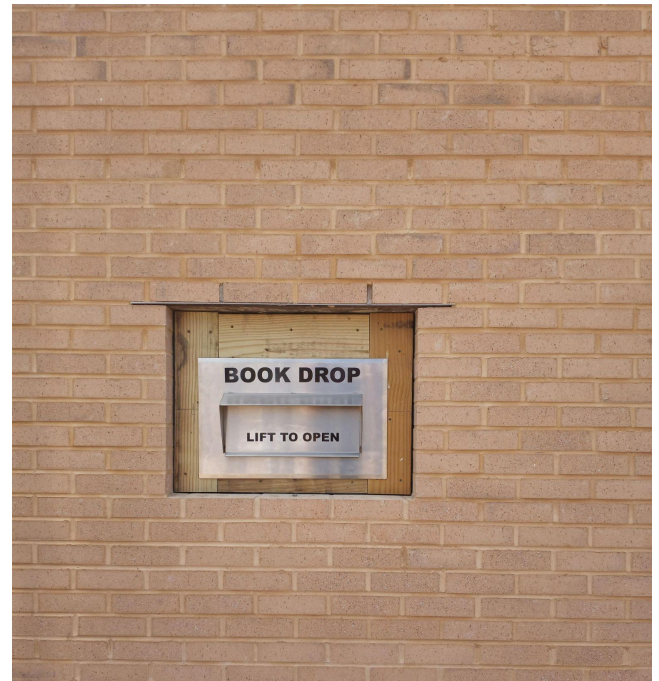
Addition - Window installation is underway. Drywall has been installed; mudding, taping, and painting are underway. Ceiling installation will begin shortly. Soffit finishing is ongoing.

Original Building - Lighting, painting, and cabinet installation is ongoing. Bathroom fixtures and partitions are being installed.

Site - Curb and gutter has been poured for the new parking lot. Decorative concrete work has started.



Front Entrance



New Book Drop Rough-in



Addition looking south



Addition looking west along community room



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Registration

Monday, September 14, 9:15 am - 3:30 pm
Folklore Village, 3210 County Road BB, Dodgeville, WI 53533

Registration Due by Friday, August 21st

Join us for the first ever day-long retreat where you will explore strategies for providing excellent customer service while maintaining healthy professional boundaries, handling difficult or uncomfortable patron interactions, protecting patron privacy, and sharing ideas with colleagues from libraries across Southwest Wisconsin. The day will feature presentations, discussion, and peer-to-peer learning in a welcoming and collaborative environment. *Lunch will be provided by Corralejo Mexican Grill.*

- 9:15 am - Registration
- 9:30 am - Welcome and Folklore Village Introduction
- 9:45 am - Confidence in Customer Service and Setting Boundaries
- 12:00 pm - Taco Bar Lunch and Networking
- 1:00 pm - Protecting Patron Privacy
- 2:00 pm - Round Table Discussions
- 3:00 pm - Wrap Up and Evaluation

dpldirector@swls.org [Switch account](#)



* Indicates required question

Morning Session: Confidence in Customer Service and Setting Boundaries

Jamie Matczak is the education consultant at Wisconsin Valley Library Service where she focuses on professional development and communications. In addition to over 20 years of experience in public library consulting, she has a BA in Advertising from UW-Eau Claire, and an MS in Applied Leadership from UW-Green Bay. Jamie has given over 100 presentations on marketing, social media, customer service and communications.



Afternoon Session: Protecting Patron Privacy



Jennifer Bernetzke is the Deputy Director and ILS/ILL Consultant at Southwest Wisconsin Library System. She has nearly 20 years of library experience in southwest Wisconsin, including 7 years as the director of the Schreiner Memorial Library in Lancaster. She has her MLIS from UW-Milwaukee and regularly provides staff trainings and workshops on a variety of library topics across the region and around the state.

Afternoon Session: Protecting Patron Privacy

Angela Noel is the Director at Southwest Wisconsin Library System. With over 15 years of experience in both academic and public library settings, she understands the unique situations that can arise when working in a library. She has presented at a number of conferences and, prior to this fall, taught the Advanced Public Library Administration course for UW-Madison's iSchool certification courses. Angela has her MLIS from UW-Milwaukee and a BA from UW-Madison.



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