

Deschutes CCBHC- Expansion Grant: Year 3 NCE Evaluation Highlights

BHAB Meeting
October 15, 2021



Revised: 10/13/2021



Goals of the CCBHC- Expansion grant

Increased access to collaborative,
integrated services for priority
populations

Increased capacity of workforce

Improved quality of care

Improved health outcomes

Goals of the
Expansion
grant
evaluation

Monitor and report on progress
made toward grant goals &
objectives

Help DCHS identify and understand
areas of strength and opportunities
for growth

Things
to keep in mind
when looking
at the data

The data reflect what's happening
with people

Findings may not be generalizable
to the entire CCBHC or expansion-
grant populations – *and* can still be
useful

Findings are important to
understand within context,
which we may be missing pieces of

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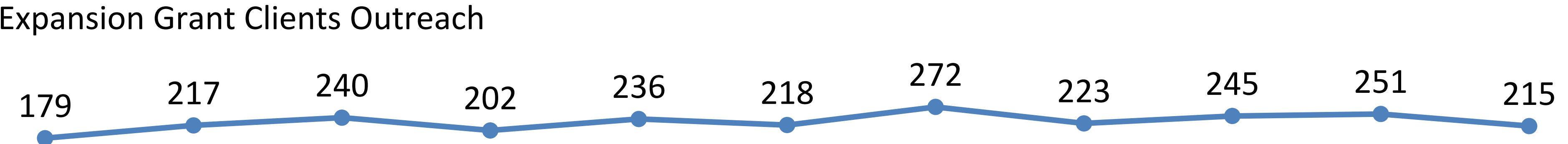
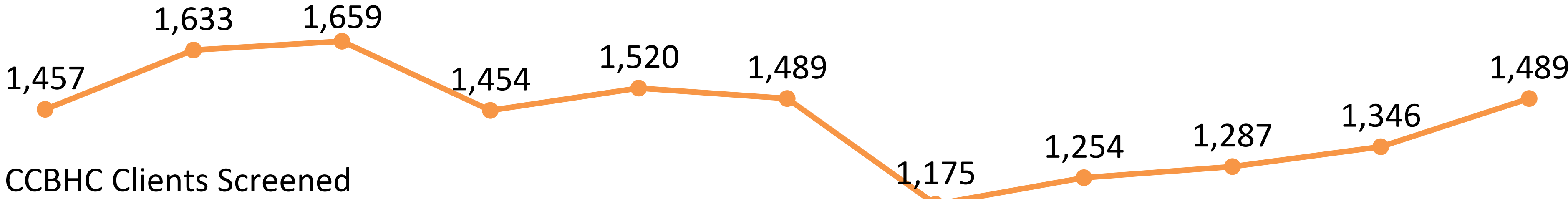
Improved health outcomes

Data Highlights: Service Access

Number of clients contacted through expansion grant outreach activities, and screened by CCBHC providers

Percent of CCBHC clients with hypertension who have evidence of being connected with a primary care provider

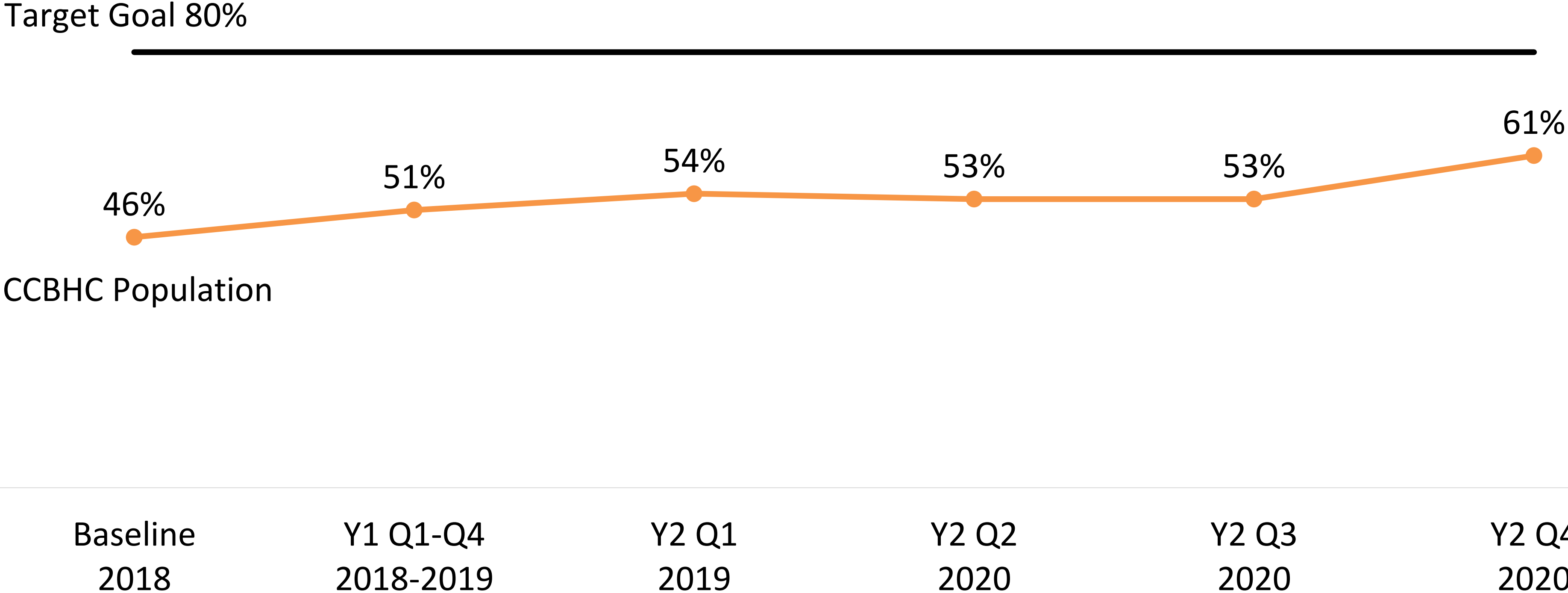
CCBHC screens approximately 6,000 individuals *each year*, with **Expansion grant staff reaching out** to nearly 1,000 people over the past year.



Y1 Q1 2018 Y1 Q2 2019 Y1 Q3 2019 Y1 Q4 2019 Y2 Q1 2019 Y2 Q2 2020 Y2 Q3 2020 Y2 Q4 2020 Y3 Q1 2020 Y3 Q2 2021 Y3 Q3 2021

CCBHC clients increasingly have evidence of enrollment with a primary care provider, approaching the **target goal** of 80% of all clients.

However, *among clients with hypertension*, **83%** had at least one co-located visit.



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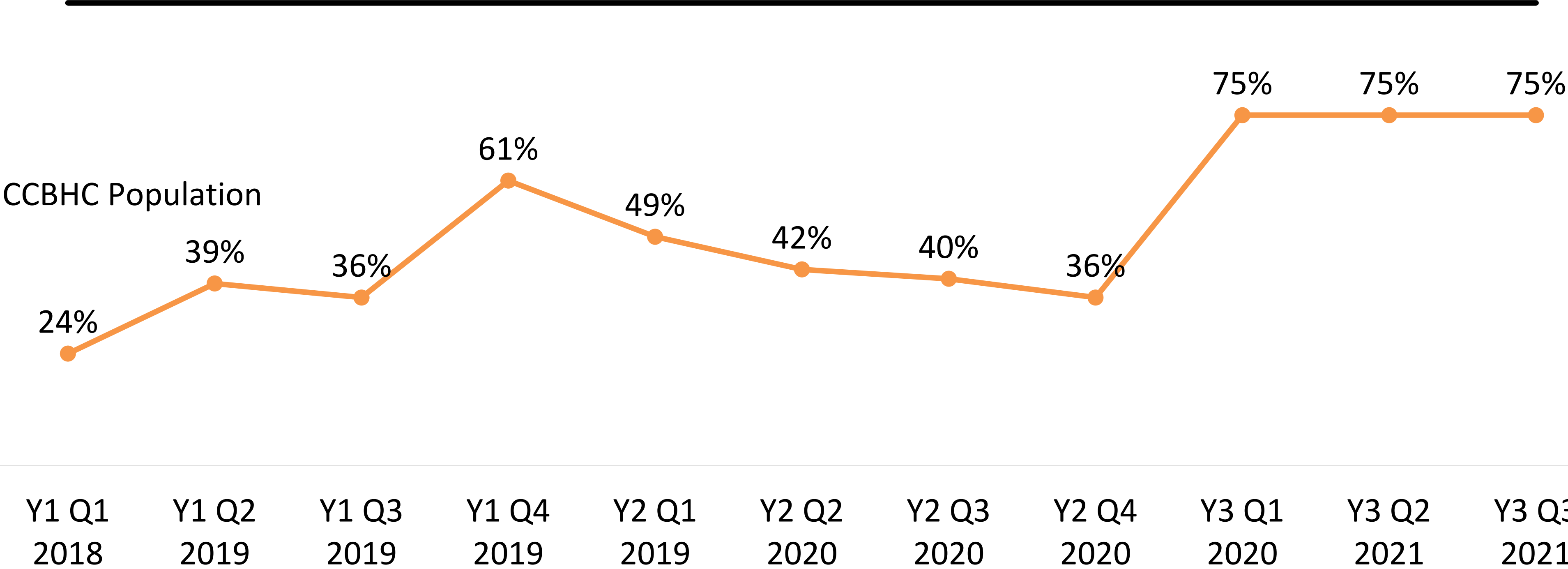
Data Highlights: Quality of Care

Percent of CCBHC clients with evidence of being involved in service planning

Experiences of staff and clients with the Stabilization Center

CCBHC clients increasingly have evidence of their participation in service planning, approaching the **target goal** of 99% of all clients.

Target Goal 99%



Stabilization Center Journey Maps

- Interviews with 7 DCHS staff, 4 additional community partners, and 2 clients
- Diversion from emergency department and law enforcement involvement

“Before the Stabilization Center, it usually meant that one of three things was possible: a person goes to jail, they go to the hospital, or you leave them alone. None of those are ideal for many of the people who are in crisis enough to need to talk to someone right away.”

- Provider perspective

“I got to vent. I needed that. Kept me from being suicidal. I needed someone to listen and hear me. Tell me I’m not crazy.”

- Client perspective

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Data Highlights:

Indicators of Client Well- Being & Health

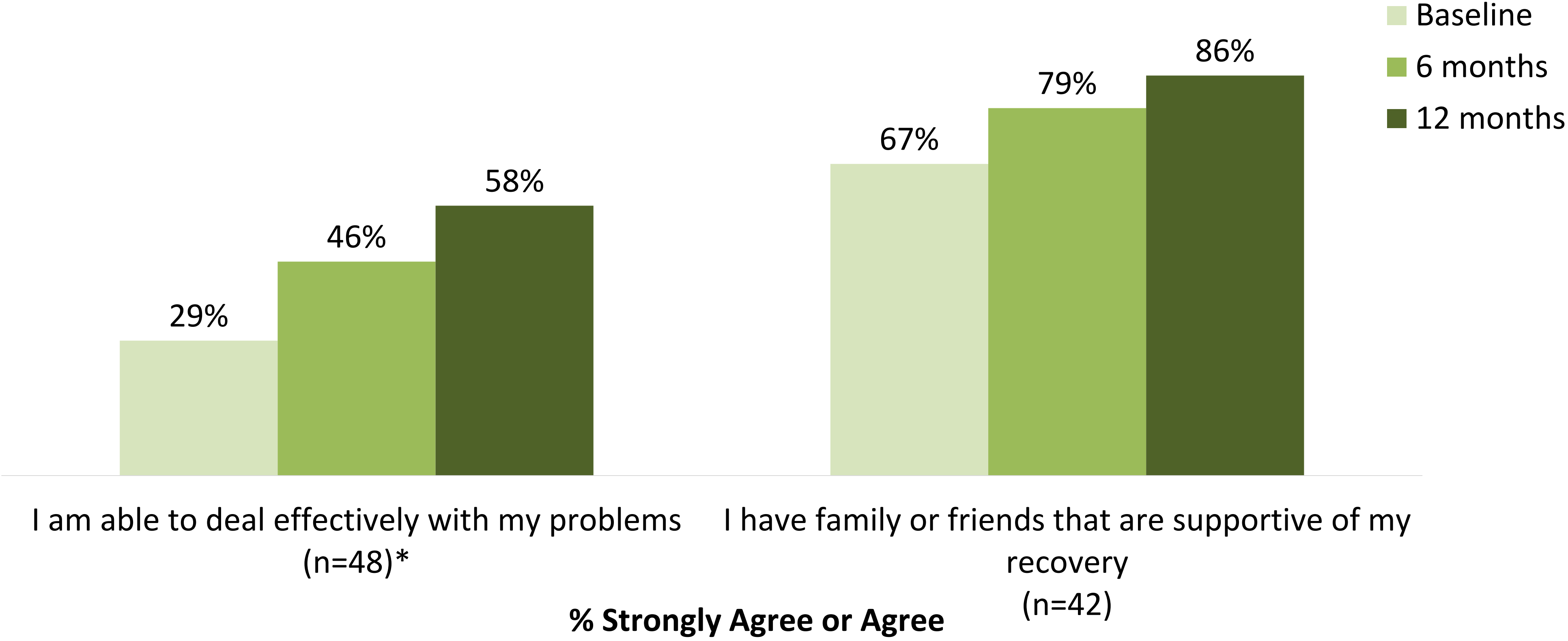
Client rating of coping skills

Client rating of social connectedness

Client rating of depression and anxiety

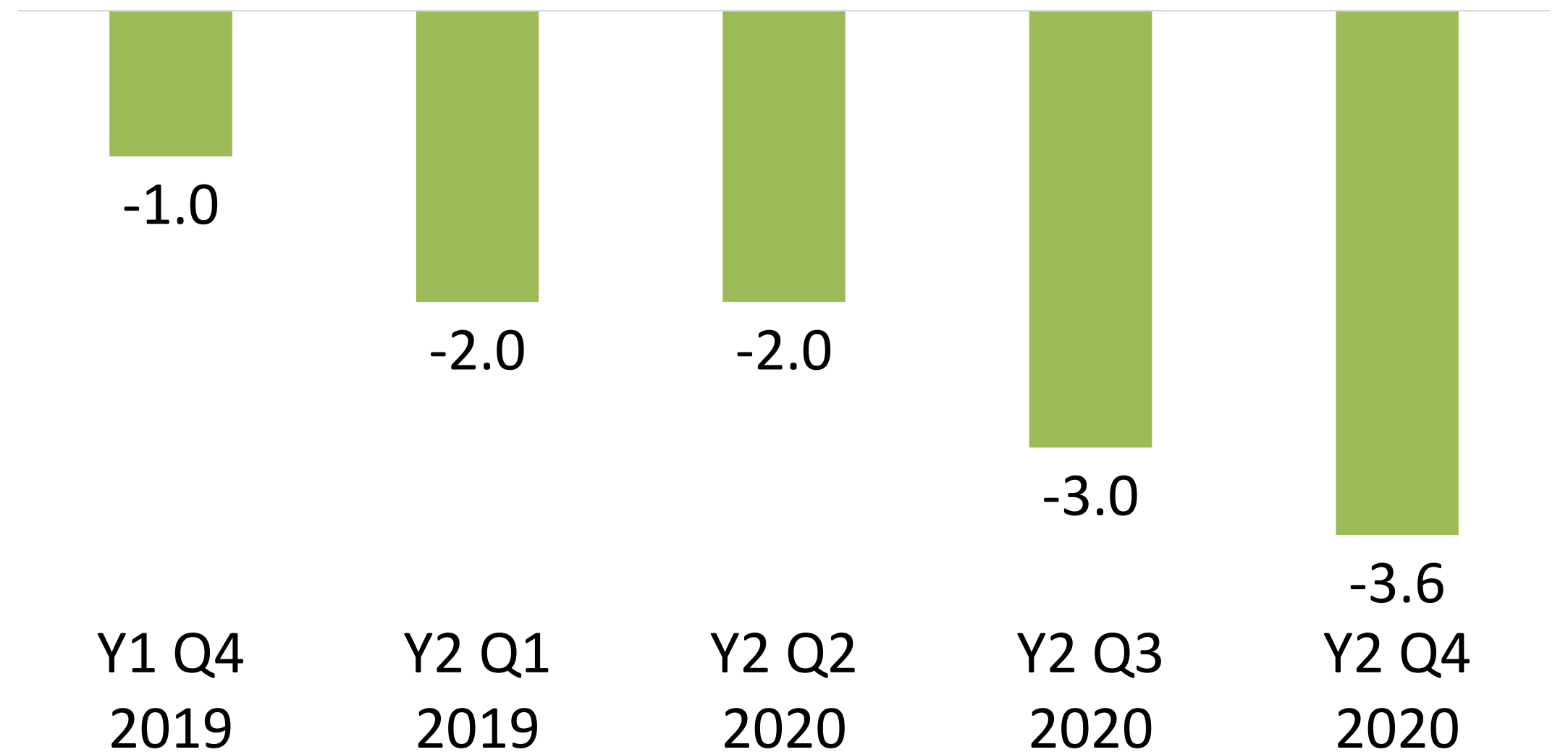
Client hypertension (blood pressure)
health outcomes

CCBHC expansion grant-served clients who participated in outcome surveys over time, report improved coping skills and network of support at 6 and 12 months after engaging in CCBHC services.



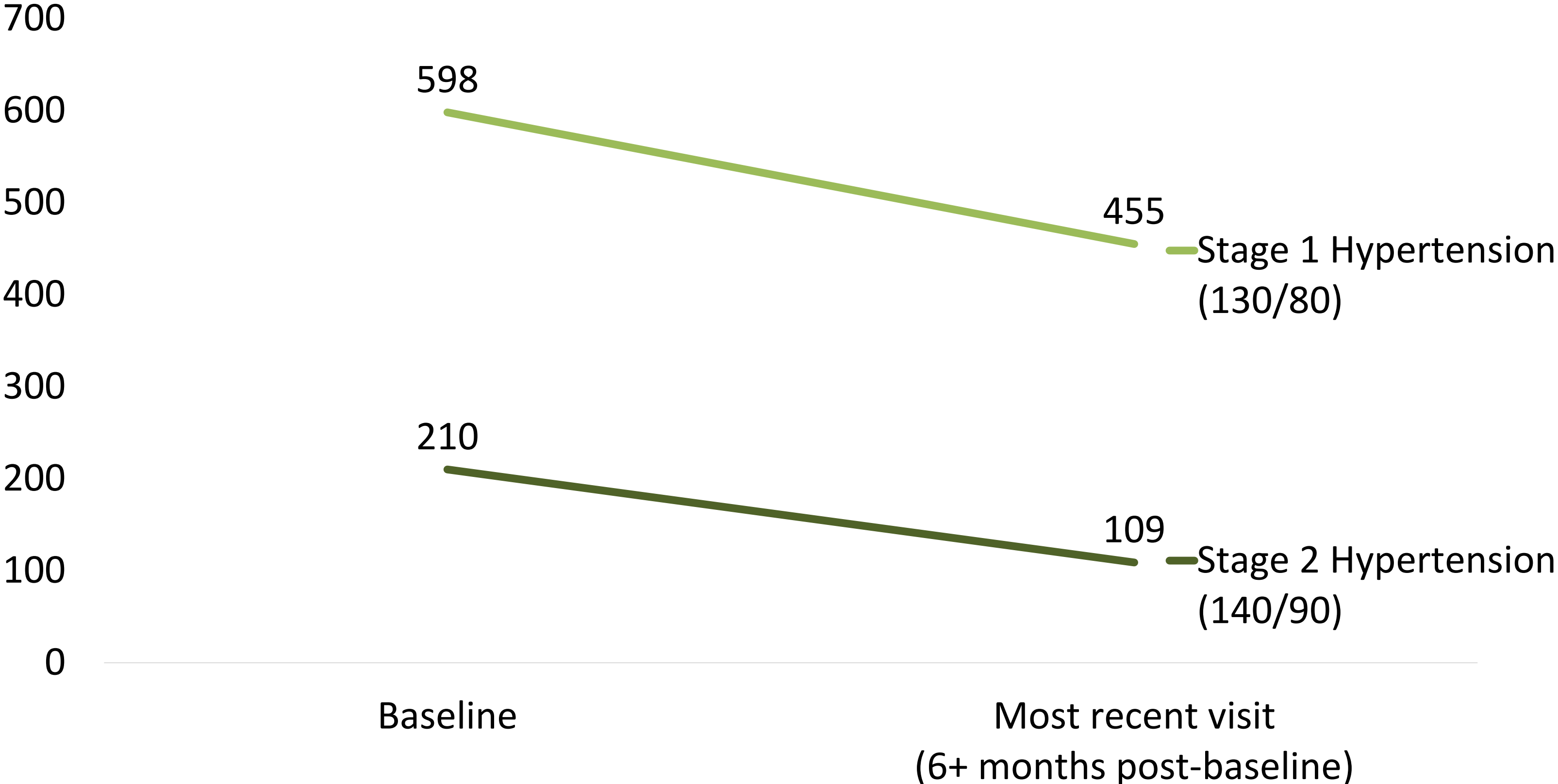
CCBHC clients with at least 6 months of services and completed a Patient Health Questionnaire (PHQ-9) at least 6 months apart, showed a growing pattern of improvement over time.

Each quarter, clients with 6 or more months of service, were on average, reporting *decreased* depression and anxiety.



Of the 598 clients with **Stage 1** hypertension (130/80) at baseline, *almost one quarter* no longer had hypertension after 6+ months of services.

Of the 210 clients with **Stage 2** hypertension (140/90) at baseline, *only about half* had hypertension at their last visit.



Reflect
& Share:

Small breakout
groups

When you reflect on the data from clients, what are possible implications for:

- You
- Your family, or
- Your work?

Planned
CCF/PSU &
DCHS
analytics
evaluation
activities for the
coming year

Summarize quarterly program data

Summarize outcome surveys

Reports back to DCHS/CCBHC leadership and data analytics team on progress towards indicators

Additional qualitative data gathering with consumers, providers

Working with DCHS analytics team to report on progress made toward serving priority populations



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