



**COORDINATED HOUSELESS RESPONSE OFFICE (CHRO)  
Board Meeting Agenda**

11 - 12:30 pm on Thursday, October 26th, 2023  
Deschutes Services Building, Allen Room (2nd floor), 1300 NW Wall St., Bend, OR

**Click this link to access the meeting via Zoom:**

<https://us02web.zoom.us/j/81425690298?pwd=ZUpTYnVzTEhyVFd0V1FIZXBwMkVkdz09>

**To join by phone: 253-205-0468 Meeting ID: 814 2569 0298 Passcode: 026276**

**AGENDA**

11:00 – 11:02	1. Introductions and Agenda Review	Chair Adair
11:02 – 11:05	2. Approval of Minutes <i>Attachment A</i>	Chris Ogren
11:05 - 11:20	3. COIC Update & MOU Discussion	Tammy Baney & Erik Kropp
11:20 – 11:35	4. Bylaws Discussion <i>Attachment B</i>	Mickie Derting
11:35 – 11:45	5. Public Agency Roundtable Update	Tammy Baney
11:45 – 12:00	6. Lighthouse Renovations <i>Attachment C</i>	Amy Fraley
12:00 - 12:10	7. Community Updates	CHRO Board Members
12:10 – 12:25	8. Provider Update - FUSE <i>Attachment D</i>	Colleen Sinsky
12:25 – 12:30	9. Public Comment	
12:30	10. Other Items & Adjourn	



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Condado de Deschutes alienta a las personas cualificadas con discapacidad a participar en sus programas y actividades. Esta evento/ubicación es accesible para personas con discapacidad. Si necesita hacer arreglos para hacer posible la participación, llame al (541)388-6584 o envíe un correo electrónico a erik.kropp@deschutes.org.

## **COORDINATED HOUSELESS RESPONSE OFFICE (CHRO) Board of Directors Meeting Minutes**

8:30 – 10:00 am on Thursday, September 21st, 2023  
Deschutes Services Building, Allen Room (2nd floor), 1300 NW Wall St., Bend, OR

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*Attendance: Commissioner Adair, Chair, Deschutes County; Councilor Perkins, City of Bend; Councilor Blum, City of Sisters; Councilor Zwicker, City of Redmond; Mayor Richer, City of La Pine; Chris Ogren, Houseless Response Analyst; Nick Lelack, County Administrator – Deschutes County; Michelle Cross, MountainView Community Development; Erik Kropp, Deschutes County; Rick Russell, Executive Director of MountainView Community Development; William Bailey, Deschutes County Sheriff's Office; Mickie Derting, City of Bend; Erik Nelson, Homeless Leadership Coalition; Geoff Wullschlager, City of La Pine; Tammy Baney, Executive Director – COIC; Molly Heiss, NeighborImpact; Gwenn Wysling, Executive Director – Bethlehem Inn; Brook O'Keefe, City of Bend; Linda Murrer, Community Member; DW Lee, Community Member; Chuck Hemingway, Community Member.*

### **1. Introductions and Agenda Review**

Vice-Chair Perkins called the meeting to order at 8:30 and asked participants to introduce themselves.

### **2. Approval of Minutes**

The group reviewed the minutes from the meeting on August 17th. Vice-Chair Perkins asked if there were any requested changes to the minutes. There were none.

**VOTE:** Councilor Zwicker motioned approval of the August 17th minutes. Mayor Richer seconded the motion. The motion passed unanimously.

### **3. COIC Board Update & IGA Discussion**

Tammy Baney explained that the COIC Board had been given an overview of the proposed Intergovernmental Agreement. Tammy noted that discussions with Deschutes County are ongoing, but a likely outcome could be that COIC is hired as a Contractor to assist the CHRO with completing a workplan, similar to a consultant.

Councilor Zwicker asked for clarification on how the process would work and whether COIC would be a party to the previously established agreement between cities and the county. Tammy explained that COIC is providing a service to the CHRO by helping it accomplish the workplan, so a contracted role may be more appropriate.

Vice-Chair Perkins asked how the new partnership with COIC would impact staffing. Tammy said that COIC is discussing the staffing structure with the administrative team of the CHRO and that staffing will likely be dictated by the final contract, in terms of the annual amount to support staffing. Tammy also noted that the CHRO would likely be supported by blended positions at COIC and would benefit from some of the work that shared staff are doing for other community partners. Tammy said she hopes to bring the final contract before the board for a decision soon, so that COIC can begin the hiring process. Vice-Chair Perkins asked how discussions about the contract impact the draft bylaws that have been discussed in past meetings. Tammy said she was ready to move the bylaws forward. Chris said the bylaws would be ready for the October meeting.

Vice-Chair Perkins noted that the Homeless Leadership Coalition (HLC) was recently awarded the Youth Homelessness Demonstration Program (YHDP) grant and asked Chris to share more information about it. Chris explained the nature of the grant and that Central Oregon was one of 16 communities in the United States to be selected for funding this year. Chris noted that the investment was a testament to the great work that Central Oregon had recently undertaken, and recognition of the great work of our local providers.

Tammy noted that the COIC Board has an interest in including the HLC and NeighborImpact as advisory board members on the CHRO Board. Tammy explained that the seats could be non-voting, but that often there are questions about data or policy, and it would be helpful to have them at the table on a regular basis. Councilor Zwicker explained she's a NeighborImpact Board member so she will need to abstain. Mayor Richer expressed support for bringing the partners to the table. Councilor Blum was supportive as well. Geoff Wullschlager agreed. Vice-Chair Perkins supported the idea of having the two join as advisory body members. Councilor Blum asked when the group would get a chance to discuss the sustainability of funding for the Office. Vice-Chair Perkins said the discussion would likely follow once the contract had been finalized. Chris noted that the funding conversation hinges on a few things, but that the terms of the contract – namely the annual amount, need to be finalized before it makes sense to decide who's paying for it. Chris also noted that once the Office is staffed up, that staff would be able to go after additional state and federal funding, to reduce the financial burden on cities and the County. Nick Lelack noted that the County was working with their lobbyist to advocate for more funding to support the Office at the State level.

#### **4. Public Agency Roundtable Planning**

Chris provided updates on progress towards the Public Agency Roundtable. Chris explained that the subcommittee had met earlier in September and recommended a set of Values and Criteria to be considered throughout the site

selection process. Chris reviewed the recommended criteria. Councilor Zwicker asked Chris to further define comprehensive community engagement, and said that her idea of that may be different than others. Chris agreed that that phrase was open to interpretation, but that it was the Board's role to define what comprehensive community engagement looks like. Chris suggested options like hosting open houses for the community to attend, regularly incorporating public feedback, creating project-specific webpages, but that the process will need to be intentional and it will take time. Councilor Perkins noted the importance of a public feedback process, but noted that the outcome of the feedback process can't be that nothing is done. Councilor Blum noted her community's recent experience with public engagement processes and the Sisters Cold Weather Shelter, and how challenging it can be to facilitate processes like that. Councilor Blum stressed that public engagement is the most important and agrees with this approach - maintaining community trust is imperative. Chris suggested the Board could choose to include a check-in period to ensure a project is operating as expected. Commissioner Adair said if there is a check-in period, it should be 90 days, not one year.

Chris reviewed the public engagement criteria with the Board. The Board did not request any changes.

Chris introduced the Technical Committee concept to the Board. Chris explained that the committee would be comprised of technical experts who do this work, and break the list of available properties in 3 categories – ready for development, developable with some improvements, and fatal flaw. The group would also go see each site in the first two categories, and would provide a description of each property and an assessment of the best use of the property.

## **5. Community Updates**

Mayor Richer – La Pine

Homelessness in La Pine is relatively stable. Most folks don't live in town but come into town for services. Chris asked what types of services are offered during the Winter in La Pine. Mayor Richer noted that there are meals and a warming shelter, but that some folks will likely leave the area during the fall and winter. Geoff Wullschlager confirmed the cyclical nature of houselessness in La Pine, given the severe weather in the Winter. Geoff noted that the County's mental health services in La Pine are very sought after.

Councilor Zwicker – Redmond

Oasis Village utility access has begun. Folks have been relocated from the Redmond Protection Zone property and there was not a single issue. Groundbreaking for Oasis Village will be hosted October 3<sup>rd</sup>.

#### Councilor Blum – Sisters

Much like La Pine, many folks in Sisters experiencing homelessness live in the forest. In Sisters, folks are supported by volunteers who help deliver food and pick up garbage. Councilor Blum noted a slight uptick in homelessness in Sisters, and attributed it to camp closures in other communities, but expected that number to come down as Winter sets in.

Councilor Blum noted that the City of Sisters recently denied an application to set up a Cold Weather Shelter in Sisters, due to application deficiencies. Councilor Blum noted that while the outcome was ultimately a denial, the City of Sisters is committed to continuing the discussion. She said that this wasn't the City saying no to shelter, it was saying no to shelter where it was proposed.

#### Nick Lelack – Deschutes County

Deschutes County staff are spending a lot of time on updating the IGA with COIC and the State to make sure the transition goes as expected. The County has also spent a lot of time and effort lately on supporting Juniper Ridge. Nick noted that due to the high level of need in La Pine, Deschutes County is offering a pay-premium for folks that are willing to live and work in La Pine. The County is considering policy that would allow the siting of RVs on rural properties to be used as housing.

#### Councilor Perkins – Bend

City of Bend recently approved a contract to renovate the Lighthouse Navigation Center, which are desperately needed. The contractor will be doing their best to maintain shelter bed space while they work.

### 6. **CoC Annual Competition Update**

Erik Nelson introduced the Homeless Leadership Coalition and explained the structure and how the Continuum of Care (CoC) is funded each year. Erik explained that the CoC is a Collective Impact Model that supports the Central Oregon region and brings in about \$800,000 annually to support programs for homeless individuals. Chris explained the process for the annual competition.

### 7. **Provider Update – Mountainview Community Development**

Michelle Cross and Rick Russell introduced themselves and their proposal for a master planned community RV Park. Mountainview hopes to develop and operate a RV park east of Redmond, adjacent to the Oasis Village campus, that would serve as transitional housing for some, and affordable housing for others. Rick Russell noted that Mountainview's inspiration is to create more rungs on the ladder for folks to help themselves out of homelessness. Mountainview staff traveled nationwide to explore other models of this type. Mountainview staff are particularly interested in a model out of Texas, that charges a small amount of

rent each month. Mayor Richer asked for specifics on how much money the rent payments would bring in and how much subsidy may be required for operation. Rick noted that the rent amount would not fully support the park, but would help clients have some skin in the game and develop good habits. Councilor Zwicker noted that the City of Redmond was very supportive of the RV park. Chris suggested that as Mountainview continues to develop this program, they consider ways they can support clients as they exit into more permanent housing. Rick agreed. Rick asked if the CHRO Board would be willing to support Mountainview's efforts. Chris noted that the Board would be happy to support specific requests as they come up, and to reach out if the CHRO can be helpful in removing barriers as well.

**8. Public Comment**

Chuck Hemingway - Community Member – Chuck came to provide comments and express concerns about the Kevin Dahlgren report. Chuck says that all of the service providers he's talked to disagree with the contents of the report and therefore should not be relied on as factual. Chuck said he's concerned that the Dahlgren report was included as part of the public record for the CHRO and is afraid the document will take on a life of it's own. Chuck requested that the CHRO Board use this opportunity as a springboard to get a handle on the real data. Councilor Perkins shared concerns about including the report in the record. Chris noted that the report did not come from a request or any action from the CHRO, but that it was included in the record because it was shared in the meeting and became a public document. Chris noted that he could add something to the attachment that indicates the report was not endorsed or sponsored by the CHRO. Councilors Zwicker and Perkins agreed.

Linda Murrer – Community member – \*audio quality was inconsistent\* Linda thanked the CHRO for placing so much emphasis on community engagement as they consider opportunities to address unsanctioned camping. Linda noted a substantial amount of distrust of government in the community. Linda stressed that the public outreach needs to be fully taken into account, not just listened to and ignored.

Tammy Baney – Executive Director – COIC – COIC was able to negotiate an additional \$850k for the MAC group to add an additional 25 households to the rehousing goal and is making a leased property available to the City of Bend to help mitigate challenges at Lighthouse due to construction.

**9. Other Items & Adjourn**

**Vice-Chair Perkins adjourned the meeting at 10:00 am.**



Deschutes County and Cities of Bend, La Pine, Redmond, and Sisters  
Coordinated Houseless Response Office (CHRO)

## **BOARD BYLAWS**

### **Introduction**

Deschutes County and the Cities of Bend, La Pine, Redmond, and Sisters worked together to secure \$1 million in state funding via House Bill 4123 (HB4123) to pilot and operationalize a Deschutes County and Cities of Bend, La Pine, Redmond, and Sisters – Coordinated Houseless Response Office (CHRO or Office) and were successful. The Office was established to help streamline and complement the work of dozens of local organizations serving our regional houseless population enabling a community-wide approach to addressing houselessness under a shared set of principles, priorities, and strategies.

### **Purpose of the Board under HB4123**

The Office's Board of Directors (Board) is the governing body mandated by the State of Oregon that comprise of representatives from the governing body of each member government and with specific roles of each member to support the advisory committee and Office.

### **IGA Relationship**

The Intergovernmental Agreement (IGA) is between Deschutes County and the Cities of Bend, La Pine, Redmond, and Sisters. The Board will provide recommendations to parties of the agreement on various issues relating to homelessness in Deschutes County, including the creation of a countywide five-year strategic plan to address homelessness on a regional basis in Deschutes County.

### **Authority**

The Board serves an advisory and sole liaison function but does not manage the Office. Its role is to:

- Support the advisory committee and Office as per HB4123
  - This support can take the form of financial support, resources, assistance, ensure sustainability, public engagement, partnerships.
- Policy – solely general advice and consent functions.

- Five-year strategic plan
  - Provide input & direction;
  - Approval and commitment; and
  - Political leadership in implementing.
- Review and provide input into the Office’s budget on a yearly basis.
- Act as a liaison to the advisory committee
  - Appoint members of the advisory committee
  - Participate as able in advisory committee meetings.
- Support and general guidance to entity holding the Office.
- Serve as a liaison to their individual governing bodies and between their governing body and Board (example: weighted voting, financial, and/or in-kind contributions)
  - Represent the strategic plan and the Office to their governing body.

## **Board Membership**

The Board is comprised of elected officials from each participating County and Cities as required by HB 4123.

1. One (1) elected official from Deschutes County
2. One (1) elected official from the City of Bend
3. One (1) elected official from the City of La Pine
4. One (1) elected official from the City of Redmond
5. One (1) elected official from the City of Sisters
6. One (1) representative from the OR-503 Continuum of Care (ex-officio, non-voting)
7. One (1) representative from the NeighborImpact (ex-officio non-voting)

The Board composition can change with the approval of the voting Board members and with guidance from the Office and the entity holding the Office. An update to the bylaws and a vote on the amended bylaws will be necessary to proceed.

The governing body of the participating County and Cities shall each appoint one representative and an alternate from their elected body to serve on the Board. Notification of the appointments will be provided to the Office upon action of each of the parties.

Having a local Continuum of Care (CoC) as Board member strategically aligns with HB4123 requirement to coordinate with a local CoC, a federally mandated and funded program. The Homeless Leadership Coalition (HLC) is the local CoC also known as OR-503 servicing Central Oregon. It is designed to promote communitywide commitment to the goal of ending homelessness; provide funding for efforts by nonprofit providers, and State and local governments to quickly rehouse homeless individuals and families while minimizing the trauma and dislocation caused to homeless individuals, families, and communities by homelessness; promote access to and effect utilization of mainstream programs by homeless individuals and



families; and optimize self- sufficiency among individuals and families experiencing homelessness. (Source: [HUD Exchange](#))

NeighborImpact represents and serves economically disadvantaged residents of Central Oregon with a mission to support people and strengthen communities. NeighborImpact provides a diversity of services that not only meet basic human needs for food and shelter, but also enrich people’s lives by providing access to increased education, skills, and hope for the future. Their services assist people to become more independent and self-sufficient, recognizing there is a continuum of support that all people need throughout their life. Until recently, they were also the fiscal agent for HLC. NeighborImpact administers electronic data collection system called the Homeless Management Information System (HMIS) that allows homeless service providers to record client information and track services provided and are working alongside HLC to produce a public data dashboard that the Office Board deems a priority. NeighborImpact also offers houselessness prevention programs and resources, which aligns with the Office’s strategic priority of homeless prevention.

The HLC and NeighborImpact shall select a representative and an alternate who are able to speak on behalf of their organization to serve on the Board. Notification of the appointments will be provided to the Office upon action of each of the parties.

### **Terms of Service**

All members will serve at the pleasure of their appointed Commission/Council/Board during the duration of the intergovernmental agreement.

### **Attendance Policy**

All Board members must be able to attend meetings regularly. When emergencies happen, Board members will communicate as soon as possible with the Office staff. Prior notice must be given to the Office staff if a planned absence occurs and if the appointed alternate from their participating County or City is available to attend a meeting and act as proxy. A Board member will no longer be able to serve on the Board if they fail to participate in any scheduled Board meetings for 90 days. The governing body of the participating County or City shall appoint a new representative from their elected body to serve on the Board. Notification of the appointments will be provided to the Office upon action of each of the parties.

### **Meetings**

**Public Meetings.** The Board is a public body subject to the public meetings laws as stated in ORS 192.640. All meetings, other than executive sessions allowed by law, will be open to the public.

**Administrative Support for Public Meetings.** The Office shall establish a venue for the meetings, provide proper notice to members of the public, and prepare appropriate agenda background materials for the Board.

**Notice.** In addition to Board members, the Office will give notice of any meetings to interested persons and news media that have requested notice and general public notice, of the time and place for holding meetings.

**Regular Meetings.** The Board will meet monthly. Regular meetings may be canceled or changed to another specific place, date, and time as provided in the notices given for the meeting.

**Special Meetings.** Special Board meetings may be called by the Chair or any three members to the intergovernmental agreement when business needs to be transacted outside of the regular meeting schedule. Special meetings require public notice of not less than 24 hours prior to the commencement of the meeting.

**Voting Members.** The Chair will ask for the roll call of each party to the agreement at the beginning of the meeting to determine whether the representative, or alternate representative, will be a voting member for that party. In the event that both the representative and alternate representative are present, the representative will be the voting member.

**Quorum.** The majority of members to the Board will constitute a quorum for the transaction of all business at meetings.

**Minutes.** The Office will draft the minutes and distribute them to the Board for review and approval. Minutes will include the voting members present, other parties present, and will include motions, resolutions, and orders acted on by the Board during that meeting. The results of all votes shall be listed by each member of voting.

**Agendas.** Items may be placed on a meeting agenda by the Chair or any Board member. The agenda will be distributed by the Office at least 72 hours in advance of a regular meeting.

**Public Comment.** Each regular meeting will include an opportunity for public comment, discussion, and input by guests and the general public.

## Officers

**Chair.** The Board Chair will act as the leader of the convened meeting and as a parliamentarian. The Chair will enforce Board directives, guidelines, and ensure that the

meetings are held in accordance with the bylaws adopted by the Board. The Chair will participate in agenda setting (with guidance from the full Board) with the Vice Chair.

**Vice Chair.** In the absence of the Chair, the Vice Chair will assume the Chair's responsibilities. If neither the Chair nor Vice Chair is available for a publicly convened meeting, then the assembled quorum of the meeting shall select a temporary person to conduct the meeting.

**Election of Officers.** The Chair and Vice Chair shall be elected by the Board to serve in that capacity upon approval of the bylaws and serve until the last meeting of the calendar year. At the first meeting of each subsequent calendar year, the Chair and Vice Chair will be elected by the Board to serve in those capacities.

## Advisory Committee

**Description.** The Office's advisory committee will be comprised of 12-16 members appointed by the Board. Subcommittees may be created for efficiency. Members shall have subject-matter-expertise that align with the Office's strategic plan priority goals to be determined by the Board. Each member of the Advisory Committee will serve a two-year term, following a vote by the Board. Initial terms will be staggered to ensure the entire committee does not change in one year. The advisory committee shall meet monthly or as directed by the Board.

**Distinction from Governance Board or Board of Directors.** The role of the advisory committee is to provide current knowledge, critical thinking, and analysis to increase the decision-maker's understanding of the issues. The advisory committee is not a decision-making body.

**Roles & Responsibilities.** The responsibilities of the advisory committee are to assist the Board in achieving the goals of the Office's strategic plan. These include:

- Provide input and recommendations on funding needs, partnerships, policy changes, and other actions that improve the homelessness service delivery system.
- Provide the Board with input on houselessness related legislation.
- Share information and identify emerging issues and trends within the homeless, recently housed, and at-risk of homelessness communities.
- Ensure that the Board is advancing goals, steering policy, and making informed decisions.
- Participate in and/or facilitate community engagement activities and events.

- Foster and promote cooperation between governmental agencies, community-based non-governmental non-profit organizations, and business interests to ensure the efficient and timely implementation of the Office’s strategic plan.
- Provide information regarding the needs and other factors affecting the smooth implementation of the plan.
- Determine roadblocks affecting program implementation and recommend corrective measures to the Board.

**Membership Categories**

- (1) representative from organizations with expertise in communications
- (1) representative from organizations with expertise in real estate
- (1) representative from Economic Development of Central Oregon (EDCO) and/or City Chamber of Commerce
- (1) representative from a faith-based organization
- (2) representatives from organizations that deliver direct services including case management, behavioral or mental health or addiction treatment
- (2) representatives from organizations that provide emergency housing/shelter services
- (1) representative from affordable housing developer
- (1) representative with lived experience
- (1) representative from federal or state land management agencies
- (1) representative from the medical system
- (1) representative from county or city law enforcement
- (2) at-large

**Membership**

- Appointed by the voting members of the Board with guidance from the non-voting members the Office, and the entity holding the Office.

**Terms of Service**

- Initial members shall serve staggered one- and two-year terms. Subsequent terms will be two years.
- There is no term limit.

**Funds Granted through House Bill 4123**

These funds will be managed by the Office. Per HB 4123, eligible use of funds is as follows:

- Hire staff.
- Communications & public engagement
- Community outreach and policy development
- Stipends for people with lived experience

- Technical assistance and capacity building including consultants.
- Other expenses necessary to meet requirements.
- If excess of funds available, eligible use:
  - To support the delivery of homeless services and shelters consistent with the Strategic Plan, including through contracts with service providers.

## **Budget**

Review and provide input into the Office's budget on a yearly basis. As required by HB 4123, the participating County and Cities are to identify and set goals for addressing funding to support the Office's ongoing operations in the Office's five-year strategic plan.

DRAFT



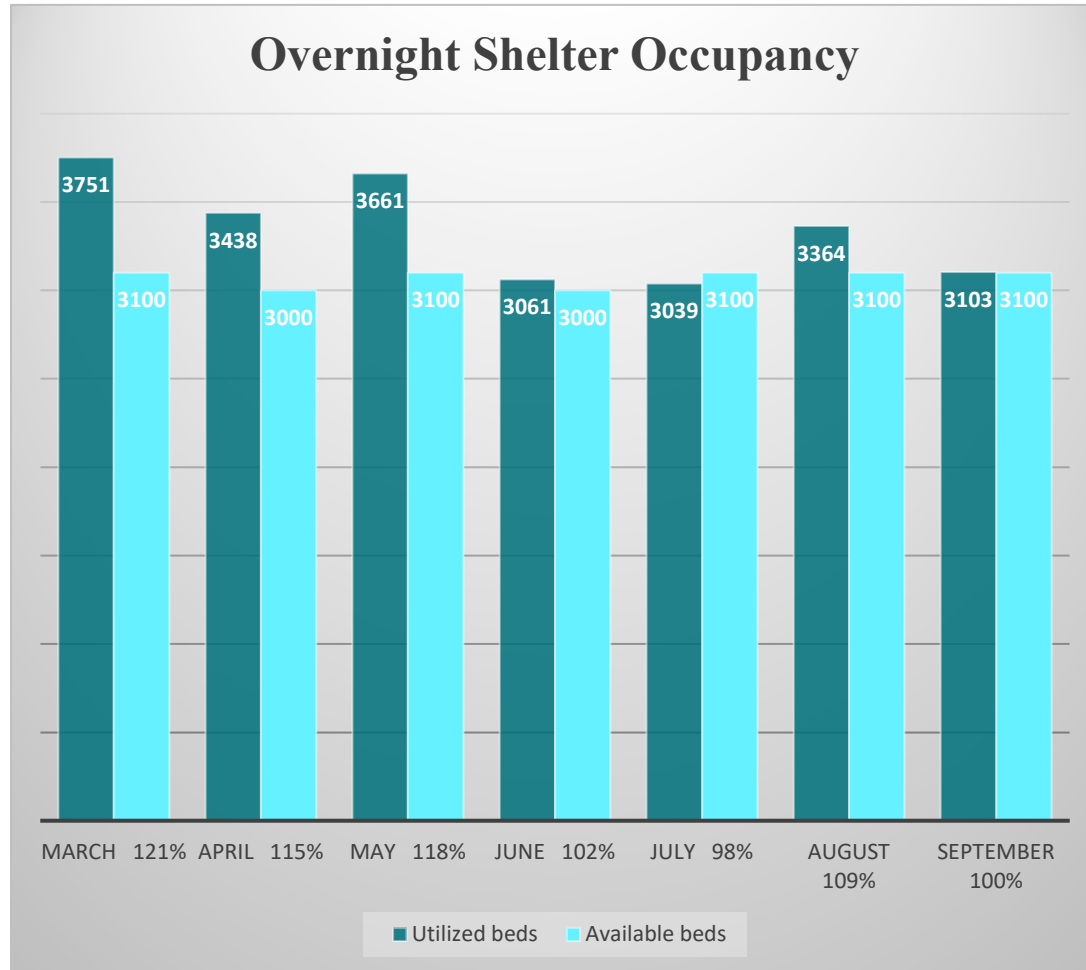
CITY OF BEND

# **Lighthouse Navigation Center Renovations**

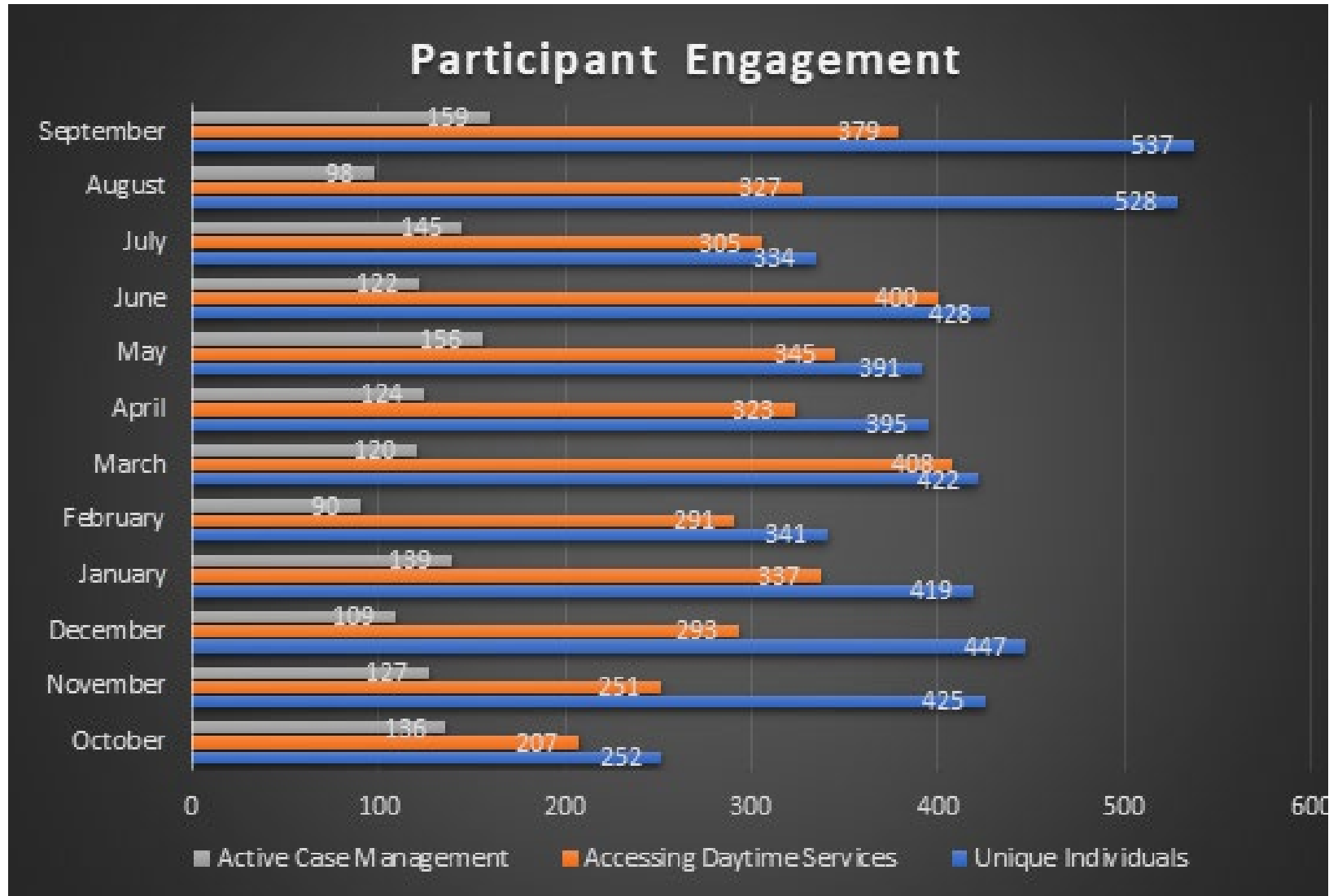
**Amy Fraley, Senior Program Manager**

October 26, 2023

# Shelter Services



# Day Services





# Critical Need - Renovations

Purchased by COB in September 2021

- Formerly a thrift store

14-Month Renovation

- Beginning Monday, October 30

Contract Award Amount: \$2,398,641

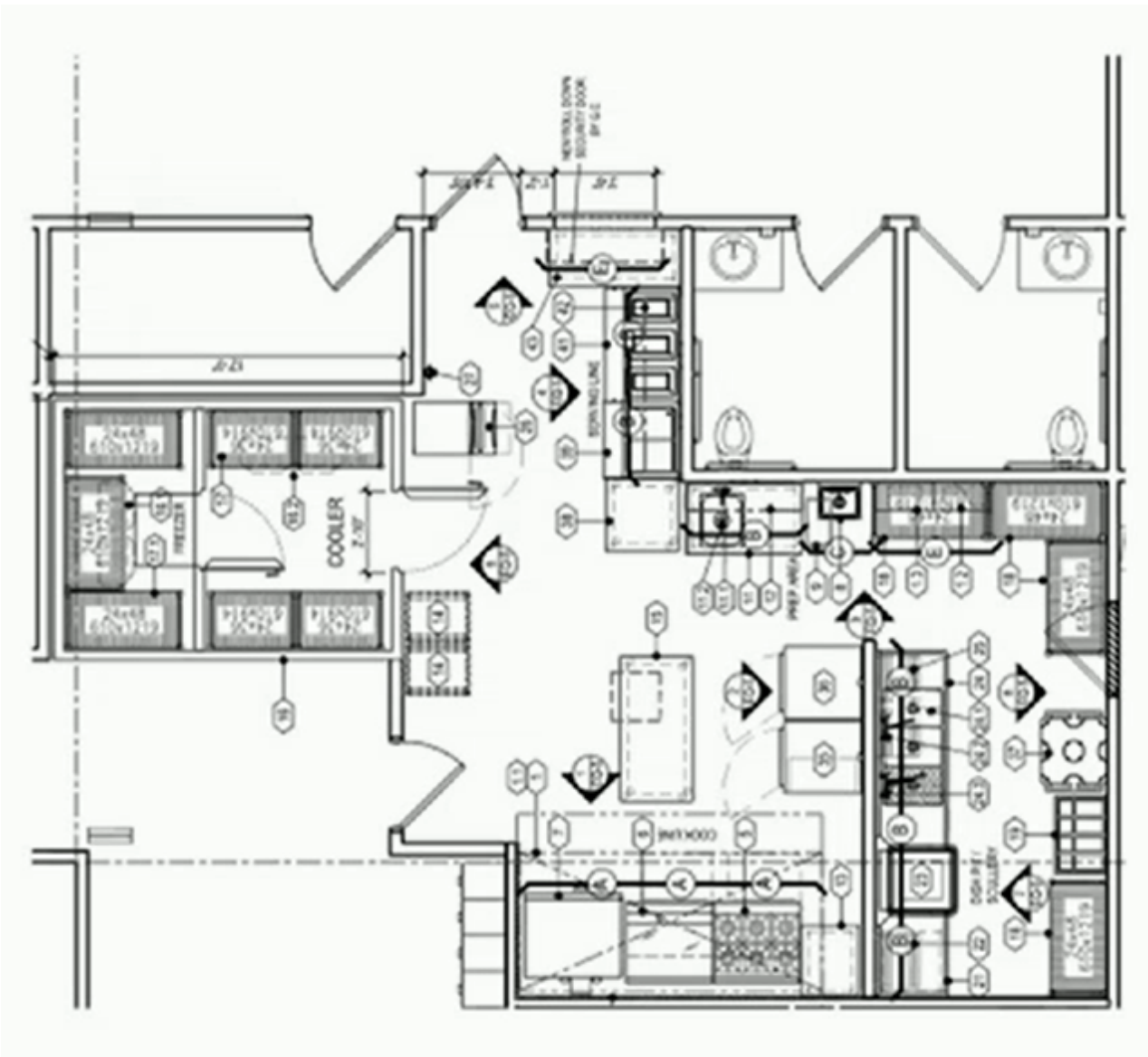
\*funded through multiple sources

Renovations Include:

- Roof replacement
- HVAC
- Bathrooms
- Showers
- Septic
- Laundry
- Commercial kitchen frame out



# Scope of Renovations



# Continuing Vital Operations



## Overnight shelter

- 50 low-barrier walk up beds at 2nd Street
  - 6pm-ish to 7am
  - 2 meals
- 40 beds low-barrier beds in front building of the former Rainbow Motel

## Daytime Services

- 181 NE Franklin Avenue
- COIC, Shepherd's House, NeighborImpact and the City



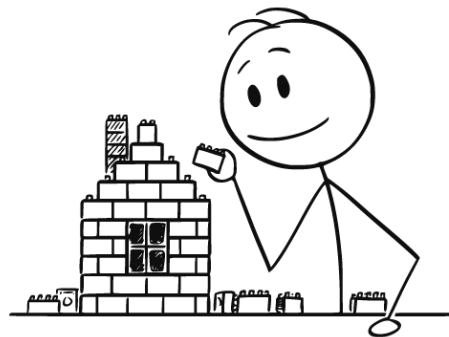
# Accommodation Information for People with Disabilities



To obtain this information in an alternate format such as Braille, large print, electronic formats, etc. please contact Brook O'Keefe at [bokeefe@bendoregon.gov](mailto:bokeefe@bendoregon.gov) or 541-604-5233; Relay Users Dial 7-1-1.



# Developing Solutions to Homelessness



**Colleen Sinsky MSW**

**FUSE Executive Director**

CHRO Presentation, Oct 26, 2023



# About FUSE



- **Cross-sector strategy. Mobilizing Resources. Addressing gaps in continuum.**
- **Goal:** End homelessness permanently for participants. Housing = Healthcare.
- **Three distinct programs:**



Neighborhood-Based  
Housing Program



**“Chronically Homeless”** =unhoused + disabilities + complex care needs + likely to remain homeless without intervention.



Support Services  
Coordination



Housing Barrier  
Busting Fund



**“McKinney-Vento”** = more broad definition. Working families, couch-surfing, etc.



# Neighborhood Based Housing Program

## “Scattered-Site” Permanent Supportive Housing

- Ongoing rental assistance in apartments throughout region.
- In-home case management, independent skills training, healthcare connections.
- Serves 10 chronically homeless adults- most moved directly from Juniper Ridge or China Hat into housing.
- Costs just **\$47 per day**
- 100% housing retention so far







# Support Services Coordination

## Cleveland Commons Permanent Supportive Housing Development

- 33 apartment homes in SE Bend
- Will serve chronically homeless, medically vulnerable individuals.
- 24/7 staffing, community meeting room, kitchen, and lounge areas, secure entry.
- On-site supportive services & healthcare
- Funded by OHCS, City of Bend, Deschutes County, HUD.
- Project prep & collaboration began in 2019.
- Anticipated opening: **Fall 2024**

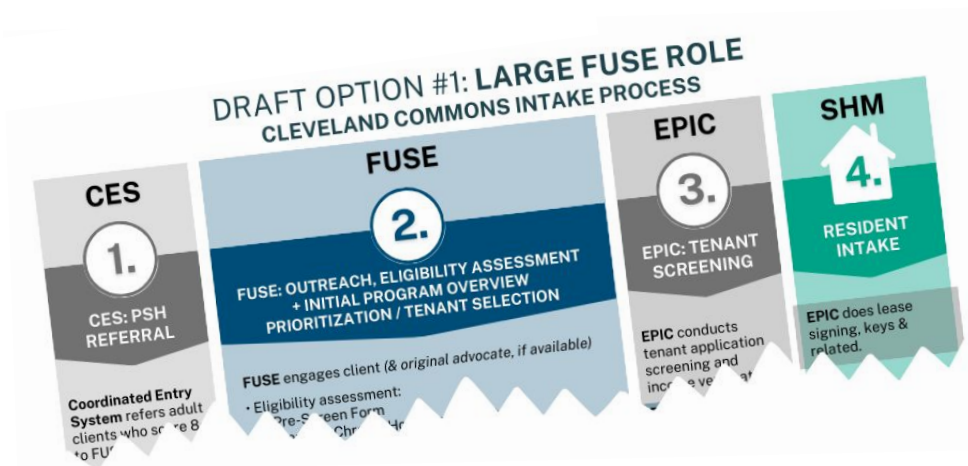




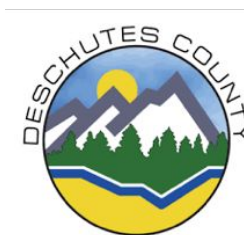


# FUSE's Role with Cleveland Commons

- **Hub to connect & support partners for PSH**
- **Help secure stable services funding for 10+ years, including Medicaid 1115 waiver prep.**
  - *(Roughly \$200k needed annually.)*
- **Program evaluation & client assessments.**
- **Align services & intake process with:**
  - HUD requirements
  - OHCS requirements
  - Coordinated Entry System requirements
  - Fair Housing Law
  - Service provider capacity
  - Community needs & evidence based practices.



Central Oregon FUSE 



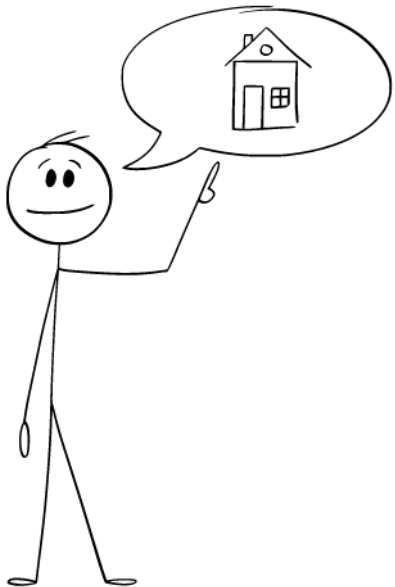


# Housing Barrier Busting Fund

Pilot program that mitigates barriers to stable housing for our unhoused community members.

## Frequent Barriers to Housing:

- Can't afford application fees or rent
- Can't afford security deposit
- Criminal history
- Low credit score
- Lack of rental history
- Lack ID or birth certificate
- No address or stable phone
- Mental health challenges
- Physical disabilities





# The Barrier Busting Fund

Established  
Partner Agency



Eligible Client



Eligible Housing  
Opportunity



Eligible Expense



## Funding From:



Homelessness Emergency  
Executive Order 23-03





# Sample Eligible Expenses:

## Housing Navigation



- Application Fees
- Photo ID/Birth Certificate
- Transportation
- Translation services
- Past arrears
- Criminal record expungement
- Credit improvement/addressing past debt

## Move In Expenses



- Security Deposit /Utility Deposit
- Pet Deposit
- Utility Deposit
- Renters Insurance
- Moving truck rental
- Costs of approved reasonable modifications
- Past due/holds on utility accounts

## Strategic Retention *(within first 90 days)*



- Utility assistance (if mainstream resources are unavailable)
- Accessibility modifications
- Household cleaning supplies
- *Cannot pay client rent.*

## End of Life Compassionate Care



- Living expenses to support dignified hospice care.
- Assistance to support family members and pet needs.
- Funeral or memorial service arrangements.



# Year 1, 2023: Goals vs. Actual

(as of 10/3/23)

Target to Serve: **40 households**

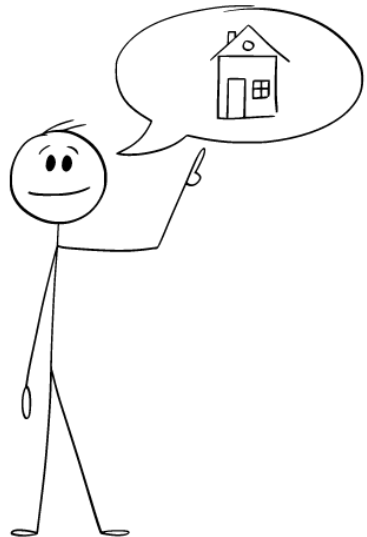
Progress: **91 households** (173 individuals)

Target Budget: **\$40,000**

Spent: **\$79,000** (Avg per household: \$925)

Partner Goal: **20 agencies**

Established Partners: **21 agencies**



## Program Data to Date

(projections- to be confirmed)

- Rate of housing retention: **97%**
- PacificSource Medicaid: **76%**
- Adults with disability or chronic health condition: **57%**

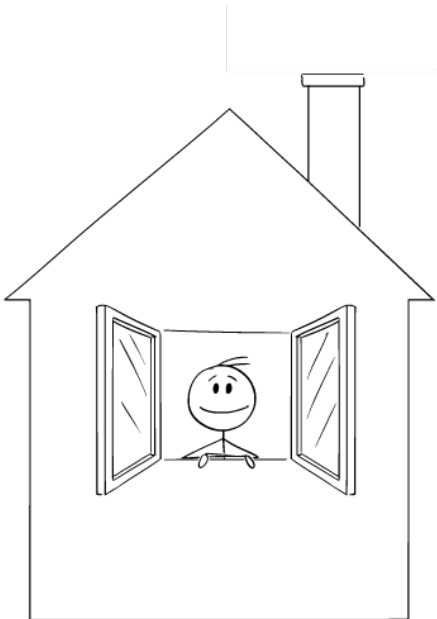


# What's Ahead

- Rebranding & a new name (*stay tuned!*)
- Convening a 2-day “Housing Navigation Summit” to provide training and networking opportunities for local advocates.

## Further Information:

- [CentralOregonFUSE.org](http://CentralOregonFUSE.org)
- Colleen Sinsky: [csinsky@centraloregonfuse.org](mailto:csinsky@centraloregonfuse.org)



**Thank you!**

## Established Partner Agency



Signed agreement with FUSE

Operates in Central Oregon

Serves unhoused community

Documents client housing status

Non-discriminatory, accessible services

Can support Barrier Busting Fund sustainability

Ensure ongoing trust and community collaboration

## Eligible Client



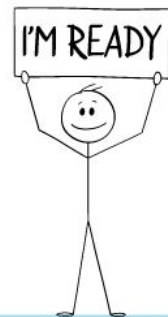
Unsheltered, Sheltered, or Couchsurfing

Central Oregon resident

Active client of your agency

Client's goals are supported

ROI with your agency in place



## Eligible Housing Opportunity



Broadly defined:  
*(market unit, voucher holder, on waitlists, entering transitional housing, moving in with family, etc.)*

Safe & legal

Sustainable/affordable.  
*(Minimum: 9 months)*

Likely to happen  
*(Within 6 months)*

Can be outside of Central Oregon

Housing placement process will be supported

## Eligible Expense



Lifetime max: \$2,000  
*(Waiver available for Chronic Homeless or Unsheltered)*

Multiple requests allowed  
*(whether simultaneous or not)*

Addresses specific barrier

Full payment info submitted

Specific client household

Other resources exhausted

