



Deschutes County & the Cities of Bend, La Pine, Redmond, & Sisters - Coordinated Homeless Response Office (CHRO)

CHRO BOARD MEETING

4:00 pm – 5:15 pm on Monday, March 31, 2025

City of Redmond

City Hall – Executive Conference Room #141 (behind Council Chamber)

411 SW 9th St., Redmond, OR 97756

Click this link to access the meeting via Zoom:

<https://us06web.zoom.us/j/82533700991?pwd=3PjwVMehUMrKipWojAnSWMQlYkLz5d.1>

Meeting ID: 825 3370 0991 Passcode: 403743

AGENDA

Agenda (1hr & 15mins):

- 4:00 pm **Call to Order**
- 4:01 pm **2/24/25 Meeting Minutes Approval** (Attached)
12/19/24 Meeting Minutes Approval (Attached)
- 4:05 pm **Public Comment** (2 minutes each, 10 minutes total)
- 4:15 pm **CHRO Budget Update** (Attached)
- 4:20 pm **Service Provider Spotlight: Outreach & Case Management**
Monthly Acknowledgment by Co-chair Megan Perkins
- 4:30 pm **CHRO Agencies' Projects & Correlation to the CHRO Strategic Plan** (See Memo)
+ Summary of Projects & Resources (Attached)
Overview by Erik Kropp, Deschutes County Deputy Administrator
and Mickie Derting, City of Bend Strategic Initiatives Manager
- 4:55 pm **CHRO Strategic Plan Progress**
Update by Mickie Derting (See Memo)
- 5:05 pm **Data Dashboard Project Update on CHRO Investment & Point-in-Time Count Report Guide**
Update by Co-chair Molly Heiss (See Memo & Attachments)
- 5:15 pm **Adjourn**

**DESCHUTES COUNTY AND CITIES OF BEND, LA PINE, REDMOND, AND SISTERS
COORDINATED HOUSELESS RESPONSE OFFICE (CHRO)
Board Meeting Minutes**

11:00 a.m. to 12:30 p.m. on Thursday, December 19, 2024
Deschutes Services Building DeArmond Room, 1300 NW Wall St., Bend, OR

CHRO Board Members Attendance: Chair Patti Adair (Deschutes County Commissioner), Vice-chair Megan Perkins (City of Bend Mayor Pro Tem), Councilor Andrea Blum (City of Sisters Councilor), Councilor Cat Zwicker (City of Redmond Councilor).

1. Call to Order at 11:02 a.m.

2. Approval of Minutes from the November 7, 2024, CHRO Board Meeting

Motion: Vice-chair Megan Perkins

Second: Councilor Cat Zwicker

Votes: All Yes

3. Review of CHRO Financials

No comments on the Financials.

4. Public Comment

Chuck Hemingway and Jessica Gamble are working on a proposal for a managed camp on five acres in Juniper Ridge that would operate with the Deschutes County and City of Bend Temporary Safe Stay Area (TSSA) project. This is a follow-up to the briefing they provided in October. They are moving farther north than initially expected. They expect to submit a formal proposal in January from Cascadia Clusters and Home More Network. They will request pod funds.

5. CHRO Evolution Discussion Facilitated by Bend City Manager Eric King

Facilitating the agenda item regarding the CHRO evolution was Bend City Manager Eric King who was also speaking on behalf of the CHRO participating agencies' administrators from Deschutes County and the Cities of La Pine, Redmond, and Sisters.

Mr. King started with an overview stating that he will provide a summary of the CHRO Board concerns from previous meetings and then a proposal as a starting point that continues the good work while conscious of not losing the momentum of the CHRO Board.

Mr. King summarized the concerns such as ensuring elected officials continued to be involved in the homelessness crisis and to address gaps in the current CHRO format, and that the Board remained a public body with meetings that allowed public comments.

Mr. King noted that there was a request to delay the Central Oregon Intergovernmental Council (COIC) Regional Housing Council (RHC) to prioritize the homeless crisis and the

governance that was needed to address it with the CHRO. Today, both bodies are up and running and it is now a matter of alignment.

Mr. King also acknowledged that the most recent RHC meeting seem to better align with the CHRO Board expectation of an effective meeting, where elected officials are more involved, there were more subcommittee work, more decision making, and less presenting to, and more collaboration between and with elected officials.

All indications from the Governor's office are that we are moving to a larger regional format, which is done through the Continuum of Care aka the Homeless Leadership Coalition (HLC) that operates and services a tri-county region.

There is no indication of the continuance of the HB4123 advocacy or state support that this pilot CHRO was created and funded by. The CHRO Board has been frugal in the resources and the CHRO team proposes moving into a tri-county regional body in alignment with the possible Governor's Office funding eligibility and the resources to be allocated.

The proposal is to refresh this structure keeping this body as is with some changes as follows:

- Refreshed CHRO structure under RHC & within the COIC (from Deschutes County)
 - convene as a public meeting
 - have an agenda created by its Board members
 - add updates from MAC and HLC
 - keep focus on Deschutes County initiatives & efforts
 - keep HB4123 budget & funding oversight with its Board members
 - convene before the full RHC meeting
 - turn CoC/HLC & CAA/NeighborImpact as voting members
 - evolve into a regional homelessness group no later than the end of the 5yr commitment/IGA between Deschutes County & the Cities of Bend, La Pine, Redmond, & Sisters or sooner if agreed upon
 - initial focus on initiatives & efforts within Deschutes County
 - all other Central Oregon partners invited, organically evolving into a regional homelessness group

Deschutes County Administrator Nick Lelack raised two points: (1) a request that the same members who serve on the RHC also serve on the CHRO; (2) once the CHRO has transitioned from Deschutes County to the COIC that the COIC start to bill for staff support beginning January 1, 2025.

Mr. King agreed and stated that there needs to be staff support for this effort.

Vice-chair Perkins expressed support for the proposal and stated that it touches all aspects from the previous meetings.

Councilor Zwicker agreed. She shared about the lessons learned that could be leveraged to help partner counties and cities, and meeting people where they are at as the next steps.

Chair Adair acknowledged that the partner counties and cities may be behind, but Deschutes County and Cities have the most homelessness problems.

Councilor Blum agreed that the proposal was workable. She spoke about the worst-case scenarios but seemed optimistic about people's intentions and commitment to partnership.

Deschutes County Deputy Administrator Erik Kropp summarized a memo from La Pine City Manager Geoff Wullschlager who was acting as a proxy to Mayor Dan Richer. In the Memo, Mr. Wullschlager extends support in furtherance of the proposal from Mr. King.

Councilor Blum acknowledged Deschutes County, Cities, and COIC for the in-kind staff support that helped to keep the CHRO expenses at a bare minimum. She also recognized that this approach could not last forever.

Chair Adair inquired about the Governor's Emergency Order – Multi-Agency-Coordination (MAC) funding allocated for administration. COIC Executive Director Tammy Baney responded that overall, 15% was allocated. While other communities typically use all 15%, COIC used only 7.5% for administering the \$18 million funding and shared the remaining 7.5% to the various Central Oregon awardees for their administration cost. Ms. Baney added that the administration cost is much less at COIC than if it were under the County.

Vice-chair Perkins spoke about her support for NeighborImpact and Homeless Leadership Coalition being voting members on the CHRO Board. Councilor Zwicker concurred and spoke about the importance of acknowledging their expertise and empowering them as true partners.

Mountain View Development's Executive Director, Rick Russell personally appreciated the decision by COIC to share the MAC funding for administrative cost. As an operator, it's hard to find administrative cost funding, which covers expenses such as liability insurance, Mr. Russell's salary. He expressed the gesture by COIC as very helpful to small organizations that struggle to find administrative funding.

Bend Strategic Initiatives Manager, Mickie Derting added that the budget today of \$752,000 does not reflect the unrestricted/flexible \$150,000 due to COIC for CHRO RFQ projects and \$40,000 to NeighborImpact for the data dashboard implementation cost. This leaves us with a total balance of \$562,000 to-date. Mrs. Derting reminded the Board that the City of Bend returned \$131,500 previously allocated from the \$150,000 budget as the City ended up allocating their own American Rescue Plan Act funding instead.

Mr. King recognized Mickie Derting and stated that the City of Bend is not charging the CHRO. The City is allocating Mickie Derting's time to support the effort, much like the County. He stated that we're all in this together.

Sisters City Manager Jordan Wheeler echoed a couple of comments by the administrators: County Administrator Nick Lelack and Bend City Manager, Eric King as helpful to the Sisters City Council as follows: (1) having the same members of CHRO on the RHC; and (2) convening the CHRO meeting before the RHC meeting for people having to travel. These actions will provide synergy and will pay dividends. He thanked all for including the City of Sisters.

Vice-chair Perkins motioned to accept the refreshed CHRO proposal.

Motion: Vice-chair Megan Perkins

Second: Councilor Cat Zwicker

Votes: Yes, from Councilor Andrea Blum

Abstained: Chair Patti Adair

Absent: Mayor Dan Richer

Passed: 3 Yes; 1 Abstained; 1 Absent

Mr. Kropp raised future meeting logistics coordination and discussion ensued about the possibility of the CHRO meetings moving to the first Mondays of each month and in alignment with the RHC meetings. A survey of best time for all members of both the CHRO and RHC will be conducted. It was proposed that the best geographical central location is at the City of Redmond. Staff will sort out the details factoring in what best suits all and will coordinate accordingly.

6. RFQ Update

Central Oregon Villages

Chuck Hemmingway provided an update on behalf of Central Oregon Villages Executive Director, Donna Burklo. Central Oregon Villages recently moved eight people into the Old Mill and Cleveland Commons. They are backfilling the eight units from their waitlist. The program is operating well, and case management is going well. There are 20 units total at Central Oregon Villages, with two Safe Parking units at Bend Church. Mr. Hemmingway thanked City of Bend Staff: Amy Fraley and Brook O'Keefe, Bend City Manager Eric King, and Bend Mayor Pro Tem and CHRO Vice-Chair Megan Perkins for the \$183,000 for the TSSA at Juniper Ridge.

Dean Swift

Mr. Hemmingway also updated the Board on the Dean Swift property. Six units will be available by the end of January 2025. The units are built offsite and delivered. The case manager will not live there but will be onsite during work hours. This is a secure location, and they are working on adding additional fencing.

Mountain View Community Development

Executive Director of Rick Russell Mountain View Community Development provided an update on the new Safe Parking sites in Redmond, which will bring them to 40 spots total. They are hoping to add micro-units or pods as well. In 2025, they are creating a new office in Bend at the West Side Church to build a new team to have 20 spaces in Bend. They entered into a contract with Housing Works for case managers to help them with people who are 0-30% AMI. They also received a grant from COHC to beautify their location in Redmond that is a family site.

Oasis Village

Executive Director Josie Anders-Mize of Oasis Village opened almost a year ago with 15 cabins. The funding from the CHRO RFQ is paying for phases 2 and 3 to add 10 more cabins, which are onsite; 16-20 will be completed by January 8, 2025. There is some electrical work and paint to finish. They currently have 12 participants and many successful exits.

Additional Units

Senior Homelessness Program Manager, Amy Fraley from the City of Bend requested an additional 12 units for \$234,000, which will support additional ARPA allocation. Unsure where the units are going now, procurement needs to be run to get them on the ground. Anticipated that some will be at the West Side Church and potentially on Franklin or by the hospital.

Councilor Blum moved to authorize the funding request.

Motion: Councilor Andrea Blum

Second: Vice-Chair Megan Perkins

Votes: Yes, from Chair Patti Adair and Councilor Cat Zwicker

Absent: Mayor Dan Richer

Passed: 4 Yes; 1 Absent

7. Briefing from Shepherd's House

Executive Director of the Shepherd's House, Curt Floski and Director, Low Barrier Service, John Lodise briefed the Board on the Women and Children's Center. They took what was Abbey's House and expanded it by four units. Working on adding 2 more 2-bedroom units. They still need \$350,000 to finish this project. The total capacity of this project is 9 women with children, currently. 25-30 women and children total. This is high barrier with wraparound services onsite.

Adjourned at 12:17 p.m.

**DESCHUTES COUNTY AND CITIES OF BEND, LA PINE, REDMOND, AND SISTERS
COORDINATED HOUSELESS RESPONSE OFFICE (CHRO)
Board Meeting Minutes**

4:00 p.m. to 5:00 p.m. on Monday, February 24, 2025

Hybrid: Zoom & City of Redmond City Hall Room #207, 411 SW 9th St. Redmond, OR

CHRO Board Members Attendance: Vice-Chair Megan Perkins (City of Bend Mayor Pro Tem), Commissioner Phil Chang (Deschutes County Commissioner), Councilor McDougall (City of Sisters Councilor), Councilor Cat Zwicker (City of Redmond Councilor), Mayor Jeannine Earls (City of La Pine), and Molly Heiss (Service Provider Network Representative). Absent: Eliza Wilson (Service Provider Network Representative)

[Watch video replay](#)

1. Call to Order at 4:02 p.m.

2. Approval of Minutes from the December 19, 2024, CHRO Board Meeting

Motion: Councilor Cat Zwicker

Second: Board Member Molly Heiss

Yes: Vice-chair Perkins, Councilor Zwicker, and Board Member Heiss

Abstain: Commissioner Chang, Mayor Earls, Councilor President McDougall

Absent: Board Member Wilson

3. Public Comment

Mr. Greg Richert, President of the Deschutes Market Road Firewise Committee. He acknowledged the City of Bend for their action related to Juniper Ridge camping closure. He requested for an update on the City of Bend agreement with Deschutes County. He stated that closure of the area east of the railroad track is an important step in reducing wildfire from Juniper Ridge to surrounding property. He urged supporting organizations to provide propane for cooking and heating by this summer. When propane is available, a ban on open fire can be implemented. This would reduce a risk of an open fire becoming a wildfire. Redmond provides refillable propane tanks currently. He spoke about the closure of national forest south of Bend for fuel reduction and his concern of people relocating to Juniper Ridge. Increasing people living on Juniper Ridge is counterproductive to the agreement he stated. He urged the Board to ensure that the population in Juniper Ridge is decreased and thanked all for reducing risk of wildfire at Juniper Ridge and nearby properties.

Mayor Pro Tem called on City of Bend's Houseless Solutions Senior Program Manager, Amy Fraley to respond to Mr. Richert's request for an update on the City of Bend and Deschutes County agreement. Ms. Fraley shared that the project is on track with closure of the east side of the train tracks. The City of Bend awarded American Rescue Plan Act (ARPA) funds to six housing-centered case managers. The goal is to help people transition into more permanent housing. There is interest from people who may have had resistance in the past to now moving into shelters and to newly available spaces such as Old Mill Apartments and

permanent supportive housing, Cleveland Commons. Ms. Fraley clarified that TSSA is short for Temporary Safe Stay Area, which is the City and County agreement to provide a safe place to survival camp for a limited period of time. The funding from the County and City only last through the ARPA period until December 31, 2026. It is the intent that campers will not move in from China Hat or anywhere else, but enforcement of that restriction could be a challenge.

Commissioner Chang asked if there is a sense of how many people are moving completely out of Juniper Ridge versus moving to the west side.

Ms. Fraley responded that she did not have an answer for now. She will collect the data and update the Board at the next meeting. She shared that there is a wide range of service providers helping people like Mosaic, CAMP for veterinary care, and that all are working diligently to reduce those barriers. NeighborImpact is providing the case conferencing structure and leadership.

Action: At the next Board meeting, Ms. Fraley to provide information on how many people are moving completely out of Juniper Ridge versus moving to the west side.

4. Review of CHRO Financials

Vice-chair Perkins reviewed the budget summary to-date.

Councilor Zwicker commented that she is aware of more interest in the Governor's pod funding, and she anticipates that the \$493,000 unallocated funds will be liquidated quickly.

Commissioner Chang asked about the CHRO budget monthly expenditure rate for staffing.

Staff Mickie Derting responded that currently it is zero and that in-kind support has been coming from Deschutes County, Cities of Bend, and Central Oregon Intergovernmental Council (COIC). Ms. Derting stated that in December 2024, the CHRO Board approved COIC to start billing for staff support beginning January 1, 2025. However, COIC is currently determining other sources of funding for staff support so that CHRO budget could be freed up for projects that require flexible and unrestricted funding.

Councilor Zwicker expressed gratitude for having the amazing in-kind support and her desire for it to continue so the HB 4123 CHRO budget can be expended into doing the things we need to do.

Commissioner Chang agreed and clarified that his concern is if there's \$554,000 remaining, how long will that last, what can you do with it. If we need to allocate a decent amount for staffing, in his opinion, that is entirely appropriate expenditure, and next question is how long does it last?

Vice-chair Perkins agreed. She acknowledged that past staff expense was for the Executive Director for eight months. She spoke of discussing the remaining budget by the 5-year mark as time goes on.

Ms. Derting clarified that there is no expiration date on the HB 4123 funding. Per the Department of Administrative Services, the legislators understood that this is a pilot, and it might take some time to expend. However, there is an annual reporting requirement until all funds is expended.

Councilor Zwicker spoke on how other pilots have spent their HB 4123 funding compared to what we're doing. The intent is to push this out to what's working as the next steps. We've taken that funding and made it work where we could. She would like for it to continue.

5. CHRO History & Next Steps

Vice-chair and Councilor Zwicker provided a history of the CHRO while referencing a one-pager document that showed the history and timeline of the CHRO.

Looking ahead, the CHRO is looking to create a regional group that includes Crook County and Jefferson Counties as well as the Confederated Tribes of Warm Springs. They want to be intentional in this transition working alongside the Regional Housing Council. HB 4123 funds will need to be spent in Deschutes County, but the group wants to share lessons learned to the regional group.

Vice-chair Perkins spoke on the City of Bend City Council having their Strategic Plan in front of them at every meeting and expressed her desire to do the same with the CHRO Strategic Plan.

6. Approval Consideration: NeighborImpact – Stepping Stones Shelter Capital Funding Request: \$85,000 by City of Bend Staff: Senior Program Manager – Houseless Solutions, Amy Fraley

Ms. Fraley and Brooke O'Keefe, City of Bend Shelter Coordinator requested for funding in the amount of \$85,000 for the Stepping Stones Shelter, former Bend Value Inn, a Turnkey property bought by the City of Bend and managed by NeighborImpact. The funds will be used to replace PTAC units, new keypads, electrical repairs, weatherstripping, siding, and cleaning upgrades.

Councilor Zwicker and Molly Heiss both abstained from voting due to their roles on the board and within the organization, respectively.

Ms. Fraley and Ms. O'Keefe answered Board questions related to the repairs, prioritization, and necessity.

The \$85k of funding request from NeighborImpact via City of Bend for Stepping Stone Shelter equipment was approved.

Motion: Commissioner Chang
Second: Vice-Chair Perkins
Votes: Yes for Remaining
Abstained: Councilor Zwicker and Molly Heiss
Absent: Board Member Wilson
Passed

7. Board Discussion re: Convening a Workshop with Representatives from the Homeless Leadership Coalition and the Governor’s Emergency Order – Multi-agency Coordination (MAC) Group

This item was pulled from the agenda and will be added to a future CHRO Board meeting agenda.

8. CHRO Board Co-chairs Election

- Change in Board leadership structure from Chair and Vice-chair to Co-chairs was approved.
- Bend Mayor Pro Tem Megan Perkins and NeighborImpact Deputy Executive Director Molly Heiss were voted as Co-chairs of the CHRO Board of Directors.

Motion: Vice-chair Perkins
Second: Councilor Zwicker
Votes: Yes for Remaining
Abstained:
Absent: Board Member Wilson
Passed

Adjourned at 5:00 p.m.

DESCHUTES COUNTY - DEPARTMENT BUDGET LEVEL
FISCAL YEAR 2026

3/18/2025

FUND 205 - Joint Houselessness Task Force

OBJECT - DESCRIPTION	FY 2023 ACTUALS	FY 2024 ACTUALS	FY 2025 ADJ BUDGET	YTD END OF FEB '25	FY 2026 DEPARTMENT	\$ BDGT CHG FR FY 2025	% BDGT CHG FR FY 2025
* Resources							
301000 - BEG NET WORKING CAPITAL	0	13,337	36,679	36,679	0	-36,679	-100.00
334012 - State Grant	192,705	100,542	730,000	706,753	0	-730,000	-100.00
343013 - Other Revenue - Misc	10,633	37,772	2,000	0	0	-2,000	-100.00
361011 - Interest-Pooled Investments	13,337	23,341	20,000	17,801	20,000	0	0.00
* Total - Resources	216,676	174,993	788,679	761,232	20,000	(768,679)	(97.46)

DESCHUTES COUNTY - DEPARTMENT BUDGET LEVEL
FISCAL YEAR 2026

3/18/2025

FUND 205 - Joint Houselessness Task Force

OBJECT - DESCRIPTION -----	FY 2023 ACTUALS -----	FY 2024 ACTUALS -----	FY 2025 ADJ BUDGET -----	YTD END OF FEB'25 -----	FY 2026 DEPARTMENT -----	\$ BDGT CHG FR FY 2025 -----	% BDGT CHG FR FY 2025 -----
* Personnel Services							
410101 - Regular Employees	125,566	70,479	80,285	0	0	-80,285	-100.00
410201 - Extra Help (Temp Employee)	0	442	0	188	0	0	0.00
410301 - Overtime	2,366	6,901	4,000	0	0	-4,000	-100.00
410401 - Time Management	11,841	1,769	0	0	0	0	0.00
420101 - Health-Dental Ins (ISF)	19,010	21,240	27,393	0	0	-27,393	-100.00
420201 - PERS Employee-Employer	11,068	17,713	5,882	1,472	0	-5,882	-100.00
420202 - PERS - Fund 575 for D-S	960	1,165	1,916	0	0	-1,916	-100.00
420301 - FICA	11,127	5,820	16,360	14	0	-16,360	-100.00
420401 - Workers' Comp Insurance	157	42	118	0	0	-118	-100.00
420501 - Unemployment Insurance	487	268	570	2	0	-570	-100.00
420601 - Life-Long Term Disability	353	278	782	0	0	-782	-100.00
420801 - Paid Leave Oregon	383	306	825	1	0	-825	-100.00
* Total - Personnel Services	----- 183,317	----- 126,425	----- 138,131	----- 1,678	----- 0	----- (138,131)	----- (100.00)
* Material & Services							
430620 - ISF Facilities	0	714	785	523	0	-785	-100.00
430625 - ISF Administration	0	2,981	4,327	2,885	5,345	1,018	23.53
430628 - ISF BOCC	0	717	1,669	1,113	0	-1,669	-100.00
430630 - ISF Finance	0	4,400	5,408	3,605	4,639	-769	-14.22
430631 - ISF Finance-HR Proj Reserve	0	80	0	0	0	0	0.00
430650 - ISF Human Resources	0	2,903	3,360	2,240	0	-3,360	-100.00
450091 - Recruitment	10,812	0	0	0	0	0	0.00
450094 - Program Expense	1,796	1,186	350,000	54,733	0	-350,000	-100.00

DESCHUTES COUNTY - DEPARTMENT BUDGET LEVEL
FISCAL YEAR 2026

3/18/2025

FUND 205 - Joint Houselessness Task Force

OBJECT - DESCRIPTION	FY 2023 ACTUALS	FY 2024 ACTUALS	FY 2025 ADJ BUDGET	YTD END OF FEB'25	FY 2026 DEPARTMENT	\$ BDGT CHG FR FY 2025	% BDGT CHG FR FY 2025
* Material & Services							
450098 - Dept Employee Recognition	0	0	50	0	0	-50	-100.00
450820 - Travel-Accommodations	409	276	500	0	0	-500	-100.00
450850 - Travel-Ground Trans-Parking	54	17	50	0	0	-50	-100.00
450860 - Travel-Meals	29	102	150	0	0	-150	-100.00
450870 - Travel-Mileage Reimb	705	295	500	0	0	-500	-100.00
460320 - Meeting Suppl (Food etc.)	80	0	200	0	0	-200	-100.00
460610 - Computers & Peripherals	6,135	(1,781)	0	(1,176)	0	0	0.00
* Total - Material & Services	20,021	11,890	366,999	63,923	9,984	(357,015)	(97.28)
*							
521851 - Reserve for Future Expenditu	0	0	283,549	0	0	-283,549	-100.00
* Total -	0	0	283,549	0	0	(283,549)	(100.00)
*** TOTAL FUND 205 RESOURCES							
	216,676	174,993	788,679	761,232	20,000	-768,679	-97.46
*** TOTAL FUND 205 REQUIREMENTS							
	203,338	138,314	788,679	65,600	9,984	-778,695	-98.73

Budget

\$553,679 unallocated funds

CHRO \$1M Budget Expenditures (Fiscal Agent: Deschutes County):

\$788,679 balance as of March 18, 2025

- **\$150,000** to COIC to use as unrestricted/flexible funding for CHRO RFQ projects (CHRO Board approved on 6/20/24)
 - **\$ 85,000** to NeighborImpact to replace equipment at Stepping Stone Shelter (CHRO Board approved on 2/24/25)
- \$235,000** total expenses

\$193,000 unallocated funds

Governor's \$1.1M Budget for Pods Expenditures (Fiscal Agent: COIC):

- **\$175,500** to City of Bend for Safe Parking with 1. Dean Swift (CHRO RFQ Tier 1) & 2. Mtn View Dev (CHRO RFQ Tier 2)
 - **\$197,500** to City of Redmond for Tiny Homes/Micro-shelters with Oasis Village
 - **\$234,000** to City of Bend for two additional sites. Approved by CHRO Board.
 - **\$300,000** to City of Redmond for MVCD SafeSites
- \$907,000** total expenses



Deschutes County & the Cities of Bend, La Pine, Redmond, & Sisters – Coordinated Homeless Response Office (CHRO)

MEMO

Date: March 31, 2025
 To: CHRO Board of Directors (Board)
 From: Erik Kropp, Deschutes County Deputy Administrator and Mickie Derting, Strategic Initiatives Manager
 Regarding: CHRO Participating Agencies’ Projects & Correlation to the CHRO Strategic Plan +
 Attached: Summary of Projects & Resources

This memo highlights a few large and multi-agency collaborative projects with CHRO participating agencies as lead or co-lead: CHRO RFQ Project; Juniper Ridge Land Management – Temporary Safe Stay Area with Basic Services and Housing-centered Case Management; Department of State Lands Exchange Project; and Cabin Butte Project Area to Close for Forest Restoration.

CHRO RFQ Projects

Deschutes County and Cities of Bend, La Pine, Redmond, and Sisters

On behalf of the Coordinated Homeless Response Office (CHRO), on March 12, 2024, the Central Oregon Intergovernmental Council (COIC) issued a solicitation from qualified entities to design, develop, and operate temporary shelter sites in Deschutes County. Staff from COIC, the Homeless Leadership Coalition (HLC), the City of Bend, the City of Redmond, and Deschutes County reviewed and scored the applications.

Governor Capital Expense for Pods Funding:

- \$117,000 to City of Bend for Central Oregon Villages – Dean Swift Site
- \$292,500 to City of Bend for Safe Parking Pod Grant Program
- \$197,500 to City of Redmond for Oasis Village Tiny Homes/Microshelters
- \$300,000 to City of Redmond for Mountain View Community Development

Estimated Timeline:

- Central Oregon Village – Spring 2025
- City of Bend Safe Parking Pod Grant Program – Spring 2025
- Oasis Village – Spring 2025
- Mountain View Community Development, Supportive Housing Village – June 30, 2025

- East Redmond Managed Camp – Winter 2025/Spring 2026

CHRO Strategic Plan:

- Priority 2: Establish the CHRO | Align with Continuum of Care: Enhance and grow partnerships with providers, local and regional governments, and key stakeholders; Assist providers, local governments, and the community in tracking investments and outcomes in the homeless response system. o Examples: *tracking data, performance metrics, and outcomes on major investments, sharing information from the Continuum with key stakeholders in the community, etc.*; Through intergovernmental agreements, clearly define the roles and responsibilities between the cities and county for addressing homelessness among governmental entities.
- Priority 3: Expanding Services | Support Services Providers; Expand Access to Services; Support Development of Authorized Camping Spaces
- Priority 4: Address the Crisis of Unsheltered Homelessness | Enhance Data; Improve Access to All Types of Shelters

Juniper Ridge Land Management

Deschutes County (County) and City of Bend

The City Council and Board of County Commissioners held a joint meeting on September 5, 2024, where the two bodies approved a plan to work towards allowing a temporary safe stay area (TSSA) on Juniper Ridge and provided direction to staff to coordinate legal and siting issues, a communications and outreach plan, and scoping of on-site services including housing-focused case management with a focus on safety.

This Resolution sets out the commitment of the City and the County to authorize temporary overnight vehicle camping on a portion of Juniper Ridge, as authorized by ORS 195.520. Camping within the TSSA should be clustered and limited to locations where camping is already occurring west of the BNSF railroad tracks, which represents approximately 40 acres, and reduced over time to approximately 20 acres in 2026.

The Resolution also directs staff to proceed with administrative or other policies to set rules and guidelines for the temporary overnight camping, and 2 intergovernmental agreements committing primarily American Rescue Plan Act (ARPA) funds from each entity to jointly fund increased sanitation and housing-focused case management services at Juniper Ridge.

The Resolution sets out the City's intent to close the portion of the City's Juniper Ridge property outside City limits and east of the Burlington Northern Santa Fe railroad tracks to camping and remove all people currently camping there by May 31, 2025, and continue fuels reduction and waste clean-up.

The Temporary Safe Stay Area is intended to close no later than December 31, 2026, which is the time that the ARPA funds anticipated to fund this effort must be expended.

Housing-centered Outreach & Case Management Awards:

- \$400,000 from Deschutes County
- \$731,032 from City of Bend ARPA

Other Cost To-date:

- **\$25,000** monthly shared by the County and City for drinking and potable water, porta-potties, bio-solutions clean-up, trash bins, and security

Estimated Timeline:

- Ongoing client support and connection to services and into a permanent home.
- May 31, 2025 – Relocate to 40-acre Temporary Safe Stay Area
- December 31, 2025 – TSSA Reduced to 20-acres
- December 31, 2026 – Full Closure of the TSSA

TSSA Dashboard:

<https://bendoregon.maps.arcgis.com/apps/dashboards/df2c58aed7804e34a3d4934a5ec40583>

CHRO Strategic Plan:

- Priority 2: Establish the CHRO | Align with Continuum of Care: Enhance and grow partnerships with providers, local and regional governments, and key stakeholders; Assist providers, local governments, and the community in tracking investments and outcomes in the homeless response system. o Examples: *tracking data, performance metrics, and outcomes on major investments, sharing information from the Continuum with key stakeholders in the community, etc.*; Through intergovernmental agreements, clearly define the roles and responsibilities between the cities and county for addressing homelessness among governmental entities.
- Priority 3: Expanding Services | Support Services Providers; Expand Access to Services; Support Development of Authorized Camping Spaces
- Priority 4: Address the Crisis of Unsheltered Homelessness | Reduce Burden of Unsheltered; Enhance Data; Improve Access to All Types of Shelters

Land Exchange Project

Oregon Department of State Lands (DSL), Deschutes County (County), and City of Redmond

Over the past 20 years or more, Deschutes County has been working with the Oregon Department of State Lands (DSL) on a land exchange. In 2015, the County and DSL signed an exchange agreement that would result in the County acquiring 140 acres of land south of the Fair and Expo Center for future Fair and Expo use. In exchange, DSL would acquire 137 acres of County-owned industrial land in east Redmond.

In Spring 2023, DSL informed the County that in order for the land exchange to move forward, the County's 137 acres would need to be clear of people living on the property and free of

debris. County staff began planning for a notification and removal of people living on the 137-acres.

At the March 2025 Joint workshop with Deschutes County and City of Redmond, the Board of Commissioners and City Council voted to fund a managed camp project on the eastside of Redmond as a site where people may relocate from the 137-acre DSL land and other encampment areas within the City of Redmond. The next step would be to develop a housing-centered outreach and case management programs to support and connect clients to services and into a permanent home.

Managed Camp Resources:

- \$250,000 from Deschutes County commitment for one-time funding
- \$400,000 from the City of Redmond commitment for one-time funding
- \$1,000,000 from Deschutes County ARPA available but not committed

Estimated Timeline:

- Ongoing – Resource Development including Funding for Service Providers and Ongoing Operations
- Pre-notification – April 2025
- Summer of 2025 – Request for Proposal (RFP) or Request for Qualifications (RFQ)
- Winter of 2025/Spring 2026 – Manager Camp ready to welcome clients
- People required to leave the 137-acres - TBD

CHRO Strategic Plan:

- Priority 2: Establish the CHRO | Align with Continuum of Care: Enhance and grow partnerships with providers, local and regional governments, and key stakeholders; Assist providers, local governments, and the community in tracking investments and outcomes in the homeless response system. o Examples: *tracking data, performance metrics, and outcomes on major investments, sharing information from the Continuum with key stakeholders in the community, etc.*; Through intergovernmental agreements, clearly define the roles and responsibilities between the cities and county for addressing homelessness among governmental entities.
- Priority 3: Expanding Services | Support Services Providers; Expand Access to Services; Support Development of Authorized Camping Spaces

Cabin Butte Project Area to Close for Forest Restoration

United States Department of Agriculture – Forest Services | Deschutes National Forest

The Deschutes National Forest will temporarily close the Cabin Butte Vegetation Management Project area south of Bend beginning May 1, to ensure public safety and support critical forest restoration efforts. The 34,600-acre closure will last at least one year.

The closure will restrict all access, including day use and overnight camping, while crews operate heavy machinery, conduct prescribed burns, and clean up hazardous materials. The work, part of the USDA Forest Service's Wildfire Crisis Strategy, aims to reduce wildfire risk and restore damaged habitats in the wildland-urban interface near Bend.

"This project is essential for improving forest health and reducing wildfire risks in our community," said Holly Jewkes, supervisor of the Deschutes National Forest. "Closing the area allows us to conduct this work safely and effectively."

The closure will affect several major access points and recreation areas, including Horse Butte Trailhead, Coyote Butte OHV area, Bessie Butte Trailhead, Boyd Cave, and popular rock pits used for recreational shooting within the project area. Key roads such as Forest Service Roads 18, 1801, 1810, 1814, 1815, 1816, 1819, 9701, 9711, and 9714 will also be closed. Signs will be posted at closure boundaries, and Forest Service staff will enforce compliance.

Violators of the closure could face fines up to \$5,000, imprisonment for up to one year, or both.

The Cabin Butte project includes a combination of thinning, mowing and mastication, and prescribed fire treatments which will be implemented across the project area. As work is completed, the Forest will reevaluate the continued need for the closure to provide for safe, effective project implementation.

The Forest Service has been working with local governments and nonprofits to best prepare people living in unauthorized encampments within the project area. Early notifications will be made in an effort to minimize displacement impacts.

"This work will make our forests healthier, safer, and more resilient to wildfire," Jewkes said. "We appreciate the public's understanding and cooperation as we take this important step."

Resources Needed:

- Storage for Vehicles including RVs

Estimated Timeline:

- May 1, 2025, Full Closure

CHRO Strategic Plan:

- Priority 2: Establish the CHRO | Align with Continuum of Care: Enhance and grow partnerships with providers, local and regional governments, and key stakeholders;

Assist providers, local governments, and the community in tracking investments and outcomes in the homeless response system. o Examples: *tracking data, performance metrics, and outcomes on major investments, sharing information from the Continuum with key stakeholders in the community, etc.*; Through intergovernmental agreements, clearly define the roles and responsibilities between the cities and county for addressing homelessness among governmental entities.

- Priority 3: Expanding Services | Support Services Providers; Expand Access to Services

Thank you. [end]

MARCH 2025 CHRO BOARD UPDATE

Public Agencies Projects & Resources	Output	Deschutes County (ARPA)	City of Bend (ARPA)	City of Redmond (General Fund)	OR Gov (Capital Expense: PODS)	County-Cities (HB4123 - CHRO Unrestricted Funds)	County-Cities (HB4123 - CHRO Budget)	Timeline (Available Date or Service Rendered)
City of Bend								
Safe Parking Pods	21 Safe Parking pods for CHRO Tier 1 & 2 projects							
Central Oregon Villages (COV) Dean Swift Site	6 Pods				\$ 117,000			Winter 2025
Safe Parking Pod Grant Program	10 pods to MVCD, 5 pods to COV				\$ 292,500			Winter / Spring 2025
American Rescue Plan Act (ARPA)								
HSGP - Mountain View Community Development (MVCD)	Safe Parking start-up & operations		\$ 1,550					
HSGP - Shepherd's House Ministries	Outreach & case management (TSSA & Bend area)		\$ 246,501					
HSGP - Saving Grace	Navigation; prevention services; case management		\$ 144,000					
HSGP - Thrive Central Oregon	Navigation; prevention services; case management		\$ 433,335					
HSGP - CO FUSE	Permanent supportive housing		\$ 249,667					
HSGP - REACH	Start-up & operations (TSSA & Safe Parking)		\$ 150,810					
HSGP - Mosaic Community Health	Outreach & case management		\$ 271,812					
HSGP - SHM The Lighthouse Navigation Center	Operations		\$ 792,753					
HSGP - SHM Franklin Avenue Shelter	Operations		\$ 48,317					
HSGP - Central Oregon Villages TEMP Outdoor Shelter	Development & operations		\$ 353,602					
HSGP - NeighborImpact - Stepping Stone Shelter	Operations		\$ 388,158					
Total			\$ 3,080,506		\$ 409,500			
Deschutes County & City of Bend								
Juniper Ridge TSSA	Temp Safe Stay Area (TSSA) - Service Provider Services							
HSGP - NeighborImpact	Data management	\$	50,000					
HSGP - Central Oregon Villages	Start-up; operations; outreach; case management	\$	183,863					
HSGP - Shepherd's House Ministries	Outreach & case management	\$	48,006					
HSGP - REACH	Start-up; operations; case management	\$	263,431					
HSGP - Home More Network	Outreach; case mgmt; vehicle repair & relocation	\$	154,700					
HSGP - Companion Animal Medical Project	Outreach & case management	\$	100,000					
Homeless Solutions Partnership								
HSGP - Central Oregon Villages	Start-up; operations; outreach; case management	\$	143,600					
HSGP - Mountain View Community Development	Start-up & operations	\$	606,400					
HSGP - Central Oregon Villages - TEMP Outdoor Shelter	Development & operations	\$	1,500,000					
Total			\$ 3,050,000					
Deschutes County								
Mountain View Community Development	Safe Parking	\$	200,000					Up and running
Total		\$	200,000					
City of Redmond								
Oasis Village	CHRO RFQ Tier 1 - Tiny Homes/Microshelters				\$ 197,500			Spring 2025
Mountain View	CHRO RFQ Tier 2 - Pods				\$ 300,000			Jun. 30, 2025
Eastside Campus	Managed Camp			\$ 1,000,000				Nov. 2025
Total				\$ 1,000,000	\$ 497,500			
CHRO								
COIC	CHRO RFQ Projects - Flexible Funding					\$ 150,000		Pending requests
HLC/NeighborImpact	Data Dashboard					\$ 46,372		Funded Feb. 2025
HLC	Point-in-time count (PIT): food, drinks, & gift cards					\$ 8,000		Completed
NeighborImpact	Stepping Stone Facilities Repair					\$ 85,000		
Total						\$ 289,372		

Please note, this information only includes funds awarded and is not representative of the full budget for projects.



Deschutes County & the Cities of Bend, La Pine, Redmond, & Sisters – Coordinated Homeless Response Office (CHRO)

MEMO

Date: March 31, 2025
To: CHRO Board of Directors (Board)
From: Central Oregon Intergovernmental Council (COIC) Staff
Regarding: CHRO Strategic Plan Progress Update

Per Co-chairs Megan Perkins and Molly Heiss' request, attached is a CHRO Strategic Plan progress update, color-coded to indicate:

- **Green:** progress
- **Orange:** partial progress
- **Red:** limited or no progress

High-level status per Strategic Priority:

- Priority 1 – Engage Whole Community: **Orange**
- Priority 2 – Establish CHRO: **Green**
- Priority 3 – Expand Services: **Green & Orange**
- Priority 4 – Address Unsheltered: **Green & Orange**
- Priority 5 – Improve Housing Access: **Orange & Red**

Background:

In Spring 2021, Deschutes County and the City of Bend convened the Emergency Homelessness Task Force (EHTF). At the table were local housing and homelessness experts and stakeholders. The outcome was the development of a Strategic Plan to Prevent and End Homelessness in Deschutes County (Plan).

The Plan became a working document to guide the CHRO in fulfilling House Bill 4123 (HB 4123) requirements, which mandated the development of a strategic plan within a year of funding.

By Spring of 2023, the Board formed a Strategic Plan Subcommittee to fine-tune the EHTF plan and prioritize 3-5 actions per each priority strategy. The adopted CHRO Strategic Plan builds upon the original framework developed by the EHTF and maintains the five key strategic priorities listed above.

[end]

CHRO Strategic Plan - Progress Update

NOTE: The CHRO will not provide housing or direct services.			
CHRO Operations	Lead Agency	Collaborating Partners	Notes
Per HB4123, provide:	CHRO		
1. High-level coordination			
2. Centralized communication			
3. Strategic Visioning			
And...	CHRO		
1. Lead the implementation of the CHRO strategic plan and support continuous improvement of the plan to achieve its mission			Strategic Plan Implementation
2. Align state, county, & city resources to achieve the plan's milestones including sustainable funding for the CHRO beyond the HB4123 2-year grant fund			Resource Development
3. Support community partners to strengthening and streamlining service provision & affordable housing development and supports under a shared set of principles, priorities, and strategies.			Service Provider Support
CHRO Strategic Plan			
Priority 1. Engage the Whole Community	Lead Agency	Collaborating Partners	Notes
Community Engagement			
Create consistent programs to educate, engage, & inform leaders, service providers, & community	CHRO	Coms/Eng Experts	CHRO adopted the Public Partnership Roundtable (PPR) strategies for CHRO RFQ projects; Pending implementation.
Support philanthropy			
Empower the community to support the work	CHRO	Access via Business	The Central Oregon Health Council (which is a nonprofit) is in alignment with the CHRO strategies by embedding within the Regional Health Improvement Plan, elements of the CHRO Strategic Plan. "By December 2029, we will reduce disparities in housing by improving and developing access to holistic housing options and services, with a special focus on marginalized and underserved communities."
Priority 2. Initiate the CHRO	Lead Agency	Collaborating Partners	Notes
Advisory Group			
Activate an advisory body comprised of community members with subject-matter-expertise who can help advance the CHRO Strategic Plan.	CHRO		CHRO evolution pivot. Efficiency considered and best use of subject-matter-experts who are in the Homeless Leadership Coalition (HLC) and Governor's Emergency Order - Multi-agency Coordination group (MAC).
Align with Continuum of Care			
Enhance & grow partnerships with providers, local and regional governments, & key stakeholders	CHRO		Ongoing
Assist providers, local governments, and the community in tracking investments and outcomes in the homeless response system	CHRO	HLC/NI - Data Dashboard	Summary of projects and resources. In-kind support.
Through intergovernmental agreements, clearly define the roles and responsibilities between the cities and county for addressing homelessness among governmental entities	CHRO	County-Cities (DC-C) & Governor's Office	Agreement with the Governor, Deschutes County, and Cities of Bend and Redmond completed.
Establish Funding to Support Ongoing Operations			
Identify & secure financial resources to keep CHRO operational through the required 5yr period	CHRO	County-Cities	CHRO evolution pivot. HB 4123 sunseting and CHRO aligning with the Regional Housing Council (RHC).
Priority 3. Expand Services	Lead Agency	Collaborating Partners	Notes
Develop/Increase Funding Streams			
Assist with the creation of a Regional Sustainable Services Funding Plan	CHRO		Alignment of funding with MAC to support outreach, engagement, added shelter capacity, homeless prevention investments, and rapid re-housing funding.
Support Service Providers			
Increase access to best practices training for service providers across the Continuum of Care	HLC	HLC	MAC allocated funding for service providers to attend conferences, trainings as well as access to online trainings such as Ryan Dowd Homeless Training.
Address Gaps in Administrative Capacity	HLC	HLC	MAC administrative expense usually meant for the fiscal agency (in this case is COIC) is shared with the service providers.
Expand Access to Services			
Advocacy around increased access to subsidized transportation	CHRO	COIC & Local Govt	City of Bend's FY25-27 Council Goals includes: Transportation & Infrastructure --> Improve and deliver the City's transportation projects and plans and prioritize future investments --> Work proactively with Cascade East Transit to increase transit service, secure sustainability transit funding and establish two mobility hubs. Detailed work plan will be available by mid-June 2025.
Expand Coordinated Entry by Service Providers	HLC	Service Providers Network	Expanded/increased service provider utilization due to MAC funding requirement.
Address Racial and Equity Disparities with Strategic Investment	CHRO	Regional Equity Coalition	The Central Oregon Health Council (which is a nonprofit) is in alignment with the CHRO strategies by embedding within the Regional Health Improvement Plan, elements of the CHRO Strategic Plan. "By December 2029, we will reduce disparities in housing by improving and developing access to holistic housing options and services, with a special focus on marginalized and underserved communities."
Streamline Resources/Services	CHRO		The service provider network has been prioritizing, streamlining, and coordinating resources and services with support and funding from MAC, CHRO, and more.
Partner with providers and the County to expand Supportive Services	CHRO		The County has contributed through funding and advocacy.
Support Development of Authorized Camping Spaces			
Support participating communities in their efforts to create camping programs and connect them with subject matter experts and providers	CHRO	Service Providers & Whole of Community	Roundtables
Priority 4. Address the Crisis of Unsheltered Homelessness	Lead Agency	Collaborating Partners	Notes
Reduce Burdens of Unsheltered Homelessness			
Improve services to meet individuals' needs while living unsheltered	County PH (Basic Needs Guideline)	Cities & Outreach	
Emergency Weather Response			
Coordinate amongst Emergency Services, local governments, and providers to ensure community members have access to shelters	County PH - Emergency Prep Team: Marissa/Carissa	Shelter & Service Providers	County's Marissa/Carissa
Enhance Data			
Improve data quality and usability	HLC/NI		CHRO funding support.
Transparency	HLC/NI		CHRO funding support.
Improve Access to all Types of Shelters			
Support shelter providers	CHRO	Shelter Providers	CHRO funding support.
Increase awareness about shelter availability	Shelter Providers	Shelter Providers	Pending data dashboard launch.
Priority 5. Improve Access to Affordable Housing	Lead Agency	Collaborating Partners	Notes
Support Affordable Housing Development			
Advocate for more funding at the local, state, and federal level	CHRO/RHC	HLC/Housing Works/County and Cities	In alignment with the RHC, their Legislative Advocacy Subcommittee has developed a priority list and advocacy strategies.
Advocate for increased 0-30% area median income (AMI) housing options	CHRO/RHC/Housing Works	County & Cities Housing/Community Development Dept	
Prioritize permanent affordable housing	RHC/Housing Works/CO FUSE	County & Cities Housing/Community Development Dept	Cleveland Commons opened! Central Oregon's first Permanent Supportive Housing.
Increase voucher access and utilization	HLC/NeighborImpact/Housing Works	County & Cities Housing/Community Development Dept	



Deschutes County & the Cities of Bend, La Pine, Redmond, & Sisters – Coordinated Homeless Response Office (CHRO)

MEMO

Date: March 31, 2025
To: CHRO Board of Directors (Board)
From: Molly Heiss, CHRO Board Co-chair and Deputy Executive Director NeighborImpact Community Services
Regarding: Data: CHRO Investment Update & Point-in-Time Count Report Guide

Please see attached. Thank you. [end]



Update on CHRO Investment:

In July 2024, NeighborImpact with support from the Homeless Leadership Coalition (HLC) requested \$46,372.00 in support of the Regional Data System.

Funding was requested for the following costs:

- Portion of the Coordinated Entry System (CES) Specialist (NeighborImpact staff position), partially supported by HUD CoC services only grant
- Transition of the CES Phone Line to a Google Voice Platform in an effort to easily offer more days and hours for unhoused populations to complete assessments for housing opportunities
- Purchase of Tableau software to create data dashboards for the HLC to better illustrate the realities and progress of our region through data
 - Added line item for Tableau trainings
- ArcGIS purchase to be able to create mapping functionalities to coordinate and support street/camp outreach efforts and an internal understanding for the HLC and CHRO of the areas that we are seeing unhoused communities emerge
 - Also beneficial as part of the Point In Time Count efforts with the unsheltered populations
 - Added line item for ArcGIS trainings
- Language Access contract to support CES callers with languages other than English
- Honorarium/stipend for Lived Experience participation in By Name List planning and Built For Zero initiative

Progress report:

- CES has implemented the transition from the VI-SPDAT to the HEAT assessment tool
 - Staff is hosting case conferencing twice a week to accommodate placements for all the new projects
- Google Voice transition was delayed by a staff transition and training period. The CES line should have been ported effective 3/26/25
 - Data will be more readily available as we fully transition to this phone line
 - Call volumes, heavy phone traffic times, etc. should be easily accessible
 - Can use this insight to inform necessary engagement with providers to staff the line at busy times to ensure access
- Tableau has been purchased, licenses assigned

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- Dashboard creation training is in progress
- Plan to have the 2025 PIT data be first published dashboard
 - Previously engaged with the San Diego Housing Commission and San Diego Regional Task Force (SDRTF) to see if Tableau template sharing would be possible
 - NI staff connected with the SDRTF data person at a national training, and they were willing to share pending approval of their leadership and board
 - Have not heard back despite repeated requests
- ArcGIS has not been purchased due to staff turnover and constraints
- Language Access contract will be implemented after full transition to Google Voice
- Built For Zero initiative by Community Solutions have paused
 - Stipends will be held for all lived experience opportunities that CHRO identifies, NeighborImpact will retain for the original intention
 - As Community Solutions and BFZ initiative are redefined, NeighborImpact and Homeless Leadership will re-engage
 - The composition of the CHRO mirrors a BFZ core group composition

Please send any additional questions or comments to Molly Heiss,
mollyh@neighborimpact.org

Regional Data Systems Budget

Annual Requested Project Funds: \$ 245,000.00

Personnel Costs: Name	Position (FTE dedicated to this project)	Salary	Benefits	Total Cost	Amount Requested
CES Coordinator	1 FTE NeighborImpact	53,664	20,058	73,722	36,004
HMIS Specialist	1 FTE NeighborImpact	48,337	19,154	67,491	14,491
Unhoused Services Data Coordinator	1 FTE NeighborImpact	57,234	20,654	77,887	77,887
CES Specialist	1 FTE NeighborImpact	48,337	19,154	67,491	67,491
Sub-Total: Personnel		\$ 207,571.72	\$ 79,019.60	\$ 286,591.32	\$ 195,873.00

Materials & Supplies	Total Cost	Amount Requested
CES dedicated cell phone line - Teams/Google Phone	9500	9500
Tableau	3500	3500
ArcGIS	3125	3125
Sub-Total: Materials & Supplies	\$ 16,125.00	\$ 16,125.00

Travel Expenses	Total Cost	Amount Requested
NHSDC Training and Travel - 3 staff	5000	5000
Sub-Total: Travel Expenses	\$ 5,000.00	\$ 5,000.00

Consultants & Contracted Services	Total Cost	Amount Requested
Built For Zero BNL contract	10,000	0
Language Access contract	1250	1250
Sub-Total: Consultants & Contracted Services	\$ 11,250.00	\$ 1,250.00

Meeting Expenses	Total Cost	Amount Requested
Zoom account for CE meetings	250	250
By Name planning (agency honorarium & stipend for lived experience)	3000	3000
Sub-Total: Meeting Expenses	\$ 3,250.00	\$ 3,250.00

Professional Training and Development	Total Cost	Amount Requested
NHSDC Training - See Above	0	0
Tableau + ArcGIS training	3502	3500
Sub-Total: Professional Training and Development	\$ 3,502.00	\$ 3,500.00

Other Budget Items	Total Cost	Amount Requested
Admin & Overhead for NI staff	12,898	12,898
Sub-Total: Other Budget Items	\$ 12,898.42	\$ 12,898.42

Total Annual Budget \$ 237,896.42



Crafted to empower CHRO Board members and any other entities or people that are approached about the timing of the annual Point-In-Time (PIT) data release.

Historical Info and Central Oregon CoC's strategic approach:

The Central Oregon Continuum of Care (CoC) board, the Homeless Leadership Coalition, with support from NeighborImpact, as the regional CoC data lead, releases the Point-In-Time (PIT) data annually in late April or early May. The Housing and Urban Development (HUD) Community Planning and Development department provides oversight and guidance for Continuum of Care programs across the nation. Conducting an annual sheltered Point-In-Time count is a requirement for all CoCs. Additionally, there is a requirement to conduct a full count (sheltered + unsheltered) every odd year. The HLC's commitment to the region is to conduct a full count annually. The impetus behind that amended strategy is that the PIT outcomes (data) are used as a factor of funding allocations to the region, at the state and federal levels. Additionally, it is the most widely known census of unhoused people, both regionally and nationally.

The PIT Count is required to be conducted during the last ten days of January; CoCs have the option to conduct surveys on one night only or collect data about where people stayed on a certain date over the course of a period of time, up to seven days. The one-night blitz approach is most effective in metropolitan areas with large street outreach teams. Central Oregon utilizes the multiple day survey approach. This allows time for trusted service providers to connect with each of the 'communities' they regularly serve. A key point of awareness is that our CoC's strategy and execution of our PIT Count has evolved. Prior to 2021, the majority of the count was conducted as large community events with volunteers and survey sites. Our most vulnerable populations (i.e. chronically homeless) would leave their camps and hide to avoid interactions with total strangers about such intimate information. The pandemic necessitated development of a new approach. Service providers coordinated through the HLC's Street Outreach and Shelter Committees and conducted the count themselves. The count was more successful than ever based on

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trusted relationships between our houseless populations and service providers but resulted in a sharp increase in our regional count. With additional investments in homelessness response systems, our region may continue to see increases in count outcomes. A significant component of this is additional funding devoted to street and camp outreach teams. We should be intentional about offering public explanation as opportunities arise.

As a CHRO Board member or someone working in proximity to the PIT Count or unhoused response, you will start getting requests from media, constituents, elected officials within days of the PIT Count wrapping up. As a region, we don't share out results until right before the official data submission is due to HUD. The timeline between the imposed Count dates and the data due date is for data leads to do the following:

- review the data
- seek clarity from service providers
- deduplicate records
- ensure that the correct geography was captured
- extrapolate any missing data

Additionally, the PIT Count data is submitted to HUD alongside the Housing Inventory Count (HIC). This is a required survey of beds available across the region for emergency shelter, transitional housing, permanent housing options (rapid rehousing, permanent supportive housing, other permanent housing). As these surveys are returned by providers, NeighborImpact updates them in the Homeless Management Information System (HMIS) software platform. This happens after the PIT Count because the shelter and transitional housing inventory is then cross walked with the sheltered PIT Count to establish utilization rates within the official HUD report. The collection period allows for full update to our regional inventory. During this time, community-based PIT draft presentations are crafted.

So long story short, there is a lot of backend work that happens after the PIT Count concludes. Releasing preliminary data or 'raw' data puts us all in a precarious position of datasets being diluted or questioned if they don't match original data.