



HEALTH SERVICES

2577 NE Courtney Drive, Bend, Oregon 97701
 Public Health (541) 322-7400, FAX (541) 322-7465
 Behavioral Health (541) 322-7500, FAX (541) 322-7565
www.deschutes.org

Behavioral Health Advisory Board

Date: Friday, July 21st, 2023

Time: 12:00pm – 1:15pm

Location: Stan Owen, 2577 NE Courtney Ave, Bend, OR 97701

Virtual – Zoom Meeting

<https://us06web.zoom.us/j/89661572865?pwd=SIN1WUFTYmNEeUxzdGJLWIFqMHRKUT09>

Attendees:

Roger Olsen, Jessica Vierra, Tammy Harty, Christina Lee, Michael Shults, Shannon Brister, Kara Cronin, Paul Partridge, Holly Harris, Kristin Mozzochi, Pattie Adair, Cameron Fischer, Callie Rumley, Lee Butler, Camille Smith

<u>Agenda Items</u>	
12:00PM – 12:15PM	<ul style="list-style-type: none"> • Welcome and introductions <ul style="list-style-type: none"> ○ Moving forward all meetings will be live streamed to the website and recorded. ○ Welcome, • Agenda Building <ul style="list-style-type: none"> ○ Public Safety, Mike Shultz ○ MIT program, Mike Shultz
12:15 PM – 12:25 PM	<ul style="list-style-type: none"> • Director Report <ul style="list-style-type: none"> ○ Stabilization Center had it's 3 year anniversary. ○ LaPine Community Health Center is having a groundbreaking ceremony August 10th at 5pm. All are welcome to attend and celebrate. ○ Space: <ul style="list-style-type: none"> ▪ All Admin, non-clinical leadership in Courtney, and IDD and Environmental health will be moving to the leased Wyatt building nearby. ▪ Some of IDD will also be moving into the Antler building in Redmond to free up some space in WSSB. ○ County Financial Assistance Agreement Program:



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	<ul style="list-style-type: none">▪ Holly has been attending in-person meetings with OHA to negotiate the contract. It hasn't been going as well as they'd hoped. There are two main points we'd like to see changed:<ul style="list-style-type: none">• Language in contract to say the list of services required to perform are "subject to availability of funds". Currently the county is asked to do many services regardless of funding.• Aid and Assist. The county would like language absolving the county of liability when patients are discharged from the state hospital before they are ready due to the Mossman Order.○ Pacific Source Audit<ul style="list-style-type: none">▪ Most recent PS audit went really well. Due to the long list of requirements, it's common to have some findings.▪ In the past we've had around 10-15, this year it was only 2, and they were very small findings with no impact on client care.○ Grants<ul style="list-style-type: none">▪ We've applied for 2 grants: CCBHC expansions and Homeless Outreach.▪ Hope to have a decision in August.○ Pay Equity<ul style="list-style-type: none">▪ One unintended consequence is the inability to offer a hiring bonus if it's not part of the pay equity process.▪ There was one bill presented to exclude hiring bonuses from pay equity, but it did not make it through legislation. We'll keep watching it though as it would be helpful in recruiting for hard to fill positions.▪ The county has considered a housing incentive but that didn't work.
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	<ul style="list-style-type: none"> ▪ We were able to offer South County a higher pay incentive, which has led to an almost fully staffed clinic. ▪ Big thank you to Amber Clegg and Kristin Mozzochi on their hard work and advocacy for LaPine.
<p>12:25 PM – 1:00 PM</p>	<ul style="list-style-type: none"> • St. Charles Human Resources Presentation <ul style="list-style-type: none"> ○ Kristi joined us to present on St. Charles staffing and programs in hopes to help build bridges with community partners and so we can learn how to best assist our shared population. ○ Kristie shared some new things they're doing for their staff: <ul style="list-style-type: none"> ▪ Increase of 24 ETO hr for full time caregivers each year. ▪ Advertising their financial resources through Fidelity ▪ Offering Headspace to staff. ○ Kristie also discussed new RN Residency/New Gran Programs and CNA programs. More details can be found in the presentation PowerPoint. ○ OHSU is now offering to pay RN tuition. ○ New hires are now outpacing out voluntary leaves. ○ The hospital has many leave requests already, and are concerned with the Paid Leave Oregon, the number of requests will increase. However, the amount of paid leave someone gets may or may not be attractive to them. <p>Questions:</p> <p>Q: Do you find that elective surgeries are still pretty high A: Yes</p> <p>Q: Is the flu shot mandatory for staff? A: It is not mandatory, but if staff chose not to take it, they must sign a waiver and there is a mandatory masking season.</p> <p>Q: Do you rely on travel nurses? A: St. Charles does use them but is trying not to rely on them as much as before. They are very expensive and they would prefer to hire permanent nurses. Holly also mentioned that Deschutes County Health Services has hired travel nurses and master's level clinicians in the past to keep the stabilization center going, however tries not to rely on them.</p> <p>Q: Does staff have a hard time taking their time off?</p>



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	<p>A: Yes at times. This isn't always because it's declined, often times staff will elect not to take time off due to short staffing and not wanting to leave their team to struggle. Additionally, they do not have a "use it or lose it" rule for the ETO, however there is a point at which someone will stop accruing if they don't take it off.</p> <p>Q: Do CNAs rotate throughout the hospital during training to try working in different departments?</p> <p>A: Yes, they do get to travel to different departments, however a lot of times they have to start on night shift due to it being the highest need. This can often be the reason some quit, though they are made aware of this when they sign up for the program.</p> <p>Q: How often do you use periderm staff?</p> <p>A: They're referred to as relief staff at St. Charles and they're used quite often. They have a pool and each staff member has a minimum amount of shifts they must work each year. The pool has staff of all demographics, though has been a popular option for new parents and retirees.</p> <ul style="list-style-type: none"> ○ Holly stated she has an interest in exploring a shared pool of staff as well as partnering on any trainings/wellness programs.
<p>1:00 PM – 1:15 PM</p>	<ul style="list-style-type: none"> ● Announcements <ul style="list-style-type: none"> ○ St. Charles Awarded 250K in Narcan <ul style="list-style-type: none"> ▪ Christina Lee shared that St. Charles was able to award 250K in narcan through a grant to 10 entities who applied, three of which were law enforcement. The group agreed that a fentanyl crises and harm reduction update in the future would be good. ○ Fentanyl Signage <ul style="list-style-type: none"> ▪ Pattie Adair expressed a great concern for the fentanyl crises and would like to have a billboard with death statistics posted somewhere in Bend, similar to the one in Madras. ○ Stigma Booklet <ul style="list-style-type: none"> ▪ Lee Butler shared a Break the Stigma pamphlet that Bend Treatment Center put together.



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	<ul style="list-style-type: none">▪ He also shared that a huge barrier to care is transportation and that the OHP rides share system is broken. This has been a common problem coming up in multiple organizations.▪ Callie Rumley from PacificSource stated that they're aware it's an issue but don't have the data to back it up therefore they are encouraging everyone to call customer support or go to the website for grievances and appeals.○ Balance Bend Event<ul style="list-style-type: none">▪ We will be partnering with DCHS Crises and Adult Outpatient Teams to attend this event.▪ This will count as one of our deliverables and goals for the year "to attend one community outreach event".▪ If you're able to sign up for a shift, please click this link and let us know your availability by August 1st. Balanced Bend - DC Health Services Booth Sign-Ups▪ Kim Bohme from Crises team will reach out to you with your shift assignment.
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