



## Town of Cortland

### Board of Trustees Town Board Meeting

Town Hall, 59 S. Somonauk Road Cortland, IL 60112

May 26, 2026 at 7:00 PM

#### AGENDA

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#### CALL TO ORDER / PLEDGE OF ALLEGIANCE / ROLL CALL

#### APPROVAL OF AGENDA

#### PUBLIC WISHING TO SPEAK

#### APPROVAL OF MINUTES

- [1.](#) Approval of Town Board Minutes from April 27, 2026

#### NEW BUSINESS FOR DISCUSSION AND POSSIBLE ACTION

2. Confirm re-appointment of Brad Lawson and Victoria Torres to terms ending in May 2029
3. Confirm re-appointment of Lin Dargis as Police Chief and Brandy Williams as Zoning Administrator for FY27
- [4.](#) Consideration Of A Motion To Authorize The Mayor To Execute A Formal Contract With Curran Contracting Company In The Amount Of \$178,708.14 For The East North Avenue Road Project.
- [5.](#) Consideration Of A Motion To Approve A Resolution For Maintenance Under Illinois Highway Code in the amount of \$40,000.  
*This motion, if approved, would approve a resolution (Form BLR14220) to appropriate Motor Fuel Tax (MFT) Funds in the amount of \$40,000 to purchase road salt from MFT Account 02-6400-220.*
- [6.](#) Discussion And Consider A Motion to Approve Purchase And Implementation Of A Text Notification Program For Town of Cortland Residents In An Amount Not To Exceed \$7,200.

#### UNFINISHED BUSINESS FOR DISCUSSION AND POSSIBLE ACTION

#### COMMENTS

#### PARKS ADVISORY COMMITTEE REPORT

#### DEPARTMENT HEAD REPORTS

- [7.](#) Cortland Police Department Annual Report - 2025  
Police Report for April 2026  
Permit Reports for April 2026  
Public Works Report for April 2026

## **MAYOR'S REPORT**

**ADJOURN TO EXECUTIVE SESSION** – Exception to Open Meeting Act 5 ILCS 120/2 (c) (1))  
*The appointment, employment, compensation, discipline, performance, or dismissal of specific employees, specific individuals who serve as independent contractors in a park, recreational, or educational setting, or specific volunteers of the public body or legal counsel for the public body, including hearing testimony on a complaint lodged against an employee, a specific individual who serves as an independent contractor in a park, recreational, or educational setting, or a volunteer of the public body or against legal counsel for the public body to determine its validity.*

## **RECONVENE OPEN SESSION**

*There is no action anticipated after conclusion of Executive Session.*

## **ADJOURNMENT**



## Town of Cortland

### Board of Trustees Town Board Meeting

Lions Den, 70 S Llanos St Cortland, IL 60112

April 27, 2026

#### MINUTES

#### CALL TO ORDER / PLEDGE OF ALLEGIANCE / ROLL CALL

Mayor Pietrowski called the regular meeting of the Board of Trustees to order at 7:00p.m. The Pledge of Allegiance was recited and roll was called showing as present Trustees Corson, Fioretto, Haier, Siewierski, Stone and Olson. Quorum was present. Also present were Town Clerk Cheryl Aldis, Attorney Kevin Buick, Director of Public Works Joel Summerhill, Police Chief Lin Dargis, Julie Thomsen, Lauterbach & Amen, Town Engineer Brandy Williams and Deputy Clerk Catherine Koks.

#### APPROVAL OF AGENDA

Trustee Corson moved and Trustee Siewierski seconded a motion to approve the agenda as presented. Unanimous voice vote carried the motion.

#### PUBLIC WISHING TO SPEAK

Heather Black addressed the board. She thanked the board for their careful consideration of the Solar Stone Energy project. She stated that regardless of their approval of the special use permit, the project would be completed, therefore it was in their best interest to annex and grant the special use permit so the Town and the Library could receive tax benefits.

#### PUBLIC HEARING

1. Public Hearing for tentative budget for the Town of Cortland and Cortland Community Library for the fiscal year beginning May 1, 2026, and ending April 30, 2027, as published in the *Daily Chronicle* March 19, 2026

Mayor Pietrowski opened the public hearing at 7:05pm. Clerk Aldis read a summary of the public notice published in the *Daily Chronicle* on March 19, 2026 into the record. There were no questions from the public and no comment from the board.

Mayor Pietrowski closed the public hearing at 7:06pm.

#### CONSENT AGENDA

2. Minutes of regular meetings of the Board of Trustees March 23 and April 13, 2026, Approval of Expenditure Report and Acceptance of Treasurer's Report of March 2026  
Clerk Aldis read the consent agenda into the record; Minutes of regular meetings of the Board of Trustees March 23, 2026 and April 13, 2026, Approval of Expenditure Report and Acceptance of Treasurer's Report of March 2026

Trustee Corson moved to approve the Consent Agenda as presented, seconded by Trustee Haier. There was no discussion.

Roll Call vote:

Yeas: Trustees Stone, Siewierski, Corson, Fioretto, Olson, Haier

Nays: None

Absent: None

Motion Carried

## NEW BUSINESS FOR DISCUSSION AND POSSIBLE ACTION

### 3. Approval of FT 2027 Budget

Mayor Pietrowski introduced the Fiscal Year 2027 budget. Presented by Julie Thomsen from Lauterbach & Amen.

Trustee Corson made a motion, seconded by Trustee Stone, to Approve the FY27 Budget and restore the annual donation to the Lions Club to \$20,000.

Trustee Corson made a formal request to the board to restore the annual donation to the Lions Club to \$20,000 from \$10,000. Trustees asked Thomsen where this would change in the budget. Thomsen explained the change had been made due to previous year's commentary mentioning reducing the donation and modifying it back to the \$20,000 amount would not change any other line item in the General Fund.

The board discussed the history of the donation being \$20,000. Mayor Pietrowski stated that he had encouraged the Lions Club to do more fundraising on their own so they can fund some of the annual activities without the support from the Town in the future.

Roll Call Vote

Yeas: Trustees Stone, Siewierski, Corson, Fioretto, Olson, Haier

Nays: None

Absent: None

Motion Carried

### 4. Consider a motion to approve an Engagement Letter for the Town's GASB 74/75 Actuarial Evaluation; April 2025 through April 2028 with Lauterbach & Amen

Mayor Pietrowski introduced the Engagement Letter for the Town's GASB 74/75 Actuarial Evaluation for the next 4 years (from April 2025 through April 2028).

Trustee Siewierski made a motion, seconded by Trustee Olsen, to approve the Engagement Letter for the Town's GASB 74/75 Actuarial Evaluation; April 2025 through April 2028 with Lauterbach & Amen.

Roll Call Vote

Yeas: Trustees Stone, Siewierski, Corson, Fioretto, Olson, Haier

Nays: None

Absent: None

Motion Carried

## UNFINISHED BUSINESS FOR DISCUSSION AND POSSIBLE ACTION

5. Consideration of Ordinance 2026-XX, An Ordinance Granting a Special Use Permit to SolarStone Partners to Operate a Solar Garden on 80.33 Acres of Land Located North of Illinois Route 38 and South of the Union Pacific Railroad, PINS 09-27-100-002 and 09-27-300-004 in the Town of Cortland, DeKalb County, Illinois (*This ordinance, if passed in the affirmative, would grant the previous request for a special use permit sought by Solar Stone Partners to construct and operate a solar garden on 2 parcels identified as 09-27-100-002 and 09-27-300-004 within the Town of Cortland limits. The Town Board may, alternatively, pass an ordinance denying the request.*)

Mayor Pietrowski introduced consideration of Ordinance 2026-XX, An Ordinance Granting a Special Use Permit to SolarStone Partners to Operate a Solar Garden on 80.33 Acres of Land Located North of Illinois Route 38 and South of the Union Pacific Railroad, PINS 09-27-100-002 and 09-27-300-004 in the Town of Cortland, DeKalb County, Illinois.

Trustee Stone made a motion, seconded by Trustee Olson, to approve and confirm the special use permit to SolarStone to operate a solar garden on 80.33 Acres of Land Located North of Illinois Route 38 and South of the Union Pacific Railroad, PINS 09-27-100-002 and 09-27-300-004 in the Town of Cortland, DeKalb County, Illinois.

Mayor Pietrowski introduced Josh Marshall, Director of Development at SolarStone, who gave a presentation to the board about the basics of the project and gave more information about some areas that questions had been raised. He showed the location and explained 30-35 acres of the 80 acres in the two parcels would be used and the location is at least 750 ft from the nearest residential property. He stated there would be very little visibility to passersby. He explained how power is generated and connects to the grids. He addressed the TCLP tests for hazardous materials and reported that the type of panel that would be used was determined Non-Hazardous as a result of these tests. He explained how the Town of Cortland and the Cortland Library would benefit from property tax collection on these two parcels, and compared it to the same numbers if the Town chose not to annex and grant the special use permit.

Jamie Walters addressed the board and stated that farmers in the area are already in the energy business. The energy generated from this project will stay local and helps address needs from other local data centers as well as new development.

Trustee Stone stated that he had discussed this issue at length with Mr. Walters.

Attorney Buick explained the next steps to the board. They can pass an ordinance to approve the special use permit, alternatively they can approve an ordinance to deny the special use permit. The motion was clarified to approve the special use permit. It was also noted that a scrivener's error was made on the ordinance and annexation paperwork. Anywhere "John E. Walters" or "John R. Walters" appears should be changed to "James E. Walters" or "James R. Walters".

Roll Call vote

Yeas: Trustees Stone, Corson, Olson, Haier

Nays: Trustees Siewierski, Fioretto

Absent: None

Abstain: None

Motion Carried

**Ord. No. 2026-05**

- 6. Consideration of Ordinance 2026-XX, An Ordinance Annexing 80.33 Acres Owned by John E. Walter as Trustee of the John E. Walter Trust Dated November 13, 2024 and John R. Walter To The Town of Cortland, DeKalb County, Illinois. *(This ordinance, if passed, would annex 2 parcels identified as 09-27-100-002 and 09-27-300-004 into the Town of Cortland as part of the process associated with the request for a Special Use permit to operate a Solar Farm being brought by SolarStone Partners. The property must be annexed in order for the Special Use permit to become valid.)*

Mayor Pietrowski introduced Ordinance 2026-XX, An Ordinance Annexing 80.33 Acres Owned by James E. Walter as Trustee of the James E. Walter Trust Dated November 13, 2024 and James R. Walter To The Town of Cortland, DeKalb County, Illinois.

Attorney Buick clarified that because the special use permit had been approved, the annexation should be approved in order to make it valid and avoid complication.

Trustee Corson made a motion, seconded by Trustee Stone to approve Ordinance 2026-XX, An Ordinance Annexing 80.33 Acres Owned by James E. Walter as Trustee of the James E. Walter Trust Dated November 13, 2024 and James R. Walter To The Town of Cortland, DeKalb County, Illinois

Roll Call vote:

Yeas: Trustees Stone, Siewierski, Corson, Olson, Haier

Nays: Trustee Fioretto

Absent: None

Abstain: None

Motion Carried

**Ord No. 2026-06**

**COMMENTS**

Mayor Pietrowski commented that the large storm this week caused damage around town to residents and also to the Town's Well 2 building.

Public Works Director Summerhill stated that Public Works would be coming around through Thursday this week and Monday and Tuesday next week with the wood chipper. There would be no cleanup on Friday due to the Town-wide garage sales.

Board members asked if the street sweeper would also come out.

Clerk Aldis commented that LRS was aware of the garage sales and would be picking up garbage beginning at 6:00am and will not come back for any can put out late.

## **PARKS ADVISORY COMMITTEE REPORT**

Trustee Fioretto reported that the Parks Advisory Board did not meet in April. She anticipated placing a sign at the newly proposed park location to honor Bill Abbott. Pietrowski asked Fioretto to find a good day for the Park Advisory Board members and the family to meet at the location to place the sign.

## **DEPARTMENT HEAD REPORTS**

### 7. Police and Permit Reports for March 2026

The board reviewed the Police and Permit Reports for March 2026. There were no questions.

Town Engineer Williams reported that the North Avenue Road Project was going out for bid in May.

## **MAYOR'S REPORT**

Mayor Pietrowski reminded residents not to blow grass from yards into the road while mowing. He also made an announcement to save the date, August 7th-8th, for Summerfest. Additionally, there will be an America 250th Celebration on June 27th at Suppeland Park with hot dogs, music, and fun at the Splash Pad.

### 8. Proclamations of the Mayor

57th Annual Professional Municipal Clerks Week, May 3-9, 2026

Open Roads ABATE of Illinois Month of May 2026 as Motorcycle Awareness Month

Mayor Pietrowski announced May 3-9, 2026 as 57th Annual Professional Municipal Clerks Week

and the Month of May 2026 as the Motorcycle Awareness Month for Open Roads ABATE of Illinois Month.

## **ADJOURNMENT**

With no further business to discuss, Trustee Corson moved to adjourn, seconded by Trustee Fioretto. Unanimous voice vote carried the motion. The meeting adjourned at 7:39pm

Respectfully submitted,

Catherine Koks, RMC

Deputy Town Clerk



# Town of Cortland Agenda Request

Item 4.

(SUBMIT FORM TO THE TOWN CLERK NO LATER THAN ONE WEEK BEFORE THE SCHEDULED MEETING)

**ALL REQUESTS ARE SUBJECT TO THE APPROVAL OF THE MAYOR**

RESOLUTION                       ORDINANCE                       INFORMATION                       OTHER

DATE PREPARED: 05/14/26

FOR MEETING ON: 05/26/26

**DESCRIPTION/TITLE: CONSIDERATION OF A MOTION TO AUTHORIZE THE MAYOR TO EXECUTE A FORMAL CONTRACT WITH CURRAN CONTRACTING COMPANY IN THE AMOUNT OF \$178,708.14 FOR THE EAST NORTH AVENUE ROAD PROJECT**

**REQUIRED ACTION: THE BOARD SHALL CONSIDER AUTHORIZING THE MAYOR TO EXECUTE THE CONTRACT (ACTION ITEM)**

**STAFF/COMMITTEE RECOMMENDATION: ENGINEER RECOMMENDS THE BOARD AUTHORIZE THE MAYOR TO SIGN THE FORMAL CONTRACT WITH CURRAN CONTRACTING FOR THE WORK SPECIFIED IN THE PROPOSAL, PLANS AND SPECIFICATIONS IN THE BID AMOUNT OF \$178,708.14. EXPENSE FROM CAPITAL IMPROVEMENT FUND 03-6500-824**

**STATEMENT OF CONCERN/SUMMARY: CURRAN CONTRACTING COMPANY WAS THE LOW BIDDER. THE BID WAS BELOW THE ENGINEER'S ESTIMATE. BID TABULATION ENCLOSED FOR REFERENCE. CURRAN CONTRACTING COMPANY HAS PROVIDED SATISFACTORY WORK WITHIN THE TOWN IN THE PAST.**

**AGENDA PLACEMENT:**

- BOARD REVIEW OF PENDING BUSINESS       NEW BUSINESS                       CONCERNS                       STAFF REPORTS
- COMMITTEE OF THE WHOLE                       PRESIDENT'S REPORT               CONSENT AGENDA               UNFINISHED BUSINESS
- PUBLIC HEARING

Prepared by: bcw

Approved by: bcw

Date: 05/14/26

f:\engineering and zoning\2026\board meetings\052626\agenda request - curran contract.doc



### Local Public Agency Formal Contract

Contractor's Name

Curran Contracting Company

Contractor's Address

286 Memorial Court

City

Crystal Lake

State

IL

Zip Code

60014

STATE OF ILLINOIS

Local Public Agency

Town of Cortland

County

DeKalb

Section Number

Street Name/Road Name

East North Avenue

Type of Funds

Local

CONTRACT BOND (when required)

#### For a County and Road District Project

Submitted/Approved

Highway Commissioner Signature & Date

Submitted/Approved

County Engineer/Superintendent of Highways Signature & Date

#### For a Municipal Project

Submitted/Approved/Passed

Signature & Date

Official Title

Mayor

#### Department of Transportation

Concurrence in approval of award

Regional Engineer Signature & Date

Local Public Agency	Local Street/Road Name	County	Section Num	Item 4.
Town of Cortland	East North Avenue	DeKalb		

1. THIS AGREEMENT, made and concluded the 26th day of May, 2026 between the Town of Cortland, known as the party of the first part, and Curran Contracting Company, its successor, and assigns, known as the party of the second part.

2. For and in consideration of the payments and agreements mentioned in the Proposal hereto attached, to be made and performed by the party of the first part, and according to the terms expressed in the Bond referring this contract, the party of the second part agrees with said party of the first part, at its own proper cost and expense, to do all the work, furnish all materials and all labor necessary to complete the work in accordance with the plans and specifications hereinafter described, and in full compliance with all of the terms of this contract.

3. It is also understood and agreed that the LPA Formal Contract Proposal, Special Provisions, Affidavit of Illinois Business Office, Apprenticeship or Training Program Certification, and Contract Bond hereto attached, and the Plans for Section                      in Town of Cortland, approved by the Illinois Department of Transportation on                     , are essential documents of this contract and are a part hereof.

4. IN WITNESS WHEREOF, the said parties have executed this contract on the date above mentioned.

Attest: The Town of Cortland

Clerk Signature & Date

(SEAL, if required by the LPA)

Party of the First Part Signature & Date  
 By:

*(If a Corporation)*

Corporate Name

President, Party of the Second Part Signature & Date  
 By:

*(If a Limited Liability Corporation)*

LLC Name

Manager or Authorized Member, Party of the Second Part  
 By:

*(If a Partnership)*

Partner Signature & Date

Partner Signature & Date

Partners doing Business under the firm name of  
 Party of the Second Part

*(If an individual)*

Party of the Second Part Signature & Date

Attest:  
 Secretary Signature & Date

(SEAL, if required by the LPA)







# Town of Cortland Agenda Request

Item 5.

(SUBMIT FORM TO THE TOWN CLERK NO LATER THAN ONE WEEK BEFORE THE SCHEDULED MEETING)

**ALL REQUESTS ARE SUBJECT TO THE APPROVAL OF THE MAYOR**

RESOLUTION                       ORDINANCE                       INFORMATION                       OTHER

DATE PREPARED: 05/19/26

FOR MEETING ON: 05/26/26

DESCRIPTION/TITLE: CONSIDERATION OF A MOTION TO APPROVE RESOLUTION FOR MAINTENANCE UNDER ILLINOIS HIGHWAY CODE

REQUIRED ACTION: THE BOARD SHALL CONSIDER APPROVING RESOLUTION (ACTION ITEM)

STAFF/COMMITTEE RECOMMENDATION: ENGINEER RECOMMENDS THE BOARD APPROVE THE RESOLUTION TO APPROPRIATE MOTOR FUEL TAX (MFT) FUNDS IN THE AMOUNT OF \$40,000 TO PURCHASE ROAD SALT. MFT ACCOUNT 02-6400-220

STATEMENT OF CONCERN/SUMMARY: THIS FISCAL YEAR, THE TOWN'S BUDGET INCLUDED USING MFT FUNDS FOR THE ANNUAL ROAD SALT PURCHASE COMPLETED JOINTLY WITH THE COUNTY.

**AGENDA PLACEMENT:**

- BOARD REVIEW OF PENDING BUSINESS       NEW BUSINESS       CONCERNS       STAFF REPORTS
- COMMITTEE OF THE WHOLE       PRESIDENT'S REPORT       CONSENT AGENDA       UNFINISHED BUSINESS
- PUBLIC HEARING



District	County	Resolution Number	Resolution Type	Section Number
3	DeKalb		Original	

BE IT RESOLVED, by the President and Board of Trustees of the Town of Cortland Illinois that there is hereby appropriated the sum of Forty thousand and 00/100 Dollars ( \$40,000.00 )

of Motor Fuel Tax funds for the purpose of maintaining streets and highways under the applicable provisions of Illinois Highway Code from 01/01/26 to 12/31/26.

BE IT FURTHER RESOLVED, that only those operations as listed and described on the approved Estimate of Maintenance Costs, including supplemental or revised estimates approved in connection with this resolution, are eligible for maintenance with Motor Fuel Tax funds during the period as specified above.

BE IT FURTHER RESOLVED, that Town of Cortland shall submit within three months after the end of the maintenance period as stated above, to the Department of Transportation, on forms available from the Department, a certified statement showing expenditures and the balances remaining in the funds authorized for expenditure by the Department under this appropriation, and

BE IT FURTHER RESOLVED, that the Clerk is hereby directed to transmit four (4) certified originals of this resolution to the district office of the Department of Transportation.

I Cheryl Aldis Town Clerk in and for said Town of Cortland in the State of Illinois, and keeper of the records and files thereof, as provided by statute, do hereby certify the foregoing to be a true, perfect and complete copy of a resolution adopted by the

President and Board of Trustees of Cortland at a meeting held on 05/26/26

IN TESTIMONY WHEREOF, I have hereunto set my hand and seal this 26 day of May, 2026.

(SEAL, if required by the LPA)

Clerk Signature & Date

APPROVED

Regional Engineer Signature & Date  
Department of Transportation



**Local Public Agency General Maintenance**

Submittal Type

**Estimate of Maintenance Costs**

District  Estimate of Cost For

Local Public Agency	County	Section Number	Maintenance Period	
			Beginning	Ending
Town of Cortland	DeKalb		01/01/26	12/31/26

**Maintenance Items**

Maintenance Operation	Maint Eng Category	Insp. Req.	Material Categories/ Point of Delivery or Work Performed by an Outside Contractor	Unit	Quantity	Unit Cost	Cost	Total Maintenance Operation Cost
Materials/Deliver	III	No	Road Salt Delivery	TN				\$40,000.00
<b>Total Operation Cost</b>								\$40,000.00

**Estimate of Maintenance Costs Summary**

Maintenance	MFT Funds	RBI Funds	Other Funds	Estimated Costs
Local Public Agency Labor				
Local Public Agency Equipment				
Materials/Contracts(Non Bid Items)				
Materials/Deliver & Install/Materials Quotations (Bid Items)	\$40,000.00			\$40,000.00
Formal Contract (Bid Items)				
<b>Maintenance Total</b>	\$40,000.00			\$40,000.00

**Estimated Maintenance Eng Costs Summary**

Maintenance Engineering	MFT Funds	RBI Funds	Other Funds	Total Est Costs
Preliminary Engineering				
Engineering Inspection				
Material Testing				
Advertising				
Bridge Inspection Engineering				
<b>Maintenance Engineering Total</b>				
<b>Total Estimated Maintenance</b>	\$40,000.00			\$40,000.00

Remarks

**SUBMITTED**

Local Public Agency Official Signature & Date

Title

Engineer

County Engineer/Superintendent of Highways Signature & Date

**APPROVED**

Regional Engineer Signature & Date  
Department of Transportation

# Estimate of Maintenance Costs

Submittal Type Original Item 5.

Local Public Agency	County	Section	Maintenance Period	
			Beginning	Ending
Town of Cortland	DeKalb		01/01/26	12/31/26

**IDOT Department Use Only**

Received Location	Received Date	Additional Location?
<input type="text"/>	<input type="text"/>	<input type="checkbox"/>

WMFT Entry By	Entry Date
<input type="text"/>	<input type="text"/>



# Partnership Agreement

For TextMyGov Applications and Services

Prepared for:

**Cortland**  
59 S Somonauk Rd, PO Box 519 Cortland, IL  
60112-0519  
Population: 4488  
Prepared by:

**Landon Beck**  
TextMyGov

## Introducing TextMyGov

TextMyGov was developed to open lines of communication with local government agencies and citizens. The system works 24 hours a day and easily connects with your website and other communication methods.

Using the regular messaging app on any smartphone, the smart texting technology allows the citizen to ask questions and get immediate responses, find links to information on the agency's website, address problems, report any issues and upload photos.

According to the Pew Research Center, **97% of smartphone owners text regularly.**

The technology analysts at Compuware reported **that 80 to 90% of all downloaded apps are only used once and then eventually deleted** by users.

Agreement ID 260050

## TextMyGov



### Communicate

TextMyGov uses smart texting technology to communicate with citizens. Local government agencies can answer questions, send links to their website, and provide details on garbage pickup, utility payments, city news, events, office hours, just to name a few.



### Engage

TextMyGov uses smart texting technology to engage with citizens. Citizens can easily report issues to any department, such as potholes, drainage problems, tall grass, junk cars. The issue reporting function can be customized for each department and their most commonly reported items. Agencies can engage citizens and ask specific guided questions regarding location, address, street name, and more. If your goal is to engage with citizens and get smart valuable data- You need TextMyGov.



### Boost Website Traffic

TextMyGov uses smart texting technology to maximize a city's website. Citizens can text in keywords like festival, parking, ticketing, meeting, sporting event, etc. The smart texting technology can answer the question or send a link from the city's website with additional information. Local government agencies spend thousands of dollars each year on their website. TextMyGov is the best way to benefit from that investment. If your goal is to benefit from your website investment- You need TextMyGov.



### Track

TextMyGov uses smart texting technology to track and record all the information that is sent in. Agencies can track the cell phone number, date, and time of every request. If your agency wants to be compliant with FOIA- You need TextMyGov.



### Work

Smart texting uses detailed information to track a citizen's request or create a work order. Work orders and requests can be generated and completed. Smart texting allows you to easily collect information like name, location, street address, and allows the user to upload a photo. If your agency wants to track real requests and real work orders submitted by a real cell phone number- You need TextMyGov.

Org ID: 67438

**TextMyGov**  
P.O. Box 3784, Logan, UT 84323

Deal ID: 44221



### Getting Started

- After the execution of the Agreement Confirmation page, a project manager will be assigned to assist the client through implementation. A local phone number will be obtained for use with TextMyGov.

### Configuration

- The project manager will work with the client to customize interactive responses, create automation flows, and keyword lists. Training will be provided on how to quickly create and edit data.

### Media Kit

- Advertising materials will be provided to the client, including an infographic for the website and downloadable flyer for social media and other communication methods used by the agency.

### Unlimited Training and Support

- After initial implementation and training, unlimited on-going support is included. Our experts are available M-F 6am-5pm MST.

This quote represents a subscription to TextMyGov with an annual recurring charge for an initial period of 3-Year(s) (the "Initial Term"). The agreement is set to automatically renew on the anniversary date of this agreement, after the Initial Term. Support and service fees may increase following the Initial Term but will increase no more than 5% per year. See below for package price and other details.

Terms and conditions can be printed and attached as Exhibit A or viewed at [www.TextMyGov.com/terms](http://www.TextMyGov.com/terms)



**Org ID: 67438**

**TextMyGov**  
P.O. Box 3784, Logan, UT 84323

**Deal ID: 44221**



**APPENDIX A**  
**APPLICATIONS, SERVICES AND PRICING SCHEDULE**

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**Org ID: 67438**

**TextMyGov**  
P.O. Box 3784, Logan, UT 84323

**Deal ID: 44221**



**Standard Billing Terms**

**Recurring Fees:**

Standard Invoice Date	Amount	Invoice Purpose	First Year Service Period
30 Days Prior to the Period Start	\$5,000.00	Annual Invoice	06-01-2026 - 05-31-2027

**Setup Fees**

Standard Invoice Date	Amount	Invoice Purpose	First Year Service Period
30 Days Prior to the Period Start	\$2,500.00	Agreement Setup Amount	60 Days after Kickoff

**Annual Subscription Fees**

Application ID	Classification	Application Name	Standard Pricing	Agreement Pricing
TMG-1		TextMyGov Core	\$5,000.00	\$5,000.00

**Subscription Fee Total (This amount will be invoiced each year) \$5,000.00**

**One-Time Setup**

Service(s)	Agreement Pricing
Implementation/Setup Fee (Year 1)	\$2,500.00

Recurring Agreement Pricing                      \$5,000.00  
 Agreement Setup                                              \$2,500.00  
**Total Due Year 1                                              \$7,500.00**

**NOTES**

- I. This is a 3-Year Agreement. Either Party may terminate this agreement at the end of the Initial Term by providing the other part with written notice of termination at least sixty (60) days prior to the expiration of the initial term. If Customer terminates the agreement the remaining balance for the Initial Term, if any, will be immediately due and payable. After the Initial Term, this agreement will automatically renew for successive one (1) year terms ("Renewal Term") unless either party provides written notice of non-renewal at least sixty (60) days before the expiration of the then-current term. Should Customer terminate the agreement within the sixty-day period before the expiration of the Initial Term or any Renewal Term, Customer will be obligated to pay the total balance due for the subsequent Renewal Term.
- II. Customer will be invoiced on an annual basis. Invoices will be sent by mail and email to the addresses listed on the Agreement Confirmation page below. Annual invoices will be dated and sent 30 days prior to the period start date each year. Payment is due within 30 days from the date of the invoice.
- III. Customer is required to put TextMyGov widget on the Agency's Web Home page.
- IV. This agreement must be signed and returned by 05-27-2026.
- V. Customer is authorized to enter into this agreement and by signing the Agreement Confirmation, agrees to all terms herein and all Terms and conditions listed above.
- VI. Customer is required to provide copy of W-9.

**Org ID: 67438**

**TextMyGov**  
P.O. Box 3784, Logan, UT 84323

**Deal ID: 44221**



**APPENDIX B  
PRODUCT DESCRIPTIONS**

<b>Application / Feature</b>	<b>Core</b>	<b>EMA</b>	<b>Premium</b>
TextMyGov Web-Based Software	x	x	x
Local Phone Number	x	x	x
Short Code Number (for outgoing messages)	x	x	x
TextMyGov Provided Database	x	x	x
Facebook Integration	x	x	x
Spanish Translation	x	x	x
Unlimited Users	x	x	x
Unlimited Departments	x	x	x
Unlimited Support for Every User	x	x	x
10 GB Managed online data storage	x	x	x
50,000 Text Messages Per Year	x	x	x
IPAWS Integrations		x	x
NOAA/Weather Alerts		x	x
Enhanced Media Care Package			x
Citizen Surveys*			x
Voice Calls			x
Mass Emailing			x

\* The Citizen Surveys add-on allows municipalities to collect feedback from residents via SMS, Email, or Social Media. This feature enables automated survey distribution, real-time response tracking, and data insights to enhance community engagement.

**Org ID: 67438**

**TextMyGov**  
P.O. Box 3784, Logan, UT 84323

**Deal ID: 44221**



TextMyGov provides additional applications and services that can be purchased as part of the TextMyGov solution. These can be added to the customer's annual cost, upon request.		
Service	Pricing	Cycle
<b>EMA Package</b> <ul style="list-style-type: none"> <li>Core Package</li> <li>IPAWS Integrations</li> <li>NOAA/Weather Alerts</li> </ul>	Price based on Population	Annual
<b>Premium Package</b> <ul style="list-style-type: none"> <li>Core Package</li> <li>EMA Package</li> <li>Enhanced Media Care Package</li> <li>Citizen Surveys               <ul style="list-style-type: none"> <li>The Citizen Surveys add-on allows municipalities to collect feedback from residents via SMS, Email, or Social Media. This feature enables automated survey distribution, real-time response tracking, and data insights to enhance community engagement.</li> </ul> </li> <li>Voice Calls</li> <li>Mass Emailing</li> </ul>	Price based on Population	Annual
<b>Citizen Requests</b>	Price based on Population	Annual
<b>Monthly Uploads</b>	Price based on Population	Annual
<b>Additional Storage</b> - Each unit of storage contains an additional 100GB.	\$250	Annual
<b>Additional Text Messages</b> - Additional text messages can be purchased at any time. (\$750 for 100,000), (\$550 for 50,000), (\$300 for 25,000). Unlimited texts are available as well. See your Account Executive for details.	Price based on amount of text messages	Annual
<b>Unlimited Text Messages</b>	Price based on Population	Annual

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**Agreement Confirmation**



Implementation Team Information	
Name	<input type="text"/>
Title	<input type="text"/>
Email	<input type="text" value="your@email.com"/>
Office Phone	<input type="text" value="(000) 000-0000"/>
Cell Phone (Required)	<input type="text" value="(000) 000-0000"/>

Implementation Team Information	
Name	<input type="text"/>
Title	<input type="text"/>
Email	<input type="text" value="your@email.com"/>
Office Phone	<input type="text" value="(000) 000-0000"/>
Cell Phone (Required)	<input type="text" value="(000) 000-0000"/>

Billing Information	
(Invoices for the amount will be sent two weeks after signature with net 30 days. Invoices will be sent from an iWorQ email address.)	
Billing Contact Name	<input type="text"/>
Title	<input type="text"/>
Email	<input type="text" value="your@email.com"/>
Office Phone	<input type="text" value="(000) 000-0000"/>
Address	<input type="text"/>
Tax Exempt ID	<input type="text"/>
<input type="text"/>	

Agreement Signature	
Name	<input type="text"/>
Title	<input type="text"/>
Date	<input type="text" value="Signing Date"/>
Signature	<div style="text-align: center;"> Signature</div>

Widget Contact	
Name	<input type="text"/>
Title	<input type="text"/>
Email	<input type="text" value="your@email.com"/>
Phone	<input type="text" value="(000) 000-0000"/>
<p><small>*This person is responsible for placing the TextMyGov widget (see options- <a href="#">TextMyGov/Widget Link</a>) on the agency's website within 60 days of the agreement signature. The TextMyGov widget will remain on the agency's website for the duration of the agreement. If the widget is not placed on the City/County website within 60 days, the Agency agrees to pay an additional \$1,000 towards setup costs (this is to cover TextMyGov's time.)</small></p>	

Org ID: 67438

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Deal ID: 44221



### Twilio Contact Authorization



Twilio Authorized Contact (1)	
Employee Name	<input type="text"/>
Job Position	<input type="text"/>
Email	<input type="text" value="your@email.com"/>
Phone Number	<input type="text" value="(000) 000-0000"/>
Business Title	<input type="text"/>

Twilio Authorized Contact (2)	
Employee Name	<input type="text"/>
Job Position	<input type="text"/>
Email	<input type="text" value="your@email.com"/>
Phone Number	<input type="text" value="(000) 000-0000"/>
Business Title	<input type="text"/>

I confirm that my nominated authorized representatives agree to be contacted by Twilio.

*\*\*Twilio contact can be the same as the implementation contact. Twilio requires us to have two authorized contacts. They rarely reach out, but if there are any support questions, they require these contacts. \*\**

#### Provide your W-9 / Tax Exempt Form:

↑
Click to upload a file

Org ID: 67438

**TextMyGov**  
P.O. Box 3784, Logan, UT 84323

Deal ID: 44221



# Statement of Work

Integrated Risk Management

A GARDAWORLD COMPANY

This Statement of Work Number 403424 ("SOW 403424") is made effective as of the last date signed below (the "Effective Date"), by and between Cortland, Town of, IL ("Subscriber" or "Client") and Crisis24, Inc. on behalf of itself and the Crisis24 group of companies, which collectively include Crisis24 Limited, Crisis24 Consulting Limited, Crisis24 SAS, Crisis24 Protective Solutions, LP, Crisis24 Protective Solutions Limited, FAM International Logistics, Inc., Crisis24 Protective Solutions, Inc., Crisis24 Medical Solutions, Inc., Crisis24 Assistance Services Limited, OnSolve, LLC, and their subsidiaries, having its principal place of business at 185 Admiral Cochrane Drive, Suite 300, Annapolis, MD 21401 (collectively, "Crisis24" or "Provider") (collectively, Client and Crisis24 are "Parties" and each a "Party").

SOW 403424 shall be governed by the Terms and Conditions attached hereto. In the event of a conflict between this SOW 403424 and the Agreement, this SOW 403424 shall govern. Capitalized terms used and not defined in this SOW 403424 have the meanings given to such terms in the Agreement.

1.0 Services	
Service Name	Quantity
<p><b>CodeRED by Crisis24: Critical Communications CodeRED Core Package (Population/Contacts):</b> Provides Subscriber access to multiple communications channels, including two-way communications, full message customization, and multilingual capabilities as further described in the CodeRED by Crisis24 Product and Services Specifications.</p> <p>Subscriber Service Area for the population: <b>Cortland, IL</b>. A population increase above 10% may result in increased pricing.</p>	4,548
<p><b>CodeRED by Crisis24: Critical Communications CodeRED Premium Contact Data:</b> Provides Subscriber access to Suppliers set of data for residential and business phone records (land lines) in the United States and Canada. This data is for emergency use only.</p>	1
<p><b>Critical Communications Transactions - Included Annual Message Units (MUs):</b> Provides Subscriber the specified quantity of annual Message Units for delivery and receipt of SMS, voice and/or fax messages.</p>	40,000
<p><b>Critical Communications Transactions - Included Unlimited Email/Mobile:</b> Provides Subscriber unlimited Email and Mobile App (push notifications) Alerts.</p>	1
<p><b>CodeRED by Crisis24: Critical Communications CodeRED Premium Plus Contact Data:</b> Provides Subscriber access to Suppliers set of data for residential mobile numbers in the United States. This data is for emergency use only.</p>	1
<p><b>CodeRED by Crisis24: Critical Communications Transactions - CodeRED Unlimited MU Upgrade (U.S.):</b> Provides Subscriber Unlimited Message Units for Public Safety Alerting (Population/Contacts U.S. only)</p>	1

<p><b>OnSolve by Crisis24: Onboarding/Implementation - Level 2:</b> Assigned Project Manager (PM) with up to 4 hours of structured implementation activities over 1 month. One comprehensive virtual training for Users covering all aspects of the feature set outlined in the contract. Training is to be held within the first 60 days, with access to the recording of that session available for 90 days.</p>	1
<p><b><u>Additional Service Notes:</u></b></p> <p>Planned Use: Subscriber will use the Services to send Alerts to prepare and respond to emergencies and critical events to protect people and property from harm or damage.</p> <p>Services are further detailed in the Schedule of this Statement of Work or as provided <a href="#">here</a>.</p>	

2.0 Term Fees	
Annual Fee	USD 3,278.64
Year 1 Total	USD 3,278.64
Year 2	USD 3,442.58
Year 3	USD 3,614.71

2.1 INCREASES

After First Year of this SOW, all Fees and Overages will increase by the higher of i) five (5%) percent per year over the fees charged in the immediately preceding year for the same volumes and Services provided under an SOW; or ii) by the percentage increase since the Effective Date in consumer prices for services as measured by the United States Consumer Price Index or a similar index, should such index no longer be published, five (5%) per year over the fees charged in the immediately preceding year for the same volumes and Services provided under an SOW.

2.2 TRANSACTION FEES

The Service includes the bundled and/or pre-purchased Message Units (MUs) as indicated above. Message Units are utilized for sending Short Message Service (SMS), Voice, Facsimile (Fax) (collectively "Transactions"). If fees have been prorated, then the quantity of any annual Transactions that are included will also be prorated accordingly. Unused bundled and/or pre-purchased Transactions do not roll over year-to-year. Use that exceeds the bundled and/or pre-purchased Transactions will be billed on a calendar quarterly basis at the rates specified below.

- Message Unit overage rate USD 0.02/MU

Each U.S. minute and/or SMS segment will consume 1 MU. Facsimile and international messages will consume MUs based the recipient destination per the Message Unit consumption table located at the following URL: <https://www.crisis24.com/legal/transaction-mu>

3.0 Overages	
<p><b>Amount</b> Per annum fee payable if contracted quantities are exceeded in any 12-month billing period. Crisis24 will notify Client in writing of the Overage type, amount and fee prior to invoicing.</p>	<p><b>Overage Type</b></p>

\$	Per additional Asset
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4.0 Billing	
SOW Ref Number:	403424
Contact:	<del>Lin Dargis</del> Cheryl Aldis
Address:	<del>250 South Halwood Street</del> 59 S. Somonauk Rd. Cortland Illinois 60112 United States
Phone:	<del>1 (815) 756-2558</del> 815-756-3030
Email:	<del>cortlandchief@cortlandil.org</del> townclerk@cortlandil.org
PO Required?	NO
Billing Currency:	USD
Billing Frequency:	Annually in Advance
Payment Terms:	thirty (30) days

5. ADDITIONAL PAYMENT TERMS

All fees are exclusive of VAT and other local taxes (including Withholding Tax) which will be applied as applicable. Any amounts prepaid by Client for Quantities under the SOW must be used within the annual billing period. Such payments shall not be refunded or applied as a credit to any future periods.

6. TERM

This SOW 403424 shall commence on the Effective Date and shall terminate 36 months after (the 'SOW 403424 Term'). Thereafter, this SOW 403424 shall automatically renew for additional one-year periods (each a "Renewal SOW Term") , unless Client provides Crisis24 with written notice of termination at least sixty days (60) prior to the end of the then current Renewal Term.

IN WITNESS WHEREOF, the parties have executed this SOW 403424 as of the Effective Date.

CRISIS24, INC.

Cortland, Town of, IL

By:

By:

Name:

Name:

Title:

Title:

Date:

Date:

## Enterprise Subscription Services Agreement - Government

**This Enterprise Subscription Services Agreement** (this "Agreement") is made as of the last date signed below ("Effective Date") by and between Crisis24, Inc. on behalf of itself and the Crisis24 group of companies, which collectively include, Crisis24 Assistance Services Limited, Crisis24 Limited, Crisis24 Medical Solutions, Inc., Crisis24 Consulting Limited, Crisis24 SAS, Crisis24 GmbH, Crisis24 Pte. Ltd, Crisis24 Protective Solutions, LP, Crisis24 Protective Solutions Limited, FAM International Logistics, Inc., Crisis24 Protective Solutions, Inc., OnSolve, LLC, and their subsidiaries having its principal place of business at 185 Admiral Cochrane Drive, Suite 300, Annapolis, MD 21401 (collectively, "Crisis24" or "Supplier"), and Cortland, Town of, IL having its principal place of business at 250 South Halwood Street, Cortland, Illinois, 60112, United States ("Subscriber" or "Client") (collectively, Subscriber and Crisis24 are "Parties" and each a "Party").

- a. Scope of Agreement. This Agreement sets forth the terms and conditions that will apply when Crisis24 provides services to Subscriber (the "Services") as described in a Statement of Work (each, an "SOW") executed by the parties pursuant to this Agreement. Any of the Crisis24 group of companies may perform the Services. In the event of a conflict between this Agreement and the applicable SOW, the terms of the applicable SOW will prevail.
- b. No Obligation. This Agreement does not impose an obligation to deal exclusively with the other Party. In addition, Crisis24 is not obligated to undertake, and Subscriber is not obligated to purchase or pay for, any Services unless this Agreement and a SOW for Services is executed and delivered by both parties.
- c. Changes to Service. If either Party believes a change in circumstances justifies any modification to the SOW, the Parties shall discuss in good faith a modification to the relevant SOW. Any modification requires a written amendment or other confirmation, executed by the Parties.

### 1. CERTAIN DEFINITIONS.

- 1.1. "Affiliate" means any entity which directly or indirectly controls, is controlled by, or is under common control with, a party hereto, where "control" means the control, through ownership or contract, of more than 50% of all the voting power of the shares entitled to vote for the election of the entity's directors or members of the entity's governing body; provided that such entity shall be considered an Affiliate only for the time during which such control exists.
- 1.2. "Alerts(s)" means notifications/messages issued through the Subscription Services, without regard to whether a Contact responds to such Alert.
- 1.3. "Applicable Law" means any statute, ordinance, judicial decision, executive order, directive or regulation having the force and effect of law in each case to the extent applicable to a party, the Services and the use thereof or, in connection with this Agreement.
- 1.4. "Contact" means an individual recipient only capable of receiving and responding to Alerts and, if permitted, updating their own profile.
- 1.5. "Content" means content, data, text, messages, and other material contained in an Alert or otherwise sent by Subscriber through the Subscription Services.
- 1.6. "CNE Page" means the relevant community notification enrollment website utilized by Subscriber and its Contacts in connection with the Services.
- 1.7. "Documentation" means any explanatory materials, such as user manuals, training manuals, specifications regarding the implementation and use of the Subscription Services (electronic or written) that is provided by Crisis24 regarding the Subscription Services, as may be updated from time to time.
- 1.8. "Fees" means any fees due for the Services set forth on the applicable SOW, including but not limited to all fees for Subscription Services, Non-Recurring Services and Professional Services and any applicable Transaction Fees.
- 1.9. "Initial Term" has the meaning provided in Section 9.1.
- 1.10. "Professional Services" means the professional services identified on Subscriber's SOW or any statement of work to be provided by Crisis24 to Subscriber.
- 1.11. "Renewal Term" has the meaning provided in Section 9.1.
- 1.12. "Sensitive Data" means any personally identifiable information relating to health/genetic or biometric information; religious beliefs or affiliations; political opinions or political party membership; labor or trade union membership; sexual preferences, practices or marital status; national, racial or ethnic origin; philosophical or moral beliefs; criminal record, investigations or proceedings or administrative proceedings; financial, banking or credit data; date of birth; social security number or other national id number, drivers' license information; or any other "sensitive data" category specifically identified under any Applicable Laws.
- 1.13. "Standard Personal Information" means name, business contact details (work telephone number, cell phone number, email address and office address and location), personal contact details (home telephone number, cell phone

number, other telephone, email address and physical address), geolocation, and employee ID or other non-identifying ID number provided by Subscriber or obtained through the CNE Page.

1.14. "Subscription Services" means Crisis24's software-as-a-service, internet-based and accessed service(s) as more particularly described on the applicable SOW and purchased by the Subscriber pursuant to this Agreement.

1.15. "Subscription Fee" means the fees for access to and use of the Subscription Services.

1.16. "Term" means the Initial Term together with any applicable Renewal Term(s).

1.17. "Transaction Fees" means the fees for individual transactions of sending and/or receiving Alerts to and from devices.

1.18. "User" means, collectively, any administrators and all authorized users of the applicable Subscription Services, including Contacts.

## 2. USE OF THE SUBSCRIPTION SERVICES.

2.1. Access to the Subscription Services. During the Term and subject to Subscriber's compliance with this Agreement, Crisis24 grants Subscriber a non-exclusive, worldwide, non-transferable right to access and use the Subscription Services for Subscriber's internal business purposes only and only in accordance with the applicable Documentation.

2.2. Use Restrictions. Subscriber shall not, and shall not permit any third party under its control to, use the Subscription Services for an Unauthorized Purpose. If Subscriber uses the Subscription Services for an Unauthorized Purpose, Crisis24 may take any and all actions as it reasonably deems appropriate, from the issuance of a warning to limiting, suspending, or terminating Subscriber's right to use the Subscription Services to cancellation of any SOW and (if applicable) involvement of government authorities. "Unauthorized Purpose" means to: (i) create derivative works of, modify, decompile, disassemble, or otherwise reverse engineer or attempt to discover any source code or underlying ideas of any component of the Subscription Services; (ii) circumvent or disable any security or features of the Subscription Services, or attempt to probe, scan, gain access to, or test the vulnerability of Crisis24's network and/or Subscription Services or any systems, networks, servers, computers, devices, or equipment owned, controlled, or used by Crisis24 to provide the Subscription Services unless expressly permitted under an agreement between Subscriber and Crisis24; (iii) license, sublicense, assign, transfer, distribute, rent or sell use or access to the Subscription Services (in whole or in part), whether as a service bureau or otherwise, or otherwise transfer rights in or to the Subscription Services; (iv) remove, alter or obscure any product identification, copyright or proprietary notices; (v) upload or provide any Content, information or materials that are defamatory, offensive, abusive, obscene, of menacing character, or that violate privacy or intellectual property rights; (vi) use the Subscription Services to threaten, defame, bully, harass, or harm persons or their property; (vii) send, store or distribute any malware, viruses or any other routines, code or programs with the intent or effect of damaging, destroying, disrupting, monitoring or otherwise impairing Crisis24's, or any other person's or entity's, network, computer system, or other equipment, or any third party data contained therein; (viii) access the Subscription Services or use any Documentation in order to build a similar product or competitive product; or (ix) adopt, use, register, or apply for registration of, whether as a corporate name, trademark, service mark or other indication of origin, any Crisis24 trademark, service mark or trade name, or any word or mark confusingly similar to them in any jurisdiction; (xi) contest, in any court or other jurisdiction, the validity of any of the Crisis24 property; or (xii) use with intent to avoid payment of charges due under this Agreement.

2.3. Acceptable Use Policy. Subscriber shall ensure that its Users and its Affiliates' Users use the Subscription Services in accordance with all Applicable Laws and the Acceptable Use Policy located at <https://www.onsolve.com/legal/aup/>.

2.4. Username and Passwords. Subscriber shall be responsible for the confidentiality of all usernames and passwords and all activities that occur under such usernames. Subscriber shall promptly notify Crisis24 of any suspected unauthorized access to the Subscription Services at [securityteam@onsolve.com](mailto:securityteam@onsolve.com), copying Subscriber's Crisis24 relationship manager.

2.5. Subscriber Data and Standard Personal Information. Subscriber represents and warrants it has the right and authority to provide Crisis24 with the Content and any Standard Personal Information for use in connection with the Subscription Services. As between the Parties, the Content and Standard Personal Information shall be owned by Subscriber. Subscriber grants Crisis24 a non-exclusive, worldwide, transferable, royalty-free and fully paid license to use the Content and Standard Personal Information solely as necessary to perform the Subscription Services. To the extent applicable, Subscriber acknowledges and agrees that Crisis24 may notify Contacts who contribute Standard Personal Information in the CNE Page ("CNE Page") that such data will be transmitted to Subscriber and is subject to Subscriber's privacy policies. Subscriber agrees that it will be solely responsible for providing the privacy policies for the CNE Page and that Crisis24 shall not be responsible for contributing Standard Personal Information for any Contact through the CNE Page.

2.6. Feedback. The Parties acknowledge that the Subscription Services may collect and aggregate certain de-identified information and data regarding the use and operation of the Subscription Services by Subscriber. Subscriber

agrees that Crisis24 may utilize such information and data as well as any Subscriber suggestions, enhancement requests or other recommendations (collectively, "Feedback") for any lawful business purpose, without a duty of accounting to Subscriber so long as such Feedback does not identify Subscriber, or any Subscriber provided Content or Contacts. No compensation shall be paid with respect to Crisis24's use of Feedback.

2.7. Affiliates. Subscriber's Affiliates may purchase Services on the terms and conditions set forth in this Agreement pursuant to an SOW. With regard to SOWs entered into by Crisis24 with any Subscriber Affiliate: (i) all references to "Subscriber" in this Agreement and in the SOW shall be deemed to mean the Affiliate who entered into the SOW, (ii) each SOW shall be subject to the terms and conditions of this Agreement and legally binding exclusively upon the respective Affiliate entering into such SOW and Crisis24, and (iii) Subscriber shall have no liability under such Affiliate SOW.

### 3. PROVISION OF SERVICES

3.1. Subscription Services Availability & Customer Support. During the Term, Crisis24 shall (i) provide the Subscription Services in accordance with its Service Level Agreement, a copy of which is available on request; (ii) utilize a reputable hosting infrastructure to provide the Subscription Services; and (iii) use commercially reasonable efforts to notify Subscriber in advance of planned Subscription Services interruptions. Upon receipt of a written request from Subscriber for technical assistance with the Subscription Services, Crisis24 Subscriber support personnel may access Subscriber's environment to collect the necessary logs and data or to validate Subscriber's settings or as otherwise required to respond to Subscriber's request. Crisis24 may also use data generated in connection with Subscriber's use of the Subscription Services to assist in responding to Subscriber's request.

3.2. Professional Services. If an SOW or any statement of work includes Professional Services, subject to the payment of applicable fees, Crisis24 shall perform such Professional Services (i) in a professional and workmanlike manner and (ii) in accordance with the terms and conditions set forth in the SOW or such statement of work. Subscriber must notify Crisis24 of a claim under this section within 30 days of completion of the affected Professional Services. Subscriber's exclusive remedy arising out of a failure to provide the Professional Services in accordance with this section is limited to the re-performance of the Professional Service, or if re-performance is not commercially reasonable, termination as provided by Section 9.2 (Termination for Material Breach). Any changes to the Professional Services will not be effective unless mutually agreed upon in writing. Subscriber will provide assistance, cooperation, information, equipment, data, a suitable work environment, and resources reasonably necessary to enable Crisis24 to perform the Professional Services. Subscriber acknowledges that Crisis24's ability to provide Professional Services as described in the SOW may be affected if Subscriber does not meet its responsibilities as set forth above and in the applicable SOW.

3.3. Security and Data Integrity. Crisis24 maintains industry standard physical, administrative, and technical security measures to protect against and prevent unauthorized access of Content and Standard Personal Information in accordance with Crisis24's Security Standards Addendum, a copy of which is available on request.

3.4. Integrated Services. Subscriber acknowledges that the Subscription Services integrate or interoperate with certain third-party telephony, GIS, short message service (SMS) and/or facsimile services and that the Subscription Services are subject to pass-through terms from such third-party vendors. Accordingly, Crisis24 may modify this Agreement upon thirty (30) days written notice to Subscriber if reasonably necessitated due to changes imposed by such third-party providers. Subscriber's failure to comply with such modified terms may result in the termination of certain critical services from Crisis24's vendors which would impact all of Crisis24's Subscribers.

3.5. Retained Rights. Crisis24 retains all right, title and interest in and to the Services except for the rights granted to Subscriber pursuant to this Agreement.

### 4. PAYMENT AND TAXES

4.1. Payment Terms. Unless specified otherwise in the SOW, all Fees shall be stated and paid in U.S. Dollars and are non-refundable. Subscriber shall pay the Fees identified in the SOW without setoff or deductions as follows:

(a) Subscription Services. Unless otherwise provided on the SOW, Crisis24 shall invoice Subscriber annually in advance for the Subscription Services and payment is due to Crisis24 on the earlier of (i) thirty (30) days from the invoice date or (ii) the anniversary of the Effective Date.

(b) Professional Services. Professional Services will be delivered on time and material basis, as stated in a scope of service schedule attached to the SOW. Invoices will be issued on a monthly basis unless otherwise stated in the SOW. Professional Services Fees exclude expenses for travel, food and lodging, that are related to the performance of such services.

(c) Transaction Fees. If the Subscription Services include Transaction Fees and Subscriber exceeds the permitted message units for applicable features, Crisis24 shall invoice Subscriber for such Transaction Fees, at least annually but may do so on a quarterly or monthly basis, in arrears at the rate set forth on the SOW and payment is due within thirty (30) days from the invoice date.

(d) *Expenses.* Crisis24 shall invoice Subscriber quarterly in arrears for any expenses incurred in connection with delivering any of the Services, such as food, travel and lodging, as set out in the applicable SOW or statement of work.

4.2. Overdue Charges. To the extent permitted by Applicable Law, if any invoiced amount is not received by Crisis24 by the due date, without limiting Crisis24's rights or remedies, those amounts may be subject to interest at a rate of one and a half percent (1.5%) per month or the highest rate permitted by Applicable Law, whichever is lower, plus any and all collection costs.

4.3. Taxes. All Fees are exclusive of federal, state, local and foreign taxes, duties, levies, withholdings and similar assessments ("Taxes") and Subscriber is responsible for the payment of all Taxes, excluding Taxes on Crisis24's net income.

4.4. Price Increases. Crisis24 reserves the right to increase the Subscription Fees and/or the Transaction Fees on an annual basis during the Term.

4.5. Purchasing Agents. If Subscriber is utilizing a third-party payment intermediary ("Purchasing Agent") to pay for the Services, Subscriber acknowledges and agrees that: (a) such Purchasing Agent is acting in the capacity of an agent for Subscriber and is not purchasing the Services for Purchasing Agent's account; (b) Subscriber is responsible to Crisis24 for any failure by Purchasing Agent to timely pay the fees identified on the purchase order for the Service provided hereunder.

## 5. CONFIDENTIALITY AND DATA PRIVACY.

5.1. Confidential Information. The term "Confidential Information" means Standard Personal Information, internal policies and procedures of a party and all other non-public information that a reasonable person should understand to be confidential due to its nature and the circumstances in which it was disclosed and that is disclosed by or on behalf of either party ("Disclosing Party") to the other party ("Receiving Party"), whether such information is disclosed before or after the Effective Date. "Confidential Information" excludes information that (i) was in the public domain prior to the time of disclosure; (ii) enters the public domain after disclosure through no action or inaction of the Receiving Party; (iii) is already known by the Receiving Party at the time of disclosure; (iv) is obtained by the Receiving Party from a third party without restriction; or (v) is independently developed by the Receiving Party without use of or reference to the Disclosing Party's Confidential Information. Except as otherwise expressly set forth in this Agreement, the Receiving Party shall not disclose (including, without limitation, distribute, transmit or transfer) or use the Confidential Information of the Disclosing Party or any portion thereof without the prior written consent of Disclosing Party except for the purpose of exercising its rights or performing its obligations under this Agreement. The Receiving Party may disclose the Disclosing Party's Confidential Information to its employees, consultants, and agents who are bound by obligations of confidentiality no less protective than those set forth in this Agreement and Receiving Party shall be responsible for any unauthorized disclosure of any Confidential Information by such persons as if Receiving Party had made such unauthorized disclosure itself. In addition, the Receiving Party may disclose the Disclosing Party's Confidential Information to the extent required by law so long as the Receiving Party gives the Disclosing Party prompt written notice prior to the disclosure and reasonable assistance in limiting disclosure or obtaining a protective order. Crisis24 may also disclose this Agreement to actual and potential investors and funding sources who agree to hold it in confidence. The Receiving Party agrees to take steps designed to protect the Disclosing Party's Confidential Information that are substantially similar to those it takes to protect its own proprietary information (but not less than reasonable care) from unauthorized disclosure. Receiving Party shall promptly notify the Disclosing Party if the Receiving Party becomes aware of any misuse or unauthorized disclosure of Confidential Information. Upon any termination or expiration of this Agreement, and after a minimum ninety (90) day holding period, the Receiving Party will destroy or permanently obfuscate all of the Disclosing Party's Confidential Information in its possession. This Section 5.1 and the obligations set forth hereunder shall survive termination of all Subscription Services subject to this Agreement.

5.2. Data Privacy. Each party shall comply with Applicable Law with respect to data privacy and data protection ("Applicable Data Privacy Law"). Subscriber (i) may only upload, transmit, or store Standard Personal Information through the Subscription Service; (ii) shall not upload, transmit or store any Sensitive Data through the Subscription Services; and (iii) shall not, without Crisis24's prior written consent, upload, transmit or store any information that may be deemed personal data or personal information of any individual person by Applicable Law (including but not limited to the California Consumer Privacy Act, Gramm-Leach-Bliley Act, Health Insurance Portability and Accountability Act of 1996, and Family Educational Rights and Privacy Act) through the Subscription Services other than Standard Personal information that is expressly requested in a data field specified by the Subscription Services. Either party shall notify the other party within 72 hours in relation to the receipt of any complaint, notice, or communication received from any regulatory authority or individual which relates directly or indirectly to the processing of the Standard Personal Information or to either party's compliance with Applicable Data Privacy Law. Depending on the location of the Subscriber and its Users, the following provisions may also apply:

(a) *California*. This clause shall apply if Subscriber has Users located in California. For purposes of the California Consumer Privacy Act (“CCPA”), Subscriber acknowledges and agrees that Crisis24 is a “service provider” as defined in the CCPA and its regulations and is receiving the Standard Personal Information for a business purpose. As a service provider, Crisis24 may use the Standard Personal Information provided by the Subscriber (i) to process or maintain Subscriber personal information received through the Subscription Services in compliance with this Agreement; (ii) for internal use by Crisis24 to build or improve the quality of the Subscription Services, provided that Crisis24’s use of the Standard Personal Information does not include building or modifying household or consumer profiles to use in providing services to another business, or correcting or augmenting data acquired from another source; or (iii) to detect data security incidents, or protect against fraudulent or illegal activity. If any consumer (as defined under the CCPA) sends a request to exercise rights under the CCPA to Crisis24, Crisis24 shall refer the consumer to the Subscriber and inform the consumer that the request cannot be acted upon because the request has been sent to a service provider.

(b) *EEA, Switzerland and the United Kingdom*. This clause shall apply if Subscriber has Users located in any of the European Economic Area, Switzerland and the United Kingdom. For purposes of the General Data Protection Regulation (“GDPR”), Subscriber acknowledges and agrees that Crisis24 is a “data processor” as defined under the GDPR. If Subscriber transmits or stores any Standard Personal Information that originates from within the EEA, Switzerland or the United Kingdom to or through the Subscription Services, the terms of a Data Processing Addendum shall apply and be incorporated into this Agreement upon the Effective Date.

## 6. REPRESENTATIONS AND DISCLAIMER

6.1. Mutual Representations. Each party represents and warrants that: (i) it has the full corporate right, power and authority to enter into this Agreement and the applicable SOW or statement of work, and (ii) when executed and delivered by such party, this Agreement, the applicable SOW or statement of work will constitute the legal, valid and binding obligation of such party, enforceable against such party in accordance with its terms.

6.2. Subscription Services Warranty. Crisis24 represents and warrants that the Subscription Services shall materially perform in accordance with the applicable Documentation. For any material breach of a warranty, Subscriber’s exclusive remedy shall be as provided by Section 9.2 (Termination for Material Breach).

6.3. Disclaimer. EXCEPT FOR THE EXPRESS REPRESENTATIONS AND WARRANTIES STATED IN THIS SECTION 6, CRISIS24 MAKES NO REPRESENTATION OR WARRANTY OF ANY KIND, EXPRESS OR IMPLIED (IN FACT OR BY OPERATION OF LAW), OR STATUTORY, AS TO ANY MATTER WHATSOEVER INCLUDING THAT THE SERVICES OR THE DOCUMENTATION ARE ERROR-FREE OR THAT OPERATION OR USE OF THE SERVICES WILL BE SECURE OR UNINTERRUPTED. CRISIS24 EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, QUALITY, ACCURACY, QUIET ENJOYMENT, TITLE, AND NON-INFRINGEMENT. THE SUBSCRIPTION SERVICES MAY BE SUBJECT TO LIMITATIONS, DELAYS, AND OTHER PROBLEMS INHERENT IN THE USE OF THE INTERNET AND ELECTRONIC COMMUNICATIONS. CRISIS24 IS NOT RESPONSIBLE FOR ANY DELAYS, DELIVERY FAILURES OR OTHER DAMAGES RESULTING FROM SUCH PROBLEMS AND SHALL NOT HAVE ANY LIABILITY FOR PERSONAL INJURY (INCLUDING DEATH) OR PROPERTY DAMAGE ARISING FROM FAILURE OF THE SUBSCRIPTION SERVICES TO DELIVER AN ELECTRONIC COMMUNICATION, HOWEVER CAUSED OR UNDER ANY THEORY OF LIABILITY, EVEN IF CRISIS24 HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE OR A REMEDY FAILS OF ITS ESSENTIAL PURPOSE.

## 7. INDEMNIFICATION

7.1. Indemnification by Crisis24.

(a) Crisis24 shall, at its expense, defend Subscriber and its Affiliates from or settle any claim, proceeding, or suit brought by a third party (“Claim”) against Subscriber (i) to the extent (a) that the Services infringe or misappropriate any intellectual property right of such third party or (b) arising out of Crisis24’s gross negligence or willful misconduct or (c) arising out of Crisis24’s breach of its obligations with respect to Confidential Information under Section 5.1 (Confidential Information), and (ii) will indemnify Subscriber from all damages, costs, and attorneys’ fees finally awarded and unappealable against Subscriber or its Affiliates as a result of such Claim.

(b) Crisis24 shall have no obligation under this Section 7.1 for any Claim to the extent arising out of or is based upon: (i) Subscriber’s use of the Services not in compliance with this Agreement or the Documentation; (ii) Subscriber’s combination of the Services with software, hardware, system, data, or other materials not supplied or authorized by Crisis24 (unless expressly permitted by the Documentation) without Crisis24’s prior written authorization; (iii) the Content or Standard Personal Information; or (iv) any claims otherwise precluded under Section 6.3 (Disclaimer).

(c) In the event an infringement or misappropriation Claim involving the Services is brought or threatened, or is likely to be brought or threatened in Crisis24’s reasonable opinion, Crisis24 may, at its sole option and expense: (x) procure for Subscriber the right to continue to use the Services, (y) modify the Services in a manner that does not materially degrade the Service’s functionality, or (z) terminate the affected Services and, with respect to termination of the

Subscription Services, refund the unearned portion of the Fees payable for the affected Subscription Services based on the days left in the Term, less any Fees for usage accrued prior to the date of termination. Notwithstanding anything else herein, the foregoing indemnification obligations are Crisis24's only obligations and liability, and Subscriber's exclusive remedy, in respect of any infringement or misappropriation Claim.

7.2. Subscriber Indemnification. To the extent permitted by Applicable Law, Subscriber shall, at its expense, (i) defend Crisis24 from or settle any Claim against Crisis24, its Affiliates, licensors and suppliers arising out of: (a) Subscriber's breach of Sections 2.2 or 2.3 or 5.2, (b) third party claims that Subscriber's Content infringes on any third party's intellectual property rights; or (c) Subscriber's gross negligence or willful misconduct and (ii) indemnify Crisis24 from all damages, costs, and attorneys' fees finally awarded and unappealable against Crisis24 as a result of such Claim. Subscriber will indemnify Crisis24 from all damages, costs, and attorneys' fees finally awarded and unappealable against Crisis24 or its Affiliates as a result of any such claim.

7.3. Indemnification Procedures. Each party seeking indemnification hereunder shall provide the other party with: (i) prompt written notice of any Claim for which indemnification is sought; (ii) complete control of the defense and settlement of such claim; and (iii) reasonable assistance and cooperation in such defense at the indemnifying party's expense. Notwithstanding the foregoing, the indemnifying party may not enter into a settlement of a claim that involves a remedy other than the payment of money by the indemnified party (which amounts must be subject to indemnification by the indemnifying party) without the indemnified party's written consent (which consent shall not be unreasonably withheld or delayed).

## 8. LIMITATION OF LIABILITY

8.1. Limitation of Liability. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL EITHER PARTY BE LIABLE TO THE OTHER OR TO ANY OTHER PERSON FOR (I) ANY INCIDENTAL, INDIRECT, CONSEQUENTIAL, SPECIAL, PUNITIVE, OR EXEMPLARY DAMAGES OF ANY KIND OR NATURE, (HOWEVER ARISING, UNDER ANY THEORY OF LIABILITY) ARISING OUT OF, OR IN ANY WAY CONNECTED WITH, THE SERVICES OR THE AGREEMENT, EVEN IF SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES; AND (II) DIRECT DAMAGES IN EXCESS OF THE FEES ACTUALLY PAID OR PAYABLE BY SUBSCRIBER UNDER THE AGREEMENT DURING THE TWELVE (12) MONTHS PRIOR TO THE DATE ON WHICH THE CLAIM RESULTING IN SUCH DAMAGES AROSE. THE FOREGOING LIMITATIONS AND EXCLUSIONS DO NOT APPLY TO EITHER PARTY'S INDEMNIFICATION OBLIGATIONS, OR SUBSCRIBER'S FAILURE TO REMIT ALL FEES PROPERLY DUE AND OWING UNDER THE AGREEMENT; PROVIDED, HOWEVER, CRISIS24'S MAXIMUM LIABILITY FOR ANY CLAIMS RESULTING FROM WRONGFUL DISCLOSURE OF CONFIDENTIAL INFORMATION WILL NOT EXCEED THREE TIMES (3X) THE FEES ACTUALLY PAID OR PAYABLE BY SUBSCRIBER UNDER THE AGREEMENT DURING THE TWELVE (12) MONTHS PRIOR TO THE DATE ON WHICH SUCH CLAIM AROSE.

## 9. TERM AND TERMINATION

9.1. Term. This Agreement shall come into effect as of the Effective Date and remain in effect until terminated as set forth herein. The provision of the Subscription Services shall commence on the effective date specified on the SOW, and shall continue for the duration of the Initial Term specified therein, unless earlier terminated in accordance with this Agreement. Upon completion of the Initial Term, the term for all Subscription Services shall automatically renew for successive one (1) year renewal terms (each, a "Renewal Term") unless a different renewal period is specified on the SOW. Each party must provide at least sixty (60) days' written notice if they intend for the Subscription Services to expire at the end of the Initial Term or the then-current Renewal Term.

9.2. Termination for Material Breach. If either party defaults in any of its material obligations under this Agreement and such default has not been cured within thirty (30) days after written notice of such default, or if either party makes an assignment for the benefit of creditors, files a voluntary petition in bankruptcy, is adjudicated bankrupt or insolvent, is subject to appointment of a receiver or is a party in any proceeding in any jurisdiction to which it is subject that has an effect similar or equivalent to any of the events mentioned, the non-defaulting party may immediately terminate this Agreement in addition to its other rights and remedies.

9.3. Suspension. Crisis24 may suspend Subscriber's access to and use of the Subscription Services: (i) effective immediately upon notice if Subscriber is in breach of Section 2.2 (Use Restrictions) or Section 2.3 (Acceptable Use Policy) or if Crisis24 reasonably determines that any Users' use of the Subscription Services is causing immediate and ongoing harm to Crisis24 or others; or (ii) if payment of any portion of the Fees is not received by Crisis24 within fifteen (15) days after Crisis24 notifies Subscriber that payment is past due. Crisis24 shall promptly notify Subscriber of any suspension and the parties shall diligently attempt to resolve the issue. Any such suspension shall not modify or lengthen the Term hereof or of any then current SOW, nor shall any rights or obligations hereunder be waived during the suspension period.

9.4. Effects of Termination. Upon termination or expiration of the applicable SOW (i) Subscriber's access to and use of the Subscription Services shall cease; (ii) Crisis24 shall, upon written request of Subscriber, erase Subscriber

data from the production servers controlled by Crisis24, except that: (a) any data stored on Crisis24's backup servers shall be deleted as soon as technically feasible, and in any event within ninety (90) days from deletion from production, and Crisis24 agrees that it (1) shall discontinue processing such data; and (2) shall maintain the confidentiality of such data in accordance with this Agreement; and (b) Crisis24 may retain report data (e.g., date/time of Alert and number of Alerts sent) necessary to support its billing and accounting records; (iii) Subscriber will immediately pay to Crisis24 all Fees due and payable for Services delivered prior to the date of termination; and (iv) Subscriber shall immediately cease all use of the Service and return or destroy all copies, extracts, derivatives and reflections of the Service, and, upon Crisis24's request, provide written notice that Subscriber has fully complied with this clause. Upon termination of any applicable SOW and/or this Agreement for Subscriber's breach: (A) Subscriber will immediately pay to Crisis24 all unpaid Fees that would become due under the then-current term if such termination did not occur; and (B) Crisis24 shall retain any Fees paid to date. Upon termination of this Agreement for Crisis24's breach, Crisis24 will refund an amount equal to the unearned portion of Fees paid for the remainder of the then current term, less any expenses for transactions completed prior to the date of termination, which shall be calculated based upon the Transaction Fees.

## 10. GENERAL

10.1. Changes to the Service. Crisis24 may modify the Subscription Services from time to time by removing unused features or substituting outdated features with new features that have similar or improved functionality by implementing system upgrades, migrations and/or platform changes or otherwise so long as such changes are not intended to and do not materially adversely affect Subscriber's use of the Subscription Services. Subscriber's purchase of any Services is not contingent upon, and Subscriber has not relied upon, the delivery of any future functionality, regardless of any written or verbal communication about Crisis24's possible future plans.

10.2. Force Majeure. Neither party shall be responsible for delays or failures of performance resulting from acts beyond the reasonable control of such party, including acts of God, acts of war, riots, acts of terror, epidemics, pandemics (other than COVID-19), and other acts or omissions of third parties such as interruptions, delays, or malfunctions of service by third-party service providers.

10.3. Non-Solicitation. Each party acknowledges that the employees of the other party are a valuable asset of that party and have acquired confidential and proprietary information belonging to that party. Each party further acknowledges that hiring a current or former employee of that party to work as an employee of the other party will cause damage to the other party. Each party agrees that, for a period of one (1) year after the termination of the Agreement, it will not solicit any current or former employee of the other party in any capacity.

10.4. Dispute Resolution. Except for injunctive relief sought by either party, the parties agree to cooperate and escalate any dispute or controversy arising out of or related to the performance of this Agreement or any SOW ("Dispute") to each party's business managers, who will meet and work in good faith to resolve each Dispute within ten (10) business days after receiving notification of the Dispute. If the business managers are unable to resolve the Dispute, either party may escalate the Dispute to the next highest level of management for resolution. If the Dispute remains unresolved thirty (30) days after referral to the next highest level of management within each party, either party may bring suit in a court of competent jurisdiction. If either party engages attorneys to enforce any rights out of or relating to this Agreement, the prevailing party in any action to enforce or interpret this Agreement shall be entitled to recover any and all costs and expenses of any nature including, attorneys' and experts' fees and costs. Subscriber shall be responsible for any collection fees incurred by Crisis24 in collecting amounts due.

10.5. Publicity. Crisis24 may reference Subscriber's name as an Crisis24 Subscriber online and in Crisis24 marketing materials.

10.6. Survival of Terms. If this Agreement is terminated for any reason, remedies for breach, rights to accrued payments and Sections 1 (Certain Definitions), 2.6 (Feedback), 3.3 (Security and Data Integrity), 3.5 (Retained Rights); 4.1 (Payment Terms), 4.2 (Overdue Charges), 4.3 (Taxes), 5 (Confidentiality and Data Privacy), 7 (Indemnification), 8 (Limitation of Liability), 9.4 (Effects of Termination), and 10 (General) shall survive termination.

10.7. Independent Contractor. In making and performing under this Agreement, the parties are acting and shall act as independent contractors and nothing in this Agreement shall be construed to create a partnership, joint venture, principal-agent, or employer-employee relationship. Neither party will have or represent that it has the right, power or authority to bind, contract or commit the other party or to create any obligation on behalf of the other party.

10.8. Severability. If any provision of this Agreement or the application thereof is to any extent held invalid or unenforceable, the remainder of this Agreement shall not be affected thereby, and each term and provision hereof shall be valid and enforced to the fullest extent of the law.

10.9. Waiver. The failure of either party to enforce any provision of this Agreement, unless waived in writing by such party, will not constitute a waiver of that party's right to enforce that provision or any other provision of this Agreement.

10.10. Notice. Any notice required or permitted to be given in accordance with this Agreement will be effective if it is in writing delivered via email with delivery receipt requested or via certified or registered mail, or overnight courier with

Statement of Work

delivery tracking, to the appropriate party at the address set forth on SOW and with the appropriate postage affixed. Either party may change its address for receipt of notice by notice to the other party in accordance with this Section 10.10. Notices are deemed given on the date an email is sent, two (2) business days following the date of mailing with the appropriate postage affixed or one business day following delivery to a courier.

10.11. Export Compliance. The Subscription Services and other Crisis24 technology, and derivatives thereof may be subject to export laws and regulations of the United States and other jurisdictions. Subscriber represents that it is not named on any U.S. government denied-party list. Subscriber will not permit any User to access or use the Subscription Services in a U.S.-embargoed country (including, but not limited to: the Crimea region of Russia, Cuba, Iran, North Korea, Sudan or Syria) or in violation of any U.S. export law or regulation and will not permit any U.S.-sanctioned persons or entities to act as Users, and Subscriber shall indemnify Crisis24 in respect of any breach of this section.

10.12. U.S. Government End Users. As defined in Federal Acquisition Regulation ("FAR") section 2.101, Defense Federal Acquisition Regulations Supplement ("DFARS") section 252.227-7014(a)(1) and DFARS section 252.227-7014(a)(5) or otherwise, all software and accompanying documentation provided in connection with this Agreement are "commercial items," "commercial computer software," and or "commercial computer software documentation." Consistent with DFARS section 227.7202 and FAR section 12.212, any use, modification, reproduction, release, performance, display, disclosure or distribution thereof by or for the U.S. Government shall be governed solely by the terms of this Agreement as specified in 48 C.F.R. 12.212 (Computer Software) and 12.211 (Technical Data) of the FAR and its successors, or if purchased by any agency in the Department of Defense, as specified in 48 C.F.R. 227.7202-3 of the DFARS and its successors. If applicable, Subscriber will ensure that each copy used or possessed by or for the government is labeled to reflect the foregoing.

10.13. Assignment. Neither party may assign this Agreement without the prior written consent of the other party, except to an Affiliate or an entity that acquires all or substantially all of its business or assets, whether through merger, reorganization or otherwise. Any assignment in violation of the foregoing shall be void and of no effect.

10.14. Entire Agreement. The Agreement, together with any Schedules and Exhibits attached hereto and any related SOW or statement of work, constitutes the entire agreement and understanding between Subscriber and Crisis24 with respect to the subject matter hereof and supersedes all prior and contemporaneous verbal and written negotiations, agreements and understandings, if any, between the parties. This Agreement cannot be modified except by a writing signed by an authorized representative of each party. The terms of this Agreement shall take precedence over any conflicting terms in Subscriber-provided purchase or procurement documentation, such as a purchase order, acknowledgement form, or other similar documentation and any pre-printed terms and conditions on or attached to Subscriber's purchase orders or invoices will be of no force or effect.

IN WITNESS WHEREOF, the parties have caused this Agreement to be effective as of the Effective Date.

CRISIS24, INC.

Cortland, Town of, IL

By:

By:

Name:

Name:

Title:

Title:

Date:

Date:

## Schedule 1 Product-Specific Terms

The following are additional product specific terms ("Product Specific Terms") that are applicable to certain Crisis24 Services that may be purchased under these Terms and Conditions. The Product Specific Terms only apply if Subscriber executes an SOW which includes any of the products identified below. In the event of conflict between a Product Specific Term and any term in the Terms and Conditions, the applicable Product Specific Term controls. In the event of conflict between a Product Specific Term and any term in the applicable SOW, the term set forth in the applicable SOW controls.

### A. Critical Communications.

Subscriber's right to access and use the Critical Communications services listed on the applicable SOW (the "Critical Communications Services") is subject to the following additional terms:

1. Message Surcharges. Crisis24 will not be liable to Subscriber, to any Contact or to any other person for any charges or fees that arise from the sending, receiving or replying to an Alert using the Critical Communications Services, including as a result of increases in pass-through charges by Users' telecommunications providers.
2. Contacts. Each Contact is to be assigned to a designated, named individual and cannot be shared by more than one individual. At any time during the Term that Subscriber exceeds the number of Contacts set out in the applicable SOW, Subscriber shall promptly inform Crisis24 of such excess and shall be obligated to pay the additional Fees related to such excess Contacts. If a named individual Contact no longer requires access to the Subscription Services, Subscriber may reassign such Contact to a new individual without increasing the total number of Contacts; provided, however, that the total number of Contacts reassigned may not exceed 15% per year. At any time during the Term and for a period of ninety (90) days thereafter, Crisis24 may inspect the number of Subscriber's Contacts to ensure compliance with the total number of Contacts permitted in the SOW. Crisis24 shall invoice Subscriber for excess Contacts pro rata for the remainder of the relevant Term.
3. API Restrictions. If Subscriber is provided with access to an Crisis24 application program interface ("API") as a part of the Critical Communications Services, Subscriber may not use such API to send or otherwise trigger Alerts to Contacts not stored within the Subscription Services unless such use is specifically permitted on the applicable SOW.
4. Transaction Fees. Transaction Fees will be billed at the rates specified on the applicable SOW based on the below metrics. International Transaction Fees are subject to change with thirty (30) days' notice to Subscriber.
  - (a) Voice (outbound/inbound) Alerts. Voice Alerts are rounded up to the nearest minute and are based on the country of the Contact phone number. Call Bridging and, if applicable Conference Calling, are per minute, per connection based on each of the outbound call connections.
  - (b) SMS Alerts. SMS Alerts are sent per segment based on the country of the Contact phone number. Each SMS segment is comprised of approximately (i) 160 characters for GSM-7 encoded messages and (ii) 70 characters for UCS-2/non-GSM-7 encoded; messages exceeding such character limits will be segmented into (x) 153-character segments for GSM-7 encoded messages and (y) 67-character segments for UCS-2/non-GSM-7 encoded messages. These segmenting requirements may vary by telecommunication carrier and country. Lengthy, multi-segment Alerts may be restricted by telecommunications carriers. Multi-segment SMS Alerts will incur multiple charges, one charge per segment and any responses via SMS will also incur charges, one charge per response.
  - (c) Facsimile (Fax). Faxes are per page based on the country of the Contact fax number.

### B. Risk Intelligence

Subscriber's right to access and use the 'Risk Intelligence' Subscription Services identified on the SOW (the "Risk Intelligence Services") is subject to the following additional terms:

1. For purposes of the Risk Intelligence Services, "Asset" means a person, fixed location or property identified by Subscriber to be monitored by the Risk Intelligence Services by inputting the coordinates of the fixed location, or by monitoring the geolocation of the person or property with the enabled Crisis24 mobile application or another geo-tracking system.

ANNUAL REPORT  
2025

Item 7.

# CORTLAND POLICE DEPARTMENT



# MISSION STATEMENT TO SERVE AND PROTECT



## MISSION STATEMENT TO SERVE AND PROTECT

Our mission is simple and unwavering: to serve and protect the Town of Cortland with integrity, professionalism, and purpose.

Our core values are not slogans—they are the standard by which we live and work. They shape how we serve our community, how we treat one another, and how we make decisions every day.

We believe:

### ***Human Kindness***

The foundation of our mission. Every interaction matters. We are defined by our actions.

### ***Courage***

A selfless commitment to duty. We act when it is difficult, stand firm in the face of danger, and hold ourselves and one another to the highest ethical standards.

### ***Service***

"To serve and protect" is more than a phrase—it is our calling. It guides our work, our conduct, and our responsibility to this community.

We remain committed to these principles, knowing that trust is earned through consistent action, not words.

PROFESSIONALISM • ACCOUNTABILITY • COMPASSION • INTEGRITY • FAIRNESS • COURAGE

## LETTER FROM THE CHIEF

Welcome to the Town of Cortland. As Chief of Police, we appreciate you taking the time to learn more about our community, our department, and the shared responsibility we carry in keeping Cortland safe, welcoming, and strong.

At the core of our work is a simple but enduring belief: public safety is built on relationships. Community Policing is not just a strategy-it is a commitment to partnership, trust,

Our officers are more than enforcers of the law. They are guardians of this community-neighbors, problem-solvers, and professionals who are deeply invested in the well-being of the people they serve.

We continue to partner with IRIS, ensuring a direct connection to critical local resources during times of crisis. This collaboration allows us to meet challenges with both compassion and capability.

We have also advanced our use of Crime Prevention Through Environmental Design (CPTED), a practical, common-sense approach to safety. Well-lit spaces, thoughtful design, and engaged communities naturally deter crime. These are not abstract ideas-they are measurable, effective strategies that make a real difference in everyday life. We remain committed to helping residents and businesses apply these principles throughout Cortland.

Still, the truth remains: we cannot do this work alone.

A safe and vibrant community is built shoulder to shoulder-with residents who stay aware, who look out for one another, and who take pride in where they live. Whether it's reporting suspicious activity, participating in neighborhood efforts, or simply knowing your neighbors, every action matters.

We encourage you to stay informed, stay engaged, and continue working alongside us. Our door remains open, and your voice matters in shaping the future of this community.

Together, we move forward. Together, we make a difference.

Together, we are Cortland.

Stay safe, stay engaged, and stay connected.



## The Town of Cortland...

Since incorporated in 1865, the Town of Cortland has been characterized by hometown living in a warm community atmosphere. Nestled in rural DeKalb County, Cortland is located along Illinois Route 38 and Somonauk Road.

Cortland is unique from neighboring villages and cities because it is an Incorporated Town. The 2020 census conducted shows Cortland has a population of 4,398 citizens. Cortland is the third largest Town in Illinois, with only the Towns of Cicero and Normal having a greater population.

The Cortland Police Department is dispatched through the DeKalb County Sheriff's Office E9-1-1 Center. Patrol and investigative services are supplemented by the Sheriff's Police. The expertise of the DeKalb County Major Crimes Task Force is available in the event of a major violent crime. The department patrols 3.64

### BUDGET

TOWN BUDGET \$9,336,910  
POLICE BUDGET \$1,247,900



DEPARTMENT  
CHIEF OF POLICE  
COMMANDER

7 F/T OFFICERS

3 P/T OFFICERS

1 P/T ADMINISTRATIVE ASST.

### FLEET

2017 Ford Explorer

2018 FORD TAURUS

2019 FORD TAURUS

2020 CHEVROLET TAHOE

2021 Ford Explorer

2025 Ford Explorer

## GOALS & ACCOMPLISHMENTS



### PD ACCOMPLISHMENTS 2025:

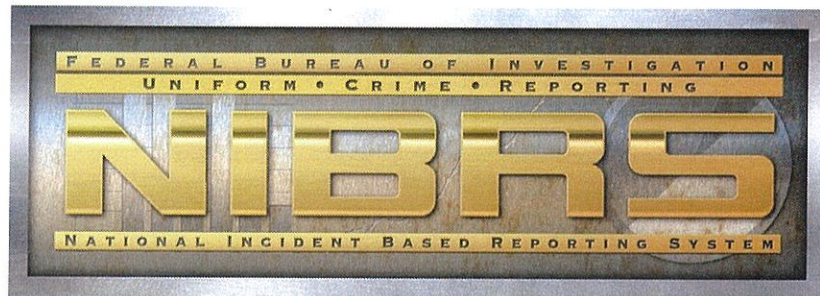
- Continued to partner with IRIS in DeKalb County. IRIS is an Integrated Referral and Intake System created by the University of Kansas Center for Public Partnerships and Research. DeKalb Count IRIS helps coordinate local resources in one easy to portal for referrals
- Continue to Partner with Safe Passage
- Lowered speed limit on Somonauk road to protect children and pedestrians using the waterpark, the baseball field and the walking path. (studies show that car vs pedestrian accidents over 39MPH is 75% likely to cause severe injury and at 46 MPH that risk increases to 90%)
- Using CPTED principles upgrades were completed at the intersection Somonauk and Meadow.
- Upgraded to *Taser 10* to meet best practice standards for Tasers
- 2025 saw a 10.81 % drop in crimes against persons simple assault,, and intimidation
- Responsive requests for numerous stationary patrols
- Daily presence at Cortland Elementary School
- Effective use of Adjudication to ordinance violations and issues

### PD 2026 Goals:

- Continue to seek grant funding for personnel, equipment, and community programs.
- One officer to be trained in Cyber/AI criminal investigation.
- Continue to maintain all mandated training as directed by the Illinois Safety Act.
- Incorporate principles of Crime Prevention Through Environmental Design (CPTED) in The Town's building codes.
- Continue to forge positive relationships within our community and find new and innovative ways to address quality-of-life issues.
- Stress retention of qualified law enforcement professionals.



# STATISTICS



Implemented in 2021 to improve the overall quality of crime data collected by law enforcement, NIBRS captures details on each single crime incident—as well as on separate offenses within the same incident—including information on victims, known offenders, relationships between victims and offenders, arrestees, and property involved in crimes.

Unlike data reported through the UCR Program's traditional Summary Reporting System (SRS)—an aggregate monthly tally of crimes—NIBRS goes much deeper because of its ability to provide circumstances and context for crimes like location, time of day, and whether the incident was cleared.

NIBRS is an incident-based reporting system designed to enhance the quantity and quality of crime data collected by the law enforcement community.

NIBRS is the path forward and will improve the way the nation collects, reports, analyzes, and uses its crime statistics to inform, educate, and strengthen our nation's communities. Law enforcement agencies can contact the FBI's UCR Program at [ucr@fbi.gov](mailto:ucr@fbi.gov) for information and assistance.



# Offense and Arrest Summary Report

Printed On: 04/20/2026

2025

Page 1 of 1

Agency: CORTLAND

Total Offenses 112 Clearance Rate 40.18%  
 Last years rate 41.84%  
 Total Arrests 43 Hate Crime Offenses 0  
 Law Officers Assaulted 0

### Arrest Reporting

Group "A"	Adult	Juvenile	Unknown	Total Arrests	Arrests Reported Last Year
Murder	0	0	0	0	0
Negligent Manslaughter	0	0	0	0	0
Justifiable Homicide	0	0	0	0	0
Rape	0	0	0	0	0
Robbery	0	1	0	1	0
Aggravated Assault	2	0	0	2	0
Burglary	0	0	0	0	0
Larceny	0	0	0	0	2
Motor Vehicle Theft	0	0	0	0	0
Arson	0	0	0	0	0
Simple Assault	13	0	0	13	8
Intimidation	0	0	0	0	2
Bribery	0	0	0	0	0
Counterfeiting/Forgery	0	0	0	0	0
Vandalism	0	0	0	0	1
Drug/Narcotic Violations	13	2	0	15	12
Drug Equipment Violations	0	0	0	0	0
Embezzlement	0	0	0	0	0
Extortion/Blackmail	0	0	0	0	0
Fraud	0	0	0	0	0
Gambling	0	0	0	0	0
Kidnapping	0	0	0	0	0
Pornography	0	0	0	0	0
Prostitution	0	0	0	0	0
Sodomy	0	0	0	0	0
Sexual Assault w/Object	0	0	0	0	0
Fondling	1	0	0	1	0
Incest	0	0	0	0	0
Statutory Rape	0	0	0	0	0
Stolen Property	0	0	0	0	0
Weapons Law Violations	0	0	0	0	0
Human Trafficking, Commercial Sex Acts	0	0	0	0	0
Human Trafficking, Involuntary Servitude	0	0	0	0	0
Animal Cruelty	0	0	0	0	0
<b>Total Group A Arrests</b>	<b>29</b>	<b>3</b>	<b>0</b>	<b>32</b>	<b>25</b>
<b>Group "B" Arrests</b>					
Bad Checks	0	0	0	0	0
Curfew/Vagrancy	0	0	0	0	0
Disorderly Conduct	0	0	0	0	0
DUI	0	0	0	0	1
Drunkenness	0	0	0	0	0
Family Offenses-nonviolent	0	0	0	0	0
Liquor Law Violations	0	0	0	0	0
Peeping Tom	0	0	0	0	0
Runaways	0	0	0	0	0
Trespass	0	0	0	0	0
All Other Offenses	11	0	0	11	11
<b>Total Group B Arrests</b>	<b>11</b>	<b>0</b>	<b>0</b>	<b>11</b>	<b>12</b>
<b>Total Arrests</b>	<b>40</b>	<b>3</b>	<b>0</b>	<b>43</b>	<b>37</b>

### Offense Reporting

Group "A"	Offenses Reported	Offenses Cleared	Offenses Reported Last Year
Murder	0	0	0
Negligent Manslaughter	0	0	0
Justifiable Homicide	0	0	0
Rape	1	0	2
Robbery	2	1	0
Aggravated Assault	2	2	0
Burglary	3	1	1
Larceny	25	1	15
Motor Vehicle Theft	2	1	5
Arson	1	1	1
Simple Assault	22	17	25
Intimidation	4	1	9
Bribery	0	0	0
Counterfeiting/Forgery	2	0	1
Vandalism	5	1	12
Drug/Narcotic Violations	17	15	11
Drug Equipment Violations	0	0	0
Embezzlement	0	0	0
Extortion/Blackmail	0	0	0
Fraud	21	1	13
Gambling	0	0	0
Kidnapping	0	0	0
Pornography	1	0	0
Prostitution	0	0	0
Sodomy	0	0	0
Sexual Assault w/Object	0	0	0
Fondling	3	2	0
Incest	0	0	0
Statutory Rape	1	1	1
Stolen Property	0	0	0
Weapons Law Violations	0	0	1
Human Trafficking, Commercial Sex Acts	0	0	0
Human Trafficking, Involuntary Servitude	0	0	0
Animal Cruelty	0	0	1
<b>Total Group "A"</b>	<b>112</b>	<b>45</b>	<b>98</b>

Population : 4642

### Offense Distribution Breakdown Report

Beginning Date: 01/01/2025      Ending Date: 12/31/2025

#### Victim Resident Status by Location Type

Agency: CORTLAND  
Offense: Group A Offenses  
Click the bars to view breakdown



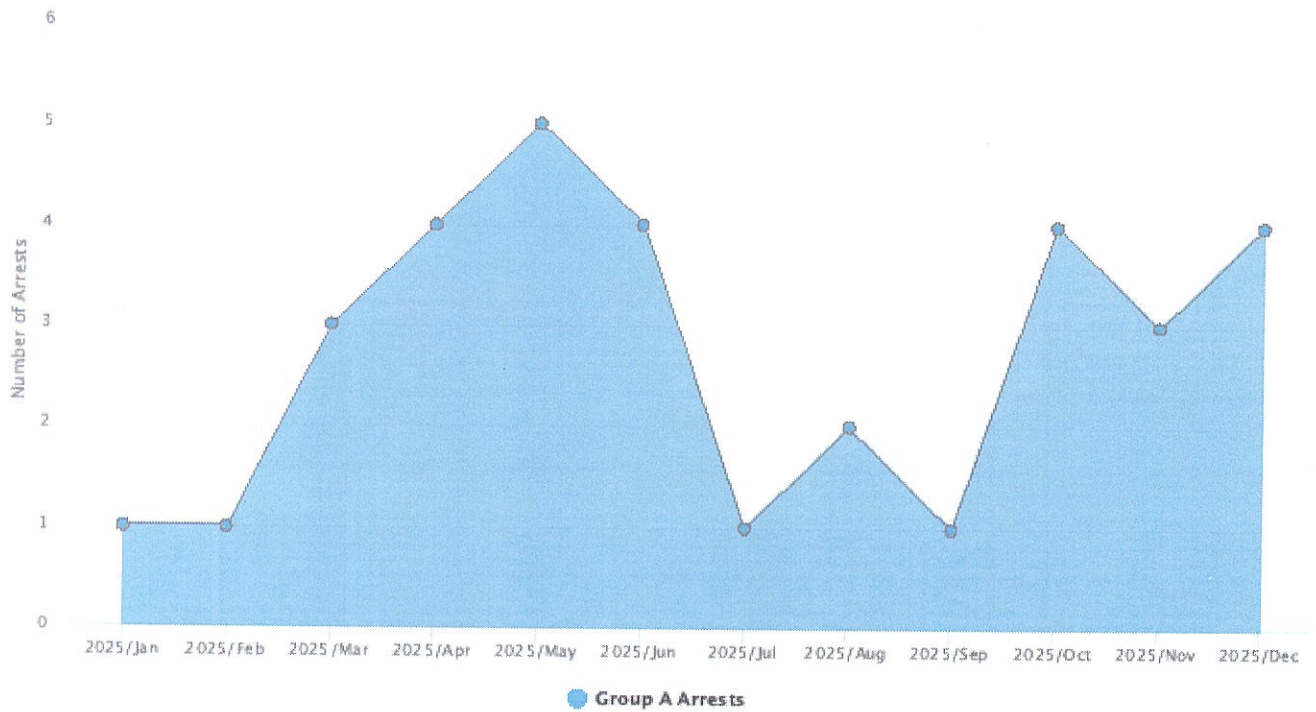
\*Counts based on Victim Resident Status or Location Type may not match counts based solely on the number of offenses.

### Arrest Trends Report

Beginning Date: 01/01/2025

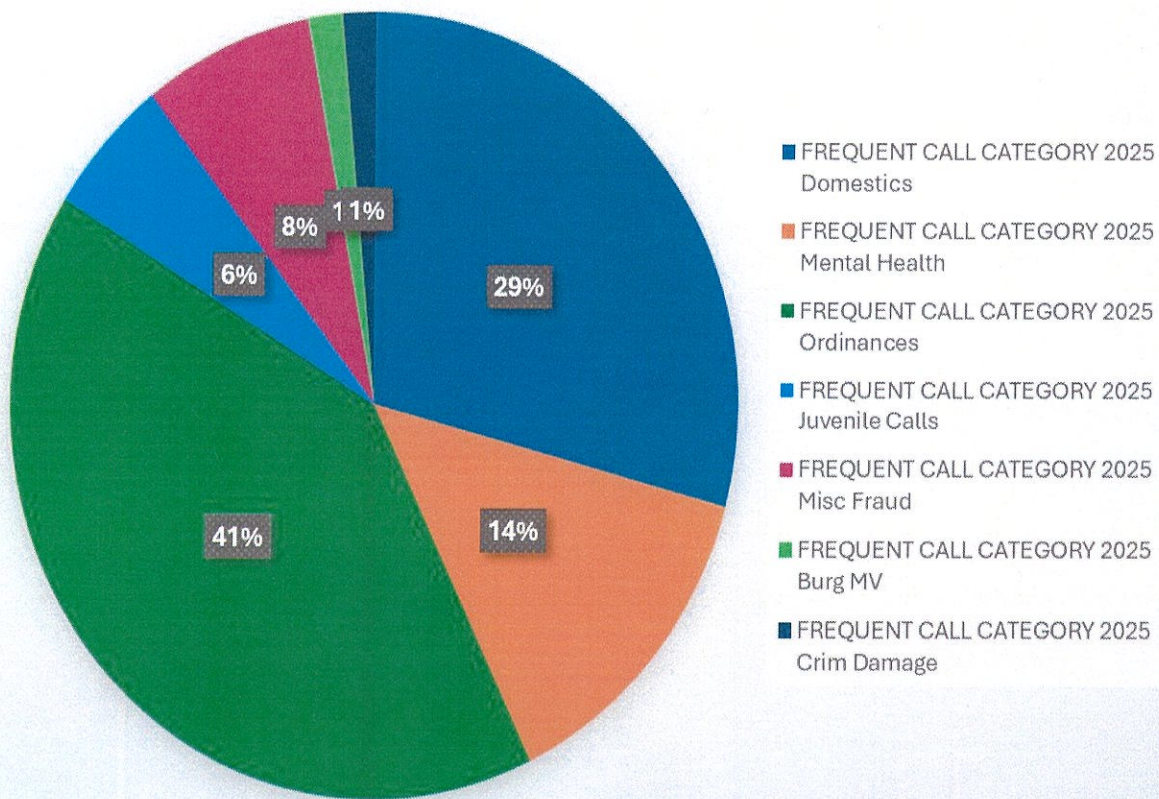
Ending Date: 12/31/2025

Agency: CORTLAND  
Offense: Group A Offenses



# FREQUENT CALL CATEGORY

2025



# Arrest Distribution Report

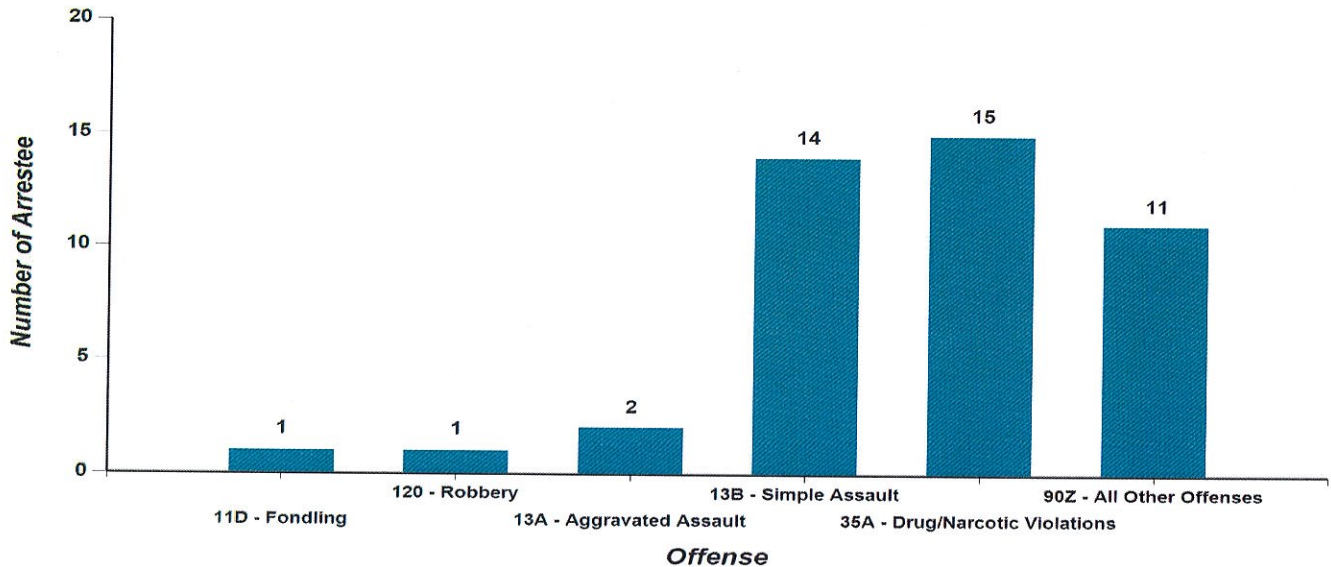
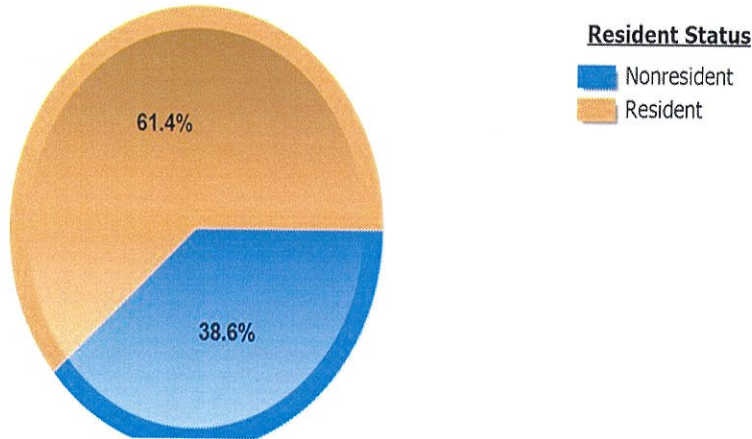


Beginning Date: 01/01/2025

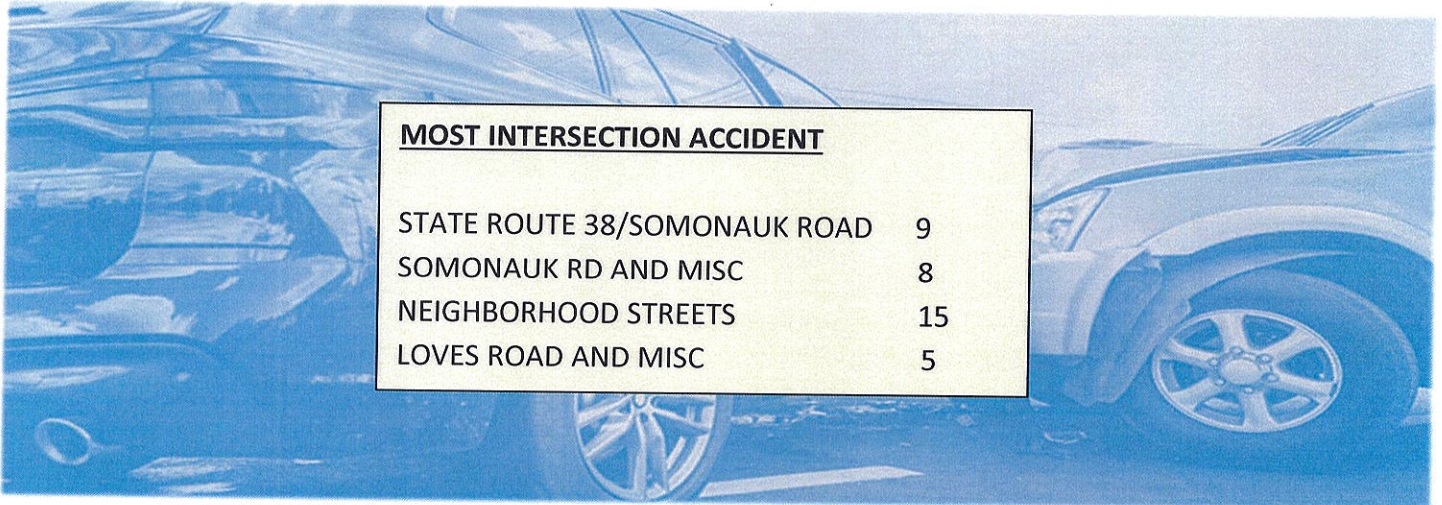
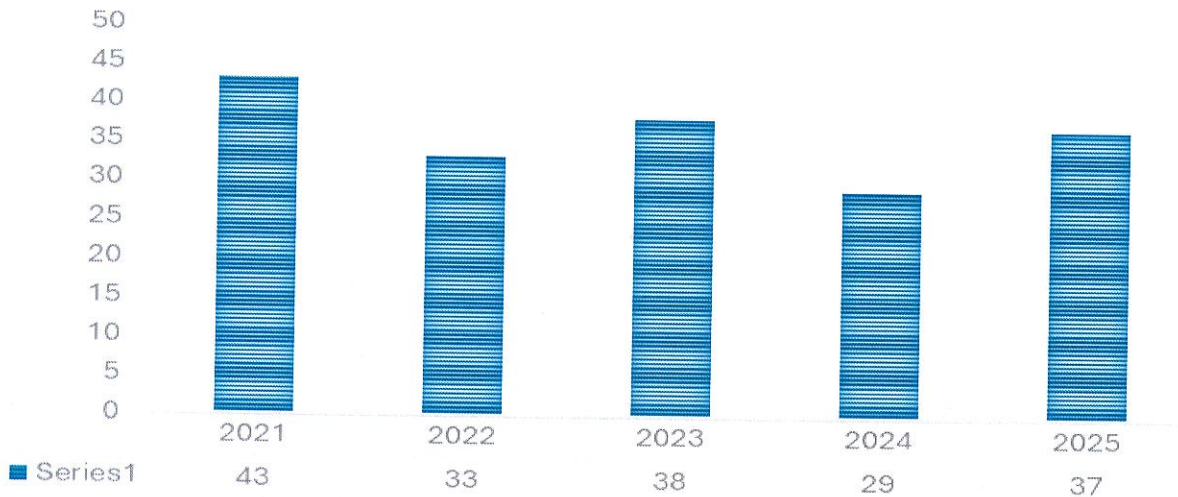
Ending Date: 12/31/2025

Offense	Resident	Nonresident	Total
11D - Fondling		1	1
120 - Robbery	1		1
13A - Aggravated Assault	1	1	2
13B - Simple Assault	12	2	14
35A - Drug/Narcotic Violations	6	9	15
90Z - All Other Offenses	7	4	11
<b>Total</b>	<b>27</b>	<b>17</b>	<b>44</b>

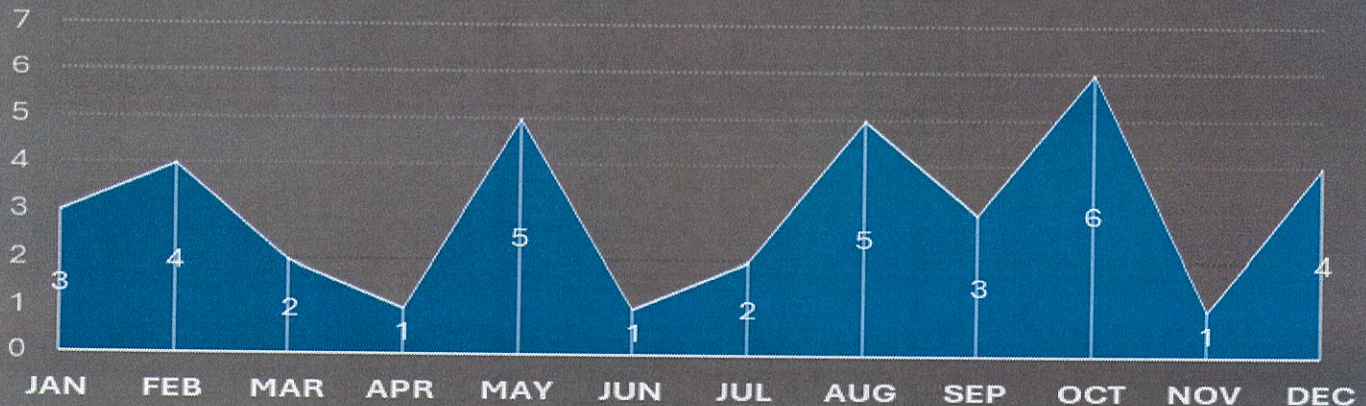
## Resident Status Distribution



# ACCIDENTS BY YEAR



# Breakdown of Traffic Crashes by Month 2025



# TRAFFIC OFFENSES

## TRAFFIC CITATIONS

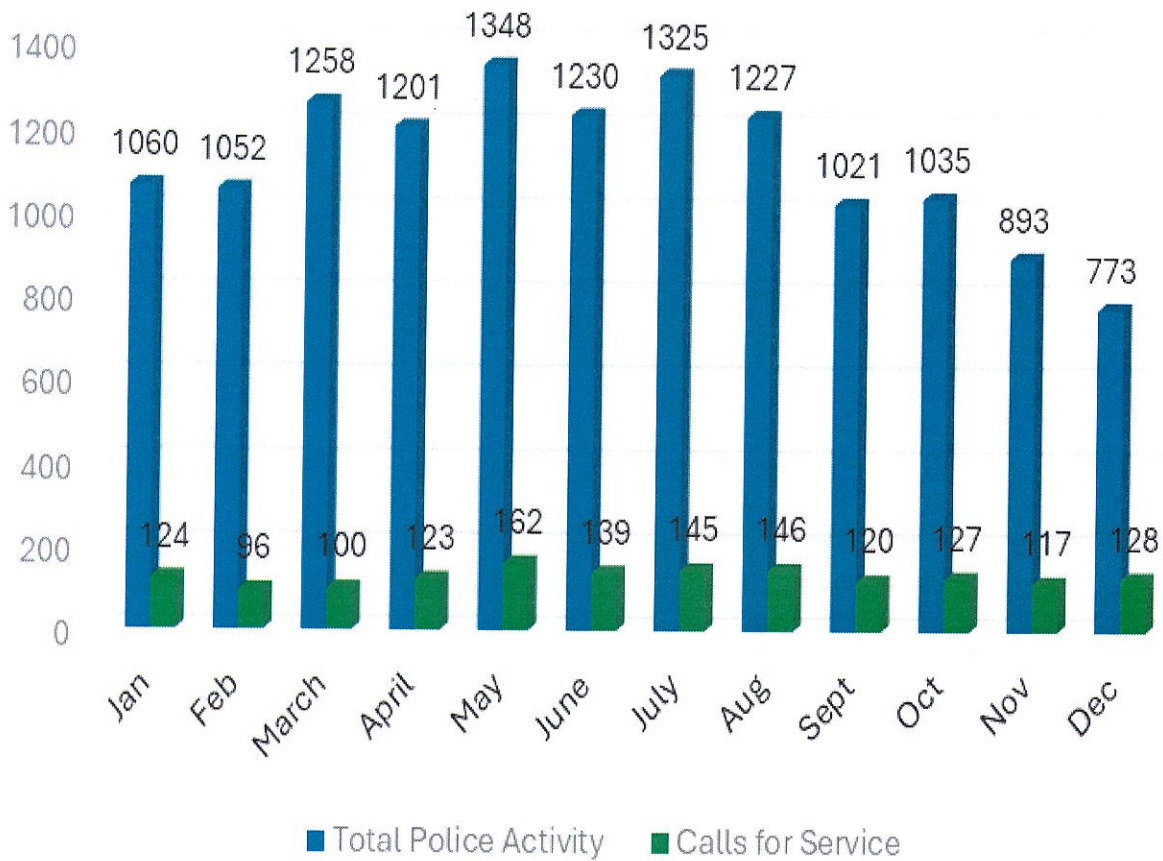
	2023	2024	2025
CANNABIS VIOLATIONS IN MOTOR VEHICLE	21	11	12
DISOBEY TRAFFIC CONTROL DEVICE	14	4	4
DRIVER LICENSE VIOLATIONS	29	10	12
DRIVER/PASSENGER SEAT BELTS	1	0	0
DRIVING UNDER THE INFLUENCE	0	2	0
ELECTRONIC COMMUNICATION WHILE DRIVING	0	0	1
SUSPENDED DRIVERS LICENSE	14	6	16
FAILURE TO YIELD VIOLATIONS	5	3	2
IMPROPER LANE USAGE	0	3	1
MISCELLANEOUS	12	10	16
OPERATE UNINSURANCE MOTOR VEHICLE	14	9	11
REGISTRATION VIOLATIONS	13	9	2
SPEEDING VIOLATIONS	45	31	53
<b>TOTAL</b>	<b>167</b>	<b>98</b>	<b>130</b>

## TRAFFIC WARNINGS

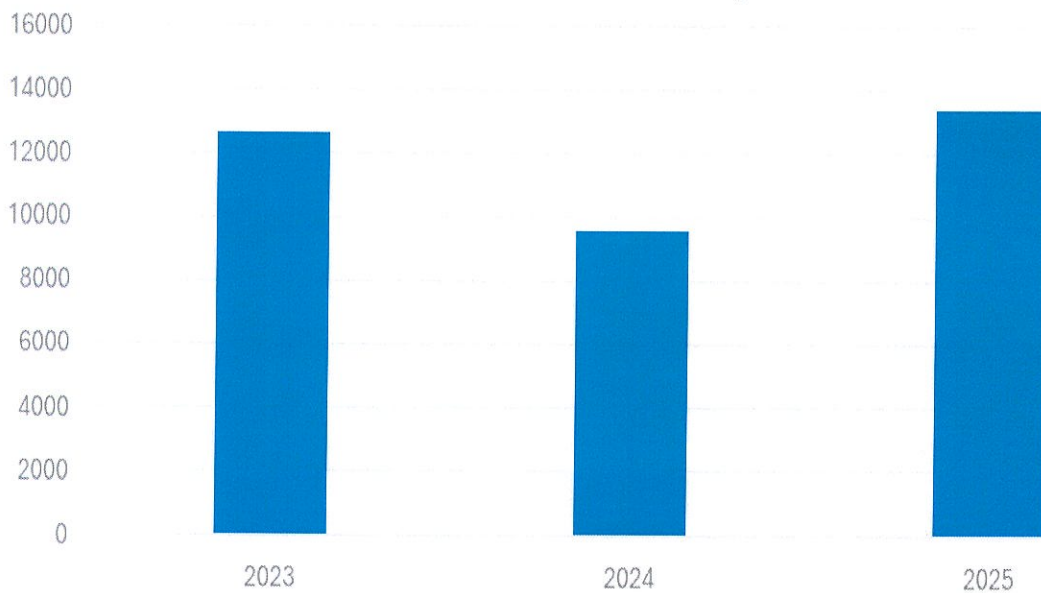
WARNINGS													
	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total
2023	4	5	10	21	18	17	45	15	18	18	18	17	206
2024	9	10	19	12	15	8	19	14	7	24	22	51	210
2025	39	38	100	68	57	29	59	43	75	73	61	19	661

# BREAKDOWN of TOTAL POLICE ACTIVITY 2025

TOTAL POLICE ACTIVITY w/ CALLS FOR SERVICE (TOTAL CALLS VS CALLS ASSIGNED TO AN



## 2023-2025 Police Activity



# COMMUNITY PROGRAMS



## **Project Child Safe**

The Cortland Police Department provides up to six free firearm safety kits to each resident through a partnership with Project Child Safe, the Nationwide Firearms Safety Education program. The safety kits, which include a gun lock, will be distributed while supplies last.

Project Child Safe, a program developed by the National Shooting Sports Foundation (NSSF), has distributed more than 36 million firearm safety kits throughout the country since 2003. The program is supported by the firearms industry and donations by individuals and organizations.

By partnering with Project Child Safe, the Cortland Police Department is participating in a national effort to promote firearms safety education to all gun owners. Project Child Safe has distributed gun lock safety kits to all 50 states.

## **Operation Peace of Mind**

Is a program that helps police officers provide assistance for the elderly. Many problems face senior citizens such as elder abuse, neglect and exploitation. It is our goal to help keep older adults safe from crime and provide the assistance needed to reduce their fears. A copy of the form that can be completed pro-actively is available on the next page.

## **Elder Watch**

We partner with DeKalb County Elder Care Services to help older consumers recognize, refuse, and report fraud and scams.

## **Business Watch**

Business watch is a crime prevention program to help reduce crime in the community. Its purpose provides a police presence when businesses close to ensure employees safety when leaving work and to reduce crime-related issues to businesses.

## **Vacation Watch**

The Cortland Police Department offers a service for residents to check in on your property while you are away. Residents may request this service before leaving home for an extended period of time. By registering your home with the Police Department, officers may provide extra patrols of your residence while you are away. Notifying the department also provides a way to contact the resident if there is a problem at the home.

## **Internet Crimes Against Children (ICAC)**

Internet Crimes Against Children is through the Illinois Attorney General's office. This is a national network of coordinated task forces representing federal, state, and local law enforcement and prosecutorial agencies. These agencies are continually engaged in proactive and reactive investigations and prosecutions of persons involved in child abuse and exploitation involving the internet.

# COMMUNITY PROGRAMS



## Crime Prevention Checklist

A Crime Prevention Checklist can assist residents with home security. This checklist can help identify any security risks, both inside and outside of the home. The homeowners will then be in a better position to take the appropriate action to correct any problems to prevent themselves from becoming a victim of a crime.

## Crime Prevention Through Environmental Design (CPTED)

CPTED is the proper design and effective use of the built environment that can lead to a reduction in the fear of and incidence of crime thereby improving the quality of life. CPTED is based on four overlapping principles: Natural Access Control, Natural Surveillance, Territorial Reinforcement, and Maintenance. The goal of CPTED is to reduce opportunities for crime that may be inherent in the design or structures or in the design of neighborhoods.



## Crisis Intervention Training

Crisis Intervention Training (C.I.T.) is a critical part of officer training. It gives officers the skills to identify and assist people with mental illness and other disorders. The emphasis is on de-escalation while also being effective in helping the person in crisis

*One of the core tenets of CIT is that there is a huge advantage to having those who suffer from mental illness meet the police during a non crisis day. This helps them feel more comfortable with the officer during a crisis because they are familiar with them. If any family feels they could benefit from this option feel free to contact us and schedule a meeting. It is also extremely beneficial for us to have pre-crisis information from you as to what can be done to mitigate the crisis by understanding particular triggers.*



**CORTLAND POLICE DEPARTMENT  
OPERATION PEACE OF MIND**

Allergies: \_\_\_\_\_

Medications: \_\_\_\_\_

Do you have a medical alert system/device?: \_\_\_\_\_

Mobility issues or assistive equipment?: \_\_\_\_\_

**SECTION 4: PETS/LIVESTOCK (IF APPLICABLE)**

Type of Pet(s): \_\_\_\_\_

Number of Pets: \_\_\_\_\_

Emergency Contact for Animal Care: \_\_\_\_\_

**SECTION 5: CONSENT & ACKNOWLEDGMENT**

I hereby consent to the Cortland Police Department maintaining this information for the purpose of welfare checks and emergency response.

I give permission to share this information with emergency personnel.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**SECTION 6: OFFICER NOTES (INTERNAL USE ONLY)**

Initial Visit Completed by (Name/Badge): \_\_\_\_\_

Date of Check-In: \_\_\_\_\_

Any Special Concerns or Notes: \_\_\_\_\_

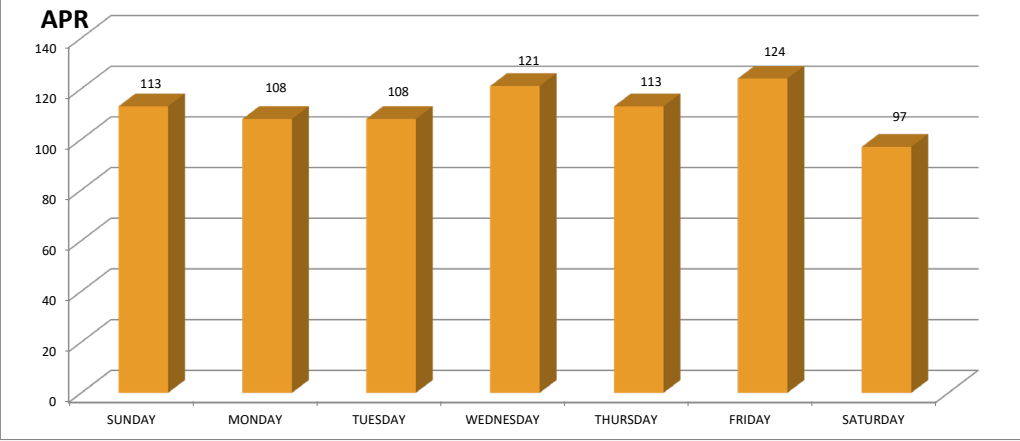
Any Special Concerns or Notes: \_\_\_\_\_

# CORTLAND POLICE DEPARTMENT 2026

SUMMARY	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Group A Offenses (NIBRS)	4	9	12	10									35
Mental Health Calls (NIBRS)	2	1	4	1									8
Community Contacts	86	75	89	69									319
Drug Offenses	0	0	4	1									5
Alcohol Offenses	0	0	0	0									0
Juvenile Offenses	1	1	0	5									7
Municipal Code	0	0	7	8									15
Traffic Stops	47	35	61	36									179
Warnings	46	29	48	47									170
Tickets Issued	9	11	15	7									42
Accidents	5	2	1	3									11
Criminal Arrests	0	5	6	3									14
*Warrant Arrests (# also included in Criminal Arrests)	0	0	0	0									0
Calls For Service	127	108	126	139									500
CAD Events	881	803	928	784									3,396
Case Reports	36	30	39	51									156
Parking Tickets	1	0	0	0									1
<b>Total</b>	<b>1,245</b>	<b>1,109</b>	<b>1,340</b>	<b>1,164</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4,858</b>

**SPECIAL SERVICES FOR APR 2026**

ASSIST OTHER AGENCIES	08
ASSIST MOTORISTS	03
KEYS IN CAR	01
HOUSE/BUSINESS CHECK	80
EXTRA PATROL	173
FOOT PATROL	01
SCHOOL PATROL	10
STATIONARY PATROL	91
CONCENTRATED PATROL	106
COMMUNITY CONTACT	69



**SQUAD CAR MILEAGE as of APR 2026**

VEHICLE	YEAR	MILES
Ford Explorer	2021	42301
Ford Explorer	2017	128026
Ford Taurus	2018	77618
Ford Taurus	2019	50068
Chevy Tahoe	2020	68542
Ford Explorer	2025	19811

**SQUAD CAR EXPENSES APR 2026**

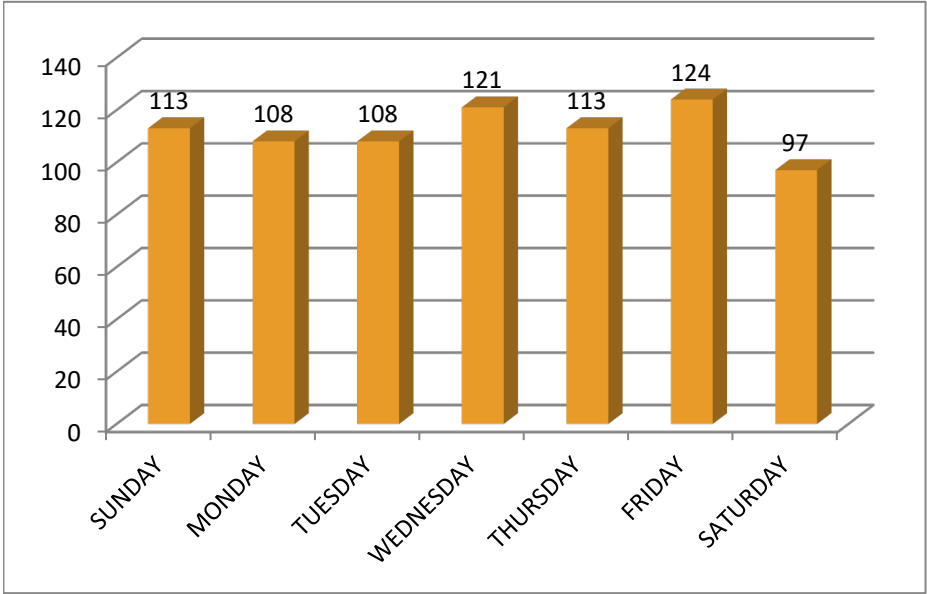
<u>(01-6200-241)</u>	
Exxon	\$100.00

**THRU APR 2026**

<b>SUMMARY</b>	<b>MISC P/T</b>	<b>HARRIS 974</b>	<b>RYDER 976</b>	<b>SAWYER 977</b>	<b>SCHAIBLE 978</b>	<b>HOPKINS 979</b>	<b>TOTAL</b>
Case Reports	4	49	23	34	15	32	157
Community Contacts	6	79	38	58	5	133	319
Warnings	0	0	23	72	36	23	154
Tickets Issued	0	3	0	37	1	2	43
Accidents	0	1	4	3	1	3	12
Criminal Arrests	0	1	0	12	1	1	15
Total Calls	68	439	346	1163	569	811	3396
Traffic Stops	0	1	19	95	37	27	179
Self Initiated	43	345	282	1044	480	700	2894
Parking Tickets	0	0	1	0	0	0	1
<b>Total</b>	<b>121</b>	<b>918</b>	<b>736</b>	<b>2518</b>	<b>1145</b>	<b>1732</b>	<b>7170</b>

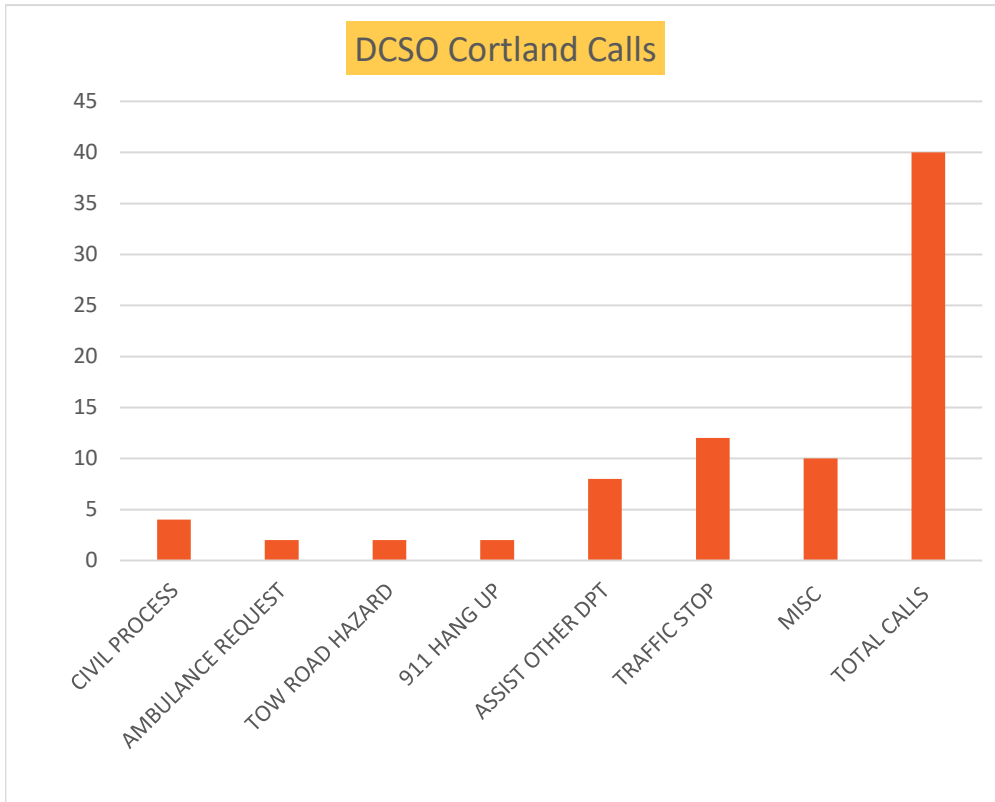
<b>Calls by Day Apr '26</b>	
SUNDAY	113
MONDAY	108
TUESDAY	108
WEDNESDAY	121
THURSDAY	113
FRIDAY	124
SATURDAY	97

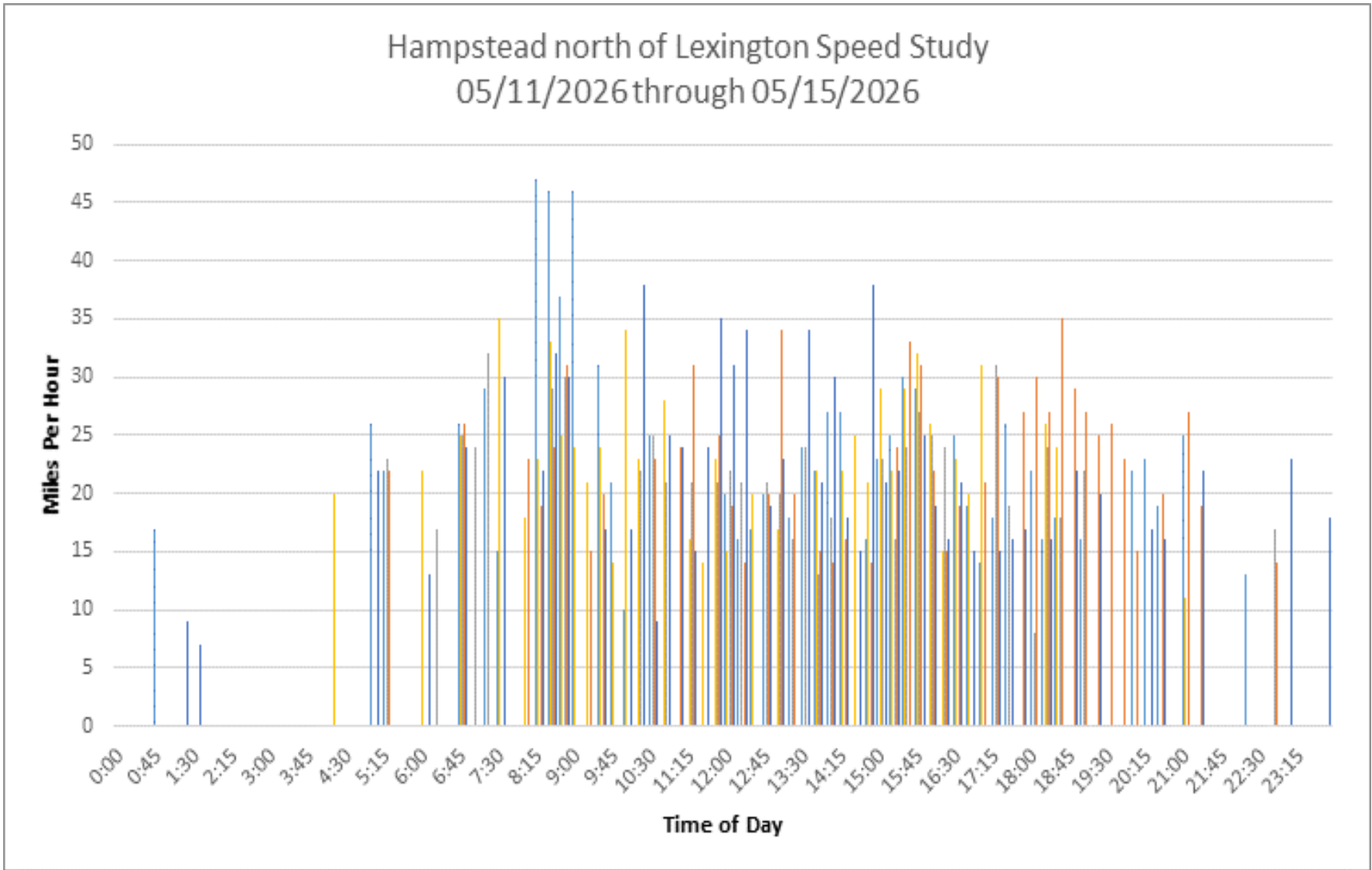
784

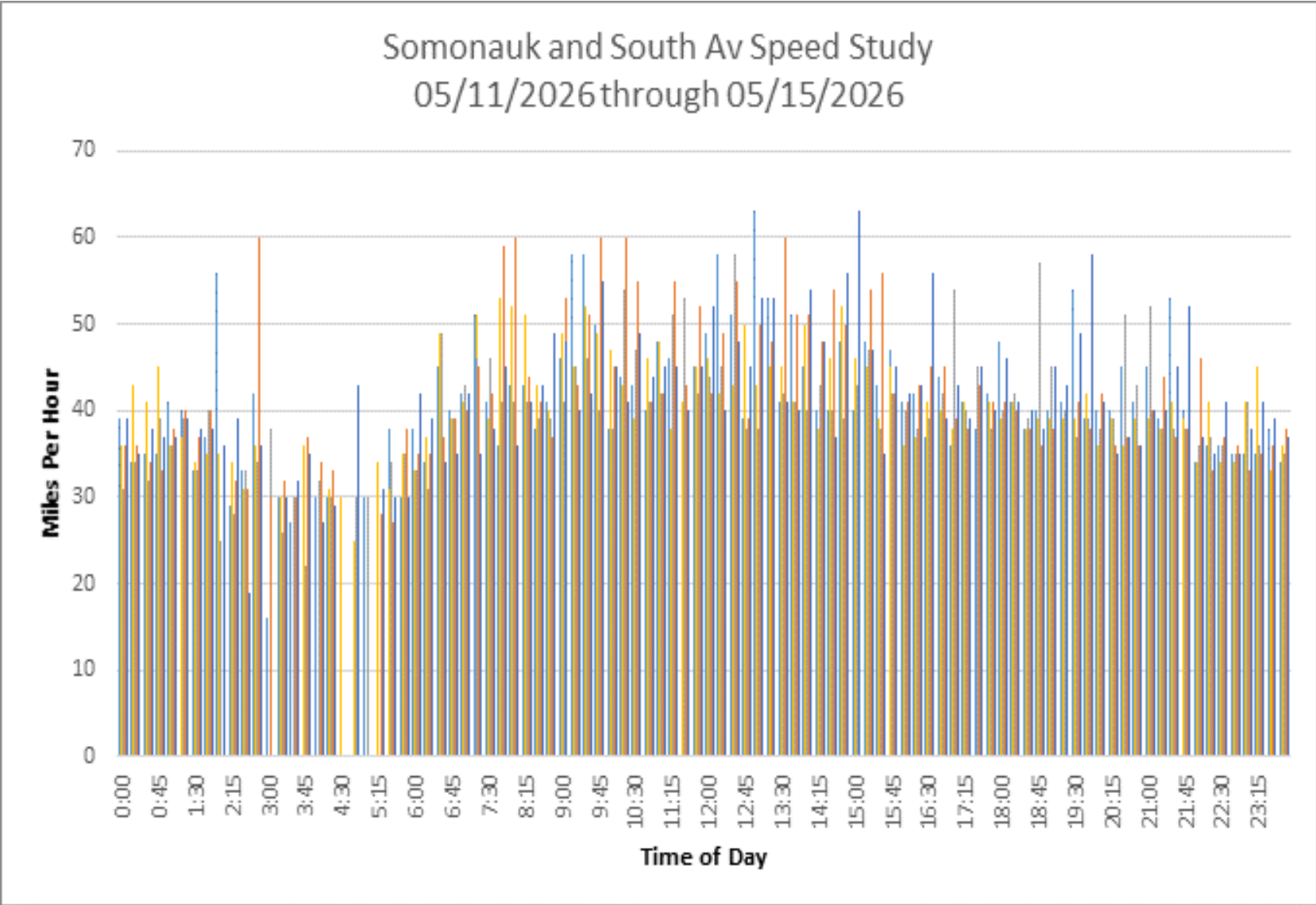


COUNTY CALLS AFTER HOURS

CIVIL PROCESS	AMBULANCE REQUEST	TOW ROAD HAZARD	911 HANG UP	ASSIST OTHER DPT	TRAFFIC STOP	MISC	TOTAL CALLS
4	2	2	2	8	12	10	40







2026 MONTHLY PERMITS ISSUED	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEPT	OCT	NOV	DEC	Yearly Total
<b>NEW CONSTRUCTION</b>													
RESIDENTIAL		2	16	4									Item 7.
INDUSTRIAL/COMMERCIAL BLDG													0
<b>REMODELING/RENOVATION</b>													
ELECTRICAL/ELEC SERVICE UPGRADE	1												1
PLUMBING	1			2									3
HVAC													0
REMODEL/REPAIR/ALTERATION													0
REPLACEMENT DOORS			1										1
REPLACEMENT WINDOWS	1		2										3
ROOF		3	17	16									36
SIDING			3	1									4
ADDITION													0
<b>DEMOLITION</b>													
GARAGE			1										1
HOUSE													0
INDUSTRIAL/COMMERCIAL BLDG													0
OTHER													0
<b>MISCELLANEOUS</b>													
FIRE ALARM SYSTEM													0
FIRE SPRINKLER SYSTEM													0
IRRIGATION SYSTEM ELECTRICAL													0
WATER SERVICE													0
SITE GRADING													0
<b>ALL OTHER IMPROVEMENTS</b>													
DECK	1												1
DRIVEWAY/DRIVEWAY EXT				1									1
FENCE	3	1	4	6									14
FIREPLACE													0
GARAGE ADDITION													0
OUTDOOR FIREPLACE/PATIO WALL													0
PERGOLA/GAZEBO				1									1
PARK SHELTER													0
PARKING LOT REPAVEMENT/EXTENSION													0
POOL/HOT TUB													0
PORCH			1										1
RAMP													0
SHED				1									1
SIDEWALK													0
SIGN													0
SOLAR PANELS - RESIDENTIAL													0
SOLAR PANELS - COMMERCIAL													0
CONCRETE STEPS/STOOP				1									1
STORAGE BUILDING													0
UTILITY PERMIT	1		1	1									3
WHOLE HOUSE GENERATOR				1									1
<b>TOTAL</b>	<b>8</b>	<b>6</b>	<b>46</b>	<b>35</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>95</b>



## **Public Works Department Monthly Report April 2026**

Listed below is a summary of the activities of the Public Works Department for April

### **STREETS, PROPERTIES, AND STORM SEWER**

- Drag baseball fields
- Installed temp speed signs
- Chipped brush from storms
- Completed pothole patching
- Repaired roof at Well 2 from storm damage
- Cleaned up multiple trees/limbs in roadways
- Repaired pickleball nets
- Painted over graffiti at the skatepark
- Swept streets
- Cleaned catch basins on Somonauk Rd

### **TRAINING**

- Staff attended flagger training.

### **EQUIPMENT/VEHICLE MAINTENANCE AND REPAIRS**

- Kubota Tractor – Replaced front tires
  - Serviced all mowers

## **WATER AND WASTEWATER**

### **GENERAL**

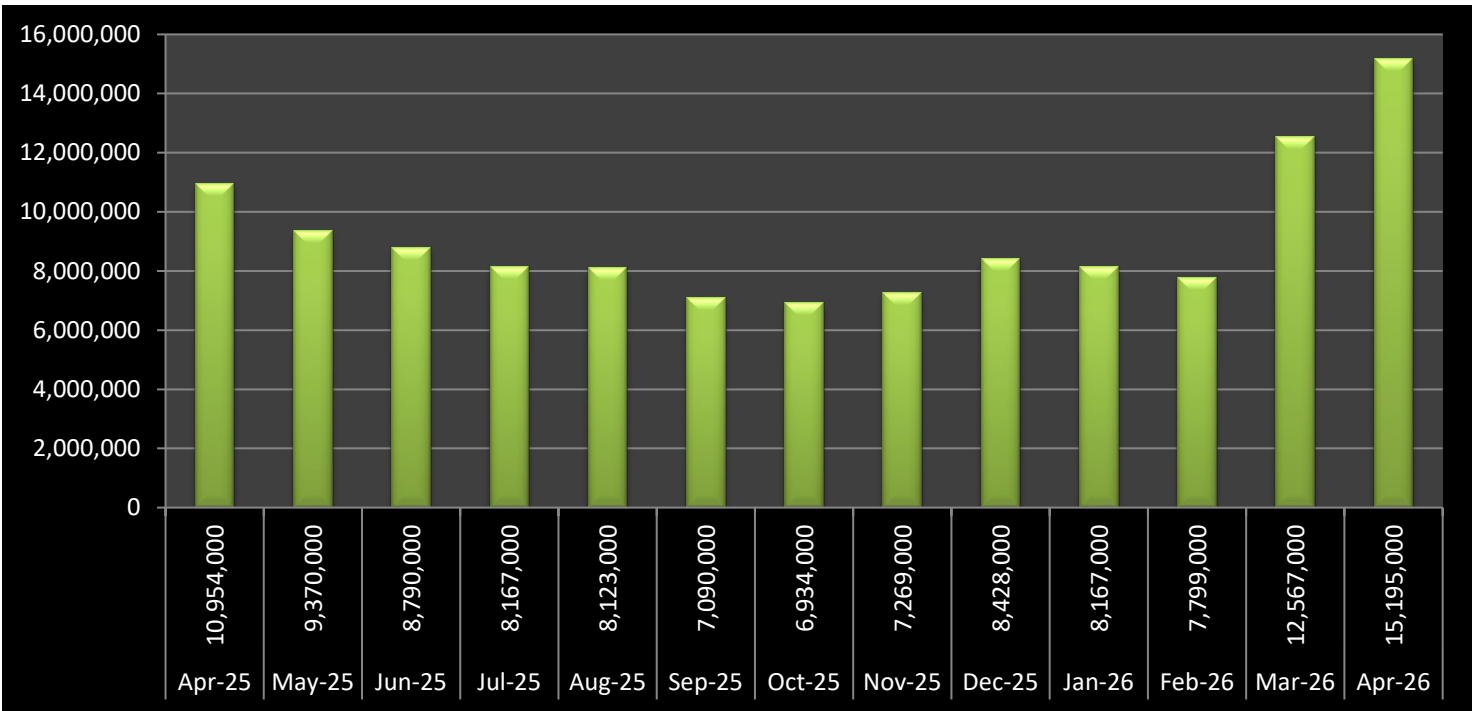
- Completed work orders for:

Shut-Off Service:	0
Turn On Service:	1
Final Read:	2
Courtesy Read:	1
Julie Locate Requests:	150
New Meters Installed:	5
Existing Meters Replaced with New Meters:	1
Other:	0
Final Inspections:	2
Total Work Orders:	9

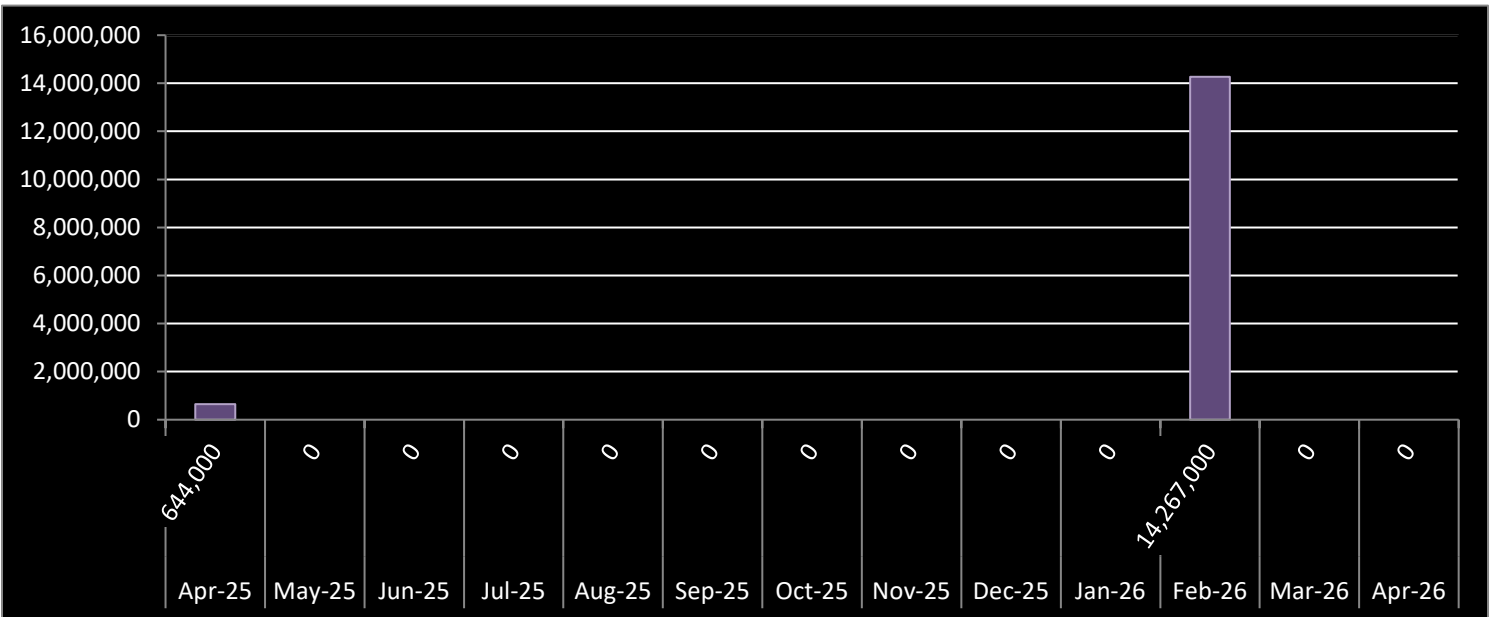
### **WASTEWATER**

- Total raw wastewater flow into the plant (Influent) 15,195,000
- Total treated wastewater from the plant: (Effluent) 0
- Completed normal sewer main jetting
- Sampled process equipment for monthly compliance
- Worked in lagoons on airlines
- Completed maintenance on the disc filters
- Completed maintenance on the blowers
- Installed a new air compressor for the disc filters

### INFLUENT



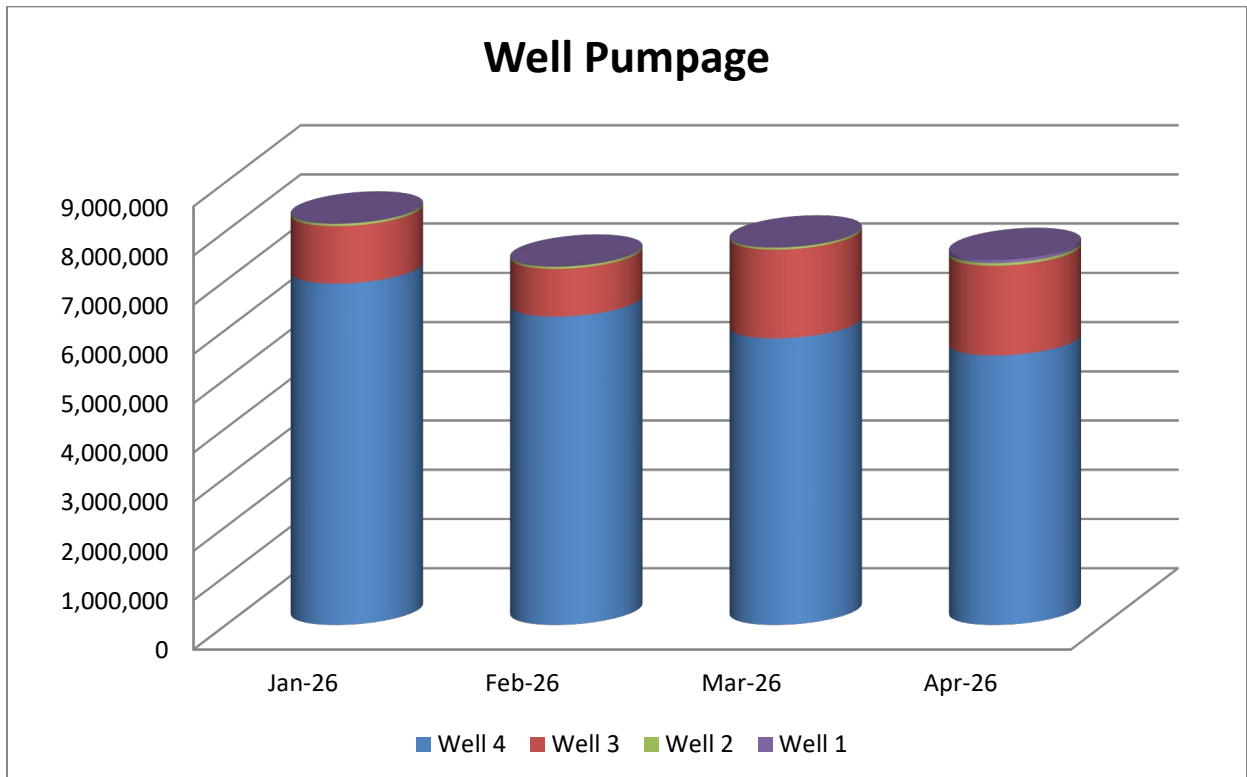
### EFFLUENT



## WATER

Item 7.

- Completed daily lab samples related to water quality. (pH, Fluoride, Chlorine, Hardness)
- Monthly chemical injection reports were completed and mailed to the IEPA.
- New pump and motor was installed at Well 1
- Read meters for utility billing



Well 1	62,100
Well 2	53,100
Well 3	1,822,000
Well 4	5,475,900

Total pumpage of treated water from wells for April: 7,413,100