

ADMINISTRATIVE COMMITTEE MEETING

TUESDAY, JUNE 28, 2022 – 1:30 PM LOMA LINDA-EOC 25541 BARTON RD, LOMA LINDA

AGENDA

The CONFIRE Administrative Committee Meeting is scheduled for Tuesday, June 28, 2022 in the Loma Linda Fire Department Emergency Operations Center, 25541 Barton Road, Loma Linda, California.

Reports and Documents relating to each agenda item are on file at CONFIRE and are available for public inspection during normal business hours.

The Public Comment portion of the agenda pertains to items NOT on the agenda and is limited to 30 minutes; 3 minutes allotted for each speaker. Pursuant to the Brown Act, no action may be taken by the Administrative Committee at this time; however, the Committee may refer your comments/concerns to staff or request that the item be placed on a future agenda.

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact CONFIRE at (909) 356-2302. Notification 48 hours prior to the meeting will enable CONFIRE to make reasonable arrangements to ensure accessibility to this meeting. Later requests will be accommodated to the extent feasible.

A recess may be called at the discretion of the Administrative Committee.

Liz Berry 1743 Miro Way, Rialto, CA 92376 909-356-2302 lberry@confire.org

CALL TO ORDER

- a. Flag Salute
- b. Roll call/Introductions

PUBLIC COMMENT

An opportunity provided for persons in the audience to make brief statements to the Administrative Committee. (Limited to 30 minutes; 3 minutes allotted for each speaker)

INFORMATION RELATIVE TO POSSIBLE CONFLICT OF INTEREST

Agenda items may require committee member abstentions due to conflict of interests and financial interests. CONFIRE Administrative Committee member abstentions shall be stated under this item for recordation on the appropriate item.

CONSENT ITEMS

The following items are considered routine and non-controversial and will be voted upon at one time by the Administrative Committee. An item may be removed by a Committee Member or member of the public for discussion and appropriate action.

- 1. Approve Administrative Committee Minutes of May 24, 2022
- 2. FY2021-22 CONFIRE Operations Statement Ending 05-31-2022

FY2021-22 CONFIRE Fund Balance Report Ending 05-31-2022

- 3. Call Summary YTD 2022
- 4. PSAP Answer Time YTD 2022
- 5. Billable Incidents

DIRECTOR REPORT

- 6. District of Transparency Certificate of Excellence Accreditation
- 7. Pulse Point Update: Mat Fratus

COMMITTEE REPORTS

- a. Support Committee Report/MIS Updates Blessing Ugbo
- b. Ops Chief Committee Report Chief Bruner
- c. CAD to CAD Mike Bell

OLD BUSINESS

8. Agreement for Assistant to the Director with Chino Valley Fire - Action Item

NEW BUSINESS

- 9. Tablet Command Fire Mapper Licenses Action Item
- 10. Request For Proposals For ALS Ambulance Transport Services Action Item

ROUND TABLE

CLOSED SESSION

11. Pursuant to California Government Code Section 54956.9(a) The Administrative Committee will meet in closed session to be briefed regarding (1) case of litigation Claim No. CIV SB 2129232 LISA SEGOVIA vs. COUNTY OF SAN BERNARDINO, CONSOLIDATED FIRE AGENCIES (CONFIRE)

ADJOURNMENT

Upcoming Meetings:

Next Regular Meeting: July 26, 2022 at 1:30 p.m.

POSTING:

This is to certify that on June 23, 2022, I posted a copy of the agenda:

- 1743 Miro Way, Rialto, CA
- on the Center's website which is www.confire.org
- -25541 Barton Rd., Loma Linda, CA

/s	<u>/ Liz Berr</u>	У

Liz Berry Administrative Secretary I



ADMINISTRATIVE COMMITTEE MEETING

TUESDAY, MAY 24, 2022 – 1:30 PM

TEAMS

MINUTES

ROLL CALL

ADMINISTRATIVE COMMITTEE MEMBERS:

Chief Jeff Armstrong/Chairperson, Victorville Fire Department

Chief Dan Harker/Vice-Chairperson, Loma Linda Fire Department - Absent

Chief Ken Harrison, Apple Valley Fire Protection District

Chief Dave Williams, Chino Valley Fire District

Chief Tim McHargue, Colton Fire Department

Chief Mike McCliman, Rancho Cucamonga Fire Department

Chief Rich Sessler, Redlands Fire Department

Chief Brian Park, Rialto Fire Department

Chief Dan Munsey, Sa Bernardino County Fire

CALL TO ORDER

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INFORMATION RELATIVE TO POSSIBLE CONFLICT OF INTEREST

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No conflicts were announced.

CONSENT ITEMS

The following items are considered routine and non-controversial and will be voted upon at one time by the Administrative Committee. An item may be removed by a Committee Member or member of the public for discussion and appropriate action.

- 1. Approve Administrative Committee Minutes of April 7, 2022
- 2. Approve Administrative Committee Minutes of April 28, 2022
- 3. Approve Administrative Committee Special Meeting Minutes of May 12, 2022
- 4. 2022 YTD Call Summary

- 5. CONFIRE Billable Incidents
- 6. 2022 YTD Answering Times
- 7. FY 21-22 CONFIRE Operations Statement Ending 04-30-22 FY 21-22 Fund Balance Report Ending 04-30-22
- 8. Contract Renewals Baker, Big Bear, Montclair, and San Manuel
- 9. EMK Consultants Renewal
- 10. Matt Fratus Renewal
- 11. Messina Renewal
- 12. City of Redlands Liaison Renewal

Motion to accept all items on Consent.

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Motion by: Chief Brian Park
Second by: Chief Tim McHargue (Abstained from item 1, due to absence)
Chief Jeff Armstrong -Yes
Chief Dan Harker (1)-Absent
Chief Ken Harrison (1)- Yes
Chief Dave Williams (1) – Yes
Chief Tim McHargue (1) – Yes to 2-12, Abstained from item 1, due to absence.
Chief Mike McCliman (1) – Yes
Chief Rich Sessler (1) – Yes
Chief Dan Munsey (4) – Yes
Yes-11
No-0
Abstain-1 Chief Tim McHargue, abstained from item 1, due to absence.
Absent-1
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Motion Passed

DIRECTOR REPORT

- ECNS continues to be a priority
- Valley Communications Center design process continues
- Art-At CFED speaking on ECNS- discussions regarding a partnership with IEHP ongoing.

COMMITTEE REPORTS

a. Support Committee Report/MIS Updates - Blessing Ugbo

Presentation by Steve Lehnhard on the New Geolocation Address Point Identification (scheduled June release) and the New Maps — ESRI RT100 style maps, which have cleaner interface and redraws are over 100 times faster (scheduled for December availability). Current GIS projects also include a new map load that will be adding approximately 93,000 more address points in the county, bringing our total to 807,000.

- b. Ops Chief Committee Report Chief Bruner
 - ECC Concept update

- Recommendations to be presented on June 28 meeting
- Discussion on Public Service calls requested by private ambulance companies for lift assists.
 - Chiefs established that all agencies would respond to any requests for ambulance lift assists (public service). No requirement for dispatch to contact duty officers.
- Tablet Command additions
 - Mike McMath provided an update regarding new applications and visibility to BDU units.
- Fourth of July Operations

c. CAD to CAD - Mike Bell

- CAL Fire San Bernardino kick off occurred May 17th
- Close to having Air Methods sign on to join the system
- Reaching out to "Reach"
- Riverside County FD work continuing
- Murrieta ready, on standby
- Ontario timeframe accelerated

OLD BUSINESS

NEW BUSINESS

13. Westnet Annual Maintenance - Action Item

Brief discussion regarding the monetary changes between FY 21/22 and FY 22/23 of \$17,127.35. This was a result of Rialto, Montclair and San Manuel being added as they transitioned out of Westnet's first year factory warranty and into the CONFIRE/Westnet annual maintenance contract, as well as an additional \$7278.26 which equates to a 4.83% overall increase.

Motion to accept the Westnet Annual Maintenance costs as presented.

Motion by: Chief Tim McHargue Second by: Chief Brian Park Chief Jeff Armstrong (1)-Yes Chief Dan Harker (1) -Absent Chief Ken Harrison (1) -Yes Chief Dave Williams (1) -Yes Chief Mike McCliman (1) - Yes Chief Rich Sessler (1) -Yes Chief Dan Munsey (4)-Yes Yes-11 No-0

^{**}Blue sheet attached with current Westnet numbers that were presented.

Absent-1

Motion Passed

14. Officer Elections - Action Item

CONFIRE Chair, Chief Armstrong, is leaving Victorville Fire Department necessitating Officer Elections.

Per CONFIRE By-Laws "He/She shall serve a one (1) year term as Chairperson/Vice-Chairperson and shall be elected to that position annually by the members of the Administrative Committee."

Motion to elect Chief Dan Harker to a 1-year term as Chairperson and Chief Rich Sessler to a 1-year term as Vice-Chairperson.

Motion by: Chief Tim McHargue Second by: Chief Ken Harrison Chief Jeff Armstrong (1)-Yes Chief Dan Harker (1) -Absent Chief Dave Williams (1) -Yes Chief Mike McCliman (1) - Yes Chief Rich Sessler (1) -Yes Chief Brian Park (1)-Yes Chief Dan Munsey (4)-Yes Yes-11 No-0 Absent-1

Motion Passed

15. Acting Director Contract – Action Item

Motion to approve Employee Agreement for Acting CONFIRE Director Mike Bell as presented.

Motion by: Chief Mike McCliman Second by: Chief Jeff Armstrong Chief Dan Harker (1) -Absent Chief Ken Harrison (1) -Yes Chief Dave Williams (1) -Yes Chief Tim McHargue (1) - Yes Chief Rich Sessler (1) -Yes Chief Brian Park (1)-Yes Chief Dan Munsey (4)-Yes Yes-11 No-0 Absent-1

Motion Passed

16. Appointment of Chief Officer to assist Acting Director – Discussion/Action Item

Motion to appoint Chief Nathan Cooke from Chino Valley Fire District to assist Acting Director Mike Bell. Acting Director to facilitate agreement and present to Admin. Chiefs for approval.

Motion by: Chief Tim McHargue Second by: Chief Brian Park Chief Jeff Armstrong (1)-Yes Chief Dan Harker (1) -Absent Chief Ken Harrison (1) -Yes Chief Dave Williams (1) -Yes Chief Mike McCliman (1) - Yes Chief Rich Sessler (1) -Yes Chief Dan Munsey (4)-Yes Yes-11 No-0 Absent-1

Motion Passed

ROUND TABLE

CLOSED SESSION

17. Pursuant to California Government Code Section 54956.9(a) The Administrative Committee will meet in closed session to be briefed regarding (1) case of litigation Claim No. CIV SB 2129232 LISA SEGOVIA vs. COUNTY OF SAN BERNARDINO, CONSOLIDATED FIRE AGENCIES (CONFIRE)

No reportable action taken

ADJOURNMENT

Motion to adjourn the CONFIRE Administrative Committee Meeting

Motion by Chief Jeff Armstrong

The meeting adjourned at 1450.

Upcoming	Meetings:
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Next Regular Meeting: June 28, 2022, at 1:30 p.m. Location to be announced.

/s/ Liz Berry

Liz Berry

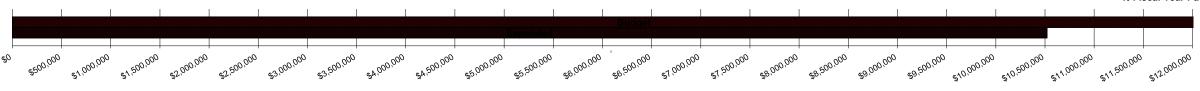
Administrative Secretary I

OPERATIONS FUND 5008 UNAUDITED MONTHLY SUMMARY FY 2021/22

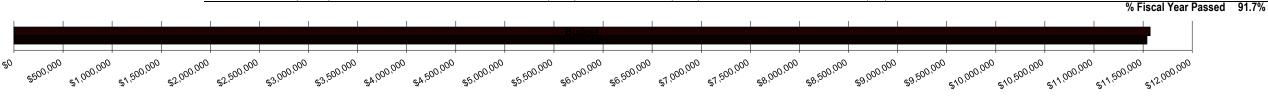


Item 2.

	3 PP					3 PP						3 PP	Total YTD	2020/21	Bud - Exp	
<u>Expenditures</u>	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Expended	Budget	Difference	% Used
Salary/Benefits	519,723	478,214	556,180	494,631	503,318	780,853	479,036	493,788	489,773	510,713	487,890	-	5,794,118	7,921,125	\$2,127,007	
Overtime/Call Back	29,711	33,060	29,966	26,151	25,550	39,525	22,702	29,585	27,672	28,970	30,737	-	323,628	289,665	-\$33,963	
Phone/Circuits/Internet	58,668	30,159	52,327	59,100	51,594	48,584	44,297	47,563	59,765	48,756	51,896	-	552,708	588,259	\$35,551	94.0%
County IS/Data Services/Counsel	4,996	(7,239)	2,189	8,049	1,332	2,277	2,135	1,584	6,190	3,656	4,664	-	29,833	61,761	\$31,928	
Radio/Pager, Console Maint	-	40,310	40,271	40,312	40,401	40,469	44,756	41,409	37,822	41,447	45,346	-	412,542	504,118	\$91,576	
Computer Software	584,029	310,561	35,045	600	51,510	185	(861)	262,796	365,659	90,141	32,274	-	1,731,941	1,470,965	(\$260,976)	
Computer Hardware	45,479	192	108	80	(44,517)	-	-	-	13,503	165	21	-	15,031	18,450	\$3,419	81.5%
Office Exp/Copier Lease	11,598	4,558	1,645	3,343	2,745	4,760	3,051	14,061	4,134	4,146	3,403	-	57,445	71,044	\$13,599	80.9%
Insurance/Auditing	25,949	-	19,792	4,373	6,750	5,650	-	-	-	5,000	-	-	67,515	54,655	(\$12,860)	
Payroll/HR/Medical Director	7,908	64,657	4,237	3,888	3,761	2,746	2,486	6,257	4,094	118,655	5,452	-	224,141	279,871	\$55,730	80.1%
Travel/Training	2,025	1,153	1,306	548	-	1,810	2,974	5,600	2,543	5,998	1,744	-	25,701	65,000	\$39,299	39.5%
Auto/Structure/Fuel	-	1,937	2,133	1,668	1,171	1,162	1,039	992	1,295	1,892	1,212	-	14,499	24,047	\$9,548	60.3%
Other/HDGC Rent/Equip Trans	39,989	42,773	12,943	13,877	12,150	14,663	11,773	1,073,259	24,398	12,798	12,793	-	1,271,415	1,293,567	\$22,152	98.3%
Total	1,330,076	1,000,333	758,142	656,618	655,764	942,684	613,388	1,976,892	1,036,848	872,336	677,433	-	10,520,516	12,642,527	\$2,122,011	83.2%
									-						% Fiscal Year Passed	91.7%



Revenue	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Received	Budget	Difference % Rcvd
Services	2,827,160	-	-	2,842,682	-	-	2,901,276	-	-	2,981,881	-	-	11,552,999	11,570,714	\$17,715 100%
Interest	6,896	(6,896)	=	5,294	-	-	4,329	-	-	5,852	-	-	15,475	=	(\$15,475)
Other		(24,693)	-	-	-	(3,952)	-	(1,827)	-	-	(191)	-	(30,664)	-	\$30,664
Total	2,834,055	(31,589)	-	2,847,976	-	(3,952)	2,905,606	(1,827)	-	2,987,733	(191)	-	11,537,811	11,570,714	\$32,903 100%





FY 2021-2022 Fund Balance Report as of May 31, 2022

Operations Fund (5008)			
Audited Fund Balance 7/1/21		* \$	2,278,608
		Ŧ	, 3,000
Revenue Expenditures	10,465,998 (10,520,516)		
N	let		(54,518)
Transfers Out to 5010 - CIP	1,000,000		,
Transfers Out to 5011 - Compensated Abs Net Transfers In/O	71,813 Out		1,071,813
Total Fund Baland		\$	3,295,903
*FY 2021-22 Operating costs 10% is \$1,157,071 Per Boa	ard Policv		
Equipment Reserve Fund (5009)			
Audited Fund Polones 7/4/04		•	0.404.000
Audited Fund Balance 7/1/21		\$	2,104,322
Revenue	662,132		
Expenditures N	(521,097)		141,035
Total Fund Baland		\$	2,245,357
Comoval Deserve Free L (2010)			
General Reserve Fund (5010)			
Audited Fund Balance 7/1/21		* \$	6,337,376
Revenue - Membership/Interest	(64,800)		
Revenue - Grant	(000 500)		
Expenditures N	(908,529) let		(973,329)
Transfers Out to Fund 5019	825,663		, ,
Net Transfers In/O Total Fund Baland		\$	825,663 6,189,710
Reserve for CIP	(3,000,000)	Φ	0,103,710
EMD Optimization (ECNS) Project	(250,000)		/
Net Committ Available Fund Balan		\$	(3,250,000) 2,939,710
Available rund Balan	. 	φ	۵,335,7 IU
*FY 2021-22 Operating costs 25% is \$2,892,679 Per Box	ard Policy		
Term Benefits Reserve Fund (5011)			
Audited Fund Balance 7/1/21		\$	1,340,998
Revenue	223,355		
Expenditures			000 5==
N Transer Comp. Absence From 5008	let 71,813		223,355
Unfunded Liability	11,013		
Net Transfers In/O			71,813
Total Fund Baland	ce	\$	1,636,166





FY 2021-2022 Fund Balance Report as of May 31, 2022

CAD-to-CAD Project Fund (5019) - New Fund		
Audited Fund Balance 7/1/21		\$ -
Revenue	519,607	
Expenditures	(531,775)	
Net		(12,168)
Transfers In from Fund 5010	825,663	
Net Transfers In/Out		825,663
Total Fund Balance		\$ 813,495
Total Beginning Fund Balance - 07/0	01/21	\$ 12,061,304
Total Ending Fund Balance - 05/31	/22	\$ 14,180,632



Call Summary CONFIRE/Comm Center

01/01/2018 From:

1743 W Miro Way

To: 12/31/2018

Rialto, CA 92376

Period Month

Group: Call Type: All

Year: 2018

County: San Bernardino

Include Abandoned

Filters:

Abandoned

Date	911	911 Abdn	Total 911	911 Abdn Percentage	10-Digit Emergency Inbound	10-Digit Emergency Abdn	Total 10- Digit Emergency	Admin Outbound	Admin Inbound	Admin Inbound Abandoned	Total Admin	Total All Calls	Average Call Duration
January 2018	16152	113	16265	0.69%	12832	489	13321	14547	9471	263	24281	53867	101.2
February 2018	13853	54	13907	0.39%	11010	375	11385	12870	8897	156	21924	47216	104.7
March 2018	14786	55	14841	0.37%	11712	417	12129	14730	9597	144	24471	51441	109.2
April 2018	14347	58	14405	0.40%	11332	440	11772	14425	9264	210	23899	50076	104.7
May-18	14465	59	14524	0.41%	11178	371	11549	15095	10353	154	25602	51675	106.4
Jun-18	15195	190	15385	1.23%	11381	446	11827	14452	10334	224	25010	52222	102.8
Jul-18	16888	72	16960	0.42%	13054	570	13624	16781	11430	355	28566	59150	105.5
Aug-18	15855	49	15904	0.31%	12175	502	12677	15479	11274	247	27000	55581	105.7
Sep-18	14577	50	14627	0.34%	10816	383	11199	14006	9985	224	24215	50041	106.8
Oct-18	14677	58	14735	0.39%	11288	355	11643	14688	10468	162	25318	51696	106.9
Nov-18	14949	89	15038	0.59%	11730	449	12179	15256	9273	178	24707	51924	106.9
Dec-18	15022	54	15076	0.36%	10889	335	11224	15595	10756	162	26513	52813	110.2
2018 Totals	180766	901	181667	0.49%	139397	5132	144529	177924	121102	2479	301506	627702	105.9
2017 Totals	178324	1096	179420	0.61%	144692	6435	151128	163215	127217	2066	292708	623256	103.1



Call Summary CONFIRE/Comm Center

1743 W Miro Way

Rialto, CA 92376

County: San Bernardino

Period Group: Call Type:

Year: 2019 Abandoned

Filters:

From:

To:

All Include Abandoned

1/1/2019

Month

12/31/2019

Date	911	911 Abdn	Total 911	911 Abdn Percentage	10-Digit Emergency Inbound	10-Digit Emergency Abdn	Total 10- Digit Emergency	Admin Outbound
Jan-19	14397	489	14886	3.28%	11482	329	11811	16263
Feb-19	13356	83	13439	0.62%	10888	333	11221	16376
Mar-19	15801	88	15889	0.55%	12247	428	12675	18621
Apr-19	15636	83	15719	0.53%	12126	433	12559	17337
May-19	15019	77	15096	0.51%	11880	380	12260	16861
Jun-19	16359	96	16455	0.58%	12690	524	13214	16904
Jul-19	18133	92	18225	0.50%	15220	739	15959	19395
Aug-19	17631	81	17712	0.46%	13513	604	14117	18983
Sep-19	16599	78	16677	0.47%	12464	509	12973	16322
Oct-19	18120	102	18222	0.56%	13930	612	14542	17513
Nov-19	16806	108	16914	0.64%	12875	793	13668	16910
Dec-19	16922	81	17003	0.48%	13517	900	14417	17453
2019 Totals	194779	1458	196237	0.74%	152832	6584	159416	208938
2018 Totals	180766	901	181667	0.50%	139397	5132	144529	177924

Admin Inbound	Admin Inbound Abandoned	Total Admin	Total All Calls	Average Call Duration
10785	112	27160	53857	109.2
9497	159	26032	50692	110.3
10552	216	29389	57953	109.8
11444	205	28986	57264	104.7
11109	232	28202	55558	104.9
11855	341	29100	58769	104.9
11142	354	30891	65075	102.6
11057	444	30484	62313	102.8
12006	333	28661	58311	102.9
11869	373	29755	62519	101.5
10999	463	28372	58954	103.5
10489	1124	29066	60486	102.5
132804	4356	346098	701751	104.8
121102	2479	301506	627702	105.9



Call Summary CONFIRE/Comm Center

1743 W Miro Way

Rialto, CA 92376

County: San Bernardino

Year: 2020 To: Period Month

Group: Call Type: ΑII

Abandoned Include Aband

1/1/2020

12/31/2020

Filters:

From:

CONFIRE

	•						
Date	911	911 Abdn	Total 911	911 Abdn Percentage	10-Digit Emergency Inbound	10-Digit Emergency Abdn	Total 10- Digit Emergency
Jan-20	16708	76	16784	0.45%	11804	521	12325
Feb-20	15931	76	16007	0.47%	11814	477	12291
Mar-20	15120	55	15175	0.36%	11815	476	12291
Apr-20	13841	35	13876	0.25%	10251	379	10630
May-20	16905	61	16966	0.36%	12293	485	12778
Jun-20	18155	75	18230	0.41%	12760	685	13425
Jul-20	20459	120	20579	0.58%	13674	720	14394
Aug-20	19373	85	19458	0.44%	13600	704	14304
Sep-20	17,284	112	17396	0.64%	13866	620	14486
Oct-20	18,005	74	18079	0.41%	14072	595	14667
Nov-20	17,147	70	17217	0.41%	14659	889	15548
Dec-20	21,707	82	21789	0.38%	15424	1312	16736
2020 Totals	210635	921	211556	0.44%	156,032	7,843	163,875
2019 Totals	194779	1458	196237	0.74%	152,832	6,584	159,416

doned

Admin Outbound	Admin Inbound	Admin Inbound Abandoned	Total Admin	Total All Calls	Average Call Duration
15715	11931	204	27851	56960	103.1
14611	11563	208	26382	54680	101.2
16708	11993	159	28860	56326	107.4
15791	11244	457	27492	51998	106.9
17534	12229	171	29934	59678	100.3
18175	12136	240	30551	62206	99.3
19706	13093	373	33172	68145	100.3
18072	12929	396	31397	65159	101.3
17954	12654	285	30893	62775	98.8
18204	12709	321	31234	63980	98.3
18020	12545	290	30874	63639	98.3
19657	12213	315	31544	70069	93.8
210,147	140,893	3,419	360,184	735,615	100.3
208,938	132,804	4,356	346,098	701,751	104.8



Call Summary CONFIRE/Comm Center

1743 W Miro Way

County: San Bernardino Rialto, CA 92376

Year: 2021

1/1/2021 From:

12/31/2021 To: Period Month

Group: Call Type: ΑII

Abandoned Include Aband

Filters:

Date	911	911 Abdn	Total 911	911 Abdn Percentage	10-Digit Emergency Inbound	10-Digit Emergency Abdn	Total 10- Digit Emergency
Jan-21	19569	65	19634	0.33%	14978	989	15967
Feb-21	15820	65	15345	0.42%	13030	938	13968
Mar-21	16681	140	16821	0.83%	14960	1119	16079
Apr-21	17849	256	18105	1.41%	15340	1384	16724
May-21	18145	89	18234	0.49%	15610	1157	16767
Jun-21	18607	85	18692	0.45%	14939	1398	16337
Jul-21	20322	108	20430	0.53%	16337	1422	17759
Aug-21	20051	105	20156	0.52%	14270	1078	15348
Sep-21	18267	68	18335	0.37%	12939	830	13769
Oct-21	17606	46	17652	0.26%	13564	821	14385
Nov-21	18143	64	18207	0.35%	12690	735	13425
Dec-21	18937	7860	26797	29.33%	13247	592	13839
2021 Totals	219457	8951	228408	3.92%	171904	12463	184367
2020 Totals	210635	921	211556	0.44%	156032	7843	163875

doned

Admin Outbound	Admin Inbound	Admin Inbound Abandoned	Total Admin	Total All Calls	Average Call Duration
20246	9203	2303	31752	67353	100
16156	8140	1809	26105	55418	98.5
17013	11824	2652	30949	63849	117.7
17531	10412	2169	30112	64941	95.8
19789	10260	2130	32179	67180	96.3
19490	9404	2224	31118	66147	98.3
20744	9970	2947	33661	71850	96.7
19463	10345	1626	31434	66938	102.7
17704	10503	425	28632	60736	103.3
17995	9123	884	28002	60039	102.1
18226	9033	884	28143	59775	99.2
17251	6650	351	24252	64888	100
221608	114327	20404	356339	769114	100.8
210147	140893	9142	360184	735615	100.3



Call Summary CONFIRE/Comm Center

1743 W Miro Way

Rialto, CA 92376

County: San Bernardino

Year: 2022

1/1/2022 From:

5/31/2022 To: Period Month

Group: Call Type: ΑII

Abandoned Include Aband

Filters:

Date	911	911 Abdn	Total 911	911 Abdn Percentage	10-Digit Emergency Inbound	10-Digit Emergency Abdn	Total 10- Digit Emergency
Jan-22	22276	1476	23752	6.21%	13048	709	13757
Feb-22	16543	155	16698	0.93%	11468	542	12010
Mar-22	18025	211	18236	1.16%	12092	1568	13660
Apr-22	17106	61	17167	0.36%	11494	760	12254
May-22	19109	83	19192	0.43%	12288	590	12878
2022 Totals	93085	1988	95073	2.09%	60390	4169	64559
2021 Totals	87524	615	88139	0.70%	73918	5587	79505

doned

Admin Outbound	Admin Inbound	Admin Inbound Abandoned	Total Admin	Total All Calls	Average Call Duration
17186	5902	391	23479	60988	104.8
14154	4729	189	19072	47780	110.7
13907	5199	142	19248	51144	108.7
13521	5053	138	18712	48133	114
14520	5286	136	19942	52012	113.8
73288	26169	996	100453	260085	110.1
90735	49299	11063	151097	318741	101.7



PSAP Answer Time

CONFIRE/Comm Center

1743 W Miro Way

Rialto, CA 92376 County: San Bernardino

Month - January - December 2018

Agency Fire Affiliation From:

To: 12/31/2018

01/01/2018

Period Group: Month
Time Group: 60 Minute

 Time Block:
 00:00 - 23:59

 Call Type:
 911 Calls

				Answer Times In Se	conds			
Call Hour	0 - 10	11-15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
January 2018 Total	14,044	948	416	597	179	75	6	16,265
% answer time ≤ 10 seconds	86.34%	5.83%	2.56%	3.67%	1.10%	0.46%	0.04%	100.00%
% answer time ≤ 15 seconds	92.17%							
% answer time ≤ 40 seconds	98.40%							
February 2018 Total	12,482	637	277	351	111	49	0	13,907
% answer time ≤ 10 seconds	89.75%	4.58%	1.99%	2.52%	0.80%	0.35%	0.00%	100.00%
% answer time ≤ 15 seconds	94.33%							
% answer time ≤ 40 seconds	98.85%							
March 2018 Total	13,326	725	309	356	91	31	3	14,841
% answer time ≤ 10 seconds	89.79%	4.89%	2.08%	2.40%	0.61%	0.21%	0.02%	100.00%
% answer time ≤ 15 seconds	94.68%							
% answer time ≤ 40 seconds	99.16%							
April 2018 Total	12,685	759	330	462	119	49	1	14,405
% answer time ≤ 10 seconds	88.06%	5.27%	2.29%	3.21%	0.83%	0.34%	0.01%	100.00%
% answer time ≤ 15 seconds	93.33%							
% answer time ≤ 40 seconds	98.83%							44 501
May 2018 Total	12,954	700	348	407	79 0.54%	36	0	14,524
% answer time ≤ 10 seconds	89.19%	4.82%	2.40%	2.80%	0.54%	0.25%	0.00%	100.00%
% answer time ≤ 15 seconds	94.01%							
% answer time ≤ 40 seconds June 2018 Total	99.21% 13,148	0.5	,	560	205	101		15,385
% answer time ≤ 10 seconds	13,148 85.46%	915	454	3.64%	1.33%	0.66%	2	100.00%
		5.95%	2.95%	3.64%	1.33%	0.66%	0.01%	100.00%
% answer time ≤ 15 seconds % answer time ≤ 40 seconds	91.41% 98.00%							
	14,303	4 000		784	219	94		14,525
July 2018 Total % answer time ≤ 10 seconds	84.34%	1,028 6.06%	528	4.62%	1.29%	0.55%	0.02%	100.00%
% answer time ≤ 10 seconds	90.40%	6.06%	3.11%	4.02%	1.29%	0.55%	0.02%	100.00%
% answer time ≤ 40 seconds	98.14%							
August 2018 Total	13,874	810	424	551	158	80	7	15,904
% answer time ≤ 10 seconds	87.24%	5.09%	2.67%	3.46%	0.99%	0.50%	0.04%	100.00%
% answer time ≤ 15 seconds	92.33%	0.0070	2.07 70				0.0470	
% answer time ≤ 40 seconds	98.46%							
September 2018 Total	12,821	782	368	453	127	73	3	14,627
% answer time ≤ 10 seconds	87.65%	5.35%	2.52%	3.10%	0.50%	0.50%	0.02%	100.00%
% answer time ≤ 15 seconds	93.00%							
% answer time ≤ 40 seconds	98.61%							
October 2018 Total	12,933	820	400	426	110	47	2	14,735
% answer time ≤ 10 seconds	87.77%	5.56%	2.71%	2.87%	0.75%	0.32%	0.01%	100.00%
% answer time ≤ 15 seconds	93.34%							
% answer time ≤ 40 seconds	98.92%							
November 2018 Total	12,922	928	453	544	128	58	5	15,038
% answer time ≤ 10 seconds	85.93%	6.17%	3.01%	3.62%	0.85%	0.39%	0.03%	100.00%
% answer time ≤ 15 seconds	92.10%							
% answer time ≤ 40 seconds	98.73%							
December 2018 Total	13,497	742	322	377	101	37	0	25,076
% answer time ≤ 10 seconds	89.53%	4.92%	2.14%	2.50%	0.67%	0.25%	0.00%	100.00%
% answer time ≤ 15 seconds	94.45%							
% answer time ≤ 40 seconds	99.08%							
Year to Date 2018 Total	158,989	9,794	4,629	5,865	1,627	730	32	181,666
% answer time ≤ 10 seconds	158,989 87.52%	9,794 5.39%	2.55%	3.23%	0.90%	0.40%	0.02%	100.00%
% answer time ≤ 15 seconds	92.91%	5.59%	2.55%	5.23 /6	0.5576	0.4078	0.02%	100.00 /6
% answer time ≤ 40 seconds	98.68%							
70 dilawer time = 40 seconds	38.06 /6							
Year to Date 2017 Total	104,155	6,710	3,057	3,439	904	330	19	118,614
% answer time ≤ 10 seconds	87.81%	5.66%	2.58%	2.90%	0.76%	0.28%	0.02%	100.00%
% answer time ≤ 15 seconds	93,47%	0.0370	2.0070				U.U.2.70	
% answer time ≤ 40 seconds	98.94%							
	00.0470							



PSAP Answer Time

CONFIRE/Comm Center

1743 W Miro Way

Rialto, CA 92376 County: San Bernardino

> 1/1/2019 - 12/31/2019 Month - Year:

Agency Affiliation Fire

				Answer Times In Sec	onds
Call Hour	0 - 10	11-15	16 - 20	21 - 40	41 - 60
January 2019 Total	13,693	586	240	277	68
% answer time ≤ 10 seconds	91.99%	3.94%	1.61%	1.86%	0.46%
% answer time ≤ 15 seconds	95.92%				
% answer time ≤ 40 seconds	99.40%				
February 2019 Total	12,243	566	246	285	69
% answer time ≤ 10 seconds	91.10%	4.21%	1.83%	2.12%	0.51%
% answer time ≤ 15 seconds	95.31%				
% answer time ≤ 40 seconds	99.26%				
March 2019 Total	14,403	660	315	349	97
% answer time ≤ 10 seconds	90.65%	4.15%	1.98%	2.20%	0.61%
% answer time ≤ 15 seconds	94.80%				
% answer time ≤ 40 seconds	98.98%				
April 2019 Total	14,207	741	327	339	68
% answer time ≤ 10 seconds	90.38%	4.71%	2.08%	2.16%	0.43%
% answer time ≤ 15 seconds	95.10%		·		
% answer time ≤ 40 seconds	99.33%				
May 2019 Total	13,712	671	279	313	85
% answer time ≤ 10 seconds	90.83%	4.44%	1.85%	2.07%	0.56%
% answer time ≤ 15 seconds	95.28%		·		
% answer time ≤ 40 seconds	99.20%				
June 2019 Total	14,520	740	350	554	182
% answer time ≤ 10 seconds	88.24%	4.50%	2.13%	3.37%	1.11%
% answer time ≤ 15 seconds	92.74%		•		
% answer time ≤ 40 seconds	98.23%				
July 2019 Total	15,820	876	465	683	252
% answer time ≤ 10 seconds	86.80%	4.81%	2.55%	3.75%	1.38%
% answer time ≤ 15 seconds	91.61%		<u>,</u>		
% answer time ≤ 40 seconds	97.91%				
August 2019 Total	15,684	814	409	509	202
% answer time ≤ 10 seconds	88.55%	4.60%	2.31%	2.87%	1.14%
% answer time ≤ 15 seconds	93.15%			<u>, </u>	
% answer time ≤ 40 seconds	98.33%				
September 2019 Total	14,520	809	414	559	218
% answer time ≤ 10 seconds	87.07%	4.90%	2.50%	3.40%	1.30%
% answer time ≤ 15 seconds	91.92%				
% answer time ≤ 40 seconds	97.75%				
October 2019 Total	15,452	994	528	758	311
% answer time ≤ 10 seconds	84.80%	5.45%	2.90%	4.16%	1.71%
% answer time ≤ 15 seconds	90.25%				
% answer time ≤ 40 seconds	97.31%				
	0.13170				

November 2019 Total	13,682	954	603	971	419
% answer time ≤ 10 seconds	80.89%	5.64%	3.57%	5.74%	2.48%
% answer time ≤ 15 seconds	86.53%				
% answer time ≤ 40 seconds	95.84%				
December 2019 Total	13,948	999	622	846	350
% answer time ≤ 10 seconds	82.03%	5.88%	3.66%	4.98%	2.06%
% answer time ≤ 15 seconds	87.91%				
% answer time ≤ 40 seconds	96.54%				
Year to Date 2019 Total	171,884	9,410	4,798	6,443	2,321
% answer time ≤ 10 seconds	87.59%	4.80%	2.45%	3.28%	1.18%
% answer time ≤ 15 seconds	92.39%				
% answer time ≤ 40 seconds	98.11%				
Year to Date 2018 Total	158,989	9,794	4,630	5,865	1,627
% answer time ≤ 10 seconds	87.52%	5.39%	2.55%	3.23%	0.90%
% answer time ≤ 15 seconds	92.91%				
% answer time ≤ 40 seconds	98.68%				

 From:
 1/1/2019

 To:
 12/31/2019

 Period Group:
 Month

 Time Group:
 60 Minute

 Time Block:
 00:00 - 23:59

 Call Type:
 911 Calls

61 - 120	120+	Total
22	0	14,866
0.15%	0.00%	100.00%
28	2	13,439
0.21%	0.01%	100.00%
59	6	15,889
0.37%	0.04%	100.00%
35	2	15,719
0.22%	0.01%	100.00%
33	3	15,096
0.22%	0.02%	100.00%
102	7	16,455
0.62%	0.04%	100.00%
112	17	18,225
0.61%	0.09%	100.00%
86	8	17,712
0.49%	0.05%	100.00%
150	7	16,677
0.90%	0.04%	100.00%
162	17	18,222
0.89%	0.09%	100.00%

251	34	16,914
1.48%	0.20%	100.00%
222	16	17,003
1.31%	0.09%	100.00%
1,262	119	196,237
0.64%	0.06%	100.00%
730	32	181,667
0.40%	0.02%	100.00%



PSAP Answer Time

CONFIRE/Comm Center

1743 W Miro Way

Rialto, CA 92376 County: San Bernardino

Month - Year: 1/1/2020 - 12/31/2020

Agency Fire

Affiliation

Answer Times In Seconds 0 - 10 11-15 16 - 20 21 - 40 41 - 60 **Call Hour** 622 January 2020 Total 14,331 1,014 203 507 % answer time ≤ 10 seconds 85.38% 6.04% 3.71% 1.21% 3.02% % answer time ≤ 15 seconds 91.43% % answer time ≤ 40 seconds 98.15% February 2020 Total 13,945 429 530 173 833 % answer time ≤ 10 seconds 87.12% 5.20% 2.68% 3.31% 1.08% % answer time ≤ 15 seconds 92.32% % answer time ≤ 40 seconds 98.31% March 2020 Total 13,540 376 112 714 361 % answer time ≤ 10 seconds 89.23% 4.71% 2.48% 0.74% 2.38% % answer time ≤ 15 seconds 93.93% % answer time ≤ 40 seconds 98.79% **April 2020 Total** 12,633 631 225 57 294 % answer time ≤ 10 seconds 91.04% 4.55% 2.12% 1.62% 0.41% <mark>% answer time ≤ 15 seconds</mark> 95.59% % answer time ≤ 40 seconds 99.33% May 2020 Total 14,973 483 148 834 422 % answer time ≤ 10 seconds 88.25% 4.92% 2.49% 2.85% 0.87% % answer time ≤ 15 seconds 93.17% % answer time ≤ 40 seconds 98.50% June 2020 Total 15,245 1,119 645 779 290 1.59% % answer time ≤ 10 seconds 83.63% 6.14% 3.54% 4.27% % answer time ≤ 15 seconds 89.76% % answer time ≤ 40 seconds 97.58% July 2020 Total 17,044 927 381 1,272 706 % answer time ≤ 10 seconds 82.82% 6.18% 3.43% 4.50% 1.85% % answer time ≤ 15 seconds 89.00% 96.94% % answer time ≤ 40 seconds August 2020 Total 16,332 1,185 705 724 289 % answer time ≤ 10 seconds 83.93% 6.09% 3.62% 3.72% 1.49% % answer time ≤ 15 seconds 90.02% % answer time ≤ 40 seconds 97.37% September 2020 Total 15,041 1,001 559 551 185 % answer time ≤ 10 seconds 86.46% 5.75% 3.21% 3.17% 1.06% % answer time ≤ 15 seconds 92.22% % answer time ≤ 40 seconds 98.60% October 2020 Total 256 15,165 1,165 724 648 % answer time ≤ 10 seconds 83.88% 4.00% 1.42% 6.44% 3.58% % answer time ≤ 15 seconds 90.33% % answer time ≤ 40 seconds 97.91%

November 2020 Total	14,636	1,021	606	605	217
% answer time ≤ 10 seconds	85.01%	5.93%	3.52%	3.51%	1.26%
% answer time ≤ 15 seconds	90.94%				
% answer time ≤ 40 seconds	97.97%				
December 2020 Total	18,163	1,276	752	990	392
% answer time ≤ 10 seconds	83.36%	5.86%	3.45%	4.54%	1.80%
% answer time ≤ 15 seconds	89.21%				
% answer time ≤ 40 seconds	97.21%				
Year to Date 2020 Total	181,048	12,065	6,634	7,536	2,703
% answer time ≤ 10 seconds	85.58%	5.70%	3.14%	3.56%	1.28%
% answer time ≤ 15 seconds	91.28%				
% answer time ≤ 40 seconds	97.98%				
Year to Date 2019 Total	171,884	9,410	4,798	6,443	2,321
% answer time ≤ 10 seconds	87.59%	4.80%	2.45%	3.28%	1.18%
% answer time ≤ 15 seconds	92.39%				
% answer time ≤ 40 seconds	98.11%				

 From:
 1/1/2020

 To:
 12/31/2020

 Period Group:
 Month

 Time Group:
 60 Minute

 Time Block:
 00:00 - 23:59

 Call Type:
 911 Calls

61 - 120	120+	Total
100	7	16,784
0.60%	0.04%	100.00%
94	3	16,007
0.59%	0.02%	100.00%
66	6	15,175
0.43%	0.04%	100.00%
34	2	13,876
0.25%	0.01%	100.00%
98	8	16,966
0.58%	0.05%	100.00%
0.0070	0.0070	10010070
144	8	18,230
0.79%	0.04%	100.00%
0.1070	010 170	10010070
229	20	20,579
1.11%	0.10%	100.00%
11170	0.1070	10010070
200	23	19,458
1.03%	0.12%	100.00%
1.00 /0	0.1270	100.0070
55	4	17,396
0.32%	0.02%	100.00%
0.52 /6	0.0276	100.00 /8
113	8	18,079
0.63%	0.04%	100.00%
0.0370	0.0-7/0	. 55.5576

122	10	17,217
0.71%	0.06%	100.00%
194	22	21,789
0.89%	0.10%	100.00%
1,449	121	211,556
0.68%	0.06%	100.00%
1,262	119	196,237
0.64%	0.06%	100.00%



PSAP Answer Time

CONFIRE/Comm Center

1743 W Miro Way

Rialto, CA 92376 County: San Bernardino

> 1/1/2021 - 12/31/2021 Month - Year:

Agency Affiliation Fire

			ı	Answer Times In Sec	onds
Call Hour	0 - 10	11-15	16 - 20	21 - 40	41 - 60
January 2021 Total	17,242	962	520	613	203
% answer time ≤ 10 seconds	87.82%	4.90%	2.65%	3.12%	1.03%
% answer time ≤ 15 seconds	92.72%				
% answer time ≤ 40 seconds	98.49%				
February 2021 Total	13,431	779	391	474	172
% answer time ≤ 10 seconds	87.53%	5.08%	2.55%	3.09%	1.12%
% answer time ≤ 15 seconds	92.60%				
% answer time ≤ 40 seconds	98.24%				
March 2021 Total	14,942	768	452	430	145
% answer time ≤ 10 seconds	88.83%	4.57%	2.69%	2.56%	0.86%
% answer time ≤ 15 seconds	93.40%		·		
% answer time ≤ 40 seconds	98.64%				
April 2021 Total	15,519	992	531	639	216
% answer time ≤ 10 seconds	85.72%	5.48%	2.93%	3.53%	1.19%
% answer time ≤ 15 seconds	91.20%		•	•	
% answer time ≤ 40 seconds	97.66%				
May 2021 Total	15,477	1,017	548	786	249
% answer time ≤ 10 seconds	84.88%	5.58%	3.01%	4.31%	1.37%
% answer time ≤ 15 seconds	90.46%		•	•	
% answer time ≤ 40 seconds	97.77%				
June 2021 Total	15,019	1,225	741	1,039	435
% answer time ≤ 10 seconds	80.35%	6.55%	3.96%	5.56%	2.33%
% answer time ≤ 15 seconds	86.90%		<u>,</u>		
% answer time ≤ 40 seconds	96.43%				
July 2021 Total	15,945	1,550	898	1,212	512
% answer time ≤ 10 seconds	78.05%	7.59%	4.40%	5.93%	2.51%
% answer time ≤ 15 seconds	85.63%		•	•	
% answer time ≤ 40 seconds	95.96%				
August 2021 Total	15,559	1,381	907	1,386	535
% answer time ≤ 10 seconds	77.19%	6.85%	4.50%	6.88%	2.65%
% answer time ≤ 15 seconds	84.04%		<u>,</u>		
% answer time ≤ 40 seconds	95.42%				
September 2021 Total	15,027	790	581	1,169	421
% answer time ≤ 10 seconds	81.96%	4.31%	3.17%	6.38%	2.30%
% answer time ≤ 15 seconds	86.27%				
% answer time ≤ 40 seconds	95.81%				
October 2021 Total	14,761	692	510	964	391
% answer time ≤ 10 seconds	83.62%	3.92%	2.89%	5.46%	2.22%
% answer time ≤ 15 seconds	87.54%				
% answer time ≤ 40 seconds	95.89%				
/ 1 2 10 000 mag	33.3070				

November 2021 Total	15,276	753	497	1,013	374
% answer time ≤ 10 seconds	83.90%	4.14%	2.73%	5.56%	2.05%
% answer time ≤ 15 seconds	88.04%				
% answer time ≤ 40 seconds	96.33%				
December 2021 Total	24,350	664	459	782	302
% answer time ≤ 10 seconds	90.87%	2.48%	1.71%	2.92%	1.13%
% answer time ≤ 15 seconds	93.35%				
% answer time ≤ 40 seconds	97.98%				
Year to Date 2021 Total	192,548	11,573	7,035	10,507	3,955
% answer time ≤ 10 seconds	84.30%	5.07%	3.08%	4.60%	1.73%
% answer time ≤ 15 seconds	89.37%				
% answer time ≤ 40 seconds	97.05%				
Year to Date 2020 Total	181,048	12,065	6,634	7,536	2,703
% answer time ≤ 10 seconds	85.58%	5.70%	3.14%	3.56%	1.28%
% answer time ≤ 15 seconds	91.28%				
% answer time ≤ 40 seconds	97.98%				

 From:
 1/1/2021

 To:
 12/31/2021

 Period Group:
 Month

 Time Group:
 60 Minute

 Time Block:
 00:00 - 23:59

 Call Type:
 911 Calls

61 - 120	120+	Total
91	3	19,634
0.46%	0.02%	100.00%
93	5	15,345
0.61%	0.03%	100.00%
78	6	16,821
0.46%	0.04%	100.00%
176	32	18,105
0.97%	0.18%	100.00%
138	19	18,234
0.76%	0.10%	100.00%
213	20	18,692
1.14%	0.11%	100.00%
281	32	20,430
1.38%	0.16%	100.00%
346	42	20,156
1.72%	0.21%	100.00%
302	45	18,335
1.65%	0.25%	100.00%
288	46	17,652
1.63%	0.26%	100.00%

251	43	18,207
1.38%	0.24%	100.00%
210	30	26,797
0.78%	0.11%	100.00%
2,467	323	228,408
1.08%	0.14%	100.00%
1,449	121	211,556
0.68%	0.06%	100.00%



PSAP Answer Time

CONFIRE/Comm Center

1743 W Miro Way

Rialto, CA 92376 County: San Bernardino

> 1/1/2022 - 5/31/2022 Month - Year:

Agency Affiliation Fire

				Answer Times In Sec	onds
Call Hour	0 - 10	11-15	16 - 20	21 - 40	41 - 60
January 2022 Total	19,978	969	661	1,257	509
% answer time ≤ 10 seconds	84.11%	4.08%	2.78%	5.29%	2.14%
% answer time ≤ 15 seconds	88.19%				
% answer time ≤ 40 seconds	96.27%				
February 2022 Total	14,286	596	460	829	281
% answer time ≤ 10 seconds	85.56%	3.57%	2.75%	4.96%	1.68%
% answer time ≤ 15 seconds	89.12%				
% answer time ≤ 40 seconds	96.84%				
March 2022 Total	15,873	652	427	780	259
% answer time ≤ 10 seconds	87.04%	3.58%	2.34%	4.28%	1.42%
% answer time ≤ 15 seconds	90.62%		•		
% answer time ≤ 40 seconds	97.24%				
April 2022 Total	14,784	607	429	804	294
% answer time ≤ 10 seconds	86.12%	3.54%	2.50%	4.68%	1.71%
% answer time ≤ 15 seconds	89.65%		•		
% answer time ≤ 40 seconds	96.84%				
May 2022 Total	16,706	647	492	842	289
% answer time ≤ 10 seconds	87.05%	3.37%	2.56%	4.39%	1.51%
% answer time ≤ 15 seconds	90.42%		•		
% answer time ≤ 40 seconds	97.37%				
Year to Date 2022 Total	81,651	3,472	2,470	4,514	1,632
% answer time ≤ 10 seconds	85.88%	3.65%	2.60%	4.75%	1.72%
% answer time ≤ 15 seconds	89.53%				
% answer time ≤ 40 seconds	96.88%				
Year to Date 2021 Total	76,611	4,518	2,442	2,942	985
% answer time ≤ 10 seconds	86.92%	5.13%	2.77%	3.34%	1.12%
% answer time ≤ 15 seconds	92.05%				
% answer time ≤ 40 seconds	98.16%				

 From:
 1/1/2022

 To:
 5/31/2022

 Period Group:
 Month

 Time Group:
 60 Minute

 Time Block:
 00:00 - 23:59

 Call Type:
 911 Calls

61 - 120	120+	Total	
335	43	23,752	
1.41%	0.18%	100.00%	
210	36	16,698	
1.26%	0.22%	100.00%	
227	18	18,236	
1.24%	0.10%	100.00%	
227	22	17,167	
1.32%	0.13%	100.00%	
187	29	19,192	
0.97%	0.15%	100.00%	
1,186	148	95,073	
1.25%	0.16%	100.00%	
576	65	88,139	
0.65%	0.07%	100.00%	

CONFIRE Billable Incidents

Period: 01/01/2022 thru 06/19/2022

Jurisdiction	# of Incidents	% of Total
San Bernardino County	61,062	53.26%
VictorvilleFD	11,500	10.03%
RanchoCucamonga	8,303	7.24%
ChinoValleyFD	6,141	5.36%
AppleValley	6,057	5.28%
Rialto	5,349	4.67%
Redlands	5,187	4.52%
Colton	3,435	3.00%
MontclairFD	2,132	1.86%
Loma Linda	2,072	1.81%
Big Bear Fire	1,841	1.61%
San Manuel FD	795	0.69%
Baker Ambulance	395	0.34%
Running Springs	273	0.24%
Road Department	112	0.10%
Total	114,654	100%
BDC Division	# of Incidents	% of Total
East Valley	20,201	33.08%
Fontana	9,518	15.59%
Valley	8,559	14.02%
Hesperia	6,424	10.52%
North Desert	5,812	9.52%
South Desert	5,651	9.25%
Adelanto	2,407	3.94%
Mountain	2,381	3.90%
Hazmat	109	0.18%
Total	61,062	100%



STAFF REPORT

DATE: June 28, 2022

FROM: Mike Bell, Acting Director

Yvette Calimlim, Management Analyst

TO: CONFIRE Administrative Chiefs Committee

SUBJECT: District Transparency Certificate of Excellence Accreditation

On December 7, 2021, CONFIRE submitted an application for the District Transparency Certification of Excellence with Special District Leadership Foundation (SDLF). SDLF is an independent, non-profit organization formed to promote good governance and best practices among California's special districts through certification, accreditation and other recognition programs. The SDLF and its activities are supported by the California Special Districts Association (CSDA) and the Special District Risk Management Authority (SDRMA). There are no fees for this certificate and is valid for three years.

This accreditation was created in an effort to promote transparency in the operations and governance of special districts to the public and to provide special districts with an opportunity to showcase their efforts in transparency. Three main subject areas: Basic Transparency Requirements; Website Requirements; and Outreach Requirements.

On June 3, 2022, we received notification that our application was approved. To receive the award, CONFIRE demonstrated the completion of essential governance transparency requirements, including conducting ethics training for all board members, properly conducting open and public meetings, and filing financial transactions and compensation reports to the State Controller in a timely manner.

CONFIRE plans to accept the accreditation award during CSDA's Annual Conference in Palm Desert, CA on August 24, 2022.

This accreditation is valid until June 2025. CONFIRE plans to reapply for re-accreditation at that time.

Enclosed: Approval Letter



June 1, 2022

Confire 1743 Miro Way Rialto, CA 92376

RE: District Transparency Certificate of Excellence Approval

Congratulations! Confire has successfully completed the District Transparency Certificate of Excellence program through the Special District Leadership Foundation (SDLF).

On behalf of the SDLF Board of Directors, I would like to congratulate you on achieving this important certificate. By completing the District Transparency Certificate of Excellence Program, Confire has proven its dedication to being fully transparent as well as open and accessible to the public and other stakeholders.

Congratulations and thank you for your dedication to excellence in local government.

Safar & Raffelser

Most sincerely,

Sandy Seifert Raffelson SDLF Board President



STAFF REPORT

DATE: 6/28/2022

FROM: Mike Bell

Acting Director

TO: Administrative Committee

SUBJECT: Agreement for Assistant to the Director Assignment

RECOMMENDATION

Approve agreement including Scope of Service and Compensation (\$192,253 for 6 months) component for the Assistant to the Director assignment approved at the May 24, 2022 Admin Committee Meeting.

BACKGROUND

The current CONFIRE Director is on extended leave due to a family medical emergency. The CONFIRE Admin Committee appointed an Acting Director who is under contract until Aug 1, 2022, with the possibility of monthly extensions if needed. At the May, 24, 2022 CONFIRE Admin Committee Meeting the Chiefs approved a proposal to engage a uniformed Chief Officer from a member agency to assist the Acting Direct and Director during this time of transitions through the end of the calendar year. Chino Valley Fire Deputy Chief Nathan Cooke has been assigned to that role by his agency and will begin work on July 2, 2022.

Chief Cooke's initial role will be to assist the Acting Director specifically with addressing organizational needs in the Communications Division. Chief Cooke will also become familiar with CONFIRE admin activities and several other key organizational priorities, partially listed in the Scope of Services in the attached agreement.

Chief Cooke may assume the role of Acting Director at the expiration of the current Acting Director's term, if that agreement is not extended. This should be decided by the Admin Chiefs no later than their July 26 meeting. In addition, that role may continue if the Director does not return to work before the end of the calendar year.

Funding for this role will come from a combination of projected vacant position savings, including that of the Director. Chino Valley Fire will invoice CONFIRE monthly for this service.

This engagement is a sole source agreement with Chino Valley Fire. The timing of the need for this assistance and the unique knowledge and experience needed to provide maximum benefit to CONFIRE necessitates an expeditious and narrow window for procuring this resource.

Chief Cooke will be spending valuable time helping CONFIRE staff address operational challenges, mentoring existing and new leaders in the organization, being a direct liaison between CONFIRE Communications and the CONFIRE Ops Chiefs and covering for the Acting Director and Director as needed or as assigned by the CONFIRE Admin Chiefs.

Attachments:
Agreement w/ Chino Valley FD
Sole Source Justification

INDEPENDENT CONTRACTOR AGREEMENT BETWEEN CONFIRE AND CHINO VALLEY INDEPENDENT FIRE DISTRICT

This agreement ("Agreement") is by and between the Consolidated Fire Agencies ("CONFIRE"), a California joint powers authority existing pursuant to Gov. Code, § 6500 et seq., and Chino Valley Independent Fire District ("Contractor"), a fire protection district organized pursuant to the Fire Protection District Law (Health & Safety Code §13800, et seq.) (together, they are referred to as "Parties," and individually, as a "Party").

RECITALS

- 1. CONFIRE is authorized by Section 53060 of the California Government Code to contract with and employ any persons to furnish special services and advice in financial, economic, accounting, engineering, legal or administrative matters, if those persons are specially trained and experienced and competent to perform the special services that are required.
- 2. CONFIRE is in need of such services and advice and the Contractor warrants that it is specially trained, licensed and experienced and competent to perform the services required by CONFIRE.
- 3. CONFIRE wishes to engage Contractor to provide the services described herein, on a limited term basis due to an unforeseen need, using Contractor's existing employee.

AGREEMENT

1. EXHIBITS

This Agreement has multiple Exhibits. Any Exhibit that is specified in this Agreement is by this reference made a part of it.

Exhibits include:

• Exhibit A: Scope of Services

• <u>Exhibit B</u>: Payment

• Exhibit C: General Terms and Conditions

• <u>Exhibit D</u>: Insurance

• <u>Exhibit E</u>: Business Associate Agreement

2. EFFECTIVE DATE AND TERM

a. This Agreement is effective on the date immediately following approval by the CONFIRE Administrative Committee approval and approval by the Consultant's designated representative ("Effective Date").

- b. Unless terminated or otherwise cancelled in accordance with a provision of this Agreement, the term of this Agreement shall be: (i) from the Effective Date to (ii) 12/31/2022 ("Initial Term").
- c. This Agreement may be extended for an additional six months until 06/30/2023 with CONFIRE Administrative Committee approval and approval by the Contractor's designated representative.

3. INDEPENDENT CONTRACTOR

Contractor, in the performance of this Agreement, is and shall act as an independent contractor. Contractor understands and agrees that Contractor and all of Contractor's employees shall not be considered officers, employees, agents, partner, or joint venture of CONFIRE, and are not entitled to benefits of any kind or nature normally provided employees of CONFIRE and/or to which CONFIRE's employees are normally entitled, including, but not limited to, State Unemployment Compensation or Worker's Compensation. Contractor shall assume full responsibility for payment of all federal, state and local taxes or contributions, including unemployment insurance, social security and income taxes with respect to Contractor's employees.

4. SCOPE OF SERVICES

Contractor shall furnish to CONFIRE the services described in Exhibit A ("Services"). Services shall be provided by Nathan Cooke. Substitution by Contractor of another of its employees to provide Services will only occur with the concurrence of CONFIRE.

5. PAYMENT

Contractor shall receive payment, for Services satisfactorily rendered pursuant to this Agreement, as specified in Exhibit B ("Payment"). In no event shall the total amount paid for the Services under this Agreement during the Initial Term of the Agreement exceed \$192,253.00, without the written approval of the Parties in advance. Periodic payment shall be made within 15 days of a monthly invoice.

6. GENERAL TERMS AND CONDITIONS

The General Terms and Conditions are set forth in Exhibit C.

7. INSURANCE

Exhibit D, entitled Insurance, is attached, and incorporated by reference.

8. HIPAA BUSINESS ASSOCIATE AGREEMENT

The "Business Associate Agreement" is set forth in Exhibit E.

9. NOTICE

Any notice required by this Agreement may be given either by personal service or by deposit (postage prepaid) in the U.S. mail addressed as follows:

To CONFIRE:

Consolidated Fire Agencies Attn: Mike Bell, Acting Director 1743 Miro Way Rialto, CA 92376 To Contractor:

Chino Valley Independent Fire District Attn: Dave Williams, Fire Chief 14011 City Center Drive Chino Hills, CA 91709

10. LIMITATION OF LIABILITY

Other than as provided in this Agreement, CONFIRE's financial obligations under this Agreement shall be limited to the payment provided for in this Agreement. Notwithstanding any other provision of this Agreement, in no event, shall CONFIRE be liable, regardless of whether any claim is based on contract or tort, for any special, consequential, indirect or incidental damages, including, but not limited to, lost profits or revenue, arising out of or in connection with this Agreement for the services performed in connection with this Agreement.

The Parties have executed this Agreement on the dates indicated below.

CHINO VALLEY INDEPENDENT FIRE DISTRICT			
Date:, 20			
_			
By:			
Print Name: <u>Dave Williams</u>			
Its: Fire Chief			

EXHIBIT A to AGREEMENT FOR SERVICES

SCOPE OF SERVICES

Contractor to provide services using its existing employee related to the following actions items and deliverables:

- 1. Perform temporary role of Assistant to the CONFIRE Director per CONFIRE Admin Chief's direction.
 - a. Work with current Director or Acting Director to ensure priorities are addressed. These include but are not limited to:
 - i. Oversight of Communications Division
 - 1. Support Communications Director and Assistant Director
 - 2. On-boarding of new Assistant Director and Supervisors
 - 3. Implementation of Strategic Plan Objective (Culture Enhancement)
 - ii. ECNS Program needs
 - 1. Recruitment of Nursing staff
 - 2. Work w/ consultants (Harris, Fratus)
 - 3. EMD accreditation improvements
 - iii. EMS Division effort
 - iv. Manage current HR matters
 - 1. Labor MOU
 - 2. Manage personnel issues
 - 3. Recruitments
 - a. Assistant Communications Manager
 - b. Supervising Dispatcher
 - c. Call-Taker/Dispatchers
 - d. Staff Analyst II
 - e. ISA III
 - v. Monitor Valley Communications Center progress
 - vi. Daily Ops
 - 1. Admin Chiefs Meetings
 - 2. Ops Committee
 - 3. Leadership Meeting
 - 4. County Executive Team Meeting
 - vii. Assume role of Acting Director if needed.

EXHIBIT B to AGREEMENT FOR SERVICES

PAYMENT

A. Payment

Not to exceed the sum of \$192,253 for the Initial Term through December 31, 2022, or \$384,506 annually.

B. Payment

- a. Schedule
 - (1) To be billed in monthly installments
 - (2) The Contractor will invoice CONFIRE in the amount that reflects actual costs incurred toprovide the service. Contractor shall provide applicable time sheets or other records used to develop the invoice available upon request.
 - (3) Billing will specifically exclude any time or costs associated with the Chino Valley Fire employee if he were to be assigned to active fire incidents locally or as part of an Incident Management Team (IMT).
- b. Process

Payment shall be made within thirty (30) calendar days after the Contractor submits an invoice to CONFIRE for Services actually completed.

EXHIBIT C to AGREEMENT FOR SERVICES

GENERAL TERMS AND CONDITIONS

- STANDARD OF CARE. Contractor's Services will be performed, findings obtained, reports and recommendations prepared in accordance with generally and currently accepted principles and practices of his/her profession for services to California public agencies.
- 2. ORIGINALITY OF SERVICES. Contractor agrees that all technologies, formulae, procedures, processes, methods, writings, ideas, dialogue, compositions, recordings, teleplays and video productions prepared for, written for, or submitted to CONFIRE and/or used in connection with this Agreement, shall be wholly original to Contractor and shall not be copied in whole or in part from any other source, except those submitted to Contractor by CONFIRE as a basis for such services.
- 3. PRODUCT. Contractor understands and agrees that all matters produced under this Agreement shall become the property of CONFIRE and cannot be used without CONFIRE's express written permission. CONFIRE shall have all right, title and interest in said matters, including the right to secure and maintain the copyright, trademark and/or patent of said matter in the name of CONFIRE. Contractor consents to use of Contractor's name in conjunction with the sale, use, performance and distribution of the matters, for any purpose and in any medium.

4. TERMINATION.

- a. Without Cause by CONFIRE or Contractor.

 CONFIRE and Contractor may, at any time, with or without reason, terminate this Agreement and CONFIRE shall compensate Contractor only for services satisfactorily rendered to the date of termination. Written notice by CONFIRE or Contractor shall be sufficient to stop further performance of services by Contractor. Notice shall be deemed given when received by the Contractor or CONFIRE or no later than three (3) days after the day of mailing by the terminating party, whichever is sooner.
- b. With Cause by CONFIRE or Contractor. CONFIRE or Contractor may terminate this Agreement upon giving written notice of intent to terminate for cause. Cause shall include:
 - (1) material violation of this Agreement by either Party; or
 - (2) any act by Contractor or CONFIRE exposing the other party to liability to others for personal injury or property damage; or
 - (3) A party is adjudged bankrupt, makes a

general assignment for the benefit of creditors, or a receiver is appointed on account of party's insolvency.

Written notice by CONFIRE or Contractor shall contain the reasons for such intent to terminate and unless within three (3) calendar days after that notice the condition or violation shall cease, or satisfactory arrangements for the correction thereof be made, this Agreement shall upon the expiration of the three (3) calendar days cease and terminate. In the event of this termination, CONFIRE may secure the required services from another Contractor and CONFIRE shall compensate Contractor only for services satisfactorily rendered to the date of termination. The foregoing provisions are in addition to and not a limitation of any other rights or remedies available to CONFIRE.

5. INDEMNIFICATION/ DEFENSE /HOLD HARMLESS.

- a. Generally. To the furthest extent permitted by California law, Contractor shall indemnify, defend, and hold free and harmless the Indemnified Parties from any Claim to the extent that the Claim:
 - (1) arises out of, pertains to, or relates to the negligent errors or omissions (active or passive, ordinary or gross), recklessness (ordinary or gross), or willful misconduct of Contractor, its directors, officials, officers, employees, contractors, subcontractors, consultants, or subconsultants; or
 - (2) arises out of, pertains to, or relates to the performance of this Agreement
- b. **Indemnified Parties, Defined.** The "Indemnified Parties" are CONFIRE, its officers, consultants, employees, and trustees.
- c. Claim, Defined. A "Claim" consists of actions, assessments, counts, citations, claims, costs, damages, demands, judgments, liabilities (legal, administrative or otherwise), losses, notices, expenses, fines, penalties, proceedings, responsibilities, violations, reasonable attorney's and consultants' fees and causes of action to property or persons, including personal injury and/or death, except that:
 - (1) If the Contract is a contract for design professional services under Civ. Code, § 2782.8, a "Claim" shall be limited to those that arise out of, pertain to, or relate to the negligence, recklessness, or willful

- misconduct of the Contractor; and
- (2) If the Contract is a construction contract with a public agency under Civ. Code, § 2782, a "Claim" shall exclude any loss to the extent that such loss arises from the active negligence, sole negligence, or willful misconduct of the Indemnified Parties or defects in design furnished by those persons.
- d. CONFIRE may accept or reject legal counsel Contractor proposes to defend CONFIRE with, in its sole and absolute discretion, and may thereafter appoint, legal counsel to defend CONFIRE at Contractor's expense against a Claim set forth in <u>Section 5.a</u>, *supra*, of this Exhibit C.
- **6. INSURANCE.** The Contractor shall procure and maintain at all times it performs any portion of the Services the insurances specified in Exhibit D to the Agreement.
- 7. CONFIDENTIALITY. The Contractor and the Contractor's agents, personnel, employee(s), and/or subcontractor(s) shall maintain the confidentiality of all information received in the course of performing the Services ("Confidential Information"), and shall not disclose Confidential Information, including information derived from Confidential Information, to any person not a party to this Agreement without the express prior written consent of CONFIRE, except as required by law or as necessary for Contractor's agents, personnel, employee(s), and/or subcontractor(s) to perform the Services. If Contractor or any of Contractor's agents. personnel, employee(s), subcontractor(s) is served with any subpoena, court order, or other legal process seeking disclosure of any Confidential Information, both Contractor and the person served shall each promptly send to CONFIRE notice(s) of the legal process", but in no event shall do so any later than forty-eight (48) hours or such shorter time frame as necessary so that CONFIRE may exercise any applicable legal rights and remedies. Contractor shall require its agents, personnel, employee(s), and/or subcontractor(s), as a condition of their retention, appointment, employment, or contract, to agree to comply with the provisions of this Section, and shall not permit agents, personnel, employee(s), subcontractor(s) access to Confidential Information in the absence of such agreement being effective. The obligations imposed in this Section shall survive the termination of this Agreement.
- 8. CONFLICT OF INTEREST. Through its execution of this Agreement, Contractor acknowledges that it is familiar with the provisions of Gov. Code, § 1090 et seq. and Chapter 7 of the Political Reform Act of 1974 (Gov. Code, § 87100 et seq.), and certifies that it does not know of any

- facts that constitute a violation of those provisions. In the event Contractor receives any information subsequent to execution of this Agreement that might constitute a violation of these provisions, Contractor agrees it shall immediately notify CONFIRE of this information.
- **9. APPROVAL OF LEGISLATIVE BODY.** This Agreement shall not be binding upon CONFIRE until CONFIRE's legislative body has approved all the terms and conditions contained herein.
- **10. DISPUTES.** In the event of a dispute between the parties as to performance of Services, Agreement interpretation, or payment, the Parties shall attempt to resolve the dispute by negotiation and/or mediation, if agreed to by the Parties. Pending resolution of the dispute, Contractor shall neither rescind the Agreement nor stop performing the Services.
- 11. COMPLIANCE WITH LAWS. Contractor shall observe and comply with all rules and regulations of the governing board of CONFIRE and all federal, state, and local laws, ordinances and regulations. Contractor shall give all notices required by any law, ordinance, rule and regulation bearing on conduct of the Services as indicated or specified. If Contractor observes that any of the Services required by this Agreement is at variance with any such laws, ordinance, rules or regulations, Contractor shall notify CONFIRE, in writing, and, at the sole option of CONFIRE, any necessary changes to the scope of the Services shall be made and this Agreement shall be appropriately amended in writing, or this Agreement shall be terminated effective upon Contractor's receipt of a written termination notice from CONFIRE. If Contractor performs any work that is in violation of any laws, ordinances, rules or regulations, without first notifying CONFIRE of the violation, Contractor shall bear all costs arising therefrom.
- **12. PERMITS/LICENSES.** Contractor and all Contractor's employees or agents shall secure and maintain in force all permits and licenses that are required by law in connection with the furnishing of Services pursuant to this Agreement.
- 13. SAFETY AND SECURITY: Contractor is responsible for maintaining safety in the performance of this Agreement. Contractor shall be responsible to ascertain from CONFIRE the rules and regulations pertaining to safety, security, and driving on school grounds, particularly when children are present.
- 14. ANTI-DISCRIMINATION. It is the policy of CONFIRE that in connection with all work performed under contracts there be no discrimination against any employee engaged in the work because of race, religious creed, color, national origin, ancestry, physical disability, mental

- disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, sexual orientation, or military and veteran status, or any other class or status protected by applicable law, and therefore the Contractor agrees to comply with applicable Federal and California laws including, but not limited to the California Fair Employment and Housing Act beginning with Government Code Section 12900 and Labor Code Section 1735. In addition, the Contractor agrees to require like compliance by all its subcontractor(s).
- 15. AUDIT. Contractor shall establish and maintain books, records, and systems of account, in accordance with generally accepted accounting principles, reflecting all business operations of Contractor transacted under this Agreement. Contractor shall retain these books, records, and systems of account during the Term of this Agreement and for three (3) years thereafter. Contractor shall permit CONFIRE, its agent, other representatives, or an independent auditor to audit, examine, and make excerpts, copies, and transcripts from all books and records, and to make audit(s) of all billing statements, invoices, records, and other data related to the Services covered by this Agreement. Audit(s) may be performed at any time, provided that CONFIRE shall give reasonable prior notice to Contractor and shall conduct audit(s) during Contractor's normal business hours, unless Contractor otherwise consents.
- 16. TIME IS OF THE ESSENCE. Time is of the essence in the performance of Services and the timing requirements agreed upon by the Parties, if any, shall be strictly adhered to unless otherwise modified in writing in accordance with Section 28 of this Agreement. Contractor shall commence performance and shall complete all required Services no later than the dates agreed upon by the Parties. Any Services for which times for performance are not specified shall be commenced and completed by Contractor in a reasonably prompt and timely manner based upon the circumstances and direction communicated to Contractor by CONFIRE.
- 17. PROVISIONS REQUIRED BY LAW DEEMED INSERTED. Each and every provision of law and clause required by law to be inserted in this Agreement shall be deemed to be inserted and this Agreement shall be read and enforced as though it were included. If through mistake or otherwise, any provision is not inserted or is not correctly inserted, then upon application of either Party, the Agreement shall be amended to make the insertion or correction. All references to statutes and regulations shall include all amendments, replacements, and enactments in the subject which

- are in effect as of the date of this Agreement, and any later changes which do not materially and substantially alter the positions of the Parties.
- 18. ASSIGNMENT AND SUCCESSORS. Neither CONFIRE nor Contractor shall, without the prior written consent of the other Party, assign the benefit or in any way transfer their respective obligations under this Agreement. This Agreement shall inure to the benefit of and be binding upon the Parties hereto and, except as otherwise provided herein, upon their executors, administrators, successors, and assigns.
- 19. SEVERABILITY. In the event that any provision of this Agreement shall be construed to be illegal or invalid for any reason, said illegality or invalidity shall not affect the remaining provisions hereof, but such illegal or invalid provision shall be fully severable and this Agreement shall be construed and enforced as if such illegal or invalid provision had never been included herein, unless to do so would frustrate the intent and purpose of this Agreement.
- 20. FORCE MAJEURE. No Party shall be liable to any other Party for any loss or damage of any kind or for any default or delay in the performance of its obligations under this Agreement (except for payment obligations) if and to the extent that the same is caused, directly or indirectly, by fire, flood, earthquake, elements of nature, epidemics, pandemics, quarantines, acts of God, acts of war, terrorism, civil unrest or political, religious, civil or economic strife, or any other cause beyond a Party's reasonable control.
- **21. VENUE/GOVERNING LAWS.** This Agreement shall be governed by the laws of the State of California and venue shall be in the County and/or federal judicial district in which CONFIRE's principal administrative office is located.
- **22. ATTORNEY'S FEES.** If suit is brought by either Party to enforce any of the terms of this Agreement, each Party shall bear its own attorney's fees and costs.
- **23. EXHIBITS.** All Exhibits referred to in this Agreement are incorporated in this Agreement and made a part of this Agreement as if fully set forth herein.
- **24. ENTIRE AGREEMENT.** This Agreement represents the entire agreement between CONFIRE and Contractor and supersedes all prior negotiations, representations or agreements, either written or oral. This Agreement may be amended or modified only by an agreement in writing, signed by both CONFIRE and Contractor.
- **25. MODIFICATION.** This Agreement may be amended at any time by the written agreement of CONFIRE and Contractor.
- **26. WAIVER.** Waiver of a breach or default under this Agreement shall not constitute a continuing waiver

- of a subsequent breach of the same or any other provision under this Agreement.
- **27. AUTHORITY.** The individual executing this Agreement on behalf of Contractor warrants that he/she is authorized to execute the Agreement on behalf of Contractor and that Contractor will be bound by the terms and conditions contained herein.
- 28. HEADINGS AND CONSTRUCTION. Headings at the beginning of each paragraph and subparagraph are solely for the convenience of the Parties and are not a part of the Agreement. Whenever required by the context of this Agreement, the singular shall include the plural and the masculine shall include the feminine and vice versa. This Agreement shall not be construed as if it had been prepared by one of the Parties, but rather as if both Parties had prepared the same. Unless otherwise indicated, all references to paragraphs, sections, subparagraphs, and subsections are to this Agreement.
- **29. COUNTERPARTS.** This Agreement may be executed in counterparts, each of which shall be deemed an original, but all of which, together, when signed by all of the Parties hereto, shall constitute one and the same instrument. A facsimile or electronic signature shall be as valid as an original.

EXHIBIT D to AGREEMENT FOR SERVICES

INSURANCE

- 1. Contractor shall procure and maintain at all times it performs any portion of the Services the following insurances with minimum limits equal to the amounts indicated below.
 - 1.1. Commercial General Liability and Automobile Liability Insurance. Commercial General Liability Insurance and Any Auto Automobile Liability Insurance that shall protect the Contractor, CONFIRE, and the contracting agencies and member agencies of CONFIRE from all claims of bodily injury, property damage, personal injury, death, advertising injury, and medical payments arising performing any portion of the Services. (Form CG 0001 and CA 0001)
 - 1.2. Workers' Compensation and Employers' Liability Insurance. Workers' Compensation Insurance and Employers' Liability Insurance for all of its employees performing any portion of the Services. In accordance with provisions of section 3700 of the California Labor Code, the Contractor shall be required to secure workers' compensation coverage for its employees. If any class of employee or employees engaged in performing any portion of the Services under this Agreement are not protected under the Workers' Compensation Statute, adequate insurance coverage for the protection of any employee(s) not otherwise protected must be obtained before any of those employee(s) commence performing any portion of the Services. Contractor shall sign and file with CONFIRE the following certification prior to performing the work of the contract: "I am aware of the provisions of Section 3700 of the Labor Code which require every employer to be insured against liability for workers' compensation or to undertake self-insurance in accordance with the provisions of that code, and I will comply with such provisions before commencing the performance of the work of this contract."
 - 1.3. **Professional Liability (Errors and Omissions)**. Professional Liability (Errors and Omissions) Insurance as appropriate to the Contractor's profession.

Type of Coverage	Minimum Coverage	
Commercial General Liability Insurance, including Bodily Injury, Personal Injury,		
Property Damage, Advertising Injury, and Medical Payments		
Each Occurrence	\$1,000,000	
General Aggregate	\$1,000,000	
Automobile Liability Insurance - Any Auto		
Each Occurrence	\$1,000,000	
General Aggregate	\$1,000,000	
Professional Liability	\$1,000,000	
Workers Compensation	Statutory Limits	
Employer's Liability	\$1,000,000	

- 2. The Contractor shall not commence performing any portion of the Services until all required insurance has been obtained and certificates indicating the required coverage's have been delivered in duplicate to CONFIRE and approved by CONFIRE. Certificates and insurance policies shall include the following:
 - 2.1. A clause stating: "This policy shall not be canceled or reduced in required limits of liability or amounts of insurance until notice has been mailed to CONFIRE, stating date of cancellation or reduction. Date of cancellation or reduction shall not be less than thirty (30) days after date of mailing notice."
 - 2.2. Language stating in particular those insured, extent of insurance, location and operation to which insurance applies, expiration date, to whom cancellation and reduction notice will be sent, and length of notice period.
 - 2.3. An endorsement stating that CONFIRE and contracting agencies and member agencies of CONFIRE, and their representatives, employees, trustees, officers, consultants, and volunteers are named additional insureds under all policies except Workers' Compensation Insurance, Professional Liability, and Employers' Liability Insurance. An endorsement shall also state that Contractor's insurance policies shall be primary to any insurance or self-insurance maintained by CONFIRE.
 - 2.4. All policies shall be written on an occurrence form, except for Professional Liability which shall be on a claimsmade form.

EXHIBIT E to AGREEMENT FOR SERVICES

BUSINESS ASSOCIATE AGREEMENT

This Business Associate Agreement ("BAA") is entered into by and between <u>Chino Valley Independent Fire Agency</u> ("Business Associate"), a fire protection district organized pursuant to the Fire Protection District Law (Health & Safety Code §13800, et seq.) and the <u>Consolidated Fire Agencies</u> ("Covered Entity"), a California joint powers authority existing pursuant to Gov. Code, § 6500 et seq.

Business Associate and Covered Entity may be collectively referred to as the "Parties" or individually as a "Party."

RECITALS

Covered Entity is contracting with Business Associate for the performance of certain services ("Services"), as set forth in the Agreement to which this BAA is attached as <u>Exhibit E</u>:

Covered Entity is a business associate of a covered entity as defined in 45 C.F.R. § 160.103;

Business Associate is a business associate, as defined in 45 C.F.R. § 160.103, of Covered Entity;

45 C.F.R. § 164.504 requires that covered entities enter into agreements with their business associates that satisfy the requirements of 45 C.F.R. § 164.504(e)(2); and

Business Associate and Covered Entity are both governmental entities for the purposes of 45 C.F.R. § 164.504 (e)(3)(i).

AGREEMENT

1. **General Terms and Conditions**

The General Terms and Conditions to this BAA are set forth in Appendix 1.

The Parties have executed this Agreement on the dates indicated below. The last of the two dates shall be the "Effective Date" of this BAA.

Date:, 20	CHINO VALLEY INDEPENDENT FIRE DISTRICT
	Date:, 20
By:	<u>.</u>
Print Name: Mike Bell	By:
Its: Acting Director	Print Name: <u>Dave Williams</u>

Item 8.

Its: Fire Chief ____

APPENDIX 1 TO EXHIBIT E to CONTRACTING AGENCY AGREEMENT

General Terms and Conditions to Business Associate Agreement

I. DEFINITIONS.

- Generally. Capitalized terms used within the BAA without definition, including within this Appendix 1, shall have the meanings ascribed to them in the Health Insurance Portability and Accountability Act and 45
- b. C.F.R. Part 160 and 164 ("HIPAA and HIPAA Regulations"), and the Health Information Technology for Economic and Clinical Health Act and 45 C.F.R. Part 170 ("HITECH Act and Regulations"), as applicable, unless otherwise defined herein. HIPAA and HIPAA Regulations and I-IITECH Act and Regulations are collectively referred to herein as "Applicable Law"
- c. Catch-all Definition. The following terms used in this BAA shall have the same meaning as those terms in the HIPAA and HIPAA Regulations: Breach, Data Aggregation, Designated Record Set, Disclosure, Health Care Operations, Individual, Minimum Necessary, Notice of Privacy Practices, Protected Health Information, Required By Law, Secretary, Security Incident, Subcontractor, Unsecured Protected Health Information, and Use.

II. OBLIGATIONS AND ACTIVITIES OF BUSINESS ASSOCIATE.

Business Associate agrees to:

- Not use or disclose Protected Health Information other than as permitted or required by this BAA, the Agreement, or as required by law;
- b. Use appropriate safeguards, and comply with Subpart C of 45 CFR Part 164 with respect to electronic Protected Health Information, to prevent Use or Disclosure of Protected Health Information other than as provided forby this BAA:
- c. Report to Covered Entity any Use or Disclosure of Protected Health Information not provided for by this BAA of which it becomes aware, including breaches of Unsecured Protected Health Information as required at 45 CFR 164.410, and any Security Incident of which it becomes aware;
- d. In accordance with 45 CFR 164.502(e)(l)(ii) and 164.308(b)(2), if applicable, ensure that any Subcontractors that create, receive,

- e. maintain, or transmit Protected Health Information on behalf of the Business Associate agree to the same restrictions, conditions, and requirements that apply to Business Associate with respect to such information;
- f. Make available Protected Health Information in a Designated Record Set to Covered Entity or to an individual whose Protected Health Information is maintained by Business Associate, or the individual's designee, and document and retain the documentation required by 45 CPR 164.5300), as necessary to satisfy Covered Entity's obligations under 45 CFR 164.524;
- g. Make any amendment(s) to Protected Health Information in a Designated Record Set as directed or agreed to by the Covered Entity pursuant to 45 CFR 164.526, or take other measures as necessary to satisfy Covered Entity's obligations under 45 CFR 164.526;
- Maintain and make available the information required to provide an accounting of Disclosures to the Covered Entity as necessary to satisfy Covered Entity's obligations under 45 CFR 164.528;
- To the extent the Business Associate is to carry out one or more of Covered Entity's obligation(s) under Subpart E of 45 CFR Part 164, comply with the requirements of Subpart E that apply to the Covered Entity in the performance of such obligation(s); and
- j. Make its internal practices, books, and
- k. records available to the Secretary for purposes of determining Business Associate's or Covered Entity's compliance with HIPAA and HIPAA Regulations.

III. PERMITTED USES AND DISCLOSURES BY BUSINESS ASSOCIATE.

- Business Associate may only Use or Disclose Protected Health Information as necessary to perform the Agreement(s).
- Business Associate may Use or Disclose Protected Health Information as required by law.
- Business Associate agrees to make Uses and Disclosures and requests for Protected Health Information consistent with Covered Entity's Minimum Necessary policies and procedures.
- d. Business Associate may not Use or Disclose Protected Health Information in a manner that would violate Subpart E of 45 CFR Part 164 if done by Covered Entity.

IV. PERMISSIBLE REQUESTS BY COVERED ENTITY.

 Covered Entity shall not request Business Associate to Use or Disclose Protected Health Information in any manner that wouldnot be permissible under Subpart E of 45 CFR Part 164 if done by Covered Entity.

V. TERM AND TERMINATION.

- a. Term. This BAA is effective as of the Effective Date and will continue in force until terminated.
- b. Termination for Convenience. Either Party may terminate this BAA at any time, for any reason or for no reason, by giving the other Party at least thirty (30) days' prior written notice.
- c. Obligations of Business Associate Upon Termination. Upon termination of this BAA for any reason, Business Associate shall return to Covered Entity or, if agreed to by Covered Entity, destroy all Protected Health Information received from Covered Entity, or created, maintained, or received by Business Associate on behalf of Covered Entity, that the Business Associate still maintains in any form. Business Associate shall retain no copies of the Protected Health Information. Upon termination of this BAA for any reason, Business Associate, with respect to Protected Health Information received from Covered Entity, or created, maintained, or received by Business Associate on behalf of Covered Entity, shall:
 - Retain only that Protected Health Information which is necessary for Business Associate to continue its proper management and administration or to carry out its legal responsibilities;
 - Return to Covered Entity or, if agreed to by Covered Entity, destroy the remaining Protected Health Information that the Business Associate still maintains in any form:
- iii. Continue to use appropriate safeguards and comply with Subpart C of 45 CFR Part 164 with respect to electronic Protected Health Information to prevent use or disclosure of the Protected Health Information, other than as provided forin this Section, for as long as Business Associate retains the Protected Health Information;

- iv. Not use or disclose the Protected Health Information retained by Business Associate other than for the purposes for which such Protected Health Information was retained and subject to the same conditions which applied prior to termination; and
- v. Return to Covered Entity or, if agreed to by Covered Entity, destroy the Protected Health Information retained by Business Associate when it is no longer needed by Business Associate for its proper management and administration or to carry out its legal responsibilities.
- d. **Survival.** The obligations of Business Associate under this Section shall survive the termination of this BAA.

VI. MISCELLANEOUS.

- a. Governmental Access to Records. Business Associate shall make its internal practices, books and records relating to the Use and Disclosure of PHI available to the Secretary for purposes of determining Covered Entity's compliance with the Applicable Law. Except to the extent prohibited by law, Business Associate agreesto notify Covered Entity of all requests served upon Business Associate for information or documentation by or on behalf of the Secretary. Business Associate shall provide to Covered Entity a copy of any PHI that Business Associate provides to the Secretary concurrently with providing such PHI to the Secretary.
- b. Public Access and Ownership of Records. Covered Entity is a local agency subject to the Public Records Act, Government Code § 6250 et seq. ("PRA"). In the event that Business Associate receives a request for records prepared, owned, used, or retained by Covered Entity or for records prepared, owned, used, or retained by Business Associate in the course and scope of providing the services for Covered Entity described in the Agreement as amended fromtime to time ("PRA Request"), Business Associate shall promptly forward a copy of the PRA Request to Covered Entity for fulfillment by the Covered Entity. Business Associate understands and agrees that all records produced under the Agreement as amended from time to time are hereby the property of Covered Entity and cannot be used without Covered Entity's express written permission. Covered Entity shall have all right, title and interest in said

- records, including the right to secure and maintain the copyright, trademark and/or patent of said records in the name of the Covered Entity.
- c. Minimum Necessary. To the extent required by the HITECH Act and Regulations, Business Associate shall limit its Use, Disclosure or request of PHI to the Limited Data Set or, if needed, to the minimum necessary to accomplish the intended Use, Disclosure or request, respectively. Effective on the date the Secretary issues guidance on what constitutes "minimum necessary" for purposes of the Applicable Law, Business Associate shall limit its Use, Disclosure or request of PHI to only the minimum necessary as set forth in such guidance.
- d. State Privacy Laws. Business Associate shall comply with California laws to the extent that such state privacy laws are not preempted by Applicable Law.
- e. **No Third-Party Beneficiaries.** Nothing express or implied in this BAA is intended to confer, nor shall anything herein confer, upon any person other than Covered Entity, Business Associate and their respective successors or assigns, any rights, remedies, obligations or liabilities whatsoever.
- f. Effect on Underlying Arrangement. In the event of any conflict between this BAA and any underlying arrangement between

- Covered Entity and Business Associate, including the Agreements as amended from time to time, the terms of the BAA shall control with respect to Protected Health Information.
- g. **Interpretation.** This BAA shall be interpreted as broadly as necessary to implement and comply with Applicable Law. The Parties agree that any ambiguity in the BAA shall be resolved in favor of a meaning that complies and is consistent with the Applicable Law.
- h. Governing Law. This BAA shall be construed in accordance with the laws of the State of California.
- i. Provisions Required by Law Deemed Inserted. Each and every provision of law and clause required by law to be inserted in this BAA shall be deemed to be inserted herein and this BAA shall be read and enforced as though it were included therein.
- j. Severability. In the event that any provision of this BAA shall be construed to be illegal or invalid for any reason, said illegality or invalidity shall not affect the remaining provisions hereof, but such illegal or invalid provision shall be fully severable and this BAA shall be construed and enforced as if such illegal or invalid provision had never been included herein, unless to do so would frustrate the intent and purpose of this BA.



NON-COMPETITIVE PROCUREMENT JUSTIFICATION FORM

Department: Admin/Comms Divs Date: June 28, 2022						
Supplier: Chino Valley Independent Fire District						
Description of item:	Uniformed support services to assist CONFIRE Admin and Comms Divisions during the absence of the Director. This role will act as an Assistant to the Director and may assume the role of Acting Director if needed. This is a six-month agreement with an option to extend for an additional six months.					
Total Cost:	If Pu	<u>irchase</u> :	<u>is Over \$25.</u>	000 Per Vendo	r in a Fisc	al Year:
¢ 102.252	Depa	artment v e inform	Vill complete ation.	e form and attacl	h it along v	vith copies of all bid and
\$ 192,253	1					
	Tu	stificat	ion (Soloo	t That Applia	-	
Product	Ju	Suncar	Servi	t That Applie		041
() Equipment/System		() Evi				Other
Compatibility () Ro () Functional Specifications (X) S		() Rein (X) Spe	() Reimbursement to Owner (X) Specialized Credentials/ Expertise/ Training () Eme. () Thef (X) Tim () Gove Requ () Prop		perative Purchase regency/Life or Property t Mitigation ing Constraint ernment Mandated/Legal uirement rietary Source/Single Source	
Please provide a detailed explanation for the Justification selected above.						
The CONFIRE Director is currently on family medical leave and may be in that situation for several months. The CONFIRE Admin Chiefs have appointed an Acting Director who is currently serving until July 31, 2022. The Admin Chiefs have taken the additional step to secure the services of a Chief Officer that can assist the Acting Director with day-to-day issues at the center and potentially serve as the Acting Director should the need arise. The Chino Valley Independent Fire District offered their Deputy Chief to serve in this capacity. This was approved by the Admin Chiefs at their May 24 meeting. The cost for this service will be billed to CONFIRE by the CVIFD monthly. The cost could exceed \$100,000 which, under normal circumstances may require a formal procurement process (RFP). Given the nature of the need (unexpected) and the time constraints a formal process would require, it is most prudent for CONFIRE to accept the offer of assistance from one of its member agencies and procure these services accordingly.						
		Signa	ture	Print Na	me	Date
Submitted By:	15	1/1	1B	Mike Bell		June 21, 2022

Yvette Calimlim

Mike Bell

Dan Harker

June 21, 2022

June 21, 2022

June 28, 2022

Fiscal:

Director:

Admin Chair:

Incomplete forms may result in Kissflow document being rejected

Justification Definitions for Non-Competitive Purchases

Equipment/system compatibility – Equipment or system has same compatibility, interoperability, technical application as that currently owned by CONFIRE JPA. May be a situation where the vendor has specific knowledge of the system, CONFIRE JPA premises, operations or requirements. May result in reduced expenses for training/maintenance and added efficiency. changing would require significant additional funding or training of staff. Department may be asked to specify a definitive period of time after which a competitive process will be initiated. Examples: software; keycard access; fire alarm/security systems.

Functional specifications – Meets performance and quality requirements; other products lack one or more of the required material specifications.

Manufacturer/publisher-direct – Has no distributor network or is less costly than purchasing through a distributor.

Only authorized distributor – No other manufacturer-authorized distributor in geographical area can provide product.

S E R V

C

E

Existing agreement – Essential in maintaining continuity of service. There is a significant cost benefit to CONFIRE JPA to stay with the vendor. <u>Example: To include new agencies in an ongoing contract.</u>

Reimbursement to owner – County reimbursing owner for service or product (provided by third party) paid for by owner pursuant to agreement. Example: For employee hours spent as CONFIRE Liaison

Specialized credentials/expertise/training (replaces specialized services) – Meets requirements for certification, credentials, experience, expertise, training as requested.

Cooperative Purchase – Purchase made through cooperative purchasing website approved by The Board of Directors.

Emergency/life or property threat mitigation - A purchase for: (i) the preservation of life or property, or (ii) if the Purchasing Agent or any assistant authorized to make purchases is not immediately available and the service, item or items, are immediately necessary for continued operation of the entity and undue delay would cause substantial loss to CONFIRE JPA.

O T H E R

Timing constraints – Compelling urgency; only vendor that can commit to delivery schedule of product/project/service. Departments are required to show that failure to meet such deadline will cause additional expense to CONFIRE JPA or jeopardize public health or safety.

Government mandated/legal requirement – Mandated by local, state, county, or federal agency with jurisdiction.

Proprietary item – Used, made or marketed by one having the exclusive legal right (patented, licensed, copyrighted, etc.)

Sole source/Single source - Only one provider/supplier exists to fulfill CONFIRE JPA requirement.



DATE: 6/17/22

FROM: Mike McMath – CONFIRE MIS Liaison

TO: Timothy Bruner – **OPS Chiefs**

SUBJECT: Purchase Fire Mapper Licenses

Recommendation

Approve quote from Tablet Command for purchasing three Fire Mapper licenses for each agency. The cost for each license is \$250.00 for a total minimum cost per agency of \$750.00. These licenses will be purchased by CONFIRE JPA and reimbursed by each agency for the allotted licenses.

The attached quote is for a projected maximum count of 40 licenses. Each agency must purchase a minimum of 3 Fire Mapper licenses and can buy additional licenses as needed through CONFIRE JPA.

The \$250.00 is projected to be kept as the annual reoccurring cost per license.

Background Information

BDC is currently using this application on many of its wildland incidents. This application interfaces with Tablet Command, which all authorized Tablet Command users can view. This application allows the user to draw a quick boundary, division breaks, and ICs icons onto a map, which is then rendered onto Tablet Command in real-time. CONFIRE Ops Chiefs requested that Confire obtain a minimum of three (3) licenses per agency for the duty chiefs.





Fiscal Impact

Cost is \$250.00 per license that will be billed annually beginning with the 22/23 FY. CONFIRE JPA will purchase the licenses direct from Tablet Command and process reimbursement from the given agencies.



DRAFT QUOTE

Confire JPA 1743 Miro Way RIALTO CA 92376 USA **Date** Jun 2, 2022

Expiry Jun 30, 2022

Quote Number QU-0451 Tablet Command, Inc. 8 Fallen Leaf Court Lafayette, CA 94549

NOTE: Map annotations in FireMapper will be visible to all users authenticated to the ConFire account.

Description	Quantity	Unit Price	Amount USD
Tablet + Phone FireMapper Enterprise per user.	40.00	250.00	10,000.00
		Subtotal	10,000.00
		TOTAL USD	10,000.00

Terms

Net 30