



## **City Council Workshop Agenda Monday, March 20, 2023, 4:30 PM Council Chambers, 616 NE 4th AVE**

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*NOTE: The City welcomes public meeting citizen participation. TTY Relay Service: 711. In compliance with the ADA, if you need special assistance to participate in a meeting, contact the City Clerk's office at (360) 834-6864, 72 hours prior to the meeting so reasonable accommodations can be made (28 CFR 35.102-35.104 ADA Title 1)*

**To observe the meeting** (no public comment ability) - go to [www.cityofcamas.us/meetings](http://www.cityofcamas.us/meetings) and click "Watch Livestream" (left on page)

**To participate in the meeting** (able to public comment) - go to <https://us06web.zoom.us/j/83893779103> (public comments may be submitted to [publiccomments@cityofcamas.us](mailto:publiccomments@cityofcamas.us))

### **CALL TO ORDER**

### **ROLL CALL**

### **PUBLIC COMMENTS**

### **WORKSHOP TOPICS**

1. [Community Survey 2022](#)  
[Presenter: Bryan Rachal, Director of Communications and Jason Morado, ETC](#)  
[Institute Consultant](#)  
[Time Estimate: 30 minutes](#)
2. [2023 Limited General Obligation Bond Draft Ordinance](#)  
[Presenter: Cathy Huber Nickerson, Finance Director](#)  
[Time Estimate: 15 minutes](#)
3. Staff Miscellaneous Updates  
Presenter: Doug Quinn, City Administrator  
Time Estimate: 10 Minutes

### **COUNCIL COMMENTS AND REPORTS**

### **PUBLIC COMMENTS**

### **CLOSE OF MEETING**



## Staff Report

March 20, 2023 Council Workshop Meeting

Community Survey 2022

Presenter: Bryan Rachal, Director of Communications

Time Estimate: 30 minutes

Phone	Email
360.817.7035	<i>brachal@cityofcamas.us</i>

**BACKGROUND:** The Director of Communications was asked to work with ETC consultants to distribute the 2022 City of Camas Community Survey. The City of Camas generally conducts Community Survey's on a 2-year basis. However, due to the pandemic, this was the first survey conducted since 2019.

**SUMMARY:** We distributed the survey at the end of December 2022 and into January 2023. We had a good response and ended up with 447 completed surveys (goal was 400). Overall, the satisfaction ratings are down from 2019, but that's not a surprise, as that's the trend ETC has seen all over the country over the past 6 months. Just like previous years, the City of Camas satisfaction ratings are much higher than other communities in most areas.

**BENEFITS TO THE COMMUNITY:** This survey provides Council and Staff with a snapshot of how the Community feels about certain departments, City Services and overall quality of life. These survey results will allow Staff and Council to determine the best steps forward for the community based on how they feel about certain areas and issues.

**POTENTIAL CHALLENGES:** The demographics skewed more toward older individuals without school age children in the house. This could be a challenge because we know that Camas has a large population of families with school-age children. Additionally, to increase confidence and rankings in certain areas, the City could need to spend additional funds when the City is already cash strapped.

**BUDGET IMPACT:** The total cost for the initial Survey was \$17,000

**RECOMMENDATION:** There is no recommendation at this time. Staff will work with Council and Administration following the presentation to determine the next steps forward.

# 2022 City of Camas Community Survey Findings Report

Presented to the City of Camas,  
Washington

February 2023

# Contents

Executive Summary .....	i
Section 1: Charts and Graphs .....	1
Section 2: Benchmarking Analysis .....	45
Section 3: Importance-Satisfaction Analysis .....	54
Section 4: Tabular Data .....	64
Section 5: Survey Instrument .....	102



# Executive Summary

# 2022 City of Camas Community Survey Executive Summary



## Purpose

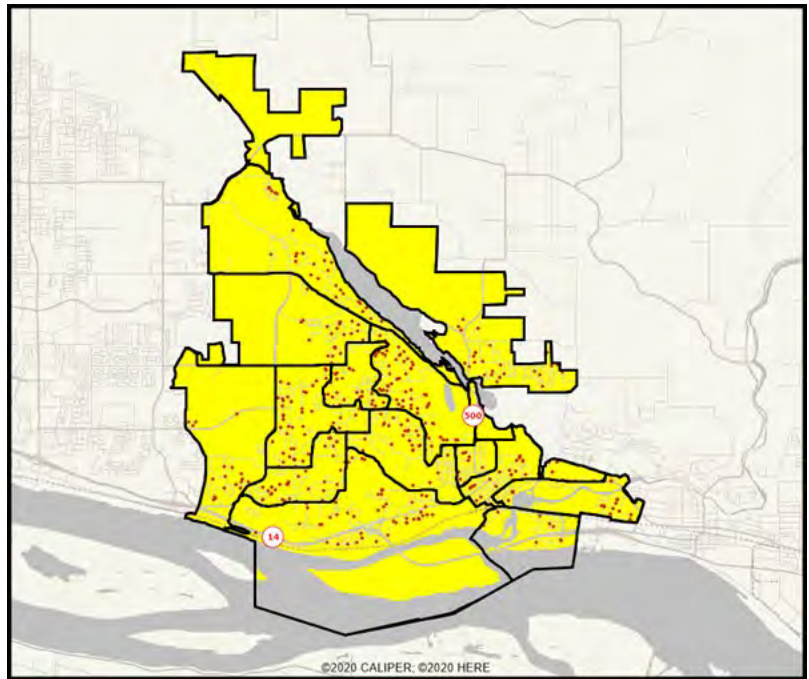
ETC Institute administered a community survey to residents of the City of Camas between November 2022 and January 2023. The purpose of the survey was to help the City of Camas identify whether residents are satisfied with the services the City provides. The results of this survey will influence dozens of decisions that will be made about the City's future. Responses will also help the City Council gauge the success of its efforts to carry out the community's vision for the City and to address the many opportunities and challenges facing the community. This is the third community survey ETC Institute has administered for the City of Camas; the previous surveys were conducted in 2019 and 2017.

## Methodology

The six-page survey, cover letter and postage paid return envelope were mailed to a random sample of households in the City of Camas. The cover letter explained the purpose of the survey and encouraged residents to either return their survey by mail or complete the survey online.

Ten days after the surveys were mailed, ETC Institute sent e-mails to the households that received the survey to encourage participation. The e-mails contained a link to the online version of the survey to make it easy for residents to complete the survey. To prevent people who were not residents of Camas from participating, everyone who completed the survey online was required to enter their home address prior to submitting the survey. ETC Institute then matched the addresses that were entered online with the addresses that were originally selected for the random sample. If the address from a survey completed online did not match one of the addresses selected for the sample, the online survey was not counted.

The goal was to obtain completed surveys from at least 400 residents. The goal was met, with a total of 447 residents completing the survey. The overall results for the sample of 447 households have a precision of at least  $\pm 4.6\%$  at the 95% level of confidence. The map to the right shows the location of all survey respondents.



# 2022 City of Camas Community Survey Executive Summary



The percentage of “don’t know” responses has been excluded from many of the graphs shown in this report to facilitate valid comparisons of the results from Camas with the results from other communities in ETC Institute’s *DirectionFinder*® database. Since the number of “don’t know” responses often reflects the utilization and awareness of city services, the percentage of “don’t know” responses has been provided in the tabular data section of this report. When the “don’t know” responses have been excluded, the text of this report will indicate that the responses have been excluded with the phrase “*who had an opinion.*”

This report contains:

- an executive summary of the methodology for administering the survey and major findings
- charts showing the overall results for most questions on the survey
- benchmarking data that show how the results for Camas compare to other communities
- Importance-Satisfaction analysis to determine priority actions for the City to address
- tables that show the results of the random sample for each question on the survey
- a copy of the survey instrument

## Overall Perceptions of the City

Three-fourths (75%) of the residents surveyed, *who had an opinion*, indicated they were “very satisfied” or “satisfied” with the overall quality of services provided by the City. Seventy-eight percent (78%) of those surveyed, *who had an opinion*, indicated they were “very satisfied” or “satisfied” with the overall feeling of safety in the city, and 87% were “very satisfied” or “satisfied” with the overall quality of life in the city.

## Overall Satisfaction with City Services

The major categories of City services that had the highest levels of satisfaction, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents *who had an opinion*, were: quality of the City’s garbage services (86%), quality of the City’s public library services (86%), fire, emergency medical, and ambulance services (80%), and quality of city parks, trails, and open space (80%).

Based on the sum of their top three choices, the City services that residents thought should receive the most emphasis over the next two years were: 1) maintenance of city streets, 2) effectiveness of economic development efforts, and 3) quality of city parks, trails, and open space.

# 2022 City of Camas Community Survey

## Executive Summary



### Satisfaction with Specific City Services

**Parks and Recreation.** The highest levels of satisfaction with parks and recreation services, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents *who had an opinion*, were: the quantity of city trails (76%), the appearance and maintenance of existing parks (74%), the quality of seasonal special events (73%), and the quality of facilities in city parks (69%).

Based on the sum of their top two choices, the parks and recreation services that residents thought should receive the most emphasis over the next two years were: 1) the appearance and maintenance of existing parks and 2) the quality of facilities in city parks.

**Public Safety.** The highest levels of satisfaction with public safety services, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents *who had an opinion*, were: the quality of local fire protection and rescue services (81%), how quickly fire and rescue personnel respond to emergencies (78%), and the quality of local ambulance service (76%). The aspect of public safety services that respondents were least satisfied with was parking enforcement services (57%).

Based on the sum of their top two choices, the public safety services that residents thought should receive the most emphasis over the next two years were: 1) the city’s overall efforts to prevent crime and 2) the visibility of police in the community.

**City Communication.** The highest levels of satisfaction with City Communication, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents *who had an opinion*, were: the availability of information about City programs and services (51%) and the City’s efforts to keep residents informed (47%).

Based on the sum of their top two choices, the communication items that residents thought should receive the most emphasis over the next two years were: 1) the City’s efforts to keep residents informed and 2) level of public involvement in decision making.

**Street Maintenance.** The highest levels of satisfaction with street maintenance, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents *who had an opinion*, were: the adequacy of City street lighting (66%), the maintenance of major city streets (63%), and snow removal on major City streets (59%).

Based on the sum of their top two choices, the street maintenance services that residents thought should receive the most emphasis over the next two years were: 1) the maintenance of major city streets and 2) the maintenance of neighborhood streets.

**Code Enforcement.** The highest levels of satisfaction with City code enforcement, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents *who had an opinion*, were: enforcing codes designed to protect public safety and health (44%) and enforcing the mowing and trimming of grass and weeds (38%).

# 2022 City of Camas Community Survey

## Executive Summary



Based on the sum of their top two choices, the code enforcement services that residents thought should receive the most emphasis over the next two years were: 1) enforcing the cleanup of litter and debris and 2) enforcing codes designed to protect public safety and health.

**Public Library.** The highest levels of satisfaction with the public library, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents *who had an opinion*, were: the selection of resources available (83%) and digital resources available online (74%).

Based on the sum of their top two choices, the public library services that residents thought should receive the most emphasis over the next two years were: 1) the selection of resources available and 2) events for children.

### Additional Findings

**Customer Service.** Forty-nine percent (49%) of respondents indicated they have called, sent an e-mail, or visited the City with a question, problem, or complaint during the past year. Fifty-two percent (52%) of respondents indicated they contacted the Municipal Services department, 17% contacted Financial Services/Utility Billing, and 17% contacted the police. More than three-fourths (77%) indicated it was either “very easy” or “somewhat easy” to contact the person they needed to reach; 22% of respondents found it “difficult” or “very difficult” to contact the person they needed to reach.

- Respondents who had called, sent an e-mail, or visited the City with a question, problem, or complaint during the past year were asked to indicate how often the employees they contacted displayed four different behaviors. Based upon the combined percentage of “always” and “usually” responses among residents *who had an opinion*, the most frequently displayed behavior was being courteous and polite (95%).

**Land Development.** Respondents were asked to indicate how fast or slow the City’s current pace of development is in ten different areas. The items for which respondents felt the development pace was too fast include: townhomes or row houses, large lots and large homes, and apartments. The items for which respondents felt the development pace was too slow include: employment opportunities, housing options for the aging population, and technology and other industry.

**Tax Increases.** Respondents were asked to identify one new community amenity that could be provided by the City. These items can be found as an Appendix to this report. Sixty-two percent (62%) of respondents indicated they would be willing to pay more in taxes or fees to support the community amenity they suggested, 28% would not support a new community amenity, and 10% did not provide a response.

**Service Expansion.** Seventy-one percent (71%) of respondents, *who had an opinion*, indicated the maintenance of infrastructure should be “much higher” or a “little higher.” Thirty-two percent (32%) indicated they would be willing to pay more in taxes or fees to support increased service levels.

# 2022 City of Camas Community Survey Executive Summary



## How the City of Camas Compares to Other Communities Nationally

Satisfaction ratings for the City of Camas **rated above the U.S. average in 32 of the 40 areas** that were assessed. The City of Camas rated significantly higher than the U.S. average (difference of 5% or more) in 23 of these areas. Listed below are the comparisons between the City of Camas and the U.S. average:

Service	Camas	U.S.	Difference	Category
Quality of customer service you receive	76%	41%	35%	Major Categories of City Services
Quality of the City's garbage services	86%	57%	29%	Major Categories of City Services
Quality of city parks/trails/open space	80%	51%	29%	Major Categories of City Services
Quality of services provided by the City	75%	51%	24%	Perceptions of the City
Quality of city water utilities	77%	54%	23%	Major Categories of City Services
Quality of the City's public library services	86%	66%	20%	Major Categories of City Services
Quality of police services	75%	55%	20%	Major Categories of City Services
Overall image of the City	75%	55%	20%	Perceptions of the City
Quality of city sewer services	73%	55%	18%	Major Categories of City Services
Quality of the City's parks & recreation programs	68%	51%	17%	Major Categories of City Services
Maintenance of city streets	57%	41%	16%	Major Categories of City Services
City's overall efforts to prevent crime	65%	50%	15%	Public Safety
Effectiveness of communication with the public	52%	38%	14%	Major Categories of City Services
Value you receive for your city tax dollars & fees	48%	34%	14%	Perceptions of the City
How quickly police respond to emergencies	71%	58%	13%	Public Safety
Visibility of police in the community	68%	55%	13%	Public Safety
Maintenance of major City streets	63%	51%	12%	Street Maintenance
Enforcement of city codes & ordinances	52%	42%	10%	Major Categories of City Services
Overall feeling of safety in the City	78%	68%	10%	Perceptions of the City
Condition of sidewalks in the City	55%	48%	7%	Street Maintenance
Enforcement of local traffic laws	58%	51%	7%	Public Safety
Adequacy of City street lighting	66%	60%	6%	Street Maintenance
How quickly fire & rescue personnel respond	78%	73%	5%	Public Safety
Quality of local ambulance service	76%	72%	4%	Public Safety
How quickly ambulance personnel respond	74%	70%	4%	Public Safety
Maintenance of streets in your neighborhood	55%	51%	4%	Street Maintenance
City's social media	44%	40%	4%	Communication
Quality of local fire protection & rescue services	81%	78%	3%	Public Safety
Availability of information on services & programs	51%	48%	3%	Communication
Quality of the City's website	46%	43%	3%	Communication
City's efforts to keep you informed	47%	44%	3%	Communication
Effectiveness of storm water runoff management	53%	51%	2%	Major Categories of City Services
Snow removal on major City streets	59%	60%	-1%	Street Maintenance
On-street bicycle infrastructure	40%	43%	-3%	Street Maintenance
Level of public involvement in decision-making	30%	34%	-4%	Communication
Timeliness of information provided by City	37%	44%	-7%	Communication
How well the City is managing growth/development	32%	40%	-8%	Perceptions of the City
Enforcing the mowing & trimming of grass & weeds	38%	47%	-9%	Code Enforcement
Enforcing sign regulation	35%	47%	-12%	Code Enforcement
Enforcing the cleanup of litter & debris	33%	46%	-13%	Code Enforcement

# 2022 City of Camas Community Survey Executive Summary



## How the City of Camas Compares to Other Communities Regionally

Satisfaction ratings for the City of Camas **rated above the average for communities in the Northwest Region in 32 of the 40 areas** that were assessed. The City of Camas rated significantly higher than this average (difference of 5% or more) in 24 of these areas. Listed below are the comparisons between the City of Camas and the average for communities in the Northwest Region:

Service	Camas	Northwest Region	Difference	Category
Quality of customer service you receive	76%	41%	35%	Major Categories of City Services
Quality of city parks/trails/open space	80%	50%	30%	Major Categories of City Services
Quality of services provided by the City	75%	45%	30%	Perceptions of the City
Overall image of the City	75%	53%	22%	Perceptions of the City
Quality of the City's public library services	86%	66%	20%	Major Categories of City Services
Quality of the City's parks & recreation programs	68%	50%	18%	Major Categories of City Services
Quality of the City's garbage services	86%	70%	16%	Major Categories of City Services
Enforcement of city codes & ordinances	52%	36%	16%	Major Categories of City Services
Quality of police services	75%	60%	15%	Major Categories of City Services
City's overall efforts to prevent crime	65%	50%	15%	Public Safety
Overall feeling of safety in the City	78%	64%	14%	Perceptions of the City
Maintenance of major City streets	63%	49%	14%	Street Maintenance
Quality of city sewer services	73%	61%	12%	Major Categories of City Services
Value you receive for your city tax dollars & fees	48%	36%	12%	Perceptions of the City
Visibility of police in the community	68%	56%	12%	Public Safety
Quality of city water utilities	77%	66%	11%	Major Categories of City Services
Effectiveness of communication with the public	52%	42%	10%	Major Categories of City Services
Availability of information on services & programs	51%	41%	10%	Communication
Enforcement of local traffic laws	58%	49%	9%	Public Safety
City's efforts to keep you informed	47%	38%	9%	Communication
Snow removal on major City streets	59%	51%	8%	Street Maintenance
Quality of the City's website	46%	39%	7%	Communication
Adequacy of City street lighting	66%	60%	6%	Street Maintenance
Maintenance of city streets	57%	52%	5%	Major Categories of City Services
Maintenance of streets in your neighborhood	55%	51%	4%	Street Maintenance
City's social media	44%	40%	4%	Communication
How well the City is managing growth/development	32%	29%	3%	Perceptions of the City
Condition of sidewalks in the City	55%	52%	3%	Street Maintenance
Effectiveness of storm water runoff management	53%	51%	2%	Major Categories of City Services
How quickly police respond to emergencies	71%	69%	2%	Public Safety
Timeliness of information provided by City	37%	35%	2%	Communication
Level of public involvement in decision-making	30%	28%	2%	Communication
On-street bicycle infrastructure	40%	42%	-2%	Street Maintenance
Quality of local ambulance service	76%	80%	-4%	Public Safety
Quality of local fire protection & rescue services	81%	86%	-5%	Public Safety
How quickly fire & rescue personnel respond	78%	86%	-8%	Public Safety
How quickly ambulance personnel respond	74%	82%	-8%	Public Safety
Enforcing sign regulation	35%	45%	-10%	Code Enforcement
Enforcing the cleanup of litter & debris	33%	44%	-11%	Code Enforcement
Enforcing the mowing & trimming of grass & weeds	38%	51%	-13%	Code Enforcement

# 2022 City of Camas Community Survey Executive Summary



## Investment Priorities

**Recommended Priorities for the Next Two Years.** In order to help the City identify investment priorities for the next two years, ETC Institute conducted an Importance-Satisfaction (I-S) analysis. This analysis examined the importance residents placed on each City service and the level of satisfaction with each service. By identifying services of high importance and low satisfaction, the analysis identified which services will have the most impact on overall satisfaction with City services over the next two years. If the City wants to improve its overall satisfaction rating, the City should prioritize investments in services with the highest Importance Satisfaction (I-S) ratings. Details regarding the methodology for the analysis are provided in the Section 3 of this report.

**Overall Priorities for the City by Major Category.** This analysis reviewed the importance of and satisfaction with major categories of City services. This analysis was conducted to help set the overall priorities for the City. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years to raise the City's overall satisfaction rating are listed below:

- Effectiveness of economic development efforts (I-S Rating = 0.2332)
- Maintenance of city streets (I-S Rating = 0.1943)
- Effectiveness of communication with the public (I-S Ratings = 0.1455)

The table on the following page shows the Importance-Satisfaction rating for all 14 major categories of City services that were rated.

# 2022 City of Camas Community Survey Executive Summary



## 2022 Importance-Satisfaction Rating City of Camas Major Categories of City Services

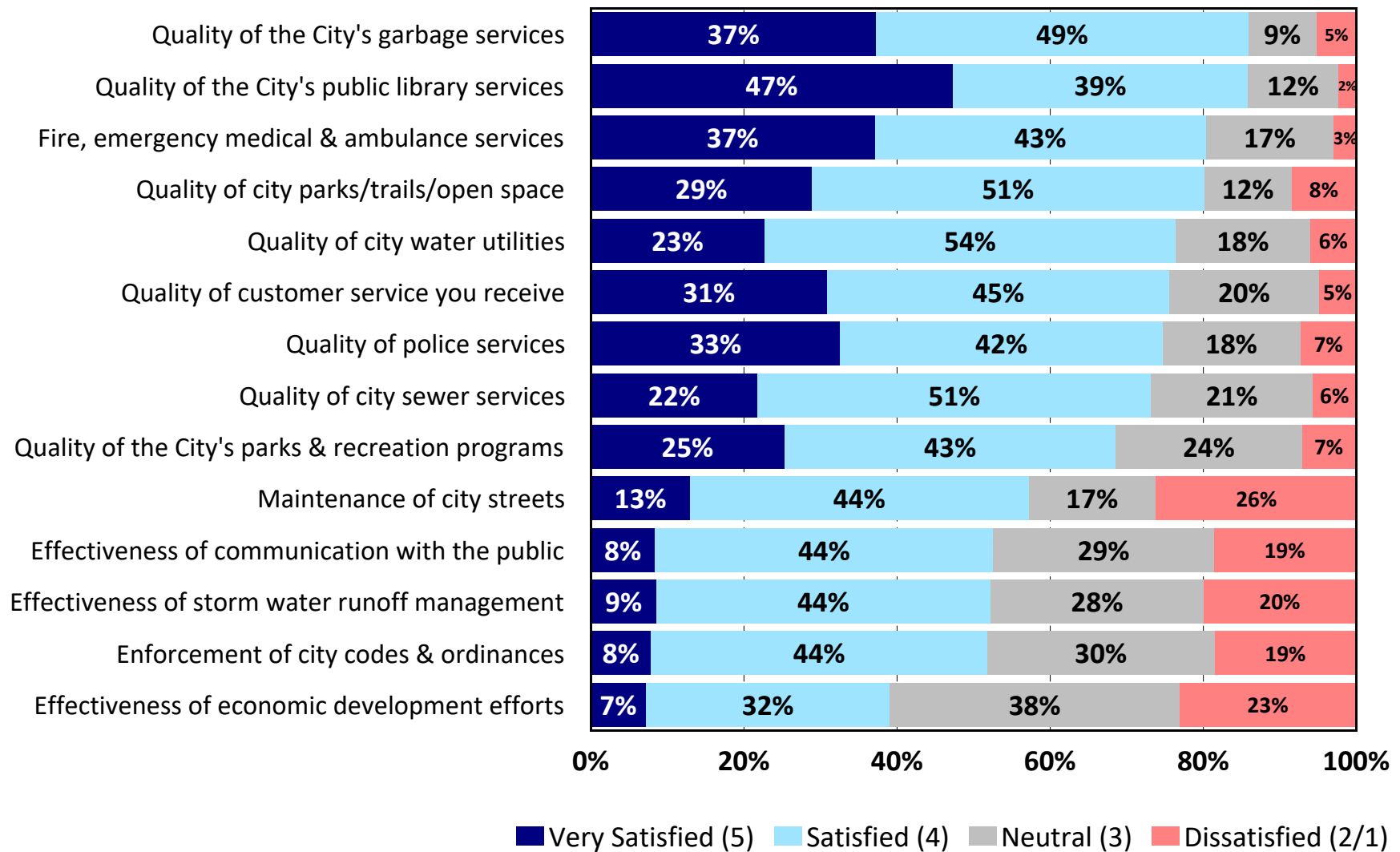
Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b>Very High Priority (IS &gt; .20)</b>						
Effectiveness of economic development efforts	38%	2	39%	14	0.2332	1
<b>High Priority (IS .10-.20)</b>						
Maintenance of city streets	45%	1	57%	10	0.1943	2
Effectiveness of communication with the public	31%	4	53%	11	0.1455	3
<b>Medium Priority (IS &lt; .10)</b>						
Enforcement of city codes & ordinances	20%	6	52%	13	0.0974	4
Effectiveness of storm water runoff management	17%	9	52%	12	0.0803	5
Quality of city parks/trails/open space	34%	3	80%	4	0.0667	6
Quality of police services	26%	5	75%	7	0.0665	7
Quality of the City's parks & recreation programs	17%	8	69%	9	0.0537	8
Fire, emergency medical & ambulance services	20%	7	80%	3	0.0386	9
Quality of city water utilities	9%	10	76%	5	0.0217	10
Quality of customer service you receive	6%	13	76%	6	0.0137	11
Quality of city sewer services	4%	14	73%	8	0.0107	12
Quality of the City's public library services	7%	11	86%	2	0.0092	13
Quality of the City's garbage services	6%	12	86%	1	0.0085	14



# Charts and Graphs

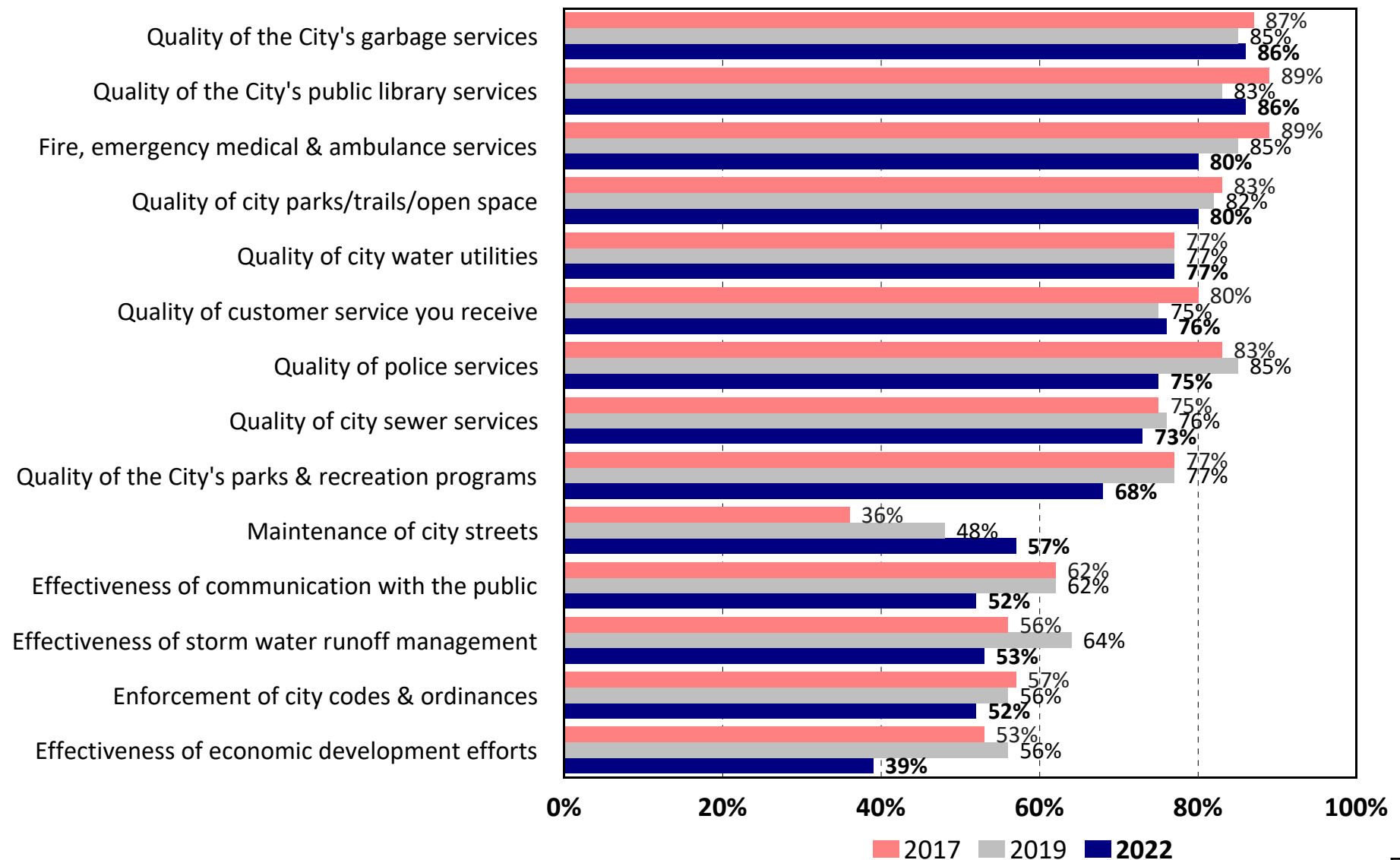
# Q1. Overall Satisfaction with City Services by Major Category

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding "don't know")



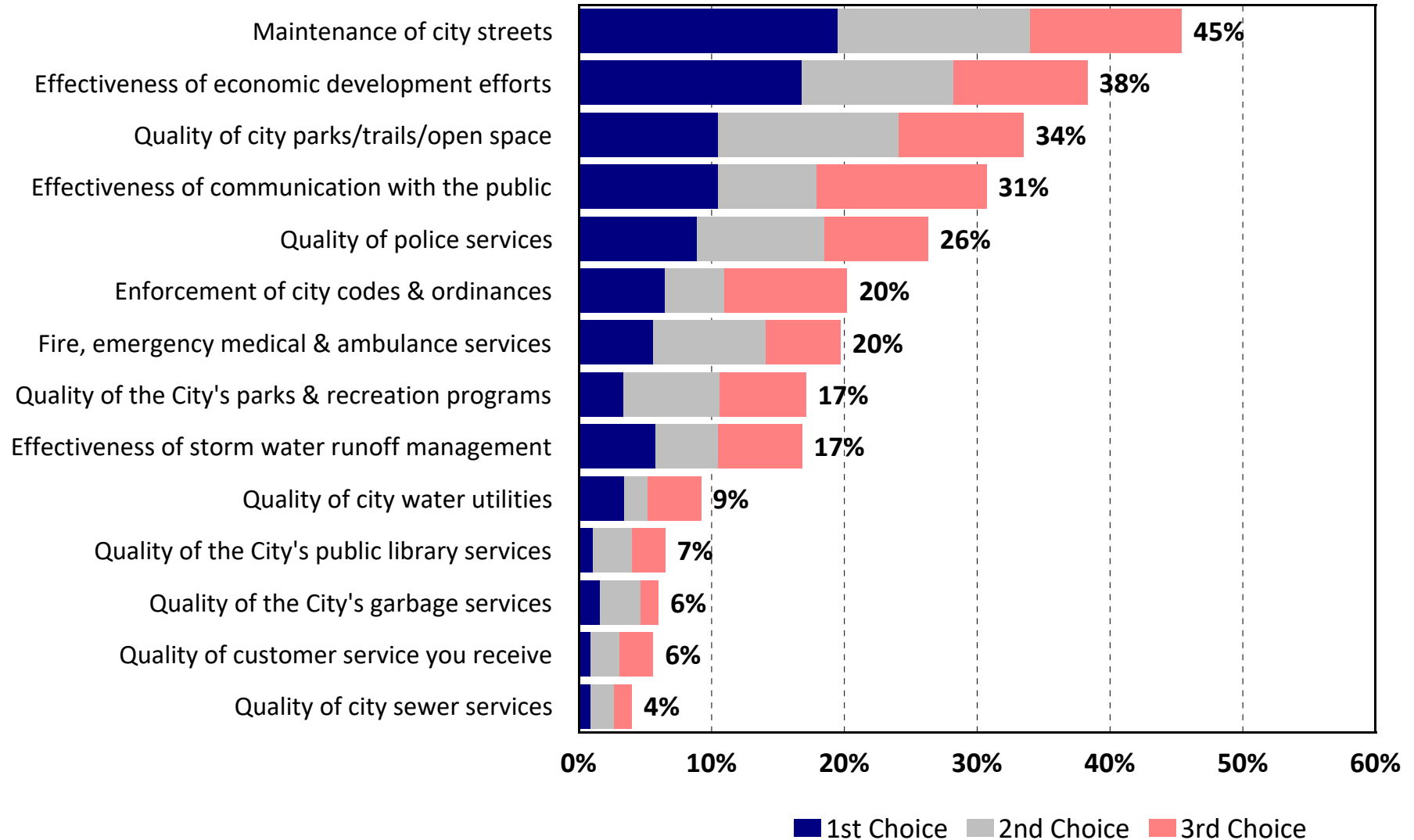
# TRENDS: Overall Satisfaction with City Services by Major Category - 2017 to 2022

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding "don't know")



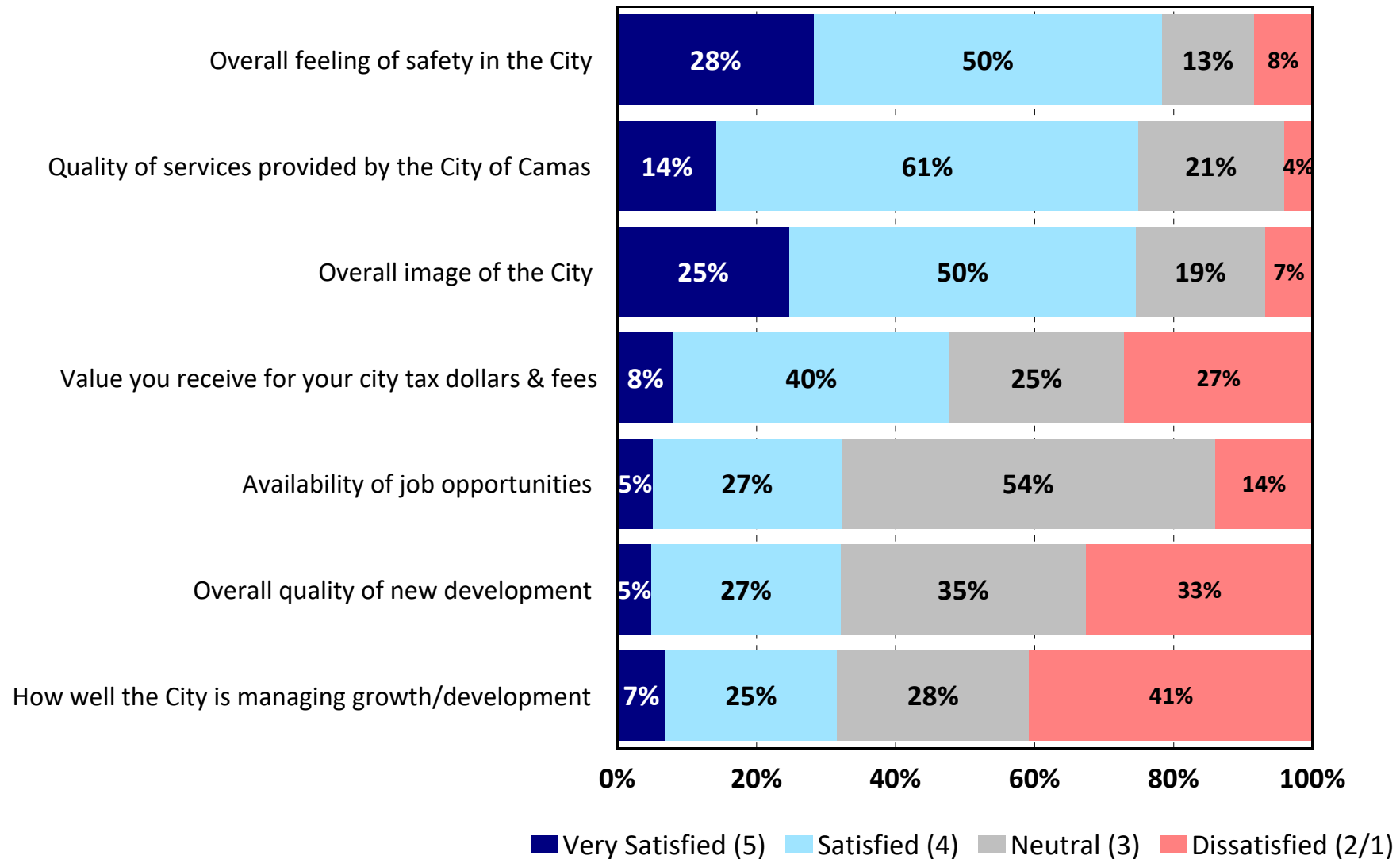
## Q2. City Services That Should Receive the Most Emphasis Over the Next Two Years

by percentage of respondents who selected the item as one of their top three choices



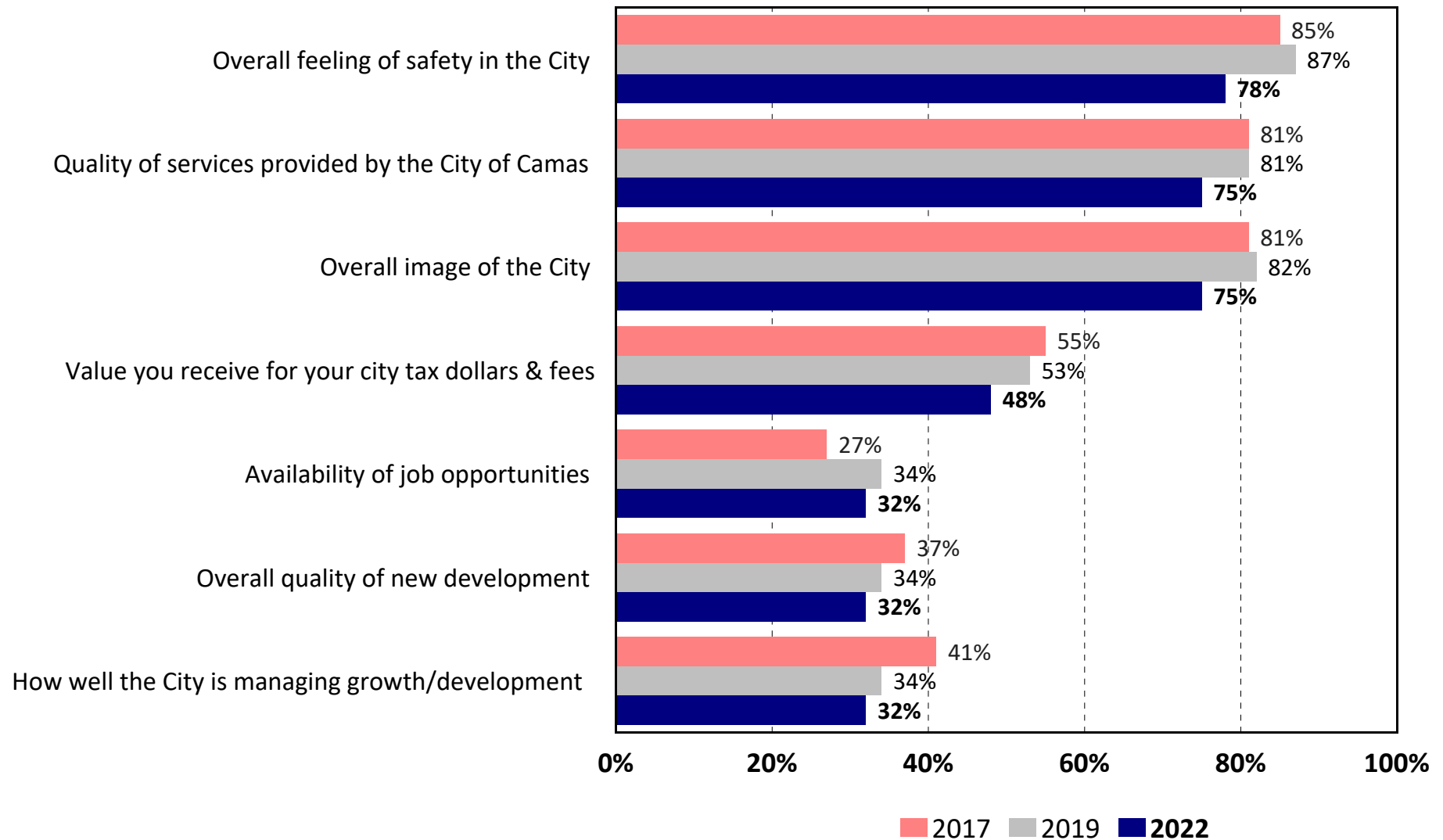
## Q3. Satisfaction with Items That Influence Perceptions of the City

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding "don't know")



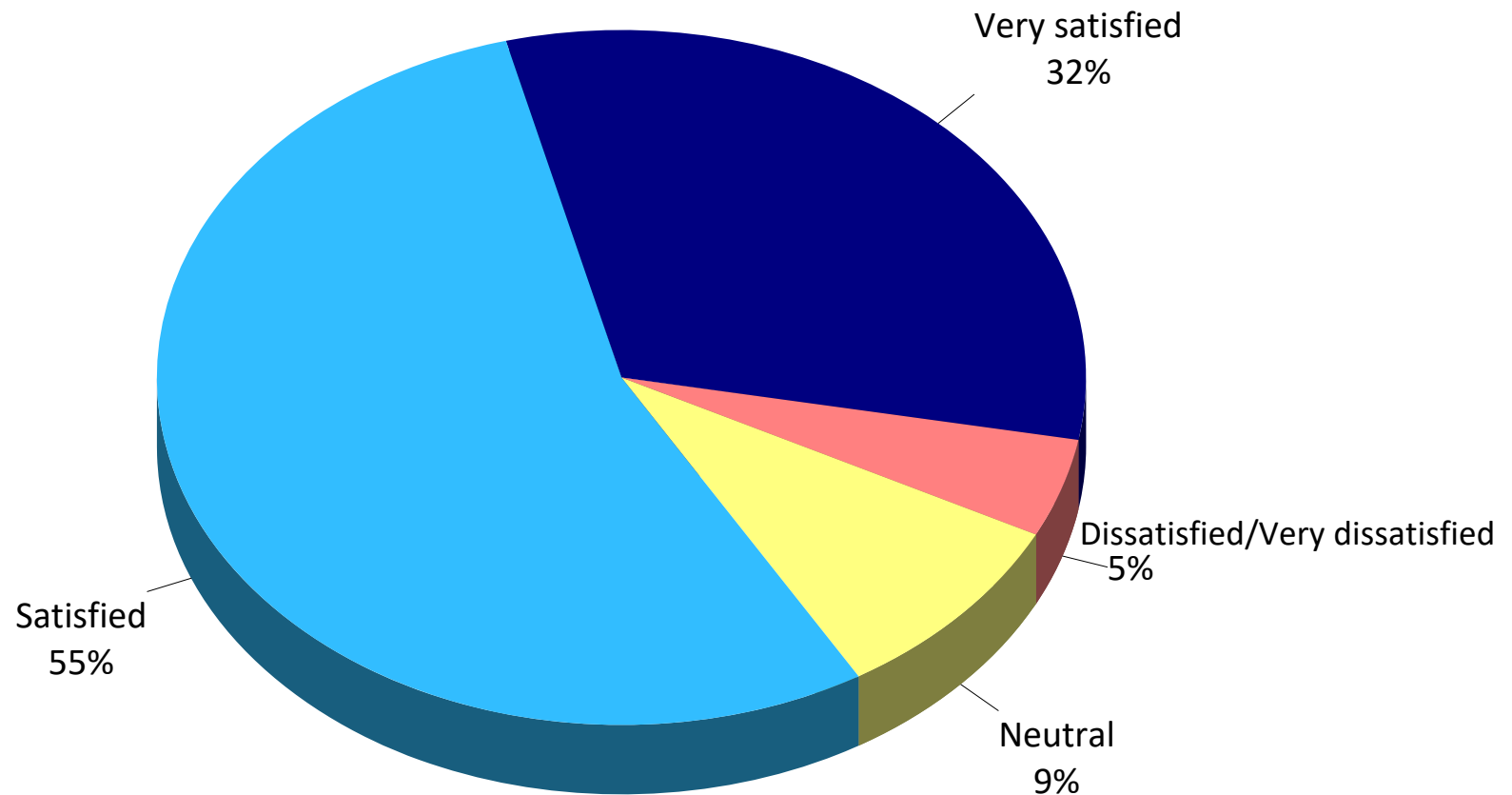
# TRENDS: Satisfaction with Items That Influence Perceptions of the City - 2017 to 2022

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding "don't know")



## Q4. How satisfied are you with the overall quality of life in the City of Camas?

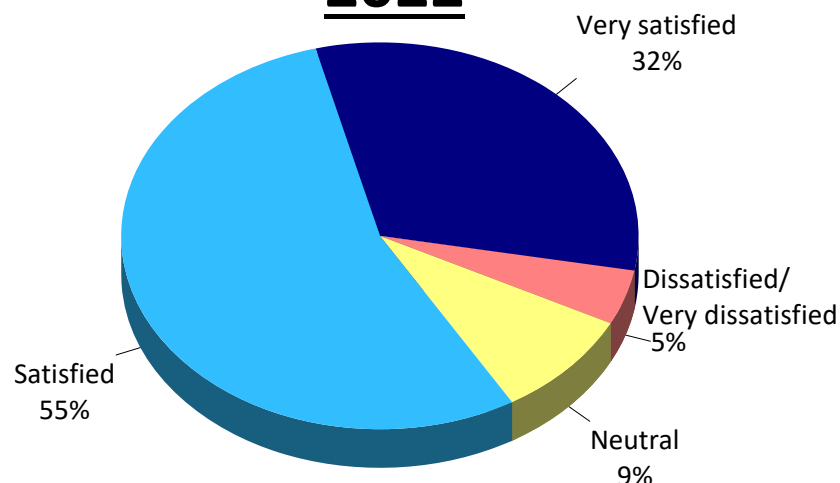
by percentage of respondents (excluding "don't know")



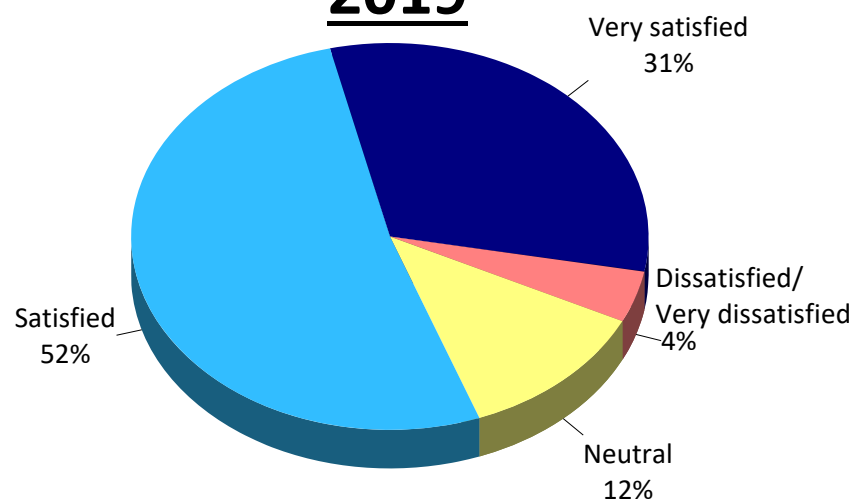
# TRENDS: How satisfied are you with the overall quality of life in the City of Camas? 2017 to 2022

by percentage of respondents (excluding "don't know")

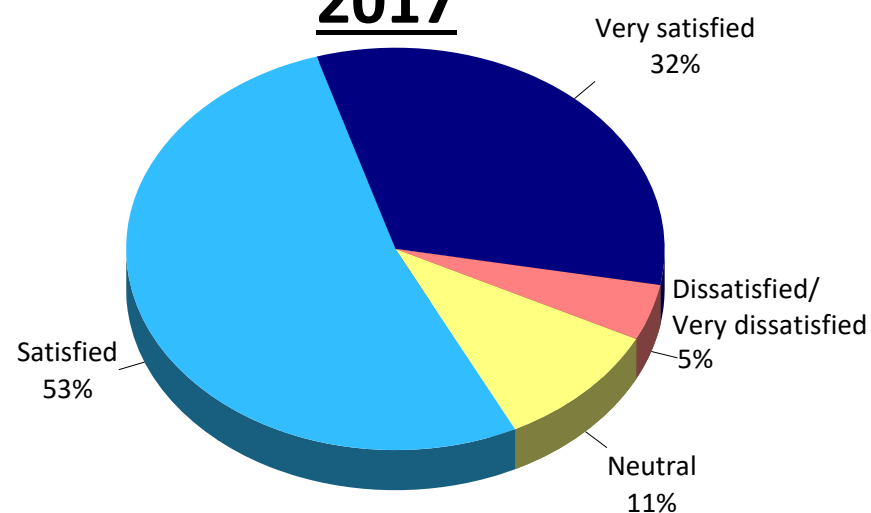
**2022**



**2019**

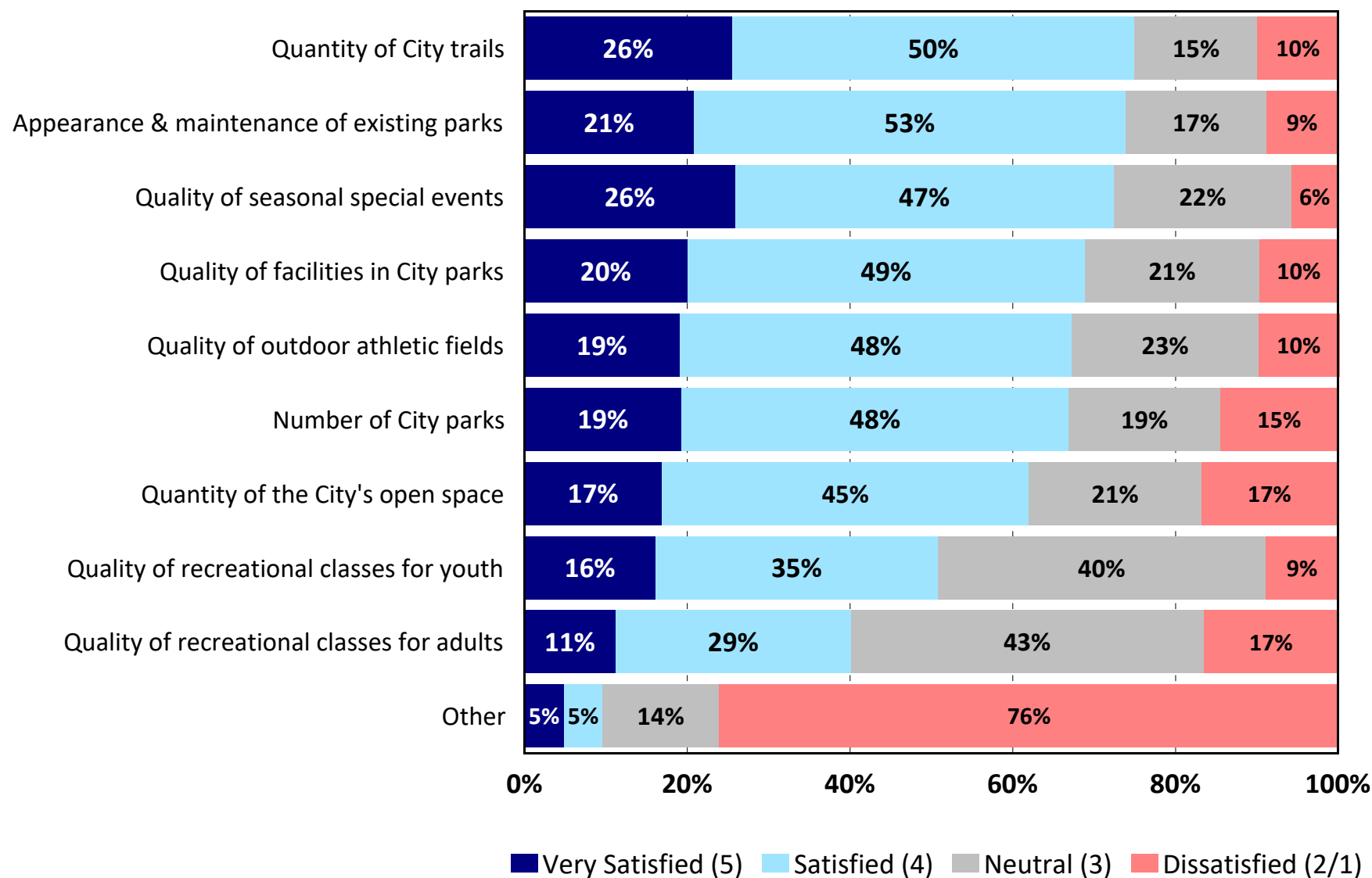


**2017**



## Q5. Satisfaction with Parks and Recreation

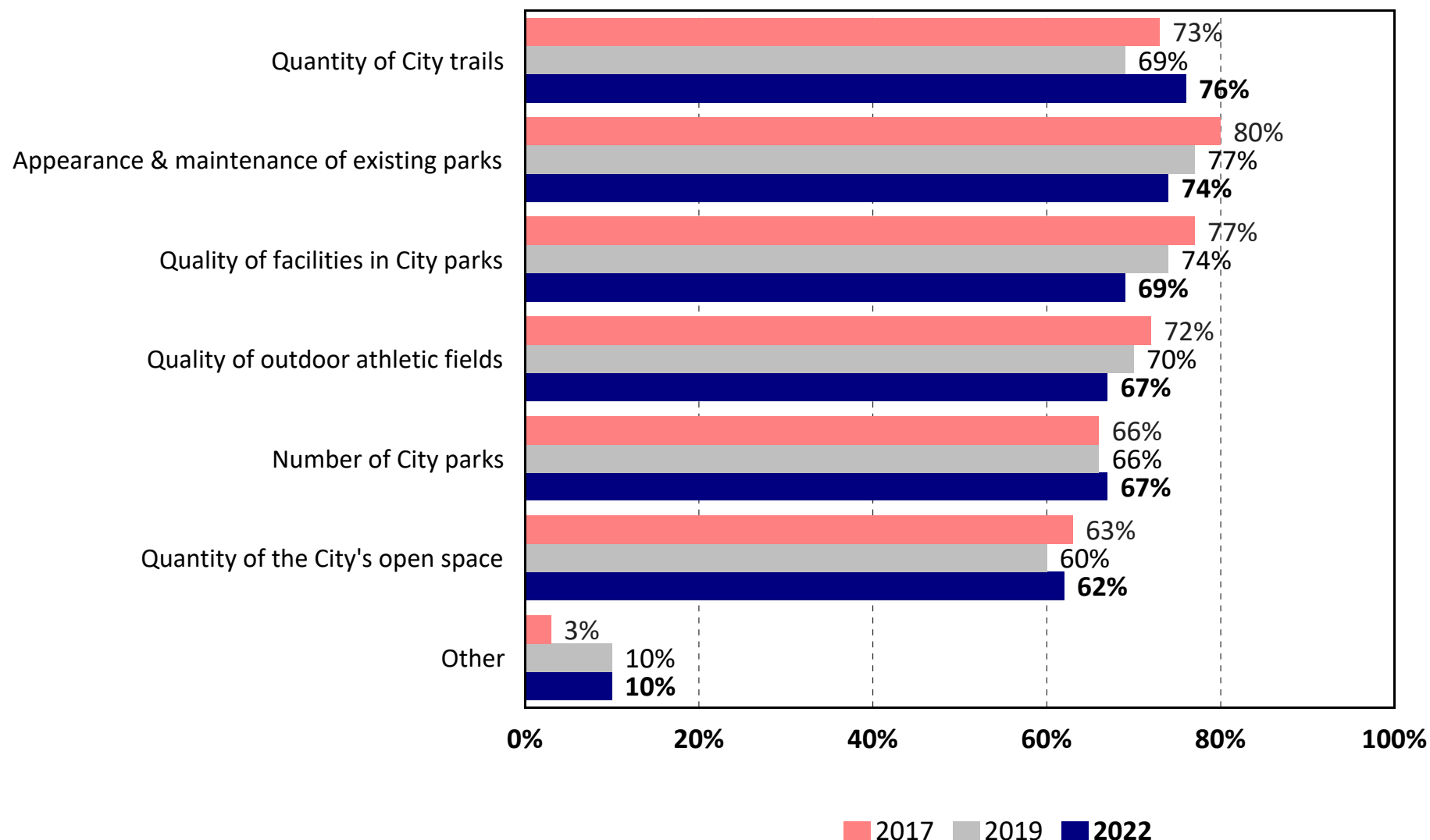
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding "don't know")



# TRENDS: Satisfaction with Parks and Recreation

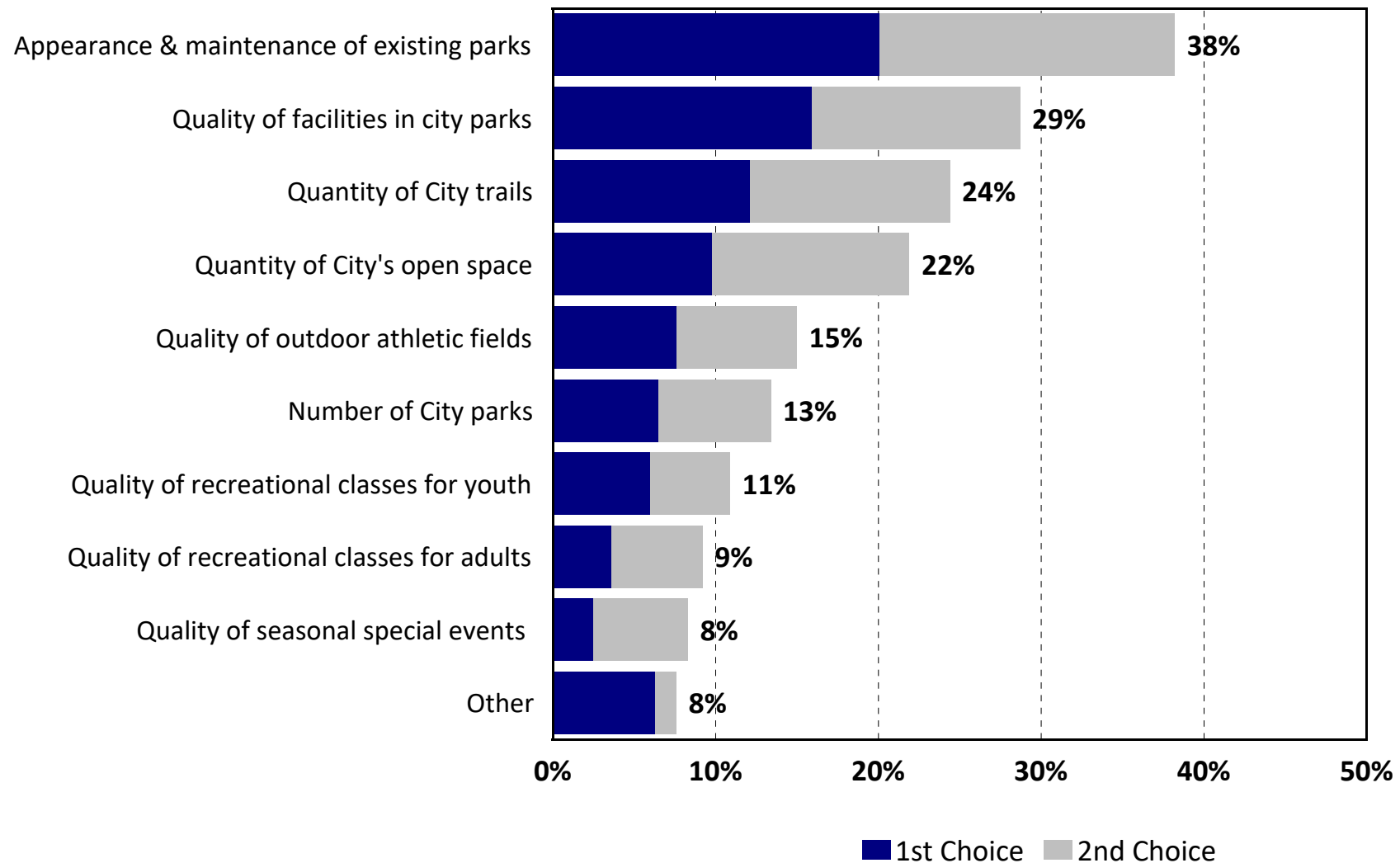
## 2017 to 2022

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding "don't know")



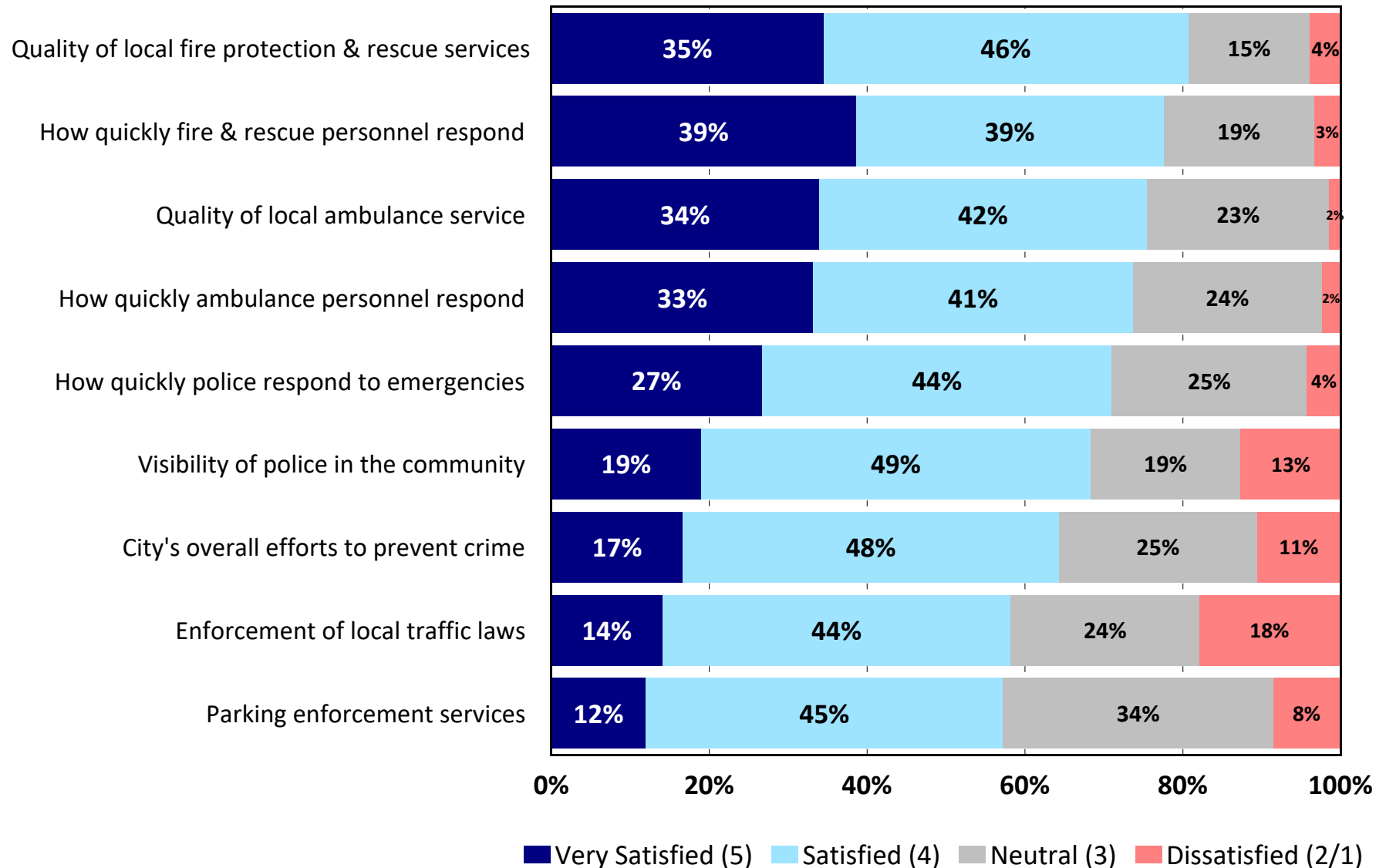
## Q6. Parks and Recreation Services That Should Receive the Most Emphasis Over the Next Two Years

by percentage of respondents who selected the item as one of their top two choices



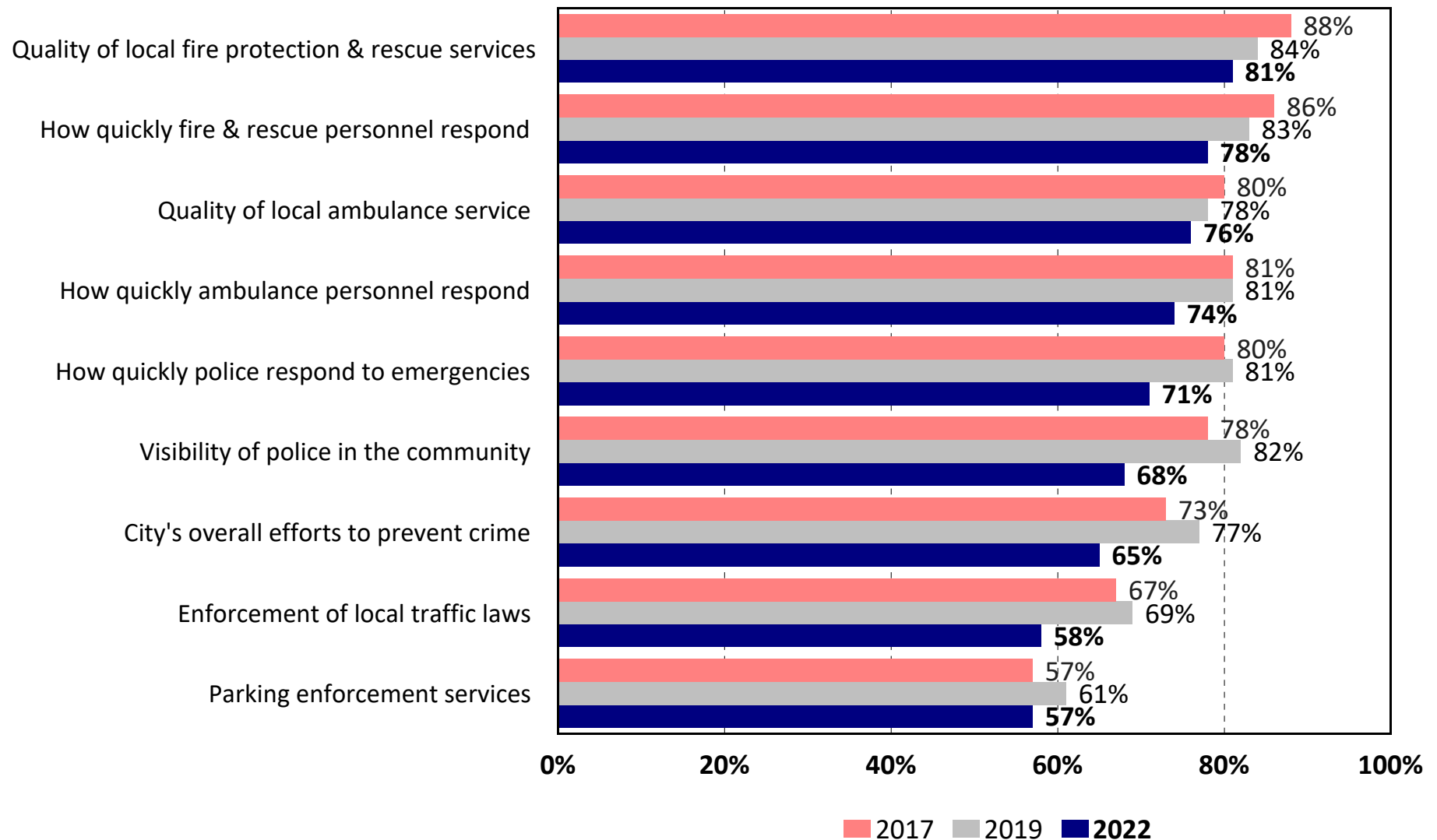
## Q7. Satisfaction with Public Safety Services

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding "don't know")



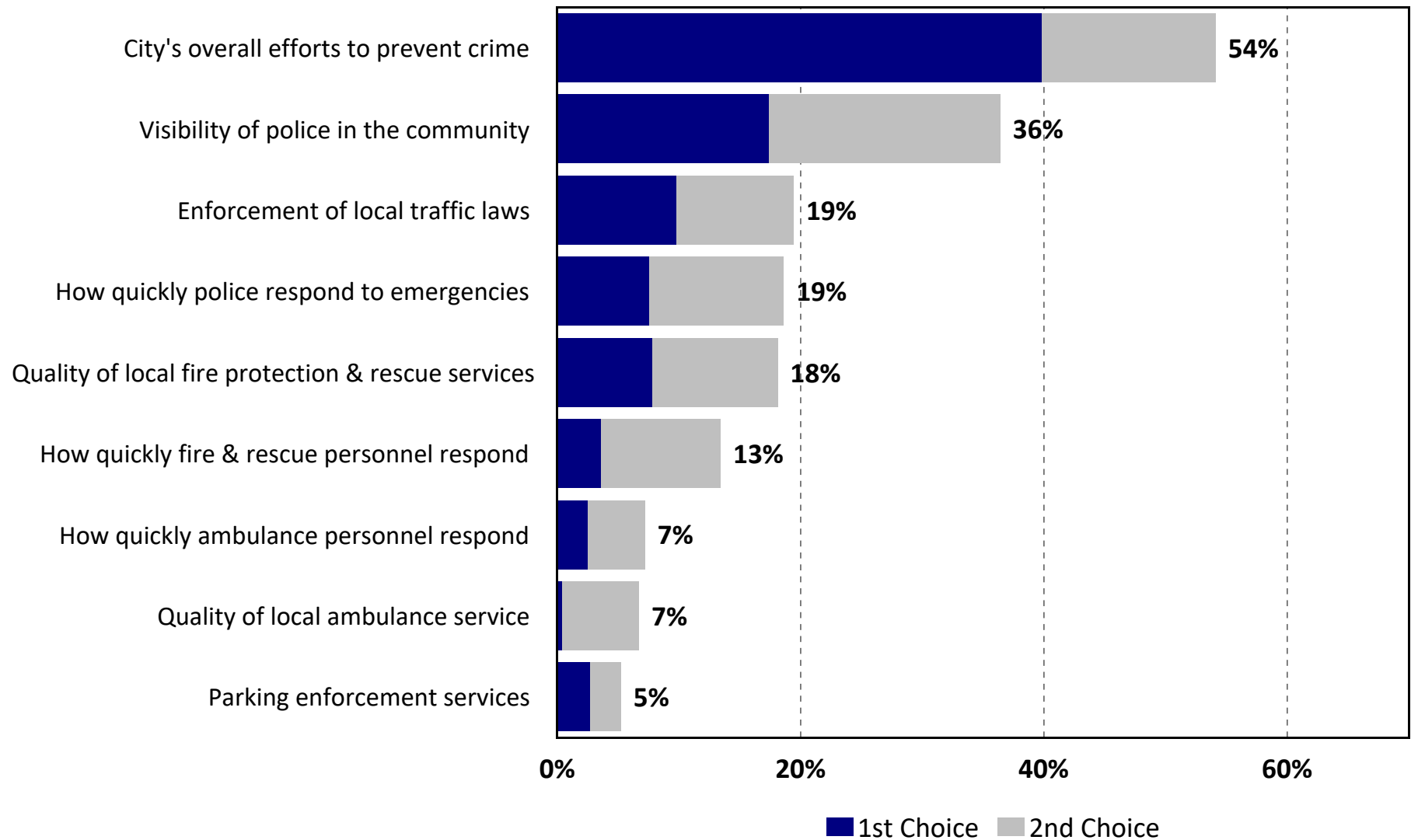
# TRENDS: Satisfaction with Public Safety Services 2017 to 2022

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding "don't know")



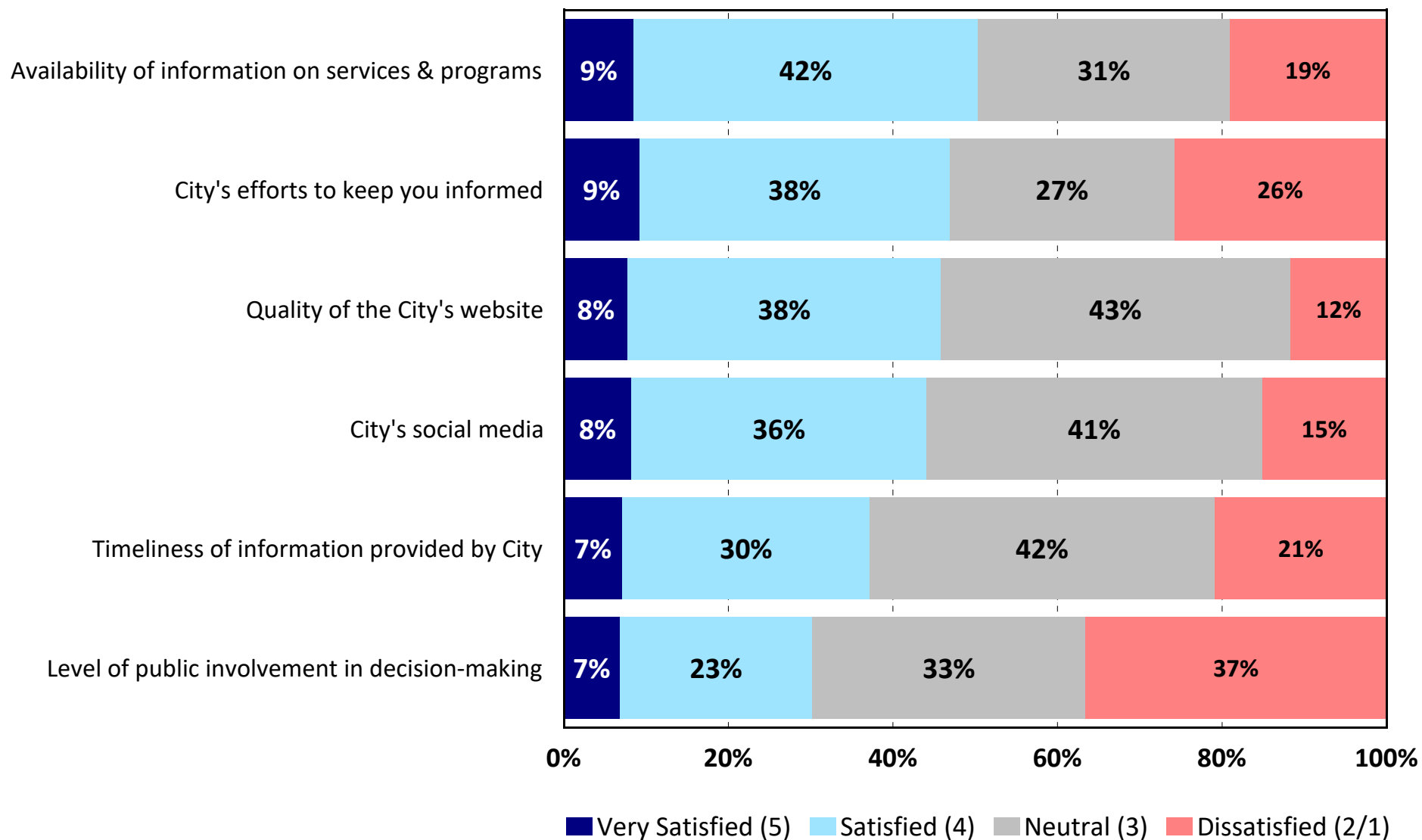
## Q8. Public Safety Services That Should Receive the Most Emphasis Over the Next Two Years

by percentage of respondents who selected the item as one of their top two choices



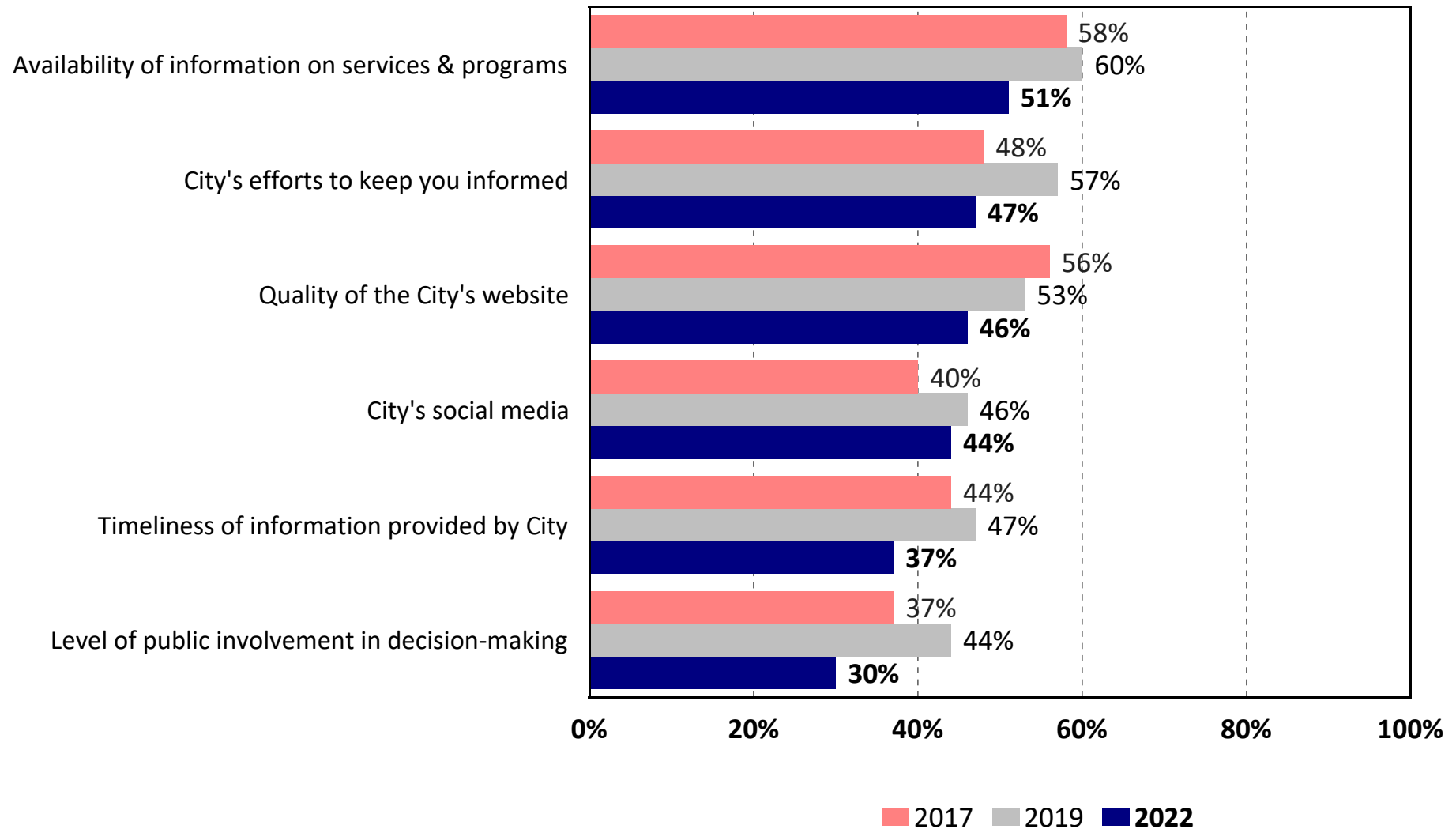
## Q9. Satisfaction with City Communication

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding "don't know")



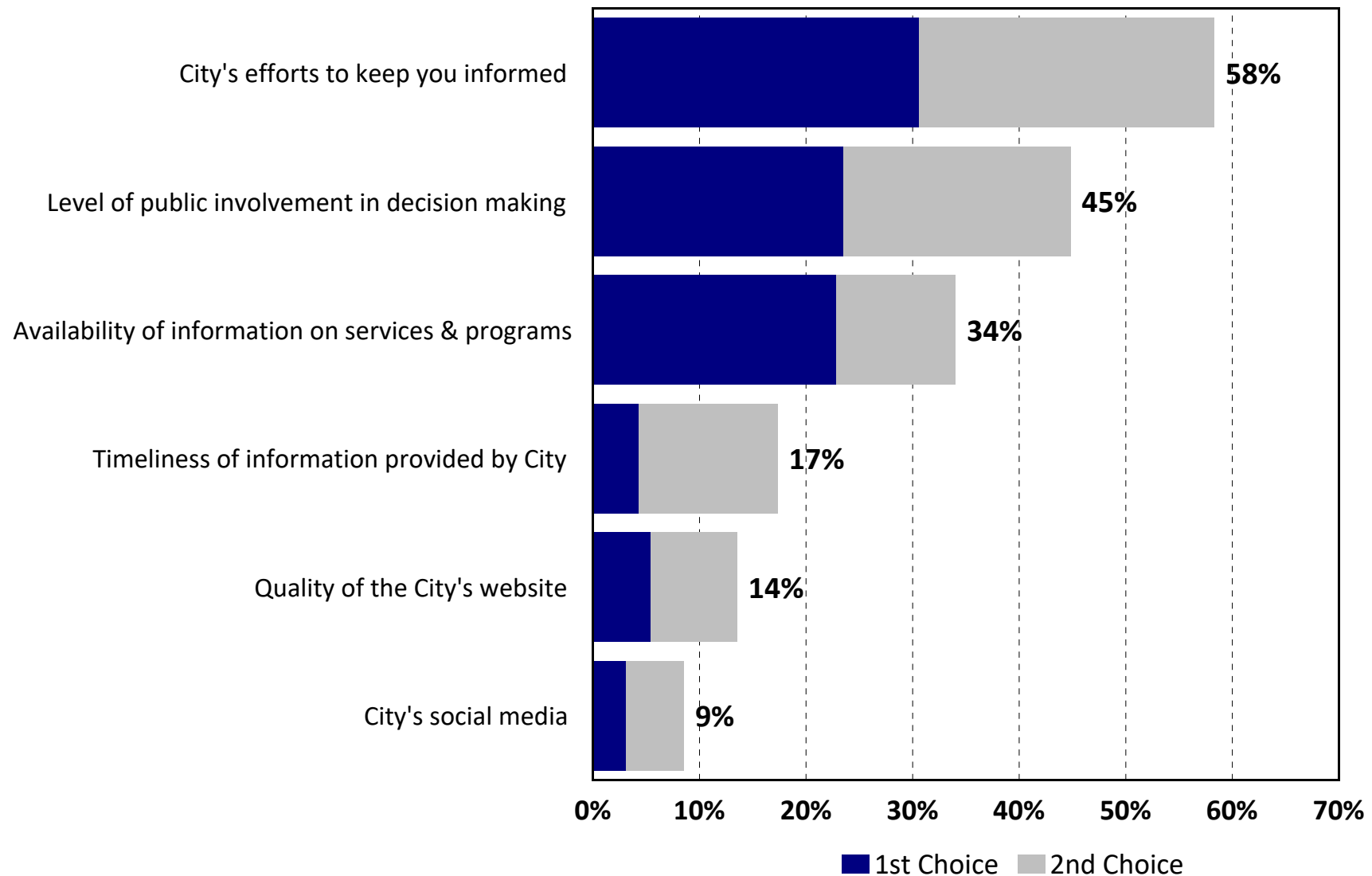
# TRENDS: Satisfaction with City Communication 2017 to 2022

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding "don't know")



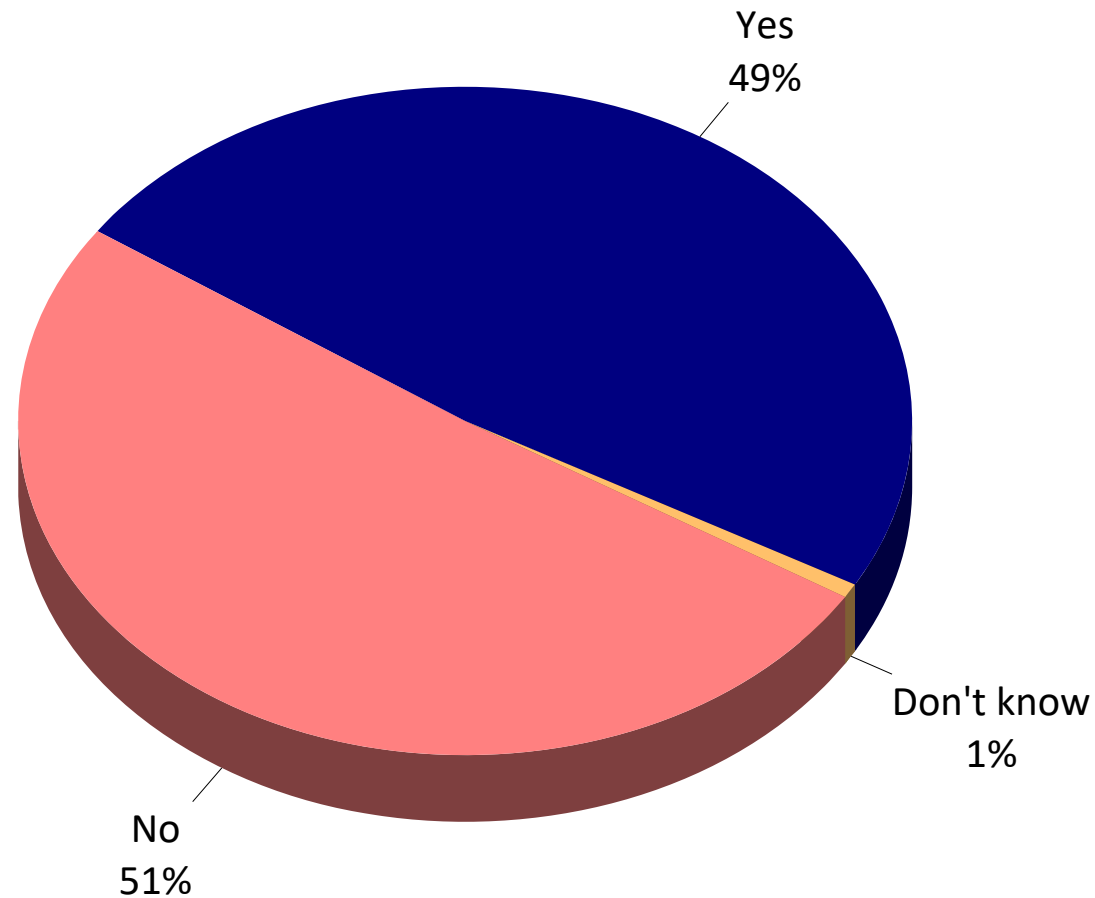
# Q10. City Communication Items That Should Receive the Most Emphasis Over the Next Two Years

by percentage of respondents who selected the item as one of their top two choices



# Q11. Have you called, sent e-mail to, or visited the City with a question, problem, or complaint during the past year?

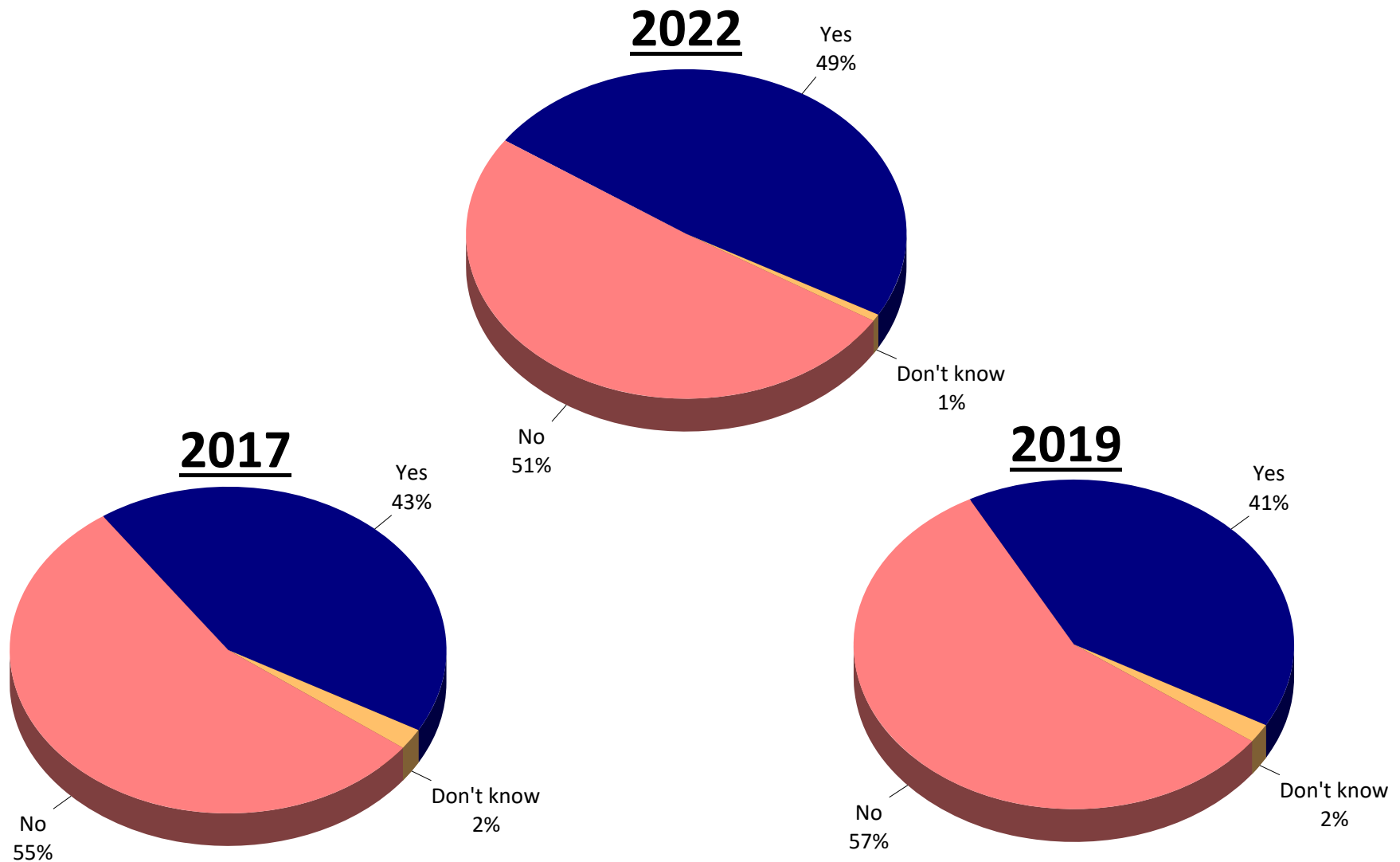
by percentage of respondents



# TRENDS: Have you called, sent e-mail to, or visited the City with a question, problem, or complaint during the past year?

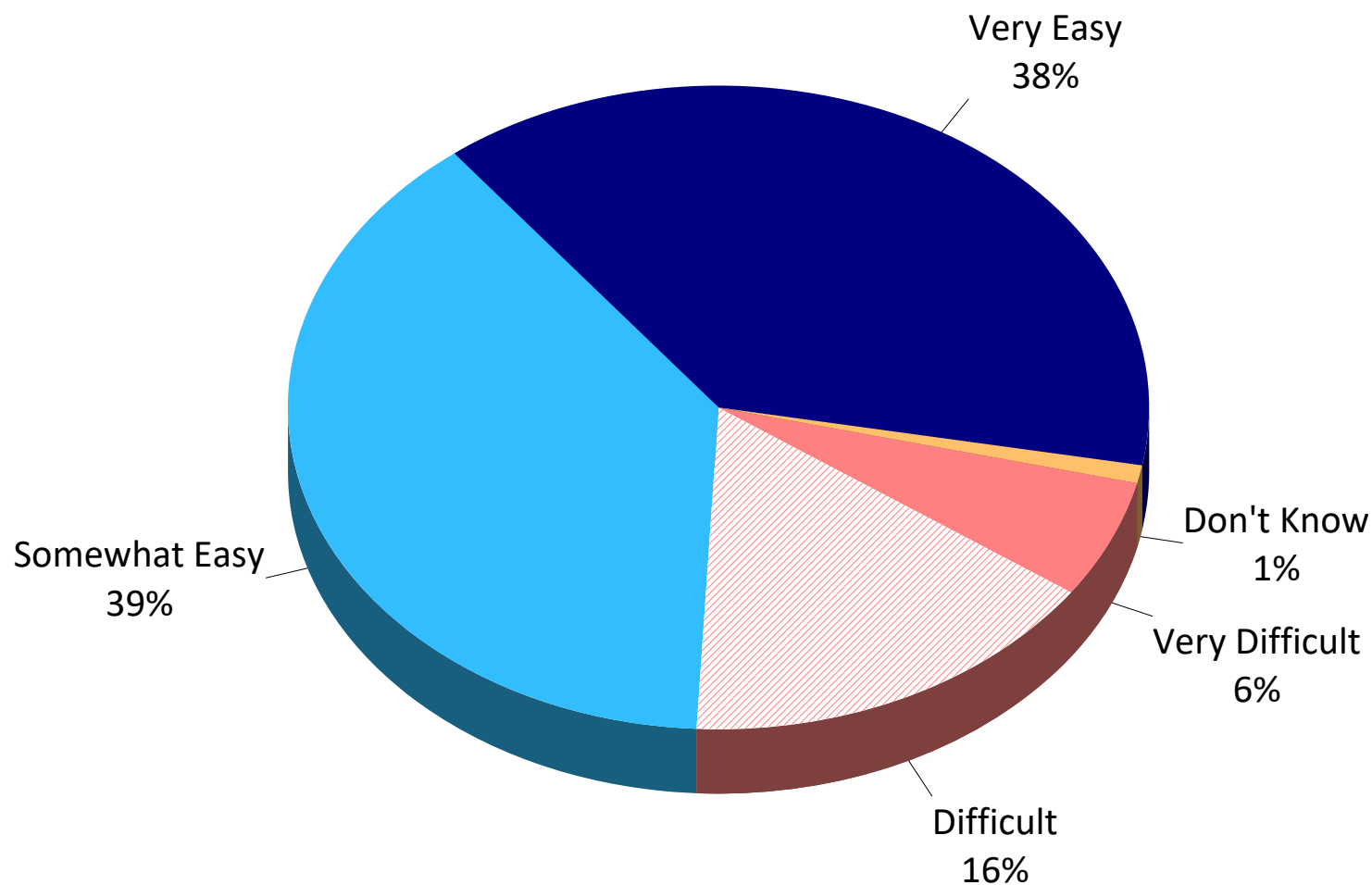
## 2017 to 2022

by percentage of respondents



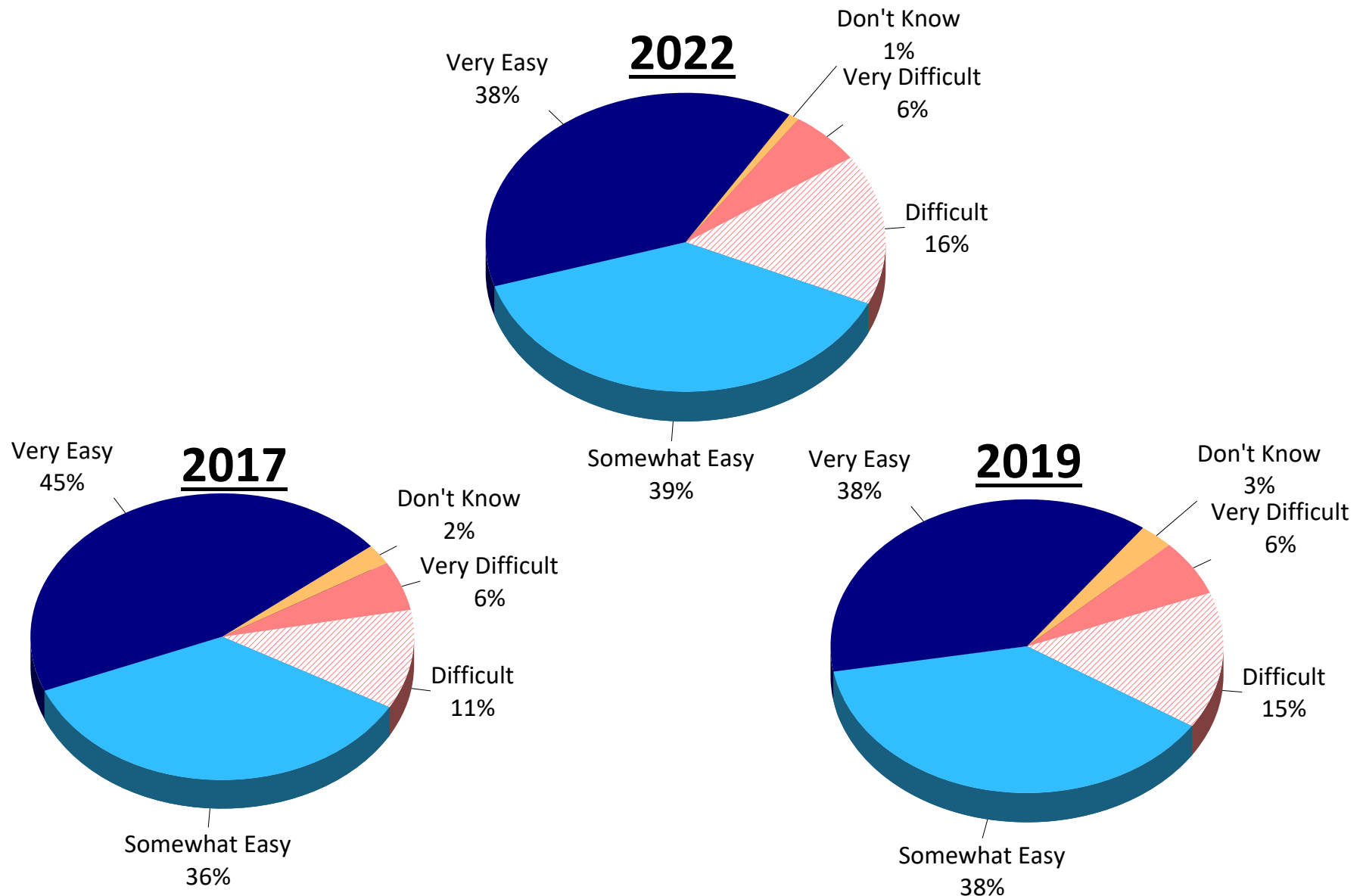
# Q11a. How easy was it to contact the person you needed to reach?

by percentage of respondents who have contacted the City in the past year



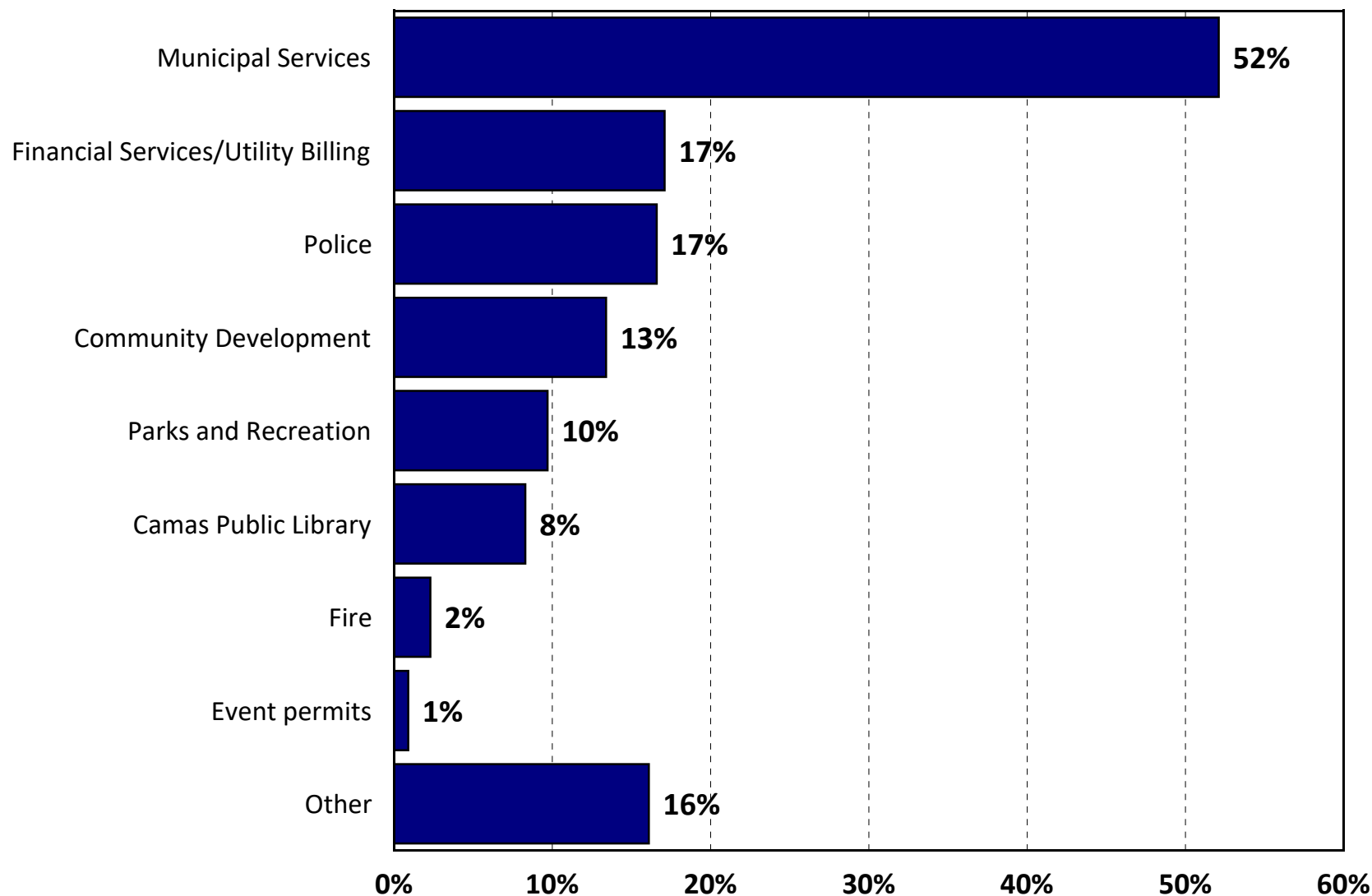
# TRENDS: How easy was it to contact the person you needed to reach? 2017 to 2022

by percentage of respondents who have contacted the City in the past year



## Q11b. What department did you contact?

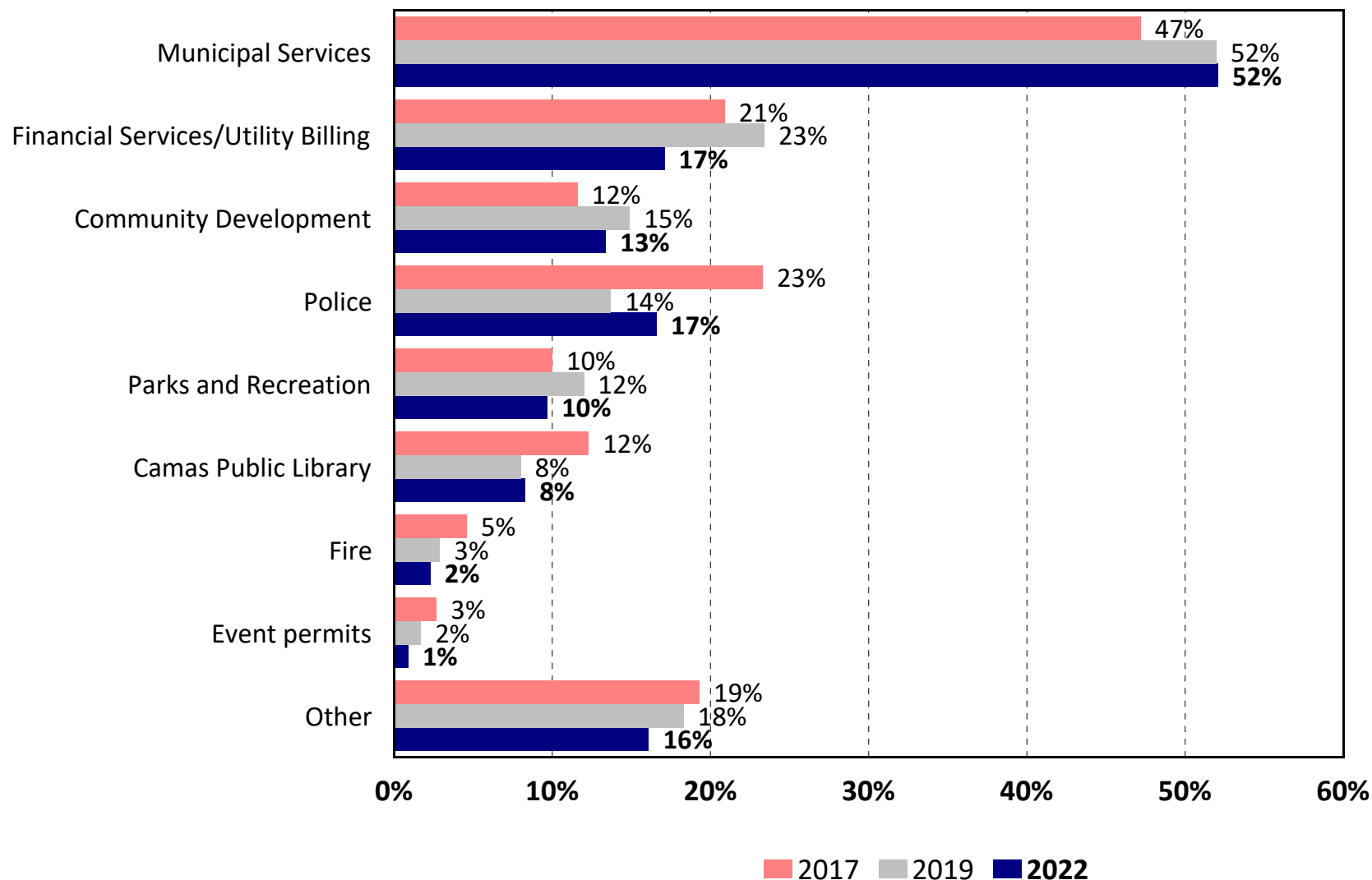
by percentage of respondents who have contacted the City in the past year (multiple choices could be made)



# TRENDS: What department did you contact?

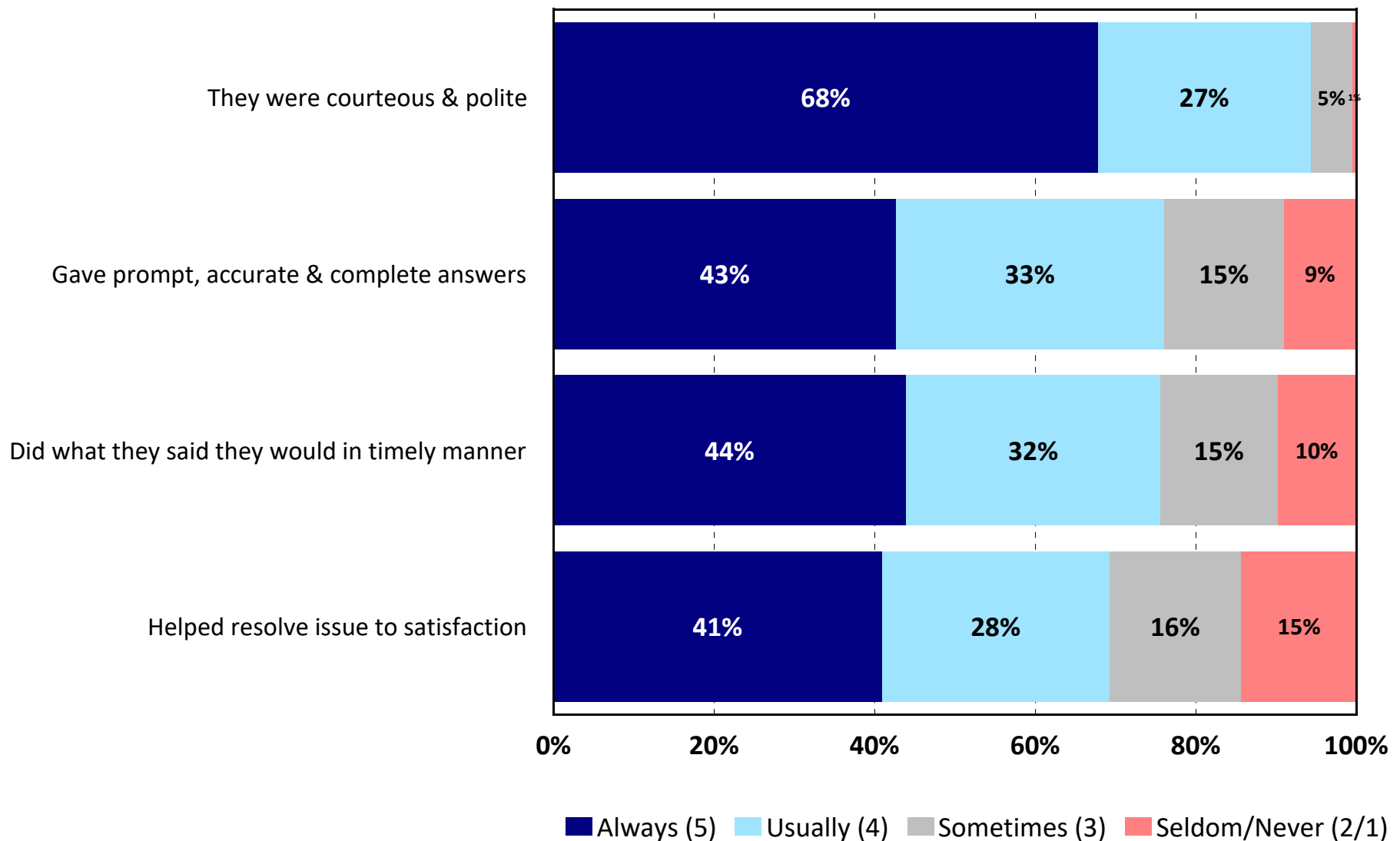
## 2017 to 2022

by percentage of respondents who have contacted the City in the past year (multiple choices could be made)



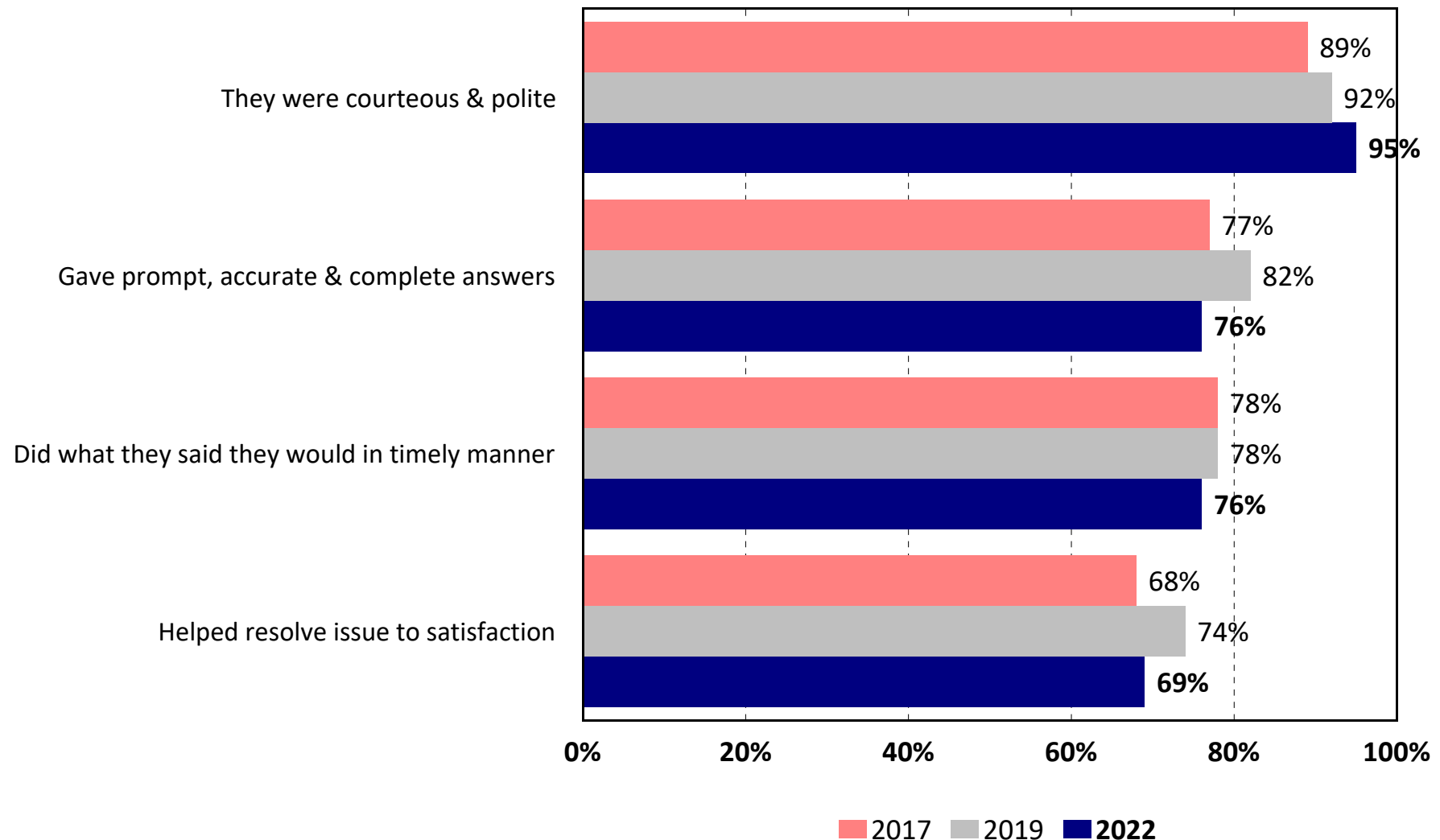
# Q11c. How Often Employees Displayed Various Behaviors

by percentage of respondents who have contacted the City in the past year and rated the item as a 1 to 5 on a 5-point scale  
(excluding "don't know")



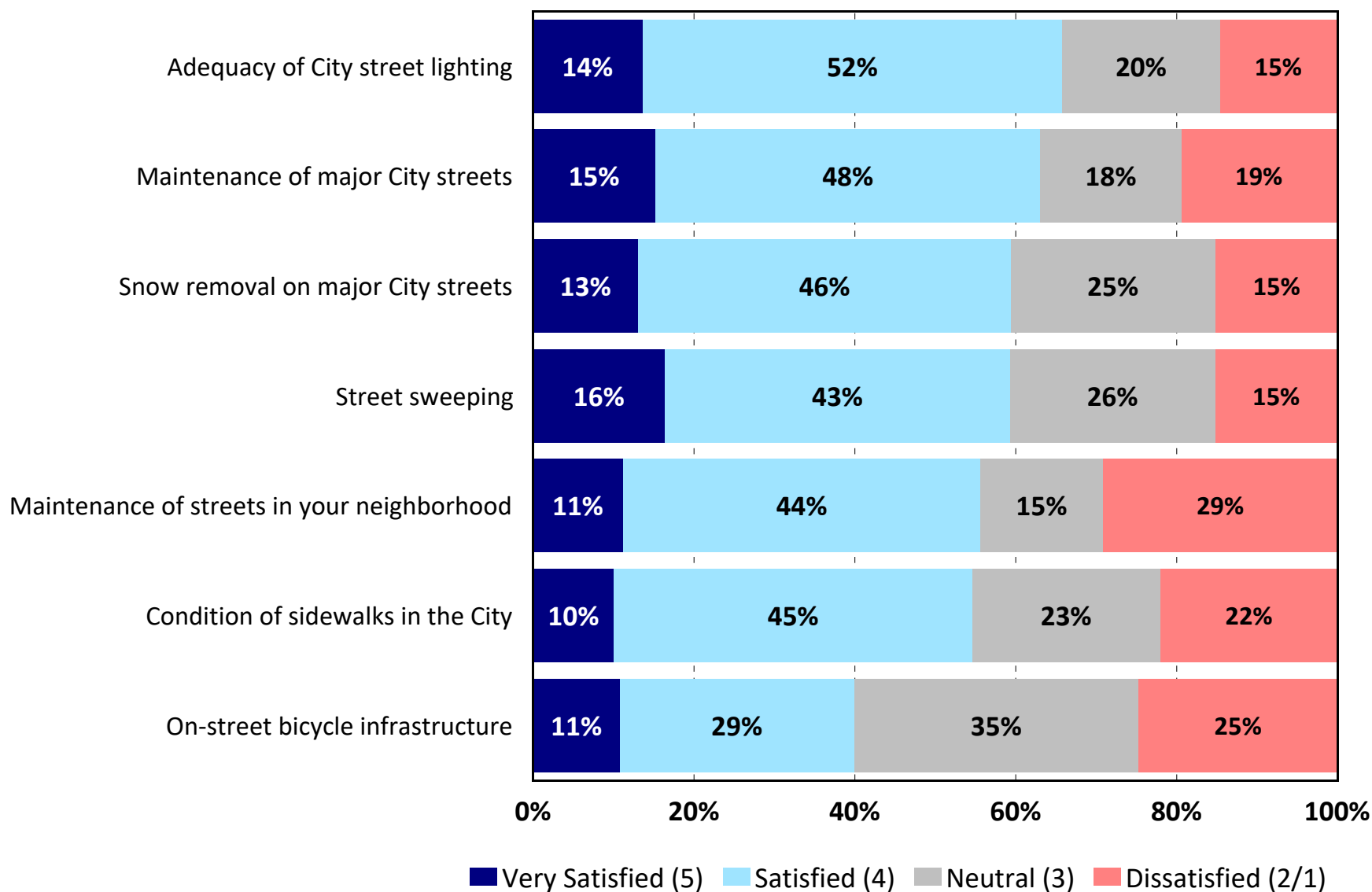
# TRENDS: How Often Employees Displayed Various Behaviors - 2017 to 2022

by percentage of respondents who have contacted the City in the past year and rated the item as a 4 or 5 on a 5-point scale  
(excluding "don't know")



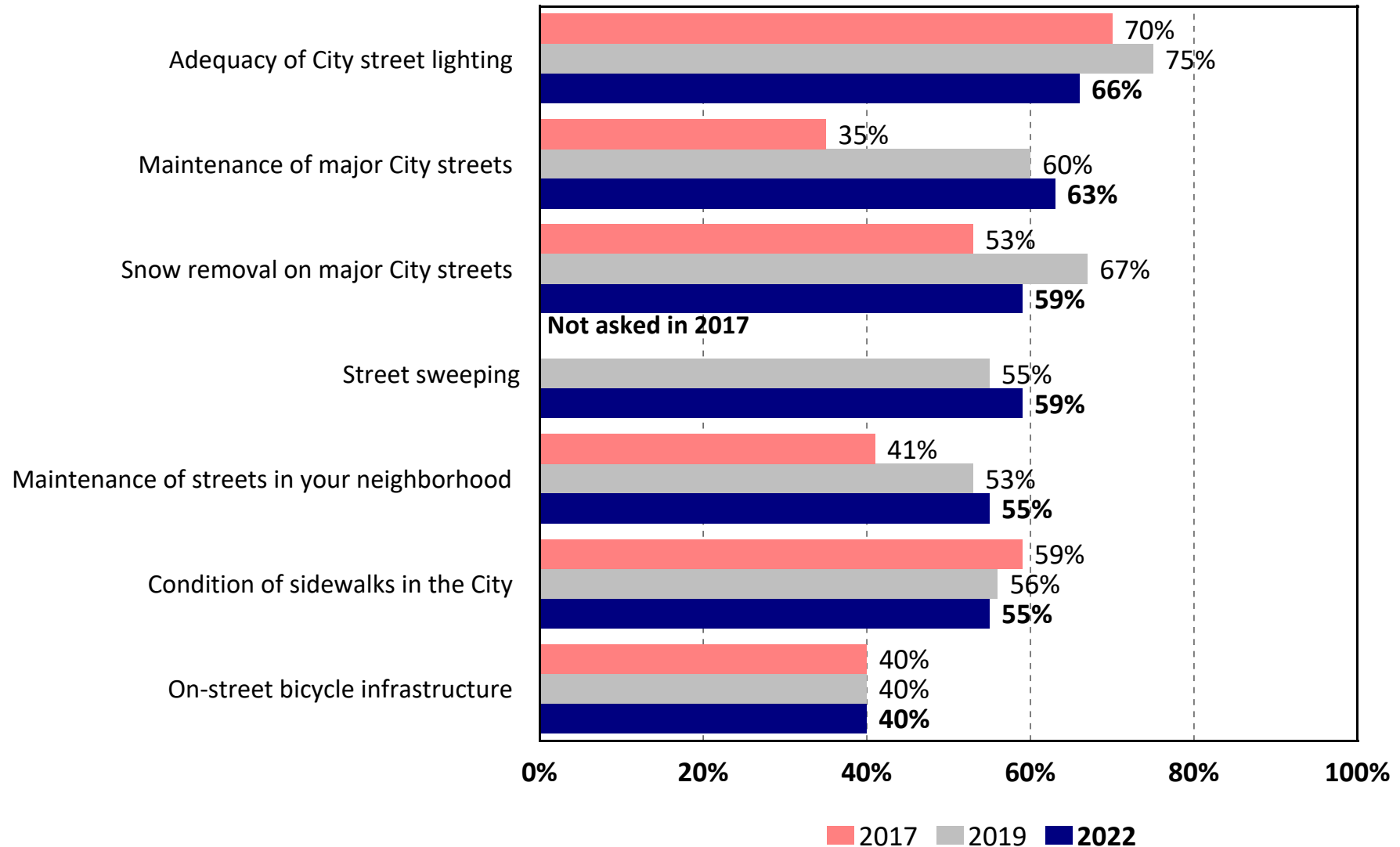
## Q12. Satisfaction with Street Maintenance

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding "don't know")



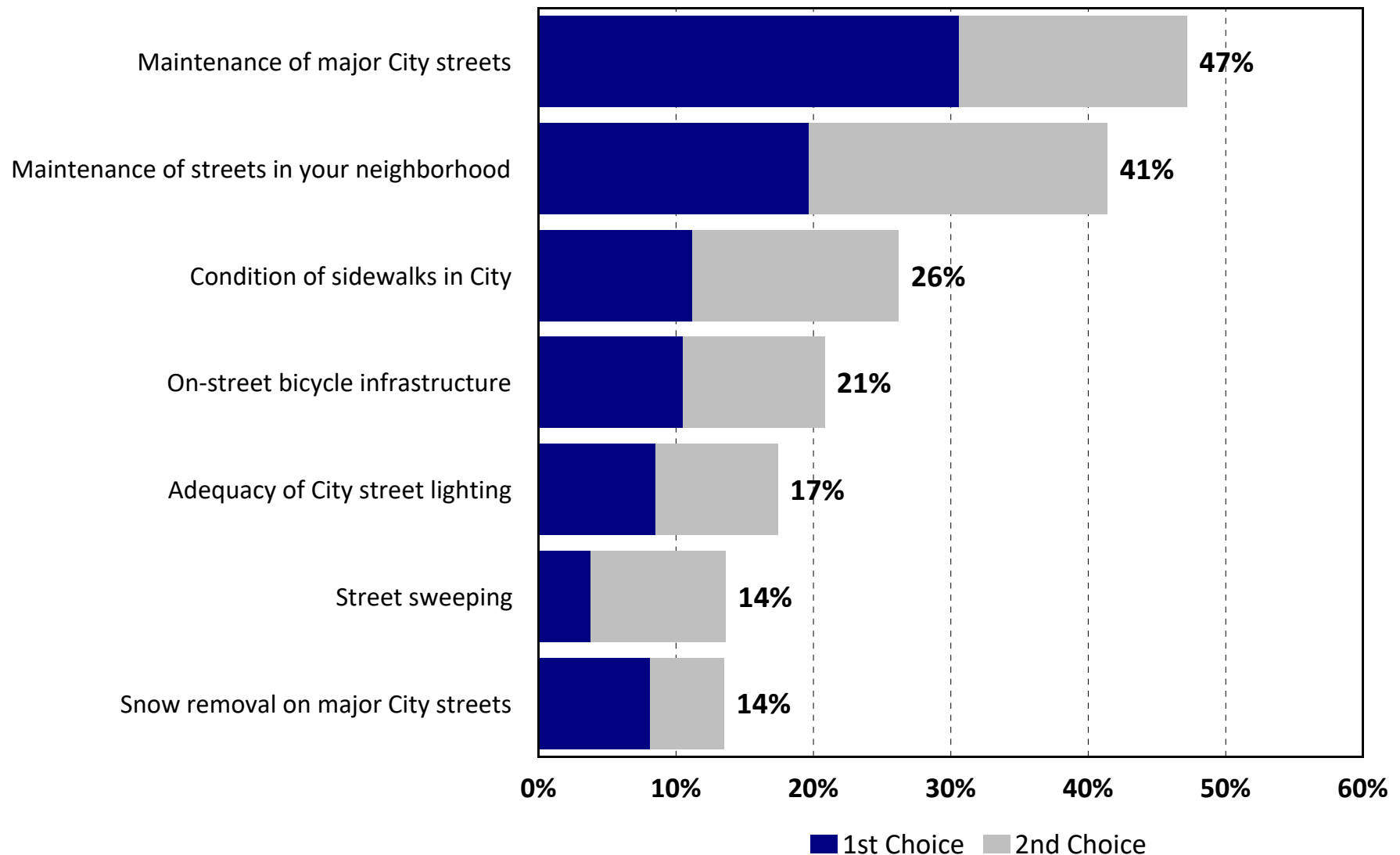
# TRENDS: Satisfaction with Street Maintenance 2017 to 2022

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding "don't know")



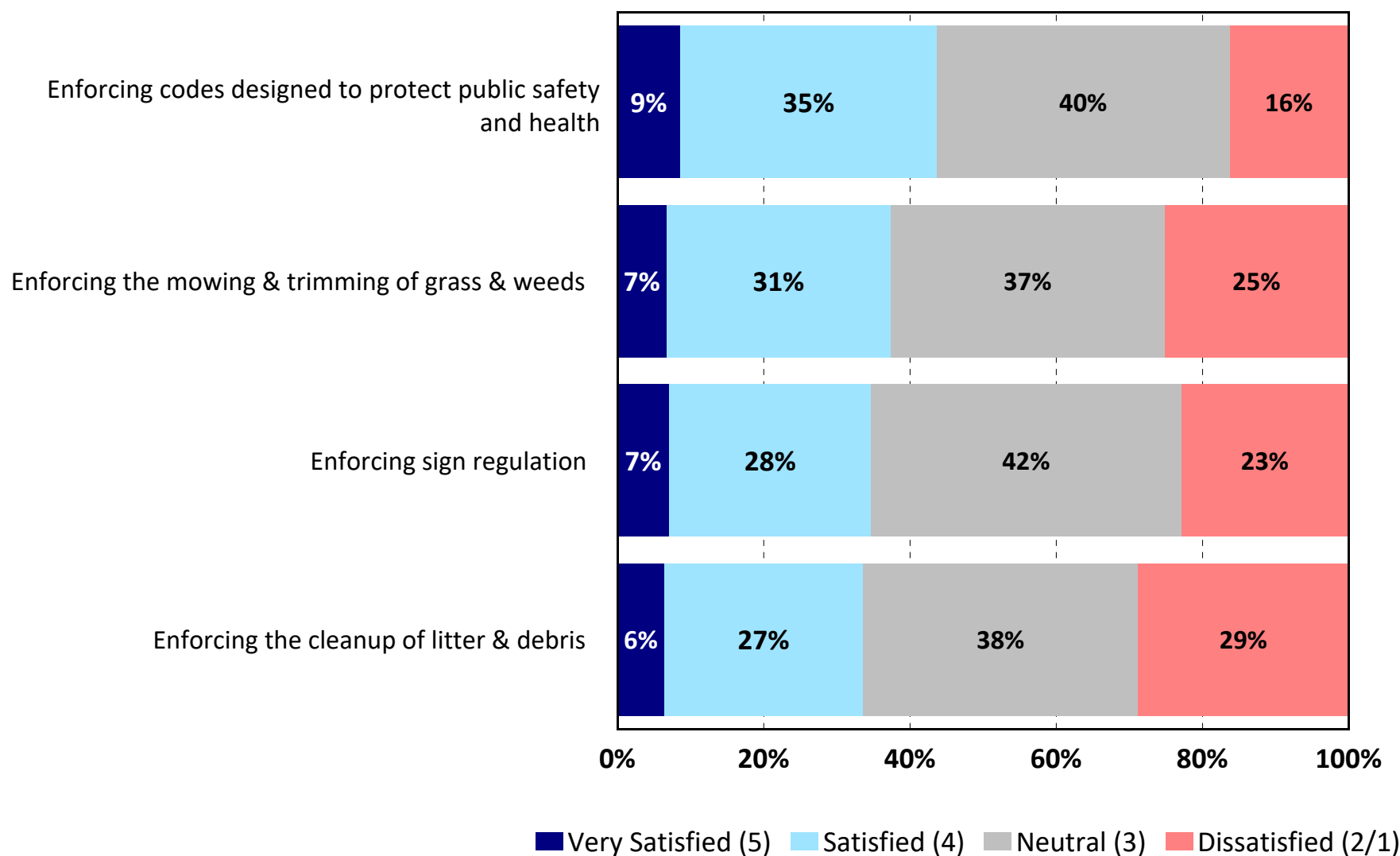
# Q13. Street Maintenance Services That Should Receive the Most Emphasis Over the Next Two Years

by percentage of respondents who selected the item as one of their top two choices



## Q14. Satisfaction with Code Enforcement

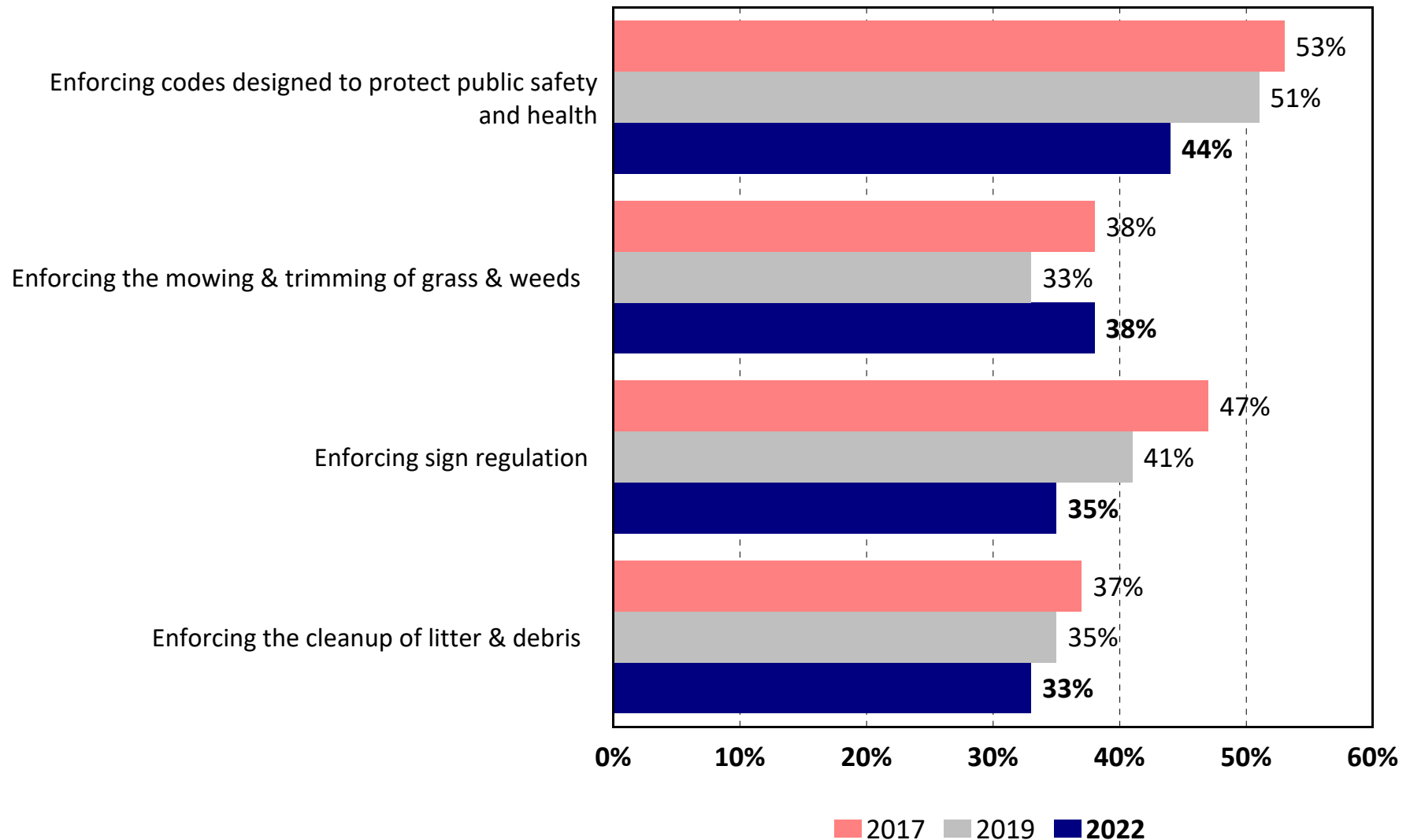
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don't know”)



# TRENDS: Satisfaction with Code Enforcement

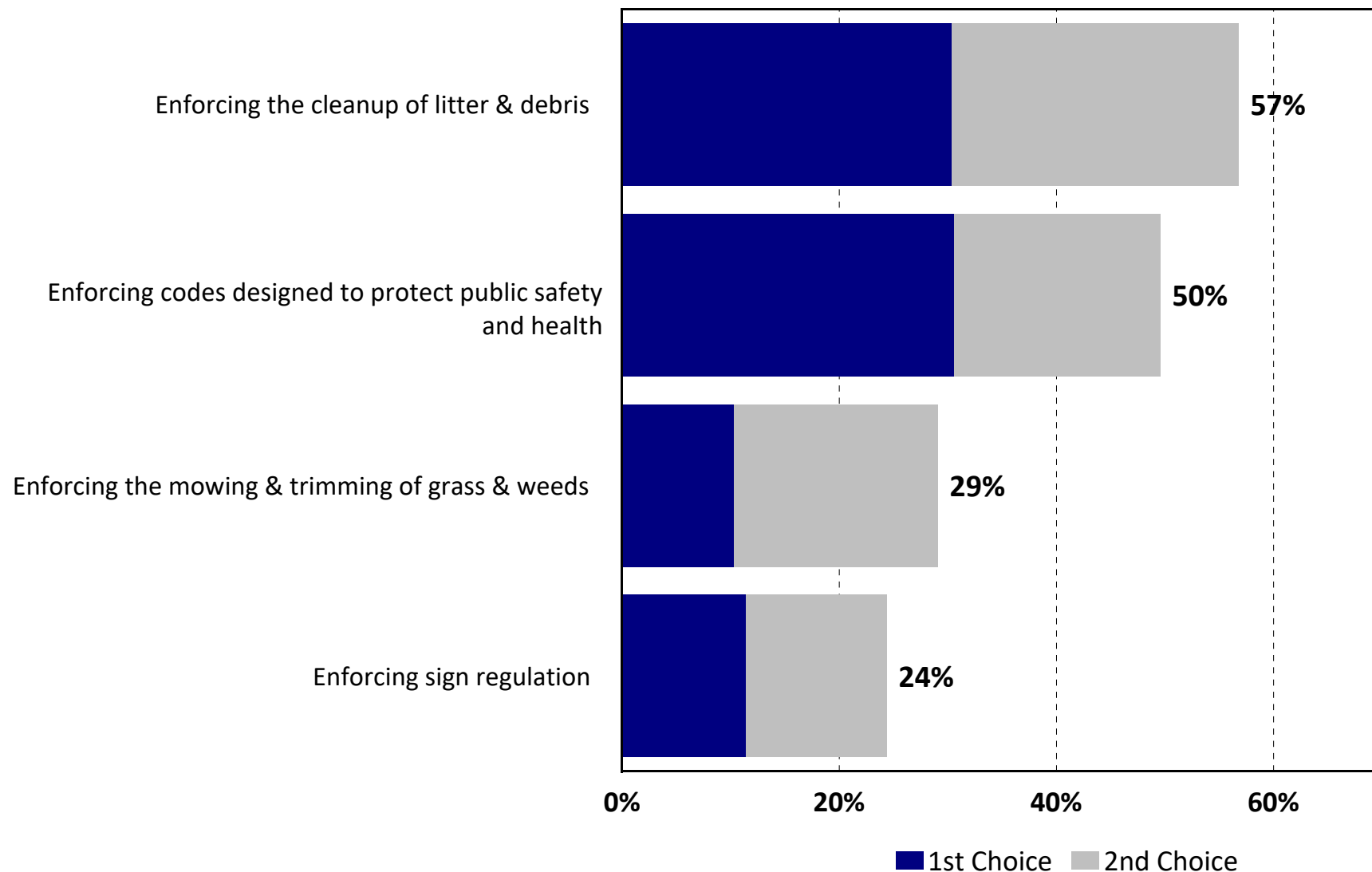
## 2017 to 2022

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding “don't know”)



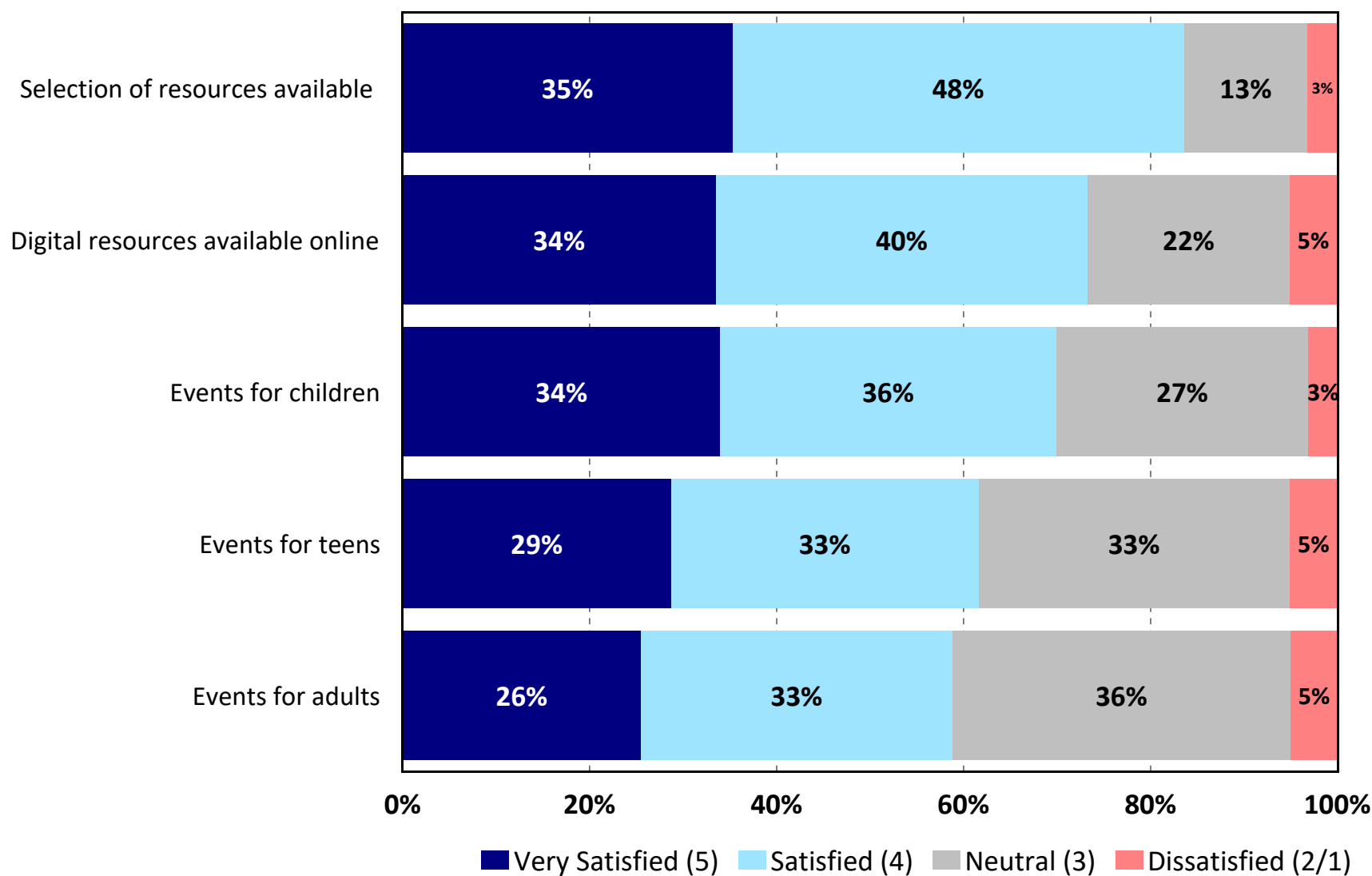
# Q15. Code Enforcement Services That Should Receive the Most Emphasis Over the Next Two Years

by percentage of respondents who selected the item as one of their top two choices



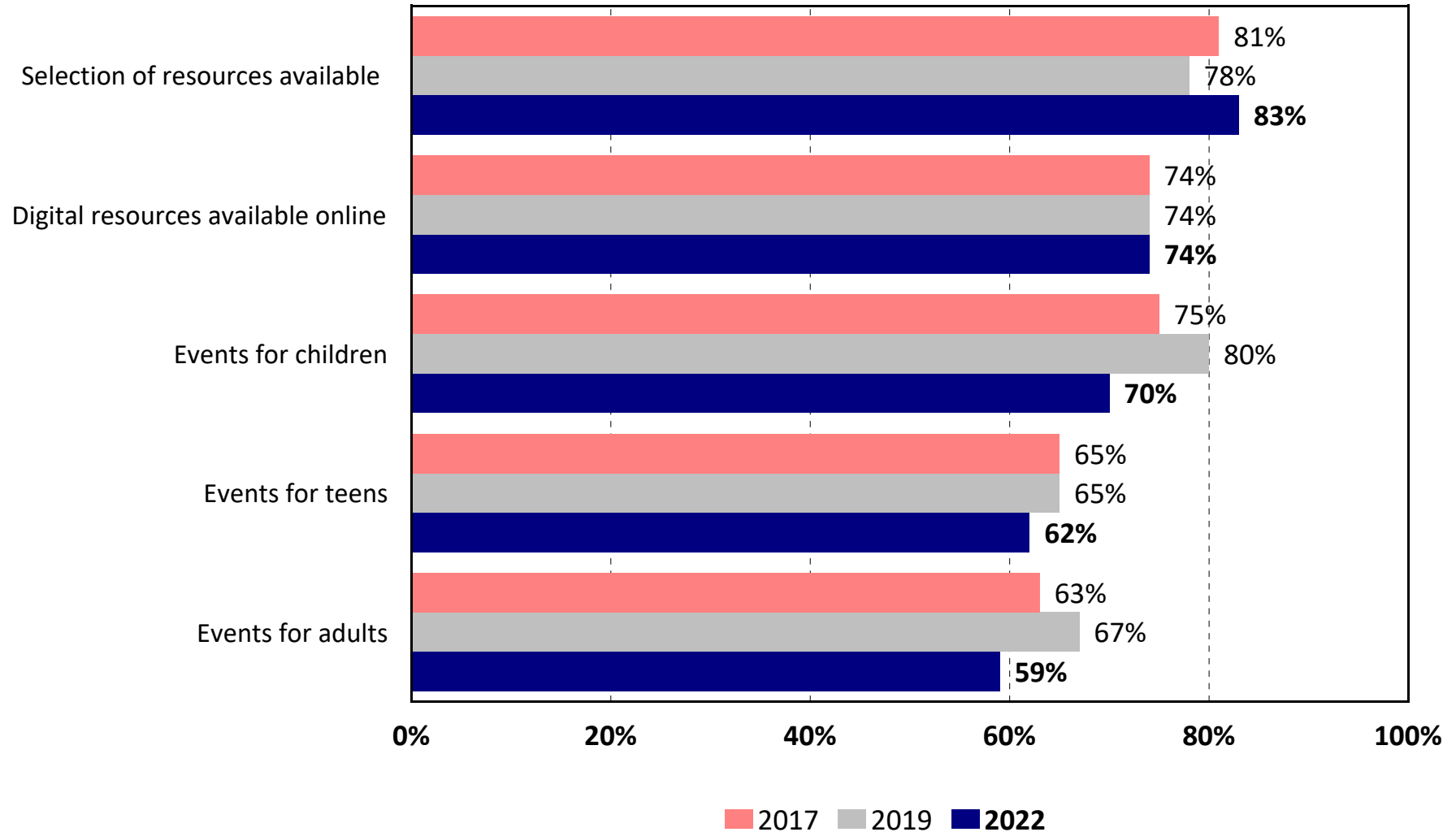
## Q16. Satisfaction with Public Library Services

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don't know”)



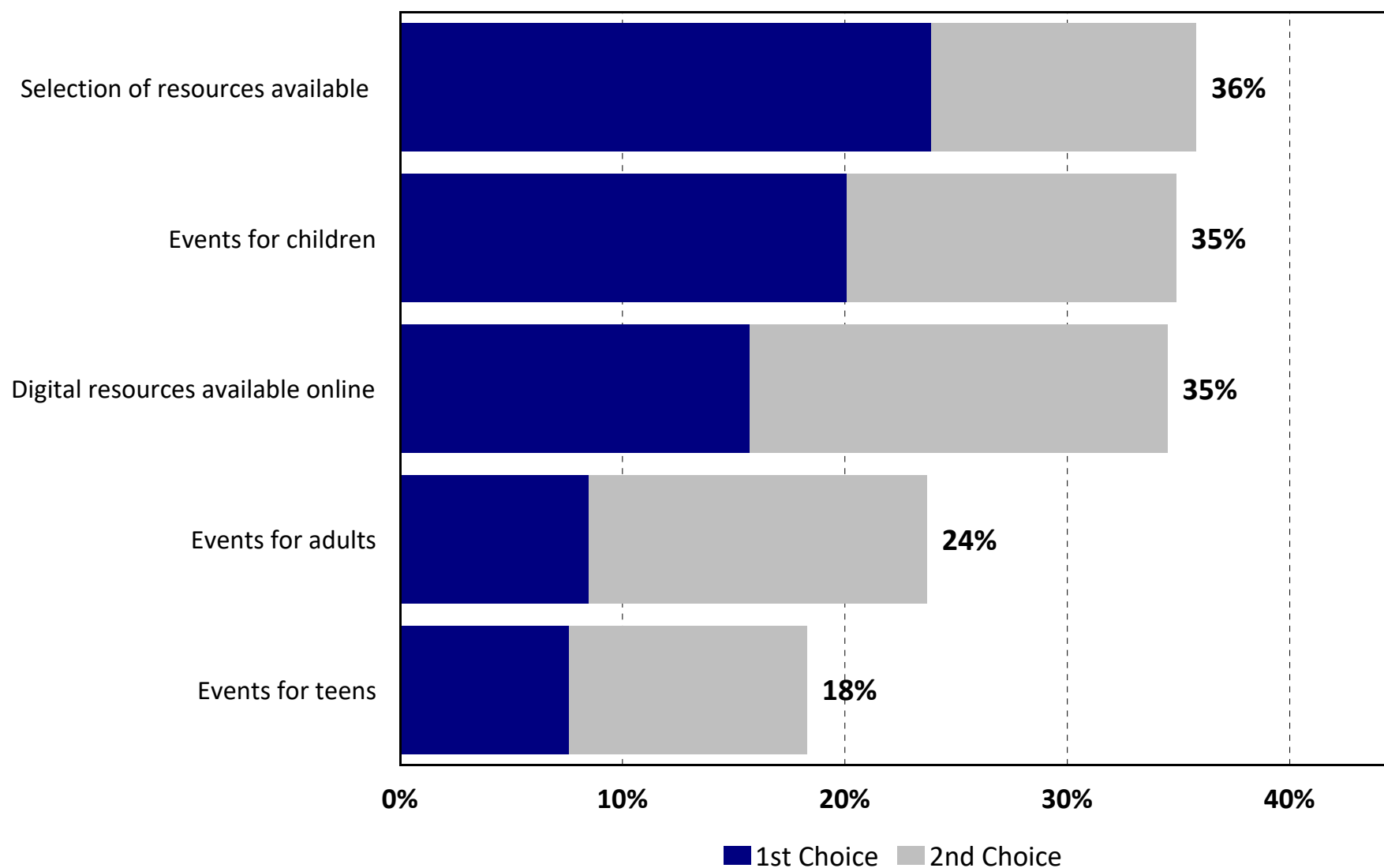
# TRENDS: Satisfaction with Public Library Services 2017 to 2022

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding “don't know”)



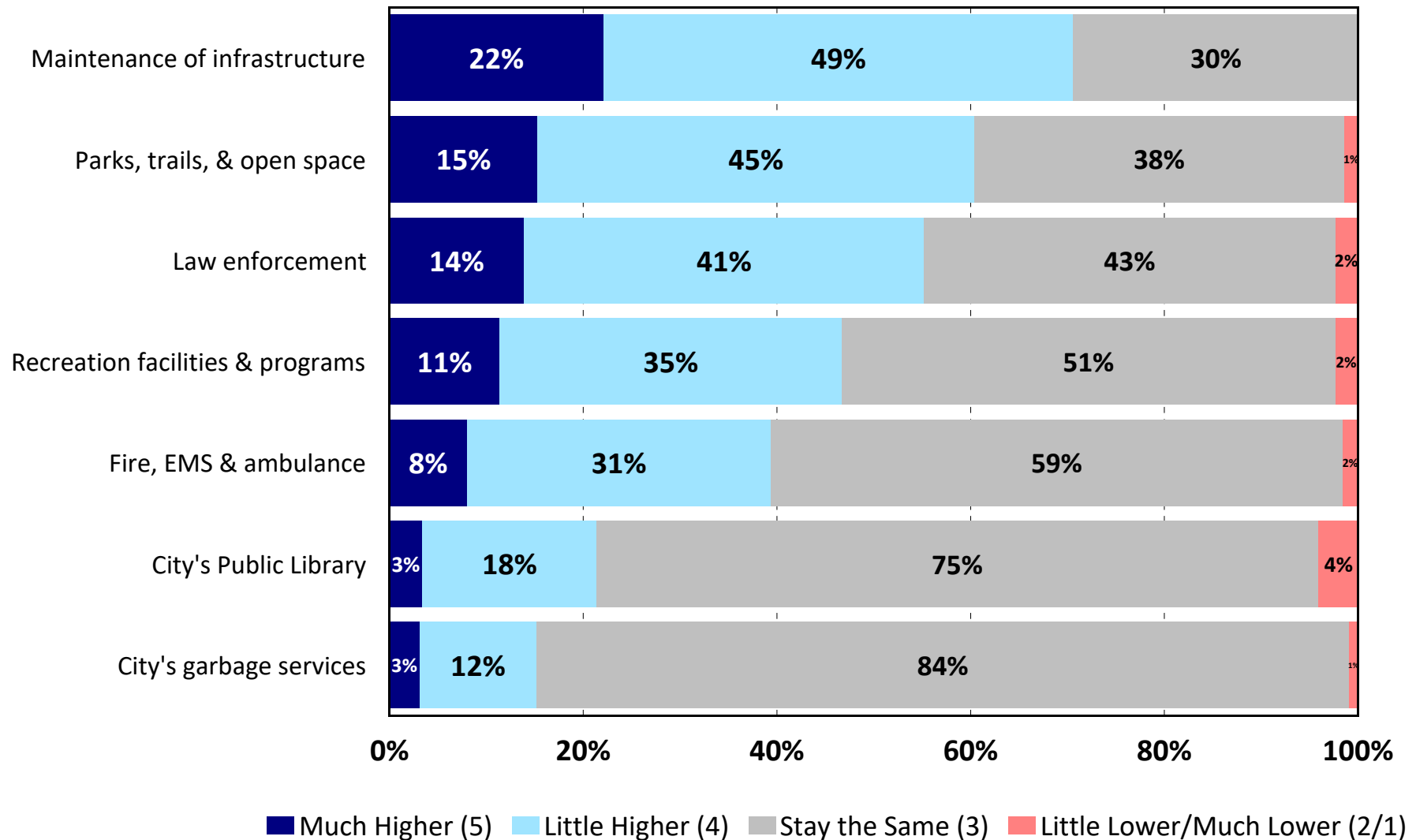
# Q17. Public Library Services That Should Receive the Most Emphasis Over the Next Two Years

by percentage of respondents who selected the item as one of their top two choices



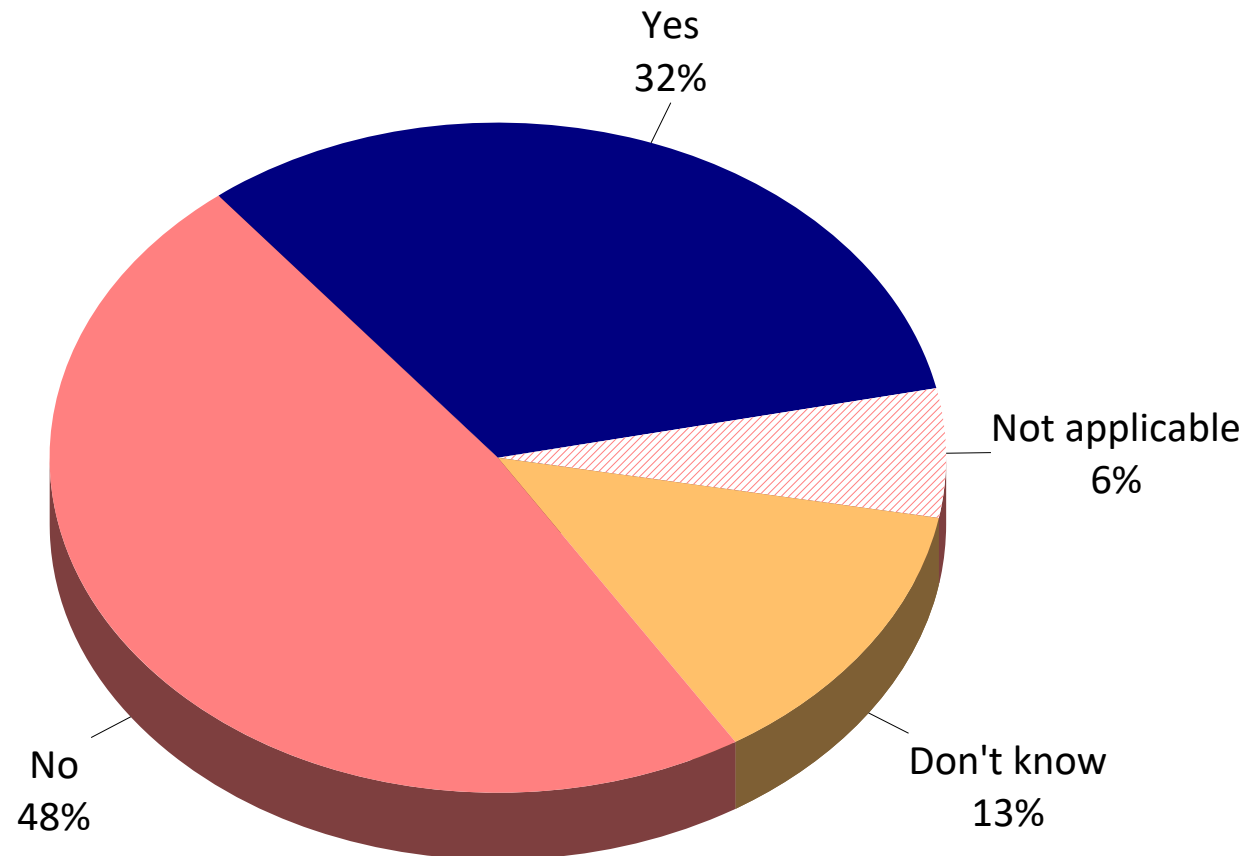
# Q18. How Level of Service Provided by the City Should Change

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding "don't know")



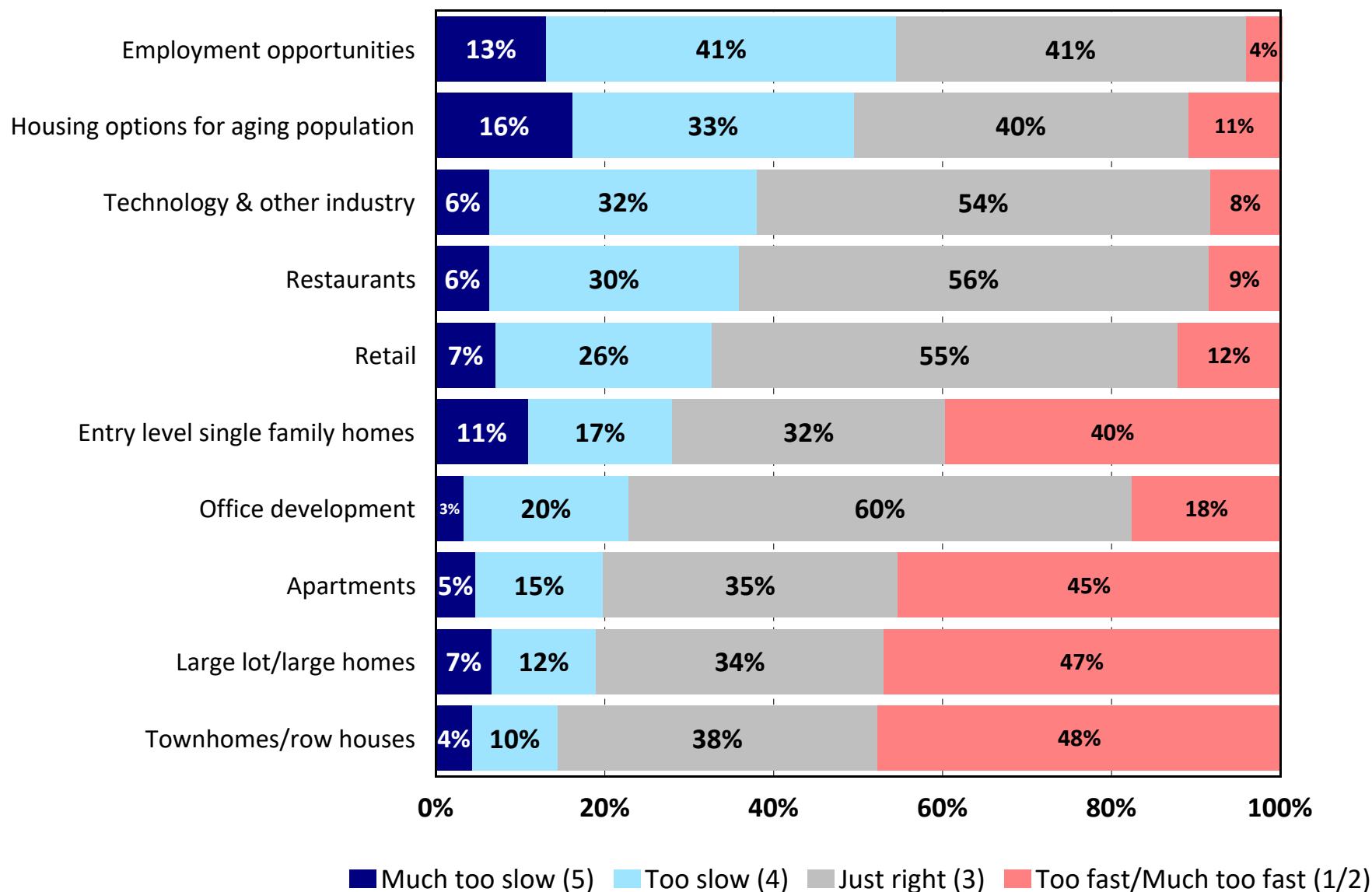
## Q19. Willingness to pay more in taxes or fees to support an increase in service level?

by percentage of respondents



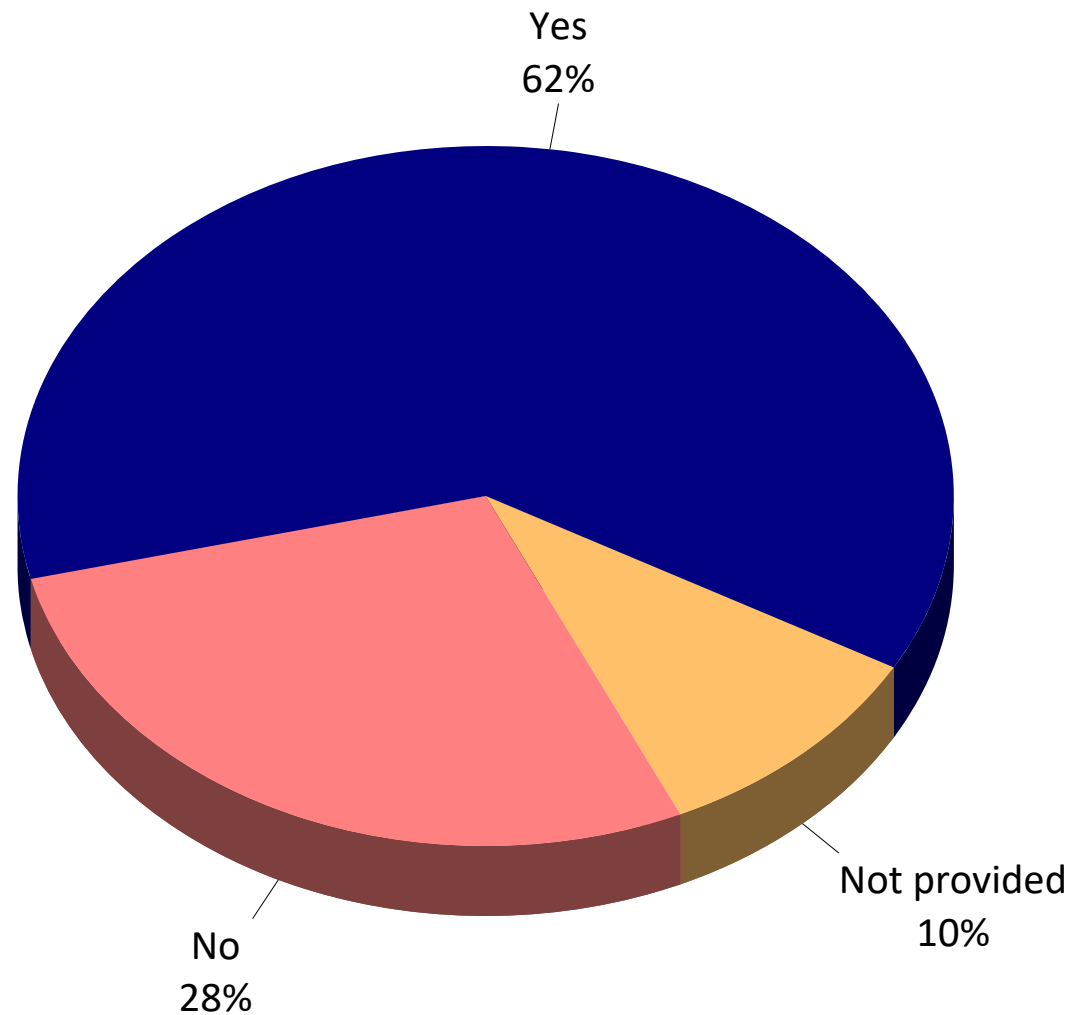
## Q20. Current Pace of Development in Various Areas

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding "don't know")



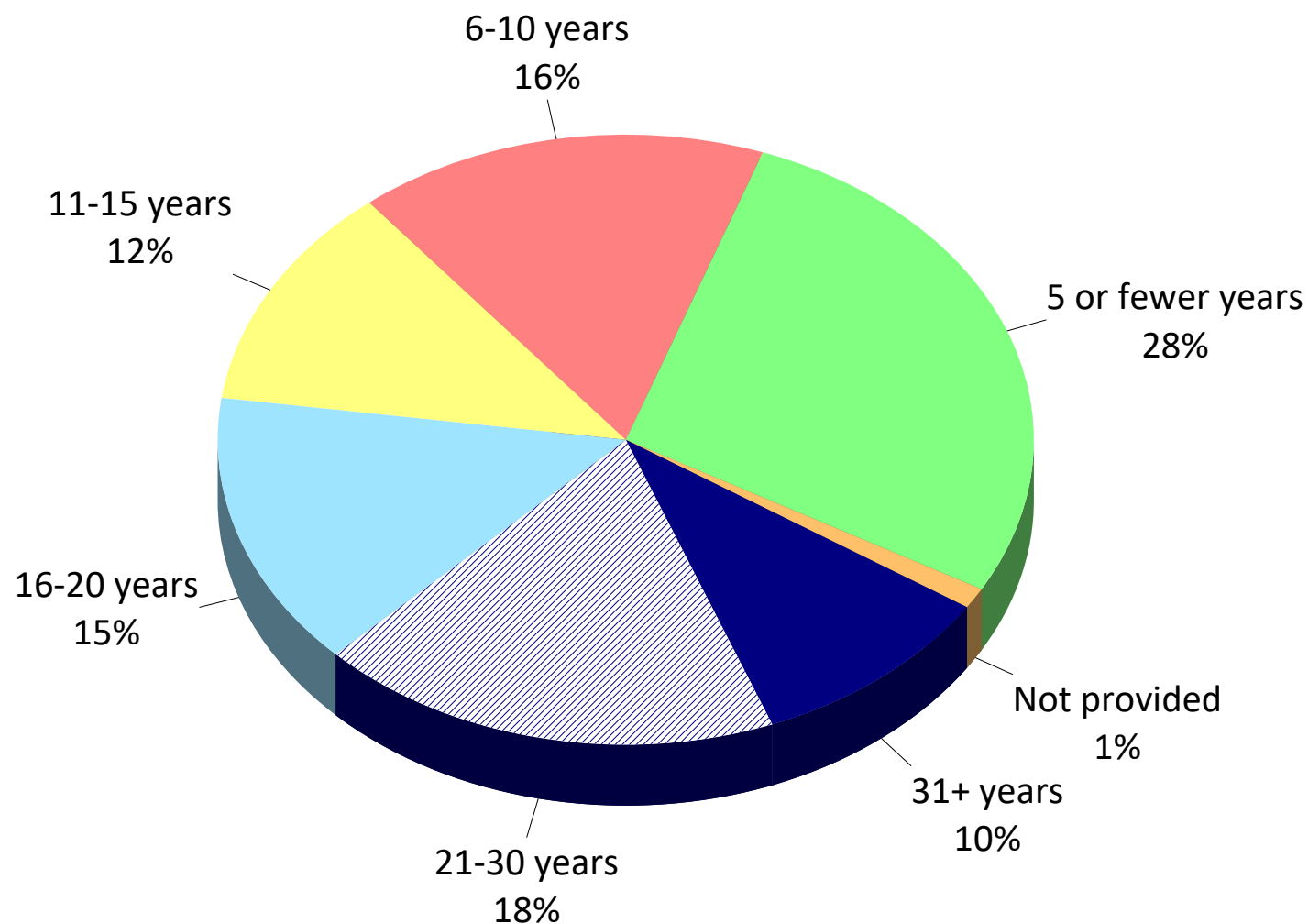
## Q21a. Would you be willing to pay more in taxes or fees to support this new community amenity?

by percentage of respondents who provided a response to Question 21



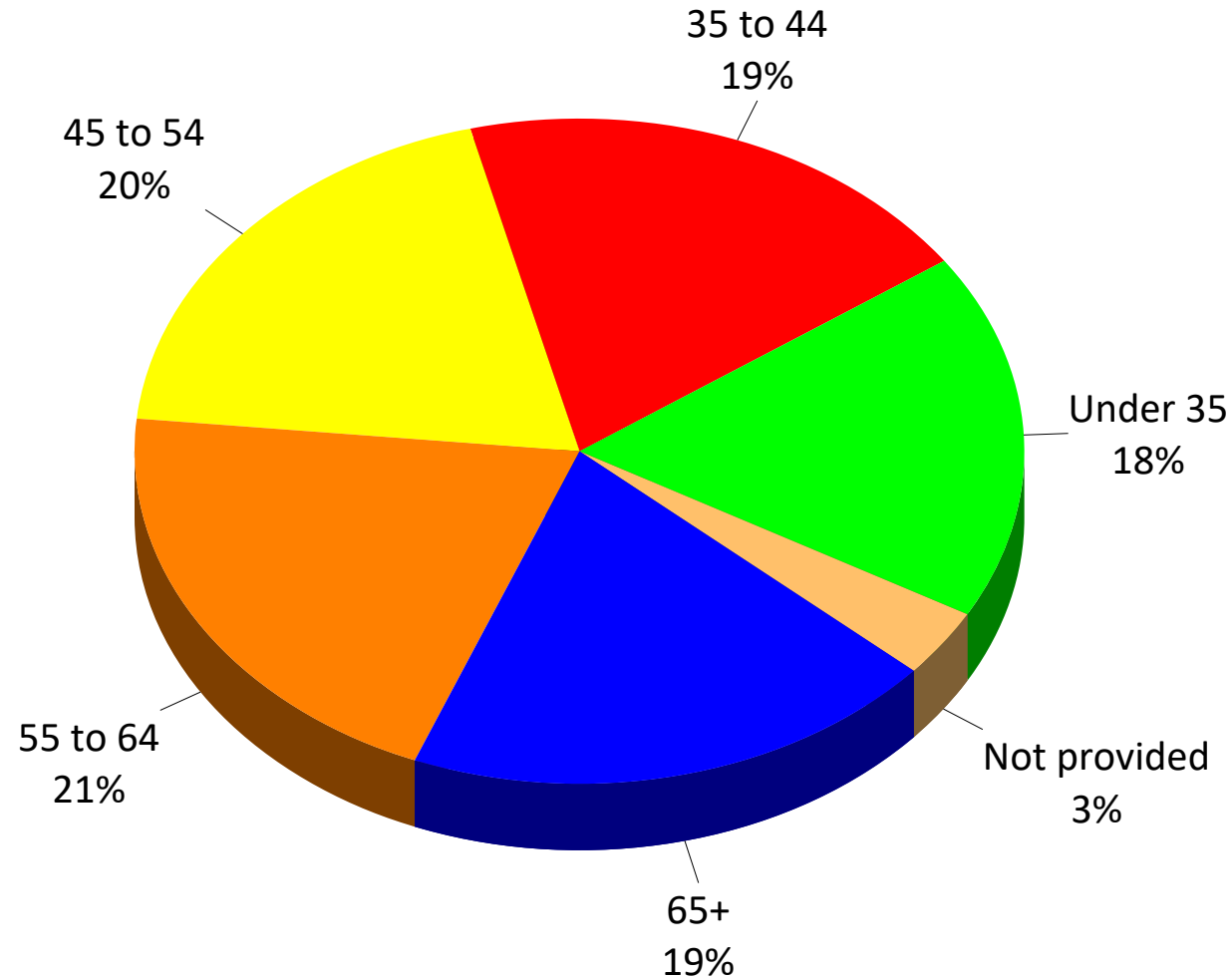
## Q22. Demographics: How many years have you lived in Camas?

by percentage of respondents



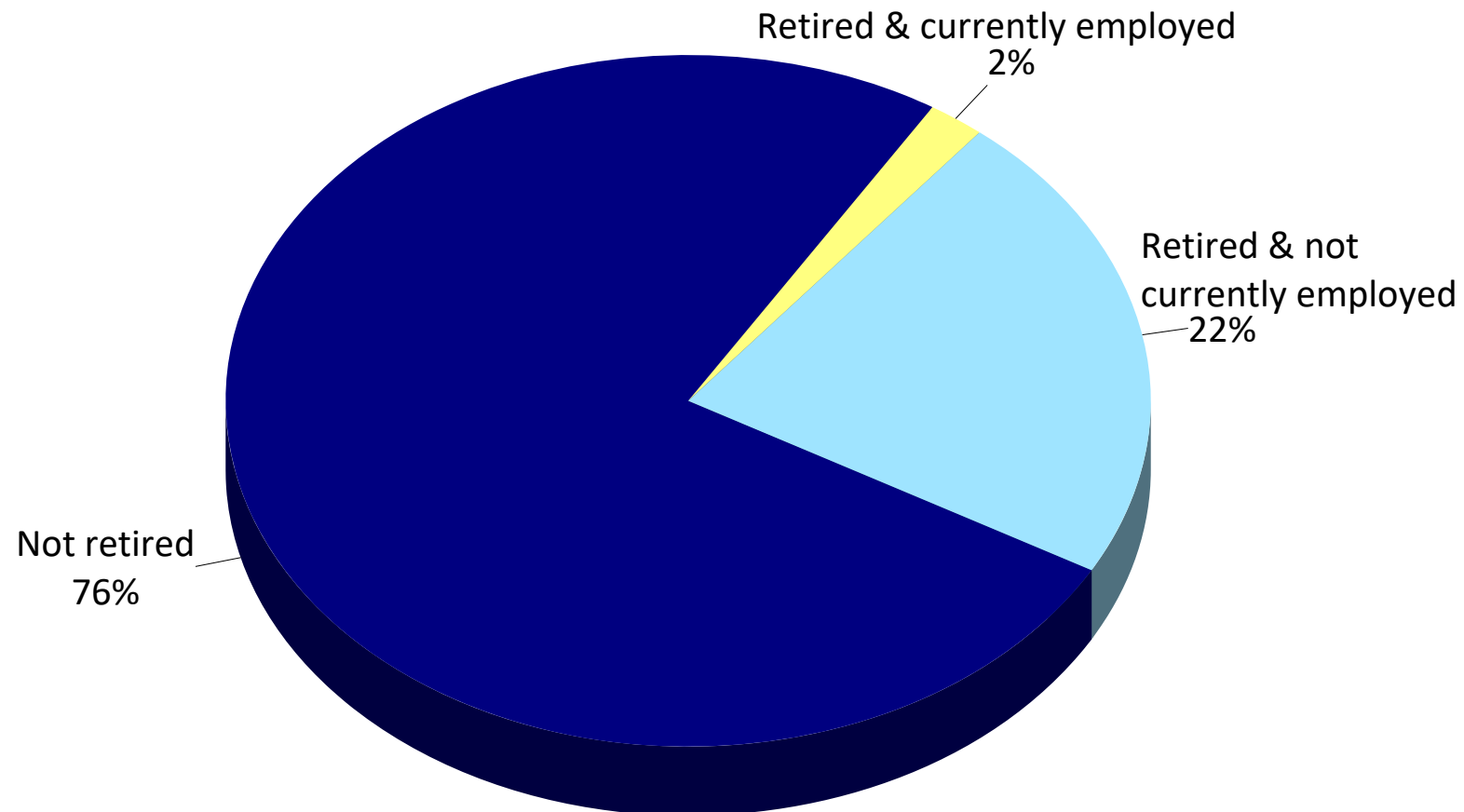
# Q23. Demographics: What is your age?

by percentage of respondents



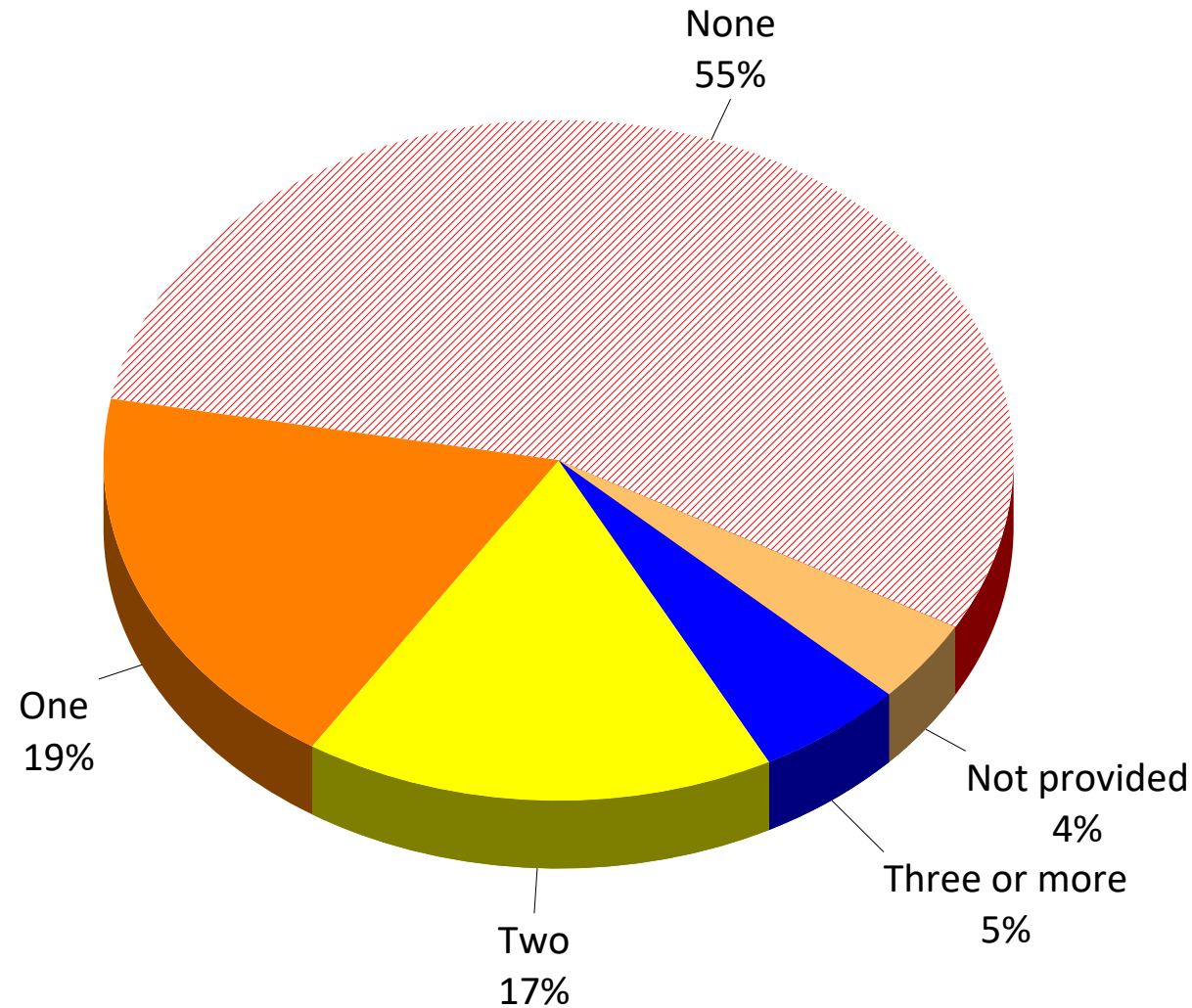
## Q24. Demographics: Employment Status

by percentage of respondents (excluding “not provided”)



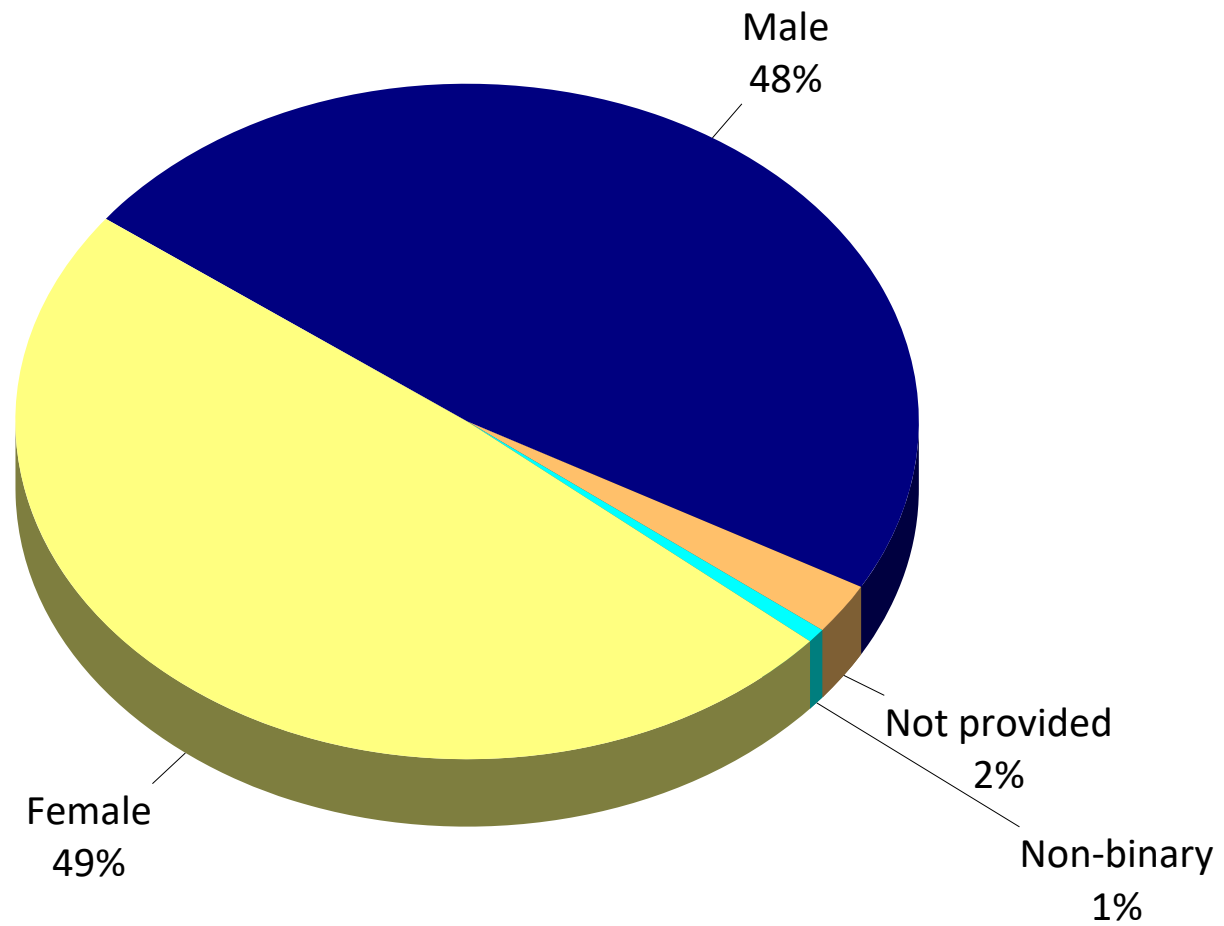
## Q25. Demographics: How many children under age 18 live in your household?

by percentage of respondents



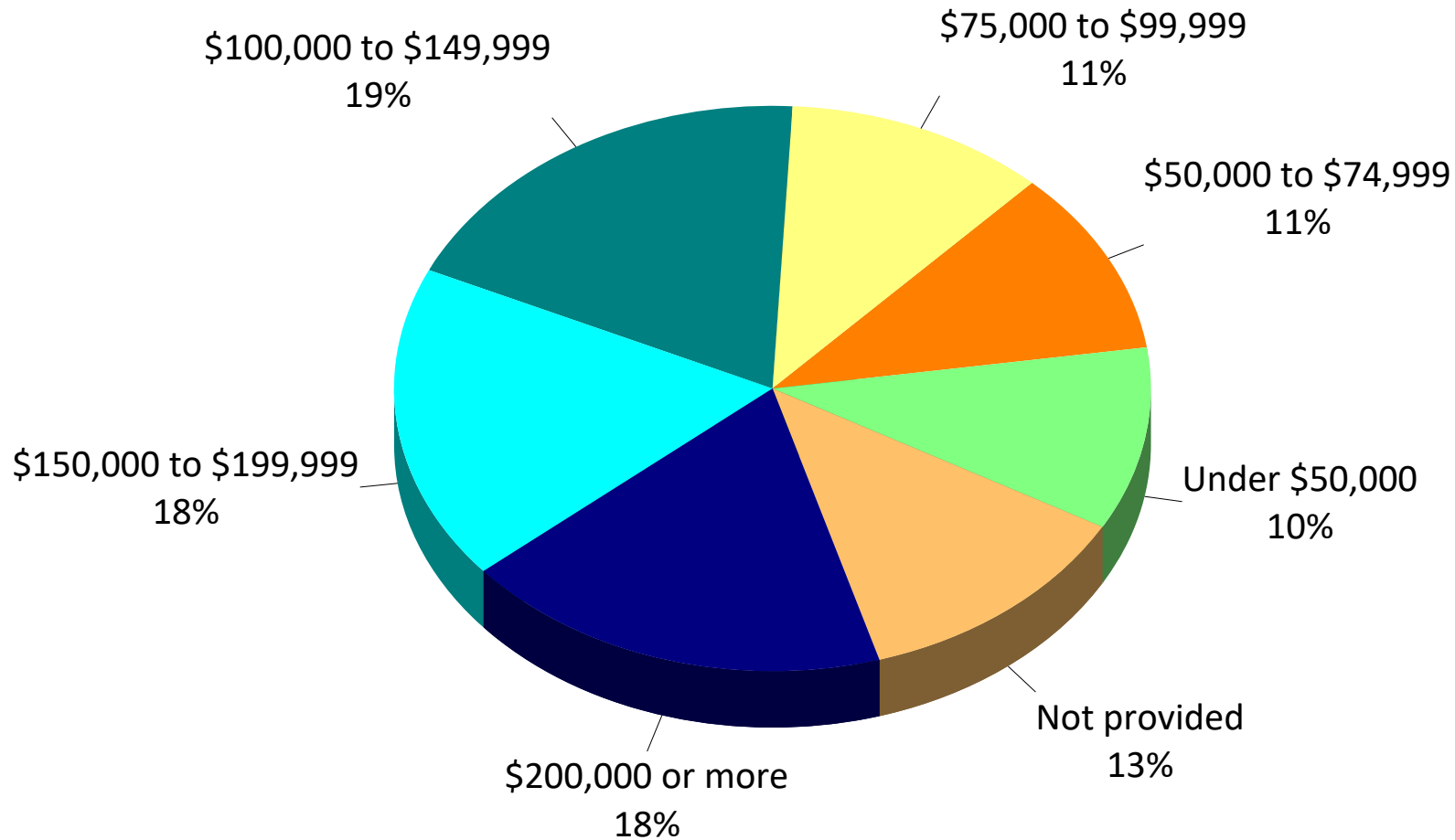
## Q26. Demographics: Gender

by percentage of respondents



## Q27. Demographics: Total Annual Household Income

by percentage of respondents



# 2

## Benchmarking Analysis

# Benchmarking Analysis



## Overview

ETC Institute's *DirectionFinder*® program was originally developed in 1999 to help community leaders use statistically-valid community survey data as a tool for making better decisions. Since November 1999, the survey has been administered in more than 500 cities and counties in 49 states. Most participating communities conduct the survey on an annual or biennial basis.

This report contains benchmarking data from two sources: (1) a national survey that was administered by ETC Institute during the fall of 2021 to a random sample of more than 9,000 residents in the continental United States and (2) a regional survey that was administered by ETC Institute during the fall of 2021 to a random sample of residents living in the Northwest Region of the United States. The Northwest Region includes the states of Washington, Oregon, Idaho, and Montana.

The charts on the following pages show how the results for the City of Camas compare to the national average and the Northwest regional average. The blue bar shows the results for the City of Camas, the red bar shows the average for the Northwest Region, and the yellow bar shows the national average.

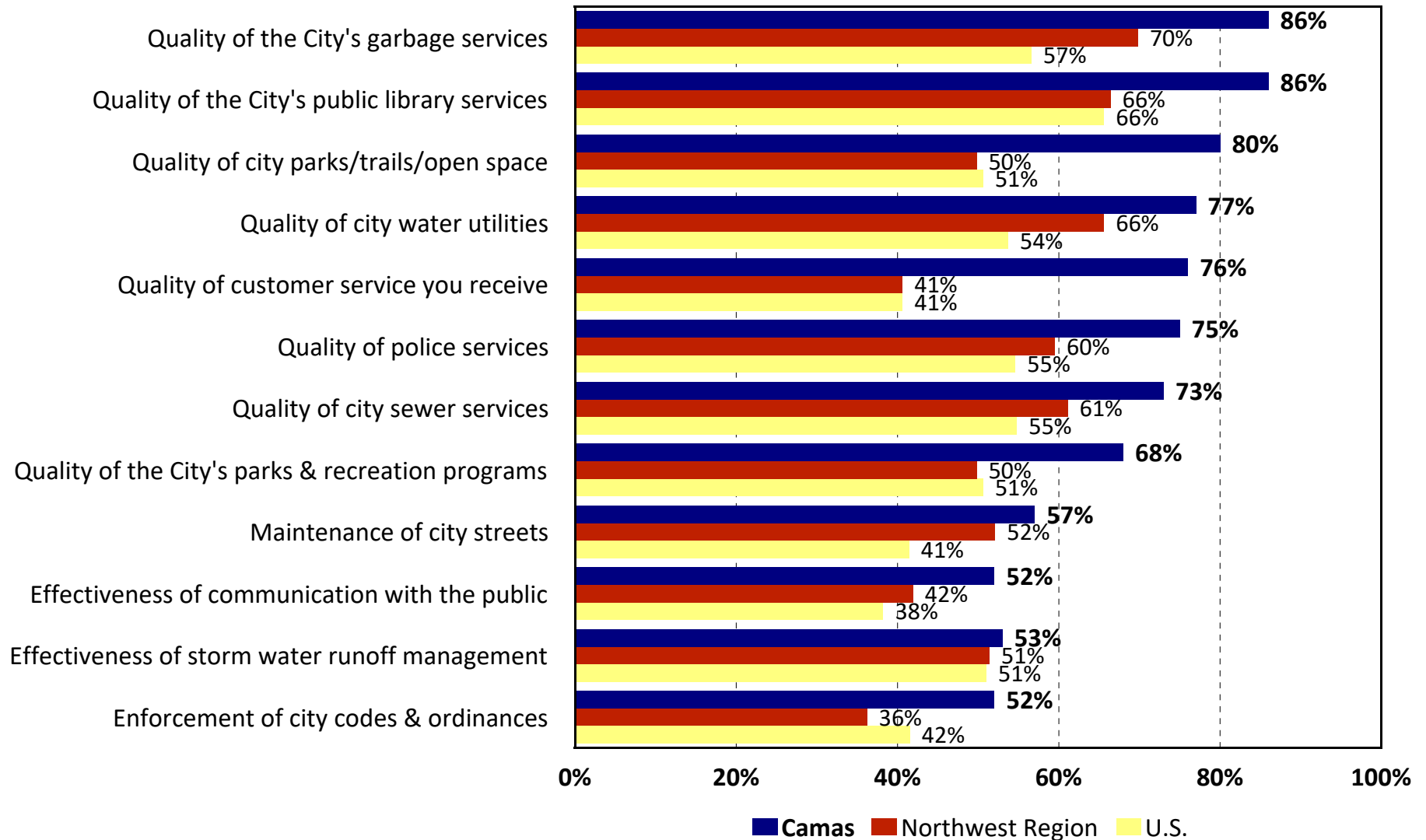
# National Benchmarks

**Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with the City of Camas, Washington is not authorized without written consent from ETC Institute.**

# Satisfaction with Major Categories of Service

## Camas vs. Northwest Region vs. the U.S.

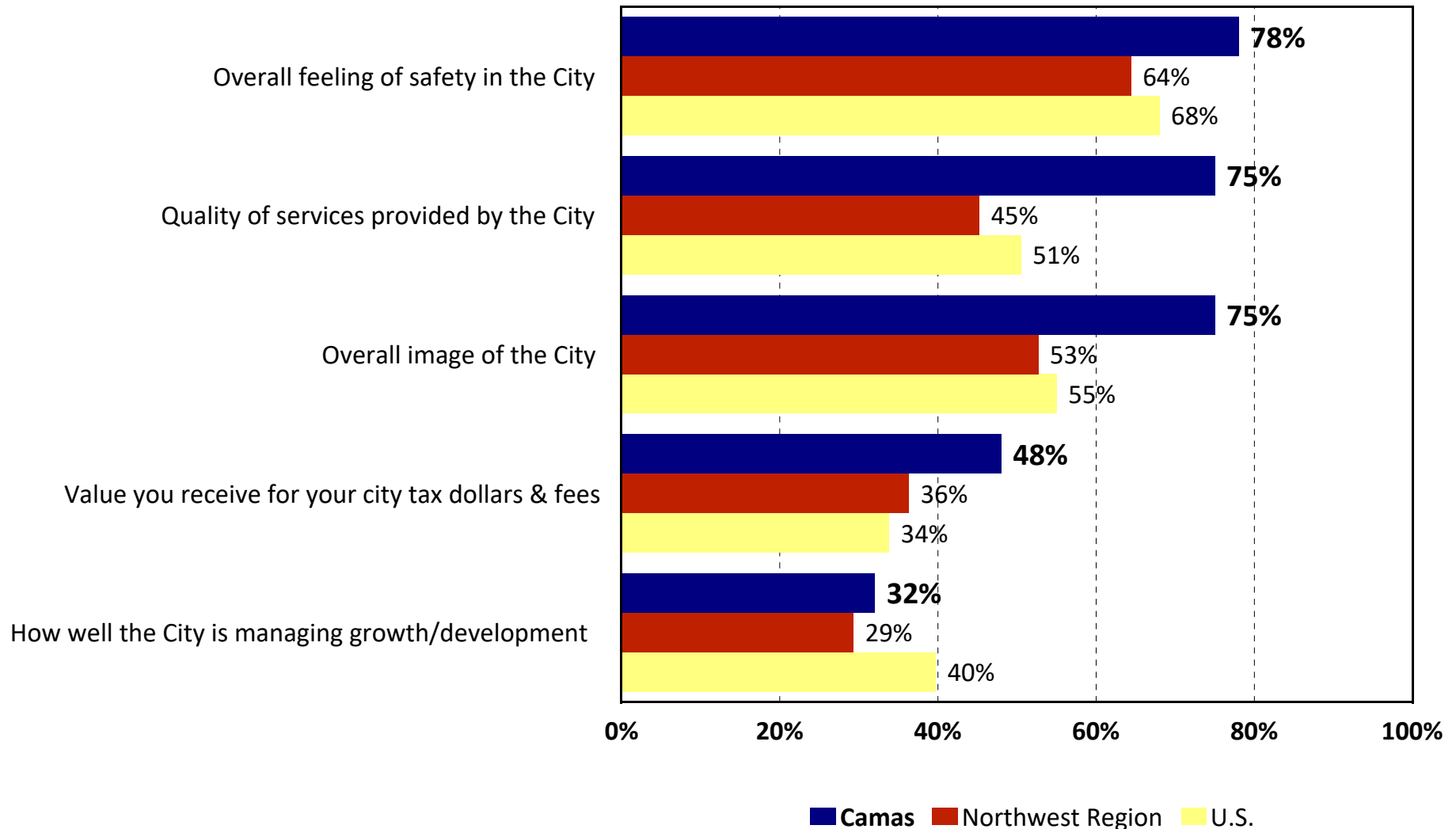
by percentage of respondents who rated the item 4 or 5 on a 5-point scale  
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



# Satisfaction with Perceptions of the City

## Camas vs. Northwest Region vs. the U.S.

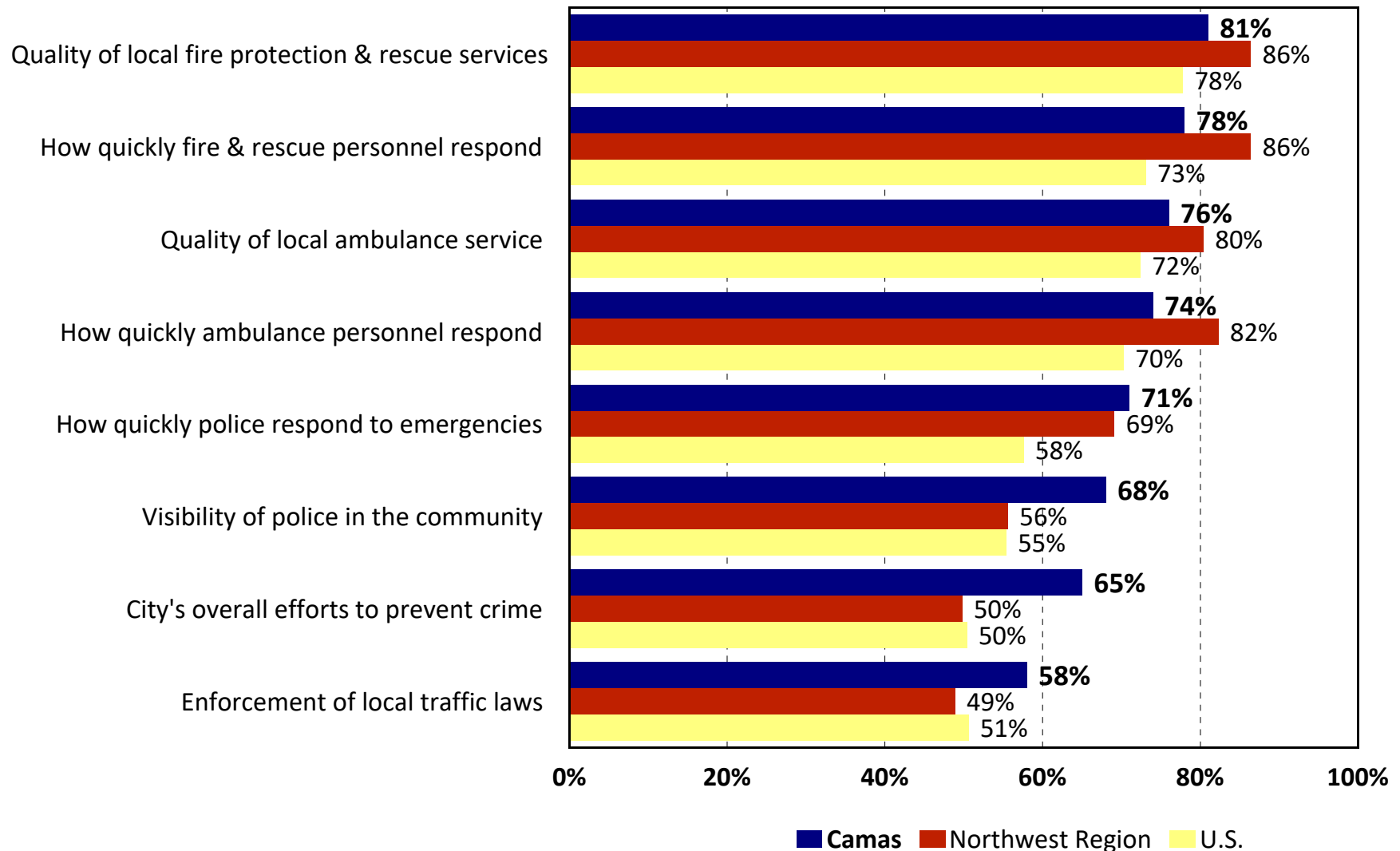
by percentage of respondents who rated the item 4 or 5 on a 5-point scale  
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



# Overall Satisfaction with Public Safety

## Camas vs. Northwest Region vs. the U.S.

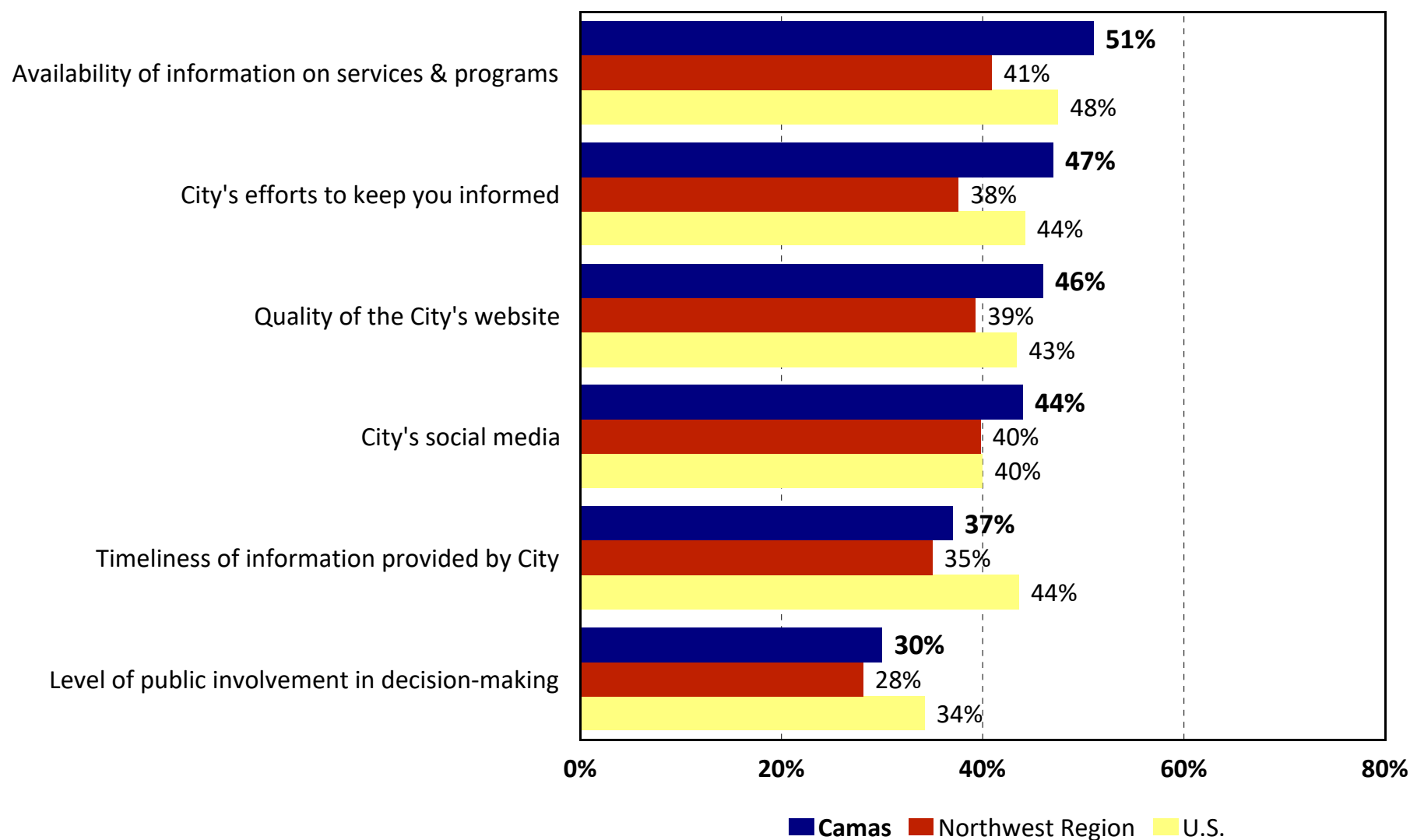
by percentage of respondents who rated the item 4 or 5 on a 5-point scale  
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



# Overall Satisfaction with Communication

## Camas vs. Northwest Region vs. the U.S.

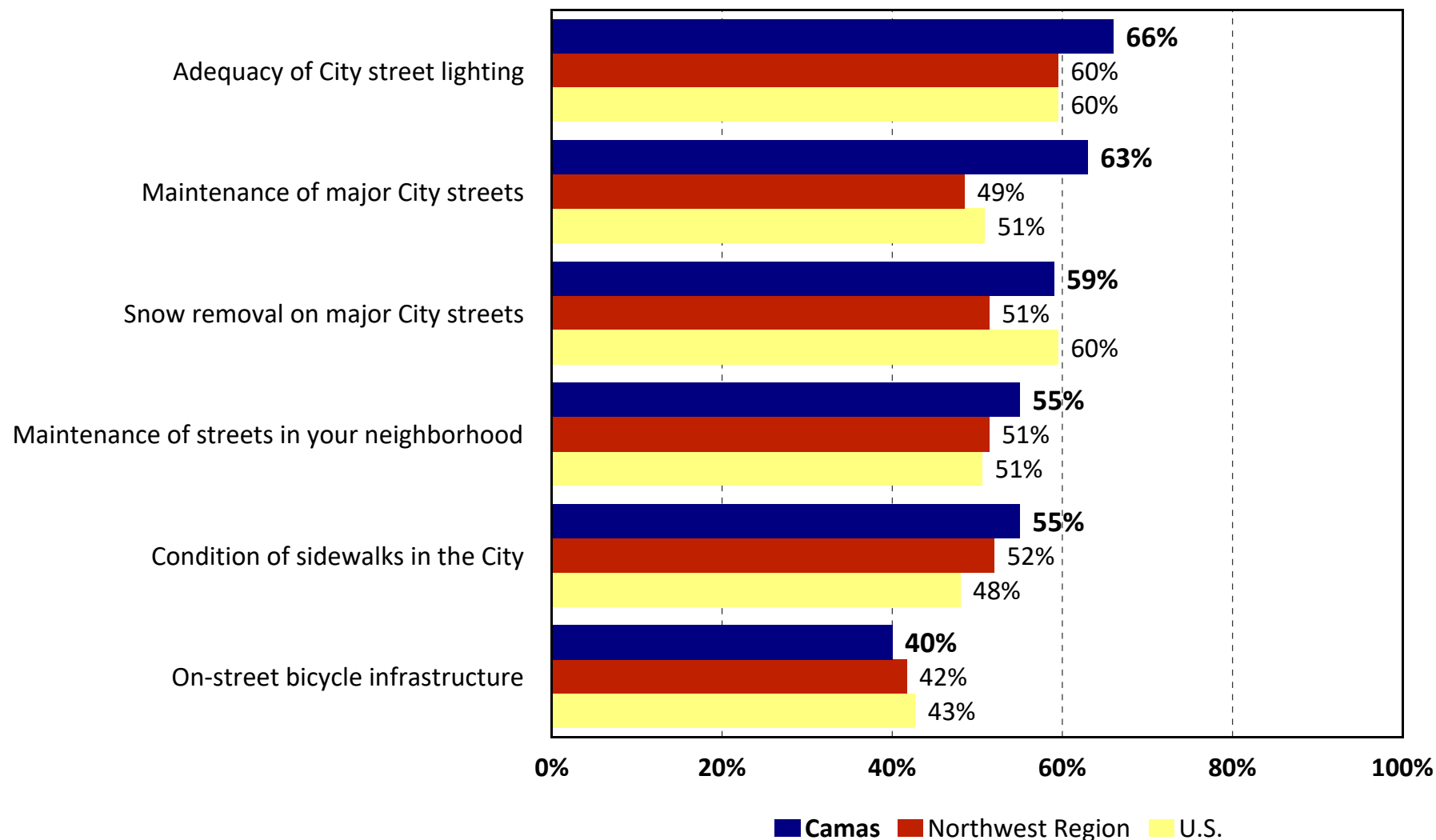
by percentage of respondents who rated the item 4 or 5 on a 5-point scale  
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



# Overall Satisfaction with Street Maintenance

## Camas vs. Northwest Region vs. the U.S.

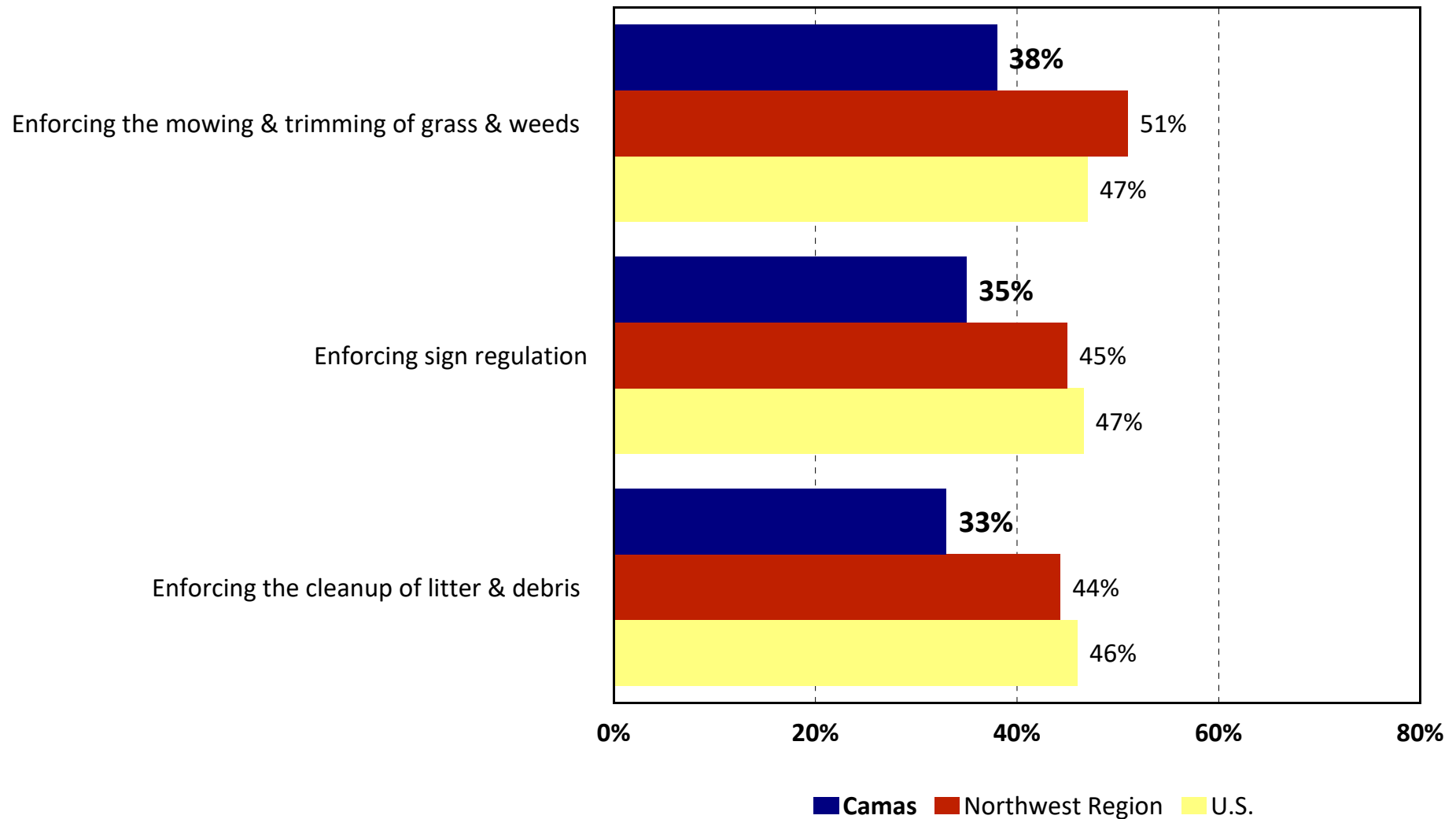
by percentage of respondents who rated the item 4 or 5 on a 5-point scale  
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



# Overall Satisfaction with Code Enforcement

## Camas vs. Northwest Region vs. the U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)





## Importance- Satisfaction Analysis

# Importance-Satisfaction Analysis



## Overview

Today, community leaders have limited resources which need to be targeted to activities that are of the most benefit to their citizens. Two of the most important criteria for decision making are (1) to target resources toward services of the highest importance to citizens; and (2) to target resources toward those services where citizens are the least satisfied.

The Importance-Satisfaction (I-S) rating is a unique tool that allows public officials to better understand both of these highly important decision-making criteria for each of the services they are providing. The Importance-Satisfaction (I-S) rating is based on the concept that public agencies will maximize overall customer satisfaction by emphasizing improvements in those areas where the level of satisfaction is relatively low, and the perceived importance of the service is relatively high.

The rating is calculated by summing the percentage of responses for items selected as the first, second and third most important services for the City to emphasize over the next two years. The sum is then multiplied by 1 minus the percentage of respondents who indicated they were positively satisfied with the City's performance in the related area (the sum of the ratings of 4 and 5 on a 5-point scale excluding "don't know" responses). "Don't know" responses are excluded from the calculation to ensure the satisfaction ratings among service categories are comparable.

$$\text{I-S Rating} = \text{Importance} \times (1 - \text{Satisfaction})$$

## Example of the Calculation

Respondents were asked to identify the categories of City services that were most important to emphasize over the next two years. More than one-third (38.3%) of the respondent households selected *"effectiveness of economic development efforts"* as one of the most important services for the City to emphasize.

With regard to satisfaction, 39.1% of respondents surveyed rated *"effectiveness of economic development efforts"* as a "4" or "5" on a 5-point scale (where "5" means "Very Satisfied") excluding "don't know" responses. The I-S rating was calculated by multiplying the sum of the most important percentages by one minus the sum of the satisfaction percentages. In this example, 38.3% was multiplied by 60.9% (1-0.391). This calculation yielded an I-S rating of 0.2332, which ranked first out of fourteen categories of City services analyzed.

# Importance-Satisfaction Analysis



The maximum rating is 1.00 and would be achieved when 100% of the respondents select an item as one of their top two choices of importance and 0% indicate they are positively satisfied with the delivery of the service.

The lowest rating is 0.00 and could be achieved under either of the following two situations:

- If 100% of the respondents were positively satisfied with the delivery of the service
- If none (0%) of the respondents selected the service as one of the two most important areas.

## Interpreting the Ratings

Ratings that are greater than or equal to 0.20 identify areas that should receive significantly more emphasis over the next two years. Ratings from 0.10 to 0.20 identify service areas that should receive increased emphasis. Ratings less than 0.10 should continue to receive the current level of emphasis.

- Definitely Increase Emphasis (I-S > 0.20)
- Increase Current Emphasis (I-S = 0.10 - 0.20)
- Maintain Current Emphasis (I-S < 0.10)

Tables showing the results for the City of Camas are provided on the following pages.

## 2022 Importance-Satisfaction Rating

### City of Camas

#### Major Categories of City Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b>Very High Priority (IS &gt;.20)</b>						
Effectiveness of economic development efforts	38%	2	39%	14	0.2332	1
<b>High Priority (IS .10-.20)</b>						
Maintenance of city streets	45%	1	57%	10	0.1943	2
Effectiveness of communication with the public	31%	4	53%	11	0.1455	3
<b>Medium Priority (IS &lt;.10)</b>						
Enforcement of city codes & ordinances	20%	6	52%	13	0.0974	4
Effectiveness of storm water runoff management	17%	9	52%	12	0.0803	5
Quality of city parks/trails/open space	34%	3	80%	4	0.0667	6
Quality of police services	26%	5	75%	7	0.0665	7
Quality of the City's parks & recreation programs	17%	8	69%	9	0.0537	8
Fire, emergency medical & ambulance services	20%	7	80%	3	0.0386	9
Quality of city water utilities	9%	10	76%	5	0.0217	10
Quality of customer service you receive	6%	13	76%	6	0.0137	11
Quality of city sewer services	4%	14	73%	8	0.0107	12
Quality of the City's public library services	7%	11	86%	2	0.0092	13
Quality of the City's garbage services	6%	12	86%	1	0.0085	14

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

#### Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

#### Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 1 to 5 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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## 2022 Importance-Satisfaction Rating

### City of Camas

### Parks and Recreation

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b>Medium Priority (IS &lt;.10)</b>						
Appearance & maintenance of existing parks	38%	1	74%	2	0.0997	1
Quality of facilities in City parks	29%	2	69%	4	0.0893	2
Quantity of the City's open space	22%	4	62%	7	0.0832	3
Quantity of City trails	24%	3	75%	1	0.0610	4
Quality of recreational classes for adults	9%	8	40%	9	0.0551	5
Quality of recreational classes for youth	11%	7	51%	8	0.0536	6
Quality of outdoor athletic fields	15%	5	67%	5	0.0491	7
Number of City parks	13%	6	67%	6	0.0444	8
Quality of seasonal special events	8%	9	72%	3	0.0229	9

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

#### Most Important %:

The "Most Important" percentage represents the sum of the first and second most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

#### Satisfaction %:

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## 2022 Importance-Satisfaction Rating

### City of Camas

### Public Safety

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b>High Priority (IS .10-.20)</b>						
City's overall efforts to prevent crime	54%	1	64%	7	0.1931	1
Visibility of police in the community	36%	2	68%	6	0.1154	2
<b>Medium Priority (IS &lt;.10)</b>						
Enforcement of local traffic laws	19%	3	58%	8	0.0811	3
How quickly police respond to emergencies	19%	4	71%	5	0.0539	4
Quality of local fire protection & rescue services	18%	5	81%	1	0.0349	5
How quickly fire & rescue personnel respond	13%	6	78%	2	0.0300	6
Parking enforcement services	5%	9	57%	9	0.0223	7
How quickly ambulance personnel respond	7%	7	74%	4	0.0189	8
Quality of local ambulance service	7%	8	76%	3	0.0164	9

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

#### Most Important %:

The "Most Important" percentage represents the sum of the first and second most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

#### Satisfaction %:

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## 2022 Importance-Satisfaction Rating

### City of Camas

#### City Communication

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b><u>Very High Priority (IS &gt;.20)</u></b>						
Level of public involvement in decision-making	45%	2	30%	6	0.3127	1
City's efforts to keep you informed	58%	1	47%	2	0.3096	2
<b><u>High Priority (IS .10-.20)</u></b>						
Availability of information on services & programs	34%	3	50%	1	0.1690	3
Timeliness of information provided by City	17%	4	37%	5	0.1086	4
<b><u>Medium Priority (IS &lt;.10)</u></b>						
Quality of the City's website	14%	5	46%	3	0.0732	5
City's social media	9%	6	44%	4	0.0475	6

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

#### **Most Important %:**

The "Most Important" percentage represents the sum of the first and second most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

#### **Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 1 to 5 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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## 2022 Importance-Satisfaction Rating

### City of Camas

### City Maintenance

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b>High Priority (IS .10-.20)</b>						
Maintenance of streets in your neighborhood	41%	2	56%	5	0.1838	1
Maintenance of major City streets	47%	1	63%	2	0.1742	2
On-street bicycle infrastructure	21%	4	40%	7	0.1250	3
Condition of sidewalks in the City	26%	3	55%	6	0.1189	4
<b>Medium Priority (IS &lt;.10)</b>						
Adequacy of City street lighting	17%	5	66%	1	0.0595	5
Street sweeping	14%	6	59%	4	0.0554	6
Snow removal on major City streets	14%	7	59%	3	0.0548	7

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

The "Most Important" percentage represents the sum of the first and second most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 1 to 5 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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## 2022 Importance-Satisfaction Rating

### City of Camas

### Code Enforcement

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b><u>Very High Priority (IS &gt;.20)</u></b>						
Enforcing the cleanup of litter & debris	57%	1	34%	4	0.3772	1
Enforcing codes designed to protect public safety and health	50%	2	44%	1	0.2792	2
<b><u>High Priority (IS .10-.20)</u></b>						
Enforcing the mowing & trimming of grass & weeds	29%	3	37%	2	0.1822	3
Enforcing sign regulation	24%	4	35%	3	0.1593	4

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

The "Most Important" percentage represents the sum of the first and second most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 1 to 5 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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## 2022 Importance-Satisfaction Rating

### City of Camas

### Library

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b><u>High Priority (IS .10-.20)</u></b>						
Events for children	35%	2	70%	3	0.1050	1
<b><u>Medium Priority (IS &lt;.10)</u></b>						
Events for adults	24%	4	59%	5	0.0976	2
Digital resources available online	35%	3	73%	2	0.0921	3
Events for teens	18%	5	62%	4	0.0703	4
Selection of resources available	36%	1	84%	1	0.0587	5

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

The "Most Important" percentage represents the sum of the first and second most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 1 to 5 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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4

Tabular Data

**Q1. Major categories of services provided by the City of Camas are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=447)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q1-1. Overall effectiveness of City communication with the public	7.8%	41.2%	26.8%	13.9%	3.4%	6.9%
Q1-2. Overall effectiveness of City economic development efforts	6.3%	27.7%	32.9%	15.7%	4.5%	13.0%
Q1-3. Overall effectiveness of City management of storm water runoff	7.4%	37.4%	23.9%	10.3%	6.7%	14.3%
Q1-4. Overall enforcement of City codes & ordinances	6.9%	38.7%	26.2%	10.5%	5.8%	11.9%
Q1-5. Overall maintenance of City streets	13.0%	44.1%	16.6%	19.9%	6.3%	0.2%
Q1-6. Overall quality of City parks/trails/open space	28.6%	50.8%	11.4%	7.2%	1.1%	0.9%
Q1-7. Overall quality of City sewer services	20.4%	48.1%	19.7%	4.7%	0.7%	6.5%
Q1-8. Overall quality of City water utilities	21.9%	51.9%	17.0%	3.8%	2.0%	3.4%
Q1-9. Overall quality of customer service you receive from City employees	26.6%	38.5%	16.8%	4.3%	0.0%	13.9%
Q1-10. Overall quality of fire, emergency medical & ambulance services	29.5%	34.5%	13.2%	2.2%	0.2%	20.4%
Q1-11. Overall quality of police services	29.1%	37.6%	16.1%	3.8%	2.7%	10.7%
Q1-12. Overall quality of City's garbage services	36.7%	47.9%	8.7%	4.5%	0.7%	1.6%
Q1-13. Overall quality of City's parks & recreation programs	21.7%	37.1%	20.8%	4.9%	1.1%	14.3%
Q1-14. Overall quality of City's public library services	41.8%	34.0%	10.5%	1.6%	0.4%	11.6%

**WITHOUT "DON'T KNOW"**

**Q1. Major categories of services provided by the City of Camas are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=447)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q1-1. Overall effectiveness of City communication with the public	8.4%	44.2%	28.8%	14.9%	3.6%
Q1-2. Overall effectiveness of City economic development efforts	7.2%	31.9%	37.8%	18.0%	5.1%
Q1-3. Overall effectiveness of City management of storm water runoff	8.6%	43.6%	27.9%	12.0%	7.8%
Q1-4. Overall enforcement of City codes & ordinances	7.9%	43.9%	29.7%	11.9%	6.6%
Q1-5. Overall maintenance of City streets	13.0%	44.2%	16.6%	20.0%	6.3%
Q1-6. Overall quality of City parks/trails/open space	28.9%	51.2%	11.5%	7.2%	1.1%
Q1-7. Overall quality of City sewer services	21.8%	51.4%	21.1%	5.0%	0.7%
Q1-8. Overall quality of City water utilities	22.7%	53.7%	17.6%	3.9%	2.1%
Q1-9. Overall quality of customer service you receive from City employees	30.9%	44.7%	19.5%	4.9%	0.0%
Q1-10. Overall quality of fire, emergency medical & ambulance services	37.1%	43.3%	16.6%	2.8%	0.3%
Q1-11. Overall quality of police services	32.6%	42.1%	18.0%	4.3%	3.0%
Q1-12. Overall quality of City's garbage services	37.3%	48.6%	8.9%	4.5%	0.7%
Q1-13. Overall quality of City's parks & recreation programs	25.3%	43.3%	24.3%	5.7%	1.3%
Q1-14. Overall quality of City's public library services	47.3%	38.5%	11.9%	1.8%	0.5%

**Q2. Which THREE of the items listed in Question 1 do you think should receive the MOST EMPHASIS from City Leaders over the next two years?**

Q2. Top choice	Number	Percent
Overall effectiveness of City communication with the public	47	10.5 %
Overall effectiveness of City economic development efforts	75	16.8 %
Overall effectiveness of City management of storm water runoff	26	5.8 %
Overall enforcement of City codes & ordinances	29	6.5 %
Overall maintenance of City streets	87	19.5 %
Overall quality of City parks/trails/open space	47	10.5 %
Overall quality of City sewer services	4	0.9 %
Overall quality of City water utilities	15	3.4 %
Overall quality of customer service you receive from City employees	4	0.9 %
Overall quality of fire, emergency medical & ambulance services	25	5.6 %
Overall quality of police services	40	8.9 %
Overall quality of City's garbage services	7	1.6 %
Overall quality of City's parks & recreation programs	15	3.4 %
Overall quality of City's public library services	5	1.1 %
None chosen	21	4.7 %
Total	447	100.0 %

**Q2. Which THREE of the items listed in Question 1 do you think should receive the MOST EMPHASIS from City Leaders over the next two years?**

Q2. 2nd choice	Number	Percent
Overall effectiveness of City communication with the public	33	7.4 %
Overall effectiveness of City economic development efforts	51	11.4 %
Overall effectiveness of City management of storm water runoff	21	4.7 %
Overall enforcement of City codes & ordinances	20	4.5 %
Overall maintenance of City streets	65	14.5 %
Overall quality of City parks/trails/open space	61	13.6 %
Overall quality of City sewer services	8	1.8 %
Overall quality of City water utilities	8	1.8 %
Overall quality of customer service you receive from City employees	10	2.2 %
Overall quality of fire, emergency medical & ambulance services	38	8.5 %
Overall quality of police services	43	9.6 %
Overall quality of City's garbage services	14	3.1 %
Overall quality of City's parks & recreation programs	32	7.2 %
Overall quality of City's public library services	13	2.9 %
None chosen	30	6.7 %
Total	447	100.0 %

**Q2. Which THREE of the items listed in Question 1 do you think should receive the MOST EMPHASIS from City Leaders over the next two years?**

Q2. 3rd choice	Number	Percent
Overall effectiveness of City communication with the public	57	12.8 %
Overall effectiveness of City economic development efforts	45	10.1 %
Overall effectiveness of City management of storm water runoff	28	6.3 %
Overall enforcement of City codes & ordinances	41	9.2 %
Overall maintenance of City streets	51	11.4 %
Overall quality of City parks/trails/open space	42	9.4 %
Overall quality of City sewer services	6	1.3 %
Overall quality of City water utilities	18	4.0 %
Overall quality of customer service you receive from City employees	11	2.5 %
Overall quality of fire, emergency medical & ambulance services	25	5.6 %
Overall quality of police services	35	7.8 %
Overall quality of City's garbage services	6	1.3 %
Overall quality of City's parks & recreation programs	29	6.5 %
Overall quality of City's public library services	11	2.5 %
None chosen	42	9.4 %
Total	447	100.0 %

**SUM OF TOP 3 CHOICES**

**Q2. Which THREE of the items listed in Question 1 do you think should receive the MOST EMPHASIS from City Leaders over the next two years? (top 3)**

Q2. Sum of top 3 choices	Number	Percent
Overall effectiveness of City communication with the public	137	30.6 %
Overall effectiveness of City economic development efforts	171	38.3 %
Overall effectiveness of City management of storm water runoff	75	16.8 %
Overall enforcement of City codes & ordinances	90	20.1 %
Overall maintenance of City streets	203	45.4 %
Overall quality of City parks/trails/open space	150	33.6 %
Overall quality of City sewer services	18	4.0 %
Overall quality of City water utilities	41	9.2 %
Overall quality of customer service you receive from City employees	25	5.6 %
Overall quality of fire, emergency medical & ambulance services	88	19.7 %
Overall quality of police services	118	26.4 %
Overall quality of City's garbage services	27	6.0 %
Overall quality of City's parks & recreation programs	76	17.0 %
Overall quality of City's public library services	29	6.5 %
None chosen	21	4.7 %
Total	1269	

**Q3. Several items that may influence your perception of the City of Camas are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=447)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q3-1. Overall quality of services provided by City of Camas	13.9%	58.8%	20.4%	4.0%	0.0%	2.9%
Q3-2. Overall value that you receive for your City tax dollars & fees	7.8%	38.3%	24.4%	21.3%	4.9%	3.4%
Q3-3. Overall image of City	24.4%	49.2%	18.3%	5.8%	0.9%	1.3%
Q3-4. How well City is managing growth & development	6.5%	23.3%	26.0%	23.3%	15.2%	5.8%
Q3-5. Overall feeling of safety in City	28.0%	49.4%	13.2%	7.2%	1.1%	1.1%
Q3-6. Availability of job opportunities	3.4%	17.7%	35.1%	7.4%	1.8%	34.7%
Q3-7. Overall quality of new development	4.5%	24.6%	32.0%	20.1%	9.4%	9.4%

**WITHOUT "DON'T KNOW"**

**Q3. Several items that may influence your perception of the City of Camas are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=447)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q3-1. Overall quality of services provided by City of Camas	14.3%	60.6%	21.0%	4.1%	0.0%
Q3-2. Overall value that you receive for your City tax dollars & fees	8.1%	39.6%	25.2%	22.0%	5.1%
Q3-3. Overall image of City	24.7%	49.9%	18.6%	5.9%	0.9%
Q3-4. How well City is managing growth & development	6.9%	24.7%	27.6%	24.7%	16.2%
Q3-5. Overall feeling of safety in City	28.3%	50.0%	13.3%	7.2%	1.1%
Q3-6. Availability of job opportunities	5.1%	27.1%	53.8%	11.3%	2.7%
Q3-7. Overall quality of new development	4.9%	27.2%	35.3%	22.2%	10.4%

**Q4. How satisfied are you with the overall quality of life in the City of Camas?**

Q4. How satisfied are you with overall quality of life in

City of Camas	Number	Percent
Very satisfied	138	30.9 %
Satisfied	238	53.2 %
Neutral	40	8.9 %
Dissatisfied	19	4.3 %
Very dissatisfied	1	0.2 %
Don't know	11	2.5 %
Total	447	100.0 %

**WITHOUT "DON'T KNOW"****Q4. How satisfied are you with the overall quality of life in the City of Camas? (without "don't know")**

Q4. How satisfied are you with overall quality of life in

City of Camas	Number	Percent
Very satisfied	138	31.7 %
Satisfied	238	54.6 %
Neutral	40	9.2 %
Dissatisfied	19	4.4 %
Very dissatisfied	1	0.2 %
Total	436	100.0 %

**Q5. For each of the parks and recreation items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=447)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q5-1. Quality of facilities such as picnic shelters & playgrounds in City parks	18.8%	46.1%	20.1%	7.4%	1.8%	5.8%
Q5-2. Quality of outdoor athletic fields (e.g., baseball, soccer, & football)	15.7%	39.6%	18.8%	6.0%	2.0%	17.9%
Q5-3. Appearance & maintenance of existing City parks	20.1%	51.5%	16.8%	6.7%	1.8%	3.1%
Q5-4. Number of City parks	18.6%	45.6%	17.9%	11.4%	2.5%	4.0%
Q5-5. Quantity of City trails	24.2%	47.0%	14.3%	8.7%	0.7%	5.1%
Q5-6. Quantity of City's open space	15.9%	42.3%	19.9%	11.9%	3.8%	6.3%
Q5-7. Quality of recreational classes for youth	8.9%	19.2%	22.4%	4.0%	0.9%	44.5%
Q5-8. Quality of recreational classes for adults	6.3%	16.1%	24.2%	7.6%	1.6%	44.3%
Q5-9. Quality of seasonal special events (i.e., Spring Egg Scramble, Summer Movies & Concerts in the Park, Fall Pumpkin Party, & Winter Hometown Holiday)	21.7%	38.9%	18.3%	4.0%	0.7%	16.3%
Q5-10. Other	4.7%	4.7%	14.0%	32.6%	41.9%	2.3%

**WITHOUT "DON'T KNOW"**

**Q5. For each of the parks and recreation items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=447)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q5-1. Quality of facilities such as picnic shelters & playgrounds in City parks	20.0%	48.9%	21.4%	7.8%	1.9%
Q5-2. Quality of outdoor athletic fields (e.g., baseball, soccer, & football)	19.1%	48.2%	22.9%	7.4%	2.5%
Q5-3. Appearance & maintenance of existing City parks	20.8%	53.1%	17.3%	6.9%	1.8%
Q5-4. Number of City parks	19.3%	47.6%	18.6%	11.9%	2.6%
Q5-5. Quantity of City trails	25.5%	49.5%	15.1%	9.2%	0.7%
Q5-6. Quantity of City's open space	16.9%	45.1%	21.2%	12.6%	4.1%
Q5-7. Quality of recreational classes for youth	16.1%	34.7%	40.3%	7.3%	1.6%
Q5-8. Quality of recreational classes for adults	11.2%	28.9%	43.4%	13.7%	2.8%
Q5-9. Quality of seasonal special events (i.e., Spring Egg Scramble, Summer Movies & Concerts in the Park, Fall Pumpkin Party, & Winter Hometown Holiday)	25.9%	46.5%	21.9%	4.8%	0.8%
Q5-10. Other	4.8%	4.8%	14.3%	33.3%	42.9%

**Q5-10. Other**

- 1. Management of & education about invasive plants on public and private properties, e.g. English ivy, English holly, scotch broom, shiny geranium. I'm sure if you asked for volunteers in the neighborhood to help remove invasives, you would get a good response. English ivy is taking over the city, crowding out native species and pulling down trees, and your only response is minimal support for a tiny volunteer group (Camas Ivy League).
- 2. Minimal sustainability efforts. e.g. no incentives for solar PV, green (living) roofs, residential rain gardens/bioswales (capture stormwater), reducing lawn and thus water use, encourage planting of native plants instead of exotics, walkable neighborhoods (i.e. not car-dependent), reduce use of fossil fuels, etc.
- Accessibility
- Camas Downtown events.
- Can improve on Christmas events and downtown displays.
- Classes/recreation for seniors with disabilities.
- Condition of the lake water.
- Crown park needs upgrades.
- Dog park is needed.
- Expand green spaces.
- Expansion of roads, ingress and egress not concurrent with building of new apartment complexes and subdivisions. Some of our streets on Prune Hill have become congested and potentially dangerous during "rush hours."
- Far, far too much development. (E.g.: north shore Lacamas Lake.) Green spaces & wildlife habitat disappearing at an alarming rate. Trees & vegetation decimated. Far too many new overpriced apartments and single family homes taking away the natural beauty and livability of the city, many without infrastructure to support it. Please prioritize livability for humans and animals over greedy developers and city coffers. Police, fire, EMT's are heroes and must be supported by city leaders. Hiring is likely very difficult now, but hopefully that will change and Camas will have the level of training and staffing these men and women deserve as they work to keep us safe.
- Forest management
- Good restrooms at Crown Park.
- GP trail
- Homeless living in public parks.
- Lacamas Lake water Quality. Enforcement of Lacamas Shores Biofilter. Maintenance of Lacamas /Heritage trail after storms
- Lack of bike lanes  
Lack of sidewalks  
Lack of an indoor aquatics center
- Maintenance of existing trails.
- Most parks in Camas city limits are not updated with play equipment, and most are not accessible for all children. If Crown Park does get updated as planned that would be great.
- Need a centrally located, affordable, accessible swimming pool.
- Need a pool.
- Need for a city park with a splash pad.
- Need more dog parks.
- Neighbors and community are great
- No pool
- Please have more events that aren't focused around holidays. So many people have so many beliefs that more fun events that aren't around holidays would be appreciated. Also we want our POOL back at Crown Park!! Just build a new one just like the old one and we will be happy!!!

**Q5-10. Other**

- Pool
- POOL! Put it back in the park just like it was!
- Pool/Aquatic Center/YMCA
- Quality and care of Lacamas Lake. There is no reason something hasn't been done to make the water cleaner and the dredging done to remove garbage and dangerous logs/debris. Tired of the passing the buck game. Just do it.
- Quality of City Trails.
- Quality of the Mill Ditch Trail is low. It is a unique heritage and functional trail that is derelict.
- Recreational programs
- Swimming beach at the lake.
- Teen programming. Senior programming.
- The city of Camas has no BMX or mountain bike park.
- The lake! Please make the cleaning of the lake a priority! It will only get worse if nothing is done. It's why I wanted to move here and now most of the summer it is closed due to contamination. So sad
- The recreational fields available for sports is incredibly behind as far as maintenance and usability in winter months. A lot of cities Camas's size seem to have an abundance of turf year round facilities for most sports activities. Camas needs to catch up quickly as it feels like the importance from the City is to develop land and make as much money as possible in future tax revenue and not to foster citizen health and well being long term through recreational activities like sport and youth outdoor development.
- Too many dogs unleashed.
- WE NEED A POOL-KIDS IN CAMAS ARE NOT GETTING AN OPPORTUNITY TO LEARN TO SWIM--HUGE EQUITY GAP
- We still can't get a crown park pool replacement!!
- While we love the vast and diverse trail system within the City, at times the maintenance of the trails is lacking. Downed trees, overgrown blackberry vines, etc. More maintenance would be desirable.
- Would love an outdoor or indoor pool!  
Would love more adult education classes.

**Q6. Which TWO parks and recreation items listed in Question 5 do you think should receive the MOST EMPHASIS from City Leaders over the next two years?**

Q6. Top choice	Number	Percent
Quality of facilities such as picnic shelters & playgrounds in City parks	71	15.9 %
Quality of outdoor athletic fields (e.g., baseball, soccer, & football)	34	7.6 %
Appearance & maintenance of existing City parks	90	20.1 %
Number of City parks	29	6.5 %
Quantity of City trails	54	12.1 %
Quantity of City's open space	44	9.8 %
Quality of recreational classes for youth	27	6.0 %
Quality of recreational classes for adults	16	3.6 %
Quality of seasonal special events (i.e., Spring Egg Scramble, Summer Movies & Concerts in the Park, Fall Pumpkin Party, & Winter Hometown Holiday)	11	2.5 %
Other	28	6.3 %
None chosen	43	9.6 %
Total	447	100.0 %

**Q6. Which TWO parks and recreation items listed in Question 5 do you think should receive the MOST EMPHASIS from City Leaders over the next two years?**

Q6. 2nd choice	Number	Percent
Quality of facilities such as picnic shelters & playgrounds in City parks	57	12.8 %
Quality of outdoor athletic fields (e.g., baseball, soccer, & football)	33	7.4 %
Appearance & maintenance of existing City parks	81	18.1 %
Number of City parks	31	6.9 %
Quantity of City trails	55	12.3 %
Quantity of City's open space	54	12.1 %
Quality of recreational classes for youth	22	4.9 %
Quality of recreational classes for adults	25	5.6 %
Quality of seasonal special events (i.e., Spring Egg Scramble, Summer Movies & Concerts in the Park, Fall Pumpkin Party, & Winter Hometown Holiday)	26	5.8 %
Other	6	1.3 %
None chosen	57	12.8 %
Total	447	100.0 %

**SUM OF TOP 2 CHOICES****Q6. Which TWO parks and recreation items listed in Question 5 do you think should receive the MOST EMPHASIS from City Leaders over the next two years? (top 2)**

<u>Q6. Sum of top 2 choices</u>	<u>Number</u>	<u>Percent</u>
Quality of facilities such as picnic shelters & playgrounds in City parks	128	28.6 %
Quality of outdoor athletic fields (e.g., baseball, soccer, & football)	67	15.0 %
Appearance & maintenance of existing City parks	171	38.3 %
Number of City parks	60	13.4 %
Quantity of City trails	109	24.4 %
Quantity of City's open space	98	21.9 %
Quality of recreational classes for youth	49	11.0 %
Quality of recreational classes for adults	41	9.2 %
Quality of seasonal special events (i.e., Spring Egg Scramble, Summer Movies & Concerts in the Park, Fall Pumpkin Party, & Winter Hometown Holiday)	37	8.3 %
Other	34	7.6 %
None chosen	43	9.6 %
Total	837	

**Q7. For each of the public safety items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=447)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q7-1. Visibility of police in the community	18.3%	47.7%	18.3%	8.9%	3.4%	3.4%
Q7-2. City's overall efforts to prevent crime	14.8%	42.1%	22.1%	6.9%	2.5%	11.6%
Q7-3. Enforcement of local traffic laws	13.0%	40.5%	21.9%	9.6%	6.7%	8.3%
Q7-4. Parking enforcement services	9.8%	37.1%	28.2%	3.8%	3.1%	17.9%
Q7-5. How quickly police respond to emergencies	17.7%	29.3%	16.3%	2.0%	0.9%	33.8%
Q7-6. Overall quality of local fire protection & rescue services	27.1%	36.2%	12.1%	2.5%	0.7%	21.5%
Q7-7. How quickly fire & rescue personnel respond to emergencies	25.5%	25.7%	12.5%	1.8%	0.4%	34.0%
Q7-8. Quality of local ambulance service	19.5%	23.9%	13.2%	0.9%	0.0%	42.5%
Q7-9. How quickly ambulance personnel respond to emergencies	18.3%	22.4%	13.2%	1.3%	0.0%	44.7%

**WITHOUT "DON'T KNOW"**

**Q7. For each of the public safety items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=447)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q7-1. Visibility of police in the community	19.0%	49.3%	19.0%	9.3%	3.5%
Q7-2. City's overall efforts to prevent crime	16.7%	47.6%	25.1%	7.8%	2.8%
Q7-3. Enforcement of local traffic laws	14.1%	44.1%	23.9%	10.5%	7.3%
Q7-4. Parking enforcement services	12.0%	45.2%	34.3%	4.6%	3.8%
Q7-5. How quickly police respond to emergencies	26.7%	44.3%	24.7%	3.0%	1.4%
Q7-6. Overall quality of local fire protection & rescue services	34.5%	46.2%	15.4%	3.1%	0.9%
Q7-7. How quickly fire & rescue personnel respond to emergencies	38.6%	39.0%	19.0%	2.7%	0.7%
Q7-8. Quality of local ambulance service	33.9%	41.6%	23.0%	1.6%	0.0%
Q7-9. How quickly ambulance personnel respond to emergencies	33.2%	40.5%	23.9%	2.4%	0.0%

**Q8. Which TWO public safety items listed in Question 7 do you think should receive the MOST EMPHASIS from City Leaders over the next two years?**

Q8. Top choice	Number	Percent
Visibility of police in the community	78	17.4 %
City's overall efforts to prevent crime	178	39.8 %
Enforcement of local traffic laws	44	9.8 %
Parking enforcement services	12	2.7 %
How quickly police respond to emergencies	34	7.6 %
Overall quality of local fire protection & rescue services	35	7.8 %
How quickly fire & rescue personnel respond to emergencies	16	3.6 %
Quality of local ambulance service	2	0.4 %
How quickly ambulance personnel respond to emergencies	11	2.5 %
None chosen	37	8.3 %
Total	447	100.0 %

**Q8. Which TWO public safety items listed in Question 7 do you think should receive the MOST EMPHASIS from City Leaders over the next two years?**

Q8. 2nd choice	Number	Percent
Visibility of police in the community	85	19.0 %
City's overall efforts to prevent crime	64	14.3 %
Enforcement of local traffic laws	43	9.6 %
Parking enforcement services	11	2.5 %
How quickly police respond to emergencies	49	11.0 %
Overall quality of local fire protection & rescue services	46	10.3 %
How quickly fire & rescue personnel respond to emergencies	44	9.8 %
Quality of local ambulance service	28	6.3 %
How quickly ambulance personnel respond to emergencies	21	4.7 %
None chosen	56	12.5 %
Total	447	100.0 %

**SUM OF TOP 2 CHOICES**

**Q8. Which TWO public safety items listed in Question 7 do you think should receive the MOST EMPHASIS from City Leaders over the next two years? (top 2)**

Q8. Sum of top 2 choices	Number	Percent
Visibility of police in the community	163	36.5 %
City's overall efforts to prevent crime	242	54.1 %
Enforcement of local traffic laws	87	19.5 %
Parking enforcement services	23	5.1 %
How quickly police respond to emergencies	83	18.6 %
Overall quality of local fire protection & rescue services	81	18.1 %
How quickly fire & rescue personnel respond to emergencies	60	13.4 %
Quality of local ambulance service	30	6.7 %
How quickly ambulance personnel respond to emergencies	32	7.2 %
None chosen	37	8.3 %
Total	838	

**Q9. For each of the communication items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=447)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q9-1. Availability of information about City programs & services	7.8%	38.5%	28.2%	15.7%	1.8%	8.1%
Q9-2. City efforts to keep you informed about local issues	8.7%	35.6%	25.7%	18.1%	6.3%	5.6%
Q9-3. Overall quality of City's website	6.5%	31.8%	35.6%	8.5%	1.3%	16.3%
Q9-4. Level of public involvement in decision making	5.8%	19.9%	28.2%	21.7%	9.4%	15.0%
Q9-5. Timeliness of information provided by City	6.0%	25.7%	35.8%	12.5%	5.4%	14.5%
Q9-6. City's social media (Facebook, Nextdoor, Engage Camas, etc.)	5.6%	24.4%	27.7%	7.2%	3.1%	32.0%

**WITHOUT "DON'T KNOW"**

**Q9. For each of the communication items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=447)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q9-1. Availability of information about City programs & services	8.5%	41.8%	30.7%	17.0%	1.9%
Q9-2. City efforts to keep you informed about local issues	9.2%	37.7%	27.3%	19.2%	6.6%
Q9-3. Overall quality of City's website	7.8%	38.0%	42.5%	10.2%	1.6%
Q9-4. Level of public involvement in decision making	6.8%	23.4%	33.2%	25.5%	11.1%
Q9-5. Timeliness of information provided by City	7.1%	30.1%	41.9%	14.7%	6.3%
Q9-6. City's social media (Facebook, Nextdoor, Engage Camas, etc.)	8.2%	35.9%	40.8%	10.5%	4.6%

**Q10. Which TWO communication items listed in Question 9 do you think should receive the MOST EMPHASIS from City Leaders over the next two years?**

Q10. Top choice	Number	Percent
Availability of information about City programs & services	102	22.8 %
City efforts to keep you informed about local issues	137	30.6 %
Overall quality of City's website	24	5.4 %
Level of public involvement in decision making	105	23.5 %
Timeliness of information provided by City	19	4.3 %
City's social media (Facebook, Nextdoor, Engage Camas, etc.)	14	3.1 %
None chosen	46	10.3 %
Total	447	100.0 %

**Q10. Which TWO communication items listed in Question 9 do you think should receive the MOST EMPHASIS from City Leaders over the next two years?**

Q10. 2nd choice	Number	Percent
Availability of information about City programs & services	50	11.2 %
City efforts to keep you informed about local issues	124	27.7 %
Overall quality of City's website	36	8.1 %
Level of public involvement in decision making	95	21.3 %
Timeliness of information provided by City	58	13.0 %
City's social media (Facebook, Nextdoor, Engage Camas, etc.)	24	5.4 %
None chosen	60	13.4 %
Total	447	100.0 %

**SUM OF TOP 2 CHOICES**

**Q10. Which TWO communication items listed in Question 9 do you think should receive the MOST EMPHASIS from City Leaders over the next two years? (top 2)**

Q10. Sum of top 2 choices	Number	Percent
Availability of information about City programs & services	152	34.0 %
City efforts to keep you informed about local issues	261	58.4 %
Overall quality of City's website	60	13.4 %
Level of public involvement in decision making	200	44.7 %
Timeliness of information provided by City	77	17.2 %
City's social media (Facebook, Nextdoor, Engage Camas, etc.)	38	8.5 %
None chosen	46	10.3 %
Total	834	

**Q11. Have you called, sent email to, or visited the City with a question, problem, or complaint during the past year?**

Q11. Have you called, sent email to, or visited City with  
a question, problem, or complaint during past year

	Number	Percent
Yes	217	48.5 %
No	227	50.8 %
Don't Know	3	0.7 %
Total	447	100.0 %

**WITHOUT "DON'T KNOW"****Q11. Have you called, sent email to, or visited the City with a question, problem, or complaint during the past year? (without "don't know")**

Q11. Have you called, sent email to, or visited City with  
a question, problem, or complaint during past year

	Number	Percent
Yes	217	48.9 %
No	227	51.1 %
Total	444	100.0 %

**Q11a. How easy was it to contact the person you needed to reach?**

Q11a. How easy was it to contact the person you  
needed to reach

	Number	Percent
Very easy	83	38.2 %
Somewhat easy	84	38.7 %
Difficult	35	16.1 %
Very difficult	13	6.0 %
Don't know	2	0.9 %
Total	217	100.0 %

**WITHOUT "DON'T KNOW"****Q11a. How easy was it to contact the person you needed to reach? (without "don't know")**

Q11a. How easy was it to contact the person you  
needed to reach

	Number	Percent
Very easy	83	38.6 %
Somewhat easy	84	39.1 %
Difficult	35	16.3 %
Very difficult	13	6.0 %
Total	215	100.0 %

**Q11b. What department did you contact?**

Q11b. What department did you contact	Number	Percent
Police	36	16.6 %
Fire	5	2.3 %
Community Development	29	13.4 %
Parks & Recreation	21	9.7 %
Camas Public Library	18	8.3 %
Event Permits	2	0.9 %
Financial Services/Utility Billing	37	17.1 %
Municipal Services (streets/water/sewer/solid waste)	113	52.1 %
Other	35	16.1 %
Total	296	

**Q11b-9. Other**

Q11b-9. Other	Number	Percent
Code enforcement	5	14.3 %
City Council	3	8.6 %
Building department	2	5.7 %
Mayor	2	5.7 %
HR	1	2.9 %
Enforcing neighborhood landscaping maintenance	1	2.9 %
Contacted City regarding sidewalk repair	1	2.9 %
Remodeling permits	1	2.9 %
Street light issue	1	2.9 %
Street lights	1	2.9 %
To remove dangerous trees	1	2.9 %
Public works-roads	1	2.9 %
Many times	1	2.9 %
Animal licensing	1	2.9 %
Street maintenance for overgrowth of vegetation and removal	1	2.9 %
Open manhole next to sidewalk	1	2.9 %
Neighbor has noisy and smelly goats, rooster and chickens	1	2.9 %
Problems with neighboring trees	1	2.9 %
Calling into all departments for a specific person is very difficult	1	2.9 %
Permit office	1	2.9 %
Various	1	2.9 %
Non-emergency line	1	2.9 %
Wetlands	1	2.9 %
Zoning	1	2.9 %
Engineering	1	2.9 %
Planning	1	2.9 %
Animal control	1	2.9 %
Total	35	100.0 %

**Q11c. Several factors that may influence your perception of the quality of customer service you receive from City employees are listed below. For each item, please rate how often the employees you have contacted during the past year have displayed the behavior described on a scale of 5 to 1, where 5 means "Always" and 1 means "Never."**

(N=217)

	Always	Usually	Sometimes	Seldom	Never	Don't know
Q11c-1. They were courteous & polite	65.9%	25.8%	5.1%	0.5%	0.0%	2.8%
Q11c-2. They gave prompt, accurate, & complete answers to questions	41.9%	32.7%	14.7%	7.4%	1.4%	1.8%
Q11c-3. They did what they said they would do in a timely manner	41.5%	30.0%	13.8%	6.5%	2.8%	5.5%
Q11c-4. They helped you resolve an issue to your satisfaction	39.2%	27.2%	15.7%	7.8%	6.0%	4.1%

#### **WITHOUT "DON'T KNOW"**

**Q11c. Several factors that may influence your perception of the quality of customer service you receive from City employees are listed below. For each item, please rate how often the employees you have contacted during the past year have displayed the behavior described on a scale of 5 to 1, where 5 means "Always" and 1 means "Never." (without "don't know")**

(N=217)

	Always	Usually	Sometimes	Seldom	Never
Q11c-1. They were courteous & polite	67.8%	26.5%	5.2%	0.5%	0.0%
Q11c-2. They gave prompt, accurate, & complete answers to questions	42.7%	33.3%	15.0%	7.5%	1.4%
Q11c-3. They did what they said they would do in a timely manner	43.9%	31.7%	14.6%	6.8%	2.9%
Q11c-4. They helped you resolve an issue to your satisfaction	40.9%	28.4%	16.3%	8.2%	6.3%

**Q12. For each of the street maintenance items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=447)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q12-1. Maintenance of major City streets	14.8%	46.5%	17.0%	15.0%	3.8%	2.9%
Q12-2. Maintenance of streets in your neighborhood	10.7%	42.7%	14.8%	20.4%	7.6%	3.8%
Q12-3. Snow removal on major City streets	11.9%	42.1%	23.0%	11.2%	2.7%	9.2%
Q12-4. Adequacy of City street lighting	13.2%	50.6%	19.0%	12.3%	1.8%	3.1%
Q12-5. Condition of sidewalks in City	9.6%	42.5%	22.4%	17.4%	3.6%	4.5%
Q12-6. On-street bicycle infrastructure (bike lanes/signs/arrows)	9.2%	24.8%	30.2%	17.2%	3.8%	14.8%
Q12-7. Street sweeping	15.0%	39.1%	23.3%	9.4%	4.5%	8.7%

**WITHOUT "DON'T KNOW"**

**Q12. For each of the street maintenance items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=447)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q12-1. Maintenance of major City streets	15.2%	47.9%	17.5%	15.4%	3.9%
Q12-2. Maintenance of streets in your neighborhood	11.2%	44.4%	15.3%	21.2%	7.9%
Q12-3. Snow removal on major City streets	13.1%	46.3%	25.4%	12.3%	3.0%
Q12-4. Adequacy of City street lighting	13.6%	52.2%	19.6%	12.7%	1.8%
Q12-5. Condition of sidewalks in City	10.1%	44.5%	23.4%	18.3%	3.7%
Q12-6. On-street bicycle infrastructure (bike lanes/signs/arrows)	10.8%	29.1%	35.4%	20.2%	4.5%
Q12-7. Street sweeping	16.4%	42.9%	25.5%	10.3%	4.9%

**Q13. Which TWO street related items listed in Question 12 do you think should receive the MOST EMPHASIS from City Leaders over the next two years?**

Q13. Top choice	Number	Percent
Maintenance of major City streets	137	30.6 %
Maintenance of streets in your neighborhood	88	19.7 %
Snow removal on major City streets	36	8.1 %
Adequacy of City street lighting	38	8.5 %
Condition of sidewalks in City	50	11.2 %
On-street bicycle infrastructure (bike lanes/signs/arrows)	47	10.5 %
Street sweeping	17	3.8 %
None chosen	34	7.6 %
Total	447	100.0 %

**Q13. Which TWO street related items listed in Question 12 do you think should receive the MOST EMPHASIS from City Leaders over the next two years?**

Q13. 2nd choice	Number	Percent
Maintenance of major City streets	74	16.6 %
Maintenance of streets in your neighborhood	97	21.7 %
Snow removal on major City streets	24	5.4 %
Adequacy of City street lighting	40	8.9 %
Condition of sidewalks in City	67	15.0 %
On-street bicycle infrastructure (bike lanes/signs/arrows)	46	10.3 %
Street sweeping	44	9.8 %
None chosen	55	12.3 %
Total	447	100.0 %

**SUM OF TOP 2 CHOICES**

**Q13. Which TWO street related items listed in Question 12 do you think should receive the MOST EMPHASIS from City Leaders over the next two years? (top 2)**

Q13. Sum of top 2 choices	Number	Percent
Maintenance of major City streets	211	47.2 %
Maintenance of streets in your neighborhood	185	41.4 %
Snow removal on major City streets	60	13.4 %
Adequacy of City street lighting	78	17.4 %
Condition of sidewalks in City	117	26.2 %
On-street bicycle infrastructure (bike lanes/signs/arrows)	93	20.8 %
Street sweeping	61	13.6 %
None chosen	34	7.6 %
Total	839	

**Q14. For each of the code enforcement items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=447)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q14-1. Enforcing cleanup of litter & debris on private property	4.7%	19.9%	27.5%	14.8%	6.3%	26.8%
Q14-2. Enforcing mowing & trimming of grass & weeds on private property	4.9%	22.4%	27.3%	12.5%	5.8%	27.1%
Q14-3. Enforcing codes designed to protect public safety & health	6.3%	25.5%	29.1%	7.2%	4.7%	27.3%
Q14-4. Enforcing sign regulation	5.1%	19.9%	30.6%	10.7%	5.8%	27.7%

**WITHOUT "DON'T KNOW"**

**Q14. For each of the code enforcement items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=447)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q14-1. Enforcing cleanup of litter & debris on private property	6.4%	27.2%	37.6%	20.2%	8.6%
Q14-2. Enforcing mowing & trimming of grass & weeds on private property	6.7%	30.7%	37.4%	17.2%	8.0%
Q14-3. Enforcing codes designed to protect public safety & health	8.6%	35.1%	40.0%	9.8%	6.5%
Q14-4. Enforcing sign regulation	7.1%	27.6%	42.4%	14.9%	8.0%

**Q15. Which TWO code enforcement items listed in Question 14 do you think should receive the MOST EMPHASIS from City Leaders over the next two years?**

Q15. Top choice	Number	Percent
Enforcing cleanup of litter & debris on private property	136	30.4 %
Enforcing mowing & trimming of grass & weeds on private property	46	10.3 %
Enforcing codes designed to protect public safety & health	137	30.6 %
Enforcing sign regulation	51	11.4 %
None chosen	77	17.2 %
Total	447	100.0 %

**Q15. Which TWO code enforcement items listed in Question 14 do you think should receive the MOST EMPHASIS from City Leaders over the next two years?**

Q15. 2nd choice	Number	Percent
Enforcing cleanup of litter & debris on private property	118	26.4 %
Enforcing mowing & trimming of grass & weeds on private property	84	18.8 %
Enforcing codes designed to protect public safety & health	85	19.0 %
Enforcing sign regulation	58	13.0 %
None chosen	102	22.8 %
Total	447	100.0 %

**SUM OF TOP 2 CHOICES**

**Q15. Which TWO code enforcement items listed in Question 14 do you think should receive the MOST EMPHASIS from City Leaders over the next two years? (top 2)**

Q15. Sum of top 2 choices	Number	Percent
Enforcing cleanup of litter & debris on private property	254	56.8 %
Enforcing mowing & trimming of grass & weeds on private property	130	29.1 %
Enforcing codes designed to protect public safety & health	222	49.7 %
Enforcing sign regulation	109	24.4 %
None chosen	77	17.2 %
Total	792	

**Q16. Satisfaction with Public Library Services. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=447)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q16-1. Selection of resources available at the public library	27.5%	37.6%	10.3%	2.2%	0.2%	22.1%
Q16-2. Digital resources available online with library card (eBooks & eAudio, movies, music, databases, etc.)	23.9%	28.4%	15.4%	3.1%	0.4%	28.6%
Q16-3. Events for adults (informational, literary, participatory, entertainment, etc.)	16.1%	21.0%	22.8%	2.9%	0.2%	36.9%
Q16-4. Events for teens (Teen Library Council, book club, crafts, summer reading, etc.)	15.2%	17.4%	17.7%	1.6%	1.1%	47.0%
Q16-5. Events for children (early literacy development, storytimes, summer reading program, etc.)	19.7%	20.8%	15.7%	1.1%	0.7%	42.1%

**WITHOUT "DON'T KNOW"**

**Q16. Satisfaction with Public Library Services. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=447)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q16-1. Selection of resources available at the public library	35.3%	48.3%	13.2%	2.9%	0.3%
Q16-2. Digital resources available online with library card (eBooks & eAudio, movies, music, databases, etc.)	33.5%	39.8%	21.6%	4.4%	0.6%
Q16-3. Events for adults (informational, literary, participatory, entertainment, etc.)	25.5%	33.3%	36.2%	4.6%	0.4%
Q16-4. Events for teens (Teen Library Council, book club, crafts, summer reading, etc.)	28.7%	32.9%	33.3%	3.0%	2.1%
Q16-5. Events for children (early literacy development, storytimes, summer reading program, etc.)	34.0%	35.9%	27.0%	1.9%	1.2%

**Q17. Which TWO public library items listed in Question 16 do you think should receive the MOST EMPHASIS from City Leaders over the next two years?**

Q17. Top choice	Number	Percent
Selection of resources available at the public library	107	23.9 %
Digital resources available online with library card (eBooks & eAudio, movies, music, databases, etc.)	70	15.7 %
Events for adults (informational, literary, participatory, entertainment, etc.)	38	8.5 %
Events for teens (Teen Library Council, book club, crafts, summer reading, etc.)	34	7.6 %
Events for children (early literacy development, storytimes, summer reading program, etc.)	90	20.1 %
None chosen	108	24.2 %
Total	447	100.0 %

**Q17. Which TWO public library items listed in Question 16 do you think should receive the MOST EMPHASIS from City Leaders over the next two years?**

Q17. 2nd choice	Number	Percent
Selection of resources available at the public library	53	11.9 %
Digital resources available online with library card (eBooks & eAudio, movies, music, databases, etc.)	84	18.8 %
Events for adults (informational, literary, participatory, entertainment, etc.)	68	15.2 %
Events for teens (Teen Library Council, book club, crafts, summer reading, etc.)	48	10.7 %
Events for children (early literacy development, storytimes, summer reading program, etc.)	66	14.8 %
None chosen	128	28.6 %
Total	447	100.0 %

**SUM OF TOP 2 CHOICES**

**Q17. Which TWO public library items listed in Question 16 do you think should receive the MOST EMPHASIS from City Leaders over the next two years? (top 2)**

Q17. Sum of top 2 choices	Number	Percent
Selection of resources available at the public library	160	35.8 %
Digital resources available online with library card (eBooks & eAudio, movies, music, databases, etc.)	154	34.5 %
Events for adults (informational, literary, participatory, entertainment, etc.)	106	23.7 %
Events for teens (Teen Library Council, book club, crafts, summer reading, etc.)	82	18.3 %
Events for children (early literacy development, storytimes, summer reading program, etc.)	156	34.9 %
None chosen	108	24.2 %
Total	766	

**Q18. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower," please indicate how the level of service provided by the City should change in each of the areas listed below.**

(N=447)

	Should be much higher	Should be a little higher	Should stay the same	Should be a little lower	Should be much lower	Don't know
Q18-1. Law enforcement	12.5%	37.1%	38.3%	1.6%	0.4%	10.1%
Q18-2. Fire, EMS, & ambulance	6.7%	26.4%	49.7%	0.9%	0.4%	15.9%
Q18-3. Parks, trails, & open space	14.3%	42.3%	35.8%	0.7%	0.7%	6.3%
Q18-4. Recreation facilities & programs	10.3%	31.8%	45.9%	1.6%	0.4%	10.1%
Q18-5. Maintenance of infrastructure (streets, sidewalks)	20.8%	45.6%	27.7%	0.0%	0.0%	5.8%
Q18-6. City's public library	2.9%	15.7%	64.7%	1.8%	1.8%	13.2%
Q18-7. City's garbage services	2.9%	11.4%	79.2%	0.9%	0.0%	5.6%

**WITHOUT "DON'T KNOW"**

**Q18. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower," please indicate how the level of service provided by the City should change in each of the areas listed below. (without "don't know")**

(N=447)

	Should be much higher	Should be a little higher	Should stay the same	Should be a little lower	Should be much lower
Q18-1. Law enforcement	13.9%	41.3%	42.5%	1.7%	0.5%
Q18-2. Fire, EMS, & ambulance	8.0%	31.4%	59.0%	1.1%	0.5%
Q18-3. Parks, trails, & open space	15.3%	45.1%	38.2%	0.7%	0.7%
Q18-4. Recreation facilities & programs	11.4%	35.3%	51.0%	1.7%	0.5%
Q18-5. Maintenance of infrastructure (streets, sidewalks)	22.1%	48.5%	29.5%	0.0%	0.0%
Q18-6. City's public library	3.4%	18.0%	74.5%	2.1%	2.1%
Q18-7. City's garbage services	3.1%	12.1%	83.9%	0.9%	0.0%

**Q19. Would you be willing to pay more in taxes or fees to support an increase in the service level?**

Q19. Would you be willing to pay more in taxes or fees to support an increase in service level	Number	Percent
Not applicable-I do not think any levels of service need to be higher	27	6.0 %
Yes-I would be willing to pay more in taxes & fees	145	32.4 %
No-I would not be willing to pay more in taxes & fees	215	48.1 %
Don't know	60	13.4 %
Total	447	100.0 %

**WITHOUT "DON'T KNOW"****Q19. Would you be willing to pay more in taxes or fees to support an increase in the service level? (without "don't know")**

Q19. Would you be willing to pay more in taxes or fees to support an increase in service level	Number	Percent
Not applicable-I do not think any levels of service need to be higher	27	7.0 %
Yes-I would be willing to pay more in taxes & fees	145	37.5 %
No-I would not be willing to pay more in taxes & fees	215	55.6 %
Total	387	100.0 %

**Q20. Land Development. Using a five-point scale, where 5 means "Much Too Slow" and 1 means "Much Too Fast," please rate the City's current pace of development in each of the following areas.**

(N=447)

	Much too slow	Too slow	Just right	Too fast	Much too fast	Don't know
Q20-1. Employment opportunities	3.8%	19.9%	22.1%	2.0%	2.5%	49.7%
Q20-2. Office development	1.3%	7.4%	33.6%	6.3%	3.6%	47.9%
Q20-3. Retail	4.9%	18.3%	49.0%	6.7%	2.9%	18.1%
Q20-4. Restaurants	6.5%	29.8%	46.5%	4.3%	0.7%	12.3%
Q20-5. Technology & other industry	4.5%	21.0%	35.6%	3.6%	1.3%	34.0%
Q20-6. Housing options for aging population	16.3%	28.2%	19.5%	2.9%	2.2%	30.9%
Q20-7. Apartments	5.4%	13.4%	26.2%	18.6%	16.8%	19.7%
Q20-8. Townhomes/row houses	3.8%	14.1%	29.1%	17.4%	15.9%	19.7%
Q20-9. Entry-level single-family homes	13.2%	26.4%	25.7%	10.7%	8.9%	15.0%
Q20-10. Large lot/large homes	3.6%	11.4%	30.9%	18.3%	17.7%	18.1%

**WITHOUT "DON'T KNOW"**

**Q20. Land Development. Using a five-point scale, where 5 means "Much Too Slow" and 1 means "Much Too Fast," please rate the City's current pace of development in each of the following areas. (without "don't know")**

(N=447)

	Much too slow	Too slow	Just right	Too fast	Much too fast
Q20-1. Employment opportunities	7.6%	39.6%	44.0%	4.0%	4.9%
Q20-2. Office development	2.6%	14.2%	64.4%	12.0%	6.9%
Q20-3. Retail	6.0%	22.4%	59.8%	8.2%	3.6%
Q20-4. Restaurants	7.4%	33.9%	53.1%	4.8%	0.8%
Q20-5. Technology & other industry	6.8%	31.9%	53.9%	5.4%	2.0%
Q20-6. Housing options for aging population	23.6%	40.8%	28.2%	4.2%	3.2%
Q20-7. Apartments	6.7%	16.7%	32.6%	23.1%	20.9%
Q20-8. Townhomes/row houses	4.7%	17.5%	36.2%	21.7%	19.8%
Q20-9. Entry-level single-family homes	15.5%	31.1%	30.3%	12.6%	10.5%
Q20-10. Large lot/large homes	4.4%	13.9%	37.7%	22.4%	21.6%

**Q21a. Would you be willing to pay more in taxes or fees to support this new community amenity?**

Q21a. Would you be willing to pay more in taxes or fees  
to support this new community amenity

	Number	Percent
Yes	163	61.7 %
No	74	28.0 %
Not provided	27	10.2 %
Total	264	100.0 %

**WITHOUT "NOT PROVIDED"****Q21a. Would you be willing to pay more in taxes or fees to support this new community amenity? (without "not provided")**

Q21a. Would you be willing to pay more in taxes or fees  
to support this new community amenity

	Number	Percent
Yes	163	68.8 %
No	74	31.2 %
Total	237	100.0 %

**Q22. Approximately how many years have you lived in Camas?**

Q22. How many years have you lived in Camas	Number	Percent
0-5	124	27.7 %
6-10	72	16.1 %
11-15	54	12.1 %
16-20	65	14.5 %
21-30	82	18.3 %
31+	45	10.1 %
Not provided	5	1.1 %
Total	447	100.0 %

**WITHOUT "NOT PROVIDED"****Q22. Approximately how many years have you lived in Camas? (without "not provided")**

Q22. How many years have you lived in Camas	Number	Percent
0-5	124	28.1 %
6-10	72	16.3 %
11-15	54	12.2 %
16-20	65	14.7 %
21-30	82	18.6 %
31+	45	10.2 %
Total	442	100.0 %

**Q23. What is your age?**

Q23. Your age	Number	Percent
18-34	79	17.7 %
35-44	86	19.2 %
45-54	88	19.7 %
55-64	92	20.6 %
65+	87	19.5 %
Not provided	15	3.4 %
Total	447	100.0 %

**WITHOUT "NOT PROVIDED"****Q23. What is your age? (without "not provided")**

Q23. Your age	Number	Percent
18-34	79	18.3 %
35-44	86	19.9 %
45-54	88	20.4 %
55-64	92	21.3 %
65+	87	20.1 %
Total	432	100.0 %

**Q24. Which of the following BEST describes your employment status?**

Q24. What best describes your employment status	Number	Percent
I am retired & not currently employed	99	22.1 %
I am retired & currently employed	9	2.0 %
I am not retired	337	75.4 %
Not provided	2	0.4 %
Total	447	100.0 %

**WITHOUT "NOT PROVIDED"****Q24. Which of the following BEST describes your employment status? (without "not provided")**

Q24. What best describes your employment status	Number	Percent
I am retired & not currently employed	99	22.2 %
I am retired & currently employed	9	2.0 %
I am not retired	337	75.7 %
Total	445	100.0 %

**Q25. How many children under age 18 live in your household?**

Q25. How many children under 18 live in your household	Number	Percent
0	247	55.3 %
1	84	18.8 %
2	74	16.6 %
3+	24	5.4 %
Not provided	18	4.0 %
Total	447	100.0 %

**WITHOUT "NOT PROVIDED"****Q25. How many children under age 18 live in your household? (without "not provided")**

Q25. How many children under 18 live in your household	Number	Percent
0	247	57.6 %
1	84	19.6 %
2	74	17.2 %
3+	24	5.6 %
Total	429	100.0 %

**Q26. What is your gender?**

Q26. Your gender	Number	Percent
Male	214	47.9 %
Female	219	49.0 %
Non-binary	3	0.7 %
Not provided	11	2.5 %
Total	447	100.0 %

**WITHOUT "NOT PROVIDED"****Q26. What is your gender? (without "not provided")**

Q26. Your gender	Number	Percent
Male	214	49.1 %
Female	219	50.2 %
Non-binary	3	0.7 %
Total	436	100.0 %

**Q27. Would you say your total annual household income is:**

Q27. Your total annual household income	Number	Percent
Under \$50K	46	10.3 %
\$50K to \$74,999	48	10.7 %
\$75K to \$99,999	50	11.2 %
\$100K to \$149,999	85	19.0 %
\$150K to \$199,999	80	17.9 %
\$200K+	82	18.3 %
Not provided	56	12.5 %
Total	447	100.0 %

**WITHOUT "NOT PROVIDED"****Q27. Would you say your total annual household income is: (without "not provided")**

Q27. Your total annual household income	Number	Percent
Under \$50K	46	11.8 %
\$50K to \$74,999	48	12.3 %
\$75K to \$99,999	50	12.8 %
\$100K to \$149,999	85	21.7 %
\$150K to \$199,999	80	20.5 %
\$200K+	82	21.0 %
Total	391	100.0 %



# Survey Instrument

November 2022

Dear Camas Resident,

***Your input on the enclosed survey is extremely important.*** We believe it is crucial to ask our residents whether or not they are satisfied with the services we provide. To ensure that the City's priorities are aligned with the needs of our residents, we need to know what you think.

***Your household was one of a limited number selected at random to receive this survey and your participation is necessary to make the survey a success.***

***We greatly appreciate your time.*** We realize that this survey takes some time to complete, but every question is essential. The time you invest in this survey will influence dozens of decisions that will be made about the City's future. Your responses will also help the City Council gauge the success of its efforts to carry out the community's vision for the City of Camas and to address the many opportunities and challenges facing our community.

***Please return your survey, or complete it online, sometime during the next week.*** We have selected ETC Institute to administer this survey. Your responses will remain confidential. Please return your survey in the enclosed postage-paid envelope to ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061; or go to [camascitizensurvey.org](http://camascitizensurvey.org) to complete the survey online.

If you have any questions, please contact Bryan Rachal with the City of Camas at (360) 817-7035 or [brachal@cityofcamas.us](mailto:brachal@cityofcamas.us). Thanks again for taking the time to let your voice be heard.

Sincerely,

A handwritten signature in blue ink that reads "Steve Hogan".

Steve Hogan  
Mayor



## 2022 City of Camas Community Survey

Item 1.

Please take a few minutes to complete this survey. Your input is an important part of the City's on-going effort to identify and respond to citizen concerns. If you have questions, please call us at 360-834-6864 or email us at [administration@cityofcamas.us](mailto:administration@cityofcamas.us).

**In questions 1 and 2 we are asking your satisfaction level for individual department or primary services, and then to tell us what areas you believe need the most emphasis as we move forward. This information is important as we develop future budgets and work plans. Later in the survey, we are asking more detailed questions about department or primary services to give us feedback on how we are doing in the various services we provide.**

- 1. Major categories of services provided by the City of Camas are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

How satisfied are you with:	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Overall effectiveness of city communication with the public	5	4	3	2	1	9
02. Overall effectiveness of city economic development efforts	5	4	3	2	1	9
03. Overall effectiveness of city management of storm water runoff	5	4	3	2	1	9
04. Overall enforcement of city codes and ordinances	5	4	3	2	1	9
05. Overall maintenance of city streets	5	4	3	2	1	9
06. Overall quality of city parks/trails/open space	5	4	3	2	1	9
07. Overall quality of city sewer services	5	4	3	2	1	9
08. Overall quality of city water utilities	5	4	3	2	1	9
09. Overall quality of customer service you receive from city employees	5	4	3	2	1	9
10. Overall quality of fire, emergency medical and ambulance services	5	4	3	2	1	9
11. Overall quality of police services	5	4	3	2	1	9
12. Overall quality of the City's garbage services	5	4	3	2	1	9
13. Overall quality of the City's parks and recreation programs	5	4	3	2	1	9
14. Overall quality of the City's public library services	5	4	3	2	1	9

- 2. Which THREE of the above items do you think should receive the MOST EMPHASIS from City Leaders over the next two years? [Write-in your answers below using the numbers from the list in Question 1 above.]**

1st: \_\_\_\_\_ 2nd: \_\_\_\_\_ 3rd: \_\_\_\_\_

- 3. Several items that may influence your perception of the City of Camas are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

How satisfied are you with:	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Overall quality of services provided by the City of Camas	5	4	3	2	1	9
02. Overall value that you receive for your city tax dollars and fees	5	4	3	2	1	9
03. Overall image of the City	5	4	3	2	1	9
04. How well the City is managing growth and development	5	4	3	2	1	9
05. Overall feeling of safety in the City	5	4	3	2	1	9
06. Availability of job opportunities	5	4	3	2	1	9
07. Overall quality of new development	5	4	3	2	1	9

4. **How satisfied are you with the overall quality of life in the City of Camas?**

\_\_\_\_(5) Very satisfied      \_\_\_\_ (3) Neutral      \_\_\_\_ (1) Very dissatisfied  
 \_\_\_\_ (4) Satisfied      \_\_\_\_ (2) Dissatisfied      \_\_\_\_ (9) Don't know

5. **For each of the parks and recreation items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

How satisfied are you with:		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
<b>PARKS AND RECREATION</b>							
01.	Quality of facilities such as picnic shelters and playgrounds in City parks	5	4	3	2	1	9
02.	Quality of outdoor athletic fields (e.g., baseball, soccer, and football)	5	4	3	2	1	9
03.	Appearance and maintenance of existing City parks	5	4	3	2	1	9
04.	Number of City parks	5	4	3	2	1	9
05.	Quantity of City trails	5	4	3	2	1	9
06.	Quantity of the City's open space	5	4	3	2	1	9
07.	Quality of recreational classes for youth	5	4	3	2	1	9
08.	Quality of recreational classes for adults	5	4	3	2	1	9
09.	Quality of seasonal special events (i.e., spring Egg Scramble, summer movies and concerts in the park, fall Pumpkin Party, and winter Hometown Holiday)	5	4	3	2	1	9
10.	Other: _____	5	4	3	2	1	9

6. **Which TWO parks and recreation items do you think should receive the MOST EMPHASIS from City Leaders over the next two years?** *[Write-in your answers below using the numbers from the list in Question 5 above.]*

1st: \_\_\_\_ 2nd: \_\_\_\_

7. **For each of the public safety items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

How satisfied are you with:		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
<b>PUBLIC SAFETY</b>							
01.	The visibility of police in the community	5	4	3	2	1	9
02.	The City's overall efforts to prevent crime	5	4	3	2	1	9
03.	Enforcement of local traffic laws	5	4	3	2	1	9
04.	Parking enforcement services	5	4	3	2	1	9
05.	How quickly police respond to emergencies	5	4	3	2	1	9
06.	Overall quality of local fire protection and rescue services	5	4	3	2	1	9
07.	How quickly fire and rescue personnel respond to emergencies	5	4	3	2	1	9
08.	Quality of local ambulance service	5	4	3	2	1	9
09.	How quickly ambulance personnel respond to emergencies	5	4	3	2	1	9

8. **Which TWO public safety items do you think should receive the MOST EMPHASIS from City Leaders over the next two years?** *[Write-in your answers below using the numbers from the list in Question 7 above.]*

1st: \_\_\_\_ 2nd: \_\_\_\_

9. For each of the communication items listed below, please rate your satisfaction on a scale of 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." Item 1.

How satisfied are you with:		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
<b>COMMUNICATION</b>							
01.	The availability of information about city programs and services	5	4	3	2	1	9
02.	City efforts to keep you informed about local issues	5	4	3	2	1	9
03.	Overall quality of the City's website	5	4	3	2	1	9
04.	The level of public involvement in decision making	5	4	3	2	1	9
05.	Timeliness of information provided by the City	5	4	3	2	1	9
06.	City's social media (Facebook, Nextdoor, Engage Camas, etc.)	5	4	3	2	1	9

10. Which TWO communication items do you think should receive the MOST EMPHASIS from City Leaders over the next two years? *[Write-in your answers below using the numbers from the list in Question 9 above.]*

1st: \_\_\_\_\_ 2nd: \_\_\_\_\_

11. Have you called, sent E-mail to, or visited the City with a question, problem, or complaint during the past year?

\_\_\_\_(1) Yes *[Answer Questions 11a-c.]*  
 \_\_\_\_ (2) No *[Skip to Question 12.]*  
 \_\_\_\_ (9) Don't Know *[Skip to Question 12.]*

- 11a. How easy was it to contact the person you needed to reach?

\_\_\_\_(4) Very easy                      \_\_\_\_ (2) Difficult                      \_\_\_\_ (9) Don't know  
 \_\_\_\_ (3) Somewhat easy              \_\_\_\_ (1) Very difficult

- 11b. What department did you contact? *[Check all that apply.]*

\_\_\_\_ (1) Police                              \_\_\_\_ (6) Event permits  
 \_\_\_\_ (2) Fire                                \_\_\_\_ (7) Financial Services/Utility Billing  
 \_\_\_\_ (3) Community Development    \_\_\_\_ (8) Municipal Services (streets/water/sewer/solid waste)  
 \_\_\_\_ (4) Parks and Recreation        \_\_\_\_ (9) Other: \_\_\_\_\_  
 \_\_\_\_ (5) Camas Public Library

- 11c. Several factors that may influence your perception of the quality of customer service you receive from city employees are listed below. For each item, please rate how often the employees you have contacted during the past year have displayed the behavior described on a scale of 5 to 1, where 5 means "Always" and 1 means "Never."

Frequency that:		Always	Usually	Sometimes	Seldom	Never	Don't Know
01.	They were courteous and polite	5	4	3	2	1	9
02.	They gave prompt, accurate, and complete answers to questions	5	4	3	2	1	9
03.	They did what they said they would do in a timely manner	5	4	3	2	1	9
04.	They helped you resolve an issue to your satisfaction	5	4	3	2	1	9

12. For each of the street maintenance items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." Item 1.

How satisfied are you with:		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
<b>STREETS</b>							
01.	Maintenance of major city streets	5	4	3	2	1	9
02.	Maintenance of streets in your neighborhood	5	4	3	2	1	9
03.	Snow removal on major city streets	5	4	3	2	1	9
04.	Adequacy of city street lighting	5	4	3	2	1	9
05.	Condition of sidewalks in the City	5	4	3	2	1	9
06.	On-street bicycle infrastructure (bike lanes/signs/arrows)	5	4	3	2	1	9
07.	Street sweeping	5	4	3	2	1	9

13. Which TWO street related items do you think should receive the MOST EMPHASIS from City Leaders over the next two years? *[Write-in your answers below using the numbers from the list in Question 12 above.]*

1st: \_\_\_\_\_ 2nd: \_\_\_\_\_

14. For each of the code enforcement items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

How satisfied are you with:		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
<b>CODE ENFORCEMENT</b>							
01.	Enforcing the cleanup of litter and debris on private property	5	4	3	2	1	9
02.	Enforcing the mowing and trimming of grass and weeds on private property	5	4	3	2	1	9
03.	Enforcing codes designed to protect public safety and health	5	4	3	2	1	9
04.	Enforcing sign regulation	5	4	3	2	1	9

15. Which TWO code enforcement items do you think should receive the MOST EMPHASIS from City Leaders over the next two years? *[Write-in your answers below using the numbers from the list in Question 14 above.]*

1st: \_\_\_\_\_ 2nd: \_\_\_\_\_

16. Satisfaction with Public Library Services. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

How satisfied are you with:		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
<b>PUBLIC LIBRARY</b>							
01.	Selection of resources available at the public library	5	4	3	2	1	9
02.	Digital resources available online with library card (eBooks and eAudio, movies, music, databases, etc.)	5	4	3	2	1	9
03.	Events for adults (informational, literary, participatory, entertainment, etc.)	5	4	3	2	1	9
04.	Events for teens (Teen Library Council, book club, crafts, summer reading, etc.)	5	4	3	2	1	9
05.	Events for children (early literacy development, storytimes, summer reading program, etc.)	5	4	3	2	1	9

17. Which TWO public library items do you think should receive the MOST EMPHASIS from City Leaders over the next two years? *[Write-in your answers below using the numbers from the list in Question 16 above.]*

1st: \_\_\_\_\_ 2nd: \_\_\_\_\_

18. **Expectations for Services.** Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower," please indicate how the level of service provided by the City should change in each of the areas listed below.

How should the level of service provided by the City in the following areas change:	Should Be Much Higher	Should Be a Little Higher	Should Stay the Same	Should Be a Little Lower	Should Be Much Lower	Don't Know
01. Law enforcement	5	4	3	2	1	9
02. Fire, EMS, and ambulance	5	4	3	2	1	9
03. Parks, trails, and open space	5	4	3	2	1	9
04. Recreation facilities and programs	5	4	3	2	1	9
05. Maintenance of infrastructure (streets, sidewalks)	5	4	3	2	1	9
06. City's Public Library	5	4	3	2	1	9
07. City's garbage services	5	4	3	2	1	9

19. **Would you be willing to pay more in taxes or fees to support an increase in the service level?**

☐ (1) Not applicable - I do not think any levels of service need to be higher  
☐ (2) Yes - I would be willing to pay more in taxes and fees  
☐ (3) No - I would not be willing to pay more in taxes and fees  
☐ (9) Don't know

20. **Land Development.** Using a five-point scale, where 5 means "Much Too Slow" and 1 means "Much Too Fast," please rate the City's current pace of development in each of the following areas.

Growth Management	Much Too Slow	Too Slow	Just Right	Too Fast	Much Too Fast	Don't Know
01. Employment opportunities	5	4	3	2	1	9
02. Office development	5	4	3	2	1	9
03. Retail	5	4	3	2	1	9
04. Restaurants	5	4	3	2	1	9
05. Technology and other industry	5	4	3	2	1	9
06. Housing options for aging population	5	4	3	2	1	9
07. Apartments	5	4	3	2	1	9
08. Townhomes/row houses	5	4	3	2	1	9
09. Entry-level single-family homes	5	4	3	2	1	9
10. Large lot/large homes	5	4	3	2	1	9

21. **Community amenities provided by the City can enhance the quality of life in Camas. If you could identify ONE new community amenity that could be provided by the City, what would it be?**

21a. *[If you listed something in Question 21.]* **Would you be willing to pay more in taxes or fees to support this new community amenity?**

☐ (1) Yes      ☐ (2) No

22. **Approximately how many years have you lived in Camas?** \_\_\_\_\_ years

23. **What is your age?** \_\_\_\_\_ years

24. **Which of the following BEST describes your employment status?**

☐ (1) I am retired and not currently employed  
☐ (2) I am retired and currently employed  
☐ (3) I am not retired

25. How many children under age 18 live in your household? \_\_\_\_\_ children

26. What is your gender?

\_\_\_\_(1) Male      \_\_\_\_ (2) Female      \_\_\_\_ (3) Non-binary      \_\_\_\_ (4) Prefer not to answer

27. Would you say your total annual household income is:

\_\_\_\_ (1) Under \$50,000      \_\_\_\_ (3) \$75,000 to \$99,999      \_\_\_\_ (5) \$150,000 to \$199,999  
 \_\_\_\_ (2) \$50,000 to \$74,999      \_\_\_\_ (4) \$100,000 to \$149,999      \_\_\_\_ (6) \$200,000 or more

28. Would you be willing to participate in future surveys sponsored by the City of Camas?

\_\_\_\_ (1) Yes *[Please answer Q28a.]*      \_\_\_\_ (2) No

28a. Please provide your contact information.

Mobile Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

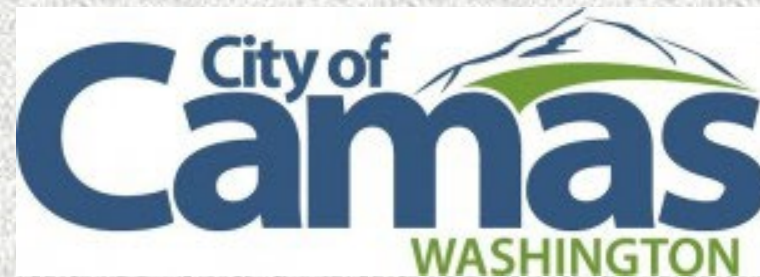
**This concludes the survey. Thank you for your time!**

Please return your completed survey in the enclosed postage-paid envelope addressed to:  
 ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed to the right will ONLY be used to help identify which areas of the City are having difficulties with City services. If your address is not correct, please provide the correct information. Thank You.

# 2022 Community Survey

## City of Camas, Washington



PRESENTED BY

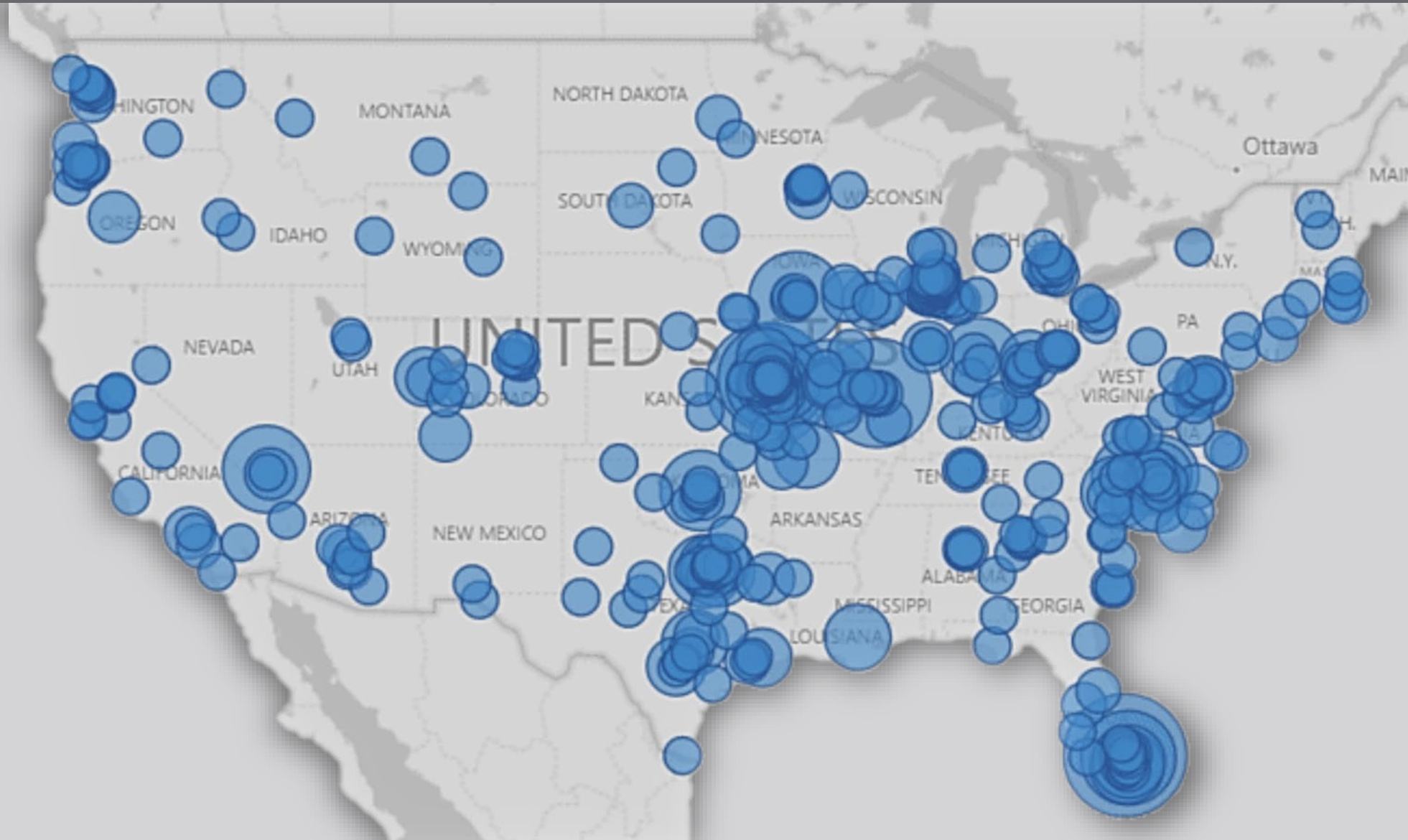
**ETC**  
INSTITUTE

MARCH 2023

# ETC Institute is a National Leader in Market Research for Local Governmental Organizations

Item 1.

*For more than 40 years, our mission has been to help city and county governments gather and use survey data to enhance organizational performance.*



More Than 2,500,000 Person's Surveyed Since 2013 for More Than 1,000 Communities in 49 States

# Agenda

- **Purpose and Methodology**
- **What We Learned**
- **Major Survey Findings**
- **Summary**
- **Questions**

# Purpose

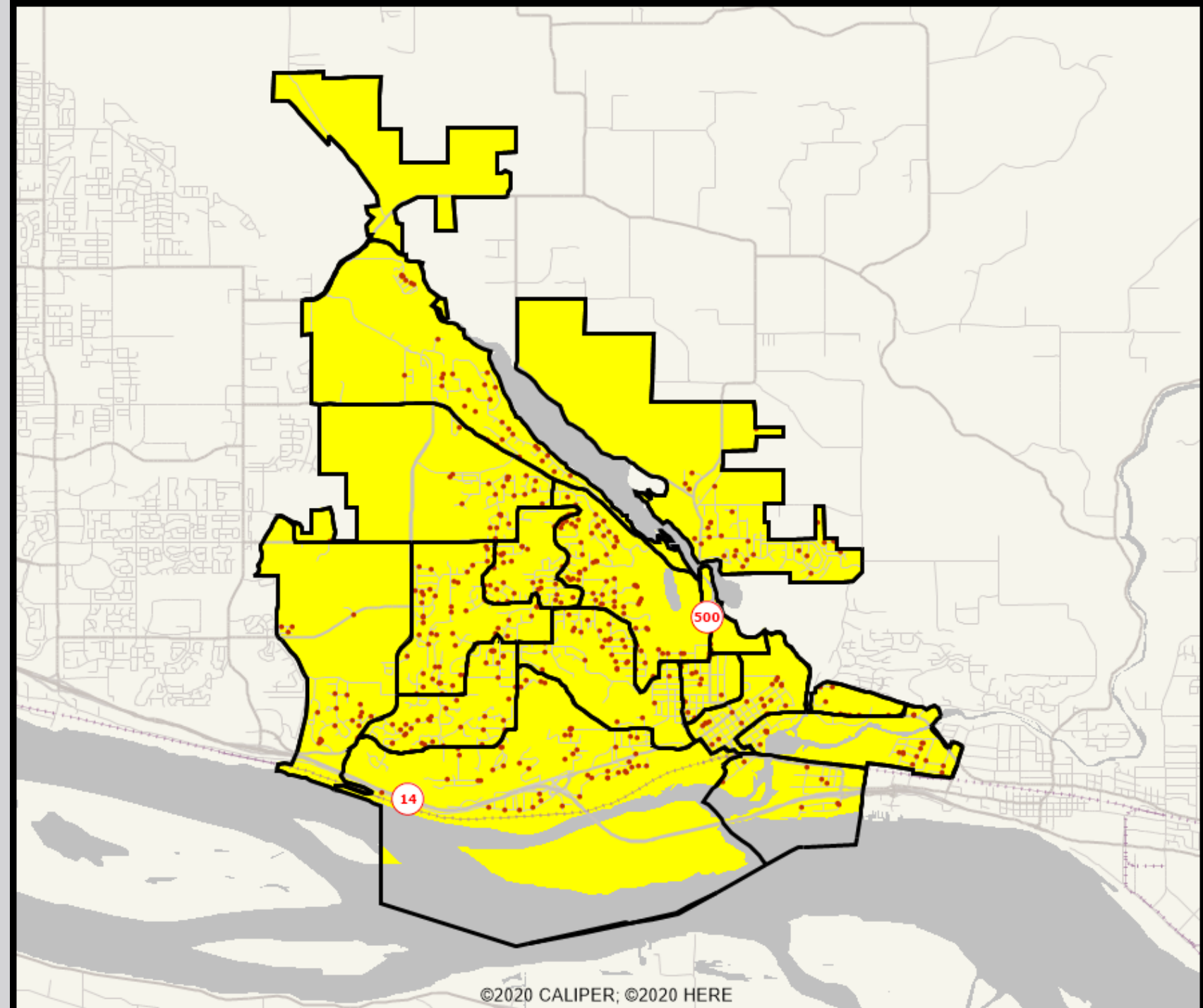
- **To objectively assess resident satisfaction with the delivery of major City services**
- **To help determine priorities for the community**
- **To measure trends from previous surveys**
- **To compare the City's performance with other communities regionally and nationally**

# Methodology

- **Survey Description**
  - **Seven-page survey; included many of the same questions asked on previous surveys**
  - **3<sup>rd</sup> Community Survey conducted for the City**
- **Method of Administration**
  - **By mail and online to randomly selected sample of City residents**
- **Sample Size**
  - **447 completed surveys (goal was 400)**
  - **Margin of error: +/- 4.6% at the 95% level of confidence**

## Location of Survey Respondents

- Good representation throughout the City
- Demographics of survey respondents reflects the actual population of the City
  - Age
  - Race/Ethnicity
  - Gender



# What We've Learned

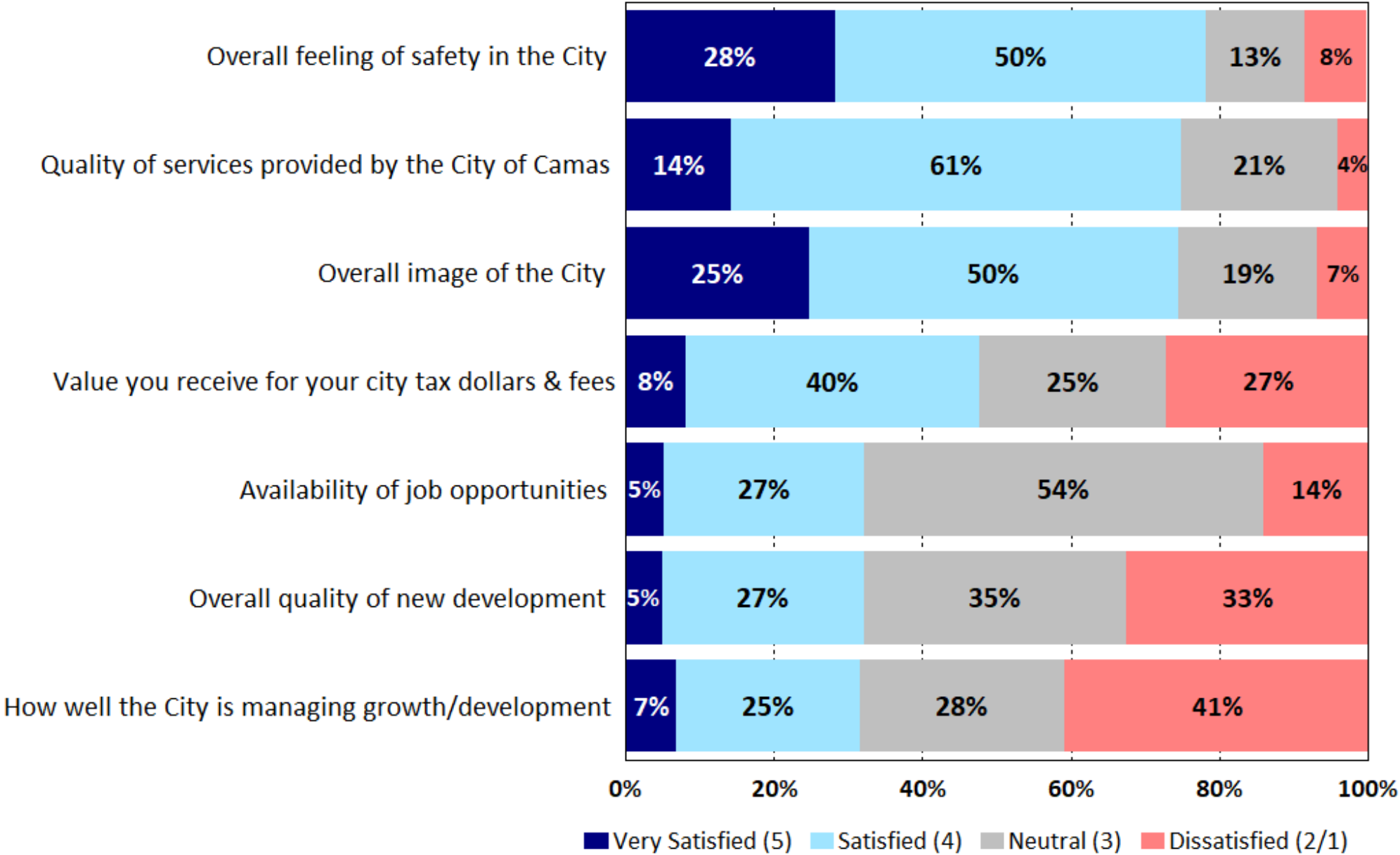
- **Residents Have a Very Positive Perception of Camas**
  - **87% Are Satisfied with the Overall Quality of Life in Camas**
- **Satisfaction with City Services Is Much Higher in Camas Than Other Cities**
  - **Camas Rated Above the U.S. Average in 32 of 40 Areas**
  - **Satisfaction with the Overall Quality of City Services Rated 24% Above the U.S. Average**
  - **Satisfaction with Customer Service Rated 35% Above the U.S. Average**
- **Top Overall Priorities:**
  - **Economic Development**
  - **Maintenance of City Streets**
  - **Communication with the Public**

# **Topic #1**

## **Residents Have a Positive Perception of the City**

# Q3. Satisfaction with Items That Influence Perceptions of the City

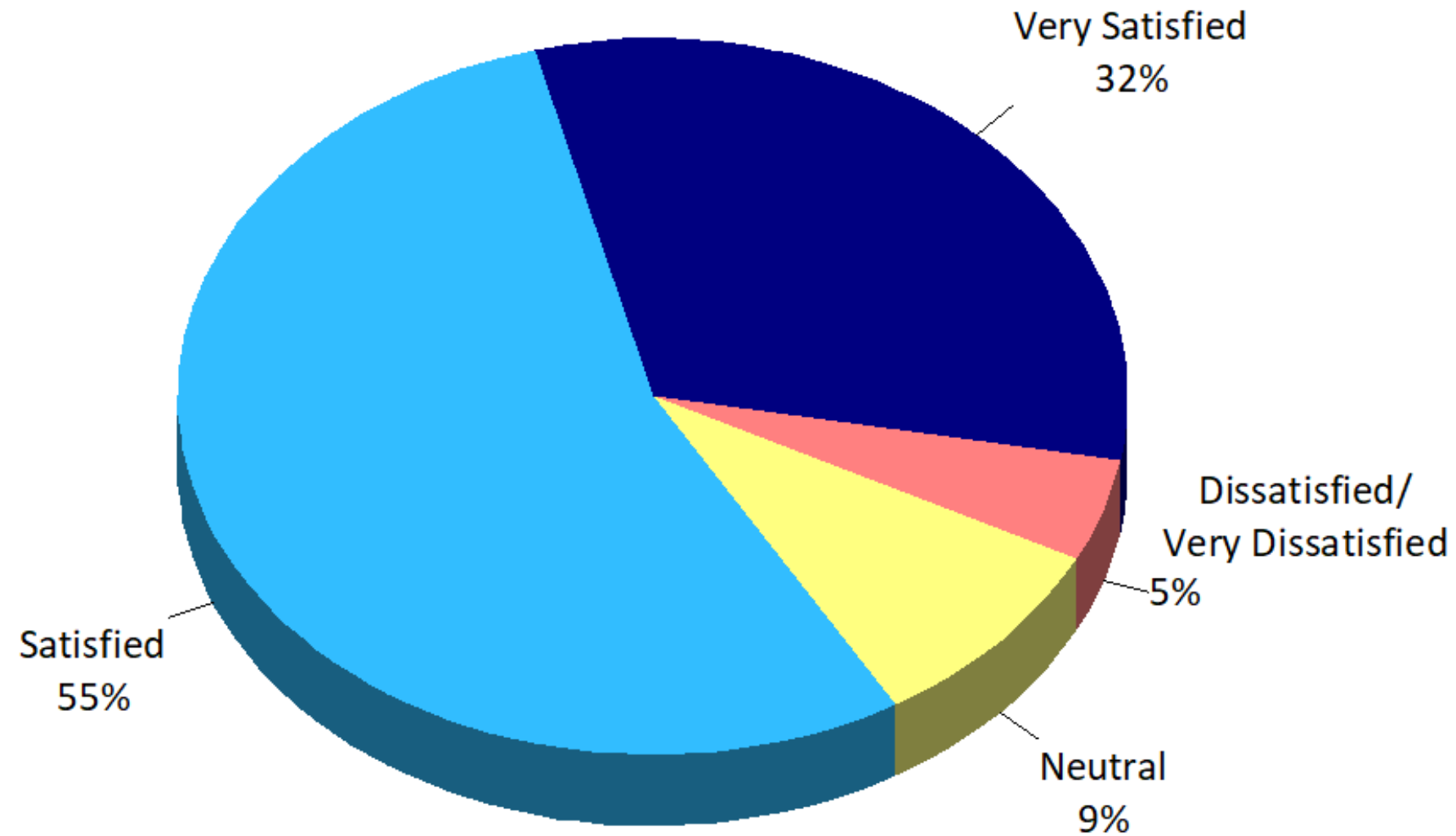
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding "don't know")



75% Are Satisfied with the Overall Quality of City Services; Only 4% Are Dissatisfied

## Q4. How satisfied are you with the overall quality of life in the City of Camas?

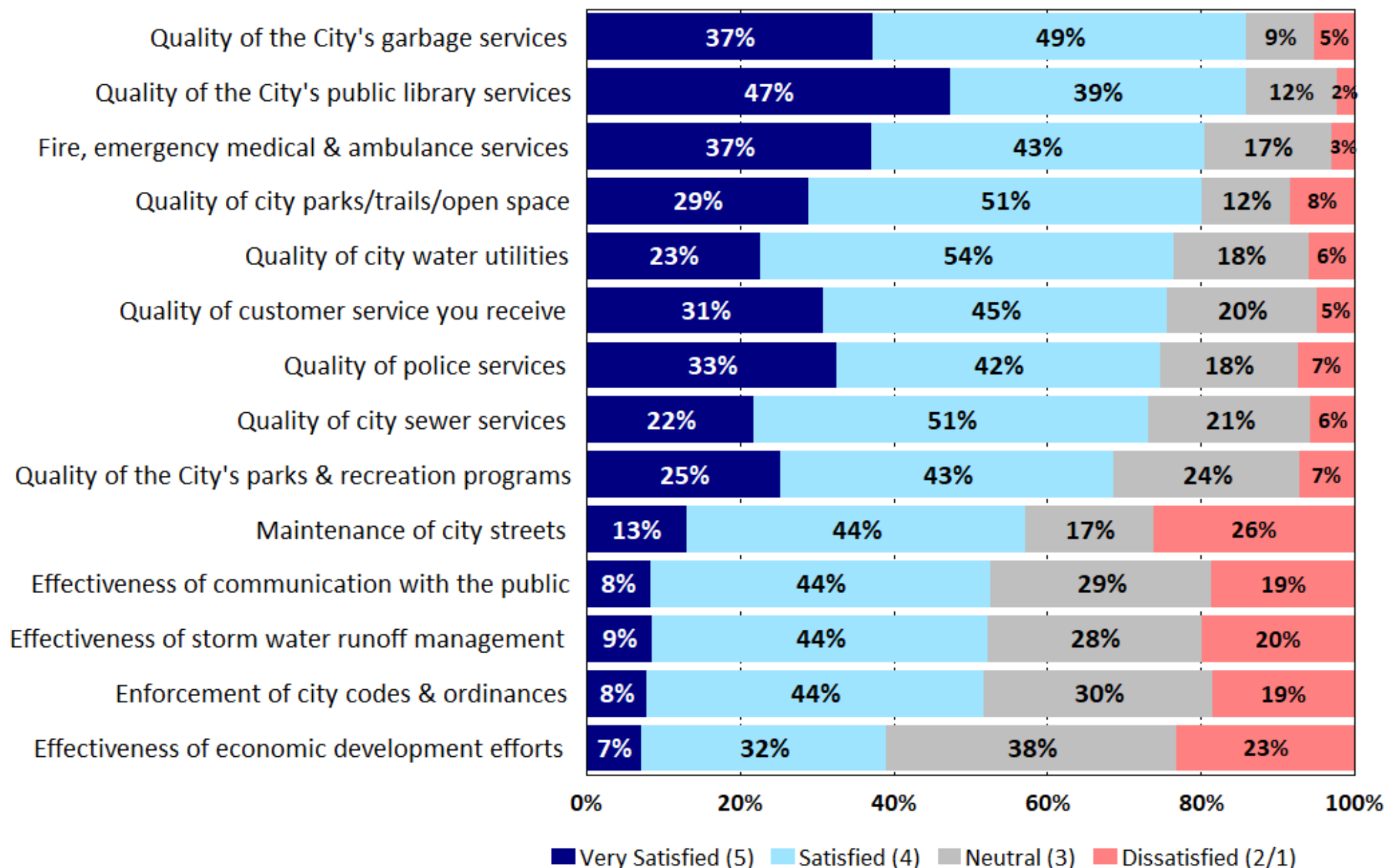
by percentage of respondents (excluding "don't know")



87% Are Satisfied with the Quality of Life in Camas

# Q1. Overall Satisfaction with City Services by Major Category

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding "don't know")



Satisfaction Is High for City Services

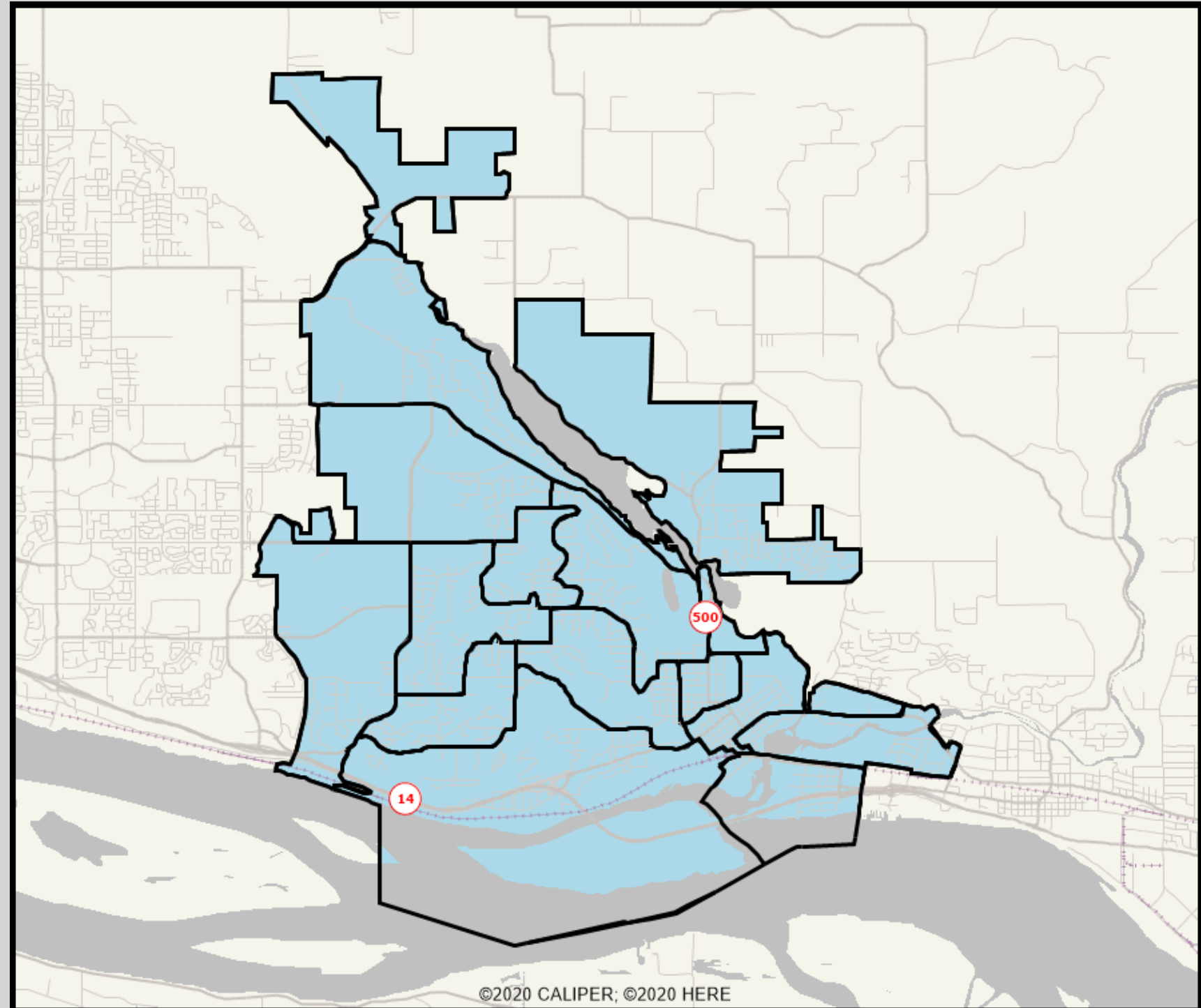
# **Topic #2**

## **Satisfaction with City Services Is High in All Areas of the City**

# Overall Quality of City Services

ALL Areas Are in Blue, Indicating That Residents in All Parts of the City Are Satisfied with the Overall Quality of City Services

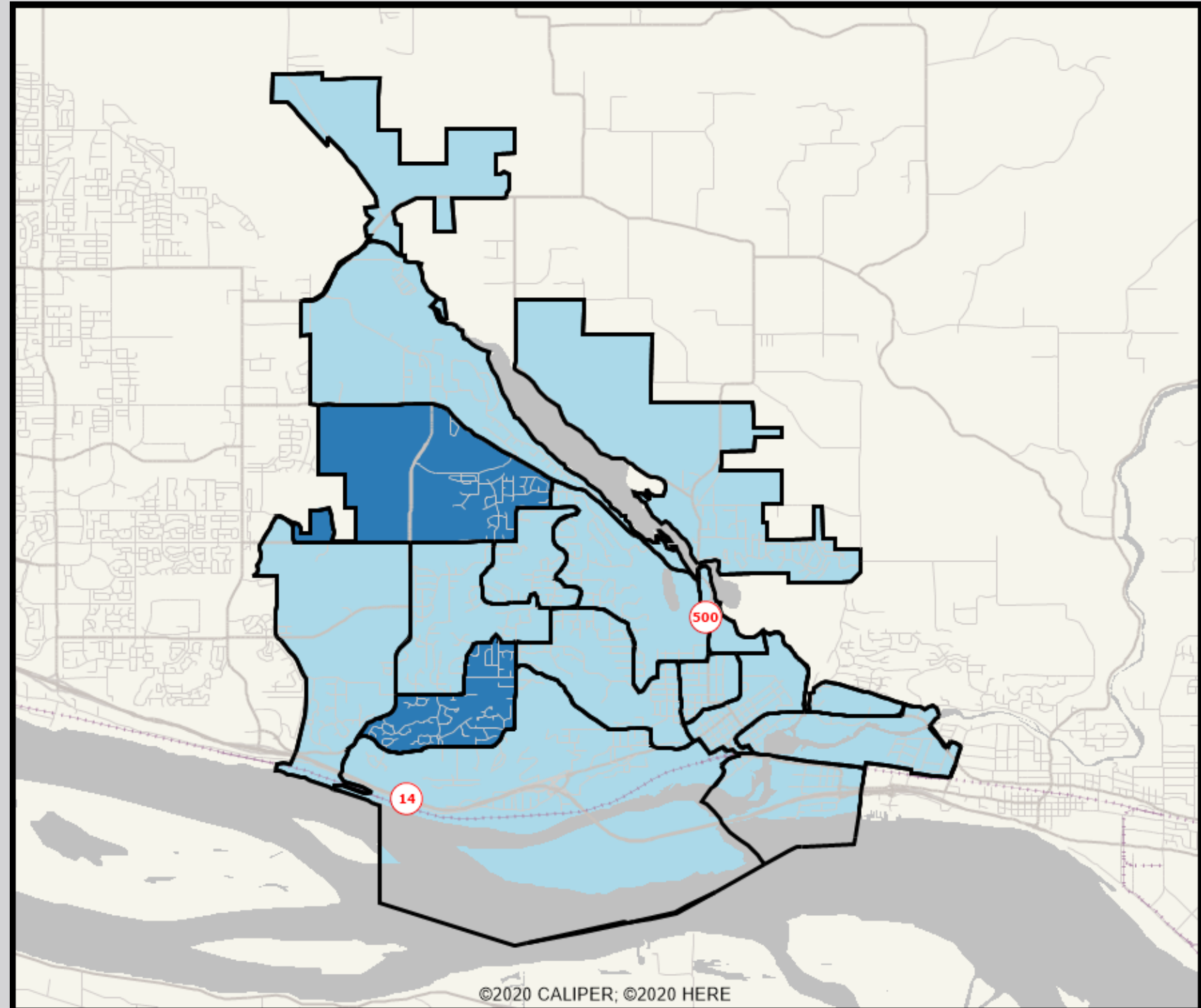
## Legend



# Overall Quality of Life in Camas

ALL Areas Are in Blue, Indicating That Residents in All Parts of the City Are Satisfied with the Overall Quality of Life in Camas

## Legend



## **Topic #3**

**Satisfaction with City Services Is Much Higher  
in Camas Than Other Cities**

# Benchmarking Analysis

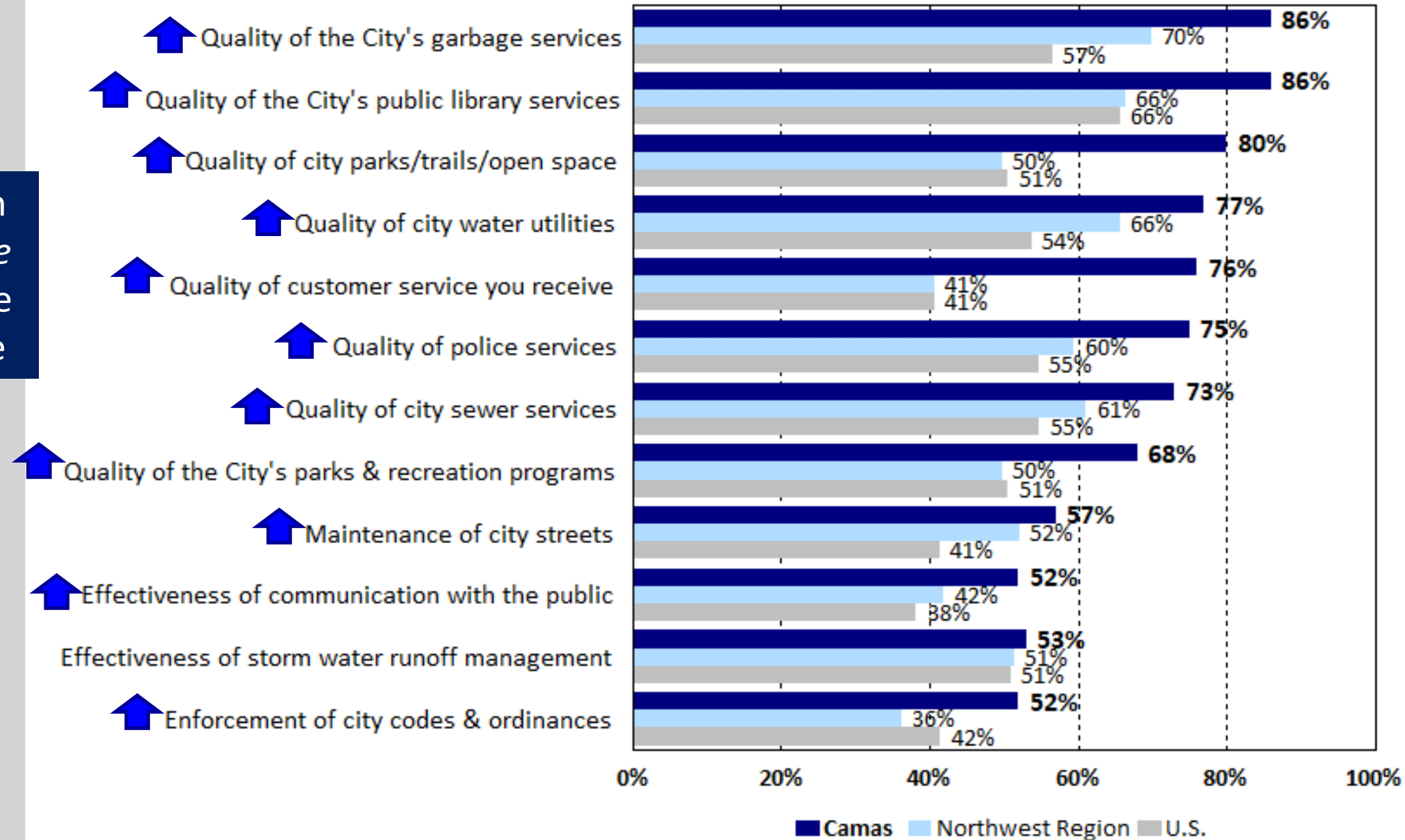
**Camas Rates Above the U.S. Average in 32 of 40 Areas**  
**Camas Rates *Significantly* Higher (5% or more) in 23 Areas**

**Camas Rates Above the Northwest Average in 32 of 40 Areas**  
**Camas Rates *Significantly* Higher (5% or more) in 24 Areas**

# Satisfaction with Major Categories of Service Camas vs. Northwest Region vs. the U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale  
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)

Satisfaction with  
*Customer Service*  
Rates 35% Above  
the U.S. Average



Significantly Higher ↑

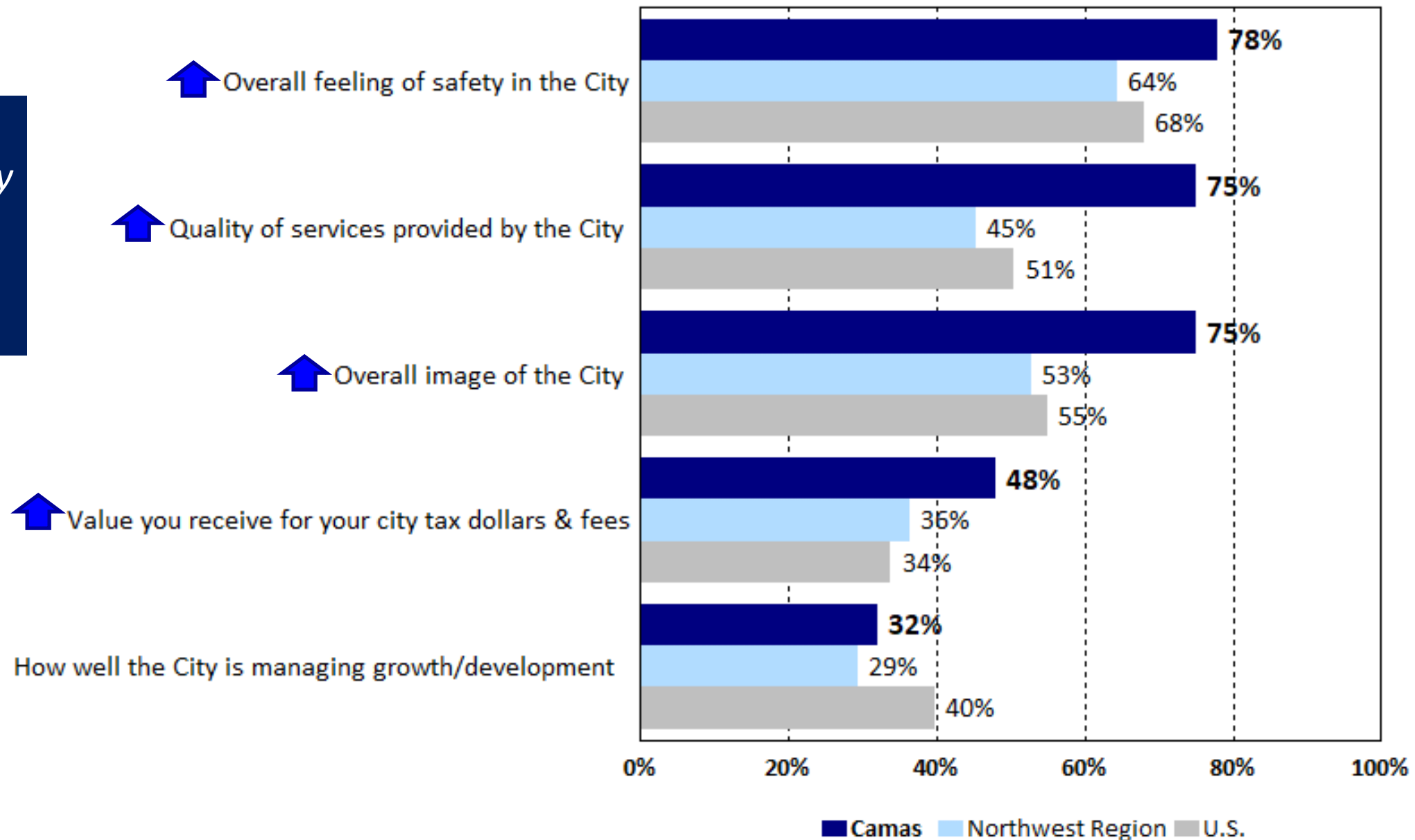
Significantly Lower ↓

# Satisfaction with Perceptions of the City

## Camas vs. Northwest Region vs. the U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)

Satisfaction with the *Overall Quality of City Services* Rates 24% Above the U.S. Average

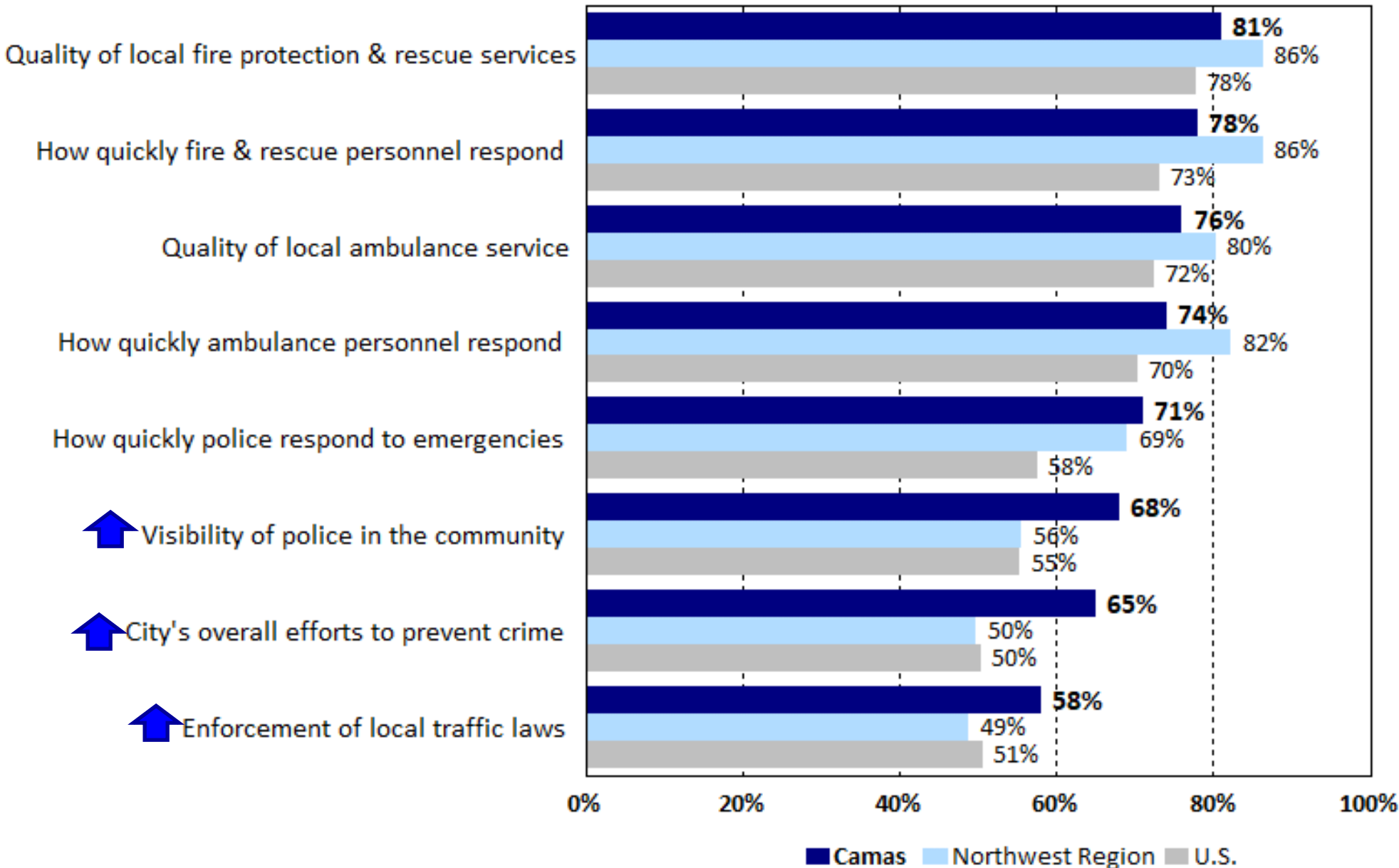


Significantly Higher ↑

Significantly Lower ↓

# Overall Satisfaction with Public Safety Camas vs. Northwest Region vs. the U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale  
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



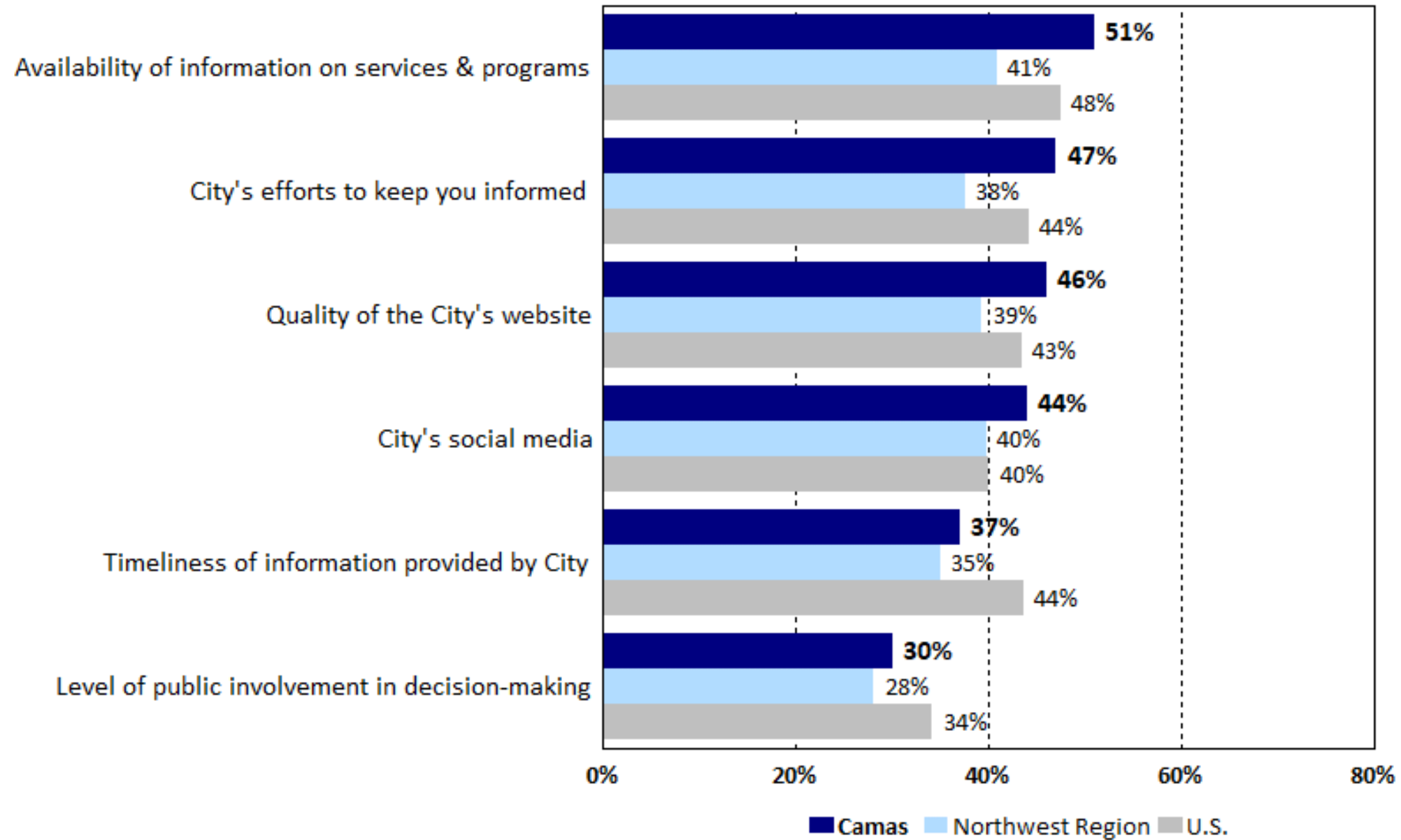
Significantly Higher ↑

Significantly Lower ↓

# Overall Satisfaction with Communication

## Camas vs. Northwest Region vs. the U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale  
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



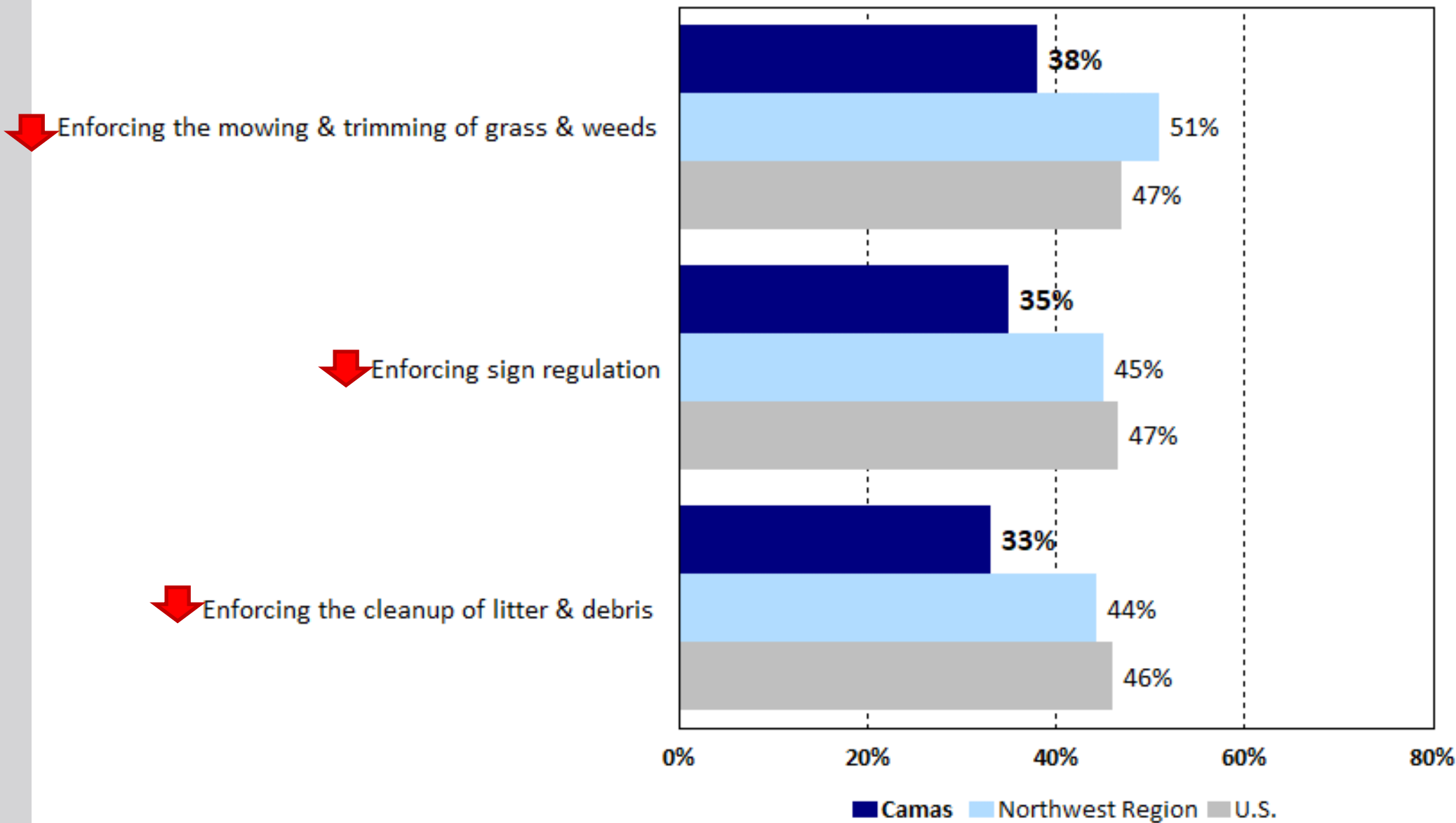
Significantly Higher ↑

Significantly Lower ↓

# Overall Satisfaction with Code Enforcement

## Camas vs. Northwest Region vs. the U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale  
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



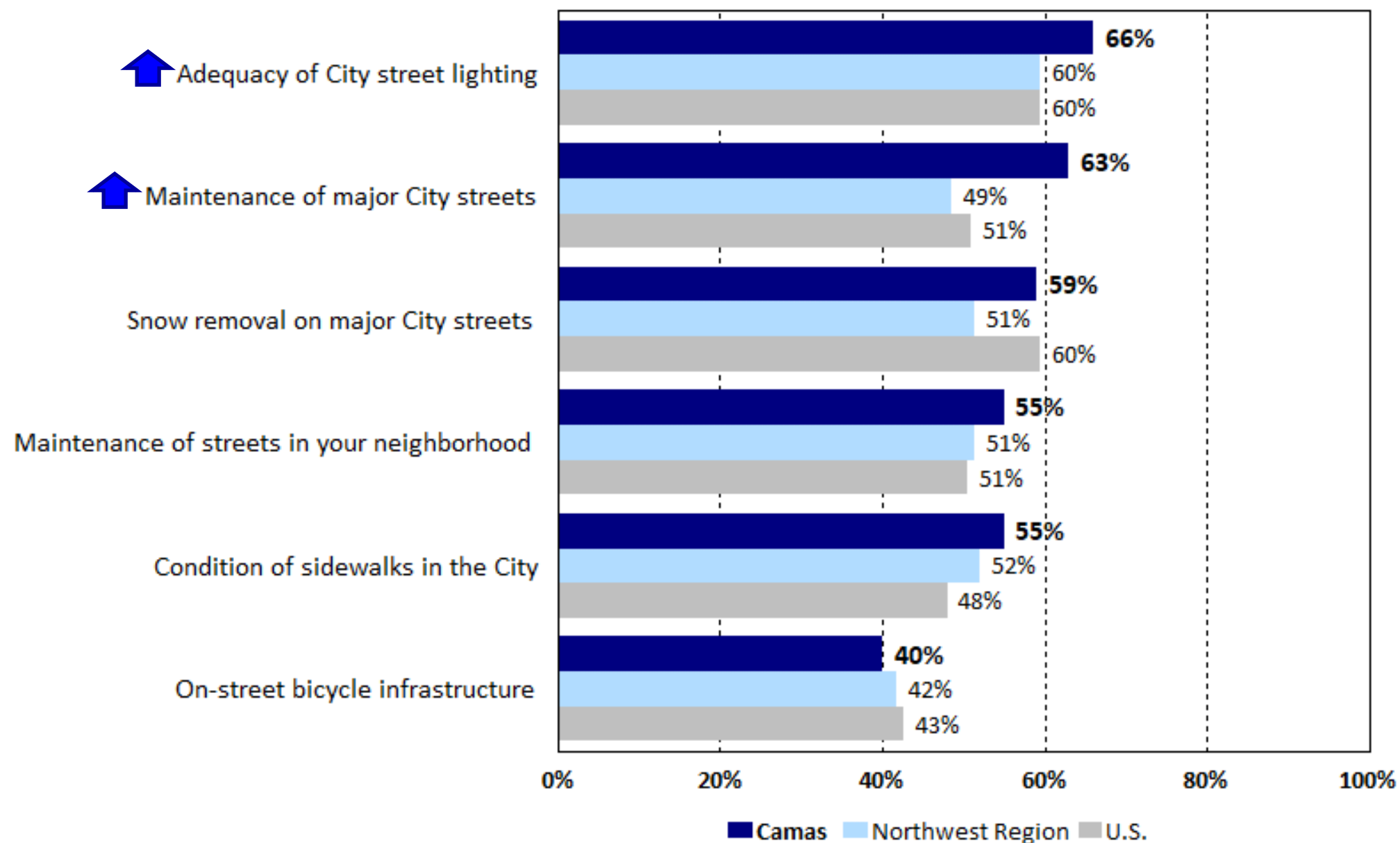
Significantly Higher 

Significantly Lower 

# Overall Satisfaction with Street Maintenance

## Camas vs. Northwest Region vs. the U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale  
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



Significantly Higher ↑

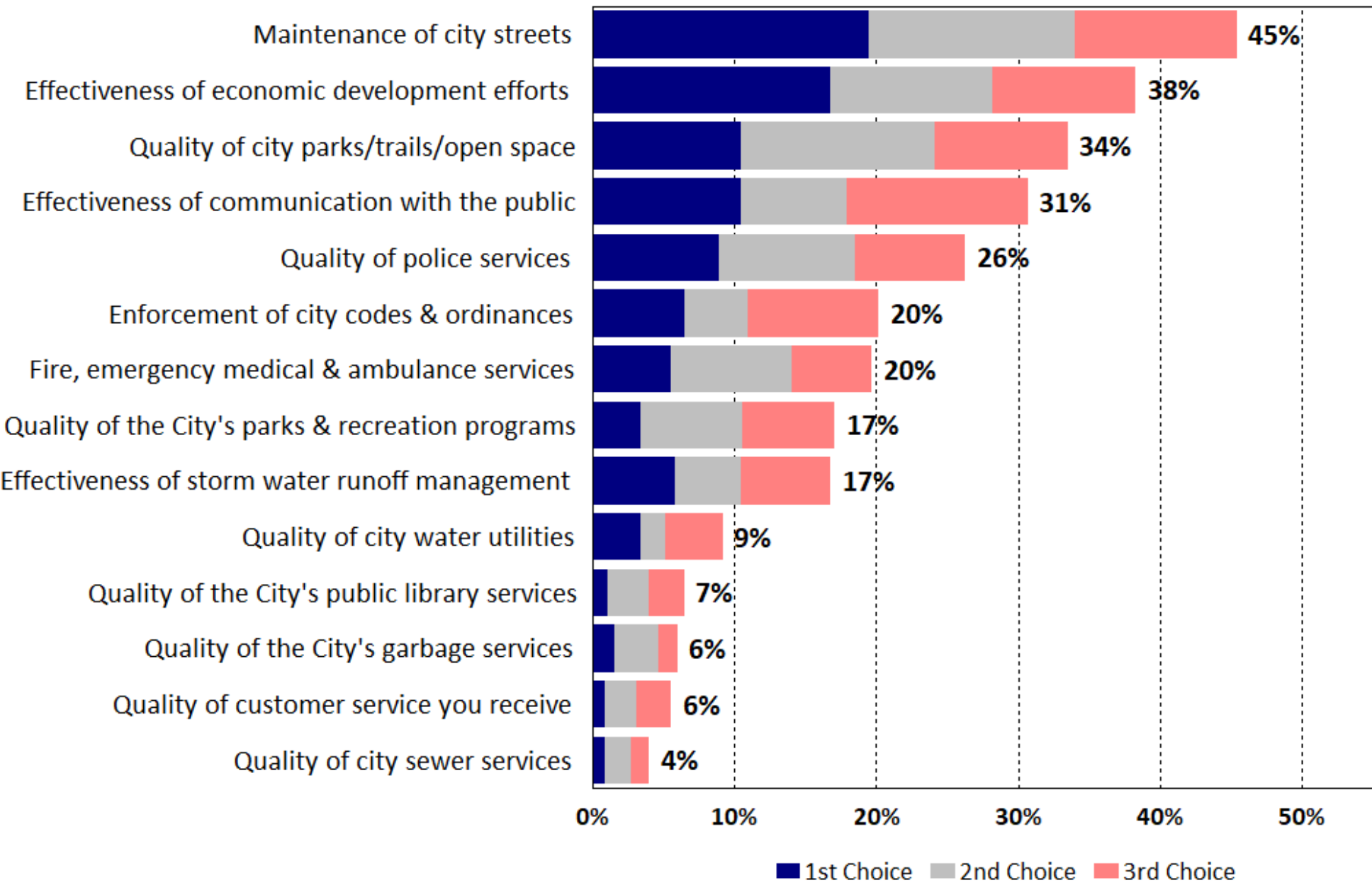
Significantly Lower ↓

# **Major Finding #4**

## **Top Priorities**

# Q2. City Services That Should Receive the Most Emphasis Over the Next Two Years

by percentage of respondents who selected the item as one of their top three choices



# 2022 Importance-Satisfaction Rating

## City of Camas

### Major Categories of City Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b><u>Very High Priority (IS &gt;.20)</u></b>						
Effectiveness of economic development efforts	38%	2	39%	14	0.2332	<b>1</b>
<b><u>High Priority (IS .10-.20)</u></b>						
Maintenance of city streets	45%	1	57%	10	0.1943	<b>2</b>
Effectiveness of communication with the public	31%	4	53%	11	0.1455	<b>3</b>
<b><u>Medium Priority (IS &lt;.10)</u></b>						
Enforcement of city codes & ordinances	20%	6	52%	13	0.0974	<b>4</b>
Effectiveness of storm water runoff management	17%	9	52%	12	0.0803	<b>5</b>
Quality of city parks/trails/open space	34%	3	80%	4	0.0667	<b>6</b>
Quality of police services	26%	5	75%	7	0.0665	<b>7</b>
Quality of the City's parks & recreation programs	17%	8	69%	9	0.0537	<b>8</b>
Fire, emergency medical & ambulance services	20%	7	80%	3	0.0386	<b>9</b>
Quality of city water utilities	9%	10	76%	5	0.0217	<b>10</b>
Quality of customer service you receive	6%	13	76%	6	0.0137	<b>11</b>
Quality of city sewer services	4%	14	73%	8	0.0107	<b>12</b>
Quality of the City's public library services	7%	11	86%	2	0.0092	<b>13</b>
Quality of the City's garbage services	6%	12	86%	1	0.0085	<b>14</b>

Overall Priorities

## 2022 Importance-Satisfaction Rating

### City of Camas

### City Maintenance

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b>High Priority (IS .10-.20)</b>						
Maintenance of streets in your neighborhood	41%	2	56%	5	0.1838	<b>1</b>
Maintenance of major City streets	47%	1	63%	2	0.1742	<b>2</b>
On-street bicycle infrastructure	21%	4	40%	7	0.1250	<b>3</b>
Condition of sidewalks in the City	26%	3	55%	6	0.1189	<b>4</b>
<b>Medium Priority (IS &lt;.10)</b>						
Adequacy of City street lighting	17%	5	66%	1	0.0595	<b>5</b>
Street sweeping	14%	6	59%	4	0.0554	<b>6</b>
Snow removal on major City streets	14%	7	59%	3	0.0548	<b>7</b>

# 2022 Importance-Satisfaction Rating

## City of Camas

### Public Safety

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b><u>High Priority (IS .10-.20)</u></b>						
City's overall efforts to prevent crime	54%	1	64%	7	0.1931	<b>1</b>
Visibility of police in the community	36%	2	68%	6	0.1154	<b>2</b>
<b><u>Medium Priority (IS &lt;.10)</u></b>						
Enforcement of local traffic laws	19%	3	58%	8	0.0811	<b>3</b>
How quickly police respond to emergencies	19%	4	71%	5	0.0539	<b>4</b>
Quality of local fire protection & rescue services	18%	5	81%	1	0.0349	<b>5</b>
How quickly fire & rescue personnel respond	13%	6	78%	2	0.0300	<b>6</b>
Parking enforcement services	5%	9	57%	9	0.0223	<b>7</b>
How quickly ambulance personnel respond	7%	7	74%	4	0.0189	<b>8</b>
Quality of local ambulance service	7%	8	76%	3	0.0164	<b>9</b>

## 2022 Importance-Satisfaction Rating

### City of Camas

### City Communication

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b><u>Very High Priority (IS &gt;.20)</u></b>						
Level of public involvement in decision-making	45%	2	30%	6	0.3127	<b>1</b>
City's efforts to keep you informed	58%	1	47%	2	0.3096	<b>2</b>
<b><u>High Priority (IS .10-.20)</u></b>						
Availability of information on services & programs	34%	3	50%	1	0.1690	<b>3</b>
Timeliness of information provided by City	17%	4	37%	5	0.1086	<b>4</b>
<b><u>Medium Priority (IS &lt;.10)</u></b>						
Quality of the City's website	14%	5	46%	3	0.0732	<b>5</b>
City's social media	9%	6	44%	4	0.0475	<b>6</b>

## 2022 Importance-Satisfaction Rating

### City of Camas

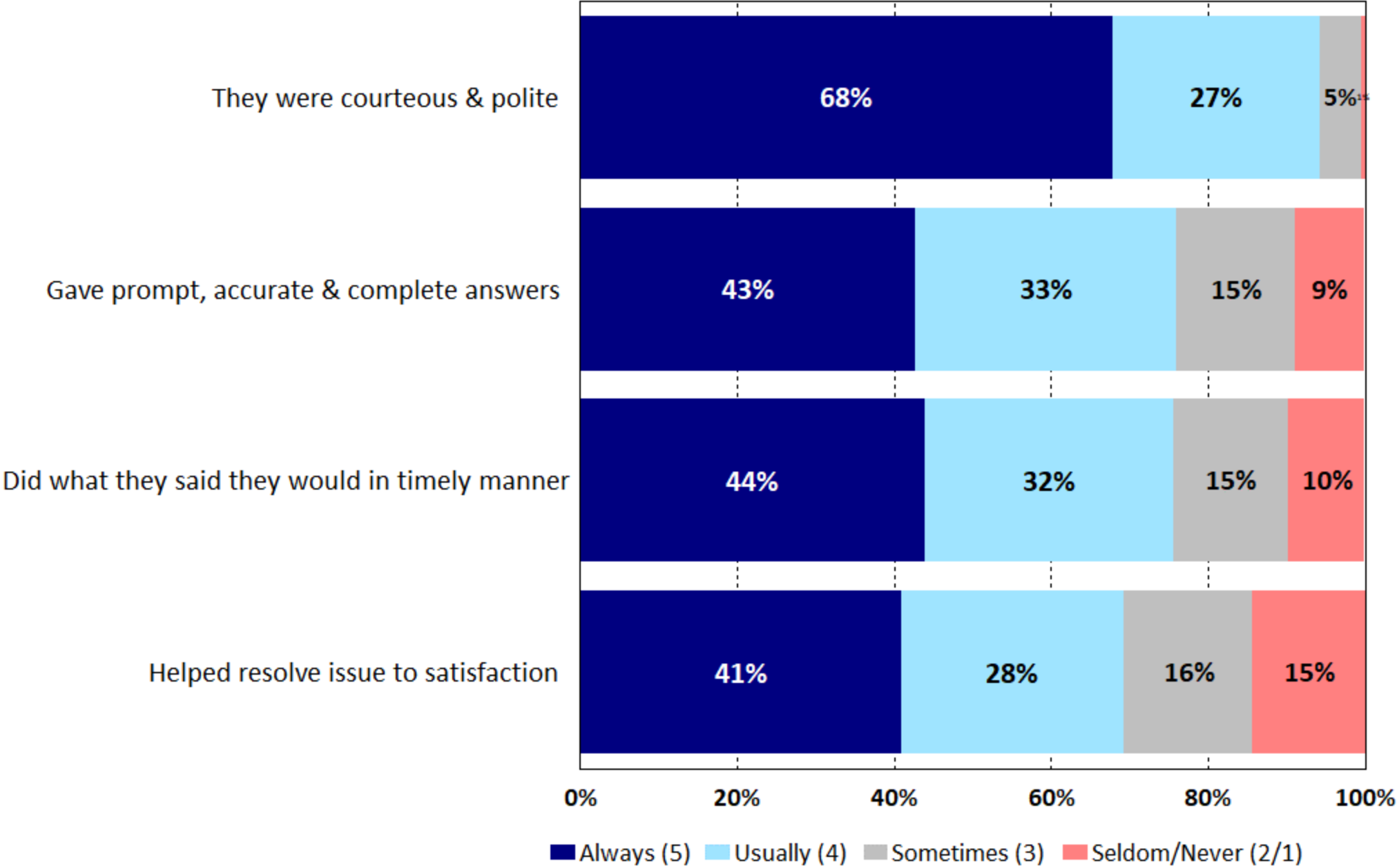
### Parks and Recreation

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b>Medium Priority (IS &lt;.10)</b>						
Appearance & maintenance of existing parks	38%	1	74%	2	0.0997	1
Quality of facilities in City parks	29%	2	69%	4	0.0893	2
Quantity of the City's open space	22%	4	62%	7	0.0832	3
Quantity of City trails	24%	3	75%	1	0.0610	4
Quality of recreational classes for adults	9%	8	40%	9	0.0551	5
Quality of recreational classes for youth	11%	7	51%	8	0.0536	6
Quality of outdoor athletic fields	15%	5	67%	5	0.0491	7
Number of City parks	13%	6	67%	6	0.0444	8
Quality of seasonal special events	8%	9	72%	3	0.0229	9

# ***Other Findings***

# Q11c. How Often Employees Displayed Various Behaviors

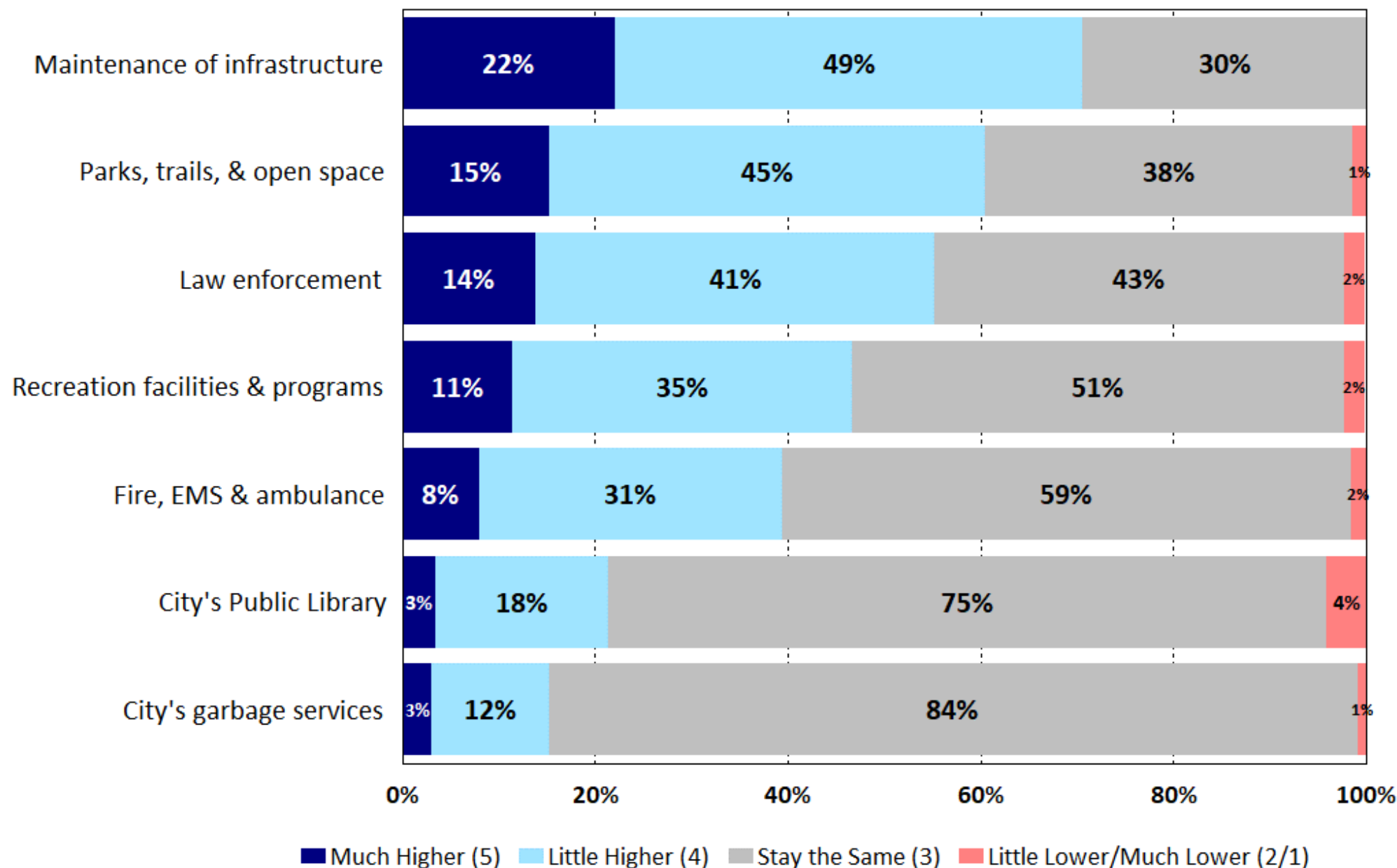
by percentage of respondents who have contacted the City in the past year and rated the item as a 1 to 5 on a 5-point scale excluding "don't know")



Residents Have Had Very Positive Interactions with Town Employees

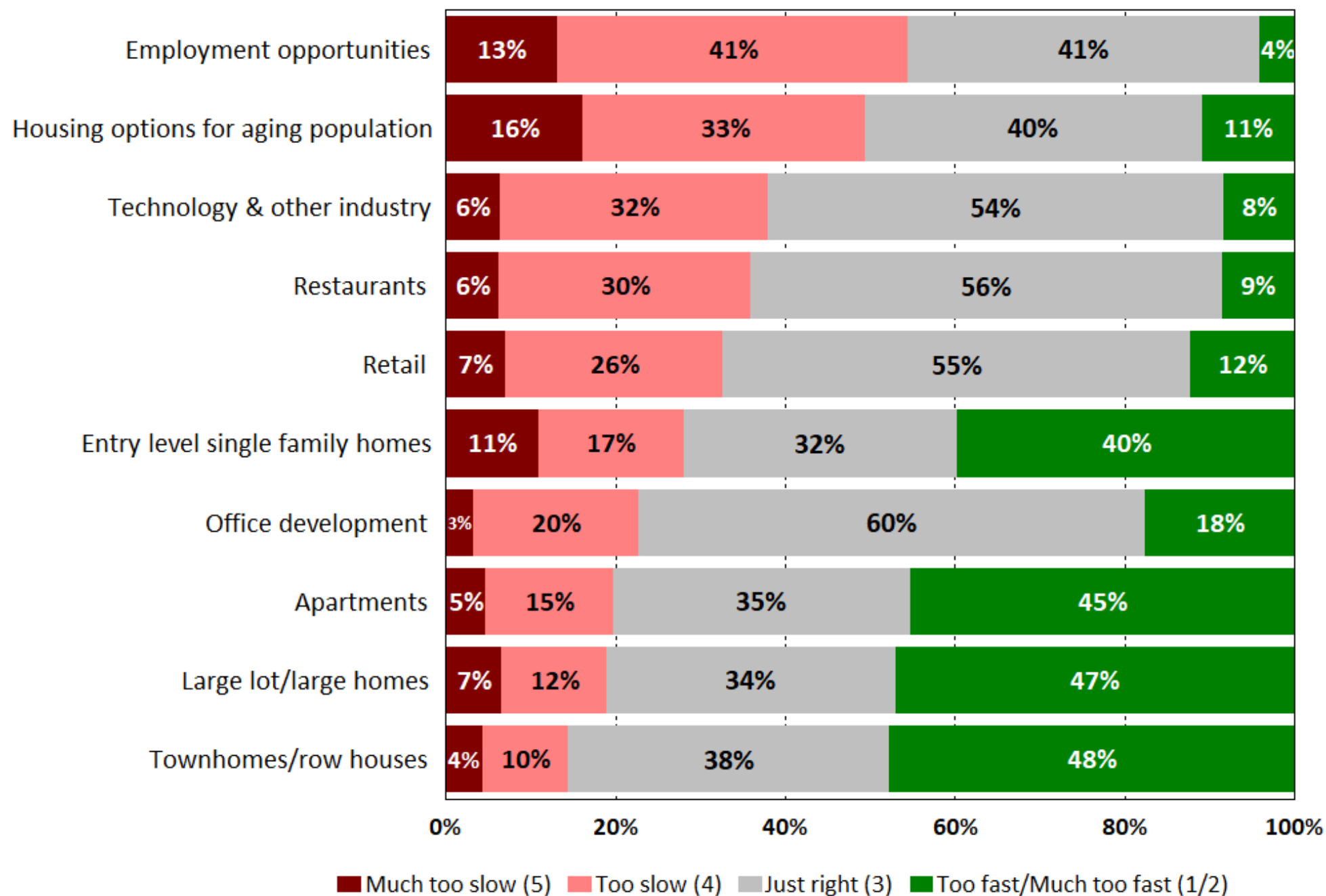
# Q18. How Level of Service Provided by the City Should Change

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding "don't know")



## Q20. Current Pace of Development in Various Areas

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding "don't know")



# Summary

- **Residents Have a Very Positive Perception of Camas**
  - **87% Are Satisfied with the Overall Quality of Life in Camas**
- **Satisfaction with City Services Is Much Higher in Camas Than Other Cities**
  - **Camas Rated Above the U.S. Average in 32 of 40 Areas**
  - **Satisfaction with the Overall Quality of City Services Rated 24% Above the U.S. Average**
  - **Satisfaction with Customer Service Rated 35% Above the U.S. Average**
- **Top Overall Priorities:**
  - **Economic Development**
  - **Maintenance of City Streets**
  - **Communication with the Public**

# Questions?

# Thank You!!

# 2022 City of Camas Community Survey GIS Maps

Presented to the City of Camas,  
Washington

February 2023

## Interpreting the Maps

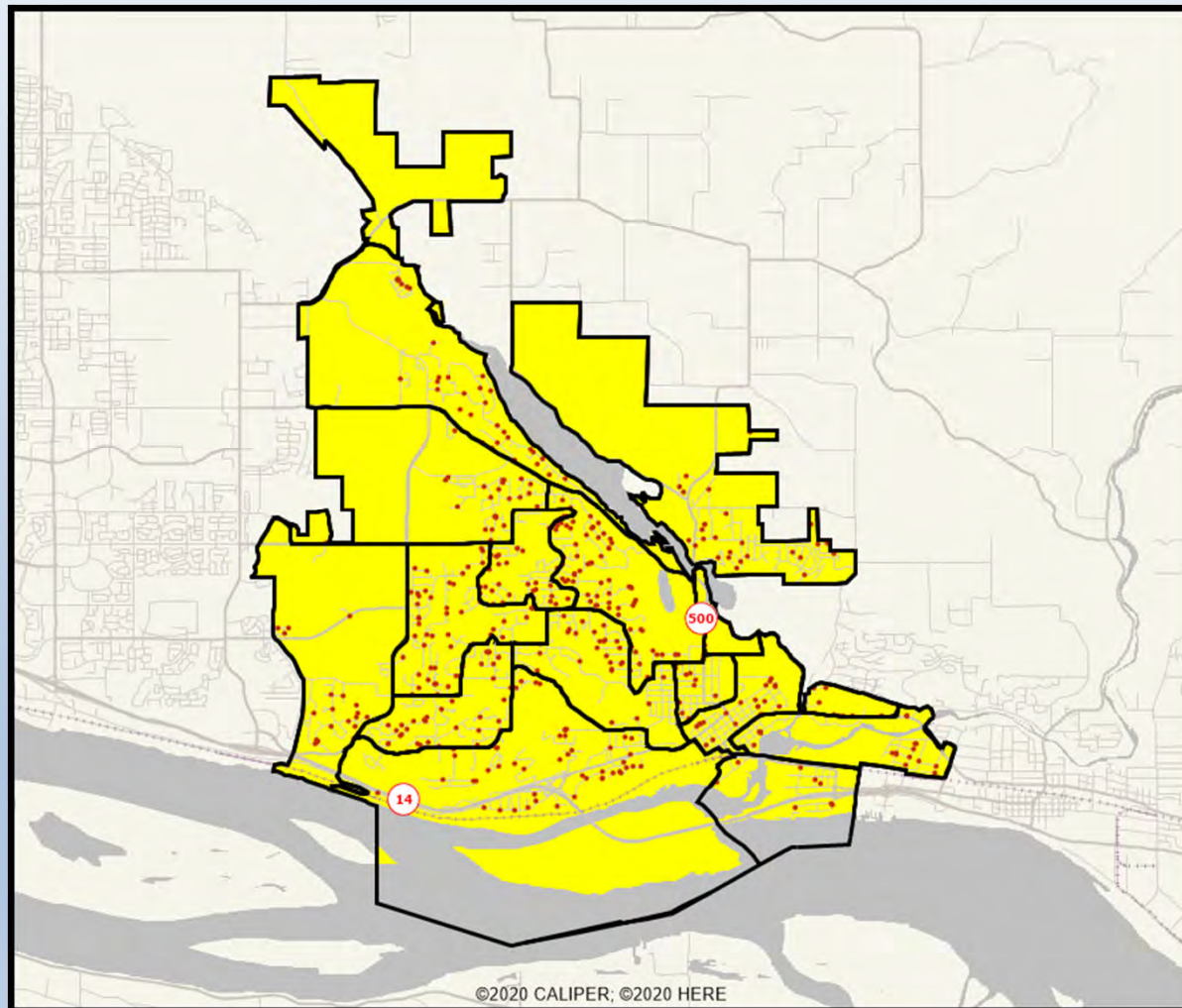
The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

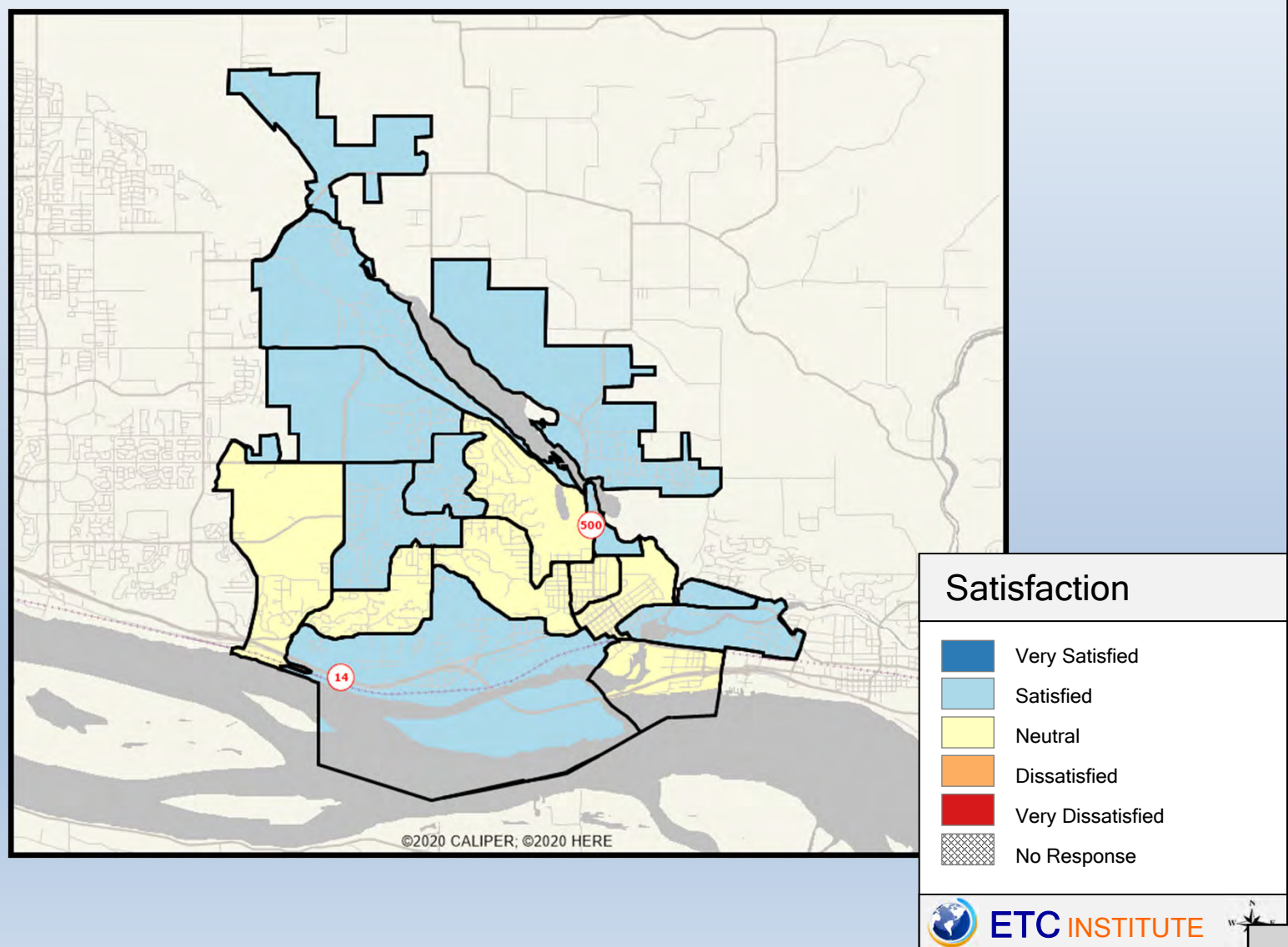
- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

# Location of Respondents

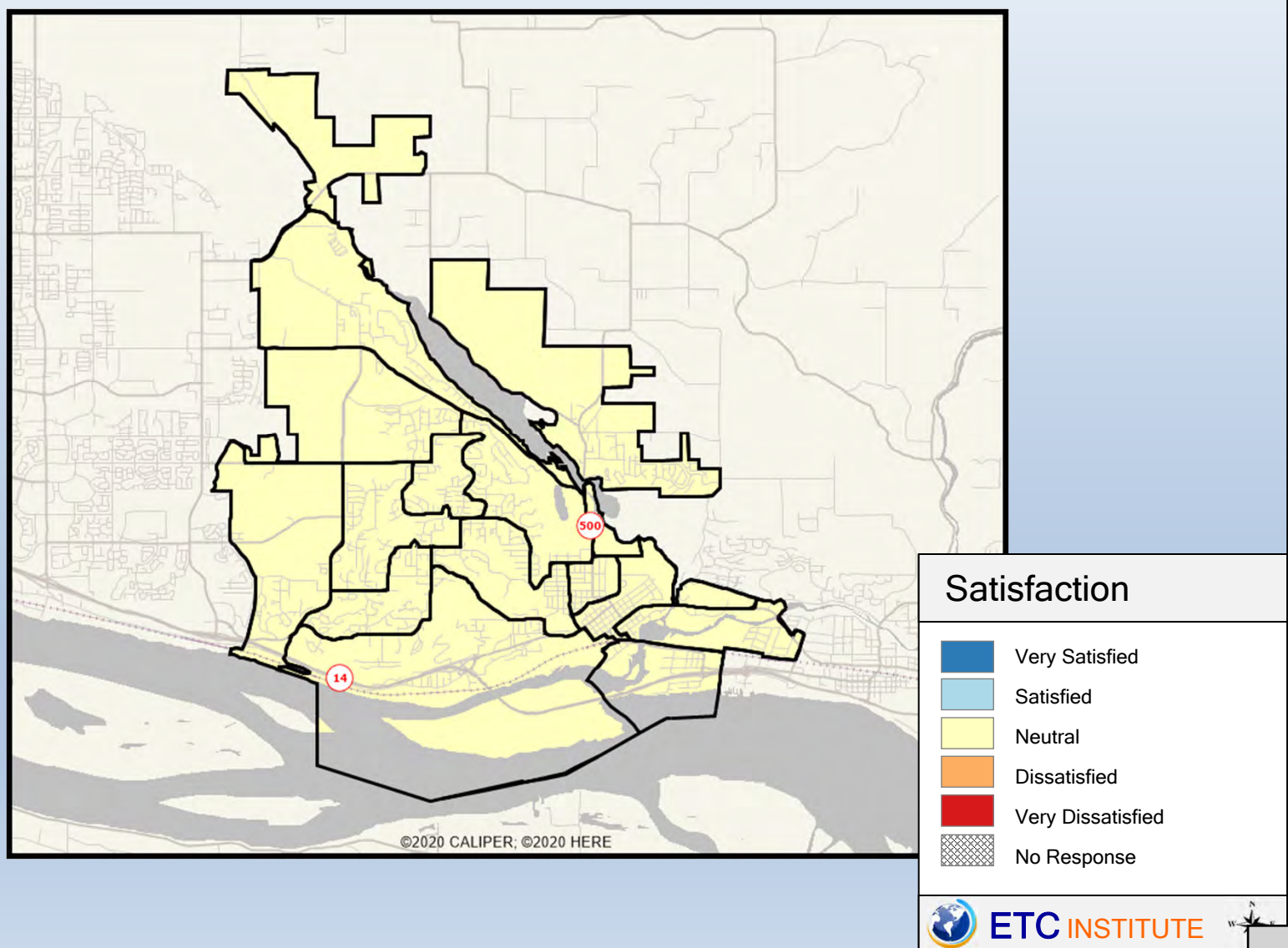
(Boundaries by Census Block Group)



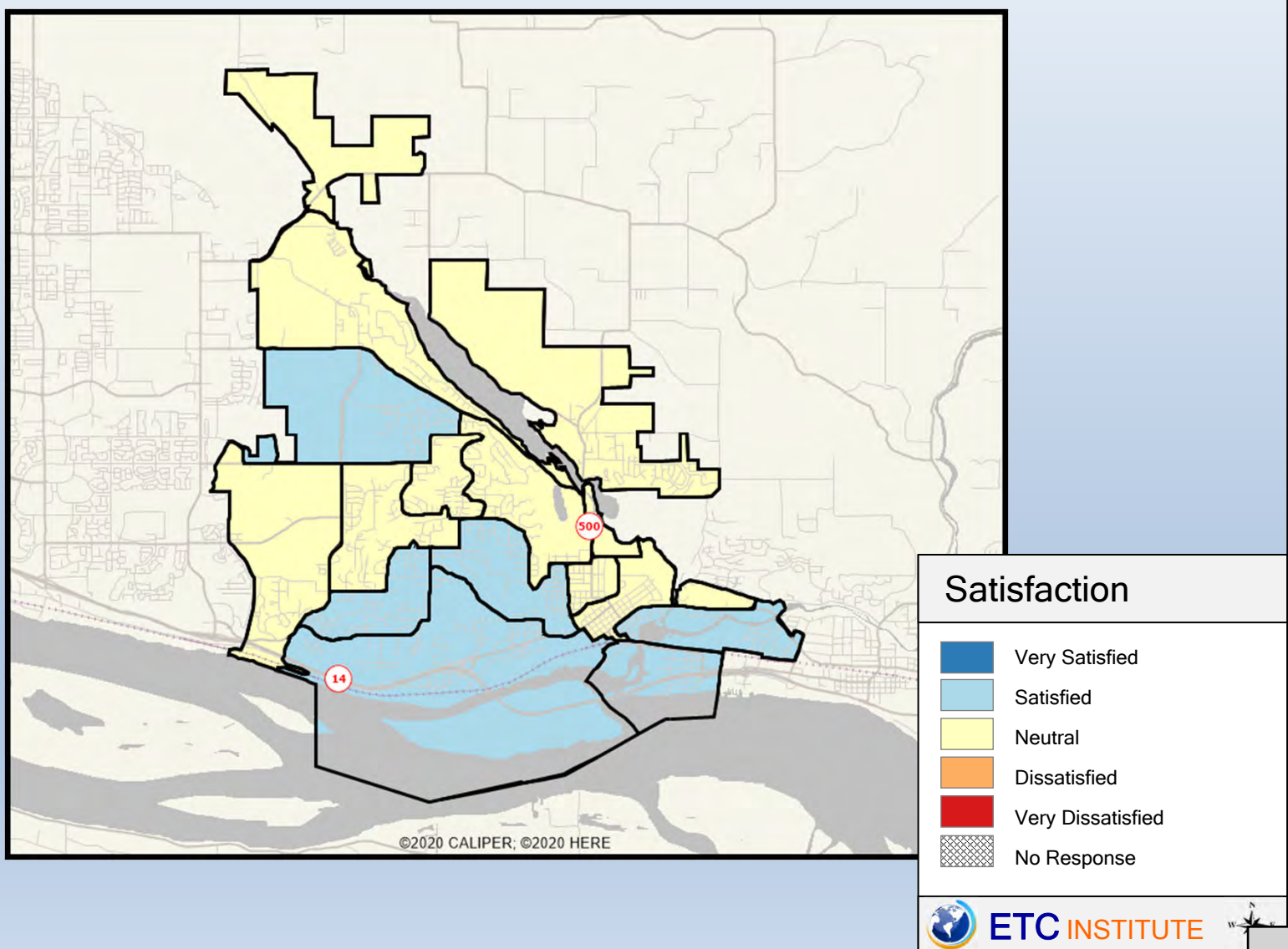
# Q1-01. Overall effectiveness of city communication with the public



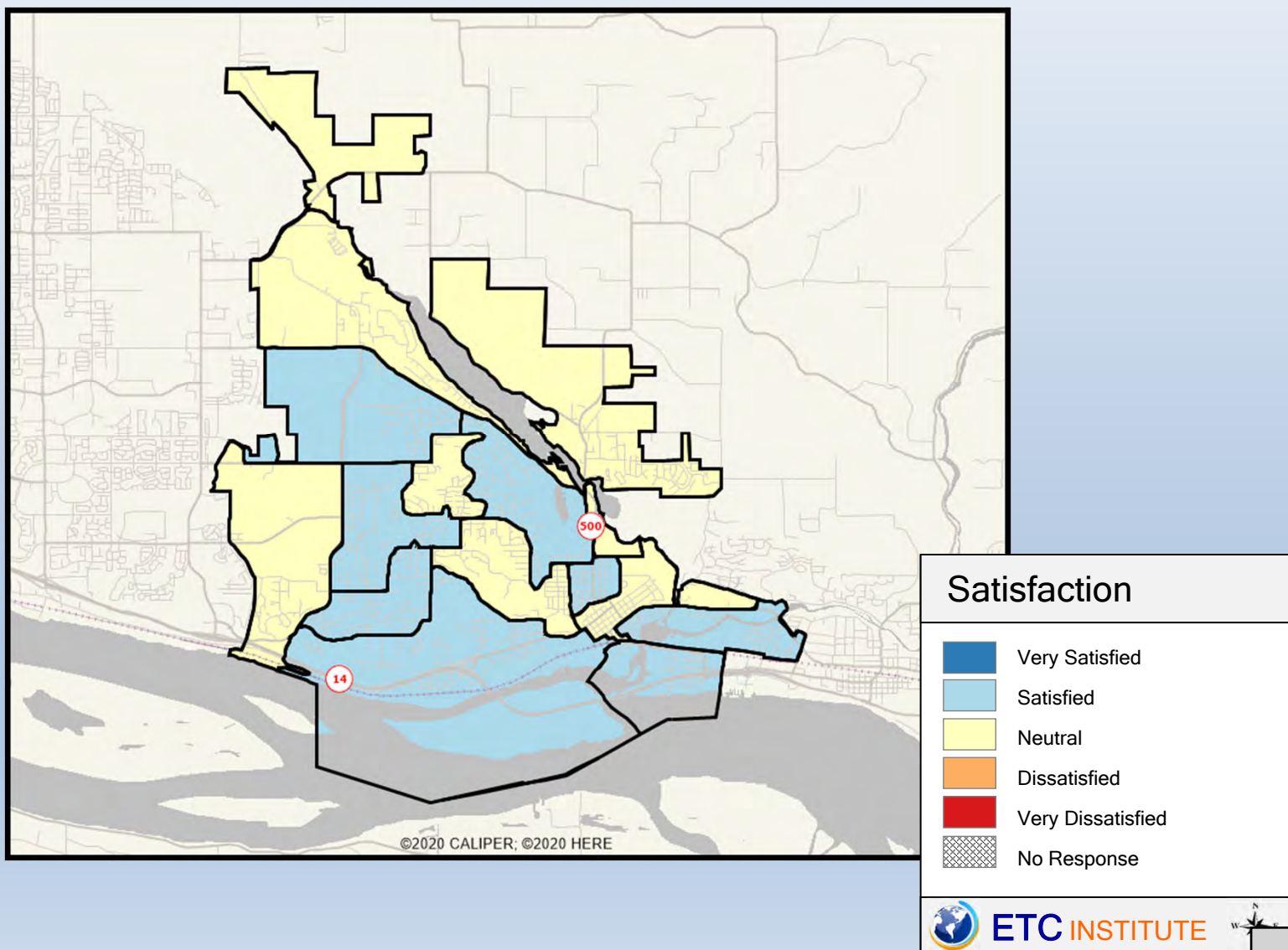
# Q1-02. Overall effectiveness of city economic development efforts



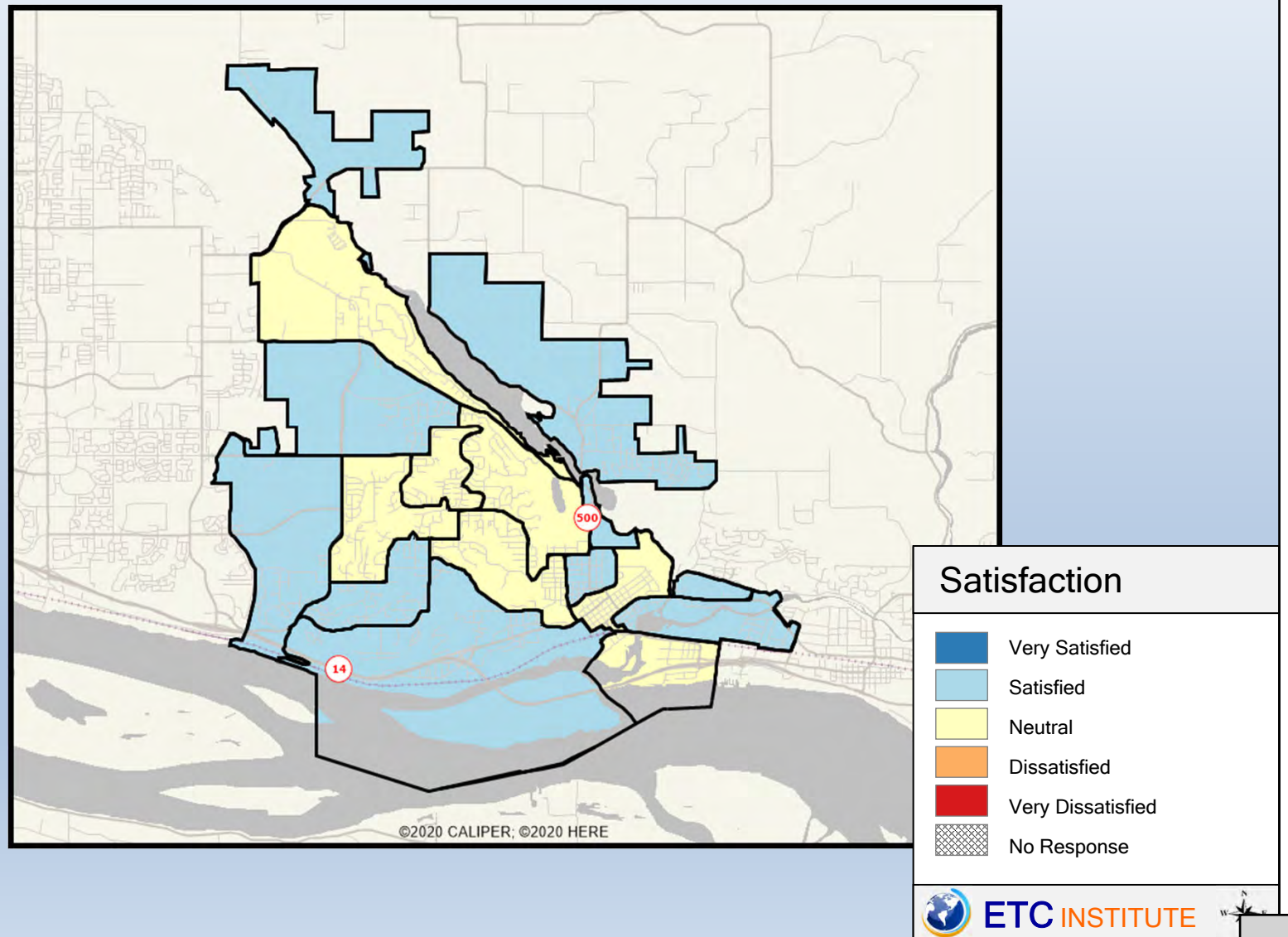
## Q1-03. Overall effectiveness of city management of storm water runoff



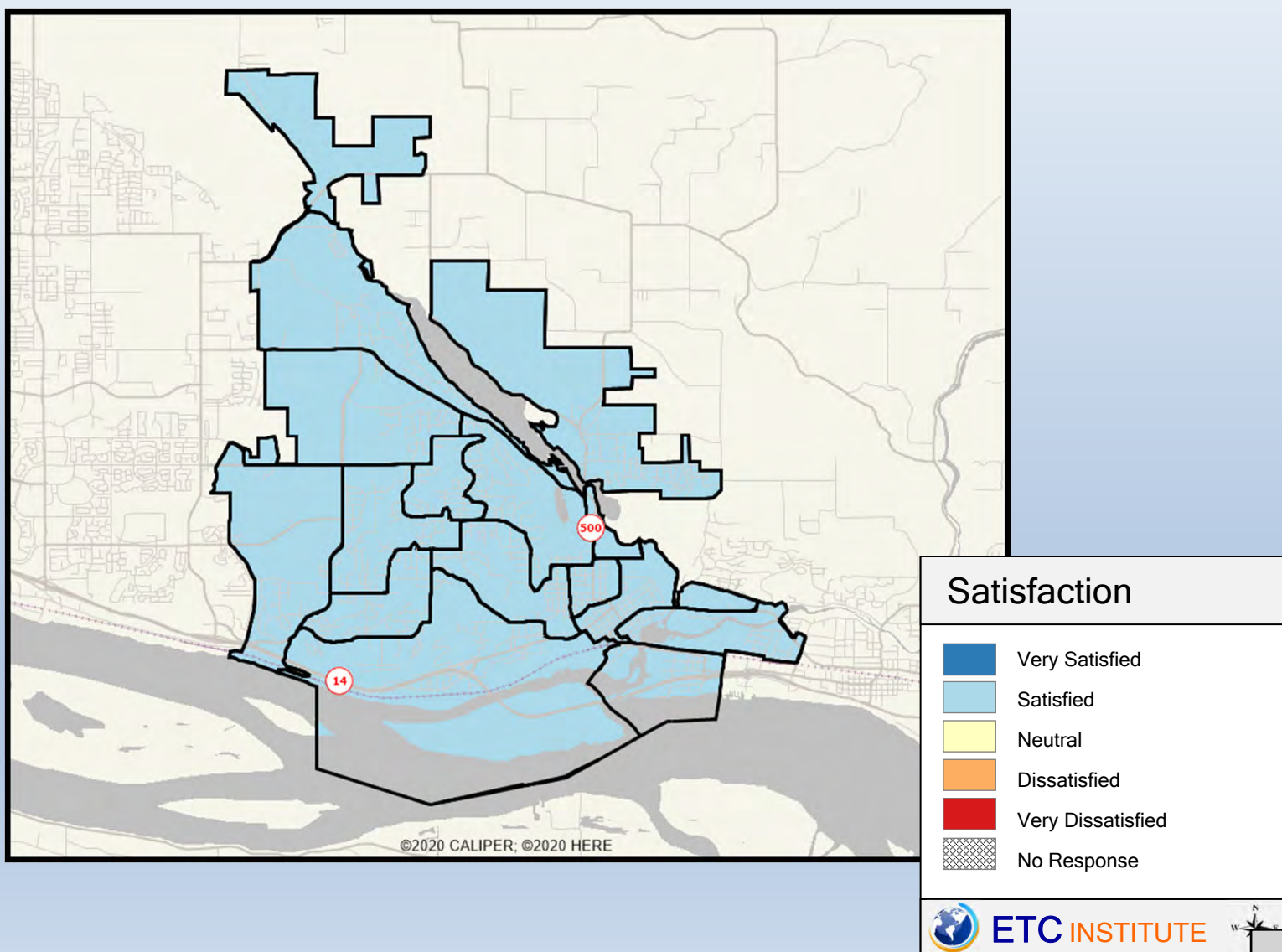
# Q1-04. Overall enforcement of city codes and ordinances



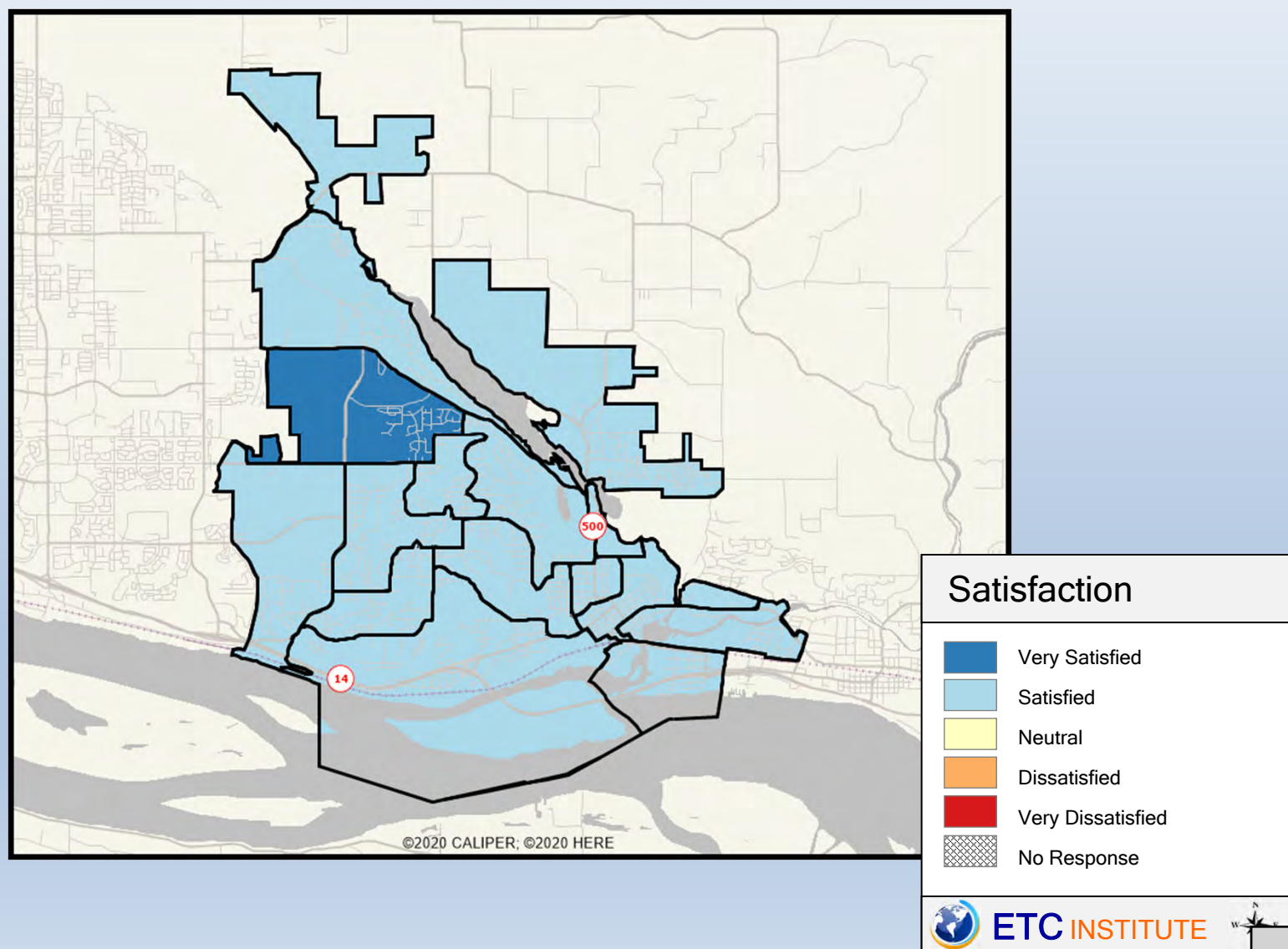
# Q1-05. Overall maintenance of city streets



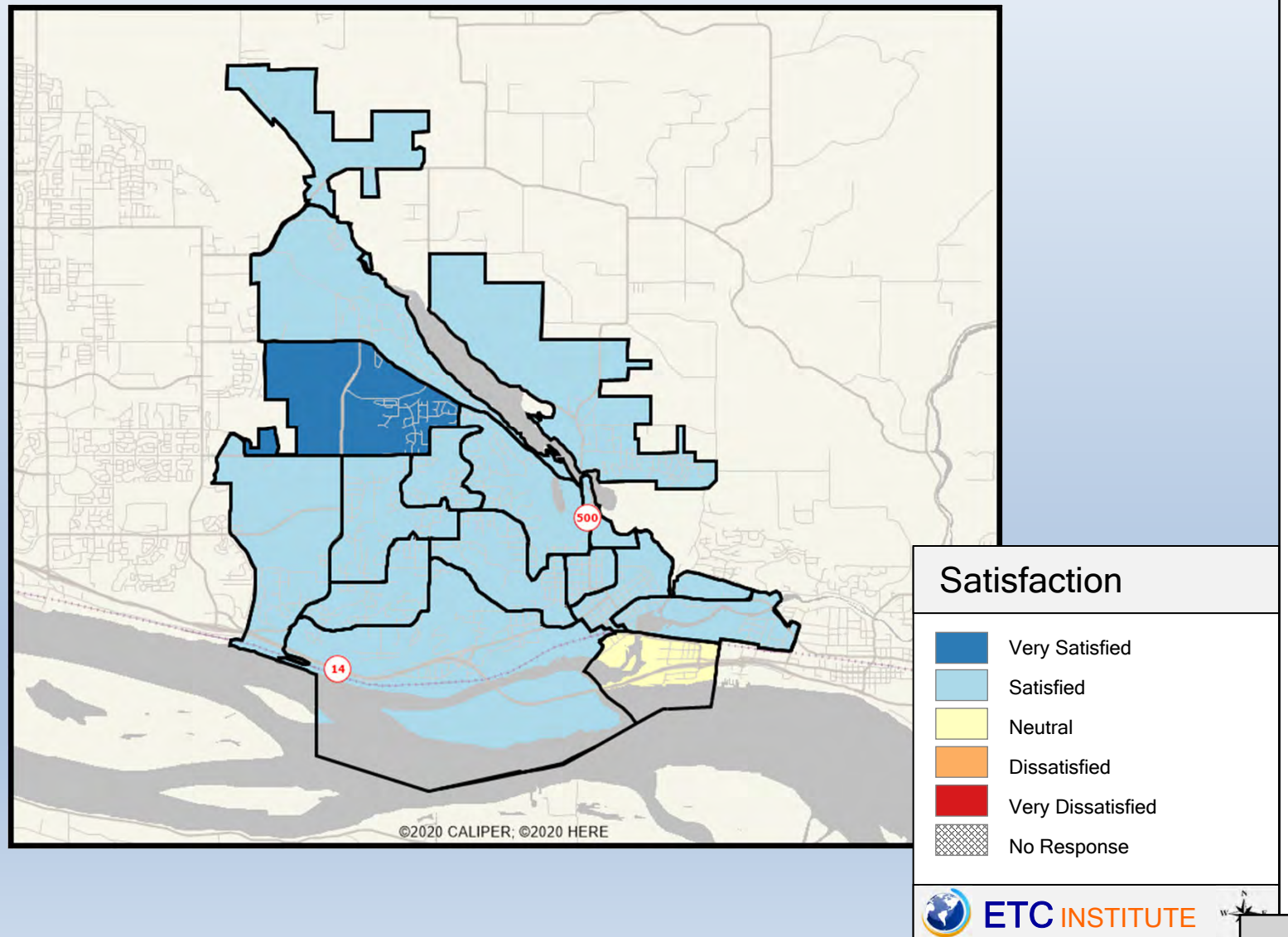
# Q1-06. Overall quality of city parks, trails and open space



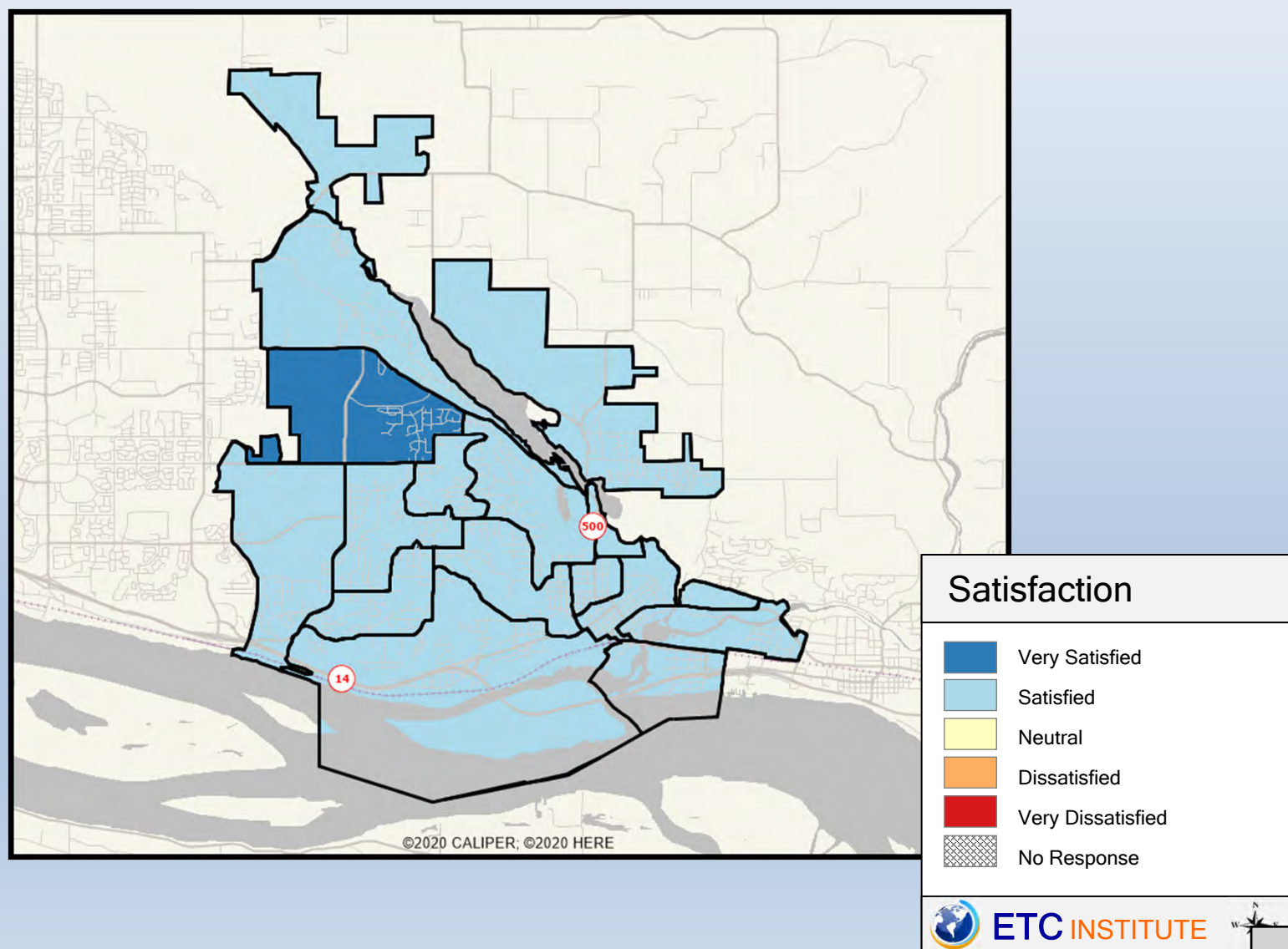
# Q1-07. Overall quality of city sewer services



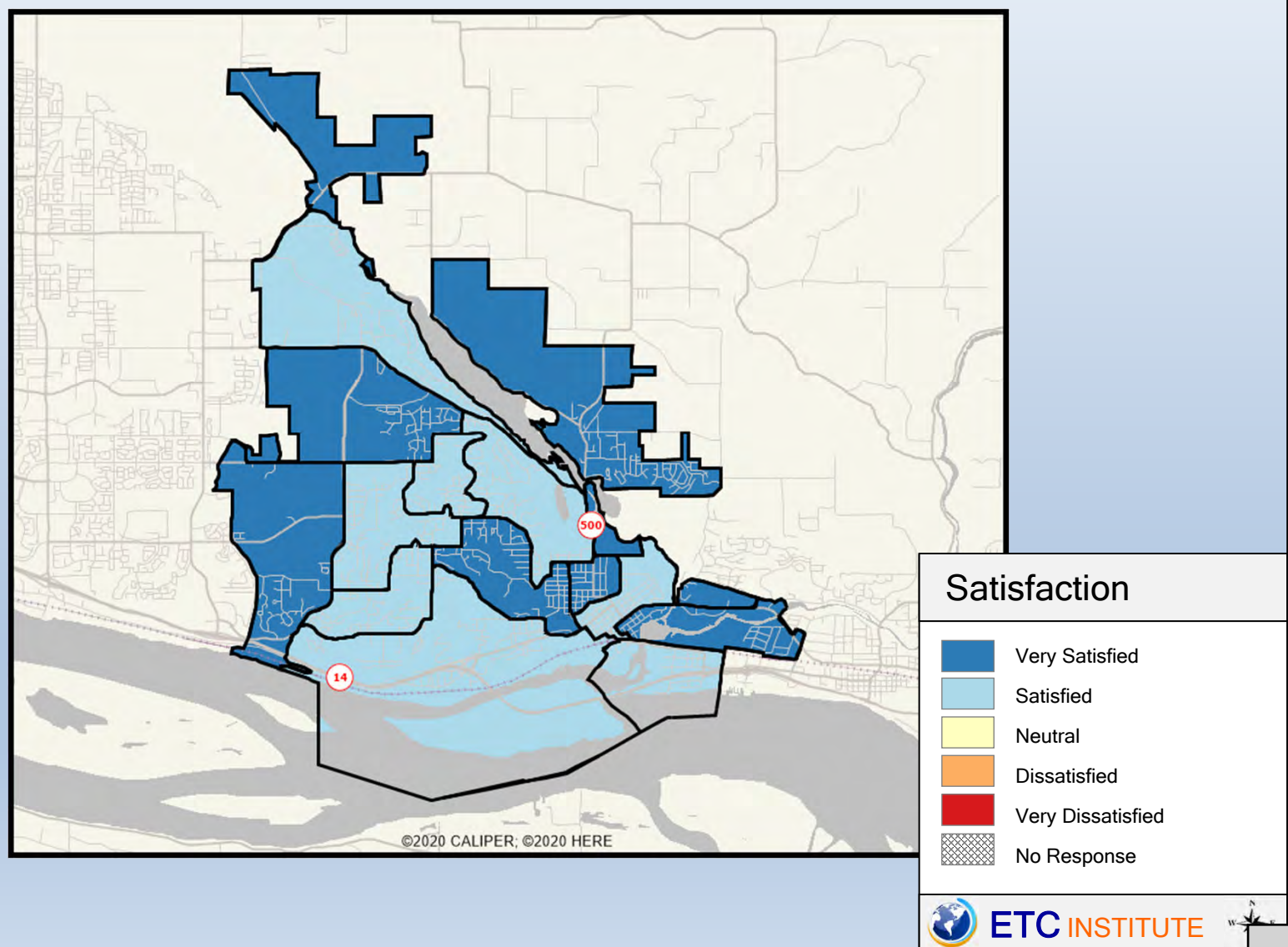
# Q1-08. Overall quality of city water utilities



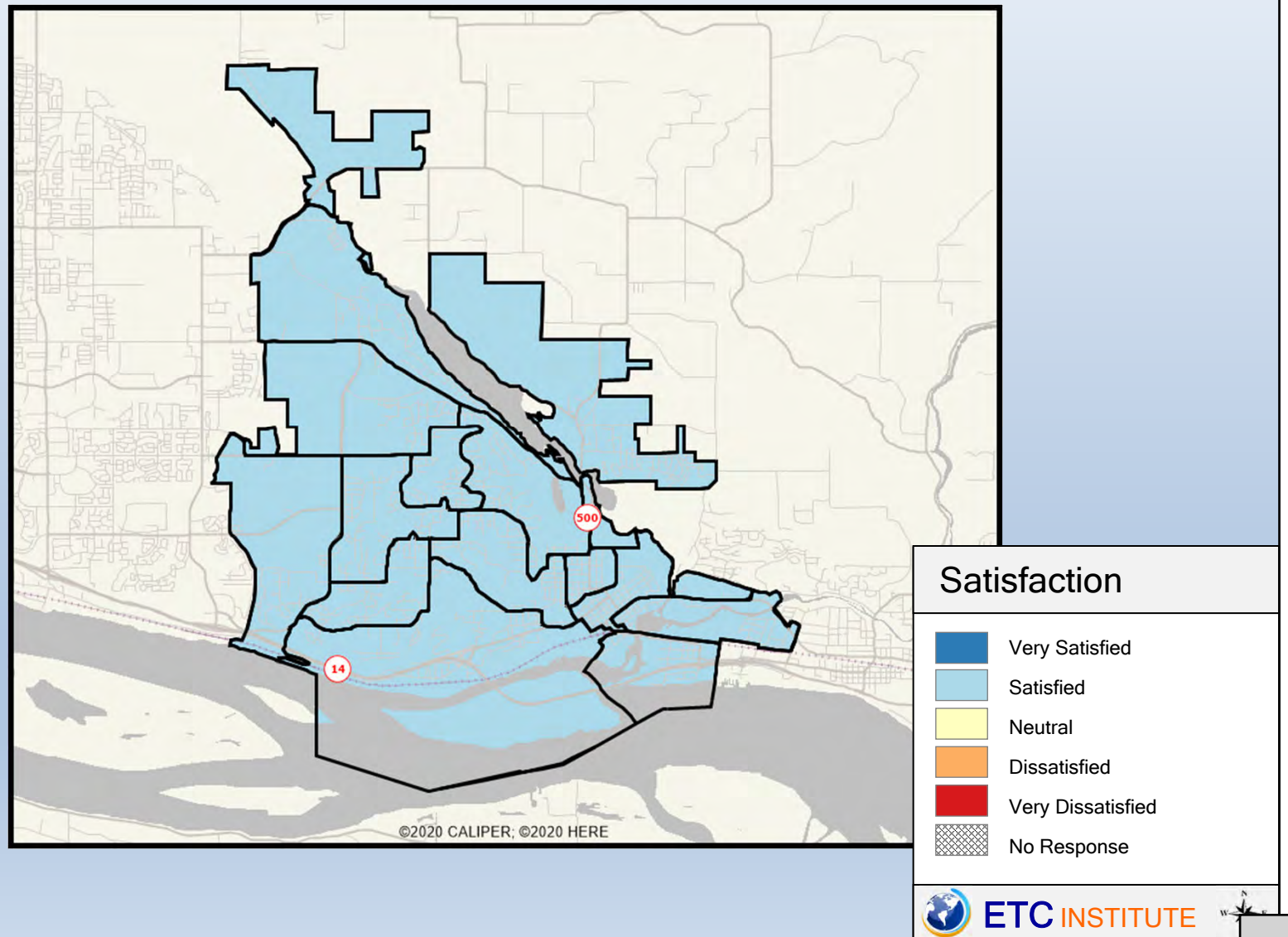
# Q1-09. Overall quality of customer service you receive from city employees



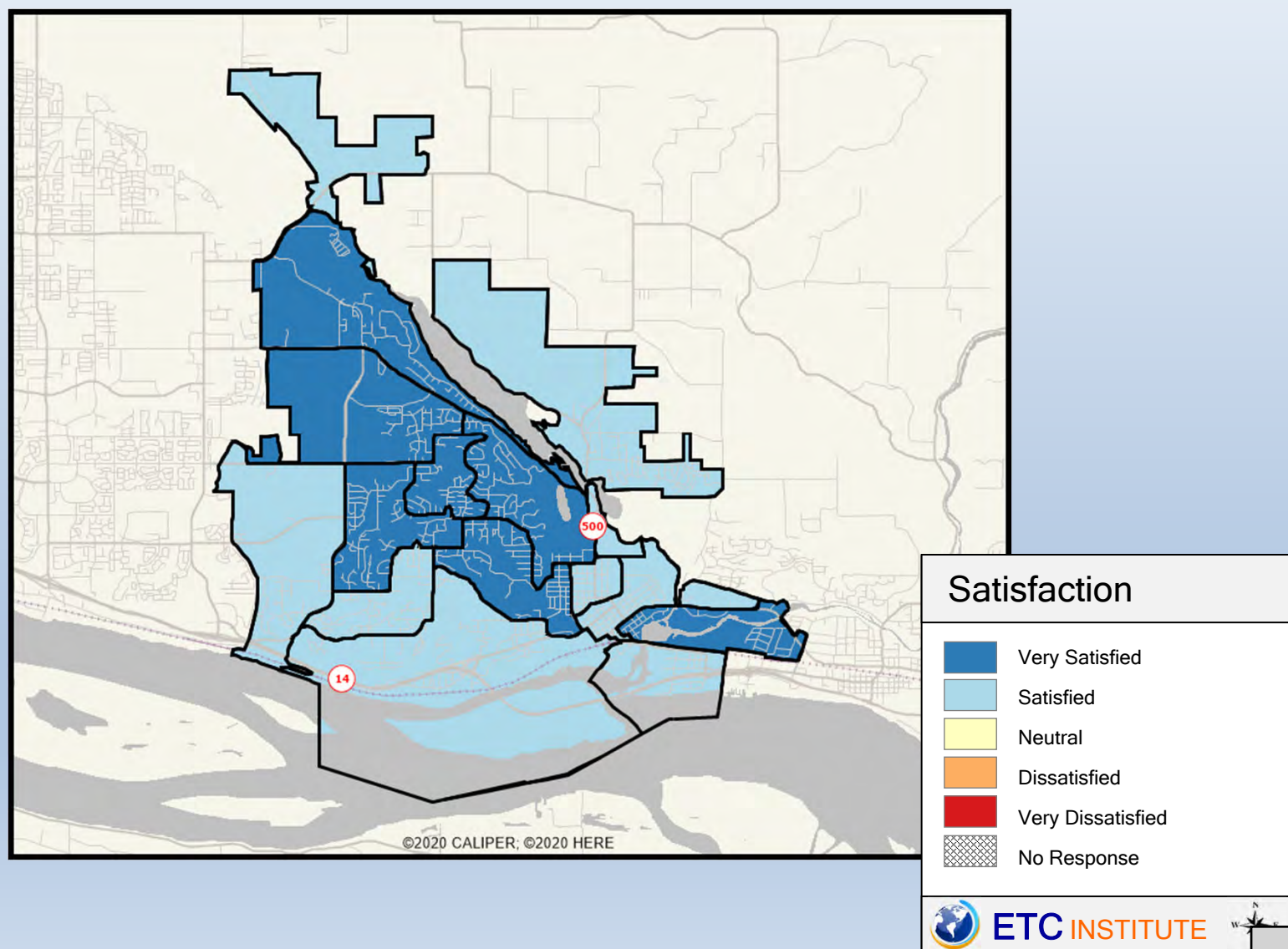
# Q1-10. Overall quality of fire, emergency medical and ambulance services



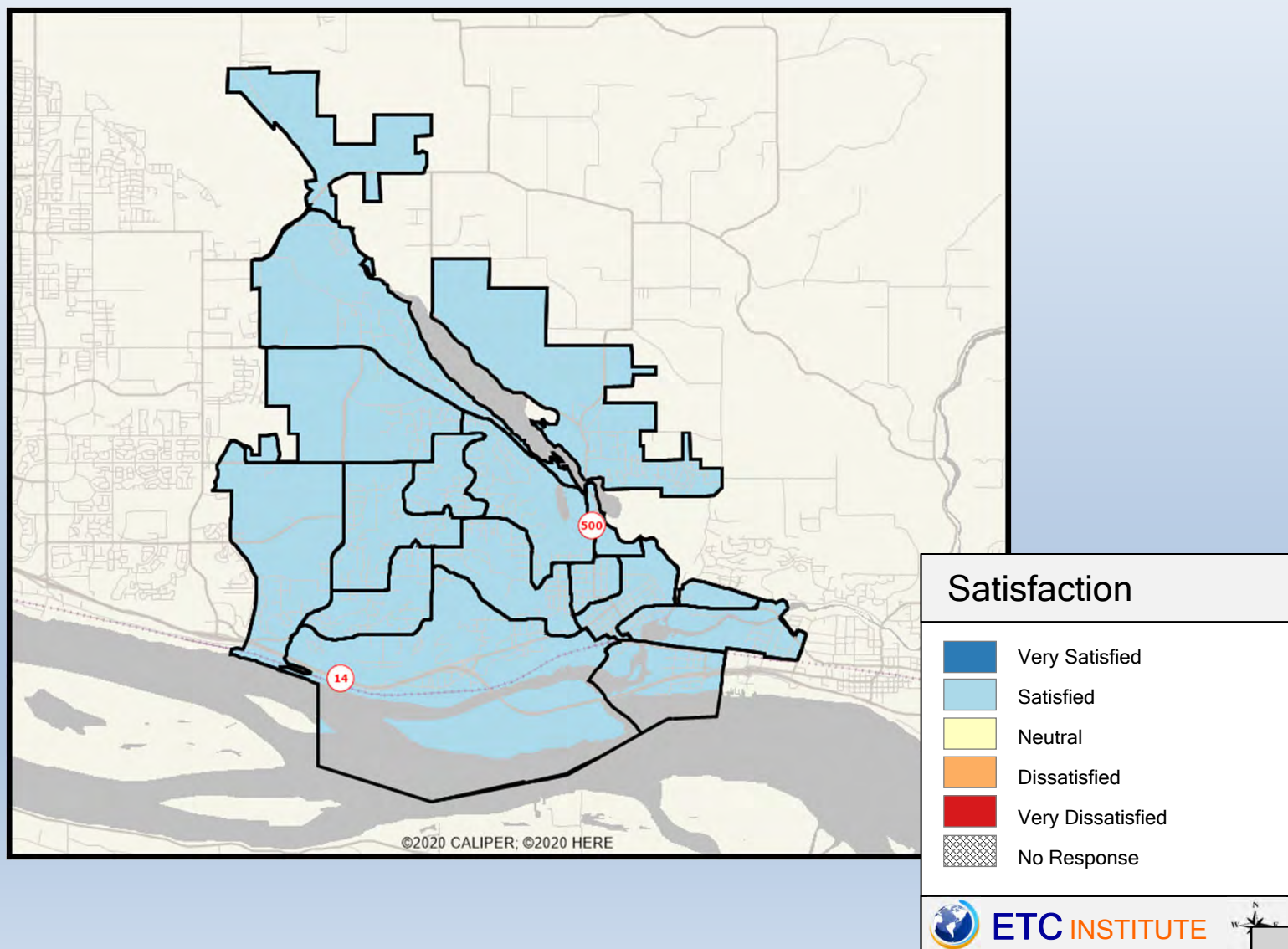
# Q1-11. Overall quality of police services



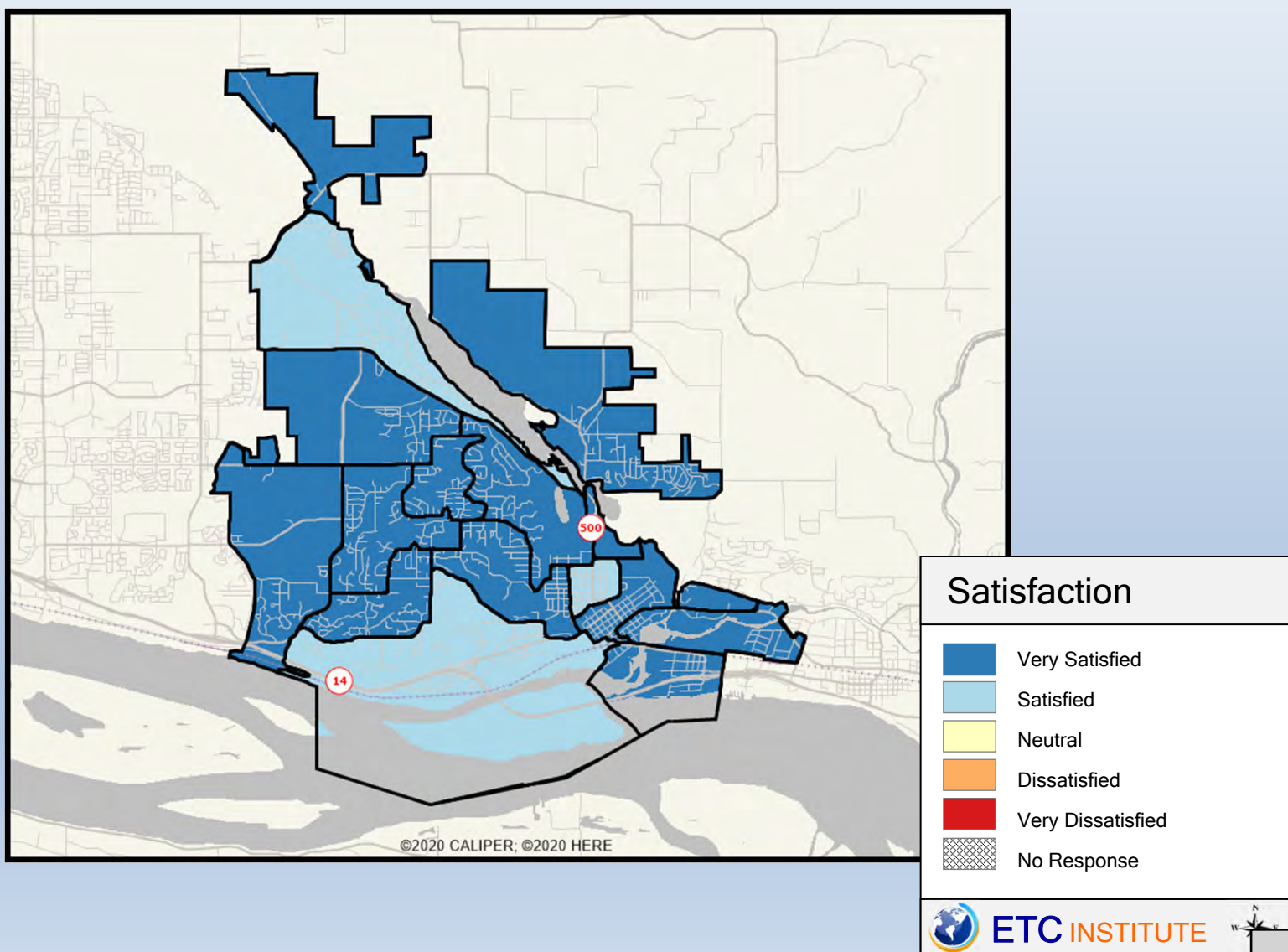
# Q1-12. Overall quality of the City's garbage services



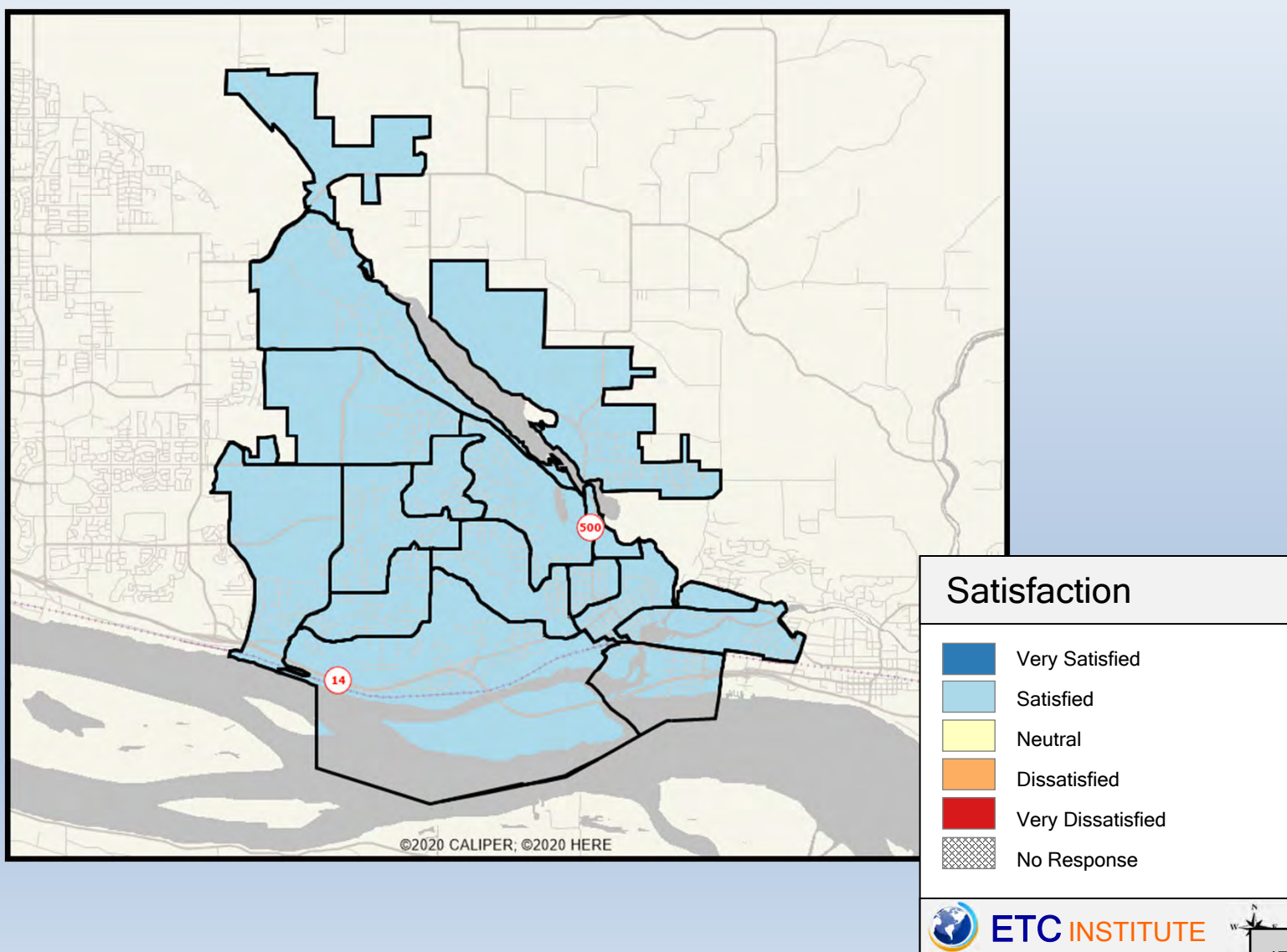
# Q1-13. Overall quality of the City's parks and recreation programs



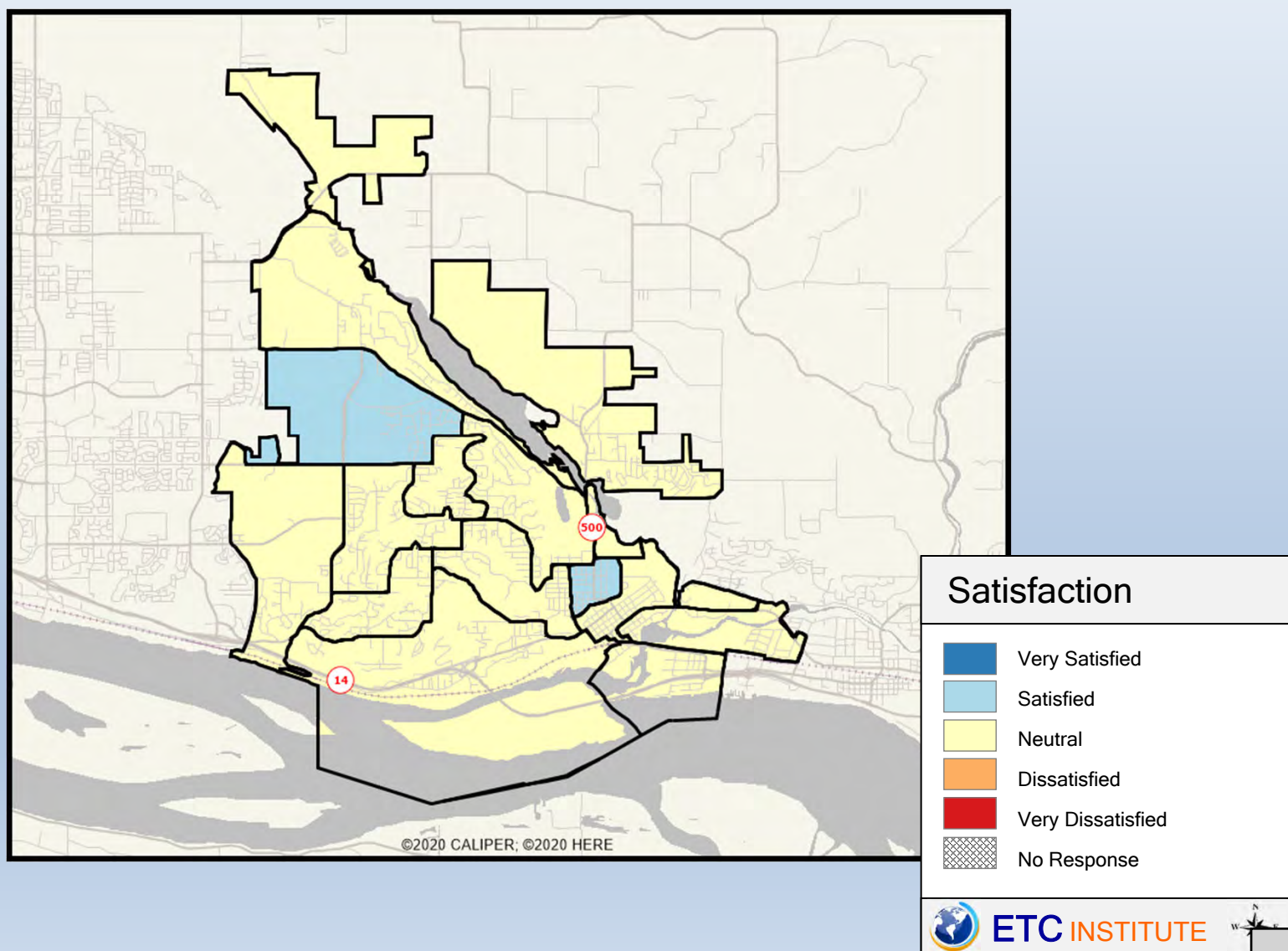
# Q1-14. Overall quality of the City's public library services



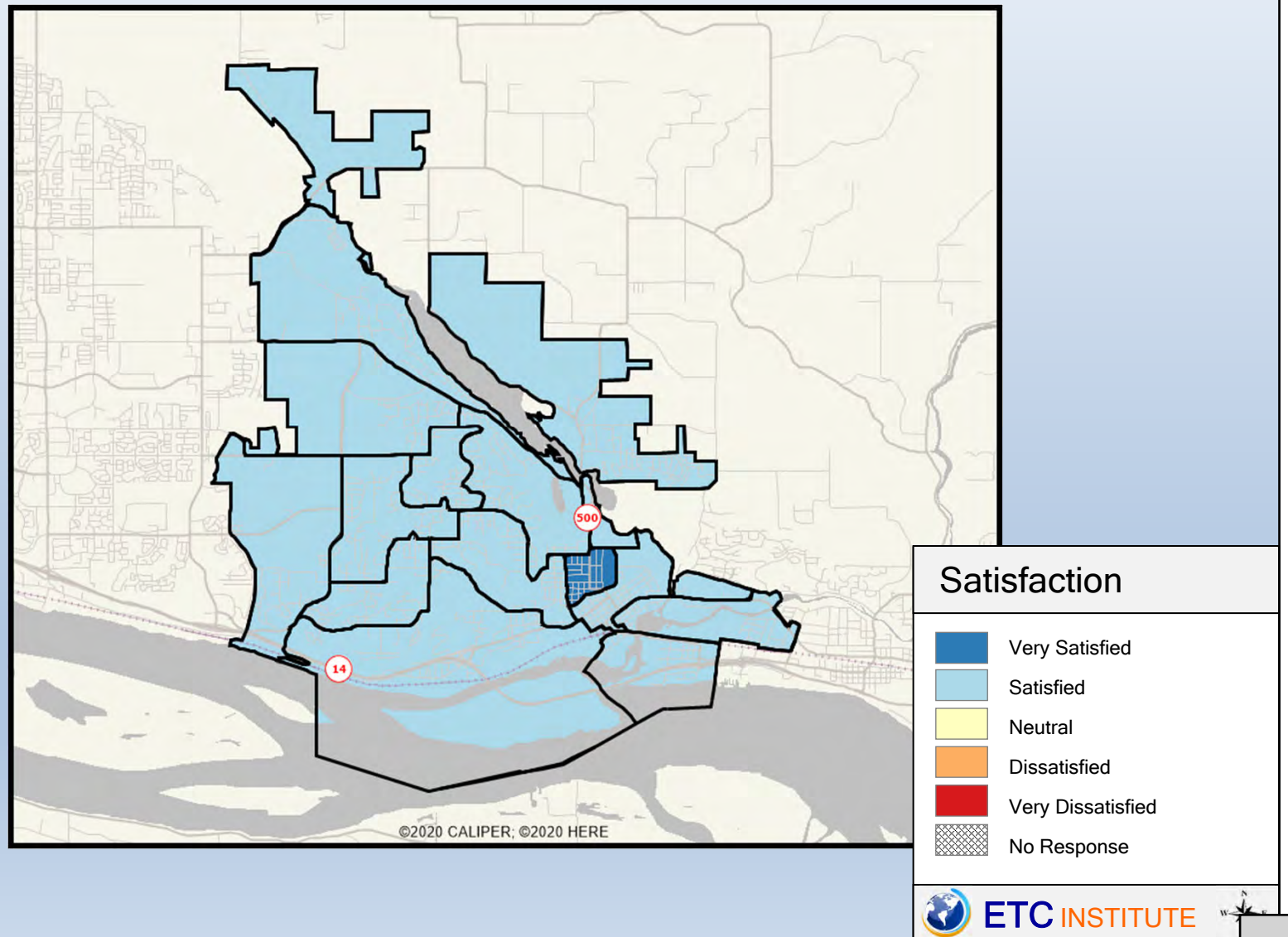
## Q3-01. Overall quality of services provided by the City of Camas



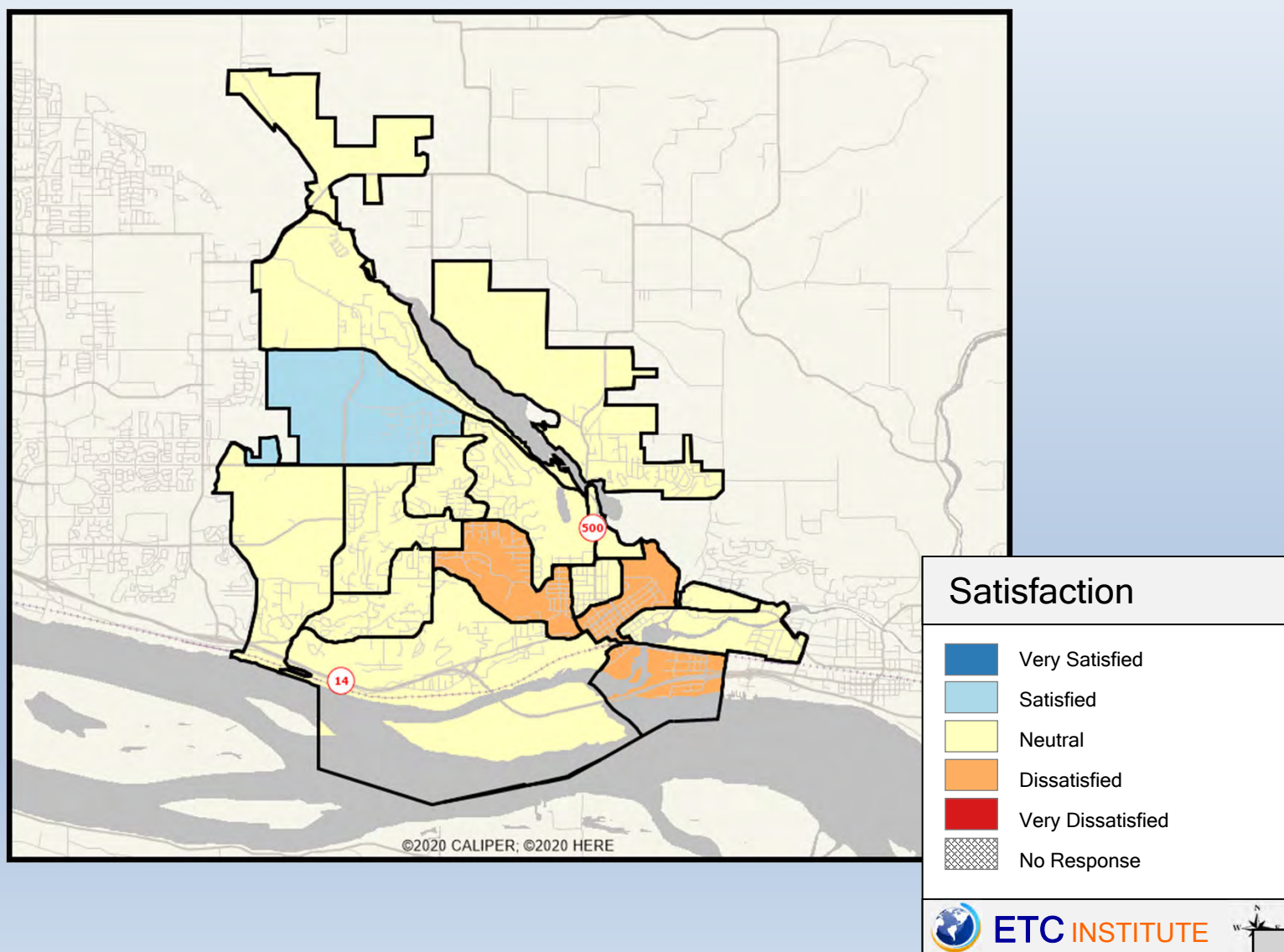
## Q3-02. Overall value that you receive for your city tax dollars and fees



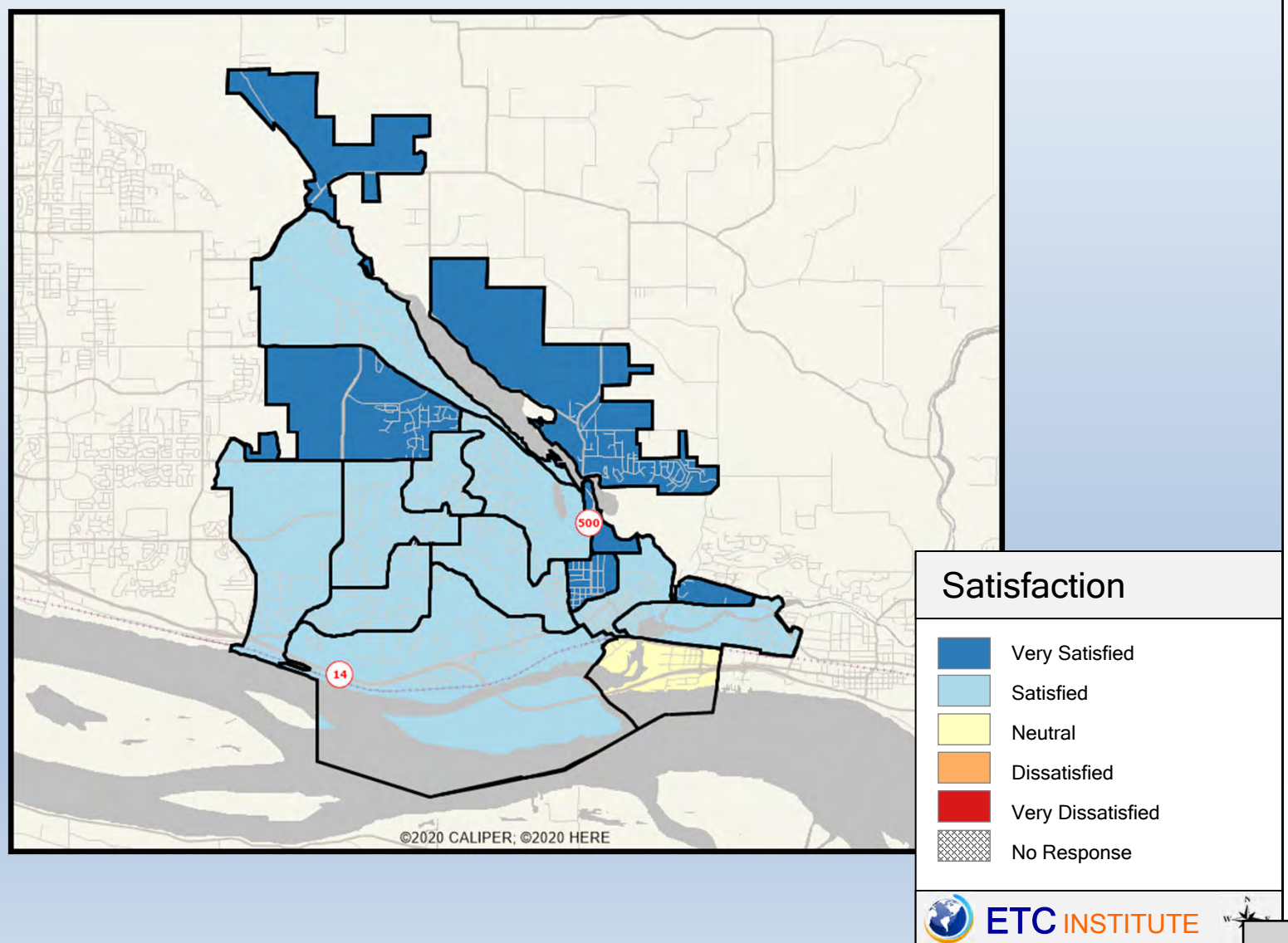
## Q3-03. Overall image of the City



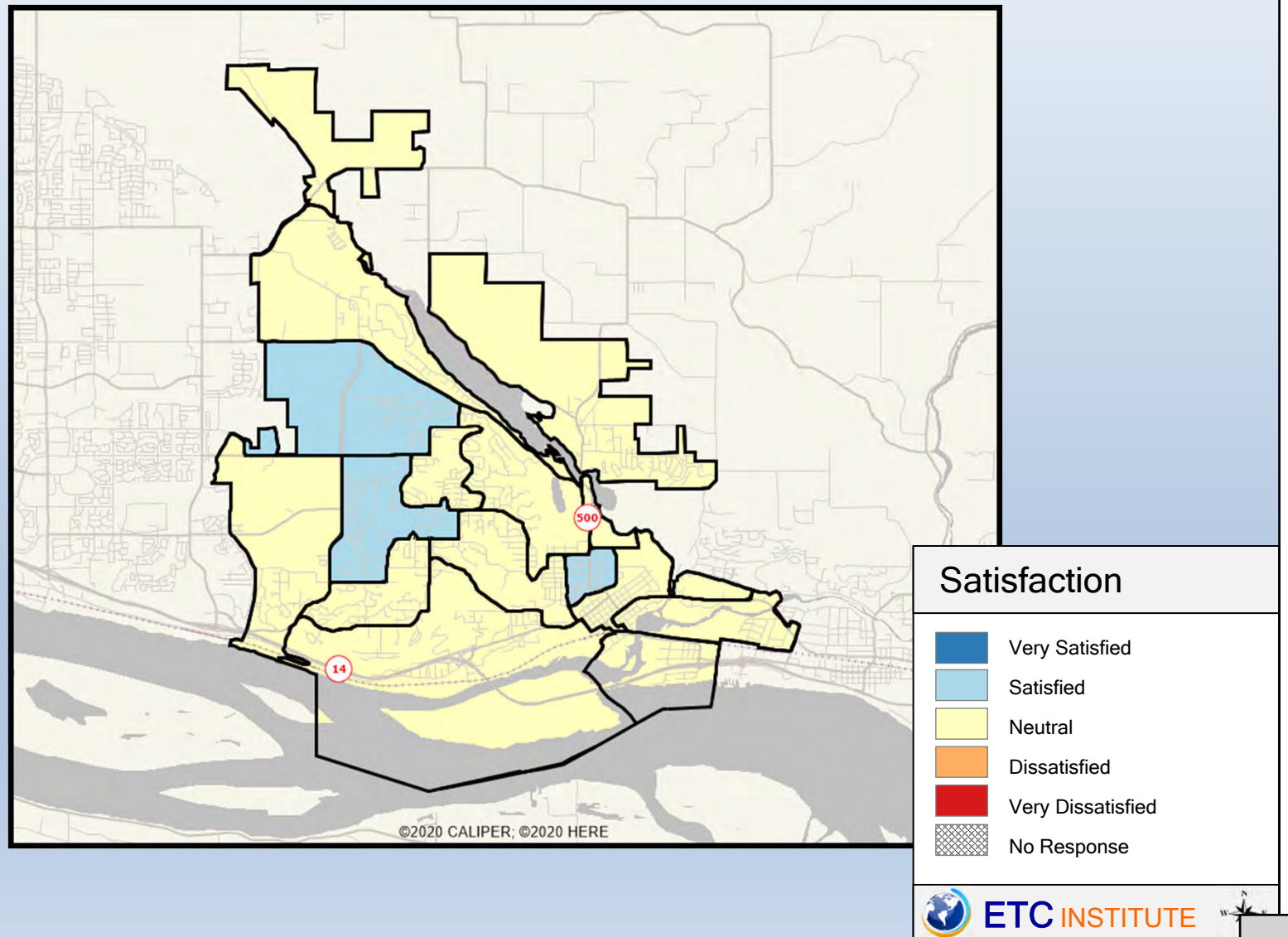
# Q3-04. How well the City is managing growth and development



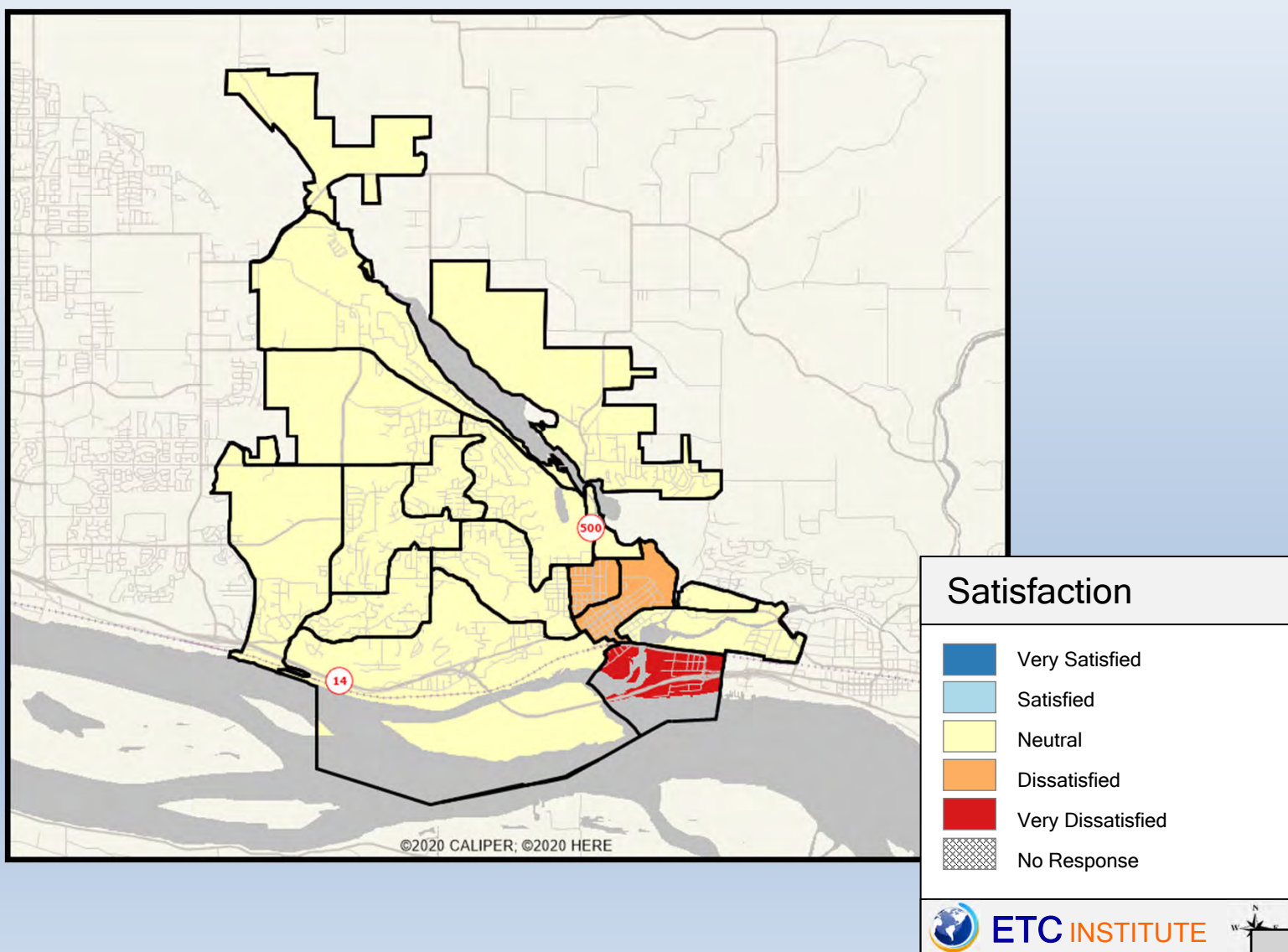
## Q3-05. Overall feeling of safety in the City



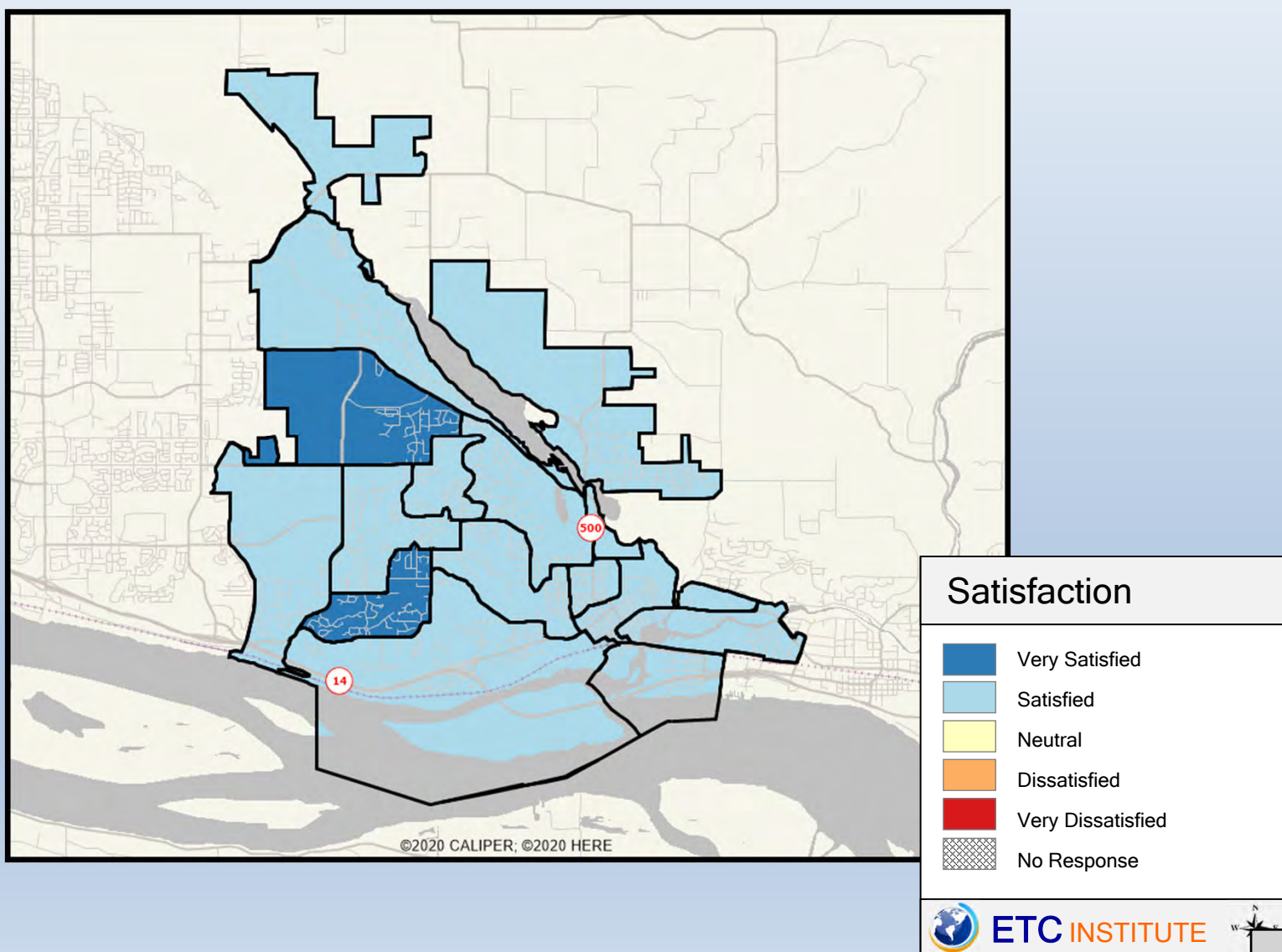
## Q3-06. Availability of job opportunities



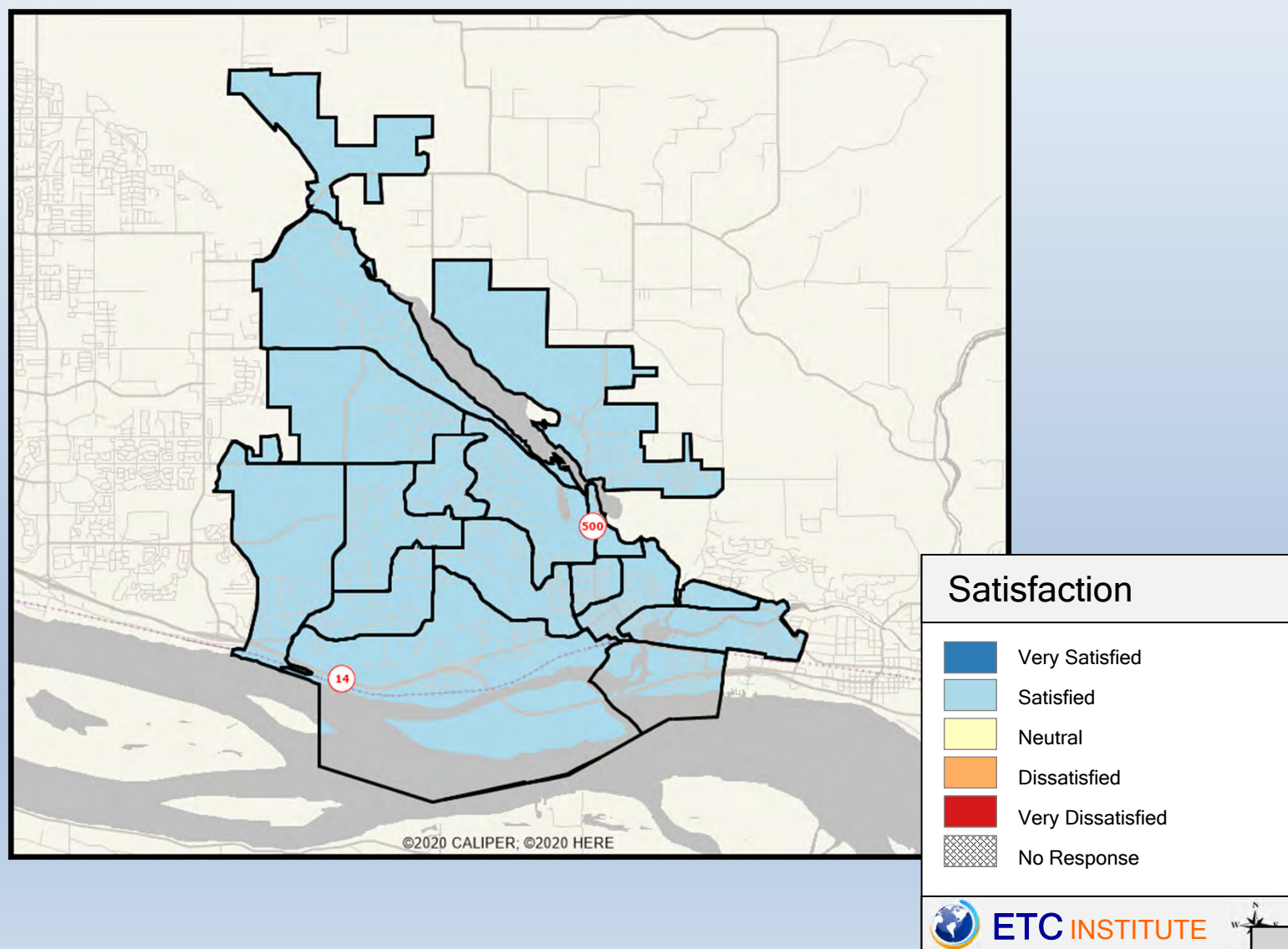
## Q3-07. Overall quality of new development



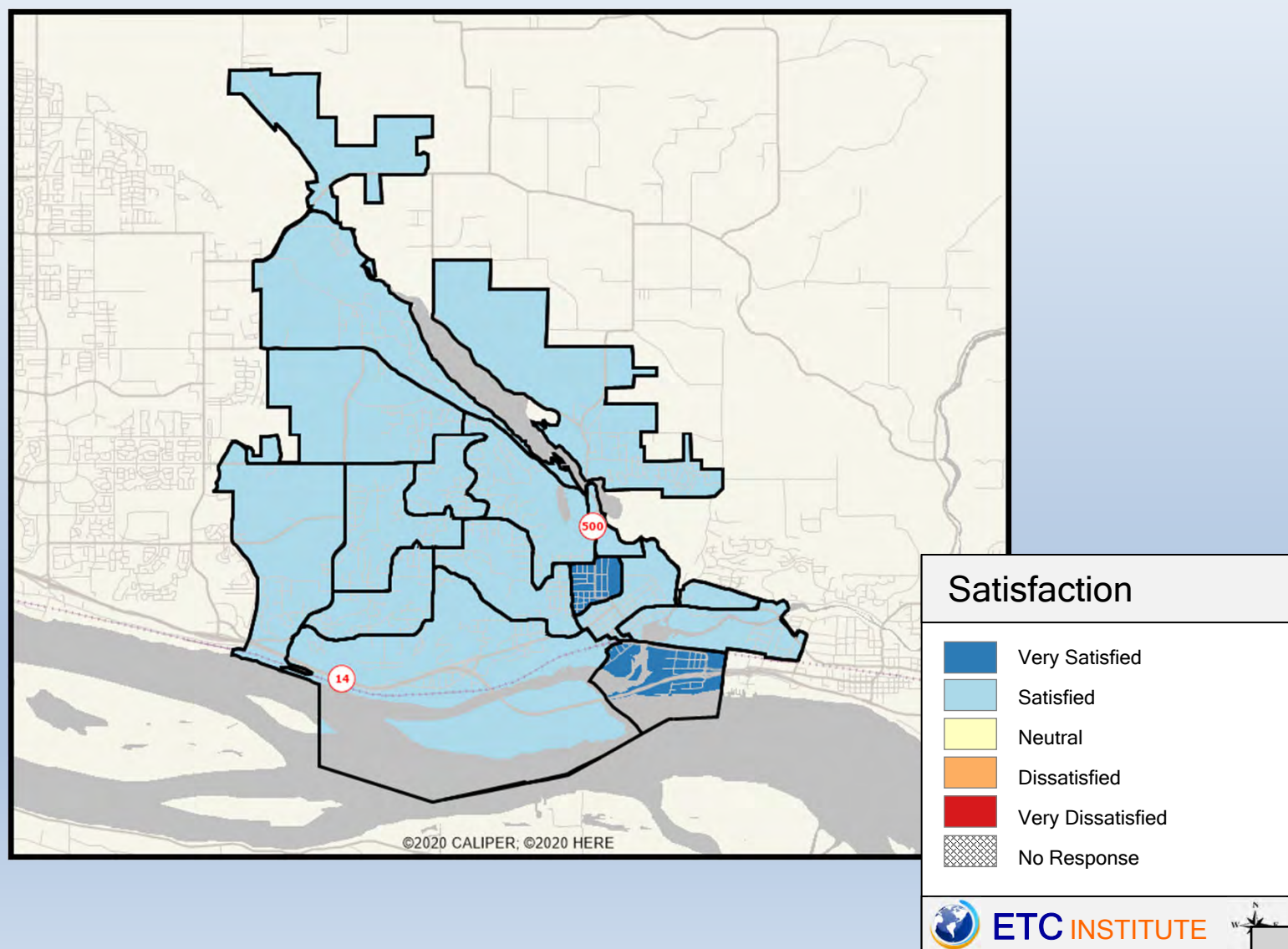
## Q4. Overall quality of life in the City of Camas



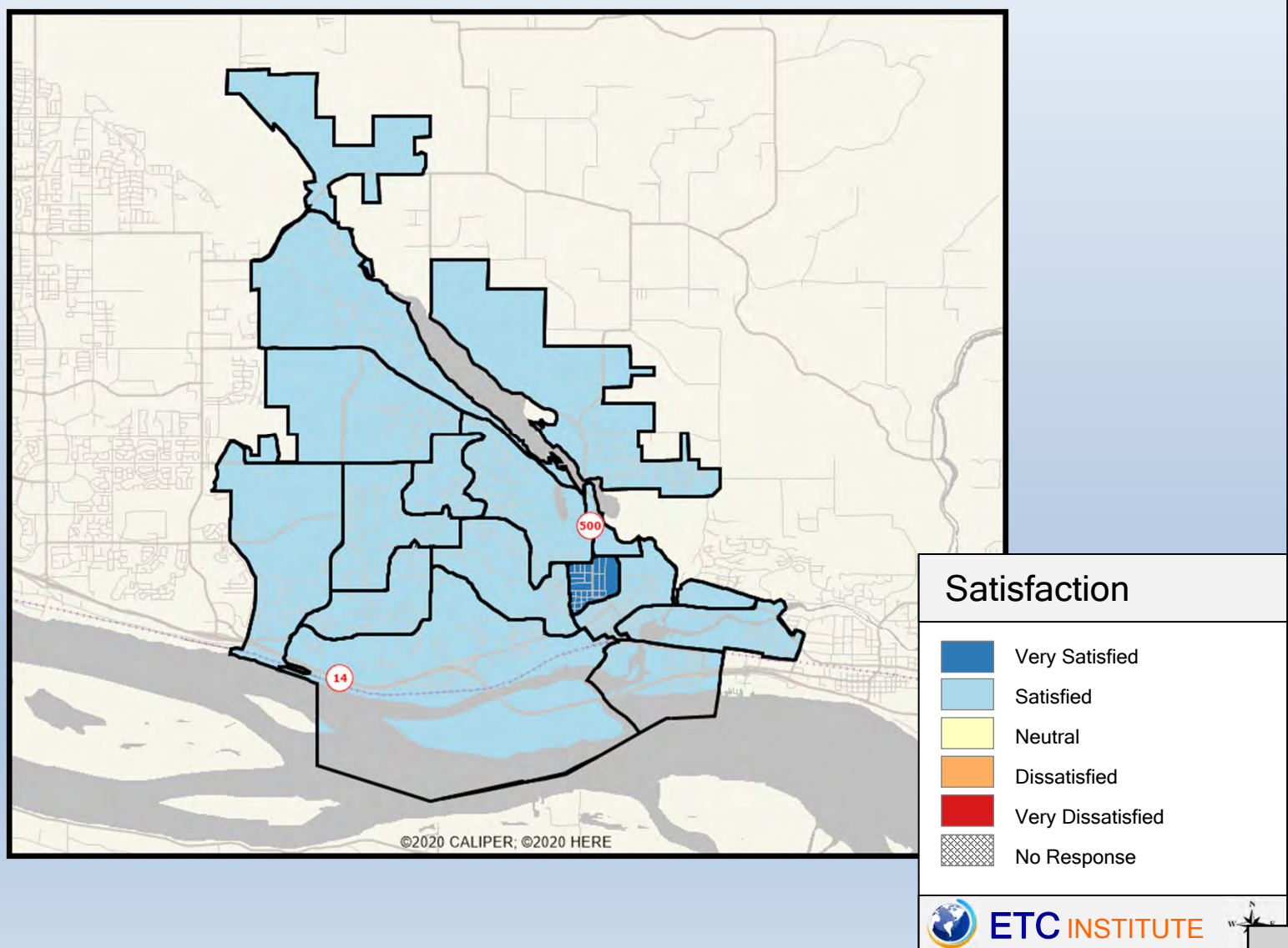
## Q5-01. Quality of facilities such as picnic shelters and playgrounds in City parks



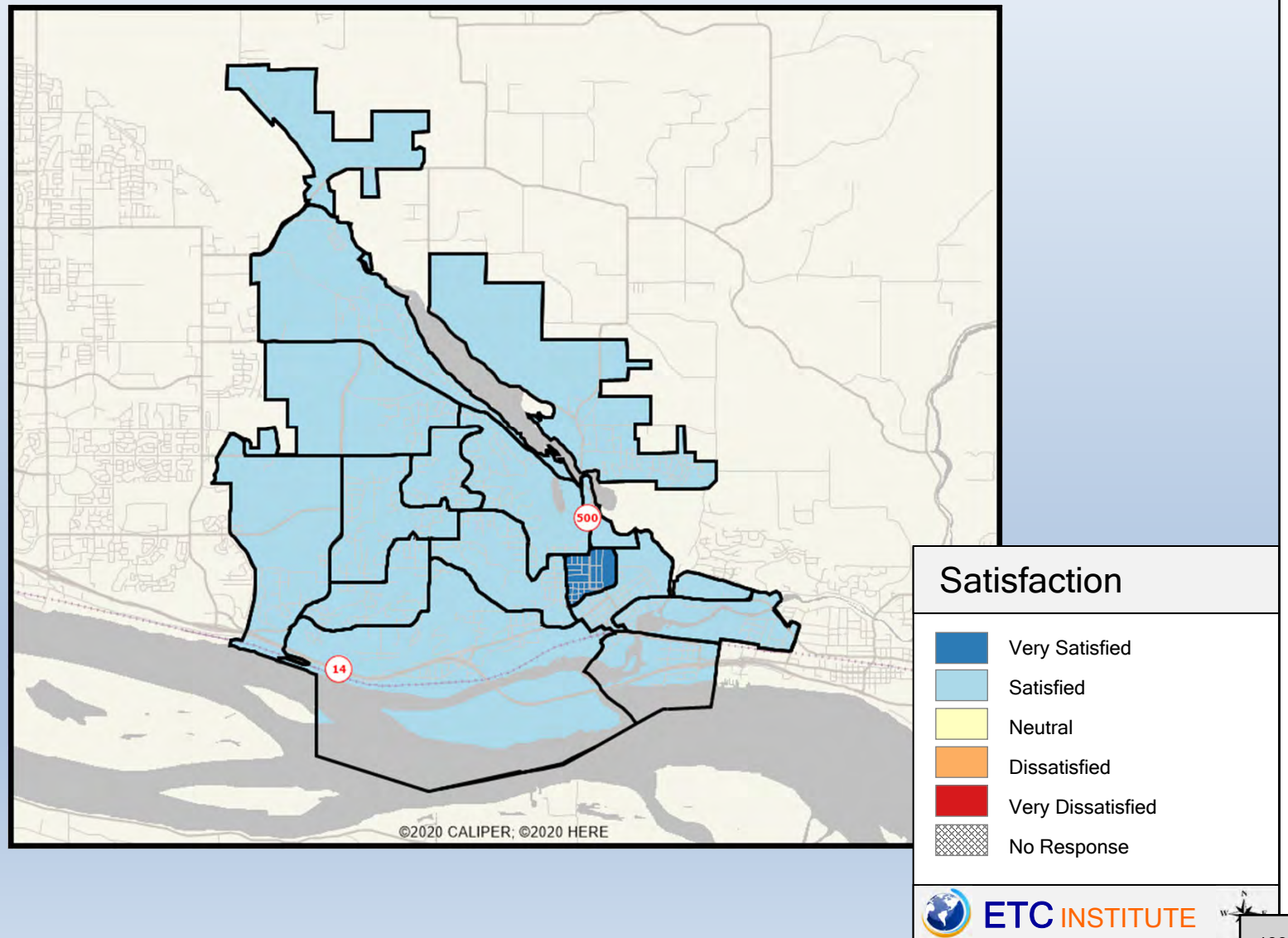
## Q5-02. Quality of outdoor athletic fields



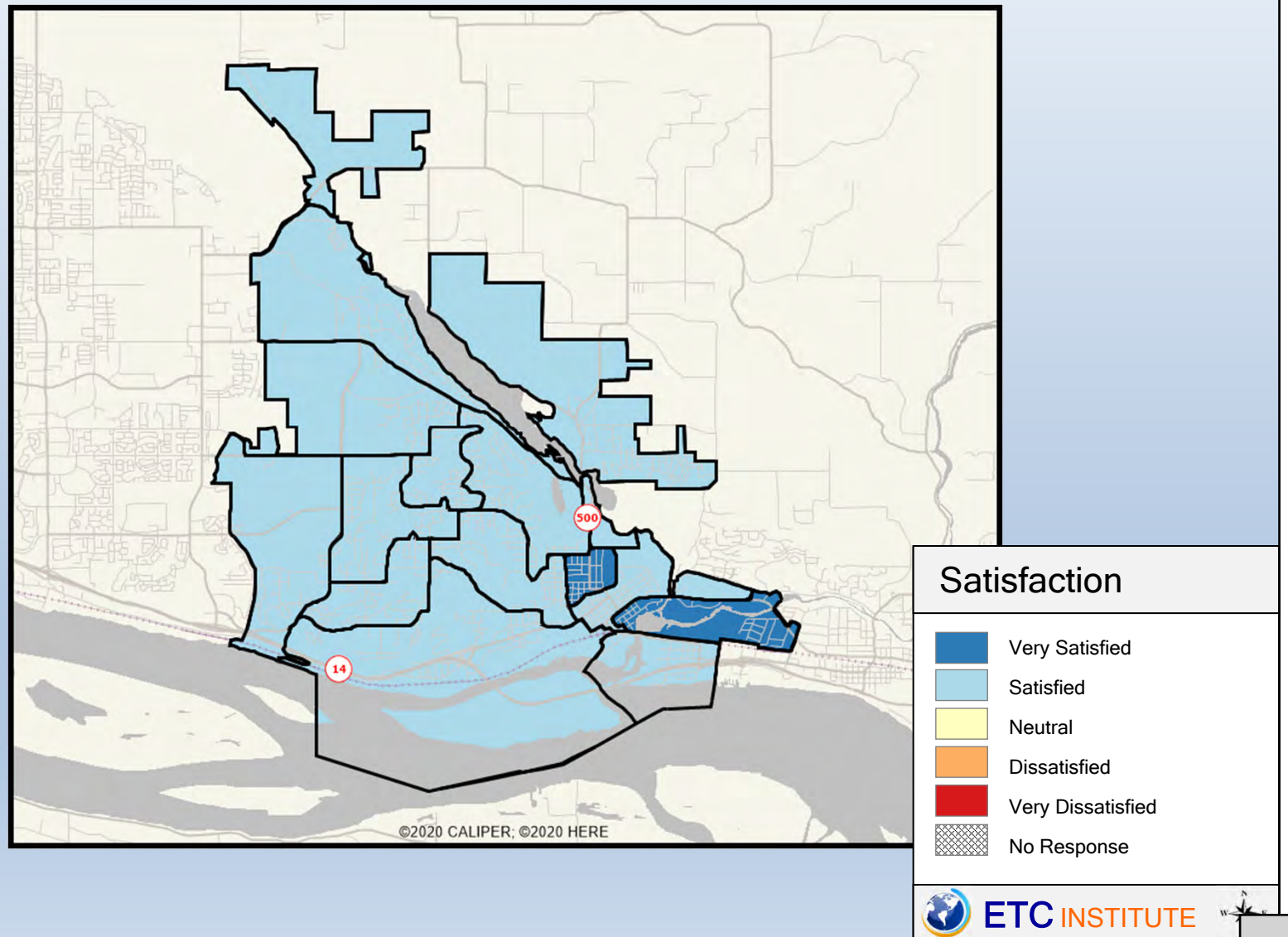
## Q5-03. Appearance and maintenance of existing City parks



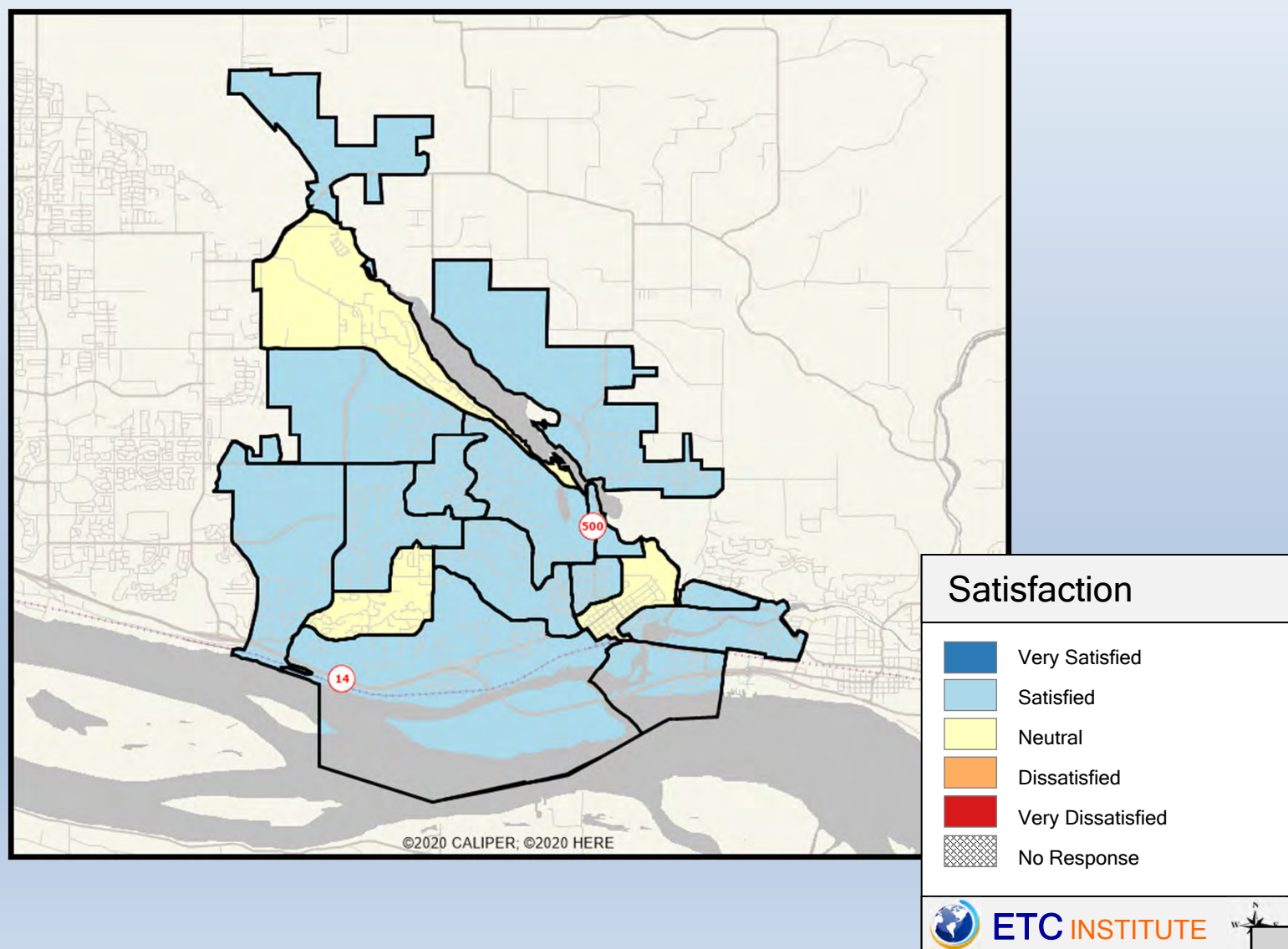
# Q5-04. Number of City parks



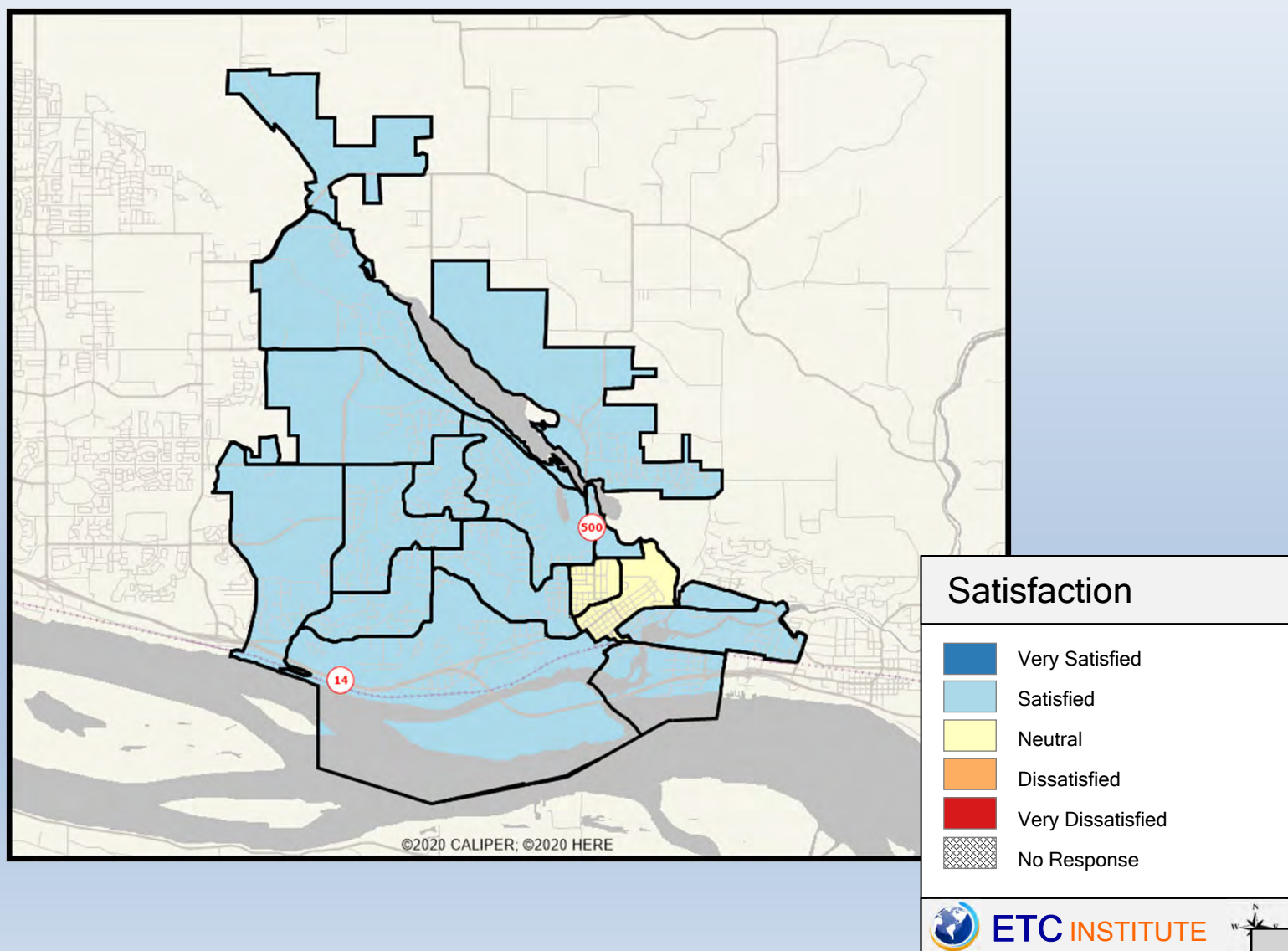
## Q5-05. Quantity of City trails



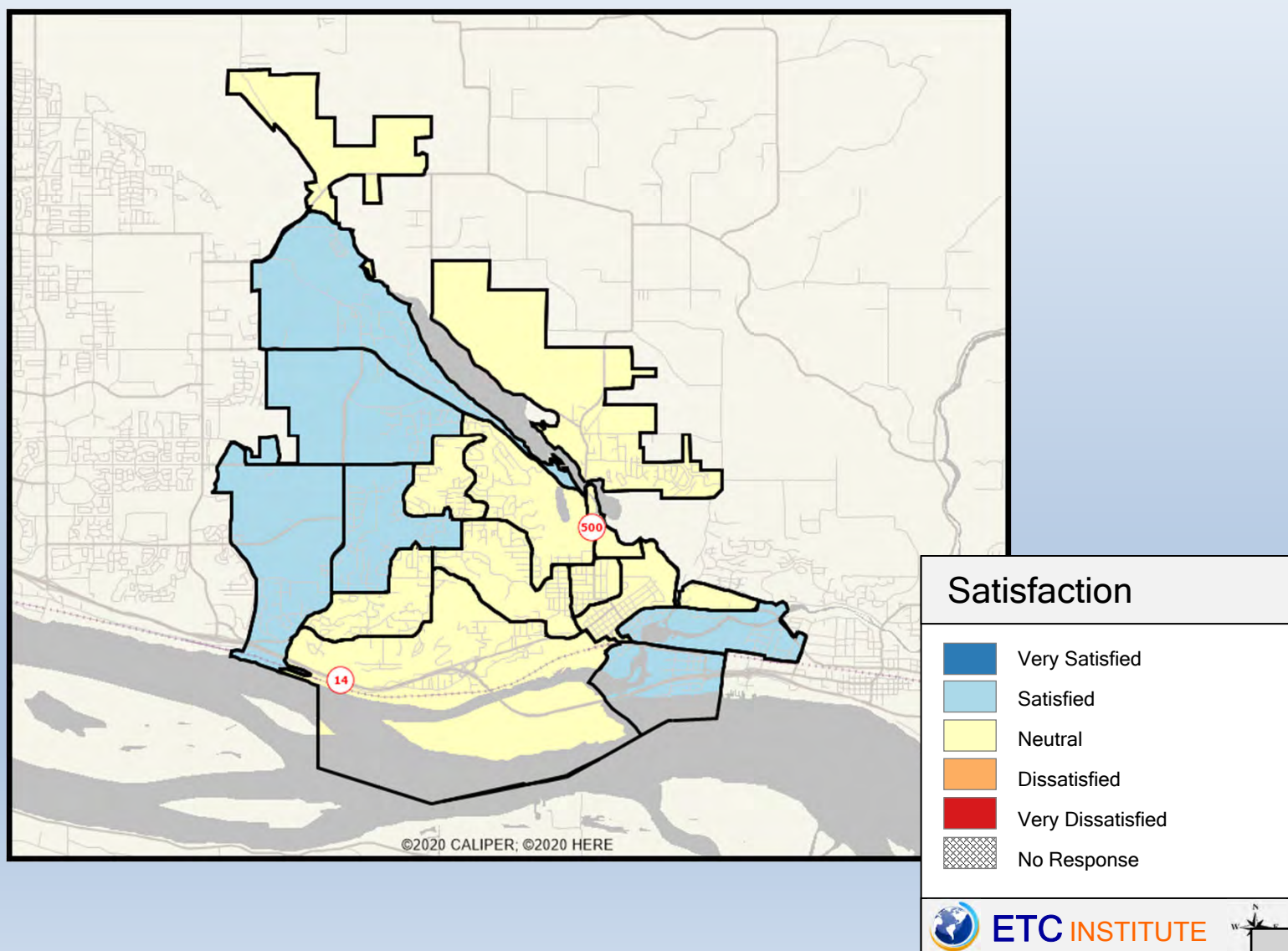
## Q5-06. Quantity of the City's open space



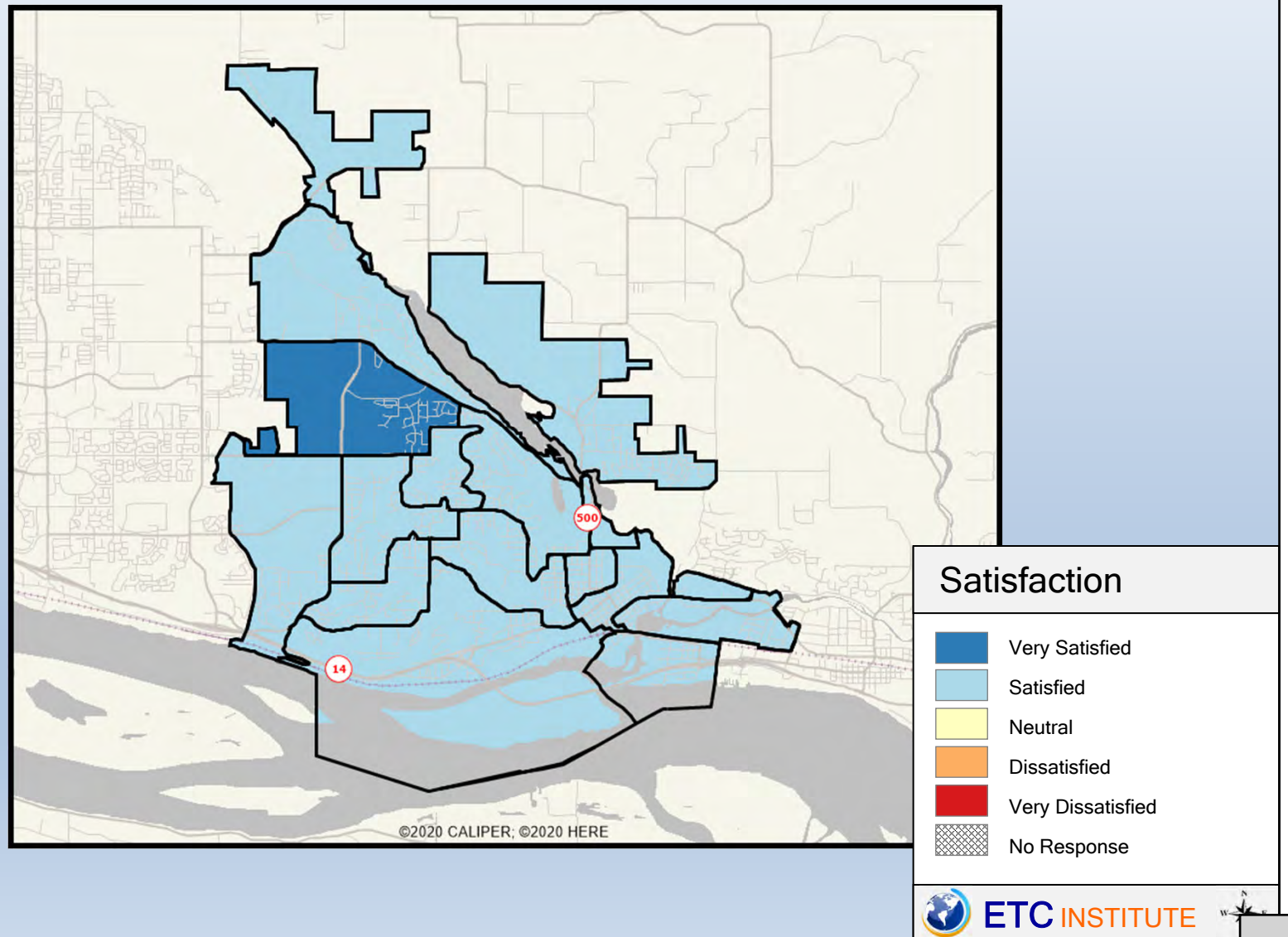
## Q5-07. Quality of recreational classes for youth



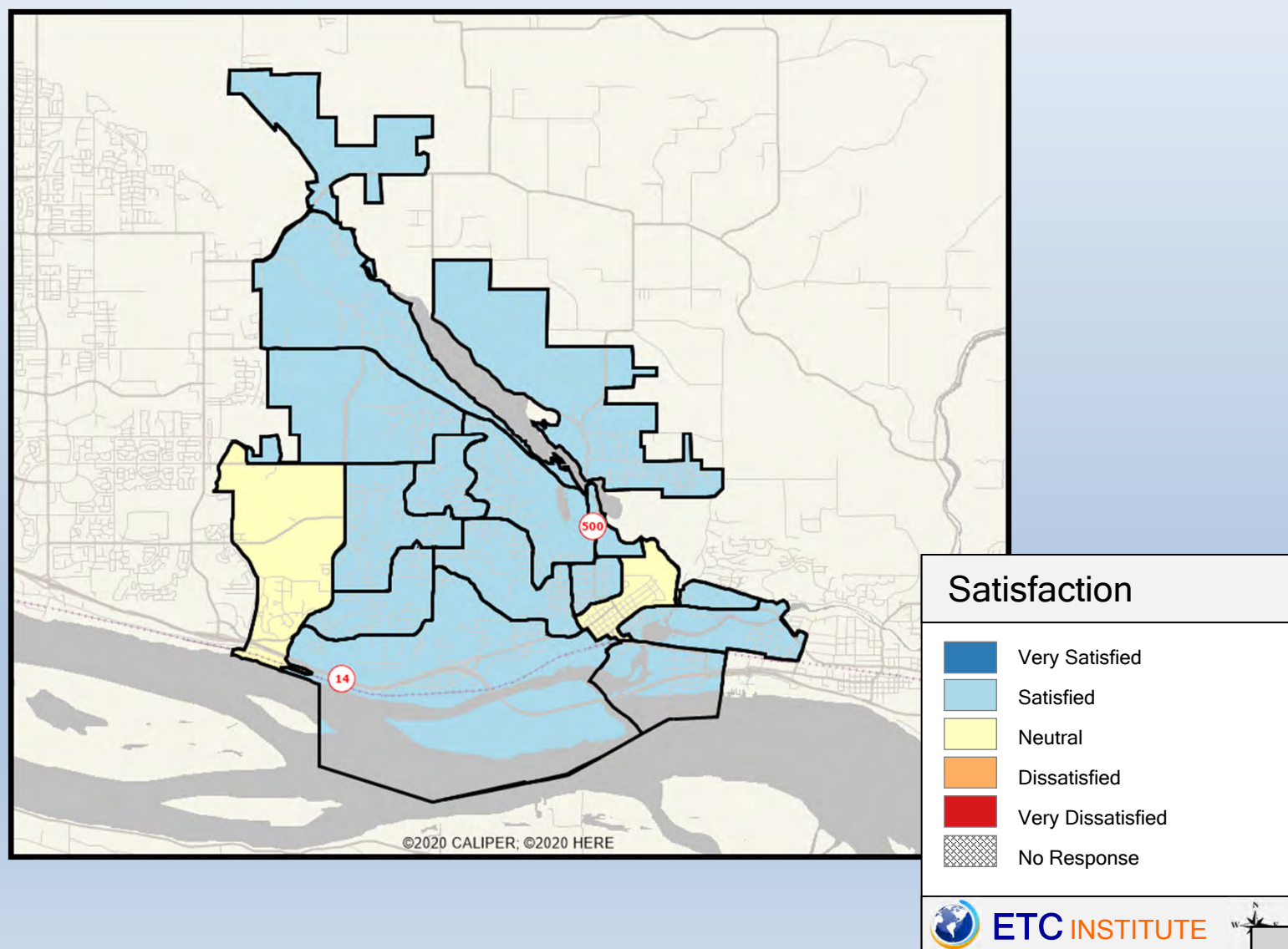
## Q5-08. Quality of recreational classes for adults



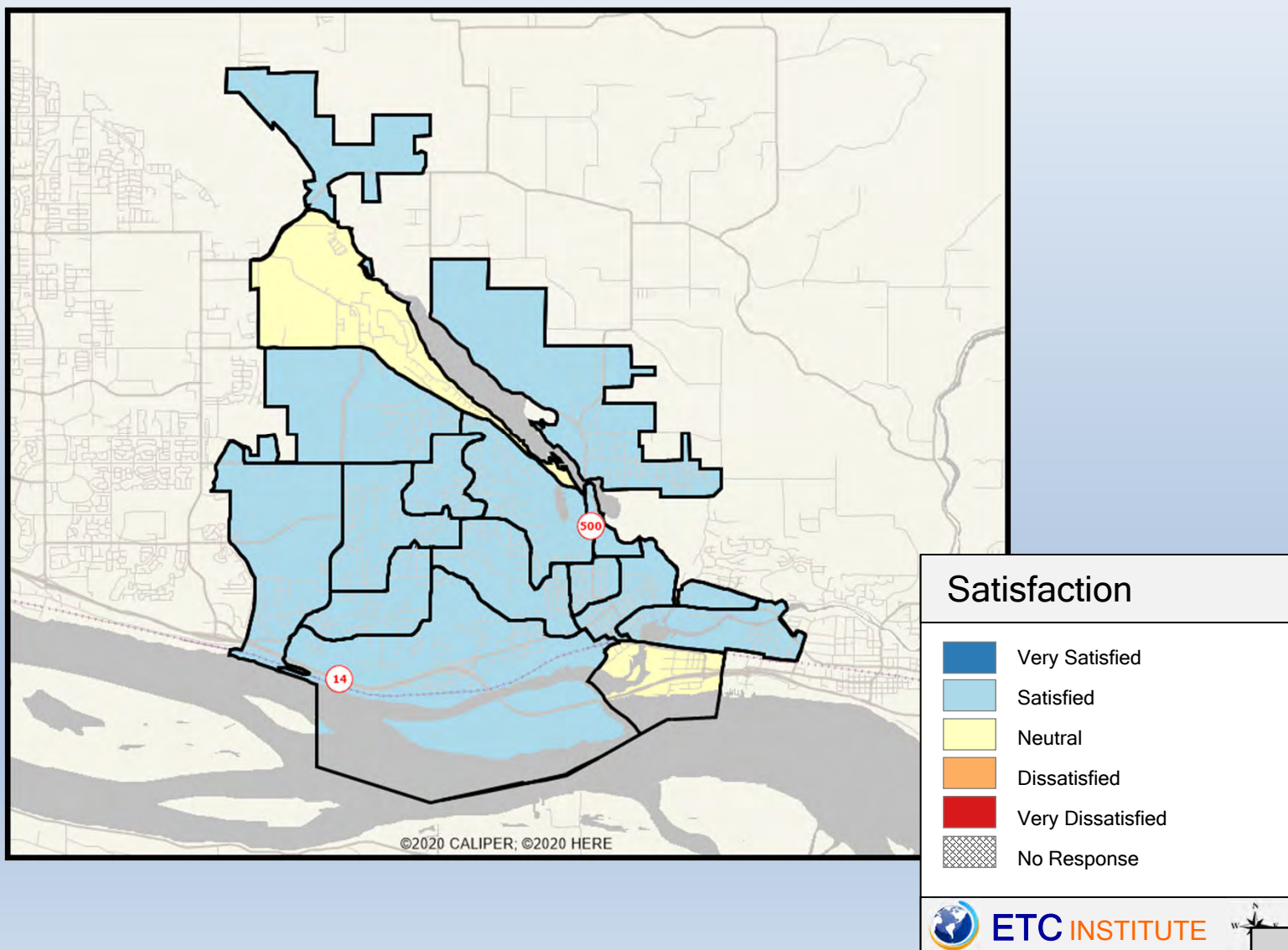
## Q5-09. Quality of seasonal special events



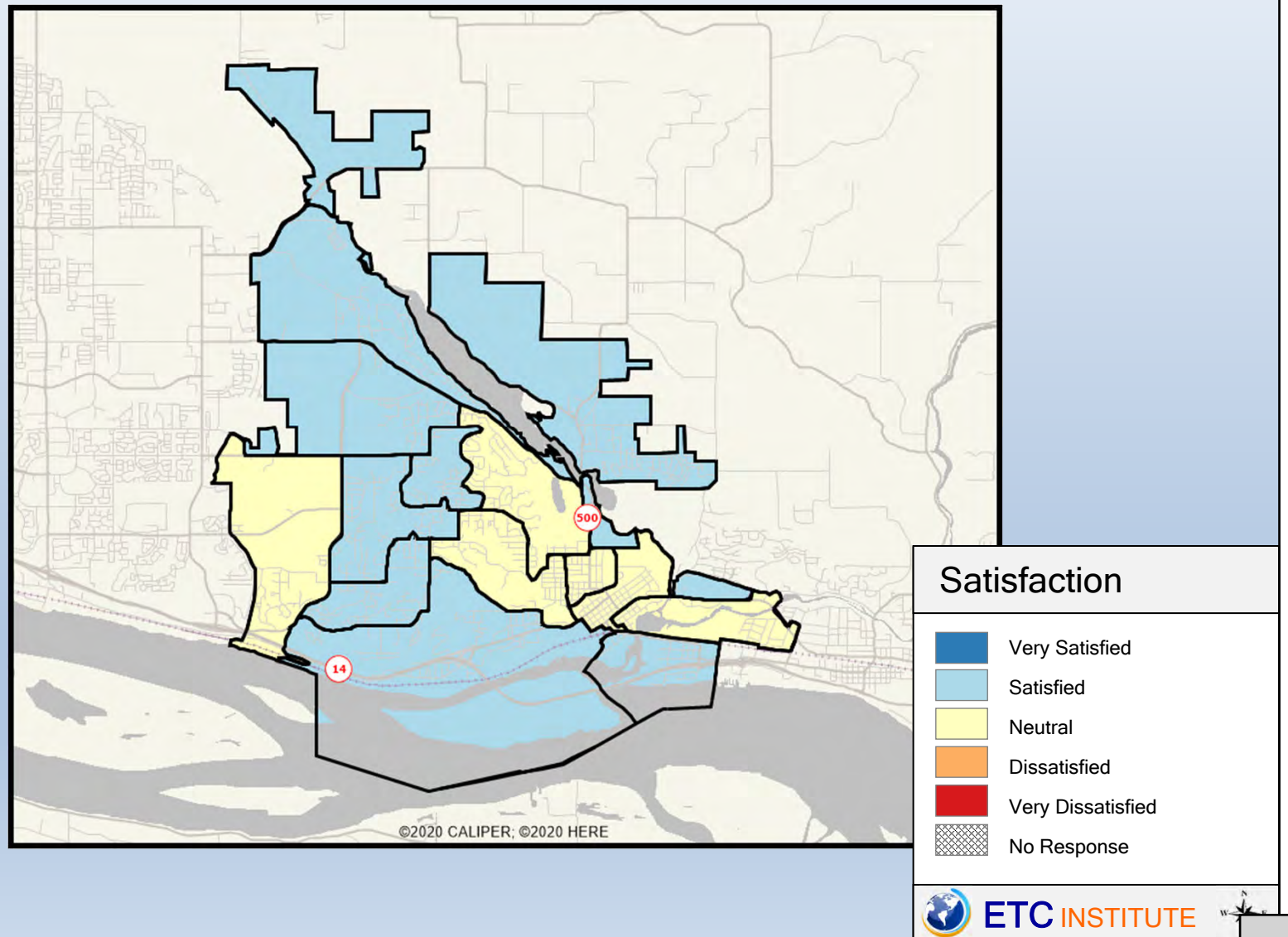
## Q7-01. The visibility of police in the community



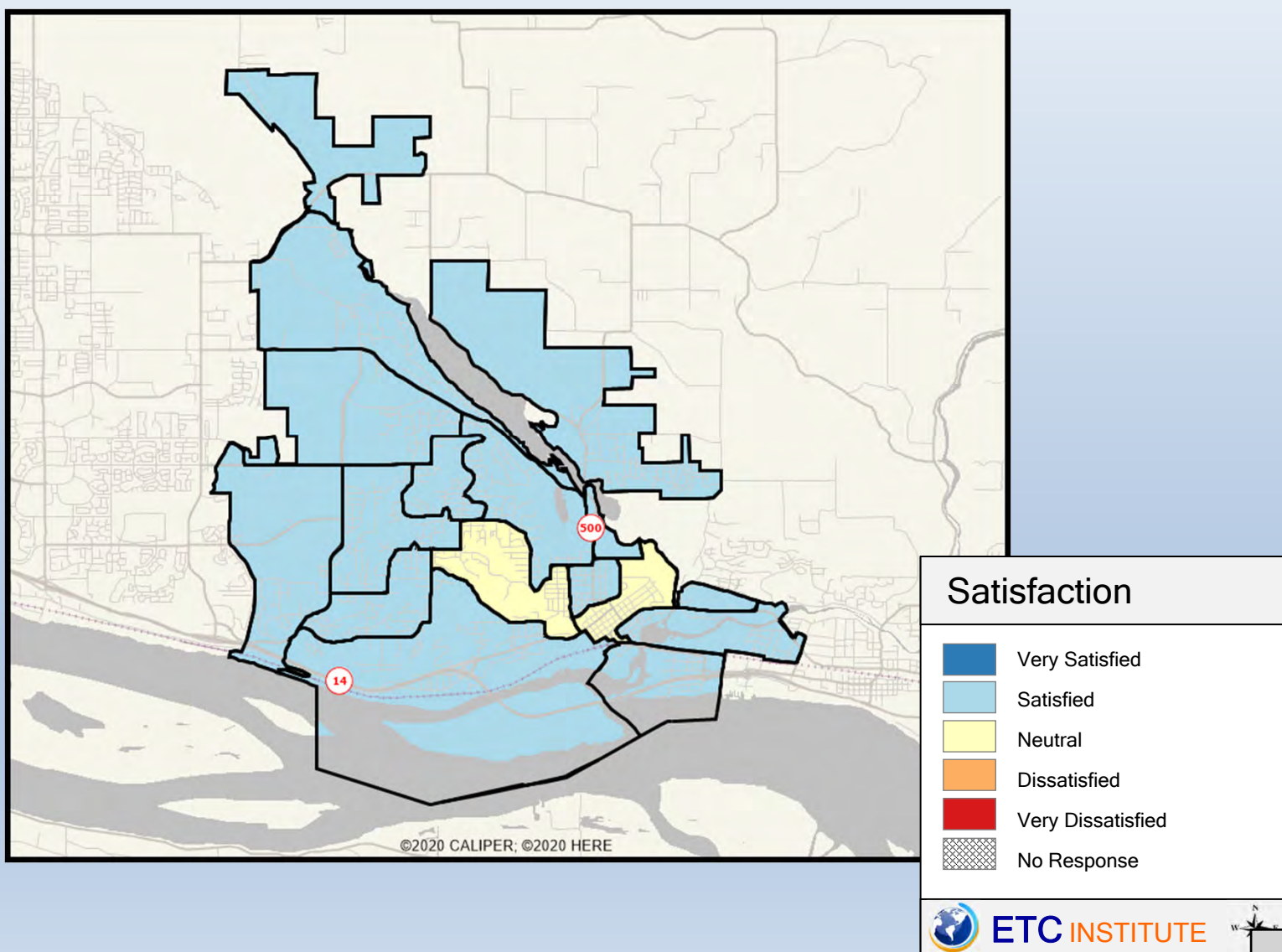
## Q7-02. The City's overall efforts to prevent crime



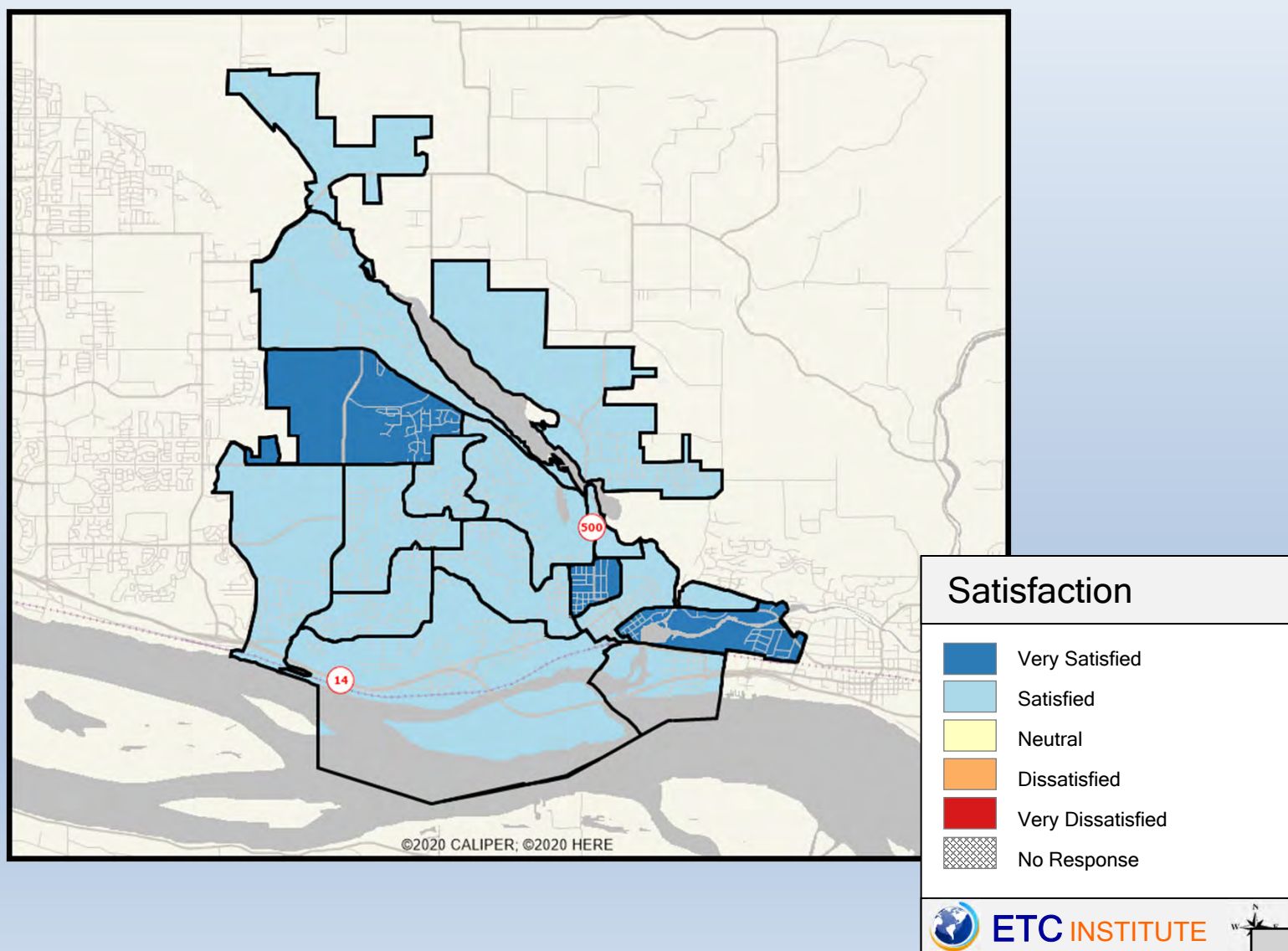
## Q7-03. Enforcement of local traffic laws



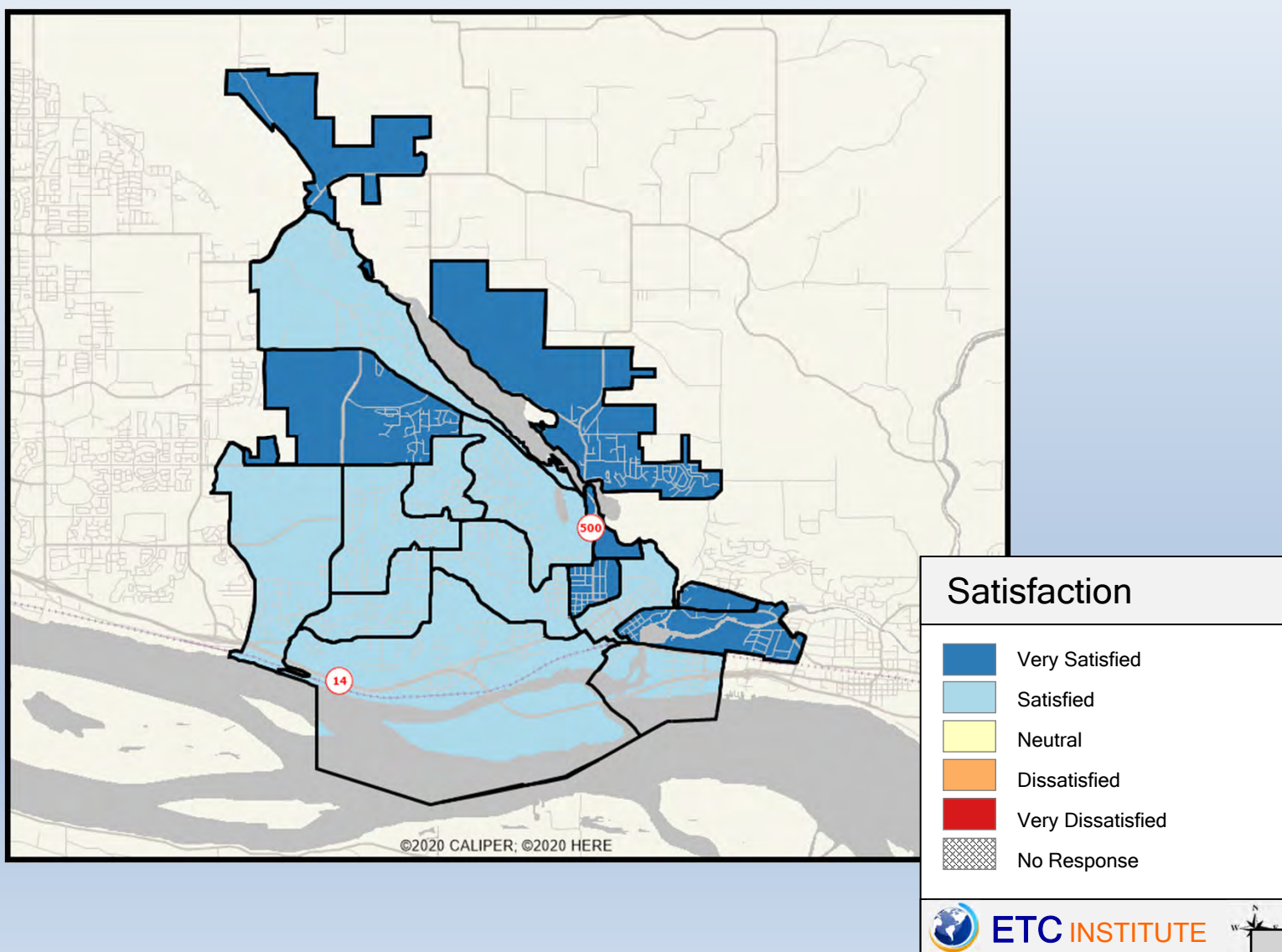
## Q7-04. Parking enforcement services



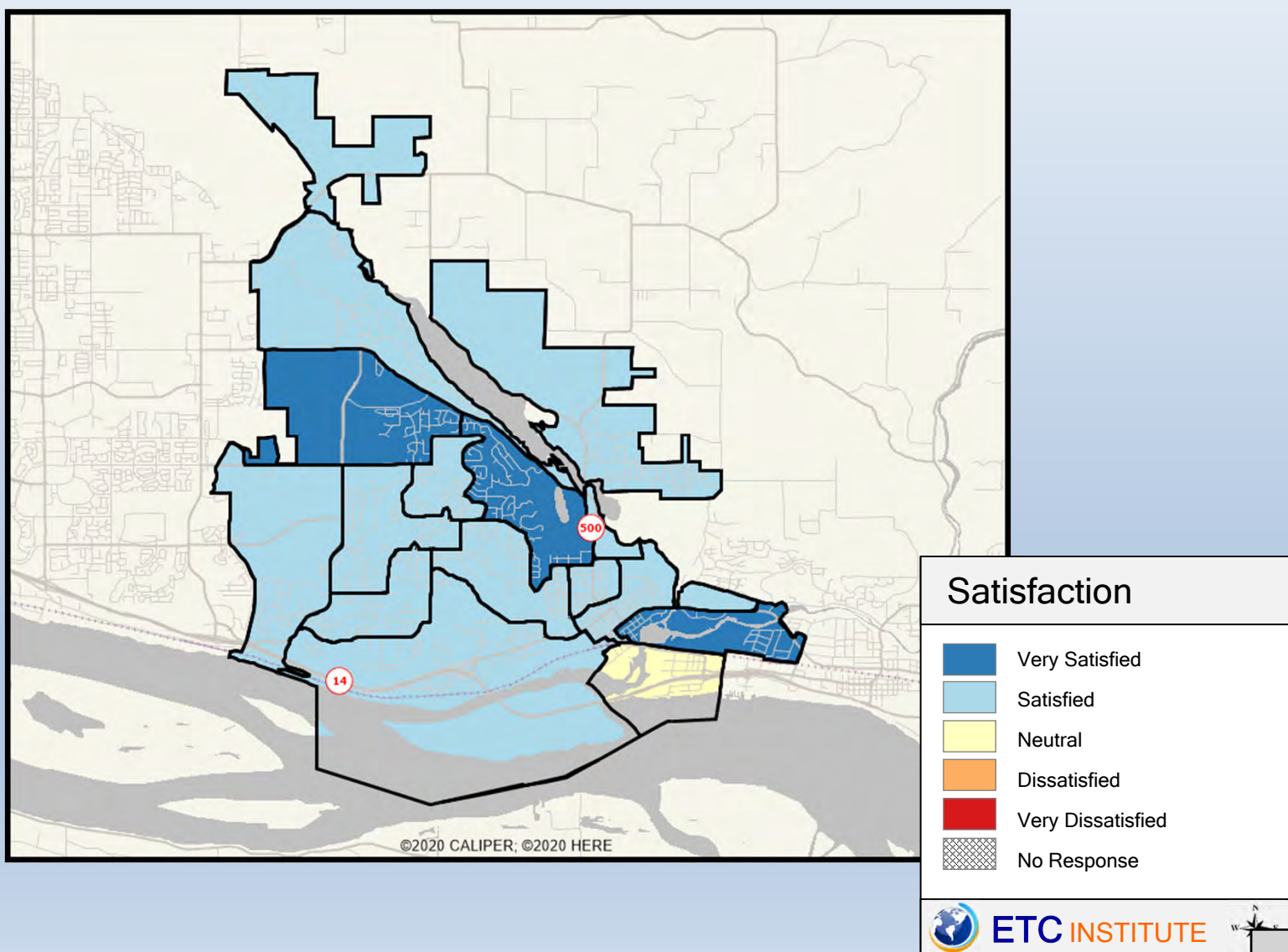
## Q7-05. How quickly police respond to emergencies



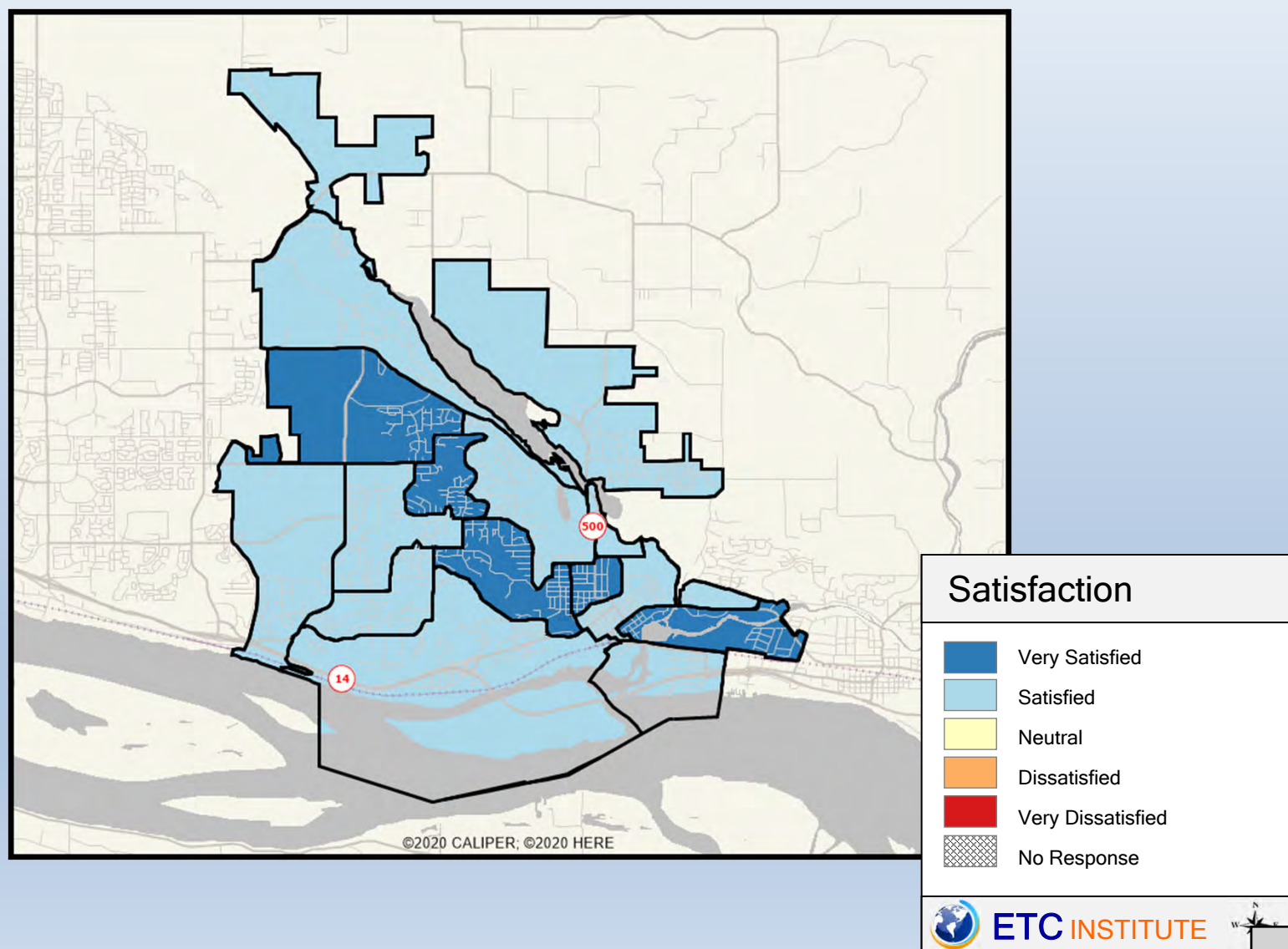
## Q7-06. Overall quality of local fire protection and rescue services



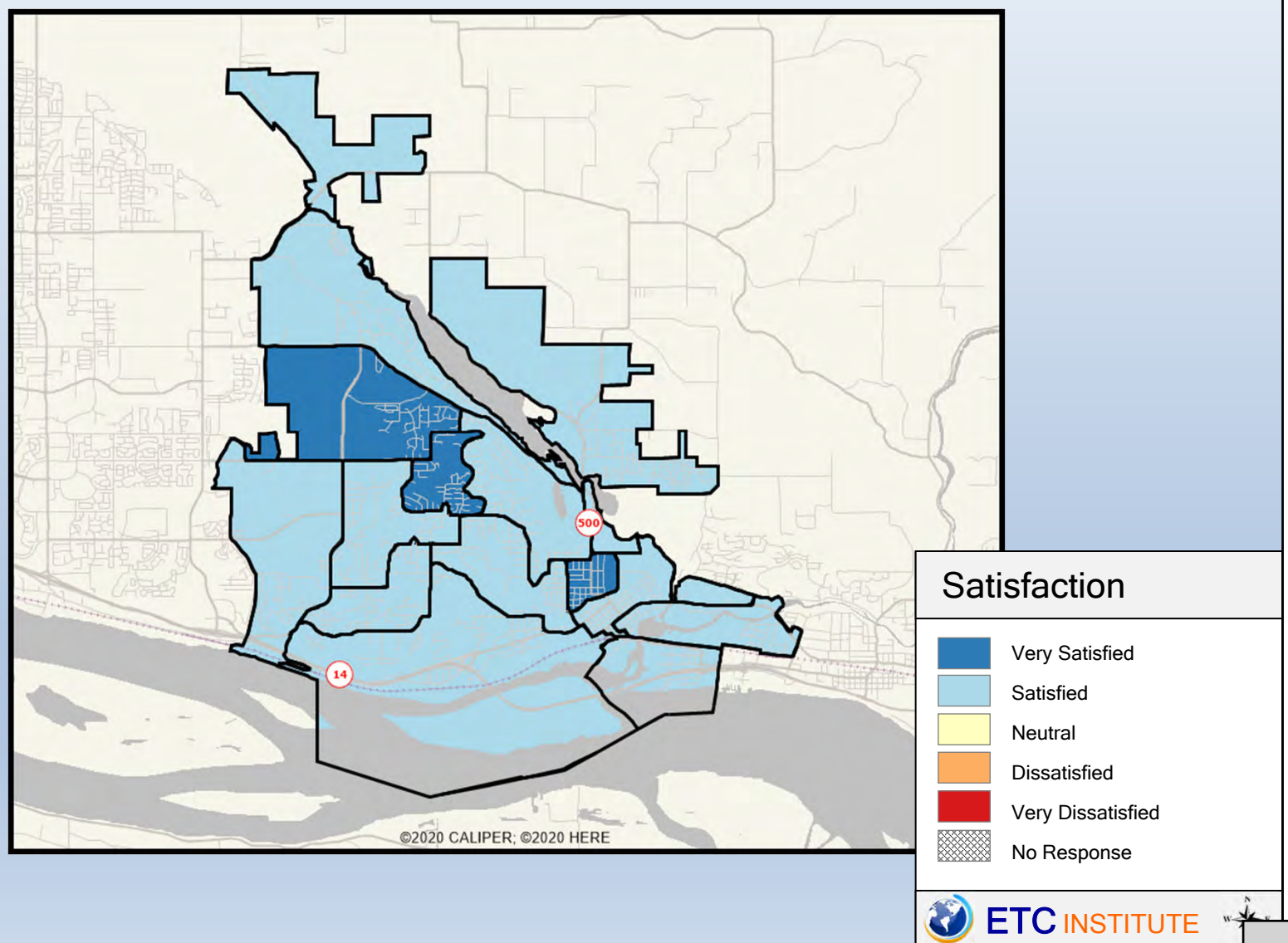
## Q7-07. How quickly fire and rescue personnel respond to emergencies



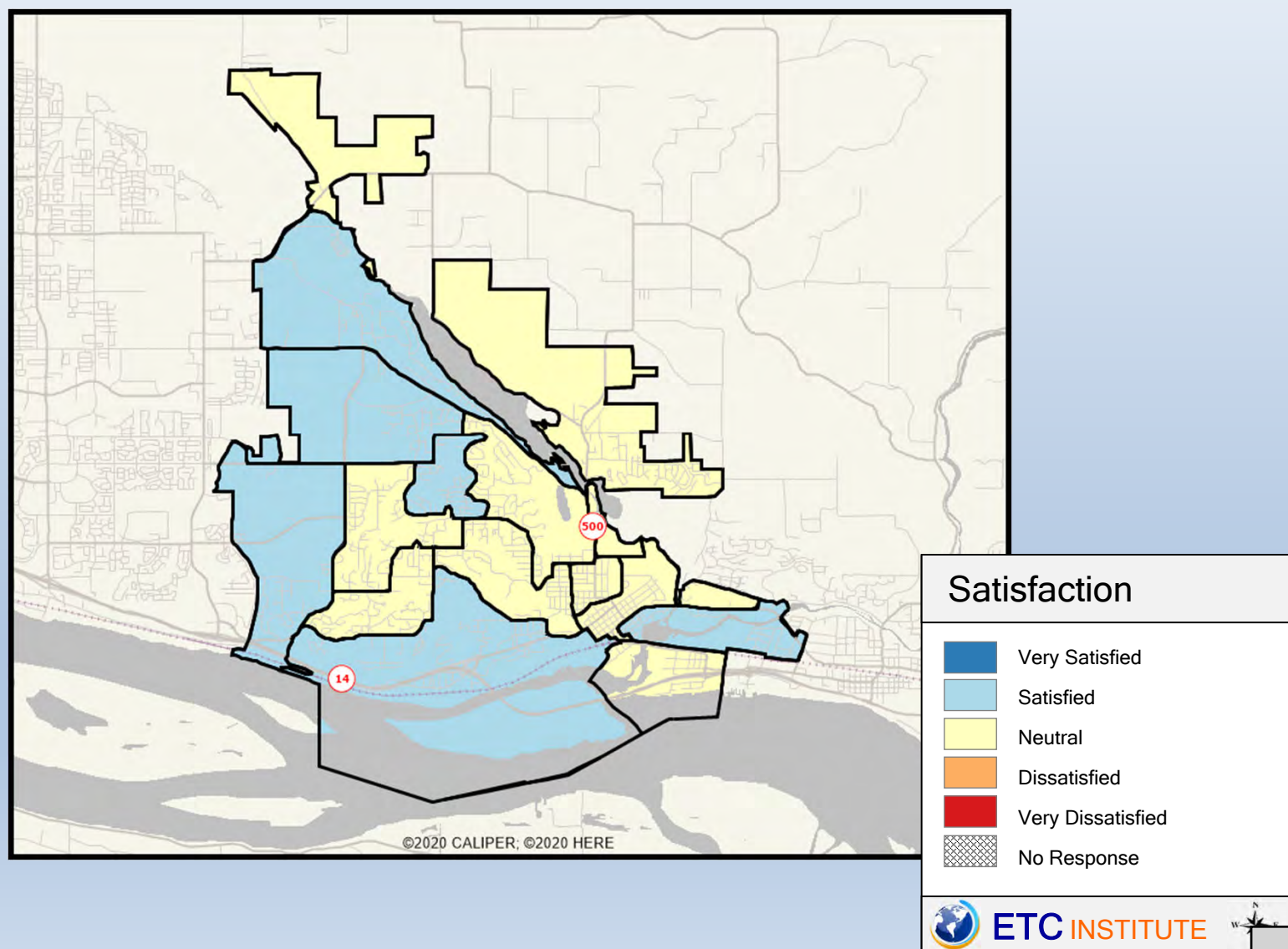
## Q7-08. Quality of local ambulance service



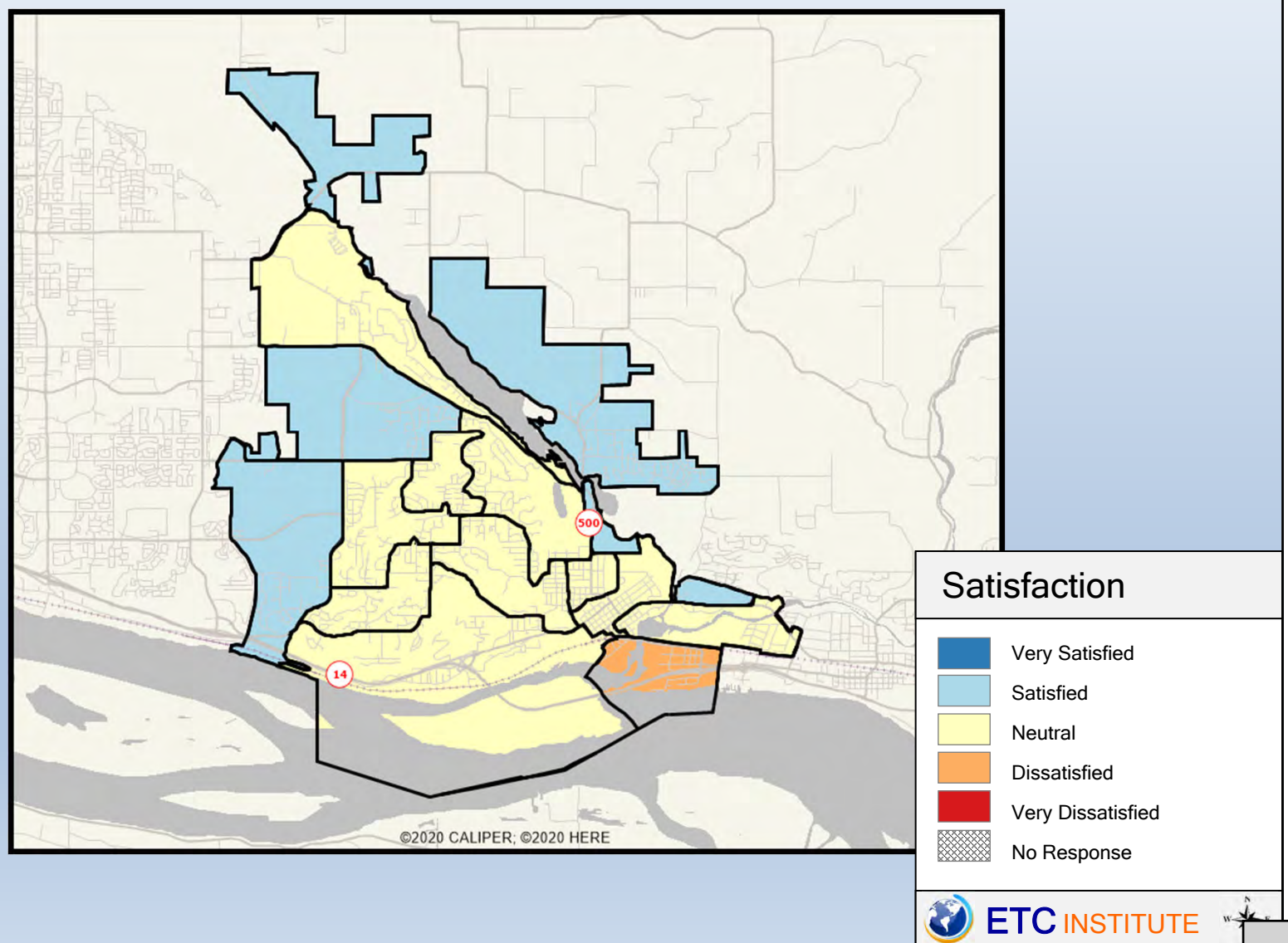
# Q7-09. How quickly ambulance personnel respond to emergencies



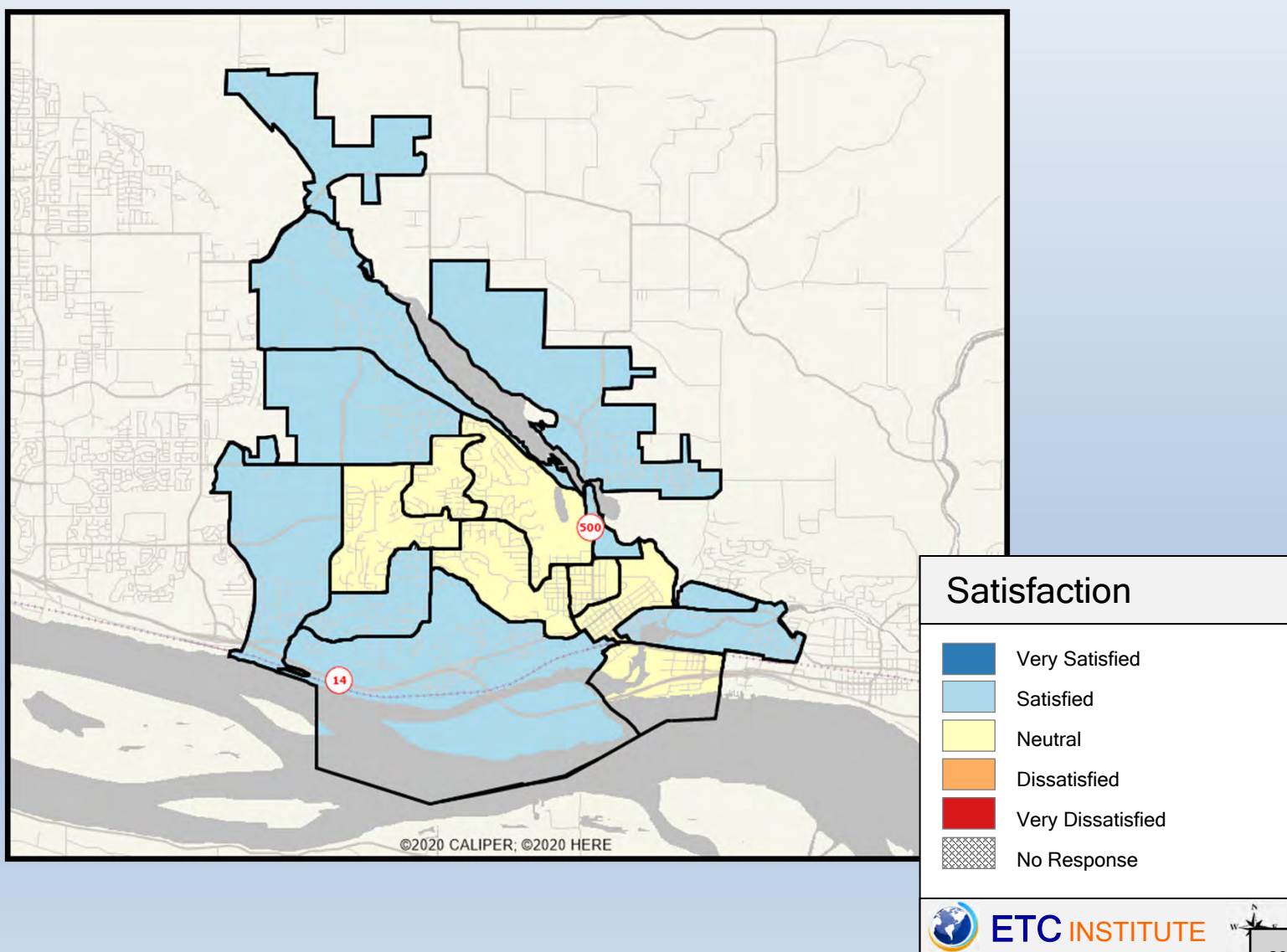
# Q9-01. The availability of information about city programs and services



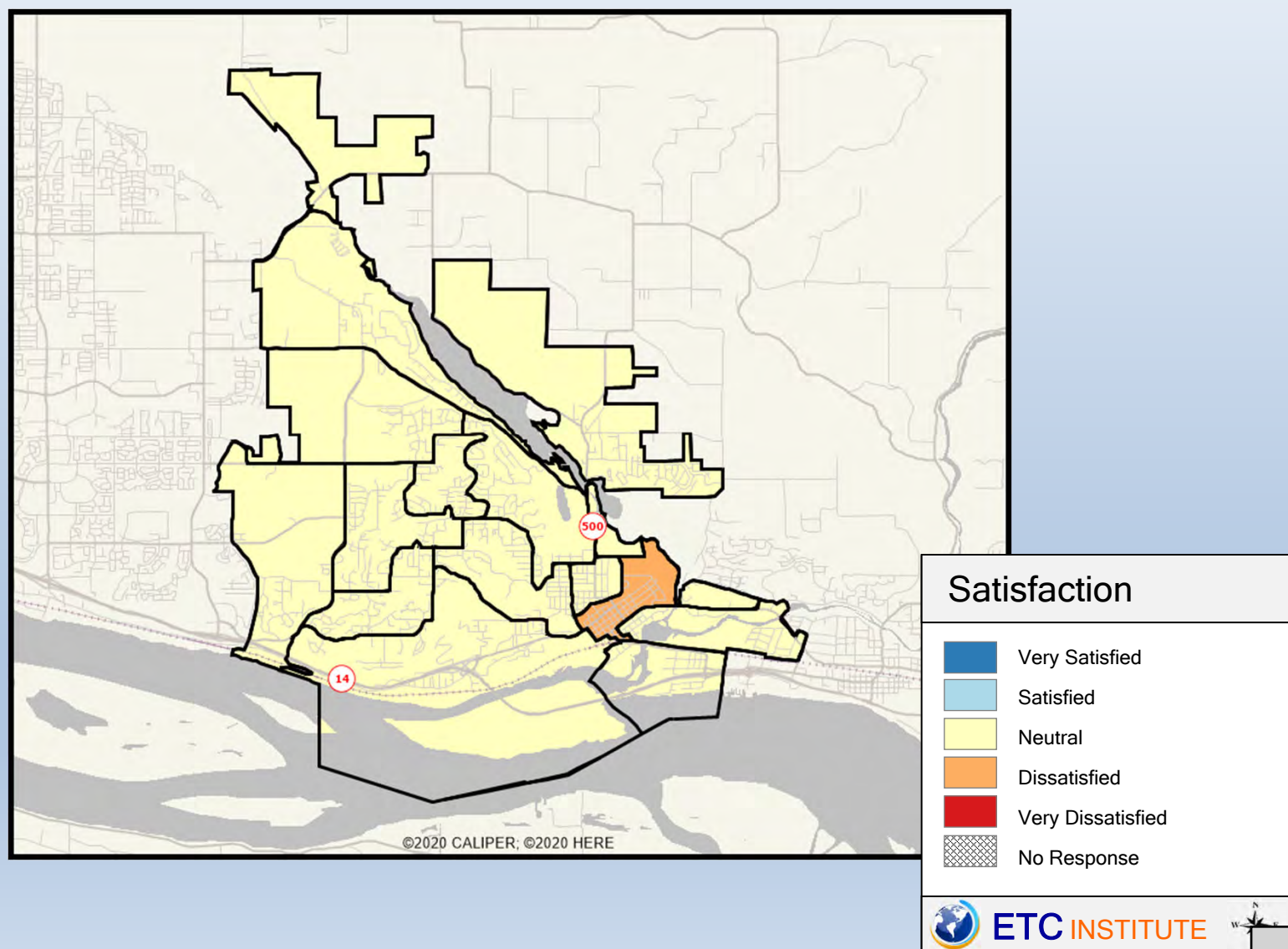
## Q9-02. City efforts to keep you informed about local issues



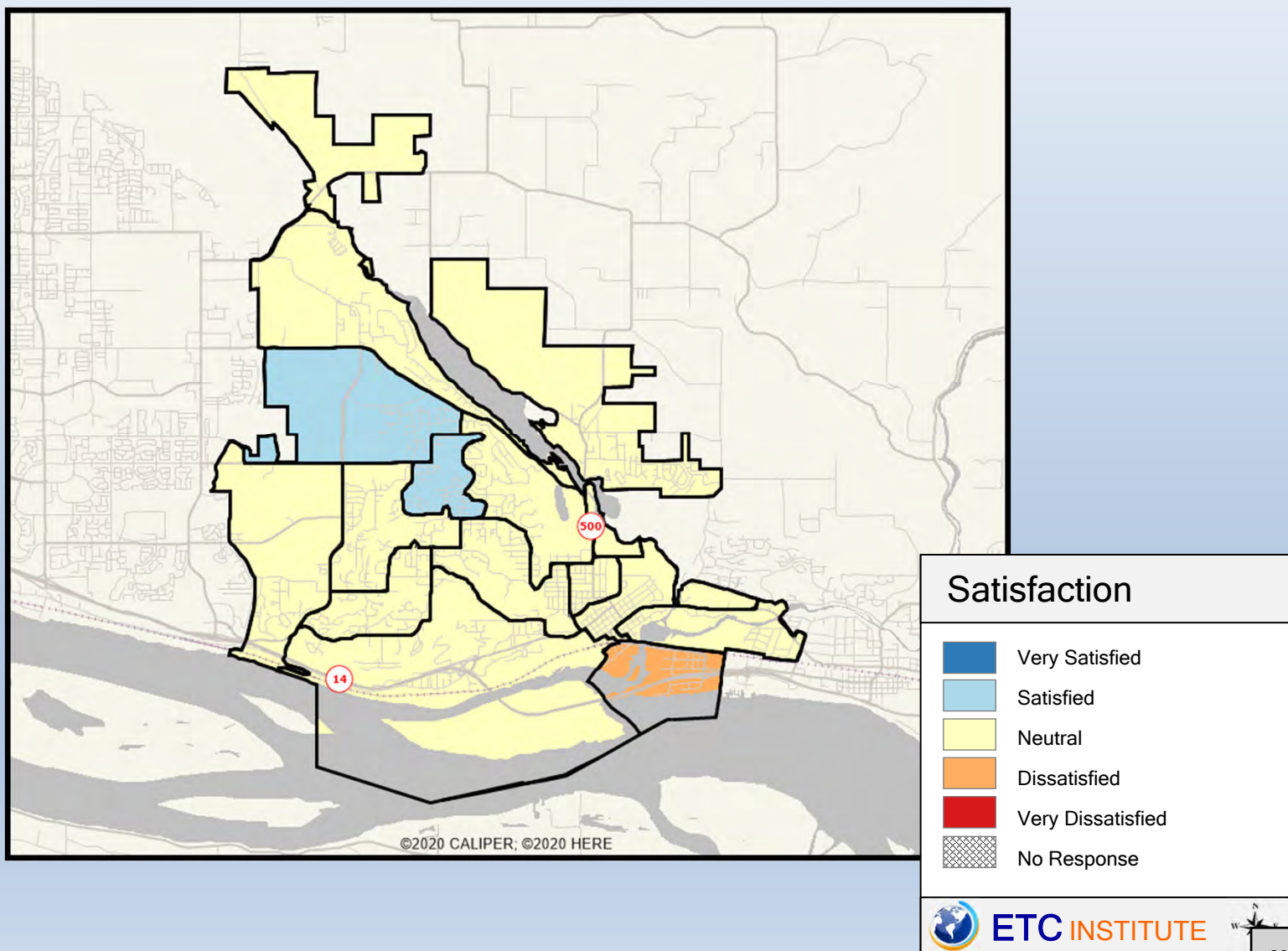
## Q9-03. Overall quality of the City's website



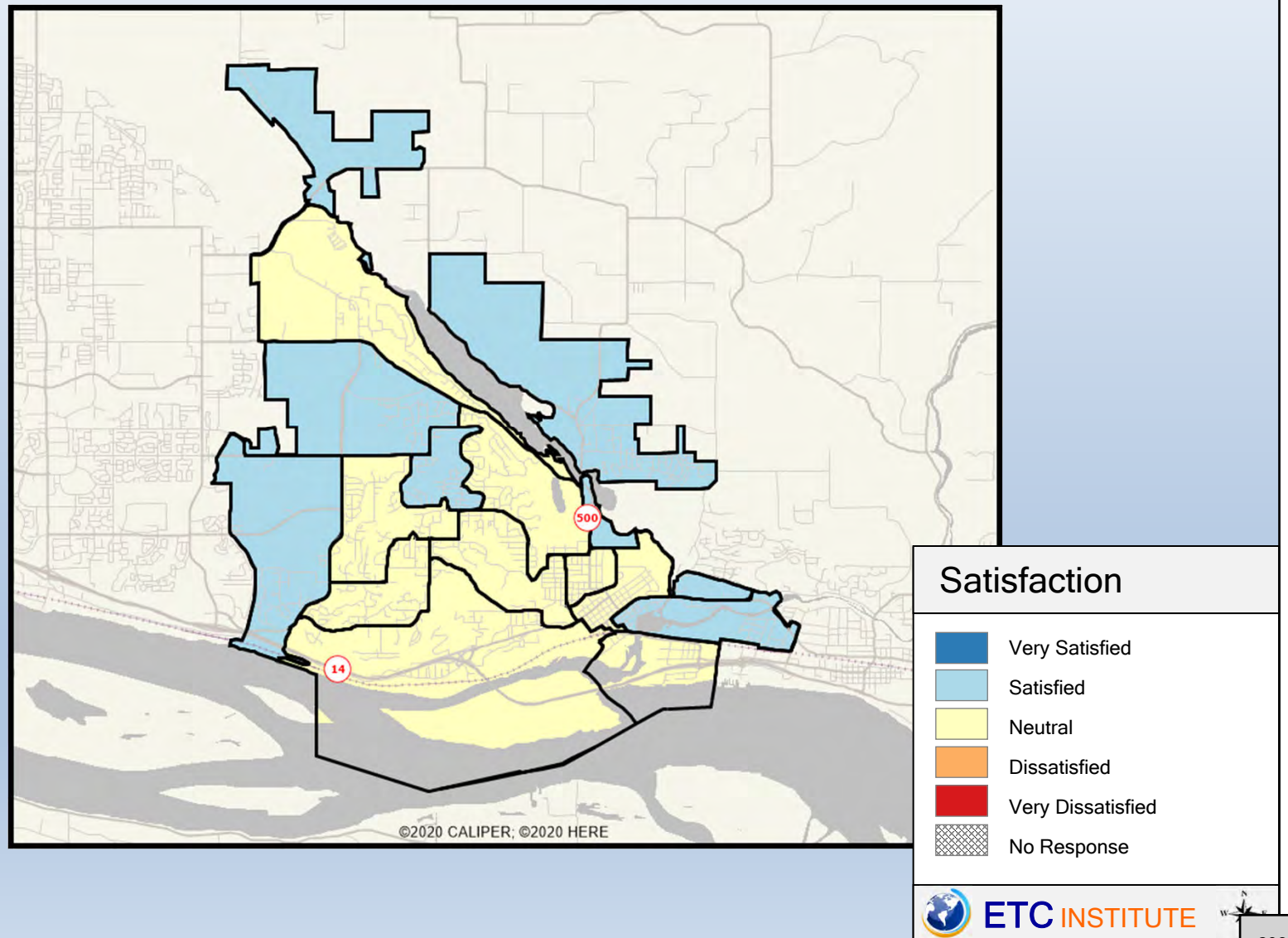
## Q9-04. The level of public involvement in decision making



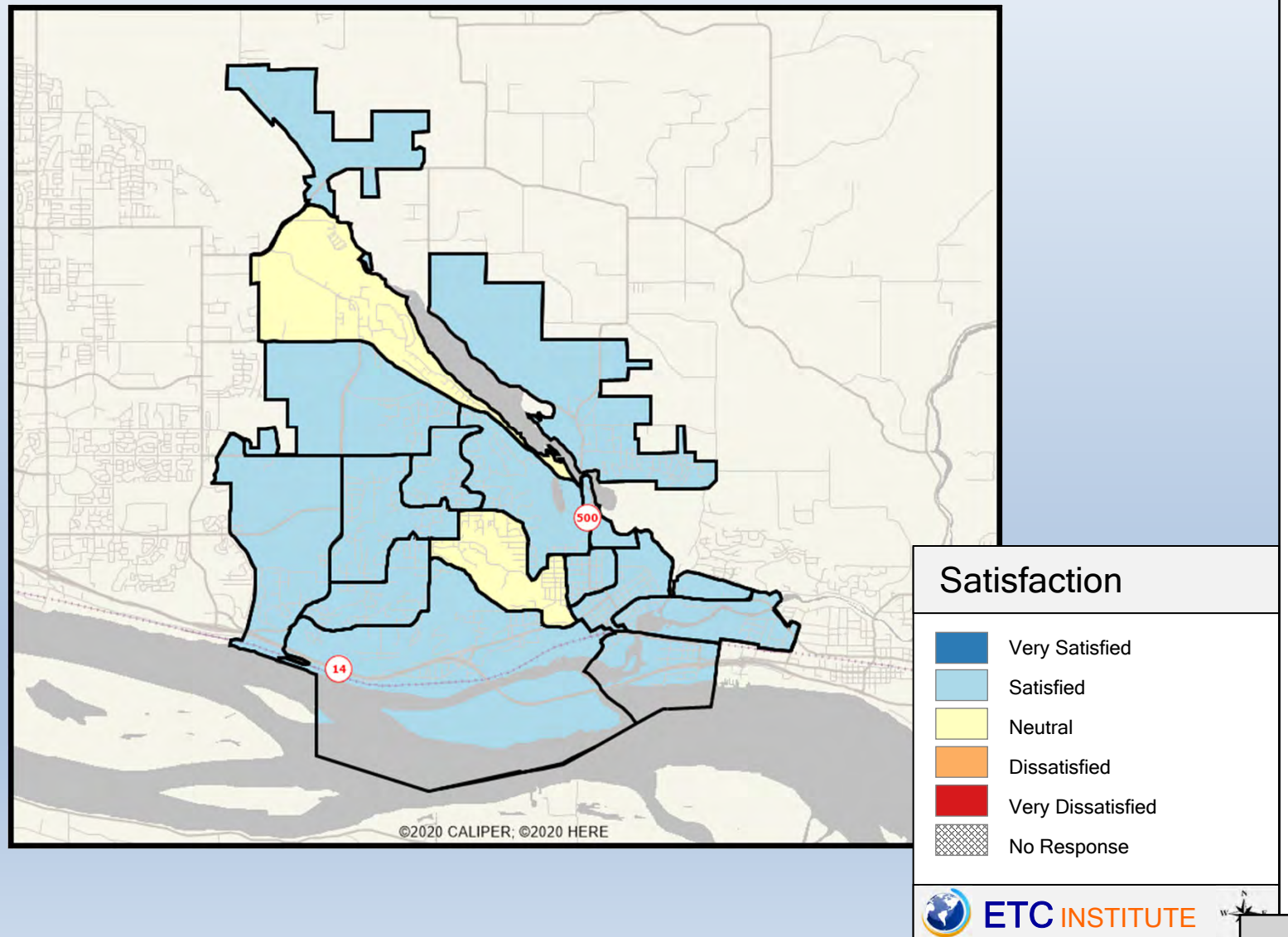
## Q9-05. Timeliness of information provided by the City



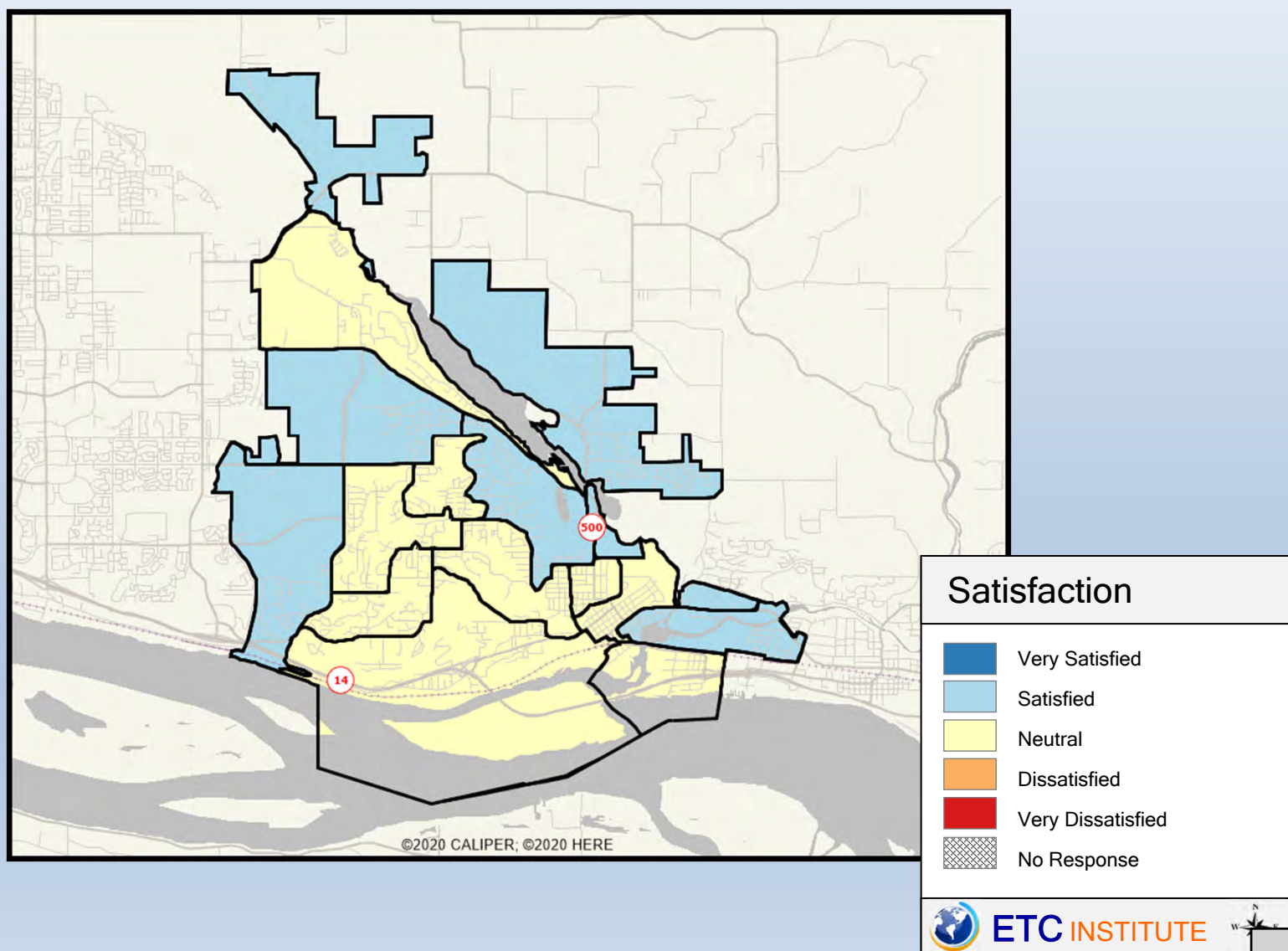
# Q9-06. City's social media



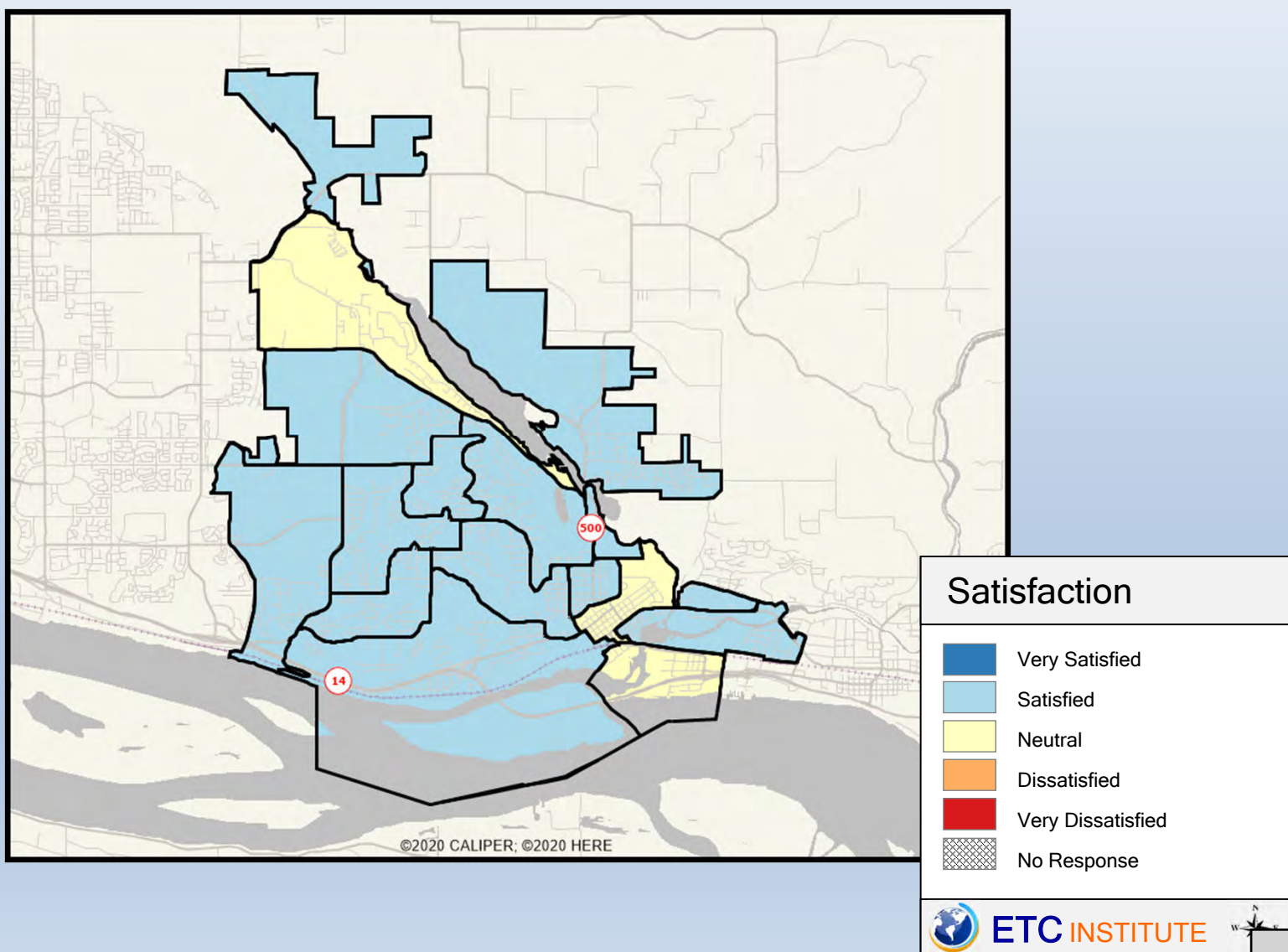
# Q12-01. Maintenance of major city streets



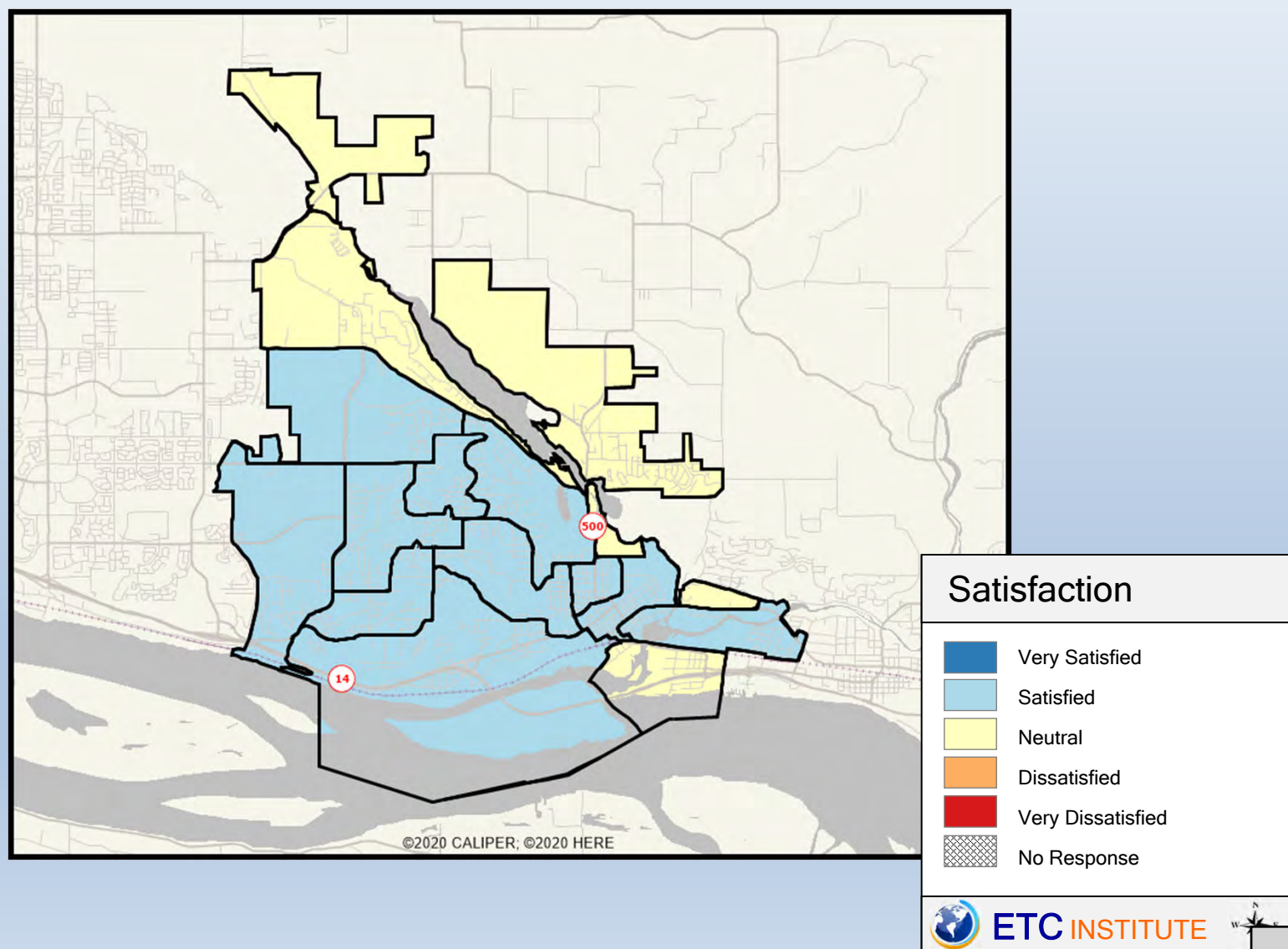
## Q12-02. Maintenance of streets in your neighborhood



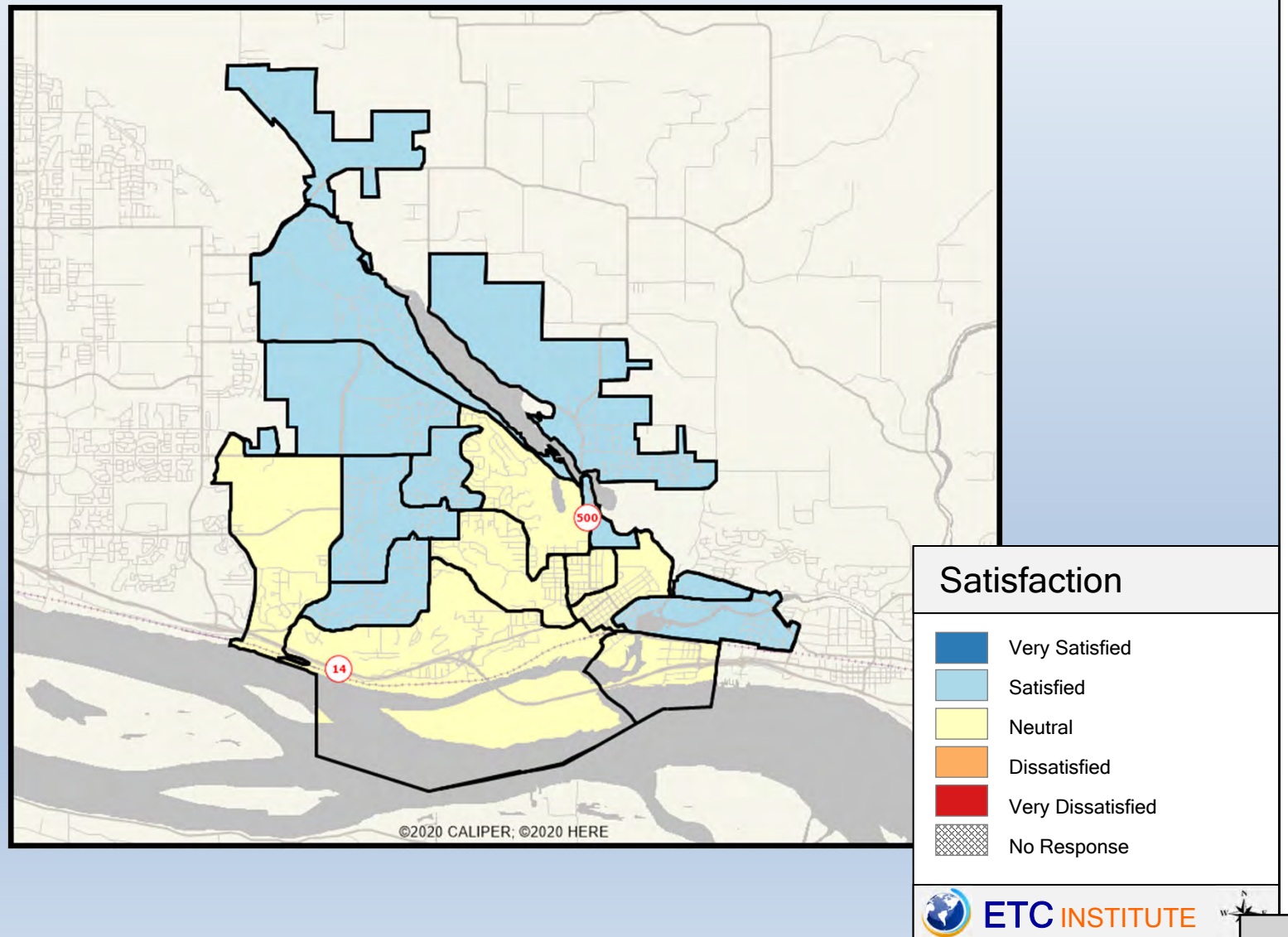
## Q12-03. Snow removal on major city streets



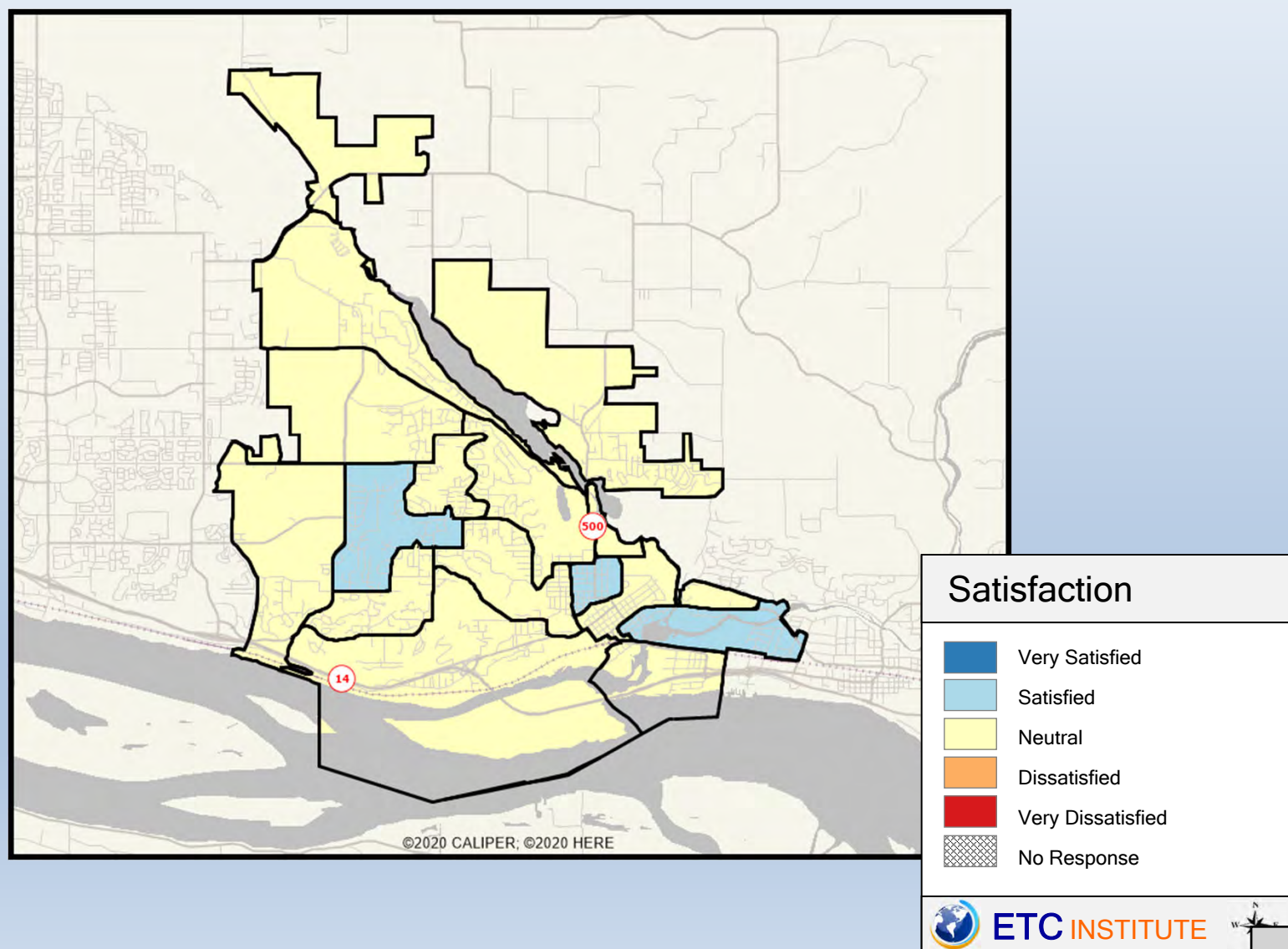
## Q12-04. Adequacy of city street lighting



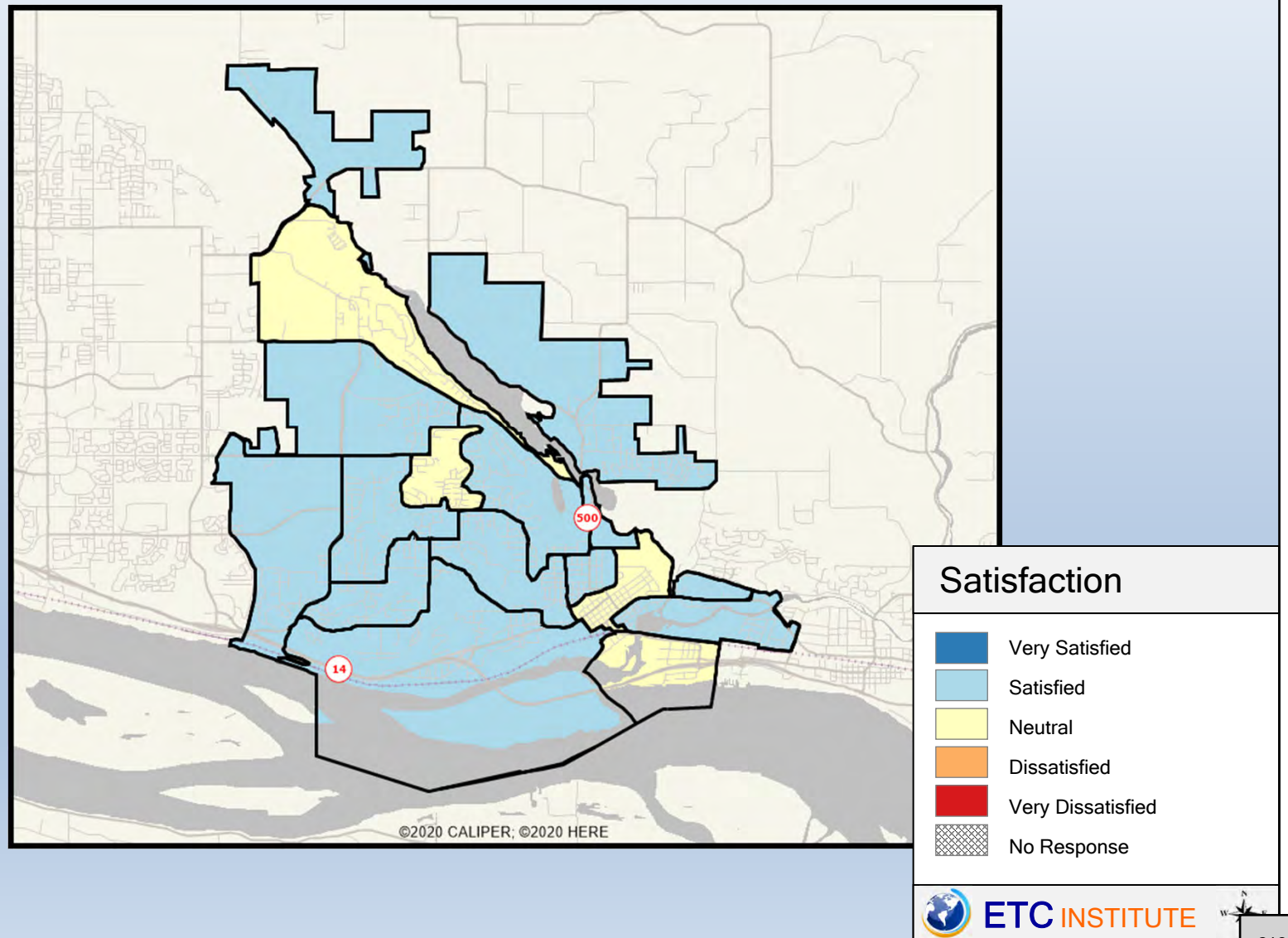
## Q12-05. Condition of sidewalks in the City



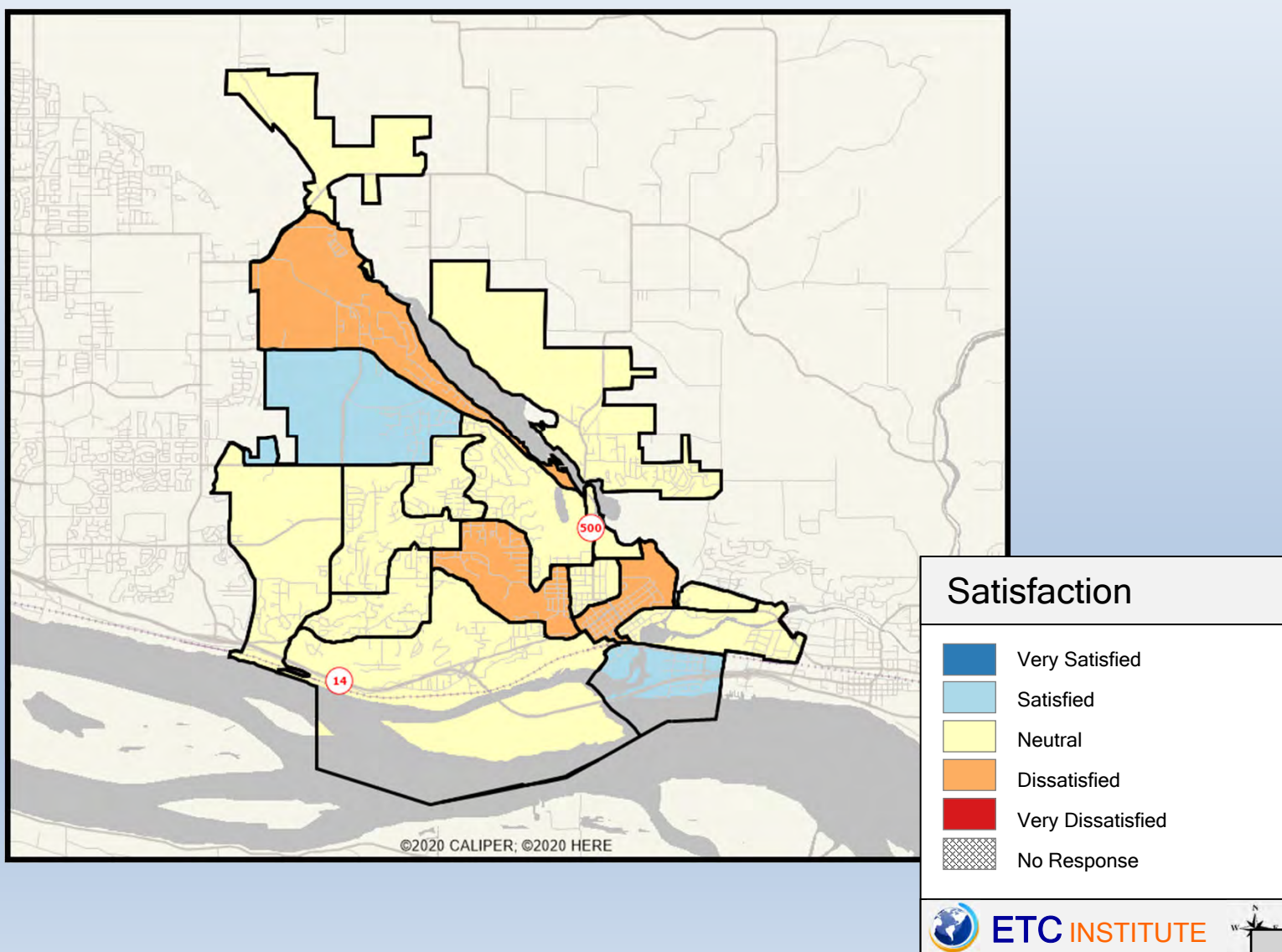
## Q12-06. On-street bicycle infrastructure



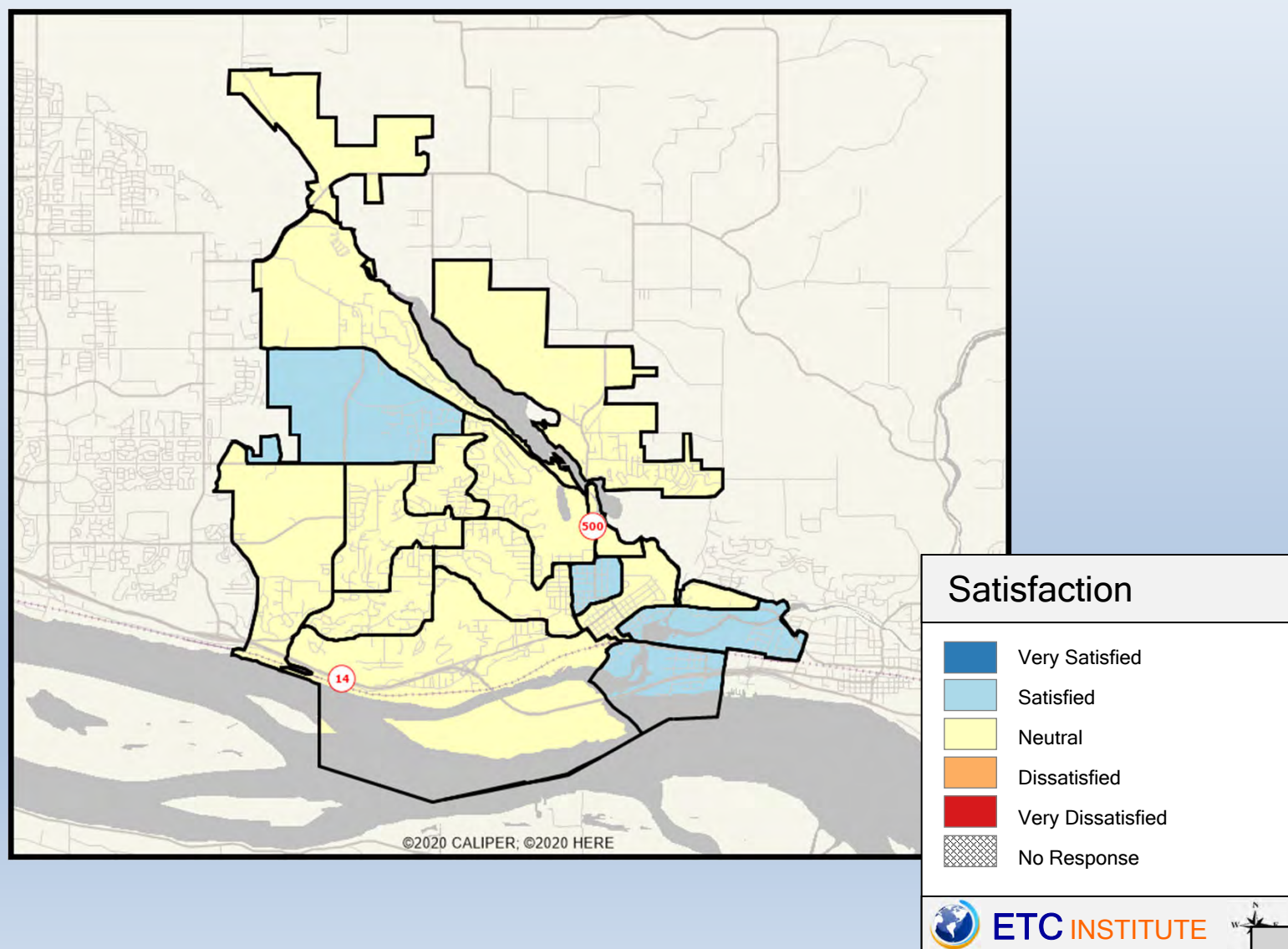
# Q12-07. Street sweeping



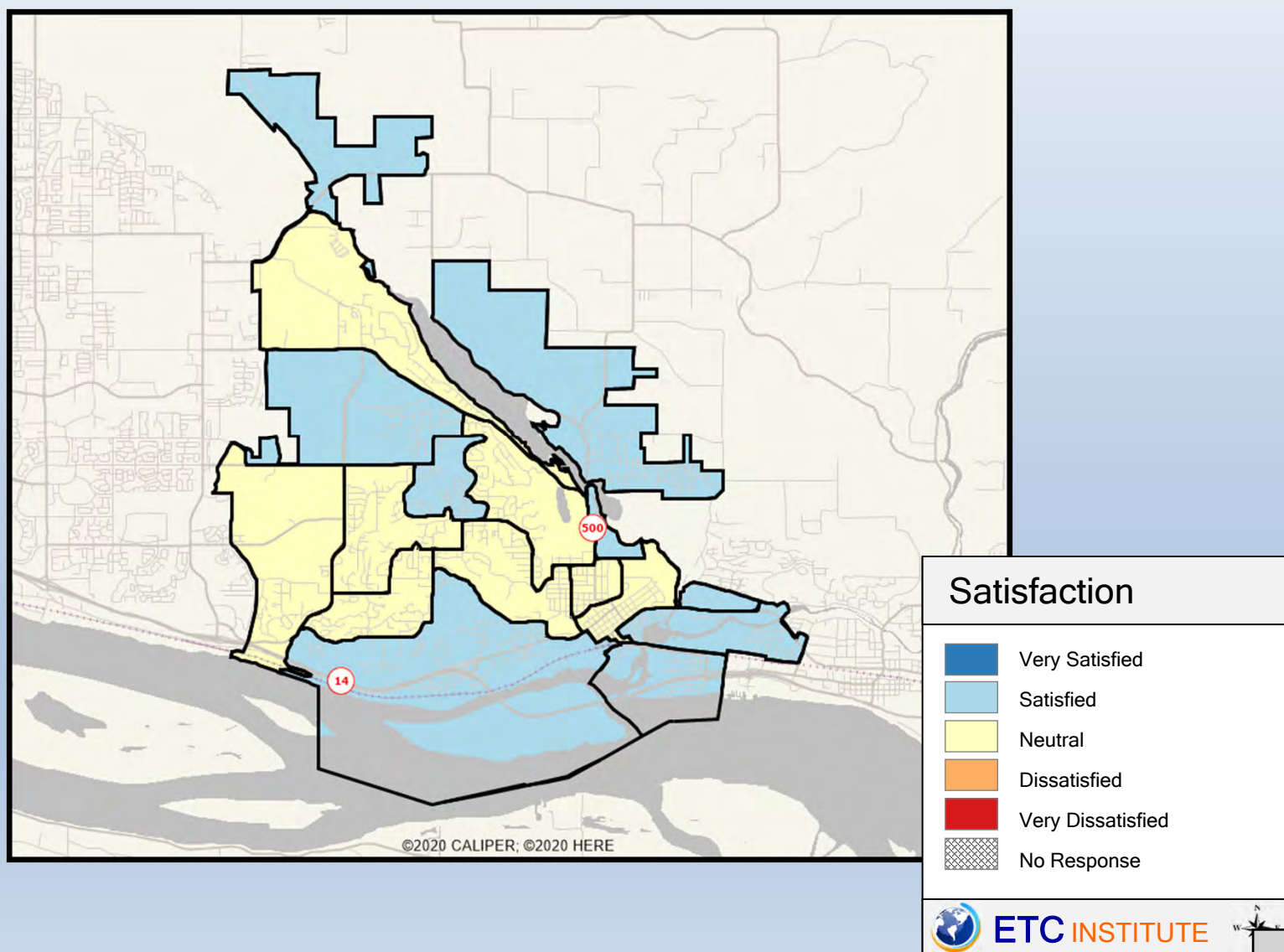
# Q14-01. Enforcing the cleanup of litter and debris on private property



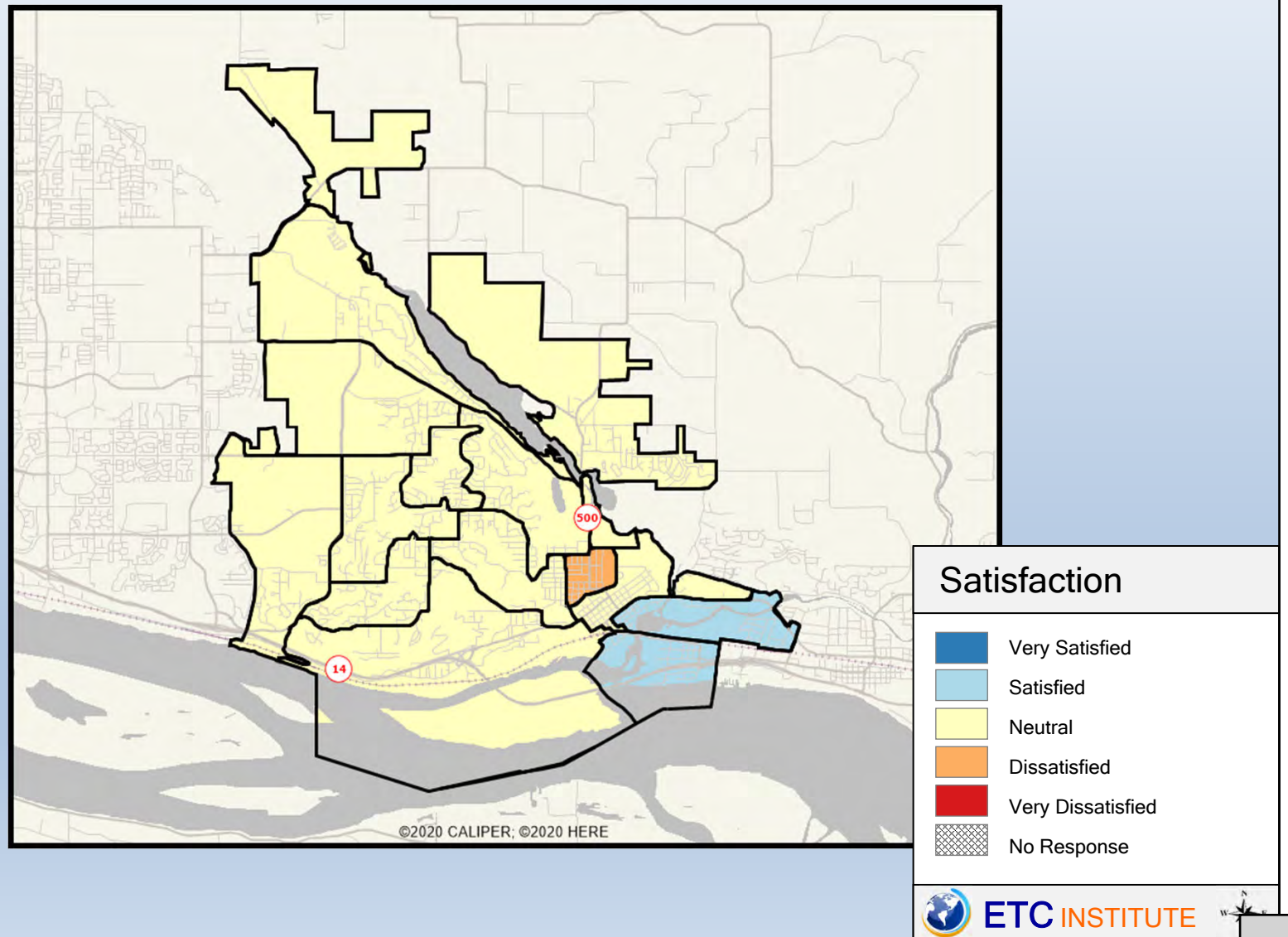
# Q14-02. Enforcing the mowing and trimming of grass and weeds on private property



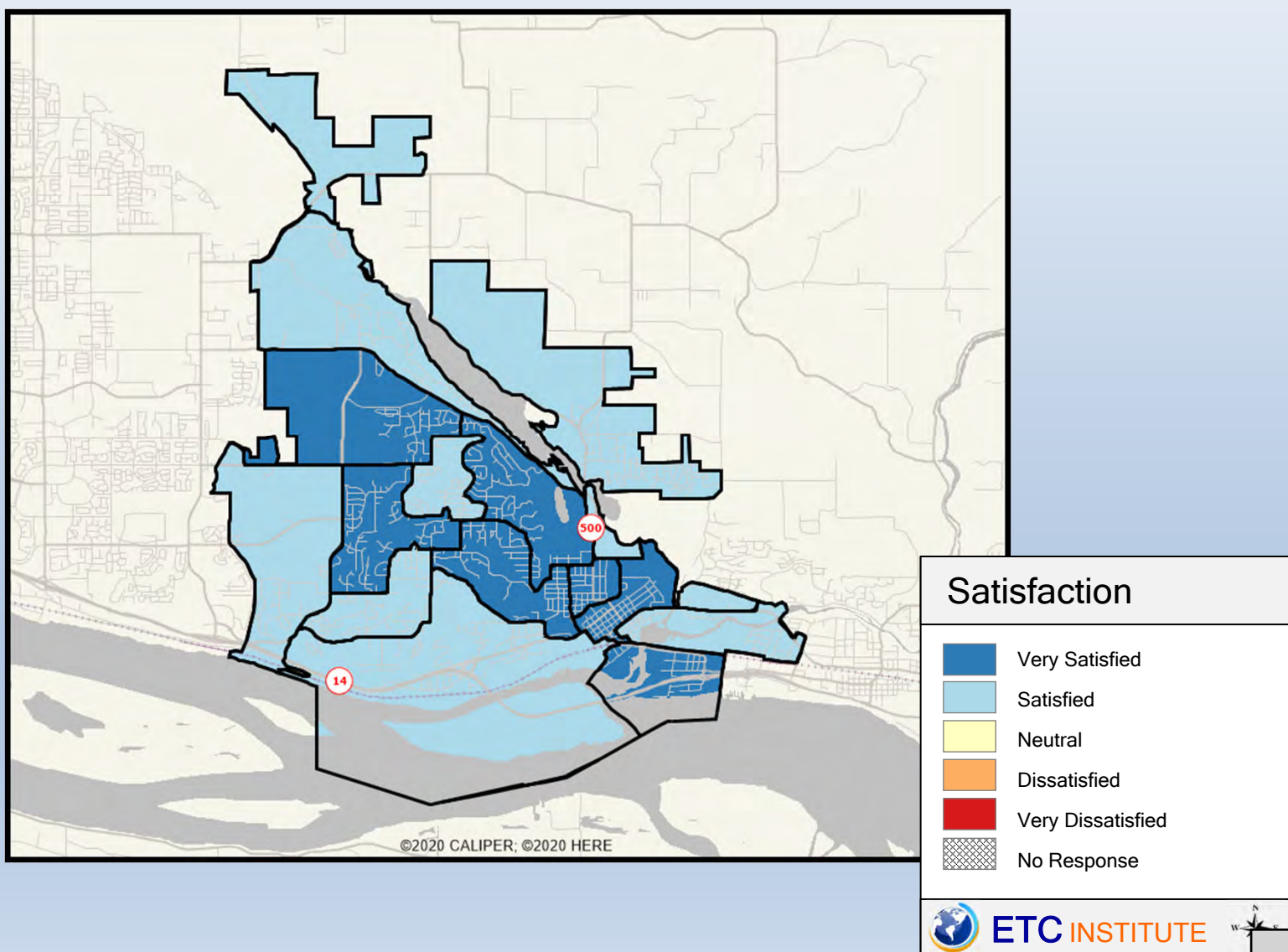
# Q14-03. Enforcing codes designed to protect public safety and health



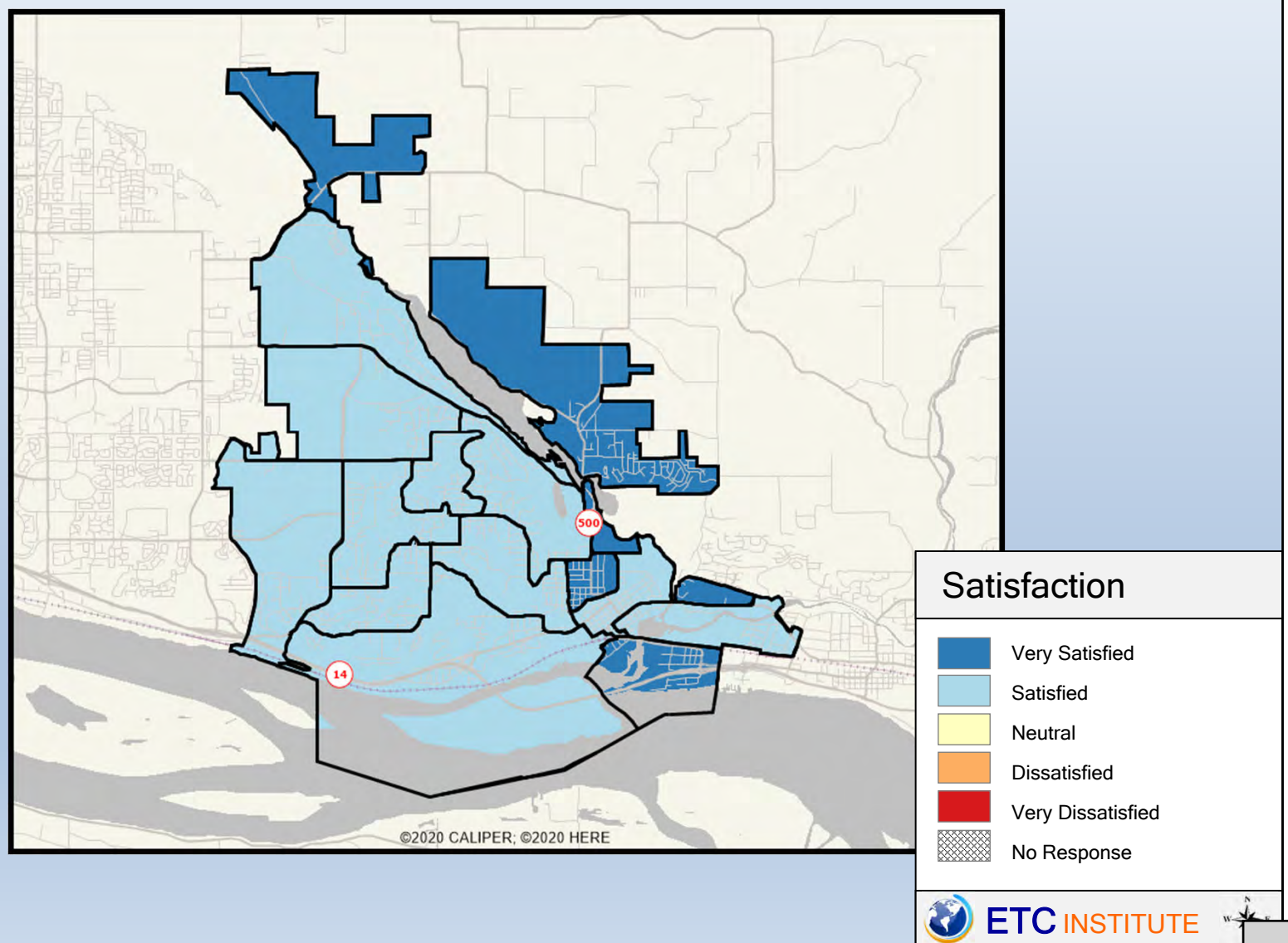
## Q14-04. Enforcing sign regulation



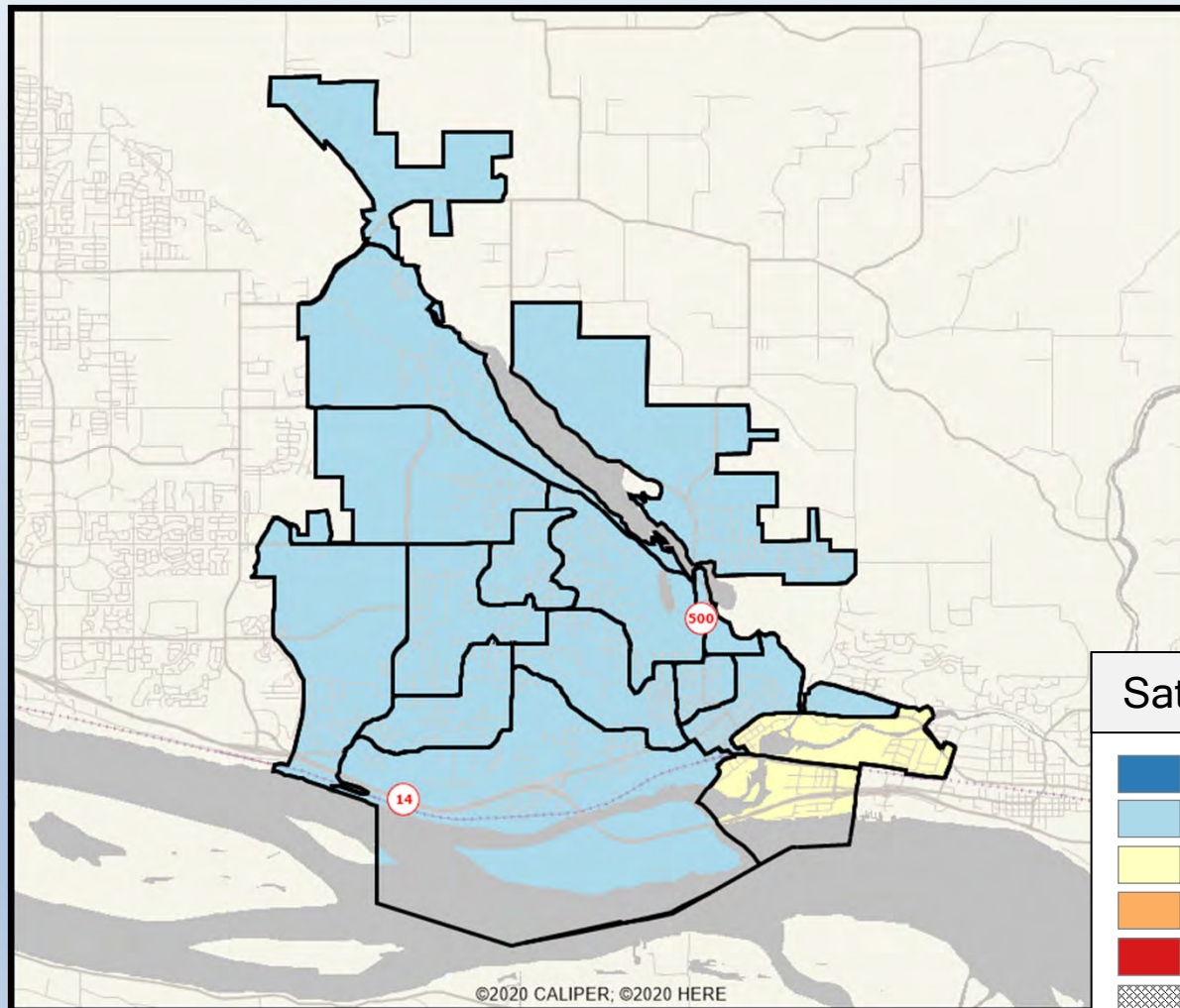
# Q16-01. Selection of resources available at the public library



## Q16-02. Digital resources available online with library card



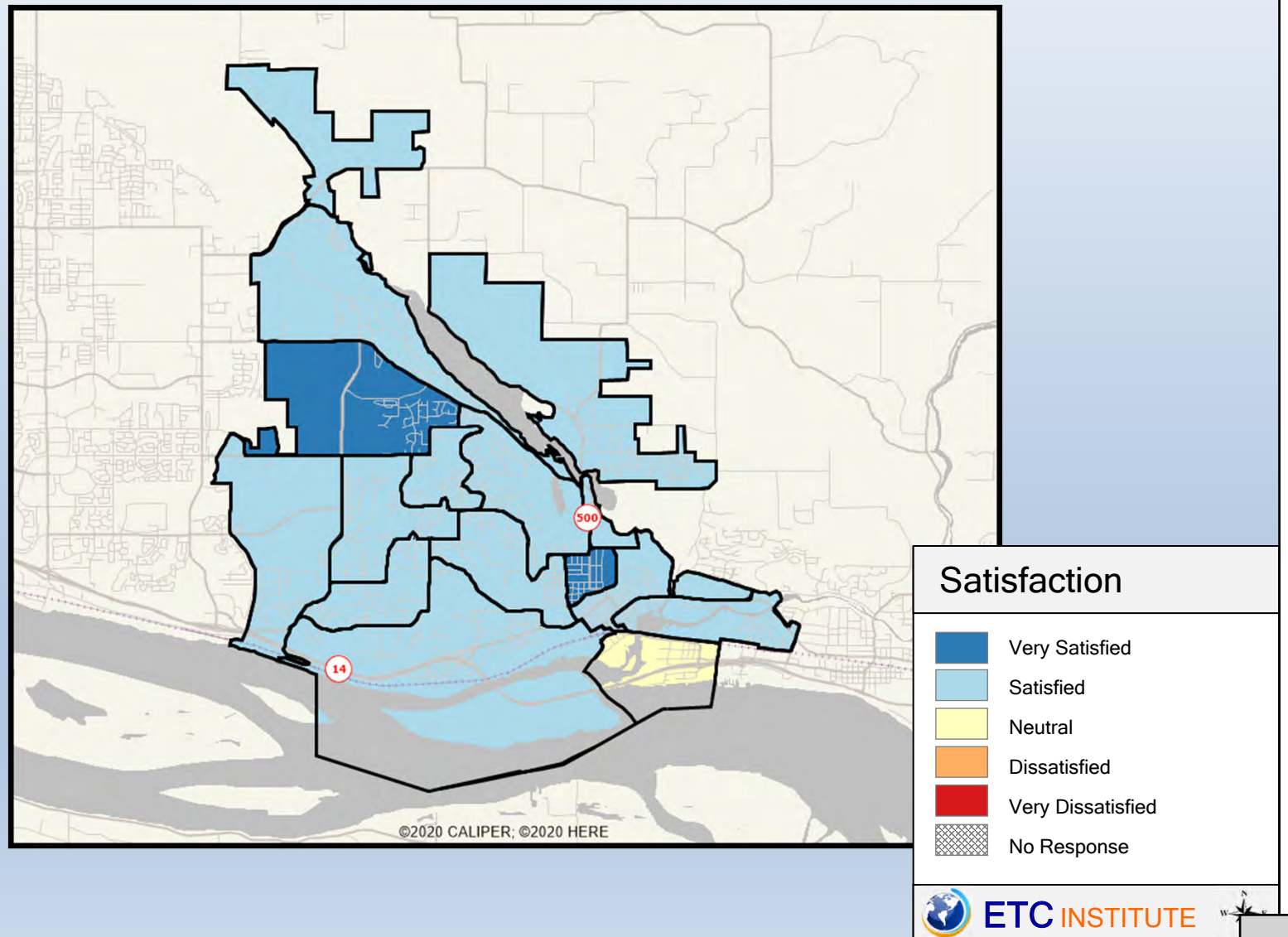
# Q16-03. Events for adults



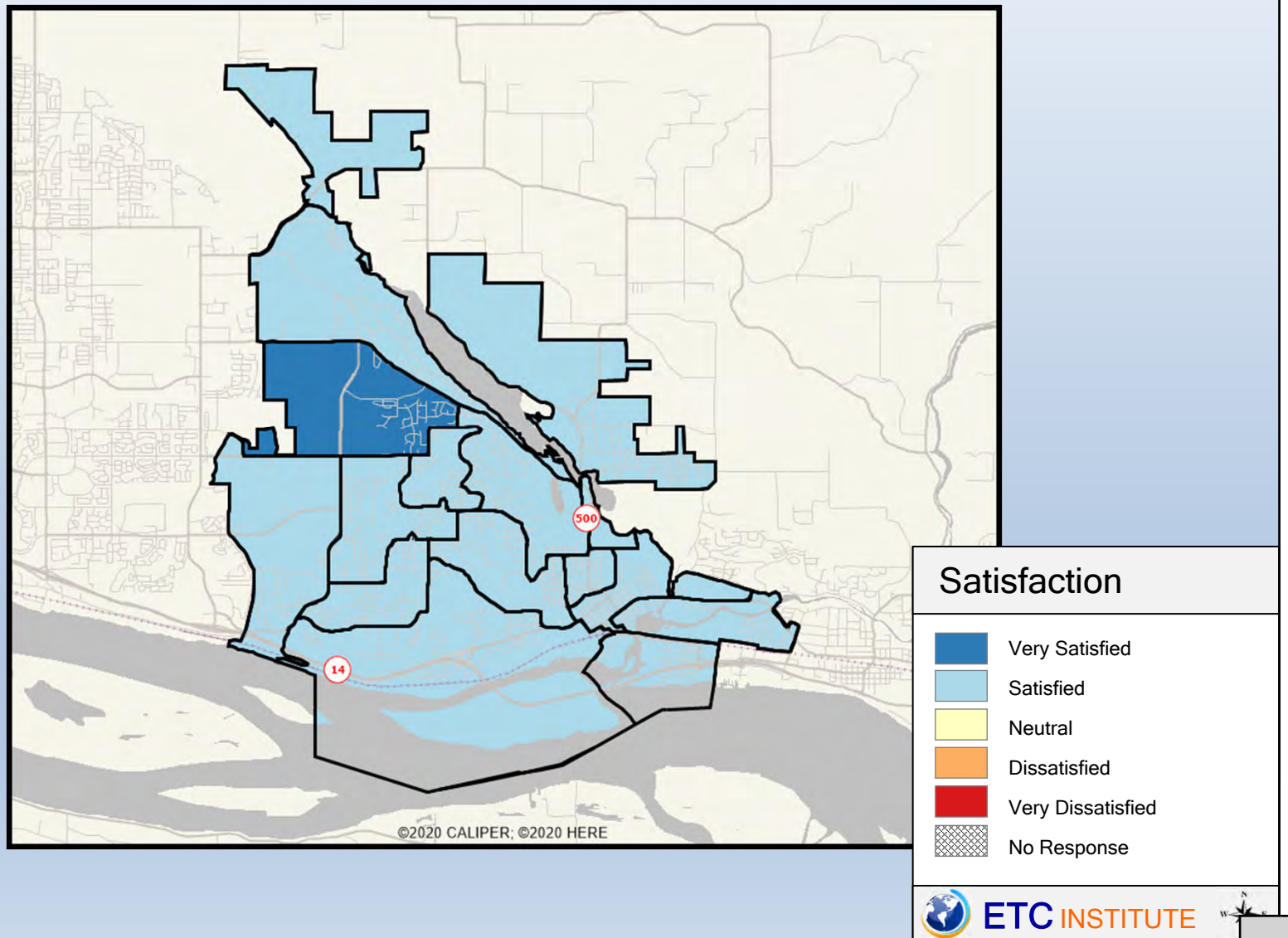
## Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

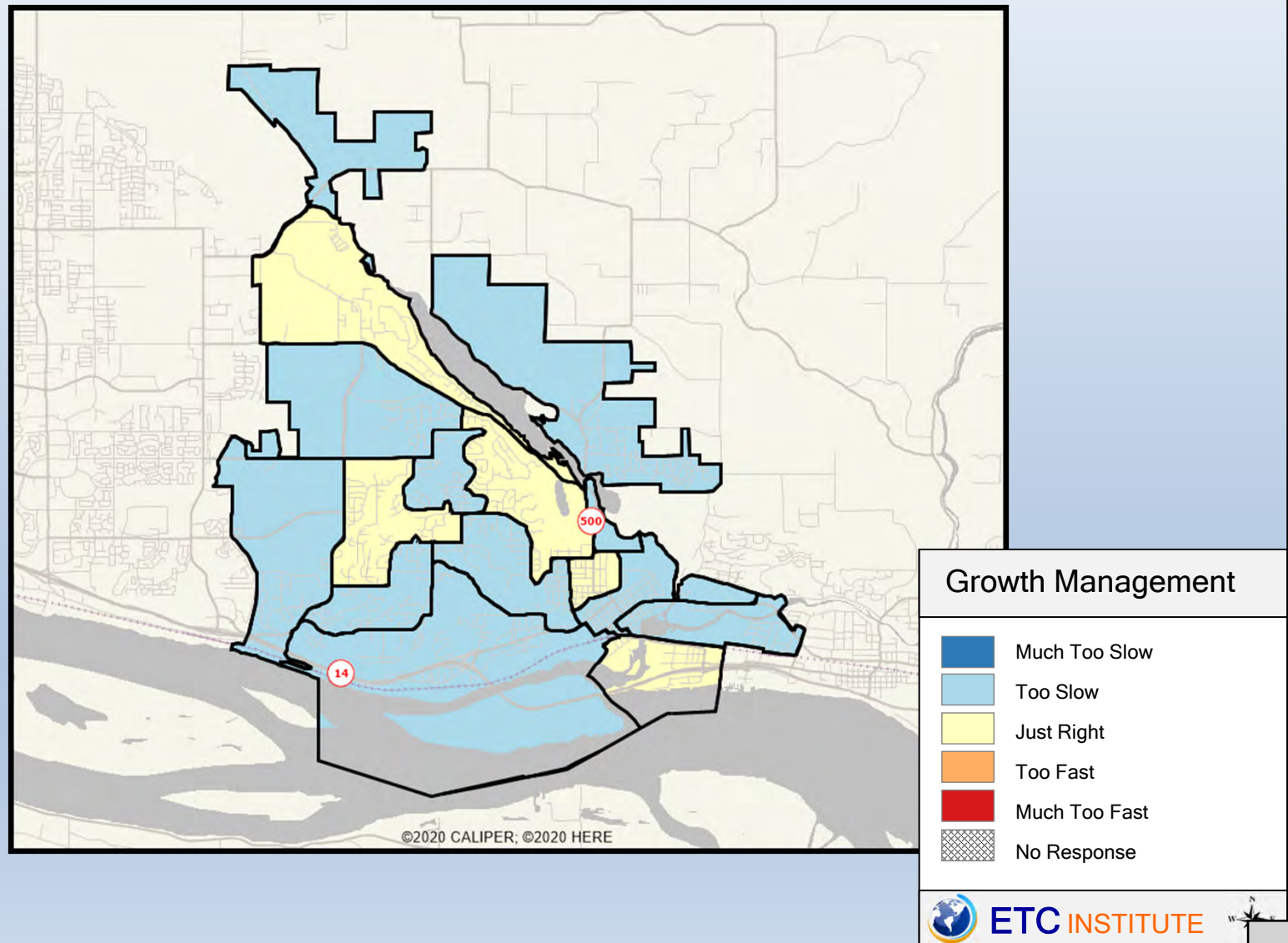
## Q16-04. Events for teens



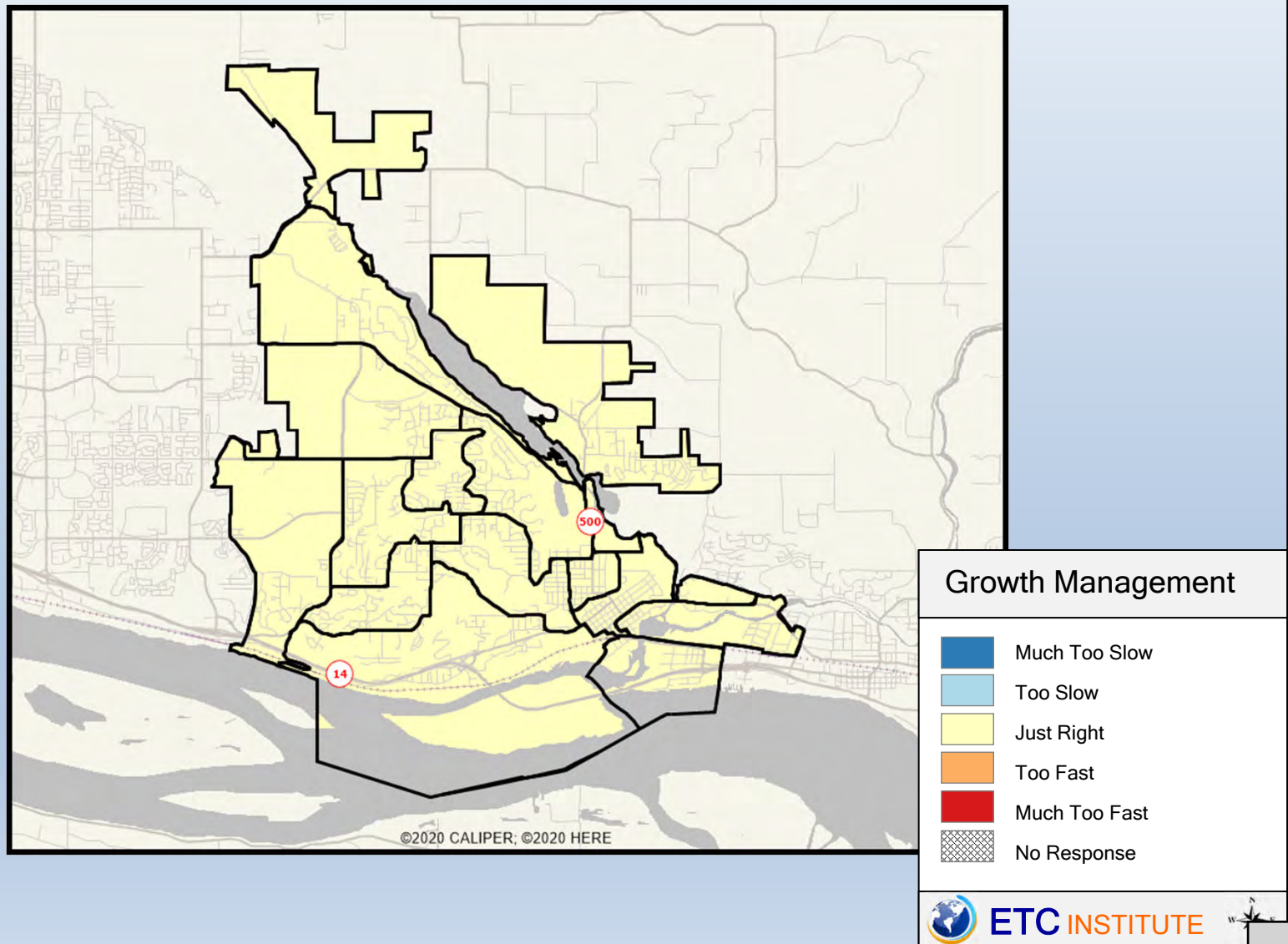
## Q16-05. Events for children



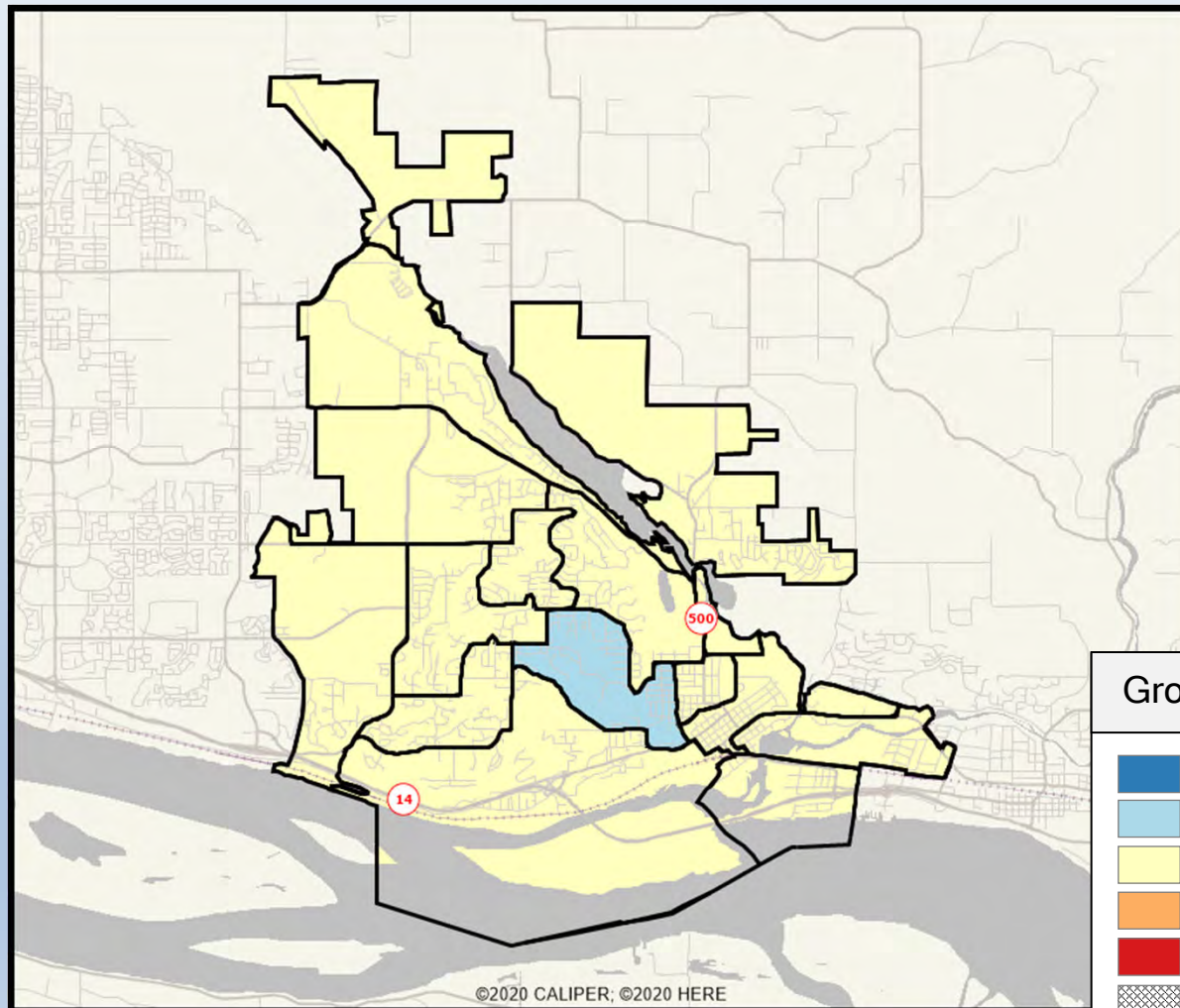
# Q20-01. Employment opportunities



## Q20-02. Office development



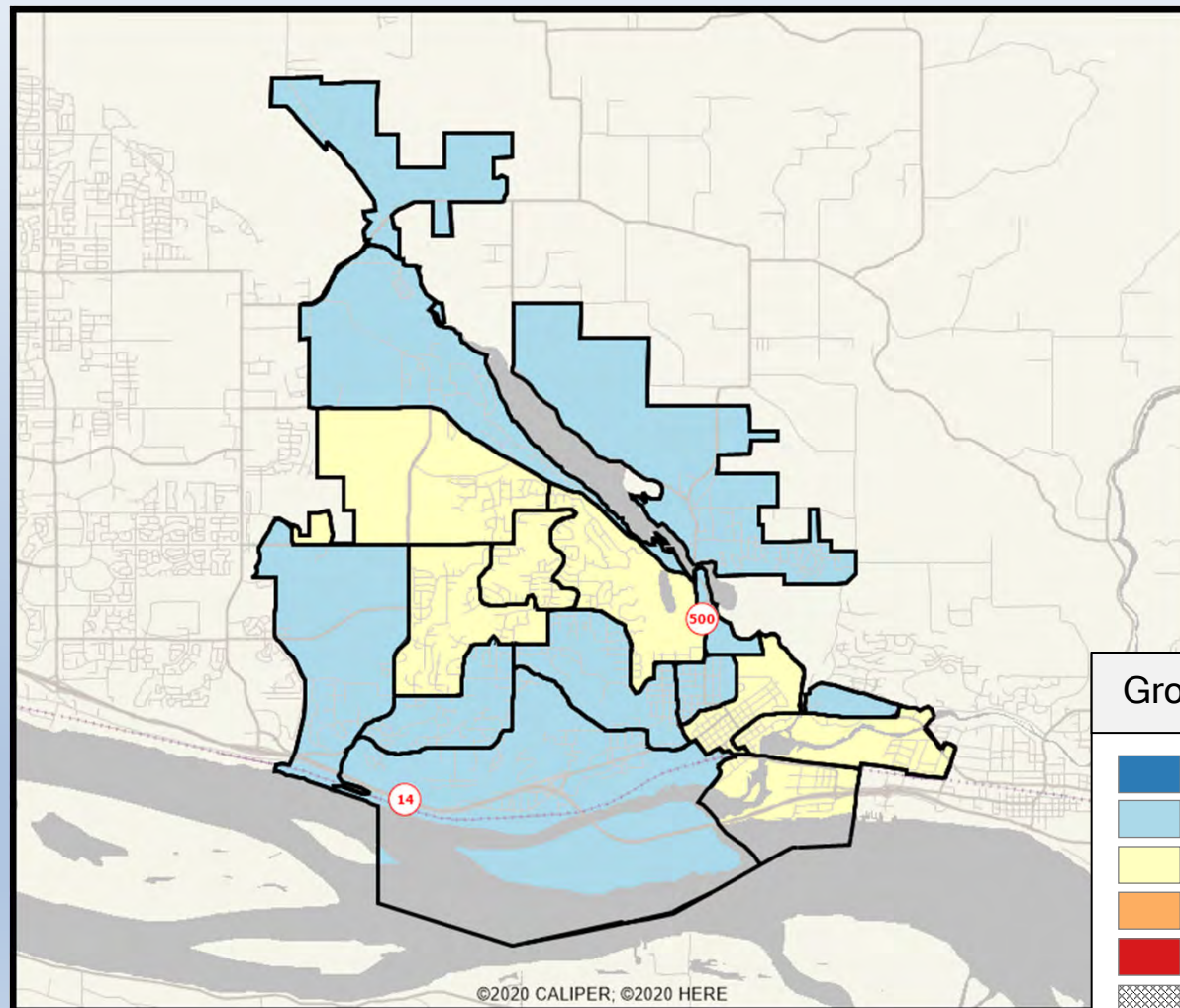
# Q20-03. Retail



## Growth Management

- Much Too Slow
- Too Slow
- Just Right
- Too Fast
- Much Too Fast
- No Response

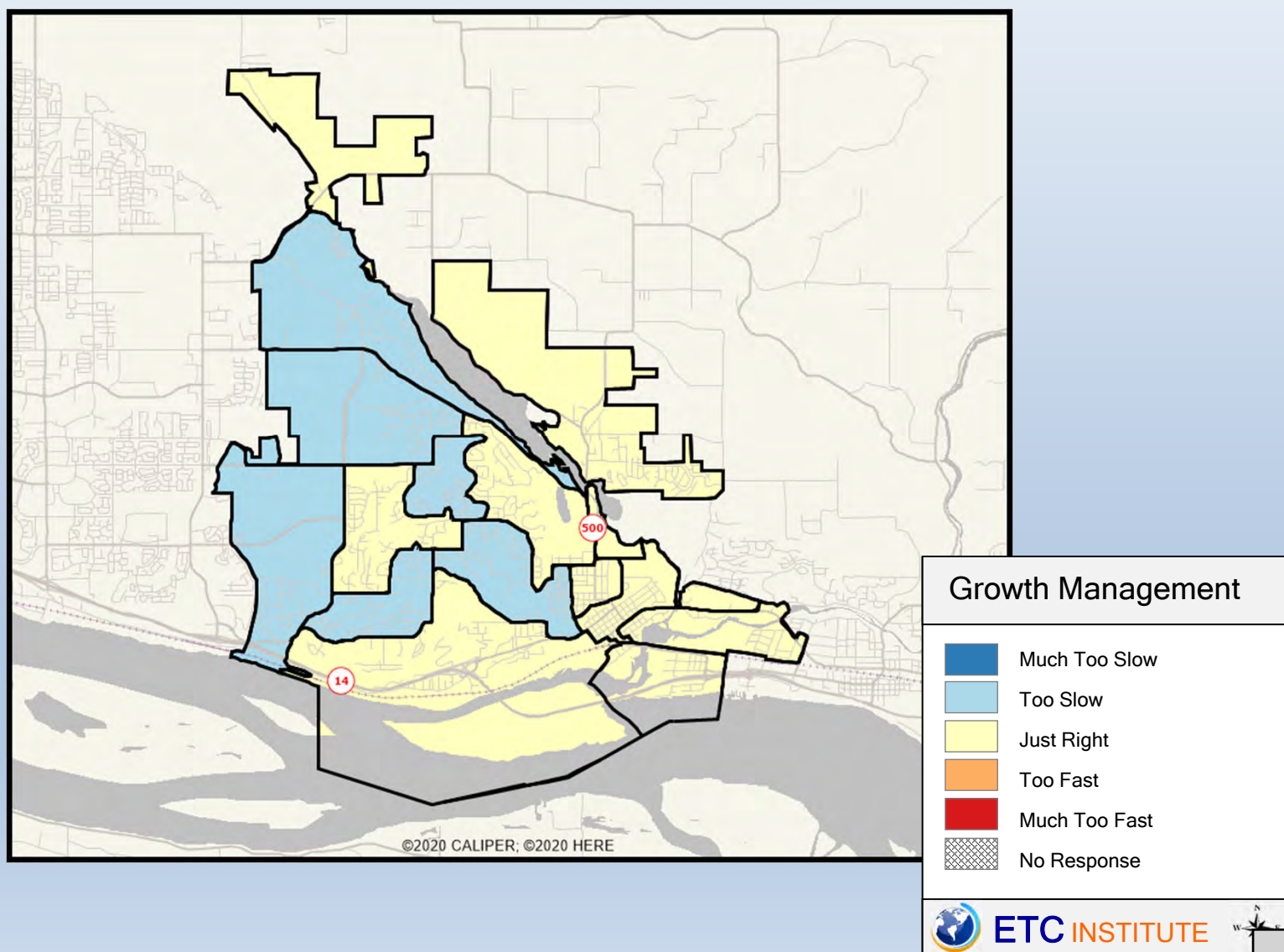
# Q20-04. Restaurants



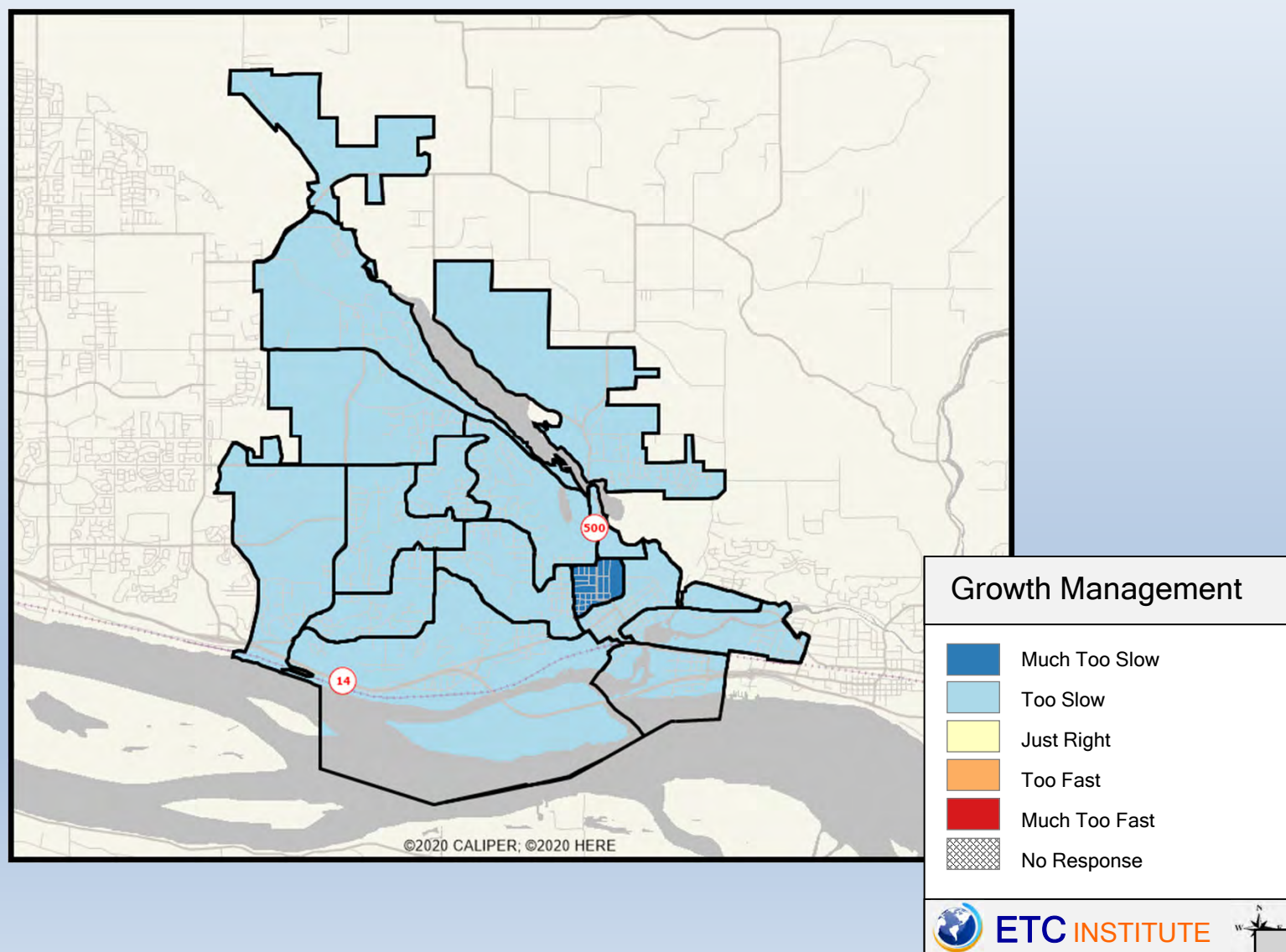
## Growth Management

- Much Too Slow
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- Too Fast
- Much Too Fast
- No Response

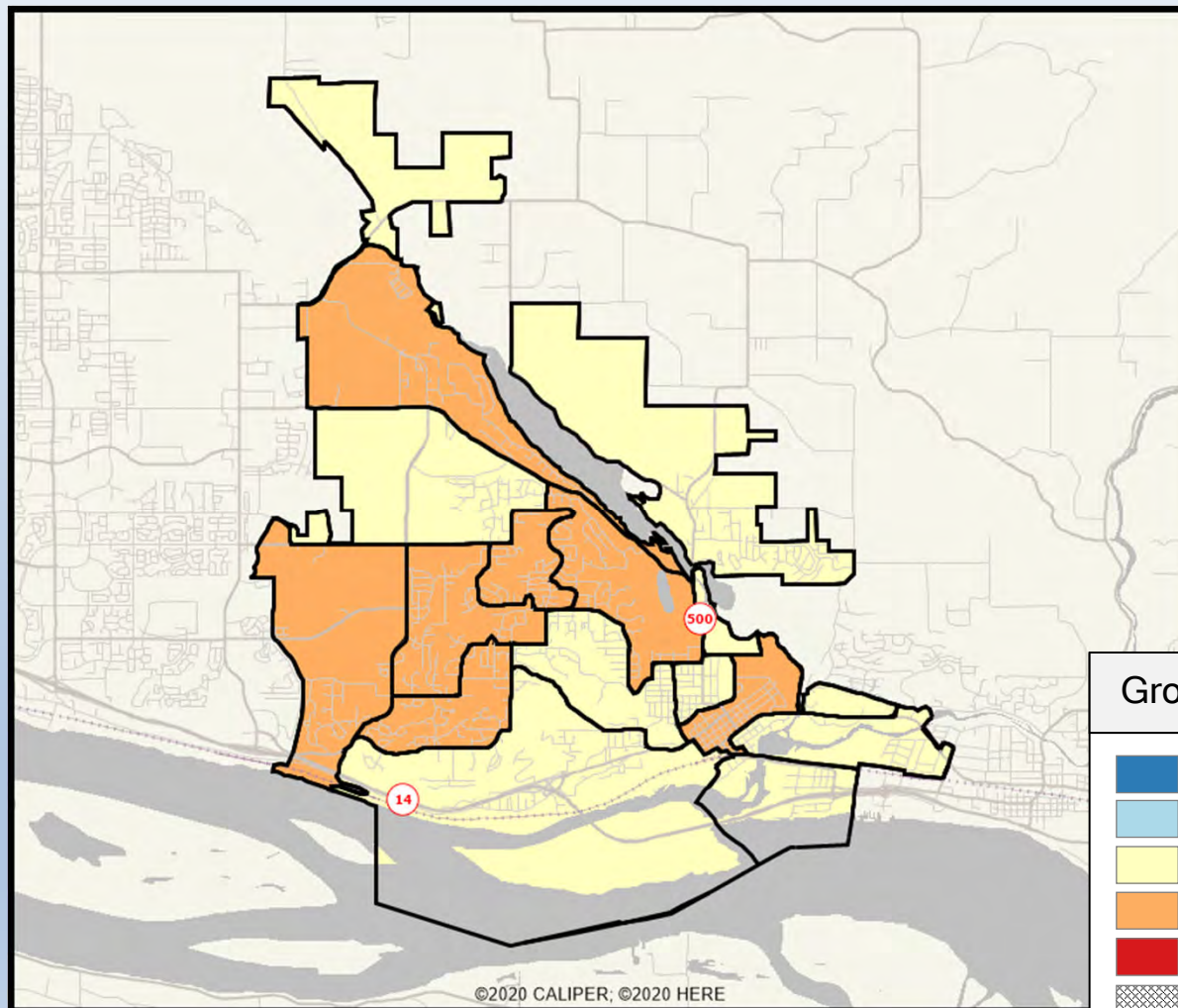
# Q20-05. Technology and other industry



## Q20-06. Housing options for aging population



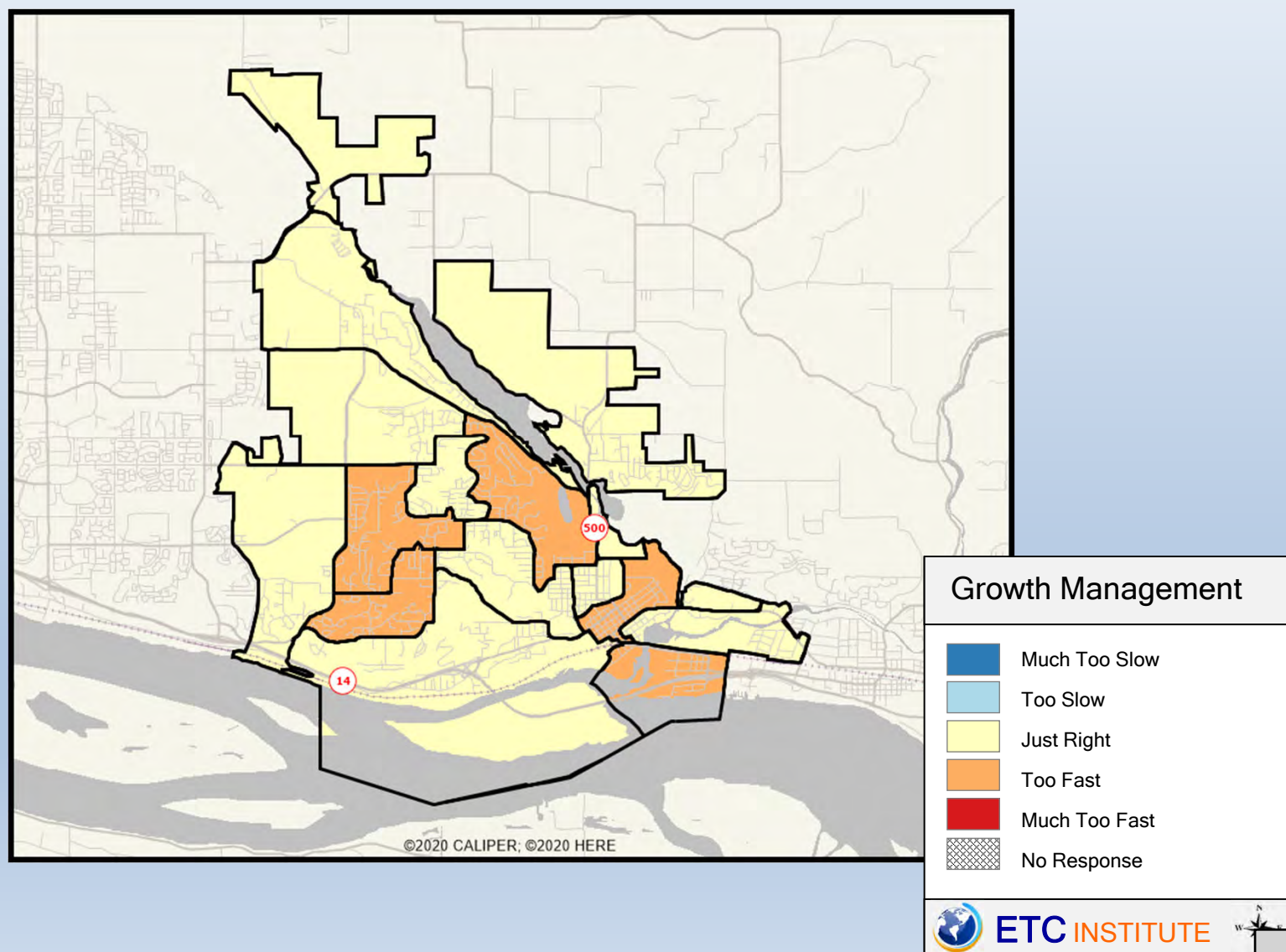
# Q20-07. Apartments



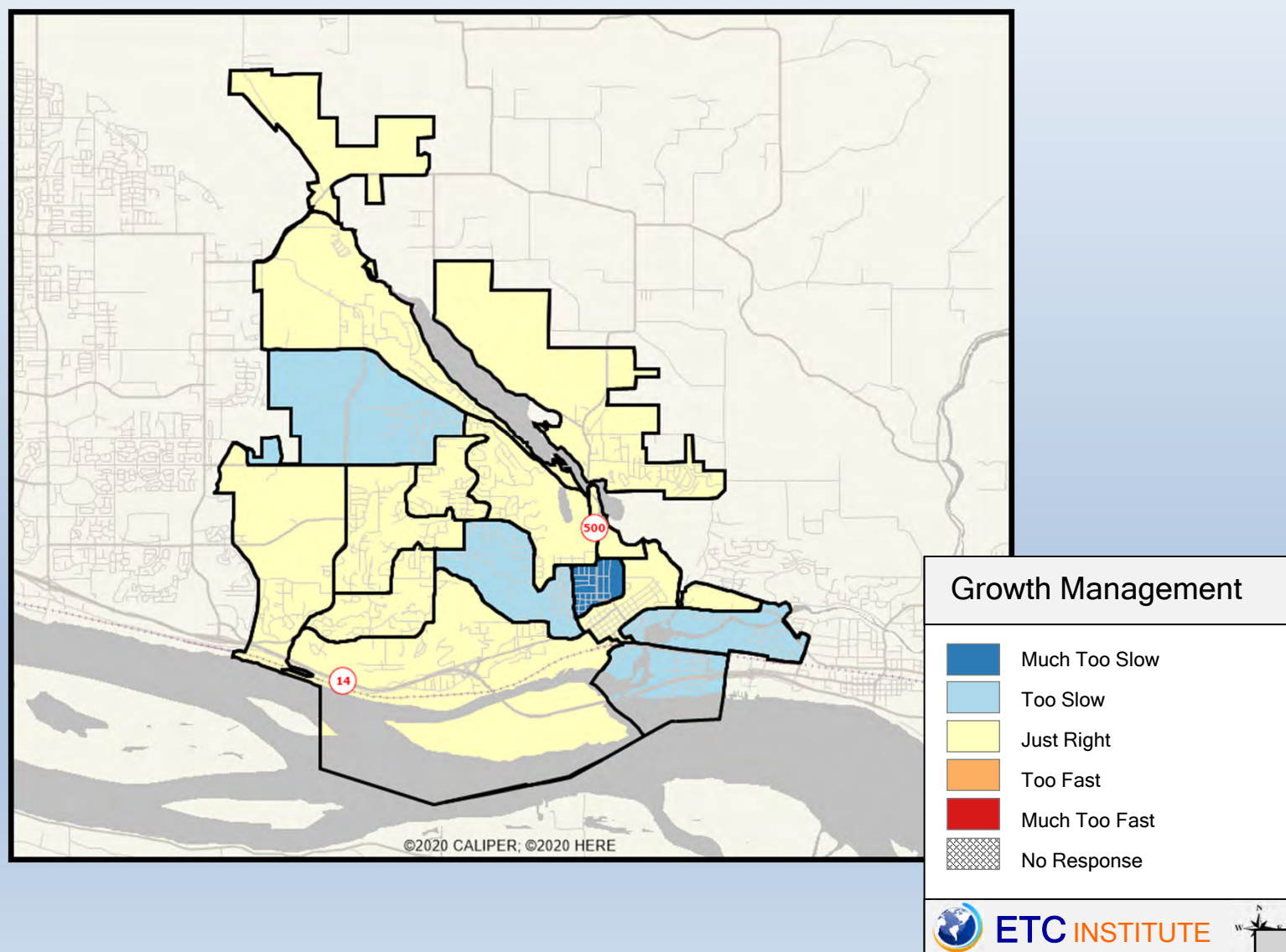
## Growth Management

- Much Too Slow
- Too Slow
- Just Right
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- Much Too Fast
- No Response

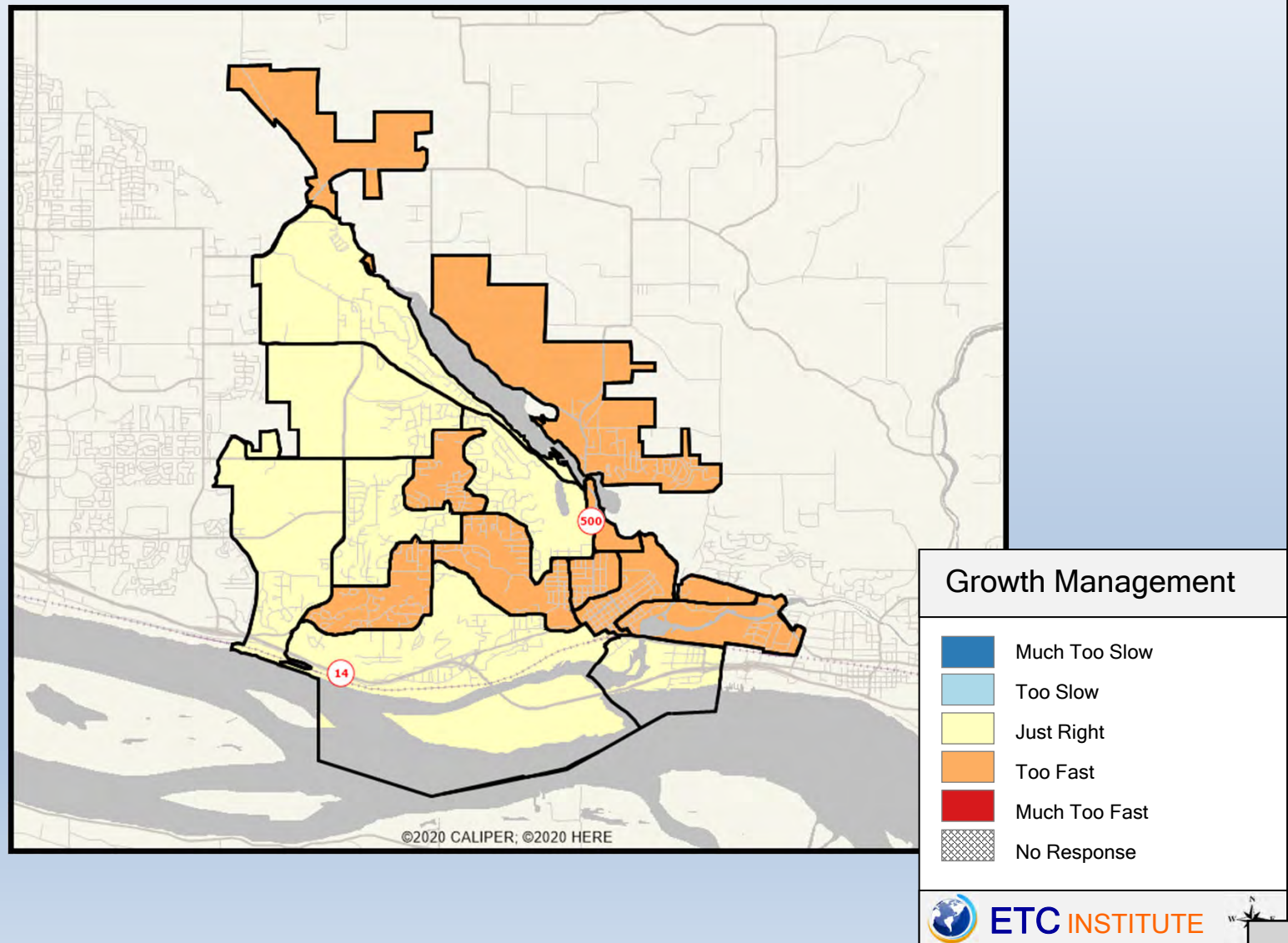
## Q20-08. Townhomes and row houses



## Q20-09. Entry-level single-family homes



## Q20-10. Large lots and large homes





## Staff Report

March 20, 2023 Council Workshop Meeting

2023 Limited General Obligation Bond Draft Ordinance

Presenter: Cathy Huber Nickerson, Finance Director

Time Estimate: 15 minutes

Phone	Email
360.817.1537	chuber@cityofcamas.us

**BACKGROUND:** : The City of Camas is redeveloping Crown Park, constructing 38<sup>th</sup> Avenue Phase 3, and addressing facility assessment projects. In determining the best option for fund these items, staff examined the cost of issuing limited general obligation bonds. Staff found the cost of issuing limited general obligation bonds to continue to be at historical lows and are recommending Council consider issuing bonds. The total the City would borrow would be \$15,000,000 of which approximately \$13,000,000 would be limited general obligation bonds and the rest may be the premium proceeds from the sale of the bonds.

There is also the potential to issue an additional \$5,000,000 for the fire station headquarter upsize and relocation.

**SUMMARY:** This agenda item will review the size of the limited general obligation bond while reviewing the draft bond ordinance. Bond Counsel will provide the ordinance before the Council meeting.

**BENEFITS TO THE COMMUNITY:** The benefit of funding the projects in 2023 would be twofold, lower debt borrowing costs and potentially cost avoidance of higher inflation.

**POTENTIAL CHALLENGES:** The financial markets may change before issuance and staff may need to reschedule or consider other financing options.

**BUDGET IMPACT:** This agenda item was included in the approved 2023-2024 biennial budget for funding the Crown Park , 38<sup>th</sup> Ave. Construction Phase 3, and Facility Assessment Projects.

**RECOMMENDATION:** Staff recommends Council direct staff to bring the ordinance to the Council Regular Meeting on April 3, 2023 for consideration and approval.

## CITY OF CAMAS, WASHINGTON

ORDINANCE NO. \_\_\_\_\_

AN ORDINANCE of the City of Camas, Washington, relating to contracting indebtedness; providing for the issuance, sale and delivery of not to exceed \$\_\_\_\_\_ aggregate principal amount of limited tax general obligation bonds to provide funds to finance parks redevelopment, facilities construction and rehabilitation, street construction and other capital improvements, and to pay the costs of issuance and sale of the bonds; fixing or setting parameters with respect to certain terms and covenants of the bonds; appointing the City's designated representative to approve the final terms of the sale of the bonds; and providing for other related matters.

Passed April 3, 2023

*This document prepared by:*

*Foster Garvey P.C.  
1111 Third Avenue, Suite 3000  
Seattle, Washington 98101  
(206) 447-4400*

## TABLE OF CONTENTS\*

	<u>Page</u>
Section 1. Definitions.....	1
Section 2. Findings and Determinations .....	3
Section 3. Authorization of Bonds.....	4
Section 4. Description of Bonds; Appointment of Designated Representative .....	4
Section 5. Bond Registrar; Registration and Transfer of Bonds.....	5
Section 6. Form and Execution of Bonds .....	6
Section 7. Payment of Bonds .....	7
Section 8. Funds and Accounts; Deposit of Proceeds.....	7
Section 9. Redemption Provisions and Purchase of Bonds .....	8
Section 10. Failure To Pay Bonds.....	9
Section 11. Pledge of Taxes .....	9
Section 12. Tax Covenants .....	9
Section 13. Refunding or Defeasance of the Bonds .....	10
Section 14. Sale and Delivery of the Bonds .....	10
Section 15. Official Statement; Continuing Disclosure .....	11
Section 16. Undertaking to Provide Continuing Disclosure.....	11
Section 17. Supplemental and Amendatory Ordinances.....	14
Section 18. General Authorization and Ratification .....	14
Section 19. Severability .....	14
Section 20. Effective Date of Ordinance .....	14

*\*The cover page, table of contents and section headings of this ordinance are for convenience of reference only, and shall not be used to resolve any question of interpretation of this ordinance.*

## CITY OF CAMAS, WASHINGTON

## ORDINANCE NO. \_\_\_\_\_

AN ORDINANCE of the City of Camas, Washington, relating to contracting indebtedness; providing for the issuance, sale and delivery of not to exceed \$\_\_\_\_\_ aggregate principal amount of limited tax general obligation bonds to provide funds to finance parks redevelopment, facilities construction and rehabilitation, street construction and other capital improvements, and to pay the costs of issuance and sale of the bonds; fixing or setting parameters with respect to certain terms and covenants of the bonds; appointing the City's designated representative to approve the final terms of the sale of the bonds; and providing for other related matters.

THE CITY COUNCIL OF THE CITY OF CAMAS, WASHINGTON, DO ORDAIN AS FOLLOWS:

Section 1.     Definitions. As used in this ordinance, the following capitalized terms shall have the following meanings:

(a)     “*Authorized Denomination*” means \$5,000 or any integral multiple thereof within a maturity of a Series.

(b)     “*Beneficial Owner*” means, with respect to a Bond, the owner of any beneficial interest in that Bond.

(c)     “*Bond*” means each bond issued pursuant to and for the purposes provided in this ordinance.

(d)     “*Bond Counsel*” means the firm of Foster Garvey P.C., its successor, or any other attorney or firm of attorneys selected by the City with a nationally recognized standing as bond counsel in the field of municipal finance.

(e)     “*Bond Fund*” means the Limited Tax General Obligation Bond Fund, 2023, of the City created for the payment of the principal of and interest on the Bonds.

(f)     “*Bond Purchase Contract*” means an offer to purchase a Series of the Bonds, setting forth certain terms and conditions of the issuance, sale and delivery of those Bonds, which offer is authorized to be accepted by the Designated Representative on behalf of the City, if consistent with this ordinance.

(g)     “*Bond Register*” means the books or records maintained by the Bond Registrar for the purpose of identifying ownership of each Bond.

(h)     “*Bond Registrar*” means the Fiscal Agent, or any successor bond registrar selected by the City.

(i) “City” means the City of Camas, Washington, a municipal corporation duly organized and existing under the laws of the State.

(j) “City Council” means the legislative authority of the City, as duly and regularly constituted from time to time.

(k) “Code” means the United States Internal Revenue Code of 1986, as amended, and applicable rules and regulations promulgated thereunder.

(l) “DTC” means The Depository Trust Company, New York, New York, or its nominee.

(m) “Designated Representative” means the officer of the City appointed in Section 4 of this ordinance to serve as the City’s designated representative in accordance with RCW 39.46.040(2).

(n) “Final Terms” means the terms and conditions for the sale of a Series of the Bonds including the amount, date or dates, denominations, interest rate or rates (or mechanism for determining interest rate or rates), payment dates, final maturity, redemption rights, price, and other terms or covenants.

(o) “Fiscal Agent” means the fiscal agent of the State, as the same may be designated by the State from time to time.

(p) “Government Obligations” has the meaning given in RCW 39.53.010, as now in effect or as may hereafter be amended.

(q) “Issue Date” means, with respect to a Bond, the date of initial issuance and delivery of that Bond to the Purchaser in exchange for the purchase price of that Bond.

(r) “Letter of Representations” means the Blanket Issuer Letter of Representations between the City and DTC, dated October 12, 1998, as it may be amended from time to time, and any successor or substitute letter relating to the operational procedures of the Securities Depository.

(s) “MSRB” means the Municipal Securities Rulemaking Board.

(t) “Official Statement” means an offering document, disclosure document, private placement memorandum or substantially similar disclosure document provided to purchasers and potential purchasers in connection with the initial offering of a Series of the Bonds in conformance with Rule 15c2-12 or other applicable regulations of the SEC.

(u) “Owner” means, without distinction, the Registered Owner and the Beneficial Owner.

(v) “Project” means the redevelopment of parks, construction and rehabilitation of facilities, street construction, and other capital improvements as deemed necessary and advisable

by the City. Incidental costs incurred in connection with carrying out and accomplishing the Project, consistent with RCW 39.46.070, may be included as costs of the Project.

(w) “*Project Fund*” means the fund(s) or account(s) of the City created or continued for the purpose of carrying out the Project.

(x) “*Purchaser*” means KeyBanc Capital Markets Inc., of Seattle, Washington, or such other corporation, firm, association, partnership, trust, bank, financial institution or other legal entity or group of entities selected by the Designated Representative to serve as purchaser in a private placement, or underwriter in a negotiated sale.

(y) “*Rating Agency*” means any nationally recognized rating agency then maintaining a rating on the Bonds at the request of the City.

(z) “*Record Date*” means the Bond Registrar’s close of business on the 15th day of the month preceding an interest payment date. With respect to redemption of a Bond prior to its maturity, the Record Date shall mean the Bond Registrar’s close of business on the date on which the Bond Registrar sends the notice of redemption in accordance with Section 9.

(aa) “*Registered Owner*” means, with respect to a Bond, the person in whose name that Bond is registered on the Bond Register. For so long as the City utilizes the book-entry only system for the Bonds under the Letter of Representations, Registered Owner shall mean the Securities Depository.

(bb) “*Rule 15c2-12*” means Rule 15c2-12 promulgated by the SEC under the Securities Exchange Act of 1934, as amended.

(cc) “*SEC*” means the United States Securities and Exchange Commission.

(dd) “*Securities Depository*” means DTC, any successor thereto, any substitute securities depository selected by the City that is qualified under applicable laws and regulations to provide the services proposed to be provided by it, or the nominee of any of the foregoing.

(ee) “*Series of the Bonds*” or “*Series*” means a series of the Bonds issued pursuant to this ordinance.

(ff) “*State*” means the State of Washington.

(gg) “*Term Bond*” means each Bond designated as a Term Bond and subject to mandatory redemption in the years and amounts set forth in the Bond Purchase Contract.

(hh) “*Undertaking*” means the undertaking to provide continuing disclosure entered into pursuant to Section 16 of this ordinance.

Section 2. Findings and Determinations. The City takes note of the following facts and makes the following findings and determinations:

(a) *Authority and Description of Project.* The City is in need of parks redevelopment, facilities construction and rehabilitation, street construction and other capital improvements. The City Council therefore finds that it is in the best interests of the City to carry out the Project.

(b) *Plan of Financing.* Pursuant to applicable law, including without limitation chapters 35.37, 35.40, 39.36, 39.44, 39.46 and 39.52 RCW, the City is authorized to issue general obligation bonds for the purpose of financing the Project. The total expected cost of the Project is approximately \$[20,000,000], which is expected to be made up of proceeds of the Bonds, grants, and other available money of the City.

(c) *Debt Capacity.* The maximum amount of indebtedness authorized by this ordinance is \$\_\_\_\_\_. Based on the following facts, this amount is to be issued within the amount permitted to be issued by the City for general municipal purposes without a vote:

- (1) The assessed valuation of the taxable property within the City as ascertained by the last preceding assessment for City purposes for collection in the calendar year 2023 is \$7,276,498,632.
- (2) As of February 28, 2023, the City had limited tax general obligation indebtedness, consisting of bonds, note, loans, and conditional sales contracts outstanding in the principal amount of \$[45,129,187], which is incurred within the limit of up to 1½% of the value of the taxable property within the City permitted for general municipal purposes without a vote.
- (3) As of February 28, 2023, the City had no unlimited tax general obligation indebtedness outstanding.

(d) *The Bonds.* For the purpose of providing the funds necessary to carry out the Project and to pay the costs of issuance and sale of the Bonds, the City Council finds that it is in the best interests of the City and its taxpayers to issue and sell the Bonds to the Purchaser, pursuant to the terms set forth as approved by the City's Designated Representative consistent with this ordinance.

Section 3. Authorization of Bonds. The City is authorized to borrow money on the credit of the City and issue negotiable limited tax general obligation bonds evidencing indebtedness in one or more Series in aggregate principal amount not to exceed \$\_\_\_\_\_ to provide funds necessary to carry out the Project and to pay the costs of issuance and sale of the Bonds. The proceeds of the Bonds allocated to paying the cost of the Project shall be deposited as set forth in Section 8 of this ordinance and shall be used to carry out the Project, or a portion of the Project, in such order of time as the City determines is advisable and practicable.

Section 4. Description of Bonds; Appointment of Designated Representative. The City's Finance Director, or the City Administrator in the absence of the Finance Director, is appointed as the Designated Representative of the City and is authorized and directed to conduct the sale of the Bonds in the manner and upon the terms deemed most advantageous to the City, and to approve the Final Terms of each Series of the Bonds, with such additional terms and covenants as the Designated Representative deems advisable, within the following parameters:

- (a) The Bonds may be issued in one or more Series, and the aggregate principal amount of the Bonds shall not exceed \$\_\_\_\_\_;
- (b) One or more rates of interest may be fixed for the Bonds as long as no rate of interest for any maturity of the Bonds exceeds \_\_\_\_\_%;
- (c) The true interest cost to the City for each Series of Bonds does not exceed \_\_\_\_\_%;
- (d) The aggregate purchase price for each Series of Bonds shall not be less than \_\_\_\_\_% and not more than \_\_\_\_\_% of the aggregate stated principal amount of the Bonds, excluding any original issue discount;
- (e) The Bonds may be issued subject to optional and mandatory redemption provisions;
- (f) Each Series shall mature no later than December 31, 20\_\_\_\_; and
- (g) The Bonds shall be dated as of the date of their delivery, which date and time for the issuance and delivery of the Bonds is not later than December 31, 2023.

In addition, a Series of the Bonds may not be issued if it would cause the indebtedness of the City to exceed the City's legal debt capacity on the Issue Date. The Designated Representative may determine whether it is in the City's best interest to provide for bond insurance or other credit enhancement; and may accept such additional terms, conditions and covenants as the Designated Representative may determine are in the best interests of the City, consistent with this ordinance.

In determining the number of series, the series designations, final principal amounts, date of the Bonds, denominations, interest rates, payment dates, redemption provisions, tax status, and maturity dates for the Bonds, the Designated Representative, in consultation with other City officials and staff and advisors, shall take into account those factors that, in the judgment of the Designated Representative, will result in the lowest true interest cost on the Bonds to their maturity, including, but not limited to current financial market conditions and current interest rates for obligations comparable to the Bonds.

#### Section 5. Bond Registrar; Registration and Transfer of Bonds.

- (a) *Registration of Bonds.* Each Bond shall be issued only in registered form as to both principal and interest and the ownership of each Bond shall be recorded on the Bond Register.
- (b) *Bond Registrar; Duties.* The Fiscal Agent is appointed as initial Bond Registrar. The Bond Registrar shall keep, or cause to be kept, sufficient books for the registration and transfer of the Bonds, which shall be open to inspection by the City at all times. The Bond Registrar is authorized, on behalf of the City, to authenticate and deliver Bonds transferred or exchanged in accordance with the provisions of the Bonds and this ordinance, to serve as the City's paying agent for the Bonds and to carry out all of the Bond Registrar's powers and duties under this ordinance. The Bond Registrar shall be responsible for its representations contained in the Bond Registrar's Certificate of Authentication on each Bond. The Bond Registrar may become an Owner with the same rights it would have if it were not the Bond Registrar and, to the extent permitted by law,

may act as depository for and permit any of its officers or directors to act as members of, or in any other capacity with respect to, any committee formed to protect the rights of Owners.

(c) *Bond Register; Transfer and Exchange.* The Bond Register shall contain the name and mailing address of each Registered Owner and the principal amount and number of each Bond held by each Registered Owner. A Bond surrendered to the Bond Registrar may be exchanged for a Bond or Bonds in any Authorized Denomination of an equal aggregate principal amount and of the same Series, interest rate and maturity. A Bond may be transferred only if endorsed in the manner provided thereon and surrendered to the Bond Registrar. Any exchange or transfer shall be without cost to the Owner or transferee. The Bond Registrar shall not be obligated to exchange any Bond or transfer registered ownership during the period between the applicable Record Date and the next upcoming interest payment or redemption date.

(d) *Securities Depository; Book-Entry Only Form.* DTC is appointed as initial Securities Depository and each such Bond initially shall be registered in the name of Cede & Co., as the nominee of DTC. Each Bond registered in the name of the Securities Depository shall be held fully immobilized in book-entry only form by the Securities Depository in accordance with the provisions of the Letter of Representations. Registered ownership of any Bond registered in the name of the Securities Depository may not be transferred except: (i) to any successor Securities Depository; (ii) to any substitute Securities Depository appointed by the City; or (iii) to any person if the Bond is no longer to be held in book-entry only form. Upon the resignation of the Securities Depository, or upon a termination of the services of the Securities Depository by the City, the City may appoint a substitute Securities Depository. If (i) the Securities Depository resigns and the City does not appoint a substitute Securities Depository, or (ii) the City terminates the services of the Securities Depository, the Bonds no longer shall be held in book-entry only form and the registered ownership of each Bond may be transferred to any person as provided in this ordinance.

Neither the City nor the Bond Registrar shall have any obligation to participants of any Securities Depository or the persons for whom they act as nominees regarding accuracy of any records maintained by the Securities Depository or its participants. Neither the City nor the Bond Registrar shall be responsible for any notice that is permitted or required to be given to a Registered Owner except such notice as is required to be given by the Bond Registrar to the Securities Depository.

## Section 6. Form and Execution of Bonds.

(a) *Form of Bonds; Signatures and Seal.* Each Bond shall be prepared in a form consistent with the provisions of this ordinance and State law. Each Bond shall be signed by the Mayor or Mayor Pro Tem and the City Clerk, either or both of whose signatures may be manual or in facsimile, and the seal of the City or a facsimile reproduction thereof shall be impressed or printed thereon. If any officer whose manual or facsimile signature appears on a Bond ceases to be an officer of the City authorized to sign bonds before the Bond bearing such officer's manual or facsimile signature is authenticated by the Bond Registrar, or issued or delivered by the City, that Bond nevertheless may be authenticated, issued and delivered and, when authenticated, issued and delivered, shall be as binding on the City as though that person had continued to be an officer of the City authorized to sign bonds. Any Bond also may be signed on behalf of the City by any

person who, on the actual date of signing of the Bond, is an officer of the City authorized to sign bonds, although such officer did not hold the required office on its Issue Date.

(b) *Authentication.* Only a Bond bearing a Certificate of Authentication in substantially the following form, manually signed by the Bond Registrar, shall be valid or obligatory for any purpose or entitled to the benefits of this ordinance: “Certificate of Authentication. This Bond is one of the fully registered City of Camas, Washington, Limited Tax General Obligation Bonds, 2023, described in the Bond Ordinance.” The authorized signing of a Certificate of Authentication shall be conclusive evidence that the Bond so authenticated has been duly executed, authenticated and delivered and is entitled to the benefits of this ordinance.

Section 7. Payment of Bonds. Principal of and interest on each Bond shall be payable in lawful money of the United States of America. Principal of and interest on each Bond registered in the name of the Securities Depository is payable in the manner set forth in the Letter of Representations. Interest on each Bond not registered in the name of the Securities Depository is payable by electronic transfer on the interest payment date, or by check or draft of the Bond Registrar mailed on the interest payment date to the Registered Owner at the address appearing on the Bond Register on the Record Date. However, the City is not required to make electronic transfers except pursuant to a request by a Registered Owner in writing received on or prior to the Record Date and at the sole expense of the Registered Owner. Principal of each Bond not registered in the name of the Securities Depository is payable upon presentation and surrender of the Bond by the Registered Owner to the Bond Registrar. The Bonds are not subject to acceleration under any circumstances.

Section 8. Funds and Accounts; Deposit of Proceeds.

(a) *Bond Fund.* The Bond Fund is created as a special fund of the City for the sole purpose of paying principal of and interest on the Bonds. All amounts allocated to the payment of the principal of and interest on the Bonds shall be deposited in the Bond Fund as necessary for the timely payment of amounts due with respect to the Bonds. The principal of and interest on the Bonds shall be paid out of the Bond Fund. Until needed for that purpose, the City may invest money in the Bond Fund temporarily in any legal investment, and the investment earnings shall be retained in the Bond Fund and used for the purposes of that fund.

(b) *Project Fund.* The Project Fund is created or continued as a fund of the City for the purpose of paying the costs of the Project. Proceeds received from the sale and delivery of the Bonds shall be deposited into the Project Fund and used to pay the costs of the Project and costs of issuance of the Bonds. Until needed to pay such costs, the City may invest those proceeds temporarily in any legal investment, and the investment earnings shall be retained in the Project Fund and used for the purposes of that fund, except that earnings subject to a federal tax or rebate requirement (if applicable) may be withdrawn from the Project Fund and used for those tax or rebate purposes.

Section 9. Redemption Provisions and Purchase of Bonds.

(a) *Optional Redemption.* The Bonds shall be subject to redemption at the option of the City on terms acceptable to the Designated Representative, as set forth in the Bond Purchase Contract, consistent with the parameters set forth in Section 4.

(b) *Mandatory Redemption.* Each Bond that is designated as a Term Bond in the Bond Purchase Contract, consistent with the parameters set forth in Section 4 and except as set forth below, shall be called for redemption at a price equal to the stated principal amount to be redeemed, plus accrued interest, on the dates and in the amounts as set forth in the Bond Purchase Contract. If a Term Bond is redeemed under the optional redemption provisions, defeased or purchased by the City and surrendered for cancellation, the principal amount of the Term Bond so redeemed, defeased or purchased (irrespective of its actual redemption or purchase price) shall be credited against one or more scheduled mandatory redemption installments for that Term Bond. The City shall determine the manner in which the credit is to be allocated and shall notify the Bond Registrar in writing of its allocation prior to the earliest mandatory redemption date for that Term Bond for which notice of redemption has not already been given.

(c) *Selection of Bonds for Redemption; Partial Redemption.* If fewer than all of the outstanding Bonds are to be redeemed at the option of the City, the City shall select the Series and maturities to be redeemed. If fewer than all of the outstanding Bonds of a maturity of a Series are to be redeemed, the Securities Depository shall select Bonds registered in the name of the Securities Depository to be redeemed in accordance with the Letter of Representations, and the Bond Registrar shall select all other Bonds to be redeemed randomly in such manner as the Bond Registrar shall determine. All or a portion of the principal amount of any Bond that is to be redeemed may be redeemed in any Authorized Denomination. If less than all of the outstanding principal amount of any Bond is redeemed, upon surrender of that Bond to the Bond Registrar, there shall be issued to the Registered Owner, without charge, a new Bond (or Bonds, at the option of the Registered Owner) of the same Series, maturity and interest rate in any Authorized Denomination in the aggregate principal amount to remain outstanding.

(d) *Notice of Redemption.* Notice of redemption of each Bond registered in the name of the Securities Depository shall be given in accordance with the Letter of Representations. Notice of redemption of each other Bond, unless waived by the Registered Owner, shall be given by the Bond Registrar not less than 20 nor more than 60 days prior to the date fixed for redemption by first-class mail, postage prepaid, to the Registered Owner at the address appearing on the Bond Register on the Record Date. The requirements of the preceding sentence shall be satisfied when notice has been mailed as so provided, whether or not it is actually received by an Owner. In addition, the redemption notice shall be mailed or sent electronically within the same period to the MSRB (if required under the Undertaking), to each Rating Agency, and to such other persons and with such additional information as the Finance Director shall determine, but these additional mailings shall not be a condition precedent to the redemption of any Bond.

(e) *Rescission of Optional Redemption Notice.* In the case of an optional redemption, the notice of redemption may state that the City retains the right to rescind the redemption notice and the redemption by giving a notice of rescission to the affected Registered Owners at any time on or prior to the date fixed for redemption. Any notice of optional redemption that is so rescinded

shall be of no effect, and each Bond for which a notice of optional redemption has been rescinded shall remain outstanding.

(f) *Effect of Redemption.* Interest on each Bond called for redemption shall cease to accrue on the date fixed for redemption, unless either the notice of optional redemption is rescinded as set forth above, or money sufficient to effect such redemption is not on deposit in the Bond Fund or in a trust account established to refund or defease the Bond.

(g) *Purchase of Bonds.* The City reserves the right to purchase any or all of the Bonds offered to the City at any time at any price acceptable to the City plus accrued interest to the date of purchase.

Section 10. Failure To Pay Bonds. If the principal of any Bond is not paid when the Bond is properly presented at its maturity or date fixed for redemption, the City shall be obligated to pay interest on that Bond at the same rate provided in the Bond from and after its maturity or date fixed for redemption until that Bond, both principal and interest, is paid in full or until sufficient money for its payment in full is on deposit in the Bond Fund, or in a trust account established to refund or defease the Bond, and the Bond has been called for payment by giving notice of that call to the Registered Owner.

Section 11. Pledge of Taxes. The Bonds constitute a general indebtedness of the City and are payable from tax revenues of the City and such other money as is lawfully available and pledged by the City for the payment of principal of and interest on the Bonds. For as long as any of the Bonds are outstanding, the City irrevocably pledges that it shall, in the manner provided by law within the constitutional and statutory limitations provided by law without the assent of the voters, include in its annual property tax levy amounts sufficient, together with other money that is lawfully available, to pay principal of and interest on the Bonds as the same become due. The full faith, credit and resources of the City are pledged irrevocably for the prompt payment of the principal of and interest on the Bonds and such pledge shall be enforceable in mandamus against the City.

Section 12. Tax Covenants.

(a) *Preservation of Tax Exemption for Interest on Bonds.* The City covenants that it will take all actions necessary to prevent interest on the Bonds from being included in gross income for federal income tax purposes, and it will neither take any action nor make or permit any use of proceeds of the Bonds or other funds of the City treated as proceeds of the Bonds that will cause interest on the Bonds to be included in gross income for federal income tax purposes. The City also covenants that it will, to the extent the arbitrage rebate requirements of Section 148 of the Code are applicable to the Bonds, take all actions necessary to comply (or to be treated as having complied) with those requirements in connection with the Bonds.

(b) *Post-Issuance Compliance.* The Finance Director is authorized and directed to review and revise the City's written procedures to facilitate compliance by the City with the covenants in this ordinance and the applicable requirements of the Code that must be satisfied after the Issue Date to prevent interest on the Bonds from being included in gross income for federal tax purposes.

(c) *Designation of Bonds as “Qualified Tax-Exempt Obligations.”* A Series of the Bonds may be designated as “qualified tax-exempt obligations” for the purposes of Section 265(b)(3) of the Code, if the following conditions are met:

- (1) the Series do not constitute “private activity bonds” within the meaning of Section 141 of the Code;
- (2) the reasonably anticipated amount of tax-exempt obligations (other than private activity bonds and other obligations not required to be included in such calculation) that the City and any entity subordinate to the City (including any entity that the City controls, that derives its authority to issue tax-exempt obligations from the City, or that issues tax-exempt obligations on behalf of the City) will issue during the calendar year in which the Series is issued will not exceed \$10,000,000; and
- (3) the amount of tax-exempt obligations, including the Series, designated by the City as “qualified tax-exempt obligations” for the purposes of Section 265(b)(3) of the Code during the calendar year in which the Series is issued does not exceed \$10,000,000.

**Section 13. Refunding or Defeasance of the Bonds.** The City may issue refunding bonds pursuant to State law or use money available from any other lawful source to carry out a refunding or defeasance plan, which may include (a) paying when due the principal of and interest on any or all of the Bonds (the “defeased Bonds”); (b) redeeming the defeased Bonds prior to their maturity; and (c) paying the costs of the refunding or defeasance. If the City sets aside in a special trust fund or escrow account irrevocably pledged to that redemption or defeasance (the “trust account”), money and/or Government Obligations maturing at a time or times and bearing interest in amounts sufficient to redeem, refund or defease the defeased Bonds in accordance with their terms, then all right and interest of the Owners of the defeased Bonds in the covenants of this ordinance and in the funds and accounts obligated to the payment of the defeased Bonds shall cease and become void. Thereafter, the Owners of defeased Bonds shall have the right to receive payment of the principal of and interest on the defeased Bonds solely from the trust account and the defeased Bonds shall be deemed no longer outstanding. In that event, the City may apply money remaining in any fund or account (other than the trust account) established for the payment or redemption of the defeased Bonds to any lawful purpose.

Unless otherwise specified by the City in a refunding or defeasance plan, notice of refunding or defeasance shall be given, and selection of Bonds for any partial refunding or defeasance shall be conducted, in the manner prescribed in this ordinance for the redemption of Bonds.

**Section 14. Sale and Delivery of the Bonds.**

(a) *Manner of Sale of Bonds; Delivery of Bonds.* The Designated Representative is authorized to sell each Series of the Bonds by negotiated sale or private placement based on the assessment of the Designated Representative of market conditions, in consultation with appropriate City officials and staff, Bond Counsel and other advisors. In determining the method

of sale of a Series and accepting the Final Terms, the Designated Representative shall take into account those factors that, in the judgment of the Designated Representative, may be expected to result in the lowest true interest cost to the City.

(b) *Procedure for Negotiated Sale or Private Placement.* If the Designated Representative determines that a Series of the Bonds is to be sold by negotiated sale or private placement, the Designated Representative shall select one or more Purchasers with which to negotiate such sale. The Bond Purchase Contract for each Series of the Bonds shall set forth the Final Terms. The Designated Representative is authorized to execute the Bond Purchase Contract on behalf of the City, so long as the terms provided therein are consistent with the terms of this ordinance.

(c) *Preparation, Execution and Delivery of the Bonds.* The Bonds will be prepared at City expense and will be delivered to the Purchaser in accordance with the Bond Purchase Contract, together with the approving legal opinion of Bond Counsel regarding the Bonds.

#### Section 15. Official Statement.

(a) *Preliminary Official Statement Deemed Final.* The Designated Representative shall review and, if acceptable, approve the preliminary Official Statement prepared in connection with each sale of a Series of the Bonds to the public or through a Purchaser as a placement agent. For the sole purpose of the Purchaser's compliance with paragraph (b)(1) of Rule 15c2-12, if applicable, the Designated Representative is authorized to deem that preliminary Official Statement final as of its date, except for the omission of information permitted to be omitted by Rule 15c2-12. The City approves the distribution to potential purchasers of the Bonds of a preliminary Official Statement that has been approved by the Designated Representative and been deemed final, if applicable, in accordance with this subsection.

(b) *Approval of Final Official Statement.* The City approves the preparation of a final Official Statement for each Series of the Bonds to be sold to the public in the form of the preliminary Official Statement that has been approved and deemed final in accordance with subsection (a), with such modifications and amendments as the Designated Representative deems necessary or desirable, and further authorizes the Designated Representative to execute and deliver such final Official Statement to the Purchaser if required under Rule 15c2-12. The City authorizes and approves the distribution by the Purchaser of the final Official Statement so executed and delivered to purchasers and potential purchasers of a Series of the Bonds.

Section 16. Undertaking to Provide Continuing Disclosure. To meet the requirements of paragraph (b)(5) of Rule 15c2-12, as applicable to a participating underwriter for the Bonds, the City makes the following written undertaking (the "Undertaking") for the benefit of holders of the Bonds:

(a) *Undertaking to Provide Annual Financial Information and Notice of Listed Events.* The City undertakes to provide or cause to be provided, either directly or through a designated agent, to the MSRB, in an electronic format as prescribed by the MSRB, accompanied by identifying information as prescribed by the MSRB:

(1) Annual financial information and operating data of the type included in the final official statement for the Bonds and described in paragraph (b) (“annual financial information”);

(2) Timely notice (not in excess of 10 business days after the occurrence of the event) of the occurrence of any of the following events with respect to the Bonds: (A) principal and interest payment delinquencies; (B) non-payment related defaults, if material; (C) unscheduled draws on debt service reserves reflecting financial difficulties; (D) unscheduled draws on credit enhancements reflecting financial difficulties; (E) substitution of credit or liquidity providers, or their failure to perform; (F) adverse tax opinions, the issuance by the Internal Revenue Service of proposed or final determinations of taxability, Notice of Proposed Issue (IRS Form 5701 – TEB) or other material notices or determinations with respect to the tax status of the Bonds; (G) modifications to rights of holders of the Bonds, if material; (H) bond calls (other than scheduled mandatory redemptions of Term Bonds), if material, and tender offers; (I) defeasances; (J) release, substitution, or sale of property securing repayment of the Bonds, if material; (K) rating changes; (L) bankruptcy, insolvency, receivership or similar event of the City, as such “Bankruptcy Events” are defined in Rule 15c2-12; (M) the consummation of a merger, consolidation, or acquisition involving the City or the sale of all or substantially all of the assets of the City other than in the ordinary course of business, the entry into a definitive agreement to undertake such an action or the termination of a definitive agreement relating to any such actions, other than pursuant to its terms, if material; (N) appointment of a successor or additional trustee or the change of name of a trustee, if material; (O) incurrence of a financial obligation of the City or obligated person, if material, or agreement to covenants, events of default, remedies, priority rights, or other similar terms of a financial obligation of the City or obligated person, any of which affect security holders, if material; and (P) default, event of acceleration, termination event, modification of terms, or other similar events under the terms of the financial obligation of the City or obligated person, any of which reflect financial difficulties. The term “financial obligation” means a (i) debt obligation; (ii) derivative instrument entered into in connection with, or pledged as security or a source of payment for, an existing or planned debt obligation; or (iii) guarantee of (i) or (ii). The term “financial obligation” shall not include municipal securities as to which a final official statement has been provided to the MSRB consistent with Rule 15c2-12.

(3) Timely notice of a failure by the City to provide required annual financial information on or before the date specified in paragraph (b).

(b) Type of Annual Financial Information Undertaken to be Provided. The annual financial information that the City undertakes to provide in paragraph (a):

(1) Shall consist of (A) annual financial statements prepared (except as noted in the financial statements) in accordance with applicable generally accepted accounting principles applicable to local governmental units of the State such as the City, as such principles may be changed from time to time, which statements may be unaudited, provided, that if and when audited financial statements are prepared and available they will be provided; (B) principal amount of general obligation bonds outstanding at the end of the applicable fiscal year; (C) assessed valuation for that fiscal year; and (D) regular property tax levy rate and regular property tax levy rate limit for the fiscal year;

(2) Shall be provided not later than the last day of the ninth month after the end of each fiscal year of the City (currently, a fiscal year ending December 31), as such fiscal year may be changed as required or permitted by State law, commencing with the City's fiscal year ending December 31, 2023; and

(3) May be provided in a single or multiple documents, and may be incorporated by specific reference to documents available to the public on the Internet website of the MSRB or filed with the SEC.

(c) Amendment of Undertaking. This Undertaking is subject to amendment after the primary offering of the Bonds without the consent of any holder of any Bond, or of any broker, dealer, municipal securities dealer, participating underwriter, Rating Agency or the MSRB, under the circumstances and in the manner permitted by Rule 15c2-12. The City will give notice to the MSRB of the substance (or provide a copy) of any amendment to the Undertaking and a brief statement of the reasons for the amendment. If the amendment changes the type of annual financial information to be provided, the annual financial information containing the amended financial information will include a narrative explanation of the effect of that change on the type of information to be provided.

(d) Beneficiaries. This Undertaking shall inure to the benefit of the City and the holder of each Bond, and shall not inure to the benefit of or create any rights in any other person.

(e) Termination of Undertaking. The City's obligations under this Undertaking shall terminate upon the redemption, maturity or legal defeasance of all of the Bonds. In addition, the City's obligations under this Undertaking shall terminate if the provisions of Rule 15c2-12 that require the City to comply with this Undertaking become legally inapplicable in respect of the Bonds for any reason, as confirmed by an opinion of Bond Counsel delivered to the City, and the City provides timely notice of such termination to the MSRB.

(f) Remedy for Failure to Comply with Undertaking. As soon as practicable after the City learns of any failure to comply with this Undertaking, the City will proceed with due diligence to cause such noncompliance to be corrected. No failure by the City or other obligated person to comply with this Undertaking shall constitute an event of default. The sole remedy of any holder of a Bond shall be to take action to compel the City or other obligated person to comply with this Undertaking, including seeking an order of specific performance from an appropriate court.

(g) Designation of Official Responsible to Administer Undertaking. The Finance Director or the designee of the Finance Director is the person designated, in accordance with the Bond Ordinance, to carry out the Undertaking in accordance with Rule 15c2-12, including, without limitation, the following actions:

(1) Preparing and filing the annual financial information undertaken to be provided;

(2) Determining whether any event specified in paragraph (a) has occurred, assessing its materiality, where necessary, with respect to the Bonds, and preparing and disseminating any required notice of its occurrence;

(3) Determining whether any person other than the City is an “obligated person” within the meaning of Rule 15c2-12 with respect to the Bonds, and obtaining from such person an undertaking to provide any annual financial information and notice of listed events for that person required under Rule 15c2-12;

(4) Selecting, engaging and compensating designated agents and consultants, including financial advisors and legal counsel, to assist and advise the City in carrying out this Undertaking; and

(5) Effecting any necessary amendment of this undertaking.

Section 17. Supplemental and Amendatory Ordinances. The City may supplement or amend this ordinance for any one or more of the following purposes without the consent of any Owners of the Bonds:

(a) To add covenants and agreements that do not materially adversely affect the interests of Owners, or to surrender any right or power reserved to or conferred upon the City.

(b) To cure any ambiguities, or to cure, correct or supplement any defective provision contained in this ordinance in a manner that does not materially adversely affect the interest of the Beneficial Owners of the Bonds.

Section 18. General Authorization and Ratification. The Mayor (or Mayor Pro Tem), City Administrator, City Clerk, Designated Representative and other appropriate officers of the City are severally authorized to take such actions and to execute such documents as in their judgment may be necessary or desirable to carry out the transactions contemplated in connection with this ordinance, and to do everything necessary for the prompt delivery of each Series of the Bonds to the Purchaser thereof and for the proper application, use and investment of the proceeds of the Bonds. All actions taken prior to the effective date of this ordinance in furtherance of the purposes described in this ordinance and not inconsistent with the terms of this ordinance are ratified and confirmed in all respects.

Section 19. Severability. The provisions of this ordinance are declared to be separate and severable. If a court of competent jurisdiction, all appeals having been exhausted or all appeal periods having run, finds any provision of this ordinance to be invalid or unenforceable as to any person or circumstance, such offending provision shall, if feasible, be deemed to be modified to be within the limits of enforceability or validity. However, if the offending provision cannot be so modified, it shall be null and void with respect to the particular person or circumstance, and all other provisions of this ordinance in all other respects, and the offending provision with respect to all other persons and all other circumstances, shall remain valid and enforceable.

Section 20. Effective Date of Ordinance. This ordinance shall take effect and be in force from and after its passage and five days following its publication as required by law.

PASSED by the City Council and APPROVED by the Mayor of the City of Camas, Washington, at an open public meeting thereof, this 3<sup>rd</sup> day of April, 2023.

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Mayor

ATTEST:

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City Clerk

APPROVED AS TO FORM:

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Bond Counsel

**CERTIFICATION**

I, the undersigned, City Clerk of the City of Camas, Washington (the “City”), hereby certify as follows:

1. The attached copy of Ordinance No. \_\_\_\_ (the “Ordinance”) is a full, true and correct copy of an ordinance duly passed at a regular meeting of the City Council of the City held at the regular meeting place thereof on April 3, 2023, as that ordinance appears on the minute book of the City.

2. That said meeting was duly convened, held and included an opportunity for public comment, in all respects in accordance with law; due and proper notice of such meeting was given; that a legal quorum of the members of the City Council was present throughout the meeting; and a majority of the members voted in the proper manner for the passage of the Ordinance.

3. The Ordinance will be in full force and effect five days after publication in the City’s official newspaper, which publication date is April \_\_\_, 2023.

Dated: April 3, 2023.

CITY OF CAMAS, WASHINGTON

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City Clerk