

### Animal Shelter Advisory Committee Agenda

Wednesday, March 19, 2025 5:30 PM Municipal Service Center - 725 SE John Jones Dr Burleson, TX 76028

## 1. CALL TO ORDER

### 2. CITIZEN APPEARANCES

Each person in attendance who desires to speak to the board on an item NOT posted on the agenda, shall speak during this section.

A speaker card must be filled out and turned in to the Secretary prior to addressing the Animal Shelter Advisory Committee. Each speaker will be allowed three (3) minutes.

Please note that the Committee may only take action on items posted on the agenda. The Texas Open Meetings Act prohibits the Committee from deliberating or taking action on an item not listed on the agenda. The Committee may, however, receive your comments on the unlisted item, ask clarifying questions, respond with facts, and explain policy.

Each person in attendance who desires to speak to the Committee on an item posted on the agenda, shall speak when the item is called forward for consideration.

### 3. GENERAL

A. Consider approval of the minutes from the November 13, 2024 Animal Shelter Advisory Committee meeting. (Staff Contact: Kim Peckler, Animal Services Manager)

### 4. REPORTS AND DISCUSSION ITEMS

- <u>A.</u> Receive a presentation on the City of Burleson's 311 Service. (*Staff Contact: Lauren Seay, Deputy Director of Administrative Services*)
- **B.** Receive a report and discuss Animal Services' reports for shelter operations from October 2024 to December 2024. (*Staff Contact: Kim Peckler, Animal Services Manager*)
- <u>C.</u> Summary of the community outreach. (Staff Contact: Kim Peckler, Animal Services Manager)
- D. Receive a report and discuss the adoption trailer sponsors. (Staff Contact: Kim Peckler, Animal Services Manager)
- E. Receive a report and discuss the Migratory Bird Prevention Efforts. (Staff Contact: Kim Peckler, Animal Services Manager)
- F. Summary of the fundraisers held for the Animal Shelter. (Staff Contact: Kim Peckler, Animal Services Manager)

## 5. COMMUNITY ANNOUNCEMENTS

## 6. BOARD REQUESTS FOR FUTURE AGENDA ITEMS OR REPORTS

### 7. ADJOURN

8. Staff Contact

DeAnna Phillips Community Services Director dphillips@burlesontx.com 817-426-9622

# **CERTIFICATE**

I hereby certify that the above agenda was posted on this the 12th of March 2025, by 5:00 p.m., on the official bulletin board at the Burleson City Hall, 141 W. Renfro, Burleson, Texas.



Amanda Campos

**City Secretary** 

## ACCESSIBILITY STATEMENT

The Burleson City Hall is wheelchair accessible. The entry ramp is located in the front of the building, accessible from Warren St. Accessible parking spaces are also available in <u>the</u> Warren St. parking lot. Sign interpretative services for meetings must be made 48 hours in advance of the meeting. Call the A.D.A. Coordinator at 817-426-9600, or TDD 1-800-735-2989.



Item A.

# Animal Shelter Advisory Committee

DEPARTMENT:	Animal Services
FROM:	DeAnna Phillips, Community Services Director
MEETING:	March 19, 2025

#### SUBJECT:

Consider approval of the minutes from the November 13, 2024 Animal Shelter Advisory Committee meeting. (*Staff Contact: Kim Peckler, Animal Services Manager*)

#### SUMMARY:

The Burleson Animal Shelter Advisory Committee convened on, November 13, 2024, in the Burleson Municipal Service Center Conference Room at 725 SE John Jones Dr, Burleson, Texas. The minutes are attached for consideration.

#### **RECOMMENDATION:**

Approve Minutes as presented.

#### PRIOR ACTION/INPUT (Council, Boards, Citizens):

N/A

#### **REFERENCE:**

<u>N/A</u>

#### FISCAL IMPACT:

N/A

#### **STAFF CONTACT:**

Kim Peckler Manager, Animal Services <u>kpeckler@burlesontx.com</u> 817-426-9281

### ANIMAL SHELTER ADVISORY COMMITTEE

November 13, 2024 DRAFT MINUTES

Call to Order: 5:30 P.M.

### **Board Members Present**

**Board Members Absent** 

Kim Peckler Lisa Chick Dena Hooley Donna Riggs Jennifer Stockemer Liriane Davis Dr. Ryan Camp Ashlyn Albracht Trina Argo Shenee Simon DeAnna Phillips

<u>Staff Present</u> Angelia Strotman, Recording Secretary

- 1. <u>Call to Order:</u> 5:30 p.m.
- 2. <u>Citizen Appearances</u> None
- 3. <u>General</u>

# A. Elect a Chair and Vice Chair to serve for FY 2025. (*Staff Presenter: Kim Peckler, Animal Services Manager*)

Nominations were received for both chair and vice chair; and nominees accepted their nominations. Following a brief discussion board members unanimously selected Dr. Ryan Camp to serve as chair and Lisa Chick to serve as vice chair for the FY 2025.

A motion was made by Kim Peckler and seconded by Donna Riggs to approve Dr. Ryan Camp as Chair and Lisa Chick as Vice Chair for FY 2025.

Motion passed unanimously. Absent DeAnna Phillips, Shenee Simon, Trina Argo

# B. Consider and approve Animal Shelter Advisory Committee meeting dates for FY 2025. (*Staff Presenter: Kim Peckler, Animal Services Manager*)

Staff presented a proposed meeting schedule for 2025: March 19, June 11 and September 10. Meetings are held at 5:30 p.m. three times a year. The Committee

approved the proposed meeting dates as amended. The 2025 meeting dates are March 19, June 18 and September 17.

A motion was made to approve the meeting dates as amended by Jennifer Stockemer and seconded by Lisa Chick.

Motion passed unanimously. Absent DeAnna Phillips, Shenee Simon, Trina Argo

## C. Consider approval of the minutes from the August 14, 2024 Animal Shelter Advisory Committee meeting. (*Staff Presenter: Kim Peckler, Animal Services Manager*)

A motion was made by Lisa Chick and seconded by Kim Peckler to approve the minutes as presented or as amended.

Motion passed unanimously. Absent DeAnna Phillips, Shenee Simon, Trina Argo

### 4. <u>Reports and Discussion items</u>:

# A. Receive a report and discuss Animal Services' monthly reports for shelter operations from June 2024 to September 2024 and Fiscal Year 2023-2024 year-end report. (*Staff Presenter: Kim Peckler, Animal Services Manager*)

Staff reported on the shelter operations for the months June through September 2024, and the year-end report for fiscal year 2023-2024.

# B. Receive a report and discuss the Adoption Trailer sponsors. (Staff Presenter: Kim Peckler, Animal Services Manager)

Staff gave an update on the donations received for the future purchase of an adoption trailer allowing staff to hold more off-site adoptions year-round. Sponsorship categories include: Diamond Forever Home \$7,500, Platinum Heart \$2,500, Gold Tail \$1,000, Silver Whisker \$500 and Bronze Paw \$250. <u>\$20,750.03</u> donations have been received as of today.

# C. Receive a report and discuss the Migratory Bird Prevention Efforts. (Staff Presenter: Kim Peckler, Animal Services Manager)

Staff reported on the egret rookery on Shady Oaks and staff efforts to educate the neighborhoods where the rookeries are located.

# D. Summary of Community Outreach. (Staff Presenter: Kim Peckler, Animal Services Manager)

Staff gave an update on the community outreach activities and events for animal services which included five offsite adoption events and 6 community outreach events.

# E. Summary of fundraisers held for the Animal Shelter. (Staff Presenter: Kim Peckler, Animal Services Manager)

Staff reported on fundraising activities and events held for animal services which included: A Calendar of Pets adopted from the shelter over the years, Fill in the Paw, Howl-O-Ween costume Contest, Sonics Birthday Celebration and Railroaders Baseball Game.

# 5. <u>Community Announcements</u>

## 6. <u>Board Requests for future agenda items or reports</u> None

## 7. <u>Adjourn</u>

There being no further business, Jennifer Stockemer adjourned the meeting.

Time – 6:19 p.m.

Angelia Strotman, Recording Secretary



Item A.

## Animal Shelter Advisory Committee

DEPARTMENT:	Community Services
FROM:	DeAnna Phillips, Community Services Director

MEETING: March 19, 2025

#### SUBJECT:

Receive a presentation on the City of Burleson's 311 Service. (Staff Contact: Lauren Seay, Deputy Director of Administrative Services)

### SUMMARY:

In March 2023, the City of Burleson launched its 311 service, providing residents with a single, easy-to-remember phone number for non-emergency inquiries. This service offers quick access to government services and information.

Burleson 311 provides several benefits to citizens and the City, including:

- Enhanced Customer Service: Increases transparency, accountability, and communication while reducing wait times and streamlining issue reporting.
- Centralized Processes: Improves internal efficiency, accuracy, and response times.
- **Data-Driven Decision-Making:** Enables the City to make informed decisions on resource allocation to enhance city services.

This fiscal year, 311 is initiating an outreach campaign to raise awareness and educate citizens about the service. The campaign will include participation in community events, presentations to local organizations, sponsorships, social media and newsletter updates, and presentations to City boards and commissions.

#### **RECOMMENDATION:**

N/A

PRIOR ACTION/INPUT (Council, Boards, Citizens):

**REFERENCE:** 

N/A

# FISCAL IMPACT:

N/A

# **STAFF CONTACT:**

Lauren Seay Deputy Director of Administrative Services <u>Iseay@burlesontx.com</u> 817-426-9897



# City of Burleson (BTX) 311

# ANIMAL SHELTER ADVISORY COMMITTEE

MARCH 19, 2025



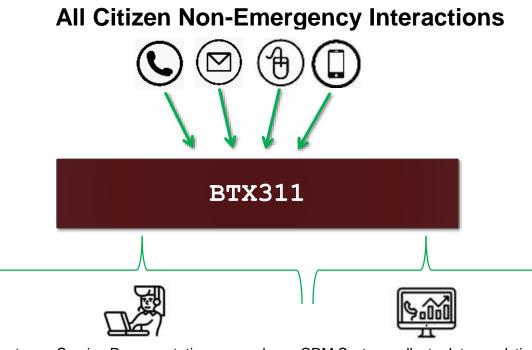
# **History of BTX 311**

- The city identified the need for a centralized system to handle non-emergency calls:
  - First-call resolution
  - Tracking customer requests to completion
  - Dynamic communication and engagement
  - Transparency and tracking
  - Improved internal efficiency and accountability
- The City identified a 311 system as the most effective solution for addressing non-emergency customer needs.
- September 2022 BTX 311 Project Initiated.
- March 2023 BTX 311 launched to the public.





# **311 and Customer Relationship Management**



Customer Service Representative responds, assigns tasks, works with proper departments, and communicates information until the issue is resolved. CRM System collects data, analytics and SLAs for reporting. Management analyzes and makes improvements to increase efficiencies.



<u>Call Center Operations</u> – M-F 8:00am – 5:00pm <u>After Hours</u> – 24/hour Online Submittal & App Email: 311@burlesontx.com <u>After Hours (Urgent Non-Emergency</u>) - 817-426-9903



12

# **Services You Can Access Through BTX 311**

# **Street Maintenance**

- Street Repair (i.e. Potholes)
- Tree Limbs or Debris Removal in street
- Street Lights
- Traffic Signal Concerns

# **Parks and Recreation**

- General Recreation Requests (BRiCK Recreation Center)
- Park Maintenance Concern (Park Signage, Damaged Equipment)
- Litter Concerns

# **Animal Services**

- Barking Dog/Noisy Animal Complaints
- Loose Animal
- Live Trap Animal Requests

# Water and Sewer

- Water Leak
- Meter Leak
- Water Pressure/No Water Issue
- Replace Meter Box Lid (Damaged or Missing)

# **Code Compliance and Environmental**

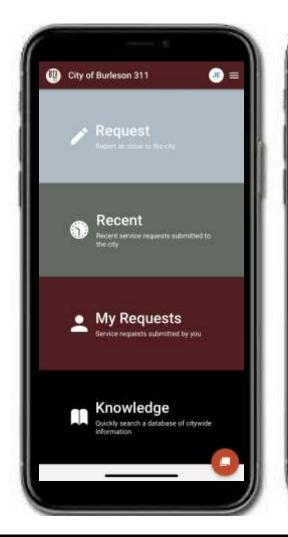
- High Grass/High Weeds on Private Property or City Property
- General Code Concern
- Illegal Dumping
- Mosquito Control

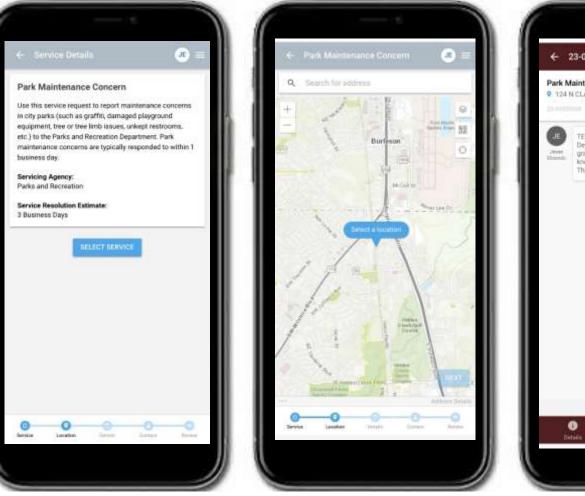
# Water and Solid Waste Bill Services and Inquiries

- 311 is also Utility Customer Service
- Solid Waste and Recycling Requests
- \*311 also assists customers by directing them to the appropriate department for service.



# **City of Burleson - BTX 311 App.**

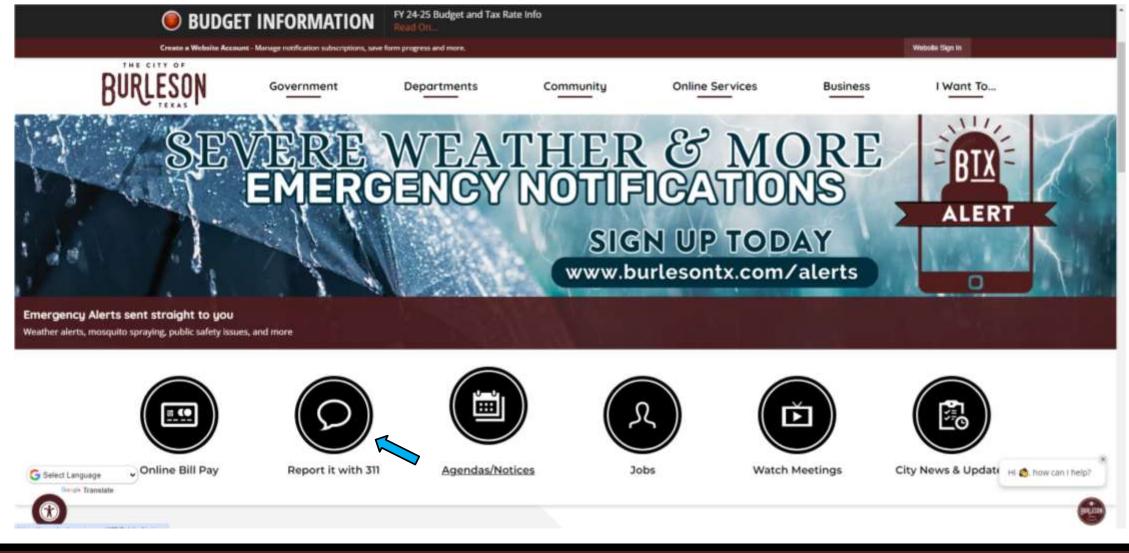








# **City of Burleson Website**



# **City of Burleson Website - Continued**



Burleson 311

Call Center Metrics

Frequently Asked Questions



The BTX311 online portal allows you to view, submit, and track requests 24 hours a day, 7 days a week.



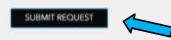
Check out the city's BTX311 Call-Click-Connect promotional videos.



You can utilize the BTX311 online knowledge base to see trash zones and bulk pickup schedules.



Submit A Request Submit various service requests using our 311 website.





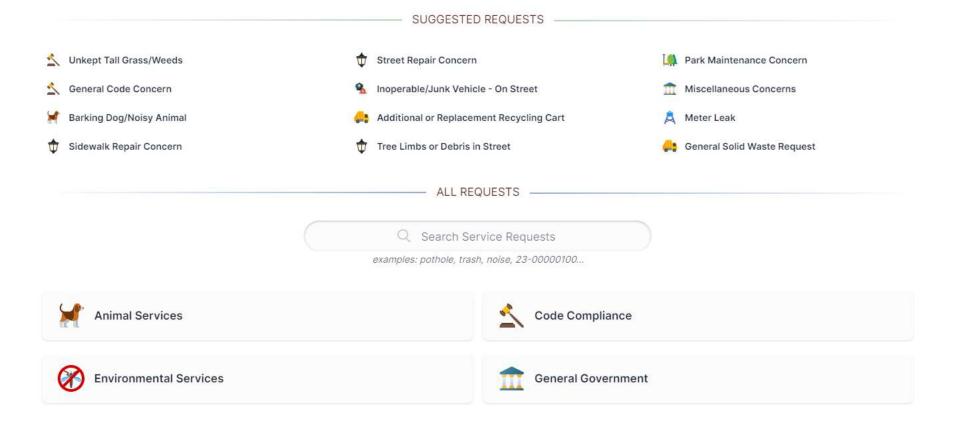
#### About Burleson 311

Burleson 311 is a one-stop-shop that allows citizens to report non-emergency issues and request services. Whether by phone call, online or through our app, it servies as a central hub for citizens to get information, request services, and report problems in the community.

> "Person I spoke with was very polite and handled the situation guickly and professionally."

# **Submit a Service Request**

311



.

8

16

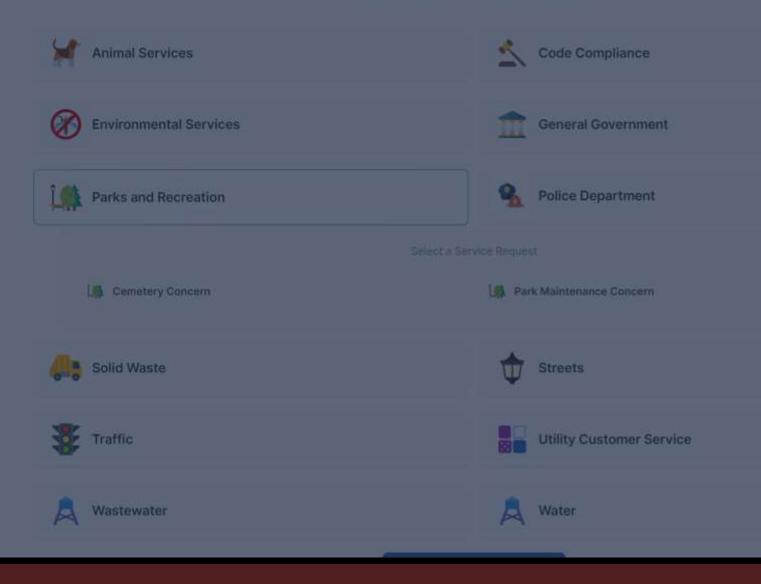
Item A.

۲	Sidewalk Repair Concern	Tree Limbs or Debris in Str	eet	General Solid Waste Request	
		ALL REQUE	STS		Item A.
		Q Search Servic examples: pothole, trash, no			
	Animal Services		Code Compliance		
	Environmental Services		General Government		
	Parks and Recreation		Police Department		
	Solid Waste		treets		
	Traffic		Utility Customer Serv	vice	
	Restewater		Water		
		Submit General	Request		

	ALL REQUESTS	
	Q Search Service Requests	Item A.
e	examples: pothole, trash, noise, 23-00000100	
Animal Services	Code Compliance	_
Environmental Services	General Government	
Parks and Recreation	Police Department	
Cemetery Concern	Select a Service Request	
Solid Waste	Streets	
Traffic	Utility Customer Service	
Restewater	R Water	
		18

## ALL REQUESTS

Q Search Service Requests examples: pothole, trash, noise, 23-00000100...



# Park Maintenance Concern

in

×

Item A.

Use this service request to report maintenance concerns in city parks (such as graffiti, damaged playground equipment, tree or tree limb issues, unkept restrooms, etc.) to the Parks and Recreation Department. Park maintenance concerns are typically responded to within 1 business day.



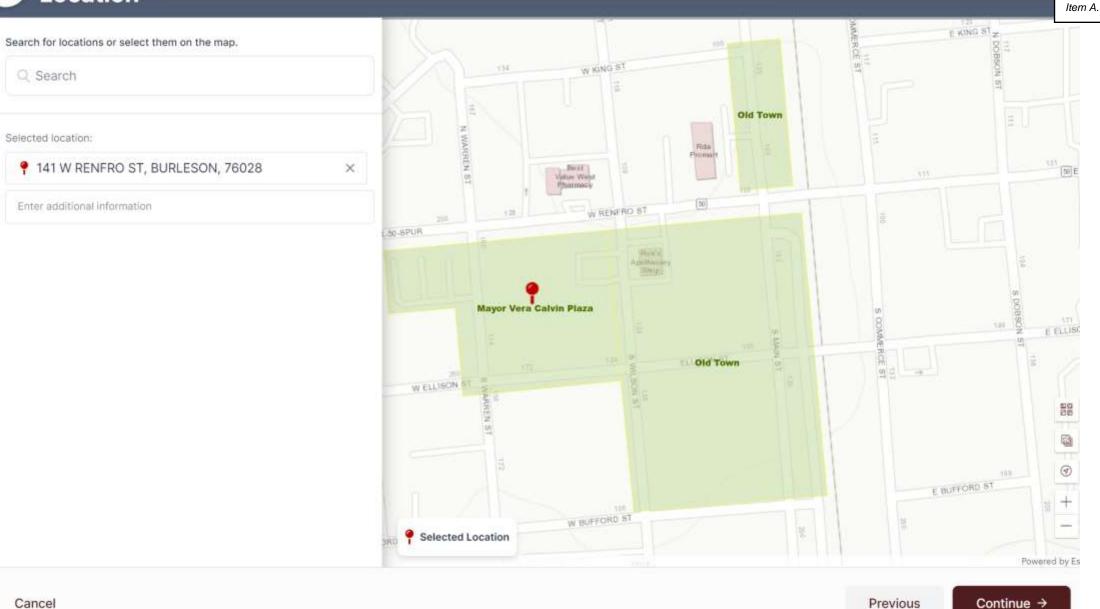
## **Request This Service**

11



Teir

-



20



×

#### QUESTION 1\*

# Is this request an emergency?

Yes		۲
No		0
Next	Ψ.	

#### QUESTION 2\*

What is your maintenance concern related to?

Select an option		~
Next	¥	



...



×

# How can we reach you?

Please provide an email address that can be verified to Complete the Service Request submission.

First Name	Last Name
John	Doe
Email	Phone Number
john@example.com	(XXXX) XXX-XXXX





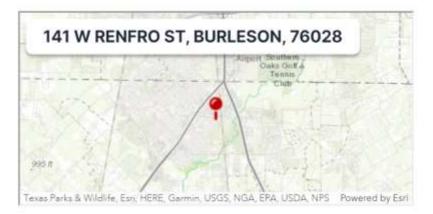
×

Verify your Service Request details. Select any item to edit.

# Service Type



# Location



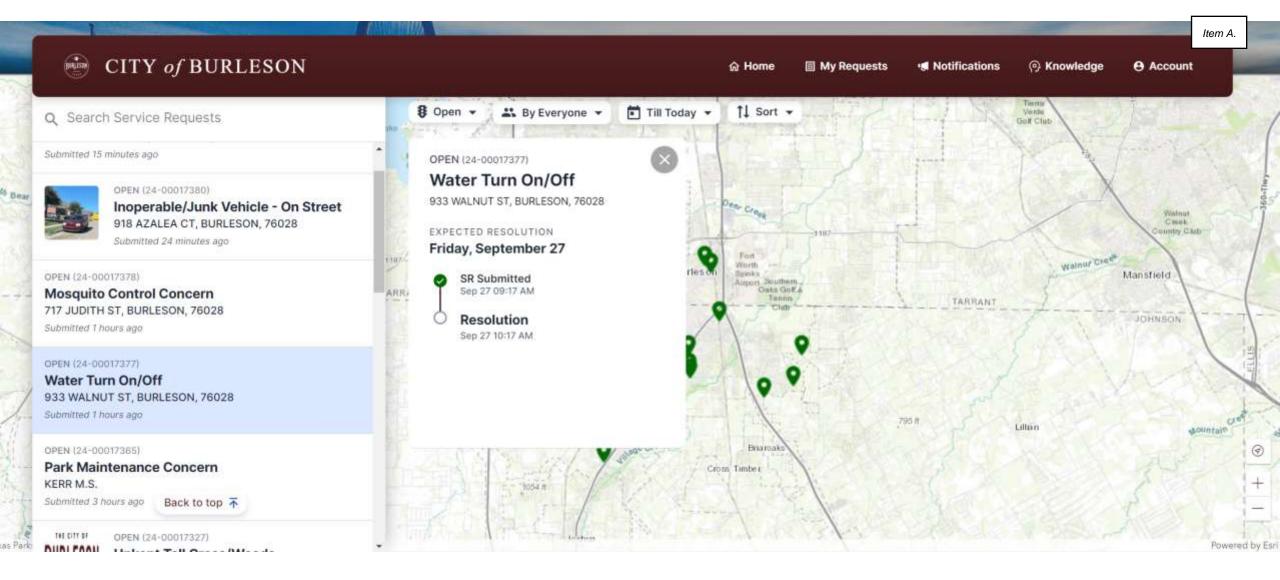
# Attachments

not provided



Cancel

.





# **BTX 311 Stats**

- Top 5 requests:
  - High Grass/Weeds
  - Street Repair Concern
  - Missed Solid Waste Pick-Up
  - Park Maintenance Concern
  - Water Leak
- Total service requests: 3,968
- Total inbound calls: 27,505
- Average Hold Time: 15.56 seconds





# **Benefits of BTX 311**

- A single, easy-to-remember phone number for non-emergency inquiries, giving citizens quick access to government services and information.
- Enhances customer service through transparency, tracking, communication, accountability, reduced wait times, and streamlined issue reporting.
- Centralizes internal processes to boost efficiency, accuracy, and response times.
- Data gathered helps the City make more informed decisions about resource allocation to enhance and improve city services.





# **Questions or Comments?**



SUBMIT A REQUEST

Item A.



Item B.

### **Animal Shelter Advisory Committee**

DEPARTMENT:	Animal Services
FROM:	Kim Peckler, Animal Services Manager
MEETING:	March 19, 2025

#### SUBJECT:

Receive a report and discuss Animal Services' monthly reports for shelter operations from October 2024 to December 2024. (*Staff Contact: Kim Peckler, Animal Services Manager*)

#### SUMMARY:

The statistical summary report for October – December 2024 provides the following operational information:

Total Animals Handled	Animals Surrendered
Incoming Animals	Stray Animals
Adoptions	Animals Reclaimed
Written Warnings	Humane Euthanasia
Vaccinations	Shelter Visitors
Volunteer Hours	Outreach events

#### **OPTIONS:**

N/A – informational only

#### **RECOMMENDATION:**

No action is required of the committee; this item is informational only and for general discussion.

#### PRIOR ACTION/INPUT (Council, Boards, Citizens):

N/A

#### FISCAL IMPACT:

N/A

### **STAFF CONTACT:**

Kim Peckler Animal Services Manager <u>kpeckler@burlesontx.com</u> 817-426-9281





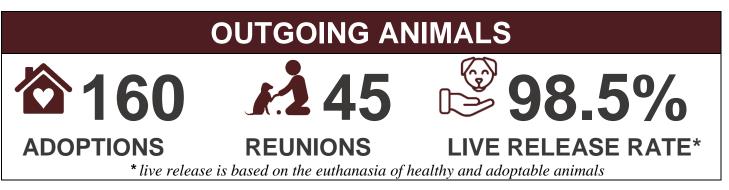


Animal Services

# Oct - Dec 2024 Monthly Report

Item B.



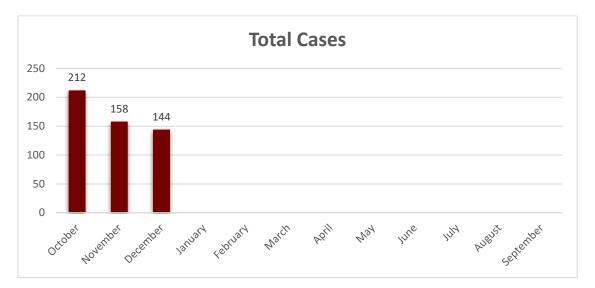


# **ADDITIONAL SHELTER STATISTICS**



# **Field Services**

# All Calls for Service are handled within 24 hours



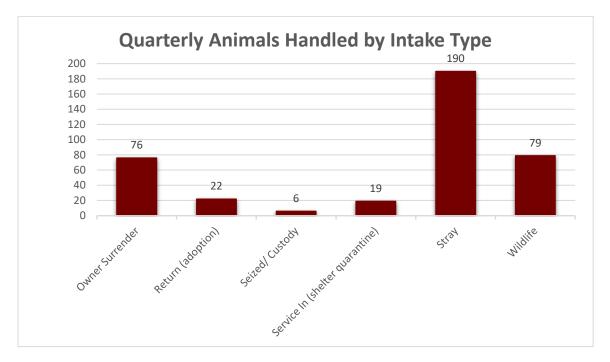
The Animal Services division responds to approximately 2,000 calls for service each year. Trends usually show the numbers peaking during the warmest months and declining during the coldest.

#### **Actions Taken by Officers** 35 30 25 20 32 15 28 26 10 5 0 November December January october March MUIN Februar Septembr AUBUS Warnings Written Citations Issued

# **Actions Taken by Officers**

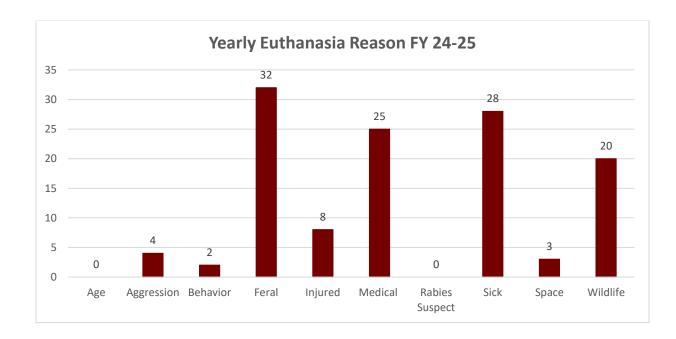
Attempts to educate and mediate are most often the first method of resolution. When these techniques fail or are ignored, a written warning or citation could be issued. These methods help to reduce the number of repeat offenders, and animals impounded, and more effectively manage long-term problems. These actions are taken to enhance public safety and animal welfare.

# **Intake Information**



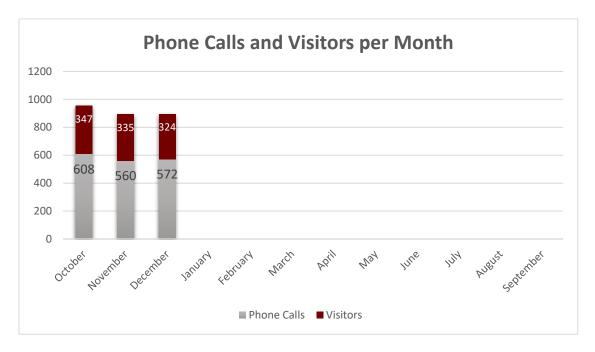
Burleson Animal Shelter intakes about 2,000 animals per year and averages about 165 animals per month. Below you will see the intake data per month broken down by species and by intake type.

# **Euthanasia Information**

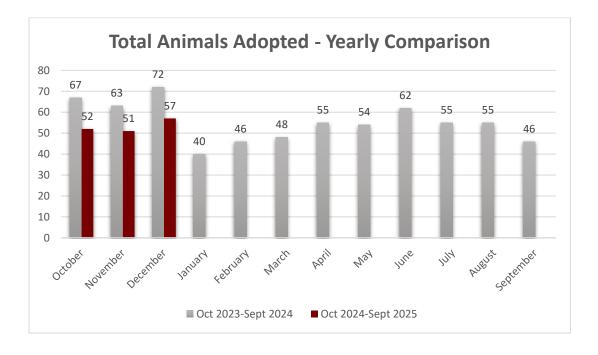


The chart below depicts the breakdown of euthanasia numbers by reason for the fiscal year.

# **General Information**

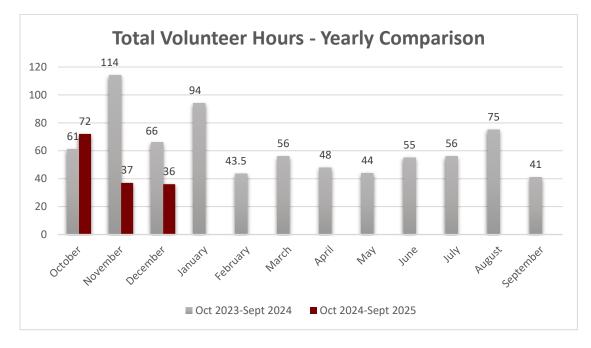


Phone calls and visitors are depicted in the graph above. Phone calls typically increase with season changes and visitors tend to fluctuate on an unforeseen basis.

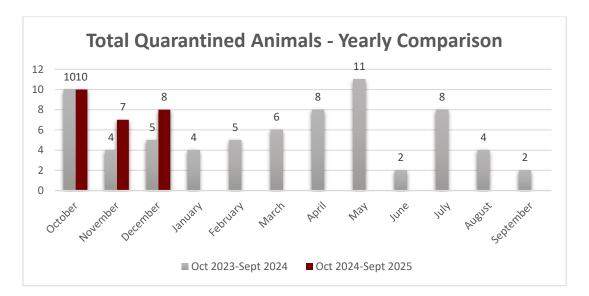


# **Adoptions**

# Volunteers



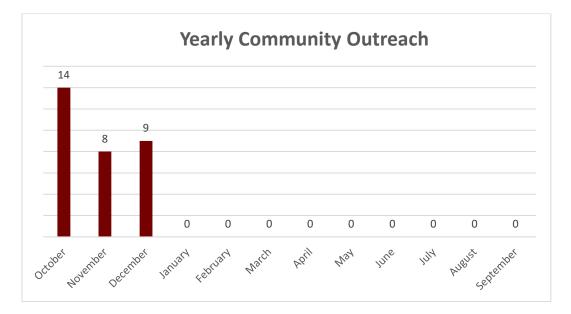
Volunteers perform a myriad of tasks at the shelter from walking dogs, to playing with puppies and kittens. It is very beneficial for the animals to be able to spend some time outside of their cage with one-on-one human contact. Socializing and daily exercise helps reduce stress on the animals and also help make them more adoptable.



**Animal Quarantine** 

Animals that bite are subject to quarantine and are required to quarantine the animal for not less than ten days confinement from the date of the bite, at the owner's expense.

# **Community Outreach**



Community outreach enables us to go out and interact with the community to improve adoptions, improve communication with residents and animal services, and provide unique services to get the community involved.

# Definition of Terms can be found here:

www.burlesontx.com/terms

Item C.

# Animal Shelter Advisory Committee

DEPARTMENT:Animal ServicesFROM:Kim Peckler, Animal Services Manager

MEETING: March 19, 2025

# SUBJECT:

Summary of the community outreach. (Staff Contact: Kim Peckler, Animal Services Manager)

### SUMMARY:

Animal Services Officer Shelby Welch attended local events and holds offsite adoptions to help with the shelter's overpopulation. Officer Brennan Jones attended the Assisted Living program.

### Offsite Adoption Events:

November 2, 2024, Senior Center Adoption Event.

# **Community Outreach Events:**

Granny Basketball Lions Club (lunch and presentation) Clifford Attends weekly visits to Mustang Creek Estates and Mariposa with Officer Brennan Jones. (Assisted Living) Egret Education and Information

# **OPTIONS:**

N/A - Informational only

### **RECOMMENDATION:**

No action is required of the committee; this item is informational only and for general discussion.

### PRIOR ACTION/INPUT (Council, Boards, Citizens):

N/A

# **FISCAL IMPACT:**

N/A

<u>STAFF CONTACT:</u> Kim Peckler, Animal Services Manager 817-426-9283 <u>kpeckler@burlesontx.com</u>

# ASAC



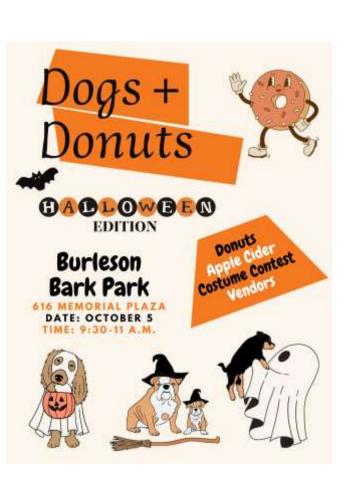
# Community Outreach

Animal Shelter Advisory Committee Meeting March 19, 2025

# **Community Outreach**







• Dogs and Donuts



40

- Emergency Preparedness Fair
- Boo Bash
- Yappy Hour
- Bring a dog to city council meeting
- Senior Center Adoption Event

# Upcoming Community Outreach

BURLESON Animal Services

#### **Preventing Migratory Bird Nesting** Homeowner Checklist

#### February-March

- · Remove any old, abandoned nests.
- Trim your trees. Remove deadwood, thin tree canopy to allow sunlight between limbs/trees.
- Familiarize yourself with "sentry" birds. They are the first to arrive, looking for good nesting places.
- · Find out how your neighborhood plans to distribute news of bird sightings.
- Watch for "sentry" birds and report sightings to your neighbors.
- Each species has a different breeding period. Be on the lookout for these birds beginning in: February - Yellow-Crowned Night Heron March - Cattle Egret, Great Egret, Great Blue Heron, Little Blue Heron, Snowy Egret
- · Check daily for birds and nesting material in your trees.
- · Begin scare tactics as soon as you see birds on or near your property.
  - Use noisemakers, water spray or shine lights at night.
    - · Hang "scare eye" balloons or other moving objects in trees.
    - · Use long poles, tennis balls or water hoses to disturb early nesting material.
- The City has two migratory bird deterrent sound systems that can be strategically placed in areas to discourage Egrets from settling in neighborhoods.
- · The City's Animal Service Department will be on high patrol during the start of the nesting period and can deploy preventive noise making devices.





DO NOT HARM BIRDS OR EGGS. Migratory birds are protected by international treaty. . Once birds begin sitting on nests, eggs are probably present. You cannot kill, harass, move or disturb the birds during nesting season.

If you have dead birds on your property, you can call Animal Services at 817-426-9283 for pick-up.





Night Heron





Snowy Egret

Great Blue Heron





- Clifford attended weekly visits to Mustang Creek Estates and Mariposa with Officer Jones
- Egret Education and Information
- Granny Basketball
- Lions Club



# **Question and Comments?**

Item C.



Item D.

# Animal Shelter Advisory Committee

**DEPARTMENT:** Animal Services

FROM: Kim Peckler, Animal Services Manager

MEETING: March 19, 2025

### SUBJECT:

Receive a report and discuss the adoption trailer sponsors. (*Staff Contact: Kim Peckler, Animal Services Manager*)

### SUMMARY:

The animal shelter is taking donations to purchase an adoption trailer. The trailer will allow the shelter team to hold more off-site adoptions year-round and place animals in their forever homes. Update the current sponsor's list and amounts. Update on the amount of money raised so far.

### **OPTIONS:**

N/A - Informational only

### **RECOMMENDATION:**

No action is required of the committee; this item is informational only and for general discussion.

### PRIOR ACTION/INPUT (Council, Boards, Citizens):

N/A

Budgeted Y/N: N Fund Name: Full Account #: Amount:

STAFF CONTACT: Kim Peckler, Animal Services Manager 817-426-9283 kpeckler@burlesontx.com

# **Adoption Trailer Sponsors**

Diamond Forever Home \$7,500	Platinum Heart \$2,500	Gold Tail \$1,000	Silver Whisker \$500	Bronze Paw \$250
Anonymous \$32,200.00	Burleson Police Officers Association	First National Bank	City Market	Diane Lybbert
	Burleson Citizen Police Academy Alumni	Carla McGhee	Accents of Burleson	First Financial Bank
	The Garage Men's Grooming	SPJST Lodge #180	Marilyn Bleeker	Kay Godbey
	Guardian Veterinary Center	Gloria Seidel	Patricia Kinocke	Pat McClure & Dean Jones
		Robert and Margaret Ferrera		



Item E.

# Animal Shelter Advisory Committee

DEPARTMENT:	Animal Services
FROM:	Kim Peckler, Animal Services Manager

MEETING: March 19, 2025

### SUBJECT:

Receive a report and discuss the Migratory Bird Prevention Efforts. (Staff Contact: Kim Peckler, Animal Services Manager)

### SUMMARY:

In November 2024, staff distributed 700 + educational flyers to areas previously affected by egret rookeries. A meeting was held with residents in this area in October 2024 for additional education. Staff made 100 deterrent bags and are providing them to citizens in affected areas of the last rookery.

### **OPTIONS:**

N/A - Informational only

### **RECOMMENDATION:**

No action is required of the committee; this item is informational only and for general discussion.

### PRIOR ACTION/INPUT (Council, Boards, Citizens):

N/A

### FISCAL IMPACT:

N/A

STAFF CONTACT: Kim Peckler, Animal Services Manager 817-426-9283 kpeckler@burlesontx.com

# ASAC



# Egrets

Animal Shelter Advisory Committee Meeting March 19, 2025 Item E.

# Photos





# **Community Outreach**

# EGRET DETERRENT MEETING

# Wednesday, October 9

is the time to act

to ensure they don't come back

6 pm at 113 NE Brushy Mound Rd.

INVITE YOUR NEIGHBORS

Urban Biologist Adam Henry with Texas Wildlife Services will be on hand to discuss ways to deter egrets

19 III 12 BURLESON FEXES

This summer, an egret rookery was established in the Shady Oaks neighborhood. Because egrets are federally protected once nesting begins, neither the city nor residents were able to remove them. The large number of birds caused significant disruption, including excessive noise, unpleasant odors and damage to trees and grass.

To address the issue, the city will hosted a meeting with Urban Biologist Adam Henry to discuss effective strategies for deterring egrets in the future.

Approximately 30 to 40 residents attended the meeting and voiced their concerns about the ongoing impact and future of this issue.

# Flyers

# BURLESON Services

February 2025 Community Information **Prevention of Migratory Birds** in 2025

# **Migratory Birds (Egrets/Herons)**

Texas is a major route for migratory birds shuttling between the United States and Canada. This annual event can impact residential, commercial and industrial properties. As you may know, your neighborhood and surrounding area has been affected by nesting egrets and herons. Initially only a few birds arrived during the early spring (March and April) of this year and abruptly hundreds of birds moved in and began establishing nests for nesting season.

Although this natural cycle can be beautiful, the challenges associated can be overwhelming. The nesting birds bring challenges such as noise, odor and significant amounts of excrement covering streets, sidewalks, cars and mailboxes on public and private property.

City staff is unable to address any of these issues while the birds are nesting. Cattle egrets are Protected under the Federal Migratory Bird Treaty Act, which means that these birds or their young (including eggs), or their current active nests cannot be killed or destroyed. Violators are subject to hefty fines and or penalties.

It is in

everyone's best

problem before it

spring. The city

needs the help of

interest to try and stop the

starts this

residents to

address this

situation.

WATER

High pressure water

works well in preventing

new (non active) nests

EGRETS don't like the

keep from landing and

OVER

water spray and will

roosting.

from being formed.



Animal RURLESON Services

#### Preventing Migratory Bird Nesting Homeowner Checklist

#### February-March

- · Remove any old, abandoned nests.
- Trim your trees. Remove deadwood, thin tree canopy to allow sunlight between limbs/trees.
- · Familiarize yourself with "sentry" birds. They are the first to arrive, looking for good nesting places.
- · Find out how your neighborhood plans to distribute news of bird sightings.
- · Watch for "sentry" birds and report sightings to your neighbors.
- · Each species has a different breeding period. Be on the lookout for these birds beginning in: February - Yellow-Crowned Night Heron
- March Cattle Egret, Great Egret, Great Blue Heron, Little Blue Heron, Snowy Egret · Check daily for birds and nesting material in your trees.
- · Begin scare tactics as soon as you see birds on or near your property.
  - Use noisemakers, water spray or shine lights at night.
  - · Hang "scare eye" balloons or other moving objects in trees.
  - Use long poles, tennis balls or water hoses to disturb early nesting material.
- · The City has two migratory bird deterrent sound systems that can be strategically placed in areas to discourage Egrets from settling in neighborhoods.
- · The City's Animal Service Department will be on high patrol during the start of the nesting period and can deploy preventive noise making devices.



DO NOT HARM BIRDS OR EGGS. Migratory birds are protected by international treaty. . Once birds begin sitting on nests, eggs are probably present. You cannot kill, harass, move or disturb the birds during nesting season.

If you have dead birds on your property, you can call Animal Services at 817-426-9283 for pick-up.



Night Heron









The Cattle Egret

Is a stocky heron with a wingspan of 35" to 38' approx. 18" to 22" in height and weighs 9.5 to 18.1 oz.

Mainly white plumage, yellow bill and long grayish yellow legs.

The EGRET feed mostly on insects, especially grasshoppers, crickets lies, moths and spider They will eat frogs, lizards and earthworms

**City of Burleson Animal Services** 817-426-9283

imalshelten@burlesontx.com

Snowy Egret

# Deterrent kits

### TIPS ON INSTALLING & USING BIRD DETERRENTS

#### SCARE EYE BALLOON



Install the Scare Eye Balloon above trees, ensuring the Mylar tail hangs approximately 12 inches above the tree and remains highly visible to birds.

Coverage: Use one Scare Eye Balloon per tree. Hang balloons near and around the problem area or in the flight path of the birds for maximum effectiveness.

#### **Combination Deterrents:**

Visual bird deterrents work best when paired with additional audio or visual deterrents.

#### Movement is key:

Ensure the Scare Eye Balloon can move freely in the wind, as its motion enhances its effectiveness.

#### JET NOZZLE FOR HOSE

City of Burleson Animal Services



Spray pesky birds with water from your garden hose. Even water birds don't enjoy being hit with a steady stream of water, so try blasting unwanted guests with your garden hose. Note, however, that they should be sprayed right when they arrive on your property. If they have time to establish a roost, a slight shower won't deter them from visiting their nests. Remember, this method cannot be used once the birds have begun nesting.

#### BIRD SCARE RIBBON

#### Placement:

Hang the streamers around the perimeter of the area you want to protect, like gardens, balconies, fruit trees, or pool decks.

#### Height variation:

Hang streamers at different heights to maximize their movement and visual impact.

Space the streamers evenly apart to cover the entire area effectively.

#### Movement is key:

Ensure the streamers can flutter freely in the wind, as the movement is what deters birds.

#### Secure attachment: Use sturdy clips or ties to secure the

817-426-9283 | animalshelter@burlesontx.com

streamers to branches, railings, or other structures.



Use it at the right time Use the air horn When birds are most active, such as when they are returning to

their roosting spot.

#### Use it sparingly

Avoid using the air horn too often, as this can cause noise pollution and make animals desensitized to the sound.

Direct the sound

Point the air horn towards the ground or away from people to minimize disturbance.

### Use it with visual devices

Combine the air horn with visual devices, such as scarecrows or fake owls, to make the strategy more effective.

Use it in conjunction with other sounds Use high-quality recordings of alarm

and distress calls at a volume that birds are used to hearing.

It can take several days to move birds using sonic devices. Leaving the noise devices on constantly can make birds realize that the noise is not a threat to them. Note: City's Code of Ordinances; Chapter 34 Environment, Article V Noise Section 34-191 Noise

**TIPS ON INSTALLING & USING BIRD DETERRENTS** 

#### <u>Method of noise measurement.</u> Noise measurement shall be a minimum of 30 seconds in duration. Decibel levels are measured from the complainant's property line. For residential districts adjacent to other districts (excluding industrial zoning districts), the residential decibel levels apply when measured from a residential complainant's property line. Violations will be determined based on the highest registered

reading in the measurement. All measurement levels will be inclusive of any ambient noise that exists at the time of the measurement.

We suggest you speak to your neighbors and inform them that you are planning to utilize the air horn to deter the birds from your property, and encourage them to seek deterrent measures as well. 19 EX A S



# **Question and Comments?**

Item E.



Item F.

# Animal Shelter Advisory Committee

DEPARTMENT:	Animal Services
FROM:	Kim Peckler, Animal Services Manager
MEETING:	March 19, 2025

# SUBJECT:

Summary of the fundraisers held for the Animal Shelter. (Staff Contact: Kim Peckler, Animal Services Manager)

### SUMMARY:

Burleson Animal Services held the following fundraisers,

Clifford T-shirts

Railroaders Baseball Game

Granny's Basketball (Lisa Chick)

# **OPTIONS:**

N/A - Informational only

# **RECOMMENDATION:**

No action is required of the committee; this item is informational only and for general discussion.

### PRIOR ACTION/INPUT (Council, Boards, Citizens):

N/A

# FISCAL IMPACT:

N/A

# **STAFF CONTACT:**

Kim Peckler, Animal Services Manager 817-426-9283 kpeckler@burlesontx.com

# ASAC



# Fundraisers

Animal Shelter Advisory Committee Meeting March 19, 2025

54

Item F.

# Clifford T-Shirts





55

2

# We have sold a total of 54 T-shirts. Everyone loves them!

# Granny Basketball

Granny Basketball will join forces with the Burleson

Fire Department to raise funds for the Burleson Animal Shelter's Injured Animal Fund. This is 1920's style basketball of 6-on-6 played in three courts. Entry is \$5 at the door for ages 6 and up. The shelter will also be accepting donations of dog/cat toys.

PARKING: Enter the lot from the back of the school then enter through door 12.

BURLESON Animal

# MARCH 29 11:30 A.M. TO 1:30 P.M.



# 300 SW MURPHY RD

Granny Basketball will join forces with the Burleson Fire Department to raise funds for the Burleson Animal Shelter's Injured Animal Fund. This is 1920's style basketball of 6-on 6 played in three courts. Entry is \$5 at the door for ages 6 and up. The shelter will also be accepting donations of dog/cat toys.

PARKING: Enter the lot from the back of the school then enter through door 12.



Item F

56

GRANNYS

BFFS (BURLESON FIRE DEPARTMENT)

More information: 817-426-9283 or www.burlesontx.com/animalservices

# Cleburne Railroaders













# **Cleburne Railroaders**

BURL



Come watch the Cleburne Railroaders take on the Winnipeg Goldeyes on May 9 and \$5 from EVERY TICKET gets donated to the Burleson Animal Shelter. Its opening weekend AND there will be fireworks after the game!





# **Question and Comments?**

Item F.