CITY COUNCIL WORKSHOP

550 E. 6th Street, Beaumont, CA

Tuesday, July 28, 2020
Regular Meeting: 5:00 PM

Materials related to an item on this agenda submitted to the City Council after distribution of the agenda packets are available for public inspection in the City Clerk's office at 550 E. 6th Street during normal business hours

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AGENDA

MEETING PARTICIPATION NOTICE

This meeting will be conducted utilizing teleconference communications and will be recorded for live streaming as well as open to public attendance subject to social distancing and applicable health orders. All City of Beaumont public meetings will be available via live streaming and made available on the City's official YouTube webpage. Please use the following link during the meeting for live stream access.

BeaumontCa.gov/Livestream

Public comments will be accepted using the following options.

1. Written comments will be accepted via email and will be read aloud during the corresponding item of the meeting. Public comments shall not exceed three (3) minutes unless otherwise authorized by City Council. Comments can be submitted anytime prior to the meeting as well as during the meeting up until the end of the corresponding item. Please submit your comments to: **NicoleW@BeaumontCA.gov**

2. Phone-in comments will be accepted by joining a conference line prior to the corresponding item of the meeting. Public comments shall not exceed three (3) minutes unless otherwise authorized by City Council. Please use the following phone number to join the call: **(800) 369-1985 (Toll Free) Access Code: 4421618**

3. In person comments subject to the adherence of the applicable health orders and social distancing requirements.

In compliance with the American Disabilities Act, if you require special assistance to participate in this meeting, please contact the City Clerk's office using the above email or call (951) 571-3196. Notification 48 hours prior to a meeting will ensure the best reasonable accommodation arrangements.

<div align="center">**REGULAR SESSION - 5:00 PM**</div>

CALL TO ORDER

Mayor Santos, Mayor Pro Tem Lara, Council Member Carroll, Council Member Martinez, Council Member White
Action of any requests for Excused Absence:
Pledge of Allegiance:
Approval / Adjustments to the Agenda:
Conflict of Interest Disclosure:

PUBLIC COMMENT PERIOD (ITEMS NOT ON THE AGENDA)
Any one person may address the City Council on any matter not on this agenda. If you wish to speak, please fill out a "Public Comment Form" provided at the back table and give it to the City Clerk. There is a three (3) minute time limit on public comments. There will be no sharing or passing of time to another person. State Law prohibits the City Council from discussing or taking actions brought up by your comments.

ACTION ITEMS
Approval of all Ordinances and Resolutions to be read by title only.

1. **National Community Survey Results**

Recommended Action:
Receive and file.

ADJOURNMENT

The next regular meeting of the Beaumont City Council, Beaumont Financing Authority, the Beaumont Successor Agency (formerly RDA), the Beaumont Utility Authority, the Beaumont Parking Authority and the Beaumont Public Improvement Agency is scheduled for Tuesday, August 4, 2020, at 5:00 p.m. or thereafter as noted on the posted Agenda for Closed Session items in the City Council Board Room No. 5, followed by the regular meeting at 6:00 p.m. or thereafter as noted on the posted Agenda at City Hall.

<div align="center">Beaumont City Hall – Online **www.BeaumontCa.gov**</div>

Staff Report

TO: City Council

FROM: Todd Parton, City Manager

DATE   July 28, 2020

SUBJECT: National Community Survey Results

Background and Analysis:

On January 7, 2020, the implementation of the National Community Survey (NCS) was approved. The scientific survey sought to provide a comprehensive and accurate picture of livability and resident perspectives of Beaumont.

The results of the survey can be used to improve service delivery and identify priorities for use in strategic planning and budget setting. The City plans to conduct ongoing surveys every two years in order to track trends, gauge citizen perceptions, and solicit feedback.

Fiscal Impact:

Costs associated with this presentation were approved as part of this survey implementation. There is no financial impact to the City from this workshop.

Recommended Action:

Receive and file.

Attachments:

A. NCS Guide to Understanding and Using your Reports
B. NCS Community Livability Report
C. NCS Open-end Report
D. NCS Supplemental Online Results
E. NCS Technical Appendices

THE NCS™

The National Community Survey™

Guide to Understanding and Using Your Reports

NRC
POWERED BY POLCO

ICMA
Leaders at the Core of Better Communities

Contents

Purpose of the User Guide

As a participant in The National Community Survey™ (The NCS™), you are among an elite group of communities that conduct resident surveys. Communities often use the results of The NCS to:

- **Envision** Make strategic plans and set goals
- **Engage** Partner with residents, other governments, private sector and community-based organizations
- **Earmark** Alter budgets, personnel or services
- **Educate** Communicate and reach out to residents to inform, educate and advocate
- **Enact** Create, alter and remove policies to promote community strengths
- **Evaluate** Track strengths and problems, dig more deeply and evaluate progress

The purpose of this User Guide is to provide you with an overview of the various products you have received related to your survey results, and to describe how to dive in and understand the data that are provided in these products.

Your community, including the elected officials and government staff, should dig into data relevant to their missions, discuss the findings and create action plans. Residents expect their leaders to act on the survey results they receive. By acting on survey results, community leaders build credibility with residents. This credibility leads to heightened public trust which, in turn, makes it more likely that residents will support expenditures and resource allocations recommended by their councils, commissions or staff. Proper expenditure of resources leads to better communities.

> **The NCS Background**
>
> National Research Center, Inc. (NRC) developed The NCS as a low-cost, comprehensive, statistically valid survey solution for local governments eager to find out what their residents think about their communities. The NCS is not just a survey; it is a service that encompasses the entire survey research process - scheduling, questionnaire development, sample selection, data collection, analysis and reporting. In partnership with the International City/County Management Association (ICMA), The NCS has been administered hundreds of times in numerous U.S. cities, counties, towns, villages and boroughs.
>
> The NCS assesses aspects of community life, local government service quality and resident participation in community activities. The results, based on resident perceptions, describe the areas where community members themselves believe things are going well and shed light on the areas that could benefit from improvement.

What Does The NCS Measure?

Broadly, The NCS measures your community's "livability." A great many definitions have been made for community livability,[1] including one from the Partners for Livable Communities, calling it "the sum of the factors that add up to a community's quality of life."[2] Staff at NRC examined the extensive research that has been done a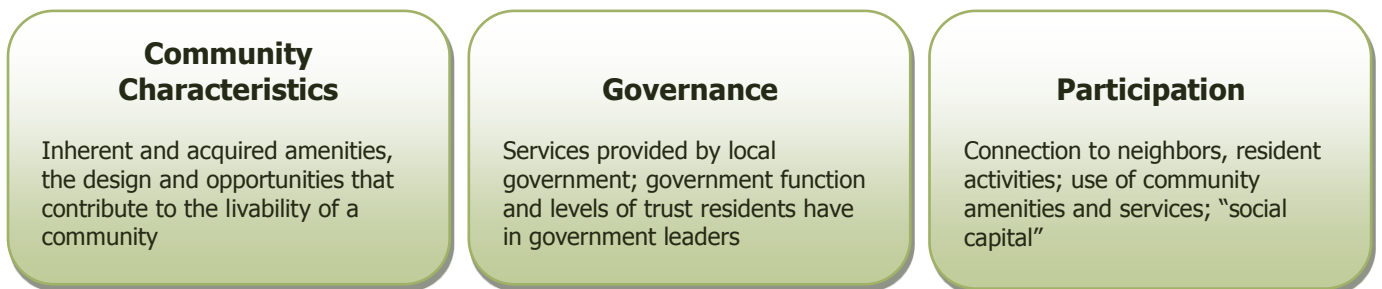bout community livability and many of the models that have been developed to describe the components of livable communities.[3] Eight facets of community livability were distilled from our synthesis of this research: Safety, Mobility, the Natural Environment, the Built Environment, the Economy, Recreation and Wellness, Education and Enrichment and Community Engagement. The NCS questionnaire includes individual items that act as indicators of community quality within each of the eight facets – and, split in a different way, they form three "pillars" of community quality: Community Characteristics, Governance and Participation.

The Eight Facets of Livable Communities

Safety	**Mobility**	**Natural Environment**	**Built Environment**
Protection from danger or risk (e.g., public safety, personal security and welfare, emergency preparedness)	Accessibility of a community by motorized and non-motorized modes of transportation (e.g., ease of travel, traffic flow, walking)	Resources and features native to a community (e.g., open spaces, water, air)	Design, construction and management of the human-made space in which people live, work, and recreate on a day-to-day basis, including the buildings, streetscapes, parks, etc.

Economy	**Recreation and Wellness**	**Education and Enrichment**	**Community Engagement**
Maintenance of a diverse economy (e.g., vibrant downtown, cost of living)	Recreation, healthy lifestyles, preventive and curative healthcare, supportive services, (e.g., fitness opportunities, recreation centers)	Learning, enrichment and workforce readiness for children, youth and adults	Quality and frequency of social interactions (e.g., civic groups, volunteering)

The Three Pillars of Livable Communities

Community Characteristics	**Governance**	**Participation**
Inherent and acquired amenities, the design and opportunities that contribute to the livability of a community	Services provided by local government; government function and levels of trust residents have in government leaders	Connection to neighbors, resident activities; use of community amenities and services; "social capital"

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[1] Many examples are shown at http://www.camsys.com/kb_experts_livability.htm
[2] Source: Partners for Livable Communities, http://www.livable.org/about-us/what-is-livability
[3] See, for example: http://livable.nonprofitsoapbox.com/storage/documents/board_resources/BOT_Meetings/2010/4ExecCommNov5/ Grand_Alliance_doc_for_EC.pdf; http://www.sustainable.org/images/stories/pdf/Placemaking_v1.pdf; http://www.who.int/ageing/ publications/Global_age_friendly_cities_Guide_English.pdf

Other sectors that influence community quality include the businesses, non-profit agencies, fraternal or service organizations (e.g., Kiwanis, Rotary, Lions and more) and other community groups (such as homeowners or neighborhood associations, etc.) as well as other nearby local governments or other levels of government. They are important target audiences for receiving and acting on The NCS results.

Because much of what The NCS measures is quality – quality of community life, services and connection – it is common for community leaders to conclude that their locale must excel in every facet of livability. While leaders may feel compelled to strive to be equally strong in all areas of community life, such a strategy is rarely feasible or even desirable. Different communities have different strengths and identities. These strengths and definitions of the community should be noted by all those reviewing the results. Less desirable ratings for some indicators should not automatically be seen as negative for a community, but instead a reflection of the community's resources and priorities which wisely may be spent on areas that matter more. Not all indicators that show less achievement are a call to action, just as not all indicators that are strong should become a gateway to complacency. Those viewing The NCS results, and in particular those charged with creating plans based on the results, should consider their community's essence and priorities, and should choose to make improvements or maintain excellence in areas that support the identity they desire. Meeting your definition of success in the areas deemed most important is the ultimate goal – and one that The NCS helps measure – even if all levels of success are not equal.

Using Your Reports

Report Documents

Instead of a single, heavy document that can be difficult to navigate and share, The NCS results are reported in multiple formats and lengths, each with varying levels of detail to ensure your different stakeholder groups get the right information to meet their needs. The Basic Service of The NCS includes each of the following documents:

- Community Livability Report
- Dashboard Summary of Findings
- Technical Appendices
- Trends over Time (if you have administered The NCS before)

Depending on the additional services you chose as part of your research project, you may also receive additional reports, such as:

- Demographic Subgroup Comparisons
- Geographic Subgroup Comparisons
- Report of Open-ended Questions
- Presentation slideshow (shown at in-person presentation of results and provided to you for your own uses)

This User Guide describes these reports, how to interpret the data and how to dig deeper to ensure everyone – you, government staff leadership, line staff, elected officials, residents, business owners and community organizations – get the most out of The NCS results.

Report Types

When assembled together, these reports build on and reinforce each other, while separately, they provide the flexibility for targeted reporting to specific audiences.

Community Livability Report • This report is the most universal and summarizes all the results and key findings. The Community Livability Report is brief, attractive and accessible, making it a central public document.

Dashboard Summary of Findings • This report offers a simplified ("rolled up") quantitative view of the data, as well as comparison details for each question (the relationship to the benchmark and over time, if this is not the first iteration of the survey).

Technical Appendices • The appendices include the details about survey methods, individual response options selected for each question – with and without the "don't know" option – and detailed benchmark results. This document speaks to the credibility of data and the most granular detail of results.

Trends over Time • This report reveals how resident perspectives and behaviors have changed across two or more administrations of The NCS. The report offers a high level view of how rankings have changed as well as relative position to the benchmark including all administrations of The NCS.

Guide to Understanding and Using Your Reports • The Guide to Understanding and Using Your Reports (this document) is written simply so that the survey sponsors receive guidance about how to understand all aspects of the reports, and also so that sponsors can explain to others how the reports are organized and what they mean.

Presentation • An in-person presentation by NRC's independent researchers will offer an engaging overview of the findings – revealing important patterns without getting lost in the detail – at a Council meeting (either formal or work session). The PowerPoint slideshow can be reused for other audiences, including civic clubs, business and non-profit organizations and the press. Presentation by the unbiased survey research team offers the neutrality that is hard to garner when staff themselves present survey findings.

Subgroup Comparisons • Both demographic and geographic comparison options are available. Such information can be especially useful as programs are considered for different parts of a community or outreach is planned to educate different community groups.

Open-ended Questions • Residents' own words add flavor to the survey results and a quantitative grouping of similarly themed comments gives a sense of common ideas.

Report Dissemination

Distributing the results and communicating the key findings engages audiences.

Audiences and Stakeholders

Residents • Make the reports available to the public via your website. Share the results at a public meeting (being sure to advertise the event) and on social media. Create a summary of the results to include in the community newsletter. A full presentation of the results (either by NRC or your own staff) with discussion of results among elected officials highlights the transparency of findings. If independence of the findings is particularly important in your community, working with NRC to make the presentation of results will be particularly effective.

Department Managers and Line Staff • Managers and staff will examine ratings most closely aligned to their work. Make a plan to disseminate results to line staff (e.g., through a series of small group meetings). Staff should be encouraged to identify specific areas where action is suggested – including further research as well as service enhancements or partnerships outside of the organization. These suggestions could be sent to the department heads who will meet to discuss action options with the chief administrative officer.

Elected officials • Elected officials benefit most from advance distribution of survey reports prior to public presentation and discussion. Ask elected officials to read the survey documents and funnel questions to staff who then can get assistance with answers from NRC professionals, when needed. Staff should develop an approach to action that can be presented to council. This way staff will be prepared when the inevitable council question is asked of the manager, "What do you plan to do with these results so that they don't just sit on a shelf?"

Non-profits and Businesses • While local governments sponsor The NCS, it is not just for staff and elected officials. It is a document to engage the entire community. Many of the findings of the survey will be relevant to the non-profit and business sectors and many community improvements will rest on the shoulders of these sectors as much as on government. Convene a meeting of business and non-profit leaders to release results and begin a discussion of actions to improve resident attitudes and behaviors. This could be a town hall-style meeting or a special invitation lunch with elected officials.

Press/Media • Getting in front of your results means controlling how and when results are shared with the press. Whether your relationship with the local news media is cooperative or contentious, you should declare your intentions for the results even before the survey is conducted – then reinforce those intentions once you have the results. Let the press know that there are no bad results and that your community conducts The NCS because it intends to learn and improve like the best businesses. Certainly social media outlets also permit you to express your intentions for results and to interpret the findings for any of your followers. (And do not forget to link subsequent decisions to what you learned from the survey.)

Choosing a Report Audience

You can follow or adapt to your needs NRC's recommendations for sharing The NCS reports with different stakeholder groups in your community. There is no reason to withhold any report from any individual or stakeholder group, but if targeting the right information to the right audience is seen to be of value, we believe that these distinctions among audiences will make the first pass at distributing results most effective.

Sharing The NCS Reports with Different Sectors

Report	Residents	Elected officials	Department managers and line staff	Non-profits and businesses	Press/ Media
Community Livability Report	●	●	●	●	●
Dashboard Summary of Findings			●		
Technical Appendices			●		
Trends over Time	●	●	●	○	●
Presentation of key findings	●	●	●		●
Subgroup comparisons (demographic and/or geographic)		○	●	○	
Open-ended Question Responses		○	○	○	
Guide to Understanding and Using Your Reports			●		

●=Recommended
○=Optional

These stakeholder groups may wish to "drill down" into the results most meaningful or pertinent to their missions. Those wishing to drill down should review the questionnaire first and decide which survey items are relevant to their mission – choosing from not only specific municipality-provided services, but also those "community outcomes" that they wish to impact. The Dashboard Summary of Findings and Community Livability Report provide an overview, while the Technical Appendices provide the detailed survey responses and benchmark results. The Trends over Time can show how stakeholders' efforts have impacted the community over the years. Demographic and Geographic Subgroup Comparisons reports can help to point out on whom and where impacts have been felt to lesser and greater degrees.

Community Livability Report

Using the model of the eight facets of community livability within the three pillars of community, The NCS Community Livability report is divided into seven sections:

- About
- Quality of Life
- Community Characteristics
- Governance
- Participation
- Special Topics
- Conclusions

About • This section provides background on The NCS and community livability with brief descriptions of the survey methods.

Quality of Life • This section of the report highlights areas of community strength and challenge, as well as identifying community characteristics most important to your residents' assessments of their quality of life. A summary of benchmark comparisons is presented by the eight community livability facets helping communities to focus on areas that may provide "bigger bang for your buck."

Community Characteristics • This section of the report describes residents' ratings of the characteristics that make a community livable, attractive and a place where people want to be.

Governance • This section of the report evaluates how well the local government delivers services and meets the needs and expectations of its residents.

Participation • This section of the report looks at how connected residents are to the community and each other.

Special Topics • This section includes the custom or special questions you may have included on your survey.

Conclusions • Your report ends with a summary of key findings.

For the most part, the "percent positive" is reported in the report's charts. The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe"). For question that ask about behavior (e.g., asked on a yes/no scale or frequency scale like "never," "rarely," "sometimes," "usually," or "always") we show a combination of responses that reflects at least some behavior (e.g., percent "yes" or "always" and "usually").

On many of the questions in the survey, respondents could answer "don't know," but these "don't know" responses have been excluded from the analyses shown in the report. In other words, the tables and charts display the responses from respondents who had an opinion about a specific item. Appendix A of the Technical Appendices provides the complete set of survey frequencies, with and without "don't know" responses. The User Guide section, *Understanding Survey Research* (starting on page 17) describes how and why we remove the "don't know" responses from our analyses.

Most of the charts in your Community Livability report have been color-coded to indicate how your results compare to national benchmarks, with individual survey items grouped within the eight facets of Community Livability. At a glance, you can see how your results compare to not only each other, but to

national benchmark communities, as well. Detailed benchmark results are provided in Appendix B of the Technical Appendices and include such additional information as your rank among the comparison communities. If you chose to have custom benchmark comparisons made, the results appear in this appendix as well.

Percent rating positively (e.g., excellent/good, very/somewhat safe)

Comparison to national benchmark

- Higher
- Similar
- Lower
- Not available

SAFETY	
Overall feeling of safety	86%
Safe in neighborhood	92%
Safe downtown	83%
MOBILITY	
Overall ease travel	79%
Paths and walking trails	86%
Ease of walking	88%
Travel by bicycle	72%
Travel by public transportation	79%
Travel by car	67%
Public parking	50%
Traffic flow	58%

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Dashboard Summary of Findings

The Dashboard Summary of Findings summarizes resident ratings across the eight facets and three pillars of a livable community. The Dashboard Summary chart displays your overall performance in each facet based on each survey item's comparison to the benchmark. When most ratings were higher than the benchmark, the color is dark purple; when most ratings were lower than the benchmark, the color is the lightest purple. A mix of ratings (higher and lower than the benchmark) results in a color between the extremes.

	Community Characteristics			Governance			Participation		
	Higher	Similar	Lower	Higher	Similar	Lower	Higher	Similar	Lower
Overall	20	25	7	28	12	6	5	14	14
General	2	5	0	2	1	0	1	1	1
Safety	0	1	2	6	1	0	1	1	0
Mobility	4	2	2	2	4	2	1	1	0
Natural Environment	3	0	0	5	1	0	0	1	2
Built Environment	0	4	1	3	3	1	0	2	0
Economy	2	5	1	0	0	1	1	2	0
Recreation and Wellness	3	4	0	4	0	0	1	2	2
Education and Enrichment	3	2	0	1	0	1	0	1	2
Community Engagement	3	2	1	5	2	1	0	3	7

Legend	
	Higher
	Similar
	Lower

The Detailed Dashboard displays for each item on the survey, its comparison to the benchmark and the percent positive for the current year, and if applicable, how the current year's rating compares to the previous year's rating (higher, similar or lower). Examination of how areas are trending over time and how they compare to the benchmark can be helpful in identifying the areas that merit more attention.

	Community Characteristics	Trend	Benchmark	Percent positive	Governance	Trend	Benchmark	Percent positive	Participation	Trend	Benchmark	Percent positive
General	Overall appearance	↓	↑	74%	Customer service	↔	↑	81%	Sense of community	↔	↔	78%
	Overall quality of life	↓	↔	82%	Services provided by ABC	↔	↑	79%	Recommend ABC	↓	↔	75%
	Place to retire	↔	↔	65%	Services provided by the Federal Government	↑	↔	45%	Remain in ABC	↔	↑	83%
	Place to raise children	↓	↔	77%					Contacted ABC employees	↑	↓	51%
	Place to live	↓	↔	84%								
	Neighborhood	↓	↔	78%								
	Overall image	↔	↑↑	87%								
Safety	Overall feeling of safety	*	*	89%	Police	↔	↑↑	82%	Was NOT the victim of a crime	↔	↑	89%
	Safe in neighborhood	↓	↔	92%	Crime prevention	↔	↑	70%	Did NOT report a crime to police	*	*	82%
	Safe downtown/commercial area	↔	↔	87%	Fire	↔	↑↑	94%	Stocked supplies for an emergency	*	*	42%
					Fire prevention	↔	↑	80%				
					Ambulance/EMS	↔	↑	91%				
					Emergency preparedness	↑	↑↑	66%				
					Animal control	↓	↔	62%				
Mobility	Overall ease of travel	↔	↔	75%	Traffic enforcement	↔	↔	66%	Walked or biked instead of driving	*	*	35%
	Traffic flow	↔	↔	49%	Street repair	↓	↓↓	43%	Carpooled instead of driving alone	*	*	42%
	Travel by car	↔	↑↑	64%	Street cleaning	↔	↑↑	66%	Used public transportation instead of driving	*	*	19%
	Travel by bicycle	↓	↑	55%	Street lighting	↔	↔	60%				
	Ease of walking	↓	↑↑	66%	Snow removal	↓	↓	60%				
	Travel by public transportation	↑	↓↓	45%	Sidewalk maintenance	↔	↔	55%				
	Paths and walking trails	↓	↑↑	62%	Traffic signal timing	↔	↔	52%				
					Bus or transit services	↔	↑↑	60%				

Legend

↑↑ Much higher   ↑ Higher   ↔ Similar   ↓ Lower   ↓↓ Much lower   * Not available

Technical Appendices

Appendix A: Complete Survey Responses

The first appendix in this document shows the responses to each question on the survey in two ways. Included first are the responses excluding any "don't know" responses and second are the responses including the "don't know" responses. We show both the percent of respondents giving a particular response followed by the number of respondents (denoted with "N="). Every table in the appendix is numbered, to ease its reference in additional documentation or reports you may develop. The complete question wording that was used on the survey is also displayed in every table. This permits readers to review the results in their entirety without having to cross-reference the survey instrument.

High "don't know" (typically 20% or greater) responses can suggest a need for additional communication or outreach in the community, especially if the high "don't know" responses are related to underused services.

Responses excluding don't know

Table 1: Question 1

Please rate each of the following aspects of quality of life in ABC:	Excellent		Good		Fair		Poor		Total	
ABC as a place to live	47%	N=162	36%	N=125	12%	N=42	4%	N=15	100%	N=344
Your neighborhood as a place to live	45%	N=152	39%	N=132	12%	N=42	3%	N=11	100%	N=337
ABC as a place to raise children	54%	N=152	24%	N=69	18%	N=50	4%	N=12	100%	N=283
ABC as a place to work	34%	N=98	36%	N=102	22%	N=62	8%	N=23	100%	N=285
ABC as a place to visit	72%	N=214	22%	N=66	2%	N=5	4%	N=12	100%	N=297
ABC as a place to retire	40%	N=97	30%	N=72	18%	N=44	13%	N=31	100%	N=244
The overall quality of life in ABC	55%	N=187	35%	N=117	5%	N=18	4%	N=15	100%	N=337

Responses including don't know

Table 30: Question 1

Please rate each of the following aspects of quality of life in ABC:	Excellent		Good		Fair		Poor		Don't know		Total	
ABC as a place to live	47%	N=162	36%	N=125	12%	N=42	4%	N=15	1%	N=4	100%	N=348
Your neighborhood as a place to live	45%	N=152	39%	N=132	12%	N=42	3%	N=11	1%	N=3	100%	N=340
ABC as a place to raise children	46%	N=152	21%	N=69	15%	N=50	4%	N=12	13%	N=44	100%	N=327
ABC as a place to work	29%	N=98	30%	N=102	18%	N=62	7%	N=23	15%	N=52	100%	N=337
ABC as a place to visit	71%	N=214	22%	N=66	2%	N=5	4%	N=12	2%	N=5	100%	N=302
ABC as a place to retire	31%	N=97	23%	N=72	14%	N=44	10%	N=31	21%	N=64	100%	N=308
The overall quality of life in ABC	54%	N=187	34%	N=117	5%	N=18	4%	N=15	2%	N=7	100%	N=344

For some questions, respondents are permitted to select more than one response. When some respondents are counted in multiple categories, the total will likely exceed 100%. In these cases, those multiple response questions will have the appropriate notation below the table.

Table 55: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	4%	N=15
Asian, Asian Indian or Pacific Islander	6%	N=20
Black or African American	10%	N=35
White	86%	N=298
Other	15%	N=52

Total may exceed 100% as respondents could select more than one option.

Appendix B: Benchmark Comparisons

What Benchmarks Are

Benchmarks are comparison data that provide context for your ratings. In Appendix B, your detailed benchmark results are displayed in a table of five columns. The first column is the survey item for which the comparisons have been provided. The second column is your community's percent positive. The third column is the rank assigned to your rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth and final column shows how your rating compares to the other communities in the benchmarking database. In that final column, your results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by residents of your community is statistically similar to or different (greater or lesser) than the benchmark. More extreme differences are noted as "much higher" or "much lower."

National Benchmark Comparisons

Table 1: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in ABC	83%	98	286	Similar
Overall image or reputation of ABC	84%	67	315	Much higher
ABC as a place to live	78%	118	255	Similar
Your neighborhood as a place to live	89%	80	374	Higher
ABC as a place to raise children	75%	135	325	Lower
ABC as a place to retire	72%	129	298	Much lower
Overall appearance of ABC	70%	168	354	Similar

We also provide a list of the communities included in your comparison with their population according to the U.S. Census Bureau. The communities in the national database represent a wide geographic and population range; many communities find a custom comparison that targets specific geographies or populations to be useful.

Communities included in national comparisons

The communities included in ABC's comparisons are listed on the following pages along with their population according to the 2010 Census.

Abilene city, KS....................................... 6,844	Cambridge city, MA... 105,162
Adams County, CO 441,603	Cape Coral city, FL 154,305
Airway Heights city, WA 6,114	Cape Girardeau city, MO 37,941
Albany city, GA.....................................77,434	Cartersville city, GA 19,731
Albany city, OR.....................................50,158	Carver County, MN... 91,042
Albemarle County, VA...........................98,970	Cary town, NC... 135,234
Albert Lea city, MN...............................18,016	Casa Grande city, AZ... 48,571
Altoona city, IA.....................................14,541	Casper city, WY 55,316
Ambridge borough, PA........................... 7,050	Castle Pines North city, CO.................................. 10,360
Ames city, IA..58,965	Castle Rock town, CO... 48,231
Andover CDP, MA................................. 8,762	Cedar Falls city, IA 39,260
Ankeny city, IA.....................................45,582	Cedar Rapids city, IA... 126,326

What Benchmarks Are Not

Benchmarks do not tell you what you need to fix. In this way, benchmarks are not like blood tests that carry a range, often narrow, within which you are considered to be healthy and outside of which you could be sick. A local score that is lower than scores typically seen in other places may indicate nothing more than community sentiment that resonates. For example, a suburb located near a large metropolitan center many not be seen to have as strong an economy as other places. This residential suburb's commercial areas are not seen to be as vibrant as other places, may have a higher cost of living, fewer jobs and may have ceded downtown activities to a nearby metro area that has much higher density and more entertainment opportunities. A lower benchmark rating for "economy" simply offers specifics to the community identity which residents and leaders may feel no need to ameliorate. Instead

this hypothetical community may want to focus its resources on sustaining or strengthening its image as a safe place with many recreation opportunities and ease of travel by car and light rail.

How to Use Benchmarks

Many of the charts and tables in The NCS reports have been color-coded to indicate how your results compare to national benchmarks.

Benchmark comparisons often are used for performance measurement. Communities use the comparative information to help interpret their own resident survey results, to create or revise community plans, to evaluate the success of policy or budget decisions and to measure local government performance. Taking the pulse of the community has little meaning without knowing what pulse rate is too high and what is too low. When surveys of service satisfaction turn up "good" resident evaluations, jurisdictions need to know how others rate their services to understand if "good" is good enough. Furthermore, in the absence of national or peer community comparisons, a jurisdiction is left with comparing its fire protection rating to its street maintenance rating. That comparison is unfair. Streets always lose to fire. More important and harder questions need to be asked; for example, how do residents' ratings of fire service compare to opinions about fire service in other communities?

A police department that provides the fastest and most efficient service – one that closes most of its cases, solves most of its crimes and keeps the crime rate low – still has a problem to fix if the perception of residents in the community it intends to protect is not so strong. The benchmark data can help that police department – or any department – to understand how well residents think it is doing. Without the comparative data, it would be like bowling in a tournament without knowing what the other teams are scoring. NRC recommends that resident opinion be used in conjunction with other sources of data about budget, personnel and politics to help managers know how to respond to comparative results.

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The NCS. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The Basic Service includes national benchmark comparisons. If you chose a custom benchmarks comparison as an additional service to the basic NCS, these comparison will appear in this appendix, as well.

Jurisdictions in the benchmark database are distributed geographically across the country and range from small to large in population size. Data come from tens of thousands of individual evaluations of community quality, service delivery and engagement. Despite the differences in jurisdiction characteristics, all are in the business of facilitating a high quality of life for residents, typically by providing local government services to residents. Though individual jurisdiction circumstances, resources and practices vary, the objective virtually everywhere is to help create and sustain highly livable communities.

Where Benchmarks Come From

NRC has been leading the strategic use of surveys for local governments since 1991, when the principals of the company wrote the first edition of what became the classic text on resident surveying. In *Citizen Surveys: how to do them, how to use them, what they mean*, published by ICMA, not only were the principles for quality survey methods articulated, but both the idea of benchmark data for resident opinion and the method for gathering benchmark data were pioneered. The argument for benchmarks was called "In Search of Standards." "What has been missing from a local government's analysis of its survey results is the context that school administrators can supply when they tell parents how an 80 percent score on the social studies test compares to test results from other school systems…"

Surveys in the benchmarks are conducted with typically no fewer than 400 residents in each jurisdiction, opinions are intended to represent over 30 million Americans. NRC innovated a method for quantitatively integrating the results of surveys that are conducted by NRC with those that others have conducted. The integration methods have been thoroughly described not only in the *Citizen Surveys* book, but also in *Public Administration Review* and the *Journal of Policy Analysis and Management*. Scholars who specialize in the analysis of resident surveys regularly have relied on this work.[4] The method described in those publications is refined regularly and statistically tested on a growing number of resident surveys in NRC's proprietary databases. NRC's work on calculating national benchmarks for resident opinions about service delivery and quality of life won the Samuel C. May award for research excellence from the Western Governmental Research Association.

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[4] See, for example: Kelly, J. & Swindell, D. (2002). Service quality variation across urban space: First steps towards a model of citizen satisfaction. *Journal of Urban Affairs*, 24, 271-288 and Van Ryzin, G., Muzzio, D., Immerwahr, S., Gulick, L. & Martinez, E. (2004). Drivers and consequences of citizen satisfaction: An application of the American Customer Satisfaction Index Model to New York City, *Public Administration Review*, 64, 331- 341.

Trends over Time Report

If you have conducted The NCS before, you will automatically receive the Trends over Time report. In this report we show your percent positive ratings by year, how your most current results compare to your previous year's results and how you have compared to the national benchmark for each survey year.

The Trends over Time Report provides insight on the aspects of your community that may be improving or perhaps starting to decline. While trends for your national benchmark comparisons are provided for reference, the benchmark is constantly changing as communities conduct newer surveys or new communities conduct surveys and resident perspectives change. Overall, your trends represent, perhaps, the most powerful benchmark you have – a comparison of you to yourself in prior years. These trends can be a window into the impact of new policies, capital projects or programs in your community.

Table 1: Community Quality Overall

	Percent rating positively (e.g., excellent/good)			2013 compared to	Comparison to benchmark		
	2009	2011	2013	2011	2009	2011	2013
Overall quality of life	68%	74%	79%	Similar	Much lower	Similar	Similar
Overall image	76%	80%	78%	Similar	Similar	Higher	Similar
Place to live	72%	71%	82%	Higher	Similar	Similar	Much higher
Neighborhood	79%	84%	91%	Similar	Higher	Higher	Higher
Place to raise children	65%	69%	78%	Similar	Lower	Much higher	Higher
Place to retire	NA	NA	60%	NA	NA	NA	Much lower
Overall appearance	88%	87%	90%	Similar	Similar	Similar	Similar

Demographic and Geographic Subgroup Comparison Reports

An additional service many participants in The NCS choose is comparison of results by respondent characteristics. In the Demographic Subgroup Comparison Report, each survey question is cross-classified by responses from different demographic groups in your community. We typically show five demographic groupings (housing unit type, housing tenure, age, gender and race/ethnicity) so that you can see if results differ depending on the demographic category of respondent. The Geographic Subgroup Comparison Report is another optional service that compares survey responses by subgroups, in this case, based on respondents' location (e.g., district, neighborhood, ward, etc.). In order to create a report of geographic comparisons, the geographic subareas will need to be determined well before the survey mailing.

In these subgroup comparison reports, we show the percent positive rating and shade "statistically significant" differences grey. The shading is based on analysis of variance and chi-square tests of statistical significance where a "p-value" of 0.05 or less indicates that there is less than a 5% probability that differences observed among subgroups are due to chance; or in other words, a greater than 95% probability that there are differences that exist in the subgroups being compared.

Table 1: Community Characteristics General

Percent rating positively (e.g., excellent/good)	Housing unit type		Housing tenure		Age			Gender		Race/Ethnicity		
	Detached	Attached	Rent	Own	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Overall
The overall quality of life in ABC	58%	55%	53%	58%	55%	56%	59%	60%	54%	43%	56%	57%
Overall image or reputation of ABC	62%	55%	56%	59%	59%	56%	60%	56%	61%	58%	55%	58%
ABC as a place to live	68%	67%	64%	69%	64%	69%	69%	68%	68%	68%	67%	68%
Your neighborhood as a place to live	50%	49%	46%	51%	53%	49%	47%	50%	49%	49%	47%	50%
ABC as a place to raise children	63%	62%	62%	63%	62%	62%	65%	64%	62%	62%	55%	63%
ABC as a place to retire	60%	59%	57%	60%	60%	58%	61%	60%	58%	60%	60%	60%
Overall appearance of ABC	55%	50%	43%	56%	50%	52%	57%	52%	53%	52%	57%	53%

Table 1: Community Characteristics General

Percent rating positively (e.g., excellent/good)	District 1	District 2	District 3	District 4	Overall
The overall quality of life in ABC	53%	59%	58%	59%	57%
Overall image or reputation of ABC	50%	61%	60%	60%	58%
ABC as a place to live	60%	72%	72%	74%	68%
Your neighborhood as a place to live	45%	58%	50%	48%	50%
ABC as a place to raise children	57%	66%	65%	67%	63%
ABC as a place to retire	55%	65%	60%	65%	60%
Overall appearance of ABC	50%	52%	53%	59%	53%

Demographic subgroup comparisons can help with creating targeted communication and service campaigns to address the concerns of each group.

Geographic subgroup comparisons can help demonstrate the sense of equity felt across the community since residents in some parts of every community tend to feel better than do those in other areas about the services they receive or the livability of their neighborhood. Results from geographic subgroup comparisons will permit targeting of services, capital improvements and programs so that residents in all areas can feel that they are receiving their fair share of resources.

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Open-ended Question Responses

The NCS standard questions are close-ended. A closed-ended question is one where a set of response options is listed as fixed choices on the survey and those taking the survey respond to each option listed. Open-ended questions have no answer choices from which respondents select their response. Instead, respondents must "create" their own answers and state them in their own words. The inclusion of an open-ended question is available as an additional service for The NCS that results in a separate Report of Open-ended Questions.

On the survey, respondents write, in their own words, their answer to the posed open-ended questions. In this report, the verbatim responses are categorized by topic area using qualitative coding techniques. Often, an "other" category is used for responses falling outside these coded categories. In general, a code is assigned when the number of related responses reaches a critical mass.

We will provide a table showing the frequency of each code to give a general overview of the responses.

Table 1: Question 13

What one thing do you like most about living in ABC?	2013
Location	38%
My neighborhood	16%
Quality of life in general	10%
Parks and open space	14%
Rural character	8%
Small town feel	7%
Other	7%
Total	100%

We also provide every verbatim response with its assigned code. This type of report gives you and others a chance to "hear" the voice of respondents in their own words.

Verbatim Responses

The following pages contain the respondents' verbatim responses as written on the survey and have not been edited for spelling or grammar. Responses have been organized by coded topic areas.

What one thing do you like most about living in ABC?

Location
- Access to everything
- Actual location
- Close to city
- Close to metro
- Close to my office
- Close to town
- Close to work
- Close to work and everything is handy
- Convenience
- Convenience
- Convenience
- Everything is handy and close
- I like living south of the river
- It's convenient to everything meaning shopping and the airport
- Location
- Location
- Proximity to downtown

My neighborhood
- Appearance of the neighborhoods
- Friendly people next door
- Good neighborhood
- Great neighborhood
- I love my neighborhood!
- Just happy with the neighborhood I live in
- Lots of kids in the neighborhood
- Neighbors
- My neighborhood

Understanding Survey Research

Survey Sampling

We systematically select households from a geocoded United States Postal Service (USPS) address list to ensure that only households located within the boundaries of a community are surveyed. Systematic sampling is a procedure whereby a complete list of all eligible addresses is culled, selecting every N^{th} one (a number that changes depending on the size of the population and the sample size to be selected) until the appropriate number of addresses is sampled. Not only does NRC scientifically and randomly sample households to participate in The NCS, but we also select, without bias, the household member to participate. This methodology helps ensure that the attitudes expressed by our respondent sample closely approximate the attitudes of all adult residents living in the community. Without controlling who in the household participates, it is likely that results would be biased towards those who are more sedentary and those without jobs (who may have different opinions about some services).

The Basic Service of The NCS includes mailing to randomly selected households. Though response rates across the US have dipped in recent years, the response rate for most administrations of The NCS ranges between 15% and 40%, which yields between 250 and 680 completed surveys.

Margin of Error and Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used for The NCS, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because *some* residents' opinions are used to estimate *all* residents' opinions. The relationship between sample size and precision of estimates or margin of error (at the 95% confidence

Number of completed surveys	Margin of error
100	±9.8%
300	±5.7%
400	±4.9%
500	±4.4%
750	±3.6%

level) is shown in the adjacent table. With a typical sample size for The NCS, this means an estimated margin of error at the 95% confidence level of plus or minus four to six percentage points.

A 95% confidence interval indicates that for every 100 random samples of the same number of residents, 95 of the confidence intervals created will include the "true" population response. This theory is applied in practice to mean that the "true" perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as "excellent" or "good," then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on The NCS, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

For subgroups of responses, the margin of error increases because the sample size for the subgroup is smaller. For subgroups of approximately 100 respondents, the margin of error is plus or minus 10 percentage points.

Non-response Bias

Knowing that residents in single family dwellings are more likely to respond to a mail survey, NRC oversamples residents of multi-family dwellings to ensure their proper representation in the sample data. Rather than giving all residents an equal chance of receiving the survey, this is systematic, stratified sampling, which gives each resident of the community a known chance of receiving the survey (and apartment dwellers, for example, a greater chance than single family home dwellers).

Weighting

The first step in preparing the data for analysis is to weight the data to reflect the demographic profile of the residents of the community being surveyed. Weighting is the approach used by quality survey consultancies to ensure that the demographic characteristics of the sample mirror the overall population. It is an important method to adjust for potential non-response bias. NRC uses a special software program of mathematical algorithms to calculate the appropriate weights. Several different weighting "schemes" may be tested to ensure the best fit for the data.

"Don't know" Responses

Generally, a small portion of respondents select "don't know" for most survey items and inevitably some items have a larger "don't know" percentage. Comparing responses to a set of items on the same scale can be misleading when the "don't know" responses have been included. If two items have disparate "don't know" percentages (2% versus 17%, for example), any apparent similarities or differences across the remaining response options may disappear once the "don't know" responses are removed. Such an example is shown below.

When comparing the community as a place to live to the community as a place to work, it would appear that 76% of respondents rated the community as a place to live as "excellent" or "good" compared to just 63% for the community as a place to work. However, the community as a place to work has a much higher proportion of respondents answering "don't know" (17% compared to 2%).

	Place to live		Place to work	
	Number	Percent	Number	Percent
Excellent	48	25%	38	20%
Good	97	51%	81	43%
Fair	23	12%	22	12%
Poor	19	10%	17	9%
Don't know	3	2%	32	17%
Total	190	100%	190	100%

If we remove the three "don't know" responses from the community as a place to live and the 32 "don't know" responses from the community as a place to work, the two items are actually much more similar in their evaluations: 78% "excellent" or "good" place to live compared to 75% "excellent" or "good" place to work.

	Place to live		Place to work	
	Number	Percent	Number	Percent
Excellent	48	26%	38	24%
Good	97	52%	81	51%
Fair	23	12%	22	14%
Poor	19	10%	17	11%
Total	187	100%	158	100%

Response Scale

The scale on which respondents are asked to record their opinions about service and community quality is "excellent," "good," "fair" or "poor" (EGFP). This scale has important advantages over other scale possibilities (very good to very bad; very satisfied to very dissatisfied; strongly agree to strongly disagree, as examples). EGFP is used by the plurality of communities conducting resident surveys across the U.S. The advantage of familiarity was one that NRC did not want to dismiss when crafting The NCS questionnaire, because elected officials, staff and residents already are acquainted with opinion surveys measured this way. EGFP also has the advantage of offering three positive options, rather than only two, over which a resident can offer an opinion. While symmetrical scales often are the right choice in other measurement tasks, NRC has found that ratings of almost every local government service in almost every community tend, on average, to be positive (that is, above the scale midpoint). Therefore, to permit finer distinctions among positively rated services, EGFP offers three options across which to spread those ratings. With questions worded for EGFP, responses are more neutral because they require no positive statement of service quality to judge (as agree-disagree scales require) and, finally, EGFP intends to measure absolute quality of service delivery or community quality (unlike satisfaction scales which ignore residents' perceptions of quality in favor of their report on the acceptability of the level of service offered).

THE NCS™

The National Community Survey™

Beaumont, CA
Community Livability Report
2020

NRC
POWERED BY POLCO

ICMA
Leaders at the Core of Better Communities

Contents

About The NCS™

The National Community Survey™ (The NCS™) report is about the "livability" of Beaumont. The phrase "livable community" is used here to evoke a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents' opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts and Culture
- Inclusivity & Engagement

The Community Livability Report provides the opinions of a representative sample of 649 residents of the City of Beaumont. The margin of error around any reported percentage is 4% for all respondents and the response rate for the 2020 survey was 26%. The full description of methods used to garner these opinions can be found in the *Technical Appendices* provided under separate cover.

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Overview of Results

Residents appreciate many aspects of living in the Beaumont.

About three quarters of respondents or more positively rated their overall quality of life in Beaumont, Beaumont as a place to live, and their neighborhood as a place to live. About 8 in 10 would recommend living in Beaumont to someone who asked and planned to remain in Beaumont for the next five years. Ratings for the overall quality of new development, well-designed neighborhoods, variety of housing options and availability of affordable quality housing tended to be positive and similar to national benchmark comparisons. Further, overall ratings in a number of pillars including Safety, Utilities, Natural Environment, Inclusivity and Engagement, and Participation were largely on par with benchmark jurisdictions around the country.

Mobility-related services and traffic flow are areas of high importance to residents and of opportunity.

A number of mobility-related aspects of the community received ratings similar to those observed elsewhere across the country (ease of travel by bicycle, walking and public transportation, public parking, bus or transit services, traffic signal timing, street cleaning, and sidewalk maintenance). Over half of Beaumont residents reported that they carpooled, walked or biked instead of driving. When asked about areas where the City should invest resources in the next five years, 9 in 10 indicated that it was essential or very important to invest in local street and traffic flow improvements while over 8 in 10 indicated the freeway interchange improvements were essential or very important. Residents gave evaluations that were lower than national benchmarks for traffic flow on major streets, ease of travel by car, and traffic enforcement; they also indicated that mobility, traffic and street infrastructure and quality were top priorities for the City in the coming years. When asked, in their own words, to identify the top needs or priorities for Beaumont residents most often cited issues having to do with mobility, street infrastructure, street quality, and traffic.

Residents are healthy and prioritize opportunities for Health and Wellness.

Over 6 in 10 residents considered themselves to be in very good to excellent health. They walked and biked at similar rates to their peers around the country and indicated that overall Health and Wellness was a priority for the community. When asked about the overall health and wellness opportunities in Beaumont, less than half of residents gave positive scores. In addition, health services and the availability of preventative health services were lower than the U.S. benchmarks. Similarly, the overall quality of parks and recreation opportunities along with availability of paths and walking trails, recreation programs, classes, centers or facilities, and fitness opportunities lagged behind comparison jurisdictions. Over 6 in 10 residents supported park and community center improvements as essential or very important areas for investing City resources in the next five years.

Beaumont's Economy remains a high priority for residents, especially in the current climate.

When asked about the overall economic health of Beaumont, about 9 in 10 residents rated it as essential or very important. Ratings for economic development, the overall quality of business and service establishments, and the cost of living in Beaumont were all on par with ratings observed in other local governments across the nation. Residents' perception of their own personal economic future was also similar to those in other benchmark communities. This suggests that Beaumont entered this period of economic uncertainty with a stable economic foundation. The challenge, possibly highlighted by the COVID-19 crisis, is indicated by other areas in the facet of Economy which were rated lower than the benchmarks. These included the variety of business and service establishments, the vibrancy of the downtown/commercial area, shopping opportunities, Beaumont as a place to work and visit, and employment opportunities. Further, about half of residents indicated they were experiencing housing cost stress, compared to other communities across the nation, this was one of the highest rates of housing cost stress in NRC's database.

Facets of Livability

Ratings of importance were compared to ratings of quality to help guide City staff and officials with decisions on future resource allocation and strategic planning areas. When competition for limited resources demands that efficiencies or cutbacks be instituted, it is wise not only to know what facets are deemed most important to residents' quality of life, but which among the most important are perceived to be of relatively lower quality in your community. It is these facets of community livability – more important facets perceived as being of lower quality – to which attention needs to be paid first.

		QUALITY		
		LOWER	*SIMILAR*	*HIGHER*
IMPORTANCE	*HIGHER*	• **Community Design** • **Health and Wellness**		
	SIMILAR	• Economy • Mobility • Utilities • Parks and Recreation • Education, Arts and Culture	• Safety • Natural Environment	
	LOWER		• Inclusivity and Engagement	

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FIGURE 1: QUALITY OF FACETS OF LIVABILITY- SUMMARY

Percent excellent or good	Comparison to benchmark	2020 rating
Overall economic health of Beaumont	↓	47%
Overall quality of the transportation system in Beaumont	↓↓	42%
Overall design or layout of Beaumont's residential and commercial areas	↓	43%
Overall quality of the utility infrastructure in Beaumont	↓	54%
Overall feeling of safety in Beaumont	↔	67%
Quality of overall natural environment in Beaumont	↔	67%
Overall quality of parks and recreation opportunities	↓	63%
Overall health and wellness opportunities in Beaumont	↓	48%
Overall opportunities for education, culture, and the arts	↓↓	32%
Residents' connection and engagement with their community	↔	45%

FIGURE 2: IMPORTANCE OF FACETS OF LIVABILITY- SUMMARY

Percent essential or very important	Comparison to benchmark	*2020 rating*
Overall economic health of Beaumont	↔	93%
Overall quality of the transportation system in Beaumont	↔	78%
Overall design or layout of Beaumont's residential and commercial areas	↑	86%
Overall quality of the utility infrastructure in Beaumont	↔	89%
Overall feeling of safety in Beaumont	↔	94%
Quality of overall natural environment in Beaumont	↔	81%
Overall quality of parks and recreation opportunities	↔	82%
Overall health and wellness opportunities in Beaumont	↑	83%
Overall opportunities for education, culture, and the arts	↔	78%
Residents' connection and engagement with their community	↓	66%

Quality of Life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

OVERALL QUALITY OF LIFE

- Excellent 21%
- Good 55%
- Poor 3%
- Fair 21%
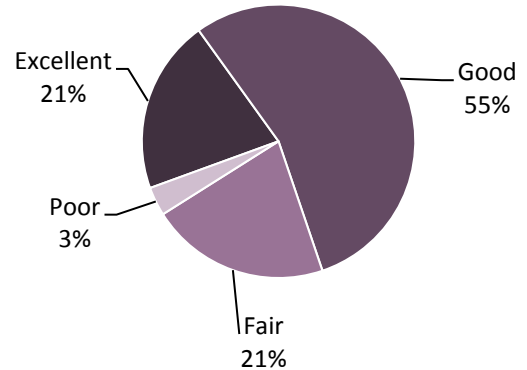
FIGURE 3: QUALITY OF LIFE IN BEAUMONT

COMPARISON TO NATIONAL

- ■ Higher
- ■ Similar
- ■ Lower

PERCENT EXCELLENT or GOOD

Overall image or reputation of Beaumont	54%
The overall quality of life in Beaumont	75%
Beaumont as a place to live	83%

PERCENT VERY or SOMEWHAT LIKELY

Recommend living in Beaumont to someone who asks	85%
Remain in Beaumont for the next five years	85%
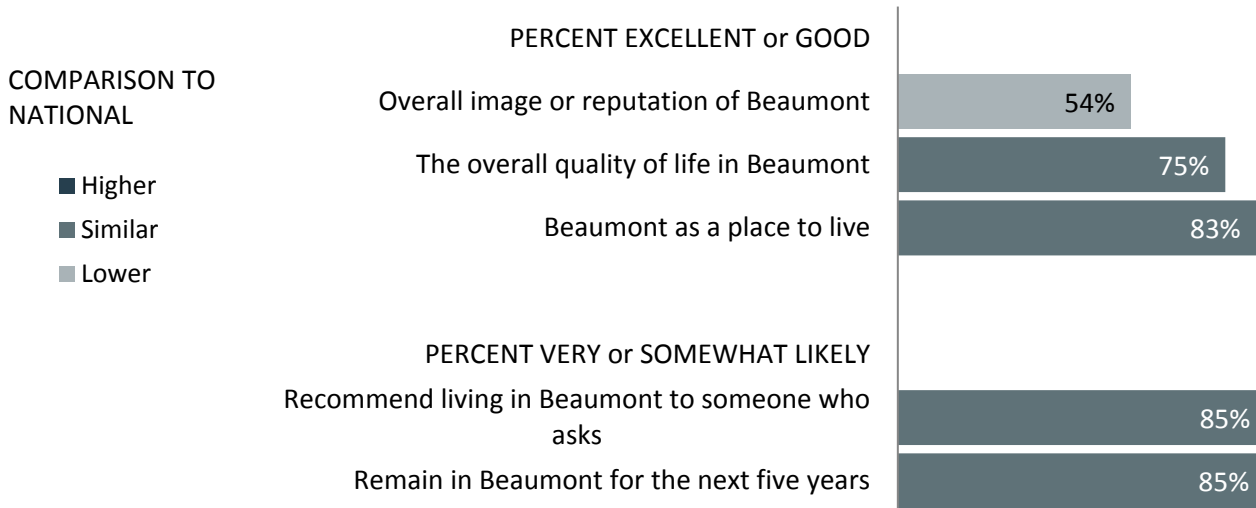
FIGURE 4: QUALITY OF LIFE IN BEAUMONT - SUMMARY

Percent excellent or good	Comparison to benchmark	2020 rating
Overall image or reputation of Beaumont	↓	54%
The overall quality of life in Beaumont	↔	75%
Beaumont as a place to live	↔	83%

FIGURE 5: RECOMMEND BEAUMONT - SUMMARY

Percent very or somewhat likely	Comparison to benchmark	2020 rating
Recommend living in Beaumont to someone who asks	↔	85%
Remain in Beaumont for the next five years	↔	85%

Legend

↑↑ Much higher   ↑ Higher   ↔ Similar   ↓ Lower   ↓↓ Much lower   * Not available

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Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

OVERALL CONFIDENCE IN GOVERNMENT

Good
20%

Fair
41%

Excellent
4%

Poor
36%
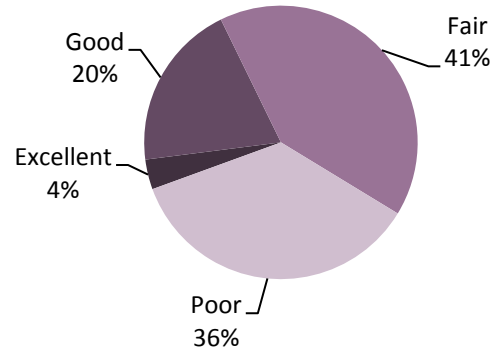
FIGURE 6: GOVERNMENT PERFORMANCE AND SERVICES

PERCENT EXCELLENT or GOOD

Overall confidence in Beaumont government	23%
The overall direction that Beaumont is taking	40%
The value of services for the taxes paid to Beaumont	26%
Generally acting in the best interest of the community	31%
Being honest	28%
Being open and transparent to the public	30%
Informing residents about issues facing the community	31%
The job Beaumont government does at welcoming resident involvement	34%
Treating all residents fairly	43%
Treating residents with respect	49%
Overall customer service by Beaumont employees	67%
Public information services	56%
Quality of services provided by the City of Beaumont	52%
Quality of services provided by the Federal Government	34%

COMPARISON TO NATIONAL BENCHMARK

■ Higher
■ Similar
■ Lower

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FIGURE 7: GOVERNMENT PERFORMANCE AND SERVICES - SUMMARY

Percent excellent or good	Comparison to benchmark	2020 rating
Overall confidence in Beaumont government	↓	23%
The overall direction that Beaumont is taking	↓	40%
The value of services for the taxes paid to Beaumont	↓	26%
Generally acting in the best interest of the community	↓	31%
Being honest	↓	28%
Being open and transparent to the public	↓↓	30%
Informing residents about issues facing the community	↓	31%
The job Beaumont government does at welcoming resident involvement	↓	34%
Treating all residents fairly	↔	43%
Treating residents with respect	↓	49%
Overall customer service by Beaumont employees	↔	67%
Public information services	↔	56%
Quality of services provided by the City of Beaumont	↓	52%
Quality of services provided by the Federal Government	↔	34%

Legend

↑↑ Much higher   ↑ Higher   ↔ Similar   ↓ Lower   ↓↓ Much lower   * Not available

Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

OVERALL ECONOMIC HEALTH
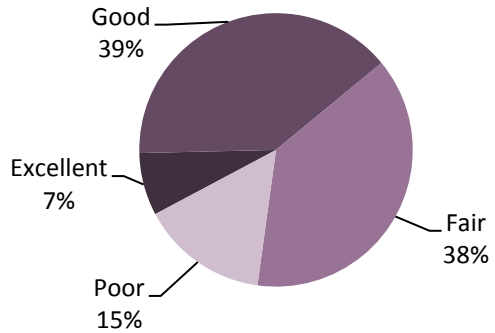
Good
39%

Excellent
7%

Poor
15%

Fair
38%

What impact, if any, do you think the economy will have on your family income in the next 6 months?

■ Very positive   ■ Somewhat positive   ■ Neutral   ■ Somewhat negative   ■ Very negative

9%	15%	46%	21%	9%
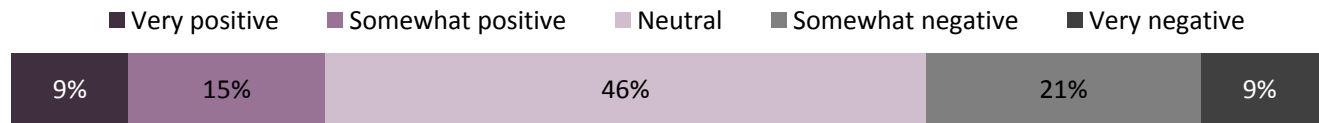
FIGURE 8: ECONOMIC HEALTH

COMPARISON TO NATIONAL BENCHMARK

■ Higher
■ Similar
■ Lower

PERCENT EXCELLENT or GOOD

Overall economic health of Beaumont	47%
Economic development	50%
Overall quality of business and service establishments in Beaumont	60%
Variety of business and service establishments in Beaumont	46%
Vibrancy of downtown/commercial area	29%
Shopping opportunities	37%
Beaumont as a place to visit	37%
Beaumont as a place to work	36%
Employment opportunities	24%
Cost of living in Beaumont	34%

VERY OR SOMEWHAT POSITIVE

Economy will have positive impact on income	24%

FIGURE 9: ECONOMIC HEALTH - SUMMARY

Percent excellent or good	Comparison to benchmark	2020 rating
Overall economic health of Beaumont	↓	47%
Economic development	↔	50%
Overall quality of business and service establishments in Beaumont	↔	60%
Variety of business and service establishments in Beaumont	↓	46%
Vibrancy of downtown/commercial area	↓	29%
Shopping opportunities	↓	37%
Beaumont as a place to visit	↓	37%
Beaumont as a place to work	↓	36%
Employment opportunities	↓	24%
Cost of living in Beaumont	↔	34%

FIGURE 10: ECONOMIC IMPACT - SUMMARY

Percent very or somewhat positive	Comparison to benchmark	2020 rating
Economy will have positive impact on income	↔	24%

FIGURE 11: HOUSING COST - SUMMARY

Percent for whom housing costs are NOT 30% or more of household income	Comparison to benchmark	2020 rating
NOT experiencing housing costs stress	↓	50%

Legend

↑↑ Much higher   ↑ Higher   ↔ Similar   ↓ Lower   ↓↓ Much lower   * Not available

Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work and play in the community.

THE OVERALL QUALITY OF THE TRANSPORTATION SYSTEM

Good 34%
Excellent 8%
Poor 19%
Fair 39%
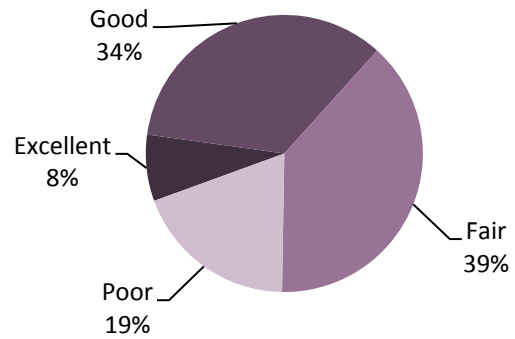
FIGURE 12: MOBILITY IN BEAUMONT

Category	Value
Overall quality of the transportation system	42%
Traffic flow on major streets	24%
Ease of public parking	49%
Ease of travel by car in Beaumont	46%
Ease of travel by public transportation in Beaumont	41%
Ease of travel by bicycle in Beaumont	53%
Ease of walking in Beaumont	57%
Bus or transit services	50%
Traffic enforcement	46%
Traffic signal timing	40%
Street repair	23%
Street cleaning	44%
Street lighting	38%
Sidewalk maintenance	42%

COMPARISON TO NATIONAL

■ Higher
■ Similar
■ Lower

FIGURE 13: USE OF ALTERNATIVE TRANSPORTATION MODES

USED IN PAST 12 MONTHS

Category	Value
Used bus, rail, subway, or other public transportation instead of driving	17%
Carpooled with other adults or children instead of driving alone	52%
Walked or biked instead of driving	55%
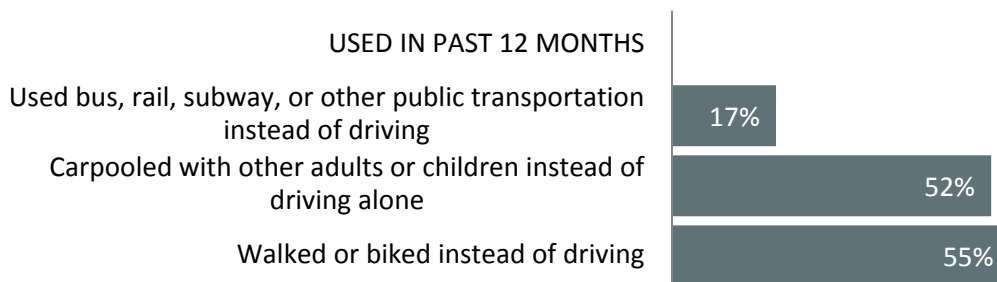
FIGURE 14: MOBILITY IN BEAUMONT - SUMMARY

Percent excellent or good	Comparison to benchmark	2020 rating
Overall quality of the transportation system in Beaumont	↓↓	42%
Traffic flow on major streets	↓	24%
Ease of travel by car in Beaumont	↓	46%
Ease of travel by public transportation in Beaumont	↔	41%
Ease of travel by bicycle in Beaumont	↔	53%
Ease of walking in Beaumont	↔	57%
Ease of public parking	↔	49%
Bus or transit services	↔	50%
Traffic enforcement	↓	46%
Traffic signal timing	↔	40%
Street repair	↓	23%
Street cleaning	↔	44%
Street lighting	↓	38%
Sidewalk maintenance	↔	42%
Overall quality of the transportation system in Beaumont	↓↓	42%

FIGURE 15: USE OF ALTERNATIVE TRANSPORTATION MODES - SUMMARY

Percent who did this in past 12 months	Comparison to benchmark	2020 rating
Used bus, rail, subway, or other public transportation instead of driving	↔	17%
Carpooled with other adults or children instead of driving alone	↔	52%
Walked or biked instead of driving	↔	55%

Legend
↑↑ Much higher   ↑ Higher   ↔ Similar   ↓ Lower   ↓↓ Much lower   * Not available

Community Design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

THE OVERALL DESIGN OR LAYOUT OF RESIDENTIAL AND COMMERCIAL AREAS

Good 35%

Excellent 8%

Fair 32%

Poor 25%
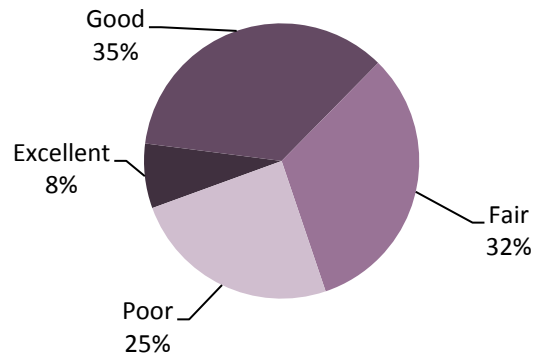
FIGURE 16: COMMUNITY DESIGN

COMPARISON TO NATIONAL BENCHMARK

■ Higher
■ Similar
■ Lower

PERCENT EXCELLENT or GOOD

Overall design or layout of Beaumont's residential and commercial areas	43%
Overall appearance of Beaumont	52%
Your neighborhood as a place to live	86%
Overall quality of new development in Beaumont	58%
Well-planned residential growth	36%
Well-planned commercial growth	36%
Well-designed neighborhoods	56%
Preservation of the historical or cultural character of the community	42%
Public places where people want to spend time	31%
Variety of housing options	53%
Availability of affordable quality housing	40%
Land use, planning, and zoning	28%
Code enforcement	32%

FIGURE 17: COMMUNITY DESIGN - SUMMARY

Percent excellent or good	Comparison to benchmark	2020 rating
Overall design or layout of Beaumont's residential and commercial areas	↓	43%
Overall appearance of Beaumont	↓	52%
Your neighborhood as a place to live	↔	86%
Overall quality of new development in Beaumont	↔	58%
Well-planned residential growth	↓	36%
Well-planned commercial growth	↓	36%
Well-designed neighborhoods	↔	56%
Preservation of the historical or cultural character of the community	↓	42%
Public places where people want to spend time	↓↓	31%
Variety of housing options	↔	53%
Availability of affordable quality housing	↔	40%
Land use, planning, and zoning	↓	28%
Code enforcement	↓	32%

Legend

↑↑ Much higher　　↑ Higher　　↔ Similar　　↓ Lower　　↓↓ Much lower　　* Not available

Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

THE OVERALL QUALITY OF THE UTILITY INFRASTRUCTURE

Good 43%

Excellent 11%

Poor 15%

Fair 31%

FIGURE 18: UTILITES

COMPARISON TO NATIONAL BENCHMARK

■ Higher
■ Similar
■ Lower

PERCENT EXCELLENT or GOOD

Overall quality of the utility infrastructure in Beaumont — 54%

Affordable high-speed internet access — 46%

Power (electric and/or gas) utility — 77%

Garbage collection — 81%

Drinking water — 61%

Sewer services — 72%

Storm water management — 57%

Utility billing — 67%

41
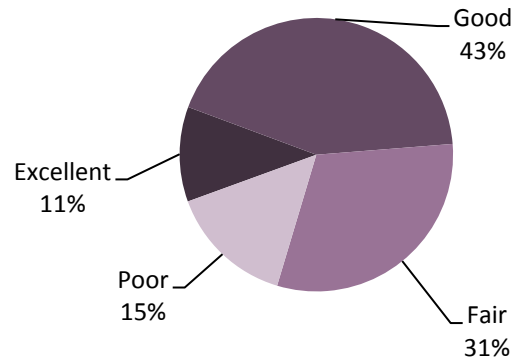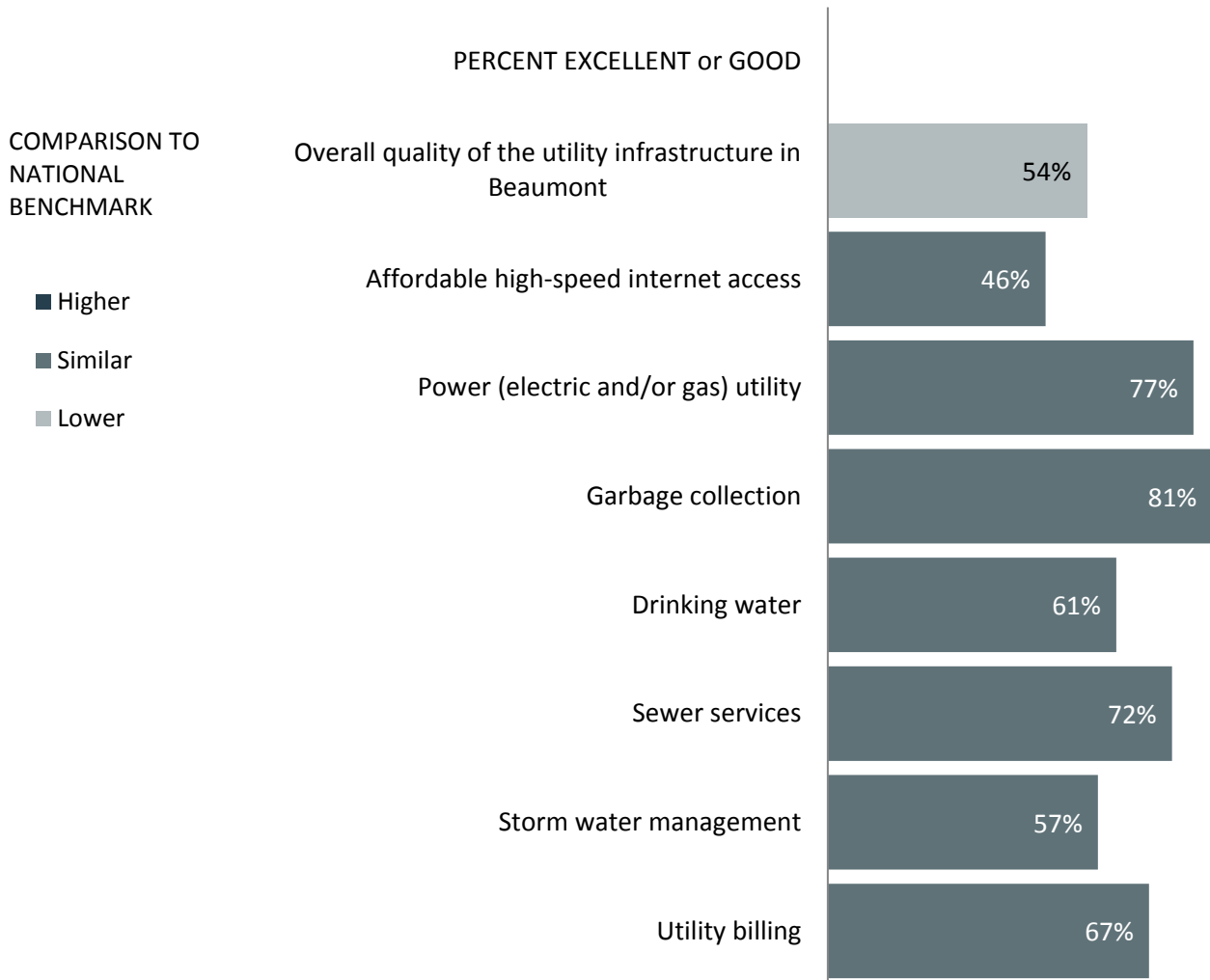
FIGURE 19: UTILITES - SUMMARY

Percent excellent or good	Comparison to benchmark	2020 rating
Overall quality of the utility infrastructure in Beaumont	↓	54%
Affordable high-speed internet access	↔	46%
Power (electric and/or gas) utility	↔	77%
Garbage collection	↔	81%
Drinking water	↔	61%
Sewer services	↔	72%
Storm water management	↔	57%
Utility billing	↔	67%

Legend

↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower * Not available

Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust Safety-related services is essential to residents' quality of life.

OVERALL FEELING OF SAFETY

Good
50%

Excellent
17%

Poor
5%

Fair
28%
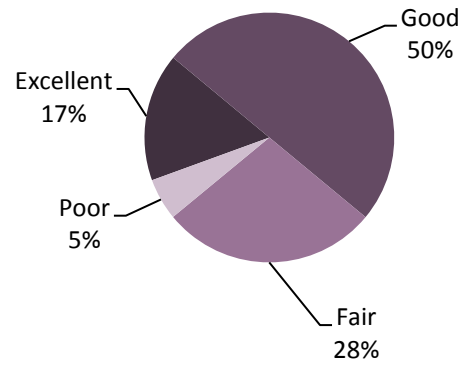
FIGURE 20: SAFETY IN BEAUMONT

COMPARISON TO
NATIONAL
BENCHMARK

■ Higher

■ Similar

■ Lower

PERCENT EXCELLENT or GOOD

Overall feeling of safety in Beaumont	67%
Police/Sheriff services	74%
Crime prevention	62%
Animal control	65%
Ambulance or emergency medical services	80%
Fire services	78%
Fire prevention and education	65%
Emergency preparedness	51%

PERCENT VERY or SOMEWHAT SAFE

In your neighborhood during the day	94%
In Beaumont's downtown/commercial…	78%
From property crime	65%
From violent crime	75%
From fire, flood, or other natural disaster	79%

19

FIGURE 21: SAFETY-RELATED SERVICES - SUMMARY

Percent excellent or good	Comparison to benchmark	2020 rating
Overall feeling of safety in Beaumont	↔	67%
Police/Sheriff services	↔	74%
Crime prevention	↔	62%
Animal control	↔	65%
Ambulance or emergency medical services	↔	80%
Fire services	↔	78%
Fire prevention and education	↔	65%
Emergency preparedness	↓	51%

FIGURE 22: FEELINGS OF SAFETY- SUMMARY

Percent who feel very or somewhat safe	Comparison to benchmark	2020 rating
In your neighborhood during the day	↔	94%
In Beaumont's downtown/commercial area during the day	↔	78%
From property crime	↔	65%
From violent crime	↔	75%
From fire, flood, or other natural disaster	↔	79%

Legend

↑↑ Much higher   ↑ Higher   ↔ Similar   ↓ Lower   ↓↓ Much lower   * Not available

Natural Environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

OVERALL QUALITY OF NATURAL ENVIRONMENT

Good
47%

Excellent
20%

Poor
6%

Fair
27%
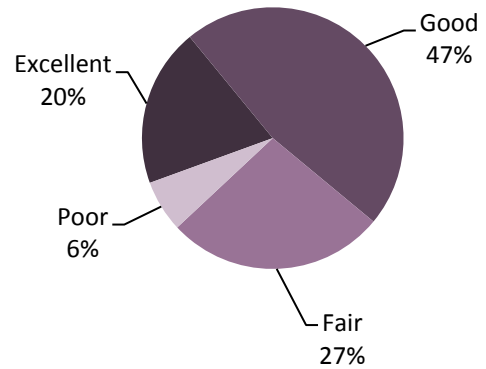
FIGURE 23: NATURAL ENVIRONMENT

COMPARISON TO
NATIONAL
BENCHMARK

PERCENT EXCELLENT or GOOD

■ Higher

■ Similar

■ Lower

Overall quality of natural environment in Beaumont — 67%

Cleanliness of Beaumont — 53%

Air quality — 71%

Preservation of natural areas — 48%

Beaumont open space — 46%

Recycling — 50%

Yard waste pick-up — 69%
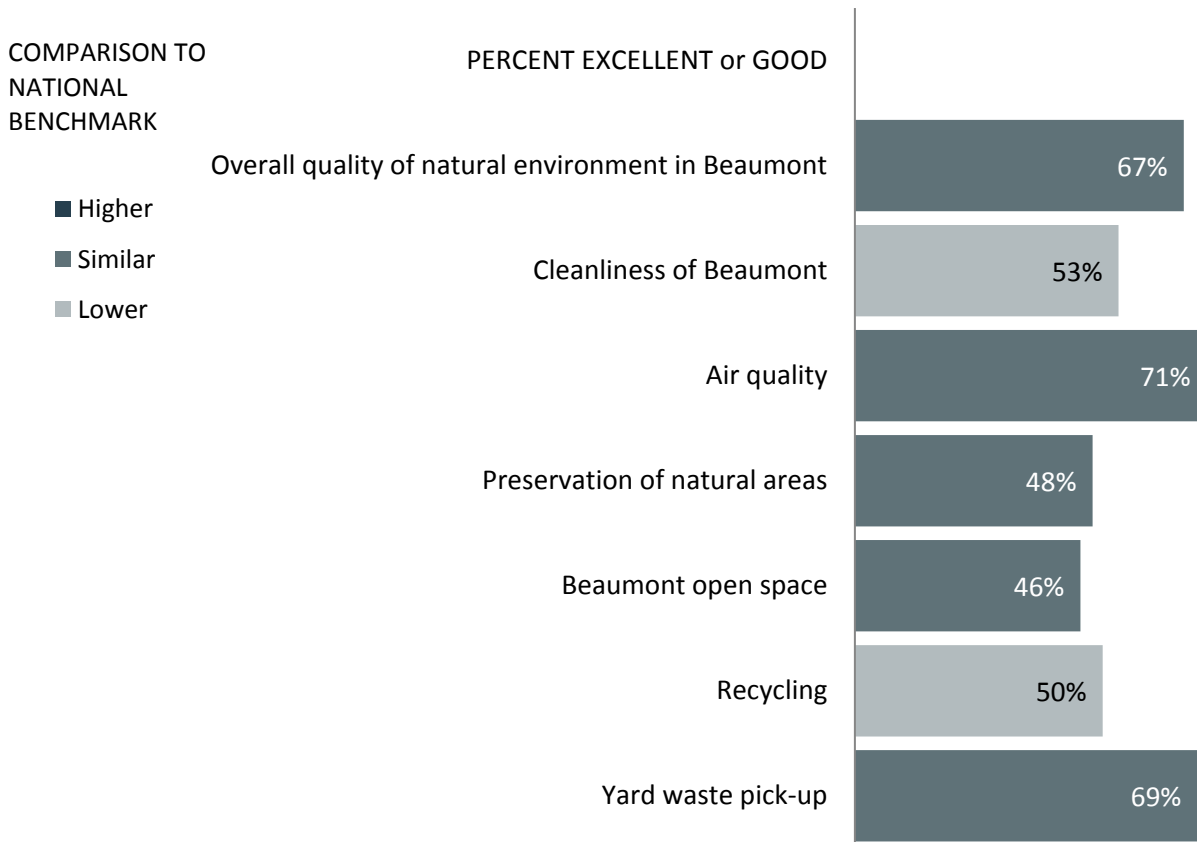
FIGURE 24: NATURAL ENVIRONMENT - SUMMARY

Percent excellent or good	Comparison to benchmark	2020 rating
Overall quality of natural environment in Beaumont	↔	67%
Cleanliness of Beaumont	↓	53%
Air quality	↔	71%
Preservation of natural areas	↔	48%
Beaumont open space	↔	46%
Recycling	↓	50%
Yard waste pick-up	↔	69%

Legend

↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower * Not available

Parks and Recreation

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment." - National Recreation and Park Association

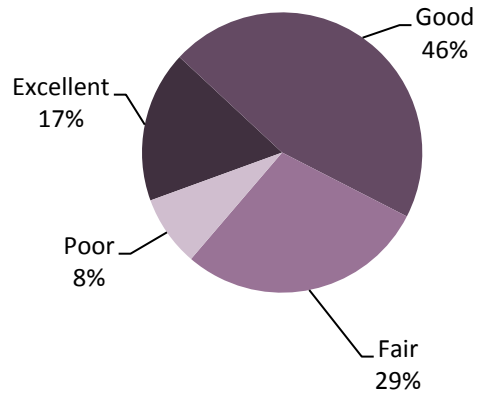**THE OVERALL QUALITY OF THE PARKS AND RECREATION OPPORTUNITIES**

Good 46%
Excellent 17%
Poor 8%
Fair 29%

FIGURE 25: PARKS AND RECREATION

PERCENT EXCELLENT or GOOD

Overall quality of parks and recreation opportunities — 63%

COMPARISON TO NATIONAL BENCHMARK

Availability of paths and walking trails — 50%

City parks — 61%

- Higher
- Similar
- Lower

Recreational opportunities — 36%

Recreation programs or classes — 49%

Recreation centers or facilities — 50%

Fitness opportunities — 41%

47
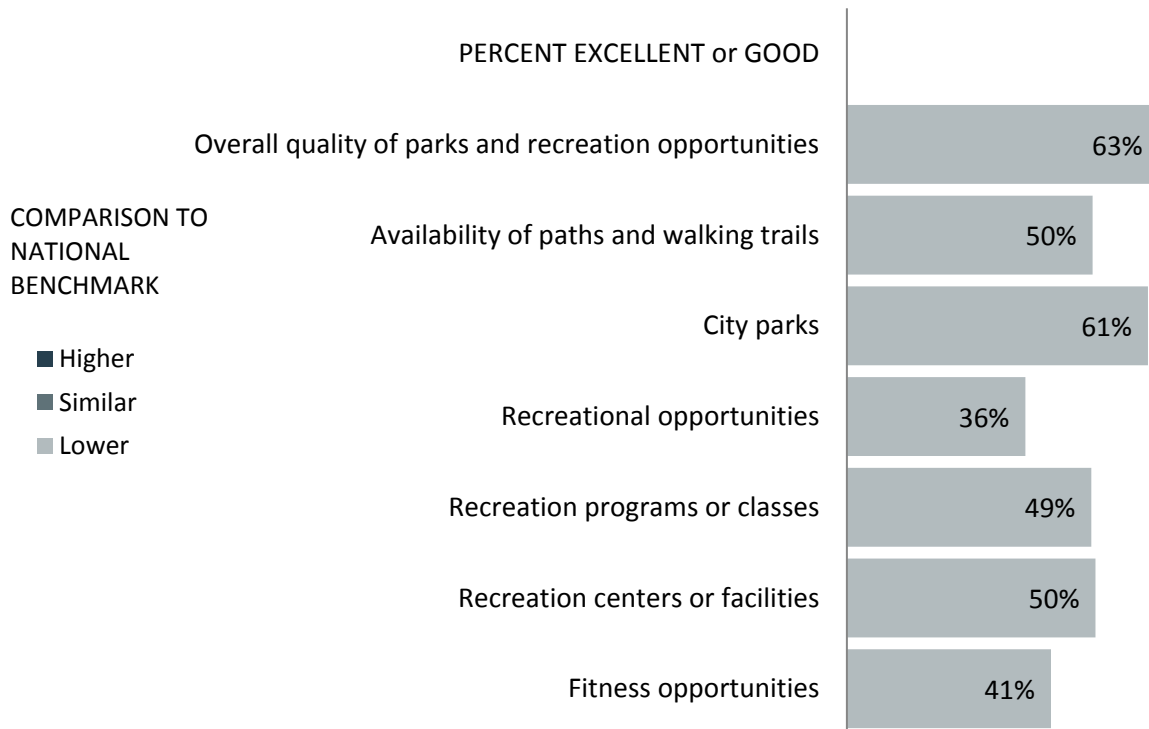
FIGURE 26: PARKS AND RECREATION - SUMMARY

Percent excellent or good	Comparison to benchmark	2020 rating
Overall quality of parks and recreation opportunities	↓	63%
Availability of paths and walking trails	↓	50%
City parks	↓	61%
Recreational opportunities	↓	36%
Recreation programs or classes	↓	49%
Recreation centers or facilities	↓	50%
Fitness opportunities	↓↓	41%

Legend
↑↑ Much higher   ↑ Higher   ↔ Similar   ↓ Lower   ↓↓ Much lower   * Not available

Health and Wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.
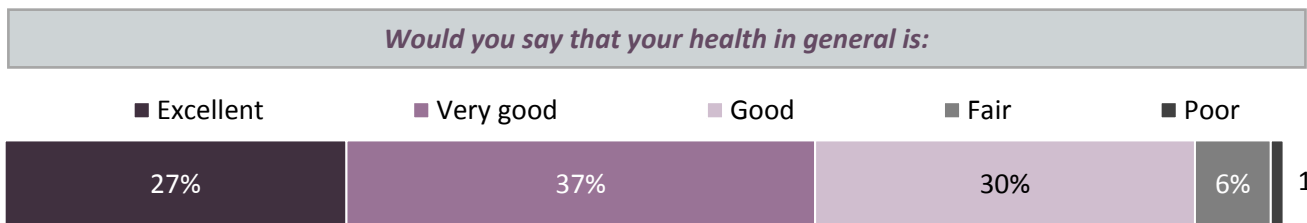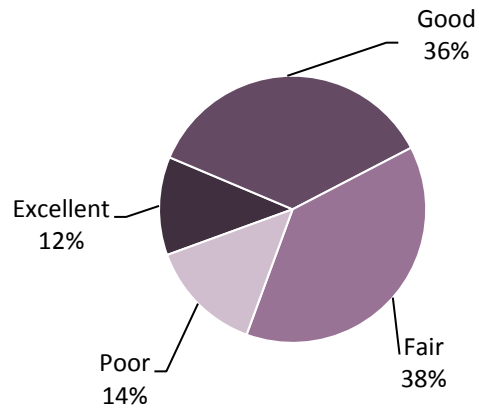
HEALTH AND WELLNESS OPPORTUNITIES

Good 36%
Fair 38%
Poor 14%
Excellent 12%

Would you say that your health in general is:

■ Excellent ■ Very good ■ Good ■ Fair ■ Poor

| 27% | 37% | 30% | 6% | 1% |

FIGURE 27: HEALTH AND WELLNESS

COMPARISON TO NATIONAL BENCHMARK

■ Higher
■ Similar
■ Lower

PERCENT EXCELLENT or GOOD

Overall health and wellness opportunities in Beaumont	48%
Health services	51%
Availability of affordable quality health care	48%
Availability of preventive health services	47%
Availability of affordable quality mental health care	32%
Availability of affordable quality food	56%

PERCENT EXCELLENT or VERY GOOD

| In very good to excellent health | 64% |

FIGURE 28: HEALTH AND WELLNESS - SUMMARY

Percent excellent or good	Comparison to benchmark	2020 rating
Overall health and wellness opportunities in Beaumont	↓	48%
Health services	↓	51%
Availability of affordable quality health care	↔	48%
Availability of preventive health services	↓	47%
Availability of affordable quality mental health care	↔	32%
Availability of affordable quality food	↔	56%
In very good to excellent health	↔	64%

Legend

↑↑ Much higher   ↑ Higher   ↔ Similar   ↓ Lower   ↓↓ Much lower   * Not available

Education, Arts, and Culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.
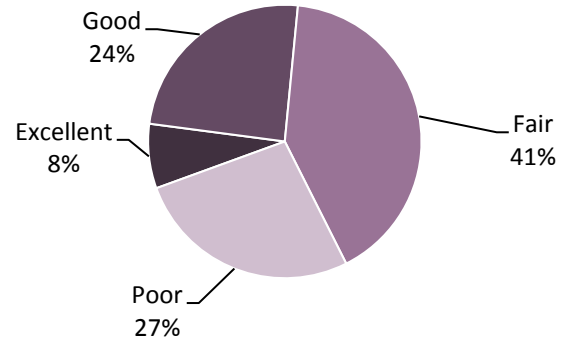
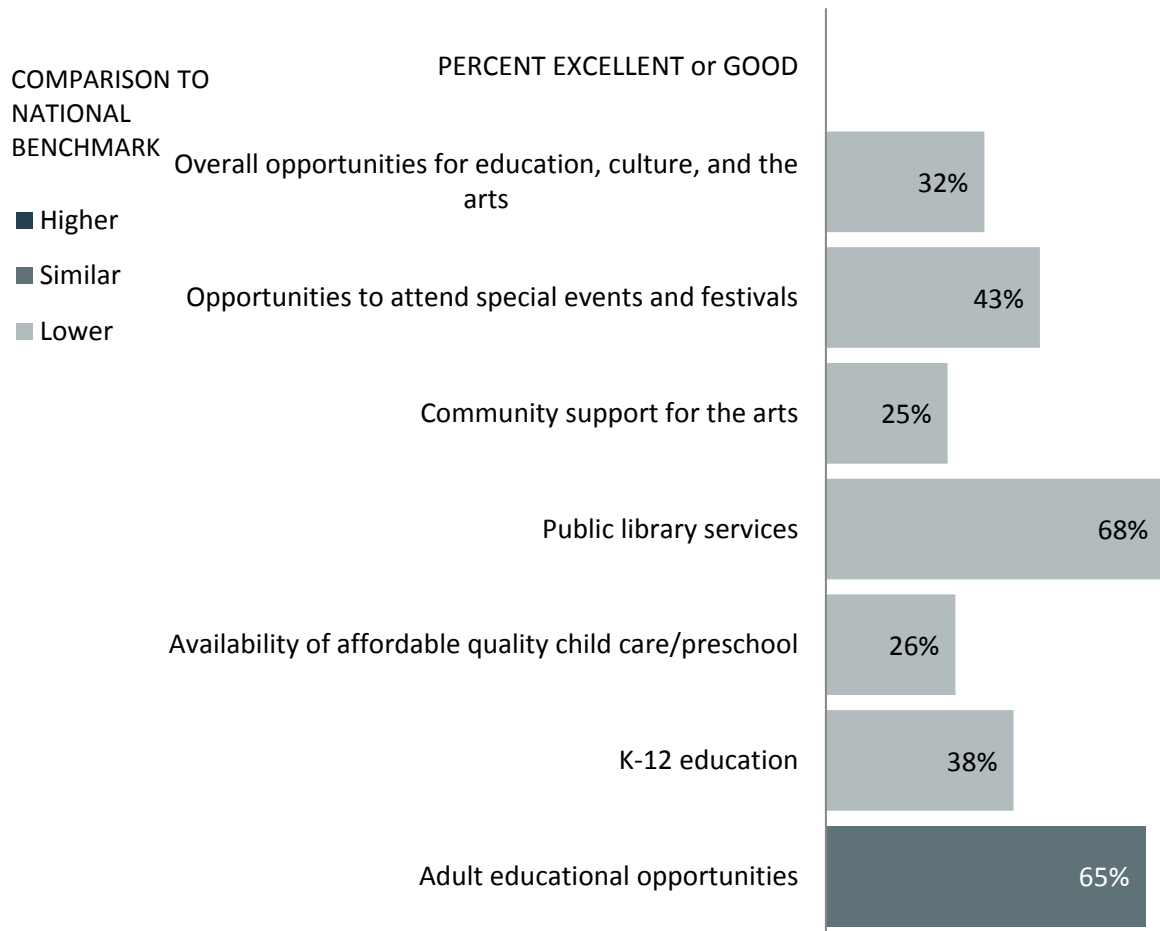**OVERALL OPPORTUNITIES FOR EDUCATION, CULTURE, AND THE ARTS**

Good
24%

Excellent
8%

Fair
41%

Poor
27%

FIGURE 29: EDUCATION, ARTS AND CULTURE

COMPARISON TO
NATIONAL
BENCHMARK

PERCENT EXCELLENT or GOOD

■ Higher
■ Similar
■ Lower

Overall opportunities for education, culture, and the arts	32%
Opportunities to attend special events and festivals	43%
Community support for the arts	25%
Public library services	68%
Availability of affordable quality child care/preschool	26%
K-12 education	38%
Adult educational opportunities	65%

51

FIGURE 30: EDUCATION, ARTS AND CULTURE - SUMMARY

Percent excellent or good	Comparison to benchmark	2020 rating
Overall opportunities for education, culture, and the arts	↓↓	32%
Opportunities to attend special events and festivals	↓	43%
Community support for the arts	↓↓	25%
Public library services	↓	68%
Availability of affordable quality child care/preschool	↓	26%
K-12 education	↓↓	38%
Adult educational opportunities	↔	65%

Legend
↑↑ Much higher   ↑ Higher   ↔ Similar   ↓ Lower   ↓↓ Much lower   * Not available

52

Inclusivity and Engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.

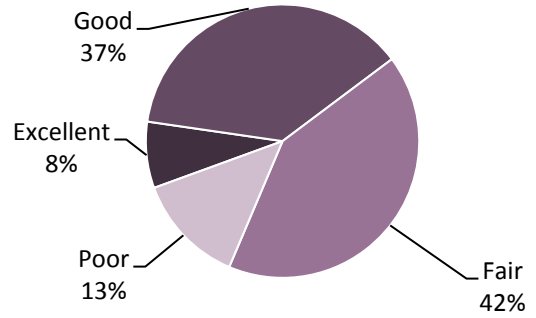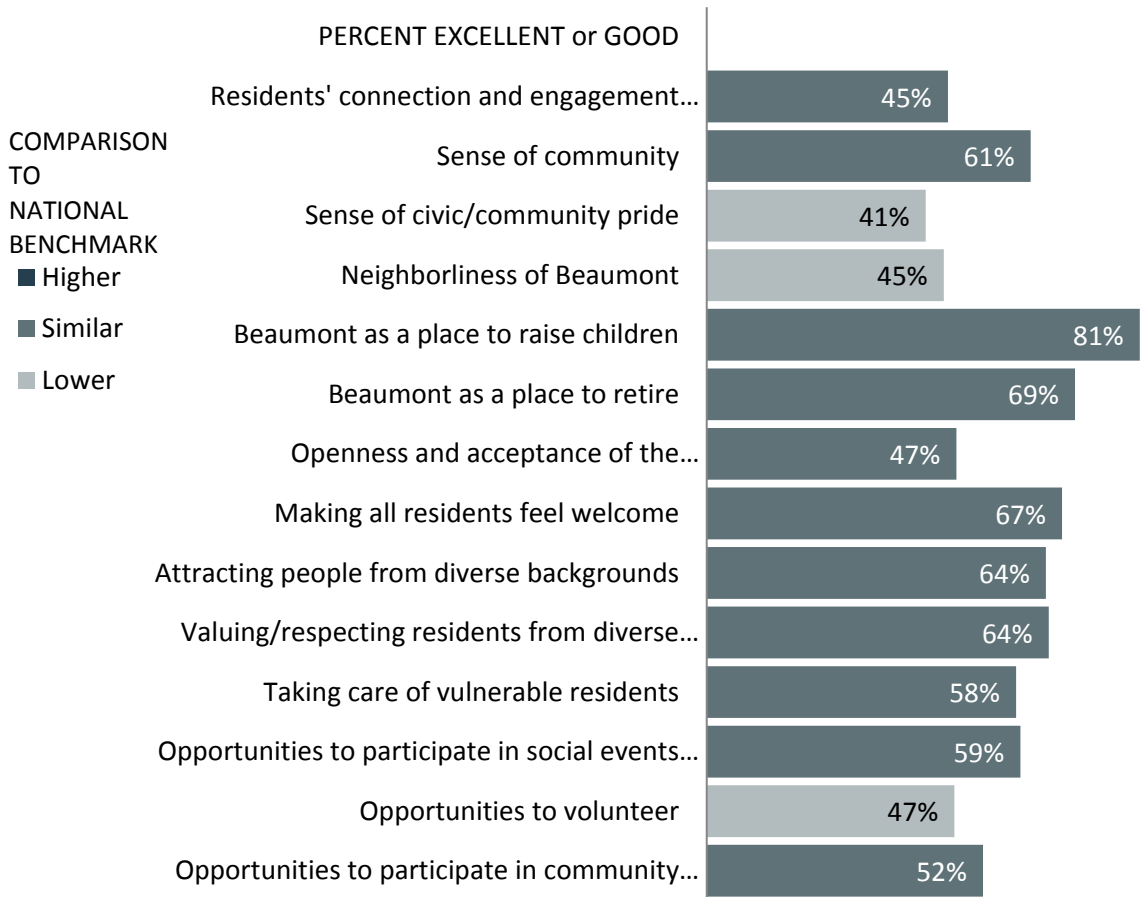### RESIDENTS' CONNECTION AND ENGAGEMENT WITH THEIR COMMUNITY

Good 37%
Excellent 8%
Poor 13%
Fair 42%

FIGURE 31: INCLUSIVITY & ENGAGEMENT

PERCENT EXCELLENT or GOOD

COMPARISON TO NATIONAL BENCHMARK
■ Higher
■ Similar
■ Lower

Residents' connection and engagement...	45%
Sense of community	61%
Sense of civic/community pride	41%
Neighborliness of Beaumont	45%
Beaumont as a place to raise children	81%
Beaumont as a place to retire	69%
Openness and acceptance of the...	47%
Making all residents feel welcome	67%
Attracting people from diverse backgrounds	64%
Valuing/respecting residents from diverse...	64%
Taking care of vulnerable residents	58%
Opportunities to participate in social events...	59%
Opportunities to volunteer	47%
Opportunities to participate in community...	52%

FIGURE 32: INCLUSIVITY & ENGAGEMENT - SUMMARY

Percent excellent or good	Comparison to benchmark	2020 rating
Residents' connection and engagement with their community	↔	45%
Sense of community	↔	61%
Sense of civic/community pride	↓	41%
Neighborliness of Beaumont	↓	45%
Beaumont as a place to raise children	↔	81%
Beaumont as a place to retire	↔	69%
Openness and acceptance of the community toward people of diverse backgrounds	↔	47%
Making all residents feel welcome	↔	67%
Attracting people from diverse backgrounds	↔	64%
Valuing/respecting residents from diverse backgrounds	↔	64%
Taking care of vulnerable residents	↔	58%
Opportunities to participate in social events and activities	↔	59%
Opportunities to volunteer	↓	47%
Opportunities to participate in community matters	↔	52%

Legend

| ↑↑ Much higher | ↑ Higher | ↔ Similar | ↓ Lower | ↓↓ Much lower | * Not available |

FIGURE 33: RESIDENTS' PARTICIPATION LEVELS

PERCENT YES IN LAST 12 MONTHS

Contacted Beaumont for help or information — 47%

Contacted Beaumont elected officials to express your opinion — 11%

Attended a local public meeting — 22%

Watched (online or on television) a local public meeting — 22%

Volunteered your time to some group/activity in Beaumont — 28%

Campaigned or advocated — 13%

Voted in your most recent local election — 66%

Access the internet from your home using a computer, laptop or tablet computer — 92%

Access the internet from your cell phone — 91%

Visit social media sites such as Facebook, Twitter, WhatsApp, etc. — 79%

Use or check email — 95%

Share your opinions online — 36%

Shop online — 58%

COMPARISON TO NATIONAL BENCHMARK

■ Higher
■ Similar
■ Lower

31

FIGURE 34: RESIDENTS' PARTICIPATION IN LAST 12 MONTHS- SUMMARY

Percent who had done each in last 12 months	Comparison to benchmark	2020 rating
Contacted Beaumont for help or information	↔	47%
Contacted Beaumont elected officials to express your opinion	↔	11%
Attended a local public meeting	↔	22%
Watched (online or on television) a local public meeting	↔	22%
Volunteered your time to some group/activity in Beaumont	↓	28%
Campaigned or advocated for an issue, cause or candidate	↓	13%
Voted in your most recent local election	↔	66%

FIGURE 35: RESIDENTS' GENERAL USE OF TECHNOLOGY- SUMMARY

Percent who report doing each at least a few times a week	Comparison to benchmark	2020 rating
Access the internet from your home using a computer, laptop or tablet computer	↔	92%
Access the internet from your cell phone	↔	91%
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	↔	79%
Use or check email	↔	95%
Share your opinions online	↔	36%
Shop online	↑	58%

Legend

↑↑ Much higher   ↑ Higher   ↔ Similar   ↓ Lower   ↓↓ Much lower   * Not available

Special Topics

FIGURE 36: SOURCES OF INFORMATION

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:
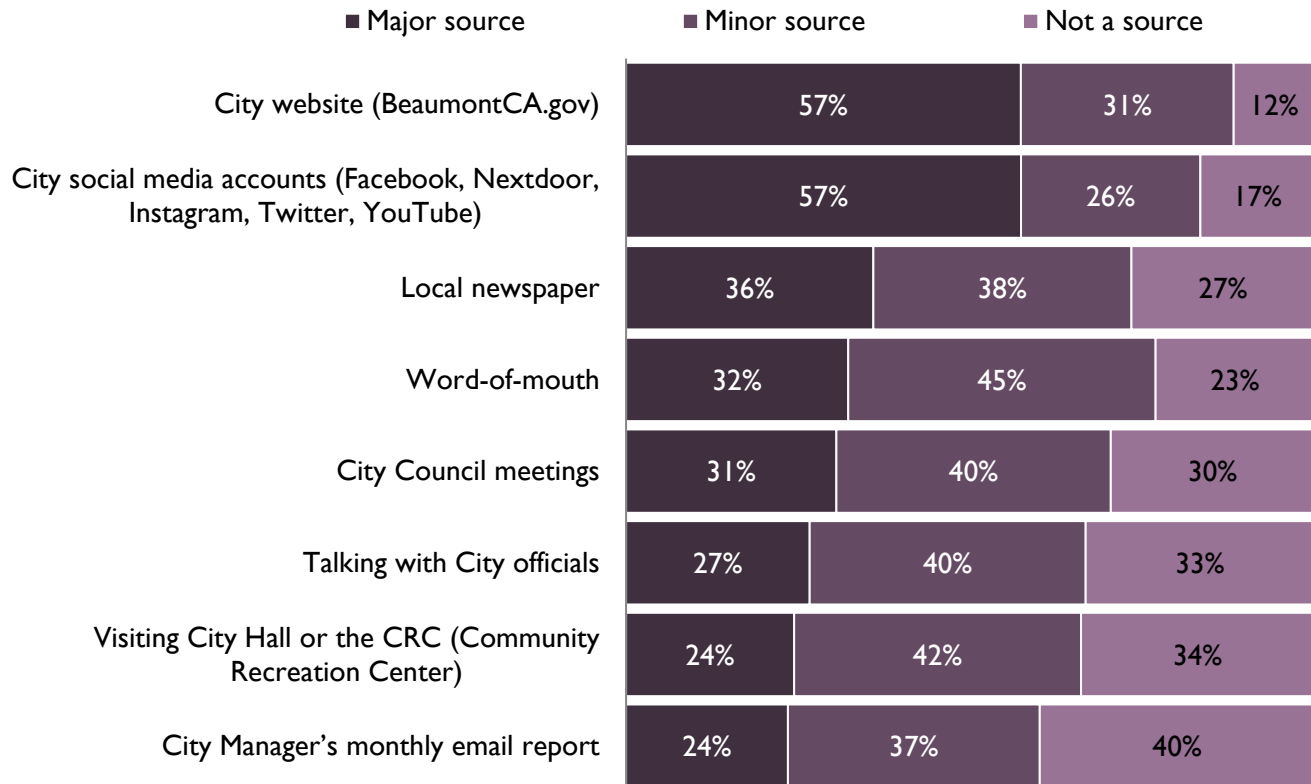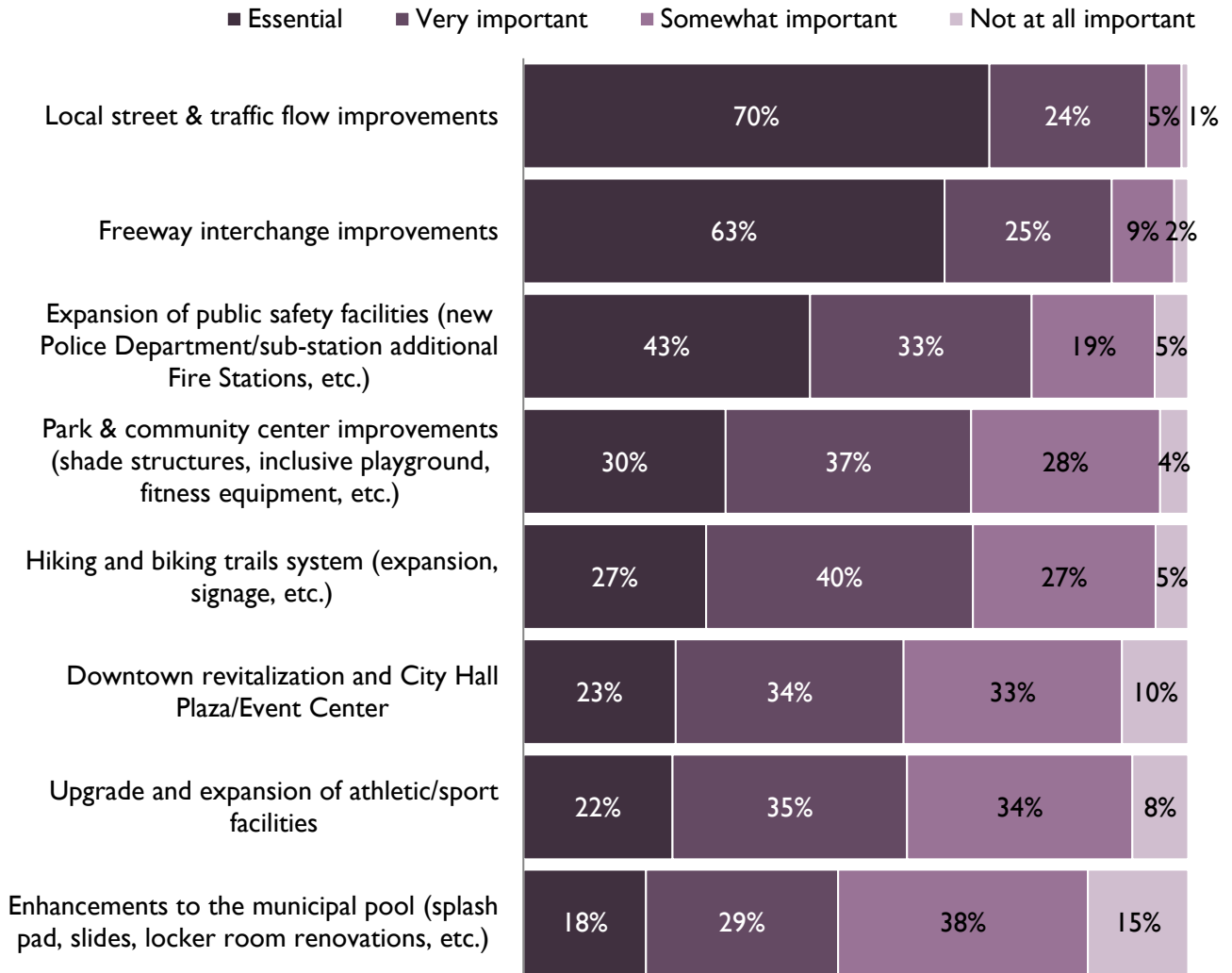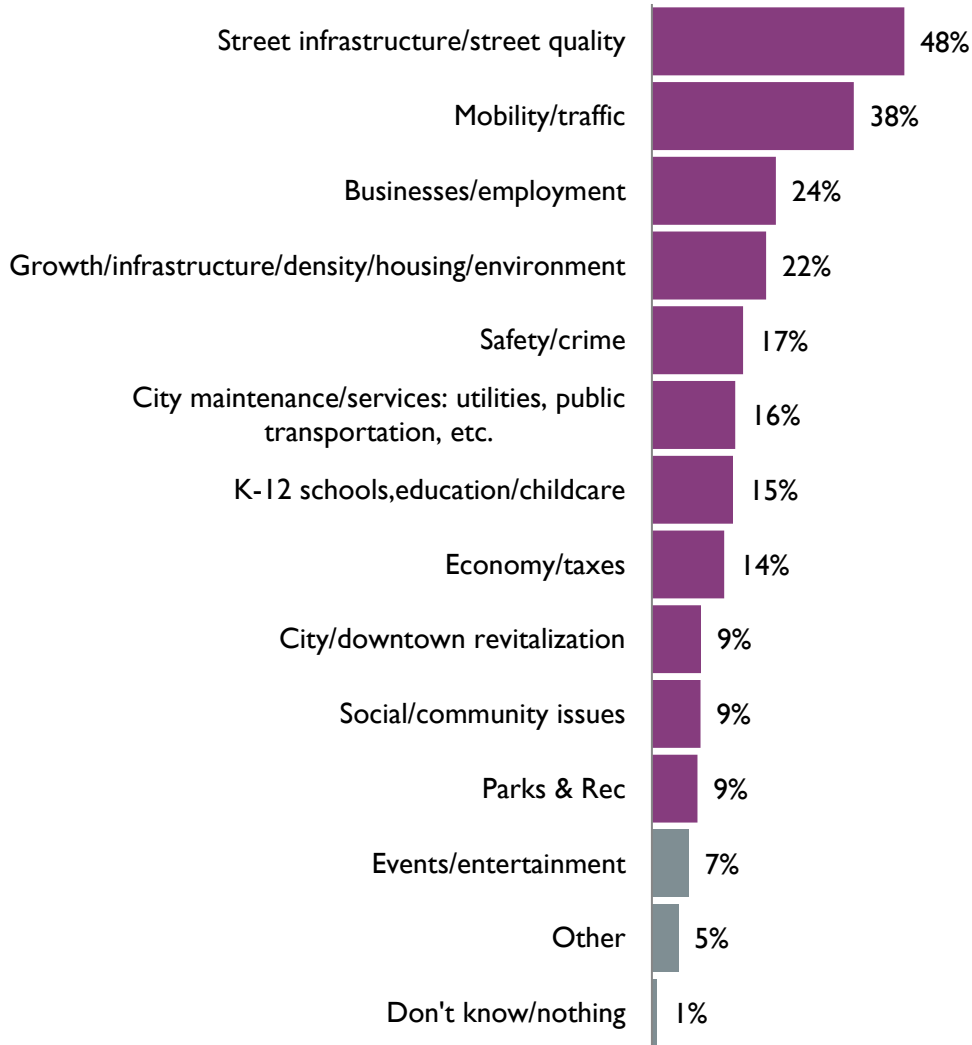
■ Major source ■ Minor source ■ Not a source

Source	Major source	Minor source	Not a source
City website (BeaumontCA.gov)	57%	31%	12%
City social media accounts (Facebook, Nextdoor, Instagram, Twitter, YouTube)	57%	26%	17%
Local newspaper	36%	38%	27%
Word-of-mouth	32%	45%	23%
City Council meetings	31%	40%	30%
Talking with City officials	27%	40%	33%
Visiting City Hall or the CRC (Community Recreation Center)	24%	42%	34%
City Manager's monthly email report	24%	37%	40%

FIGURE 37: CAPITAL PROJECTS
Please rate how important, if at all, you think it is for the City to invest resources in each of the following capital projects over the next five years:

■ Essential　■ Very important　■ Somewhat important　■ Not at all important

Project	Essential	Very important	Somewhat important	Not at all important
Local street & traffic flow improvements	70%	24%	5%	1%
Freeway interchange improvements	63%	25%	9%	2%
Expansion of public safety facilities (new Police Department/sub-station additional Fire Stations, etc.)	43%	33%	19%	5%
Park & community center improvements (shade structures, inclusive playground, fitness equipment, etc.)	30%	37%	28%	4%
Hiking and biking trails system (expansion, signage, etc.)	27%	40%	27%	5%
Downtown revitalization and City Hall Plaza/Event Center	23%	34%	33%	10%
Upgrade and expansion of athletic/sport facilities	22%	35%	34%	8%
Enhancements to the municipal pool (splash pad, slides, locker room renovations, etc.)	18%	29%	38%	15%

Beaumont also added an open-ended question to the survey. The results for this question and a full set of responses are available under separate cover. Eight in 10 respondents prioritized streets and mobility in the next five years. Employment and businesses were a priority as well along with issues related to growth, density, housing, environment and infrastructure. The table below summarizes the results of the question.

FIGURE 38: NEEDS/PRIORITIES FOR THE CITY
What do you see as the top three needs or priorities for the City of Beaumont?

Category	Percent
Street infrastructure/street quality	48%
Mobility/traffic	38%
Businesses/employment	24%
Growth/infrastructure/density/housing/environment	22%
Safety/crime	17%
City maintenance/services: utilities, public transportation, etc.	16%
K-12 schools,education/childcare	15%
Economy/taxes	14%
City/downtown revitalization	9%
Social/community issues	9%
Parks & Rec	9%
Events/entertainment	7%
Other	5%
Don't know/nothing	1%

Total may exceed 100% as respondents could select more than one option.

THE NCS™

The National Community Survey™

Beaumont, CA
Open-End Report
2020

NRC
POWERED BY POLCO

ICMA
Leaders at the Core of Better Communities

Contents

Summary

The National Community Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. This report includes the verbatim responses to an open-ended question included on The NCS 2020 survey for Beaumont. Additional reports and the technical appendices are available under separate cover.

Respondents were asked to record their opinions about priorities for the City in the following question:

• What do you see as the top three needs or priorities for the City of Beaumont?

The verbatim responses were categorized by topic area and those topics are reported in the following chart with the percent of responses given in each category. Because some comments from residents covered more than a single topic, each topic mentioned by a resident was categorized and counted in the following chart. Verbatim comments that contain more than one topic appear only once (in the category of the first topic listed), however the analysis counts each of the topic areas given by all respondents regardless where those topics appeared in the comment.

Results from the open-ended question are best understood by reviewing the frequencies that summarize responses as well as the actual verbatim responses themselves. A total of 649 surveys were completed by Beaumont residents; of these 475 respondents wrote in responses for the open-ended question. Eight in 10 respondents prioritized streets and mobility in the next five years. Employment and businesses were a priority as well along with issues related to growth, density, housing, environment and infrastructure.

FIGURE 1: CITY PRIORITIES

What do you see as the top three needs or priorities for the City of Beaumont?

Priority	Percentage
Street infrastructure/street quality	48%
Mobility/traffic	38%
Businesses/employment	24%
Growth/infrastructure/density/housing/environment	22%
Safety/crime	17%
City maintenance/services: utilities, public transportation, etc.	16%
K-12 schools,education/childcare	15%
Economy/taxes	14%
City/downtown revitalization	9%
Social/community issues	9%
Parks & Rec	9%
Events/entertainment	7%
Other	5%
Don't know/nothing	1%
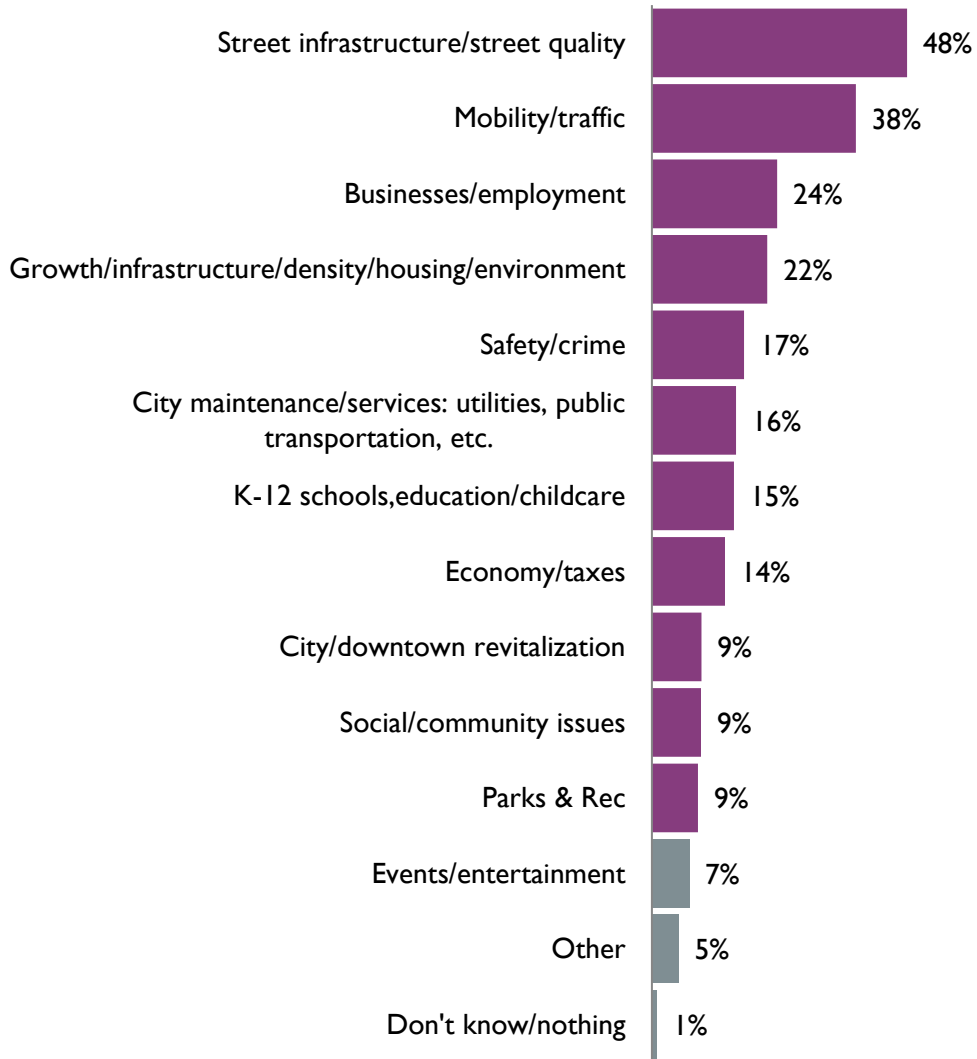
Total may exceed 100% as respondents could select more than one option.

Verbatim Responses to Open-ended Question

The following pages contain the respondents' verbatim responses as written on the survey or entered in the web survey and have not been edited for spelling or grammar. Responses have been organized by coded topic areas.

What do you see as the top three needs or priorities for the City of Beaumont?

Street infrastructure/street quality

- - Traffic improvement on Highland Springs/10 freeway. - Bring in new major sit down restaurant business - Trader Joes Costco -Target. - Revitalize downtown area.
- #1 Traffic is a nightmare around schools, freeway & shopping. #2 Homeless population continues to grow. #3 Post office is way to small as is one high school for the whole city.
- #1. Traffic flow/freeway interchange. #2. Revitalization of downtown to make this place look nice & have some historic characters.
- (1) BETTER TRAFFIC FLOW ALTERNATES TO HIGHLAND SPRINGS ROAD. (2) MORE SCHOOLS EVERYTHING TUNNERS TO ONE HIGH SCHOOL. (3) ATTENTION TO "DOWNTOWN" BEAUMONT (HIGHLAND SPRINGS TO BEAUMONT AVE) UPGRADE LIKE REDLANDS W/ QUAINT SHOPS ETC.
- (1) BETTER TRAFFIC FLOW. (2) BETTER BUSINESS VARIETY WOULD RATHER SEE/KEEP VACANT LOTS THAN HAVE MORE & STORES, SELF STORAGE OR BURGER PLACES & SWAP MEETS. (3) KEEP OUR SCHOOLS FOREFRONT- SMALLER CLASSES- EXTRACURRICULAR ACTIVITIES.
- (1) IMPROVE TRAFFIC FLOW, ESPECIALLY BEAUMONT AVE & HIGHLAND SPRINGS. (2) FREEWAY INTERCHANGE IMPROVEMENT. (3) HOMELESS POPULATION ISSUE.
- (1) Light signals- esp. left turn signals by fwy. on Highland Springs Ave. poorly timed. (6:00 am - 9:00 am). (2) Widen major streets- Highland Springs & Beaumont Ave. Too much traffic... (3) Build a Kaiser Permanente Hospital- here.
- (1) TRAFFIC FLOW- WIDEN ROADS AND FIX POTHOLES. (2) ADD FREEWAY ON/OFF RAMPS AT PENNSYLVANIA AVENUE. (3) BEAUTIFY ON/OFF RAMPS & MERIDIANS ON HIGHLAND SPRINGS AVE.
- (1) TRAFFIC IMPROVEMENT TO ACCOUNT FOR GROWTH. (2) PUBLIC SAFETY- (STREETS, SIGNS, SIGNALS, POLICE & FIRE). (3) GROWTH PLANNING.
- (1) Traffic is awful. (2) Not enough thought went into planning all those new communities w/ traffic on/off freeways! Dumb!!
- (1) Traffic lights on the main shopping roads. (2) Paving the roads with clear road markings (very faded). (3) Get a Costco to serve Beaumont and surrounding cities.
- (1) Traffic, (2) I am sick of no cop don't stop - people need to weed traffic laws or get tickets. (3) Road repair.
- (1) Traffic, mitigation, improvements to flow- Highland Springs. (2) Open Pennsylvania at Beaumont Ave and the I-10 Fwy.
- 1- Street & traffic flow improvements. 2- Improve street paving in order communities such as Chestnut Ave.

- 1) Improve traffic flow on S. Highland Springs Ave & 6th St. 2) Repave older city streets. 3) Adjust timing on street signal lights. Install a turn signal light on South/North Pennsylvania Ave. 4) Bike lanes on Beaumont Ave & 6th St.
- 1) Traffic flow and mitigation with all the new homes being built. 2) Ensuring a safe and healthy growth of our community and not increasing in population too quickly. 3) Add more natural and outdoor activities available to residents.
- 1. Fix the traffic/freeway access/ crossing freeway. 2. New restaurants/stores. 3. Get social Edison to bury power lines.
- 1. Fix traffic flow on Highland Springs. 2. More shopping is target (something other than Walmart). 3. Landscape off/on ramps (they look awful coming into city).
- 1. "GRIDLOCK" BECAUSE OF THE COMMERCIAL DEVELOPMENT ON THE SOUTH SIDE OF THE 10 FRWY. PLENTY OF LAND FOR COMMERCIAL NORTH OF THE 10 FRWY. 2. MORE ON-RAMPS/OFF-RAMPS FOR THE FRWY. LIMITS THE NUMBER OF APARTMENT BUILDINGS. OTHERWISE, BEAUMONT WILL HAVE A POPULATION EXPLOSION LIKE FNTANA FID THAT OVERWHELMED.
- 1. Improve traffic flow around shopping area. 2. Be sure there is enough parking for shopping.
- 1. Local street & traffic flow. 2. Freeway onramps & offramps interchange improved. 3. Expansion of public safety facilities equal importance.
- 1. Mitigate traffic gridlock at H.S. freeway on-ramps & new shopping areas. 2. Restore trust among residents after 2017 embezzlement by city employees. 3. Fix up the old downtown area.
- 1. Traffic at Oak Valley and between Highland Springs and Pennsylvania. 2. Overcrowded Schools 3. We need a big gym that has a pool and not a $100 per month price tag.
- 1. Traffic flow improvements. 2. More businesses/shopping opportunities. 3. Taking care of the homeless population.
- 1. Traffic flow needs to be improved 2. Better parks that are really maintained properly, 3. Clean up and revitalize all of 6th St.
- 1. Traffic flow. 2. Creating a "downtown". 3. Bring in a target.
- 1.Traffic and road repair, e.g. Highland Springs! 2. Diverse economy, restaurants and shopping, e.g. Costco and Outback Steakhouse. No more fast food. 3. More entertainment options.
- 10 and Highland Springs intersection to busy. New creek dealerships. Lower utility & tax bills.
- Address traffic- too congested now; Highway on-ramps cause massive backups. Fix roads (potholes). Create better traffic flow before new shopping center is complete.
- Better traffic floor.
- Better traffic flow on parts of Beaumont Ave and Highland Spring. Not to build on all open spaces.
- Fix the traffic problem before you continue to add homes. I live less than a mile away from Walmart and some devp. it takes me a 1/2 hour to get there not acceptable.
- Fixing the traffic flow on Highland Springs. The over filled schools. No more homes-need to balance out with commercials.
- Fixing traffic on Highland Springs near 10 Fwy and need more lanes on or near the new shopping centers.
- Flow of traffic, more activities and food options for the family such as dining that is not fast-food (ex: bowling alley, sit-down restaurants), quality K-12 education, which means more

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schools to accommodate the cities fast growth and reduce overcrowding in school. If this is addressed then education time can be of more quality.

- Highland Springs & I-10 signal timing cycles are horrible. Beaumont Ave & I-10 signal timing cycles are horrible. My homeowner taxes are too high.
- HIGHLAND SPRINGS TRAFFIC AT 10 FREEWAY. HOMELESS PEOPLE AT HIGHLAND SPRINGS 10 FREEWAY. 10 FREEWAY ON-OFF RAMP LANDSCAPE.
- Improve the traffic signals.
- Improve traffic flow at major intersections Improve freeway on & off ramps
- Improve traffic flow on Highland Springs & repair Pennsylvania AR. Bring in sit down (not fast food) restaurants. Need larger hospital and a new Fire Station.
- Improve traffic flow. Already grid lock on several streets. Avoid tax increase to current residents - New development should pay for the increased cost of expansion. Control Homeless in community - issue that requires solution.
- IMPROVE TRAFFIC FLOW. HOMELESS PROBLEM. STREET REPAIR.
- LESS CONGESTION ON THE ROADWAY- THE CITY IS GETTING TOO CROWDER.
- Local Street & traffic flow. Freeway interchange improvements. Shelters for the homeless the divide between Banning/Beaumont is horrible! Beaumont & Banning need to unite & help.
- Local streets & traffic improvements. Freeway interchange improvements. New High School.
- LOCAL TRAFFIC FLOW IMPROVEMENTS. EXPANSION OF PUBLIC SAFETY FACILITIES. PARK A COMMUNITY CENTER IMPROVEMENTS.
- Local traffic in and out of Beaumont. Freeway on & off necessary! Less fast foods & a nice restaurants!
- More streets with less traffic. Parks with more playgrounds and sitting areas. More stores not have to go to other cities.
- Move signal lights, repainting of stop signs on street lines.
- NO MORE STOP SIGNS. FINISH THE IN AND OUT. LOWER AND STOP RAISING UTILITY BILLS.
- Pennsylvania- Needs more stop signs speeding enforcement. Highland Springs traffic is a mess. Building without infrastructure is criminal?
- SAFETY OF STREETS- TRAFFIC FLOW, ROAD PAVED, ETC. CULTURAL/ART QUALITY. FREEWAY ACCESS.
- Street and traffic flow improvements around shopping centers. Addressing the transient problem. Additional middle and high schools.
- Street and Traffic Flow Improvements Park Improvements Freeway Interchange Improvements
- Street traffic flow especially in the shopping center off Highland Springs & 2nd St. High School- no room for incoming students!
- street/traffic improvements spreading out public safety spreading out shopping centers around the city
- TOO MANY PEOPLE IN A SMALL AREA. TRAFFIC IS A NIGHTMARE ON HIGHLAND SPRINGS!
- Too much traffic. Need more light poles and line and a big park recreation because there are but too little. Property taxes too high.
- TRAFFIC
- Traffic & local street improvements.
- Traffic at Highland & Freeway. Train crossing at Pennsylvania. Potholes on side streets.

- Traffic caused by the train on Pennsylvania Ave. Making Beaumont Ave safe for children to walk to school. Traffic flow on Highland Springs Ave.
- Traffic congestion City wide clean up Enforcement of municipal codes
- TRAFFIC- CONTINUED DEVELOPMENT & ALREADY OVERLOADED FREEWAYS, NO JOBS IN BEAUMONT, MONEY MISMANAGEMENT AT CITY LEVEL- DID MISUSED FUNDS GET REPAID?
- Traffic control - needs great improvement. More schools to service the growth. Nice eating places not fast food.
- TRAFFIC CONTROL (WIDER STREETS). STREET REPAIR (POTHOLES, HOLES, MANHOLE COVERS). BETTER PROGRAMS OR ACTIVITIES FOR YOUTHS & YOUNG ADULTS.
- Traffic control Restaurant options beyond fast food Shopping/Entertainment options
- Traffic control.
- TRAFFIC CONTROL. FREEWAY ACCESS. HOMELESS.
- Traffic control. More police officers on the street.
- traffic flow
- Traffic flow at the intersection of Hwy 10 and Highland Springs. So congested and the traffic light timing is awful. 2. Need police enforcement at the intersection of 6th street and Xenia where cars blow through the stop sign every day. A high risk to run over children and people. 3. Please upgrade the post office of Beaumont. I feel sad every time I go in.
- traffic flow dining, shopping options property tax reduction
- TRAFFIC FLOW- GETTING ACROSS RR TRACKS NEED 3 FOR UPCOMING POPULATION. OPENNESS & HONESTY BY E COUNCIL- CARING ABOUT THE CITIZENS FISCAL RESPONSIBILITY, SO GOVT. STAYS VIABLE W/O RAISING TAXES ON FIXED INCOME CITIZENS.
- Traffic flow improvements!! Freeway interchange improvements. Layout of residential/ commercial areas- there are too many people here as a life long citizen of Beaumont. I want them to leave.
- traffic flow of highland springs, Pennsylvania and Beaumont Ave are terrible
- Traffic flow- Off ramps- Business both side off freeway stores.
- Traffic flow on Highland Springs Another grocery store or big name retail Reducing Vagrancy
- Traffic flow on Highland Springs. Traffic flow on Highland Springs. Traffic flow on Highland Springs.
- Traffic flow to and from the freeway. Large retailers i.e. - Target, Costco, Home Goods- Chic filet, Trader Joes, Winco.
- Traffic flow Top tier dining restaurant 60/10 freeway interchange
- Traffic flow with left turn signals, freeway access and NO MORE HOMES TO BE BUILT!...ENOUGH!!
- Traffic flow, code enforcement, shopping.
- traffic flow, street repairs, homeless off streets, weed abatement
- Traffic flow.
- Traffic flow/ on & off ramps. Development areas- not enough room/parking/traffic. Stop allowing water to overcharge residents with no accountability.
- TRAFFIC IMPROVEMENT- FREEWAY ACCESS- ECONOMIC DEVELOPMENT.
- Traffic improvement. Street improvement. Sewer system expansion/ over rates.
- Traffic in/out of commercial area and residential area south of I-10 between Highland Springs and Cherry Valley Blvd. More transparency with fiscal management of city funds. Replacement of local school board.

- Traffic intersection Highland Springs/ 10 freeway and Cherry Valley/ 10 freeway.
- Traffic is continued due to poor traffic flow over. At the over-concentrated commercial area on 2nd street. Need to design more commercial areas away from 2nd street.
- Traffic jams in major streets, freeway exit and entrance. Homeless gatherings in public areas
- traffic light timing, traffic light timing & traffic light timing
- TRAFFIC LIGHTS- TRAFFIC- FLOW. SENIOR SWIMMING, HEATED POOL. MORE SHOPPING FOR BIG STORES COSTCO- SAMS.
- Traffic on Highland Springs near freeway!
- Traffic sucks. Street sucks. Open space country living- can't see mountains with two-story homes built.
- Traffic.
- TRAFFIC.
- Traffic. Another High School. Traffic.
- Traffic. Larger hospital. Nice sit-down restaurants.
- TRAFFIC. QUALITY RETAIL/RESTAURANTS- COSTCO- SPROUTS- COK- PREMIER RESTAURANTS. FEWER WAREHOUSES.
- Upgrade to traffic flow. Public transportation. Creating or improving downtown or business district.

Mobility/traffic

- ROAD REPAIR- POTHOLES ETC. TRAFFIC SIGNALS. FREEWAY ACCESS.
- Fix streets. (2) Adequate parking; bigger post office. (3) Better street lights. (4) More RTA bus stops throughout Beaumont.
- Local Street & traffic flow improvements. (2) Improve economic health of Beaumont. (3) Help homeless people.
- Pennsylvania Ave @ the 10-on/off ramps (Both direction). (2) Pennsylvania Ave railroad crossing Bridge. (3) Highland Springs @ the 10- clogged mess/a total joke. (4) Beaumont Ave road surface, bad shape. (5) Brookside Ave @ the 10- on/off ramps (both directions).
- Street repair & traffic flow. (2) Downtown & City toll. (3) Upgrade of Sports facilities.
- To build streets & on & off ramps to Freeway's& roads before you have a business to come to City- Traffic is going to be a major problem off Highland Springs Development employees should all be fixed! FIRED. (2) Dealing with homeless- Do you want to end up like Los Angeles? (3) Police heavy traffic areas where city has let development ruin quality or use in those areas.
- We need to open a few more roads going North & South like Highland Springs Rd. (2) Taxes need to be lower (property). Otherwise, people will not want to stay or buy a house in Beaumont. (3) We need bathrooms at the parks & recreation areas.
- Fix Highland Springs. * On and off-ramp throughout our city. * Dog poop all over our dirt walking paths on Highland Springs.
- On and off-ramps on the Freeway. * Target. * Kaiser Hospital!!!
- Repair streets of the city they are damage old, holes, waves. 2- The city needs lights too dark hard to see everything. 3- Beaumont needs new rams to freeway east & west 10 Fwy and 60 Fwy.
- Repave interior streets. 2) Too many power surges build adequate substation. 3) Under RP track's & 10 freeway and Pennsylvania.

- Street-Path improvements. 2) Other business to community (Trader Joe's Costco, Target, etc.). 3) Creating a ''fitness path'' through all the new builds to get people out & use other spaces.
- Well thought out/designed streets-ease of auto travel, less stress, less congestion, improved productivity. 2) Public safety- sufficient number of police, firefighters, paramedics- more police presence will keep crime low/deterrent- residents & businesses are happy- less people under stress. 3) Don't overbuild- keep Beaumont smaller- Keep open land/rural/ a more manageable- most residents want quiet, peaceful, small community- No more Valley-type city too big!
- 1)Infrastructure and road improvements to support population influx. 2)Proper planning of commercial development to be spread throughout the community- not just at 2nd St./Highland Springs. 3)Revitalization of DT Beaumont to a destination. Too many people spend their money at bars and restaurants out of town. Too many restaurants close at sunset and the bars are unwelcoming to non-regulars. Do some rezoning, knock down some obsolescent buildings and make it pedestrian friendly.
- By doing the roads for smooth driving. 2. Comment the roads in Beaumont.
- Expand streets/add additional- Freeway ramps to alleviate traffic between Beaumont/ Highland Springs. 2. Eliminate weeds at on/off ramps& beautify these areas. 3. Turn downtown Beaumont into an outdoor shopping area to attract visitors as a destination point. Include novelty & Boutique shops & expand antique stores as well as special restaurants/bakeries, etc.
- Expanding freeway bridges to hold more traffic due to expanding housing developments. 2. Build a Target! 3. Preserve the open space and stop building unnecessary stores and commercial structures.
- Fix the streets! Potholes, streets not accommodating number of houses being built. 2. We need stores! Target, Costco, Trader Joe's. 3. More police medical.
- FREEWAY & LOCAL STREETS ARE IN DIRE NEED! 2. DOWNTOWN REVITALIZATION NEEDS ALOT OF WORK! 3. PARK & COMMUNITY CENTERS (THE OLD ONES) NEED TO BE IMPROVED!
- Highland Springs/ I-10 interchange. 2. Pavement rehab on Highland Springs.
- Highland Springs/Interstate 10 interchange improvement. 2. Street maintance. 3. Enforce existing speed and stop sign laws.
- Infrastructure- zero lanes added to Highland Springs in 40 yrs. A complete nightmare. 2. Roadway repair.
- Local street repair/improvements. 2. Maintenance of scrubs on corner streets for view overall quality of the utility infrastructure in Beaumont. 3. Water, sewer, storm water, electric/gas.
- Repair terrible streets- Highland Springs is awful! 2. Fix traffic issues at the Beaumont marketplace- need attractive entrance & exits. 3. Better restaurants (not fast food chairs). Applebee's and chili are basically the same things and they are both crap.
- Repair/improvements of streets. 2. Traffic flow/increased freeway access. 3. Safety.
- Repairing streets west & east above 6th St. and on 8th St. & Pennsylvania. I have a power chair and very uncomfortable hitting all the cracks. Buses need a smooth surface to drive

on not a bunch of ruts that passengers feel inside bus. 2. Benches and covers for all bus stop in Beaumont. 3. Bus service on Sunday. Especially #4 route.

- Streets & traffic flow improvements. 2. Freeway interchange improvements. 3. Hiking & biking trails. People are upset because those men stole millions of dollars & Beaumont got nothing. We have extremely high taxes and infrastructure can't keep up. Those men would go to jail.
- THE STREETS IN BEAUMONT ARE IN DESPERATE NEED OF REPAIR. 2. THE POST OFFICE IS TOO SMALL, DOESN'T MEET THE CURRENT DEMAND. 3. PENNSLYVANIA & HIGHLAND SPRINGS ROADS ARE ONLY SOURCE FOR TRAFFIC FLOW FROM NORTHSIDE OF 10 FREEWAY- TOO CONGESTED. 4. SCHOOLS ARE NEEDED ON THE SOUTHSIDE OF THE FREEWAY WHILE COMMERCE IS NEEDED ON THE NORTH SIDE OF TOWNS [?] OUT TO BE CASE TRAFFIC [?].
- The streets! 2. Slower development so we won't run out of water. 3. Retaining our small town feeling as much as possible. 4. Also- many of the stop signs have faded to pink!
- Widen I10 bridges at all major crossings (Highland, Beaumont, Oak Valley). 2. Develop solution to homeless issues. 3. Form a redevelopment plan for the downtown area that will attract families/visitors and offer a variety of shopping & dining & entertainment options.
- Adding more main streets where new housing is being developed and stop wasting water from sprinkler systems, Spreading out businesses instead of pushing everything to one location because that causes traffic.
- Arreglar calles y carreterasy puentes Pagar menos Impuestos de propiedad Mejorar wl trafico en jenera Hay muchas nuevas viviendas Y las called no se amplian
- Better roads appearance, better restaurants more stores. "Things to do".
- Better roads, infrastructure, freeway interchanges. Better shopping restaurants at Oak Valley area- no fast food. No gateway or houses until infrastructure catches up.
- BETTER ROADS. MORE LOCAL ENTERTAINMENT CONCERTS ETC. MAYBE A RAILROAD STATION IF POSSIBLE.
- Better streets so there is less traffic. Taxes are too high unsure of uses of the money as well.
- BIGGER ROADS. MORE GROCERY STORES (SHOPPING). ENTERTAINMENT - KID CENTERS/ DOWNTOWN/ THEATERS.
- Clean up Beaumont Ave (right of freeway). Make Highland Springs flow better. Repair all road w/ potholes.
- Clean up streets. Clean up homeless. Traffic bad.
- Finish sidewalks on Eleventh St. Water Stewart Park on Eleventh St. Fix the roads!!
- FIx all streets (Calif Ave) is horrible. Turn lights N & S on Penn & 6th St. Redd parking on 6th from City building to Calif St. to parallel parking.
- Fix city streets and Traffic lights - Improve access to freeways - Use CFD funds appropriately
- FIX OUR STREETS. THREE RINGS RANCH STREETS NEED TO BE REPAVED.
- Fix potholes, restructure Beaumont Ave from 6th to 1st street keeping Beaumont safe.
- Fix roadways- Too many potholes, alleys neglected, tree trimming.
- FIX STREETS OLD NEIGHBORHOOD 6TH- OAK VALLEY. MORE POLICE. MAKE FWY ACCESS BETTER! TRAFFIC!
- Fix the Freeways. More lanes on the bridges. Add more on and off ramps.

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- Fix the horrible streets in Beaumont! It's about time someone fixed Beaumont Ave! Get a Kaiser Hospital in Beaumont.
- Fix the potholes. Stop building houses!!!
- Fixing streets with pot holes. More streets lights. Alternate roads where Walmart is to get out of congestion.
- Fixing the streets, stop building Beaumont doesn't need to grow anymore. Senior living.
- Freeway access. Fix the ratty streets- cracks/potholes. Plant more trees!
- FREEWAY ACCESS. STREET IMPROVEMENTS. BETTER EATING ESTABLISHMENTS.
- Freeway entrances & street improvements. Bring more fine restaurants & storage. Thank you.
- Freeway exits, especially Cherry Valley and Beaumont Avenue are atrocious. Streets are also poorly maintained throughout the city and trash is a big problem as is accessible sidewalks, bike trails in the City. Housing development has increased ten fold but retail opportunities and recreational activities have not kept pace with the amount of people that live here. Beaumont's property taxes are EXTREMELY high for what services and opportunities are available. Not to mention our only HS is packed to the gills with aging infrastructure that does not meet student needs. It is not enough to maintain the status quo in Beaumont. Officials need to look at other cities with comparable populations and economics to truly 'elevate' the City and make it better for everyone.
- Freeway improvements Parks!!! Traffic flow.
- FREEWAY IMPROVEMENTS. REDUCING THE AMOUNT OF TIME SPENT IN HEAVY TRAFFIC IN OUR LOCAL FREEWAYS EDUCATION OPPORTUNITIES BEYOND K-12 COMMUNITY COLLEGE/ UNIVERSITY, ETC.
- Freeway interchange and railroad underpass at Pennsylvania and California. Improve city streets. Stop raising taxes and fees to unaffordable levels.
- Freeway interchange improvement! More shopping and restaurants- not fast food.
- Freeway interchange improvements. Downtown revitalization. Public transportation (local + connections). Market nights!
- Freeway interchange improvements. Local Street & traffic flow. Beaumont/10 Fwy interchange needs major improvements.
- Freeway interchange. Park & community center. Local streets & traffic flow.
- Freeway interchanges are critical to safety and access. Without thus and local traffic control it all falls to pieces.
- Freeway on and off ramps is a disaster!
- FREEWAY ON/OFF RAMPS AND BRIDGES TO RELIEVE ST. TRAFFIC. RELIEVE TRAFFIC NEAR FREEWAY ACCESSES (PENNSYLVANIA & RESTAURANTS). HOMELESS. HOMELESS. HOMELESS.
- Freeway rains getting in and out the freeway, highland springs exit from Fwy 10 area is very bad. In and out Cherry St. from 10 Fwy need street light esp. thx.
- Improve street lighting (in neighborhoods). Keep website current. Increase funding for first responders.
- Improved regular maintenance of roads. Timely attention to weed removal, public landscaping and community cleanliness. Increased police presence and improved willingness to respond and/or follow up to crime reporting.

- Improvement of city streets. Improvement of city transportation [?] and/of the city.
- Local St. & traffic flow improvements. Freeway interchange improvements. Shaded structures for parks and playgrounds.
- Local Street and traffic light improvement. Repaving the streets. Fixing downtown Beaumont 6th street in particular!
- Local streets
- Local streets and traffic flow improvement. Freeway interchange improvements. Being open and honest about finances, Mello Roos.
- Local streets and traffic flow improvements
- mejorar el trafico vehicular en las zonas comerciales. Ayudar a la gente que vive en la calle major alumbramiento publico
- More roads- hospitals- doctors.
- Need better organization on the exit from freeway to home or expand the street especially during the rush hour. Thank You.
- Oak Valley Bridge needs widening 10 Fwy Pennsylvania needs to be widened 10 Frwy. Downtown parks above the pool.
- On ramps to Freeway access.
- On ramps to interstate. Holes in streets. Homeless.
- On/Off ramp on Pennsylvania Ave Better stop light management on Beaumont Exit At least another high school and middle school.
- Open up Highland Springs and the 60 freeway. You are allowing more stores and shopping centers but only one way in and out. More schools, the schools are all at capacity. Lower taxes! We to much and there's not that much being done.
- Our city streets are in need of repair - potholes & rough surfaces. On training quality other than fast food type restaurants and shopping options such as Trader Joe's, Target, Sprouts.
- Pavement. Bike lane. Parking.
- Pennsylvania Avenue is awful! Street repair needed! Traffic flow on Highland Springs.
- Pennsylvania onramp/offramp. Relieve congestion around Walmart shopping center. Clean up blight on 6th St. and Beaumont Ave.
- Proper Sidewalks Fix Streets that actually need it Stop the increase of our city bill that continues to go up
- REPAIR & MAINTAIN CITY STREETS- DEPLORABLE CONDITION CODE ENFORCEMENT TO CLEAN RUN-DOWN PROPERTIES BEAUMONT AVE. POST OFFICE INGRESS & EGRESS DANGEROUS FOR VEHICLES.
- Repair streets.
- Repair the streets on old part of Beaumont. We see the repair on Beaumont Avenue, you need to repair the other residential and alleys also. Median landscaping is neglected it used to be maintained by city now, no one maintains the median on Champions Drive & Desert Lawn. Need to do something about it soon.
- REPAIR THE TERRIBLE ROADS/STREETS. REURN MELLO-ROOS FUNDS TAKEN BY CITY CRIMINALS WORK WITH POSTAL AUTHORITIES TO IMPROVE/MOVE POST OFFICE.
- ROAD & STREET REPAIR & WEED CLEAN UP NEAR FREEWAYS.
- Road expansion. Trying to get from North of I-10 freeway to the shopping areas on the South side is a nightmare. More traffic lights. Less Stop signs. There are WAY too many stop

signs in Beaumont and traffic is slowed right down because of it. There is a totally unnecessary stop sign at the new Altis community entrance off Highland Springs. I understand it is still in construction phase, but there is little to NO traffic coming out of there at the moment and needs to be either removed or turned into a traffic light. Figure out something better for the I-10 westbound off-ramp at Highland Springs. There are too many roads converging at that intersection. ADD an eastbound off ramp and westbound on-ramp at Pennsylvania.

- Road fixings. More Commercial Establishment Affordable housing for seniors
- Road improvement. Public service, open a new fire station.
- Road improvements. Health care. Cultural arts.
- Road repair, more eating places and stores down by Oak Valley way-to much over by First St. to much traffic.
- Road repairs on major roadways
- Road work and flow. Stop owing new housing being built until roads taken care of. Stop owing building of more stores & fast food places, we need some nice restaurants!
- Roads capable of handling the traffic before building new developments. Expanding the overpass and on/off ramps for Cherry Valley Boulevard. Have more reasonable property taxes.
- Roads- improvement- freeway access.
- Roads repair/maintenance, traffic congestion. Need for sidewalks, more fire stations.
- Roads to get people from the freeway to home in a timely manner. Police Station on the west side of town. Stop building more new housing with out the infrastructure to support it.
- Roads- water sewer- city councils.
- Roads.
- Roadside maintenance, highway maintenance, do something with downtown area.
- Sidewalks for pedestrians, jogging and exercise
- STOP FIXING STREETS THAT ARE IN GOOD CONDITION & START REPAIRING & RESURFACING STREETS THAT HAVE BEEN IN NEED OF REPAIR FOR THE LAST SEVERAL YEARS! FIX THE DAM TRAFFIC PROBLEMS IN THIS CITY!
- STREET AND ROAD REPAIR!
- Street improvements all over especially around the railroads crossing.
- Street lighting in areas we don't have them. Sidewalks in all residential areas traffic flow.
- Street maintenance in older part of city example California Street. The flow of traffic. Shelter for the homeless.
- STREET PAVING. MORE RESTAURANTS- QUALITY, SEAFOOD. IMPROVE BEAUMONT AVE. - CAFES. NEED TRADER JOES, IN & OUT BURIER.
- STREET REPAIR & TRAFFIC CONTROL.
- Street repair- old town. Jobs. Traffic flow.
- Street repair.
- STREET REPAIR.
- Street repair. Better fast food restaurants. More outdoor activities for family & children.
- STREET REPAIR/LIGHTING (6TH ST., BEAUMONT AVE, HIGHLAND SPGS.). TRAFFIC FLOW. FORE STATION.

- Street repairs- they are in very poor condition, find ways to lower utility costs, or at least stabilize them. Due to limited electric, gas, water, stop building houses!
- Street widening or adding new lane lines on the single lane extra wide streets, and remove Mello Roos.
- STREETS & TRAFFIC FLOW. PUBLIC SAFETY FACILITIES. PUBLIC SERVICES & SAFETY.
- Streets repairs. Sidewalks. More community activities.
- STREETS.
- The streets are bad, potholes, they need to be fixed and repaved!
- To fix the roads, they are so bad.
- To get the roads worked on Beaumont. To bring more businesses to Beaumont.
- Underpass @ Pennsylvania Da Street South to run through to Sunset or 22nd in Banning must be done.
- Upgrade & improvement of major streets. Better traffic flow & signal lights synchronizing. Abandoned or broken down vehicles illegally parked.
- Upgrade road & interchange. Better street lighting. Honest politicians.
- Widening streets, re-paving the oldest streets & traffic lights
- Wider Roads and update in fixing them/repair/repave, easy access to shopping centers, more big stores costco

Businesses/employment
- More shopping and dining options Traffic signal improvements!! Reduction of mello roos taxes
- Target. - No more properties (too crowded). - Taxes.
- Needs a mall to keep our own money here in our city. (2) Costco. (3) Target.
- Attract quality restaurants (not fast food!) and larger stores (Costco, Target, Barnes & Noble, etc.). (1) Improve traffic flow on streets and freeway on/off ramps. (3) Revitalize the downtown area similar to downtown Monrovia, Azusa, Glendora and Covina.
- Costco or Sam's club. 2) Harkins or Cinemark movie theatre, not Cinema West?? Who are they? 3) Roadhouse Steakhouse, outback, Boone Fish Restaurants! Too many fast-food!!!
- Need more grocery stores due to so many people here now. 2) Street improvement. 3) Stop taxing us because you over developed.
- A larger post office! More parking & better service! 2. Street maintenance & better flow of traffic. 3. Government transparency. 4. Better code enforcement & upkeep of public property within [?].
- Attract a wide variety of business. 2. A wide variety of entertainment & recreation is needed. 3. City needs to assume cost & maintenance of city streets & sidewalks rather than adjacent property owners.
- Better commercial businesses. 2. Job opportunities. 3. Roads and bad business (frontier).
- Better local jobs opportunities beyond food service and retail. 2. Improved traffic flow on Highland Springs, it's a bit chaotic currently. 3. I like living in Beaumont, but I wish I actually knew my neighbors; everyone seems to keep to themselves here.
- More job opportunities 2. Better traffic flow 3. Infrastructure planning to handle the large number of new residents
- A diversity of business. We have enough of rule aids- Walgreens-cus.
- Better (quality) restaurants & shopping!!!!

- Better restaurants, better hiking and biking trails and disciplined use of money.
- Better restaurants, shopping & entertainment. We have to go to Redlands/Palm Desert Areas for these on a regular basis! Beaver Med. Group is pretty bad as well.
- Big box store. More places to eat. Potholes.
- Bring in higher-paying jobs, ''update'' towns downtown appearance, don't keep adding stores in one area of town, add to western side- Oak Valley Parkway & downtown.
- Costco, gems, Harkins, very good restaurants. Note will bring money to the city & we will enjoy. Staying in the city.
- Economic growth jobs, more small business's add more office / warehouse's 1,000 sq ft to 10,000 sq ft Major Brand stores (Costco, Lowes etc..) Crime inforcement to include homeless encampments and panhandling
- EMPLOYMENT. HOSPITAL. PARK.
- Having more family restaurants/ How about a cafeteria? Having a nice affordable restaurant. I am so happy we are getting a movie theater!! Maybe a miniature golf course!
- Industry. Sense of community. Schools!!!!!
- LA FITNESS, MAKE BEAUMONT WELCOMING WITH TREE LINES & FLOWERS. TARGET, SAFETY WALL FOR TRAIN TRACK. TRADER JOES, ADD MORE SIDEWALKS. STARBUCKS DRIVE-THRU, GET RID OF MELLO-ROOS TAX.
- Lowes. Target. Chain restaurants ex. Olive Garden, Cut Back.
- More department stores. More sit down restaurants. More access to Freeways.
- More quality shopping facilities Repair roads Be honest and transparent in capital projects without raising taxes
- Moved here last year from Yucaipa. Need more grocery stores, shopping, parks, recreation, and revitalization of older areas and streets. Love my neighborhood (Olivewood) and like the new shopping center off the Freeway but its far.
- We need clothing dept. stores, a decent restaurant. Stop any more fast-food restaurants and more supermarkets. It would be nice to have a shoe store.
- We need more stores, less homes & repairing of our streets. We need to see industries on the outskirts of the city to keep the people working here.

Growth/infrastructure/density/housing/environment
- Build and improve infrastructure for the hundreds/thousands of new homes being built each year in Beaumont. (2) A second high school to support the quickly growing community. (3) Improved traffic flow of cars and alternative routes or [?] trucks.
- Clean air. (2) Local street upkeep, traffic flow & I-D interchanges. (3) No warehouses.
- Making sure the infrastructure is there for growth. Schools, utilities, traffic, etc. (2) Same as #1. (3) Same as #1.
- Please stop building new houses! (2) Create more job/employment opportunities! (3) Surveillance camera on street (for cars that races in the middle of night).
- Stop advertising home sales in Fontana (bringing in a very bad crowd and it's a bad image). It will lead to crime (guaranteed) we will be the next more no valley (guaranteed). Upgrade 6th Street and Beaumont Ave. We need another high school and better traffic flow off Highland Springs.
- CONTROLLED GROWTH. 2) ROAD MAINTENANCE- I.E. OAK VALLEY GOLF. 3) LANDSCAPE MAINTENANCE- BETTER SINCE COVID 19.

- Balancing natural landscapes with new development. 2. Upgrading freeway connections to new developments.
- Easing of downtown congestion. 2. Establishing freeways (60810) entrances form the South. 3. Help the homeless people.
- I think it is growing to fast. I like a small town. 2. Control of traffic. 3. More police officers/fire fighters.
- 6th St. needs repairs and upgrade homes. There are very sloppy and clutter.
- Building of homes needs to stop. Upgrade 6th St. with restaurants not fast food total makeover. Organic market, no Starbucks quality.
- City planning of Beaumont is horrible. The connecting roads to the 10 are bad planned. The economic value here is horrible. City needs more and better non-return (low quality) restaurants also need a target!!!
- Commercial growth.
- Do not allow the mega warehouse to go by Cherry Valley. Re comp. all or as much of money stolen by Crooked City officials. Have new developers pay for improvements as they build homes or projects.
- Growing pains of all new residential homes. More schools, traffic lights, and fire stations to accommodate.
- I stop with expanding Sundance Community! It's taking space where other things could've been.
- Impact of new commercial development on traffic issues re-areas like those near Walmart.
- Limit industrial development like warehouses. Keep the rural feel of Beaumont. Improve diversity and make citizens feel welcome.
- Limit warehouse and home building to ensure enough resources for the current residents Wildfire preparedness and response
- Responsible growth. The overbuilding of homes is being done against the wishes of the public who have to deal with the increase in traffic costs & limitations of utilities & the disappearance of any affordable housing. Repeat corruption @ City Hall & no service for the homeless.
- Stop building to many homes. Schools won't be so full.
- Stop overbuilding, it's sad to see so many homes on what use to be beautiful property. You take those taxes and don't improve the streets, downtown looks horrible and there's too much traffic here. People move to get away from traffic.
- stop overcrowding control noise pollution Teach respect for seniors
- Stop residential growth, improve traffic flow. Preserve small-town feel. (Stop us turning into a Morrow Valley).
- With all the available open land in this city, why are all the commercial bldg. being done in a small area? Traffic jams are inevitable. City streets cannot handle current traffic let alone all the new [?] traffic, poor planning.

Safety/crime

- Safety, (2) Honest officials, (3) Keeping the taxes in newer communities affordable- the 30 yr. Mello Roos are outrageous.
- Criminal control needs to improve; one officer doesn't cover it, for the officer! 2. Road repairs. 3. Sidewalks where there isn't any.

- Maintain or increase Police and Fire services. They do a fantastic job and would like to see it stay that way. 2. More workout opportunities. A track not made out of concrete and outdoor fitness equipment at parks. 3. Economic plan to deal with the effects of the Corona Virus crisis.
- Public safety. 2. Fwy improvements. 3. Street & traffic flow improvements. 4. Hiking & biking trails.
- Public safety. 2. Shopping Center, restaurants on Oak Valley, Parkway. 3. Entertainment for all!
- Build additional fire stations/police- closer to residential areas. Time lights to lesser traffic build-up. Freeway interchange improvements.
- Control the criminal police department. They violate laws, main and murder.
- Crime reduction. Street & traffic flow improvements.
- Expansion of public safety facilities. Park & community center improvements. Upgrade & expansion of athletic/sports facilities.
- Fire & safety.
- Maintaining the safety and health wellness of all city residents. Plan ahead for an increase in population by upgrading all infrastructure- roads, utilities, etc. Increase educational opportunities; attract new commercial businesses for better-paying jobs and leisure activities.
- Monitoring vehicle speeds throughout residential areas. I have noticed on every occasion vehicles constantly speeding throughout Beaumont.
- MORE TRAFFIC OFFICERS ON OAK VALLEY PEOPLES GO 60-65 MPH.
- NEW POLICE DEPARTMENT. MORE COPS AND ROAD IMPROVEMENTS.
- Police and fire stations. Downtown Highlands Springs near the Freeway is pretty trashy, lots of trash!
- Public safety expansion due to city's growth. Park & playground expansion and sports facilities. Local street & traffic flow improvements.
- Public safety improvements Traffic flow improvements Downtown revitalization
- Public safety. Costco. In & out.
- Public safety. Traffic control. Growth control (not too fast or too congested).
- Safety of people and homes. Areas/stores/services that meet the needs of the people Trust in the integrity and honesty of the leaders/CEOs/elected officials. Like what ever happened to the leaders who stole money from the city in the past. That created insecurity and fear and distrust.
- Safety of residents & property. Employment opportunities.
- Safety of the residents, improving the freeway access at Tukwet/Cherry Valley, keeping open spaces and adding safe walking/hiking trails.
- Safety! Per capita, we have a good ratio of police to citizens, but Beaumont is still rated high in crime.
- Safety, fiscal health, good infrastructure planning (roads, retail, residential, restaurants, etc.).
- Safety. Cuts & entertainment. Shopping malls.
- Safety. Economic development. Schools- we need more middle/high schools.
- Safety. Roads. Jobs.

- Safety-prosecute/ detain misdemeanors- let the low lives know there will be consequences. Street lights- we've had street lights out for months since being reported. Love Noble Park.
- UPGRADE THE POLICE DEPARTMENT AND (CHIEF) FIX STREETS AND REPAIR. CUT (RACING) IN OUR STREETS (PALM AVE).

City maintenance/services/utilities/public transport, etc.
- #1 Investigate Melo Roos!! #2 Investigate Melo Roos!!
- (3) MORE GOV. TRANSPARENCY. (2) PUNISH CROOKED POLITICIANS. (1) FIX THE STREETS, PLAN FOR UNLIMITED EXPANSION; QUIT ALLOWING CONTRACTORS TO BUY OFF GOVERNMENT.
- 1. bus transportation improvements
- 1. Honest transparent city council members. 2. Build roads & improve traffic flow. 3. Stop building so many houses.
- 1. HONESTY WITH RESIDENTS. 2. SAFE PLACE TO LIVE. 3. HEALTHY ENJOYABLE PLACE TO LIVE.
- 1. Make sure public officials are honest; recover monies stolen by previous city council. 2. Stop building distribution centers for trucks & income. Too many trucks & smog. 3. Stop building so many new homes when there is no infrastructure or roads to support them.
- Balanced budget. Street and sidewalk maintenance. Careful, planned, and controlled expansion.
- Balancing budgets. Traffic flow near freeways. Stop exploding residential tracts.
- Beaumont officials to be honest! Keep our city clean, streets, buildings, fields. Help homeless.
- Better city leaders, more entertainment being lower taxes, back survivors concert, more activities during winter, cover even & variety gas prices.
- Bus System
- Complete recycled water system. Homeless and panhandling eliminated Highland Springs Ave/ 10 Freeway congestion.
- Decrease sewer costs. Decrease water costs. Decrease trash costs.
- Drain the swamp of crooked politicos and have 100% transparency & accountability for elected officials.
- ENFORCEMENT OF GOVERNMENTS, CODES & RESTRICTIONS. NEW LEGIBLE STREET NAME SIGNS, ROAD REPAIRS.
- Fix hard water & pressure. Fix freeway on & off-ramps. Bring in more popular stores such as fitness 19 targets, lower & more restaurants.
- Get a new asset City Mgr., up duty master plan, encounter opportunities.
- HONESTY!! PRIORITIES IN CARING ABOUT RESIDENTS. PROPERTY TAXES TOO MUCH!
- Metrolink rail for out-of-area travel. Increased school bus use to diminish gridlock in North end of City. Improvement of roads to avoid gridlock at shopping centers. Refinish some roads.
- More public transportation. Movie theater. Major shopping malls.
- Never seen city manager monthly email. Traffic flow on Highland Springs Rd. Freeway exits both directions Pennsylvania Ave.
- New post offices. Street repair. Traffic problems.

- No political affiliation signs on residents. No Trump/Penn flags! Love U.S.A. flags. Hate Trump/Penn flags!
- OVERALL CONFIDENCE IN BEAUMONT GOVERNMENT. HOSPITALS AND HEALTH SERVICES. EDUCATION AND QUALITY OF LIFE, HERE IN BEAUMONT.
- REDUCE MELLOW-ROOSE OR REMOVED. RIVERSIDE COUNTRY PROPERTY TAX ALREADY TOO HIGH.
- Updating the public transit and running for more hours of the day.

K-12 schools/education/childcare
- Having enough schools to accommodate all the new children moving to Beaumont and not have our schools busting at the seems. (2) The city's infrastructure. (3) Crime staying low.
- Schools especially high schools need more ASAP. Need to stop approving Pardee development due to- (2) Too many homes on small lots, little park space. (3) Traffic is horrific throughout the city.
- Middle school and high school expansion. 2- Better school drop off & pick up traffic flow or more school bussing. 3- Better city traffic flow during commute time & before and after school.
- Not enough elementary schools to serve the community. 2) Non full-service community college in the area. 3) Property tax too high compared to offer community services.
- Beaumont schools are overcrowded & mostly middle school and high school. There need to be more experienced teachers. Sorry, but very few quality teachers of Beaumont high school. In putting my 5th child through the school.
- Don't place all schools in one location coming worst traffic flow. Don't place all business in one location. If you don't know how to zone a city correctly than check with cities that do!!! And more Bum policing. Don't like having dirt boy in food place all dirt while I'm feeding my family.
- FOCUS ON SCHOOLS. STREET REPAIR. SEWER.
- MORE SCHOOL PARKING AREAS, MORE FIELD SPACE FOR YOUTH SPORTS, SENSER-SIGNAL LIGHTS.
- More schools are needed. There are a lot of new neighborhoods being built means more children are being enrolled into the already too crowded schools.
- More schools, especially High School & Middle Schools. Improve infrastructure; roads, traffic flow, Frwy ramps. Better schools with ratings above average to make it a desirable city to live in.
- More schools. More shopping area. Better care of services.
- More schools-especially high school and middle schools. Freeway access points. Improved traffic flow.
- Need to build larger schools, we need another high school and Junior High. Local Streets Beaumont and highland springs need improvement. We need a target. We need a Kaiser! Our hospital is too small; consider adding an overpass on Pennsylvania Ave so cars don't have to wait for trains.
- New High School. More retail options (Target, Costco). Improve flow of traffic on streets.
- Overall Education with better middle school. (Rate at East above 7 out of 10). That way parents will choose to stay better.
- School property improvements, freeway access, safety.

- Schools for the increasing population. Surface streets to accomadate the amount of people living and moving here. Lower property taxes. We pay more property taxes than someone that lives in most beach cities.
- Schools, traffic, public safety.
- Schools. Traffic. Lowered Taxes.
- The top three needs are more schools! There are too many students at all schools and too many houses being built. #2 is street maintenance and traffic flow. Third is the taxes are too high!
- Young adult training in Trades i.e. Medical, Dental, Vision techs. Highly skilled demand for highly skilled workers i.e. Jobs created by allowing more medical businesses in Beaumont.

Economy/taxes
- (1) Continued econ. development (Rental/industries). (2) Downtown revitalization. (3) Transportation (streets, signalization, maintenance, etc.), infrastructure.
- (1) Economic development. (2) Workplace development. (3) Community engagement.
- (1) Economy. (2) Security. (3) Health.
- (1) Lowering of city taxes/ especially sewer. (2) Stop the [?] get roads paved/ its 3rd road in Beaumont! (3) Why should I have to pay City of Beaumont 500 to find out how much I owe in Mello Roos. [?] when they didn't come that I was not informed of 2 other Mello Roos attachments to my property!
- (1) MORE INVESTMENT. (2) BETTER HEALTH SERVICES. (3) AFFORDABLE TAXES.
- * Fiscal strength/accountability. * Freeway/intersection access due to increasing community development/ population density. * Higher and restaurants, grocery stores (Trader Joes).
- * Reduce and/or eliminate the high taxes to homeowners that are subjected to high Mello Roos special assessments taxes. * Plan & build an attractive entertainment/dining city walk. * Traffic light installation at Cherry Valley Exit where new St. for Bros Shopping Center will open.
- 1 DON'T WASTE TAX PAYER'S MONEY. 2) BUILD CONFIDENCE BACK WITH RESIDENTS. 3) HAVE QUALITY INFRASTRUCTURE IN PLACE & SAFETY FACILITIES IN PLACE BEFORE CROWDING TOO BIG- TOO FAST.
- 1- Stop high taxes on new communities. 2- More light at night. 3- Stop stealing from US. 4- More police officers.
- 1) Lowering property taxes! 2) Traffic flow- especially freeway overpasses and additional on/off-ramps 3) Growing very thoughtfully- emulating other cities that have grown well even with explosive growth.
- 1. Reduce the Mello Roos fees, or at a minimum make the amounts paid equitable between residents. 2. Revitalize downtown/develop a general plan that envisions a specific look and feel for Beaumont. 3. Prepare an economic development plan that has specific targeted industries/jobs/retail/hospitality and hire the right staff to execute the plan.
- 1.) Considering the outrageous property taxes homeowners of Beaumont are forced to pay, this city should look like Beverly Hills! Instead it has way too much blight. The city landscaping isn't kept up. The weeds are horrible! No one can get an answer about where all of that tax money goes! 2.) The shopping center parking lot on 2nd St. is horrible! Whoever the company is that does the landscape maintenance should be fired! 3.) The

homeless problem is scary! Way too many of them here. Very dangerous! I'm embarrassed to say I live in Beaumont! My community is Four Seasons which is beautifully maintained! The city of Beaumont can learn from Four Seasons! When I venture out, I lock the doors. So sorry that I moved here less than 2 years ago. Moving to Arizona on May 1st. Can't stand Beaumont!!!!!!!

- Beaumont has one of the highest property taxes in the area. If taxes could be lowered housing would be more affordable. Good for businesses too.
- Don't like associating property taxes are to high. I like Beaumont nice quiet but kind of expensive when you don't have money.
- ECONOMIC GROWTH. INFRASTRUCTURE (ROAD, ETC.) MAINTENANCE.
- Economic. Health. Education.
- Financial stability. More sit-down restaurants!
- Get rid of Mello Rues taxes. They are way to high! Maybe I'll move to Banning.
- I feel property tax is quite light, HOA fee also high. Normally other ok. I feel Beaumont city is slowly improving their facilities.
- Keeping taxes affordable so people can live here!
- Less city tax. Adding another fire station. Adding a police substation.
- Lower property taxes more secured places move volunteer work for people working together w/ disabled on a fixed income, it's hard to save.
- Lower taxes. Provide people (employee & city) to speak to. Bring back Beaumont cares back program.
- Lower the city taxes, especially the Mello Roos. Property taxes in Beaumont are also very expensive.
- NO MORE TAXES, LOWERING TAXES/BILLS, PROPER MANAGEMENT OF CURRENT FUNDS. ALSO, PROPERTY TAX IS OUTRAGEOUS.
- Our taxes to be lowered if possible; I'm tempted 2 move 2 Banning Sun Lakes3. I'm curious & soon 2-B 72.
- Overcoming debt from $47 million loans all. Have E-mail with all residents for all community events. Keep politicians honest.
- Phase-out Mello Roos taxes. Get the homeless of Highland Springs. Fix the road at the intersection of 1st & Beaumont Ave (1st St. East of Bmont Ave has horrible potholes for years).
- Prop. tax needs to go down. Street improvement. Traffic improvement.
- Property taxes way too high!!!!!!!
- Reduce property taxes. Improve lighting (or lack of), sidewalks (or lack of), streets (repair). Reduction in new housing developments.
- Relieve Mello-Roos tax overburden. Developers SHOULD HAVE in the past and should in the future, be responsible for development fees that have been passed on to home buyers. Traffic congestion on Highland Springs Avenue must be reduced. HOMELESS must not be allowed to continue to trash this city with garbage, nor to panhandle at ramps or in front of commercial/retail venues or other public or private property.
- Stop increasing taxes for Homeowners (and Beaumont Residents). Fix the roads. Built more schools (High School, Middle School, Elementary Schools). Especially we need another High School. Non-smoking parks.

- Stop taxing so much, stop building until we can accommodate so many people. Work w/ other cities who population grew fast to see what worked for them.
- Streets- Central Beaumont in serious need or repair. Highland Springs Blvd. form 8th St. to 1st. & E 2nd Street (Poorly designed, cause major traffic problems).
- Taxes are too high & I feel this is waste. Corruption in this city. Too many new homes- Stop building!
- Taxes too high. It's ridiculous to have to pay to find out CFD's. This is public info:
- Why we have to paid high taxes. Freeway interchange improvements. Avoid homeless in front of Commercial building.

City/downtown revitalization
- (1) Get rid of the Swap meet because it makes the town look trashy. (2) Why not add some restaurants besides so many fast-food chains. An uptown bowling alley. Rather pink for the children & a playhouse. I'm from NY and I love Beaumont.
- * Downtown's urban & light appearance. * Poor enforcement of ''commercial'' property, appearance. * Poor enforcement of '''Homeless''/transients controls.
- 1. BEAUTIFUL TREES AND LANDSCAPING. 2. HAVE ALL STREET REPAIRED OF POTHOLES. 3. KEEP ALL AREAS, STORES CLEAM AT ALL TIMES.
- 6th street aka downtown needs MAJOR updating, looks very rundown and downright embarrassing, PLEASE beautify 6th street!!! Its time to spruce up our town before it becomes a rundown town.
- Clean up downtown area, bring in businesses that are higher-end (no more fast food please). Keep crime at min. please.
- Clean up downtown provide incentive to business owners to paint clean mow and remove damaged chain link and structures.
- Downtown development or retreat away. More restaurants. More isolation of city govt. from business owned/ operated by city officials.
- Downtown is shabby and needs to be upgraded. Decorate downtown for Christmas (street lights, etc.). Maintain mediums of weeds.
- Downtown revitalization (Beaumont is currently lacking a soul), preserve open spaces (hiking, biking, trails system), traffic improvements (Freeway interchange and local street traffic flow)
- Downtown Revitalization Historical Preservation Enhancement of Culinary Appeal
- Downtown revitalization. Traffic, improvements- For flow of traffic- paving of streets.
- Revitalization of downtown area. Road expansion near shopping areas (first & second Sts.) Changing Beaumont from ''bedroom community'' to just community.
- Revitalize businesses on Ramsey St. Improve street appeal. Improve freeway access & exits at Highland Springs and Beaumont Ave. Attract more high-end restaurants to area.
- REVITALIZE DOWNTOWN. GET RID OF THE HOMELESS. LESS LIQUOR STORES.
- Revitalize downtown. Safety. Development: Stores, gas stations, etc.
- Revitalize old downtown. Road maintenance. Advance Potrero Parkway Plan.

Social/community issues

- Fix the homeless situation. #1 priority not safe & look horrible. - Roads- Fix the roads. - Traffic flow- only two Fwy exits and entrance.
- Continued monitoring of homeless population on Highland Springs Avenue & near local shopping center areas. I have seen people walk across the street as cars are coming & an individual throwing an item at a car. (2) Maintaining our pass areas quality of life with regard to not allowing over-development bringing excess traffic, air pollution and crime. (3) Maintaining honesty & transparency with the communities.
- More policing of the homeless in components around the city. (2) Working on improving the traffic flow on Highland Spring Rd.
- controlar el pago a las asociaciones de seniors , bajar los imouestas de las casas a los seniors y mejores precios para los seniors
- Finding housing for our cities homeless. Freeway exit/entrance- open more. Beautification of old town to echo- City of Orange, Redlands, La Verne, Claremont.
- GET RID OF THE HOMELESS AND PAN HANDLERS! STREAMLINE THE SAM TROMTEO CANYON RD. GOING EAST & WEST. BIGGER POLICE PRESENCE AT NIGHT IN PRIVATE COMMUNITIES ESPECIALLY THE COMMUNITIES NEAR THE MORONGO GOLF COURSE.
- Get the bumbs off the streets. I'm afraid to walk. Police patrols at night increased. Better parks and hiking trails.
- Homeless encampments on Potero Ave, Highland Springs by 10 Frwy timing of signal lights and potholes on exits and first lane of 10 Frwy all the way down by Cabazon outlets.
- Homeless services. Traffic flow. Child services.
- Management of the homeless population. More recycling opportunities Better traffic flow systems in shopping areas
- Safety/homeless issues. I felt safe when I moved here in 2008, not anymore! Traffic. I refuse to travel South of the 10 Fwy due to traffic. I would rather drive to Redlands. Restaurants/ Shopping opportunities, again I drive Redlands.

Parks & Rec

- Family/Recreational places. (2) Sex education. (3) Developing community; outback.
- Park & community center needs to be beautiful with fountains of water and sitting areas, botanical! Green for kids & seniors. 2. Expansion of public safety! 3. Freeway interchange improvement.
- Hiking and Biking. Local Street and traffic. More police.
- Keep open spaces for preservation of Flora & Fauna. Expand on activities for children during summer making sure you know who the elderly are, especially if disabled on under care.
- More recreation for all ages especially minors. Less homes being built. Better roads to live in.
- More recreation for children. More City celebrations and events. More recreation for seniors.
- NEED TENNIS COURTS. NEED MOVIE THEATER. REPAIR STREETS.
- Recreation (more) for children, more re-creation for children, rent control (way to high).
- Recreation, traffic improvement, street repair.

- Safer and visitor friendly areas of recreation, expansion of freeways entrances/exits along Beaumont part Cherry Valley/ Oak Valley.

Events/entertainment
- 1) MORE SHOPPING/ DINING OPPORTUNITIES/ LOCATIONS. 2) BETTER OFF-RAMP TRAFFIC CONTROLS. 3) GREENSPACE MAINTENANCE AND TRASH PICK UP IN COMMON AREAS (I.E. FREEWAY).
- 1. More local activities, events, and especially social establishments for children and young adults. 2. More affordability and guidance on becoming a homeowner in Beaumont. 3. More free community events where health is a topic and we are also able to have more contact with our city officials.
- Cultural/entertainment options, transmit link to Metrolink/transmit to [?] west (LA, etc.), various shopping options.
- More entertainment options other than parks, job creation, development of more apartments
- More resources and activities for kids. Safety. Employment opportunities.

Other
- It's not so clear/ opens to the public how & where local/specified tax money collected used for. I wonder why old community should pay high taxes as same as a newly developed residential household when roads need for new developed areas & only maintenance needs for old community.
- Financial help for small business, COVID-19 relief. * Residential street lighting.
- A better, easier to use & more informative website. Remove the street people (homeless). Monitor Walmart & home depot parking lots, old folks are targets.
- Improvement of public flow of info.
- Keeping Beaumont country.
- My responses are mixed because I live in the four seasons. Our community is great, the area south of the 10 is good and the Sundance area is nice. The old town is pretty run down and we avoid it as much as possible. Traffic on Highland Springs is a real high priority problem!
- Prepare for the next disaster. Repair the economy. Fix the healthcare system.

Don't know
- (4) (6) (3).
- No comment.
- N/A.
- I'm not quite sure.
- ? ? ?

THE NCS™

The National Community Survey™

Beaumont, CA

Supplemental Online Survey Results 2020

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ICMA

Leaders at the Core of Better Communities

Contents

About the Open Participation Online Survey

As part of its participation in The National Community Survey™ (The NCS™), the City of Beaumont conducted a mailed survey of 2,500 residents. Surveys were mailed to randomly selected households in April and data were collected through June 3, 2020 (see the report, *The National Community Survey: Community Livability Report, Beaumont, CA, 2020*). The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, the City made available a web-based survey to its residents through a link on the City's website. Visitors to the site were able to complete the survey during May and 479 surveys were received. This report contains the results of this opt-in administration of the web-based survey. These data were not collected through a random sample and it is unknown who in the community was aware of link on the City's website; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were weighted to match the demographic characteristics of the 2010 Census and 2017 American Community Survey estimates for adults in the City of Beaumont.

The results of the weighting scheme for the opt-in survey are presented in the following table.

Table 1: Beaumont, CA 2020 Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing			
Rent home	26%	7%	21%
Own home	74%	93%	79%
Detached unit*	89%	97%	92%
Attached unit*	11%	3%	8%
Race and Ethnicity			
White	65%	75%	72%
Not white	35%	25%	28%
Not Hispanic	65%	68%	61%
Hispanic	35%	32%	39%
Sex and Age			
Female	52%	61%	52%
Male	48%	39%	48%
18-34 years of age	35%	11%	30%
35-54 years of age	36%	52%	38%
55+ years of age	30%	36%	32%
Females 18-34	18%	7%	16%
Females 35-54	18%	34%	19%
Females 55+	16%	20%	17%
Males 18-34	17%	4%	14%
Males 35-54	18%	19%	19%
Males 55+	14%	16%	15%

* U.S. Census Bureau, ACS 2017 5-year estimates

Complete Survey Responses to Online Open Participation Survey

The following pages contain a complete set of responses to each question on the survey. For questions that included a "don't know" response option, two tables for that question are provided: the first that excludes the "don't know" responses, and the second that includes those responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with "N=").

Table 2: Question 1 without "don't know" responses

Please rate each of the following aspects of quality of life in Beaumont.	Excellent		Good		Fair		Poor		Total	
Beaumont as a place to live	17%	N=79	64%	N=306	17%	N=79	2%	N=12	100%	N=476
Your neighborhood as a place to live	39%	N=182	47%	N=220	13%	N=62	2%	N=8	100%	N=472
Beaumont as a place to raise children	21%	N=88	57%	N=241	17%	N=74	5%	N=23	100%	N=425
Beaumont as a place to work	6%	N=20	27%	N=87	35%	N=113	32%	N=104	100%	N=324
Beaumont as a place to visit	5%	N=22	28%	N=127	41%	N=189	26%	N=118	100%	N=456
Beaumont as a place to retire	21%	N=90	45%	N=196	23%	N=101	11%	N=47	100%	N=433
The overall quality of life in Beaumont	11%	N=52	64%	N=303	21%	N=98	4%	N=18	100%	N=471
Sense of community	11%	N=52	46%	N=209	36%	N=166	6%	N=29	100%	N=456

Table 3: Question 1 with "don't know" responses

Please rate each of the following aspects of quality of life in Beaumont.	Excellent		Good		Fair		Poor		Don't know		Total	
Beaumont as a place to live	17%	N=79	64%	N=306	17%	N=79	2%	N=12	0%	N=0	100%	N=476
Your neighborhood as a place to live	39%	N=182	47%	N=220	13%	N=62	2%	N=8	0%	N=0	100%	N=472
Beaumont as a place to raise children	19%	N=88	51%	N=241	16%	N=74	5%	N=23	9%	N=44	100%	N=469
Beaumont as a place to work	4%	N=20	19%	N=87	24%	N=113	22%	N=104	31%	N=143	100%	N=467
Beaumont as a place to visit	5%	N=22	27%	N=127	40%	N=189	25%	N=118	3%	N=13	100%	N=469
Beaumont as a place to retire	19%	N=90	42%	N=196	21%	N=101	10%	N=47	8%	N=36	100%	N=470

Please rate each of the following aspects of quality of life in Beaumont.	Excellent		Good		Fair		Poor		Don't know		Total	
The overall quality of life in Beaumont	11%	N=52	64%	N=303	21%	N=98	4%	N=18	0%	N=0	100%	N=471
Sense of community	11%	N=52	44%	N=209	35%	N=166	6%	N=29	3%	N=14	100%	N=471

Table 4: Question 2 without "don't know" responses

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Total	
Overall economic health of Beaumont	2%	N=10	31%	N=136	49%	N=213	18%	N=77	100%	N=437
Overall quality of the transportation system (auto, bicycle, foot, bus) in Beaumont	5%	N=19	35%	N=142	32%	N=134	28%	N=117	100%	N=412
Overall design or layout of Beaumont's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	3%	N=15	32%	N=150	34%	N=163	31%	N=146	100%	N=474
Overall quality of the utility infrastructure in Beaumont (water, sewer, storm water, electric/gas)	6%	N=27	47%	N=213	31%	N=142	16%	N=73	100%	N=455
Overall feeling of safety in Beaumont	12%	N=55	53%	N=253	28%	N=134	7%	N=32	100%	N=475
Overall quality of natural environment in Beaumont	16%	N=74	48%	N=226	28%	N=131	9%	N=42	100%	N=473
Overall quality of the parks and recreation opportunities	12%	N=53	47%	N=213	30%	N=137	12%	N=55	100%	N=458
Overall health and wellness opportunities in Beaumont	5%	N=21	34%	N=152	37%	N=165	23%	N=103	100%	N=440
Overall opportunities for education, culture and the arts	3%	N=12	15%	N=68	42%	N=187	39%	N=174	100%	N=441
Residents' connection and engagement with their community	5%	N=24	33%	N=151	43%	N=196	18%	N=81	100%	N=452

Table 5: Question 2 with "don't know" responses

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Overall economic health of Beaumont	2%	N=10	29%	N=136	45%	N=213	16%	N=77	8%	N=40	100%	N=477
Overall quality of the transportation system (auto, bicycle, foot, bus) in Beaumont	4%	N=19	30%	N=142	28%	N=134	25%	N=117	13%	N=64	100%	N=476
Overall design or layout of Beaumont's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	3%	N=15	32%	N=150	34%	N=163	31%	N=146	0%	N=1	100%	N=475
Overall quality of the utility infrastructure in Beaumont (water, sewer, storm water, electric/gas)	6%	N=27	45%	N=213	30%	N=142	15%	N=73	4%	N=20	100%	N=474

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Beaumont	12%	N=55	53%	N=253	28%	N=134	7%	N=32	0%	N=0	100%	N=475
Overall quality of natural environment in Beaumont	15%	N=74	48%	N=226	28%	N=131	9%	N=42	1%	N=3	100%	N=475
Overall quality of the parks and recreation opportunities	11%	N=53	45%	N=213	29%	N=137	12%	N=55	4%	N=17	100%	N=475
Overall health and wellness opportunities in Beaumont	4%	N=21	32%	N=152	35%	N=165	22%	N=103	7%	N=35	100%	N=474
Overall opportunities for education, culture and the arts	3%	N=12	14%	N=68	39%	N=187	37%	N=174	7%	N=34	100%	N=475
Residents' connection and engagement with their community	5%	N=24	32%	N=151	41%	N=196	17%	N=81	5%	N=23	100%	N=474

Table 6: Question 3 without "don't know" responses

Please indicate how likely or unlikely you are to do each of the following.	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Beaumont to someone who asks	27%	N=124	50%	N=234	15%	N=72	8%	N=37	100%	N=468
Remain in Beaumont for the next five years	51%	N=237	30%	N=138	12%	N=58	7%	N=33	100%	N=467

Table 7: Question 3 with "don't know" responses

Please indicate how likely or unlikely you are to do each of the following.	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Beaumont to someone who asks	26%	N=124	50%	N=234	15%	N=72	8%	N=37	1%	N=5	100%	N=472
Remain in Beaumont for the next five years	50%	N=237	29%	N=138	12%	N=58	7%	N=33	1%	N=4	100%	N=471

Table 8: Question 4 without "don't know" responses

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
In your neighborhood during the day	59%	N=277	30%	N=143	6%	N=28	4%	N=17	1%	N=7	100%	N=472
In Beaumont's downtown/commercial area during the day	28%	N=131	46%	N=212	14%	N=64	9%	N=42	2%	N=11	100%	N=460
From property crime	16%	N=73	45%	N=206	13%	N=59	17%	N=79	9%	N=41	100%	N=458
From violent crime	33%	N=150	44%	N=197	13%	N=59	8%	N=39	2%	N=9	100%	N=454
From fire, flood or other natural disaster	33%	N=149	43%	N=200	15%	N=68	7%	N=34	2%	N=9	100%	N=459

Table 9: Question 4 with "don't know" responses

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	59%	N=277	30%	N=143	6%	N=28	4%	N=17	1%	N=7	0%	N=0	100%	N=472
In Beaumont's downtown/commercial area during the day	28%	N=131	45%	N=212	14%	N=64	9%	N=42	2%	N=11	2%	N=11	100%	N=472
From property crime	16%	N=73	44%	N=206	13%	N=59	17%	N=79	9%	N=41	2%	N=9	100%	N=467
From violent crime	32%	N=150	42%	N=197	13%	N=59	8%	N=39	2%	N=9	3%	N=14	100%	N=468
From fire, flood or other natural disaster	32%	N=149	42%	N=200	14%	N=68	7%	N=34	2%	N=9	3%	N=12	100%	N=472

Table 10: Question 5 without "don't know" responses

Please rate the job you feel the Beaumont community does at each of the following.	Excellent		Good		Fair		Poor		Total	
Making all residents feel welcome	7%	N=33	46%	N=209	37%	N=169	10%	N=48	100%	N=459
Attracting people from diverse backgrounds	9%	N=36	48%	N=198	35%	N=143	9%	N=38	100%	N=416
Valuing/respecting residents from diverse backgrounds	10%	N=40	48%	N=198	32%	N=131	10%	N=42	100%	N=410
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	5%	N=21	36%	N=142	42%	N=163	17%	N=64	100%	N=390

Table 11: Question 5 with "don't know" responses

Please rate the job you feel the Beaumont community does at each of the following.	Excellent		Good		Fair		Poor		Don't know		Total	
Making all residents feel welcome	7%	N=33	44%	N=209	36%	N=169	10%	N=48	4%	N=18	100%	N=477
Attracting people from diverse backgrounds	8%	N=36	42%	N=198	30%	N=143	8%	N=38	13%	N=60	100%	N=476
Valuing/respecting residents from diverse backgrounds	8%	N=40	42%	N=198	27%	N=131	9%	N=42	14%	N=66	100%	N=476
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	4%	N=21	30%	N=142	34%	N=163	14%	N=64	18%	N=86	100%	N=475

Table 12: Question 6 without "don't know" responses

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Total	
Overall quality of business and service establishments in Beaumont	6%	N=29	39%	N=187	42%	N=200	12%	N=59	100%	N=475
Variety of business and service establishments in Beaumont	4%	N=19	23%	N=109	45%	N=213	28%	N=134	100%	N=475
Vibrancy of downtown/commercial area	2%	N=7	16%	N=73	41%	N=188	42%	N=193	100%	N=461

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Total	
Employment opportunities	1%	N=4	13%	N=48	43%	N=153	42%	N=150	100%	N=355
Shopping opportunities	3%	N=16	27%	N=129	40%	N=191	29%	N=140	100%	N=475
Cost of living in Beaumont	3%	N=16	33%	N=155	42%	N=201	22%	N=103	100%	N=475
Overall image or reputation of Beaumont	6%	N=28	44%	N=207	35%	N=165	15%	N=73	100%	N=473

Table 13: Question 6 with "don't know" responses

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Overall quality of business and service establishments in Beaumont	6%	N=29	39%	N=187	42%	N=200	12%	N=59	0%	N=2	100%	N=477
Variety of business and service establishments in Beaumont	4%	N=19	23%	N=109	45%	N=213	28%	N=134	0%	N=1	100%	N=476
Vibrancy of downtown/commercial area	2%	N=7	15%	N=73	39%	N=188	41%	N=193	3%	N=15	100%	N=476
Employment opportunities	1%	N=4	10%	N=48	32%	N=153	31%	N=150	25%	N=122	100%	N=477
Shopping opportunities	3%	N=16	27%	N=129	40%	N=191	29%	N=140	0%	N=0	100%	N=475
Cost of living in Beaumont	3%	N=16	33%	N=155	42%	N=201	22%	N=103	0%	N=1	100%	N=476
Overall image or reputation of Beaumont	6%	N=28	43%	N=207	35%	N=165	15%	N=73	1%	N=4	100%	N=477

Table 14: Question 7 without "don't know" responses

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Total	
Traffic flow on major streets	1%	N=5	13%	N=64	27%	N=128	59%	N=280	100%	N=477
Ease of public parking	10%	N=47	39%	N=180	37%	N=167	14%	N=64	100%	N=458
Ease of travel by car in Beaumont	8%	N=39	31%	N=146	33%	N=157	28%	N=130	100%	N=472
Ease of travel by public transportation in Beaumont	8%	N=14	24%	N=44	28%	N=51	40%	N=72	100%	N=181
Ease of travel by bicycle in Beaumont	7%	N=20	36%	N=109	27%	N=80	30%	N=91	100%	N=300
Ease of walking in Beaumont	11%	N=44	39%	N=164	32%	N=133	19%	N=79	100%	N=420
Well-planned residential growth	5%	N=24	25%	N=115	31%	N=139	38%	N=173	100%	N=451
Well-planned commercial growth	3%	N=14	23%	N=105	28%	N=125	46%	N=204	100%	N=447

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Total	
Well-designed neighborhoods	9%	N=42	39%	N=181	36%	N=169	16%	N=75	100%	N=467
Preservation of the historical or cultural character of the community	3%	N=13	24%	N=93	36%	N=136	36%	N=138	100%	N=379
Public places where people want to spend time	3%	N=13	16%	N=75	46%	N=210	35%	N=159	100%	N=458
Variety of housing options	7%	N=31	37%	N=164	37%	N=167	19%	N=84	100%	N=447
Availability of affordable quality housing	6%	N=24	35%	N=150	27%	N=115	32%	N=136	100%	N=425
Overall quality of new development in Beaumont	12%	N=56	40%	N=182	31%	N=140	17%	N=77	100%	N=455
Overall appearance of Beaumont	4%	N=21	43%	N=205	39%	N=184	14%	N=65	100%	N=475
Cleanliness of Beaumont	7%	N=33	45%	N=213	34%	N=163	14%	N=66	100%	N=475
Air quality	15%	N=72	53%	N=249	25%	N=117	6%	N=30	100%	N=467
Availability of paths and walking trails	9%	N=38	29%	N=130	30%	N=133	32%	N=143	100%	N=444
Fitness opportunities (including exercise classes and paths or trails, etc.)	4%	N=18	21%	N=90	39%	N=167	36%	N=157	100%	N=432
Recreational opportunities	3%	N=15	17%	N=77	47%	N=207	33%	N=145	100%	N=444
Availability of affordable quality food	8%	N=37	41%	N=194	30%	N=141	21%	N=101	100%	N=473
Availability of affordable quality health care	7%	N=27	31%	N=120	36%	N=139	26%	N=103	100%	N=390
Availability of preventive health services	5%	N=21	31%	N=119	40%	N=155	24%	N=92	100%	N=386
Availability of affordable quality mental health care	3%	N=7	14%	N=34	34%	N=79	49%	N=116	100%	N=237
Opportunities to attend cultural/arts/music activities	2%	N=6	16%	N=67	30%	N=126	53%	N=223	100%	N=423
Community support for the Arts	2%	N=8	14%	N=48	33%	N=117	51%	N=177	100%	N=350
Availability of affordable quality childcare/preschool	1%	N=4	19%	N=46	38%	N=89	42%	N=98	100%	N=237
K-12 education	11%	N=39	43%	N=148	25%	N=87	20%	N=69	100%	N=342
Adult educational opportunities	2%	N=5	25%	N=64	35%	N=89	38%	N=95	100%	N=252
Sense of civic/community pride	7%	N=30	36%	N=150	38%	N=159	19%	N=80	100%	N=419
Neighborliness of residents in Beaumont	10%	N=46	45%	N=206	31%	N=140	14%	N=66	100%	N=458
Opportunities to participate in social events and activities	5%	N=21	30%	N=124	41%	N=171	24%	N=101	100%	N=417
Opportunities to attend special events and festivals	7%	N=31	34%	N=148	39%	N=174	20%	N=89	100%	N=441

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Total	
Opportunities to volunteer	9%	N=25	36%	N=108	35%	N=103	21%	N=62	100%	N=298
Opportunities to participate in community matters	8%	N=26	33%	N=108	39%	N=128	20%	N=66	100%	N=328

Table 15: Question 7 with "don't know" responses

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Traffic flow on major streets	1%	N=5	13%	N=64	27%	N=128	59%	N=280	0%	N=0	100%	N=477
Ease of public parking	10%	N=47	38%	N=180	35%	N=167	13%	N=64	3%	N=16	100%	N=474
Ease of travel by car in Beaumont	8%	N=39	31%	N=146	33%	N=157	28%	N=130	0%	N=0	100%	N=472
Ease of travel by public transportation in Beaumont	3%	N=14	9%	N=44	11%	N=51	15%	N=72	62%	N=290	100%	N=472
Ease of travel by bicycle in Beaumont	4%	N=20	23%	N=109	17%	N=80	19%	N=91	37%	N=173	100%	N=474
Ease of walking in Beaumont	9%	N=44	35%	N=164	28%	N=133	17%	N=79	11%	N=51	100%	N=472
Well-planned residential growth	5%	N=24	24%	N=115	29%	N=139	37%	N=173	5%	N=22	100%	N=473
Well-planned commercial growth	3%	N=14	22%	N=105	26%	N=125	43%	N=204	6%	N=27	100%	N=474
Well-designed neighborhoods	9%	N=42	38%	N=181	36%	N=169	16%	N=75	2%	N=8	100%	N=475
Preservation of the historical or cultural character of the community	3%	N=13	20%	N=93	29%	N=136	29%	N=138	20%	N=95	100%	N=475
Public places where people want to spend time	3%	N=13	16%	N=75	44%	N=210	34%	N=159	4%	N=17	100%	N=474
Variety of housing options	7%	N=31	35%	N=164	35%	N=167	18%	N=84	6%	N=28	100%	N=475
Availability of affordable quality housing	5%	N=24	32%	N=150	24%	N=115	29%	N=136	11%	N=50	100%	N=475
Overall quality of new development in Beaumont	12%	N=56	38%	N=182	30%	N=140	16%	N=77	4%	N=20	100%	N=475
Overall appearance of Beaumont	4%	N=21	43%	N=205	39%	N=184	14%	N=65	0%	N=0	100%	N=475
Cleanliness of Beaumont	7%	N=33	45%	N=213	34%	N=163	14%	N=66	0%	N=0	100%	N=475
Air quality	15%	N=72	52%	N=249	25%	N=117	6%	N=30	2%	N=8	100%	N=475
Availability of paths and walking trails	8%	N=38	27%	N=130	28%	N=133	30%	N=143	6%	N=30	100%	N=474
Fitness opportunities (including exercise classes and paths or trails, etc.)	4%	N=18	19%	N=90	35%	N=167	33%	N=157	9%	N=42	100%	N=474

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Recreational opportunities	3%	N=15	16%	N=77	44%	N=207	30%	N=145	7%	N=31	100%	N=475
Availability of affordable quality food	8%	N=37	41%	N=194	30%	N=141	21%	N=101	0%	N=1	100%	N=474
Availability of affordable quality health care	6%	N=27	25%	N=120	29%	N=139	22%	N=103	18%	N=85	100%	N=475
Availability of preventive health services	4%	N=21	25%	N=119	33%	N=155	19%	N=92	18%	N=88	100%	N=474
Availability of affordable quality mental health care	2%	N=7	7%	N=34	17%	N=79	25%	N=116	50%	N=234	100%	N=471
Opportunities to attend cultural/arts/music activities	1%	N=6	14%	N=67	27%	N=126	47%	N=223	10%	N=48	100%	N=472
Community support for the Arts	2%	N=8	10%	N=48	25%	N=117	38%	N=177	26%	N=120	100%	N=470
Availability of affordable quality childcare/preschool	1%	N=4	10%	N=46	19%	N=89	21%	N=98	50%	N=234	100%	N=471
K-12 education	8%	N=39	32%	N=148	18%	N=87	15%	N=69	27%	N=128	100%	N=470
Adult educational opportunities	1%	N=5	14%	N=64	19%	N=89	20%	N=95	47%	N=219	100%	N=472
Sense of civic/community pride	6%	N=30	32%	N=150	34%	N=159	17%	N=80	11%	N=52	100%	N=471
Neighborliness of residents in Beaumont	10%	N=46	44%	N=206	30%	N=140	14%	N=66	3%	N=13	100%	N=471
Opportunities to participate in social events and activities	4%	N=21	26%	N=124	36%	N=171	21%	N=101	11%	N=53	100%	N=471
Opportunities to attend special events and festivals	7%	N=31	31%	N=148	37%	N=174	19%	N=89	6%	N=30	100%	N=471
Opportunities to volunteer	5%	N=25	23%	N=108	22%	N=103	13%	N=62	37%	N=173	100%	N=472
Opportunities to participate in community matters	6%	N=26	23%	N=108	27%	N=128	14%	N=66	30%	N=142	100%	N=470

Table 16: Question 8

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Contacted the City of Beaumont (in-person, phone, email or web) for help or information	51%	N=246	49%	N=232	100%	N=478
Contacted Beaumont elected officials (in-person, phone, email or web) to express your opinion	85%	N=402	15%	N=72	100%	N=474
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	70%	N=333	30%	N=144	100%	N=477
Watched (online or on television) a local public meeting	68%	N=320	32%	N=152	100%	N=472
Volunteered your time to some group/activity in Beaumont	70%	N=331	30%	N=144	100%	N=474
Campaigned or advocated for a local issue, cause or candidate	86%	N=410	14%	N=68	100%	N=478

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Voted in your most recent local election	24%	N=113	76%	N=364	100%	N=478
Used bus, rail, subway or other public transportation instead of driving	88%	N=417	12%	N=59	100%	N=476
Carpooled with other adults or children instead of driving alone	44%	N=211	56%	N=266	100%	N=478
Walked or biked instead of driving	42%	N=200	58%	N=278	100%	N=478

Table 17: Question 9 without "don't know" responses

Please rate the quality of each of the following services in Beaumont.	Excellent		Good		Fair		Poor		Total	
Public information services	8%	N=33	46%	N=188	34%	N=139	12%	N=47	100%	N=407
Economic development	2%	N=10	32%	N=132	39%	N=163	27%	N=112	100%	N=417
Traffic enforcement	5%	N=22	32%	N=144	31%	N=139	31%	N=139	100%	N=444
Traffic signal timing	3%	N=15	27%	N=128	32%	N=150	37%	N=174	100%	N=467
Street repair	3%	N=13	18%	N=85	26%	N=124	53%	N=250	100%	N=471
Street cleaning	8%	N=35	35%	N=158	33%	N=152	25%	N=113	100%	N=457
Street lighting	4%	N=19	32%	N=150	34%	N=158	30%	N=142	100%	N=468
Sidewalk maintenance	3%	N=14	34%	N=151	33%	N=145	30%	N=130	100%	N=440
Bus or transit services	6%	N=10	45%	N=81	25%	N=45	24%	N=43	100%	N=179
Land use, planning and zoning	2%	N=8	21%	N=78	33%	N=123	44%	N=167	100%	N=375
Code enforcement (weeds, abandoned buildings, etc.)	1%	N=5	26%	N=106	32%	N=129	41%	N=170	100%	N=410
Affordable high-speed internet access	7%	N=29	37%	N=158	33%	N=141	24%	N=104	100%	N=432
Garbage collection	27%	N=126	54%	N=256	14%	N=67	4%	N=20	100%	N=470
Drinking water	13%	N=56	41%	N=182	33%	N=145	14%	N=61	100%	N=444
Sewer services	16%	N=67	55%	N=239	23%	N=99	7%	N=30	100%	N=435
Storm water management (storm drainage, etc.)	10%	N=44	42%	N=177	28%	N=117	20%	N=86	100%	N=425
Power (electric and/or gas) utility	17%	N=76	57%	N=262	23%	N=104	3%	N=15	100%	N=457
Utility billing	13%	N=58	47%	N=216	29%	N=135	11%	N=50	100%	N=459
Police/Sheriff services	30%	N=128	46%	N=199	19%	N=82	5%	N=24	100%	N=433
Crime prevention	16%	N=64	41%	N=168	30%	N=120	13%	N=54	100%	N=407

Please rate the quality of each of the following services in Beaumont.	Excellent		Good		Fair		Poor		Total	
Animal control	19%	N=61	46%	N=149	25%	N=81	10%	N=32	100%	N=324
Ambulance or emergency medical services	26%	N=75	49%	N=143	18%	N=54	8%	N=22	100%	N=294
Fire services	29%	N=100	47%	N=158	18%	N=61	6%	N=20	100%	N=339
Fire prevention and education	16%	N=50	40%	N=125	22%	N=68	22%	N=70	100%	N=313
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	9%	N=26	34%	N=102	27%	N=81	30%	N=92	100%	N=300
Preservation of natural areas (open space and greenbelts)	7%	N=28	30%	N=116	33%	N=127	30%	N=116	100%	N=387
Beaumont open space	6%	N=24	31%	N=127	35%	N=143	29%	N=118	100%	N=412
Recycling	9%	N=37	29%	N=122	33%	N=139	29%	N=122	100%	N=420
Yard waste pick-up	18%	N=78	51%	N=217	21%	N=89	10%	N=41	100%	N=425
City parks	9%	N=41	46%	N=205	30%	N=135	15%	N=65	100%	N=447
Recreation programs or classes	5%	N=14	26%	N=78	40%	N=120	30%	N=89	100%	N=301
Recreation centers or facilities	5%	N=17	37%	N=124	33%	N=111	25%	N=82	100%	N=334
Health services	6%	N=19	39%	N=129	32%	N=104	23%	N=76	100%	N=327
Public library services	19%	N=68	46%	N=170	27%	N=100	8%	N=31	100%	N=370
Overall customer service by Beaumont employees (police, receptionists, planners, etc.)	18%	N=76	50%	N=209	24%	N=102	8%	N=35	100%	N=422

Table 18: Question 9 with "don't know" responses

Please rate the quality of each of the following services in Beaumont.	Excellent		Good		Fair		Poor		Don't know		Total	
Public information services	7%	N=33	40%	N=188	29%	N=139	10%	N=47	14%	N=66	100%	N=472
Economic development	2%	N=10	28%	N=132	35%	N=163	24%	N=112	12%	N=55	100%	N=472
Traffic enforcement	5%	N=22	31%	N=144	29%	N=139	29%	N=139	6%	N=28	100%	N=472
Traffic signal timing	3%	N=15	27%	N=128	32%	N=150	37%	N=174	1%	N=5	100%	N=472
Street repair	3%	N=13	18%	N=85	26%	N=124	53%	N=250	0%	N=2	100%	N=473
Street cleaning	7%	N=35	33%	N=158	32%	N=152	24%	N=113	3%	N=16	100%	N=473
Street lighting	4%	N=19	32%	N=150	33%	N=158	30%	N=142	1%	N=5	100%	N=473

Please rate the quality of each of the following services in Beaumont.	Excellent		Good		Fair		Poor		Don't know		Total	
Sidewalk maintenance	3%	N=14	32%	N=151	31%	N=145	28%	N=130	7%	N=33	100%	N=473
Bus or transit services	2%	N=10	17%	N=81	10%	N=45	9%	N=43	62%	N=294	100%	N=473
Land use, planning and zoning	2%	N=8	17%	N=78	26%	N=123	35%	N=167	21%	N=97	100%	N=472
Code enforcement (weeds, abandoned buildings, etc.)	1%	N=5	22%	N=106	27%	N=129	36%	N=170	13%	N=63	100%	N=473
Affordable high-speed internet access	6%	N=29	33%	N=158	30%	N=141	22%	N=104	9%	N=41	100%	N=473
Garbage collection	27%	N=126	54%	N=256	14%	N=67	4%	N=20	0%	N=2	100%	N=472
Drinking water	12%	N=56	38%	N=182	31%	N=145	13%	N=61	6%	N=28	100%	N=472
Sewer services	14%	N=67	51%	N=239	21%	N=99	6%	N=30	8%	N=37	100%	N=472
Storm water management (storm drainage, etc.)	9%	N=44	37%	N=177	25%	N=117	18%	N=86	10%	N=48	100%	N=473
Power (electric and/or gas) utility	16%	N=76	55%	N=262	22%	N=104	3%	N=15	3%	N=16	100%	N=473
Utility billing	12%	N=58	46%	N=216	28%	N=135	10%	N=50	3%	N=14	100%	N=472
Police/Sheriff services	27%	N=128	42%	N=199	17%	N=82	5%	N=24	8%	N=38	100%	N=471
Crime prevention	14%	N=64	35%	N=168	26%	N=120	12%	N=54	14%	N=66	100%	N=472
Animal control	13%	N=61	32%	N=149	17%	N=81	7%	N=32	32%	N=149	100%	N=473
Ambulance or emergency medical services	16%	N=75	30%	N=143	11%	N=54	5%	N=22	38%	N=179	100%	N=473
Fire services	21%	N=100	34%	N=158	13%	N=61	4%	N=20	28%	N=133	100%	N=472
Fire prevention and education	11%	N=50	26%	N=125	14%	N=68	15%	N=70	34%	N=160	100%	N=473
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	6%	N=26	22%	N=102	17%	N=81	19%	N=92	36%	N=172	100%	N=472
Preservation of natural areas (open space and greenbelts)	6%	N=28	25%	N=116	27%	N=127	25%	N=116	18%	N=85	100%	N=472
Beaumont open space	5%	N=24	27%	N=127	30%	N=143	25%	N=118	13%	N=59	100%	N=471
Recycling	8%	N=37	26%	N=122	29%	N=139	26%	N=122	11%	N=52	100%	N=472
Yard waste pick-up	16%	N=78	46%	N=217	19%	N=89	9%	N=41	10%	N=48	100%	N=472
City parks	9%	N=41	43%	N=205	29%	N=135	14%	N=65	5%	N=26	100%	N=472
Recreation programs or classes	3%	N=14	17%	N=78	26%	N=120	19%	N=89	36%	N=168	100%	N=469
Recreation centers or facilities	4%	N=17	26%	N=124	24%	N=111	17%	N=82	29%	N=137	100%	N=471

Please rate the quality of each of the following services in Beaumont.	Excellent		Good		Fair		Poor		Don't know		Total	
Health services	4%	N=19	27%	N=129	22%	N=104	16%	N=76	31%	N=145	100%	N=472
Public library services	15%	N=68	36%	N=170	21%	N=100	7%	N=31	22%	N=102	100%	N=472
Overall customer service by Beaumont employees (police, receptionists, planners, etc.)	16%	N=76	44%	N=209	22%	N=102	7%	N=35	11%	N=50	100%	N=472

Table 19: Question 10 without "don't know" responses

Please rate the following categories of Beaumont government performance.	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Beaumont	2%	N=9	13%	N=60	35%	N=157	50%	N=223	100%	N=449
The overall direction that Beaumont is taking	5%	N=23	32%	N=144	32%	N=143	31%	N=138	100%	N=448
The job Beaumont government does at welcoming resident involvement	5%	N=19	25%	N=92	38%	N=142	32%	N=120	100%	N=374
Overall confidence in Beaumont government	4%	N=16	16%	N=70	36%	N=156	44%	N=190	100%	N=433
Generally acting in the best interest of the community	4%	N=19	20%	N=85	37%	N=159	39%	N=169	100%	N=433
Being honest	4%	N=17	16%	N=63	34%	N=134	45%	N=179	100%	N=393
Being open and transparent to the public	4%	N=14	18%	N=70	31%	N=122	47%	N=183	100%	N=390
Informing residents about issues facing the community	4%	N=18	23%	N=95	33%	N=138	40%	N=166	100%	N=417
Treating all residents fairly	8%	N=27	35%	N=122	32%	N=113	25%	N=87	100%	N=349
Treating residents with respect	9%	N=34	38%	N=140	34%	N=127	19%	N=69	100%	N=369

Table 20: Question 10 with "don't know" responses

Please rate the following categories of Beaumont government performance.	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Beaumont	2%	N=9	13%	N=60	33%	N=157	47%	N=223	5%	N=23	100%	N=472
The overall direction that Beaumont is taking	5%	N=23	30%	N=144	30%	N=143	29%	N=138	6%	N=26	100%	N=475
The job Beaumont government does at welcoming resident involvement	4%	N=19	19%	N=92	30%	N=142	25%	N=120	21%	N=102	100%	N=476
Overall confidence in Beaumont government	3%	N=16	15%	N=70	33%	N=156	40%	N=190	9%	N=40	100%	N=473
Generally acting in the best interest of the community	4%	N=19	18%	N=85	33%	N=159	36%	N=169	9%	N=42	100%	N=475
Being honest	4%	N=17	13%	N=63	28%	N=134	38%	N=179	17%	N=80	100%	N=473

Please rate the following categories of Beaumont government performance.	Excellent		Good		Fair		Poor		Don't know		Total	
Being open and transparent to the public	3%	N=14	15%	N=70	26%	N=122	39%	N=183	17%	N=80	100%	N=470
Informing residents about issues facing the community	4%	N=18	20%	N=95	29%	N=138	35%	N=166	12%	N=56	100%	N=473
Treating all residents fairly	6%	N=27	26%	N=122	24%	N=113	18%	N=87	26%	N=124	100%	N=474
Treating residents with respect	7%	N=34	30%	N=140	27%	N=127	14%	N=69	22%	N=103	100%	N=473

Table 21: Question 11 without "don't know" responses

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The City of Beaumont	6%	N=27	41%	N=179	33%	N=147	20%	N=90	100%	N=442
The Federal Government	5%	N=19	25%	N=108	40%	N=171	30%	N=128	100%	N=427

Table 22: Question 11 with "don't know" responses

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Beaumont	6%	N=27	38%	N=179	31%	N=147	19%	N=90	6%	N=30	100%	N=472
The Federal Government	4%	N=19	23%	N=108	36%	N=171	27%	N=128	9%	N=45	100%	N=472

Table 23: Question 12

Please rate how important, if at all, you think it is for the Beaumont community to focus on each of the following in the coming two years.	Essential		Very important		Somewhat important		Not at all important		Total	
Overall economic health of Beaumont	61%	N=287	33%	N=157	5%	N=24	1%	N=4	100%	N=472
Overall quality of the transportation system (auto, bicycle, foot, bus) in Beaumont	30%	N=139	40%	N=187	26%	N=123	5%	N=22	100%	N=471
Overall design or layout of Beaumont's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	53%	N=251	35%	N=167	10%	N=46	2%	N=7	100%	N=472
Overall quality of the utility infrastructure in Beaumont (water, sewer, storm water, electric/gas)	50%	N=237	41%	N=192	8%	N=38	1%	N=6	100%	N=472
Overall feeling of safety in Beaumont	67%	N=314	30%	N=141	3%	N=12	0%	N=1	100%	N=468
Overall quality of natural environment in Beaumont	44%	N=205	42%	N=196	14%	N=64	1%	N=5	100%	N=470

Please rate how important, if at all, you think it is for the Beaumont community to focus on each of the following in the coming two years.	Essential		Very important		Somewhat important		Not at all important		Total	
Overall quality of the parks and recreation opportunities	37%	N=175	48%	N=227	14%	N=66	1%	N=4	100%	N=473
Overall health and wellness opportunities in Beaumont	36%	N=169	45%	N=210	18%	N=83	2%	N=9	100%	N=472
Overall opportunities for education, culture and the arts	38%	N=179	40%	N=189	19%	N=91	2%	N=11	100%	N=471
Residents' connection and engagement with their community	25%	N=116	49%	N=232	26%	N=121	1%	N=3	100%	N=472

Table 24: Question 13

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:	Major source		Minor source		Not a source		Total	
Local newspaper	23%	N=109	36%	N=170	41%	N=191	100%	N=470
City website (BeaumontCA.gov)	58%	N=272	32%	N=153	10%	N=47	100%	N=473
City Manager's monthly email report	28%	N=133	34%	N=160	38%	N=178	100%	N=472
Word-of-mouth	27%	N=125	46%	N=217	27%	N=128	100%	N=470
City Council meetings	31%	N=147	42%	N=195	27%	N=127	100%	N=470
Talking with City officials	26%	N=122	31%	N=144	44%	N=205	100%	N=471
City social media accounts (Facebook, Nextdoor, Instagram, Twitter, YouTube)	68%	N=319	23%	N=108	9%	N=44	100%	N=471
Visiting City Hall or the CRC (Community Recreation Center)	22%	N=104	37%	N=176	41%	N=192	100%	N=471

Table 25: Question 14

Please rate how important, if at all, you think it is for the City to invest resources in each of the following capital projects over the next five years:	Essential		Very important		Somewhat important		Not at all important		Total	
Enhancements to the municipal pool (splash pad, slides, locker room renovations, etc.)	20%	N=94	24%	N=113	40%	N=186	17%	N=78	100%	N=471
Downtown revitalization and City Hall Plaza/Event Center	31%	N=147	29%	N=139	31%	N=146	9%	N=40	100%	N=472
Hiking and biking trails system (expansion, signage, etc.)	37%	N=172	33%	N=155	26%	N=122	5%	N=22	100%	N=471
Expansion of public safety facilities (new Police Department/sub-station additional Fire Stations, etc.)	41%	N=194	29%	N=136	26%	N=121	4%	N=21	100%	N=472
Freeway interchange improvements	61%	N=287	27%	N=127	10%	N=49	2%	N=8	100%	N=470

Please rate how important, if at all, you think it is for the City to invest resources in each of the following capital projects over the next five years:	Essential		Very important		Somewhat important		Not at all important		Total	
Park & community center improvements (shade structures, inclusive playground, fitness equipment, etc.)	32%	N=151	39%	N=184	26%	N=121	3%	N=14	100%	N=470
Upgrade and expansion of athletic/sport facilities	20%	N=96	32%	N=149	41%	N=193	7%	N=32	100%	N=471
Local street & traffic flow improvements	77%	N=363	17%	N=80	5%	N=23	1%	N=6	100%	N=471

Table 26: Question D1 without "don't know" responses

Thinking about a typical week, how many times do you:	Several times a day		Once a day		A few times a week		Every few weeks		Less often or never		Total	
Access the internet from your home using a computer, laptop or tablet computer	81%	N=381	7%	N=33	8%	N=38	1%	N=4	3%	N=16	100%	N=471
Access the internet from your cell phone	94%	N=439	2%	N=9	2%	N=9	0%	N=2	2%	N=11	100%	N=469
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	75%	N=350	8%	N=39	6%	N=30	1%	N=5	10%	N=46	100%	N=470
Use or check email	84%	N=393	11%	N=51	4%	N=20	0%	N=0	0%	N=2	100%	N=466
Share your opinions online	27%	N=128	5%	N=21	23%	N=106	17%	N=79	29%	N=133	100%	N=467
Shop online	27%	N=128	10%	N=45	37%	N=172	20%	N=92	7%	N=32	100%	N=468

Table 27: Question D1 with "don't know" responses

Thinking about a typical week, how many times do you:	Several times a day		Once a day		A few times a week		Every few weeks		Less often or never		Don't know		Total	
Access the internet from your home using a computer, laptop or tablet computer	81%	N=381	7%	N=33	8%	N=38	1%	N=4	3%	N=16	0%	N=1	100%	N=472
Access the internet from your cell phone	94%	N=439	2%	N=9	2%	N=9	0%	N=2	2%	N=11	0%	N=0	100%	N=469
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	75%	N=350	8%	N=39	6%	N=30	1%	N=5	10%	N=46	0%	N=0	100%	N=470
Use or check email	84%	N=393	11%	N=51	4%	N=20	0%	N=0	0%	N=2	0%	N=0	100%	N=466
Share your opinions online	27%	N=128	4%	N=21	23%	N=106	17%	N=79	28%	N=133	1%	N=4	100%	N=471
Shop online	27%	N=128	10%	N=45	36%	N=172	20%	N=92	7%	N=32	1%	N=3	100%	N=472

Table 28: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	26%	N=124
Very good	46%	N=220
Good	19%	N=92
Fair	6%	N=29
Poor	2%	N=9
Total	100%	N=475

Table 29: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	8%	N=37
Somewhat positive	17%	N=78
Neutral	43%	N=202
Somewhat negative	23%	N=107
Very negative	10%	N=48
Total	100%	N=472

Table 30: Question D4

How many years have you lived in Beaumont?	Percent	Number
Less than 2 years	6%	N=29
2 to 5 years	22%	N=103
6 to 10 years	23%	N=108
11 to 20 years	33%	N=157
More than 20 years	17%	N=79
Total	100%	N=476

Table 31: Question D5

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	91%	N=432
Building with two or more homes (duplex, townhome, apartment or condominium)	8%	N=37
Mobile home	1%	N=5
Other	0%	N=0
Total	100%	N=475

Table 32: Question D6

Do you rent or own your home?	Percent	Number
Rent	21%	N=98
Own	79%	N=377
Total	100%	N=475

Table 33: Question D7

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than $500 per month	3%	N=12
$500 to $999 per month	10%	N=45
$1,000 to $1,499 per month	12%	N=53
$1,500 to $1,999 per month	25%	N=110
$2,000 to $2,499 per month	25%	N=107
$2,500 to $2,999 per month	16%	N=71
$3,000 to $3,499 per month	5%	N=21
$3,500 or more per month	4%	N=17
Total	100%	N=434

Table 34: Question D8

Do any children 17 or under live in your household?	Percent	Number
No	47%	N=187
Yes	53%	N=212
Total	100%	N=399

Table 35: Question D9

Are you or any other members of your household aged 65 or older?	Percent	Number
No	75%	N=351
Yes	25%	N=118
Total	100%	N=470

Table 36: Question D10

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than $25,000	5%	N=24
$25,000 to $49,999	14%	N=61
$50,000 to $74,999	15%	N=68
$75,000 to $99,999	22%	N=98
$100,000 to $149,999	23%	N=102
$150,000 or more	21%	N=95
Total	100%	N=448

Table 37: Question D11

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	61%	N=286
Yes, I consider myself to be Spanish, Hispanic or Latino	39%	N=182
Total	100%	N=468

Table 38: Question D12

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	2%	N=9
Asian, Asian Indian or Pacific Islander	5%	N=24
Black or African American	4%	N=18
White	77%	N=349
Other	19%	N=84

Total may exceed 100% as respondents could select more than one option.

Table 39: Question D13

In which category is your age?	Percent	Number
18 to 24 years	3%	N=12
25 to 34 years	27%	N=128
35 to 44 years	24%	N=112
45 to 54 years	14%	N=69
55 to 64 years	16%	N=77
65 to 74 years	13%	N=59
75 years or older	4%	N=17
Total	100%	N=474

Table 40: Question D14

What is your gender?	Percent	Number
Female	52%	N=246
Male	48%	N=225
Identify in another way	0%	N=2
Total	100%	N=474

Verbatim Responses to Open-Ended Question

The following pages contain the respondents' verbatim responses as entered in the web survey and have not been edited for spelling or grammar. Responses have been organized by alphabetical order.

What do you see as the top three needs or priorities for the City of Beaumont?

- #1 by far: Ingress/egress to 2nd street marketplace   #2: lower Mello Roos or lower house prices   #3: Pennsylvania on and off ramps both directions
- #1 Police, Fire, and Emergency services. #2 Better Economic Plan #3 Better traffic solutions to High Traffic   Areas.
- #1 Street traffic near shopping centers #2 Road Repairs #3 Freeway Infrastructure
- 1 and only: Get rid of Mello-Roos. The past city officails misused more than enough money. My realtor and myself did not know my home was in a Mello-Ross community when purchased as a foreclosure in 2008. Mello-Roos is not listed as that in the tax codes and instead uses other identifiers to not stand out. I would not have bought here had I known.
- 1) Cohesive downtown plan or focus instead of the weird hodgepodge currently found on Beaumont Ave. 2) Stop building big ugly boxy track homes on every single scrap on land. Beaumont looks like Orange County in the 80s-90s -- wall to wall houses, inches from their neighbors, with no yard. 3) For gods sake, overhaul the transit/bus. It's so hard to get around anywhere. Hopefully with buses that come more often and serve later in the evening.   (*Additional): Cut the number of stop signs IN HALF on: BEAUMONT AVE. (between 6th and Oak Valley) -- AND -- on OAK VALLEY (between Beaumont Ave. and Highland Springs) -- I mean give me a break! Do ya need a stop sign every five feet?! You could ditch half in both of those locations and be just fine!! It's a nightmare!
- 1) Entertainment - there's none. No Movie theatres, no theatres, no arcades, no actual fun activities. 2) Lower taxes on new communities and split taxes with established communities. The older communities don't pay Mello Roos taxes, but they are benefitting from the New Community taxes.   3) A good healthcare
- 1) Highland Springs way too congested, absolute nightmare and I avoid it like the plague. I would rather shop online or drive out of town.   2) Better schools. Too much focus on electronics, I feel that my daughter learned more in Banning schools than my son is in Beaumont schools.   3) Property taxes and melloroos are ridiculous. If anyone asks, I tell them to watch the taxes. For the price I am paying here, I can get an equally nice home or better somewhere else, and my home value would probably go up faster than it has here. Overall, bad investment and we'll probably leave in a few years.
- 1) Increase size of Highland Springs Ave. for better traffic flow including fixing stop lights on Highland Springs Ave. for more efficiency, 2) Fix Highland Springs freeway on/off ramps, and 3) Decrease crime from 12am-5am as many thieves breaking into cars in Sundance North communities
- 1) lower taxes - or at least STOP RAISING   2) better commercial planning (in n out is going to suuuuuuck traffic wise)   3) less houses - can we stop with the houses and get a target or shopping options and restaurants not on 2nd street?

- 1) more main stream place to eat less fast food   2) more shopping so we don't need to drive to redlands And spend our money there   3) more beautification projects. Beaumont looking a little dreary lately.
- 1) More restaurant variety. 2) Area with combination of eating and casual lounging. 3) Congestion relief along Highland Springs south of Sixth St and North of 2nd St.
- 1) Public officials that aren't corrupt 2) lowering overpriced property taxes 3) expanding business growth in areas of Beaumont OTHER than where all the stuff already is (by Walmart, Home Depot, Kohl's etc!!!!!!!!!!!!!) it is stupid to put everything in one spot where residents have to go underneath the freeway in two lane road!
- 1) Stop approving residential development that burdens homebuyers with extra fees. 2) Fix pavement in older sections of Beaumont. 3) Improve the downtown area so that it is a more attractive destination for shopping, eating, and cultural activities such as an art walk.
- 1) Street improvements in the original part of town. 2) Improved street lighting in the original part of town. 3) More sports facilities.
- 1) Streets and flow of traffic (terrible) 2) Remove the excessive amount of homeless (this is making the community feel very unsafe) (feeling of myself and everyone I know) 3) Provide more money to police for more officers to make it easier for them to perform their jobs (they are doing an amazing job with the resources they have available great job police chief) they deserve more resources
- 1) Traffic flow   2) Freeway off ramps 3) Increased Economic Development.
- 1)Stop taxing us, without improving services.   2)Think before building more stuff, that first we need a traffic plan to accommodate the added cars. 3) Stop the cops from giving out chicken ass tickets. Instead have the cops use the time to get rid of the masive homeless.   That is the only way to stop this town from becomeing little San Bernardino, bring accountability to the crooks left in city hall.
- 1. Improved traffic flow, especially at Beaumont Avenue at the 10 freeway and Highland Springs at the freeway entrance. 2. Increase the number of NICER restaurants (i.e. Lazy Dog, Yard House, BJs Brewhouse), 3. Exercise gym (i.e. LA Fitness)
- 1. Infrastructure (freeway over/underpass, train crossings street repairs on minor streets)   2. Engagement of elected officials with the community and community events (perception is that they only appear for city council meetings or when elections come around and they want to be elected/re-elected. Once elected they don't seem to be involved in community events)   3. Transparency (new home property taxes are above 2% but how exactly are the collected tax monies being spent)
- 1. Road repair 2. Railroad crossing on the west side 3. Freeway access
- 1. Additional traffic lights at busy intersections   2. Improvement or upgrade of playground equipment, pool, etc 3. Additional large chain stores to the area
- 1. Biking/walking saftey trail on oak valley 2. traffic flow (off ramp going 60 east near potrero) 3. Spread out business (not all on highland springs or make traffic flow better)
- 1. Clean up graffiti more often and in a more timely manner. 2. Alleviate traffic on Beaumont Ave near the freeway. 3. Don't build too many new homes.
- 1. Ensure infrastructure is in place prior to further development   2. Improve schools   3. Increase policing I.e more patrols and increased response time/enforcement of property thefts
- 1. Fixing traffic at Highland Springs and 10 Freeway interchange 2. Attracting new businesses like Costco, Trader Joe's, nicer Restaurants, etc. 3. Attracting high tech companies to add to employment base
- 1. Focus on heritage and historical preservation.   2. Smarter development that does not wipe out the views and beauty of the city.   3. Concerted effort to enforce laws requiring homes and businesses to clean up and maintain cleanliness. The 'look' of the city is one of desolation in many areas.

- 1. Highland Springs and interstate 10 traffic flow improvement. 2. better communication on bus and transit opportunities including more stops and schedules. 3. investigate a rail stop in Beaumont for mass transit.
- 1. Improve the freeway interchanges which have not kept up with housing development. 2. Don't forget the west side of Beaumont needs new facilities/stores/restaurants too. 3. The concentration of all new commercial development near the Banning border will continue to create traffic havoc.
- 1. Improve traffic flow along Highland Springs and surrounding shopping areas.   2. Over pass for the train and on/off ramps for I10 in both directions at Pennsylvania.   3. Better maintenance of city parks, walkways, and landscaping through neighborhoods.
- 1. Improve traffic flow to include on/off ramps to I-10 2. Discourage homeless to stand at freeway on/off ramps by installing fencing in those areas. 3. Encourage higher end restaurants to come to Beaumont.
- 1. Keeping Beaumont safe over politics and economic,I feel people and government officials are caring more about opening up. 2. Keeping the north side of our town small town. 3,safety,
- 1. Local streets & traffic flow improvement 2. Freeway interchange improvements 3. Expansion of public safety facilities
- 1. Lower property taxes and melorose 2. more healthy grocery options like sprouts or trader joes and not low end non-organic options 3. Better restaurants for night life/date night. Currently have to travel to palm springs or redlands for a decent date night meal.
- 1. Lower property taxes. 2. Street repairs.   3. Illuminate Gophers.
- 1. Maintain current firefighting capabilities, and look for opportunities to expand through cooperative agreements where applicable.   2. Maintain current levels of police protection. Seek opportunities to expand traffic enforcement activities.   3. Take advantage of any and all opportunities to seek federal and state grants to improve local traffic flow (most importantly freeway on and off ramps for all directions of travel).
- 1. More traffic controls. 2. get Penn. Ave subgrade & frwy, onramps. 3. work with City of Banning to fix Highland Springs Av congestion including making Sun Lakes Blvd a thru-way to Sunset Ave.
- 1. More transparent on where are taxes are going. A report sent to residents? Our are taxes being properly managed?   2. managing traffic flow in high need areas 3. More community events
- 1. Pay off all bonds 2. Cleanup downtown, and facelift to make it attractive to incoming visitors and locals. 3. Repair roads at a quicker pace
- 1. Public Safety....Police and Fire must be supported. 2. Transportation...overcrowded streets pose traffic problems for residents. 3. City Government must be transparent and fiscally sound. No secrets
- 1. Ramps on freeways need to expand for on/off to freeway 2. Parks need to be improve we pay higher taxes and they look like a low income community parks   3. Streets needs to be fixed too much holes.
- 1. Reduce growth. Folks have moved here for the small town quite feel but its moving away from that. 2. Upgrade youth sports parks   3. Storm water infrastructure needs improvement
- 1. Reduce the homeless problem. I do not feel safe with my children.   2. Stop light to turn into noble creek off of oak valley.   3. Keep tax rate lower. Beaumont is a very high tax city. And now water and sewer rates?! Getting to be too much.
- 1. Repairing street surface roads 2. Freeway interchange at Oak Valley & Pennsylvania 3. Increase shopping opportunities - big box anchors Target or Costco/Sam's Club
- 1. Street repair (Beaumont ave by sports park) 2. More lanes on Beaumont ave n other major street due to traffic 3. Traffic flow second street market place
- 1. The City needs to be open about the tax money coming in from local residents, where that money goes, how it is used. Make a plan to keep property taxes down. 2. Listen to the needs of the

community! Stop the massive growth. With no infrastructure the growth has caused impacted schools, roadways, and has caused the community to become divided. 3. Develop a plan to provide for jobs, better jobs for the local residents.

- 1. Traffic 2. High school over crowding 3. Too much building being crammed into small space.
- 1. Traffic flow on Highland Springs Road at I-10 is often a serious bottleneck.   2. Enforcement of all state and county measures relating to the Covid-19 pandemic.   3. Attraction of major retail outlets to Beaumont, so we don't have to drive as much to the Redlands, Riverside, and Palm Springs areas.
- 1. Traffic flow under freeway on Highland springs heading toward 2nd st.   2. Fix the older schools, such as San Gorgonio.   I work there and my daughter attends.   The bathrooms are a joke. Teachers are great btw. 3. Property taxes are just so high
- 1. Traffic on major streets 2. Hiking, Riding trails (South of Highland Springs) Should be open for public outdoor activities   3. Clean on and off ramps of Beaumont Ave. and Highland Springs. (too many weeds. This needs good curb appeal and main impression of Beaumont.
- 1. Traffic reduction   2. Quality education   4. Diverse community
- 1. We need a downtown area where kids and adults can 'hang out' for several hours at a time, with higher quality shopping, restaurants, and entertainment. Brea's 'Birch Street' is an excellent example of utilizing a small space for this purpose. 2. Continue the superb job on social media, including the great humor. Even though there are always people who comment with complaints, this makes the City employees relatable and personable, which helps build an important connection between residents and the City government. Ashley and Marcedes are fantastic.   3. For a variety of reasons, some people don't have a positive view of the current city employees and/or elected officials, and that needs to be overcome. I would love to see something like an annual City 'Open House.' This would not need to be anything expensive or time-consuming, but just a simple event where people could visit City Hall, go to the various departments, put faces with names, and maybe pick up a flyer detailing the services in every department. There are many creative employees on the City staff, and I'm sure they can come up with some fantastic ways to make this interesting and entertaining. Simple prizes for contests, scavenger hunts, questionnaires, whatever...maybe face painting for kids, voting for which department decorates the best, pics with emergency personnel, etc. While some of these things are available at other events, seeing the employees where they work makes a more personal connection. It would also make it easier for residents to drop in with a quick question if they have a face they recognize and know where the department is located.
- 1. Wide and wheelchair- and scooter-safe sidewalks (min 6'-8' for all new sidewalks) 2. Property taxes are among the highest in the County and should be lowered (e.g., City staff salaries are high compared to the services the public receives from them) 3. Put electric lines underground (reduce wild fires, reduce power outages, and beautify the city)
- 1. Work with Calimesa, WRCOG and Caltrans to get Cherry Valley and I-10 Interchange widened--funded and fast-tracked. 2. Fire Station for Fairway Canyon Area/southern part of City 3. Signals on Pennsylvania and 1st Street, and extend 2nd Street west from Kohls area.
- 1.Better street planning for traffic flow 2. Train underpass on Pennsylvania 3. Downtown overhaul, including new Police Department
- 1.entertainment 2.show downtown Beaumont some love don't just focus on new communities 3.traffic control/road improvements
- 1.Improve infrastructure to meet the demands of all the new housing. 2. Limit warehousing facilities. 3. Fire safety
- 1.Local street and traffic flow from north to south side of the freeway. 2. Control of the homelessness. It is very unclean, unsafe and degrades our city.   3. Upgrade downtown area and make it a visual beauty

- 1.Police and fire response time faster/ actually respond 2. Maintain the landscaping in ALL neighborhoods and streets that the city is responsible for. Over here in tournament hills the city hardly ever comes on this side of the freeway to maintain our streets (desert lawn, oakvalley parkway) 3. Fixing the broken street lights our taxes pay for so we can see better at night (oakvalley parkway, desert lawn)
- 1.Recreation for kids, also special needs kids.(autism.) 2.More entertainment for families. 3.Less homeleness, and better off ramps getting into our town. (Like Yucaipa.)
- 1.Stop building homes 2. start bringing at least a few higher end retailers 3. More and better restaurants to the area
- 1additional frwy onramps offramps/improvement to impossible Highland springs exit/onramp 2 redevelopment of downtown with character beauty and small artisinal shopping,dining 3get rid of the ugly beaumont sign at freeway or at least use it to highlight cultural events instead of crass advertising
- 1-establish financial security 2-stop further home building 3-improve infrastructure
- 1-Government integrity   2- Public infrastructure and safety 3-safety
- A new city council
- A really good explanation of the CFD's ie who's received funds and why...in other words a true accounting including the $ that were embezzled so that everyone can understand what as been done...nobody will like it I'm sure but a least they will know so that most everyone can move on.   Get the traffic flow under control including on and off ramps for the freeway.   A good low cost internet system...if we've learned anything from the virus it is how essential a good low cost or free internet is for daily life.
- accessibility from 2nd street market to the rest of Beaumont. Upgrade freeway interchanges. Keep industrial building in an industrial area. Improved access to 60 frwy
- Adapt roads, traffic lights, and freeway entrances/exits to the growing population of residents moving to Beaumont due to more housing developments.   Add more cultural experiences to the city, given that more diverse groups are moving out here.   Would love to see more places to walk and public to congregate, like a downtown square for live music and festivals
- Additional Emergency facilities (police, fire, etc.) Traffic upgrades (Freeway interchanges and local Streets) traffic flow is horrible
- Additional walking / running paths especially on Highland Springs from Starlight to Brookside.   Add a Target site in the city.   Build out a 'restaurant row' next to Applebee's on 6th street.
- Addressing traffic before new shopping center.
- affordable housing   bicycle lanes prevent street bottlenecks
- Are beautiful somall community doesn't need more housing communitys crammed in here because now we are in just a big traffic jam .
- Arts Shopping(all kinds) Nice restaurants, cafes. NOT fast food
- assistance for homelessness
- Attracting more big box stores, improving freeway interchanges and streets, attracting big business
- Beaumont has gotten to big to fast. I raised my family here in the 90's. The town has lost its identity. I will not stay here much longer.
- Because of past mismanagement and ongoing accusations of current mismanagement in social media and news sites, it is essential that there is ongoing financial auditing to prevent any misuse of funds. Overall land use planning is essental. Visit Bend, OR to see how rapid growth can be beautiful. Include more paved multi-year trails for access from residential areas to shopping.
- Better policing, Better commercial development

- Better and upscale restaurants, more and higher quality retail stores, and infrastructure improvements.
- Better partnership with well established national chain stores.   Revitalize downtown and family friendly similar to Redlands downtown   Promote owner operated Restaurants
- Better retail stores and dining restaurants. No more fast food! Improvements to freeway on/off ramps and overpasses.
- Better roads. Better school activities. Putting tax dollars where the residents want, not what the politicians 'think'.
- Better Stores such as Target, Costco or Sam's club. Trader Joe's and Sprouts. Bigger and better Hospital and medical services.   Cleaning up the homeless at intersections and shopping centers.   Direct
- Better streets, better maintenance of Parks, communication
- Better streets/street lights, clean up Beaumont Avenue and 6th street, Better connection with law-enforcement/city officials
- Better traffic flow, less crowding in schools, better local governmental management
- Better transparency with Melo Roos funds. Ability to keep track of and know how much Melo Roos funds there are and making it public. Less new housing as housing has outstripped Beaumont City and causing severe traffic issues. Pave more streets!
- Bridges, street widening, on/off ramps
- Bringing in companies that provide jobs for those who have higher education. We have a lot of stores which employ mostly non-college graduates. No more discount stores or warehouses! Improve the traffic flow around Highland Springs shopping area.   Please don't install any more stop signs! Residents from other cities actually make fun of Beaumont for the number of stop signs we have :) Why is there a stop sign on Palm between Cougar Way and Oak Valley?
- Businesses Street care Schools
- City Beautification, Street Improvements, and general maintence!! We pay a lot for taxes and special assessments and yet the greenbelts get stripped of plants instead of growing them and taking care of them, city appears to simply tear out plants and trees instead of maintaining them. Sidewalks are not cleaned of debris, weeds overtake cracks and overall general lack of housekeeping for what could make the city look better to those who visit or consider moving here. We're not Temecula but if you compare with how they and other city's maintain the public areas, it's beautiful and looks good. We have dirt, rocks and weeds. With what's collected from even my CFD we should have a lot more aesthetically pleasing areas!!!
- CITY HALL SHOULD BE HONEST AND STOP BEING CORRUPT.
- City identity, unique locally owned small businesses, revitalizing (creating) downtown
- City infrastructure, more police and another fire department.
- City Roads, Freeway interchange & Ramps, Employment.
- City street, traffic flow and timing of lights, its HORRIBLE now.
- Cleaning up weed everywhere in different green belts or behind homes it's out of controls and fire hazard. Lower property taxes (Mello Roos) or reimburse the amounts that were embezzled to homeowners for all the years no improvements were made
- Community Centers Street Congestion   Outdoor activities
- Complete the lanes on Desert Lawn Drive that we're supposed to be completed greater than 12 years ago when I first bought my home!!!!
- Congestion on roads near commercial areas, more recreation (too many homes and not enough fun places to visit), keep the small town, open land feeling of Beaumont

- Continue to improve city streets, not just the one where major traffic exists, but those in smaller city streets. Those residents would be so grateful not to be driving in streets full of bumps and holes in which city repairs have made it worst.
- Continue to maintain fiscal responsibility.   Economic development to bring jobs   Encourage the arts
- Continued jobs expansion in medical fields. Progress in upgrading freeway interchanges Development of non-motorized transportation plan and network
- Crack down on crime, gangs, graffiti. Repaving streets/potholes. Flood control
- Crime Homeless people Police Department
- Crossing of train tracks and major street issues, fun recreation for instants splash pad, kid friendly places, street repairs,
- D,E,H
- Deal with homeless Attract businesses and employers Improve street to freeway flow
- Dealing with homeless. Traffic at I-10 freeway intersections especially Beaumont Ave, Highland Springs and promised expansion at Pennsylvania. Taxes are way too high and usually are not properly disclosed when buying a home in Beaumont. We may move out of Beaumont partially because of the taxes.
- Development of a quality historic downtown, if necessary by reerecting historic buildings. A space where people want to come to, travel here for, visit, stroll around, enjoy cultural activities.   There is no city center in Beaumont, did you know that?   Since the freeway was built over the former city center, nothing has ever replaced it.   The corporate structures on the south-side of the freeway are not a replacement for a functioning city center that is not dominated by corporate chains and ugly gigantic parking lots.   Also the preservation of however much nature there is still left in this area.   Lastly we need a train station along the planned train line to Indio. It is unbelievable that a train line is being planned with tax-payer money without a stop in Yucaipa and Beaumont / Banning?   We also need at least one good organic store in this town. Maybe Clark's Nutrition would be willing to open one?
- Do something about the homeless problem. For the high taxes I pay, I don't want to see homeless people everywhere I go in town. It's unsafe and makes our city really trashy. Also, build a new high school or come up with a solution for the overcrowding. Finally, please fix the roads.
- Downtown area Road fixes Community building through arts and culture
- Easing traffic flow, offering increased athletic facilities (gyms, tennis courts, hiking/ running trails), maintaining safety of residents
- Easing traffic near the schools at school hours (beamount & cherry ave especially). Make it safer for kids to walk and bike to school. Add more art and cultural events.
- Economic development, restoring financial trust with Beaumont citizens, and enough emergency services to keep up with population growth.
- economic growth dealing with image of corrupt local govt public safety/quality of life
- Ensure city council accountability for spending and allocating funds correctly (our police department needs far more than what is being allocated, particularly in proportion to the amount of work our officers are asked to do); increase community engagement with more culturally educational activities (a lot of people in Beaumont are culturally sheltered and we need to do better to be more inclusive); more opportunities for volunteering, especially outdoor activities that teach the community on the importance of conservation of our natural resources
- Expand public safety. Freeway Interchange. Hiking Biking Trails.
- Expansions to fire and police services, better flow of traffic, freeway interchange
- Figure put how to fix the traffic issue on highland springs between 6th street and 1st street. The homeless issue. Do something. Not just tell them to 'move along. Help them so the people, business employees, etc don't feel unsafe and dont feel the need to ban them. Stop the bicyclists from taking

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over EVERYTHING! They don't follow the laws of the road. They assume they can be ANYWHERE and are jerks in general. If they are going to insist on using our roads then they should have to follow the same laws and safety procedures that drivers are required to.

- Financial state of the city Traffic flow Education
- Fire Station on the West Side -- Staffed Traffic Nonsesne of Highland Springs Park services --- bathrooms / drinking fountains would be nice
- Fire Station on West End Less crowded schools   Good use of our ridiculously high property taxes.
- Fire station to support Fairway residents Police services is essential residents need to feel safe in all parts of Beaumont Social media or something along those lines to communicate and promote Beaumont
- Fiscal responsibility Fix the pot holes Encourage support for local business
- Fiscal solvency; k-12 education; safety
- Fix ALL bad streets, a just infrastructure costs that go up each year, it's hard on a family that is on a fixed income retired people, fix quality of water where I live the water doesn't taste very good.
- Fix and improve infastructure. Fix the traffic problems Make builders pay for improvements instead of the residents (roads sewers parks fire and police stations)
- Fix cities streets completely throughout the city! The streets are rougher than a dirt road! Our ally is smoother!!!!!' Lived in Beaumont my whole life and streets have Never been worse!!!!! Embarrassing to be frank. Better planning in every area schools and lastly especially traffic area's!! Trying to go to where most shopping areas are highland springs, Pennsylvania Avenue, first street etc. so very congested because there's no planning for new streets to get to those areas. Traffic is Absolutely horrible!!!! You allowed new shopping structures which means more people but same streets intended for a smaller shopping area!!!!
- Fix our streets!   Reduce property/vehicle crime.   Regain trust from the community, as our city government is skewed. The community is paying for all of the previous mishandled funds and embezzlement.
- fix roads take better care of the soccer fields -   social updates for Ashley are good
- fix street congestion especially on highland springs avenue, more law enforcement presence and resolve homeless people in city.
- Fix streets, better dining options and entertainment for us young folks.
- Fix streets, freeway access
- Fix the Highland Springs/10 fwy intersection/signals/too close together streets. Terrible traffic jams, takes multiple signals to get thru that poorly planned area.
- Fix the road congestion on Beaumont ave the timing of the lights leading to freeway.   Upgrade Pennsylvania so even if there is a train we can still get on freeway or make it a bridge so we can still cross.   Fix the potholes and streets. Fix the landscape
- Fix the roads! Fix the crime rate! Fix the homeless and panhandling situation! I don't like being approached in a parking lot by panhandlers while grocery shopping!
- Fix the traffic problem at Beaumont Ave and 1st Fix the traffic problem on Highland Springs from 1st to Oak Valley Pkwy Get an on ramp at Pennsylvania Take better care of medians and trees along Potrero between Highland Springs and Seneca Springs Pkwy.
- For traffic issues to be resolved.   Pot holes and roads repaired or repaved. Build commercial properties (more restaurant options) and other retail buildings on the north side of the freeway.
- Freeway improvements and street traffic flow

- Freeway improvements, public safety - we need a fire department near the fairway canyon community and downtown really needs a facelift
- freeway ingress and egress no new communities built without support systems first budget control
- Freeway Interchange / community infrastructure / public safety
- Freeway interchange improvements   Park and community center improvements   Enhancement to municipal pool
- Freeway interchange improvements Local street & traffic flow improvements Expansion of public safety facilities (new Police Department/sub-station, additional Fire Stations, etc.)
- Freeway interchange improvements, commercial/industrial growth, public safety expansion on west side
- Freeway interchange/overpass/on-off ramp improvements, fitness/outdoor/park/ recreation Improvements, Cost of utilities/taxes
- Freeway intersections   Bring new shopping   Restaurants as more homes are being built there has been no additional restaurants for families to enjoy.
- Getting the freeway access fixed. Bringing in new businesses and larger shopping centers such as Target or Costco or both. Reduce taxes and plan a more efficient budget
- Grade/train separation at Pennsylvania Grade/train separation at Pennsylvania   Grade/train separation at Pennsylvania
- Gym, hiking trails, street lights
- Healthier options for residents. A plan to keep the economy on a upward momentum. Residence have moved in with high income brackets but the money is filtered into surrounding cities. How do we attract the choices the residents wants and are leaving the city to acquire.
- Healthier restaurants, more affordable utilities, improved local hospital
- High School Less residential development. And again, High School
- Highland springs traffic jam Roads
- Homeless on corners asking for money at stop signs.   Street lighting. More police presence at night time, especially when out shopping. More educational and physical activities available for underprivileged children.
- Homeless problem crime appearances of city
- Homelessness task force Educational access and the digital divide Attracting higher wage employment opportunities to reduce loss of tax revenue from commuters
- I-10 Interchanges, both access and landscaping. I-10 & Highland Spring interchange is an eye sore!
- Improve downtown area Improve health clubs/gyms with daycare and recreational facilities Improve bike paths
- Improve Highland/10 freeway traffic flow Monthly newsletter to residents A local business and city government directory.
- Improve infrastructure in terms of traffic flow both on freeway on/off ramps as well as city streets. Maintain and improve recreational paths for walkers and cyclists   Preserve the historic downtown area in a way to attract new business and entertainment for residents
- Improve streets/planning. Improve communications/transparency. Lower property taxes/eliminate Mello Roos.
- Improve the sewer lines in older parts of town.   Repair city streets (Massachusetts ave and 12th st are prime examples)   Walking and hiking trails

- Improve traffic flow around the train tracks.   Keep up the good work with the police department.   Stop large commercial buildings from coming in around residential areas. Which in increase truck traffic and pollution.
- Improve traffic flow on Highland Springs. Attract more businesses such as Target and Costco. Get a big time gym such as 24 hour fitness or LA Fitness.
- Improve traffic infrastructure, bring businesses like Costco and Target, and ensure we have adequate number of schools for our growing population.
- Improved on/off ramps with stop lights: Cherry Valley Blvd with at least 2 lanes in every direction Improved on/off ramps: Beaumont Avenue with at least 2 lanes in every direction More attractive downtown with nice stores, places to go out, theatre, cinema, restaurants with nice views on San Gorgonio and San Jacinto. It should have an emphasis on the views and a combination of history and future. Right now there is nothing that makes me want to come there and spend an afternoon/evening
- Improved roads and freeway on/off ramps. Bike and walking paths. Reduction or elimination of Mello Roos tax. Reclaim storm water runoff.
- Improved storm drain, repaired roads, PARKE WITH OPEN RESTROOMS!!!!
- Improvement in the infrastructure; specifically roads, and freeway on/off ramps with the growth the city is seeing.   An increase in quality retail/food establishments to reflect the needs of the ever-expanding housing market. Focus on adding schools at all levels to help handle the influx of students with the new housing developments.
- Improvement of Highland Springs traffic flow. Addressing homelessness issues in and around Highland Springs/ Banning border area as well as general cleanliness of that area. Availability of quality foods from farmers markets, higher quality grocery stores, and higher end restaurants with night life.
- Improving the traffic flow on and around HighSprings. Improving (repaving) the all of the city street in Beaumont. A new library for the City of Beaumont, the current library is very old and sad and the community deserves better.
- Improving traffic as it is a reason we are considering moving away   Reducing housing development as it is adding more people before the freeway and construction have accommodated for the people moving. Poor planning
- Improving traffic conditions especially around Highland Springs / shopping area. Stop over building! Get rid of transients. More police.
- Increase economic impact and downtown redevelopment through development of arts, recreation and leisure activities such as restaurants (independently owned) movies, and entertainment   Bring in higher education like a college or university to the pass   Improve shopping and recreation opportunities
- infastructure Crime prevention less housing development
- Infrastructure Local Economy Education infrastructure
- Infrastructure planning Infrastructure finance Infrastructure Maintenance
- Infrastructure, off ramps, help the homeless not run them off.
- Investigate the cops who eat breakfast at EL Charo at 0700 after roll call & not likely on their Boy (break) or Adam (lunch break) and the citizens are paying for this dishonest cops use of public funds & time for them to eat breakfast instead of patrol and be seen in the community.
- It would bring more value and pride to living and life in Beaumont. Why leave the city when you have it here.
- Keep Taxes down and improve the streets and freeway infrastructure and stop building thousands of homes in Banning and have Beaumont residents pay for the infrastructure improvements.
- Keeping my community (stetson) free on all fire hazards as weeds and graffiti

- Keeping streets updated to handle the increase in population. Keeping freeway traffic from backing up local streets. Maintaining safe trail system.
- Large new residential tracts do not have fire coverage regardless of taxes & promises. This alone is very dangerous and draws ire with residents packing promised services.   Roads are just now starting to improve, however decades of neglect have taken a toll on perception and patience.   Lack of biking and hiking lanes /trails are also a concern. Many streets are very dangerous to ride or walk due to poor conditions and lack of clear lanes for different types of traffic.
- Leadership, More info on needs of the city, Spend within your means and not raise our taxes
- Less housing with more open spaces like parks and trails Education Safety
- Less Traffic   Less crime Need more school
- Local street & traffic flow (especially Highland Springs near the 10 fwy). Resurface and stripe the streets along Highland Springs & Ramsey. Freeway interchange improvements.
- Local street & traffic flow on highland springs and 2nd street. Ridiculous traffic!!   Freeway interchange Hiking trails
- local street and flow improvements freeway interchange improvements Downtown revitalization and city hall
- lower property tax..improve hospital so not afriad to go there....lower property tax to improve trust in government ..very critical
- Lower property taxes!! No more building homes or warehouses!! More police!!
- Lower property taxes. Address traffic concerns. Less fast food, more family restaurants
- Lower taxes Better transportation to airports Cleaning up the ugly downtown. When we get visitors we never show them the downtown areas. It's such a muddle if ugly spaces and buildings and no decent restaurants
- Maintain city streets. Improve 6th street   Shopping and no more tire shops.
- Maintain open areas, parks and rec, and quality education
- Maintaining the landscaping and repairing of city streets and highways.   Development of commercial businesses and restaurants. So we don't have to travel out of the city of Beaumont. If there would be more health and medical professionals and offices in the city. I would like to eventually change my health and dental providers that are local.
- Make downtown look like someone lies here
- Making downtown look nice Improving parks with splash pad Traffic flow
- Making the flow of traffic through town better accommodating all the new growth. Attracting better and a wider variety of businesses.   Taking care of the homeless situation.
- Managing growth Controlling traffic   Keeping it safe
- Many of the residential streets Need Major repair Need Commercial areas spread out , too many new businesses crammed into 2nd street shopping area . All residents would like the Concerts in the park Quality the way it was .
- More businesses (like target, sprouts, etc), more recreation, less residental building/more preserving
- More entertainment businesses. More restaurants. Better traffic flow.
- More options for activities for kids to participate in, such as, trampoline parks. Also, improving diverse community events for all residents to attend to reduce hate and intolerance of people that are perceived as 'different'. More hiking trails would be great. A variety of grocery stores other than Stater Bros would be appreciated.
- More police and traffic enforcement   More local hospitals Retain open spaces for outdoor activities
- More proactive policing. (POP teams), more motor units, traffic improvement.

- More things to do. Traffic is a HUGE problem. More fire stations.
- More traffic signals   Less stop signs   More police patrolling at night and day
- Need more police presence/safety in the shopping areas, we need people in our local government that are trust worthy with our funds, much improvement on our homeless.
- New businesses- no more dollar stores or car washes, New restaurants- sit down - not take out Traffic control and freeway on and off ramps. More infrastructure. Highland Springs is way to crowded.
- New downtown facilities, freeway repair or expansion , family hiking , walking trails.
- New streets around shopping centers -New streets in neighborhoods (cougar ranch area) -CRIME!A lot of it going on at night. Need patrolling rather than cops just sitting in their cars in parking lots at night doing nothing.
- Nicer and more variety of restaurants Better maintained parks
- Not to raise bills all the time and give city workers and districts money raises when there closed and the Residents don't have a chance to agree or disagree it's more taken advantage of the people of Beaumont and you can see people here are upset how are you guys conduct our bill cost
- Offramp traffic Not enough commerce for homes Too many new homes
- On ramp off ramp 10th street 10 fly
- Open small businesses ASAP, they are dying.   Our local library has amazing staff but subpar facilities. The pool needs adecuate staff not teenagers endangering everyone. We need an aquatic center at a new location. Nicer neighborhood
- Our roads need LOTS of work. Safety. Can't even park our vehicles at a park to go for walks without getting broken in to.
- Over passes or under,   Improve streets More police personnel.
- Park & community center improvements (fitness equipment) Local street & traffic flow Hiking and biking trails
- Parks and Recreation.   Roads   Public safety
- Police and Fire Stations. -Street and traffic flow/FWY interchanges.   -Parks & Rec improvements.
- Pre kindergarten   Affordable Daycare
- Preparing for growth (I.e. freeway exit improvements)   Quality of life- reduction of congestion on freeways and main roads   Need to expand commercial retail/dining opportunities to keep the money in Beaumont. Many residents are commuting to redlands to dine and meet with friends.
- Preservation of open spaces Traffic control Infrastructure
- Preserving open space Stronger fiscal management Stop taxing the citizens so heavily through property tax and cfds
- Proper roadways able to handle the new growth   New fire stations   Accountability for funds spent
- Provide transportation infrastructure to accommodate all of the new residential housing that is coming in. Leave the pool open this season with social distancing. More police for more protection.
- public safety improve roadways, street repairs,   lower taxes, stop robbing Peter to pay Paul
- Public Safety Facilities, Traffic Flow, and Parks
- Public Safety-Police & Fire Traffic Flow Commercial Development
- Public Transportation Park equipment (structures and types of parks) 2st Street traffic flow
- Reduce property taxes Modernize 6th street, no more dollar stores or Mexican restaurants, no more thrift stores
- Reduce Traffic Congestion Repair streets Conserve water

- Reduce traffic congestion at 10 freeway and Highland Springs Ave.   Beautify on/off ramps and intersections at 10 freeway and Highland Springs Ave.   No more permits for single family housing until above 2 items addressed.
- Reducing traffic (I won't go to Second St due to the traffic on Highland Springs, Beaumont Ave and the train on Pennsylvania) reducing crime (has increased substantially since I moved here in 2008) adding commercial resources including higher end shopping and dining for residents. If we want to be a City Elevated, we cant keep adding dollar/discount stores. The homeless is out of control. It used to be centered around 6th st. Now they are everywhere, even in residential area's off Oak Valley/14th St. Does the city have a shelter or outreach program?
- Reduction in homeless and crime. Building actual jobs (i.e. tech jobs, high paying jobs, jobs that require an education) NOT warehouse jobs. Fix the streets and infrastructure (Highland Springs, Pennsylvania, 2nd Street Marketplace) so the city is actually usable.
- Reduction of assessments on property tax bill. Repair roads that are in serious disrepair, i.e. 7th St. More amenities, i.e. Sam's Club, movie theater, restaurants.
- Repair road Relieve traffic congestion in shopping area just north and south of 10 freeway between Beaumont Ave and Highland Springs Relieve impact of homelessness
- Repair Roads Ease traffic congestion Bigger post office
- Repair streets Traffic flow on Pennsylvania Repair streets. Yes this is on here twice. Our roads are ridiculously bad. It's a shame they have not been fixed yet.
- Retail Restaurants Homeless population
- Revamp downtown area like Redlands. Attract better retail and restaurants (target, cost plus, michaels..etc like a citrus grove center. No more fast food and low end shops like Five Below!! Improve street flow and freeway off ramps. Need off ramp from the 60 to Potrero to access housing development. Clean up city!! Landscape medians, clean up weeds and trash.
- Revamping downtown Beaumont and the overall look (ie, from the freeway), ease of traffic (highland springs), new high school
- Revitalization of downtown, keeping parks and open areas maintained, contracting with more upscale merchandisers such as restaurants and a Costco.
- Road improvements and developing additional retail and restaurants.
- Road improvements on 9th street. More sidewalks down Pennsylvania Street so you don't get hit by a car trying to cross the tracks and get to Walmart. And another high school near Walmart for all those new homes being built. And we need a 24 hr fitness here along with a Kaiser hospital. That's what we need.
- Road improvements..Make sure road work doesn't look like patched, more commercial and recreational opportunities,
- Road repair   New Police Station Affordable housing
- Road repairs   Traffic flow
- Road safety, including more designated turn lanes with designated turn lights, and improving the road/traffic infrastructure around Highland Springs Rd and 2nd St.   More police presence on our roads and throughout our neighborhoods.   Making the aesthetics of our commercial areas and Beaumont Ave/ 6th streets more attractive.
- Roads
- Roads and Street maintenance Bringing Technical jobs Solution to Homeless population in Beaumont
- Roads to be resurfaced   Mello-Roos to be reduced
- Roads, freeway on/off ramp, traffic

- roads, upgrades to our environment
- Roads/Traffic in the city and school overcrowding.
- Safety   Schooling   Community
- Safety Cleanliness   Traffic
- Safety New quality businesses Traffic projects
- safety transparency traffic
- Safety (proactive policing) student education
- Safety measures and more patrol Road repairs and traffic flow including freeway on and off ramps more focus on health and wellness
- Safety should be one. We don't feel safe in beaumont with such little police presence. When police get called they do almost nothing. Second Beaumont needs to clean the streets and parks. Every morning I take a walk I see so much trash both on the street and the sidewalks. Also their landscaping is a miss.
- Safety, economy, infrastructure
- Safety,traffic, street
- Safety. Sense of community. And traffic!
- Safety/health, traffic flow and bring in more commerce
- Schools Roads Businesses
- Schools!!! Affordable and government funded Pre-Kinder!!!! There's many toddlers in this city without any kind of school guidance until kindergarten!! Our children are our future!!!! Beaumont's 'Head Start' is not enough, and very underfunded!!!!!!! Also, many working families do not qualify.   Many elementary schools in the state of california have Pre-K incorporated along with Kindergarten. City of Beaumont should prioritize that!!! More state and federal money to the city of beaumont and school district of beaumont!   Parks do not have shaded areas for picnics.   We need classes for kids, and sports from a recreational area in beaumont. The senior center is not enough.   Make city of Beaumont more inviting for new and growing families!!! Theres not much of that here.   Baby and me classes Toddler classes Indoor gyms Soccer Baseball Arts/crafts For younger kids!   Expecting mothers/fathers
- Shopping Dining Street infrastructure
- Shopping like Costco, old navy, target. Sit down restaurant like Olive Garden. Better freeway entrance exit- train problems.
- Shopping, road repairs.
- Sidewalks for the communities west of bcommunities between 10th street down to 6th street and elm. Extremely unsafe for child not to have sidewalks in this community. Tree maintenance. There are extremely large trees that the city needs to trim down. At least one to two more middle schools and high schools
- Slow down building homes Fix streets in old Beaumont Better restaurant options, less take-out
- Small business growth, revitalization and street flow
- Splash pads Traffic flow Freeway
- Stop building homes. Roads must be widened and lanes increased. Sidewalks and bike lanes are filled with 'goat head' thorns. They're constantly in my shoes and giving me flat tires on my bike. Especially in the area of Beaumont Ave in between Oak Valley and Brookside ave.
- Stop building houses! It is impossible to drive around town. Too many families are moving into the new homes causing more cars to be on our streets! Beaumont is turning into dirty Moreno Valley.
- Stop building houses! We need recreation for teens. Beautify the city.

- Stop Caltrans promotion of drugs and pot!! It makes our city look trashy! Many have called and complained...no one listens.   Mello roos 2.3 is robbery! Ridiculous!   City council is a joke. They vote their friends into office without a city vote. Thats how the mayor got elected... rigged!!   Lying to the residents of Beaumont...where is our money! Criminals...no transparancy!
- Stop new homes from being built in the mountain pass
- Street and drainage repair. Improved traffic flow. More diverse commerce.
- Street and traffic flow improvement, more sit down dining (not fast food) and less industrial development.
- Street and traffic flow should be THE top priority, not building more houses and bringing more people to our city when our current infrastructure can't even support the amount of people we have now. No more new houses! And the next top priority should be to build more schools in order to accommodate the increasing amount of children in our city due to all of the new houses. If I had to choose a third priority, it would be to bring more of a variety of businesses to our city so we can spend our money locally rather than having to shop in nearby cities so frequently.
- Street improvements ,more police presence and more job opportunities
- Street planning - traffic flow More sit down restaurants   Shopping opportunities
- street repair Freeway access Police patrol
- Street repair maintain appearance of areas weeding streets sidewalks pride of community there is none now
- Street repair Support of local businesses
- Street repair (Especially Beaumont Ave in front of sports park) Ease of traffic on highland springs and 2nd street marketplace   Commercial development outside of 2nd street marketplace
- Street repair and maintenance, leisure and entertainment opportunities
- Street repairs Traffic flow improvement Retention of open lands (stop with the housing developments for a bit)
- Street repairs Transparency Cap residential growth
- Street repairs and traffic flow
- Street repaving, Community celebrations   Promoting business
- Streets, traffic, appearance of vacant land
- Taxes are very high and Mello Roos is never ending, work on giving a break for the senior property owners.
- The biggest issue with the ongoing construction of new housing and more people moving to Beaumont something must be done to improve the flow of traffic. It's already too congested. Always a mess!
- The city is unbalanced in design and over crowded on 2nd street with business and traffic. The schools were not planned appropriately and are not placed equitably in the city. We have lost our small town feel and dont have enough room for all the added traffic.
- The social & economic Infrastructure of the city. No more repetitive businesses. Bridge & road expansions.
- The street and traffic flow improvements. Freeway improvements Expansion of Police and Fire Stations
- The streets on Beaumont Ave and Highland springs need to be reevaluated due to highly congested traffic. Also, the parks and recreational areas need to be upgraded or redeveloped. The park South of Seneca Springs has no restroom and it appears that it was never fully completed.
- This city needs more shaded playgrounds, updated park equipment, swings, splash pads for the kids in the summer.

- Top 3 needs of Beaumont: 1- The planning of retail centers should be better thought out to include adequate ingress/egress and parking. Always seems like an afterthought. There is not a single parking lot in Beaumont that isn't a disaster. 2- Widen streets in commercial areas. This is part of #1 really. It should be that if you are going to attempt to bring in businesses, cars should be assumed to come with it. 3- Recreation opportunities are non existent for the kids. There should be a community aquatic center that brings all of the different communities together. Right now, Fairway, Sundance, Oak Valley Greens, Solera, etc. are all off on their own. There is no sense of community because there is not a central place to go.
- Traffic - light, turn lanes, etc. at the border between Beaumont and Banning Keeping out warehouses Improved parking - when you take part of a parking lot to add another store, you make it harder to park because there are more cars in the parking lot but less space available.
- Traffic , safety and retail development
- Traffic and freeway access
- Traffic and freeway access.   More variety of businesses.   More honesty and transparency from local leaders.
- Traffic and roadway infrastructure needs a major upgrade. I believe citizens are frustrated paying high property taxes and not seeing any improvements to infrastructure, downtown area, police, fire, and city buildings. Also, the class sizes in Beaumont's schools are way to big.
- Traffic around shopping areas, street repairs, housing
- traffic congestion general plan development of the downtown economic recovery
- Traffic control especially on the other side of the freeway, fixing of residential roads that are actually messed up like Wellwood, California, brookside, grand, Massachusetts, 13th, and Michigan, another high school And middle school. With all the new houses why has this not already been done.
- Traffic control Highland Springs Ave.
- Traffic control, speed enforcement and speed bumps, renovate downtown shopping
- Traffic Control, speeding drivers. Property Crime Homeless, transients
- Traffic easement/congestion. Employment   Variety of store, not only in type but quality
- Traffic flow Splash pads Freeways expansion
- Traffic Flow Trail Improvement. Interchange improvement
- Traffic Flow Widen Highland Springs north of 6th street Add housing when infrastructure is in place first. Traffic is terrible getting to 2and street.
- Traffic flow Widening streets Fwy on/off ramp & street re-do on Pennsylvania
- Traffic flow , businesses restaurant, movie theater , Costco , target , places for our kids to go , another Highs school
- Traffic flow analysis Street repair   Beautification projects
- Traffic flow and responsible growth
- Traffic flow and street improvements City govt spending of meleroo taxes accountability More social media outreach to citizens
- Traffic flow around highland springs. New High school Preservation of Beaumonts natural beauty.
- Traffic flow improvement.
- Traffic flow improvement; weed abatement; help for homeless; downtown beautification; less homes, more roadwork; repair streets.
- Traffic flow improvements Road Maintenance   Listening to residents
- Traffic flow improvements - highland springs is terrible and all traffic at the second street shopping center is terrible.   Public safety- PD does a great job . I would support more officers for sure.

Education - schools are great and keep them that way.   I love Beaumont and really don't have much to complain about. And I don't know much about the current city government. Really I mind my own business and have been happy overall

- Traffic flow improvements incl freeway interchange improvements Amount of homeless people Buses for kids
- Traffic flow improvements, development of a busy downtown area with stores and restaurants, improvements on athletic facilities. Make the surrounding areas want to come to Beaumont to spend their money
- Traffic flow improvements, variety of business services, and closer fire station to the Fairway Canyon area.
- Traffic flow in shopping areas, taking care of the parks in older communities, bringing in new and vibrant businesses (we don't need anymore dollar stores, thrift stores or antique stores).
- traffic flow on Highland springs Cleaning up the city Doing something about the homeless
- Traffic flow pattern improvements, less housing construction, another high school!
- Traffic flow, additional on/off ramps for freeways, and park improvements.
- Traffic flow, better upscale businesses and restaurants, schools and a community/recreation center in southern Beaumont (south of 10)
- Traffic flow, business expansion, safety
- Traffic flow, less housing it's too crowded now
- Traffic flow, lower taxes and utility fees, more honesty and respect from our city
- Traffic flow, revitalize downtown, bring in more commercial business and restaurants
- Traffic flow, safety for residents, tqx money being used properly
- Traffic flow, schools, safety
- Traffic flow, street maintenance, no more new houses / take care of the natural environment.
- Traffic flow, street repairs and get rid of homeless people.
- Traffic flow. Please, do some to ease the flow on Highland Springs an Beaumont ave. Over the past twenty years, the street planning has not kept up with Home and economic growth! Off ramps look like trash! We pay way too much in taxes for our city to look like trash! It's shouldn't take 25 minutes to get from 8th street to Home Depot!
- Traffic homeless
- Traffic in Fairway Canyon and south Highland Springs. Street repair Lowering or leveling property tax
- Traffic is horrible. The infrastructure should have been done first before putting in,all these homes and should be done first before anymore construction is considered.
- Traffic is terrible! Need more stops on Oak Valley Pkwy. To slow down traffic! Need overpass at Pennsylvania! Need roads repaired! Need plan for area by Walmart to make traffic flow better , its only going to get worse soon!
- Traffic movement!!! Street improvement Lower Mello Roos Taxes!!!!!
- Traffic relief   Healthy, cost effective food options   More diverse shopping
- Traffic, improving streets and keeping Beaumont clean and looking like a place you would want to be. Solving the homeless issue
- Traffic, over population, traffic. Stop building!
- Traffic, Transparency, Honesty
- Transparency Hold executive staff accountable Recreational opportunities

- Transparency in all you do. Police department seems reticent to put out press releases with complete(within policy guidelines) information.   Meth dealers, biker clubs and homeless thieves run rampant. Increase and enhance your police department.
- Transparency with what our taxes are being used for. Efforts to actually reduce taxes and fees instead of finding creative ways to Jack them even higher. A 2 year pause on new construction of more homes to give the city time to build the necessary infrastructure to support more homes.
- Transportation   Air Quality   Political Transparency
- Transportation, traffic, public safety.
- Truck pollution   Traffic congestion   Downtown revitalization
- Variety of retail businesses, additional schools, and more community involved activities
- very bad street, roadway surfaces.
- Walking trails   Public areas to stroll and window shop or sit and chat Cleaning up downtown area, make it look like old world country downtown with a updated look.
- We need a fire station in Beaumont. With the expansion of residential homes it is VERY important to built more schools so our children are not in crammed classrooms with >24 students (that's already too many). Last, expand our freeway on/off ramps. What is currently in place does not facilitate the growth in population.
- We need major repair work on our streets and more on ramps for freeways, this causes a mess in our city.
- We need more activities. We need the roads to flow more smoothly around Walmart. We need more streets going north and south, besides Pennsylvania and Highland Springs!!
- We need more businesses for residential needs and wants in the community. More business means more jobs and homeowner retention. Many familes move out because of better opportunities. 2nd we need to get the building department more relaxed on permits. They are restricting many businesses from opening. 3rd is bringing in a variety of businesses that will keep families here.
- We need more facilities we're kids can learn a sports, art, music to where is doesn't cost families an arm and a leg. Facilities that are about community and NOT PROFITS and where EVERYONE is welcomed not just the selected privileged.
- We need more st lights on Massachusetts ave. More police activity there also. Free dance/ exercise classes
- We need retail with culture, not some giant warehouses that are nothing but aesthetic blights. Get rid of the Mello Roos rip-offs. Beaumont needs a city center/downtown (look at Temecula) all we have is sterile big box stores.
- We need to fix our on and off ramps and the flow of traffic to get to the freeway! We need to increase the restrooms available to students at beaumont high school and keep the restrooms open at all our parks from 6am-10pm! We need a bigger high school!
- We need to look at the kids growing up here and give them opportunities and places to utilize. As they grow and have a family, their children will benefit.
- Welcoming Community Activities Expansion of recreation and space to meet the excessive amount of houses in Beaumont More traffic police
- Women empowerment groups   And develop activity centers for teenagers.
- You need to improve appearance into and exiting Beaumont from the freeways. Needs to have plants, flowers, keep the trees, and keep spraying or mowing the weeds. Not enough times spent doing this.

THE NCS™

The National Community Survey™

Beaumont, CA
Technical Appendices
2020

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Appendix A: Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey. For questions that included a "don't know" response option, two tables for that question are provided: the first that excludes the "don't know" responses, and the second that includes those responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with "N=").

Table 1: Question 1 without "don't know" responses

Please rate each of the following aspects of quality of life in Beaumont.	Excellent		Good		Fair		Poor		Total	
Beaumont as a place to live	27%	N=176	55%	N=357	16%	N=103	1%	N=9	100%	N=645
Your neighborhood as a place to live	42%	N=272	43%	N=280	13%	N=82	2%	N=10	100%	N=645
Beaumont as a place to raise children	31%	N=168	51%	N=277	16%	N=87	3%	N=15	100%	N=547
Beaumont as a place to work	11%	N=48	25%	N=107	36%	N=159	28%	N=121	100%	N=435
Beaumont as a place to visit	12%	N=70	26%	N=157	40%	N=242	23%	N=138	100%	N=607
Beaumont as a place to retire	29%	N=172	41%	N=245	20%	N=121	11%	N=65	100%	N=603
The overall quality of life in Beaumont	21%	N=132	55%	N=350	21%	N=136	3%	N=22	100%	N=640
Sense of community	17%	N=103	44%	N=273	31%	N=191	8%	N=51	100%	N=618

Table 2: Question 1 with "don't know" responses

Please rate each of the following aspects of quality of life in Beaumont.	Excellent		Good		Fair		Poor		Don't know		Total	
Beaumont as a place to live	27%	N=176	55%	N=357	16%	N=103	1%	N=9	0%	N=2	100%	N=647
Your neighborhood as a place to live	42%	N=272	43%	N=280	13%	N=82	2%	N=10	0%	N=1	100%	N=646
Beaumont as a place to raise children	26%	N=168	43%	N=277	14%	N=87	2%	N=15	14%	N=92	100%	N=639
Beaumont as a place to work	7%	N=48	17%	N=107	25%	N=159	19%	N=121	32%	N=206	100%	N=641
Beaumont as a place to visit	11%	N=70	25%	N=157	38%	N=242	22%	N=138	5%	N=32	100%	N=639
Beaumont as a place to retire	27%	N=172	38%	N=245	19%	N=121	10%	N=65	6%	N=41	100%	N=644
The overall quality of life in Beaumont	21%	N=132	54%	N=350	21%	N=136	3%	N=22	1%	N=3	100%	N=643
Sense of community	16%	N=103	42%	N=273	30%	N=191	8%	N=51	4%	N=28	100%	N=646

Table 3: Question 2 without "don't know" responses

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Total	
Overall economic health of Beaumont	7%	N=43	39%	N=227	38%	N=220	15%	N=87	100%	N=577
Overall quality of the transportation system (auto, bicycle, foot, bus) in Beaumont	8%	N=44	34%	N=198	39%	N=221	19%	N=110	100%	N=574
Overall design or layout of Beaumont's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	8%	N=49	35%	N=226	32%	N=208	25%	N=158	100%	N=640
Overall quality of the utility infrastructure in Beaumont (water, sewer, storm water, electric/gas)	11%	N=70	43%	N=269	31%	N=193	15%	N=93	100%	N=626
Overall feeling of safety in Beaumont	17%	N=106	50%	N=320	28%	N=179	5%	N=35	100%	N=640
Overall quality of natural environment in Beaumont	20%	N=123	47%	N=294	27%	N=169	6%	N=40	100%	N=626
Overall quality of the parks and recreation opportunities	17%	N=107	46%	N=280	29%	N=177	8%	N=50	100%	N=614
Overall health and wellness opportunities in Beaumont	12%	N=70	36%	N=211	38%	N=224	14%	N=81	100%	N=587
Overall opportunities for education, culture and the arts	8%	N=44	24%	N=140	41%	N=235	27%	N=154	100%	N=572
Residents' connection and engagement with their community	8%	N=45	37%	N=214	42%	N=238	13%	N=75	100%	N=571

Table 4: Question 2 with "don't know" responses

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Overall economic health of Beaumont	7%	N=43	35%	N=227	34%	N=220	13%	N=87	10%	N=67	100%	N=644
Overall quality of the transportation system (auto, bicycle, foot, bus) in Beaumont	7%	N=44	31%	N=198	34%	N=221	17%	N=110	11%	N=71	100%	N=645
Overall design or layout of Beaumont's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	8%	N=49	35%	N=226	32%	N=208	24%	N=158	1%	N=4	100%	N=644
Overall quality of the utility infrastructure in Beaumont (water, sewer, storm water, electric/gas)	11%	N=70	42%	N=269	30%	N=193	14%	N=93	3%	N=22	100%	N=647
Overall feeling of safety in Beaumont	16%	N=106	49%	N=320	28%	N=179	5%	N=35	1%	N=6	100%	N=647
Overall quality of natural environment in Beaumont	19%	N=123	46%	N=294	26%	N=169	6%	N=40	3%	N=18	100%	N=645
Overall quality of the parks and recreation opportunities	17%	N=107	43%	N=280	27%	N=177	8%	N=50	5%	N=33	100%	N=647
Overall health and wellness opportunities in Beaumont	11%	N=70	33%	N=211	35%	N=224	13%	N=81	9%	N=55	100%	N=642

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Overall opportunities for education, culture and the arts	7%	N=44	22%	N=140	36%	N=235	24%	N=154	11%	N=73	100%	N=645
Residents' connection and engagement with their community	7%	N=45	34%	N=214	37%	N=238	12%	N=75	10%	N=63	100%	N=635

Table 5: Question 3 without "don't know" responses

Please indicate how likely or unlikely you are to do each of the following.	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Beaumont to someone who asks	41%	N=262	44%	N=278	8%	N=54	7%	N=43	100%	N=638
Remain in Beaumont for the next five years	57%	N=353	28%	N=173	8%	N=52	7%	N=44	100%	N=622

Table 6: Question 3 with "don't know" responses

Please indicate how likely or unlikely you are to do each of the following.	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Beaumont to someone who asks	41%	N=262	43%	N=278	8%	N=54	7%	N=43	1%	N=5	100%	N=643
Remain in Beaumont for the next five years	55%	N=353	27%	N=173	8%	N=52	7%	N=44	3%	N=18	100%	N=641

Table 7: Question 4 without "don't know" responses

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
In your neighborhood during the day	65%	N=424	29%	N=187	3%	N=22	2%	N=12	0%	N=3	100%	N=648
In Beaumont's downtown/commercial area during the day	31%	N=193	47%	N=291	14%	N=88	7%	N=45	1%	N=3	100%	N=621
From property crime	22%	N=142	43%	N=273	16%	N=104	17%	N=107	2%	N=10	100%	N=637
From violent crime	37%	N=237	37%	N=235	15%	N=94	10%	N=62	1%	N=5	100%	N=632
From fire, flood or other natural disaster	34%	N=217	45%	N=289	15%	N=97	4%	N=25	1%	N=9	100%	N=637

Table 8: Question 4 with "don't know" responses

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	65%	N=424	29%	N=187	3%	N=22	2%	N=12	0%	N=3	0%	N=1	100%	N=648
In Beaumont's downtown/commercial area during the day	30%	N=193	45%	N=291	14%	N=88	7%	N=45	0%	N=3	4%	N=25	100%	N=646

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
From property crime	22%	N=142	42%	N=273	16%	N=104	17%	N=107	2%	N=10	1%	N=9	100%	N=647
From violent crime	37%	N=237	36%	N=235	14%	N=94	10%	N=62	1%	N=5	2%	N=15	100%	N=648
From fire, flood or other natural disaster	33%	N=217	45%	N=289	15%	N=97	4%	N=25	1%	N=9	2%	N=12	100%	N=648

Table 9: Question 5 without "don't know" responses

Please rate the job you feel the Beaumont community does at each of the following.	Excellent		Good		Fair		Poor		Total	
Making all residents feel welcome	19%	N=109	48%	N=277	24%	N=140	9%	N=52	100%	N=578
Attracting people from diverse backgrounds	24%	N=133	39%	N=215	27%	N=147	9%	N=51	100%	N=546
Valuing/respecting residents from diverse backgrounds	22%	N=119	42%	N=224	26%	N=137	10%	N=54	100%	N=534
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	19%	N=90	40%	N=192	22%	N=109	19%	N=95	100%	N=486

Table 10: Question 5 with "don't know" responses

Please rate the job you feel the Beaumont community does at each of the following.	Excellent		Good		Fair		Poor		Don't know		Total	
Making all residents feel welcome	17%	N=109	43%	N=277	22%	N=140	8%	N=52	11%	N=68	100%	N=646
Attracting people from diverse backgrounds	21%	N=133	33%	N=215	23%	N=147	8%	N=51	15%	N=97	100%	N=644
Valuing/respecting residents from diverse backgrounds	18%	N=119	35%	N=224	21%	N=137	8%	N=54	17%	N=109	100%	N=643
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	14%	N=90	30%	N=192	17%	N=109	15%	N=95	25%	N=159	100%	N=645

Table 11: Question 6 without "don't know" responses

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Total	
Overall quality of business and service establishments in Beaumont	14%	N=90	46%	N=296	31%	N=198	9%	N=54	100%	N=638
Variety of business and service establishments in Beaumont	9%	N=61	37%	N=236	33%	N=214	20%	N=131	100%	N=643
Vibrancy of downtown/commercial area	5%	N=34	24%	N=148	38%	N=238	33%	N=206	100%	N=627
Employment opportunities	4%	N=19	20%	N=90	39%	N=179	37%	N=171	100%	N=458
Shopping opportunities	9%	N=58	28%	N=183	41%	N=266	21%	N=136	100%	N=643

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Total	
Cost of living in Beaumont	6%	N=37	29%	N=183	48%	N=309	18%	N=113	100%	N=642
Overall image or reputation of Beaumont	9%	N=59	44%	N=282	36%	N=227	11%	N=67	100%	N=635

Table 12: Question 6 with "don't know" responses

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Overall quality of business and service establishments in Beaumont	14%	N=90	46%	N=296	31%	N=198	8%	N=54	1%	N=8	100%	N=646
Variety of business and service establishments in Beaumont	9%	N=61	37%	N=236	33%	N=214	20%	N=131	1%	N=4	100%	N=647
Vibrancy of downtown/commercial area	5%	N=34	23%	N=148	37%	N=238	32%	N=206	3%	N=17	100%	N=644
Employment opportunities	3%	N=19	14%	N=90	28%	N=179	26%	N=171	29%	N=187	100%	N=645
Shopping opportunities	9%	N=58	28%	N=183	41%	N=266	21%	N=136	1%	N=4	100%	N=647
Cost of living in Beaumont	6%	N=37	28%	N=183	48%	N=309	18%	N=113	1%	N=3	100%	N=645
Overall image or reputation of Beaumont	9%	N=59	44%	N=282	35%	N=227	10%	N=67	2%	N=11	100%	N=646

Table 13: Question 7 without "don't know" responses

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Total	
Traffic flow on major streets	5%	N=31	19%	N=121	29%	N=183	48%	N=304	100%	N=639
Ease of public parking	9%	N=54	40%	N=247	36%	N=223	15%	N=96	100%	N=620
Ease of travel by car in Beaumont	11%	N=70	35%	N=216	33%	N=207	21%	N=131	100%	N=624
Ease of travel by public transportation in Beaumont	7%	N=24	33%	N=105	34%	N=108	25%	N=79	100%	N=316
Ease of travel by bicycle in Beaumont	11%	N=45	42%	N=181	30%	N=127	18%	N=77	100%	N=430
Ease of walking in Beaumont	15%	N=91	41%	N=244	30%	N=177	13%	N=79	100%	N=591
Well-planned residential growth	7%	N=42	29%	N=177	31%	N=187	33%	N=201	100%	N=606
Well-planned commercial growth	5%	N=30	31%	N=178	32%	N=184	32%	N=188	100%	N=580
Well-designed neighborhoods	10%	N=64	46%	N=286	32%	N=200	11%	N=70	100%	N=621
Preservation of the historical or cultural character of the community	7%	N=36	34%	N=168	37%	N=182	21%	N=104	100%	N=490

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Total	
Public places where people want to spend time	6%	N=35	25%	N=148	40%	N=239	29%	N=174	100%	N=597
Variety of housing options	9%	N=53	44%	N=259	35%	N=208	12%	N=73	100%	N=594
Availability of affordable quality housing	9%	N=53	31%	N=177	40%	N=229	21%	N=119	100%	N=577
Overall quality of new development in Beaumont	11%	N=64	48%	N=290	30%	N=185	12%	N=70	100%	N=609
Overall appearance of Beaumont	10%	N=63	42%	N=268	35%	N=225	13%	N=81	100%	N=637
Cleanliness of Beaumont	11%	N=73	42%	N=268	34%	N=215	13%	N=83	100%	N=639
Air quality	23%	N=144	48%	N=304	23%	N=148	5%	N=34	100%	N=630
Availability of paths and walking trails	13%	N=75	37%	N=214	33%	N=192	17%	N=100	100%	N=581
Fitness opportunities (including exercise classes and paths or trails, etc.)	9%	N=51	32%	N=188	32%	N=187	26%	N=153	100%	N=578
Recreational opportunities	8%	N=46	28%	N=158	42%	N=240	21%	N=121	100%	N=565
Availability of affordable quality food	14%	N=91	41%	N=259	32%	N=203	12%	N=75	100%	N=628
Availability of affordable quality health care	11%	N=57	37%	N=201	35%	N=186	17%	N=94	100%	N=537
Availability of preventive health services	11%	N=57	35%	N=181	33%	N=170	20%	N=104	100%	N=512
Availability of affordable quality mental health care	6%	N=21	27%	N=97	35%	N=126	33%	N=120	100%	N=365
Opportunities to attend cultural/arts/music activities	5%	N=26	20%	N=108	40%	N=217	35%	N=193	100%	N=543
Community support for the Arts	4%	N=16	23%	N=99	38%	N=168	36%	N=157	100%	N=440
Availability of affordable quality childcare/preschool	6%	N=19	32%	N=96	32%	N=98	30%	N=90	100%	N=303
K-12 education	18%	N=84	47%	N=216	26%	N=120	10%	N=44	100%	N=464
Adult educational opportunities	8%	N=27	33%	N=118	39%	N=138	20%	N=70	100%	N=354
Sense of civic/community pride	6%	N=32	39%	N=206	41%	N=219	14%	N=77	100%	N=535
Neighborliness of residents in Beaumont	12%	N=71	47%	N=285	34%	N=204	7%	N=44	100%	N=604
Opportunities to participate in social events and activities	8%	N=42	36%	N=199	43%	N=242	13%	N=74	100%	N=556
Opportunities to attend special events and festivals	8%	N=46	39%	N=223	42%	N=243	11%	N=66	100%	N=578
Opportunities to volunteer	8%	N=35	44%	N=180	34%	N=141	14%	N=57	100%	N=413
Opportunities to participate in community matters	9%	N=40	38%	N=169	40%	N=177	13%	N=60	100%	N=446

Table 14: Question 7 with "don't know" responses

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Traffic flow on major streets	5%	N=31	19%	N=121	28%	N=183	47%	N=304	0%	N=3	100%	N=642
Ease of public parking	8%	N=54	39%	N=247	35%	N=223	15%	N=96	3%	N=20	100%	N=640
Ease of travel by car in Beaumont	11%	N=70	34%	N=216	32%	N=207	21%	N=131	2%	N=14	100%	N=638
Ease of travel by public transportation in Beaumont	4%	N=24	17%	N=105	17%	N=108	13%	N=79	50%	N=319	100%	N=635
Ease of travel by bicycle in Beaumont	7%	N=45	28%	N=181	20%	N=127	12%	N=77	32%	N=206	100%	N=636
Ease of walking in Beaumont	14%	N=91	38%	N=244	28%	N=177	13%	N=79	7%	N=44	100%	N=635
Well-planned residential growth	7%	N=42	28%	N=177	29%	N=187	32%	N=201	5%	N=31	100%	N=637
Well-planned commercial growth	5%	N=30	28%	N=178	29%	N=184	30%	N=188	9%	N=57	100%	N=637
Well-designed neighborhoods	10%	N=64	45%	N=286	32%	N=200	11%	N=70	2%	N=14	100%	N=635
Preservation of the historical or cultural character of the community	6%	N=36	27%	N=168	29%	N=182	16%	N=104	23%	N=144	100%	N=634
Public places where people want to spend time	6%	N=35	23%	N=148	38%	N=239	27%	N=174	6%	N=41	100%	N=638
Variety of housing options	8%	N=53	41%	N=259	33%	N=208	12%	N=73	7%	N=42	100%	N=636
Availability of affordable quality housing	8%	N=53	28%	N=177	36%	N=229	19%	N=119	10%	N=61	100%	N=639
Overall quality of new development in Beaumont	10%	N=64	46%	N=290	29%	N=185	11%	N=70	4%	N=24	100%	N=633
Overall appearance of Beaumont	10%	N=63	42%	N=268	35%	N=225	13%	N=81	0%	N=2	100%	N=639
Cleanliness of Beaumont	11%	N=73	42%	N=268	34%	N=215	13%	N=83	0%	N=1	100%	N=640
Air quality	23%	N=144	48%	N=304	23%	N=148	5%	N=34	1%	N=7	100%	N=638
Availability of paths and walking trails	12%	N=75	34%	N=214	30%	N=192	16%	N=100	8%	N=52	100%	N=632
Fitness opportunities (including exercise classes and paths or trails, etc.)	8%	N=51	29%	N=188	29%	N=187	24%	N=153	9%	N=60	100%	N=638
Recreational opportunities	7%	N=46	25%	N=158	38%	N=240	19%	N=121	11%	N=71	100%	N=636
Availability of affordable quality food	14%	N=91	41%	N=259	32%	N=203	12%	N=75	2%	N=10	100%	N=639
Availability of affordable quality health care	9%	N=57	32%	N=201	29%	N=186	15%	N=94	16%	N=100	100%	N=638
Availability of preventive health services	9%	N=57	29%	N=181	27%	N=170	16%	N=104	20%	N=124	100%	N=636

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Availability of affordable quality mental health care	3%	N=21	15%	N=97	20%	N=126	19%	N=120	43%	N=270	100%	N=635
Opportunities to attend cultural/arts/music activities	4%	N=26	17%	N=108	34%	N=217	30%	N=193	14%	N=90	100%	N=633
Community support for the Arts	3%	N=16	16%	N=99	27%	N=168	25%	N=157	30%	N=190	100%	N=630
Availability of affordable quality childcare/preschool	3%	N=19	15%	N=96	16%	N=98	14%	N=90	52%	N=327	100%	N=631
K-12 education	13%	N=84	34%	N=216	19%	N=120	7%	N=44	27%	N=169	100%	N=633
Adult educational opportunities	4%	N=27	19%	N=118	22%	N=138	11%	N=70	44%	N=278	100%	N=631
Sense of civic/community pride	5%	N=32	33%	N=206	35%	N=219	12%	N=77	15%	N=95	100%	N=630
Neighborliness of residents in Beaumont	11%	N=71	45%	N=285	32%	N=204	7%	N=44	5%	N=30	100%	N=634
Opportunities to participate in social events and activities	7%	N=42	31%	N=199	38%	N=242	12%	N=74	12%	N=78	100%	N=635
Opportunities to attend special events and festivals	7%	N=46	35%	N=223	39%	N=243	10%	N=66	8%	N=53	100%	N=630
Opportunities to volunteer	5%	N=35	28%	N=180	22%	N=141	9%	N=57	35%	N=221	100%	N=634
Opportunities to participate in community matters	6%	N=40	27%	N=169	28%	N=177	10%	N=60	29%	N=182	100%	N=628

Table 15: Question 8

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Contacted the City of Beaumont (in-person, phone, email or web) for help or information	53%	N=337	47%	N=297	100%	N=634
Contacted Beaumont elected officials (in-person, phone, email or web) to express your opinion	89%	N=566	11%	N=68	100%	N=634
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	78%	N=498	22%	N=137	100%	N=635
Watched (online or on television) a local public meeting	78%	N=496	22%	N=137	100%	N=633
Volunteered your time to some group/activity in Beaumont	72%	N=459	28%	N=174	100%	N=633
Campaigned or advocated for a local issue, cause or candidate	87%	N=555	13%	N=80	100%	N=635
Voted in your most recent local election	34%	N=216	66%	N=418	100%	N=634
Used bus, rail, subway or other public transportation instead of driving	83%	N=523	17%	N=107	100%	N=630
Carpooled with other adults or children instead of driving alone	48%	N=304	52%	N=331	100%	N=635
Walked or biked instead of driving	45%	N=285	55%	N=351	100%	N=636

Table 16: Question 9 without "don't know" responses

Please rate the quality of each of the following services in Beaumont.	Excellent		Good		Fair		Poor		Total	
Public information services	10%	N=50	46%	N=228	35%	N=175	9%	N=44	100%	N=497
Economic development	6%	N=31	44%	N=221	35%	N=176	16%	N=80	100%	N=508
Traffic enforcement	8%	N=45	38%	N=214	32%	N=177	22%	N=124	100%	N=559
Traffic signal timing	7%	N=44	33%	N=200	32%	N=195	28%	N=170	100%	N=608
Street repair	5%	N=31	18%	N=109	31%	N=193	46%	N=282	100%	N=614
Street cleaning	10%	N=58	35%	N=208	38%	N=227	18%	N=105	100%	N=598
Street lighting	9%	N=53	29%	N=178	34%	N=210	28%	N=175	100%	N=617
Sidewalk maintenance	8%	N=48	33%	N=191	32%	N=185	26%	N=149	100%	N=574
Bus or transit services	12%	N=36	38%	N=112	34%	N=101	16%	N=48	100%	N=297
Land use, planning and zoning	5%	N=26	23%	N=111	41%	N=201	30%	N=147	100%	N=485
Code enforcement (weeds, abandoned buildings, etc.)	8%	N=41	24%	N=128	38%	N=201	30%	N=162	100%	N=532
Affordable high-speed internet access	13%	N=71	33%	N=181	35%	N=190	20%	N=109	100%	N=551
Garbage collection	30%	N=184	51%	N=316	15%	N=92	5%	N=28	100%	N=620
Drinking water	18%	N=108	42%	N=247	29%	N=170	10%	N=61	100%	N=586
Sewer services	22%	N=129	50%	N=299	21%	N=126	7%	N=39	100%	N=594
Storm water management (storm drainage, etc.)	16%	N=90	41%	N=237	31%	N=177	13%	N=73	100%	N=577
Power (electric and/or gas) utility	25%	N=153	52%	N=317	19%	N=115	5%	N=28	100%	N=614
Utility billing	19%	N=113	49%	N=297	22%	N=135	10%	N=63	100%	N=608
Police/Sheriff services	32%	N=182	42%	N=243	21%	N=122	5%	N=27	100%	N=574
Crime prevention	17%	N=93	45%	N=243	30%	N=163	8%	N=43	100%	N=542
Animal control	20%	N=95	45%	N=218	26%	N=124	9%	N=45	100%	N=482
Ambulance or emergency medical services	29%	N=135	51%	N=238	17%	N=81	3%	N=14	100%	N=468
Fire services	33%	N=166	45%	N=222	18%	N=88	4%	N=21	100%	N=497
Fire prevention and education	19%	N=75	46%	N=183	27%	N=105	8%	N=32	100%	N=394
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	13%	N=54	38%	N=154	26%	N=106	23%	N=93	100%	N=407

Please rate the quality of each of the following services in Beaumont.	Excellent		Good		Fair		Poor		Total	
Preservation of natural areas (open space and greenbelts)	11%	N=53	37%	N=184	34%	N=166	18%	N=90	100%	N=493
Beaumont open space	11%	N=61	34%	N=188	38%	N=208	16%	N=88	100%	N=544
Recycling	12%	N=69	38%	N=211	30%	N=168	20%	N=111	100%	N=560
Yard waste pick-up	19%	N=105	50%	N=273	23%	N=127	7%	N=40	100%	N=545
City parks	18%	N=103	43%	N=254	29%	N=169	10%	N=60	100%	N=587
Recreation programs or classes	10%	N=39	40%	N=160	31%	N=125	19%	N=78	100%	N=403
Recreation centers or facilities	11%	N=48	39%	N=172	35%	N=153	15%	N=64	100%	N=438
Health services	8%	N=36	43%	N=196	36%	N=161	13%	N=60	100%	N=454
Public library services	25%	N=118	43%	N=205	25%	N=116	7%	N=32	100%	N=471
Overall customer service by Beaumont employees (police, receptionists, planners, etc.)	23%	N=122	44%	N=239	26%	N=142	7%	N=39	100%	N=542

Table 17: Question 9 with "don't know" responses

Please rate the quality of each of the following services in Beaumont.	Excellent		Good		Fair		Poor		Don't know		Total	
Public information services	8%	N=50	37%	N=228	28%	N=175	7%	N=44	20%	N=126	100%	N=624
Economic development	5%	N=31	35%	N=221	28%	N=176	13%	N=80	19%	N=116	100%	N=624
Traffic enforcement	7%	N=45	34%	N=214	29%	N=177	20%	N=124	10%	N=61	100%	N=620
Traffic signal timing	7%	N=44	32%	N=200	31%	N=195	27%	N=170	2%	N=16	100%	N=623
Street repair	5%	N=31	17%	N=109	31%	N=193	45%	N=282	2%	N=14	100%	N=629
Street cleaning	9%	N=58	33%	N=208	36%	N=227	17%	N=105	4%	N=25	100%	N=623
Street lighting	8%	N=53	29%	N=178	34%	N=210	28%	N=175	1%	N=9	100%	N=626
Sidewalk maintenance	8%	N=48	31%	N=191	30%	N=185	24%	N=149	8%	N=49	100%	N=624
Bus or transit services	6%	N=36	18%	N=112	16%	N=101	8%	N=48	52%	N=325	100%	N=622
Land use, planning and zoning	4%	N=26	18%	N=111	32%	N=201	24%	N=147	23%	N=141	100%	N=625
Code enforcement (weeds, abandoned buildings, etc.)	7%	N=41	20%	N=128	32%	N=201	26%	N=162	15%	N=92	100%	N=624
Affordable high-speed internet access	12%	N=71	29%	N=181	31%	N=190	18%	N=109	10%	N=64	100%	N=616

Please rate the quality of each of the following services in Beaumont.	Excellent		Good		Fair		Poor		Don't know		Total	
Garbage collection	30%	N=184	51%	N=316	15%	N=92	5%	N=28	0%	N=3	100%	N=623
Drinking water	17%	N=108	40%	N=247	27%	N=170	10%	N=61	6%	N=35	100%	N=620
Sewer services	21%	N=129	48%	N=299	20%	N=126	6%	N=39	5%	N=28	100%	N=622
Storm water management (storm drainage, etc.)	14%	N=90	38%	N=237	28%	N=177	12%	N=73	7%	N=45	100%	N=622
Power (electric and/or gas) utility	24%	N=153	51%	N=317	18%	N=115	4%	N=28	2%	N=14	100%	N=627
Utility billing	18%	N=113	48%	N=297	22%	N=135	10%	N=63	3%	N=16	100%	N=625
Police/Sheriff services	29%	N=182	39%	N=243	19%	N=122	4%	N=27	8%	N=52	100%	N=627
Crime prevention	15%	N=93	39%	N=243	26%	N=163	7%	N=43	13%	N=84	100%	N=626
Animal control	15%	N=95	35%	N=218	20%	N=124	7%	N=45	23%	N=146	100%	N=628
Ambulance or emergency medical services	22%	N=135	38%	N=238	13%	N=81	2%	N=14	25%	N=158	100%	N=626
Fire services	26%	N=166	35%	N=222	14%	N=88	3%	N=21	21%	N=130	100%	N=628
Fire prevention and education	12%	N=75	29%	N=183	17%	N=105	5%	N=32	36%	N=227	100%	N=621
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	9%	N=54	25%	N=154	17%	N=106	15%	N=93	35%	N=217	100%	N=624
Preservation of natural areas (open space and greenbelts)	9%	N=53	30%	N=184	27%	N=166	15%	N=90	20%	N=120	100%	N=614
Beaumont open space	10%	N=61	30%	N=188	33%	N=208	14%	N=88	13%	N=79	100%	N=623
Recycling	11%	N=69	34%	N=211	27%	N=168	18%	N=111	9%	N=59	100%	N=618
Yard waste pick-up	17%	N=105	44%	N=273	20%	N=127	6%	N=40	13%	N=81	100%	N=626
City parks	17%	N=103	41%	N=254	27%	N=169	10%	N=60	6%	N=38	100%	N=625
Recreation programs or classes	6%	N=39	26%	N=160	20%	N=125	13%	N=78	35%	N=221	100%	N=624
Recreation centers or facilities	8%	N=48	28%	N=172	25%	N=153	10%	N=64	30%	N=185	100%	N=623
Health services	6%	N=36	31%	N=196	26%	N=161	10%	N=60	27%	N=171	100%	N=625
Public library services	19%	N=118	33%	N=205	19%	N=116	5%	N=32	24%	N=149	100%	N=620
Overall customer service by Beaumont employees (police, receptionists, planners, etc.)	20%	N=122	39%	N=239	23%	N=142	6%	N=39	12%	N=76	100%	N=619

Table 18: Question 10 without "don't know" responses

Please rate the following categories of Beaumont government performance.	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Beaumont	4%	N=23	22%	N=122	33%	N=183	41%	N=228	100%	N=556
The overall direction that Beaumont is taking	6%	N=35	33%	N=185	42%	N=230	19%	N=104	100%	N=555
The job Beaumont government does at welcoming resident involvement	6%	N=25	28%	N=128	41%	N=188	25%	N=113	100%	N=453
Overall confidence in Beaumont government	4%	N=20	20%	N=110	41%	N=227	36%	N=198	100%	N=555
Generally acting in the best interest of the community	4%	N=23	26%	N=144	42%	N=228	28%	N=151	100%	N=545
Being honest	5%	N=23	24%	N=113	37%	N=178	34%	N=163	100%	N=477
Being open and transparent to the public	5%	N=22	25%	N=123	36%	N=178	34%	N=166	100%	N=489
Informing residents about issues facing the community	5%	N=25	26%	N=138	33%	N=176	35%	N=186	100%	N=525
Treating all residents fairly	7%	N=31	36%	N=164	38%	N=173	19%	N=87	100%	N=455
Treating residents with respect	8%	N=40	40%	N=194	38%	N=184	13%	N=65	100%	N=483

Table 19: Question 10 with "don't know" responses

Please rate the following categories of Beaumont government performance.	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Beaumont	4%	N=23	20%	N=122	29%	N=183	37%	N=228	10%	N=65	100%	N=621
The overall direction that Beaumont is taking	6%	N=35	30%	N=185	37%	N=230	17%	N=104	11%	N=65	100%	N=620
The job Beaumont government does at welcoming resident involvement	4%	N=25	21%	N=128	30%	N=188	18%	N=113	27%	N=166	100%	N=620
Overall confidence in Beaumont government	3%	N=20	18%	N=110	37%	N=227	32%	N=198	10%	N=63	100%	N=618
Generally acting in the best interest of the community	4%	N=23	23%	N=144	37%	N=228	24%	N=151	12%	N=73	100%	N=618
Being honest	4%	N=23	18%	N=113	29%	N=178	26%	N=163	23%	N=141	100%	N=618
Being open and transparent to the public	4%	N=22	20%	N=123	29%	N=178	27%	N=166	21%	N=129	100%	N=618
Informing residents about issues facing the community	4%	N=25	22%	N=138	28%	N=176	30%	N=186	15%	N=95	100%	N=620
Treating all residents fairly	5%	N=31	26%	N=164	28%	N=173	14%	N=87	27%	N=165	100%	N=620
Treating residents with respect	6%	N=40	31%	N=194	30%	N=184	10%	N=65	22%	N=137	100%	N=620

Table 20: Question 11 without "don't know" responses

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The City of Beaumont	9%	N=54	43%	N=259	34%	N=207	14%	N=83	100%	N=603
The Federal Government	5%	N=29	29%	N=162	42%	N=236	23%	N=130	100%	N=558

Table 21: Question 11 with "don't know" responses

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Beaumont	9%	N=54	41%	N=259	33%	N=207	13%	N=83	5%	N=30	100%	N=633
The Federal Government	5%	N=29	26%	N=162	38%	N=236	21%	N=130	11%	N=67	100%	N=625

Table 22: Question 12

Please rate how important, if at all, you think it is for the Beaumont community to focus on each of the following in the coming two years.	Essential		Very important		Somewhat important		Not at all important		Total	
Overall economic health of Beaumont	51%	N=323	41%	N=262	7%	N=45	0%	N=1	100%	N=632
Overall quality of the transportation system (auto, bicycle, foot, bus) in Beaumont	31%	N=192	47%	N=295	20%	N=126	2%	N=14	100%	N=627
Overall design or layout of Beaumont's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	45%	N=286	41%	N=257	13%	N=79	1%	N=8	100%	N=629
Overall quality of the utility infrastructure in Beaumont (water, sewer, storm water, electric/gas)	47%	N=296	41%	N=261	10%	N=66	1%	N=6	100%	N=629
Overall feeling of safety in Beaumont	61%	N=380	33%	N=206	6%	N=39	0%	N=0	100%	N=625
Overall quality of natural environment in Beaumont	38%	N=236	44%	N=273	18%	N=110	1%	N=8	100%	N=628
Overall quality of the parks and recreation opportunities	34%	N=213	48%	N=305	17%	N=109	0%	N=3	100%	N=630
Overall health and wellness opportunities in Beaumont	38%	N=235	45%	N=283	15%	N=93	2%	N=13	100%	N=624
Overall opportunities for education, culture and the arts	36%	N=226	42%	N=266	20%	N=124	2%	N=14	100%	N=629
Residents' connection and engagement with their community	24%	N=153	41%	N=258	32%	N=199	3%	N=16	100%	N=626

Table 23: Question 13

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:	Major source		Minor source		Not a source		Total	
Local newspaper	36%	N=225	38%	N=235	27%	N=166	100%	N=625
City website (BeaumontCA.gov)	57%	N=360	31%	N=194	12%	N=74	100%	N=627
City Manager's monthly email report	24%	N=146	37%	N=227	40%	N=248	100%	N=621
Word-of-mouth	32%	N=202	45%	N=279	23%	N=144	100%	N=625
City Council meetings	31%	N=190	40%	N=248	30%	N=184	100%	N=622
Talking with City officials	27%	N=166	40%	N=249	33%	N=206	100%	N=621
City social media accounts (Facebook, Nextdoor, Instagram, Twitter, YouTube)	57%	N=356	26%	N=162	17%	N=103	100%	N=621
Visiting City Hall or the CRC (Community Recreation Center)	24%	N=151	42%	N=258	34%	N=210	100%	N=619

Table 24: Question 14

Please rate how important, if at all, you think it is for the City to invest resources in each of the following capital projects over the next five years:	Essential		Very important		Somewhat important		Not at all important		Total	
Enhancements to the municipal pool (splash pad, slides, locker room renovations, etc.)	18%	N=115	29%	N=181	38%	N=235	15%	N=94	100%	N=626
Downtown revitalization and City Hall Plaza/Event Center	23%	N=143	34%	N=215	33%	N=206	10%	N=62	100%	N=626
Hiking and biking trails system (expansion, signage, etc.)	27%	N=171	40%	N=250	27%	N=171	5%	N=31	100%	N=624
Expansion of public safety facilities (new Police Department/sub-station additional Fire Stations, etc.)	43%	N=270	33%	N=209	19%	N=116	5%	N=32	100%	N=627
Freeway interchange improvements	63%	N=402	25%	N=159	9%	N=60	2%	N=13	100%	N=634
Park & community center improvements (shade structures, inclusive playground, fitness equipment, etc.)	30%	N=192	37%	N=233	28%	N=179	4%	N=27	100%	N=630
Upgrade and expansion of athletic/sport facilities	22%	N=140	35%	N=220	34%	N=211	8%	N=52	100%	N=623
Local street & traffic flow improvements	70%	N=444	24%	N=149	5%	N=34	1%	N=6	100%	N=633

Table 25: Question D1 without "don't know" responses

Thinking about a typical week, how many times do you:	Several times a day		Once a day		A few times a week		Every few weeks		Less often or never		Total	
Access the internet from your home using a computer, laptop or tablet computer	80%	N=493	7%	N=41	5%	N=31	3%	N=17	5%	N=32	100%	N=615
Access the internet from your cell phone	83%	N=507	5%	N=31	4%	N=22	1%	N=8	7%	N=45	100%	N=615
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	62%	N=372	11%	N=66	7%	N=41	3%	N=17	18%	N=107	100%	N=604
Use or check email	73%	N=455	17%	N=108	4%	N=25	1%	N=5	4%	N=26	100%	N=620
Share your opinions online	16%	N=95	6%	N=37	14%	N=80	13%	N=80	51%	N=301	100%	N=593
Shop online	22%	N=136	5%	N=31	31%	N=193	27%	N=169	14%	N=89	100%	N=618

Table 26: Question D1 with "don't know" responses

Thinking about a typical week, how many times do you:	Several times a day		Once a day		A few times a week		Every few weeks		Less often or never		Don't know		Total	
Access the internet from your home using a computer, laptop or tablet computer	79%	N=493	7%	N=41	5%	N=31	3%	N=17	5%	N=32	2%	N=11	100%	N=626
Access the internet from your cell phone	82%	N=507	5%	N=31	4%	N=22	1%	N=8	7%	N=45	1%	N=7	100%	N=621
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	60%	N=372	11%	N=66	7%	N=41	3%	N=17	17%	N=107	2%	N=12	100%	N=616
Use or check email	73%	N=455	17%	N=108	4%	N=25	1%	N=5	4%	N=26	1%	N=5	100%	N=625
Share your opinions online	15%	N=95	6%	N=37	13%	N=80	13%	N=80	49%	N=301	4%	N=26	100%	N=619
Shop online	22%	N=136	5%	N=31	31%	N=193	27%	N=169	14%	N=89	1%	N=7	100%	N=625

Table 27: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	27%	N=169
Very good	37%	N=230
Good	30%	N=187
Fair	6%	N=36
Poor	1%	N=5
Total	100%	N=628

Table 28: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	9%	N=53
Somewhat positive	15%	N=96
Neutral	46%	N=287
Somewhat negative	21%	N=134
Very negative	9%	N=55
Total	100%	N=625

Table 29: Question D4

How many years have you lived in Beaumont?	Percent	Number
Less than 2 years	12%	N=75
2 to 5 years	23%	N=146
6 to 10 years	20%	N=124
11 to 20 years	29%	N=180
More than 20 years	17%	N=105
Total	100%	N=630

Table 30: Question D5

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	86%	N=550
Building with two or more homes (duplex, townhome, apartment or condominium)	10%	N=61
Mobile home	3%	N=21
Other	1%	N=6
Total	100%	N=638

Table 31: Question D6

Do you rent or own your home?	Percent	Number
Rent	21%	N=133
Own	79%	N=507
Total	100%	N=640

Table 32: Question D7

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than $500 per month	3%	N=20
$500 to $999 per month	15%	N=89
$1,000 to $1,499 per month	18%	N=108
$1,500 to $1,999 per month	21%	N=126
$2,000 to $2,499 per month	24%	N=145
$2,500 to $2,999 per month	11%	N=68
$3,000 to $3,499 per month	4%	N=23
$3,500 or more per month	4%	N=25
Total	100%	N=603

Table 33: Question D8

Do any children 17 or under live in your household?	Percent	Number
No	56%	N=344
Yes	44%	N=269
Total	100%	N=613

Table 34: Question D9

Are you or any other members of your household aged 65 or older?	Percent	Number
No	70%	N=435
Yes	30%	N=191
Total	100%	N=626

Table 35: Question D10

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than $25,000	12%	N=70
$25,000 to $49,999	17%	N=100
$50,000 to $74,999	17%	N=102
$75,000 to $99,999	19%	N=116
$100,000 to $149,999	24%	N=143
$150,000 or more	12%	N=70
Total	100%	N=601

Table 36: Question D11

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	60%	N=367
Yes, I consider myself to be Spanish, Hispanic or Latino	40%	N=241
Total	100%	N=608

Table 37: Question D12

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	3%	N=16
Asian, Asian Indian or Pacific Islander	7%	N=45
Black or African American	3%	N=20
White	69%	N=419
Other	24%	N=145

Total may exceed 100% as respondents could select more than one option.

Table 38: Question D13

In which category is your age?	Percent	Number
18 to 24 years	2%	N=10
25 to 34 years	27%	N=174
35 to 44 years	21%	N=130
45 to 54 years	17%	N=110
55 to 64 years	10%	N=65
65 to 74 years	14%	N=91
75 years or older	8%	N=54
Total	100%	N=634

Table 39: Question D14

What is your gender?	Percent	Number
Female	52%	N=332
Male	47%	N=298
Identify in another way	1%	N=3
Total	100%	N=634

Appendix B: Benchmark Comparisons

Comparison Data

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. The City of Beaumont chose to have comparisons made to the entire database and a subset of similar jurisdictions from the database based on populations of 40,000-100,000 and median household incomes of $70,000-$90,000.

Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Beaumont's "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month. The second column is the rank assigned to Beaumont's rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Beaumont's rating to the benchmark.

In that final column, Beaumont's results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by Beaumont residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Beaumont's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Beaumont's average rating was more than 20 points different when compared to the benchmark.

Benchmark Database Characteristics	
Region	Percent
New England	3%
Middle Atlantic	5%
East North Central	15%
West North Central	13%
South Atlantic	22%
East South Central	3%
West South Central	7%
Mountain	16%
Pacific	16%
Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	23%
50,000 to 99,999	22%
100,000 or more	23%

National Benchmark Comparisons

Table 40: Quality of Life

Quality of Life Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall image or reputation of Beaumont	54%	272	353	Lower
The overall quality of life in Beaumont	75%	303	454	Similar
Beaumont as a place to live	83%	265	397	Similar
Recommend living in Beaumont to someone who asks	85%	176	294	Similar
Remain in Beaumont for the next five years	85%	142	287	Similar

Table 41: Governance

Governance Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall confidence in Beaumont government	23%	270	278	Lower
The overall direction that Beaumont is taking	40%	268	321	Lower
The value of services for the taxes paid to Beaumont	26%	392	398	Lower
Generally acting in the best interest of the community	31%	257	278	Lower
Being honest	28%	259	269	Lower
Being open and transparent to the public	30%	9	10	Much lower
Informing residents about issues facing the community	31%	10	10	Lower
The job Beaumont government does at welcoming resident involvement	34%	288	324	Lower
Treating all residents fairly	43%	215	275	Similar
Treating residents with respect	49%	9	10	Lower
Overall customer service by Beaumont employees	67%	268	385	Similar
Public information services	56%	243	299	Similar
Quality of services provided by the City of Beaumont	52%	387	422	Lower
Quality of services provided by the Federal Government	34%	195	258	Similar

Table 42: Economy

Economy Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall economic health of Beaumont	47%	218	279	Lower
Economic development	50%	188	289	Similar

Economy Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of business and service establishments in Beaumont	60%	164	280	Similar
Variety of business and service establishments in Beaumont	46%	9	9	Lower
Vibrancy of downtown/commercial area	29%	208	255	Lower
Shopping opportunities	37%	220	299	Lower
Beaumont as a place to visit	37%	263	295	Lower
Beaumont as a place to work	36%	335	366	Lower
Employment opportunities	24%	266	315	Lower
Cost of living in Beaumont	34%	182	274	Similar
Economy will have positive impact on income	24%	237	266	Similar
NOT experiencing housing costs stress	50%	257	265	Lower

Table 43: Mobility

Mobility Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of the transportation system in Beaumont	42%	274	282	Much lower
Traffic flow on major streets	24%	322	344	Lower
Ease of travel by car in Beaumont	46%	274	311	Lower
Ease of travel by public transportation in Beaumont	41%	104	246	Similar
Ease of travel by bicycle in Beaumont	53%	172	310	Similar
Ease of walking in Beaumont	57%	210	311	Similar
Ease of public parking	49%	155	240	Similar
Bus or transit services	50%	122	244	Similar
Traffic enforcement	46%	341	370	Lower
Traffic signal timing	40%	241	273	Similar
Street repair	23%	335	381	Lower
Street cleaning	44%	266	328	Similar
Street lighting	38%	321	335	Lower
Sidewalk maintenance	42%	250	321	Similar
Used bus, rail, subway, or other public transportation instead of driving	17%	118	225	Similar
Carpooled with other adults or children instead of driving alone	52%	45	258	Similar
Walked or biked instead of driving	55%	142	267	Similar

Table 44: Community Design

Community Design Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall design or layout of Beaumont's residential and commercial areas	43%	248	272	Lower
Overall appearance of Beaumont	52%	291	353	Lower
Your neighborhood as a place to live	86%	131	318	Similar
Overall quality of new development in Beaumont	58%	142	297	Similar
Well-planned residential growth	36%	13	13	Lower
Well-planned commercial growth	36%	13	13	Lower
Well-designed neighborhoods	56%	10	14	Similar
Preservation of the historical or cultural character of the community	42%	10	10	Lower
Public places where people want to spend time	31%	264	266	Much lower
Variety of housing options	53%	146	285	Similar
Availability of affordable quality housing	40%	130	309	Similar
Land use, planning, and zoning	28%	278	306	Lower
Code enforcement	32%	319	386	Lower

Table 45: Utilities

Utilities Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of the utility infrastructure in Beaumont	54%	9	10	Lower
Affordable high-speed internet access	46%	6	8	Similar
Power (electric and/or gas) utility	77%	121	196	Similar
Garbage collection	81%	234	350	Similar
Drinking water	61%	227	316	Similar
Sewer services	72%	218	321	Similar
Storm water management	57%	231	344	Similar
Utility billing	67%	153	241	Similar

Table 46: Safety

Safety Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall feeling of safety in Beaumont	67%	283	365	Similar
Police/Sheriff services	74%	290	447	Similar
Crime prevention	62%	242	363	Similar
Animal control	65%	149	332	Similar
Ambulance or emergency medical services	80%	298	341	Similar

Safety Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Fire services	78%	340	380	Similar
Fire prevention and education	65%	241	289	Similar
Emergency preparedness	51%	250	289	Lower
In your neighborhood during the day	94%	201	362	Similar
In Beaumont's downtown/commercial area during the day	78%	275	327	Similar
From property crime	65%	16	25	Similar
From violent crime	75%	16	25	Similar
From fire, flood, or other natural disaster	79%	8	10	Similar

Table 47: Natural Environment

Natural Environment Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of natural environment in Beaumont	67%	216	282	Similar
Cleanliness of Beaumont	53%	245	302	Lower
Air quality	71%	169	255	Similar
Preservation of natural areas	48%	212	260	Similar
Beaumont open space	46%	203	246	Similar
Recycling	50%	333	354	Lower
Yard waste pick-up	69%	202	272	Similar

Table 48: Parks and Recreation

Parks and Recreation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of parks and recreation opportunities	63%	8	10	Lower
Availability of paths and walking trails	50%	255	324	Lower
City parks	61%	288	325	Lower
Recreational opportunities	36%	285	301	Lower
Recreation programs or classes	49%	306	333	Lower
Recreation centers or facilities	50%	250	289	Lower
Fitness opportunities	41%	257	264	Much lower

Table 49: Health and Wellness

Health and Wellness Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall health and wellness opportunities in Beaumont	48%	242	274	Lower
Health services	51%	198	232	Lower

Health and Wellness Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Availability of affordable quality health care	48%	218	269	Similar
Availability of preventive health services	47%	211	250	Lower
Availability of affordable quality mental health care	32%	192	244	Similar
Availability of affordable quality food	56%	196	253	Similar
In very good to excellent health	64%	84	259	Similar

Table 50: Education, Arts, and Culture

Education, Arts, and Culture Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall opportunities for education, culture, and the arts	32%	263	275	Much lower
Opportunities to attend special events and festivals	43%	273	291	Lower
Community support for the arts	25%	9	10	Much lower
Public library services	68%	302	336	Lower
Availability of affordable quality child care/preschool	26%	249	266	Lower
K-12 education	38%	263	280	Much lower
Adult educational opportunities	65%	91	252	Similar

Table 51: Inclusivity and Engagement

Inclusivity and Engagement Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Residents' connection and engagement with their community	45%	6	10	Similar
Sense of community	61%	170	311	Similar
Sense of civic/community pride	41%	9	10	Lower
Neighborliness of Beaumont	45%	247	266	Lower
Beaumont as a place to raise children	81%	214	385	Similar
Beaumont as a place to retire	69%	151	365	Similar
Openness and acceptance of the community toward people of diverse backgrounds	47%	251	300	Similar
Making all residents feel welcome	67%	6	10	Similar
Attracting people from diverse backgrounds	64%	4	10	Similar
Valuing/respecting residents from diverse backgrounds	64%	7	10	Similar
Taking care of vulnerable residents	58%	6	10	Similar
Opportunities to participate in social events and activities	59%	166	271	Similar

Inclusivity and Engagement Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Opportunities to volunteer	47%	262	273	Lower
Opportunities to participate in community matters	52%	247	283	Similar

Table 52: Participation

Participation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Contacted Beaumont for help or information	47%	132	338	Similar
Contacted Beaumont elected officials to express your opinion	11%	245	264	Similar
Attended a local public meeting	22%	115	271	Similar
Watched (online or on television) a local public meeting	22%	121	241	Similar
Volunteered your time to some group/activity in Beaumont	28%	221	273	Lower
Campaigned or advocated for an issue, cause or candidate	13%	240	250	Lower
Voted in your most recent local election	66%	6	10	Similar
Access the internet from your home using a computer, laptop or tablet computer	92%	5	10	Similar
Access the internet from your cell phone	91%	6	10	Similar
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	79%	5	10	Similar
Use or check email	95%	6	10	Similar
Share your opinions online	36%	2	10	Similar
Shop online	58%	1	10	Higher

Table 53: Focus Areas

Importance Items	Percent essential or very important	Rank	Number of communities in comparison	Comparison to benchmark
Overall economic health of Beaumont	93%	43	252	Similar
Overall quality of the transportation system in Beaumont	78%	144	252	Similar
Overall design or layout of Beaumont's residential and commercial areas	86%	5	252	Higher
Overall quality of the utility infrastructure in Beaumont	89%	6	10	Similar
Overall feeling of safety in Beaumont	94%	68	252	Similar
Overall quality of natural environment in Beaumont	81%	122	252	Similar
Overall quality of parks and recreation opportunities	82%	5	10	Similar

Importance Items	Percent essential or very important	Rank	Number of communities in comparison	Comparison to benchmark
Overall health and wellness opportunities in Beaumont	83%	38	251	Higher
Overall opportunities for education, culture, and the arts	78%	146	252	Similar
Residents' connection and engagement with their community	66%	250	252	Lower

Communities included in national comparisons

The communities included in Beaumont's comparisons are listed on the following pages along with their population according to the American Community Survey (ACS) 2017 5-year estimates.

Adams County, CO..487,850
Airway Heights city, WA.. 8,017
Albany city, OR 52,007
Albemarle County, VA..105,105
Albert Lea city, MN... 17,716
Alexandria city, VA 154,710
Allegan County, MI 114,145
American Canyon city, CA 20,341
Ames city, IA 65,005
Ankeny city, IA 56,237
Ann Arbor city, MI..119,303
Apache Junction city, AZ.. 38,452
Arapahoe County, CO...626,612
Arlington city, TX 388,225
Arvada city, CO..115,320
Asheville city, NC... 89,318
Ashland city, OR.. 20,733
Ashland town, MA.. 17,478
Ashland town, VA 7,554
Aspen city, CO... 7,097
Athens-Clarke County, GA..122,292
Auburn city, AL 61,462
Augusta CCD, GA...136,103
Aurora city, CO 357,323
Austin city, TX..916,906
Avon town, CO... 6,503
Avon town, IN 16,479
Avondale city, AZ... 81,590
Azusa city, CA.. 49,029
Bainbridge Island city, WA....................................... 23,689
Baltimore city, MD 619,796
Baltimore County, MD...828,637
Battle Creek city, MI... 51,505
Bay Village city, OH 15,426
Baytown city, TX... 76,205
Beaumont city, CA.. 43,641
Bedford city, TX 49,082
Bedford town, MA... 14,105
Bellevue city, WA...139,014
Bellingham city, WA 85,388
Bend city, OR 87,167
Bethlehem township, PA.. 23,800
Bettendorf city, IA 35,293
Billings city, MT 109,082
Bloomington city, IN 83,636
Bloomington city, MN.. 85,417
Boise City city, ID...220,859
Bonner Springs city, KS.. 7,644

Boulder city, CO... 106,271
Bowling Green city, KY.. 64,302
Bozeman city, MT 43,132
Brentwood city, TN 41,524
Brighton city, CO... 38,016
Brookline CDP, MA.. 59,246
Brooklyn Center city, MN... 30,885
Brooklyn city, OH 10,891
Broomfield city, CO.. 64,283
Brownsburg town, IN.. 24,625
Buffalo Grove village, IL 41,551
Burlingame city, CA... 30,401
Cabarrus County, NC 196,716
Cambridge city, MA... 110,893
Canandaigua city, NY.. 10,402
Cannon Beach city, OR.. 1,517
Cañon City city, CO 16,298
Canton city, SD 3,352
Cape Coral city, FL 173,679
Carlsbad city, CA 113,147
Carroll city, IA 9,937
Cartersville city, GA.. 20,235
Cary town, NC 159,715
Castle Rock town, CO 57,274
Cedar Hill city, TX 48,149
Cedar Park city, TX... 70,010
Cedar Rapids city, IA 130,330
Celina city, TX 7,910
Centennial city, CO... 108,448
Chandler city, AZ 245,160
Chandler city, TX 2,896
Chanhassen city, MN... 25,108
Chapel Hill town, NC.. 59,234
Chardon city, OH 5,166
Charles County, MD 156,021
Charlotte County, FL 173,236
Charlottesville city, VA.. 46,487
Chattanooga city, TN... 176,291
Chautauqua town, NY.. 4,362
Chesterfield County, VA... 335,594
Clackamas County, OR 399,962
Clayton city, MO.. 16,214
Clearwater city, FL.. 112,794
Cleveland Heights city, OH.. 45,024
Clinton city, SC... 8,538
Clive city, IA... 17,134
Clovis city, CA 104,411
College Park city, MD.. 32,186

College Station city, TX	107,445
Colleyville city, TX	25,557
Collinsville city, IL	24,767
Columbia city, MO	118,620
Columbia city, SC	132,236
Columbia Falls city, MT	5,054
Commerce City city, CO	52,905
Concord city, CA	128,160
Concord town, MA	19,357
Conshohocken borough, PA	7,985
Coolidge city, AZ	12,221
Coon Rapids city, MN	62,342
Coral Springs city, FL	130,110
Coronado city, CA	24,053
Corvallis city, OR	56,224
Cottonwood Heights city, UT	34,214
Coventry Lake CDP, CT	2,932
Coventry town, CT	12,458
Creve Coeur city, MO	18,259
Cupertino city, CA	60,687
Dacono city, CO	4,929
Dakota County, MN	414,655
Dallas city, OR	15,413
Dallas city, TX	1,300,122
Danvers town, MA	27,527
Danville city, KY	16,657
Darien city, IL	22,206
Davenport city, FL	3,665
Davidson town, NC	12,325
Dayton city, OH	140,939
Dayton town, WY	815
Dearborn city, MI	95,295
Decatur city, GA	22,022
Del Mar city, CA	4,338
DeLand city, FL	30,315
Delaware city, OH	38,193
Denison city, TX	23,342
Denton city, TX	131,097
Denver city, CO	678,467
Des Moines city, IA	214,778
Des Peres city, MO	8,536
Destin city, FL	13,421
Dothan city, AL	67,784
Dover city, NH	30,901
Dublin city, CA	57,022
Dublin city, OH	44,442
Duluth city, MN	86,066
Durham city, NC	257,232
Durham County, NC	300,865
Dyer town, IN	16,077
Eagan city, MN	66,102
Eagle Mountain city, UT	27,773
Eau Claire city, WI	67,945
Eden Prairie city, MN	63,660
Eden town, VT	1,254
Edgewater city, CO	5,299
Edina city, MN	50,603
Edmond city, OK	89,769
Edmonds city, WA	41,309
El Cerrito city, CA	24,982
El Paso de Robles (Paso Robles) city, CA	31,409
Elgin city, IL	112,628
Elk Grove city, CA	166,228
Elmhurst city, IL	46,139
Englewood city, CO	33,155
Erie town, CO	22,019
Escambia County, FL	309,924
Estes Park town, CO	6,248
Euclid city, OH	47,698
Fairview town, TX	8,473
Farmers Branch city, TX	33,808
Farmersville city, TX	3,440
Farmington Hills city, MI	81,235
Farmington town, CT	25,596
Fate city, TX	10,339
Fayetteville city, GA	17,069
Fayetteville city, NC	210,324
Ferguson township, PA	18,837
Fernandina Beach city, FL	11,957
Flower Mound town, TX	71,575
Forest Grove city, OR	23,554
Fort Collins city, CO	159,150
Franklin city, TN	72,990
Frederick town, CO	11,397
Fremont city, CA	230,964
Frisco town, CO	2,977
Fruita city, CO	13,039
Gahanna city, OH	34,691
Gaithersburg city, MD	67,417
Galveston city, TX	49,706
Gardner city, KS	21,059
Germantown city, TN	39,230
Gilbert town, AZ	232,176
Gillette city, WY	31,783
Glen Ellyn village, IL	27,983
Glendora city, CA	51,891
Glenview village, IL	47,066
Golden city, CO	20,365
Golden Valley city, MN	21,208
Goodyear city, AZ	74,953
Grafton village, WI	11,576
Grand Blanc city, MI	7,964
Grand Rapids city, MI	195,355
Grants Pass city, OR	36,687
Grass Valley city, CA	12,893
Greeley city, CO	100,760
Greenville city, NC	90,347
Greenwich town, CT	62,782
Greenwood Village city, CO	15,397
Greer city, SC	28,587
Gunnison County, CO	16,215
Haltom City city, TX	44,059
Hamilton city, OH	62,216
Hamilton town, MA	7,991
Hampton city, VA	136,255
Hanover County, VA	103,218
Harrisburg city, SD	5,429
Harrisonburg city, VA	53,064
Harrisonville city, MO	10,025
Hastings city, MN	22,620
Henderson city, NV	284,817
Herndon town, VA	24,545
High Point city, NC	109,849
Highland Park city, IL	29,796
Highlands Ranch CDP, CO	105,264
Homer Glen village, IL	24,403
Honolulu County, HI	990,060
Hoquiam city, WA	8,416
Horry County, SC	310,186
Hudson town, CO	1,709
Huntley village, IL	26,265
Huntsville city, TX	40,727

Hutchinson city, MN	13,836
Hutto city, TX	22,644
Hyattsville city, MD	18,225
Independence city, MO	117,369
Indio city, CA	86,867
Iowa City city, IA	73,415
Irving city, TX	235,648
Issaquah city, WA	35,629
Jackson city, MO	14,690
Jackson County, MI	158,989
James City County, VA	73,028
Jefferson County, NY	116,567
Jefferson Parish, LA	437,038
Jerome city, ID	11,306
Johnson City city, TN	65,598
Johnston city, IA	20,172
Jupiter town, FL	62,373
Kalamazoo city, MI	75,833
Kansas City city, KS	151,042
Kansas City city, MO	476,974
Keizer city, OR	37,910
Kent city, WA	126,561
Kerrville city, TX	22,931
Key West city, FL	25,316
King City city, CA	13,721
Kingman city, AZ	28,855
Kirkland city, WA	86,772
Kirkwood city, MO	27,659
Knoxville city, IA	7,202
La Mesa city, CA	59,479
La Plata town, MD	9,160
La Vista city, NE	17,062
Laguna Niguel city, CA	65,429
Lake Forest city, IL	18,931
Lake in the Hills village, IL	28,908
Lake Zurich village, IL	19,983
Lakeville city, MN	61,056
Lakewood city, CO	151,411
Lakewood city, WA	59,102
Lancaster County, SC	86,544
Lansing city, MI	115,222
Laramie city, WY	32,104
Larimer County, CO	330,976
Las Cruces city, NM	101,014
Las Vegas city, NM	13,445
Lawrence city, KS	93,954
Lawrenceville city, GA	29,287
Lehi city, UT	58,351
Lenexa city, KS	52,030
Lewisville city, TX	103,638
Lewisville town, NC	13,516
Libertyville village, IL	20,504
Lincolnwood village, IL	12,637
Lindsborg city, KS	3,313
Little Chute village, WI	11,006
Littleton city, CO	45,848
Livermore city, CA	88,232
Lombard village, IL	43,776
Lone Tree city, CO	13,430
Long Grove village, IL	7,980
Longmont city, CO	91,730
Lonsdale city, MN	3,850
Los Alamos County, NM	18,031
Los Altos Hills town, CA	8,490
Loudoun County, VA	374,558
Louisville city, CO	20,319

Lower Merion township, PA	58,500
Lynchburg city, VA	79,237
Lynnwood city, WA	37,242
Manassas city, VA	41,379
Manhattan Beach city, CA	35,698
Manhattan city, KS	55,427
Mankato city, MN	41,241
Maple Grove city, MN	68,362
Maplewood city, MN	40,127
Maricopa County, AZ	4,155,501
Marin County, CA	260,814
Marion city, IA	38,014
Mariposa County, CA	17,658
Marshfield city, WI	18,326
Martinez city, CA	37,902
Marysville city, WA	66,178
Maui County, HI	164,094
McKinney city, TX	164,760
McMinnville city, OR	33,211
Mecklenburg County, NC	1,034,290
Menlo Park city, CA	33,661
Menomonee Falls village, WI	36,411
Mercer Island city, WA	24,768
Meridian charter township, MI	41,903
Meridian city, ID	91,917
Merriam city, KS	11,259
Mesa city, AZ	479,317
Mesquite city, TX	144,118
Miami Beach city, FL	92,187
Miami city, FL	443,007
Middleton city, WI	18,951
Middletown town, RI	16,100
Midland city, MI	41,958
Milford city, DE	10,645
Milton city, GA	37,556
Minneapolis city, MN	411,452
Minnetrista city, MN	7,187
Missouri City city, TX	72,688
Moline city, IL	42,644
Monroe city, MI	20,128
Montgomery city, MN	2,921
Montgomery County, MD	1,039,198
Monticello city, UT	2,599
Montrose city, CO	18,918
Moraga town, CA	17,231
Morristown city, TN	29,446
Morrisville town, NC	23,873
Morro Bay city, CA	10,568
Moscow city, ID	24,833
Mountlake Terrace city, WA	20,922
Murphy city, TX	20,361
Naperville city, IL	146,431
Napoleon city, OH	8,646
Nederland city, TX	17,284
Needham CDP, MA	30,429
Nevada City city, CA	3,112
Nevada County, CA	98,838
New Braunfels city, TX	70,317
New Brighton city, MN	22,440
New Concord village, OH	2,561
New Hope city, MN	20,909
New Orleans city, LA	388,182
New Ulm city, MN	13,249
Newport city, RI	24,745
Newport News city, VA	180,775
Newton city, IA	15,085

Niles village, IL	29,823
Noblesville city, IN	59,807
Norcross city, GA	16,474
Norfolk city, NE	24,352
Norfolk city, VA	245,752
North Mankato city, MN	13,583
North Port city, FL	62,542
North Yarmouth town, ME	3,714
Northglenn city, CO	38,473
Novato city, CA	55,378
Novi city, MI	58,835
O'Fallon city, IL	29,095
Oak Park village, IL	52,229
Oakley city, CA	39,950
Oklahoma City city, OK	629,191
Olmsted County, MN	151,685
Olympia city, WA	49,928
Orange village, OH	3,280
Orland Park village, IL	59,161
Orleans Parish, LA	388,182
Oshkosh city, WI	66,649
Oswego village, IL	33,759
Ottawa County, MI	280,243
Overland Park city, KS	186,147
Paducah city, KY	24,879
Palm Beach Gardens city, FL	53,119
Palm Coast city, FL	82,356
Palo Alto city, CA	67,082
Palos Verdes Estates city, CA	13,591
Papillion city, NE	19,478
Paradise Valley town, AZ	13,961
Park City city, UT	8,167
Parker town, CO	51,125
Parkland city, FL	28,901
Pasco city, WA	70,607
Pasco County, FL	498,136
Payette city, ID	7,366
Pearland city, TX	113,693
Peoria city, IL	115,424
Pflugerville city, TX	58,013
Philadelphia city, PA	1,569,657
Pinehurst village, NC	15,580
Piqua city, OH	20,793
Pitkin County, CO	17,747
Plano city, TX	281,566
Platte City city, MO	4,867
Pleasant Hill city, IA	9,608
Pleasanton city, CA	79,341
Plymouth city, MN	76,258
Polk County, IA	467,235
Pompano Beach city, FL	107,542
Port Orange city, FL	60,315
Port St. Lucie city, FL	178,778
Portland city, OR	630,331
Powell city, OH	12,658
Powhatan County, VA	28,364
Prairie Village city, KS	21,932
Prince William County, VA	450,763
Prior Lake city, MN	25,452
Pueblo city, CO	109,122
Purcellville town, VA	9,217
Queen Creek town, AZ	33,298
Raleigh city, NC	449,477
Ramsey city, MN	25,853
Raymond town, ME	4,497
Raymore city, MO	20,358
Redmond city, OR	28,492
Redmond city, WA	60,712
Redwood City city, CA	84,368
Reno city, NV	239,732
Richfield city, MN	35,993
Richland city, WA	53,991
Richmond city, CA	108,853
Richmond Heights city, MO	8,466
Rio Rancho city, NM	93,317
River Falls city, WI	15,256
Riverside city, CA	321,570
Roanoke city, VA	99,572
Roanoke County, VA	93,419
Rochester city, NY	209,463
Rock Hill city, SC	70,764
Rockville city, MD	66,420
Roeland Park city, KS	6,810
Rohnert Park city, CA	42,305
Rolla city, MO	20,013
Rosemount city, MN	23,474
Rosenberg city, TX	35,867
Roseville city, MN	35,624
Round Rock city, TX	116,369
Royal Palm Beach village, FL	37,665
Sacramento city, CA	489,650
Sahuarita town, AZ	28,257
Sammamish city, WA	62,877
San Carlos city, CA	29,954
San Diego city, CA	1,390,966
San Francisco city, CA	864,263
San Jose city, CA	1,023,031
San Marcos city, CA	93,493
San Marcos city, TX	59,935
Sangamon County, IL	198,134
Santa Fe city, NM	82,980
Santa Fe County, NM	147,514
Sarasota County, FL	404,839
Savage city, MN	30,011
Schaumburg village, IL	74,427
Schertz city, TX	38,199
Scott County, MN	141,463
Scottsdale city, AZ	239,283
Sedona city, AZ	10,246
Sevierville city, TN	16,387
Shakopee city, MN	40,024
Sharonville city, OH	13,974
Shawnee city, KS	64,840
Shawnee city, OK	30,974
Sherborn town, MA	4,302
Shoreline city, WA	55,431
Shoreview city, MN	26,432
Shorewood village, IL	16,809
Sierra Vista city, AZ	43,585
Silverton city, OR	9,757
Sioux Falls city, SD	170,401
Skokie village, IL	64,773
Snoqualmie city, WA	12,944
Snowmass Village town, CO	2,827
Somerset town, MA	18,257
South Jordan city, UT	65,523
Southlake city, TX	30,090
Spearfish city, SD	11,300
Springfield city, MO	165,785
Springville city, UT	32,319
St. Augustine city, FL	13,952
St. Charles city, IL	32,730

St. Cloud city, MN 67,093
St. Joseph city, MO 76,819
St. Louis County, MN 200,294
St. Lucie County, FL 298,763
State College borough, PA 42,224
Steamboat Springs city, CO 12,520
Sugar Land city, TX 86,886
Suisun City city, CA 29,280
Summit County, UT 39,731
Sunnyvale city, CA 151,565
Surprise city, AZ 129,534
Suwanee city, GA 18,655
Tacoma city, WA 207,280
Takoma Park city, MD 17,643
Temecula city, CA 110,722
Tempe city, AZ 178,339
Temple city, TX 71,795
Texarkana city, TX 37,222
The Woodlands CDP, TX 109,608
Thousand Oaks city, CA 128,909
Tigard city, OR 51,355
Tinley Park village, IL 57,107
Tracy city, CA 87,613
Trinidad CCD, CO 10,819
Tualatin city, OR 27,135
Tulsa city, OK 401,352
Tustin city, CA 80,007
Twin Falls city, ID 47,340
Unalaska city, AK 4,809
University Heights city, OH 13,201
University Park city, TX 24,692
Urbandale city, IA 42,222
Vail town, CO 5,425
Ventura CCD, CA 115,218
Vernon Hills village, IL 26,084
Vestavia Hills city, AL 34,003
Victoria city, MN 8,679

Vienna town, VA 16,474
Virginia Beach city, VA 450,057
Walnut Creek city, CA 68,516
Warrensburg city, MO 19,890
Washington County, MN 250,979
Washoe County, NV 445,551
Washougal city, WA 15,241
Wauwatosa city, WI 47,687
Wentzville city, MO 35,768
West Carrollton city, OH 12,963
West Chester township, OH 62,804
West Des Moines city, IA 62,999
Western Springs village, IL 13,187
Westerville city, OH 38,604
Westlake town, TX 1,006
Westminster city, CO 111,895
Westminster city, MD 18,557
Wheat Ridge city, CO 31,162
White House city, TN 11,107
Wichita city, KS 389,054
Williamsburg city, VA 14,817
Willowbrook village, IL 8,598
Wilmington city, NC 115,261
Wilsonville city, OR 22,789
Windsor town, CO 23,386
Windsor town, CT 29,037
Winnetka village, IL 12,504
Winter Garden city, FL 40,799
Woodbury city, MN 67,648
Woodinville city, WA 11,675
Wyandotte County, KS 163,227
Wyoming city, MI 75,124
Yakima city, WA 93,182
York County, VA 67,196
Yorktown town, IN 11,200
Yorkville city, IL 18,691
Yountville city, CA 2,978

Custom Benchmark Comparisons

Table 54: Quality of Life

Quality of Life Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall image or reputation of Beaumont	54%	30	33	Lower
The overall quality of life in Beaumont	75%	32	38	Similar
Beaumont as a place to live	83%	30	36	Similar
Recommend living in Beaumont to someone who asks	85%	23	27	Similar
Remain in Beaumont for the next five years	85%	15	24	Similar

Table 55: Governance

Governance Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall confidence in Beaumont government	23%	25	25	Much lower
The overall direction that Beaumont is taking	40%	29	30	Lower
The value of services for the taxes paid to Beaumont	26%	37	37	Much lower
Generally acting in the best interest of the community	31%	24	24	Much lower
Being honest	28%	25	25	Much lower
Being open and transparent to the public	30%	NA	NA	NA
Informing residents about issues facing the community	31%	NA	NA	NA
The job Beaumont government does at welcoming resident involvement	34%	30	30	Lower
Treating all residents fairly	43%	25	25	Lower
Treating residents with respect	49%	NA	NA	NA
Overall customer service by Beaumont employees	67%	31	34	Similar
Public information services	56%	24	25	Lower
Quality of services provided by the City of Beaumont	52%	38	38	Lower
Quality of services provided by the Federal Government	34%	22	24	Similar

Table 56: Economy

Economy Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall economic health of Beaumont	47%	23	25	Lower
Economic development	50%	24	26	Lower
Overall quality of business and service establishments in Beaumont	60%	22	25	Similar
Variety of business and service establishments in Beaumont	46%	NA	NA	NA
Vibrancy of downtown/commercial area	29%	24	26	Lower
Shopping opportunities	37%	26	27	Much lower
Beaumont as a place to visit	37%	24	26	Lower
Beaumont as a place to work	36%	33	35	Much lower
Employment opportunities	24%	28	29	Much lower
Cost of living in Beaumont	34%	22	25	Similar
Economy will have positive impact on income	24%	21	24	Lower
NOT experiencing housing costs stress	50%	23	24	Lower

Table 57: Mobility

Mobility Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of the transportation system in Beaumont	42%	26	26	Much lower
Traffic flow on major streets	24%	35	35	Much lower
Ease of travel by car in Beaumont	46%	26	29	Lower
Ease of travel by public transportation in Beaumont	41%	13	24	Similar
Ease of travel by bicycle in Beaumont	53%	20	28	Similar
Ease of walking in Beaumont	57%	25	28	Similar
Ease of public parking	49%	14	18	Similar
Bus or transit services	50%	14	20	Similar
Traffic enforcement	46%	33	34	Lower
Traffic signal timing	40%	23	24	Lower
Street repair	23%	30	30	Much lower
Street cleaning	44%	25	25	Lower
Street lighting	38%	32	32	Much lower
Sidewalk maintenance	42%	26	27	Lower
Used bus, rail, subway, or other public transportation instead of driving	17%	12	24	Similar
Carpooled with other adults or children instead of driving alone	52%	3	23	Higher
Walked or biked instead of driving	55%	12	24	Similar

Table 58: Community Design

Community Design Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall design or layout of Beaumont's residential and commercial areas	43%	24	25	Lower
Overall appearance of Beaumont	52%	32	33	Lower
Your neighborhood as a place to live	86%	20	27	Similar
Overall quality of new development in Beaumont	58%	22	27	Similar
Well-planned residential growth	36%	NA	NA	NA
Well-planned commercial growth	36%	NA	NA	NA
Well-designed neighborhoods	56%	NA	NA	NA
Preservation of the historical or cultural character of the community	42%	NA	NA	NA
Public places where people want to spend time	31%	24	24	Much lower
Variety of housing options	53%	22	27	Similar

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Community Design Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Availability of affordable quality housing	40%	18	27	Similar
Land use, planning, and zoning	28%	25	25	Much lower
Code enforcement	32%	30	32	Lower

Table 59: Utilities

Utilities Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of the utility infrastructure in Beaumont	54%	NA	NA	NA
Affordable high-speed internet access	46%	NA	NA	NA
Power (electric and/or gas) utility	77%	16	18	Similar
Garbage collection	81%	24	27	Similar
Drinking water	61%	21	23	Lower
Sewer services	72%	23	23	Similar
Storm water management	57%	31	32	Similar
Utility billing	67%	16	19	Similar

Table 60: Safety

Safety Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall feeling of safety in Beaumont	67%	29	31	Lower
Police/Sheriff services	74%	35	38	Similar
Crime prevention	62%	30	33	Similar
Animal control	65%	24	30	Similar
Ambulance or emergency medical services	80%	29	30	Lower
Fire services	78%	33	33	Lower
Fire prevention and education	65%	24	26	Lower
Emergency preparedness	51%	24	26	Lower
In your neighborhood during the day	94%	23	33	Similar
In Beaumont's downtown/commercial area during the day	78%	26	28	Lower
From property crime	65%	NA	NA	NA
From violent crime	75%	NA	NA	NA
From fire, flood, or other natural disaster	79%	NA	NA	NA

Table 61: Natural Environment

Natural Environment Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of natural environment in Beaumont	67%	24	26	Similar
Cleanliness of Beaumont	53%	27	28	Lower
Air quality	71%	18	23	Similar
Preservation of natural areas	48%	21	23	Lower
Beaumont open space	46%	22	24	Lower
Recycling	50%	28	28	Much lower
Yard waste pick-up	69%	23	23	Lower

Table 62: Parks and Recreation

Parks and Recreation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of parks and recreation opportunities	63%	NA	NA	NA
Availability of paths and walking trails	50%	25	29	Lower
City parks	61%	25	26	Lower
Recreational opportunities	36%	24	25	Much lower
Recreation programs or classes	49%	22	22	Much lower
Recreation centers or facilities	50%	23	23	Lower
Fitness opportunities	41%	23	23	Much lower

Table 63: Health and Wellness

Health and Wellness Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall health and wellness opportunities in Beaumont	48%	23	25	Lower
Health services	51%	17	17	Lower
Availability of affordable quality health care	48%	24	24	Lower
Availability of preventive health services	47%	24	24	Much lower
Availability of affordable quality mental health care	32%	18	19	Lower
Availability of affordable quality food	56%	20	22	Lower
In very good to excellent health	64%	8	22	Similar

Table 64: Education, Arts, and Culture

Education, Arts, and Culture Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall opportunities for education, culture, and the arts	32%	25	26	Much lower
Opportunities to attend special events and festivals	43%	28	28	Lower
Community support for the arts	25%	NA	NA	NA
Public library services	68%	25	27	Lower
Availability of affordable quality child care/preschool	26%	24	24	Much lower
K-12 education	38%	21	22	Much lower
Adult educational opportunities	65%	17	23	Similar

Table 65: Inclusivity and Engagement

Inclusivity and Engagement Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Residents' connection and engagement with their community	45%	NA	NA	NA
Sense of community	61%	21	27	Similar
Sense of civic/community pride	41%	NA	NA	NA
Neighborliness of Beaumont	45%	24	25	Lower
Beaumont as a place to raise children	81%	30	36	Similar
Beaumont as a place to retire	69%	20	33	Similar
Openness and acceptance of the community toward people of diverse backgrounds	47%	28	28	Lower
Making all residents feel welcome	67%	NA	NA	NA
Attracting people from diverse backgrounds	64%	NA	NA	NA
Valuing/respecting residents from diverse backgrounds	64%	NA	NA	NA
Taking care of vulnerable residents	58%	NA	NA	NA
Opportunities to participate in social events and activities	59%	21	25	Similar
Opportunities to volunteer	47%	25	25	Lower
Opportunities to participate in community matters	52%	24	26	Lower

Table 66: Participation

Participation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Contacted Beaumont for help or information	47%	12	31	Similar
Contacted Beaumont elected officials to express your opinion	11%	17	24	Similar

Participation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Attended a local public meeting	22%	7	24	Similar
Watched (online or on television) a local public meeting	22%	6	20	Similar
Volunteered your time to some group/activity in Beaumont	28%	19	25	Similar
Campaigned or advocated for an issue, cause or candidate	13%	22	22	Similar
Voted in your most recent local election	66%	NA	NA	NA
Access the internet from your home using a computer, laptop or tablet computer	92%	NA	NA	NA
Access the internet from your cell phone	91%	NA	NA	NA
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	79%	NA	NA	NA
Use or check email	95%	NA	NA	NA
Share your opinions online	36%	NA	NA	NA
Shop online	58%	NA	NA	NA

Table 67: Focus Areas

Importance Items	Percent essential or very important	Rank	Number of communities in comparison	Comparison to benchmark
Overall economic health of Beaumont	93%	6	23	Similar
Overall quality of the transportation system in Beaumont	78%	18	23	Similar
Overall design or layout of Beaumont's residential and commercial areas	86%	1	23	Higher
Overall quality of the utility infrastructure in Beaumont	89%	NA	NA	NA
Overall feeling of safety in Beaumont	94%	14	23	Similar
Overall quality of natural environment in Beaumont	81%	12	23	Similar
Overall quality of parks and recreation opportunities	82%	NA	NA	NA
Overall health and wellness opportunities in Beaumont	83%	2	23	Higher
Overall opportunities for education, culture, and the arts	78%	15	23	Similar
Residents' connection and engagement with their community	66%	23	23	Lower

Communities included in custom comparisons

The communities included in Beaumont's custom comparisons are listed below along with their population according to the American Community Survey (ACS) 2017 5-year estimates.

Ankeny city, IA	56,237
Beaumont city, CA	43,641
Bloomington city, MN	85,417
Broomfield city, CO	64,283
Eagan city, MN	66,102
Edmond city, OK	89,769
Edmonds city, WA	41,309
Farmington Hills city, MI	81,235
Gaithersburg city, MD	67,417
Glendora city, CA	51,891
Goodyear city, AZ	74,953
James City County, VA	73,028
Jupiter town, FL	62,373
Lehi city, UT	58,351
Lenexa city, KS	52,030
Littleton city, CO	45,848
Lombard village, IL	43,776
Manassas city, VA	41,379
Marysville city, WA	66,178
Missouri City city, TX	72,688
Noblesville city, IN	59,807
Novato city, CA	55,378
Novi city, MI	58,835
Oak Park village, IL	52,229
Orland Park village, IL	59,161
Palm Beach Gardens city, FL	53,119
Pflugerville city, TX	58,013
Richland city, WA	53,991
San Marcos city, CA	93,493
Schaumburg village, IL	74,427
Shakopee city, MN	40,024
Shawnee city, KS	64,840
Shoreline city, WA	55,431
Skokie village, IL	64,773
Tigard city, OR	51,355
Tinley Park village, IL	57,107
Tracy city, CA	87,613
Tustin city, CA	80,007
Urbandale city, IA	42,222
Walnut Creek city, CA	68,516
Wauwatosa city, WI	47,687
West Chester township, OH	62,804
West Des Moines city, IA	62,999
York County, VA	67,196

Appendix C: Detailed Survey Methods

The National Community Survey™ (The NCS™), conducted by National Research Center, Inc., was developed to provide communities an accurate, affordable and easy way to assess and interpret resident opinion about important local topics. Standardization of common questions and survey methods provide the rigor to assure valid results, and each community has enough flexibility to construct a customized version of The NCS.

Results offer insight into residents' perspectives about the community as a whole, including local amenities, services, public trust, resident participation and other aspects of the community in order to support budgeting, land use and strategic planning and communication with residents. Resident demographic characteristics permit comparison to the Census as well as comparison of results for different subgroups of residents. The City of Beaumont funded this research. Please contact Ashley Starr of the City of Beaumont at Astarr@beaumontca.gov if you have any questions about the survey.

Survey Validity

The question of survey validity has two parts: 1) how can a community be confident that the results from those who completed the questionnaire are representative of the results that would have been obtained had the survey been administered to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, the best survey research practices were used for the resources spent to ensure that the results from the survey respondents reflect the opinions of residents in the entire community. These practices include:

- Using a mail-out/mail-back methodology, which typically gets a higher response rate than phone for the same dollars spent. A higher response rate lessens the worry that those who did not respond are different than those who did respond.
- Selecting households at random within the community to receive the survey to ensure that the households selected to receive the survey are representative of the larger community.
- Over-sampling multi-family housing units to improve response from hard-to-reach, lower income or younger apartment dwellers.
- Selecting the respondent within the household using an unbiased sampling procedure; in this case, the "birthday method." The cover letter included an instruction requesting that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.
- Contacting potential respondents three times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Inviting response in a compelling manner (using appropriate letterhead/logos and a signature of a visible leader) to appeal to recipients' sense of civic responsibility.
- Providing a pre-addressed, postage-paid return envelope.
- Offering the survey in Spanish or other language when requested by a given community.
- Weighting the results to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents' expectations for service quality play a role as well as the "objective" quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record his or her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident's report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g., reporting tolerant behaviors toward "oppressed groups," likelihood of voting for a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), his or her memory of the actual behavior (if it is not a question speculating about future actions, like a vote), his or her confidence that he or she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How closely survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g., driving habits), reported intentions to behave with observed future behavior (e.g., voting choices) or reported opinions about current community quality with objective characteristics of the community (e.g., feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as do reported behaviors that are not about highly sensitive issues (e.g., family abuse or other illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct for the respondents' tendency to report what they think the "correct" response should be.

Research on the correlation of resident opinion about service quality and "objective" ratings of service quality vary, with some showing stronger relationships than others. NRC's own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be "objectively" worse than the highest rated fire services (expenditures per capita, response time, "professional" status of firefighters, breadth of services and training provided). Resident opinion commonly reflects objective performance data but is an important measure on its own. NRC principals have written, "If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem."

Selecting Survey Recipients

"Sampling" refers to the method by which households were chosen to receive the survey. All households within the City of Beaumont were eligible to participate in the survey. A list of all households within the zip codes serving Beaumont was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Beaumont households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file (updated on a quarterly basis) and addresses located outside of the City of Beaumont boundaries were removed from consideration.

To choose the 2,500 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every *Nth* one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. Figure 1 displays a map of the households selected to receive the survey. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be selected at an actual rate that is slightly above or below that).

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

In addition to the scientific, random selection of households, a link to an online "opt-in" survey was publicized and posted to the City of Beaumont website. This opt-in survey was identical to the scientific survey and open to all City residents. (The data presented in this report exclude the opt-in survey data. These data can be found in the *Supplemental Online Survey Results* provided under separate cover.)

Figure 1: Location of Survey Recipients
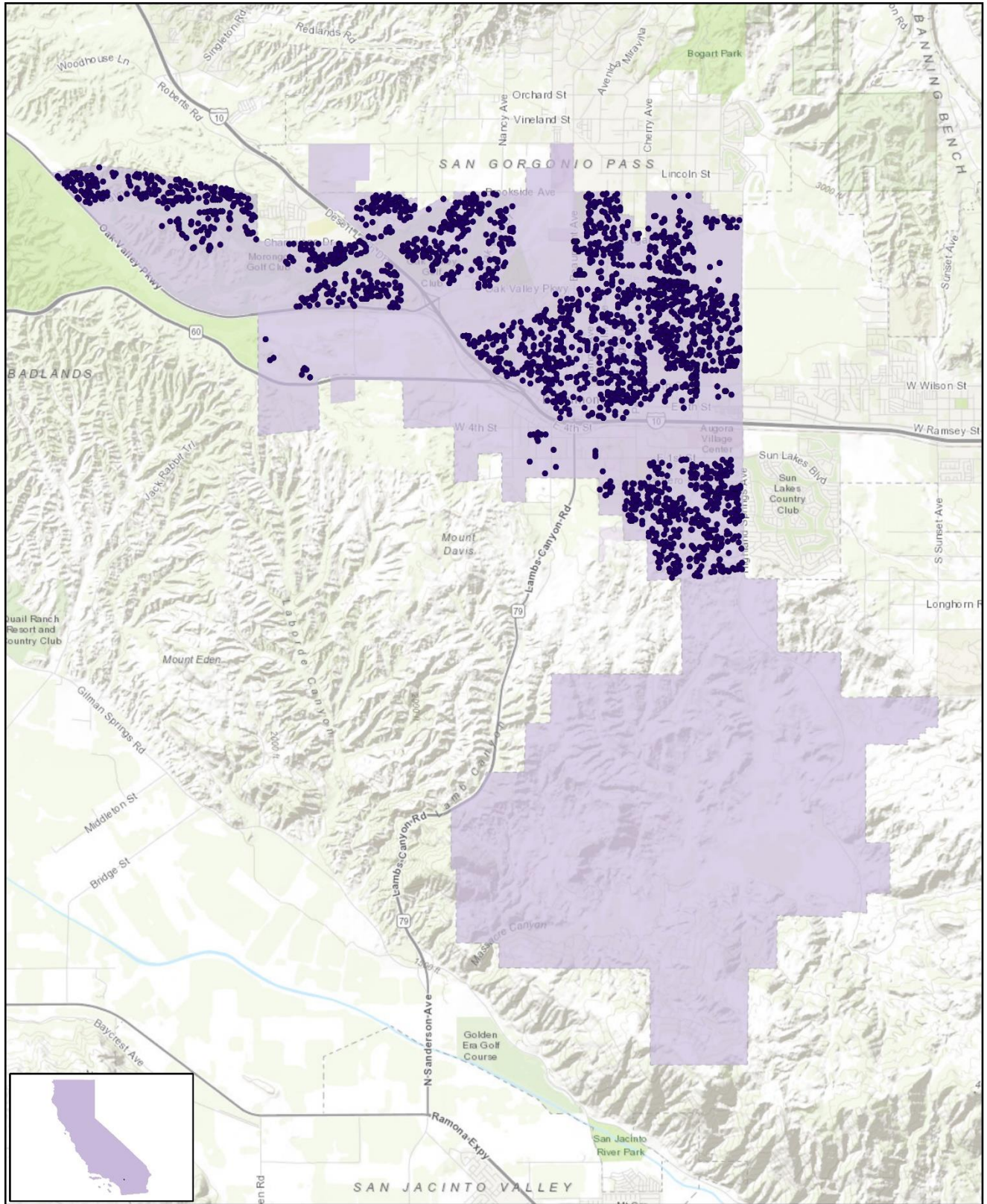
Survey Recipients in Beaumont, CA
- Survey Recipients

Survey Administration and Response

Selected households received three mailings, one week apart, beginning on April 8, 2020. The first mailing was a prenotification postcard announcing the upcoming survey. The next mailing contained a letter from the Mayor inviting the household to participate, a questionnaire and a postage-paid return envelope. The final mailing contained a reminder letter, another survey and a postage-paid return envelope. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. The survey was available in English and Spanish. Both cover letters included a URL through which the residents selected for the mail survey could choose respond online rather than by mail. The cover letters also contained paragraphs in Spanish instructing participants to complete the Spanish version of the survey online. The City of Beaumont chose to augment their administration of The NCS with several additional services, including custom benchmark comparisons and a report of an open-ended question on top priorities for the City. The results of the open-ended question has been provided under separate cover. Completed surveys were collected over the following eight weeks. The online "opt-in" survey became available to all residents on May 13, 2020 and remained open for three weeks.

About 2% of the 2,500 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,458 households that received the survey, 649 completed the survey, providing an overall response rate of 26%. Of the 649 completed surveys, five were completed in Spanish and 111 were completed online. The response rate was calculated using AAPOR's response rate #2[1] for mailed surveys of unnamed persons. Additionally, 479 opt-in residents completed the online opt-in survey.

Table 68: Survey Response Rate

	Number/Percentage
Total sample used	2,500
I=Complete Interviews	639
P=Partial Interviews	10
R=Refusal and break off	2
NC=Non Contact	0
O=Other	0
UH=Unknown household	0
UO=Unknown other	1,805
NE=Not eligible	44
Response rate: (I+P)/(I+P) + (R+NC+O) + (UH+UO)	26%

Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and

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1 See AAPOR's Standard Definitions for more information:
http://www.aapor.org/Standards-Ethics/Standard-Definitions-(1).aspx

the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions.[2]

The margin of error for the City of Beaumont survey is no greater than plus or minus four percentage points around any given percent reported for all respondents (649 completed surveys).

For subgroups of responses, the margin of error increases because the number of respondents for the subgroup is smaller.

Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and "cleaned" as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

NRC used SurveyGizmo, a web-based survey and analytics platform, to collect the online survey data. Use of an online system means all collected data are entered into the dataset when the respondents submit the surveys. Skip patterns are programmed into system so respondents are automatically "skipped" to the appropriate question based on the individual responses being given. Online programming also allows for more rigid control of the data format, making extensive data cleaning unnecessary.

A series of quality control checks were also performed in order to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

Survey Data Weighting

Upon completion of data collection for both the scientific (probability) and nonscientific open participation online opt-in (non-probability) surveys, the demographics of each dataset were separately compared to those found in the 2010 Census and American Community Survey

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[2] A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the "true" population response. This theory is applied in practice to mean that the "true" perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as "excellent" or "good," then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on The NCS, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

estimates for adults in the City of Beaumont. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. Both survey datasets were weighted independently to best match the Census. The characteristics used for weighting were housing unit type, housing tenure (rent or own), ethnicity, race, sex and age. No adjustments were made for design effects. The results of the weighting scheme are presented in the following table.

Table 69: Beaumont, CA 2020 Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing			
Rent home	26%	11%	21%
Own home	74%	89%	79%
Detached unit*	89%	92%	89%
Attached unit*	11%	8%	11%
Race and Ethnicity			
White	65%	67%	64%
Not white	35%	33%	36%
Not Hispanic	65%	68%	60%
Hispanic	35%	32%	40%
Sex and Age			
Female	52%	57%	53%
Male	48%	43%	47%
18-34 years of age	35%	6%	29%
35-54 years of age	36%	31%	38%
55+ years of age	30%	62%	33%
Females 18-34	18%	4%	17%
Females 35-54	18%	18%	19%
Females 55+	16%	35%	17%
Males 18-34	17%	3%	13%
Males 35-54	18%	13%	19%
Males 55+	14%	27%	16%

* U.S. Census Bureau ACS 2017 5-year estimates

Survey Data Analysis and Reporting

The survey dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, the percentages presented in the reports represent the "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," "essential" and "very important," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Appendix D: Survey Materials

Dear Beaumont Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Thank you for helping create a better City!

Sincerely,

Rey Santos
Mayor/Alcalde

Item 1.

BEAUMONT
— C A L I F O R N I A —

550 E. 6th Street

Beaumont, CA 92223

BEAUMONT
— C A L I F O R N I A —

550 E. 6th Street

Beaumont, CA 92223

Item 1.

BEAUMONT
— C A L I F O R N I A —

550 E. 6th Street

Beaumont, CA 92223

BEAUMONT
— C A L I F O R N I A —

550 E. 6th Street

Beaumont, CA 92223

April 2020

Dear City of Beaumont Resident:

Please help us shape the future of Beaumont! You have been selected at random to participate in the 2020 Beaumont Community Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Beaumont make decisions that affect our City.

A few things to remember:
- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

  www.bit.ly/xx

Please do not share your survey link. This survey is for randomly selected households only. City will conduct a separate survey that is open to all residents just a few weeks from now.

If you have any questions about the survey please call 951-572-3207.

Thank you for your time and participation!

Sincerely,

Estimado Residente de la Ciudad de Beaumont:

¡Por favor ayúdenos a moldear el futuro de Beaumont! Usted ha sido seleccionado al azar para participar en la Encuesta de la Comunidad de Beaumont del 2020.

Por favor tome unos minutos para completar la encuesta adjunta; si usted preferiría completar la encuesta en español, por favor siga las instrucciones abajo para acceder a la encuesta en español por medio de la red. Su participación en esta encuesta es muy importante – especialmente porque su hogar es uno de solamente un número pequeño de hogares que se están encuestando. Sus observaciones le ayudarán a Beaumont tomar decisiones que afectarán a nuestra Ciudad.

Algunas cosas para recordar:
- **Sus respuestas son completamente anónimas.**
- Para poder escuchar a un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- **Puede devolver la encuesta por correo en el sobre pre-pagado adjunto, o puede completar la encuesta en línea en español en:**

  www.bit.ly/xx

  Para la versión en español haga clic en el botón en el parte superior de la pantalla.

Por favor no comparta el enlace de su encuesta. Esta encuesta es solamente para hogares seleccionados al azar. La Ciudad conducirá una encuesta separada que está abierta a todos los residentes dentro de unas semanas.

Si tiene alguna pregunta sobre la encuesta por favor llame al 951-572-3207.

¡Gracias por su tiempo y participación!

Atentamente,

Rey Santos
Mayor/Alcalde

April 2020

Dear City of Beaumont Resident:

Here's a second chance if you haven't already responded to the 2020 Beaumont Community Survey! (If you completed it and sent it back, we thank you for your time and ask you to recycle this survey. Please do not respond twice.)

Please help us shape the future of Beaumont! You have been selected at random to participate in the 2020 Beaumont Community Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Beaumont make decisions that affect our City.

A few things to remember:
- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

  www.n-r-c.com/survey/xx.htm

Please do not share your survey link. This survey is for randomly selected households only. The City will conduct a separate survey that is open to all residents just a few weeks from now.

If you have any questions about the survey please call 951-572-3207.

Thank you for your time and participation!

Sincerely,

Estimado Residente de la Ciudad de Beaumont:

¡Aquí tiene una segunda oportunidad si usted aún no ha respondido a la Encuesta de la Comunidad de Beaumont del 2020! **(Si usted la completó y la devolvió, le damos las gracias por su tiempo y le pedimos que recicle esta encuesta. Por favor no responda dos veces.)**

¡Por favor ayúdenos a moldear el futuro de Beaumont! Usted ha sido seleccionado al azar para participar en la Encuesta de la Comunidad de Beaumont del 2020.

Por favor tome unos minutos para completar la encuesta adjunta; si usted preferiría completar la encuesta en español, por favor siga las instrucciones abajo para acceder a la encuesta en español por medio de la red. Su participación en esta encuesta es muy importante – especialmente porque su hogar es uno de solamente un número pequeño de hogares que se están encuestando. Sus observaciones le ayudarán a Beaumont tomar decisiones que afectarán a nuestra ciudad.

Algunas cosas para recordar:
- **Sus respuestas son completamente anónimas.**
- Para poder escuchar a un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- **Puede devolver la encuesta por correo en el sobre pre-pagado adjunto, o puede completar la encuesta en línea en español en:**

  www.bit.ly/xx

Para la versión en español haga clic en el botón en el parte superior de la pantalla.

Por favor no comparta el enlace de su encuesta. Esta encuesta es solamente para hogares seleccionados al azar. La Ciudad conducirá una encuesta separada que está abierta a todos los residentes dentro de unas semanas.

Si tiene alguna pregunta sobre la encuesta por favor llame al 951-572-3207.

¡Gracias por su tiempo y participación!

Atentamente,

Rey Santos
Mayor/Alcalde

The City of Beaumont 2020 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are anonymous and will be reported in group form only.

1. Please rate each of the following aspects of quality of life in Beaumont.

	Excellent	Good	Fair	Poor	Don't know
Beaumont as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Beaumont as a place to raise children	1	2	3	4	5
Beaumont as a place to work	1	2	3	4	5
Beaumont as a place to visit	1	2	3	4	5
Beaumont as a place to retire	1	2	3	4	5
The overall quality of life in Beaumont	1	2	3	4	5
Sense of community	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Beaumont as a whole.

	Excellent	Good	Fair	Poor	Don't know
Overall economic health of Beaumont	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Beaumont	1	2	3	4	5
Overall design or layout of Beaumont's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Beaumont (water, sewer, storm water, electric/gas)	1	2	3	4	5
Overall feeling of safety in Beaumont	1	2	3	4	5
Overall quality of natural environment in Beaumont	1	2	3	4	5
Overall quality of the parks and recreation opportunities	1	2	3	4	5
Overall health and wellness opportunities in Beaumont	1	2	3	4	5
Overall opportunities for education, culture and the arts	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	Very likely	Somewhat likely	Somewhat unlikely	Very unlikely	Don't know
Recommend living in Beaumont to someone who asks	1	2	3	4	5
Remain in Beaumont for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	Very safe	Somewhat safe	Neither safe nor unsafe	Somewhat unsafe	Very unsafe	Don't know
In your neighborhood during the day	1	2	3	4	5	6
In Beaumont's downtown/commercial area during the day	1	2	3	4	5	6
From property crime	1	2	3	4	5	6
From violent crime	1	2	3	4	5	6
From fire, flood or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Beaumont community does at each of the following.

	Excellent	Good	Fair	Poor	Don't know
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	1	2	3	4	5

6. Please rate each of the following characteristics as they relate to Beaumont as a whole.

	Excellent	Good	Fair	Poor	Don't know
Overall quality of business and service establishments in Beaumont	1	2	3	4	5
Variety of business and service establishments in Beaumont	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Beaumont	1	2	3	4	5
Overall image or reputation of Beaumont	1	2	3	4	5

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7. Please rate each of the following characteristics as they relate to Beaumont as a whole.

	Excellent	Good	Fair	Poor	Don't know
Traffic flow on major streets	1	2	3	4	5
Ease of public parking	1	2	3	4	5
Ease of travel by car in Beaumont	1	2	3	4	5
Ease of travel by public transportation in Beaumont	1	2	3	4	5
Ease of travel by bicycle in Beaumont	1	2	3	4	5
Ease of walking in Beaumont	1	2	3	4	5
Well-planned residential growth	1	2	3	4	5
Well-planned commercial growth	1	2	3	4	5
Well-designed neighborhoods	1	2	3	4	5
Preservation of the historical or cultural character of the community	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options	1	2	3	4	5
Availability of affordable quality housing	1	2	3	4	5
Overall quality of new development in Beaumont	1	2	3	4	5
Overall appearance of Beaumont	1	2	3	4	5
Cleanliness of Beaumont	1	2	3	4	5
Air quality	1	2	3	4	5
Availability of paths and walking trails	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)	1	2	3	4	5
Recreational opportunities	1	2	3	4	5
Availability of affordable quality food	1	2	3	4	5
Availability of affordable quality health care	1	2	3	4	5
Availability of preventive health services	1	2	3	4	5
Availability of affordable quality mental health care	1	2	3	4	5
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Community support for the arts	1	2	3	4	5
Availability of affordable quality childcare/preschool	1	2	3	4	5
K-12 education	1	2	3	4	5
Adult educational opportunities	1	2	3	4	5
Sense of civic/community pride	1	2	3	4	5
Neighborliness of residents in Beaumont	1	2	3	4	5
Opportunities to participate in social events and activities	1	2	3	4	5
Opportunities to attend special events and festivals	1	2	3	4	5
Opportunities to volunteer	1	2	3	4	5
Opportunities to participate in community matters	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	No	Yes
Contacted the City of Beaumont (in-person, phone, email or web) for help or information	1	2
Contacted Beaumont elected officials (in-person, phone, email or web) to express your opinion	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	1	2
Watched (online or on television) a local public meeting	1	2
Volunteered your time to some group/activity in Beaumont	1	2
Campaigned or advocated for a local issue, cause or candidate	1	2
Voted in your most recent local election	1	2
Used bus, rail, subway or other public transportation instead of driving	1	2
Carpooled with other adults or children instead of driving alone	1	2
Walked or biked instead of driving	1	2

9. Please rate the quality of each of the following services in Beaumont.

	Excellent	Good	Fair	Poor	Don't know
Public information services	1	2	3	4	5
Economic development	1	2	3	4	5
Traffic enforcement	1	2	3	4	5
Traffic signal timing	1	2	3	4	5
Street repair	1	2	3	4	5
Street cleaning	1	2	3	4	5
Street lighting	1	2	3	4	5
Sidewalk maintenance	1	2	3	4	5
Bus or transit services	1	2	3	4	5
Land use, planning, and zoning	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Affordable high-speed internet access	1	2	3	4	5
Garbage collection	1	2	3	4	5
Drinking water	1	2	3	4	5
Sewer services	1	2	3	4	5
Storm water management (storm drainage, etc.)	1	2	3	4	5
Power (electric and/or gas) utility	1	2	3	4	5
Utility billing	1	2	3	4	5
Police/Sheriff services	1	2	3	4	5
Crime prevention	1	2	3	4	5
Animal control	1	2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Fire services	1	2	3	4	5
Fire prevention and education	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	1	2	3	4	5
Preservation of natural areas (open space and greenbelts)	1	2	3	4	5
Beaumont open space	1	2	3	4	5
Recycling	1	2	3	4	5
Yard waste pick-up	1	2	3	4	5
City parks	1	2	3	4	5
Recreation programs or classes	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Health services	1	2	3	4	5
Public library services	1	2	3	4	5
Overall customer service by Beaumont employees (police, receptionists, planners, etc.)	1	2	3	4	5

10. Please rate the following categories of Beaumont government performance.

	Excellent	Good	Fair	Poor	Don't know
The value of services for the taxes paid to Beaumont	1	2	3	4	5
The overall direction that Beaumont is taking	1	2	3	4	5
The job Beaumont government does at welcoming resident involvement	1	2	3	4	5
Overall confidence in Beaumont government	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest	1	2	3	4	5
Being open and transparent to the public	1	2	3	4	5
Informing residents about issues facing the community	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5
Treating residents with respect	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	Excellent	Good	Fair	Poor	Don't know
The City of Beaumont	1	2	3	4	5
The Federal Government	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Beaumont community to focus on each of the following in the coming two years.

	Essential	Very important	Somewhat important	Not at all important
Overall economic health of Beaumont	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Beaumont	1	2	3	4
Overall design or layout of Beaumont's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4
Overall quality of the utility infrastructure in Beaumont (water, sewer, storm water, electric/gas)	1	2	3	4
Overall feeling of safety in Beaumont	1	2	3	4
Overall quality of natural environment in Beaumont	1	2	3	4
Overall quality of the parks and recreation opportunities	1	2	3	4
Overall health and wellness opportunities in Beaumont	1	2	3	4
Overall opportunities for education, culture and the arts	1	2	3	4
Residents' connection and engagement with their community	1	2	3	4

13. Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:

	Major source	Minor source	Not a source
Local newspaper	1	2	3
City website (BeaumontCA.gov)	1	2	3
City Manager's monthly email report	1	2	3
Word-of-mouth	1	2	3
City Council meetings	1	2	3
Talking with City officials	1	2	3
City social media accounts (Facebook, Nextdoor, Instagram, Twitter, YouTube)	1	2	3
Visiting City Hall or the CRC (Community Recreation Center)	1	2	3

14. Please rate how important, if at all, you think it is for the City to invest resources in each of the following capital projects over the next five years:

	Essential	Very important	Somewhat important	Not at all important
Enhancements to the municipal pool (splash pad, slides, locker room renovations, etc.)	1	2	3	4
Downtown revitalization and City Hall Plaza/Event Center	1	2	3	4
Hiking and biking trails system (expansion, signage, etc.)	1	2	3	4
Expansion of public safety facilities (new Police Department/sub-station, additional Fire Stations, etc.)	1	2	3	4
Freeway interchange improvements	1	2	3	4
Park & community center improvements (shade structures, inclusive playground, fitness equipment, etc.)	1	2	3	4
Upgrade and expansion of athletic/sport facilities	1	2	3	4
Local street & traffic flow improvements	1	2	3	4

15. What do you see as the top three needs or priorities for the City of Beaumont?

_____

_____

_____

Our last questions are about you and your household.
Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

D1. In general, how many times do you:

	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	1	2	3	4	5	6
Use or check email	1	2	3	4	5	6
Share your opinions online	1	2	3	4	5	6
Shop online	1	2	3	4	5	6

D2. Would you say that in general your health is:
○ Excellent   ○ Very good   ○ Good   ○ Fair   ○ Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
○ Very positive   ○ Somewhat positive   ○ Neutral   ○ Somewhat negative   ○ Very negative

D4. How many years have you lived in Beaumont?
○ Less than 2 years
○ 2-5 years
○ 6-10 years
○ 11-20 years
○ More than 20 years

D5. Which best describes the building you live in?
○ One family house detached from any other houses
○ Building with two or more homes (duplex, townhome, apartment or condominium)
○ Mobile home
○ Other

D6. Do you rent or own your home?
○ Rent
○ Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?
○ Less than $500   ○ $2,000 to $2,499
○ $500 to $999   ○ $2,500 to $2,999
○ $1,000 to $1,499   ○ $3,000 to $3,499
○ $1,500 to $1,999   ○ $3,500 or more

D8. Do any children 17 or under live in your household?
○ No   ○ Yes

D9. Are you or any other members of your household aged 65 or older?
○ No   ○ Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)
○ Less than $25,000   ○ $75,000 to $99,999
○ $25,000 to $49,999   ○ $100,000 to $149,999
○ $50,000 to $74,999   ○ $150,000 or more

D11. Are you Spanish, Hispanic or Latino?
○ No, not Spanish, Hispanic or Latino
○ Yes, I consider myself to be Spanish, Hispanic or Latino

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)
❑ American Indian or Alaskan Native
❑ Asian, Asian Indian or Pacific Islander
❑ Black or African American
❑ White
❑ Other

D13. In which category is your age?
○ 18-24 years   ○ 55-64 years
○ 25-34 years   ○ 65-74 years
○ 35-44 years   ○ 75 years or older
○ 45-54 years

D14. What is your gender?
○ Female
○ Male
○ Identify in another way

Thank you!   Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502

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Dear Beaumont Resident,

Just a reminder – if you have not yet completed Beaumont's 2020 Community Survey, please do so.

Your participation in this survey is very important – your answers will help the Beaumont City Council make decisions that affect your community.

Please complete the survey online at:

www.n-r-c.com/survey/xx.htm

Thank you very much!

Rey Santos
Mayor/Alcalde

Estimado residente de la Ciudad de Beaumont,

Solamente un recordatorio – si usted aún no ha completado la Encuesta de la Comunidad del 2020 de la Ciudad de Beaumont, por favor hágalo.

Su participación en esta encuesta es muy importante – sus respuestas le ayudarán al Consejo Municipal de Beaumont para tomar decisiones que afectan nuestra comunidad.

También puede completar la encuesta en línea en español en:

www.n-r-c.com/survey/xx.htm
Para la versión en español haga clic en "Español" en la esquina superior a mano derecha.

¡Muchas gracias!,

Rey Santos
Mayor/Alcalde

BEAUMONT
— CALIFORNIA —

550 E. 6th Street
Beaumont, CA 92223

BEAUMONT
— CALIFORNIA —

550 E. 6th Street
Beaumont, CA 92223

Item 1.

BEAUMONT
— CALIFORNIA —

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Beaumont, CA

The National Community Survey™
Key Findings
July 28, 2020

The NCS™ & Beaumont

- First time participating in The National Community Survey™
- Scientific sample of 2,500 households
  - 649 returned surveys; 26% response rate
  - ±4% margin of error

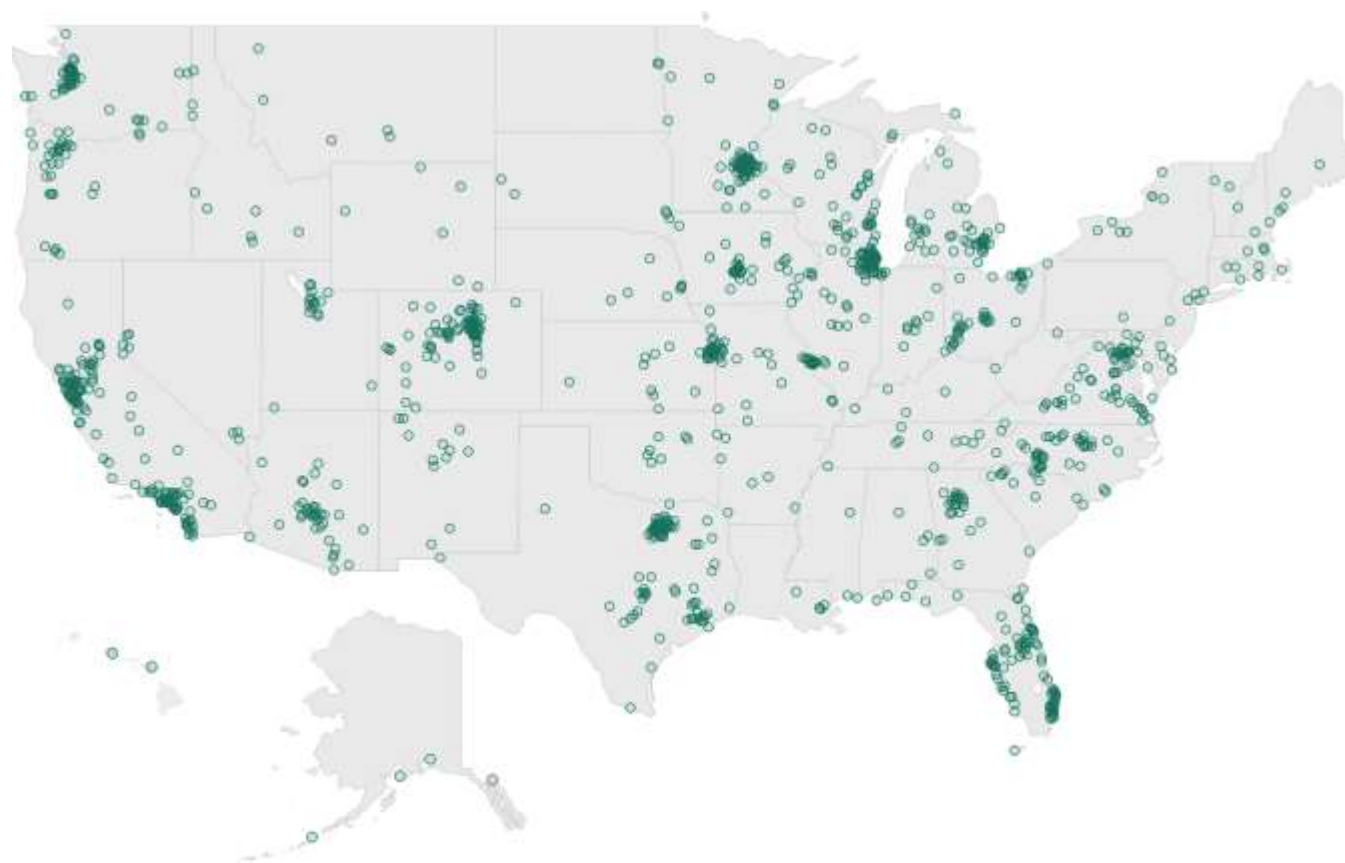|		
Expanded sample	Open-ended question	Online option
Spanish	Custom benchmarks	Follow up postcard

NRC National Benchmarking Database

2020 National Benchmark Comparisons

1 received **higher** ratings

78 received **similar** ratings

58 received **lower** ratings

2020 Custom Benchmark Comparisons

1 received **higher** ratings

42 received **similar** ratings

76 received **lower** ratings

The NCS™ Facets of Livability

	Quality		
Importance	Lower	Similar	Higher
Higher	• Community Design • Health & Wellness		
Similar	• Economy • Mobility • Utilities • Parks & Rec • Education, Arts, Culture	• Safety • Natural Environment	
Lower		• Inclusivity & Engagement	

Key Finding #1

Residents appreciate many aspects of living in Beaumont.

Living in Beaumont

Over 75%
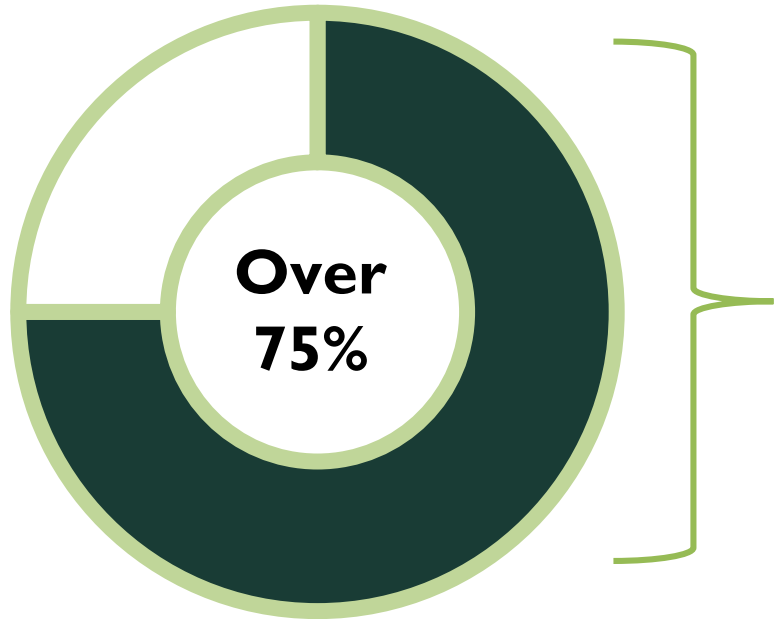
❖ **Beaumont as a place to live**

❖ **Overall quality of life**

❖ **Neighborhood**

Rating as excellent or good

Likelihood of Remaining in and Recommending Community

8 in 10
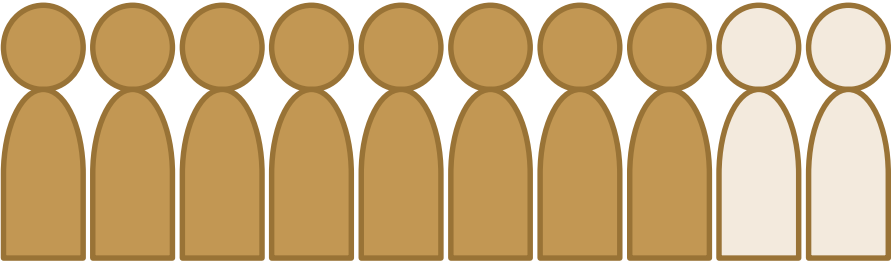
❖ Recommended living in Beaumont

❖ Planned to stay in Beaumont for the next 5 years

Community Design

58% Overall quality of new development

56% Well-designed neighborhoods

53% Variety of housing options

40% Availability of affordable quality housing

Percent excellent/good

Key Finding #2

Mobility-related services and traffic flow are areas of high importance to residents and of opportunity.

Mobility Ratings

57% Ease of walking

53% Ease of travel by bicycle

44% Street cleaning

42% Overall quality of the transportation system

42% Sidewalk maintenance

40% Traffic signal timing

Percent excellent/good

Alternate Modes of Transportation

5 in 10

residents reported they
carpooled, walked or biked
instead of driving

Percent excellent/good or yes

Investing Resources in Mobility

Areas where the City should invest resources in the next five years

9 in 10

Local street and traffic flow improvements

8 in 10

Freeway interchange improvements
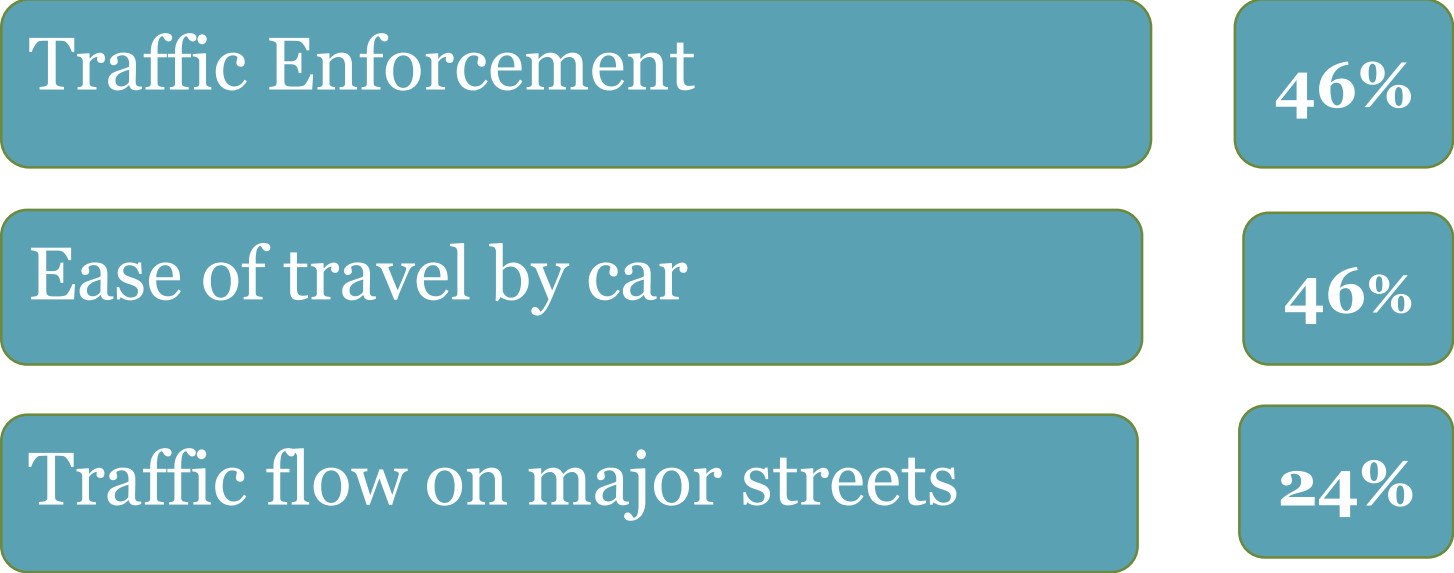
Percent essential or very important

Mobility Focus Areas

Traffic Enforcement	**46%**
Ease of travel by car	**46%**
Traffic flow on major streets	**24%**

Percent excellent/good

Key Finding #3

Residents are healthy and prioritize opportunities for Health and Wellness.

Health and Wellness

8 in 10

consider health and wellness a priority

Health and Wellness

◆ **Overall health and wellness opportunities**

48%
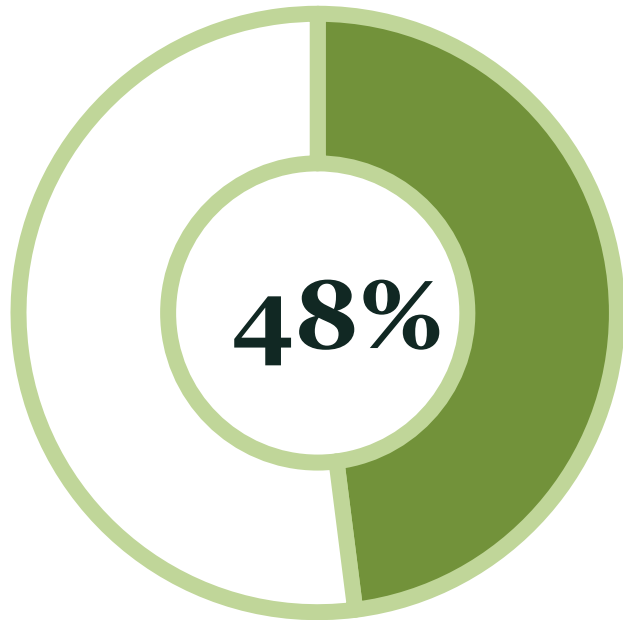
→ 51% Health services ◆

→ 47% Availability of preventative health services ◆

Percent excellent/good

◆ = Lower than national benchmarks

206

Parks and Recreation Ratings

- 63% Overall quality of parks and recreation
- 61% City parks
- 50% Availability of paths and walking trails
- 50% Recreation centers or facilities
- 49% Recreation programs or classes
- 41% Fitness opportunities
- 36% Recreational opportunities

Percent excellent or good

Recreation Support

6 in 10

residents rated park and community center improvements as essential or very important

Key
Finding
#4

Beaumont's Economy remains a high priority for residents, especially in the current climate.

Economy as a Focus Area

9 in 10

Rated it as essential or very important

Overall Economic Health

60% Overall quality of business and service establishments

50% Economic Development

34% Cost of Living

24% Personal economic future

Percent excellent/good

Economic Challenges

4 in 10
of residents positively rated…

- Variety of business and service establishments in Beaumont

3 in 10
or fewer of residents positively rated…

- Vibrancy of downtown/commercial area
- Shopping opportunities
- Employment opportunities
- Place to visit
- Place to work

Percent excellent/good

Housing Cost Stress

1 in 2

Residents were experiencing housing cost stress

The NCS™ Special Topics

Sources of Information

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:

■ Major source   ■ Minor source   ■ Not a source

Source	Major	Minor	Not a source
City website (BeaumontCA.gov)	57%	31%	12%
City social media accounts	57%	26%	17%
Local newspaper	36%	38%	27%
Word-of-mouth	32%	45%	23%
City Council meetings	31%	40%	30%
Talking with City officials	27%	40%	33%
Visiting City Hall or the CRC	24%	42%	34%
City Manager's monthly email	24%	37%	40%

Polco   NRC
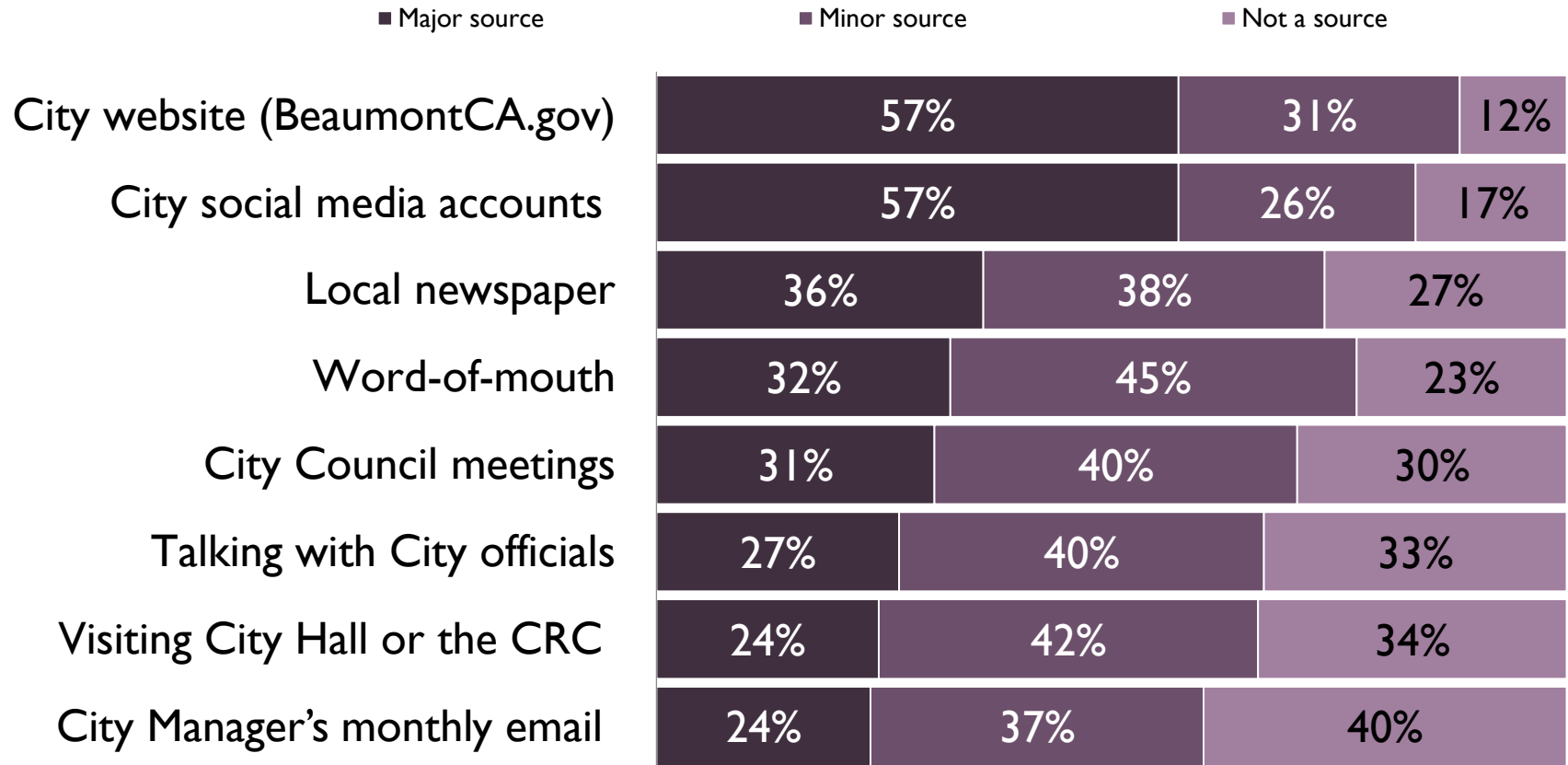
Support for Capital Projects

Please rate how important, if at all, you think it is for the City to invest resources in each of the following capital projects over the next five years:

■ Essential   ■ Very important   ■ Somewhat important   ■ Not at all important

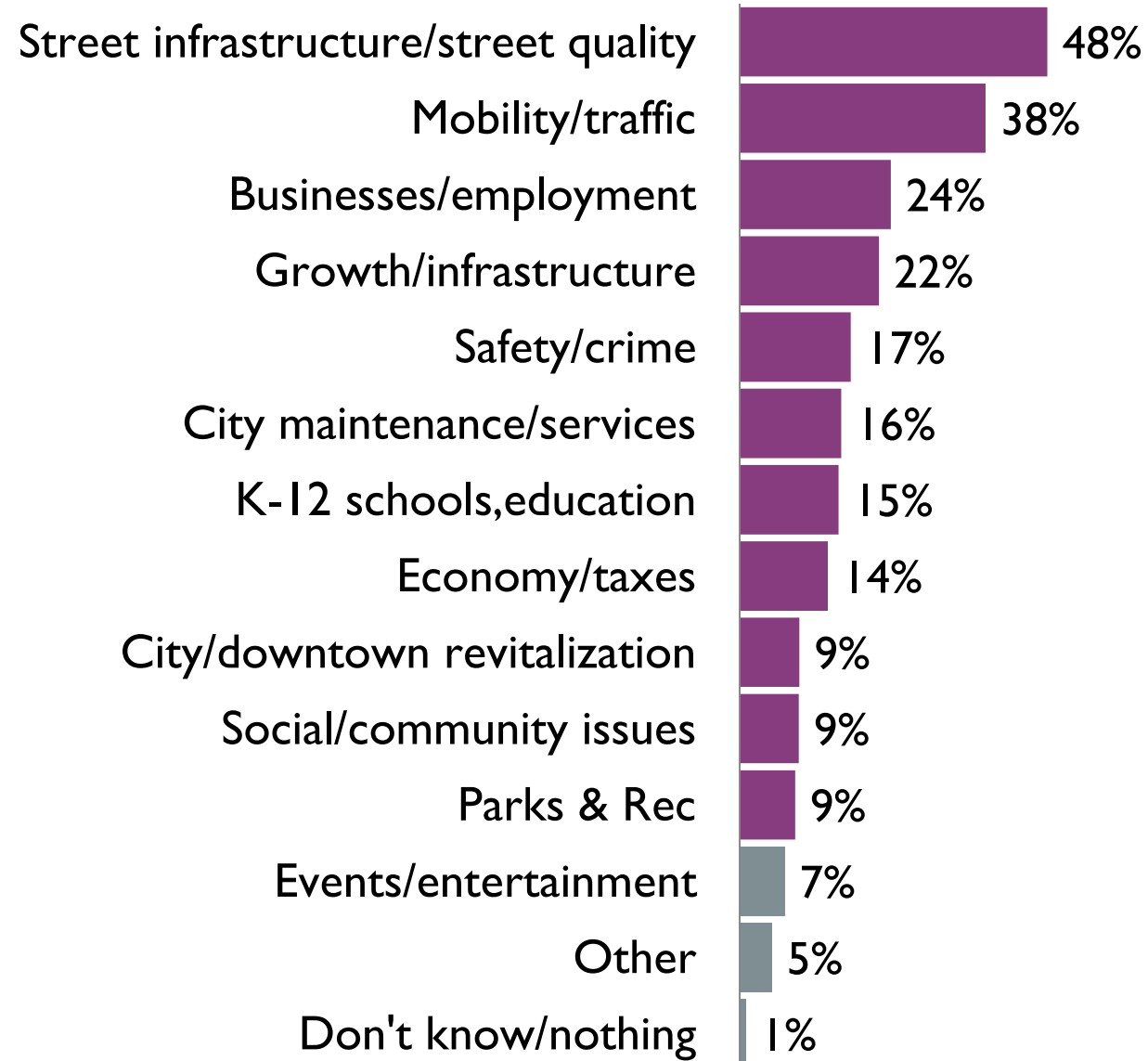| Project	Essential	Very important	Somewhat important	Not at all important
Local street & traffic flow improvements	70%	24%	5%	%
Freeway interchange improvements	63%	25%	9%	2%
Expansion of public safety facilities	43%	33%	19%	5%
Park & community center improvements	30%	37%	28%	4%
Hiking and biking trails system	27%	40%	27%	5%
Downtown revitalization	23%	34%	33%	10%
Upgrade and expansion of athletic/sport facilities	22%	35%	34%	8%
Enhancements to the municipal pool	18%	29%	38%	15%

Polco   NRC
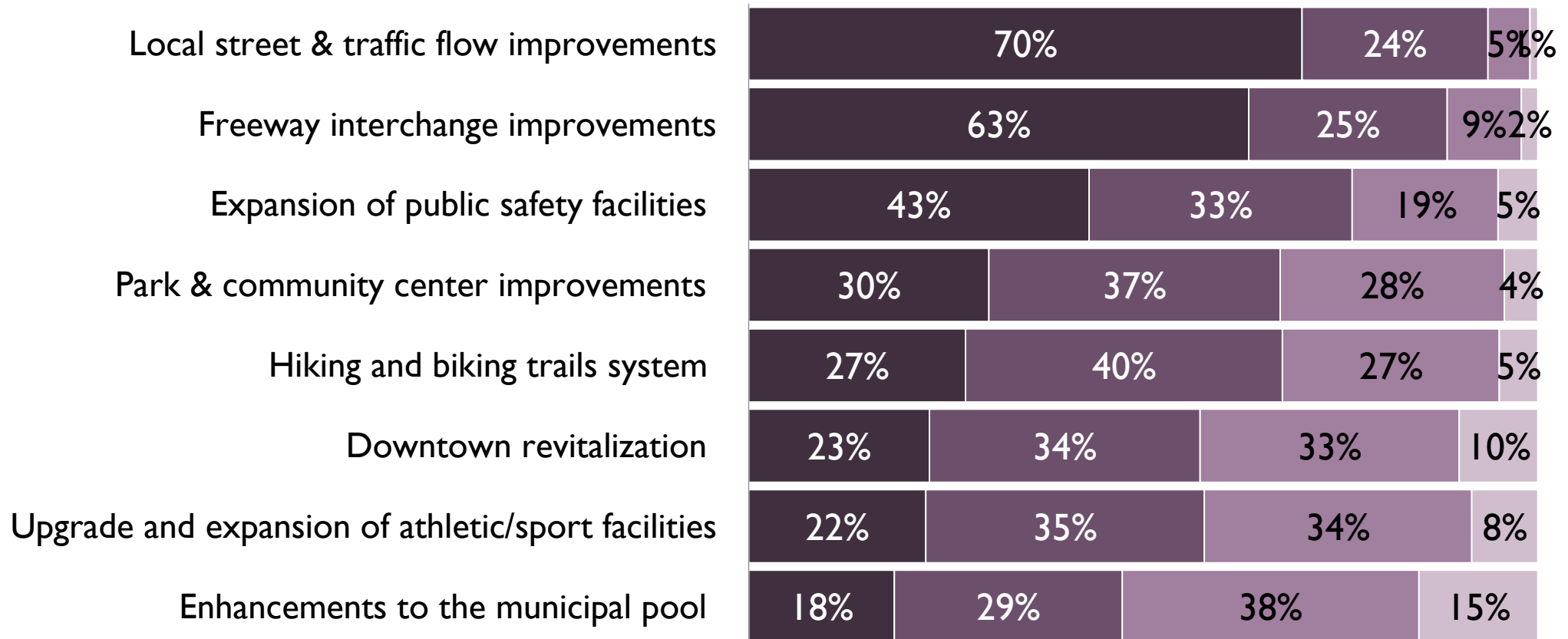
Needs and Priorities for Beaumont

What do you see as the top three needs or priorities for the City of Beaumont?

Priority	Percent
Street infrastructure/street quality	48%
Mobility/traffic	38%
Businesses/employment	24%
Growth/infrastructure	22%
Safety/crime	17%
City maintenance/services	16%
K-12 schools,education	15%
Economy/taxes	14%
City/downtown revitalization	9%
Social/community issues	9%
Parks & Rec	9%
Events/entertainment	7%
Other	5%
Don't know/nothing	1%

Polco   NRC

The NCS™ Conclusions

Residents appreciate many aspects of living in Beaumont.

Mobility-related services and traffic flow are areas of high importance to residents and of opportunity.

Residents are healthy and prioritize opportunities for Health and Wellness.

Beaumont's Economy remains a high priority for residents, especially in the current climate.

Questions?

Thank you!