

PUBLIC SERVICES COMMITTEE MEETING AGENDA

Commission Chamber Tuesday, February 27, 2024 1:00 PM

PUBLIC SERVICES

- 1. A.N. 24-4 New Ownership (Existing Location): Anilkumar B. Patel requesting Retail Package Liquor, Beer, And Wine for Overpass Package located at 3745A Peach Orchard Road. District 6, Super District 10
- 2. A.N. 24-5 New Location: Cheryl Strobridge requesting Consumption on Premises for Liquor, Beer, and Wine for The Allure Lounge located at 2059 Gordon Highway. District 2. Super District 9
- 3. A.N. 24-6 New Location: Dominico C. Simmons requesting Consumption on Premises for Beer and Wine with Sunday Sales for Toaste the Event Bar located at 1135 Broad Street. District 1. Super District 9.
- 4. A request by **Julia King** for a **Massage Operator's License** to be used in connection with Belladonna Aesthetics located at 3114 Augusta Tech Drive.
- 5. A request by Miranda Wade for Massage Operator's License to be used in connection with Mirandas Therapeutic Touch Massage located at 3958 Wrightsboro Road. District 3. Super District 10.
- 6. Presentation by Ms. Loriana Pope-Mathis to discuss two properties on her street and holding the property owners more accountable.
- 7. Presentation by Mr. Francis Christian regarding power and water disconnect at 5th Street Marina.
- 8. Receive a recommendation from the Recreation Director regarding the establishment of a monetary supplement for the City's senior programs to be disseminated among the six sites and the establishment of senior rates for the use of city recreation facilities. (Referred from February 13 Public Services Committee)
- 9. Approve Sole Source Contract with Trapeze Software Group for the Upgrade of the PASS IVR System.
- 10. Motion to approve the execution of a Georgia Power Underground Easement at 2463 Golden Camp Road (Henry H. Brigham Community Center and Park).
- 11. Motion to approve the Commission directed bus tour to occur on Friday, March 15, 2024, from 10am to 12pm.
- 12. Motion to approve the minutes of the Public Services Committee held on February 13, 2024.

<u>13.</u>	13. Presentation by Glendale Historic Preservation Committee regarding petition to close the Smart Grocery Shoppers Stop.								



Public Services Committee Meeting

February 27, 2024

Alcohol License

Department: Planning & Development

Presenter: Brian Kepner, Deputy Director, Planning and Licensing

Caption: A.N. 24-4 - New Ownership (Existing Location): Anilkumar B. Patel

requesting Retail Package Liquor, Beer, And Wine located at 3745A Peach

Orchard Road. District 6, Super District 10

Background: New Ownership of Overpass Package

Analysis: Applicant meets the requirements of the City of Augusta's Alcohol

Ordinance.

Financial Impact: Applicant will pay a fee of \$4,580.00

Alternatives: N/A

Recommendation: Planning & Development Department approved the application subject to

additional information not contradicting the applicant's statements.

Sheriff's Office approved the application subject to additional information

not contradicting applicant's statements.

Funds are available in N/A

the following accounts:

REVIEWED AND APPROVED BY:

N/A

Augusta-Richmond County 1815 Marvin Griffin Road Augusta, GA 30906

ALCOHOL BEVERAGE APPLICATION

Alcol	hol Number		_ Year _	Al	cohol Accoun	t Numbe	r	
1.	Name of Bus	iness OVERPAS	S PACKAGE	DD DD	···			
2.	Business Add	dress 3745A PE	ACH ONCIA	C+	oto GA	7 is	30906	
3.	City AUGUS	IA .		ડા	ome Phone (6	31) 60	5-9808	
4.	Business Pho	one ()		H	ome Phone (<u>,, , , , , , , , , , , , , , , , , , ,</u>		
5.	Applicant Na	me and Addres	s: ANILK	UMAR B P	AIEL			
				LEARWAT				
			GROV	ETOWN G	A 30813			
					_			
6.	Applicant So	cial Security #	•		D	о.о.в		
7.	If Applicatio	n is a transfer, l	ist previous	Applica	nt:			
8.	Business Loc	ation: Map &	Parcel 168	1-003-00-0		Zo	ning	
9.	Location Ma	nager(s) ANIL	KUMAR B PA	TEL			,	
-								
10.	Is Applicant (x) Yes (,			lly admitted for	or permai	nent resi	dency?
		// // // // // // // // // // // // //	Data Charl	arad. 11	08/2023			
11.	Corporation	(if applicable):	Date Chart	ereu. <u></u>				
12.	Mailing Add	ress: of Business OV	EDDACC DA	CKAGE				
			ILKUMAR B F					
			5A PEACH C		PN			
	Addres	s 3/4	SA PEACH C	OCCO	<u> </u>			
	City/St	ate/Zip AU	GUSTA GA 3	0909		() Ind	ividual	
13.	Ownership T	ype: (X) Corpo	oration	() Pa	rtnersnip	() 1110	Ividuai	
14.	Corporate Na	me: <u>GAJAN</u>	AN BEVER	AGE LLC		:	t in this	hucinece
	List name an	d other required	i informatio	on for eac	n person navi	ng interes	st III uits	Dusiness.
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Lice	ense Informatio	n ,	Liquor	Beer.	wine	Dance		ay, Sales
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	olesale			<u> </u>		<u></u>		
16.	Have you ev	ense Fee: (Afte er applied for a	n Alcohol B	Severage	License before	·	YES	
	If so, give ye	ar of applicatio	n and its di	sposition	2008 - CLOSE	ע		
17.	Are you fam	iliar with Georg verages? (X) Y	ia and Aug	usta-Rich		laws reg	arding th	he sale of

18. Attach a passport-size photograph (front view) taken within two years. Write name on back of the dealer submitting the license application.



19.	employed, or	have been f Richmond on of distill	employed, County or spirits?	ou hold, or have held, any financial interest, or are ever been cited for any violation of the rules and the State Revenue Commission relating to the sale () Yes (X) No
20.	authorities, for or ordinance pertaining to	or any viola ? (Do not alcohol or	tion of any include tradrugs.) A	held by Federal, State, or other law-enforcement Federal, State, County or Municipal law, regulation affic violations, with the exception of any offenses all other charges must be included, even if they are late and place where charged and its disposition.
21.	List owner or ANILKUMAR B	owners of PATEL & UM	building and ESHKUMAR F	i property. PATEL
22.	List the name any interest in NONE	and other in the busine	required infess.	formation for each person, firm or corporation having
23.	If a new appl property line building whe A.) Church	e of school, re alcohol b	church, li everages are	vor's plat and state the straight line distance from the brary, or public recreation area to the wall of the e sold. C.) School
	The same			D) Public Recreation
24.	State of Geor	gia, August	MACT TO THE	d County, I, ANILKUMAR B PATEL penalties of false swearing, that the statements and int in the forgoing alcoholic beverage application are
			Applican	at Signature
25.	knew and un	igned his/h iderstood al hy me, has	er name to I statements sworn that s	the foregoing application stating to me that he/she and answers made herein, and, under oath actually said statements and answers are true. The foregoing application stating to me that he/she is and answers made herein, and, under oath actually is a said statements and answers are true. The foregoing application stating to me that he/she is and answers are true. The foregoing application stating to me that he/she is and answers are true. The foregoing application stating to me that he/she is and answers made herein, and, under oath actually is a said statements and answers are true. The foregoing application stating to me that he/she is and answers made herein, and, under oath actually is a said statements and answers are true. The foregoing application stating to me that he/she is and answers made herein, and, under oath actually is a said statements and answers are true. The foregoing application stating to me that he/she is a said statements and answers are true. The foregoing application stating to me that he/she is a said statements and answers are true. The foregoing application stating to me that he/she is a said statement and answers are true. The foregoing application stating to me that he/she is a said statement and answers are true. The foregoing application stating to me that he/she is a said statement and answers are true.
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	-	Administrat	or	Date

PLANNING & DEVELOPMENT DEPARTMENT STAFF REPORT

Case Number: A.N. 24-4

Application Type: Retail Package Liquor, Beer, and Wine - New Ownership (Existing Location)

Business Name: Overpass Package

Hearing Date: February 27, 2024

Prepared By: Brian Kepner, Deputy Director, Planning & Licensing

Applicant: Anilkumar B. Patel

Property Owner: PSS&AKH Enterprises, LLC

Address of Property: 3745A Peach Orchard Road

Tax Parcel #: 168-1-003-00-0

Commission Districts: District 6, Super District 10

ANALYSIS:

Location Restrictions:

Zoning: Heavy Industrial, HI

• **Distance Requirements:** The proposed location for retail package Beer & Wine meets the minimum distance to churches, schools, libraries, and public recreational areas.

ADDITIONAL CONSIDERATIONS:

- **Reputation, Character –** The applicant's reputation, character, trade and business associations or past business ventures, mental and physical capacity to conduct business.
- Previous Violations of Liquor Laws If the applicant is a previous holder of a license to sell
 alcoholic liquors, whether they have violated any laws, regulations, or ordinances relating to such
 business.
- Manner of Conducting Prior Liquor Business If the applicant is a previous holder of a license to sell alcoholic liquors, the manner in which they conducted the business thereunder especially as to the necessity for unusual police observation and inspection to prevent the violation of any law, regulation, or ordinance relating to such business.
- **Location** The location for which the license is sought, as to traffic congestion, general character of neighborhood, and the effect such an establishment would have on the adjacent surrounding property values.
- Number of Licenses in a Trading Area The number of licenses already granted for a similar business in the trading area of place for which the license is sought.

- Dancing If dancing is to be permitted upon the premise for which the license is sought and the
 applicant has previously permitted dancing upon the premises controlled of supervised by them,
 the manner in which they controlled or supervised such dancing to prevent any violation of any
 law, regulation, or ordinance.
- Previous Revocation of License If the applicant is a person whose license issue dunder the
 police powers of any governing authority has been previously suspended, or revoked, or who has
 previously had an alcoholic beverages license suspended or revoked.
- Payment of Taxes If the applicant and business are not delinquent in the payment of any local taxes
- Congregation of Minors Any circumstances which may cause minors to congregate in the
 vicinity of the proposed location, even if the location meets the distance requirements under
 Section 6-2-64(b) herein.
- Prior Incidents Evidence that a substantial number of incidents requiring police intervention
 have occurred within a square city block of the proposed location during the twelve (12) months
 immediately preceding the date of application.
- Previous Denial or Revocation The denial of an application or revocation of a license, occurring within the preceding twelve (12) months, which was based on the qualifications of the proposed location.

FINANCIAL IMPACT: The applicant will pay a fee of \$4,580.00

RECOMMENDATION:

Planning and Development Department recommends approval of the application subject to additional information not contradicting the applicant's statements.

Sherrif's Office recommends approval of the application subject to additional information not contradicting the applicant's statements.

<u>NOTE</u>: The staff report includes information available approximately two (2) weeks prior to the Public Services Committee meeting. It represents an evaluation of the facts presented by the applicant; research done by staff, and consideration of the relevant factors in the Comprehensive Zoning Ordinance and the Alcohol Ordinance of Augusta, Georgia. New facts may emerge, and staff reserves the right to make an oral recommendation at the hearing based on all information available at that time.



Public Services Committee Meeting

February 27, 2024

Alcohol License

Department:

Planning & Development

Presenter:

Brian Kepner, Deputy Director, Planning and Licensing

Caption:

A.N. 24-5 - New Location: Cheryl Strobridge requesting Consumption on

Premises for Liquor, Beer, and Wine located at 2059 Gordon Highway.

District 2. Super District 9

Background:

New Location - The Allure Lounge

Analysis:

Applicant meets the requirements of the City of Augusta's Alcohol

Ordinance.

Financial Impact:

Applicant will pay a fee of \$4,365.00

Alternatives:

N/A

Recommendation:

Planning & Development Department approved the application subject to

additional information not contradicting the applicant's statements.

Sheriff's Office approved the application subject to additional information

not contradicting applicant's statements.

Funds are available in N/A

the following accounts:

REVIEWED AND APPROVED BY:

N/A

Augusta-Richmond County Planning & Development Department 1803 Marvin Griffin Road Augusta, GA. 30906

ALCOHOL BEVERAGE APPLICATION

	Alcoho	Number		_ Year <u> </u>	<u>24</u> A	Icohol Acco	unt Number	
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	6. 7.	Applicant Soci If Application	•		s Applica		D.O.B.	
	8. 9.	Business Loca Location Mana						
	10.	Is Applicant as		tizen or A	lien lawfu	lly admitted	for permane	nt residency?
	11. 12. 13. 14.	Attent Addre City/S Ownership Ty Corporate Nar	f applicable): ess: of Business ion ss (tate/Zip pe: () Corpo	Date Char Type (1) 2059 HUGUSH tration	five dor	hlllly Hwil 3040 tnership	(\sqrt{Ind}	ividual in this business.
	Name		Position	SSN	O#	Addres	S	Interest
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		() Restauran () Other:						
		: Information Package Dealer		Liquor	Beer	Wine	Dance	Sunday Sales
		nption on Prem			7	1./		
	Wholes		1303			 	-	
		Total License Prorated Licen	Fee: \$ ise Fee: (After	July I ON	ILY)\$			

Have you ever applied for an Alcohol Beverage License before: 10

16.

18.	(front view) taker	n within two year	rs.	1		
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19.	employed, or ha regulations of Au	ve been employ ugusta=-Richmon ibution of distille	red, ever be nd County of ed spirits?	or have held, any en cited for any ver the State Revenu	ne Commission	relating to
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21.	List owner or C	wners of build	ing and pro	operty.		
22.	having any int	erest in the bus	iness. N	ation for each per		
23.	property line of	of school, churc	h, library, (st and state the strater public recreation School	on area to the	nce from the wall of the
24.	State of Georgi	a, Augusta-Rich	penalties o licant in the	f false swearing, the forgoing alsoholic	at the statemen	its and NOTAS
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	partment	Approve	Deny		nments	
	commendation cohol Inspector					

Fire Inspector

PLANNING & DEVELOPMENT DEPARTMENT STAFF REPORT

Case Number: A.N. 24-5

Application Type: Consumption on Premises Liquor, Beer, and Wine with Dance - New Location

Business Name: The Allure Lounge

Hearing Date: February 27, 2024

Prepared By: Brian Kepner, Deputy Director, Planning & Licensing

Applicant: Cherly Stobridge

Property Owner: Zainee Stores, LLC

Address of Property: 2058 Gordon Highway

Tax Parcel #: 069-0-005-13-0

Commission Districts: District 2, Super District 9

ANALYSIS:

Location Restrictions:

Zoning: Light Industrial - LI

• **Distance Requirements:** The proposed location for retail package Beer & Wine meets the minimum distance to churches, schools, libraries, and public recreational areas.

ADDITIONAL CONSIDERATIONS:

- **Reputation, Character –** The applicant's reputation, character, trade and business associations or past business ventures, mental and physical capacity to conduct business.
- Previous Violations of Liquor Laws If the applicant is a previous holder of a license to sell
 alcoholic liquors, whether they have violated any laws, regulations, or ordinances relating to such
 business.
- Manner of Conducting Prior Liquor Business If the applicant is a previous holder of a
 license to sell alcoholic liquors, the manner in which they conducted the business thereunder
 especially as to the necessity for unusual police observation and inspection to prevent the
 violation of any law, regulation, or ordinance relating to such business.
- **Location** The location for which the license is sought, as to traffic congestion, general character of neighborhood, and the effect such an establishment would have on the adjacent surrounding property values.
- Number of Licenses in a Trading Area The number of licenses already granted for a similar business in the trading area of place for which the license is sought.

- Dancing If dancing is to be permitted upon the premise for which the license is sought and the
 applicant has previously permitted dancing upon the premises controlled of supervised by them,
 the manner in which they controlled or supervised such dancing to prevent any violation of any
 law, regulation, or ordinance.
- Previous Revocation of License If the applicant is a person whose license issue dunder the
 police powers of any governing authority has been previously suspended, or revoked, or who has
 previously had an alcoholic beverages license suspended or revoked.
- Payment of Taxes If the applicant and business are not delinquent in the payment of any local taxes
- Congregation of Minors Any circumstances which may cause minors to congregate in the
 vicinity of the proposed location, even if the location meets the distance requirements under
 Section 6-2-64(b) herein.
- **Prior Incidents** Evidence that a substantial number of incidents requiring police intervention have occurred within a square city block of the proposed location during the twelve (12) months immediately preceding the date of application.
- Previous Denial or Revocation The denial of an application or revocation of a license, occurring within the preceding twelve (12) months, which was based on the qualifications of the proposed location.

FINANCIAL IMPACT: The applicant will pay a fee of \$4,365.00

RECOMMENDATION:

Planning and Development Department recommends approval of the application subject to additional information not contradicting the applicant's statements.

Sherrif's Office recommends approval of the application subject to additional information not contradicting the applicant's statements.

<u>NOTE</u>: The staff report includes information available approximately two (2) weeks prior to the Public Services Committee meeting. It represents an evaluation of the facts presented by the applicant; research done by staff, and consideration of the relevant factors in the Comprehensive Zoning Ordinance and the Alcohol Ordinance of Augusta, Georgia. New facts may emerge, and staff reserves the right to make an oral recommendation at the hearing based on all information available at that time.



Public Services Committee Meeting

February 27, 2024

Alcohol License

Department: Planning & Development

Presenter: Brian Kepner, Deputy Director, Planning and Licensing

Caption: A.N. 24-6 - New Location: Dominico C. Simmons requesting

Consumption on Premises for Beer and Wine with Sunday Sales located

at 1135 Broad Street. District 1, Super District 9

Background: New Location – Toaste The Event Bar

Analysis: Applicant meets the requirements of the City of Augusta's Alcohol

Ordinance.

Financial Impact: Applicant will pay a fee of \$2,860.00

Alternatives: N/A

Recommendation: Planning & Development Department approved the application subject to

additional information not contradicting the applicant's statements.

Sheriff's Office approved the application subject to additional information

not contradicting applicant's statements.

Funds are available in N/A

the following accounts:

REVIEWED AND N/A

APPROVED BY:

Augusta-Richmond County 1815 Marvin Griffin Road Augusta, GA 30906

ALCOHOL BEVERAGE APPLICATION

Alco	hol Number _		Year _		Alcohol Acco	unt Numbe	# 40 AO
	Nome of Du	siness Too	rate Ti	m Es	vant B	ar	
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2.	Business Ac	Justa			tate GC	7 7i	3FANI
3.	City Line	one (706) Z	D2 - 44	57 [Iome Phone (
4.	Business Ph	ame and Addr	<u> </u>	<u> </u>	o C.	SIME	205
5.	Applicant N	ame and Addi	<i>∞.</i> 15	Simin.	akeloc	22 12	DIVE
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10.	Is Applicant	an American	Citizen or A	lien lawf	ully admitted	for perma	nent residency?
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11.							
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	Attenti	OD T	1772 42	7000	Olyan	<u> </u>	
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18. Attach a passport-size photograph (front view) taken within two years. Write name on back of the dealer submitting the license application.



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he Board of Comm Approved, Disappro	issioners of oved) the fo	n the orgoing appl	day of lication.		in the year _		
-	Administra	tor		Date		_	

PLANNING & DEVELOPMENT DEPARTMENT STAFF REPORT

Case Number: A.N. 24-6

Application Type: Consumption on premises Beer and Wine, Sunday Sales - New Location

Business Name: Toaste The Event Bar

Hearing Date: February 17, 2024

Prepared By: Brian Kepner, Deputy Director, Planning & Licensing

Applicant: Dominico C. Simmons

Property Owner: Magnolia Lane Partners, LLC

Address of Property: 1135 Broad Street

Tax Parcel #: 036-4-153-00-0

Commission Districts: District 1, Super District 9

ANALYSIS:

Location Restrictions:

Zoning: General Business, B-2

• **Distance Requirements:** The proposed location for retail package Beer & Wine meets the minimum distance to churches, schools, libraries, and public recreational areas.

ADDITIONAL CONSIDERATIONS:

- **Reputation, Character –** The applicant's reputation, character, trade and business associations or past business ventures, mental and physical capacity to conduct business.
- Previous Violations of Liquor Laws If the applicant is a previous holder of a license to sell
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 applicant has previously permitted dancing upon the premises controlled of supervised by them,
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 immediately preceding the date of application.
- Previous Denial or Revocation The denial of an application or revocation of a license, occurring within the preceding twelve (12) months, which was based on the qualifications of the proposed location.

FINANCIAL IMPACT: The applicant will pay a fee of \$2,860.00

RECOMMENDATION:

Planning and Development Department recommends approval of the application subject to additional information not contradicting the applicant's statements.

Sherrif's Office recommends approval of the application subject to additional information not contradicting the applicant's statements.

<u>NOTE</u>: The staff report includes information available approximately two (2) weeks prior to the Public Services Committee meeting. It represents an evaluation of the facts presented by the applicant; research done by staff, and consideration of the relevant factors in the Comprehensive Zoning Ordinance and the Alcohol Ordinance of Augusta, Georgia. New facts may emerge, and staff reserves the right to make an oral recommendation at the hearing based on all information available at that time.



Public Services Committee Meeting

Meeting Date: February 27, 2024 Massage Operator's License

Department: Planning and Development

Presenter: Brian Kepner, Deputy Director, Planning and Licensing Divisions

Caption: A request by Julie King for a Massage Operator's License to be used in

connection with Belladonna Aesthetics located at 3114 Augusta Tech. Drive.

Background: New Location

Analysis: The applicant meets the requirements of the City of Augusta's Massage

Therapy Ordinance.

Financial Impact: The applicant will pay an application fee of \$120.00, and a fee based on

Gross Revenue.

Alternatives: N/A

Recommendation: Planning & Development recommends approval of the application subject to

additional information not contradicting the applicant's statements.

Sheriff's Office recommends approval of the application subject to additional

information not contradicting the applicant's statements.

Funds are available in N/A

the following accounts:

REVIEWED AND APPROVED BY:

N/A

Item 4.

AUGUSTA RICHMUND COUNTY PERSONNEL STATEMENT 1815 MARVIN GRIFFIN ROAD AUGUSTA GA 30906

1)	Full Nam	e of Appli	icant:	Julia Ann	Kir	19		
2)				Bridle Path				
3)				SS#:				
4)	Trade nam	ne of Busi	ness of w	hich personnel statement is a pa	art of:	elladonno	A	esthetics
5)	Business A	ddress:	3114	L Augusta T	ech	Dr. Augi	usta	a.Ga. 3090
6)				6)558-5308		•		
7)	Position of	Applican	t in Busir	ness: OWNEY 100	erato	7		
	Other name nicknames_	es use by a	applicant:	maiden name, names used in f	ormer marri	ages, alias, stagename,	and or	
9)	Place of Bir	rth: <u>A</u> l	JQUS	sta, Ga.			_U.S. C	Citizen () yes () no
	Naturalized	•	•	Date, Place	and Court:			
1	Certification	n No:						
10) N	Martial Stati	ıs: () Ma	arried () Divorced () Separated ()	Widowed	() Single (
11) I	f married, d	ivorced, o	r widowe	ed, complete the information re	quested belo	w.		
F	full name of	spouse:				SS#		.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
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C	Color Hair:			Color	Eyes:			
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3) E	From	Records.	Olve Inc	Occupation and Description of	Salaries	Employer	State	Reason for Leaving
1onth	Year	Month	Year	Duties Performed	Received	Qellodeo on		
2	21			master Cosmetalogist	\$20 K	Aesthetics	GK	Current
]			! :

14) List in	reverse chronolo	gical order all of your re	sidence for the past ten	City	State
	From	Street		City	
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county	or municipal lav		other charges must be i		e offenses pertaining to alcohol or lismissed: Give reason charged or
18) Attach	two (2) copies of	driver's license and or p	icture I.D. to applicatio	п.	
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statements	and answers mae	ic by the ab are approximate			
				(Full name in ink)	
			Applicant's s	ignature (Full name in ink)	
I hereby centering he/she signithering and,	ed his/her name	o the foregoing application	on stating to me that he	(the above signed person) is /she knew and understood a	s personally known to me, that all statement and answers made
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This	16 =	day of JANUAN	1	in the year 2024	ファ
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PLANNING & DEVELOPMENT DEPARTMENT STAFF REPORT

Case Number: Discussion

Application Type: Massage Operators License

Business Name: Belladonna Aesthetics

Hearing Date: February 27, 2024

Prepared By: Brian Kepner, Deputy Director, Planning & Licensing Divisions, Planning &

Development

Applicant: Julie King

Property Owner: Georgia Investment Series 2004-4, LLC

Address of Property: 3114 Augusta Tech Drive

Tax Parcel #: 096-0-014-00-0

Commission Districts: District 5, Super District 9

Background: New Location

ANALYSIS:

Location Restrictions:

• **Zoning:** General Business – B-2

LICENSE REQUIREMENTS:

• Any person desiring to own, operate, conduct, or carry on in Augusta, Georgia, the business of offering or providing massage therapy, before doing so shall have in his/her possession the current operator's license. A licensee holding an operator's license under this chapter is not authorized or licensed to actually perform the massage therapy on the customers of the massage therapy business unless such licensee also holds a massage therapy license. Any person other than an exempt person, employed or otherwise engaged by a massage therapy business to perform massage therapy on menders of the public shall, prior to engaging in such activity, have in person's possession, a then current massage therapy license issued bt the Augusta-Richmond County Commission. A licensee holding a massage therapy license is not licensed to own, operate, conduct, or carry on a massage therapy business without an operator's license. Any massage therapy business which does not maintain an office in Augusta-Richmond County, but which sends a massage therapist into Augusta-Richmond County to provide massage therapy on an outcall basis, must possess an operator's License. Any person providing massage on an outcall basis must possess a massage therapy license.

Qualifications for Operator's License, Section 6-4-3

- Must be at least 18 years of age and have received a high school diploma or graduate equivalency diploma.
- Must be a citizen of the United States or alien lawfully admitted.
- Must show ownership in the business.
- Consent to criminal background check. No operator's license shall be issued to any person convicted of or pleading guilty or nolo contendere to any charge under any federal, state, or local law within ten (10) years prior to filing date of the application for an operator's license.
- No operator's license shall be issued to any person who has had any license under the police powers of Augusta revoked within two (2) years to filing the application for an operator's license,
- If a person in whose name an operator's license is issued is not a resident of Augusta, such
 person must appoint and continuously maintain in Augusta a registered agent upon whom any
 process, notice or demand required or permitted by law or under this chapter may be served.
- An operator's license may be denied where it appears to the Augusta-Richmond County
 Commission that the applicant does not have adequate financial strength or adequate financial
 participation on the proposed business to direct ad manage is affairs, or where it appears that the
 applicant is intended or likely to be a surrogate for a person who would not otherwise qualify for
 an operator's license.
- At the time of filing the application for an operator's license and thereafter, the applicant must have in his/her employ or under a binding contract, a person who holds a massage therapy license for the applicant if the operator's license is granted.

FINACIAL IMPACT: The applicant will pay an administrative fee of \$120.00 for the Massage Operator's License, and a fee based on estimated gross revenue reported.

RECOMMENDATION:

Planning and Development Department recommends approval of the application subject to additional information not contradicting the applicant's statements.

Sherrif's Office recommends approval of the application subject to additional information not contradicting the applicant's statements.

NOTE: The staff report includes information available approximately two (2) weeks prior to the Public Services Committee meeting. It represents an evaluation of the facts presented by the applicant; research done by staff, and consideration of the relevant factors in the Comprehensive Zoning Ordinance and the Alcohol Ordinance of Augusta, Georgia. New facts may emerge, and staff reserves the right to make an oral recommendation at the hearing based on all information available at that time.



Public Services Committee Meeting

Meeting Date: February 13, 2024 Suspension of Alcohol License

Department: Planning and Development

Presenter: Brian Kepner, Deputy Director, Planning and Licensing Divisions

Caption: A request by Miranda Wade for Massage Operator's License to be used in

connection with Mirandas Therapeutic Touch Massage located at 3958

Wrightsboro Road. District 3, Super District 10.

Background: New Location

Analysis: The applicant meets the requirements of the City of Augusta's Massage

Therapy Ordinance.

Financial Impact: The applicant will pay an application fee of \$120.00, and a fee based on

Gross Revenue.

Alternatives: N/A

Recommendation: Planning & Development recommends approval of the application subject to

additional information not contradicting the applicant's statements.

Sheriff's Office recommends approval of the application subject to additional

information not contradicting the applicant's statements.

Funds are available in N/A the following accounts:

REVIEWED AND APPROVED BY:

N/A

PERSONNEL STATEMENT 1803 MARVIN GRIFFIN ROAD AUGUSTA, GA. 30906

1) Full Name of Applicant: 1711 randa Wade
2) Home Address: P.D. BOX 5326 thre 11512 Go 30910
3) Telephone #: Date of Birth
High School Diploma: (Yes No or GED: Yes No
4) Trade name of Business of which personnel statement is a part of: Mirardas Therapeutic
Massage 5) Business Address: 3958 Wrightshorp Rd Swite C 30909
6) Business Telephone: 478 2010 7/410
7) Position of Applicant in Business:
8) Other names used by applicant: maiden name, names used in former marriages, alias, stage name and/or nicknames
9) Place of Birth: fugusta, Ga. U.S. Citizen (Vyes () no
Naturalized: Date, Place and Court:
Certification No:
10) Martial Status: () Married (Divorced () Separated () Widowed () Single
11) If married, divorced, or widowed, complete the information requested below.
Full name of spouse: Percy Her SS#
12) Applicants: Height: 5 2 Weight: 145 Age: 47
Color Hair: Brunish Black Color Eyes: BrandBlack.
13) Employment Records: (Give most recent experience first. If self-employed, give details)
From To Occupation and Description of Salaries Employees State Reason for Leaving Month Year Month Year Duties Performed Received
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PLANNING & DEVELOPMENT DEPARTMENT STAFF REPORT

Case Number:

Discussion

Application Type:

Massage Operators License

Business Name:

Mirandas Therapeutic Touch Massage

Hearing Date:

February 27, 2024

Prepared By:

Brian Kepner, Deputy Director, Planning & Licensing Divisions, Planning &

Development Department

Applicant:

Miranda Wade

Property Owner:

Bethel Covent Worship Center, Inc.

Address of Property:

3958 Wrightsboro Road

Tax Parcel #:

039-0-003-02-0

Commission Districts: District 3, Super District 10

Background:

New Location

ANALYSIS:

Location Restrictions:

Zoning: General Business - B-2

LICENSE REQUIREMENTS:

Any person desiring to own, operate, conduct, or carry on in Augusta, Georgia, the business of offering or providing massage therapy, before doing so shall have in his/her possession the current operator's license. A licensee holding an operator's license under this chapter is not authorized or licensed to actually perform the massage therapy on the customers of the massage therapy business unless such licensee also holds a massage therapy license. Any person other than an exempt person , employed or otherwise engaged by a massage therapy business to perform massage therapy on menders of the public shall, prior to engaging in such activity, have in person's possession, a then current massage therapy license issued bt the Augusta-Richmond County Commission. A licensee holding a massage therapy license is not licensed to own, operate, conduct, or carry on a massage therapy business without an operator's license. Any massage therapy business which does not maintain an office in Augusta-Richmond County, but which sends a massage therapist into Augusta-Richmond County to provide massage therapy on an outcall basis, must possess an operator's License. Any person providing massage on an outcall basis must possess a massage therapy license.

Qualifications for Operator's License, Section 6-4-3

- Must be at least 18 years of age and have received a high school diploma or graduate equivalency diploma.
- Must be a citizen of the United States or alien lawfully admitted.
- Must show ownership in the business.
- Consent to criminal background check. No operator's license shall be issued to any person convicted of or pleading guilty or nolo contendere to any charge under any federal, state, or local law within ten (10) years prior to filing date of the application for an operator's license.
- No operator's license shall be issued to any person who has had any license under the police powers of Augusta revoked within two (2) years to filing the application for an operator's license,
- If a person in whose name an operator's license is issued is not a resident of Augusta, such person must appoint and continuously maintain in Augusta a registered agent upon whom any process, notice or demand required or permitted by law or under this chapter may be served.
- An operator's license may be denied where it appears to the Augusta-Richmond County Commission
 that the applicant does not have adequate financial strength or adequate financial participation on
 the proposed business to direct ad manage is affairs, or where it appears that the applicant is
 intended or likely to be a surrogate for a person who would not otherwise qualify for an operator's
 license.
- At the time of filing the application for an operator's license and thereafter, the applicant must have
 in his/her employ or under a binding contract, a person who holds a massage therapy license for the
 applicant if the operator's license is granted.

FINACIAL IMPACT: The applicant will pay an administrative fee of \$120.00 for the Massage Operator's License, and a fee based on estimated gross revenue reported.

RECOMMENDATION:

Planning and Development Department recommends approval of the application subject to additional information not contradicting the applicant's statements.

Sherrif's Office recommends approval of the application subject to additional information not contradicting the applicant's statements.

NOTE: The staff report includes information available approximately two (2) weeks prior to the Public Services Committee meeting. It represents an evaluation of the facts presented by the applicant; research done by staff, and consideration of the relevant factors in the Comprehensive Zoning Ordinance and the Alcohol Ordinance of Augusta, Georgia. New facts may emerge, and staff reserves the right to make an oral recommendation at the hearing based on all information available at that time.



Public Services Committee

February 27, 2024

Ms. Loriana Pope-Mathis

Department: N/A

Presenter: N/A

Caption: Presentation by Ms. Loriana Pope-Mathis to discuss two properties on her

street and holding the property owners more accountable.

Background: N/A

Analysis: N/A

Financial Impact: N/A

Alternatives: N/A

Recommendation: N/A

N/A

Funds are available in N/A

the following accounts:

REVIEWED AND

APPROVED BY:

AGENDA ITEM REQUEST FORM

Commission meetings: First and third Tuesdays of each month - 2:00 p.m. Committee meetings: Second and last Tuesdays of each month - 1:00 p.m.

Commission/Committee: (Please che	ck one and insert meeti	ing date)	
x Commission Date of Me	eting 02-13-2024		
x Commission Date of Med Public Safety Committee Date of Medical Services Committee Date of Medical	Meeting02-13-2024		Public
Services Committee Date of Meeting		- — Ad	rabite lministrative
Services Committee Date of Meetin	g		Engineering
Services Committee Date of Meet	ting		Finance
Committee Date of Meeting			_
Contact Information for Individual/I	Presenter Making the R	lequest:	
Name:			Loriana
Pope-Mathis			
Address:2706 fairoak Court	Hepohizabh Georgia 30	815	
Telephone	Number:706		399-8452
		Fax	Number:
E-Mail Address:			
lorianapopemathis@gmail.com			
Landlords/OwnersCaption	on/Topic of Discussion (to be place	ed on the
Agenda: I want to discuss two proper	ties on my street that p	roperty o	wners
have shown in the past and presently	they don't care.The re	medy I an	ı looking
for is to hold property owners more a	accountable		

Thank you..Loriana Pope-Mathis

2706 Fairoak Court

Hephzibah Georgia 30815

Please send this request form to the following address:

Ms. Lena J. Bonner Telephone Number: 706-821-1820 Clerk of Commission Fax Number: 706-821-1838 Room 806 Municipal Building E-Mail Address: nmorawski@augustaga.gov 530 Greene Street Augusta, GA 30901

Requests may be faxed, e-mailed or delivered in person and must be received in the Clerk's Office no later than 9:00 a.m. on the Thursday preceding the Commission meeting and 9:00 a.m. on the Thursday preceding the Committee meeting of the following week. A five minute time limit will be allowed for presentations.



Public Services Committee

February 27, 2024

Mr. Francis Christian

Department: N/A

Presenter: N/A

Caption: Presentation by Mr. Francis Christian regarding power and water disconnect

at 5th Street Marina.

N/A

Background: N/A

Analysis: N/A

Financial Impact: N/A

Alternatives: N/A

Recommendation: N/A

Funds are available in N/A

the following accounts:

REVIEWED AND

APPROVED BY:

AGENDA ITEM REQUEST FORM

Commission meetings: First and third Tuesdays of each month – 2:00 p.m. Committee meetings: Second and last Tuesdays of each month – 1:00 p.m.

Commission/Committee: (Please check one and insert meeting date)			
Commission	Date of Meeting		
Public Safety Committee	Date of Meeting		
Public Services Committee	Date of Meeting $\frac{2/27/24}{}$		
Administrative Services Com			
Engineering Services Commit			
Finance Committee	Date of Meeting		
Contact Information for Individual/Preso	enter Making the Request:		
Name: PAHCIS ChnistiAN Address: 26 Broad Ct Telephone Number: 26-533-4711 Fax Number: E-Mail Address: SANG Christian 48 DOMIL. Com Caption/Topic of Discussion to be placed on the Agenda:			
		Tower + water discome tat	
		5th St MARINA	
Please send this request form to the follow	ring address:		
Ms. Lena J. Bonner	Telephone Number: 706-821-1820		
	Fax Number: 706-821-1838		
	E-Mail Address: nmorawski@augustaga.gov		
535 Telfair Street Augusta, GA 30901			

Requests may be faxed, e-mailed or delivered in person and must be received in the Clerk's Office no later than 9:00 a.m. on the Thursday preceding the Commission and Committee meetings of the following week. A five-minute time limit will be allowed for presentations.



Public Services Committee

February 13, 2024

Senior Program Supplement

Department: N/A

Presenter: N/A

Caption: Receive a recommendation from the Recreation Director regarding the

establishment of a monetary supplement for the City's senior programs to be disseminated among the six sites and the establishment of senior rates for the use of city recreation facilities. (Referred from January 30 Public Services

Committee)

N/A

Background: N/A

Analysis: N/A

Financial Impact: N/A

Alternatives: N/A

Recommendation: N/A

Funds are available in N/A

the following accounts:

REVIEWED AND

APPROVED BY:



Meeting Name: Public Services

Meeting Date: February 27, 2024

Item Name: Augusta Transit Upgrade of the PASS IVR System

Department: Augusta Transit

Presenter: Sharon Dottery

Caption: Approve Sole Source Contract with Trapeze Software Group for the Upgrade of the

PASS IVR System.

Background:

Augusta Transit in conjunction with Augusta Information Technology has been

reviewing an upgrade to the Interactive Voice Response (IVR) functionality of Trapeze. Trapeze is the primary application used by Augusta Transit for

Scheduling and Operations.

The Paratransit program relies on the automated scheduling functionality of the IVR system that allows citizens in need of Paratransit to schedule transportation in advance via this phone system. This upgrade will allow Augusta Transit to continue

to serve citizens in an enhanced, efficient, and effective manner.

Analysis:

The mission of Augusta Transit is to give our customers access to all regions of

Augusta-Richmond County by providing quality, dependable, safe, accessible, and affordable transportation, thereby enhancing the mobility of the general public as

well as the transportation disadvantaged.

The goal of this project is to enhance the ability of Augusta Transit to better serve

citizens in the needs of Paratransit Transport.

Financial Impact: There has been an increase from the original purchase price of \$31,488 to

\$40,813.00 due to the revision of time required to complete the project. The original account executive scheduled the project for two days. The new account executive has estimated the project would take 6.5 days to complete,

thus the new cost.

The project will be funded at 80% Federal and 20% local. The total cost is

\$40,813.00.

 FTA Grant GA-2021-023
 Split 80/20
 Federal \$32,650.00
 Local \$8,163.00

 Total
 \$40,813.00
 \$32,650.00
 \$8,163.00

Alternatives: Deny request.

Recommendation:

Item 9.

Approve Contract with Trapeze Software Group for the Upgrade of the PASS System.

Funds are available in the following accounts:

The Augusta Transit 2024 budget 546709-1226-5424320 for the project cost.

REVIEWED AND APPROVED BY:

N/A

AUGUSTA TRANSIT

Augusta
G E O R G I A

SHARON DOTTERY, TRANSIT DIRECTOR

MEMORANDUM OF SOLE SOURCE JUSTIFICATION

TO: Geri Sams, Director Procurement

FROM: Sharon Dottery, Director Transit

DATE: February 9, 2024

SUBJECT: GVP8 Migration Server Upgrade

Augusta Transit in conjunction with Augusta Information Technology has been reviewing an upgrade to the Interactive Voice Response (IVR) functionality of Trapeze. Trapeze is the primary application used by Augusta Transit for Scheduling and Operations.

The Paratransit program relies on the automated scheduling functionality of the IVR system that allows citizens in need of Paratransit to schedule transportation in advance via this phone system. This upgrade will allow Augusta Transit to continue to serve citizens in an enhanced, efficient, and effective manner.

Current Issue

Augusta Transit's current server is from 2012 and in need of an upgrade.

Project Objectives

- The mission of Augusta Transit is to give our customers access to all regions of Augusta-Richmond County by providing quality, dependable, safe, accessible, and affordable transportation, thereby enhancing the mobility of the general public as well as the transportation disadvantaged.
- The goal of this project is to enhance the ability of Augusta Transit to better serve citizens in the need of Paratransit Transport.

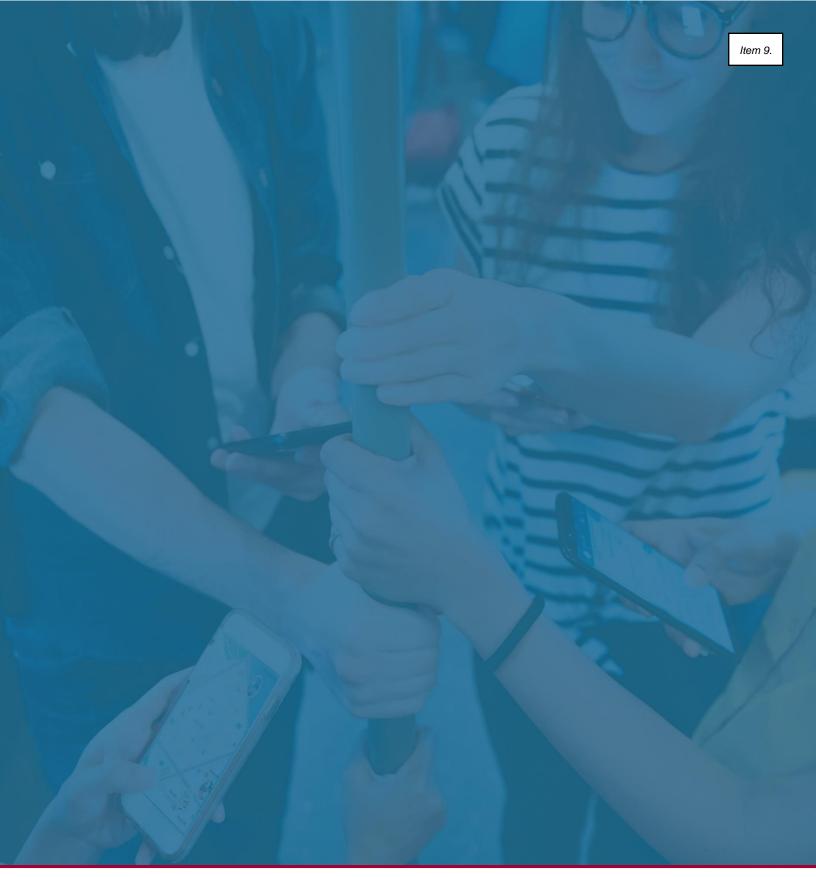




Sole Source Justification (Reference Article 6, Procurement Source Selection Methods and Contract Awards, § 1-10-56 SOLE SOURCE PROCUREMENT

Vendor:		Trapeze	E-Verify Number	:	486896
Commodity:	G'	VP8 Server Migration			
Estimated annua	l expen	diture for the above commodity	or service:	\$	40,813.00
justification and	suppor	w that apply to the proposed rt documentation as directed in rvices requested).			
	1.	SOLE SOURCE REQUEST IS THERE ARE NO REGIONA certification that no regional distr	AL DISTRIBUTORS. (A	Attach the	manufacturer's written
	2.	SOLE SOURCE REQUEST DISTRIBUTOR OF THE OR manufacturer's — not the dist distributors. Item no. 4 also must	IGINAL MANUFACTUR ributor's — written certi	ER OR PH	ROVIDER. (Attach the
X	3.	THE PARTS/EQUIPMENT AR ANOTHER MANUFACTURER			I SIMILAR PARTS OF
	4.	THIS IS THE ONLY KNOWN I NEEDS OF THIS DEPARTME memorandum with details of spec	ENT OR PERFORM THE	INTENDE	
X	5.	THE PARTS/EQUIPMENT A STANDARDIZATION. (Attach			
	6.	NONE OF THE ABOVE APPL FOR THIS SOLE SOURCE REQ			
		sts that competitive procuremental described in this sole source j			
Name:	Sharc	on Dottery Departme	ent: Augusta Trans	sit	Date: 2/9/24
Department Hea	d Signa	ature: Sharvel D	otterex		Date: 2/9/24
Approval Autho	rity: _		0		Date:
Administrator A	pprova	1: (required – not required)			Date:

COMMENTS:



Augusta Richmond County (ARC) GVP 9 Migration for PASS-IVR Statement of Work

November 20, 2023

Submitted by: Name Tel: 123-456-7890 email@trapezegroup.com



Table of Contents

	Introduction	1
	Trapeze Professional Services	
	Personnel	
	Implementation Methodology Overview	
	Project Implementation Approach	2
Section 1: Section 2:	Project Kick-Off	
Section 2.1:	Development	2
Section 2.2:	Internal Acceptance Testing	
Section 3:	Software Installation and Configuration	
Section 3.1: Section 3.2:	Installation Testing	3
Section 3.3:	Acceptance Testing	3
Section 3.4: Section 3.5:	Deployment and Closure	4
Section 3.6:	Responsibilities and Deliverables	5
Section 3.7:	Project Duration	6
Section 4:	Project Management	
Section 5: Section 6:	ARC's Resource Requirements	
Section 7:	Project Budget	
Section 8: Section 8.1:	Payment Milestones	8
Section 9:	Project Assumptions	9
Section 9.1:	General Pricing Assumptions	9

Introduction

The purpose of this document is to provide Augusta Richmond County (ARC) with a quote and scope of work for the PASS-IVR Genesys Voice Platform (GVP) 9 migration.

This document outlines the implementation services to be provided by Trapeze, as well as the support required Serdinarc staff and resources.

Trapeze Professional Services

Personnel

Section 2:

To ensure successful completion of this implementation, Trapeze will utilize the following professional services Sepersonnel:

- Project Manager: The centralized point of contact for the project. The project manager is responsible for coordinating project schedules, deliverables and resources required to deliver the proposed solution as defined in this statement of work.
- Implementation Consultant(s): The primary technical point(s) of contact supporting the design, installation, configuration, testing, implementation, and deployment of the Software.
- Developer(s): The primary resource(s) responsible for completing all user interface design changes to meet ARC's business needs.

Section 2.2: Implementation Methodology Overview

This project will be executed in a phased approach, with key activities identified below:

- 1. Project Kick-Off
- 2. Development
- 3. Internal Acceptance Testing
- 4. Software Installation and Configuration
- 5. Installation Testing
- 6. Acceptance Testing
- 7. Deployment and Closure

Project Implementation Approach

Project Kick-Off

Following contract execution, Trapeze and ARC will hold a remote project kick-off meeting to Section 3:

Align stakeholders on scope and timelines

Section 3_{Review} roles and responsibilities

Identify any key risks

Project teams from both Trapeze and ARC are expected to attend the kick-off meeting.

Development

Section will provide development services for the migration of the existing ARC PASS-IVR markup to be compatible with GVP9. Additional markup changes such as call flow changes, menu updates and static text changes are not included in this implementation. Should additional changes be required, they will need to be addressed through a change order.

Internal Acceptance Testing

Section 3.3:

Internal Acceptance Testing (IAT) is completed remotely by Trapeze before any software is installed in ARC's environment. During IAT, Trapeze testing specialists will perform unit and regression testing to ensure completeness and accuracy of all standard features. These specialists will also update any automated regression test scripts to expand coverage as needed.

After unit and regression testing is completed, the Trapeze Implementation Consultant(s) run a series of tests in a local environment to ensure that all software is functioning properly against ARC's specific data and configuration. This allows Trapeze to proactively determine any potential data-related issues and ensures that Secological standard setup and configuration tasks can be performed for ARC.

Software Installation and Configuration

Following the completion of Internal Acceptance Testing, Trapeze will work with ARC to remotely install the GVP9 software and configure the PASS-IVR software in ARC's environment.

ARC will be required to complete all hardware installations (including all server configurations) in time for the test environment installation. To assist Trapeze with the installation, ARC will provide remote access (VPN, etc.) to all necessary servers. If remote access is unavailable, Zoom or ARC's preferred secure connection will be used as an alternate method for connecting to the servers.

Windows Server 2016 or 2019

Trapeze requires the GVP9 software to run on a Windows 2016 or 2019 server operating system. All other servers in ARC's organization may run on Windows 2012 or above. ARC will be required to contact their re-seller for Windows Operating System Licensing.

SIP Gateway

Trapeze will be attempting a direct SIP interconnection between ARC's PBX and the GVP server on a best-effort basis. Should the interconnection not be possible within a reasonable time frame estimated as one (1) workday, Trapeze will re-use and reconfigure the existing ARC SIP gateways.

GVP9 Server Backup

Due to the complexity of the GVP9 platform installation, as well as level of effort associated with rebuilding the server, it is essential for ARC to perform a complete disk-image backup of each server environment prior to deployment.

Installation Testing

Installation Testing will occur after the software has been installed in ARC's environment. This testing is designed Setojensure the software is functioning properly within ARC's environment, as well as with third party software, as necessary.

During Installation Testing, ARC will grant Trapeze access to their servers so that Trapeze can perform testing of key software functionality and validate the software is functioning properly in ARC's environment. During Installation Testing Trapeze will validate the following:

- Applications are connected to the appropriate database(s)
- General software functionality is working as designed for PASS-IVR
- All configurations and settings are functioning as expected

Section 3.6: Acceptance Testing

Acceptance Testing involves ARC utilizing the new GVP9 software in the local environment to ensure it responds accurately to user inputs and all features and functions work as expected.

Trapeze will provide remote support to begin the first round of Acceptance Testing activities. ARC will have ten (10) business days in which to perform an initial comprehensive end-to-end round of Acceptance Testing.

All subsequent end-to-end rounds of Acceptance Testing must be completed by ARC in no more than five (5) business days.

Testing Defect Review Tracking and Resolution

During both phases of Acceptance Testing, ARC will document and prioritize any defects encountered throughout the testing period (if any exist). Following the completion of a round of testing, ARC will supply Trapeze with a complete list of all perceived defects, which Trapeze will assess for root cause and resolve where appropriate based on the severity levels defined below.

- 1. Critical Defect causes failure of critical functionality or critical data and no workaround is available.
 - This can include but is not limited to:
 - System crashing
 - Non-recoverable conditions
 - Data loss or corruption

- Security concerns leading to breach of information and/or misuse, or severely affecting system performance and/or functionality
- Performance defects leading to unavailability or loss of functionality
- 2. Major Defect partially impairs critical functionality. A workaround is available but difficult to execute.
 - This can include but is not limited to:
 - System crashing or aborting during normal operation of a non-critical flow
 - Missing functionality
 - Inconsistent logic or display of data
 - Slow responsiveness and underperformance of the system
 - Missing security or system patches, minor breach of information
- 3. Minor Defect impairs non-critical functionality with a satisfactory workaround available.
 - This can include but is not limited to:
 - Minor usability issues such as inconsistent display
 - Tab/shortcut keys not working
 - Missing input validation
 - System recoverable errors

ARC and Trapeze, in collaboration will review the list and identify the priority of each defect and indicate the desired resolution sequence (1 = soonest resolution desired). Trapeze will make every effort to resolve defects of the same severity levels based on sequential order.

At the completion of each round of testing, Trapeze will work remotely to resolve all critical and major defects (if any exist). If an updated software solution is required to resolve the defect(s), Trapeze will provide the updated software encompassing all defect fixes. ARC will be asked to test and validate the software to ensure all defects have been rectified. If further defects are identified, Trapeze will evaluate and work to resolve them, and ARC will be asked to execute another round of Acceptance Testing.

Once ARC confirms that all critical and major defects have been resolved, Acceptance Testing will be considered complete, and the software deemed ready for production use. ARC will be required to sign off on the Acceptance Testing. All minor defects will be transitioned to the Trapeze maintenance and support program, who will provide Se new software builds addressing post-deployment defects, as necessary.

Deployment and Closure

During the deployment activities, Trapeze will decommission the legacy GVP software and re-direct the call flow towards the new GVP9 software in ARC's production environment, so that it can be used to support live operations.

This cutover should be independent of any upgrades that are happening at the current time. For example, the GVP9 migration should be a separate activity entirely, to happen either before or after any current upgrade that is in progress.

Deployment Support

Trapeze will provide remote go-live support for the launch of GVP9 software for up to one (1) week from cut-over into ARC's production environment. ARC can leverage these services during standard business hours to address any non-critical questions or support needs that may arise from using the software to support live operations.

Closure

At the completion of the deployment support period, all ongoing support will be transitioned to and provided through Trapeze's long-term maintenance program. At this time, the project will be considered complete and project closure will be processed.

Responsibilities and Deliverables

		Activity Trapeze Responsibilities ARC Responsibilities		Deliverables
Se	Project Kick-Off	 Lead project kick-off meeting Collaborate with ARC in developing project schedule 	 Assist in developing project schedule and kick-off presentation Provide inputs for ARC-led activities 	 Kick-off meeting Kick-off Presentation (MS PowerPoint) Preliminary project schedule (revised as necessary)
	Development	 Migrate markup to be compatible with GVP9 	Consult as required	Completed GVP9 markup
	Internal Acceptance Testing	Perform Internal Acceptance Testing	Provide data as necessary	
	Software Installation and Configuration	 Install GVP9 software and configure PASS- IVR in ARC's environment 	 Complete all hardware installation(s) Manage servers, databases, backup procedures, database maintenance practices, and Windows environments and security Install Trapeze pre-requisite software (e.g. ODBC connections, database servers, etc.) 	Installed software in ARC's environment
	Installation Testing	Perform Installation Testing	 Provide technical consulting as required Provide access to production environment 	
	Acceptance Testing	Support ARC during Acceptance Testing	 Perform Acceptance Testing Complete prioritization of defect(s) Re-test defect resolutions 	 Prioritized defects log Software releases, as necessary
	Deployment and Closure	 Provide remote support for all go-live activities for up-to one (1) week 	 Escalate defects to appropriate Trapeze Implementation Consultants Ensure data accuracy Confirm connectivity, logins, etc. 	PASS-IVR and GVP9 is operational and functional in ARC's production environment

Project Duration

This implementation is expected to be completed within four (4) months from the completion of the project kick-off meeting. Trapeze also assumes that each activity (listed in Section 2.2) will commence no more than five (5) business days following the completion of the previous activity.

Section 5 contract execution, a mobilization period will be required to align resources prior to kicking off the project. Trapeze will work to minimize this mobilization period through proactive planning with ARC.

If the length of the project exceeds four (4) months from the kick-off meeting, or any activity does not commence within five (5) business days following the completion of the previous activity, either due to ARC's readiness or resourcing delays, a change order may be required to fund the extension.

If ARC places the project on hold, a Request for Change form will need to be filled in to outline and agree to the terms of the delay, including payment for services rendered to date.

Trapeze requires fourteen (14) days written notice when ARC is ready to resume the project. Trapeze will then require a mobilization period to ramp up the project again, a change order may be required to fund this ramp up.

If the project remains on hold for more than ninety (90) days, Trapeze reserves the right to terminate the project. ARC will have five (5) business days to allow Trapeze onto any required servers to uninstall any software installed as part of this project. Any payments previously invoiced will not be refunded. When ARC is ready to start a new project, it will be rescoped in its entirety through the sales process.

Section 6: Project Management

Trapeze will provide remote project management support for the entire duration of the project. The Trapeze project manager will be responsible for:

- Successful planning, design, and execution of the project
- Effective stakeholder communication
- Risk mitigation
- Meeting project milestones

The project manager will be the key point of contact for ARC for the duration of the project. Trapeze will also require ARC assign a project manager for this implementation. The two project managers will work together to ensure consistent dialogue is maintained through well-established communication channels.

A successful implementation requires effective and timely communication with all project stakeholders. Trapeze expects the project managers will meet on a bi-weekly basis.

In addition to the responsibilities outlined above, Trapeze project managers will also provide the following key services:

• Change Management: If any deliverable(s) will need to be changed mid-project, the project manager will identify the impact of the change and initiate necessary actions to ensure timelines and project costs will be adjusted.

• **Milestone Sign-Offs**: With each completed milestone, ARC will be asked to sign off on the milestone and confirm agreement with project moving forward.

ARC's Resource Requirements

Outlined below are estimated resource allocations to support the implementation and effort defined in this statement of work.

Se	Resource Resource Allocation		Responsibilities
	Project Manager	20% of their time for the full duration of the project	 Coordinate all resources from ARC Coordinate conference calls and meetings, as required Coordinate completion of Acceptance Testing Coordinate ARC activities Work with the Trapeze project manager to identify risks, issues, and mitigations throughout the project Coordinate software deployment activities
	Subject Matter Experts/End Users (Internal)/Testers	20% of their time for the full duration of the project 50% of their time during Testing	 Participate in the completion of ARC-led activities Participate in the review of all documentation Assist with software deployment activities Execute Acceptance Testing Record and report any Software defects
	System Administrators / IT	25% of their time during software Installation, Testing, and Deployment	 Assist with troubleshooting network or technical issues Provide access to servers as necessary throughout the project Maintain system security controls & permissions, user accounts, etc. Assist with software deployment activities

Project Budget

The following project budget includes all costs required for the PASS-IVR GVP9 migration as outlined in this statement of work.

	Item	Description	Cost (USD)
Se	1	Implementation Services	\$40,813
		Total Cost	\$40,813

Payment Milestones

The below payment milestones shall be followed throughout the implementation.

Sec	Milestone	Description	Acceptance Criteria	% of Contract Value
	1	Project Kick-Off	Completion of the Project Kick-Off meeting	10% of Services
	2	Software Installation	Installation of PASS-IVR markup and GVP9 in ARC's environment	30% of Services
	Acceptance Testing – Round 1 Acceptance Testing – Final		Completion of the initial ten (10) business day Acceptance Testing period	30% of Services
			Resolution of critical and major defect(s)	20% of Services
	5	Deployment Support	Completion of one (1) week of remote go-live support	10% of Services

Project Assumptions

General Pricing Assumptions

- Section Pricing does not include any applicable taxes or expenses associated with ARC and any of its resources Section 9 assigned to the project.
 3. Any integration with third party software or systems outside the scope of this project will be the
 - responsibility of ARC.
 - 4. A ARC system administrator will be readily available for all configuration, installation, testing and deployment activities.
 - All documentation and execution of test cases will be the responsibility of ARC.
 - 6. All software will take advantage of the existing Trapeze infrastructure, data sources and software unless otherwise stated.
 - 7. All services will be performed remotely utilizing current production version of the PASS-IVR software.
 - 8. This project should be completed either before, or after, an upgrade activity. There is no scope in this project to address a version change of the Trapeze PASS-IVR software, and the cutover of the GVP migration should not be simultaneous with any ongoing upgrades.
 - 9. The only development work included in this project will be to update the markup to be compatible with GVP9.
 - 10. Text and call flow updates and additional markup customizations are not within the scope of this project.
 - 11. Trapeze requires the GVP9 software to run on a Windows 2016 or 2019 operating system, where this server can be placed on VM Ware.
 - 12. ARC will create a complete disk-image backup at the conclusion of the migration.
 - 13. If the server will need to be rebuilt and ARC has not created a backup, a change order will be required to secure additional installation services.
 - 14. If SIP Trunking cannot be used as expected, ARC will need to use its existing SIP Gateways to interconnect the PBX to the GVP servers.
 - 15. ARC is responsible for all telephony configurations required for the GVP9 migration. This includes any configuration/support of the current PBX system as well as any gateway's that may be used during this deployment.
 - 16. ARC is responsible for the purchase and installation of any required server and workstation hardware and software (servers shall be preconfigured to Trapeze's specifications).
 - 17. Any services or requests that are outside the scope of this implementation will need to be addressed through a change order. Additional costs may apply based on the nature of the change.
 - 18. Pricing is valid until February 29, 2024.

Here for the journey is more than our tagline – It's our commitment to you. Our value is in our ability to address your needs and please your riders. We always strive to do both.

Thank you for taking the time to review this proposal. Please reach out to us with any questions or comments. Your feedback is always appreciated.



Item 9.

Office of the Administrator



Takiyah A. Douse Interim Administrator

August 15, 2023

Sharon Dottery, Director Transit 2844 Regency Blvd. Augusta, GA 30904

Dear Director Dottery:

At their meeting held on Tuesday, August 15, 2023, the Augusta, Georgia Commission, acted on the following items:

23. Approved Contract with Trapeze Software Group for the Upgrade of the PASS IVR System as a sole source procurement.

If you have any questions, please contact me.

In Service,

Charles M. Jackson, Deputy Administrator

CJ/nd



Sole Source Justification (Reference Article 6, Procurement Source Selection Methods and Contract Awards, § 1-10-56 SOLE SOURCE PROCUREMENT

Vendor:		Trapeze	E-Verify Nur	nber:	486896
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Estimated annua	l exper	diture for the above commodit	y or service:	\$	40,813.00
justification and	suppor	w that apply to the proposed rt documentation as directed in rvices requested).			
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	2.	SOLE SOURCE REQUEST DISTRIBUTOR OF THE OF manufacturer's — not the disdistributors. Item no. 4 also mus	RIGINAL MANUFAC stributor's — written	TURER OR	PROVIDER. (Attach the
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	4.	THIS IS THE ONLY KNOWN NEEDS OF THIS DEPARTM memorandum with details of spe	ENT OR PERFORM	THE INTEN	
X	5.	THE PARTS/EQUIPMENT STANDARDIZATION. (Attach			
-	6.	NONE OF THE ABOVE APP FOR THIS SOLE SOURCE RE			
		sts that competitive procuremental described in this sole source			
Name:	Sharc	on Dottery Departm	nent: Augusta T	ransit	Date: 2/9/24
Department Head	d Signa	iture: Sharvel D	otterex		Date: <u>2/9/24</u>
Approval Author	rity: _	LA ASopm	U U		Date:
Administrator Ap	pproval	: (required – not required)			Date:
COMMENTS:					

AUGUSTA TRANSIT

- Lugusta
G E O R G I A

SHARON DOTTERY, TRANSIT DIRECTOR

MEMORANDUM OF SOLE SOURCE JUSTIFICATION

TO:

Geri Sams, Director Procurement

FROM:

Sharon Dottery, Director Transit

DATE:

February 9, 2024

SUBJECT:

GVP8 Migration Server Upgrade

Augusta Transit in conjunction with Augusta Information Technology has been reviewing an upgrade to the Interactive Voice Response (IVR) functionality of Trapeze. Trapeze is the primary application used by Augusta Transit for Scheduling and Operations.

The Paratransit program relies on the automated scheduling functionality of the IVR system that allows citizens in need of Paratransit to schedule transportation in advance via this phone system. This upgrade will allow Augusta Transit to continue to serve citizens in an enhanced, efficient, and effective manner.

Current Issue

- Augusta Transit's current server is from 2012 and in need of an upgrade.

Project Objectives

- The mission of Augusta Transit is to give our customers access to all regions of Augusta-Richmond County by providing quality, dependable, safe, accessible, and affordable transportation, thereby enhancing the mobility of the general public as well as the transportation disadvantaged.
- The goal of this project is to enhance the ability of Augusta Transit to better serve citizens in the need of Paratransit Transport.



Public Services Committee Meeting

Meeting Date: February 27, 2024

Motion to approve the execution of a Georgia Power Underground Easement

Department: Parks & Recreation

Presenter: Charles Jackson

Caption: Motion to approve the execution of a Georgia Power Underground Easement

at 2463 Golden Camp Road (Henry H. Brigham Community Center and

Park)

Background: As part of the construction of the new Henry H. Brigham Community Center,

new transformers and underground power distribution lines need to be placed on site to ensure that newly constructed as well as existing structures on the parcel are connected to Georgia Power's network. The execution of the

easement is a prerequisite for the work on site.

Analysis: The proposed easement has been reviewed by the Engineering Department

and the Law Department.

Financial Impact: None

Alternatives: 1. Move to approve the execution of the easement.

2. Move to no action.

Recommendation: 1. Move to approve the execution of the easement.

Funds are available in N/A

the following accounts:

REVIEWED AND N/A

APPROVED BY:

After recording, return to: Georgia Power Company Attn: Land Acquisition (Recording) 241 Ralph McGill Blvd NE Bin 10151 Atlanta, GA 30308-3374

PROJECT 2023020026 LETTER FILE DEED FILE MAP FILE

ACCOUNT NUMBER 11047464-GPC9596-VBS-GP300E02523

NAME OF LINE/PROJECT: 2463 GOLDEN CAMP RD, AUGUSTA (RICHMOND COUNTY) - DISTRIBUTION

LINE

PARCEL NUMBER 001

STATE OF GEORGIA RICHMOND COUNTY

UNDERGROUND EASEMENT

For and in consideration of the sum of Ten and No/100 Dollars (\$10.00) and other good and valuable consideration, in hand paid by GEORGIA POWER COMPANY, a Georgia corporation (the "Company"), the receipt and sufficiency of which are hereby acknowledged, AUGUSTA - RICHMOND COUNTY (the "Undersigned", which term shall include heirs, successors and/or assigns), whose mailing Address is 535 Telfair St. # 800, Augusta, GA 30901-2379, does hereby grant and convey to the Company, its successors and assigns, the non-exclusive right, privilege and easement to go in, upon, along, across, under and through the Property (as defined below) for the purposes described herein.

The "Property" is defined as that certain tract of land owned by the Undersigned at $\underline{2463}$ GOLDEN CAMP RD., AUGUSTA, GA $\underline{30906}$ (Tax Parcel ID No. $\underline{0962075000}$) in the $\underline{89}$ GMD (Georgia Militia District) of Richmond County, Georgia.

The "Easement Area" is defined as any portion of the Property located (a) within ten (10) feet of the centerline of the underground distribution line(s) as installed in the approximate location(s) shown on "Exhibit A" attached hereto and made a part hereof, and (b) within ten (10) feet from each side of any related above-ground equipment and facilities, including without limitations cubicles, transformers and service pedestals, as installed in the approximate location(s) shown in "Exhibit A". Collectively aforementioned (a), and (b) called "Facilities".

The rights granted herein include and embrace the right of the Company to construct, operate, maintain, repair, renew and rebuild continuously upon and under the Easement Area its lines for transmitting electric current with wires,

PARCEL **001**

NAME OF LINE/PROJECT: 2463 GOLDEN CAMP RD, AUGUSTA (RICHMOND COUNTY) - DISTRIBUTION LINE

transformers, service pedestals, manholes, conduits, cables and other necessary apparatus, fixtures and appliances; the right to stretch communication or other lines of any other company or person under the Easement Area, provided such lines shall be only for the use of the Company; the right to assign this Underground Easement in whole or in part, to (i) another electrical utility provider, or (ii) a purchaser of all or substantially all of the assets of the Company; the right at all times to enter upon the Easement Area for the purpose of inspecting said lines and/or making repairs, renewals, alterations and extensions thereon, thereunder, thereto or therefrom; the right to cut, trim, remove, clear and keep clear of said underground lines, transformers, fixtures, and appliances all trees and other obstructions that may in the opinion of the Company now or hereafter in any way interfere or be likely to interfere with the proper maintenance and operation of said underground lines, transformers, fixtures, and appliances; the right of ingress and egress over the Property to and from the Easement Area; and the right to install and maintain electrical and communication lines and facilities to existing and future structure(s) within the Easement Area under the easement terms provided herein. Any timber cut on the Easement Area by or for the Company shall remain the property of the owner of said timber.

The Undersigned does not convey any land, but merely grants the non-exclusive rights, privileges and easements hereinbefore set out.

The Company shall not be liable for or bound by any statement, agreement or understanding not herein expressed.

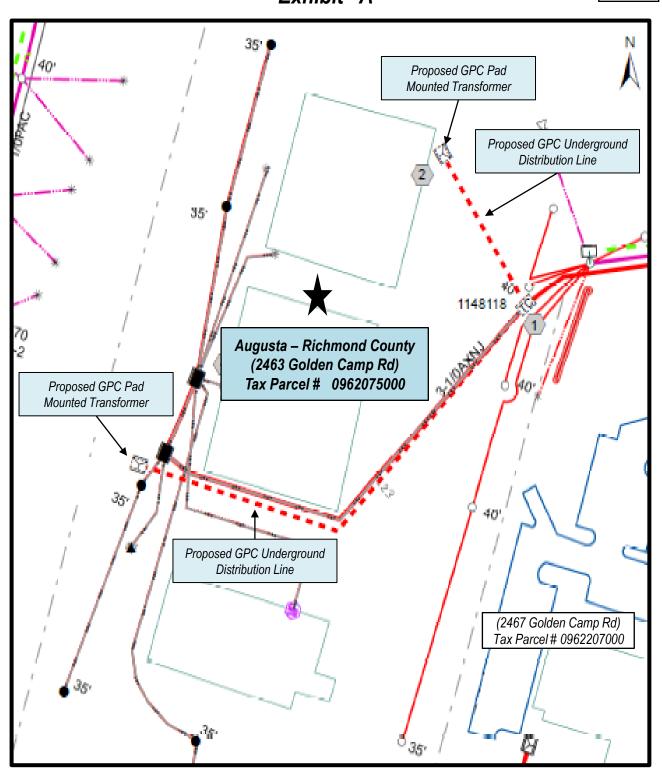
[Signature(s) on Following Page(s)]

ARCEL 001	NAME OF	2463 GOLDEN CAMP RD, AUGUSTA (RICHMOND	COUNTY) - 🗀
	LINE/PROJECT:	DISTRIBUTION LINE	·
riw ni	NESS WHEREOF, the Ur	ndersigned has/have hereunto set his,	/her/their
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igned, sea resence of	seal(s), thisled and delivered in	the AUGUSTA - RICHMOND COUNTY By: Name: GARNETT L. JOHNSON	·
igned, sea resence of	seal(s), thisled and delivered in	the AUGUSTA - RICHMOND COUNTY By:	·
igned, sea resence of	seal(s), thisled and delivered in	By: Name: GARNETT L. JOHNSON Title: MAYOR	(SEAL)
	seal(s), thisled and delivered in	the AUGUSTA - RICHMOND COUNTY By: Name: GARNETT L. JOHNSON	(SEAL)

[CORPORATE SEAL]

Exhibit "A"

Item 10.





DRAWING NOT TO SCALE

Parcel 001

2463 Golden Camp Rd, Augusta (Richmond County) - Distribution Lims # 2023020026



Public Services

Meeting Date: February 27, 2024 AO Code Enforcement Bus Tour

Department: Office of the Administrator

Presenter: Takiyah A. Douse, Interim Administrator

Caption: Motion to approve the Commission directed bus tour to occur on Friday,

March 15, 2024, from 10am to 12pm.

Background: On January 16, 2024 the Commission approved tasking the Administrator

with organizing a tour in the next 60 days of various neighborhoods such as Harrisburg, Laney-Walker and other areas that commissioners may suggest and that commissioners, representatives from Code Enforcement and Engineering Department, the Fire Chief, officials in Magistrate Court and

anyone else deemed necessary to be there to see the bad conditions of where people are living in the properties owned by slumlords and absentee

property owners throughout the county.

Analysis: N/A

Financial Impact: N/A

Alternatives: N/A

Recommendation: Approve the Commission directed bus tour to occur on Friday, March 15,

2024, from 10am to 12pm.

Funds are available in N/A

the following accounts:

REVIEWED AND N/A

APPROVED BY:



Public Services Committee

February 27, 2024

Minutes

Department: N/A

Presenter: N/A

Caption: Motion to approve the minutes of the Public Services Committee held on

February 13, 2024.

N/A

Background: N/A

Analysis: N/A

Financial Impact: N/A

Alternatives: N/A

Recommendation: N/A

Funds are available in N/A

the following accounts:

REVIEWED AND

APPROVED BY:



PUBLIC SERVICES COMMITTEE MEETING MINUTES

Commission Chamber Tuesday, February 13, 2024 1:00 PM

PUBLIC SERVICES

PRESENT

Mayor Garnett Johnson Commissioner Sean Frantom Commissioner Stacy Pulliam Commissioner Wayne Guilfoyle

ABSENT

Commissioner Bobby Williams

1. Suspension of the Alcohol License for Allen Voncelillies, Club Climax a/k/a Club Rain, 1855 Gordon Highway, for failure to comply with Augusta-Richmond County Alcohol Ordinance.

Motion to approve placing this business on a one-year suspension.

Motion made by Guilfoyle, Seconded by Pulliam.

Voting Yea: Frantom, Pulliam, Guilfoyle

Motion carries 3-0.

2. Motion to approve FAA Reimbursable Agreement Masters 2024. Approved by the Augusta Aviation Commission on January 25, 2024.

Motion to approve.

Motion made by Pulliam, Seconded by Guilfoyle.

Voting Yea: Frantom, Pulliam, Guilfoyle

Motion carries 3-0.

3. Motion to approve entering into a Memorandum Of Understanding between Augusta and the Greater Augusta Arts Council for the commissioning and installation of a commemorative art sculpture, honoring the historical African American caddies of Augusta, and to authorize the Mayor to execute the MOU and all related documents.

Motion to approve.

Motion made by Guilfoyle, Seconded by Pulliam.

Voting Yea: Frantom, Pulliam, Guilfoyle

Motion carries 3-0.

4. Discuss the conditions at Newman Tennis Center and the importance of getting this tenn ltem 12. facility back up to standards. (Requested by Commissioner Catherine McKnight)

Motion to approve receiving this item as information without objection.

Motion made by Pulliam.

It was the consensus of the committee that this item be received as information without objection.

5. Receive a recommendation from the Recreation Director regarding the establishment of a monetary supplement for the City's senior programs to be disseminated among the six sites and the establishment of senior rates for the use of city recreation facilities. (Referred from January 30 Public Services Committee)

It was the consensus of the committee to refer this item back to the next committee meeting without objection.

6. Discuss the happenings at Super 8 Hotel located on Washington Road. (Requested by **Commissioner Sean Frantom)**

Motion to approve the recommendation of the Administrator to allow Planning & Development, the Administrator, and the Law Department to work together to formulate a letter to send to the owners of the Super 8 Hotel outlining some expectations relating to a disciplinary process whereby the individual is first warned and then some additional discipline that could occur if their behavior continues.

Motion made by Guilfoyle, Seconded by Pulliam.

Voting Yea: Frantom, Pulliam, Guilfoyle

Motion carries 3-0.

Motion to approve the minutes of the Public Services Committee held on January 30, 2024.

Motion to approve.

Motion made by Pulliam, Seconded by Guilfoyle.

Voting Yea: Frantom, Pulliam, Guilfoyle

Motion carries 3-0.



Public Services Committee

February 27, 2024

Glendale Historic Preservation Committee

Department: N/A

Presenter: N/A

Caption: Presentation by Glendale Historic Preservation Committee regarding petition

to close the Smart Grocery Shoppers Stop.

Background: N/A

Analysis: N/A

Financial Impact: N/A

Alternatives: N/A

Recommendation: N/A

Funds are available in N/A

the following accounts:

REVIEWED AND APPROVED BY:

N/A

AGENDA ITEM REQUEST FORM

Committee meetings: Second and last Tuesdays of each month - 1:00 p.m. Commission meetings: First and third Tuesdays of each month - 2:00 p.m.

Commission/Committee: (Please check one and insert meeting date)

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Finance Committee	_ Engineering Services Committee	Administrative Services Committee	Public Services Committee	Public Safety Committee	_ Commission
Date of Meeting	Date of Meeting 02/27/2024	Date of Meeting	Date of Meeting	Date of Meeting 02/27/2024	Date of Meeting

Contact Information for Individual/Presenter Making the Request:

E-Mail Address: Glendale.Taught.Me@gmail.com Fax Number: Telephone Number: 678-964-6879 Address: 1661 Olive Road, Augusta GA 30904 Name: Glendale Historic Preservation Committee

Caption/Topic of Discussion to be placed on the Agenda:

Smart Grocery Shoppers Stop, and Courtesy Tax Reimbursement for the Residents of Glendale Glendale Historic Preservation Committee Petition to Keep the Olive Road Bridge Open. Close the

Nancy Morawski

From: Glendale Taught Me <glendale.taught.me@gmail.com>

Sent: Thursday, February 22, 2024 8:39 AM

To: Nancy Morawski

Cc: Commissioner Jordan Johnson; Commissioner Francine

Scott; Commissioner Catherine Smith-McKnight

Subject: [EXTERNAL] Glendale Historic Preservation Committee Agenda Item Request

Attachments: glendale agenda.pdf; Screenshot_22-2-2024_83235_jpeg

See attached agenda item request.

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