



PUBLIC SAFETY COMMITTEE MEETING AGENDA

Commission Chamber

Tuesday, August 13, 2024

1:05 PM

PUBLIC SAFETY

- 1.** Motion to award RFP 24-191 Janitorial Service for Augusta Fire Department Administration Building to Immaculate Facilities Group, LLC and authorize the mayor to sign all appropriate documentation. The contract is for a two (2) year award with an option to extend for three (3) additional one (1) year terms.
- 2.** Motion to approve a **\$18,790** increase to the \$40,000 Delinquency Prevention Grant previously awarded to the Juvenile Court for FY24.
- 3.** Motion to approve award of a Professional Services Agreement for Next Generation 9-1-1 Geographic Information System support under RFP #24-167 to Mission Critical Partners, LLC, in the amount of \$104,480.00 and approve transfer from E911 fund balance to the 2024 E911 operating budget in the amount of \$24,480.00 for the project.
- 4.** Motion to approve the Mutual Aid Agreement between Augusta, Georgia and Harlem, Georgia and to authorize the mayor to execute the appropriate documents.
- 5.** Motion to approve purchase of new screening equipment under the previously approved OPB Grant Program by Rohde Schwarz in the amount of \$525,715.
- 6.** Motion to approve security upgrades under the previously approved OPB grant by A3 Communications in the amount of \$61,383.75
- 7.** Task the Administrator/staff with preparing a report going back for a five-year period to the present with information regarding how many animal adoptions have occurred, how many spay/neuter procedures have been performed and how many animals have been euthanized. **(Requested by Commissioner Wayne Guilfoyle)**
- 8.** Motion to approve a \$5,000 Juvenile Justice Delinquency Prevention Mini Grant to the Juvenile Court.
- 9.** Approve contract renewal with AT&T to provide upgraded flexibility, increased speed and reduce operating costs.
- 10.** Motion to approve the minutes of the Public Safety Committee held on June 11, 2024.



Public Safety Committee

Meeting Date: 8/13/2024

Vendor Award – RFP 24-191 Janitorial Service for Augusta Fire Department Administration Building

- Department:** Fire
- Presenter:** Antonio Burden, Fire Chief/EMA Director
- Caption:** Motion to award RFP 24-191 Janitorial Service for Augusta Fire Department Administration Building to Immaculate Facilities Group, LLC and authorize the mayor to sign all appropriate documentation. The contract is for a two (2) year award with an option to extend for three (3) additional one (1) year terms.
- Background:** The Augusta Fire Department and Procurement Department have concluded the bid process for RFP 24-191 Janitorial Service for Augusta Fire Department Administration Building. Immaculate Facilities Group LLC was the most responsive bidder.
- Analysis:** Augusta, GA intends to enter into contract with Immaculate Facilities Group LLC to provide janitorial services at the Fire Administration Building located at 3117 Deans Bridge Rd. The initial term of the contract will be two (2) years with the possibility to extend for three (3) additional one (1) year terms.
- Financial Impact:** \$20,780 annually
- Alternatives:** None at this time.
- Recommendation:** Motion to award RFP 24-191 Janitorial Service for Augusta Fire Department Administration Building and authorize the mayor to sign all appropriate documentation.
- Funds are available in the following accounts:** 274034110-5222310
- REVIEWED AND APPROVED BY:** Antonio Burden, Fire Chief/EMA Director

**CONTRACT FOR JANITORIAL SERVICES
BETWEEN
AUGUSTA, GEORGIA, and IMMACULATE FACILITIES GROUP, LLC**

This Janitorial Services Contract is entered by, and between, Augusta, Georgia, a political subdivision of the State of Georgia, through its Board of Commissioners, whose address is 535 Telfair Street, Augusta, Georgia, 30901, hereinafter referred to as “Augusta,” and Immaculate Facilities Group, LLC, a domestic limited liability company, whose principal place of business is located at 630 Ellis Street, Suite 2-C, Augusta, Georgia 30901, hereinafter referred to as “Contractor.”

WHEREAS, Augusta desires to engage a qualified and experienced Contractor to provide janitorial services for Augusta Fire Department facilities, as specified in RFP #24-191; and

WHEREAS, Contractor responded to Bid Item #24-191, and has represented to Augusta that it has the requisite experience and qualifications to provide the services required therein; and,

WHEREAS, Augusta has relied on Contractor's representations and response to Bid Item #24-191, and selected Contractor as the most responsible and responsive proposer based on its submittal;

NOW, THEREFORE, in consideration of the foregoing provisions contained herein and the mutual benefits derived therefrom, and for other good and valuable considerations, the receipt and sufficiency of which are hereby acknowledged, Contractor and Augusta agree as follows:

1. **Term**. This Contract shall commence as of the date executed by Augusta (“Commencement Date”) and shall have an initial term of two (2) years. Thereafter, this Contract may be extended for three (3) additional one (1) year terms, unless either party provides notice of termination at least ninety (90) days prior to the end of the then current term. This contract shall: (i) terminate absolutely and without further obligation on the part of Augusta each and every December 31st at 11:59p.m., as required by O.C.G.A §36-60-13, as amended, unless sooner terminated in accordance with the termination provisions of this Contract; (ii) automatically renew on each January 1st, at 12:00 a.m., unless terminated in accordance with the termination provisions of this contract; and (iii) terminate absolutely, with no further renewals, five (5) years from Commencement Date.

2. **Description of Services**. In consideration of the compensation received under this Contract, Contractor will provide janitorial services and supplies for the Augusta Fire Department Administration Building, located at 3117 Deans Bridge Road, Augusta, Georgia 30906, as specified in RFP #24-191 and Contractor’s submittal thereto.

3. **Compensation.** Contractor's rate of compensation will be twenty thousand, seven hundred, eighty dollars and twenty-eight cents (\$20,780.28) annually, as outlined on the bid form, attached hereto as Exhibit A, "Fee Proposal."

Augusta shall pay Contractor one thousand, seven hundred, thirty-one dollars and sixty-nine cents (\$1,731.69) monthly, applicable taxes included, provided Contractor's work is performed to standards and all other conditions for payment are met. Said payment is inclusive of all expenses incurred by Contractor to provide the required services outlined in RFP 24-191. No additional money will be paid by Augusta in association with the execution of this project outside of the agreed upon fee proposal.

4. **Payments:** On the condition that Contractor has accomplished the required services outlined in RFP 24-191 to the satisfaction of Augusta's Fire Department, payments shall be made to Contractor within thirty (30) days from receipt of properly documented invoices, as determined by the Janitorial Services Required Schedule. Contractor shall provide an invoice that provides detailed billing for services provided no later than ninety (90) calendar days after the date the services have been rendered. Invoices for basic services, based on Contractor's services, as rendered, shall be submitted at the end of each monthly billing period. Invoices received ninety (90) calendar days after the services have been rendered may be considered null and void. Invoices shall reference the purchase order number assigned to this contract.

Invoices shall be addressed as follows:

Augusta Fire Department Fire Administration
3125 Dean's Bridge Road
Augusta, GA 30906

Notwithstanding anything in RFP24-191, or Contractor's proposal, Augusta shall have the right to withhold or deduct payments in the event of Contractor's non-performance. Payments will be considered timely if made by Augusta within 30 days of receipt of a properly itemized invoice.

5. **Supervision/Employees.** Contractor will perform all work under this contract with its own employees and will assign a supervisor who will oversee the work performed under this contract, and of whom shall have authority to represent Contractor in dealing with AFD's authorized representative(s). The name, address, and telephone number of the supervisor shall be furnished to AFD's authorized representative(s). Contractor shall ensure the following:
- a) All employees working under this Contract will be required to have had and passed background checks prior to working on Augusta Fire Department's sites. A copy of such

background check shall be provided to Augusta if it includes a felony conviction, and the Contractor intends to employ the individual on site. Augusta reserves the right to request copies of all background checks on employees or subcontractors.

- b) All subcontractors employed by Contractor to work on any Augusta site, must be approved by Augusta, and are subject to background verification.
- c) Contractor shall prohibit his/her employees or subcontractors from disturbing papers on desks, opening desk drawers or cabinets, or using telephone or office equipment provided for official city business.
- d) Contractor is responsible for the security of the facility during the performance of these services and shall ensure that all facility exterior doors remain locked during his/her work hours and upon Contractor's departure from the facility.
- e) Contractor will ensure that industry accepted safe practices are followed in performance of its work, including but not limited to, placing appropriate signage warning of wet or newly waxed floors and labeling of containers containing chemicals. After each period of cleaning and other services, the areas shall be inspected for fire hazards, unnecessary lights shall be turned off, and outside doors and windows closed and locked.
- f) Contractor hereby accepts responsibility for all key cards or keys issued to Contractor. Contractor agrees that no duplicate key cards or keys will be made and Contractor acknowledges it is responsible for returning all key cards and/or keys that may have been provided to Contractor and/or its employees or subcontractors who terminate services with Contractor. Should Contractor fail to return any key cards or keys issued, Contractor will be responsible for all costs associated with ensuring the security of the building as a result of its failure to return any of the key cards or keys issued, including, but not limited to, re-keying and/or reprogramming of the key card/security system.
- g) Contractor shall prohibit small children from being on the premises during the time services are being performed.
- h) By mutual agreement between Augusta and Contractor, appropriate action will be taken concerning employees that disregard the contents of the foregoing subparagraphs who are incompetent, careless and/or insubordinate, or who do not exhibit proper dress and decorum expected in city owned facilities. Augusta may require Contractor not to assign any worker it deems incompetent, careless, insubordinate, or otherwise objectionable to perform on Augusta's jobs/sites.

Contractor shall comply with all applicable federal, state, and local laws and codes regarding work conditions, hours of employment, overtime regulations, methods and rates of pay and any other regulations regarding employer-employee relationships.

- 6. **Hours of Work:** Janitorial services shall be performed starting after 5:00 P.M., and completed before 7 A.M., Monday through Saturday, each week, unless otherwise specified herein. Services shall not be performed in the office areas during office hours except by express

written permission of Augusta. Upon request, a responsible representative of Contractor shall be available during office hours for joint inspection of the premises, consultation and/or receipt of instructions.

7. **Equipment and Supplies.** Unless otherwise specified herein, Contractor shall provide supplies, including, but not limited to, all soaps, paper products, cleaning agents and plastic trash bags as stated in RFP # 24-191. Augusta will provide a janitorial closet for Contractor's use. Contractor shall supply all necessary tools, equipment, waxes, strippers, cleaners, brooms, mops, buckets, buffers and all other tools and supplies. Materials shall be first quality, shall give good service, and shall give results satisfactory to Augusta.
8. **Drug-Free Workplace.** Contractor will not engage in the unlawful manufacture, sale, distribution, dispensation, possession, or use of a controlled substance or marijuana during the performance of this contract. If Contractor has more than one employee, including Contractor, Contractor shall provide for such employee(s) a drug-free workplace program, in accordance with the with the Georgia Drug-Free Workplace Act as provided in O.C.G.A Section 50-24-1 et seq., throughout the duration of this contract.
9. **Non-Discrimination.** The Contractor shall comply with all federal and state non-discrimination laws, regulations, and policies in the administration of this contract.
10. **Non-Compliance with Non-Discrimination Laws.** In the event of Contractor's non-compliance or refusal to comply with any non-discrimination law, regulation, or policy in the administration of this contract, this contract may be rescinded, cancelled, terminated in whole or in part, and Contractor may be declared ineligible for further contracts with Augusta. The Contractor shall, however, be given a reasonable time in which to cure such non-compliance.
11. **Subcontracting.** The Contractor shall not enter subcontracts for any of the work contemplated under this Contract without obtaining prior written approval from Augusta.
12. **Assignment.** The Contractor shall neither assign this contract, nor any claim arising under this contract, without the written consent of Augusta.
13. **Adverse or Disparaging Comments.** Contractor understands that community trust is integral to Augusta's Fire Department's mission and, as such, agrees to not engage in unlawful activities or make comments on equipment, personnel, or Augusta that a reasonable person would perceive as adverse or disparaging to Augusta and/or its Fire Department.
14. **Non-Exclusivity.** Nothing contained in this contract shall be construed to limit in any way Augusta's right to contract for the same or similar services for which the Contractor is engaged

hereunder during the term of this contract, including, but not limited to any compensation as Augusta may in its sole discretion deem appropriate. Nothing contained in this contract shall be construed to limit in any way Contractor's right or ability to make its services available to the public during the term of this contract, or to enter contracts or other agreements with any other individual or entity.

15. **Insurance Coverage.** Prior to commencing service, Contractor shall obtain at least the minimum insurance coverage as specified herein. Said insurance is to be paid for and kept in force by Contractor throughout the effective term of this Contract. Upon execution, Contractor is required to provide evidence of insurance coverage, endorsed as specified herein, to Augusta.

- a. General Liability: Commercial General Liability or Comprehensive General Liability insurance on "occurrence" form, having a combined single limit coverage of not less than \$1,000,000 (one million dollars) or more as may be required by Customer, and endorsed to include contractual liability, personal injury, completed operations, and broad form property damage liability, insuring Subcontractor against liability arising out of the business operations of Contractor and services(s) to be performed under this Contract. Contractor agrees that should aggregate limits of liability be reduced due to loss or claims, such aggregate limits will be restored to the minimum stated in the provision. The coverage's, provisions, and limitations of said policy will not limit liability of Contractor. If, in the reasonable opinion of Augusta, the amount of liability coverage required is not adequate, or specific Customer requirements raises such limits, Contractor will increase said insurance limit, as required by Customer or Augusta, and provide evidence of such increased coverage to Augusta.
- b. Automobile Liability: Combined single limit of not less than \$1,000,000 (one million dollars) which shall include owned motor vehicles, non-owned motor vehicles, and hired motor vehicles and will insure against death or injury to persons and property damage caused by Contractor in the course and scope of providing services.
- c. Worker's Compensation: Worker's Compensation in accordance with the laws of the State of Georgia.
- d. Blanket Fidelity Bond: Fidelity Bond against liability for theft in the amount of \$2,500 or higher, for any one theft.

All policies of insurance required under this paragraph will provide that they may not be canceled, nor the coverage materially changed, without thirty (30) days prior written notice to Augusta. The policies of insurance for General and Motor Vehicle Liability will name Augusta as an additional insured, will be, and so state, that Augusta is primary, and that Augusta will incur no liability.

16. **Licensing, Accreditation, and Registration.** Contractor shall comply with all applicable local, state, and federal licensing, accreditation, and registration requirements/standards necessary for the performance of this contract.
17. **Responsibilities.** Contractor will adhere to the information submitted in Bid Item #24-191. Contractor shall converse monthly with Augusta's Contract Administrator, or its designee, to ensure that Augusta is satisfied with Contractor's level of service.
18. **Specified Excuses for Delay or Non-Performance.** Neither Party will be liable for delays in performing its obligations under this Contract to the extent that the delay is caused by Force Majeure; provided, however, that within thirty (30) business days of the Force Majeure event, the Party whose performance is delayed provides the other Party with written notice explaining the cause and extent thereof, as well as a request for a reasonable time extension equal to the estimated duration of the Force Majeure event. Force Majeure events shall include, but shall not be limited to; fire, riot, strike, lockout, war, civil commotion, accident, breakdown of plant or machinery, flood, labor unrest, acts of God, declared epidemics/pandemics (excluding COVID-19), omissions or acts of public authorities, or changes in law, regulations, or policies of the Government. In any such event, the contract price and schedule shall be equitably adjusted.
19. **Defective Pricing.** To the extent that the pricing provided by Contractor is erroneous and/or defective, the parties may, by agreement, correct pricing errors to reflect the intent of the parties.
20. **Georgia Prompt Pay Act.** The terms of this contract supersede all provisions of the Georgia Prompt Pay Act.
21. **Advance Payments Prohibited.** No payment in advance of, or in anticipation of, services to be provided under this Contract, shall be made by Augusta.
22. **Prohibition Against Contingent Fees.** Contractor warrants that no person or selling agency has been employed or retained to solicit or secure this Contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, excepting bona fide employees or bona fide established commercial or selling agencies maintained by Contractor for the purpose of securing business and that Contractor has not received any non-Augusta fee related to this Contract, without the prior written consent of Augusta. For breach or violation of this warranty, Augusta shall have the right to annul this Contract without liability, or at its discretion, and to deduct from the contract price, the full amount of such commission, percentage, brokerage, or contingent fee.

23. **Rights and Obligations.** All rights and obligations of the parties to this Contract will be subject to, and governed by, the terms of this Contract, Bid Item #24-191 and attachments hereto. In the event of inconsistencies with the terms of this Contract and/or other documents, unless otherwise provided herein, the inconsistency shall be resolved by giving precedence in the following order: (a) Bid Item #24-191 and (2) this Contract, including any attachments/exhibits.
24. **Changes and Modifications.** Subject to provisions outlined herein, any change or modification to this Contract must be in writing and signed by both parties.
25. **Independent Status of Augusta and Contractor.** The parties to this Contract, in the performance of it, will be acting in their individual capacities and not as agents, employees, partners, joint ventures, or associates of one another. The employees or agents of one party shall not be considered or construed to be the employees or agents of the other party for any purpose whatsoever. Contractor will not hold himself/herself out as, nor claim to be an officer or employee of Augusta by reason of this Contract.
26. **Termination:** This contract may be terminated, in whole or in part, without cause, by either party, by providing sixty (60) days written notice to the affected party. Contractor shall be paid for any validated services under this contract up to the time of termination.

This contract will terminate immediately, and absolutely, at such time as appropriated, and otherwise unobligated, funds are no longer available to satisfy the obligations of Augusta.

27. **Termination for Cause & Procedures:** This contract may be terminated by either party for the following conditions,
- a. Failure of either party to perform under the terms of this contract. In such case, the aggrieved party shall notify the other party, in writing, via certified mail, of such failure and demand that the same be remedied within five (5) calendar days of receipt of said notice. Should the defaulting party fail to remedy same within said period, the other party shall then have the right to terminate this contract by giving the other party ten (10) calendar days' written notice.
- Performance failure can be defined as, but is not limited to, failure to provide any of the conditions of the specifications or special conditions of bid.
- b. After receipt of notice of termination, and except as otherwise directed by Augusta, the Contractor shall:
 - i) Stop work under this Contract on the date and to the extent specified in the notice.

- ii) Place no further orders for materials, services or facilities, except as may be necessary for completion of such portion of this Contract, as if not terminated.
- iii) Complete performance of any part of this Contract not terminated by Augusta.
- iv) Take all action as may be necessary, or as Augusta may direct, for the protection and preservation of the property of Augusta, which is in Contractor's possession.

Unless otherwise provided in this contract, Augusta shall pay Contractor the agreed upon price for services provided to Augusta prior to the effective date of termination, unless the termination is for cause, in which case Augusta shall determine the extent of liability. Augusta may withhold from any amounts due to Contractor for services, such a sum as Augusta determines to be necessary to protect it against potential loss or liability. The rights and remedies of Augusta provided in this clause shall not be exclusive and are in addition to any other rights and remedies provided by law or under this contract.

- c. All notices of performance failure must be submitted in writing to Augusta's Procurement Department, 535 Telfair Street, Suite 605, Augusta, GA 30901. The Procurement Department shall be the final authority for all performance resolutions.

28. Treatment of Assets.

- a. Title to all property furnished by Augusta shall remain with Augusta.
- b. Title to all property furnished by Contractor shall remain with Contractor.
- c. Any property of Augusta furnished to Contractor shall, unless otherwise provided herein, be used only for the performance of this Contract during the period the Contract is in force.
- d. The Contractor shall be responsible for any loss or damage to property of Augusta (including all related expenses,) which results from the act, omission, or negligence of Contractor.
- e. Upon the loss or destruction of, or damage to, any Augusta Property, Contractor shall notify Augusta thereof and shall take all reasonable steps to protect the property from further damage.
- f. Contractor shall surrender to Augusta all property of Augusta prior to settlement, upon completion, termination, or cancellation of this contract.

- 29. Indemnification.** To the fullest extent of the Law, Contractor shall protect, indemnify, hold harmless and save Augusta and its employees, agents, officers, and directors from and against all liabilities, claims, suits, demands, damages, losses, expenses, including attorney fees, arising out of, or resulting from, the performance of its work under this contract. Contractor shall be responsible for any damage caused by its employees to Augusta property, equipment and/or fixtures, and shall provide all repairs/replacements as appropriate, and at no cost, to Augusta. Such an obligation shall not be construed to negate, abridge, or reduce other rights or obligations of indemnity, which would otherwise exist in the absence of this contract.

30. **Open Records Act.** Notwithstanding anything contained herein, the parties acknowledge that Augusta is required to comply with Georgia's Open Records Act (O.C.G.A. §50-18-70 et seq.) with respect to the inspection of all public records not specifically exempted under such Act. Contractor shall cooperate fully in responding to such request and make all records not exempt, available for inspection and/or copying as provided by law. The parties agree that a disclosure by Augusta pursuant to such Act shall not be a violation of the provisions of this Contract.
31. **Records, Documents, and Audits.** Contractor will retain all books, records, documents, and other materials relevant to this contract for five (5) years after each Contract year to make them available at all reasonable times for inspection, review, or audit by Augusta or other personnel authorized by Augusta. Contractor's records that are subject to audit, shall include, but is not limited to, job tickets, itemized materials slips, and the detailed time records an rate of pay documents, for any employee whose time is billed to Augusta for services rendered.
32. **Safeguarding of Information:** The use or disclosure by Contractor of any information obtained because of its performance under this Contract concerning Augusta for any purpose not directly connected to the administration of Contractor's responsibilities with respect to services provided under this Contract, is prohibited, except by written consent of Augusta.
33. **Severability.** If any provision of this Contract or any provision of any document incorporated by reference shall be held invalid, such invalidity shall not affect other provisions of this Contract which can be given effect without the invalid provision, and to this end the provisions of this Contract are declared severable.
34. **Waiver.** Waiver of any breach of any provision of this Contract shall not be considered a waiver of any other or subsequent breach and shall not be construed to be a modification of the terms of the Contract unless stated to be such in writing, signed by the Contracting Officer, and attached to the original Contract.
35. **Temporary Suspension or Delay of Performance of Contract.** To the extent that it does not alter the scope of this Contract, Augusta may unilaterally order a temporary stopping of the work, or delay the work, to be performed by Contractor under this Contract.
36. **Governing Law and Jurisdiction.** This Contract shall be construed and interpreted in accordance with the laws of the State of Georgia. All claims, disputes, and other matters in question between Augusta and Contractor arising out of, or relating to, the Contract or its breach thereof, shall be decided in the Superior Court of Richmond County, Georgia. By

executing this Contract, Contractor specifically consents to jurisdiction and venue in Richmond County, Georgia, and waives any right to contest same.

37. E-Verify. Pursuant to O.C.G.A. §13-10-91, Contractor will execute an Affidavit verifying and stating affirmatively that it has registered with, and is participating, in a federal work authorization program. Contractor will provide its E-Verify number to Augusta, and must be in compliance with the electronic verification of work authorized programs operated by the United States Department of Homeland Security or any equivalent federal work authorization program operated by the United States Department of Homeland Security to verify information of newly hired employees, pursuant to the immigration Reform and Control Act of 1986 (IRCA), P.L. 99-603, in accordance with the applicability provisions and deadlines established in O.C.G.A. §13-10-91 and shall continue to use the federal authorization program throughout the contract term.

Contractor further agrees that, should it employ or contract with any subcontractor(s) in connection with the physical performance of services pursuant to its contract with Augusta, Georgia, it will secure from each subcontractor(s), each subcontractor's E-Verify number as evidence of verification, and in compliance with O.C.G.A §13-10-91, on the subcontractor affidavit as provided in Rule 300-10-01-08, or a substantially similar form. Contractor further agrees to maintain records of such compliance and to provide a copy of each such verification to Augusta at the time the subcontractor(s) is retained to perform such physical services.

38. Local Small Business: In accordance with Chapter 10B of the Augusta, Georgia, Code, Contractor expressly agrees to collect and maintain all records necessary for Augusta, Georgia to evaluate the effectiveness of its Local Small Business Opportunity Program and to make such records available to Augusta, Georgia. The requirements of the Local Small Business Opportunity Program can be found at www.augusta.gov. in accordance with Augusta, Georgia Code §1-10 129(d)(7), for all contracts where a local small business goal has been established, the contractor is required to provide local small business utilization reports. Contractor shall report to Augusta, Georgia the total dollars paid to each local small business on each contract, and shall provide such payment affidavits, regarding payment to subcontractors as may be requested by Augusta, Georgia. Such documents shall be in the format specified by the Director of Minority and Small Business Opportunities, and shall be submitted at such times as required by Augusta, Georgia. Failure to provide such report(s) within the time period specified by Augusta, Georgia shall entitle Augusta, Georgia to exercise any of the remedies set forth herein, including but not limited to, withholding payment from the Contractor and/or collecting liquidated damages.

39. Acknowledgment: Contractor acknowledges that this contract and any changes to it by amendment, modification, change order or other similar document may require the legislative

authorization of Augusta's Board of Commissioners. Under Georgia Law, Contractor is deemed to possess knowledge concerning Augusta's ability to assume contractual obligations and the consequences of Contractor's provision of goods or services to Augusta under an unauthorized contract, amendment, modification, change order or other similar document, including the possibility that Contractor may be precluded from recovering payment for such unauthorized goods or services. Accordingly, Contractor agrees that if it provides goods or services to Augusta, under a contract that has not received proper legislative authorization, or if the Contractor provides goods or services to Augusta more than any contractually authorized goods or services, as required by Augusta's Charter and Code, Augusta may withhold payment for any unauthorized goods or services provided by Contractor. Contractor assumes all risk of non-payment for the provision of any unauthorized goods or services to Augusta and waives all claims to payment for the provision of such unauthorized goods or services however characterized, including, without limitation, all remedies at law or in equity.

40. **Entire Agreement:** Bid Item #24-191, and this Contract, contain all the terms and conditions agreed upon by the parties. All items incorporated in this Contract by reference are attached. No other understandings, oral or otherwise, regarding the subject matter of this Contract shall be considered to exist or to bind any of the parties to this Contract unless otherwise stated in this Contract.

{SIGNATURES ON THE FOLLOWING PAGE}

IN WITNESS WHEREOF, the parties hereto have executed, or caused to be executed by their duly authorized officials, this Contract in triplicate form, each of which shall be deemed an original on the date written below.

This ____ day of _____, 20____.

IMMACULATE FACILITIES GROUP, LLC

_____ JAMES ALEXANDER President & CEO Owner	_____ Date
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AUGUSTA, GEORGIA

_____ GARNETT L. JOHNSON As its Mayor	_____ Date
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Attest:

[Seal]

Lena Bonner, Clerk of Commission

EXHIBIT A

Fee Proposal

The fee proposal should include all expenses associated with providing the required services. No additional expenses will be paid by Augusta, Georgia in association with the execution of this project outside of the agreed upon fee proposal.

Monthly Fee: \$1,731.69 /Monthly

Total Annual Lump Sum:
Monthly Fee X 12 months \$ 2 0, 7 8 0 . 2 8 Annual

SUBMITTED BY:

NAME: James Alexander, President

and CEO COMPANY: Immaculate

Facilities Group LLC ADDRESS: 630

Ellis Street, Suite 2C

CITY/STATE: Augusta, GA 30901

TELEPHONE NO.: 706-524-6608 FAX NO.: — — — — —

EMAIL: ifg@ifg-us.com

Fee Proposal shall be submitted in a separate sealed envelope with the following information on the outside of it: RFP 24-191-Janitorial Services for the Augusta Fire Department Administration Building - Fee Proposal

RFP 24-191Janitorial Services for the Augusta Fire Department Administration Building
RFP Due: Wednesday, May 22, 2024 @ 11:00 a.m.

Request for Proposals

Request for Proposals will be received at this office until **Wednesday, May 22, 2024 @ 11:00 a.m.** via ZOOM Meeting ID: **847 9198 1683; Passcode: 24191** for furnishing:

RFP Item #24-191 Janitorial Services for the Augusta Fire Department Administration Building for Augusta, GA – Fire Department

RFPs will be received by: The Augusta Commission hereinafter referred to as the OWNER at the offices of:

Geri A. Sams, Director
Augusta Procurement Department
535 Telfair Street - Room 605
Augusta, Georgia 30901

RFP documents may be viewed on the Augusta Georgia web site under the Procurement Department ARcbid. RFP documents may be obtained at the office of the Augusta, GA Procurement Department, 535 Telfair Street – Room 605, Augusta, GA 30901 (706-821-2422).

Pre-Proposal Conference will be held on Monday, May 6, 2024 @ 2:00 p.m. Via Zoom Meeting ID: 870 3129 6019; Passcode: 24191. Optional Site Visit will be held on Tuesday, May 7, 2024; please contact Lerone Beasley at (706) 821-2911, in advance.

All questions must be submitted in writing by fax to 706 821-2811 or by email to procbidandcontract@augustaga.gov to the office of the Procurement Department by Wednesday, May 8, 2024 @ 5:00 P.M. No RFP will be accepted by fax or email, all must be received by mail or hand delivered.

No RFP may be withdrawn for a period of **90** days after bids have been opened, pending the execution of contract with the successful bidder(s).

Request for proposals (RFP) and specifications. An RFP shall be issued by the Procurement Office and shall include specifications prepared in accordance with Article 4 (Product Specifications), and all contractual terms and conditions, applicable to the procurement. **All specific requirements contained in the request for proposal including, but not limited to, the number of copies needed, the timing of the submission, the required financial data, and any other requirements designated by the Procurement Department are considered material conditions of the bid which are not waivable or modifiable by the Procurement Director.** All requests to waive or modify any such material condition shall be submitted through the Procurement Director to the appropriate committee of the Augusta, Georgia Commission for approval by the Augusta, Georgia Commission. Please mark RFP number on the outside of the envelope.

GEORGIA E-Verify and Public Contracts: The Georgia E-Verify law requires contractors and all sub-contractors on Georgia public contract (contracts with a government agency) for the physical performance of services over \$2,499 in value to enroll in E-Verify, **regardless of the number of employees.** They may be exempt from this requirement if they have no employees and do not plan to hire employees for the purpose of completing any part of the public contract. Certain professions are also exempt. All requests for proposals issued by a city must include the contractor affidavit as part of the requirement for their bid to be considered.

Proponents are cautioned that acquisition of RFP documents through any source other than the office of the Procurement Department is not advisable. Acquisition of RFP documents from unauthorized sources places the proponent at the risk of receiving incomplete or inaccurate information upon which to base their qualifications.

Correspondence must be submitted via mail, fax or email as follows:

Augusta Procurement Department
Attn: Geri A. Sams, Director of Procurement
535 Telfair Street, Room 605
Augusta, GA 30901
Fax: 706-821-2811 or Email: procbidandcontract@augustaga.gov

GERI A. SAMS, Procurement Director

Publish:

Augusta Chronicle April 11, 18, 25, 2024 and May 2, 2024
Metro Courier April 11, 2024

Revised: 3/22/21



**RFP Item #24-191 Janitorial Services for the Augusta Fire Department
Administration Building
for Augusta, GA – Fire Department
RFP Due: Wednesday, May 22, 2024 @ 11:00 a.m.**

Total Number Specifications Mailed Out: 43
 Total Number Specifications Download (Demandstar): 13
 Total Electronic Notifications (Demandstar): 134
 Georgia Procurement Registry:
 Total packages submitted: 6
 Total Noncompliant: 2

VENDORS	Attachment "B"	E-Verify	Save Form	Fee Proposal	Original	7 Copies
Executive Janitorial Svc 3070 Damascus Rd Ste F Augusta, GA 30909	YES	240034	YES	YES	YES	NO Non-Compliant
Immaculate Facilities Group LLC 630 Ellis Street, Sute 2C Augusta, GA 30901	YES	570929	YES	YES	YES	YES
T & R Lawncare Services, LLC 646 Dunrobin Lane Grovetown, GA 30813	YES	2452988	YES	YES	YES	YES
Jack's Royalty Cleaning, LLC 1913 Lobelia Ln Augusta, GA 30906	YES	2436907	YES	YES	YES	YES
Peoples and Peoples Consulting LLC 4310 Saba Drive Evans, GA 30809	NO Non-Compliant	1631883	YES	YES	YES	YES
Jani-King of Augusta 3665 Wheeler Road Suite 1-A Augusta, GA 30909	YES	332901	YES	YES	YES	YES



**RFP Opening: RFP Item #24-191 Janitorial Services for Augusta Fire Dept. Administrative Building
for Augusta, GA – Augusta Fire Department
Evaluation Date: Thursday, June 13, 2024 @ 11:00 a.m. via ZOOM**

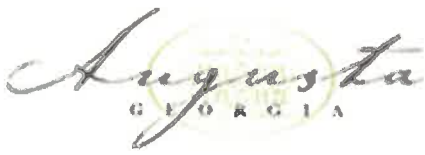
Vendors			Jani-King of Augusta 3665 Wheeler Road Suite 1-A Augusta, GA 30909	Immaculate Facilities Group LLC 630 Ellis Street, Sute 2C Augusta, GA 30901	T & R Lawncare Services, LLC 646 Dunrobin Lane Grovetown, GA 30813	Jack's Royalty Cleaning, LLC 1913 Lobelia Ln Augusta, GA 30906	Executive Janitorial Svc 3070 Damascus Rd Ste F Augusta, GA 30909	Peoples and Peoples Consulting LLC 4310 Saba Drive Evans, GA 30809	Jani-King of Augusta 3665 Wheeler Road Suite 1-A Augusta, GA 30909	Immaculate Facilities Group LLC 630 Ellis Street, Sute 2C Augusta, GA 30901	T & R Lawncare Services, LLC 646 Dunrobin Lane Grovetown, GA 30813	Jack's Royalty Cleaning, LLC 1913 Lobelia Ln Augusta, GA 30906	Executive Janitorial Svc 3070 Damascus Rd Ste F Augusta, GA 30909	Peoples and Peoples Consulting LLC 4310 Saba Drive Evans, GA 30809
Phase 1			Ranking of 0-5 (Enter a number value between 0 and 5)						Weighted Scores					
Evaluation Criteria	Ranking	Points	Scale 0 (Low) to 5 (High)											
1. Completeness of Response • Package submitted by the deadline • Package is complete (includes requested information as required per this solicitation) • Attachment B is complete, signed and notarized	N/A	Pass/Fail	PASS	PASS	PASS	PASS	FAIL	FAIL	PASS	PASS	PASS	PASS	FAIL	Fail
2. Qualifications & Experience	(0-5)	20	3.5	5.0	0.0	3.0			70.0	100.0	0.0	60.0		
3. Organization & Approach	(0-5)	15	3.0	4.0	0.0	3.0			45.0	60.0	0.0	45.0		
4. Scope of Services (15 points) - Provide details on your approach to the Scope of Services (Section III) to include your organizations experience and ability to provide the following item: Include details on your organization and approach to include the following: a. Contractor shall be required to provide the minimum Janitorial Services outlined in the Janitorial Services Required Schedule. b. The Contractor's plan should indicate there are sufficient personnel and equipment in order to execute the minimum requirements as set out in Janitorial Services Required Schedule c. Contractor's understanding of the work to be completed and project approach. d. Management plan and estimated personnel to complete the task.	(0-5)	15	3.5	4.0	1.5	3.0			52.5	60.0	22.5	45.0		
5. Schedule of Work	(0-5)	10	4.0	4.0	1.5	4.0			40.0	40.0	15.0	40.0		
6. References	(0-5)	5	4.0	4.0	0.0	4.0			20.0	20.0	0.0	20.0		
7. Proximity to Area (only choose 1 line according to location of the company - enter the ranking value for the one line only)														
Within Richmond County	5	10	5.0	5.0		5.0	5.0		50.0	50.0	0.0	50.0		
Within CSRA	5	6			5.0				0.0	0.0	30.0	0.0		
Within Georgia	5	4							0.0	0.0	0.0	0.0		
Within SE United States (includes AL, TN, NC, SC, FL)	5	2							0.0	0.0	0.0	0.0		
• All Others	5	1							0.0	0.0	0.0	0.0		
Phase 1 Total - (Total Maximum Ranking 30 - Maximum Weighted Total Possible 375)			23.0	26.0	8.0	22.0	5.0		277.5	330.0	67.5	260.0		
Phase 2 (Option - Numbers 8-9) (Vendors May Not Receive Less Than a 3 Ranking in Any Category to be Considered for Award)														
8. Presentation by Team	(0-5)	10							0.0	0.0	0.0	0.0		
9. Q&A Response to Panel Questions	(0-5)	5							0.0	0.0	0.0	0.0		
10. Cost/Fee Proposal Consideration (only choose 1 line according to dollar value of the proposal in relation to all fee proposals - enter the point value for the one line only)									Cost/Fee Proposal Consideration					
Lowest Fees	5	10		5.0					0.0	50.0	0.0	0.0		
Second	5	6	5.0						30.0	0.0	0.0	0.0		
Third	5	4				5.0			0.0	0.0	0.0	20.0		
Forth	5	2							0.0	0.0	0.0	0.0		
Fifth	5	1							0.0	0.0	0.0	0.0		
Total Phase 2 - (Total Maximum Ranking 15 - Maximum Weighted Total Possible 125)			5.0	5.0	0.0	5.0	0.0		30.0	50.0	0.0	20.0		
Total (Total Possible Score 500) Total (May not Receive Less Than a 3 Ranking in Any Category to be Considered)														
Total Cumulative Score (Maximum point is 500)			28.0	31.0	8.0	27.0	5.0		307.5	380.0	67.5	280.0		

Internal Use Only

Evaluator: Cumulative Date: 6/13/24

Procurement Department Representative: Nancy Williams

Procurement Department Completion Date: 6/13/24



Fire Department/ Emergency Management Agency
Antonio Burden, Fire Chief/EMA Director



June 17, 2024

Ms. Geri Sams, Procurement Director

RE: RFP 24-191 Janitorial Services for Augusta Fire Admin Building

Dear Ms. Sams:

After careful review and scoring of the bid packages submitted for RFP 24-191 Janitorial Services for Augusta Fire Admin Building with our committee, and Procurement staff, Immaculate Facilities Group LLC submitted the most responsive proposal. I would like to recommend the award of this contract to Immaculate Facilities Group LLC.

If you should have any questions or require further information, do not hesitate to contact me at 706-821-4230.

Sincerely,

Antonio Burden, Fire Chief/EMA Director

WHITE GLOVE TEST
CLEANING SERVICE
1615 HAMPTON AVE. WAY
AIKEN, SC 29801

RICK'S CLEANING SERVICE LLC
3188 LEXINGTON WAY
AUGUSTA, GA 30909

PATTERSON-BROWN & ASSOC.
3452 CAMAK DRIVE
AUGUSTA, GA 30909

AMERICAN FACILITY SERVICES
1325 UNION HILL IND CT
SUITE A
ALPHARETTA, GA 30004

DIAMOND SHINE SERVICE
2208 SUNNY DAY DRIVE
HEPHZIBAH, GA 30815

CSRA CUSTODIAL SPECIALISTS
2709 OAKLAND AVENUE
AUGUSTA, GA 30909

DYNAMIC CLEANERS
821 12TH STREET
AUGUSTA, GA 30901

ALLIED BUILDING SERVICES INC.
109 VETERANS LANE
MCCORMICK, SC 29835

DYNAMIC CLEANERS
821 12TH STREET
AUGUSTA, GA 30901

FRIENDS, INC.
P. O. BOX 1972
HEPHZIBAH, GA 30815

Fresh and Clean
5555 Glenridge Connector, Suite 200
Sandy Springs, Ga 30342

JANI-KING OF AUGUSTA
3665-WHEELER ROAD, STE 1A
AUGUSTA, GA 30909

JANITORIAL SOLUTIONS
1037 RIVER RIDGE DRIVE
AUGUSTA, GA 30909

JAN-PRO
211 PITCARIN WAY
AUGUSTA, GA 30909

LESUER CLEANING SERVICES
3110 ABELIA DRIVE
AUGUSTA, GA 30906

ICS, INC
1110 SATELITE BLVD, STE 403
SUWANEE, GA 30024
(RETURNED MAIL)

M & M MANAGEMENT
3114 AUGUSTA TECH DRIVE
SUITE 403
AUGUSTA, GA 30906

A-KUSTOM CLEANING CO.
3567 CRAWFORDVILLE DR.
AUGUSTA GA 30909

CORBROOK LLC
530 CHURCH STREET, SUITE 404
NASHVILLE, TN 37219

PRESCOTT INDUSTRIES
2404 OLD SAVANNAH ROAD
AUGUSTA, GA 30906

RITE CLEANING SERVICE
205 JAPONICA AVENUE
AUGUSTA, GA 30901

CEOCLEANING
ATTN: VALERIE WIGGINS
2108 MONCRIEFF STREET
AUGUSTA, GA 30906

EXECUTIVE CLEANING INC.
P.O. BOX 1375,
MILLEDGEVILLE, GA 31061

CSRA BIO-CARE LLC
1003 GRINDSTONE CREEK
HEPHZIBAH GA 30815

RFP Item # 24-191
Janitorial Services for Augusta Fire
Department Administration Building –
Fire Department DUE:

RFP Item # 24-191
Janitorial Services for Augusta Fire
Department Administration Building –
Fire Department DUE:

Pg 1 of 2

SCRUBBING BUDDIES
205 BAREFIELD COURT
HEPHZIBAH, GA 30815

GNC Cleaning
Attn. Gregory Boyd
1718 Sand Ridge Drive
Augusta, Ga. 30909
(Returned Mail)

BIG HEAD FLOOR MASTERS
4321 PARKWOOD DRIVE
AUGUSTA, GA 30906

THE ULTIMATE MAID
ATTN: LEON MABEN
1306 11TH STREET
AUGUSTA, GA 30901

EASTER SEALS
1500 WRIGHTSBORO ROAD
AUGUSTA, GA 30904

CEOCLEANING
2108 MONCRIEFF STREET
AUGUSTA, GA 30906

TRIBOND, LLC
1239 CABOT'S DR,
AUBURN, GA 30011

EXECUTIVE JANITORIAL SERVICES
3070 DAMASCUS ROAD, SUITE F
AUGUSTA, GA 30909

IMAGANN CLEANING SERVICES
2640 LITHONIA INDUSTRIAL BLVD
LITHONIA, GA 30058

SMILE CLEANING
PO BOX 2951
AUGUSTA GA 30914

G & C CLEANING
1718 FAIRWOOD DRIVE
AUGUSTA, GA 30909

IMBUE CLEANING SOLUTIONS LLC
ATTN: JERMEZ WASHINGTON
2397 RICHWOOD DRIVE
AUGUSTA GA 30906

SMILE CLEANING
2230 RALEIGH DRIVE,
AUGUSTA, GA 30904

JAN-PRO
105 ROSSMORE PL
AUGUSTA, GA 30909

PIIP INC
2522 PATE AVENUE
AUGUSTA, GA 30906

THE ULTIMATE MAID
ATTN: LEON MABEN
1306 11TH STREET
AUGUSTA, GA 30901

THE ULTIMATE MAID
1306 11TH STREET
AUGUSTA, GA 30901

ALLIED BUILDING SERVICES INC.
109 VETERANS LANE
MCCORMICK, SC 29835

IMMACULATE FACILITIES GROUP, LLC
360 BAY STREET, STE 140
AUGUSTA, GA 30901
(RETURNED MAIL)

Peoples & Peoples Consulting, LLC
Attn: Willie C Peoples Jr CEO
4310 Sabal Drive
Evans, GA 30809

GB Dogs Janitorial Services
2116 Sanders Road
Augusta, GA 30906

Lerone Beasley
Fire Department

Antonio Burden
Fire Department

Phyllis Johnson
Compliance Department

RFP Item # 24-191
Janitorial Services for Augusta Fire
Department Administration Building –
Fire Department
DUE May 22, 2024 @ 11:00 a.m.

RFP Item # 24-191
Janitorial Services for Augusta Fire
Department Administration Building –
Fire Department DUE:

T & R Lawncare Services
Attn: Connie Williams
646 Dunrobin Lane
Grovetown, GA 30813

Planholders


Add Supplier

Export To Excel

Supplier (13)

Supplier 

Download Date

Carter 1 Enterprises LLC	05/21/2024	
Complete Contract Consulting	04/16/2024	
ConstructConnect	04/13/2024	
Contractors Enterprises, Inc.	05/17/2024	
Do It All Cleaning Services LLC.,	04/11/2024	
Dodge Data	04/11/2024	
Exquisite Catering by Robert	05/21/2024	
IFG	04/25/2024	
In Touch Reno LLC	04/26/2024	
KDS EXPRESS LLC	05/09/2024	
Onvia, Inc. - Content Department	04/11/2024	
RYZE UP2 IT SERVICES	04/16/2024	
spotless janitorial	05/07/2024	

Add Supplier

Supplier Details

Supplier Name	Carter 1 Enterprises LLC
Contact Name	Latoya Hill
Address	3355 Lenox Rd Suite 750 , Atlanta, GA 30326
Email	tf.carter1enterprise@gmail.com
Phone Number	678-499-0829

Tywanna Scott

From: bidnotice.donotreply@doas.ga.gov
Sent: Thursday, April 11, 2024 4:45 PM
To: Tywanna Scott
Subject: [EXTERNAL] Confirmation of the Event Batch Email process - PE-72155-NONST-2024-000000051

Dear Tywanna Scott,
tscott@augustaga.gov

Please review the particulars of an event for 72155-AUGUSTA, CITY OF furnished below.

Event Number: PE-72155-NONST-2024-000000051
Event Title: 24-191 Janitorial Services for the Augusta Fire Dept. Administration Bldg.
Event Type: Non-State Agency

Process Log

2024/04/11 16:35:24 : Log starts for - 11103711 - EVENT_RELEASE_TO_SUPL
2024/04/11 16:35:26 : Email Process Log for the Event#: PE-72155-NONST-2024-000000051
2024/04/11 16:35:26 : Email Batch# 2404118124
2024/04/11 16:35:26 : Notification Type: EVENT_RELEASE_TO_SUPL
2024/04/11 16:38:12 : Bad Email not sent to D&D95@BELLSOUTH.NET of D&D IMAGE MAINTENACE SEALING&STRIPING
2024/04/11 16:44:48 : Total No of Contacts found for sending Email: 1573
2024/04/11 16:44:48 : No of Email(s) not sent due to Bad Email Address: 1

The sourcing event can be reviewed at:
<https://ssl.doas.state.ga.us/gpr/eventDetails?eSourceNumber=PE-72155-NONST-2024-000000051&sourceSystemType=gpr20>

04/11/2024 04:44:48 PM

[NOTICE: This message originated outside of the City of Augusta's mail system -- **DO NOT CLICK** on links, open **attachments** or respond to **requests for information** unless you are sure the content is safe.]

FYI: Process Regarding Request for Proposals

Sec. 1-10-51. Request for proposals.

Request for proposals shall be handled in the same manner as the bid process as described above for solicitation and awarding of contracts for goods or services with the following exceptions:

- (a) Only the names of the vendors making offers shall be disclosed at the proposal opening.
- (b) Content of the proposals submitted by competing persons shall not be disclosed during the process of the negotiations.
- (c) Proposals shall be open for public inspection only after the award is made.
- (d) Proprietary or confidential information, marked as such in each proposal, shall not be disclosed without the written consent of the offeror.
- (e) Discussions may be conducted with responsible persons submitting a proposal determined to have a reasonable chance of being selected for the award. These discussions may be held for the purpose of clarification to assure a full understanding of the solicitation requirement and responsiveness thereto.
- (f) Revisions may be permitted after submissions and prior to award for the purpose of obtaining the best and final offers.
- (g) In conducting discussions with the persons submitting the proposals, there shall be no disclosure of any information derived from the other persons submitting proposals.

Sec. 1-10-52. Sealed proposals.

- (a) *Conditions for use.* In accordance with O.C.G.A. § 36-91-21(c)(1)(C), the competitive sealed proposals method may be utilized when it is determined in writing to be the most advantageous to Augusta, Georgia, taking into consideration the evaluation factors set forth in the request for proposals. The evaluation factors in the request for proposals shall be the basis on which the award decision is made when the sealed proposal method is used. Augusta, Georgia is not restricted from using alternative procurement methods for

obtaining the best value on any procurement, such as Construction Management at Risk, Design/Build, etc.

- (b) *Request for proposals.* Competitive sealed proposals shall be solicited through a request for proposals (RFP).
- (c) *Public notice.* Adequate public notice of the request for proposals shall be given in the same manner as provided in section 1-10- 50(c)(Public Notice and Bidder's List); provided the normal period of time between notice and receipt of proposals minimally shall be fifteen (15) calendar days.
- (d) *Pre-proposal conference.* A pre-proposal conference may be scheduled at least five (5) days prior to the date set for receipt of proposals, and notice shall be handled in a manner similar to section 1-10-50(c)-Public Notice and Bidder's List. No information provided at such pre-proposal conference shall be binding upon Augusta, Georgia unless provided in writing to all offerors.
- (e) *Receipt of proposals.* Proposals will be received at the time and place designated in the request for proposals, complete with bidder qualification and technical information. No late proposals shall be accepted. Price information shall be separated from the proposal in a sealed envelope and opened only after the proposals have been reviewed and ranked.

The names of the offerors will be identified at the proposal acceptance; however, no proposal will be handled so as to permit disclosure of the detailed contents of the response until after award of contract. A record of all responses shall be prepared and maintained for the files and audit purposes.

- (f) *Public inspection.* The responses will be open for public inspection only after contract award. Proprietary or confidential information marked as such in each proposal will not be disclosed without written consent of the offeror.
- (g) *Evaluation and selection.* The request for proposals shall state the relative importance of price and other evaluation factors that will be used in the context of proposal evaluation and contract award. (Pricing proposals will not be opened until the proposals have been reviewed and ranked). Such evaluation factors may include, but not be limited to:

- (1) The ability, capacity, and skill of the offeror to perform the contract or

provide the services required;

- (2) The capability of the offeror to perform the contract or provide the service promptly or within the time specified, without delay or interference;
 - (3) The character, integrity, reputation, judgment, experience, and efficiency of the offeror;
 - (4) The quality of performance on previous contracts;
 - (5) The previous and existing compliance by the offeror with laws and ordinances relating to the contract or services;
 - (6) The sufficiency of the financial resources of the offeror relating to his ability to perform the contract;
 - (7) The quality, availability, and adaptability of the supplies or services to the particular use required; and
 - (8) Price.
- (h) *Selection committee.* A selection committee, minimally consisting of representatives of the procurement office, the using agency, and the Administrator's office or his designee shall convene for the purpose of evaluating the proposals.
- (i) *Preliminary negotiations.* Discussions with the offerors and technical revisions to the proposals may occur. Discussions may be conducted with the responsible offerors who submit proposals for the purpose of clarification and to assure full understanding of, and conformance to, the solicitation requirements. Offerors shall be accorded fair and equal treatment with respect to any opportunity for discussions and revision of proposals and such revisions may be permitted after submission and prior to award for the purpose of obtaining best and final offers. In conducting discussions, there shall be no disclosure of information derived from proposals submitted by competing offerors.
- (j) From the date proposals are received by the Procurement Director through the date of contract award, no offeror shall make any substitutions, deletions,

additions or other changes in the configuration or structure of the offeror's teams or members of the offeror's team.

- (k) *Final negotiations and letting the contract.* The Committee shall rank the technical proposals, open and consider the pricing proposals submitted by each offeror. Award shall be made or recommended for award through the Augusta, Georgia Administrator, to the most responsible and responsive offeror whose proposal is determined to be the most advantageous to Augusta, Georgia, taking into consideration price and the evaluation factors set forth in the request for proposals. No other factors or criteria shall be used in the evaluation. The contract file shall contain a written report of the basis on which the award is made/recommended. The contract shall be awarded or let in accordance with the procedures set forth in this Section and the other applicable sections of this chapter.



Public Safety Committee

Meeting Date: August 13, 2024

Juvenile Court Delinquency Prevention Grant

Department:	Juvenile Court
Presenter:	Nolan Martin, Superior Court Administrator
Caption:	Motion to approve the acceptance of an increase of \$18,790 to the Delinquency Prevention Grant previously awarded to the Juvenile from the Criminal Justice Coordination Council.
Background:	The Richmond County Juvenile Court was awarded an additional \$18,790 to increase the \$40,000 Delinquency Prevention Grant previously awarded for FY24 to fund the Strengthening Families Program
Analysis:	N/A
Financial Impact:	No Match Required.
Alternatives:	N/A
Recommendation:	N/A
Funds are available in the following accounts:	Will increase budget in grant account 220-02-2661.
<u>REVIEWED AND APPROVED BY:</u>	N/A

[EXTERNAL] Request for Additional Funds- DP Grant

Chelsea Benson <chelsea.benson@cjcc.ga.gov>

Mon 6/17/2024 12:29 PM

To: DaCara Brown <DBrown@augustaga.gov>; Audrey Armistad <AArmistad@augustaga.gov>; Nancy He <MHe@augustaga.gov>

Cc: Haley Mckinney <haley.mckinney@cjcc.ga.gov>

Afternoon!

The Council meeting took place last week, where all submitted requests for additional funding were reviewed. Please see below for details regarding Richmond's request.

- Request in the amount of \$43,660 to provide 2 additional cohorts of SFP 7-17 and a SFP Training.
 - The Council **approved** the amount of \$18,790 to fund one additional cohort and staff to join a training that SFP has scheduled.
 - The Council **did not approve** the remaining request amount of \$24,870.

Haley will be reaching out with the SAR approval and an updated SER reflecting the additional funds approved. Additionally, we will need an updated budget detail worksheet that includes the approved additional funding amount and line items.

Please let us know if you have any questions.

Best,
Chelsea

Chelsea Benson

Lead Model Fidelity Coordinator, Juvenile Justice

[Criminal Justice Coordinating Council](#)

104 Marietta St. NW, Suite 440, Atlanta, GA 30303

O: 404.657.1956 | D: 404.654.1737 | VRI: 404.902.8826



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Public Safety Committee

Meeting Date: 07/30/2024

Award of RFP #24-167 for Next Generation 9-1-1 GIS Support

Department:	Information Technology
Presenter:	Evelyn Chanti, GIS Manager
Caption:	Motion to approve award of a Professional Services Agreement for Next Generation 9-1-1 Geographic Information System support under RFP #24-167 to Mission Critical Partners, LLC, in the amount of \$104,480.00 and approve transfer from E911 fund balance to the 2024 E911 operating budget in the amount of \$24,480.00 for the project.
Background:	Next Generation 9-1-1 (NG9-1-1) is a national initiative to update 9-1-1 system technology and support a high level of interoperability across jurisdictions. Geographic Information System (GIS) data and mapping applications are a critical component of emergency dispatch. The National Emergency Number Association has therefore set national GIS data standards to support NG9-1-1. Augusta is striving to ensure our datasets meet these requirements for high precision and quality. This project will engage consultants with NG9-1-1 expertise to validate Augusta's data, perform any necessary remediation, and refine procedures to maintain the accuracy and completeness of GIS data used by 911 and our public safety agencies.
Analysis:	<p>The Procurement Department issued RFP #24-167 for this project. A committee including representatives from the E911 and Information Technology Departments evaluated the received proposals. After evaluation, Mission Critical Partners, LLC was determined to be the best, most responsive proposer.</p> <p>As a companion item, the E911 Emergency Services Department is requesting Commission approval to utilize and transfer \$24,480.00 from the E911 Fund Balance to the 2024 operating budget. The fund balance utilization for the project and services within RFP #24-167 is an allowable expenditure of E911 reserve funds per Georgia Code 46-5-134.</p>
Financial Impact:	The total cost of the project is \$104,480.00, to be shared as follows: \$80,000.00 from the Information Technology 2024 capital budget and \$24,480.00 from E911 fund balance.
Alternatives:	Do not approve and cancel the project.

Recommendation: Approve award of a Professional Services Agreement for Next Generation 1-1 Geographic Information System support under RFP #24-167 to Mission Critical Partners, LLC, in the amount of \$104,480.00 and approve transfer from E911 fund balance to the 2024 E911 operating budget in the amount of \$24,480.00 for the project.

Funds are available in the following accounts: 272015410-5212999; E911 fund balance

REVIEWED AND APPROVED BY:



PROFESSIONAL SERVICES AGREEMENT
BETWEEN
MISSION CRITICAL PARTNERS, LLC
AND
AUGUSTA, GEORGIA

This Agreement for Professional Services (“Agreement”), effective on the last date signed by the parties (“Effective Date”), is made and entered into by and between Mission Critical Partners, LLC (“MCP” or “PROVIDER”), a Delaware limited liability company, with its principal place of business at 690 Gray’s Woods Boulevard, Port Matilda, PA 16870 and Augusta, Georgia, a political subdivision of the State of Georgia (“CLIENT”) with an address of 535 Telfair Street, Building 2000, Augusta, Georgia 30901 (hereinafter collectively the “Parties” and singularly the “Party”).

RECITALS

WHEREAS, CLIENT desires to employ PROVIDER to provide professional services as further set forth herein; and

WHEREAS, PROVIDER represents and acknowledges that they are fully qualified and capable of performing the services called for in this Agreement, and they are willing to perform these services.

NOW, THEREFORE, the Parties, in consideration of the mutual promises and covenants contained herein, do mutually agree as follows:

SECTION ONE—GENERAL

1.1. Purpose.

The purpose(s) of this Agreement is to obtain professional consultant assistance for Client to assist with its strategic planning to support the migration and ongoing maintenance of GIS data for Next Generation 911 (NG911) (“Purpose”). The scope of service is as defined in Exhibit A attached hereto and by this reference made a part hereof.

1.2. Definitions.

Wherever used in this Agreement, the following terms have the meanings indicated which are applicable to both the singular and plural thereof:

Agreement. Agreement means this Agreement between CLIENT and PROVIDER for professional services, including all exhibits, schedules and attachments which are hereby incorporated into and made part of this Agreement by reference. To the extent there are any conflicts between this Agreement and any exhibits, schedules and attachments, the provisions of this Agreement shall control.

Services. Services shall mean all services, work, deliverables, and all related professional, technical and administrative activities that are necessary to perform and complete the Services required pursuant to the terms and provisions of this Agreement as set forth in Exhibit A.



Additional Services. Additional Services means professional services to be performed for or furnished to CLIENT by PROVIDER, not set forth as Services in Exhibit A of this Agreement.

Deliverables. Deliverables are those items of work product that are to be delivered to CLIENT as enumerated in Exhibit A of this Agreement.

Expenses. Expenses means those expenditures specifically and directly incurred as the result of providing Services (e.g., travel, per diem costs and materials used).

SECTION TWO—OBLIGATIONS OF THE PROVIDER AND CLIENT

2.1. PROVIDER Responsibilities.

PROVIDER shall have and perform the following duties, obligations and responsibilities to CLIENT as outlined in Exhibit A.

- a. PROVIDER shall provide and perform all Services pursuant to this Agreement in accordance with generally accepted standards of professional practice, and in accordance with laws, statutes, ordinances, codes, rules, regulations and requirements of governmental agencies that regulate or have jurisdiction over the Services to be provided and/or performed by the PROVIDER.
- b. PROVIDER shall maintain all necessary licenses, permits or other authorizations necessary to perform the Services under this Agreement until the duties hereunder have been fully satisfied.
- c. PROVIDER shall prepare all Deliverables required by this Agreement including, but not limited to, all specifications and reports, in such a manner that they shall be accurate, coordinated, and adequate for the purposes intended and shall be in conformity and comply with all applicable law, codes and regulations.
- d. CLIENT shall retain ownership of all CLIENT data, whether stored in CLIENT or PROVIDER systems. In the event of contract termination, PROVIDER will certify that all CLIENT data has been returned to CLIENT within 30 days of termination in a platform-agnostic format accessible to CLIENT.

2.2. CLIENT Responsibilities.

CLIENT shall have and perform the following duties, obligations, and responsibilities to PROVIDER:

- a. Provide access to information, sites, personnel, agencies and other sources necessary for PROVIDER to complete the Services.
- b. Designate in writing a person to act as CLIENT's representative with respect to the Services to be performed or furnished by PROVIDER under this Agreement. Such person shall have complete authority to transmit instructions, receive information and interpret and define CLIENT's policies and decisions with respect to the Services. CLIENT's designated person is the GIS Manager, Evelyn Chanti.
- c. CLIENT shall be responsible for, and PROVIDER may rely upon, the accuracy and completeness of all reports, data, and other information furnished by CLIENT to carry out the Services provided under this Agreement.
- d. Should any agency charge PROVIDER a fee for any required information or data under this Agreement, CLIENT will reimburse PROVIDER for the cost of any such fees incurred.



SECTION THREE—SERVICES

3.1. Services.

3.1.1. Provider will provide all Services and Deliverables as set forth in Exhibit A of this Agreement and in Provider's response to Augusta RFP 24-167.

3.1.2. CLIENT will pay PROVIDER for Services in accordance with Section 6—Compensation.

SECTION FOUR—ADDITIONAL SERVICES

4.1. Additional Services.

Should CLIENT request PROVIDER provide and perform professional services under this Agreement not set forth in Exhibit A, PROVIDER agrees to provide and perform those Additional Services as may be agreed to in writing by the Parties.

4.1.1. Additional Services shall be administered and executed as change orders or amendments under this Agreement. PROVIDER shall not provide or perform, nor shall CLIENT incur or accept any obligation to compensate PROVIDER for any Additional Services, unless a written change order or amendment shall be executed by the Parties.

4.1.2. Additional Services not set forth in Exhibit A will be performed based on PROVIDER's then-current hourly rate schedule.

4.1.3. Each such change order or amendment shall set forth a description of: (a) the scope of the Additional Services requested; (b) the basis and amount of compensation; (c) the applicable hourly rate schedule; and (d) the period of time and/or schedule for performing and completing the Additional Services.

4.1.4. A waiver of an executed change order or amendment under this Section may be approved by the Parties to accommodate (1) a bona fide emergency justifying immediate award or the start of performance or completion of the contract; or (2) federal or state law that requires award or completion of the contract by a particular date. Any such waiver must be subsequently approved by the Parties, in writing, within fifteen (15) business days of waiver execution under this Section 4.1.4.

SECTION FIVE—TIME OF PERFORMANCE

5.1. Notice to Proceed. Upon execution of this Agreement by CLIENT, CLIENT will issue a formal Notice to Proceed to PROVIDER. The PROVIDER shall commence work by attending a project kickoff meeting within ten (10) business days of issuance of the Notice to Proceed, or at a mutually acceptable date as determined by the Parties.

5.2. Time of Performance. The PROVIDER agrees to complete the Services required pursuant to this Agreement within the time period(s) for completion of the various phases and/or tasks of the Services set forth and described in Exhibit A of this Agreement.

5.3. Timeline. If Exhibit A does not set forth a timeline for the completion of the Services, the Parties mutually agree to develop a schedule that will be made part of this Agreement by amendment signed by



both Parties. It is expected that both Parties will carry out their respective responsibilities diligently and expeditiously so as not to delay each other in completing the mutually agreeable schedule.

5.4. Times for Rendering Services. If, in Exhibit A, specific periods of time for rendering Services and specific deadlines for Services to be completed are established, and if such periods of time or dates are changed through no fault of PROVIDER, the rates and amounts of compensation provided for herein shall be subject to equitable adjustment as provided below. If CLIENT has requested changes in scope, extent or character of the Services, the time of performance of PROVIDER's services shall be adjusted equitably as provided below.

If there are changes in the time periods or due dates for a given Deliverable or Service, or there is a change to the scope, extent or character of the Services, PROVIDER shall declare in writing its intent to request an equitable adjustment for any increase in cost or fee and disclose in writing the extent of the increase prior to beginning the work or service. No work will commence under such circumstances until the Parties come to a mutual agreement on a dollar value for the equitable adjustment.

5.5. Excusable Delays. PROVIDER shall not be considered in default by reason of any failure in performance if such failure arises out of causes reasonably beyond the control of PROVIDER, or its subcontractor(s), and without their fault or negligence. Such causes include, but are not limited to, acts of God; acts of a public enemy; natural or public health emergencies; labor disputes; freight embargoes; and abnormally severe and unusual weather conditions (collectively "Force Majeure Occurrences"). Any such delays shall not be a breach of or failure to perform under this Agreement or any part thereof and neither party shall be liable to the other for any liability claims, damages or other loss caused by or resulting from a Force Majeure Occurrence.

Upon PROVIDER's request, CLIENT shall consider the facts and extent of any failure to perform the work, and if the failure to perform by PROVIDER was without its or its subcontractors' fault or negligence, the Parties will use their best efforts to revise the contract schedule and/or any other affected provision of this Agreement accordingly.

SECTION SIX—COMPENSATION

6.1. Fees. For and in consideration of the Services described in Exhibit A of this Agreement, CLIENT agrees to pay PROVIDER a fixed sum of \$104,480 _____, including Expenses, except to the extent that PROVIDER incurs expenses associated with the need to be onsite for a meeting. For the avoidance of doubt, the CLIENT understands and agrees that the CLIENT is responsible for reimbursing PROVIDER for expenses incurred as a result of onsite time requested by the CLIENT.

6.2. Invoices.

6.2.1. At the close of each month during this Agreement, PROVIDER shall submit to CLIENT, a properly executed invoice showing Services rendered hereunder for the closed month. Each invoice shall include the percentage of work completed with respect to the contracted amount identified in Section 6.1. CLIENT shall review such statement and pay it within thirty (30) days of receipt. Invoices shall be sent to:

Client Name: Evelyn Chanti
 c/o Augusta Information Technology
 Address: 535 Telfair St., Bldg 2000
 City, State, Zip: Augusta, GA 30901
 Email: chanti@auqustaga.gov



6.2.2. If CLIENT fails to make payment due to PROVIDER for Services and Expenses within thirty (30) days after receipt of invoice, such failure shall constitute an event of default under the terms of this Agreement, and PROVIDER may terminate this Agreement due to such default. In addition, PROVIDER may suspend Services under this Agreement until PROVIDER has been paid in full for all amounts due. In the event of a disputed or contested billing, only that portion so contested may be withheld from payment, and the undisputed portion shall be paid.

SECTION SEVEN—GENERAL CONSIDERATIONS

7.1. Direction and Control. PROVIDER agrees that PROVIDER will perform the Services under this Agreement as an independent contractor and not as an agent, employee, or servant of CLIENT. The Parties agree that PROVIDER is not entitled to any benefits or rights enjoyed by employees of CLIENT. PROVIDER specifically has the right to direct and control PROVIDER's own activities in providing the agreed upon Services in accordance with the specifications set out in this Agreement. CLIENT shall only have the right to ensure performance. Nothing in this Agreement shall be construed to render the Parties partners or joint venturers.

7.2. Ownership. Unless otherwise provided for in this Agreement, all deliverables, reports, plans, specifications, data and documents produced in the performance of the Services shall become the property of CLIENT.

7.2.1. Pre-Existing Intellectual Property. Unless otherwise provided in writing, the PROVIDER shall be deemed the author of and shall retain all common law, statutory and other reserve rights to all pre-existing intellectual property including the copyright of any drawings, specifications, proprietary programming, data solutions and other documents prepared or otherwise obtained by PROVIDER or its affiliates independent of this Agreement.

7.3. Successors and Assigns. CLIENT and PROVIDER each bind the other and their respective successors and assigns in all respects to all of the terms, conditions, covenants and provisions of this Agreement.

7.4. Confidentiality. CLIENT and PROVIDER agree the other shall not disclose, transfer, sell or otherwise release confidential information gained by reason of performance under this Agreement to any third party, unless such disclosure is required by law under FOIA, the Georgia Open Records Act, or some other federal or state law.. Such information shall be used solely for the purposes necessary to meet the requirements under this Agreement. PROVIDER shall not access any information which PROVIDER is not authorized to receive, and under no circumstances shall PROVIDER at any time, during the term of this Agreement or thereafter, release or divulge any confidential material, information or documents received during the performance of the Services hereunder without express written consent of CLIENT, nor shall PROVIDER copy, recreate or use any such confidential information or documents other than for the performance of this Agreement. PROVIDER shall not divulge or otherwise make use of trade secrets or other confidential information, procedures or policies under this Agreement. Neither shall PROVIDER copy, recreate or use any proprietary information of any third party in the performance of this Agreement except to the extent authorized by such third parties.

7.5. Conflict of Interest. PROVIDER represents that it presently has no interest and shall acquire no interest, either direct or indirect, which would conflict in any manner with the performance of Services required hereunder.



7.6. Termination. Either Party may unilaterally terminate this Agreement for any of the following reasons, so long as the terminating Party has notified the other Party of its intent to terminate, for cause or for no cause, and allowed the other Party no less than thirty (30) business days prior to the effective termination date in which to cure the stated reasons in a for cause termination:

- a. Actual failure of the other Party to fulfill its obligations hereunder;
- b. Anticipated failure of the other Party to fulfill its obligations hereunder, or anticipated inability of the other Party to perform the work, due to: (a) inadequate financial capability or (b) loss or material degradation of corporate capabilities which are essential to the requirements of this Agreement, including without limitation, loss or unavailability of the other Party's key employees;
- c. The insolvency of the other Party or the filing by or against the other Party of a petition, arrangement, or proceeding seeking an order for relief under the bankruptcy laws of the United States, a receivership for any of the assets of the other Party, a composition with or assignment for the benefit of creditors, a readjustment of debt, or the dissolution or liquidation of the other Party.

Upon termination of this Agreement, CLIENT shall pay PROVIDER for Services rendered and Expenses incurred hereunder which have not been previously paid or disputed by CLIENT for the period up to the effective date of termination.

7.7. Notices. All notices required under this Agreement shall be in writing and shall be sent by certified mail (return receipt requested), hand delivered, or sent by courier service requiring signed acceptance.

If to CLIENT:

Evelyn Chanti, GIS Manager
 Augusta Information Technology
 535 Telfair St., Bldg 2000
 Augusta, GA 30901

If to PROVIDER:

Darrin J. Reilly, President and Chief Executive Officer
 Mission Critical Partners, LLC
 690 Gray's Woods Boulevard
 Port Matilda, PA 16870

7.8. Non-assignment. PROVIDER shall not subcontract or otherwise assign any of the rights, duties or obligations covered by this Agreement without the prior express written consent of CLIENT.

7.9. Governing Law. This Agreement shall be governed by the laws of the State of Georgia.

7.10. Entire Agreement. This Agreement and all exhibits hereto constitute the entire agreement between the Parties and supersedes all prior written or oral agreements, understandings or representations. No change, modification, alteration or addition to the terms and conditions of this Agreement shall be binding unless in writing and signed by authorized representatives of both Parties. Nothing in this Agreement shall be construed to give any rights or benefits to any other party, and all duties and responsibilities undertaken pursuant to this Agreement are for the sole and exclusive benefit of the Parties to this Agreement.



7.11. Counterparts. This Agreement may be executed in any number of and by the different Parties hereto on separate counterparts, each of which when so executed shall be deemed to be an original, and such counterparts shall together constitute but one and the same instrument.

7.12. Severability. Any provision or part of this Agreement held to be void or unenforceable under any law or regulation shall be deemed stricken, and all remaining provisions shall continue to be valid and binding upon CLIENT and PROVIDER, who agree that this Agreement shall be reformed to replace such stricken provision or part thereof with a valid and enforceable provision that comes as close as possible to expressing the intention of the stricken provision.

7.13. Non-waiver. A Party's failure or delay in exercising any right, power, or privilege under this Agreement, whether explicit or by lack of enforcement, shall not operate as a waiver, nor shall any single or partial exercise of any right, power, or privilege preclude any other or further exercise of such right, power, or privilege.

7.14. Captions and Section Headings. Captions and section headings included in this Agreement are intended for convenience only and shall not be used to construe, explain or modify this Agreement in any manner whatsoever.

7.15. Project Records. For a period of two (2) years after completion of all work to be performed, PROVIDER shall keep and make available to CLIENT for inspection and copying, upon written request by CLIENT, all records in PROVIDER's possession relating to this Agreement.

7.16. Affirmative Action and Equal Opportunity Employer. The Parties agree to abide by the requirements of the following as applicable: Title VI and Title VII of the Civil Rights Act of 1964, as amended by the Equal Employment Opportunity Act of 1972, Federal Executive Order 11246 as amended, the Federal Rehabilitation Act of 1973 as amended, the Vietnam Era Veteran's Readjustment Assistance Act of 1974, the Age Discrimination Act of 1975, and the Americans with Disabilities Act of 1990. Moreover, PROVIDER requires its subcontractors to comply with all applicable Affirmative Action and Equal Opportunity Employer provisions.

The Parties do not discriminate on the basis of actual or perceived race, color, creed, religion, national origin, ancestry, citizenship status, age, sex or gender (including pregnancy, childbirth, pregnancy-related conditions, and lactation), gender identity or expression (including transgender status), sexual orientation, marital status, military service and veteran status, physical or mental disability, genetic information, or any other characteristic protected by applicable federal, state, or local laws and ordinances. Such action shall include, but not be limited to, recruitment, hiring, placement, promotion, transfer, training, compensation, benefits, staff member activities, access to facilities and programs, and general treatment during employment. PROVIDER does not allow any form of retaliation against staff members who raise issues of equal employment opportunity.

7.17. Indemnification.

7.17.1. To the fullest extent permitted by law, PROVIDER shall indemnify, defend and hold CLIENT harmless from and against any and all damages, losses, liabilities, and expenses (including reasonable attorney's fees) arising out of or relating to claims, causes of actions, lawsuits or other proceedings, regardless of legal theory, that result in whole or in part, from PROVIDER's officials, officers, directors, agents, employees and contractors/subcontractors: (a) negligence; intentional misconduct or fraud; (b) substantial breach of representation, warranty or covenant made herein, or (c) any claims that products or services provided infringe any other proprietary right of any third party.



7.17.2. Notwithstanding any provision in this Agreement to the contrary, neither Party, nor its officials, officers, directors, agents, employees and contractors/subcontractors, shall be liable hereunder for any consequential or indirect loss or damage or any other special, incidental or punitive damages including but not limited to loss of use, delay, or lost profits incurred or suffered hereunder by the other Party or its officials, officers, directors, agents, employees or contractors/subcontractors, unless such damages are based upon the gross negligence or willful misconduct of, CLIENT or PROVIDER.

7.18. Non-solicitation of Employees. During and for one (1) year after the term of this Agreement, CLIENT will not solicit the employment of, nor employ the PROVIDER's personnel, without the PROVIDER's prior written consent.

7.19. Arbitration. All disputes arising between the Parties in connection with this Agreement, which cannot first be settled amicably and satisfactorily between the Parties, shall be finally settled under the rules of arbitration of the American Arbitration Association by a mutually agreeable arbitrator selected by the Parties. If the Parties cannot agree upon a single arbitrator, the matter shall be submitted to a board of three arbitrators with each Party appointing one arbitrator and the two arbitrators so selected appointing the third arbitrator. No Party shall be entitled to, and the arbitrator is not authorized to, award legal fees, expert witness fees, or related costs of a Party. The arbitration shall be held in Richmond County, Georgia.

7.20. Uniform Administrative Requirements. Federal funds will be used or may be used to pay for all or part of the services under this Agreement. CLIENT agrees, at CLIENT's expense, to comply with all applicable provisions of Title 2, Subtitle A, Chapter II, Part 200 – Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards contained in Title 2 C.F.R. § 200 et seq.

7.21. Limitation of Liability. EXCEPT AS IT RELATES TO (i) BREACHES OF CONFIDENTIALITY; (ii) A PARTY'S INDEMNIFICATION OBLIGATIONS HEREUNDER; OR (iii) A PARTY'S GROSS NEGLIGENCE OR WILLFUL MISCONDUCT (COLLECTIVELY, "EXCEPTIONAL CIRCUMSTANCES"), IN NO EVENT WILL EITHER PARTY BE LIABLE TO THE OTHER, OR ANY OTHER PERSON OR ENTITY FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, PUNITIVE, EXEMPLARY, OR EXTRA-CONTRACTUAL DAMAGES OF ANY KIND WHATSOEVER ARISING FROM OR CONNECTED WITH THIS AGREEMENT, THE SERVICES, THE PRODUCTS, OR THE CONFIDENTIAL INFORMATION OF A PARTY, INCLUDING LOST PROFITS, LOST REVENUES, OR LOSS OF BUSINESS, REGARDLESS OF LEGAL THEORY, WHETHER OR NOT FORESEEABLE, EVEN IF ANY PARTY HAS BEEN ADVISED OF THE POSSIBILITY OR PROBABILITY OF SUCH DAMAGES AND EVEN IF THE REMEDIES OTHERWISE PROVIDED BY THIS AGREEMENT, IF ANY, FAIL OF THEIR ESSENTIAL PURPOSE.

IN NO EVENT SHALL EITHER PARTY BE LIABLE IN THE AGGREGATE FOR ANY CLAIMS OR DAMAGES UNDER OR IN CONNECTION WITH THIS AGREEMENT IN ANY AMOUNT EXCEEDING THE FEES ACTUALLY PAID UNDER THIS AGREEMENT DURING THE ONE (1) YEAR PERIOD PRECEDING THE DATE THE CAUSE OF ACTION GIVING RISE TO THE LIABILITY AROSE.

7.22. General Announcement. Notwithstanding any other provision of this Agreement, the Parties agree that PROVIDER may issue a press release or similar public announcement related to the overall Purpose of this Agreement subsequent to notification of CLIENT.

7.23. Insurance. The PROVIDER shall obtain and maintain adequate insurance, including professional liability insurance and any other insurance which CLIENT reasonably may require. Upon CLIENT's request, PROVIDER will promptly furnish CLIENT with certificates of insurance showing such coverage and naming CLIENT as an additional insured for the duration of this Agreement.



7.24. Signatory. Each signatory to this Agreement represents that they have full and sufficient authority to execute this Agreement on behalf of CLIENT or PROVIDER, as the case may be, and that upon execution of this Agreement, it shall constitute a binding obligation of CLIENT and PROVIDER.

[signature page follows]



IN WITNESS WHEREOF, the Parties hereto have caused this Agreement to be executed by their duly authorized representatives as of the Effective Date.

Witness:

Mission Critical Partners, LLC

(PROVIDER)

Judy L. Cheaster

By:

John L. Speary, Director of Contract Administration

Date: July 17, 2024

Witness:

Augusta, Georgia

(CLIENT)

By:

Date:



EXHIBIT A—SCOPE OF WORK

Project Understanding and Overview

Mission Critical Partners (MCP) understands that Augusta has identified the need to obtain a professional services consulting firm to assist Augusta with strategic planning to support the migration to and ongoing maintenance of GIS data for Next Generation 911 (NG911), as well as provide GIS data improvement services in preparation for the migration to NG911. Further, MCP acknowledges that Augusta requires that all GIS deliverables conform to NENA GIS data standards. We also assert that Augusta should consider State NG911 GIS data standards and will advise Augusta on which standard is more exact at the individual requirement level.

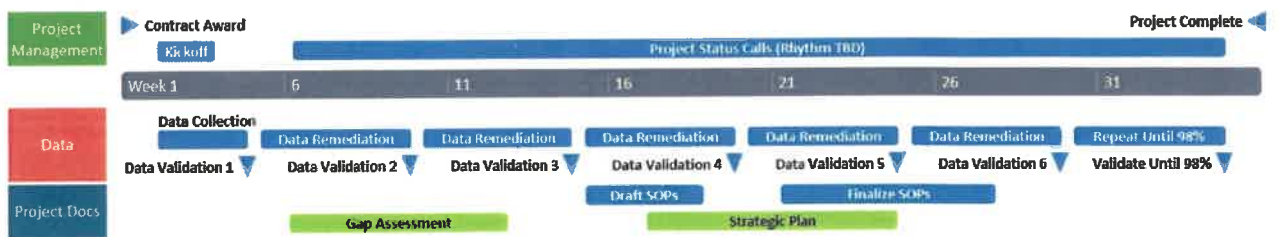
MCP continues to assist multiple jurisdictions in Georgia with similar efforts and has a long working relationship with the State Geographic Information Office (GIO), as well as the State 911 office. Augusta will benefit from MCP's projects in Fulton City, the City of Atlanta, the Atlanta Airport and with the State GIO and State 911 office.

MCP understands that Augusta does not desire to incur additional software licensing costs. As an Esri Partner, MCP remains committed to cost effective solutions for our clients and has developed a process using Esri tools already available to Augusta through their existing licensing. Validation tools are available through the State and MCP actively works with the GIO to identify necessary improvements to the tools so that they remain relevant and useful to Georgia jurisdictions. MCP deliverables will not require any additional licensing to view or maintain the GIS data.



On the following pages, MCP has outlined our approach and solution for Augusta to support the enhancement of its public safety services.

Proposed Schedule



Project Management Approach

MCP will work closely with the Augusta Information Technology Department (IT) throughout the project lifecycle. The Project Management Institute (PMI) framework has been used to develop our response to meeting your needs.



Figure 2: PMI Framework

The PMI framework breaks the lifecycle down into four stages: *Initiating*, *Planning*, *Executing/Monitoring*, and *Closing*. These stages are illustrated in the above graphic. This industry standard will be used by our PM to promote a successful outcome and alignment with IT's goals and expectations for planning, data analysis, and remediation.

Initiating and Planning

After kicking off the project and working closely with your team, MCP will develop a customized approach for your agency and stakeholders that drives the project from planning through completion. Depending on project complexity, this approach will be documented in a project work plan; a shorter, smaller plan may be developed based on the accepted scope of work. This scope/work plan will be submitted and reviewed for Augusta's approval prior to project execution. Subsections may include:

- Risk identification and response plan
- Communications plan for status and progress
- Resource needs and allocation plan
- Deliverable acceptance plan

Executing and Monitoring

MCP will execute the scope/work plan as documented and update you on progress, performance, and concerns, if any. We will conduct routine project reviews to validate plan alignment for client satisfaction and quality management. The project reviews will focus on:

- Scope (including requirements and quality control)
- Schedule (including planned vs. actual)
- Budget (including planned vs. actual)
- Deliverable and artifact reviews
- Ongoing risk reduction
- Ongoing issue resolution
- Readiness and transition for changes

These reviews and regular project updates will directly impact our continued execution, helping us mitigate potential risks and increase efficiency/performance.

This approach to execution and monitoring results in an opportunity for overall greater success.

Closing

As the project ends, we will coordinate with your team to ensure agreed-upon deliverables have been submitted and accepted, and that you are ready to take your next step post-project. We also will maintain contact as desired through a designated point of contact if additional services are requested or available in the future.

Additionally, MCP practices two exercises as a form of self-check:

- Internally, we conduct a “Lessons Learned” to revisit and gauge our own performance and project outcomes, giving MCP an opportunity to continuously improve as we continue providing services based on internal observations.
- Externally, we perform “Client Satisfaction Outreach,” which involves directly asking our clients post-closeout to evaluate our performance and their satisfaction. We use this information to reflect on how our clients perceive our work and consider opportunities for improvement we may not have noticed otherwise.

Project Management Tools

In alignment with the complexity of the project, MCP will manage and track project resources, assignments, and costs and will maintain the schedule using a combination of manual and automated industry-recognized tools.

Deltek Vantagepoint	Egnyte	Online Communications
<ul style="list-style-type: none"> • Integrated, enterprise planning tool • Creates and resource-loads a project plan • Assists with continuity between tasks and tracks project financials 	<ul style="list-style-type: none"> • Secure, cloud-based file-sharing platform • Allows centralized file access based on stakeholder needs 	<ul style="list-style-type: none"> • Video and instant messaging • Improves communication and technology compatibility • Platforms include Microsoft Teams and Zoom

Figure 3: MCP's Project Management Tools

Using these tools, the PM will be able to:

- Support efficient use of staff and subject-matter expert resources
- Mitigate against staff being assigned more hours in each period than could be reasonably applied
- Monitor and compare hours planned or needed to complete a task against the hours assigned

This allows the PM to assign time and tasks in a balanced and reasonable fashion to identify pending shortfalls and rebalance staff assignments to accommodate and address the potential shortfall, if needed, and communicate changes in regular project meetings to align with your requirements and expectations.

Project Scope

Task 1: Project Kick-off Meeting

Upon project initiation or kickoff, MCP will verify needs and expected outcomes to confirm scope, approach, and timing.

MCP will conduct a project kick-off meeting with the project team and stakeholder representatives to:

- Establish mutual acquaintance
- Clarify roles and expectations
- Review and seek alignment on project objectives, goals, and deliverables
- Confirm scope, approach, and timeline
- Set project touchpoint schedule and process
- Define success according to every stakeholder

Kick-off Meeting Review

- *Project and task milestones*
- *Schedules and deliverables*
- *Project budget*
- *Schedule progress review meetings*
- *Review existing documentation*

MCP's project manager (PM) will facilitate the meeting.

Prior to the meeting, MCP will review available documentation regarding our approach to determining GIS readiness:

Augusta and MCP will use Task 1 to gain a mutual understanding of Augusta's future vision.

Along with walking through our methodology to complete this project, MCP will begin the collection of existing GIS data, standard operating procedures, GIS data workflows, and other pertinent items. This kickoff meeting and all subsequent work will be completed virtually.



Deliverables:

- Kickoff Meeting Agenda
- Kickoff Meeting
- Meeting Notes



Assumptions:

- Augusta shall provide a virtual forum for the kickoff meeting
- Augusta shall provide access to GIS data and related documentation
- MCP understands that all data and documentation provided by and created for Augusta shall remain the property of Augusta without license or limitation
- All GIS data edits shall be reviewed by Augusta and returned within 60 days
- All errors or omissions identified by Augusta in the GIS data shall be corrected by MCP and returned to Augusta within 30 days
- Software, licensing, hardware and related computing materials necessary to complete this project are the responsibility and property of MCP and will not be turned over to Augusta upon completion of the project

Task 2: GIS Data Remediation

MCP will review the State of Georgia¹ and NENA NG911 GIS Standards and develop all GIS data within the scope of this project to the more stringent metrics to ensure the requirements of the selected Next Generation Core Services (NGCS) provider, per their interpretation of the standards, are met. It continues to be our experience that each NGCS provider interprets the standards differently and to their advantage. MCP is vendor-neutral and holds all vendors to the same strict metrics on behalf of each MCP client.

MCP GIS subject matter experts (SMEs) have more than 100 combined years of experience in change detection, digitizing, data collection, and GIS data development. In addition to Augusta's GIS data, MCP has access to a wealth of reference GIS and imagery data to assist in identifying problem areas. MCP also employs a deep bench of other SMEs from TELCO and legacy data providers to assist in converting tabular data into useful reference data for this effort.

The Senior GIS Specialist (Project Manager) will coordinate the team of GIS SMEs and apply the professional(s) with the most experience to each task. All deliverables will be peer reviewed by the other GIS SMEs prior to delivery to ensure highly accurate and fully attributed data deliverables. The State's validation portal provides detailed remediation reports that allow the GIS professional to quickly identify the errors and associated corrective actions necessary to resolve the errors. Table 1 (and the detail narrative following the table) below outlines the quality control checks performed by MCP to ensure the error remediation efforts did not break any data relationships necessary for the functional elements within the NGCS. Quality control tests are repeated each time the results are returned from the State validation system.

Table 2: GIS Data Quality Control Test

Quality Control Test	Address Points	PSAP Boundaries	Emergency Service Boundaries	Road Centerlines
Conformance with State and NENA standards	✓	✓	✓	✓
Identification of any additional field(s) that should be added to the dataset to comply with State and NENA standards	✓	✓	✓	✓

¹ <https://ng911-hub.gio.georgia.gov/pages/georgia-geospatial-standards-for-next-generation-9-1-1-data>

Quality Control Test	Address Points	PSAP Boundaries	Emergency Service Boundaries	Road Centerlines
Spatial and attribute quality control	✓	✓	✓	✓
Identification of gaps or overlaps (topology)	✓	✓	✓	✓
Identification of data attribute inconsistencies	✓	✓	✓	✓
Connectivity of the road network				✓
Congruency with other layers	ESB and PSAP Polygons and Road Centerline Address Ranges	Road Centerlines and ESB Polygons	Road Centerlines and PSAP Polygons	ESB and PSAP Polygons

1. **Road Centerlines:** MCP GIS SMEs will update Augusta’s road centerline network to meet or exceed NENA and State requirements including topology requirements. Address ranges will be checked for overlap. Care will be used to maintain computer-aided dispatch (CAD) formatting and attribution as necessary.

It is important to note that the CAD vehicle routing line direction and NENA line direction standards are contradictory. Changing the CAD requirement (direction of travel) will break vehicular routing and nearest dispatch capabilities in the CAD system. The NENA line direction (low address to high address) can be ignored and marked as an exception in the spatial interface (SI) to the NGCS. These exceptions will not adversely affect emergency call routing and will allow Augusta to maintain a single road centerline file for both uses.

2. **Address points:** MCP GIS SMEs will update Augusta’s site structure address points to meet or exceed NENA and State requirements. Where long driveways exist, MCP will work with Augusta to determine the best approach to connecting the address point to the road centerline—fishbone, point of ingress, named driveway added to road centerline data—for each occurrence, to meet Augusta’s 911 needs. Where non-compliant or

duplicate addresses exist, MCP will flag the errors for follow-up with Augusta. MCP will implement the recommended changes only after approval from Augusta.

3. **PSAP Polygon:** MCP actively participates in industry workgroups defining inter-jurisdictional standards and aggressively promotes the importance of seamless 911 GIS data nationwide. MCP has facilitated cross-County, -state, -national, and -international boundary reconciliation for nine states and more than 300 counties. In addition to achieving seamless boundaries for all MCP clients, our SMEs also establish connections between our clients and their neighbors to ensure continued collaboration into the future. This is especially important in Emergency Services IP Network (ESInet)-rich environments such as Georgia, where the State has yet to establish a statewide ESInet.

The development of a PSAP boundary for Augusta also requires careful coordination with surrounding PSAPs. Further, many jurisdictions are split between PSAPs, and Augusta may provide 911 service, and need to receive 911 calls, outside of the corporate boundary.

4. **Provisioning Boundary:** MCP will apply the same approach as used in developing the PSAP polygon to the creation of Augusta's provisioning boundary. Care will be taken to ensure the responsibility for GIS data maintenance and provisioning into the NGCS is well documented and translated into geospatial data.
5. **Emergency Service Boundaries:** MCP SMEs have a wealth of experience in facilitating boundary development and resolution efforts and will apply this experience to creating and resolving Augusta's fire, police, and emergency medical service (EMS) boundaries according to NENA and State standards. MCP understands the accuracy and nesting requirements for NG911 GIS data and will meet or exceed all applicable standards when developing or improving these GIS data. Where conflicting areas of responsibility claims exist, MCP will work with Augusta to resolve the issue and the GIS data.
6. **Incorporated Municipal Boundaries:** While the PSAP boundary is not legal and does not need to follow legal boundaries, it is vital that the legal boundaries used in the 911 centers are accurate, topologically correct, and adhere to the same strict update requirements as the NG911 required GIS data. To that end, MCP SMEs will work with Augusta and surrounding jurisdictions to resolve corporate boundaries with the same accuracy as the NG911 boundaries. MCP will evaluate multiple sources for a starting point for corporate boundaries and provide a draft and final product based on the best information available.

MCP will review existing processes and standard operating procedures (SOPs) and provide updates or develop missing SOPs for all processes performed during this project including, but not limited to, the following:

- Assess and document the processes related to the creation or updating of SOPs for:
 - MSAG, ALI, no record found (NRF), and PSAP-reported discrepancies
 - Obtaining, verifying, and validating new or changed roads and addresses
 - Identifying person(s) responsible for updating the GIS data—and their alternate
 - Determining the frequency, testing, and configuration of PSAP mapping updates
 - Municipal boundary changes (annexations) and audit trails
 - Change management/audit trail for boundary changes regarding law enforcement, fire/rescue, emergency medical services (EMS), and/or the PSAP
- Documenting, reviewing, validating, and updating data based on input provided by addressing coordinators' or telecommunicators' corrections or suggested corrections
- Wireless tower location process for MSAG and GIS
- Validate the verification process of wireless cell tower(s) and sector information—and ensure that such is provided on the wireless routing spreadsheet
- Resolve discrepancies in addressing, such as with new property developments and structures
- Documenting addressing conventions used by each addressing authority in the 911 jurisdiction
- Validation of GIS data backup and disaster-recovery procedures
- MSAG-to-GIS and ALI-to-GIS comparisons—frequency and distribution of summary reports
- Maintaining and updating the contact list for:
 - Wireline service providers
 - Wireless service providers
 - Voice over Internet Protocol (VoIP) service providers
 - Public safety agencies, Augusta and municipal officials, emergency operations centers (EOCs), utility and telephone companies, etc.
 - Addressing authorities
- Quality assurance program processes for testing data integrity of:
 - Road centerlines
 - Address points
 - Legacy ESZs and NG911 ESBs
 - PSAP boundaries
- Validation of information flow between the MSAG coordinator, addressing authorities and PSAPs

- Any other GIS data-provisioning responsibilities—outside PSAP call-handling equipment (CHE)—for any computer-aided dispatch (CAD) systems; data for public safety agencies (e.g., law enforcement, fire/rescue, EMS); and/or other city/Augusta entities (e.g., emergency management coordinators, EOCs, fire marshals)
- Documentation and optimization of processes related to the creation, maintenance, and transmission of GIS data from addressing authorities to central GIS databases

MCP will document SOPs currently in place and will provide recommendations for creating SOPs that are needed to support NG911.

Acknowledgement of Performance Metrics from the RFP:

MCP acknowledges the following performance metrics as stated in the RFP:

1. Analysis to discover and/or correct, at a minimum:
 - a. duplicate addresses and/or address points
MCP shall document errors and recommended resolution for each and implement the recommended resolution with approval from Augusta
 - b. non-addressed areas
MCP shall identify non-addressed areas, recommend proper addressing and implement the recommended resolution with approval from Augusta
 - c. centerline address ranges with switched even/odd values, overlapping or inconsistent address ranges, low/high values reversed, etc.
MCP shall correct the above listed errors and record the resolution steps in the NOTES attribute for each dataset
 - d. address points that do not map to a centerline or map to an incorrect centerline segment
MCP shall identify addressing errors, recommend proper addressing and implement the recommended resolution with approval from Augusta
 - e. address points that are out-of-order
MCP shall identify noncompliant addresses and recommend the proper addressing. Augusta will work with the owner to remedy the addressing error
 - f. centerlines drawn with incorrect directionality
MCP recommends maintaining the drawn road centerline direction in accordance with Augusta CAD system's requirements. MCP will correct directional errors with written acknowledgement of this issue from Augusta and written guidance

2. Features with null, missing, or duplicate geometries
 - a. Features with null, missing, duplicate or incomplete attributes
MCP shall populate all State and NENA required attribution (including NENA-required URIs)
 - i. [unique identifiers]
MCP recommends a placeholder value—ten digit admin line—for the URI value until said value is assigned and registered by the NGCS provider. Once assigned—if prior to completion of this project, MCP shall populate all NG911 GIS datasets with the correct value
 - b. MSAG records with zero range and/or no matching road or road range in centerlines
MCP shall coordinate with Augusta’s MSAG coordinator to reconcile the GIS data and the legacy MSAG table
 - c. Centerline records with no matching MSAG records or MSAG range
MCP shall work with Augusta’s MSAG coordinator to reconcile the GIS data and the legacy MSAG table
3. Gap/Overlap analysis to validate all applicable topological relationships of all spatial datasets
MCP shall validate all topology within and between NG911 GIS datasets
4. Ensuring centerlines are “edge matched” to neighboring jurisdictions’ datasets
MCP shall terminate all GIS datasets at the provisioning boundary, which will be rectified with all neighboring jurisdictions. Road centerline endpoints will terminate at the beginning point for each neighboring jurisdiction. MCP is not responsible for geometry changes made by neighboring jurisdictions
5. Ensuring data meets applicable spatial accuracy (horizontal and vertical, as applicable) and precision requirements.
MCP shall develop all GIS data to State and NENA standards, including spatial accuracy
6. Successful Proposer shall supply Augusta with a validation system that can also be used in the Data Maintenance task for continuing validation of our datasets. System must be able to flag “exceptions” (i.e., features that would otherwise trigger validation errors but are not errors “in the real world.”). Augusta shall be able to download results of validations in a format that can be imported into ArcGIS Pro.
MCP understands this requirement and has identified the State of Georgia, Geospatial Information Office (GIO) Validation and Aggregation Portal² as the most appropriate tool for validating NG911 GIS data in Georgia.

² <https://ng911-hub.gio.georgia.gov/pages/georgias-validation-and-aggregation-portal>

- The Portal is fully funded and is available at no charge to Augusta
- The Portal validates all Georgia GIS data to the same standards
- The Portal is kept current by the GIO with ever-changing NENA and State standards
- MCP has been a key contributor to the refinement of the Portal since 2020
- The GIS data submitted to the Portal is aggregated with other Georgia jurisdiction to build a statewide fabric of GIS data for 911

7. Successful Proposer may add any necessary fields to existing data to meet NENA minimum standards but will not alter/delete any fields from the existing data schema of any feature classes analyzed.

MCP understands that the existing attribute fields in the GIS data must be maintained and that addition of attributes shall be done in new fields

- a. If any changes are necessary to the existing data fields to meet NENA standards, the successful Proposer will communicate with Augusta IT-GIS before making the changes.

MCP shall recommend changes to existing GIS data attribute fields as necessary to meet State and NENA standards. MCP will implement the recommended resolution AFTER receiving approval from Augusta

The attribute information of the NG911 GIS data layers shall be evaluated for conformance with the Georgia and NENA NG911 GIS Data Model standards. Any recommended changes or additions to the data will be provided in MCP’s assessment report.

MCP will provide:

- Notes on all meetings, actions, and correspondence with Augusta staff necessary to resolve identified GIS data errors
- GIS data quality test results for each data layer as outlined in Table 1 above
 - Topological integrity
 - Spatial integrity
 - Relational integrity with other dataset(s)
 - Data availability
 - Data attribution
 - Schema compliance
- A GIS, ALI, and MSAG baseline discrepancy assessment report



Deliverables:

- Required GIS data layers that meet the Georgia State and NENA NG911 Standards
- Documented GIS data maintenance workflows used in the creation and maintenance of the NG911 GIS data
- Documented standard operating procedures used in the creation and maintenance of the NG911 GIS data
- Incremental data validation reports showing steady GIS data improvement



Assumptions:

- Augusta is responsible for acquiring the ALI and MSAG data tables throughout this project as needed to verify data updates
- Augusta shall provide access to the MSAG coordinator and addressing authority as necessary for error remediation
- All data remediation efforts will be conducted virtually in a disconnected editing Esri environment

Task 3: GIS Data Submission to the State Validation Portal

NENA recommends a 98% match between the legacy ALI and MSAG tables and the GIS road centerline data. MCP has intimate knowledge of the national and Georgia standards for GIS data quality and is uniquely qualified to partner with Augusta to improve the GIS data to NG911 standards. MCP does not utilize any proprietary tools nor do we sell or license software. All tools used to identify, edit, and maintain GIS data for NG911 are readily available to Augusta under their current Esri licensing or through the State (Georgia validation toolkit). MCP will, using the Georgia validation toolkit as a measuring gauge, eliminate all errors in GIS road centerline GIS data and achieve a 98% match when geocoding the legacy ALI table to the GIS road centerline data and between the MSAG table and the GIS road centerline data.

MCP utilized the Georgia validation toolkit to evaluate the current status of Augusta’s GIS data. These complimentary validation testing results were then submitted by MCP to the State of Georgia on Augusta’s behalf in 2022 and are reported in the following table:

Violation	Violation Count
Check for Multipart Geometries	849

Violation	Violation Count
Check that Features are Simple	1
Check for Overlaps	11
Check for Self-Intersections	6
Check for Spikes	2
Check for Floating Lines	18
Check for Short Lines	7
Check for Touch Intersection	531
Check for Over-Under Shoots	96
Check for Closed Loops	35
RCL Range Incomplete	8
Validate RCL Address Range Left and RCL Parity Left values	12,168
Validate RCL Address Range Right and RCL Parity Right values	12,168
RCL - Attribute - Validation - Country_L	12,168
RCL - Attribute - Validation - Country_R	12,168
RCL - Attribute - Validation - City_L	12,168
RCL - Attribute - Validation - City_R	12,168
RCL - Attribute - Validation - DiscrpAgID	12,168
RCL - Attribute - Validation - FromAddr_L	2,938
RCL - Attribute - Validation - FromAddr_R	3,116
RCL - Attribute - Validation - Parity_L	12,168
RCL - Attribute - Validation - Parity_R	12,168
RCL - Attribute - Validation - State_L	12,168

Violation	Violation Count
RCL - Attribute - Validation - ToAddr_L	2,937
RCL - Attribute - Validation - ToAddr_R	3,120
RCL - Attribute - Validation - RoadClass	12,168
RCL - Attribute - Validation - LSt_Type	834
RCL - Attribute - Validation - OneWay	73
RCL - Attribute - Validation - LSt_PosDir	93
* A total of 12,168 features were run in the validation tool	
* Some numbers may show high due to the absence of a field	

MCP will continue to revalidate Augusta's GIS data until all violations are resolved:

- Correction of errors shown in the table above
- Creation and population of missing attributes
- Recommendations for changes to the ALI table as errors are discovered
 - Augusta will input ALI change requests as they do today
- Recommendations for changes to the MSAG table as errors are discovered
 - Augusta will make changes to the MSAG table as they do today
- Discrepancy reports for unmatched records in the ALI, MSAG, and GIS which cannot be resolved without intimate knowledge of Augusta
- Final GIS road centerline dataset in file geodatabase format—Georgia State Plane NAD83—matching the ALI and MSAG legacy tables to at least 98% accuracy
- Final GIS site structure address point dataset in file geodatabase format—Georgia State Plane NAD83—matching the ALI and MSAG legacy tables to at least 98% accuracy



Deliverables:

- Esri file geodatabase containing the core seven (7) NG911 GIS datasets in Georgia State Plane NAD83
 - Site structure address points
 - Road centerlines
 - PSAP boundary polygon

- Provisioning boundary polygon
- Fire response area polygon(s)
- Emergency medical service (EMS) response area polygon(s)
- Police response area polygon(s)
- Full FGDC-compliant metadata for each dataset
- Esri ArcGIS Pro project file linked to the file geodatabase with complete symbology, as referenced in the workflows and SOPs listed in Task 2
- Final report including a compilation of progress results from the validation system and high-level summary of all data improvements completed during this project



Assumptions:

- Deliverables for this project are not considered complete without a letter of approval from Augusta
- MCP shall provide all validation reports to the City

Similar Next Generation 9-1-1 Projects

MCP's successful experience with similar Next Generation 9-1-1 GIS projects is detailed on the following pages.

City of Atlanta, Georgia

Geographic Information System Administration Support Services (December 2021 to Present)



Challenge: The City of Atlanta (City) was embarking on a large, very complex project to refresh and upgrade its CAD system and sought to obtain professional consulting services to assist with CAD implementation and GIS services.

Solution: Mission Critical Partners supported the City and the Hartsfield-Jackson Atlanta International Airport (Airport) with GIS Administration-as-a-Service to ensure that the Communications Section had staff ready to work with City, Fulton County and State of Georgia GIS administrators to deliver the special GIS requirements for CAD and NG911. The MCP GIS administrator's duties include but are not limited to:

- Developing mapping applications and tools and managing a digital library of geographic maps in various file types
- Coordinating GIS projects and activities in the City
- Using geospatial technology expertise to provide support for various departments as it relates to the needs of users to access city records and plans
- Maintaining and updating GIS databases, including performing database design and uploading and downloading files
- Managing the import and maintenance of GIS data within the CAD application
- Resolving issues with GIS data within the 911 Communications Center's CAD application
- Performing data munging and cleaning to convert data into its desired format
- Converting physical maps into digital form for computer usage
- Creating geospatial data layers to merge topographical data with external data by layering external data over a topographical map
- Designing digital maps with geographic data and other data sources
- Analyzing spatial data through the use of mapping software
- Updating and maintaining address points, street centerlines and response boundaries for public safety agencies
- Coordinating with various City and Airport departments to obtain and manage GIS data layers

Key Result: MCP was able to fully develop and currently still maintains the GIS data necessary for supporting 911 operations across nearly 200 square miles of densely populated urban and commercial areas. The CAD mapping and vehicle routing applications were brought online on schedule and within budget and are maintained to industry and vendor specifications. MCP has supported the 911 GIS needs of the City since the project's inception in 2021.

Holmes County, Florida

Geographic Information System Services (May 2022 to Present)

Background/Challenge: Holmes County (County) Sheriff's Office Communications Division (Division) determined the need for an independent and experienced professional consulting firm to assist with the development and maintenance of the GIS data necessary to support NG911 and CAD mapping within the county.



Challenge: NG911 GIS data development and maintenance must also be coordinated with neighboring counties in preparation for deploying geospatial routing on the ESInet. In the NG911 environment, PSAP operational boundaries do not define the limits of GIS data development.

Solution: The County retained Mission Critical Partners to develop and maintain its 911 GIS data for the entire county. MCP has completed and/or will complete the following tasks to achieve and sustain this goal:

- GIS Data Development
 - Added new site structure address points (SSAPs)
 - Added new road centerlines (RCLs)
 - Added driveways when an SSAP is more than 500 from an RCL
 - Matched PSAP call routing boundary with neighboring areas
- GIS Data Maintenance
 - Maintained legacy automation location identification (ALI) table
 - Maintained legacy Master Street Address Guide (MSAG) table
 - Performed quarterly GIS/MSAG/ALI validations
- Related Support
 - Conducted quarterly management of wireless call routing sheets
 - Provided map and analytical derivative GIS products as requested by the Division
- Inter-County GIS Coordination
 - Coordinating the development and maintenance of GIS data with neighboring PSAPs in Florida and Alabama
 - Conducting work sessions with neighboring counties to resolve PSAP, emergency response and provisioning boundaries

Key Result: While this project is currently on the second phase of the four in the contract, Holmes County has already been able to improve its data accuracy and correct hundreds of discrepancies that were present in the data. The County was also the second agency in the state of Florida to become a partner with the National Address Database (NAD) and share its address point data. As a result, this should greatly improve the County's data in Google Maps.

Fulton County, Georgia

Geographic Information System Assessment (February 2021 to December 2022)



Challenge: As the largest county in Georgia, Fulton County (County) knew that its preparation for NG911 would be an undertaking. The County houses the City of Atlanta and consistently sees high call volumes within its PSAPs, meaning not only would there be much data to update and migrate, but also an ongoing emergency response workflow to consider and plan around. The Fulton County Department of Emergency Services needed strategic planning assistance to migrate and maintain its GIS data to successfully transition to NG911.

Solution: Mission Critical Partners used its Model for Advancing Public Safety® (MAPS®) methodology and assessment tool to identify gaps in the County's technological and operational needs that would prohibit the migration to NG911. The MAPS methodology:

- Established the capabilities baseline
- Identified the desired end state for GIS data and staffing
- Evaluated program performance against expected NG911 metrics

MCP then performed a quality control (QC) assessment of the GIS data layers related to emergency service zone boundaries, road centerlines, site/structure address points and PSAP boundaries. The QC assessment evaluates each specific set of GIS data to test for conformance with current and draft National Emergency Number Association (NENA) standards and best practices. These tests support identification of underlying data integrity issues. MCP then compares the GIS data with the Master Street Address Guide (MSAG) and automatic location identification (ALI) data to measure data quality and data accuracy alignment.

Key Result: In support of the County's migration, MCP provided repeated GIS data quality test results for data layers and relational integrity with other dataset(s). In addition, MCP completed the GIS assessment project by reviewing existing processes and standard operating procedures (SOPs). We then provided recommendations for creating any additional SOPs that were needed to support NG911 operations.

MCP performed the MAPS assessment, assisted the County with GIS data improvements, coordinated regional GIS data integration, and supported mitigation efforts to overcome GIS-capabilities gaps identified in the MAPS assessment. This project resulted in a smooth transition to NG911 for the County and their 5 PSAPs.

Pennsylvania Emergency Management Agency

GIS Support, Next Generation 911 Planning and Integration (July 2011 to October 2018)



Challenge: The Pennsylvania Emergency Management Agency (PEMA) sought to advance the deployment and progression of NG911 technology throughout Pennsylvania. An initial step toward the migration to a statewide NG911 capability was the establishment of a statewide ESInet. As the planning and implementation coordinating body for NG911 system deployment, PEMA recognized that this effort entailed significant investment, detailed planning and close cooperation among public- and private-sector entities. As a part of this transition, PEMA identified the need for GIS support services and strategic planning.

Solution: PEMA retained MCP to assist with GIS and NG911 planning and integration. MCP completed the following tasks:

- Provided a GIS education workshop series, agenda and session materials for Commonwealth and local GIS staff
- Developed an NG911 statewide strategic plan with GIS and policy development
- Developed a legislative model for future 911 capabilities and program role
- Designed and implemented a statewide ESInet
- Enabled a shared services environment for improving disaster recovery, reducing recurring PSAP costs and increasing interoperability

Key Result: MCP helped PEMA to create a reliable, efficient and flexible deployment of NG911 capabilities through stakeholder participation and to position itself as the leader in Pennsylvania public safety communications and technology.

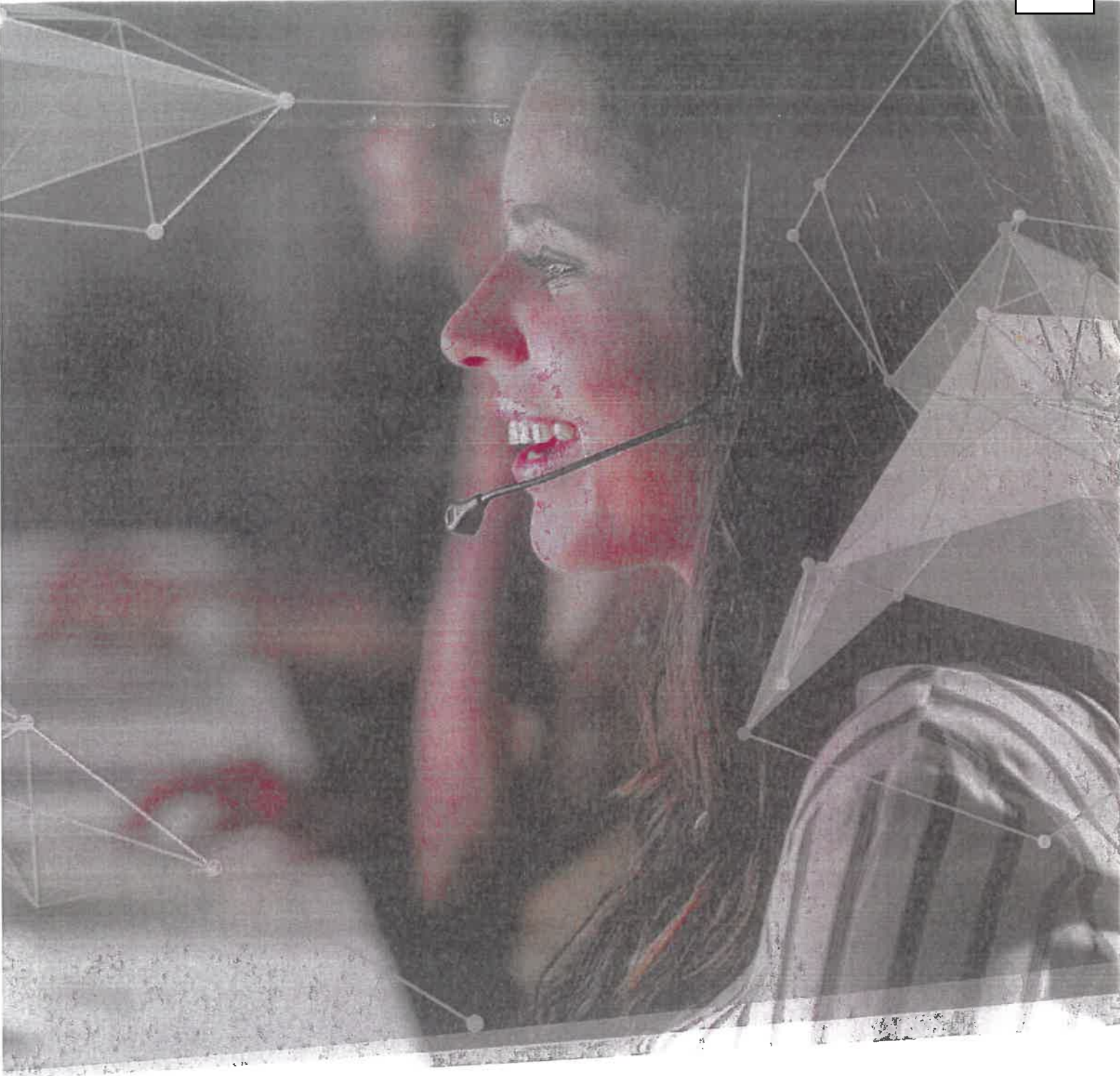
For GIS services, MCP supported:

- Final GIS gap analysis and statewide NG911 strategic plan
- Statewide orthoimagery initiative and comprehensive GIS gap analysis
- Documentation regarding database structure and management workflows
- Project status reports documenting progress of GIS gap analysis
- Refresh of the Commonwealth's GIS strategic plan
- Guidance on GIS data development and maintenance
- GIS database workflow requirements

MCP also helped PEMA implement a Commonwealth-wide ESInet, with connectivity to each county PSAP, to fully operationalize emergency call delivery, call processing and LMR capabilities that support effective response to emergency situations. MCP's subject-matter experts helped PEMA to improve its technology investments by achieving interoperability and shared funding capabilities for sustainable deployments.



EXBIHIT B – PROVIDER’S RESPONSE TO RFP 24-167



Request for Proposal Item #24-167 – Technical Proposal – Original

Consultant Services for NextGen 9-1-1 Geographic Information Systems Support

March 27, 2024

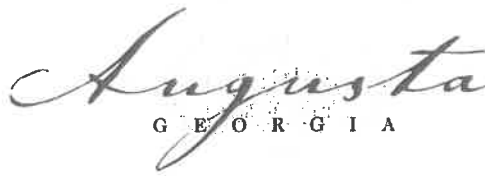
Augusta, Georgia



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1. Procurement Documents



Attachment B

You Must Complete and Return the 2 pages of Attachment B with Your Submittal. Document Must Be Notarized.

Augusta, Georgia Augusta Procurement Department

ATTN: Procurement Director

535 Telfair Street, Suite 605

Augusta, Georgia 30901

Name of Proponent: Mission Critical Partners, LLC

Street Address: 690 Gray's Woods Blvd.

City, State, Zip Code: Port Matilda, PA 16870

Phone: 888.862.7911 Fax: 814.217.6807 Email: Sales@MissionCriticalPartners.com

Do You Have A Business License? Yes: X No:

Augusta, GA Business License # for your Company (Must Provide): MCP will meet this requirement upon notice of award

And/or Your State/Local Business License # for your Company (Must Provide): 12029545

Utility Contractors License # (Must Provide if applicable): MUST BE LISTED ON FRONT OF ENVELOPE

General Contractor License # (Must Provide if applicable):

Additional Specialty License # (Must Provide if applicable):

NOTE: Company must be licensed in the Governmental entity for where they do the majority of their business. If your Governmental entity (State or Local) does not require a business license, please state above (Procurement will verify), your company will be required to obtain a Richmond County business license if awarded a BID. For further information regarding Augusta, GA license requirements, please contact the License and Inspection Department @ 706 312-5050.

List the State, City & County that issued your license:

Acknowledgement of Addenda: (#1) X : (#2) : (#3) : (#4) : (#5) : (#6) : (#7) : (#8) :

NOTE: CHECK APPROPRIATE BOX (ES) - ADD ADDITIONAL NUMBERS AS APPLICABLE

Statement of Non-Discrimination

The undersigned understands that it is the policy of Augusta, Georgia to promote full and equal business opportunity for all persons doing business with Augusta, Georgia. The undersigned covenants that we have not discriminated, on the basis of race, religion, gender, national origin or ethnicity, with regard to prime contracting, subcontracting or partnering opportunities.

The undersigned covenants and agrees to make good faith efforts to ensure maximum practicable participation of local small businesses on the proposal or contract awarded by Augusta, Georgia. The undersigned further covenants that we have completed truthfully and fully the required forms regarding good faith efforts and local small business subcontractor/supplier utilization.

The undersigned further covenants and agrees not to engage in discriminatory conduct of any type against local small businesses, in conformity with Augusta, Georgia's Local Small Business Opportunity Program. Set forth below is the signature of an officer of the proposer/contracting entity with the authority to bind the entity.

The undersigned acknowledge and warrant that this Company has been made aware of understands and agrees to take affirmative action to provide such companies with the maximum practicable opportunities to do business with this Company;

That this promise of non-discrimination as made and set forth herein shall be continuing in nature and shall remain in full force and effect without interruption;

That the promises of non-discrimination as made and set forth herein shall be and are hereby deemed to be made as part of and incorporated by reference into any contract or portion thereof which this Company may hereafter obtain and;

That the failure of this Company to satisfactorily discharge any of the promises of nondiscrimination as made and set forth herein shall constitute a material breach of contract entitling Augusta, Georgia to declare the contract in default and to exercise any and all applicable rights remedies including but not limited to cancellation of the contract, termination of the contract, suspension and debarment from future contracting opportunities, and withholding and or forfeiture of compensation due and owing on a contract.

Non-Collusion of Prime Proponent

By submission of a proposal, the vendor certifies, under penalty of perjury, that to the best of its knowledge and belief:

(a) The prices in the proposal have been arrived at independently without collusion, consultation, communications, or agreement, for the purpose of restricting competition, as to any matter relating to such prices with any other vendor or with any competitor.

(b) Unless otherwise required by law, the prices which have been quoted in the proposal have not been knowingly disclosed by the vendor prior to opening, directly or indirectly, to any other vendor or to any competitor.

(c) No attempt has been made, or will be made, by the vendor to induce any other person, partnership, or corporation to submit or not to submit a proposal for the purpose of restricting competition. Collusions and fraud in proposal preparation shall be reported to the State of Georgia Attorney General and the United States Justice Department.

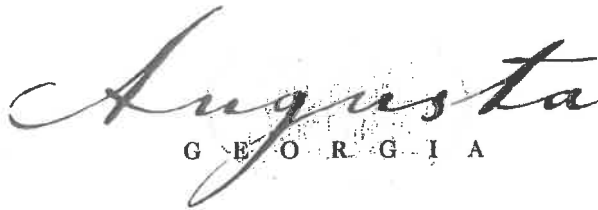
You Must Complete and Return the 2 pages of Attachment B with Your Submittal. Document Must Be Notarized.

Rev. 4/09/21

RFP 24-167 Consultant Services for NextGen 9-1-1 Geographic Information Systems Support

RFP Due: Monday, April 1, 2024 @ 11:00 a.m.

Page 7 of 32



You Must Complete and Return with Your Submittal. Document Must Be Notarized

Systematic Alien Verification for Entitlements (SAVE) Program

Affidavit Verifying Status for Augusta, Georgia Benefit Application By executing this affidavit under oath, as an applicant for an Augusta, Georgia Business License or Occupation Tax Certificate, Alcohol License, Taxi Permit, Contract, or other public benefit as reference in O.C.G.A. Section 50-36-1, I am stating the following with respect to my bid for an Augusta, Georgia contract for

RFP Item #24-167 Consultant Services for NextGen 9-1-1 Geographic Information Systems Support

[RFP Project Number and Project Name]

John L. Spearly, Director of Contract Administration

[Print/Type: Name of natural person applying on behalf of individual, business, corporation, partnership, or other private entity]

Mission Critical Partners, LLC

[Print/Type: Name of business, corporation, partnership, or other private entity]

1.) X I am a citizen of the United States.

OR

2.) I am a legal permanent resident 18 years of age or older.

OR

3.) I am an otherwise qualified alien (8 § USC 1641) or nonimmigrant under the Federal Immigration and Nationality Act (8 USC 1101 et seq.) 18 years of age or older and lawfully present in the United States.

In making the above representation under oath, I understand that any person who knowingly and willfully makes a false, fictitious, or fraudulent statement or representation in an affidavit shall be guilty of a violation of Code Section 16-10-20 of the Official Code of Georgia.

Signature of Applicant

John L. Spearly, Director of Contract Administration

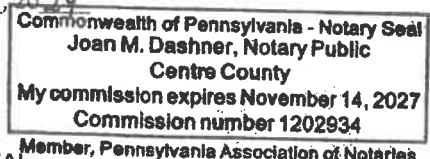
Printed Name

N/A

*Alien Registration Number for Non-Citizens

SUBSCRIBED AND SWORN BEFORE ME ON THIS THE 27th DAY OF March 2024

Notary Public [Signature]



My Commission Expires: November 14, 2027

NOTARY SEAL

Note: THIS FORM MUST BE COMPLETED AND RETURNED WITH YOUR SUBMITTAL Rev. 2/17/2016

Conflict of Interest

By submission of a bid, the responding firm certifies, under penalty of perjury, that to the best of its knowledge and belief:
1. No circumstances exist which cause a Conflict of Interest in performing the services required by this BID, and
2. That no employee of the County, nor any member thereof, nor any public agency or official affected by this BID, has any pecuniary interest in the business of the responding firm or his sub-consultant(s) has any interest that would conflict in any manner or degree with the performance related to this BID. By submission of a bid, the vendor certifies under penalty of perjury, that to the best of its knowledge and belief:
(a) The prices in the bid have been arrived at independently without collusion, consultation, communications, or agreement, for the purpose of restricting competition, as to any matter relating to such prices with any other vendor or with any competitor.
(b) Unless otherwise required by law, the prices which have been quoted in the bid have not knowingly been disclosed by the vendor prior to opening, directly or indirectly, to any other vendor or competitor.
c) No attempt has been made, or will be made, by the vendor to induce any other person, partnership, or cooperation to submit or not to submit a bid for the purpose of restricting competition. For any breach or violation of this provision, the County shall have the right to terminate any related contract or agreement without liability and at its discretion to deduct from the price, or otherwise recover, the full amount of such fee, commission, percentage, gift, payment, or consideration.

Contractor Affidavit and Agreement: Contractor Affidavit under O.C.G.A. § 13-10-91(b) (1)

GEORGIA E-Verify and Public Contracts: The Georgia E-Verify law requires contractors and all sub-contractors on Georgia public contract (contracts with a government agency) for the physical performance of services **over \$2,499 in value to enroll in E-Verify, regardless of the number of employees.** They may be exempt from this requirement if they have no employees and do not plan to hire employees for the purpose of completing any part of the public contract. Certain professions are also exempt. All requests for proposals issued by a city must include the **contractor affidavit** as part of the requirement for their bid to be considered.

The undersigned contractor ("Contractor") executes this Affidavit to comply with O.C.G.A § 13-10-91 related to any contract to which Contractor is a party that is subject to O.C.G.A. § 13-10-91 and hereby verifies its compliance with O.C.G.A. § 13-10-91, attesting as follows:

- a) The Contractor has registered with, is authorized to use, and uses the federal work authorization program commonly known as E-Verify, or any subsequent replacement program;
- b) The Contractor will continue to use the federal work authorization program throughout the contract period, including any renewal or extension thereof;
- c) The Contractor will notify the public employer in the event the Contractor ceases to utilize the federal work authorization program during the contract period, including renewals or extensions thereof;
- d) The Contractor understands that ceasing to utilize the federal work authorization program constitutes a material breach of Contract;
- e) The Contractor will contract for the performance of services in satisfaction of such contract only with subcontractors who present an affidavit to the Contractor with the information required by O.C.G.A. § 13-10-91(a), (b), and (c);
- f) The Contractor acknowledges and agrees that this Affidavit shall be incorporated into any contract(s) subject to the provisions of O.C.G.A. § 13-10-91 for the project listed below to which Contractor is a party after the date hereof without further action or consent by Contractor; and
- g) Contractor acknowledges its responsibility to submit copies of any affidavits, drivers' licenses, and identification cards required pursuant to O.C.G.A. § 13-10-91 to the public employer within five business days of receipt.

Georgia Law requires your company to have an E-Verify*User Identification Number (Company I.D.) on or after July 1, 2009.


For additional information or to enroll your company, visit the State of Georgia website:
<https://e-verify.uscis.gov/enroll/> and/or http://www.dol.state.ga.us/pdf/rules/300_10_1.pdf

Federal Work Authorization User Identification Number: E-VERIFY REQUIRED FOR ALL CONTRACTS OVER \$2,499.00 **Date of Authorization**
**** (E-Verify Number) 394283** **February 21, 2011**
Mission Critical Partners, LLC RFP Item #24-167 Consultant Services for NextGen 9-1-1 Geographic Information Systems Support
Name of Contractor **Name of Project / Bid Number**

AUGUSTA, GEORGIA – RICHMOND COUNTY CONSOLIDATED GOVERNMENT
Name of Public Employer

I hereby declare under penalty of perjury that the foregoing is true and correct.

Executed on March, 27, 2024 in Port Matilda (City), Pennsylvania (State).


Signature of Authorized Officer or Agent

John L. Spearly, Director of Contract Administration
Printed Name and Title of Authorized Officer or Agent

SUBSCRIBED AND SWORN BEFORE ME ON THIS THE 27th DAY OF March, 2024


Notary Public

November 14, 2027
My Commission Expires: **NOTARY SEAL**

The undersigned further agrees to submit a notarized copy of Attachment B and any required documentation noted as part of the Augusta, Georgia Board of Commissions specifications which govern this process. In addition, the undersigned agrees to submit all required forms for any subcontractor(s) as requested and or required. I further understand that my submittal will be deemed non-compliant if any part of this process is violated.

2. Letter of Interest

March 27, 2024

Geri A. Sams
Procurement Director
Augusta Information Technology Department
535 Telfair Street, Room 605
Augusta, Georgia 30901

Re: Proposal for Consultant Services for NextGen 9-1-1 Geographic Information Systems Support

Dear Ms. Sams:

Mission Critical Partners, LLC (MCP) appreciates the opportunity to provide this technical proposal to Augusta, Georgia (Augusta) for consultant services for NextGen 9-1-1 Geographic Information Systems (GIS). Partnering with our team will provide the following benefits to Augusta:

A local understanding with a national perspective. Our GIS team has supported more than 150 GIS projects nationwide, ranging in complexity from local to statewide initiatives. Our proposed team has already gained an intimate knowledge of Augusta's GIS data. In 2022, we provided a complimentary analysis of Augusta's data utilizing the Georgia validation toolkit and submitted this data to the State of Georgia (State) on Augusta's behalf. We have also completed a successful GIS data validation and remediations project with Fulton County, Georgia, and the City of Atlanta (included as references).

An unmatched holistic public safety knowledge. MCP has supported over 3,200 projects for over 1,300 public safety and public sector agencies since 2009. Our in-house subject matter experts (SMEs) provide expertise in the entire public safety communications environment, including emergency communications center operations, technology implementation, facilities design, Next Generation 911 (NG911) systems, geographic information services (GIS), wireless broadband, land mobile radio, network management, and cybersecurity.

A proven track record of leadership and innovation. The experts at MCP have invested more than three decades in the 911 industry and serve in key leadership roles in all the major industry organizations, such as the National Emergency Number Association (NENA), Association of Public Service Communications Officials (APCO), and Industry Council for Emergency Response Technologies (iCERT); and as advisors to key federal and state governmental bodies.

In 2021, MCP was selected by the National 911 Program (Program) to provide support for its nationwide GIS data standardization project. MCP continues to work with the Program to deliver awareness on the potential issues and benefits of seamless national GIS data for 911.

The documents produced for this project will also outline potential strategies and resources required to achieve nationwide interoperable GIS uniformity.

As required, we are submitting the proposal in the following formats: One (1) unbound signed original, along with seven (7) spiral bound copies of the technical proposal. The Fee Proposal is submitted under separate cover.

MCP is prepared to serve Augusta by assisting you with achieving optimal delivery of emergency communications services—**because the mission matters**. If you have any questions regarding the information submitted, please contact Jim Rowe, the point of contact for this proposal response. His contact information follows:


Jim Rowe, Client Services Director	Cell: 689.203.6012
Mission Critical Partners, LLC	Office: 888.862.7911
690 Gray's Woods Blvd.	Fax: 814.217.6807
Port Matilda, PA 16870	Email: JimRowe@MissionCriticalPartners.com

I am the authorized representative submitting this proposal on MCP's behalf and may be contacted at 888.862.7911 or Contracts@MissionCriticalPartners.com.

On behalf of our entire team, we stand behind Augusta, Georgia to serve as your partner and your advocate.

Sincerely,

Mission Critical Partners, LLC



John L. Spearly
Director of Contract Administration

3. Qualifications and Experience of the Firm

MCP's Primary Business Interest and Brief History

Mission Critical Partners, LLC (MCP) is committed to delivering top-quality technical and operational consulting services to help managers overcome mission-critical challenges. Founded in 2009 with only a staff of five, the company has grown to a staff of more than 200 people.

Growth in Capability and Expertise

Over the past 14 years, our consulting practice has evolved beyond operational, facilities and automated systems procurement expertise to grow our expertise and skill set. Additionally, MCP is a vendor-neutral firm that brings a holistic understanding of the public safety environment and comprehensive set of solutions rather than a single focus or specialization.

Athena Advanced Networks

In 2018, MCP's first acquisition was Athena Advanced Networks, a managed service firm whose sole purpose was to monitor/service CAD solutions that inevitably expanded MCP's Lifecycle Management Services (LMS).

Black & Veatch Public Safety Consulting Group

In 2020, MCP acquired Black & Veatch Public Safety Consulting Group (BVPS), which included RCC Consultants, Inc., to strengthen our ability to modernize critical infrastructure networks by providing increased consulting and IT support services while broadening our expertise in designing and deploying reliable, advanced radio and wireless broadband communications systems. RCC Consultants was a leading nationwide consulting and engineering firm with 30 years of extensive hands-on experience in local government, public safety, and utility wireless communication systems, including 911 and land mobile radio (LMR).

URL Integration

The acquisition of URL in 2020 built MCP's Data Integration Services (DIS) to help our clients plan and implement complex data exchange points for the criminal justice and public safety sectors. Our data integration experts are dedicated to computer science research and analysis of networking computer systems and integrating data between systems, which is rare for a public safety services firm.

MTG Management Consultants

In 2021, MCP acquired MTG Management Consultants, a consulting firm that provided strategy and management services to local, county and state government entities, primarily in the justice and courts ecosystem.

RKV Technologies

In 2022, MCP acquired RKV Technologies, an advisory and managed services firm specializing in data integration, network management, information technology software solutions, consulting, and staffing support for government agencies. The integration of RKV Technologies reiterates MCP's commitment to supporting its clients with best-in-class data integration and lifecycle management services in the evolving public safety, justice, and public sectors, in addition to our shared mission of putting the client's mission first. Our combined expertise will improve outcomes for existing customers and new market opportunities.

Secure Halo™

Also acquired in 2022, Secure Halo provides leading-edge cybersecurity solutions that actively support the U.S. Department of Defense (DoD) and other federal clients. This acquisition elevates MCP's cybersecurity capabilities to help mission-critical organizations and public-sector agencies better strengthen their risk posture across their enterprise against the constantly evolving threat landscape. The Secure Halo cyber risk assessment will provide all MCP clients with a 360° view across an organization's enterprise to provide actionable insights into its overall security posture.

MCP's Key Principals

Darrin Reilly – Chief Executive Officer

Darrin is responsible for the day-to-day operations, organic and inorganic growth initiatives, and client satisfaction at Mission Critical Partners. He has more than three decades of working in mission-critical industries, with a focus on spearheading the development of high-quality and innovative products to serve federal, state, and local law enforcement, fire and emergency medical service (EMS) and 911 public safety agencies. Darrin is a leader who is adept at increasing sales, integrating acquired firms/assets, developing and enhancing go-to-market strategies, optimizing service/delivery methodologies, enhancing product life cycle flows, and growing overall enterprise value. Throughout his career, he's worked for several leading communications technology companies, including NICE Systems Inc, TriTech Software Systems (acquired and merged into CentralSquare), Airbus DS-Communications (acquired by Motorola), Positron Public Safety Systems (acquired by West Safety Services), and Motorola Solutions Inc.

Patrick Duffy – Chief Growth Officer

Patrick has 18 years of experience in the field of finance and accounting. Patrick previously worked as a manager in an audit practice and then spent five years at an aerospace and

defense supply chain company—first as director of financial planning and analysis, then as assistant controller. He joined MCP in 2016 as Controller and became Chief Financial Officer in 2018. In his role at MCP, Patrick is responsible for aligning the company’s financial resources to its strategy and overseeing all aspects of accounting, financial planning and reporting.

Federal, State, Local, Tribal, Territorial GIS Experience

MCP has supported more than 150 GIS projects nationwide on the federal, state, local, tribal, and territorial (FSLTT) levels. As a result, our team brings a strong understanding of national, state, and local regulations, standards, best practices, and policies that will be an important component of this project.

Table 1: FSLTT GIS Project Experience

FSLTT GIS Experience		
<p>Arizona</p> <ul style="list-style-type: none"> • Department of Public Safety • Department of Forestry and Fire Management • Department of Public Safety <p>Delaware</p> <ul style="list-style-type: none"> • Department of Homeland Security • Department of Emergency Management <p>District of Columbia</p> <ul style="list-style-type: none"> • Office of Unified Communications <p>Federal</p> <ul style="list-style-type: none"> • Chickasaw Nation • National Highway Traffic Safety Administration (NHTSA) 	<p>Missouri</p> <ul style="list-style-type: none"> • City of St Louis <p>Montana</p> <ul style="list-style-type: none"> • Gallatin County <p>Nebraska</p> <ul style="list-style-type: none"> • Nebraska Public Service Commission <p>Minnesota</p> <ul style="list-style-type: none"> • Department of Public Safety <p>Missouri</p> <ul style="list-style-type: none"> • Henry County <p>Montana</p> <ul style="list-style-type: none"> • Big Sky Fire District <p>Nebraska</p> <ul style="list-style-type: none"> • Public Service Commission <p>Ohio</p> <ul style="list-style-type: none"> • City of Cincinnati 	<ul style="list-style-type: none"> • Southern Alleghenies Cooperative • Venango County <p>Rhode Island</p> <ul style="list-style-type: none"> • Rhode Island State Police <p>South Carolina</p> <ul style="list-style-type: none"> • Aiken County • Beaufort County • Berkeley County • Calhoun County • Charleston County • Gibson County • Greenwood County • Horry County <p>Tennessee</p> <ul style="list-style-type: none"> • City of Memphis • DeKalb County • Maury County • Rutherford County

FSLTT GIS Experience		
<ul style="list-style-type: none"> National Association of State 911 Administrators (NASNA) Tachi-Yokut Tribe <p>Florida</p> <ul style="list-style-type: none"> Broward County Clay County Collier County Sheriff's Office Holmes County <p>Georgia</p> <ul style="list-style-type: none"> City of Atlanta Fulton County <p>Illinois</p> <ul style="list-style-type: none"> Illinois State Police Lake County <p>Kentucky</p> <ul style="list-style-type: none"> Kentucky 911 Service Board <p>Maryland</p> <ul style="list-style-type: none"> Carroll County Charles County Dorchester County Harford County Maryland 911 Board Department of Information Technology Queen Anne's County Washington County <p>Massachusetts</p> <ul style="list-style-type: none"> Massachusetts State Police <p>Michigan</p> <ul style="list-style-type: none"> Macomb County Sheriff's Office 	<ul style="list-style-type: none"> Cuyahoga County Department of Public Safety & Justice Affairs Warren County <p>Oklahoma</p> <ul style="list-style-type: none"> Association of Central Oklahoma Governments (ACOG) Creek County 911 Department of Emergency Management <p>Pennsylvania</p> <ul style="list-style-type: none"> Allegheny County Bedford County Blair County Butler County Centre County City of Philadelphia Clearfield County Commonwealth of Pennsylvania Elk County Fayette County Fulton County Greene County Huntingdon County Jefferson County Lawrence County Mercer County Monroe County PA Turnpike Commission Pennsylvania Emergency Management Agency (PEMA) Perry County 	<ul style="list-style-type: none"> Tennessee Emergency Communications Board (TECB) <p>Texas</p> <ul style="list-style-type: none"> Bexar Metro 911 Brazos Valley Capital Area Council of Governments Gulf Coast Region Houston-Galveston Area Council Lubbock County Emergency Communication District Montgomery County North Central Texas Council of Governments North Central Texas Emergency Communications District Parker County Potter Randall County Tarrant County TriCOG (Brazos Valley Council of Governments [COG], Central Texas COG, and Heart of Texas COG) Williamson County <p>Virginia</p> <ul style="list-style-type: none"> Fairfax County Loudoun County Shenandoah County <p>Wisconsin</p> <ul style="list-style-type: none"> Ashland County Bayfield County



GIS Standards

At MCP, we have a passion for advancing the public safety and critical communications industries. One way we show that passion is by contributing to industry standards and incorporating them into our work. Our ultimate goal for supporting standards development is to align our technical and operational guidance with consensus-based standards that will improve emergency response outcomes for our clients and the communities they serve. MCP's staff contributions, both current and past, are reflective of our industry-wide knowledge. MCP has directly supported several GIS standards, including, but not limited to:

NENA Committee/ Subcommittee/Working Group	Contribution to Standards Document
<ul style="list-style-type: none"> PSAP Operations & Next Generation Integration Committee 	<ul style="list-style-type: none"> NENA-71-501 Information Document for Synchronizing GIS databases with MSAG & ALI
<ul style="list-style-type: none"> Core Services Committee 	<ul style="list-style-type: none"> NENA-INF-014.1-2015 Information Document for Development of Site/Structure Address Point GIS Data for 911
<ul style="list-style-type: none"> Data Management Committee Provisioning & Maintenance of GIS Data to ECRF/LVFs 	<ul style="list-style-type: none"> NENA-STA-005.1.1-2017 Standards for the Provisioning and Maintenance of GIS data to ECRF/LVF
<ul style="list-style-type: none"> Data Structures Committee Next Generation 9-1-1 (NG9-1-1) GIS Data Model 	<ul style="list-style-type: none"> NENA-STA-006.1-2018 Standard for NG9-1-1 GIS Data Mode

Resumes

Resumes highlighting our staff's qualifications and experience are included on the following pages.

James Rowe

Client Services Director, East, Mission Critical Partners

Jim is a results-driven, seasoned business management professional with extensive experience in building and nurturing strong alliances with the telecommunications implementation and managed services industry in the United States and Canada. He is adept at creating service offerings and profitable business operation strategies. Jim's areas of expertise include Lean Six Sigma, strategic alliance management and public safety. Jim manages business development for the Southeast U.S., representing clients and MCP's consulting needs for supporting mission-critical strategies, infrastructure and continuous support.

Representative Experience

State Experience

- Tennessee Emergency Communications Board (TECB)—Provided field support for the statewide 911 cybersecurity penetration testing

City/County Experience

- Eastern Seaboard Counties—Provided consultation to multiple counties regarding technical staffing strategies and co-managed IT solutions

Additional Experience

- Served as Director of Business Development DAS-BDA
 - Created marketing strategy for bi-directional amplifier/distributed antenna system (BDA/DAS) business
 - Won three large county RFPs/RFQs, resulting in 180 school public safety walks for in-building wireless testing and 23 school DAS installation
- Served as Services Channel Program Manager/Business Development Manager
 - Managed 76 enterprise and public safety service delivery partnerships and more than 300 certified service technicians, enhanced North American partner programs with an emphasis on delivering best-in-class service



Industry Experience

31 years

Education

B.A., Law and Justice, Central Washington University

Certifications

OSHA 30 General
OSHA 30
Construction

Six Sigma Green Belt

PCTEL Certified

Motorola Technical
Certifications
SmartZone,
Wireless Data
Systems,
Microwave, Fiber
Optics

solutions and oversaw compliance with all government requirements (e.g., ISO27001, ISO9001)

- Created Tableau report for 1,000 employees to validate technical certifications by technician and location
- Reduced radio programming costs by 500% by designing a new service programming process
- Designed strategies with principal owners to sell services while driving customer service excellence and quality with warranty and contracted services
- Managed business and managed services for public safety system integration
- Led management team of customer support managers and project managers
- Co-created disaster recovery offering and implemented it in two hurricanes, resulting in customer satisfaction
- Supervised a 24-hour, 7-member response technical team and administrative personnel, performing installation, maintenance and repair; managed employee hiring, training plans, evaluations and development of standard operating procedures
- Directed management of projects for building out data/voice system to include local county and cities included in interoperability agreements
- Saved county thousands of dollars in annual maintenance labor by developing and improving technical team's skills; developed division operational procedures and processes to accommodate industry-recognized certifications for public safety systems

License

FCC GROL
License

Affiliations

National
Emergency
Number
Association
(NENA)

Association of
Public-Safety
Communications
Officials (APCO)



Robert Horne, ENP

Manager, GIS/911 Technology, Mission Critical Partners

Robert has built a long and successful career fostering prosperous relationships between local, regional, state and federal technology programs in the interest of interoperable public safety. Robert has experience with integrating people, processes, systems and data into 911 PSAPs, EOCs, fire and police command centers and fusion centers across the country. Areas of specialization include the performance of strategic consulting tasks, such as information gathering, needs analysis, application definitions, strategic and implementation planning, data modeling, business process reengineering and standard operating procedures development. Robert is the Manager of the GIS and 911 Technologies teams.

Representative Experience

Federal Experience

- National Highway Traffic Safety Administration (NHTSA) National 911 Program—National GIS capabilities gap analysis and strategic plan

State/Regional Experience

- Maryland 911 Board—NG911 Spatial Interface (SI) data analysis and readiness assessment and statewide NG911 GIS strategic plan and implementation support
- Maryland 911 Board—NG911 GIS strategic plan 2023 update
- Pennsylvania Emergency Management Agency (PEMA)—NG911 GIS strategic plan and statewide implementation coordination
- PEMA—NG911 GIS strategic plan 2020 update and 2023 update
- Pennsylvania Region 13 Task Force—NG911 GIS readiness gap analysis and five-year strategic plans for each of the 15-member jurisdictions and the region
- Arizona 911 Program—NG911 GIS strategic plan and statewide education and outreach
- Arizona 911 Program—NG911 GIS readiness gap analysis for every local 911 system



Industry Experience

30 years

Education

B.S., Computer Science, Business Information Systems, Columbia Southern University, AL

Certifications

Emergency Number Professional (ENP)

Federal Emergency Management Agency (FEMA) Emergency Management Institute, Certified Emergency Operations Center Manager

The State of Florida, Disaster

- Virginia Information Technologies Agency (VITA)—GIS needs analysis and implementation planning and NG911 strategic planning roadmap
- Nebraska Public Service Commission (NPSC)—NG911 strategic planning and GIS support and wireless integrity testing
- Minnesota Department of Public Safety, Emergency Communications Networks—NG911 strategic planning and GIS support
- District of Columbia Homeland Security and Emergency Management Agency (HSEMA)—Creation of geospatial program for EMA, providing support for 3 presidential inaugurations, 78 federal national security special events and more than 100 natural and human-created disaster activations; management of a team of six analysts
- Washington, DC, Washington Regional Threat Analysis Center (WRTAC)—Development and management of geospatial intelligence program, providing law enforcement sensitive and classified analysis of law enforcement, health and homeland security data for steady-state operations, national security events and emergency response

City/County Experience

- Atlanta, GA—CAD and GIS data cleanup, integration and migration support
- Fairfax County, VA—NG911 GIS readiness assessment project support
- Carroll County, MD—NG911 GIS readiness assessment and data improvement
- Charles County, MD—Fire and EMS assessment and strategic plan
- Burke County, NC—NG911 GIS readiness assessment and project management
- Wake County, NC—Emergency management study and gap analysis

Recovery
Operations (G385)
"Train the Trainer"

Associations

National
Emergency
Number
Association
(NENA)

Maryland State
Geographic
Information
Committee
(MSGIC)

Claudia M. Henriquez

Technology Specialist – GIS, Mission Critical Partners

Claudia is a technical specialist with significant industry experience. Her experience includes 911 GIS data management and quality assurance/quality control, development of standard operating procedures (SOPs) for addressing discrepancies, Esri license support and data configuration for software synchronization to compare GIS, Master Street Address Guide (MSAG) and automatic location identification (ALI). Additional areas of experience include the use of ArcGIS and Esri web-based GIS to improve the accuracy of GIS 911 data and to ensure compliance with NENA NG911 standards.

Representative Experience

Federal Experience

- National Highway Traffic Safety Administration (NHTSA) National 911 Program—Identified gaps in GIS capabilities and develop strategies for mitigating issues
 - Attended remote and in-person brainstorming sessions with stakeholders to ascertain the capabilities of the GIS industry in supporting NG911
 - Drafted an outreach plan and worked with the 911 Program to identify a set of stakeholders to participate in information-gathering

State/Regional Experience

- State of Tennessee—Supported recurring ALI to GIS comparison and corrections
- Arizona Department of Administration (ADOA)—Supported the development of a statewide GIS assessment to prepare for transitioning to NG911
 - Worked with agencies, ADOA leadership and project stakeholders to develop an executable roadmap for GIS to support NG911 and Next Generation 911 Core Services (NGCS) geospatial routing
 - Assessed the organization using MCP's proprietary assessment tool, Model for Advancing Public Safety®



Industry Experience

9 years

Education

B.A.,
Environmental
Science, University
of Florida

Certifications

GIS Certification,
The Pennsylvania
State University

Associations

National
Emergency
Number
Association
(NENA)

(MAPS®), for fifteen 911 systems to identify areas of excellence and areas of deficiencies in GIS/NG911

- Pennsylvania Emergency Management Agency (PEMA)—Provided support to update the GIS Strategic Plan
- State of Florida—Served as GIS Analyst
 - Utilized ArcGIS Desktop and Esri web-based GIS to improve the accuracy of GIS 911 data and ensure compliance with NENA NG911 standards
 - Collaborated with clients, CAD vendors and 911 Mapping System vendors to upload accurate 911 layers into the respective systems
 - Supported PSAPs with the creation of SOPs for addressing data discrepancies
 - Generated synchronization reports between GIS, MSAG and ALI databases to monitor progress toward the 98% match rate required by NENA standards

City/County Experience

- Atlanta Airport—Supports GIS data updates for transition to the Airport's own P1 CAD system
- Holmes County, FL—Project Manager/GIS SME to maintain GIS data standards
- Department of Atlanta Information Management, GA—Provided GIS support; supported updates of GIS data for transition to new Motorola Premier 1 CAD system; performed topology corrections, correction of attribute data, updates to the SQL Server, layer corrections and addition of new addressing data such as streets and addresses
- Fulton County, GA—Supported GIS data assessment project; performed a complete quality control assessment of GIS data layers related to emergency service zones (ESZs), road centerlines, site/structure address points and PSAP boundaries

James Wood

Geographic Information System Senior Analyst, Mission Critical Partners

James is a seasoned GIS professional with technical skills that include ArcGIS Enterprise with SQL Server Database, ArcGIS Pro, ArcGIS Online (together with web application frameworks including Experience Builder, Web App Builder, Operations Dashboard and Story Maps), QGIS, PostgreSQL and SpatialLite. He has authored and taught various training curricula for 100 emergency communications districts (ECDs) in the state of Tennessee. In addition, he has conducted ArcGIS training at E911 centers. James has shared his knowledge at multiple industry conferences, including NENA and APCO conferences, to educate attendees regarding topics in the 911 industry.

Representative Experience

State/Regional Experience

- State of Maryland—Served as senior GIS analyst on validation of statewide GIS data
- State of Tennessee—Served as senior GIS analyst for the Phase 2 i3 cutover

City/County Experience

- Dorchester County, MD—Provided GIS subject-matter expertise on a project to ready the County for ESInet and Next Generation Core Services transition, 911 GIS administration and NG911 GIS administrative support
- Maury County, TN, Emergency Communications District—Served as a GIS SME on a project to provide NG911 training and support services
- DeKalb County, TN, Emergency Communications District—Provided GIS subject-matter expertise on GIS training for editing and workflow tasks
- Gibson County, TN, Emergency Communications District—Served as a GIS SME on a project to provide NG911 training and support services
- Allegheny County, PA—Served as senior GIS analyst on a project to provide addressing support of the County's GIS



Industry Experience

29 years

Associations

National
Emergency
Number
Association
(NENA)

Association of
Public-Safety
Communications
Officials (APCO)

TECB GIS
Advisory
Committee

TECB Training
Advisory
Committee

Additional Experience

- Managed project to create the Tennessee Information for Public Safety dataset and authored the *GIS Data Standards for NG9-1-1* adhered to by all 100 ECDs
- Acted as liaison with the Tennessee Emergency Communications Board (TECB)
- Served as technical SME on the Tennessee One Road projects
- Participated in Vigilant Guard '08 Tennessee Army National Guard (TANG) statewide disaster exercise; Smyrna, Tennessee Joint Operations Center (JOC), J-2 support
- Conducted ArcGIS Enterprise and ArcGIS Online implementations
- Performed Local Government Information Model migrations
- Trained 160th Special Operations Aviation Regiment (SOAR) on Esri GIS implementation
- Managed Spatial Interface (SI) projects for the states of Tennessee and Maryland
- Served as advisor to GIS product extension development
- Developed proposals/contracts for E911/military GIS applications and data integration
- Geodatabase design and geoprocessing workflow
- Conducted map-ALI software installation and training
- Managed E911 GIS applications implementation

Denise M. Oshall

Public Safety Specialist-GIS, Mission Critical Partners

Denise is a GIS professional with extensive experience in project coordination activities, quality control tasks and report documentation. Her expertise includes NextGen 911 systems, GIS/master street address guide (MSAG)/automatic location identification (ALI) data synchronization, geographic database development and analysis, and parcel database maintenance. Additional areas of specialization include performing GIS analysis for the FAA Agricultural Geographic Information Systems (AGIS) projects and applying extensive knowledge of quality assurance, Esri, AutoCAD Civil 3D and ArcGIS.

Representative Experience

State/Regional Experience

- Delaware—Assisted the state with GIS updates to their regional CAD solution during a staff transition period and provided training to new GIS staff.
- California—Prepared GIS data findings and recommendations report
- Iowa—Developed GIS data findings and recommendations report
- Michigan—Conducted quality control checks on all county-submitted data and prepared GIS data guideline documents for state and county use
- Ohio—Prepared GIS data findings and recommendations report
- West Virginia—Developed data and map for regional broadband drive testing results
 - Prepared report of GIS findings and recommendations; reviewed broadband provider data and developed final check maps and developed served and unserved broadband area maps based on analysis of statewide broadband data
- Butler, Lawrence, Mercer and Venango counties, PA—Performed GIS needs analysis and facilitated the merger of each county's GIS database into a regional CAD solution



Industry Experience

25 years

Education

B.S., Geology,
Edinboro
University, PA

Associations

NENA
Site/Structure
Address Point
(SSAP) Work
Group, Former
Member

- Blair, Cameron, Clearfield, Elk, Jefferson, Lawrence, Monroe, Venango, Wyoming and Westmoreland counties, PA—Performed base map updates, street name changes, data entry, addressing address review; created Emergency Service Zone (ESZ)/E911 postal plots and field plots; assisted the U.S. Postal Service with rural to 911-style address conversion; prepared address notification mailers; answered resident concerns following notification delivery and provided GIS training and assistance to county staff
- Elk County and Jefferson County, PA—Updated addressing database and tools to Esri Local Government Model Database and provided training on Esri local government addressing tools

City/County Experience

- Juniata County, PA—Performed monthly tax parcel maintenance updates for parcel mapping project and assisted with a countywide upgrade to Esri ArcMap version 10.3
- Bradford County, PA—Converted ALI database rural address to 911-style address
- Dunwoody, GA—Facilitated CAD-to-CAD interface project completion and determined and recommended solutions to MSAG issues between the CAD interfaces
- Cuyahoga County, OH—Performed synchronization of centerline geodatabase with MSAG database using online resources
- Franklin County, OH—Completed GIS assessment of 16 PSAPs and GIS findings and recommendations report
- San Diego County, CA—Developed Wildland Urban Interface Plan geodatabase to provide a documented method for handling fire emergencies within selected communities
- Chowan County, NC—Created digital tax parcel data from scanned and geo-referenced tax maps and created E911 centerline and address point layer geodatabase

Dawn Baldrige

Technology Specialist – GIS, Mission Critical Partners

Dawn is a geospatial expert with years of experience using the ArcGIS suite of software to design, analyze, update and manipulate spatial data for geodatabases. She is well-versed in ArcGIS Hub and Experience Builder website development and oversight of county/statewide NG911 GIS projects. Dawn frequently facilitates educational and regional events for NG911 GIS stakeholders and end users for Maryland and mid-Atlantic region agencies.



Representative Experience

Federal Experience

- U.S. Department of Transportation (DOT), National Highway Traffic Safety Administration (NHTSA), National 911 Program
 - Composed questionnaires for the NG911 GIS assessments
 - Conducted in-person interviews as part of GIS assessments using MCP's Model for Advancing Public Safety® (MAPS®)
 - Managed NG911 Tribal implementation plan for the Chickasaw Nation
- U.S. Army Aberdeen Proving Ground (APG)—Directorate of Public Works, Master Planning Division
 - Updated and maintained more than 150 existing geospatial data sets and created new ones as needed
 - Developed, coordinated, maintained and enhanced APG E911 GIS systems program and all supporting databases
 - Created and provided final acceptance of new address points, polygons and street centerline data for input into the various GIS databases, including E911 and distribution to numerous government agencies; centerline data created in compliance with NENA standards and consistent with the Master Street Address Guide (MSAG)
- U.S. National Park Service, Assateague Island National Seashore
 - Conducted GPS survey-grade data acquisition for a variety of projects using Trimble R8 GNSS and 5700 receivers;

Industry Experience

26 years

Certifications

Certified Esri Training

Certified Trimble Training

Associations

National Emergency Number Association (NENA)

performed resource-grade GPS on other Trimble receivers and used Trimble Pathfinder Office for post-processing

State/Regional Experience

- State of Maryland—Department of Information Technology
 - Handled oversight of 24 jurisdictions, emergency communications center (ECC) GIS and migration of GIS from E911 to NG911
 - Managed monthly meetings to assist the ECC GIS group with the migration of GIS data to NG911
 - Managed quarterly meetings for regional GIS NG911 stakeholders
 - Supported the State in evaluating 3D backend solutions for PSAPs
 - Presented to the Maryland 9-1-1 Board on multiple matters for NG911 GIS
 - Assisted in creating PSAP/provisioning layers and guided layer maintenance
 - Developed and maintained 911.Maryland.gov for all things NG911 in Maryland
- Southwestern Pennsylvania Regional Task Force (Region 13)—Handled publishing/administration of Esri's ArcGIS Server technologies and SQL Server and assisted in the creation of extract, transform, and load (ETL) data integration process for migration of GIS data to NG911
- Arizona Department of Administration (ADOA)—Conducted in-person GIS MAPS assessment interviews for counties and tribal nations to determine the status of NG911 migration and supported the writing of five MAPS assessment reports

4. Organization and Approach

MCP's Specialized Professionals	
<ul style="list-style-type: none"> • Former public safety communications operations staff, managers, and directors • Former law enforcement, fire, and EMS • Project Management Professionals (PMP) • Emergency Number Professionals (ENP) • Professional Engineers 	<ul style="list-style-type: none"> • GIS specialists • Public Safety technology specialists • Radio and wireless communications specialists • Facility and staffing experts • Operations and training specialists

With more than 200 staff members, MCP's specialized professionals are integral members of our team. MCP has identified in the figure below the key team members that we plan to assign to this important project.

Organizational Chart

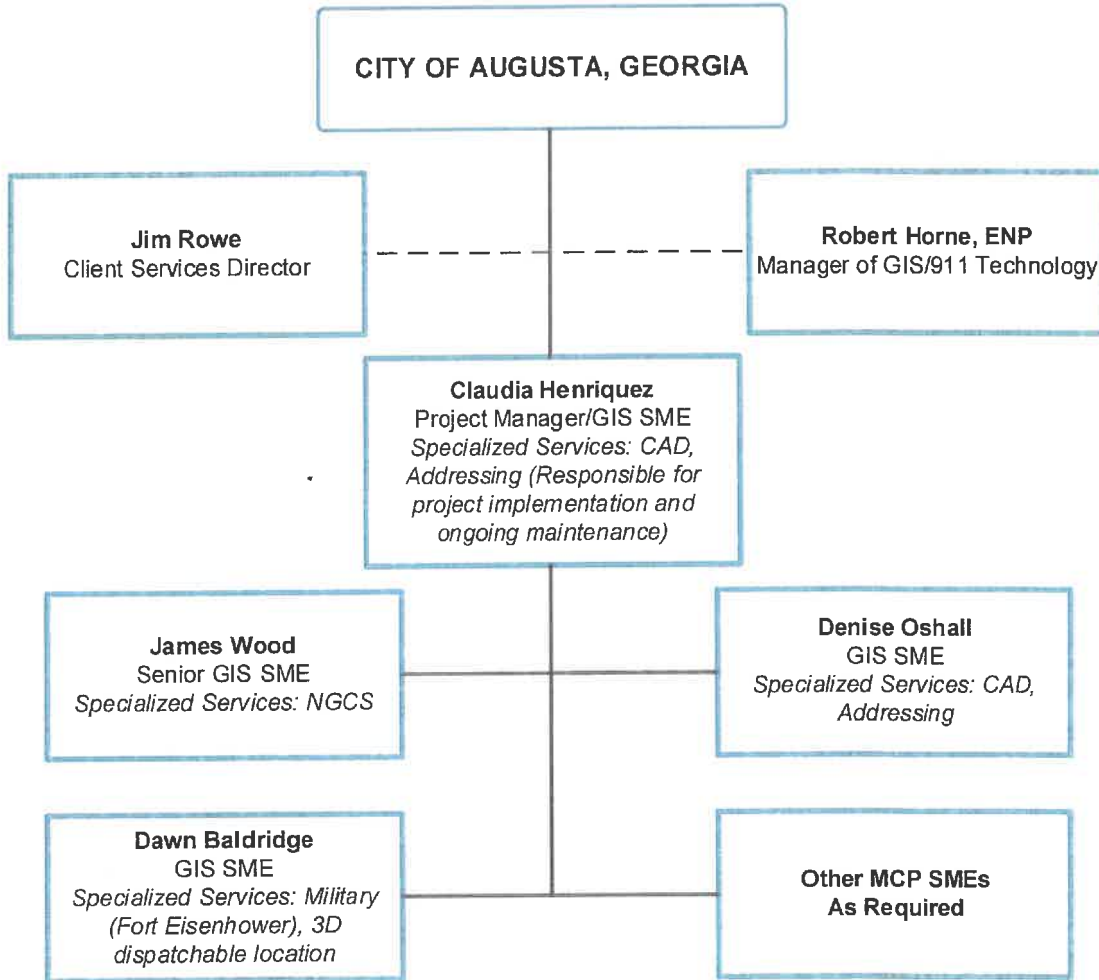


Figure 1: Project Team

Each team member brings a unique skill set and depth of experience in NextGen 9-1-1 projects. Additional resources and subject-matter experts are available also, as we are a full-service firm focused on all aspects of public safety communications.

Experience and Qualifications

Detailed experience and qualifications of our staff members and firm are provided in Section 3. Qualifications and Experience of the Firm.

Lines of Authority

Claudia Henriquez, the MCP project manager, is the individual response for decision-making and accountability, completion of project work, **and overall responsibility for implementation**. She **also will be responsible for ongoing support**. Claudia will be available to Augusta for regular work activities during regular working hours (8 AM to 5 PM EST) and, in the unlikely case of emergency, 24 x 7.

As Project Manager (PM), Claudia will have authorization to make all decisions as necessary to complete the project. All SMEs will report directly to her. **Claudia and Robert Horne**, MCP's Manager of GIS/911 Technology, **will be the primary responsible parties** for this initiative.

MCP's client service director, Jim Rowe, will provide high level, administrative oversight to ensure the PM is accountable for all project work and delivers all project work to the satisfaction of Augusta.

Staff Limitations

The staff assigned in MCP's proposal are the primary resources that will work the project. When planning the allocation of staff for a project, MCP takes into account all potential projects to ensure all MCP staff are prepared and have the availability to support new projects from start to finish. MCP has never had to replace any staff members on a project because of a lack of availability due to their project workload.

5. Scope of Services

Project Understanding and Overview

Mission Critical Partners (MCP) understands that Augusta has identified the need to obtain a professional services consulting firm to assist Augusta with strategic planning to support the migration to and ongoing maintenance of GIS data for Next Generation 911 (NG911), as well as provide GIS data improvement services in preparation for the migration to NG911. Further, MCP acknowledges that Augusta requires that all GIS deliverables conform to NENA GIS data standards. We also assert that Augusta should consider State NG911 GIS data standards and will advise Augusta on which standard is more exact at the individual requirement level.

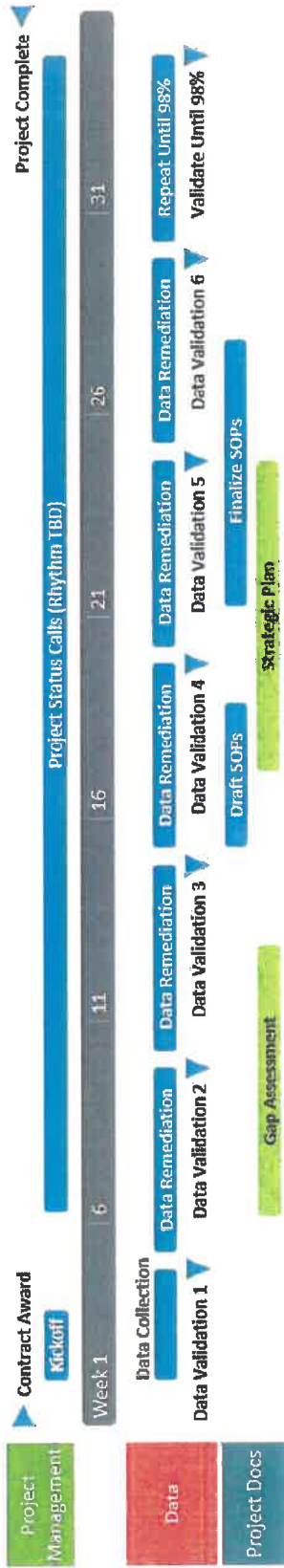
MCP continues to assist multiple jurisdictions in Georgia with similar efforts and has a long working relationship with the State Geographic Information Office (GIO), as well as the State 911 office. Augusta will benefit from MCP's projects in Fulton City, the City of Atlanta, the Atlanta Airport and with the State GIO and State 911 office.

MCP understands that Augusta does not desire to incur additional software licensing costs. As an Esri Partner, MCP remains committed to cost effective solutions for our clients and has developed a process using Esri tools already available to Augusta through their existing licensing. Validation tools are available through the State and MCP actively works with the GIO to identify necessary improvements to the tools so that they remain relevant and useful to Georgia jurisdictions. MCP deliverables will not require any additional licensing to view or maintain the GIS data.



On the following pages, MCP has outlined our approach and solution for Augusta to support the enhancement of its public safety services.

Proposed Schedule



Project Management Approach

MCP will work closely with the Augusta Information Technology Department (IT) throughout the project lifecycle. The Project Management Institute (PMI) framework has been used to develop our response to meeting your needs.

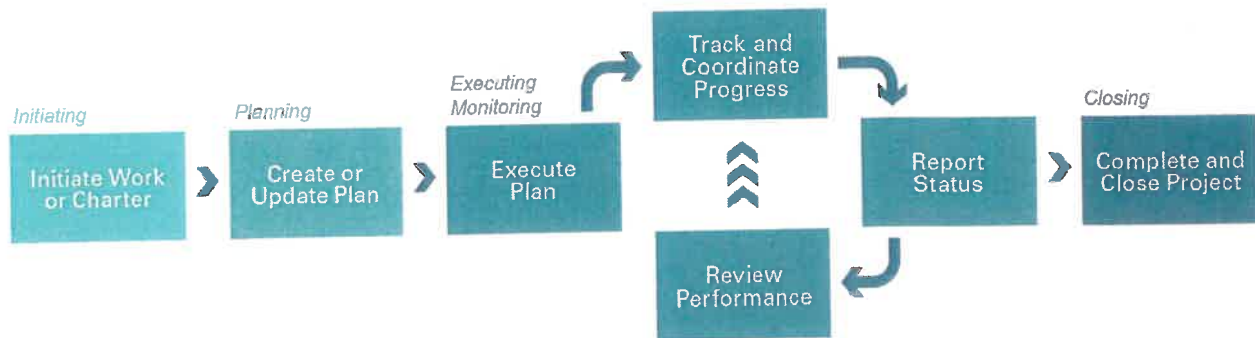


Figure 2: PMI Framework

The PMI framework breaks the lifecycle down into four stages: *Initiating*, *Planning*, *Executing/Monitoring*, and *Closing*. These stages are illustrated in the above graphic. This industry standard will be used by our PM to promote a successful outcome and alignment with IT's goals and expectations for planning, data analysis, and remediation.

Initiating and Planning

After kicking off the project and working closely with your team, MCP will develop a customized approach for your agency and stakeholders that drives the project from planning through completion. Depending on project complexity, this approach will be documented in a project work plan; a shorter, smaller plan may be developed based on the accepted scope of work. This scope/work plan will be submitted and reviewed for Augusta's approval prior to project execution. Subsections may include:

- Risk identification and response plan
- Communications plan for status and progress
- Resource needs and allocation plan
- Deliverable acceptance plan

Executing and Monitoring

MCP will execute the scope/work plan as documented and update you on progress, performance, and concerns, if any. We will conduct routine project reviews to validate plan alignment for client satisfaction and quality management. The project reviews will focus on:

- Scope (including requirements and quality control)
- Schedule (including planned vs. actual)
- Budget (including planned vs. actual)
- Deliverable and artifact reviews
- Ongoing risk reduction
- Ongoing issue resolution
- Readiness and transition for changes

These reviews and regular project updates will directly impact our continued execution, helping us mitigate potential risks and increase efficiency/performance.

This approach to execution and monitoring results in an opportunity for overall greater success.

Closing

As the project ends, we will coordinate with your team to ensure agreed-upon deliverables have been submitted and accepted, and that you are ready to take your next step post-project. We also will maintain contact as desired through a designated point of contact if additional services are requested or available in the future.

Additionally, MCP practices two exercises as a form of self-check:

- Internally, we conduct a “Lessons Learned” to revisit and gauge our own performance and project outcomes, giving MCP an opportunity to continuously improve as we continue providing services based on internal observations.
- Externally, we perform “Client Satisfaction Outreach,” which involves directly asking our clients post-closeout to evaluate our performance and their satisfaction. We use this information to reflect on how our clients perceive our work and consider opportunities for improvement we may not have noticed otherwise.

Project Management Tools

In alignment with the complexity of the project, MCP will manage and track project resources, assignments, and costs and will maintain the schedule using a combination of manual and automated industry-recognized tools.

Deltek Vantagepoint	Egnyte	Online Communications
<ul style="list-style-type: none"> • Integrated, enterprise planning tool • Creates and resource-loads a project plan • Assists with continuity between tasks and tracks project financials 	<ul style="list-style-type: none"> • Secure, cloud-based file-sharing platform • Allows centralized file access based on stakeholder needs 	<ul style="list-style-type: none"> • Video and instant messaging • Improves communication and technology compatibility • Platforms include Microsoft Teams and Zoom

Figure 3: MCP's Project Management Tools

Using these tools, the PM will be able to:

- Support efficient use of staff and subject-matter expert resources
- Mitigate against staff being assigned more hours in each period than could be reasonably applied
- Monitor and compare hours planned or needed to complete a task against the hours assigned

This allows the PM to assign time and tasks in a balanced and reasonable fashion to identify pending shortfalls and rebalance staff assignments to accommodate and address the potential shortfall, if needed, and communicate changes in regular project meetings to align with your requirements and expectations.

Project Scope

Task 1: Project Kick-off Meeting

Upon project initiation or kickoff, MCP will verify needs and expected outcomes to confirm scope, approach, and timing.

MCP will conduct a project kick-off meeting with the project team and stakeholder representatives to:

- Establish mutual acquaintance
- Clarify roles and expectations
- Review and seek alignment on project objectives, goals, and deliverables
- Confirm scope, approach, and timeline
- Set project touchpoint schedule and process
- Define success according to every stakeholder

Kick-off Meeting Review

- *Project and task milestones*
- *Schedules and deliverables*
- *Project budget*
- *Schedule progress review meetings*
- *Review existing documentation*

MCP's project manager (PM) will facilitate the meeting.

Prior to the meeting, MCP will review available documentation regarding our approach to determining GIS readiness:

Augusta and MCP will use Task 1 to gain a mutual understanding of Augusta's future vision.

Along with walking through our methodology to complete this project, MCP will begin the collection of existing GIS data, standard operating procedures, GIS data workflows, and other pertinent items.



Deliverables:

- Kickoff Meeting Agenda
- Kickoff Meeting
- Meeting Notes



Assumptions:

- Augusta shall provide meeting space appropriate to the number of Augusta stakeholders and three MCP staff
- Augusta shall provide access to GIS data and related documentation
- MCP understands that all data and documentation provided by and created for Augusta shall remain the property of Augusta without license or limitation
- All GIS data edits shall be reviewed by Augusta and returned within 60 days
- All errors or omissions identified by Augusta in the GIS data shall be corrected by MCP and returned to Augusta within 30 days
- Software, licensing, hardware and related computing materials necessary to complete this project are the responsibility and property of MCP and will not be turned over to Augusta upon completion of the project

Task 2: GIS Data Remediation

MCP will review the State of Georgia¹ and NENA NG911 GIS Standards and develop all GIS data within the scope of this project to the more stringent metrics to ensure the requirements of the selected Next Generation Core Services (NGCS) provider, per their interpretation of the standards, are met. It continues to be our experience that each NGCS provider interprets the standards differently and to their advantage. MCP is vendor-neutral and holds all vendors to the same strict metrics on behalf of each MCP client.

MCP GIS subject matter experts (SMEs) have more than 100 combined years of experience in change detection, digitizing, data collection, and GIS data development. In addition to Augusta's GIS data, MCP has access to a wealth of reference GIS and imagery data to assist in identifying problem areas. MCP also employs a deep bench of other SMEs from TELCO and legacy data providers to assist in converting tabular data into useful reference data for this effort.

The Senior GIS Specialist (Project Manager) will coordinate the team of GIS SMEs and apply the professional(s) with the most experience to each task. All deliverables will be peer reviewed by the other GIS SMEs prior to delivery to ensure highly accurate and fully attributed data deliverables. The State's validation portal provides detailed remediation reports that allow the GIS professional to quickly identify the errors and associated corrective actions necessary to resolve the errors. Table 1 (and the detail narrative following the table) below outlines the quality control checks performed by MCP to ensure the error remediation efforts did not break any data relationships necessary for the functional elements within the NGCS. Quality control tests are repeated each time the results are returned from the State validation system.

Table 1: GIS Data Quality Control Test

Quality Control Test	Address Points	PSAP Boundaries	Emergency Service Boundaries	Road Centerlines
Conformance with State and NENA standards	✓	✓	✓	✓
Identification of any additional field(s) that should be added	✓	✓	✓	✓

¹ <https://ng911-hub.gio.georgia.gov/pages/georgia-geospatial-standards-for-next-generation-9-1-1-data>

Quality Control Test	Address Points	PSAP Boundaries	Emergency Service Boundaries	Road Centerlines
to the dataset to comply with State and NENA standards				
Spatial and attribute quality control	✓	✓	✓	✓
Identification of gaps or overlaps (topology)	✓	✓	✓	✓
Identification of data attribute inconsistencies	✓	✓	✓	✓
Connectivity of the road network				✓
Congruency with other layers	ESB and PSAP Polygons and Road Centerline Address Ranges	Road Centerlines and ESB Polygons	Road Centerlines and PSAP Polygons	ESB and PSAP Polygons

1. **Road Centerlines:** MCP GIS SMEs will update Augusta's road centerline network to meet or exceed NENA and State requirements including topology requirements. Address ranges will be checked for overlap. Care will be used to maintain computer-aided dispatch (CAD) formatting and attribution as necessary.

It is important to note that the CAD vehicle routing line direction and NENA line direction standards are contradictory. Changing the CAD requirement (direction of travel) will break vehicular routing and nearest dispatch capabilities in the CAD system. The NENA line direction (low address to high address) can be ignored and marked as an exception in the spatial interface (SI) to the NGCS. These exceptions will not adversely affect emergency call routing and will allow Augusta to maintain a single road centerline file for both uses.

2. **Address points:** MCP GIS SMEs will update Augusta's site structure address points to meet or exceed NENA and State requirements. Where long driveways exist, MCP will work with Augusta to determine the best approach to connecting the address point to the road centerline—fishbone, point of ingress, named driveway added to road centerline

data—for each occurrence, to meet Augusta’s 911 needs. Where non-compliant or duplicate addresses exist, MCP will flag the errors for follow-up with Augusta. MCP will implement the recommended changes only after approval from Augusta.

3. **PSAP Polygon:** MCP actively participates in industry workgroups defining inter-jurisdictional standards and aggressively promotes the importance of seamless 911 GIS data nationwide. MCP has facilitated cross-County, -state, -national, and -international boundary reconciliation for nine states and more than 300 counties. In addition to achieving seamless boundaries for all MCP clients, our SMEs also establish connections between our clients and their neighbors to ensure continued collaboration into the future. This is especially important in Emergency Services IP Network (ESInet)-rich environments such as Georgia, where the State has yet to establish a statewide ESInet.

The development of a PSAP boundary for Augusta also requires careful coordination with surrounding PSAPs. Further, many jurisdictions are split between PSAPs, and Augusta may provide 911 service, and need to receive 911 calls, outside of the corporate boundary.

4. **Provisioning Boundary:** MCP will apply the same approach as used in developing the PSAP polygon to the creation of Augusta’s provisioning boundary. Care will be taken to ensure the responsibility for GIS data maintenance and provisioning into the NGCS is well documented and translated into geospatial data.
5. **Emergency Service Boundaries:** MCP SMEs have a wealth of experience in facilitating boundary development and resolution efforts and will apply this experience to creating and resolving Augusta’s fire, police, and emergency medical service (EMS) boundaries according to NENA and State standards. MCP understands the accuracy and nesting requirements for NG911 GIS data and will meet or exceed all applicable standards when developing or improving these GIS data. Where conflicting areas of responsibility claims exist, MCP will work with Augusta to resolve the issue and the GIS data.
6. **Incorporated Municipal Boundaries:** While the PSAP boundary is not legal and does not need to follow legal boundaries, it is vital that the legal boundaries used in the 911 centers are accurate, topologically correct, and adhere to the same strict update requirements as the NG911 required GIS data. To that end, MCP SMEs will work with Augusta and surrounding jurisdictions to resolve corporate boundaries with the same accuracy as the NG911 boundaries. MCP will evaluate multiple sources for a starting point for corporate boundaries and provide a draft and final product based on the best information available.

MCP will review existing processes and standard operating procedures (SOPs) and provide updates or develop missing SOPs for all processes performed during this project including, but not limited to, the following:

- Assess and document the processes related to the creation or updating of SOPs for:
 - MSAG, ALI, no record found (NRF), and PSAP-reported discrepancies
 - Obtaining, verifying, and validating new or changed roads and addresses
 - Identifying person(s) responsible for updating the GIS data—and their alternate
 - Determining the frequency, testing, and configuration of PSAP mapping updates
 - Municipal boundary changes (annexations) and audit trails
 - Change management/audit trail for boundary changes regarding law enforcement, fire/rescue, emergency medical services (EMS), and/or the PSAP
- Documenting, reviewing, validating, and updating data based on input provided by addressing coordinators' or telecommunicators' corrections or suggested corrections
- Wireless tower location process for MSAG and GIS
- Validate the verification process of wireless cell tower(s) and sector information—and ensure that such is provided on the wireless routing spreadsheet
- Resolve discrepancies in addressing, such as with new property developments and structures
- Documenting addressing conventions used by each addressing authority in the 911 jurisdiction
- Validation of GIS data backup and disaster-recovery procedures
- MSAG-to-GIS and ALI-to-GIS comparisons—frequency and distribution of summary reports
- Maintaining and updating the contact list for:
 - Wireline service providers
 - Wireless service providers
 - Voice over Internet Protocol (VoIP) service providers
 - Public safety agencies, Augusta and municipal officials, emergency operations centers (EOCs), utility and telephone companies, etc.
 - Addressing authorities
- Quality assurance program processes for testing data integrity of:
 - Road centerlines
 - Address points
 - Legacy ESZs and NG911 ESBs
 - PSAP boundaries
- Validation of information flow between the MSAG coordinator, addressing authorities and PSAPs

- Any other GIS data-provisioning responsibilities—outside PSAP call-handling equipment (CHE)—for any computer-aided dispatch (CAD) systems; data for public safety agencies (e.g., law enforcement, fire/rescue, EMS); and/or other city/Augusta entities (e.g., emergency management coordinators, EOCs, fire marshals)
- Documentation and optimization of processes related to the creation, maintenance, and transmission of GIS data from addressing authorities to central GIS databases

MCP will document SOPs currently in place and will provide recommendations for creating SOPs that are needed to support NG911.

Acknowledgement of Performance Metrics from the RFP:

MCP acknowledges the following performance metrics as stated in the RFP:

1. Analysis to discover and/or correct, at a minimum:
 - a. duplicate addresses and/or address points
MCP shall document errors and recommended resolution for each and implement the recommended resolution with approval from Augusta
 - b. non-addressed areas
MCP shall identify non-addressed areas, recommend proper addressing and implement the recommended resolution with approval from Augusta
 - c. centerline address ranges with switched even/odd values, overlapping or inconsistent address ranges, low/high values reversed, etc.
MCP shall correct the above listed errors and record the resolution steps in the NOTES attribute for each dataset
 - d. address points that do not map to a centerline or map to an incorrect centerline segment
MCP shall identify addressing errors, recommend proper addressing and implement the recommended resolution with approval from Augusta
 - e. address points that are out-of-order
MCP shall identify noncompliant addresses and recommend the proper addressing. Augusta will work with the owner to remedy the addressing error
 - f. centerlines drawn with incorrect directionality
MCP recommends maintaining the drawn road centerline direction in accordance with Augusta CAD system's requirements. MCP will correct directional errors with written acknowledgement of this issue from Augusta and written guidance
2. Features with null, missing, or duplicate geometries

- a. Features with null, missing, duplicate or incomplete attributes
MCP shall populate all State and NENA required attribution (including NENA-required URIs)
 - i. [unique identifiers]
MCP recommends a placeholder value—ten digit admin line—for the URI value until said value is assigned and registered by the NGCS provider. Once assigned—if prior to completion of this project, MCP shall populate all NG911 GIS datasets with the correct value
 - b. MSAG records with zero range and/or no matching road or road range in centerlines
MCP shall coordinate with Augusta’s MSAG coordinator to reconcile the GIS data and the legacy MSAG table
 - c. Centerline records with no matching MSAG records or MSAG range
MCP shall work with Augusta’s MSAG coordinator to reconcile the GIS data and the legacy MSAG table
3. Gap/Overlap analysis to validate all applicable topological relationships of all spatial datasets
MCP shall validate all topology within and between NG911 GIS datasets
 4. Ensuring centerlines are “edge matched” to neighboring jurisdictions’ datasets
MCP shall terminate all GIS datasets at the provisioning boundary, which will be rectified with all neighboring jurisdictions. Road centerline endpoints will terminate at the beginning point for each neighboring jurisdiction. MCP is not responsible for geometry changes made by neighboring jurisdictions
 5. Ensuring data meets applicable spatial accuracy (horizontal and vertical, as applicable) and precision requirements.
MCP shall develop all GIS data to State and NENA standards, including spatial accuracy
 6. Successful Proposer shall supply Augusta with a validation system that can also be used in the Data Maintenance task for continuing validation of our datasets. System must be able to flag “exceptions” (i.e., features that would otherwise trigger validation errors but are not errors “in the real world.”). Augusta shall be able to download results of validations in a format that can be imported into ArcGIS Pro.
MCP understands this requirement and has identified the State of Georgia, Geospatial Information Office (GIO) Validation and Aggregation Portal² as the most appropriate tool for validating NG911 GIS data in Georgia.
 - The Portal is fully funded and is available at no charge to Augusta

² <https://ng911-hub.gio.georgia.gov/pages/georgias-validation-and-aggregation-portal>

- The Portal validates all Georgia GIS data to the same standards
- The Portal is kept current by the GIO with ever-changing NENA and State standards
- MCP has been a key contributor to the refinement of the Portal since 2020
- The GIS data submitted to the Portal is aggregated with other Georgia jurisdiction to build a statewide fabric of GIS data for 911

7. Successful Proposer may add any necessary fields to existing data to meet NENA minimum standards but will not alter/delete any fields from the existing data schema of any feature classes analyzed.

MCP understands that the existing attribute fields in the GIS data must be maintained and that addition of attributes shall be done in new fields

- a. If any changes are necessary to the existing data fields to meet NENA standards, the successful Proposer will communicate with Augusta IT-GIS before making the changes.

MCP shall recommend changes to existing GIS data attribute fields as necessary to meet State and NENA standards. MCP will implement the recommended resolution AFTER receiving approval from Augusta

The attribute information of the NG911 GIS data layers shall be evaluated for conformance with the Georgia and NENA NG911 GIS Data Model standards. Any recommended changes or additions to the data will be provided in MCP's assessment report.

MCP will provide:

- Notes on all meetings, actions, and correspondence with Augusta staff necessary to resolve identified GIS data errors
- GIS data quality test results for each data layer as outlined in Table 1 above
 - Topological integrity
 - Spatial integrity
 - Relational integrity with other dataset(s)
 - Data availability
 - Data attribution
 - Schema compliance
- A GIS, ALI, and MSAG baseline discrepancy assessment report



Deliverables:

- Required GIS data layers that meet the Georgia State and NENA NG911 Standards
- Documented GIS data maintenance workflows used in the creation and maintenance of the NG911 GIS data
- Documented standard operating procedures used in the creation and maintenance of the NG911 GIS data
- Incremental data validation reports showing steady GIS data improvement



Assumptions:

- Augusta is responsible for acquiring the ALI and MSAG data tables throughout this project as needed to verify data updates
- Augusta shall provide access to the MSAG coordinator and addressing authority as necessary for error remediation

Task 3: GIS Data Submission to the State Validation Portal

NENA recommends a 98% match between the legacy ALI and MSAG tables and the GIS road centerline data. MCP has intimate knowledge of the national and Georgia standards for GIS data quality and is uniquely qualified to partner with Augusta to improve the GIS data to NG911 standards. MCP does not utilize any proprietary tools nor do we sell or license software. All tools used to identify, edit, and maintain GIS data for NG911 are readily available to Augusta under their current Esri licensing or through the State (Georgia validation toolkit). MCP will, using the Georgia validation toolkit as a measuring gauge, eliminate all errors in GIS road centerline GIS data and achieve a 98% match when geocoding the legacy ALI table to the GIS road centerline data and between the MSAG table and the GIS road centerline data.

MCP utilized the Georgia validation toolkit to evaluate the current status of Augusta’s GIS data. These complimentary validation testing results were then submitted by MCP to the State of Georgia on Augusta's behalf in 2022 and are reported in the following table:

Violation	Violation Count
Check for Multipart Geometries	849
Check that Features are Simple	1

Violation	Violation Count
Check for Overlaps	11
Check for Self-Intersections	6
Check for Spikes	2
Check for Floating Lines	18
Check for Short Lines	7
Check for Touch Intersection	531
Check for Over-Under Shoots	96
Check for Closed Loops	35
RCL Range Incomplete	8
Validate RCL Address Range Left and RCL Parity Left values	12,168
Validate RCL Address Range Right and RCL Parity Right values	12,168
RCL - Attribute - Validation - Country_L	12,168
RCL - Attribute - Validation - Country_R	12,168
RCL - Attribute - Validation - City_L	12,168
RCL - Attribute - Validation - City_R	12,168
RCL - Attribute - Validation - DiscrpAgID	12,168
RCL - Attribute - Validation - FromAddr_L	2,938
RCL - Attribute - Validation - FromAddr_R	3,116
RCL - Attribute - Validation - Parity_L	12,168
RCL - Attribute - Validation - Parity_R	12,168
RCL - Attribute - Validation - State_L	12,168
RCL - Attribute - Validation - ToAddr_L	2,937

Violation	Violation Count
RCL - Attribute - Validation - ToAddr_R	3,120
RCL - Attribute - Validation - RoadClass	12,168
RCL - Attribute - Validation - LSt_Type	834
RCL - Attribute - Validation - OneWay	73
RCL - Attribute - Validation - LSt_PosDir	93
* A total of 12,168 features were run in the validation tool	
* Some numbers may show high due to the absence of a field	

MCP will continue to revalidate Augusta's GIS data until all violations are resolved:

- Correction of errors shown in the table above
- Creation and population of missing attributes
- Recommendations for changes to the ALI table as errors are discovered
 - Augusta will input ALI change requests as they do today
- Recommendations for changes to the MSAG table as errors are discovered
 - Augusta will make changes to the MSAG table as they do today
- Discrepancy reports for unmatched records in the ALI, MSAG, and GIS which cannot be resolved without intimate knowledge of Augusta
- Final GIS road centerline dataset in file geodatabase format—Georgia State Plane NAD83—matching the ALI and MSAG legacy tables to at least 98% accuracy
- Final GIS site structure address point dataset in file geodatabase format—Georgia State Plane NAD83—matching the ALI and MSAG legacy tables to at least 98% accuracy



Deliverables:

- Esri file geodatabase containing the core seven (7) NG911 GIS datasets in Georgia State Plane NAD83
 - Site structure address points
 - Road centerlines
 - PSAP boundary polygon
 - Provisioning boundary polygon
 - Fire response area polygon(s)

- Emergency medical service (EMS) response area polygon(s)
 - Police response area polygon(s)
- Full FGDC-compliant metadata for each dataset
- Esri ArcGIS Pro project file linked to the file geodatabase with complete symbology, as referenced in the workflows and SOPs listed in Task 2
- Final report including a compilation of progress results from the validation system and high-level summary of all data improvements completed during this project

**Assumptions:**

- Deliverables for this project are not considered complete without a letter of approval from Augusta

Similar Next Generation 9-1-1 Projects

MCP's successful experience with similar Next Generation 9-1-1 GIS projects is detailed on the following pages.

City of Atlanta, Georgia

Geographic Information System Administration Support Services
(December 2021 to Present)



Challenge: The City of Atlanta (City) was embarking on a large, very complex project to refresh and upgrade its CAD system and sought to obtain professional consulting services to assist with CAD implementation and GIS services.

Solution: Mission Critical Partners supported the City and the Hartsfield-Jackson Atlanta International Airport (Airport) with GIS Administration-as-a-Service to ensure that the Communications Section had staff ready to work with City, Fulton County and State of Georgia GIS administrators to deliver the special GIS requirements for CAD and NG911. The MCP GIS administrator's duties include but are not limited to:

- Developing mapping applications and tools and managing a digital library of geographic maps in various file types
- Coordinating GIS projects and activities in the City
- Using geospatial technology expertise to provide support for various departments as it relates to the needs of users to access city records and plans
- Maintaining and updating GIS databases, including performing database design and uploading and downloading files
- Managing the import and maintenance of GIS data within the CAD application
- Resolving issues with GIS data within the 911 Communications Center's CAD application
- Performing data munging and cleaning to convert data into its desired format
- Converting physical maps into digital form for computer usage
- Creating geospatial data layers to merge topographical data with external data by layering external data over a topographical map
- Designing digital maps with geographic data and other data sources
- Analyzing spatial data through the use of mapping software
- Updating and maintaining address points, street centerlines and response boundaries for public safety agencies
- Coordinating with various City and Airport departments to obtain and manage GIS data layers

Key Result: MCP was able to fully develop and currently still maintains the GIS data necessary for supporting 911 operations across nearly 200 square miles of densely populated urban and commercial areas. The CAD mapping and vehicle routing applications were brought online on schedule and within budget and are maintained to industry and vendor specifications. MCP has supported the 911 GIS needs of the City since the project's inception in 2021.

Holmes County, Florida

Geographic Information System Services (May 2022 to Present)

Background/Challenge: Holmes County (County) Sheriff's Office Communications Division (Division) determined the need for an independent and experienced professional consulting firm to assist with the development and maintenance of the GIS data necessary to support NG911 and CAD mapping within the county.



Challenge: NG911 GIS data development and maintenance must also be coordinated with neighboring counties in preparation for deploying geospatial routing on the ESInet. In the NG911 environment, PSAP operational boundaries do not define the limits of GIS data development.

Solution: The County retained Mission Critical Partners to develop and maintain its 911 GIS data for the entire county. MCP has completed and/or will complete the following tasks to achieve and sustain this goal:

- GIS Data Development
 - Added new site structure address points (SSAPs)
 - Added new road centerlines (RCLs)
 - Added driveways when an SSAP is more than 500 from an RCL
 - Matched PSAP call routing boundary with neighboring areas
- GIS Data Maintenance
 - Maintained legacy automation location identification (ALI) table
 - Maintained legacy Master Street Address Guide (MSAG) table
 - Performed quarterly GIS/MSAG/ALI validations
- Related Support
 - Conducted quarterly management of wireless call routing sheets
 - Provided map and analytical derivative GIS products as requested by the Division
- Inter-County GIS Coordination
 - Coordinating the development and maintenance of GIS data with neighboring PSAPs in Florida and Alabama
 - Conducting work sessions with neighboring counties to resolve PSAP, emergency response and provisioning boundaries

Key Result: While this project is currently on the second phase of the four in the contract, Holmes County has already been able to improve its data accuracy and correct hundreds of discrepancies that were present in the data. The County was also the second agency in the state of Florida to become a partner with the National Address Database (NAD) and share its address point data. As a result, this should greatly improve the County's data in Google Maps.

Fulton County, Georgia

Geographic Information System Assessment
(February 2021 to December 2022)



Challenge: As the largest county in Georgia, Fulton County (County) knew that its preparation for NG911 would be an undertaking. The County houses the City of Atlanta and consistently sees high call volumes within its PSAPs, meaning not only would there be much data to update and migrate, but also an ongoing emergency response workflow to consider and plan around. The Fulton County Department of Emergency Services needed strategic planning assistance to migrate and maintain its GIS data to successfully transition to NG911.

Solution: Mission Critical Partners used its Model for Advancing Public Safety® (MAPS®) methodology and assessment tool to identify gaps in the County's technological and operational needs that would prohibit the migration to NG911. The MAPS methodology:

- Established the capabilities baseline
- Identified the desired end state for GIS data and staffing
- Evaluated program performance against expected NG911 metrics

MCP then performed a quality control (QC) assessment of the GIS data layers related to emergency service zone boundaries, road centerlines, site/structure address points and PSAP boundaries. The QC assessment evaluates each specific set of GIS data to test for conformance with current and draft National Emergency Number Association (NENA) standards and best practices. These tests support identification of underlying data integrity issues. MCP then compares the GIS data with the Master Street Address Guide (MSAG) and automatic location identification (ALI) data to measure data quality and data accuracy alignment.

Key Result: In support of the County's migration, MCP provided repeated GIS data quality test results for data layers and relational integrity with other dataset(s). In addition, MCP completed the GIS assessment project by reviewing existing processes and standard operating procedures (SOPs). We then provided recommendations for creating any additional SOPs that were needed to support NG911 operations.

MCP performed the MAPS assessment, assisted the County with GIS data improvements, coordinated regional GIS data integration, and supported mitigation efforts to overcome GIS-capabilities gaps identified in the MAPS assessment. This project resulted in a smooth transition to NG911 for the County and their 5 PSAPs.

Pennsylvania Emergency Management Agency

GIS Support, Next Generation 911 Planning and Integration (July 2011 to October 2018)



Challenge: The Pennsylvania Emergency Management Agency (PEMA) sought to advance the deployment and progression of NG911 technology throughout Pennsylvania. An initial step toward the migration to a statewide NG911 capability was the establishment of a statewide ESInet. As the planning and implementation coordinating body for NG911 system deployment, PEMA recognized that this effort entailed significant investment, detailed planning and close cooperation among public- and private-sector entities. As a part of this transition, PEMA identified the need for GIS support services and strategic planning.

Solution: PEMA retained MCP to assist with GIS and NG911 planning and integration. MCP completed the following tasks:

- Provided a GIS education workshop series, agenda and session materials for Commonwealth and local GIS staff
- Developed an NG911 statewide strategic plan with GIS and policy development
- Developed a legislative model for future 911 capabilities and program role
- Designed and implemented a statewide ESInet
- Enabled a shared services environment for improving disaster recovery, reducing recurring PSAP costs and increasing interoperability

Key Result: MCP helped PEMA to create a reliable, efficient and flexible deployment of NG911 capabilities through stakeholder participation and to position itself as the leader in Pennsylvania public safety communications and technology.

For GIS services, MCP supported:

- Final GIS gap analysis and statewide NG911 strategic plan
- Statewide orthoimagery initiative and comprehensive GIS gap analysis
- Documentation regarding database structure and management workflows
- Project status reports documenting progress of GIS gap analysis
- Refresh of the Commonwealth's GIS strategic plan
- Guidance on GIS data development and maintenance
- GIS database workflow requirements

MCP also helped PEMA implement a Commonwealth-wide ESInet, with connectivity to each county PSAP, to fully operationalize emergency call delivery, call processing and LMR capabilities that support effective response to emergency situations. MCP's subject-matter experts helped PEMA to improve its technology investments by achieving interoperability and shared funding capabilities for sustainable deployments.

6. Contractual Requirements

Compliance with RFP Terms

MCP is pleased to comply with the Expected Contract Terms in Section D of the RFP.

MCP Customer Contract

A sample copy of our Professional Services Agreement is provided in Appendix A.

7. Financial Stability

Financial Report

MCP is fiscally sound and well prepared to handle the financial requirements to perform the scope of work as identified in the proposal for the duration of the contract. We are a private company and have provided a bank reference and 2022 audited financials marked “CONFIDENTIAL – DO NOT DISCLOSE EXCEPT FOR THE EXPRESS PURPOSE OF PROPOSAL EVALUATION” in Appendix B,

Pending Litigation

MCP has no litigation or government or regulatory action pending or threatened against us within the last three years that would have a bearing on our ability to provide services to Augusta.

Lawsuits or Claims

MCP has had no lawsuits filed against us during the past five years in which a business or government customer of ours has claimed that MCP failed to properly provide any aspect of the type of services included in this bid.

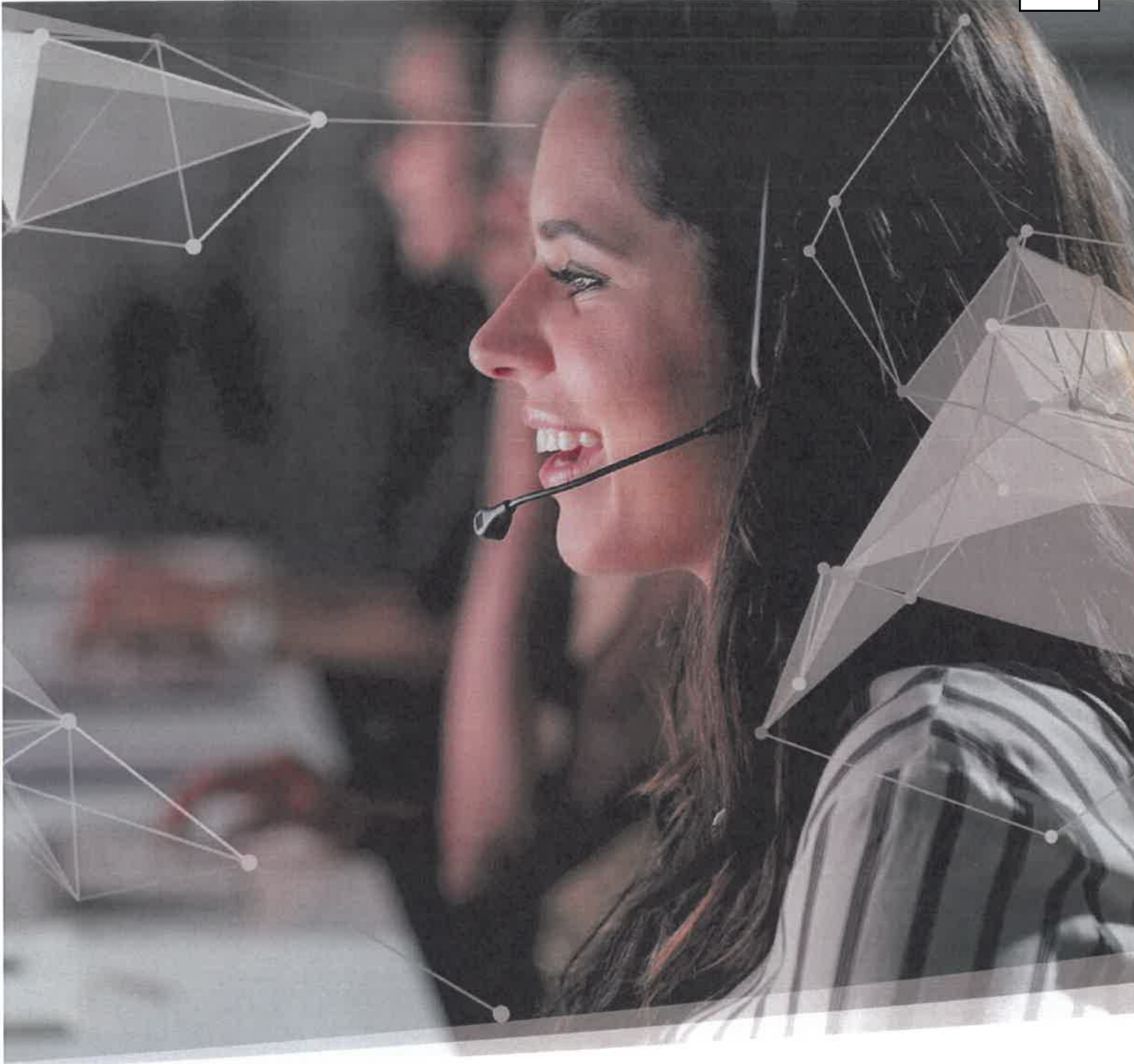
8. References

Client References	
<p>Reference 1: City of Atlanta, Georgia</p> <p>Service Provided: GIS System Administration Support Services</p> <p>Dates of Contract: December 2021 to Present</p>	<p>Contact Name: Arlanda Ross, Atlanta Information Management Program Director</p> <p>Address: 55 Trinity Ave SW, Suite G700, Atlanta, GA 30303</p> <p>Email: adross@atlantaga.gov</p> <p>Telephone: 404.886.1428</p>
<p>Reference 2: Holmes County, Florida</p> <p>Service Provided: GIS Services</p> <p>Dates of Contract: May 2022 to Present</p>	<p>Contact Name: Lt. Clint Smith, Communications Division</p> <p>Address: 211 North Oklahoma Street Bonifay, FL 32425</p> <p>Email: smithc@holmesso.org</p> <p>Telephone: 850.547.3681 Opt. #1</p>
<p>Reference 3: Fulton County, Georgia</p> <p>Service Provided: GIS Assessment</p> <p>Dates of Contract: February 2021 to December 2022</p>	<p>Contact Name: Chris Sweigart, Fulton County Emergency Services Director</p> <p>Address: 130 Peachtree St SW, Suite 3136, Atlanta, GA 30303</p> <p>Email: chris.sweigart@fultoncountyga.gov</p> <p>Telephone: 678.237.3564</p>
<p>Reference 4: Pennsylvania Emergency Management Agency</p> <p>Service Provided: GIS Support, Next Generation 9-1-1 Planning and Integration</p> <p>Dates of Contract: July 2011 to October 2018</p>	<p>Contact Name: Jeff Boyle, Executive Deputy Director</p> <p>Address: 1310 Elmerton Avenue, Harrisburg, PA 17110</p> <p>Email: jeffboyle@pa.gov</p> <p>Telephone: 717.651.2218</p>

More details regarding the above projects can be found in Section 5. Scope of Services under Similar Next Generation 9-1-1 Projects.

9. Fee Proposal

The Fee Proposal form is provided under separate cover to comply with the requirements of the RFP.



Request for Proposal Item #24-167 – Fee Proposal

Consultant Services for NextGen 9-1-1 Geographic Information Systems Support

March 27, 2024, Resubmitted May 16, 2024

Augusta, Georgia



May 16, 2024

Gerri A. Sams
Procurement Director
Augusta Information Technology Department
535 Telfair Street, Room 605
Augusta, Georgia 30901

Re: Fee Proposal for Consultant Services for NextGen 9-1-1 Geographic Information Systems Support

Dear Ms. Sams:

Mission Critical Partners, LLC (MCP) appreciates the opportunity to provide this fee proposal to Augusta, Georgia (Augusta) for consultant services for NextGen 9-1-1 Geographic Information Systems (GIS).

As required, we are submitting the proposal in the following formats: One (1) unbound signed original, along with seven (7) spiral bound copies of the technical proposal and one (1) Fee Proposal submitted under separate cover.

MCP is prepared to serve Augusta by assisting you with achieving optimal delivery of emergency communications services—**because the mission matters**. If you have any questions regarding the information submitted, please contact Jim Rowe, the point of contact for this proposal response. His contact information follows:

Jim Rowe, Client Services Director
Mission Critical Partners, LLC
690 Gray's Woods Blvd.
Port Matilda, PA 16870

Cell: 689.203.6012
Office: 888.862.7911
Fax: 814.217.6807
Email: JimRowe@MissionCriticalPartners.com

I am the authorized representative submitting this proposal on MCP's behalf and may be contacted at 888.862.7911 or Contracts@MissionCriticalPartners.com.

On behalf of our entire team, we stand behind Augusta, Georgia to serve as your partner and your advocate.

Sincerely,

Mission Critical Partners, LLC



John L. Spearly
Director of Contract Administration

Fee Proposal

Please follow the fee proposal format as listed when submitting your fee proposal:

REQUIRED: NG9-1-1 Data Services

Provide a total price for the items below. Items marked with a * are required.

Price adjustments are based on performing all work fully remote. MCP has applied our unloaded rates for this project. As such, the City of Augusta understands and agrees that the City is responsible for reimbursing MCP for expenses incurred as a result of onsite time requested by the City.

Item	Total Price
Augusta GIS NG9-1-1 Data General Audit*	Removed from Scope
Augusta Data Validation* <i>Funded by the State 911 Board – GIO: Validation Portal</i>	\$0.00
Augusta Data Remediation*	\$95,920.00
Data Creation (missing data)*	Removed from Scope
Development of Standard Operating Procedure for data maintenance*	\$8,560.00
Staff Training* <i>State validation system includes user guide and assistance</i>	\$0.00
Media Drive (Hardware or Software for Data Delivery)* Augusta reserves the right to purchase any necessary hardware from our own sources, but the vendor is asked to denote any equipment required. <i>MCP shall make all data available through our secure portal for the duration of the project and up to 90 days after final acceptance from the City at no cost</i>	\$0.00
Sum Total Price	\$104,480.00

OPTIONAL: Additional Analysis

The Proposer may choose to offer additional data analysis services **beyond those described in the Scope of Services** based upon their subject matter expertise. If additional analysis services are offered, provide a description and price for each type of analysis below.

These optional services will not be considered as part of the RFP evaluation.

Item & Description	Total Price
Full GIS Capabilities Gap Assessment (MCP MAPS) (see Appendix A for additional information)	\$24,256.00
GIS Strategic Plan (See Appendix A for additional information)	\$19,024.00

SUBMITTED BY: 

NAME: John L. Spearly, Director of Contract Administration

COMPANY: Mission Critical Partners, LLC

ADDRESS: 690 Grays Woods Blvd.

CITY/STATE: Port Matilda, PA 16870

TELEPHONE NO.: 888-862-7911

FAX NO.: 814-217-6807

EMAIL: contracts@missioncriticalpartners.com

Pricing Assumptions

We stand ready to assist Augusta by offering these unique services that complement the day-to-day duties of your staff. After 120 days from the submittal date, MCP reserves the right to revisit pricing and scope with Augusta to address any potential changes that may have occurred since the submittal that could impact delivery.

Request for Proposals

Request for Proposals will be received at this office until **Monday, April 1, 2024 @ 11:00 a.m.** via ZOOM Meeting ID: **898 8443 8255**; Passcode: **24167** for furnishing:

RFP Item #24-167 Consultant Services for NextGen 9-1-1 Geographic Information Systems Support for Augusta, GA – Information Technology Department

RFPs will be received by: The Augusta Commission hereinafter referred to as the OWNER at the offices of:

Gerri A. Sams, Director
Augusta Procurement Department
535 Telfair Street - Room 605
Augusta, Georgia 30901

RFP documents may be viewed on the Augusta Georgia web site under the Procurement Department ARcbid. RFP documents may be obtained at the office of the Augusta, GA Procurement Department, 535 Telfair Street – Room 605, Augusta, GA 30901 (706-821-2422).

All questions must be submitted in writing by fax to 706 821-2811 or by email to procbidandcontract@augustaga.gov to the office of the Procurement Department by Friday, March 14, 2024, @ 5:00 P.M. No RFP will be accepted by fax or email, all must be received by mail or hand delivered.

No RFP may be withdrawn for a period of **90** days after bids have been opened, pending the execution of contract with the successful bidder(s).

Request for proposals (RFP) and specifications. An RFP shall be issued by the Procurement Office and shall include specifications prepared in accordance with Article 4 (Product Specifications), and all contractual terms and conditions, applicable to the procurement. **All specific requirements contained in the request for proposal including, but not limited to, the number of copies needed, the timing of the submission, the required financial data, and any other requirements designated by the Procurement Department are considered material conditions of the bid which are not waivable or modifiable by the Procurement Director.** All requests to waive or modify any such material condition shall be submitted through the Procurement Director to the appropriate committee of the Augusta, Georgia Commission for approval by the Augusta, Georgia Commission. Please mark RFP number on the outside of the envelope.

GEORGIA E-Verify and Public Contracts: The Georgia E-Verify law requires contractors and all sub-contractors on Georgia public contract (contracts with a government agency) for the physical performance of services over \$2,499 in value to enroll in E-Verify, **regardless of the number of employees.** They may be exempt from this requirement if they have no employees and do not plan to hire employees for the purpose of completing any part of the public contract. Certain professions are also exempt. All requests for proposals issued by a city must include the [contractor affidavit](#) as part of the requirement for their bid to be considered.

Proponents are cautioned that acquisition of RFP documents through any source other than the office of the Procurement Department is not advisable. Acquisition of RFP documents from unauthorized sources places the proponent at the risk of receiving incomplete or inaccurate information upon which to base their qualifications.

Correspondence must be submitted via mail, fax or email as follows:


**Augusta Procurement Department
Attn: Gerri A. Sams, Director of Procurement
535 Telfair Street, Room 605
Augusta, GA 30901
Fax: 706-821-2811 or Email: procbidandcontract@augustaga.gov**

GERI A. SAMS, Procurement Director

Publish:

Augusta Chronicle February 22, 29, 2024, and March 7, 14, 2024
Metro Courier February 24, 2024

Revised: 3/22/21

		RFP Item #24-167 Consultant Services for NexGen 9-1-1 Geographic Information Systems Support for Augusta, GA Information Technology Department RFP Due: Monday, April 1, 2024 @ 11:00 a.m.					
Total Number Specifications Mailed Out: 21 Total Number Specifications Download (Demandstar): 13 Total Electronic Notifications (Demandstar): 602 Georgia Procurement Registry: 2553 Total packages submitted: 6 Total Noncompliant: 0							
VENDORS	Attachment "B"	E-Verify #	Save Form	Addendum 1	Original 1	Copies 7	Fee Proposal
Surveying And Mapping, LLC 115 Westridge Industrial Blvd, Suite 150 McDonough, GA 30253	Yes	1259240	Yes	Yes	Yes	Yes	Yes
Mission Critical Partners, LLC 690 Gray's Wood Blvd. Port Matilda, PA 16870	Yes	394283	Yes	Yes	Yes	Yes	Yes
Geo-Comm, INC 1100 W. St. Germain Street Suite 300 St. Cloud, MN 56301	Yes	111605	Yes	Yes	Yes	Yes	Yes
Motorola Solutions Connectivity, Inc 500 S Monroe St. Ste 4400 Chicago, IL 60661	Yes	61300	Yes	Yes	Yes	Yes	Yes
EBA Engineering, INC 6100 Chevy Chase Drive Suite 200 Laurel, MD 20707	Yes	645959	Yes	Yes	Yes	Yes	Yes
Michael Baker International, Inc. 100 Airside Drive Moon Township, PA 15108	Yes	19959	Yes	Yes	Yes	Yes	Yes
Intrado Life & Safety, Inc.	No Response						



RFP Item #24-167 Consultant Services for NexGen 9-1-1 Geographic Information Systems Support
for Augusta GA - Information Technology Department
Evaluation Date: Thursday, April 16, 2024 @ 3:00 p.m. via ZOOM

Vendors			Surveying And Mapping, LLC 115 Westridge Industrial Boulevard, Suite 150 McDonough, GA 30253	Mission Critical Partners, LLC 690 Gray's Wood Blvd. Port Matilda, PA 16870	Motorola Solutions Connectivity, Inc 500 S Monroe St. Ste 4400 Chicago, IL 60661	EBA Engineering, INC 6100 Chevy Chase Drive Suite 200 Laurel, MD 20707	Geo-Comm, INC 1100 W. St. Germain Street Suite 300 St. Cloud, MN 56301	Michael Baker International, Inc. 100 Airside Drive Moon Township, PA 151	Surveying And Mapping, LLC 115 Westridge Industrial Boulevard, Suite 150 McDonough, GA 30253	Mission Critical Partners, LLC 690 Gray's Wood Blvd. Port Matilda, PA 16870	Motorola Solutions Connectivity, Inc 500 S Monroe St. Ste 4400 Chicago, IL 60661	EBA Engineering, INC 6100 Chevy Chase Drive Suite 200 Laurel, MD 20707	Geo-Comm, INC 1100 W. St. Germain Street Suite 300 St. Cloud, MN 56301	Michael Baker International, Inc. 100 Airside Drive Moon Township, PA 151
Phase 1			Ranking of 0-5 (Enter a number value between 0 and 5)						Weighted Scores					
Evaluation Criteria	Ranking	Points	Scale 0 (Low) to 5 (High)											
1. Completeness of Response • Package submitted by the deadline • Package is complete (includes requested information as required per this solicitation) • Attachment B is complete, signed and notarized	N/A	Pass/Fail	PASS	PASS	PASS	PASS	PASS	PASS	PASS	PASS	PASS	PASS	PASS	PASS
2. Qualifications & Experience	(0-5)	15	3.7	5.0	3.7	2.7	4.3	4.0	55.0	75.0	55.0	40.0	65.0	60.0
3. Organization & Approach	(0-5)	10	2.7	4.0	2.7	3.0	3.0	3.7	26.7	40.0	26.7	30.0	30.0	36.7
4. Scope of Services Provide detail experience and your companies approach to the following questions: a. Describe your firm's overall proposed approach to each phase of the project described in the Scope of Services (Section C of this RFP), including a proposed schedule. b. Confirm your firm's ability to deliver data that meets or exceeds applicable NENA Standards, as outlined under Data Specifications in Section C of this RFP. c. Confirm your firm's ability to provide project deliverables as outlined under Project Deliverables in Section C of this RFP. d. Describe your firm's proposed approach to project management, including mechanisms for providing updates to Augusta throughout the project. e. Describe your firm's proposed approach to data analysis, including specific techniques to be employed. If any described techniques would introduce additional costs, state that in response to this question and provide the line-item cost in your Fee Proposal. f. Describe your firm's proposed approach to quality assurance and quality control for delivered data. g. Provide a description or example of what your firm would include in a Standard Operating Procedure developed for Augusta, as outlined under SOP in Section C of this RFP. h. Provide detailed examples of at least three (3) projects in which your firm has successfully provided Next Generation 9-1-1 analysis and remediation similar in scope to this project.	(0-5)	40	3.3	5.0	3.0	2.3	4.0	3.7	133.3	200.0	120.0	93.3	160.0	146.7
5. Financial Stability	(0-5)	5	3.0	4.3	4.0	3.3	3.7	4.3	15.0	21.7	20.0	16.7	18.3	21.7
6. References	(0-5)	5	3.3	4.3	3.0	0.7	3.7	4.0	16.7	21.7	15.0	3.3	18.3	20.0
Phase 1 Total - (Total Maximum Ranking 25 - Maximum Weighted Total Possible 375)			16.0	22.7	16.3	12.0	18.7	19.7	246.7	358.3	236.7	183.3	291.7	285.0
Phase 2 (Option - Numbers 8-9) (Vendors May Not Receive Less Than a 3 Ranking in Any Category to be Considered for Award)														
8. Presentation by Team	(0-5)	10							0.0	0.0	0.0	0.0	0.0	0.0
9. Q&A Response to Panel Questions	(0-5)	5							0.0	0.0	0.0	0.0	0.0	0.0
10. Cost/Fee Proposal Consideration (only choose 1 line according to dollar value of the proposal in relation to all fee proposals - enter the point value for the one line only)			Cost/Fee Proposal Consideration						Cost/Fee Proposal Consideration					
Lowest Fees	5	10						5.0	0.0	0.0	0.0	0.0	0.0	50.0
Second	5	6					5.0		0.0	0.0	0.0	0.0	30.0	0.0
Third	5	4		5.0					0.0	20.0	0.0	0.0	0.0	0.0
Forth	5	2							0.0	0.0	0.0	0.0	0.0	0.0
Fifth	5	1							0.0	0.0	0.0	0.0	0.0	0.0
Total Phase 2 - (Total Maximum Ranking 15 - Maximum Weighted Total Possible 125)			0.0	5.0	0.0	0.0	5.0	5.0	0.0	20.0	0.0	0.0	30.0	50.0
Total (Total Possible Score 500) Total (May not Receive Less Than a 3 Ranking in Any Category to be Considered for Award)														
Total Cumulative Score (Maximum point is 525)			16.0	27.7	16.3	12.0	23.7	24.7	246.7	378.3	236.7	183.3	321.7	335.0

Internal Use Only

Evaluator: Cumulative Date: 4/18/24
Procurement Department Representative: Nancy Williams
Procurement Department Completion Date: 4/18/24



INFORMATION TECHNOLOGY

Item 3.

Tameka Allen
Chief Information Officer

Reggie Horne
Deputy Chief Information Officer

Gary Hewett
Deputy Chief Information Officer

To: Ms. Geri Sams, Procurement Director
From: Ms. Tameka Allen, Chief Information Officer
Date: May 9, 2024

Subject: RFP #24-167 Recommendation of Award

The Procurement Department recently advertised RFP #24-167 for Consultant Services for Next Generation 9-1-1. Multiple qualified proposers responded to the RFP. A committee including representatives from the Information Technology and E911 Departments evaluated the proposals provided by each firm.

Following the evaluation process, the committee recommends award of RFP #24-167 to Mission Critical Partners, LLC as the best responsive bidder. Please proceed to schedule a contract negotiation meeting.

Please let us know if you have any questions. We appreciate Procurement's assistance with this RFP.

Information Technology
535 Telfair Street, Building 2000
Augusta, GA 30901
(706) 821-2522 – FAX (706) 821-2530
www.AugustaGa.gov

SAM
Attn: Josh Aley
6700 Antioch, Suite 220
Merriam, KS 66204

Michael Baker International
Attn: Joanna Wooten
48 Peachtree Ave #429
Atlanta, GA 30305

Motorola Solutions
Attn: Frank Rovella
75 Rock Road
Glen Rock, NJ 07452

SAM
Attn: Josh Aley
6700 Antioch, Suite 220
Merriam, KS 66204

Michael Baker International
Attn: Joanna Wooten
48 Peachtree Ave #429
Atlanta, GA 30305

Motorola Solutions
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Glen Rock, NJ 07452

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6700 Antioch, Suite 220
Merriam, KS 66204

Michael Baker International
Attn: Joanna Wooten
48 Peachtree Ave #429
Atlanta, GA 30305

Motorola Solutions
Attn: Frank Rovella
75 Rock Road
Glen Rock, NJ 07452

SBL USA
Attn: Asdya Avinash
73 US Highway 17-92 North
Haines City, FL 33844

Digital Data Technologies Inc.
Attn: Daniel Casey
2323 W. Fifth Ave Ste. 210
Columbus, OH 43204

Mission Critical Partners
Attn: Holly Bishop
690 Grays Woods Blvd.
Port Matilda, PA 16870

SBL USA
Attn: Asdya Avinash
73 US Highway 17-92 North
Haines City, FL 33844

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Mission Critical Partners
Attn: Holly Bishop
690 Grays Woods Blvd.
Port Matilda, PA 16870

Intrado
Attn: Krystal Cruz
8715 Coco Plum Place
Orlando, FL 32827

Life Information Technology
Attn: Chastity Rouse
1224 Pickens St.
Columbia, SC 29201

Geographic Technologies Group
Attn: Lydiah Ribar
3937 Medieval Ct
Valdosta GA 31605

Intrado
Attn: Krystal Cruz
8715 Coco Plum Place
Orlando, FL 32827

Life Information Technology
Attn: Chastity Rouse
1224 Pickens St.
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Columbia, SC 29201

Geographic Technologies Group
Attn: Lydiah Ribar
3937 Medieval Ct
Valdosta GA 31605

Addendum 1

BIDDERS LIST

BID () RFP () RFQ () ITEM # 24-167

DATE	Company Name & Contact Person	Complete Mailing Address	SPEC #	MAILED BY
3/20	Leaneer Enterprises LLC Attn: Antwan Robinson 324 East Arlington Ave Greer, South Carolina 29651		24-167	TVS
3/21	SpatialGIS Attn: Kendrick O. Faison 2004 Kintore Circle Ste 102 Odenton MD 21113		24-167	TVS

Tywanna Scott

From: bidnotice.donotreply@doas.ga.gov
Sent: Friday, February 23, 2024 11:11 AM
To: Tywanna Scott
Subject: [EXTERNAL] Confirmation of the Event Batch Email process - PE-72155-NONST-2024-000000038

Dear Tywanna Scott,
tscott@augustaga.gov

Please review the particulars of an event for 72155-AUGUSTA, CITY OF furnished below.

Event Number: PE-72155-NONST-2024-000000038
Event Title: 24-167 Consultant Services for NextGen 9-1-1 Geographic Information System Support
Event Type: Non-State Agency

Process Log
2024/02/23 10:54:53 : Log starts for - 8709129 - EVENT_RELEASE_TO_SUPL
2024/02/23 10:54:55 : Email Process Log for the Event#: PE-72155-NONST-2024-000000038
2024/02/23 10:54:55 : Email Batch# 2402236234
2024/02/23 10:54:55 : Notification Type: EVENT_RELEASE_TO_SUPL
2024/02/23 11:10:58 : Total No of Contacts found for sending Email: 2553
2024/02/23 11:10:58 : No of Email(s) not sent due to Bad Email Address: 0

The sourcing event can be reviewed at:
<https://ssl.doas.state.ga.us/gpr/eventDetails?eSourceNumber=PE-72155-NONST-2024-000000038&sourceSystemType=gpr20>

02/23/2024 11:10:58 AM

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Planholders

Add Supplier

Export To Excel

Supplier (17)

Supplier ≡

Download Date

A3 Innovation, Inc.	03/10/2024
Better Everyday Cyber, LLC	02/24/2024
Brown Infrastructure Technologies	02/23/2024
Colliers Engineering & Design	02/23/2024
Critical Response Strategies (CRS)	02/23/2024
Dodge Data	02/23/2024
EBA Engineering, Inc.	02/26/2024
GeoJustice Project	03/25/2024
Integrity Consult Solutions, LLC	02/24/2024
Intrado Life & Safety	03/08/2024
IXP Corporation	03/01/2024
Keystone Co LLC	03/24/2024
NOVA Engineering & Environmental, LLC	02/27/2024
Onvia, Inc. - Content Department	02/23/2024
Pike Engineering	02/26/2024

1 2

Showing 1-15 of 17

Add Supplier

Supplier Details

Supplier Name	A3 Innovation, Inc.
Contact Name	Alexander Abraham

FYI: Process Regarding Request for Proposals

Sec. 1-10-51. Request for proposals.

Request for proposals shall be handled in the same manner as the bid process as described above for solicitation and awarding of contracts for goods or services with the following exceptions:

- (a) Only the names of the vendors making offers shall be disclosed at the proposal opening.
- (b) Content of the proposals submitted by competing persons shall not be disclosed during the process of the negotiations.
- (c) Proposals shall be open for public inspection only after the award is made.
- (d) Proprietary or confidential information, marked as such in each proposal, shall not be disclosed without the written consent of the offeror.
- (e) Discussions may be conducted with responsible persons submitting a proposal determined to have a reasonable chance of being selected for the award. These discussions may be held for the purpose of clarification to assure a full understanding of the solicitation requirement and responsiveness thereto.
- (f) Revisions may be permitted after submissions and prior to award for the purpose of obtaining the best and final offers.
- (g) In conducting discussions with the persons submitting the proposals, there shall be no disclosure of any information derived from the other persons submitting proposals.

Sec. 1-10-52. Sealed proposals.

- (a) *Conditions for use.* In accordance with O.C.G.A. § 36-91-21(c)(1)(C), the competitive sealed proposals method may be utilized when it is determined in writing to be the most advantageous to Augusta, Georgia, taking into consideration the evaluation factors set forth in the request for proposals. The evaluation factors in the request for proposals shall be the basis on which the award decision is made when the sealed proposal method is used. Augusta, Georgia is not restricted from using alternative procurement methods for

obtaining the best value on any procurement, such as Construction Management at Risk, Design/Build, etc.

- (b) *Request for proposals.* Competitive sealed proposals shall be solicited through a request for proposals (RFP).
- (c) *Public notice.* Adequate public notice of the request for proposals shall be given in the same manner as provided in section 1-10- 50(c)(Public Notice and Bidder's List); provided the normal period of time between notice and receipt of proposals minimally shall be fifteen (15) calendar days.
- (d) *Pre-proposal conference.* A pre-proposal conference may be scheduled at least five (5) days prior to the date set for receipt of proposals, and notice shall be handled in a manner similar to section 1-10-50(c)-Public Notice and Bidder's List. No information provided at such pre-proposal conference shall be binding upon Augusta, Georgia unless provided in writing to all offerors.
- (e) *Receipt of proposals.* Proposals will be received at the time and place designated in the request for proposals, complete with bidder qualification and technical information. No late proposals shall be accepted. Price information shall be separated from the proposal in a sealed envelope and opened only after the proposals have been reviewed and ranked.

The names of the offerors will be identified at the proposal acceptance; however, no proposal will be handled so as to permit disclosure of the detailed contents of the response until after award of contract. A record of all responses shall be prepared and maintained for the files and audit purposes.

- (f) *Public inspection.* The responses will be open for public inspection only after contract award. Proprietary or confidential information marked as such in each proposal will not be disclosed without written consent of the offeror.
- (g) *Evaluation and selection.* The request for proposals shall state the relative importance of price and other evaluation factors that will be used in the context of proposal evaluation and contract award. (Pricing proposals will not be opened until the proposals have been reviewed and ranked). Such evaluation factors may include, but not be limited to:

- (1) The ability, capacity, and skill of the offeror to perform the contract or

provide the services required;

- (2) The capability of the offeror to perform the contract or provide the service promptly or within the time specified, without delay or interference;
 - (3) The character, integrity, reputation, judgment, experience, and efficiency of the offeror;
 - (4) The quality of performance on previous contracts;
 - (5) The previous and existing compliance by the offeror with laws and ordinances relating to the contract or services;
 - (6) The sufficiency of the financial resources of the offeror relating to his ability to perform the contract;
 - (7) The quality, availability, and adaptability of the supplies or services to the particular use required; and
 - (8) Price.
- (h) *Selection committee.* A selection committee, minimally consisting of representatives of the procurement office, the using agency, and the Administrator's office or his designee shall convene for the purpose of evaluating the proposals.
- (i) *Preliminary negotiations.* Discussions with the offerors and technical revisions to the proposals may occur. Discussions may be conducted with the responsible offerors who submit proposals for the purpose of clarification and to assure full understanding of, and conformance to, the solicitation requirements. Offerors shall be accorded fair and equal treatment with respect to any opportunity for discussions and revision of proposals and such revisions may be permitted after submission and prior to award for the purpose of obtaining best and final offers. In conducting discussions, there shall be no disclosure of information derived from proposals submitted by competing offerors.
- (j) From the date proposals are received by the Procurement Director through the date of contract award, no offeror shall make any substitutions, deletions,

additions or other changes in the configuration or structure of the offeror's teams or members of the offeror's team.

- (k) *Final negotiations and letting the contract.* The Committee shall rank the technical proposals, open and consider the pricing proposals submitted by each offeror. Award shall be made or recommended for award through the Augusta, Georgia Administrator, to the most responsible and responsive offeror whose proposal is determined to be the most advantageous to Augusta, Georgia, taking into consideration price and the evaluation factors set forth in the request for proposals. No other factors or criteria shall be used in the evaluation. The contract file shall contain a written report of the basis on which the award is made/recommended. The contract shall be awarded or let in accordance with the procedures set forth in this Section and the other applicable sections of this chapter.



ITEM COVERSHEET
Public Safety Committee
Meeting Date: August 13, 20024

Department:	Fire
Presenter:	Antonio Burden, Fire Chief/EMA Director
Caption:	Motion to approve the Mutual Aid Agreement between Augusta, Georgia and Harlem, Georgia and to authorize the mayor to execute the appropriate documents.
Background:	This agreement provides for assistance when disasters occur to the magnitude which would necessitate the combined effort of both agencies to mitigate said disaster(s) and is applicable to all areas within the boundary of the City of Harlem, as well as all areas within Augusta, Georgia.
Analysis:	N/A
Financial Impact:	N/A
Alternatives:	None at this time.
Recommendation:	To approve the Motion to approve the Mutual Aid Agreement between Augusta, Georgia and Harlem, Georgia and to authorize the Mayor to execute the appropriate documents.
Funds are available in the following accounts:	N/A
<u>REVIEWED AND APPROVED BY:</u>	Antonio Burden, Fire Chief/EMA Director

MUTUAL AID AGREEMENT

This Agreement, (the "Agreement"), made as of this 24 day of June, 2024 (the "Effective Date") by and between **AUGUSTA, GEORGIA**, the consolidated government of Richmond County and the City of Augusta and a political subdivision of the State of Georgia, acting by and through its duly elected Board of Commissioners (hereinafter referred to as "AUGUSTA") and **HARLEM, GEORGIA**, a political subdivision of the State of Georgia, acting by and through its duly elected City Council (hereinafter referred to as "Harlem"). Augusta and the City of Harlem are each sometimes referred to herein as a "Party" to this Agreement and may be jointly referred to as the "Parties".

WITNESSETH:

WHEREAS, Augusta and Harlem have certain contiguous boundaries; and

WHEREAS, Augusta and Harlem each maintain and staff a fire department for the purpose of fire suppression, protection, prevention, rescue and emergency medical assistance and response to other local emergencies; and

WHEREAS, Augusta and Harlem have determined that it is to the mutual advantage and benefit of each Party that they render supplemental fire suppression, protection, prevention, rescue and emergency medical assistance and response to other local emergencies to the other Party in the event of a fire or other local emergency, and that the Parties take part in joint training exercises, and

WHEREAS, it is the desire of the Parties to enter into this Agreement for mutual aid pursuant to the Georgia Mutual Aid Act, O.C.G.A. Section 36-69-1, et seq. and pursuant to the 1983 Constitution of the State of Georgia, Article X, Section II, Paragraph 3.

NOW THEREFORE, in consideration of the mutual covenants contained herein, and for other good and valuable consideration, the Parties hereto agree as follows:

1. MUTUAL AID.

- a) The generally available level of mutual aid shall be as agreed upon by the Fire Chief of Augusta (the "Augusta Fire Chief") and the Fire Chief of Harlem (the "Harlem Fire Chief"). The Party furnishing aid shall determine the actual amount of equipment and staff it will make available in each instance of emergency based on the available personnel and equipment and local conditions at the time of the emergency.
- b) Aid actually furnished may be recalled at the discretion of the Augusta Fire Chief or the Harlem Fire Chief as the case may be or by the designee of the Fire Chief of the Party furnishing the aid.
- c) The Parties will participate in joint training exercises to promote a basic standardization of operations and philosophy to the extent necessary as determined and agreed upon by the Augusta Fire Chief and the City of Harlem Fire Chief.

MUTUAL AID AGREEMENT

2. SUPERVISION.

- a) The Parties shall create an agreed upon Incident Command System ("ICS"), which shall direct the handling of all incidents. Each Party shall designate and dispatch a Chief Officer. The Chief Officer of the furnishing Party shall coordinate resources of the furnishing Party and shall report to the Chief Officer of the receiving Party.
- b) When the furnishing Party's Chief Officer arrives before the Chief Officer of the receiving Party, that officer shall coordinate and give general directions as to the work to be done. This Chief Officer of the furnishing Party will be in command until properly relieved by the Chief Officer of the receiving Party.
- c) Personnel from the Furnishing Party will work under their own supervisors and with their own equipment except as provided in Paragraph (a) above.
- d) The appropriate officers of the receiving Party will give directions regarding work to the Chief Officer of the furnishing Party except as provided in Paragraph 2(a) above.
- e) Each Party agrees that it will be responsible to provide any backup coverage necessary for its own operations.
- f) The receiving Party will be responsible for providing gasoline, diesel fuel, oil and other material as needed for use of equipment at the scene of the incident or the alternative, may submit payment to the furnishing Party for such materials provided by the furnishing Party.

3. LIABILITY.

- a) The provisions of this Agreement shall not be construed as creating a duty or any liability on the part of either Party to this Agreement to respond to an incident within the jurisdiction of the receiving Party. The Fire Chief of the Party being asked to furnish aid shall have the sole discretion to determine if such aid shall be furnished to the other Party.
- b) There shall be no liability imposed on any Party or its personnel for failure to respond to any incident pursuant to this Agreement.
- c) (No employee or volunteer of a Party shall be deemed to be an employee, volunteer or agent of the other Party because of any action or incident arising pursuant to this Agreement.
- d) All damages or repairs to any equipment or apparatus shall be the responsibility of the owner of such equipment or apparatus.
- e) Any damage or other compensation which is required to be paid to any employee or volunteer by reason of an injury occurring while providing services pursuant to this Agreement shall be the sole responsibility of the Party for whom such injured person is serving as an employee or volunteer.

4. CONSIDERATION AND COMPENSATION.

- a) No Party is required to pay any compensation to the other party for services rendered pursuant to this Agreement.

MUTUAL AID AGREEMENT

- b) The mutual advantage and protection afforded by this Agreement is adequate consideration to each Party.
- c) Each party to this Agreement shall comply with workers compensation laws of the State of Georgia without any cost to the other Party.
- d) Each party shall pay its own personnel and other costs without cost to the other Party except as provided in Paragraph 3(e) of this Agreement.

5. RELEASE OF CLAIMS.

Each Party agrees to release the other Party from any and all liability, claims, judgments, costs, or demands for damage to its Property or for personal injury to its personnel, whether directly arising or indirectly arising out of the use of any vehicle, equipment, or apparatus the other Party during the provision of service pursuant to this Agreement.

6. THIRD-PARTY BENEFICIARIES.

This Agreement shall not be construed as, or deemed to be, an Agreement for the benefit to any third-party or parties, and no third parties shall have any right of action hereunder for any cause whatsoever.

7. TERM OF AGREEMENT.

Unless otherwise extended or shortened in writing by all parties, this Agreement shall expire five (5) years from the Effective Date of this Agreement. In no event shall this Agreement extend for more than five (5) years from the Effective Date of this Agreement. This Agreement may be unilaterally terminated by either Party upon sixty (60) days prior written notice to the other Party.

8. STANDBY OF EQUIPMENT - MUTUAL AID.

- a) Each Party agrees and acknowledges that it will be the responsibility of each Party to provide back-up coverage necessary for its own operation.
- b) In the event that a receiving Party has dedicated a major amount of fire suppression or specialized equipment on an incident, the receiving Party may request aid to cover vacant areas by locating personnel or equipment of the furnishing Party in the receiving Party's jurisdiction.

9. ENTIRE AGREEMENT.

- a) This Agreement shall constitute the entire Agreement between the Parties and no modification thereof shall be binding unless evidenced by an amendment to this Agreement or a subsequent signed written agreement.

AUGUSTA, GEORGIA, AND HARLEM, GEORGIA

MUTUAL AID AGREEMENT

b) This Agreement shall be the sole instrument for the provision of emergency fire suppression, protection, prevention and rescue and emergency medical assistance and response to other local emergencies between the Parties.

10. SEVERABILITY OF TERMS.

In the event any part or provision of this Agreement is held to be invalid, the remainder of this Agreement shall not be affected thereby and shall continue in full force and effect.

11. GOVERNING LAW.

This Agreement shall be governed in all respects by the laws of the State of Georgia.

12. CONSTRUCTION.

Nothing in this Agreement is intended to or shall be construed as modifying the respective rights and obligations of the Parties under a mutual aid agreement as specifically provided by the Georgia Mutual Aid Act.

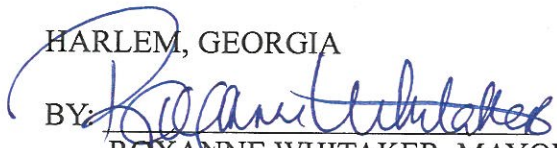
IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed in three counterparts, each to be considered as an original by their duly authorized officers.

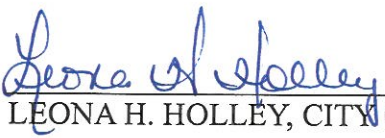
AUGUSTA, GEORGIA

BY: _____
GARNETT L. JOHNSON, MAYOR
AUGUSTA, GA

Attest: _____
LENA J. BONNER, CLERK OF THE
BOARD OF COMMISSIONER'S

HARLEM, GEORGIA

BY: 
ROXANNE WHITAKER, MAYOR
HARLEM, GA

Attest: 
LEONA H. HOLLEY, CITY CLERK



Public Safety

Meeting Date: 08/13/2024

RCMO Rohde Schwarz

- Department:** Marshal's Office
- Presenter:** Major Jeff Barrett
- Caption:** Motion to approve purchase of new screening equipment under the previously approved OPB Grant Program by Rohde Schwarz in the amount of \$525,715.
- Background:** N/A
- Analysis:** N/A
- Financial Impact:** The purchase is for \$525,715 to be paid from grant account and reimbursed by grant GA-0013862
- Alternatives:** N/A
- Recommendation:** Approve purchase of new screening equipment under the previously approved OPB Grant Program by Rohde Schwarz in the amount of \$525,715.
- Funds are available in the following accounts:** N/A
- REVIEWED AND APPROVED BY:** N/A



Public Safety

Meeting Date: 08/13/2024

RCMO Juvenile Broad

Department:	Marshal's Office
Presenter:	Major Jeff Barrett
Caption:	Motion to approve security upgrades under the previously approved OPB grant by A3 Communications in the amount of \$61,383.75
Background:	N/A
Analysis:	N/A
Financial Impact:	The purchase for \$61,383.75 is to be paid from grant account and reimbursed by grant GA-0013862
Alternatives:	N/A
Recommendation:	Approve security upgrades under the previously approved OPB grant by A3 Communications in the amount of \$61,383.75
Funds are available in the following accounts:	N/A
<u>REVIEWED AND APPROVED BY:</u>	N/A



Public Safety Committee

August 13, 2024

Augusta Animal Services

Department:	N/A
Presenter:	N/A
Caption:	Task the Administrator/staff with preparing a report going back for a five-year period to the present with information regarding how many animal adoptions have occurred, how many spay/neuter procedures have been performed and how many animals have been euthanized. (Requested by Commissioner Wayne Guilfoyle)
Background:	N/A
Analysis:	N/A
Financial Impact:	N/A
Alternatives:	N/A
Recommendation:	N/A
Funds are available in the following accounts:	N/A
<u>REVIEWED AND APPROVED BY:</u>	N/A



Public Safety Committee

Meeting Date: July 30, 2024

Juvenile Court Juvenile Justice Delinquency Prevention Act Mini Grant

Department: Juvenile Court

Presenter: Nolan Martin, Superior Court Administrator

Caption: Motion to approve the acceptance of a \$5,000 Office of Juvenile Justice and Delinquency Prevention Mini Grant.

Background: The Richmond County Juvenile Court was awarded a \$5,000 Mini Grant to fund awareness activities and event for juvenile delinquency prevention in honor of the 50th anniversary of JJDP.

Analysis: N/A

Financial Impact: No Match Required.

Alternatives: N/A

Recommendation: N/A

Funds are available in the following accounts: Fund 220

REVIEWED AND APPROVED BY: N/A

[EXTERNAL] JJDP 50th & YJAM Mini-Grant Award Decision

Maria León <leon@nyjn.org>

Tue 7/23/2024 3:30 PM

To: DaCara Brown <DBrown@augustaga.gov>

Cc: Shalee Forney <Forney@juvjustice.org>

Hello!

Thank you for applying for a Juvenile Justice and Delinquency Prevention 50th Anniversary and Youth Justice Action Month Mini-Grant! We received over 200 applications from 42 states, territories, and Tribal Communities and are happy to inform you that you have been awarded a mini-grant for **\$5,000 for Thriving for Impact**.

We will have an orientation call on **Tuesday, August 6th at 4pm EST**. At least one member of your team is required to attend the call. A calendar invitation will be sent for the orientation and following calls with a Zoom link.

If you do not already have a UEI#, please begin the process ASAP at SAM.gov. As a reminder, you only need to obtain the UEI #.

Reporting Requirements

- Completion of monthly progress reports ahead of monthly TA call. The first will be sent on August 1.
- Attendance at monthly TA call
- Submission of final report with budget

Budgets

We have been discussing the allowable costs, specifically, salaries and indirect costs, with OJJDP, and will send the contract documents for your review and completion as soon as possible. This email will come from Shalee Forney at Coalition for Juvenile Justice. We apologize for not being able to provide you with all of the budget and contract information for you at this time. Please do not hesitate to reach out if you have any questions or concerns.

In the interim, you will receive a calendar link for the August 6th meeting. Please contact us **if you do not plan to accept the mini-grant award** or have any other questions.

We look forward to working with you!

Take care,

--

Maria León, Ph.D. (she/her)

Consultant

National Youth Justice Network

(c) 818.669.8054

[1200 G Street, NW Suite 800 Washington DC, 20005](https://www.nyjn.org)

www.nyjn.org

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Public Safety

Meeting Date: August 13, 2024

AT&T Contract Renewal

Department:	Information Technology
Presenter:	Mr. Gary Hewett, Deputy CIO
Caption:	Approve contract renewal with AT&T to provide upgraded flexibility, increased speed and reduce operating costs.
Background:	AT&T is Augusta’s current provider for internet, dedicated circuits, and telephony services. AT&T has provided these services in a reliable and cost effective manner. AT&T has satisfactorily met the obligations of their contract and are the preferred vendor at the lowest cost.
Analysis:	Contract updates will provide Augusta with the flexibility necessary to upgrade internet connectivity, continue to provide low cost long distance services, and remote connectivity.
Financial Impact:	Funds are approved and available in each departments operating budget.
Alternatives:	Continue services on a monthly basis.
Recommendation:	Approve contract renewal with AT&T upgraded flexibility, increased speed and reduce operating costs.
Funds are available in the following accounts:	Funds are approved and available in each departments operating budget.
<u>REVIEWED AND APPROVED BY:</u>	N/A



Master Agreement Online

AT&T MA Reference No. eMSA UA III

eMSA UA III

<http://serviceguide.att.com/masteragreement/>

AT&T Multi-Service Agreement

This Multi-Service Agreement is between the customer (“Customer”) and the AT&T Affiliate (“AT&T”) identified on Customer’s applicable Pricing Schedule (each a “Party”) and is effective when accepted by the Parties (“Effective Date”).

This AT&T Multi-Service Agreement consists of the attached provisions, and the AT&T Business Services Agreement, including definitions, located at <https://www.corp.att.com/agreement/> (“BSA”) (collectively the attached provisions and BSA constitute the “MSA”). In order for Customer to purchase AT&T Services, the Parties must execute an applicable Pricing Schedule, referencing this MSA, reflecting the Services, the pricing and the pricing schedule term (“Pricing Schedule”). Collectively the MSA, Pricing Schedule and applicable Service Publications constitute the “Agreement” for those Services. A “Service Publication” includes Tariffs, Guidebooks, and Service Guides located at <http://serviceguidenew.att.com>, which reflect the product descriptions, rates, terms and conditions applicable to a particular Service. Services are further subject to the AT&T Acceptable Use Policy located at www.att.com/aup (“AUP”). Service Publications and the AUP may be amended by AT&T from time to time without notice to Customer. The order of priority of the documents that form the Agreement is: the applicable Pricing Schedule or order; the MSA; the AUP; and then Service Publications; provided, however, if applicable laws or regulations of a jurisdiction prohibits contractual modification of Tariff terms, the Tariff will prevail. In the event of a conflict within the MSA between the provisions of this MSA and the BSA, the provisions of this MSA take precedence. For purposes of this MSA the arbitration provisions of the BSA are replaced entirely with and superseded by the following:

ARBITRATION: ALL CLAIMS AND DISPUTES ARISING FROM THIS AGREEMENT SHALL BE SETTLED BY BINDING ARBITRATION ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION UNDER ITS COMMERCIAL ARBITRATION RULES (SUBJECT TO THE REQUIREMENTS OF THE FEDERAL ARBITRATION ACT). ANY JUDGMENT ON ANY AWARD RENDERED MAY BE ENTERED AND ENFORCED IN A COURT HAVING JURISDICTION. THE ARBITRATOR SHALL NOT HAVE THE AUTHORITY TO AWARD ANY DAMAGES DISCLAIMED BY THIS AGREEMENT OR IN EXCESS OF THE LIABILITY LIMITATIONS IN THIS AGREEMENT, SHALL NOT HAVE THE AUTHORITY TO ORDER PRE-HEARING DEPOSITIONS OR DOCUMENT DISCOVERY, BUT MAY COMPEL ATTENDANCE OF WITNESSES AND PRODUCTION OF DOCUMENTS AT THE HEARING. THE PARTIES WAIVE ANY RIGHT TO TRIAL BY JURY AND WAIVE ANY RIGHT TO PARTICIPATE IN OR INITIATE CLASS ACTIONS; IF THE PARTIES CANNOT WAIVE THESE RIGHTS, THIS ENTIRE PARAGRAPH IS VOID.

Services: “Service” or “Services” means all products and services, domestically and internationally, (including wireless, if applicable) AT&T provides Customer pursuant to this Agreement.

Execution by Affiliates: An AT&T Affiliate or Customer Affiliate may sign a Pricing Schedule in its own name. Such Affiliate contract will be a separate but associated contract incorporating the terms of this Agreement. Customer and AT&T will cause their respective Affiliates to comply with such separate, associated contract(s). An “Affiliate” of a party is any entity that controls, is controlled by or is under common control with such party.

License and Other Terms: Software, Purchased Equipment and Third-Party Services (a service provided directly to Customer by a third party under a separate agreement between Customer and the third party) may be provided subject to the terms of a separate license or other agreement between Customer and either the licensor, the third-party service provider or the manufacturer. Customer’s execution of the Pricing Schedule or placement of an Order for Software, Purchased Equipment or Third-Party Services is Customer’s agreement to comply with such separate agreement. Unless a Service Publication specifies otherwise, AT&T’s sole responsibility with respect to Third-Party Services is to place Customer’s orders for Third-Party Services, except that AT&T may invoice and collect payment from Customer for the Third-Party Services.

Pricing and Pricing Schedule Term; Terms Applicable After End of Pricing Schedule Term: Prices listed in a Pricing Schedule are stabilized until the end of the Pricing Schedule term, including applicable extensions, (“Pricing Schedule Term”) and apply in lieu of corresponding prices in the applicable Service Publication. No promotions, credits, discounts or waivers set forth in a Service Publication apply. At the end of the Pricing Schedule Term, Customer may continue Service (subject to any applicable notice or other requirements in a Service Publication for Customer to terminate a Service Component) on a month-to-month basis at the prices, terms and conditions in effect on the last day of the Pricing Schedule Term. AT&T may change such prices, terms or conditions on 30 days’ prior notice to Customer.

MARC: Minimum Annual Revenue Commitment (“MARC”) is an annual revenue commitment set forth in a Pricing Schedule that Customer agrees to satisfy during each 12-month period of the Pricing Schedule Term. If Customer fails to satisfy the MARC for any such period, Customer agrees to pay a shortfall charge equal to the difference between the MARC and the total of the applicable MARC-Eligible Charges, as defined in the applicable Pricing Schedule, incurred during such period, and AT&T may withhold contractual credits until Customer pays the shortfall charge.

Termination and Termination Charges: Either party may terminate for material breach upon thirty (30) days’ prior written notice to the other party. If a Service or Service Component is terminated by Customer for convenience or by AT&T for cause prior to Cutover, Customer (i) agrees to pay any pre-Cutover termination or cancellation charges set out in a Pricing Schedule or Service Publication, or (ii) in the absence of such specified charges, agrees to reimburse AT&T for time and materials incurred prior to the effective date of termination, plus any third-party charges resulting from the termination. If a Service or Service Component is terminated by Customer for convenience or by AT&T for cause after Cutover, Customer agrees to pay applicable termination charges as follows: (i) 50% of any unpaid recurring charges for the terminated Service or Service Component attributable to the unexpired portion of an applicable Minimum Payment Period (as defined in applicable Pricing Schedule); (ii) if termination occurs before the end of an applicable Minimum Retention Period (as defined in applicable Pricing Schedule), any associated credits or waived or unpaid non-recurring charges; and (iii) any charges incurred by AT&T from a third-party (*i.e.*, not an AT&T Affiliate) due to the termination. The charges set forth in (i) and (ii) do not apply if a terminated Service Component is replaced with an upgraded Service Component at the same Site, but only if the Minimum Payment Period or Minimum Retention Period, as applicable, (the “Minimum Period”) and associated charge for the replacement Service Component are equal to or greater than the corresponding Minimum Period and associated charge for the terminated Service Component,

AT&T Multi-Service Agreement

respectively, and if the upgrade is not restricted in the applicable Service Publication. In addition, if Customer terminates a Pricing Schedule that has a MARC, Customer agrees to pay an amount equal to 50% of the unsatisfied MARC for the balance of the Pricing Schedule Term.

Billing and Disputes: If Customer does not dispute a charge in writing within 6 months after the invoice date, Customer waives the right to dispute. AT&T must issue a bill within six (6) months after charges are incurred (other than for automated or live operated assisted calls) or it waives the charges.

At Customer's request, but subject to AT&T's consent (which may not be unreasonably withheld or withdrawn), Customer's Affiliates may be invoiced separately, and AT&T will accept payment from such Affiliates. Customer will be responsible for payment if Customer's Affiliates do not pay charges in accordance with this Agreement.

Purchased Equipment: Except as specified in a Service Publication or Pricing Schedule, title to and risk of loss of equipment AT&T sells Customer ("Purchased Equipment") pass to Customer on delivery to the transport carrier for shipment to Customer's designated location. AT&T retains a purchase money security interest in all Purchased Equipment until Customer pays for it in full; Customer appoints AT&T as Customer's agent to sign and file a financing statement to perfect AT&T's security interest. All Purchased Equipment is provided on an "AS IS" basis, except that AT&T passes through to Customer any warranties available from its suppliers, to the extent that AT&T is permitted to do so under its contracts with those suppliers.

Privacy: Each party is responsible for complying with the privacy laws applicable to its business. AT&T shall require its personnel, agents and contractors around the world who process Customer personal data to protect such information in accordance with the data protection laws and regulations applicable to AT&T's business. If Customer does not want AT&T to comprehend Customer data to which it may have access in performing Services, Customer must encrypt such data to be unintelligible. Customer is responsible for obtaining consent from and giving notice to its users, employees and agents regarding Customer's and AT&T's collection and use of the User, employee or agent information in connection with a Service. Customer agrees to make accessible or provide Customer personal data to AT&T only if it has legal authority to do so.

Trademarks and Publicity: Neither party will display or use the other party's trade names, logos, trademarks, service marks or other indicia of origin, or issue public statements about this agreement or the Services, without the other party's prior written consent.

Governing Law: Unless a regulatory agency with jurisdiction over the applicable Service applies a different law, this Agreement is governed by the law of the State of New York, without regard to its conflict of law principles. The United Nations Convention on Contracts for International Sale of Goods will not apply.



Sales Contact Information
FIELDS; MICHELLE
912-247-7027
sf2028@att.com

eSign Fax Cover Sheet

To: AT&T Automated Fax Handling Service

From:

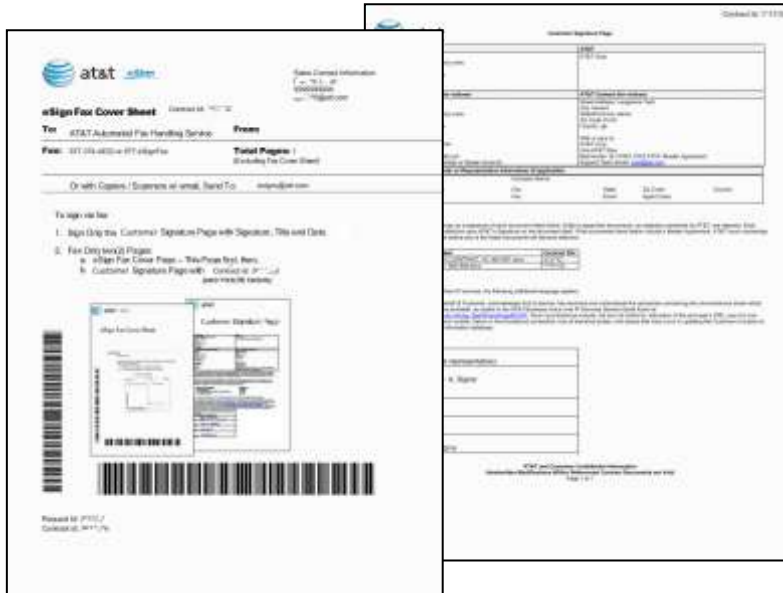
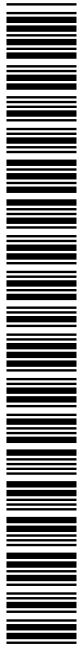
Fax: 877-374-4632 or 877-eSignFax

Total Pages: 1
(Excluding Fax Cover Sheet)

Or with Copiers / Scanners w/ email, Send To: esign@att.com

To sign via fax:

1. Sign Only the Signature Page with Signature, Title and Date.
2. Fax Only two(2) Pages:
 - a. eSign Fax Cover Page – This Page first, then,
 - b. Signature Page with Contract Id: 1860001
(see Picture below)



Request Id: 3146112
Contract Id: 1860001

Customer Signature Page

Customer	AT&T
CITY OF AUGUSTA Street Address: 1820 DOUG BARNARD PKWY City: AUGUSTA State/Province: GA Zip Code: 309069278 Country: US	AT&T Enterprises, LLC
Customer Contact (for notices)	AT&T Contact (for notices)
Name: Khalif Ross Title: IT Director Street Address: 530 GREENE STREET ANNEX 1 City: AUGUSTA State/Province: GA Zip Code: 30901 Country: US Telephone: 7068211554 Fax: Email: ross@augustaga.gov Customer Account Number or Master Account:	Street Address: 1300 BULL ST SHARED City: SAVANNAH State/Province: GA Zip Code: 31401 Country: US With a copy to: AT&T Enterprises, LLC One AT&T Way Bedminster, NJ 07921-0752 ATTN: Master Agreement Support Team Email: mast@att.com
AT&T Solution Provider or Representative Information (if applicable)	
Name: _____ Company Name: _____ Agent Street Address: _____ City: _____ State: _____ Zip Code: _____ Country: _____ Telephone: _____ Fax: _____ Email: _____ Agent Code: _____	

Customer signature serves as a signature of each document listed below. Edits to appended documents, as originally presented by AT&T, are rejected. Listed documents become effective upon execution of all documents identified by Contract ID below.

Documents Appended:	Contract IDs:
MASTER AGREEMENT click here for details or http://serviceguide.att.com/masteragreement/	
AT&T_MANAGED_INTERNET_SERVICE_PRICING_SCHEDULE_CONTRACT_ID_1862571.pdf	1862571
AT&T_IP_FLEXIBLE_REACH_PRICING_SCHEDULE_CONTRACT_ID_1862572.pdf	1862572

If Customer is purchasing Voice Over IP services, the following additional language applies:

The undersigned, on behalf of Customer, acknowledges that Customer has received and understands the advisories concerning the circumstances under which E911 service may not be available, as stated in the AT&T Business Voice over IP Services Service Guide found at http://serviceguidenew.att.com/sg_flashPlayerPage/BVOIP. Such circumstances include, but are not limited to, relocation of the end user's CPE, use of a non-native or virtual telephone number, failure in the broadband connection, loss of electrical power, and delays that may occur in updating the Customer's location in the automatic location information database.

Customer (by its authorized representative)
By:
Name:
Title:
Date:



AT&T MA Reference No. 201212066678UA

AT&T Contract ID No. SDNO91FPH6

**AT&T SWITCHED ETHERNET SERVICESM (with NETWORK ON DEMAND)
PRICING SCHEDULE PROVIDED PURSUANT TO CUSTOM TERMS**

Customer	AT&T
AUGUSTA-RICHMOND COUNTY Street Address: 535 Telfair St City: Augusta State/Province: GA Zip Code: 30901 Country: USA	The applicable AT&T Service-Providing Affiliate(s)
Customer Contact (for Notices)	AT&T Contact (for Notices)
Name: Gary Hewett Title: Deputy CIO Street Address: 530 Greene St City: Augusta State/Province: GA Zip Code: 30901 Country: USA Telephone: 706-821-2525 Email: hewett@augustaga.gov	Name: Shelly Fields Street Address: 1300 Bull St City: Savannah State/Province: GA Zip Code: 31401 Country: USA Telephone: 912.247.7027 Email: sf2028@aatt.com Sales/Branch Manager: Powers SCVP Name: Sisson Sales Strata: GEM Sales Region: Southeast With a copy (for Notices) to: AT&T 208 S. Akard Street Dallas, TX 75202 ATTN: Master Agreement Support Team Email: mast@att.com
AT&T Solution Provider or Representative Information (if applicable) <input type="checkbox"/>	
Name: _____ Company Name: _____ Agent Street Address: _____ City: _____ State: _____ Zip Code: _____ Country: USA Telephone: _____ Email: _____ Agent Code _____	

This Pricing Schedule for the service(s) identified below (Service) is part of the Agreement referenced above. Customer confirms receipt of the AT&T customer building / site preparation document describing the installation requirements at the Site(s).

This Pricing Schedule supersedes and replaces the Pricing Schedule (AT&T Contract ID No. SDNJ7H966J) between Customer and AT&T last signed on February 17, 2023 (the "Prior Pricing Schedule"), including any amendments thereto. The rates in this Pricing Schedule will apply to any existing Service Components covered by the Prior Pricing Schedule, commencing as of the Effective Date of this Pricing Schedule or as soon thereafter as the rate changes can be implemented in AT&T's billing system.

Customer (by its authorized representative)	AT&T (by its authorized representative)
By: _____	By: _____
Printed or Typed Name: _____	Printed or Typed Name: _____
Title: _____	Title: _____
Date: _____	Date: _____

For AT&T internal use only:	Contract Ordering and Billing Number (CNUM): _____
--	--

WK# - TBD Please sign by December 19, 2024.	For AT&T Administrative Use Item 9. Pricing Schedule No. _____ Original Effective Date: _____
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**AT&T Switched Ethernet ServiceSM (with Network On Demand)
Pricing Schedule Provided Pursuant to Custom Terms**

1. SERVICES

Service	Service Publication Location
AT&T Switched Ethernet Service SM	https://cpr.att.com/pdf/commonEthServGuide.html
AT&T Switched Ethernet Service SM Third-Party Access (3PA)	https://serviceguidenew.att.com/sq_flashPlayerPage/ASE3PA
AT&T Switched Ethernet (TCAL)	https://serviceguidenew.att.com/sq_flashPlayerPage/ASE
Network on Demand	https://cpr.att.com/pdf/publications/NOD_Guide.pdf
AT&T Inside Wiring	https://cpr.att.com/pdf/publications/ASE_Inside_Wiring_Service_Guide_Attachment.pdf
AT&T Entrance Facility Construction	https://cpr.att.com/pdf/service_publications/EFC_Attachment.pdf
AT&T Managed Switched Ethernet on Demand SM	http://serviceguidenew.att.com/sq_flashPlayerPage/AMSEOD

2. PRICING SCHEDULE TERM, EFFECTIVE DATES

Pricing Schedule Term	60 months
Start Date of Minimum Payment Period, per Service Component	Later of the Effective Date or installation of the Service Component
Rate Stabilization per Service Component	Rates as specified in this Pricing Schedule for each Service Component are stabilized until the end of the Pricing Schedule Term.
Pricing Schedule Term Extension Option	Customer may extend the Pricing Schedule Term for one or two 12 month periods (each, an "Extension Period") upon written notice to AT&T at least forty-five (45) days prior to the expiration of the original Pricing Schedule Term (or of the first Extension Period, or of the second Extension Period if applicable). In such a case, the Minimum Payment Period for each Service Component shall expire at the later of the end of the applicable Extension Period or the expiration of its original Minimum Payment Period.

3. MINIMUM PAYMENT PERIOD

Service Components	Percentage of Monthly Recurring Charge Applied for Calculation of Early Termination Charges	Minimum Payment Period per Service Component
All Service Components	50% plus any unpaid or waived non-recurring charges	60 months

3.1. Minimum Payment Period – Calculation of Early Termination Charges

For services purchased through Network on Demand, the "Monthly Recurring Charge" used for the purposes of computing any applicable termination liability (early termination charges) under the relevant service publication or the customer's master agreement is determined as follows: (i) the total Monthly Recurring Charges payable for the terminated service for the three months prior to the date of termination (or such shorter period as the terminated service had been installed if terminated less than three months after installation), divided by (ii) the number of days in such period, times (iii) 30 days. The Minimum Payment Period for CIR, CoS, or CIR and CoS Packages are coterminous with the Minimum Payment Period of the associated Customer Port Connection; however, early termination charges are not incurred as a result of changes to CIR, CoS, or CIR and CoS Packages while the associated Customer Port Connection is still in service.

WK# - TBD

Please sign by December 19, 2024.

For AT&T Administrative Use	Item 9.
Pricing Schedule No. _____	
Original Effective Date: _____	

**AT&T Switched Ethernet ServiceSM (with Network On Demand)
Pricing Schedule Provided Pursuant to Custom Terms**

4. ADDS; MOVES; and UPGRADES

4.1. Adds

Orders for Service Components in excess of quantities listed in Attachment A ("Adds") are not permitted.

4.2. Moves

Moves of Service Components not permitted.

4.3. Upgrades

4.3.1. Upgrades to a Higher Speed

Customers may upgrade their CIR to a higher speed without incurring Termination Charges if such increases do not require physical changes to AT&T's equipment or connections at Customer Site(s). In addition, customers may upgrade their Class of Service without incurring Termination Charges provided the upgrade does not include any reduction in the customer's existing CIR.

4.3.2. Pricing for Service Reconfiguration - Increase in CIR or CoS*

Service Components		Monthly Recurring Rate and Non-recurring Charges
Committed Information Rate (CIR) or Class of Service (CoS) specified in Attachment A		As specified in Attachment A
Committed Information Rate (CIR) or Class of Service (CoS) not specified in Attachment A	47% discount off of the Service Publication monthly recurring rates then in effect for the increased CIR/CoS for the EPP term equal to the Minimum Payment Period of the associated Customer Port Connection, or if no such EPP term exists then the next shorter EPP term	
*only increases which do not require physical changes to AT&T's equipment or connections at Customer Site(s)		

5. RATES and CHARGES

5.1. AT&T SWITCHED ETHERNET SERVICE – 21-State AT&T ILEC Footprint

5.1.1. Initial Site and Service Configuration

The initial sites and configuration of Services covered under this Pricing Schedule are identified on Attachment A. This Pricing Schedule is Customer's initial order for the Services shown on Attachment A. Port Connections and CIR/CoS growth components are listed in section 5.1.2.

5.1.2. Monthly Recurring Charges (MRCs)

All Monthly Recurring Charges (MRCs) apply per Customer Port Connection. The total MRC for a Customer Port Connection is the sum of the Customer Port Connection MRC, the Committed Information Rate MRC, and any associated feature MRC(s).

5.1.2.1. Customer Port Connection MRC

COS Type	Port Speed	Approved MRC Price
Basic	100 Mbps / 1 Gbps	\$167.00
Basic	10 Gbps	\$500.00
PPCOS	100 Mbps / 1 Gbps	\$167.00
PPCOS	10 Gbps	\$500.00

WK# - TBD

Please sign by December 19, 2024.

For AT&T Administrative Use Item 9.
 Pricing Schedule No. _____
 Original Effective Date: _____

**AT&T Switched Ethernet ServiceSM (with Network On Demand)
 Pricing Schedule Provided Pursuant to Custom Terms**

5.1.2.2. Bandwidth MRC

CIR Speeds	Non-Critical High	Business Critical Medium	Business Critical High	Interactive	Real Time	Business Data	Critical Data	MultiMedia Standard	MultiMedia High
2 Mbps	\$157.99	\$157.99	\$174.24	\$191.30	\$209.22	\$157.99	\$157.99	\$191.30	\$209.22
4 Mbps	\$208.03	\$208.03	\$226.78	\$246.47	\$267.14	\$208.03	\$208.03	\$246.47	\$267.14
5 Mbps	\$258.06	\$258.06	\$279.31	\$301.63	\$325.06	\$258.06	\$258.06	\$301.63	\$325.06
8 Mbps	\$308.10	\$308.10	\$331.85	\$356.79	\$382.98	\$308.10	\$308.10	\$356.79	\$382.98
10 Mbps	\$358.13	\$358.13	\$384.39	\$411.96	\$440.91	\$358.13	\$358.13	\$411.96	\$440.91
20 Mbps	\$408.17	\$408.17	\$436.93	\$467.12	\$498.83	\$408.17	\$408.17	\$467.12	\$498.83
50 Mbps	\$458.20	\$458.20	\$489.46	\$522.29	\$556.75	\$458.20	\$458.20	\$522.29	\$556.75
100 Mbps	\$508.24	\$508.24	\$542.00	\$577.45	\$614.67	\$508.24	\$508.24	\$577.45	\$614.67
150 Mbps	\$558.27	\$558.27	\$594.54	\$632.61	\$672.59	\$558.27	\$558.27	\$632.61	\$672.59
250 Mbps	\$608.31	\$608.31	\$647.07	\$687.78	\$730.52	\$608.31	\$608.31	\$687.78	\$730.52
400 Mbps	\$658.34	\$658.34	\$699.61	\$742.94	\$788.44	\$658.34	\$658.34	\$742.94	\$788.44
500 Mbps	\$708.38	\$708.38	\$752.15	\$798.11	\$846.36	\$708.38	\$708.38	\$798.11	\$846.36
600 Mbps	\$758.41	\$758.41	\$804.69	\$853.27	\$904.28	\$758.41	\$758.41	\$853.27	\$904.28
1000 Mbps	\$808.45	\$808.45	\$857.22	\$908.43	\$962.21	\$808.45	\$808.45	\$908.43	\$962.21
2000 Mbps	\$1166.74	\$1187.88	\$1202.86	\$1217.83	\$1249.44	\$1166.74	\$1187.88	\$1217.83	\$1249.44
2500 Mbps	\$1366.70	\$1397.50	\$1420.05	\$1442.60	\$1491.00	\$1366.70	\$1397.50	\$1442.60	\$1491.00
4000 Mbps	\$1515.99	\$1555.52	\$1583.19	\$1610.86	\$1674.10	\$1515.99	\$1555.52	\$1610.86	\$1674.10
5000 Mbps	\$1679.63	\$1727.77	\$1761.47	\$1795.16	\$1872.19	\$1679.63	\$1727.77	\$1795.16	\$1872.19
7500 Mbps	\$2234.97	\$2312.34	\$2366.50	\$2420.65	\$2544.44	\$2234.97	\$2312.34	\$2420.65	\$2544.44
9500 Mbps	\$2769.53	\$2875.03	\$2948.88	\$3022.73	\$3191.54	\$2769.53	\$2875.03	\$3022.73	\$3191.54
10000 Mbps	\$2849.33	\$2959.03	\$3035.82	\$3112.61	\$3288.14	\$2849.33	\$2959.03	\$3112.61	\$3288.14

5.1.2.3. Feature MRC

Feature	MRC
Enhanced Multicast	\$70.00

5.1.3. Non-Recurring Charges (NRCs)

Standard Non-Recurring Charges (NRCs) for installation of new Customer Port Connections, per the applicable Service Publication, will be waived.

5.1.4. Additional Charges

Charges for additional Service options may apply per Service Publication. Charges for special construction, if needed, may also apply.

WK# - TBD

Please sign by December 19, 2024.

For AT&T Administrative Use Item 9.
 Pricing Schedule No. _____
 Original Effective Date: _____

**AT&T Switched Ethernet ServiceSM (with Network On Demand)
 Pricing Schedule Provided Pursuant to Custom Terms**

5.2. AT&T SWITCHED ETHERNET SERVICE THIRD PARTY ACCESS (3PA) - Outside 21-State AT&T ILEC Footprint

5.2.1. Monthly Recurring Charges (MRCs)

All Monthly Recurring Charges (MRCs) apply per Customer Port Connection. The total MRC for a Customer Port Connection is the sum of the Third-Party Access connection, local mileage MRC, the bandwidth MRC, and any associated feature MRC(s). Availability, Price Group and Access Mileage Group associated with Third Party Access are subject to change, based on the availability and pricing of access connections from the third-party providers. The Price Group and Access Mileage Group applicable to each Customer location are determined at the time of Customer's order.

5.2.1.1. Third-Party Local Switched Access Connection MRC

Port Speeds	Port Type	Group 1	Group 2	Group 3	Group 4	Group 5	Group 6	Group 7	Group 8	Group 9	Group 10	Group 11	Group 12
2 Mbps	Switched	\$95.85	\$231.29	\$446.27	\$270.06	\$287.63	\$304.69	\$480.81	\$520.76	\$304.69	\$483.80	\$429.42	\$270.06
4 Mbps	Switched	\$95.85	\$244.29	\$469.17	\$293.02	\$293.02	\$304.69	\$480.81	\$520.76	\$304.69	\$483.80	\$427.05	\$293.02
5 Mbps	Switched	\$95.85	\$273.79	\$480.80	\$304.69	\$304.69	\$304.69	\$480.81	\$520.76	\$304.69	\$483.80	\$424.65	\$304.69
8 Mbps	Switched	\$95.85	\$316.29	\$619.65	\$319.80	\$347.30	\$264.70	\$615.67	\$525.95	\$270.68	\$621.65	\$563.50	\$319.80
10 Mbps	Switched	\$95.85	\$345.29	\$615.67	\$264.70	\$343.32	\$264.70	\$615.67	\$525.95	\$270.68	\$621.65	\$559.51	\$278.74
20 Mbps	Switched	\$99.40	\$402.29	\$624.66	\$305.98	\$386.01	\$305.98	\$624.66	\$677.69	\$317.95	\$636.62	\$762.24	\$460.41
50 Mbps	Switched	\$99.40	\$505.96	\$823.57	\$363.10	\$502.08	\$363.10	\$823.57	\$776.02	\$393.01	\$853.48	\$924.65	\$573.68
100 Mbps	Switched	\$102.95	\$744.67	\$942.20	\$439.62	\$594.04	\$439.62	\$942.20	\$1,093.80	\$499.45	\$1,002.04	\$1,071.36	\$790.59
150 Mbps	Switched	\$106.50	\$880.00	\$1,267.86	\$497.13	\$821.43	\$589.58	\$1,488.06	\$1,243.15	\$828.91	\$1,727.39	\$1,514.94	\$1,023.58
250 Mbps	Switched	\$106.50	\$1,021.52	\$1,228.66	\$457.93	\$782.22	\$589.58	\$1,488.06	\$1,433.85	\$828.91	\$1,727.39	\$1,475.74	\$984.38
400 Mbps	Switched	\$106.50	\$1,124.00	\$1,372.94	\$517.98	\$703.30	\$589.58	\$1,488.06	\$1,676.57	\$828.91	\$1,727.39	\$1,747.78	\$1,186.23
500 Mbps	Switched	\$110.05	\$1,166.66	\$1,448.86	\$550.38	\$723.05	\$550.38	\$1,448.86	\$1,823.26	\$849.54	\$1,748.02	\$1,708.57	\$1,147.02
600 Mbps	Switched	\$113.60	\$1,300.00	\$1,428.38	\$730.65	\$730.65	\$730.65	\$1,428.38	\$2,025.06	\$1,089.65	\$1,787.37	\$1,909.90	\$1,348.35
1000 Mbps	Switched	\$113.60	\$1,311.00	\$1,446.59	\$611.28	\$739.04	\$667.44	\$1,446.59	\$2,706.06	\$1,265.78	\$2,044.93	\$1,790.54	\$1,228.99
2 Mbps - 50 Mbps	Dedicated	\$315.00	\$885.00	\$885.00	\$1,200.00	\$1,650.00	\$2,050.00	\$2,450.00	N/A	N/A	N/A	N/A	N/A
>50 Mbps - 100 Mbps	Dedicated	\$420.00	\$1,320.00	\$1,320.00	\$1,500.00	\$3,000.00	\$4,000.00	\$6,550.00	N/A	N/A	N/A	N/A	N/A
>100 Mbps - 250 Mbps	Dedicated	\$420.00	\$1,320.00	\$1,320.00	\$1,500.00	\$3,000.00	\$4,000.00	\$6,550.00	N/A	N/A	N/A	N/A	N/A
>250 Mbps - 500 Mbps	Dedicated	\$478.80	\$1,800.00	\$1,800.00	\$2,750.00	\$3,500.00	\$4,600.00	\$7,000.00	N/A	N/A	N/A	N/A	N/A
>500 Mbps - 600 Mbps	Dedicated	\$630.00	\$3,098.00	\$3,098.00	\$4,500.00	\$5,650.00	\$7,200.00	\$7,800.00	N/A	N/A	N/A	N/A	N/A
1000 Mbps	Dedicated	\$120.70	\$3,438.00	\$1,980.90	\$5,500.00	\$6,958.33	\$9,250.00	\$9,576.44	N/A	N/A	N/A	N/A	N/A
10000 Mbps	Dedicated	\$173.95	\$6,250.13	\$1,785.25	\$7,500.00	\$9,400.00	\$11,000.00	\$1,191.42	N/A	N/A	N/A	N/A	N/A

WK# - TBD

Please sign by December 19, 2024.

For AT&T Administrative Use Item 9.
 Pricing Schedule No. _____
 Original Effective Date: _____

**AT&T Switched Ethernet ServiceSM (with Network On Demand)
 Pricing Schedule Provided Pursuant to Custom Terms**

Port Speeds	Port Type	Group 13	Group 14	Group 15	Group 16	Group 17	Group 18	Group 19	Group 20	Group 21	Group 22	Group 23	Group 24
2 Mbps	Switched	\$642.55	\$340.97	\$567.04	\$436.25	\$304.69	\$270.06	\$378.25	\$270.06	\$270.06	\$270.06	\$249.57	\$249.57
4 Mbps	Switched	\$642.55	\$356.86	\$567.04	\$436.25	\$304.69	\$293.02	\$378.25	\$293.02	\$293.02	\$293.02	\$263.64	\$263.64
5 Mbps	Switched	\$642.55	\$362.88	\$567.04	\$436.25	\$304.69	\$319.80	\$378.25	\$304.69	\$309.88	\$304.69	\$290.73	\$290.73
8 Mbps	Switched	\$770.35	\$389.41	\$708.12	\$634.19	\$452.88	\$319.80	\$392.36	\$319.80	\$377.24	\$319.80	\$359.81	\$319.80
10 Mbps	Switched	\$770.35	\$455.63	\$708.12	\$634.19	\$452.88	\$264.70	\$392.36	\$336.67	\$508.37	\$313.09	\$385.63	\$288.37
20 Mbps	Switched	\$898.15	\$605.01	\$756.22	\$1,015.62	\$743.09	\$305.98	\$461.71	\$396.54	\$597.05	\$379.91	\$751.42	\$395.43
50 Mbps	Switched	\$1,093.40	\$927.46	\$839.42	\$1,815.16	\$1,408.18	\$363.10	\$636.73	\$537.93	\$878.04	\$470.33	\$974.78	\$546.01
100 Mbps	Switched	\$1,299.30	\$1,020.82	\$957.04	\$2,425.47	\$1,835.50	\$439.62	\$766.55	\$635.50	\$1,018.18	\$558.00	\$1,578.76	\$972.48
150 Mbps	Switched	\$1,686.25	\$1,040.43	\$1,276.48	\$3,122.50	\$2,506.14	\$497.13	\$818.30	\$727.23	\$1,031.86	\$617.07	\$3,635.69	\$1,050.06
250 Mbps	Switched	\$1,686.25	\$1,136.00	\$1,276.48	\$4,593.79	\$3,881.44	\$457.93	\$818.30	\$718.21	\$1,067.24	\$653.65	\$5,129.95	\$1,220.84
400 Mbps	Switched	\$1,945.40	\$1,146.92	\$1,276.48	\$4,593.79	\$3,881.44	\$589.58	\$818.30	\$661.17	\$1,058.60	\$643.49	\$5,129.95	\$1,357.91
500 Mbps	Switched	\$1,945.40	\$1,152.64	\$1,417.78	\$5,063.19	\$4,339.89	\$550.38	\$818.30	\$637.12	\$1,051.12	\$624.49	\$5,791.87	\$1,511.84
600 Mbps	Switched	\$2,204.55	\$1,104.08	\$1,455.65	\$6,914.51	\$6,063.51	\$730.65	\$1,162.71	\$651.14	\$1,069.35	\$601.74	\$6,294.00	\$1,590.43
1000 Mbps	Switched	\$2,595.05	\$1,111.06	\$1,622.07	\$6,914.51	\$6,063.51	\$667.44	\$1,162.71	\$757.78	\$1,341.80	\$577.53	\$6,545.43	\$2,193.64
2 Mbps - 50 Mbps	Dedicated	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
>50 Mbps - 100 Mbps	Dedicated	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
>100 Mbps - 250 Mbps	Dedicated	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
>250 Mbps - 500 Mbps	Dedicated	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
>500 Mbps - 600 Mbps	Dedicated	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
1000 Mbps	Dedicated	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
10000 Mbps	Dedicated	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

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Please sign by December 19, 2024.

For AT&T Administrative Use Item 9.
 Pricing Schedule No. _____
 Original Effective Date: _____

**AT&T Switched Ethernet ServiceSM (with Network On Demand)
 Pricing Schedule Provided Pursuant to Custom Terms**

Port Speeds	Port Type	Group 25	Group 26	Group 27	Group 28	Group 29	Group 30
2 Mbps	Switched	\$270.06	\$249.57	\$236.07	\$249.57	\$403.00	\$756.07
4 Mbps	Switched	\$293.02	\$263.64	\$236.07	\$294.99	\$437.36	\$833.54
5 Mbps	Switched	\$304.69	\$290.73	\$236.07	\$343.03	\$440.00	\$897.87
8 Mbps	Switched	\$319.80	\$257.56	\$236.07	\$386.46	\$445.00	\$1,009.83
10 Mbps	Switched	\$243.64	\$257.56	\$236.07	\$389.62	\$450.00	\$1,134.86
20 Mbps	Switched	\$320.02	\$304.43	\$255.15	\$537.38	\$550.00	\$1,390.09
50 Mbps	Switched	\$405.21	\$490.63	\$300.24	\$615.30	\$707.08	\$1,699.89
100 Mbps	Switched	\$622.12	\$633.05	\$356.21	\$635.91	\$899.73	\$2,164.20
150 Mbps	Switched	\$616.46	\$640.01	\$458.97	\$812.39	\$982.06	\$2,500.00
250 Mbps	Switched	\$703.61	\$687.48	\$458.97	\$1,015.40	\$1,200.00	\$3,384.11
400 Mbps	Switched	\$712.42	\$687.48	\$458.97	\$1,015.40	\$1,369.24	\$3,600.00
500 Mbps	Switched	\$760.96	\$703.01	\$470.83	\$1,015.40	\$1,403.09	\$4,030.63
600 Mbps	Switched	\$769.26	\$692.33	\$466.82	\$919.64	\$1,800.00	\$5,500.00
1000 Mbps	Switched	\$737.63	\$779.25	\$527.00	\$919.64	\$1,999.00	\$5,636.21
2 Mbps - 50 Mbps	Dedicated	N/A	N/A	N/A	N/A	N/A	N/A
>50 Mbps - 100 Mbps	Dedicated	N/A	N/A	N/A	N/A	N/A	N/A
>100 Mbps - 250 Mbps	Dedicated	N/A	N/A	N/A	N/A	N/A	N/A
>250 Mbps - 500 Mbps	Dedicated	N/A	N/A	N/A	N/A	N/A	N/A
>500 Mbps - 600 Mbps	Dedicated	N/A	N/A	N/A	N/A	N/A	N/A
1000 Mbps	Dedicated	N/A	N/A	N/A	N/A	N/A	N/A
10000 Mbps	Dedicated	N/A	N/A	N/A	N/A	N/A	N/A

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**AT&T Switched Ethernet ServiceSM (with Network On Demand)
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5.2.1.2. Third-Party Local Switched Access Mileage MRC

60-month Term - Third-Party Local Switched Access Mileage MRC Price Groups				
Port Connection Speed	Mileage A		Mileage B	
	Fixed	Per Mile	Fixed	Per Mile
2 Mbps – 1000 Mbps	\$0.00	\$110.05	\$0.00	\$110.05
Applicability of mileage will be determined during address qualification.				

5.2.1.3. Third-Party Local Dedicated Access Mileage MRC

60 Month Term- Third Party Local Dedicated Access Mileage MRC Price Groups														
Port Connection Speed	Mileage A		Mileage B		Mileage C		Mileage D		Mileage E		Mileage F		Mileage G	
	Fixed	Per Mile	Fixed	Per Mile	Fixed	Per Mile	Fixed	Per Mile	Fixed	Per Mile	Fixed	Per Mile	Fixed	Per Mile
2 Mbps - 50 Mbps	\$189.85	\$6.75	\$0	\$0	\$315.95	\$29.11	\$315.95	\$29.11	\$0	\$61.77	\$0	\$0	\$0	\$0
>50 Mbps - 100 Mbps	\$277.97	\$9.02	\$0	\$0	\$397.6	\$36.21	\$397.6	\$36.21	\$0	\$66.74	\$0	\$0	\$0	\$0
>100 Mbps - 250 Mbps	\$277.97	\$11.29	\$0	\$0	\$397.6	\$51.12	\$397.6	\$51.12	\$0	\$69.58	\$0	\$0	\$0	\$0
>250 Mbps - 500 Mbps	\$518.66	\$16.97	\$0	\$0	\$727.75	\$94.43	\$727.75	\$94.43	\$0	\$98.69	\$0	\$0	\$0	\$0
>500 Mbps - 600 Mbps	\$822.61	\$24.85	\$0	\$0	\$1121.8	\$203.06	\$1121.8	\$203.06	\$0	\$139.87	\$0	\$0	\$0	\$0
1000 Mbps	\$1296.11	\$35	\$202.35	\$102.95	\$2403.35	\$348.61	\$2403.35	\$348.61	\$0	\$155.49	\$0	\$0	\$0	\$0
10000 Mbps	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0

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Please sign by December 19, 2024.

For AT&T Administrative Use Item 9.
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**AT&T Switched Ethernet ServiceSM (with Network On Demand)
Pricing Schedule Provided Pursuant to Custom Terms**

5.2.1.4. Third-Party Bandwidth MRC

CIR Speed	Non-Critical High	Business Critical Medium	Business Critical High	Interactive	RealTime
2 Mbps	\$50.42	\$51.98	\$54.58	\$57.17	\$59.78
4 Mbps	\$52.38	\$54.00	\$56.70	\$59.40	\$62.10
5 Mbps	\$54.35	\$56.03	\$58.83	\$61.63	\$64.43
8 Mbps	\$55.66	\$57.38	\$60.25	\$63.11	\$65.99
10 Mbps	\$58.93	\$60.75	\$63.79	\$66.83	\$69.86
20 Mbps	\$65.48	\$67.50	\$70.88	\$74.25	\$77.63
50 Mbps	\$104.76	\$108.00	\$113.40	\$118.80	\$124.20
100 Mbps	\$157.14	\$162.00	\$170.10	\$178.20	\$186.30
150 Mbps	\$196.43	\$202.50	\$212.63	\$222.75	\$232.88
250 Mbps	\$229.16	\$236.25	\$248.06	\$259.88	\$271.69
400 Mbps	\$294.64	\$303.75	\$318.94	\$334.13	\$349.31
500 Mbps	\$327.38	\$337.50	\$354.38	\$371.25	\$388.13
600 Mbps	\$392.85	\$405.00	\$425.25	\$445.50	\$465.75
1000 Mbps	\$491.06	\$506.25	\$531.56	\$556.88	\$582.19
2000 Mbps	\$916.65	\$945.00	\$992.25	\$1,039.50	\$1,086.75
2500 Mbps	\$1,113.08	\$1,147.50	\$1,204.88	\$1,262.25	\$1,319.63
4000 Mbps	\$1,636.88	\$1,687.50	\$1,771.88	\$1,856.25	\$1,940.63
5000 Mbps	\$1,964.25	\$2,025.00	\$2,126.25	\$2,227.50	\$2,328.75
7500 Mbps	\$2,160.68	\$2,227.50	\$2,338.88	\$2,450.25	\$2,561.63
9500 Mbps	\$2,226.15	\$2,295.00	\$2,409.75	\$2,524.50	\$2,639.25
10000 Mbps	\$2,291.63	\$2,362.50	\$2,480.63	\$2,598.75	\$2,716.88

5.2.2. Additional Charges

Charges for associated features or additional Service options may apply per Service Publication.

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For AT&T Administrative Use

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**AT&T Switched Ethernet ServiceSM (with Network On Demand)
Pricing Schedule Provided Pursuant to Custom Terms**

5.3. AT&T MANAGED SWITCHED ETHERNET ON DEMAND

5.3.1. Monthly Recurring Charges

AT&T Managed Switched Ethernet on Demand- PLUS MRC – 60 month		
Managed Router*	Committed Information Rate (CIR)	MRC
100 Mbps	up to 100 Mbps	\$134.00
	100 Mbps	\$134.00
1 Gbps	100 Mbps to 150 Mbps	\$171.00
	250 Mbps to 400Mbps	\$299.00
	500 Mbps to 1000 Mbps	\$310.00
10 Gbps	up to 1000 Mbps	\$361.00
	2000 Mbps to 5000 Mbps	\$534.00
	7500 Mbps to 10000 Mbps	\$754.00

*Managed Router priced according to ASEoD port capacity.

6. SPECIAL TERMS, CONDITIONS or OTHER REQUIREMENTS

6.1. Special Conditions for 10 Gbps Customer Port Connections

With respect to 10 Gbps Ports, Customer may use the Business Center Portal to order such Ports, to request and schedule changes to the CIR (subject to the port configurations shown in Attachment A, Table 2) or CoS of such Ports, or to establish or change EVCs associated with such Ports. Real Time Class of Service is not available for EVCs exceeding 1000 Mbps. EVCs exceeding 1000 Mbps are subject to network availability.

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Please sign by December 19, 2024.

For AT&T Administrative Use Item 9.
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Original Effective Date: _____

**AT&T Switched Ethernet ServiceSM (with Network On Demand)
Pricing Schedule Provided Pursuant to Custom Terms**

**ATTACHMENT A
RATES and CHARGES; INITIAL SERVICE COMPONENTS, SITE and SERVICE CONFIGURATION
AUGUSTA-RICHMOND COUNTY**

A-1. Rates and Charges; Initial Order Quantities

Service Components	Quantity Existing	MRC, per Unit
1000 Mbps CIR - Business Critical Medium - Basic Only / OEM1T	6	\$808.45
Customer Port Connection - 1 Gbps – Basic / OEM1G	6	\$167.00

A-2. Initial Sites and Service Configuration

Jurisdiction: By selecting AT&T Switched Ethernet Service provided as interstate access service, Customer acknowledges and certifies that the interstate traffic (including Internet and international traffic) constitutes **more than ten percent (10%)** of the total traffic on any Service. Internet and International traffic are always considered interstate. The nature of the traffic, not merely the physical endpoints of the facility, determines whether the Port is Interstate or Intrastate.

Table 1. Complete a line for each Customer Port Connection

Port ID #	Street Address	City	State AL - MN	State MO - WA	State WV - WY	Jurisdiction	Geographic Location
1	4436 Old Waynesboro Rd	Hephzibah	GA	[Select]	[Select]	Intrastate	Within 21 State ILEC Footprint
2	3157 Damacus Road	Augusta	GA	[Select]	[Select]	Intrastate	Within 21 State ILEC Footprint
3	535 Telfair Street	Augusta	GA	[Select]	[Select]	Intrastate	Within 21 State ILEC Footprint
4	1731 Tobacco Road	Augusta	GA	[Select]	[Select]	Intrastate	Within 21 State ILEC Footprint
5	234 Pistol Range Road	Augusta	GA	[Select]	[Select]	Intrastate	Within 21 State ILEC Footprint
6	535 Telfair Street	Augusta	GA	[Select]	[Select]	Intrastate	Within 21 State ILEC Footprint

Table 2. Service Components and Features associated with Customer Port Connections identified above within the 21-State ILEC Footprint. This Pricing Schedule shall constitute Customer's order for Service at the locations listed below.

Port ID #	Customer Port Connection Speed	CIR Speed	CIR Speed for Ports 10 Gbps & Above	Class of Service	Add'l MAC Addresses	Enhanced Multicast
1	1 Gbps Basic	1000 Mbps	N/A	Bus. Critical - Med.	No	No
2	1 Gbps Basic	1000 Mbps	N/A	Bus. Critical - Med.	No	No
3	1 Gbps Basic	1000 Mbps	N/A	Bus. Critical - Med.	No	No
4	1 Gbps Basic	1000 Mbps	N/A	Bus. Critical - Med.	No	No
5	1 Gbps Basic	1000 Mbps	N/A	Bus. Critical - Med.	No	No
6	1 Gbps Basic	1000 Mbps	N/A	Bus. Critical - Med.	No	No

Table 3. Service Components and Features associated with Customer Port Connections identified above outside the 21 State ILEC Footprint. This Pricing Schedule shall constitute Customer's order for Service at the locations listed below.

Port ID #	Access Type	Customer Port Connection Speed	Access Price Group	Access Mileage Group	Access Mileage	CIR Speed	Class of Service
1	[Select]	[Select]		[Select]		Select	[Select]

End of Document



**AT&T DEDICATED INTERNET
 PRICING SCHEDULE**

Customer	AT&T
County of Augusta-Richmond Street Address: 535 Telfair St City: AUGUSTA State/Province: GA Zip Code: 30901 Country: United States	AT&T Enterprises, LLC
Customer Contact (for Notices)	AT&T Contact (for Notices)
Name: Khalif Ross Title: IT Director Street Address: 530 GREENE STREET ANNEX 1 City: AUGUSTA State/Province: GA Zip Code: 30901 Country: United States Telephone: 7068211554 Email: ross@augustaga.gov	Name: Michelle Fields Street Address: 1300 BULL ST SHARED City: SAVANNAH State/Province: GA Zip Code: 31401 Country: United States Telephone: 9122477027 Email: sf2028@att.com Sales/Branch Manager: Frank Powers SCVP Name: WARREN SISSON Sales Strata: Retail Sales Region: USA With a copy (for Notices) to: AT&T 208 S. Akard Street Dallas, TX 75202 ATTN: Master Agreement Support Team Email: mast@att.com
AT&T Solution Provider or Representative Information (if applicable) <input type="checkbox"/>	
Name: Company Name: Agent Street Address: City: State: Zip Code: Country: Telephone: Fax: Email: Agent Code:	

This Pricing Schedule is part of the Agreement between AT&T and Customer referenced above.

Customer (by its authorized representative)	AT&T (by its authorized representative)
By: _____	By: _____
Name: _____	Name: _____
Title: _____	Title: _____
Date: _____	Date: _____

Signature Not Required on this Page - Refer to
 Customer Signature Page Contract ID 1860001

AT&T and Customer Confidential Information

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**AT&T DEDICATED INTERNET
 PRICING SCHEDULE**

1. SERVICES

Service	Service Publication Location
AT&T Dedicated Internet (ADI)	http://serviceguidenew.att.com/sg_flashPlayerPage/MIS
AT&T Bandwidth Services	http://serviceguidenew.att.com/sg_flashPlayerPage/BWS

2. PRICING SCHEDULE TERM AND EFFECTIVE DATES

Pricing Schedule Term*	60 months
Pricing Schedule Term Start Date	Effective Date of this Pricing Schedule
Effective Date of Rates and Discounts	Effective Date of this Pricing Schedule
Pricing Schedule Term Extension Option	Customer may extend the Pricing Schedule Term for one or two 12-month periods (each, an "Extension Period") upon written notice to AT&T at least forty-five (45) days prior to the expiration of the original Pricing Schedule Term (or of the first Extension Period, or of the second Extension Period if applicable). In such a case, the Minimum Payment Period for each Service Component shall expire at the later of the end of the applicable Extension Period or the expiration of its original Minimum Payment Period.

*Price Stabilization does not apply to Services or Service Components that have been designated as grandfathered in the applicable Service Publication as of the Pricing Schedule Effective Date (Previously Grandfathered Service/Service Components). AT&T may change prices, discounts, terms or conditions for Previously Grandfathered Service/Service Components on 30 days' prior notice to Customer.

3. MINIMUM PAYMENT PERIOD

Service Components	Percent of Monthly Charges Due Upon Termination Prior to Completion of Minimum Payment Period	Minimum Payment Period per Service Component*
All Service Components	50%	Longer of 12 months or until the end of the Pricing Schedule Term

*The Minimum Payment Period does not apply to Previously Grandfathered Service/Service Components.

4. RATES (US Mainland, and HI only)

Section I: AT&T Dedicated Internet Access Bandwidth

Table 1: DNS Services

Option	Undiscounted MRC
Additional Primary DNS (available in increments of up to 15 zones with a maximum of 150 Kilobytes of zone file data)	\$100 per DNS increment
Additional Secondary DNS (available in increments of up to 15 zones with a maximum of 150 Kilobytes of zone file data)	\$100 per DNS increment

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**AT&T DEDICATED INTERNET
 PRICING SCHEDULE**

Table 2: ADI Tele – Installation

Discount: 90.00%

ADI Speed	Undiscounted ADI Installation Fee	Undiscounted ADI w/ Managed Router Installation Fee
56 Kbps	\$1,000	\$1,000
128 Kbps - 1.5 Mbps	\$1,000	\$1,000
NxT-1	\$2,500	\$2,500
Tiered/Full T-3	\$5,000	N/A
Tiered OC-3, OC-12, OC-48	\$10,000	N/A
Ethernet	\$1,500#	\$1,500**#
10 Gig Ethernet* and up	\$1,500#	\$1,500

* Service not available with MPLS PNT

**Pricing available for ADI speeds of 100 Mbps and below and with electrical interfaces only.

Pricing also applies to Service locations in Alaska

Table 3: On-Site Installation

Discount: 90.00%

ADI Speed	Undiscounted ADI w/ Managed Router Only Installation Fee
56 Kbps	\$999
128 Kbps - 1.5 Mbps	\$999
NxT-1	\$999
Tiered/Full T-3	\$1,000
Tiered OC-3, OC-12, OC-48	\$10,000
Ethernet	\$1,500*
10 Gig Ethernet and up	\$1,500
Nx10Gig Ethernet	\$3,500

* Pricing also applies to Service locations in Alaska.

Table 4: LAN IP Block Size

IPv4 LAN IP Block Size	Undiscounted MRC	Discount
/28	\$112	0.00%
/27	\$224	0.00%
/26	\$448	0.00%
/25	\$896	0.00%
/24	\$1,792	0.00%
/23	\$3,584	0.00%
/22	\$7,168	0.00%
/21	\$14,336	0.00%
/20	\$28,672	0.00%
/19	\$57,344	0.00%

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**AT&T DEDICATED INTERNET
 PRICING SCHEDULE**

Table 5: Flexible Bandwidth Billing Option – Ethernet*

ADI & ADI w/Managed Router Discount: 10.00% Applies to all Tiered Bandwidth Minimum Commitments in this table unless an override discount is indicated.			Incremental Usage Fee Discount: 10.00% Applies to all Tiered Bandwidth Minimum Commitments in this table unless an override discount is indicated.
Tiered Bandwidth Minimum Commitment	Undiscounted ADI MRC	Undiscounted ADI w/ Managed Router MRC	Undiscounted Incremental Usage Fee
ADI & ADI w/ Managed Router Discount for the following:			Incremental Usage Fee Discount for the following:
0.5 Mbps	\$257	\$385	\$940
1.0 Mbps	\$258	\$386	\$510
1.5 Mbps	\$259	\$387	\$380
2 Mbps	\$260	\$388	\$355
3 Mbps	\$261	\$389	\$340
4 Mbps	\$262	\$390	\$325
5 Mbps	\$263	\$391	\$270
6 Mbps	\$264	\$392	\$250
7 Mbps	\$265	\$393	\$245
8 Mbps	\$266	\$394	\$235
9 Mbps	\$267	\$395	\$230
ADI & ADI w/ Managed Router Discount for the following: 85.00%			Incremental Usage Fee Discount for the following:
10 Mbps	\$268	\$396	\$198.00
15 Mbps	\$359	\$487	\$162.33
20 Mbps	\$449	\$577	\$144.25
25 Mbps	\$542	\$670	\$134.00
ADI & ADI w/ Managed Router Discount for the following:			Incremental Usage Fee Discount for the following:
30 Mbps	\$633	\$761	\$126.83
35 Mbps	\$680	\$854	\$122.00
40 Mbps	\$812	\$945	\$118.13
45 Mbps	\$817	\$950	\$105.56
ADI & ADI w/ Managed Router Discount for the following: 86.00%			Incremental Usage Fee Discount for the following:
50 Mbps	\$813	\$955	\$95.50
60 Mbps	\$946	\$1,100	\$91.67
70 Mbps	\$1,032	\$1,200	\$85.71
75 Mbps	\$1,118	\$1,300	\$86.67
80 Mbps	\$1,204	\$1,420	\$88.75
90 Mbps	\$1,290	\$1,500	\$83.33
ADI & ADI w/ Managed Router Discount for the following: 86.00%			Incremental Usage Fee Discount for the following:
100 Mbps	\$1,400	\$1,555	\$77.75
120 Mbps	\$1,770	\$1,937	\$80.71
144 Mbps	\$1,790	\$1,960	\$68.06

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**AT&T DEDICATED INTERNET
PRICING SCHEDULE**

ADI & ADI w/Managed Router Discount: 10.00% Applies to all Tiered Bandwidth Minimum Commitments in this table unless an override discount is indicated.			Incremental Usage Fee Discount: 10.00% Applies to all Tiered Bandwidth Minimum Commitments in this table unless an override discount is indicated.
Tiered Bandwidth Minimum Commitment	Undiscounted ADI MRC	Undiscounted ADI w/ Managed Router MRC	Undiscounted Incremental Usage Fee
150 Mbps	\$1,800	\$1,965	\$65.50
155 Mbps	\$1,820	\$2,020	\$65.16
ADI & ADI w/ Managed Router Discount for the following:			Incremental Usage Fee Discount for the following:
200 Mbps	\$2,000	\$2,100	\$52.50
250 Mbps	\$2,150	\$2,240	\$44.80
300 Mbps	\$2,250	\$2,620	\$43.67
350 Mbps	\$2,500	\$3,125	\$44.64
ADI & ADI w/ Managed Router Discount for the following:			Incremental Usage Fee Discount for the following:
400 Mbps	\$2,700	\$3,380	\$42.25
450 Mbps	\$3,000	\$3,720	\$41.33
500 Mbps	\$3,500	\$4,325	\$43.25
550 Mbps	\$3,650	\$4,425	\$40.23
600 Mbps	\$4,096	\$4,840	\$40.33
622 Mbps	\$4,117	\$5,000	\$40.19
ADI & ADI w/ Managed Router Discount for the following:			Incremental Usage Fee Discount for the following:
700 Mbps	\$4,199	\$5,240	\$37.43
800 Mbps	\$4,301	\$5,440	\$34.00
900 Mbps	\$4,403	\$5,540	\$30.78
1000 Mbps	\$4,505	\$5,620	\$28.10

* Pricing also applies to Service locations in Alaska (Override discounts are not applicable to Service locations in Alaska).

Table 6: Class of Service Option - Tiered T-1, T-3 and Burstable Service - Monthly Charges

Discount: 85.00%

Speed	Class of Service ADI & ADI w/ Managed Router MRC [#]
56 Kbps**	\$225
128 Kbps**	\$225
256 Kbps**	\$225
384 Kbps**	\$225
512 Kbps**	\$225
768 Kbps	\$225
1024 Kbps**†	\$225
1.5 Mbps	\$225
2xT-1 (3 Mbps)	\$225
3xT-1 (4.5 Mbps)	\$225
4xT-1 (6 Mbps)	\$225
5xT-1 (7.5 Mbps)	\$225

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**AT&T DEDICATED INTERNET
 PRICING SCHEDULE**

Speed	Class of Service ADI & ADI w/ Managed Router MRC [#]
6xT-1 (9 Mbps)	\$225
7xT-1 (10.5 Mbps)	\$225
8xT-1 (12 Mbps)	\$225
10 Mbps	\$825
15 Mbps	\$1,075
20 Mbps	\$1,325
25 Mbps	\$1,575
30 Mbps	\$1,825
35 Mbps	\$2,100
40 Mbps	\$2,350
45 Mbps	\$2,750
155 Mbps	\$2,750

* Charges waived for Sites with AT&T BVoIP Service.

**no real-time class available.

(†) Speed not available with MPLS PNT.

Pricing also applies to Service locations in Alaska.

Table 7: Class Of Service Option - Flexible Bandwidth Billing Option - Monthly Charges

Discount: 85.00%

Speed	Undiscounted ADI & ADI w Managed Router MRC [#]
Up to 1.5 Mbps	\$225
2.0 Mbps	\$285
2.01 - 3.0 Mbps	\$360
3.01 - 4.0 Mbps	\$435
4.01 - 5.0 Mbps	\$510
5.01 - 6.0 Mbps	\$575
6.01 - 7.0 Mbps	\$640
7.01 - 8.0 Mbps	\$705
8.01 - 9.0 Mbps	\$765
9.01 to 10.0 Mbps	\$825
10.01 to 15.0 Mbps	\$1,075
15.01 - 20.0 Mbps	\$1,325
20.01 - 25.0 Mbps	\$1,575
25.01 - 30.0 Mbps	\$1,825
30.01 - 35.0 Mbps	\$2,100
35.01 - 40.0 Mbps	\$2,350
40.01 - 45 Mbps	\$2,750
45.01 - 155 Mbps	\$5,000
200 - 250 Mbps	\$5,400
300 - 350 Mbps	\$5,800
400 - 600 Mbps	\$6,200
622 Mbps	\$7,000
700 - 1000 Mbps	\$7,800
1.5 Gbps**	\$7,900

AT&T and Customer Confidential Information

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**AT&T DEDICATED INTERNET
 PRICING SCHEDULE**

Speed	Undiscounted ADI & ADI w Managed Router MRC**
2.0 Gbps**	\$8,000
2.5 Gbps**	\$8,100
3.0 Gbps**	\$8,200
3.5 Gbps**	\$8,300
4.0 Gbps**	\$8,400
4.5 Gbps**	\$8,500
5.0 Gbps**	\$8,600
5.5 Gbps**	\$8,700
6.0 Gbps**	\$8,800
6.5 Gbps**	\$8,900
7.0 Gbps**	\$9,000
7.5 Gbps**	\$9,100
8.0 Gbps**	\$9,200
8.5 Gbps**	\$9,300
9.0 Gbps**	\$9,400
9.5 Gbps**	\$9,500
10.0 Gbps and up**	\$9,600

*Charges waived for Sites with AT&T BVoIP Service.

** Speed not available with MPLS PNT.

Pricing also applies to Service locations in Alaska.

Table 8: Class Of Service Option – Aggregate Billing Option - Monthly Charges**

Discount: 85.00%

Speed	Undiscounted ADI & ADI w Managed Router MRC**
T3 (up to 45 Mbps)	\$2,750
OC3 (up to 155 Mbps)	\$5,000
OC12 (up to 622 Mbps)	\$7,000
Ethernet (up to 1000 Mbps)	\$7,800
OC48 (up to 2500 Mbps)	\$8,100
10 Gigabit Ethernet (up to 10000 Mbps) and up	\$9,600

*Charges waived for Sites with AT&T BVoIP Service.

**Not available with MPLS PNT.

Table 9: Class Of Service Option - Installation Fees

Discount: 100.00%

Class of Service Undiscounted Installation Fee**	\$1,000
--	---------

*Charges waived for Sites with AT&T BVoIP Service.

Pricing also applies to Service locations in Alaska.

AT&T and Customer Confidential Information

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**AT&T DEDICATED INTERNET
 PRICING SCHEDULE**

Table 10: Local Access without Diversity

Address	City	State	Zip	Access Bandwidth	Local Access Non-Recurring Charge	Local Access Net Monthly Recurring Charge
1501 AVIATION WAY	AUGUSTA	GA	30906-9620	MIS Ethernet Access 20 Mbps	\$0.00	\$262.74
535 TELFAIR ST	AUGUSTA	GA	30901-2371	MIS Ethernet Access 20 Gbps	\$0.00	\$262.74
535 TELFAIR ST	AUGUSTA	GA	30901-2371	MIS Ethernet Access 100 Gbps	\$0.00	\$414.70
1501 AVIATION WAY	AUGUSTA	GA	30906-9620	MIS Ethernet Access 100 Gbps	\$0.00	\$414.70
1501 AVIATION WAY	AUGUSTA	GA	30906-9620	MIS Ethernet Access 50 Gbps	\$0.00	\$328.86
535 TELFAIR ST	AUGUSTA	GA	30901-2371	MIS Ethernet Access 50 Gbps	\$0.00	\$328.86

Section II: AT&T Business in a BoxSM

Table 1: Service Component Replacement – Next Business Day Shipped (5x8) Monthly Charges

Discount: 100.00%

Service Component/Device	Undiscounted MRC*
Base Unit NextGen	\$50
Base Unit 12 Port	\$50
Base Unit 24 Port	\$70
Base Unit High Bandwidth	\$70
8 Port Analog Module Add-On	\$35
24 Port Analog Module Add-On	\$70

* Pricing also applies to Service locations in Alaska.

Table 2: On-Site Maintenance (24X7X4) Monthly Charges

Discount: 100.00%

Option	Undiscounted MRC*
Base Unit NextGen	\$75
Base Unit 12 Port	\$75
Base Unit 24 Port	\$95
Base Unit High Bandwidth	\$95
8 Port Analog Module Add-On	\$40
24 Port Analog Module Add-On	\$80

* Pricing also applies to Service locations in Alaska.

AT&T and Customer Confidential Information

**AT&T DEDICATED INTERNET
 PRICING SCHEDULE**

Table 3: Life-Cycle Management Charges - Service Charges

Discount: 100.00%

Per Site / Per Occurrence during Standard Business Hours (Monday-Friday, 8:00 am- 5:00 pm, local time)	Undiscounted Charge *
Move, Addition, Change to Service	\$260
Delete Service	\$500

* Pricing also applies to Service locations in Alaska.

Table 4: Class of Service Option - when ordered with AT&T BVoIP Services only

Discount: 100.00%

Class of Service Monthly Charges	\$225*
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* Pricing also applies to Service locations in Alaska.

Table 5: IP Version Change

Discount: 100.00%

IP Version Change – Per Site, Per Occurrence	\$500*
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* Pricing also applies to Service locations in Alaska.

Section III: Additional Service Fees

Moving Fee (during hours)	\$1,000 per location*
Additional Moving Fee (outside standard operating hours – 8:00 a.m. to 5:00 p.m. Monday through Friday)	Additional \$500 per location*

*Subject to availability, pricing also applies to Service locations in Alaska.

This is the last page of the Pricing Document.

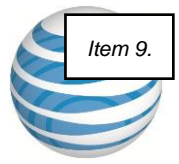
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AT&T's Proposal for IP Flex Reach on AT&T Dedicated Internet (ADI)

IP Flexible Reach is provided by AT&T Corp. **Proposal Validity Period**—The information and pricing contained in this proposal is valid for a period of 60 days from the date written on the proposal cover page unless rescinded or extended in writing by AT&T. **Terms and Conditions**—This proposal is conditioned upon negotiation and execution by the parties of a written agreement containing mutually acceptable terms and conditions. **Proposal Pricing**—Pricing proposed herein is based upon the specific product/service mix and locations outlined in this proposal, and is subject to the standard terms and conditions of AT&T unless otherwise stated herein. Any changes or variations in AT&T standard terms and conditions and the products, length of term, services, locations, and/or design described herein may result in different pricing. **Providers of Service**—Subsidiaries and affiliates of AT&T Inc. provide products and services under the AT&T brand. **Copyright Notice and Statement of Confidentiality**—© 2014 AT&T Intellectual Property. All rights reserved. AT&T, the AT&T logo, and all other AT&T marks contained herein are trademarks of AT&T Intellectual Property and/or AT&T affiliated companies. All other marks contained herein are the property of their respective owners. The contents of this document are unpublished, proprietary, and confidential and may not be copied, disclosed, or used, in whole or in part, without the express written permission of AT&T Intellectual Property or affiliated companies, except to the extent required by law and insofar as is reasonably necessary in order to review and evaluate the information contained herein.



Proposal for IP Flexible Reach on AT&T Dedicated Internet (ADI)

Presented to Augusta-Richmond County

By AT&T on May 10, 2024

Shelly Fields
AT&T Account Manager
912-247-7027
Sf2028@att.com

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IP Flexible Reach is provided by AT&T Corp. **Proposal Validity Period**—The information and pricing contained in this proposal is valid for a period of 60 days from the date written on the proposal cover page unless rescinded or extended in writing by AT&T. **Terms and Conditions**—This proposal is conditioned upon negotiation and execution by the parties of a written agreement containing mutually acceptable terms and conditions. **Proposal Pricing**—Pricing proposed herein is based upon the specific product/service mix and locations outlined in this proposal, and is subject to the standard terms and conditions of AT&T unless otherwise stated herein. Any changes or variations in AT&T standard terms and conditions and the products, length of term, services, locations, and/or design described herein may result in different pricing. **Providers of Service**—Subsidiaries and affiliates of AT&T Inc. provide products and services under the AT&T brand. **Copyright Notice and Statement of Confidentiality**—© 2014 AT&T Intellectual Property. All rights reserved. AT&T, the AT&T logo, and all other AT&T marks contained herein are trademarks of AT&T Intellectual Property and/or AT&T affiliated companies. All other marks contained herein are the property of their respective owners. The contents of this document are unpublished, proprietary, and confidential and may not be copied, disclosed, or used, in whole or in part, without the express written permission of AT&T Intellectual Property or affiliated companies, except to the extent required by law and insofar as is reasonably necessary in order to review and evaluate the information contained herein.

Overview

Your AT&T team understands the following about your business: Your business requires voice and data services, but managing separate networks is costly and time consuming.

We've assessed your information and developed an IP Flex Reach on AT&T Dedicated Internet (ADI) solution that addresses your business needs. IP Flexible Reach allows you to add VoIP to your Internet access service. By converting voice to IP format, your voice and data services travel on the same Internet access facility.

Consolidating your voice and data traffic onto a single IP network service provides true network integration. You save money and reduce the complexity of managing your network.

In the following pages, we provide details about the IP Flex Reach on AT&T Dedicated Internet (ADI) solution—and its features and benefits—that we recommend for Augusta-Richmond County.

IP Flexible Reach

IP Flexible Reach is a managed Voice over IP (VoIP) solution that provides inbound and outbound calling on your data network, giving you long distance and international calling for all your sites globally and also local calling for your U.S. sites. IP Flexible Reach provides VoIP calling service to your data network.

IP Flexible Reach uses two networks. The first is a U.S.-only network that provides AT&T Dedicated Internet (ADI), Ethernet ADI, MPLS Private Network Transport (PNT), and Ethernet PNT access services.

The second network that we use with IP Flexible Reach is the AT&T Virtual Private Network (AT&T VPN). This global network provides increased security over the ADI and PNT network and supports the same speeds.

With both networks, IP Flexible Reach adds VoIP to your IP VPN services. IP services travel over AT&T's global MPLS backbone, which provides efficient communication across your business, extensive reach, reliability, and enhanced network security. With both networks, AT&T supports MLPPP speeds (up to 8XT1 for 12 Mbps bandwidth) and OCX up to OC-48 and Ethernet up to 1 GigE.

With the ADI and PNT network, we deploy gateway routers at your sites to transport voice and data traffic. Your PBX or IP PBX connects to this router. To enhance voice quality, we configure

the router to prioritize traffic for immediate transport. The router assigns all voice calls to Class of Service 1. Our engineers configure the router for advanced bandwidth management and traffic queuing priorities as part of your service installation.

With the AT&T VPN network, we support your owned and managed gateway routers. These routers have the same capabilities as the AT&T managed router for ADI and PNT service.

IP Flexible Reach includes three package options: IP Long Distance (Calling Plan A—global), Local and Long Distance (Calling Plan B—U.S. only), and Local and Long Distance Package (Calling Plan C—U.S. only). All package options include free unlimited on-net calling between all locations that use IP Flexible Reach.

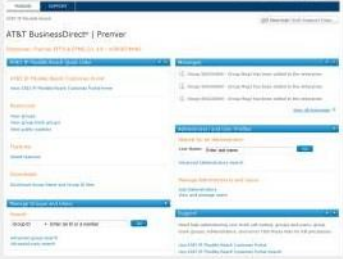
The concurrent calls capacity depends on your transport access facility's bandwidth. For example, T1 access supports 6 to 50 concurrent calls; T3 or fractional T3 access, 6 to 350 such calls and up to 1,000 when you use a Session Border Controller. With Ethernet and OCX, the service can support more than 30,000 concurrent calls. You choose the number of concurrent calls to meet your business needs.

IP Flexible Reach interoperates with traditional digital TDM PBXs and IP PBXs and integrates with AT&T Voice DNA services.

On your local area network (LAN), your IP phone converts your voice or facsimile transmissions into Internet Protocol (IP) format. Your LAN equipment routes those transmissions (calls) via your transport access facility to our network. On-net calls (VoIP to VoIP) route only within the IP network. Off-net calls (VoIP to analog phones) route through a gateway device that converts them from IP to analog format and routes them on the public switched telephone network (PSTN) to their destination.

This feature set is available for TDM handoff (PRI/CAS), Analog handoff with BIB and select IP-PBXs*

End User and Admin Portal for feature management



Line Features

Telephone Number (TN) level features:

- Call Forwarding, CF Not Reachable, Always, Busy, No Answer, Selective
- Blind Transfer (SIP Refer)
- Locate Me (up to 5 TNs)
- Simultaneous Ringing (up to 10 TNs)
- Direct Inward Dialing (DID) call limits per number (Max DID Policing)
- Outgoing call restrictions
- Account/Authorization codes
- Scheduling

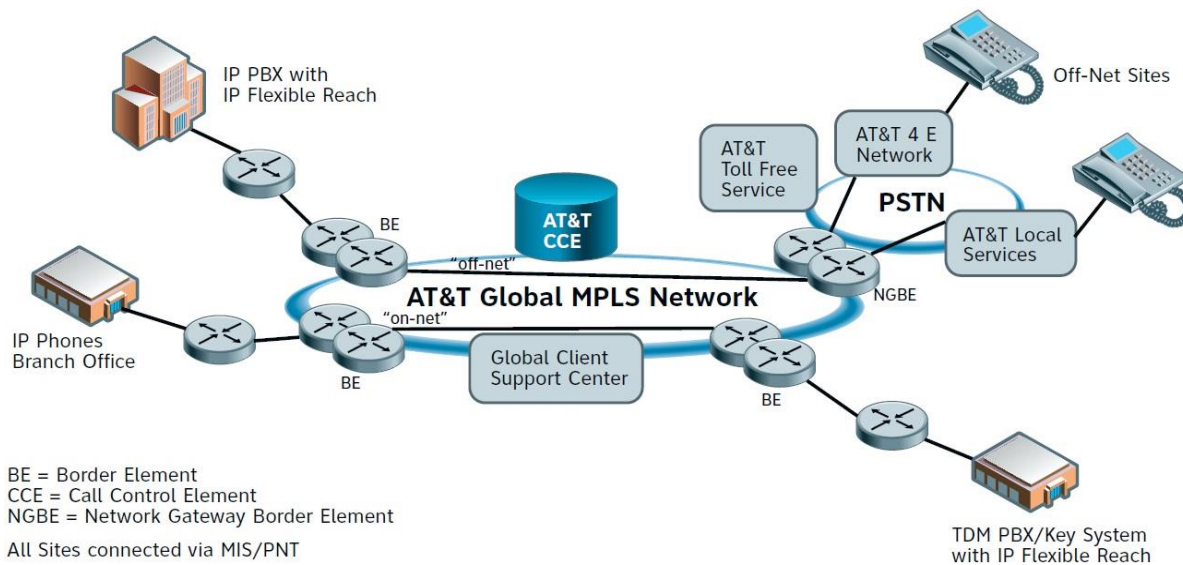
Trunk Features

Inbound Call Distribution and Trunk to Trunk Failover:

- Trunk Call Routing Capabilities:
 - Linear Routing
 - Round Robin Routing
 - % Allocation Routing
 - Most Idle

*Not all features are available with each handoff or IP-PBX type

IP Flexible Reach Enhanced Features Package — The Enhanced Features Package option can help you boost employee productivity, enhance disaster recovery, optimize your network, and maximize the experience of your customers.



IP Flexible Reach for TDM and IP PBXs — This diagram shows a typical IP Flexible Reach configuration for TDM and IP PBXs.

Features

IP Flexible Reach gives you these features and benefits:

- **Performance**—Communicate over a converged IP network that has dynamically allocated bandwidth and high-quality, reliable, business-class voice service that is backed by Service Level Agreements.
- **Agility**—Choose flexible options that interoperate with digital time division multiplexed (TDM) or IP PBX solutions.
- **Control**—Implement a communications system with web-based performance and call reporting, service reporting, and network management.
- **Security**—Enhance the confidentiality and integrity of your IP voice traffic by using our highly secure IP backbone network. The AT&T VPN access option provides additional security for your voice and data services.
- **Compatibility**—VoIP interoperates with a wide range of PBX systems, including traditional digital TDM PBXs and IP PBXs, and integrates with AT&T Voice DNA[®] services. Because AT&T's VoIP service is compatible with your current telephone equipment, you can take advantage of IP Flexible Reach without investing in a costly replacement of your PBX systems.

- Voice over IP (VoIP)—With VoIP, you connect all of your desktop equipment to your LAN, and you route your voice calls over our global IP network instead of the public switched telephone network (PSTN). You have lower costs for network wiring. And, by using our VoIP network, you can manage your communication costs more effectively.
- Integrated Network Access—You can transport voice calls on the same Internet access facility that you use for data service. By integrating your voice and data services on the same line, you reduce access costs and simplify your network management. And, the service supports ADI, PNT, and AVPN access.

Options

The following options are available with IP Flexible Reach:

- Network Access—You can choose between ADI/PNT access (with a router that AT&T manages) and AVPN access (with a router that you manage). These access methods enable you to tailor your solution to meet your requirements.
- IP long distance (plan A, available globally)—supports long distance VoIP calling. You get unlimited on-net calls, and you get outbound long distance and international calling at competitive per-minute rates. Because this plan supports only long distance calling, all local calls—including 911—are unavailable with this service. With this plan, you must maintain an inbound and outbound public switched telephone network (PSTN) line in order to make and receive local calls, including 911. (This plan is not available with AVPN access.)
- Local and long distance (Plan B, available in the U.S.)—offers free local and discounted long distance VoIP calling. You get unlimited on-net calls, and you get unlimited inbound and outbound local calling. Outbound off-net local toll, long distance, and international calling bill at competitive per-minute rates. You must dial 1 plus the 10-digit number to complete local calls. This option allows you to use PBX private dialing plans.
- Local and long distance package (Plan C, available in the U.S.)—provides free local and partially flat-rate long distance VoIP calling. You get unlimited on-net calls, and you get unlimited inbound and outbound local calling. This option includes 300 minutes of off-net U.S. local toll and long distance calling per concurrent call. Additional minutes of off-net local toll, long distance, and international calling are not included but bill at competitive per-minute rates. You must dial 1 plus the 10-digit number to complete local calls. This option allows you to use PBX private dialing plans.
- Local feature options—provide additional features for plans B and C. Local features include Direct Inward Dialing (DID); Direct Outward Dialing (DOD); Toll-free terminations; Local Number Portability; N11, 411, and NPA 555-1212; Directory

Assistance; Caller ID with Name; Operator Services; Directory Listing; 911/E911 service; and Call Blocking options.

- Class of Service (CoS) option—gives you the flexibility to prioritize your applications. The CoS option, available on your access circuit, supports four classes of service. CoS 1 includes applications such as Voice over IP and videoconferencing; CoS 2 includes critical data applications such as credit transactions and packages for enterprise resource planning like PeopleSoft and SAP (Systems, Application in Data Processing); CoS 3 includes standard business data requirements for applications such as human resource web sites and company email; and CoS 4 includes general data applications such as file transfer protocol (FTP), and Internet browsing. To assist you with your service classifications, we offer 17 different voice/data CoS "profiles," which have pre-determined bandwidth allocations for each CoS. A CoS profile is a template that you use within your network to allocate bandwidth across your Committed Data Rate (CDR). You can select a CoS profile for ingress classification or egress queuing. With the CoS option, you'll have a cost-effective network where your critical applications receive the highest priority.
- Station to station—enables you to place calls that stay inside your PBX instead of traversing our network.
- Originating 8YY—routes your 8YY numbers to your local network switch.
- Default call blocking—blocks certain outbound numbers by default. These numbers include 611; 811; 500; 700; NPA-555-xxxx (except NPA-555-1212); 900/ NPA-976-xxxx; 0-8YY-xxx-xxxx; 0N11; 0-NPA-555-1212; 0-976-Nxx-xxxx; 0-500-XXX-XXXX; 0-700-XXX-XXXX; and 0-900-XXX-XXXX.
- Site specific outbound call blocking—enables you to request us to block certain types of calls based on sites. These numbers include international operator (01); direct dialed international (011); local distance directory assistance (411); long distance directory assistance (NPA-555-1212); and operator (0-, 0+, 00-, 00+).
- Calling Name Delivery Service (CNAM)—retrieves and displays the name associated with a telephone number. The service includes Allow Default CNAM, which gives you the first 15 characters of the business name; Allow Customer Specified CNAM, which enables you to choose a CNAM; and Restrict CNAM, which displays no name.
- IP Flexible Reach Enhanced Features Package (included in our pricing)—adds telephone number-level features to your SIP trunking service like Call Forwarding, Find Me/Follow Me, and Account codes, as well as advanced routing and resiliency features to keep your business running. This package comes with a web-based management portal so you can quickly and simply assign and manage your users and features. The Enhanced Features



Proposal for an IP Flex Reach on AT&T Dedicated Internet (ADI)
solution for Augusta-Richmond County



Package can help you boost employee productivity, enhance disaster recovery, optimize your network, and maximize the experience of your customers.

Pricing Scenario 1

AT&T proposes IP Flex/SIP Trunks with **20M** AT&T Dedicated Internet (ADI) at the following 2 addresses:

- 535 Telfair St., Bldg 2000, Augusta, GA
- 1501 Aviation Way, Augusta, GA

This scenario includes the following components with pricing based on a 36 month contract term.

Bandwidth	Unit Price	Qty	Installation	Monthly Total
20M AT&T Dedicated Internet	\$349.29	2	\$0	\$698.58
*Total Concurrent Call Paths with Calling Plan C and Enhanced Features. Each site 100 call paths	\$12.00	200	\$0	\$2,400.00
DID fee, per number	\$.15	2,375	\$0	\$356.25
Domestic Long Distance Included	\$0	75,900	\$0	\$0
Monthly Total				\$3,454.83

Current PRI spend (including Pinpoint 911 and excluding regulatory fees, FCC charges, etc.) is **\$4,593.40** per month.

706 849 2065 002 \$3,965.35

706 796 4001 001 \$628.05

Current average domestic monthly long distance usage is 6,000 minutes and spend with AT&T is **\$2500.00**. Long Distance Included with IP Flex = 300 minutes of domestic long distance included with each call path. \$.05 cpm for overage. (200 call paths x 300 minutes = 60,000 minutes included each month). International minutes not included.

Scenario 1 Estimated Monthly Savings = (\$4593.40 + \$2500) = \$7,093.40 - \$3,454.83 = \$3,638.57

**Augusta-Richmond County can choose the number of desired concurrent call paths and corresponding bandwidth per address. For diversity purposes, if one site were to go down, the other site can take over and manage the calls up to the number of total concurrent call paths provisioned for that site.*

Pricing Scenario 2

AT&T proposes IP Flex/SIP Trunks with **50M** AT&T Dedicated Internet (ADI) at the following addresses.

- 535 Telfair St., Bldg 2000, Augusta, GA
- 1501 Aviation Way, Augusta, GA

This scenario includes the following components with pricing based on a 36 month contract term.

Bandwidth	Unit Price	Qty	Installation	Monthly Total
50M AT&T Dedicated Internet	\$462.56	2	\$0	\$925.12
*Total Concurrent Call Paths with Calling Plan C and Enhanced Features. Each site 100 call paths	\$12.00	200	\$0	\$2,400.00
DID fee, per number	\$.15	2,375	\$0	\$356.25
Monthly Total				\$3,681.37

Current PRI spend (including Pinpoint 911 and excluding regulatory fees, FCC charges, etc.) is **\$4,593.40** per month.

706 849 2065 002 \$3,965.35

706 796 4001 001 \$628.05

Current average monthly long distance usage is 50,000 minutes and spend with AT&T is **\$2500.00**. Long Distance Included with IP Flex = 300 minutes of domestic long distance

included with each call path. \$.05 cpm for overage. (200 call paths x 300 minutes = 60,000 minutes included each month). International minutes not included.

Scenario 1 Estimated Monthly Savings = (\$4593.40 + \$2500) = \$7,093.40 - \$3,681.37 = \$3,412.03

**Augusta-Richmond County can choose the number of desired concurrent call paths and corresponding bandwidth per address. For diversity purposes, if one site were to go down, the other site can take over and manage the calls up to the number of total concurrent call paths provisioned for that site.*

Implementation

There are several steps required to implement the IP Flex Reach on AT&T Dedicated Internet (ADI) solution. Timelines are dependent on contract signatures, fiber facilities availability, site readiness, timeliness of hand off information (to include IP PBX information as well as a complete telephone number and address list). Standard installation interval is 60-90 days.

Advantages of AT&T

Working with AT&T gives you the following advantages:

- **Agility**—With our integrated, agile networking platform, you can quickly add or change applications as your business needs dictate.
- **Complete Solutions**—AT&T offers a wide range of solutions. We can work with a variety of communication products and can assess your needs to identify potential solutions.
- **Data Network Strength**—AT&T understands data transport—we own and operate wireline, wireless, and IP data networks, including one of the world's most advanced and powerful IP backbones. Our networks offer local, national, and global coverage.
- **Experience and Expertise**—With more than 100 years of experience, AT&T draws on its expertise to champion innovation and develop comprehensive, reliable solutions.
- **Financial Stability**—You can rely on us to be your service provider—now and in the future. AT&T has a strong balance sheet and a history of prudent financial management.

- Performance—You expect communication services that work, and we can deliver. We've made substantial investments each year to improve our technology infrastructure so that we can provide superior performance.
- Reliability—AT&T is one of the strongest, most dependable communication providers in the industry. We monitor our network to identify and correct service issues quickly.
- Service—We offer you easy access to service and assistance, whether through online tools or a single phone number. As a result, you may spend less time on communication issues and have more time to focus on your business.
- Support—Getting straight answers to your questions is important. That's why we give you an experienced, professional account team that knows your business and can recommend the best solutions.

You've seen from our proposal that we understand your objectives and have the expertise and resources to support them. We look forward to working with you to implement the IP Flex Reach on AT&T Dedicated Internet (ADI) solution and help you achieve your business goals.



**AT&T IP FLEXIBLE REACH AND AT&T IP TOLL-FREE
 PRICING SCHEDULE**

Customer	AT&T
County of Augusta-Richmond Street Address: 535 Telfair St City: AUGUSTA State/Province: GA Zip Code: 30901 Country: United States	AT&T Enterprises, LLC
Customer Contact (for Notices)	AT&T Contact (for Notices)
Name: Khalif Ross Title: IT Director Street Address: 530 GREENE STREET ANNEX 1 City: AUGUSTA State/Province: GA Zip Code: 30901 Country: United States Telephone: 7068211554 Email: ross@augustaga.gov	Name: Michelle Fields Street Address: 1300 BULL ST SHARED City: SAVANNAH State/Province: GA Zip Code: 31401 Country: United States Telephone: 9122477027 Email: sf2028@att.com Sales/Branch Manager: Frank Powers SCVP Name: WARREN SISSON Sales Strata: Retail Sales Region: USA With a copy (for Notices) to: AT&T 208 S. Akard Street Dallas, TX 75202 ATTN: Master Agreement Support Team Email: mast@att.com
AT&T Solution Provider or Representative Information (if applicable) <input type="checkbox"/>	
Name: Company Name: Agent Street Address: City: State: Zip Code: Country: Telephone: Fax: Email: Agent Code:	

This Pricing Schedule is part of the Agreement between AT&T and Customer referenced above.

The undersigned, on behalf of Customer, acknowledges that Customer has received and understands the advisories concerning (i) the circumstances under which, and (ii) the non-US countries in which, emergency calling (including but not limited to E911 service or its equivalent in other countries) is not or may not be available, as stated and identified in the AT&T Business Voice over IP Services Service Guide found in the SG Library at <http://serviceguidenew.att.com>. Such circumstances include, but are not limited to, relocation of the User's CPE, use of a non-native or virtual telephone number, failure in the broadband connection, loss of electrical power, and delays that may occur in updating the Customer's location in the automatic location information database. For additional Most of World advisories, see section "Additional Terms," sub-heading "Emergency Calling Most of World".

Customer (by its authorized representative)	AT&T (by its authorized representative)
By: <i>Signature Not Required on this Page - Refer to Customer Signature Page Contract ID 1860001</i>	By:
Name:	Name:
Title:	Title:
Date:	Date:

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**AT&T IP FLEXIBLE REACH AND AT&T IP TOLL-FREE
PRICING SCHEDULE**

1. SERVICES

Service	Service Publication Location
AT&T IP FLEXIBLE REACH AND AT&T IP TOLL-FREE	http://serviceguidenew.att.com/sg_flashPlayerPage/BVOIP

2. PRICING SCHEDULE TERM AND EFFECTIVE DATES

Pricing Schedule Term	60 months
Pricing Schedule Term Start Date	Effective Date of this Pricing Schedule
Effective Date of Rates and Discounts	Effective Date of this Pricing Schedule
Pricing Schedule Term Extension Option	Customer may extend the Pricing Schedule Term for one or two 12-month periods (each, an "Extension Period") upon written notice to AT&T at least forty-five (45) days prior to the expiration of the original Pricing Schedule Term (or of the first Extension Period, or of the second Extension Period if applicable). In such a case, the Minimum Payment Period for each Service Component shall expire at the later of the end of the applicable Extension Period or the expiration of its original Minimum Payment Period.

3. MARC

MARC under this Pricing Schedule	None
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4. MINIMUM PAYMENT PERIOD

Service Components	Percent of Monthly Service Fees Due Upon Termination Prior to Completion of Minimum Payment Period	Minimum Payment Period per Service Component
All Service Components	50%	Longer of 12 months or until the end of the Pricing Schedule Term

5. ADDITIONAL TERMS AND CONDITIONS**5.1. Emergency Calling Most of World****Emergency Calling Most of World**

At or before Service activation at a Most of World Site with outbound BVoIP calling, Customer certifies it has and agrees to continuously keep individual business lines and other appropriate facilities with a local service provider or other provider capable of, and responsible for, providing Customer access to three-digit emergency dialing services, if AT&T does not provide emergency dialing service and for as long as AT&T provides outbound BVoIP service to that Site. Customer is responsible to ensure that all calls to these emergency dialing service numbers are routed over appropriate facilities to ensure completion provided by that local service provider, or other provider. Customer agrees to indemnify and defend AT&T from and against any and all third-party claims and related loss, liability, damage and expense, arising from Customer's failure to perform Customer's obligations outlined in this Section. AT&T's provisioning of outbound BVoIP service is conditioned upon Customer's full compliance with these obligations, and failure to do so is a material breach of this Agreement.

AT&T and Customer Confidential Information

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ASAP!

**AT&T IP FLEXIBLE REACH AND AT&T IP TOLL-FREE
 PRICING SCHEDULE**

5.2. White Pages, Yellow Pages, Directory Assistance

White Pages, Yellow Pages and Directory Assistance database listings are subject to (1) rules, regulations, guidelines and requirements of Business Directory Publishers and Directory Assistance providers, including but not limited to AT&T Affiliates, relating to the information which may, may not or must be included in listings, and (2) federal, state and local laws, ordinances and regulations, including those relating to deceptive practices and deceptive advertising. Customer (not AT&T) is solely responsible for complying with (1) and (2). If Customer supplies information to AT&T that, according to the Business Directory Publisher or Directory Assistance provider or otherwise, violates (1) or does or may violate (2), Customer understands that its listing information may, without advance notice, be rejected or removed from White Pages, Yellow Pages and Directory Assistance databases, and Customer will indemnify and hold AT&T and its Affiliates harmless from any and all losses, liability, damages, fines, claims, costs or expenses (including attorneys' fees) of any kind, suffered by AT&T, by any AT&T Affiliate, by Customer or by any third party as a result of Customer's breach of its obligation.

5.3. Broadband Connectivity

This Pricing Schedule does not include transport necessary for the provision of AT&T Flexible Reach Service, Over Any Transport. Customer must obtain broadband connectivity separately under an AT&T or third-party contract.

6. RATES

Discounts are applied to the applicable Service Publication rates.

7. DISCOUNTS

MRC = Monthly Recurring Charge

NRC = Non-Recurring Charge

7.1. US DISCOUNTS

I. Common Billable Elements

Table A: Common Billable Elements (apply regardless of Underlying Transport Service)		
Item	Type of Charge	Element Discount
US Off-Net Calling Charge (US Terminated Off-Net Calling Charge)	Per Usage	0.00%
Non-US Terminated Off-Net Calling Charge – fixed	Per Usage	20.00%
Non-US Terminated Off-Net Calling Charge – mobile	Per Usage	20.00%
AT&T IP Flexible Reach Enhanced Features Package Charge	MRC, per Concurrent Call	50.00%

II. Calling Plan Discounts

Table A: Calling Plan A (IP Long Distance Only)			
Item	Type of Charge	Calling Plan Discount	AT&T IPTF Bundled Discount
Calling Plan Setup Fee	NRC per Site	60.00%	Not available
Calling Plan Charge	MRC, per Concurrent Call	20.00%	0.00%

Table B: Calling Plan B (IP Local and IP Long Distance)			
Item	Type of Charge	Calling Plan Discount	AT&T IPTF Bundled Discount
Calling Plan Setup Fee	NRC per Site	60.00%	Not available
Calling Plan Charge	MRC, per Concurrent Call	20.00%	0.00%
Telephone Number Charge	MRC, per Number	50.00%	Not Available

AT&T and Customer Confidential Information

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**AT&T IP FLEXIBLE REACH AND AT&T IP TOLL-FREE
 PRICING SCHEDULE**

Table C: Calling Plan C (IP Local and IP Long Distance Bundle)			
Item	Type of Charge	Calling Plan Discount	AT&T IPTF Bundled Discount
Calling Plan Setup Fee	NRC per Site	100.00%	Not available
Calling Plan Charge	MRC, per Concurrent Call	84.29%	0.00%
Telephone Number Charge	MRC, per Number	50.00%	Not available

Table D: Calling Plan G (AT&T IP Toll-Free Only)		
Item	Type of Charge	Calling Plan Discount
AT&T IPTF Calling Plan Setup Fee	NRC, per Site	100.00%
AT&T IPTF Calling Plan Charge	MRC, per Concurrent Call	100.00%
AT&T IPTF Calling Charge – US Interstate	Usage	20.00%
AT&T IPTF Calling Charge – US Intrastate	Usage	20.00%
AT&T IPTF Calling Charge – Canada to US	Usage	20.00%
AT&T IPTF Calling Charge – US to Non-US	Usage	20.00%
AT&T IPTF Calling Charge – Canada to Non-US	Usage	20.00%
AT&T IPTF Calling Charge – Non-US to US	Usage	20.00%
International Inbound Setup	NRC, per Site	20.00%
Universal Freephone (UIFN) Fee	NRC, per UIFN Number	20.00%
International Inbound per Country Charge	MRC, per country, per Site	20.00%
Routing Arrangement (APN) Charge	MRC, per Site	20.00%

VI. AT&T IP Transfer Connect Features (available for specified services only)

Table A: AT&T IP Transfer Connect Features		
Item	Type of Charge	Discount
IP Courtesy Transfer	NRC	100.00%
IP Courtesy Transfer	MRC	30.00%
IP Courtesy Transfer	Per Attempt	30.00%
IP Courtesy Transfer to Non-8YY Off-Net	Usage	30.00%
IP Redirect / IP Redirect with Data Forwarding	NRC	100.00%
IP Redirect / IP Redirect with Data Forwarding	Usage	20.00%
IP InfoPack	NRC	100.00%
IP InfoPack	MRC	30.00%
IP InfoPack	Per Call	30.00%

VIII. Underlying Transport Services Support Charges

Table A: VoIP Module Card (AT&T MIS or AT&T MIS with MPLS PNT Transport Only)		
Item	Type of Charge	Discount
VoIP Module Card (if applicable)	MRC, per Concurrent Call (where the list price will vary by number of Concurrent Calls)	0.00%

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**AT&T IP FLEXIBLE REACH AND AT&T IP TOLL-FREE
 PRICING SCHEDULE**

Table B: Help Desk and AT&T CPE Charges (apply only if AT&T VPN is the Underlying Transport Service)		
Item	Type of Charge	Element Discount
Help Desk Service Charge (not applicable)	MRC per Site	100.00%
Equipment Setup Fee (optional)	NRC per Site	100.00%
VQM Charge (small)	MRC per Site	100.00%
VQM Charge (medium)	MRC per Site	100.00%
VQM Charge (large)	MRC per Site	100.00%
VQM Charge (xl, xlii, sxl)	MRC per Site	100.00%
VoIP Adapter – TDM, Service Establishment	NRC per Site	100.00%
VoIP Adapter – TDM	MRC per Concurrent Call per Site	20.00%
VoIP Adapter Functionality – SBC, Service Establishment	NRC per Site	100.00%
VoIP Adapter Functionality – SBC, Aggregated Router	MRC per Concurrent Call per Site	20.00%
VoIP Adapter Functionality – SBC, Integrated Router	MRC per Concurrent Call per Site	20.00%

Table C: AT&T IP Flexible Reach Hardware-impacting Move/Add/Change/Delete (MACD) Charges (apply only if AT&T VPN is the Underlying Transport Service)		
Item	Type of Charge	Element Discount
Concurrent Call Change Charge (only if a VQM change is also required)	NRC per occurrence	0.00%

This is the last page of the Pricing Document.

AT&T and Customer Confidential Information

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 ASAP!



Addendum Agreement

CUSTOMER (“Customer”)	AT&T (“AT&T”)
<p>County of Augusta-Richmond Street Address: 535 TELFAIR ST City: AUGUSTA State: GA Zip Code: 30901</p> <p><u>Billing Address</u> Street Address: 530 GREENE STREET ANNEX 1 City: AUGUSTA State: GA Zip Code: 30901</p>	<p>For purposes of this Addendum, AT&T means the Service Provider specifically identified herein.</p>
CUSTOMER Contact (for Contract Notices)	AT&T Sales Contact Information and for Contract Notices
<p>Name: Gary Hewett Title: Mr Telephone: (706) 821-2525 Fax: Email: hewett@augustaga.gov Street Address: 530 GREENE STREET ANNEX 1 City: AUGUSTA State: GA Zip Code: 30901</p>	<p>Name: MICHELLE FIELDS Title: Mr Telephone: 9122477027 Fax: Email: sf2028@att.com Attention: Assistant Vice President Street Address: 2180 Lake Blvd., 7th Floor City: Atlanta State: GA Zip Code: 30319</p> <p><u>With a copy to:</u> AT&T 208 S. Akard Street Dallas, TX 75202 ATTN: Master Agreement Support Team Email: mast@att.com</p>
AT&T Authorized Agent or Representative Information (if applicable)	
<p>Name: Company Name: Agent Street Address: City: State: Zip Code: Telephone: Fax: Email: Agent Code:</p>	



Addendum Agreement

THE UNDERSIGNED PARTIES, AT&T Georgia, (“Company”) and County of Augusta-Richmond (“Customer” or “Subscriber”), hereby agree, as acknowledged by their appropriate signatures as set out below, to amend and change Contract Service Arrangement (CSA) Agreement GA21-0037-02. This Addendum Agreement is based upon the following terms and conditions as well as any Attachment(s) affixed and the appropriate lawfully filed and approved tariffs which are by this reference incorporated herein.

Offer Expiration: This offer shall expire on: 11/23/2024.

Accepted by:

Subscriber:
County of Augusta-Richmond

By: _____
Authorized Signature

Printed Name: _____

Title: _____

Date: _____

Company:
AT&T Georgia

By: _____
Authorized Signature

Printed Name: _____

Title: _____

Date: _____



Addendum Agreement

Service description:

This Addendum provides for a six (6) month service period from the acceptance of this Addendum by the Company.

All terms and conditions of Contract Service Arrangement Agreement GA21-0037-02 apply to this Addendum unless modified herein.

The following Standard Auto-Renewal Language is removed with this Addendum:

This Agreement shall be extended for additional one-year terms under the same terms and conditions herein unless either party provides written notice of its intent not to renew the Agreement at least sixty (60) days prior to the expiration of the initial term or each additional one-year term.

RATES AND CHARGES

The Service Components (aka Rate Elements), Non-Recurring Charges, Monthly Rates and USOCs for the Service provided under this agreement listed below.

Case Number	GA24-0140-00		
USOC Description	USOC	Unit Non-Recurring Charge	Unit Monthly Rate
1LD1E - Access Line	1LD1E	\$.00	\$130.00
2LHLM - ANSA - Interoffice Mileage	2LHLM	\$.00	\$.00
CCXEN - Service Establishment	CCXEN	\$.00	\$.00
CENAA - Standard Features	CENAA	\$.00	\$3.95
CENAD - Additional Controllable Optional Features	CENAD	\$.00	\$.00
CENCA - Per Line, Initial Setup	CENCA	\$.00	\$3.95
M1ACC - Customized Common Equipment	M1ACC	\$.00	\$250.00
M2ADA - System Abbreviated Dialing Capability for 100 Numbers, per System	M2ADA	\$.00	\$.00
M4LFA - Station Links	M4LFA	\$.00	\$8.75
M4LFC - Terminated on EBS/PSET	M4LFC	\$.00	\$8.75
M4LFH - Equipped with Caller ID	M4LFH	\$.00	\$8.75
M4LFN - Station Links, Different Serving Wire Center	M4LFN	\$.00	\$8.75
M9QCX - Combination NAR	M9QCX	\$.00	\$25.00
PR71V - Interface - Voice/Data(Standard)	PR71V	\$.00	\$248.00
PR7BV - B-Channels - Voice/Data(Standard)	PR7BV	\$.00	\$6.00
PR7EX - D-Channels	PR7EX	\$.00	\$.00
PR7TF - Same Rate Center (SRC), Per Telephone Number	PR7TF	\$.00	\$.00

AT&T and Customer Confidential Information

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Addendum Agreement

PR7TF - Voice/Data - Digital Data Inward/2-way	PR7TF	\$.00	\$.00
Rates and charges above are in addition to any tariff rates and charges that may apply.			

1. All rules and regulations for Primary Rate ISDN service as set forth in the General Exchange Guidebooks are applicable to this Agreement with the exception that volume discounts as outlined in the Guidebook do not apply. The rate elements included herein have been specifically discounted. Other rate elements used in the provision of the service have not been listed but may be found in the appropriate Company Guidebook. Examples of other rate elements are: FCC surcharges, regulatory fees, taxes, or charges for features ordered that are not listed in the Agreement.

2. Apply five End User Common Line Charges for each Primary Rate Interface.

3. The following nonrecurring charges will not apply upon installation. However, if all or any part of the service is disconnected prior to the expiration of the selected term, then Customer will pay full nonrecurring charges that were waived at installation as identified below in addition to applicable termination liability charges.

State	USOC 1LD1E	USOC PR71V	USOC PR7BV	USOC *WGGVF	
Georgia	\$875.00	\$110.00	\$5.00	\$423.00	each
*Upon Customer's request to disconnect all Service prior to the expiration of the selected term, Customer will pay a one-time Contract Preparation Charge in the amount(s) stated above.					

4. NOTICE OF WITHDRAWAL

Service and Service Component Withdrawals during Contract Service Arrangement	
Prior Notice Required from AT&T to Withdraw and Terminate a Service	12 months
Prior Notice Required from AT&T to Withdraw and Terminate a Service Component	120 days

5. EARLY TERMINATION - PRI SERVICE:

If Customer migrates an AT&T ILEC PRI Service or Service Component, (the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service, then AT&T will waive the Early Termination Charge directly resulting from terminating the Terminated ILEC Service if:

- (1) the Terminated ILEC Service has been installed at the Customer site for no fewer than 6 months.
- (2) the term for the replacement agreement is equal to or greater than the remaining term for the Terminated ILEC Service.
- (3) the replacement AT&T BVoIP Service is installed or available at the same Customer sites as the Terminated ILEC Service; and
- (4) activation of the replacement AT&T BVoIP service at the Customer site occurs within 90 days of termination of the Terminated ILEC Service at that Customer site.

All trademarks and service marks contained herein are owned by AT&T Intellectual Property and/or AT&T affiliated companies.

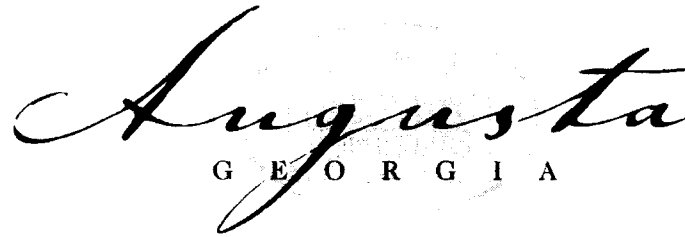


Public Safety Committee

August 13, 2024

Minutes

Department:	N/A
Presenter:	N/A
Caption:	Motion to approve the minutes of the Public Safety Committee held on June 11, 2024.
Background:	N/A
Analysis:	N/A
Financial Impact:	N/A
Alternatives:	N/A
Recommendation:	N/A
Funds are available in the following accounts:	N/A
<u>REVIEWED AND APPROVED BY:</u>	N/A



PUBLIC SAFETY COMMITTEE MEETING MINUTES

Commission Chamber
 Tuesday, June 11, 2024
 1:10 PM

PUBLIC SAFETY

PRESENT

Mayor Garnett Johnson
 Commissioner Catherine Smith-McKnight
 Commissioner Bobby Williams
 Commissioner Brandon Garrett

ABSENT

Commissioner Alvin Mason

1. Update from the Administrator/staff regarding the proposal from Best Friends Animal Society.
 (Referred from May 22 Commission meeting)

Motion to approve the recommendation from Best Friends Animal Society and their offer of helping our animal shelter as was previously presented.

Motion made by Garrett, Seconded by Smith-McKnight.

Voting Yea: Smith-McKnight, Garrett

Voting Nay: Williams

Motion fails 2-1.

2. Motion to approve the Augusta-Richmond County (FY25) Capacity Agreement for State Inmates to be housed at the Richmond County Correctional Institution.

Motion to approve.

Motion made by Garrett, Seconded by Williams.

Voting Yea: Smith-McKnight, Williams, Garrett

Motion carries 3-0.

3. Motion to approve amendment of the subsidy agreement (per diem rate) to house state inmates with the Georgia Department of Corrections.

Motion to approve.

Motion made by Garrett, Seconded by Williams.

Voting Yea: Smith-McKnight, Williams, Garrett

Motion carries 3-0.

4. Motion to approve acceptance of the CACJ FY25 Family Treatment and Juvenile Drug Operating Grant in the amount of \$135,537 with a \$23,918 match amount.

Motion to approve.

Motion made by Garrett, Seconded by Williams.
Voting Yea: Smith-McKnight, Williams, Garrett

Motion carries 3-0.

5. Motion to accept the FY2024 Emergency Management Performance Grant (EMPG) in the amount of \$50,000 and authorize the mayor to sign all appropriate documentation.

Motion to approve.

Motion made by Garrett, Seconded by Williams.
Voting Yea: Smith-McKnight, Williams, Garrett

Motion carries 3-0.

6. Motion to approve the minutes of the Public Safety Committee held on May 28, 2024.

Motion to approve.

Motion made by Garrett, Seconded by Williams.
Voting Yea: Smith-McKnight, Williams, Garrett

Motion carries 3-0.